

✓ **Congratulations! You passed!**
TO PASS 70% or higher

Keep Learning

GRADE
100%

Module 4

LATEST SUBMISSION GRADE

100%

1. Write the stages of action in the correct order in the text box below. There is no need to number them, and feel free to separate each stage with a comma:

1 / 1 point

- Interpreting the State of the World
- Selecting the Action
- Evaluating the Outcome
- Executing the Action
- Forming the Intention
- Perceiving the State of the World

Forming the Intention, Selecting the Action, Executing the Action, Perceiving the State of the World, Interpreting the State of the World, Evaluating the Outcome

2. If a user of a system is unable to find an option for action that they believe will move them closer to achieving their goal, we would say that the system fails to bridge:

1 / 1 point

- ☐ The Gulf of Inspection
- ☐ The Gulf of Expectation
- ☒ The Gulf of Execution
- ☐ The Gulf of Evaluation

✓ Correct

3. If a user of a system is unable to determine whether an action they took helped to move them closer to achieving their goal, we would say that the system fails to bridge:

1 / 1 point

- ☐ The Gulf of Inspection
- ☐ The Gulf of Expectation
- ☒ The Gulf of Evaluation
- ☐ The Gulf of Execution

✓ Correct

4. A feature of an environment or system that, by its shape and appearance, suggests to a person that a particular action could be taken is called:

1 / 1 point

- ☒ An affordance
- ☐ A signal
- ☐ A constraint
- ☐ A signpost

✓ Correct

5. A feature of an environment or system that communicates through verbiage or imagery what will happen if an action is taken is called:

1 / 1 point

- ☒ A signifier
- ☐ A signal
- ☐ Feedback
- ☐ An icon

✓ Correct

6. A change in an environment or system that indicates that a user's action was recognized and communicates the result of that action is called:

1 / 1 point

- ☐ Response time
- ☐ A signal
- ☒ Feedback
- ☐ A dialogue box

✓ Correct

7. Reducing the set of available actions to only those that are possible given a particular state of the system would be an example of applying:

1 / 1 point

- ☐ Feedback
- ☒ Constraints
- ☐ Conceptual Models
- ☐ Mapping

✓ Correct

8. By helping users form effective _____, we can help users to predict the results of actions they haven't yet performed using a system.

1 / 1 point

- ☐ system images
- ☐ assumptions
- ☐ feedback
- ☒ conceptual models

✓ Correct