



# David Haigh

Software Tester

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## Profile

I am looking for a QA testing role ideally in my strongest areas, which are websites, mobile, TV and gaming applications.

## Technical Skills

WordPress	●	●	●	●	●
HTML	●	●	●	●	●
Javascript	●	●	●	●	●
CSS	●	●	●	●	●
SQL	●	●	●	●	●
Browser Developer Tools	●	●	●	●	●

## Experience

QA Engineer Qantas Insurance

MAY 2020 - CURRENT

- Testing the Wellbeing Mobile App
- Bug tracking in Jira
- Understanding requirements
- Adding issues to Jira
- Writing Release Plans

### Skills & Capabilities

- Critical thinking and the ability to think outside the box
- JIRA, Cypress, Percy, Trello, Xmind, Charles, TestCafe, Postman, Cloud 9, MongoDB, NodeJS, Express, jQuery, Bootstrap Semantic UI and Freemind
- Testing (Black Box, White Box, End to End, Usability, Functional, System, Hardware, Manual, Scripted, Agile and Exploratory)
- The ability to ask useful questions in the context of software testing

## Education

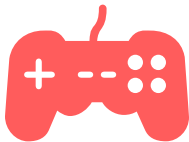
Web Development Bootcamp Course  
(Colt Steele)  
ONLINE

AUG 2017 -  
MAR 2018

KickStart Software Test Training Course  
(WorkVentures Limited)  
MASCOT, AUSTRALIA

DEC 2015

## Interests



## References

Catherine Anderson-Karena | CareerVentures Manager  
0437 900 054

Mark Jordan | Wired2Cloud  
0414 800 906

## **Objective & Summary**

I am looking for a QA testing role ideally in my strongest areas, which are websites, mobile, TV and gaming applications. I've been trained in Software Testing primarily by Anne-Marie Charrett, a world class trainer.

I've practiced both exploratory and scripted testing, plus a little test automation working on 10 clients' sites or worked with their developers remotely. I've performed Black Box, End to End, Usability, Functional, System and White Box testing techniques and approaches to test mobile, insurance, security, hardware, web or gaming applications. In those 3 months, I've met many different testers from Atlassian, Microforte, Tyro, Suncorp and I'm clear that I would like to continue working in the field of software testing.

## **Education**

- 2017 - Current – Web Developer Bootcamp Online Course (Colt Steele)
- 2017 – Technical Web Testing 101 Online Course (Alan Richardson)
- 2015 – Kick Start Software Test Training Course (WorkVentures Limited)
- 2015 – Software Testing (Testing Times, Anne-Marie Charrett)
- 2015 – Certificate II in Business (TAFE)
- 2014 – Certificate III in Information Digital Media and Technology (Web Technologies) (TAFE)
- 2014 – Certificate II in Information Digital Media and Technology (TAFE)
- 2014 – Certificate I in Work Preparation (MDS Training)
- 2013 – Year 12 HSC (Mater Dei School, Camden)

## **Employment History**

Qantas Insurance (May 2020 – Current)

QA Engineer

- Testing the Wellbeing Mobile App
- Bug tracking in Jira
- Understanding requirements
- Adding issues to Jira
- Writing Release Plans

Qantas Airline (January 2020 – Current)

Quality Analyst

- Writing API automation scripts
- Testing the flight ticket Booking System API's
- Understanding requirements

Qantas Loyalty (March 2018 – December 2019)  
QA Engineer (Contract)

- Bug tracking in Jira
- Adding issues to Jira
- Testing Front-End
- Testing Back-End/Microservices
- Making Automation using TestCafe
- Understanding requirements

Lorica Health (May 2017 – August 2017)  
Junior Test Analyst (Contract)

- Bug tracking in Jira
- Adding issues to Jira
- Testing database web applications
- Understanding requirements

CareerVentures – Division of WorkVentures Limited (January 2016 – November 2016)  
Technical & Business Support

- Boolean Search and Data Entry for recruitment database
- Website Development and Testing
- WordPress theme installation and customisation
- General Windows, Web & Desktop support activities for a small office

Kartel Digital (August 2016 - September 2016)  
Software Tester Internship

- Cross Browser and Device Testing for client websites
- Content Population using Umbraco

## **Work Experience**

WorkVentures Limited (October 2015 – January 2016)

In 13 weeks I did a work integrated training course in software testing. I worked for 10 companies on different test projects and a 2-week internship with Suncorp to evaluate our skills against the UTS University Graduates. According to the Suncorp Test Leads we outperformed the graduates by being productive from the get-go, we required no training, we introduced new approaches and they were able to maintain project velocity.

A.I.E. Incubator Groups – (Playability, exploratory, end-to-end test on Rumble Academy, the game was like Super Smash Bros I learnt the difference between a beta release and a full game how to use Trello do bug reports, test cases and communicate with developers.)

Play2lead – (Tested the administration platform that created surveys and polls for event attendees.)

Wired2Cloud – (Software testing on a GPS mobile app; AGLO, which lets the user get cash for going to a store and taking a photo of the shelf a Brand's product is on.)

SIRC ITEC Centre – (Software/hardware testing on a RF Scanning Application and confirming the workflow of the delivery and storage of the items scanned in the warehouse.)

Suncorp Group – (2 week internship, testing Life insurance and Superannuation web applications and introduction to Agile work environment.)

Covata – (Web and mobile application which is like Dropbox and Google Drive but the program makes the files encrypted for more security.)

### **General Work Experience (unpaid)**

I have been really keen to get work. I have demonstrated that by doing over 2 years of unpaid work while I have been studying to get into IT. My work experience has mainly been jobs around a business office, some gardening work and general store duties in Pizza Hut. In those 2 years I have done General Administration & Office duties and whatever labour work was required for the following companies:

- Macarthur Caravans and RVS (July 2015 – September 2015)
- Macarthur Disability Services Campbelltown (May 2015 – September 2015)
- Bryan Doyle (Member of NSW Parliament) Office (July 2013 – November 2013)
- JLM Conveyancing (Vocational Education Training – VET) (19th August – 23rd August 2013)
- Crown Lift Trucks (August 2012 – July 2013)
- South Western Sydney Medicare Local Ltd (May 2013 – June 2013)
- Chris Patterson (Member of NSW Parliament) Office (February 2013 – March 2013)
- Carrington Care (April 2012 – November 2012)
- Poplar Tourist Park \* Elderslie (May 7th and May 28th \* 2013)
- Pizza Hut (February 2012 – April 2012)

### **Software Testing Resources**

The following web resources and blogs I follow to continue my software test education:

HTSM | Testing without a map | FEW HICCUPPS | [softwaretestingclub.com](http://softwaretestingclub.com) | [associationofsoftwaretesting.org](http://associationofsoftwaretesting.org) | Online Portfolio: <https://davidhaighportfolio.com>  
GitHub Account: <https://github.com/Dhaigh94>

**Achievements & Abilities**

Drivers Licence        |        School Green House Captain (2013)