

TTC (Toronto)

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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	500,219,000
▪ Municipal Population:	2,615,060	▪ Total Operating Revenues:	\$999,737,086
▪ Service Area Population:	2,615,060	▪ Total Direct Operating Expenses:	\$1,419,892,261
▪ Service Area Size:	632.0 square kilometres	▪ Active Vehicles:	2,826
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	249
		- Heavy Rail Vehicles	750
		- Standard Buses	1,799
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	99.89%
Monday	0600 - 0130	Friday	0600 - 0130
Tuesday	0600 - 0130	Saturday	0600 - 0130
Wednesday	0600 - 0130	Sunday	0800 - 0130
Thursday	0600 - 0130	Holidays	0800 - 0130
▪ Employees Statistics:	Full-time	Part-time	
Operators	5,121		
Other Transportation Operations	849		
Vehicle Mechanics	490		
Other Vehicle Maintenance and Servicing	2,037		
Plant and Other Maintenance	2,057		
General and Administration	1,553	11	
TOTAL EMPLOYEES	12,107	11	
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
	IAMAW 235 / CUPE 2 (Machinists / Signal Maintenance)		
▪ Disruption during 2010:	G20 Summit		
	Start Date: 22/06/2010		
	End Date: 27/06/2010		
	Duration: 6 days		
		▪ Number of Fixed Routes:	161
		▪ Number of Accessible Routes:	161
		▪ Energy Consumption:	
		- Diesel:	83,718,256 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	328,771,177 kilowatt-hours
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	400,562,434 48.73%	5,899,571 61.18%	114,342,376 55.96%	19.38
Streetcar	99,819,717 12.14%	975,003 10.11%	12,640,964 6.19%	12.97
Light Rail	15,591,411 1.90%	134,025 1.39%	3,204,983 1.57%	23.91
Heavy Rail	306,032,253 37.23%	2,633,595 27.31%	74,122,316 36.28%	28.14
TOTAL	822,005,81	9,642,194	204,310,63	21.19

REMARKS:

* Operator Paid Hours includes Other Transport Operations Paid hours for both years. * Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. * Student Passenger Trips also includes Senior Passenger Trips in both years.

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FARE STRUCTURE

Effective Date:	03/01/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
Adults		\$3.00	\$2.50	\$121.00	\$111.00	
Children		\$0.75	\$0.55			12 years of age or under
Students		\$2.00	\$1.65	\$99.00	\$89.00	Must have TTC discount card
Seniors		\$2.00	\$1.65	\$99.00	\$89.00	Must have appropriate ID
Other: Day Pass \$10						

VEHICLES (2011)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,797	2	5.8	28.0	1,490	850	Internal Combustion
Commuter Rail							- Diesel 1,799
Ferry							- Biodiesel (all blends)
Heavy Rail	750		15.9		562	334	- Natural Gas (CNG or LNG)
Light Rail	28		26.8		24	16	- Other
Locomotive							Electric
Streetcar		249		29.6	199	146	- Trolley
TOTAL ACTIVE VEHICLES	2,575	251			2,275	1,346	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	1,560		Average Bus Age (years)		5.9		TOTAL 1,799

VEHICLE KILOMETRES AND HOURS

	2010	2011
Revenue Vehicle Kilometres	203,830,183	204,310,639
Total Vehicle Kilometres	218,734,567	218,948,196
Revenue Vehicle Hours	9,569,501	9,642,194
Auxiliary Revenue Vehicle Hours	126,801	119,936
Total Vehicle Hours	10,140,518	10,199,054
Operators Paid Hours	14,940,000	14,990,000
Vehicle Mechanics Paid Hours	5,660,000	5,590,000
Total Employee Paid Hours	28,120,000	28,300,000

PASSENGER DATA

Adult Passenger Trips	386,351,000	406,594,000
Concession Fare Trips	91,006,000	93,625,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,826,000	10,737,000
Student Passenger Trips	62,513,000	65,200,000
Senior Passenger Trips		

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	4,534,891,500	4,752,080,500
Auxiliary Service Passenger Trips	2,351,891	2,437,115

OPERATING EXPENSES

Transportation Operations Expenses	\$555,923,051	\$577,794,621
Fuel/Energy Exp. for Vehicles	\$105,783,330	\$121,181,965
Vehicle Maintenance Expenses	\$303,467,837	\$306,234,941
Plant Maintenance Expenses	\$169,631,254	\$178,613,761
General/Administration Expenses	\$221,520,255	\$236,066,973
TOTAL DIRECT OPERATING EXPENSES	\$1,356,325,727	\$1,419,892,261
Debt Service Payment		
Total Operating Expenses	\$1,388,845,705	\$1,463,396,000

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$929,325,272	\$970,604,698
TOTAL OPERATING REVENUES	\$960,883,027	\$999,737,086
Total Revenues	\$987,500,832	\$1,026,381,000
NET DIRECT OPERATING COST	\$395,442,700	\$420,155,175
NET OPERATING COST	\$401,344,873	\$437,015,000
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$309,744,873	\$345,415,000
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,014,600,000	\$975,097,000
Total Capital Disposals	\$124,616	\$188,593
TOTAL CAPITAL FUNDING	\$1,200,504,000	\$975,097,000
Federal Capital Contribution	\$267,184,000	\$262,753,000
Provincial Capital Contribution	\$462,352,000	\$364,444,000
Municipal Capital Contribution	\$414,356,000	\$284,692,000
Other Capital Contributions	\$56,612,000	\$63,208,000

PERFORMANCE INDICATORS

FINANCIAL	2010	2011
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	71%	70%
Municipal Operating Contribution / Capita	\$123.74	\$132.09
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.83	\$0.84

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.95	\$1.94
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.84	\$2.84
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$135.50	\$140.96
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	190.69	191.28
Reg. Serv. Pass. / Rev. Veh. Hr.	49.88	51.88

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	3.82	3.69
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.30	21.19
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.65
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TOP WAGE RATES

Operators	\$29.43	\$30.18
Mechanics	\$33.50	\$34.17