

An Initiative by:



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Tata Institute of Social Sciences

CLO

Chief Learning Officer

**Mumbai**  
**20th November**  
**2009**

TISS Convention Center,  
TATA Institute Of Social Sciences, Deonar  
9:00 am to 7:00 pm (Followed by networking dinner)

**Summit 2009**  
**India**

# Organizational Learning: Impacting Business. Changing The Game

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# The Initiative

The importance of learning and organizational development in the modern enterprise is undeniable. From a small department in most organizations to a full fledged enabling function in many, the learning and development function as we know it has come through its own path of evolution. The journey though has just begun given the emergence of the knowledge economy.

The 'demographic dividend' that India is set to reap in the context of the global market for talent will shape the entire economy in time to come. This has significant implications not just for corporates but for organizations across all facets of the economy.

The inaugural CLO Summit 09 shall be the premier most platform for evangelizing and promoting Organizational Learning & Development. The annual summit shall catalyze the creation and effective dissemination of next practices across corporates, institutions, NGOs, government bodies and practitioners through effective interaction, debate and research.

## Advisory Board

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COO, Yahoo India

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CLO, Aditya Birla Group

Dr. Rajen Mehrotra

CKO, ACC

Mr. Mathew Kuruvilla

Head Talent Management-South Asia,  
Duetsche Bank

## What can you expect?

A day filled with inspiring keynotes, a few crisp panel discussions, stimulating presentations. And a few pleasant surprises.

**In a fast changing economic environment with increasing competitive intensity, how can organizational learning become a source of competitive advantage and continuous change?**

**How can organizational learning, positively impact the business and proactively propel change in business strategy or ensure its effective implementation, instead of just reacting to it?**

**How can organizations use learning as a tool to innovate, differentiate themselves in order to attract and retain Talent, Customers and Investors?**

The inaugural CLO summit shall endeavour to find answers to these questions and some of the key areas mentioned in the agenda through interaction and debate amongst some of the best minds in the field.

# Agenda<sup>\*</sup>

- 1. Organizational Learning:** A source of competitive advantage and continuous change. Strategic perspective from the Leadership.
- 2. 'Getting a seat at the table':** The role of the CLO and L&D in organizations; A look at current best practices, challenges and needs for the future.
- 3. Learning in public sector and non corporate organizations.** Current best practices and organizational learning needs given the socio economic environment.
- 4. Developing Learning Content and delivery:** The internet and online learning platforms, e-learning, distance education.
- 5. Learning in multicultural environments:** Conglomerates, Multi National Corporations.
- 6. Learning and R&D:** Role of Learning in R&D intensive organizations; learning and innovation.
- 7. On the Job Learning, apprenticeship, Coaching and Mentoring:** Industry & Organizational Successes.

<sup>\*</sup> The Organizers reserve a right to alter or change the program design and content without assigning any reason whatsoever.

**Venue:** TISS Convention Center, TATA Institute Of Social Sciences, Deonar.  
**Time:** 9:00 am to 7:00 pm (Followed by networking dinner)

# Speakers

This is a partial list of speakers. The team is ensuring an eclectic mix of thought leaders whose names shall be announced shortly.

**Mr. Bhaskar Chatterjee**

Secretary, Department of Heavy Industries and Public Enterprise, Government of India.

**Ms. Shaheen Mistri**

CEO, Teach for India

**Dr. S Chandrasekhar**

VP HR South Asia, IBM

**Ms. Susan Bloch**

CLO, Aditya Birla Group

**Captain Mohanlal J P**

Head, Learning & Development, SBI Life Insurance

**Mr. K S Jamestin**

Group GM, ONGC

**Ms. Suchitra Rajendra**

Director, Organization Capability, Pepsico

**Mr. S Mohan**

Director, BPCL

**Mr. V C Agarwal**

Director, Indian Oil corporation

**Mr. Yogi Sriram**

EVP, L & T

**Mr. Arun Balakrishnan**

CMD, HPCL

**Mr. Kalyan Banerjee**

Head Learning, Mindtree

**Mr. Nilesh Kulkarni**

Head HR, Novartis consumer health

**Mr. Thomas Varghese**

CEO, Aditya Birla Retail

**Dr. Gopal Mahapatra**

CLO, Oracle

# Register

## Pricing

Check below	Number of participants (from same organization)	Fees per delegate (Tax extra)	Academia (Tax extra)
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	3 - 6	INR 6,500*	INR 4,500*
	7 - 9	INR 6,000*	INR 4,000*

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TISS alumni, kindly contact Ms. Laxmi Narayan on [Indrayani@tiss.edu](mailto:Indrayani@tiss.edu) or on +91 22 25525810

**\*Service Tax extra on above fees @ 10.3%**

For 10 delegates and above, contact: +91 22 66301060 / 22026166

## Organization Details

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## Participant Details

No.	Full Name	Designation	Department	Mobile number	Official Email
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### 1. Payment

Payment by cheque, demand draft, pay order or credit / debit card is required prior to the start of the event. If paying by cheque / dd / pay order please include your name and email id on the back of the cheque. Cheques / dd / pay orders are to be made payable to **“LEAPVAULT”** and should be sent to: **61, Mittal Tower B Wing, Nariman Point Mumbai 400021.**

### 2. Refunds, Substitutions and Cancellations

a.) If a registered delegate is unable to attend the event for any reason, you may, before the event and at no extra charge, nominate one person in respect of each registered delegate who is unable to attend, as a substitute delegate provided that:

- The substituted delegate must be from the same organization that purchased the registration
- Only one delegate pass will be issued per confirmed registration (full payment received)
- The substitute delegate's name, contact and details of organization be made available to LeapVault, prior to the event.

b.) If you or any of your registered delegates are unable to attend the event for any reason, you may cancel your registration, in writing, without penalty up to 30 days before the start of the event. The refund will be processed in the same manner (i.e., credit card, cheque, etc.) that the registration payment was made, less a processing fee of Rs. 750 per delegate cancellation.

c.) Cancellations between 30 days or less from the start of the event will incur a 100% cancellation fee. The same applies to No shows or non attendance.

### 3. Privacy

Organizers will use the information obtained from you in this document for the purpose of enabling your attendance at this event, may disclose your information to third party service providers, like marketing agencies and sponsors & may also disclose your information to other attendees. BUT will not disclose your personal information to any other third party without your consent except when required to do so by law.

### 4. Program Agenda

The organizer reserves the right to make necessary changes to the Agenda in order to best suit the objectives of the event. Every effort will be made to keep presentations and speakers as represented. However, unforeseen circumstances may result in the substitution or re-scheduling or cancellation of a presentation, topic or speaker - in part or whole.

### 5. Right of Refusal

The organizer reserves its right, in its sole discretion, to limit or deny access to the event to any entity or individual.

### 6. Event Cancellation

If the Conference is cancelled or suspended in whole or in part by reason of war, natural calamity, national security or acts of God or any other cause not within the control of the Organizers, the producers of the event will be under no obligation or liability to refund the whole or part of such participation fees or expenses whatsoever which may be brought against or suffered or incurred by the delegates or business visitors as the result of the happening or non-happening of the event.

**Registering to attend “CLO Summit India 2009” confirms your acceptance of these terms and conditions.**