Matt Troutman
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Dear Hiring Manager,

I am writing to submit my credentials and express my interest in Senior Quality Assurance Engineer. I offer outstanding software quality assurance (QA) experience (Apple and SurveyMonkey), focusing on regression testing, performance, and automation testing. I recently relocated back to Kansas from California, and I am fully prepared to work remotely for the right career opportunity.

My passion is to help people get the most out of themselves, by helping them learn something new. I learned this while working for Apple as a Mac Genius (support technician). It was my responsibility at Apple to work with customers and help them to troubleshoot issues with their devices. My goal was to always leave customers knowing more about the product they were seeking help with than when they first arrived.

I have a keen eye for making sure that the customer experience and system interaction is top-notch. After being promoted to Quality Assurance Engineer at Apple, I lead in testing by inspiring other QA engineers and stakeholders to be innovative while making something phenomenal. There, I developed test plans, performed manual testing, and helped to begin automated testing of my team's application (Contacts for macOS).

More recently as a Quality Assurance Engineer II for SurveyMonkey, I coordinated release testing between developers and QA staff. I gained a reputation as a dependable QA leader who effectively balanced competing priorities in high-pressure technical environments while partnering with a wide variety of multi-functional team members and ensuring the planning, design, and implementation of QA testing. I developed outstanding project management and quality assurance skills, using strong organizational skills to develop test plans, assist in the development of an automated testing, and prevent bugs from being released.

My resume is attached with a detailed listing of my past experience, results, and accomplishments. I am an employee who has a proven track record in QA testing and product development, which I am sure, will contribute to the success of your team. Please do not hesitate to contact me at your earliest convenience (415.993.4749) to discuss how my qualifications can benefit testing in your QA pipeline.
Sincerely,

Matt Troutman