Matt Troutman
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Hello,

Thank you for reviewing my application for the Software Quality Assurance Engineer position. After reviewing the requirements I feel that I could be a good fit at Apple, again.

My passion is software quality, and I have a keen eye for making sure that the customer experience and system interaction is top-notch. I consider myself an advocate for the customer in every step of development. I am a leader in testing by inspiring other QA Engineers and project stakeholders to be innovative while making something phenomenal. I learned this everyday while working previously for Apple as a Quality Assurance Engineer (on the Contacts team for macOS). While there, I interacted with customers through bug and feedback reports, created and implemented test plans, and submitted the team code to the macOS program office for inclusion with the next internal build of the OS.

More recently as a Quality Assurance Engineer II for SurveyMonkey, I coordinated release testing between developers and QA staff. I gained a reputation as a dependable QA leader who effectively balanced competing priorities in high-pressure technical environments while partnering with a wide variety of multi-functional team members and ensuring the planning, design, and implementation of QA testing. I developed outstanding project management and quality assurance skills, using strong organizational skills to develop test plans, assisted in the development of automated testing, and prevented bugs from being released.

My resume is attached with a detailed listing of my past experience, results, and accomplishments. I am an employee who has a proven track record in QA testing and product development, which I am sure, will contribute to the success of your team. Please do not hesitate to contact me at your earliest convenience to discuss how my qualifications can help Apple.

Sincerely,

Matt Troutman