



e-Desk

All your solutions in one platform

Current Problems

- **Complexities** of Complaints, Suggestions and Applications
- **Lack of** Transparency and Accountability
- **Uncertainty** in keeping records
- **Documentation** of processes on paper



At A Glance

8

**Faculties
and Institutes**

38

Departments

22

Offices

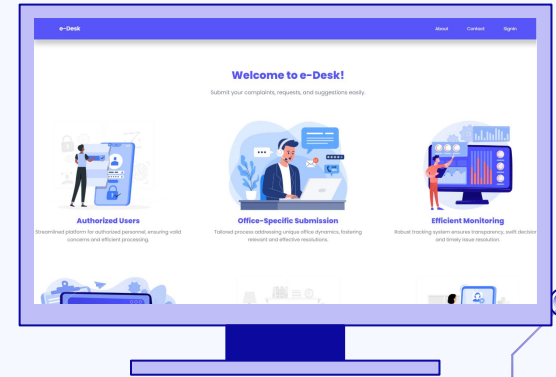
20-30

**Clubs
and Societies**

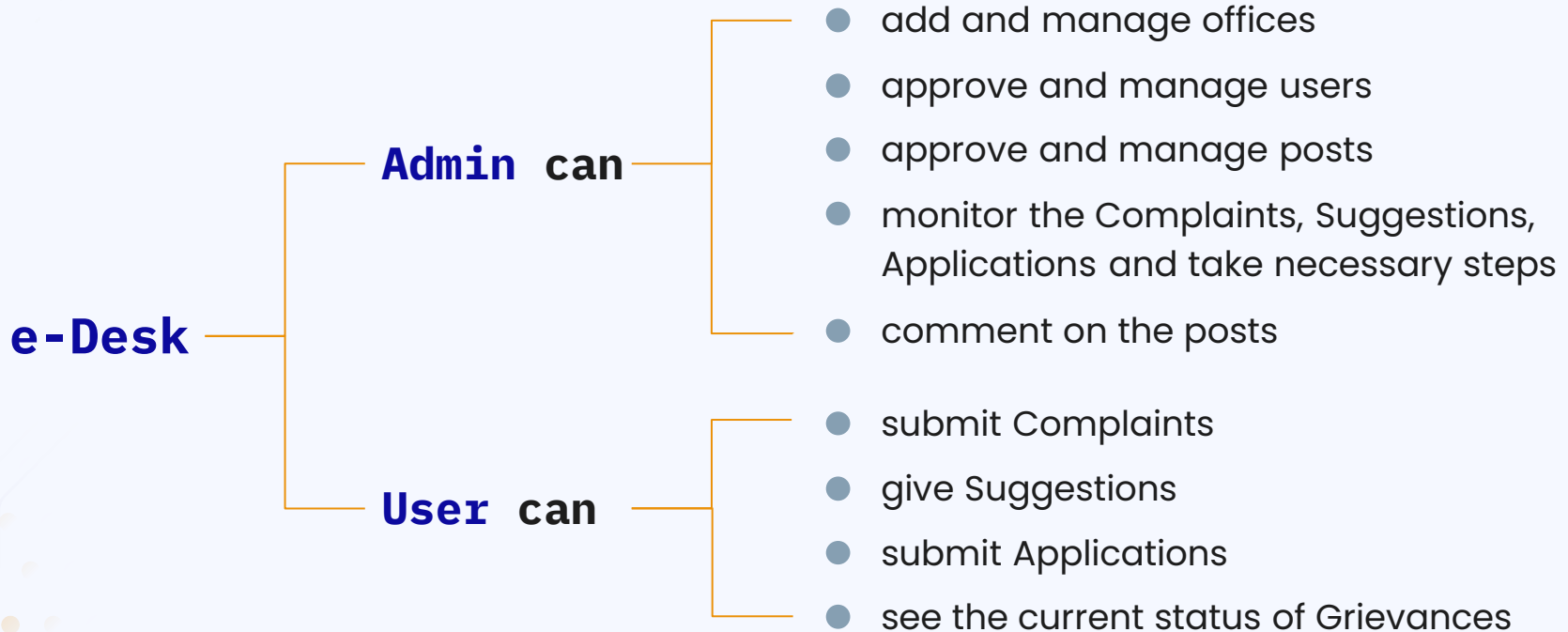
Source: www.jnu.ac.bd

Our Solution

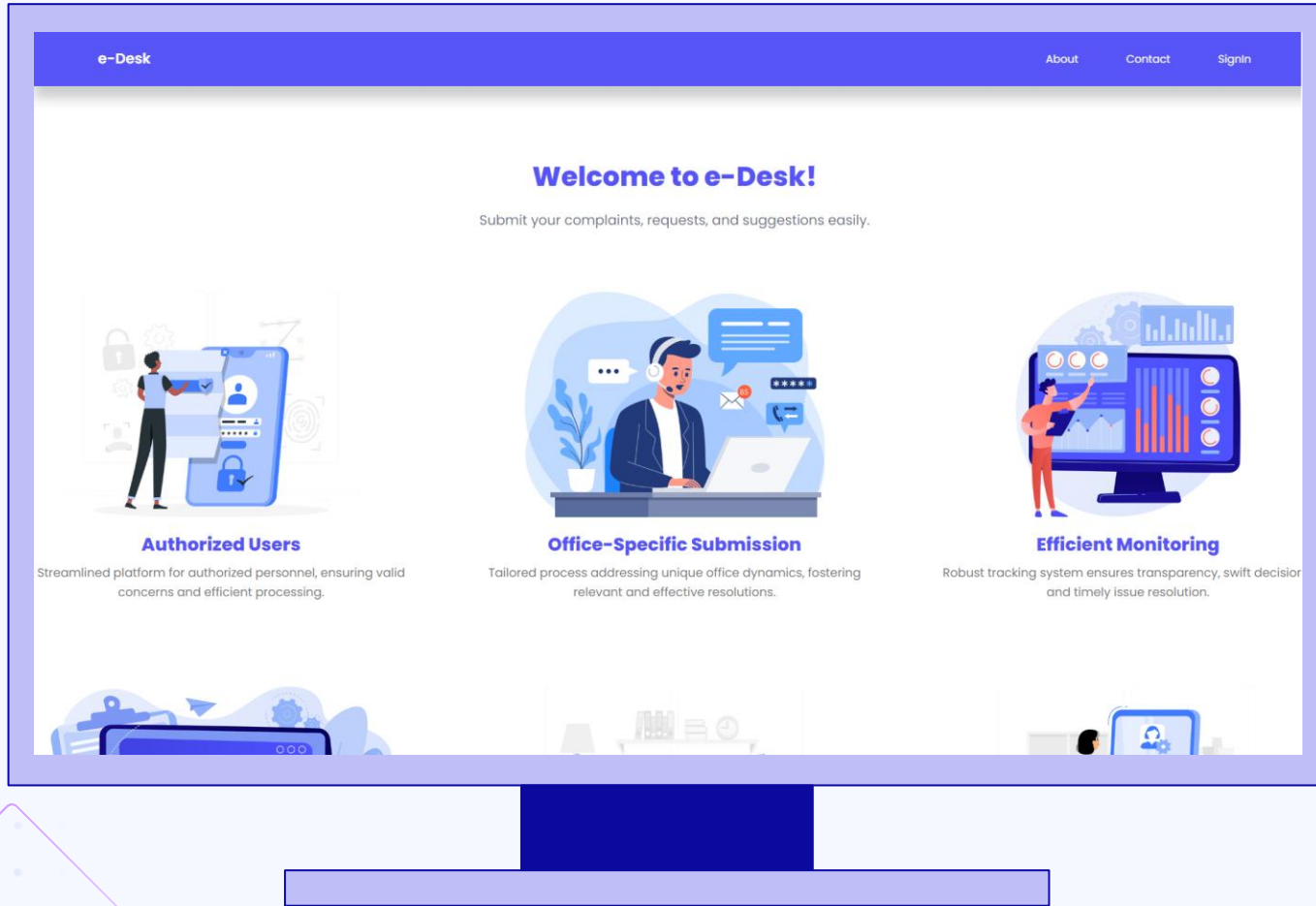
- Grievances submission for **authorized users**
- **Office-specific** grievance submission
- **Efficient** monitoring and decision-making
- **Digital records** for each submission
- Immediate **authority responses**



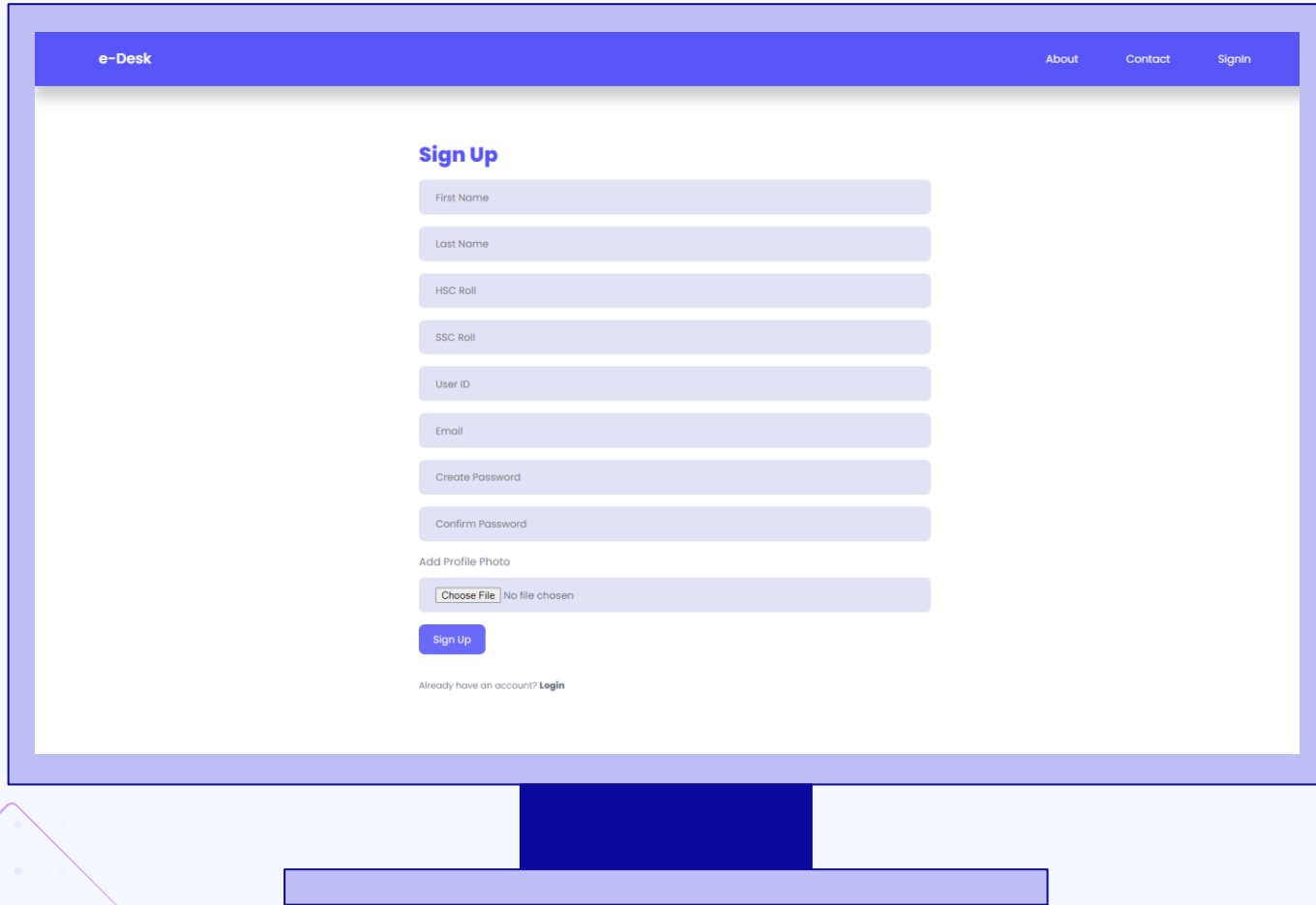
System Overview



e-Desk Home Page



User Registration



The image shows a computer monitor displaying a user registration form. The monitor has a light blue frame and a dark blue base. The form is titled 'Sign Up' and is set against a light blue background. The form includes several input fields for personal and academic information, a file upload section for a profile photo, and a 'Sign Up' button. At the bottom, there is a link for users who already have an account.

e-Desk [About](#) [Contact](#) [Signin](#)

Sign Up

First Name

Last Name

HSC Roll

SSC Roll

User ID

Email

Create Password

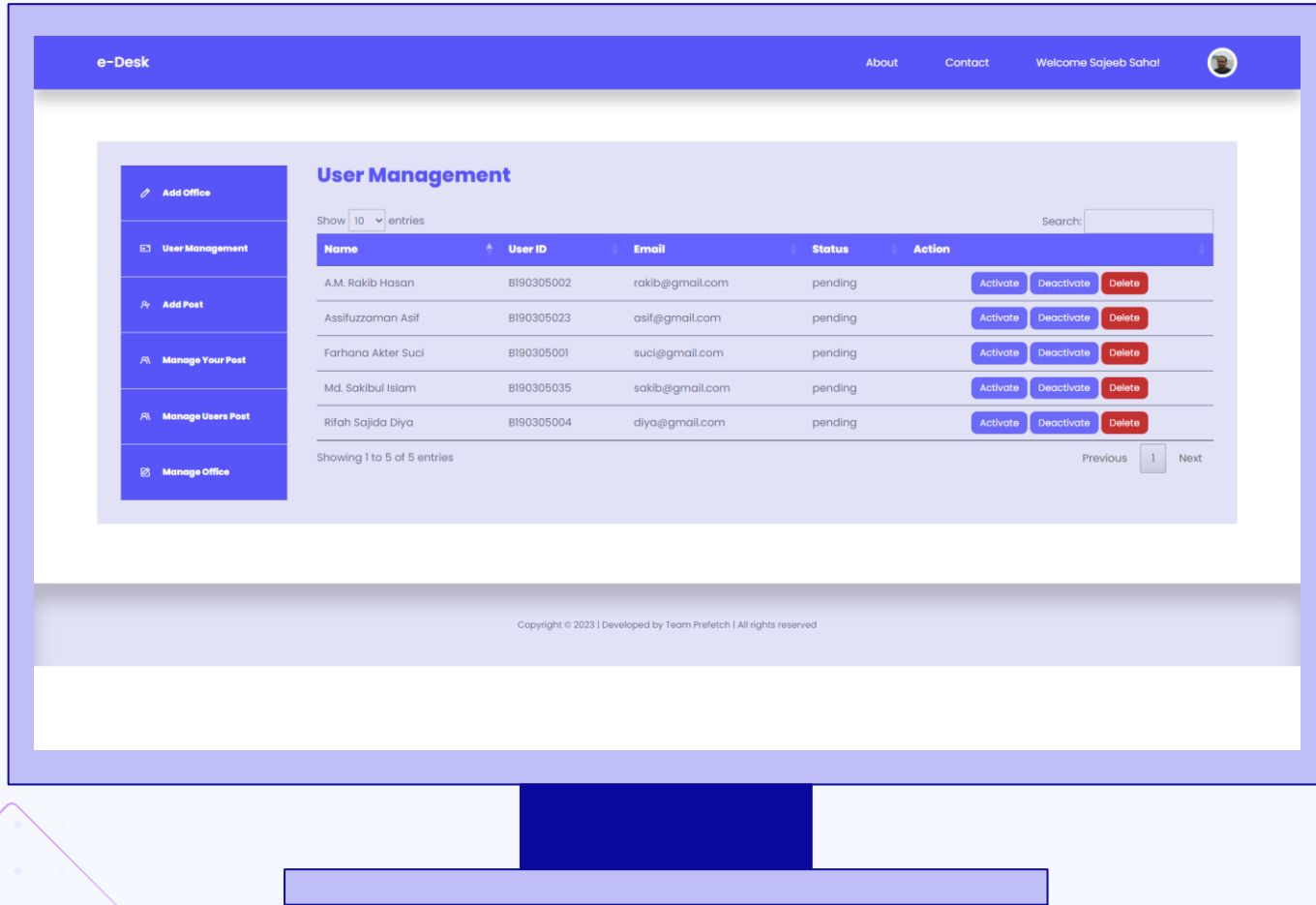
Confirm Password

Add Profile Photo

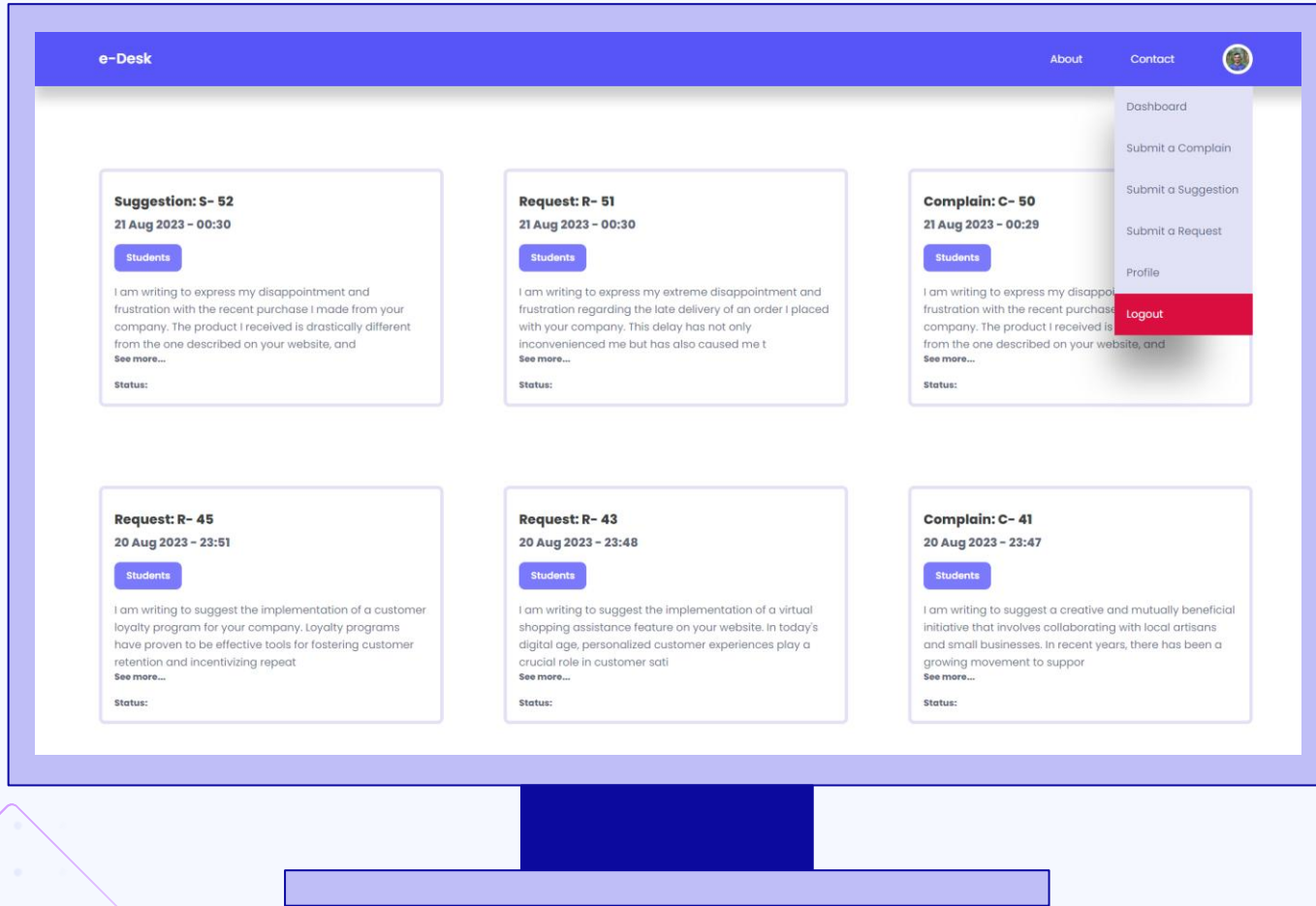
No file chosen

Already have an account? [Login](#)

Admin Approval



User Home Page



User - Submit a Complain



The image shows a computer monitor displaying a web application interface. The interface has a purple header bar with the text "e-Desk" on the left, and "About" and "Contact" links on the right, next to a circular profile icon. The main content area is white and features a form titled "Submit a Complain". The form includes a text input field containing "B190305034", a dropdown menu currently showing "Students", a large text area with the placeholder "Write your complain here...", and an upload section labeled "Upload images & videos" with a "Choose File" button and the text "No file chosen". At the bottom of the form is a blue "Submit Complain" button. The monitor is a simple grey frame with a black stand.

e-Desk About Contact

Submit a Complain

B190305034

Students

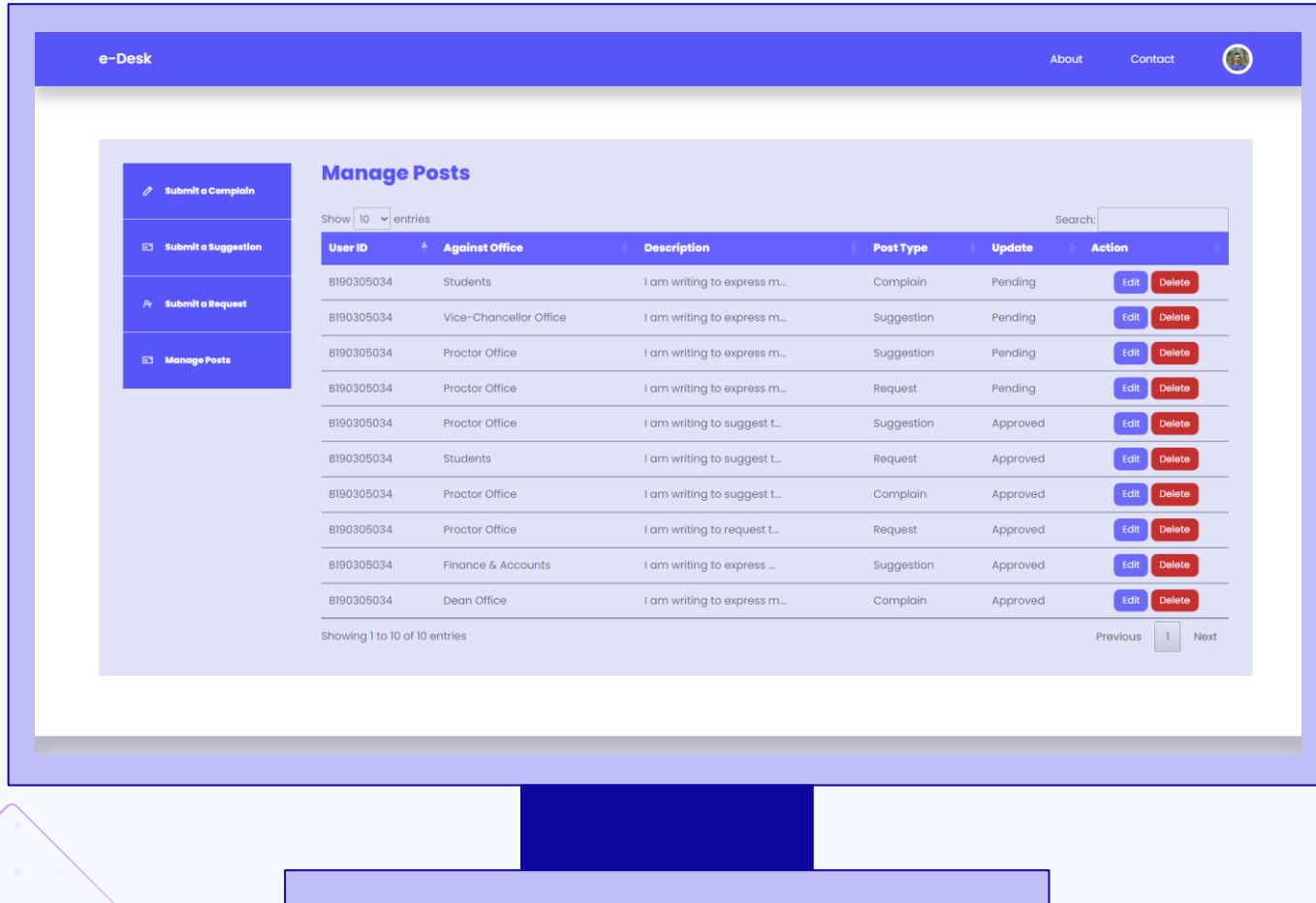
Write your complain here...

Upload images & videos

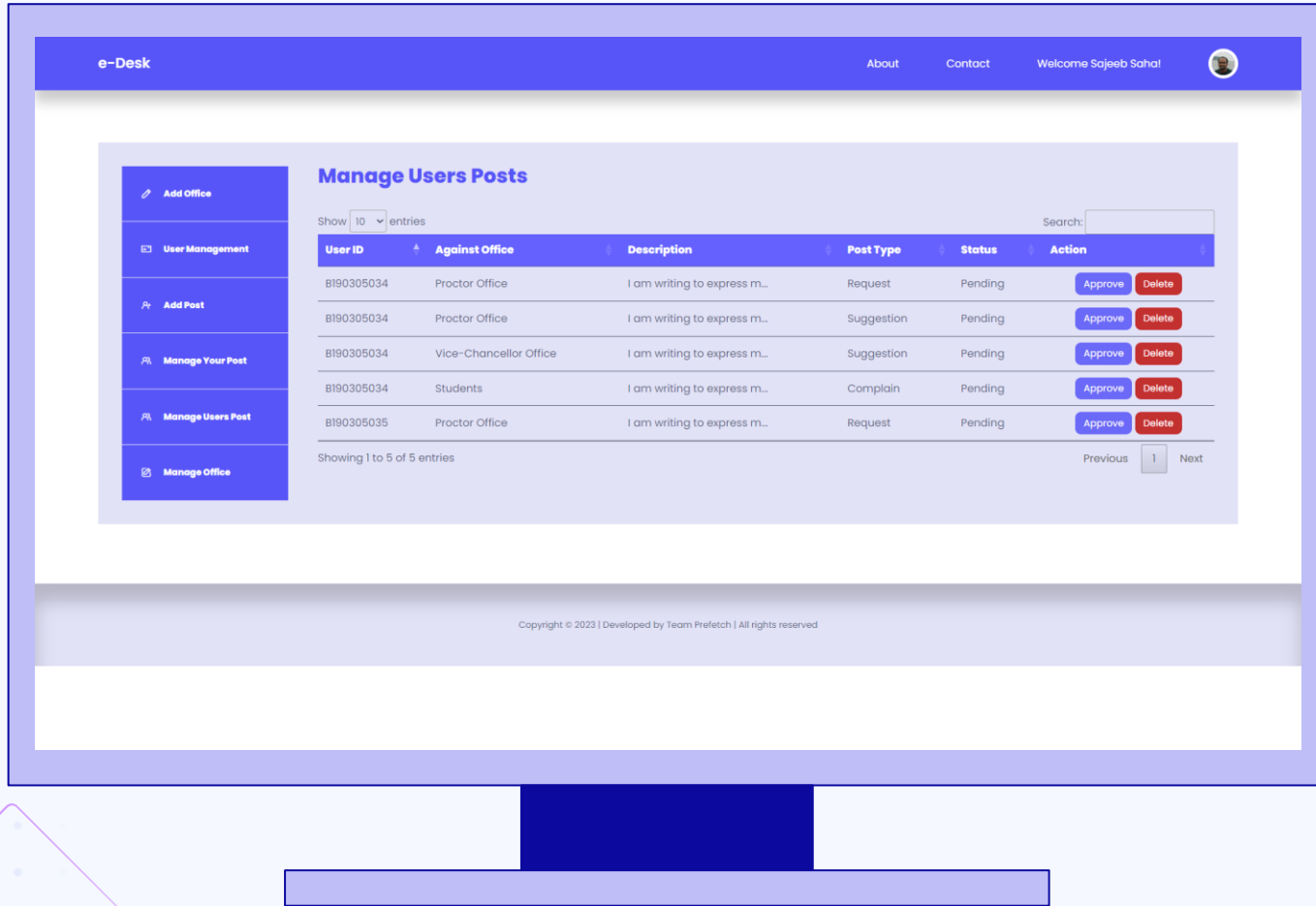
Choose File No file chosen

Submit Complain

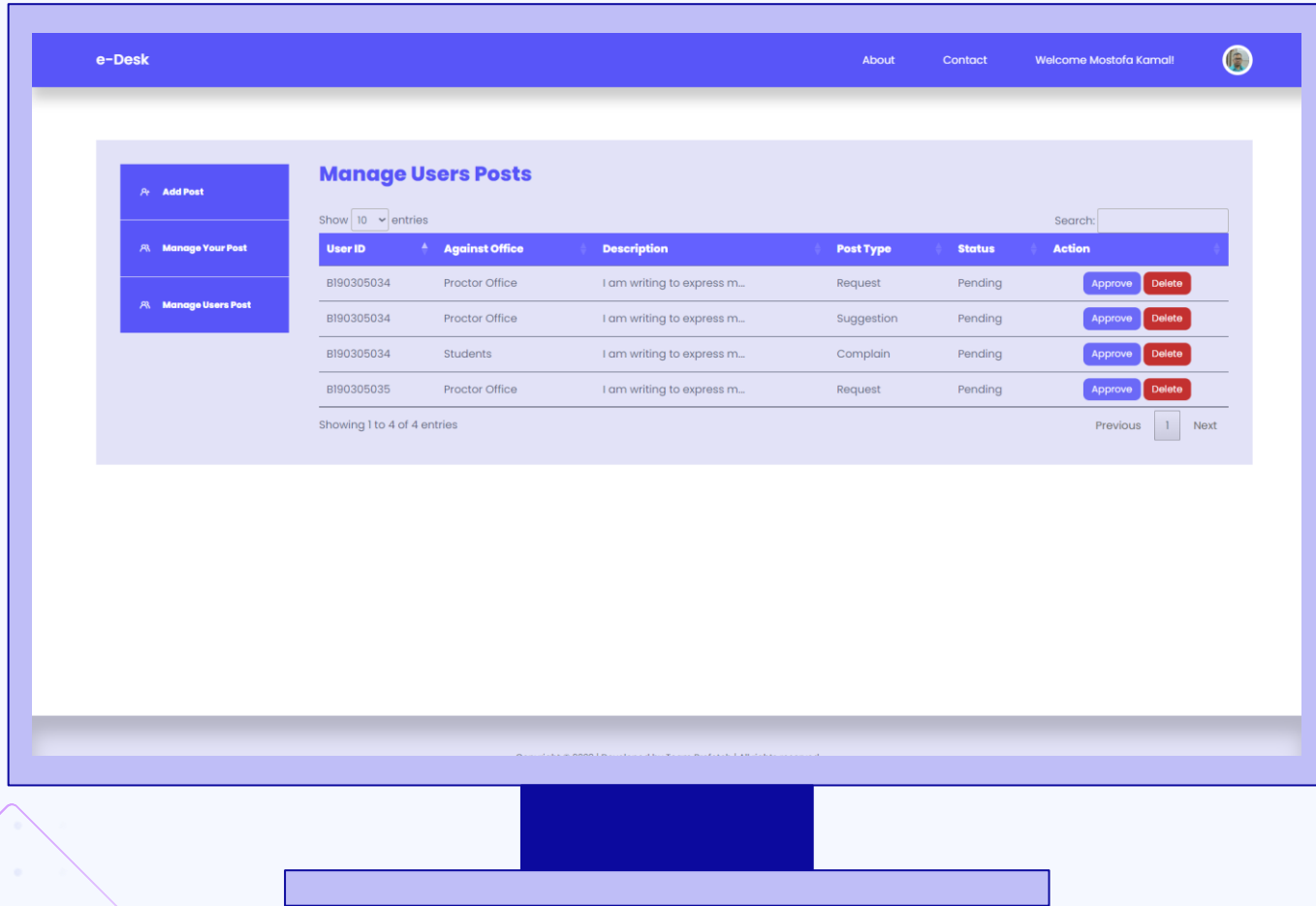
User Dashboard



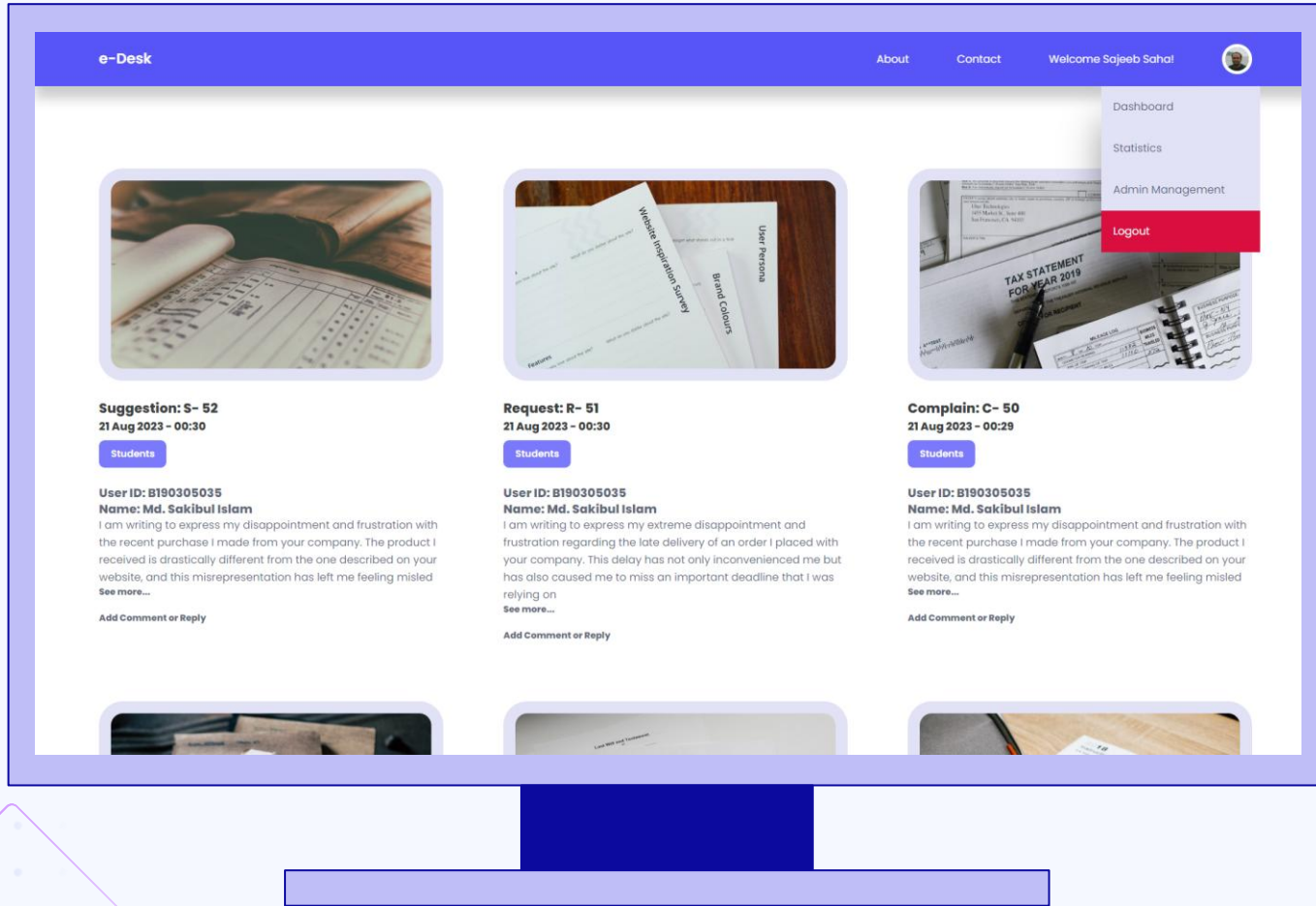
Super Admin – Dashboard



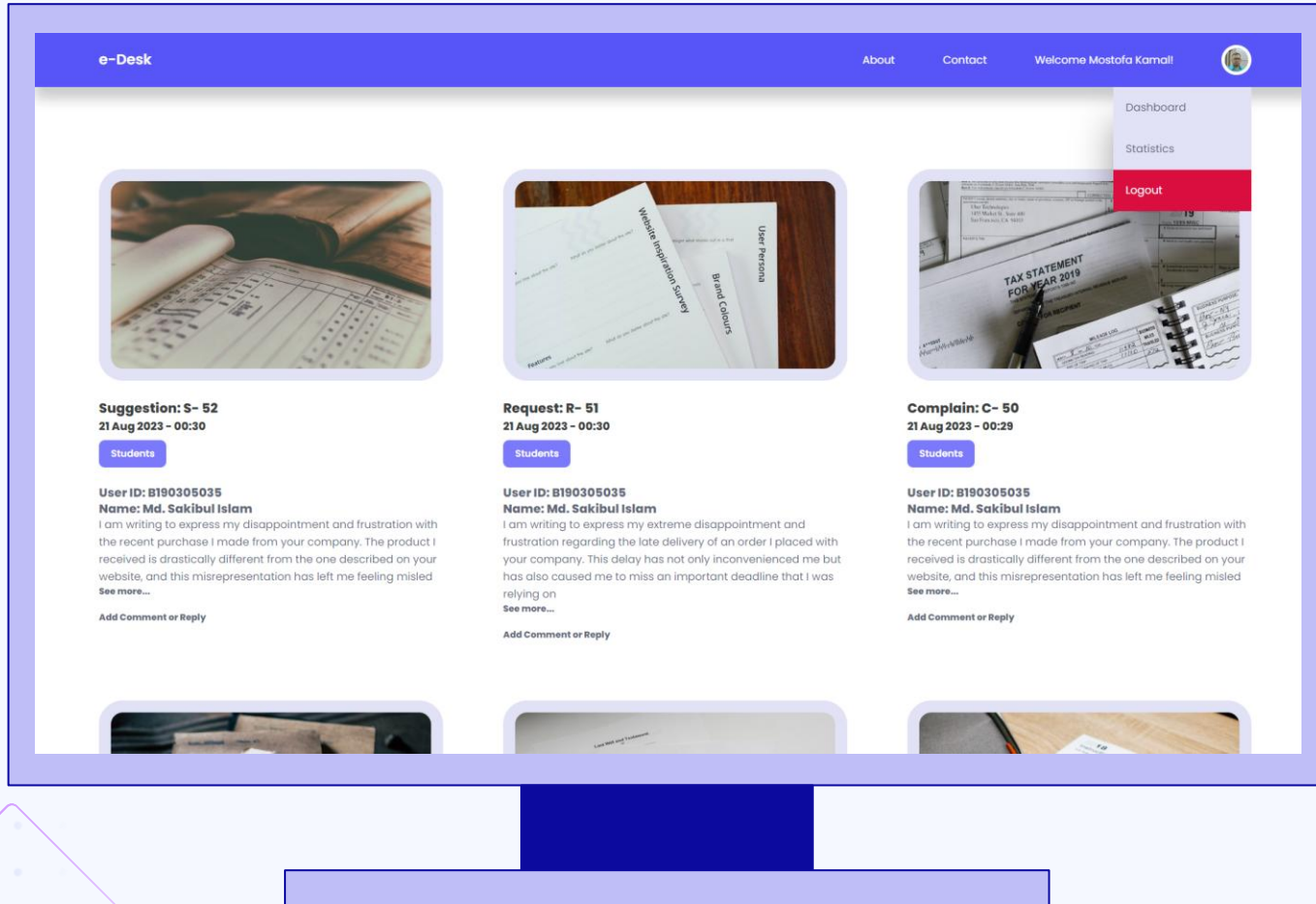
Categorized Admin – Dashboard



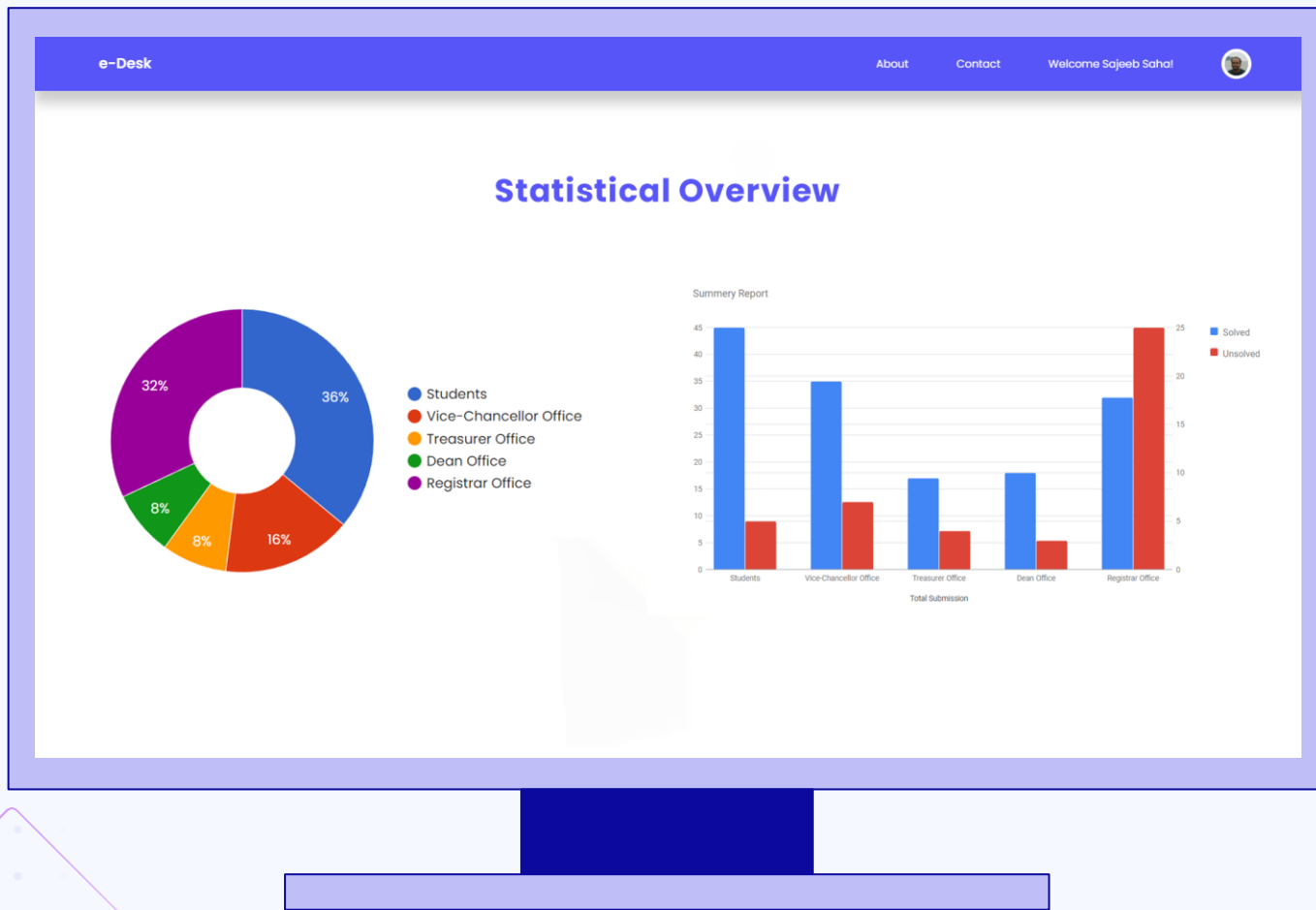
Super Admin – Home Page



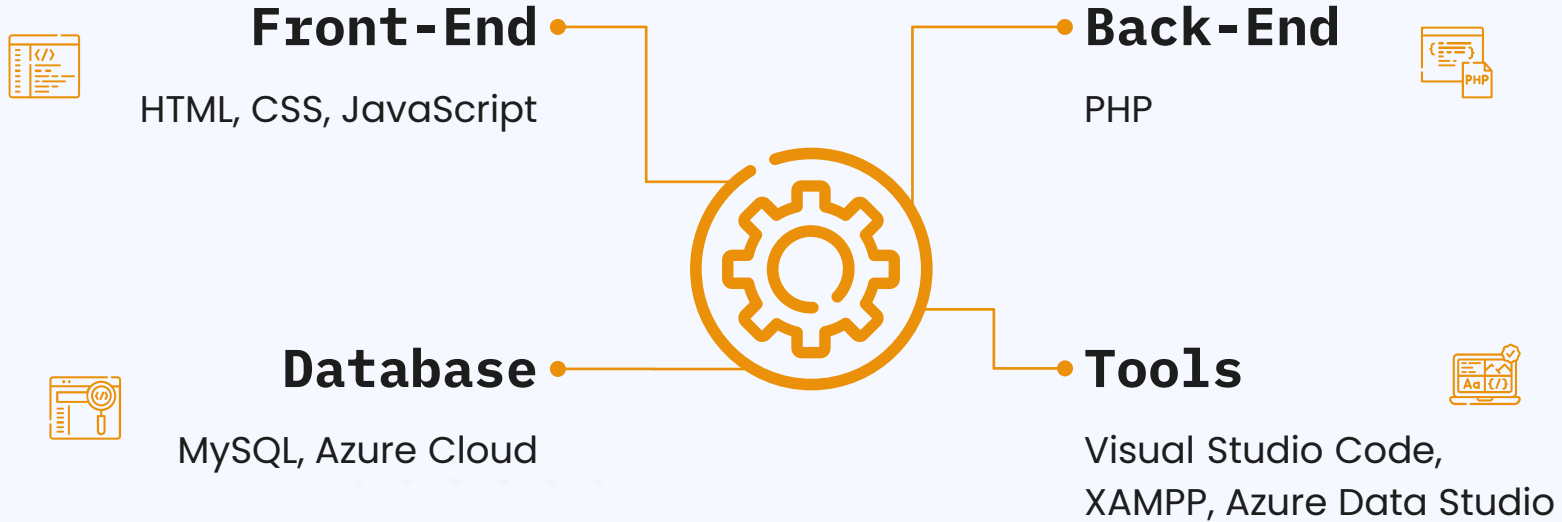
Categorized Admin – Home Page



Statistical Overview



Tools and Technologies





Nishat Mahmud

B190305003



Dr. Sajeeb Saha

Course Instructor
Associate Professor,
Dept. of CSE, JnU



Md. Waliul Islam Rayhan

B190305034

Internet and Web Programming (Project)

Course Code: CSE-3109

Thank You

Share your feedback:
`teamprefetch@gmail.com`



`http://edesk.epizy.com`