



# Thomas Kleinknecht

## Software Developer



### PORTFOLIO

<https://linktr.ee/trk610>

### CONTACT

Email: [trk610@yahoo.com](mailto:trk610@yahoo.com)

### SKILLS

C++  
JavaScript  
PHP  
SQL  
Software Troubleshooting  
Networking Troubleshooting  
Java  
jQuery

### HOBBIES

I enjoy reading, traveling, listening to jazz music, learning new software and hardware, running and jogging, and writing.

### RELEVANT WORK EXPERIENCE

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#### Grover Gaming, Deployment Support Tier 1, Greenville, NC

July 2022 – Present

- Troubleshooting hardware and software with technicians on call.
- Responding quickly, politely, and accurately through phone calls and email.
- Assisting technicians with any possible issues and questions.
- Efficiently performing SQL queries to retrieve information.

### EDUCATION

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#### University of North Carolina at Pembroke, NC 2018-2022, B.Sc. in Information Technology

2018– 2022

- While at the University of North Carolina at Pembroke. I pursued my passion of technology  
  
Attending classes pertaining to programming, operating systems, general hardware, and linux courses. I was involved in Association for Computing Machinery during my university years.

### Projects

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- Brave Bank (Versions 1 and 2)
  - Programming, markup, and database tools used:
    - HTML, CSS, PHP, Javascript, and MySQL
  - A software project that allowed a user to register for account, transfer funds from an account, and transaction history. This was started during the 2021 Fall Spring Semester and ended on the Spring 2022 Semester.
  - Version 2 additional features included: a register and two log-in screens for administrator of the bank site. The secure one uses a hashing algorithm to demonstrate the difference between a secure log-in process and another login screen where SQL injection can be used by malicious individual to log-in without knowing the username but correctly guess the password. • A calculator was implemented in the site.