

# JASHANPREET SINGH

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## Summary

Enthusiastic individual with superior skills in working in both team-based and independent capacities. Bringing strong work ethic and excellent organizational skills to any setting. Excited to begin new challenge with successful team.

#### Skills

- React | Angular 9
- HTML 5 | CSS 3 | SASS
- Node JS | Express JS
- MYSQL | MongoDB
- AWS S3
- Firebase

- A/B Testing
- Redux | Ngxs
- Github
- Socket.io | WebRTC
- Third party API integration ( Payment gateways, analytics etc )

# Experience

### IT Technical Support Representative

05/2020 - 06/2020

Edu Solutions | Mississauga, ON

- Conducted end-user training and provided technical support on hardware, software and network issues.
- Supported customers with access and account issues.
- Responded to assistance requests from users and directed individuals through basic troubleshooting tasks.

#### **Admissions Assistant**

02/2020 - 04/2020

Edu Solutions | Mississauga, ON

- Maintained detailed administrative and procedural processes to improve accuracy and efficiency.
- Updating the excel sheet on Microsoft Teams every single time when a change has been done to make sure the rest of my colleagues are in sync while working.

**Sales Associate** 06/2019 - 03/2020

Green Moolaa | Brampton, ON

- Maintained knowledge of current promotions, exchange guidelines, payment policies and security practices.
- Answered incoming telephone calls to provide information about products, services, store hours, policies and promotions.

# Education and Training

#### **Diploma in Computer Programming**

Expected in 12/2020

- Lambton College | Mississauga
- Worked on multiple team projects
- Volunteer Tutor Member
- Best portfolio website winner

Websites.

• developerjas.com