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 1 /Users/ajaamour/Environments/CS5011-A4-NN-Ticketing-Routing
   -Agent/bin/python /Users/ajaamour/Projects/CS5011-A4-NN-
   Ticketing-Routing-Agent/src/A4Main.py --agent Int --csv
   tickets
```

 2
 3 # TICKETLOGGER
 4
 5
 6 You can quit at any time by typing 'exit' or 'quit'.
 7 Note: default answer is: 'Yes'.
 8
 9 New ticket
10 Please answer the following questions to log a new ticket:
11 Request [Yes/No]: y
12 Incident [Yes/No]: n
13 WebServices [Yes/No]: n
14 The system predicts that your ticket will be directed to
   Networking
15 Are you happy with this prediction [Yes/No]: n
16 Please continue answering the questions below to narrow
   down the choices:
17 Login [Yes/No]: y
18 Wireless [Yes/No]: n
19 The system predicts that your ticket will be directed to
   Credentials
20 Are you happy with this prediction [Yes/No]: y
21
22 Are you happy with the response team chosen [Yes/No]: y
23
24 Do you want to submit another ticket? [Yes/No]: y
25
26 New ticket
27 Please answer the following questions to log a new ticket:
28 Request [Yes/No]: n
29 Incident [Yes/No]: n
30 WebServices [Yes/No]: n
31 The system predicts that your ticket will be directed to
   Networking
32 Are you happy with this prediction [Yes/No]: n
33 Please continue answering the questions below to narrow
   down the choices:
34 Login [Yes/No]: n
35 Wireless [Yes/No]: n
36 The system predicts that your ticket will be directed to
   Networking
37 Are you happy with this prediction [Yes/No]: n
38 Please continue answering the questions below to narrow
   down the choices:
39 Printing [Yes/No]: n
40 IdCards [Yes/No]: n

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41 The system predicts that your ticket will be directed to
   Networking
42 Are you happy with this prediction [Yes/No]: n
43 Please continue answering the questions below to narrow
   down the choices:
44 Staff [Yes/No]: n
45 Students [Yes/No]: n
46
47 Your ticket is being directed to: Networking
48
49 Are you happy with the response team chosen [Yes/No]: n
50 Please choose a response team that you think suits your
   problem best from the following choices:
51 ['Credentials', 'Datawarehouse', 'Emergencies', 'Equipment
   ', 'Networking']: emergencies
52 Accuracy: 98.04%
53 Your change will be taken into consideration for future
   tickets.
54
55 Do you want to submit another ticket? [Yes/No]: y
56
57 New ticket
58 Please answer the following questions to log a new ticket:
59 Request [Yes/No]: n
60 Incident [Yes/No]: n
61 WebServices [Yes/No]: n
62 The system predicts that your ticket will be directed to
   Emergencies
63 Are you happy with this prediction [Yes/No]: y
64
65 Are you happy with the response team chosen [Yes/No]: y
66
67 Do you want to submit another ticket? [Yes/No]: n
68
69 Exiting Ticket Logger.
70
71 Process finished with exit code 0
72
```