

Fox Tint Company — App Support Document

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Thank you for using the Fox Tint Company mobile app. This app allows customers to request tinting quotes, upload photos, view past work, and communicate directly with Fox Tint Company. Below is everything you need to know about getting support and using the app effectively.

1. Overview of the App

The Fox Tint Company app allows customers to:

- Submit Automotive, Commercial, or Residential tint quote requests
- Upload photos for accurate quoting
- Provide vehicle or property details
- Select a preferred completion date (optional)
- View the gallery of completed tint jobs

Fox Tint Company staff can:

- Receive and review quote requests
- View uploaded photos
- Schedule tint appointments
- Send quotes and appointment reminders

2. Getting Help

If you have any issues or questions using the app, contact:

Email: randyfox8518@yahoo.com

3. Troubleshooting Guide

• Not receiving a response:

Ensure your phone number or email were entered correctly. Resubmit if necessary.

• Photos not uploading:

- Ensure photo access is enabled
- Strong internet connection recommended
- Select no more than 4 images

• App not loading or crashing:

- Close and reopen the app
- Restart your device
- Ensure you have the latest version

4. Quote Request Help

Automotive: Provide vehicle make, model, year, tint preferences, and photos.

Commercial/Residential: Provide address, window details, and building photos.

5. Gallery

View past tint jobs completed by Fox Tint Company. You may request for your vehicle or property to appear in the gallery after service.

6. Privacy & Security

Your information is securely stored through Apple CloudKit. It is never sold or shared with third parties.

7. Feedback

We welcome suggestions for improving the app. Email any feedback to:

Email: randyfox8518@yahoo.com

8. Contact Us

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Email: randyfox8518@yahoo.com