

Continuous Services with Automation



Respond faster. Delivering continuous IT services is just the starting point. Maintaining reliable service level agreements can be challenging, and often requires manual tasks which are tedious and error-prone. To substantially increase velocity, you need an automation platform that allows you to be more responsive.

With the OMS Automation & Control solution you can support activities such as deployment, configuration, monitoring and protection.

Immediate alerting

- Alert on Operations Manager or 3rd party monitoring systems
- Monitor for capacity issues such as SQL Server space running out
- Alert on a VM and monitor for new services created
- Get notified for critical system updates and changes
- Monitor for network health and performance issues

On-demand remediation

- Perform diagnostics & remediation based on the alerts
- Automatically add new capacity based on policy
- Take action on underutilized VMs and shutdown/delete if not used
- Turn on tracing and collect logs to troubleshoot issues
- Upload diagnostics to storage and make available in VS for debugging

Orchestrated recovery

- Recover multi-tier applications with customized groups in order
- Orchestrate DR solution for private cloud services
- Migrate complex applications to the cloud using recovery plans

Automated backup

- Backup IaaS VMs on a schedule
- Automate backup of infrastructure as new capacity is added / removed
- Enable continuous backup of application data

HIGHLIGHTS

- Trigger runbooks or webhooks, on-demand or automatically from the cloud or locally from datacenters.
- Reduce recovery time objective and enable business continuity by using repeatable runbooks.
- Customize groups and order the sequence of recovery for multi-tier applications including checkpoints.
- Leverage pre-built runbooks and automation modules from the community.