



Matt Troutman
matt@trtmn.com • 415.993.4749

Dear Hiring Manager,

Thank you for reviewing my application for the Manual QA Engineer position. After reviewing the requirements I feel that I could be a good fit at OpenPhone.

My passion is software quality, and I have a keen eye for making sure that the user experience and functionality of the software I'm testing is top-notch. I am a leader in testing by inspiring other QA Engineers and project stakeholders to be innovative while making something phenomenal. I learned this everyday while working for Apple as a Quality Assurance Engineer. While there, I interacted with users through bug and feedback reports. I consider myself an advocate for the user in every step of development.

I love being able to use the product for my "real life" projects if possible, and at my last job I was able to edit the "all hands" videos using the video tool (mmhmm) that we built, as well as for some of my personal YouTube projects. It was pretty amazing seeing the tool you built being used inside and out of the company.

While at SurveyMonkey, I coordinated release testing between developers and QA staff. I gained a reputation as a dependable QA leader who effectively balanced competing priorities while partnering with a wide variety of team members and ensuring the planning, design, and implementation of QA testing. I developed project management and quality assurance skills, using organizational skills to develop test plans, assisted in the development of automated testing, and prevented bugs from being released.

My resume is attached with a detailed listing of my past experience, results, and accomplishments. I am an employee who has a proven track record in QA testing and product development, which I hope, can contribute to the success of your team. Please do not hesitate to contact me at your convenience to discuss how my qualifications can help OpenPhone's development.

Sincerely,
Matt Troutman

A handwritten signature in black ink, appearing to read 'Matt Troutman', written in a cursive style.