

Ontario Urban Transit Fact Book

2015 Operating Data

prepared for
The Ontario Ministry of Transportation

by
The Canadian Urban Transit Association

Abstract

The **Ontario Urban Transit Fact Book** is a summary of operating and financial statistics voluntarily submitted by Ontario transit systems, through the Urban Transit Statistics (UTS) questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2014 and 2015, along with key performance indicators, for each transit system.

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CUTA REPORT DOCUMENTATION FORM

CUTA Report No. RTS-16-20	ISBN No.	Publication Date October 2015
<p>Title and Sub-title</p> <p>ONTARIO URBAN TRANSIT FACT BOOK 2015 OPERATING DATA</p>		
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<p>Abstract</p> <p>The Ontario Urban Transit Fact Book - 2015 Operating Data contains operating statistics collected from 65 Ontario transit systems which provide transit services for the public.</p> <p>The Fact Book provides detailed data for 2014 and 2015, along with key performance indicators, for each transit system. The report also provides summary information for the province and summary reports for revenue buses by accessibility and by fuel type.</p>		
<p>Key Words</p> <p>Urban Transit; Conventional Transit; Regular Transit; Operating and Financial Statistics; Performance Indicators</p>		<p>Language</p> <p>RTS-16-20: English</p>
<p>No. of Pages</p> <p style="text-align: center;">160</p>		<p>Distribution</p> <p>Available to Ontario transit systems</p>

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Kingston	50	Toronto (TTC)	116
Leamington	52	Wasaga Beach	118
London (LTC)	54	Waterloo Region (GRT)	120
Loyalist Township	56	Wawa	122
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Notes on 2015 Data

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

The completion and submission of the annual questionnaire is required from all Ontario municipalities wishing to receive Ontario gas tax funding as part of the 2015 Dedicated Gas Tax allocation.

What is New?

- Bradford West Gwillimbury began participating in the MTO Ontario Urban Transit Fact Book Projects in 2014.
- Municipality of the Nation ceased conventional transit service in January 2014. Their data pages have not been included in this report.
- Parry Sound only provided service from January to March 2015 due to budget constraints and AODA compliance issues.

Transit Strikes / Service Interruptions:

Municipality	From	To	Days	Remarks
For 2014				
Guelph	21/07/2014	08/08/2014	19	Lock-out
Wawa	19/02/2014	17/03/2014	27	Bus out of service
For 2015				
Sarnia	02/02/2015	02/02/2015	1	Snow Day

I. Ontario and Ontario (without GO) Summaries

Ontario

Municipal Population:	11,545,498
Service Area Population:	10,668,804
Number of Fixed Routes:	1,239
Number of Accessible Routes:	1,094

FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.38	\$2.86	\$85.43
Children	\$2.36	\$2.19	\$53.75
Students	\$2.80	\$2.27	\$65.85
Seniors	\$2.72	\$2.19	\$52.39

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	12,833	698
Other Transportation Operations	2,117	18
Vehicle Mechanics	1,424	19
Other Vehicle Maintenance and Servicing	2,711	87
Plant and Other Maintenance	3,050	13
General and Administration	3,224	171
TOTAL EMPLOYEES	25,359	1,006

* Contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel	268,346,172	litres
- Biodiesel B5	30,141,872	litres
- Biodiesel B20	9,991,533	litres
- Biodiesel - Other		
- Natural Gas	1,187,225	cubic-metres
- Electricity	424,098,100	kilowatt-hours

REVENUE VEHICLES (2015)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
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Ferry					
Streetcar	13	234	202	0.2	33.7
Commuter Rail	79	555		7.4	19.1
Light Rail	37		28	24.8	
Heavy Rail	796		586	8.6	
Locomotive		74			7.6
Bus	6,464	49	4,601	6.8	15.7
TOTAL VEHICLES	7,389	912	5,417		
Total Low-Floor Bus (30'-60')	6,030	Percentage of accessible bus fleet:			99.25%
Average Bus Age (years)	6.9	Percentage of accessible transit fleet:			89.01%

OPERATING DATA	2014	2015	CAPITAL EXPENSES AND FUNDING SOURCES	2014	2015
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$4,426,173,268	\$5,024,980,181
Number of transit systems reporting	65	65	Total Capital Disposals	\$18,629,264	\$1,450,204
Revenue Vehicle Kilometres	517,162,511	504,180,542	TOTAL CAPITAL FUNDING	\$4,419,660,502	\$5,007,726,067
Total Vehicle Kilometres	570,063,107	557,401,425	Federal Capital Contribution	\$587,357,416	\$667,051,287
Revenue Vehicle Hours	23,944,091	22,856,892	Provincial Capital Contribution	\$2,819,988,085	\$3,318,244,929
Total Vehicle Hours	25,688,519	24,629,686	Municipal Capital Contribution	\$906,760,356	\$786,248,604
Operators Paid Hours	32,236,833	32,076,273	Other Capital Contributions	\$105,554,645	\$236,181,245
Vehicle Mechanics Paid Hours	7,350,429	7,465,375			
Total Employee Paid Hours	56,412,306	55,992,208			
PASSENGER DATA			PERFORMANCE INDICATORS	2014	2015
Adult Passenger Trips	661,904,135	657,907,200	FINANCIAL		
Concession Fare Trips	242,514,382	237,415,212	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	62%	60%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$96.15	\$104.35
Child Passenger Trips	18,771,703	19,472,687	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.49	\$1.65
Student Passenger Trips	154,579,387	153,968,858	AVERAGE FARE		
Senior Passenger Trips	16,489,111	17,709,086	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.31	\$2.39
REG. SERVICE PASSENGER TRIPS	913,740,468	913,183,440	COST EFFECTIVENESS		
Regular Service Passenger Kms	8,748,447,450	8,848,552,473	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.89	\$4.14
Auxiliary Service Passenger Trips	2,748,433	2,603,702	COST EFFICIENCY		
OPERATING EXPENSES			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$139.05	\$154.03
Transportation Operations Expenses	\$1,578,110,903	\$1,679,171,584	SERVICE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$370,869,513	\$338,748,957	Reg. Serv. Pass. / Capita	83.96	83.02
Vehicle Maintenance Expenses	\$623,713,723	\$676,413,209	Reg. Serv. Pass. / Rev. Veh. Hr.	38.10	39.89
Plant Maintenance Expenses	\$411,779,090	\$446,586,945	AMOUNT OF SERVICE		
General/Administration Expenses	\$573,176,709	\$640,673,130	Rev. Veh. Hrs. / Capita	2.22	2.10
TOTAL DIRECT OPERATING EXP.	\$3,557,649,938	\$3,781,593,825	AVERAGE SPEED		
Total Operating Expenses	\$4,077,070,588	\$4,405,094,658	Rev. Veh. Kms. / Rev. Veh. Hr.	21.56	22.02
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$2,113,214,960	\$2,179,772,227	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.65
TOTAL OPERATING REVENUES	\$2,192,602,402	\$2,274,927,882	AVERAGE TOP WAGE RATE		
Total Revenues	\$2,612,845,797	\$2,779,616,987	Operators	\$24.69	\$25.39
NET DIRECT OPERATING COST	\$1,365,047,535	\$1,506,665,943	Mechanics	\$31.16	\$31.56
NET OPERATING COST	\$1,464,224,791	\$1,625,477,671			
Federal Operating Contribution		\$11,583,421			
Provincial Operating Contribution	\$388,106,276	\$432,936,776			
Municipal Operating Contribution	\$1,046,449,257	\$1,147,786,198			
Other Operating Contributions	\$231,615	\$192,924			
Federal Debt Service Contribution					
Provincial Debt Service Contribution	\$429,419	\$425,028			
Municipal Debt Service Contribution	\$11,183,351	\$10,303,733			

* Note that all transit systems do not always report all data items.

* Note In 2014, vehicle kilometres and hours included inaccurate data from GO Transit (Metrolinx).

Ontario (without GO)

Municipal Population:	11,545,498
Service Area Population:	10,668,804
Number of Fixed Routes:	1,239
Number of Accessible Routes:	1,094

FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.38	\$2.86	\$85.43
Children	\$2.36	\$2.19	\$53.75
Students	\$2.80	\$2.27	\$65.85
Seniors	\$2.72	\$2.19	\$52.39

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	12,070	698
Other Transportation Operations	1,461	18
Vehicle Mechanics	1,317	19
Other Vehicle Maintenance and Servicing	2,692	87
Plant and Other Maintenance	2,617	13
General and Administration	2,135	171
TOTAL EMPLOYEES	22,292	1,006

* Contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel	202,980,600	litres
- Biodiesel B5	30,141,872	litres
- Biodiesel B20	9,991,533	litres
- Biodiesel - Other		
- Natural Gas	1,187,225	cubic-metres
- Electricity	424,098,100	kilowatt-hours

REVENUE VEHICLES (2015)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
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Ferry					
Streetcar	13	234	202	0.2	33.7
Commuter Rail					
Light Rail	37		28	24.8	
Heavy Rail	796		586	8.6	
Locomotive					
Bus	5,964	49	4,601	7.0	15.7
TOTAL VEHICLES	6,810	283	5,417		
Total Low-Floor Bus (30'-60')	5,913	Percentage of accessible bus fleet:			99.19%
Average Bus Age (years)	7.1	Percentage of accessible transit fleet:			96.01%

OPERATING DATA	2014	2015	CAPITAL EXPENSES AND FUNDING SOURCES	2014	2015
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$2,188,120,788	\$2,268,615,542
Number of transit systems reporting	64	64	Total Capital Disposals	\$3,866,314	\$720,204
Revenue Vehicle Kilometres	450,229,706	460,121,336	TOTAL CAPITAL FUNDING	\$2,181,608,022	\$2,251,361,428
Total Vehicle Kilometres	493,025,310	503,959,879	Federal Capital Contribution	\$558,920,218	\$632,488,741
Revenue Vehicle Hours	21,093,945	21,695,035	Provincial Capital Contribution	\$616,902,240	\$606,328,997
Total Vehicle Hours	22,608,424	23,233,132	Municipal Capital Contribution	\$900,230,919	\$776,362,444
Operators Paid Hours	30,405,193	30,817,360	Other Capital Contributions	\$105,554,645	\$236,181,245
Vehicle Mechanics Paid Hours	7,105,329	7,291,515			
Total Employee Paid Hours	50,162,994	51,059,579			
PASSENGER DATA			PERFORMANCE INDICATORS	2014	2015
Adult Passenger Trips	606,789,171	600,846,531	FINANCIAL		
Concession Fare Trips	232,609,903	228,929,258	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	60%	59%
<i>Concession Fare Trips Details:</i>			Municipal Operating Contribution / Capita	\$96.15	\$104.35
<i>Child Passenger Trips</i>	18,771,703	19,472,687	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.35	\$1.48
<i>Student Passenger Trips</i>	146,625,491	147,551,710	AVERAGE FARE		
<i>Senior Passenger Trips</i>	14,538,528	15,640,280	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.97	\$2.01
REG. SERVICE PASSENGER TRIPS	848,721,025	847,636,817	COST EFFECTIVENESS		
Regular Service Passenger Kms	6,550,793,310	6,493,923,434	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.40	\$3.56
Auxiliary Service Passenger Trips	2,748,433	2,603,702	COST EFFICIENCY		
OPERATING EXPENSES			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$128.15	\$130.43
Transportation Operations Expenses	\$1,417,016,635	\$1,486,558,755	SERVICE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$296,175,016	\$276,833,614	Reg. Serv. Pass. / Capita	77.99	77.06
Vehicle Maintenance Expenses	\$534,959,491	\$567,320,195	Reg. Serv. Pass. / Rev. Veh. Hr.	40.17	39.01
Plant Maintenance Expenses	\$295,782,150	\$311,062,125	AMOUNT OF SERVICE		
General/Administration Expenses	\$338,933,909	\$376,241,642	Rev. Veh. Hrs. / Capita	1.96	1.99
TOTAL DIRECT OPERATING EXP.	\$2,882,867,201	\$3,018,016,331	AVERAGE SPEED		
Total Operating Expenses	\$3,032,934,419	\$3,171,987,763	Rev. Veh. Kms. / Rev. Veh. Hr.	21.30	21.17
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$1,675,275,748	\$1,700,299,588	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.64
TOTAL OPERATING REVENUES	\$1,739,732,660	\$1,766,493,286	AVERAGE TOP WAGE RATE		
Total Revenues	\$1,776,961,206	\$1,801,834,213	Operators	\$24.51	\$25.20
NET DIRECT OPERATING COST	\$1,143,134,540	\$1,251,523,045	Mechanics	\$30.97	\$31.34
NET OPERATING COST	\$1,255,973,213	\$1,370,153,550			
Federal Operating Contribution		\$11,583,421			
Provincial Operating Contribution	\$197,666,218	\$199,107,657			
Municipal Operating Contribution	\$1,046,449,257	\$1,147,786,198			
Other Operating Contributions	\$231,615	\$192,924			
Federal Debt Service Contribution					
Provincial Debt Service Contribution	\$429,419	\$425,028			
Municipal Debt Service Contribution	\$11,183,351	\$10,303,733			

* Note that all transit systems do not always report all data items.

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II. Population Group Summaries

Municipality	Page	Municipality	Page
MTO Population Group 1 (>400,000)		Brockville.....	14
Brampton.....	10	Chatham-Kent (CK Transit)	18
Durham Region (DRT)	30	Clarence-Rockland	20
GO (Metrolinx).....	36	Cobourg	22
Hamilton (HSR).....	42	Collingwood	24
Mississauga	64	Cornwall	26
Ottawa (OC Transpo).....	82	Deseronto	28
Toronto (TTC)	116	Elliot Lake	32
Waterloo Region (GRT)	120	Fort Erie	34
York Region (YRT).....	130	Huntsville	44
MTO Population Group 2 (150,001 - 400,000)		Kawartha Lakes (Urban) (Lindsay).....	46
Burlington	16	Kenora	48
London (LTC).....	54	Leamington	52
Niagara Region	68	Loyalist Township	56
Oakville.....	76	Marmora and Lake.....	58
Windsor (Transit Windsor)	126	Midland	60
MTO Population Group 3 (50,000 - 150,000)		Niagara-on-the-Lake.....	70
Barrie.....	4	Norfolk County	72
Brantford.....	12	North Bay.....	74
Greater Sudbury.....	38	Orangeville.....	78
Guelph.....	40	Orillia	80
Kingston	50	Owen Sound	84
Milton.....	62	Parry Sound	86
Niagara Falls	66	Port Colborne	90
Peterborough	88	Port Hope.....	92
Sarnia	98	Quinte West - Trenton Ward (Quinte Access) .	94
Sault Ste Marie.....	100	Russell Township.....	96
St. Catharines	102	St. Thomas.....	104
Thunder Bay.....	112	Stratford	106
MTO Population Group 4 (<50,000)		Tecumseh	108
Bancroft.....	2	Temiskaming Shores	110
Belleville	6	Timmins	114
Bradford West Gwillimbury.....	8	Wasaga Beach.....	118
		Wawa	122
		Welland	124
		Woodstock	128

Population Group 1 (>400,000)

Municipal Population:	8,022,838
Service Area Population:	7,544,051
Number of Fixed Routes:	712
Number of Accessible Routes:	643

FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.38	\$2.85	\$113.67
Children	\$2.94	\$1.98	\$74.34
Students	\$3.17	\$2.29	\$91.21
Seniors	\$2.29	\$1.93	\$56.66

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	11,015	312
Other Transportation Operations	1,965	7
Vehicle Mechanics	1,231	16
Other Vehicle Maintenance and Servicing	2,536	61
Plant and Other Maintenance	3,012	4
General and Administration	3,069	142
TOTAL EMPLOYEES	22,828	542

* Contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel	230,729,620	litres
- Biodiesel B5	26,790,330	litres
- Biodiesel B20	8,615,245	litres
- Biodiesel - Other		
- Natural Gas	1,187,225	cubic-metres
- Electricity	424,098,100	kilowatt-hours

REVENUE VEHICLES (2015)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
----------------------------	------------------------------------	-------------	------------------------------

Ferry					
Streetcar	13	234	202	0.2	33.7
Commuter Rail	79	485		7.4	16.5
Light Rail	37		28	24.8	
Heavy Rail	796		586	8.6	
Locomotive		64			8.6
Bus	5,243	15	3,695	6.8	15.1
TOTAL VEHICLES	6,168	798	4,511		
Total Low-Floor Bus (30'-60')	4,850	Percentage of accessible bus fleet:			99.71%
Average Bus Age (years)	6.9	Percentage of accessible transit fleet:			88.42%

OPERATING DATA	2014	2015	CAPITAL EXPENSES AND FUNDING SOURCES	2014	2015
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$4,380,032,441	\$4,947,624,568
Number of transit systems reporting	9	9	Total Capital Disposals	\$15,795,412	\$1,346,142
Revenue Vehicle Kilometres	448,808,438	434,029,633	TOTAL CAPITAL FUNDING	\$4,379,162,043	\$4,938,767,322
Total Vehicle Kilometres	497,288,538	482,441,545	Federal Capital Contribution	\$585,175,943	\$656,683,894
Revenue Vehicle Hours	20,719,461	19,563,091	Provincial Capital Contribution	\$2,805,359,656	\$3,299,692,507
Total Vehicle Hours	22,234,975	21,116,276	Municipal Capital Contribution	\$886,711,989	\$752,250,082
Operators Paid Hours	28,230,744	28,772,923	Other Capital Contributions	\$101,914,455	\$230,140,838
Vehicle Mechanics Paid Hours	6,939,302	7,123,575			
Total Employee Paid Hours	50,911,800	51,406,431			
PASSENGER DATA			PERFORMANCE INDICATORS	2014	2015
Adult Passenger Trips	626,784,203	624,607,352	FINANCIAL		
Concession Fare Trips	204,229,899	199,167,432	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	64%	62%
<i>Concession Fare Trips Details:</i>			Municipal Operating Contribution / Capita	\$117.73	\$128.73
<i>Child Passenger Trips</i>	17,825,771	18,348,154	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.41	\$1.57
<i>Student Passenger Trips</i>	129,323,881	129,007,503	AVERAGE FARE		
<i>Senior Passenger Trips</i>	12,317,013	13,217,150	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.39	\$2.46
REG. SERVICE PASSENGER TRIPS	831,014,102	832,949,820	COST EFFECTIVENESS		
Regular Service Passenger Kms	8,574,062,858	8,718,281,253	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.88	\$4.14
Auxiliary Service Passenger Trips	2,358,093	2,169,069	COST EFFICIENCY		
OPERATING EXPENSES			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$145.93	\$163.96
Transportation Operations Expenses	\$1,384,226,909	\$1,475,338,430	SERVICE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$328,140,188	\$303,673,266	Reg. Serv. Pass. / Capita	111.34	110.41
Vehicle Maintenance Expenses	\$569,779,255	\$617,685,312	Reg. Serv. Pass. / Rev. Veh. Hr.	40.11	42.58
Plant Maintenance Expenses	\$394,433,572	\$429,957,569	AMOUNT OF SERVICE		
General/Administration Expenses	\$551,048,103	\$618,336,626	Rev. Veh. Hrs. / Capita	2.78	2.59
TOTAL DIRECT OPERATING EXP.	\$3,227,628,027	\$3,444,991,203	AVERAGE SPEED		
Total Operating Expenses	\$3,733,992,431	\$4,056,369,491	Rev. Veh. Kms. / Rev. Veh. Hr.	21.66	22.19
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$1,982,319,109	\$2,051,644,808	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.69	0.64
TOTAL OPERATING REVENUES	\$2,055,029,223	\$2,139,113,669	AVERAGE TOP WAGE RATE		
Total Revenues	\$2,468,046,990	\$2,636,670,818	Operators	\$30.47	\$30.89
NET DIRECT OPERATING COST	\$1,172,598,804	\$1,305,877,534	Mechanics	\$36.08	\$36.53
NET OPERATING COST	\$1,265,945,441	\$1,419,698,673			
Federal Operating Contribution		\$11,583,224			
Provincial Operating Contribution	\$357,749,596	\$403,854,113			
Municipal Operating Contribution	\$878,771,556	\$971,176,109			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution	\$429,419	\$425,028			
Municipal Debt Service Contribution	\$11,183,351	\$10,303,733			

* Note that all transit systems do not always report all data items.

* Note In 2014, vehicle kilometres and hours included inaccurate data from GO Transit (Metrolinx).

Population Group 2 (150,000 - 400,000)

Municipal Population:	1,405,052
Service Area Population:	1,281,335
Number of Fixed Routes:	138
Number of Accessible Routes:	105

FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.70	\$2.85	\$107.00
Children	\$2.43	\$1.48	\$0.00
Students	\$3.50	\$2.29	\$82.75
Seniors	\$3.50	\$2.19	\$68.15

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	853	97
Other Transportation Operations	71	2
Vehicle Mechanics	88	
Other Vehicle Maintenance and Servicing	103	4
Plant and Other Maintenance	17	
General and Administration	69	5
TOTAL EMPLOYEES	1,201	108

* Contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel	15,363,602	litres
- Biodiesel B5		
- Biodiesel B20		
- Biodiesel - Other		
- Natural Gas		
- Electricity		

REVENUE VEHICLES (2015)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
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Ferry					
Streetcar					
Commuter Rail					
Light Rail					
Heavy Rail					
Locomotive					
Bus	461	2	368	6.6	27.5
TOTAL VEHICLES	461	2	368		
Total Low-Floor Bus (30'-60')	461			Percentage of accessible bus fleet:	99.57%
Average Bus Age (years)	6.7			Percentage of accessible transit fleet:	99.57%

OPERATING DATA	2014	2015	CAPITAL EXPENSES AND FUNDING SOURCES	2014	2015
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$18,298,678	\$28,532,527
Number of transit systems reporting	5	5	Total Capital Disposals	\$2,634,135	\$66,920
Revenue Vehicle Kilometres	24,735,394	25,108,619	TOTAL CAPITAL FUNDING	\$20,447,634	\$26,690,666
Total Vehicle Kilometres	27,181,383	27,315,661	Federal Capital Contribution	\$1,061,689	\$3,171,336
Revenue Vehicle Hours	1,188,103	1,207,928	Provincial Capital Contribution	\$6,643,758	\$6,690,994
Total Vehicle Hours	1,327,624	1,323,459	Municipal Capital Contribution	\$10,193,010	\$12,501,811
Operators Paid Hours	1,580,840	1,607,155	Other Capital Contributions	\$2,549,177	\$4,326,525
Vehicle Mechanics Paid Hours	173,948	174,338			
Total Employee Paid Hours	2,226,913	2,252,585			
PASSENGER DATA			PERFORMANCE INDICATORS	2014	2015
Adult Passenger Trips	17,337,819	15,717,513	FINANCIAL		
Concession Fare Trips	18,069,589	17,977,627	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	45%
<i>Concession Fare Trips Details:</i>			Municipal Operating Contribution / Capita	\$46.63	\$48.38
<i>Child Passenger Trips</i>	280,959	281,714	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.90	\$2.05
<i>Student Passenger Trips</i>	15,685,422	15,534,414	AVERAGE FARE		
<i>Senior Passenger Trips</i>	1,873,301	1,959,887	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.61	\$1.63
REG. SERVICE PASSENGER TRIPS	35,407,408	33,695,140	COST EFFECTIVENESS		
Regular Service Passenger Kms			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.57	\$3.74
Auxiliary Service Passenger Trips	26,300	12,500	COST EFFICIENCY		
OPERATING EXPENSES			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$95.13	\$95.21
Transportation Operations Expenses	\$70,486,470	\$73,075,829	SERVICE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$16,278,870	\$13,069,550	Reg. Serv. Pass. / Capita	27.79	26.30
Vehicle Maintenance Expenses	\$23,223,458	\$24,635,327	Reg. Serv. Pass. / Rev. Veh. Hr.	29.80	27.89
Plant Maintenance Expenses	\$6,738,944	\$6,971,754	AMOUNT OF SERVICE		
General/Administration Expenses	\$9,563,636	\$8,253,376	Rev. Veh. Hrs. / Capita	0.93	0.94
TOTAL DIRECT OPERATING EXP.	\$126,291,377	\$126,005,836	AVERAGE SPEED		
Total Operating Expenses	\$130,850,115	\$129,379,349	Rev. Veh. Kms. / Rev. Veh. Hr.	20.82	20.79
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$57,071,328	\$54,861,677	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.74
TOTAL OPERATING REVENUES	\$59,086,181	\$56,799,376	AVERAGE TOP WAGE RATE		
Total Revenues	\$62,293,844	\$58,419,762	Operators	\$26.85	\$27.46
NET DIRECT OPERATING COST	\$67,205,197	\$69,206,460	Mechanics	\$32.17	\$33.15
NET OPERATING COST	\$68,556,271	\$70,959,587			
Federal Operating Contribution					
Provincial Operating Contribution	\$9,134,112	\$8,973,919			
Municipal Operating Contribution	\$59,422,158	\$61,985,669			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					

* Note that all transit systems do not always report all data items.

Population Group 3 (50,000 - 150,000)

Municipal Population:	1,378,134
Service Area Population:	1,272,268
Number of Fixed Routes:	213
Number of Accessible Routes:	180

FARES	Cash	Unit Price	Monthly Pass
Adults	\$2.85	\$2.38	\$73.45
Children	\$2.24	\$2.04	\$51.25
Students	\$2.80	\$2.16	\$59.74
Seniors	\$2.70	\$2.02	\$52.77

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	908	206
Other Transportation Operations	79	7
Vehicle Mechanics	95	
Other Vehicle Maintenance and Servicing	76	13
Plant and Other Maintenance	24	6
General and Administration	78	14
TOTAL EMPLOYEES	1,260	246

* Contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel	14,448,449	litres
- Biodiesel B5	3,351,542	litres
- Biodiesel B20	1,376,288	litres
- Biodiesel - Other		
- Natural Gas		
- Electricity		

REVENUE VEHICLES (2015)

	Total Vehicles	Peak (Est.)	Avg. Age
	Access.	Non-Acc.	Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	534	14	402 7.5 21.0
TOTAL VEHICLES	534	14	402
Total Low-Floor Bus (30'-60')	521	Percentage of accessible bus fleet: 97.45%	
Average Bus Age (years)	7.8	Percentage of accessible transit fleet: 97.45%	

OPERATING DATA	2014	2015	CAPITAL EXPENSES AND FUNDING SOURCES	2014	2015
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$24,843,066	\$40,963,912
Number of transit systems reporting	12	12	Total Capital Disposals	\$187,266	\$25,084
Revenue Vehicle Kilometres	32,528,472	33,626,542	TOTAL CAPITAL FUNDING	\$17,058,755	\$37,475,397
Total Vehicle Kilometres	33,565,690	35,007,756	Federal Capital Contribution	\$1,119,784	\$7,196,057
Revenue Vehicle Hours	1,537,347	1,576,197	Provincial Capital Contribution	\$6,432,132	\$9,225,848
Total Vehicle Hours	1,590,236	1,638,418	Municipal Capital Contribution	\$8,561,525	\$19,773,959
Operators Paid Hours	2,058,832	1,462,448	Other Capital Contributions	\$945,314	\$1,279,533
Vehicle Mechanics Paid Hours	208,312	141,164			
Total Employee Paid Hours	2,788,277	2,003,978			
PASSENGER DATA			PERFORMANCE INDICATORS	2014	2015
Adult Passenger Trips	15,357,098	15,331,352	FINANCIAL		
Concession Fare Trips	18,686,711	18,791,664	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	38%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$69.64	\$71.87
Child Passenger Trips	610,596	793,187	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.54	\$2.67
Student Passenger Trips	8,824,970	8,810,196	AVERAGE FARE		
Senior Passenger Trips	1,762,534	1,974,935	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.53	\$1.53
REG. SERVICE PASSENGER TRIPS	37,706,321	37,634,858	COST EFFECTIVENESS		
Regular Service Passenger Kms	138,708,439	108,894,704	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.17	\$4.34
Auxiliary Service Passenger Trips	219,862	225,761	COST EFFICIENCY		
OPERATING EXPENSES			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$97.94	\$97.01
Transportation Operations Expenses	\$92,598,778	\$97,816,474	SERVICE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$21,872,867	\$18,142,035	Reg. Serv. Pass. / Capita	30.11	29.58
Vehicle Maintenance Expenses	\$24,285,005	\$27,613,461	Reg. Serv. Pass. / Rev. Veh. Hr.	23.70	23.11
Plant Maintenance Expenses	\$8,941,996	\$7,996,519	AMOUNT OF SERVICE		
General/Administration Expenses	\$9,644,649	\$11,581,518	Rev. Veh. Hrs. / Capita	1.30	1.31
TOTAL DIRECT OPERATING EXP.	\$157,343,295	\$163,150,007	AVERAGE SPEED		
Total Operating Expenses	\$165,235,499	\$170,921,524	Rev. Veh. Kms. / Rev. Veh. Hr.	20.31	20.54
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$57,643,367	\$57,650,817	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.74
TOTAL OPERATING REVENUES	\$61,478,921	\$62,597,098	AVERAGE TOP WAGE RATE		
Total Revenues	\$64,642,046	\$66,171,313	Operators	\$25.86	\$26.50
NET DIRECT OPERATING COST	\$95,864,374	\$100,552,909	Mechanics	\$30.39	\$30.98
NET OPERATING COST	\$100,593,453	\$104,750,211			
Federal Operating Contribution					
Provincial Operating Contribution	\$13,401,250	\$13,295,297			
Municipal Operating Contribution	\$87,192,203	\$91,441,055			
Other Operating Contributions		\$20,884			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					

* Note that all transit systems do not always report all data items.

Population Group 4 (<50,000)

Municipal Population:	1,188,572
Service Area Population:	902,000
Number of Fixed Routes:	176
Number of Accessible Routes:	166

FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.51	\$3.04	\$78.13
Children	\$2.21	\$2.48	\$42.13
Students	\$2.63	\$2.32	\$58.69
Seniors	\$2.70	\$2.32	\$47.06

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	198	95
Other Transportation Operations	17	2
Vehicle Mechanics	23	3
Other Vehicle Maintenance and Servicing	11	9
Plant and Other Maintenance	2	3
General and Administration	23	10
TOTAL EMPLOYEES	274	122

* Contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel	7,804,501	litres
- Biodiesel B5		
- Biodiesel B20		
- Biodiesel - Other		
- Natural Gas		
- Electricity		

REVENUE VEHICLES (2015)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
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Ferry					
Streetcar					
Commuter Rail					
Light Rail					
Heavy Rail					
Locomotive					
Bus	232	18	164	5.8	10.8
TOTAL VEHICLES	232	18	164		
Total Low-Floor Bus (30'-60')	204	Percentage of accessible bus fleet:		92.80%	
Average Bus Age (years)	6.2	Percentage of accessible transit fleet:		92.80%	

OPERATING DATA	2014	2015	CAPITAL EXPENSES AND FUNDING SOURCES	2014	2015
VEHICLE KILOMETRES AND HOURS			TOTAL CAPITAL EXPENDITURES	\$2,999,083	\$7,859,174
Number of transit systems reporting	39	39	Total Capital Disposals	\$12,451	\$12,058
Revenue Vehicle Kilometres	11,090,207	11,415,748	TOTAL CAPITAL FUNDING	\$2,992,070	\$4,792,682
Total Vehicle Kilometres	12,027,496	12,636,463	Federal Capital Contribution		
Revenue Vehicle Hours	499,180	509,866	Provincial Capital Contribution	\$1,552,539	\$2,635,581
Total Vehicle Hours	535,684	551,723	Municipal Capital Contribution	\$1,293,832	\$1,722,752
Operators Paid Hours	366,417	233,747	Other Capital Contributions	\$145,699	\$434,349
Vehicle Mechanics Paid Hours	28,867	26,298			
Total Employee Paid Hours	485,316	329,214			
PASSENGER DATA			PERFORMANCE INDICATORS	2014	2015
Adult Passenger Trips	2,425,015	2,247,701	FINANCIAL		
Concession Fare Trips	1,528,183	1,476,160	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	35%
<i>Concession Fare Trips Details:</i>			Municipal Operating Contribution / Capita	\$23.60	\$24.50
<i>Child Passenger Trips</i>	54,377	49,383	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.06	\$3.49
<i>Student Passenger Trips</i>	745,114	615,417	AVERAGE FARE		
<i>Senior Passenger Trips</i>	536,263	556,362	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.68	\$1.75
REG. SERVICE PASSENGER TRIPS	9,612,637	8,898,011	COST EFFECTIVENESS		
Regular Service Passenger Kms	35,676,153	21,376,516	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.83	\$5.33
Auxiliary Service Passenger Trips	144,178	196,372	COST EFFICIENCY		
OPERATING EXPENSES			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.44	\$84.57
Transportation Operations Expenses	\$30,798,747	\$32,940,851	SERVICE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$4,577,588	\$3,864,107	Reg. Serv. Pass. / Capita	10.77	9.86
Vehicle Maintenance Expenses	\$6,426,006	\$6,479,109	Reg. Serv. Pass. / Rev. Veh. Hr.	18.97	17.15
Plant Maintenance Expenses	\$1,664,577	\$1,661,102	AMOUNT OF SERVICE		
General/Administration Expenses	\$2,920,320	\$2,501,609	Rev. Veh. Hrs. / Capita	0.58	0.58
TOTAL DIRECT OPERATING EXP.	\$46,387,238	\$47,446,779	AVERAGE SPEED		
Total Operating Expenses	\$46,992,542	\$48,424,293	Rev. Veh. Kms. / Rev. Veh. Hr.	22.90	23.07
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$16,181,156	\$15,614,925	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.79
TOTAL OPERATING REVENUES	\$17,008,077	\$16,417,738	AVERAGE TOP WAGE RATE		
Total Revenues	\$17,862,917	\$18,355,094	Operators	\$20.71	\$21.09
NET DIRECT OPERATING COST	\$29,379,161	\$31,029,041	Mechanics	\$27.99	\$27.57
NET OPERATING COST	\$29,129,625	\$30,069,199			
Federal Operating Contribution		\$197			
Provincial Operating Contribution	\$7,821,318	\$6,792,563			
Municipal Operating Contribution	\$21,063,340	\$20,886,123			
Other Operating Contributions	\$231,615	\$192,924			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution		\$2,297,241			

* Note that all transit systems do not always report all data items.

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V. Individual Transit System Data

Bancroft

Transit Contact: Gord MacDonald
Chief Executive Officer

Statistical Contact: Gord MacDonald
Chief Executive Officer

Phone: 613-332-4700 x222 Fax: 613-332-0432

Email: gmacdonald@comcarenh.org

SYSTEM HIGHLIGHTS:

- System established: 05/03/2010
- Serves: North Hastings (7 municipalities), Highlands East
- Adult Cash Fare: \$10.00
- Ridership (revenue passengers): 2,294
- Total Operating Revenues: \$1,844
- Total Direct Operating Expenses: \$34,616
- Municipal Population: 15,303
- Service Area Population: 15,303
- Service Area Size (km²): 3,388.0
- Service provided by: Not for Profit

▪ Hours of Service:

Monday	N/A	Friday	07:30 - 16:30
Tuesday	07:30 - 16:30	Saturday	N/A
Wednesday	07:30 - 16:30	Sunday	09:00 - 13:30
Thursday	N/A	Holidays	N/A

- Number of Fixed Routes: 5
- Number of Accessible Routes: 5

▪ Employees Statistics:

	Full-time	Part-time
Operators		4
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		2
TOTAL EMPLOYEES		6

▪ Energy Consumption:

- Diesel:	2,873 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
Gasoline in Litres	4,374

- Union Affiliations: Non-union (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,438 100.00%	1,638 100.00%	31,421 100.00%	19.18
TOTAL	2,438	1,638	31,421	19.18

REMARKS:

The Rural Overland Utility Transit (TROUT) blends a fixed route model and a specialized service model together to accommodate the needs of the community and a growing senior population.

Bancroft

FARE STRUCTURE

Effective Date: 03/05/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Local Fare	Criteria
Adults	\$10.00	\$5.50		\$2.00	Varies by distance
Children					
Students	\$9.00	\$5.50		\$2.00	
Seniors	\$9.00	\$5.50		\$2.00	

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
VEHICLES (2015)						
Bus					1	1
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
TOTAL ACTIVE VEHICLES					1	1

VEHICLE KILOMETRES AND HOURS			PERFORMANCE INDICATORS		
	2014	2015		2014	2015
Revenue Vehicle Kilometres	48,506	31,421	FINANCIAL		
Total Vehicle Kilometres	48,536	31,421	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	14%	5%
Revenue Vehicle Hours	2,457	1,638	Municipal Operating Contribution / Capita	\$0.41	\$0.58
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$10.86	\$14.29
Total Vehicle Hours	2,467	1,638	AVERAGE FARE		
Operators Paid Hours	2,680	1,540	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.22	\$0.76
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours	2,680	1,965	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$12.57	\$15.09
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips		496	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$14.93	\$21.13
Concession Fare Trips		1,798	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	0.19	0.15
<i>Child Passenger Trips</i>		104	Reg. Serv. Pass. / Rev. Veh. Hr.	1.19	1.40
<i>Student Passenger Trips</i>			AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>		1,694	Rev. Veh. Hrs. / Capita	0.16	0.11
REGULAR SERVICE PASSENGER TRIPS	2,930	2,294	AVERAGE SPEED		
Regular Service Passenger-Kms	58,600	29,822	Rev. Veh. Kms. / Rev. Veh. Hr.	19.74	19.18
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.92	1.06
Transportation Operations Expenses	\$16,922	\$31,116	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$2,681		Operators	\$15.00	\$15.00
Vehicle Maintenance Expenses	\$3,125		Mechanics		
Plant Maintenance Expenses	\$3,169				
General/Administration Expenses	\$10,941	\$3,500			
TOTAL DIRECT OPERATING EXPENSES	\$36,838	\$34,616			
Debt Service Payment					
Total Operating Expenses	\$36,838	\$34,616			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$3,572	\$1,736			
TOTAL OPERATING REVENUES	\$5,020	\$1,844			
Total Revenues	\$5,020	\$1,844			
NET DIRECT OPERATING COST	\$31,818	\$32,772			
NET OPERATING COST	\$31,818	\$32,772			
Federal Operating Contribution					
Provincial Operating Contribution	\$9,680	\$17,577			
Municipal Operating Contribution	\$6,250	\$8,827			
Other Operating Contributions	\$20,908	\$6,368			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Barrie

Transit Contact: Brent Forsyth
Supervisor of Transit Business Services

Statistical Contact: Brent Forsyth
Supervisor of Transit Business Services
Phone: 705-739-4220 Fax: 705-739-4238
Email: brent.forsyth@barrie.ca

SYSTEM HIGHLIGHTS:

- System established: 01/09/1965
- Serves: City of Barrie, Essa Township, Angus and Base Borde
- Municipal Population: 142,000
- Service Area Population: 135,543
- Service Area Size (km²): 113.0
- Service provided by: Municipal Department, under contract with First Canada ULC/MVT Barrie Bus

▪ Hours of Service:

Monday	05:15 - 00:45	Friday	05:15 - 00:45
Tuesday	05:15 - 00:45	Saturday	07:00 - 00:45
Wednesday	05:15 - 00:45	Sunday	08:30 - 10:45
Thursday	05:15 - 00:45	Holidays	08:30 - 10:45

▪ Employees Statistics:

	Full-time	Part-time
Operators	122	
Other Transportation Operations	13	
Vehicle Mechanics	9	
Other Vehicle Maintenance and Servicing	9	
Plant and Other Maintenance	5	
General and Administration	9	
TOTAL EMPLOYEES	167	

▪ Union Affiliations:

ATU 1775 (Operators)
ATU 1775 (Mechanics)

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 2,539,382
- Total Operating Revenues: \$5,458,224
- Total Direct Operating Expenses: \$16,780,836
- Active Vehicles: 46
 - Standard Buses 46

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 10
- Number of Accessible Routes: 10

▪ Energy Consumption:

- Diesel: 1,935,338 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

Modal Statistics

	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,623,181 100.00%	172,049 100.00%	3,428,441 100.00%	19.93
TOTAL	2,623,181	172,049	3,428,441	19.93

Barrie

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2013				Georgian College Semester Pass	
Adults	\$3.00	\$2.60	\$82.40		
Children	\$3.00	\$2.30	\$54.00		0-4 = Free, 5-13
Students	\$3.00	\$2.30	\$63.85		14-19 with ID
Seniors	\$2.60	\$2.30	\$54.00		65+
Other: Post Secondary Student	\$3.00	\$2.60	\$63.85	\$247	With Student ID

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	46		6.1		36	19	Internal Combustion - Diesel 46 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	46	0			36	19	
Total Low-Floor Bus (30'-60')	46		Average Bus Age (years)		6.1		TOTAL 46

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	3,428,441	3,428,441
Total Vehicle Kilometres	3,428,441	3,566,171
Revenue Vehicle Hours	192,510	172,049
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	192,510	177,949
Operators Paid Hours	265,512	237,283
Vehicle Mechanics Paid Hours	18,720	16,417
Total Employee Paid Hours	337,064	325,058

PASSENGER DATA

Adult Passenger Trips	1,566,542	1,594,741
Concession Fare Trips	915,139	944,641
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	49,634	49,220
Student Passenger Trips	766,238	758,987
Senior Passenger Trips	99,267	136,434

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	2,481,681	2,539,382
Auxiliary Service Passenger Trips	11,547	16,733

OPERATING EXPENSES

Transportation Operations Expenses	\$12,493,357	\$13,889,929
Fuel/Energy Exp. for Vehicles	\$1,863,026	\$1,793,948
Vehicle Maintenance Expenses	\$36,897	\$187,392
Plant Maintenance Expenses	\$814,592	\$308,099
General/Administration Expenses	\$432,045	\$601,468
TOTAL DIRECT OPERATING EXPENSES	\$15,639,917	\$16,780,836
Debt Service Payment		
Total Operating Expenses	\$15,639,917	\$16,780,836

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$5,013,267	\$5,069,663
TOTAL OPERATING REVENUES	\$5,226,900	\$5,458,224
Total Revenues	\$5,310,243	\$5,495,828
NET DIRECT OPERATING COST	\$10,413,017	\$11,322,612
NET OPERATING COST	\$10,329,674	\$11,285,008
Federal Operating Contribution		
Provincial Operating Contribution	\$2,049,000	\$1,675,000
Municipal Operating Contribution	\$8,280,674	\$9,610,008
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$2,013,132	\$19,979,116
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$2,013,132	\$19,979,116
Federal Capital Contribution		\$5,749,460
Provincial Capital Contribution	\$867,512	\$605,049
Municipal Capital Contribution	\$1,137,739	\$13,624,607
Other Capital Contributions	\$7,881	

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	33%
Municipal Operating Contribution / Capita	\$61.09	\$70.90
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.20	\$4.46

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.02	\$2.00
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.30	\$6.61
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$81.24	\$94.30
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	18.31	18.73
Reg. Serv. Pass. / Rev. Veh. Hr.	12.89	14.76

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.42	1.27
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	17.81	19.93
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.73
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TOP WAGE RATES

Operators	\$23.30	\$23.30
Mechanics	\$29.94	\$29.94

Belleville

Transit Contact: Matt Coffey
Manager

Statistical Contact: Matt Coffey
Manager

Phone: 613-962-4344 Fax: 613-967-4721

Email: mcoffey@city.belleville.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.50
▪ Serves:	Belleville	▪ Ridership (revenue passengers):	890,520
▪ Municipal Population:	49,454	▪ Total Operating Revenues:	\$1,718,284
▪ Service Area Population:	49,454	▪ Total Direct Operating Expenses:	\$4,100,117
▪ Service Area Size (km ²):	247.0	▪ Active Vehicles:	15
▪ Service provided by:	Municipal Department	- Standard Buses	15
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 05:00 - 22:30	Friday 05:00 - 22:30	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 05:00 - 22:30	Saturday 06:00 - 19:30	▪ Number of Fixed Routes:	10
Wednesday 05:00 - 22:30	Sunday 09:00 - 18:30	▪ Number of Accessible Routes:	10
Thursday 05:00 - 22:30	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 526,389 litres
Operators	29		- Biodiesel B5:
Other Transportation Operations	4		- Biodiesel B20:
Vehicle Mechanics	3		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES	36		
▪ Union Affiliations:	UNIFOR 1839 (Operators)		
	CUPE 907 (Mechanics)		
	CUPE 907 (Office & Clerical)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,040,323 100.00%	43,338 100.00%	869,890 100.00%	20.07
TOTAL	1,040,323	43,338	869,890	20.07

Belleville

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
08/09/2015					
Adults	\$2.50	\$2.30	\$70.00		
Children	\$2.00	\$1.54			0-4 = Free, 0-11
Students	\$2.25	\$1.83	\$57.00		12+ with ID
Seniors	\$2.25	\$1.83	\$57.00		65+ with ID
Other: Special	\$2.25	\$1.83	\$57.00		Belleville Transit or Mobility Bus ID

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	15		6.7		15	15	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	15	0			15	15	TOTAL
Total Low-Floor Bus (30'-60')	15		Average Bus Age (years)		6.7		15

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	740,426	869,890
Total Vehicle Kilometres	740,426	869,890
Revenue Vehicle Hours	40,536	43,338
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	40,848	43,338
Operators Paid Hours	60,714	
Vehicle Mechanics Paid Hours	5,850	
Total Employee Paid Hours	74,364	

PASSENGER DATA

Adult Passenger Trips	583,740	570,876
Concession Fare Trips	309,102	319,644
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,566	10,443
Student Passenger Trips	164,373	47,205
Senior Passenger Trips	128,214	138,322

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	892,842	890,520
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$2,172,421	\$2,642,871
Fuel/Energy Exp. for Vehicles	\$605,234	\$495,131
Vehicle Maintenance Expenses	\$571,331	\$702,452
Plant Maintenance Expenses	\$145,357	\$145,298
General/Administration Expenses	\$459,854	\$114,365
TOTAL DIRECT OPERATING EXPENSES	\$3,954,197	\$4,100,117
Debt Service Payment		
Total Operating Expenses	\$3,954,197	\$4,100,117

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,662,063	\$1,633,452
TOTAL OPERATING REVENUES	\$1,736,513	\$1,718,284
Total Revenues	\$1,736,513	\$1,718,284
NET DIRECT OPERATING COST	\$2,217,684	\$2,381,833
NET OPERATING COST	\$2,217,684	\$2,381,833

Federal Operating Contribution		
Provincial Operating Contribution	\$818,530	\$84,592
Municipal Operating Contribution	\$1,399,154	
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		\$2,297,241

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$329,501
Total Capital Disposals	
TOTAL CAPITAL FUNDING	\$329,501
Federal Capital Contribution	
Provincial Capital Contribution	\$139,696
Municipal Capital Contribution	\$189,805
Other Capital Contributions	

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44%	42%
Municipal Operating Contribution / Capita	\$37.81	
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.48	\$2.67

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.86	\$1.83
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.43	\$4.60
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$96.80	\$94.61
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	24.13	18.01
Reg. Serv. Pass. / Rev. Veh. Hr.	22.03	20.55

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.10	0.88
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	18.27	20.07
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	
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TOP WAGE RATES

Operators	\$24.40	\$24.89
Mechanics	\$32.17	\$32.17

Bradford West Gwillimbury

Transit Contact: Adam Alessandrini
Transit Coordinator

Statistical Contact: Adam Alessandrini
Transit Coordinator
Phone: 905-778-2055 x2286 Fax:
Email: aalessandrini@townofbwg.com

SYSTEM HIGHLIGHTS:

▪ System established:	01/05/2014	▪ Adult Cash Fare:	\$3.00
▪ Serves:	Town of Bradford West Gwillimbury	▪ Ridership (revenue passengers):	25,541
▪ Municipal Population:	34,860	▪ Total Operating Revenues:	\$41,658
▪ Service Area Population:	34,860	▪ Total Direct Operating Expenses:	\$428,384
▪ Service Area Size (km ²):	17.3	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Switzer-Carty Transportation Inc.	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	06:45 - 17:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	06:45 - 17:00		
Wednesday	06:45 - 17:00	▪ Number of Fixed Routes:	2
Thursday	06:45 - 17:00	▪ Number of Accessible Routes:	2
Friday	06:45 - 17:00	▪ Energy Consumption:	
Saturday	N/A	- Diesel:	20,862 litres
Sunday	N/A	- Biodiesel B5:	
Holidays	N/A	- Biodiesel B20:	
▪ Employees Statistics:		- Biodiesel - Other:	
Operators		- Natural Gas:	
Other Transportation Operations		- Electricity:	
Vehicle Mechanics		- Other:	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:			
Non-union (Operators)			
Non-union (Mechanics)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	18,251 100.00%	5,457 100.00%	81,111 100.00%	14.86
TOTAL	18,251	5,457	81,111	14.86

REMARKS:

The financials for the Taxi-to-GO service (shared-ride taxi service) has only begun to be reported this year, and were not originally included in 2014's data. Boardings does not include trips from the Shared-Ride Taxi service.

Bradford West Gwillimbury

FARE STRUCTURE

Effective Date:	01/05/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.00	\$2.00			General Fare
Children						0-5 = Free
Students						
Seniors						
Other: Shared Ride Taxi		\$3.00				

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		1.0		2	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	3	0			2	2	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		1.0		- Fuel Cell
							TOTAL 3

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	45,767	81,111
Total Vehicle Kilometres	46,682	83,073
Revenue Vehicle Hours	3,377	5,457
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	3,408	5,534

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips	12,127	17,783
Concession Fare Trips	4,452	7,758
Concession Fare Trips Details:		
Child Passenger Trips	807	468
Student Passenger Trips		
Senior Passenger Trips		

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	148,291	280,700
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$224,149	\$269,613
Fuel/Energy Exp. for Vehicles		\$16,711
Vehicle Maintenance Expenses		\$1,172
Plant Maintenance Expenses	\$15,854	\$63,976
General/Administration Expenses	\$36,940	\$76,913
TOTAL DIRECT OPERATING EXPENSES	\$276,943	\$428,384
Debt Service Payment		
Total Operating Expenses	\$276,943	\$496,454

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$23,500	\$41,658
TOTAL OPERATING REVENUES	\$23,900	\$41,658
Total Revenues	\$23,900	\$41,658
NET DIRECT OPERATING COST	\$253,043	\$386,726
NET OPERATING COST	\$253,043	\$454,796
Federal Operating Contribution		
Provincial Operating Contribution	\$176,853	\$58,951
Municipal Operating Contribution	\$76,192	\$395,845
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Other Operating Contributions
Federal Debt Service Contribution
Provincial Debt Service Contribution
Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$571,321
Total Capital Disposals	
TOTAL CAPITAL FUNDING	\$571,321
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	\$571,321
Other Capital Contributions	

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	9%	10%
Municipal Operating Contribution / Capita	\$2.19	\$11.36
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$15.26	\$15.14

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42	\$1.63
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$16.70	\$16.77
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$81.26	\$77.40
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	0.48	0.73
Reg. Serv. Pass. / Rev. Veh. Hr.	4.91	4.68

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.10	0.16
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	13.55	14.86
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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TOP WAGE RATES

Operators
Mechanics

Brampton

Transit Contact: Suzanne Conner
Executive Director

Statistical Contact: Meva Sellars
Manager of Administrative Services
Phone: 905-874-2750 x62306 Fax: 905-874-2799
Email: meva.sellars@brampton.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$3.75
▪ Serves:	City of Brampton	▪ Ridership (revenue passengers):	21,178,343
▪ Municipal Population:	580,600	▪ Total Operating Revenues:	\$53,350,680
▪ Service Area Population:	573,300	▪ Total Direct Operating Expenses:	\$118,484,328
▪ Service Area Size (km²):	266.8	▪ Active Vehicles:	386
▪ Service provided by:	Municipal Department	- Standard Buses	338
		- Articulated Buses	48
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	96.11%
Monday	04:00 - 02:00	▪ Percentage of accessible transit fleet:	96.11%
Tuesday	04:00 - 02:00	▪ Number of Fixed Routes:	48
Wednesday	04:00 - 02:00	▪ Number of Accessible Routes:	43
Thursday	04:00 - 02:00	▪ Energy Consumption:	
		- Diesel:	1,114,406 litres
		- Biodiesel B5:	6,608,460 litres
		- Biodiesel B20:	5,759,801 litres
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	753		
Other Transportation Operations	51		
Vehicle Mechanics	68		
Other Vehicle Maintenance and Servicing	71		
Plant and Other Maintenance	12		
General and Administration	45	75	
TOTAL EMPLOYEES	1,000	75	
▪ Union Affiliations:	ATU 1573 (Operators)		
	ATU 1573 (Mechanics)		
	ATU 1573 (PT Employees)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	34,743,396 100.00%	1,026,617 100.00%	22,181,434 100.00%	21.61
TOTAL	34,743,396	1,026,617	22,181,434	21.61

Brampton

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly	Criteria
31/03/2014					
Adults	\$3.75	\$2.80	\$118.00	\$31.00	20+
Children	\$3.75	\$2.50	\$105.00	\$27.00	6-12
Students	\$3.75	\$2.50	\$105.00	\$27.00	13-19
Seniors	\$1.00	\$1.55	\$50.00	\$15.00	65+ with ID
Other: GTA Pass				\$56.00	

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	371	15	6.0	15.1	305	147	Internal Combustion
Commuter Rail							- Diesel 91
Ferry							- Biodiesel (all blends) 295
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	371	15			305	147	TOTAL 386
Total Low-Floor Bus (30'-60')	371		Average Bus Age (years)		6.3		

VEHICLE KILOMETRES AND HOURS	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres	20,942,888	22,181,434	FINANCIAL		
Total Vehicle Kilometres	23,850,394	25,182,853	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	46%	45%
Revenue Vehicle Hours	953,783	1,026,617	Municipal Operating Contribution / Capita	\$92.62	\$96.83
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.99	\$3.08
Total Vehicle Hours	1,035,113	1,116,554	AVERAGE FARE		
Operators Paid Hours	1,439,360	1,566,240	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.46	\$2.46
Vehicle Mechanics Paid Hours	122,720	141,440	COST EFFECTIVENESS		
Total Employee Paid Hours	1,998,880	2,161,900	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.50	\$5.59
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	16,294,868	17,539,596	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$108.42	\$106.12
Concession Fare Trips	4,116,154	3,638,747	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	36.19	36.94
<i>Child Passenger Trips</i>	362,072	365,101	Reg. Serv. Pass. / Rev. Veh. Hr.	21.40	20.63
<i>Student Passenger Trips</i>	1,664,418	1,753,200	AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>	900,896	872,307	Rev. Veh. Hrs. / Capita	1.69	1.79
REGULAR SERVICE PASSENGER TRIPS	20,411,022	21,178,343	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	21.96	21.61
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.66
Transportation Operations Expenses	\$68,354,174	\$72,353,266	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$13,691,288	\$12,070,739	Operators	\$31.83	\$31.83
Vehicle Maintenance Expenses	\$19,074,514	\$22,386,739	Mechanics	\$37.90	\$37.90
Plant Maintenance Expenses	\$4,497,534	\$4,759,444			
General/Administration Expenses	\$6,606,156	\$6,914,140			
TOTAL DIRECT OPERATING EXPENSES	\$112,223,666	\$118,484,328			
Debt Service Payment					
Total Operating Expenses	\$112,223,666	\$118,484,328			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$50,130,297	\$52,052,778			
TOTAL OPERATING REVENUES	\$51,278,059	\$53,350,680			
Total Revenues	\$51,278,059	\$53,350,680			
NET DIRECT OPERATING COST	\$60,945,607	\$65,133,648			
NET OPERATING COST	\$60,945,607	\$65,133,648			
Federal Operating Contribution					
Provincial Operating Contribution	\$8,710,472	\$9,619,595			
Municipal Operating Contribution	\$52,235,135	\$55,514,053			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$41,108,615	\$48,148,133			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$41,108,615	\$48,148,133			
Federal Capital Contribution	\$17,211,579	\$21,369,809			
Provincial Capital Contribution	\$2,335,536	\$13,302,989			
Municipal Capital Contribution	\$21,561,500	\$13,475,335			
Other Capital Contributions					

Brantford

Transit Contact: Mike Bradley
Director of Fleet & Transit Services

Statistical Contact: Elisabeth van der Made
Manager of Transit
Phone: 519-752-4444 x4504 Fax: 519-754-0724
Email: evandermade@brantford.ca

SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Brantford	▪ Ridership (revenue passengers):	1,521,531
▪ Municipal Population:	97,862	▪ Total Operating Revenues:	\$3,040,425
▪ Service Area Population:	97,862	▪ Total Direct Operating Expenses:	\$8,797,135
▪ Service Area Size (km ²):	75.1	▪ Active Vehicles:	31
▪ Service provided by:	Municipal Department	- Standard Buses	31
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:00 - 01:00	Friday 06:00 - 01:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:00 - 01:00	Saturday 06:00 - 01:00	▪ Number of Fixed Routes:	15
Wednesday 06:00 - 01:00	Sunday 08:30 - 18:30	▪ Number of Accessible Routes:	15
Thursday 06:00 - 01:00	Holidays 08:30 - 18:30	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 1,006,534 litres
Operators	43	11	- Biodiesel B5:
Other Transportation Operations	7		- Biodiesel B20:
Vehicle Mechanics	7		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	4	3	- Natural Gas:
Plant and Other Maintenance	5		- Electricity:
General and Administration	1		- Other:
TOTAL EMPLOYEES	67	14	
▪ Union Affiliations:	ATU 685 (Operators)		
	ATU 685 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,998,278 100.00%	76,149 100.00%	1,818,765 100.00%	23.88
TOTAL	1,998,278	76,149	1,818,765	23.88

Brantford

FARE STRUCTURE

Effective Date: 01/04/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other 3-Month Pass	Criteria
Adults	\$3.00	\$2.30	\$70.00		
Children	\$1.75	\$1.65			0-4 = Free
Students	\$3.00	\$2.30	\$53.00		
Seniors	\$3.00	\$2.30	\$53.00		
Other: CNIB	\$1.75			\$37.00	CNIB

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	31		6.2		21	19	Internal Combustion - Diesel 31 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	31	0			21	19	
Total Low-Floor Bus (30'-60')	31		Average Bus Age (years)		6.2		TOTAL 31

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	1,706,699	1,818,765
Total Vehicle Kilometres	1,706,699	1,818,765
Revenue Vehicle Hours	76,149	76,149
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	76,149	76,149
Operators Paid Hours	108,160	104,690
Vehicle Mechanics Paid Hours	14,560	14,560
Total Employee Paid Hours	161,665	158,195

PASSENGER DATA

Adult Passenger Trips	1,107,420	1,045,266
Concession Fare Trips	495,885	476,265
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	6,393	5,477
Student Passenger Trips	299,496	268,596
Senior Passenger Trips	63,083	60,816

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	1,603,305	1,521,531
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$4,722,526	\$4,713,092
Fuel/Energy Exp. for Vehicles	\$1,156,354	\$883,497
Vehicle Maintenance Expenses	\$1,625,548	\$2,031,918
Plant Maintenance Expenses	\$1,561,517	\$655,548
General/Administration Expenses	\$89,311	\$513,080
TOTAL DIRECT OPERATING EXPENSES	\$9,155,256	\$8,797,135
Debt Service Payment		
Total Operating Expenses	\$9,155,256	\$8,797,135

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$3,083,014	\$2,851,625
TOTAL OPERATING REVENUES	\$3,100,086	\$3,040,425
Total Revenues	\$3,197,650	\$3,090,846
NET DIRECT OPERATING COST	\$6,055,170	\$5,756,710
NET OPERATING COST	\$5,957,606	\$5,706,289
Federal Operating Contribution		
Provincial Operating Contribution	\$1,103,097	\$1,134,581
Municipal Operating Contribution	\$4,854,509	\$4,571,708
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,271,067	\$1,719,416
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$1,271,067	\$1,719,416
Federal Capital Contribution	\$1,119,784	\$1,198,011
Provincial Capital Contribution	\$9,545	
Municipal Capital Contribution	\$141,738	\$521,405
Other Capital Contributions		

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	35%
Municipal Operating Contribution / Capita	\$49.79	\$46.72
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.78	\$3.78

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.92	\$1.87
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.71	\$5.78
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$120.23	\$115.53
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	16.44	15.55
Reg. Serv. Pass. / Rev. Veh. Hr.	21.05	19.98

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.78	0.78
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.41	23.88
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.73
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TOP WAGE RATES

Operators	\$25.33	\$25.78
Mechanics	\$30.48	\$31.02

Brockville

Transit Contact: Paul McMunn C.E.T.
Supervisor of Transportation Services

Statistical Contact: Paul McMunn C.E.T.
Supervisor of Transportation Services
Phone: 613-342-8772 x8225 Fax: 613-342-5035
Email: pmcmunn@brockville.com

SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1982	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Brockville	▪ Ridership (revenue passengers):	106,363
▪ Municipal Population:	21,870	▪ Total Operating Revenues:	\$203,152
▪ Service Area Population:	21,870	▪ Total Direct Operating Expenses:	\$737,908
▪ Service Area Size (km ²):	20.3	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department	- Small Community Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	07:00 - 21:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	07:00 - 21:00		
Wednesday	07:00 - 21:00	▪ Number of Fixed Routes:	3
Thursday	07:00 - 21:00	▪ Number of Accessible Routes:	3
Friday	07:00 - 21:00	▪ Energy Consumption:	
Saturday	07:00 - 18:30	- Diesel:	
Sunday	N/A	- Biodiesel B5:	
Holidays	N/A	- Biodiesel B20:	
▪ Employees Statistics:		- Biodiesel - Other:	
Operators	Full-time 6	- Natural Gas:	
Other Transportation Operations	Part-time 8	- Electricity:	
Vehicle Mechanics		Gasoline	85,428
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES	6		
▪ Union Affiliations:			
CUPE 115 (Operators)			
CUPE 115 (Mechanics)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	127,468 100.00%	10,847 100.00%	221,849 100.00%	20.45
TOTAL	127,468	10,847	221,849	20.45

Brockville

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other 40 Ride Pass	Criteria
10/04/2014					
Adults	\$2.25	\$1.80	\$64.00	\$64.00	
Children	\$2.25	\$1.80	\$64.00	\$64.00	5 and under - 2 free per adult
Students	\$2.25	\$1.80	\$64.00	\$64.00	
Seniors	\$2.25	\$1.80	\$64.00	\$64.00	

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		3.2		3	3	Internal Combustion - Diesel - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	5	0			3	3	
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		3.2		TOTAL
							5

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		212,944	221,849	FINANCIAL		
Total Vehicle Kilometres		214,684	222,321	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	28%
Revenue Vehicle Hours		10,841	10,847	Municipal Operating Contribution / Capita	\$14.40	\$20.41
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.47	\$5.03
Total Vehicle Hours		11,225	11,379	AVERAGE FARE		
Operators Paid Hours		12,013	11,962	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.85	\$1.83
Vehicle Mechanics Paid Hours		483	483	COST EFFECTIVENESS		
Total Employee Paid Hours		14,787	14,722	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.39	\$6.94
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$62.91	\$64.85
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	5.05	4.86
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	10.19	9.81
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.50	0.50
REGULAR SERVICE PASSENGER TRIPS		110,466	106,363	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	19.64	20.45
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.90	0.91
Transportation Operations Expenses		\$441,006	\$477,377	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$88,701	\$76,200	Operators	\$26.34	
Vehicle Maintenance Expenses		\$74,105	\$98,521	Mechanics	\$30.12	
Plant Maintenance Expenses		\$62,477	\$53,651			
General/Administration Expenses		\$39,861	\$32,159			
TOTAL DIRECT OPERATING EXPENSES		\$706,150	\$737,908			
Debt Service Payment						
Total Operating Expenses		\$706,150	\$737,908			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$203,828	\$195,032			
TOTAL OPERATING REVENUES		\$211,817	\$203,152			
Total Revenues		\$211,817	\$203,152			
NET DIRECT OPERATING COST		\$494,334	\$534,756			
NET OPERATING COST		\$494,334	\$534,756			
Federal Operating Contribution						
Provincial Operating Contribution		\$179,340	\$88,100			
Municipal Operating Contribution		\$314,994	\$446,374			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES			\$86,235			
Total Capital Disposals			\$10,000			
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Burlington

Transit Contact: Mike Spicer
Director of Transit

Statistical Contact: Colm Lynn
Manager of Transit Business Administration
Phone: 905-335-7869 x7526 Fax: 905-335-7878
Email: colm.lynn@burlington.ca

SYSTEM HIGHLIGHTS:

▪ System established:	09/05/1975	▪ Adult Cash Fare:	\$3.50	
▪ Serves:	Burlington	▪ Ridership (revenue passengers):	1,952,186	
▪ Municipal Population:	175,779	▪ Total Operating Revenues:	\$5,346,361	
▪ Service Area Population:	170,310	▪ Total Direct Operating Expenses:	\$14,432,814	
▪ Service Area Size (km²):	98.0	▪ Active Vehicles:	55	
▪ Service provided by:	Municipal Department	- Small Community Buses	4	
		- Standard Buses	51	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%	
Monday	05:00 - 01:00	▪ Percentage of accessible transit fleet:	100.00%	
Tuesday	05:00 - 01:00			
Wednesday	05:00 - 01:00	▪ Number of Fixed Routes:	26	
Thursday	05:00 - 01:00	▪ Number of Accessible Routes:	24	
		▪ Energy Consumption:		
▪ Employees Statistics:		- Diesel:	2,093,872 litres	
	Full-time	Part-time		
Operators	78	29	- Biodiesel B5:	
Other Transportation Operations	8		- Biodiesel B20:	
Vehicle Mechanics	7		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	7		- Natural Gas:	
Plant and Other Maintenance	1		- Electricity:	
General and Administration	10	3	- Other:	
TOTAL EMPLOYEES	111	32		
▪ Union Affiliations:	CUPE 2723 (Operators)			
	CUPE 2723 (Mechanics)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,153,530 100.00%	160,072 100.00%	3,744,066 100.00%	23.39
TOTAL	3,153,530	160,072	3,744,066	23.39

Burlington

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other PRESTO	Criteria
01/05/2015					
Adults	\$3.50	\$2.75	\$97.00	\$2.70	
Children	\$3.50	\$1.85		\$1.55	6-12
Students	\$3.50	\$1.90	\$71.00	\$1.85	13-19 Secondary Student
Seniors	\$3.50	\$1.90	\$59.25	\$1.85	65+
Other: GO Co-Fare	\$0.70				GO Passenger

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	55		4.9		43	29	Internal Combustion
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							- Diesel
Locomotive							- Biodiesel (all blends)
Streetcar							- Natural Gas (CNG or LNG)
							- Other
							Electric
							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	55	0			43	29	TOTAL
Total Low-Floor Bus (30'-60')	55		Average Bus Age (years)		4.9		55

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	3,690,857	3,744,066
Total Vehicle Kilometres	4,067,021	3,839,376
Revenue Vehicle Hours	157,885	160,072
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	163,936	165,857
Operators Paid Hours	205,580	220,518
Vehicle Mechanics Paid Hours	14,920	15,764
Total Employee Paid Hours	267,294	281,569

PASSENGER DATA

Adult Passenger Trips	1,518,840	1,478,233
Concession Fare Trips	545,471	473,953
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	26,547	18,041
<i>Student Passenger Trips</i>	315,481	257,956
<i>Senior Passenger Trips</i>	165,685	197,956

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	2,064,311	1,952,186
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$7,878,353	\$7,943,508
Fuel/Energy Exp. for Vehicles	\$2,345,572	\$1,941,373
Vehicle Maintenance Expenses	\$2,271,312	\$2,788,885
Plant Maintenance Expenses	\$454,960	\$407,365
General/Administration Expenses	\$1,433,928	\$1,351,683
TOTAL DIRECT OPERATING EXPENSES	\$14,384,124	\$14,432,814
Debt Service Payment		
Total Operating Expenses	\$14,388,480	\$14,432,814

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$4,937,650	\$4,931,156
TOTAL OPERATING REVENUES	\$5,285,349	\$5,346,361
Total Revenues	\$5,294,446	\$5,346,741
NET DIRECT OPERATING COST	\$9,098,775	\$9,086,453
NET OPERATING COST	\$9,094,034	\$9,086,073
Federal Operating Contribution		
Provincial Operating Contribution	\$843,364	\$842,100
Municipal Operating Contribution	\$8,250,670	\$8,243,973
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,331,940	\$5,102,850
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$1,331,940	\$5,102,850
Federal Capital Contribution	\$821,056	\$2,043,960
Provincial Capital Contribution	\$414,122	\$2,110,523
Municipal Capital Contribution		
Other Capital Contributions	\$96,762	\$948,367

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	37%
Municipal Operating Contribution / Capita	\$45.84	\$48.41
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.41	\$4.65

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.39	\$2.53
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.97	\$7.39
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$87.74	\$87.02
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	11.47	11.46
Reg. Serv. Pass. / Rev. Veh. Hr.	13.07	12.20

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.88	0.94
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.38	23.39
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.73
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TOP WAGE RATES

Operators	\$25.29	\$26.10
Mechanics	\$31.41	\$33.42

Chatham

Transit Contact: Jan Metcalfe
Engineering Technologist

Statistical Contact: Jan Metcalfe
Engineering Technologist
Phone: 519-360-1998 x3301 Fax: 519-436-3240
Email: janm@chatham-kent.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1946	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Community of Chatham	▪ Ridership (revenue passengers):	183,272
▪ Municipal Population:	105,000	▪ Total Operating Revenues:	\$361,296
▪ Service Area Population:	45,000	▪ Total Direct Operating Expenses:	\$1,591,523
▪ Service Area Size (km ²):	44.2	▪ Active Vehicles:	10
▪ Service provided by:	Municipal Department, under contract with Intouch Connection	- Small Community Buses	10
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	06:15 - 19:15	Friday	06:15 - 19:15
Tuesday	06:15 - 19:15	Saturday	06:15 - 19:15
Wednesday	06:15 - 19:15	Sunday	N/A
Thursday	06:15 - 19:15	Holidays	N/A
▪ Employees Statistics:		▪ Number of Fixed Routes:	8
Operators	Full-time	Part-time	
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)	▪ Number of Accessible Routes:	8
	Union Information N/A (Mechanics)	▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	252,968 100.00%	15,652 100.00%	0 0.00%	
TOTAL	252,968	15,652	0	0.00

REMARKS:

The drop in ridership, this year, can be attributed to the newly implemented electronic fareboxes in mid-January 2015 and difficulty counting manual punch pass trips. By July 1, 2016 punch passes will no longer be available.

Chatham

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2006					
Adults	\$2.00	\$1.59			18 - 64
Children	\$1.00	\$0.75			5 and under
Students	\$1.75	\$1.23			6 - 17 years old
Seniors	\$1.75	\$1.23		\$70 annually \$120/semester	65 years and older FT college student

	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
VEHICLES (2015)	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	10		0.6		4	4	- Diesel	6
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	4
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	10	0			4	4	- Fuel Cell	
Total Low-Floor Bus (30'-60')	10		Average Bus Age (years)		0.6		TOTAL	10

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres				FINANCIAL		
Total Vehicle Kilometres				Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	23%
Revenue Vehicle Hours		15,756	15,652	Municipal Operating Contribution / Capita	\$13.57	\$14.09
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.78	\$6.71
Total Vehicle Hours		15,756	15,652	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.44	\$1.97
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.27	\$8.68
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		148,986	130,764	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$104.92	\$101.68
Concession Fare Trips		164,775	52,508	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	6.97	4.07
Child Passenger Trips		8,845	4,263	Reg. Serv. Pass. / Rev. Veh. Hr.	19.91	11.71
Student Passenger Trips		105,496	13,879	AMOUNT OF SERVICE		
Senior Passenger Trips		29,985	13,254	Rev. Veh. Hrs. / Capita	0.35	0.35
REGULAR SERVICE PASSENGER TRIPS		313,761	183,272	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$1,553,622	\$1,501,098	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses		\$72,826	\$70,564			
General/Administration Expenses		\$26,711	\$19,861			
TOTAL DIRECT OPERATING EXPENSES		\$1,653,159	\$1,591,523			
Debt Service Payment						
Total Operating Expenses		\$1,653,159	\$1,591,523			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$452,539	\$361,296			
TOTAL OPERATING REVENUES		\$467,250	\$361,296			
Total Revenues		\$467,250	\$361,296			
NET DIRECT OPERATING COST		\$1,185,909	\$1,230,227			
NET OPERATING COST		\$1,185,909	\$1,230,227			
Federal Operating Contribution						
Provincial Operating Contribution		\$575,451	\$596,432			
Municipal Operating Contribution		\$610,457	\$633,845			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES						
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Clarence-Rockland

Transit Contact: Monique Paquette
Administrative Assistant, Community Services

Statistical Contact: Monique Paquette
Administrative Assistant, Community Services

Phone: 613-446-6022 x2247 Fax: 613-446-1497

Email: mpaquette@clarence-rockland.com

SYSTEM HIGHLIGHTS:

- System established: 09/02/2003
- Serves: City of Clarence-Rockland
- Municipal Population: 23,185
- Service Area Population: 23,185
- Service Area Size (km²): 308.0
- Service provided by: Municipal Department, under contract with Leduc Bus Lines
- Hours of Service:

Monday	05:30 - 19:05	Friday	05:30 - 19:05
Tuesday	05:30 - 19:05	Saturday	N/A
Wednesday	05:30 - 19:05	Sunday	N/A
Thursday	05:30 - 19:05	Holidays	N/A
- Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations:

Non-union (Operators)
Non-union (Mechanics)
- Adult Cash Fare:
- Ridership (revenue passengers): 151,450
- Total Operating Revenues: \$1,232,328
- Total Direct Operating Expenses: \$2,030,668
- Active Vehicles: 13

- Small Community Buses	4
- Standard Buses	9
- Percentage of accessible bus fleet: 23.08%
- Percentage of accessible transit fleet: 23.08%
- Number of Fixed Routes: 2
- Number of Accessible Routes: 1
- Energy Consumption:

- Diesel:
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
contracted services

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	151,450 100.00%	8,580 100.00%	311,535 100.00%	36.31
TOTAL	151,450	8,580	311,535	36.31

Clarence-Rockland

FARE STRUCTURE

Effective Date:	01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults			\$12.50	\$231.00		
Children			\$12.50			
Students			\$12.50	\$169.00		
Seniors			\$12.50			

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3	10	8.7	10.2	10	10	Internal Combustion
Commuter Rail							- Diesel 13
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	3	10			10	10	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		9.8		- Fuel Cell
							TOTAL 13

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS		2014	2015
Revenue Vehicle Kilometres		343,750	311,535	FINANCIAL			
Total Vehicle Kilometres		687,500	623,070	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		59%	61%
Revenue Vehicle Hours		8,646	8,580	Municipal Operating Contribution / Capita		\$33.02	\$23.41
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.85	\$5.27
Total Vehicle Hours		13,359	12,854	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$5.47	\$8.05
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$9.37	\$13.41
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$166.70	\$157.98
Concession Fare Trips				SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		10.44	6.53
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		27.50	17.65
Student Passenger Trips				AMOUNT OF SERVICE			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.38	0.37
REGULAR SERVICE PASSENGER TRIPS		237,744	151,450	AVERAGE SPEED			
Regular Service Passenger-Kms		14,859,000	9,087,000	Rev. Veh. Kms. / Rev. Veh. Hr.		39.76	36.31
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$2,098,173	\$1,940,959	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses		\$11,625	\$11,013				
General/Administration Expenses		\$117,126	\$78,696				
TOTAL DIRECT OPERATING EXPENSES		\$2,226,924	\$2,030,668				
Debt Service Payment							
Total Operating Expenses		\$2,226,924	\$2,030,668				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$1,299,442	\$1,219,378				
TOTAL OPERATING REVENUES		\$1,312,610	\$1,232,328				
Total Revenues		\$1,312,610	\$1,232,328				
NET DIRECT OPERATING COST		\$914,314	\$798,340				
NET OPERATING COST		\$914,314	\$798,340				
Federal Operating Contribution							
Provincial Operating Contribution		\$117,552	\$255,556				
Municipal Operating Contribution		\$751,945	\$542,784				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

Cobourg

Transit Contact: Barry Thrasher
Deputy Director of Public Works

Statistical Contact: Renee Champagne
Administrative Assistant
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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1976	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Cobourg	▪ Ridership (revenue passengers):	103,443
▪ Municipal Population:	18,519	▪ Total Operating Revenues:	\$146,575
▪ Service Area Population:	10,741	▪ Total Direct Operating Expenses:	\$581,789
▪ Service Area Size (km ²):	13.0	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with Century Transportation	- Small Community Buses	1
		- Standard Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:15 - 19:45	Friday 06:15 - 19:45	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:15 - 19:45	Saturday 08:15 - 18:45		
Wednesday 06:15 - 19:45	Sunday 08:45 - 15:45	▪ Number of Fixed Routes:	2
Thursday 06:15 - 19:45	Holidays 11:15 - 17:15	▪ Number of Accessible Routes:	2
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	103,443 100.00%	8,692 100.00%	205,149 100.00%	23.60
TOTAL	103,443	8,692	205,149	23.60

Cobourg

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/09/2006					
Adults	\$2.00	\$1.60	\$60.00		
Children	\$2.00	\$1.60	\$25.00		0-5 = Free
Students	\$2.00	\$1.60	\$50.00		14-19 with ID
Seniors	\$2.00	\$1.60	\$30.00		60+
Other: Student	\$2.00	\$1.60	\$15.00		After 2:30 pm & Weekends

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		8.3		2	2	Internal Combustion
Commuter Rail							- Diesel 4
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	4	0			2	2	TOTAL
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		8.3		4

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		205,175	205,149	FINANCIAL		
Total Vehicle Kilometres		205,175	205,149	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	21%	25%
Revenue Vehicle Hours		8,694	8,692	Municipal Operating Contribution / Capita	\$34.05	\$33.05
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.27	\$4.21
Total Vehicle Hours		8,694	8,692	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.08	\$1.39
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.38	\$5.62
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$67.60	\$69.23
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	10.17	9.63
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	12.57	11.90
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.81	0.81
REGULAR SERVICE PASSENGER TRIPS		109,244	103,443	AVERAGE SPEED		
Regular Service Passenger-Kms		764,708	775,823	Rev. Veh. Kms. / Rev. Veh. Hr.	23.60	23.60
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$566,715	\$572,160	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses		\$17,616	\$9,493			
General/Administration Expenses		\$3,417	\$136			
TOTAL DIRECT OPERATING EXPENSES		\$587,749	\$581,789			
Debt Service Payment						
Total Operating Expenses		\$674,559	\$688,599			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$118,392	\$143,413			
TOTAL OPERATING REVENUES		\$121,792	\$146,575			
Total Revenues		\$121,792	\$146,575			
NET DIRECT OPERATING COST		\$465,957	\$435,214			
NET OPERATING COST		\$552,767	\$542,024			
Federal Operating Contribution						
Provincial Operating Contribution		\$187,000	\$187,000			
Municipal Operating Contribution		\$365,767	\$355,024			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$11,751	\$35,402			
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$11,751				
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution		\$11,751				
Other Capital Contributions						

Collingwood

Transit Contact: Kristofer Wiszniak
Engineering Technican

Statistical Contact: Kristofer Wiszniak
Engineering Technican
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SYSTEM HIGHLIGHTS:

- System established: 01/10/1982
- Serves: Town Of Collingwood, Town of Wasaga Beach,
Town of The Blue Mountains
- Municipal Population: 43,231
- Service Area Population: 19,000
- Service Area Size (km²): 27.1
- Service provided by: Municipal Department, under contract with Sinton
Landmark
- Hours of Service:

Monday	06:30 - 21:00	Friday	06:30 - 21:00
Tuesday	06:30 - 21:00	Saturday	07:00 - 18:00
Wednesday	06:30 - 21:00	Sunday	09:00 - 17:00
Thursday	06:30 - 21:00	Holidays	N/A
- Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 137,960
- Total Operating Revenues: \$189,547
- Total Direct Operating Expenses: \$757,237
- Active Vehicles: 7
 - Standard Buses 7
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 5
- Number of Accessible Routes: 5
- Energy Consumption:
 - Diesel: 177,720 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	137,960	100.00%	11,641	100.00%	266,841	100.00%	22.92
TOTAL	137,960		11,641		266,841		22.92

Collingwood

FARE STRUCTURE

Effective Date:	05/05/2014	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00				
Children					Under 5 Free
Students	\$1.50				
Seniors	\$1.50				

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	7		5.0		5	3	Internal Combustion - Diesel 7 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	7	0			5	3	
Total Low-Floor Bus (30'-60')	6		Average Bus Age (years)		5.0		TOTAL 7

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		265,924	266,841	FINANCIAL		
Total Vehicle Kilometres		490,485	494,752	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%	25%
Revenue Vehicle Hours		11,625	11,641	Municipal Operating Contribution / Capita	\$20.74	\$22.76
Auxiliary Revenue Vehicle Hours		7,399	7,239	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.68	\$4.11
Total Vehicle Hours		19,740	19,717	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.99	\$1.37
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.67	\$5.49
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$60.24	\$59.38
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	11.62	7.26
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	18.99	11.85
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.61	0.61
REGULAR SERVICE PASSENGER TRIPS		220,755	137,960	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	22.88	22.92
Auxiliary Service Passenger Trips			77,035	LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$561,443	\$551,999	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$162,260	\$121,567	Operators		
Vehicle Maintenance Expenses		\$48,470	\$39,648	Mechanics		
Plant Maintenance Expenses		\$37,020	\$44,023			
General/Administration Expenses		\$603				
TOTAL DIRECT OPERATING EXPENSES		\$809,796	\$757,237			
Debt Service Payment						
Total Operating Expenses		\$1,189,177	\$1,170,710			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$218,458	\$189,547			
TOTAL OPERATING REVENUES		\$218,458	\$189,547			
Total Revenues		\$379,649	\$345,643			
NET DIRECT OPERATING COST		\$591,338	\$567,690			
NET OPERATING COST		\$809,528	\$825,067			
Federal Operating Contribution						
Provincial Operating Contribution		\$281,515	\$271,325			
Municipal Operating Contribution		\$394,106	\$432,487			
Other Operating Contributions		\$133,907	\$121,255			
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$58,357	\$357,454			
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$58,357	\$357,454			
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions		\$58,357	\$357,454			

Cornwall

Transit Contact: Len Tapp
Division Manager

Statistical Contact: Len Tapp
Division Manager
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SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Cornwall	▪ Ridership (revenue passengers):	763,204
▪ Municipal Population:	46,340	▪ Total Operating Revenues:	\$1,100,733
▪ Service Area Population:	46,340	▪ Total Direct Operating Expenses:	\$4,038,872
▪ Service Area Size (km ²):	61.5	▪ Active Vehicles:	16
▪ Service provided by:	Municipal Department	- Standard Buses	16
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	93.75%
Monday 06:00 - 23:45	Friday 06:00 - 23:45	▪ Percentage of accessible transit fleet:	93.75%
Tuesday 06:00 - 23:45	Saturday 06:30 - 23:45	▪ Number of Fixed Routes:	9
Wednesday 06:00 - 23:45	Sunday N/A	▪ Number of Accessible Routes:	9
Thursday 06:00 - 23:45	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 4,280,555 litres
Operators	20		- Biodiesel B5:
Other Transportation Operations	3		- Biodiesel B20:
Vehicle Mechanics	5		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	2		- Natural Gas:
Plant and Other Maintenance	1		- Electricity:
General and Administration	2		- Other:
TOTAL EMPLOYEES	33		
▪ Union Affiliations:	ATU 946 (Operators)		
	CUPE 234 (Mechanics)		
	CUPE 3251 (Office)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	847,156 100.00%	37,159 100.00%	793,072 100.00%	21.34
TOTAL	847,156	37,159	793,072	21.34

Cornwall

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2015					
Adults	\$2.75	\$2.30	\$63.00		18-64
Children	\$2.50	\$2.00			Grades 1-6
Students	\$2.75	\$2.10	\$52.00		Grades 7-12 (college)
Seniors	\$2.75	\$2.10	\$42.00		65+
Other: Community Pass & Family D	\$7.00		\$42.00		2 Adult & 3 Children

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	15	1	12.4	30.0	11	9	Internal Combustion
Commuter Rail							- Diesel 16
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	15	1			11	9	- Battery
Total Low-Floor Bus (30'-60')	13		Average Bus Age (years)		13.5		- Fuel Cell
							TOTAL 16

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	773,162	793,072
Total Vehicle Kilometres	773,162	793,072
Revenue Vehicle Hours	37,159	37,159
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	37,159	37,159
Operators Paid Hours	48,880	48,880
Vehicle Mechanics Paid Hours	10,400	10,400
Total Employee Paid Hours	75,530	75,530

PASSENGER DATA

Adult Passenger Trips	506,203	444,948
Concession Fare Trips	287,219	318,256
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	1,587	1,527
Student Passenger Trips	191,215	225,145
Senior Passenger Trips	94,417	91,584

REGULAR SERVICE PASSENGER TRIPS

	793,422	763,204
Regular Service Passenger-Kms	4,760,532	4,579,224
Auxiliary Service Passenger Trips	7,062	7,062

OPERATING EXPENSES

Transportation Operations Expenses	\$1,971,678	\$2,062,098
Fuel/Energy Exp. for Vehicles	\$459,519	\$377,973
Vehicle Maintenance Expenses	\$963,834	\$1,011,223
Plant Maintenance Expenses	\$295,500	\$311,674
General/Administration Expenses	\$270,394	\$275,904
TOTAL DIRECT OPERATING EXPENSES	\$3,960,925	\$4,038,872
Debt Service Payment		
Total Operating Expenses	\$3,960,925	\$4,038,872

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,156,487	\$1,060,556
TOTAL OPERATING REVENUES	\$1,206,276	\$1,100,733
Total Revenues	\$1,409,065	\$1,312,758
NET DIRECT OPERATING COST	\$2,754,649	\$2,938,139
NET OPERATING COST	\$2,551,860	\$2,726,114
Federal Operating Contribution		
Provincial Operating Contribution	\$216,600	\$209,417
Municipal Operating Contribution	\$2,335,260	\$2,516,697
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$123,534	\$35,000
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$123,534	\$35,000
Federal Capital Contribution		
Provincial Capital Contribution	\$123,534	\$35,000
Municipal Capital Contribution		
Other Capital Contributions		

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	27%
Municipal Operating Contribution / Capita	\$50.39	\$54.31
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.47	\$3.85

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.46	\$1.39
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.99	\$5.29
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$106.59	\$108.69
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	17.12	16.47
Reg. Serv. Pass. / Rev. Veh. Hr.	21.35	20.54

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.80	0.80
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.81	21.34
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.76
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TOP WAGE RATES

Operators	\$22.60	\$23.05
Mechanics	\$25.09	\$25.59

Deseronto

Transit Contact: Susan Stolarchuk
Administrator

Statistical Contact: Susan Stolarchuk
Administrator

Phone: 613-396-4008 Fax: 613-396-3141

Email: sstolarchuk@deseronto.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/08/2007	▪ Adult Cash Fare:	\$10.00
▪ Serves:	Town of Deseronto, Greater Napanee, Tyendinaga Township	▪ Ridership (revenue passengers):	17,040
▪ Municipal Population:	21,485	▪ Total Operating Revenues:	\$130,790
▪ Service Area Population:	13,974	▪ Total Direct Operating Expenses:	\$299,606
▪ Service Area Size (km ²):	463.8	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department	- Small Community Buses	4
		- Standard Buses	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	50.00%
Monday 04:30 - 00:00	Friday 04:30 - 00:00	▪ Percentage of accessible transit fleet:	50.00%
Tuesday 04:30 - 00:00	Saturday 04:30 - 19:00		
Wednesday 04:30 - 00:00	Sunday 04:30 - 19:00	▪ Number of Fixed Routes:	2
Thursday 04:30 - 00:00	Holidays N/A	▪ Number of Accessible Routes:	2
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators		- Diesel:	10,280 litres
Other Transportation Operations	5	- Biodiesel B5:	
Vehicle Mechanics		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration	1 1	- Electricity:	
TOTAL EMPLOYEES	1 6	Gasoline (litres)	33,607
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	17,255 100.00%	5,401 100.00%	278,729 100.00%	51.61
TOTAL	17,255	5,401	278,729	51.61

REMARKS:

* Deseronto Transit provides regional transit service linking Napanee, Belleville, Picton, Tyendinaga Territory, and Deseronto. * Fare (Napanee to Picton/Belleville - Adult: Cash \$12, Book of Tickets \$92.25, Monthly Pass \$205; Child: Cash \$4; Student/Senior Cash \$9.50; Deseronto/Napanee - Adult: Cash \$6.50, Book of Tickets \$49, Monthly Pass \$118; Child: Cash \$3.25; Student/Senior Cash \$5.50).

Deseronto

FARE STRUCTURE

Effective Date: 01/01/2015	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$10.00	\$7.00	\$180.00		18+
Children	\$4.00				0-5 = Free, 6-11
Students	\$6.50				12-18
Seniors	\$6.50				65+

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2	2	1.5	6.0	2	2	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 4
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	2	2			2	2	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		3.8		- Fuel Cell
							TOTAL 4

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	261,183	278,729
Total Vehicle Kilometres	281,339	297,999
Revenue Vehicle Hours	4,622	5,401
Auxiliary Revenue Vehicle Hours	109	87
Total Vehicle Hours	5,301	5,993
Operators Paid Hours	5,752	6,588
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	8,416	9,319

PASSENGER DATA

Adult Passenger Trips	11,925	15,029
Concession Fare Trips	1,524	2,011
Concession Fare Trips Details:		
Child Passenger Trips	319	441
Student Passenger Trips	381	742
Senior Passenger Trips	824	828

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	346,850	391,920
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$128,955	\$138,884
Fuel/Energy Exp. for Vehicles	\$45,844	\$44,778
Vehicle Maintenance Expenses	\$37,965	\$29,272
Plant Maintenance Expenses		\$49
General/Administration Expenses	\$83,904	\$86,623
TOTAL DIRECT OPERATING EXPENSES	\$296,668	\$299,606
Debt Service Payment		
Total Operating Expenses	\$296,668	\$304,743

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$100,092	\$124,853
TOTAL OPERATING REVENUES	\$106,817	\$130,790
Total Revenues	\$106,817	\$130,790
NET DIRECT OPERATING COST	\$189,851	\$168,816
NET OPERATING COST	\$189,851	\$173,953
Federal Operating Contribution		
Provincial Operating Contribution	\$93,351	\$71,703
Municipal Operating Contribution	\$61,500	\$67,500
Other Operating Contributions	\$35,000	\$34,750
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES		\$104,447
Total Capital Disposals		
TOTAL CAPITAL FUNDING		
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution		
Other Capital Contributions		

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	36%	44%
Municipal Operating Contribution / Capita	\$4.40	\$4.83
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$14.12	\$9.91

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$7.44	\$7.33
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$22.06	\$17.58
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$55.96	\$49.99
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	0.96	1.22
Reg. Serv. Pass. / Rev. Veh. Hr.	2.91	3.15

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.33	0.39
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	56.51	51.61
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.82	0.83
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TOP WAGE RATES

Operators	\$15.25	\$15.87
Mechanics		

Durham Region

Transit Contact: Vincent Patterson
General Manager

Statistical Contact: Deanna Wilson
Corporate Services Coordinator
Phone: 905-668-7711 x3701 Fax: 905-666-6193
Email: deanna.wilson@durham.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2006	▪ Adult Cash Fare:	\$3.50
▪ Serves:	Durham Region	▪ Ridership (revenue passengers):	10,315,877
▪ Municipal Population:	660,765	▪ Total Operating Revenues:	\$24,689,086
▪ Service Area Population:	555,111	▪ Total Direct Operating Expenses:	\$63,321,011
▪ Service Area Size (km ²):	405.9	▪ Active Vehicles:	185
▪ Service provided by:	Transit Commission, under contract with Coach Canada	- Standard Buses	185
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 04:14 - 01:47	Friday 04:14 - 01:47	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 04:14 - 01:47	Saturday 06:00 - 01:48	▪ Number of Fixed Routes:	51
Wednesday 04:14 - 01:47	Sunday 06:00 - 01:54	▪ Number of Accessible Routes:	1
Thursday 04:14 - 01:47	Holidays 06:00 - 01:54	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 6,888,568 litres
Operators	241	60	- Biodiesel B5:
Other Transportation Operations	23		- Biodiesel B20:
Vehicle Mechanics	32		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	33	17	- Natural Gas:
Plant and Other Maintenance	2		- Electricity:
General and Administration	30	1	- Other:
TOTAL EMPLOYEES	361	78	
▪ Union Affiliations:	Unifor 222 (Operators)		
	Unifor 222 (Mechanics)		
	Unifor 222 (Office, Maintenance & Service)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	12,110,844 100.00%	495,510 100.00%	12,429,235 100.00%	25.08
TOTAL	12,110,844	495,510	12,429,235	25.08

REMARKS:

The drop in ridership for 2015, could be a result of the high school teachers' strike effective April 20th to May 26th.

Durham Region

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2015					
Adults	\$3.50	\$3.00	\$112.00		
Children	\$2.25	\$2.00	\$63.50		6-12
Students	\$3.50	\$2.70	\$91.00		13-19
Seniors	\$2.25	\$2.00	\$45.00		65+
Other: GO Co-fare	\$0.75				GO Rail Passenger with valid fare

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	185		6.1		146		Internal Combustion
Commuter Rail							- Diesel 185
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	185	0			146	0	TOTAL
Total Low-Floor Bus (30'-60')	185		Average Bus Age (years)		6.1		185

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	12,362,589	12,429,235
Total Vehicle Kilometres	13,013,252	13,083,406
Revenue Vehicle Hours	510,018	495,510
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	545,719	530,195
Operators Paid Hours	803,395	796,692
Vehicle Mechanics Paid Hours	92,761	93,762
Total Employee Paid Hours	1,148,873	1,155,070

PASSENGER DATA

Adult Passenger Trips	4,932,533	4,800,931
Concession Fare Trips	5,858,872	5,514,946
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	89,536	89,310
Student Passenger Trips	4,392,224	4,040,657
Senior Passenger Trips	430,453	393,132

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	10,791,405	10,315,877
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$36,288,284	\$34,979,608
Fuel/Energy Exp. for Vehicles	\$8,081,004	\$6,293,701
Vehicle Maintenance Expenses	\$10,877,095	\$10,916,418
Plant Maintenance Expenses	\$2,993,187	\$2,565,518
General/Administration Expenses	\$8,380,297	\$8,565,766
TOTAL DIRECT OPERATING EXPENSES	\$66,619,867	\$63,321,011
Debt Service Payment	\$427,209	\$440,120
Total Operating Expenses	\$68,435,256	\$64,085,130

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$22,653,180	\$23,441,090
TOTAL OPERATING REVENUES	\$23,535,559	\$24,689,086
Total Revenues	\$23,617,531	\$24,751,000
NET DIRECT OPERATING COST	\$43,084,308	\$38,631,924
NET OPERATING COST	\$44,817,725	\$39,334,131

Federal Operating Contribution		
Provincial Operating Contribution	\$1,611,000	\$1,928,551
Municipal Operating Contribution	\$42,671,703	\$36,002,733
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$535,023	\$541,383

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$11,576,373	\$16,604,391
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$11,576,373	\$16,604,391
Federal Capital Contribution		
Provincial Capital Contribution	\$9,092,143	\$13,353,664
Municipal Capital Contribution	\$2,466,491	\$3,250,727
Other Capital Contributions	\$17,740	

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	35%	39%
Municipal Operating Contribution / Capita	\$77.53	\$64.86
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.99	\$3.74

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.10	\$2.27
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.17	\$6.14
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$122.08	\$119.43
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	19.61	18.58
Reg. Serv. Pass. / Rev. Veh. Hr.	21.16	20.82

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.93	0.89
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	24.24	25.08
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.63	0.62
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TOP WAGE RATES

Operators	\$29.92	\$30.37
Mechanics	\$36.61	\$37.41

Elliot Lake

Transit Contact: Sean McGhee
Director of Operations

Statistical Contact: Sean McGhee
Director of Operations
Phone: 705-848-2287 x2601 Fax: 705-461-7309
Email: smcghee@city.elliottlake.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1984	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Elliot Lake	▪ Ridership (revenue passengers):	94,033
▪ Municipal Population:	11,348	▪ Total Operating Revenues:	\$174,025
▪ Service Area Population:	11,348	▪ Total Direct Operating Expenses:	\$474,019
▪ Service Area Size (km ²):	16.0	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with AJ Bus Lines Ltd.	- Small Community Buses	2
		- Standard Buses	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 07:00 - 18:30	Friday 07:00 - 21:30	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 07:00 - 18:30	Saturday 07:00 - 18:30	▪ Number of Fixed Routes:	4
Wednesday 07:00 - 18:30	Sunday N/A	▪ Number of Accessible Routes:	4
Thursday 07:00 - 21:30	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	4	1	- Diesel:
Other Transportation Operations	1		- Biodiesel B5:
Vehicle Mechanics	3		- Biodiesel B20:
Other Vehicle Maintenance and Servicing		1	- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES	8	2	- Other:
▪ Union Affiliations:	Non-union (Operators)		
	CUPE 170 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	94,033 100.00%	7,602 100.00%	179,912 100.00%	23.67
TOTAL	94,033	7,602	179,912	23.67

REMARKS:

The decrease in ridership this year can be explained by the City of Elliot Lake going through a state of rebuilding, as well as a transit system restructure. The system is undergoing enhancements including the replacement of 40 passenger buses which were decommissioned in 2015 in favour of 183" wheelbase units

Elliot Lake

FARE STRUCTURE

Effective Date: 01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.00	\$62.00		
Children					
Students	\$2.25	\$2.00	\$52.00		
Seniors	\$2.25	\$2.00	\$52.00		

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2				2	2	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	2	0			2	2	TOTAL
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		0.0		2

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	171,812	179,912
Total Vehicle Kilometres	175,322	183,656
Revenue Vehicle Hours	7,602	7,602
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	7,722	7,722
Operators Paid Hours	8,359	7,931
Vehicle Mechanics Paid Hours	1,550	936
Total Employee Paid Hours	12,469	10,102

PASSENGER DATA

Adult Passenger Trips	17,195	33,564
Concession Fare Trips	98,235	60,469
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	4,077	10,212
<i>Senior Passenger Trips</i>	15,850	33,033

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	346,290	282,099
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$466,654	\$438,593
Fuel/Energy Exp. for Vehicles		\$19,677
Vehicle Maintenance Expenses		\$5,422
Plant Maintenance Expenses		
General/Administration Expenses	\$6,281	\$10,327
TOTAL DIRECT OPERATING EXPENSES	\$472,935	\$474,019
Debt Service Payment		
Total Operating Expenses	\$472,935	\$474,019

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$151,031	\$169,173
TOTAL OPERATING REVENUES	\$156,507	\$174,025
Total Revenues	\$156,507	\$174,025
NET DIRECT OPERATING COST	\$316,428	\$299,994
NET OPERATING COST	\$316,428	\$299,994
Federal Operating Contribution		
Provincial Operating Contribution	\$154,755	\$127,766
Municipal Operating Contribution	\$161,673	\$172,228
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$385,400
Total Capital Disposals	
TOTAL CAPITAL FUNDING	
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	37%
Municipal Operating Contribution / Capita	\$15.81	\$15.18
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.74	\$3.19
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.31	\$1.80
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.10	\$5.04
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.25	\$61.39
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	11.29	8.29
Reg. Serv. Pass. / Rev. Veh. Hr.	15.18	12.37
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	0.74	0.67
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	22.60	23.67
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.91	0.96
TOP WAGE RATES		
Operators	\$16.90	\$16.90
Mechanics	\$23.50	\$28.06

Fort Erie

Transit Contact: Carla Stout, DPA
Transit Program Manager

Statistical Contact: Carla Stout, DPA
Transit Program Manager
Phone: 905-871-1600 x2401 Fax: 905-871-6411
Email: cstout@forterie.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1979	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Town of Fort Erie	▪ Ridership (revenue passengers):	47,558
▪ Municipal Population:	29,960	▪ Total Operating Revenues:	\$27,006
▪ Service Area Population:	21,200	▪ Total Direct Operating Expenses:	\$514,542
▪ Service Area Size (km²):	168.0	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with Tokmakjian Inc. / Niagara Transit	- Standard Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	06:30 - 19:30	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	06:30 - 19:30	▪ Number of Fixed Routes:	2
Wednesday	06:30 - 19:30	▪ Number of Accessible Routes:	2
Thursday	06:30 - 19:30	▪ Energy Consumption:	
		- Diesel:	82,008 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	47,558 100.00%	8,749 100.00%	294,816 100.00%	33.70
TOTAL	47,558	8,749	294,816	33.70

Fort Erie

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/10/2012					
Adults	\$2.50	\$2.25	\$80.00	10 for \$21.00	
Children	\$2.50	\$2.25			Under 5 years - free
Students	\$2.50	\$2.25			
Seniors	\$2.50	\$2.25			

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		7.3		2	2	Internal Combustion
Commuter Rail							- Diesel 4
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	4	0			2	2	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		7.3		- Fuel Cell
							TOTAL 4

VEHICLE KILOMETRES AND HOURS			PERFORMANCE INDICATORS		
	2014	2015		2014	2015
Revenue Vehicle Kilometres	232,587	294,816	FINANCIAL		
Total Vehicle Kilometres	232,587	294,816	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	4%	5%
Revenue Vehicle Hours	7,394	8,749	Municipal Operating Contribution / Capita	\$23.54	\$23.67
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$11.17	\$10.25
Total Vehicle Hours	7,394	8,749	AVERAGE FARE		
Operators Paid Hours	8,080		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.48	\$0.55
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours	11,980		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$11.68	\$10.82
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$85.20	\$74.86
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	2.55	2.24
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	7.30	5.44
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita	0.35	0.41
REGULAR SERVICE PASSENGER TRIPS	53,958	47,558	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	31.46	33.70
Auxiliary Service Passenger Trips	8,429	8,805	LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.92	
Transportation Operations Expenses	\$516,566	\$384,787	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$2,915		Operators	\$15.00	
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$110,483	\$129,755			
TOTAL DIRECT OPERATING EXPENSES	\$629,964	\$514,542			
Debt Service Payment					
Total Operating Expenses	\$629,964	\$654,930			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$26,000	\$26,000			
TOTAL OPERATING REVENUES	\$27,013	\$27,006			
Total Revenues	\$39,494	\$38,557			
NET DIRECT OPERATING COST	\$602,951	\$487,536			
NET OPERATING COST	\$590,470	\$616,373			
Federal Operating Contribution					
Provincial Operating Contribution	\$91,500	\$114,644			
Municipal Operating Contribution	\$498,970	\$501,729			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

GO (Metrolinx)

Transit Contact: Greg Percy
President GO Transit

Statistical Contact: Sherwin Gumbs
Senior Planning Officer
Phone: 416-202-5971 Fax: 416-214-0678
Email: sherwin.gumbs@metrolinx.com

SYSTEM HIGHLIGHTS:

- System established:
- Serves: Greater Golden Horseshoe
- Municipal Population: 8,832,300
- Service Area Population: 8,832,300
- Service Area Size (km²): 11,000.0
- Service provided by: Crown Corporation, under contract with Bombardier
- Hours of Service:

Monday	03:30 - 04:00	Friday	03:30 - 04:00
Tuesday	03:30 - 04:00	Saturday	03:30 - 04:00
Wednesday	03:30 - 04:00	Sunday	03:30 - 04:00
Thursday	03:30 - 04:00	Holidays	03:30 - 04:00
- Employees Statistics:

	Full-time	Part-time
Operators	763	
Other Transportation Operations	656	
Vehicle Mechanics	107	
Other Vehicle Maintenance and Servicing	19	
Plant and Other Maintenance	433	
General and Administration	1,089	
TOTAL EMPLOYEES	3,067	
- Union Affiliations:

ATU	1587 (Operators)
ATU	1587 (Mechanics)
IAMAW	235 (Contact centre)
- Adult Cash Fare:
- Ridership (revenue passengers): 65,546,623
- Total Operating Revenues: \$508,434,596
- Total Direct Operating Expenses: \$763,577,494
- Active Vehicles: 1,208

- Commuter Rail Car	634
- Commuter Rail Locomotive	74
- Standard Buses	383
- Double-Decker Buses	117
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 47.93%
- Number of Fixed Routes: 0
- Number of Accessible Routes: 0
- Energy Consumption:

- Diesel:	65,365,572 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	16,254,237	23.41%	1,075,374	92.56%	39,842,802	90.43%	37.05
Commuter Rail	53,178,177	76.59%	86,483	7.44%	4,216,404	9.57%	48.75
TOTAL	69,432,414		1,161,857		44,059,206		37.92

GO (Metrolinx)

FARE STRUCTURE

Effective Date:

Cash Tickets/Cards Monthly Other Criteria
(unit price) Pass

Adults Fare varies by distance
Children
Students
Seniors

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	500		5.1				- Diesel 500
Commuter Rail	79	555	7.4	19.1			- Biodiesel (all blends)
Ferry							- Natural Gas (CNG or LNG)
Heavy Rail							- Other
Light Rail							Electric
Locomotive		74		7.6			- Trolley
Streetcar							- Battery
TOTAL ACTIVE VEHICLES	579	629			0	0	- Fuel Cell
Total Low-Floor Bus (30'-60')	117		Average Bus Age (years)		5.1		TOTAL 500

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS		2014	2015
Revenue Vehicle Kilometres		66,932,805	44,059,206	FINANCIAL			
Total Vehicle Kilometres		77,037,797	53,441,546	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		67%	67%
Revenue Vehicle Hours		2,850,146	1,161,857	Municipal Operating Contribution / Capita			
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.41	\$3.89
Total Vehicle Hours		3,080,095	1,396,554	AVERAGE FARE			
Operators Paid Hours		1,831,640	1,258,913	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$6.74	\$7.31
Vehicle Mechanics Paid Hours		245,100	173,860	COST EFFECTIVENESS			
Total Employee Paid Hours		6,249,312	4,932,629	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$10.38	\$11.65
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		55,114,964	57,060,669	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$219.08	\$546.76
Concession Fare Trips		9,904,479	8,485,954	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		7.56	7.42
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		22.81	56.42
Student Passenger Trips		7,953,896	6,417,148	AMOUNT OF SERVICE			
Senior Passenger Trips		1,950,583	2,068,806	Rev. Veh. Hrs. / Capita		0.33	0.13
REGULAR SERVICE PASSENGER TRIPS		65,019,443	65,546,623	AVERAGE SPEED			
Regular Service Passenger-Kms		2,197,654,140	2,354,629,039	Rev. Veh. Kms. / Rev. Veh. Hr.		23.48	37.92
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			0.92
Transportation Operations Expenses		\$161,094,268	\$192,612,829	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$74,694,497	\$61,915,343	Operators		\$31.88	\$32.45
Vehicle Maintenance Expenses		\$88,754,232	\$109,093,014	Mechanics		\$37.68	\$38.36
Plant Maintenance Expenses		\$115,996,940	\$135,524,820				
General/Administration Expenses		\$234,242,800	\$264,431,488				
TOTAL DIRECT OPERATING EXPENSES		\$674,782,737	\$763,577,494				
Debt Service Payment							
Total Operating Expenses		\$1,044,136,169	\$1,233,106,895				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$437,939,213	\$479,472,639				
TOTAL OPERATING REVENUES		\$452,869,742	\$508,434,596				
Total Revenues		\$835,884,591	\$977,782,774				
NET DIRECT OPERATING COST		\$221,912,995	\$255,142,898				
NET OPERATING COST		\$208,251,578	\$255,324,121				
Federal Operating Contribution							
Provincial Operating Contribution		\$190,440,058	\$233,829,119				
Municipal Operating Contribution							
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$2,238,052,480	\$2,756,364,639				
Total Capital Disposals		\$14,762,950	\$730,000				
TOTAL CAPITAL FUNDING		\$2,238,052,480	\$2,756,364,639				
Federal Capital Contribution		\$28,437,198	\$34,562,546				
Provincial Capital Contribution		\$2,203,085,845	\$2,711,915,932				
Municipal Capital Contribution		\$6,529,437	\$9,886,160				
Other Capital Contributions							

* Note In 2014, vehicle kilometres and hours included inaccurate data

Greater Sudbury

Transit Contact: Roger Sauve
Director of Transit and Fleet Services

Statistical Contact: Michelle Ferrigan
Transit Planner
Phone: 705-674-4455 x3008 Fax: 705-560-4571
Email: michelle.ferrigan@greatersudbury.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1972	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Greater Sudbury	▪ Ridership (revenue passengers):	4,263,622
▪ Municipal Population:	160,274	▪ Total Operating Revenues:	\$7,725,074
▪ Service Area Population:	138,000	▪ Total Direct Operating Expenses:	\$19,561,737
▪ Service Area Size (km²):	152.6	▪ Active Vehicles:	61
▪ Service provided by:	Municipal Department	- Small Community Buses	1
		- Standard Buses	60
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	98.36%
Monday	06:00 - 02:00	▪ Percentage of accessible transit fleet:	98.36%
Tuesday	06:00 - 02:00	▪ Number of Fixed Routes:	38
Wednesday	06:00 - 02:00	▪ Number of Accessible Routes:	37
Thursday	06:00 - 02:00	▪ Energy Consumption:	
		- Diesel:	2,301,006 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	74	47	
Other Transportation Operations	4		
Vehicle Mechanics	8		
Other Vehicle Maintenance and Servicing	9	7	
Plant and Other Maintenance			
General and Administration	15	4	
TOTAL EMPLOYEES	110	58	
▪ Union Affiliations:	CUPE 4705 (Operators)		
	CUPE 4705 (Mechanics)		
	CUPE 4705 (Clerical)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,263,622 100.00%	166,715 100.00%	4,206,402 100.00%	25.23
TOTAL	4,263,622	166,715	4,206,402	25.23

Greater Sudbury

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
03/01/2015					
Adults	\$3.00	\$2.40	\$82.00		
Children	\$2.20	\$1.80	\$49.00		5+, under 60"
Students	\$3.00	\$2.40	\$76.00		
Seniors	\$2.20	\$1.80	\$49.00		55+
Other: Special	\$2.20	\$1.80	\$49.00		Disability Pensioner

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	60	1	7.2	7.0	46	30	Internal Combustion
Commuter Rail							- Diesel 61
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	60	1			46	30	TOTAL
Total Low-Floor Bus (30'-60')	60		Average Bus Age (years)		7.2		61

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	3,979,418	4,206,402
Total Vehicle Kilometres	4,244,561	4,470,045
Revenue Vehicle Hours	158,756	166,715
Auxiliary Revenue Vehicle Hours	796	252
Total Vehicle Hours	164,575	171,264
Operators Paid Hours	218,233	223,120
Vehicle Mechanics Paid Hours	23,619	24,690
Total Employee Paid Hours	330,653	331,414

PASSENGER DATA

Adult Passenger Trips	2,018,848	1,812,932
Concession Fare Trips	2,438,931	2,450,690
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	7,855	7,011
<i>Student Passenger Trips</i>	1,373,986	1,293,882
<i>Senior Passenger Trips</i>	431,682	446,364

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	4,457,779	4,263,622
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$9,780,355	\$9,738,866
Fuel/Energy Exp. for Vehicles	\$2,890,138	\$2,247,585
Vehicle Maintenance Expenses	\$3,030,446	\$3,770,217
Plant Maintenance Expenses	\$1,276,485	\$1,273,873
General/Administration Expenses	\$2,442,115	\$2,531,196
TOTAL DIRECT OPERATING EXPENSES	\$19,419,539	\$19,561,737
Debt Service Payment	\$572,391	\$347,830
Total Operating Expenses	\$19,991,930	\$19,909,567

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$7,583,142	\$7,492,728
TOTAL OPERATING REVENUES	\$7,927,839	\$7,725,074
Total Revenues	\$8,007,039	\$7,806,154
NET DIRECT OPERATING COST	\$11,491,700	\$11,836,663
NET OPERATING COST	\$11,984,891	\$12,103,413
Federal Operating Contribution		
Provincial Operating Contribution	\$858,666	\$1,342,957
Municipal Operating Contribution	\$11,126,225	\$10,760,456
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$9,007,445	\$2,650,255
Total Capital Disposals	\$160,789	\$1,931
TOTAL CAPITAL FUNDING	\$1,228,284	\$2,423,871
Federal Capital Contribution		
Provincial Capital Contribution	\$392,899	\$2,370,070
Municipal Capital Contribution	\$436,769	\$49,636
Other Capital Contributions	\$398,616	\$4,165

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	41%	39%
Municipal Operating Contribution / Capita	\$80.62	\$77.97
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.58	\$2.78

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.70	\$1.76
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.36	\$4.59
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$118.00	\$114.22
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	32.30	30.90
Reg. Serv. Pass. / Rev. Veh. Hr.	28.08	25.57

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.15	1.21
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	25.07	25.23
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.75
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TOP WAGE RATES

Operators	\$26.52	\$27.23
Mechanics	\$30.69	\$31.51

Guelph

Transit Contact: Phil Meagher
General Manager, Transit Services

Statistical Contact: Christine Warne
Supervisor, Transit Business Services
Phone: 519-822-1260 x 2624 Fax: 519-822-1322
Email: christine.warne@guelph.ca

SYSTEM HIGHLIGHTS:

- System established: 30/04/1895
- Serves: City of Guelph
- Municipal Population: 141,097
- Service Area Population: 141,097
- Service Area Size (km²): 87.0
- Service provided by: Municipal Department
- Hours of Service:

Monday	05:30 - 01:00	Friday	05:30 - 01:00
Tuesday	05:30 - 01:00	Saturday	05:30 - 01:00
Wednesday	05:30 - 01:00	Sunday	09:00 - 19:00
Thursday	05:30 - 01:00	Holidays	09:00 - 19:00
- Employees Statistics:

	Full-time	Part-time
Operators	149	14
Other Transportation Operations	18	
Vehicle Mechanics	14	
Other Vehicle Maintenance and Servicing	12	
Plant and Other Maintenance	2	
General and Administration	6	2
TOTAL EMPLOYEES	201	16
- Union Affiliations:

ATU	1189 (Operators)
ATU	1189 (Mechanics)
CUPE	973 (Clerical)
- Disruption during 2014:

Lock out
Start Date: 21/07/2014
End Date: 08/08/2014
Duration: 19 days
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 6,386,104
- Total Operating Revenues: \$10,552,303
- Total Direct Operating Expenses: \$26,273,557
- Active Vehicles: 80

- Standard Buses	80
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- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 22
- Number of Accessible Routes: 22
- Energy Consumption:

- Diesel:	
- Biodiesel B5:	1,376,288 litres
- Biodiesel B20:	1,376,288 litres
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	6,930,005	100.00%	308,800	100.00%	4,775,500	100.00%	15.46
TOTAL	6,930,005		308,800		4,775,500		15.46

Guelph

FARE STRUCTURE

Effective Date: 01/09/2012	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Affordable Bus Pass	Criteria
Adults	\$3.00	\$2.40	\$75.00	\$37.50	18+
Children					0-4 = Free
Students	\$3.00	\$1.90	\$64.00	\$32.00	5-18
Seniors	\$3.00	\$2.00	\$62.00	\$31.00	65+

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	80		7.7		58	38	Internal Combustion - Diesel - Biodiesel (all blends) 80 - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	80	0			58	38	
Total Low-Floor Bus (30'-60')	80		Average Bus Age (years)		7.7		TOTAL 80

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		4,500,000	4,775,500	FINANCIAL		
Total Vehicle Kilometres		4,604,000	4,885,900	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	40%
Revenue Vehicle Hours		291,000	308,800	Municipal Operating Contribution / Capita	\$103.01	\$92.12
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.41	\$2.46
Total Vehicle Hours		301,000	319,400	AVERAGE FARE		
Operators Paid Hours		366,671		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.53	\$1.61
Vehicle Mechanics Paid Hours		54,294		COST EFFECTIVENESS		
Total Employee Paid Hours		484,498		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.99	\$4.11
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		2,181,221	2,318,394	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$83.88	\$82.26
Concession Fare Trips		4,153,676	4,067,710	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	52.06	45.26
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	21.77	20.68
Student Passenger Trips		464,153	476,753	AMOUNT OF SERVICE		
Senior Passenger Trips		178,861	207,557	Rev. Veh. Hrs. / Capita	2.39	2.19
REGULAR SERVICE PASSENGER TRIPS		6,334,897	6,386,104	AVERAGE SPEED		
Regular Service Passenger-Kms		19,004,691	19,158,312	Rev. Veh. Kms. / Rev. Veh. Hr.	15.46	15.46
Auxiliary Service Passenger Trips		54	47	LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.79	
Transportation Operations Expenses		\$15,329,259	\$16,167,169	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$3,134,474	\$2,693,624	Operators	\$26.95	\$27.48
Vehicle Maintenance Expenses		\$4,693,303	\$5,379,989	Mechanics	\$31.63	\$32.25
Plant Maintenance Expenses		\$1,239,233	\$1,069,205			
General/Administration Expenses		\$850,975	\$963,570			
TOTAL DIRECT OPERATING EXPENSES		\$25,247,244	\$26,273,557			
Debt Service Payment						
Total Operating Expenses		\$25,247,244	\$26,273,557			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$9,712,669	\$10,271,993			
TOTAL OPERATING REVENUES		\$9,969,712	\$10,552,303			
Total Revenues		\$9,969,712	\$10,563,303			
NET DIRECT OPERATING COST		\$15,277,532	\$15,721,254			
NET OPERATING COST		\$15,277,532	\$15,710,254			
Federal Operating Contribution						
Provincial Operating Contribution		\$2,742,300	\$2,712,590			
Municipal Operating Contribution		\$12,535,232	\$12,997,664			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$880,623	\$4,974,874			
Total Capital Disposals		\$11,792				
TOTAL CAPITAL FUNDING		\$880,623	\$4,974,874			
Federal Capital Contribution						
Provincial Capital Contribution		\$232,385	\$1,482,132			
Municipal Capital Contribution		\$611,887	\$3,258,998			
Other Capital Contributions		\$36,351	\$233,744			

Hamilton

Transit Contact: David Dixon
Director of Transit

Statistical Contact: Nancy Purser
Manager of Transit Support Services
Phone: 905-546-2424 x1876 Fax: 905-679-7305
Email: Nancy.Purser@hamilton.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1874	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Hamilton	▪ Ridership (revenue passengers):	21,906,762
▪ Municipal Population:	545,850	▪ Total Operating Revenues:	\$37,510,100
▪ Service Area Population:	490,000	▪ Total Direct Operating Expenses:	\$79,068,834
▪ Service Area Size (km²):	235.0	▪ Active Vehicles:	234
▪ Service provided by:	Municipal Department	- Small Community Buses	5
		- Standard Buses	186
		- Articulated Buses	43
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	05:00 - 02:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	05:00 - 02:00		
Wednesday	05:00 - 02:00	▪ Number of Fixed Routes:	34
Thursday	05:00 - 02:00	▪ Number of Accessible Routes:	34
		▪ Energy Consumption:	
		- Diesel:	8,815,950 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	1,187,225 cubic-metres
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	462	34	
Other Transportation Operations	33		
Vehicle Mechanics	47	15	
Other Vehicle Maintenance and Servicing	35	29	
Plant and Other Maintenance	2	1	
General and Administration	36	7	
TOTAL EMPLOYEES	615	86	
▪ Union Affiliations:	ATU 107 (Operators)		
	ATU 107 (Mechanics)		
	ATU 107 (Administration)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	29,702,287 100.00%	771,759 100.00%	14,382,715 100.00%	18.64
TOTAL	29,702,287	771,759	14,382,715	18.64

Hamilton

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
01/09/2015					
Adults	\$2.75	\$2.15	\$94.60	\$12.90 Day Pass	
Children	\$2.75	\$1.80	\$79.20	\$12.90 Day Pass	0-14, 0-5 = Free
Students	\$2.75	\$1.80	\$79.20	\$12.90 Day Pass	Elementary/Secondary
Seniors	\$2.75	\$1.80	\$23.50	\$235 Annual Pass	65-79, 80+ = Free
Other: Post Secondary/College/Uni	\$2.75	\$1.80	\$92.60		

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	234		6.9				- Diesel	186
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	48
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	234	0			0	0	- Fuel Cell	
Total Low-Floor Bus (30'-60')	234		Average Bus Age (years)		6.9		TOTAL	234

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	13,696,705	14,382,715
Total Vehicle Kilometres	15,178,649	15,937,433
Revenue Vehicle Hours	729,302	771,759
Auxiliary Revenue Vehicle Hours	2,500	1,554
Total Vehicle Hours	778,393	819,413
Operators Paid Hours	1,214,125	1,449,145
Vehicle Mechanics Paid Hours	142,847	171,403
Total Employee Paid Hours	1,721,735	2,035,847

PASSENGER DATA

Adult Passenger Trips	13,071,154	12,731,727
Concession Fare Trips	9,178,898	
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	4,971,070	3,233,316
<i>Senior Passenger Trips</i>	1,510,048	1,527,536

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	22,250,052	21,906,762
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$45,855,210	\$47,804,772
Fuel/Energy Exp. for Vehicles	\$9,803,988	\$9,803,988
Vehicle Maintenance Expenses	\$15,222,082	\$15,628,813
Plant Maintenance Expenses	\$2,011,077	\$1,883,969
General/Administration Expenses	\$6,243,296	\$3,947,292
TOTAL DIRECT OPERATING EXPENSES	\$79,135,653	\$79,068,834
Debt Service Payment		
Total Operating Expenses	\$82,768,333	\$83,884,734

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$36,607,113	\$36,723,824
TOTAL OPERATING REVENUES	\$37,395,716	\$37,510,100
Total Revenues	\$37,453,244	\$37,565,493
NET DIRECT OPERATING COST	\$41,739,937	\$41,558,734
NET OPERATING COST	\$45,315,089	\$46,319,241
Federal Operating Contribution		
Provincial Operating Contribution	\$9,146,800	\$9,227,102
Municipal Operating Contribution	\$36,168,289	\$37,092,139
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,801,607	\$27,000,822
Total Capital Disposals	\$10,920	
TOTAL CAPITAL FUNDING	\$931,209	\$18,203,043
Federal Capital Contribution		\$6,000,000
Provincial Capital Contribution	\$231,209	\$1,213,414
Municipal Capital Contribution	\$700,000	\$545,000
Other Capital Contributions		\$10,444,629

PERFORMANCE INDICATORS

FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	47%
Municipal Operating Contribution / Capita	\$73.81	\$75.70
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.88	\$1.90

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.65	\$1.68
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.56	\$3.61
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$101.67	\$96.49
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	45.41	44.71
Reg. Serv. Pass. / Rev. Veh. Hr.	30.51	28.39

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.49	1.58
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	18.78	18.64
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.60	0.53
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TOP WAGE RATES

Operators	\$29.44	\$29.44
Mechanics	\$34.72	\$34.72

Huntsville

Transit Contact: Dean Campbell
Owner/Operator

Statistical Contact: Brandon Hall
Engineering Technician
Phone: 705-789-1751 x2237 Fax: 705-789-6689
Email: brandon.hall@huntsville.ca

SYSTEM HIGHLIGHTS:

▪ System established:	13/06/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Huntsville	▪ Ridership (revenue passengers):	28,966
▪ Municipal Population:	19,056	▪ Total Operating Revenues:	\$31,705
▪ Service Area Population:	10,000	▪ Total Direct Operating Expenses:	\$260,151
▪ Service Area Size (km ²):	12.0	▪ Active Vehicles:	6
▪ Service provided by:	Municipal Department, under contract with Campbell Bus Lines	- Small Community Buses	6
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	08:00 - 19:00	Friday	08:00 - 19:00
Tuesday	08:00 - 19:00	Saturday	10:00 - 18:00
Wednesday	08:00 - 19:00	Sunday	N/A
Thursday	08:00 - 19:00	Holidays	N/A
▪ Employees Statistics:		▪ Number of Fixed Routes:	2
Operators		▪ Number of Accessible Routes:	2
Other Transportation Operations		▪ Energy Consumption:	
Vehicle Mechanics		- Diesel:	30,400 litres
Other Vehicle Maintenance and Servicing		- Biodiesel B5:	
Plant and Other Maintenance		- Biodiesel B20:	
General and Administration		- Biodiesel - Other:	
TOTAL EMPLOYEES		- Natural Gas:	
▪ Union Affiliations:	Union Information N/A (Operators)	- Electricity:	
	Union Information N/A (Mechanics)	- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	28,966 100.00%	5,500 100.00%	84,600 100.00%	15.38
TOTAL	28,966	5,500	84,600	15.38

REMARKS:

The Town of Huntsville provides community transportation with unconditional eligibility

Huntsville

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2006					
Adults	\$2.00	\$1.86	\$50.00		14+ without student card
Children	\$1.00	\$0.91			preschool free with parent
Students	\$1.00	\$0.91			
Seniors	\$2.00	\$1.86			

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	6		3.2		2	2	- Diesel 2
Commuter Rail							- Biodiesel (all blends)
Ferry							- Natural Gas (CNG or LNG)
Heavy Rail							- Other 4
Light Rail							Electric
Locomotive							- Trolley
Streetcar							- Battery
TOTAL ACTIVE VEHICLES	6	0			2	2	- Fuel Cell
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		3.2		TOTAL 6

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		84,600	84,600	FINANCIAL		
Total Vehicle Kilometres		84,600	84,600	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	14%	12%
Revenue Vehicle Hours		5,500	5,500	Municipal Operating Contribution / Capita	\$16.21	\$12.16
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.85	\$7.89
Total Vehicle Hours		5,500	5,500	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.24	\$1.09
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.09	\$8.98
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$45.21	\$47.30
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	2.74	2.90
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	4.97	5.27
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.55	0.55
REGULAR SERVICE PASSENGER TRIPS		27,358	28,966	AVERAGE SPEED		
Regular Service Passenger-Kms		191,506	202,762	Rev. Veh. Kms. / Rev. Veh. Hr.	15.38	15.38
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$235,474	\$243,935	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses		\$13,207	\$16,217			
TOTAL DIRECT OPERATING EXPENSES		\$248,681	\$260,151			
Debt Service Payment						
Total Operating Expenses		\$248,681	\$260,151			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$33,840	\$31,705			
TOTAL OPERATING REVENUES		\$33,840	\$31,705			
Total Revenues		\$33,840	\$31,705			
NET DIRECT OPERATING COST		\$214,841	\$228,446			
NET OPERATING COST		\$214,841	\$228,446			
Federal Operating Contribution						
Provincial Operating Contribution		\$52,706	\$106,850			
Municipal Operating Contribution		\$162,134	\$121,596			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES						
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Kawartha Lakes

Transit Contact: Todd Bryant
Manager - Fleet Service

Statistical Contact: Enzo Ingrubelli
Public Works - Transit Supervisor
Phone: 705-324-9411 x1102 Fax: 705-324-1155
Email: eingrubelli@city.kawarthalakes.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2001	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Kawartha Lakes	▪ Ridership (revenue passengers):	92,248
▪ Municipal Population:	73,214	▪ Total Operating Revenues:	\$162,302
▪ Service Area Population:	20,354	▪ Total Direct Operating Expenses:	\$1,698,046
▪ Service Area Size (km ²):	27.0	▪ Active Vehicles:	8
▪ Service provided by:	Municipal Department	- Small Community Buses	8
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 07:00 - 19:00	Friday 07:00 - 19:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 07:00 - 19:00	Saturday 07:00 - 19:00	▪ Number of Fixed Routes:	5
Wednesday 07:00 - 19:00	Sunday N/A	▪ Number of Accessible Routes:	5
Thursday 07:00 - 19:00	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators		15	- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES		15	- Other:
▪ Union Affiliations:	CUPE 855 (Operators)		
	CUPE 855 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	92,248 100.00%	15,027 100.00%	274,011 100.00%	18.23
TOTAL	92,248	15,027	274,011	18.23

REMARKS:

The Transit Service is area rated and provides service within the geographic area of the former Town of Lindsay. Conventional and Specialized service runs Monday - Saturday from 0700 to 1900. Looking to have fully accessible stops and automated stops called on the conventional transit system.

Kawartha Lakes

FARE STRUCTURE

Effective Date: 07/09/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.66	\$60.00		
Children	\$1.00				
Students	\$1.50	\$1.42	\$50.00		
Seniors	\$1.50	\$1.42	\$50.00		

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	8		5.4				- Diesel 5
Commuter Rail							- Biodiesel (all blends)
Ferry							- Natural Gas (CNG or LNG)
Heavy Rail							- Other 3
Light Rail							Electric
Locomotive							- Trolley
Streetcar							- Battery
TOTAL ACTIVE VEHICLES	8	0			0	0	- Fuel Cell
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		5.4		TOTAL 8

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS		2014	2015
Revenue Vehicle Kilometres		274,011	274,011	FINANCIAL			
Total Vehicle Kilometres		285,857	286,014	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		11%	10%
Revenue Vehicle Hours		15,027	15,027	Municipal Operating Contribution / Capita		\$22.61	\$34.92
Auxiliary Revenue Vehicle Hours		400	400	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$16.41	\$16.65
Total Vehicle Hours		16,295	16,299	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.93	\$1.76
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$18.34	\$18.41
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$111.38	\$104.18
Concession Fare Trips				SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		3.74	4.53
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		6.59	6.14
Student Passenger Trips				AMOUNT OF SERVICE			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.57	0.74
REGULAR SERVICE PASSENGER TRIPS		98,955	92,248	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		18.23	18.23
Auxiliary Service Passenger Trips		28	15	LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$1,068,863	\$944,302	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$139,297	\$106,354	Operators		\$20.65	\$20.85
Vehicle Maintenance Expenses		\$368,841	\$450,088	Mechanics		\$24.65	\$24.65
Plant Maintenance Expenses		\$130,455	\$99,769				
General/Administration Expenses		\$107,528	\$97,533				
TOTAL DIRECT OPERATING EXPENSES		\$1,814,984	\$1,698,046				
Debt Service Payment							
Total Operating Expenses		\$1,814,984	\$1,698,046				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$190,873	\$162,302				
TOTAL OPERATING REVENUES		\$190,873	\$162,302				
Total Revenues		\$190,873	\$162,302				
NET DIRECT OPERATING COST		\$1,624,111	\$1,535,744				
NET OPERATING COST		\$1,624,111	\$1,535,744				
Federal Operating Contribution							
Provincial Operating Contribution		\$1,025,208	\$822,500				
Municipal Operating Contribution		\$598,903	\$710,669				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$51,323	\$359,636				
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$51,323	\$359,636				
Federal Capital Contribution							
Provincial Capital Contribution		\$51,323	\$359,636				
Municipal Capital Contribution							
Other Capital Contributions							

Kenora

Transit Contact: Karen Brown
Chief Administrative Officer

Statistical Contact: Charlotte Edie
Treasurer

Phone: 807-467-2013 Fax: 807-467-2141
Email: cedia@kenora.ca

SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	
▪ Serves:	City of Kenora	▪ Ridership (revenue passengers):	59,074
▪ Municipal Population:	15,348	▪ Total Operating Revenues:	\$115,423
▪ Service Area Population:	7,000	▪ Total Direct Operating Expenses:	\$247,358
▪ Service Area Size (km²):	16.0	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with First Canada ULC	- Standard Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 07:00 - 19:00	Friday 07:00 - 19:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 07:00 - 19:00	Saturday 09:00 - 18:30	▪ Number of Fixed Routes:	5
Wednesday 07:00 - 19:00	Sunday N/A	▪ Number of Accessible Routes:	5
Thursday 07:00 - 19:00	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators			- Diesel: 37,034 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES			- Other:
▪ Union Affiliations:	Non-union (Operators)		
	CUPE 191 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	59,074 100.00%	3,238 100.00%	81,287 100.00%	25.10
TOTAL	59,074	3,238	81,287	25.10

Kenora

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/09/2007					
Adults					
Children					
Students					
Seniors					
Other: All ages	\$2.00				

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		5.0		2	1	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	3	0			2	1	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		5.0		- Fuel Cell
							TOTAL 3

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		90,585	81,287	FINANCIAL		
Total Vehicle Kilometres		90,585	81,287	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	47%
Revenue Vehicle Hours		3,229	3,238	Municipal Operating Contribution / Capita	\$26.74	\$28.58
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.11	\$2.23
Total Vehicle Hours		3,229	3,238	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.10	\$1.91
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.27	\$4.19
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.45	\$76.39
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	8.05	8.44
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	17.45	18.24
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.46	0.46
REGULAR SERVICE PASSENGER TRIPS	56,350	59,074		AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	65.54	25.10
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$233,267	\$236,796		TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses		\$4,432		Mechanics		
Plant Maintenance Expenses	\$5,423	\$4,844				
General/Administration Expenses	\$1,699	\$1,286				
TOTAL DIRECT OPERATING EXPENSES	\$240,389	\$247,358				
Debt Service Payment						
Total Operating Expenses	\$308,527	\$315,496				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES	\$118,352	\$112,673				
TOTAL OPERATING REVENUES	\$121,352	\$115,423				
Total Revenues	\$121,352	\$115,423				
NET DIRECT OPERATING COST	\$119,037	\$131,935				
NET OPERATING COST	\$187,175	\$200,073				
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution	\$187,175	\$200,073				
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$39,777				
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$39,777				
Federal Capital Contribution						
Provincial Capital Contribution		\$39,777				
Municipal Capital Contribution						
Other Capital Contributions						

Kingston

Transit Contact: Jeremy DaCosta
Transit Manager

Statistical Contact: Andrew Morton
Transit Service Project Manager
Phone: 613-546-4291 x2303 Fax: 613-542-1504
Email: amorton@cityofkingston.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1962	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Kingston	▪ Ridership (revenue passengers):	4,659,300
▪ Municipal Population:	127,250	▪ Total Operating Revenues:	\$6,473,879
▪ Service Area Population:	115,142	▪ Total Direct Operating Expenses:	\$19,664,902
▪ Service Area Size (km ²):	131.7	▪ Active Vehicles:	68
▪ Service provided by:	Municipal Department	- Small Community Buses	10
		- Standard Buses	58
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:00 - 23:30	Friday 06:00 - 23:30	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:00 - 23:30	Saturday 06:00 - 23:30	▪ Number of Fixed Routes:	22
Wednesday 06:00 - 23:30	Sunday 08:30 - 20:30	▪ Number of Accessible Routes:	11
Thursday 06:00 - 23:30	Holidays 08:30 - 20:30	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 2,442,209 litres
Operators	92	57	- Biodiesel B5: 122,110 litres
Other Transportation Operations	8		- Biodiesel B20:
Vehicle Mechanics	11		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	3		- Natural Gas:
Plant and Other Maintenance	6	5	- Electricity:
General and Administration	8		- Other:
TOTAL EMPLOYEES	128	62	
▪ Union Affiliations:	CUPE 109 (Operators)		
	CUPE 109 (Mechanics)		
	CUPE 109 (Office Staff, Driver Labourers)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	5,419,143 100.00%	219,323 100.00%	4,373,435 100.00%	19.94
TOTAL	5,419,143	219,323	4,373,435	19.94

REMARKS:

Implementation of the second phase of Express service, with new routes serving the north and east ends of Kingston. Incremental increase of 20,449 revenue service hours compared to 2014. Free transit extended to all high school students as at September 1, 2015.

Kingston

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Affordable Transit Pass	Criteria
01/01/2014					
Adults	\$2.75	\$2.30	\$72.00	\$46.75	18+
Children					0-6 = Free
Students	\$2.50	\$1.75	\$53.50	\$34.75	6-18
Seniors	\$2.50	\$1.75	\$53.50	\$34.75	65+

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	68		4.6		52	44	Internal Combustion
Commuter Rail							- Diesel 68
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	68	0			52	44	- Battery
Total Low-Floor Bus (30'-60')	68		Average Bus Age (years)		4.6		- Fuel Cell
							TOTAL 68

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	4,017,912	4,373,435
Total Vehicle Kilometres	4,158,402	4,663,360
Revenue Vehicle Hours	196,999	219,323
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	207,920	233,167
Operators Paid Hours	269,073	276,988
Vehicle Mechanics Paid Hours	21,040	21,300
Total Employee Paid Hours	341,772	353,081

PASSENGER DATA

Adult Passenger Trips	1,917,106	2,031,187
Concession Fare Trips	2,268,064	2,628,113
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	328,604	481,870
Student Passenger Trips	1,719,648	1,919,306
Senior Passenger Trips	219,812	226,937

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	84,662	99,298

OPERATING EXPENSES

Transportation Operations Expenses	\$11,191,350	\$12,363,556
Fuel/Energy Exp. for Vehicles	\$2,832,318	\$2,473,351
Vehicle Maintenance Expenses	\$2,880,037	\$3,220,342
Plant Maintenance Expenses	\$628,378	\$785,258
General/Administration Expenses	\$419,717	\$822,395
TOTAL DIRECT OPERATING EXPENSES	\$17,951,800	\$19,664,902
Debt Service Payment	\$179,961	\$176,553
Total Operating Expenses	\$20,430,447	\$22,266,257

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$5,971,987	\$6,311,792
TOTAL OPERATING REVENUES	\$6,088,916	\$6,473,879
Total Revenues	\$6,942,388	\$7,305,284
NET DIRECT OPERATING COST	\$11,862,884	\$13,191,023
NET OPERATING COST	\$13,488,058	\$14,960,973
Federal Operating Contribution		
Provincial Operating Contribution	\$1,969,658	\$2,102,879
Municipal Operating Contribution	\$11,518,401	\$12,859,092
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$5,592,731	\$1,409,004
Total Capital Disposals	\$5,150	\$8,503
TOTAL CAPITAL FUNDING	\$5,587,581	\$1,400,501
Federal Capital Contribution		\$248,586
Provincial Capital Contribution		
Municipal Capital Contribution	\$5,587,581	\$1,151,915
Other Capital Contributions		

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	33%
Municipal Operating Contribution / Capita	\$100.57	\$111.68
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.83	\$2.83

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.43	\$1.35
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.29	\$4.22
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$86.34	\$84.34
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	36.54	40.47
Reg. Serv. Pass. / Rev. Veh. Hr.	21.24	21.24

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.72	1.90
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.40	19.94
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.79
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TOP WAGE RATES

Operators	\$27.87	\$28.34
Mechanics	\$31.02	\$31.55

Leamington

Transit Contact: John Pilmer
Engineering Technologist

Statistical Contact: John Pilmer
Engineering Technologist
Phone: 519-326-5761 Fax: 519-326-2481
Email: jpilmer@leamington.ca

SYSTEM HIGHLIGHTS:

▪ System established:	09/09/1985	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Leamington	▪ Ridership (revenue passengers):	22,200
▪ Municipal Population:	30,000	▪ Total Operating Revenues:	\$31,026
▪ Service Area Population:	20,000	▪ Total Direct Operating Expenses:	\$216,635
▪ Service Area Size (km ²):	11.6	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with Switzer-Carty	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	07:00 - 19:00	Friday	07:00 - 19:00
Tuesday	07:00 - 19:00	Saturday	07:00 - 19:00
Wednesday	07:00 - 19:00	Sunday	N/A
Thursday	07:00 - 19:00	Holidays	N/A
▪ Employees Statistics:		▪ Number of Fixed Routes:	1
Operators		▪ Number of Accessible Routes:	1
Other Transportation Operations		▪ Energy Consumption:	
Vehicle Mechanics		- Diesel:	
Other Vehicle Maintenance and Servicing		- Biodiesel B5:	
Plant and Other Maintenance		- Biodiesel B20:	
General and Administration		- Biodiesel - Other:	
TOTAL EMPLOYEES		- Natural Gas:	
▪ Union Affiliations:	Union Information N/A (Operators)	- Electricity:	
	Union Information N/A (Mechanics)	- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	22,200	100.00%	3,612	100.00%	88,494	100.00%	24.50
TOTAL	22,200		3,612		88,494		24.50

Leamington

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2014					
Adults	\$2.00	\$1.59			
Children	\$1.00				0-5 = Free, 6-12
Students	\$1.50				
Seniors	\$1.75	\$1.36			60+

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		3.0		1	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	2	0			1	1	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		3.0		- Fuel Cell
							TOTAL 2

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		88,714	88,494	FINANCIAL		
Total Vehicle Kilometres		88,714	88,494	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	17%	14%
Revenue Vehicle Hours		3,621	3,612	Municipal Operating Contribution / Capita	\$4.46	\$4.77
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.27	\$8.36
Total Vehicle Hours		3,621	3,612	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	\$1.21
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.72	\$9.76
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		10,225	9,500	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$57.70	\$59.98
Concession Fare Trips		13,750	12,700	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	1.20	1.11
Child Passenger Trips		1,400	1,300	Reg. Serv. Pass. / Rev. Veh. Hr.	6.62	6.15
Student Passenger Trips		2,250	2,100	AMOUNT OF SERVICE		
Senior Passenger Trips		10,100	9,300	Rev. Veh. Hrs. / Capita	0.18	0.18
REGULAR SERVICE PASSENGER TRIPS		23,975	22,200	AVERAGE SPEED		
Regular Service Passenger-Kms		107,888	99,900	Rev. Veh. Kms. / Rev. Veh. Hr.	24.50	24.50
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$189,764	\$189,600	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses		\$3,574	\$11,025			
General/Administration Expenses		\$15,611	\$16,011			
TOTAL DIRECT OPERATING EXPENSES		\$208,949	\$216,635			
Debt Service Payment						
Total Operating Expenses		\$208,949	\$216,635			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$29,124	\$26,941			
TOTAL OPERATING REVENUES		\$34,719	\$31,026			
Total Revenues		\$34,719	\$31,026			
NET DIRECT OPERATING COST		\$174,230	\$185,610			
NET OPERATING COST		\$174,230	\$185,610			
Federal Operating Contribution						
Provincial Operating Contribution		\$84,974	\$90,181			
Municipal Operating Contribution		\$89,256	\$95,429			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$59,392	\$50,431			
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$59,392	\$50,431			
Federal Capital Contribution						
Provincial Capital Contribution		\$59,392	\$50,431			
Municipal Capital Contribution						
Other Capital Contributions						

London

Transit Contact: Kelly Paleczny
General Manager

Statistical Contact: Mike Gregor
Director of Finance

Phone: 519-451-1340 x366 Fax: 519-451-4411

Email: mgregor@londontransit.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1875	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of London	▪ Ridership (revenue passengers):	22,369,165
▪ Municipal Population:	381,300	▪ Total Operating Revenues:	\$31,279,491
▪ Service Area Population:	381,300	▪ Total Direct Operating Expenses:	\$58,278,284
▪ Service Area Size (km²):	166.0	▪ Active Vehicles:	205
▪ Service provided by:	Transit Commission	- Standard Buses	193
		- Articulated Buses	12
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	06:00 - 00:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	06:00 - 00:00		
Wednesday	06:00 - 00:00	▪ Number of Fixed Routes:	46
Thursday	06:00 - 00:00	▪ Number of Accessible Routes:	46
		▪ Energy Consumption:	
		- Diesel:	7,101,159 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
		Full-time	Part-time
Operators		367	37
Other Transportation Operations		24	1
Vehicle Mechanics		45	
Other Vehicle Maintenance and Servicing		45	
Plant and Other Maintenance		6	
General and Administration		27	2
TOTAL EMPLOYEES		514	40
▪ Union Affiliations:			
	ATU 741 (Operators)		
	ATU 741 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	23,398,147 100.00%	581,285 100.00%	10,719,063 100.00%	18.44
TOTAL	23,398,147	581,285	10,719,063	18.44

London

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekday Monthly	Criteria
01/12/2008					
Adults	\$2.75	\$1.90	\$81.00	\$69.00	
Children	\$1.35	\$1.10			5y/o - Grade 6
Students	\$2.75	\$1.54			Grades 7-12
Seniors	\$2.75	\$1.43	\$57.50		65+ Resident with Receipt of OAS
Other: Post Secondary			\$70.00		FT @ recognized institution

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	205		6.0		164	118	- Diesel	205
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	205	0			164	118	- Fuel Cell	
Total Low-Floor Bus (30'-60')	205		Average Bus Age (years)		6.0		TOTAL	205

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS		2014	2015
Revenue Vehicle Kilometres		10,593,610	10,719,063	FINANCIAL			
Total Vehicle Kilometres		11,353,068	11,505,610	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		57%	54%
Revenue Vehicle Hours		569,682	581,285	Municipal Operating Contribution / Capita		\$58.89	\$60.01
Auxiliary Revenue Vehicle Hours		1,064	391	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.06	\$1.21
Total Vehicle Hours		620,284	632,223	AVERAGE FARE			
Operators Paid Hours		742,942	759,348	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.36	\$1.37
Vehicle Mechanics Paid Hours		98,424	99,005	COST EFFECTIVENESS			
Total Employee Paid Hours		1,060,733	1,080,179	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$2.45	\$2.61
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		10,619,241	9,143,710	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$93.89	\$92.18
Concession Fare Trips		13,171,301	13,225,455	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		63.02	58.67
Child Passenger Trips		117,053	118,657	Reg. Serv. Pass. / Rev. Veh. Hr.		41.76	38.48
Student Passenger Trips		12,222,615	12,240,405	AMOUNT OF SERVICE			
Senior Passenger Trips		702,321	742,423	Rev. Veh. Hrs. / Capita		1.51	1.52
REGULAR SERVICE PASSENGER TRIPS		23,790,542	22,369,165	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		18.60	18.44
Auxiliary Service Passenger Trips		23,300	9,500	LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.77	0.77
Transportation Operations Expenses		\$30,841,379	\$32,110,562	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$7,535,026	\$5,944,733	Operators		\$27.05	\$27.60
Vehicle Maintenance Expenses		\$12,306,970	\$12,597,763	Mechanics		\$31.43	\$32.06
Plant Maintenance Expenses		\$3,265,602	\$3,194,244				
General/Administration Expenses		\$4,287,030	\$4,430,982				
TOTAL DIRECT OPERATING EXPENSES		\$58,236,007	\$58,278,284				
Debt Service Payment							
Total Operating Expenses		\$61,622,808	\$59,952,154				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$32,316,872	\$30,620,979				
TOTAL OPERATING REVENUES		\$33,088,864	\$31,279,491				
Total Revenues		\$35,025,205	\$32,867,082				
NET DIRECT OPERATING COST		\$25,147,143	\$26,998,793				
NET OPERATING COST		\$26,597,603	\$27,085,072				
Federal Operating Contribution							
Provincial Operating Contribution		\$4,363,602	\$4,203,673				
Municipal Operating Contribution		\$22,234,000	\$22,881,400				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$11,065,697	\$10,942,203				
Total Capital Disposals		\$170,040	\$59,223				
TOTAL CAPITAL FUNDING		\$11,065,697	\$10,942,203				
Federal Capital Contribution							
Provincial Capital Contribution		\$5,458,007	\$3,606,041				
Municipal Capital Contribution		\$5,346,401	\$6,938,534				
Other Capital Contributions		\$261,289	\$397,628				

Loyalist Township

Transit Contact: David MacPherson
Public Works Manager

Statistical Contact: David MacPherson
Public Works Manager

Phone: 613-386-7351 x117 Fax: 613-386-3833

Email: damcpherson@loyalist.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1987
- Serves: Loyalist Township
- Municipal Population: 16,707
- Service Area Population: 7,445
- Service Area Size (km²): 3.0
- Service provided by: Municipal Department, under contract with Kingston Transit
- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 99,298
- Total Operating Revenues: \$139,574
- Total Direct Operating Expenses: \$822,436

▪ Hours of Service:

Monday	06:00 - 20:00	Friday	06:00 - 20:00
Tuesday	06:00 - 20:00	Saturday	07:00 - 21:30
Wednesday	06:00 - 20:00	Sunday	08:00 - 19:30
Thursday	06:00 - 20:00	Holidays	08:00 - 19:30

▪ Employees Statistics:

Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Number of Fixed Routes: 1

- Number of Accessible Routes: 1

▪ Energy Consumption:

- Diesel:
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

Modal Statistics

Boardings

Rev. Vehicle Hrs.

Rev. Vehicle Kms

Avg. Speed (km/h)

Bus	99,298	100.00%	0	0.00%	0	0.00%	
TOTAL	99,298		0		0		0.00

Loyalist Township

FARE STRUCTURE

Effective Date: 01/07/2011	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.15	\$68.25		
Children					0-5 = Free
Students	\$2.25	\$1.63	\$50.50		
Seniors	\$2.25	\$1.63	\$46.25		

	Active	Average Age	Peak (Est.)	Base (Est.)
	Access. Non-Acc.	Access. Non-Acc.		

VEHICLES (2015)

Bus
Commuter Rail
Ferry
Heavy Rail
Light Rail
Locomotive
Streetcar

TOTAL ACTIVE VEHICLES

0 0

VEHICLE KILOMETRES AND HOURS	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres			FINANCIAL		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	17%	17%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$30.65	\$74.32
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.83	\$6.88
Total Vehicle Hours			AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.61	\$1.41
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.48	\$8.28
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	52,914	54,699	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips	31,748	44,599	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	11.71	13.34
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		
Student Passenger Trips	27,177	41,004	AMOUNT OF SERVICE		
Senior Passenger Trips	4,571	3,595	Rev. Veh. Hrs. / Capita		
REGULAR SERVICE PASSENGER TRIPS	84,662	99,298	AVERAGE SPEED		
Regular Service Passenger-Kms	846,620	992,980	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$757,917	\$789,069	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$44,763	\$33,367			
TOTAL DIRECT OPERATING EXPENSES	\$802,680	\$822,436			
Debt Service Payment					
Total Operating Expenses	\$802,680	\$822,436			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$136,077	\$139,574			
TOTAL OPERATING REVENUES	\$139,532	\$139,574			
Total Revenues	\$139,532	\$139,574			
NET DIRECT OPERATING COST	\$663,148	\$682,862			
NET OPERATING COST	\$663,148	\$682,862			
Federal Operating Contribution					
Provincial Operating Contribution	\$441,639	\$258,825			
Municipal Operating Contribution	\$221,509	\$553,292			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Marmora and Lake

Transit Contact: Jean McDonnell
Managing Director

Statistical Contact: Jean McDonnell
Managing Director

Phone: 613-473-1592 x2203 Fax: 613-473-2374

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SYSTEM HIGHLIGHTS:

▪ System established:	07/04/2009	▪ Adult Cash Fare:	\$11.00
▪ Serves:	Marmora and Lake, Tweed, Central Hastings, Madoc Township, Stirling-Rawdon	▪ Ridership (revenue passengers):	4,554
▪ Municipal Population:	21,037	▪ Total Operating Revenues:	\$31,779
▪ Service Area Population:	21,037	▪ Total Direct Operating Expenses:	\$143,303
▪ Service Area Size (km ²):	.0	▪ Active Vehicles:	2
▪ Service provided by:	Non-profit organization	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 07:00 - 19:00	Friday 07:00 - 19:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 07:00 - 19:00	Saturday N/A	▪ Number of Fixed Routes:	4
Wednesday 07:00 - 19:00	Sunday N/A	▪ Number of Accessible Routes:	4
Thursday 07:00 - 19:00	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		4	
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration	1		
TOTAL EMPLOYEES	5	Gasoline (in litres)	16,930
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,554 100.00%	5,483 100.00%	125,460 100.00%	22.88
TOTAL	4,554	5,483	125,460	22.88

REMARKS:

The objective of Central Hastings Public Transit is to provide safe and reliable transportation to people in our very rural communities, allowing them access to employment opportunities, higher education, medical and social needs, all of which can be greatly restricted due to lack of access to transportation. Service area population is broken down as follows: Marmora and Lake 4,074, Stirling-Rawdon 4,978, Centre Hastings 3,731, Tweed 6,057, Madoc Township 2,197.

Marmora and Lake

FARE STRUCTURE

Effective Date:	31/05/2010	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$11.00				Route 1 & 2 fares (Madoc to Belleville)
Children	\$7.00				6-11
Students	\$9.00				show school pass
Seniors	\$9.00				show age card

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		3.5		2	2	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							
Streetcar							Electric
TOTAL ACTIVE VEHICLES	2	0			2	2	- Trolley
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		3.5		- Battery
							- Fuel Cell
							TOTAL
							2

VEHICLE KILOMETRES AND HOURS			2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres			125,460	125,460	FINANCIAL		
Total Vehicle Kilometres			126,110	126,110	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	26%	22%
Revenue Vehicle Hours			5,483	5,483	Municipal Operating Contribution / Capita	\$1.63	\$1.63
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$21.75	\$24.49
Total Vehicle Hours			5,623	5,623	AVERAGE FARE		
Operators Paid Hours			3,120	3,120	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$7.79	\$6.98
Vehicle Mechanics Paid Hours					COST EFFECTIVENESS		
Total Employee Paid Hours			3,640	3,640	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$29.59	\$31.47
PASSENGER DATA					COST EFFICIENCY		
Adult Passenger Trips			2,068	2,072	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$21.37	\$25.49
Concession Fare Trips			1,993	2,482	SERVICE UTILIZATION		
Concession Fare Trips Details:					Reg. Serv. Pass. / Capita	0.19	0.22
Child Passenger Trips			8	10	Reg. Serv. Pass. / Rev. Veh. Hr.	0.74	0.83
Student Passenger Trips			1,775	2,160	AMOUNT OF SERVICE		
Senior Passenger Trips			210	312	Rev. Veh. Hrs. / Capita	0.25	0.26
REGULAR SERVICE PASSENGER TRIPS			4,061	4,554	AVERAGE SPEED		
Regular Service Passenger-Kms			117,769	125,235	Rev. Veh. Kms. / Rev. Veh. Hr.	22.88	22.88
Auxiliary Service Passenger Trips					LABOUR PRODUCTIVITY		
OPERATING EXPENSES					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.76	1.76
Transportation Operations Expenses			\$60,458	\$68,232	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			\$26,172	\$26,085	Operators	\$14.50	\$15.00
Vehicle Maintenance Expenses			\$7,966	\$13,100	Mechanics		
Plant Maintenance Expenses							
General/Administration Expenses			\$25,554	\$35,886			
TOTAL DIRECT OPERATING EXPENSES			\$120,150	\$143,303			
Debt Service Payment							
Total Operating Expenses			\$120,150	\$143,303			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES			\$31,620	\$31,779			
TOTAL OPERATING REVENUES			\$31,820	\$31,779			
Total Revenues			\$31,820	\$38,260			
NET DIRECT OPERATING COST			\$88,330	\$111,524			
NET OPERATING COST			\$88,330	\$105,043			
Federal Operating Contribution				\$197			
Provincial Operating Contribution			\$35,830	\$55,145			
Municipal Operating Contribution			\$35,500	\$34,200			
Other Operating Contributions			\$17,000	\$15,501			
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES			\$73,563				
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$73,563				
Federal Capital Contribution							
Provincial Capital Contribution			\$73,563				
Municipal Capital Contribution							
Other Capital Contributions							

Midland

Transit Contact: Shawn Berriault
Director of Operations

Statistical Contact: Shawn Berriault
Director of Operations
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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Midland	▪ Ridership (revenue passengers):	48,750
▪ Municipal Population:	17,000	▪ Total Operating Revenues:	\$69,786
▪ Service Area Population:	12,500	▪ Total Direct Operating Expenses:	\$235,029
▪ Service Area Size (km ²):	30.2	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:45 - 17:45	Friday 06:45 - 17:45	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:45 - 17:45	Saturday 08:45 - 17:45	▪ Number of Fixed Routes:	2
Wednesday 06:45 - 17:45	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 06:45 - 17:45	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 37,478 litres
Operators	2	1	- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES	2	1	
▪ Union Affiliations:	Non-union (Operators)		
	OPSEU 328 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	48,750 100.00%	3,150 100.00%	72,922 100.00%	23.15
TOTAL	48,750	3,150	72,922	23.15

REMARKS:

Midland Transit operates 2 routes with one bus on route alternating

Midland

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
04/01/2003					
Adults	\$2.00	\$1.25			7-65
Children					6 and under
Students	\$1.75	\$1.00			school ID
Seniors	\$1.75	\$1.00			65+

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		6.7		1	1	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	3	0			1	1	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		6.7		- Fuel Cell
							TOTAL 3

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		73,039	72,922	FINANCIAL		
Total Vehicle Kilometres		73,639	73,522	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	30%
Revenue Vehicle Hours		3,155	3,150	Municipal Operating Contribution / Capita	\$11.74	\$13.22
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.17	\$3.39
Total Vehicle Hours		3,155	3,150	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.29	\$1.32
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.56	\$4.82
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$66.91	\$74.61
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	3.70	3.90
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	14.67	15.48
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.25	0.25
REGULAR SERVICE PASSENGER TRIPS		46,299	48,750	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	23.15	23.15
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$94,774	\$102,621	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$37,920	\$33,552	Operators	\$17.37	\$17.54
Vehicle Maintenance Expenses		\$49,524	\$82,727	Mechanics		
Plant Maintenance Expenses		\$16,012	\$10,746			
General/Administration Expenses		\$12,866	\$5,382			
TOTAL DIRECT OPERATING EXPENSES		\$211,096	\$235,029			
Debt Service Payment						
Total Operating Expenses		\$211,096	\$235,029			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$59,616	\$64,156			
TOTAL OPERATING REVENUES		\$64,320	\$69,786			
Total Revenues		\$64,320	\$69,786			
NET DIRECT OPERATING COST		\$146,776	\$165,242			
NET OPERATING COST		\$146,776	\$165,242			
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution		\$146,776	\$165,242			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$8,009	\$53,597			
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$8,009	\$53,597			
Federal Capital Contribution						
Provincial Capital Contribution			\$16,691			
Municipal Capital Contribution		\$8,009	\$36,906			
Other Capital Contributions						

Milton

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Coordinator, Transit

Statistical Contact: Tony D'Alessandro
Coordinator, Transit

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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1990	▪ Adult Cash Fare:	\$3.25
▪ Serves:	Town of Milton	▪ Ridership (revenue passengers):	418,055
▪ Municipal Population:	103,700	▪ Total Operating Revenues:	\$1,150,720
▪ Service Area Population:	84,973	▪ Total Direct Operating Expenses:	\$3,743,486
▪ Service Area Size (km ²):	35.6	▪ Active Vehicles:	18
▪ Service provided by:	Municipal Department, under contract with Diversified Transportation (Pacific Western)	- Small Community Buses	5
		- Standard Buses	13
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 05:40 - 20:10	Friday 05:40 - 20:10	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 05:40 - 20:10	Saturday 07:10 - 19:40		
Wednesday 05:40 - 20:10	Sunday N/A	▪ Number of Fixed Routes:	8
Thursday 05:40 - 20:10	Holidays N/A	▪ Number of Accessible Routes:	0
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators		- Diesel:	417,206 litres
Other Transportation Operations		- Biodiesel B5:	
Vehicle Mechanics		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration	2	- Electricity:	
TOTAL EMPLOYEES	2	- Other:	
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	467,281 100.00%	33,338 100.00%	797,693 100.00%	23.93
TOTAL	467,281	33,338	797,693	23.93

REMARKS:

Starting in May 2015, Milton Transit partnered with Metrolinx to initiate a Dynamic Transit Pilot Project to address system integration needs with enhanced passenger connectivity. The approach utilized available technology to provide a demand-responsive service application to connect passengers to/from Milton Transit to/from desired GO Train departures and arrivals. Program expenditure, revenue and ridership have been included.

Milton

FARE STRUCTURE

Effective Date: 02/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Day Pass	Criteria
Adults	\$3.25	\$2.60	\$70.00	\$7.50	19-64
Children					0-5 = Free
Students	\$3.25	\$1.90	\$50.00	\$7.50	6-18
Seniors	\$3.25	\$1.90	\$50.00	\$7.50	65+
Other: GO Passenger	\$0.65		\$26.00		with valid PRESTO card GO ticket/pass

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	18		7.9		13	5	Internal Combustion - Diesel 18 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	18	0			13	5	
Total Low-Floor Bus (30'-60')	18		Average Bus Age (years)		7.9		TOTAL 18

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		785,291	797,693	FINANCIAL		
Total Vehicle Kilometres		785,291	797,693	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	31%
Revenue Vehicle Hours		32,996	33,338	Municipal Operating Contribution / Capita	\$27.96	\$29.09
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.19	\$6.20
Total Vehicle Hours		32,996	33,338	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.29	\$2.47
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours	3,258			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.63	\$8.95
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$108.70	\$112.29
Concession Fare Trips				SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>				Reg. Serv. Pass. / Capita	4.81	4.92
<i>Child Passenger Trips</i>				Reg. Serv. Pass. / Rev. Veh. Hr.	12.41	12.54
<i>Student Passenger Trips</i>				AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>				Rev. Veh. Hrs. / Capita	0.39	0.39
REGULAR SERVICE PASSENGER TRIPS	409,601	418,055		AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	23.80	23.93
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$2,721,585	\$2,983,736		TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$455,142	\$373,088		Operators		
Vehicle Maintenance Expenses	\$25,524	\$60,021		Mechanics		
Plant Maintenance Expenses	\$62,678	\$47,158				
General/Administration Expenses	\$269,033	\$279,483				
TOTAL DIRECT OPERATING EXPENSES	\$3,533,962	\$3,743,486				
Debt Service Payment						
Total Operating Expenses	\$4,008,229	\$4,262,051				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES	\$939,232	\$1,034,027				
TOTAL OPERATING REVENUES	\$997,686	\$1,150,720				
Total Revenues	\$1,044,282	\$1,187,684				
NET DIRECT OPERATING COST	\$2,536,276	\$2,592,766				
NET OPERATING COST	\$2,963,947	\$3,074,367				
Federal Operating Contribution						
Provincial Operating Contribution	\$581,790	\$602,674				
Municipal Operating Contribution	\$2,382,157	\$2,471,693				
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES	\$303,051	\$288,951				
Total Capital Disposals		\$7,150				
TOTAL CAPITAL FUNDING	\$303,051	\$288,951				
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions	\$303,051	\$288,951				

Mississauga

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Director of Transit

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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1969	▪ Adult Cash Fare:	\$3.50	
▪ Serves:	City of Mississauga	▪ Ridership (revenue passengers):	37,463,426	
▪ Municipal Population:	761,400	▪ Total Operating Revenues:	\$80,619,777	
▪ Service Area Population:	761,400	▪ Total Direct Operating Expenses:	\$166,650,721	
▪ Service Area Size (km²):	178.6	▪ Active Vehicles:	467	
▪ Service provided by:	Municipal Department	- Standard Buses	400	
		- Articulated Buses	67	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%	
Monday 04:00 - 03:30	Friday 04:00 - 03:30	▪ Percentage of accessible transit fleet:	100.00%	
Tuesday 04:00 - 03:30	Saturday 04:30 - 03:00	▪ Number of Fixed Routes:	85	
Wednesday 04:00 - 03:30	Sunday 07:00 - 02:00	▪ Number of Accessible Routes:	85	
Thursday 04:00 - 03:30	Holidays 07:00 - 02:00	▪ Energy Consumption:		
▪ Employees Statistics:	Full-time	Part-time	- Diesel:	
Operators	991		- Biodiesel B5:	18,660,712 litres
Other Transportation Operations	79	6	- Biodiesel B20:	
Vehicle Mechanics	88		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	85		- Natural Gas:	
Plant and Other Maintenance	12		- Electricity:	
General and Administration	85	32	- Other:	
TOTAL EMPLOYEES	1,340	38		
▪ Union Affiliations:	ATU 1572 (Operators)			
	ATU 1572 (Mechanics)			
	UFCW			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	53,252,716 100.00%	1,385,964 100.00%	30,431,755 100.00%	21.96
TOTAL	53,252,716	1,385,964	30,431,755	21.96

Mississauga

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other GTA Weekly Pass	Criteria
27/04/2015					
Adults	\$3.50	\$2.90	\$125.00	\$56.00	
Children		\$1.65		\$56.00	
Students		\$2.25		\$56.00	
Seniors	\$1.00	\$1.90	\$57.00	\$56.00	

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	467		7.1		366	188	Internal Combustion
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	467	0			366	188	
Total Low-Floor Bus (30'-60')	467		Average Bus Age (years)		7.1		TOTAL
							467

VEHICLE KILOMETRES AND HOURS	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres	28,600,196	30,431,755	FINANCIAL		
Total Vehicle Kilometres	30,998,549	32,977,600	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	49%	48%
Revenue Vehicle Hours	1,317,272	1,385,964	Municipal Operating Contribution / Capita	\$93.00	\$95.19
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.26	\$2.30
Total Vehicle Hours	1,409,583	1,481,608	AVERAGE FARE		
Operators Paid Hours	2,029,331	2,095,184	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.03	\$2.01
Vehicle Mechanics Paid Hours	193,744	201,922	COST EFFECTIVENESS		
Total Employee Paid Hours	2,783,019	2,868,925	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.43	\$4.45
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	22,101,114	22,743,480	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$115.14	\$112.48
Concession Fare Trips	14,506,745	14,719,946	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	48.42	49.20
Child Passenger Trips	278,117	261,866	Reg. Serv. Pass. / Rev. Veh. Hr.	27.79	27.03
Student Passenger Trips	6,288,296	6,515,553	AMOUNT OF SERVICE		
Senior Passenger Trips	2,866,393	2,389,964	Rev. Veh. Hrs. / Capita	1.74	1.82
REGULAR SERVICE PASSENGER TRIPS	36,607,859	37,463,426	AVERAGE SPEED		
Regular Service Passenger-Kms	344,055,735	345,023,588	Rev. Veh. Kms. / Rev. Veh. Hr.	21.71	21.96
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.66
Transportation Operations Expenses	\$95,736,680	\$100,151,350	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$19,488,500	\$16,245,824	Operators	\$31.97	\$32.61
Vehicle Maintenance Expenses	\$21,184,969	\$23,571,723	Mechanics	\$37.96	\$38.72
Plant Maintenance Expenses	\$6,758,127	\$6,446,678			
General/Administration Expenses	\$19,127,995	\$20,235,147			
TOTAL DIRECT OPERATING EXPENSES	\$162,296,271	\$166,650,721			
Debt Service Payment					
Total Operating Expenses	\$162,691,885	\$167,050,056			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$74,267,486	\$75,337,696			
TOTAL OPERATING REVENUES	\$79,459,402	\$80,619,777			
Total Revenues	\$79,484,151	\$80,643,195			
NET DIRECT OPERATING COST	\$82,836,869	\$86,030,944			
NET OPERATING COST	\$83,207,734	\$86,406,861			
Federal Operating Contribution					
Provincial Operating Contribution	\$12,897,312	\$13,932,154			
Municipal Operating Contribution	\$70,310,422	\$72,474,708			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$70,830,267	\$59,397,675			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$70,830,267	\$59,397,675			
Federal Capital Contribution	\$21,098,091	\$13,599,594			
Provincial Capital Contribution	\$2,236,484	\$3,370,807			
Municipal Capital Contribution	\$45,293,178	\$41,526,934			
Other Capital Contributions	\$2,202,513	\$900,340			

Niagara Falls

Transit Contact: Bob Chambers
Manager, Operations

Statistical Contact: Bob Chambers
Manager, Operations

Phone: 905-356-7521 x4531 Fax: 905-356-5576

Email: bchambers@niagarafalls.ca

SYSTEM HIGHLIGHTS:

▪ System established:	19/10/1960	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Niagara Falls	▪ Ridership (revenue passengers):	2,258,555
▪ Municipal Population:	85,000	▪ Total Operating Revenues:	\$4,078,626
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$8,488,355
▪ Service Area Size (km ²):	80.9	▪ Active Vehicles:	27
▪ Service provided by:	Municipal Department	- Standard Buses	27
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	85.19%
Monday 06:00 - 00:00	Friday 06:00 - 00:00	▪ Percentage of accessible transit fleet:	85.19%
Tuesday 06:00 - 00:00	Saturday 06:00 - 00:00	▪ Number of Fixed Routes:	20
Wednesday 06:00 - 00:00	Sunday 07:00 - 23:00	▪ Number of Accessible Routes:	20
Thursday 06:00 - 00:00	Holidays 07:00 - 23:00	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 966,734 litres
Operators	50	24	- Biodiesel B5:
Other Transportation Operations	5		- Biodiesel B20:
Vehicle Mechanics	9		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	9		- Natural Gas:
Plant and Other Maintenance	2		- Electricity:
General and Administration	5		- Other:
TOTAL EMPLOYEES	80	24	
▪ Union Affiliations:	ATU 1582 (Operators)		
	ATU 1582 (Mechanics)		
	CUPE 133 (Admin)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,258,555 100.00%	79,949 100.00%	1,990,813 100.00%	24.90
TOTAL	2,258,555	79,949	1,990,813	24.90

REMARKS:

We moved into a new facility in March of 2015 which is 4 times the size of our previous building.

Niagara Falls

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
01/07/2015					
Adults	\$2.75	\$2.50	\$75.00		
Children	\$1.50				0-5 = Free, 6-12
Students	\$2.50	\$2.25	\$58.00	\$216.00	
Seniors	\$2.50	\$2.25	\$58.00		

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	23	4	7.3	14.0	21	16	Internal Combustion
Commuter Rail							- Diesel 27
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	23	4			21	16	- Battery
Total Low-Floor Bus (30'-60')	23		Average Bus Age (years)		8.3		- Fuel Cell
							TOTAL 27

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	1,990,813	1,990,813
Total Vehicle Kilometres	1,990,813	1,990,813
Revenue Vehicle Hours	79,949	79,949
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	79,949	79,949

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips	1,389,583	1,546,050
Concession Fare Trips	705,326	712,505
Concession Fare Trips Details:		
Child Passenger Trips		43,439
Student Passenger Trips		117,704
Senior Passenger Trips		135,092

REGULAR SERVICE PASSENGER TRIPS	2,094,909	2,258,555
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	96,286	96,286

OPERATING EXPENSES

Transportation Operations Expenses	\$4,413,871	\$4,902,699
Fuel/Energy Exp. for Vehicles	\$1,019,476	\$797,585
Vehicle Maintenance Expenses	\$1,912,008	\$2,073,323
Plant Maintenance Expenses	\$238,469	\$486,836
General/Administration Expenses	\$235,896	\$227,912
TOTAL DIRECT OPERATING EXPENSES	\$7,819,720	\$8,488,355
Debt Service Payment	\$278,187	\$181,591
Total Operating Expenses	\$11,295,305	\$11,878,833

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$2,316,586	\$1,371,964
TOTAL OPERATING REVENUES	\$4,219,444	\$4,078,626
Total Revenues	\$5,222,797	\$5,456,051
NET DIRECT OPERATING COST	\$3,600,276	\$4,409,729
NET OPERATING COST	\$6,072,508	\$6,422,782
Federal Operating Contribution		
Provincial Operating Contribution	\$532,000	\$532,000
Municipal Operating Contribution	\$5,540,508	\$5,890,782
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$225,000	\$105,930
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$225,000	\$105,930
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution	\$225,000	\$105,930
Other Capital Contributions		

PERFORMANCE INDICATORS

	2014	2015
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	54%	48%
Municipal Operating Contribution / Capita	\$69.26	\$73.63
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.72	\$1.95

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.11	\$0.61
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.73	\$3.76
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$137.80	\$113.88
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	26.19	28.23
Reg. Serv. Pass. / Rev. Veh. Hr.	26.20	28.25

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.00	1.00
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	24.90	24.90
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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TOP WAGE RATES

Operators	\$26.65	\$27.19
Mechanics	\$31.47	\$32.35

Niagara Region

Transit Contact: Kumar Ranjan
Manager Transportation Systems and Planning

Statistical Contact: Sarah Holmes
Niagara Region Transit Coordinator
Phone: 905-980-6000 x3488 Fax: 905-685-0013
Email: sarah.holmes@niagararegion.ca

SYSTEM HIGHLIGHTS:

- System established: 16/09/2011
- Serves: Niagara Region
- Adult Cash Fare: \$6.00
- Ridership (revenue passengers): 191,120
- Total Operating Revenues: \$603,745
- Total Direct Operating Expenses: \$2,762,065
- Municipal Population: 449,098
- Service Area Population: 330,850
- Service Area Size (km²): .0
- Service provided by: Municipal Department, under contract with Welland, St. Catharines and Niagara Falls Transit

▪ Hours of Service:

Monday	07:00 - 21:00	Friday	07:00 - 21:00
Tuesday	07:00 - 21:00	Saturday	07:00 - 21:00
Wednesday	07:00 - 21:00	Sunday	N/A
Thursday	07:00 - 21:00	Holidays	N/A

- Number of Fixed Routes: 10
- Number of Accessible Routes: 10

▪ Employees Statistics:

Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

- Energy Consumption:
- Diesel: 385,331 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	191,120 100.00%	29,232 100.00%	824,461 100.00%	28.20
TOTAL	191,120	29,232	824,461	28.20

Niagara Region

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2012					
Adults	\$6.00	\$4.50	\$160.00		18-65
Children					0-5 = Free
Students	\$5.00	\$4.00	\$130.00		6-18 with valid ID
Seniors	\$5.00	\$4.00	\$130.00		65+

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
VEHICLES (2015)						
Bus					8	6
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
TOTAL ACTIVE VEHICLES					8	6

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		784,956	824,461	FINANCIAL		
Total Vehicle Kilometres		784,956	824,461	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	22%	22%
Revenue Vehicle Hours		29,232	29,232	Municipal Operating Contribution / Capita	\$6.61	\$6.70
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$12.27	\$11.29
Total Vehicle Hours		29,232	29,232	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.37	\$3.16
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$15.64	\$14.45
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		108,360	113,479	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$91.61	\$94.49
Concession Fare Trips		62,837	77,641	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	0.54	0.58
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	5.86	6.54
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.09	0.09
REGULAR SERVICE PASSENGER TRIPS		171,197	191,120	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	26.85	28.20
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$2,536,096	\$2,683,901	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses		\$141,844	\$78,164			
TOTAL DIRECT OPERATING EXPENSES		\$2,677,940	\$2,762,065			
Debt Service Payment						
Total Operating Expenses		\$2,677,940	\$2,819,734			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$577,435	\$603,745			
TOTAL OPERATING REVENUES		\$577,435	\$603,745			
Total Revenues		\$577,435	\$603,745			
NET DIRECT OPERATING COST		\$2,100,505	\$2,158,320			
NET OPERATING COST		\$2,100,505	\$2,215,989			
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution		\$2,100,505	\$2,215,989			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES						
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Niagara-on-the-Lake

Transit Contact: Marci Weston
Engineering Technologist (Traffic)

Statistical Contact: Marci Weston
Engineering Technologist (Traffic)
Phone: 905-468-3278 x270 Fax: 905-468-1722
Email: mweston@notl.org

SYSTEM HIGHLIGHTS:

▪ System established:	04/02/2012	▪ Adult Cash Fare:	\$3.00
▪ Serves:	Town of Niagara-on-the-Lake	▪ Ridership (revenue passengers):	16,457
▪ Municipal Population:	18,060	▪ Total Operating Revenues:	\$380,122
▪ Service Area Population:	12,263	▪ Total Direct Operating Expenses:	\$557,344
▪ Service Area Size (km ²):	19.4	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with Niagara Patient Transfer Inc.	- Small Community Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	08:00 - 19:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	08:00 - 19:00		
Wednesday	08:00 - 19:00	▪ Number of Fixed Routes:	4
Thursday	08:00 - 19:00	▪ Number of Accessible Routes:	4
Friday	08:00 - 19:00	▪ Energy Consumption:	
Saturday	08:00 - 19:00	- Diesel:	
Sunday	N/A	- Biodiesel B5:	
Holidays	N/A	- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:			
	Non-union (Operators)		
	Non-union (Mechanics)		
	Non-union (Administraton)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	19,577 100.00%	6,161 100.00%	179,133 100.00%	29.08
TOTAL	19,577	6,161	179,133	29.08

REMARKS:

Niagara-on-the-Lake Transit operates regular fare service on one route mid-October to mid-May and two routes mid-May-October. A pilot route servicing the hamlets of Queenston and St. Davids with connection to our regular route in Glendale was operated from July 2 to November 30, 2015 but was not extended beyond the pilot due to low ridership. NOTL Transit also operates an auxilliary shuttle service between Parks Canada Fort George tour bus parking lot and the Town's Historic District from April to mid-November.

Niagara-on-the-Lake

FARE STRUCTURE

Effective Date:	02/04/2012	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$3.00				
Children					0-5 with adult = Free
Students	\$3.00				
Seniors	\$3.00				
Other: Visually impaired					free with CNIB card

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		5.0		5	1	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	5	0			5	1	TOTAL
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		5.0		5

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	139,093	179,133
Total Vehicle Kilometres	162,499	202,531
Revenue Vehicle Hours	4,931	6,161
Auxiliary Revenue Vehicle Hours	2,911	2,883
Total Vehicle Hours	7,854	9,052

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips	5,587	7,841
Concession Fare Trips	8,619	8,616
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	8,122	6,573
<i>Senior Passenger Trips</i>		

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	14,206	16,457
Auxiliary Service Passenger Trips	190,929	264,485
	84,361	89,289

OPERATING EXPENSES

Transportation Operations Expenses	\$397,062	\$489,631
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		\$481
Plant Maintenance Expenses		\$7,000
General/Administration Expenses	\$44,684	\$60,232
TOTAL DIRECT OPERATING EXPENSES	\$441,746	\$557,344
Debt Service Payment		
Total Operating Expenses	\$441,995	\$557,889

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$40,632	\$41,209
TOTAL OPERATING REVENUES	\$268,576	\$380,122
Total Revenues	\$268,576	\$380,122
NET DIRECT OPERATING COST	\$173,170	\$177,222
NET OPERATING COST	\$173,419	\$177,767

Federal Operating Contribution		
Provincial Operating Contribution	\$128,477	\$133,023
Municipal Operating Contribution	\$44,932	\$44,744
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	61%	68%
Municipal Operating Contribution / Capita	\$4.39	\$3.65
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$12.19	\$10.77

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.86	\$2.50
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$31.10	\$33.87
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$56.24	\$61.57
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	1.39	1.34
Reg. Serv. Pass. / Rev. Veh. Hr.	2.88	2.67

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.48	0.50
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	28.21	29.08
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

TOP WAGE RATES

Operators
Mechanics

Norfolk County

Transit Contact: Brad Smith
Public Transportation Coordinator

Statistical Contact: Brad Smith
Public Transportation Coordinator
Phone: 519-428-3178 Fax: 519-428-0074
Email: bsmith@ridenorfolk.ca

SYSTEM HIGHLIGHTS:

- System established: 10/11/2011
- Serves: Norfolk County
- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 7,123
- Total Operating Revenues: \$24,955
- Total Direct Operating Expenses: \$242,166
- Municipal Population: 63,175
- Service Area Population: 30,737
- Service Area Size (km²): .0
- Service provided by: Municipal Department, under contract with Donnelly Transportation Inc

▪ Hours of Service:

Monday	08:00 - 18:00	Friday	08:00 - 18:00
Tuesday	08:00 - 18:00	Saturday	11:00 - 00:00
Wednesday	08:00 - 18:00	Sunday	11:00 - 21:00
Thursday	08:00 - 18:00	Holidays	N/A

- Number of Fixed Routes: 7
- Number of Accessible Routes: 7

▪ Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	1	

▪ Energy Consumption:

- Diesel:
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	7,123 100.00%	3,287 100.00%	114,838 100.00%	34.94
TOTAL	7,123	3,287	114,838	34.94

REMARKS:

In 2015 Ride Norfolk implemented the South Coast Shuttle Service which offered weekend service along Norfolk County's Lake Erie Shoreline. The service was tourism based stopping at many of the local tourism destinations in the area.

Norfolk County

FARE STRUCTURE

Effective Date:	11/10/2011	Cash	Tickets/Cards (unit price)	Monthly Pass	Other In Town Rider Cash/Ticket	Criteria
Adults		\$6.00	\$5.00		\$2.00/\$1.66	Between Town
Children						0-4 = Free
Students						
Seniors						

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
VEHICLES (2015)						
Bus					2	1
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
TOTAL ACTIVE VEHICLES					2	1

VEHICLE KILOMETRES AND HOURS			PERFORMANCE INDICATORS		
	2014	2015		2014	2015
Revenue Vehicle Kilometres	78,373	114,838	FINANCIAL		
Total Vehicle Kilometres	78,373	114,838	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10%	10%
Revenue Vehicle Hours	2,440	3,287	Municipal Operating Contribution / Capita	\$1.33	\$1.52
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$33.55	\$30.49
Total Vehicle Hours	2,440	3,287	AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.92	\$3.50
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours	1,827		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$37.46	\$34.00
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	4,756	6,381	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$78.35	\$73.67
Concession Fare Trips	347	742	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	0.17	0.23
<i>Child Passenger Trips</i>	347	742	Reg. Serv. Pass. / Rev. Veh. Hr.	2.09	2.17
<i>Student Passenger Trips</i>			AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>			Rev. Veh. Hrs. / Capita	0.08	0.11
REGULAR SERVICE PASSENGER TRIPS	5,103	7,123	AVERAGE SPEED		
Regular Service Passenger-Kms	70,727	112,615	Rev. Veh. Kms. / Rev. Veh. Hr.	32.12	34.94
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$113,378	\$158,875	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$77,803	\$83,292			
TOTAL DIRECT OPERATING EXPENSES	\$191,181	\$242,166			
Debt Service Payment					
Total Operating Expenses	\$191,181	\$242,166			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$19,990	\$24,955			
TOTAL OPERATING REVENUES	\$19,990	\$24,955			
Total Revenues	\$19,990	\$40,705			
NET DIRECT OPERATING COST	\$171,191	\$217,211			
NET OPERATING COST	\$171,191	\$201,461			
Federal Operating Contribution					
Provincial Operating Contribution	\$125,602	\$139,808			
Municipal Operating Contribution	\$40,789	\$46,603			
Other Operating Contributions	\$4,800	\$15,050			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

North Bay

Transit Contact: Remi Renaud
Transit Manager

Statistical Contact: Remi Renaud
Transit Manager

Phone: 707-474-0626 x2165 Fax: 705-476-5308

Email: remi.renaud@cityofnorthbay.ca

SYSTEM HIGHLIGHTS:

▪ System established:	25/05/1972	▪ Adult Cash Fare:	\$3.00
▪ Serves:	North Bay	▪ Ridership (revenue passengers):	1,574,545
▪ Municipal Population:	53,651	▪ Total Operating Revenues:	\$2,989,894
▪ Service Area Population:	49,000	▪ Total Direct Operating Expenses:	\$5,846,107
▪ Service Area Size (km²):	314.9	▪ Active Vehicles:	24
▪ Service provided by:	Municipal Department	- Standard Buses	24
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	06:15 - 00:50	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	06:15 - 00:50	▪ Number of Fixed Routes:	8
Wednesday	06:15 - 00:50	▪ Number of Accessible Routes:	8
Thursday	06:15 - 00:50	▪ Energy Consumption:	
Friday	06:15 - 00:50	- Diesel:	671,268 litres
Saturday	06:30 - 00:50	- Biodiesel B5:	
Sunday	07:45 - 19:50	- Biodiesel B20:	
Holidays	07:45 - 19:50	- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	41		
Other Transportation Operations	2		
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration	2		
TOTAL EMPLOYEES	45		
▪ Union Affiliations:	CUPE 122 (Operators)		
	CUPE 122 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,574,545 100.00%	62,400 100.00%	1,254,906 100.00%	20.11
TOTAL	1,574,545	62,400	1,254,906	20.11

REMARKS:

Family Travel Plan: Monday to Thursday evening beginning at 17:00 until end of day service, up to 3 children under 16 ride free with fare paying parent or guardian Friday evening beginning at 17:00 until end of day service Sunday, up to 3 children under 16 ride free with fare paying parent or guardian;
University/College Pass

North Bay

FARE STRUCTURE

Effective Date: 01/06/2015	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Day Pass	Criteria
Adults	\$3.00	\$2.70	\$86.00	\$8.00	18+
Children	\$3.00	\$2.70	\$61.00	\$8.00	0-4 = Free, 5-12
Students	\$3.00	\$2.70	\$71.00	\$8.00	13-18 with ID
Seniors	\$3.00	\$2.70	\$61.00	\$8.00	65+
	\$3.00	\$2.70		\$8.00	ODSP

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	24		6.1		15	12	Internal Combustion - Diesel 24 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	24	0			15	12	
Total Low-Floor Bus (30'-60')	24		Average Bus Age (years)		6.1		TOTAL 24

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	1,320,000	1,254,906
Total Vehicle Kilometres	1,335,206	1,273,241
Revenue Vehicle Hours	63,500	62,400
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	69,605	64,699
Operators Paid Hours	91,520	82,082
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	99,320	89,882

PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS	1,854,518	1,574,545
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$3,564,955	\$3,605,791
Fuel/Energy Exp. for Vehicles	\$856,706	\$675,552
Vehicle Maintenance Expenses	\$1,257,926	\$1,321,838
Plant Maintenance Expenses	\$201,974	\$203,489
General/Administration Expenses	\$41,032	\$39,437
TOTAL DIRECT OPERATING EXPENSES	\$5,922,593	\$5,846,107
Debt Service Payment		
Total Operating Expenses	\$5,922,593	\$5,846,107

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$3,165,245	\$2,934,688
TOTAL OPERATING REVENUES	\$3,302,730	\$2,989,894
Total Revenues	\$3,308,175	\$2,995,430
NET DIRECT OPERATING COST	\$2,619,863	\$2,856,213
NET OPERATING COST	\$2,614,418	\$2,850,677
Federal Operating Contribution		
Provincial Operating Contribution	\$510,000	\$510,000
Municipal Operating Contribution	\$2,104,418	\$2,340,677
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Other Operating Contributions
Federal Debt Service Contribution
Provincial Debt Service Contribution
Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$40,171	\$949,379
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$40,171	\$949,379
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution	\$40,171	\$949,379
Other Capital Contributions		

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	56%	51%
Municipal Operating Contribution / Capita	\$42.95	\$47.77
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.41	\$1.81

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.71	\$1.86
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.19	\$3.71
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$85.09	\$90.36
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	37.85	32.13
Reg. Serv. Pass. / Rev. Veh. Hr.	29.21	25.23

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.30	1.27
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.79	20.11
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.69	0.76
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TOP WAGE RATES

Operators	\$24.91	\$25.46
Mechanics	\$27.91	\$28.46

Oakville

Transit Contact: Barry Cole
Director

Statistical Contact: Ragini Govender
Transit Analyst

Phone: 905-845-6601 x3937 Fax: 905-338-4703

Email: ragini.govender@oakville.ca

SYSTEM HIGHLIGHTS:

▪ System established:	30/09/1972	▪ Adult Cash Fare:	\$3.50
▪ Serves:	Town of Oakville	▪ Ridership (revenue passengers):	2,833,825
▪ Municipal Population:	188,000	▪ Total Operating Revenues:	\$7,413,884
▪ Service Area Population:	188,000	▪ Total Direct Operating Expenses:	\$22,430,552
▪ Service Area Size (km ²):	103.5	▪ Active Vehicles:	91
▪ Service provided by:	Municipal Department	- Standard Buses	91
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 05:45 - 02:00	Friday 05:45 - 02:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 05:45 - 02:00	Saturday 07:00 - 02:00	▪ Number of Fixed Routes:	43
Wednesday 05:45 - 02:00	Sunday 08:00 - 20:00	▪ Number of Accessible Routes:	0
Thursday 05:45 - 02:00	Holidays 08:00 - 20:00	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 2,807,703 litres
Operators	104	31	- Biodiesel B5:
Other Transportation Operations	11	1	- Biodiesel B20:
Vehicle Mechanics	9		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	18	4	- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	8		- Other:
TOTAL EMPLOYEES	150	36	
▪ Union Affiliations:	UNIFOR 1256 (Operators)		
	UNIFOR 1256 (Mechanics)		
	CUPE 1329 & 136 (Admin Staff/Store keeper)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,796,789 100.00%	202,206 100.00%	4,615,339 100.00%	22.82
TOTAL	3,796,789	202,206	4,615,339	22.82

REMARKS:

New Years Eve: Free service (7pm - 4am), June 19: Introduced a new on-request transit service called Home to Hub that allows residents in newly developed areas north of Dundas (between Neyegawa Blvd and Sixth Line) to be picked up and dropped off at the Uptown Core terminal (Monday to Friday, 6-8:30am and 4:30-7pm), May 6: Oakville Transit began testing a new Intelligent Transportation System that works with GPS technology to track buses in real-time. Transit riders experience accessibility enhancements including digital signs inside buses displaying the next stop on their route and automated preboarding & next stop announcements. Large digital signs at four key transit hubs – Oakville and Bronte GO stations, Sheridan College and the Uptown Core terminal – listing departure information. Dec 31: Decommission of all paper fare medias and ended the sale of senior tickets and paper monthly passes (except Para-Transit).Note: Capital Disposal: Vehicles 5101,5102,8014,9902,9903,9904,9905,9906,9908,9909,

Oakville

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Student Freedom Pass	Criteria
01/03/2015					
Adults	\$3.50	\$2.80	\$110.00		20-64
Children					0-5 = Free with Adult
Students	\$3.50	\$2.20	\$70.00	\$15.00	6-19
Seniors	\$3.50	\$1.80	\$50.00		65+
Other: Presto Card	\$0.75				GO Transit Riders

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	91		6.3		68	37	Internal Combustion
Commuter Rail							- Diesel 91
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	91	0			68	37	TOTAL 91
Total Low-Floor Bus (30'-60')	91		Average Bus Age (years)		6.3		

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	4,588,672	4,615,339
Total Vehicle Kilometres	5,259,312	5,250,405
Revenue Vehicle Hours	199,383	202,206
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	227,752	227,500
Operators Paid Hours	265,767	266,253
Vehicle Mechanics Paid Hours	22,312	21,992
Total Employee Paid Hours	359,340	364,487

PASSENGER DATA

Adult Passenger Trips	2,159,425	2,060,639
Concession Fare Trips	855,187	773,186
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		
Student Passenger Trips	562,061	499,183
Senior Passenger Trips	293,126	274,002

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	3,014,612	2,833,825
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$12,535,978	\$13,052,637
Fuel/Energy Exp. for Vehicles	\$3,027,784	\$2,422,328
Vehicle Maintenance Expenses	\$3,971,920	\$4,219,089
Plant Maintenance Expenses	\$1,637,055	\$1,798,440
General/Administration Expenses	\$868,613	\$938,057
TOTAL DIRECT OPERATING EXPENSES	\$22,041,349	\$22,430,552
Debt Service Payment		
Total Operating Expenses	\$22,041,349	\$22,430,552

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$7,007,563	\$6,919,439
TOTAL OPERATING REVENUES	\$7,499,688	\$7,413,884
Total Revenues	\$7,559,790	\$7,446,299
NET DIRECT OPERATING COST	\$14,541,662	\$15,016,667
NET OPERATING COST	\$14,481,559	\$14,984,253
Federal Operating Contribution		
Provincial Operating Contribution	\$544,200	\$545,200
Municipal Operating Contribution	\$13,937,359	\$14,439,053
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,203,032	\$7,417,197
Total Capital Disposals	\$2,464,095	\$7,697
TOTAL CAPITAL FUNDING	\$3,351,988	\$5,575,336
Federal Capital Contribution	\$7,633	\$1,127,376
Provincial Capital Contribution	\$749,229	\$974,430
Municipal Capital Contribution	\$404,000	\$493,000
Other Capital Contributions	\$2,191,126	\$2,980,530

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	33%
Municipal Operating Contribution / Capita	\$74.13	\$76.80
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.82	\$5.30

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.32	\$2.44
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.31	\$7.92
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$96.78	\$98.60
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	16.04	15.07
Reg. Serv. Pass. / Rev. Veh. Hr.	15.12	14.01

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.06	1.08
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.01	22.82
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.76
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TOP WAGE RATES

Operators	\$27.39	\$27.94
Mechanics	\$34.07	\$34.75

Orangeville

Transit Contact: Marilyn Forestell
Assistant Location Manager

Statistical Contact: Sarah Pihel
Public Works Technician
Phone: 519-941-0440 x2292 Fax: 519-941-5303
Email: spihel@orangeville.ca

SYSTEM HIGHLIGHTS:

▪ System established:	12/02/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Orangeville	▪ Ridership (revenue passengers):	112,709
▪ Municipal Population:	29,400	▪ Total Operating Revenues:	\$169,587
▪ Service Area Population:	29,400	▪ Total Direct Operating Expenses:	\$676,826
▪ Service Area Size (km ²):	14.0	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Small Community Buses	3
		- Standard Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 07:15 - 18:15	Friday 07:15 - 18:15	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 07:15 - 18:15	Saturday 07:15 - 18:15	▪ Number of Fixed Routes:	3
Wednesday 07:15 - 18:15	Sunday N/A	▪ Number of Accessible Routes:	3
Thursday 07:15 - 18:15	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators			- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration		2	- Electricity:
TOTAL EMPLOYEES		2	- Other:
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	128,444 100.00%	9,999 100.00%	239,702 100.00%	23.97
TOTAL	128,444	9,999	239,702	23.97

REMARKS:

Installed 2 new shelters: 1 at Orangeville District Secondary School and 1 at Westside Secondary School. Initiated a Transit Optimization Study that will carry into 2016.

Orangeville

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2015					
Adults	\$2.00	\$1.70	\$50.00		
Children					5 yrs and under - free
Students	\$1.50	\$1.30	\$40.00		6-18 or with valid student ID
Seniors	\$1.50	\$1.30	\$40.00		55+
Other: Special needs			\$25.00		Persons with disabilities

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		5.3		3	3	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	4	0			3	3	TOTAL
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		5.3		4

VEHICLE KILOMETRES AND HOURS	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres	218,470	239,702	FINANCIAL		
Total Vehicle Kilometres	227,560	248,832	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	25%
Revenue Vehicle Hours	9,999	9,999	Municipal Operating Contribution / Capita	\$7.10	\$7.32
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.87	\$4.50
Total Vehicle Hours	10,317	10,322	AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.40	\$1.36
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours	275	350	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.48	\$6.01
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	44,285	46,170	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$69.29	\$65.57
Concession Fare Trips	65,969	66,539	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	3.75	3.83
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	11.03	11.27
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita	0.34	0.34
REGULAR SERVICE PASSENGER TRIPS	110,254	112,709	AVERAGE SPEED		
Regular Service Passenger-Kms	683,575	698,796	Rev. Veh. Kms. / Rev. Veh. Hr.	21.85	23.97
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$467,409	\$449,677	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses	\$168,698	\$149,672	Mechanics		
Plant Maintenance Expenses	\$1,984	\$763			
General/Administration Expenses	\$76,723	\$76,714			
TOTAL DIRECT OPERATING EXPENSES	\$714,813	\$676,826			
Debt Service Payment					
Total Operating Expenses	\$714,813	\$676,826			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$154,505	\$153,170			
TOTAL OPERATING REVENUES	\$178,130	\$169,587			
Total Revenues	\$178,130	\$169,587			
NET DIRECT OPERATING COST	\$536,683	\$507,240			
NET OPERATING COST	\$536,683	\$507,240			
Federal Operating Contribution					
Provincial Operating Contribution	\$328,000	\$292,170			
Municipal Operating Contribution	\$208,684	\$215,070			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$9,055	\$15,817			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$9,055	\$15,817			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions	\$9,055	\$15,817			

Orillia

Transit Contact: George Bowa
Director of Public Works

Statistical Contact: George Bowa
Director of Public Works
Phone: 705-329-7246 Fax:
Email: gbowa@orillia.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Orillia	▪ Ridership (revenue passengers):	750,000
▪ Municipal Population:	32,945	▪ Total Operating Revenues:	\$879,822
▪ Service Area Population:	32,945	▪ Total Direct Operating Expenses:	\$1,838,744
▪ Service Area Size (km²):	28.8	▪ Active Vehicles:	8
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Standard Buses	8
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:15 - 22:45	Friday 06:15 - 22:45	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:15 - 22:45	Saturday 08:45 - 18:15	▪ Number of Fixed Routes:	5
Wednesday 06:15 - 22:45	Sunday 08:45 - 16:45	▪ Number of Accessible Routes:	5
Thursday 06:15 - 22:45	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel:
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-union (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	750,000 100.00%	25,942 100.00%	530,255 100.00%	20.44
TOTAL	750,000	25,942	530,255	20.44

Orillia

FARE STRUCTURE

Effective Date: 01/09/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.84	\$47.00		
Children	\$2.00	\$1.84	\$47.00		
Students	\$2.00	\$1.84	\$47.00		
Seniors	\$2.00	\$1.84	\$47.00		

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	8		6.4		6	5	Internal Combustion - Diesel 8 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	8	0			6	5	
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		6.4		TOTAL 8

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	529,000	530,255
Total Vehicle Kilometres	529,000	530,255
Revenue Vehicle Hours	25,881	25,942
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	25,881	25,942

Operators Paid Hours
 Vehicle Mechanics Paid Hours
 Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips
 Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS	750,000	750,000
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$1,703,214	\$1,721,541
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses	\$1,415	
Plant Maintenance Expenses	\$16,546	\$17,351
General/Administration Expenses	\$94,730	\$99,852
TOTAL DIRECT OPERATING EXPENSES	\$1,815,905	\$1,838,744
Debt Service Payment		
Total Operating Expenses	\$1,815,905	\$1,838,744

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$878,622	\$836,480
TOTAL OPERATING REVENUES	\$918,223	\$879,822
Total Revenues	\$918,223	\$879,822
NET DIRECT OPERATING COST	\$897,682	\$958,922
NET OPERATING COST	\$897,682	\$958,922
Federal Operating Contribution		
Provincial Operating Contribution	\$437,000	\$437,000
Municipal Operating Contribution	\$460,682	\$521,275
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	
Total Capital Disposals	
TOTAL CAPITAL FUNDING	
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	51%	48%
Municipal Operating Contribution / Capita	\$13.98	\$15.82
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.20	\$1.28

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.17	\$1.12
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.42	\$2.45
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$70.16	\$70.88
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	22.77	22.77
Reg. Serv. Pass. / Rev. Veh. Hr.	28.98	28.91

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.79	0.79
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.44	20.44
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	
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TOP WAGE RATES

Operators
 Mechanics

Ottawa

Transit Contact: John Manconi
General Manager

Statistical Contact: Derek Washnuk
Program Manager, Service Strategy
Phone: 613-580-2424 x52392 Fax: 613-230-6543
Email: derek.washnuk@ottawa.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/08/1972	▪ Adult Cash Fare:	\$3.55
▪ Serves:	City of Ottawa	▪ Ridership (revenue passengers):	96,492,716
▪ Municipal Population:	960,755	▪ Total Operating Revenues:	\$185,189,389
▪ Service Area Population:	866,640	▪ Total Direct Operating Expenses:	\$368,917,126
▪ Service Area Size (km²):	480.0	▪ Active Vehicles:	940
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	9
		- Standard Buses	498
		- Articulated Buses	359
		- Double-Decker Buses	74
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	04:00 - 02:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	04:00 - 02:00		
Wednesday	04:00 - 02:00	▪ Number of Fixed Routes:	146
Thursday	04:00 - 02:00	▪ Number of Accessible Routes:	146
		▪ Energy Consumption:	
		- Diesel:	42,570,123 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	1,668	64	
Other Transportation Operations	139	1	
Vehicle Mechanics	241		
Other Vehicle Maintenance and Servicing	326		
Plant and Other Maintenance	218	3	
General and Administration	130	10	
TOTAL EMPLOYEES	2,722	78	
▪ Union Affiliations:	ATU 279 (Operators)		
	ATU 279 (Mechanics)		
	CUPE 550/ATU 1760 (Office/Administration)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	132,513,803	98.09%	2,245,127	99.29%	49,703,205	99.04%	22.14
Light Rail	2,576,000	1.91%	15,984	0.71%	482,861	0.96%	30.21
TOTAL	135,089,803		2,261,111		50,186,066		22.20

REMARKS:

Additional service hours have been added to many routes as many lines are under major detours while the Confederation Line LRT is under construction.

O-Train Trillium Line service was expanded from 2 train to 4 train service in March 2015.

Ottawa

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other E-purse	Criteria
01/07/2015					
Adults	\$3.55	\$3.20	\$103.25	\$2.84	
Children	\$1.90	\$1.60		\$1.57	0-5 = Free, 6+
Students			\$82.25		
Seniors			\$41.75		
Other: Daypass	\$8.30				

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	931		6.5		829	393	Internal Combustion
Commuter Rail							- Diesel 931
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail	9		6.3		4	4	- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	940	0			833	397	- Battery
Total Low-Floor Bus (30'-60')	931		Average Bus Age (years)		6.5		- Fuel Cell
							TOTAL 931

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	48,658,794	50,186,066
Total Vehicle Kilometres	60,623,703	62,500,194
Revenue Vehicle Hours	2,194,511	2,261,111
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	2,501,754	2,579,867
Operators Paid Hours	3,507,992	3,723,274
Vehicle Mechanics Paid Hours	516,097	561,857
Total Employee Paid Hours	5,592,435	5,853,477

PASSENGER DATA

Adult Passenger Trips	58,586,855	55,818,997
Concession Fare Trips	38,489,980	40,673,719
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	5,795,169	4,617,311
Student Passenger Trips	28,687,304	30,727,957
Senior Passenger Trips	4,007,507	5,328,450

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	951,352,983	945,628,626
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$149,301,272	\$159,089,824
Fuel/Energy Exp. for Vehicles	\$44,204,698	\$44,017,888
Vehicle Maintenance Expenses	\$77,748,161	\$83,230,524
Plant Maintenance Expenses	\$33,132,978	\$33,315,959
General/Administration Expenses	\$45,312,323	\$49,262,931
TOTAL DIRECT OPERATING EXPENSES	\$349,699,432	\$368,917,126
Debt Service Payment		
Total Operating Expenses	\$408,448,432	\$431,313,126

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$179,916,173	\$180,469,889
TOTAL OPERATING REVENUES	\$184,409,147	\$185,189,389
Total Revenues	\$184,409,147	\$185,189,389
NET DIRECT OPERATING COST	\$165,290,285	\$183,727,737
NET OPERATING COST	\$224,039,285	\$246,123,737
Federal Operating Contribution		\$11,583,224
Provincial Operating Contribution	\$20,148,309	\$20,165,006
Municipal Operating Contribution	\$203,890,976	\$214,375,507
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$545,728,078	\$476,697,038
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$545,728,078	\$476,697,038
Federal Capital Contribution	\$204,949,263	\$177,888,197
Provincial Capital Contribution	\$174,067,804	\$157,323,800
Municipal Capital Contribution	\$147,265,791	\$77,797,273
Other Capital Contributions	\$19,445,220	\$63,687,768

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	53%	50%
Municipal Operating Contribution / Capita	\$237.67	\$247.36
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.70	\$1.90

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.85	\$1.87
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.60	\$3.82
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$139.78	\$143.00
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	113.16	111.34
Reg. Serv. Pass. / Rev. Veh. Hr.	44.24	42.67

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	2.56	2.61
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.17	22.20
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.63	0.61
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TOP WAGE RATES

Operators	\$28.45	\$29.09
Mechanics	\$33.33	\$34.08

Owen Sound

FARE STRUCTURE

Effective Date:	01/04/2015	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.75		\$65.00		
Children	\$2.25		\$35.00		Elementary School; under 6 is free
Students	\$2.25		\$40.00		High School & College/Mature Student
Seniors	\$2.75		\$50.00		65+

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	6		1.0		4	4	Internal Combustion - Diesel 6 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	6	0			4	4	
Total Low-Floor Bus (30'-60')	6		Average Bus Age (years)		1.0		TOTAL 6

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		308,017	304,809	FINANCIAL		
Total Vehicle Kilometres		319,167	315,924	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	28%
Revenue Vehicle Hours		13,608	13,325	Municipal Operating Contribution / Capita	\$34.99	\$25.13
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.30	\$4.10
Total Vehicle Hours		13,967	13,689	AVERAGE FARE		
Operators Paid Hours			18,287	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.57	\$1.56
Vehicle Mechanics Paid Hours			1,662	COST EFFECTIVENESS		
Total Employee Paid Hours			21,611	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.94	\$5.73
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		124,314	105,020	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$89.57	\$81.95
Concession Fare Trips		86,388	90,673	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	9.58	8.90
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	15.48	14.69
Student Passenger Trips		48,377	48,923	AMOUNT OF SERVICE		
Senior Passenger Trips		38,011	41,750	Rev. Veh. Hrs. / Capita	0.62	0.61
REGULAR SERVICE PASSENGER TRIPS		210,702	195,693	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	22.63	22.87
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.73
Transportation Operations Expenses		\$990,340	\$964,722	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$145,330	\$73,512	Operators	\$16.50	\$17.08
Vehicle Maintenance Expenses		\$9,109		Mechanics	\$23.35	\$23.35
Plant Maintenance Expenses		\$53,003	\$49,650			
General/Administration Expenses		\$53,291	\$33,991			
TOTAL DIRECT OPERATING EXPENSES		\$1,251,073	\$1,121,875			
Debt Service Payment						
Total Operating Expenses		\$1,251,073	\$1,121,875			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$330,242	\$306,035			
TOTAL OPERATING REVENUES		\$344,807	\$319,323			
Total Revenues		\$344,807	\$319,323			
NET DIRECT OPERATING COST		\$906,266	\$802,552			
NET OPERATING COST		\$906,266	\$802,552			
Federal Operating Contribution						
Provincial Operating Contribution		\$136,452	\$249,792			
Municipal Operating Contribution		\$769,814	\$552,760			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES			\$1,002,294			
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Parry Sound

Transit Contact: Martha Vincent
Public Works Administrative Assistant

Statistical Contact: Martha Vincent
Public Works Administrative Assistant
Phone: 705-746-2101 x236 Fax: 705-746-2506
Email: mvincent@townofparrysound.com

SYSTEM HIGHLIGHTS:

- System established: 06/06/2007
- Serves: Parry Sound
- Municipal Population: 6,191
- Service Area Population: 6,191
- Service Area Size (km²): 13.3
- Service provided by: Municipal Department, under contract with Hammond Transportation
- Hours of Service:

Monday	N/A	Friday	09:00 - 17:00
Tuesday	09:00 - 17:00	Saturday	N/A
Wednesday	N/A	Sunday	N/A
Thursday	N/A	Holidays	N/A
- Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 800
- Total Operating Revenues: \$2,431
- Total Direct Operating Expenses: \$10,246
- Active Vehicles: 1
 - Small Community Buses 1
- Percentage of accessible bus fleet:
- Percentage of accessible transit fleet:
- Number of Fixed Routes: 1
- Number of Accessible Routes: 0
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	800 100.00%	211 100.00%	4,737 100.00%	22.45
TOTAL	800	211	4,737	22.45

REMARKS:

Service operated during the period January 1st 2015 to March 31st 2015 only.

Parry Sound

FARE STRUCTURE

Effective Date: 01/07/2011

	Cash	Tickets/Cards (unit price)
Adults	\$3.00	\$2.70
Children		
Students		
Seniors		

Tickets/Cards
(unit price)

Monthly
Pass

Other

Criteria

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		1		8.0	1	1	Internal Combustion
Commuter Rail							- Diesel 1
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	0	1			1	1	- Battery
Total Low-Floor Bus (30'-60')	0						- Fuel Cell
			Average Bus Age (years)		8.0		TOTAL 1

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	18,334	4,737
Total Vehicle Kilometres	18,334	4,737
Revenue Vehicle Hours	824	211
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	824	211
Operators Paid Hours		
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours		

PASSENGER DATA

Adult Passenger Trips	800
Concession Fare Trips	
Concession Fare Trips Details:	
Child Passenger Trips	
Student Passenger Trips	
Senior Passenger Trips	

REGULAR SERVICE PASSENGER TRIPS	2,989	800
Regular Service Passenger-Kms	10,462	
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$41,747	\$10,246
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		
Plant Maintenance Expenses		
General/Administration Expenses		
TOTAL DIRECT OPERATING EXPENSES	\$41,747	\$10,246
Debt Service Payment		
Total Operating Expenses	\$41,747	\$10,246

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$10,489	\$2,431
TOTAL OPERATING REVENUES	\$10,489	\$2,431
Total Revenues	\$10,489	\$2,431
NET DIRECT OPERATING COST	\$31,258	\$7,815
NET OPERATING COST	\$31,258	\$7,815
Federal Operating Contribution		
Provincial Operating Contribution	\$11,449	\$5,384
Municipal Operating Contribution	\$19,809	\$2,431
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution
Provincial Capital Contribution
Municipal Capital Contribution
Other Capital Contributions

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	24%
Municipal Operating Contribution / Capita	\$3.20	\$0.39
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$10.46	\$9.77

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.51	\$3.04
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$13.97	\$12.81
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.66	\$48.44
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	0.48	0.13
Reg. Serv. Pass. / Rev. Veh. Hr.	3.63	3.78

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.13	0.03
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.25	22.40
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

TOP WAGE RATES

Operators
Mechanics

Peterborough

Transit Contact: Gary Noakes
Transit Operations Manager

Statistical Contact: Andrew Burdett
Transit Operations Supervisor
Phone: 705-742-7777 x2889 Fax: 705-742-3741
Email: aburdett@peterborough.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1979	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City Of Peterborough	▪ Ridership (revenue passengers):	3,404,333
▪ Municipal Population:	80,000	▪ Total Operating Revenues:	\$4,785,781
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$10,969,148
▪ Service Area Size (km ²):	67.4	▪ Active Vehicles:	49
▪ Service provided by:	Municipal Department	- Standard Buses	49
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	81.63%
Monday	06:00 - 23:30	▪ Percentage of accessible transit fleet:	81.63%
Tuesday	06:00 - 23:30	▪ Number of Fixed Routes:	17
Wednesday	06:00 - 23:30	▪ Number of Accessible Routes:	17
Thursday	06:00 - 23:30	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	1,356,101 litres
Operators	Full-time 66 Part-time 17	- Biodiesel B5:	
Other Transportation Operations	4 6	- Biodiesel B20:	
Vehicle Mechanics	7	- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	5 1	- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration	4 2	- Other:	
TOTAL EMPLOYEES	86 26		
▪ Union Affiliations:	ATU 1320 (Operators)		
	CUPE 504 (Mechanics)		
	CUPE 126 (Administration)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,766,546 100.00%	122,639 100.00%	2,255,799 100.00%	18.39
TOTAL	3,766,546	122,639	2,255,799	18.39

Peterborough

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other College Semester	Criteria
02/01/2013					
Adults	\$2.50	\$2.20	\$60.00		
Children	\$2.50	\$2.20	\$40.00		0-1 = Free, 2-12
Students	\$2.50	\$2.20	\$55.00		High School
Seniors	\$2.50	\$2.20	\$40.00		65+
Other: Day Pass	\$8.00			\$220.00	

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	40	9	8.2	25.7	37	27	Internal Combustion - Diesel 49 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	40	9			37	27	
Total Low-Floor Bus (30'-60')	40		Average Bus Age (years)		11.4		TOTAL 49

VEHICLE KILOMETRES AND HOURS	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres	2,233,858	2,255,799	FINANCIAL		
Total Vehicle Kilometres	2,302,946	2,325,572	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44%	44%
Revenue Vehicle Hours	122,132	122,639	Municipal Operating Contribution / Capita	\$58.29	\$60.03
Auxiliary Revenue Vehicle Hours	2,371	2,449	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.82	\$1.82
Total Vehicle Hours	128,280	128,957	AVERAGE FARE		
Operators Paid Hours	190,686	192,961	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42	\$1.38
Vehicle Mechanics Paid Hours	14,560	14,560	COST EFFECTIVENESS		
Total Employee Paid Hours	246,643	248,253	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.26	\$3.22
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	1,410,963	1,442,287	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.44	\$85.06
Concession Fare Trips	1,912,207	1,962,046	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	41.54	42.55
<i>Child Passenger Trips</i>	23,776	21,095	Reg. Serv. Pass. / Rev. Veh. Hr.	27.21	27.76
<i>Student Passenger Trips</i>	268,787	249,437	AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>	212,406	218,821	Rev. Veh. Hrs. / Capita	1.53	1.53
REGULAR SERVICE PASSENGER TRIPS	3,323,170	3,404,333	AVERAGE SPEED		
Regular Service Passenger-Kms	14,954,265	15,319,498	Rev. Veh. Kms. / Rev. Veh. Hr.	18.29	18.39
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.65
Transportation Operations Expenses	\$7,076,610	\$7,379,407	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$1,522,110	\$1,178,713	Operators	\$26.39	\$26.85
Vehicle Maintenance Expenses	\$1,311,084	\$1,364,985	Mechanics	\$30.14	\$30.67
Plant Maintenance Expenses	\$581,170	\$669,460			
General/Administration Expenses	\$341,576	\$376,583			
TOTAL DIRECT OPERATING EXPENSES	\$10,832,550	\$10,969,148			
Debt Service Payment					
Total Operating Expenses	\$10,832,550	\$10,969,148			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$4,702,611	\$4,695,545			
TOTAL OPERATING REVENUES	\$4,788,542	\$4,785,781			
Total Revenues	\$4,788,542	\$4,785,781			
NET DIRECT OPERATING COST	\$6,044,008	\$6,183,367			
NET OPERATING COST	\$6,044,008	\$6,183,367			
Federal Operating Contribution					
Provincial Operating Contribution	\$1,380,600	\$1,380,600			
Municipal Operating Contribution	\$4,663,408	\$4,802,767			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES		\$3,253,628			
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Port Colborne

Transit Contact: Peter Senese
Director of Community and Corporate Services

Statistical Contact: Peter Senese
Director of Community and Corporate Services
Phone: 905-835-2900 x105 Fax: 905-834-5746
Email: dccc@portcolborne.ca

SYSTEM HIGHLIGHTS:

- System established: 01/12/1999
- Serves: Port Colborne
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 26,417
- Total Operating Revenues: \$57,705
- Total Direct Operating Expenses: \$296,517
- Municipal Population: 18,600
- Service Area Population: 18,600
- Service Area Size (km²): 40.5
- Service provided by: Municipal Department, under contract with Welland Transit

Hours of Service:

Monday	07:00 - 18:30	Friday	07:00 - 18:30
Tuesday	07:00 - 18:30	Saturday	N/A
Wednesday	07:00 - 18:30	Sunday	N/A
Thursday	07:00 - 18:30	Holidays	N/A

Employees Statistics:

Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

Union Affiliations:

ATU (Operators)
ATU (Mechanics)

- Number of Fixed Routes: 3
- Number of Accessible Routes: 3
- Energy Consumption:
 - Diesel: 26,302 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	26,417 100.00%	2,520 100.00%	54,180 100.00%	21.50
TOTAL	26,417	2,520	54,180	21.50

REMARKS:

Port Colborne Transit contracts Welland Transit to provide local 5 days/week service, Monday to Friday, from 7am to 6pm along 2 routes within the community. The Community Bus route times were expanded effective November 11, 2013 and became permanent effective April 1, 2015 from 8am start to 7am and to 6pm from 5pm finish time. In addition, Welland Transit provides a LINK intermunicipal service between Port Colborne and Welland 5 days/week, Monday to Friday, three times a day, 7:15am - 8:20am, 12:05pm - 1:10pm, 5:10pm - 6:15pm.

Port Colborne

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Welland LINK	Criteria
01/08/2015					
Adults	\$2.75	\$2.40	\$69.00	\$3.50	
Children					under 12 ride free with adult
Students	\$2.75	\$2.10	\$59.00	\$3.50	with no UPASS
Seniors	\$2.75	\$1.90	\$52.00	\$3.50	
	\$3.50	\$3.20			Welland

	Active	Average Age	Peak (Est.)	Base (Est.)
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VEHICLES (2015)	Access.	Non-Acc.	Access.	Non-Acc.
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Bus			2	2
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			2	2

VEHICLE KILOMETRES AND HOURS	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres	53,965	54,180	FINANCIAL		
Total Vehicle Kilometres	103,563	103,976	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	21%	19%
Revenue Vehicle Hours	2,510	2,520	Municipal Operating Contribution / Capita	\$5.08	\$8.14
Auxiliary Revenue Vehicle Hours	753	756	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.82	\$9.04
Total Vehicle Hours	3,764	3,777	AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.10	\$2.18
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.92	\$11.22
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	6,614	6,138	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$77.34	\$78.51
Concession Fare Trips	22,728	20,279	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	1.58	1.42
<i>Child Passenger Trips</i>	3,390	1,568	Reg. Serv. Pass. / Rev. Veh. Hr.	11.69	10.48
<i>Student Passenger Trips</i>	2,156	2,238	AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>	8,768	8,136	Rev. Veh. Hrs. / Capita	0.13	0.14
REGULAR SERVICE PASSENGER TRIPS	29,342	26,417	AVERAGE SPEED		
Regular Service Passenger-Kms	381,446	343,421	Rev. Veh. Kms. / Rev. Veh. Hr.	21.50	21.50
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$290,977	\$296,409	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$145	\$108			
TOTAL DIRECT OPERATING EXPENSES	\$291,122	\$296,517			
Debt Service Payment					
Total Operating Expenses	\$291,122	\$296,517			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$61,676	\$57,705			
TOTAL OPERATING REVENUES	\$61,676	\$57,705			
Total Revenues	\$61,676	\$57,705			
NET DIRECT OPERATING COST	\$229,446	\$238,812			
NET OPERATING COST	\$229,446	\$238,812			
Federal Operating Contribution					
Provincial Operating Contribution	\$134,972	\$87,328			
Municipal Operating Contribution	\$94,474	\$151,484			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Port Hope

Transit Contact: Warren Nicholishen
Transportation Operations Manager

Statistical Contact: Warren Nicholishen
Warren Nicholishen
Phone: 905-885-2414 Fax:
Email: wnicolishen@porthope.ca

SYSTEM HIGHLIGHTS:

▪ System established:	14/04/1969	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Municipality of Port Hope	▪ Ridership (revenue passengers):	56,902
▪ Municipal Population:	16,214	▪ Total Operating Revenues:	\$92,056
▪ Service Area Population:	12,350	▪ Total Direct Operating Expenses:	\$400,887
▪ Service Area Size (km ²):	13.1	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with BTS Network Inc	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	07:00 - 20:00	Friday	07:00 - 20:00
Tuesday	07:00 - 20:00	Saturday	09:00 - 16:00
Wednesday	07:00 - 20:00	Sunday	N/A
Thursday	07:00 - 20:00	Holidays	N/A
▪ Employees Statistics:		▪ Number of Fixed Routes:	2
		▪ Number of Accessible Routes:	2
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
Full-time	Part-time		
Operators	4	2	
Other Transportation Operations	2		
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration	2		
TOTAL EMPLOYEES	8	2	
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	56,902 100.00%	7,228 100.00%	205,257 100.00%	28.40
TOTAL	56,902	7,228	205,257	28.40

Port Hope

FARE STRUCTURE

Effective Date: 01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$2.00	\$50.00		18-64 yrs
Children					under 4 years free
Students	\$1.50	\$1.50	\$30.00	Special student-\$15	4-17 yrs
Seniors	\$1.50	\$1.50	\$30.00		65+

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		3.0		3	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	3	0			3	2	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		3.0		- Fuel Cell
							TOTAL 3

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		202,769	205,257	FINANCIAL		
Total Vehicle Kilometres		203,096	208,626	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	18%	23%
Revenue Vehicle Hours		7,228	7,228	Municipal Operating Contribution / Capita	\$17.27	\$12.86
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.74	\$5.43
Total Vehicle Hours		7,228	7,228	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.51	\$1.62
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.25	\$7.05
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		39,315	35,738	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$64.94	\$55.46
Concession Fare Trips		17,580	21,164	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	4.61	4.61
Child Passenger Trips		1,644	1,834	Reg. Serv. Pass. / Rev. Veh. Hr.	7.87	7.87
Student Passenger Trips		12,194	12,821	AMOUNT OF SERVICE		
Senior Passenger Trips		3,742	6,509	Rev. Veh. Hrs. / Capita	0.59	0.59
REGULAR SERVICE PASSENGER TRIPS		56,895	56,902	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	28.05	28.40
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$438,737	\$378,907	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles			\$8,967	Operators		
Vehicle Maintenance Expenses		\$9,725	\$5,377	Mechanics		
Plant Maintenance Expenses		\$12,471				
General/Administration Expenses		\$8,434	\$7,636			
TOTAL DIRECT OPERATING EXPENSES		\$469,367	\$400,887			
Debt Service Payment						
Total Operating Expenses		\$469,367	\$400,887			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$86,049	\$92,056			
TOTAL OPERATING REVENUES		\$86,049	\$92,056			
Total Revenues		\$86,049	\$92,056			
NET DIRECT OPERATING COST		\$383,318	\$308,831			
NET OPERATING COST		\$383,318	\$308,831			
Federal Operating Contribution						
Provincial Operating Contribution		\$150,000	\$150,000			
Municipal Operating Contribution		\$213,318	\$158,831			
Other Operating Contributions		\$20,000				
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$215,922				
Total Capital Disposals		\$7,014				
TOTAL CAPITAL FUNDING		\$208,908				
Federal Capital Contribution						
Provincial Capital Contribution		\$208,908				
Municipal Capital Contribution						
Other Capital Contributions						

Quinte West

Transit Contact: Shelly Ackers
Administrator

Statistical Contact: Shelly Ackers
Administrator

Phone: 613-392-9640

Fax: 613-392-3872

Email: sackers@bellnet.ca

SYSTEM HIGHLIGHTS:

▪ System established:	15/09/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Quinte West - Trenton Ward	▪ Ridership (revenue passengers):	54,997
▪ Municipal Population:	43,086	▪ Total Operating Revenues:	\$73,458
▪ Service Area Population:	19,500	▪ Total Direct Operating Expenses:	\$547,403
▪ Service Area Size (km ²):	35.0	▪ Active Vehicles:	5
▪ Service provided by:	Contracted Operation, under contract with Quinte Access Transportation	- Small Community Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	05:00 - 20:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	05:00 - 20:00		
Wednesday	05:00 - 20:00	▪ Number of Fixed Routes:	4
Thursday	05:00 - 20:00	▪ Number of Accessible Routes:	4
Friday	05:00 - 20:00	▪ Energy Consumption:	
Saturday	09:00 - 17:00	- Diesel:	70,732 litres
Sunday	N/A	- Biodiesel B5:	
Holidays	09:00 - 17:00	- Biodiesel B20:	
▪ Employees Statistics:		- Biodiesel - Other:	
Operators	Full-time 5 Part-time 8	- Natural Gas:	
Other Transportation Operations		- Electricity:	
Vehicle Mechanics		- Other:	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES	5 10		
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	54,997 100.00%	11,186 100.00%	262,669 100.00%	23.48
TOTAL	54,997	11,186	262,669	23.48

REMARKS:

2015 - first full year of operation of 3 routes

Quinte West

FARE STRUCTURE

Effective Date:	01/01/2013	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00				
Children	\$1.00				Preschool Free
Students	\$1.50				
Seniors	\$1.50				Age 55+
Other: Person with Disability	\$1.50				Registered Client

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		4.0		3	3	Internal Combustion
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	5	0			3	3	TOTAL
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		4.0		5

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		184,472	262,669	FINANCIAL		
Total Vehicle Kilometres		188,452	268,030	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	14%	13%
Revenue Vehicle Hours		8,758	11,186	Municipal Operating Contribution / Capita	\$5.64	\$5.64
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$9.00	\$8.62
Total Vehicle Hours		9,592	11,762	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.29	\$1.21
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$10.47	\$9.95
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$47.13	\$46.54
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	2.22	2.82
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	4.93	4.92
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.45	0.57
REGULAR SERVICE PASSENGER TRIPS		43,200	54,997	AVERAGE SPEED		
Regular Service Passenger-Kms		378,864	482,324	Rev. Veh. Kms. / Rev. Veh. Hr.	21.06	23.48
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$216,421	\$302,113	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$58,294	\$65,112	Operators	\$16.40	\$16.73
Vehicle Maintenance Expenses		\$120,496	\$133,169	Mechanics		
Plant Maintenance Expenses		\$1,506	\$1,598			
General/Administration Expenses		\$55,378	\$45,411			
TOTAL DIRECT OPERATING EXPENSES		\$452,095	\$547,403			
Debt Service Payment						
Total Operating Expenses		\$452,095	\$547,403			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$55,691	\$66,655			
TOTAL OPERATING REVENUES		\$63,421	\$73,458			
Total Revenues		\$63,421	\$73,458			
NET DIRECT OPERATING COST		\$388,675	\$473,946			
NET OPERATING COST		\$388,675	\$473,946			
Federal Operating Contribution						
Provincial Operating Contribution		\$278,675	\$363,946			
Municipal Operating Contribution		\$110,000	\$110,000			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$324,000	\$190,690			
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$324,000	\$190,690			
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution		\$324,000	\$190,690			
Other Capital Contributions						

Russell

Transit Contact: Dominique Tremblay
Economic Development Director

Statistical Contact: Dominique Tremblay
Economic Development Director
Phone: 613-443-3066 x2317 Fax: 613-443-1042
Email: dominiquetremblay@russell.ca

SYSTEM HIGHLIGHTS:

- System established: 01/11/2008
- Serves: Township of Russell
- Municipal Population: 15,247
- Service Area Population: 15,247
- Service Area Size (km²): 198.8
- Service provided by: Municipal Department, under contract with 417 Bus Line
- Hours of Service:

Monday	05:46 - 18:02	Friday	05:46 - 18:02
Tuesday	05:46 - 18:02	Saturday	05:46 - 18:02
Wednesday	05:46 - 18:02	Sunday	05:46 - 18:02
Thursday	05:46 - 18:02	Holidays	05:46 - 18:02
- Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	2	
- Union Affiliations:

Non-union (Operators)
Non-union (Mechanics)
- Adult Cash Fare: \$15.00
- Ridership (revenue passengers): 52,524
- Total Operating Revenues: \$485,821
- Total Direct Operating Expenses: \$654,129
- Active Vehicles: 4

- Standard Buses	4
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- Percentage of accessible bus fleet:
- Percentage of accessible transit fleet:
- Number of Fixed Routes: 8
- Number of Accessible Routes: 8
- Energy Consumption:

- Diesel:
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	52,524	100.00%	0	0.00%	0	0.00%	
TOTAL	52,524		0		0		0.00

Russell

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/04/2015					
Adults	\$15.00	\$10.20	\$245.00		
Children					
Students			\$176.00		
Seniors					

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		4		10.5	4	4	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	0	4			4	4	- Battery
Total Low-Floor Bus (30'-60')	0						- Fuel Cell
			Average Bus Age (years)		10.5		TOTAL
							4

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres				FINANCIAL		
Total Vehicle Kilometres				Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	71%	74%
Revenue Vehicle Hours				Municipal Operating Contribution / Capita	\$3.70	\$1.71
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.52	\$3.20
Total Vehicle Hours				AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$8.56	\$9.07
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours		236	236	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$12.14	\$12.45
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	3.64	3.44
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		
REGULAR SERVICE PASSENGER TRIPS		55,473	52,524	AVERAGE SPEED		
Regular Service Passenger-Kms		2,773,650	2,626,217	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$660,269	\$642,177	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses			\$56			
General/Administration Expenses		\$13,348	\$11,896			
TOTAL DIRECT OPERATING EXPENSES		\$673,617	\$654,129			
Debt Service Payment						
Total Operating Expenses		\$673,617	\$654,129			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$474,711	\$476,579			
TOTAL OPERATING REVENUES		\$478,231	\$485,821			
Total Revenues		\$478,231	\$485,821			
NET DIRECT OPERATING COST		\$195,386	\$168,308			
NET OPERATING COST		\$195,386	\$168,308			
Federal Operating Contribution						
Provincial Operating Contribution		\$138,990	\$142,215			
Municipal Operating Contribution		\$56,396	\$26,093			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES						
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Sarnia

Transit Contact: Jim Stevens
Director of Transit

Statistical Contact: Jim Stevens
Director of Transit
Phone: 519-336-3271 Fax: 519-336-3361
Email: jim.stevens@sarnia.ca

SYSTEM HIGHLIGHTS:

- System established: 01/04/1974
- Serves: Sarnia & Point Edward
- Municipal Population: 71,420
- Service Area Population: 71,420
- Service Area Size (km²): 167.3
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 22:45	Friday	06:30 - 22:45
Tuesday	06:30 - 22:45	Saturday	8:00 - 22:45
Wednesday	06:30 - 22:45	Sunday	8:30 - 18:15
Thursday	06:30 - 22:45	Holidays	N/A
- Employees Statistics:

	Full-time	Part-time
Operators	33	5
Other Transportation Operations		
Vehicle Mechanics	4	
Other Vehicle Maintenance and Servicing	5	
Plant and Other Maintenance		
General and Administration	7	
TOTAL EMPLOYEES	49	5
- Union Affiliations:

Unifor	127 (Operators)
Unifor	127 (Mechanics)
CUPE	3690 (Administration)
- Disruption during 2015:

Snow Day
Start Date: 02/02/2015
End Date: 02/02/2015
Duration: 1 days
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 1,216,148
- Total Operating Revenues: \$1,611,908
- Total Direct Operating Expenses: \$5,657,473
- Active Vehicles: 23

- Small Community Buses	5
- Standard Buses	18
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 13
- Number of Accessible Routes: 0
- Energy Consumption:

- Diesel:	589,802 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,323,171 100.00%	0 0.00%	1,243,632 100.00%	
TOTAL	1,323,171	0	1,243,632	0.00

REMARKS:

Point Edward Service: passengers trips 25,211, passenger revenue \$39,530.56, contract revenue \$178,145.00. Clean Air Day FREE RIDES passenger count was 4,787.

Sarnia

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2015					
Adults	\$2.75	\$2.25	\$67.50		
Children					0-5 = Free
Students	\$2.75	\$2.25	\$67.50		6+
Seniors					

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	23		10.4		15	10	Internal Combustion
Commuter Rail							- Diesel 23
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	23	0			15	10	- Battery
Total Low-Floor Bus (30'-60')	12		Average Bus Age (years)		10.4		- Fuel Cell
							TOTAL 23

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	1,307,238	1,243,632
Total Vehicle Kilometres	1,376,892	1,298,513
Revenue Vehicle Hours		
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours		
Operators Paid Hours	73,632	74,880
Vehicle Mechanics Paid Hours	8,320	8,320
Total Employee Paid Hours	102,622	106,600

PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS	1,274,265	1,216,148
Regular Service Passenger-Kms	20,005,960	19,093,524
Auxiliary Service Passenger Trips	17,203	3,034

OPERATING EXPENSES

Transportation Operations Expenses	\$3,440,104	\$3,583,877
Fuel/Energy Exp. for Vehicles	\$624,688	\$494,607
Vehicle Maintenance Expenses	\$662,200	\$651,928
Plant Maintenance Expenses	\$242,149	\$219,608
General/Administration Expenses	\$678,780	\$707,453
TOTAL DIRECT OPERATING EXPENSES	\$5,647,921	\$5,657,473
Debt Service Payment	\$19,500	\$17,875
Total Operating Expenses	\$5,730,226	\$5,738,164

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,542,416	\$1,515,028
TOTAL OPERATING REVENUES	\$1,722,694	\$1,611,908
Total Revenues	\$1,896,146	\$1,790,053
NET DIRECT OPERATING COST	\$3,925,227	\$4,045,565
NET OPERATING COST	\$3,834,080	\$3,948,111
Federal Operating Contribution		
Provincial Operating Contribution	\$483,355	\$398,785
Municipal Operating Contribution	\$3,350,725	\$3,549,326
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$537,069	\$1,114,727
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$537,069	\$1,114,727
Federal Capital Contribution		
Provincial Capital Contribution	\$481,261	\$810,304
Municipal Capital Contribution	\$55,808	\$200,000
Other Capital Contributions		\$104,423

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	28%
Municipal Operating Contribution / Capita	\$46.92	\$49.70
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.08	\$3.33

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	\$1.25
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.43	\$4.65
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	17.84	17.03
Reg. Serv. Pass. / Rev. Veh. Hr.		

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita		
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.		
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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TOP WAGE RATES

Operators	\$25.24	\$26.07
Mechanics	\$29.42	\$30.38

Sault Ste Marie

Transit Contact: Don Scott
Manager of Transit and Parking

Statistical Contact: Sam Piraino
Area Coordinator of Transit and Parking
Phone: 705-759-5434 Fax: 705-759-5834
Email: s.piraino@cityssm.on.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/11/1941	▪ Adult Cash Fare:	\$2.50	
▪ Serves:	City of Sault Ste Marie	▪ Ridership (revenue passengers):	1,877,639	
▪ Municipal Population:	74,200	▪ Total Operating Revenues:	\$2,398,860	
▪ Service Area Population:	69,900	▪ Total Direct Operating Expenses:	\$8,225,607	
▪ Service Area Size (km²):	223.5	▪ Active Vehicles:	29	
▪ Service provided by:	Municipal Department	- Small Community Buses	2	
		- Standard Buses	27	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%	
Monday 05:30 - 00:30	Friday 05:30 - 00:30	▪ Percentage of accessible transit fleet:	100.00%	
Tuesday 05:30 - 00:30	Saturday 05:30 - 00:30			
Wednesday 05:30 - 00:30	Sunday 05:30 - 00:30	▪ Number of Fixed Routes:	10	
Thursday 05:30 - 00:30	Holidays 05:30 - 00:30	▪ Number of Accessible Routes:	10	
▪ Employees Statistics:	Full-time	Part-time	▪ Energy Consumption:	
Operators	50		- Diesel:	1,008,010 litres
Other Transportation Operations	5		- Biodiesel B5:	
Vehicle Mechanics	9		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	3		- Biodiesel - Other:	
Plant and Other Maintenance	2	1	- Natural Gas:	
General and Administration	3	3	- Electricity:	
TOTAL EMPLOYEES	72	4	Gasoline (in litres)	20,454
▪ Union Affiliations:	ATU 1767 (Operators)			
	USW 2251 (Mechanics)			
	CUPE 67 (Clerical)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,011,837 100.00%	84,153 100.00%	1,827,986 100.00%	21.72
TOTAL	2,011,837	84,153	1,827,986	21.72

Sault Ste Marie

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
01/02/2013					
Adults	\$2.50	\$2.00	\$60.00		
Children					
Students	\$2.50	\$2.00	\$60.00	\$160.00	
Seniors	\$2.50	\$1.30	\$50.00		60+
Other: Youth pass	\$2.50		\$25.00		Under 18

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	29		11.8		17	17	Internal Combustion
Commuter Rail							- Diesel 27
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 2
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	29	0			17	17	TOTAL
Total Low-Floor Bus (30'-60')	27		Average Bus Age (years)		11.8		29

VEHICLE KILOMETRES AND HOURS	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres	1,810,899	1,827,986	FINANCIAL		
Total Vehicle Kilometres	1,817,555	1,836,786	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	29%
Revenue Vehicle Hours	84,007	84,153	Municipal Operating Contribution / Capita	\$70.01	\$71.78
Auxiliary Revenue Vehicle Hours	509	608	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.95	\$3.10
Total Vehicle Hours	84,516	84,761	AVERAGE FARE		
Operators Paid Hours	110,827	103,957	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	\$1.22
Vehicle Mechanics Paid Hours	19,786	18,180	COST EFFECTIVENESS		
Total Employee Paid Hours	158,951	141,873	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.21	\$4.38
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$98.51	\$97.04
Concession Fare Trips			SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	28.31	26.86
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	23.55	22.31
Student Passenger Trips			AMOUNT OF SERVICE		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita	1.20	1.20
REGULAR SERVICE PASSENGER TRIPS	1,978,646	1,877,639	AVERAGE SPEED		
Regular Service Passenger-Kms	8,547,751	8,111,400	Rev. Veh. Kms. / Rev. Veh. Hr.	21.56	21.72
Auxiliary Service Passenger Trips	5,830	6,626	LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.82
Transportation Operations Expenses	\$4,305,642	\$4,348,875	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$1,376,301	\$999,454	Operators	\$25.01	\$25.39
Vehicle Maintenance Expenses	\$1,515,827	\$1,672,818	Mechanics	\$27.90	\$28.31
Plant Maintenance Expenses	\$574,954	\$568,469			
General/Administration Expenses	\$552,929	\$635,991			
TOTAL DIRECT OPERATING EXPENSES	\$8,325,653	\$8,225,607			
Debt Service Payment					
Total Operating Expenses	\$8,325,653	\$8,225,607			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$2,390,521	\$2,285,144			
TOTAL OPERATING REVENUES	\$2,492,368	\$2,398,860			
Total Revenues	\$2,509,503	\$2,398,860			
NET DIRECT OPERATING COST	\$5,833,285	\$5,826,747			
NET OPERATING COST	\$5,816,150	\$5,826,747			
Federal Operating Contribution					
Provincial Operating Contribution	\$922,785	\$809,315			
Municipal Operating Contribution	\$4,893,365	\$5,017,432			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$40,111	\$174,527			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$40,111	\$174,527			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution	\$40,111	\$174,527			
Other Capital Contributions					

St. Catharines

Transit Contact: Dave Sherlock
General Manager

Statistical Contact: Tim Luey
Manager of Finance and Administration
Phone: 905-685-4228 x227 Fax: 905-685-4050
Email: tluey@yourbus.com

SYSTEM HIGHLIGHTS:

▪ System established:	01/09/1961	▪ Adult Cash Fare:	\$3.00	
▪ Serves:	St. Catharines, Thorold	▪ Ridership (revenue passengers):	5,489,764	
▪ Municipal Population:	149,331	▪ Total Operating Revenues:	\$10,076,489	
▪ Service Area Population:	149,331	▪ Total Direct Operating Expenses:	\$19,045,820	
▪ Service Area Size (km²):	179.1	▪ Active Vehicles:	68	
▪ Service provided by:	Transit Commission	- Standard Buses	63	
		- Articulated Buses	5	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%	
Monday 06:00 - 00:00	Friday 06:00 - 00:00	▪ Percentage of accessible transit fleet:	100.00%	
Tuesday 06:00 - 00:00	Saturday 06:00 - 00:00			
Wednesday 06:00 - 00:00	Sunday 08:30 - 20:00	▪ Number of Fixed Routes:	21	
Thursday 06:00 - 00:00	Holidays 10:30 - 18:00	▪ Number of Accessible Routes:	21	
▪ Employees Statistics:	Full-time	Part-time	▪ Energy Consumption:	
Operators	109	10	- Diesel:	2,425,509 litres
Other Transportation Operations	7		- Biodiesel B5:	
Vehicle Mechanics	13		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	10	2	- Biodiesel - Other:	
Plant and Other Maintenance	2		- Natural Gas:	
General and Administration	8	3	- Electricity:	
TOTAL EMPLOYEES	149	15	- Other:	
▪ Union Affiliations:	ATU 846 (Operators)			
	ATU 846 (Mechanics)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	5,489,764 100.00%	168,704 100.00%	3,762,288 100.00%	22.30
TOTAL	5,489,764	168,704	3,762,288	22.30

REMARKS:

The data for St. Catharines also included the regular transit service for the City of Thorold. In 2015, they provided 325,068 passenger trips. The 2015 contract revenue was \$624,824 and its passenger revenue was \$430,750.

St. Catharines

FARE STRUCTURE

Effective Date: 01/09/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$3.00	\$2.60	\$92.00		
Children	\$2.50	\$2.25	\$62.00		Up to grade 8
Students	\$3.00	\$2.25	\$62.00		High School
Seniors	\$3.00	\$2.00	\$57.00		65+

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	68		7.9		54	38	- Diesel 68
Commuter Rail							- Biodiesel (all blends)
Ferry							- Natural Gas (CNG or LNG)
Heavy Rail							- Other
Light Rail							Electric
Locomotive							- Trolley
Streetcar							- Battery
TOTAL ACTIVE VEHICLES	68	0			54	38	- Fuel Cell
Total Low-Floor Bus (30'-60')	68		Average Bus Age (years)		7.9		TOTAL 68

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS		2014	2015
Revenue Vehicle Kilometres		3,633,014	3,762,288	FINANCIAL			
Total Vehicle Kilometres		3,943,784	4,135,765	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		53%	53%
Revenue Vehicle Hours		158,303	168,704	Municipal Operating Contribution / Capita		\$54.94	\$59.14
Auxiliary Revenue Vehicle Hours		9,090	9,090	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.44	\$1.63
Total Vehicle Hours		172,311	183,464	AVERAGE FARE			
Operators Paid Hours		238,663	248,569	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.58	\$1.75
Vehicle Mechanics Paid Hours		20,933	23,137	COST EFFECTIVENESS			
Total Employee Paid Hours		331,989	339,504	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.09	\$3.47
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		1,654,428	1,546,641	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$108.54	\$108.35
Concession Fare Trips		4,130,251	3,943,123	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		38.74	36.76
Child Passenger Trips		15,863	10,578	Reg. Serv. Pass. / Rev. Veh. Hr.		36.54	32.54
Student Passenger Trips		3,789,599	3,610,611	AMOUNT OF SERVICE			
Senior Passenger Trips		305,024	295,976	Rev. Veh. Hrs. / Capita		1.06	1.13
REGULAR SERVICE PASSENGER TRIPS		5,784,679	5,489,764	AVERAGE SPEED			
Regular Service Passenger-Kms		49,748,239	47,211,970	Rev. Veh. Kms. / Rev. Veh. Hr.		22.95	22.30
Auxiliary Service Passenger Trips		4,206	3,696	LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.70	0.72
Transportation Operations Expenses		\$9,624,143	\$10,268,746	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$2,807,812	\$2,465,926	Operators		\$27.09	\$27.63
Vehicle Maintenance Expenses		\$3,490,804	\$3,997,148	Mechanics		\$32.44	\$33.09
Plant Maintenance Expenses		\$844,383	\$991,082				
General/Administration Expenses		\$1,126,159	\$1,322,918				
TOTAL DIRECT OPERATING EXPENSES		\$17,893,301	\$19,045,820				
Debt Service Payment							
Total Operating Expenses		\$18,702,311	\$19,878,418				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$9,119,465	\$9,609,135				
TOTAL OPERATING REVENUES		\$9,535,805	\$10,076,489				
Total Revenues		\$10,344,815	\$11,046,660				
NET DIRECT OPERATING COST		\$8,357,496	\$8,969,331				
NET OPERATING COST		\$8,357,496	\$8,831,758				
Federal Operating Contribution							
Provincial Operating Contribution		\$153,199					
Municipal Operating Contribution		\$8,204,297	\$8,831,758				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$2,954,426	\$3,219,390				
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$2,954,426	\$3,219,390				
Federal Capital Contribution							
Provincial Capital Contribution		\$2,629,534	\$3,055,811				
Municipal Capital Contribution		\$324,892	\$163,579				
Other Capital Contributions							

St. Thomas

Transit Contact: Dave White
Manager of Roads and Transportation

Statistical Contact: Ross Patrick
Transportation Technician
Phone: 519-631-0368 x5133 Fax: 519-631-5542
Email: rpatrick@stthomas.ca

SYSTEM HIGHLIGHTS:

- System established: City of St. Thomas
- Serves: City of St. Thomas
- Municipal Population: 36,000
- Service Area Population: 36,000
- Service Area Size (km²): .0
- Service provided by: Municipal Department, under contract with Voyageur Transportation
- Hours of Service:

Monday	07:15 - 18:45	Friday	07:15 - 18:45
Tuesday	07:15 - 18:45	Saturday	09:15 - 18:45
Wednesday	07:15 - 18:45	Sunday	N/A
Thursday	07:15 - 18:45	Holidays	N/A
- Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)
- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 229,328
- Total Operating Revenues: \$335,964
- Total Direct Operating Expenses: \$1,063,735
- Active Vehicles: 8
 - Small Community Buses 8
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 5
- Number of Accessible Routes: 5
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	229,328	100.00%	17,017	100.00%	385,000	100.00%	22.62
TOTAL	229,328		17,017		385,000		22.62

St. Thomas

FARE STRUCTURE

Effective Date: 01/07/2007	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.00	\$60.00		
Children	\$2.50	\$1.50	\$50.00		
Students	\$2.50	\$1.50	\$50.00		
Seniors	\$2.50	\$1.50	\$50.00		

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	8		1.9				Internal Combustion
Commuter Rail							- Diesel 8
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	8	0			0	0	TOTAL
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		1.9		8

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		385,000	385,000	FINANCIAL		
Total Vehicle Kilometres		385,000	385,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	32%
Revenue Vehicle Hours		17,017	17,017	Municipal Operating Contribution / Capita	\$17.27	\$15.31
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.65	\$3.17
Total Vehicle Hours		17,017	17,017	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.67	\$1.43
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.37	\$4.64
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$62.63	\$62.51
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	5.51	6.37
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	11.66	13.48
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.47	0.47
REGULAR SERVICE PASSENGER TRIPS		198,400	229,328	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	22.62	22.62
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$815,772	\$1,063,735	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses		\$169,987		Mechanics		
Plant Maintenance Expenses		\$38,357				
General/Administration Expenses		\$41,727				
TOTAL DIRECT OPERATING EXPENSES		\$1,065,843	\$1,063,735			
Debt Service Payment						
Total Operating Expenses		\$1,136,569	\$1,063,735			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$332,104	\$327,293			
TOTAL OPERATING REVENUES		\$342,581	\$335,964			
Total Revenues		\$354,884	\$348,563			
NET DIRECT OPERATING COST		\$723,263	\$727,771			
NET OPERATING COST		\$781,686	\$715,172			
Federal Operating Contribution						
Provincial Operating Contribution		\$160,133	\$164,000			
Municipal Operating Contribution		\$621,553	\$551,172			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$579,375				
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$579,375	\$180,814			
Federal Capital Contribution						
Provincial Capital Contribution		\$386,250	\$180,814			
Municipal Capital Contribution		\$193,125				
Other Capital Contributions						

Stratford

Transit Contact: Michael Mousley
Manager of Transit

Statistical Contact: Michael Mousley
Manager of Transit
Phone: 519-271-0250 x347 Fax:
Email: mmousley@stratfordcanada.ca

SYSTEM HIGHLIGHTS:

▪ System established:	09/06/1952	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Stratford	▪ Ridership (revenue passengers):	605,688
▪ Municipal Population:	32,000	▪ Total Operating Revenues:	\$843,765
▪ Service Area Population:	32,000	▪ Total Direct Operating Expenses:	\$2,857,619
▪ Service Area Size (km ²):	27.4	▪ Active Vehicles:	14
▪ Service provided by:	Municipal Department	- Standard Buses	14
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:00 - 22:00	Friday 06:00 - 22:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:00 - 22:00	Saturday 06:00 - 20:00	▪ Number of Fixed Routes:	10
Wednesday 06:00 - 22:00	Sunday N/A	▪ Number of Accessible Routes:	10
Thursday 06:00 - 22:00	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 234,299 litres
Operators	15	11	- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics	3		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	1	1	- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	1		- Other:
TOTAL EMPLOYEES	20	12	
▪ Union Affiliations:	IBEW 636 (Operators)		
	IBEW 636 (Mechanics)		
	IBEW 636 (Vehicle Maintenance)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	605,688 100.00%	30,017 100.00%	623,117 100.00%	20.76
TOTAL	605,688	30,017	623,117	20.76

Stratford

FARE STRUCTURE

Effective Date: 01/06/2013	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.75	\$2.50	\$57.00		
Children					0-5 = Free
Students	\$2.50	\$2.25	\$47.00		
Seniors	\$2.50	\$2.25	\$47.00		
Other: Ontario Works	\$2.50	\$2.25	\$47.00		

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	14		9.2		10	6	Internal Combustion
Commuter Rail							- Diesel 14
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	14	0			10	6	TOTAL
Total Low-Floor Bus (30'-60')	14		Average Bus Age (years)		9.2		14

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		621,554	623,117	FINANCIAL		
Total Vehicle Kilometres		622,964	624,692	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	30%
Revenue Vehicle Hours		29,836	30,017	Municipal Operating Contribution / Capita	\$47.42	\$56.68
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.46	\$3.32
Total Vehicle Hours		31,246	31,457	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42	\$1.39
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.92	\$4.72
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$77.19	\$90.84
Concession Fare Trips				SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>				Reg. Serv. Pass. / Capita	19.24	18.93
<i>Child Passenger Trips</i>				Reg. Serv. Pass. / Rev. Veh. Hr.	20.64	20.18
<i>Student Passenger Trips</i>				AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>				Rev. Veh. Hrs. / Capita	0.93	0.94
REGULAR SERVICE PASSENGER TRIPS		615,745	605,688	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	20.83	20.76
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$1,511,254		\$2,163,442	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$391,000		\$325,416	Operators	\$26.94	\$27.34
Vehicle Maintenance Expenses	\$420,062		\$315,245	Mechanics	\$29.03	\$20.33
Plant Maintenance Expenses	\$24,424		\$43,994			
General/Administration Expenses	\$65,106		\$9,522			
TOTAL DIRECT OPERATING EXPENSES	\$2,411,846		\$2,857,619			
Debt Service Payment						
Total Operating Expenses	\$2,411,846		\$2,857,619			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES	\$872,591		\$843,765			
TOTAL OPERATING REVENUES	\$894,380		\$843,765			
Total Revenues	\$894,380		\$1,043,765			
NET DIRECT OPERATING COST	\$1,517,466		\$2,013,854			
NET OPERATING COST	\$1,517,466		\$1,813,854			
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution	\$1,517,466		\$1,813,854			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES			\$1,150,000			
Total Capital Disposals			\$500			
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Tecumseh

Transit Contact: Chad Jeffery
Manager, Planning

Statistical Contact: Enrico De Cecco
Junior Planner

Phone: 519-735-2184 x123 Fax: 519-735-6712

Email: edececco@tecumseh.ca

SYSTEM HIGHLIGHTS:

▪ System established:	21/12/2009	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Tecumseh	▪ Ridership (revenue passengers):	28,134
▪ Municipal Population:	24,330	▪ Total Operating Revenues:	\$27,446
▪ Service Area Population:	17,274	▪ Total Direct Operating Expenses:	\$270,368
▪ Service Area Size (km ²):	12.5	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:00 - 18:00	Friday 06:00 - 18:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:00 - 18:00	Saturday 06:00 - 18:00	▪ Number of Fixed Routes:	1
Wednesday 06:00 - 18:00	Sunday N/A	▪ Number of Accessible Routes:	1
Thursday 06:00 - 18:00	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators			- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES			- Other:
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	28,134 100.00%	3,600 100.00%	100,800 100.00%	28.00
TOTAL	28,134	3,600	100,800	28.00

REMARKS:

Valid identification required for Student, Veteran and Blind Person fares.

Tecumseh

FARE STRUCTURE

Effective Date:	20/01/2010	Tickets/Cards (unit price)	Monthly Pass	Other 6 & 12 month pass	Criteria
Adults	\$2.00		\$35.00	\$175/\$350	
Children					Under 5
Students	\$1.00		\$25.00	\$125/\$250	Valid Student ID
Seniors	\$1.50		\$30.00	\$150/\$300	55 and over
Other: Veteran, Blind, or Companio					Free with valid corresponding ID

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		5.0		1	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	2	0			1	1	TOTAL
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		5.0		2

VEHICLE KILOMETRES AND HOURS

	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres	99,096	100,800	FINANCIAL		
Total Vehicle Kilometres	99,096	100,800	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	11%	10%
Revenue Vehicle Hours	3,600	3,600	Municipal Operating Contribution / Capita	\$10.94	\$6.94
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.29	\$8.63
Total Vehicle Hours	3,600	3,600			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips	10,912	12,712	AVERAGE FARE		
Concession Fare Trips	17,100	15,422	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.98	\$0.98
Concession Fare Trips Details:			COST EFFECTIVENESS		
Child Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.27	\$9.61
Student Passenger Trips	11,301	9,989	COST EFFICIENCY		
Senior Passenger Trips	4,634	4,754	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$72.14	\$75.10

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	28,012	28,134	SERVICE UTILIZATION		
Auxiliary Service Passenger Trips		712	Reg. Serv. Pass. / Capita	1.62	1.63
			Reg. Serv. Pass. / Rev. Veh. Hr.	7.78	7.82

OPERATING EXPENSES

Transportation Operations Expenses	\$211,124	\$214,168	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.21	0.21

Vehicle Maintenance Expenses		\$6,070	AVERAGE SPEED		
Plant Maintenance Expenses	\$3,060	\$3,060	Rev. Veh. Kms. / Rev. Veh. Hr.	27.53	28.00

General/Administration Expenses	\$45,521	\$47,070	LABOUR PRODUCTIVITY		
			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		

TOTAL DIRECT OPERATING EXPENSES	\$259,705	\$270,368	TOP WAGE RATES		
Debt Service Payment			Operators		

Total Operating Expenses	\$259,705	\$270,368	Mechanics		
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OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$27,384	\$27,446			
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TOTAL OPERATING REVENUES	\$27,384	\$27,446			
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Total Revenues	\$27,384	\$27,446			
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NET DIRECT OPERATING COST	\$232,321	\$242,922			
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NET OPERATING COST	\$232,321	\$242,922			
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Federal Operating Contribution					
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Provincial Operating Contribution	\$43,329	\$123,022			
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Municipal Operating Contribution	\$188,992	\$119,900			
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Other Operating Contributions					
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Federal Debt Service Contribution					
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Provincial Debt Service Contribution					
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Municipal Debt Service Contribution					
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CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES					
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Total Capital Disposals					
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TOTAL CAPITAL FUNDING					
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Federal Capital Contribution					
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Provincial Capital Contribution					
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Municipal Capital Contribution					
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Other Capital Contributions					
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Temiskaming Shores

Transit Contact: David B. Treen
Municipal Clerk

Statistical Contact: David B. Treen
Municipal Clerk

Phone: 705-672-3363 Fax: 705-672-3200
Email: dtreen@temiskamingshores.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Cobalt, Temiskaming Shores	▪ Ridership (revenue passengers):	138,000
▪ Municipal Population:	11,670	▪ Total Operating Revenues:	\$331,256
▪ Service Area Population:	11,670	▪ Total Direct Operating Expenses:	\$524,524
▪ Service Area Size (km ²):	182.0	▪ Active Vehicles:	6
▪ Service provided by:	Municipal Department, under contract with Stock Transportation	- Standard Buses	6
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:00 - 23:00	Friday 06:00 - 23:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:00 - 23:00	Saturday 06:00 - 23:00	▪ Number of Fixed Routes:	2
Wednesday 06:00 - 23:00	Sunday 06:00 - 23:00	▪ Number of Accessible Routes:	2
Thursday 06:00 - 23:00	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 82,000 litres
Operators	8		- Biodiesel B5:
Other Transportation Operations	1		- Biodiesel B20:
Vehicle Mechanics	2		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	1		- Natural Gas:
Plant and Other Maintenance	1		- Electricity:
General and Administration	4		- Other:
TOTAL EMPLOYEES	17		
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	138,000 100.00%	12,000 100.00%	375,000 100.00%	31.25
TOTAL	138,000	12,000	375,000	31.25

Temiskaming Shores

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.75				Age 12 to 54
Children					Age 0 to 5 Free
Students	\$2.25	\$2.05	\$60.00		Age 6 to 11
Seniors	\$2.25	\$2.05	\$60.00		Age 55 and up

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	6		2.3		2	2	Internal Combustion - Diesel 6 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	6	0			2	2	
Total Low-Floor Bus (30'-60')	6		Average Bus Age (years)		2.3		TOTAL 6

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		375,000	375,000	FINANCIAL		
Total Vehicle Kilometres		375,000	375,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	62%	63%
Revenue Vehicle Hours		12,000	12,000	Municipal Operating Contribution / Capita	\$7.55	\$15.03
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.34	\$1.40
Total Vehicle Hours		12,000	12,000	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.23	\$2.38
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.57	\$3.80
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$38.89	\$43.71
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	11.20	11.83
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	10.89	11.50
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	1.03	1.03
REGULAR SERVICE PASSENGER TRIPS		130,657	138,000	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	31.25	31.25
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$465,000	\$501,239	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses			\$20,480	Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses		\$1,686	\$2,805			
TOTAL DIRECT OPERATING EXPENSES		\$466,686	\$524,524			
Debt Service Payment						
Total Operating Expenses		\$466,686	\$524,524			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$291,078	\$328,056			
TOTAL OPERATING REVENUES		\$291,078	\$331,256			
Total Revenues		\$291,078	\$331,256			
NET DIRECT OPERATING COST		\$175,608	\$193,268			
NET OPERATING COST		\$175,608	\$193,268			
Federal Operating Contribution						
Provincial Operating Contribution		\$113,920	\$17,548			
Municipal Operating Contribution		\$88,140	\$175,399			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES			\$768,524			
Total Capital Disposals						
TOTAL CAPITAL FUNDING			\$275,427			
Federal Capital Contribution						
Provincial Capital Contribution			\$275,427			
Municipal Capital Contribution						
Other Capital Contributions						

Thunder Bay

Transit Contact: Brad Loroff
Manager

Statistical Contact: Dana Earle
Supervisor - Customer Care & Admin Services
Phone: 807-684-3191 Fax: 807-345-5744
Email: dearle@thunderbay.ca

SYSTEM HIGHLIGHTS:

- System established: 07/03/1892
- Serves: City of Thunder Bay
- Municipal Population: 146,000
- Service Area Population: 109,000
- Service Area Size (km²): 256.0
- Service provided by: Municipal Department

Hours of Service:

Monday	06:00 - 00:30	Friday	06:00 - 00:30
Tuesday	06:00 - 00:30	Saturday	06:00 - 00:30
Wednesday	06:00 - 00:30	Sunday	08:00 - 23:30
Thursday	06:00 - 00:30	Holidays	08:00 - 23:30

Employees Statistics:

	Full-time	Part-time
Operators	101	9
Other Transportation Operations	6	1
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing	1	
Plant and Other Maintenance		
General and Administration	6	
TOTAL EMPLOYEES	114	10

Union Affiliations:

ATU 966 (Operators)
ATU 966 (Mechanics)
CUPE 87 (Office & Clerical)

- Adult Cash Fare: \$2.65
- Ridership (revenue passengers): 3,600,425
- Total Operating Revenues: \$5,244,809
- Total Direct Operating Expenses: \$15,941,951
- Active Vehicles: 48
 - Standard Buses 48

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 17
- Number of Accessible Routes: 17

Energy Consumption:

- Diesel:
- Biodiesel B5: 1,853,144 litres
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

Modal Statistics

	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,196,315 100.00%	144,378 100.00%	3,145,788 100.00%	21.79
TOTAL	4,196,315	144,378	3,145,788	21.79

Thunder Bay

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
04/01/2015				20 ride punch pass	
Adults	\$2.65	\$2.40	\$75.50	\$43	19-59
Children					0-5 = Free
Students	\$2.65	\$2.40	\$54.00	\$43	6-18
Seniors	\$2.65	\$2.40	\$54.00	\$43	60+
Other: Day Pass for \$10.80					2 adults/3 children or 1 adult/4 children

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	48		8.1		32	28	Internal Combustion - Diesel - Biodiesel (all blends) 48 - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	48	0			32	28	TOTAL 48
Total Low-Floor Bus (30'-60')	48		Average Bus Age (years)		8.1		

VEHICLE KILOMETRES AND HOURS	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres	3,134,889	3,145,788	FINANCIAL		
Total Vehicle Kilometres	3,206,306	3,218,373	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	33%
Revenue Vehicle Hours	144,546	144,378	Municipal Operating Contribution / Capita	\$90.30	\$92.46
Auxiliary Revenue Vehicle Hours	247	415	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.77	\$2.97
Total Vehicle Hours	150,030	150,020	AVERAGE FARE		
Operators Paid Hours	217,375		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.39	\$1.43
Vehicle Mechanics Paid Hours	12,480		COST EFFECTIVENESS		
Total Employee Paid Hours	289,162		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.20	\$4.43
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	2,110,987	1,993,854	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$105.82	\$106.27
Concession Fare Trips	1,667,232	1,606,571	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	34.66	33.03
<i>Child Passenger Trips</i>	178,471	174,497	Reg. Serv. Pass. / Rev. Veh. Hr.	26.14	24.94
<i>Student Passenger Trips</i>	143,063	114,920	AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>	252,399	246,938	Rev. Veh. Hrs. / Capita	1.33	1.32
REGULAR SERVICE PASSENGER TRIPS	3,778,219	3,600,425	AVERAGE SPEED		
Regular Service Passenger-Kms	26,447,533		Rev. Veh. Kms. / Rev. Veh. Hr.	21.69	21.79
Auxiliary Service Passenger Trips	74	41	LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	
Transportation Operations Expenses	\$7,499,976	\$7,476,522	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$2,191,028	\$1,740,657	Operators	\$24.15	\$26.29
Vehicle Maintenance Expenses	\$3,101,327	\$3,203,380	Mechanics	\$29.19	\$29.70
Plant Maintenance Expenses	\$877,988	\$921,923			
General/Administration Expenses	\$2,206,112	\$2,599,469			
TOTAL DIRECT OPERATING EXPENSES	\$15,876,431	\$15,941,951			
Debt Service Payment					
Total Operating Expenses	\$15,876,431	\$15,941,951			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$5,268,457	\$5,142,173			
TOTAL OPERATING REVENUES	\$5,408,929	\$5,244,809			
Total Revenues	\$5,408,929	\$5,244,809			
NET DIRECT OPERATING COST	\$10,467,502	\$10,697,142			
NET OPERATING COST	\$10,467,502	\$10,697,142			
Federal Operating Contribution					
Provincial Operating Contribution	\$624,800	\$624,800			
Municipal Operating Contribution	\$9,842,702	\$10,078,369			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$2,018,411	\$2,074,094			
Total Capital Disposals	\$9,535	\$7,500			
TOTAL CAPITAL FUNDING	\$2,018,411	\$2,074,094			
Federal Capital Contribution					
Provincial Capital Contribution	\$1,818,996	\$902,482			
Municipal Capital Contribution		\$523,362			
Other Capital Contributions	\$199,415	\$648,250			

Timmins

Transit Contact: Catherine Verreault
Manager of Timmins Transit

Statistical Contact: Catherine Verreault
Manager of Timmins Transit
Phone: 705-360-2600 x3501 Fax: 705-360-2698
Email: catherine.verreault@timmins.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1975	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Timmins	▪ Ridership (revenue passengers):	919,510
▪ Municipal Population:	43,165	▪ Total Operating Revenues:	\$1,498,323
▪ Service Area Population:	38,622	▪ Total Direct Operating Expenses:	\$4,467,502
▪ Service Area Size (km ²):	24.0	▪ Active Vehicles:	19
▪ Service provided by:	Municipal Department	- Standard Buses	19
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:00 - 23:30	Friday 06:00 - 23:30	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:00 - 23:30	Saturday 06:30 - 23:30	▪ Number of Fixed Routes:	12
Wednesday 06:00 - 23:30	Sunday 08:30 - 18:30	▪ Number of Accessible Routes:	12
Thursday 06:00 - 23:30	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 593,972 litres
Operators	19	12	- Biodiesel B5:
Other Transportation Operations	2		- Biodiesel B20:
Vehicle Mechanics	4		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	6		- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	3		- Other:
TOTAL EMPLOYEES	34	12	
▪ Union Affiliations:	CUPE 1544 (Operators)		
	CUPE 1544 (Mechanics)		
	CUPE 434 (Office/Parts Clerk)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	919,510 100.00%	40,942 100.00%	950,946 100.00%	23.23
TOTAL	919,510	40,942	950,946	23.23

Timmins

FARE STRUCTURE

Effective Date: 01/01/2015	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.75	\$2.75	\$70.00		
Children					0-4 = Free
Students	\$2.25	\$2.25	\$55.00		5+
Seniors	\$2.25	\$2.25	\$55.00		65+
Other: Person with Disability			\$55.00		ODSP

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	19		8.5		12	12	Internal Combustion - Diesel 19 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	19	0			12	12	
Total Low-Floor Bus (30'-60')	19		Average Bus Age (years)		8.5		TOTAL 19

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		950,751	950,946	FINANCIAL		
Total Vehicle Kilometres		1,049,101	1,049,173	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	34%
Revenue Vehicle Hours		40,941	40,942	Municipal Operating Contribution / Capita	\$79.22	\$74.42
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.34	\$3.23
Total Vehicle Hours		40,941	40,942	AVERAGE FARE		
Operators Paid Hours		61,884	53,357	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.60
Vehicle Mechanics Paid Hours		8,420	8,363	COST EFFECTIVENESS		
Total Employee Paid Hours		93,976	84,566	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.93	\$4.86
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$115.46	\$109.12
Concession Fare Trips				SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	24.83	23.81
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	23.42	22.46
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	1.06	1.06
REGULAR SERVICE PASSENGER TRIPS		958,868	919,510	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	23.22	23.23
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.77
Transportation Operations Expenses		\$2,154,462	\$2,122,737	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$642,243	\$513,068	Operators	\$24.28	\$24.65
Vehicle Maintenance Expenses		\$1,117,503	\$1,039,759	Mechanics	\$29.69	\$30.14
Plant Maintenance Expenses		\$386,433	\$369,037			
General/Administration Expenses		\$426,239	\$422,901			
TOTAL DIRECT OPERATING EXPENSES		\$4,726,880	\$4,467,502			
Debt Service Payment						
Total Operating Expenses		\$4,726,880	\$4,467,502			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$1,482,472	\$1,470,703			
TOTAL OPERATING REVENUES		\$1,521,117	\$1,498,323			
Total Revenues		\$1,667,092	\$1,593,074			
NET DIRECT OPERATING COST		\$3,205,763	\$2,969,179			
NET OPERATING COST		\$3,059,788	\$2,874,428			
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution		\$3,059,788	\$2,874,428			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$273,896	\$849,539			
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$273,896	\$849,539			
Federal Capital Contribution						
Provincial Capital Contribution		\$128,441	\$493,567			
Municipal Capital Contribution		\$145,455	\$355,972			
Other Capital Contributions						

Toronto

Transit Contact: Vincent Rodo
Chief Financial & Administration Officer

Statistical Contact: Yoojin (Sophia) Song
Research Analyst

Phone: 416-393-3953 Fax: 416-488-4708

Email: yoojin.song@ttc.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	537,595,000
▪ Municipal Population:	2,826,498	▪ Total Operating Revenues:	\$1,151,153,173
▪ Service Area Population:	2,826,498	▪ Total Direct Operating Expenses:	\$1,637,966,363
▪ Service Area Size (km²):	632.0	▪ Active Vehicles:	2,844
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	247
		- Heavy Rail Vehicles	796
		- Standard Buses	1,620
		- Articulated Buses	153
		▪ Percentage of accessible bus fleet:	100.00%
		▪ Percentage of accessible transit fleet:	91.77%
▪ Hours of Service:			
Monday	06:00 - 01:30	Friday	06:00 - 01:30
Tuesday	06:00 - 01:30	Saturday	06:00 - 01:30
Wednesday	06:00 - 01:30	Sunday	08:00 - 01:30
Thursday	06:00 - 01:30	Holidays	08:00 - 01:30
▪ Employees Statistics:		Full-time	Part-time
Operators		5,785	
Other Transportation Operations		949	
Vehicle Mechanics		597	
Other Vehicle Maintenance and Servicing		1,922	
Plant and Other Maintenance		2,333	
General and Administration		1,604	1
TOTAL EMPLOYEES		13,190	1
▪ Union Affiliations:		ATU 113 (Operators)	
		ATU 113 (Mechanics)	
		IAMAW 235/CUPE 2/C (Machinists/Signal Maintenance/Transit Enforcement)	
		UPE 5	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	435,454,454	50.51%	6,497,875	61.58%	121,447,520	55.39%	18.69
Streetcar	97,310,560	11.29%	1,059,727	10.04%	13,503,769	6.16%	12.74
Light Rail	10,226,453	1.19%	131,028	1.24%	3,436,691	1.57%	26.23
Heavy Rail	319,167,711	37.02%	2,863,600	27.14%	80,862,695	36.88%	28.24
TOTAL	862,159,178		10,552,230		219,250,675		20.78

REMARKS:

*Operator Paid Hours includes Other Transport Operations Paid hours for both years. *Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. *Student and Senior Passenger Trips are combined for both years. Ridership was boosted in 2015 because of the 2015 Pan American games which were held from July 10th - 26th.

Toronto

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
01/03/2015					
Adults	\$3.00	\$2.80	\$141.50	\$129.75	
Children					0-12 = Free
Students	\$2.00	\$1.95	\$112.00	\$102.75	13-19 with ID
Seniors	\$2.00	\$1.95	\$112.00	\$102.75	65+ with ID
Other: Day Pass \$11.50					

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,773		7.7		1,504	937	Internal Combustion
Commuter Rail							- Diesel 1,773
Ferry							- Biodiesel (all blends)
Heavy Rail	796		8.6		586	424	- Natural Gas (CNG or LNG)
Light Rail	28		30.8		24	16	- Other
Locomotive							Electric
Streetcar	13	234	0.2	33.7	202	175	- Trolley
TOTAL ACTIVE VEHICLES	2,610	234			2,316	1,552	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	1,773		Average Bus Age (years)		7.7		TOTAL 1,773

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	216,423,135	219,250,675
Total Vehicle Kilometres	231,015,740	233,644,236
Revenue Vehicle Hours	10,265,605	10,552,230
Auxiliary Revenue Vehicle Hours	111,700	108,276
Total Vehicle Hours	10,840,610	11,132,045
Operators Paid Hours	16,380,000	16,830,000
Vehicle Mechanics Paid Hours	5,520,000	5,660,000
Total Employee Paid Hours	30,000,000	30,930,000

PASSENGER DATA

Adult Passenger Trips	437,287,000	434,889,000
Concession Fare Trips	97,528,000	102,706,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,802,000	12,541,000
Student Passenger Trips	69,036,000	70,967,000
Senior Passenger Trips		

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	5,081,000,000	5,073,000,000
Auxiliary Service Passenger Trips	2,349,927	2,162,062

OPERATING EXPENSES

Transportation Operations Expenses	\$653,300,534	\$690,567,842
Fuel/Energy Exp. for Vehicles	\$135,529,076	\$135,534,649
Vehicle Maintenance Expenses	\$321,500,152	\$335,592,579
Plant Maintenance Expenses	\$217,566,865	\$230,450,106
General/Administration Expenses	\$211,986,120	\$245,821,187
TOTAL DIRECT OPERATING EXPENSES	\$1,539,882,747	\$1,637,966,363
Debt Service Payment		
Total Operating Expenses	\$1,593,079,400	\$1,692,709,578

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,086,532,942	\$1,107,906,709
TOTAL OPERATING REVENUES	\$1,130,045,500	\$1,151,153,173
Total Revenues	\$1,157,500,314	\$1,179,122,183
NET DIRECT OPERATING COST	\$409,837,247	\$486,813,190
NET OPERATING COST	\$435,579,086	\$513,587,395

Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$343,979,086	\$421,987,395
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,134,521,000	\$1,302,607,000
Total Capital Disposals	\$946,865	\$424,392
TOTAL CAPITAL FUNDING	\$1,134,521,000	\$1,302,607,000
Federal Capital Contribution	\$223,601,000	\$387,512,000
Provincial Capital Contribution	\$212,829,000	\$196,337,000
Municipal Capital Contribution	\$623,970,000	\$571,091,000
Other Capital Contributions	\$74,121,000	\$147,667,000

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	73%	70%
Municipal Operating Contribution / Capita	\$122.48	\$149.30
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.77	\$0.91

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.03	\$2.06
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.88	\$3.05
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$143.62	\$148.68
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	190.43	190.20
Reg. Serv. Pass. / Rev. Veh. Hr.	52.10	50.95

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	3.66	3.73
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.08	20.78
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.63	0.63
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TOP WAGE RATES

Operators	\$32.03	\$32.67
Mechanics	\$37.84	\$38.03

Wasaga Beach

Transit Contact: Elizabeth Harpley
Collingwood Branch Manager (Sinton Landmark)

Statistical Contact: Mike Latimer
Project Coordinator
Phone: 705-429-2540 x2342 Fax: 705-429-8226
Email: projects@wasagabeach.com

SYSTEM HIGHLIGHTS:

▪ System established:	07/07/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Wasaga Beach	▪ Ridership (revenue passengers):	72,553
▪ Municipal Population:	18,615	▪ Total Operating Revenues:	\$126,976
▪ Service Area Population:	18,615	▪ Total Direct Operating Expenses:	\$552,491
▪ Service Area Size (km²):	59.7	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Sinton Landmark	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 07:00 - 21:00	Friday 07:00 - 21:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 07:00 - 21:00	Saturday 07:00 - 21:00	▪ Number of Fixed Routes:	2
Wednesday 07:00 - 21:00	Sunday 07:00 - 19:00	▪ Number of Accessible Routes:	2
Thursday 07:00 - 21:00	Holidays 07:00 - 19:00	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators			- Diesel: 31,308 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES			Gasoline 36,313
▪ Union Affiliations:	Non-union (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	72,553 100.00%	9,984 100.00%	241,800 100.00%	24.22
TOTAL	72,553	9,984	241,800	24.22

REMARKS:

Currently our Transit System is implementing both Smart Card Technology and a Next Stop Announcement System. The Town of Wasaga Beach also purchased a new 20-passenger Bus in 2015.

Wasaga Beach

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2014					
Adults	\$2.00	\$1.50	\$40.00		
Children	\$1.50	\$1.00	\$5.00		0-5 = Free, 6-19
Students	\$1.50	\$1.00	\$30.00		20+ with ID
Seniors	\$1.50	\$1.00	\$30.00		60+
Other: Visually Impaired					Free with CNIB card

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		2.7		2	2	Internal Combustion
Commuter Rail							- Diesel 1
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 2
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	3	0			2	2	TOTAL
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		2.7		3

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS		2014	2015
Revenue Vehicle Kilometres		241,800	241,800	FINANCIAL			
Total Vehicle Kilometres		241,800	241,800	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		21%	23%
Revenue Vehicle Hours		9,984	9,984	Municipal Operating Contribution / Capita		\$18.99	\$15.12
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$5.10	\$5.86
Total Vehicle Hours		9,984	9,984	AVERAGE FARE			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.34	\$1.75
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$6.45	\$7.62
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$54.34	\$55.34
Concession Fare Trips				SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		4.52	3.90
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		8.43	7.27
Student Passenger Trips				AMOUNT OF SERVICE			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.54	0.54
REGULAR SERVICE PASSENGER TRIPS		84,174	72,553	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		24.22	24.22
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$402,784	\$448,427	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$74,241	\$60,310	Operators			
Vehicle Maintenance Expenses		\$42,772	\$28,245	Mechanics			
Plant Maintenance Expenses		\$16,607	\$7,416				
General/Administration Expenses		\$6,156	\$8,093				
TOTAL DIRECT OPERATING EXPENSES		\$542,560	\$552,491				
Debt Service Payment							
Total Operating Expenses		\$542,560	\$552,491				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$113,165	\$126,976				
TOTAL OPERATING REVENUES		\$113,165	\$126,976				
Total Revenues		\$113,165	\$126,976				
NET DIRECT OPERATING COST		\$429,395	\$425,515				
NET OPERATING COST		\$429,395	\$425,515				
Federal Operating Contribution							
Provincial Operating Contribution		\$75,978	\$143,973				
Municipal Operating Contribution		\$353,417	\$281,542				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES			\$109,844				
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$109,844				
Federal Capital Contribution							
Provincial Capital Contribution			\$88,215				
Municipal Capital Contribution							
Other Capital Contributions			\$21,629				

Waterloo Region

Transit Contact: Eric Gillespie
Director, Transit Services

Statistical Contact: Jill Dickinson
Transit Analyst

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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2000	▪ Adult Cash Fare:	\$3.00
▪ Serves:	Cities of Cambridge, Kitchener, Waterloo, St. Jacobs, Elmira	▪ Ridership (revenue passengers):	20,327,109
▪ Municipal Population:	520,670	▪ Total Operating Revenues:	\$30,713,564
▪ Service Area Population:	434,988	▪ Total Direct Operating Expenses:	\$78,565,782
▪ Service Area Size (km²):	219.0	▪ Active Vehicles:	254
▪ Service provided by:	Municipal Department, under contract with Hendry Coach Lines Inc.	- Standard Buses	254
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	06:00 - 00:30	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	06:00 - 00:30	▪ Number of Fixed Routes:	59
Wednesday	06:00 - 00:30	▪ Number of Accessible Routes:	56
Thursday	06:00 - 00:30	▪ Energy Consumption:	
		- Diesel:	8,917,471 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	352	154	
Other Transportation Operations	35		
Vehicle Mechanics	51	1	
Other Vehicle Maintenance and Servicing	45	15	
Plant and Other Maintenance			
General and Administration	50	16	
TOTAL EMPLOYEES	533	186	
▪ Union Affiliations:	Unifor 4304 (Operators)		
	Unifor 4304 (Mechanics)		
	CUPE 1883/1656 (Administration / Stockkeepers)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	27,526,399 100.00%	687,560 100.00%	14,351,749 100.00%	20.87
TOTAL	27,526,399	687,560	14,351,749	20.87

REMARKS:

The decline in ridership in 2015 is a result of a variety of factors including the school board's decision to use yellow school buses rather than GRT, construction detours on major bus routes, and a slight decrease in University student enrollment. Significant service improvements in September 2015, including the 204 iXpress have had a positive impact on ridership. A new maintenance facility was opened along with expanding bus storage at the main garage. Combined, both garages now store 254 buses indoors.

Waterloo Region

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
01/07/2015					
Adults	\$3.00	\$2.57	\$79.00	Corporate Pass \$67.20	16+
Children	\$3.00	\$2.23	\$67.00		0-4 = Free, 5-16
Students	\$3.00	\$2.23	\$67.00	5-month pass \$335.00	Elementary & Secondary
Seniors	\$3.00	\$2.23	\$67.00		65+
Other: U-Pass - \$81.15					Wilfrid Laurier/U Waterloo Student

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	254		6.5		193	138	- Diesel	254
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	254	0			193	138	- Fuel Cell	
Total Low-Floor Bus (30'-60')	254		Average Bus Age (years)		6.5		TOTAL	254

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS		2014	2015
Revenue Vehicle Kilometres		14,006,366	14,351,749	FINANCIAL			
Total Vehicle Kilometres		15,115,546	15,486,434	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		39%	39%
Revenue Vehicle Hours		669,408	687,560	Municipal Operating Contribution / Capita		\$87.23	\$87.76
Auxiliary Revenue Vehicle Hours		575	530	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.19	\$2.35
Total Vehicle Hours		705,341	726,737	AVERAGE FARE			
Operators Paid Hours		1,024,901	1,053,475	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.38	\$1.47
Vehicle Mechanics Paid Hours		106,033	119,331	COST EFFECTIVENESS			
Total Employee Paid Hours		1,417,546	1,468,583	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.61	\$3.87
PASSENGER DATA				COST EFFICIENCY			
Adult Passenger Trips		1,633,550	1,615,883	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$110.56	\$108.11
Concession Fare Trips		19,963,439	18,711,226	SERVICE UTILIZATION			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		49.71	46.73
Child Passenger Trips		498,877	473,566	Reg. Serv. Pass. / Rev. Veh. Hr.		32.26	29.56
Student Passenger Trips		2,990,700	2,042,219	AMOUNT OF SERVICE			
Senior Passenger Trips		651,133	636,955	Rev. Veh. Hrs. / Capita		1.54	1.58
REGULAR SERVICE PASSENGER TRIPS		21,596,989	20,327,109	AVERAGE SPEED			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		20.92	20.87
Auxiliary Service Passenger Trips		8,166	7,007	LABOUR PRODUCTIVITY			
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.65	0.65
Transportation Operations Expenses		\$44,370,342	\$45,255,713	TOP WAGE RATES			
Fuel/Energy Exp. for Vehicles		\$9,675,116	\$8,018,280	Operators		\$28.27	\$28.69
Vehicle Maintenance Expenses		\$13,452,583	\$13,650,901	Mechanics		\$32.57	\$33.05
Plant Maintenance Expenses		\$4,821,421	\$5,761,106				
General/Administration Expenses		\$5,665,783	\$5,879,782				
TOTAL DIRECT OPERATING EXPENSES		\$77,985,245	\$78,565,782				
Debt Service Payment		\$10,648,328	\$9,762,350				
Total Operating Expenses		\$88,633,573	\$88,328,132				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							
REGULAR SERV. PASS. REVENUES		\$29,878,084	\$29,905,562				
TOTAL OPERATING REVENUES		\$30,706,254	\$30,713,564				
Total Revenues		\$30,865,684	\$30,812,781				
NET DIRECT OPERATING COST		\$47,278,991	\$47,852,218				
NET OPERATING COST		\$57,767,889	\$57,515,351				
Federal Operating Contribution							
Provincial Operating Contribution		\$8,795,645	\$9,152,587				
Municipal Operating Contribution		\$37,894,497	\$38,175,386				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution		\$429,419	\$425,028				
Municipal Debt Service Contribution		\$10,648,328	\$9,762,350				
CAPITAL EXPENSES AND FUNDING SOURCES							
TOTAL CAPITAL EXPENDITURES		\$21,122,127	\$13,057,552				
Total Capital Disposals		\$61,807	\$167,000				
TOTAL CAPITAL FUNDING		\$21,122,127	\$13,057,552				
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution		\$14,994,145	\$5,616,451				
Other Capital Contributions		\$6,127,982	\$7,441,101				

Wawa

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Deputy Clerk

Statistical Contact: Doreen Pavlic
Deputy Treasurer
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Email: dpavlic@wawa.cc

SYSTEM HIGHLIGHTS:

▪ System established:	13/02/2006	▪ Adult Cash Fare:	\$4.00
▪ Serves:	Municipality of Wawa	▪ Ridership (revenue passengers):	1,193
▪ Municipal Population:	2,975	▪ Total Operating Revenues:	\$10,066
▪ Service Area Population:	2,975	▪ Total Direct Operating Expenses:	\$57,242
▪ Service Area Size (km ²):	3.5	▪ Active Vehicles:	1
▪ Service provided by:	Municipal Department, under contract with Lloyd's of Wawa	- Small Community Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	08:45 - 14:45	Friday	08:45 - 14:45
Tuesday	08:45 - 14:45	Saturday	N/A
Wednesday	08:45 - 14:45	Sunday	N/A
Thursday	08:45 - 14:45	Holidays	N/A
▪ Employees Statistics:		▪ Number of Fixed Routes:	0
Operators	Full-time	Part-time	
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)	▪ Number of Accessible Routes:	0
	Union Information N/A (Mechanics)	▪ Energy Consumption:	
▪ Disruption during 2014:	Bus out of service	- Diesel:	
	Start Date: 19/02/2014	- Biodiesel B5:	
	End Date: 17/03/2014	- Biodiesel B20:	
	Duration: 27 days	- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		Gasoline	4,221

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,193 100.00%	0 0.00%	13,078 100.00%	
TOTAL	1,193	0	13,078	0.00

REMARKS:

Charter services are available for an hourly rate. Expanded fares now include weekend rates and service organization eleven rider pass \$40.00. No travel on gravel roads. Transit bus travels to Michipicoten River Village for \$7.00 each ; \$70.00 for eleven rides or monthly pass \$100.00

Wawa

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
26/05/2015					
Adults	\$4.00	\$3.64	\$50.00		
Children	\$2.00	\$1.82	\$50.00		<10 years
Students			\$35.00		
Seniors	\$3.00	\$2.73	\$50.00		55 and older
Other: Persons with Disability	\$3.00	\$2.73	\$50.00		

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1		1.0				Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							
Streetcar							Electric
							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	1	0			0	0	TOTAL
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		1.0		1

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		18,736	13,078	FINANCIAL		
Total Vehicle Kilometres		18,736	13,078	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	23%	18%
Revenue Vehicle Hours				Municipal Operating Contribution / Capita	\$15.54	\$15.86
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$34.10	\$39.54
Total Vehicle Hours				AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$9.57	\$8.44
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$44.06	\$47.98
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips				SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>				Reg. Serv. Pass. / Capita	0.46	0.40
<i>Child Passenger Trips</i>				Reg. Serv. Pass. / Rev. Veh. Hr.		
<i>Student Passenger Trips</i>				AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>				Rev. Veh. Hrs. / Capita		
REGULAR SERVICE PASSENGER TRIPS		1,356	1,193	AVERAGE SPEED		
Regular Service Passenger-Kms		1,356	1,193	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$45,187	\$47,700	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$6,721	\$4,238	Operators		
Vehicle Maintenance Expenses		\$3,777	\$4,267	Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses		\$4,065	\$1,038			
TOTAL DIRECT OPERATING EXPENSES		\$59,750	\$57,242			
Debt Service Payment						
Total Operating Expenses		\$59,750	\$57,242			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$12,981	\$10,066			
TOTAL OPERATING REVENUES		\$13,506	\$10,066			
Total Revenues		\$13,506	\$10,066			
NET DIRECT OPERATING COST		\$46,244	\$47,176			
NET OPERATING COST		\$46,244	\$47,176			
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution		\$46,244	\$47,176			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES						
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Welland

Transit Contact: Shannon Bisson
Transit Office Coordinator

Statistical Contact: Shannon Bisson
Transit Office Coordinator
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SYSTEM HIGHLIGHTS:

▪ System established:	19/11/1973	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Welland	▪ Ridership (revenue passengers):	850,173
▪ Municipal Population:	50,331	▪ Total Operating Revenues:	\$1,331,368
▪ Service Area Population:	48,000	▪ Total Direct Operating Expenses:	\$4,363,478
▪ Service Area Size (km²):	86.0	▪ Active Vehicles:	20
▪ Service provided by:	Municipal Department	- Small Community Buses	3
		- Standard Buses	17
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	07:00 - 23:00	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	07:00 - 23:00		
Wednesday	07:00 - 23:00	▪ Number of Fixed Routes:	15
Thursday	07:00 - 23:00	▪ Number of Accessible Routes:	9
		▪ Energy Consumption:	
		- Diesel:	505,647 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
	Full-time	Part-time	
Operators	29	5	
Other Transportation Operations	1		
Vehicle Mechanics	2		
Other Vehicle Maintenance and Servicing	1	2	
Plant and Other Maintenance			
General and Administration	2	1	
TOTAL EMPLOYEES	35	8	
▪ Union Affiliations:	ATU 1633 (Operators)		
	ATU 1633 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	935,131 100.00%	34,851 100.00%	847,046 100.00%	24.30
TOTAL	935,131	34,851	847,046	24.30

REMARKS:

Saturday morning Community Bus service (3 buses) has been changed to a modified Conventional service (4 buses) from 7:15 am - 10:15 am.

Welland

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2015					
Adults	\$2.75	\$2.40	\$69.00		
Children	\$1.50				0-12 = Free with Adult
Students	\$2.75	\$2.10	\$59.00		13-17
Seniors	\$2.75	\$1.90	\$52.00		65+

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	20		6.5		15	12	Internal Combustion - Diesel 20 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	20	0			15	12	
Total Low-Floor Bus (30'-60')	19		Average Bus Age (years)		6.5		TOTAL 20

VEHICLE KILOMETRES AND HOURS			PERFORMANCE INDICATORS		
	2014	2015		2014	2015
Revenue Vehicle Kilometres	840,756	847,046	FINANCIAL		
Total Vehicle Kilometres	954,994	1,262,366	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	31%
Revenue Vehicle Hours	32,969	34,851	Municipal Operating Contribution / Capita	\$37.52	\$40.85
Auxiliary Revenue Vehicle Hours	4,056	14,272	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.33	\$3.57
Total Vehicle Hours	39,856	51,962	AVERAGE FARE		
Operators Paid Hours	44,343		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.47	\$1.52
Vehicle Mechanics Paid Hours	2,164	4,454	COST EFFECTIVENESS		
Total Employee Paid Hours	63,444	17,291	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.84	\$5.13
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	594,633	569,616	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$86.11	\$87.34
Concession Fare Trips	299,501	280,557	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	18.63	17.71
Child Passenger Trips	9,089	8,502	Reg. Serv. Pass. / Rev. Veh. Hr.	27.12	24.39
Student Passenger Trips	127,029	119,024	AMOUNT OF SERVICE		
Senior Passenger Trips	163,383	153,031	Rev. Veh. Hrs. / Capita	0.69	0.73
REGULAR SERVICE PASSENGER TRIPS	894,134	850,173	AVERAGE SPEED		
Regular Service Passenger-Kms	8,637,090		Rev. Veh. Kms. / Rev. Veh. Hr.	25.50	24.30
Auxiliary Service Passenger Trips	44,246	13,402	LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.83	
Transportation Operations Expenses	\$1,934,687	\$2,740,266	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$484,547	\$543,444	Operators	\$25.96	\$26.45
Vehicle Maintenance Expenses	\$684,368	\$690,765	Mechanics	\$33.20	\$33.20
Plant Maintenance Expenses					
General/Administration Expenses	\$328,579	\$389,003			
TOTAL DIRECT OPERATING EXPENSES	\$3,432,181	\$4,363,478			
Debt Service Payment					
Total Operating Expenses	\$3,432,181	\$4,538,431			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$1,315,860	\$1,295,923			
TOTAL OPERATING REVENUES	\$1,346,291	\$1,331,368			
Total Revenues	\$1,631,371	\$2,552,184			
NET DIRECT OPERATING COST	\$2,085,890	\$3,032,110			
NET OPERATING COST	\$1,800,810	\$1,986,248			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$1,800,810	\$1,960,619			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$121,128	\$502,570			
Total Capital Disposals	\$5,437	\$1,558			
TOTAL CAPITAL FUNDING	\$121,128	\$512,139			
Federal Capital Contribution					
Provincial Capital Contribution	\$121,128	\$482,327			
Municipal Capital Contribution					
Other Capital Contributions		\$29,812			

Windsor

Transit Contact: Pat Delmore
Executive Director

Statistical Contact: Pat Delmore
Executive Director
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SYSTEM HIGHLIGHTS:

▪ System established:	02/03/1872	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Windsor	▪ Ridership (revenue passengers):	6,348,844
▪ Municipal Population:	210,875	▪ Total Operating Revenues:	\$12,155,895
▪ Service Area Population:	210,875	▪ Total Direct Operating Expenses:	\$28,102,121
▪ Service Area Size (km ²):	146.9	▪ Active Vehicles:	112
▪ Service provided by:	Transit Commission	- Standard Buses	112
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	98.21%
Monday 05:00 - 02:00	Friday 05:00 - 02:00	▪ Percentage of accessible transit fleet:	98.21%
Tuesday 05:00 - 02:00	Saturday 05:00 - 02:00	▪ Number of Fixed Routes:	13
Wednesday 05:00 - 02:00	Sunday 08:00 - 00:00	▪ Number of Accessible Routes:	13
Thursday 05:00 - 02:00	Holidays 08:00 - 00:00	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 2,975,537 litres
Operators	182		- Biodiesel B5:
Other Transportation Operations	15		- Biodiesel B20:
Vehicle Mechanics	18		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	24		- Natural Gas:
Plant and Other Maintenance	5		- Electricity:
General and Administration	15		- Other:
TOTAL EMPLOYEES	259		
▪ Union Affiliations:	ATU 616 (Operators)		
	ATU 616 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	7,254,289 100.00%	235,133 100.00%	5,205,690 100.00%	22.14
TOTAL	7,254,289	235,133	5,205,690	22.14

REMARKS:

*Two hour open transfer to travel in any direction on any route *Affordable pass program for Adults and Students \$44.00 per month based on approved application. *Day Pass (unlimited use for one day) \$8.25. *Family Pass (unlimited use for one day for 1 Parent and 4 children - 2 Parents and 3 children) \$8.25.

Windsor

FARE STRUCTURE

Effective Date: 01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.75	\$2.30	\$87.00		
Children					0-4 = Free
Students	\$2.75	\$1.80	\$60.00	summer saver \$96	with ID, includes post secondary
Seniors	\$2.75	\$1.80	\$44.00		60+
Other: Tunnel Rider	\$4.50	\$4.50	\$87.00	combo Pass \$143	Combo Pass (City and Tunnel)

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	110	2	8.9	27.5	85	49	Internal Combustion - Diesel 112 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	110	2			85	49	TOTAL
Total Low-Floor Bus (30'-60')	110		Average Bus Age (years)		9.3		112

VEHICLE KILOMETRES AND HOURS	2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres	5,077,299	5,205,690	FINANCIAL		
Total Vehicle Kilometres	5,717,026	5,895,809	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44%	43%
Revenue Vehicle Hours	231,921	235,133	Municipal Operating Contribution / Capita	\$61.17	\$67.36
Auxiliary Revenue Vehicle Hours	38,796	15,962	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.56	\$2.51
Total Vehicle Hours	286,420	268,647	AVERAGE FARE		
Operators Paid Hours	366,551	361,036	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.92	\$1.86
Vehicle Mechanics Paid Hours	38,292	37,577	COST EFFECTIVENESS		
Total Employee Paid Hours	539,546	526,350	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.55	\$4.43
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	2,931,953	2,921,452	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$101.08	\$104.61
Concession Fare Trips	3,434,793	3,427,392	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	30.19	30.11
<i>Child Passenger Trips</i>	137,359	145,016	Reg. Serv. Pass. / Rev. Veh. Hr.	27.45	27.00
<i>Student Passenger Trips</i>	2,585,265	2,536,870	AMOUNT OF SERVICE		
<i>Senior Passenger Trips</i>	712,169	745,506	Rev. Veh. Hrs. / Capita	1.10	1.12
REGULAR SERVICE PASSENGER TRIPS	6,366,746	6,348,844	AVERAGE SPEED		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	21.89	22.14
Auxiliary Service Passenger Trips	3,000	3,000	LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.70
Transportation Operations Expenses	\$16,694,664	\$17,285,221	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$3,370,488	\$2,761,116	Operators	\$27.67	\$28.20
Vehicle Maintenance Expenses	\$4,673,256	\$5,029,589	Mechanics	\$31.77	\$32.37
Plant Maintenance Expenses	\$1,381,328	\$1,571,705			
General/Administration Expenses	\$2,832,221	\$1,454,490			
TOTAL DIRECT OPERATING EXPENSES	\$28,951,957	\$28,102,121			
Debt Service Payment					
Total Operating Expenses	\$30,119,538	\$29,744,095			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$12,231,808	\$11,786,358			
TOTAL OPERATING REVENUES	\$12,634,845	\$12,155,895			
Total Revenues	\$13,836,968	\$12,155,895			
NET DIRECT OPERATING COST	\$16,317,112	\$15,946,226			
NET OPERATING COST	\$16,282,570	\$17,588,200			
Federal Operating Contribution					
Provincial Operating Contribution	\$3,382,946	\$3,382,946			
Municipal Operating Contribution	\$12,899,624	\$14,205,254			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$4,698,009	\$5,070,277			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$4,698,009	\$5,070,277			
Federal Capital Contribution	\$233,000				
Provincial Capital Contribution	\$22,400				
Municipal Capital Contribution	\$4,442,609	\$5,070,277			
Other Capital Contributions					

Woodstock

Transit Contact: Wendy Strickler
Transit Supervisor

Statistical Contact: Alex Piggott
Works Superintendent
Phone: 519-539-2382 x3140 Fax: 519-537-6984
Email: apiggott@cityofwoodstock.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1962	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Woodstock	▪ Ridership (revenue passengers):	333,108
▪ Municipal Population:	38,000	▪ Total Operating Revenues:	\$528,568
▪ Service Area Population:	38,000	▪ Total Direct Operating Expenses:	\$1,885,335
▪ Service Area Size (km ²):	39.0	▪ Active Vehicles:	10
▪ Service provided by:	Municipal Department	- Standard Buses	10
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 06:30 - 18:30	Friday 06:30 - 18:30	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 06:30 - 18:30	Saturday 08:30 - 18:30	▪ Number of Fixed Routes:	6
Wednesday 06:30 - 18:30	Sunday N/A	▪ Number of Accessible Routes:	6
Thursday 06:30 - 18:30	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 325,226 litres
Operators	6	17	- Biodiesel B5:
Other Transportation Operations	1		- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance		3	- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES	7	20	
▪ Union Affiliations:	CUPE 1146 (Operators)		
	CUPE 1146 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	333,108 100.00%	18,430 100.00%	467,376 100.00%	25.36
TOTAL	333,108	18,430	467,376	25.36

Woodstock

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2008					
Adults	\$2.00	\$1.66	\$50.00		
Children					Free under 5
Students	\$2.00	\$1.66	\$40.00		
Seniors	\$2.00	\$1.66	\$40.00		

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	10		5.3		7	6	Internal Combustion - Diesel 10 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							Electric - Trolley - Battery - Fuel Cell
Streetcar							
TOTAL ACTIVE VEHICLES	10	0			7	6	
Total Low-Floor Bus (30'-60')	10		Average Bus Age (years)		5.3		TOTAL 10

VEHICLE KILOMETRES AND HOURS		2014	2015	PERFORMANCE INDICATORS	2014	2015
Revenue Vehicle Kilometres		467,376	467,376	FINANCIAL		
Total Vehicle Kilometres		470,152	474,318	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%	28%
Revenue Vehicle Hours		18,430	18,430	Municipal Operating Contribution / Capita	\$22.27	\$24.69
Auxiliary Revenue Vehicle Hours		346	217	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.99	\$4.07
Total Vehicle Hours		19,072	18,943	AVERAGE FARE		
Operators Paid Hours		19,072		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.27	\$1.37
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours		22,372		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.48	\$5.66
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		249,216	180,836	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$99.48	\$99.53
Concession Fare Trips		97,153	152,272	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	9.11	8.77
Child Passenger Trips		16,375	18,430	Reg. Serv. Pass. / Rev. Veh. Hr.	18.79	18.07
Student Passenger Trips		39,191	74,730	AMOUNT OF SERVICE		
Senior Passenger Trips		33,554	51,012	Rev. Veh. Hrs. / Capita	0.49	0.49
REGULAR SERVICE PASSENGER TRIPS		346,369	333,108	AVERAGE SPEED		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	25.36	25.36
Auxiliary Service Passenger Trips		52	52	LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.98	
Transportation Operations Expenses		\$1,015,147	\$1,032,940	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles		\$347,964	\$276,460	Operators	\$29.04	\$29.55
Vehicle Maintenance Expenses		\$295,007	\$325,683	Mechanics	\$29.22	\$29.73
Plant Maintenance Expenses		\$91,303	\$121,563			
General/Administration Expenses		\$147,931	\$128,689			
TOTAL DIRECT OPERATING EXPENSES		\$1,897,351	\$1,885,335			
Debt Service Payment						
Total Operating Expenses		\$1,897,351	\$1,885,335			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$440,764	\$457,512			
TOTAL OPERATING REVENUES		\$515,826	\$528,568			
Total Revenues		\$545,401	\$530,320			
NET DIRECT OPERATING COST		\$1,381,526	\$1,356,767			
NET OPERATING COST		\$1,351,950	\$1,355,015			
Federal Operating Contribution						
Provincial Operating Contribution		\$505,857	\$416,791			
Municipal Operating Contribution		\$846,093	\$938,224			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$478,287	\$483,637			
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$478,287	\$483,637			
Federal Capital Contribution						
Provincial Capital Contribution		\$400,000	\$474,000			
Municipal Capital Contribution						
Other Capital Contributions		\$78,287	\$9,637			

York Region

Transit Contact: Ann Marie Carroll
General Manager

Statistical Contact: Adrian Kawun
Manager, Service Planning
Phone: 905-762-1282 x75693 Fax: 905-762-2113
Email: adrian.kawun@york.ca

SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2001	▪ Adult Cash Fare:	\$4.00	
▪ Serves:	York Region	▪ Ridership (revenue passengers):	22,123,964	
▪ Municipal Population:	1,166,300	▪ Total Operating Revenues:	\$67,453,304	
▪ Service Area Population:	1,036,114	▪ Total Direct Operating Expenses:	\$168,439,544	
▪ Service Area Size (km²):	1,776.0	▪ Active Vehicles:	528	
▪ Service provided by:	Regional, under contract with Miller, TOK, TTC, Veolia BRT, Veolia SW, Care Accessible, and MTS	- Small Community Buses	18	
		- Standard Buses	427	
		- Articulated Buses	83	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%	
Monday 04:00 - 03:30	Friday 04:00 - 03:30	▪ Percentage of accessible transit fleet:	100.00%	
Tuesday 04:00 - 03:30	Saturday 05:00 - 04:00			
Wednesday 04:00 - 03:30	Sunday 05:00 - 04:00	▪ Number of Fixed Routes:	131	
Thursday 04:00 - 03:30	Holidays 05:00 - 04:00	▪ Number of Accessible Routes:	131	
▪ Employees Statistics:	Full-time	Part-time	▪ Energy Consumption:	
Operators			- Diesel:	11,856,579 litres
Other Transportation Operations			- Biodiesel B5:	1,521,158 litres
Vehicle Mechanics			- Biodiesel B20:	2,855,444 litres
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:	
Plant and Other Maintenance			- Natural Gas:	
General and Administration			- Electricity:	
TOTAL EMPLOYEES			- Other:	
▪ Union Affiliations:	Union Information N/A (Operators)			
	Union Information N/A (Mechanics)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	30,130,405 100.00%	1,220,483 100.00%	26,756,798 100.00%	21.92
TOTAL	30,130,405	1,220,483	26,756,798	21.92

York Region

FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
07/01/2015				2 Zone Cash/Ticket/Month Pass	
Adults	\$4.00	\$3.40	\$136.00	\$5.00/\$4.40/\$181	
Children	\$4.00	\$2.10	\$57.00	\$5.00/\$3.10/\$87	1-5 = Free with an adult, 6-12
Students	\$4.00	\$2.60	\$102.00	\$5.00/\$3.60/\$147	FT High School 13-19 with ID
Seniors	\$4.00	\$2.10	\$57.00	\$5.00/\$3.10/\$87	65+ with ID
Other: Go Passengers	\$0.75				Ride to GO

VEHICLES (2015)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	528		6.9		352	151	Internal Combustion
Commuter Rail							- Diesel 427
Ferry							- Biodiesel (all blends) 101
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
TOTAL ACTIVE VEHICLES	528	0			352	151	TOTAL 528
Total Low-Floor Bus (30'-60')	518		Average Bus Age (years)		6.9		

VEHICLE KILOMETRES AND HOURS

	2014	2015
Revenue Vehicle Kilometres	27,184,960	26,756,798
Total Vehicle Kilometres	30,454,908	30,187,843
Revenue Vehicle Hours	1,229,416	1,220,483
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	1,338,367	1,333,303
Operators Paid Hours		
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours		

PASSENGER DATA

Adult Passenger Trips	17,762,165	17,407,069
Concession Fare Trips	4,683,332	4,716,894
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	3,339,973	3,310,453
<i>Senior Passenger Trips</i>		

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	22,445,497	22,123,964
Auxiliary Service Passenger Trips		

OPERATING EXPENSES

Transportation Operations Expenses	\$129,926,145	\$132,523,227
Fuel/Energy Exp. for Vehicles	\$12,972,021	\$9,772,854
Vehicle Maintenance Expenses	\$1,965,467	\$3,614,600
Plant Maintenance Expenses	\$6,655,443	\$9,249,970
General/Administration Expenses	\$13,483,333	\$13,278,893
TOTAL DIRECT OPERATING EXPENSES	\$165,002,409	\$168,439,544
Debt Service Payment	\$4,167,910	\$3,761,562
Total Operating Expenses	\$173,575,717	\$177,407,512

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$64,394,622	\$66,334,622
TOTAL OPERATING REVENUES	\$65,329,844	\$67,453,304
Total Revenues	\$67,554,269	\$67,453,324
NET DIRECT OPERATING COST	\$99,672,565	\$100,986,240
NET OPERATING COST	\$106,021,448	\$109,954,188
Federal Operating Contribution		
Provincial Operating Contribution	\$14,400,000	\$14,399,999
Municipal Operating Contribution	\$91,621,448	\$95,554,189
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$315,291,894	\$247,747,319
Total Capital Disposals	\$12,870	\$24,750
TOTAL CAPITAL FUNDING	\$315,291,894	\$247,687,852
Federal Capital Contribution	\$89,878,812	\$15,751,748
Provincial Capital Contribution	\$201,481,635	\$202,874,901
Municipal Capital Contribution	\$23,931,447	\$29,061,203
Other Capital Contributions		

PERFORMANCE INDICATORS

FINANCIAL	2014	2015
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	40%
Municipal Operating Contribution / Capita	\$91.36	\$92.22
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.44	\$4.56

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.87	\$3.00
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.35	\$7.61
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$123.29	\$126.33
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	22.38	21.35
Reg. Serv. Pass. / Rev. Veh. Hr.	18.26	18.13

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.23	1.18
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.11	21.92
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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TOP WAGE RATES

Operators	
Mechanics	

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IV. Summary of Revenue Buses by Accessibility

Municipality	Accessible		Non-Accessible		# of Revenue Buses	Average Age	% Accessible	# of Low-Floor Buses
	Total	Avg Age	Total	Avg Age				
Barrie	46	6.1	-	-	46	6.1	100%	46
Belleville	15	6.7	-	-	15	6.7	100%	15
Bradford West Gwillimbury	3	1.0	-	-	3	1.0	100%	3
Brampton	371	6.0	15	15.1	386	6.3	96%	371
Brantford	31	6.2	-	-	31	6.2	100%	31
Brockville	5	3.2	-	-	5	3.2	100%	-
Burlington	55	4.9	-	-	55	4.9	100%	55
Chatham	10	0.6	-	-	10	0.6	100%	10
Clarence-Rockland	3	8.7	10	10.2	13	9.8	23%	3
Cobourg	4	8.3	-	-	4	8.3	100%	3
Collingwood	7	5.0	-	-	7	5.0	100%	6
Cornwall	15	12.4	1	30.0	16	13.5	94%	13
Deseronto	2	1.5	2	6.0	4	3.8	50%	2
Durham Region	185	6.1	-	-	185	6.1	100%	185
Elliot Lake	2	-	-	-	2	-	100%	2
Fort Erie	4	7.3	-	-	4	7.3	100%	3
GO (Metrolinx)								
Greater Sudbury	60	7.2	1	7.0	61	7.2	98%	60
Guelph	80	7.7	-	-	80	7.7	100%	80
Hamilton								
Huntsville	6	3.2	-	-	6	3.2	100%	5
Kawartha Lakes	8	5.4	-	-	8	5.4	100%	8
Kenora	3	5.0	-	-	3	5.0	100%	3
Kingston	68	4.6	-	-	68	4.6	100%	68
Leamington	2	3.0	-	-	2	3.0	100%	2
London	205	6.0	-	-	205	6.0	100%	205
Marmora and Lake	2	3.5	-	-	2	3.5	100%	1
Midland	3	6.7	-	-	3	6.7	100%	2
Milton	18	7.9	-	-	18	7.9	100%	18
Mississauga	467	7.1	-	-	467	7.1	100%	467
Niagara Falls	23	7.3	4	14.0	27	8.3	85%	23
Niagara-on-the-Lake	5	5.0	-	-	5	5.0	100%	-
North Bay	24	6.1	-	-	24	6.1	100%	24
Oakville	91	6.3	-	-	91	6.3	100%	91
Orangeville	4	5.3	-	-	4	5.3	100%	-
Orillia	8	6.4	-	-	8	6.4	100%	8
Ottawa	931	6.5	-	-	931	6.5	100%	931
Owen Sound	6	1.0	-	-	6	1.0	100%	6
Parry Sound	-	-	1	8.0	1	8.0	0%	-
Peterborough	40	8.2	9	25.7	49	11.4	82%	40
Port Hope	3	3.0	-	-	3	3.0	100%	3
Quinte West	5	4.0	-	-	5	4.0	100%	5
Russell	-	-	4	10.5	4	10.5	0%	-
Sarnia	23	10.4	-	-	23	10.4	100%	12
Sault Ste Marie	29	11.8	-	-	29	11.8	100%	27
St. Catharines	68	7.9	-	-	68	7.9	100%	68
St. Thomas	8	1.9	-	-	8	1.9	100%	8
Stratford	14	9.2	-	-	14	9.2	100%	14
Tecumseh	2	5.0	-	-	2	5.0	100%	-
Temiskaming Shores	6	2.3	-	-	6	2.3	100%	6
Thunder Bay	48	8.1	-	-	48	8.1	100%	48
Timmins	19	8.5	-	-	19	8.5	100%	19
Toronto	1,773	7.7	-	-	1,773	7.7	100%	1,773
Wasaga Beach	3	2.7	-	-	3	2.7	100%	-
Waterloo Region	254	6.5	-	-	254	6.5	100%	254
Wawa	1	1.0	-	-	1	1.0	100%	1
Welland	20	6.5	-	-	20	6.5	100%	19
Windsor	110	8.9	2	27.5	112	9.3	98%	110
Woodstock	10	5.3	-	-	10	5.3	100%	10
York Region	528	6.9	-	-	528	6.9	100%	518
Total	5,736	5.8	49	15.4	5,785	6.1	94%	5,685

Remarks

Bancroft: Service provided by non-profit organization. Vehicle information not available

Loyalist Township: Vehicles reported by Kingston Transit

Niagara Region: Contracts services from Welland, St Catharines, and Niagara Falls. Vehicles reported by contractors respectively

Norfolk County: Service contracted out. Vehicle information not available

Port Colborne: Vehicles reported under Welland Transit

V. Summary of Revenue Buses by Fuel Type

Municipality	Conventional				Hybrid			Electric			Total
	Diesel	Biodiesel	Natural Gas	Gasoline	Diesel	Natural Gas	Other	Trolley	Battery	Fuel Cell	
Barrie	46										46
Belleville	15										15
Bradford West Gwillimbury	3										3
Brampton		295			91						386
Brantford	26				5						31
Brockville				5							5
Burlington	55										55
Chatham	6		4								10
Clarence-Rockland	13										13
Cobourg	4										4
Collingwood	7										7
Cornwall	16										16
Deseronto				4							4
Durham Region	185										185
Elliot Lake	2										2
Fort Erie	4										4
GO (Metrolinx)	500										1,138
Greater Sudbury	61										61
Guelph		80									80
Hamilton	158		48		28						234
Huntsville	2			4							6
Kawartha Lakes	5			3							8
Kenora	3										3
Kingston	68										68
Leamington	2										2
London	197				8						205
Marmora and Lake				2							2
Midland	3										3
Milton	18										18
Mississauga	300	167									467
Niagara Falls	27										27
Niagara-on-the-Lake	5										5
North Bay	24										24
Oakville	91										91
Orangeville	4										4
Orillia	8										8
Ottawa	754				177						940
Owen Sound	6										6
Parry Sound	1										1
Peterborough	49										49
Port Hope	3										3
Quinte West	5										5
Russell	4										4
Sarnia	23										23
Sault Ste Marie	27			2							29
St. Catharines	46				22						68
St. Thomas	8										8
Stratford	14										14
Tecumseh	2										2
Temiskaming Shores	6										6
Thunder Bay		48									48
Timmins	19										19
Toronto	1,082				691						2,844
Wasaga Beach	1			2							3
Waterloo Region	248				6						254
Wawa				1							1
Welland	20										20
Windsor	83				29						112
Woodstock	10										10
York Region	427	101									528
TOTAL	4,696	691	52	23	1,057	-	-	-	-	-	8,237

Remarks

Bancroft: Service provided by non-profit organization. Vehicle information not available

Loyalist Township: Vehicles reported by Kingston Transit

Niagara Region: Contracts services from Welland, St Catharines, and Niagara Falls. Vehicles reported by contractors respectively

Norfolk County: Service contracted out. Vehicle information not available

Port Colborne: Vehicles reported under Welland Transit

VI. Urban Transit Statistics Glossary

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems. Vehicle and Employee statistics are for the fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

GENERAL INFORMATION

Service Area

Built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Service Area Population

Population living within the built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Fares

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

VEHICLE STATISTICS

Active Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later). Excluded are revenue vehicles stored as a contingency or reserve fleet, vehicles on order and for which an order is possible, newly obtained vehicles not yet in service, old vehicles taken out of service but not yet disposed of, and old vehicles taken out of service to be used as parts sources.

Total Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later) and all such vehicles on order or for which an order is possible. Excluded are staff cars, service vehicles, vehicles leased to another transit system (these are listed under that system), vehicles converted to non-passenger use (such as buses converted to office space), and vehicles which can not or will not be repaired (such as severe wrecks and those cannibalized for parts).

Peak Vehicles

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

Base Vehicles

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

Accessibility Criteria

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be

accessible while others are. A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

Revenue Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include layover, auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Layover Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for time allocated between trips at terminals, including breaks, in regular passenger revenue service.

Revenue Vehicle Hours

Sum of Revenue Passenger Service Hours and Layover Hours.

Deadhead Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include hours operated to and from garage.

Garage In and Out Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of hours to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue hours required to operate auxiliary services.

Other Non-Revenue Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Hours

Total annual vehicle hours operated by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

Revenue Passenger Service Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Deadhead Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include kilometres operated to and from garage.

Garage In and Out Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of kilometres to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Kilometres

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services

(cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue kilometres required to operate auxiliary services.

Other Non-Revenue Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Kilometres

Total annual kilometres travelled by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

EMPLOYMENT STATISTICS

Employees - Operators

Operators only, does not include other transportation operations employees.

Employees - Other Transportation Operations

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

Employees - Vehicle Mechanics

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

Employees - Other Vehicle Maintenance and Servicing

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

Employees - Plant and Other Maintenance

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

Employees - General and Administration

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

Full-Time Employees

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

Part-Time Employees

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

Operator Paid Hours

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

Mechanic Paid Hours

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

Total Employee Paid Hours

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

Top Hourly Wage Rates

Paid to most senior employees.

PASSENGER DATA**Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

Total Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

Total Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

Total Auxiliary Service Passenger Trips

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

OPERATING EXPENSE STATISTICS**Total Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

Total Fuel and Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

Total Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

Total Premises and Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

Total General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

Total Direct Operating Expenses

The total of the above elements. It includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city

charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges, depreciation, and transfers to reserves, etc.

Debt Service Payment

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

Other Indirect Operating Expenses

Includes other operating expenses not directly related to operation, e.g. Park & Ride, transfer of funds to reserves, fare integration, pension deficits, etc.

Total Operating Expenses

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

OPERATING REVENUE STATISTICS

Regular Service Passenger Revenues

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

Total Operating Revenues

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

Total Revenues

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, and concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

Net Direct Operating Cost

Total direct operating expenses minus total operating revenues.

Net Operating Cost

Total operating expenses minus total revenues; are broken down into federal operating contribution, provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), federal, provincial, and municipal debt service contributions (where debt servicing is used).

CAPITAL EXPENSE STATISTICS

Total Capital Expenditures

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

Total Capital Funding

Includes federal capital contribution (including federal dedicated gas tax), provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

Financial Performance

Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

Average Fare

Regular service passenger revenues divided by regular service passenger trips.

Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

Service Utilization

Passengers per Capita

Regular service passenger trips divided by service area population.

Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

Amount of Service

Revenue vehicle hours divided by service area population.

Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

Labour Productivity

Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.