## Communications Management

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Lecture #7 out of 10 80 minutes

- 1. A customer asks: "What's up? How is my project going?" You answer:
- 1. Why do you ask?
- 2. CPI = 0.85, SPI = 1.12
- 3. We are behind the schedule, but under the budget
- 4. We are fully committed to delivery on time, as promised!

#status-report

## Read this:

Communications Management Cyegor256