

## Privacy Notice

This privacy notice discloses the privacy practices for <https://www.silverhammersoftware.com>. This privacy notice applies solely to information collected by this website. It will notify you of the following:

- What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
- What choices are available to you regarding the use of your data.
- The security procedures in place to protect the misuse of your information.
- How you can correct any inaccuracies in the information.

## Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us on the website or via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

## Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the contact form on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

## Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

## Registration

In order to use this website, a user must first complete the registration form. During registration a user is required to give certain information (such as name and email address). This information is used to contact you about the products/services on our site in which you have expressed interest.

## Subscribing

We request information from you on our signup form. To subscribe to comprehensive access to the website, you

must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we'll use this information to contact you.

## **No Refunds**

We have a no-refund policy. The free version of the website has all of the features of the paid version, so you agree that you are able to make a informed choice before you subscribe.

## **Refunds for service interruptions**

You are entitled to a pro-rated refund if <https://www.silverhammersoftware.com> is not available. In order to claim a refund, you must provide detailed information about the dates and times which you attempted to use the website. Obviously, we do not provide refunds for problems with our ISP or other general internet service interruptions.

## **Cookies**

We use "cookies" on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

## **Sharing**

We use a credit card processing company (PayPal) to bill users for goods and services. To the best of our knowledge these companies do not retain, share, store or use personally identifiable information for any secondary purposes beyond filling your order.

## **Links**

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

## **Advertising**

Silver Hammer Software LLC reserves the right to display advertisements to free users, especially after an initial period which will be ad-free. Paid users will not be subjected to advertising, although they can see selected partner information on the Credits page.

## **Surveys & Contests**

From time-to-time our site may conduct surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose whether or not to participate and therefore disclose this information. Information requested may include contact information (such as name and email address), and demographic information (such as zip code, age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.

**If you feel that we are not abiding by this privacy policy, you should contact us immediately via email at [support@silverhammersoftware.com](mailto:support@silverhammersoftware.com)**