

STARTER KIT

For NUS International Students



NUSSU
National University of Singapore
Students' Union



NUS
National University
of Singapore

Office of
Student Affairs

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**Notice this icon? Click on them
for more information

01 Getting Around Singapore

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GETTING AROUND SINGAPORE

It is easy and convenient with the efficient public transportation network which offers the modern Mass Rapid Transit (MRT), Light Rail Transit (LRT) rail system, buses, and taxis.



MASS RAPID TRANSIT (MRT)



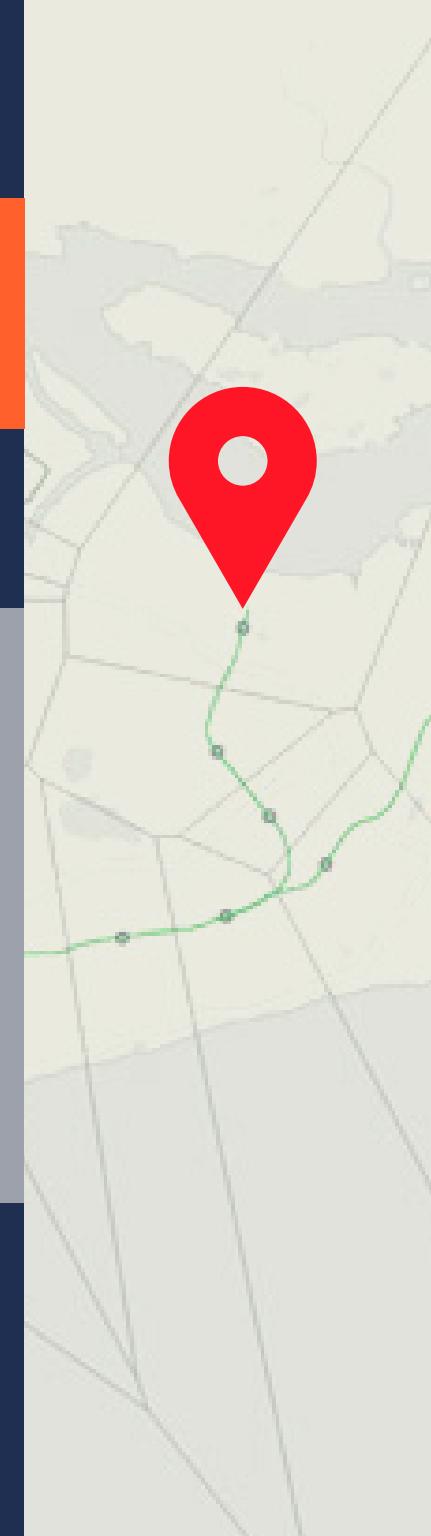
TAXI



PUBLIC BUSES



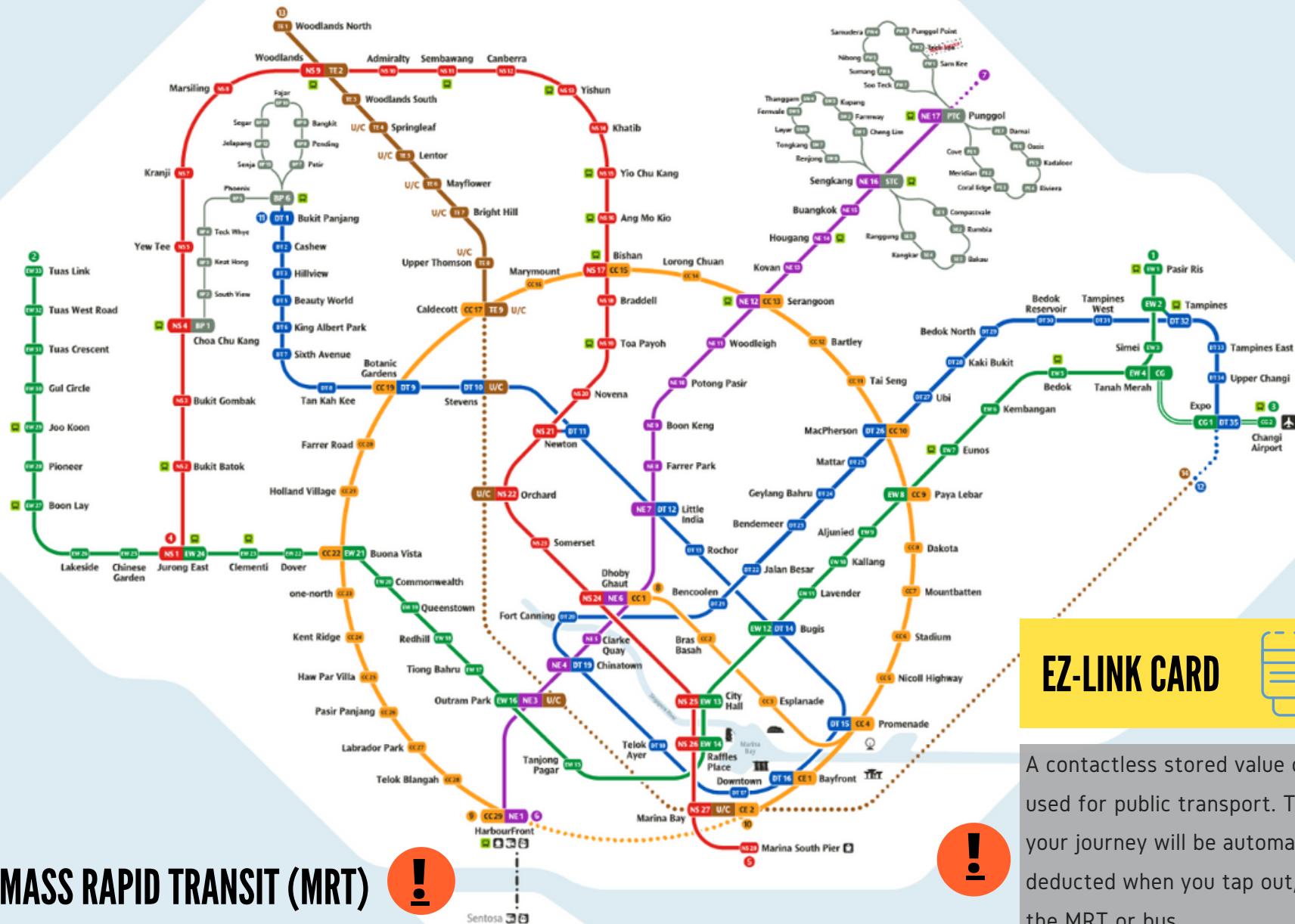
RIDE-HAILING SERVICES





System Map

MRT map Preview!



EZ-LINK CARD



A contactless stored value card to be used for public transport. The cost of your journey will be automatically deducted when you tap out/alight from the MRT or bus.

PUBLIC BUSES



Singapore has a comprehensive network of public buses that allow you to travel the island which can be a little confusing at times. These are a few apps that you can use to navigate and plan your journey a little better (recommended SG Buses). Also check out the bus uncle bot on telegram for a more interactive experience @sgbusunclebot



RIDE-HAILING SERVICES



GOJEK and Grab are both private-hire car hailing services that allow you to travel around Singapore with much more convenience. While these services can be a little pricey during peak hours, look out for cheaper options like ride-sharing or discount codes.





BE NUS READY

Get an overview of the NUS campuses with
this handy & interactive map.





01 KENT RIDGE CAMPUS (MAIN)

BY MASS RAPID TRANSIT (MRT)

BY PUBLIC BUSES

BY INTERNAL SHUTTLE BUSES



02 BUKIT TIMAH CAMPUS (BTC)

BY PUBLIC TRANSPORT

BY INTERNAL SHUTTLE BUSES



03 DUKE-NUS GRADUATE MEDICAL SCHOOL (OUTRAM CAMPUS)

BY PUBLIC TRANSPORT

Click on the icons to
find out where the
nearest MRT station
and bus stops are



The image displays three screenshots of the NUS NextBus mobile application:

- Screenshot 1 (3:10): Bus Stops**
This screen shows a map of the National University of Singapore (NUS) campus and surrounding areas. It highlights several bus stops with icons and labels like "Information Technology", "CLB", "AS 5", "COM 2", "CP11 (BIZ)", "BIZ 2", "C_TCOMS", "AS 5 Opp NUSS", "Kent Opp HSSML 1 Hse 15", and "NUS Business School". A yellow bus route line is visible on the map. At the top, it says "Select Bus Stop".
- Screenshot 2 (3:11): Central Library**
This screen shows a detailed map of the NUS campus focusing on the Central Library area. It includes labels for "Lee Kong Chian Natural History Museum", "YIH", "Central Library", "LT13", "AS 5", "COM 2", "NUS Arts Social Sciences", "NUS Business School", and "KRC". A bus route line is shown with stops labeled "CLB", "PC 2028", "AS 5", "COM 2", and "PGP7". At the top, it says "Central Library". Below the map is a vertical bus stop list:

YIH	Central Library	LT13	AS 5	COM 2	BIZ 2
●	●	●	●	●	●
- Screenshot 3 (3:12): Favourites**
This screen shows a list of favorite bus stops. It includes a toggle switch for "Set Favourites as home page". The list is organized into two sections:
 - Central Library** (marked with a star):

Arr	31 mins	...
A1	15 mins	...
D1	-	...
B1	-	...
BTC1	-	...
A1E	-	...
 - LT13** (marked with a star):

1 min	33 mins	...
A1	16 mins	...
D1	51 mins	...
B1	-	...
BTC1	-	...



GETTING CONNECTED

Singapore has four main telecommunication providers, namely SingTel, Starhub, M1 and Circles.life. With these providers, you can subscribe to a mobile and/or data service plan or buy a pre-paid card with a local number.

Click on each of them below to find out more.



**WIFI hot spots are easily found in Singapore and on campus, you can access WIFI as long as you are a registered NUS student. Alternatively, there are "plug and play" portable devices which will be convenient wherever you go.





SENDING POST/PARCELS

SingPost is the designated public postal licensee. Apart from domestic and international regular postal services, the post offices also offer services such as courier, retail, ticketing, government application and bill payment.

Bluport locations

on campus:

- Education Resource Centre
L1 (Near Starbucks)
- School of Computing, COM2
L1
- Prince George's Park Residences (PGPR)

POPSTATION LOCATIONS ON CAMPUS:

- Prince George's Park Residences (PGPR)
- Stephen Riady Centre (UTown)

POST BOX LOCATIONS

on campus:

- Forum/Central Library
(near bus stop)
- Faculty of Science
(near bus stop)
- In front of NUH, Emergency entrance
- BTC Student Hub

[Check out for BluPort information here](#)

[Check out for POPstations information here](#)

[Click here for the nearest branch to NUS](#)

[Check out SingPost website here](#)



BANKING SERVICES

You will be able to find local and international banks in Singapore.

Please check with your home bank to see if you can use their services here. Otherwise, it would be wise to set up a local account.

DBS, OCBC and UOB are the biggest local banks and all have Automated Teller Machines (ATMs) on campus.

Refer [here](#) for the full list of banks in Singapore.



BANKING SERVICES (NUS)

Refer [here](#) for the full list of ATMs on campus.

For your convenience, the nearest OCBC bank outlet is located on campus at Utown.
Click [here](#) to find it on the map

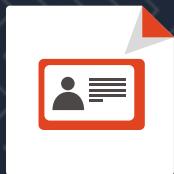
Remember to bring sufficient cash or traveller's cheques to cover your expenses while deciding on the bank you wish to open an account with.

OPENING A DBS BANK ACCOUNT

To open a savings account, please have the following 3 ready. DBS encourages you to apply online [here](#).

Passport

Original Passport
(at least 6 months validity)



*Student's Pass/ Letter from School/
Matriculation Card

*Note: some banks may allow the use of In-Principle Approval (IPA) Letter from the Immigration & Checkpoints Authority of Singapore instead of Student Pass eg DBS.



Proof of Residency

(e.g. Letter from Hostel Management Office/Student Service Centre/ Letter issued by government of other public bodies regulated for AML practices in a FATF member country or Letter from insurance companies in a FATF member country

For Online Navigation: Instant Apply >> DBS Multiplier Account >> Select "I have none" >> Select "Manually Complete Form" >> Begin your entry and remember to click "Finish" at the end. [Save your Application Reference No](#)

PAYMENT METHODS



is a debit card that allows payment at retail shops/taxis advertising the NETS sign.

Find out more [here](#).



CASHCARD

is a stored value card, allowing cashless payment. Participating vendors will have CASHCARD signs on display.

You may use the cashcard at the school libraries' printing rooms.

Topping up of cash can be done at the library, convenience stores or car park kiosks.

GIRO

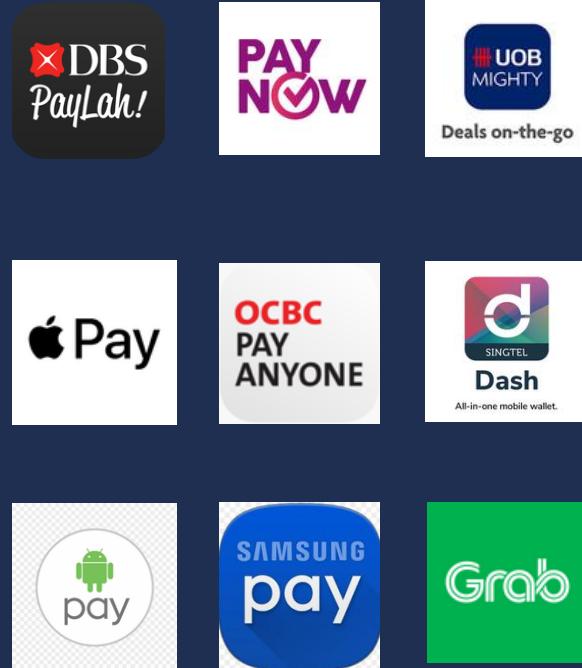
is a convenient and cashless mode of payment provided by the bank. It is an arrangement that you can make with your Billing Organisation (such as NUS) to debit your designated bank account to pay your bills on a regular basis.

PAYMENT METHODS

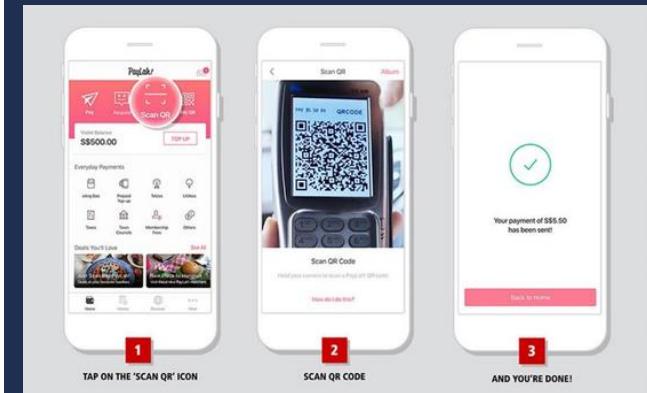
TRANSFER OF FUNDS

may be done using bank drafts made out in Singapore dollars and drawn from a Singapore bank. These can be credited to your accounts and drawn in one to two days.
Cheques drawn on banks with no branches in Singapore may take about 3-8 weeks to clear.

DIGITAL WALLETS



Apps that allow you to pay by scanning a QR code
(can be used in NUS canteens and some shops outside NUS)



RESOURCES (STUDENT PORTALS)

Click
below to go to
the portals



System for Undergraduates and Graduates to register for modules.



System containing all the enrolled module information including lecture notes, assignments, etc.



NUS Modifications (NUS Mods)
A free timetable builder to schedule your lessons.



NUSync is a Campus Engagement Network that connects you to various organizations, programs, and departments pertaining to student life in a private online community.



One stop portal for student information from checking your exam schedule to financial records.

Click
below to go to the
websites

RESOURCES (OTHERS)

CAREER SUPPORT

The Centre for Future Ready Graduates develops programmes to equip students for successful future careers and enable students to lead happy and meaningful lives. Work-related resources that are tailored to the needs of international students can be found.

IT CARE

For any technical assistance such as Password reset and use of e-Services such as Edurec or enquiries related to IT matters, look for NUS IT Care.

LIBRARIES

Find a study spot at any one of NUS's 8 libraries or visit here to gain access to the host of online library tools.

SPORTS FACILITIES

Unwind through sports like squash, tennis, swimming and many more! Bookings of facilities can be done online through the Resource Booking System (REBOKS).

RESOURCES (SERVICES)

Click
below to go to the
websites



UCS

University Counselling Services is there for anyone going through a stressful time due to the varying demands of the new environment. Do not hesitate to seek out help when you are feeling distressed or overwhelmed.



PITSTOP@YIH

Pitstop@YIH is supported by the Student Wellness of OSA. The centre organises activities and workshops for students to unwind and relax.



SSC

The Student Service Centre is your go-to place for information and services related to academic/ administrative student records, tuition fees and financial matters.



UHC

The University Health Centre serves as a holistic healthcare provider for the NUS community.
Visit here to find out more about their services.



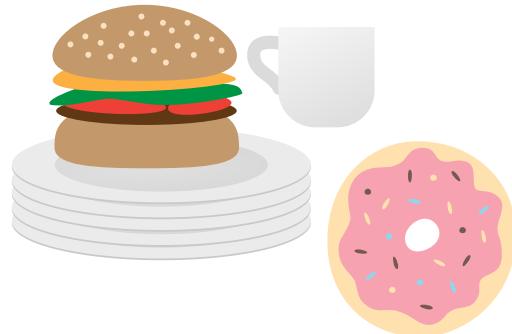
GETTING NECESSITIES



From groceries to quick bites to beauty items to stationery and gifts, you can find them all on campus (KR) or nearby. Highly recommended when you are in Singapore.

1. **Sunscreen**: Important to apply to prevent sunburns, especially in SG's hot and sunny weather.
2. **Mosquito repellent**: Important to apply to prevent mosquito bites, especially in parks and nature reserves.

Navigate [here](#) to access the stores' addresses and opening hours.



Explore the wide variety of food and beverage options on campus!
Click [here](#).

DINING OUTSIDE OF CAMPUS

Singapore has a wide variety of options when it comes to dining outside NUS. You can enjoy a meal at nearby malls in Clementi, Buona Vista and Holland Village. You can also enjoy a more affordable option in any nearby hawker centre or food court.

If you don't feel like leaving NUS though, one of many food delivery services will bring dinner to you. They cater for a wide variety of options across many price points. Just download the app and start ordering!



SPEAKING LIKE A SINGAPOREAN

Malay, Mandarin, Tamil and English are the four official languages in Singapore. While Malay is the national language, English is the language of business, government, and is used in schools. English is the common language among the four main ethnic groups.

Although English is widely spoken, when Singaporeans gather in informal settings, we often speak in a mix of English and the vernacular languages. This is Singlish, a localised form of English we have evolved over our history. While it may not be recognised as a formal language, it is useful to understand some of the common terms that you may encounter in your daily interactions on the next page.*





SINGLISH 101

"Don't kancheong"

To be kancheong is to be panicky and impatient. However, it is used in all contexts, to mean "Don't rush" or "Relax" or "We can do this later".

"Auntie/Uncle"

Respectful way to refer to an older woman or man as well as used out of affection and respect

"Liddat ah?"

"Like that?"

Also use in sentence
"Why are you so liddat?" to question someone when they are being unreasonable, difficult or selfish

"Lah/Leh/Lor"

Used at the end of a sentence for emphasis.

"Just do it lah" (Please do it now).
"Faster leh" (Hurry up)
"Fine lor" (That's fine with me)

"Anyhow only"

Used to express frustration towards someone or something done with half-hearted effort.

"Tabao"

Takeaway/takeout.

"Alamak"

[Ah-lah-mak]

A local equivalent to "Oh no".

"Chope"

To reserve a seat. For example: "Eh, can chope seat ah?" ("Can you reserve a seat?"). Singaporeans often use umbrellas or tissue packets to 'chope' seats in hawker centres.



SINGLISH 101

"Sabo"

Short form of 'sabotage', but it means to inconvenience someone. For example: "You sabo me, leh."

"Shiok"

Used to express enjoyment.

"Blur sotong"

While sotong means squid, this phrase is used to employed on people who are a little slow catching on or have trouble understanding something.

"Huh?"

Often exclaimed, it used to express disbelief or unwilling.

"Dun wan"

Colloquial pronunciation of 'don't want'.

"Can or not"

"Is it possible?"

"CMI"

"Cannot make it". Used to refer to something low quality or standard.

"Shag"

In Singapore, this is used to express exhaustion or very tired. For example: "Wah, I have lecture later. Shag leh!"

Put your Singlish to use and learn how to order coffee and tea at our local hawker centres and foodcourts like a pro!

AUNTY'S GUIDE TO KOPI / TEH



PLAYING YOUR PART

Singapore's unique multicultural harmony and stability are valued by its people. The principles of the rule of law and fairness to all are key pillars of our society. All of us can play our part to ensure continued peace and stability by following laws that are designed for individual and public safety.

Many laws are strict for a good reason. Drug trafficking, kidnapping and murder carry the death penalty, while other serious offences such as armed robbery carry long prison sentences. Other laws protect the environment, maintain racial and religious harmony and govern the proper use of computers and the Internet.

BEING GRACIOUS

EATING OUT

EAT AND GO

SHARE A TABLE

NO SPITTING

RETURN YOUR TRAYS

KEEP THE TOILETS CLEAN

RESPECTING OTHERS

FOLLOW ESTABLISHED PROCEDURES

RESPECT FOR PRIVATE AND
PUBLIC PROPERTY

KEEP IT PRIVATE PLEASE

KEEP COOL

CARING FOR OUR ENVIRONMENT

NO LITTERING

NO SMOKING AREAS

DO NOT PLUCK FRUIT OR FLOWERS

RESPECTING OTHERS ONLINE

KEEP OUR POSTS CLEAN

AVOID OFFENDING THE FEELINGS OF OTHER
RACES, RELIGIONS AND NATIONALITIES

DON'T SPREAD FAKE NEWS

<https://www.betterinternet.sg/2019-BIC/Resources/-/media/F3151EB87FF9497AA81459D14EFB4ADA.ashx>

IN GENERAL PUBLIC

QUEUEING

GIVE WAY

RESPECT PERSONAL SPACE

KEEP NOISE DOWN

KEEP LEFT

MAKE SPACE FOR OTHERS

TRUSTED COVID-19 RESOURCES

OFFICIAL WEBSITES

Get updated with the revolving rules & changing situations!

Ministry of Health
<https://www.moh.gov.sg/covid-19>

Gov.sg COVID-19
<https://www.gov.sg/features/covid-19>

MUST have before your arrival : FACE MASK everywhere you go

MUST take note when you arrive : SOCIAL DISTANCING of 1m

SPACE OUT

Check how crowded malls, supermarkets and post offices are before going

<https://www.spaceout.gov.sg/>

GOV.SG SOCIAL MEDIA CHANNELS

Gov.sg WhatsApp Subscription Available in 4 official languages

Local
<https://go.gov.sg/whatsapp>

Overseas
<https://go.gov.sg/whatsapp-overseas>

Gov.sg Telegram
<https://go.gov.sg/govsg-telegram>

Gov.sg Facebook
<https://go.gov.sg/govsg-fb>

Gov.sg Twitter
<https://go.gov.sg/twitter>

Gov.sg Instagram
<https://go.gov.sg/govsg-ig>

Gov.sg YouTube
<https://www.youtube.com/user/govsingapore/videos?app=desktop>

TRACE TOGETHER *MUST HAVE

Help stop the spread of COVID-19 through community-driven contact tracing

Website
<https://tracetogether.gov.sg/>

App Store
<https://apps.apple.com/sg/app/tracetogether/id1498276074>

Google Play
<https://play.google.com/store/apps/details?id=sg.gov.tech.bluetrace>

OFFICE OF STUDENT AFFAIRS

These pages contain advice and information for NUS students on COVID-19. NUS is monitoring the latest Gov.sg updates about the virus in Singapore. and much more.

<http://nus.edu.sg/osa/resources/covid-19>

IMPORTANT CONTACT INFORMATION

Campus Security Emergency Hotline:
+65 6874 1616 (24-hour)

Victim Care Unit Hotline:
+65 6601 4000 (After hours)



Lifeline NUS Emergency Hotline:
(for psychological life threatening
emergencies only)
+65 6516 7777 (24-hour)



Community Engagement Unit
[community.engagement@
nus.edu.sg](mailto:community.engagement@nus.edu.sg) (3-working day)

NUSSU
feedback@nussu.org.sg
or nussu.org.sg



Now you're all ready
to have a fun time in Singapore :)