

# TORONTO

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## SYSTEM HIGHLIGHTS:

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- System established: 01/01/1954
  - Serves: City of Toronto
  - Service area size: 632.00 square kilometres
  - Service provided by: Transit Commission
  - Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 02:00 |
| Tuesday   | 06:00 - 02:00 |
| Wednesday | 06:00 - 02:00 |
| Thursday  | 06:00 - 02:00 |
| Friday    | 06:00 - 02:00 |
| Saturday  | 06:00 - 02:00 |
| Sunday    | 06:00 - 02:00 |
| Holidays  | 06:00 - 02:00 |
  - Union Affiliations: ATU 113 (Operators)  
ATU 113 (Mechanics)  
CUPE 2 (Other maintenance)
  - Disruption during 1999: Strike
 

|             |            |
|-------------|------------|
| Start Date: | 19/04/1999 |
| End Date:   | 21/04/1999 |
| Duration:   | 3 days     |
  - Municipal Population: 2,385,421
  - Service Area Population: 2,385,421
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 392,593,000  
Passenger Boardings: 680,177,953
  - Total Operating Revenues: \$569,753,207
  - Total Direct Operating Expenses: \$681,998,223
  - Energy Consumption:
 

|             |             |                |
|-------------|-------------|----------------|
| Diesel      | 51,500,299  | litres         |
| Gasoline    |             |                |
| Propane     |             |                |
| Natural Gas | 5,600,000   | cubic-metres   |
| Electricity | 309,181,600 | kilowatt-hours |
  - Active Vehicles includes: 1350 standard buses  
102 low floor buses  
31 articulated buses  
248 light rail vehicles  
660 heavy rail vehicles  
28 SRT

## REMARKS:

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- The Contributions towards the TTC Stabilization Reserve were \$1,109,000 and \$7,150,000 for 1998 and 1999 respectively.

**THE BETTER WAY****TORONTO**

| FARES                    | CASH   | UNIT PRICE | MONTHLY PASS | OTHER<br>Monthly Subscription<br>Pass | CRITERIA              |
|--------------------------|--------|------------|--------------|---------------------------------------|-----------------------|
| Effective Date: 03/05/99 |        |            |              |                                       |                       |
| Adults                   | \$2.00 | \$1.70     | \$88.50      | \$81.00                               |                       |
| Children                 | \$0.50 | \$0.40     |              |                                       | 12 years and under    |
| Students                 | \$1.40 | \$1.13     | \$75.00      | \$69.00                               | With TTC Student card |
| Seniors                  | \$1.40 | \$1.13     | \$75.00      | \$69.00                               | With ID               |
| Other: Day Pass - \$7.00 |        |            |              |                                       |                       |
| GTA Weekly - \$36.25     |        |            |              |                                       |                       |

| VEHICLES (1999)         | ACTIVE | STORED | AVG AGE | PEAK  | BASE  | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|--------|--------|---------|-------|-------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 1,350  | 100    | 12.4    | 1,131 | 606   | Operators                       | 3,771.0   |           |
| Low Floor Motor Buses   | 102    |        | 1.4     | 64    | 46    | Other Transportation Operations | 748.0     |           |
| Articulated Motor Buses | 31     | 17     | 11.8    | 30    | 3     | Mechanics (Vehicle Maintenance) | 426.0     |           |
| Trolley Buses           |        |        |         |       |       | Other Vehicle Maintenance       | 2,028.0   |           |
| Small / Community Bus   |        |        |         |       |       | Plant Maintenance               | 1,687.0   |           |
| Light Rail Vehicles     | 248    |        | 19.0    | 176   | 113   | General and Administration      | 928.0     | 11.0      |
| Heavy Rail Vehicles     | 660    |        | 14.0    | 504   | 276   | TOTAL EMPLOYEES                 | 9,588.0   | 11.0      |
| Commuter Rail Vehicles  |        |        |         |       |       |                                 |           |           |
| Other: SRT              | 28     |        | 15.0    | 24    | 16    |                                 |           |           |
| TOTAL                   | 2,419  | 117    | N/A     | 1,929 | 1,060 |                                 |           |           |

| OPERATING DATA                       |               |             | 1998          | 1999        | PERFORMANCE INDICATORS   | 1998    | 1999    |
|--------------------------------------|---------------|-------------|---------------|-------------|--|---------|---------|
| Revenue Vehicle Kilometres           |               | 178,284,000 |               | 177,216,045 | FINANCIAL PERFORMANCE  |         |         |
| Total Vehicle Kilometres             |               | 179,935,000 |               | 177,275,018 | Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)   | 81 %    | 84 %    |
| Revenue Vehicle Hours                |               | 7,977,050   |               | 7,949,867   | Municipal Operating Contribution / Capita  | \$62.63 | \$62.42 |
| Total Vehicle Hours                  |               | 8,049,103   |               | 7,954,008   | Net Dir. Oper. Cost / Reg. Serv. Pass.   | \$0.33  | \$0.29  |
| Operator Paid Hours *                | 11,110,000    |             | 11,090,000    |             | AVERAGE FARE   |         |         |
| Mechanic Paid Hours *                | 5,410,000     |             | 5,390,000     |             | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   | \$1.39  | \$1.42  |
| Total Employee Paid Hours            | 21,775,000    |             | 21,885,000    |             | COST EFFECTIVENESS   |         |         |
| Adult Passenger Trips                | 301,573,000   |             | 306,849,000   |             | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.  | \$1.74  | \$1.74  |
| Concession Fare Trips                | 87,116,000    |             | 85,744,000    |             | COST EFFICIENCY  |         |         |
| Concession Fare Trips Detail:        |               |             |               |             | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.  | \$84.18 | \$85.74 |
| Child Passenger Trips                | 13,984,000    |             | 13,395,000    |             | SERVICE UTILIZATION  |         |         |
| Student Passenger Trips              | 38,210,000    |             | 37,804,000    |             | Reg. Serv. Pass. / Capita  | 162.94  | 164.58  |
| Senior Passenger Trips               | 24,965,000    |             | 24,064,000    |             | Reg. Serv. Pass. / Rev. Veh. Hrs.  | 48.73   | 49.38   |
| REGULAR SERVICE PASSENGER TRIPS      | 388,689,000   |             | 392,593,000   |             | AMOUNT OF SERVICE  |         |         |
| Regular Service Passenger Kms        | 3,925,758,900 |             | 3,965,189,300 |             | Rev. Veh. Hrs. / Capita  | 3.34    | 3.33    |
| Auxiliary Serv. Pass. Trips          | 2,058,176     |             | 2,122,961     |             | AVERAGE SPEED  |         |         |
| Transportation Operations Expenses   | \$276,792,763 |             | \$286,085,843 |             | Rev. Veh. Kms. / Rev. Veh. Hrs.  | 22.35   | 22.29   |
| Fuel/Energy Exp. for Vehicles        | \$46,272,428  |             | \$46,183,869  |             | VEHICLE UTILIZATION  |         |         |
| Vehicle Maintenance Expenses         | \$177,021,518 |             | \$175,430,189 |             | Tot. Veh. Kms. / Active Vehicles   | 75,318  | 73,284  |
| Plant Maintenance Expenses           | \$96,478,075  |             | \$98,181,191  |             | LABOUR PRODUCTIVITY  |         |         |
| General/Administration Expenses      | \$81,022,472  |             | \$76,117,131  |             | Rev. Veh. Hrs. / Operator Paid Hrs. *  | 0.72    | 0.72    |
| TOTAL DIRECT OPERATING EXPENSES      | \$677,587,256 |             | \$681,998,223 |             | TOP WAGE RATES   |         |         |
| Debt Service Payment                 |               |             |               |             | Operators  | \$20.36 | \$21.02 |
| Total Operating Expenses             | \$713,258,994 |             | \$734,132,176 |             | Mechanics  | \$23.78 | \$24.26 |
| REGULAR SERV. PASS. REVENUES         | \$539,426,906 |             | \$558,536,601 |             | Notes:   |         |         |
| TOTAL OPERATING REVENUES             | \$550,203,733 |             | \$569,753,207 |             | * Operator Paid Hours included Other Transportation Operations Paid Hours in both years.       |         |         |
| Total Revenues                       | \$563,870,906 |             | \$585,244,176 |             | Mechanic Paid Hours included Other Vehicle Maintenance and Servicing Paid Hours in both years. |         |         |
| NET DIRECT OPERATING COST            | \$127,383,523 |             | \$112,245,016 |             |  |         |         |
| NET OPERATING COST                   | \$149,388,000 |             | \$148,888,000 |             |  |         |         |
| Provincial Operating Contribution    |               |             |               |             |  |         |         |
| Municipal Operating Contribution     | \$149,388,000 |             | \$148,888,000 |             |  |         |         |
| Other Operating Contributions        |               |             |               |             |  |         |         |
| Provincial Debt Service Contribution |               |             |               |             |  |         |         |
| Municipal Debt Service Contribution  |               |             |               |             |  |         |         |
| TOTAL CAPITAL EXPENDITURES           | \$577,839,000 |             | \$647,014,000 |             |  |         |         |
| TOTAL CAPITAL FUNDING                | \$577,839,000 |             | \$647,014,000 |             |  |         |         |
| Provincial Capital Contribution      | \$397,586,000 |             |               |             |  |         |         |
| Municipal Capital Contribution       | \$156,385,000 |             | \$623,414,000 |             |  |         |         |
| Other Capital Contributions          | \$23,868,000  |             | \$23,600,000  |             |  |         |         |