

# Toronto

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## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	534,815,000
▪ Municipal Population:	2,808,503	▪ Total Operating Revenues:	\$1,130,045,500
▪ Service Area Population:	2,808,503	▪ Total Direct Operating Expenses:	\$1,539,882,747
▪ Service Area Size:	632.0 square kilometres	▪ Active Vehicles:	2,873
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	252
		- Heavy Rail Vehicles	724
		- Standard Buses	1,735
		- Articulated Buses	134
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 0130	Friday 0600 - 0130	▪ Percentage of accessible transit fleet:	91.33%
Tuesday 0600 - 0130	Saturday 0600 - 0130	▪ Number of Fixed Routes:	158
Wednesday 0600 - 0130	Sunday 0800 - 0130	▪ Number of Accessible Routes:	147
Thursday 0600 - 0130	Holidays 0800 - 0130	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	86,596,592 litres
Operators	5,613	- Biodiesel B5:	
Other Transportation Operations	893	- Biodiesel B20:	
Vehicle Mechanics	594	- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	1,875	- Natural Gas:	
Plant and Other Maintenance	2,210	- Electricity:	410,457,700 kilowatt-hours
General and Administration	1,503	- Other:	
TOTAL EMPLOYEES	12,688		
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
	IAMAW 235/CUPE (Machinists/Signal Maintenance/Transit Enforcement)		
	2/CUPE 508		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	441,525,280 51.47%	6,446,762 62.80%	120,915,443 55.87%	18.76
Streetcar	91,588,300 10.68%	970,661 9.46%	12,468,028 5.76%	12.84
Light Rail	12,507,410 1.46%	133,421 1.30%	3,487,354 1.61%	26.14
Heavy Rail	312,185,701 36.39%	2,714,761 26.45%	79,552,310 36.76%	29.30
<b>TOTAL</b>	<b>857,806,691</b>	<b>10,265,605</b>	<b>216,423,135</b>	<b>21.08</b>

## REMARKS:

\* Operator Paid Hours includes Other Transport Operations Paid hours for both years. \* Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. \* Student and Senior Passenger Trips are combined for both years.

# Toronto

## FARE STRUCTURE

Effective Date:	01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
Adults		\$3.00	\$2.70	\$133.75	\$122.50	
Children		\$0.75	\$0.60			2-12 years; under 2 years - free
Students		\$2.00	\$1.85	\$108.00	\$98.00	13-19 years with valid student ID
Seniors		\$2.00	\$1.85	\$108.00	\$98.00	65 years and over with valid ID card
Other: Day Pass \$11						

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,869		7.4		1,518	906	Internal Combustion - Diesel 1,869 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail	724		8.5		586	400	
Light Rail	28		29.8		24	16	Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar	3	249	0.7	32.6	202	155	
<b>TOTAL ACTIVE VEHICLES</b>	<b>2,624</b>	<b>249</b>			<b>2,330</b>	<b>1,477</b>	
Total Low-Floor Bus (30'-60')	1,754		Average Bus Age (years)		7.4		<b>TOTAL 1,869</b>

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	212,425,789	216,423,135
Total Vehicle Kilometres	227,468,310	231,015,740
Revenue Vehicle Hours	9,982,785	10,265,605
Auxiliary Revenue Vehicle Hours	113,160	111,700
Total Vehicle Hours	10,562,439	10,840,610
Operators Paid Hours	15,590,000	16,380,000
Vehicle Mechanics Paid Hours	5,570,000	5,520,000
Total Employee Paid Hours	28,980,000	30,000,000

## PASSENGER DATA

Adult Passenger Trips	431,142,000	437,287,000
Concession Fare Trips	94,052,000	97,528,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,271,000	10,802,000
Student Passenger Trips	65,059,000	69,036,000
Senior Passenger Trips		

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	4,989,000,000	5,081,000,000
Auxiliary Service Passenger Trips	2,489,367	2,349,927

## OPERATING EXPENSES

Transportation Operations Expenses	\$630,205,724	\$653,300,534
Fuel/Energy Exp. for Vehicles	\$130,023,978	\$135,529,076
Vehicle Maintenance Expenses	\$303,066,746	\$321,500,152
Plant Maintenance Expenses	\$195,967,737	\$217,566,865
General/Administration Expenses	\$180,522,082	\$211,986,120
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,439,786,267</b>	<b>\$1,539,882,747</b>
Debt Service Payment		
Total Operating Expenses	\$1,495,326,955	\$1,593,079,400

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,050,597,467	\$1,086,532,942
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,094,535,465</b>	<b>\$1,130,045,500</b>
Total Revenues	\$1,120,240,929	\$1,157,500,314
<b>NET DIRECT OPERATING COST</b>	<b>\$345,250,802</b>	<b>\$409,837,247</b>
<b>NET OPERATING COST</b>	<b>\$375,086,026</b>	<b>\$435,579,086</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$283,486,026	\$343,979,086
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,011,619,000</b>	<b>\$1,134,521,000</b>
Total Capital Disposals	\$1,907,394	\$946,865
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,011,619,000</b>	<b>\$1,134,521,000</b>
Federal Capital Contribution	\$283,928,000	\$223,601,000
Provincial Capital Contribution	\$271,812,000	\$212,829,000
Municipal Capital Contribution	\$384,067,000	\$623,970,000
Other Capital Contributions	\$71,812,000	\$74,121,000

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	76%	73%
Municipal Operating Contribution / Capita	\$100.33	\$122.48
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.66	\$0.77
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.00	\$2.03
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.74	\$2.88
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$137.91	\$143.62
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	185.87	190.43
Reg. Serv. Pass. / Rev. Veh. Hr.	52.61	52.10
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	3.53	3.66
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.28	21.08
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.63
<b>TOP WAGE RATES</b>		
Operators	\$31.40	\$32.03
Mechanics	\$37.47	\$37.84