

Realtor Listing Pro — Support Document

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Support Email: wesleyingleton@gmail.com

Welcome to Realtor Listing Pro Support

Realtor Listing Pro is designed to help real estate professionals quickly create polished property listings, flyers, and social media graphics directly from their iPhone or iPad. This support document provides guidance on using the app, troubleshooting issues, and contacting support.

Getting Started

1. Creating a New Listing

- Tap Add Listing
- Enter property details such as address, price, bedrooms, bathrooms, and square footage
- Upload photos and captions
- Save your listing to your private iCloud database

2. Managing Listings

From the Saved Listings tab, you can:

- View all listings you've created
- Edit listings at any time
- Add or remove photos
- Organize content for flyers and social media
- Delete listings permanently

All changes are saved securely in your personal iCloud account.

Creating Flyers & Social Media Ads

Flyer Builder:

- Choose from multiple flyer themes
- Customize content
- Automatically formats text and photos

- Export as PDF for printing or sharing

Social Video Maker:

- Choose photos
- Select layout and theme
- App generates clean social media videos
- Share to TikTok, Instagram, Facebook, Messages, and more

CloudKit & Data Storage

All user data is stored securely in your personal iCloud account, not on outside servers.

- You control your data
- We cannot access your listings or photos
- Your information syncs across devices using the same Apple ID

Troubleshooting

Photos Not Loading or Saving:

- Ensure iCloud is enabled for the app
(Settings → Apple ID → iCloud → Show All → Realtor Listing Pro → Toggle On)

- Check available iCloud storage

Flyer or Video Not Exporting:

- Ensure Photo Library access is enabled
- Make sure your device has enough free storage

App Crashes or Freezes:

- Restart the app
- Restart your device
- Ensure the latest version of the app is installed

Missing Data After Reinstallation:

- Ensure you're logged into the same Apple ID

- Ensure iCloud is enabled for the app

Contact Support

If you need any assistance, contact:

Realtor Listing Pro Support

Email: wesleypingleton@gmail.com

Please include:

- Device model
- iOS version
- Description of the issue
- Screenshots if helpful

Feedback

Your feedback helps improve the app. If you enjoy using Realtor Listing Pro, please consider leaving a review in the App Store.