

Get started with your 4G wireless router

In the box, you'll find a:

- TP-Link 4G wireless router
- Battery (with approximately 25% charge)
- micro-USB charging cable
- Quick installation guide

Step 1. Open the battery cover from the top edge of the router

The router will have a SIM card inserted that provides 20GB of data per month which will reset on the first day of each month.

Do not remove the SIM.

- Routers will only work with the SIM provided - attempts to insert an alternative SIM or to use the SIM in another device will result in it being blocked.
- Once the 20GB limit has been reached the device will no longer connect to the internet - to reduce data usage, devices should be used for accessing remote education with 'Standard Definition' (SD) video selected where possible.
- Do not attempt to reset the device to try to resolve issues. This will result in both the router and SIM to stop working.

Step 2. Write down the network name (SSID) and wireless password

This is located on a label inside the device.



Step 3. Insert the battery and reattach the battery cover

Step 4. Hold down the power button until the icons light up in green

These lights may flash or change colour until the device is connected to the internet. The router is ready to connect when the battery (top) and wireless (bottom) icons are green.

The lights may go off while the router is in use - this does not mean the connection will be lost. To save power, the router will turn off wifi when no device has been connected to it for 10 minutes. To reconnect, press the power button to turn the router back on.

The battery has 25% charge on delivery, however, we suggest charging it when in use. Insert the cable provided into the micro-USB slot on the router then connect the other end to a laptop, tablet or USB power adaptor (not provided).

Step 5. Connect to the internet using a laptop, tablet or phone

All devices are different, but if you click on your WiFi settings you should be given a list of nearby networks to connect to. Select the network name of your router (this will begin 'TP-Link') and enter the password noted down in step 2 to connect to the network.

Your router may have a better connection in some parts of your home than others and will work best when it's not too far from your laptop or tablet. This is a wireless router, which means it does not need to be plugged into a device for it to work.

Step 6. Test your connection by visiting GOV.UK

Go to your browser (usually an icon or app called Chrome, Safari or Edge), type 'gov.uk' into the address bar and press 'Enter'. This should take you to the UK government website.

If you have any issues with your device or getting online, please contact the trust, school or local authority who sent it to you.

For information on staying safe online, visit:

<https://www.gov.uk/government/publications/coronavirus-covid-19-keeping-children-safe-online/coronavirus-covid-19-support-for-parents-and-carers-to-keep-children-safe-online>