



Matt Troutman
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Dear Hiring Manager,

Thank you for reviewing my application for the QA Lead position. After reviewing the role I feel that I could be a good fit at Punchbowl.

My passion is software quality, and I have a keen eye for making sure that the user experience and functionality of the software I'm testing is top-notch. I am a leader in testing by inspiring other QA Engineers and stakeholders to be innovative while making something great. I learned this everyday while working for Apple as a Quality Assurance Engineer. While there, I interacted with users through bug and feedback reports. I consider myself an advocate for the user in every step of development.

While at my latest role (mmhmm, inc.), I was tasked with testing our Mac App, which included some API testing (Postman) as well as much manual testing. One real-world test that I was given was to host and produce our company all-hands meeting each week, using the Mmhmm Studio software to do so. It was sometimes stressful due to the deadline, but overall a rewarding experience that taught me a lot.

While at SurveyMonkey, I coordinated release testing between developers and QA staff. I gained a reputation as a QA leader who effectively balanced competing priorities in high-pressure technical environments while partnering with a wide variety of multi-functional team members and ensuring the planning, design, and implementation of QA testing. I developed project management and quality assurance skills, using organizational skills to develop test plans, assisted in the development of automated testing, and prevented bugs from being released.

My resume is attached with a detailed listing of my past experience, results, and accomplishments. I am an employee who has a track record in QA testing and product development, which I would love to bring to the Punchbowl team.

Sincerely,
Matt Troutman

A handwritten signature in black ink, appearing to read 'Matt Troutman', written in a cursive style.