FBI CDE Sprint 13 Recap & Sprint 14 Plan

June 9, 2017

AGENDA

- Sprint 13 recap
- Sprint 14 plan
- Questions & action items

Sprint 13 recap

This sprint we delivered the "agency perspective", which allows users to view local crime data within the context of state and national trends. We also improved the data made available for download via the CDE.

View our latest release here:

https://crime-data-explorer-demo.fr.cloud.gov/

View our release notes here:

API release notes
Front end release notes (v2.6.1)

SPRINT HIGHLIGHTS

- Search and view agency data by keyword, ORI, and county.
- Download revised human trafficking & cargo theft datasets
- *Download bulk incident data by state and year
- Revised the formatting of police employee & LEOKA datasets
- Updated footer with FBI/CDE logos and related links
- Multiple bug fixes, design & content changes.

^{*}The process for generating these files is ongoing. We expect to complete it early next week, but in the meanwhile, I've included a sample with this report.

^{**}For a full list of changes this sprint, please see the "release notes" on the previous slide.

What we heard

Key insights

Recurring themes...

Overall, CDE delivers a user-friendly experience.

Users want timely data and to make comparisons and benchmark with CDE data.

The public is interested in crime data that is relevant to them—"my neighborhood", "last 3 months", and "safer neighborhoods".

CDE is not a replacement for local crime data for law enforcement or the public but they are interested in using CDE data to benchmark.

The CDE clearly communicates the voluntary nature of the UCR program and the FBI's role.

Insights aligned with learning objectives

Users are able to find what they are looking for using agency search.

Users understand the difference in data displayed in the state and agency view and know how they would compute rates out of the CDE.

Users of crime data are influenced by and looking for "hot button" issues of the day—ethnicity is critical as is immigrant status, gun violence, and drug offenses.

Users familiar with NIBRS expect that more crime types will be available eventually (CDE MVP can and should be evolved over time).

Broader considerations

Program officials hope that improved accessibility and visualization of data will encourage broader participation in the UCR program.

More visibility into the demographics of crime will lead to better research, debate, and policies.

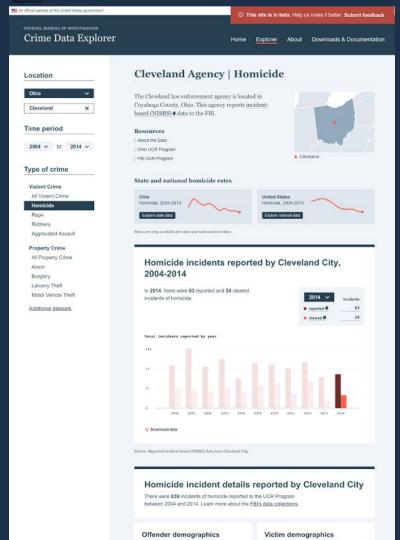
An open source application and API will broaden the reach and impact of UCR data and reflect positively on the FBI.

Experts advise designing and building for maintainability in terms of data updates & changes to the platform.

Agency view

Content: Provide alternate sentence for SRS agencies. Refer to offenses, not incidents.

When no data is available, edit alert to refer to offenses when applicable.



Remove map pin until we have time to implement it in the center of the agency's primary county.

Users appreciated the cleared vs. reported but it added to confusion about meaning. Clarify definitions.

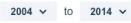
Navigation

Agency search box isn't immediately discoverable or usable. Explore ways to make it more usable.

Location



Time period



Type of crime

Violent Crime

All Violent Crime

Homicide

Rape

Robbery

Aggravated Assault

Property Crime

All Property Crime

Arson

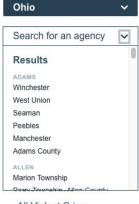
Burglary

Larceny Theft

Motor Vehicle Theft

Additional datasets

Location



All Violent Crime

Homicide

Rape

Robbery

Aggravated Assault

Property Crime

All Property Crime

Arson

Burglary

Larceny Theft

Motor Vehicle Theft

Additional datasets

Need a "No results" found state for search.

Consider a new term for "unspecified" counties.

CJIS to decide if we should display federal agencies.

Improve usability by closing dropdown when clicking out of box.

Check data integrity: Validate that agencies are mapped to the correct county from the database.

Homepage



Content: Address accessible vs. open data. Make it clear that agency data is searchable through states. Highlight that NIBRS and SRS data are available and the years available.

Explore a NIBRS vs. SRS label in the state map.

Users wondered if there were more data downloads. Consider which datasets should be highlighted.

State view



Content: Number of agencies is confusing with estimated data explanation.

Glossary link for estimated data missing.

Add label on map of the state name.

Consider placement of the line labels when implemented revised rape line.

Validate that crime type is necessary in page title.

State view

Homicide incident details reported by Ohio There were 4,812 incidents of homicide reported to the UCR Program between 2004 and 2014. Learn more about the FBI's data collections. Offender demographics Victim demographics Sex of offender Sex of victim INCIDENTS INCIDENTS Male Male 73% ■ Male 77% 178 21% Female Unknown 18 Age of offender Age of victim INCIDENTS INCIDENTS 8 10 28 30 46 50 69 70 89 90 100 OFFENDER AGE There were 3,678 incidents. There were 1,757 incidents involving victims aged Race of offender Race of victim 561 Black or African American 65% Black or African American 25% White 324 White 19% Unknown 38 Unknown <11 Native Hawaiian or Pacific <11 Native Hawaiian or Pacific <11 American Indian or Alaska Native <13 American Indian or Alaska <11 Asian There were 4,812 reported offenders. There were 5,134 reported victims. North # S Visitly # S Download data O Download data Victim's relationship to the Location type offender 46% Residence/Home 561. Relationship Unknown 261 Highway/Alley/Street/Sidewalk 12% Unknown 131 Acquaintance 71 Parking Garage/Lot 81 Stranger 21 Bar/Nightdub 51 Otherwise Known 41. Boyfriend/Girlfriend 1% Field/Woods <11 Convenience Store 31 Spouse <11 Jail/Prison/Corrections Facility 3% Child <11 Gas Station 21 Friend <1% Drug Store/Doctor's 21 Other Family Member Office/Hospital 11 Parent <1% Restaurant <1% Sibling <11 Hotel/Motel <15 Neighbor 2% Other (34) 3% Other (14) There were 4,080 reported locations. There were 4,404 reported relationships.

Sex of the offender chart should always stay in the same order. Currently it is being sorted by total.

Incidents label is not correct. Consider removing is and verify that the numbers are coming from the correct tables.

Users want to download chart data in one action.

Age of offender should refer to offenses not incidents.

Consider making the % / # toggle universal.

Do not display NIBRS dimensions if their is no data to display above.

Agency view

Homicide incident details reported by Cleveland City

Victim demographics

Sex of victim

Unknown

10-19

There were 839 incidents of homicide reported to the UCR Program between 2004 and 2014. Learn more about the FBI's data collections.

Offender demographics

Sex of offender Fensie Male 7 Uskrawn

Age of offender

0.9	
10-19	
20-29	.2
30-39	4
40-49	1.0
50-59	
60-69	
70-79	
90-99	
90-99	
Total	

Race of offender

Asian	
Native Hawaiian or Pacific Islander	
Black or African American	9
American Indian or Alaska Native	
Unknown	
White	
Total	

Download data

offender

Victim's relationship to the

Relationship Unknown	478
Acquaintance	74
Boyfriend/Girffriend	44
Otherwise Known	44
Child	22
Stranger	17
Spause	. 14
Other Family Member	13
Friend	9
Neighbor	7
Parent	5
Sibling	- 3
Offender	2
Homosexual Relationship	2
Stepperent	2
In-law	1
Ex-Spouse	
Grandchād	1
Stepchild	
Employee	0
Grandperent	0
Child of Boyfriend or Girlfriend	0
Employer	0
Note without	

Location type

O Download data

Race of victim

Asian

Native Hawaiian or Pacific Islander
Black or African American

Residence/Home	313
Highway/Alley/Street/Sidewalk	281
Unknown	89
Parking Garage/Lot	33
Convenience Store	10
BanNightclub	9
Field/Woods	7
Restaurant	5
Drug Store/Doctor's Office/Hospital	4
Gas Station	4
Aix/Bus/Train Terminal	2
Commercial/Office Building	2
Grocery Store	2
Hotel/Motel	1
ParkPlayground	1
Government/Public Building	. 1
Department/Discount Store	0
Dock/Whart/Shipping Terminal	0
ATM Separate from Bank	0
Farm Facility	0
Auto Dealership	0
Combling Facility/Cosino/Race Track	0
Bank	0
Abandoned/Condemned Structure	0
Campground	0

Do not display NIBRS dimensions if their is no data to display above.

Display ethnicity data when available.

Consider implementing a + More button on long lists.

Downloads & Documentation



Downloads & Documentation

See incident-based (NIBRS) and data by offense, location, victim and offender demographics, and arrestee. For more information, please see the **README** and **NIBRS data diagram**.



Bulk downloads

DATASET	DESCRIPTION	TYPE OF DATA
Hate Crime	See totals by state, year, and bias motivation for hate crimes across the country from 1991–2014.	Summary (SRS) available Download data
Assaults on Law Enforcement Officers	See totals for officers who were killed or assaulted in the line of duty from 1974–2014.	Summary (SRS) available Download data
Police Employee Data	See how many full-time sworn and civilian law enforcement employees have served in your state from 1960–2014.	Summary (SRS) available Ownload data
Uniform Crime Reporting Program Participation Data	See how many law enforcement agencies have reported crime data to the FBI by state and year from 1960–2014.	Summary (SRS) available Download data
Cargo Theft	See totals by state, year, property type, and property value for cargo thefts from 2013–2014.	Summary (SRS) available Download data
Human Trafficking	See totals by state and offense for commercial sex acts and involuntary servitude from 2013–2014.	Summary (SRS) available Download data

Content: Rewrite intro text. Make NIBRS text more inclusive and less specific.

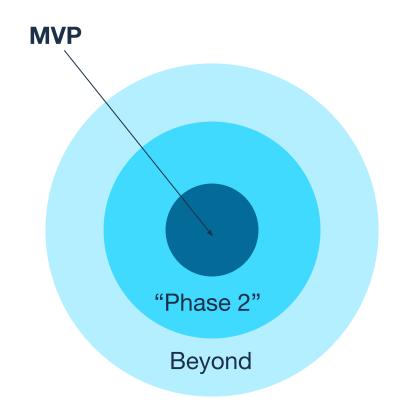
Remove or hide blank years in the Police Employee data because users think the file is empty.

Display resources as they are treated on the About page.

Documentation

Context

Deliver a first iteration of the CDE (an MVP) that allows law enforcement and the general public to view and interact with uniform crime data.



WHAT WE ARE AIMING FOR

The CDE enables law enforcement and the general public to explore crime data at the national, state, and agency levels. It offers multiple pathways to the data by visualizing high-level trends and incident data, while providing more granular perspectives through downloads and an open API.

As a first iteration, the CDE MVP is limited to a single data transfer from New UCR and is meant to serve as a catalyst for further modernization.

Key features & capabilities:

- View SRS & NIBRS data for major offenses by location (national, state, agency) and time range.
- Download UCR participation data for states and the nation.
- View programmatically-generated content that helps explain results.
- View definitions and related links to provide context around the UCR program and its methodologies.
- Download trend and summarized incident data displayed within the Explorer View as a CSV.
- Download bulk incident data by state and year as a CSV.
- Download hate crime, assaults on law enforcement, police employee data, cargo theft, human trafficking, and arrest data as a CSV.
- Leverage an open API to enable custom views and conduct robust analysis.
- Access the Explorer on a mobile device.

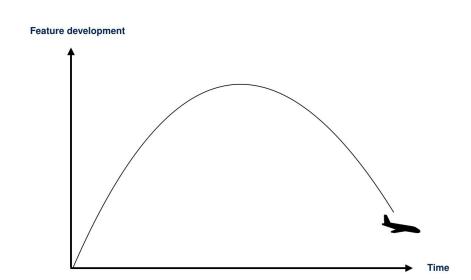
MINDSET FOR MOVING FORWARD

We have limited time remaining - we won't get to everything.

This is by design, the best products evolve iteratively.

When evaluating priorities, ask what is the cost of <u>not</u> doing this now?

At this stage prioritize security, quality, and performance over new features.

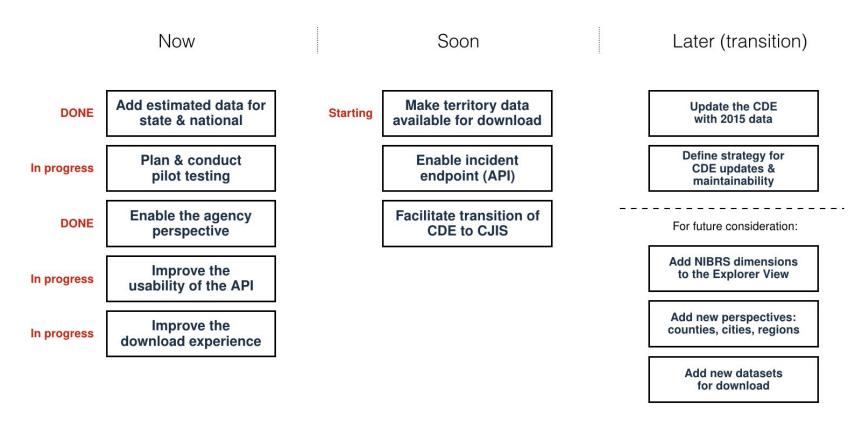


Sprint 14 plan

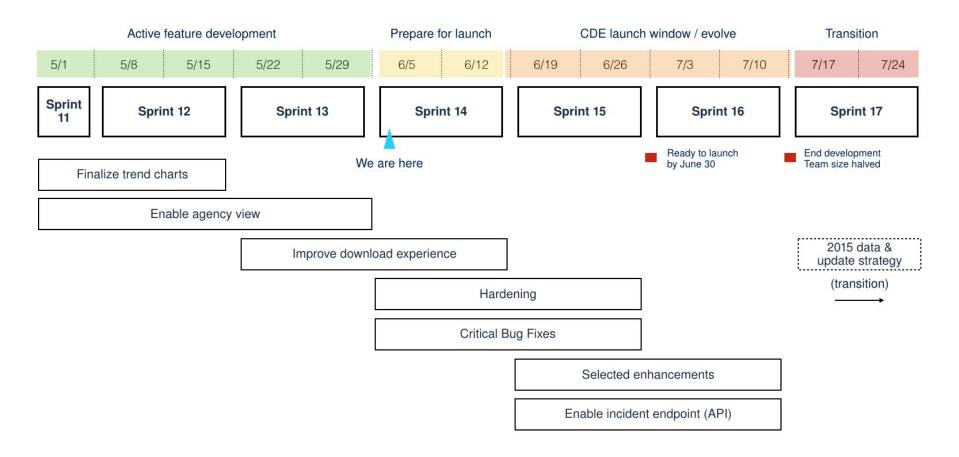
GOALS FOR SPRINT 14

- Prepare the CDE for launch by improving the quality, performance, and scalability of the application. This includes reducing design and technical debt and requires a shift in focus from "adding features" to "preparing for launch."
- Broaden the type of data made available by adding arrest, national estimates, and U.S. territory datasets for download.
- Assess the feasibility of a 2015 update to the data and its potential impact on the launch timeline.
- Conduct necessary design, content, accessibility, and security reviews and prioritize findings/action items accordingly.
- Add minor enhancements, such as a 404 page, and adjust the presentation of state & agency incident data based on recent feedback.

CDE PRODUCT ROADMAP



REMAINING PROJECT TIMELINE



THE NEXT 4 WEEKS....

	Sprint 13	Sprint 14	Sprint 15
Explorer	Agency view integration Search Integrate charts/tables Update footer/add logos	Add ethnicity as a dimension Add 404 page Add favicon NIBRS chart refinements	Mobile optimization Site analytics
	Trend chart: revised/	/legacy rape	
DOWNLOAD	Regenerate bulk NIBRS downloads Replace human trafficking & cargo theft datasets Misc. download fixes	Arrest data (ASR tables) & US estimates Add territory data	
API	Finalize agency counts/cleared endpoint Performance optimizations & scalability	API versioning, documentation, error handling	
		Add Incident endpoint? P0 & P1 Bug fixes	
HARDENING	Draft launch post	Design audit Con't./ QA 18F accesibility review OPA accessibility review	2015 Update Strategy Visual design
ENHANCE		Site wide content refinement (home, state, agency, download, about)	All violent / property crime view

Questions & Action Items

WRAP-UP

- What are the next steps following the security/open source call? Do we know the potential impact on the ATO or launch timeline?
- Are we in agreement on our approach for making arrest & territory data available as a download?
- Should we be showing federal agencies, like local FBI branches, in the Explorer?
- Need to schedule necessary compliance reviews (OPA, security, etc.)
- Need to figure out a way to transfer files, a proposed approach is https://github.com/18F/voyage.
- Let's resume pilot testing; can we remove the password or modal?
- Can you help us validate the new agency data and with QA in general?