

Re: Invalid Prices Advertised on phones.

4/20/2013

Received & Inspected

To whom it may concern,

APR 30 2013

I am David J. Hodges, an inmate incarcerated here at Clackamas County Jail. They have a phone system here that operated by Telmate communications. The placards on the phone state that all calls are \$0.25 per minute regardless of which state, whether long distance or local, you call. After making a local call, for the 15 minute allotted time, the price charged is \$4.74. The price according to the prices listed, for a 15-minute call, should total \$3.75. This is a serious increase in the charges as some of us have endured these costs for several months now and is a serious breach of false advertisement on the company's behalf. We ask that you please check into this as my fellow inmates and I wish to be reimbursed for our lost funds. Enclosed is a copy of the price sheet, to the best of our ability as inmates, and an account log showing the charges given for the phone calls. Thank you for your time.

David J. Hodges 19420120
2206 Kaen Rd.
Oregon City, OR 97045

Alternate:

David J. Hodges
11503 SE Wood Ave.
Milwaukie, OR 97222



Clackamas County Jail

Resident Account Summary

Tuesday, February 26, 2013 @10:43

For SID: 19420120 HODGES, DAVID JAMES

Date	Transaction Description	Amount	Balance	Owed	Held	Reference
02/25/2013	PHONE PURCH. PHONE TIME PURCHASE	-2.07	167.52	0.00	0.00	02/25/2013
02/25/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	169.59	0.00	0.00	02/25/2013
02/25/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.78	174.33	0.00	0.00	02/25/2013
02/24/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	176.11	0.00	0.00	02/24/2013
02/24/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.19	180.85	0.00	0.00	02/24/2013
02/23/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.19	182.04	0.00	0.00	02/23/2013
02/23/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.45	183.23	0.00	0.00	02/23/2013
02/22/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.89	187.68	0.00	0.00	02/22/2013
02/21/2013	PHONE PURCH. PHONE TIME PURCHASE	-2.07	188.57	0.00	0.00	02/21/2013
02/21/2013	KIOSK CASH BOOKING KIOSK CASH DEPOSIT	180.00	190.64	0.00	0.00	02/21/2013
02/21/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.19	10.64	0.00	0.00	02/21/2013
02/20/2013	PHONE PURCH. PHONE TIME PURCHASE	-2.07	11.83	0.00	0.00	02/20/2013
02/20/2013	PHONE PURCH. PHONE TIME PURCHASE	-3.26	13.90	0.00	0.00	02/20/2013
02/20/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	17.16	0.00	0.00	02/20/2013
02/20/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.89	21.90	0.00	0.00	02/20/2013
02/20/2013	EPR OID:100037685-ComisaryPur	-18.79	22.79	0.00	0.00	02/20/2013
02/19/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.45	41.58	0.00	0.00	02/19/2013
02/19/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	46.03	0.00	0.00	02/19/2013
02/19/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.59	50.77	0.00	0.00	02/19/2013
02/18/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	51.36	0.00	0.00	02/18/2013
02/18/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.48	56.10	0.00	0.00	02/18/2013
02/18/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.89	57.58	0.00	0.00	02/18/2013
02/17/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.48	58.47	0.00	0.00	02/17/2013
02/17/2013	PHONE PURCH. PHONE TIME PURCHASE	-2.38	59.95	0.00	0.00	02/17/2013
02/16/2013	PHONE PURCH. PHONE TIME PURCHASE	-3.85	62.33	0.00	0.00	02/16/2013
02/16/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.19	66.18	0.00	0.00	02/16/2013
02/15/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.78	67.37	0.00	0.00	02/15/2013
02/15/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	69.15	0.00	0.00	02/15/2013
02/15/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.78	73.89	0.00	0.00	02/15/2013
02/14/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.59	75.67	0.00	0.00	02/14/2013
02/14/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	76.26	0.00	0.00	02/14/2013
02/14/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.59	81.00	0.00	0.00	02/14/2013
02/13/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.78	81.59	0.00	0.00	02/13/2013
02/13/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.59	83.37	0.00	0.00	02/13/2013
02/13/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.89	83.96	0.00	0.00	02/13/2013
02/13/2013	<INM REQUES' 2/11/13	-0.50	84.85	0.00	0.00	02/13/2013
02/13/2013	INM REQUEST 2/11/13	0.50	85.35	0.50	0.00	02/13/2013
02/13/2013	EPR OID:100037505-ComisaryPur	-57.38	85.35	0.00	0.00	02/13/2013
02/12/2013	PHONE PURCH. PHONE TIME PURCHASE	-3.55	142.73	0.00	0.00	02/12/2013
02/12/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.89	146.28	0.00	0.00	02/12/2013
02/12/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	147.17	0.00	0.00	02/12/2013
02/12/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.19	151.91	0.00	0.00	02/12/2013
02/11/2013	PHONE PURCH. PHONE TIME PURCHASE	-3.85	153.10	0.00	0.00	02/11/2013
02/11/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.45	156.95	0.00	0.00	02/11/2013
02/11/2013	CREDIT INM CREDITED TO HODGE DAMON EJ	160.00	161.40	0.00	0.00	02/11/2013
02/11/2013	PHONE PURCH. PHONE TIME PURCHASE	-2.07	1.40	0.00	0.00	02/11/2013
02/10/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.48	3.47	0.00	0.00	02/10/2013
02/10/2013	PHONE PURCH. PHONE TIME PURCHASE	-2.38	4.95	0.00	0.00	02/10/2013
02/09/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.89	7.33	0.00	0.00	02/09/2013
02/09/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	8.22	0.00	0.00	02/09/2013
02/08/2013	PHONE PURCH. PHONE TIME PURCHASE	-0.89	12.96	0.00	0.00	02/08/2013
02/08/2013	PHONE PURCH. PHONE TIME PURCHASE	-2.96	13.85	0.00	0.00	02/08/2013
02/07/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.19	16.81	0.00	0.00	02/07/2013
02/06/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.48	18.00	0.00	0.00	02/06/2013
02/06/2013	PHONE PURCH. PHONE TIME PURCHASE	-4.74	19.48	0.00	0.00	02/06/2013
02/06/2013	PHONE PURCH. PHONE TIME PURCHASE	-2.67	24.22	0.00	0.00	02/06/2013
02/06/2013	PHONE PURCH. PHONE TIME PURCHASE	-2.38	26.89	0.00	0.00	02/06/2013
02/06/2013	PHONE PURCH. PHONE TIME PURCHASE	-1.19	29.27	0.00	0.00	02/06/2013

Calling Directions:

- Press 1 for English/Marque 2 para Español
- Enter your PIN number followed by the # sign.
- Enter the phone number with the area code followed by # sign. Example: 270-888-8888
(You will be placed on hold while we wait for the called party to accept the call)

Telmate

Rates for COLLECT Phone Calls: (min. call charge 1 min./max. talk time 15 min.)

- Local calls: \$0.25 per
- Intralata calls: \$0.25 per minute
- Interlata calls: \$0.25 per minute
- Interstate calls: \$0.25 per minute

Your friends & family can add funds
and leave you voicemails.

Tell them to call **1(866)516-0115**

Rates for PREPAID Phone Calls: (min. call charge 1 min./max. talk time 15 min.)

- Local calls: \$0.25 per
- Intralata calls: \$0.25 per minute
- Interlata calls: \$0.25 per minute
- Interstate calls: \$0.25 per minute
- International calls: \$1.00 + \$0.25 per minute
- International mobile calls: \$1.00 + \$0.25
per minute

Calls on this phone are subject to recording & monitoring. Todas las llamadas son grabadas y controladas
Press 9 to report a PREA incident. False PREA reporting may result in criminal charges.
taxes and/or fees may apply to some call types