



[REDACTED]
(SOLAR POWER)

 Your next Meter
Reading will be:
Oct 18

 If you have questions
about this bill, call
toll-free 1-877-434-4100
or go to www.oru.com

ELECTRIC RESIDENTIAL - DELIVERY

Meter Number: [REDACTED]

Sep 18 reading (Actual)	58824
Aug 16 reading (Actual)	-59008
Total Usage KWH 33 Days	-184

Net Metering Summary

Prior Credit	-137
Actual Metered Kwh	-184
New Cumulative Credit	-321

Billed KWH	0
Anniversary Month	Mar

Delivery Charges

Basic Service Charge			\$20.00
First	0 KWH @	7.296¢ each	.00
Energy Cst Adj	0 KWH @	0.22600¢	.00
NY Assessment	0 KWH @	0.09900¢	.00
RDM Adjustment	0 KWH @	-0.06200¢	.00
Transition Adj Chg	0 KWH @	-0.00200¢	.00
SBC Chg	0 KWH @	0.56500¢	.00
Government surcharges - Delivery			.48

Total Delivery Charges	\$20.48
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CURRENT ELECTRIC CHARGES	\$20.48
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To avoid a 1.5% late charge, please pay by 10/12/2017.

For automatic enrollment in Budget Billing, pay \$121.00 instead of the current charges on your bill.

We offer convenient payment options such as pay by phone, pay online or in person at [REDACTED].

Your energy generation this month has resulted in a credit. This is reflected in your total usage of 0 KWH for the month.

Your alternate energy supplier for the billing period was GenStar Energy Corp. They can be contacted at 1-877-529-6701.

Have your payments electronically deducted from your bank account by enrolling in Automatic Bill Payment. Place an X in the box on your bill stub. Details at www.oru.com/ABP

BILLING DATE 09/19/17

BILLING SUMMARY

ACCOUNT NUMBER

[REDACTED]

Last Bill \$20.48

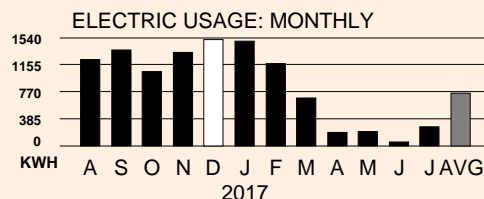
Payment - Internet	
09/11/17	-20.48

Balance Forward	\$0.00
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Service Charges	
Electric	20.48

TOTAL	
AMOUNT DUE	\$20.48

Avg. Temp This Period	69 °F
Same Period Last Year	75 °F



 ACTUAL  ESTIMATED  AVG. CUST PROFILE



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TOTAL AMOUNT DUE \$20.48

Amount enclosed:

To avoid a late charge
pay by 10/12/2017

☐ 'X' to enroll in ABP

PO Box 1005
Spring Valley NY 10977

 **NEIGHBOR FUND: Add \$1**
and O&R Will Match

0030283

This bill is due on receipt. Detach and mail this portion with payment.




CenStar Energy Corp
56 Harrison St, Suite 306
New Rochelle, NY 10801

See page 1 for Total
Amount Due

Supplemental Statement
FOR INFORMATIONAL PURPOSES ONLY

[REDACTED]
(SOLAR POWER)

 **Your next Meter**
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Oct 18

 **For Energy Supplier service**
information call 1-877-529-6701
www.censtarenergy.com

ELECTRIC CHARGES

Aug 16-Sep 18 0 KWH @ 6.5500¢

TOTAL SUPPLIER ELECTRIC CHARGE

.00
0.00

BILLING DATE 09/19/17

CenStar Energy Corp

CUSTOMER'S ACCOUNT NUMBER

Current Supplier Charges

TOTAL SUPPLIER
CHARGES

\$0.00

DO NOT PAY THESE
SUPPLIER CHARGES
SEPARATELY.

They are included in the Total
Amount Due on Page 1 of your
O&R bill.



General Information

Customer Assistance:

- **1-877-434-4100**, toll-free (weekdays, 8 a.m. - 7 p.m., except holidays)
- **711 TDD/TTY** for hearing- and speech-impaired
- **www.oru.com**
- **Mail to:** Orange & Rockland, 390 West Route 59, Spring Valley, NY 10977-5300, Attn: Customer Assistance

Gas Emergency Hotline: 1-800-533-5325 24 hours a day

To report an electrical outage: 1-877-434-4100 24 hours a day

Walk-in Service Centers: (weekdays, 8 a.m. - 4:30 p.m., except holidays)

New York 390 West Route 59, Spring Valley, NY 10977-5300
 500 Route 208, Monroe, NY 10950-9986
 15 Jersey Avenue, Port Jervis, NY 12771-2436

Ways to Pay:

- By phone with our **EZ PAY** Express System at **1-877-OREZPAY** (673-9729)
- On the Internet at **www.oru.com**.
- Through Automatic Bill Payment. To enroll, put an X in the box on payment stub and return it with payment, go to **www.oru.com/ABP**, or call Customer Assistance.
- At ez Serve payment machines in our Walk-in Service Centers listed above.
- By debit or credit card at **www.oru.com** or toll-free at **1-800-584-1227**. A third party convenience fee applies.
- Through home banking, using your bank's Web site.
- In person at any of our Walk-in Service Centers.
- At any authorized pay-in-person location (listed on our Web site).
- By Mail.

When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. You will not receive your check back from your financial institution.

Understanding Your Bill

***Full Service** applies to customers who elect not to participate in Retail Choice and continue to receive both the supply and delivery of electricity and/or gas from Orange & Rockland.*

***Retail Choice** applies to electric or gas customers who purchase their energy supply from an alternate energy provider rather than from the utility company.*

Basic Service Charge covers the cost of metering (residential only), billing and other customer services. This charge may include the cost of a minimum amount of usage that is billed.

Billing Charge reflects the itemized portion of the basic service charge related to issuing bills, including printing, mailing, and processing of customer payments.

Total Delivery Charge reflects the cost of delivering energy through our lines to your home or business.

Energy Cost Adjustment recovers costs related to O&R's prior obligation to purchase energy from non-utility generation sources and other purchase agreements that ensure service reliability. **Gas Supply Charge** reflects the monthly charges the company pays for purchasing gas supply on behalf of full service customers.

Government Surcharges include New York State and local taxes, such as the Gross Receipts Tax, and local village taxes, where applicable.

Revenue Decoupling Mechanism (RDM) Adjustment is intended to minimize the financial impact to O&R caused by lower sales as O&R implements energy-efficiency programs that help customers reduce consumption. Mechanically, an RDM functions by comparing actual versus authorized revenues and either crediting or collecting any differences from customers in a subsequent period.

Transition Adjustment Charge recovers costs associated with customers making a transition to competitive service providers for electric supply, billing and metering services.

Metering Charge (non-residential customers only) reflects costs associated with metering, meter reading and data management.

Supplier's electric or gas charges reflect the cost of energy supply.

This section appears on the bill only if the customer receives electric and/or gas supply from an alternate energy supplier.

Monthly Gas Adjustment or Adjustment Charge recovers costs of a number of items related to delivering gas to O&R customers such as balancing charges and pipeline refunds.

Forecast Market Supply Charge and Market Supply Charge

Adjustment recovers electric supply costs incurred by O&R on behalf of its full service customers. The Forecast Market Supply Charge reflects market prices, while the Market Supply Charge Adjustment reconciles differences between prior period electric supply costs incurred by O&R and recoveries from its customers.

Merchant Function Charge for full service customers reflects certain costs associated with procuring electricity, and procuring and storing natural gas, as well as costs incurred by the company related to the credit and collections activities and uncollectible accounts.

NY Assessment recovers fees imposed by the state as authorized under Section 18-a of the Public Service Law.

SBC Charge: The System Benefits charge recovers costs associated with clean energy activities conducted by the New York State Energy Research and Development Authority (NYSERDA).

Hourly Commodity Charge reflects the cost of supply for customers subject to mandatory hourly pricing.

Capacity Charge recovers costs the Company pays for the capacity it purchases from the NYISO.

Reactive Demand is intended to encourage certain demand billed customers to reduce their use of reactive power by charging for a power factor less than 95%.



