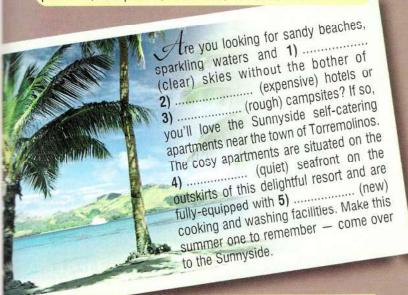
9 Read the advertisements and substitute the words in brackets with words from the lists.

peaceful, overpriced, cloudless, modern, uncomfortable



welcoming, elegant, spacious, luxurious, delicious

Every year, thousands of visitors choose to stay in these stylish and

5) (friendly) surroundings, so this year, why don't you?

bottomless, endless, vast, towering, unpolluted



Read the following points, then listen to the dialogue between a travel agent and a woman who wants to go to the Sunnyside self-catering apartments near Torremolinos. Underline the points mentioned in the dialogue.

- 1 Dates of holiday
- 2 Number of people going on holiday
- 3 Price of holiday
- 4 Type of transport
- 5 Weather details
- 6 Method of payment
- 7 Clothes required for holiday
- 8 Name and address of customer
- 9 Equipment required for holiday
- 10 Type of food available

Listen to the dialogue again, then act out a similar dialogue between a travel agent and a person who wants to go to either the Chester Hotel or the Kingsbrooke campsite. Use the following expressions:

Customer
I'm interested in ..., How much would that cost?, Can I pay by/in ...?, Which airport does our ...?

Travel agent
When would you like to go?,
Would you like to book now?,
Could I have your ...?

Listen to three people complaining about their holidays and tick (✓) the complaints each one makes.

broken cooker Sunnyside self-catering dirty sheets dirty fridge apartments noisy disco The Chester tiny room Hotel no TV awful food rude unfriendly staff Kingsbrooke huge hole in tent no hot water campsite shop understocked lots of mosquitoes

Have you ever experienced anything like this on holiday? Can you think of any other kinds of unpleasant holiday experiences?