27 Services Pte. Ltd.

80 Playfair Road #02-11D Singapore 367998

Contact:

Verlyn Tan +65 8448 8809 Danny Teo +65 9685-2990 Fax: +65 6348-5541

Web Site: www.27svs.com

List of Courses (Updated as of 31st September 2018):

Accounting Skills for New Supervisors

Advanced Project Management

Advanced Skills for the Practical Trainer

Advanced Writing Skills

Anger Management - Understanding Anger

Balanced Scorecard Basics

Basic Business Management - Boot Camp for Business Owners

Basic Internet Marketing

Body Language: Reading Body Language as a Sales Tool Branding: Creating and Managing Your Corporate Brand

Budgets and Managing Money

Building Better Teams

Building Relationships for Success in Sales

Building Your Self Esteem and Assertiveness Skills

Bullying in the Workplace

Business Ethics for the Office

Business Etiquette - Gaining That Extra Edge

Business Leadership - Becoming Management Material

Business Succession Planning - Developing and Maintaining a Succession Plan

Business Writing That Works

CRM - An Introduction to Customer Relationship Management

Call Center Training - Sales and Customer Service Training for Call Center Agents

Change Management - Change and How to Deal With It

Coaching - A Leadership Skill

Communication Strategies

Conducting Effective Performance Reviews

Conference and Event Management

Conflict Resolution - A One Day Primer

Conflict Resolution - Dealing With Difficult People

Conflict Resolution - Getting Along In The Workplace

Conquering Your Fear of Speaking in Public

Controlling Anger Before It Controls You - A One Day Primer

Core Negotiation Skills - A One Day Primer

Creating a Dynamite Job Portfolio

Creating a Google AdWords Campaign

Creating a Top-Notch Talent Management Program

Creative Thinking and Innovation

Crisis Management

Critical Thinking

Current Project Management Techniques to Increase Effectiveness - A One Day Primer

Customer Service Training - Critical Elements of Customer Service

Customer Service Training - Managing Customer Service

Delegation - The Art Of Delegating Effectively

Developing Your Training Program

Disability Awareness - Working with People with Disabilities

Diversity Training - Celebrating Diversity in the Workplace

Dynamite Sales Presentations

Effective Planning and Scheduling

Emotional Intelligence (One Day)

Employee Accountability

Employee Dispute Resolution - Mediation through Peer Review

Facilitation Skills

Generation Gap - Closing the Generation Gap in the Workplace

Getting Stuff Done - Personal Development Boot Camp

Getting Your Job Search Started

Giving Effective Feedback

Goal Setting

Hiring for Success - Behavioral Interviewing Techniques

Human Resources Training - HR for the Non-HR Manager

Influence and Persuasion

Intermediate Project Management

Introduction to Neuro Linguistic Programming

Inventory Management - The Nuts and Bolts

Leadership Skills for Supervisors - Communication, Coaching, and Conflict

Lean Process Improvement

Managing Difficult Conversations

Marketing and Sales

Marketing with Social Media

Mastering the Interview

Meeting Management - The Art of Making Meetings Work

Motivation Training - Motivating Your Workforce

NLP Tools for Real Life

Negotiating for Results

Onboarding – The Essential Rules for a Successful Onboarding Program

Orientation Handbook - Getting Employees Off to a Good Start

Overcoming Objections to Nail the Sale

Performance Management - Managing Employee Performance

Personal Brand: Maximizing Personal Impact

Problem Solving & Decision Making

Project Management Fundamentals

Project Management Training - Understanding Project Management

Prospecting for Leads like a Pro

Public Speaking - Presentation Survival School

Public Speaking - Speaking Under Pressure

Research Skills

Risk Management

Safety in the Workplace

Secrets of Change Management - A One Day Primer

Self-Leadership

Selling Smarter

Skills for the Administrative Assistant

Strategic Planning

Stress Management

Stress Relief and Stress Reduction - A One Day Primer

Survival Skills for the New Trainer

Team Building - Developing High Performance Teams

Telemarketing - Using the Telephone as a Sales Tool

The ABCs of Supervising Others

The Minute Taker's Workshop

The Practical Trainer

The Professional Supervisor

Time Management - Get Organized for Peak Performance

Tough Topics: Talking to Employees about Personal Hygiene

Train-the-Trainer - Inspire, Motivate and Educate - A One Day Primer

Using Activities to Make Training Fun

Working Smarter - Using Technology to your Advantage

Workplace Ergonomics: Injury Prevention Through Ergonomics

Workplace Harassment - What It is and What to Do About It

Workplace Violence - How to Manage Anger and Violence in the Workplace

Writing Reports and Proposals

Writing for the Web