# CDE-NIBRS DISCOVERY

SPRINT 2 RECAP & MIDPOINT CHECK-IN

December 13, 2017

## WEDNESDAY, DECEMBER 13 EVOLVING THE CDE

EXECUTIVE BRIEFING	(8:00-9AM)
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DEFINING THE NIBRS ROADMAP (9:00-11AM)

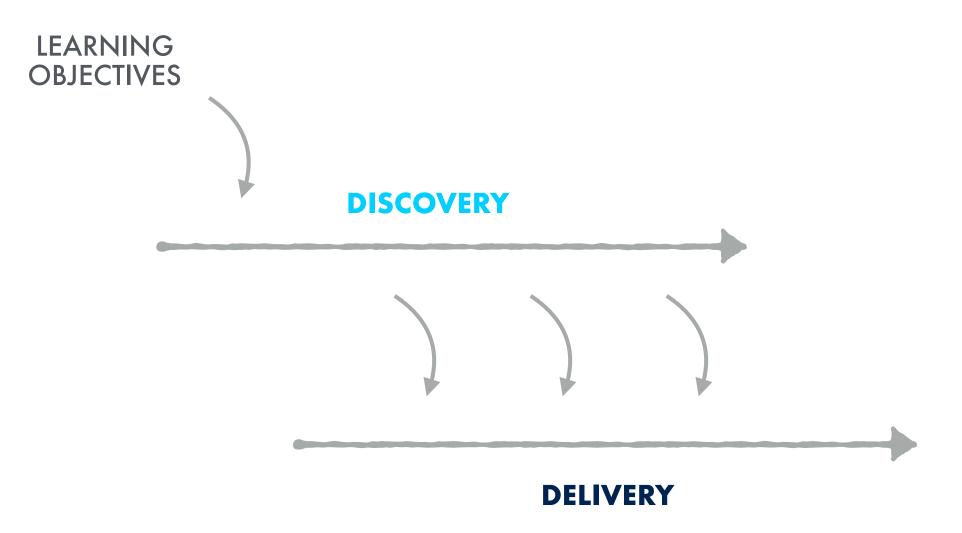
COMPARISONS, MAPPING, & OTHER OPPORTUNITIES (11:00-12:30PM)

BREAK (12:30-1:30PM)

ALLOWING FOR MORE REGULAR UPDATES (1:30-2:30PM)

FOOTNOTES & CAVEATS (2:30-3:30PM)

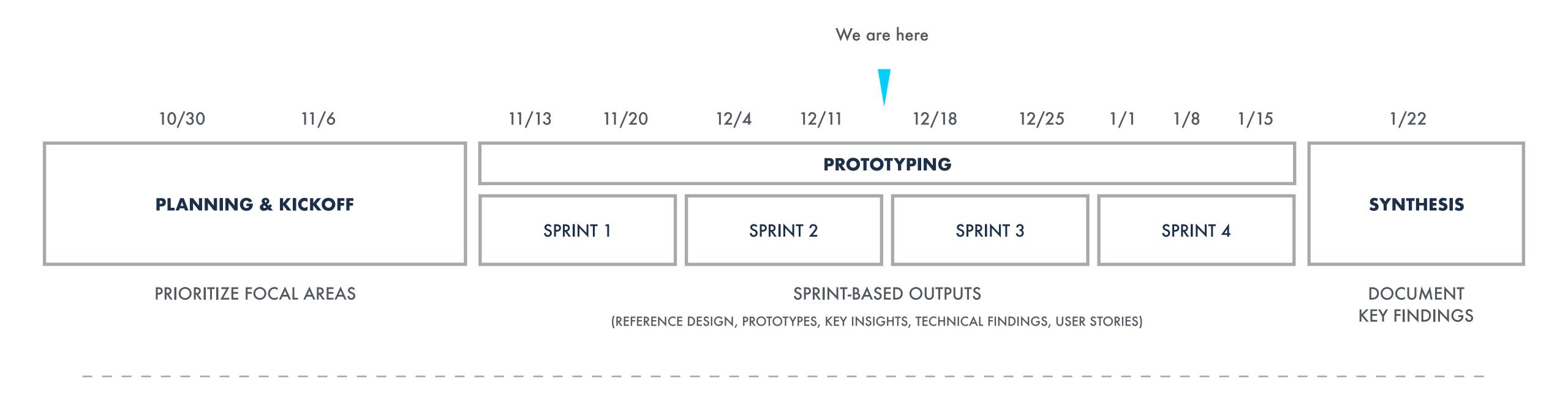
# THE GOAL FOR THIS DISCOVERY EFFORT IS TO DEVELOP A STRATEGY FOR EVOLVING THE CDE.



#### **KEY OUTPUTS:**

Shared product vision
Revised product roadmap
Preliminary product backlog
Reference design & documentation

#### **TIMELINE**



& GOALS FOR THE CDE AND DEVELOP AN INITIAL SET OF HYPOTHESES TO GUIDE PROTOTYPING.

WE'LL ALSO DEFINE TEAM ROLES, RESPONSIBILITIES, AND PROCESSES FOR THE ENGAGEMENT. THE PRODUCT OWNER WILL DIRECT 18F TOWARDS THE MOST VALUABLE LEARNING OPPORTUNITIES BASED ON THE PRIORITIES THAT EMERGE FROM KICKOFF.

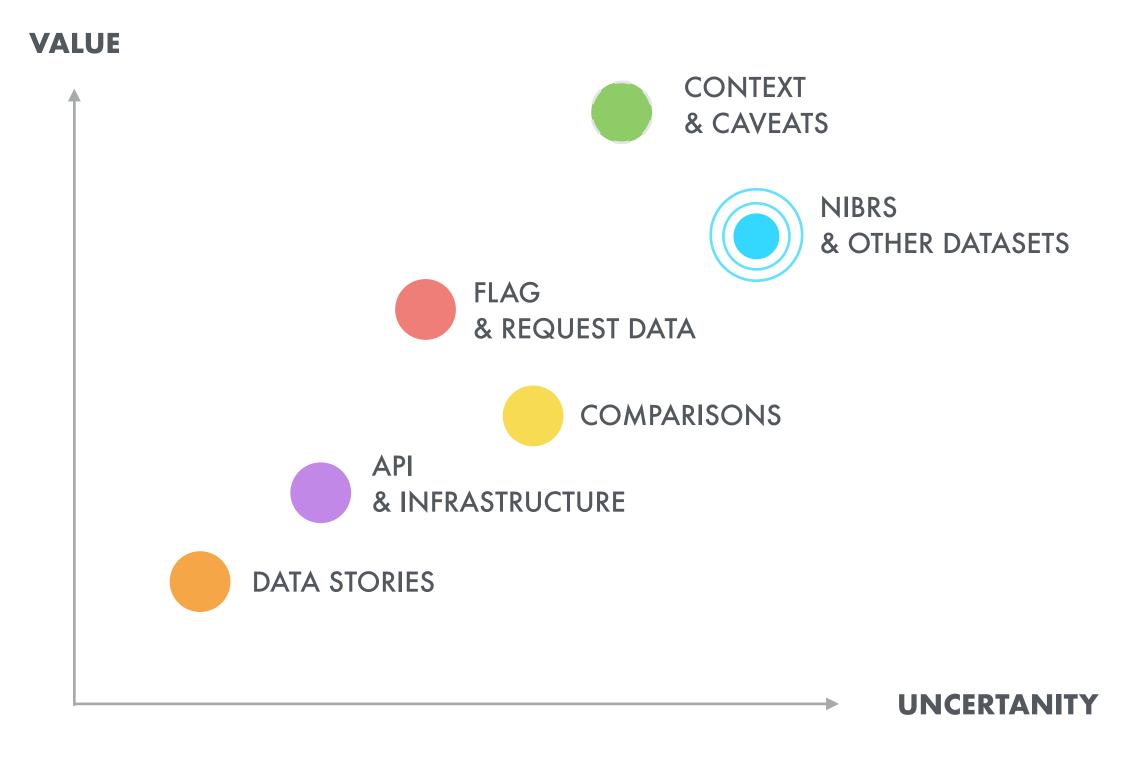
THE TEAM WILL DOCUMENT & SHARE WHAT IS LEARNED FROM EACH SPRINT TO INFORM SUBSEQUENT ITERATIONS.

THE PROJECT TEAM WILL SHARE IT'S KEY LEARNINGS FROM PROTOTYPING AND OFFER RECOMMENDATIONS FOR NEXT STEPS. THESE LEARNINGS WILL INFORM A REVISED PRODUCT BACKLOG & ROADMAP FOR THE CDE.

#### PRIORITIES FROM KICKOFF

During the project kickoff we identified several themes to explore that would help shape the future of the CDE. We asked participants to prioritize these themes based on their perceived value and uncertainty.

While all of these ideas deserve future consideration for the CDE product roadmap we set "expanding the presence of NIBRS" as our initial target.



PRIORITIZED THEMES FROM KICKOFF

# HOW CAN WE MAKE NIBRS DATA EASIER TO WORK WITH?

How effective are our current NIBRS offerings?
Are they a fair representation of UCR data?

What are the key barriers to analysis, especially when working with downloads?

Do users understand how the data is being tabulated and displayed?

# HOW CAN THE CDE HIGHLIGHT THE VALUE OF NIBRS?

How is NIBRS being used to facilitate analysis or drive decision making today?

What are some common questions about crime that NIBRS can help answer?

How might factors like low participation, volume, and timeliness affect the CDE-NIBRS roadmap?

#### **KEY INSIGHTS**

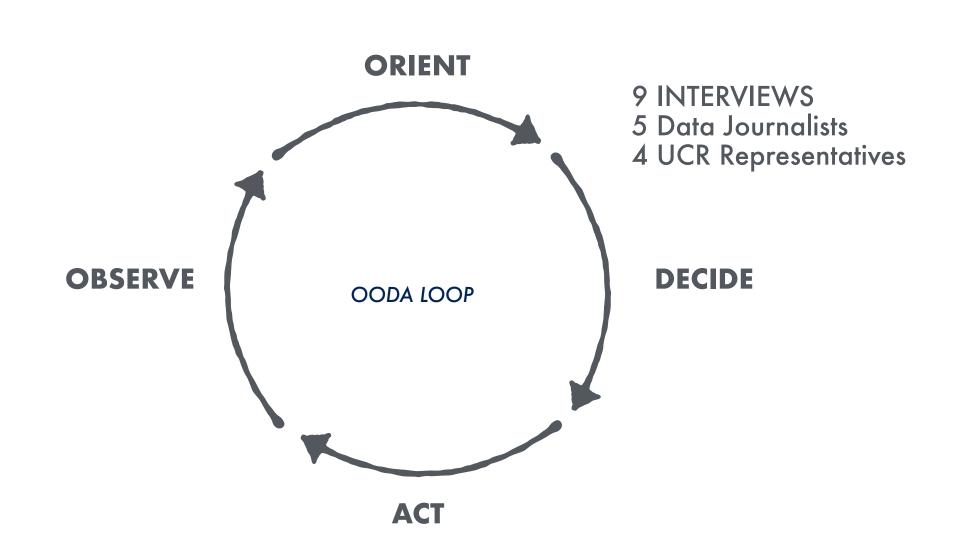
THE CDE-NIBRS DATA MODEL NEEDS REVIEW

MOST OF OUR TARGET USERS ARE COMFORTABLE WORKING WITH LARGE & COMPLEX DATASETS

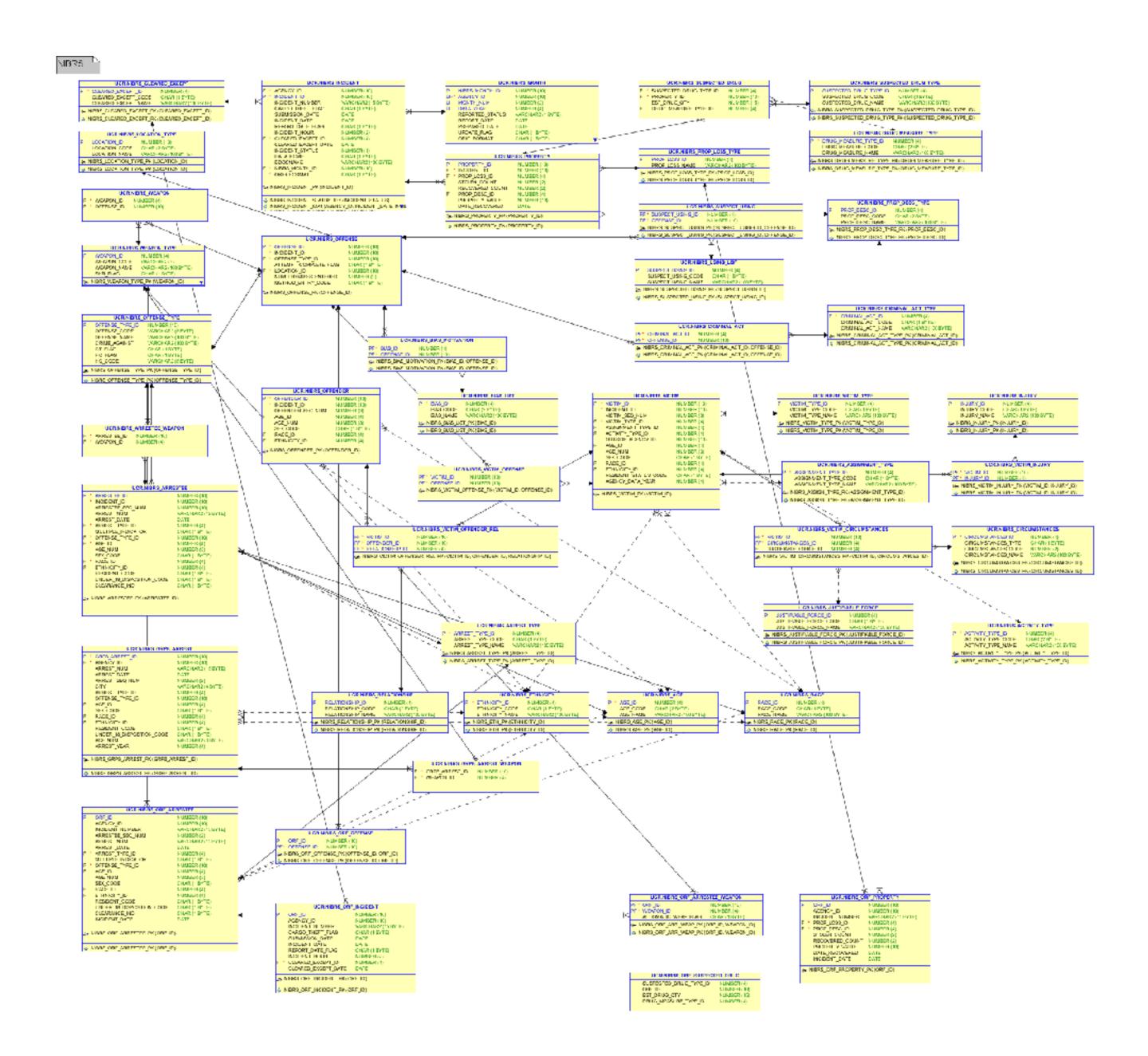
THERE IS OPPORTUNITY TO IMPROVE THE CONTEXT SUPPORTING THE DATA PRESENTED

LAW ENFORCEMENT VALUES ACCURACY, BUT DOESN'T EXPECT PERFECTION

THERE'S NO CONSENSUS ON WHAT NIBRS DATA PEOPLE WOULD LIKE TO SEE NEXT — BUT THERE ARE A FEW LOGICAL PLACES TO START



# NIBRS IS A COMPLICATED & SEGMENTED DATASET



An attempt to make NIBRS data easier to work with (denormalization) led to an oversimplification of the relationships between elements, specifically offender-victim counts.

We are revising this model for improved accuracy and are considering the best denormalization strategy going forward. As we think about the best way of "packaging" NIBRS data as a download, we should consider the tradeoffs between greater flexibility (more tables) and ease of use.

DENORMALIZATION REDUCES THE "COST" OF MAKING CERTAIN QUERIES BY CREATING SPECIALIZED GROUPINGS OF DATA

JIT CAN LEAD TO SOME DUPLICATION OF THE DATA, BUT RESULTS IN FEWER TABLES TO WORK WITH, WHICH IS HELPFUL AS A DOWNLOAD

**NORMALIZATION** IS A WAY OF ORGANIZING DATA THAT INVOLVES

IT REDUCES THE SIZE OF A
DATABASE, BUT REQUIRES MORE
"TABLE JOINS" THAT RESULT IN
LESS EFFICIENT QUERIES

## UCR DATA WILL NEVER BE PERFECT.

#### BEING MORE TRANSPARENT AND WORKING IN THE OPEN CAN MITIGATE CRITICISM ABOUT WHAT IS PUBLISHED.

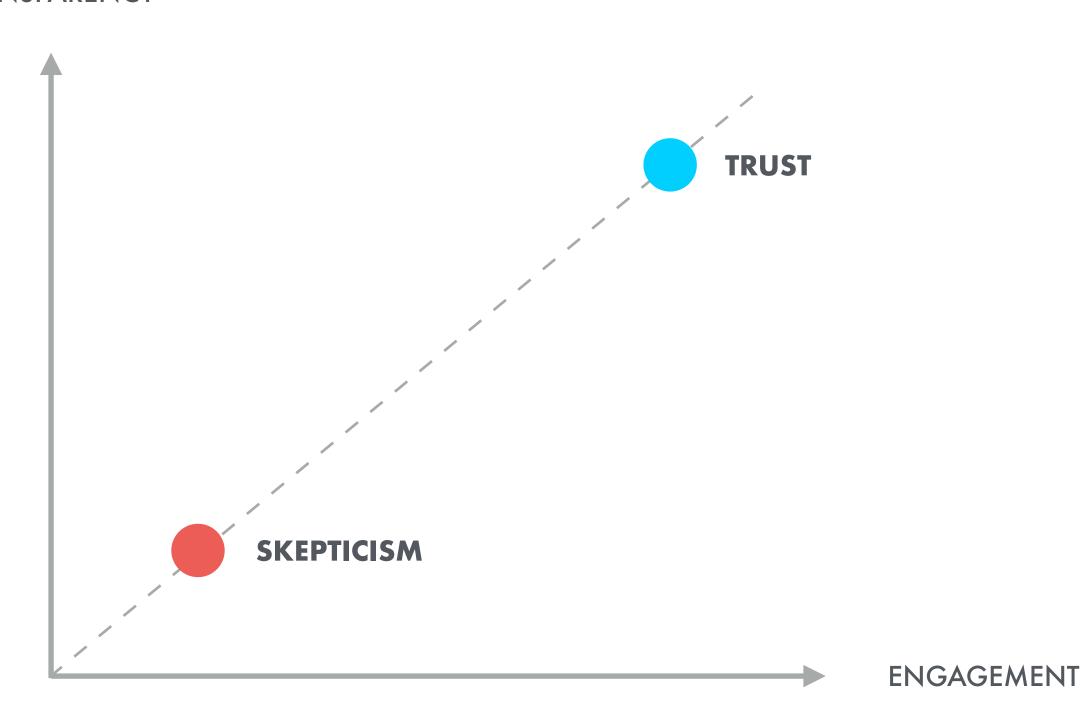
DEFINE A PROCESS FOR VALIDATING CDE DATA & FUTURE UPDATES

EMBRACE OPEN SOURCE STANDARDS IN USE ACROSS GOVERNMENT & KEEP THE CDE PROJECT REPO OPEN IN ACCORDANCE WITH OMB M-16-21

CREATE & MAINTAIN FEEDBACK LOOPS WITH USERS TO FLAG POTENTIAL DATA QUALITY ISSUES & TO INFORM THE DIRECTION OF THE PRODUCT

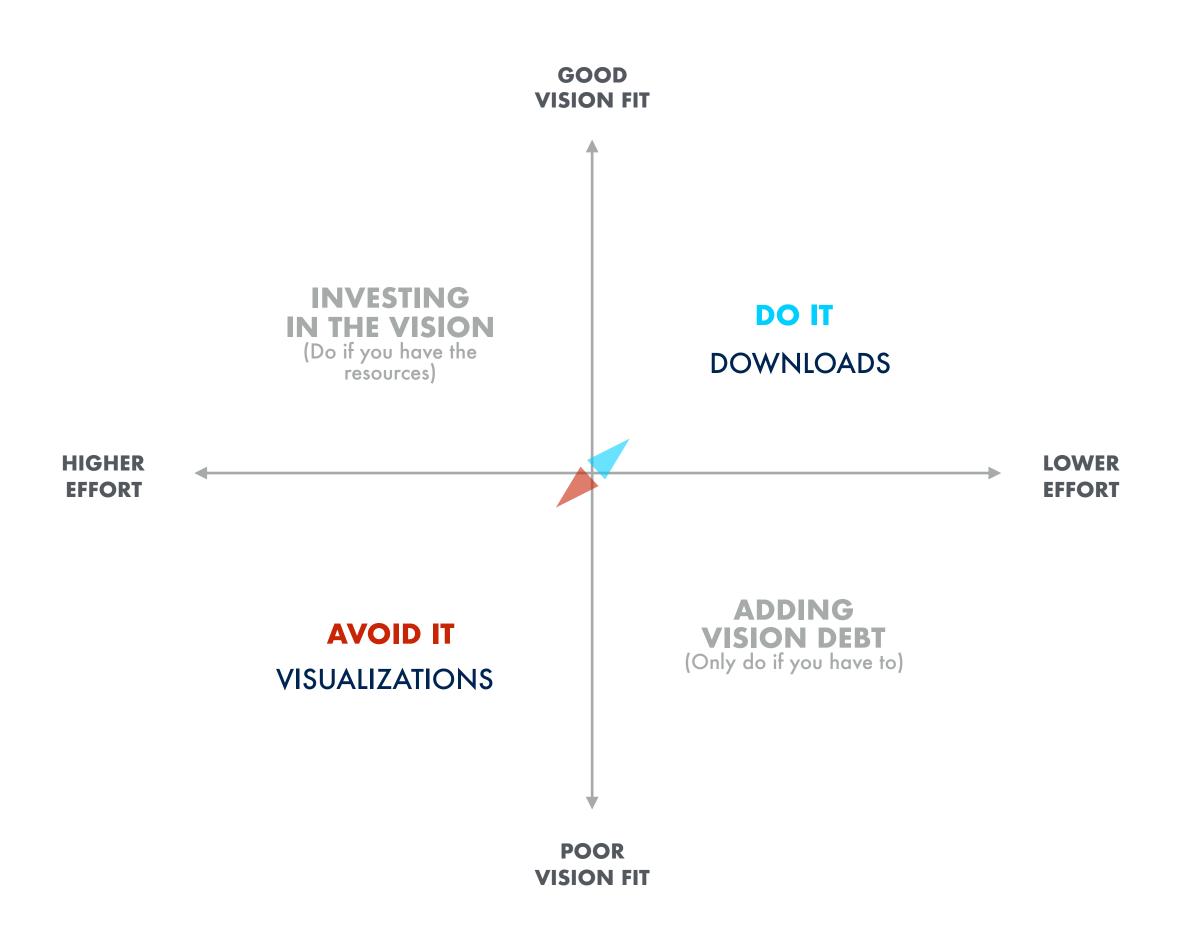
ENSURE THAT THE METHODOLOGIES FOR TABULATING CDE DATA ARE EASILY UNDERSTOOD BY THE PUBLIC & CONSISTENTLY APPLIED.

#### TRANSPARENCY

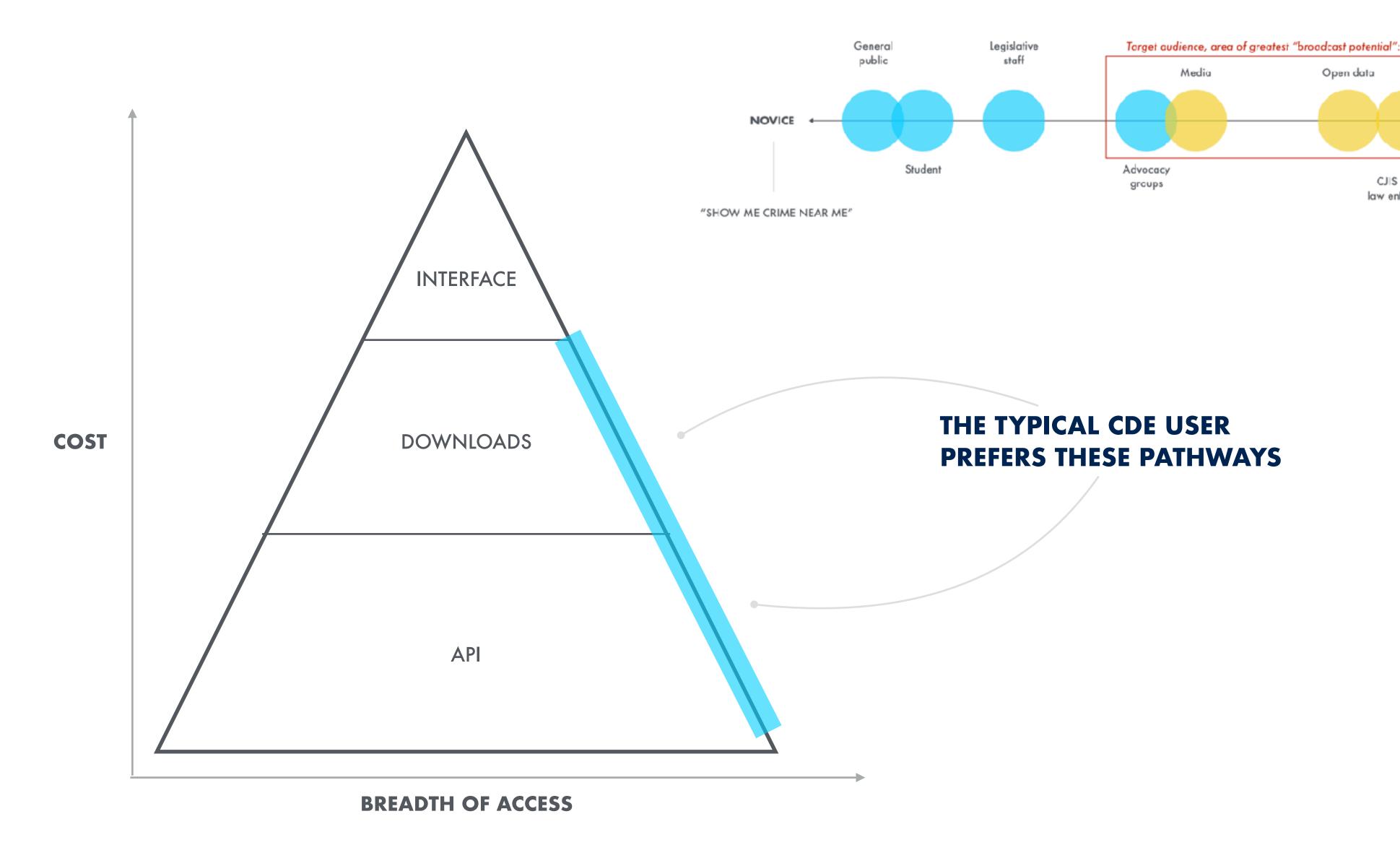


# THE CDE IS THE "DIGITAL FRONT DOOR" FOR THE UCR PROGRAM.

# IT PROMOTES PROGRAM MODERNIZATION THROUGH IMPROVED ACCESS TO UCR DATA.



#### WHY AVOID CHANGING THE INTERFACE?



Statistician

CJIS & other

law enforcement

EXPERT

"JUST GIVE ME THE DATA"

#### WHAT IS FOUNDATIONAL?

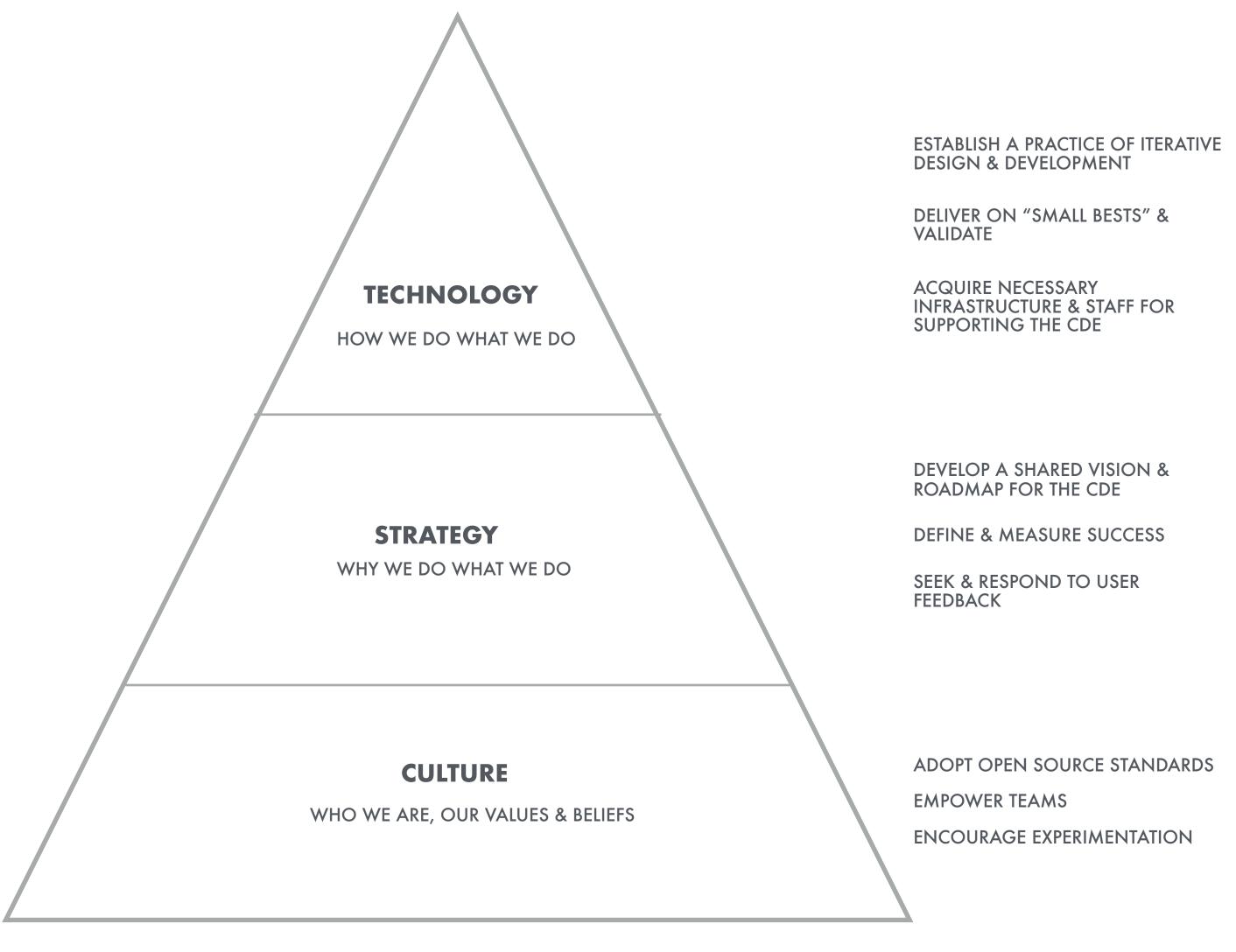
_	NOW	SOON	LATER
	VALIDATE DATA MODEL	CREATE FEEDBACK LOOPS TO IMPROVE DATA & GUIDE PRODUCT	EXPAND API
	DEFINE DATA VALIDATION & UPDATE PROCESS	DEFINE & ADD DOWNLOADS	ADD DETAIL TO EXISTING OFFENSES
	MAKE CURRENT DATA EASIER TO WORK WITH		OTHER ENHANCEMENTS

### TECHNOLOGY IS ONLY AN ENABLER.

A SUCCESSFUL TRANSITION OF THE CDE WILL REQUIRE A SHIFT TOWARDS A MORE

AGILE & OPEN ORGANIZATION.

WE CAN HELP WITH THIS.



PRIMARY COMPONENTS OF A DIGITAL ORGANIZATION

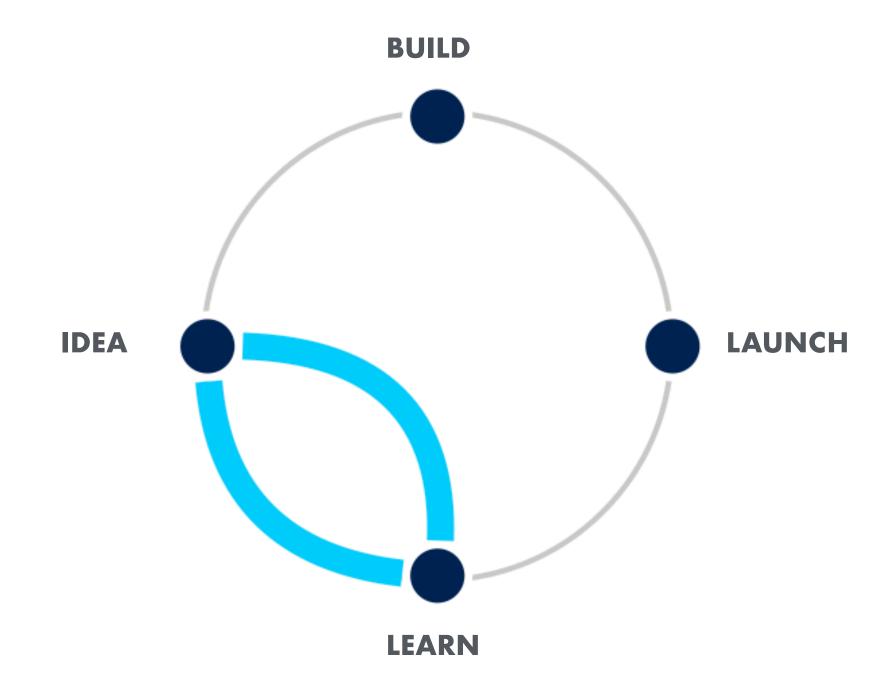
## QUESTIONS?

## APPENDIX

### THE GOAL OF THIS DISCOVERY EFFORT IS TO DEFINE HOW THE CDE MAY BE EVOLVED TO MEET STAKEHOLDER & USER NEEDS.

We will work with our Product Owner to define and prioritize opportunity areas to explore, such as expanding the availability of NIBRS in the CDE, and leverage techniques like design thinking and prototyping to shape solutions.

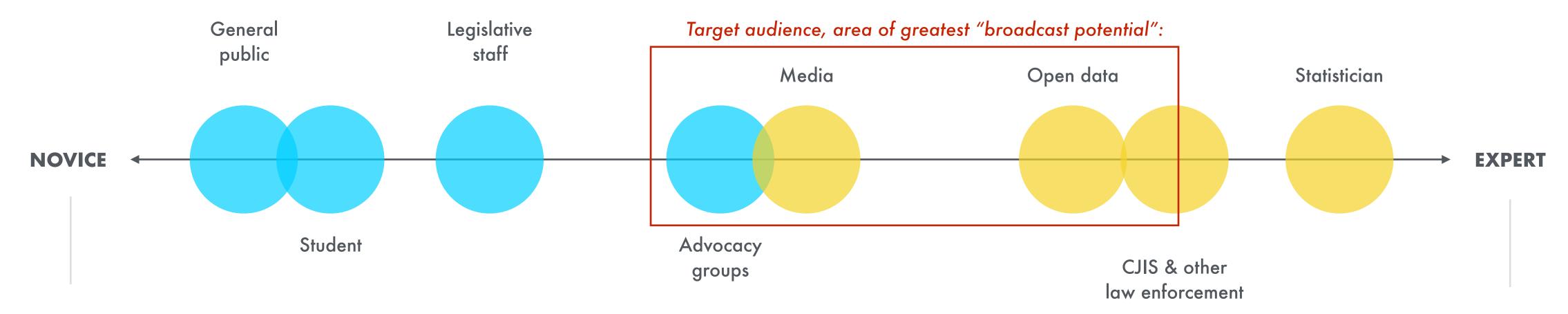
These activities will result in a revised product vision & roadmap that helps align stakeholders and guides future development efforts at CJIS. Since 18F's focus is "future-oriented" it will not deliver new features as part of this scope of work; however, it will provide coaching, knowledge transfer, and other activities to build capacity within CJIS to own and evolve the CDE.



DISCOVERY ALLOWS US TO EXPLORE IDEAS QUICKLY AND ASSESS VALUE & FEASIBILITY BEFORE COMMITTING TO NEW DIRECTIONS.

#### THE USER COMMUNITY

**RESEARCH SUGGESTS THAT THE TYPICAL CDE USER IS FAMILIAR WITH THE UCR PROGRAM AND OR WORKING WITH OPEN DATA.** SIMILAR TO THE "NOVICE" THEY VALUE CONTEXT, BUT PREFER TO WORK WITH THE DATA IN ITS PRIMARY FORM - FAVORING DOWNLOADS & THE API OVER THE INTERFACE.



"SHOW ME CRIME NEAR ME"

"JUST GIVE ME THE DATA"

**TIMELINESS** 

LOCALITY

**COMPARISONS** 

**GUIDANCE** 

**CONSISTENCY** 

**TIMELINESS** 

**VOLUME** 

**INTEGRITY** 

**CAVEATS** 

**FLEXIBILITY** 

18F