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 1 /Users/██████/Environments/CS5011-A4-NN-Ticketing-Routing
   -Agent/bin/python /Users/██████/Projects/CS5011-A4-NN-
   Ticketing-Routing-Agent/src/A4Main.py --agent Int --csv
   tickets
 2
 3 TICKETLOGGER
 4
 5
 6 You can quit at any time by typing 'exit' or 'quit'.
 7 Note: default answer is: 'Yes'.
 8
 9 New ticket
10 Please answer the following questions to log a new ticket:
11 Request [Yes/No]: y
12 Incident [Yes/No]: NO
13 WebServices [Yes/No]: nn
14 The system predicts that your ticket will be directed to
   Networking
15 Are you happy with this prediction [Yes/No]: n
16 Please continue answering the questions below to narrow
   down the choices:
17 Login [Yes/No]: YES
18 Wireless [Yes/No]: YeS
19 The system predicts that your ticket will be directed to
   Credentials
20 Are you happy with this prediction [Yes/No]: No
21 Please continue answering the questions below to narrow
   down the choices:
22 Printing [Yes/No]: yy
23 IdCards [Yes/No]: n
24 The system predicts that your ticket will be directed to
   Credentials
25 Are you happy with this prediction [Yes/No]: n
26 Please continue answering the questions below to narrow
   down the choices:
27 Staff [Yes/No]: NO
28 Students [Yes/No]: YES
29
30 Your ticket is being directed to: Credentials
31
32 Are you happy with the response team chosen [Yes/No]: N
33 Please choose a response team that you think suits your
   problem best from the following choices:
34 ['Credentials', 'Datawarehouse', 'Emergencies', 'Equipment
   ', 'Networking']: wrong
35 The team you have chosen cannot be recognised.
36 Please choose a response team that you think suits your
   problem best from the following choices:
37 ['Credentials', 'Datawarehouse', 'Emergencies', 'Equipment
   ', 'Networking']: emergencieS
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38 Accuracy: 96.08%
39 Your change will be taken into consideration for future
   tickets.
40
41 Do you want to submit another ticket? [Yes/No]: y
42
43 New ticket
44 Please answer the following questions to log a new ticket:
45 Request [Yes/No]: n
46 Incident [Yes/No]: y
47 WebServices [Yes/No]: quit
48
49 Exiting Ticket Logger.
50
51 Process finished with exit code 0
52
```