

4G router quick start guide

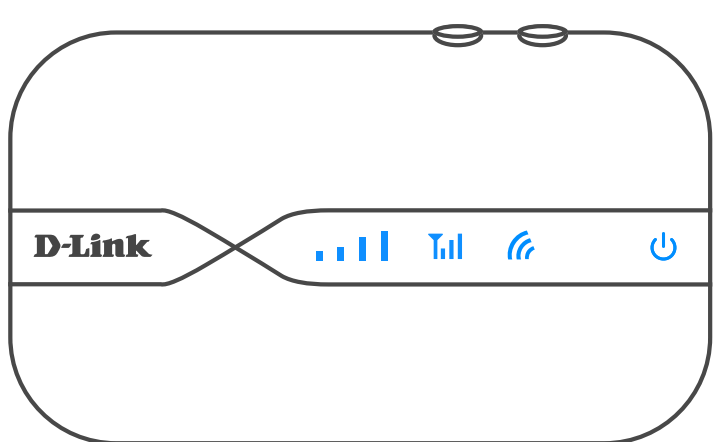
The D-Link 4G wireless router is a portable, battery powered device that lets your child access the internet on a laptop or tablet so they can do schoolwork at home.



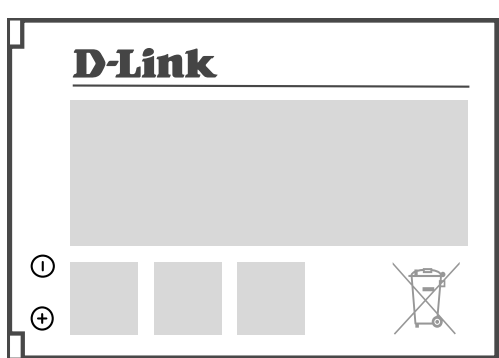
You will need

- a laptop, tablet or mobile
- a pen or pencil

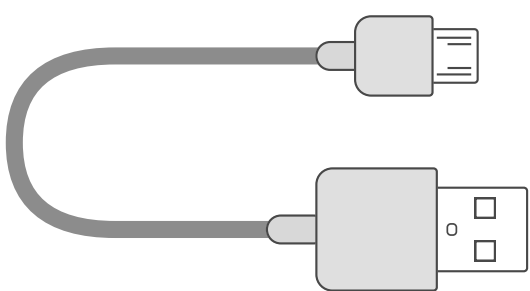
What's in the box



Router



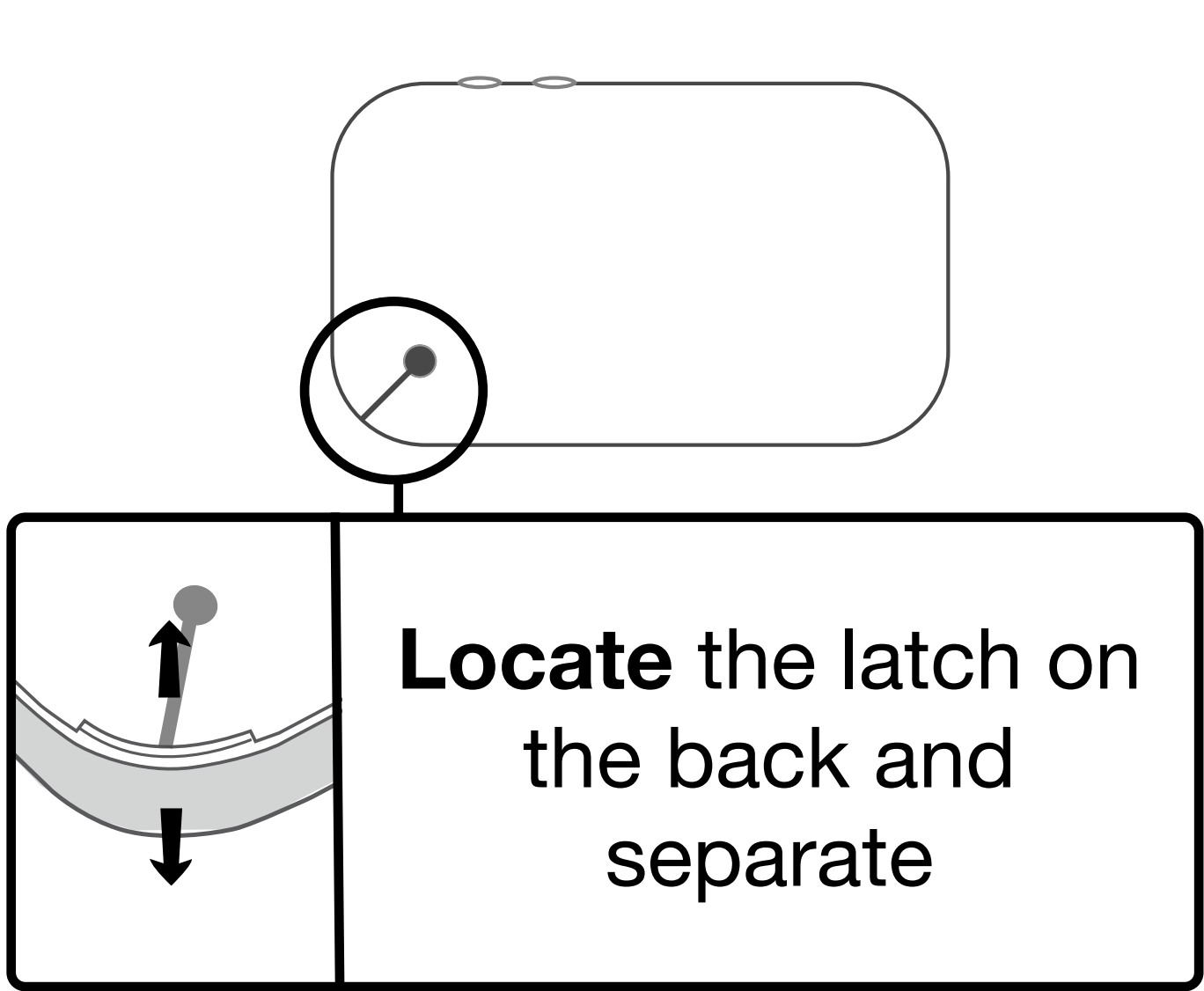
Battery



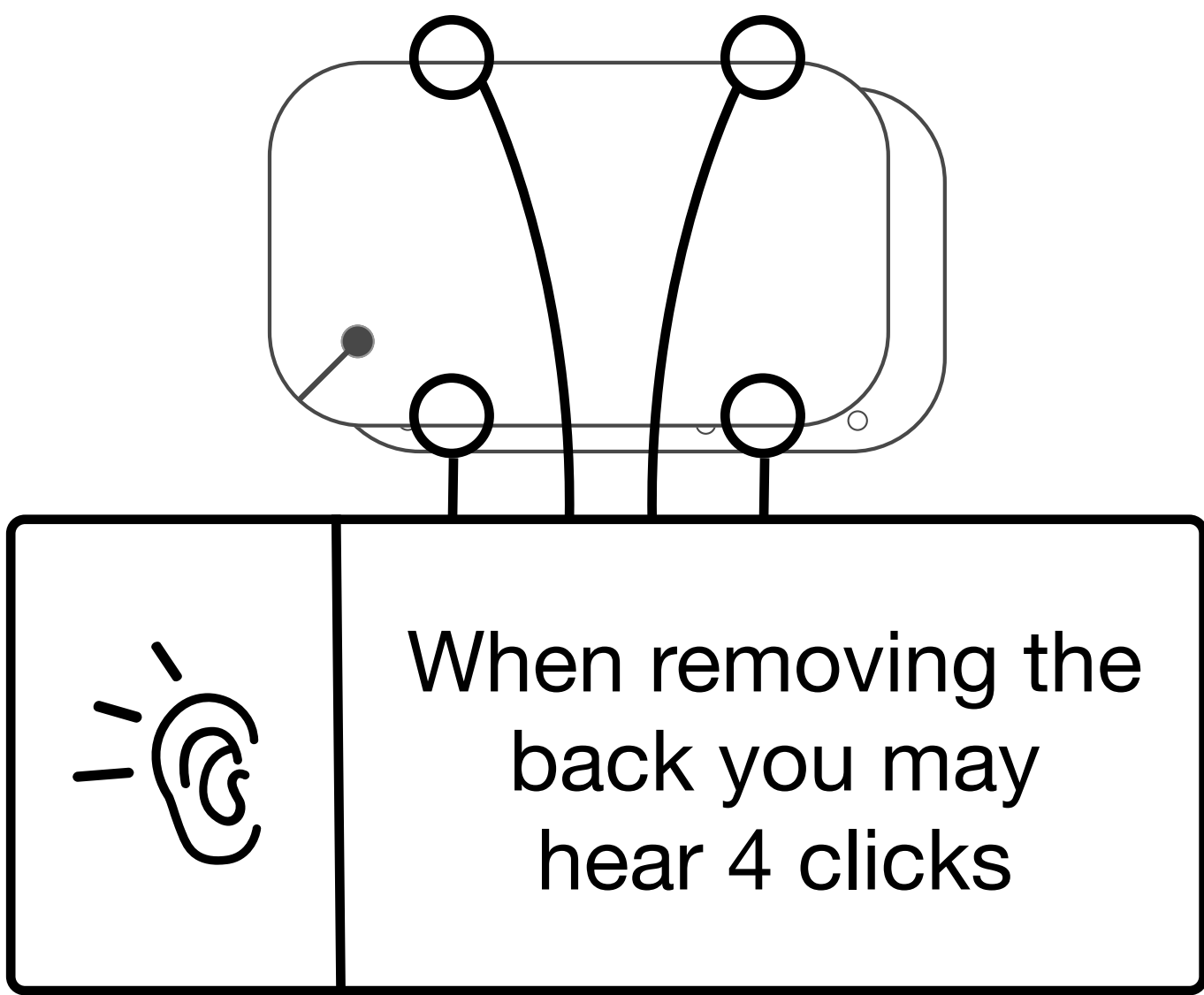
Micro-USB cable

Setting up the 4G router


1. Remove the router's back cover



Locate the latch on the back and separate




When removing the back you may hear 4 clicks

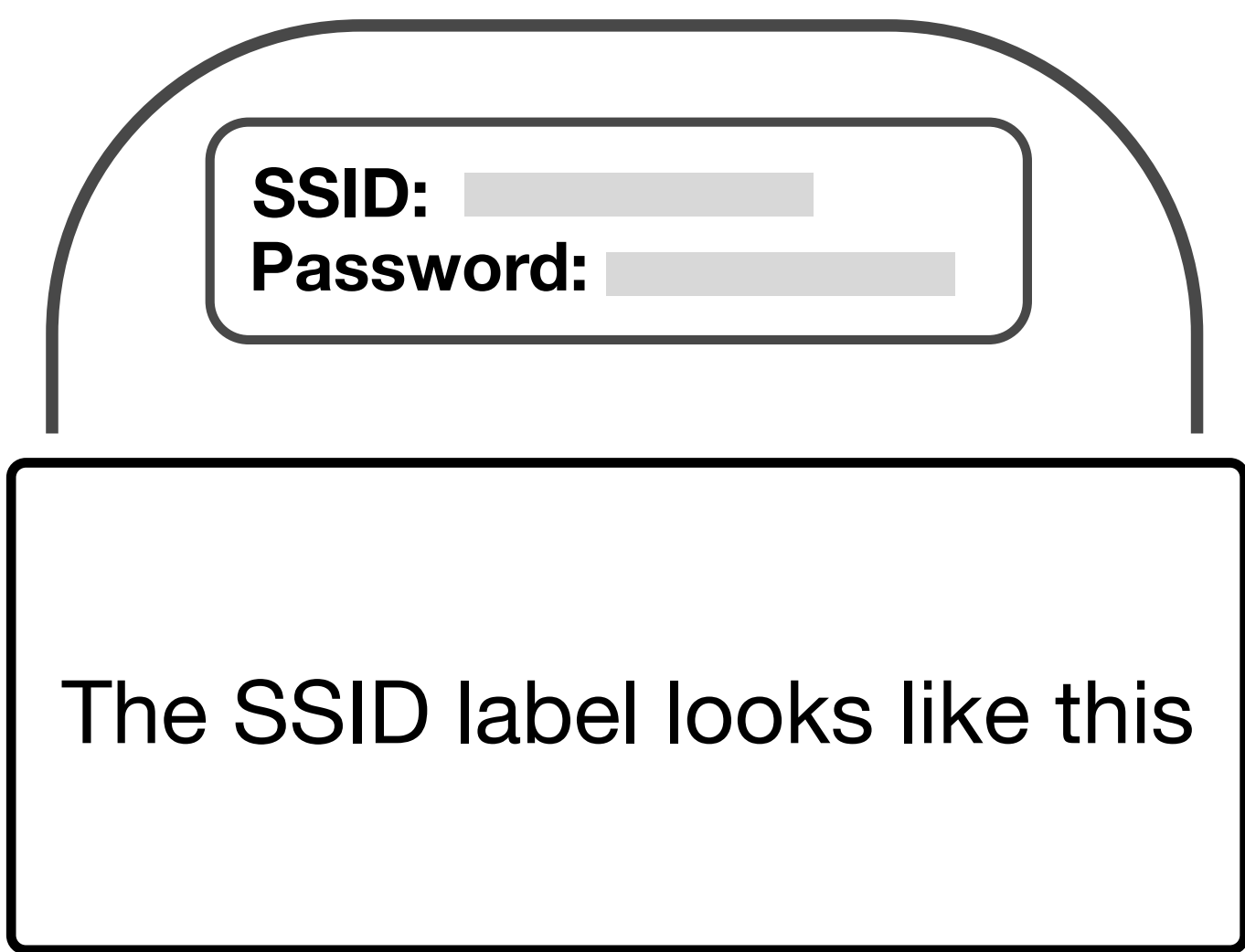


Do not remove the SIM card

2. Write down the network name (SSID) and the WiFi key




Locate the SSID label inside the back cover you have just removed




The SSID label looks like this

SSID:



Copy the **SSID** (also known as WiFi name or network) into the box above

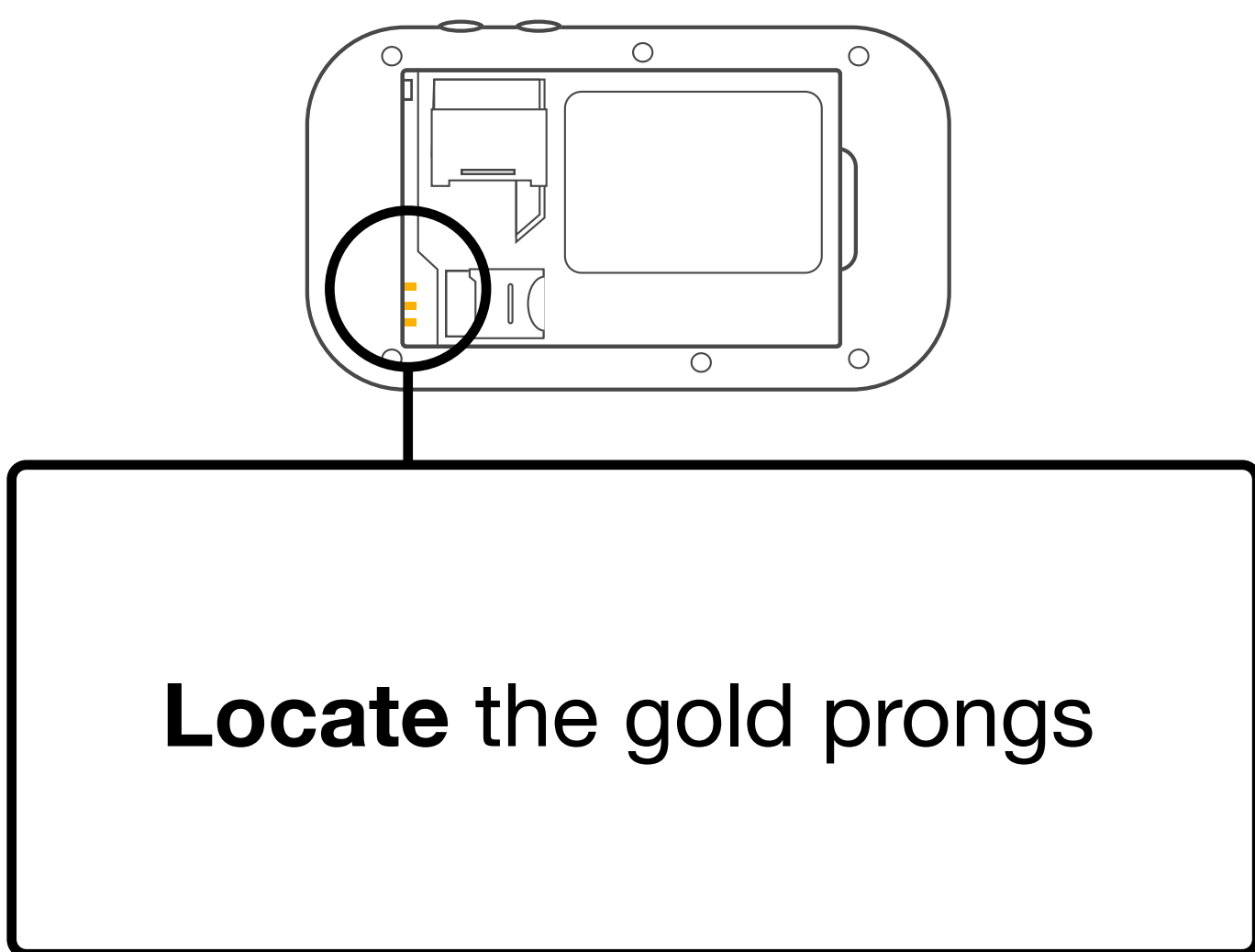
Password:



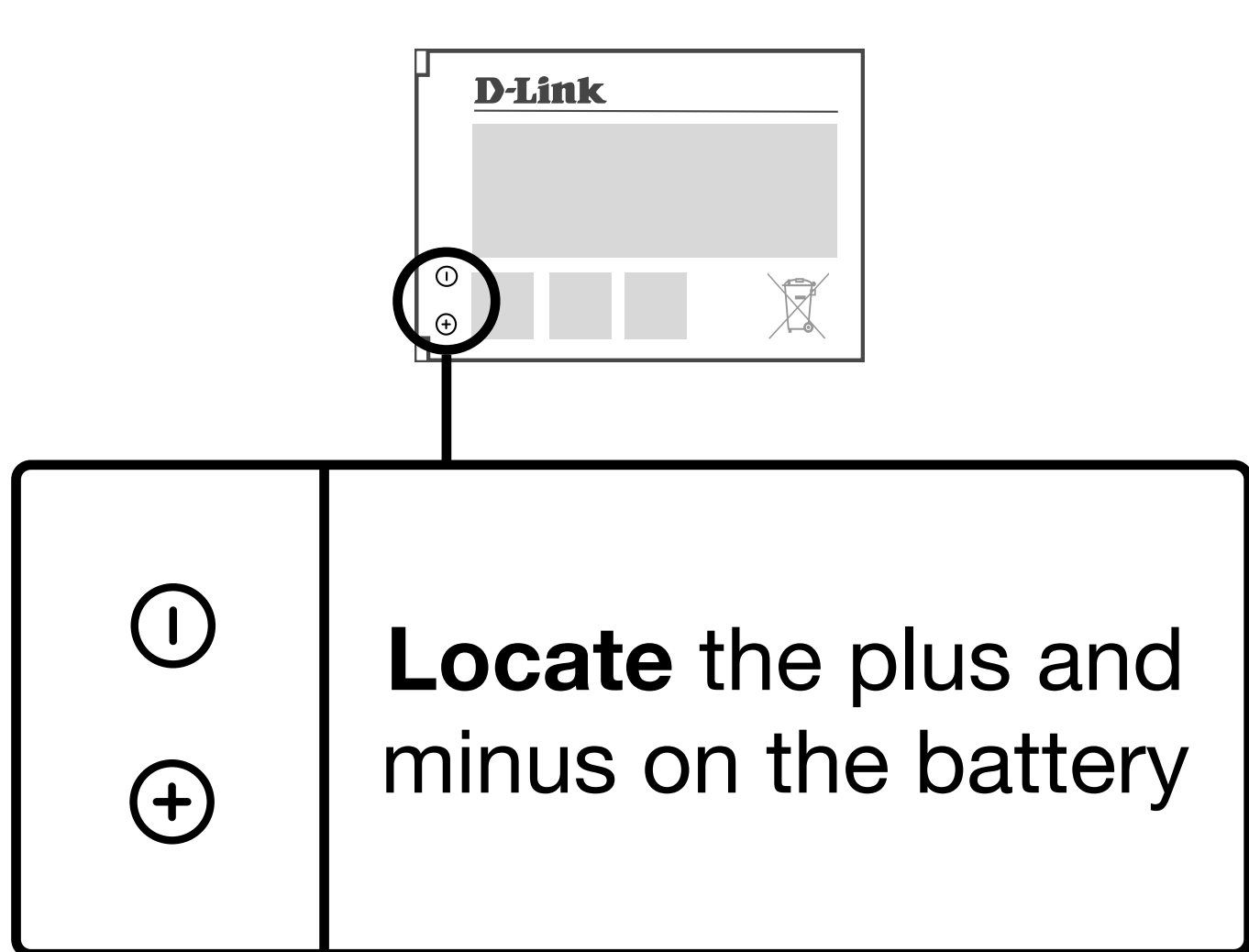
Copy the **Password** (also known as WiFi password) into the box above

It is case sensitive

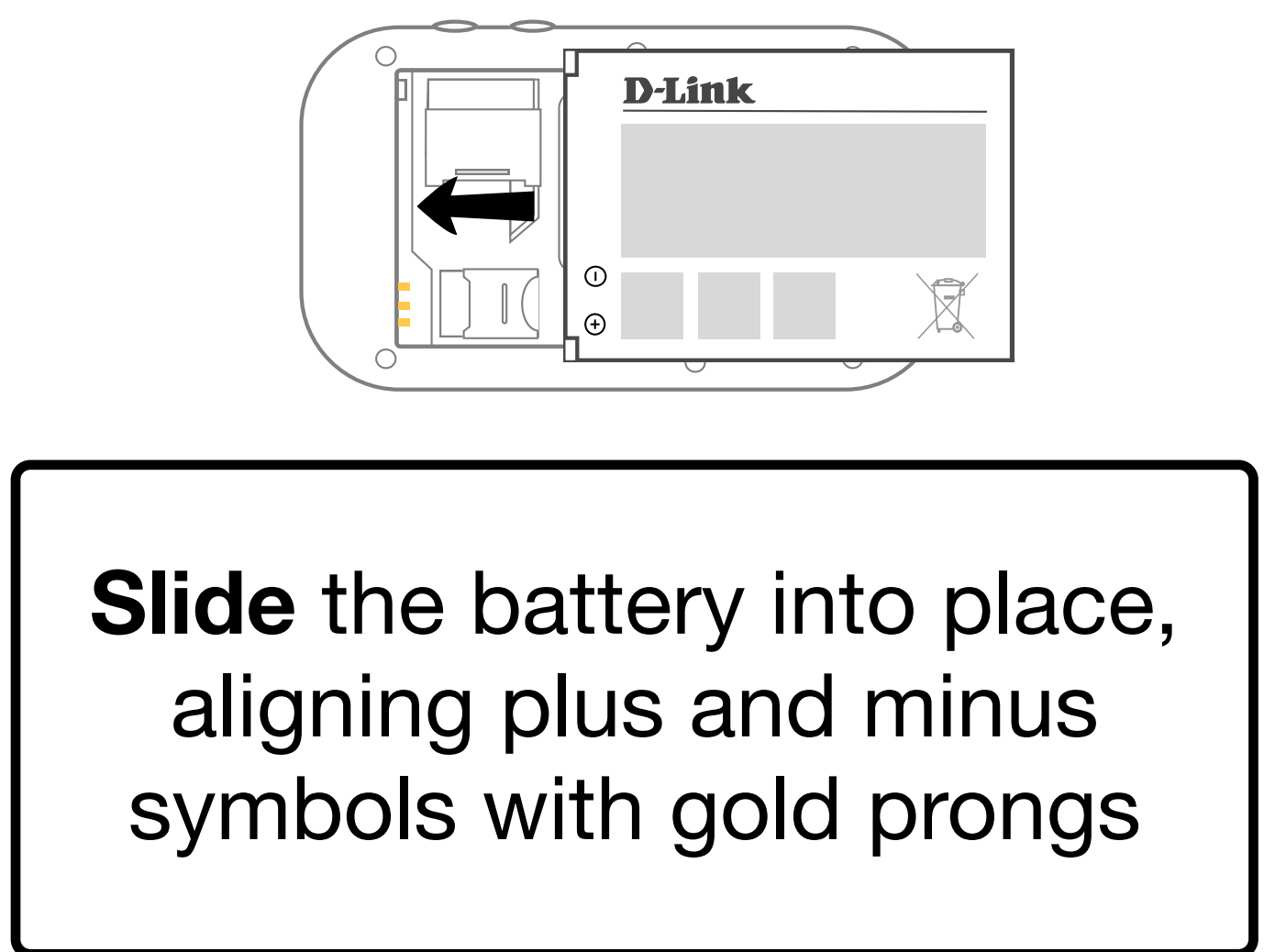
3. Insert the battery



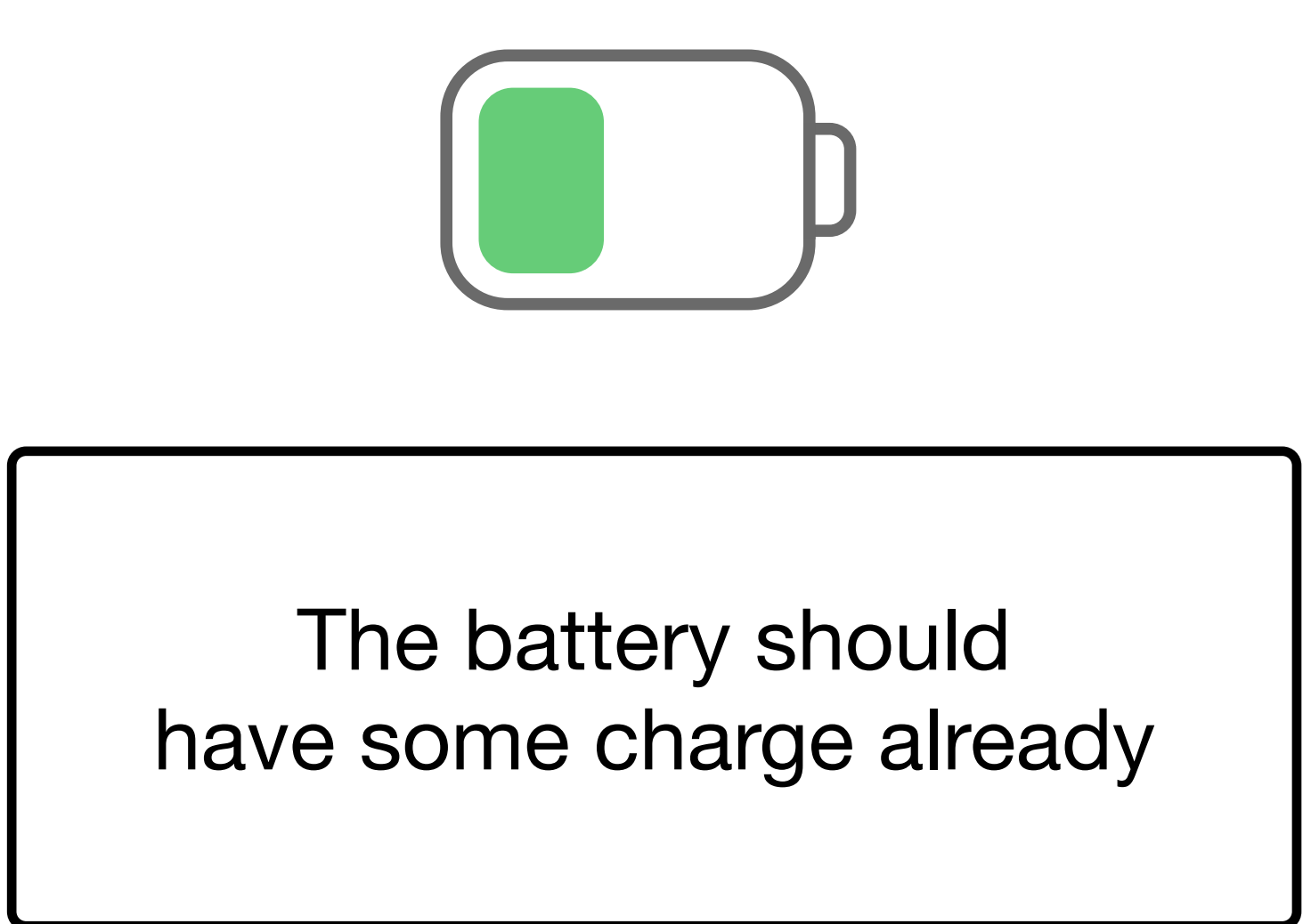
Locate the gold prongs



Locate the plus and minus on the battery

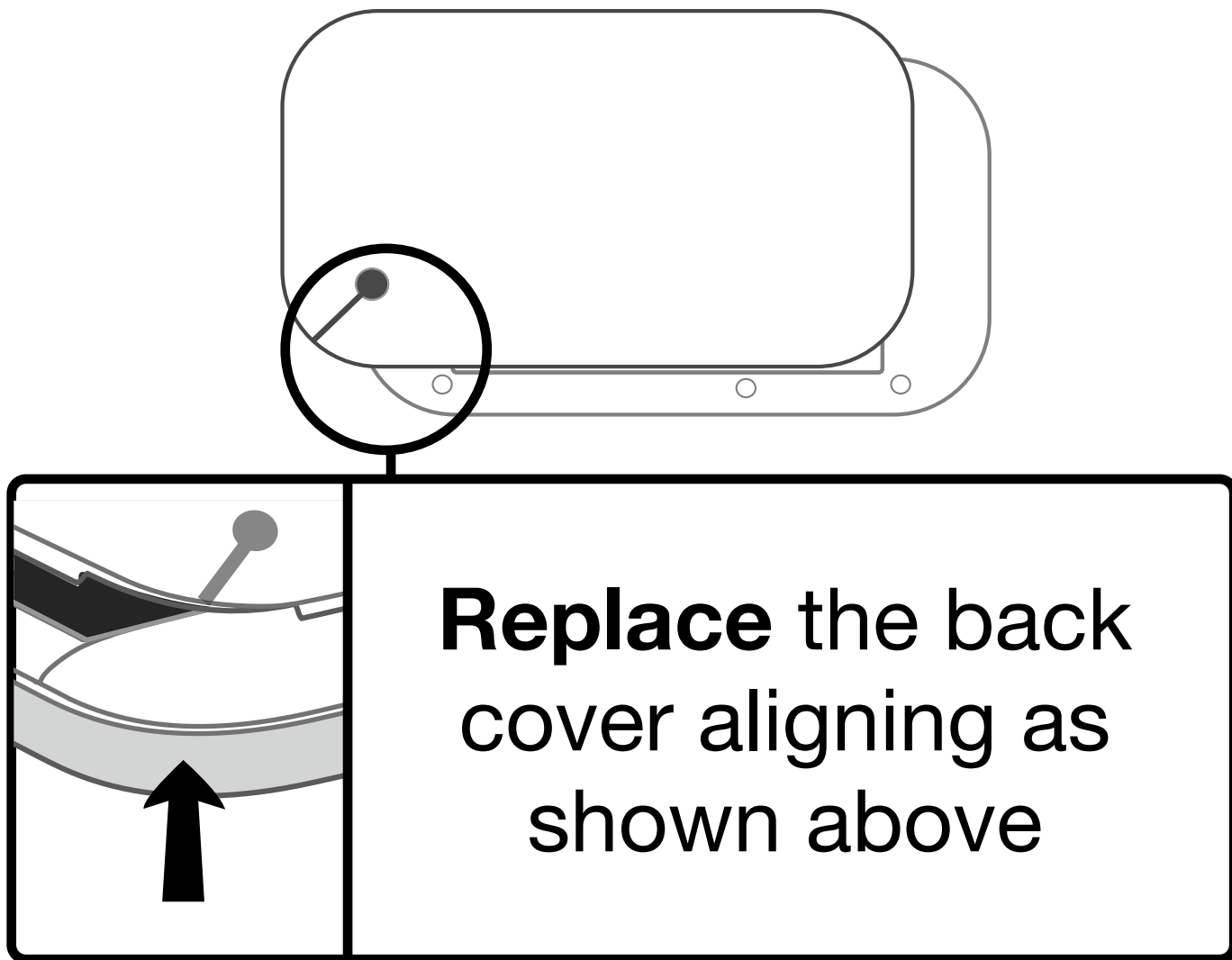


Slide the battery into place, aligning plus and minus symbols with gold prongs

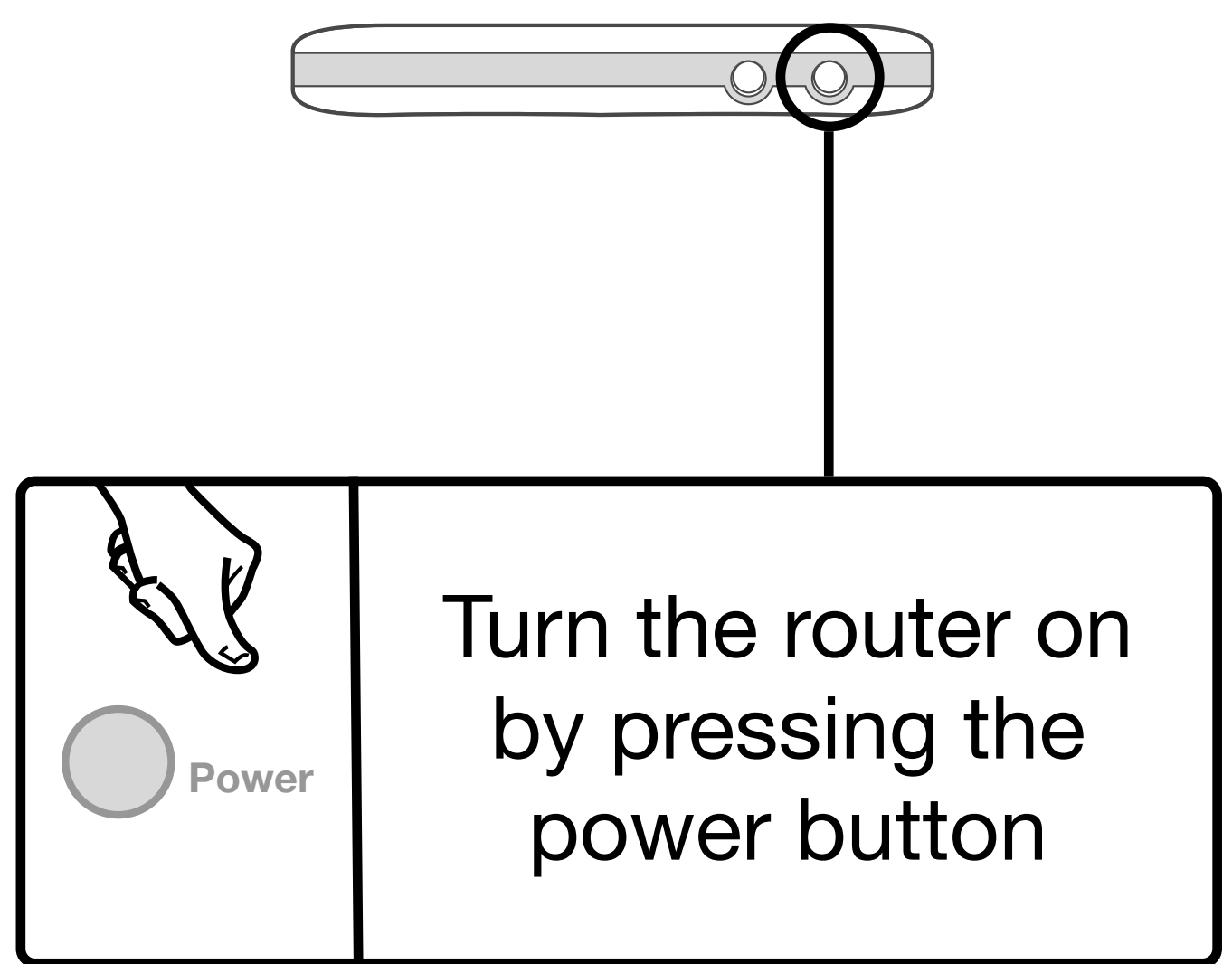


The battery should have some charge already

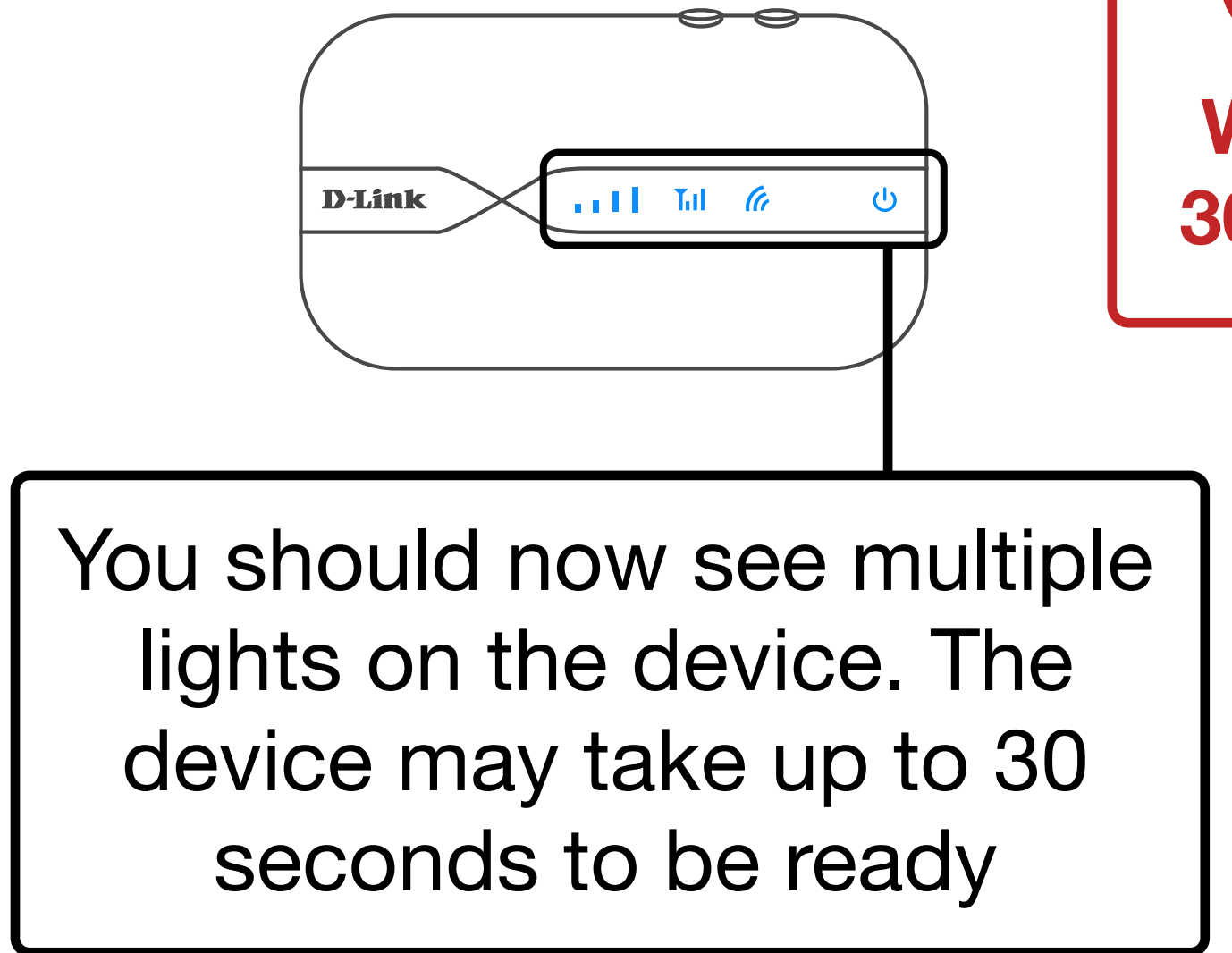
4. Turn on the router




Replace the back cover aligning as shown above




Turn the router on by pressing the power button



You should now see multiple lights on the device. The device may take up to 30 seconds to be ready



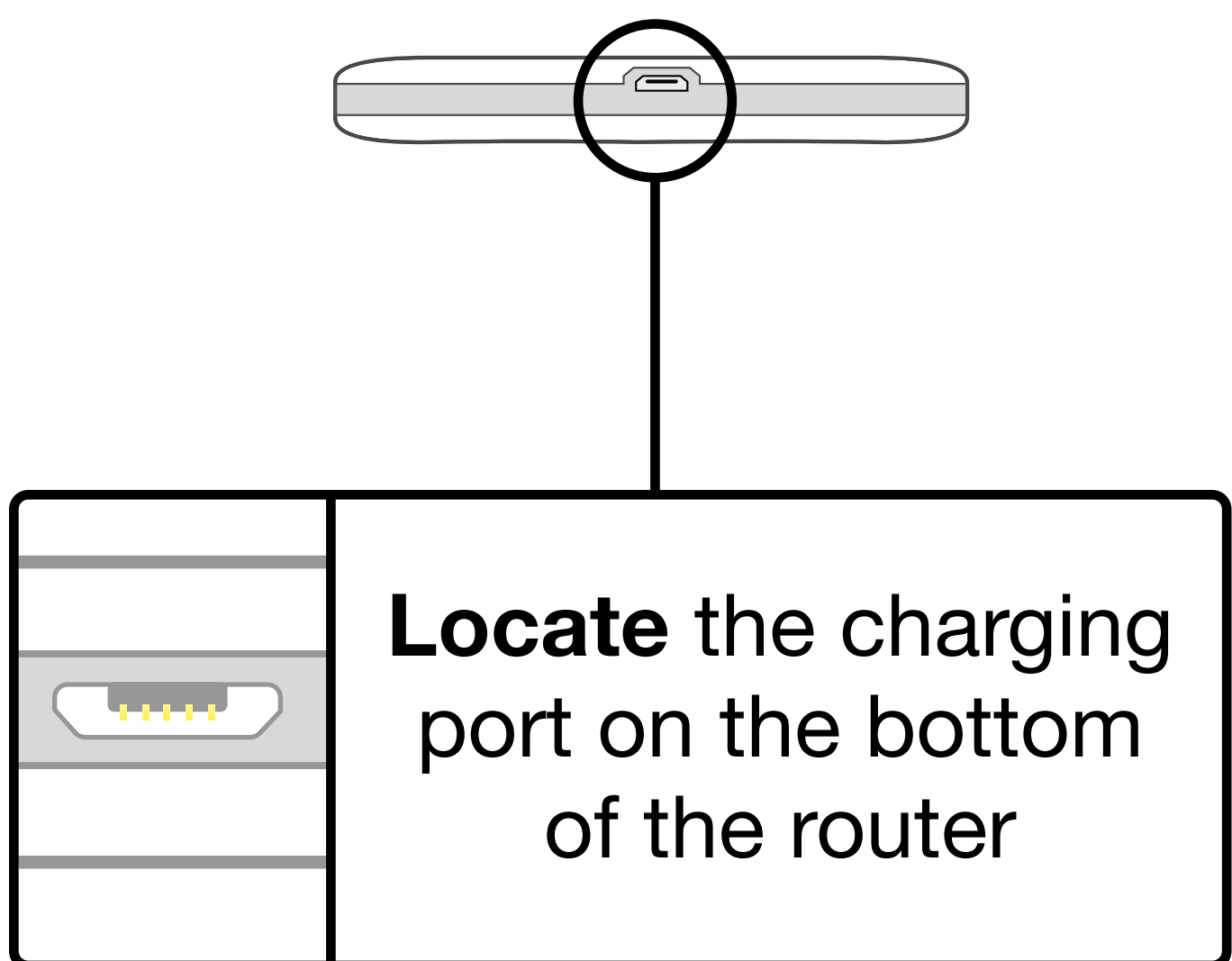
WAIT 30 sec



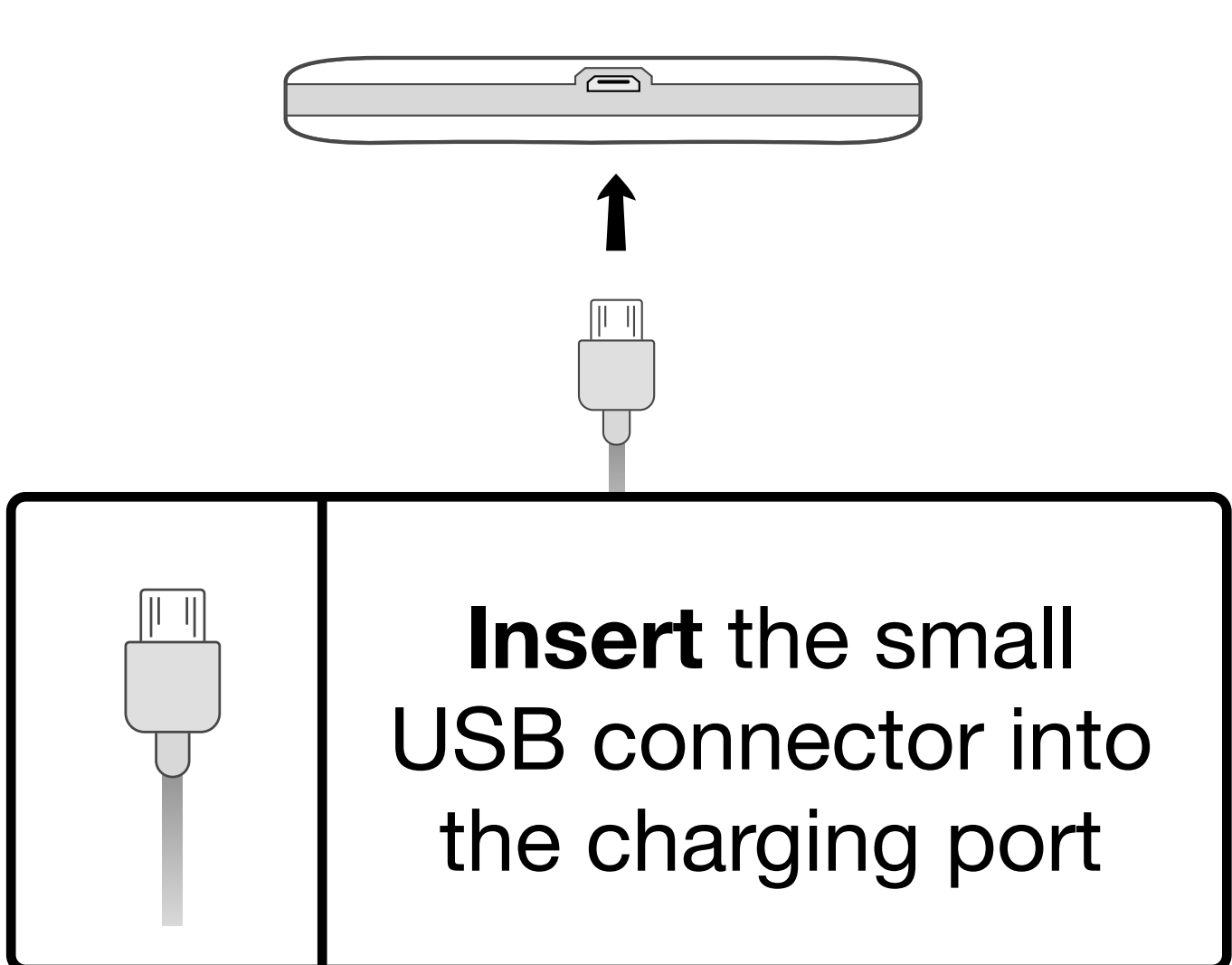
The indicator lights may go off after a period of time

This does not mean the router has turned off

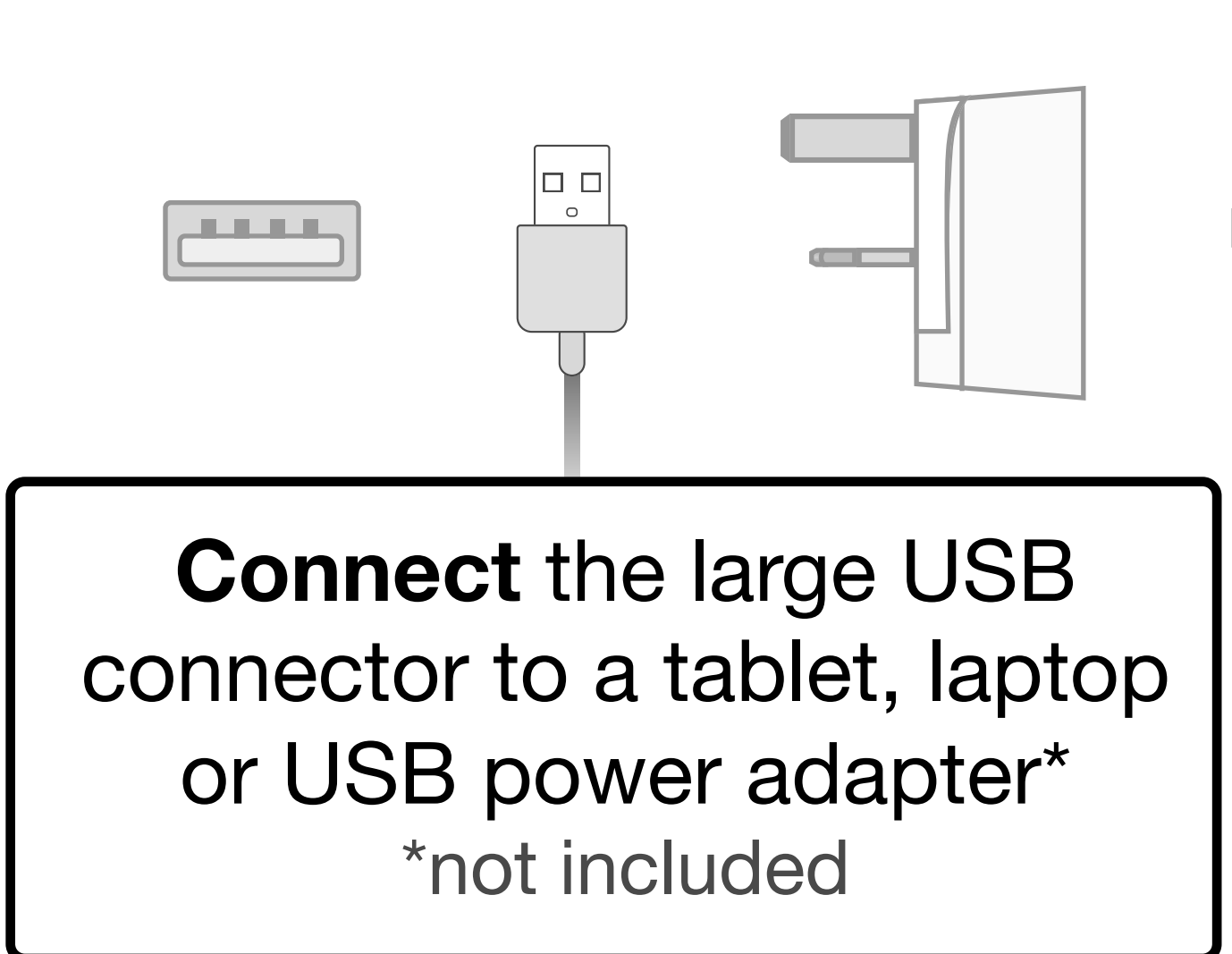
5. Fully charge the router



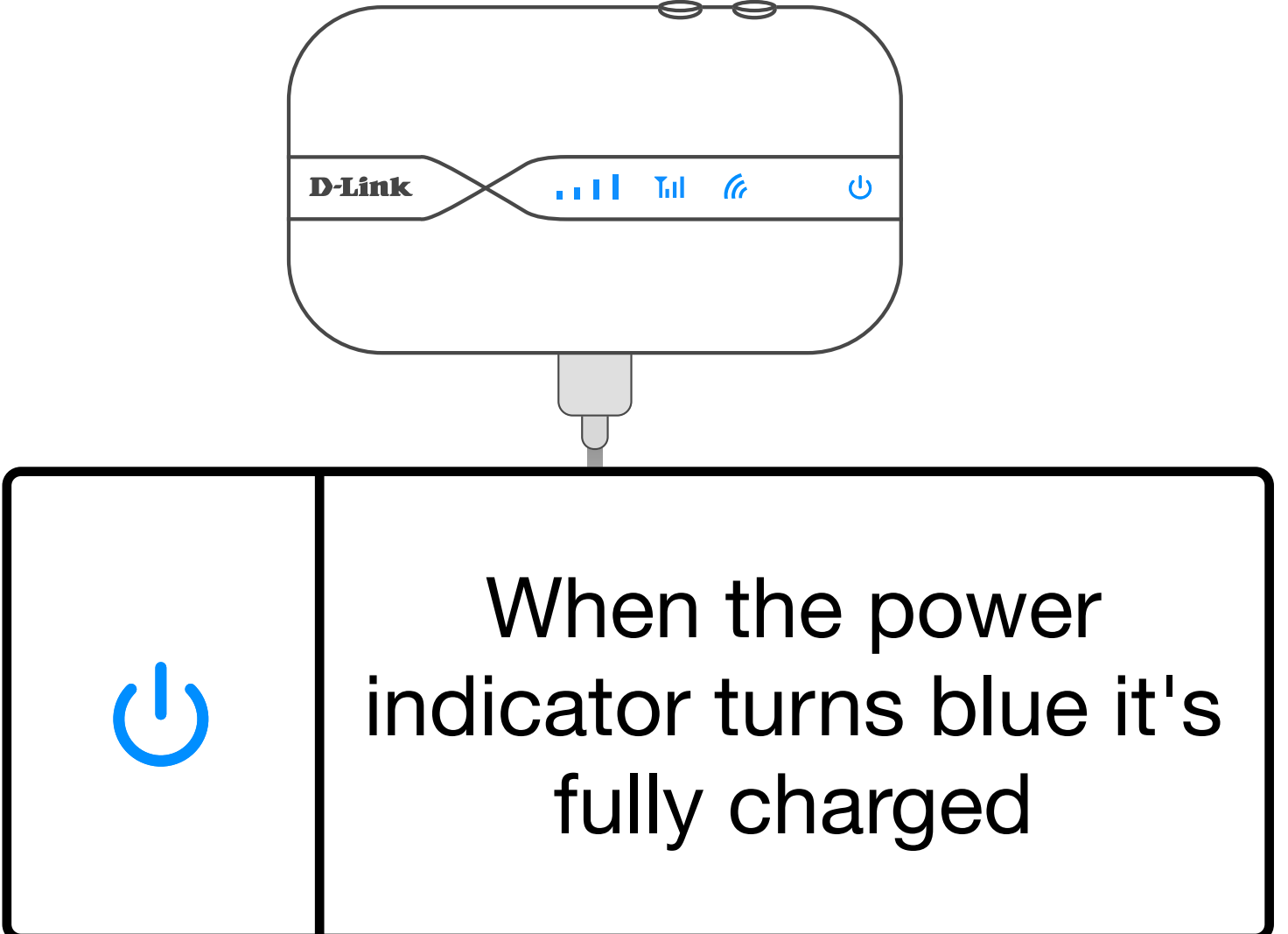
Locate the charging port on the bottom of the router



Insert the small USB connector into the charging port




Connect the large USB connector to a tablet, laptop or USB power adapter*
*not included




When the power indicator turns blue it's fully charged

Using the 4G router

1. Things you need to know

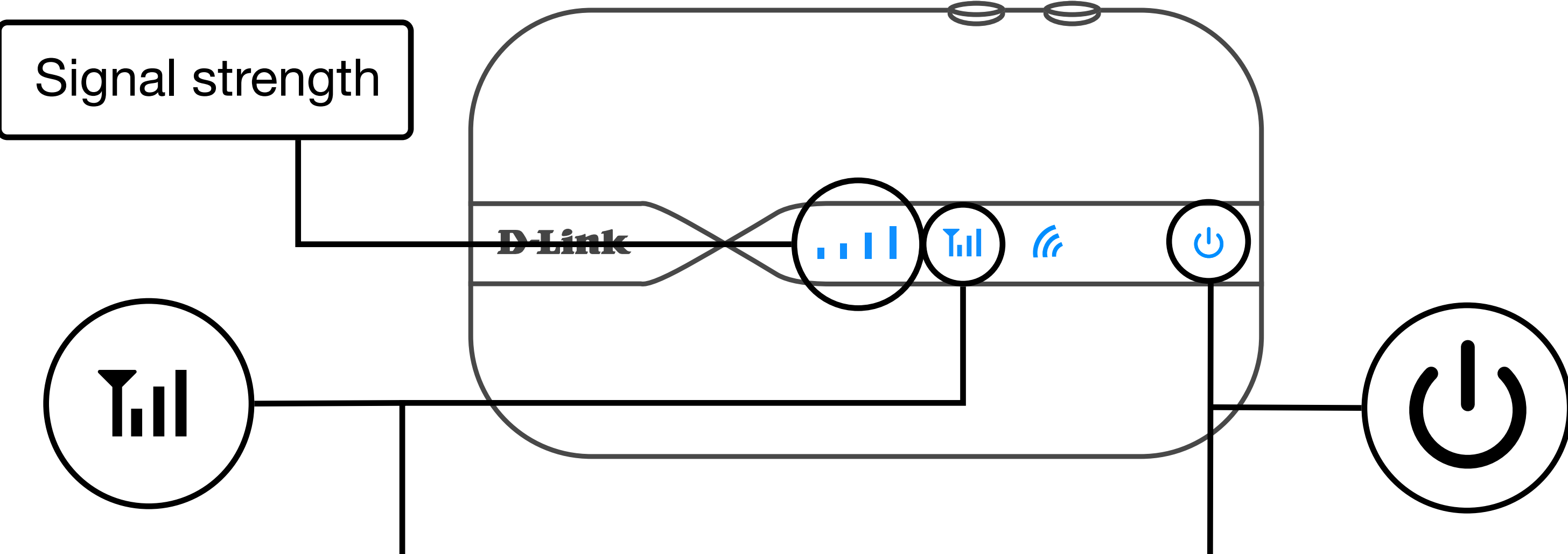


The router blocks some inappropriate content



You have a limit of 20GB per month.

For more information please see 'Run out of data'



Signal strength


- Blue: 4G (Best)
- Green: 3G (Good)
- Purple: 2G (slow)
- Red: No signal

Power

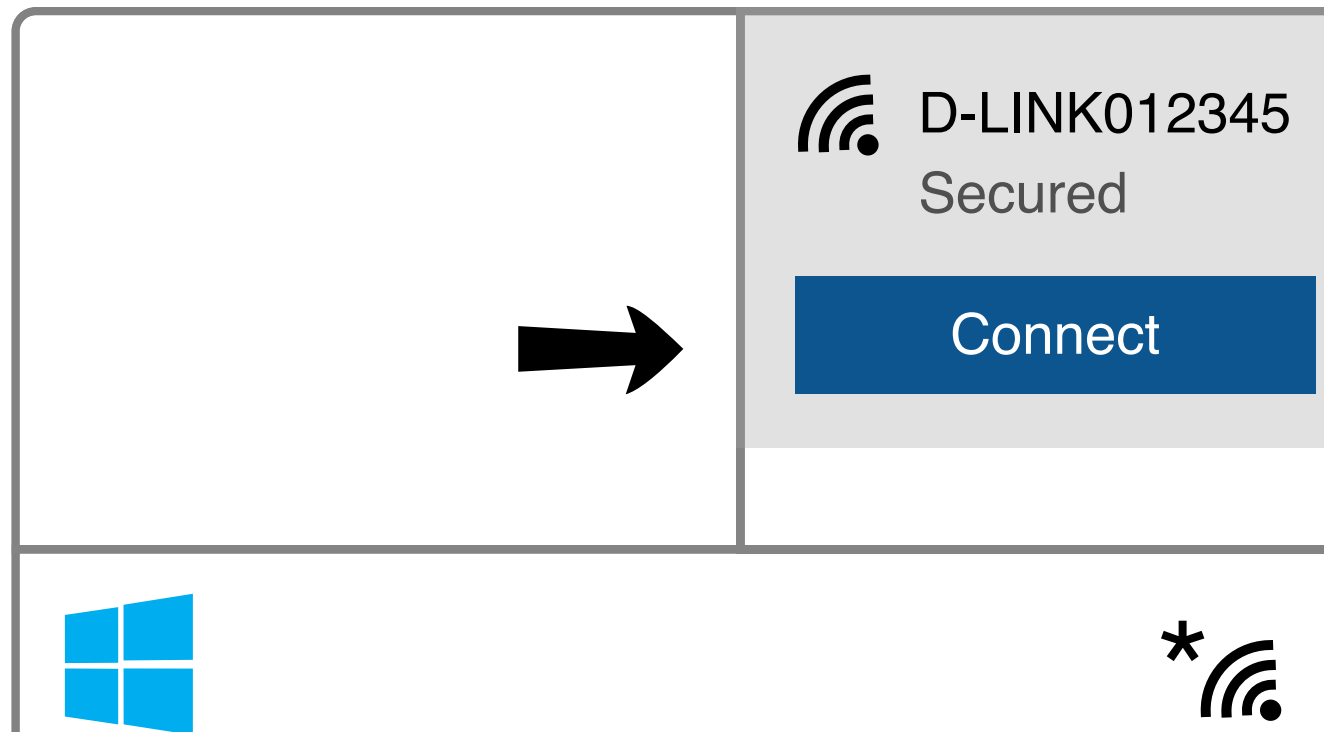
- Green: Powering on
- Blue: 60%+ charge
- Amber: 15%-60% charge
- Red: Low power

2. Connect your tablet, laptop or phone to the internet wirelessly (multiple devices)

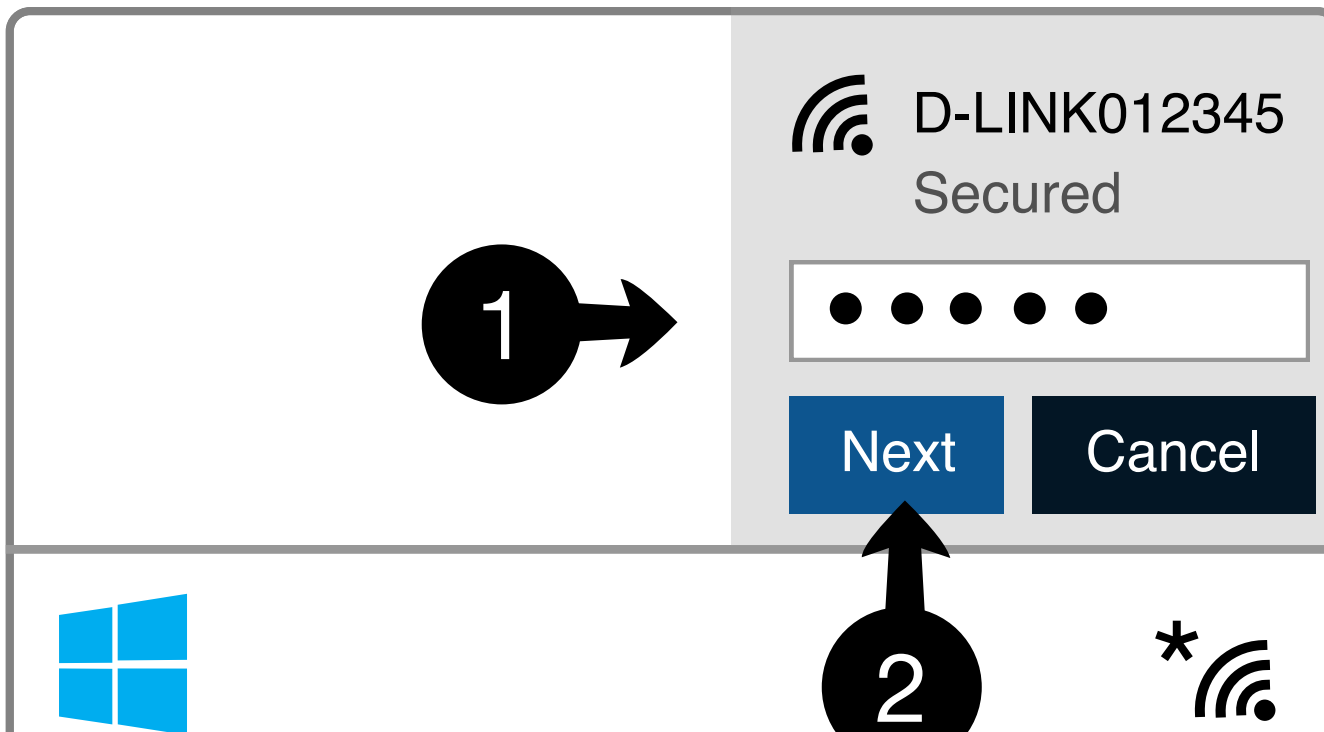
Microsoft Windows



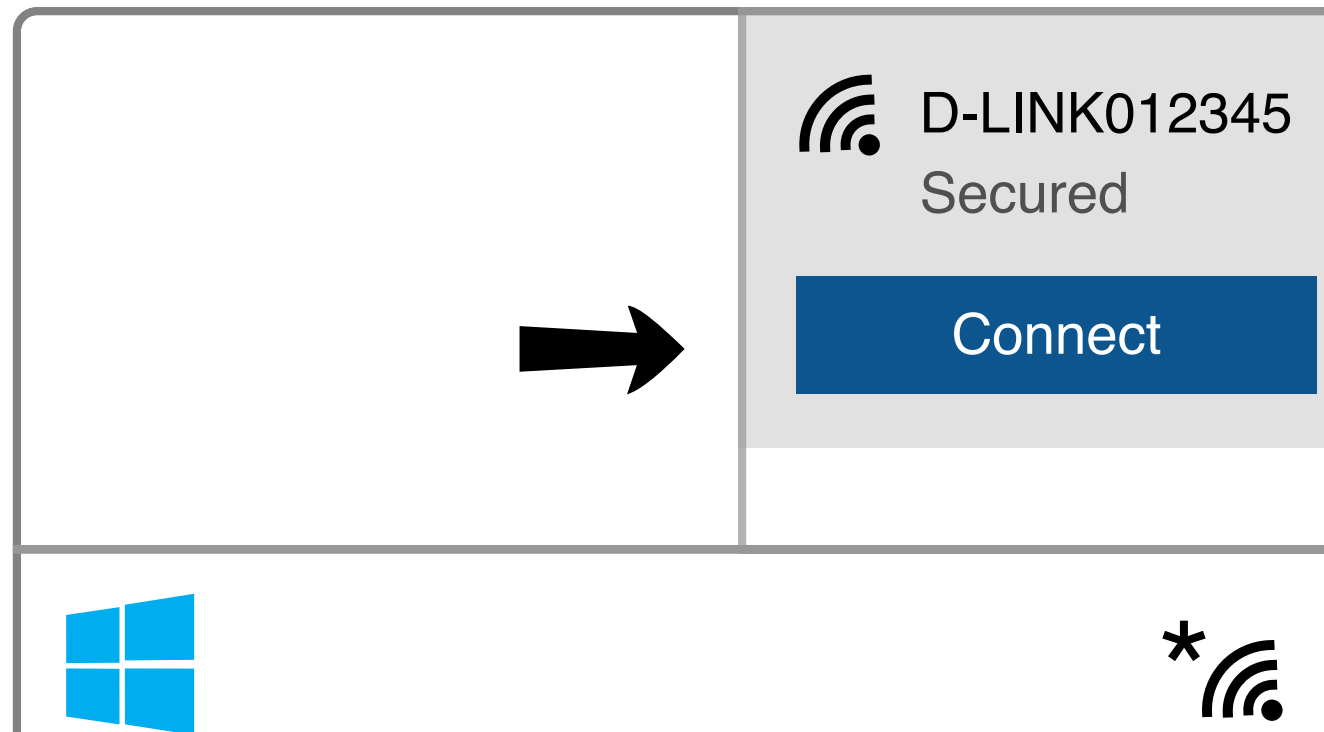
Select the WiFi icon in the bottom right of the screen



Select the WiFi name (SSID) you wrote down earlier, then 'Connect'




Enter the password you wrote down earlier and select 'Next'

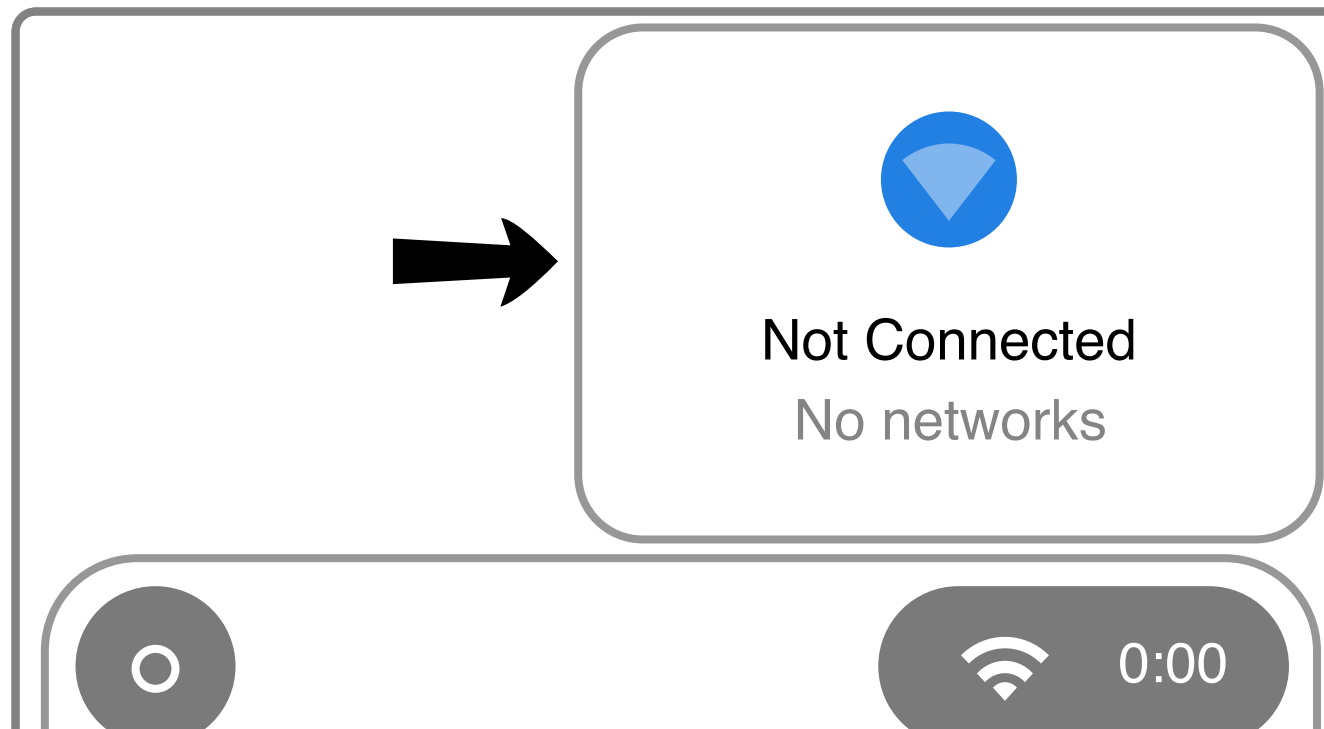


Select 'Connect'. Use a web browser to check you're connected. If not, see the bottom of this page

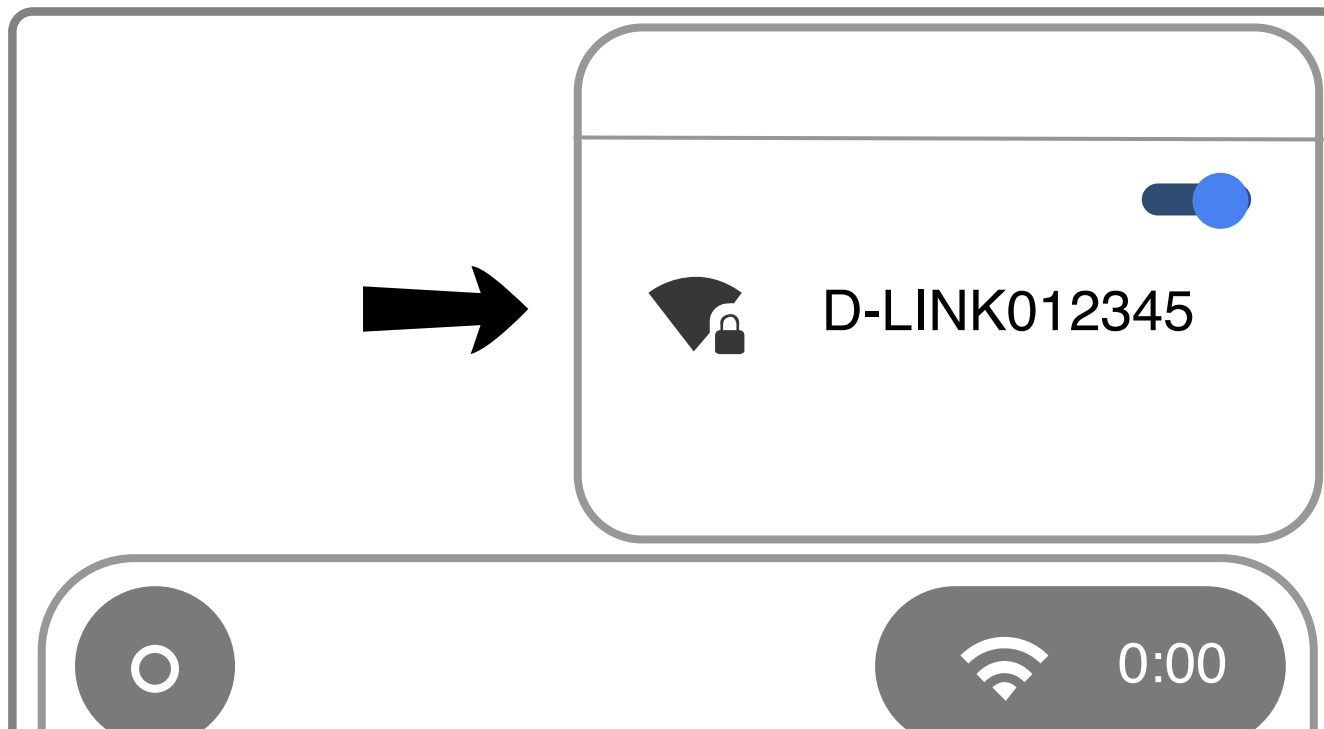
Google Chromebooks



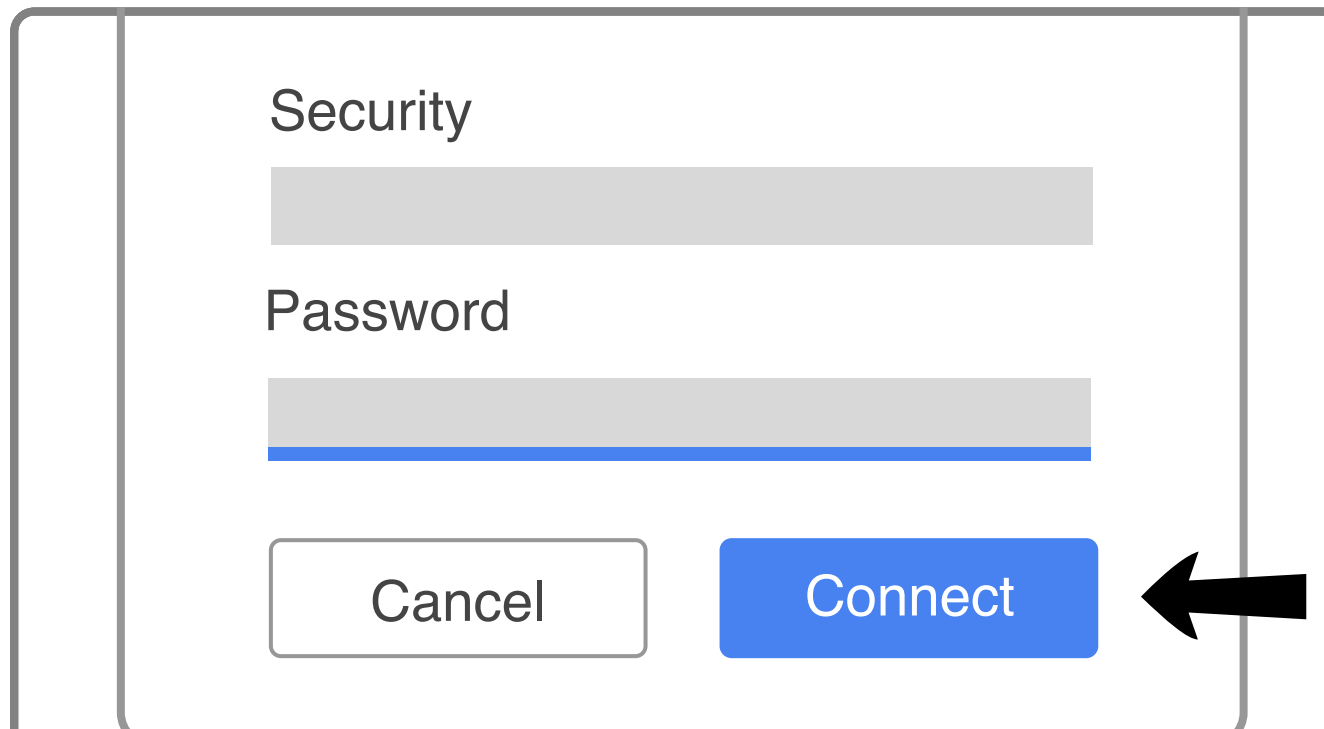
Select the WiFi icon in the bottom right of the screen



Click on 'No networks'




In the network list select the WiFi name (SSID) you wrote down earlier

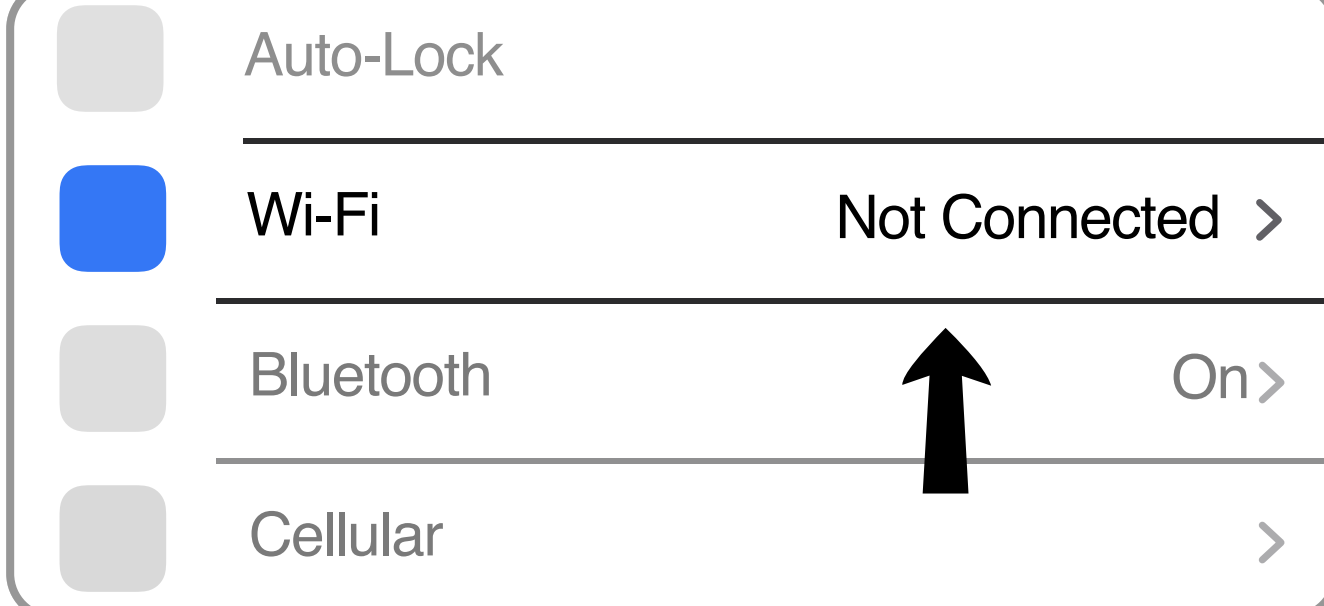


In the password field, enter the password you wrote down earlier and select 'Connect'

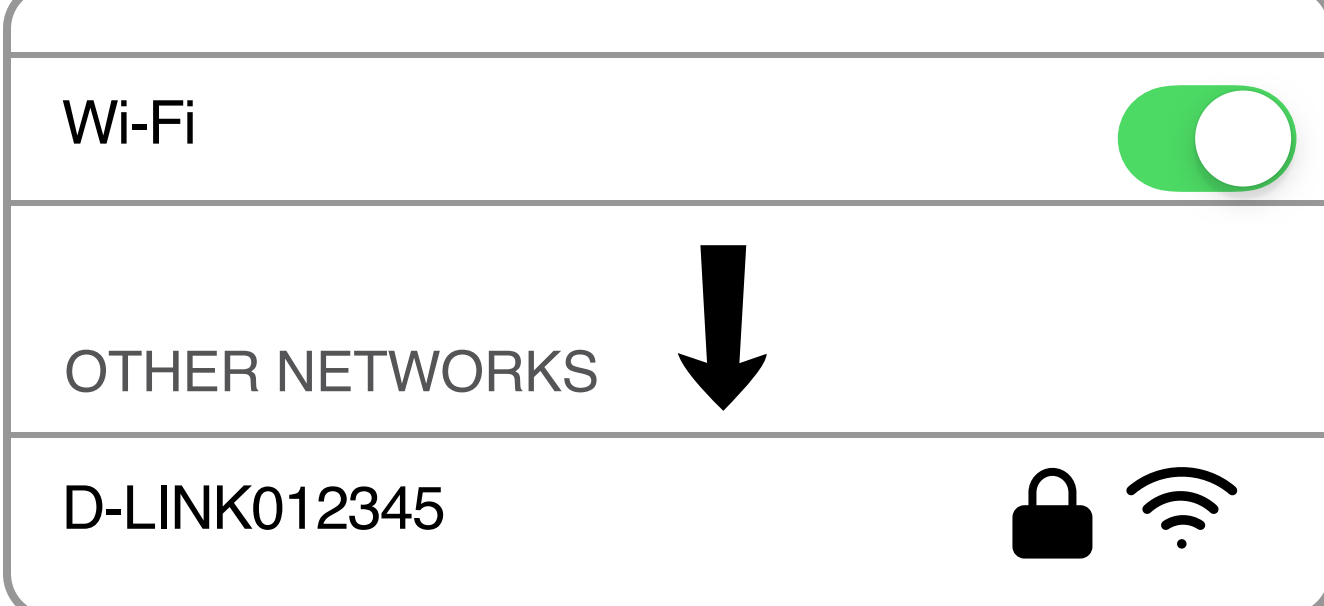
iPads (iOS and iPad OS)



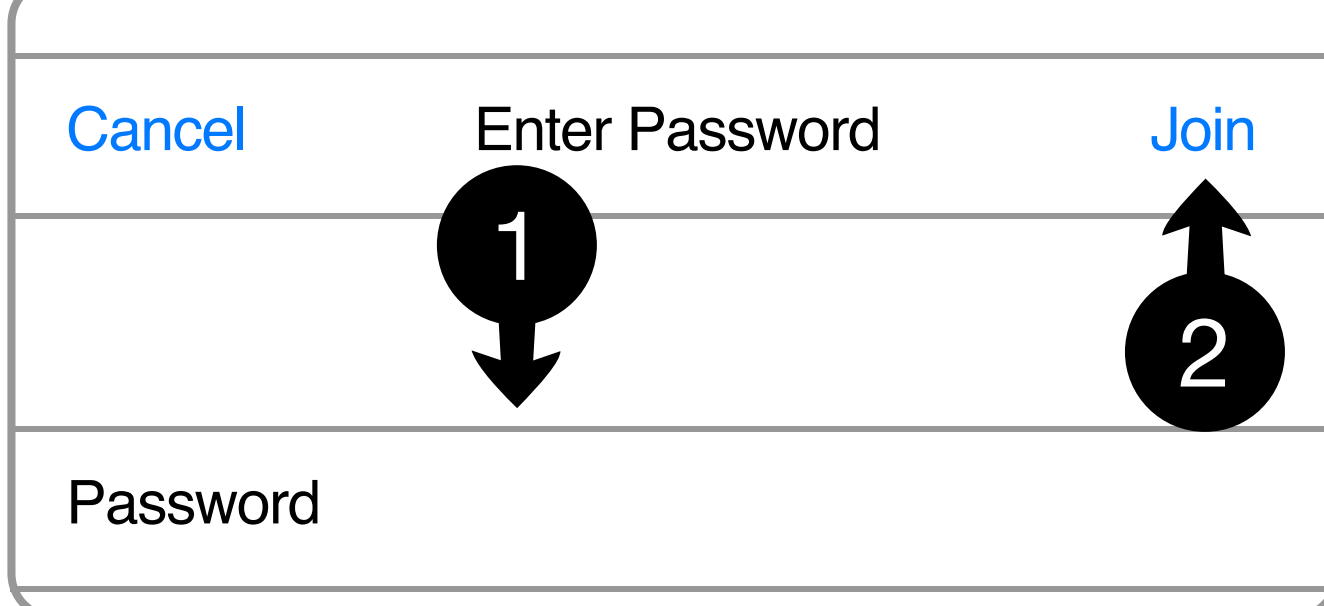
Select the settings icon in the bottom right of the screen



Select 'Wi-Fi Not Connected'

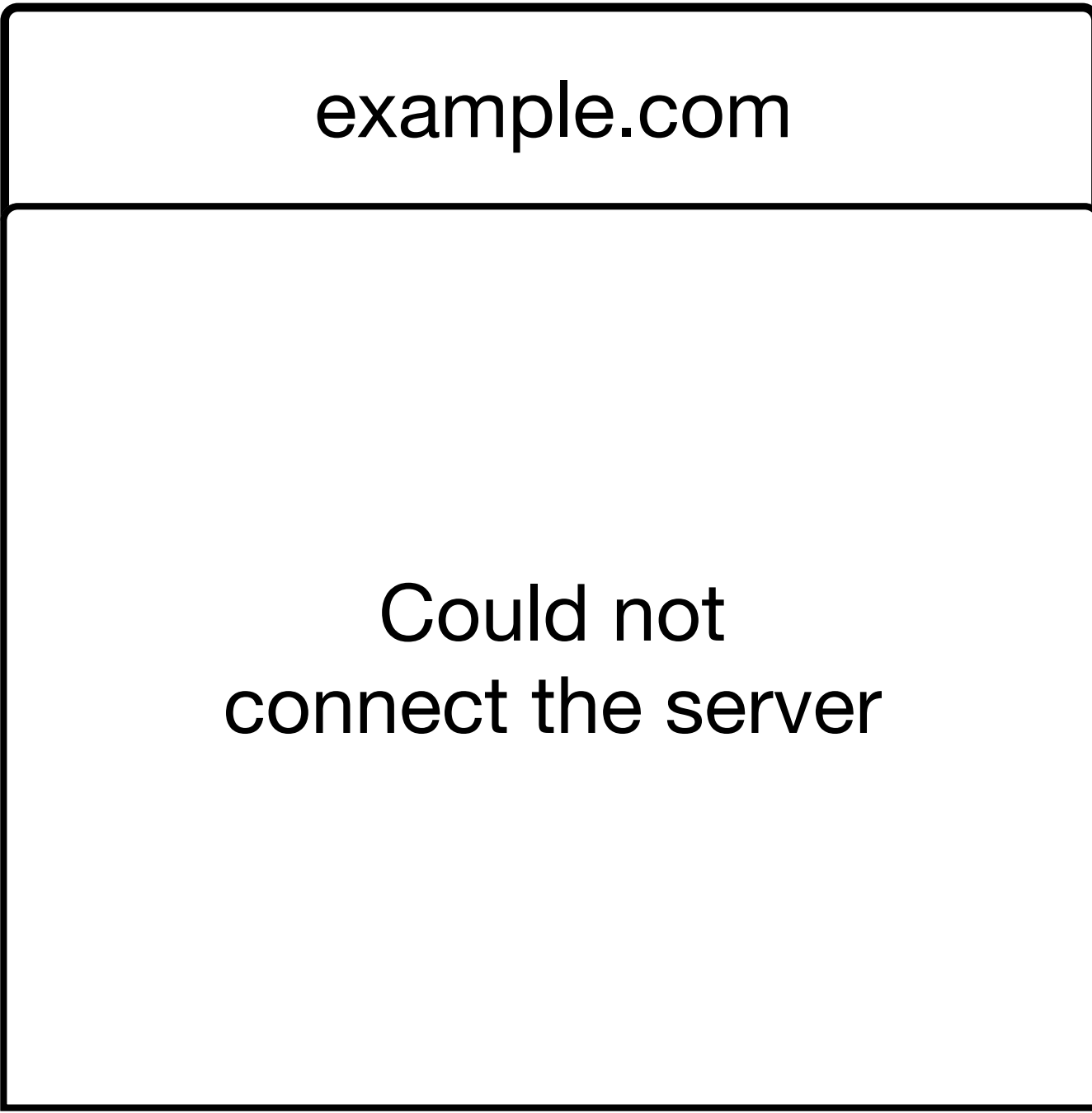


In the other networks list select the WiFi name (SSID) you wrote down earlier



In the password field, enter the password you wrote down earlier and select 'Join'

! Why you might be seeing a 'cannot connect' screen in the browser



example.com

Could not connect the server

Run out of data

This will reset on the 1st of the next month and you will be able to use the router again.

To avoid running out of data in the future, use it for education only.

SIM is blocked

The SIM will be blocked if it is inserted into another device.

You will need to contact the person who sent it to you.

No signal

Try moving the router around your home as you may have a better connection in some parts.

If the issue persists you may need to contact the person who sent it to you.

If you have any issues with your router? You should contact the person who sent it to you – usually someone at your child's school or at the local authority.