



**Matt Troutman**  
matt@trtmn.com • 415.993.4749

Dear Hiring Manager,

Thank you for reviewing my application for the Quality Assurance position. After reviewing the job and company I feel that I could be a good fit at Zoom.

My passion is software quality, and I have a keen eye for making sure that the user experience and functionality of the software I'm testing is top-notch. I am a leader in testing by inspiring other QA Engineers and project stakeholders to be innovative while making something great. I learned this everyday while working for Apple as a Quality Assurance Engineer. While there, I interacted with users through bug and feedback reports. I consider myself an advocate for the user in every step of development.

I've always had a love of video products that goes back to the original iMacs and iMovie. Ever since, I've been editing anything I could into a video. I have a successful YouTube channel that I provide tech training for free. And my most recent position as Senior QA at mmhmm provided even more hands on experience, as I was in charge of producing the company-wide "all-hands" videos. Also mmhmm integrates with Zoom, and we used it extensively in and out of the company.

While at SurveyMonkey, I coordinated release testing between developers and QA staff. I gained a reputation as a dependable QA leader who effectively balanced competing priorities in high-pressure technical environments while partnering with a wide variety of multi-functional team members and ensuring the planning, design, and implementation of QA testing. I developed outstanding project management and quality assurance skills, using strong organizational skills to develop test plans, assisted in the development of automated testing, and prevented bugs from being released.

My resume is attached with a detailed listing of my past experience, results, and accomplishments. Please do not hesitate to contact me at your earliest convenience to discuss how my skills can help Zoom's development process.

Sincerely,  
Matt Troutman

A handwritten signature in black ink, appearing to read 'Matt Troutman', written in a cursive style.