

Rebuttal 101

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Objectives

- Objections
- Why Clarion is the right choice
- TopSpeed is your Partner
- Important Announcement
- Summary



Objections

We only buy Microsoft products



We Only Buy Microsoft Products

- Microsoft wants to own YOU!
- Microsoft make faultless products!!
- Clarion complements Microsoft
- Test Clarion in a non strategic application

MS ~~can~~ answer to most any problem "Upgrade"



Objections

Other products must be better. They are advertised

Mitsubishi - Dealer Software Project - Projected at 2 years with 6 developers with VB



Mitsubishi Study

Other Products Must Be Better. They Are Advertised

- Versus Visual Basic
 - Support of both 16 and 32 bit environments
 - Shorter learning curve
 - Fastest application execution speed
 - Data Dictionary - *Loved*
 - Unified app development. PC, Internet, Intranet
 - Single Executable
 - Embedded Report Engine



Other Products Must Be Better. They Are Advertised

- Versus Powerbuilder
 - Single environment for both 16 and 32 bit
 - Much shorter learning curve
 - Fastest application execution speed
 - No knowledge of SQL needed
 - Unified application development. PC, InterNet, IntraNet
 - Much cheaper
-



Other Products Must Be Better. They Are Advertised

- Versus Delphi
 - Single environment for both 16 and 32 bit environments in one code base
 - What is Borland's commitment to Delphi
 - What is Borland's commitment to Borland
 - Embedded Report Engine
 - A 4GL business language versus Pascal
 - Borland Database Engine
-



*BORL - Closing all Europe Offices
but France*

Objections

We can not find Clarion programmers



We Can Not Find Clarion Programmers

- Hire the best programmers and train them
- Productivity gains
- User groups
- Web-site



Objections

There are no books on Clarion



There Are No Books On Clarion

- Excellent documentation
- Easy product
- Write applications versus reading books



Objections

Who is TopSpeed?



Who is TopSpeed?

- HBO
- Borland
- In business 15 years
- Focused on development tools



Objections

Is TopSpeed going to be around in 5 years?



Is TopSpeed Going to Be Around in 5 Years?

DevCon 1996

- Clarion for Windows 1.5
- Oracle Connect
- 22 Accessories
- 5,000 Direct Mail pieces a month
- Re-active Sales Operation



Is TopSpeed Going to Be Around in 5 Years?

DevCon 1997

- Clarion for Windows 2.0 / Clarion for Windows Report Writer
- TopSpeed ODBC Driver — Ver 2.0 Released
- Clarion 4
- Internet Connect
- 46 Accessories
- 20,000 Direct Mail pieces a month
- Pro-active Sales Operation



Is TopSpeed Going to Be Around in 5 Years?

- Major revenue growth 1996/1997
- TopSpeed is Profitable
- Committed in growing Sales
- Committed in growing Marketing
 - Vice President of Marketing
 - PRx — Image enhancement — New logos
 - Product re-identification and imaging



Is TopSpeed Going to Be Around in 5 Years?

- Strategic Alliance Partnerships
 - Netscape, Oracle, IBM, Informix, Pervasive
- Press Reviews
 - Visual Developer (March 1997)
 - InfoWorld (June 1997)
- Corporate Penetration



TopSpeed Corporate User List

Alcoa	Gates Hudson	Pacific Gas & Electric
Allied Signal	General Motors	Paramount Pictures
American Airlines	GTE Mobilnet	Rockwell
American Express	Hewlett Packard	Rohm & Haas
Amoco	Honeywell	Sara Lee
Associates Corporation	IBM	Sears Roebuck
AT&T	Internal Revenue Service	Social Security Adm.
Blue Cross/Blue Shield	Labor World	Sony
Caterpillar	Latham & Watkins	Spalding Sports
Continental Grain	Lockheed Martin	Sprint
Coopers & Lybrand	M & M Mars	Texas Instruments
Dana Corp	Merck	Thrifty Rent a car
Dean Witter	Merrill Lynch	Unisys
Deloitte & Touche	Mitsubishi	United Airlines
Department of Defense	Office Depot	Universal Studios
DeSoto Mills	Olde	US Air Force
Ernst & Young	Norfolk Southern	US Army
Federal Aviation Adm.	Office Depot	US Dept of Energy
F.B.I.	Ohio Edison	Zenith Electronics



Why Clarion is the Right Choice For You

- Products are leading edge
- Customer satisfaction very high
- Improved Services (Consulting, Technical Support, Education)
- Team TopSpeed



TopSpeed is Your Partner

- Sales Involvement
- *• Promotional material / Case Studies — *Free*
- *• Reference Accounts
- Your contacts within corporations (Charlie Bright & Federal Express)
- Local technical support to TopSpeed sales department



Important Announcement

- Client-Server fast growing
 - Less network traffic
 - The more powerful computer, the server, handles the work of database management
 - Easier to use client applications



Important Announcement

Priority?

TopSpeed is committed to Client- Server

- ✓ Oracle
- ✓ AS/400 – Finalizing
- Informix
- SQLServer
- SQLAnywhere
- Sybase
- Scalable SQL

coming

All have Front end products



Guessing #1

small. Independent
Developers that want
to Get the Job Done
and move on

Important Announcement

- * • Pervasive customers same as TopSpeed's
 - 75% of all accounting software in U.S uses Btrieve
 - Tremendous sales growth
 - IPO in August 1997
 - Synergy between two companies
 - Synergy between products



Important Announcement

TopSpeed and Pervasive
Join Forces!



Important Announcement

- Strategic Alliance between TopSpeed and Pervasive

- Technology — Making a Super-charged Driver for SSOL and Btrieve
- Sales — Joint
- Marketing — Joint
- Clarion/Scalable SQL



Starting 10/1/96 Get BTSSQL for free in New Boxes

Summary

- Continuous flow of leading edge technology
- Excellent development centre
- Sales & Marketing growth
- Recognized by editors, analysts and others (Informix, IBM, Pervasive)
- TopSpeed and Pervasive Join Forces ("Client-Server in the box")
- TopSpeed and YOU have a Solid future



2 User
Network
& NT