

Ontario Urban Transit Fact Book

2008 Operating Data

prepared for
The Ontario Ministry of Transportation

by
The Canadian Urban Transit Association

Abstract

The *Ontario Urban Transit Fact Book* is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2007 and 2008, along with key performance indicators, for each of the transit systems.

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Supplementary Notes Please contact CUTA's Technical Services Department for any corrections or comments. © 2009 Data is not to be reproduced without CUTA's permission		
Abstract The Ontario Urban Transit Fact Book - 2008 Operating Data contains operating statistics collected from 57 Ontario transit systems which provide transit services for the public. The Fact Book provides detailed data for 2007 and 2008, along with key performance indicators, for each transit system. The report also provides summary information for the province and summary reports for revenue buses by accessibility and by fuel type.		
Key Words Urban Transit; Operating and Financial Statistics; Performance Indicators		Language TS-09-3: English
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SUPPLEMENTARY NOTES

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

The completion and submission of the annual questionnaire is required from all Ontario municipalities wishing to receive gas tax funding as part of the 2009 Dedicated Gas Tax allocation.

New Transit Systems:

Deseronto, Parry Sound, Quinte West, and Wasaga Beach joined the other Ontario municipalities participating in the MTO Ontario Urban Transit Fact Book Project.

Strikes / Interruptions Information:

Transit System	From	To	Days	Remarks
For 2008				
Fort Erie	01/02/2008	01/02/2008	1	Weather
	05/03/2008	05/03/2008	0.5	Weather
	19/12/2008	19/12/2008	0.5	Weather
Kawartha Lakes	04/02/2008	24/03/2008	35	Labour Strike
Milton	14/08/2008	07/10/2008	37	Service Disruption (Vehicle Maintenance)
Ottawa	10/12/2008	31/12/2008	22	Strike
Toronto	25/04/2008	27/04/2008	2	Strike
York Region	24/09/2008	10/10/2008	16	Strike - BRT (VIVA Service)
For 2007				
North Bay	15/06/2007	15/10/2007	123	Construction Detours
Thunder Bay	21/12/2007	21/12/2007	1	Snow
Welland	01/01/2007	19/02/2007	42	Bridge Closure - 45 Mins

I. Urban Transit Statistics Glossary

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems. Vehicle and Employee statistics are for the fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

GENERAL INFORMATION

Service Area

Built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Service Area Population

Population living within the built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Fares

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

VEHICLE STATISTICS

Active Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later). Excluded are revenue vehicles stored as a contingency or reserve fleet, vehicles on order and for which an order is possible, newly obtained vehicles not yet in service, old vehicles taken out of service but not yet disposed of, and old vehicles taken out of service to be used as parts sources.

Total Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later) and all such vehicles on order or for which an order is possible. Excluded are staff cars, service vehicles, vehicles leased to another transit system (these are listed under that system), vehicles converted to non-passenger use (such as buses converted to office space), and vehicles which can not or will not be repaired (such as severe wrecks and those cannibalized for parts).

Peak Vehicles

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

Base Vehicles

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

Accessibility Criteria

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be

accessible while others are. A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

Revenue Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include layover, auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Layover Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for time allocated between trips at terminals, including breaks, in regular passenger revenue service.

Deadhead Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include hours operated to and from garage.

Garage In and Out Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of hours to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue hours required to operate auxiliary services.

Other Non-Revenue Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Hours

Total annual vehicle hours operated by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

Revenue Passenger Service Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Deadhead Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include kilometres operated to and from garage.

Garage In and Out Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of kilometres to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Kilometres

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue kilometres required to operate auxiliary services.

Other Non-Revenue Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Kilometres

Total annual kilometres travelled by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

EMPLOYMENT STATISTICS**Employees - Operators**

Operators only, does not include other transportation operations employees.

Employees - Other Transportation Operations

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

Employees - Vehicle Mechanics

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

Employees - Other Vehicle Maintenance and Servicing

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

Employees - Plant and Other Maintenance

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

Employees - General and Administration

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

Full-Time Employees

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

Part-Time Employees

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

Operator Paid Hours

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

Mechanic Paid Hours

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

Total Employee Paid Hours

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

Top Hourly Wage Rates

Paid to most senior employees.

PASSENGER DATA

Passenger Trips

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

Total Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

Total Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

Total Auxiliary Service Passenger Trips

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

OPERATING EXPENSE STATISTICS

Total Transportation Operations Expenses

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

Total Fuel and Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

Total Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

Total Premises and Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

Total General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

Total Direct Operating Expenses

The total of the above elements. It includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges, depreciation, and transfers to reserves, etc.

Debt Service Payment

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

Other Indirect Operating Expenses

Includes other operating expenses not directly related to operation, e.g. Park & Ride, transfer of funds to reserves, fare integration, pension deficits, etc.

Total Operating Expenses

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

OPERATING REVENUE STATISTICS**Regular Service Passenger Revenues**

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

Total Operating Revenues

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

Total Revenues

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, and concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

Net Direct Operating Cost

Total direct operating expenses minus total operating revenues.

Net Operating Cost

Total operating expenses minus total revenues; are broken down into federal operating contribution, provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), federal, provincial, and municipal debt service contributions (where debt servicing is used).

CAPITAL EXPENSE STATISTICS**Total Capital Expenditures**

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

Total Capital Funding

Includes federal capital contribution (including federal dedicated gas tax), provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

Financial Performance

Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

Average Fare

Regular service passenger revenues divided by regular service passenger trips.

Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

Service Utilization

Passengers per Capita

Regular service passenger trips divided by service area population.

Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

Amount of Service

Revenue vehicle hours divided by service area population.

Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

Vehicle Utilization

Total vehicle kilometres divided by number of active vehicles.

Labour Productivity

Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.

II. Ontario and Ontario (without GO) Summaries

Ontario Summary

Municipal Population:	10,354,090
Service Area Population:	9,767,037
Number of Fixed Routes:	1,323
Number of Accessible Routes:	596

FARES	CASH	UNIT PRICE	MONTHLY PASS
Adults	\$2.35	\$2.11	\$70.52
Children	\$1.79	\$1.42	\$52.40
Students	\$2.11	\$1.75	\$54.61
Seniors	\$2.13	\$1.57	\$46.56

EMPLOYEES STATISTICS	FULL-TIME	PART-TIME
Operators	11,376	531
Other Transportation Operations	1,532	122
Vehicle Mechanics	1,266	7
Other Vehicle Maintenance and Servicing	2,971	75
Plant and Other Maintenance	2,133	37
General and Administration	2,179	214
TOTAL EMPLOYEES	21,457	986

* contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel:	148,044,762	litres
- Biodiesel B5:	100,867,611	litres
- Biodiesel B20:	2,422,355	litres
- Biodiesel - Other	2,275,037	litres
- Natural Gas	4,721,830	cubic-metres
- Electricity	337,532,406	kilowatt-hours

REVENUE	Total Vehicles	PEAK (Est.)	AVG. AGE
VEHICLES (2008)	Access. Non-Acc.		Access. Non-Acc.

Ferry				
Streetcar		250	185	26.6
Commuter Rail	46	403	434	4.9
Light Rail	31		26	15.9
Heavy Rail	678		556	17.3
Locomotive		59	41	9.6
Bus	4,858	1,041	4,793	3.9
TOTAL VEHICLES	5,613	1,753	6,035	11.2
Total Low-Floor Bus (30'-60')	4,165			82.35%
Average Bus Age (years)	6.75			76.20%

OPERATING DATA	2007	2008	CAPITAL EXPENSES AND FUNDING SOURCES	2007	2008
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$1,373,647,804	\$1,745,364,693
Number of transit systems reporting	53	57	Total Capital Disposals	\$3,881,404	\$2,766,127
Revenue Vehicle Kilometres	413,223,638	428,908,087	TOTAL CAPITAL FUNDING	\$1,354,712,576	\$1,843,572,091
Total Vehicle Kilometres	452,315,507	470,676,383	Federal Capital Contribution	\$246,172,421	\$435,403,508
Revenue Vehicle Hours	17,436,370	17,839,166	Provincial Capital Contribution	\$761,635,458	\$1,091,911,431
Total Vehicle Hours	19,155,471	19,706,047	Municipal Capital Contribution	\$306,801,384	\$251,788,007
Operators Paid Hours	25,941,753	27,004,383	Other Capital Contributions	\$40,103,313	\$64,469,145
Vehicle Mechanics Paid Hours	7,075,098	7,247,229			
Total Employee Paid Hours	44,929,635	46,692,812			
PASSENGER DATA			PERFORMANCE INDICATORS	2007	2008
Adult Passenger Trips	503,977,582	514,499,378	FINANCIAL		
Concession Fare Trips	167,217,129	174,837,106	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	65%	63%
<i>Child Passenger Trips</i>	<i>12,511,748</i>	<i>12,985,214</i>	Municipal Operating Contribution / Capita	\$71.37	\$69.10
<i>Student Passenger Trips</i>	<i>105,342,756</i>	<i>107,812,323</i>	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.03	\$1.16
<i>Senior Passenger Trips</i>	<i>12,570,541</i>	<i>12,591,143</i>	AVERAGE FARE		
REGULAR SERVICE PASSENGER TRIP	779,725,208	796,268,275	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.84	\$1.93
Regular Service Passenger Kms	7,260,621,013	7,583,036,003	COST EFFECTIVENESS		
Auxiliary Service Passenger Trips	3,495,978	3,374,920	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.92	\$3.15
OPERATING EXPENSES			COST EFFICIENCY		
Transportation Operations Expenses	\$1,063,689,538	\$1,145,967,431	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$114.74	\$110.39
Fuel/Energy Exp. for Vehicles	\$224,446,334	\$273,326,315	SERVICE UTILIZATION		
Vehicle Maintenance Expenses	\$464,653,440	\$492,542,507	Reg. Serv. Pass. / Capita	76.35	75.93
Plant Maintenance Expenses	\$257,129,571	\$272,862,687	Reg. Serv. Pass. / Rev. Veh. Hr.	41.74	41.47
General/Administration Expenses	\$267,868,395	\$323,558,470	AMOUNT OF SERVICE		
TOTAL DIRECT OPERATING EXPENSE	\$2,277,787,279	\$2,508,257,411	Rev. Veh. Hrs. / Capita	1.84	1.85
Total Operating Expenses	\$2,513,949,071	\$2,788,122,359	AVERAGE SPEED		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Rev. Veh. Kms. / Rev. Veh. Hr.	21.92	21.83
REGULAR SERV. PASS. REVENUES	\$1,431,258,834	\$1,537,096,905	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$1,477,811,778	\$1,587,081,058	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.65
Total Revenues	\$1,515,552,131	\$1,630,442,756	AVERAGE TOP WAGE RATE		
NET DIRECT OPERATING COST	\$799,975,501	\$921,176,353	Operators	\$22.03	\$22.22
NET OPERATING COST	\$998,396,939	\$1,157,679,603	Mechanics	\$26.94	\$27.62
Federal Operating Contribution					
Provincial Operating Contribution	\$193,546,920	\$316,430,921			
Municipal Operating Contribution	\$681,209,234	\$673,544,214			
Other Operating Contributions	\$1,118,572	\$1,562,400			
Federal Debt Service Contribution:	\$2,240,000	\$5,835,960			
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$3,068,637	\$3,073,968			

Ontario (without GO) Summary

Municipal Population:	10,354,090
Service Area Population:	9,767,037
Number of Fixed Routes:	1,273
Number of Accessible Routes:	567

FARES	CASH	UNIT PRICE	MONTHLY PASS
Adults	\$2.35	\$2.11	\$70.52
Children	\$1.79	\$1.42	\$52.40
Students	\$2.11	\$1.75	\$54.61
Seniors	\$2.13	\$1.57	\$46.56

EMPLOYEES STATISTICS	FULL-TIME	PART-TIME
Operators	10,826	517
Other Transportation Operations	1,198	17
Vehicle Mechanics	1,213	7
Other Vehicle Maintenance and Servicing	2,887	75
Plant and Other Maintenance	2,015	32
General and Administration	1,816	194
TOTAL EMPLOYEES	19,955	842

* contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel:	102,601,175	litres
- Biodiesel B5:	100,867,611	litres
- Biodiesel B20:	2,422,355	litres
- Biodiesel - Other	2,275,037	litres
- Natural Gas	4,721,830	cubic-metres
- Electricity	337,532,406	kilowatt-hours

REVENUE VEHICLES (2008)

	Access. Non-Acc.		Access. Non-Acc.		
Ferry					
Streetcar		250	185	26.6	
Commuter Rail					
Light Rail	31		26	15.9	
Heavy Rail	678		556	17.3	
Locomotive					
Bus	4,489	1,041	4,473	3.9	11.4
TOTAL VEHICLES	5,198	1,291	5,240		
Total Low-Floor Bus (30'-60')	4,126	Percentage of accessible bus fleet:		81.18%	
Average Bus Age (years)	6.82	Percentage of accessible transit fleet:		80.10%	

OPERATING DATA

VEHICLE KILOMETRES AND HOURS

	2007	2008
Number of transit systems reporting	52	56
Revenue Vehicle Kilometres	383,150,370	391,359,066
Total Vehicle Kilometres	422,242,239	433,127,362
Revenue Vehicle Hours	17,436,370	17,839,166
Total Vehicle Hours	19,155,471	19,706,047
Operators Paid Hours	24,645,360	25,747,561
Vehicle Mechanics Paid Hours	6,953,736	7,135,374
Total Employee Paid Hours	41,815,319	43,624,025

PASSENGER DATA

Adult Passenger Trips	460,329,884	467,149,608
Concession Fare Trips	159,878,627	167,504,276
Child Passenger Trips	12,026,345	12,475,310
Student Passenger Trips	100,463,794	103,102,237
Senior Passenger Trips	10,596,404	10,478,303

REGULAR SERVICE PASSENGER TRIP

	728,739,008	741,585,675
Regular Service Passenger Kms	5,552,583,313	5,740,232,383
Auxiliary Service Passenger Trips	3,495,978	3,374,920

OPERATING EXPENSES

Transportation Operations Expenses	\$970,672,700	\$1,025,261,172
Fuel/Energy Exp. for Vehicles	\$186,569,108	\$224,369,702
Vehicle Maintenance Expenses	\$411,986,679	\$437,067,185
Plant Maintenance Expenses	\$190,160,204	\$203,756,522
General/Administration Expenses	\$231,104,632	\$275,994,534
TOTAL DIRECT OPERATING EXPENSE	\$1,990,493,324	\$2,166,449,115
Total Operating Expenses	\$2,097,672,357	\$2,278,440,320

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,180,465,416	\$1,263,926,792
TOTAL OPERATING REVENUES	\$1,222,455,163	\$1,309,166,709
Total Revenues	\$1,253,604,786	\$1,342,429,973
NET DIRECT OPERATING COST	\$768,038,161	\$857,282,406
NET OPERATING COST	\$844,067,570	\$936,010,347

Federal Operating Contribution		
Provincial Operating Contribution	\$156,431,120	\$251,725,621
Municipal Operating Contribution	\$681,209,234	\$673,544,214
Other Operating Contributions	\$1,118,572	\$1,562,400
Federal Debt Service Contribution:	\$2,240,000	\$5,835,960
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$3,068,637	\$3,073,968

CAPITAL EXPENSES AND FUNDING SOURCES

	2007	2008
TOTAL CAPITAL EXPENDITURES	\$762,362,514	\$1,012,891,406
Total Capital Disposals	\$2,887,078	\$743,357
TOTAL CAPITAL FUNDING	\$762,753,176	\$1,000,808,391
Federal Capital Contribution	\$173,395,221	\$376,575,608
Provincial Capital Contribution	\$336,835,458	\$340,633,231
Municipal Capital Contribution	\$212,419,184	\$219,130,407
Other Capital Contributions	\$40,103,313	\$64,469,145

PERFORMANCE INDICATORS

FINANCIAL	2007	2008
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	61%	60%
Municipal Operating Contribution / Capita	\$71.37	\$69.10
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.05	\$1.16

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.62	\$1.70
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.73	\$2.92
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$114.74	\$110.39
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	76.35	75.93
Reg. Serv. Pass. / Rev. Veh. Hr.	41.74	41.47

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.84	1.85
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.92	21.83
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.65
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AVERAGE TOP WAGE RATE

Operators	\$21.91	\$22.07
Mechanics	\$26.83	\$27.47

III. Population Group Summaries

Population Group 1 (> 400,000)

Municipal Population:	7,397,600
Service Area Population:	7,107,695
Number of Fixed Routes:	890
Number of Accessible Routes:	333

FARES	CASH	UNIT PRICE	MONTHLY PASS
Adults	\$2.72	\$2.14	\$87.44
Children	\$2.11	\$1.43	\$63.10
Students	\$2.60	\$1.84	\$72.99
Seniors	\$2.51	\$1.56	\$51.18

EMPLOYEES STATISTICS	FULL-TIME	PART-TIME
Operators	9,839	229
Other Transportation Operations	1,411	112
Vehicle Mechanics	1,077	4
Other Vehicle Maintenance and Servicing	2,819	63
Plant and Other Maintenance	2,099	26
General and Administration	2,041	187
TOTAL EMPLOYEES	19,286	621

* contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel:	116,681,109	litres
- Biodiesel B5:	98,153,465	litres
- Biodiesel B20:	2,422,355	litres
- Biodiesel - Other	2,275,037	litres
- Natural Gas	4,338,742	cubic-metres
- Electricity	337,532,406	kilowatt-hours

REVENUE VEHICLES (2008)	Total Vehicles Access. Non-Acc.	PEAK (Est.)	AVG. AGE
Ferry			Access. Non-Acc.
Streetcar	250	185	26.6
Commuter Rail	46 403	434	4.9 18.0
Light Rail	31	26	15.9
Heavy Rail	678	556	17.3
Locomotive	59	41	9.6
Bus	4,084 717	4,011	4.2 15.7
TOTAL VEHICLES	4,839 1,429	5,253	
Total Low-Floor Bus (30'-60')	3,470	Percentage of accessible bus fleet:	85.07%
Average Bus Age (years)	6.41	Percentage of accessible transit fleet:	77.20%

OPERATING DATA	2007	2008	CAPITAL EXPENSES AND FUNDING SOURCES	2007	2008
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$1,330,959,900	\$1,660,948,851
Number of transit systems reporting	10	10	Total Capital Disposals	\$1,514,657	\$2,511,074
Revenue Vehicle Kilometres	357,718,974	370,434,300	TOTAL CAPITAL FUNDING	\$1,311,634,010	\$1,768,436,855
Total Vehicle Kilometres	393,946,738	409,403,067	Federal Capital Contribution	\$237,792,258	\$428,763,768
Revenue Vehicle Hours	14,835,607	15,171,334	Provincial Capital Contribution	\$741,051,409	\$1,055,531,119
Total Vehicle Hours	16,399,273	16,883,222	Municipal Capital Contribution	\$295,419,231	\$226,139,584
Operators Paid Hours	22,827,998	23,788,589	Other Capital Contributions	\$37,371,112	\$58,002,384
Vehicle Mechanics Paid Hours	6,745,166	6,876,058			
Total Employee Paid Hours	40,654,679	42,268,506			
PASSENGER DATA			PERFORMANCE INDICATORS	2007	2008
Adult Passenger Trips	477,813,235	488,117,954	FINANCIAL		
Concession Fare Trips	137,150,088	142,927,385	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	67%	65%
<i>Child Passenger Trips</i>	<i>12,061,484</i>	<i>12,487,677</i>	Municipal Operating Contribution / Capita	\$82.19	\$78.40
<i>Student Passenger Trips</i>	<i>86,925,744</i>	<i>89,027,837</i>	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.95	\$1.09
<i>Senior Passenger Trips</i>	<i>9,178,225</i>	<i>9,249,322</i>	AVERAGE FARE		
REGULAR SERVICE PASSENGER TRIP	710,609,349	724,980,049	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.88	\$1.98
Regular Service Passenger Kms	7,057,008,359	7,399,123,765	COST EFFECTIVENESS		
Auxiliary Service Passenger Trips	3,086,584	3,039,268	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.89	\$3.13
OPERATING EXPENSES			COST EFFICIENCY		
Transportation Operations Expenses	\$937,443,363	\$1,011,331,440	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$120.12	\$115.07
Fuel/Energy Exp. for Vehicles	\$197,562,926	\$237,203,891	SERVICE UTILIZATION		
Vehicle Maintenance Expenses	\$423,896,950	\$451,516,423	Reg. Serv. Pass. / Capita	94.52	94.31
Plant Maintenance Expenses	\$244,858,045	\$261,576,349	Reg. Serv. Pass. / Rev. Veh. Hr.	44.46	44.18
General/Administration Expenses	\$251,190,907	\$306,235,142	AMOUNT OF SERVICE		
TOTAL DIRECT OPERATING EXPENSE	\$2,054,952,191	\$2,267,863,245	Rev. Veh. Hrs. / Capita	2.13	2.13
Total Operating Expenses	\$2,285,733,771	\$2,542,443,094	AVERAGE SPEED		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Rev. Veh. Kms. / Rev. Veh. Hr.	22.09	21.94
REGULAR SERV. PASS. REVENUES	\$1,333,719,643	\$1,435,126,638	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$1,376,642,771	\$1,481,136,447	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.63
Total Revenues	\$1,410,585,746	\$1,519,466,434	AVERAGE TOP WAGE RATE		
NET DIRECT OPERATING COST	\$678,309,420	\$786,726,798	Operators	\$24.58	\$26.11
NET OPERATING COST	\$875,148,024	\$1,022,976,660	Mechanics	\$29.28	\$29.98
Federal Operating Contribution					
Provincial Operating Contribution	\$178,801,542	\$299,541,887			
Municipal Operating Contribution	\$573,547,221	\$557,263,793			
Other Operating Contributions	\$289,785	\$326,063			
Federal Debt Service Contribution:	\$2,240,000	\$5,835,960			
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$3,055,908	\$3,045,001			

Population Group 2 (150,001 - 400,000)

Municipal Population:	749,887
Service Area Population:	746,887
Number of Fixed Routes:	92
Number of Accessible Routes:	43

FARES	CASH	UNIT PRICE	MONTHLY PASS
Adults	\$2.65	\$2.11	\$80.00
Children	\$1.35	\$1.10	\$0.00
Students	\$2.40	\$1.69	\$52.50
Seniors	\$2.40	\$1.54	\$47.50

EMPLOYEES STATISTICS	FULL-TIME	PART-TIME
Operators	723	144
Other Transportation Operations	55	3
Vehicle Mechanics	96	
Other Vehicle Maintenance and Servicing	82	4
Plant and Other Maintenance	9	
General and Administration	84	20
TOTAL EMPLOYEES	1,049	171

* contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel:	12,575,679	litres
- Biodiesel B5:		
- Biodiesel B20:		
- Biodiesel - Other		
- Natural Gas	310,953	cubic-metres
- Electricity		

REVENUE VEHICLES (2008)	Total Vehicles Access. Non-Acc.	PEAK (Est.)	AVG. AGE Access. Non-Acc.
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Ferry					
Streetcar					
Commuter Rail					
Light Rail					
Heavy Rail					
Locomotive					
Bus	258	133	298	4.7	18.4
TOTAL VEHICLES	258	133	298		
Total Low-Floor Bus (30'-60')	256	Percentage of accessible bus fleet:		65.98%	
Average Bus Age (years)	8.96	Percentage of accessible transit fleet:		65.98%	

OPERATING DATA	2007	2008	CAPITAL EXPENSES AND FUNDING SOURCES	2007	2008
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$9,623,912	\$41,209,353
Number of transit systems reporting	3	3	Total Capital Disposals	\$2,356,475	\$237,323
Revenue Vehicle Kilometres	18,602,966	18,765,920	TOTAL CAPITAL FUNDING	\$9,621,437	\$32,559,132
Total Vehicle Kilometres	20,458,028	20,831,756	Federal Capital Contribution	\$1,077,271	\$2,539,407
Revenue Vehicle Hours	924,679	951,504	Provincial Capital Contribution	\$3,110,264	\$13,225,250
Total Vehicle Hours	1,026,074	1,046,120	Municipal Capital Contribution	\$3,609,055	\$12,910,725
Operators Paid Hours	1,275,463	1,273,973	Other Capital Contributions	\$1,824,847	\$3,883,750
Vehicle Mechanics Paid Hours	168,429	177,422			
Total Employee Paid Hours	1,837,748	1,850,270			
PASSENGER DATA			PERFORMANCE INDICATORS	2007	2008
Adult Passenger Trips	14,662,834	15,174,248	FINANCIAL		
Concession Fare Trips	14,876,062	15,277,192	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	53%	52%
<i>Child Passenger Trips</i>	<i>143,100</i>	<i>129,214</i>	Municipal Operating Contribution / Capita	\$45.67	\$48.59
<i>Student Passenger Trips</i>	<i>12,224,746</i>	<i>12,610,799</i>	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.27	\$1.37
<i>Senior Passenger Trips</i>	<i>1,435,241</i>	<i>1,469,309</i>	AVERAGE FARE		
REGULAR SERVICE PASSENGER TRIP	29,538,896	30,451,440	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.40	\$1.43
Regular Service Passenger Kms			COST EFFECTIVENESS		
Auxiliary Service Passenger Trips	104,900	31,600	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.72	\$2.85
OPERATING EXPENSES			COST EFFICIENCY		
Transportation Operations Expenses	\$43,356,515	\$46,138,945	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$86.97	\$82.93
Fuel/Energy Exp. for Vehicles	\$10,514,676	\$13,758,510	SERVICE UTILIZATION		
Vehicle Maintenance Expenses	\$15,834,095	\$16,365,370	Reg. Serv. Pass. / Capita	40.32	40.77
Plant Maintenance Expenses	\$3,765,446	\$4,206,469	Reg. Serv. Pass. / Rev. Veh. Hr.	31.95	32.00
General/Administration Expenses	\$6,952,090	\$6,282,798	AMOUNT OF SERVICE		
TOTAL DIRECT OPERATING EXPENSE	\$80,422,822	\$86,752,092	Rev. Veh. Hrs. / Capita	1.26	1.27
Total Operating Expenses	\$83,476,104	\$90,301,244	AVERAGE SPEED		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Rev. Veh. Kms. / Rev. Veh. Hr.	20.12	19.72
REGULAR SERV. PASS. REVENUES	\$41,458,446	\$43,414,881	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$42,864,178	\$45,075,536	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.75
Total Revenues	\$44,628,545	\$47,893,889	AVERAGE TOP WAGE RATE		
NET DIRECT OPERATING COST	\$37,558,644	\$41,676,556	Operators	\$22.28	\$22.99
NET OPERATING COST	\$38,847,559	\$42,407,355	Mechanics	\$26.57	\$27.69
Federal Operating Contribution					
Provincial Operating Contribution	\$4,630,800	\$4,909,776			
Municipal Operating Contribution	\$33,462,859	\$36,294,701			
Other Operating Contributions	\$753,900	\$1,173,911			
Federal Debt Service Contribution:					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution		\$28,967			

Population Group 3 (50,000 - 150,000)

Municipal Population:	1,398,382
Service Area Population:	1,281,138
Number of Fixed Routes:	227
Number of Accessible Routes:	135

FARES	CASH	UNIT PRICE	MONTHLY PASS
Adults	\$2.22	\$2.01	\$64.92
Children	\$1.79	\$1.54	\$50.08
Students	\$2.13	\$1.79	\$53.35
Seniors	\$2.08	\$1.67	\$47.96

EMPLOYEES STATISTICS	FULL-TIME	PART-TIME
Operators	857	178
Other Transportation Operations	68	4
Vehicle Mechanics	95	2
Other Vehicle Maintenance and Servicing	77	10
Plant and Other Maintenance	23	6
General and Administration	60	8
TOTAL EMPLOYEES	1,180	208

* contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel:	16,081,531	litres
- Biodiesel B5:	2,556,777	litres
- Biodiesel B20:		
- Biodiesel - Other		
- Natural Gas		
- Electricity		

REVENUE VEHICLES (2008)	Total Vehicles Access. Non-Acc.	PEAK (Est.)	AVG. AGE Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	398	136	365 5.4 16.4
TOTAL VEHICLES	398	136	365
Total Low-Floor Bus (30'-60')	364	Percentage of accessible bus fleet: 74.53%	
Average Bus Age (years)	8.87	Percentage of accessible transit fleet: 74.53%	

OPERATING DATA	2007	2008	CAPITAL EXPENSES AND FUNDING SOURCES	2007	2008
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$26,979,575	\$36,404,620
Number of transit systems reporting	14	14	Total Capital Disposals	\$5,474	\$15,900
Revenue Vehicle Kilometres	30,469,020	32,165,183	TOTAL CAPITAL FUNDING	\$27,375,687	\$36,386,621
Total Vehicle Kilometres	31,165,381	32,574,024	Federal Capital Contribution	\$6,589,485	\$3,045,701
Revenue Vehicle Hours	1,370,320	1,426,747	Provincial Capital Contribution	\$13,598,506	\$19,795,818
Total Vehicle Hours	1,408,971	1,467,545	Municipal Capital Contribution	\$6,936,707	\$11,752,674
Operators Paid Hours	1,610,527	1,696,466	Other Capital Contributions	\$250,989	\$1,792,428
Vehicle Mechanics Paid Hours	133,934	167,126			
Total Employee Paid Hours	2,126,704	2,258,351			
PASSENGER DATA			PERFORMANCE INDICATORS	2007	2008
Adult Passenger Trips	9,579,669	9,541,016	FINANCIAL		
Concession Fare Trips	13,616,918	14,782,925	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	42%	41%
Child Passenger Trips	139,288	334,387	Municipal Operating Contribution / Capita	\$48.99	\$51.97
Student Passenger Trips	5,523,105	5,428,531	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.01	\$2.14
Senior Passenger Trips	1,457,189	1,332,937	AVERAGE FARE		
REGULAR SERVICE PASSENGER TRIP	34,680,037	35,723,024	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.40	\$1.41
Regular Service Passenger Kms	172,108,789	156,210,677	COST EFFECTIVENESS		
Auxiliary Service Passenger Trips	237,124	218,741	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.47	\$3.60
OPERATING EXPENSES			COST EFFICIENCY		
Transportation Operations Expenses	\$67,636,345	\$71,508,334	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.68	\$84.65
Fuel/Energy Exp. for Vehicles	\$14,574,713	\$19,702,302	SERVICE UTILIZATION		
Vehicle Maintenance Expenses	\$22,375,730	\$21,949,971	Reg. Serv. Pass. / Capita	27.47	27.88
Plant Maintenance Expenses	\$7,676,509	\$6,195,036	Reg. Serv. Pass. / Rev. Veh. Hr.	24.61	24.33
General/Administration Expenses	\$7,906,796	\$9,249,547	AMOUNT OF SERVICE		
TOTAL DIRECT OPERATING EXPENSE	\$120,170,094	\$128,605,190	Rev. Veh. Hrs. / Capita	1.15	1.18
Total Operating Expenses	\$122,020,004	\$129,653,593	AVERAGE SPEED		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Rev. Veh. Kms. / Rev. Veh. Hr.	21.29	21.62
REGULAR SERV. PASS. REVENUES	\$48,624,612	\$50,311,290	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$50,434,377	\$52,192,940	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.74
Total Revenues	\$52,204,627	\$53,496,885	AVERAGE TOP WAGE RATE		
NET DIRECT OPERATING COST	\$69,735,717	\$76,412,250	Operators	\$21.45	\$22.15
NET OPERATING COST	\$69,815,377	\$76,156,708	Mechanics	\$25.23	\$26.18
Federal Operating Contribution					
Provincial Operating Contribution	\$7,957,479	\$9,222,651			
Municipal Operating Contribution	\$61,845,169	\$66,577,072			
Other Operating Contributions		\$7,250			
Federal Debt Service Contribution:					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$12,729				

Population Group 4 (< 50,000)

Municipal Population:	808,221
Service Area Population:	631,317
Number of Fixed Routes:	114
Number of Accessible Routes:	85

FARES	CASH	UNIT PRICE	MONTHLY PASS
Adults	\$2.27	\$2.16	\$65.38
Children	\$1.65	\$1.37	\$42.50
Students	\$1.91	\$1.70	\$47.00
Seniors	\$2.01	\$1.52	\$43.08

EMPLOYEES STATISTICS	FULL-TIME	PART-TIME
Operators	170	58
Other Transportation Operations	12	3
Vehicle Mechanics	18	1
Other Vehicle Maintenance and Servicing	7	1
Plant and Other Maintenance	3	5
General and Administration	19	5
TOTAL EMPLOYEES	229	73

* contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel:	2,706,443	litres
- Biodiesel B5:	157,369	litres
- Biodiesel B20:		
- Biodiesel - Other		
- Natural Gas	72,135	cubic-metres
- Electricity		

REVENUE VEHICLES (2008)	Total Vehicles Access. Non-Acc.	PEAK (Est.)	AVG. AGE Access. Non-Acc.
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Ferry					
Streetcar					
Commuter Rail					
Light Rail					
Heavy Rail					
Locomotive					
Bus	118	55	119	3.0	6.2
TOTAL VEHICLES	118	55	119		
Total Low-Floor Bus (30'-60')	75	Percentage of accessible bus fleet:		68.21%	
Average Bus Age (years)	5.58	Percentage of accessible transit fleet:		68.21%	

OPERATING DATA	2007	2008	CAPITAL EXPENSES AND FUNDING SOURCES	2007	2008
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$6,084,417	\$6,801,869
Number of transit systems reporting	26	30	Total Capital Disposals	\$4,798	\$1,830
Revenue Vehicle Kilometres	6,432,678	7,542,684	TOTAL CAPITAL FUNDING	\$6,081,442	\$6,189,484
Total Vehicle Kilometres	6,745,360	7,867,536	Federal Capital Contribution	\$713,407	\$1,054,632
Revenue Vehicle Hours	305,764	289,581	Provincial Capital Contribution	\$3,875,279	\$3,359,244
Total Vehicle Hours	321,153	309,160	Municipal Capital Contribution	\$836,391	\$985,025
Operators Paid Hours	227,765	245,355	Other Capital Contributions	\$656,365	\$790,583
Vehicle Mechanics Paid Hours	27,569	26,623			
Total Employee Paid Hours	310,504	315,685			
PASSENGER DATA			PERFORMANCE INDICATORS	2007	2008
Adult Passenger Trips	1,921,844	1,666,160	FINANCIAL		
Concession Fare Trips	1,574,061	1,849,604	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	36%	35%
<i>Child Passenger Trips</i>	167,876	33,936	Municipal Operating Contribution / Capita	\$21.64	\$21.92
<i>Student Passenger Trips</i>	669,161	745,156	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.93	\$3.20
<i>Senior Passenger Trips</i>	499,886	539,575	AVERAGE FARE		
REGULAR SERVICE PASSENGER TRIP	4,896,926	5,113,762	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.56	\$1.66
Regular Service Passenger Kms	31,503,865	27,701,561	COST EFFECTIVENESS		
Auxiliary Service Passenger Trips	67,370	85,311	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.46	\$4.78
OPERATING EXPENSES			COST EFFICIENCY		
Transportation Operations Expenses	\$15,253,315	\$16,988,713	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$72.65	\$70.02
Fuel/Energy Exp. for Vehicles	\$1,794,019	\$2,661,612	SERVICE UTILIZATION		
Vehicle Maintenance Expenses	\$2,546,665	\$2,710,743	Reg. Serv. Pass. / Capita	8.58	8.10
Plant Maintenance Expenses	\$829,571	\$884,833	Reg. Serv. Pass. / Rev. Veh. Hr.	16.01	15.21
General/Administration Expenses	\$1,818,602	\$1,790,983	AMOUNT OF SERVICE		
TOTAL DIRECT OPERATING EXPENSE	\$22,242,172	\$25,036,884	Rev. Veh. Hrs. / Capita	0.54	0.52
Total Operating Expenses	\$22,719,192	\$25,724,428	AVERAGE SPEED		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Rev. Veh. Kms. / Rev. Veh. Hr.	22.14	24.22
REGULAR SERV. PASS. REVENUES	\$7,456,133	\$8,244,096	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$7,870,452	\$8,676,135	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	0.82
Total Revenues	\$8,133,213	\$9,585,548	AVERAGE TOP WAGE RATE		
NET DIRECT OPERATING COST	\$14,371,720	\$16,360,749	Operators	\$20.15	\$19.12
NET OPERATING COST	\$14,585,979	\$16,138,880	Mechanics	\$26.93	\$27.14
Federal Operating Contribution					
Provincial Operating Contribution	\$2,157,099	\$2,756,607			
Municipal Operating Contribution	\$12,353,985	\$13,408,648			
Other Operating Contributions	\$74,887	\$55,176			
Federal Debt Service Contribution:					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					

IV. Summary of Revenue Buses by Accessibility

IV. Summary of Revenue Buses by Accessibility

Municipality	Accessible Buses		Non-Accessible Buses		Total Revenue Buses	Average Age	% Accessibility	No. of Low-Floor Buses
	Number	Avg. Age	Number	Avg. Age				
Barrie	38	5.4	2	12.5	40	5.8	95.00	38
Belleville	10	4.8	3	18.3	13	7.9	76.92	10
Brampton	180	4.2	47	14.7	227	6.4	79.30	180
Brantford	25	2.4	5	23.2	30	5.9	83.33	25
Brockville	3	2.3	1	7.0	4	3.5	75.00	1
Burlington	28	2.6	25	20.0	53	10.8	52.83	28
Chatham	5	5.8			5	5.8	100.00	
Clarence-Rockland	4	3.0	12	10.0	16	8.3	25.00	
Cobourg	3	7.0			3	7.0	100.00	3
Collingwood	3	1.0			3	1.0	100.00	3
Cornwall	14	5.5	9	17.3	23	10.1	60.87	8
Deseronto	2	6.5	1	5.0	3	6.0	66.67	1
Durham Region	124	4.4	39	16.0	163	7.2	76.07	111
Elliot Lake	2	4.0			2	4.0	100.00	2
Fort Erie			3	2.0	3	2.0	0.00	
GO	369	3.4			369	3.4	100.00	39
Guelph	46	3.9	22	19.4	68	8.9	67.65	46
Hamilton	205	5.8	6	20.5	211	6.2	97.16	205
Huntsville	2	9.0			2	9.0	100.00	2
Kawartha Lakes	4	2.0			4	2.0	100.00	4
Kenora	2	4.5			2	4.5	100.00	2
Kingston	36	5.1	12	19.5	48	8.7	75.00	29
Leamington			2	12.5	2	12.5	0.00	
London	140	3.6	50	20.3	190	8.0	73.68	140
Loyalist Township*								
Midland	1	3.0	1	6.0	2	4.5	50.00	
Milton	4	1.0	2	5.0	6	2.3	66.67	4
Mississauga	364	3.2	45	12.3	409	4.2	89.00	364
Niagara Falls	6	2.0	17	13.0	23	10.1	26.09	6
North Bay	16	6.1	10	17.9	26	10.7	61.54	12
Oakville	67	4.5	15	18.5	82	7.1	81.71	67
Orangeville	4	3.3			4	3.3	100.00	
Orillia	5	3.2	3	13.3	8	7.0	62.50	5
Ottawa	765	4.7	255	14.3	1,020	7.1	75.00	765
Owen Sound	6	3.3			6	3.3	100.00	5
Parry Sound			1	9.0	1	9.0	0.00	
Peterborough	30	2.7	19	21.5	49	10.0	61.22	30
Port Colborne**								
Port Hope	2	0.0			2	0.0	100.00	2
Quinte West	2	4.0			2	4.0	100.00	
Sarnia	17	7.8	6	26.5	23	12.7	73.91	6
Sault Ste Marie	20	11.9	9	18.2	29	13.9	68.97	13
St. Catharines	51	2.9	12	16.7	63	5.5	80.95	51
St. Thomas	11	2.0			11	2.0	100.00	4
Stratford	8	3.5	7	17.4	15	10.0	53.33	8
Sudbury	42	5.2	17	16.4	59	8.4	71.19	42
Temiskaming Shores			2	4.0	2	4.0	0.00	
Thunder Bay	49	6.6			49	6.6	100.00	49
Timmins	17	7.1	5	25.0	22	11.2	77.27	17
Toronto	1,500	3.7	239	22.4	1,739	6.3	86.26	1,263
Wasaga Beach	2	0.0			2	0.0	100.00	
Waterloo Region	195	6.5	23	18.1	218	7.7	89.45	195
Wawa	1	6.0			1	6.0	100.00	1
Welland	19	5.1	3	17.7	22	6.8	86.36	6
Windsor	51	5.8	68	16.2	119	11.8	42.86	49
Woodstock	4	1.3	5	28.4	9	16.3	44.44	4
York Region	354	3.4	38	18.8	392	4.9	90.31	320
Total	4,858	3.9	1,041	11.2	5,899	6.8	82.35	4,165

Remarks

* Loyalist Township: vehicles reported under Kingston Transit.

** Port Colborne: vehicles reported under Welland Transit.

V. Summary of Revenue Buses by Fuel Type

V. Summary of Revenue Buses by Fuel Type

Municipality	Conventional					Hybrid Drive				Electric			Total
	Diesel	Biodiesel	Natural Gas	Other Specify	Number	Diesel	Natural Gas	Other Specify	Number	Trolley	Battery	Fuel Cell	
Barrie	40												40
Belleville	13												13
Brampton		227											227
Brantford	30												30
Brockville	4												4
Burlington	53												53
Chatham	5												5
Clarence-Rockland	16												16
Cobourg	3												3
Collingwood		3											3
Cornwall	18		5										23
Deseronto	2			gasoline	1								3
Durham Region	163												163
Elliot Lake	2												2
Fort Erie	3												3
GO	369												369
Guelph		68											68
Hamilton	105		94			12							211
Huntsville	2												2
Kawartha Lakes	4												4
Kenora	2												2
Kingston	48												48
Leamington	2												2
London	190												190
Loyalist Township*													
Midland	2												2
Milton	6												6
Mississauga		409											409
Niagara Falls	23												23
North Bay	26												26
Oakville	82												82
Orangeville	4												4
Orillia	8												8
Ottawa	1,018					2							1,020
Owen Sound	6												6
Parry Sound	1												1
Peterborough	49												49
Port Colborne**													
Port Hope	2												2
Quinte West	2												2
Sarnia	23												23
Sault Ste Marie	29												29
St. Catharines	48					15							63
St. Thomas	11												11
Stratford	15												15
Sudbury	55	4											59
Temiskaming Shores	2												2
Thunder Bay	46	3											49
Timmins	22												22
Toronto	1,089					650							1,739
Wasaga Beach	2												2
Waterloo Region	204		14										218
Wawa	1												1
Welland	22												22
Windsor	119												119
Woodstock	9												9
York Region	302	90											392
Total	4,302	804	113		1	679							5,899

Remarks

* Loyalist Township: vehicles reported under Kingston Transit.

** Port Colborne: vehicles reported under Welland Transit.

VI. Individual Transit System Data

Barrie Transit

Transit Contact: George Kaveckas
Manager of Transit

Statistical Contact: Ron Lemanczyk
Transportation Technologist
Phone: 705-739-4220 x4305 Fax: 705-739-4238
Email: rlemanczyk@barrie.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/09/1965	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Barrie	▪ Ridership (revenue passengers):	2,572,061
▪ Municipal Population:	135,000	▪ Total Operating Revenues:	\$4,991,230
▪ Service Area Population:	124,200	▪ Total Direct Operating Expenses:	\$10,552,136
▪ Service Area Size:	74.0 square kilometres	▪ Active Vehicles:	40
▪ Service provided by:	Municipal Department, under contract with First Canada	- Standard Buses	40
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	95.00%
Monday 0545 - 0030	Friday 0545 - 0030	▪ Percentage of accessible transit fleet:	95.00%
Tuesday 0545 - 0030	Saturday 0715 - 0030	▪ Number of Fixed Routes:	21
Wednesday 0545 - 0030	Sunday 0900 - 1915	▪ Number of Accessible Routes:	19
Thursday 0545 - 0030	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 2,102,618 litres
Operators	100		- Biodiesel B5:
Other Transportation Operations	5		- Biodiesel B20:
Vehicle Mechanics	8		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	1		- Natural Gas:
Plant and Other Maintenance	8	2	- Electricity:
General and Administration	4	1	- Other:
TOTAL EMPLOYEES	126	3	
▪ Union Affiliations:	ATU 1415 (Operators)		
	ATU 1415 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,572,061 100.00%	140,128 100.00%	3,249,698 100.00%	23.19
TOTAL	2,572,061	140,128	3,249,698	23.19

REMARKS:

* Introduced High School Power Pass \$24.00/month on Sept 1, 2008. This is a restricted monthly pass valid after 4:00 pm to end of daily service, all day Saturday, Sunday and on Holidays. * The City has purchased a building and property in April 2008. The building will be converted into a transit garage expected to be in service late 2010.

Barrie Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
01/05/2008					
Adults	\$2.50	\$2.20	\$70.00		
Children	\$2.50	\$1.90	\$47.50	\$30 (restricted)	5 & under - free; elementary (restricted pass)
Students	\$2.50	\$1.90	\$53.50		High School
Seniors	\$2.25	\$1.90	\$47.50		
Other: Students	\$2.50	\$2.20	\$53.50	\$215/semester	Georgian College (with valid GC photo ID)

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	38	2	5.4	12.5	30	27	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	38	2			30	27	- Battery
Total Low-Floor Bus (30'-60')	38		Average Bus Age (years)		5.8		- Fuel Cell
							TOTAL
							40

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres	3,129,037	3,249,698	FINANCIAL		
Total Vehicle Kilometres	3,129,037	3,249,698	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	49%	47%
Revenue Vehicle Hours	136,477	140,128	Municipal Operating Contribution / Capita	\$38.86	\$38.94
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.94	\$2.16
Total Vehicle Hours	136,477	140,128	AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.80	\$1.87
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.80	\$4.10
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	1,623,027	1,620,398	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$71.65	\$75.30
Concession Fare Trips	953,206	951,663	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	20.74	20.71
Child Passenger Trips	51,525	51,442	Reg. Serv. Pass. / Rev. Veh. Hr.	18.88	18.36
Student Passenger Trips	798,632	797,339	AMOUNT OF SERVICE		
Senior Passenger Trips	103,049	102,882	Rev. Veh. Hrs. / Capita	1.10	1.13
REGULAR SERVICE PASSENGER TRIPS	2,576,233	2,572,061	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	22.93	23.19
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$8,087,916	\$8,552,292	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$634,135	\$919,900	Operators	\$19.03	\$20.00
Vehicle Maintenance Expenses	\$26,477	\$38,328	Mechanics	\$24.95	\$25.70
Plant Maintenance Expenses	\$701,925	\$574,209			
General/Administration Expenses	\$328,748	\$467,407			
TOTAL DIRECT OPERATING EXPENSES	\$9,779,201	\$10,552,136			
Debt Service Payment					
Total Operating Expenses	\$9,779,201	\$10,552,136			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$4,632,907	\$4,800,756			
TOTAL OPERATING REVENUES	\$4,792,464	\$4,991,230			
Total Revenues	\$4,792,464	\$4,991,230			
NET DIRECT OPERATING COST	\$4,986,737	\$5,560,906			
NET OPERATING COST	\$4,986,737	\$5,560,906			
Federal Operating Contribution					
Provincial Operating Contribution	\$159,728	\$725,000			
Municipal Operating Contribution	\$4,827,009	\$4,835,906			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$1,640,561	\$447,361			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$1,640,561	\$447,361			
Federal Capital Contribution					
Provincial Capital Contribution	\$337,508	\$133,045			
Municipal Capital Contribution	\$1,303,053	\$314,316			
Other Capital Contributions					

Belleville Transit

Transit Contact: Peter K. Hodgson
Manager of Transit Services

Statistical Contact: Peter K. Hodgson
Manager of Transit Services
Phone: 613-967-3200 x3518 Fax: 613-967-4721
Email: phodgson@city.belleville.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1960	▪ Adult Cash Fare:	\$2.10
▪ Serves:	City of Belleville	▪ Ridership (revenue passengers):	980,766
▪ Municipal Population:	46,000	▪ Total Operating Revenues:	\$1,641,678
▪ Service Area Population:	37,000	▪ Total Direct Operating Expenses:	\$2,928,239
▪ Service Area Size:	241.7 square kilometres	▪ Active Vehicles:	13
▪ Service provided by:	Municipal Department	- Standard Buses	13
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	76.92%
Monday 0630 - 2225	Friday 0630 - 2225	▪ Percentage of accessible transit fleet:	76.92%
Tuesday 0630 - 2225	Saturday 0730 - 1925	▪ Number of Fixed Routes:	8
Wednesday 0630 - 2225	Sunday 0930 - 1825	▪ Number of Accessible Routes:	8
Thursday 0630 - 2225	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 460,880 litres
Operators	25		- Biodiesel B5:
Other Transportation Operations	1		- Biodiesel B20:
Vehicle Mechanics	3		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	1		- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	1		- Other:
TOTAL EMPLOYEES	31		
▪ Union Affiliations:	CAW 1839 (Operators)		
	CUPE 907 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,157,485 100.00%	36,552 100.00%	710,832 100.00%	19.45
TOTAL	1,157,485	36,552	710,832	19.45

REMARKS:

* Belleville Transit began operating Sunday service for the first time on September 7, 2008.

Belleville Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
03/07/2007					
Adults	\$2.10	\$1.93	\$66.00		
Children	\$1.50	\$1.29			5-11 years
Students	\$1.75	\$1.58	\$50.00		Student ID
Seniors	\$1.75	\$1.58	\$50.00		Federal ID
Other: Student	\$2.10	\$1.93	\$58.00		Loyalist College Student ID

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	10	3	4.8	18.3	9	8	- Diesel	13
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	10	3			9	8	- Fuel Cell	
Total Low-Floor Bus (30'-60')	10		Average Bus Age (years)		7.9		TOTAL	13

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		724,928	710,832	FINANCIAL			
Total Vehicle Kilometres		751,465	719,427	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		56%	56%
Revenue Vehicle Hours		33,853	36,552	Municipal Operating Contribution / Capita		\$32.44	\$34.49
Auxiliary Revenue Vehicle Hours		153		Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.25	\$1.31
Total Vehicle Hours		35,222	38,136	AVERAGE FARE			
Operators Paid Hours		47,840	52,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.53	\$1.61
Vehicle Mechanics Paid Hours		6,240	6,240	COST EFFECTIVENESS			
Total Employee Paid Hours		60,060	64,220	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$2.84	\$2.99
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		648,005	676,421	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$77.77	\$76.78
Concession Fare Trips		317,408	304,345	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		26.09	26.51
Child Passenger Trips		9,337	9,953	Reg. Serv. Pass. / Rev. Veh. Hr.		28.52	26.83
Student Passenger Trips		104,291	182,919	AMOUNT OF SERVICE			
Senior Passenger Trips		82,499		Rev. Veh. Hrs. / Capita		0.91	0.99
REGULAR SERVICE PASSENGER TRIPS		965,413	980,766	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		21.41	19.45
Auxiliary Service Passenger Trips		7,089	13,826	LABOUR PRODUCTIVITY			
				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.71	0.70
OPERATING EXPENSES				TOP WAGE RATES			
Transportation Operations Expenses		\$1,531,709	\$1,530,434	Operators		\$20.11	\$20.42
Fuel/Energy Exp. for Vehicles		\$372,718	\$496,362	Mechanics		\$26.30	\$27.03
Vehicle Maintenance Expenses		\$435,478	\$513,942				
Plant Maintenance Expenses		\$155,211	\$116,340				
General/Administration Expenses		\$243,984	\$271,161				
TOTAL DIRECT OPERATING EXPENSES		\$2,739,100	\$2,928,239				
Debt Service Payment							
Total Operating Expenses		\$2,739,100	\$2,928,239				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$1,475,273	\$1,579,200				
TOTAL OPERATING REVENUES		\$1,529,312	\$1,641,678				
Total Revenues		\$1,538,912	\$1,651,935				
NET DIRECT OPERATING COST		\$1,209,788	\$1,286,561				
NET OPERATING COST		\$1,200,188	\$1,276,304				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$1,200,188	\$1,276,304				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$636,930	\$896,519				
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$636,930	\$896,519				
Federal Capital Contribution			\$896,519				
Provincial Capital Contribution		\$636,930					
Municipal Capital Contribution							
Other Capital Contributions							

Brampton Transit

Transit Contact: Suzanne Connor
Director

Statistical Contact: Meva Sellars
Manager of Administrative Services
Phone: 905-874-2750 x2306 Fax: 905-874-2799
Email: meva.sellars@brampton.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Brampton	▪ Ridership (revenue passengers):	12,324,717
▪ Municipal Population:	487,000	▪ Total Operating Revenues:	\$25,928,612
▪ Service Area Population:	474,554	▪ Total Direct Operating Expenses:	\$59,148,428
▪ Service Area Size:	266.8 square kilometres	▪ Active Vehicles:	227
▪ Service provided by:	Municipal Department	- Standard Buses	227
		- Double-Decker Buses	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	79.30%
Monday	0400 - 0100	▪ Percentage of accessible transit fleet:	79.30%
Tuesday	0400 - 0100		
Wednesday	0400 - 0100	▪ Number of Fixed Routes:	36
Thursday	0400 - 0100	▪ Number of Accessible Routes:	25
		▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	
Operators	Full-time 443	- Biodiesel B5:	4,531,614 litres
Other Transportation Operations	41	- Biodiesel B20:	1,086,355 litres
Vehicle Mechanics	32	- B10	2,275,037 litres
Other Vehicle Maintenance and Servicing	40	- Natural Gas:	
Plant and Other Maintenance	8	- Electricity:	
General and Administration	35	- Other:	
TOTAL EMPLOYEES	599		
▪ Union Affiliations:	ATU 1573 (Operators)		
	ATU 1573 (Mechanics)		
	ATU 1573 (PT Employees)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	19,666,247 100.00%	616,094 100.00%	12,489,707 100.00%	20.27
TOTAL	19,666,247	616,094	12,489,707	20.27

REMARKS:

* The significant growth experienced in 2008 is directly related to the opening of Brampton Transit's 2nd Operations & Maintenance Facility located on Sandalwood Parkway. The revenue service hours increased 7% in 2008 over 2007 and ridership increased 11% over the same period.

Brampton Transit

FARE STRUCTURE

Effective Date:	28/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
Adults		\$2.75	\$2.30	\$96.00	\$24.50	Incl. College & University Students
Children		\$2.75	\$2.15	\$90.00	\$23.00	Under 16; Preschool Free
Students		\$2.75	\$2.15	\$90.00	\$23.00	19 & under attending high school
Seniors		\$2.75	\$1.40	\$44.00	\$11.50	65+ years of age with valid ID
Other:	GTA Passes for \$47.00					

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	180	47	4.2	14.7	174	94	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends) 227
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	180	47			174	94	- Battery
Total Low-Floor Bus (30'-60')	180		Average Bus Age (years)		6.4		- Fuel Cell
							TOTAL 227

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	11,061,118	12,489,707
Total Vehicle Kilometres	11,893,675	13,877,452
Revenue Vehicle Hours	589,666	616,094
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	653,295	684,538
Operators Paid Hours	859,040	921,440
Vehicle Mechanics Paid Hours	66,560	66,560
Total Employee Paid Hours	1,211,392	1,299,532

PASSENGER DATA

Adult Passenger Trips	7,690,643	8,582,043
Concession Fare Trips	3,373,194	3,742,674
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		157,718
Student Passenger Trips	1,682,809	1,862,978
Senior Passenger Trips	823,453	811,542

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	11,063,837	12,324,717
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$30,768,364	\$35,144,534
Fuel/Energy Exp. for Vehicles	\$6,152,296	\$8,381,913
Vehicle Maintenance Expenses	\$6,990,967	\$9,113,012
Plant Maintenance Expenses	\$1,697,552	\$2,869,497
General/Administration Expenses	\$3,041,980	\$3,639,472
TOTAL DIRECT OPERATING EXPENSES	\$48,651,159	\$59,148,428
Debt Service Payment	\$209,751	\$199,617
Total Operating Expenses	\$48,860,910	\$59,348,045

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$23,036,005	\$25,247,198
TOTAL OPERATING REVENUES	\$23,695,105	\$25,928,612
Total Revenues	\$23,978,040	\$26,232,393
NET DIRECT OPERATING COST	\$24,956,054	\$33,219,816
NET OPERATING COST	\$24,882,870	\$33,115,652
Federal Operating Contribution		
Provincial Operating Contribution	\$6,455,204	\$6,843,401
Municipal Operating Contribution	\$18,427,666	\$26,272,251
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$35,386,848	\$22,390,642
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$35,386,848	\$22,390,642
Federal Capital Contribution	\$27,636,399	\$9,321,262
Provincial Capital Contribution	\$1,182,043	\$3,045,863
Municipal Capital Contribution	\$766,322	\$1,461,670
Other Capital Contributions	\$5,802,084	\$8,561,847

PERFORMANCE INDICATORS

FINANCIAL	2007	2008
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	49%	44%
Municipal Operating Contribution / Capita	\$42.91	\$55.36
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.26	\$2.70
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.08	\$2.05
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.40	\$4.80
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.47	\$86.41
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	25.76	25.97
Reg. Serv. Pass. / Rev. Veh. Hr.	18.76	20.00
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.37	1.30
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	18.76	20.27
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.69	0.67
TOP WAGE RATES		
Operators	\$25.56	\$32.09
Mechanics	\$30.71	\$26.49

Brantford Transit

Transit Contact: Elisabeth van der Made
Transit Operations Manager

Statistical Contact: Serge Belanger
Senior Inspector

Phone: 519-753-3847 x204 Fax: 519-759-754-0724

Email: sbelanger@brantford.ca

SYSTEM HIGHLIGHTS:

▪ System established:	09/08/1886	▪ Adult Cash Fare:	\$2.15
▪ Serves:	City of Brantford	▪ Ridership (revenue passengers):	1,363,809
▪ Municipal Population:	92,319	▪ Total Operating Revenues:	\$2,346,099
▪ Service Area Population:	92,319	▪ Total Direct Operating Expenses:	\$6,640,387
▪ Service Area Size:	75.1 square kilometres	▪ Active Vehicles:	30
▪ Service provided by:	Municipal Department	- Standard Buses	30
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	83.33%
Monday 0600 - 0100	Friday 0600 - 0100	▪ Percentage of accessible transit fleet:	83.33%
Tuesday 0600 - 0100	Saturday 0730 - 0100	▪ Number of Fixed Routes:	14
Wednesday 0600 - 0100	Sunday 0900 - 1830	▪ Number of Accessible Routes:	7
Thursday 0600 - 0100	Holidays 0900 - 1830	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 931,665 litres
Operators	37	12	- Biodiesel B5:
Other Transportation Operations	7		- Biodiesel B20:
Vehicle Mechanics	8	2	- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	3		- Natural Gas:
Plant and Other Maintenance	1		- Electricity:
General and Administration	1		- Other:
TOTAL EMPLOYEES	57	14	
▪ Union Affiliations:	ATU 685 (Operators)		
	ATU 685 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,363,809 100.00%	66,000 100.00%	1,531,536 100.00%	23.21
TOTAL	1,363,809	66,000	1,531,536	23.21

Brantford Transit

FARE STRUCTURE

Effective Date:	01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Pass	Criteria
Adults		\$2.15	\$2.15	\$60.00		
Children		\$1.15				Under 5 ride free with paying adult; 5 to 11years
Students		\$2.15	\$2.15	\$45.00		with valid student card
Seniors		\$2.15	\$2.15	\$45.00		
Other: Blind					\$25/3 months with CNIB card	

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	25	5	2.4	23.2	13	9	Internal Combustion
Commuter Rail							- Diesel 30
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	25	5			13	9	- Battery
Total Low-Floor Bus (30'-60')	25		Average Bus Age (years)		5.9		- Fuel Cell
							TOTAL 30

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		1,460,119	1,531,536	FINANCIAL			
Total Vehicle Kilometres		1,460,119	1,531,536	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		30%	35%
Revenue Vehicle Hours		66,000	66,000	Municipal Operating Contribution / Capita		\$56.13	\$46.52
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.68	\$3.15
Total Vehicle Hours		66,000	66,000	AVERAGE FARE			
Operators Paid Hours		92,384	96,983	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.54	\$1.70
Vehicle Mechanics Paid Hours		14,924	17,056	COST EFFECTIVENESS			
Total Employee Paid Hours		137,428	136,869	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.30	\$4.87
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		997,289	716,012	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$113.03	\$100.61
Concession Fare Trips		411,310	647,797	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		15.36	14.77
Child Passenger Trips		11,424	5,527	Reg. Serv. Pass. / Rev. Veh. Hr.		21.34	20.66
Student Passenger Trips		210,410	206,656	AMOUNT OF SERVICE			
Senior Passenger Trips		189,476	66,152	Rev. Veh. Hrs. / Capita		0.72	0.71
REGULAR SERVICE PASSENGER TRIPS		1,408,599	1,363,809	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		22.12	23.21
Auxiliary Service Passenger Trips		128		LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.71	0.68
Transportation Operations Expenses		\$3,447,401	\$3,019,370	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$729,761	\$983,397	Operators		\$21.42	\$22.07
Vehicle Maintenance Expenses		\$1,527,159	\$2,145,773	Mechanics		\$25.22	\$25.98
Plant Maintenance Expenses		\$1,755,900	\$128,686				
General/Administration Expenses			\$363,161				
TOTAL DIRECT OPERATING EXPENSES		\$7,460,221	\$6,640,387				
Debt Service Payment							
Total Operating Expenses		\$7,460,221	\$6,640,387				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$2,174,283	\$2,325,049				
TOTAL OPERATING REVENUES		\$2,272,283	\$2,346,099				
Total Revenues		\$2,312,283	\$2,346,099				
NET DIRECT OPERATING COST		\$5,187,938	\$4,294,288				
NET OPERATING COST		\$5,147,938	\$4,294,288				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$5,147,938	\$4,294,288				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$2,180,005	\$3,903,734				
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$2,180,005	\$3,903,734				
Federal Capital Contribution		\$438,000	\$935,425				
Provincial Capital Contribution		\$1,225,000	\$2,076,309				
Municipal Capital Contribution		\$517,005	\$892,000				
Other Capital Contributions							

Brockville Transit

Transit Contact: Valerie Harvey
Acting Director of Parks & Recreation

Statistical Contact: Valerie Harvey
Acting Director of Parks & Recreation
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SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1982	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Brockville	▪ Ridership (revenue passengers):	91,231
▪ Municipal Population:	19,128	▪ Total Operating Revenues:	\$151,695
▪ Service Area Population:	19,128	▪ Total Direct Operating Expenses:	\$545,196
▪ Service Area Size:	20.3 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department	- Small Community Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	75.00%
Monday 0645 - 1815	Friday 0645 - 1815	▪ Percentage of accessible transit fleet:	75.00%
Tuesday 0645 - 1815	Saturday 0845 - 1815	▪ Number of Fixed Routes:	3
Wednesday 0645 - 1815	Sunday N/A	▪ Number of Accessible Routes:	3
Thursday 0645 - 1815	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 56,759 litres - Biodiesel B5: - Biodiesel B20: - Biodiesel - Other: - Natural Gas: - Electricity: gas for transit car 692
Operators	6	7	
Other Transportation Operations	1		
Vehicle Mechanics	1		
Other Vehicle Maintenance and Servicing	2		
Plant and Other Maintenance			
General and Administration	2		
TOTAL EMPLOYEES	12	7	
▪ Union Affiliations:	CUPE 115 (Operators)		
	CUPE 115 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	110,185	100.00%	10,211	100.00%	189,785	100.00%	18.59
TOTAL	110,185		10,211		189,785		18.59

REMARKS:

* During Sept of 2007 the system expanded from a 2-route to a 3-route system so 2008 was the first complete year with the 3 routes. * Accessibility Criteria: 3-route system with 3 of 4 accessible buses so 75% or 100% accessible depending on which buses were in operation.

Brockville Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other 40 Ride Pass	Criteria
01/01/2008					
Adults	\$2.00	\$1.50	\$55.00	\$55.00	
Children	\$2.00	\$1.50	\$55.00	\$55.00	5 years and under - free
Students	\$2.00	\$1.50	\$55.00	\$55.00	
Seniors	\$2.00	\$1.50	\$55.00	\$55.00	

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3	1	2.3	7.0	3	3	Internal Combustion
Commuter Rail							- Diesel 4
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	3	1			3	3	- Battery
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		3.5		- Fuel Cell
							TOTAL 4

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres	168,090	189,785	FINANCIAL		
Total Vehicle Kilometres	170,852	205,963	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	28%
Revenue Vehicle Hours	7,807	10,211	Municipal Operating Contribution / Capita	\$12.23	\$14.37
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.14	\$4.31
Total Vehicle Hours	9,161	13,269	AVERAGE FARE		
Operators Paid Hours	9,678	12,075	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.77	\$1.54
Vehicle Mechanics Paid Hours	462	572	COST EFFECTIVENESS		
Total Employee Paid Hours	12,218	14,847	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.06	\$5.98
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$49.40	\$41.09
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	3.91	4.77
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	9.57	8.93
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita	0.41	0.53
REGULAR SERVICE PASSENGER TRIPS	74,707	91,231	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	21.53	18.59
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	0.85
Transportation Operations Expenses	\$276,239	\$343,573	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$41,044	\$61,838	Operators	\$23.04	\$23.59
Vehicle Maintenance Expenses	\$61,265	\$67,753	Mechanics	\$24.62	\$25.21
Plant Maintenance Expenses	\$37,041	\$40,164			
General/Administration Expenses	\$36,985	\$31,868			
TOTAL DIRECT OPERATING EXPENSES	\$452,574	\$545,196			
Debt Service Payment					
Total Operating Expenses	\$452,574	\$545,196			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$132,420	\$140,420			
TOTAL OPERATING REVENUES	\$143,066	\$151,695			
Total Revenues	\$143,066	\$151,695			
NET DIRECT OPERATING COST	\$309,508	\$393,501			
NET OPERATING COST	\$309,508	\$393,501			
Federal Operating Contribution					
Provincial Operating Contribution	\$75,660	\$118,694			
Municipal Operating Contribution	\$233,848	\$274,807			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$219,876	\$9,535			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$219,876	\$9,535			
Federal Capital Contribution					
Provincial Capital Contribution	\$219,876	\$9,535			
Municipal Capital Contribution					
Other Capital Contributions					

Burlington Transit (BT)

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Transit Manager

Statistical Contact: Fabi Karimullah
Business process Co-ordinator
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SYSTEM HIGHLIGHTS:

▪ System established:	05/09/1975	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Burlington	▪ Ridership (revenue passengers):	1,851,609
▪ Municipal Population:	167,600	▪ Total Operating Revenues:	\$4,123,007
▪ Service Area Population:	163,735	▪ Total Direct Operating Expenses:	\$12,338,090
▪ Service Area Size:	97.8 square kilometres	▪ Active Vehicles:	53
▪ Service provided by:	Municipal Department	- Standard Buses	53
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	52.83%
Monday 0515 - 2400	Friday 0515 - 2400	▪ Percentage of accessible transit fleet:	52.83%
Tuesday 0515 - 2400	Saturday 0645 - 2400	▪ Number of Fixed Routes:	23
Wednesday 0515 - 2400	Sunday 0820 - 1900	▪ Number of Accessible Routes:	10
Thursday 0515 - 2400	Holidays 0820 - 1900	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 2,050,800 litres
Operators	75	32	- Biodiesel B5:
Other Transportation Operations	7		- Biodiesel B20:
Vehicle Mechanics	11		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	2		- Natural Gas:
Plant and Other Maintenance	1		- Electricity:
General and Administration	9	3	- Other:
TOTAL EMPLOYEES	105	35	
▪ Union Affiliations:	CUPE 2723 (Operators)		
	CUPE 2723 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,640,070 100.00%	147,027 100.00%	3,102,270 100.00%	21.10
TOTAL	2,640,070	147,027	3,102,270	21.10

REMARKS:

* Student Freedom Monthly Pass for \$20 is valid on weekdays 17:00-23:59, Saturday, Sunday and public holidays. Day Pass \$6 for adult and \$4.80 for student/senior.

Burlington Transit (BT)

FARE STRUCTURE

Effective Date:	05/09/2006	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
Adults		\$2.50	\$2.00	\$75.00	\$22.00	21 years & older, university & college students
Children		\$1.50	\$1.30			between 6 and 12 years of age
Students		\$2.50	\$1.60	\$64.00	\$16.50	21 years of age, enrolled F/T in secondary school
Seniors		\$2.50	\$1.60	\$49.00	\$16.50	65 years of age & older
Other: GO Fare		\$0.50		\$20.00		to/from GO station with valid ticket/pass

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	28	25	2.6	20.0	44	25	Internal Combustion
Commuter Rail							- Diesel 53
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	28	25			44	25	- Battery
Total Low-Floor Bus (30'-60')	28		Average Bus Age (years)		10.8		- Fuel Cell
							TOTAL 53

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		3,365,850	3,102,270	FINANCIAL			
Total Vehicle Kilometres		3,447,141	3,552,141	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		36%	33%
Revenue Vehicle Hours		141,720	147,027	Municipal Operating Contribution / Capita		\$37.73	\$44.58
Auxiliary Revenue Vehicle Hours		296	471	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$4.07	\$4.44
Total Vehicle Hours		144,850	168,348	AVERAGE FARE			
Operators Paid Hours		196,873	186,125	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$2.08	\$2.01
Vehicle Mechanics Paid Hours		21,920	23,251	COST EFFECTIVENESS			
Total Employee Paid Hours		249,497	246,196	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$6.38	\$6.66
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		793,703	1,066,897	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$75.52	\$73.29
Concession Fare Trips		920,557	784,712	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		10.59	11.31
Child Passenger Trips		85,713	55,733	Reg. Serv. Pass. / Rev. Veh. Hr.		12.10	12.59
Student Passenger Trips		311,995	319,403	AMOUNT OF SERVICE			
Senior Passenger Trips		205,711	168,496	Rev. Veh. Hrs. / Capita		0.88	0.90
REGULAR SERVICE PASSENGER TRIPS		1,714,260	1,851,609	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		23.75	21.10
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.72	0.79
Transportation Operations Expenses		\$6,157,085	\$6,493,132	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$1,679,329	\$2,264,348	Operators		\$21.66	\$22.84
Vehicle Maintenance Expenses		\$1,884,796	\$2,221,582	Mechanics		\$25.36	\$26.76
Plant Maintenance Expenses		\$291,073	\$304,275				
General/Administration Expenses		\$926,613	\$1,054,753				
TOTAL DIRECT OPERATING EXPENSES		\$10,938,896	\$12,338,090				
Debt Service Payment							
Total Operating Expenses		\$10,938,896	\$12,365,988				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$3,569,820	\$3,721,940				
TOTAL OPERATING REVENUES		\$3,956,688	\$4,123,007				
Total Revenues		\$3,966,897	\$4,142,179				
NET DIRECT OPERATING COST		\$6,982,208	\$8,215,083				
NET OPERATING COST		\$6,971,999	\$8,223,809				
Federal Operating Contribution							
Provincial Operating Contribution		\$850,000	\$850,000				
Municipal Operating Contribution		\$6,110,381	\$7,298,809				
Other Operating Contributions		\$11,618	\$75,000				
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$2,827,651	\$3,685,330				
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$2,827,651	\$3,685,330				
Federal Capital Contribution		\$391,585	\$982,815				
Provincial Capital Contribution		\$1,208,277	\$2,702,515				
Municipal Capital Contribution		\$1,227,789					
Other Capital Contributions							

CKTransit (Chatham-Kent)

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Manager, Infrastructure and Transportation

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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1946	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Community of Chatham, Community of Wallaceburg, Community of Dresden	▪ Ridership (revenue passengers):	297,007
▪ Municipal Population:	110,000	▪ Total Operating Revenues:	\$455,893
▪ Service Area Population:	57,700	▪ Total Direct Operating Expenses:	\$1,247,256
▪ Service Area Size:	44.2 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with Aboutown Transportation Limited	- Small Community Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0615 - 1915	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0615 - 1915		
Wednesday	0615 - 1915	▪ Number of Fixed Routes:	5
Thursday	0615 - 1915	▪ Number of Accessible Routes:	5
		▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	297,007 100.00%	18,848 100.00%	540,563 100.00%	28.68
TOTAL	297,007	18,848	540,563	28.68

REMARKS:

New Inter-Urban Bus Service: January - December 2008, 4 runs daily departing Chatham terminal at 6:15 AM, 8:45 AM, 4:15 PM and 6:45 PM. Ridership is logged daily - 5,167 riders in 2008. Vehicle kilometres - 104,563. Vehicle hours - 3,040. Fares for Adult/Child/Student/Senior are: \$5.00/\$2.50/\$4.50/\$4.50

CKTransit (Chatham-Kent)

FARE STRUCTURE

Effective Date:	01/01/2005	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester	Criteria
Adults		\$2.00	\$1.59			
Children		\$1.00	\$0.75			under 5 yrs old
Students		\$1.75	\$1.23			
Seniors		\$1.75	\$1.23			

\$120

College Student

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		5.8		5	5	- Diesel 5
Commuter Rail							- Biodiesel (all blends)
Ferry							- Natural Gas (CNG or LNG)
Heavy Rail							- Other
Light Rail							Electric
Locomotive							- Trolley
Streetcar							- Battery
TOTAL ACTIVE VEHICLES	5	0			5	5	- Fuel Cell
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		5.8		TOTAL 5

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	435,900	540,563
Total Vehicle Kilometres	435,900	540,563
Revenue Vehicle Hours	15,808	18,848
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	15,808	18,848

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips	172,672	179,360
Concession Fare Trips	112,684	117,647
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	12,464	17,024
Student Passenger Trips	55,632	69,008
Senior Passenger Trips	28,880	24,928

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	285,356	297,007
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$813,304	\$1,202,638
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		
Plant Maintenance Expenses		
General/Administration Expenses	\$41,782	\$44,618
TOTAL DIRECT OPERATING EXPENSES	\$855,086	\$1,247,256
Debt Service Payment		
Total Operating Expenses	\$855,086	\$1,247,256

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$394,159	\$448,018
TOTAL OPERATING REVENUES	\$402,088	\$455,893
Total Revenues	\$402,088	\$455,893
NET DIRECT OPERATING COST	\$452,998	\$791,363
NET OPERATING COST	\$452,998	\$791,363
Federal Operating Contribution		
Provincial Operating Contribution	\$16,671	\$260,936
Municipal Operating Contribution	\$436,327	\$530,427
Other Operating Contributions		

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

PERFORMANCE INDICATORS

FINANCIAL	2007	2008
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	37%
Municipal Operating Contribution / Capita	\$9.92	\$9.19
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.59	\$2.66

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.38	\$1.51
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.00	\$4.20
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$54.09	\$66.17
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	6.49	5.15
Reg. Serv. Pass. / Rev. Veh. Hr.	18.05	15.76

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.36	0.33
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	27.57	28.68
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

TOP WAGE RATES

Operators

Mechanics

Clarence-Rockland Transit

Transit Contact: Yves Rousselle
Director of Physical Services

Statistical Contact: Yves Rousselle
Director of Physical Services
Phone: 613-446-6022 x2235 Fax: 613-446-1497
Email: yrousselle@clarence-rockland.com

SYSTEM HIGHLIGHTS:

▪ System established:	02/09/2003	▪ Adult Cash Fare:	
▪ Serves:	City of Clarence - Rockland	▪ Ridership (revenue passengers):	247,275
▪ Municipal Population:	21,000	▪ Total Operating Revenues:	\$1,345,673
▪ Service Area Population:	21,000	▪ Total Direct Operating Expenses:	\$1,961,416
▪ Service Area Size:	308.0 square kilometres	▪ Active Vehicles:	16
▪ Service provided by:	Municipal Department, under contract with Leduc and Lalonde Bus Line	- Standard Buses	16
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	25.00%
Monday 0530 - 1904	Friday 0530 - 1904	▪ Percentage of accessible transit fleet:	25.00%
Tuesday 0530 - 1904	Saturday N/A	▪ Number of Fixed Routes:	2
Wednesday 0530 - 1904	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0530 - 1904	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel:
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	247,275 100.00%	21,684 100.00%	1,084,200 100.00%	50.00
TOTAL	247,275	21,684	1,084,200	50.00

REMARKS:

Services From 5:30 to 8:00 are am peak and services from 15:03 to 19:04 are pm peak hour. These hours are also the only period were the buses are on service.

Clarence-Rockland Transit

FARE STRUCTURE

Effective Date:	01/04/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults			\$7.00	\$160.00		
Children						
Students			\$7.00	\$110.00		
Seniors						

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4	12	3.0	10.0	14	14	Internal Combustion
Commuter Rail							- Diesel 16
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	4	12			14	14	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		8.3		- Fuel Cell
							TOTAL 16

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		373,333	1,084,200	FINANCIAL			
Total Vehicle Kilometres		373,333	1,084,200	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		61%	69%
Revenue Vehicle Hours		14,667	21,684	Municipal Operating Contribution / Capita		\$33.73	\$14.10
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.23	\$2.49
Total Vehicle Hours		14,667	21,684	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$4.92	\$5.41
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$8.17	\$7.93
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		219,741		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$133.07	\$90.45
Concession Fare Trips		19,107		SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		17.06	11.78
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		16.28	11.40
Student Passenger Trips		19,107		AMOUNT OF SERVICE			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		1.05	1.03
REGULAR SERVICE PASSENGER TRIPS		238,848	247,275	AVERAGE SPEED			
Regular Service Passenger-Kms		14,330,880	14,836,500	Rev. Veh. Kms. / Rev. Veh. Hr.		25.45	50.00
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$1,800,748	\$1,918,399	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses			\$8,627				
General/Administration Expenses		\$150,929	\$34,390				
TOTAL DIRECT OPERATING EXPENSES		\$1,951,677	\$1,961,416				
Debt Service Payment							
Total Operating Expenses		\$1,951,677	\$1,962,073				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$1,175,522	\$1,338,450				
TOTAL OPERATING REVENUES		\$1,181,346	\$1,345,673				
Total Revenues		\$1,181,346	\$1,345,673				
NET DIRECT OPERATING COST		\$770,331	\$615,743				
NET OPERATING COST		\$770,331	\$616,400				
Federal Operating Contribution							
Provincial Operating Contribution		\$298,049	\$373,678				
Municipal Operating Contribution		\$472,282	\$296,131				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES			\$74,718				
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$74,718				
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution			\$74,718				
Other Capital Contributions							

Cobourg Transit

Transit Contact: Teresa Behan
Manager of Engineering

Statistical Contact: Renee Champagne
Administrative Assistant
Phone: 905-372-4555 Fax: 905-372-1533
Email: rchampagne@cobourg.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1976	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Cobourg	▪ Ridership (revenue passengers):	79,821
▪ Municipal Population:	18,200	▪ Total Operating Revenues:	\$145,495
▪ Service Area Population:	10,602	▪ Total Direct Operating Expenses:	\$709,680
▪ Service Area Size:	13.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Coach Canada	- Standard Buses	1
		- Articulated Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0615 - 1945	Friday 0615 - 1945	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0615 - 1945	Saturday 0815 - 1845		
Wednesday 0615 - 1945	Sunday 0900 - 1600	▪ Number of Fixed Routes:	3
Thursday 0615 - 1945	Holidays N/A	▪ Number of Accessible Routes:	3
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators		- Diesel:	79,938 litres
Other Transportation Operations		- Biodiesel B5:	
Vehicle Mechanics		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration		- Electricity:	
TOTAL EMPLOYEES		- Other:	
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	85,459 100.00%	9,562 100.00%	232,755 100.00%	24.34
TOTAL	85,459	9,562	232,755	24.34

REMARKS:

* Prior to March 14, 2008, the Town of Cobourg provided cross-boundary service to the Town of Port Hope. The municipality of Port Hope took over the responsibility to provide bus service on March 14, 2008. The data for Cobourg contain data for Port Hope cross-boundary service January 1, 2008 to March 14, 2008. * Cobourg Transit changed operating hours in August 2008.

Cobourg Transit

FARE STRUCTURE

Effective Date: 01/09/2006

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.60	\$60.00		
Children	\$2.00	\$1.60			under 5 years - free
Students	\$2.00	\$1.60	\$50.00		with valid student ID
Seniors	\$2.00	\$1.60	\$50.00		
Other: Students	\$2.00	\$1.60	\$15.00		After School Pass: after 4:00 p.m. & all weekends

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		7.0		3	3	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	3	0			3	3	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		7.0		- Fuel Cell
							TOTAL 3

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	245,989	232,755
Total Vehicle Kilometres	257,348	234,669
Revenue Vehicle Hours	10,498	9,562
Auxiliary Revenue Vehicle Hours	965	104
Total Vehicle Hours	11,463	9,666

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS	73,953	79,821
Regular Service Passenger-Kms	443,718	558,747
Auxiliary Service Passenger Trips	597	430

OPERATING EXPENSES

Transportation Operations Expenses	\$566,076	\$705,056
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		\$4,624
Plant Maintenance Expenses		
General/Administration Expenses	\$5,487	
TOTAL DIRECT OPERATING EXPENSES	\$571,563	\$709,680
Debt Service Payment		
Total Operating Expenses	\$606,188	\$731,466

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$127,212	\$141,595
TOTAL OPERATING REVENUES	\$127,212	\$145,495
Total Revenues	\$128,358	\$145,495
NET DIRECT OPERATING COST	\$444,351	\$564,185
NET OPERATING COST	\$477,830	\$585,971
Federal Operating Contribution		
Provincial Operating Contribution	\$177,240	\$193,000
Municipal Operating Contribution	\$300,590	\$392,971
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$85,038
Total Capital Disposals	
TOTAL CAPITAL FUNDING	\$85,038
Federal Capital Contribution	
Provincial Capital Contribution	\$85,038
Municipal Capital Contribution	
Other Capital Contributions	

PERFORMANCE INDICATORS

FINANCIAL	2007	2008
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	22%	21%
Municipal Operating Contribution / Capita	\$28.35	\$37.07
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.01	\$7.07

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.72	\$1.77
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.73	\$8.89
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.74	\$73.42
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	6.98	7.53
Reg. Serv. Pass. / Rev. Veh. Hr.	7.04	8.35

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.99	0.90
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.43	24.34
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

TOP WAGE RATES

Operators

Mechanics

Collingwood Transit

Transit Contact: Brian Macdonald
Manager, Engineering Services

Statistical Contact: Kris Wiszniak
Engineering Technician
Phone: 705-445-1292 Fax: 705-445-1286
Email: kwiszniak@collingwood.ca

SYSTEM HIGHLIGHTS:

▪ System established:	20/10/1982	▪ Adult Cash Fare:	\$1.00
▪ Serves:	Town of Collingwood	▪ Ridership (revenue passengers):	92,857
▪ Municipal Population:	17,290	▪ Total Operating Revenues:	\$91,975
▪ Service Area Population:	15,000	▪ Total Direct Operating Expenses:	\$496,150
▪ Service Area Size:	18.6 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Sinton Transportation	- Standard Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 1800	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0700 - 1800	▪ Number of Fixed Routes:	3
Wednesday	0700 - 1800	▪ Number of Accessible Routes:	3
Thursday	0700 - 1800	▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	93,849 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	92,857 100.00%	9,359 100.00%	223,077 100.00%	23.84
TOTAL	92,857	9,359	223,077	23.84

REMARKS:

All three of the Collingwood's buses run on Bio-Diesel. In 2007 there was Diesel consumption reported however the fleet was replaced by three new buses in 2007 and the previous buses were retired. Ridership increased significantly in 2008 due to it being the first full operating year with the new buses and new routes.

Collingwood Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2003					
Adults	\$1.00	\$0.90			
Children	\$1.00	\$0.90			Under 4ft/122cm - free
Students	\$1.00	\$0.90			
Seniors	\$1.00	\$0.90			

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		1.0		3	2	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends) 3
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	3	0			3	2	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		1.0		- Fuel Cell
							TOTAL 3

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres	153,718	223,077	FINANCIAL		
Total Vehicle Kilometres	167,641	236,056	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	20%	19%
Revenue Vehicle Hours	7,121	9,359	Municipal Operating Contribution / Capita	\$18.48	\$15.99
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.11	\$4.35
Total Vehicle Hours	7,478	9,584	AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.00	\$0.99
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.11	\$5.34
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$46.10	\$51.77
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	4.50	6.19
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	9.48	9.92
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita	0.47	0.62
REGULAR SERVICE PASSENGER TRIPS	67,488	92,857	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	21.59	23.84
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$272,507	\$373,077	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$37,129	\$100,027	Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses	\$14,577	\$22,379			
General/Administration Expenses	\$20,530	\$667			
TOTAL DIRECT OPERATING EXPENSES	\$344,743	\$496,150			
Debt Service Payment					
Total Operating Expenses	\$344,743	\$496,150			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$67,488	\$91,975			
TOTAL OPERATING REVENUES	\$67,488	\$91,975			
Total Revenues	\$67,488	\$91,975			
NET DIRECT OPERATING COST	\$277,255	\$404,175			
NET OPERATING COST	\$277,255	\$404,175			
Federal Operating Contribution					
Provincial Operating Contribution		\$164,265			
Municipal Operating Contribution	\$277,255	\$239,910			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$1,189,923	\$23,909			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$1,189,923	\$23,909			
Federal Capital Contribution	\$537,301				
Provincial Capital Contribution	\$554,586				
Municipal Capital Contribution	\$73,449	\$23,909			
Other Capital Contributions	\$24,587				

Cornwall Transit

Transit Contact: Len Tapp
Division Manager

Statistical Contact: Len Tapp
Division Manager

Phone: 613-930-2787 x2252 Fax: 613-932-9906

Email: ltapp@cornwall.ca

SYSTEM HIGHLIGHTS:

▪ System established:	11/11/1974	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Cornwall	▪ Ridership (revenue passengers):	581,169
▪ Municipal Population:	45,965	▪ Total Operating Revenues:	\$915,058
▪ Service Area Population:	45,965	▪ Total Direct Operating Expenses:	\$3,271,659
▪ Service Area Size:	61.5 square kilometres	▪ Active Vehicles:	23
▪ Service provided by:	Municipal Department	- Standard Buses	23
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	60.87%
Monday	0600 - 2345	Friday	0600 - 2345
Tuesday	0600 - 2345	Saturday	0600 - 2345
Wednesday	0600 - 2345	Sunday	N/A
Thursday	0600 - 2345	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators	18	3	
Other Transportation Operations	2		
Vehicle Mechanics	5		
Other Vehicle Maintenance and Servicing	2		
Plant and Other Maintenance	1		
General and Administration	1		
TOTAL EMPLOYEES	29	3	
▪ Union Affiliations:	ATU 946 (Operators)		
	CUPE 234 (Mechanics)		
	CUPE 3251 (Transit Coordinator)		
		▪ Percentage of accessible transit fleet:	60.87%
		▪ Number of Fixed Routes:	8
		▪ Number of Accessible Routes:	2
		▪ Energy Consumption:	
		- Diesel:	420,584 litres
		- Biodiesel B5:	63,520 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	72,135 cubic-metres
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	653,391 100.00%	35,350 100.00%	708,752 100.00%	20.05
TOTAL	653,391	35,350	708,752	20.05

REMARKS:

* In 2009, service frequency will change from 40 minutes to 30 minutes on March 31 and add one additional Community Service route.

Cornwall Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
31/03/2008					
Adults	\$2.25	\$1.80	\$58.00		18 - 64 years
Children	\$2.00	\$1.40			Grades 1 to 6
Students	\$2.25	\$1.60	\$52.00		Grades 7 to 12
Seniors	\$2.25	\$1.60	\$34.00		65 years and over
Other: Family Pass - \$6.0					2 adults + 3 children

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	14	9	5.5	17.3	10	8	Internal Combustion
Commuter Rail							- Diesel 18
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG) 5
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	14	9			10	8	- Battery
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		10.1		- Fuel Cell
							TOTAL 23

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		684,800	708,752	FINANCIAL			
Total Vehicle Kilometres		684,800	711,752	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		26%	28%
Revenue Vehicle Hours		33,020	35,350	Municipal Operating Contribution / Capita		\$47.52	\$46.58
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$4.55	\$4.05
Total Vehicle Hours		33,020	35,350	AVERAGE FARE			
Operators Paid Hours		39,520	46,800	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.48	\$1.47
Vehicle Mechanics Paid Hours		10,400	10,400	COST EFFECTIVENESS			
Total Employee Paid Hours		64,285	71,565	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$6.12	\$5.63
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		271,669	323,711	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$92.39	\$92.55
Concession Fare Trips		226,806	257,458	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		10.84	12.64
Child Passenger Trips		4,985	1,162	Reg. Serv. Pass. / Rev. Veh. Hr.		15.10	16.44
Student Passenger Trips		129,604	146,455	AMOUNT OF SERVICE			
Senior Passenger Trips		92,217	109,841	Rev. Veh. Hrs. / Capita		0.72	0.77
REGULAR SERVICE PASSENGER TRIPS		498,475	581,169	AVERAGE SPEED			
Regular Service Passenger-Kms		2,990,850	3,487,014	Rev. Veh. Kms. / Rev. Veh. Hr.		20.74	20.05
Auxiliary Service Passenger Trips		14,219	19,275	LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.84	0.76
Transportation Operations Expenses		\$1,496,545	\$1,686,023	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$318,919	\$453,882	Operators		\$19.86	\$19.86
Vehicle Maintenance Expenses		\$577,479	\$442,379	Mechanics		\$21.85	\$22.07
Plant Maintenance Expenses		\$241,547	\$294,113				
General/Administration Expenses		\$416,099	\$395,262				
TOTAL DIRECT OPERATING EXPENSES		\$3,050,589	\$3,271,659				
Debt Service Payment							
Total Operating Expenses		\$3,050,589	\$3,271,659				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$736,279	\$856,420				
TOTAL OPERATING REVENUES		\$784,064	\$915,058				
Total Revenues		\$784,064	\$915,058				
NET DIRECT OPERATING COST		\$2,266,525	\$2,356,601				
NET OPERATING COST		\$2,266,525	\$2,356,601				
Federal Operating Contribution							
Provincial Operating Contribution		\$82,232	\$215,605				
Municipal Operating Contribution		\$2,184,293	\$2,140,996				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

Deseronto Transit

Transit Contact: Susan Stolarchuk
Transit Administrator

Statistical Contact: Susan Stolarchuk
Transit Administrator
Phone: 613-396-4008 Fax: 613-396-4141
Email: susanstolarchuk_57@sympatico.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/08/2007	▪ Adult Cash Fare:	\$7.00
▪ Serves:	Deseronto	▪ Ridership (revenue passengers):	8,452
▪ Municipal Population:	1,824	▪ Total Operating Revenues:	\$38,842
▪ Service Area Population:	1,824	▪ Total Direct Operating Expenses:	\$182,913
▪ Service Area Size:	2.5 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department	- Small Community Buses	2
		- Standard Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	66.67%
Monday 0500 - 2300	Friday 0500 - 2300	▪ Percentage of accessible transit fleet:	66.67%
Tuesday 0500 - 2300	Saturday 0530 - 2300	▪ Number of Fixed Routes:	13
Wednesday 0500 - 2300	Sunday N/A	▪ Number of Accessible Routes:	13
Thursday 0500 - 2300	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators		13	- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration		1	- Electricity:
TOTAL EMPLOYEES		14	- Other:
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	8,452	100.00%	5,245	100.00%	220,339	100.00%	42.01
TOTAL	8,452		5,245		220,339		42.01

REMARKS:

* Deseronto Transit is the only public transit service that links Napanee, Belleville, Picton, Deseronto, Tyendinaga Territory and Deseronto. Deseronto's primary objective is to enhance the quality of life for all individuals by providing affordable transportation to reduce the barriers to employment, provide access to supports and services and the basic needs of life for all individuals. * Fare (Napanee to Picton/Belleville - Adult: Cash \$9, Ticket \$8, Monthly Pass \$180; Child: Cash \$3; Student/Senior Cash \$7)

Deseronto Transit

FARE STRUCTURE

Effective Date:	01/08/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other to Napanee	Criteria
Adults		\$7.00	\$6.00	\$160.00	\$5 / \$105	
Children		\$3.00				children under 5 - free
Students		\$5.00				
Seniors		\$5.00				

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2	1	6.5	5.0	2	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 1
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	2	1			2	1	- Battery
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		6.0		- Fuel Cell
							TOTAL 3

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres		220,339	FINANCIAL		
Total Vehicle Kilometres		220,339	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		21%
Revenue Vehicle Hours		5,245	Municipal Operating Contribution / Capita		\$28.88
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		\$17.05
Total Vehicle Hours		5,376	AVERAGE FARE		
Operators Paid Hours		5,376	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$4.52
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours		6,827	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$21.64
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips		8,167	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$34.02
Concession Fare Trips		285	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita		4.63
Child Passenger Trips		4	Reg. Serv. Pass. / Rev. Veh. Hr.		1.61
Student Passenger Trips		201	AMOUNT OF SERVICE		
Senior Passenger Trips		80	Rev. Veh. Hrs. / Capita		2.88
REGULAR SERVICE PASSENGER TRIPS		8,452	AVERAGE SPEED		
Regular Service Passenger-Kms		265,224	Rev. Veh. Kms. / Rev. Veh. Hr.		42.01
Auxiliary Service Passenger Trips		98	LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.98
Transportation Operations Expenses		\$83,500	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$40,116	Operators		\$12.00
Vehicle Maintenance Expenses		\$18,184	Mechanics		
Plant Maintenance Expenses		\$5,958			
General/Administration Expenses		\$35,155			
TOTAL DIRECT OPERATING EXPENSES		\$182,913			
Debt Service Payment					
Total Operating Expenses		\$182,913			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES		\$38,186			
TOTAL OPERATING REVENUES		\$38,842			
Total Revenues		\$45,340			
NET DIRECT OPERATING COST		\$144,071			
NET OPERATING COST		\$137,573			
Federal Operating Contribution					
Provincial Operating Contribution		\$44,753			
Municipal Operating Contribution		\$52,675			
Other Operating Contributions		\$40,000			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES		\$76,345			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$76,345			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions		\$76,345			

DRT (Durham Region Transit)

Transit Contact: Ted Galinis
General Manager

Statistical Contact: Deanna Wilson
Corporate Services Coordinator
Phone: 905-668-7711 x3701 Fax: 905-666-6193
Email: deanna.wilson@durham.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2006	▪ Adult Cash Fare:	\$2.85
▪ Serves:	Durham Region	▪ Ridership (revenue passengers):	8,496,940
▪ Municipal Population:	611,900	▪ Total Operating Revenues:	\$17,192,313
▪ Service Area Population:	556,829	▪ Total Direct Operating Expenses:	\$42,878,222
▪ Service Area Size:	2,590.0 square kilometres	▪ Active Vehicles:	163
▪ Service provided by:	Transit Commission, under contract with Coach Canada, Trentway-Wagar Inc.	- Standard Buses	163
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	76.07%
Monday 0600 - 0100	Friday 0600 - 0100	▪ Percentage of accessible transit fleet:	76.07%
Tuesday 0600 - 0100	Saturday 0600 - 0100	▪ Number of Fixed Routes:	71
Wednesday 0600 - 0100	Sunday 0800 - 2300	▪ Number of Accessible Routes:	11
Thursday 0600 - 0100	Holidays 0800 - 2300	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 5,289,640 litres
Operators	171	61	- Biodiesel B5:
Other Transportation Operations	17		- Biodiesel B20:
Vehicle Mechanics	23	2	- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	29	17	- Natural Gas:
Plant and Other Maintenance	2		- Electricity:
General and Administration	21	4	- Other:
TOTAL EMPLOYEES	263	84	
▪ Union Affiliations:	CAW 222 (Operators)		
	CAW 222 (Mechanics)		
	CAW 222 (Office Admin & Maintenance)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	9,317,574 100.00%	369,824 100.00%	8,254,848 100.00%	22.32
TOTAL	9,317,574	369,824	8,254,848	22.32

DRT (Durham Region Transit)

FARE STRUCTURE

Effective Date:	01/07/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Student (restricted)	Criteria
Adults		\$2.85	\$2.58	\$95.00		
Children		\$1.85	\$1.75	\$56.50		Age 5+ attending elementary school
Students		\$2.65	\$2.38	\$80.00	\$67.00	with valid Student ID
Seniors		\$1.85	\$1.75	\$38.00		Age 65+ yrs
Other: Co-Fare		\$0.65	\$0.63	\$25.00		with valid GO Train fare

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	124	39	4.4	16.0	125	55	Internal Combustion
Commuter Rail							- Diesel 163
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	124	39			125	55	- Battery
Total Low-Floor Bus (30'-60')	111		Average Bus Age (years)		7.2		- Fuel Cell
							TOTAL 163

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	8,416,309	8,254,848
Total Vehicle Kilometres	8,837,876	8,668,328
Revenue Vehicle Hours	373,992	369,824
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	392,725	388,349
Operators Paid Hours	523,842	520,507
Vehicle Mechanics Paid Hours	66,894	67,254
Total Employee Paid Hours	783,933	783,252

PASSENGER DATA

Adult Passenger Trips	3,135,202	3,277,885
Concession Fare Trips	4,480,914	5,219,055
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		93,409
Student Passenger Trips	3,369,250	3,835,024
Senior Passenger Trips	532,807	343,314

REGULAR SERVICE PASSENGER TRIPS

	7,616,116	8,496,940
Regular Service Passenger-Kms	60,928,928	
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$23,675,513	\$24,402,763
Fuel/Energy Exp. for Vehicles	\$3,607,589	\$4,537,918
Vehicle Maintenance Expenses	\$6,319,917	\$6,412,314
Plant Maintenance Expenses	\$1,386,748	\$1,651,760
General/Administration Expenses	\$5,096,417	\$5,873,467
TOTAL DIRECT OPERATING EXPENSES	\$40,086,184	\$42,878,222
Debt Service Payment		
Total Operating Expenses	\$40,318,919	\$44,239,035

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$14,511,064	\$16,347,530
TOTAL OPERATING REVENUES	\$15,391,096	\$17,192,313
Total Revenues	\$16,267,473	\$17,972,216
NET DIRECT OPERATING COST	\$24,695,088	\$25,685,909
NET OPERATING COST	\$24,051,445	\$26,266,819
Federal Operating Contribution		
Provincial Operating Contribution	\$1,758,754	\$4,386,949
Municipal Operating Contribution	\$22,292,691	\$21,879,870
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$21,040,198	\$8,229,300
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$21,040,198	\$8,229,300
Federal Capital Contribution		\$39,813
Provincial Capital Contribution	\$3,332,976	\$177,111
Municipal Capital Contribution	\$17,707,222	\$6,012,376
Other Capital Contributions		\$2,000,000

PERFORMANCE INDICATORS

FINANCIAL	2007	2008
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	38%	40%
Municipal Operating Contribution / Capita	\$40.67	\$39.29
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.24	\$3.02
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.91	\$1.92
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.26	\$5.05
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$102.07	\$110.41
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	13.90	15.26
Reg. Serv. Pass. / Rev. Veh. Hr.	20.36	22.98
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	0.68	0.66
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	22.50	22.32
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.71
TOP WAGE RATES		
Operators	\$25.46	\$26.23
Mechanics	\$30.48	\$31.39

Elliot Lake Transit

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Director of Operations

Statistical Contact: Rob deBortoli
Director of Operations

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Email: rob.debortoli@city.elliottlake.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1984	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Elliot Lake	▪ Ridership (revenue passengers):	133,060
▪ Municipal Population:	12,000	▪ Total Operating Revenues:	\$263,148
▪ Service Area Population:	12,000	▪ Total Direct Operating Expenses:	\$452,863
▪ Service Area Size:	16.0 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with A.J. Bus Lines Ltd.	- Standard Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 1830	Friday	0700 - 2130
Tuesday	0700 - 1830	Saturday	0700 - 1830
Wednesday	0700 - 1830	Sunday	N/A
Thursday	0700 - 2130	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators	4	3	
Other Transportation Operations		2	
Vehicle Mechanics		1	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration		1	
TOTAL EMPLOYEES	4	7	
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		
		▪ Percentage of accessible transit fleet:	100.00%
		▪ Number of Fixed Routes:	4
		▪ Number of Accessible Routes:	4
		▪ Energy Consumption:	
		- Diesel:	96,840 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	133,060 100.00%	7,646 100.00%	172,560 100.00%	22.57
TOTAL	133,060	7,646	172,560	22.57

REMARKS:

Gas Tax funding continues to be used to support transit operation. Prior to the 7AM start, transit service began at 8AM. Local business groups identified this start time as a barrier.

Elliot Lake Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2004					
Adults	\$2.00	\$1.75	\$55.00		
Children					
Students	\$1.75	\$1.75	\$45.00		
Seniors	\$1.75	\$1.75	\$45.00		

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		4.0		2	2	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	2	0			2	2	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		4.0		- Fuel Cell
							TOTAL 2

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres	173,700	172,560	FINANCIAL		
Total Vehicle Kilometres	177,545	175,945	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	61%	58%
Revenue Vehicle Hours	7,519	7,646	Municipal Operating Contribution / Capita	\$14.70	\$15.88
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.30	\$1.43
Total Vehicle Hours	7,874	7,766	AVERAGE FARE		
Operators Paid Hours	8,736	8,647	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.98	\$1.95
Vehicle Mechanics Paid Hours	2,080	693	COST EFFECTIVENESS		
Total Employee Paid Hours	17,420	11,524	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.32	\$3.40
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	62,299	63,947	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$56.03	\$58.31
Concession Fare Trips	70,607	69,113	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	11.08	11.09
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	17.68	17.40
Student Passenger Trips	31,761	20,704	AMOUNT OF SERVICE		
Senior Passenger Trips	24,874	30,296	Rev. Veh. Hrs. / Capita	0.63	0.64
REGULAR SERVICE PASSENGER TRIPS	132,906	133,060	AVERAGE SPEED		
Regular Service Passenger-Kms	398,718	399,180	Rev. Veh. Kms. / Rev. Veh. Hr.	23.10	22.57
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.86	0.88
Transportation Operations Expenses	\$436,657	\$449,086	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			Operators	\$14.70	\$14.70
Vehicle Maintenance Expenses			Mechanics	\$19.50	\$20.00
Plant Maintenance Expenses					
General/Administration Expenses	\$4,513	\$3,777			
TOTAL DIRECT OPERATING EXPENSES	\$441,170	\$452,863			
Debt Service Payment					
Total Operating Expenses	\$483,170	\$494,863			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$263,148	\$260,106			
TOTAL OPERATING REVENUES	\$267,948	\$263,148			
Total Revenues	\$267,948	\$263,148			
NET DIRECT OPERATING COST	\$173,222	\$189,715			
NET OPERATING COST	\$215,222	\$231,715			
Federal Operating Contribution					
Provincial Operating Contribution	\$38,881	\$41,200			
Municipal Operating Contribution	\$176,341	\$190,515			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$47,497				
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$47,497				
Federal Capital Contribution					
Provincial Capital Contribution	\$47,497				
Municipal Capital Contribution					
Other Capital Contributions					

Fort Erie Transit

Transit Contact: Linda Alringer
Operator/ Contractor

Statistical Contact: Carla Stout
Administrative Supervisor
Phone: 905-871-1600 Fax: 905-871-6411
Email: cstout@forterie.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Serves: Town of Fort Erie
- Municipal Population: 29,925
- Service Area Population: 21,200
- Service Area Size: 168.0 square kilometres
- Service provided by: Municipal Department, under contract with Dunn the Mover Ltd.
- Hours of Service:

Monday	0730 - 1935	Friday	0730 - 1935
Tuesday	0730 - 1935	Saturday	0730 - 1935
Wednesday	0730 - 1935	Sunday	N/A
Thursday	0730 - 1935	Holidays	N/A
- Employees Statistics:

	Full-time	Part-time
Operators	5	
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	6	
- Union Affiliations:

non-union	(Operators)
non-union	(Mechanics)
- Disruption during 2008:

weather
Duration: 2 days
- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 50,689
- Total Operating Revenues:
- Total Direct Operating Expenses: \$444,060
- Active Vehicles: 3
 - Small Community Buses 3
- Percentage of accessible bus fleet:
- Percentage of accessible transit fleet:
- Number of Fixed Routes: 1
- Number of Accessible Routes: 0
- Energy Consumption:

- Diesel:	67,304 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	50,689 100.00%	6,992 100.00%	228,908 100.00%	32.74
TOTAL	50,689	6,992	228,908	32.74

REMARKS:

* Contractor retains passenger revenues for both years. * In April 2007, a second shuttle-style bus was added to the existing route, doubling the capacity of the service. * Service disruption in 2008: Feb 1 for 1 day; March 5 for 0.5 day; Dec 19 for 0.5 day. * Starting September 2008, Fort Erie has been a recipient of cross-boundary service of Niagara Transit. * Ridership gains were realized through promotions; Fort Erie Transit had a Kids Ride Free program for the summer of 2008 gathered impressive gains on that service.

Fort Erie Transit

FARE STRUCTURE

Effective Date:	01/01/1999	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00				
Children		\$2.00				under 3 - free
Students		\$2.00				
Seniors		\$2.00				

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		3		2.0	2	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	0	3			2	2	- Battery
Total Low-Floor Bus (30'-60')	0				2.0		- Fuel Cell
			Average Bus Age (years)				TOTAL 3

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres	221,312	228,908	FINANCIAL		
Total Vehicle Kilometres	232,864	235,618	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		
Revenue Vehicle Hours	6,992	6,992	Municipal Operating Contribution / Capita	\$5.51	\$13.09
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.98	\$8.76
Total Vehicle Hours	7,542	7,542	AVERAGE FARE		
Operators Paid Hours	6,992	6,992	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours	6,992	7,280	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.98	\$8.76
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$34.51	\$58.88
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	1.54	2.39
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	4.67	7.25
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita	0.33	0.33
REGULAR SERVICE PASSENGER TRIPS	32,618	50,689	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	31.65	32.74
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.00	1.00
Transportation Operations Expenses	\$206,765	\$350,282	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$53,531	\$93,778			
TOTAL DIRECT OPERATING EXPENSES	\$260,296	\$444,060			
Debt Service Payment					
Total Operating Expenses	\$260,296	\$444,060			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES					
TOTAL OPERATING REVENUES					
Total Revenues					
NET DIRECT OPERATING COST	\$260,296	\$444,060			
NET OPERATING COST	\$260,296	\$444,060			
Federal Operating Contribution					
Provincial Operating Contribution	\$143,397	\$151,343			
Municipal Operating Contribution	\$116,899	\$277,541			
Other Operating Contributions		\$15,176			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

GO Transit (Greater Toronto Transit Authority)

Transit Contact: Gary McNeil
Managing Director, GO Transit

Statistical Contact: Emilia Marceta
Communications Specialist, Infrastructure Expansion
Phone: 416-869-3600 x5337 Fax: 416-869-3525
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SYSTEM HIGHLIGHTS:

▪ System established:	5/23/1967	▪ Adult Cash Fare:	
▪ Serves:	City of Toronto; Regions-Halton/Peel/York/Durham; Hamilton; Counties-Simcoe/Dufferin/Wellington	▪ Ridership (revenue passengers):	54,682,600
▪ Municipal Population:	6,000,000	▪ Total Operating Revenues:	\$277,914,349
▪ Service Area Population:	6,000,000	▪ Total Direct Operating Expenses:	\$341,808,296
▪ Service Area Size:	8,000.0 square kilometres	▪ Active Vehicles:	877
▪ Service provided by:	Crown Agency, under contract with CN/CP	- Commuter Rail Car	449
		- Commuter Rail Locomotive	59
		- Standard Buses	357
		- Double-Decker Buses	12
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0400 - 0300	▪ Percentage of accessible transit fleet:	47.32%
Tuesday	0400 - 0300		
Wednesday	0400 - 0300	▪ Number of Fixed Routes:	50
Thursday	0400 - 0300	▪ Number of Accessible Routes:	29
		▪ Energy Consumption:	
		- Diesel:	45,443,587 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
		Full-time	Part-time
Operators		550	14
Other Transportation Operations		334	105
Vehicle Mechanics		53	
Other Vehicle Maintenance and Servicing		84	
Plant and Other Maintenance		118	5
General and Administration		363	20
TOTAL EMPLOYEES		1502	144
▪ Union Affiliations:			
	ATU	1587 (Operators)	
	ATU	1587 (Mechanics)	
	IAMAW		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	8,199,100	14.99%	0	0.00%	34,571,558	92.07%	
Commuter Rail	46,483,500	85.01%	0	0.00%	2,977,463	7.93%	
TOTAL	54,682,600		0		37,549,021		0.00

REMARKS:

GO Transit is the Province of Ontario's interregional public transit system linking Toronto with the surrounding regions of the Greater Toronto Area (GTA). GO carries nearly 55 million passengers a year in an extensive network of train and bus services that spans over 8,000 square kilometres. GO Transit is a division of Metrolinx.

GO Transit (Greater Toronto Transit Authority)

FARE STRUCTURE

Effective Date:

Adults
Children
Students
Seniors

Tickets/Cards Monthly Other
Cash (unit price) Pass Criteria

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	369		3.4		320	207	Internal Combustion
Commuter Rail	46	403	4.9	18.0	434	50	- Diesel 369
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive		59		9.6	41	5	Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	415	462			795	262	- Battery
Total Low-Floor Bus (30'-60')	39		Average Bus Age (years)		3.4		- Fuel Cell
							TOTAL 369

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres	30,073,268	37,549,021	FINANCIAL		
Total Vehicle Kilometres	30,073,268	37,549,021	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	89%	81%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita		
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.63	\$1.17
Total Vehicle Hours			AVERAGE FARE		
Operators Paid Hours	1,296,393	1,256,822	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$4.92	\$5.00
Vehicle Mechanics Paid Hours	121,362	111,855	COST EFFECTIVENESS		
Total Employee Paid Hours	3,114,316	3,068,787	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.63	\$6.25
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	43,647,698	47,349,770	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips	7,338,502	7,332,830	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	10.20	9.11
Child Passenger Trips	485,403	509,904	Reg. Serv. Pass. / Rev. Veh. Hr.		
Student Passenger Trips	4,878,962	4,710,086	AMOUNT OF SERVICE		
Senior Passenger Trips	1,974,137	2,112,840	Rev. Veh. Hrs. / Capita		
REGULAR SERVICE PASSENGER TRIPS	50,986,200	54,682,600	AVERAGE SPEED		
Regular Service Passenger-Kms	1,708,037,700	1,842,803,620	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$93,016,838	\$120,706,260	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$37,877,226	\$48,956,613	Operators	\$26.22	\$27.95
Vehicle Maintenance Expenses	\$52,666,761	\$55,475,322	Mechanics	\$30.90	\$32.94
Plant Maintenance Expenses	\$66,969,367	\$69,106,165			
General/Administration Expenses	\$36,763,763	\$47,563,936			
TOTAL DIRECT OPERATING EXPENSES	\$287,293,955	\$341,808,296			
Debt Service Payment					
Total Operating Expenses	\$416,276,714	\$509,682,039			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$250,793,418	\$273,170,113			
TOTAL OPERATING REVENUES	\$255,356,615	\$277,914,349			
Total Revenues	\$261,947,345	\$288,012,783			
NET DIRECT OPERATING COST	\$31,937,340	\$63,893,947			
NET OPERATING COST	\$154,329,369	\$221,669,256			
Federal Operating Contribution					
Provincial Operating Contribution	\$37,115,800	\$64,705,300			
Municipal Operating Contribution					
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$611,285,290	\$732,473,287			
Total Capital Disposals	\$994,326	\$2,022,770			
TOTAL CAPITAL FUNDING	\$591,959,400	\$842,763,700			
Federal Capital Contribution	\$72,777,200	\$58,827,900			
Provincial Capital Contribution	\$424,800,000	\$751,278,200			
Municipal Capital Contribution	\$94,382,200	\$32,657,600			
Other Capital Contributions					

Guelph Transit

Transit Contact: Rudy Stehle
Interim Transit Manager

Statistical Contact: Linda Hanna
Supervisor - Administration, Marketing & Customer
Phone: 519-822-1811 x2790 Fax: 519-822-1322
Email: linda.hanna@guelph.ca

SYSTEM HIGHLIGHTS:

▪ System established:	30/04/1895	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Guelph	▪ Ridership (revenue passengers):	5,374,655
▪ Municipal Population:	120,000	▪ Total Operating Revenues:	\$6,969,180
▪ Service Area Population:	120,000	▪ Total Direct Operating Expenses:	\$17,772,626
▪ Service Area Size:	88.0 square kilometres	▪ Active Vehicles:	68
▪ Service provided by:	Municipal Department	- Standard Buses	68
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	67.65%
Monday	0530 - 0100	Friday	0530 - 0100
Tuesday	0530 - 0100	Saturday	0530 - 0100
Wednesday	0530 - 0100	Sunday	0900 - 1900
Thursday	0530 - 0100	Holidays	0900 - 1900
▪ Employees Statistics:	Full-time	Part-time	
Operators	139	15	
Other Transportation Operations	10		
Vehicle Mechanics	14		
Other Vehicle Maintenance and Servicing	7		
Plant and Other Maintenance	6		
General and Administration	6		
TOTAL EMPLOYEES	182	15	
▪ Union Affiliations:	ATU 1189 (Operators)		
	ATU 1189 (Mechanics)		
	CUPE 973 (Clerical)		
		▪ Number of Fixed Routes:	21
		▪ Number of Accessible Routes:	16
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	2,435,891 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	5,933,616 100.00%	224,284 100.00%	4,301,730 100.00%	19.18
TOTAL	5,933,616	224,284	4,301,730	19.18

Guelph Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
06/07/2008					
Adults	\$2.25	\$1.95	\$63.00		
Children					
Students	\$2.25	\$1.60	\$57.00		Kindergarten to completion of HS
Seniors	\$2.25	\$1.60	\$52.00		65 years of age & older
Other:	Day Pass for \$6.50				

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	46	22	3.9	19.4	40	30	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends) 68
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	46	22			40	30	- Battery
Total Low-Floor Bus (30'-60')	46		Average Bus Age (years)		8.9		- Fuel Cell
							TOTAL 68

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	3,869,607	4,301,730
Total Vehicle Kilometres	3,869,607	4,301,730
Revenue Vehicle Hours	178,886	224,284
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	201,218	251,153
Operators Paid Hours	260,847	311,630
Vehicle Mechanics Paid Hours	20,800	34,180
Total Employee Paid Hours	330,174	401,970

PASSENGER DATA

Adult Passenger Trips	392,149	373,952
Concession Fare Trips	4,482,587	5,000,703
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	276,800	270,400
<i>Senior Passenger Trips</i>	83,600	89,600

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	68,246,304	75,245,170
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$9,555,620	\$10,662,530
Fuel/Energy Exp. for Vehicles	\$1,964,283	\$2,880,818
Vehicle Maintenance Expenses	\$4,556,071	\$3,100,209
Plant Maintenance Expenses	\$636,178	\$655,113
General/Administration Expenses	\$437,074	\$473,956
TOTAL DIRECT OPERATING EXPENSES	\$17,149,226	\$17,772,626
Debt Service Payment		\$487,143
Total Operating Expenses	\$17,149,226	\$18,295,102

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$6,300,841	\$6,771,296
TOTAL OPERATING REVENUES	\$6,452,942	\$6,969,180
Total Revenues	\$6,452,942	\$6,969,180
NET DIRECT OPERATING COST	\$10,696,284	\$10,803,446
NET OPERATING COST	\$10,696,284	\$11,325,922
Federal Operating Contribution		
Provincial Operating Contribution	\$1,431,863	\$2,560,085
Municipal Operating Contribution	\$9,264,421	\$8,765,837
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,945,094	\$6,224,713
Total Capital Disposals	\$4,414	\$3,100
TOTAL CAPITAL FUNDING	\$1,940,680	\$6,224,713
Federal Capital Contribution	\$808,363	\$12,374
Provincial Capital Contribution	\$601,565	\$373,237
Municipal Capital Contribution	\$530,752	\$4,768,309
Other Capital Contributions		\$1,070,793

PERFORMANCE INDICATORS

FINANCIAL	2007	2008
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	38%	39%
Municipal Operating Contribution / Capita	\$78.51	\$73.05
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.19	\$2.01
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.29	\$1.26
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.52	\$3.31
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$85.23	\$70.76
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	41.31	44.79
Reg. Serv. Pass. / Rev. Veh. Hr.	27.25	23.96
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.52	1.87
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.63	19.18
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.69	0.72
TOP WAGE RATES		
Operators	\$22.66	\$23.34
Mechanics	\$26.52	\$27.32

HSR (Hamilton)

Transit Contact: Don Hull
Director of Transit

Statistical Contact: Bruce Hammell
Program Manager, Service Performance
Phone: 905-546-2424 x1805 Fax: 905-679-7305
Email: bruce.hammell@hamilton.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1874	▪ Adult Cash Fare:	\$2.40
▪ Serves:	City Of Hamilton	▪ Ridership (revenue passengers):	20,952,826
▪ Municipal Population:	519,109	▪ Total Operating Revenues:	\$32,586,133
▪ Service Area Population:	465,000	▪ Total Direct Operating Expenses:	\$63,800,752
▪ Service Area Size:	235.0 square kilometres	▪ Active Vehicles:	211
▪ Service provided by:	Municipal Department	- Standard Buses	204
		- Articulated Buses	7
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	97.16%
Monday	0500 - 0200	Friday	0500 - 0200
Tuesday	0500 - 0200	Saturday	0530 - 0200
Wednesday	0500 - 0200	Sunday	0600 - 0100
Thursday	0500 - 0200	Holidays	0600 - 0100
▪ Employees Statistics:	Full-time	Part-time	
Operators	404	45	
Other Transportation Operations	28		
Vehicle Mechanics	60	2	
Other Vehicle Maintenance and Servicing	47	17	
Plant and Other Maintenance	4		
General and Administration	29	5	
TOTAL EMPLOYEES	572	69	
▪ Union Affiliations:	ATU 107 (Operators)		
	ATU 107 (Mechanics)		
	ATU 107 (Admin)		
		▪ Number of Fixed Routes:	31
		▪ Number of Accessible Routes:	0
		▪ Energy Consumption:	
		- Diesel:	5,536,076 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	3,891,535 cubic-metres
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	27,296,307 100.00%	655,086 100.00%	12,230,372 100.00%	18.67
TOTAL	27,296,307	655,086	12,230,372	18.67

HSR (Hamilton)

FARE STRUCTURE

Effective Date:	01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
Adults		\$2.40	\$1.85	\$79.00	\$8/day	
Children		\$2.40	\$1.85	\$79.00		5 to 14 years; under 5 - free
Students		\$2.40	\$1.85	\$63.00		Elementary/Secondary with valid ID
Seniors		\$2.40	\$1.85	\$79.00	\$205/year	Over 65 years
Other: Students		\$2.40	\$1.85	\$79.00	\$85/8-month semester	University undergraduates

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	205	6	5.8	20.5	174	113	- Diesel	117
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	94
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	205	6			174	113	- Fuel Cell	
Total Low-Floor Bus (30'-60')	205		Average Bus Age (years)		6.2		TOTAL	211

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	11,954,861	12,230,372
Total Vehicle Kilometres	13,255,339	13,650,650
Revenue Vehicle Hours	678,868	655,086
Auxiliary Revenue Vehicle Hours	2,500	2,500
Total Vehicle Hours	720,806	700,794
Operators Paid Hours	1,041,634	1,078,191
Vehicle Mechanics Paid Hours	147,798	158,685
Total Employee Paid Hours	1,483,069	1,532,693

PASSENGER DATA

Adult Passenger Trips	13,000,305	12,862,639
Concession Fare Trips	8,066,722	8,090,187
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
Student Passenger Trips	4,068,561	4,094,147
Senior Passenger Trips	1,640,416	1,606,016

REGULAR SERVICE PASSENGER TRIPS

	21,067,027	20,952,826
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$30,397,782	\$32,539,037
Fuel/Energy Exp. for Vehicles	\$5,989,271	\$8,191,833
Vehicle Maintenance Expenses	\$13,716,307	\$15,384,876
Plant Maintenance Expenses	\$1,683,346	\$1,645,199
General/Administration Expenses	\$3,871,803	\$6,039,807
TOTAL DIRECT OPERATING EXPENSES	\$55,658,509	\$63,800,752
Debt Service Payment		
Total Operating Expenses	\$59,089,339	\$67,231,582

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$28,940,961	\$31,692,311
TOTAL OPERATING REVENUES	\$29,729,992	\$32,586,133
Total Revenues	\$30,637,814	\$33,679,109
NET DIRECT OPERATING COST	\$25,928,517	\$31,214,619
NET OPERATING COST	\$28,451,525	\$33,552,473
Federal Operating Contribution		
Provincial Operating Contribution	\$3,529,230	\$3,970,419
Municipal Operating Contribution	\$24,644,128	\$29,330,991
Other Operating Contributions	\$278,167	\$251,063
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$17,686,095	\$13,850,062
Total Capital Disposals	\$20,000	\$16,805
TOTAL CAPITAL FUNDING	\$17,686,095	\$11,047,653
Federal Capital Contribution	\$6,540,046	\$693,346
Provincial Capital Contribution	\$5,014,378	\$6,312,094
Municipal Capital Contribution	\$2,977,265	\$3,525,408
Other Capital Contributions	\$3,154,406	\$516,805

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	53%	51%
Municipal Operating Contribution / Capita	\$55.63	\$63.08
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.23	\$1.49

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.37	\$1.51
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.64	\$3.04
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$77.22	\$91.04
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	47.56	45.06
Reg. Serv. Pass. / Rev. Veh. Hr.	31.03	31.98

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.53	1.41
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	17.61	18.67
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.61
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TOP WAGE RATES

Operators	\$24.48	\$25.97
Mechanics	\$29.15	\$30.92

Huntsville Transit

Transit Contact: Steven Keeley
Acting Director of Public Works

Statistical Contact: Bev Martin
Administrative Assistant
Phone: 705-789-5684 x 3821 Fax: 705-789-2742
Email: bev.martin@huntsville.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Huntsville	▪ Ridership (revenue passengers):	18,406
▪ Municipal Population:	18,280	▪ Total Operating Revenues:	\$24,283
▪ Service Area Population:	10,000	▪ Total Direct Operating Expenses:	\$178,874
▪ Service Area Size:	12.0 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with Campbell Bus Lines Ltd.	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0750 - 1915	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0750 - 1915	▪ Number of Fixed Routes:	2
Wednesday	0750 - 1915	▪ Number of Accessible Routes:	2
Thursday	0750 - 1915	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	
Operators	Full-time 5	- Biodiesel B5:	
Other Transportation Operations	Part-time 2	- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES	5 2		
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		
Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms
Bus	8 100.00%	4,673 100.00%	83,800 100.00%
TOTAL	8	4,673	83,800
			Avg. Speed (km/h)
			17.93
			17.93

Huntsville Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2006					
Adults	\$2.00	\$1.82	\$50.00		
Children	\$0.50				Preschooler - with adult
Students	\$1.00	\$0.91	\$25.00		
Seniors	\$2.00	\$1.82	\$50.00		

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		9.0		2	2	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	2	0			2	2	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		9.0		- Fuel Cell
							TOTAL 2

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres		82,521	83,800	FINANCIAL		
Total Vehicle Kilometres		82,776	83,800	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	12%	14%
Revenue Vehicle Hours		4,590	4,673	Municipal Operating Contribution / Capita	\$7.42	\$7.76
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.64	\$8.40
Total Vehicle Hours		4,595	4,673	AVERAGE FARE		
Operators Paid Hours		4,817		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.16	\$1.32
Vehicle Mechanics Paid Hours		75		COST EFFECTIVENESS		
Total Employee Paid Hours		4,992		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.81	\$9.72
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$36.47	\$38.28
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	1.71	1.84
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	3.72	3.94
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.46	0.47
REGULAR SERVICE PASSENGER TRIPS		17,087	18,406	AVERAGE SPEED		
Regular Service Passenger-Kms		82,521	82,521	Rev. Veh. Kms. / Rev. Veh. Hr.	17.98	17.93
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.95	
Transportation Operations Expenses		\$164,391	\$178,874	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators	\$11.30	\$11.75
Vehicle Maintenance Expenses				Mechanics	\$24.00	\$22.50
Plant Maintenance Expenses						
General/Administration Expenses		\$3,182				
TOTAL DIRECT OPERATING EXPENSES		\$167,573	\$178,874			
Debt Service Payment						
Total Operating Expenses		\$167,573	\$178,874			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$19,865	\$24,283			
TOTAL OPERATING REVENUES		\$19,865	\$24,283			
Total Revenues		\$19,865	\$24,283			
NET DIRECT OPERATING COST		\$147,708	\$154,591			
NET OPERATING COST		\$147,708	\$154,591			
Federal Operating Contribution						
Provincial Operating Contribution		\$73,514	\$77,004			
Municipal Operating Contribution		\$74,194	\$77,587			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES						
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Kawartha Lakes (Urban)

Transit Contact: Dean Bolton
Manager, Fleet and Transit Services

Statistical Contact: Dean Bolton
Manager, Fleet and Transit Services

Phone: 705-324-3401 Fax: 705-324-4167

Email: dbolton@city.kawarthalakes.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Serves: City of Kawartha Lakes - Lindsay
- Municipal Population: 74,561
- Service Area Population: 19,361
- Service Area Size: 25.0 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	0800 - 1700	Friday	0800 - 1700
Tuesday	0800 - 1700	Saturday	1000 - 1700
Wednesday	0800 - 1700	Sunday	N/A
Thursday	0800 - 1700	Holidays	N/A
- **Employees Statistics:**

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations:

CUPE	855 (Operators)
CUPE	855 (Mechanics)
- Disruption during 2008:

Labour strike
Start Date: 04/02/2008
End Date: 24/03/2008
Duration: 35 days
- Adult Cash Fare: \$1.50
- Ridership (revenue passengers): 48,112
- Total Operating Revenues: \$80,255
- Total Direct Operating Expenses: \$374,171
- Active Vehicles: 4

- Small Community Buses	2
- Standard Buses	2
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:

- Diesel:	41,352 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	48,112 100.00%	0 0.00%	0 0.00%	
TOTAL	48,112	0	0	0.00

REMARKS:

The 2008 data were affected by the 35-day strike from February 4 to March 24, 2008.

Kawartha Lakes (Urban)

FARE STRUCTURE

Effective Date:	02/07/2003	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$1.50	\$1.30			
Children		\$0.75				
Students		\$1.25	\$1.10			
Seniors		\$1.25	\$1.10			

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		2.0		2	2	Internal Combustion - Diesel 4 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	4	0			2	2	
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		2.0		TOTAL 4

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		100,800		FINANCIAL			
Total Vehicle Kilometres		100,800		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		22%	21%
Revenue Vehicle Hours		5,620		Municipal Operating Contribution / Capita		\$16.18	\$15.18
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$5.99	\$6.11
Total Vehicle Hours		5,620		AVERAGE FARE			
Operators Paid Hours		8,850		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.35	\$1.33
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours		9,370		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$7.68	\$7.78
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips			38,490	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$78.88	
Concession Fare Trips			9,622	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		2.98	2.49
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		10.27	
Student Passenger Trips				AMOUNT OF SERVICE			
Senior Passenger Trips			9,622	Rev. Veh. Hrs. / Capita		0.29	
REGULAR SERVICE PASSENGER TRIPS		57,712	48,112	AVERAGE SPEED			
Regular Service Passenger-Kms		288,560		Rev. Veh. Kms. / Rev. Veh. Hr.		17.94	
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.64	
OPERATING EXPENSES				TOP WAGE RATES			
Transportation Operations Expenses		\$207,178	\$151,437	Operators		\$17.32	\$18.07
Fuel/Energy Exp. for Vehicles			\$42,318	Mechanics		\$21.28	\$22.03
Vehicle Maintenance Expenses		\$236,153	\$180,416				
Plant Maintenance Expenses							
General/Administration Expenses							
TOTAL DIRECT OPERATING EXPENSES		\$443,331	\$374,171				
Debt Service Payment							
Total Operating Expenses		\$443,331	\$374,171				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$77,813	\$63,997				
TOTAL OPERATING REVENUES		\$97,763	\$80,255				
Total Revenues		\$130,032	\$80,255				
NET DIRECT OPERATING COST		\$345,568	\$293,916				
NET OPERATING COST		\$313,299	\$293,916				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$313,299	\$293,916				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$399,000					
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$399,000					
Federal Capital Contribution							
Provincial Capital Contribution		\$399,000					
Municipal Capital Contribution							
Other Capital Contributions							

Kenora Transit

Transit Contact: Bill Preisentanz
Chief Administrative Officer

Statistical Contact: Charlotte Edie
Deputy Treasurer
Phone: 807-467-2013 Fax: 807-467-2141
Email: cedia@kenora.ca

SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Kenora	▪ Ridership (revenue passengers):	60,589
▪ Municipal Population:	13,414	▪ Total Operating Revenues:	\$118,928
▪ Service Area Population:	6,700	▪ Total Direct Operating Expenses:	\$210,338
▪ Service Area Size:	16.0 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Transit Commission, under contract with Excel Coach Lines Ltd.	- Standard Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0700 - 1900	Saturday 0900 - 1900	▪ Number of Fixed Routes:	2
Wednesday 0700 - 1900	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0700 - 1900	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 27,360 litres
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES			
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	60,589 100.00%	3,208 100.00%	63,288 100.00%	19.73
TOTAL	60,589	3,208	63,288	19.73

REMARKS:

The contractor does not provide details as to passenger type or passenger trip length, nor the breakdown for the method used to pay for individual trips.

Kenora Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/09/2007					
Adults	\$2.00	\$1.80			19-59 years
Children					
Students	\$2.00	\$1.80			18 years and under
Seniors	\$2.00	\$1.80			60 years and older
		\$1.67			

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		4.5		1	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	2	0			1	1	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		4.5		- Fuel Cell
							TOTAL 2

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres		63,408	63,288	FINANCIAL		
Total Vehicle Kilometres		63,408	63,288	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	60%	57%
Revenue Vehicle Hours		3,214	3,208	Municipal Operating Contribution / Capita	\$11.06	\$13.64
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.29	\$1.51
Total Vehicle Hours		3,214	3,208	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.96	\$1.96
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.25	\$3.47
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$58.19	\$65.57
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	8.60	9.04
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	17.93	18.89
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.48	0.48
REGULAR SERVICE PASSENGER TRIPS		57,635	60,589	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	19.73	19.73
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$180,276		\$205,400	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses	\$4,922		\$4,192			
General/Administration Expenses	\$1,828		\$746			
TOTAL DIRECT OPERATING EXPENSES	\$187,026		\$210,338			
Debt Service Payment						
Total Operating Expenses	\$187,026		\$210,338			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES	\$112,919		\$118,928			
TOTAL OPERATING REVENUES	\$112,919		\$118,928			
Total Revenues	\$112,919		\$118,928			
NET DIRECT OPERATING COST	\$74,107		\$91,410			
NET OPERATING COST	\$74,107		\$91,410			
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution	\$74,107		\$91,410			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES						
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Kingston Transit

Transit Contact: Paula Nichols
Manager

Statistical Contact: Paula Nichols
Manager

Phone: 613-546-4291 x2392 Fax: 613-542-1504

Email: pnichols@cityofkingston.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1962	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Kingston	▪ Ridership (revenue passengers):	3,379,625
▪ Municipal Population:	118,144	▪ Total Operating Revenues:	\$5,004,597
▪ Service Area Population:	110,000	▪ Total Direct Operating Expenses:	\$11,600,769
▪ Service Area Size:	131.7 square kilometres	▪ Active Vehicles:	48
▪ Service provided by:	Municipal Department	- Standard Buses	48
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	75.00%
Monday 0600 - 2330	Friday 0600 - 2330	▪ Percentage of accessible transit fleet:	75.00%
Tuesday 0600 - 2330	Saturday 0600 - 2330	▪ Number of Fixed Routes:	15
Wednesday 0600 - 2330	Sunday 0830 - 2030	▪ Number of Accessible Routes:	6
Thursday 0600 - 2330	Holidays 0830 - 2030	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 1,714,484 litres
Operators	65	38	- Biodiesel B5:
Other Transportation Operations	5	1	- Biodiesel B20:
Vehicle Mechanics	7		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	4	5	- Natural Gas:
Plant and Other Maintenance	1	2	- Electricity:
General and Administration	3	1	- Other:
TOTAL EMPLOYEES	85	47	
▪ Union Affiliations:	CUPE 109 (Operators)		
	CUPE 109 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,379,625 100.00%	151,790 100.00%	3,075,480 100.00%	20.26
TOTAL	3,379,625	151,790	3,075,480	20.26

REMARKS:

In 2008, Kingston Transit replaced its Fare Collection System, using Smart Card technology. Also, an automated Next Stop Announcement System was implemented.

Kingston Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2006					
Adults	\$2.25	\$2.00	\$65.00		over 18
Children					under 6 - free
Students	\$2.00	\$1.50	\$48.00		6-18 years
Seniors	\$2.00	\$1.50	\$44.00		65 years plus
Other: disabled/blind	\$0.10		\$44.00		CNIB, pre-approved / ODSP

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	36	12	5.1	19.5	37	33	- Diesel	48
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	36	12			37	33	- Fuel Cell	
Total Low-Floor Bus (30'-60')	29		Average Bus Age (years)		8.7		TOTAL	48

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	2,890,455	3,075,480
Total Vehicle Kilometres	3,092,787	3,075,480
Revenue Vehicle Hours	145,114	151,790
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	150,110	157,306
Operators Paid Hours	184,005	211,616
Vehicle Mechanics Paid Hours	14,560	14,560
Total Employee Paid Hours	224,757	262,056

PASSENGER DATA

Adult Passenger Trips	1,421,984	1,585,093
Concession Fare Trips	1,758,693	1,794,532
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
Student Passenger Trips	357,162	314,540
Senior Passenger Trips	211,790	214,708

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	31,746,210	
Auxiliary Service Passenger Trips	108,940	78,436

OPERATING EXPENSES

Transportation Operations Expenses	\$5,961,142	\$6,404,163
Fuel/Energy Exp. for Vehicles	\$1,524,549	\$1,977,340
Vehicle Maintenance Expenses	\$2,027,040	\$2,295,434
Plant Maintenance Expenses	\$273,693	\$427,994
General/Administration Expenses	\$773,825	\$495,838
TOTAL DIRECT OPERATING EXPENSES	\$10,560,249	\$11,600,769
Debt Service Payment	\$195,661	\$252,436
Total Operating Expenses	\$12,075,612	\$11,853,205

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$4,449,327	\$4,870,228
TOTAL OPERATING REVENUES	\$4,527,444	\$5,004,597
Total Revenues	\$4,863,526	\$5,367,944
NET DIRECT OPERATING COST	\$6,032,805	\$6,596,172
NET OPERATING COST	\$7,212,086	\$6,485,261
Federal Operating Contribution		
Provincial Operating Contribution	\$1,915,196	\$394,504
Municipal Operating Contribution	\$5,296,890	\$6,090,757
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,279,578	\$3,653,187
Total Capital Disposals	\$1,060	
TOTAL CAPITAL FUNDING	\$1,279,578	\$3,653,187
Federal Capital Contribution		
Provincial Capital Contribution	\$287,279	\$2,117,602
Municipal Capital Contribution	\$982,684	\$1,535,585
Other Capital Contributions	\$9,615	

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	43%	43%
Municipal Operating Contribution / Capita	\$48.80	\$55.37
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.90	\$1.95
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.40	\$1.44
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.32	\$3.43
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$70.35	\$73.75
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	29.30	30.72
Reg. Serv. Pass. / Rev. Veh. Hr.	21.92	22.27
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.34	1.38
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	19.92	20.26
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.79	0.72
TOP WAGE RATES		
Operators	\$22.51	\$23.30
Mechanics	\$24.08	\$25.67

Leamington Transit

Transit Contact: Paul Anthony
Manager of Culture & Recreation

Statistical Contact: Paul Anthony
Manager of Culture & Recreation
Phone: 519-322-2337 Fax: 519-322-2407
Email: panthony@leamington.ca

SYSTEM HIGHLIGHTS:

▪ System established:	09/09/1985	▪ Adult Cash Fare:	\$1.75
▪ Serves:	Municipality of Leamington	▪ Ridership (revenue passengers):	15,400
▪ Municipal Population:	28,833	▪ Total Operating Revenues:	\$42,782
▪ Service Area Population:	17,200	▪ Total Direct Operating Expenses:	\$145,246
▪ Service Area Size:	9.8 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with C. A. Bailey	- Standard Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday 0900 - 1700	Friday 0900 - 1700	▪ Percentage of accessible transit fleet:	
Tuesday 0900 - 1700	Saturday 0900 - 1700	▪ Number of Fixed Routes:	1
Wednesday 0900 - 1700	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0900 - 1700	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators			- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES			- Other:
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	16,500 100.00%	2,149 100.00%	57,120 100.00%	26.58
TOTAL	16,500	2,149	57,120	26.58

REMARKS:

Adult ridership decreased in 2008 as a result of a decrease in transient boating at our marina. For information purposes, the transit bus is used heavily by visiting boaters as a primary means of transportation to our business community during the summer months June, July, August.

Leamington Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2006					
Adults	\$1.75	\$1.36			
Children	\$1.00				
Students	\$1.00				
Seniors	\$1.50				

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		2		12.5	1	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	0	2			1	1	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		12.5		- Fuel Cell
							TOTAL 2

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres		58,104	57,120	FINANCIAL		
Total Vehicle Kilometres		63,355	62,311	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	36%	29%
Revenue Vehicle Hours		2,186	2,149	Municipal Operating Contribution / Capita	\$4.04	\$5.96
Auxiliary Revenue Vehicle Hours		368	364	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.34	\$6.65
Total Vehicle Hours		2,554	2,513	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.23	\$1.07
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.35	\$9.43
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		6,300	5,600	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.99	\$57.80
Concession Fare Trips		9,300	9,800	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	0.91	0.90
Child Passenger Trips		1,500	1,500	Reg. Serv. Pass. / Rev. Veh. Hr.	7.14	7.17
Student Passenger Trips		300	300	AMOUNT OF SERVICE		
Senior Passenger Trips		7,800	7,750	Rev. Veh. Hrs. / Capita	0.13	0.12
REGULAR SERVICE PASSENGER TRIPS		15,600	15,400	AVERAGE SPEED		
Regular Service Passenger-Kms		70,200	57,920	Rev. Veh. Kms. / Rev. Veh. Hr.	26.58	26.58
Auxiliary Service Passenger Trips		22,820	21,414	LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$113,670	\$117,330	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses			\$12,431	Mechanics		
Plant Maintenance Expenses		\$4,004	\$2,611			
General/Administration Expenses		\$12,567	\$12,874			
TOTAL DIRECT OPERATING EXPENSES		\$130,241	\$145,246			
Debt Service Payment						
Total Operating Expenses		\$130,241	\$145,246			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$19,167	\$16,510			
TOTAL OPERATING REVENUES		\$46,995	\$42,782			
Total Revenues		\$46,995	\$42,782			
NET DIRECT OPERATING COST		\$83,246	\$102,464			
NET OPERATING COST		\$83,246	\$102,464			
Federal Operating Contribution						
Provincial Operating Contribution		\$13,755				
Municipal Operating Contribution		\$69,481	\$102,464			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES						
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

LTC (London)

Transit Contact: Kelly Paleczny
Director of Finance & Administration

Statistical Contact: Kelly Paleczny
Director of Finance & Administration
Phone: 519-451-1340 x366 Fax: 519-451-0153
Email: kpalecz@londontransit.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1875	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of London	▪ Ridership (revenue passengers):	21,566,877
▪ Municipal Population:	359,100	▪ Total Operating Revenues:	\$27,542,672
▪ Service Area Population:	356,100	▪ Total Direct Operating Expenses:	\$47,535,373
▪ Service Area Size:	166.0 square kilometres	▪ Active Vehicles:	190
▪ Service provided by:	Transit Commission	- Small Community Buses	6
		- Standard Buses	178
		- Articulated Buses	6
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	73.68%
Monday	0600 - 2400	Friday	0600 - 2400
Tuesday	0600 - 2400	Saturday	0800 - 2300
Wednesday	0600 - 2400	Sunday	0900 - 2300
Thursday	0600 - 2400	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators	325	25	
Other Transportation Operations	16		
Vehicle Mechanics	50		
Other Vehicle Maintenance and Servicing	31		
Plant and Other Maintenance	4		
General and Administration	37	4	
TOTAL EMPLOYEES	463	29	
▪ Union Affiliations:	ATU 741 (Operators)		
	ATU 741 (Mechanics)		
		▪ Number of Fixed Routes:	38
		▪ Number of Accessible Routes:	26
		▪ Energy Consumption:	
		- Diesel:	6,758,930 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	310,953 cubic-metres
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	23,806,577 100.00%	528,320 100.00%	10,408,767 100.00%	19.70
TOTAL	23,806,577	528,320	10,408,767	19.70

LTC (London)

FARE STRUCTURE

Effective Date: 01/12/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekday monthly	Criteria
Adults	\$2.75	\$1.90	\$81.00	\$69.00	
Children	\$1.35	\$1.10			5 years to grade 6; under 5 - free
Students	\$2.75	\$1.54			Grades 7 to 12
Seniors	\$2.75	\$1.43	\$57.50		Resident, Aged 65 or spouse @ 60 yrs old
Other: Students			\$70.00		University full-time at recognized institution

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	140	50	3.6	20.3	152	105	- Diesel	190
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	140	50			152	105	- Fuel Cell	
Total Low-Floor Bus (30'-60')	140		Average Bus Age (years)		8.0		TOTAL	190

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	10,325,900	10,408,767
Total Vehicle Kilometres	11,080,400	11,158,500
Revenue Vehicle Hours	524,000	528,320
Auxiliary Revenue Vehicle Hours	1,200	1,168
Total Vehicle Hours	567,600	572,325
Operators Paid Hours	683,300	690,525
Vehicle Mechanics Paid Hours	108,000	120,182
Total Employee Paid Hours	991,700	1,009,286

PASSENGER DATA

Adult Passenger Trips	9,728,400	10,264,924
Concession Fare Trips	11,103,100	11,301,953
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	143,100	129,214
Student Passenger Trips	10,206,000	10,422,378
Senior Passenger Trips	639,400	641,362

REGULAR SERVICE PASSENGER TRIPS

	20,831,500	21,566,877
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	104,900	31,600

OPERATING EXPENSES

Transportation Operations Expenses	\$23,815,700	\$24,645,172
Fuel/Energy Exp. for Vehicles	\$5,664,400	\$7,361,575
Vehicle Maintenance Expenses	\$9,222,800	\$9,544,157
Plant Maintenance Expenses	\$2,341,100	\$2,513,188
General/Administration Expenses	\$3,579,000	\$3,471,281
TOTAL DIRECT OPERATING EXPENSES	\$44,623,000	\$47,535,373
Debt Service Payment		
Total Operating Expenses	\$46,892,700	\$50,651,511

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$25,740,400	\$26,937,884
TOTAL OPERATING REVENUES	\$26,392,200	\$27,542,672
Total Revenues	\$27,917,100	\$30,222,927
NET DIRECT OPERATING COST	\$18,230,800	\$19,992,701
NET OPERATING COST	\$18,975,600	\$20,428,584
Federal Operating Contribution		
Provincial Operating Contribution	\$2,331,900	\$2,634,973
Municipal Operating Contribution	\$15,889,800	\$16,619,700
Other Operating Contributions	\$753,900	\$1,173,911
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$3,805,400	\$22,234,356
Total Capital Disposals	\$2,354,000	\$175,114
TOTAL CAPITAL FUNDING	\$3,805,400	\$22,234,356
Federal Capital Contribution	\$635,400	\$2,139,407
Provincial Capital Contribution	\$1,504,400	\$10,873,332
Municipal Capital Contribution	\$1,456,200	\$7,310,767
Other Capital Contributions	\$209,400	\$1,910,850

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	59%	58%
Municipal Operating Contribution / Capita	\$45.96	\$46.67
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.88	\$0.93

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.24	\$1.25
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.14	\$2.20
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$78.62	\$83.06
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	60.26	60.56
Reg. Serv. Pass. / Rev. Veh. Hr.	39.75	40.82

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.52	1.48
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	19.71	19.70
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.77
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TOP WAGE RATES

Operators	\$22.41	\$23.08
Mechanics	\$25.55	\$26.81

Loyalist Township

Transit Contact: David C. Thompson, P. Eng.
Director of Engineering Services

Statistical Contact: Edgar J. Adams, C.E.T.
Technical Supervisor

Phone: 613-386-7351 x141 Fax: 613-386-7044

Email: eadams@loyalist.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1987	▪ Adult Cash Fare:	\$2.25
▪ Serves:	Loyalist Township	▪ Ridership (revenue passengers):	78,436
▪ Municipal Population:	15,475	▪ Total Operating Revenues:	\$152,449
▪ Service Area Population:	8,200	▪ Total Direct Operating Expenses:	\$406,028
▪ Service Area Size:	340.0 square kilometres		
▪ Service provided by:	Municipal Department, under contract with Kingston Transit		
▪ Hours of Service:			
Monday	0700 - 1830	Friday	0700 - 1830
Tuesday	0700 - 1830	Saturday	0900 - 1800
Wednesday	0700 - 1830	Sunday	N/A
Thursday	0700 - 1830	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		
▪ Number of Fixed Routes:			1
▪ Number of Accessible Routes:			0
▪ Energy Consumption:			
- Diesel:			
- Biodiesel B5:			
- Biodiesel B20:			
- Biodiesel - Other:			
- Natural Gas:			
- Electricity:			
- Other:			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	78,436 100.00%	0 0.00%	0 0.00%	
TOTAL	78,436	0	0	0.00

REMARKS:

One new bus shelter was installed on Route # 10.

Loyalist Township

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
06/01/2008					
Adults	\$2.25	\$2.00	\$65.00		
Children					under 6 years - free
Students	\$2.00	\$1.50	\$48.00		
Seniors	\$2.00	\$1.50	\$44.00		

	Active		Average Age		Peak (Est.)	Base (Est.)
VEHICLES (2008)	Access.	Non-Acc.	Access.	Non-Acc.		

Bus
Commuter Rail
Ferry
Heavy Rail
Light Rail
Locomotive
Streetcar

TOTAL ACTIVE VEHICLES

0 0

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres	171,000		FINANCIAL		
Total Vehicle Kilometres	171,000		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	38%
Revenue Vehicle Hours	5,700		Municipal Operating Contribution / Capita	\$12.32	\$11.64
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.37	\$3.23
Total Vehicle Hours	5,700		AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.15	\$1.94
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.52	\$5.18
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$67.20	
Concession Fare Trips			SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	13.29	9.57
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.	19.11	
<i>Student Passenger Trips</i>			AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>			Rev. Veh. Hrs. / Capita	0.70	
REGULAR SERVICE PASSENGER TRIPS	108,940	78,436	AVERAGE SPEED		
Regular Service Passenger-Kms	1,089,400	784,360	Rev. Veh. Kms. / Rev. Veh. Hr.	30.00	
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$354,345	\$378,063	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses	\$2,365	\$2,631			
General/Administration Expenses	\$26,317	\$25,334			
TOTAL DIRECT OPERATING EXPENSES	\$383,027	\$406,028			
Debt Service Payment					
Total Operating Expenses	\$383,027	\$406,028			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$125,371	\$152,449			
TOTAL OPERATING REVENUES	\$125,371	\$152,449			
Total Revenues	\$125,371	\$152,449			
NET DIRECT OPERATING COST	\$257,656	\$253,579			
NET OPERATING COST	\$257,656	\$253,579			
Federal Operating Contribution					
Provincial Operating Contribution	\$156,651	\$158,103			
Municipal Operating Contribution	\$101,005	\$95,476			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES		\$7,431			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$7,431			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions		\$7,431			

Midland Transit

Transit Contact: Mike Kenney
Transit Manager

Statistical Contact: Mike Kenney
Transit Manager

Phone: 705-526-4275 Fax: 705-526-9971

Email: mkenney@town.midland.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/07/1966	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Midland	▪ Ridership (revenue passengers):	50,724
▪ Municipal Population:	16,700	▪ Total Operating Revenues:	\$68,035
▪ Service Area Population:	13,500	▪ Total Direct Operating Expenses:	\$228,103
▪ Service Area Size:	30.2 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	50.00%
Monday 0715 - 1745	Friday 0715 - 1745	▪ Percentage of accessible transit fleet:	50.00%
Tuesday 0715 - 1745	Saturday 0915 - 1645	▪ Number of Fixed Routes:	2
Wednesday 0715 - 1745	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0715 - 1745	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	2	1	- Diesel: 22,038 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES	2	1	- Other:
▪ Union Affiliations:	Union Information N/A (Operators)		
	OPSEU (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	50,724	100.00%	3,064	100.00%	67,000	100.00%	21.87
TOTAL	50,724		3,064		67,000		21.87

REMARKS:

Midland Transit operates two routes with one bus alternating routes

Midland Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
04/01/2003					
Adults	\$2.00	\$1.25			
Children					under 6 - free
Students	\$1.75	\$1.00			with valid student ID
Seniors	\$1.75	\$1.00			65 years and over

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1	1	3.0	6.0	1	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	1	1			1	1	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		4.5		- Fuel Cell
							TOTAL 2

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		73,400	67,000	FINANCIAL			
Total Vehicle Kilometres		73,400	67,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		33%	30%
Revenue Vehicle Hours		3,010	3,064	Municipal Operating Contribution / Capita		\$7.28	\$11.73
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.38	\$3.16
Total Vehicle Hours		3,010	3,064	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.20	\$1.27
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.58	\$4.50
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		14,210		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$57.54	\$74.45
Concession Fare Trips		34,168		SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		3.87	3.76
Child Passenger Trips		507		Reg. Serv. Pass. / Rev. Veh. Hr.		16.07	16.55
Student Passenger Trips		508		AMOUNT OF SERVICE			
Senior Passenger Trips		33,153		Rev. Veh. Hrs. / Capita		0.24	0.23
REGULAR SERVICE PASSENGER TRIPS		48,378	50,724	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		24.39	21.87
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$103,851	\$95,004	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$19,197	\$25,611	Operators			\$15.28
Vehicle Maintenance Expenses		\$28,465	\$72,820	Mechanics			\$24.81
Plant Maintenance Expenses		\$13,787	\$31,046				
General/Administration Expenses		\$7,900	\$3,622				
TOTAL DIRECT OPERATING EXPENSES		\$173,200	\$228,103				
Debt Service Payment							
Total Operating Expenses		\$173,200	\$228,103				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$57,928	\$64,420				
TOTAL OPERATING REVENUES		\$57,928	\$68,035				
Total Revenues		\$57,928	\$71,284				
NET DIRECT OPERATING COST		\$115,272	\$160,068				
NET OPERATING COST		\$115,272	\$156,819				
Federal Operating Contribution							
Provincial Operating Contribution		\$24,214	\$26,743				
Municipal Operating Contribution		\$91,058	\$158,363				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

Milton Transit

Transit Contact: Tony D'Alessandro
Coordinator, Transit

Statistical Contact: Tony D'Alessandro
Coordinator, Transit

Phone: 905-878-7252 x2548 Fax: 905-864-3222

Email: tony.dalessandro@milton.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1990	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Town of Milton	▪ Ridership (revenue passengers):	117,316
▪ Municipal Population:	77,818	▪ Total Operating Revenues:	\$232,276
▪ Service Area Population:	49,000	▪ Total Direct Operating Expenses:	\$1,366,158
▪ Service Area Size:	14.0 square kilometres	▪ Active Vehicles:	6
▪ Service provided by:	Municipal Department, under contract with Oakville Transit	- Small Community Buses	2
		- Standard Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	66.67%
Monday 0545 - 2030	Friday 0545 - 2030	▪ Percentage of accessible transit fleet:	66.67%
Tuesday 0545 - 2030	Saturday N/A		
Wednesday 0545 - 2030	Sunday N/A	▪ Number of Fixed Routes:	5
Thursday 0545 - 2030	Holidays N/A	▪ Number of Accessible Routes:	0
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators		- Diesel:	103,531 litres
Other Transportation Operations		- Biodiesel B5:	
Vehicle Mechanics		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration		- Electricity:	
TOTAL EMPLOYEES		- Other:	
▪ Union Affiliations:	CAW 1256 (Operators)		
	CAW 1256 (Mechanics)		
▪ Disruption during 2008:	service disruption - vehicle maintenance		
	Start Date: 14/08/2008		
	End Date: 07/10/2008		
	Duration: 37 days		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	138,026 100.00%	14,809 100.00%	247,639 100.00%	16.72
TOTAL	138,026	14,809	247,639	16.72

REMARKS:

* Fare-Free Transit Initiative (June 2007-January 2008) - free rides available on weekdays between 9:00 am and 3:00 pm. Ridership during this period was calculated as total boardings less a 17% transfer rate (approx. average transfer rate from 2005/2006). * The Town of Milton commenced the operation of Town-owned fleet in March/April 2008. * Service disruptions in August -October 2008 for approximately 37 days due to vehicle maintenance issues.

Milton Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/04/2007					
Adults	\$2.50	\$2.00	\$56.00		19-64 years
Children					Under 6 years - free
Students	\$2.50	\$1.60	\$45.00		6-18 years; with valid student ID
Seniors	\$2.50	\$1.40	\$38.50		65 years and over
Other: GO passengers	\$0.50		\$20.00		with valid GO ticket/pass

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4	2	1.0	5.0	4	4	Internal Combustion
Commuter Rail							- Diesel 6
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	4	2			4	4	- Battery
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		2.3		- Fuel Cell
							TOTAL 6

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	377,103	247,639
Total Vehicle Kilometres	466,243	247,639
Revenue Vehicle Hours	14,533	14,809
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	16,907	15,651

Operators Paid Hours
Vehicle Mechanics Paid Hours
Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS	126,484	117,316
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$1,164,904	\$866,776
Fuel/Energy Exp. for Vehicles		\$134,944
Vehicle Maintenance Expenses		\$157,525
Plant Maintenance Expenses	\$16,547	\$48,131
General/Administration Expenses	\$110,706	\$158,782
TOTAL DIRECT OPERATING EXPENSES	\$1,292,157	\$1,366,158
Debt Service Payment		
Total Operating Expenses	\$1,292,157	\$1,477,686

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$174,362	\$209,341
TOTAL OPERATING REVENUES	\$191,067	\$232,276
Total Revenues	\$241,067	\$232,276
NET DIRECT OPERATING COST	\$1,101,090	\$1,133,882
NET OPERATING COST	\$1,051,090	\$1,245,410
Federal Operating Contribution		
Provincial Operating Contribution	\$316,058	\$316,070
Municipal Operating Contribution	\$735,032	\$929,340
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,634,476
Total Capital Disposals	
TOTAL CAPITAL FUNDING	\$1,023,270
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	\$339,242
Other Capital Contributions	\$684,028

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	15%	17%
Municipal Operating Contribution / Capita	\$15.91	\$18.97
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.71	\$9.67

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.38	\$1.78
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$10.22	\$11.65
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$76.43	\$87.29
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	2.74	2.39
Reg. Serv. Pass. / Rev. Veh. Hr.	8.70	7.92

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.31	0.30
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	25.95	16.72
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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TOP WAGE RATES

Operators
Mechanics

Mississauga Transit

Transit Contact: G. Marinoff
Director of Transit

Statistical Contact: Mirela-Liana Aparaschivei
Service Design Analyst
Phone: 905-615-3200 x3816 Fax: 905-615-3218
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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Mississauga	▪ Ridership (revenue passengers):	31,379,132
▪ Municipal Population:	726,000	▪ Total Operating Revenues:	\$60,134,337
▪ Service Area Population:	726,000	▪ Total Direct Operating Expenses:	\$123,026,659
▪ Service Area Size:	178.6 square kilometres	▪ Active Vehicles:	409
▪ Service provided by:	Municipal Department	- Standard Buses	364
		- Articulated Buses	45
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	89.00%
Monday	0341 - 0337	▪ Percentage of accessible transit fleet:	89.00%
Tuesday	0341 - 0337	▪ Number of Fixed Routes:	88
Wednesday	0341 - 0337	▪ Number of Accessible Routes:	29
Thursday	0341 - 0337	▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	15,705,838 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	800		
Other Transportation Operations	67	5	
Vehicle Mechanics	82		
Other Vehicle Maintenance and Servicing	68	1	
Plant and Other Maintenance	9		
General and Administration	85	57	
TOTAL EMPLOYEES	1111	63	
▪ Union Affiliations:	ATU 800 (Operators)		
	ATU 82 (Mechanics)		
	UFCW / ATU 32/11 (Call Centre Staff / Concession Staff)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	45,225,214 100.00%	1,143,918 100.00%	26,772,851 100.00%	23.40
TOTAL	45,225,214	1,143,918	26,772,851	23.40

Mississauga Transit

FARE STRUCTURE

Effective Date:	25/02/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
Adults		\$2.75	\$2.30	\$99.00	24	
Children		\$2.75	\$1.60			grades 1 to 8
Students		\$2.75	\$2.15	\$93.00	22.5	Grade 9-12; Full-time University, College student
Seniors		\$2.75	\$1.60	\$39.00		65 years and over; Annual Pass \$390.00
Other:	U-Pass					U/Toronto Mississauga Campus - \$89.00/8-month

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	364	45	3.2	12.3	330	169	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends) 409
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	364	45			330	169	- Battery
Total Low-Floor Bus (30'-60')	364		Average Bus Age (years)		4.2		- Fuel Cell
							TOTAL 409

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	24,338,440	26,772,851
Total Vehicle Kilometres	27,285,247	30,549,560
Revenue Vehicle Hours	1,073,027	1,143,918
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	1,151,813	1,228,562
Operators Paid Hours	1,595,898	1,737,309
Vehicle Mechanics Paid Hours	183,595	200,015
Total Employee Paid Hours	2,167,726	2,450,701

PASSENGER DATA

Adult Passenger Trips	19,873,782	19,586,696
Concession Fare Trips	10,254,909	11,792,436
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	258,585	248,285
Student Passenger Trips	4,931,749	4,893,560
Senior Passenger Trips	2,679,609	2,753,581

REGULAR SERVICE PASSENGER TRIPS

	30,128,691	31,379,132
Regular Service Passenger-Kms	206,984,107	215,260,846
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$58,751,104	\$66,472,154
Fuel/Energy Exp. for Vehicles	\$11,865,281	\$16,675,886
Vehicle Maintenance Expenses	\$14,937,836	\$16,810,080
Plant Maintenance Expenses	\$3,531,414	\$3,200,928
General/Administration Expenses	\$17,033,426	\$19,867,611
TOTAL DIRECT OPERATING EXPENSES	\$106,119,061	\$123,026,659
Debt Service Payment		
Total Operating Expenses	\$106,456,175	\$123,417,335

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$54,127,351	\$56,898,042
TOTAL OPERATING REVENUES	\$57,189,468	\$60,134,337
Total Revenues	\$57,466,456	\$60,485,789
NET DIRECT OPERATING COST	\$48,929,593	\$62,892,322
NET OPERATING COST	\$48,989,719	\$62,931,546
Federal Operating Contribution		
Provincial Operating Contribution	\$5,319,100	\$8,757,383
Municipal Operating Contribution	\$43,670,619	\$54,174,163
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$24,369,866	\$97,791,139
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$24,369,866	\$97,791,139
Federal Capital Contribution	\$293,419	\$86,024,257
Provincial Capital Contribution	\$2,384,051	\$9,736,646
Municipal Capital Contribution	\$21,692,396	\$2,030,236
Other Capital Contributions		

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	54%	49%
Municipal Operating Contribution / Capita	\$62.03	\$74.62
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.62	\$2.00
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.80	\$1.81
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.52	\$3.92
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$92.13	\$100.14
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	42.80	43.22
Reg. Serv. Pass. / Rev. Veh. Hr.	28.08	27.43
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.52	1.58
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	22.68	23.40
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	0.66
TOP WAGE RATES		
Operators	\$26.63	\$27.57
Mechanics	\$31.31	\$32.41

Niagara Transit

Transit Contact: David Stuart
General Manager

Statistical Contact: David Stuart
General Manager

Phone: 905-356-7521 x4510 Fax: 905-356-5576

Email: dstuart@niagarafalls.ca

SYSTEM HIGHLIGHTS:

▪ System established:	19/10/1960	▪ Adult Cash Fare:	\$2.25	
▪ Serves:	City of Niagara Falls	▪ Ridership (revenue passengers):	1,328,991	
▪ Municipal Population:	80,000	▪ Total Operating Revenues:	\$2,265,047	
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$6,132,853	
▪ Service Area Size:	80.9 square kilometres	▪ Active Vehicles:	23	
▪ Service provided by:	Municipal Department	- Small Community Buses	1	
		- Standard Buses	22	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	26.09%	
Monday 0535 - 2400	Friday 0535 - 2400	▪ Percentage of accessible transit fleet:	26.09%	
Tuesday 0535 - 2400	Saturday 0535 - 2400			
Wednesday 0535 - 2400	Sunday 0700 - 1900	▪ Number of Fixed Routes:	14	
Thursday 0535 - 2400	Holidays 0700 - 1900	▪ Number of Accessible Routes:	1	
▪ Employees Statistics:	Full-time	Part-time	▪ Energy Consumption:	
Operators	31	12	- Diesel:	894,302 litres
Other Transportation Operations	4	3	- Biodiesel B5:	
Vehicle Mechanics	7		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	7		- Biodiesel - Other:	
Plant and Other Maintenance	1		- Natural Gas:	
General and Administration	1		- Electricity:	
TOTAL EMPLOYEES	51	15	- Other:	
▪ Union Affiliations:	ATU 1582 (Operators)			
	ATU 1582 (Mechanics)			
	CUPE 133 (Clerical)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,328,991 100.00%	65,800 100.00%	1,554,873 100.00%	23.63
TOTAL	1,328,991	65,800	1,554,873	23.63

Niagara Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2008					
Adults	\$2.25	\$2.20	\$65.00		
Children	\$1.00				6-12 yrs.; 5 yrs & under - free
Students	\$2.00	\$1.95	\$50.00		High School
Seniors	\$2.00	\$1.95	\$50.00		65 yrs
Other: Day Pass - \$6.00					

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	6	17	2.0	13.0	17	12	Internal Combustion
Commuter Rail							- Diesel 23
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	6	17			17	12	- Battery
Total Low-Floor Bus (30'-60')	6		Average Bus Age (years)		10.1		- Fuel Cell
							TOTAL 23

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		1,394,423	1,554,873	FINANCIAL			
Total Vehicle Kilometres		1,394,423	1,554,873	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		40%	37%
Revenue Vehicle Hours		73,270	65,800	Municipal Operating Contribution / Capita		\$30.01	\$36.79
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.55	\$2.91
Total Vehicle Hours		73,270	65,800	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.35	\$1.34
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.27	\$4.61
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$79.09	\$93.20
Concession Fare Trips				SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		16.98	16.61
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		18.54	20.20
Student Passenger Trips				AMOUNT OF SERVICE			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.92	0.82
REGULAR SERVICE PASSENGER TRIPS		1,358,225	1,328,991	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		19.03	23.63
Auxiliary Service Passenger Trips		77,000	85,073	LABOUR PRODUCTIVITY			
				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
OPERATING EXPENSES				TOP WAGE RATES			
Transportation Operations Expenses		\$2,547,685	\$2,443,884	Operators		\$22.63	\$23.31
Fuel/Energy Exp. for Vehicles		\$680,000	\$946,692	Mechanics		\$26.46	\$27.52
Vehicle Maintenance Expenses		\$1,934,000	\$1,967,376				
Plant Maintenance Expenses		\$239,900	\$107,996				
General/Administration Expenses		\$393,300	\$666,905				
TOTAL DIRECT OPERATING EXPENSES		\$5,794,885	\$6,132,853				
Debt Service Payment							
Total Operating Expenses		\$5,794,885	\$6,132,853				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$1,827,200	\$1,776,225				
TOTAL OPERATING REVENUES		\$2,335,981	\$2,265,047				
Total Revenues		\$2,861,776	\$2,307,947				
NET DIRECT OPERATING COST		\$3,458,904	\$3,867,806				
NET OPERATING COST		\$2,933,109	\$3,824,906				
Federal Operating Contribution							
Provincial Operating Contribution		\$532,000	\$532,000				
Municipal Operating Contribution		\$2,401,109	\$2,943,171				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$1,113,100					
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$1,113,100					
Federal Capital Contribution							
Provincial Capital Contribution		\$882,505					
Municipal Capital Contribution		\$230,595					
Other Capital Contributions							

North Bay Transit

Transit Contact: Dorothy Carvell
Transit Manager

Statistical Contact: Joanne Beaulieu
Transit Clerk

Phone: 705-474-0626 x2166 Fax: 705-476-5308

Email: joanne.beaulieu@cityofnorthbay.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1972
- Serves: North Bay
- Municipal Population: 53,000
- Service Area Population: 49,000
- Service Area Size: 314.9 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	0615 - 0015	Friday	0615 - 0015
Tuesday	0615 - 0015	Saturday	0630 - 0015
Wednesday	0615 - 0015	Sunday	0830 - 1815
Thursday	0615 - 0015	Holidays	N/A
- **Employees Statistics:**

	Full-time	Part-time
Operators	44	
Other Transportation Operations	2	
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	48	
- Union Affiliations:

CUPE	122 (Operators)
CUPE	122 (Mechanics)
- Disruption during 2007: construction detours

Start Date:	15/06/2007
End Date:	15/10/2007
Duration:	123 days
- Adult Cash Fare: \$2.25
- Ridership (revenue passengers): 1,824,381
- Total Operating Revenues: \$2,884,528
- Total Direct Operating Expenses: \$5,516,223
- Active Vehicles: 26

- Standard Buses	26
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- Percentage of accessible bus fleet: 61.54%
- Percentage of accessible transit fleet: 61.54%
- Number of Fixed Routes: 11
- Number of Accessible Routes: 7
- Energy Consumption:

- Diesel:	836,213 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,027,090 100.00%	60,606 100.00%	1,347,749 100.00%	22.24
TOTAL	2,027,090	60,606	1,347,749	22.24

REMARKS:

* Family travel Pass: from 1800 hrs. Friday until end of service on Sunday; up to three children under 16 years old ride free with fare paying parent/guardian. * U-Pass: Nipissing University all Students / Canadore college residence students - \$131.50/8-months. *Ridership changes from 2007 were due to: extensive road construction; detours around the construction; revamping routing system and scheduling; fareboxes not operational, ridership estimates high.

North Bay Transit

FARE STRUCTURE

Effective Date:	01/02/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.25	\$2.20	\$80.00		
Children		\$2.25		\$55.00		under 5 - free
Students		\$2.25		\$65.00		
Seniors		\$2.25		\$55.00		over 65
Other: Disabled		\$2.25		\$55.00		ODSP

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	16	10	6.1	17.9	16	13	Internal Combustion
Commuter Rail							- Diesel 26
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	16	10			16	13	- Battery
Total Low-Floor Bus (30'-60')	12		Average Bus Age (years)		10.7		- Fuel Cell
							TOTAL 26

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	1,336,938	1,347,749
Total Vehicle Kilometres	1,336,938	1,347,749
Revenue Vehicle Hours	62,442	60,606
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	62,442	60,606
Operators Paid Hours	77,418	63,515
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	85,218	71,315

PASSENGER DATA

Adult Passenger Trips	
Concession Fare Trips	
<i>Concession Fare Trips Details:</i>	
<i>Child Passenger Trips</i>	
<i>Student Passenger Trips</i>	
<i>Senior Passenger Trips</i>	

REGULAR SERVICE PASSENGER TRIPS	2,263,052	1,824,381
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$2,790,287	\$2,682,736
Fuel/Energy Exp. for Vehicles	\$733,787	\$997,672
Vehicle Maintenance Expenses	\$1,179,243	\$1,355,985
Plant Maintenance Expenses	\$17,990	\$116,122
General/Administration Expenses	\$320,875	\$363,708
TOTAL DIRECT OPERATING EXPENSES	\$5,042,182	\$5,516,223
Debt Service Payment		
Total Operating Expenses	\$5,042,182	\$5,516,223

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$2,860,677	\$2,827,408
TOTAL OPERATING REVENUES	\$2,908,860	\$2,884,528
Total Revenues	\$2,925,661	\$2,935,412
NET DIRECT OPERATING COST	\$2,133,322	\$2,631,695
NET OPERATING COST	\$2,116,521	\$2,580,811
Federal Operating Contribution		
Provincial Operating Contribution	\$350,000	\$410,000
Municipal Operating Contribution	\$1,766,521	\$2,170,811
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,539,035	\$1,600,838
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$1,939,561	\$1,600,838
Federal Capital Contribution	\$614,400	\$472,356
Provincial Capital Contribution	\$847,161	\$945,645
Municipal Capital Contribution	\$460,000	\$182,837
Other Capital Contributions	\$18,000	

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	58%	52%
Municipal Operating Contribution / Capita	\$36.05	\$44.30
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.94	\$1.44
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.26	\$1.55
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.23	\$3.02
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$80.75	\$91.02
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	46.18	37.23
Reg. Serv. Pass. / Rev. Veh. Hr.	36.24	30.10
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.27	1.24
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.41	22.24
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	0.95
TOP WAGE RATES		
Operators	\$20.76	\$21.50
Mechanics	\$23.71	\$24.50

Oakville Transit

Transit Contact: Barry Cole
Director

Statistical Contact: Ragini Govender
Transit Analyst

Phone: 905-845-6601 x3937 Fax: 905-338-4166

Email: rgovender@oakville.ca

SYSTEM HIGHLIGHTS:

▪ System established:	30/09/1972	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Oakville	▪ Ridership (revenue passengers):	2,472,427
▪ Municipal Population:	173,600	▪ Total Operating Revenues:	\$5,120,231
▪ Service Area Population:	173,600	▪ Total Direct Operating Expenses:	\$14,227,091
▪ Service Area Size:	103.5 square kilometres	▪ Active Vehicles:	82
▪ Service provided by:	Municipal Department	- Standard Buses	82
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	81.71%
Monday 0545 - 0200	Friday 0545 - 0200	▪ Percentage of accessible transit fleet:	81.71%
Tuesday 0545 - 0200	Saturday 0700 - 0200	▪ Number of Fixed Routes:	40
Wednesday 0545 - 0200	Sunday 0800 - 2000	▪ Number of Accessible Routes:	3
Thursday 0545 - 0200	Holidays 0800 - 2000	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 2,606,889 litres
Operators	89	46	- Biodiesel B5:
Other Transportation Operations	11	3	- Biodiesel B20:
Vehicle Mechanics	10		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	12	2	- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	8	1	- Other:
TOTAL EMPLOYEES	130	52	
▪ Union Affiliations:	CAW 1256 (Operators)		
	CAW 1256 (Mechanics)		
	CUPE 1329 / CAW 136 (Admin Staff / Storekeeper)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,180,349 100.00%	163,126 100.00%	3,379,617 100.00%	20.72
TOTAL	3,180,349	163,126	3,379,617	20.72

REMARKS:

April 1, 2008 - Continued to provide service to Milton with buses owned by Town of Milton. January 1, 2007 - 2 hour Timed Transfer. March 1, 2007 - Student Freedom Pass - Unlimited travel for full time elementary and secondary students on weekday evenings and all day on weekends and statutory holidays.

Oakville Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other ID Card	Criteria
01/07/2008					
Adults	\$2.75	\$2.30	\$80.00		
Children					5 years and under - free
Students	\$2.75	\$1.90	\$50.00	\$10.00	6-18 years with valid student ID
Seniors	\$2.75	\$1.55	\$45.00		65 years and over with valid ID
Other: GO Passenger					Go Passenger co fare 60 cents Gus Pass - \$20.00

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	67	15	4.5	18.5	61	34	Internal Combustion
Commuter Rail							- Diesel 82
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	67	15			61	34	- Battery
Total Low-Floor Bus (30'-60')	67		Average Bus Age (years)		7.1		- Fuel Cell
							TOTAL 82

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		3,159,829	3,379,617	FINANCIAL			
Total Vehicle Kilometres		3,796,788	4,099,507	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		38%	36%
Revenue Vehicle Hours		146,665	163,126	Municipal Operating Contribution / Capita		\$42.50	\$49.98
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.21	\$3.68
Total Vehicle Hours		172,566	182,790	AVERAGE FARE			
Operators Paid Hours		244,030	233,449	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.90	\$1.97
Vehicle Mechanics Paid Hours		24,610	20,073	COST EFFECTIVENESS			
Total Employee Paid Hours		334,332	313,654	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.20	\$5.75
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		1,137,547	1,162,684	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$72.73	\$77.83
Concession Fare Trips		1,277,628	1,309,743	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		14.22	14.24
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		16.47	15.16
Student Passenger Trips		377,161	422,824	AMOUNT OF SERVICE			
Senior Passenger Trips		179,808	159,572	Rev. Veh. Hrs. / Capita		0.86	0.94
REGULAR SERVICE PASSENGER TRIPS		2,415,175	2,472,427	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		21.54	20.72
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.60	0.70
Transportation Operations Expenses		\$5,995,322	\$7,502,946	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$2,188,168	\$3,003,036	Operators		\$21.62	\$22.38
Vehicle Maintenance Expenses		\$2,572,513	\$2,619,340	Mechanics		\$27.19	\$28.14
Plant Maintenance Expenses		\$456,591	\$416,902				
General/Administration Expenses		\$1,337,912	\$684,867				
TOTAL DIRECT OPERATING EXPENSES		\$12,550,506	\$14,227,091				
Debt Service Payment							
Total Operating Expenses		\$12,550,506	\$14,227,091				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$4,584,788	\$4,877,143				
TOTAL OPERATING REVENUES		\$4,807,711	\$5,120,231				
Total Revenues		\$5,047,178	\$5,258,329				
NET DIRECT OPERATING COST		\$7,742,795	\$9,106,860				
NET OPERATING COST		\$7,503,328	\$8,968,762				
Federal Operating Contribution							
Provincial Operating Contribution		\$286,900	\$262,803				
Municipal Operating Contribution		\$7,216,428	\$8,676,992				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution			\$28,967				
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$4,916,668	\$18,529,621				
Total Capital Disposals		\$2,475	\$62,209				
TOTAL CAPITAL FUNDING		\$4,914,193	\$9,879,400				
Federal Capital Contribution		\$441,871	\$400,000				
Provincial Capital Contribution		\$781,142	\$2,041,700				
Municipal Capital Contribution		\$2,075,733	\$5,464,800				
Other Capital Contributions		\$1,615,447	\$1,972,900				

Orangeville Transit

Transit Contact: Marilyn Forestell
Supervisor, First Student Canada

Statistical Contact: Ed Gill
Managing Director
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SYSTEM HIGHLIGHTS:

▪ System established:	02/12/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Orangeville	▪ Ridership (revenue passengers):	98,000
▪ Municipal Population:	28,209	▪ Total Operating Revenues:	\$155,518
▪ Service Area Population:	28,209	▪ Total Direct Operating Expenses:	\$579,600
▪ Service Area Size:	14.0 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Small Community Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0715 - 0615	Friday 0715 - 0615	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0715 - 0615	Saturday 0845 - 0545	▪ Number of Fixed Routes:	3
Wednesday 0715 - 0615	Sunday N/A	▪ Number of Accessible Routes:	3
Thursday 0715 - 0615	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators			- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	2		- Electricity:
TOTAL EMPLOYEES	2		- Other:
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	118,389 100.00%	9,516 100.00%	227,600 100.00%	23.92
TOTAL	118,389	9,516	227,600	23.92

REMARKS:

In 2008 ridership increased by 7%. All transit buses are wheelchair accessible and have had transporter chairs installed. GO Transit/Orangeville Transit Park & Ride lot completed.

Orangeville Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
17/02/2003					
Adults	\$2.00	\$1.70	\$35.00		
Children					under 5 years-free
Students	\$1.50	\$1.30	\$25.00		5 to 18 years
Seniors	\$1.50	\$1.30	\$25.00		55+ years
			\$25.00		Disability

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		3.3		3	3	Internal Combustion
Commuter Rail							- Diesel 4
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	4	0			3	3	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		3.3		- Fuel Cell
							TOTAL 4

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		227,600	227,600	FINANCIAL			
Total Vehicle Kilometres		227,600	227,600	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		31%	27%
Revenue Vehicle Hours		9,516	9,516	Municipal Operating Contribution / Capita		\$6.74	\$9.72
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.50	\$4.33
Total Vehicle Hours		9,516	9,516	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.24	\$1.34
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.07	\$5.91
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips			44,421	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$48.90	\$60.91
Concession Fare Trips			53,579	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		3.33	3.47
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		9.65	10.30
Student Passenger Trips				AMOUNT OF SERVICE			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.35	0.34
REGULAR SERVICE PASSENGER TRIPS		91,782	98,000	AVERAGE SPEED			
Regular Service Passenger-Kms		569,048	607,600	Rev. Veh. Kms. / Rev. Veh. Hr.		23.92	23.92
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$349,814	\$420,554	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles				Operators		\$30.00	\$30.00
Vehicle Maintenance Expenses		\$83,169	\$67,182	Mechanics		\$55.00	\$55.00
Plant Maintenance Expenses							
General/Administration Expenses		\$32,319	\$91,864				
TOTAL DIRECT OPERATING EXPENSES		\$465,302	\$579,600				
Debt Service Payment							
Total Operating Expenses		\$465,302	\$579,600				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$114,024	\$131,166				
TOTAL OPERATING REVENUES		\$144,357	\$155,518				
Total Revenues		\$144,357	\$155,518				
NET DIRECT OPERATING COST		\$320,945	\$424,082				
NET OPERATING COST		\$320,945	\$424,082				
Federal Operating Contribution							
Provincial Operating Contribution		\$134,961	\$150,000				
Municipal Operating Contribution		\$185,984	\$274,082				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$89,442	\$85,708				
Total Capital Disposals		\$2,975					
TOTAL CAPITAL FUNDING		\$86,467	\$85,708				
Federal Capital Contribution							
Provincial Capital Contribution		\$47,136	\$40,736				
Municipal Capital Contribution		\$39,331	\$44,972				
Other Capital Contributions							

Orillia Transit

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Secretary-Operations
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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Orillia	▪ Ridership (revenue passengers):	290,219
▪ Municipal Population:	31,129	▪ Total Operating Revenues:	\$484,870
▪ Service Area Population:	31,129	▪ Total Direct Operating Expenses:	\$1,118,507
▪ Service Area Size:	28.8 square kilometres	▪ Active Vehicles:	8
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Standard Buses	8
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	62.50%
Monday 0615 - 1915	Friday 0615 - 1915	▪ Percentage of accessible transit fleet:	62.50%
Tuesday 0615 - 1915	Saturday 0615 - 1745	▪ Number of Fixed Routes:	5
Wednesday 0615 - 1915	Sunday N/A	▪ Number of Accessible Routes:	4
Thursday 0615 - 1915	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	290,219 100.00%	15,898 100.00%	292,609 100.00%	18.41
TOTAL	290,219	15,898	292,609	18.41

REMARKS:

Passenger survey and transit routing study initiatives being conducted for 2008 in an effort to improve routes, maps, schedules, fares and increase ridership and awareness.

Orillia Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2006					
Adults	\$2.25	\$2.06	\$55.00		
Children	\$1.50	\$1.38			
Students	\$1.50	\$1.38	\$40.00		
Seniors	\$1.75	\$1.60	\$45.00		60 years and over

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5	3	3.2	13.3	7	7	Internal Combustion
Commuter Rail							- Diesel 8
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	5	3			7	7	- Battery
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		7.0		- Fuel Cell
							TOTAL 8

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		281,457	292,609	FINANCIAL			
Total Vehicle Kilometres		281,457	292,609	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		41%	43%
Revenue Vehicle Hours		14,866	15,898	Municipal Operating Contribution / Capita		\$12.58	\$11.36
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.21	\$2.18
Total Vehicle Hours		14,866	15,898	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.42	\$1.52
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.74	\$3.85
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		57,001	89,902	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$66.73	\$70.36
Concession Fare Trips		207,892	200,317	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		8.58	9.32
Child Passenger Trips		115,310		Reg. Serv. Pass. / Rev. Veh. Hr.		17.82	18.26
Student Passenger Trips			88,867	AMOUNT OF SERVICE			
Senior Passenger Trips		72,258	89,306	Rev. Veh. Hrs. / Capita		0.48	0.51
REGULAR SERVICE PASSENGER TRIPS		264,893	290,219	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		18.93	18.41
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$898,959	\$1,027,111	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses		\$1,352		Mechanics			
Plant Maintenance Expenses		\$2,600	\$5,793				
General/Administration Expenses		\$89,098	\$85,603				
TOTAL DIRECT OPERATING EXPENSES		\$992,009	\$1,118,507				
Debt Service Payment							
Total Operating Expenses		\$992,009	\$1,118,507				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$376,092	\$441,910				
TOTAL OPERATING REVENUES		\$407,297	\$484,870				
Total Revenues		\$440,464	\$484,870				
NET DIRECT OPERATING COST		\$584,712	\$633,637				
NET OPERATING COST		\$551,545	\$633,637				
Federal Operating Contribution							
Provincial Operating Contribution		\$163,327	\$280,015				
Municipal Operating Contribution		\$388,218	\$353,622				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$360,772	\$863,560				
Total Capital Disposals			\$650				
TOTAL CAPITAL FUNDING		\$360,772	\$863,560				
Federal Capital Contribution		\$67,709					
Provincial Capital Contribution		\$293,063	\$449,585				
Municipal Capital Contribution			\$413,975				
Other Capital Contributions							

OC Transpo (Ottawa)

Transit Contact: Alain Mercier
Director of Transit

Statistical Contact: Jim English
Financial Support Unit Account Manager
Phone: 613-842-3636 x2255 Fax: 613-230-8425
Email: jim.english@ottawa.ca

SYSTEM HIGHLIGHTS:

- System established: 8/1/1972
- Serves: City of Ottawa

- Municipal Population: 898,150
- Service Area Population: 784,725
- Service Area Size: 441.7 square kilometres
- Service provided by: Municipal Department

- Hours of Service:

Monday	0400 - 0330	Friday	0400 - 0330
Tuesday	0400 - 0330	Saturday	0430 - 0330
Wednesday	0400 - 0330	Sunday	0530 - 0230
Thursday	0400 - 0330	Holidays	0530 - 0230

- **Employees Statistics:**

	Full-time	Part-time
Operators	1624	
Other Transportation Operations	112	2
Vehicle Mechanics	281	
Other Vehicle Maintenance and Servicing	380	12
Plant and Other Maintenance	152	20
General and Administration	148	23
TOTAL EMPLOYEES	2697	57

- Union Affiliations:

ATU	279 (Operators)
ATU	279 (Mechanics)
CUPE 5500 / ATU 1760	(Supervisors, Security/Office Staff)

- Disruption during 2008:

Strike
Start Date: 12/10/2008
End Date: 12/31/2008
Duration: 22 days

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 93,934,710
- Total Operating Revenues: \$129,455,693
- Total Direct Operating Expenses: \$279,394,389
- Active Vehicles: 1,023

- Light Rail Vehicles	3
- Standard Buses	746
- Articulated Buses	274
- Percentage of accessible bus fleet: 75.00%
- Percentage of accessible transit fleet: 75.07%

- Number of Fixed Routes: 248
- Number of Accessible Routes: 74
- Energy Consumption:

- Diesel:	39,250,720 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	129,321,229	98.34%	1,727,214	99.01%	45,766,815	99.20%	26.50
Light Rail	2,187,370	1.66%	17,202	0.99%	369,608	0.80%	21.49
TOTAL	131,508,599		1,744,416		46,136,423		26.45

REMARKS:

* Annual Pass for Adult: \$874.80, UniPass \$1,090.80 (Jan 2008-Dec 2008); Student \$601.49, UniPass \$704.64 (Sep 2008-Aug 2009); Senior \$364.80 (Jan 2008-Dec 2008). * 2008 data might be affected by the transit strike starting December 10, 2008.

OC Transpo (Ottawa)

FARE STRUCTURE

Effective Date:	7/1/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Express/ Cash/	Criteria
Adults		\$3.00	\$2.00	\$81.00	\$4 / \$101	
Children		\$1.50	\$1.00			under 5 - free ; 6 and over
Students		\$3.00		\$62.65	\$4 / \$101	
Seniors		\$3.00		\$30.40		65 years and over
Other: Day Pass for \$7.25						

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	765	255	4.7	14.3	845	330	Internal Combustion
Commuter Rail							- Diesel 1,020
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail	3		8.0		2	2	- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	768	255			847	332	- Battery
Total Low-Floor Bus (30'-60')	765		Average Bus Age (years)		7.1		- Fuel Cell
							TOTAL 1,020

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	48,279,657	46,136,423
Total Vehicle Kilometres	60,202,836	57,551,764
Revenue Vehicle Hours	1,800,582	1,744,416
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	2,458,986	2,395,908
Operators Paid Hours	3,451,735	3,482,143
Vehicle Mechanics Paid Hours	555,503	529,323
Total Employee Paid Hours	5,476,675	5,528,325

PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS	95,646,026	93,934,710
Regular Service Passenger-Kms	897,159,724	907,409,299
Auxiliary Service Passenger Trips	70,000	70,000

OPERATING EXPENSES

Transportation Operations Expenses	\$116,815,521	\$117,871,510
Fuel/Energy Exp. for Vehicles	\$33,647,977	\$44,875,146
Vehicle Maintenance Expenses	\$60,509,558	\$63,552,514
Plant Maintenance Expenses	\$24,812,403	\$26,615,217
General/Administration Expenses	\$21,664,938	\$26,480,002
TOTAL DIRECT OPERATING EXPENSES	\$257,450,397	\$279,394,389
Debt Service Payment		
Total Operating Expenses	\$296,474,397	\$318,418,389

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$124,730,830	\$125,888,287
TOTAL OPERATING REVENUES	\$128,187,891	\$129,455,693
Total Revenues	\$128,187,891	\$129,455,693
NET DIRECT OPERATING COST	\$129,262,506	\$149,938,696
NET OPERATING COST	\$168,286,506	\$188,962,696
Federal Operating Contribution		
Provincial Operating Contribution	\$16,150,000	\$16,150,000
Municipal Operating Contribution	\$152,136,506	\$172,812,696
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$55,624,776	\$55,396,208
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$55,624,776	\$55,396,208
Federal Capital Contribution	\$4,869,265	\$15,052,382
Provincial Capital Contribution	\$45,029,247	\$40,343,826
Municipal Capital Contribution	\$5,726,264	
Other Capital Contributions		

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	46%
Municipal Operating Contribution / Capita	\$195.50	\$220.22
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.35	\$1.60
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.30	\$1.34
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.69	\$2.97
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$104.70	\$116.61
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	122.91	119.70
Reg. Serv. Pass. / Rev. Veh. Hr.	53.12	53.85
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	2.31	2.22
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	26.81	26.45
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.52	0.50
TOP WAGE RATES		
Operators	\$24.23	\$24.23
Mechanics	\$28.69	\$28.69

Owen Sound Transit

Transit Contact: John D. Johnston
Director of Operation

Statistical Contact: Kim Davis
Administrative Assistant
Phone: 519-376 4440 x261 Fax: 519-371-0511
Email: kdavis@e-owensound.com

SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1944	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Owen Sound	▪ Ridership (revenue passengers):	276,600
▪ Municipal Population:	22,000	▪ Total Operating Revenues:	\$394,260
▪ Service Area Population:	22,000	▪ Total Direct Operating Expenses:	\$992,423
▪ Service Area Size:	23.7 square kilometres	▪ Active Vehicles:	6
▪ Service provided by:	Municipal Department, under contract with Thomas Norris Transit	- Standard Buses	6
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0630 - 1800	Friday 0630 - 1800	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0630 - 1800	Saturday 0900 - 1800	▪ Number of Fixed Routes:	4
Wednesday 0630 - 1800	Sunday N/A	▪ Number of Accessible Routes:	4
Thursday 0630 - 1800	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 153,716 litres
Operators	9	1	- Biodiesel B5:
Other Transportation Operations	3	1	- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance	1	2	- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES	13	4	
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	276,600 100.00%	14,029 100.00%	321,763 100.00%	22.94
TOTAL	276,600	14,029	321,763	22.94

Owen Sound Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2007					
Adults	\$2.00		\$55.00		
Children					under 5 years - free
Students	\$1.50		\$25.00		Elementary school
Seniors	\$2.00		\$40.00		65 years and over
	\$1.50		\$30.00		high school/college

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	6		3.3		4	4	- Diesel	6
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	6	0			4	4	- Fuel Cell	
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		3.3		TOTAL	6

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		315,661	321,763	FINANCIAL			
Total Vehicle Kilometres		321,264	327,363	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		39%	40%
Revenue Vehicle Hours		13,598	14,029	Municipal Operating Contribution / Capita		\$22.67	\$17.16
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.18	\$2.16
Total Vehicle Hours		13,855	14,289	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.16	\$1.16
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.58	\$3.59
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$68.02	\$69.45
Concession Fare Trips				SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		11.97	12.57
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		19.37	19.72
Student Passenger Trips				AMOUNT OF SERVICE			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.62	0.64
REGULAR SERVICE PASSENGER TRIPS		263,400	276,600	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		23.21	22.94
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$470,613	\$491,757	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$137,066	\$175,151	Operators			
Vehicle Maintenance Expenses		\$143,533	\$136,663	Mechanics			
Plant Maintenance Expenses		\$138,886	\$133,289				
General/Administration Expenses		\$52,296	\$55,563				
TOTAL DIRECT OPERATING EXPENSES		\$942,394	\$992,423				
Debt Service Payment							
Total Operating Expenses		\$1,342,789	\$1,403,837				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$304,788	\$320,301				
TOTAL OPERATING REVENUES		\$368,839	\$394,260				
Total Revenues		\$368,839	\$915,984				
NET DIRECT OPERATING COST		\$573,555	\$598,163				
NET OPERATING COST		\$973,950	\$487,853				
Federal Operating Contribution							
Provincial Operating Contribution		\$400,385	\$110,309				
Municipal Operating Contribution		\$498,728	\$377,544				
Other Operating Contributions		\$74,837					
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

Parry Sound Transit

Transit Contact: Rob Mens
CAO

Statistical Contact: Rob Mens
CAO

Phone: 705-746-2101 Fax: 705-746-7461

Email: rmens@townofparrysound.com

SYSTEM HIGHLIGHTS:

▪ System established:	01/06/2007	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Parry Sound	▪ Ridership (revenue passengers):	4,014
▪ Municipal Population:	5,900	▪ Total Operating Revenues:	\$8,081
▪ Service Area Population:	5,900	▪ Total Direct Operating Expenses:	\$41,635
▪ Service Area Size:	13.3 square kilometres	▪ Active Vehicles:	1
▪ Service provided by:	Municipal Department, under contract with Hammond Transportation	- Small Community Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday	N/A	▪ Percentage of accessible transit fleet:	
Tuesday	0900 - 1700	▪ Number of Fixed Routes:	1
Wednesday	N/A	▪ Number of Accessible Routes:	0
Thursday	N/A	▪ Energy Consumption:	
Friday	0900 - 1700	- Diesel:	
Saturday	0900 - 1700	- Biodiesel B5:	
Sunday	N/A	- Biodiesel B20:	
Holidays	N/A	- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time Part-time		
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,014 100.00%	1,040 100.00%	0 0.00%	
TOTAL	4,014	1,040	0	0.00

Parry Sound Transit

FARE STRUCTURE

Effective Date:	01/06/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00				
Children		\$2.00				
Students		\$2.00				
Seniors		\$2.00				

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		1		9.0	1	1	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	0	1			1	1	- Battery
Total Low-Floor Bus (30'-60')	0			Average Bus Age (years)	9.0		- Fuel Cell
							TOTAL
							1

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres			FINANCIAL		
Total Vehicle Kilometres		1,040	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		19%
Revenue Vehicle Hours		1,040	Municipal Operating Contribution / Capita		\$5.69
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		\$8.36
Total Vehicle Hours			AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$2.01
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$10.37
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$40.03
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita		0.68
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		3.86
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita		0.18
REGULAR SERVICE PASSENGER TRIPS		4,014	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$41,635	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses					
TOTAL DIRECT OPERATING EXPENSES		\$41,635			
Debt Service Payment					
Total Operating Expenses		\$41,635			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES		\$8,081			
TOTAL OPERATING REVENUES		\$8,081			
Total Revenues		\$8,081			
NET DIRECT OPERATING COST		\$33,554			
NET OPERATING COST		\$33,554			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution		\$33,554			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Peterborough Transit

Transit Contact: Gary Noakes
Operations Manager

Statistical Contact: Andrew Burdett
Operations Supervisor
Phone: 705-742-7777 x2889 Fax: 705-742-3741
Email: aburdett@peterborough.ca

SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Peterborough	▪ Ridership (revenue passengers):	2,782,400
▪ Municipal Population:	80,000	▪ Total Operating Revenues:	\$3,684,100
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$8,676,100
▪ Service Area Size:	62.5 square kilometres	▪ Active Vehicles:	49
▪ Service provided by:	Municipal Department	- Standard Buses	49
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	61.22%
Monday 0600 - 2320	Friday 0600 - 2320	▪ Percentage of accessible transit fleet:	61.22%
Tuesday 0600 - 2320	Saturday 0640 - 2320	▪ Number of Fixed Routes:	16
Wednesday 0600 - 2320	Sunday 0800 - 1920	▪ Number of Accessible Routes:	0
Thursday 0600 - 2320	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 1,322,654 litres
Operators	54	17	- Biodiesel B5:
Other Transportation Operations	9		- Biodiesel B20:
Vehicle Mechanics	7		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	5		- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	4		- Other:
TOTAL EMPLOYEES	79	17	
▪ Union Affiliations:	ATU 1320 (Operators)		
	CUPE 504 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,963,647 100.00%	107,300 100.00%	1,957,100 100.00%	18.24
TOTAL	2,963,647	107,300	1,957,100	18.24

REMARKS:

In 2008, the delivery of 15 more low floor buses enables the service to provide fully accessible buses on almost the routes.

Peterborough Transit

FARE STRUCTURE

Effective Date:	26/10/2006	Cash	Tickets/Cards (unit price)	Monthly Pass	Other U-Pass	Criteria
Adults		\$2.00		\$50.00		
Children		\$2.00		\$45.00		Under 2 years - free
Students		\$2.00		\$45.00		
Seniors		\$2.00		\$30.00		Semi-Annual \$110; Annual \$180
Other: Student					\$236/8 months	Trent University

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	30	19	2.7	21.5	31	24	Internal Combustion
Commuter Rail							- Diesel 49
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	30	19			31	24	- Battery
Total Low-Floor Bus (30'-60')	30		Average Bus Age (years)		10.0		- Fuel Cell
							TOTAL 49

VEHICLE KILOMETRES AND HOURS			2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres			1,854,700	1,957,100	FINANCIAL			
Total Vehicle Kilometres			1,912,100	1,957,100	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		43%	42%
Revenue Vehicle Hours			107,800	107,300	Municipal Operating Contribution / Capita		\$39.94	\$45.53
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.66	\$1.79
Total Vehicle Hours			111,100	107,300	AVERAGE FARE			
Operators Paid Hours			143,400	131,667	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.22	\$1.30
Vehicle Mechanics Paid Hours				14,560	COST EFFECTIVENESS			
Total Employee Paid Hours			175,000	180,287	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$2.89	\$3.12
PASSENGER DATA					COST EFFICIENCY			
Adult Passenger Trips			1,203,200	1,331,117	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$70.24	\$80.86
Concession Fare Trips			1,485,100	1,451,283	SERVICE UTILIZATION			
Concession Fare Trips Details:					Reg. Serv. Pass. / Capita		34.47	34.78
Child Passenger Trips			14,600	16,955	Reg. Serv. Pass. / Rev. Veh. Hr.		24.94	25.93
Student Passenger Trips			101,200	96,924	AMOUNT OF SERVICE			
Senior Passenger Trips			199,600	214,670	Rev. Veh. Hrs. / Capita		1.38	1.34
REGULAR SERVICE PASSENGER TRIPS			2,688,300	2,782,400	AVERAGE SPEED			
Regular Service Passenger-Kms			11,559,700	11,964,320	Rev. Veh. Kms. / Rev. Veh. Hr.		17.21	18.24
Auxiliary Service Passenger Trips					LABOUR PRODUCTIVITY			
OPERATING EXPENSES					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.75	0.81
Transportation Operations Expenses			\$4,910,400	\$5,420,700	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles			\$1,005,500	\$1,333,200	Operators		\$21.70	\$22.05
Vehicle Maintenance Expenses			\$959,300	\$999,200	Mechanics		\$26.10	\$28.23
Plant Maintenance Expenses			\$623,000	\$646,200				
General/Administration Expenses			\$282,500	\$276,800				
TOTAL DIRECT OPERATING EXPENSES			\$7,780,700	\$8,676,100				
Debt Service Payment								
Total Operating Expenses			\$7,803,800	\$8,676,100				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS								
REGULAR SERV. PASS. REVENUES			\$3,290,400	\$3,627,092				
TOTAL OPERATING REVENUES			\$3,319,800	\$3,684,100				
Total Revenues			\$3,337,900	\$3,684,100				
NET DIRECT OPERATING COST			\$4,460,900	\$4,992,000				
NET OPERATING COST			\$4,465,900	\$4,992,000				
Federal Operating Contribution								
Provincial Operating Contribution			\$1,350,300	\$1,350,000				
Municipal Operating Contribution			\$3,115,600	\$3,642,000				
Other Operating Contributions								
Federal Debt Service Contribution								
Provincial Debt Service Contribution								
Municipal Debt Service Contribution								
CAPITAL EXPENSES AND FUNDING SOURCES								
TOTAL CAPITAL EXPENDITURES			\$506,900	\$6,384,000				
Total Capital Disposals				\$12,800				
TOTAL CAPITAL FUNDING			\$506,900	\$6,366,000				
Federal Capital Contribution				\$1,299,000				
Provincial Capital Contribution				\$2,729,000				
Municipal Capital Contribution			\$506,900	\$2,338,000				
Other Capital Contributions								

Port Colborne Transit

Transit Contact: Peter Senese
Director of Community and Corporate Service

Statistical Contact: Peter Senese
Director of Community and Corporate Services
Phone: 905-835-2900 x105 Fax: 905-834-5746
Email: dccc@portcolborne.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1999	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Port Colborne	▪ Ridership (revenue passengers):	8,889
▪ Municipal Population:	18,600	▪ Total Operating Revenues:	\$20,953
▪ Service Area Population:	18,600	▪ Total Direct Operating Expenses:	\$132,340
▪ Service Area Size:	40.5 square kilometres		
▪ Service provided by:	Municipal Department, under contract with Welland Transit		
▪ Hours of Service:			
Monday	0800 - 1700	Friday	0800 - 1700
Tuesday	0800 - 1700	Saturday	N/A
Wednesday	0800 - 1700	Sunday	N/A
Thursday	0800 - 1700	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	ATU (Operators)		
	ATU (Mechanics)		
▪ Number of Fixed Routes:			3
▪ Number of Accessible Routes:			3
▪ Energy Consumption:			
- Diesel:		29,000	litres
- Biodiesel B5:			
- Biodiesel B20:			
- Biodiesel - Other:			
- Natural Gas:			
- Electricity:			
- Other:			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	8,889 100.00%	2,000 100.00%	43,000 100.00%	21.50
TOTAL	8,889	2,000	43,000	21.50

REMARKS:

Port Colborne Transit contracts Welland Transit to provide local 5 days/week service from 8 am to 5 pm along 2 routes within the community. Port Colborne Transit contracts Welland Transit to provide inter-municipal service between Port Colborne and Welland 5 days/week, 3 times per day.

Port Colborne Transit

FARE STRUCTURE

Effective Date:	02/09/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Link Welland	Criteria
Adults		\$2.00	\$1.91	\$69.00	\$3.25	
Children						under 12 ride free with adult
Students		\$2.00	\$1.50	\$59.00	\$3.25	with no U-pass
Seniors		\$2.00	\$1.50	\$52.00	\$3.25	
Other: Intermunicipal			\$2.75			Welland

	Active	Average Age	Peak (Est.)	Base (Est.)
Access. Non-Acc.	Access. Non-Acc.			

VEHICLES (2008)

Bus			2	2
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				

TOTAL ACTIVE VEHICLES

2 2

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres		43,000
Total Vehicle Kilometres		92,400
Revenue Vehicle Hours	1,560	2,000
Auxiliary Revenue Vehicle Hours		750
Total Vehicle Hours	1,560	3,250
Operators Paid Hours		
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	3,120	

PASSENGER DATA

Adult Passenger Trips	1,639	3,719
Concession Fare Trips	3,787	5,170
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	210	821
<i>Student Passenger Trips</i>	416	662
<i>Senior Passenger Trips</i>	1,892	3,687

REGULAR SERVICE PASSENGER TRIPS

	5,426	8,889
Regular Service Passenger-Kms	53,339	115,557
Auxiliary Service Passenger Trips	437	4,546

OPERATING EXPENSES

Transportation Operations Expenses	\$154,225	\$131,667
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		
Plant Maintenance Expenses		
General/Administration Expenses	\$10,006	\$673
TOTAL DIRECT OPERATING EXPENSES	\$164,231	\$132,340
Debt Service Payment		
Total Operating Expenses	\$164,231	\$215,590

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$6,530	\$20,953
TOTAL OPERATING REVENUES	\$10,295	\$20,953
Total Revenues	\$28,552	\$30,007
NET DIRECT OPERATING COST	\$153,936	\$111,387
NET OPERATING COST	\$135,679	\$185,583

Federal Operating Contribution		
Provincial Operating Contribution	\$17,522	\$101,792
Municipal Operating Contribution	\$118,107	\$83,791
Other Operating Contributions	\$50	
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	6%	16%
Municipal Operating Contribution / Capita	\$6.35	\$4.50
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$28.37	\$12.53

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.20	\$2.36
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$30.27	\$14.89
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$105.28	\$66.34
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	0.29	0.48
Reg. Serv. Pass. / Rev. Veh. Hr.	3.48	4.44

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.08	0.11
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.		21.50
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

TOP WAGE RATES

Operators
Mechanics

Port Hope Transit

Transit Contact: Jeanette Davidson
Engineering Services Technician

Statistical Contact: Barbara Spry
Treasurer

Phone: 905-885-4544

Fax: 905-885-1807

Email: bspry@porthope.ca

SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.00
▪ Serves:	Port Hope	▪ Ridership (revenue passengers):	32,023
▪ Municipal Population:	16,390	▪ Total Operating Revenues:	\$55,832
▪ Service Area Population:	13,750	▪ Total Direct Operating Expenses:	\$437,840
▪ Service Area Size:	13.1 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with Coach Canada	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 2200	Friday 0600 - 2200	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 2200	Saturday 0800 - 1700	▪ Number of Fixed Routes:	2
Wednesday 0600 - 2200	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0600 - 2200	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	32,023 100.00%	0 0.00%	0 0.00%	
TOTAL	32,023	0	0	0.00

REMARKS:

Changes to the system in 2008 include the purchase of two new busses, new routes, extended hours, and new shelters.

Port Hope Transit

FARE STRUCTURE

Effective Date:	01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00		\$50.00		18 to 64
Children						under 4 years - free
Students		\$1.50		\$30.00		4 to 17 years of age
Seniors		\$1.50		\$30.00		65 + years of age
Other: Shuttle		\$2.00				Flat rate fee

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	2				2	2	- Diesel	2
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	2	0			2	2	- Fuel Cell	
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		0.0		TOTAL	2

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		73,440		FINANCIAL			
Total Vehicle Kilometres		76,500		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		20%	13%
Revenue Vehicle Hours		3,120		Municipal Operating Contribution / Capita		\$10.73	\$27.78
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$5.74	\$11.93
Total Vehicle Hours		3,273		AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.46	\$1.74
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$7.20	\$13.67
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		11,244	17,058	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$53.44	
Concession Fare Trips		13,046	14,965	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		1.87	2.33
Child Passenger Trips		1,024	2,555	Reg. Serv. Pass. / Rev. Veh. Hr.		7.79	
Student Passenger Trips		4,158	5,310	AMOUNT OF SERVICE			
Senior Passenger Trips		7,864	7,100	Rev. Veh. Hrs. / Capita		0.24	
REGULAR SERVICE PASSENGER TRIPS		24,290	32,023	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		23.54	
Auxiliary Service Passenger Trips		5,836		LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$172,584	\$409,237	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses			\$10	Mechanics			
Plant Maintenance Expenses		\$798	\$5,710				
General/Administration Expenses		\$1,518	\$22,883				
TOTAL DIRECT OPERATING EXPENSES		\$174,900	\$437,840				
Debt Service Payment							
Total Operating Expenses		\$174,900	\$437,840				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$35,436	\$55,832				
TOTAL OPERATING REVENUES		\$35,436	\$55,832				
Total Revenues		\$35,436	\$55,832				
NET DIRECT OPERATING COST		\$139,464	\$382,008				
NET OPERATING COST		\$139,464	\$382,008				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$139,464	\$382,008				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$990	\$412,373				
Total Capital Disposals			\$1,180				
TOTAL CAPITAL FUNDING		\$990	\$411,193				
Federal Capital Contribution			\$157,761				
Provincial Capital Contribution			\$230,653				
Municipal Capital Contribution		\$990					
Other Capital Contributions			\$22,779				

Quinte Access (Quinte West)

Transit Contact: Nadyne Mattis
Operations Manager

Statistical Contact: Shelly Ackers
Office Manager

Phone: 613-392-9664 Fax: 613-392-3872

Email: sackers@bellnet.ca

SYSTEM HIGHLIGHTS:

▪ System established:	15/09/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Quinte West - Trenton Ward	▪ Ridership (revenue passengers):	6,406
▪ Municipal Population:	42,700	▪ Total Operating Revenues:	\$16,725
▪ Service Area Population:	19,500	▪ Total Direct Operating Expenses:	\$80,472
▪ Service Area Size:	35.0 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Quinte Access	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 1800	Friday 0600 - 1800	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 1800	Saturday N/A	▪ Number of Fixed Routes:	2
Wednesday 0600 - 1800	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0600 - 1800	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	4		- Diesel: 10,344 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration		2	- Electricity:
TOTAL EMPLOYEES	4	2	- Other:
▪ Union Affiliations:	Non Union (Operators)		
	Non Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	6,406 100.00%	1,990 100.00%	37,210 100.00%	18.70
TOTAL	6,406	1,990	37,210	18.70

REMARKS:

Quinte Access started to provide the conventional transit service to Quinte West - Trenton Ward in September 2008. The 2008 data represented the service for the first three months.

Quinte Access (Quinte West)

FARE STRUCTURE

Effective Date:	15/09/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00		\$60.00		
Children		\$1.50		\$50.00		
Students		\$1.50		\$50.00		
Seniors		\$1.50		\$50.00		
Other: Specialized Transit		\$1.50		\$50.00		Registrants

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		4.0		2	2	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	2	0			2	2	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		4.0		- Fuel Cell
							TOTAL 2

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres		37,210	FINANCIAL		
Total Vehicle Kilometres		37,210	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		21%
Revenue Vehicle Hours		1,990	Municipal Operating Contribution / Capita		
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		\$9.95
Total Vehicle Hours		2,185	AVERAGE FARE		
Operators Paid Hours		2,180	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$2.61
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours		2,905	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$12.56
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$36.83
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita		0.33
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		3.22
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita		0.10
REGULAR SERVICE PASSENGER TRIPS		6,406	AVERAGE SPEED		
Regular Service Passenger-Kms		24,345	Rev. Veh. Kms. / Rev. Veh. Hr.		18.70
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.91
Transportation Operations Expenses		\$33,432	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$10,007	Operators		\$14.15
Vehicle Maintenance Expenses		\$13,207	Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses		\$23,826			
TOTAL DIRECT OPERATING EXPENSES		\$80,472			
Debt Service Payment					
Total Operating Expenses		\$80,472			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES		\$16,725			
TOTAL OPERATING REVENUES		\$16,725			
Total Revenues		\$16,725			
NET DIRECT OPERATING COST		\$63,747			
NET OPERATING COST		\$63,747			
Federal Operating Contribution					
Provincial Operating Contribution		\$63,747			
Municipal Operating Contribution					
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Sarnia Transit

Transit Contact: Jim Stevens
Director of Transit

Statistical Contact: Jim Stevens
Director of Transit

Phone: 519-336-3271 Fax: 519-336-3361

Email: jstevens@sarnia.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/04/1974	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Sarnia, Point Edward	▪ Ridership (revenue passengers):	1,004,897
▪ Municipal Population:	71,419	▪ Total Operating Revenues:	\$1,339,695
▪ Service Area Population:	71,419	▪ Total Direct Operating Expenses:	\$4,379,315
▪ Service Area Size:	167.3 square kilometres	▪ Active Vehicles:	23
▪ Service provided by:	Municipal Department	- Small Community Buses	5
		- Standard Buses	18
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	73.91%
Monday 0630 - 2245	Friday 0630 - 2245	▪ Percentage of accessible transit fleet:	73.91%
Tuesday 0630 - 2245	Saturday 0800 - 2245		
Wednesday 0630 - 2245	Sunday 0800 - 1815	▪ Number of Fixed Routes:	13
Thursday 0630 - 2245	Holidays N/A	▪ Number of Accessible Routes:	0
▪ Employees Statistics:	Full-time	Part-time	
Operators	32	6	
Other Transportation Operations			
Vehicle Mechanics	4		
Other Vehicle Maintenance and Servicing	5		
Plant and Other Maintenance			
General and Administration	7		
TOTAL EMPLOYEES	48	6	
▪ Union Affiliations:	CAW 456 (Operators)		
	CAW 456 (Mechanics)		
	CUPE 3690 (Office)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,150,187 100.00%	0 0.00%	1,319,195 100.00%	
TOTAL	1,150,187	0	1,319,195	0.00

REMARKS:

* The data for Sarnia also includes the regular transit service for the City of Point Edward. In 2008, they provided 23,094 passenger trips. The 2008 contract revenue was \$181,516 and its passenger revenue was \$36,878. * In 2007, Sarnia Transit used provincial gas tax money to offer "buy one college semester pass get the second for half price" campaign to promote transit service to the college students. This campaign might cause comparatively low passenger revenues generated from the pass revenues in 2007. * Starting February 2, 2008 Sarnia Transit has extended its Saturday evening service hours from 1815 to 2245.

Sarnia Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
01/01/2008					
Adults	\$2.00	\$1.85	\$55.00		
Children					5 years and under - free
Students	\$2.00	\$1.85	\$55.00	\$125.00/5-month	6 - 18 years; Elementary/Secondary School
Seniors	\$2.00	\$1.85	\$55.00		Over 65 years
Other: Student				\$140.00/4-month	College

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	17	6	7.8	26.5	15	10	Internal Combustion
Commuter Rail							- Diesel 23
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	17	6			15	10	- Battery
Total Low-Floor Bus (30'-60')	6		Average Bus Age (years)		12.7		- Fuel Cell
							TOTAL 23

VEHICLE KILOMETRES AND HOURS			PERFORMANCE INDICATORS		
	2007	2008		2007	2008
Revenue Vehicle Kilometres	1,300,384	1,319,195	FINANCIAL		
Total Vehicle Kilometres	1,393,154	1,405,386	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	31%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$34.79	\$36.13
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.01	\$3.02
Total Vehicle Hours			AVERAGE FARE		
Operators Paid Hours	70,720	74,048	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.17	\$1.20
Vehicle Mechanics Paid Hours	8,320	8,320	COST EFFECTIVENESS		
Total Employee Paid Hours	104,000	107,328	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.34	\$4.36
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	13.41	14.07
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita		
REGULAR SERVICE PASSENGER TRIPS	957,899	1,004,897	AVERAGE SPEED		
Regular Service Passenger-Kms	15,039,014	15,776,883	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips	16,231	20,441	LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$2,502,468	\$2,476,219	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$495,709	\$619,337	Operators	\$20.57	\$21.71
Vehicle Maintenance Expenses	\$487,425	\$552,473	Mechanics	\$23.96	\$25.30
Plant Maintenance Expenses	\$115,319	\$146,939			
General/Administration Expenses	\$552,930	\$584,347			
TOTAL DIRECT OPERATING EXPENSES	\$4,153,851	\$4,379,315			
Debt Service Payment	\$210,655	\$210,686			
Total Operating Expenses	\$4,452,569	\$4,652,806			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$1,123,598	\$1,202,970			
TOTAL OPERATING REVENUES	\$1,266,530	\$1,339,695			
Total Revenues	\$1,481,990	\$1,551,767			
NET DIRECT OPERATING COST	\$2,887,321	\$3,039,620			
NET OPERATING COST	\$2,970,579	\$3,101,039			
Federal Operating Contribution					
Provincial Operating Contribution	\$485,700	\$520,850			
Municipal Operating Contribution	\$2,484,879	\$2,580,189			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$990,612	\$1,580,516			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$990,612	\$1,580,516			
Federal Capital Contribution	\$227,684				
Provincial Capital Contribution	\$289,665	\$1,157,281			
Municipal Capital Contribution	\$473,263	\$423,235			
Other Capital Contributions					

Sault Ste Marie Transit

Transit Contact: Don Scott
Transit Manger

Statistical Contact: Sam Piraino
Chief Inspector Scheduler
Phone: 705-759-0541 Fax: 705-759-5834
Email: s.piraino@cityssm.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/11/1941	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Sault Ste Marie	▪ Ridership (revenue passengers):	1,830,535
▪ Municipal Population:	74,000	▪ Total Operating Revenues:	\$2,258,217
▪ Service Area Population:	69,900	▪ Total Direct Operating Expenses:	\$7,760,363
▪ Service Area Size:	223.5 square kilometres	▪ Active Vehicles:	29
▪ Service provided by:	Municipal Department	- Standard Buses	29
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	68.97%
Monday	0525 - 0030	Friday	0525 - 0030
Tuesday	0525 - 0030	Saturday	0530 - 0030
Wednesday	0525 - 0030	Sunday	0530 - 0030
Thursday	0525 - 0030	Holidays	0530 - 0030
▪ Employees Statistics:	Full-time	Part-time	
Operators	58		
Other Transportation Operations	4		
Vehicle Mechanics	10		
Other Vehicle Maintenance and Servicing	3		
Plant and Other Maintenance	2	2	
General and Administration	3	2	
TOTAL EMPLOYEES	80	4	
▪ Union Affiliations:	ATU 1767 (Operators)		
	USWA 2251 (Mechanics)		
	CUPE 67 (Office)		
		▪ Percentage of accessible transit fleet:	68.97%
		▪ Number of Fixed Routes:	11
		▪ Number of Accessible Routes:	11
		▪ Energy Consumption:	
		- Diesel:	1,051,855 litres
		- Biodiesel B5:	5,136 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,106,457 100.00%	81,951 100.00%	1,785,770 100.00%	21.79
TOTAL	2,106,457	81,951	1,785,770	21.79

REMARKS:

* Beginning April 01, 2008 Sault Transit introduced a \$0.25 cash fare and \$10.00 monthly pass in conjunction with a youth initiative in celebration of the year of the youth. All youth riders from the ages of 13 to 18 with proper identification were able to utilize the new fare. This project ended on December 31, 2008.

Sault Ste Marie Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/04/2008					
Adults	\$2.00	\$1.75	\$56.00		
Children	\$2.00	\$1.75	\$46.00		
Students	\$2.00	\$1.75	\$56.00		
Seniors	\$2.00	\$1.30	\$46.00		
Other: Youth	\$0.25		\$10.00		13 to 18 years of age

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	20	9	11.9	18.2	15	15	Internal Combustion
Commuter Rail							- Diesel 29
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	20	9			15	15	- Battery
Total Low-Floor Bus (30'-60')	13		Average Bus Age (years)		13.9		- Fuel Cell
							TOTAL 29

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	1,713,228	1,785,770
Total Vehicle Kilometres	1,751,440	1,803,984
Revenue Vehicle Hours	80,198	81,951
Auxiliary Revenue Vehicle Hours	1,583	1,707
Total Vehicle Hours	81,781	83,658
Operators Paid Hours	106,977	110,942
Vehicle Mechanics Paid Hours	16,492	17,938
Total Employee Paid Hours	147,973	152,318

PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS	1,654,788	1,830,535
Regular Service Passenger-Kms	1,985,746	8,035,965
Auxiliary Service Passenger Trips	25,216	26,797

OPERATING EXPENSES

Transportation Operations Expenses	\$3,402,739	\$3,693,754
Fuel/Energy Exp. for Vehicles	\$916,490	\$1,311,804
Vehicle Maintenance Expenses	\$1,306,256	\$1,466,199
Plant Maintenance Expenses	\$616,415	\$584,715
General/Administration Expenses	\$594,664	\$703,891
TOTAL DIRECT OPERATING EXPENSES	\$6,836,564	\$7,760,363
Debt Service Payment		
Total Operating Expenses	\$6,836,564	\$7,760,363

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$2,338,875	\$2,160,866
TOTAL OPERATING REVENUES	\$2,454,353	\$2,258,217
Total Revenues	\$2,461,353	\$2,258,217
NET DIRECT OPERATING COST	\$4,382,211	\$5,502,146
NET OPERATING COST	\$4,375,211	\$5,502,146
Federal Operating Contribution		
Provincial Operating Contribution	\$726,527	\$1,063,055
Municipal Operating Contribution	\$3,648,684	\$4,439,091
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$617,398	\$17,109
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$617,398	\$17,109
Federal Capital Contribution	\$117,068	
Provincial Capital Contribution	\$500,330	\$17,109
Municipal Capital Contribution		
Other Capital Contributions		

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	36%	29%
Municipal Operating Contribution / Capita	\$52.20	\$63.51
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.65	\$3.01
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.41	\$1.18
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.13	\$4.24
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$83.60	\$92.76
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	23.67	26.19
Reg. Serv. Pass. / Rev. Veh. Hr.	20.63	22.34
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.15	1.17
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.36	21.79
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.75
TOP WAGE RATES		
Operators	\$20.42	\$21.03
Mechanics	\$23.57	\$24.28

St. Catharines Transit

Transit Contact: Dave Sherlock
General Manager

Statistical Contact: Graham Morrison
Manager of Finance and Administration
Phone: 905-685-4228 x227 Fax: 905-685-4050
Email: gmorrison@yourbus.com

SYSTEM HIGHLIGHTS:

▪ System established:	01/09/1961	▪ Adult Cash Fare:	\$2.50
▪ Serves:	St. Catharines, Thorold	▪ Ridership (revenue passengers):	5,144,087
▪ Municipal Population:	150,000	▪ Total Operating Revenues:	\$7,179,873
▪ Service Area Population:	150,000	▪ Total Direct Operating Expenses:	\$13,643,371
▪ Service Area Size:	179.1 square kilometres	▪ Active Vehicles:	63
▪ Service provided by:	Transit Commission	- Standard Buses	63
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	80.95%
Monday 0600 - 2400	Friday 0600 - 2400	▪ Percentage of accessible transit fleet:	80.95%
Tuesday 0600 - 2400	Saturday 0600 - 2400	▪ Number of Fixed Routes:	20
Wednesday 0600 - 2400	Sunday 1030 - 1830	▪ Number of Accessible Routes:	16
Thursday 0600 - 2400	Holidays 1030 - 1830	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 2,066,980 litres
Operators	82	10	- Biodiesel B5:
Other Transportation Operations	6		- Biodiesel B20:
Vehicle Mechanics	10		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	10	2	- Natural Gas:
Plant and Other Maintenance	2		- Electricity:
General and Administration	7	1	- Other:
TOTAL EMPLOYEES	117	13	
▪ Union Affiliations:	ATU 846 (Operators)		
	ATU 846 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	5,144,087 100.00%	148,159 100.00%	3,432,224 100.00%	23.17
TOTAL	5,144,087	148,159	3,432,224	23.17

REMARKS:

The data for St. Catharines also included the regular transit service for the City of Thorold. In 2008, they provided 297,002 passenger trips. The 2008 contract revenue was \$381,714 and its passenger revenue was \$357,995

St. Catharines Transit

FARE STRUCTURE

Effective Date:	01/04/2007	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
Adults		\$2.50	\$2.35	\$80.00		
Children		\$1.75	\$1.75	\$50.00		Up to Gr 8
Students		\$2.50	\$2.25	\$50.00		Sec School
Seniors		\$2.50	\$1.75	\$50.00		65+
Other: Students					\$290.00/4-month	Post Secondary students

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	51	12	2.9	16.7	50	35	Internal Combustion
Commuter Rail							- Diesel 63
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	51	12			50	35	- Battery
Total Low-Floor Bus (30'-60')	51		Average Bus Age (years)		5.5		- Fuel Cell
							TOTAL 63

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	3,419,470	3,432,224
Total Vehicle Kilometres	3,532,723	3,544,792
Revenue Vehicle Hours	147,602	148,159
Auxiliary Revenue Vehicle Hours	1,200	1,251
Total Vehicle Hours	152,421	153,035
Operators Paid Hours	187,598	192,636
Vehicle Mechanics Paid Hours	19,422	20,247
Total Employee Paid Hours	262,986	263,816

PASSENGER DATA

Adult Passenger Trips	1,566,029	1,651,246
Concession Fare Trips	3,495,810	3,492,841
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	8,704	8,416
Student Passenger Trips	3,245,780	3,232,630
Senior Passenger Trips	241,326	251,795
REGULAR SERVICE PASSENGER TRIPS	5,061,839	5,144,087
Regular Service Passenger-Kms	43,531,815	44,239,148
Auxiliary Service Passenger Trips	8,251	5,478

OPERATING EXPENSES

Transportation Operations Expenses	\$7,028,046	\$7,185,427
Fuel/Energy Exp. for Vehicles	\$1,888,924	\$2,399,018
Vehicle Maintenance Expenses	\$2,555,921	\$2,504,122
Plant Maintenance Expenses	\$662,407	\$717,116
General/Administration Expenses	\$797,384	\$837,688
TOTAL DIRECT OPERATING EXPENSES	\$12,932,682	\$13,643,371
Debt Service Payment		
Total Operating Expenses	\$12,932,682	\$13,643,371

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$6,747,489	\$6,941,560
TOTAL OPERATING REVENUES	\$6,982,528	\$7,179,873
Total Revenues	\$7,538,140	\$7,762,903
NET DIRECT OPERATING COST	\$5,950,154	\$6,463,498
NET OPERATING COST	\$5,394,542	\$5,880,468
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$5,394,542	\$5,880,468
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$7,851,931	\$6,296,935
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$7,851,931	\$6,296,935
Federal Capital Contribution	\$927,178	\$80,851
Provincial Capital Contribution	\$5,805,158	\$5,968,135
Municipal Capital Contribution	\$1,119,595	\$247,949
Other Capital Contributions		

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	54%	53%
Municipal Operating Contribution / Capita	\$36.45	\$39.20
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.18	\$1.26
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.33	\$1.35
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.55	\$2.65
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.85	\$89.15
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	34.20	34.29
Reg. Serv. Pass. / Rev. Veh. Hr.	34.29	34.72
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.00	0.99
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	23.17	23.17
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.79	0.78
TOP WAGE RATES		
Operators	\$22.67	\$23.35
Mechanics	\$26.79	\$28.11

St. Thomas Transit

Transit Contact: Dave White
Supervisor of Roads and Transportation

Statistical Contact: Dave White
Supervisor of Roads and Transportation

Phone: 519-631-0368 x32 Fax: 519-631-5542

Email: dwhite@city.st-thomas.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of St. Thomas	▪ Ridership (revenue passengers):	319,063
▪ Municipal Population:	36,000	▪ Total Operating Revenues:	\$321,013
▪ Service Area Population:	36,000	▪ Total Direct Operating Expenses:	\$1,035,027
▪ Service Area Size:	32.6 square kilometres	▪ Active Vehicles:	11
▪ Service provided by:	Municipal Department, under contract with Aboutown Transit	- Small Community Buses	7
		- Standard Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0715 - 1845	Friday 0715 - 1845	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0715 - 1845	Saturday 0915 - 1845		
Wednesday 0715 - 1845	Sunday N/A	▪ Number of Fixed Routes:	5
Thursday 0715 - 1845	Holidays N/A	▪ Number of Accessible Routes:	5
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators		- Diesel:	136,900 litres
Other Transportation Operations		- Biodiesel B5:	
Vehicle Mechanics		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration		- Electricity:	
TOTAL EMPLOYEES		- Other:	
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	319,063 100.00%	13,660 100.00%	385,000 100.00%	28.18
TOTAL	319,063	13,660	385,000	28.18

St. Thomas Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2007					
Adults	\$2.50	\$2.00	\$60.00		
Children	\$2.50	\$1.50	\$50.00		Child over 5
Students	\$2.50	\$1.50	\$50.00		
Seniors	\$2.50	\$1.50	\$50.00		

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	11		2.0		5	5	Internal Combustion - Diesel 11 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	11	0			5	5	
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		2.0		TOTAL 11

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres			385,000	FINANCIAL		
Total Vehicle Kilometres			385,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	31%
Revenue Vehicle Hours		13,614	13,660	Municipal Operating Contribution / Capita	\$17.41	\$19.83
Auxiliary Revenue Vehicle Hours		200		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.86	\$2.24
Total Vehicle Hours		14,114	13,660	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.09	\$1.01
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.95	\$3.24
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$70.41	\$75.77
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	9.36	8.86
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	24.75	23.36
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.38	0.38
REGULAR SERVICE PASSENGER TRIPS		336,960	319,063	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		28.18
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$993,773	\$865,272	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses			\$161,836	Mechanics		
Plant Maintenance Expenses			\$1,960			
General/Administration Expenses			\$5,959			
TOTAL DIRECT OPERATING EXPENSES		\$993,773	\$1,035,027			
Debt Service Payment						
Total Operating Expenses		\$993,773	\$1,035,027			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$366,931	\$321,013			
TOTAL OPERATING REVENUES		\$366,931	\$321,013			
Total Revenues		\$366,931	\$321,013			
NET DIRECT OPERATING COST		\$626,842	\$714,014			
NET OPERATING COST		\$626,842	\$714,014			
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution		\$626,842	\$714,014			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$526,457	\$380,297			
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$526,457	\$380,297			
Federal Capital Contribution		\$79,407				
Provincial Capital Contribution		\$125,202	\$380,297			
Municipal Capital Contribution		\$321,848				
Other Capital Contributions						

Stratford Transit

Transit Contact: Michael D. Dack
Cemetery & Transit Manager

Statistical Contact: Michael D. Dack
Cemetery & Transit Manager
Phone: 519-271-0250 x340 Fax: 519-271-6029
Email: mdack@city.stratford.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Stratford	▪ Ridership (revenue passengers):	547,484
▪ Municipal Population:	32,000	▪ Total Operating Revenues:	\$725,211
▪ Service Area Population:	32,000	▪ Total Direct Operating Expenses:	\$2,210,925
▪ Service Area Size:	26.0 square kilometres	▪ Active Vehicles:	15
▪ Service provided by:	Municipal Department	- Standard Buses	15
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	53.33%
Monday 0600 - 2200	Friday 0600 - 2200	▪ Percentage of accessible transit fleet:	53.33%
Tuesday 0600 - 2200	Saturday 0600 - 2000	▪ Number of Fixed Routes:	6
Wednesday 0600 - 2200	Sunday N/A	▪ Number of Accessible Routes:	6
Thursday 0600 - 2200	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	15	8	- Diesel: 311,870 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics	2		- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	2		- Electricity:
TOTAL EMPLOYEES	19	8	- Other:
▪ Union Affiliations:	IBEW 636 (Operators)		
	IBEW 636 (Mechanics)		
	CUPE (Clerk)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	682,823 100.00%	0 0.00%	555,283 100.00%	
TOTAL	682,823	0	555,283	0.00

Stratford Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2007					
Adults	\$2.00	\$1.75	\$50.00		
Children					5 and under
Students	\$1.75	\$1.50	\$35.00		Up to Post Secondary
Seniors	\$2.00	\$1.75			65 and over
Other: Special			\$35.00		Social Services

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	8	7	3.5	17.4	10	6	- Diesel	15
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	8	7			10	6	- Fuel Cell	
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		10.0		TOTAL	15

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		549,244	555,283	FINANCIAL			
Total Vehicle Kilometres		567,988	555,283	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		34%	33%
Revenue Vehicle Hours		30,369		Municipal Operating Contribution / Capita		\$45.73	\$41.11
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.27	\$2.71
Total Vehicle Hours		31,405		AVERAGE FARE			
Operators Paid Hours		41,094	45,110	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.12	\$1.32
Vehicle Mechanics Paid Hours		3,952	4,418	COST EFFECTIVENESS			
Total Employee Paid Hours		52,846	51,352	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.43	\$4.04
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		219,595	18,972	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$66.65	
Concession Fare Trips		390,785	528,512	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		20.35	17.11
Child Passenger Trips		10,639		Reg. Serv. Pass. / Rev. Veh. Hr.		20.10	
Student Passenger Trips		212,417	162,308	AMOUNT OF SERVICE			
Senior Passenger Trips		87,437	173,397	Rev. Veh. Hrs. / Capita		1.01	
REGULAR SERVICE PASSENGER TRIPS		610,380	547,484	AVERAGE SPEED			
Regular Service Passenger-Kms		5,493,420		Rev. Veh. Kms. / Rev. Veh. Hr.		18.09	
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.74	
Transportation Operations Expenses		\$1,095,640	\$1,527,090	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$266,423	\$344,545	Operators		\$21.49	\$23.68
Vehicle Maintenance Expenses		\$418,632	\$190,909	Mechanics		\$24.78	\$26.29
Plant Maintenance Expenses		\$119,100	\$66,182				
General/Administration Expenses		\$193,352	\$82,199				
TOTAL DIRECT OPERATING EXPENSES		\$2,093,147	\$2,210,925				
Debt Service Payment							
Total Operating Expenses		\$2,093,147	\$2,210,925				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$685,122	\$725,211				
TOTAL OPERATING REVENUES		\$710,065	\$725,211				
Total Revenues		\$710,065	\$725,211				
NET DIRECT OPERATING COST		\$1,383,082	\$1,485,714				
NET OPERATING COST		\$1,383,082	\$1,485,714				
Federal Operating Contribution							
Provincial Operating Contribution		\$11,094	\$170,286				
Municipal Operating Contribution		\$1,371,988	\$1,315,428				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$492,692	\$512,425				
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$492,692	\$512,425				
Federal Capital Contribution							
Provincial Capital Contribution		\$420,305	\$439,099				
Municipal Capital Contribution		\$72,387	\$73,326				
Other Capital Contributions							

Greater Sudbury Transit

Transit Contact: Roger Sauve
Director, Transit Services

Statistical Contact: Jody McIvor
Administration Clerk
Phone: 705-675-3333 x225 Fax: 705-560-4571
Email: jody.mcivor@greatersudbury.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1972	▪ Adult Cash Fare:	\$2.35
▪ Serves:	City of Greater Sudbury	▪ Ridership (revenue passengers):	4,509,678
▪ Municipal Population:	160,000	▪ Total Operating Revenues:	\$6,818,543
▪ Service Area Population:	129,600	▪ Total Direct Operating Expenses:	\$16,375,720
▪ Service Area Size:	3,627.0 square kilometres	▪ Active Vehicles:	59
▪ Service provided by:	Municipal Department	- Standard Buses	59
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	71.19%
Monday 0600 - 0200	Friday 0600 - 0200	▪ Percentage of accessible transit fleet:	71.19%
Tuesday 0600 - 0200	Saturday 0600 - 0200	▪ Number of Fixed Routes:	43
Wednesday 0600 - 0200	Sunday 0600 - 0200	▪ Number of Accessible Routes:	24
Thursday 0600 - 0200	Holidays 0600 - 0200	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 2,276,623 litres
Operators	74	41	- Biodiesel B5: 49,224 litres
Other Transportation Operations	4		- Biodiesel B20:
Vehicle Mechanics	8		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	11	2	- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	12	2	- Other:
TOTAL EMPLOYEES	109	45	
▪ Union Affiliations:	CUPE 4705 (Operators)		
	CUPE 4705 (Mechanics)		
	CUPE 4705 (Clerical)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,509,678 100.00%	161,292 100.00%	3,951,103 100.00%	24.50
TOTAL	4,509,678	161,292	3,951,103	24.50

Greater Sudbury Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/03/2008					
Adults	\$2.35	\$1.85	\$68.00		
Children	\$1.85	\$1.35			from 5 years to 60 inches tall
Students	\$2.35	\$1.85	\$62.00		
Seniors	\$1.85	\$1.35	\$42.00		55 year or older with \$20 Annual Pass
Other: Persons with disabilities	\$1.85	\$1.35	\$42.00		with \$20 Annual Pass

	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
VEHICLES (2008)	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion
Bus	42	17	5.2	16.4	47	30	- Diesel 55
Commuter Rail							- Biodiesel (all blends) 4
Ferry							- Natural Gas (CNG or LNG)
Heavy Rail							- Other
Light Rail							Electric
Locomotive							- Trolley
Streetcar							- Battery
TOTAL ACTIVE VEHICLES	42	17			47	30	- Fuel Cell
Total Low-Floor Bus (30'-60')	42		Average Bus Age (years)		8.4		TOTAL 59

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	3,588,983	3,951,103
Total Vehicle Kilometres	3,624,240	3,983,691
Revenue Vehicle Hours	155,870	161,292
Auxiliary Revenue Vehicle Hours	937	935
Total Vehicle Hours	156,807	162,227
Operators Paid Hours	204,298	219,509
Vehicle Mechanics Paid Hours	16,536	17,385
Total Employee Paid Hours	272,548	293,692

PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS	4,365,465	4,509,678
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$7,587,565	\$8,447,398
Fuel/Energy Exp. for Vehicles	\$1,964,670	\$2,650,028
Vehicle Maintenance Expenses	\$2,327,962	\$2,523,899
Plant Maintenance Expenses	\$1,046,870	\$962,477
General/Administration Expenses	\$1,549,950	\$1,791,918
TOTAL DIRECT OPERATING EXPENSES	\$14,477,017	\$16,375,720
Debt Service Payment	\$12,729	
Total Operating Expenses	\$14,489,746	\$16,375,720

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$6,787,349	\$6,657,824
TOTAL OPERATING REVENUES	\$6,939,098	\$6,818,543
Total Revenues	\$6,992,166	\$6,868,895
NET DIRECT OPERATING COST	\$7,537,919	\$9,557,177
NET OPERATING COST	\$7,497,580	\$9,506,825
Federal Operating Contribution		
Provincial Operating Contribution		\$743,271
Municipal Operating Contribution	\$7,484,851	\$8,756,304
Other Operating Contributions		\$7,250
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$12,729	

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$4,456,052	\$2,331,529
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$4,456,052	\$2,331,529
Federal Capital Contribution	\$3,456,792	
Provincial Capital Contribution	\$775,886	\$2,103,692
Municipal Capital Contribution		
Other Capital Contributions	\$223,374	\$227,837

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	42%
Municipal Operating Contribution / Capita	\$57.75	\$67.56
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.73	\$2.12
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.48
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.32	\$3.63
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$92.32	\$100.94
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	33.68	34.80
Reg. Serv. Pass. / Rev. Veh. Hr.	28.01	27.96
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.20	1.24
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	23.03	24.50
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.74
TOP WAGE RATES		
Operators	\$22.72	\$23.40
Mechanics	\$26.78	\$26.58

Temiskaming Shores Transit

Transit Contact: Patrick Cormier
Executive Assistant to the CAO/Policy Analyst

Statistical Contact: Patrick Cormier
Executive Assistant to the CAO/Policy Analyst
Phone: 705-672-3363 Fax: 705-672-3200
Email: pcormier@temiskamingshores.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Temiskaming Shores, Town of Cobalt	▪ Ridership (revenue passengers):	97,514
▪ Municipal Population:	11,961	▪ Total Operating Revenues:	
▪ Service Area Population:	11,961	▪ Total Direct Operating Expenses:	\$149,994
▪ Service Area Size:	182.0 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with Stock Transportation	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday 0700 - 2200	Friday 0700 - 2400	▪ Percentage of accessible transit fleet:	
Tuesday 0700 - 2200	Saturday 0800 - 1820	▪ Number of Fixed Routes:	2
Wednesday 0700 - 2200	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0700 - 2200	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	5		- Diesel: 68,500 litres
Other Transportation Operations	1		- Biodiesel B5:
Vehicle Mechanics	2		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	1		- Biodiesel - Other:
Plant and Other Maintenance	1		- Natural Gas:
General and Administration	4		- Electricity:
TOTAL EMPLOYEES	14		- Other:
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	97,514 100.00%	7,435 100.00%	237,796 100.00%	31.98
TOTAL	97,514	7,435	237,796	31.98

REMARKS:

* Contractor retained farebox revenue.

Temiskaming Shores Transit

FARE STRUCTURE

Effective Date:	20/10/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.50	\$2.25			
Children		\$2.00	\$1.80			6 yrs and under - free; 6-12 yrs old
Students		\$2.50	\$2.25			
Seniors		\$2.00	\$1.80			55 yrs +

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		2		4.0	2	2	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	0	2			2	2	- Battery
Total Low-Floor Bus (30'-60')	0				4.0		- Fuel Cell
			Average Bus Age (years)				TOTAL 2

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		237,796	237,796	FINANCIAL			
Total Vehicle Kilometres		237,796	237,796	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)			
Revenue Vehicle Hours		7,435	7,435	Municipal Operating Contribution / Capita		\$11.34	\$12.54
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.45	\$1.54
Total Vehicle Hours		7,435	7,435	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.			
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$1.45	\$1.54
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$17.79	\$20.17
Concession Fare Trips				SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		7.81	8.15
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		12.26	13.12
Student Passenger Trips				AMOUNT OF SERVICE			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.64	0.62
REGULAR SERVICE PASSENGER TRIPS		91,149	97,514	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		31.98	31.98
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$132,270	\$149,994	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses							
General/Administration Expenses							
TOTAL DIRECT OPERATING EXPENSES		\$132,270	\$149,994				
Debt Service Payment							
Total Operating Expenses		\$132,270	\$149,994				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES							
TOTAL OPERATING REVENUES							
Total Revenues							
NET DIRECT OPERATING COST		\$132,270	\$149,994				
NET OPERATING COST		\$132,270	\$149,994				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$132,270	\$149,994				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

Thunder Bay Transit

Transit Contact: Alex Grant
Transit Manager

Statistical Contact: Alex Grant
Transit Manager

Phone: 807-684-2187 Fax: 807-345-5744

Email: agrant@thunderbay.ca

SYSTEM HIGHLIGHTS:

- System established: 07/03/1892
- Serves: Corporation of the City of Thunder
- Municipal Population: 110,000
- Service Area Population: 109,000
- Service Area Size: 256.0 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	0600 - 0020	Friday	0600 - 0020
Tuesday	0600 - 0020	Saturday	0600 - 0020
Wednesday	0600 - 0020	Sunday	0900 - 2300
Thursday	0600 - 0020	Holidays	0900 - 2300
- **Employees Statistics:**

	Full-time	Part-time
Operators	103	10
Other Transportation Operations	8	
Vehicle Mechanics	7	
Other Vehicle Maintenance and Servicing	16	
Plant and Other Maintenance	2	
General and Administration	3	
TOTAL EMPLOYEES	139	10
- Union Affiliations:

ATU	966 (Operators)
ATU	966 (Mechanics)
CUPE	87 (Clerks)
- Disruption during 2007:

snow
Start Date: 21/12/2007
End Date: 21/12/2007
Duration: 1 days
- Adult Cash Fare: \$2.35
- Ridership (revenue passengers): 3,410,297
- Total Operating Revenues: \$4,621,450
- Total Direct Operating Expenses: \$13,477,731
- Active Vehicles: 49

- Standard Buses	49
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- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 14
- Energy Consumption:

- Diesel:	1,713,414 litres
- Biodiesel B5:	66,526 litres
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,410,297 100.00%	160,349 100.00%	3,168,971 100.00%	19.76
TOTAL	3,410,297	160,349	3,168,971	19.76

Thunder Bay Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Pass	Criteria
01/04/2008					
Adults	\$2.35	\$1.75	\$67.00		
Children	\$2.35	\$1.75	\$57.00		
Students	\$2.35	\$1.75	\$57.00		
Seniors	\$2.35	\$1.75	\$57.00		
Other: Students			\$70.00		University U-Pass 8-month full time students

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	49		6.6		36	28	- Diesel	46
Commuter Rail							- Biodiesel (all blends)	3
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
							- Fuel Cell	
TOTAL ACTIVE VEHICLES	49	0			36	28	TOTAL	49
Total Low-Floor Bus (30'-60')	49		Average Bus Age (years)		6.6			

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	3,086,508	3,168,971
Total Vehicle Kilometres	3,090,598	3,176,051
Revenue Vehicle Hours	152,617	160,349
Auxiliary Revenue Vehicle Hours	157	268
Total Vehicle Hours	153,301	161,244
Operators Paid Hours	223,600	224,640
Vehicle Mechanics Paid Hours	14,560	14,560
Total Employee Paid Hours	295,620	296,660

PASSENGER DATA

Adult Passenger Trips	2,203,319	2,083,838
Concession Fare Trips	917,528	1,326,459
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	40,571	235,023
Student Passenger Trips	477,489	441,034
Senior Passenger Trips	399,468	368,202

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	3,120,847	3,410,297
Auxiliary Service Passenger Trips	1,358	2,516

OPERATING EXPENSES

Transportation Operations Expenses	\$7,041,706	\$7,215,813
Fuel/Energy Exp. for Vehicles	\$1,467,409	\$2,015,195
Vehicle Maintenance Expenses	\$2,446,618	\$1,790,924
Plant Maintenance Expenses	\$747,321	\$760,651
General/Administration Expenses	\$1,209,698	\$1,695,148
TOTAL DIRECT OPERATING EXPENSES	\$12,912,752	\$13,477,731
Debt Service Payment		
Total Operating Expenses	\$12,912,752	\$13,477,731

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$4,366,955	\$4,539,378
TOTAL OPERATING REVENUES	\$4,428,200	\$4,621,450
Total Revenues	\$4,430,532	\$4,622,810
NET DIRECT OPERATING COST	\$8,484,552	\$8,856,281
NET OPERATING COST	\$8,482,220	\$8,854,921
Federal Operating Contribution		
Provincial Operating Contribution	\$567,000	\$656,200
Municipal Operating Contribution	\$7,915,220	\$8,198,721
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$2,148,897	\$2,680,600
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$2,148,897	\$2,680,600
Federal Capital Contribution		\$8,000
Provincial Capital Contribution	\$1,773,588	\$1,979,000
Municipal Capital Contribution	\$375,309	\$693,600
Other Capital Contributions		

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	34%
Municipal Operating Contribution / Capita	\$70.67	\$75.22
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.72	\$2.60
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.40	\$1.33
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.14	\$3.95
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.23	\$83.59
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	27.86	31.29
Reg. Serv. Pass. / Rev. Veh. Hr.	20.45	21.27
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.36	1.47
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	20.22	19.76
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.68	0.72
TOP WAGE RATES		
Operators	\$20.68	\$21.20
Mechanics	\$25.04	\$25.67

Timmins Transit

Transit Contact: Catherine Verreault
Manager of Transit Operations

Statistical Contact: Catherine Verreault
Manager of Transit Operations
Phone: 705-360-2600 x3501 Fax: 705-360-2698
Email: catherine.verreault@timmins.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1975	▪ Adult Cash Fare:	\$2.25
▪ Serves:	Timmins	▪ Ridership (revenue passengers):	900,601
▪ Municipal Population:	44,500	▪ Total Operating Revenues:	\$1,374,488
▪ Service Area Population:	38,000	▪ Total Direct Operating Expenses:	\$4,830,340
▪ Service Area Size:	24.0 square kilometres	▪ Active Vehicles:	22
▪ Service provided by:	Municipal Department	- Standard Buses	22
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	77.27%
Monday 0615 - 2330	Friday 0615 - 2330	▪ Percentage of accessible transit fleet:	77.27%
Tuesday 0615 - 2330	Saturday 0615 - 2330	▪ Number of Fixed Routes:	9
Wednesday 0615 - 2330	Sunday 0830 - 1830	▪ Number of Accessible Routes:	9
Thursday 0615 - 2330	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 616,059 litres
Operators	18	12	- Biodiesel B5:
Other Transportation Operations	3		- Biodiesel B20:
Vehicle Mechanics	4		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	4		- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	5		- Other:
TOTAL EMPLOYEES	34	12	
▪ Union Affiliations:	CUPE 1544 (Operators)		
	CUPE 1544 (Mechanics)		
	CUPE 434 (Office)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	900,601 100.00%	40,240 100.00%	949,191 100.00%	23.59
TOTAL	900,601	40,240	949,191	23.59

Timmins Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2009					
Adults	\$2.25	\$2.25	\$65.00		
Children					under 9 - free
Students	\$1.75	\$1.75	\$50.00		9 and over
Seniors	\$1.75	\$1.75	\$50.00		65 and over
Other: ODSP			\$50.00		Ontario works

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	17	5	7.1	25.0	13	13	- Diesel	22
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	17	5			13	13	- Fuel Cell	
Total Low-Floor Bus (30'-60')	17		Average Bus Age (years)		11.2		TOTAL	22

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	989,268	949,191
Total Vehicle Kilometres	1,142,315	1,101,391
Revenue Vehicle Hours	48,236	40,240
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	48,236	40,240
Operators Paid Hours	59,280	59,280
Vehicle Mechanics Paid Hours	8,320	8,320
Total Employee Paid Hours	91,000	92,040

PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS	884,021	900,601
Regular Service Passenger-Kms		949,191
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$1,960,066	\$2,101,410
Fuel/Energy Exp. for Vehicles	\$569,496	\$667,901
Vehicle Maintenance Expenses	\$1,042,258	\$1,210,049
Plant Maintenance Expenses	\$239,591	\$366,818
General/Administration Expenses	\$624,066	\$484,162
TOTAL DIRECT OPERATING EXPENSES	\$4,435,478	\$4,830,340
Debt Service Payment		
Total Operating Expenses	\$4,435,478	\$4,830,340

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,330,552	\$1,362,620
TOTAL OPERATING REVENUES	\$1,351,806	\$1,374,488
Total Revenues	\$1,351,806	\$1,374,488
NET DIRECT OPERATING COST	\$3,083,672	\$3,455,852
NET OPERATING COST	\$3,083,672	\$3,455,852
Federal Operating Contribution		
Provincial Operating Contribution	\$422,494	\$6,750
Municipal Operating Contribution	\$2,661,178	\$3,449,102
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$710,412	\$1,284,098
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$710,412	\$1,284,099
Federal Capital Contribution		\$237,695
Provincial Capital Contribution	\$272,861	\$195,763
Municipal Capital Contribution	\$437,551	\$356,843
Other Capital Contributions		\$493,798

PERFORMANCE INDICATORS

FINANCIAL	2007	2008
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	28%
Municipal Operating Contribution / Capita	\$70.03	\$90.77
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.49	\$3.84
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.51	\$1.51
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.02	\$5.36
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$91.95	\$120.04
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	23.26	23.70
Reg. Serv. Pass. / Rev. Veh. Hr.	18.33	22.38
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.27	1.06
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	20.51	23.59
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	0.68
TOP WAGE RATES		
Operators	\$21.08	\$21.66
Mechanics	\$24.86	\$25.54

TTC (Toronto)

Transit Contact: Vincent Rodo
General Manager & General Secretary

Statistical Contact: Jim Rubin
Statistical Economist
Phone: 416-393-3640 Fax: 416-338-0127
Email: jim.rubin@ttc.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	466,700,000
▪ Municipal Population:	2,503,281	▪ Total Operating Revenues:	\$866,651,342
▪ Service Area Population:	2,503,281	▪ Total Direct Operating Expenses:	\$1,172,811,748
▪ Service Area Size:	632.0 square kilometres	▪ Active Vehicles:	2,695
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	250
		- Heavy Rail Vehicles	678
		- Standard Buses	1,739
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	86.26%
Monday	0600 - 0130	Friday	0600 - 0130
Tuesday	0600 - 0130	Saturday	0600 - 0130
Wednesday	0600 - 0130	Sunday	0800 - 0130
Thursday	0600 - 0130	Holidays	0800 - 0130
▪ Employees Statistics:	Full-time	Part-time	
Operators	4758		
Other Transportation Operations	780		
Vehicle Mechanics	436		
Other Vehicle Maintenance and Servicing	2131		
Plant and Other Maintenance	1805	1	
General and Administration	1308	14	
TOTAL EMPLOYEES	11218	15	
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
	CUPE 2 (Maintenance)		
▪ Disruption during 2008:	Strike		
	Start Date: 25/04/2008		
	End Date: 27/04/2008		
	Duration: 2 days		
		▪ Number of Fixed Routes:	154
		▪ Number of Accessible Routes:	107
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	76,961,013 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	337,532,406 kilowatt-hours
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	387,306,556 50.67%	5,478,451 61.40%	105,279,035 54.49%	19.22
Streetcar	80,982,519 10.59%	886,353 9.93%	11,802,015 6.11%	13.32
Light Rail	15,850,321 2.07%	121,548 1.36%	3,311,547 1.71%	27.24
Heavy Rail	280,217,731 36.66%	2,435,614 27.30%	72,806,399 37.68%	29.89
TOTAL	764,357,127	8,921,966	193,198,996	21.65

REMARKS:

* Operator Paid Hours includes Other Transport Operations Paid hours for both years. * Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. * Student Passenger Trips also includes Senior Passenger Trips in both years.

TTC (Toronto)

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount	Criteria
04/11/2007					
Adults	\$2.75	\$2.25	\$109.00	\$100.00	
Children	\$0.70	\$0.50			12 years of age or under
Students	\$1.85	\$1.50	\$91.25	\$84.00	Must have TTC student discount card
Seniors	\$1.85	\$1.50	\$91.25	\$84.00	Must have appropriate ID
Other: Day Pass - \$9.00					

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,500	239	3.7	22.4	1,510	884	Internal Combustion
Commuter Rail							- Diesel 1,739
Ferry							- Biodiesel (all blends)
Heavy Rail	678		17.3		556	322	- Natural Gas (CNG or LNG)
Light Rail	28		23.8		24	16	- Other
Locomotive							Electric
Streetcar		250		26.6	185	139	- Trolley
TOTAL ACTIVE VEHICLES	2,206	489			2,275	1,361	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	1,263		Average Bus Age (years)		6.3		TOTAL 1,739

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	186,237,994	193,198,996
Total Vehicle Kilometres	200,789,330	207,713,568
Revenue Vehicle Hours	8,677,092	8,921,966
Auxiliary Revenue Vehicle Hours	130,418	133,616
Total Vehicle Hours	9,225,478	9,597,225
Operators Paid Hours	13,080,000	13,750,000
Vehicle Mechanics Paid Hours	5,480,000	5,610,000
Total Employee Paid Hours	25,060,000	26,150,000

PASSENGER DATA

Adult Passenger Trips	372,976,000	378,893,000
Concession Fare Trips	86,793,000	87,807,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,892,000	11,035,000
Student Passenger Trips	59,584,000	59,994,000
Senior Passenger Trips		

REGULAR SERVICE PASSENGER TRIPS

	459,769,000	466,700,000
Regular Service Passenger-Kms	4,183,897,900	4,433,650,000
Auxiliary Service Passenger Trips	2,994,507	2,954,115

OPERATING EXPENSES

Transportation Operations Expenses	\$456,652,823	\$475,479,799
Fuel/Energy Exp. for Vehicles	\$90,953,260	\$94,930,415
Vehicle Maintenance Expenses	\$255,527,454	\$269,577,610
Plant Maintenance Expenses	\$138,731,397	\$150,059,011
General/Administration Expenses	\$151,302,957	\$182,764,913
TOTAL DIRECT OPERATING EXPENSES	\$1,093,167,891	\$1,172,811,748
Debt Service Payment		
Total Operating Expenses	\$1,128,247,825	\$1,211,424,086

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$774,432,410	\$837,013,292
TOTAL OPERATING REVENUES	\$801,600,523	\$866,651,342
Total Revenues	\$825,852,825	\$891,782,086
NET DIRECT OPERATING COST	\$291,567,368	\$306,160,406
NET OPERATING COST	\$302,395,000	\$319,642,000
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$171,832,000
Municipal Operating Contribution	\$210,795,000	\$147,810,000
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$499,800,000	\$664,100,000
Total Capital Disposals	\$500,331	\$422,843
TOTAL CAPITAL FUNDING	\$499,800,000	\$664,100,000
Federal Capital Contribution	\$112,000,000	\$251,000,000
Provincial Capital Contribution	\$238,000,000	\$209,500,000
Municipal Capital Contribution	\$129,000,000	\$161,600,000
Other Capital Contributions	\$20,800,000	\$42,000,000

PERFORMANCE INDICATORS

	2007	2008
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	73%	74%
Municipal Operating Contribution / Capita	\$84.21	\$59.05
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.63	\$0.66
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.68	\$1.79
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.38	\$2.51
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$120.05	\$123.94
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	183.67	186.44
Reg. Serv. Pass. / Rev. Veh. Hr.	52.99	52.31
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	3.47	3.56
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.46	21.65
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	0.66
TOP WAGE RATES		
Operators	\$26.58	\$27.38
Mechanics	\$30.65	\$31.57

Wasaga Beach Transit

Transit Contact: Doug Harrison
President, Georgian Coachlines

Statistical Contact: Lynn Morton
Treasurer

Phone: 705-429-3844 x2244 Fax: 705-429-6732

Email: treasurer@wasagabeach.com

SYSTEM HIGHLIGHTS:

▪ System established:	07/07/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Wasaga Beach	▪ Ridership (revenue passengers):	5,174
▪ Municipal Population:	16,384	▪ Total Operating Revenues:	\$8,366
▪ Service Area Population:	16,384	▪ Total Direct Operating Expenses:	\$113,174
▪ Service Area Size:	59.7 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with Georgian Coachlines	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0700 - 1900	Saturday 0700 - 1900	▪ Number of Fixed Routes:	1
Wednesday 0700 - 1900	Sunday 0700 - 1900	▪ Number of Accessible Routes:	1
Thursday 0700 - 1900	Holidays 0700 - 1900	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	2	2	- Diesel:
Other Transportation Operations	1		- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	2		- Electricity:
TOTAL EMPLOYEES	5	2	- Other:
▪ Union Affiliations:	non-union (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	5,174 100.00%	2,124 100.00%	45,936 100.00%	21.63
TOTAL	5,174	2,124	45,936	21.63

REMARKS:

Introduced transit service July 7, 2008 to serve the core areas of Town.

Wasaga Beach Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
14/07/2008					
Adults	\$2.00	\$1.50			
Children	\$1.50	\$1.00			under 5 years-free
Students	\$1.50	\$1.00			
Seniors	\$1.50	\$1.00			
Other: Visually impaired					free

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2				1	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	2	0			1	1	- Battery
Total Low-Floor Bus (30'-60')	0				0.0		- Fuel Cell
			Average Bus Age (years)				TOTAL 2

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres		45,936	FINANCIAL		
Total Vehicle Kilometres		45,936	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		7%
Revenue Vehicle Hours		2,124	Municipal Operating Contribution / Capita		\$6.40
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		\$20.26
Total Vehicle Hours		2,124	AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.62
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$21.87
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$53.28
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita		0.32
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		2.44
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita		0.13
REGULAR SERVICE PASSENGER TRIPS		5,174	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.		21.63
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$113,174	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses					
TOTAL DIRECT OPERATING EXPENSES		\$113,174			
Debt Service Payment					
Total Operating Expenses		\$113,174			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES		\$8,366			
TOTAL OPERATING REVENUES		\$8,366			
Total Revenues		\$8,366			
NET DIRECT OPERATING COST		\$104,808			
NET OPERATING COST		\$104,808			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution		\$104,808			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

GRT (Waterloo Region)

Transit Contact: Eric Gillespie
Director of Transit Services

Statistical Contact: Jill Dickinson
Transit Analyst
Phone: 519-575-4814 Fax: 519-575-4449
Email: djill@region.waterloo.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/10/2000	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Regional Municipality of Waterloo	▪ Ridership (revenue passengers):	15,810,871
▪ Municipal Population:	473,200	▪ Total Operating Revenues:	\$20,212,775
▪ Service Area Population:	422,211	▪ Total Direct Operating Expenses:	\$58,208,443
▪ Service Area Size:	318.3 square kilometres	▪ Active Vehicles:	218
▪ Service provided by:	Municipal Department, under contract with Hendry Coachlines Inc.	- Standard Buses	218
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	89.45%
Monday 0600 - 0030	Friday 0600 - 0030	▪ Percentage of accessible transit fleet:	89.45%
Tuesday 0600 - 0030	Saturday 0800 - 0030	▪ Number of Fixed Routes:	64
Wednesday 0600 - 0030	Sunday 0800 - 0030	▪ Number of Accessible Routes:	48
Thursday 0600 - 0030	Holidays 0800 - 0030	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 7,213,286 litres
Operators	354	38	- Biodiesel B5:
Other Transportation Operations	25		- Biodiesel B20:
Vehicle Mechanics	49		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	38	16	- Natural Gas: 447,207 cubic-metres
Plant and Other Maintenance			- Electricity:
General and Administration	43	7	- Other:
TOTAL EMPLOYEES	509	61	
▪ Union Affiliations:	CAW 4304 (Operators)		
	CAW 4304 (Mechanics)		
	CUPE 1883 (Administration)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	21,951,391 100.00%	532,091 100.00%	10,885,687 100.00%	20.46
TOTAL	21,951,391	532,091	10,885,687	20.46

REMARKS:

* Building upon the automatic vehicle location and real time information technologies installed in 2007, GRT launched the easyGO traveller information system in June 2008. This brought together a number of electronic information systems under a common branding. The systems launched included 3 interactive systems: a web-based trip planner, Next Bus Call automated phone system, a text messaging system to provide scheduled information to your cell phone. Information is also provided via displays: schedule information on flat-panel monitors at terminals, real time displays for the iXpress service at its stations and on-board next stop information on iXpress vehicles. The automated phone system provides GRT with an update from our long-time and very successful Telerider system. Usage on all of the interactive systems grew strongly over the summer and fall.

GRT (Waterloo Region)

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
01/07/2007					
Adults	\$2.50	\$1.60	\$58.00	Corporate Pass \$49.35	
Children	\$2.50	\$1.35	\$48.00		5-16; under 5 years free
Students	\$2.50	\$1.35	\$48.00	\$205/5-month	Elementary & Secondary
Seniors	\$2.50	\$1.35	\$48.00		65 years and over
Other: U-Pass				\$42.32 / \$47.12	4-month Wilfrid Laurier / U/Waterloo

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	195	23	6.5	18.1	172	108	- Diesel	204
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	14
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	195	23			172	108	- Fuel Cell	
Total Low-Floor Bus (30'-60')	195		Average Bus Age (years)		7.7		TOTAL	218

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	10,193,784	10,885,687
Total Vehicle Kilometres	10,940,637	11,816,583
Revenue Vehicle Hours	497,649	532,091
Auxiliary Revenue Vehicle Hours	1,126	1,103
Total Vehicle Hours	522,954	559,226
Operators Paid Hours	782,583	856,052
Vehicle Mechanics Paid Hours	101,534	109,115
Total Employee Paid Hours	1,108,071	1,209,020

PASSENGER DATA

Adult Passenger Trips	1,944,332	1,676,809
Concession Fare Trips	12,443,538	14,134,062
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	339,783	387,628
Student Passenger Trips	5,483,901	6,227,779
Senior Passenger Trips	457,857	519,964

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	22,077	15,153

OPERATING EXPENSES

Transportation Operations Expenses	\$26,987,947	\$30,624,176
Fuel/Energy Exp. for Vehicles	\$5,790,697	\$8,389,819
Vehicle Maintenance Expenses	\$11,203,448	\$12,689,477
Plant Maintenance Expenses	\$3,055,709	\$3,075,724
General/Administration Expenses	\$3,272,452	\$3,429,247
TOTAL DIRECT OPERATING EXPENSES	\$50,310,253	\$58,208,443
Debt Service Payment	\$3,055,908	\$3,045,001
Total Operating Expenses	\$53,394,092	\$61,275,915

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$18,247,301	\$19,434,188
TOTAL OPERATING REVENUES	\$18,831,960	\$20,212,775
Total Revenues	\$19,577,572	\$20,766,300
NET DIRECT OPERATING COST	\$31,478,293	\$37,995,668
NET OPERATING COST	\$33,816,520	\$40,509,615
Federal Operating Contribution		
Provincial Operating Contribution	\$6,923,454	\$7,646,435
Municipal Operating Contribution	\$23,837,159	\$29,818,179
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$3,055,908	\$3,045,001

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$18,470,847	\$13,480,048
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$18,470,847	\$13,480,048
Federal Capital Contribution	\$2,073,221	\$15,878
Provincial Capital Contribution	\$9,951,221	\$5,540,438
Municipal Capital Contribution	\$1,500,000	\$3,000,000
Other Capital Contributions	\$4,946,405	\$4,923,732

PERFORMANCE INDICATORS

FINANCIAL	2007	2008
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	35%
Municipal Operating Contribution / Capita	\$55.73	\$70.62
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.19	\$2.40

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.27	\$1.23
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.50	\$3.68
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$96.20	\$104.09
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	33.64	37.45
Reg. Serv. Pass. / Rev. Veh. Hr.	28.91	29.71

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.16	1.26
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.48	20.46
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.62
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TOP WAGE RATES

Operators	\$22.86	\$24.80
Mechanics	\$26.59	\$28.64

Wawa Transit

Transit Contact: Cathy Cyr
Deputy Clerk

Statistical Contact: Doreen Pavlic
Deputy Treasurer
Phone: 705-856-2244 x226 Fax: 705-856-2120
Email: dpavlic@wawa.cc

SYSTEM HIGHLIGHTS:

▪ System established:	13/02/2006	▪ Adult Cash Fare:	\$3.75
▪ Serves:	Municipality of Wawa	▪ Ridership (revenue passengers):	1,883
▪ Municipal Population:	3,204	▪ Total Operating Revenues:	\$5,967
▪ Service Area Population:	3,204	▪ Total Direct Operating Expenses:	\$44,368
▪ Service Area Size:	3.5 square kilometres	▪ Active Vehicles:	1
▪ Service provided by:	Municipal Department, under contract with Lloyd's of Wawa	- Small Community Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0845 - 1445	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0845 - 1445	▪ Number of Fixed Routes:	0
Wednesday	0845 - 1445	▪ Number of Accessible Routes:	0
Thursday	0845 - 1445	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	3,035 litres
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

REMARKS:

Charter services are available at \$40.00 per hour plus GST by request. No routes on gravel roads. Daily transit services are by appointment.

Wawa Transit

FARE STRUCTURE

Effective Date:	05/08/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Mission Monthly Pass	Criteria
Adults		\$3.75	\$3.18	\$35.00	\$50.00	
Children		\$1.75	\$1.36	\$15.00	\$30.00	<10 yrs of age
Students						
Seniors		\$2.75	\$2.27	\$25.00	\$35.00	
Other: Disabled		\$2.75	\$2.27	\$25.00	\$35.00	

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1		6.0				Internal Combustion
Commuter Rail							- Diesel 1
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	1	0			0	0	- Battery
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		6.0		- Fuel Cell
							TOTAL 1

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres			FINANCIAL		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	9%	13%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$1.57	\$17.26
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$31.83	\$20.39
Total Vehicle Hours			AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.19	\$3.17
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$35.02	\$23.56
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	0.35	0.59
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita		
REGULAR SERVICE PASSENGER TRIPS	1,106	1,883	AVERAGE SPEED		
Regular Service Passenger-Kms		1,883	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$35,058	\$38,727	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$2,211	\$3,515	Operators		
Vehicle Maintenance Expenses	\$1,301	\$1,455	Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$166	\$671			
TOTAL DIRECT OPERATING EXPENSES	\$38,736	\$44,368			
Debt Service Payment					
Total Operating Expenses	\$38,736	\$61,277			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$3,533	\$5,967			
TOTAL OPERATING REVENUES	\$3,533	\$5,967			
Total Revenues	\$3,533	\$5,967			
NET DIRECT OPERATING COST	\$35,203	\$38,401			
NET OPERATING COST	\$35,203	\$55,310			
Federal Operating Contribution					
Provincial Operating Contribution	\$30,159				
Municipal Operating Contribution	\$5,046	\$55,310			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Welland Transit

Transit Contact: Margaret Fortin
Transit Office Coordinator

Statistical Contact: Margaret Fortin
Transit Office Coordinator
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Email: margaret.fortin@welland.ca

SYSTEM HIGHLIGHTS:

▪ System established:	19/11/1973	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Welland	▪ Ridership (revenue passengers):	508,690
▪ Municipal Population:	50,331	▪ Total Operating Revenues:	\$789,080
▪ Service Area Population:	48,000	▪ Total Direct Operating Expenses:	\$2,651,569
▪ Service Area Size:	86.0 square kilometres	▪ Active Vehicles:	22
▪ Service provided by:	Municipal Department	- Small Community Buses	10
		- Standard Buses	12
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	86.36%
Monday	0700 - 1900	▪ Percentage of accessible transit fleet:	86.36%
Tuesday	0700 - 1900		
Wednesday	0700 - 1900	▪ Number of Fixed Routes:	14
Thursday	0700 - 1900	▪ Number of Accessible Routes:	7
		▪ Energy Consumption:	
		- Diesel:	351,912 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	20	5	
Other Transportation Operations	1		
Vehicle Mechanics	1		
Other Vehicle Maintenance and Servicing	1	1	
Plant and Other Maintenance			
General and Administration	2	1	
TOTAL EMPLOYEES	25	7	
▪ Union Affiliations:	ATU 1633 (Operators)		
	ATU 1633 (Mechanics)		
▪ Disruption during 2007:	Bridge closure - 45 mins		
	Start Date: 01/01/2007		
	End Date: 19/02/2007		
	Duration: 42 days		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	625,453 100.00%	30,049 100.00%	672,632 100.00%	22.38
TOTAL	625,453	30,049	672,632	22.38

REMARKS:

March 2008: Port Colborne Community Service - Implementation of fixed route service (8:00 a.m. to 5:00 p.m. - 16 trips per day - Monday to Friday)
September 2, 2008 - Pelham Link - Flag route service (9trips per day - Monday to Friday)

Welland Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
02/09/2008					
Adults	\$2.50	\$1.91	\$69.00		
Children	\$1.25				5-12 years; under 5 yrs free
Students	\$2.50	\$1.50	\$59.00		with valid student I.D.
Seniors	\$2.50	\$1.50	\$52.00		over 65
	\$3.25	\$2.75		\$280.00	Inter-Municipal

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	19	3	5.1	17.7	14	12	Internal Combustion
Commuter Rail							- Diesel 22
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	19	3			14	12	- Battery
Total Low-Floor Bus (30'-60')	6		Average Bus Age (years)		6.8		- Fuel Cell
							TOTAL 22

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		641,474	672,632	FINANCIAL			
Total Vehicle Kilometres		759,349	881,756	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		30%	30%
Revenue Vehicle Hours		30,020	30,049	Municipal Operating Contribution / Capita		\$31.13	\$31.33
Auxiliary Revenue Vehicle Hours		3,599	8,293	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.77	\$3.66
Total Vehicle Hours		35,584	40,763	AVERAGE FARE			
Operators Paid Hours		37,774	43,711	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.50	\$1.45
Vehicle Mechanics Paid Hours		2,160	2,100	COST EFFECTIVENESS			
Total Employee Paid Hours		51,237	57,201	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.35	\$5.21
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		235,434	291,697	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$64.39	\$65.05
Concession Fare Trips		192,627	216,993	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		8.92	10.60
Child Passenger Trips		4,281	5,167	Reg. Serv. Pass. / Rev. Veh. Hr.		14.26	16.93
Student Passenger Trips		98,454	103,330	AMOUNT OF SERVICE			
Senior Passenger Trips		89,892	108,496	Rev. Veh. Hrs. / Capita		0.63	0.63
REGULAR SERVICE PASSENGER TRIPS		428,061	508,690	AVERAGE SPEED			
Regular Service Passenger-Kms		5,693,211	6,480,710	Rev. Veh. Kms. / Rev. Veh. Hr.		21.37	22.38
Auxiliary Service Passenger Trips		16,320	25,670	LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.89	0.88
Transportation Operations Expenses		\$1,268,570	\$1,442,240	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$380,511	\$509,070	Operators		\$21.57	\$22.27
Vehicle Maintenance Expenses		\$383,329	\$425,334	Mechanics		\$27.06	\$27.94
Plant Maintenance Expenses							
General/Administration Expenses		\$258,921	\$274,925				
TOTAL DIRECT OPERATING EXPENSES		\$2,291,331	\$2,651,569				
Debt Service Payment							
Total Operating Expenses		\$2,291,331	\$2,651,569				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$643,127	\$738,174				
TOTAL OPERATING REVENUES		\$678,690	\$789,080				
Total Revenues		\$797,012	\$1,147,711				
NET DIRECT OPERATING COST		\$1,612,641	\$1,862,489				
NET OPERATING COST		\$1,494,319	\$1,503,858				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$1,494,319	\$1,503,858				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$1,620,000	\$917,883				
Total Capital Disposals		\$1,823					
TOTAL CAPITAL FUNDING		\$1,620,000	\$917,883				
Federal Capital Contribution		\$28,990					
Provincial Capital Contribution		\$630,846	\$905,000				
Municipal Capital Contribution		\$328,386	\$12,883				
Other Capital Contributions		\$631,778					

Transit Windsor

Transit Contact: Penny Williams
General Manager

Statistical Contact: Gabrielle McMillan
Director of Administration

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SYSTEM HIGHLIGHTS:

▪ System established:	29/11/1977	▪ Adult Cash Fare:	\$2.45	
▪ Serves:	City of Windsor	▪ Ridership (revenue passengers):	6,412,136	
▪ Municipal Population:	217,187	▪ Total Operating Revenues:	\$12,412,633	
▪ Service Area Population:	217,187	▪ Total Direct Operating Expenses:	\$24,989,628	
▪ Service Area Size:	121.0 square kilometres	▪ Active Vehicles:	119	
▪ Service provided by:	Transit Commission	- Small Community Buses	16	
		- Standard Buses	103	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	42.86%	
Monday	0500 - 0200	▪ Percentage of accessible transit fleet:	42.86%	
Tuesday	0500 - 0200			
Wednesday	0500 - 0200	▪ Number of Fixed Routes:	14	
Thursday	0500 - 0200	▪ Number of Accessible Routes:	14	
		▪ Energy Consumption:		
▪ Employees Statistics:	Full-time	Part-time	- Diesel:	3,209,860 litres
Operators	160		- Biodiesel B5:	
Other Transportation Operations	17		- Biodiesel B20:	
Vehicle Mechanics	17		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	26		- Natural Gas:	
Plant and Other Maintenance	4		- Electricity:	
General and Administration	18	10	- Other:	
TOTAL EMPLOYEES	242	10		
▪ Union Affiliations:	ATU 616 (Operators)			
	ATU 616 (Mechanics)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	6,854,748 100.00%	260,058 100.00%	4,977,536 100.00%	19.14
TOTAL	6,854,748	260,058	4,977,536	19.14

REMARKS:

* A pilot project was started in 2008 to allow post-secondary students to purchase monthly student passes rather than having to purchase a semester pass. * Transit Windsor hosted the 2008 CUTA fall conference and the costs for the service and additional staffing related to the conference are included. * There was also a major road separation project that resulted in increased costs of \$200,000 for the detour and impacts our expenditures and and kilometres.

Transit Windsor

FARE STRUCTURE

Effective Date:	01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
Adults		\$2.45	\$2.13	\$79.00		
Children						
Students		\$1.70	\$1.64	\$55.00	\$87 July and August	
Seniors		\$1.70	\$1.64	\$40.00		
Other: Tunnel		\$3.75	\$3.75	\$79.00	\$120.00 - City and Tunnel	

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	51	68	5.8	16.2	85	50	Internal Combustion
Commuter Rail							- Diesel 119
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	51	68			85	50	- Battery
Total Low-Floor Bus (30'-60')	49		Average Bus Age (years)		11.8		- Fuel Cell
							TOTAL 119

VEHICLE KILOMETRES AND HOURS	2007	2008	PERFORMANCE INDICATORS	2007	2008
Revenue Vehicle Kilometres	5,117,237	4,977,536	FINANCIAL		
Total Vehicle Kilometres	5,580,840	5,573,749	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	50%
Revenue Vehicle Hours	254,014	260,058	Municipal Operating Contribution / Capita	\$47.69	\$50.64
Auxiliary Revenue Vehicle Hours	1,753	2,299	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.84	\$1.96
Total Vehicle Hours	285,908	291,005	AVERAGE FARE		
Operators Paid Hours	348,133	349,999	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.77	\$1.81
Vehicle Mechanics Paid Hours	35,819	37,167	COST EFFECTIVENESS		
Total Employee Paid Hours	511,716	527,330	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.69	\$3.90
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	3,796,887	3,746,640	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$81.32	\$85.87
Concession Fare Trips	2,495,334	2,665,496	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	28.97	29.52
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	24.77	24.66
Student Passenger Trips	1,641,585	1,765,597	AMOUNT OF SERVICE		
Senior Passenger Trips	616,033	668,375	Rev. Veh. Hrs. / Capita	1.17	1.20
REGULAR SERVICE PASSENGER TRIPS	6,292,221	6,412,136	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	20.15	19.14
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.75
Transportation Operations Expenses	\$13,545,493	\$13,990,827	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$2,662,108	\$3,393,899	Operators	\$22.82	\$23.51
Vehicle Maintenance Expenses	\$4,038,782	\$4,201,873	Mechanics	\$26.96	\$28.13
Plant Maintenance Expenses	\$967,755	\$1,276,379			
General/Administration Expenses	\$2,035,178	\$2,126,650			
TOTAL DIRECT OPERATING EXPENSES	\$23,249,316	\$24,989,628			
Debt Service Payment					
Total Operating Expenses	\$24,032,898	\$25,422,642			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$11,133,258	\$11,599,854			
TOTAL OPERATING REVENUES	\$11,664,267	\$12,412,633			
Total Revenues	\$11,664,267	\$12,412,633			
NET DIRECT OPERATING COST	\$11,585,049	\$12,576,995			
NET OPERATING COST	\$12,368,631	\$13,010,009			
Federal Operating Contribution					
Provincial Operating Contribution	\$2,012,000	\$2,012,000			
Municipal Operating Contribution	\$10,356,631	\$10,998,009			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$901,844	\$445,376			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$901,844	\$445,376			
Federal Capital Contribution					
Provincial Capital Contribution	\$824,722	\$310,218			
Municipal Capital Contribution	\$77,122	\$135,158			
Other Capital Contributions					

Woodstock Transit

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Works and Transit Superintendent

Statistical Contact: Rick Dentremont
Works and Transit Superintendent
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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1962	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Woodstock	▪ Ridership (revenue passengers):	263,500
▪ Municipal Population:	37,000	▪ Total Operating Revenues:	\$377,687
▪ Service Area Population:	37,000	▪ Total Direct Operating Expenses:	\$1,547,916
▪ Service Area Size:	51.2 square kilometres	▪ Active Vehicles:	9
▪ Service provided by:	Municipal Department	- Standard Buses	9
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	44.44%
Monday 0630 - 1830	Friday 0630 - 1830	▪ Percentage of accessible transit fleet:	44.44%
Tuesday 0630 - 1830	Saturday 0830 - 1830	▪ Number of Fixed Routes:	6
Wednesday 0630 - 1830	Sunday N/A	▪ Number of Accessible Routes:	4
Thursday 0630 - 1830	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 264,580 litres
Operators	6	13	- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics	4		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance		3	- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES	10	16	
▪ Union Affiliations:	CUPE 1146 (Operators)		
	CUPE 1146 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	263,500	100.00%	21,336	100.00%	433,800	100.00%	20.33
TOTAL	263,500		21,336		433,800		20.33

Woodstock Transit

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2008					
Adults	\$2.00	\$1.66	\$50.00		
Children					under 5 yrs - free
Students	\$2.00	\$1.66	\$40.00		with valid student ID
Seniors	\$2.00	\$1.66	\$40.00		

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4	5	1.3	28.4	7	6	Internal Combustion
Commuter Rail							- Diesel 9
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	4	5			7	6	- Battery
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		16.3		- Fuel Cell
							TOTAL 9

VEHICLE KILOMETRES AND HOURS		2007	2008	PERFORMANCE INDICATORS		2007	2008
Revenue Vehicle Kilometres		433,800	433,800	FINANCIAL			
Total Vehicle Kilometres		436,576	436,576	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		29%	24%
Revenue Vehicle Hours		21,336	21,336	Municipal Operating Contribution / Capita		\$27.80	
Auxiliary Revenue Vehicle Hours		182	182	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.70	\$4.44
Total Vehicle Hours		21,518	21,518	AVERAGE FARE			
Operators Paid Hours		22,464	22,464	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.35	\$1.34
Vehicle Mechanics Paid Hours		2,200	2,200	COST EFFECTIVENESS			
Total Employee Paid Hours		27,964	27,964	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.19	\$5.87
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		174,707	84,055	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$63.47	\$71.94
Concession Fare Trips		88,528	179,445	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		7.52	7.12
Child Passenger Trips		20,083	12,774	Reg. Serv. Pass. / Rev. Veh. Hr.		12.34	12.35
Student Passenger Trips		68,445	34,100	AMOUNT OF SERVICE			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.61	0.58
REGULAR SERVICE PASSENGER TRIPS		263,235	263,500	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		20.33	20.33
Auxiliary Service Passenger Trips		52	52	LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.95	0.96
Transportation Operations Expenses		\$805,948	\$864,509	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$218,801	\$264,226	Operators		\$22.12	\$22.78
Vehicle Maintenance Expenses		\$176,509	\$244,073	Mechanics		\$24.88	\$25.63
Plant Maintenance Expenses		\$78,186	\$95,707				
General/Administration Expenses		\$86,368	\$79,401				
TOTAL DIRECT OPERATING EXPENSES		\$1,365,812	\$1,547,916				
Debt Service Payment							
Total Operating Expenses		\$1,365,812	\$1,547,916				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$355,783	\$354,117				
TOTAL OPERATING REVENUES		\$392,665	\$377,687				
Total Revenues		\$392,665	\$377,687				
NET DIRECT OPERATING COST		\$973,147	\$1,170,229				
NET OPERATING COST		\$973,147	\$1,170,229				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$973,147	\$1,170,229				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$415,800	\$906,691				
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$415,800	\$906,691				
Federal Capital Contribution			\$352				
Provincial Capital Contribution		\$415,800	\$904,339				
Municipal Capital Contribution			\$2,000				
Other Capital Contributions							

YRT (York Region Transit)

Transit Contact: Don Gordon
General Manager, Transit

Statistical Contact: Blair Vandette
Policy Analyst

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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2001	▪ Adult Cash Fare:	\$3.00
▪ Serves:	York Region	▪ Ridership (revenue passengers):	18,846,644
▪ Municipal Population:	1,011,360	▪ Total Operating Revenues:	\$46,937,886
▪ Service Area Population:	1,011,360	▪ Total Direct Operating Expenses:	\$114,448,218
▪ Service Area Size:	1,762.0 square kilometres	▪ Active Vehicles:	392
▪ Service provided by:	Municipal Department	- Small Community Buses	18
		- Standard Buses	344
		- Articulated Buses	30
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	90.31%
Monday	0500 - 0100	Friday	0500 - 0100
Tuesday	0500 - 0100	Saturday	0530 - 0100
Wednesday	0500 - 0100	Sunday	0530 - 0030
Thursday	0500 - 0100	Holidays	0530 - 0030
▪ Employees Statistics:	Full-time	Part-time	
Operators	660	39	
Other Transportation Operations			
Vehicle Mechanics	50		
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES	710	39	
▪ Union Affiliations:	ATU 1587 / 113 (Operators)		
	ATU 1587 / 113 (Mechanics)		
▪ Disruption during 2008:	Strike (VIVA Service)		
	Start Date: 24/09/2008		
	End Date: 10/10/2008		
	Duration: 16 days		
		▪ Number of Fixed Routes:	125
		▪ Number of Accessible Routes:	0
		▪ Energy Consumption:	
		- Diesel:	11,897,000 litres
		- Biodiesel B5:	955,000 litres
		- Biodiesel B20:	1,336,000 litres
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	26,073,319 100.00%	1,040,912 100.00%	19,814,125 100.00%	19.04
TOTAL	26,073,319	1,040,912	19,814,125	19.04

REMARKS:

* 2008 data might be affected by the VIVA BRT strike for 16 days. * Passenger Data - Senior Passenger Trips also included Child Passenger Trips for both years.

YRT (York Region Transit)

FARE STRUCTURE

Effective Date:	01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other 2nd Zone	Criteria
Adults		\$3.00	\$2.40	\$95.00	\$4.00	
Children		\$3.00	\$1.40	\$42.00	\$4.00	Ages 5 - 13 (under 5 rides free)
Students		\$3.00	\$1.70	\$65.00	\$4.00	Valid York Region high school ID
Seniors		\$3.00	\$1.40	\$42.00	\$4.00	Valid ID to show age 65+
Other:	GTA Weekly Pass - \$47					

VEHICLES (2008)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	354	38	3.4	18.8	317		Internal Combustion
Commuter Rail							- Diesel 302
Ferry							- Biodiesel (all blends) 90
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	354	38			317	0	- Battery
Total Low-Floor Bus (30'-60')	320		Average Bus Age (years)		4.9		- Fuel Cell
							TOTAL 392

VEHICLE KILOMETRES AND HOURS

	2007	2008
Revenue Vehicle Kilometres	23,797,693	19,814,125
Total Vehicle Kilometres	27,221,389	24,474,000
Revenue Vehicle Hours	1,003,011	1,040,912
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	1,128,366	1,160,272

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips	14,751,570	14,822,215
Concession Fare Trips	3,478,752	4,024,429
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
Student Passenger Trips	2,614,517	3,090,860
Senior Passenger Trips	864,235	933,569

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	18,230,322	18,846,644
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$94,220,386	\$101,598,075
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses	\$139,906	\$279,636
Plant Maintenance Expenses	\$2,699,036	\$3,048,573
General/Administration Expenses	\$8,216,558	\$9,521,934
TOTAL DIRECT OPERATING EXPENSES	\$105,275,886	\$114,448,218
Debt Service Payment	\$16,636,165	\$17,025,539
Total Operating Expenses	\$125,676,504	\$135,040,680

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$41,330,483	\$45,713,737
TOTAL OPERATING REVENUES	\$42,703,433	\$46,937,886
Total Revenues	\$42,703,433	\$46,937,886
NET DIRECT OPERATING COST	\$62,572,453	\$67,510,332
NET OPERATING COST	\$82,973,071	\$88,102,794
Federal Operating Contribution		
Provincial Operating Contribution	\$9,100,000	\$14,400,000
Municipal Operating Contribution	\$71,633,071	\$67,866,834
Other Operating Contributions		
Federal Debt Service Contribution	\$2,240,000	\$5,835,960
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$44,468,329	\$49,552,835
Total Capital Disposals		\$48,656
TOTAL CAPITAL FUNDING	\$44,468,329	\$49,552,835
Federal Capital Contribution	\$11,211,123	\$6,806,115
Provincial Capital Contribution	\$10,149,216	\$26,894,426
Municipal Capital Contribution	\$20,439,773	\$15,852,294
Other Capital Contributions	\$2,668,217	

PERFORMANCE INDICATORS

FINANCIAL	2007	2008
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	41%	41%
Municipal Operating Contribution / Capita	\$72.87	\$67.10
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.43	\$3.58
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.27	\$2.43
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.77	\$6.07
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$93.30	\$98.64
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	18.55	18.63
Reg. Serv. Pass. / Rev. Veh. Hr.	18.18	18.11
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.02	1.03
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	23.73	19.04
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
TOP WAGE RATES		
Operators	\$22.10	\$22.01
Mechanics	\$29.00	\$30.00