Wyatt T. Geiger

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SUMMARY

End User Support Associate with proficiency in various programming languages and IT hardware management tools seeking to transfer skill set into a position where expertise can be fully utilized. Adaptable to new work environments with a proven record of building and maintaining effective workplace relationships. Possesses strong analytical and problem-solving skills when completing work assignments and tasks.

EDUCATION

Associate of Applied Science: Computer Software Development

Minneapolis Community & Technical College Minneapolis, MN

PROJECTS

CERTIFICATIONS

❖ Globe Trekker: https://github.com/wyatt-geiger/travel_guide

- Java Developer
- Web Developer

SKILLS

Java	Python	Troubleshooting
JavaScript	MySQL	Software Installation
+ HTML	Systems Analysis & Design	❖ Flask
❖ CSS	Microsoft Office Suite	Django
Windows	 Full-Stack Development 	Vue.js

EMPLOYMENT HISTORY

M Health Fairview IT End User Support Associate

Minneapolis, MN

June 2022 – Current

- Manage technology assets to ensure that tasks can be completed efficiently and in a timely manner
- Provide compassion and attentiveness during high priority situations utilizing strong problem-solving skills to determine the best course of action
- Coordinate with other technicians to guarantee that a proper solution is reached that fits the end user's needs while providing excellent customer service

Cornerstone Parking Group

COVID-19 Screening Ambassador

Edina, MN

December 2020 - May 2022

- Provided patients and visitors with information and instructions to effectively resolve complaints while working under pressure
- Screened incoming patients while multitasking by contacting different areas of the hospital

DoorDash, Inc.

Minneapolis, MN

Warehouse Associate

October 2020 – December 2020

- Registered currency transactions to ensure customer's order is accurately displayed in system
- Prepared deliveries for customers using teambuilding skills while following strict procedures and protocols within a fast-paced environment