i. Basic details of the Stock Brokers such as registration number, registered address of Head Office and branches.

| Stock Broker Name | Registration Number | Registered Address | Branch Address (if any) | Contact Number | Email Id |
|---|------------------------|---|---|-------------------------------------|---|
| Kantilal Chhaganlal Securities Private | INZ000216538 | 7th Floor, Sangita Ellipse, Plot No. 32, Tajpal Scheme, Sahakar Road, Vile Parle (East), Mumbai 400057 7th Floor, Office 618, 6th Floor Hubtown | | 022- 67236051 8652630092 | exchange@kcsecurities. com chetan.shah@kcsecuriti |
| Limited | | Sangita Ellipse, Plot No. 32, | Solaris, N.S Phadke Marg, Sai Wadi, Andheri East Mumbai 400069 | | <u>es.com</u> |
| | | Tajpal Scheme, Sahakar Road, Vile Parle | 110/112, Honey Archana Complex, Untkhana Road, Medical Square, Nagpur. MAHARASHTRA - 440009 | 0712- 2743380/81/ 82/83/84/85 | hitendra.vyas@kcsecuri ties.com |
| | | (East), Mumbai 400057 | Unit No 402 Princes Business Skyline Block no 32 a, nd 33 Scheme PU 3 Commercial, A. B Road Indore, Madhya Pradesh - 452010 | 9826026240 | moneyplantindore@gma il.com |
| | | | 1, R N Mukherjee Road, Martin Burn Building 4th Floor Room No 36, Kolkata West Bengal 700001 | 7710009189 | amitgupta@kcsecurities .com |
| | | | M-18/B, 2nd Floor, Lajpat Nagar-II, New Delhi, 110024, | 9871338452 | 7oceanpg@gmail.com |

Basic details of the Depository Participants such as registration number, registered address of Head Office

| Stock Broker Name | Registration Number | Registere d Address | Branch Address (if any) | Contact Number | Email Id |
|----------------------|------------------------|---|-------------------------|-------------------|------------------------|
| Kantilal | IN-DP-28-2015 | 7th Floor, Sangita Ellipse, Plot No. 32, Tajpal | | 022- | exchange@kcsecurities. |
| Chhaganlal | | Scheme, Sahakar Road, | | 67236051 | <u>com</u> |
| Securities | | Vile Parle (East), Mumbai 400057 | | | |
| Private Limited | | | | | |

Escalation Matrix

| Details Of | Contact Person | Address | Contact No. | Email Id |
|------------|-----------------|--------------------------------|--------------------------------|---------------------------------|
| Customer | Archana Solanki | 7 th Floor, Sangita | Direct Number : 022-67236035 | archana.solanki@kcsecurities.co |
| Care | | Ellipse, Plot No. | | <u>m</u> |
| | | 32, Tajpal | Working Hours : | support@kcsecurities.com |
| | | Scheme, Sahakar | Monday – Friday : | |
| | | Road, Vile Parle | 9.00 AM. to 6.00 PM. | |
| | | (East), Mumbai | Saturday (1st , 3rd & 5th) – | |
| | | 400057 | 10.30 AM to 3.30 PM. | |
| Head Of | Rupal Angane | 7 th Floor, Sangita | Direct Number 022-67236180 | rupal.angane@kcsecurities.com |
| Customer | | Ellipse, Plot No. | | |
| Care | | 32, Tajpal | Working Hours : | |
| | | Scheme, Sahakar | Monday – Friday : | |
| | | Road, Vile Parle | 9.00 AM. to 6.00 PM. | |
| | | (East), Mumbai | Saturday (1st , 3rd & 5th) – | |
| | | 400057 | 10.30 AM to 3.30 PM. | |
| Complianc | Ajay M. Shah | 7 th Floor, Sangita | Direct Number 022-67236051 | ajay.shah@kcsecurities.com |
| e Officer | | Ellipse, Plot No. | | |
| | | 32, Tajpal | Working Hours : | |
| | | Scheme, Sahakar | Monday – Friday : | |
| | | Road, Vile Parle | 9.00 AM. to 6.00 PM. | |
| | | (East), Mumbai | Saturday (1st , 3rd & 5th) – | |
| | | 400057 | 10.30 AM to 3.30 PM. | |
| CEO | Chetan Shah | 7 th Floor, Sangita | Direct Number : +91- | chetan.shah@kcsecurities.com |
| | | Ellipse, Plot No. | 8652630092 | |
| | | 32, Tajpal | | |
| | | Scheme, Sahakar | Working Hours : | |
| | | Road, Vile Parle | Monday – Friday : | |
| | | (East), Mumbai | 9.00 AM. to 6.00 PM. | |
| | | 400057 | Saturday (1st , 3rd & 5th) – | |
| | | | 10.30 AM to 3.30 PM. | |

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at https://scores.gov.in/scores/Welcome.html or Exchange at https://investorhelpline.nseindia.com/NICEPLUS/ https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx https://www.mcxindia.com/Investor-Services and

Depository at https://www.cdslindia.com/Footer/grievances.aspx. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal

i. Name and contact details of all Key Managerial Personnel including the Compliance Officer.

| Sr. No. | Name of the Individual | Designation | Mobile Number | Email Id |
|------------|------------------------|-----------------------------|------------------|--------------------------------|
| 1 | Mr. Amit Gupta | Director | 7710009189 | amitgupta@kcsecurities.com |
| 2 | Mr. Chiranjiv Vaghani | Director | 9820230990 | civaghani@gmail.com |
| 3 | Mr. John Caird | Director | 440207095 | <u>icaird@o-w-i.ch</u> |
| 4 | Mr. Praveen Gupta | Director | 8800500881 | praveen.gupta@kcsecurities.com |
| 5 | Mr. Vinay Vaghnai | Director | 9820235125 | vcvaghani@gmail.com |
| 6 | Mr. Ajay Shah | Compliance Officer | 9930810698 | ajay.shah@kcsecurities.com |
| 7 | Mrs. Avni Oza | Company Secretary | 8097580089 | avni.oza@kcsecurities.com |
| 8 | Mr. Chetan Shah | The Chief Financial Officer | 8652630092 | chetan.shah@kcsecurities.com |