

Presenter



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Dynamics 365 for
Field Service



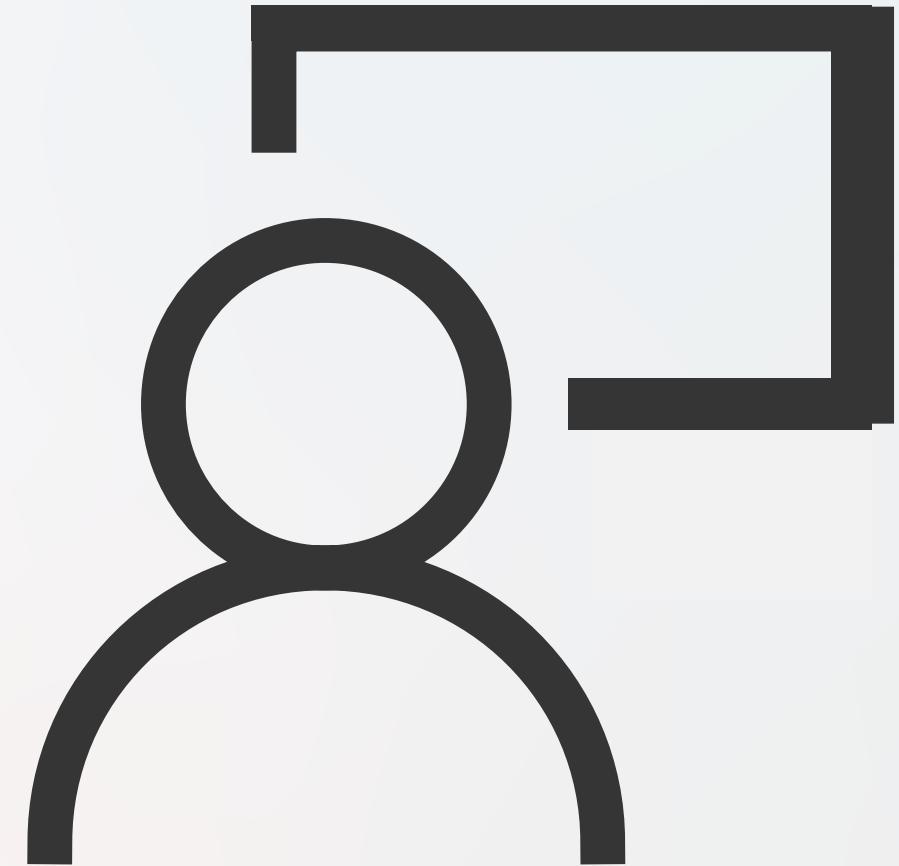
Azure IoT Central

Setup Connected Field Service with IoT Central



Content Overview

- 15 minutes
- You'll learn how to:
 - Create a device template
 - Define custom fields
 - View simulated telemetry
 - Create a Service Information model that will map to Dynamics 365



CFS IoT Central Home page

On your computer, and browse to Azure IoT Central Website

<https://azure.microsoft.com/en-us/services/iot-central/> use Chrome, Edge or whatever you want. I don't play favorites.

1. Select Get started
2. Select the new application button you can get back to your apps at any time from

<https://apps.azureiotcentral.com/>



You may need to log in if you don't see your account name from the Azure provisioning section. If you skipped that section and have an Azure account even better!

The image consists of two screenshots of the Azure IoT Central interface. The top screenshot shows the home page with a green 'Get started' button. A large blue arrow labeled '1' points to this button. To the right of the button is a graphic of a cloud connected to various buildings and a play button icon. The bottom screenshot shows the 'Application Manager' screen, which displays a 'New Application' button with a plus sign. A large blue arrow labeled '2' points to this button. The bottom right corner of the screenshot area features a yellow star icon.

Home / IoT / Azure IoT Central

Azure IoT Central

Experience the simplicity of SaaS for IoT (Internet of Things), with no cloud expertise required—Azure IoT Central is a fully managed global IoT SaaS (software-as-a-service) solution that makes it easy to connect, monitor, and manage your IoT assets at scale. Bring your connected products to market faster while staying focused on your customers.

Get started > 1

www.AzureIoTCentral.com

Azure IoT Central

Application Manager

The location where you will find all the applications you create

New Application 2

Portal Greg Free account >

CFS IoT Central Create Application

1. The Create Application form should have everything auto completed for you, so don't need to modify anything. Unless you want to choose Pay-As-You-Go, this will incur cost in Azure.



If you want to use Pay-As-You-Go, move onto, the next slide and skip step 2 here.

2. Select Create

Create Application

We just need a few things from you, so we can create your application

Choose payment plan

Trial
Free trial for 7 days. No subscription required.

Pay-As-You-Go
Price is based on the number of devices you use. Free for the first 5 devices. Subscription required. [Learn more](#)

Select an application template

Sample Contoso
Get started with a predefined application for a connected device.

Sample Devkits
Want to connect a Raspberry PI or MXChip IoT DevKit? Start with this predefined app and get them connected in minutes.

Custom Application
Start with a blank template and define your application from scratch.

Application Name * ⓘ
Sample Contoso 20fu02hbr0j

URL * ⓘ
sample-contoso-20fu02hbr0j .azureiotcentral.com

By clicking "Create" you agree to the [Subscription Agreement](#) and [Privacy Statement](#). Provisions in the agreement with respect to pricing, cancellation fees, payment, and data retention do not apply to "Trial". "Pay-As-You-Go" requires an Azure subscription, and you acknowledge that this service is licensed to you under the terms applicable to your Azure Subscription.

Create

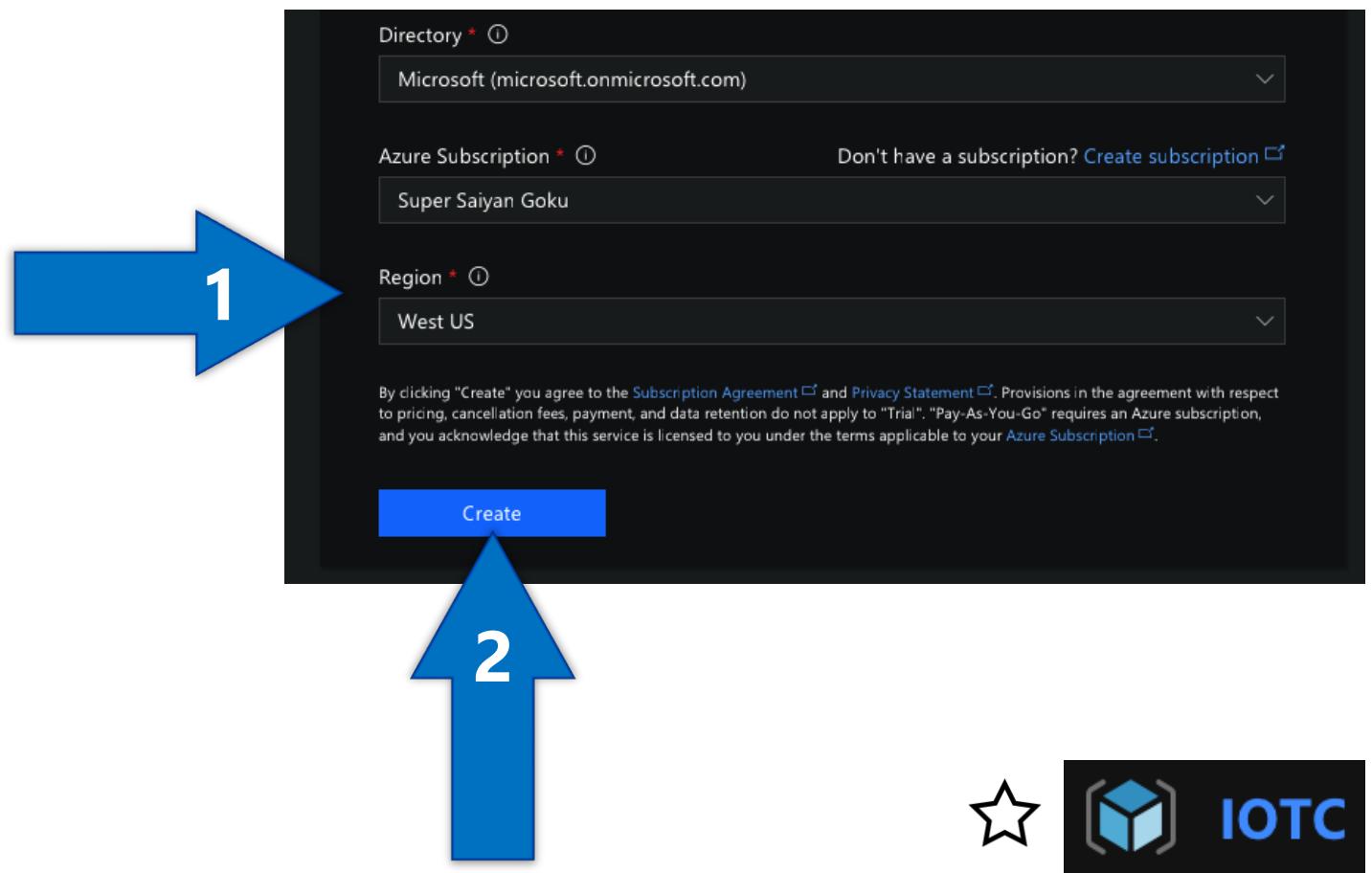
CFS IoT Central

Pay-As-You-Go

1. The Create Application for Pay-As-You-Go should have everything auto completed for you too, so don't need to modify anything. Just take note of the Directory, Subscription, and Region that you want to deploy IoT Central too.
2. Select Create.



For the curious, if you visit your Azure resource groups you'll see an IOTC resource group containing your IoT Central application.



CFS IoT Central Home Dashboard

1. You should be directed to the IoT Central Home Dashboard. All of the widgets are completely customizable. We want to add some simulated devices from our left hand menu.
2. Specifically select Application Builder so we can create the simulated device.

The screenshot shows the Azure IoT Central Home Dashboard. At the top, there's a yellow banner with the text "Sample Contoso 20fu02hbr0j" and a warning: "⚠ Your trial is expiring in 7 days. You can convert to Pay-As-You-Go." On the right side of the banner, there's a link "Click here to learn more about". Below the banner, the dashboard has a dark header with the word "CONTOSO" and a large blue arrow pointing towards it. The main area contains several cards: a city skyline card, a vending machine card, and three smaller cards for "Quick Start Demo", "Tutorials", and "Documentation". To the right, there are four green cards: "Devices under contract", "Add Device Set", "Devices in Seattle", and "View all your devices". A vertical sidebar on the far right lists navigation items: Home, Device Explorer, Device Sets, Analytics, Jobs, Application Builder (which is highlighted with a white background), and Administration. A large blue arrow labeled "1" points to the "CONTOSO" header, and another large blue arrow labeled "2" points to the "Application Builder" item in the sidebar.

Sample Contoso 20fu02hbr0j

Your trial is expiring in 7 days. You can convert to Pay-As-You-Go.

Click here to learn more about

Homepage

CONTOSO

1

Devices under contract
All devices with active maintenance contract.

Add Device Set
Group devices into logical groups.

Devices in Seattle
Sample Device Set with devices located in Seattle.

View all your devices
View all your devices and device templates.

Home

Device Explorer

Device Sets

Analytics

Jobs

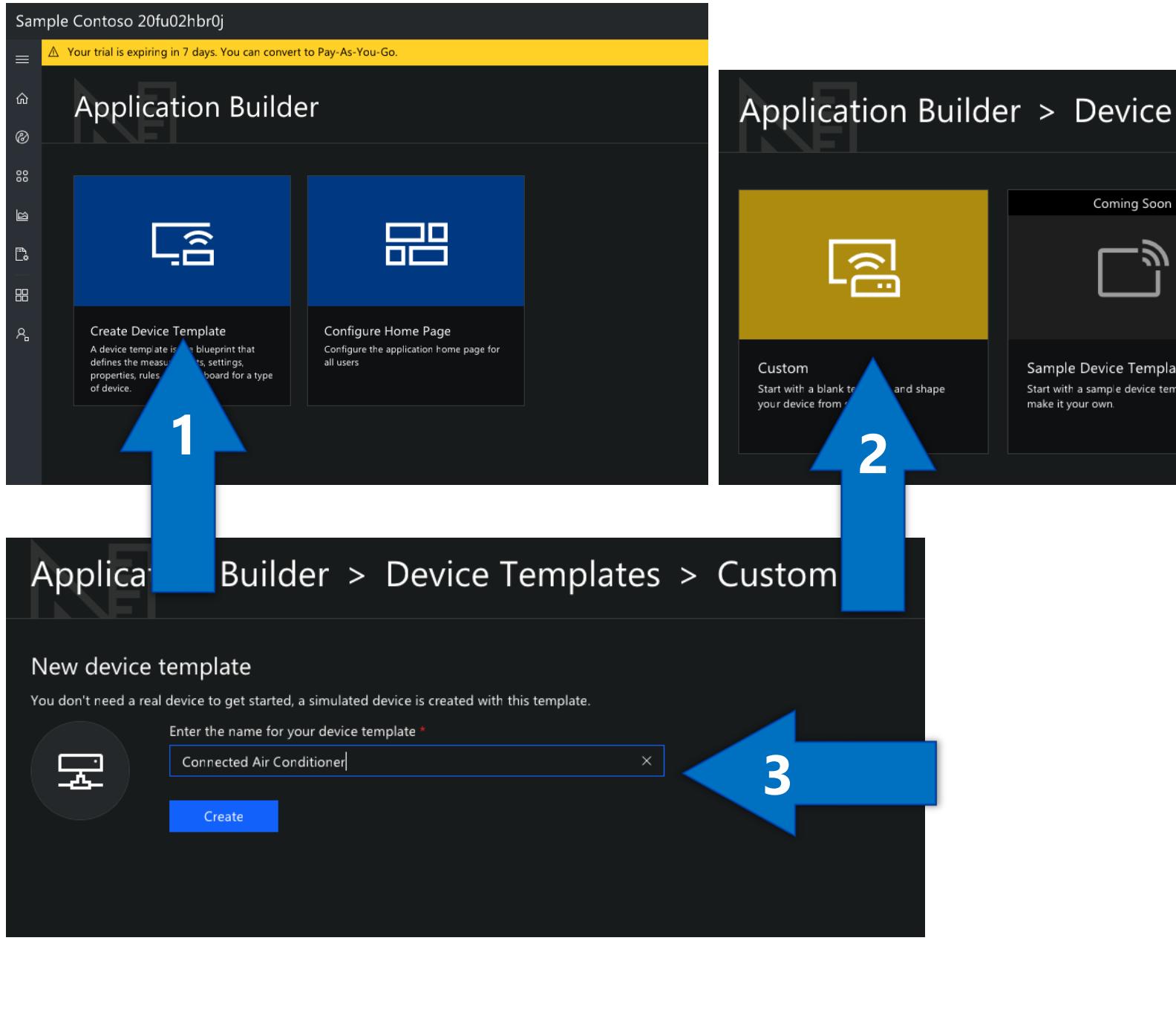
Application Builder

Administration

2

CFS IoT Central App Builder

1. You should be directed to the Application Builder. Select Create Device Template.
2. Select Custom.
3. Give you're simulated device a name that best first your scenario or follow along with the Ai Conditioner example we're using and select Create.



CFS IoT Central

Measurements

1. You should be directed to your simulated devices measurement page. We're doing to At some telemetry, state, and event measurements for our device before closing out with how we can connect this to Dynamics 365.
 2. When we're done this dashboard is going to look so good you can literally eat it.



Sample Contoso 20fu02hbr0j

Your trial is expiring in 7 days. You can convert to Pay-As-You-Go.

Template: Connected Air Conditioner (1.0.0)

Connected Air Conditioner-1

Measurements Settings Properties Commands Rules Dashboard SIMULATED Edit Template

Select Edit Template to add or edit a measurement.

Telemetry State Event

No measurements created

No measurements created

No measurements created

Measurements are the telemetry, state, and event data that is sent from your device. Get started by adding a new measurement. [Learn more...](#)

1

2

Telemetry State Event

Temperature AVERAGE

Fan Mode

Fan Motor Error ERROR

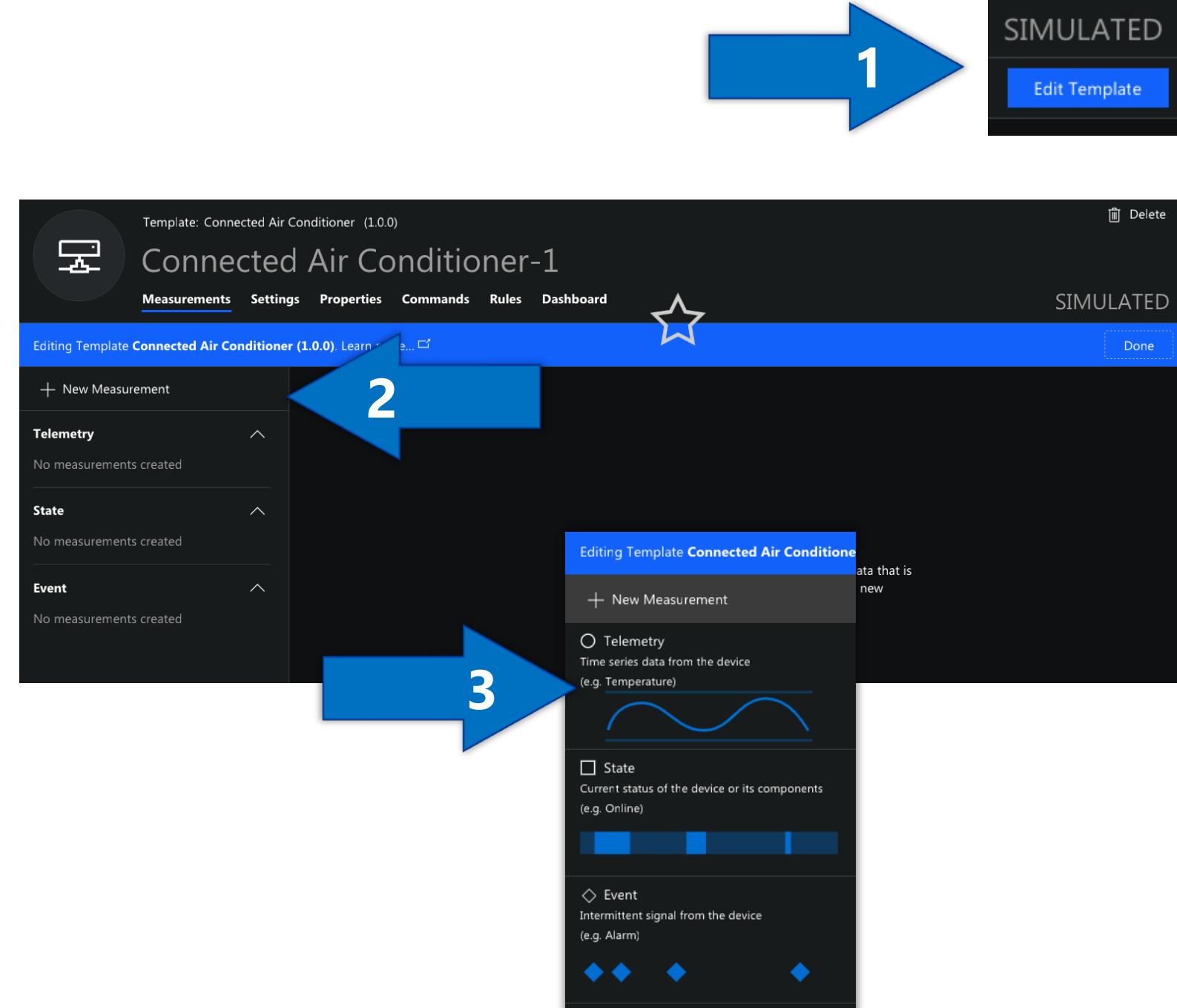
110.00
60.00

4:00:12 PM 4:10:24 PM

CFS IoT Central Telemetry

On your computer, browse to

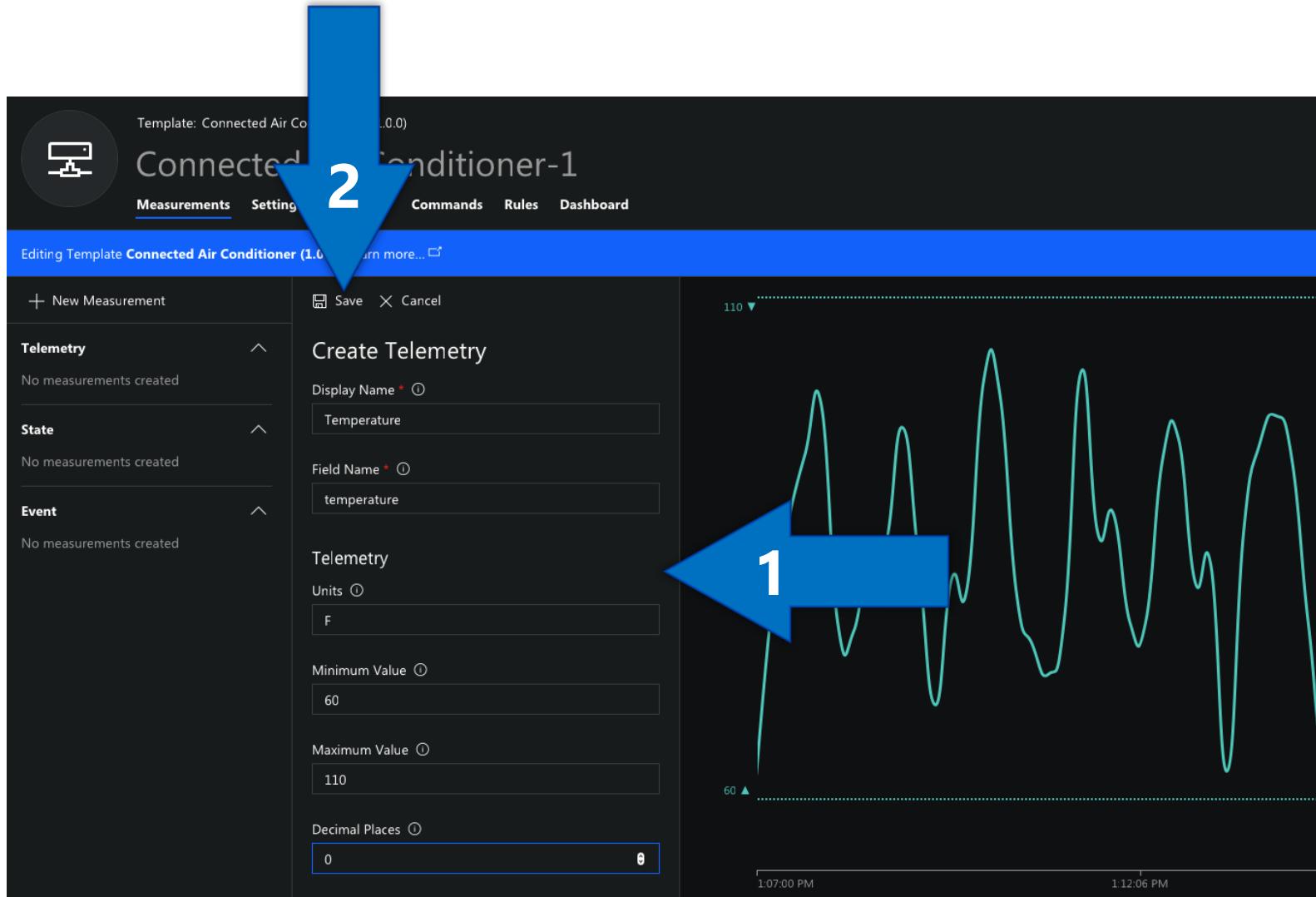
1. Select Edit Template, we'll be doing this step a lot by the way. You'll know you're in edit mode when you see the **blue banner** across your dashboard. 
2. Select New Measurement.
3. Three measurement options will then be presented to you and you. Select Telemetry.



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Create Telemetry

1. Add these four telemetry fields
 - Display Name Temperature
 - Field Name temperature
 - Units F
 - Min 60
 - Max 110
 - Decimal places 0
2. Select Save from the Create Telemetry blade.
3. At the top right of the dashboard
Select Done to exit editing mode.



SIMULATED

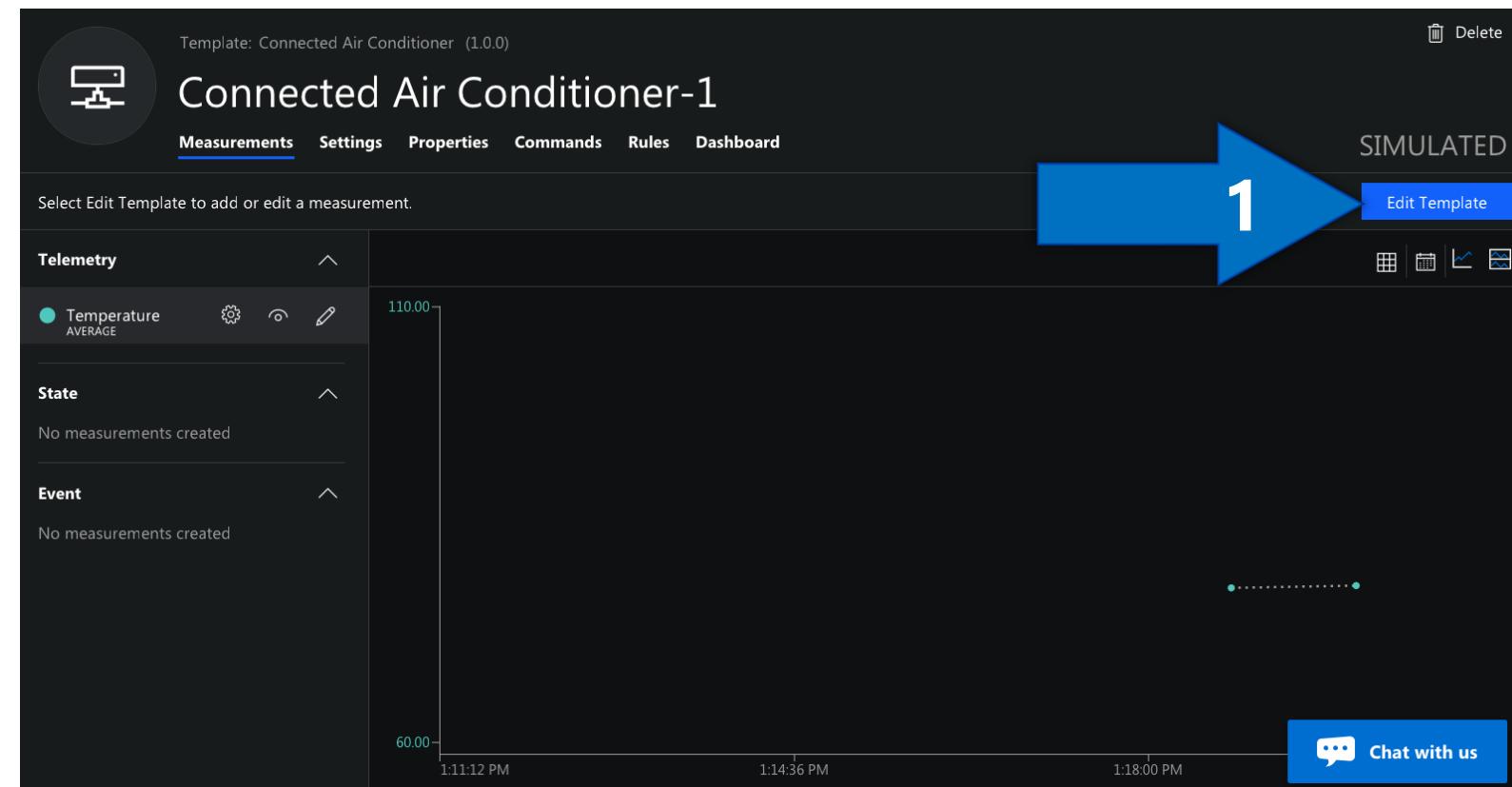
Done

CFS IoT Central

Telemetry incoming

Random system generated sample data based on our temperature telemetry range from the last slide will start coming in slowly, took under a minute for the first data point to come in my instance.

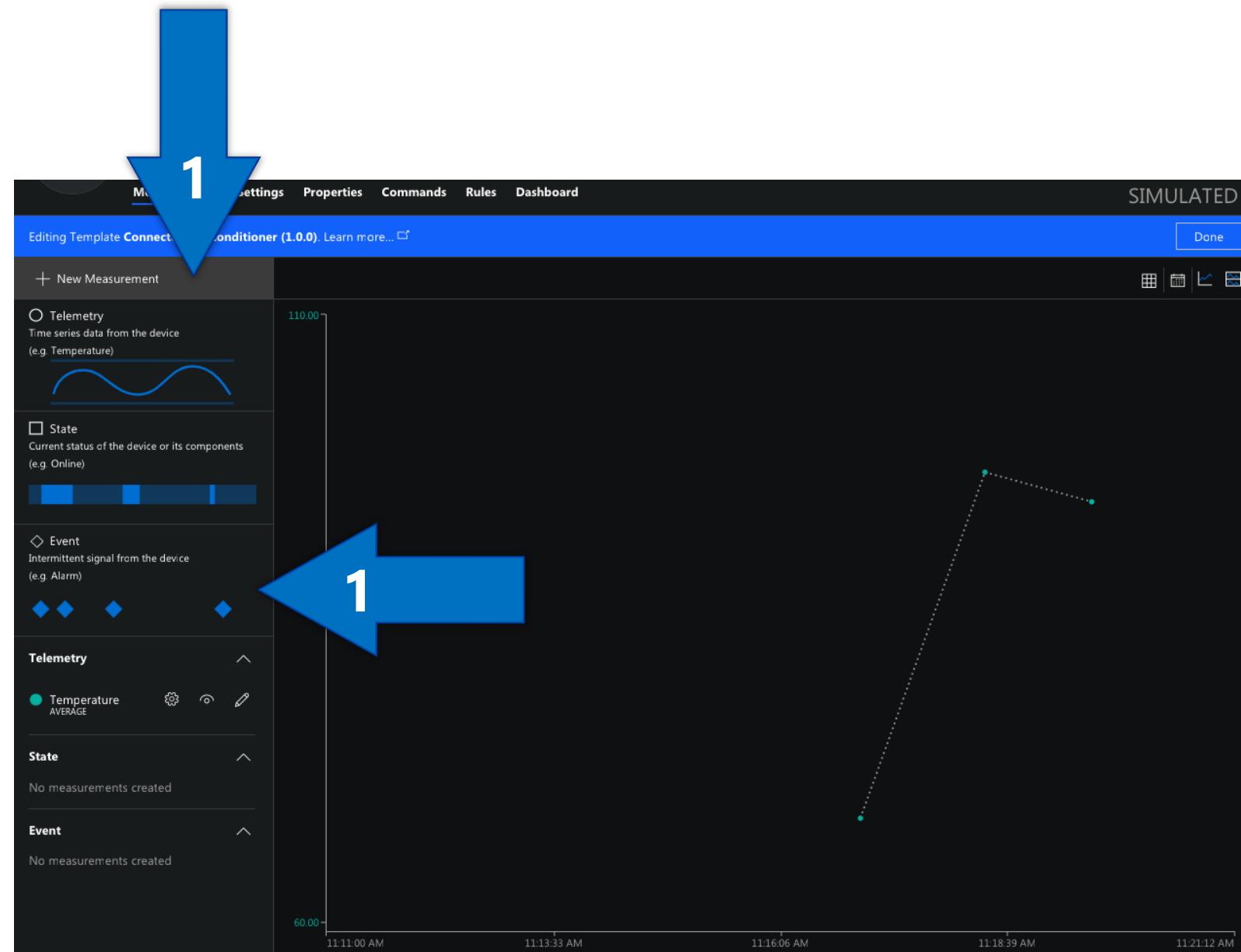
1. We can add some very arbitrary anomaly detection using the Event measurements too. Select Edit Template.



CFS IoT Central

New Measurement

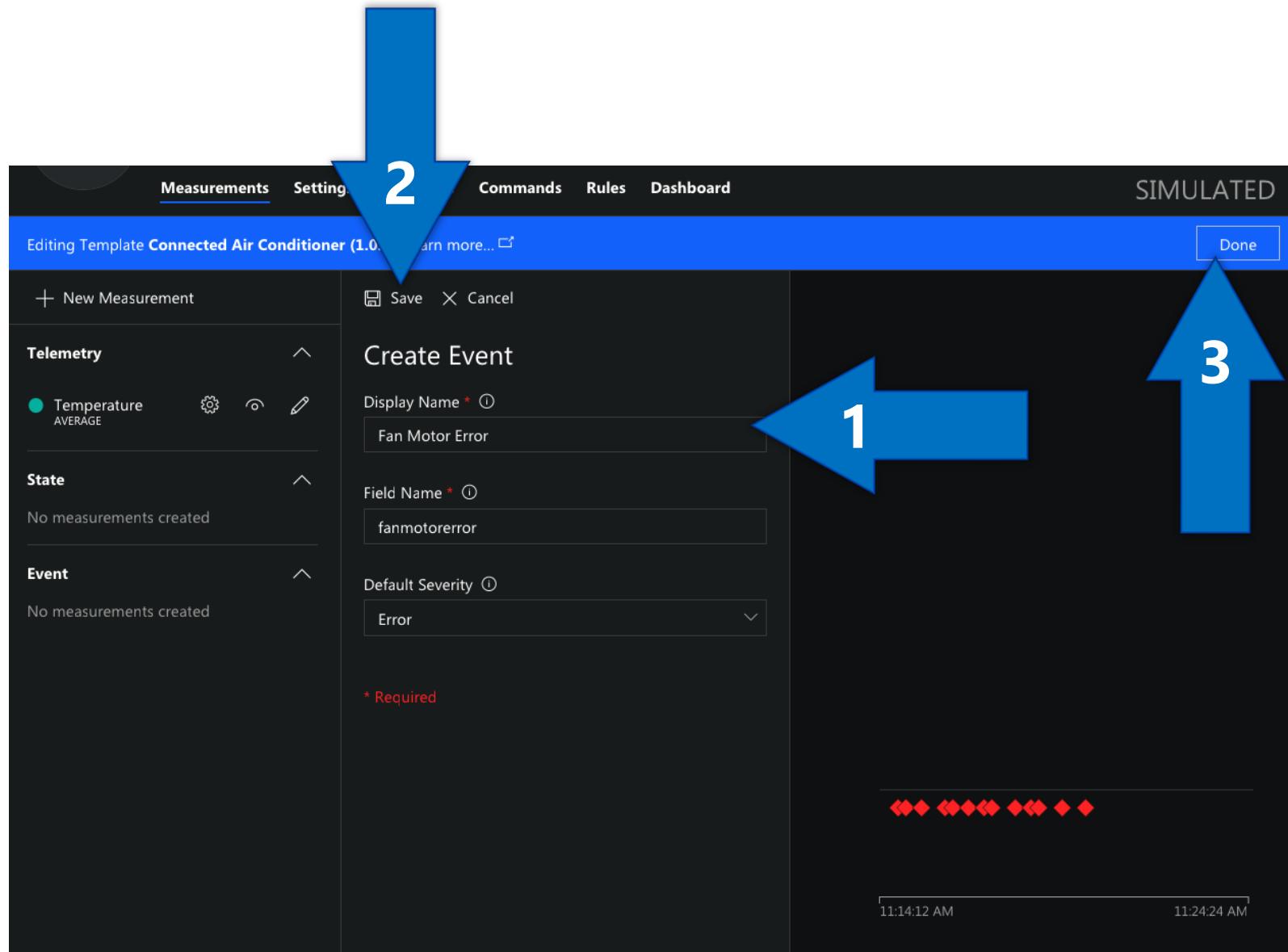
1. Select new measurement.
2. Select Event.



CFS IoT Central

Event fields

1. Add the event fields
 - Display Name Fan Motor Error.
 - Field Name fanmotorerror.
 - Default Severity Error.
2. Select Save.
3. Select Done.

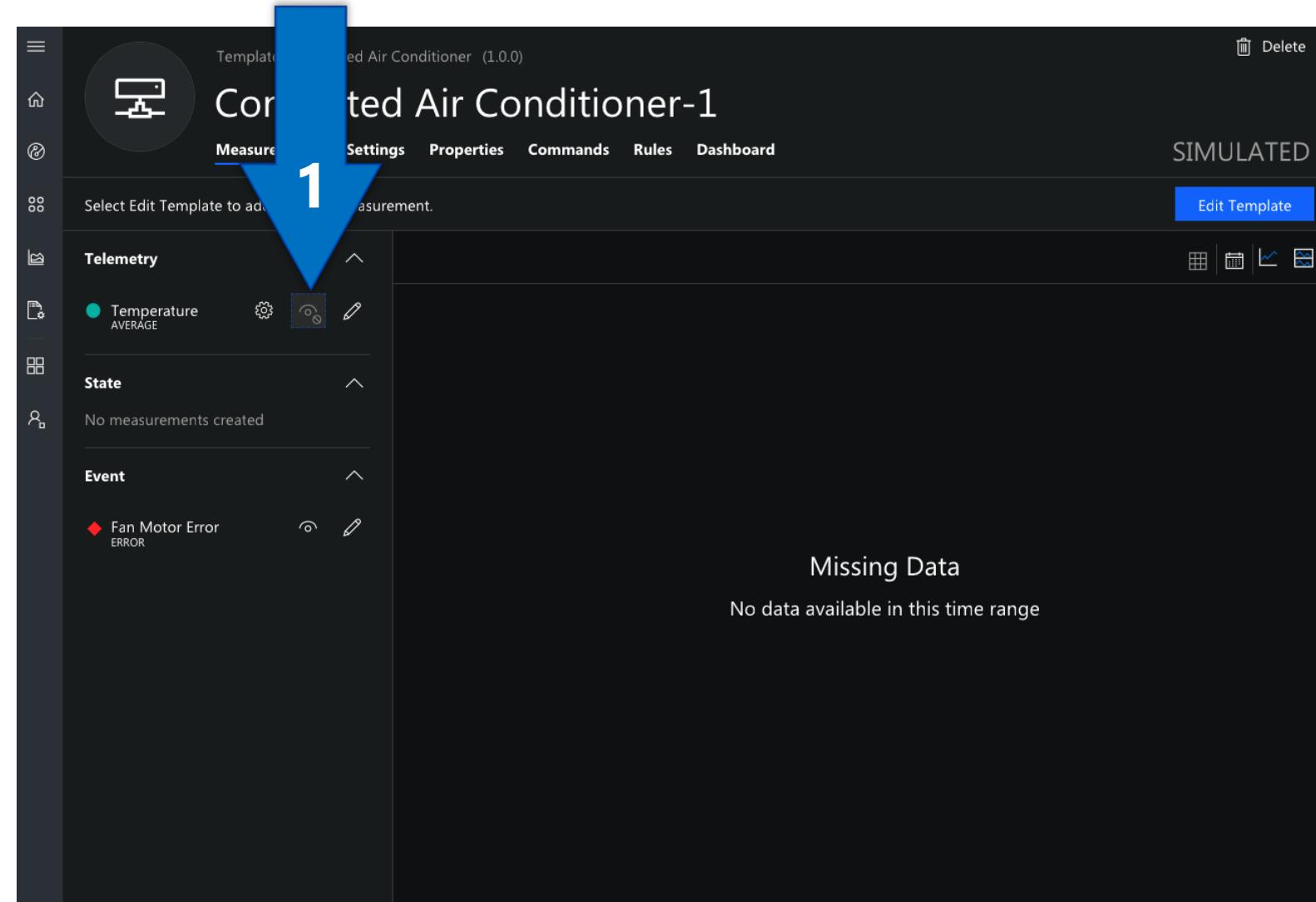


CFS IoT Central

Event Measurement

You'll be navigated back to the main dashboard for your device. It will take some time for the randomly generated event date to come in... took a while for this, about 4mins to get my first error

1. You can select the eyecon to hide the temperature data and focus on the error data that's soon to come in.



CFS IoT Central

Error Data

Random sample event measurements for the anomalies should start coming in.

1. You can hover over the error diamond to see quick details and select it to open up a more detailed pop up window.
2. Select Close to remove this window

The screenshot shows the 'Measurements' tab selected in the top navigation bar. A message at the top says 'Select Edit Template to add or edit a measurement.' Below are three sections: 'Telemetry' (with a Temperature AVERAGE entry), 'State' (empty), and 'Event'. Under 'Event', a 'Fan Motor Error' entry is listed with a red diamond icon and an 'ERROR' status. A large blue arrow labeled '1' points down to this error entry. A smaller blue arrow labeled '2' points to the 'Close' button in a modal window titled 'Events' that appears over the main interface.

Events

Time	Event	Category	Value
11/29/2018, 11:40:06 AM	Fan Motor Error	◆ ERROR	occurred

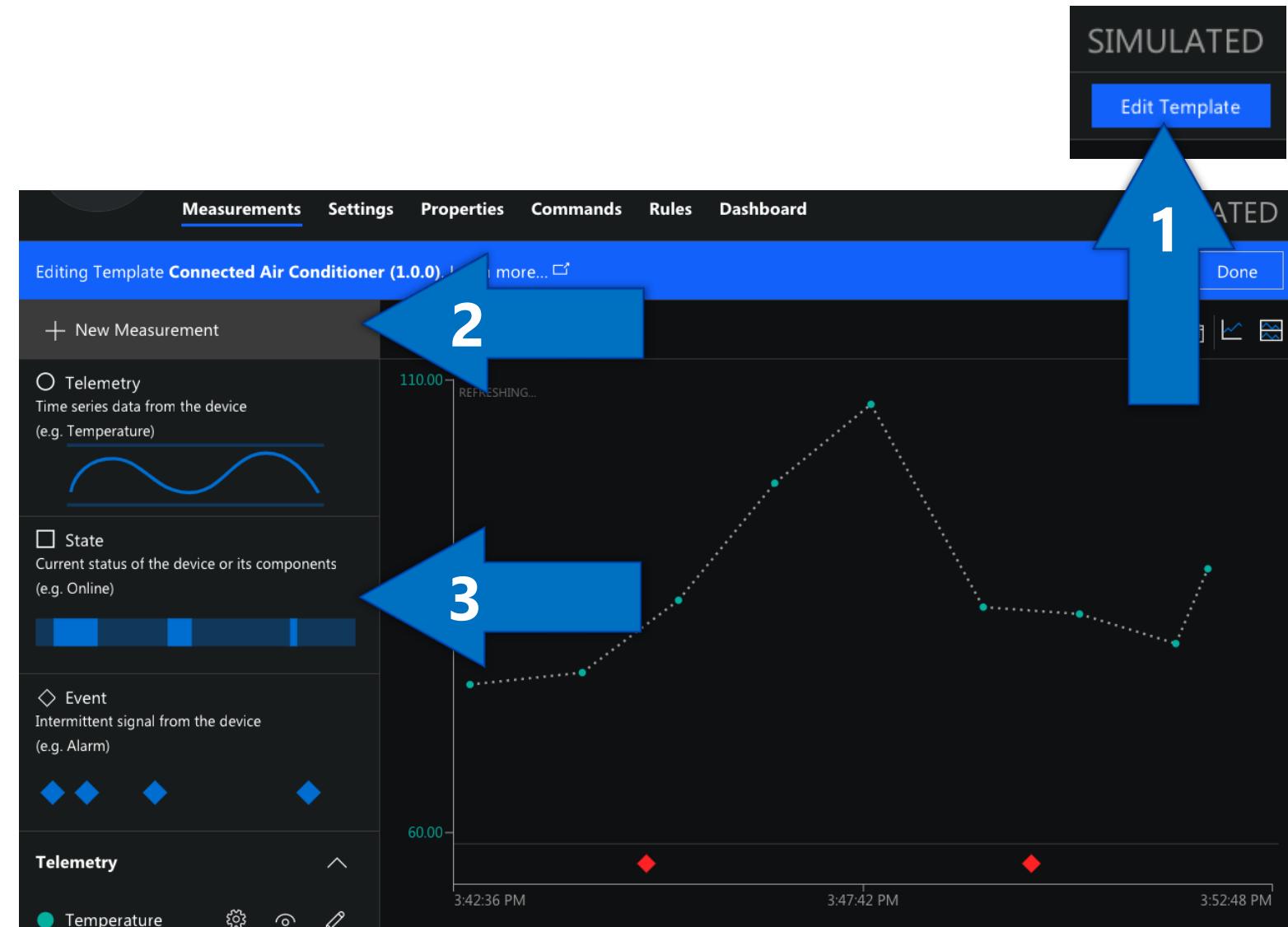
Close

CFS IoT Central

State Measurement

State is the last measurement type we'll add. It's common for IoT devices to have state, air conditioners can be placed in a normal or low power state for example. IoT Central enables us to capture this.

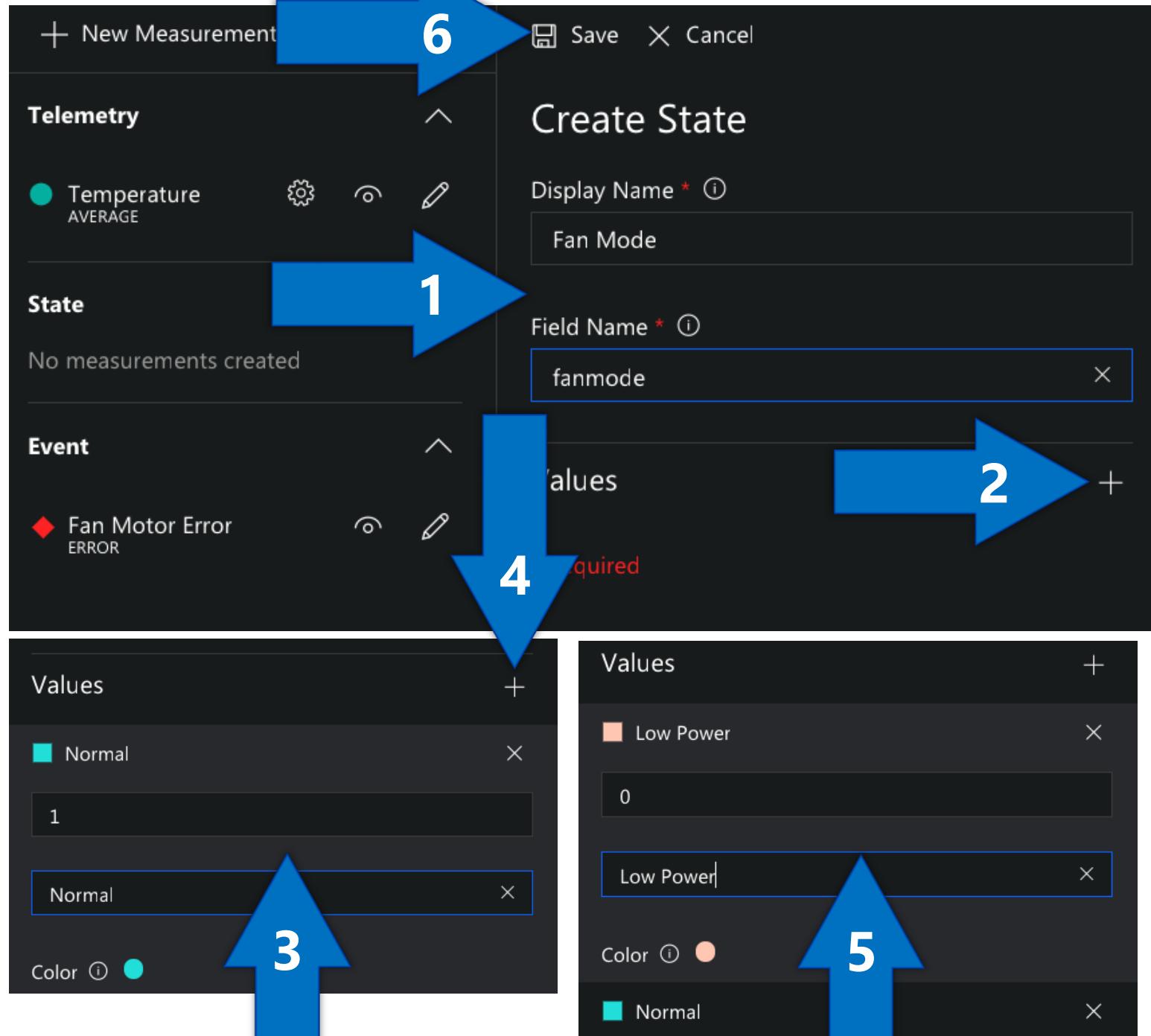
1. Select Edit Template on the right under Simulated.
2. Select New Measurement.
3. Select State.



CFS IoT Central

Create State

1. Add our basic State data
 - Display Name Fan Mode.
 - Field Name fanmode.
2. Click + to add our first state value.
3. Add the On state values
 - Value 1.
 - Display label On.
4. Click + to add our second state value.
5. Add the Off state values
 - Value 0.
 - Display label Off.
6. Select Save.



CFS IoT Central

State should start flowing in! The state will randomly go swap between normal and low power states for our air conditioner.

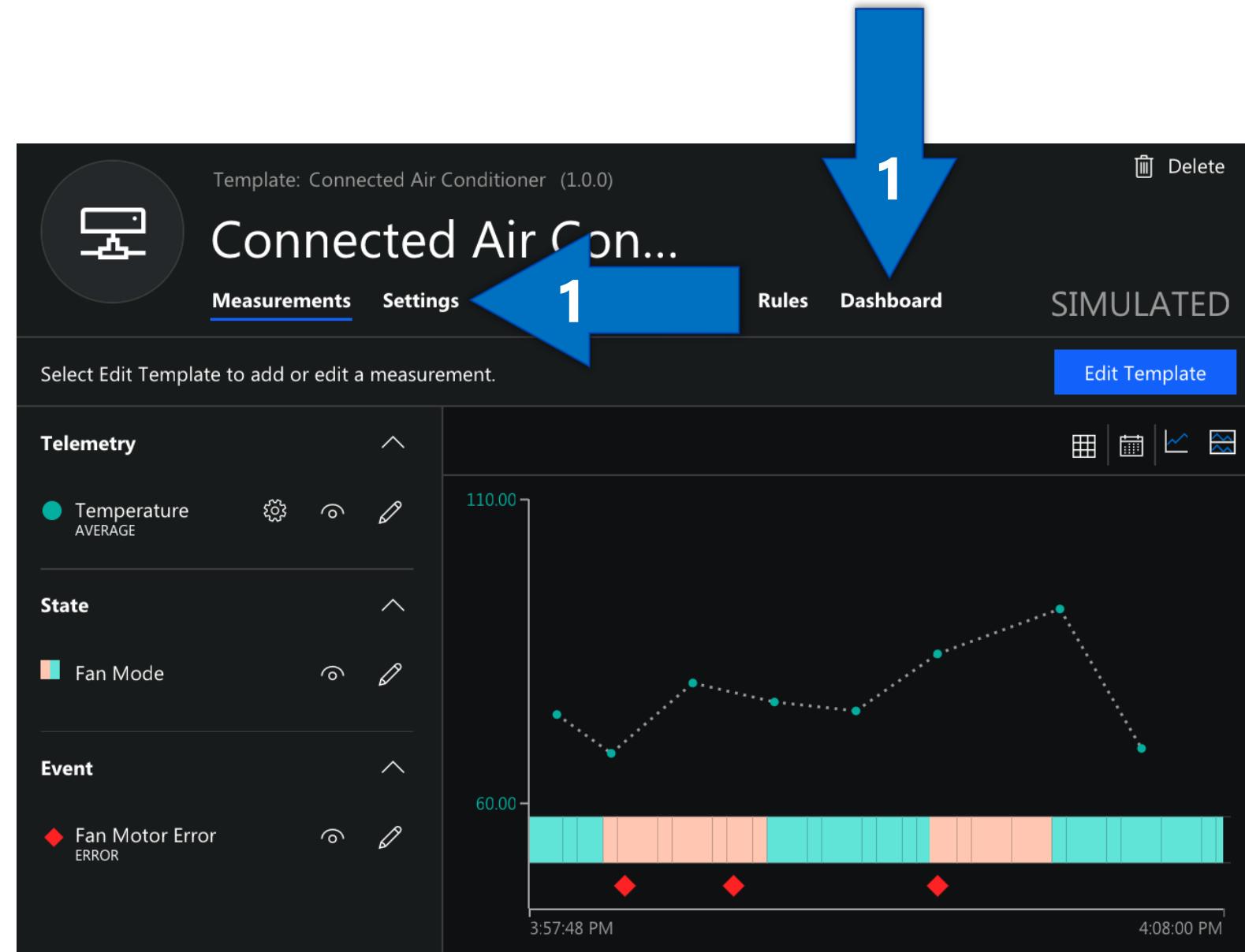
That pretty much covers it!



At this point feel free to skip to Exercise 4 and go right into how these 3 data points can be captured in Dynamics 365.

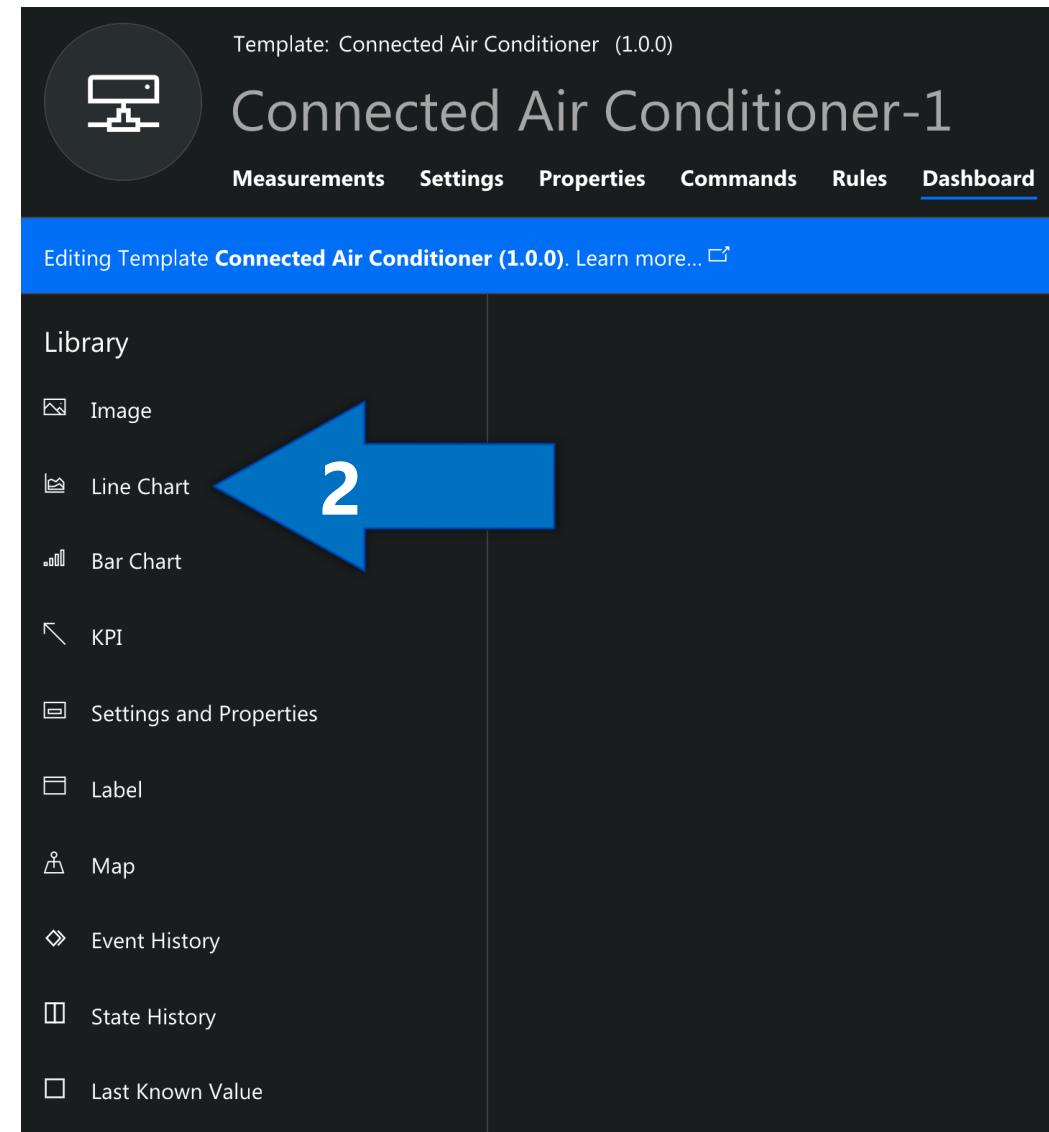
If you want to go deeper into the capabilities of IoT Central, please continue on with this exercise.

1. Select Settings.
2. Select Dashboard



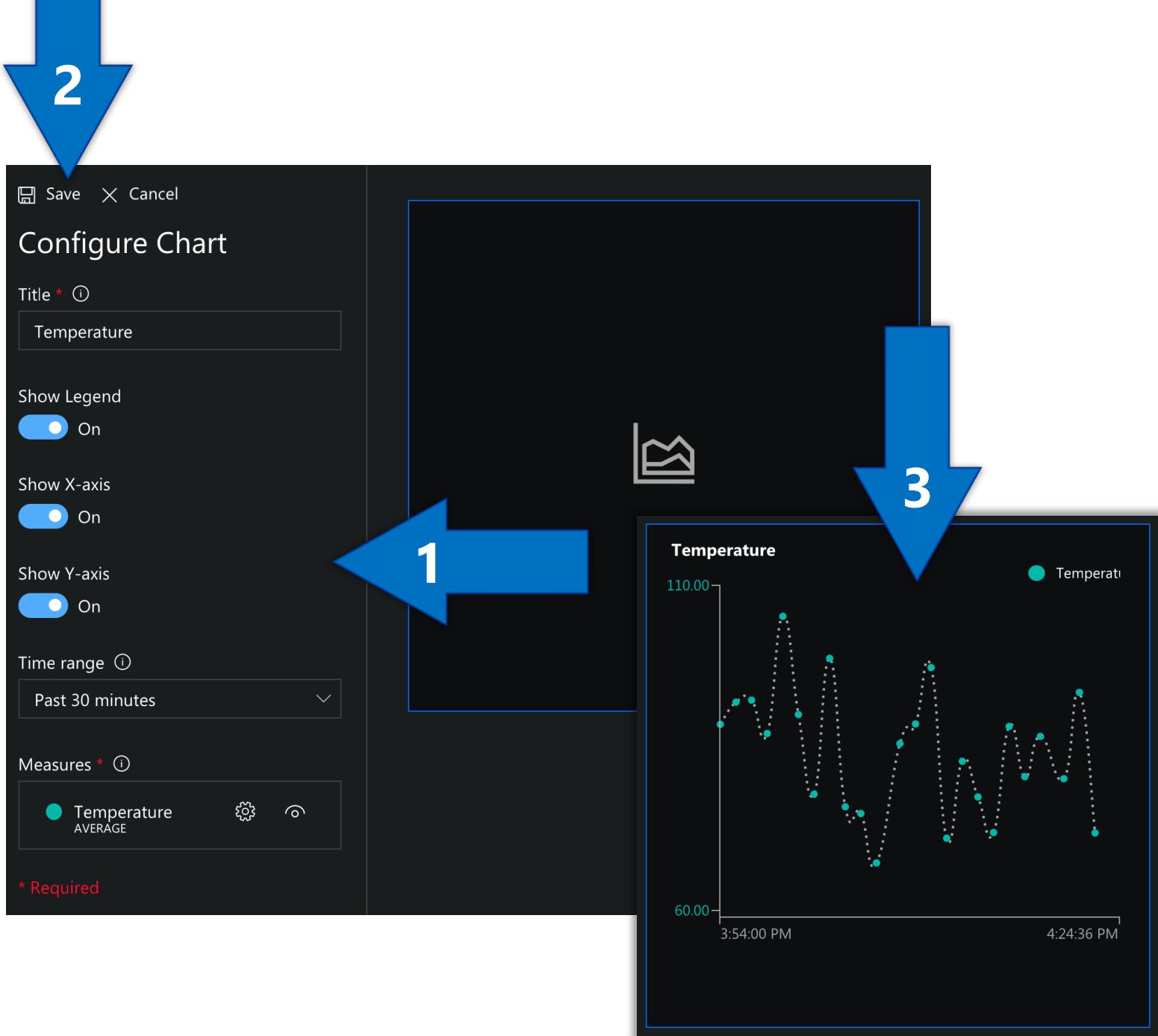
CFS IoT Central

1. Select Edit Template
2. Select Line Cart



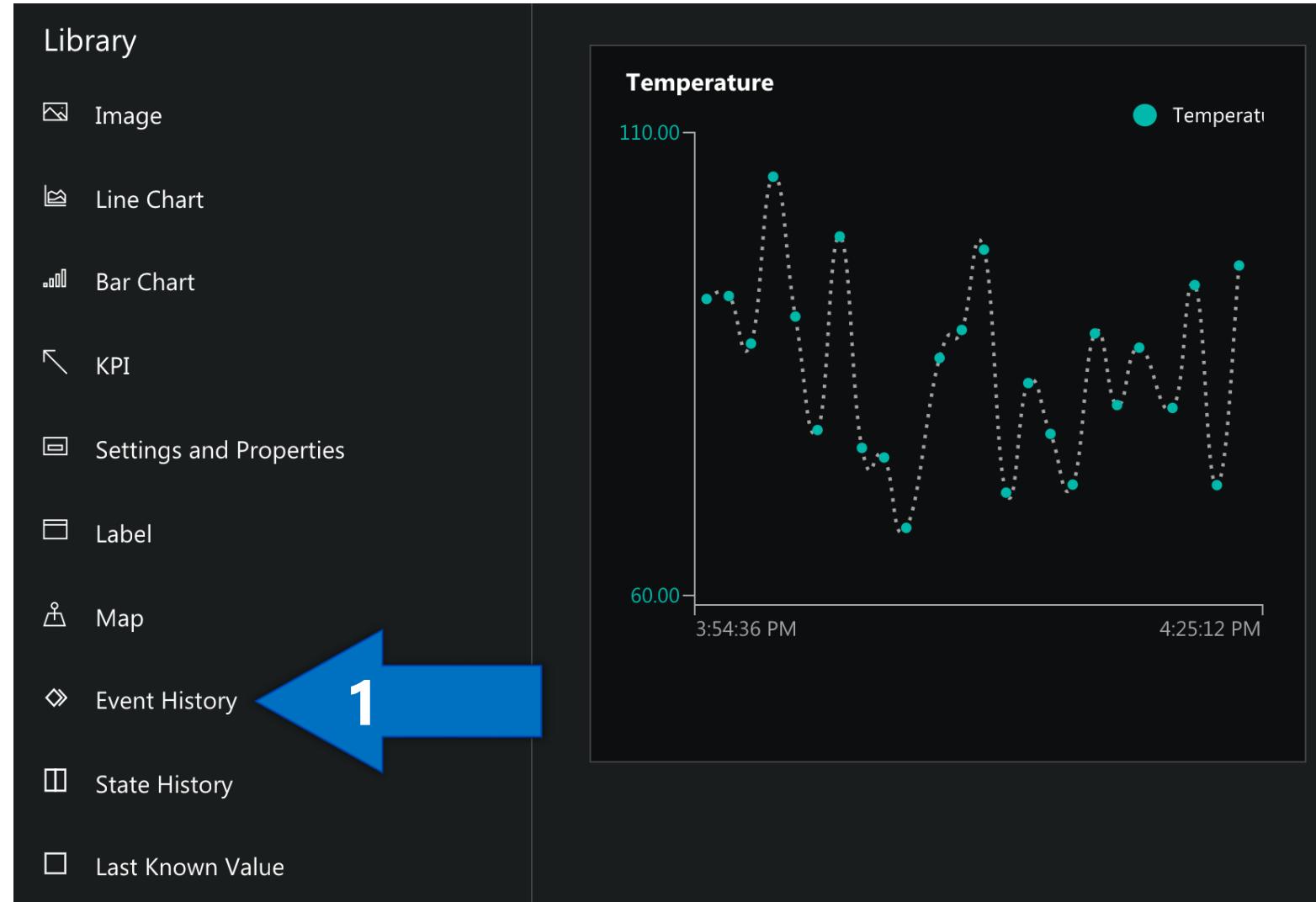
CFS IoT Central

1. Completed the configure chart form with the same information I've added for:
 - Title Temperature
 - Time Range Past 30 minutes
 - Measures Temperature AVERAGE (choose Visibility icon next to Fan Motor Error) ☰
2. Save
3. After you save you'll soon see your temperature line chart on your dashboard



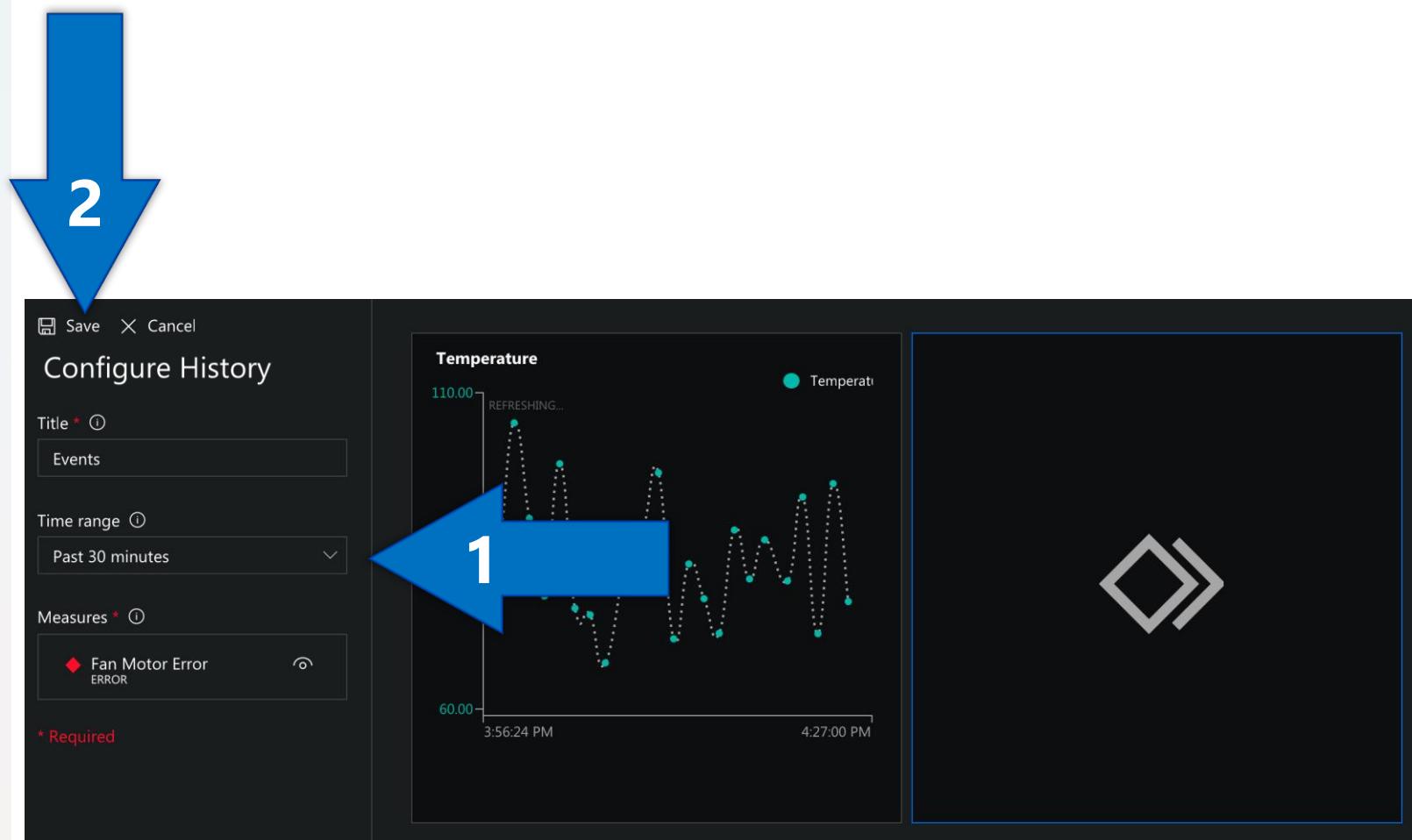
CFS IoT Central

1. Select Event History



CFS IoT Central

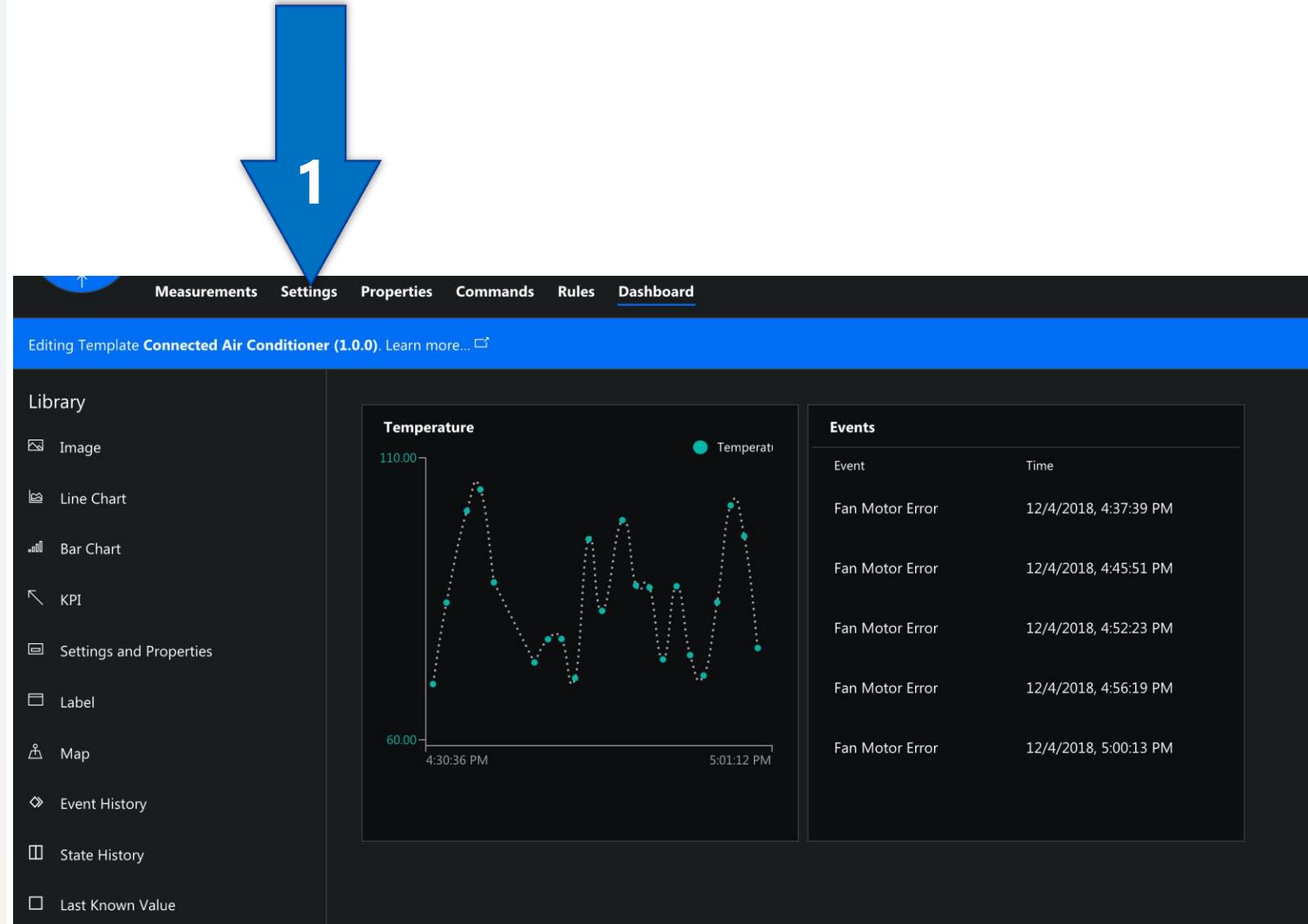
1. Complete the configure history form with this information:
 - Title Events
 - Time Range Past 30 minutes
 - Measures Fan Motor ERROR (choose Visibility icon next to Fan Motor Error)
2. Save



CFS IoT Central

You should now see your Temperature line chart and Event history side by side in your dashboard. This becoming a very useful operator view, but there's one more component we can add that'll will make it even more impactful.

1. Select Settings



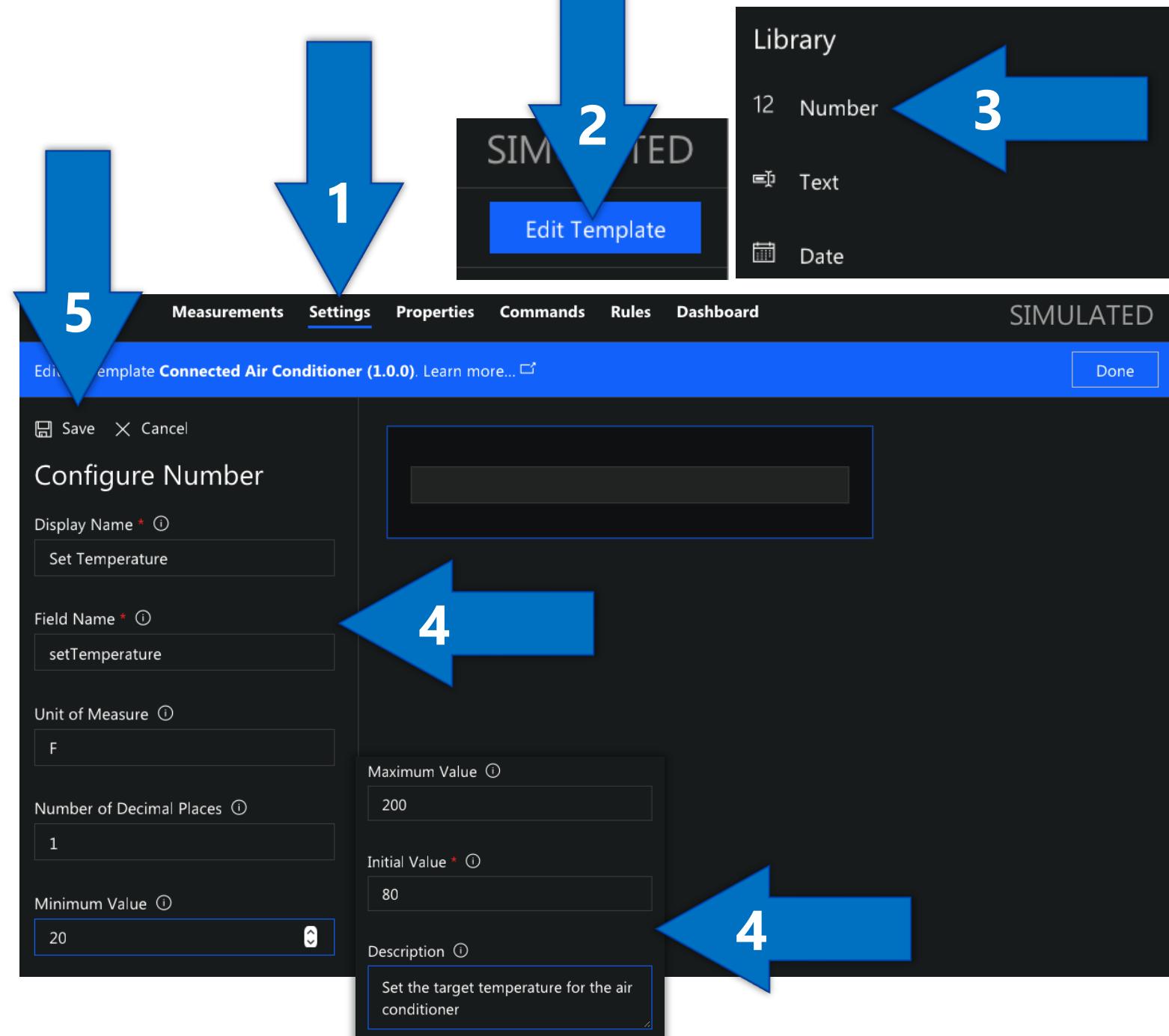
A screenshot of the CFS IoT Central interface. At the top, a navigation bar includes tabs for Measurements, Settings, Properties, Commands, Rules, and Dashboard. The 'Dashboard' tab is currently selected. A large blue arrow points downwards from the top of the page towards the 'Settings' tab. Below the navigation bar, a message says 'Editing Template Connected Air Conditioner (1.0.0). Learn more...'. On the left, a 'Library' sidebar lists components: Image, Line Chart, Bar Chart, KPI, Settings and Properties (which is expanded to show sub-options like Label, Map, Event History, State History, and Last Known Value), and a collapsed section for Event History. The main area features a 'Temperature' line chart with a dotted line and circular markers, showing values fluctuating between 60.00 and 110.00 over time. To the right of the chart is a 'Events' section titled 'Fan Motor Error' with five entries listed, each with a timestamp from December 4, 2018.

Event	Time
Fan Motor Error	12/4/2018, 4:37:39 PM
Fan Motor Error	12/4/2018, 4:45:51 PM
Fan Motor Error	12/4/2018, 4:52:23 PM
Fan Motor Error	12/4/2018, 4:56:19 PM
Fan Motor Error	12/4/2018, 5:00:13 PM

CFS IoT Central Settings

Settings send configuration data to a device. An operator could use settings to change the device's telemetry interval from two seconds to five seconds.

1. Select the Settings tab
2. Select Edit Template
3. Select Number from the Library menu
4. Fill in this data into the Number form
 - Display Name Set Temperature
 - Field Name setTemperature
 - Unit of Measure F
 - Decimal Places 1
 - Minimum Value 20
 - Maximum Value 200
 - Initial Value 80
 - Description Set the target temperature for the air conditioner
5. Save



CFS IoT Central Settings

1. When the device acknowledges a setting change, the status of the setting changes to synced in green.
2. While in the edit template mode you can drag your Set Temperature Setting to any position you'd like on the screen.



While I was not in edit mode I changed my Set Temperature value to different numbers to see there effects.

The screenshot shows the CFS IoT Central interface with the following details:

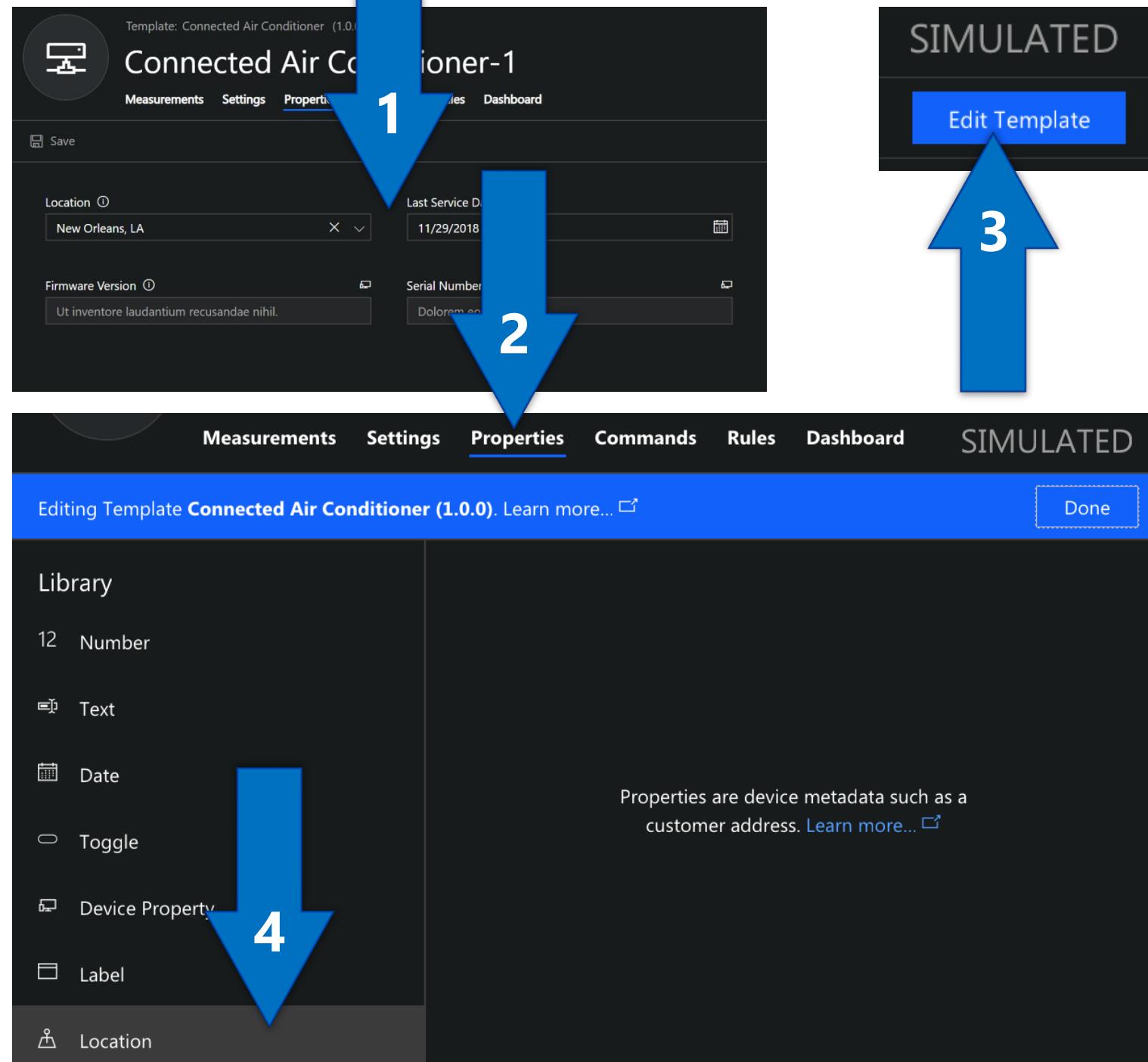
- Header:** Measurements, **Settings**, Properties, Commands, Rules, Dashboard, SIM
- Title:** Editing Template **Connected Air Conditioner (1.0.0)**. Learn more... ↗
- Library:** A sidebar listing data types: Number (12), Text, Date, Toggle, Label.
- Setting:** Set Temperature (F) is set to 80. It includes a green checkmark and the text "synced since 1 minute ago".
- Bottom Panel:** Shows the Set Temperature (F) setting with a value of 20. It also includes a green checkmark and the text "synced since 462 minutes ago".

Two large blue arrows point downwards from the top right towards the bottom panel, labeled 1 and 2 respectively, indicating the movement of the setting from its original position to the bottom panel.

CFS IoT Central

Properties

- Properties store information about your device in the application. They can be editable properties or read-only device properties reported by the device that cannot be changed such as the device serial number and firmware version. We'll be adding these 4 properties you see here.
- Select the Properties tab
- Select Edit Template if you're not in edit mode already and don't see the Library menu, you'll know you're in edit mode when you see the **blue banner** across your dashboard.
- Select Location from the library



CFS IoT Central

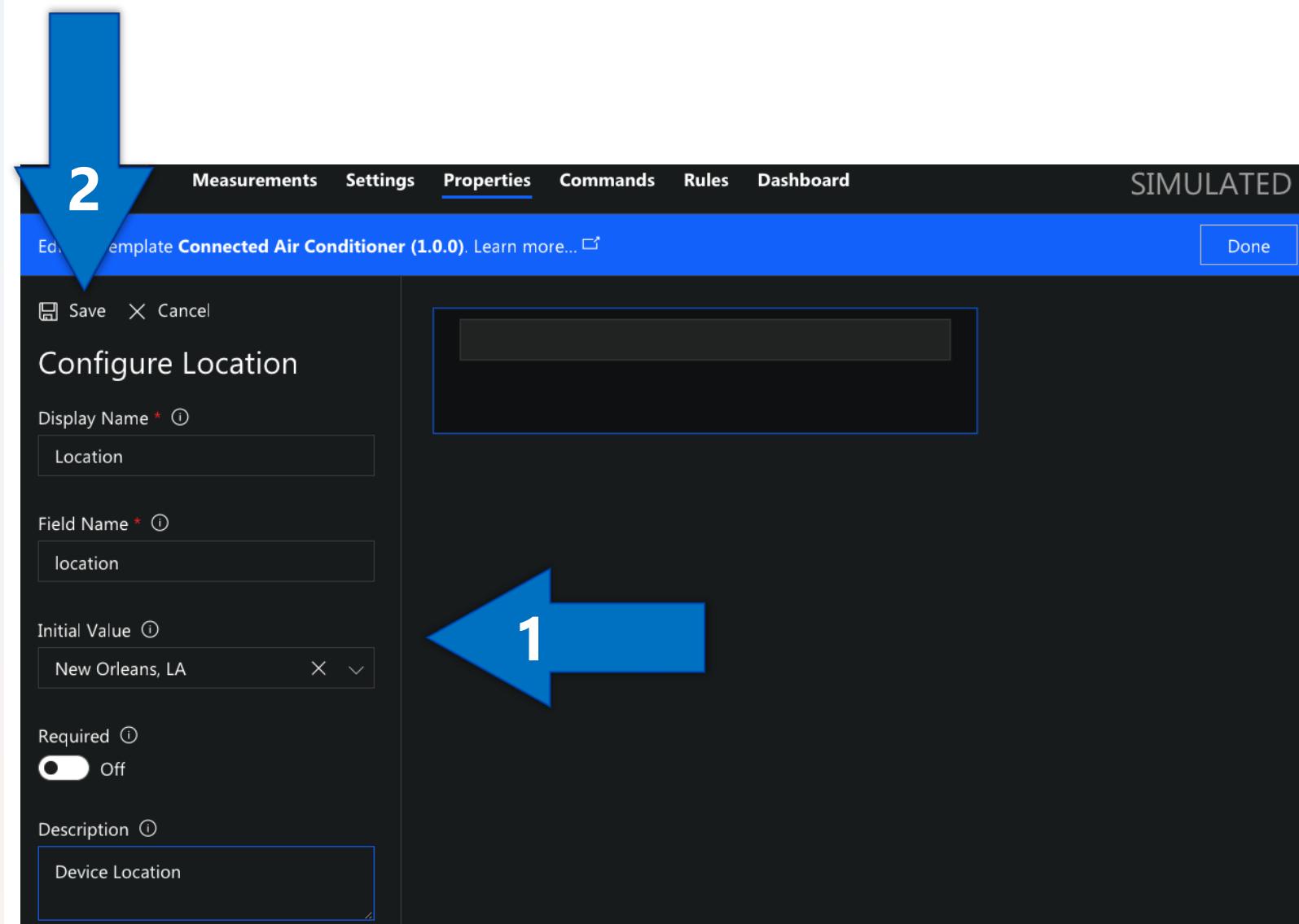
Location properties

This is the first editable field we'll create.

1. Fill out the location fields

- Display Name Location
- Field Name location
- Initial Value New Orleans, LA
- Description Device location

2. Save



CFS IoT Central

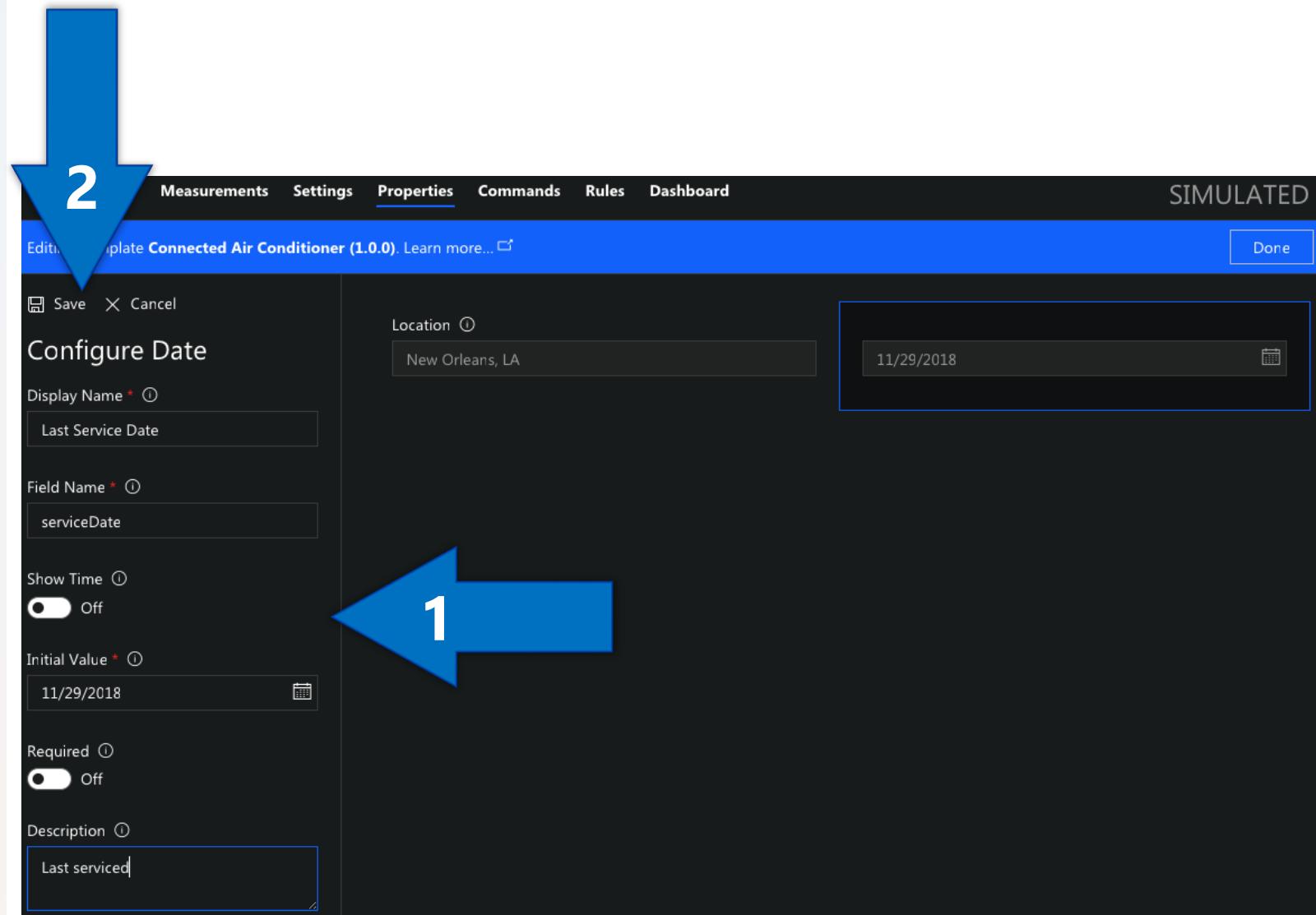
This is the second editable field we'll create.

1. Select Date

The screenshot shows the CFS IoT Central interface. At the top, there is a navigation bar with tabs: Measurements, Settings, Properties (which is underlined), Commands, Rules, and Dashboard. To the right of the tabs, it says "SIMULATED". Below the navigation bar, a blue header bar displays the text "Editing Template **Connected Air Conditioner (1.0.0)**. Learn more...". On the right side of the screen, there is a form field labeled "Location" with the value "New Orleans, LA". In the bottom right corner of the form field, there is a small circular icon with a question mark. On the left side of the screen, there is a sidebar titled "Library" containing several items: Number (with the number 12), Text, Date (which is highlighted with a blue background), Toggle, Device Property, Label, and Location. A large blue arrow, labeled with the number 1, points from the text "1. Select Date" in the previous slide towards the "Date" item in the library sidebar.

CFS IoT Central

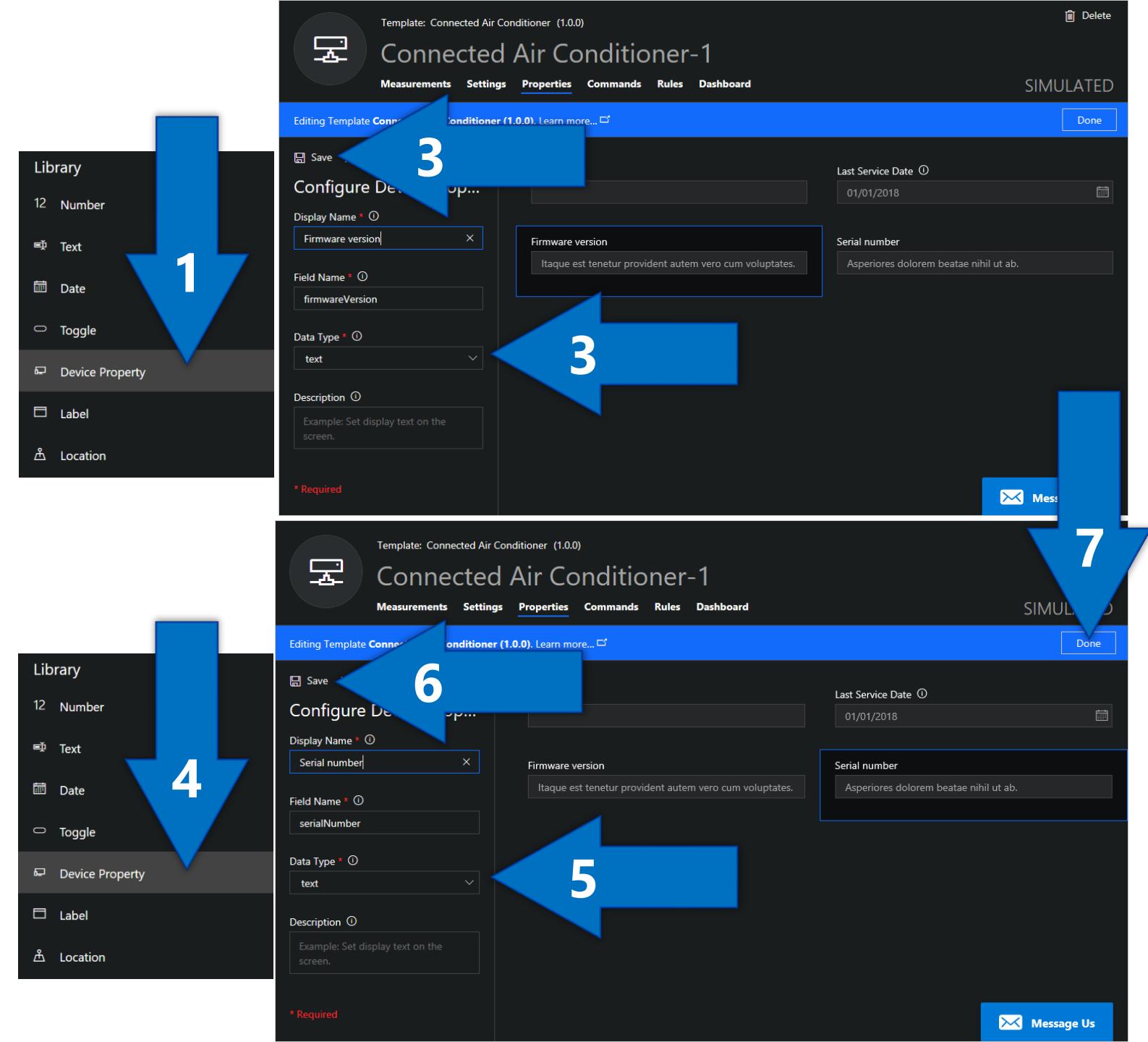
1. Fill out the Date fields
 - Display Name Last Service Date
 - Field Name serviceDate
 - Initial Value 1/1/2018
 - Description Last serviced
2. Save



CFS IoT Central

Create Device properties for our two properties, these are both reads only

1. Select Device Property from the Library
2. Add Firmware version data
 - Display Name Firmware version
 - Field Name firmwareVersion
 - Data Type text
 - Description The firmware version of the air conditioner
3. Save 
4. Select Device Property from the list
5. Add Serial Number data
 - Display Name Serial number
 - Field Name serialNumber
 - Data Type text
 - Description The serial number of the air conditioner
6. Save 
7. Select Done



The screenshot shows the CFS IoT Central interface for editing a template named "Connected Air Conditioner-1". The "Properties" tab is selected.

Step 1: A large blue arrow points down to the "Library" sidebar on the left, highlighting the "Device Property" option under the "Text" category.

Step 3: Two blue arrows point to the configuration screen for the first property. The "Display Name" is set to "Firmware version", "Field Name" is "firmwareVersion", "Data Type" is "text", and "Description" is "The firmware version of the air conditioner". The "Required" field is checked.

Step 4: A large blue arrow points down to the "Library" sidebar on the left, highlighting the "Device Property" option under the "Text" category.

Step 5: A blue arrow points to the configuration screen for the second property. The "Display Name" is set to "Serial number", "Field Name" is "serialNumber", "Data Type" is "text", and "Description" is "The serial number of the air conditioner". The "Required" field is checked.

Step 6: A blue arrow points to the "Save" button at the top right of the configuration screen.

Step 7: A large blue arrow points down to the "Done" button at the bottom right of the configuration screen.

CFS IoT Central

Commands

Commands enable an operator to run commands directly on the device. In this section, you add a command to your Connected Air Conditioner device template that enables an operator to echo a certain message on the connected air conditioner.

1. Select Commands
2. Select Edit Template
3. Select New Command

The screenshot shows two views of the CFS IoT Central interface for editing a device template named "Connected Air Conditioner-1".

Top View: The "Properties" tab is selected. A large blue arrow labeled "1" points upwards from the "Edit Template" button at the bottom right towards the "Properties" tab. The "Properties" section contains fields for Location (New Orleans, LA), Last Service Date (11/29/2018), Firmware Version (Autem reprehenderit iste similique delectus.), and Serial Number (Quaerat est dolorem hic ullam laboriosam et et ipsam.).

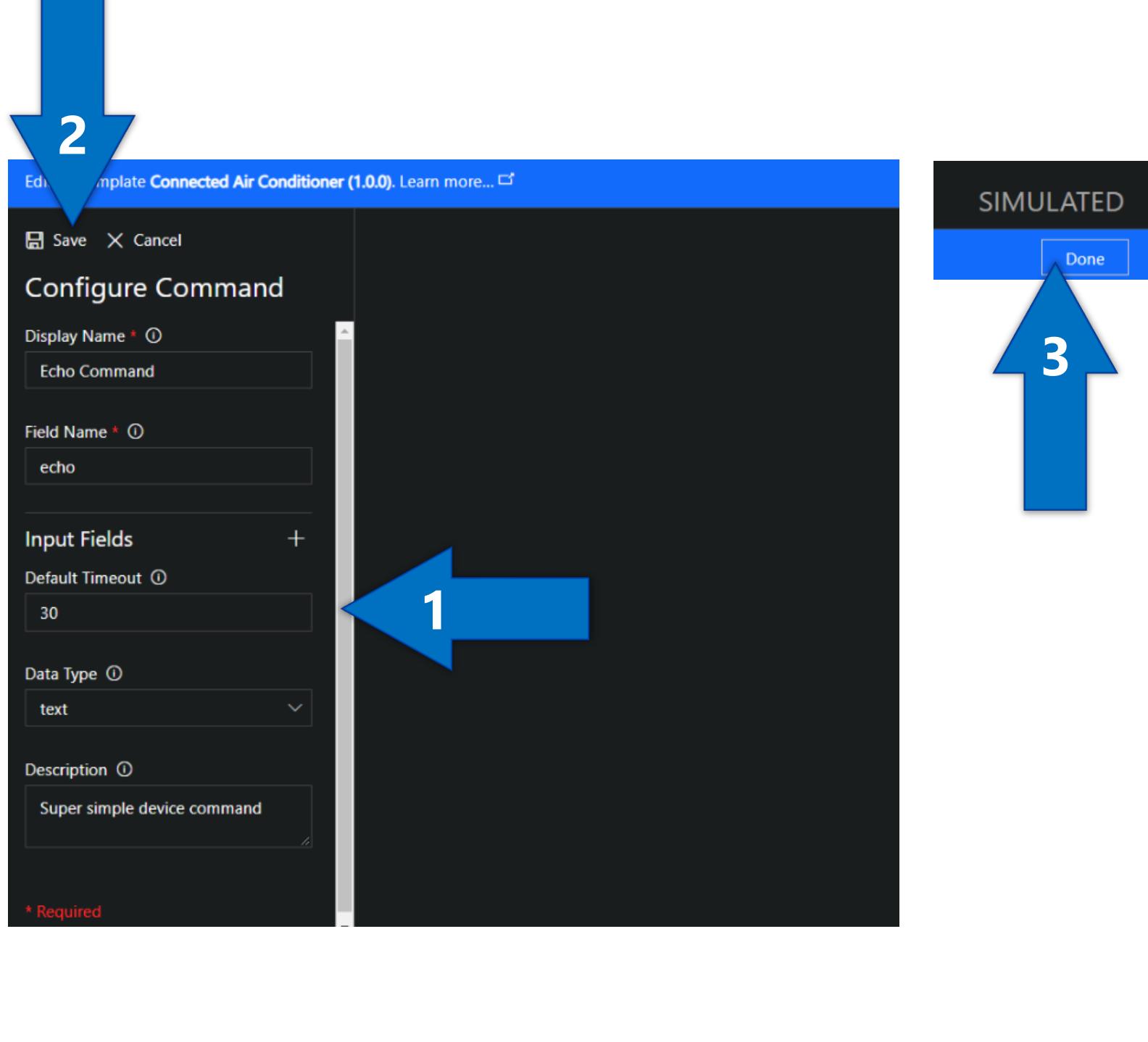
Bottom View: The "Commands" tab is selected. A large blue arrow labeled "2" points downwards from the "Edit Template" button at the top right towards the "Commands" tab. Below the tabs, a message says "Select Edit Template to add or edit commands." A blue arrow labeled "3" points from the bottom right towards a "New Command" button.

Template Details: The template is identified as "Template: Connected Air Conditioner (1.0.0)". The status is "SIMULATED". The "Edit Template" button is present in both the top and bottom sections.

Bottom Panel: A blue bar at the bottom right contains the text "Editing Template Connected Air Conditioner (1.0.0). Learn more..." and a "New Command" button.

CFS IoT Central

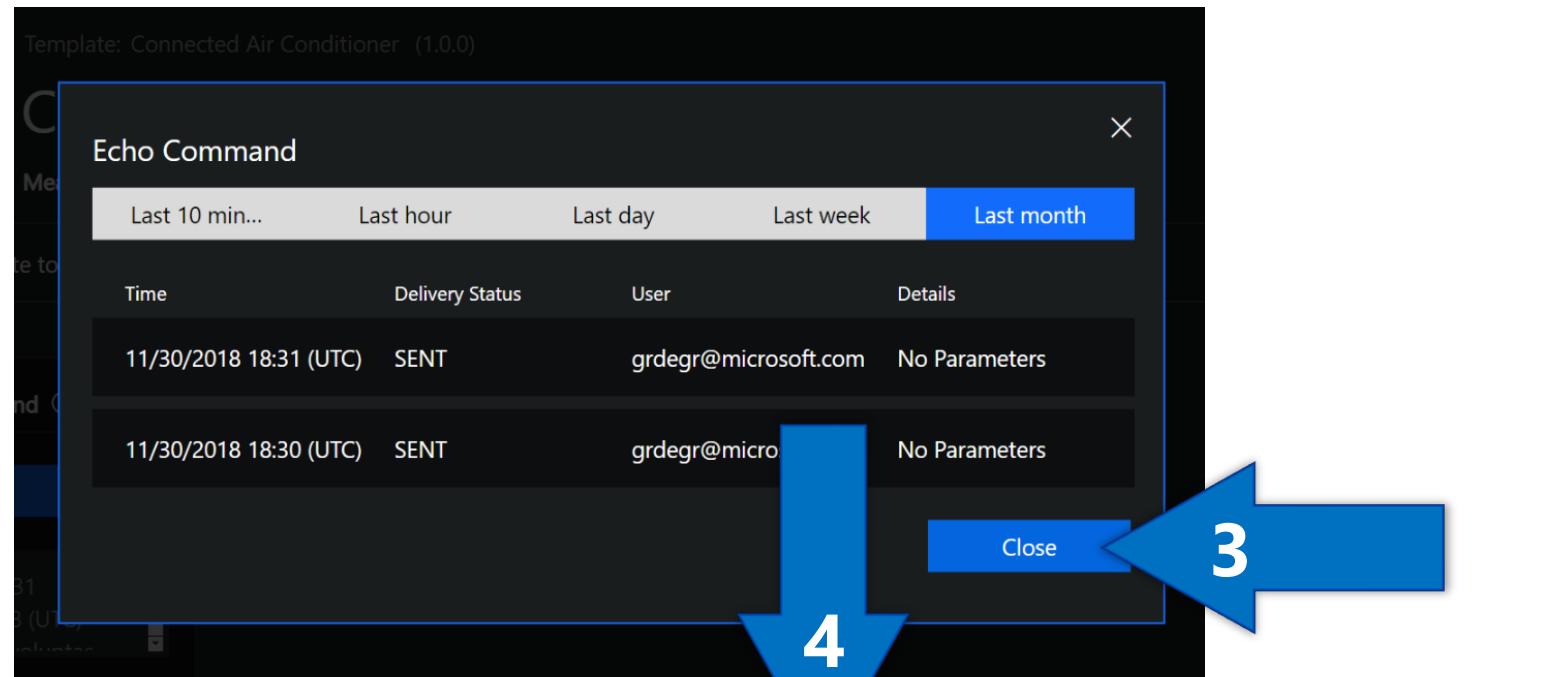
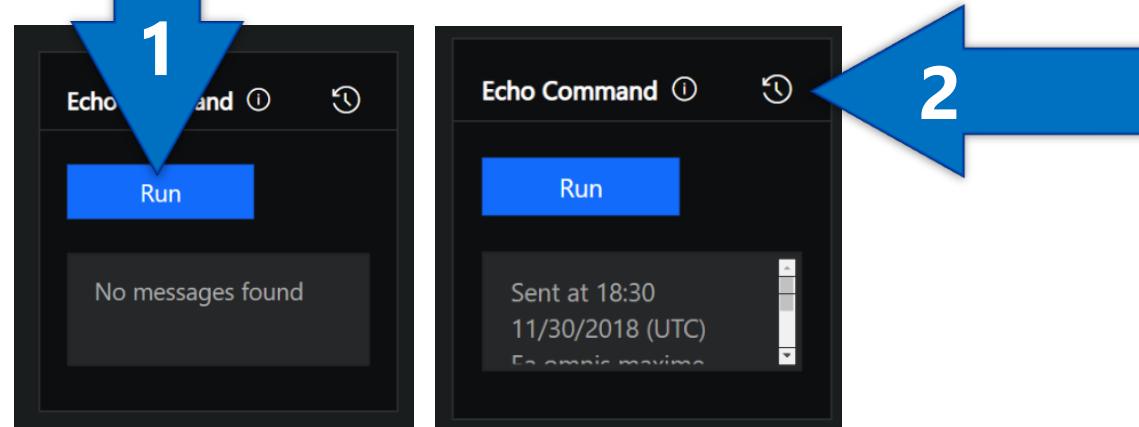
1. Completed the command fields
 - Display Name Echo Command
 - Field Name echo
 - Default Timeout 30
 - Display Type text
 - Description Super simple device command
2. Save
3. Select Done



CFS IoT Central

Once our of edit mode you can send your command to your simulated device!

1. Select Run to fire a command to your simulated device
2. Select command history to see command runs for various time intervals
3. Close the window
4. Select Properties





Edit Template

CFS IoT Central

This Service Information that will add along with it's properties will be important in the data mapping and Flows we'll create later between Dynamics 365 and Azure IoT Central.



Quick reminder to enter edit mode if you're not in it already

1. Select Label
2. Complete the configure label form with
 - Text Service Information
 - Text Size large
3. Save

The screenshot shows the Azure IoT Central interface with a dark theme. It displays a service information card and a configuration dialog for a label.

Step 1: A blue arrow labeled '1' points to the 'Label' item in the sidebar navigation menu.

Step 2: A blue arrow labeled '2' points to the 'Configure Label' dialog. The dialog contains fields for 'Text' (set to 'Service Information') and 'Text Size' (set to 'large'). A note at the bottom indicates that 'Text' is required.

Step 3: A blue arrow labeled '3' points to the main service information card, which now includes a new label section with the text 'Service Information' and a large font size.

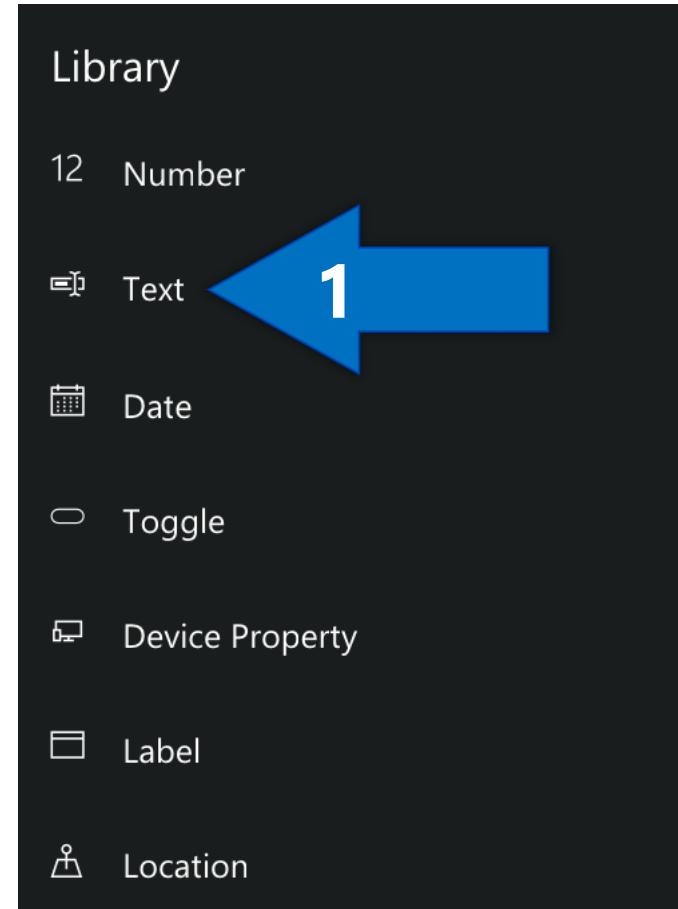
Property	Value
Location	New Orleans, LA
Last Service Date	11/29/2018
Firmware Version	Mollitia sit quasi.
Serial Number	Repellat reiciendis provident.

CFS IoT Central Map Fields

Now we'll add 6 data points for Service Information that we can capture from work order information sent from Dynamics 365 to IoT Central. These are our data columns.

Goal is ingest Work Order data
<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/cfs-iot-central-work-orders>

1. Select Text



CFS IoT Central Map Fields

1. Complete the configure text form with the information I have in the entire column pointed to by arrow 1
2. Save
3. Drag the Work Order Number text under the Service Information label
4. Select Text
5. Complete the configure text form with the information I have in the entire column pointed to by arrow 5
6. Save

2

3

4

5

6

1

1.0.0) Learn more... ↗

Location ⓘ New Orleans, LA

Last Service Date ⓘ 11/29/2018

Firmware Version ⓘ Provident aut deleniti ut quo occaecati assumenda natus v.

Serial Number ⓘ Ut voluptatem consequatur possimus cupiditate sit doloril.

Service Information

Work Order Number

Work Order Number

Text

Date

Toggle

Device Property

Label

Location

Save

Configure Text

Display Name * ⓘ Work Order Number

Field Name * ⓘ workOrderNumber

Trim Leading Spaces ⓘ Off

Trim Trailing Spaces ⓘ Off

Case Sensitivity In Comparison ⓘ Off

Case Sensitivity In Data Entry ⓘ mixed

Minimum Length ⓘ 0

Maximum Length ⓘ 100

Initial Value ⓘ Example: 1000

Required ⓘ Off

Description ⓘ Example: Set display text on the screen.

* Required

CFS IoT Central

Incident Technician

1. Select text from the Library
2. Complete the configure text form with the information I have in the entire column pointed to by arrow 2
3. Save
4. Select text from the Library
5. Complete the configure text form with the information I have in the entire column pointed to by arrow 2
6. Save

Step 1: Library → Text

Step 2: Configure Text (Incident Description) → Field Name: incidentDescription

Step 3: Configure Text (Incident Description) (Completed)

Step 4: Library → Text

Step 5: Configure Text (Work Order Owner Id) → Field Name: workOrderOwnerId

Step 6: Configure Text (Work Order Owner Id) (Completed)

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Service Times

1. Select text from the Library
2. Complete the configure text form with the information I have in the entire column pointed to by arrow 2
3. Save
4. Select text from the Library
5. Complete the configure text form with the information I have in the entire column pointed to by arrow 2
6. Save



1

2

3

4

5

6

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Let's of data entry later and now this! We have all the important fields we need to ingest data from Dynamics 365.

You're completed Service Information in your properties page should now look like this. No we need to add these properties to our dashboard.

1. Select Dashboard

Editing Template **Connected Air Conditioner (1.0.0)**. Learn more... ▾

Library

- 12 Number
- Text
- Date
- Toggle
- Device Property
- Label
- Location

Location ⓘ

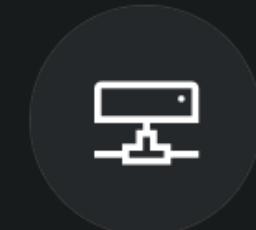
Last Service Date ⓘ

Firmware Version ⓘ

Serial Number ⓘ

Service Information

Work Order Number	Work Order Status
<input type="text"/>	<input type="text"/>
Incident Description	Work Order Owner Id
<input type="text"/>	<input type="text"/>
Estimated Arrival Time	Estimated Service Duration (hours)
<input type="text"/>	<input type="text" value="0"/>



Template: Connected Air Conditioner (1.0.0)

Connected Air Conditioner-1

1

[Measurements](#)
[Settings](#)
[Properties](#)
[Commands](#)
[Rules](#)
[Dashboard](#)



Edit Template

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Enter edit mode if you're not in it already

1. Select Settings and Properties

Editing Template **Connected Air Conditioner (1.0.0)**. Learn more... ▾

Done

Library

- Image
- Line Chart
- Bar Chart
- KPI
- Settings and Properties**
- Label
- Map
- Event History
- State History
- Last Known Value

1

Temperature

110.00

60.00

9:04:48 AM 9:35:24 AM

Events

Event	Time
Fan Motor Error	12/6/2018, 9:06:30 AM
Fan Motor Error	12/6/2018, 9:09:22 AM
Fan Motor Error	12/6/2018, 9:13:59 AM
Fan Motor Error	12/6/2018, 9:20:37 AM
Fan Motor Error	12/6/2018, 9:27:55 AM
Fan Motor Error	12/6/2018, 9:31:41 AM

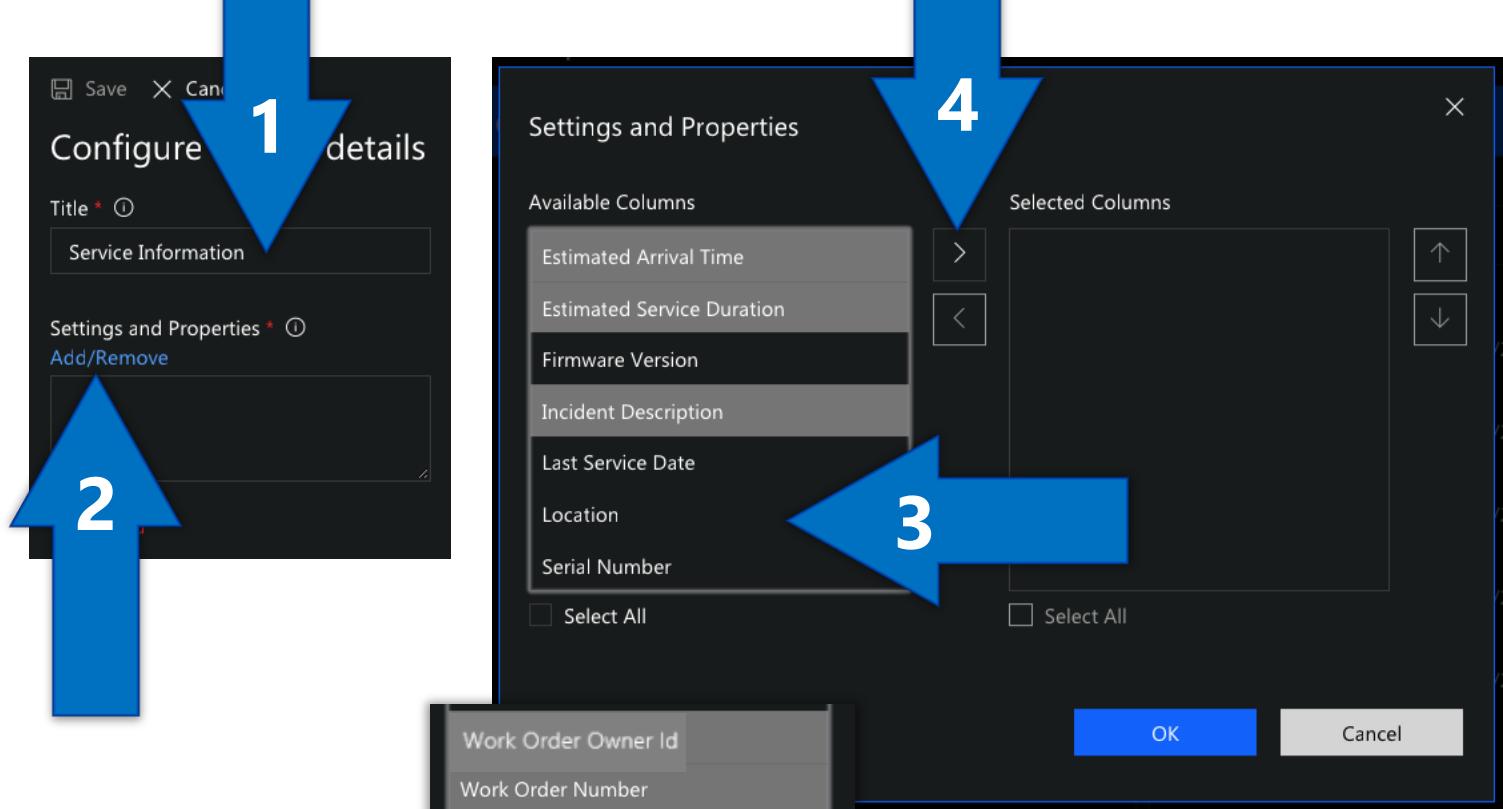
CFS IoT Central

1. Add the Title Service Information
2. Select Add/Remove
3. This opens a window that lists all our available columns/properties that we can place on the dashboard. Select our Service Information Properties:
 - Estimated Arrival Time
 - Estimated Service Duration
 - Incident Description
 - Technician Name
 - Work Order Number
 - Work Order Status



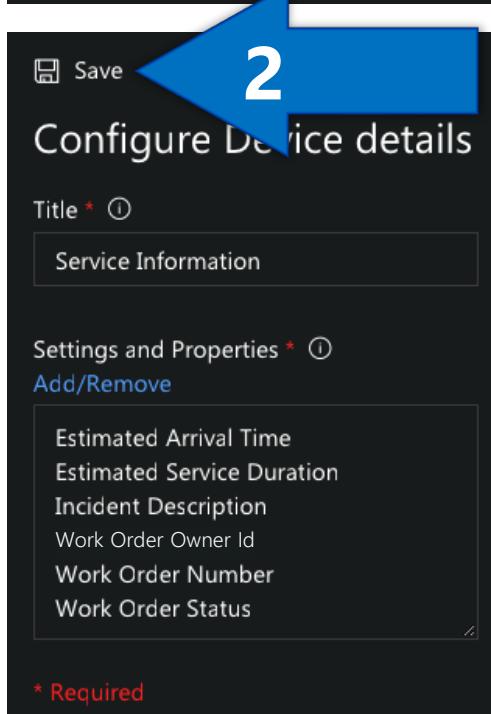
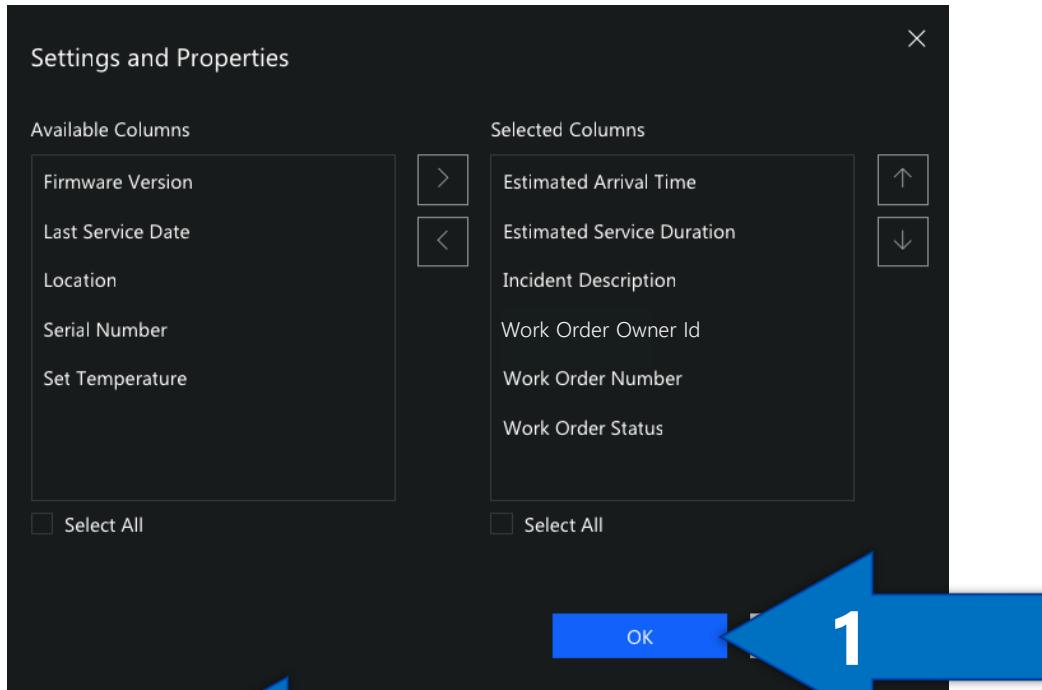
You may need to scroll down as I have to select each one

4. Select the Arrow > to complete our column selection



CFS IoT Central

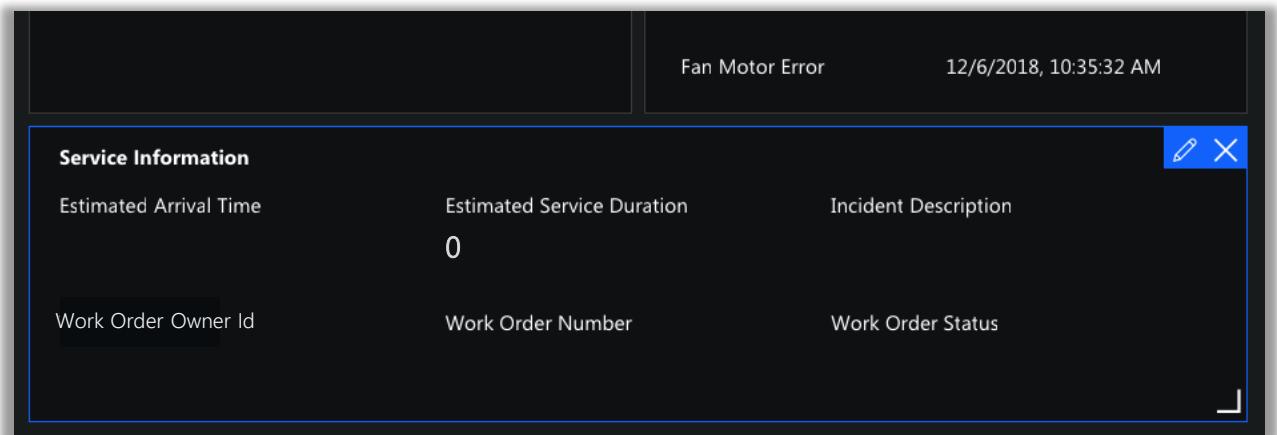
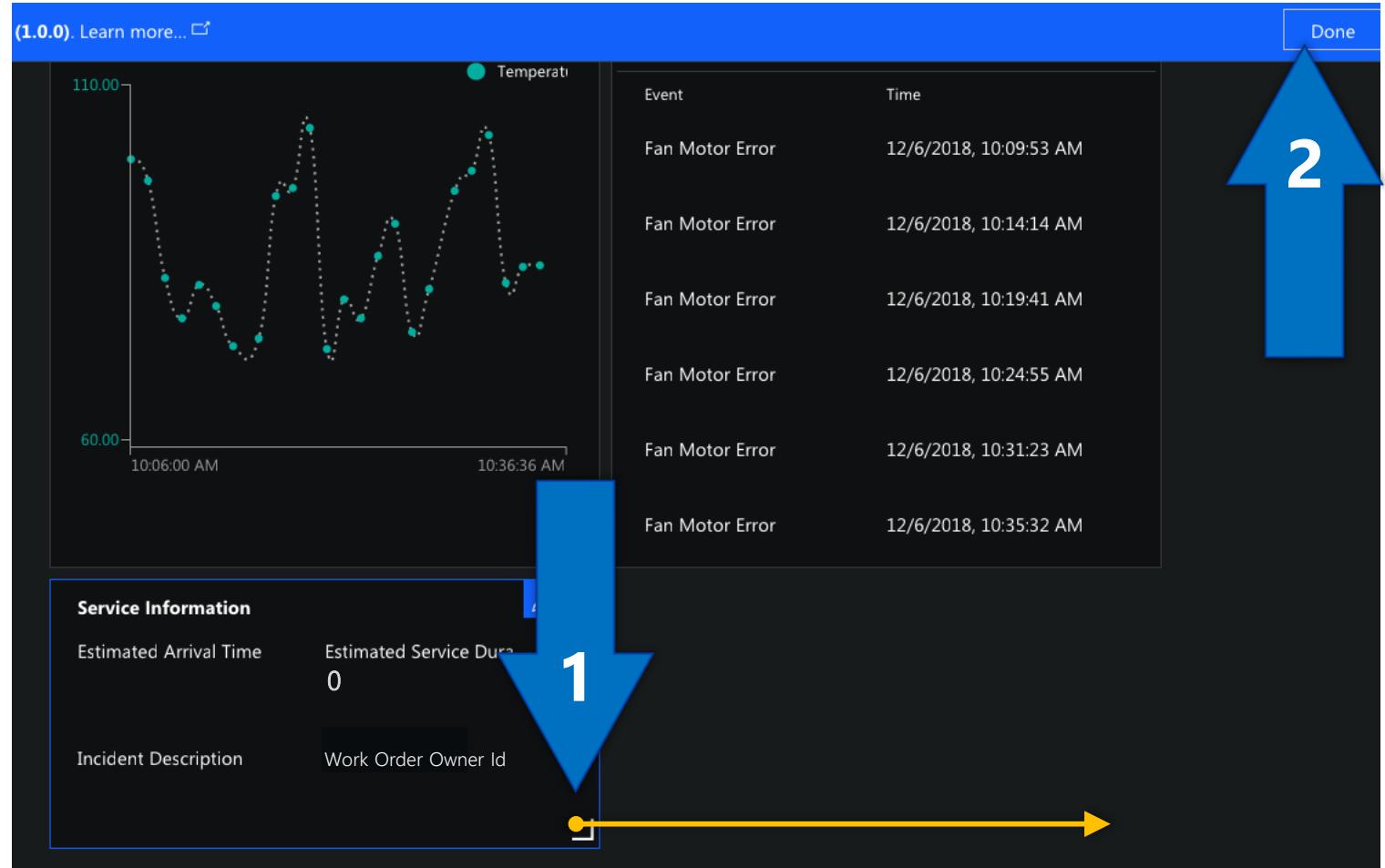
1. All of our required Service Information Columns should now be moved. Select OK
2. Save



CFS IoT Central

Your complete Service Information properties should now be on your Dashboard

1. While still in edit mode drag the Service Information window to reveal all the properties
2. Select Done



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Dashboard complete!



Now in a future exercise when we prepare a Flow from Dynamics 365 to capture this Work Order Service Information data and send it in IoT Central. We'll have a component in our operator dashboard that can ingest our data and display it in realtime.

Template: Connected Air Conditioner (1.0.0)

Connected Air Conditioner-1

Measurements Settings Properties Commands Rules **Dashboard**

Select Edit Template to add or edit information tiles about your device.

Temperature

110.00
60.00

10:45:36 AM 11:16:12 AM

Temperat

Events

Event	Time
Fan Motor Error	12/6/2018, 10:49:55 AM
Fan Motor Error	12/6/2018, 10:55:50 AM
Fan Motor Error	12/6/2018, 10:59:26 AM
Fan Motor Error	12/6/2018, 11:06:08 AM
Fan Motor Error	12/6/2018, 11:10:29 AM

Service Information

Estimated Arrival Time	Estimated Service Duration	Incident Description
0		
Work Order Owner Id	Work Order Number	Work Order Status