

# Toronto

Transit Contact: Vincent Rodo  
Chief Financial & Administration Officer

Statistical Contact: Yoojin (Sophia) Song  
Research Analyst

Phone: 416-393-3953 Fax: 416-488-4708

Email: yoojin.song@ttc.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	537,595,000
▪ Municipal Population:	2,826,498	▪ Total Operating Revenues:	\$1,151,153,173
▪ Service Area Population:	2,826,498	▪ Total Direct Operating Expenses:	\$1,637,966,363
▪ Service Area Size (km²):	632.0	▪ Active Vehicles:	2,844
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	247
		- Heavy Rail Vehicles	796
		- Standard Buses	1,620
		- Articulated Buses	153
		▪ Percentage of accessible bus fleet:	100.00%
		▪ Percentage of accessible transit fleet:	91.77%
▪ Hours of Service:			
Monday	06:00 - 01:30	Friday	06:00 - 01:30
Tuesday	06:00 - 01:30	Saturday	06:00 - 01:30
Wednesday	06:00 - 01:30	Sunday	08:00 - 01:30
Thursday	06:00 - 01:30	Holidays	08:00 - 01:30
▪ Employees Statistics:	Full-time	Part-time	
Operators	5,785		
Other Transportation Operations	949		
Vehicle Mechanics	597		
Other Vehicle Maintenance and Servicing	1,922		
Plant and Other Maintenance	2,333		
General and Administration	1,604	1	
TOTAL EMPLOYEES	13,190	1	
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
	IAMAW 235/CUPE 2/C (Machinists/Signal Maintenance/Transit Enforcement)		
	UPE 5		
		▪ Number of Fixed Routes:	158
		▪ Number of Accessible Routes:	147
		▪ Energy Consumption:	
		- Diesel:	85,200,951 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	424,098,100 kilowatt-hours
		- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	435,454,454	50.51%	6,497,875	61.58%	121,447,520	55.39%	18.69
Streetcar	97,310,560	11.29%	1,059,727	10.04%	13,503,769	6.16%	12.74
Light Rail	10,226,453	1.19%	131,028	1.24%	3,436,691	1.57%	26.23
Heavy Rail	319,167,711	37.02%	2,863,600	27.14%	80,862,695	36.88%	28.24
<b>TOTAL</b>	<b>862,159,178</b>		<b>10,552,230</b>		<b>219,250,675</b>		<b>20.78</b>

## REMARKS:

\*Operator Paid Hours includes Other Transport Operations Paid hours for both years. \*Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. \*Student and Senior Passenger Trips are combined for both years. Ridership was boosted in 2015 because of the 2015 Pan American games which were held from July 10th - 26th.

# Toronto

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
01/03/2015					
Adults	\$3.00	\$2.80	\$141.50	\$129.75	
Children					0-12 = Free
Students	\$2.00	\$1.95	\$112.00	\$102.75	13-19 with ID
Seniors	\$2.00	\$1.95	\$112.00	\$102.75	65+ with ID
Other: Day Pass \$11.50					

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,773		7.7		1,504	937	<b>Internal Combustion</b>
Commuter Rail							- Diesel 1,773
Ferry							- Biodiesel (all blends)
Heavy Rail	796		8.6		586	424	- Natural Gas (CNG or LNG)
Light Rail	28		30.8		24	16	- Other
Locomotive							<b>Electric</b>
Streetcar	13	234	0.2	33.7	202	175	- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2,610</b>	<b>234</b>			<b>2,316</b>	<b>1,552</b>	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	1,773		Average Bus Age (years)		7.7		<b>TOTAL</b> 1,773

## VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	216,423,135	219,250,675
Total Vehicle Kilometres	231,015,740	233,644,236
Revenue Vehicle Hours	10,265,605	10,552,230
Auxiliary Revenue Vehicle Hours	111,700	108,276
Total Vehicle Hours	10,840,610	11,132,045
Operators Paid Hours	16,380,000	16,830,000
Vehicle Mechanics Paid Hours	5,520,000	5,660,000
Total Employee Paid Hours	30,000,000	30,930,000

## PASSENGER DATA

Adult Passenger Trips	437,287,000	434,889,000
Concession Fare Trips	97,528,000	102,706,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,802,000	12,541,000
Student Passenger Trips	69,036,000	70,967,000
Senior Passenger Trips		

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	5,081,000,000	5,073,000,000
Auxiliary Service Passenger Trips	2,349,927	2,162,062

## OPERATING EXPENSES

Transportation Operations Expenses	\$653,300,534	\$690,567,842
Fuel/Energy Exp. for Vehicles	\$135,529,076	\$135,534,649
Vehicle Maintenance Expenses	\$321,500,152	\$335,592,579
Plant Maintenance Expenses	\$217,566,865	\$230,450,106
General/Administration Expenses	\$211,986,120	\$245,821,187
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,539,882,747</b>	<b>\$1,637,966,363</b>
Debt Service Payment		
Total Operating Expenses	\$1,593,079,400	\$1,692,709,578

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,086,532,942</b>	<b>\$1,107,906,709</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,130,045,500</b>	<b>\$1,151,153,173</b>
Total Revenues	\$1,157,500,314	\$1,179,122,183
<b>NET DIRECT OPERATING COST</b>	<b>\$409,837,247</b>	<b>\$486,813,190</b>
<b>NET OPERATING COST</b>	<b>\$435,579,086</b>	<b>\$513,587,395</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$343,979,086	\$421,987,395
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,134,521,000</b>	<b>\$1,302,607,000</b>
Total Capital Disposals	\$946,865	\$424,392
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,134,521,000</b>	<b>\$1,302,607,000</b>
Federal Capital Contribution	\$223,601,000	\$387,512,000
Provincial Capital Contribution	\$212,829,000	\$196,337,000
Municipal Capital Contribution	\$623,970,000	\$571,091,000
Other Capital Contributions	\$74,121,000	\$147,667,000

## PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	73%	70%
Municipal Operating Contribution / Capita	\$122.48	\$149.30
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.77	\$0.91

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.03	\$2.06
--	--------	--------

## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.88	\$3.05
---	--------	--------

## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$143.62	\$148.68
---	----------	----------

## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	190.43	190.20
Reg. Serv. Pass. / Rev. Veh. Hr.	52.10	50.95

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	3.66	3.73
-------------------------	------	------

## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.08	20.78
--------------------------------	-------	-------

## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.63	0.63
---	------	------

## TOP WAGE RATES

Operators	\$32.03	\$32.67
Mechanics	\$37.84	\$38.03