

# The Benefits of ISO Certifications

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# Introduction

- Understanding ISO certification
- CP/CL Collaboration in ISO Certification
- What are ISO 9001 & 27001 Certifications
- Benefits of ISO 9001 & 27001 Certifications
- How to Maintain the Certifications
- How does everyone in Collabora contribute?



# What is ISO Certification

- ISO (International Organization for Standardization) certification signifies compliance with internationally recognized standards.
- ISO certification is a mark of quality and consistency in processes.



# CP/CL Collaboration in Certifying Process

- CP and CL are in a joint collaboration in certifying together
- CL audits departments within CL's purview.
- CP audits departments with distinct processes not covered by CL.
- CP and CL conduct joint external audits.
- CP/CL hold ISO 9001 and ISO 27001 certifications
- CP/CL Recertified in January 2023 for adherence to international standards.



# ISO 9001 & ISO 27001

- ISO 9001 focuses on quality management systems, ensuring consistent quality and customer satisfaction.
- ISO 27001 addresses information security management, safeguarding sensitive data and reducing risks.



# Benefits of ISO 9001 Certification

- Ensures consistent product/service quality, leading to improved customer satisfaction.
- Streamlines processes, reduces waste, and enhances productivity.
- ISO 9001 certification enhances the organization's reputation and competitiveness.
- Builds trust among customers, suppliers, and stakeholders, leading to stronger relationships.





# Benefits of ISO 27001 Certification

- Ensures robust security measures to protect sensitive information from unauthorized access.
- Helps comply with data protection regulations and mitigate legal risks.
- Identifies and addresses security risks, reducing the likelihood of data breaches.
- Establishes procedures to maintain operations in the event of security incidents.
- Demonstrates commitment to data security, enhancing trust and attracting clients.





# To Maintain Our Certifications

- Regular internal audits and management reviews
- Annual external audit by certification body
- Re-certification every 3 years
- Continued training and awareness for everyone at Collabora





# How does everyone at Collabora contribute?

- Every Collabora Information User will need to be aware of where our BMS and Control Policies are. This is part of the requirements for certification
- Complete the BMS and Controls training and record it in Zoho People
- Follow the processes that have been created from the control policies

# Thank you!

*By Anna Nazaryan*



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