

FBI CDE

Sprint 10 Recap & Sprint 11 Plan

April 27, 2017

AGENDA

- **Sprint 10 recap**
- **Sprint 11 plan**
- **Action items**

Sprint 10 recap

DEFINING THE AGENCY EXPERIENCE

18F has been tasked with improving the granularity of the CDE. This sprint we focused on defining the experience for an agency view while accounting for data limitations below the state level.

Prototype links:

[Agency search](#)

View our release notes here:

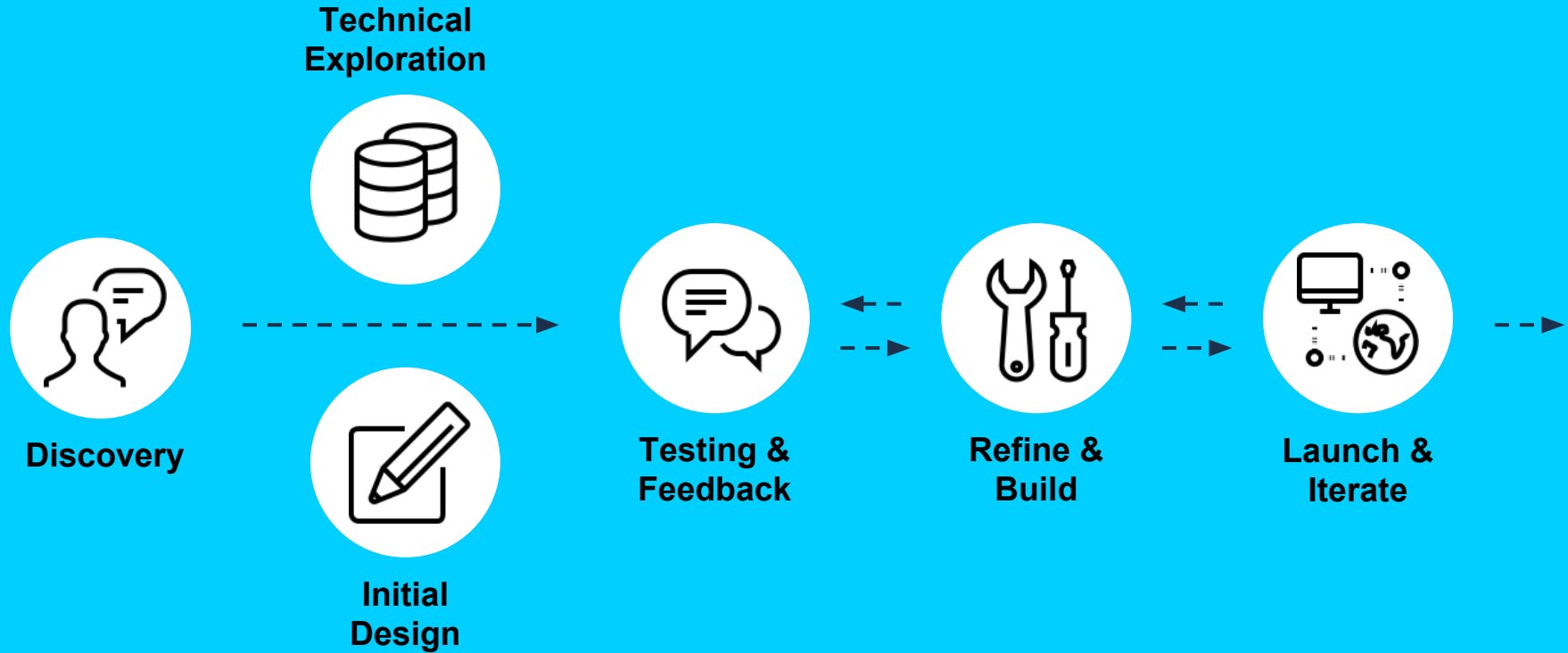
[API release notes \(v2017-04-26\)](#)

[Front end release notes \(v2.0.0\)](#)

View our latest progress here:

<https://crime-data-explorer-demo.fr.cloud.gov/>

SOFTWARE DESIGN & DEVELOPMENT



Key Activities

- Conducted **5 research sessions** with potential consumers of the CDE to refine search and data visualization for the data agency perspective.
- **Built a prototype** to better understand law enforcement's expectations when searching for an agency in the explorer.
- Continued developing the **technical foundation** for an agency-based perspective.
- Submitted all required documentation for the FBI's ATO process.
- Implemented selected enhancements & bug fixes.

Who we Spoke with...

To refine the design of an agency perspective in the Crime data explorer, 18F and members of the CJIS team conducted 5, 1 hour qualitative interviews with members of the law enforcement and UCR community.

We gathered feedback, synthesized learnings into insights, and developed a list of ideas to explore and fixes to make prior to development.



Law enforcement

State UCR reps

Key Insights

- The law enforcement personnel we spoke with reacted positively to the agency perspective.
- Although, law enforcement generally have access to more timely and detailed data they saw this as potentially useful for the chiefs, reporters and academics, legislators, smaller agencies without resources to visualize and analyze data, and the public.
- Although there will be variation between state and local data and UCR data, as long as it can be explained, it is expected and understood.
- “Everything we do is a snapshot of the day and the time of when we pull the numbers. We recognize that there will be movement there.”
- People who are familiar with NIBRS reporting know it can be confusing and appreciate our straight forward approach for the public.
- The CDE and an agency level perspective will hopefully reduce the number of basic requests to CJIS and law enforcement staff.
- It is unclear what is being returned by an agency-level search and needs refinement.
- NIBRS reporting agency are concerned when viewing the CDE that the NIBRS data they collect isn't being leveraged by the CDE because they only see SRS crimes.
- There is confusion around the UCR transition to NIBRS and how SRS fits in.

Agency search navigation

GOAL

Provide easy access to agency level data for law enforcement, state UCR representatives, and the public from the explorer view of the Crime data explorer.

IDEAS


Explain what is returned by search and why.

Make search results more noticeable.

Explore agency types as dropdowns.

Consider adding ability to search by population size.

Location



New Jersey

Search by agency name, city, county, or type of law enforcement agency.

Search

Time Period

Summary data available from 1980–2014.

2005 to 2014

Type of Crime

Violent Crime

Homicide

Rape


Robbery

Aggravated Assault

Property Crime

Arson

Location



New Jersey

Your search returned 77 agencies. Select one or refine your results.

Search

+Bergen

Agency name / ORI number

Agency type

City name

County name

Bergen


Clear

Search

Property Crime

Arson

Location



New Jersey

Your search returned 77 agencies. Select one or refine your results.

Search

+Bergen

Bergen

Allendale

Alpine

Bergenfield

Bogota

Carlstadt

Cliffside Park

Closter

Cresskill

Demarest

Violent Crime

Homicide

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Aggravated Assault

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Location



New Jersey

Search by agency name, city, county, or type of law enforcement agency.

Bergen

Time Period

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Agency Level Explorer View

GOAL

Provide access to agency level data in the Crime data explorer in a similar manner to the state and national perspectives.

IDEAS

Explain differences in data between state and national perspectives in the CDE and in state publications.

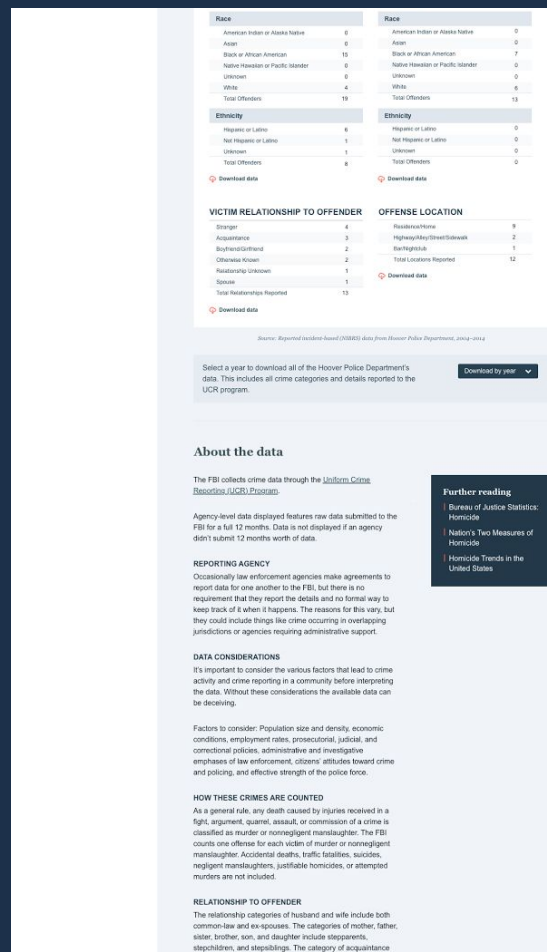
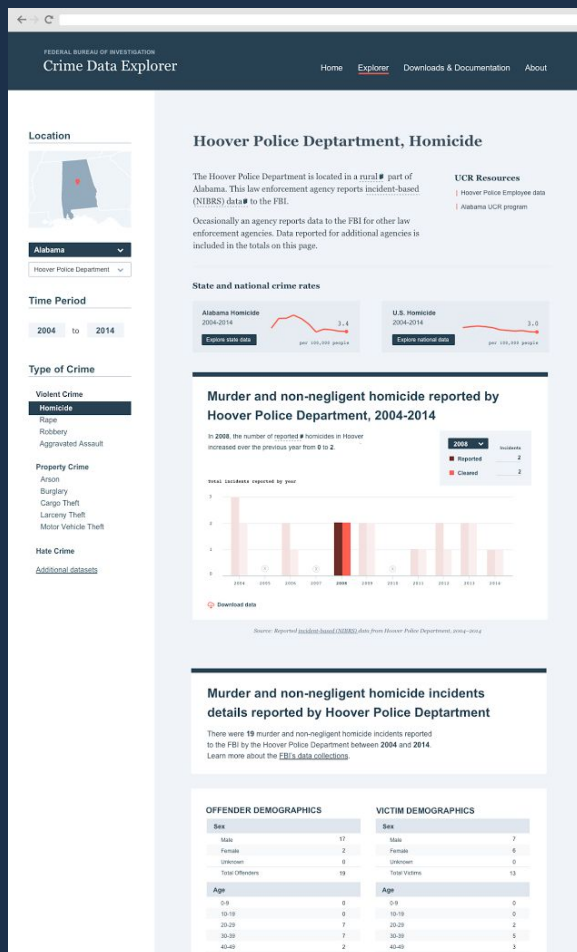
Show time range totals in the bar chart.

Refine covered by content and data considerations.

Make download button more noticeable and provide more accurate explanation of what consumer will receive in download.

Explain rate in glossary.

Show additional NIBRS attributes for crimes.



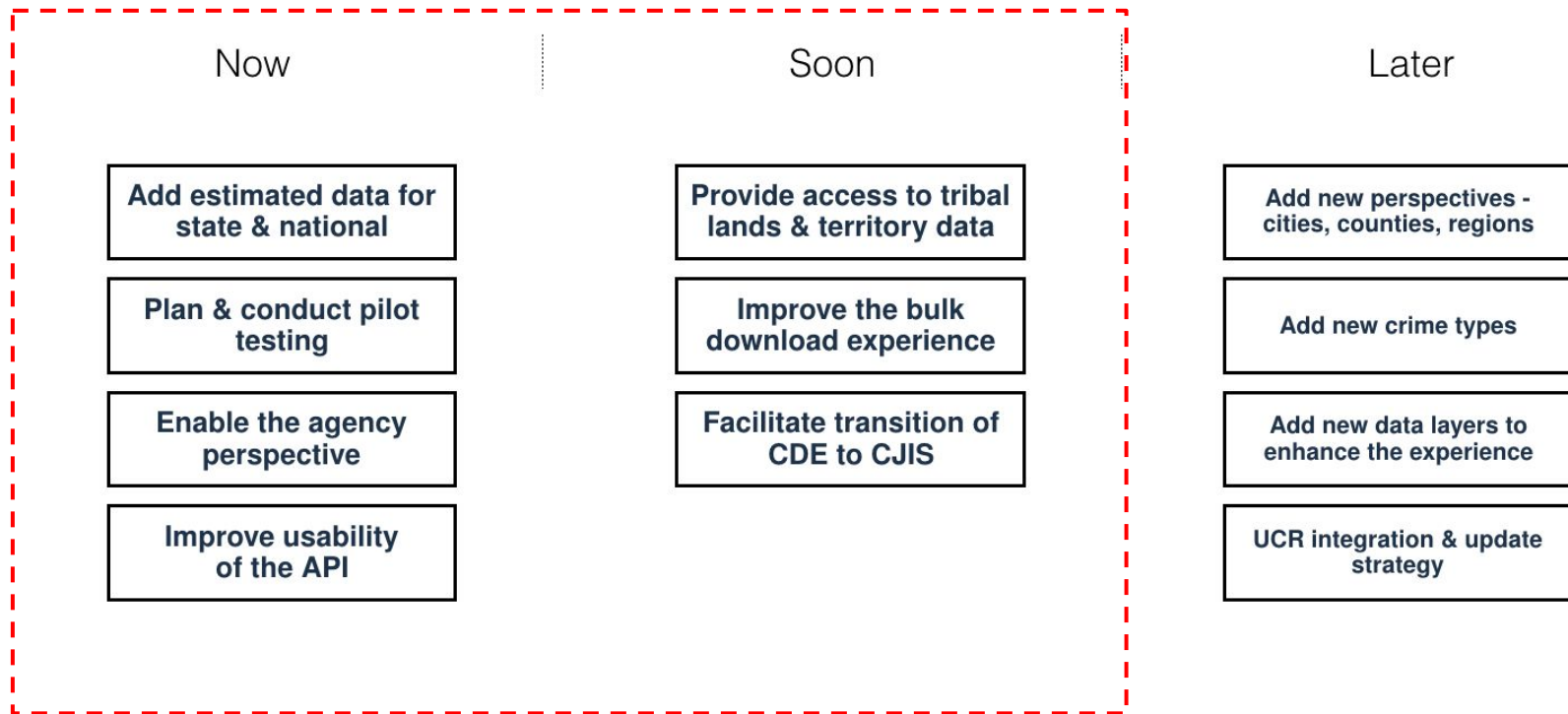
Key considerations

- How will CJIS message the CDE to the UCR program and law enforcement?
- How will CJIS respond to an increase in complex inquiries about UCR data post launch?
- Who will champion the CDE post launch/18F and explain product decisions to both internal stakeholders, law enforcement, and the general public?
- What are NIBRS report cards and can we see an example?

Sprint 11 plan

CDE PRODUCT ROADMAP

Our current focus for launch



GOALS FOR SPRINT 11

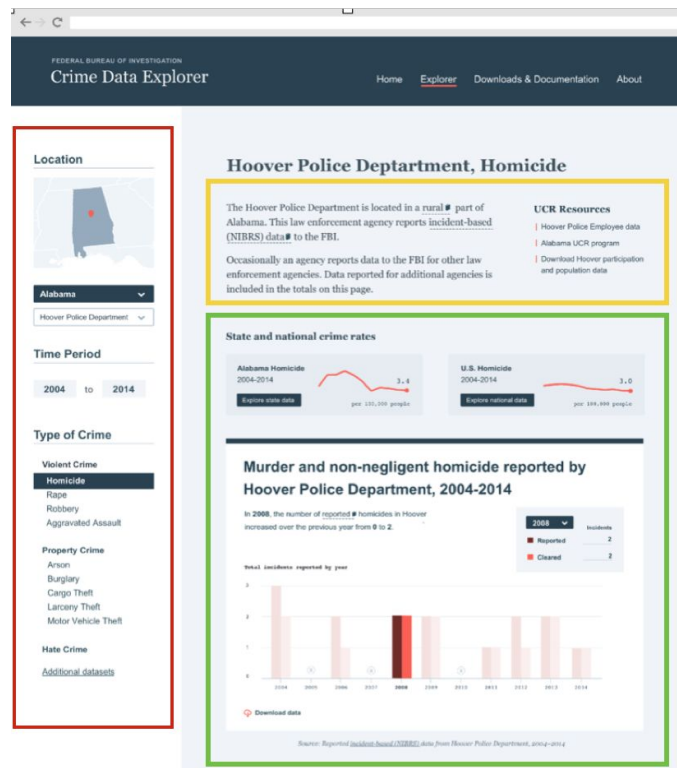
- **Build the key components of the agency view (bar charts, tables, sparklines) & and start API integration**
- **Advance our understanding of how the agency perspective will be perceived by both law enforcement and the general public**
- **Coordinate with CJIS to begin pilot testing**
- **Allow users to request API keys & establish rate limiting to improve performance (proxy through api.data.gov)**

COMPONENTS OF THE AGENCY VIEW

Adding the “agency view” to the CDE web interface is a significant use of project time and resources. It involves preparing the data for use, research and design to understand how users want to interact with it, and iterative refinements to ensure that it is presented in the right way.

The key takeaway here is that choosing to visualize data, rather than making it available via the API and downloads, has a cost & should be balanced against the goals of the CDE.

We plan to build the view in pieces, starting with the components in green. The yellow and red pieces require more exploration and will evolve over subsequent sprints.



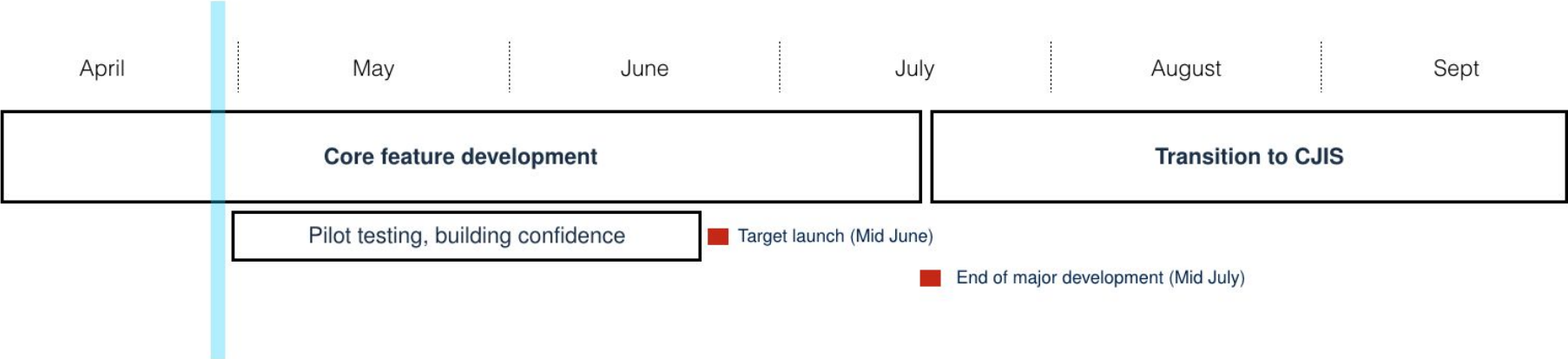
Open issues

ACTION ITEMS

- Larry & Amber to work with Lori & Krisi to better understand applicable PRA requirements and advance pilot design - with the goal being to start testing with internal (CJIS) users next week.
- Larry & Amber to schedule stakeholder interviews to inform direction for the CDE.
- Larry & Jacob to work with Cynthia to establish a plan for validating aspects of 18F's implementation in order to build confidence in how data is presented by the CDE.
- Mike to manage the ongoing ATO process as a dependency to launch and keep 18F informed of additional input or steps that may be necessary.

Appendix

LOOKING AHEAD



Who are we solving for?

Designing for a spectrum of needs

