Electronic Dispensing Tool

User's Guide

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The Strengthening Pharmaceutical Systems (SPS) Program strives to build capacity within developing countries to effectively manage all aspects of pharmaceutical systems and services. SPS focuses on improving governance in the pharmaceutical sector, strengthening pharmaceutical management systems and financing mechanisms, containing antimicrobial resistance, and enhancing access to and appropriate use of medicines.

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ACRONYMS AND ABBREVIATIONS

AIDS acquired immunodeficiency syndrome

ART antiretroviral therapy

ARV antiretroviral BSA body surface area

Global Fund Global Fund to Fight AIDS, Tuberculosis and Malaria

EDT Electronic Dispensing Tool HIV human immunodeficiency virus

OI opportunistic infection PEP postexposure prophylaxis

PMTCT prevention of mother-to-child transmission

SMTP simple mail transfer protocol S-P sulfadoxine-pyrimethamine

TB tuberculosis

USAID U.S. Agency for International Development

WAC weighted average cost
WHO World Health Organization

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CHAPTER 1. INTRODUCTION

Description

The Electronic Dispensing Tool, or EDT (formerly known as the ART Dispensing Tool, or ADT), is intended for people managing products used in the fight against epidemics such as HIV/AIDS, malaria, and other complicating opportunistic infections (OIs). It allows a file to be managed for each patient to whom medicines are dispensed at a pharmacy or clinic providing care. Each patient's file includes his or her basic profile and the history of products administered. The pharmacist can access this file at the time medicines are dispensed. This tool also generates reports containing basic statistical data and information that can facilitate patient monitoring and adherence to the prescribed treatment. Please note that in this guide, the terms *product* and *medicine* are used interchangeably.

What the Electronic Dispensing Tool Does

The Electronic Dispensing Tool helps maintain basic patient profile information, medication history, and other data that are essential for the dispenser to know at the time of dispensing. This tool also generates information required to calculate pharmaceutical needs and to make other management decisions. The data captured and reports generated by the tool can briefly be summarized as follows—

- Medicines Management
 - Medicines inventory
 - o Product consumption report by month/year, type of product, and type of treatment
- Dispensing
 - o Dispensing history for managed medicines and supplies
 - o New patients per regimen
 - o Number of visits per month/year by regimen
 - Adherence reporting using indicators approved by the World Health Organization (WHO)
- Patient Management
 - Basic patient profile with contact address
 - Patient schedule
 - List of patients (supported by different donors)
 - o Current status of patient (active, lost to follow-up, deceased)
 - o Number of active patients by regimen
 - o Age, weight, and gender distribution
 - Patient enrollment trend

What the Electronic Dispensing Tool Will Not Do

The Electronic Dispensing Tool is designed to support your reasoning. However, it cannot distinguish between accurate and erroneous data, apart from reporting some obvious

inconsistencies. It also cannot be used as a comprehensive clinical tool, because it deals with pharmaceutical services only and contains limited inventory functions. However, it can be used in conjunction with other software applications.

Tool Features

The Electronic Dispensing Tool—

- Has batch/lot and expiry date tracking for the medicines and supplies being dispensed.
- Can export data from peripheral sites and import data into a central location using the tool to provide an aggregated view of that territory's dispensing habit.
- Is designed to be simple to use and maintain.
- Has been developed in Microsoft Access (which comes bundled with Microsoft Office Professional) so no additional licenses are needed.
- Comes already equipped with various reports to support management decisions at the facility level.
- Provides user-friendly data entry through "look-up" tables and lists.
- Has a comprehensive user's guide.
- Is currently available in French and English and can be viewed in either language by simply clicking a button. Additionally, it can be readily translated in other languages.

Expected Users and Required Skills

The primary expected users of the tool are dispensers at clinics and pharmacies. The Electronic Dispensing Tool will also provide clinic and program managers with relevant information on which they can base their decisions. If aggregated at higher levels, the data can provide useful information for strategic and program planning, pharmaceutical rationalization, and financial planning.

Electronic Dispensing Tool users are expected to have basic computer skills, knowledge of treatment protocols and antiretroviral (ARV) medicines, good dispensing practices, and a basic understanding of stock management. Familiarity with Microsoft Access databases is helpful, but not required.

System Requirements

Component	Requirement
Computer CPU	Pentium-based processor
Memory	512 megabytes (MB) of RAM (minimum)
Hard disk space	500 MB of free disk space
Additional drives for backup	External schedulable hard disk or memory stick (minimum 1 gigabyte [GB]) or CD-R/W drive (if backup is to be done on CD)
Operating system	Professional version of Windows 2000 or Windows XP or higher
Application program	Professional version of MS Office 2003
Networking	Networking as necessary to connect the computers
Printer	Any Windows compatible printer—laser printer is preferred over ink jets
	Labels: Supports Brother QL-560 or QL-570
Power backup	UPS minimum 500 VA (or the next highest to sufficiently cover both monitor and CPU)

Disclaimer: Please note that the screen captures and reports in this manual contain sample and testing data and do not represent actual institutions or patients.

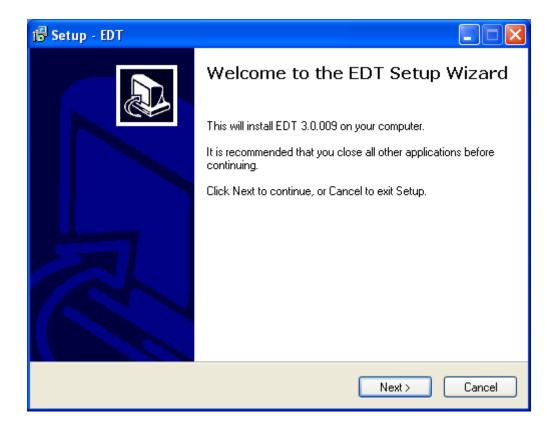
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CHAPTER 2. INSTALLATION AND CONFIGURATION

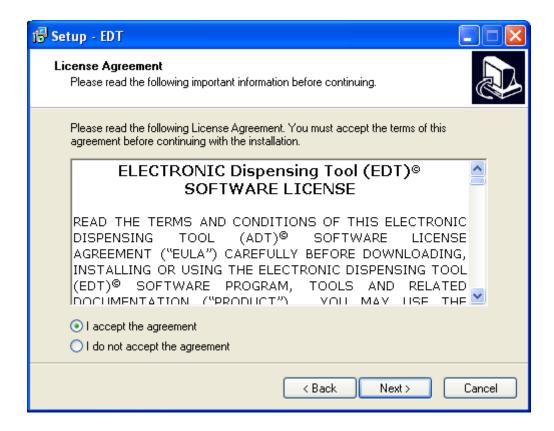
Installation of the Tool

To install the EDT software, follow these steps—

- 1. Double-click the EDTsetup.exe file to start the installation process.
- 2. Choose a language (English or French) for installation.
- 3. The EDT Setup Wizard will appear.

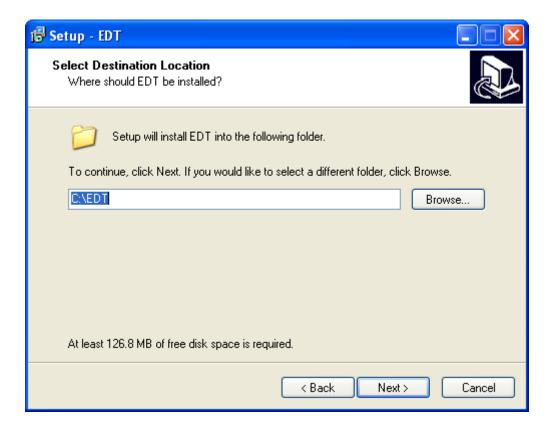


4. You must accept the license agreement before you can proceed with the installation.



5. Select the destination location for the software. In most cases, it is best to leave the location suggested by the installation software. You must have at least 127 MB of free space available on your hard drive.

NOTE: For Windows Vista users, you must leave the destination drive as C: because of security restrictions. If the drive is changed, the software will not function correctly.



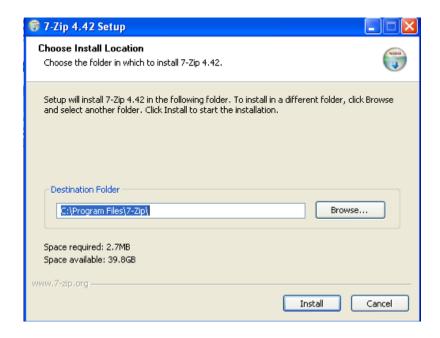
- 6. Specify where the setup program should place the program's shortcuts. Again, in most cases, it is best to leave the location suggested by the installation software.
- 7. State whether you want a desktop icon installed for the software. This will make it easy to start the software from the main screen of your computer.

8. Click the "Install" button.

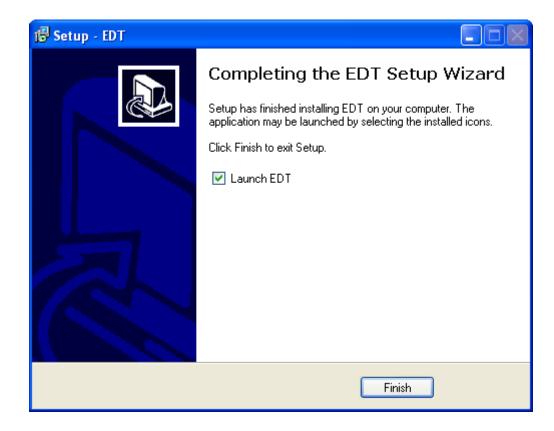


9. During installation, if a version of the EDT software is already installed on the computer, prompts will pop up, asking you to indicate whether to overwrite existing files. If the existing data and validation files are not required, answer "Yes." However, if you desire to keep the existing data and validation files, answer "No" to each of the inquiries.

10. Choose an installation location for 7-Zip, a free compression software program that facilitates file transfers by making the files smaller. This program is used in the EDT export process and must be installed to submit data to a central location.



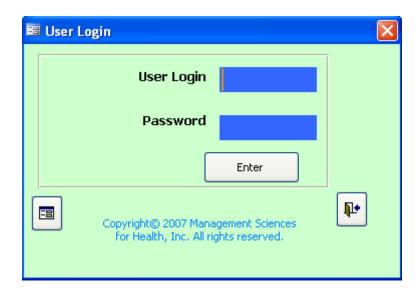
11. The installation is complete.



The first time you start the program, you need to choose the installation country and language (English or French).



You can choose to have the program start automatically after installation by leaving the <u>Launch</u> <u>EDT</u> box checked. Whether you start the program that way or by double-clicking the desktop icon, the following User Login window appears on the screen—

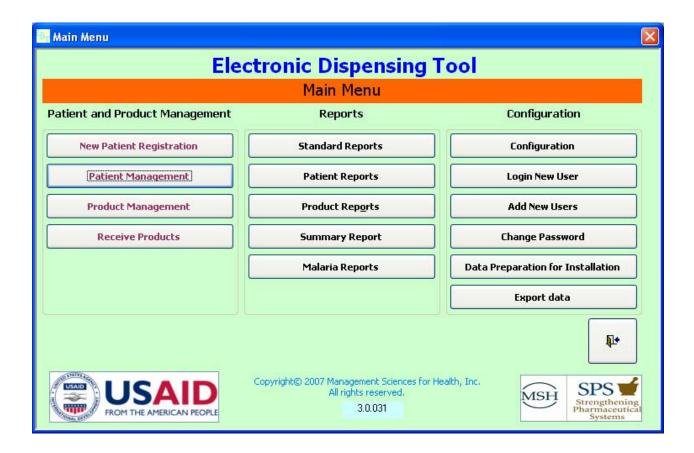


To gain access to the program, you must enter a user ID (identity) and corresponding password. The EDT has two levels of user access: users and administrators. User-level access gives the user access to the functional areas of the program and data-entry rights. Administrator access allows access to the <u>Configuration</u> column of the program and the various setup areas located there.

The default user-level ID and password for the program are "rpmplus." The default administrator-level ID and password for the program are "admin" and "adtv13," respectively.

New users can be created and deleted as necessary in the EDT. Chapter 5 discusses this procedure more extensively.

In the User Login window, enter your *user ID* and *password*. The following screen appears with the "Main Menu"—



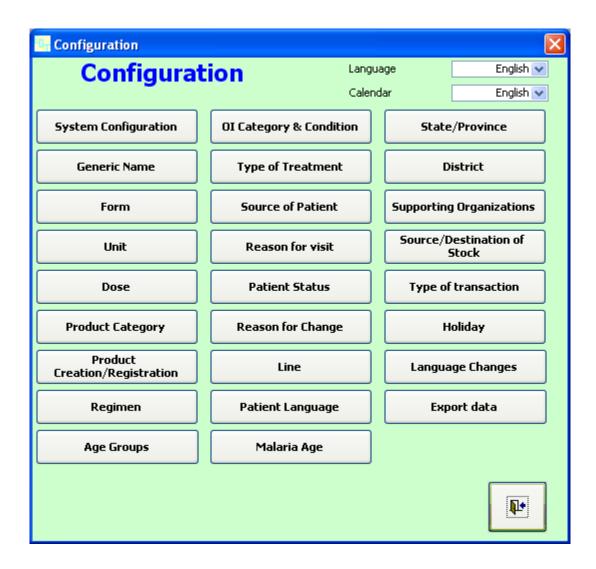
It includes three primary components—

- Patient and Product Management column
- Reports column
- <u>Configuration</u> column

Before you can use the tool, it must be configured to the needs of your treatment program or institution.

Configuration

The EDT is preconfigured to serve users who are not "Administrators." Only "Administrators" can configure or change the EDT's initial configuration. Proceed as follows to configure the tool according to the characteristics of your institution or your country's program. The purpose of defining the information in the following sections of the program is to standardize and speed up data entry.



Language

The first option on the Configuration screen is the language in which the the program is displayed. The program comes with both English and French versions. If you require an additional language, please contact the support staff at Management Sciences for Health for help in making the conversion. If you change the language, the program will automatically close so it can be restarted.

Calendar

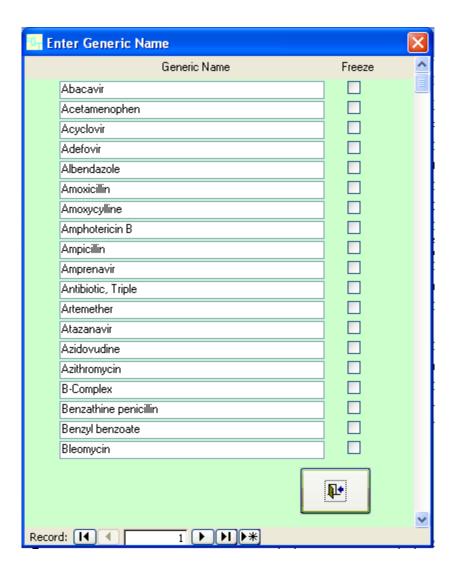
Beneath the <u>Language</u> option box is an option box for selecting what <u>Calendar</u> the program should use. As an Access-based program, by default the EDT uses and displays the English-based (Gregorian) calendar. Throughout the program, whenever a date is displayed (on a report, when dispensing, and so on) there are usually two date fields. One of these displays the numerical date (e.g., 11-21-2008) and the other displays the calendar date (Friday, November 21, 2008). However, certain countries use differing calendars, specifically the Ethiopian and Nepalese calendar. To account for this, the EDT will select the appropriate calendar date based on the numerical date entered. So, if you select "Ethiopian" from the drop-down list in the EDT <u>Calendar</u> options and input 1-1-2008 as your numerical date, the EDT will also display the correct Ethiopian calendar date (2000 Tahsas 22). If you change the calendar, the program will need to be closed and restarted for the changes to take effect.

System Configuration

This button is discussed in more detail in Chapter 5.

Generic Name

Enter the common generic names of the medicines that you stock in the table that appears on the Enter Generic Name screen (see next page). This table appears when you click the button "Generic Name" on the Configuration main menu. The information in this table will be used to associate a particular medicine with its generic name. If you do not want the medicine to be used, place a check mark in the <u>Freeze</u> box.



Form

Enter the pharmaceutical forms—for example, tablet, solution, ampoule—that you will use to define products managed by the EDT software.

Unit

Enter the pharmaceutical units—for example, bottle, dose, milligram, tablet—that you will use to define products managed by the EDT software.

Dose

Enter the dose—for example, 1 BID, 2 QID—and the number of units given per day for that dose. For example, 1 BID = 2 units per day and 2 QID = 8 units per day.

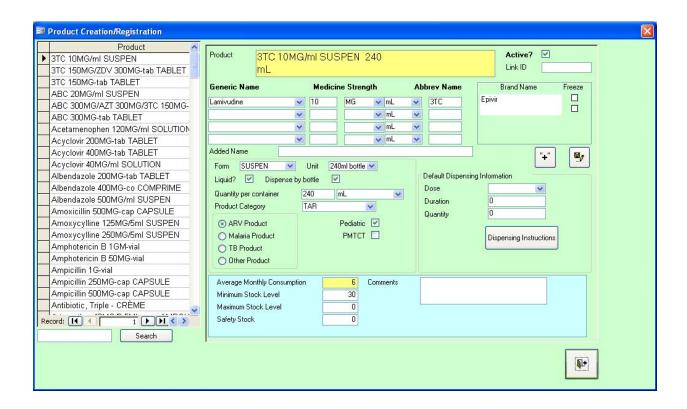
Product Category

The user can define categories such as ARVs or OI products for the medicines managed by the EDT software. These categories are used in product definitions and reporting.

Product Creation/Registration

Click the "Product Creation/Registration" button on the Configuration main menu. This will allow you to record all products used by the program or by your institution. The following screen appears and requires you to provide specific information about the product that you wish to register. The software automatically fills the yellow fields. The <u>Active?</u> box indicates whether the product is available for transactions in the software. By default, it is checked for all new products; uncheck it to remove the product from use in dispensing and stock transactions.

The column on the left side of the screen lists, in alphanumeric order, all the products currently in the database. The right side of the screen displays information for whichever is product selected in the left-hand column. The bottom of the column contains a field that allows the user to search the list of medicines using any character combination. For example, typing in the the characters *amox* and pressing the "Search" button would display only those medicines with *amox* in their name.



• Click the "+" button to create a new product entry, and enter the information specific to the medicine. By convention, for each product, you must include the

concentration and the packaging. For example, if 3TC 10 mg/ml solution comes in 100-milliliter bottles, its identification code would be 3TC 10mg/ml (100 ml). If the 3TC 10mg/ml solution also comes in 240-milliliter bottles, its code would be 3TC 10mg/ml (240 ml). Thus, the same product with two different concentrations or packages would have different identification codes. Note also that if the same product is available in other forms, such as caplets, capsules, or tablets, these forms are treated differently and different codes will be assigned to them. Later on, the different codes will make verifying the actual quantities stored in the warehouses easier.

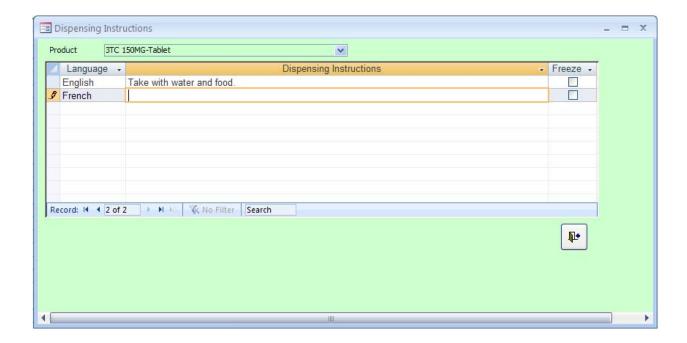
- Choose the generic name from a drop-down list by clicking on the small arrow in the <u>Generic Name</u> box. If the product is a combination, enter each medicine on a separate line. [NOTE: If the required generic name is not listed, click on the "Generic Name" button in the Configuration menu and enter the generic name first.]
- Enter the product strength using the numeric field and two drop-down lists to the right of the Generic Name box. If the product has a commonly used abbreviation, enter it in the Abbrev Name box. [NOTE: The text entered in the Abbrev Name box will replace the generic name in the identification code. For example, if the product "Lamivudine 150mg/tab" is created with an abbreviated name of "3TC," the product will be displayed in the program as "3TC 150mg/tab."]
- If other information needs to be included regarding the product (such as "co-blistered," "enteric-coated," etc.), enter it in the <u>Added Name</u> box.
- Choose the appropriate form and unit from the drop-down lists by clicking on the small arrows in the <u>Form</u> and <u>Unit</u> boxes. [NOTE: The "Unit" field represents the *transaction unit* used by the system. For example, if you choose "Bottle," the minimum quantity that can be dispensed or received is 1 bottle. The procedure is the same for tablets, capsules, etc.]
- Select the appropriate <u>Product Category</u> from the drop-down list. This information is used for reporting purposes.
- Place a check mark in the <u>PMTCT</u> and <u>Pediatric</u> boxes if the product is used for prevention of mother-to-child transmission (PMTCT) or for treating children, respectively.
- Select the type of product the medicine is from the four choices offered: <u>ARV Product</u>, <u>Malaria Product</u>, <u>TB Product</u>, or <u>Other Product</u>. This selection governs where the product is dispensed, so selecting the correct product type is important. In practice, all products with <u>ARV Product</u> and <u>TB Product</u> selected can be dispensed only through the "Dispensing" button, all products with <u>Malaria Product</u> selected can be dispensed only through the "Malaria Encounter" button, and all products with <u>Other Product</u> selected can be dispensed only through the "Non-ARV/Non-antimalarial Dispensing" button. (The "Dispensing" and "Non-ARV/Non-antimalarial Dispensing" buttons are in the Patient

and Product Management screen; the "Malaria Encounter" button is in the Find Patient screen.)

- <u>Default Dispensing Information</u>: This is current information about a product. It includes the dosage, the duration of use by the patient, and the quantity. Enter this information for each medicine. It will be displayed automatically when medicine is dispensed but can be changed if necessary.
- "Dispense Instruction": Pressing this button brings up the Dispensing Instructions screen (see below). Because the patients that attend the clinic are very likely to speak or read multiple languages, the EDT addresses this situation using the Dispensing Instructions screen and Patient Language window (see below). (In the Patient Language window, the user indicates the various languages and dialects of the patients attending the clinic.)
 - o After opening the Dispensing Instructions window, select a product from the "Product" drop-down box at the top of the window.
 - The Language column will populate with all of the language options that have been entered in the Patient Language window. Any instructions that have been filled in previously will populate the Dispensing Instructions window.
 - o For each language option, enter the appropriate dispensing instructions in the correct language.
 - o Repeat for any remaining medicines using the "Product" drop-down box to select each medicine.
 - When you are finished entering instructions for each product, click the exit button



After the Dispensing Instructions and Patient Language windows are configured, selecting the language spoken or read by a new patient when entering a new patient's data will then allow the EDT to automatically print out the dispensing instructions in the patient's language.



- Enter the Minimum Stock Level. The minimum stock level is defined as the quantity of medicine that should always be present in the institution's pharmacy. You may also enter a Maximum Stock Level and a Security Stock level. [NOTE: As indicated by the yellow color, the Average Monthly Consumption box displays information calculated by the program. As more stock transactions occur for each product, the average monthly consumption will change accordingly.]
- Use the <u>Comments</u> space to enter observations or comments about the medicine if necessary.
- When all of the necessary fields for the new product have been filled in, click the "Save" button to complete the record.

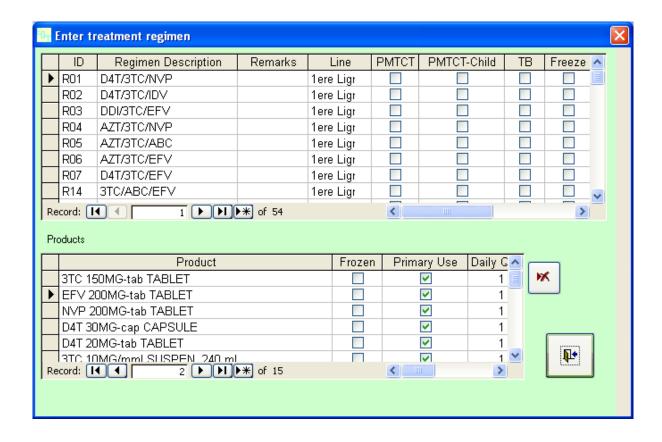
[NOTE: The system will not allow you to duplicate product identification codes. If you enter the same product twice, it will alert you to the duplicate record. Click the "Escape" <Esc> button on your computer's keyboard to exit the warning and alter the product.]

Regimen

Click on the "Regimen" button on the Configuration main menu to define regimens. The following screen appears. It allows you to record all regimens in use in the country or in your institution.

To define a new regimen, click in the first empty <u>Regimen Description</u> box and enter a unique description of the regimen. Fill in the following columns to define whether the regimen is first or second line, for PMTCT, PMTCT-Child, or TB. If you do not want a regimen to be available in the software, place a check mark in the Freeze box.

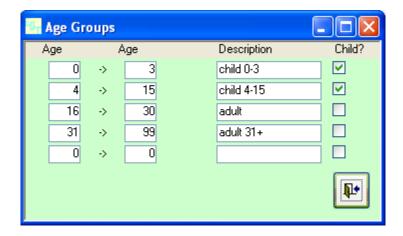
Next, click in the <u>Products</u> section in the lower portion of the screen to enter the products used in the regimen. Enter each product and its daily quantity on a separate line.



An ID code must be assigned to each regimen created. The EDT comes with 60 preexisiting codes (R01–R60), which the user can alter if required. Additionally, new codes can be added after the initial allotment of 60 is completely used. NOTE: The EDT will not allow duplicate ID codes, so each existing code must be unique.

Age Groups

Enter the various age groups as defined by the instution or country. These age groups are used primarily for reporting purposes.



For each age group, list the corresponding beginning and ending age, enter a description of that age group, and check the <u>Child?</u> box if that group consists of children.

OI Category & Condition

Enter categories for opportunistic infections here, if desired. These can be used for reporting purposes.

Type of Treatment

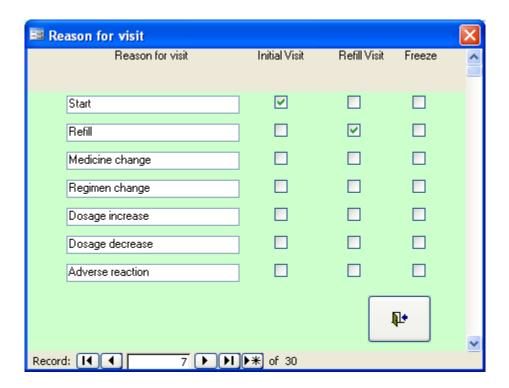
Enter the type of treatment, such as antiretroviral therapy (ART), postexposure prophylaxis (PEP), or PMTCT, here. Place a check mark in the ART, PMTCT, and OI boxes if relevant to that treatment type. These categories are used for reporting purposes.

Source of Patient

Enter the source of the patient—for example, a transfer in, a new patient, an inpatient—here.

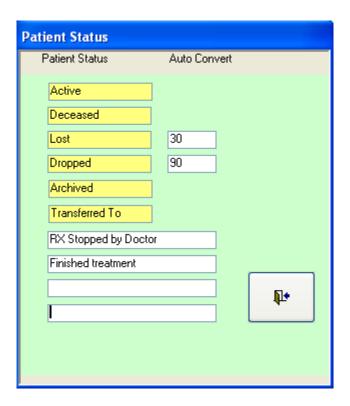
Reason for Visit

A patient may visit the pharmacy for different reasons, and these reasons are defined in this menu option. You will choose one of these reasons in the <u>Type of Visit</u> box on the Current Encounter screen when a patient comes to the clinic. When you create the list of reasons on the Configuration screen, one (and only one) <u>Reason for Visit</u> must be defined as an initial visit by placing a check mark in the box under the <u>Initial Visit</u> column.



Patient Status

Enter the list of possible patient statuses that you want to track. The EDT comes with a set of predefined statuses used in the program and five empty fields for user definition. For two of the statuses—Lost and Dropped—the program will automatically change a patient's status to the appropriate category if the number of days since a missed appointment exceeds the number of days listed in the <u>Auto Convert</u> box. For example, in the screen below, the settings indicate that 30 days after missing an appointment, a patient's status is automatically converted to "Lost." The <u>Patient Status</u> column is used to define the actual status for programming purposes.



Reason for Change

Enter the reason a patient has changed treatment regimens.

Line

Define the lines, that is, first, second, and so on, that you want to use to categorize treatment options.

Patient Language

Enter all of the languages and dialects that the institution's patient base reads and that you will use when printing labels. As described in the Product Creation section (see above), the languages entered will then be available when creating medicine labels.

Malaria Age

Enter the various age groups as defined by the instution or country's standard treatment guidelines. These age groups are used primarily for malaria reporting purposes.

State/Province

Enter the list of states or provinces relevant to your system.

District

Enter the list of districts for each state/province relevant to your system.

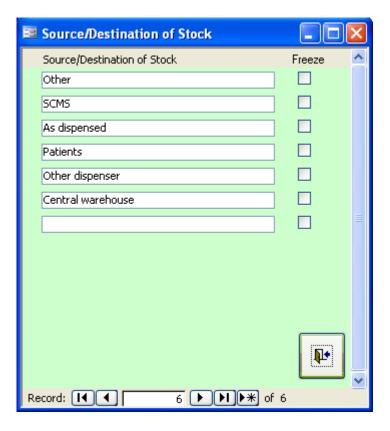
Supporting Organizations

Enter the list of supporting organizations—for example, U.S. Agency for International Development (USAID) or Global Fund to Fight AIDS, Tuberculosis and Malaria (Global Fund)—for which you want to track information.

Source/Destination of Stock

It is necessary to define the source of the product used for dispensing in the pharmacy. For example, medicines may be purchased from a central warehouse or may be borrowed from another institution. Other products might be returned by another department in the clinic, such as the inpatient ward. All sources must be recorded to have a correct accounting of the products. In the same manner, medicines may be dispensed to patients, loaned to other centers or dispensing outlets, or returned to the central warehouse. In these cases, patients, other centers, dispensing outlets, and the central warehouse are treated as destinations.

Click on "Source/Destination of Stock" from the Configuration main menu. The following screen appears. Enter the appropriate source/destination as shown below. Place a checkmark in the <u>Freeze</u> box if you do not want this source/destination to be used in the program.



Type of Transaction

Enter the list of types of transactions—for example, purchase, return, donation, damaged—and whether it represents an increase or decrease in the stock level. One of these categories will be used for all stock transactions.

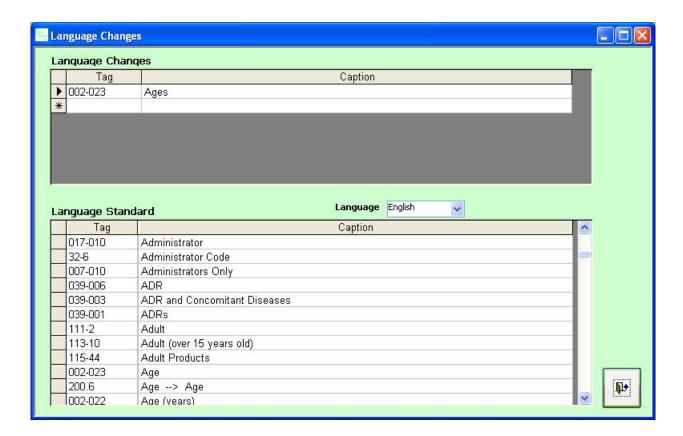
Holiday

Enter a list of holidays and their dates. When the program automatically calculates the date of a patient's next appointment, it will give a warning if that date falls on a holiday or weekend.

Language Changes

The EDT allows the flexibility to customize the captions for all labels found in the program. To do so, in the Language Standard section of the screen, select the language in which you want to change caption(s) using the <u>Language</u> drop-down box. Next, scroll through the list of captions in in that section to find those that need to be changed. Locate the tag (in the <u>Tag</u> column) for each label that needs to be changed. Then simply enter the tag to be changed in the <u>Tag</u> column in the Language Changes section of the screen and the corrected label in the <u>Caption</u> field. Only one change can be made per line. In the example below, the current English caption is listed as *Age* and is being changed to *Ages*.

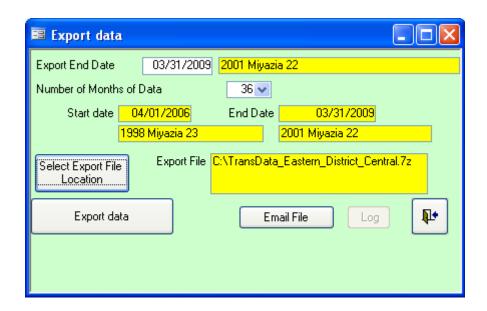
User-added captions in the Language Changes section of the screen can be deleted by highlighting the specific entry and pressing the <Delete> key on the user's keyboard.



Export Data

NOTE: Depending on whether the EDT has been identified as a clinic location or a central location—see Chapter 5 for more information—the button will display either "Export Data" (for clinics) or "Import Data" (for central locations). This section covers exporting data. Chapter 5 covers importing data.

Clicking this button brings up an interactive screen where the user defines what amount of data needs to be exported and then creates a zipped file of data to send to the central level of the health system for reporting purposes. The password-protected zipped file contains patient, dispensing, and stock data.

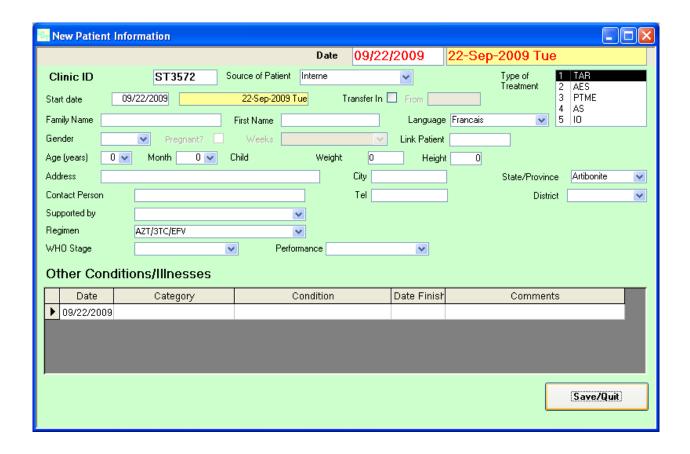


Enter the end date for the data to be exported in the Export End Date field. The yellow field to the right will display the date in the calendar format chosen in the Configuration window. After entering the end date, select the number of months of data that should be exported using the Number of Months of Data box drop-down list. The list contains values from 1 through 12, but any figure can be entered in the field. Next, click the "Select Export File Location" button and choose a location in which to save the export file. Finally, click the "Export data" button to produce the file. Two dialog boxes will appear: the first informs the user of the creation of a temporary file, and the second informs the user of the creation of the export file in the desired location. Click "OK" to close the boxes.

If the simple mail transfer protocol (SMTP) settings have been configured for the EDT (more on this in Chapter 5), clicking the "Email File" button will allow the user to insert the data file directly into an email with one click. The "Log" button provides a record of the transaction in case an issue arises in connection with the insertion into the email.

New Patient Information

A file must be created each time a new patient enters the institution to be enrolled in the treatment program. Click the "New Patient Registration" button from the <u>Patient and Product Management</u> column on the Main Menu. The following screen appears.



Enter the patient's data. The following sections describe the information.

Clinic ID

Each patient is identified with a unique number. The number given to a patient at the outpatient clinic or any other unique number according to national recommendations may be used. It is strongly advised that you select a number that can be used to link with other files on the patient. [NOTE: The EDT is set up to automatically generate a new number for each patient or to let the user define a new identification number for each patient.]

Important: The same format must be used for every patient identification number. For example, if you choose 001, you must not confuse that with 00 1 or 0 01 or 00-1. The space between the figures 00 and 1 refers to a different identification format. Once the "Save/Quit" button is clicked and the patient record is created, the Clinic ID may *not* be changed.

Source of Patient

Select an option from the drop-down list. These choices were defined in the Configuration section of the program.

Type of Treatment

This field is used to record the type of service the patient requires. Choose from the preestablished list of treatment services provided by the institution that were defined in the Configuration section. The types of cases/service can include, for example, ART for case management; sexually transmitted infection; PEP, such as accidental exposure to blood; and viral infections. More than one type of treatment can be selected.

Start Date

This is the date when treatment was started.

Transfer In

Check this box if the patient is a transfer from another clinic or site. Enter the clinic name in the field to the right of the check box. This information is used mostly for reporting purposes.

Family Name and First Name

The information in these fields can be hidden for confidentiality reasons by checking the appropriate option in the System Config window (discussed in more detail in Chapter 5).

Language

Select the language the patient uses to read. This selection will determine what language is printed on the labels for the dispensed medications.

Gender

Choose male or female. Place a check mark in the <u>Pregnant?</u> box if the patient is a pregnant woman, and choose the number of weeks. Note that a woman's status may change from one visit to the next.

Link Patient

This informational field can be used, for example, to link a newborn to his or her mother by entering the mother's patient identification number here.

Age (years)

Start with the age in years at the time when the patient enters the program. The current age will be calculated automatically based on the starting age, the start date in the program, and the current date. If the age falls in the range that has been identified as *Child* in the System Configuration for the EDT, a Child label will appear next to the Months field.

Weight

Record the weight (in kilograms) of the patient at the time he or she enters the program. This information must be updated each time the patient visits the pharmacy.

Height

Enter the height (in centimeters) of the patient at the time he or she enters the program.

BSA

This is the body surface area (BSA). This information is useful only for children and therefore shown only when the patient is a child. The program will calculate the BSA when you enter the height and weight for a patient. The height and weight must be updated each time the patient visits the pharmacy.

Address, City, State/Province, District

Enter information as it pertains to each patient.

Contact Person and Tel

Enter a contact person and telephone number for the patient.

Supported by

This field records the name of the individual, organization, or donor that supports the patient's treatment. This information is obtained from a preestablished list. Click on the arrow at the right for the drop-down list.

Regimen

Choose the appropriate regimen with which the patient will begin treatment or the regimen he or she will be switching to, if applicable.

WHO Stage/Performance

If the clinic records the WHO Stage and Performance for each patient, the two drop-down boxes can be used to indicate the condition. These are optional fields.

Other Conditions/Illnesses

These fields are provided to record any associated condition or illness that may be useful for the doctor or the pharmacist to know when deciding on other medicines to give to the patient. If more than one condition is recorded, use a semicolon to separate them. [NOTE: Enter the <u>Date Finished</u> field only if the condition or illness has been fully remedied. Entering a date into the field indicates to the system that the illness is finished and will prevent the user from dispensing medicines for the condition.]

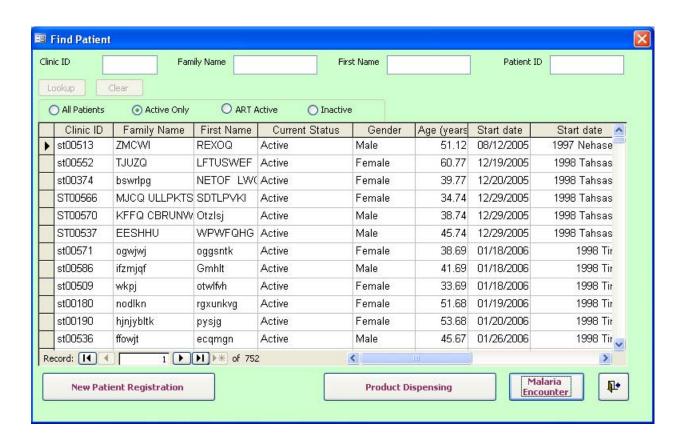
When all the information on the patient has been entered, click on "Save/Quit" before moving to dispensing.

Electronic Dispensing Tool: User's Guide

CHAPTER 3. USING THE EDT

Finding Patients

The first step is to locate the patient's file. Remember that the basic information on the patient must first be entered before you can dispense medicines. When you click the "Patient Management" button on the Main Menu, the following screen will appear.



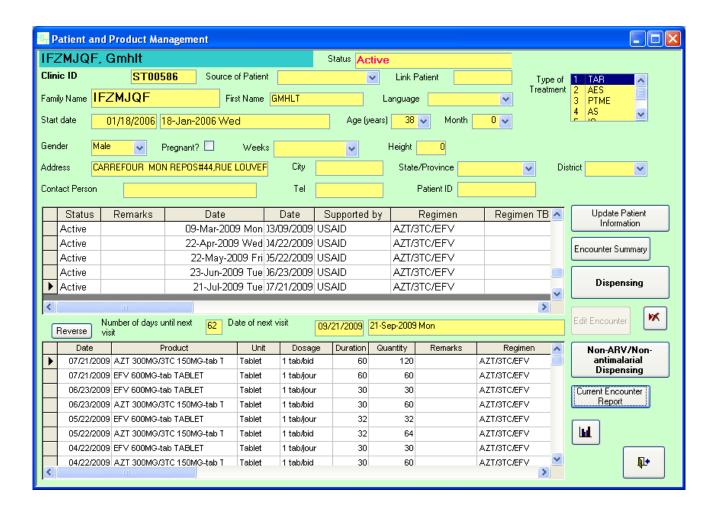
Patients can be searched using up to four different parameters: Clinic ID, Family Name, First Name, and Patient ID. These can be used in conjunction or separately when searching. For example, if you want to search for a patient using his or her number and last name, place the cursor in the <u>Clinic ID</u> box, enter the value, and then do the same in the <u>Family Name</u> field. After entering the requisite data, click the "Lookup" button to display the patient(s) meeting the criteria. Double-click on the name of the patient in question or click the "Product Dispensing" button to bring up the patient's dispensing profile. Clicking the "Clear" button will clear the search criteria for a new search.

Additionally, if you know the clinic ID, family name, or first name, you can scan the patient list for the patient. If you know the status of the patient (<u>Active Only</u>, <u>ART Active</u>, or <u>Inactive</u>), click the corresponding option to help reduce the patient list.

If the patient is in to receive treatment for malaria, click the "Malaria Encounter" button to bring up the Dispensing window for malaria (see later in this chapter for more information on this feature).

Dispensing Products

When you click the "Product Dispensing" button on the Find Patient screen, the following screen will appear.

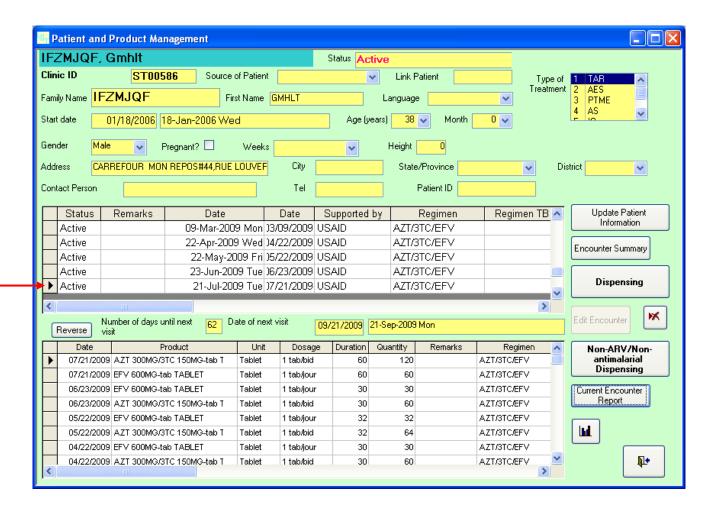


After you have found the patient's record, you can enter information about the encounter and what was dispensed. You can also update information about the patient.

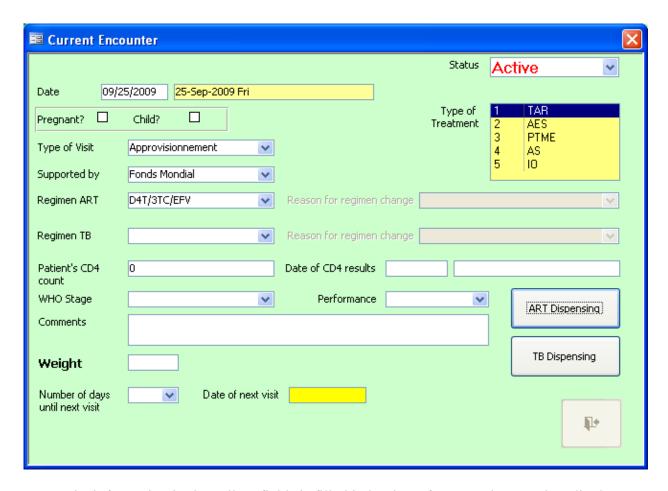
Dispensing ARV and TB Medicines

To enter specific information on what was dispensed in the Patient and Product Management screen, click the right-facing triangle in the gray column to the left of the last encounter for that

patient (see red arrow in the example screen below). When selected, the row will turn black. You can also see that the "Dispensing" button is no longer grayed out and can be clicked.



Click the "Dispensing" button on the right side of the screen to enter information about the ART or TB medicines that were dispensed to the patient on the selected date. The following screen appears.



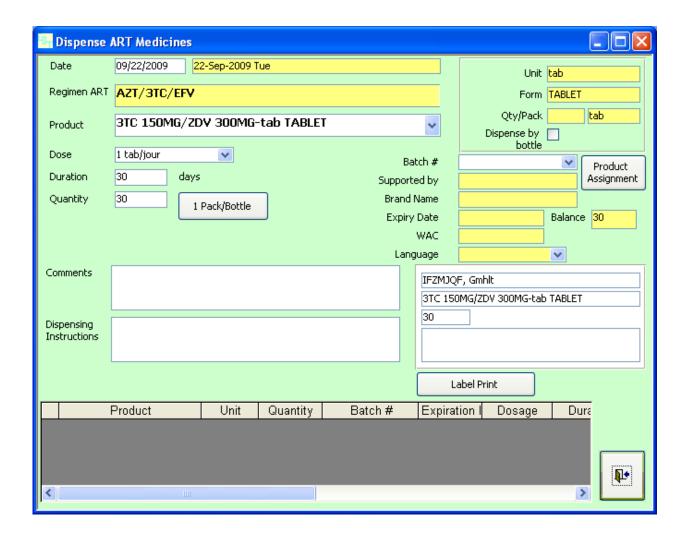
Note: The information in the yellow fields is filled in by the software and cannot be edited.

The program pulls in the data that were entered in the Patient Information section. Review the information that is presented to ensure it is correct, including—

- Date. The <u>Date</u> field will display the current date. The date can be changed either by highlighting the current date and entering another date or by double-clicking in the field to bring up a calendar that can be used to select the correct date.
- Type of visit. For each patient's initial visit, the <u>Type of Visit</u> field will display the value from the <u>Reason for Visit</u> submenu (in the Configuration menu) that has the <u>Initial Visit</u> box checked. This initial selection cannot be altered. All subsequent visits for each patient will initially display the value from the <u>Reason for Visit</u> submenu that has the <u>Refill</u> box checked. Different values can be selected from the <u>Type of Visit</u> box during the subsequent visits.
- Regimen ART. The <u>Regimen ART</u> field displays which (if any) regimen the patient is on. The <u>Reason for regimen change</u> field will become active if a change is made in the regimen. In that case, the field must be filled in before clicking the "ART Dispensing" button.

- Regimen TB. The <u>Regimen TB</u> field displays which (if any) regimen the patient is on. The <u>Reason for regimen change</u> field will become active if a change is made in the regimen. In that case, it must be filled in before clicking the "TB Dispensing" button.
- Patient's CD4 count (and its date).
- WHO Stage and Performance. These fields will appear if the <u>Performance</u> option has been checked in the System Configuration screen.
- Patient's weight (in kilograms). This information needs to be entered before access to the dispensing screen is allowed.
- Patient's height (in centimeters). This field will be displayed only if the patient is a child. The data must be entered in conjunction with the <u>Weight</u> field.
- Comments.
- Number of days until the next visit. Choose a value from the drop-down list or enter another value. This field can be filled in either before or after dispensing has occurred. The software automatically calculates the date of the next visit.

When you are finished reviewing and entering the necessary information, click the "ART Dispensing" or "TB Dispensing" button on the right-hand side of the screen. The following screen appears. (Although the screen capture used is for ART Dispensing, the screen is identical for both disease regimens, except for the change in title bar name and products available for dispensing.)



<u>Product</u>: From the drop-down list, select the product dispensed. The list will display the products that were defined in the Configuration menu for the regimen displayed.

<u>Dose</u> and <u>Duration</u>: If the dosage information was defined in the Configuration menu, then that information will automatically be entered on this screen. It can be edited if necessary. If the information is not automatically entered, you need to enter the dosage and number of days the medicine should be taken.

Quantity: The software will automatically calculate the quantity required based on the dosage information entered. If a product has been set to be issued by the pack/bottle, click on the "1 Pack/Bottle" button, and the duration and quantity will adjust automatically to the amount that is equivalent to one pack/bottle of the product.

If you want the software to choose the first-to-expire lot automatically (recommended), then click the "Product Assignment" button. The software will allocate the required quantity. If you want to choose the lot to issue manually, you may do so by selecting the desired lot from the drop-down list.

Repeat this process for each medicine being dispensed to the patient at this visit.

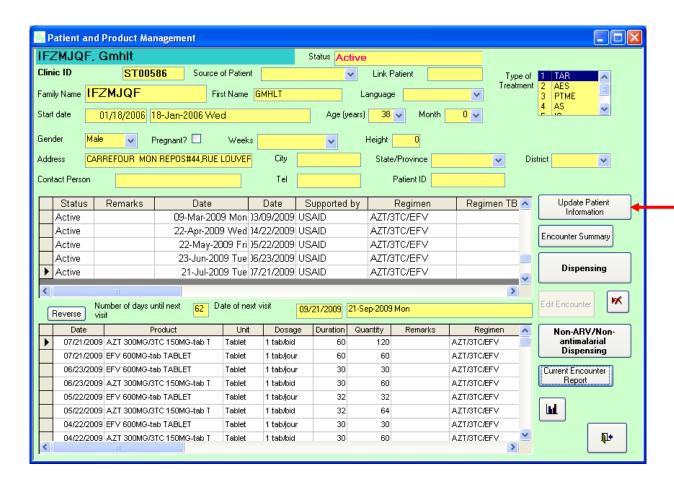
<u>Comments</u> and <u>Dispensing Instructions</u>: Enter text in each of these fields as it pertains to either the visit and the patient or the method in which the medicine should be consumed. The text entered in the <u>Dispensing Instructions</u> field will display on the Dispensing Label (the information to the right of the <u>Dispensing Instructions</u> field). If a label printer has been set up and configured for the EDT, then pressing the "Label Print" button will print the information directly above on a label. More information about the label printers that can be used with the EDT is found on page 3.

Updating Patient Information

There will be times when you wish to make changes to the information in the database, perhaps to correct errors or simply to update information.

To update patient *information*, proceed as follows—

- Find the patient file in which you wish to make changes.
- Click the "Update Patient Information" button at the right of the screen (see red arrow). The patient information fields that were yellow will change to white and can now be edited. Additionally, the "Update Patient Information" button will change text to say "Save."
- Make the necessary updates and click "Save."

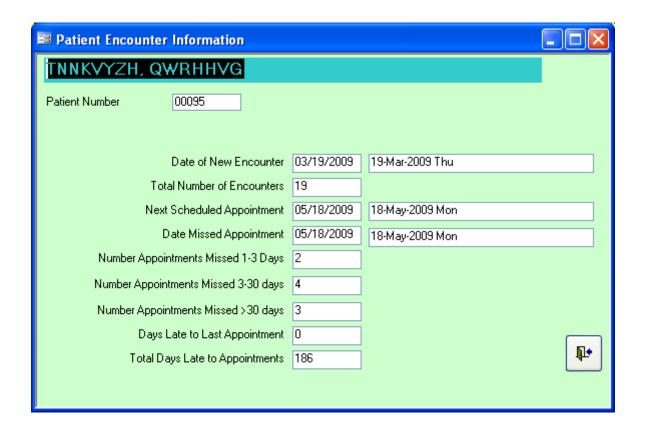


Once entered, the information on a patient cannot be erased. If you wish to prevent any future information capture for specific patients, you can change their status in the Dispensing Encounter window to *Deceased* or *Archived*. This will render the patient's file inactive and unavailable for any further changes or additions. Please note that this is a permanent change. This patient information can later be transferred to a backup database where it can be located again if necessary.

Note that the removed patient's identification number cannot be given to another patient. The system will check both databases—active and backup—for duplicates.

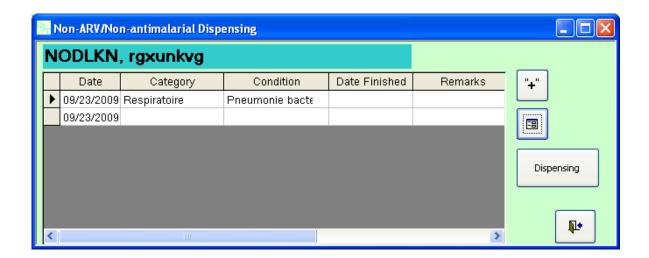
Summary of the Visit

Clicking the "Encounter Summary" button on the right-hand side of the Patient and Product Management screen opens a window that displays information about the patient's visit history (see next page).



Dispensing Non-ARV/Non-antimalarial Medicines

If you are dispensing medicines to the patient that do not treat either HIV/AIDS or malaria, click the "Non-ARV/Non-antimalarial Dispensing" button in the Patient and Product Management screen to enter that information. The Non-ARV/Non-antimalarial Dispensing screen will appear.



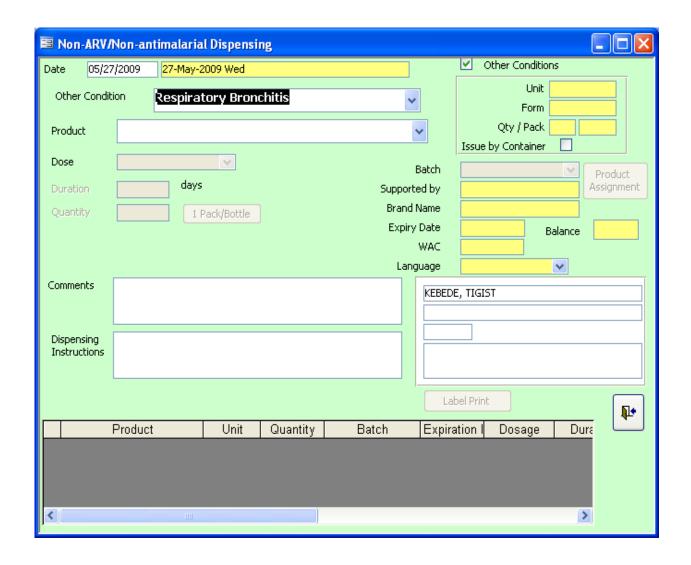
Click the "plus" button to add a diagnosis or condition for which medicine was dispensed. The following screen will appear.



If you need to modify the information after exiting this screen, you can click the "open form" button on the Non-ARV/Non-antimalarial Dispensing screen to reopen this screen.

When a condition has cleared up, click the "Condition Finished" button. This will cause a date field to appear; enter the date that the condition was noted as cleared up.

To enter information on the medicines dispensed, click the "Dispensing" button on the Non-ARV/Non-antimalarial Dispensing screen. The following screen will appear.

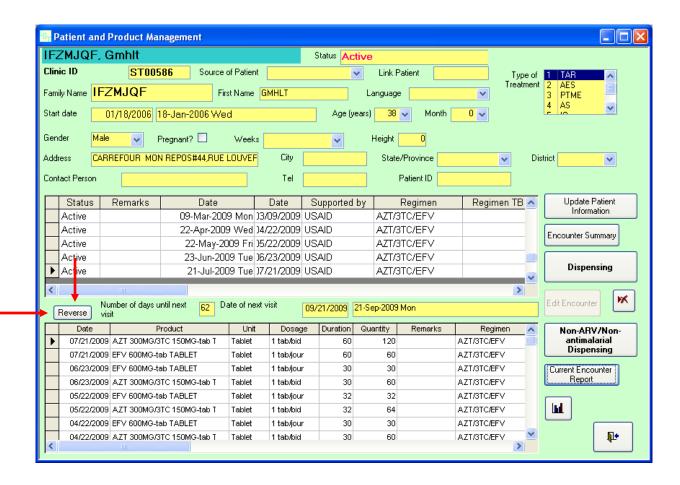


This screen is completed in the same way as the Dispense ART Medicines screen previously described.

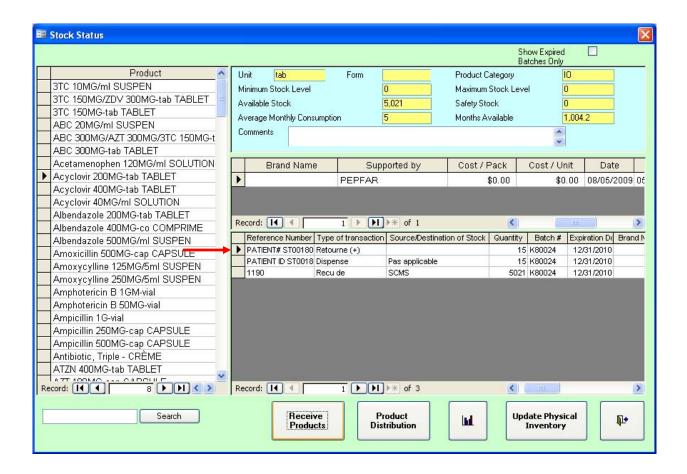
Reverse/Cancel Medicine Dispensing

If you need to cancel, or "reverse," the dispensing of medicine to a patient using the EDT, follow the steps below—

1. On the Patient and Product Management screen, click on the gray box at the beginning of the row (in the dispensed products section at the bottom of the screen) of the dispensed medicine that you want to reverse. The row will turn black to show that it is highlighted. See the example below.



- 2. Click on the "Reverse" button (found just above the list of dispensed items) to have the quantity and item returned to stock.
- 3. When the software puts the item back in stock, it will use the same batch number and expiration date that were used at the time of dispensing.
- 4. A record of the reversal will automatically be created in the Stock Status screen for the item so that there is an audit trail. See the following example.



Encounter Report

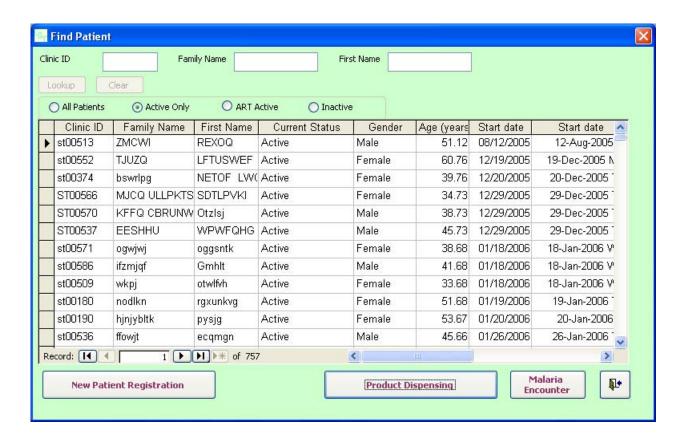
Clicking the "Current Encounter Report" button near the bottom right corner of the Patient and Product Management screen produces a summary report of the medicines dispensed during the visit. This report includes any specified instructions for taking each medicine, as well as the respective lot numbers and expiry dates. The report also lists the date of the patient's next visit. This report can be printed and given to the patient. An example is shown below.

Date	04/14/20	109	Ε	nco	ounter	Repo	ort				
Name	\mathbf{M}	oise, Alex					P	atient II)	WC1	
Type of T	reatment				G	ender	Male		Age	41	yrs
Current S Régime: Support Visit	Status	Active AZT/3TC/EF Clinton Foun Refill				Weight	(kg)	188 kg			
Product		Unit	Form	Do	sage	Duration	Quanti	tyBatch	Expiry	y Date	
-	ing Instru DMG/3TC		et ta	BLET	1 tab/jou	30	30	WLOT2	09/0	1/2009	
EFV 300	MG-Cap	sule Caps	ule ca	PSULE	1 tab/jou	30	30	WLOT6	08/0	1/2010	
Date of	next vi	sit			05/13/20	009					

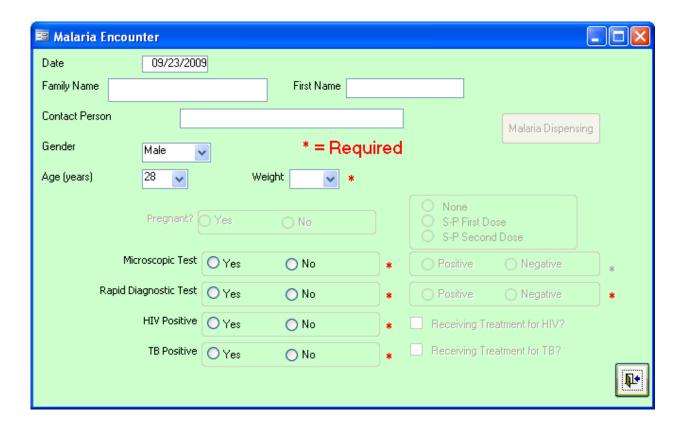
Dispensing Malaria Medicines

By definition, HIV/AIDS and TB are chronic conditions and require maintenance of records well into the future. Malaria, however, is an acute disease—one that people can contract multiple times per year and less demanding in terms of tracking adherence. The EDT allows users to easily and quickly dispense medicines for these cases.

To dispense malaria medicines, the <u>Malaria Module</u> box must be checked on the System Config screen. (More information about this screen is provided in Chapter 5.) In the Main Menu, click the "Patient Management" button under <u>Patient and Product Management</u> to bring up the Find Patient screen (see next page).

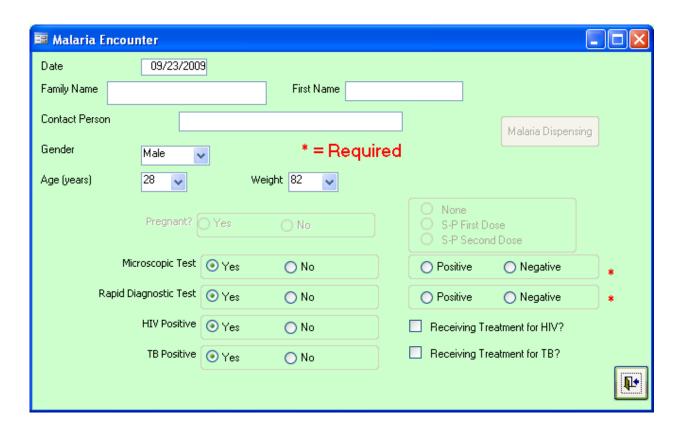


Click the "Malaria Encounter" button on the bottom right of the screen to bring up the Malaria Encounter screen. In contrast to the Patient and Product Management screen, only a few fields need to be filled out in the Malaria Encounter screen, as shown below.

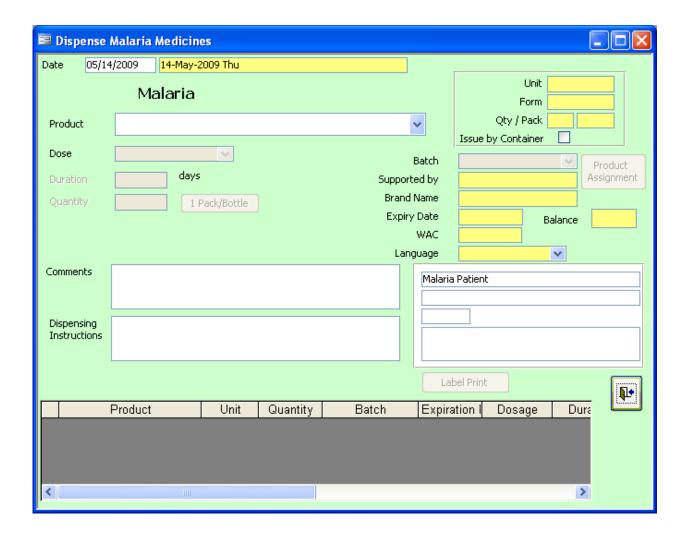


After filling in the required fields (and the optional fields, if so desired) at the top of the screen, you will need to get some basic information from the patient regarding his or her current state. Based on the options that have been selected in System Config for the Malaria Encounter screen, you may be required to provide follow-up answers for the questions on testing at the bottom of the screen, as shown below.

- All pregnant patients will be required to provide an answer regarding the number of sulfadoxine-pyrimethamine (S-P) doses received.
- If the <u>Require Malaria Testing Response</u> box has been checked in System Config, then a positive answer for either <u>Microscopic Test</u> or <u>Rapid Diagnostic Test</u> will require the user to indicate a positive or negative result.
- If the <u>Require HIV and TB Response</u> box has been checked in System Config, then a positive answer for each question will require the user to indicate whether the patient is receiving treatment for the condition.



After all the required information has been filled in, the "Malaria Dispensing" button will be available to click. Click it to bring up the following dispensing screen:

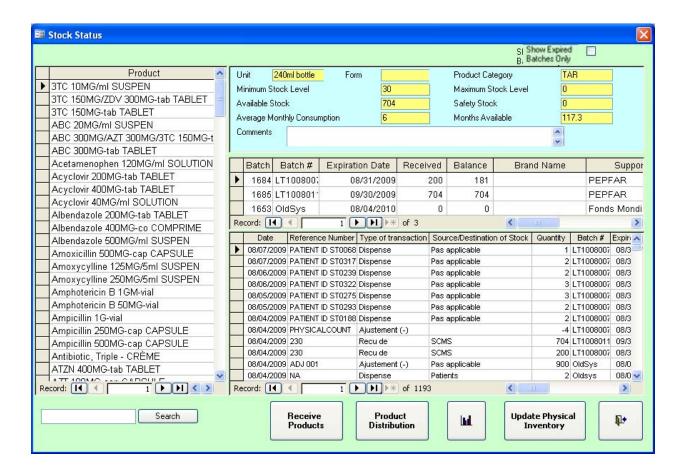


The Dispense Malaria Medicines screen is completed in the same way as the Dispense ART Medicines, Dispense TB Medicines, and Non-ARV/Non-antimalarial Dispensing screens previously described.

Recording Stock Movement

The EDT manages levels of supplies that may be located at the dispensing point if it is independent from the institution's pharmacy or the entire stock in the institution's warehouse if the dispensing point is in the pharmacy itself. Medicines are dispensed, and the quantities dispensed are deducted automatically from the total stock. Reports on available supplies can be printed at any time.

Click the "Product Management" button under <u>Patient and Product Management</u> on the Main Menu to bring up the Stock Status screen. Select the medicine using the <u>Product</u> column on the left side of the screen.



To find a medicine in the database, enter a portion of the medicine's generic name in the field under the <u>Product</u> column and click the "Search" button. The <u>Product</u> column will display all matching results. To display the original list of products, click the "Clear" button (the "Search" button changes to the "Clear" button after something has been searched).

Summary Stock Information

After you select a medicine in the <u>Product</u> column, the stock information for that medicine will display in the right half of the Stock Status screen. The fields in yellow are for information only and cannot be edited here.

<u>Unit</u>: This field shows the minimum quantity of medicine that can be recorded in the transaction. The unit is set when the medicine is entered and cannot be changed here. For example, if the unit is "Bottle," the minimum quantity that can be dispensed is one bottle.

Form: This is the form of the product.

Product Category: This field shows the product category that was defined for the product.

<u>Minimum Stock Level</u>: This field displays the minimum amount of stock that should be available in the system. The minimum stock level is set by the user when the medicine is entered and cannot be changed here.

<u>Maximum Stock Level:</u> This is the maximum stock level that the user defined for the product. The maximum stock level is set when the medicine is entered and cannot be changed here.

<u>Available Stock</u>: This field shows the stock of the medicine currently available. It is updated each time a transaction is completed. This field cannot be changed on the screen.

<u>Safety Stock</u>: This field displays the safety stock figure that was defined for the product. The safety stock level is set when the medicine is entered and cannot be changed here.

<u>Average Monthly Consumption</u>: The EDT will automatically calculate and display the average monthly consumption for each product using the following formula—

Total consumption for *X* months \div *X* months

In this formula, "total consumption" means the number of units dispensed and "X months" means the number of months selected by the user.

<u>Months Available</u>: This field displays the number of months remaining with the available stock. The EDT calculates and displays this figure automatically using the following formula:

Available stock ÷ Average monthly consumption

In this formula, "available stock" refers to the figure in the <u>Available Stock</u> field for the medicine. The <u>Average Monthly Consumption</u> figure is used for the second half of the equation.

<u>Show Expired Batches Only</u>: Check this box to display only the expired batches for each product.

The middle window of the right-hand side of the screen displays the batches currently available for the product. The bottom-most window displays all of the transactions recorded for that product, listed from most recent to oldest and including a variety of related information such as quantity dispensed, batch number, expiration date, and comments.

	Supported by	Balance	Location Code	WAC Cost	Extended	Date
•	ALL DONERES	5000	Eastern District Cer	\$0.03	\$125.00	11-Jun-2009 1

Also of note is the <u>WAC Cost</u> field that is included for each transaction. This field displays the weighted average cost (WAC) of one dispensing unit for the product dispensed. The WAC is derived in the EDT using the following formula:

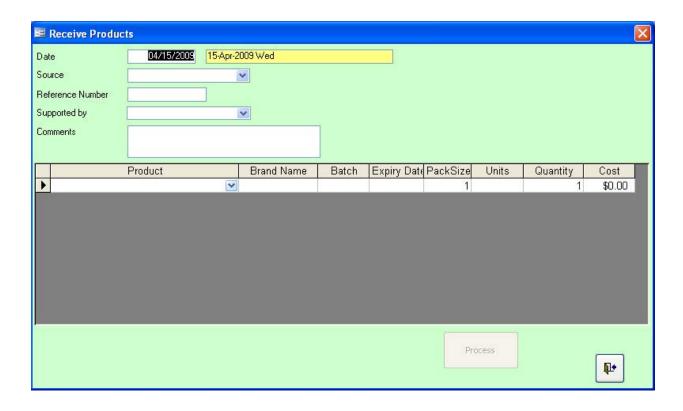
WAC = [(Stock * Cost) + (New Stock * New Cost)]/(Stock + New Stock)

In this formula, "Stock" refers to the current stock balance, "Cost" refers to the WAC of the current stock balance, "New Stock" refers to the last stock received into inventory for that item, and "New Cost" refers to the cost of the new stock.

The Extended field displays the total cost for the transaction (Total units dispensed * WAC).

Receiving Stock

To receive stock, for example, a shipment from the central store, into your inventory, either click the "Receive Products" button at the bottom of the Stock Status screen or click the "Receive Products" button on the Main Menu. The following screen will appear.



The EDT receives stock in a "GRN" format—that is, information common to all of the products is entered at the top in "the header," and the actual products received in a shipment are entered below. In the "header" portion at the top of the screen, enter the required information about the product(s) you are receiving—

<u>Date</u>: This is the transaction date.

<u>Source</u>: A list of sources, for example, the central depot, is shown in the drop-down list accessed by clicking the arrow at the right of the box.

<u>Reference Number</u>: Any reference number from a document may be entered here, for example, the delivery notice number. This field is optional.

Supported by: Choose the supporter (funder) of this shipment from the drop-down list.

Comments: You can enter comments in this field. This field is optional.

After entering the header information, you will need to enter the information on the specific products received—

Product: Use the Product drop-down box to select the product that is being received.

Brand Name: Choose the brand name from the drop-down list accessed by clicking the arrow at the right of the box. This field is optional.

Batch: Enter the batch number of the stock. If there is more than one batch, create more than one reception transaction.

Expiry Date: Enter the expiration date of the stock. If more than one expiration date applies, create more than one reception transaction.

<u>Pack Size</u>: Enter the number (in dispensing units) of each pack for the medicines received. For example, if you received five bottles of 1,000 tablets of co-trimoxazole, and you dispense by tablet, the pack size would be 1,000. However, if you received 100 50-milliliter bottles of amoxicillin and you dispense by the bottle, the pack size would be 1.

Units: The dispensing unit for the product is automatically displayed here.

Quantity: Enter the quantity of packs received. In the two previous examples, these would be 5 and 100, respectively.

<u>Cost</u>: Enter the cost on the GRN or receiving slip of *one pack* in this field.

When you have entered all the information for one product, a new product line will appear for you to use to enter information about the next product. Continue entering information until all the products received have been entered. Then click the "Process" button and confirm the receipt. The program will automatically update the stock level of the product. If you do not wish

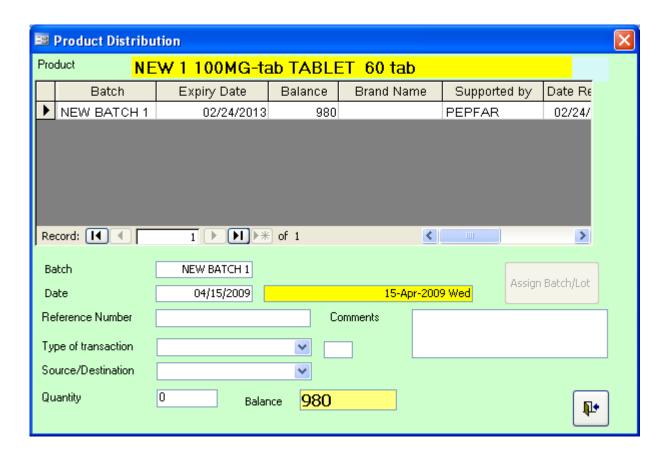
to save the transaction, simply click the exit button



to close the window.

Distributing Stock

To distribute (for example, a transfer to another clinic) or adjust (for example, if damaged stock is found) stock in your inventory, click the "Product Distribution" button at the bottom of the Stock Status screen. The following screen will appear.



After confirming that the transaction is for the correct product, enter the required information about the product you are distributing or adjusting in the bottom half of the screen—

<u>Product:</u> The software shows the name of the medicine on this screen to ensure that the transaction is for the correct product. A list of the batches for the product appears below the name, including the expiration date, balance, brand name, and supporter for that lot.

<u>Batch</u>: This field displays which batch from the list is selected.

Date: This is the transaction date.

<u>Reference Number</u>: Any reference number from a document may be entered here, for example, the delivery notice number. This field is optional.

<u>Type of transaction</u>: The possible types of transaction are in a drop-down list accessed by clicking the arrow at the right of the box. These types are defined by the user in setting up the Configuration tables, although we recommend that the types distributed with the EDT software be used.

• *Receipt:* This transaction is used to record the receipt of medicines from different sources. Choose *Receipt* from the drop-down list. Select the appropriate option for the source or the destination from the drop-down list in the <u>Source/Destination</u> field. For

example, if the medicine is received from the depot, choose *Depot* from the drop-down list of options.

- Return (+)/Return (-): These types of transactions are used to record returned medicines. If these are returned medicines that increase the pharmacy's stock, use the (+) option; otherwise, use the (-) option if the stock is diminished by the return. For example, if the medicines are returned by another ward in the clinic, use the Returned (+) option because this return will increase the stock. In contrast, if the medicine is returned to a regional or central warehouse, for example, use the Returned (-) option because this transaction decreases stock. Choose the suitable source or destination from the drop-down list in the Source/Destination field.
- Adjustment (+)/Adjustment (-): These types of transactions are used to adjust stock. Use the (+) or (-) option depending on the case. Be certain that you write the reasons justifying this adjustment in the Comments field.
- *Dispensed:* This type of transaction is used if a medicine is dispensed without pulling a patient file.
- *Donated:* This type of transaction can be used to record stock given to, for example, other departments.
- *Damaged:* This type of transaction is used to record damaged stock so that it will be subtracted from available stock.
- *Expired:* This transaction is used to record expired stock so that it will be subtracted from available stock

<u>Source/Destination</u>: A list of sources or destinations is shown in a drop-down list accessed by clicking the arrow at the right of the box. The choice depends on the type of transaction made. For example, if the *Received from* transaction is chosen, then it would be appropriate to choose the central or regional warehouse.

Quantity: This field records the quantity of medicines (in dispensing units) affected in the transaction.

<u>Balance</u>: The balance is automatically calculated based on the previous balance and the quantity entered for this transaction.

<u>Comments</u>: This field can be used to record any useful information related to transaction.

After you have entered all the information, click the "Assign Batch/Lot" button. The program will automatically update the stock level of the product. It will choose the first batch/lot to expire.

If you do not wish to save the transaction, simply close the window or click the exit button



Stock Graph

Clicking this button at the bottom of the Stock Status screen will display a graph of the stock transactions for the product over the past calendar year by month.

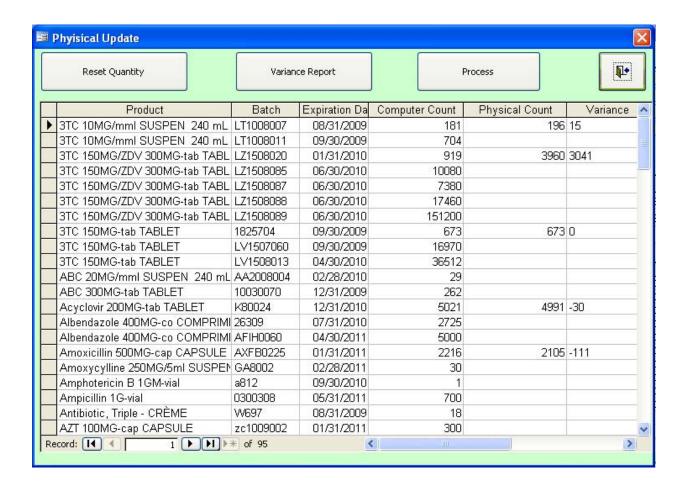
Updating Stock Levels

From time to time, it is necessary to conduct a physical inventory to reconcile the stock figures on the shelves with those figures captured in the EDT.

To begin the process, you need to go to the EDT Main Menu, click the "Product Reports" button, and then click the "Physical Inventory" button. This will bring up a report that lists all products that have been checked as <u>Active</u> in the EDT along with any batches for each product, the expiry date for each batch, the current balance for each batch, and a column where the physical count can be entered.

	44. Physica 04/15/2	e Clinic al Inventory 2009 2009 Wed		
Products	Batch	Expiry	Balance	Count
3TC 150MG-Tablet				
	WLOT1	08/01/2010	3,000	
AZT 300MG/3TC 150MG-Tablet				
	WLOT2	09/01/2009	5,400	
Cotrimoxazole 480MG-Tablet				
	Sample Batch 2	03/05/2010	10,000	
	WLOT3	02/01/2010	1,105	
D4T 40MG-Capsule				
	WLOT4	04/01/2010	210	
DDI 250MG-Tablet enteric coated				

After completing the physical count, return to the Stock Status screen and click the "Update Physical Inventory" button. A gridlike representation of the Physical Inventory report will be called up—



Using the "Count" figures collected on the Physical Inventory report, fill in the <u>Physical Count</u> column on the Physical Update screen. The software will automatically calculate the appropriate figure for the <u>Variance</u> column. After you fill in all of the amounts, click the "Process" button to apply the changes to the stock levels in the EDT.

If a record is required of the entries, clicking the "Variance Report" button will call up a printable report of the Physical Update screen. Clicking the "Reset Quantity" button will reset all of the values in the Physical Count column to those found in the Computer Count column.

If you do not wish to save the transaction, simply close the window or click the exit button



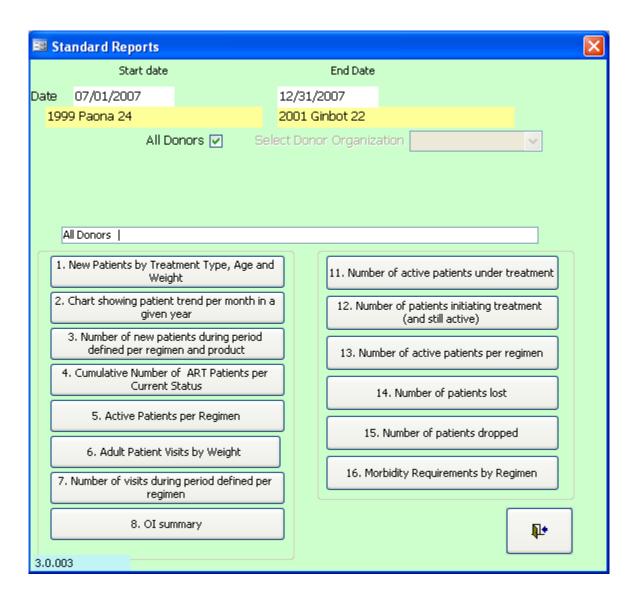
NOTE: If the physical inventory process turns up batches for an item that does not have any batches listed in the EDT, those batches will need to be entered into the EDT using the Receiving Products process.

CHAPTER 4. REPORTS

EDT can produce different types of reports. Each report is described in the following section. Please note that this is not an exhaustive list of reports. More reports can be produced if necessary.

Standard Reports

Various reports are considered essential for monitoring registered patients according to different criteria, such as age, gender, and type of ART case. Click the "Standard Reports" button from the Main Menu under Reports. The following screen appears.



<u>Date</u> (<u>Start Date</u> and <u>End Date</u>): These are the reference dates for different reports. Click in each box to enter the desired date. Double-clicking in the box will display a calendar from which to choose the date. Depending on what calendar option has been selected in the Configuration menu, the appropriate value will display in the yellow field under each date.

<u>All Donors</u>: This box has a check mark in its default state. When it is checked, the reports produced include all patients supported by all donors.

<u>Select Donor Organization</u>: If you wish to produce reports that include patients supported by only a particular donor, uncheck the <u>All Donors</u> box and select the donor from the drop-down list by clicking the arrow at the right of the box.

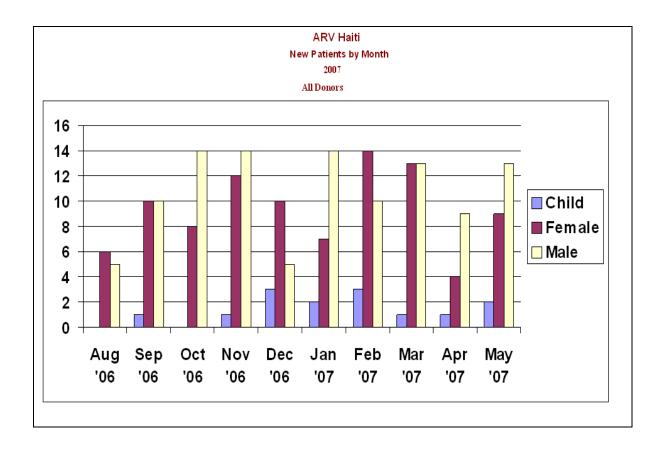
"New Patients by Treatment Type, Age and Weight"

This report shows a list of patients who came to the institution for the first time (up to the date selected). An example of the report generated follows.

	New Pati			RN SITE nt Type, A	\ge and	Weight		
			07 ==> All De	12/31/20		J		
			A	dult		_	Child	
	<i>Total</i> Total Number	**/s % of Total Patients	Male Number	% of Total Patients	Female Number	% of Total Patients	Number	% of Total Patients
ART	4	80.0%	3	60.0%	1	20.0%	0	0.0%
PMTCT & ART	1	20.0%	0	0.0%	0	0.0%	1	20.0%
Totals	5		3	60.0%	1	20.0%	1	20.0%
Weight > 60 Kg								
ART	1	20.0%	1	20.0%	0	0.0%	0	0.0%
Total Weight	1	20.0%	1	20.0%	0	0.0%	0	0.0%
Weight <= 60 Kg								
ART	3	60.0%	2	40.0%	1	20.0%	0	0.0%
PMTCT & ART	1	20.0%	0	0.0%	0	0.0%	1	20.0%
Total Weight	4	80.0%	2	40.0%	1	20.0%	1	20.0%
Average weight of new p	atients							
ART PMTCT & ART			62	.3		38.0		11.0
Average age of new pati	ents							
ART			45	.0		25.7		

"Chart showing patient trend per month in a given year"

This option will produce a graphic showing the changes in patient registration by month.



The chart shows the monthly trend for new patients in 2006 and 2007 according to different cases. It is clear that the case management of adults was the most active program.

"Number of new patients during period defined per regimen and product"

This option generates a report on the number of new patients for a given month by regimen and product.

The second half of the report shows the number of patients by medicine. Please note that there is no correspondence between the number of new patients by regimen and the number of products. This is because the dispensing data were entered after the program began. There were no files showing which medicines patients had started taking at the beginning. Even if all the data were entered correctly, there would be no correspondence between the number of patients on the first part of the report and the second part of the report because there are combined products, simple products, or doubled medicines.

The problem encountered most often in entering data is the noncorrespondence between beginning regimens and products. For example, a patient may have started with

D4T30/3TC150/NVP200. The medicines could be dispensed separately or as a fixed-dose combination. At that moment, the beginning regimen is known, but the products dispensed for the first time can rarely be recorded. The patient may even have changed regimens or may take different products that in reality do not correspond to the beginning regimen. These problems will create inconsistencies between the first and second parts of the report. If the EDT is used from the beginning of the program and if the data are entered correctly, this problem will not occur.

	New Pat	ients per F	Regimen	and Medica	ation			
		Jan	2	006				
		All	Donors					
1. New Patients by Regime	en							
				Adult			Child	
	Tot	al	Male		Female			
Regimen	Total Number	% of Total Patients	Number	% of Total Patients	Number	% of Total Patients	Number	% of Total Patients
3TC + D4T(40) + NVP	1	0.05	0	0.0%	1	5.3%	0	0.0%
AZT/3TC + EFV	3	0.16	0	0.0%	3	15.8%	0	0.0%
AZT/3TC + NVP	2	0.11	1	5.3%	1	5.3%	0	0.0%
LSN30	7	0.37	2	10.5%	5	26.3%	0	0.0%
LSN40	5	0.26	2	10.5%	3	15.8%	0	0.0%
TDF/FTC+EFV	1	0.05	0	0.0%	1	5.3%	0	0.0%
Total	19		5	26.3%	14	73.7%	0	0.0%
2. New Patients by Medici								
				Adv	ılt		_ c	hild_
	1	l'otal		Adu Male	ılt Fema	le	_ C	hild_
Products] Total Number	% of Total	Number			le % of Total Patients		hild % of Total Patients
Products ART	Total	% of Total	Number	Male % of Total	Fema	% of Total		% of Total
	Total Number	% of Total	Number 5	Male % of Total	Fema	% of Total		% of Total
ART	Total Number	% of Total Patients		Male % of Total Patients	Fema	% of Total Patients		% of Total Patients
	Total Number	% of Total Patients 18 78.26%	5	Male % of Total Patients	Fema Number 13	% of Total Patients 56.52%		% of Total Patients 0 0.00 %
ART EF V 600MG-Tablet Total	Total Number	% of Total Patients 18 78.26% 4 17.39%	5	Male % of Total Patients 21.74% 0.00%	Fema Number 13	% of Total Patients 56.52% 17.39%		% of Total Patients 0 0.00% 0 0.00%
ART EF∀600MG-Tablet	Total Number	% of Total Patients 18 78.26% 4 17.39%	5	Male % of Total Patients 21.74% 0.00%	Fema Number 13	% of Total Patients 56.52% 17.39%		% of Total Patients 0 0.00% 0 0.00%
ART EF V 600MG-Tablet Total	Total Number	% of Total Patients 18 78.26% 4 17.39% 2 95.65%	5 0 5	Male % of Total Patients 21.74% 0.00% 21.74%	Fema Number 13 4 17	% of Total Patients 56.52% 17.39% 73.91%		% of Total Patients 0 0.00% 0 0.00%

"Cumulative Number of ART Patients per Current Status"

This report shows the total number of patients currently in the program based on their status, grouped by type of treatment.

"Active Patients per Regimen"

This report shows the total number of currently active patients by regimen, grouped by type of treatment.

		Act		ERN S nts per	I TE Regimen				
				Donor s					
Started	prior to	12/31	/2007						
Regimen					Ad	ult			
Service		Т	otals	M	ale	Fen	nale	Child	
		Total Number	% of Total Patients	Number	% of Total Patients	Number	% of Total Patients	Number	% of Total Patients
AZT/3TC/NVP									
ART		1	20.0%	0	0.0%	1	20.0%	0	0.0%
	Totals	1	20.0%	0	0.0%	1	20.0%	0	0.0%
AZT/3TC/EFZ									
ART		1	20.0%	1	20.0%	0	0.0%	0	0.0%
	Totals	1	20.0%	1	20.0%	0	0.0%	0	0.0%
D4T/3TC/IDV/RT	ΓV								
PMTCT &	ART	1	20.0%	0	0.0%	0	0.0%	1	20.0%
	Totals	1	20.0%	0	0.0%	0	0.0%	1	20.0%
AZT/3TC/RTV									
ART		1	20.0%	1	20.0%	0	0.0%	0	0.0%
	Totals	1	20.0%	1	20.0%	0	0.0%	0	0.0%
D4T/ddl/NFV									
ART		1	20.0%	1	20.0%	0	0.0%	0	0.0%
	Totals	1	20.0%	1	20.0%	0	0.0%	0	0.0%
	Totals	5		3	60.0%	1	20.0%	1	20.0%

"Adult Patient Visits by Weight"

This report shows the distribution of adult patients in two weight categories (> 60 kg and $\leq 60 \text{ kg}$) by each case type. Regular preparation of this report gives an indication of changes in the weight of patients. This information is useful for quantifying ARV needs.

		EASTERN Patient Visit /2007 ==>	s by Weig			
		All Dono	r s			
				Adult		
			N	Iale	Female	
	Total Number	% of Total Patients	Number	% of Total Patients	Number	% of Total Patients
\RT						
Weight <= 60 Kg	9	64.3%	5	35.7%	4	28.6%
Weight > 60 Kg	5	35.7%	5	35.7%	0	0.0%
Total ART	14	100.0%	10	71.4%	4	28.6%
Total	14		10	71.4%	4	28.6%

"Number of visits during period defined per regimen"

This report shows the total number of active patients who visited the pharmacy during the period entered.

		EAS	TERN S	ITE				
	Nur	nber of \	/isits per	Regimen				
	07/0	1/2007 =	=> 12/31	./2007				
		A	ll Donor s					
				Adult			Chi	ld
	To	tal	Ma	le	Femal	e		
	Total Number	% of Total Visits	Number	% of Total Visits	Number	% of Total Visits	Number	% of Total
ART								
AZT/3TC/EFZ	3	18.75%	3	18.75%	0	0.00%	0	0.00%
AZT/3TC/NVP	4	25.00%	0	0.00%	4	25.00%	0	0.00%
AZT/3TC/RTV	3	18.75%	3	18.75%	0	0.00%	0	0.00%
D4T/ddl/NFV	4	25.00%	4	25.00%	0	0.00%	0	0.00%
PMTCT & ART								
D4T/3TC/IDV/RTV	2	12.50%	0	0.00%	0	0.00%	2	12.50%
Regimen Totals	16		10	62.50%	4	25.00%	2	12.50%

"OI summary"

This report shows a summary of the number of patients seen for each category and condition of opportunistic infection defined in the program. The report shows the totals according to men, women, and children.

	EAS Patients A 04/01/200			
		A	dult	Child
		Male	Female	
	Condition Total	1	0	0
		1	_	_
П	Category Total	ı	0	0
Herpes		1	0	0
Hei þes	Condition Total	1	0	0
	Category Total	1	0	0
_	Totals	2	0	0

"Number of active patients under treatment"

This report shows a summary of the patients who were dispensed medicines during the date range and who are still currently "Active." They are arranged by the age groups established in the EDT. The report shows the totals according to men, women, and children (see next page).

	Effective	Date 0	2/28/2009	20	001 Mega	abit 20					
			All 1	Dor	iors						
Type of Servi	ce Al	RT									
Description	Age	> Age				M	al	e	Fem	ale	
			Total Number		ofTotal itients	Number		ofTotal atients	Number		ofTotal tients
child 0-3	0	3	(0	0.0%	(0	0.0%		0	0.0%
child 4-15	4	15		1 :	50.0%		1	50.0%		0	0.0%
		Sub Tota	ls	1 (50.0%		1	50.0%		0	0.0%
adult	16	30		1 :	50.0%		1	50.0%		0	0.0%
adult 31+	31	99	(0	0.0%	(0	0.0%		0	0.0%
		Sub Tota	ls	1 (50.0%		1	50.0%		0	0.0%
	I	otals	:	2 (00.0%	:	2	00.0%		0	0.0%
O ve	erall Total		2			:	2	00.0%		0	0.0%

"Number of patients initiating treatment (and still active)"

This report shows a summary of the patients who initiated treatment during the date range and who are still currently "Active." They are arranged by the age groups established in the EDT. The report shows the totals according to men, women, and children.

12	2. Numbe	er of pation	ents initia	ating tre	atment ((and stil	I active)	
			04/25/2009	==> 05/0	1/2009			
		25-A	pr-2009 Sat	t==> 01-N	May-2009	Fri		
			All l	Donors				
Type of Se	rvice U	NKNOW	/N					
Description	Age	> Age			Mal	e	Female	
			Total Number	% of Total Patients	Number	% of Total Patients		of Total atients
child 0-3	0	3	18	0.7%	9	0.4%	9	0.4%
child 4-15	4	15	175	7.2%	86	3.5%	89	3.7%
	S	ub Totals	193	7.9%	95	3.9%	98	4.0%
adult	16	30	420	17.2%	68	2.8%	352	14.4%
adult 31+	31	99	1821	74.7%	831	34.1%	990	40.6%
	S	ub Totals	2241	92.0%	899	36.9%	1342	55.1%
	Totals		2434	99.9%	994	40.8%	1440	59.1%
	Overall	Total	2437		996	40.9%	1441	59.1%

"Number of active patients per regimen"

This report shows a summary of the number of active patients for each regimen defined in the program arranged by the age groups established in the EDT. The report shows the totals according to men, women, and children.

	13.	Numb	er of active	patients	per re	gimen		
	Effective D	ate (02/28/2009	2001 Meg	abit 20			
			All	Donors				
Line 1	Regimen							
Description	Age	> Age	. Totals		Male		Female	
			Total Number	% of Total Patients		% of Total Patients		% of Total Patients
0								
AZT/3TC/EF\	/							
1 child 0-3	0	3	0	0.0%	0	0.0%	0	0.0%
2 child 4-15	4	15	1	50.0%	1	50.0%	0	0.0%
з adult	16	30	1	50.0%	1	50.0%	0	0.0%
4 adult 31+	31	99	0	0.0%	0	0.0%	0	0.0%
	Regime	n Total	2	100.0%	2	100.0%	0	0.0%
	Overall	Total	2		2	100.0%	0	0.0%

"Number of patients lost"

This report shows a summary of the number of patients that are current labeled as "Lost." The report shows the totals according to men, women, and children.

			14. Numl	per of pat	ients lo	st		
			01/01/2008 Tahsas 22	==> 05/ ==> 200 All Donors		0		
Type of Service	ARI	Г						
Description	Age>	> Age	Total	ls	Mal	e	Fema	ıle
			Total Number	% of Total Patients	Number	% of Total Patients	Number	% ofTotal Patients
child 0-3	0	3	0	0.0%	0	0.0%	0	0.0%
child 4-15	4	15	1	50.0%	1	50.0%	0	0.0%
	Sub To	tals	1	50.0%	1	50.0%	0	0.0%
adult	16	30	1	50.0%	1	50.0%	0	0.0%
adult 31+	31	99	0	0.0%	0	0.0%	0	0.0%
	Sub To	tals	1	50.0%	1	50.0%	0	0.0%
	Totals		2	100.0%	2	100.0%	0	0.0%
Over	all Total		2		2	100.0%	0	0.0%

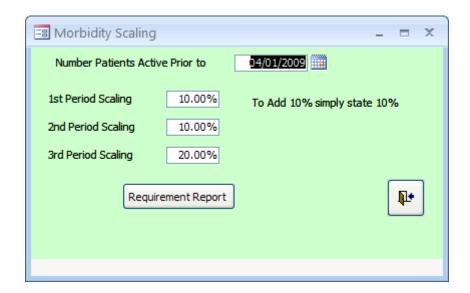
"Number of patients dropped"

This report shows a summary of the number of patients that are current labeled as "Dropped." The report shows the totals according to men, women, and children.

		15. N	umber	of patien	ts drop	ped		
			/25/2009 2009 Sun	==> 04 ==> 02		9 Thu		
				All Donor	S			
Type of Service	UN	KNOWN						
Description	Age →	> Age	To	otals	Mal	е	F	emale
child 0-3	0	3	Total Number O	% of Total Patients 0.0%	Number 0	% of Total Patients 0.0%	Number 0	% of Total Patients 0.0%
child 4-15	4	15	0	0.0%	0	0.0%	0	0.0%
	Sub Tota	als	0	0.0%	0	0.0%	0	0.0%
adult	16	30	0	0.0%	0	0.0%	0	0.0%
adult 31+	31	99	0	0.0%	0	0.0%	0	0.0%
	Sub Tota	als	0	0.0%	0	0.0%	0	0.0%
1	Totals		0	0.0%	0	0.0%	0	0.0%
Overall	Total		164		74	45.1%	90	54.9%

"Morbidity Requirements by Regimen"

This report allows users to project morbidity requirements for the clinic up to three months in the future, including scaling up. Users enter percentages into each of the month blanks and click the "Requirement Report" button.



The formula used in calculating the figures is as follows—

Number of patients * defined daily dose (ddd) * number of days * scaling up percent

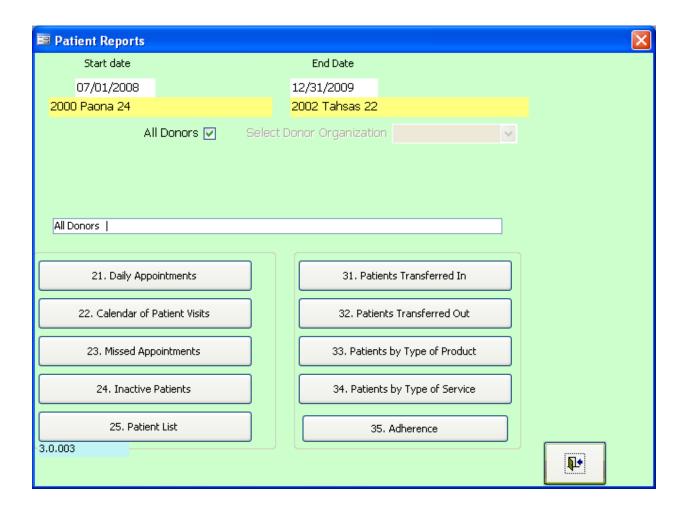
The defined daily dose is established for each product when the user sets up the regimens to be used (under the "Regimen" button in the Configuration screen).

After the user clicks the "Requirement Report" button, the report screen appears and displays the suggested amounts to order for each of the three months listed and the total amount to order for all three months (see next page).

			day:	5	30	31	30)
			Scalin	ıg	10.00%	10.00%	20.00%	,
legimen						Months		
Product	Unit	Patients	dda	l A	pr-2009	May-2009	Jun-2009	Total
D4T(30)/3TC/EFV								
			42	1	1,386	1,525	1,830	4,740
			42	1	1,386	1,525	1,830	4,740
			42	1	1,386	1,525	1,830	4,740

Patient Reports

In addition to the standard reports, the EDT comes preloaded with reports that focus on the patient side. Click the "Patient Reports" button from the Main Menu under <u>Reports</u>. The following screen appears.



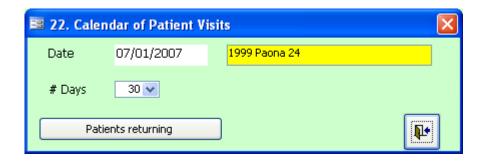
"Daily Appointments"

This report shows a list of all the appointments at a clinic within the date parameters set.

	21. Daily Appointments						
	All Donors						
Date		Number Appointed					
04/21/2009	21-Apr-2009 Tue	89					
04/22/2009	22-Apr-2009 Wed	87					
04/23/2009	23-Apr-2009 Thu	75					
04/24/2009	24-Apr-2009 Fri	18					

"Calendar of Patient Visits"

When you click this option in the Patient Reports menu, the following screen appears. Enter the date for which you wish to see the expected appointments and the number of days after that date, and click the "Patients returning" button.



A list appears as shown below. It can be printed if necessary. In this example, nine patients are expected in the first week of January 2007. This report can be useful for preparing products to be delivered.

	22. Calend	dar of Patient Visit	s			
09/23/2009 ==> 06/05/2010 23-Sep-2009 Wed ==> 05-Jun-2010 Sat						
ID	First Name	Name	Gender			
24-Sep-2009 Thu		09/24/20	009			
ST02272	QGQGOK	CEVLPH	Female			
ST02290	PDSICVKXM	QIWGROJXT	Female			
25-Sep-2009 Fri		09/25/20	009			
ST00228	IKJOPWV <i>Z</i> K	MQ TJLMORQJ	Male			
ST02205	LO NBXG	NP QQYOX	Male			
ST02438	QCUMWYG	QGWIJOMZW	Female			

"Missed Appointments"

This report shows a list of patients who missed their appointments. In the following example, eight patients missed their appointments. The institution must have a policy to manage the problem of patients who miss their scheduled appointments.

			23.	Missed Appointm	ents				
		09/23/2009		All Donors		23-Sep-2009 Wed			
Number	Name	First Name	Gender	Address	City	State/Provi	Date of next visit	Days Late	
Loc	ation Code								
ST02110	ORZNUWGMTU	TUOKYXI	Female	DELMAS 41 RUE DAD		25-Jun	-2009 Thu	90	
ST02407	QQYNX	XEWLCOB	Female	CROIX-DES -BOUQUE		25-Jun	-2009 Thu	90	
ST02326	волтму	JNPBRYHQ	Male	GRESSIER, LA COLLIN		26-Лип	-2009 Fri	89	
ST01705	IFOOS	VZWRVG	Female	PERNIER 50 #12		26-Лип	-2009 Fri	89	
ST02916	ZMXEQ	NUTGVL TPV	Male	NAZON, RUE PRICE M		26-Лип	-2009 Fri	89	
ST00011	MUAIÓì	RFTDKGNIO	Male	BLVD JN JACQUES DE		29-Лип	-2009 Mon	86	
ST01795	UJGTXF -QUVJT	GKHYKVVZF	Male	DELMAS 24 ;RUEST-L		29-Jun	-2009 Mon	86	
ST00566	MICQ ULLPKTS J	SDTLPVKI	Female	LILAVOIS34,#99 A L'IN		02-Jul-	2009 Thu	83	
ST01146	MWHJR	OCWKG GEXR	Female	DELMAS O PROLONGÉ		02-Jul-	2009 Thu	83	

"Inactive Patients"

The below report shows a list of patients who registered but who are no longer coming back to the institution for various reasons.

		24. Inactive P	atients	
		All Donors	:1	
nstitution N	lame			
Supporte	ed by			
Case Ty	/pe UNKN	OWN	Number of Patient	26
Patient ID	First Name	Name	Gender	Actual Status
ST00010	DDOFME	BNGYBQHVJ	Female	Deceased
ST00104	TVKPKQZV	DPHWG	Male	Dece ased
ST00503	SDWMI FOCV	EFEZHXVQ	Female	Dece ased
ST00730	QCLDMB	FJKXNMYT	Female	Deceased
ST01729	MIGR JXJFN	FKIJSHTH	Male	Deceased
ST00107	VQTJP	HFEJMW	Male	Deceased
ST01395	FUSUREK	HJXDW	Female	Deceased
ST00590	EXYPGKUH	HYKJPOBTE	Male	Deceased

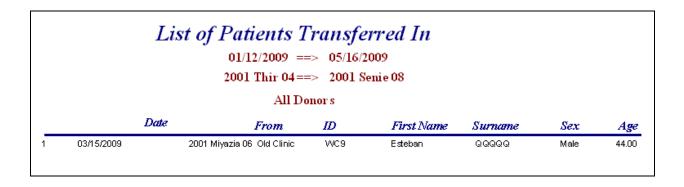
"Active Patients"

This report shows a list of all active patients at the institution by type of treatment.

-	reatment						
AR Sup	ported by		-		Number of Pat	ients 710	
ID .	Name	First Name	Gender	Actual Age	Start date	Regimen	Current Status
ST03326	BPVLSJ	KVFLPVT	Male	28.2	28-Jul-2009 Tue	Regimen Not Specifie	Active
ST03470	OFUUIOQMJ	QFWQOLG EO	Female	48.2	30-Jul-2009 Thu	Regimen Not Specifie	Active
Sup	ported by CD	С	Number of Patients 2				Current
ID	Name	First Name	Gender	Actual Age	Start date	Regimen	Status
ST02919	OPYKW	NUICSPJ	Female	29.2	07-Jul-2009 Tue	AZT/3TC/NVP	Active
ST02880	RSWZHMND	TJOMMNFQ	Female	47.9	13-Oct-2008 Mon	AZT/3TC/NVP	Active
	d by PE	PFAR			Number of Pat	ients 3	Current
ID	Name	First Name	Gender	Actual Age	Start date	Regimen	Status
ST03327	EGFWTZJW	UZOGMUH	Female	30.1	06-Aug-2009 Thu	D4T/3TC/EFV	Active
ST03463	NHDQ	XPPPKSC	Male	44.1	06-Aug-2009 Thu	AZT/3TC/EFV	Active
ST03510	TKPOZJF	QUXUSS	Male	34.1	05-Aug-2009 Wed	D4T/3TC/EFV	Active

"Patients Transferred In"

This report shows a list of all registered patients at the institution who transferred in from another location.



"Patients Transferred Out"

This report shows a list of all registered patients at the institution who have transferred out to another location.

List of Patients Referred Out									
01/12/2009 ==> 05/16/2009 2001 Thir 04==> 2001 Senie 08									
		All Dono							
Date To ID First Name Surname Gender Age									
1 2001 Miyazia 06	ALT Clinic	WC9	Esteban	ଉପ୍ତର୍ଭର	Male	44			

"Patients by Type of Product"

This report lists all patients at the institution who have been dispensed product by the category of product that is dispensed, along with the number of patients for each product category (see next page).

33. Patients by Type of Product						
04/28/2003 ==>	07/30/2008					
28-Apr-2003 Mon==>	$30\text{-Jul-}2008\;\mathrm{Wed}$					

All Donors

ID	First Name	Name	
Products TAR	Number	of Patients 453	
ST01798	RIQEMGK	EIVFOTWWX	
ST01009	XDQB	BIHNRKGP	
ST01157	KGVQJV	BJRNSKF	
ST01223	LGGO MROLY	BRUSKPG	
ST00374	NETOF LWC	BSWRLPG	
ST01356	XTQZ	CFRPGPMK	
ST01201	JWBP XT	CJSTDFJO	
ST00687	HNXJUZKGQI	CKSPDUH	

"Patients by Type of Service"

This report lists all patients who have been dispensed product at the institution by the type of service along with the number of patients for each type of service.

34. Patients by Type of Service 04/28/2003 ==> 07/30/2008 28-Apr-2003 Mon==> 30-Jul-2008 Wed All Donors			
ID First Name Name			
Service		Number of Patients	139
ST00359	EKSGWNN	CGGZWMGS	
ST00687	HNX.IIT7KGQI	CKSPDHH	
ST00510	WKIIHJ	CSSXN	
ST00891	HSVH	DCIMKI17H	
ST01906	DOPT	DEM.IYYK	
ST00297	TPLIHRUSE	DKOONV	
ST01450	RMIRFOGC	DNBXQEV	
ST02070	Ω <i>Ω7</i> KΩHY	FDGF7	
STANA22	TRVHNKOF	FÉIIIV	
ST00432	7KESHTIIF	FFILONH	
STOOD28	NPHGMWT	FHOHTVX	
ST00948	OISQÈS.I	FHP017VG	
ST00572	UEWNLRH	E JVVNNXVV	
ST01300	NIYZPC	EMFRH	
ST00224	OOE	E OUDMOHQ.	

"Adherence"

The EDT includes a reporting section on ART patient adherence as a way of monitoring both patients and clinics. Adherence in the EDT is expressed using eight indicators that look at three categories of data.

Patient Attendance and Defaulting (in Month of Index Visit) Indicators

- 1. Percentage of patients attending on or before day of appointment
- 2. Percentage of patients attending within three days of appointment

Month of index visit refers to the specific month that is used as the baseline for tracking patients. This variable is used in calculating all the indicators, but each indicator cohort has its own month of index. In the following sample Adherence Report screen, the month of index visit for the attendance cohort is Nov 2008. Thus, any patient who came in for a visit in November 2008 will be tracked from November 2008 to the present time and reported on as part of the percentage reported for that indicator.

Dispensing-Based Adherence (during Look-Back Period) Indicators

- 3. Percentage of patients with 100% of days covered by ARVs dispensed
- 4. Percentage of days covered by ARVs dispensed
- 5. Percentage of patients with gap in ARV availability of 30 days or more

6. Percentage of visits made during look-back period before days of medicines in previous dispensing were consumed

Look-back period defines the range of time that an indicator will cover for its analysis. It works in conjunction with the month of index visit, where the month of index visit defines the starting month and the look-back period defines how far out from that starting point the data will be analyzed. Continuing with the preceding example, if the month of index visit is November 2008 and the look-back period is three months, the indicator will track those patients who recorded a visit in November 2008 for the three following months (December, January, February) and then calculate the appropriate percentage for that indicator.

Retention Indicators

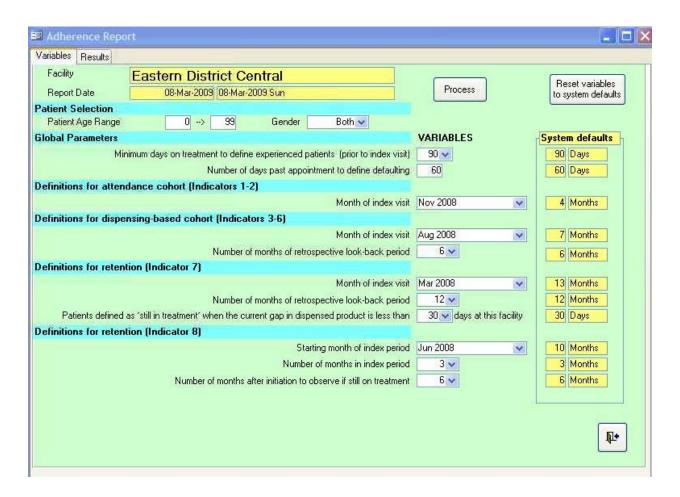
7. Percentage of patients who were treated during the month of *X* and are still on treatment 12 months later

The *X* placeholder in the indicator will display the name of the month that is selected as the Month of index visit on the Variables page under the heading Definitions for retention (Indicator 7).

8. Percentage of patients who initiated treatment starting in *DATE* for *X* months and still on treatment *Y* months after starting

The *DATE*, *X*, and *Y* placeholders will display, respectively, the name of the beginning month of the index period, the number of months in the index period, and the number of months after each patient's initial visit during the index period that the program will track that patient. These are selected on the Variables page under the heading Definitions for retention (Indicator 8).

Click the "Adherence" button to bring up the Adherence Report screen.

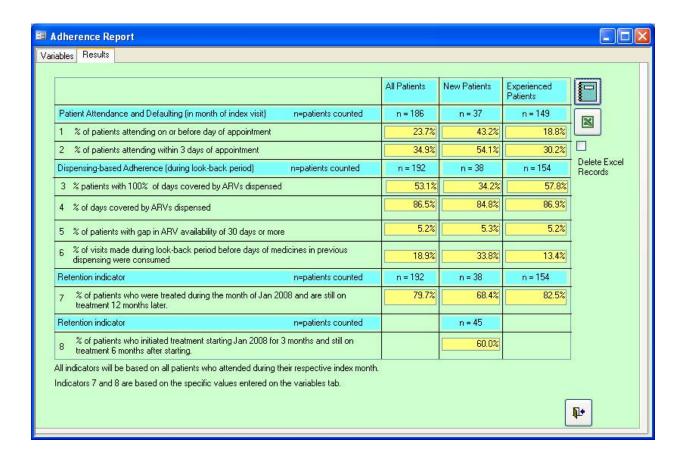


The Adherence Report consists of two tabs: <u>Variables</u> and <u>Results</u>. The EDT opens initially to the <u>Variables</u> tab, which consists of the variables that the user manipulates. The <u>Results</u> tab displays the resulting percentages for the eight indicators.

The EDT has internal system defaults for each of the variables, and the program resets to these system defaults each time the program is exited. These variables and their explanations are summarized in the following table.

Variable	Evalenction
Patient Age Range	Explanation Enter the heginning and ending ages for the nationts who
ratient Age Kange	Enter the beginning and ending ages for the patients who will be covered in the adherence report. (The system default is all ages 0–99.)
Gender	Specify which gender—or both—will be covered in the report. (The system default is both.)
Minimum days on treatment to	Enter the minimum number of days that a patient must be
define experienced patients (prior to	on treatment to be considered "experienced." A value can
index visit)	be selected from the drop-down box or entered directly
Λ	into the field. (The system default is 90 days [3 months].)
Number of days past appointment to	Enter the number of days that a patient must be late for
define defaulting	an appointment to be noted as "defaulted" in the report. A value can be selected from the drop-down box or entered
Month of index visit for attendance	directly into the field. (This number varies from program to program, but the system default is 60 days [2 months].) Select the month and year that will serve as the index (baseline) month for looking at the attendance indicator. The program looks at the attendance of the next appointment after that. (The default index month is four
	months before the current month.)
D	Dispensing Indicators
Month of index visit for dispensing	Select the month and year that will serve as the index
	(baseline) month for looking at the dispensing indicators.
	(The default index month is seven months before the
	current month.)
Number of months of retrospective look-back period	Select the number of months following the index month for
поок-раск репои	which the report should analyze the dispensing indicator. A value can be selected from the drop-down box or
	entered directly into the field. (The default is six months from the index visit, but you may want to look at a different number of months such as a full 12 months.)
1	Retention Indicators
Month of index visit for retention	Select the month and year that will serve as the index
	(baseline) month for beginning the period for looking at
	the retention indicators. (The default index month is 13
	months for patients in treatment looking over the
	subsequent 12 months. For patients initiating treatment,
	the default is 9 months before the index month and then
	looking at all those who initiated treatment over that month and the following 2 months, providing retention
	over the next 6 months from initiation of treatment.)
Patients defined as 'still in treatment'	Enter the number of days that a patient is considered still
when the current gap in dispensed	in treatment. When a patient's gap in dispensed product is
product is less than X days at this	less than the number of consecutive days selected, that
facility	patient is considered to be still in treatment. A value can
	be selected from the drop-down box or entered directly
	into the field.
Number of months in index period	Enter the number of months that compose the index
	period. This variable applies only to the eighth indicator. (The default is a three-month period including the index
	month, but it can be changed as needed.)
Number of months after initiation to	Enter the number of months from the index month that the
observe if still on treatment	report should follow the patients to check whether the
	patients are still in treatment. (The default is six months.)

When the variables have been adjusted to the user's specifications, click either the "Process" button or the <u>Results</u> tab at the top of the screen to bring up the screen with the indicators and the resulting percentages. Clicking the "Reset variables to system defaults" button will reset any changes made by the user to the information in the <u>Variables</u> column back to the <u>System defaults</u> figures.



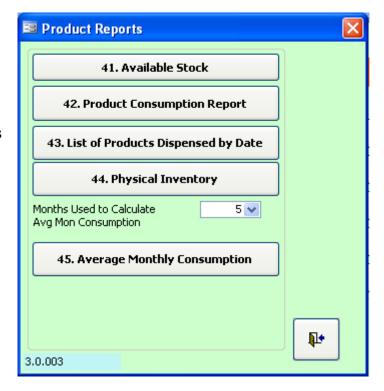
NOTE: The Adherence Report looks at those patients who are assigned a regimen and then are dispensed ARV products. Therefore, patients coming to the clinic for non-ARV treatment should not be assigned a regimen when being registered for the first time because this will distort the adherence figures. Instead, the "Non-ARV/Non-antimalarial Dispensing" and "Malaria Encounter" buttons should be used when dispensing these products.

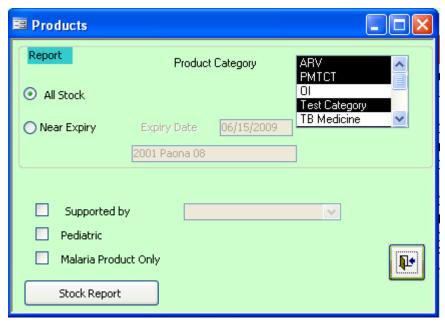
Product Reports

In addition to the standard reports, the EDT comes with preloaded with reports that focus on the product side. Click the "Product Reports" button from the Main Menu under Reports. The Product Reports (at right) screen appears.

"Available Stock"

This report shows the quantities of products available at the time the report is prepared. The stock status will display an "Alert Message" if the stock quantity is less than the minimum stock level. You can select the range of products shown on the report by choosing options on the screen shown below.



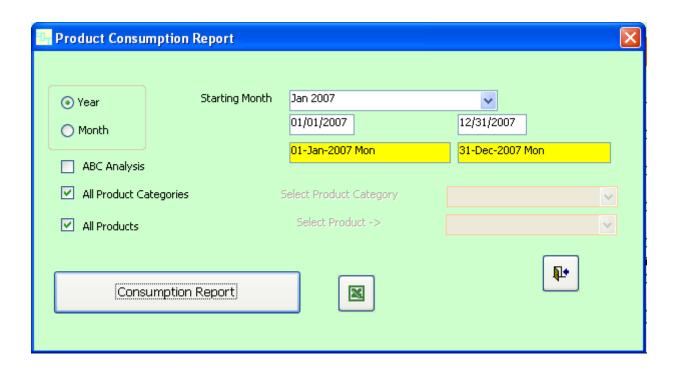


Available Stock 09/23/2009 23-Sep-2009 Wed

Products	Unit	Qty in Stock	Expiry	Batch#	Expired Stoc	k Alert Message
Institution Name						
Supported by	UNICEF					
Miconazole 2%-CRÈME 30 g	30g tube	2,357	09/30/2009	G0362	0	
Nystatin 100000IU/mml SUSPEN	mL	4,586	07/31/2010	H0154	0	
Supported by	PEPFAR					
BTC 10MG/mm SUSPEN 240 mL	240ml bottle	181	08/31/2009	LT10080	181	
BTC 10MG/mm SUSPEN 240 mL	240ml bottle	704	09/30/2009	LT10080	0	
BTC 150MG/ZDV 300MG-tab TABLET	tab	151,200	06/30/2010	LZ15080	0	
BTC 150MG/ZDV 300MG-tab TABLET	tab	7,380	06/30/2010	LZ15080	0	
BTC 150MG/ZDV 300MG-tab TABLET	tab	10,080	06/30/2010	LZ15080	0	
BTC 150MG/ZDV 300MG tab TABLET	tab	17,460	06/30/2010	LZ15080	0	
BTC 150MG/ZDV 300MG-tab TABLET	tab	919	01/31/2010	LZ15080	0	
BTC 150MG-tab TABLET	tab	16,970	09/30/2009	LV15070	0	
TC 150MG-tab TABLET	tab	673	09/30/2009	1825704	0 F	LACE ORDER
BTC 150MG-tab TABLET	tab	36,512	04/30/2010	LV15080	0	

"Product Consumption Report"

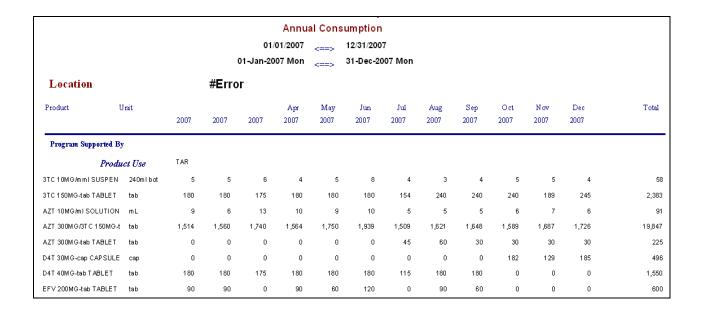
This report shows the quantity of medicines dispensed each month of the year.



The Product Consumption Report screen gives the user the flexibility to display consumption information by year or by month. Depending on the option chosen, the EDT gives the user futher flexibility. If the <u>Year</u> option is chosen, then the user can either select the <u>Starting Month</u> for the analysis from the drop-down box or specify a year range using the two boxes underneath for starting and end dates. Similarly, when the <u>Month</u> option is chosen, the user can either select the <u>Starting Month</u> for reporting in the drop-down box or specify a range using the two boxes below.

If you wish to know the consumption of one medicine or one product category, choose the product or category in the <u>Select Product</u> or <u>Select Product Category</u> field after unchecking the the <u>All Products</u> and <u>All Product Categories</u> boxes. Using these options, you can choose to report on a specific category, such as malaria products only. You can also choose to report on all product categories or see an ABC analysis of the stock consumed by checking the appropriate box.

The ARV products dispensed during 2007 are shown in the example below.



"List of Products Dispensed by Date"

This report shows the medicines dispensed on any given date. A paper version of the report can be printed using the report button on the upper right-hand side of the screen.



"Average Monthly Consumption"

This report lists the active medicines currently in the EDT along with the average monthly consumption (in dispensing units), available stock, and months available for each.

NOTE: On the Product Reports menu, the user can select the number of months to use in calculating the average monthly consumption (the formula used for this calculation is discussed in Chapter 3). The drop-down list contains values from 1 to 12, but any value can be entered into the field manually.

	Sam	ple Clinic		
	Average Mon	thly Consumption		
	04/16/2009 20	001 Ginb ot 08		
Drug Description	Unit	Average Monthly Consumption	Stock	Months Available
EFV 300MG-Capsule	Capsule	24	1,650	68.8
EFV 600MG-Tablet	Tablet	8	3,000	375.
NFV 250MG-Tablet	Tablet	24	28,620	1192.5

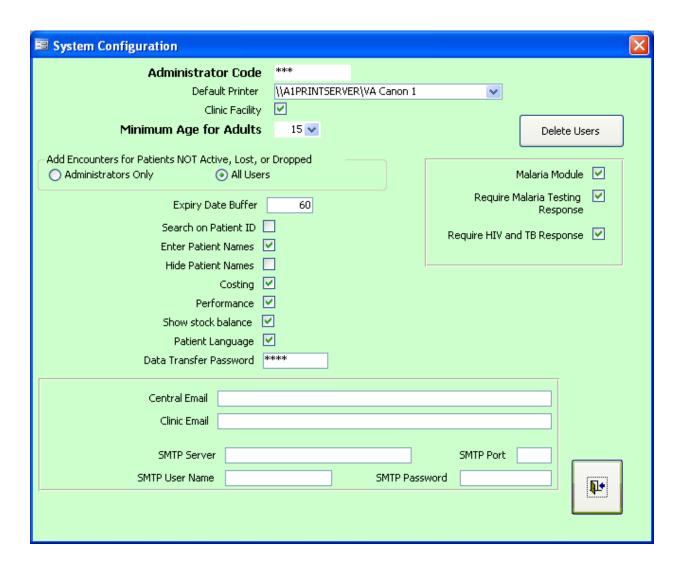
Electronic Dispensing Tool: User's Guide

CHAPTER 5. SYSTEM CONFIGURATION AND MAINTENANCE

This chapter discusses the options under the <u>Configuration</u> column in the Main Menu of the EDT tool. Although the first button in this column, "Configuration," was explained in Chapter 2 of this manual so that initial choices could be made for setting up the tool, it is now time to delve into more detail

"System Config"

After you have clicked the "Configuration" button in the Main Menu, click the "System Config" button. This screen gives access to several functions and program settings, as shown below.



This function can be activated only with a code that is known by administrators (the "administrator code"). This code is used separately at each installation in a site and is not the

same thing as the administrator password. When this code is entered, the grayed-out fields and buttons are activated. The fields to complete on this screen are the following—

Eiold	Evalenation
Field	Explanation
<u>Default Printer</u>	Enter the location of the default printer you wish to use with the
	EDT. The software automatically detects and inserts the name
	of the printer marked as <i>Default</i> in Windows, but this printer can
a =	be changed manually.
Clinic Facility	Specify whether this installation is at a clinic facility, as opposed
	to at a central facility that may aggregate data.
Minimum Age for Adults	Enter the minimum age at which a patient will be considered as
	an adult.
Add Encounters for Patients NOT	Select whether only administrators or all users will be able to
Active, Lost, or Dropped	add new encounters for those patients with status labels other
	than Active, Dropped, or Lost.
"Delete Users"	Click this button to bring up a list of all users currently in the
	EDT. Select one and click the "Delete" button to remove the
	user from the EDT.
Expiry Date Buffer	Enter the minimum number of days before a medicine's
Expiry Bate Ballet	expiration date after which a particular lot will not be issued to a
	patient.
Search on Patient ID	Select whether to allow searching by Patient ID field to find a
Ocarcii oii i aticiit ib	patient in the patient list.
Enter Patient Names	Select this option to hide the <u>Family Name</u> and <u>First Name</u>
Litter i attent Names	fields in the New Patient Information screen. This option is
	useful if ART patients are maintained by unique IDs only,
	because it removes the possibility of accidentally capturing their
Llide Detient Nemes	name.
Hide Patient Names	Place a check mark in this box to hide the display of patient
	names. This option is useful if patient names are captured in
	the system, but patient confidentiality reasons require that they
	are not displayed.
Costing	Select to allow display of the WAC and extended prices of
Б (received and dispensed products.
Performance	Select to allow display of WHO performance indicators.
Show stock balance	Check the box to be able to print the stock balance for each
	product on the Physical Inventory sheet.
Patient Language	Check the box to allow the use of patient languages when
	printing labels.
Malaria Module	Check this box to render the malaria functionality visible and
	operational.
Require Malaria Testing Response	Check this box if your clinic requires that patients indicate
	whether they have been tested for malaria.
Require HIV and TB Response	Check this box if your clinic requires that patients indicate
	whether they have been tested for HIV and TB.
Data Transfer Password	Enter the password that will be used in the zip file created when
	exporting data from this installation.
Central Email	Enter the email address of the location where your clinic's data
	is aggregated.
Clinic Email	Enter the email address for your clinic.
SMTP Server	Enter the SMTP server name.
SMTP Port	Enter the port used by the SMTP server.
SMTP User Name	Enter the user name for the SMTP server.
SMTP Password	Enter the password for the SMTP server.

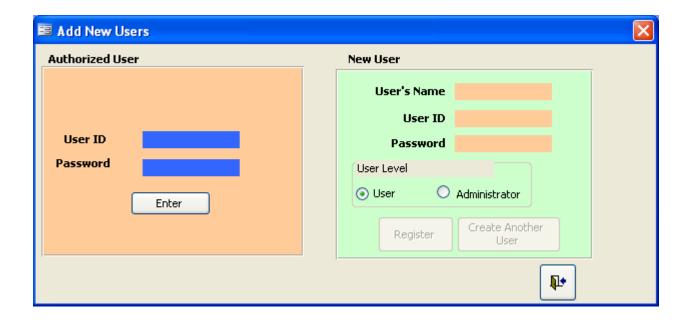
Login New User

Click this button in the Main Menu under the <u>Configuration</u> column when you want to log one user out of the program and log a different user into the program. For tracking purposes, it is important that the user entering data is the user who is logged into the software. This option allows changing the user without exiting the program.

Add New Users

More than one user can use the software. Users belong to two different categories: administrators and regular operators. Administrators have more authority over the software. For example, only administrators can define codes and other parameters. Only administrators can create other users. An administrator (with user ID and password) is defined when the software is installed. This password can be modified at a later time.

To create new users, you click the "Add New Users" button from the Main Menu under <u>Configuration</u>. The following window appears. Please note that this window has two sections. The first section (on the left-hand side) requires an administrator to authorize the creation of other users. The second section (on the right-hand side) is where the details of the new user are entered. To create a new user, perform the following steps—



- Enter your administrator user ID and password, and click on the "Enter" button in the Authorized User box. The New User box is activated.
- Enter the name of the new user, his or her <u>User ID</u> and <u>Password</u>, and the <u>User Level</u>, then click the "Register" button. To create another user, click the "Create Another

User" button. Please note that the default software user level is User. If this user will be an administrator, change the User Level to Administrator.

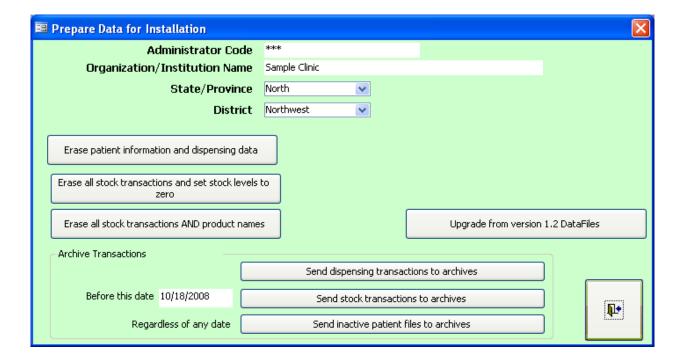
Change Password

A user can change his or her password at any time. The User ID, however, cannot be changed. It is recommended that passwords be changed every three months, or any time you think a password is no longer confidential.

If you forget your password, you will not be able to change it. In this case, you must ask the administrator to create you as a new user.

Data Preparation for Installation

Click the "Data Preparation for Installation" button under <u>Configuration</u> in the Main Menu. This screen gives access to several functions and program settings, as shown below.



This function can be activated only with a code that is known by administrators (the "administrator code"). This code is used separately at each installation in a site and is not the same thing as the administrator password. When this code is entered, the grayed-out fields and buttons are activated. The fields to complete on this screen are the following—

Field	Explanation
Organization/Institution Name	Enter the name of the institution or any other organization that
	you wish to see appear on the screen or in the reports.
State/Province	Enter the province or region where the institution is located.
	The options in this list are based on the information entered in
	the State/Province list during configuration.
<u>District</u>	Enter the district where the institution is located. The options in
	this list are based on the information entered in the District list
	during configuration.

Erasing Data

The "Erase" buttons in the Prepare Data for Installation screen are used to erase existing data in the database. This is practical if you wish to erase the data before installation for normal use or after having used the software to practice. The action associated with each button is described below—

"Erase patient information and dispensing data": This button erases all patient information and dispensing history.

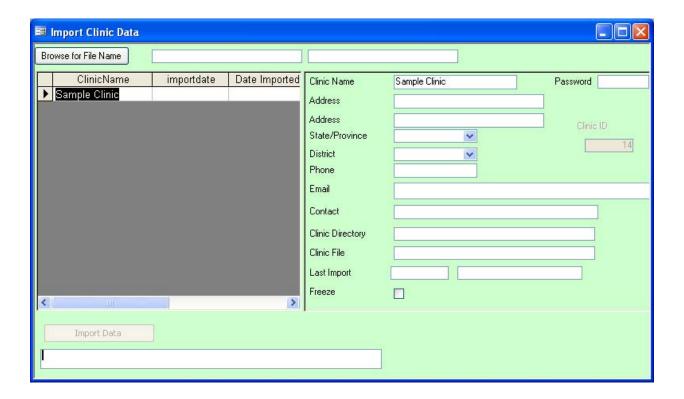
"Erase all stock transactions and set stock levels to zero": This button erases all stock transactions and sets available stock to zero, but it does not erase product names.

"Erase all stock transactions AND product names": This button erases all stock information, including product names.

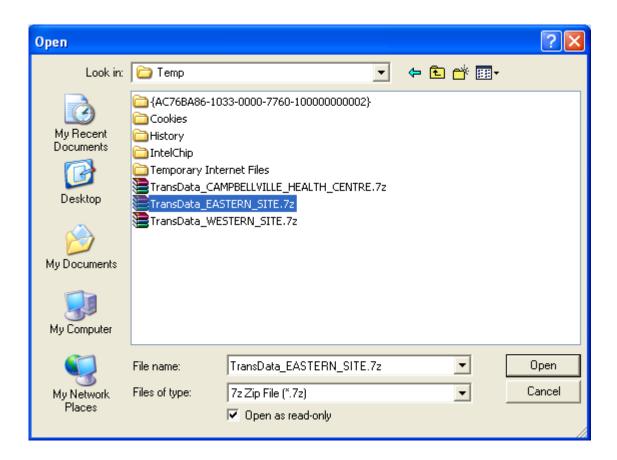
Importing Clinic Data

If you are using the EDT at the central level, you will need to import data from the clinics you manage. Importing this information on a regular basis will provide data to produce consolidated reports about the group of clinics that you manage. The "Import Data" button (in the Configuration menu) is available only if the "Clinic Facility" box does not have a checkmark in it. Please note that when the "Clinic Facility" box does not have a checkmark, the functionality of the software changes in both look and operation. The primary purpose shifts from data entry to viewing and reporting data. As such, the various reports and stock capture screens alter to display the data from all facilities captured in the EDT.

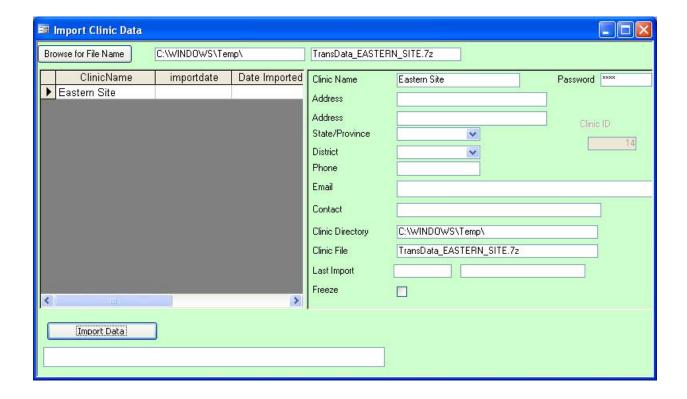
1. Click the "Import Data" button. The following screen will appear.



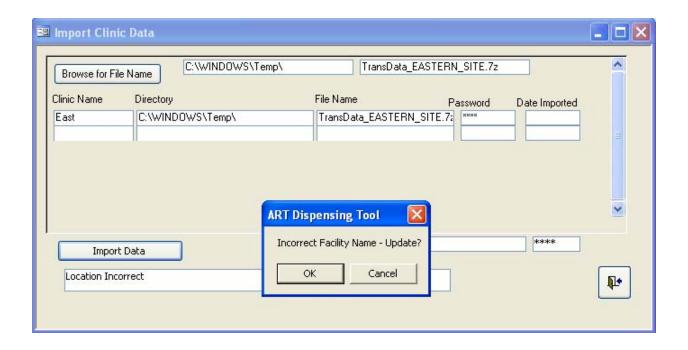
- 2. Enter the name of the clinic whose data file you are importing in the <u>Clinic Name</u> field.
- 3. Enter the other information about the clinic as required. Apart from the <u>Clinic Directory</u>, <u>Clinic File</u>, and <u>Last Import</u> fields, which are system generated, the remaining information fields (<u>Address</u>, <u>State/Province</u>, <u>District</u>, <u>Phone</u>, <u>Email</u>, <u>and Contact</u>) are optional.
- 4. Click the "Browse for File Name" button and select the correct clinic file. Please note that these files will have an extension of ".7z."



5. After selecting the appropriate file, enter the correct password in the <u>Password</u> field. By default, the data password for each EDT is 1234. If a clinic changes a password, the change needs to be reported to the importing site or else the transaction will not complete.



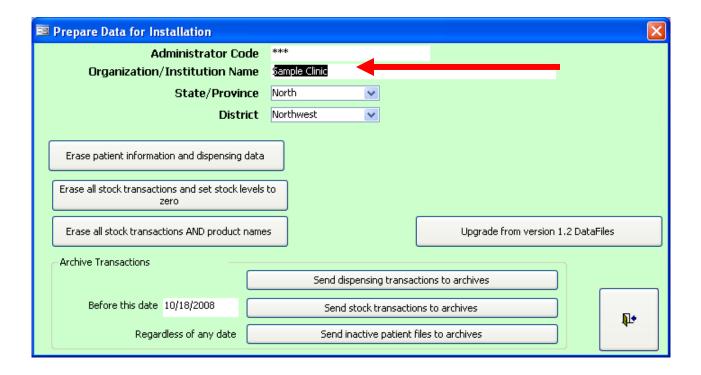
6. If the name that has been entered into the <u>Clinic Name</u> field does not match with the clinic name contained in the file being imported, a prompt will appear. Click "OK" to update the name and continue with the process. If the "Cancel" button is clicked, the process will terminate.



7. After the data have been imported, a "Finished!" message will appear at the bottom of the screen. Repeat the process as necessary for data from other clinics.

Upgrading from Version 1.2 Data Files

- 1. Make a copy of the existing folder where the Electronic Dispensing Tool or the ART Dispensing Tool if you are upgrading for the first time) is stored and save this copy in a different location on the server or *C*: drive.
- 2. Install the new version of the Electronic Dispensing Tool by following the instructions in Chapter 1.
- 3. Click on the "Data Preparation for Installation" button in the Main Menu under the Configuration column.
- 4. Enter the appropriate Administrator Code.
- 5. **IMPORTANT:** Enter the correct name of the facility in the <u>Organization/Institution Name</u> field when setting up the first time. Changing the name after the data have been imported will cause duplication errors.



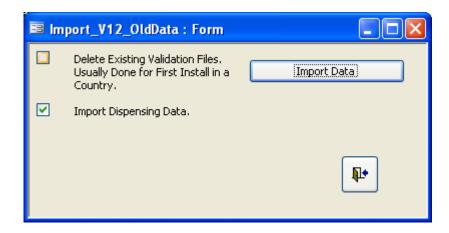
6. Click the "Upgrade from version 1.2 DataFiles" button.

7. After clicking the button, the following message box appears.



By clicking "Yes," all data currently in the Version 1.3 database will be rewritten with the imported data from Version 1.2. Because you are upgrading, this should not be a problem.

8. The following screen should appear.



- Place a check mark in the box "Delete Existing Validation Files. Usually Done for First Install in a Country." if you want the validation files from Version **1.2** to *replace* the validation files in Version **3.0.031**.
- Leave the "Import Dispensing Data" box **checked** to *import* the dispensing data for each patient from Version 1.2. **Uncheck** the box if you *do not* want the dispensing data from Version 1.2 to be imported.

Click the "Import Data" button to begin the process.

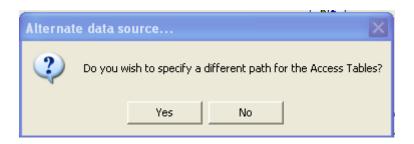
9. A message prompt will then appear, asking if you want to "Link to Old 1.2version data files." Click "Yes."



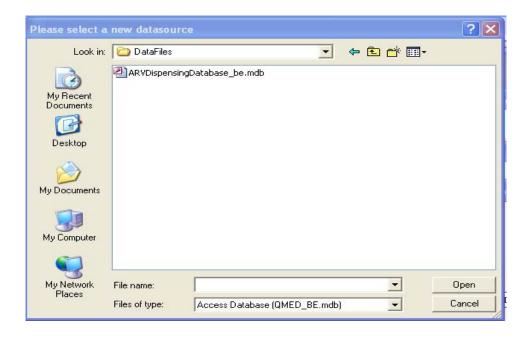
10. Another prompt will appear that says, "Are you sure you want to reconnect all Access tables?" Click "Yes."



11. A final message box will appear asking, "Do you wish to specify a different path for the Access Tables?" Click "Yes."



12. A Windows Explorer screen will appear and ask you to identify the location of the database file from Version 1.2. Navigate to the folder for Version 1.2 (*not* the backup you made earlier) and select the appropriate file. **NOTE: GENERALLY, THIS FILE IS FOUND BY GOING TO** *C:\ARVDATABASE\DATAFILES*. The file should be titled "ARVDispensingDatabase_be.mdb." Click on the file name, then click the "Open" button.

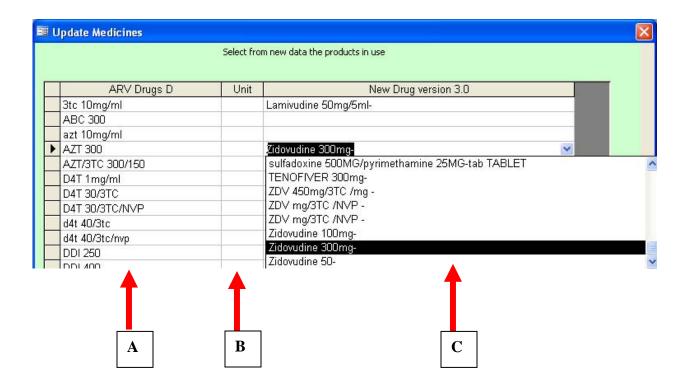


13. A message box should appear indicating success.



- 14. The next screens that appear are to establish equivalencies for the following validation files—
 - Dose conversion
 - Client support
 - Regimen
 - Type of visit
 - Type of service
 - Source of client
 - Medicines
 - Stock levels

This is how the old information from the previous version is connected to the new version. An example of the medicines screen is shown below.



- A. This column displays the medicine names from **Version 1.2**.
- B. DO NOT CHANGE THIS COLUMN.
- C. Each line in this column contains a drop-down list with all of the **ACTIVE** medicines in Version 3.0.031. Using this list, select the appropriate counterpart to the medicine name from Version 1.2. For example, in this screenshot, the medicine name from Version 1.2 is "AZT 300mg." Based on the list of medicines currently in Version 3.0.031, "Zidovudine 300MG-" is the correct match.

IMPORTANT NOTES:

- If some of the medicine names are missing in the drop-down list, you can make a list of those names and add them in the Product Creation screen. You can then go through the import process a second time and, *provided that no data entry has taken place and the same file is being used each time*, the previous "pairings" will still be in place. This means that you will not have to rematch each medicine.
- If you wish to capture the dispensing data for each patient in Version 1.2, then you are strongly encouraged to identify a correct medicine name for each medicine in Column A. If any are left blank, then the associated "Drug Dispensed" record in the Dispensing module will be blank as well.
- If you wish to capture the medicines dispensed in Version 1.2 but do not want some of them to be used in Version 3.0.009, then you can create the appropriate medicine name in the

Product Creation screen and, after importing, uncheck the <u>Active</u> box for that product in the Product Creation screen.

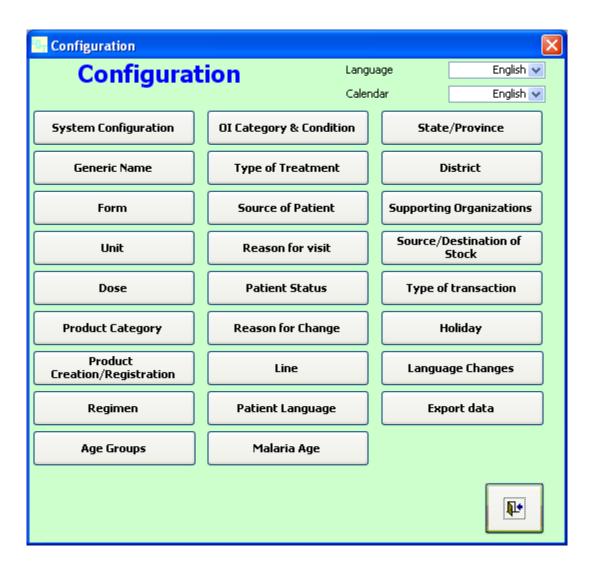
15. After matching the medicines, click the exit icon at the bottom right of the screen and a confirmation message stating the "Import is Complete" should appear. You are now done.



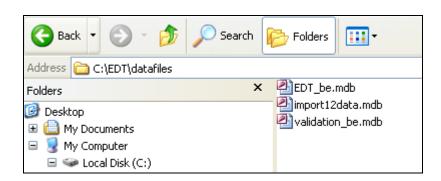
Distributing Validation Tables from a Central Location to Other Clinics Using the EDT

To get the most effective use out of the EDT in tiered settings (i.e., where there is one central site and multiple "client" sites that send information to the central location), the central location needs to regulate the validation tables in the Electronic Dispensing Tool and distribute them to the client sites. This section gives instructions on how to accomplish this.

1. At the **Central** location, install the program and then edit each of the tables under the Configuration tab to include the values appropriate for your program.



- 2. When all of the Configuration tables have been modified, go to the folder where the EDT program is located. (During the installation process, the default location is *C:\EDT*. However, if the location was changed during the installation process, you will need to go to the new folder.)
- 3. In the EDT folder, open the subfolder called "datafiles."



- 4. As indicated in the picture above, find the two files called "import12data.mdb" and "validation_be.mdb." Highlight both of these files and copy them. (This can be done by either by simultaneously pressing *Ctrl* and *C* on the keyboard or by right-clicking on the two highlighted files and clicking "Copy" from the menu.)
- 5. Put these files into a separate folder called "EDT-Central Validation Files." IMPORTANT: This folder should NOT be in the EDT folder—it should be completely separate.
- 6. When you travel to the client sites, make sure that you take (a) the EDT install file and (b) both of these validation files.
- 7. At the client site, install the EDT.
- 8. After installation, copy the two validation files from the Central location ("import12data.mdb" and "validation_be.mdb") that you should have brought with you.
- 9. Go to the EDT folder on the client's computer. Open the "datafiles" folder and paste the two files. (This can be done either by simultaneously pressing *Ctrl* and *V* on the keyboard or by right-clicking in the folder and clicking "Paste" from the menu.) **IMPORTANT:** A message should appear asking if you want to replace files. Click "Yes to All."

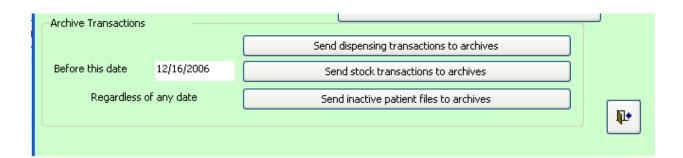


10. After the files have copied, run the EDT and, if necessary, begin the upgrade process discussed in the previous section. **IMPORTANT: When upgrading—if it is required—do NOT put a check mark in the box that says "Delete Existing Validation Files"!**

Archiving Transactions

Over time, as the number of patients in the database increases, the size of the database also increases. Theoretically, the Access program can support an unlimited number of files. However, when the number of files is too great, the program becomes slower. Because the EDT was conceived to be simple, it would not be practical to make it sophisticated by requiring too many functions. It is better to move old transactions and inactive patients to a different database and keep the active database at a level where it will have a comfortable operational status.

You can archive transactions with buttons on the Prepare Data for Installation screen. Remember, though, that archived data will not be included in reports. In the <u>Before this date</u> box, specify the date before which the data should be archived. Then choose one of the following buttons—



"Send dispensing transactions to archives": This function will remove all dispensing transactions from the active database before the date entered. In this example, all dispensing done before December 16, 2006, will be removed from the active database and transferred to another database located at: *C:\EDT\Tranback\TransactionBackup.mdb*.

"Send stock transactions to archives": This function will remove all stock transactions from the active database before the date entered. In this example, all stock transactions before December 16, 2006, will be removed and transferred to another database located at: $C:\EDT\Tranback\TransactionBackup.mdb$.

"Send inactive patient files to archives": All inactive patient files will be transferred to another database located at: *C:\EDT\Tranback\TransactionBackup.mdb*.

Export Data

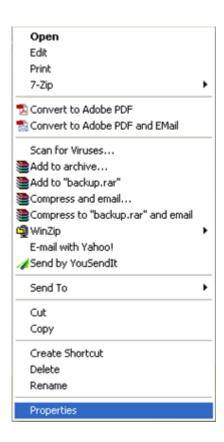
The "Export data" button under <u>Configuration</u> on the Main Menu brings up the same screen that can be accessed via the "Export data" button in the Configuration screen. The button has been placed on the Main Menu for use by those users who do not have Administrator access.

Backing Up Data

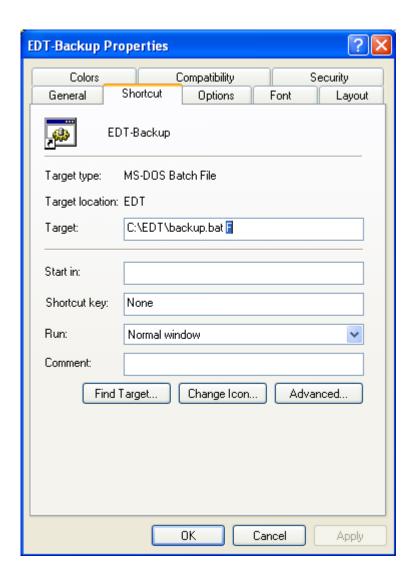
It is very important to back up your data. It is recommended that the entire file *C:\EDT* be copied to a removable disk (for example, USB drive, CD, or floppy disk). To help in this practice, the EDT comes equipped with a backup routine that is installed on the computer during installation.

The icon is placed on the user's desktop. To use the backup procedure, you first need to set it up.

1. Right-click on the EDT-Backup icon, and select the <u>Properties</u> option.



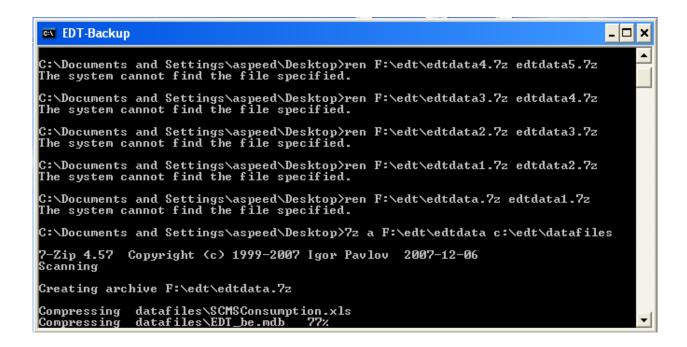
2. The following screen will open. Select the <u>Shortcut</u> tab. In the <u>Target</u> field, select the capitalized character at the end of the file path and replace it with the letter of the drive where you will be saving the backup. In the example, the character "F" has been added because it is the letter of the flash drive where the backup will be saved.



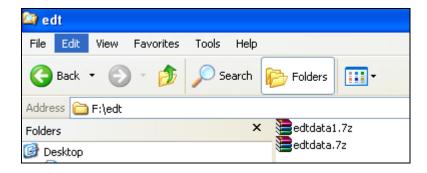
NOTE: It is good practice to save the backup to a drive that is not on the same computer as the EDT—thus, the use of a flash drive. If the backup is saved on the same computer and the computer crashes, then everything is lost and the backup is worthless.

NOTE: If different flash drives are used, or if the flash drive gets put into a different USB slot, the computer can potentially assign a new drive letter. The user therefore needs to ensure that the "EDT-Backup" icon has the correct character for the drive so that the backup is saved correctly.

3. After confirming the drive letter is correct, double-click the EDT-Backup icon. A DOS screen will appear briefly.



4. When the screen disappears, the backup has run and been saved to the desired location.



5. As a further precautionary measure, the backup routine creates an audit trail of sorts for the backups taken. As an example, if the user runs the backup routine each day for a week and then looks at the folder where the backups are saved, the user will see up to five versions of the edtdata.7z file that is created as part of the backup routine. The most current one will always be named edtdata.7z. The second-most current is named edtdata1.7z, the third-most current, edtdata2.7z, all the way to edtdata5.7z. When the user has reached edtdata5.7z, the backup routine will automatically delete this file (the oldest one), rename the existing files (edtdata4.7z will be renamed edtdata5.7z, edtdata3.7z will be renamed edtdata4.7z, and so on), and then create edtadata.7z with the newest backup.

NOTE: It is also good practice to save the backup files created on a secondary flash drive to ensure that a safeguard is in place in case something happens to both the computer and the primary flash drive.

Problems?

Even though this software tool was developed with MS Access and requires a minimum amount of maintenance, malfunctions may occur as with any computer software tool. If you encounter a problem and the software cannot be used, continue to dispense medicines and record the necessary information until the problem is resolved. Use the manual forms provided for this purpose.

The computer software management department must be capable of ensuring the maintenance of software before deciding to install the EDT.

Contact your local support team or the Management Sciences for Health staff who installed the software and did your training if you need more assistance.