



# DAVID HAIGH

QUALITY ASSIST ENGINEER

## PERSONAL PROFILE

I am a Quality Engineer trained in UI & API test automation, Micro-services and Exploratory testing. I work predominantly in high pressure Agile, BDD, CI/CD cloud based environments and I test web and mobile based applications in the domains of insurance, loyalty and flight booking systems.

## TECHNICAL SKILLS

JavaScript, NodeJS	● ● ● ● ●
HTML CSS	● ● ● ● ●
API test automation	● ● ● ● ●
UI test automation	● ● ● ● ●
MongoDB, SQL	● ● ● ● ●
CI/CD, Git, Github	● ● ● ● ●
AWS, DynamoDB	● ● ● ● ●

## EDUCATION

- 2019 - Cypress Test Automaton (Test-Ed)
- 2017 - Web Developer Bootcamp Online Course (Colt Steele)
- 2017 - Technical Web Testing 101 Online Course (Alan Richardson)
- 2015 - Kick Start Software Test Training Course (WorkVentures Limited)
- 2015 - Software Testing (Testing Times, Anne-Marie Charrett)
- 2015 - Certificate II in Business (TAFE)
- 2014 - Certificate III in Information Digital Media and Technology (Web Technologies)(TAFE)
- 2014 - Certificate II in Information Digital Media and Technology (TAFE)
- 2014 - Certificate I in Work Preparation (MDS Training)
- 2013 - Year 12 HSC (Mater Dei School, Camden)

## TOOLS & CAPABILITIES

- Tools: Jira, Cypress, Percy, Charles, TestCafe, soapUI, Postman, Cloud 9, MongoDB, NodeJS, Express, jQuery, Bootstrap Semantic UI, Xmind, AWS, DynamoDB, Dockers & Containers
- Testing (Black Box, White Box, End to End, Usability, Functional, System, Cross-Browser, Manual, Scripted, Agile and Exploratory)
- Critical thinking and ask useful questions in the context of software testing.

## CURRENT WORK EXPERIENCE

### QA Engineer in Qantas Loyalty (Insurance Unit)

QANTAS LOYALTY 2018-2019, MAY 2020 TO PRESENT  
QANTAS AIRLINES JAN 2020 TO PRESENT

- Eliciting and understanding requirements
- Designing test strategies, plans & scripts
- Adding issues and bug tracking in Jira
- UI and API Test automation of web apps, service & mobile apps
- Testing front-end UI, back-end/Micro-services
- Writing release plans
- Currently Sole QA under the Test Manager



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<https://portfolio.dhaigh.app>  
<https://github.com/Dhaigh94>



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## HOBBIES & INTERESTS



- Occasional trainer for Test-Ed training in Git, CircleCI and Cypress.io
- Attend Sydney Testers Meetups and Quality Engineering Meetups
- See my [portfolio](#) and [github](#) for my personal coding and automation projects

## EMPLOYMENT HISTORY

### Qantas Loyalty (Insurance Unit)

QUALITY ANALYST ENGINEER - MAY 2020 TO PRESENT

### Qantas Airline (Permanent)

QUALITY ANALYST - JAN 2020 TO PRESENT

### Qantas Loyalty (Contract)

QA ENGINEER - MAR 2018 TO DEC 2019

### Lorica Health (Contract)

JUNIOR TEST ANALYST ENGINEER - MAY 2017 TO AUG 2017

### CareerVentures - Division of WorkVentures

TECHNICAL & BUSINESS SUPPORT - JAN 2016 TO NOV 2016

### Kartel Digital

SOFTWARE TESTER INTERNSHIP - AUG 2016 TO SEP 2016

## WORK EXPERIENCE

### Work-Integrated Project Based Training

I was part of a unique program to accelerate young people into the high tech market and be competitive against University Graduates in IT Engineering. It culminated in a 2-week internship with Suncorp who evaluated our skills against UTS University IT Engineering Graduates competing for Suncorp positions. According to the Suncorp Test Leads we outperformed the graduates by being productive from the get-go, we required no training, we ranked Level 2 where as the students only obtained Level 1, we introduced 5 new QA approaches and we were able to maintain project velocity. As part of the program we were trained by industry professionals from Atlassian, Tyro, Microforte, Testing Times and Covata. And we did testing projects for 10 Sydney based companies:

- A.I.E. Incubator Groups - (Play-ability, exploratory, end-to-end testing for 4 start-up companies)
- Play2lead - (Tested the administration platform that created surveys and polls for event attendees.)
- Wired2Cloud - (Software testing on a GPS mobile app; AGLO, which lets the user get cash for going to a store and taking a photo of the shelf a Brand's product is on.)
- SIRC ITEC Centre- (Software/hardware testing on a RF Scanning Application and confirming the workflow of the delivery and storage of the items scanned in the warehouse.)
- Suncorp Group - (2-week internship, testing Life insurance and Superannuation web applications and introduction to Agile work environment.)
- Covata - (Web and mobile application which is like Dropbox where the files encrypted)

## CHARACTER REFERENCES

Alejandro Sanchez Giraldo | QA Manager at Qantas Loyalty (Ex)

Dhora Anisetty | Test Manager - Qantas Insurance Products

Catherine Karena | Test-Ed Director, Designer of WorkVentures Accelerated Training

Feel free to call me on 0467 809 536 or email [davidhaigh94@gmail.com](mailto:davidhaigh94@gmail.com) for further information.