```
 1 /Users/█████████/Environments/CS5011-A4-NN-Ticketing-Routing
   -Agent/bin/python /Users/█████████/Projects/CS5011-A4-NN-
   Ticketing-Routing-Agent/src/A4Main.py --agent Int --csv
   tickets
 2 TICKETLOGGER
 3
 4
 5
 6 You can quit at any time by typing 'exit' or 'quit'.
 7 Note: default answer is: 'Yes'.
 8
 9 New ticket
10 Please answer the following questions to log a new ticket:
11 Request [Yes/No]: n
12 Incident [Yes/No]: y
13 WebServices [Yes/No]: y
14 The system predicts that your ticket will be directed to
   Datawarehouse
15 Are you happy with this prediction [Yes/No]: n
16 Please continue answering the questions below to narrow
   down the choices:
17 Login [Yes/No]: y
18 Wireless [Yes/No]: y
19 The system predicts that your ticket will be directed to
   Emergencies
20 Are you happy with this prediction [Yes/No]: y
21
22 Are you happy with the response team chosen [Yes/No]: y
23
24 Do you want to submit another ticket? [Yes/No]: y
25
26 New ticket
27 Please answer the following questions to log a new ticket:
28 Request [Yes/No]: n
29 Incident [Yes/No]: n
30 WebServices [Yes/No]: n
31 The system predicts that your ticket will be directed to
   Networking
32 Are you happy with this prediction [Yes/No]: n
33 Please continue answering the questions below to narrow
   down the choices:
34 Login [Yes/No]: n
35 Wireless [Yes/No]: y
36 The system predicts that your ticket will be directed to
   Networking
37 Are you happy with this prediction [Yes/No]: n
38 Please continue answering the questions below to narrow
   down the choices:
39 Printing [Yes/No]: y
40 IdCards [Yes/No]: n
```

41 The system predicts that your ticket will be directed to
   Equipment
42 Are you happy with this prediction [Yes/No]: n
43 Please continue answering the questions below to narrow
   down the choices:
44 Staff [Yes/No]: n
45 Students [Yes/No]: y
46
47 Your ticket is being directed to: Credentials
48
49 Are you happy with the response team chosen [Yes/No]: y
50
51 Do you want to submit another ticket? [Yes/No]: y
52
53 New ticket
54 Please answer the following questions to log a new ticket:
55 Request [Yes/No]: y
56 Incident [Yes/No]: n
57 WebServices [Yes/No]: y
58 The system predicts that your ticket will be directed to
   Networking
59 Are you happy with this prediction [Yes/No]: y
60
61 Are you happy with the response team chosen [Yes/No]: y
62
63 Do you want to submit another ticket? [Yes/No]: y
64
65 New ticket
66 Please answer the following questions to log a new ticket:
67 Request [Yes/No]: n
68 Incident [Yes/No]: y
69 WebServices [Yes/No]: y
70 The system predicts that your ticket will be directed to
   Datawarehouse
71 Are you happy with this prediction [Yes/No]: y
72
73 Are you happy with the response team chosen [Yes/No]: y
74
75 Do you want to submit another ticket? [Yes/No]: y
76
77 New ticket
78 Please answer the following questions to log a new ticket:
79 Request [Yes/No]: n
80 Incident [Yes/No]: n
81 WebServices [Yes/No]: n
82 The system predicts that your ticket will be directed to
   Networking
83 Are you happy with this prediction [Yes/No]: n
84 Please continue answering the questions below to narrow
   down the choices:

```
 85 Login [Yes/No]: n
 86 Wireless [Yes/No]: nn
 87 The system predicts that your ticket will be directed to
    Networking
 88 Are you happy with this prediction [Yes/No]: n
 89 Please continue answering the questions below to narrow
    down the choices:
 90 Printing [Yes/No]: y
 91 IdCards [Yes/No]: n
 92 The system predicts that your ticket will be directed to
    Equipment
 93 Are you happy with this prediction [Yes/No]: y
 94
 95 Are you happy with the response team chosen [Yes/No]: y
 96
 97 Do you want to submit another ticket? [Yes/No]: n
 98
 99 Exiting Ticket Logger.
100
101 Process finished with exit code 0
102
```