# Matt Troutman
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Dear Hiring Manager,

Thank you for reviewing my application for the Software Quality Analyst II position. After reviewing the requirements I feel that I could be a good fit at Starbucks.

My passion is software quality, and I have a keen eye for making sure that the user experience and functionality of the software I'm testing is top-notch. I am a leader in testing by inspiring other QA Engineers and project stakeholders to be innovative while making something phenomenal. I learned this everyday while working for Apple as a Quality Assurance Engineer. While there, I interacted with users through bug and feedback reports. I consider myself an advocate for the user in every step of development.

I love being able to fit into the shoes of the user and use the software as they would. While I was at mmhmm, I was able to do this by producing the company-wide weekly video meetings. It was a great way to test out the product and have a tangible test result at the same time.

While at SurveyMonkey, I coordinated release testing between developers and QA staff. I gained a reputation as a dependable QA leader who effectively balanced competing priorities in technical environments while partnering with a wide variety of team members and ensuring the planning, design, and implementation of QA testing. I developed project management and quality assurance skills, used strong organizational skills to develop test plans, assisted in the development of automated testing, and prevented bugs from being released.

My resume is attached with a detailed listing of my past experience, results, and accomplishments. I am an employee who has a proven track record in QA testing and product development. If you'd like to chat further about how I can help Starbucks with Software QA testing, please let me know. I hope to hear from you soon.

Sincerely,
Matt Troutman