Yash Haldiya

Software Engineer

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Jaipur

ambivertyash.blogspot.com

github.com/yashasvi9199

Results-driven Software Engineer with experience in developing and implementing scalable software solutions. Proven track record of delivering high-quality code on time and within budget. Seeking to leverage my technical skills and strong problem-solving abilities to contribute to the success of a dynamic and innovative company.

WORK EXPERIENCE

Software Engineer
Appgallop Pvt. Ltd.

02/2023 - 08/2023 — *Jaipur,INDIA*

Provides SAS for management of sales, invoice and other operational functions

Achievements/Tasks

- Developed web applications using **HTML, CSS, JavaScript and Java**, and created comprehensive user documentation with Visual Studio.
- Improved code structure and performance by **20%** while reducing hardware costs by **7%** and decreasing bug rate by **25%**.
- Proactively **identified and resolved** application issues promptly, ensuring **minimal downtime** and uninterrupted workflow.
- Actively engaged in the entire software development lifecycle, encompassing requirements **gathering, design, development, testing, and deployment**.

Contact : Ajay Swami (Team Leader) - 9828621821

Resolution Specialist
Amazon Development Center

09/2020 - 01/2023 — *Jaipur, INDIA*

Achievements/Tasks

- Accurate and suitable information, **analyze, debug and resolve complicated challenges** of internal and external customers.
- Handling transactional **back office issues** and escalating troubleshoot cases to relevant departments.

Customer Service Associate
Amazon Development Center

06/2019 - 09/2020 — *Jaipur, INDIA*

Achievements/Tasks

- Responded to customer inquiries, effectively resolving customer issues with compassion and due diligence.

EDUCATION

Bachelors in Computer Application
University of Rajasthan

2016 - 2019 — *71%*

Senior Secondary Education
St. Edmund's School

2015 - 2016 — *75.8%*

SKILLS

Communication Skills · Excel · MySQL · JAVA · HTML · CSS · Javascript · Python · Linux · BitBucket · React · Nodejs · JQuery

PROJECTS

Weather App (12/2023 - 12/2023)
- React App for searching weather of a city/town

Tic Tac Toe (11/2023 - 11/2023)
- React App for tic-tac-toe game

Image Carousel (11/2023 - 11/2023)
- React App for Image carousel for headers on webapp

Jio Business Marketplace (02/2023 - 08/2023)
- UI and back-end management with creation of third party API.
- HTML, JS, AJAX used to make project success.

DART Resources (09/2021 - 01/2023)
- An internal webpage with all centralized information and resources.
- Involves usage of HTML codes, macros, spreadsheets, and data management.

Mini Knowledge Center (06/2019 - 07/2019)
- Short version of commonly used site Knowledge Center (KC) with most important and frequently used resources.
- The project helped tenure associates and trainers while creating modules.

ACHIEVEMENTS

Certificate of Recognition (06/2023)
For contributions to JioCloud Go Live and GA projects

Customer Obsession Award (2019)
In Recognition of my contributions and continued work as as an exceptional performer in strengthening the workplace.

Trainee of the Batch (2019)
For astonishing performance among new hired associates

INTERESTS

Blogging · Solo Rides · Manga & Anime · Storytelling