Provisioning Microsoft Teams Beyond the next-next-finish

@thomasvochten

About me



Thomas Vochten

@thomasvochten

https://thomasvochten.com

mail@thomasvochten.com









Joanne Klein @JoanneCKlein - Jul 9

SharePoint Team site/MIcrosoft Teams provisioning... What is your org *currently* doing in Office365?

34% Manually created by IT

35% End-users create them

27% A provisioning solution

4% Other - comment please

155 votes • Final results

What are we trying to solve here?

- Avoid Teams/Groups creation sprawl
- Reduce manual intervention
- Less mistakes and errors
- Enforce governance policies
- Consistency supports user adoption



Built-in templates

- Adopt Office 365
- Manage a project
- Manage an event
- Onboard employees
- Organize help desk
- Collaborate on patient care
- Collaborate on global crisis or event
- Collaborate within a bank branch
- Coordinate incident response
- Hospital
- Organize a store
- Quality and safety
- Retail manager collaboration



Example: "Manage an event"

Channels

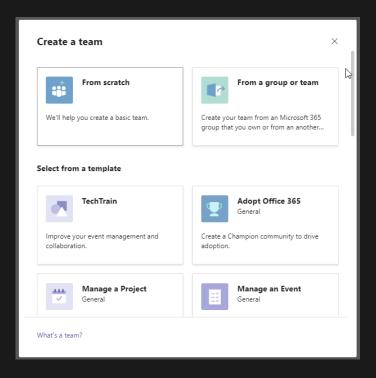
- General
- Announcements
- Budget
- Content
- Logistics
- Planning
- Marketing & PR

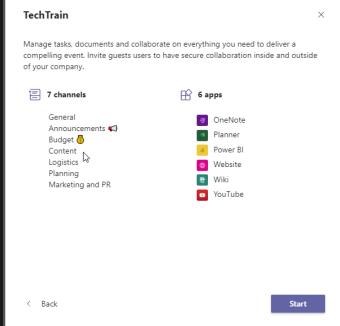
Apps

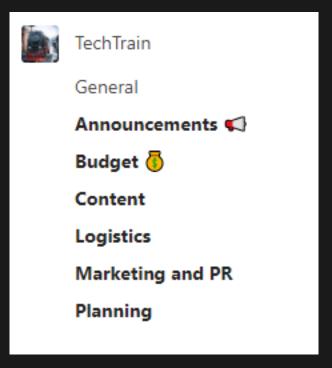
- Wiki
- Website
- YouTube
- Planner
- OneNote
- Employee Ideas
- Issue Reporter

If all you need is a template...

Congratulations, you're done!







Creating templates

Easy: Teams Admin Center

- From scratch
- From an existing Team
- Clone an existing template

Manually: Graph

template definition (json)

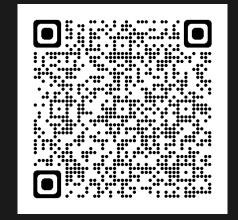
```
"template@odata.bind": "https://graph.microsoft.com/beta/teamsTemplates('standard')",
"displayName": "Finance",
"description": "Finance Team",
"channels":
          "displayName": "Private",
          "isFavoriteByDefault": true,
          "description": "Invite a more select audience for specific topics.",
                  "teamsApp@odata.bind": "https://graph.microsoft.com/v1.0/appCatalogs/teamsApps('0d820ecd-def2-4297-
                  "teamsApp@odata.bind": "https://graph.microsoft.com/v1.0/appCatalogs/teamsApps('com.microsoft.teams
  "memberSettings":
      "allowCreateUpdateChannels": true,
      "allowDeleteChannels": true,
     "allowAddRemoveApps": true,
      "allowCreateUpdateRemoveTabs": true;
      "allowCreateUpdateRemoveConnectors": true
  "guestSettings":
      "allowCreateUpdateChannels": false,
      "allowDeleteChannels": false
  "funSettings":
      "allowGiphy": true,
      "giphyContentRating": "Moderate",
      "allowStickersAndMemes": true,
      "allowCustomMemes": true
  "messagingSettings":
      "allowUserEditMessages": true,
      "allowUserDeleteMessages": true,
      "allowOwnerDeleteMessages": true,
      "allowTeamMentions": true,
      "allowChannelMentions": true
  "discoverySettings":
      "showInTeamsSearchAndSuggestions": true
  "installedApps":
          teamsApp@odata.bind": "https://graph.microsoft.com/v1.0/appCatalogs/teamsApps('0d820ecd-def2-4297-adad-780""
          teamsApp@odata.bind": "https://graph.microsoft.com/v1.0/appCatalogs/teamsApps('com.microsoft.teamspace.tab""
```

Disable group / team creation



- Create a group for users that should still be able to create groups
- Run some PowerShell to set the following property:

GroupCreationAllowedGroupId





- Custom web app
- Power Automate
- Power Apps
- Azure Automation
- Azure Functions

- Teams apps, tabs, bots,...
- Azure Logic Apps
- PowerShell
- SharePoint
- PnP Provisioning Engine

When to use what?

flexibility • cost • complexity • resilience • orchestration • security • triggers • scaling • maturity level • ...

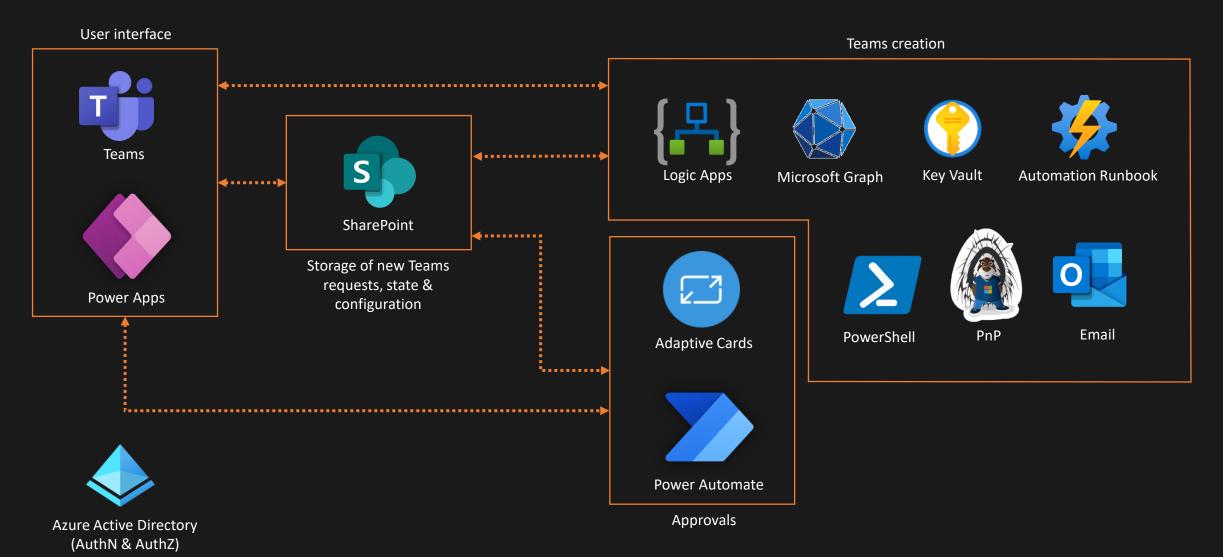


Photo: Luise Freese

Solution requirements

- Request a new Team from within Teams
- New teams have to be approved from within Teams
- We want to see which teams have been requested by whom
- Created teams should adhere to our governance plan
- We want a fully configurable solution, no black boxes

"Request a Team" design elements



"Request a Team" flow

Request a new team information

Check if the team already exists

Get approval created

Team is created

Demo G Teams provisioning engine

It's free!



Request-a-team App Template

https://github.com/OfficeDev/microsoft-teams-apps-requestateam

- Scripts & assets
- Documentation
- Troubleshooting

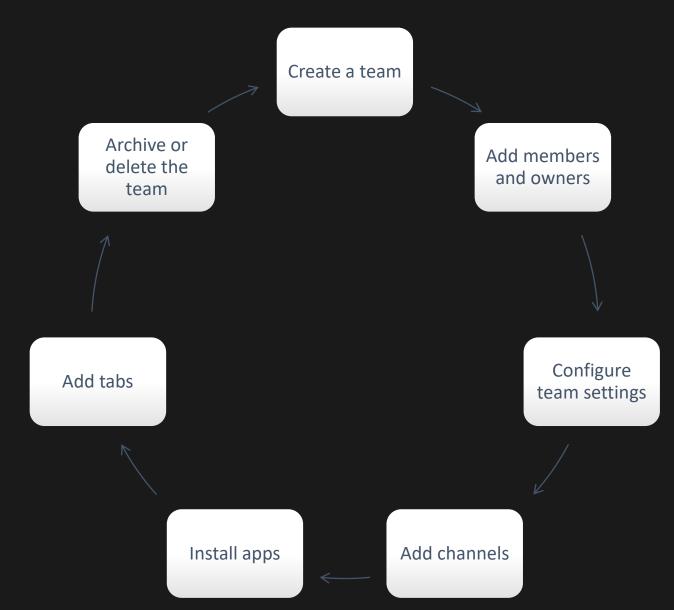
One API to rule them all



https://docs.microsoft.com/en-us/graph

Teams and the Microsoft Graph

A typical workflow



Register your app in Azure AD

API / Permissions name





Authentication

Authorization

ATT / Termissions name	Турс	Description	Admin consent req	Status	
✓ Microsoft Graph (8)					•••
Directory.ReadWrite.All	Application	Read and write directory data	Yes	Granted for thvo.net	•••
Group.ReadWrite.All	Application	Read and write all groups	Yes	Granted for thvo.net	•••
Team.Create	Application	Create teams	Yes	Granted for thvo.net	•••
Team.ReadBasic.All	Application	Get a list of all teams	Yes	Granted for thvo.net	•••
TeamMember.ReadWrite.All	Application	Add and remove members from all teams	Yes	Granted for thvo.net	•••
TeamSettings.ReadWrite.All	Application	Read and change all teams' settings	Yes	Granted for thvo.net	•••
User.Read	Delegated	Sign in and read user profile	-	Granted for thvo.net	•••
User.ReadWrite.All	Application	Read and write all users' full profiles	Yes	Granted for thvo.net	•••

Description

Admin consent reg... Status

Teams creation through the Microsoft Graph

Minimal request to create a team based on a template, with application permissions.

Teams creation through the Microsoft Graph

- Programmatically
- PowerShell

or leverage Graph support in:

- Power Automate
- Power Virtual Agents
- Power Apps
- Logic Apps

PowerShell to the rescue!

A good alternative to "real" development Can be leveraged with:

- Azure Automation
- Azure Functions

Microsoft Graph PowerShell SDK

Install-Module Microsoft.Graph



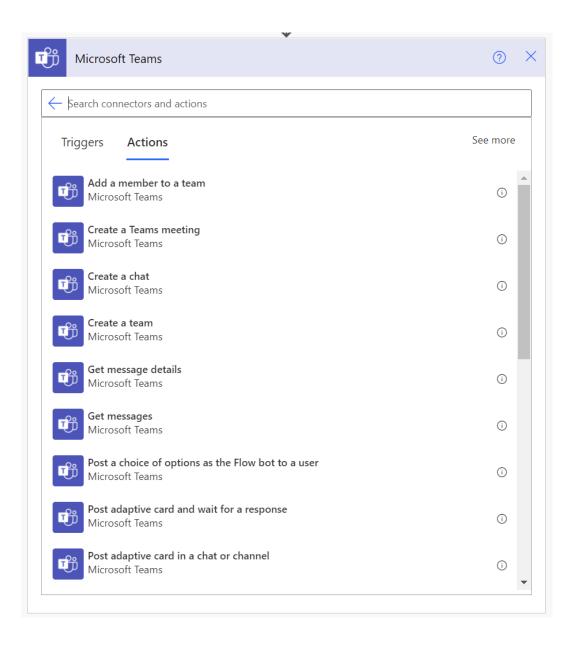
All PowerShell options

- MicrosoftTeams
 - New-Team
- PnP.PowerShell
 - New-PnPTeamsTeam
- Microsoft.Graph
 - New-MgTeam

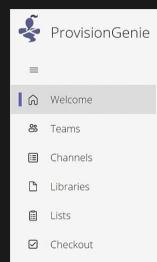


Power Platform

You can use the Teams connector



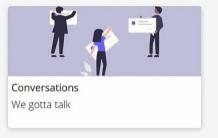
More community goodness!



Welcome

New to Teams? Learn how to master four challenges of modern collaboration







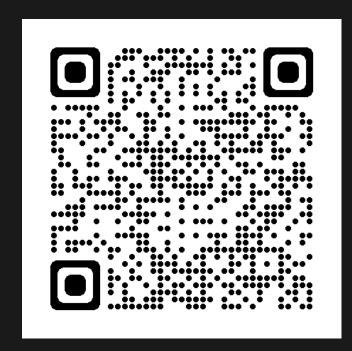


Start Provisioning Process

Details About

- * We will guide you through the process of creating a Microsoft Teams team, that works for you from day one.
- * We will educate you about modern working behavior and the art of collaboration, which assets of Microsoft 365 are available for you in Teams, and how to make best use of them.
- * Find detailed instructions on how to use ProvisionGenie on the Details tab on each screen. If you want to learn more, you can select the Resources tab, where we provide additional links and videos
- We will ask you some questions about working behavior and structure of the Team of your dreams - which you can then request.
- Your new team will then be provisioned for you - including channels, lists & libraries.
- New to Teams? Check out our learning content where we introduce you to some best practices!

It's free!



Provision Genie

https://provisiongenie.com/

- Scripts & assets
- Documentation
- Troubleshooting

Key takeaways

- There's no one size fits all
- Leverage Teams as a platform to build your solution
- Get to know the Microsoft Graph
- Choose your weapons wisely, there's a lot of choice
- Dive into the Power Platform and its built-in connectors
- Don't dismiss PowerShell
- Start building and experimenting!

Some useful reading

Request a team app on GitHub



Joanne Klein

Laura Kokkarinen (also: 30 questions to ask)

Yannick Reekmans

Bob German

Microsoft Graph Teams documentation

Thank you

@thomasvochten
https://thomasvochten.com
mail@thomasvochten.com