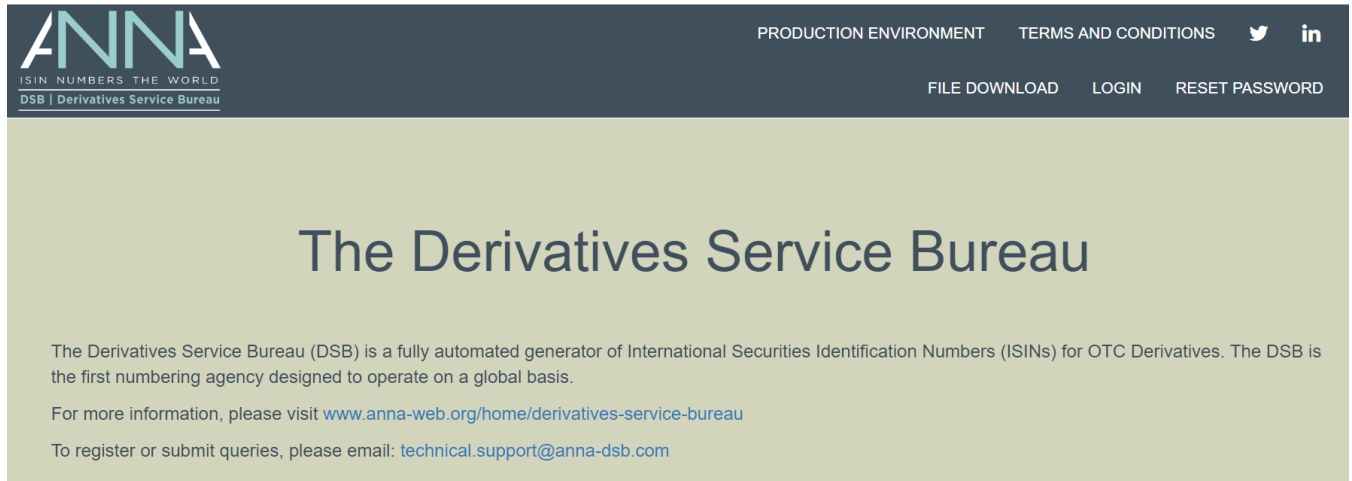


DSB Reset Password Guide

1. From DSB page, click **RESET PASSWORD**.



2. Enter a valid Email address and click “**Reset**” button.

The image shows a 'Reset Password' modal window. It has a title bar with a close button (X). The main heading is 'Reset Password'. Below it, there is a label 'Email' followed by a question mark icon. Underneath the label is a text input field. Below the input field, there is a note: 'You will only receive an email if previously registered with the DSB.' At the bottom right of the modal, there is a blue button labeled 'Reset'.

3. Check **"I'm not a robot"** if reCAPTCHA appears


Reset Password

Email ?

username@mail.com

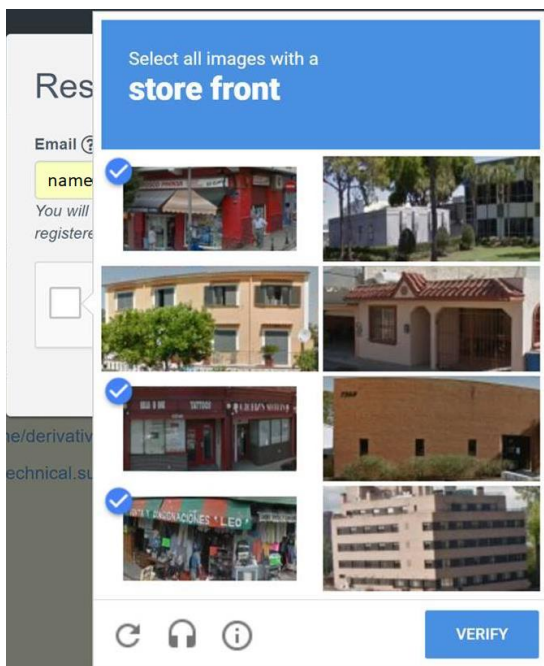
You will only receive an email if previously registered with the DSB.

☐ I'm not a robot

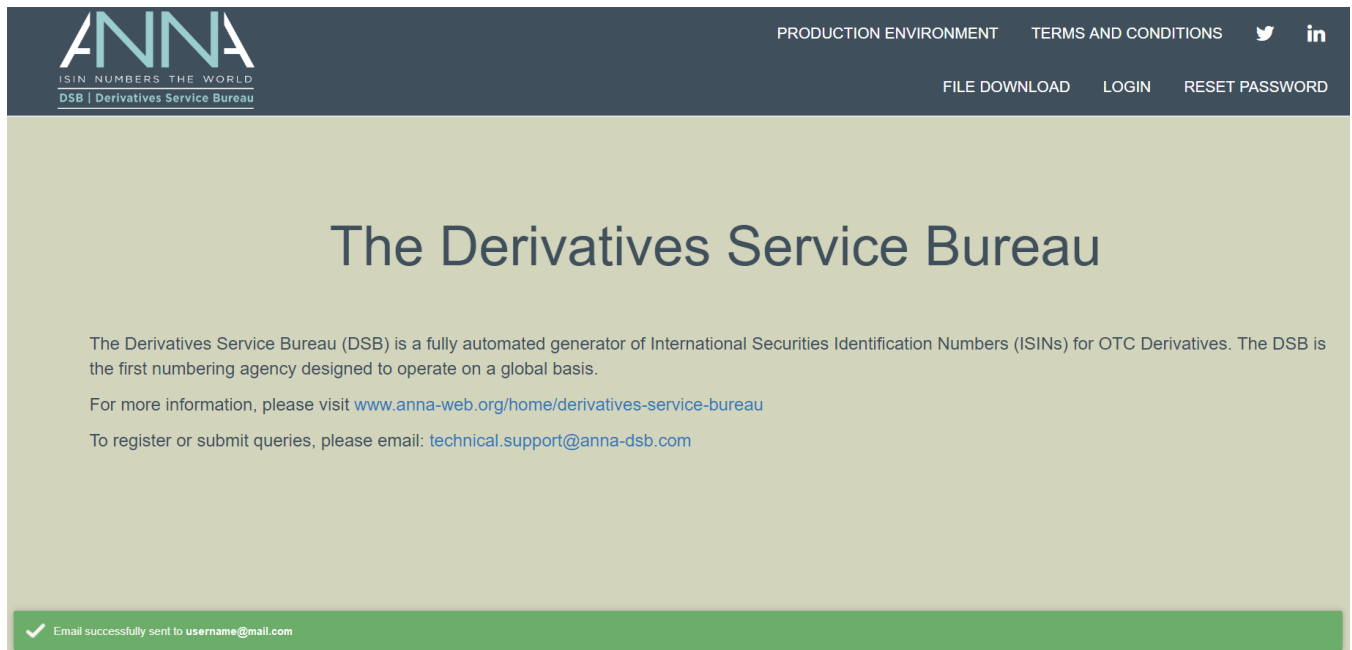

reCAPTCHA
[Privacy](#) - [Terms](#)

Reset

4. Verify reCAPTCHA by selecting images and click **Verify or Next** button.



5. A notification bar will be displayed at the bottom of DSB page “**Email successfully sent to username@mail.com**”.



6. Below is a sample of an email notification that will be sent to your mailbox. Click the **link** provided to reset your password.



A request was recently made to reset your password. If this was requested by you, please go to the link below to change your password:

<https://anna-dsb.com/reset-password?username=username@mail.com&token=n2om78vp06474hlaknnjava>

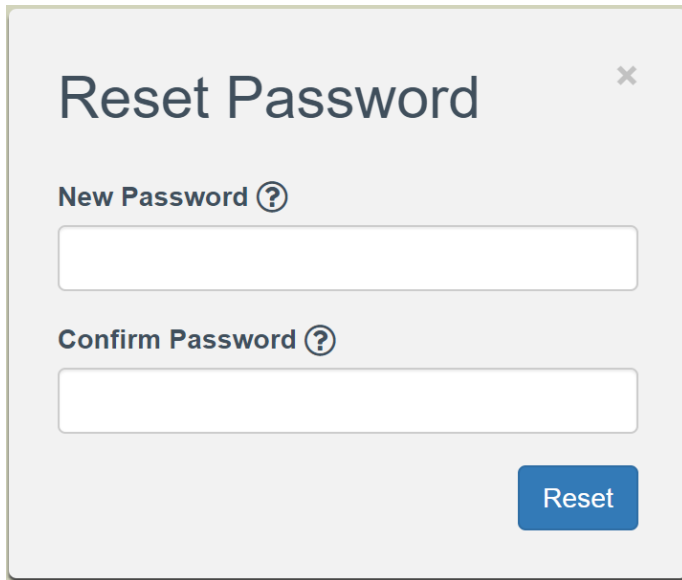
The link is valid for 2 hours.

If you have not requested to reset your password, please contact the [DSB Technical Support Team](#).

Kind Regards,
DSB Technical Support Team

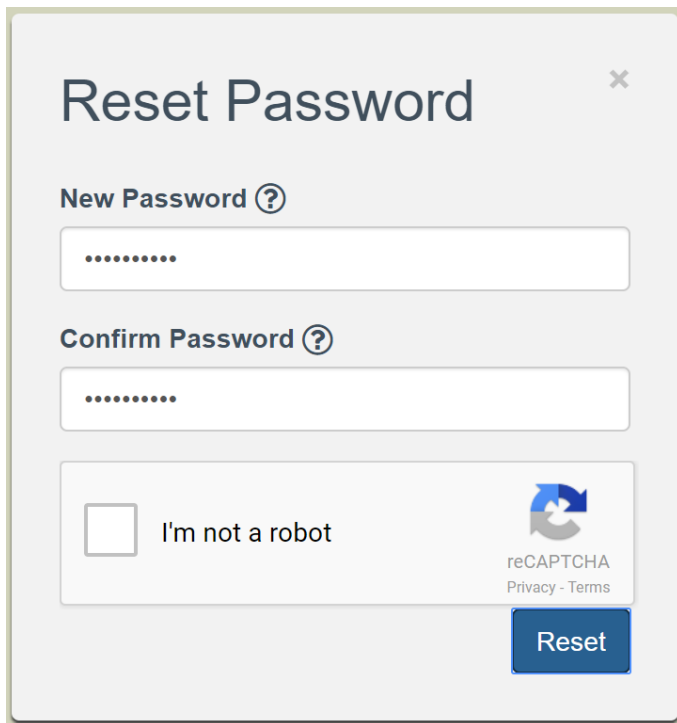
This message (including any attachments) is subject to copyright, may be legally privileged, and the information in it is confidential. Use of this e-mail or of any information in it other than by the addressee is unauthorized and unlawful. If you are not the intended recipient you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Whilst reasonable efforts are made to ensure that any

7. Input **New Password** and **Confirm Password** (Note for both: The password must be at least 8 characters and a maximum of 30 characters is allowed, with a combination of numbers and letters. Password cannot contain a whitespace character. Passwords are case-sensitive). Click **Reset** button.



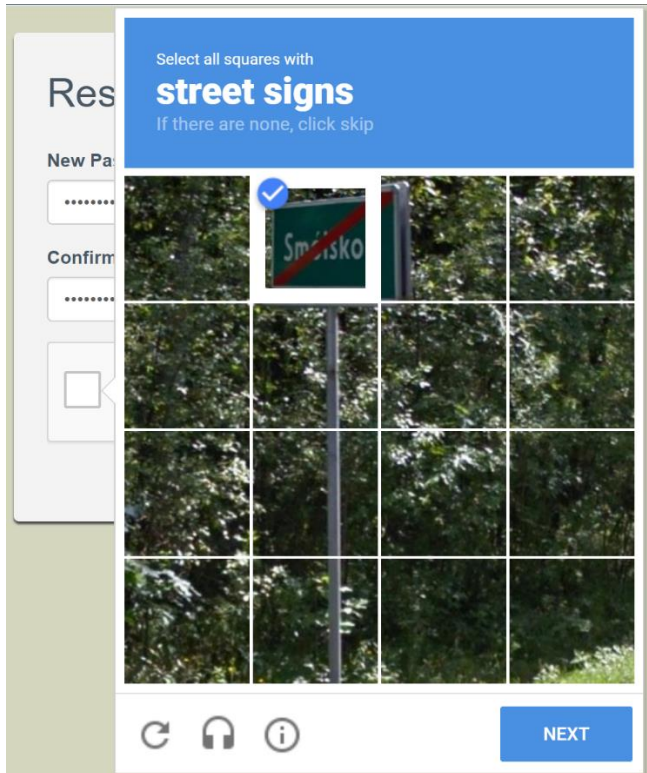
A screenshot of a 'Reset Password' dialog box. The title 'Reset Password' is at the top left, with a close button 'x' at the top right. Below the title are two input fields: 'New Password' and 'Confirm Password', each followed by a help icon (?). The 'New Password' field is empty. The 'Confirm Password' field is empty. At the bottom right is a blue 'Reset' button.

8. Check **"I'm not a robot"** if reCAPTCHA appears

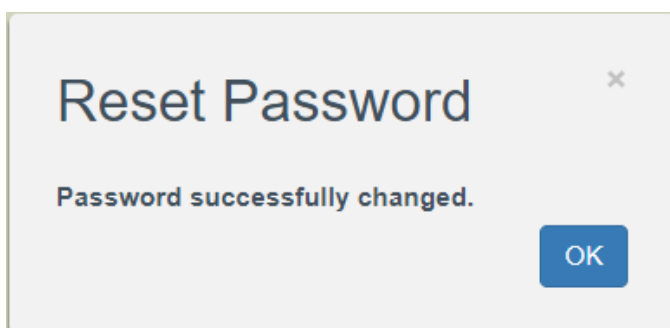


A screenshot of the 'Reset Password' dialog box, now including a reCAPTCHA challenge. The 'New Password' and 'Confirm Password' fields are filled with dots, indicating they have been used. Below these fields is a checkbox labeled 'I'm not a robot'. To the right of the checkbox is the reCAPTCHA logo and the text 'reCAPTCHA Privacy - Terms'. At the bottom right is a blue 'Reset' button.

9. Verify reCAPTCHA by selecting images and click **Verify or Next** button.



10. Reset Password has been changed. A pop up message "Password successfully changed" will be displayed.



Note: Clicking either "OK" link or X button will lead you to DSB homepage.