

Toronto

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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	514,007,000
▪ Municipal Population:	2,791,140	▪ Total Operating Revenues:	\$1,060,641,960
▪ Service Area Population:	2,791,140	▪ Total Direct Operating Expenses:	\$1,421,456,469
▪ Service Area Size:	632.0 square kilometres	▪ Active Vehicles:	2,974
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	249
		- Heavy Rail Vehicles	840
		- Standard Buses	1,857
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 0130	Friday 0600 - 0130	▪ Percentage of accessible transit fleet:	91.63%
Tuesday 0600 - 0130	Saturday 0600 - 0130	▪ Number of Fixed Routes:	162
Wednesday 0600 - 0130	Sunday 0800 - 0130	▪ Number of Accessible Routes:	150
Thursday 0600 - 0130	Holidays 0800 - 0130	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	83,801,151 litres
Operators	5,278	- Biodiesel B5:	
Other Transportation Operations	841	- Biodiesel B20:	
Vehicle Mechanics	474	- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	2,062	- Natural Gas:	
Plant and Other Maintenance	2,155	- Electricity:	334,290,700 kilowatt-hours
General and Administration	1,464 15	- Other:	
TOTAL EMPLOYEES	12,274 15		
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
	IAMAW 235 / CUPE 2 (Machinists / Signals Maintenance)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	432,739,756	51.33%	6,000,147	62.08%	115,134,542	55.48%	19.19
Streetcar	92,806,565	11.01%	925,413	9.57%	12,150,414	5.85%	13.13
Light Rail	14,515,651	1.72%	133,485	1.38%	3,103,331	1.50%	23.25
Heavy Rail	303,067,482	35.95%	2,606,638	26.97%	77,140,731	37.17%	29.59
TOTAL	843,129,454		9,665,683		207,529,018		21.47

REMARKS:

* Operator Paid Hours includes Other Transport Operations Paid hours for both years. * Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. * Student Passenger Trips also includes Senior Passenger Trips for both years.

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FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass	Criteria
01/01/2012					Discount Plan
Adults	\$3.00	\$2.60	\$126.00	115.5	
Children	\$0.75	\$0.60			12 years of age or under
Students	\$2.00	\$1.75	\$104.00	93.5	must have TTC discount card
Seniors	\$2.00	\$1.75	\$104.00	93.5	must have appropriate ID
Other: Day Pass	\$10.50				

VEHICLES (2012)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,857		6.6		1,531	872	Internal Combustion
Commuter Rail							
Ferry							
Heavy Rail	840		15.3		562	370	
Light Rail	28		27.8		24	16	Electric
Locomotive							
Streetcar		249		30.6	194	141	
TOTAL ACTIVE VEHICLES	2,725	249			2,311	1,399	
Total Low-Floor Bus (30'-60')	1,620		Average Bus Age (years)		6.6		TOTAL
							1,857

VEHICLE KILOMETRES AND HOURS

	2011	2012
Revenue Vehicle Kilometres	204,310,639	207,529,018
Total Vehicle Kilometres	218,948,196	221,995,227
Revenue Vehicle Hours	9,642,194	9,665,683
Auxiliary Revenue Vehicle Hours	119,936	116,244
Total Vehicle Hours	10,199,054	10,233,971
Operators Paid Hours	14,990,000	15,180,000
Vehicle Mechanics Paid Hours	5,590,000	5,570,000
Total Employee Paid Hours	28,300,000	28,430,000

PASSENGER DATA

Adult Passenger Trips	406,594,000	419,118,000
Concession Fare Trips	93,625,000	94,889,000
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	<i>10,737,000</i>	<i>10,518,000</i>
<i>Student Passenger Trips</i>	<i>65,200,000</i>	<i>65,596,000</i>
<i>Senior Passenger Trips</i>		

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	4,752,080,500	4,883,066,500
Auxiliary Service Passenger Trips	2,437,115	2,275,262

OPERATING EXPENSES

Transportation Operations Expenses	\$577,794,621	\$608,490,348
Fuel/Energy Exp. for Vehicles	\$121,181,965	\$122,830,661
Vehicle Maintenance Expenses	\$306,234,941	\$298,206,277
Plant Maintenance Expenses	\$178,613,761	\$191,322,370
General/Administration Expenses	\$236,066,973	\$200,606,813
TOTAL DIRECT OPERATING EXPENSES	\$1,419,892,261	\$1,421,456,469
Debt Service Payment		
Total Operating Expenses	\$1,463,396,000	\$1,475,851,000

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$970,604,698	\$1,017,618,113
TOTAL OPERATING REVENUES	\$999,737,086	\$1,060,641,960
Total Revenues	\$1,026,381,000	\$1,087,263,395
NET DIRECT OPERATING COST	\$420,155,175	\$360,814,509
NET OPERATING COST	\$437,015,000	\$388,587,605
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$345,415,000	\$296,987,605
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$975,097,000	\$1,239,780,000
Total Capital Disposals	\$188,593	\$1,907,394
TOTAL CAPITAL FUNDING	\$975,097,000	\$1,239,780,000
Federal Capital Contribution	\$262,753,000	\$281,921,000
Provincial Capital Contribution	\$364,444,000	\$473,595,000
Municipal Capital Contribution	\$284,692,000	\$406,455,000
Other Capital Contributions	\$63,208,000	\$77,809,000

PERFORMANCE INDICATORS

FINANCIAL	2011	2012
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	70%	75%
Municipal Operating Contribution / Capita	\$132.09	\$106.40
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.84	\$0.70
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.94	\$1.98
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.84	\$2.77
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$140.96	\$140.63
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	191.28	184.16
Reg. Serv. Pass. / Rev. Veh. Hr.	51.88	53.18
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	3.69	3.46
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.19	21.47
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.64
TOP WAGE RATES		
Operators	\$30.18	\$30.78
Mechanics	\$34.17	\$34.85