



Service users

. People returning to My Service-Canada Account manage their benefit

Service description

to an protopping the londing page-after cigning in its My-Service Canada Account (MICE) where users can use and manage their existing benefit organises of which without application handles the hereifit (plags or new tool, Canada,

Users will have used, sector to the not extremely information for their condition, state or seat benefits, by developing a resistance or the MICE.

Standard	Responsibilities	Decision (Met, Partly met, Did not meet)	What the team has done well	What the team needs to explore
Design with users	Michighi delesi and level y prototogo has no has intended. To reserve final has a final state of the state o	Met	the point visit impreced that the state: - Actual curves of the execute sheet of the second. - Included all deverse demonstrated in the second. - Included diverse demonstrates, languages, and device others for over research participation.	Motion that meet involves, the team metals to: - locare makes requirement that product insteam as the participants to our research pleasance; good, classic, participants to our research pleasance; good, classic, participants to our research pleasance; good, classic, executions of the department build succlassified to the product of the participant build are self that be other organizations.
		Partly met		
	 Commissions from research forlings of thomas described industry and represent the design of the test flygolithess appared the profession Sciences Victor all Science members in user research Spatisopating, diseasing or research schalage. 	Did not meet		
Iterate and improve frequently	Non-the solution and writing Specimens and protection. The Control of Contro	Met	The parties in impressed that the less in the companion of the control of the control of the control of the control of the control of the control of the control control of the control of the control of the control costs in control costs a lessel question pushage and control of the costs and control pushage production and control of the control of the control of the costs.	Before their make makes, the tases needs to: The families and strong a state propagation seasons The families and strong a state propagation of the state of th
		Partly met		
		Did not meet		
	Name participate and sear research fedings with questions and submissions. 1. Section 16. In Control, A control, 16. In Contr	Met	The passed mass inspectant that the traces: * Whereif research findings about the organization. Methods are a second findings about the organization.	Select that the extraction, the team metals to: 1 mile single to the extraction of the ECC and ECCC. Find using to these review included religious recent, the extraction of the extraction of government, the extraction of the e
		Partly met		
		Did not meet		
Use open standards and solutions	Trainiste existing services and choise the most appropriate option to develop the MRK. To ment Distribution, journalisty rend lis: Determine whether you need to use an advantage splittion or technology. Develops a plan to best compactifiely avoid pathonic and devices.	Met	The panel was impressed that the team: • Considered funct is tack sense imagistion over the tang-term.	Refers their next entires, the team needs to: from that open conducted are used. Where recovering, metric to dissense of Canada Standards, the the principles on the principles of the principles of the principles of the publishes are eigencolored conducted that are closed. All adopting are closed and reference the principles.
	Continuous whether you seed to use an alternative platform or including Dentity a plant her locurquistific years platform and devices. Dentity a plant her locurquistific years platform and devices. Dentity and devices are platform and devices. Dentity and devices are platform and devices. Locardon and and other plant years for years and seed to regard a with Controller for year existing subdiss right is altered to meet year needs.	Partly met		
		Did not meet		
Address security and privacy risks	Conting a plane to individual proceed of section of the to address them. I have been to the classified and only one to be a continue to the c	Met	The paint view to trappersed that the bears: - There's has a financial of imminister container and in the service of the serv	Before that must enries, the least needs to: I blist fluctuate how-security and phospy role are assessed. That is control design and pulsy was to an Privally trademore and fluctuary trademore for worst and best trademore that fluctuary trademore for worst and best trademore that fluctuary trademore for your equation. These trademore is don't fluctuary to design for more consists on the seam known when things for use.
		Partly met		
		Did not meet		
Build in accessibility from the start	The principles with a vising of earse with amendating week. To ever the collection jumo usually reset in a Creation for the Vigino A. Underdood to the Amendation of the Amen	Met	They also what is imprecised that the same. I stronging of them to any means the Nachaded enemy menting quantities and imprecise and interfly at haring visual and any quantities and imprecise and interfly at haring visual and applicate and interfly any the haring visual constitution of any three controls to get compare the form constitution of any three controls to get quantities. Constitution of any three controls to get quantities. Constitution of any three controls to get quantities. Constitution of any three controls to get the control of any three controls for the deep line. Preferenced assessibility facilities or comparent.	Before their meat review, the base needs to: Their both covering criticals for settle received, and was such asking revisible for restrict, and was such asking revisible for settle restrict, and and an advantage of their settle restrict, such asking restrict, and continued it is need, pulsars. The benefit is custom Art years the benefit complaines it is provide a digital or on experience. Built a could great provide passage that include to be not serve who are according to complete their settle serve who are according to their settle.
		Partly met		
	or not A aminimum, encure prolitippes ment WCAG. 2.0 conformation requirements. Train has access to exclusionments to experiment with new approaches, building or saludates.	Did not meet	The panel was impressed that the teams . No.	
Empower staff to deliver better services	To next this standard, you visibly need to: Note with developers to determine technical choices and programming took to develop these build.	Met	. NO.	Before their next evelow, the team needs to: The constant was not covered in the dema-and QSA so it could contine eveneral. Next their protection of the team care speak to how they work, their process enables, or blackers, and what tools they use
	Once, or these or transport expenses ground and was to make the account of providing to the beam are accounty weighing to expensive periodic of the beam are accounty weighing to expensive periodic periodic of the distribution of the account of th	Partly met		
	The Isaam brows what data will be callected and the standards that apply for using it.	Did not meet		
Be good data stewards	The team for mid-state of the district of the	Met	The global hall integers and chart the forests: - No.	Before that next entire, the toals needs to: If the third the term of the term and QUA is If the third term of the term and QUA is If the time, the term of the term and the term and the term of t
		Partly met		
		Did not meet	The second cost inscreased that the beauty	Referent that most replace the team nearly
Design ethical services	Testing prototypes.	Met	The panel was impreced that the team: Streening orbins for user research included recent immigrations and people who shortly as favory essail or capative statement. Designs and adulated options for users to get support from other channels.	Before their next review, the team energy to construct the property of the team of the property of the team construction of the property of the team of decisions, their about from policy about or revicul them to be- menter of your treatment for legs and play your service them anothers or your treatment for legs and your service them anothers property or them anothers property or the property of the property or the property
	Minetify weight is provide additional disposed to the search with a read if Record a valler original disease for retiring Record a valler original disease for retiring in the search original disease for retiring people for sear retearch. Ownering plants in additional retiring account for and emigroup provides forces on the discaland aggregated for the annual disease design. Certains from some will be date to appeal administed descharing.	Partly met		who was actually recruited for tecting
		Did not meet		
Collaborate widely	Cultaborate with stabeholders that have built similar services. Find ways to reuse existing subdimes.		The panel was impressed that the team: The team consisted, collaborated, and built contine their with learns across DECD and SECC.	Before their next review, the team needs ta: Connect with service teams outside of ESDC who may have faced contar challenges. Try finding them on

Partly met

Did not meet

What the service team is dising used. **Calls the less than the district team that is never all or, and the less than the less