Matt Troutman
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Dear Hiring Manager,

Thank you for reviewing my application for the Quality Assurance Engineer position. After reviewing the requirements I feel that I could be a good fit at BetterHelp.

My passion is software quality, and I have a keen eye for making sure that the user experience and functionality of the software I'm testing is top-notch. I am a leader in testing by inspiring other QA Engineers and project stakeholders to be innovative while making something phenomenal. I learned this everyday while working for Apple as a Quality Assurance Engineer. While there, I interacted with users through bug and feedback reports. I consider myself an advocate for the user in every step of development.

I believe that working as a team helps everyone succeed. My latest role at mmhmm provided an opportunity for this. I was tasked with recording, hosting and producing the company all-hands videos, in addition to my regular QA duties. I was able to test our product and apply it in real-life, too. It was something I'm used to, as I have a successful YouTube channel that provided free tech training.

While at SurveyMonkey, I coordinated release testing between developers and QA staff. I gained a reputation as a dependable QA leader who effectively balanced competing priorities in a high-pressure technical environment while partnering with a wide variety of team members and ensuring the planning, design, and implementation of QA testing. I honed my project management and quality assurance skills, used organizational skills to develop test plans, assisted in the development of automated testing, and prevented bugs from being released.

My resume is attached with a detailed listing of my past experience, results, and accomplishments. I am an employee who has a proven track record in QA testing and product development that will contribute to the success of your team. Please do not hesitate to contact me at your earliest convenience to discuss how my skills can help BetterHelp's development pipeline.

Sincerely,

Matt Troutman