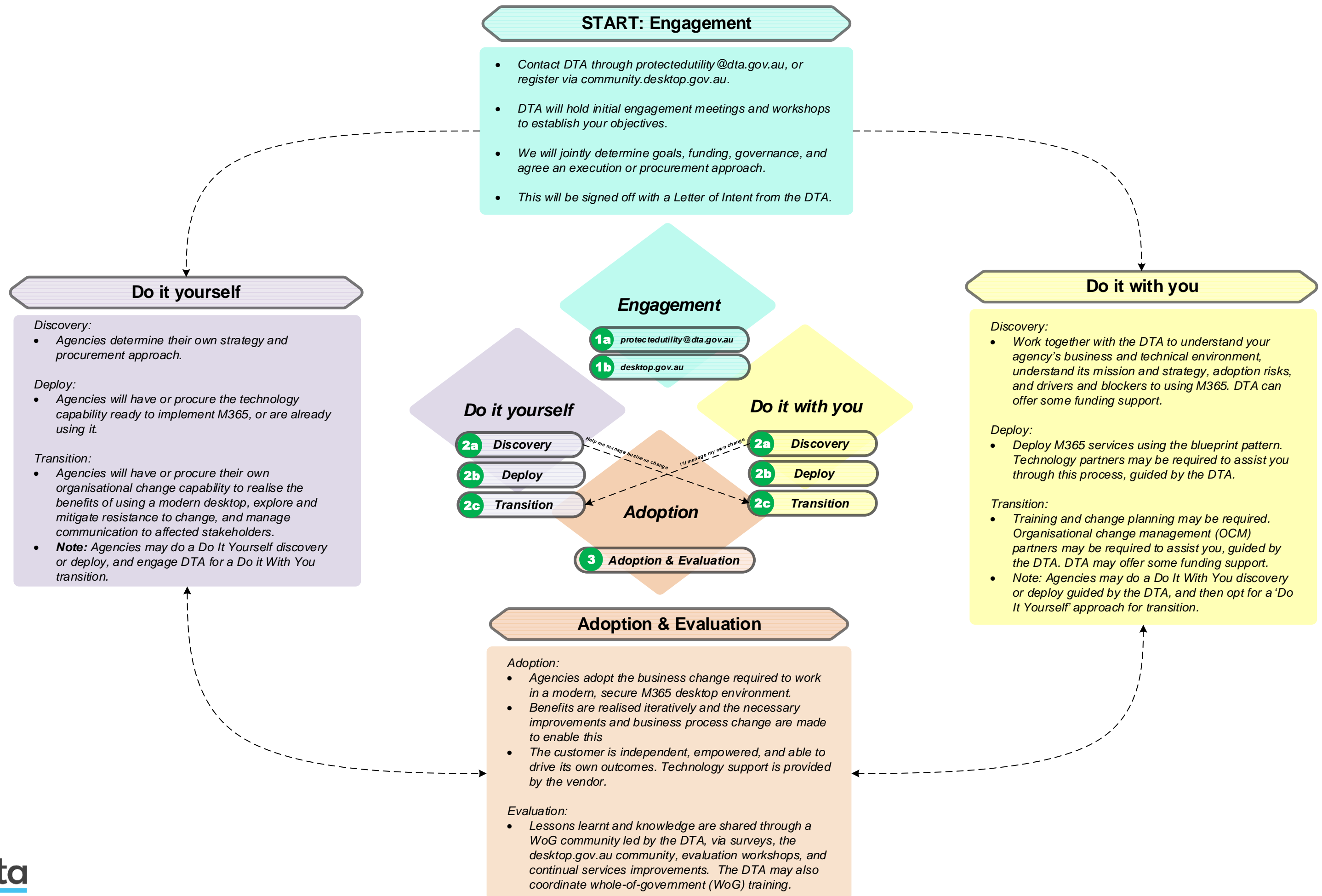


# Protected Utility Engagement Model

How do I use the Protected Utility (Microsoft 365) Blueprint?

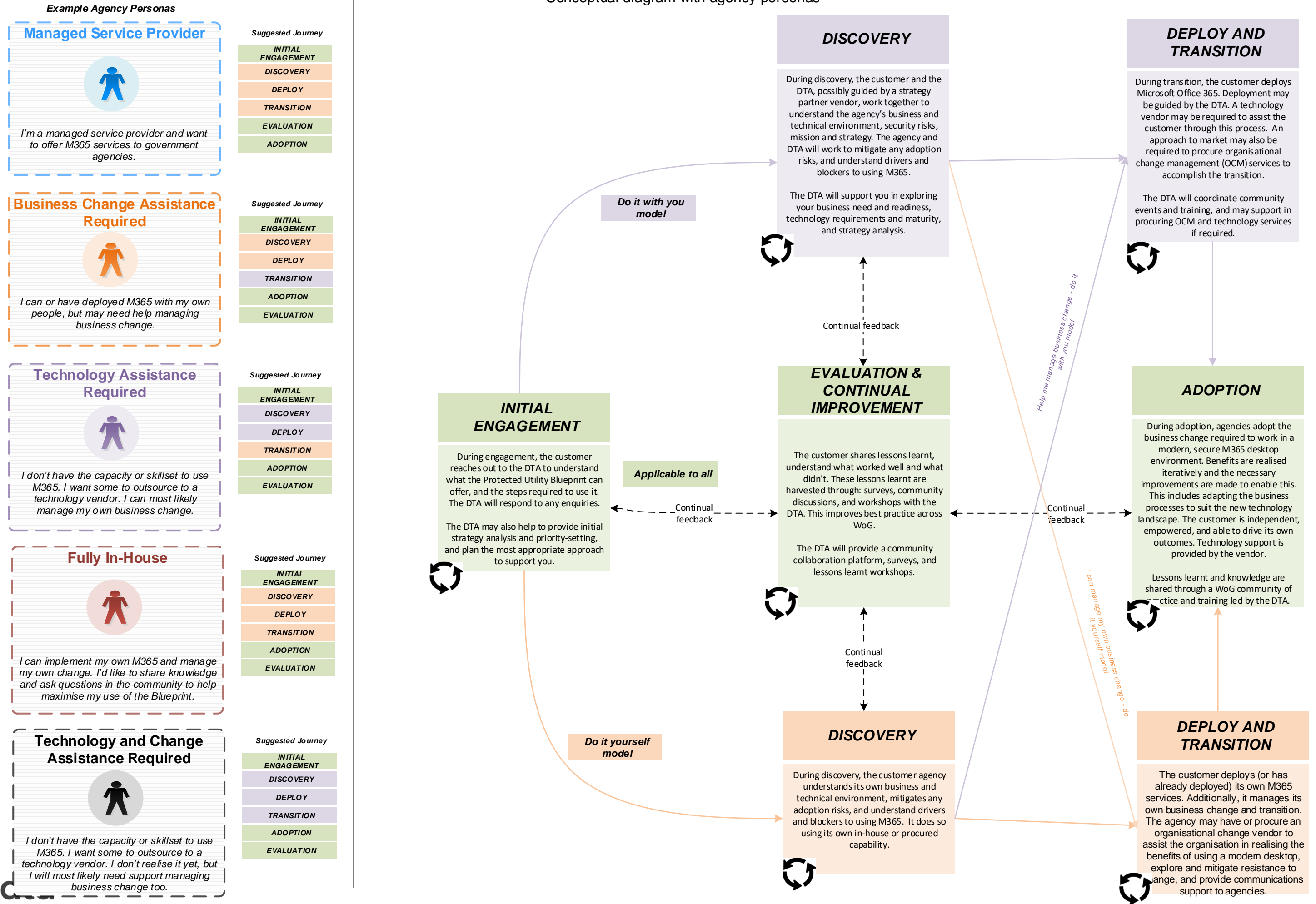
This conceptual diagram outlines how customers access the DTA Protected Utility Program.



This conceptual diagram, overlaid with agency personas, outlines how customers access the DTA Protected Utility Program.

## Protected Utility Engagement Model

Conceptual diagram with agency personas

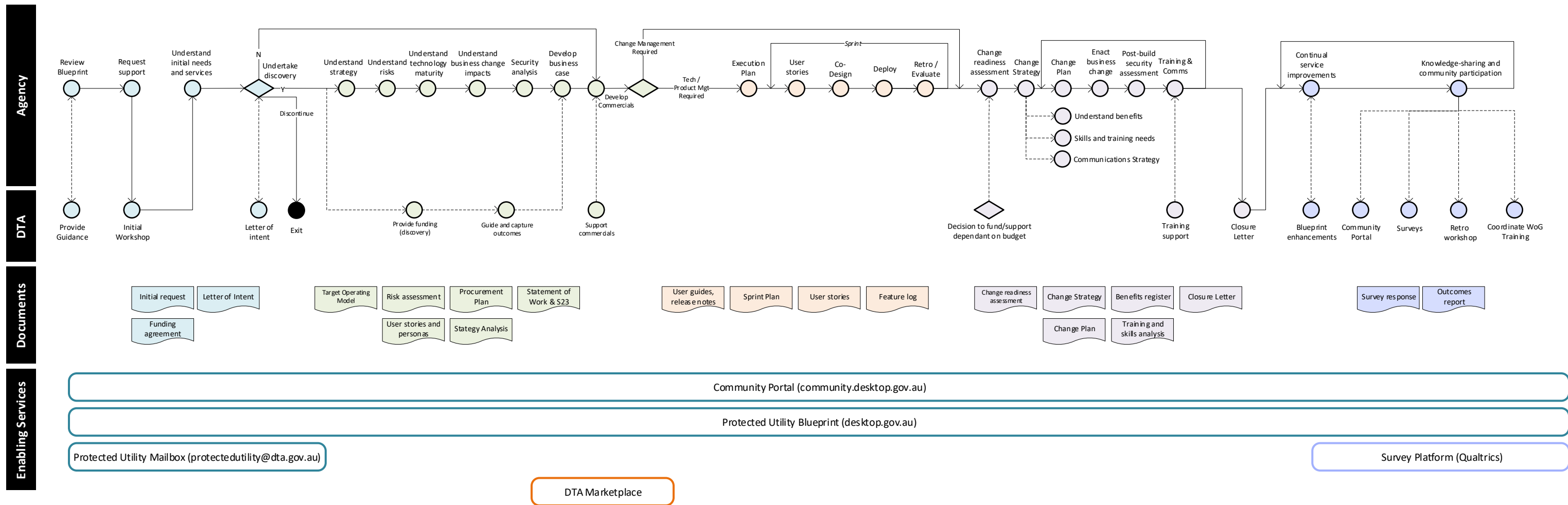
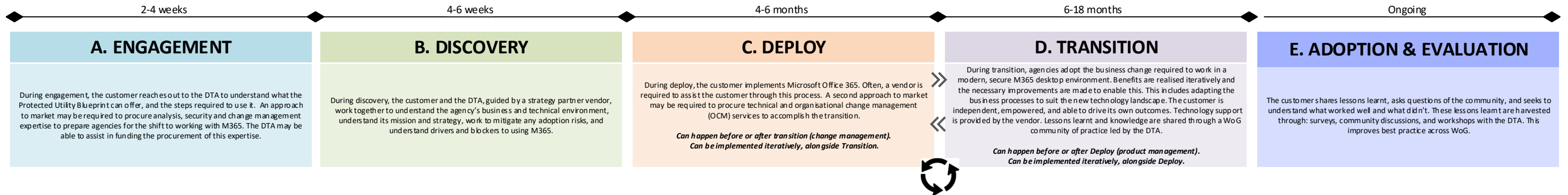


# Protected Utility Engagement Model

## Agency Service Journey

This service journey diagram outlines how customers access the DTA Protected Utility Program.

Note: Assumes a fully 'Do It With You' model. Conversely, under a 'do it yourself' model, agencies will need to decide their own services journey without DTA guidance and simply use the Blueprint and community to share knowledge under E. Adoption & Evaluation.



# Protected Utility Engagement Model

## Service Catalogue and Document Map

*'Do it with you' model*

This service catalogue and document map is intended to show the range of services customers can use by engaging the DTA Protected Utility Program under the 'Do it with you' model.



START

### Engagement Services

Services which assist you to engage with the DTA's Protected Utility BluePrint. Agencies will need to start here.

### Discovery and Strategy Services

Services which help shape and understand your business and technical environment, mission and strategy, and understand risks, drivers and blockers to using M365.

### Technology Services

Services designed to assist you with adopting the skills, technology and capability to start using M365.

### Change Management Services

Services designed to assist you with managing the business change required to realise the benefits of M365.

### Evaluation Services

Services designed to assist you, the DTA, and other government agencies understand best practice, what works, and what improvements can be made.

