CDE-NIBRS DISCOVERY

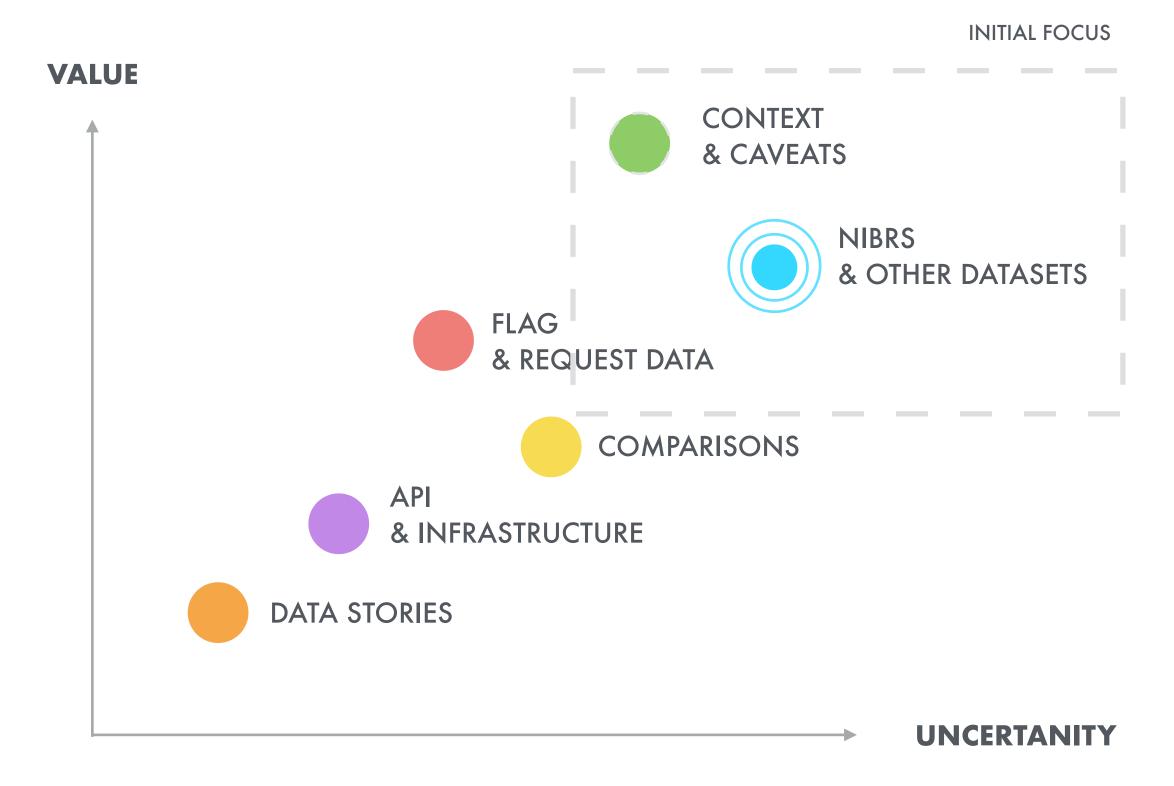
SPRINT 1 RECAP

November 27, 2017

BACKGROUND

During the project kickoff we identified several themes to explore that would help shape the future for the CDE. We also asked participants to prioritize these themes based on their perceived value and uncertainty.

While all of these ideas deserve consideration within the CDE product roadmap we set "expanding the presence of NIBRS" as our initial target for discovery. More specifically, during sprint 1 we sought to understand how NIBRS is used today by both law enforcement and the general public and how the CDE can make this data easier to work with.



PRIORITIZED THEMES FROM KICKOFF

HOW CAN THE CDE MAKE NIBRS DATA EASIER TO WORK WITH AND UNDERSTAND?

What are the key barriers to working with NIBRS data?

How can we facilitate analysis using the bulk datasets?

Do users understand how NIBRS data is being tabulated and displayed by the CDE?

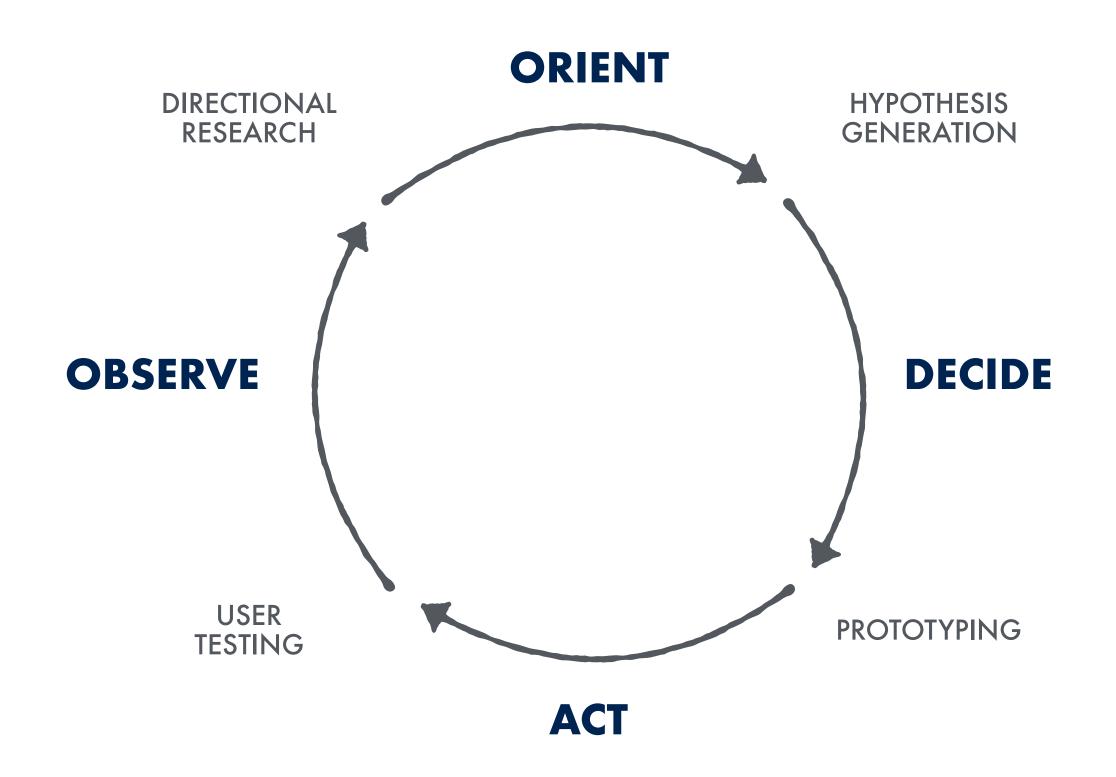
HOW CAN THE CDE HIGHLIGHT THE VALUE OF NIBRS?

How is NIBRS being used to facilitate analysis or drive decision making today?

What are some common questions about crime that NIBRS can help answer?

To what extent <u>should</u> the CDE be tasked with demonstrating the value of NIBRS?

How might the CDE inform future changes to the NIBRS standard?



7 INTERVIEWS

3 DATA JOURNALISTS 3 UCR REPS

2 PROTOTYPES

REFORMATTED BULK DATASET DOWNLOAD PREVIEW

WORKING WITH BULK DATA

MOST OF OUR AUDIENCE IS EXPERIENCED WORKING WITH LARGE & COMPLEX DATASETS. Joining tables and working across data elements isn't unexpected or perceived as an obstacle to analysis.

USERS VALUE CONTEXT ABOUT THE DATA THAT HELPS THEM UNDERSTAND WHAT THEY'RE WORKING WITH. They want to orient themselves with the data by scanning its contents and assess how factors like "participation" or "population covered" may affect their analysis.

MANY FIND A SINGLE YEAR VIEW OF THE DATA LIMITING. Repackaging this information in a time-series format would provide a broader view of the data; but also raises challenges around file size.

THE CONTENT OF THE BULK FILES NEEDS REVIEW. Our testing revealed that some data elements, like gang related activity and accounting for multiple offenses per incident, were missing from the files. We also learned that including some non-IBR elements, like agency location, was valued by users.

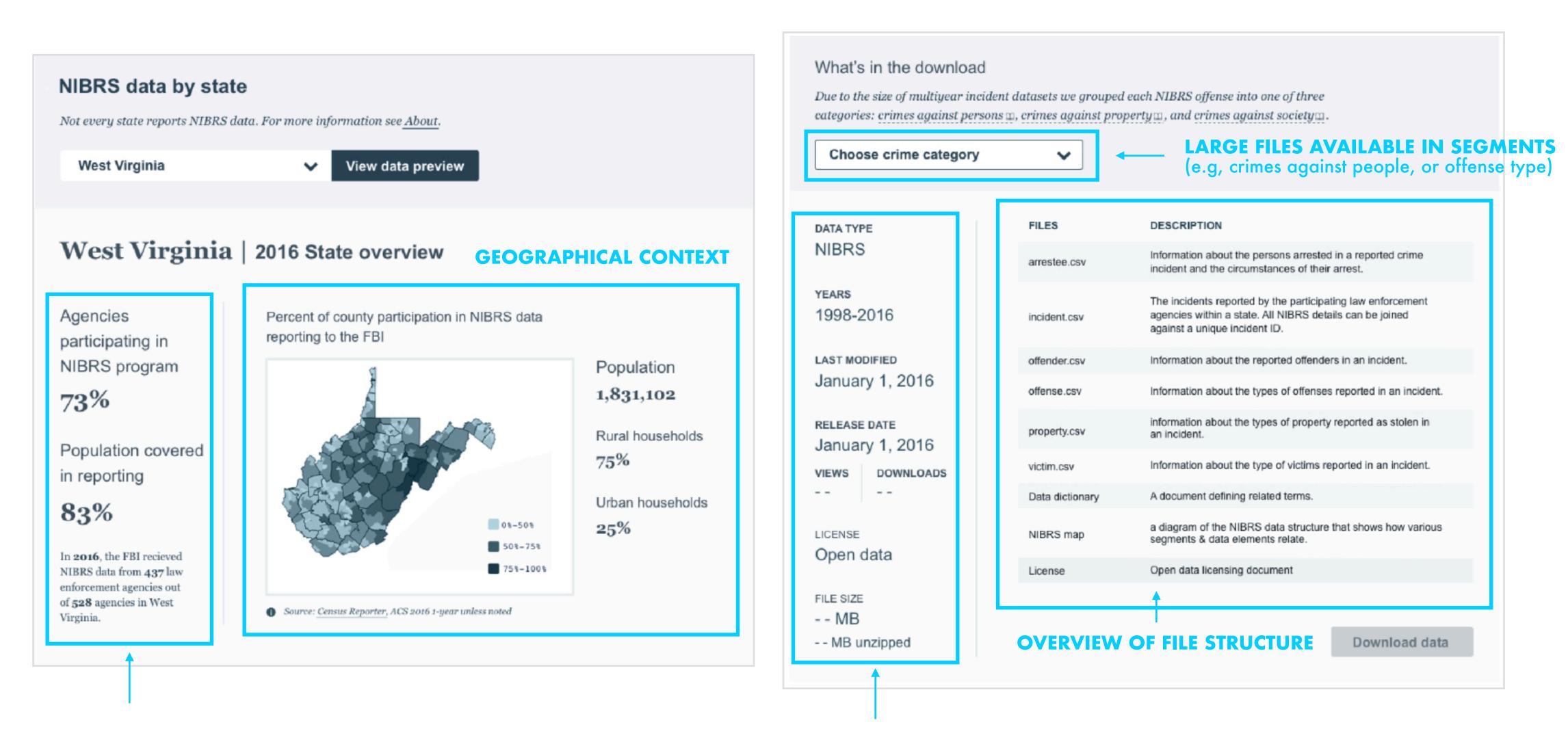
PRESENTING NIBRS DATA

IT IS NOT CLEAR HOW NIBRS TOTALS ARE BEING TABULATED. The UCR staff we spoke with want to know the methodology being used by the CDE and suggest that these methodologies be vetted by the UCR community.

THERE IS A LACK OF TRUST IN NIBRS ACCOUNTING METHODS. Variations in how the UCR community works with NIBRS and the complexity of the data might undermine trust in the CDE.

LAW ENFORCEMENT VALUES ACCURACY IN REPORTING, BUT ALSO EXPECTS MISTAKES. They expect to be able to "flag" data for review and engage with CJIS about corrections.

BULK DOWNLOAD PREVIEW

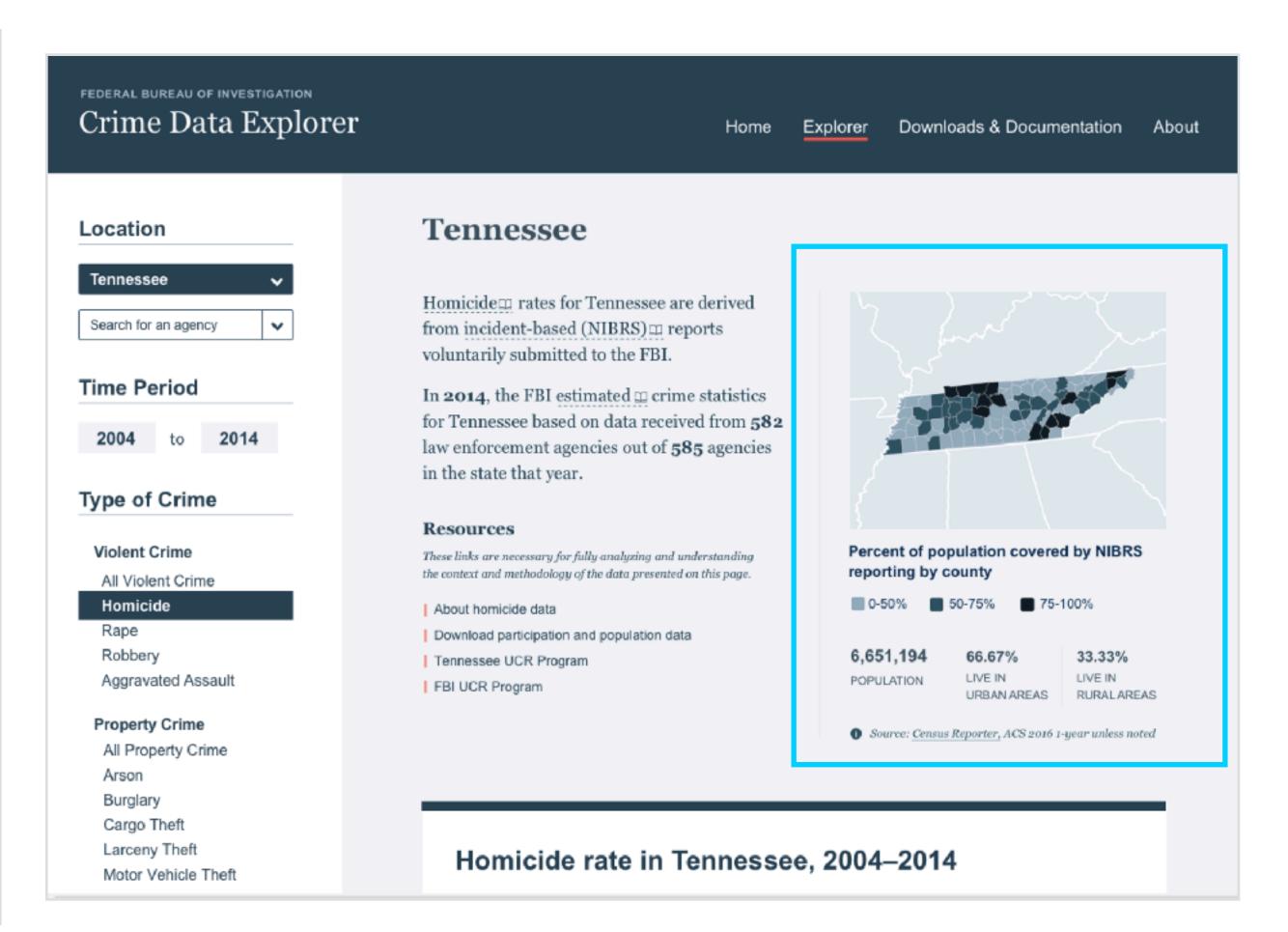


CONFIDENCE INDICATORS

METADATA FOR DOWNLOAD

PREVIEW CONCEPTS APPLIED TO OTHER AREAS

DATA TYPE	What's in the download					
Hate Crime	FILE	FILES		DESCRIPTION		
YEARS 1991-2016	hate_	hate_crime.csv		Information about the persons arrested in a reported crime incident and the circumstances of their arrest.		
	Data	Data dictionary		A document defining related terms.		
January 1, 2016	Licer	License		Open data licensing document		
, ,						
RELEASE DATE January 1, 2016	Data	Data preview (first 10 rows)				
views downloads 200 150	1	STATE_POSTAL_A	ABBR	YEAR	BIAS_MOTIVATION	COUNT
	2	WV		2014	Anti-Asian	1
Open data FILE SIZE 54.9 MB 545.3 MB unzipped	3	WV		2014	Anti-Bisexual	1
	4	WV		2014	Anti-Black or African American	8
	5	WV		2014	Anti-Catholic	2
	6	WV		2014	Anti-Male Homosexual (Gay)	3
	7	WV		2014	Anti-Mental Disability	1
	8	WV		2014	Anti-Not Hispanic or Latino	1
	9	WV		2014	Anti-Physical Disability	1
	10	WV		2014	Anti-White	9
Download data	11	wv		2014	Anti-American Indian or Alaska Native	1



SAMPLE PREVIEW FOR HATE CRIME

MAKING BETTER USE OF THE MAP ON THE STATE OVERVIEW

RECOMMENDATIONS & NEXT STEPS

DATA VALIDATION

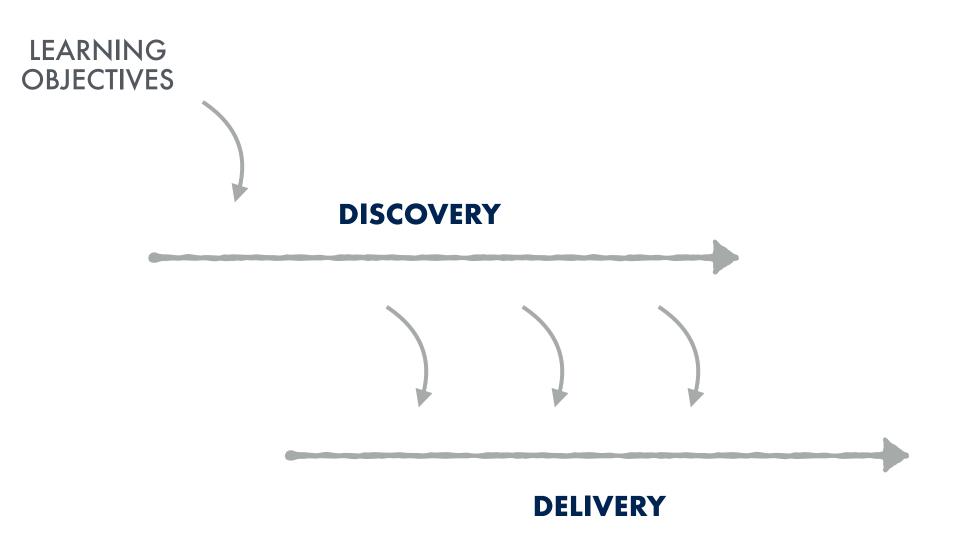
- Review current methodologies for tabulating NIBRS data.
- Explore ways of providing users with easy access to these details (e.g., footnotes or related links).

DATA DEFINITION

- Review the current content & format of the bulk NIBRS downloads and ensure that all necessary data elements are presented correctly.
- Define 3-5 specialized datasets to add to the Download & Documentation page that help demonstrate the value of NIBRS data (i.e., drug possession charges, gun violence, gang related crime, animal cruelty).

IMPROVE BULK DOWNLOADS

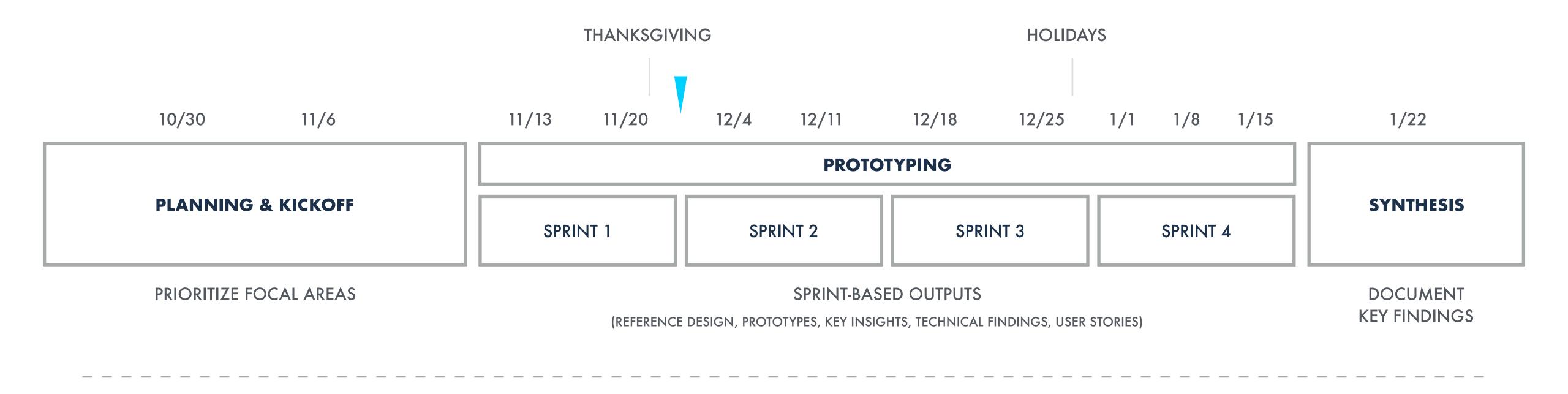
- Consider offering bulk NIBRS data in a time-series format, rather than as a single year. Explore the value/cost of this potential change and the tradeoffs between offering smaller, more numerous files and larger reports that are potentially more difficult to use and maintain.
- Add a preview that provides an at-a-glance view of the data available for download. This could include a preview of the first 10 rows of data available and other metadata that helps orient users to the data.
- Consider including materials like the readme and data dictionary in the downloads themselves, rather than as related links.



Some of what we learn from discovery can be started on right away

APPENDIX

TIMELINE & APPROACH



DURING WEEKS 1-2 WE WILL REVIEW THE VISION & GOALS FOR THE CDE AND DEVELOP AN INITIAL SET OF HYPOTHESES TO GUIDE PROTOTYPING.

WE'LL ALSO DEFINE TEAM ROLES, RESPONSIBILITIES, AND PROCESSES FOR THE ENGAGEMENT. THE PRODUCT OWNER WILL DIRECT 18F TOWARDS THE MOST VALUABLE LEARNING OPPORTUNITIES BASED ON THE PRIORITIES THAT EMERGE FROM KICKOFF.

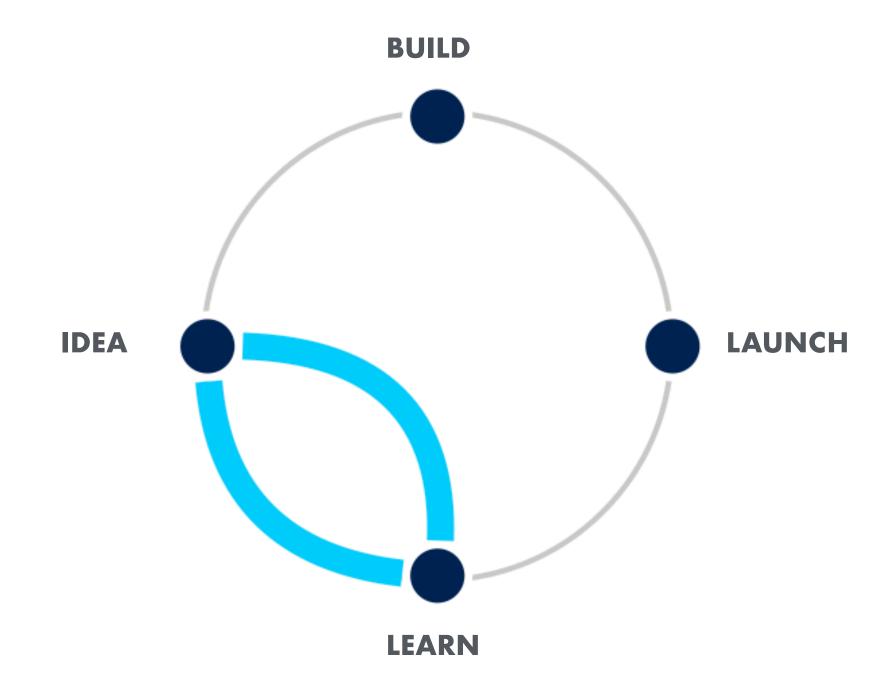
THE TEAM WILL DOCUMENT & SHARE WHAT IS LEARNED FROM EACH SPRINT TO INFORM SUBSEQUENT ITERATIONS.

THE PROJECT TEAM WILL SHARE IT'S KEY LEARNINGS FROM PROTOTYPING AND OFFER RECOMMENDATIONS FOR NEXT STEPS. THESE LEARNINGS WILL INFORM A REVISED PRODUCT BACKLOG & ROADMAP FOR THE CDE.

THE GOAL OF THIS DISCOVERY EFFORT IS TO DEFINE HOW THE CDE MAY BE EVOLVED TO MEET STAKEHOLDER & USER NEEDS.

We will work with our Product Owner to define and prioritize opportunity areas to explore, such as expanding the availability of NIBRS in the CDE, and leverage techniques like design thinking and prototyping to shape solutions.

These activities will result in a revised product vision & roadmap that helps align stakeholders and guides future development efforts at CJIS. Since 18F's focus is "future-oriented" it will not deliver new features as part of this scope of work; however, it will provide coaching, knowledge transfer, and other activities to build capacity within CJIS to own and evolve the CDE.



DISCOVERY ALLOWS US TO EXPLORE IDEAS QUICKLY AND ASSESS VALUE & FEASIBILITY BEFORE COMMITTING TO NEW DIRECTIONS.

18F