

# **Ontario Urban Transit Fact Book**

## **2009 Operating Data**

prepared for  
The Ontario Ministry of Transportation

by  
The Canadian Urban Transit Association

## **Abstract**

The ***Ontario Urban Transit Fact Book*** is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2008 and 2009, along with key performance indicators, for each of the transit systems.

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<p>Supplementary Notes</p> <p>Please contact CUTA's Technical Services Department for any corrections or comments.</p> <p><b>© 2010 Data is not to be reproduced without prior approval from the Canadian Urban Transit Association</b></p>		
<p>Abstract</p> <p>The <b>Ontario Urban Transit Fact Book - 2009 Operating Data</b> contains operating statistics collected from <b>58</b> Ontario transit systems which provide transit services for the public.</p> <p>The Fact Book provides detailed data for 2008 and 2009, along with key performance indicators, for each transit system. The report also provides summary information for the province and summary reports for revenue buses by accessibility and by fuel type.</p>		
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## SUPPLEMENTARY NOTES

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

The completion and submission of the annual questionnaire is required from all Ontario municipalities wishing to receive gas tax funding as part of the 2010 Dedicated Gas Tax allocation.

### New Transit Systems:

Nation Municipality joined the other Ontario municipalities participating in the 2009 MTO Ontario Urban Transit Fact Book Project.

### Strikes / Interruptions Information:

Transit System	From	To	Days	Remarks
<b>For 2009</b>				
Fort Erie	10/12/2009	10/12/2009	1	Snowstorm
London (LTC)	16/11/2009	15/12/2009	30	Strike
Ottawa (OC Transpo)	01/01/2009	01/02/2009	31	Strike
<b>For 2008</b>				
Fort Erie	01/02/2008	01/02/2008	1	Weather
	05/03/2008	05/03/2008	0.5	Weather
	19/12/2008	19/12/2008	0.5	Weather
Kawartha Lakes (Lindsay)	04/02/2008	24/03/2008	35	Labour Strike
Milton	14/08/2008	07/10/2008	37	Service Disruption (Vehicle Maintenance)
Ottawa (OC Transpo)	10/12/2008	31/12/2008	22	Strike
Toronto (TTC)	25/04/2008	27/04/2008	2	Strike
York Region (YRT)	24/09/2008	10/10/2008	16	Strike - BRT (VIVA Service)



## **I. Urban Transit Statistics Glossary**

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems. Vehicle and Employee statistics are for the fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

## **GENERAL INFORMATION**

### **Service Area**

Built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

### **Service Area Population**

Population living within the built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

### **Fares**

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

## **VEHICLE STATISTICS**

### **Active Vehicles**

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later). Excluded are revenue vehicles stored as a contingency or reserve fleet, vehicles on order and for which an order is possible, newly obtained vehicles not yet in service, old vehicles taken out of service but not yet disposed of, and old vehicles taken out of service to be used as parts sources.

### **Total Vehicles**

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later) and all such vehicles on order or for which an order is possible. Excluded are staff cars, service vehicles, vehicles leased to another transit system (these are listed under that system), vehicles converted to non-passenger use (such as buses converted to office space), and vehicles which can not or will not be repaired (such as severe wrecks and those cannibalized for parts).

### **Peak Vehicles**

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

### **Base Vehicles**

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

### **Accessibility Criteria**

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be

accessible while others are. A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

### **Revenue Passenger Service Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include layover, auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

### **Layover Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for time allocated between trips at terminals, including breaks, in regular passenger revenue service.

### **Deadhead Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include hours operated to and from garage.

### **Garage In and Out Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of hours to and from the garage for regular passenger revenue service.

### **Auxiliary Passenger Service Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue hours required to operate auxiliary services.

### **Other Non-Revenue Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

### **Total Vehicle Hours**

Total annual vehicle hours operated by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

### **Revenue Passenger Service Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

### **Deadhead Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include kilometres operated to and from garage.

### **Garage In and Out Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of kilometres to and from the garage for regular passenger revenue service.

### **Auxiliary Passenger Service Kilometres**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue kilometres required to operate auxiliary services.

**Other Non-Revenue Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

**Total Vehicle Kilometres**

Total annual kilometres travelled by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

**EMPLOYMENT STATISTICS****Employees - Operators**

Operators only, does not include other transportation operations employees.

**Employees - Other Transportation Operations**

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

**Employees - Vehicle Mechanics**

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

**Employees - Other Vehicle Maintenance and Servicing**

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

**Employees - Plant and Other Maintenance**

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

**Employees - General and Administration**

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

**Full-Time Employees**

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

**Part-Time Employees**

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

**Operator Paid Hours**

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

**Mechanic Paid Hours**

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

**Total Employee Paid Hours**

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

**Top Hourly Wage Rates**

Paid to most senior employees.

## PASSENGER DATA

### Passenger Trips

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

### Total Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

### Total Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

### Total Auxiliary Service Passenger Trips

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

## OPERATING EXPENSE STATISTICS

### Total Transportation Operations Expenses

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

### Total Fuel and Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

### Total Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

### Total Premises and Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

### Total General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

### Total Direct Operating Expenses

The total of the above elements. It includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges, depreciation, and transfers to reserves, etc.

**Debt Service Payment**

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

**Other Indirect Operating Expenses**

Includes other operating expenses not directly related to operation, e.g. Park & Ride, transfer of funds to reserves, fare integration, pension deficits, etc.

**Total Operating Expenses**

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

**OPERATING REVENUE STATISTICS****Regular Service Passenger Revenues**

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

**Total Operating Revenues**

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

**Total Revenues**

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, and concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

**Net Direct Operating Cost**

Total direct operating expenses minus total operating revenues.

**Net Operating Cost**

Total operating expenses minus total revenues; are broken down into federal operating contribution, provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), federal, provincial, and municipal debt service contributions (where debt servicing is used).

**CAPITAL EXPENSE STATISTICS****Total Capital Expenditures**

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

**Total Capital Funding**

Includes federal capital contribution (including federal dedicated gas tax), provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

## PERFORMANCE INDICATORS

*Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.*

### Financial Performance

#### Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

#### Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

#### Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

### Average Fare

Regular service passenger revenues divided by regular service passenger trips.

### Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

### Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

### Service Utilization

#### Passengers per Capita

Regular service passenger trips divided by service area population.

#### Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

### Amount of Service

Revenue vehicle hours divided by service area population.

### Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

### Vehicle Utilization

Total vehicle kilometres divided by number of active vehicles.

### Labour Productivity

#### Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.





## **II. Ontario and Ontario (without GO) Summaries**

# Ontario Summary

Municipal Population:	10,469,087
Service Area Population:	9,855,005
Number of Fixed Routes:	1,354
Number of Accessible Routes:	676

FARES	Cash	Unit Price	Monthly Pass
Adults	\$2.63	\$2.30	\$72.04
Children	\$1.86	\$1.72	\$49.23
Students	\$2.15	\$1.83	\$55.63
Seniors	\$2.17	\$1.77	\$47.32

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	11,422	540
Other Transportation Operations	1,666	154
Vehicle Mechanics	1,302	19
Other Vehicle Maintenance and Servicing	2,919	76
Plant and Other Maintenance	2,317	34
General and Administration	2,223	191
TOTAL EMPLOYEES	21,849	1,014

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	233,093,910	litres
- Biodiesel B5	24,934,055	litres
- Biodiesel B20	6,179,125	litres
- Biodiesel - Other	1,594,524	litres
- Natural Gas	3,901,519	cubic-metres
- Electricity	319,205,504	kilowatt-hours

REVENUE VEHICLES (2009)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
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Ferry				
Streetcar	249	180	27.6	
Commuter Rail	46	403	444	5.9
Light Rail	31		26	23.3
Heavy Rail	678		556	17.9
Locomotive	59	42		10.6
Bus	5,107	857	4,502	4.8
TOTAL VEHICLES	5,862	1,568	5,750	18.4
Total Low-Floor Bus (30'-60')	4,400	Percentage of accessible bus fleet:		85.63%
Average Bus Age (years)	6.7	Percentage of accessible transit fleet:		79.39%

OPERATING DATA	2008	2009	CAPITAL EXPENSES AND FUNDING SOURCES	2008	2009
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,745,364,693</b>	<b>\$2,393,771,124</b>
Number of transit systems reporting	57	58	Total Capital Disposals	\$2,766,127	\$18,011,239
Revenue Vehicle Kilometres	427,851,853	446,103,651	<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,843,572,091</b>	<b>\$2,395,968,915</b>
Total Vehicle Kilometres	469,587,233	489,845,630	Federal Capital Contribution	\$435,403,508	\$375,188,044
Revenue Vehicle Hours	17,827,421	19,975,541	Provincial Capital Contribution	\$1,091,911,431	\$1,428,559,646
Total Vehicle Hours	19,699,719	21,742,815	Municipal Capital Contribution	\$251,788,007	\$445,403,709
Operators Paid Hours	27,020,123	28,075,201	Other Capital Contributions	\$64,469,145	\$146,817,516
Vehicle Mechanics Paid Hours	7,249,275	7,431,184			
Total Employee Paid Hours	46,708,199	49,086,205			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2008</b>	<b>2009</b>
Adult Passenger Trips	514,499,378	513,569,138	<b>FINANCIAL</b>		
Concession Fare Trips	174,837,106	176,515,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	63%	59%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$69.11	\$90.01
Child Passenger Trips	12,985,214	12,962,905	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.16	\$1.38
Student Passenger Trips	107,812,323	108,636,054	<b>AVERAGE FARE</b>		
Senior Passenger Trips	12,591,143	10,688,251	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.93	\$1.96
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>796,268,275</b>	<b>787,002,311</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	7,583,036,003	7,572,550,880	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.15	\$3.40
Auxiliary Service Passenger Trips	3,374,920	3,084,119	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$110.43	\$123.73
Transportation Operations Expenses	\$1,146,158,903	\$1,232,257,366	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$273,326,315	\$243,475,865	Reg. Serv. Pass. / Capita	81.53	79.86
Vehicle Maintenance Expenses	\$492,542,507	\$533,438,755	Reg. Serv. Pass. / Rev. Veh. Hr.	41.50	39.34
Plant Maintenance Expenses	\$272,862,686	\$306,111,620	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$323,558,470	\$357,973,591	Rev. Veh. Hrs. / Capita	1.85	2.04
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$2,508,448,882</b>	<b>\$2,673,257,197</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$2,788,313,830	\$2,965,721,702	Rev. Veh. Kms. / Rev. Veh. Hr.	21.79	22.27
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,537,288,378</b>	<b>\$1,543,234,621</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.67
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,587,272,531</b>	<b>\$1,589,574,682</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$1,630,112,505	\$1,635,440,327	Operators	\$21.87	\$22.52
<b>NET DIRECT OPERATING COST</b>	<b>\$921,176,351</b>	<b>\$1,083,682,514</b>	Mechanics	\$27.01	\$27.80
<b>NET OPERATING COST</b>	<b>\$1,158,201,325</b>	<b>\$1,330,281,375</b>			
Federal Operating Contribution		\$77,400			
Provincial Operating Contribution	\$316,732,026	\$259,880,857			
Municipal Operating Contribution	\$673,654,523	\$882,440,250			
Other Operating Contributions	\$1,672,710	\$1,575,050			
Federal Debt Service Contribution	\$5,835,960				
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$3,073,968	\$3,526,511			

# Ontario (without GO) Summary

Municipal Population:	10,469,087
Service Area Population:	9,855,005
Number of Fixed Routes:	1,294
Number of Accessible Routes:	640

FARES	Cash	Unit Price	Monthly Pass
Adults	\$2.63	\$2.30	\$72.04
Children	\$1.86	\$1.72	\$49.23
Students	\$2.15	\$1.83	\$55.63
Seniors	\$2.17	\$1.77	\$47.32

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	10,849	500
Other Transportation Operations	1,280	15
Vehicle Mechanics	1,233	19
Other Vehicle Maintenance and Servicing	2,874	76
Plant and Other Maintenance	2,098	20
General and Administration	1,919	188
TOTAL EMPLOYEES	20,253	818

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	178,691,315	litres
- Biodiesel B5	24,934,055	litres
- Biodiesel B20	6,179,125	litres
- Biodiesel - Other	1,594,524	litres
- Natural Gas	3,901,519	cubic-metres
- Electricity	319,205,504	kilowatt-hours

REVENUE VEHICLES (2009)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
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Ferry				
Streetcar	249	180	27.6	
Commuter Rail				
Light Rail	31	26	23.3	
Heavy Rail	678	556	17.9	
Locomotive				
Bus	4,706	857	4,193	4.8
TOTAL VEHICLES	5,415	1,106	4,955	18.4
Total Low-Floor Bus (30'-60')	4,351	Percentage of accessible bus fleet:		84.59%
Average Bus Age (years)	6.9	Percentage of accessible transit fleet:		83.49%

OPERATING DATA	2008	2009	CAPITAL EXPENSES AND FUNDING SOURCES	2008	2009
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,012,891,406</b>	<b>\$1,178,411,201</b>
Number of transit systems reporting	56	57	Total Capital Disposals	\$743,357	\$1,809,762
Revenue Vehicle Kilometres	390,302,832	407,634,069	<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,000,808,391</b>	<b>\$1,180,608,993</b>
Total Vehicle Kilometres	432,038,212	449,803,398	Federal Capital Contribution	\$376,575,608	\$337,748,278
Revenue Vehicle Hours	17,827,421	18,492,574	Provincial Capital Contribution	\$340,633,231	\$275,048,419
Total Vehicle Hours	19,699,719	20,253,755	Municipal Capital Contribution	\$219,130,407	\$420,994,780
Operators Paid Hours	25,763,301	26,654,889	Other Capital Contributions	\$64,469,145	\$146,817,516
Vehicle Mechanics Paid Hours	7,137,420	7,267,145			
Total Employee Paid Hours	43,639,412	45,226,453			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2008</b>	<b>2009</b>
Adult Passenger Trips	467,149,608	466,033,538	<b>FINANCIAL</b>		
Concession Fare Trips	167,504,276	169,153,400	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	60%	57%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$69.11	\$90.01
Child Passenger Trips	12,475,310	12,451,805	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.16	\$1.36
Student Passenger Trips	103,102,237	102,829,354	<b>AVERAGE FARE</b>		
Senior Passenger Trips	10,478,303	9,644,451	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.70	\$1.71
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>741,585,675</b>	<b>732,105,111</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	5,740,232,383	5,706,046,080	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.92	\$3.13
Auxiliary Service Passenger Trips	3,374,920	3,084,119	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$110.43	\$113.74
Transportation Operations Expenses	\$1,025,452,644	\$1,111,966,958	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$224,369,702	\$201,081,782	Reg. Serv. Pass. / Capita	75.93	74.29
Vehicle Maintenance Expenses	\$437,067,185	\$467,254,936	Reg. Serv. Pass. / Rev. Veh. Hr.	41.50	39.53
Plant Maintenance Expenses	\$203,756,521	\$220,150,856	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$275,994,534	\$286,699,138	Rev. Veh. Hrs. / Capita	1.85	1.89
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$2,166,640,586</b>	<b>\$2,287,153,670</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$2,278,631,791	\$2,405,427,041	Rev. Veh. Kms. / Rev. Veh. Hr.	21.79	21.98
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,264,118,265</b>	<b>\$1,253,026,177</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.65
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,309,358,182</b>	<b>\$1,294,499,845</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$1,342,099,722	\$1,326,482,457	Operators	\$21.70	\$22.37
<b>NET DIRECT OPERATING COST</b>	<b>\$857,282,404</b>	<b>\$992,653,824</b>	Mechanics	\$26.84	\$27.65
<b>NET OPERATING COST</b>	<b>\$936,532,069</b>	<b>\$1,078,944,584</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$252,026,726	\$191,454,345			
Municipal Operating Contribution	\$673,654,523	\$882,440,250			
Other Operating Contributions	\$1,672,710	\$1,575,050			
Federal Debt Service Contribution	\$5,835,960				
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$3,073,968	\$3,526,511			



### **III. Population Group Summaries**

## Population Group 1 (> 400,000)

Municipal Population:	7,289,144
Service Area Population:	7,003,374
Number of Fixed Routes:	895
Number of Accessible Routes:	389

<b>FARES</b>	Cash	Unit Price	Monthly Pass
Adults	\$2.85	\$2.29	\$92.97
Children	\$2.28	\$1.50	\$62.53
Students	\$2.71	\$1.97	\$77.88
Seniors	\$2.61	\$1.70	\$55.46

<b>EMPLOYEE STATISTICS</b>	Full-time	Part-time
Operators	9,764	195
Other Transportation Operations	1,538	146
Vehicle Mechanics	1,101	11
Other Vehicle Maintenance and Servicing	2,751	57
Plant and Other Maintenance	2,294	29
General and Administration	2,068	159
<b>TOTAL EMPLOYEES</b>	<b>19,516</b>	<b>597</b>

\* Contract employees are not necessarily included in the Employee Statistics

### ENERGY CONSUMPTION

- Diesel	201,196,488	litres
- Biodiesel B5	22,565,372	litres
- Biodiesel B20	4,619,787	litres
- Biodiesel - Other	1,594,524	litres
- Natural Gas	3,882,183	cubic-metres
- Electricity	319,205,504	kilowatt-hours

### REVENUE VEHICLES (2009)

	<b>Total Vehicles</b>		<b>Peak (Est.)</b>	<b>Avg. Age</b>	
	Access.	Non-Acc.		Access.	Non-Acc.
Ferry					
Streetcar		249	180		27.6
Commuter Rail	46	403	444	5.9	19.0
Light Rail	31		26	23.3	
Heavy Rail	678		556	17.9	
Locomotive		59	42		10.6
Bus	4,227	620	3,632	4.8	18.4
<b>TOTAL VEHICLES</b>	<b>4,982</b>	<b>1,331</b>	<b>4,880</b>		
Total Low-Floor Bus (30'-60')	3,591		Percentage of accessible bus fleet:		87.21%
Average Bus Age (years)	6.5		Percentage of accessible transit fleet:		79.49%

### OPERATING DATA

#### VEHICLE KILOMETRES AND HOURS

	<b>2008</b>	<b>2009</b>
Number of transit systems reporting	9	9
Revenue Vehicle Kilometres	366,964,996	383,567,809
Total Vehicle Kilometres	405,055,976	423,462,303
Revenue Vehicle Hours	15,024,308	17,113,862
Total Vehicle Hours	16,714,875	18,733,871
Operators Paid Hours	23,602,464	24,696,990
Vehicle Mechanics Paid Hours	6,852,807	7,057,804
Total Employee Paid Hours	42,022,310	44,371,230

#### PASSENGER DATA

Adult Passenger Trips	487,051,057	486,927,674
Concession Fare Trips	142,142,673	145,394,064

##### Concession Fare Trips Details:

Child Passenger Trips	12,431,944	12,419,359
Student Passenger Trips	88,708,434	90,719,435
Senior Passenger Trips	9,080,826	7,255,480

#### REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	7,399,123,765	7,351,567,403
Auxiliary Service Passenger Trips	3,039,268	2,676,230

#### OPERATING EXPENSES

Transportation Operations Expenses	\$1,004,838,308	\$1,085,091,099
Fuel/Energy Exp. for Vehicles	\$234,939,543	\$215,621,060
Vehicle Maintenance Expenses	\$449,294,841	\$488,399,629
Plant Maintenance Expenses	\$261,272,073	\$292,365,759
General/Administration Expenses	\$305,180,389	\$339,561,438
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$2,255,525,154</b>	<b>\$2,421,038,985</b>
Total Operating Expenses	\$2,530,077,105	\$2,704,688,054

#### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,431,404,699</b>	<b>\$1,438,342,777</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,477,013,441</b>	<b>\$1,478,621,383</b>
Total Revenues	\$1,515,324,256	\$1,521,537,927
<b>NET DIRECT OPERATING COST</b>	<b>\$778,511,713</b>	<b>\$942,417,602</b>
<b>NET OPERATING COST</b>	<b>\$1,014,752,849</b>	<b>\$1,183,150,127</b>
Federal Operating Contribution		\$77,400
Provincial Operating Contribution	\$298,691,887	\$240,208,538
Municipal Operating Contribution	\$549,964,984	\$756,352,124
Other Operating Contributions	\$251,063	\$391,561
Federal Debt Service Contribution	\$5,835,960	
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$3,045,001	\$3,287,629

### CAPITAL EXPENSES AND FUNDING SOURCES

	<b>2008</b>	<b>2009</b>
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,657,263,521</b>	<b>\$2,323,652,742</b>
Total Capital Disposals	\$2,511,074	\$16,367,990
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,764,751,525</b>	<b>\$2,324,163,500</b>
Federal Capital Contribution	\$427,780,953	\$367,927,179
Provincial Capital Contribution	\$1,052,828,604	\$1,399,109,168
Municipal Capital Contribution	\$226,139,584	\$420,949,789
Other Capital Contributions	\$58,002,384	\$136,177,364

### PERFORMANCE INDICATORS

#### FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	65%	61%
Municipal Operating Contribution / Capita	\$79.20	\$108.00
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.08	\$1.32

#### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.98	\$2.01
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#### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.12	\$3.38
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#### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$115.49	\$130.20
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#### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	104.14	102.16
Reg. Serv. Pass. / Rev. Veh. Hr.	44.49	41.81

#### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	2.16	2.44
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#### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.93	22.41
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#### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.63	0.65
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#### AVERAGE TOP WAGE RATE

Operators	\$25.85	\$27.20
Mechanics	\$30.96	\$31.99

## Population Group 2 (150,001 - 400,000)

Municipal Population:	922,073
Service Area Population:	915,208
Number of Fixed Routes:	115
Number of Accessible Routes:	54

FARES	Cash	Unit Price	Monthly Pass
Adults	\$2.74	\$2.22	\$82.75
Children	\$1.48	\$1.25	\$0.00
Students	\$2.55	\$1.75	\$59.00
Seniors	\$2.55	\$1.63	\$50.38

### EMPLOYEE STATISTICS

	Full-time	Part-time
Operators	668	101
Other Transportation Operations	49	2
Vehicle Mechanics	87	
Other Vehicle Maintenance and Servicing	71	2
Plant and Other Maintenance	10	
General and Administration	72	16
<b>TOTAL EMPLOYEES</b>	<b>957</b>	<b>121</b>

\* Contract employees are not necessarily included in the Employee Statistics

### ENERGY CONSUMPTION

- Diesel	13,946,496	litres
- Biodiesel B5		
- Biodiesel B20		
- Biodiesel - Other		
- Natural Gas		
- Electricity		

### REVENUE VEHICLES (2009)

	Total Vehicles	Peak (Est.)	Avg. Age
	Access.	Non-Acc.	Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	340	91	348 4.1 19.8
<b>TOTAL VEHICLES</b>	<b>340</b>	<b>91</b>	<b>348</b>
Total Low-Floor Bus (30'-60')	339	Percentage of accessible bus fleet:	78.89%
Average Bus Age (years)	7.4	Percentage of accessible transit fleet:	78.89%

### OPERATING DATA

#### VEHICLE KILOMETRES AND HOURS

	2008	2009
Number of transit systems reporting	4	4
Revenue Vehicle Kilometres	21,868,190	21,590,759
Total Vehicle Kilometres	24,383,897	23,699,472
Revenue Vehicle Hours	1,098,531	1,071,995
Total Vehicle Hours	1,214,468	1,162,662
Operators Paid Hours	1,475,838	1,442,369
Vehicle Mechanics Paid Hours	202,719	165,582
Total Employee Paid Hours	2,111,853	2,096,874

#### PASSENGER DATA

Adult Passenger Trips	16,241,145	14,968,235
Concession Fare Trips	16,061,904	14,673,819
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	<i>184,947</i>	<i>160,189</i>
<i>Student Passenger Trips</i>	<i>12,930,202</i>	<i>11,763,829</i>
<i>Senior Passenger Trips</i>	<i>1,637,805</i>	<i>1,515,129</i>

#### REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms		
Auxiliary Service Passenger Trips	31,600	79,800

#### OPERATING EXPENSES

Transportation Operations Expenses	\$52,632,077	\$52,946,225
Fuel/Energy Exp. for Vehicles	\$16,022,858	\$11,516,614
Vehicle Maintenance Expenses	\$18,586,952	\$18,997,879
Plant Maintenance Expenses	\$4,510,744	\$4,523,801
General/Administration Expenses	\$7,337,551	\$7,385,154
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$99,090,182</b>	<b>\$95,369,673</b>
Total Operating Expenses	\$102,667,232	\$99,938,541

#### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$47,136,821</b>	<b>\$45,821,179</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$49,198,543</b>	<b>\$47,692,166</b>
Total Revenues	\$52,036,068	\$48,766,751
<b>NET DIRECT OPERATING COST</b>	<b>\$49,891,639</b>	<b>\$47,677,507</b>
<b>NET OPERATING COST</b>	<b>\$50,631,164</b>	<b>\$51,171,790</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$5,759,776	\$5,029,299
Municipal Operating Contribution	\$43,593,510	\$45,151,825
Other Operating Contributions	\$1,248,911	\$961,630
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$28,967	\$29,036

### CAPITAL EXPENSES AND FUNDING SOURCES

	2008	2009
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$44,894,683</b>	<b>\$41,118,295</b>
Total Capital Disposals	\$237,323	\$1,619,807
<b>TOTAL CAPITAL FUNDING</b>	<b>\$36,244,462</b>	<b>\$42,766,917</b>
Federal Capital Contribution	\$3,522,222	\$5,770,226
Provincial Capital Contribution	\$15,927,765	\$13,272,921
Municipal Capital Contribution	\$12,910,725	\$16,953,667
Other Capital Contributions	\$3,883,750	\$6,770,103

### PERFORMANCE INDICATORS

	2008	2009
<b>FINANCIAL</b>		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	50%
Municipal Operating Contribution / Capita	\$47.87	\$49.34
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.54	\$1.61
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.46	\$1.55
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.07	\$3.22
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$81.59	\$82.03
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	35.47	32.39
Reg. Serv. Pass. / Rev. Veh. Hr.	29.41	27.65
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.21	1.17
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	19.91	20.14
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.75
<b>AVERAGE TOP WAGE RATE</b>		
Operators	\$22.95	\$23.81
Mechanics	\$27.46	\$28.60

# Population Group 3 (50,000 - 150,000)

Municipal Population:	1,203,518
Service Area Population:	1,137,863
Number of Fixed Routes:	207
Number of Accessible Routes:	135

<b>FARES</b>	Cash	Unit Price	Monthly Pass
Adults	\$2.32	\$2.08	\$64.82
Children	\$2.03	\$1.76	\$47.00
Students	\$2.28	\$1.93	\$53.82
Seniors	\$2.20	\$1.78	\$48.09

## EMPLOYEE STATISTICS

	Full-time	Part-time
Operators	822	173
Other Transportation Operations	69	2
Vehicle Mechanics	99	2
Other Vehicle Maintenance and Servicing	89	12
Plant and Other Maintenance	11	2
General and Administration	63	9
<b>TOTAL EMPLOYEES</b>	<b>1,153</b>	<b>200</b>

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	13,941,740	litres
- Biodiesel B5	2,253,897	litres
- Biodiesel B20	1,559,338	litres
- Biodiesel - Other		
- Natural Gas		
- Electricity		

## REVENUE VEHICLES (2009)

	Total Vehicles	Peak (Est.)	Avg. Age
	Access.	Non-Acc.	Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	383	86	354 5.4 18.4
<b>TOTAL VEHICLES</b>	<b>383</b>	<b>86</b>	<b>354</b>
Total Low-Floor Bus (30'-60')	359	Percentage of accessible bus fleet: 81.66%	
Average Bus Age (years)	7.8	Percentage of accessible transit fleet: 81.66%	

## OPERATING DATA

	2008	2009
<b>VEHICLE KILOMETRES AND HOURS</b>		
Number of transit systems reporting	11	11
Revenue Vehicle Kilometres	29,327,680	30,431,832
Total Vehicle Kilometres	29,584,321	30,992,006
Revenue Vehicle Hours	1,307,053	1,330,075
Total Vehicle Hours	1,347,851	1,357,441
Operators Paid Hours	1,573,671	1,610,331
Vehicle Mechanics Paid Hours	158,806	176,363
Total Employee Paid Hours	2,094,996	2,173,251

## PASSENGER DATA

Adult Passenger Trips	9,361,656	9,794,507
Concession Fare Trips	14,665,278	14,887,280
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	<i>317,363</i>	<i>333,200</i>
<i>Student Passenger Trips</i>	<i>5,359,523</i>	<i>5,556,118</i>
<i>Senior Passenger Trips</i>	<i>1,308,009</i>	<i>1,352,723</i>

## REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	155,261,486	194,880,151
Auxiliary Service Passenger Trips	218,741	221,585

## OPERATING EXPENSES

Transportation Operations Expenses	\$65,521,550	\$70,241,536
Fuel/Energy Exp. for Vehicles	\$18,036,729	\$13,266,602
Vehicle Maintenance Expenses	\$19,383,937	\$21,098,272
Plant Maintenance Expenses	\$5,712,096	\$7,999,908
General/Administration Expenses	\$8,357,059	\$8,423,321
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$117,011,371</b>	<b>\$121,029,638</b>
Total Operating Expenses	\$118,059,774	\$124,686,807

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$45,673,244</b>	<b>\$45,949,205</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$47,478,031</b>	<b>\$49,599,166</b>
Total Revenues	\$48,731,092	\$51,044,655
<b>NET DIRECT OPERATING COST</b>	<b>\$69,533,340</b>	<b>\$71,430,472</b>
<b>NET OPERATING COST</b>	<b>\$69,328,682</b>	<b>\$73,642,152</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$8,544,965	\$10,127,557
Municipal Operating Contribution	\$60,426,732	\$63,304,050
Other Operating Contributions	\$7,250	
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		\$209,846

## CAPITAL EXPENSES AND FUNDING SOURCES

	2008	2009
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$33,519,684</b>	<b>\$24,185,372</b>
Total Capital Disposals	\$15,900	\$23,442
<b>TOTAL CAPITAL FUNDING</b>	<b>\$33,501,684</b>	<b>\$24,098,737</b>
Federal Capital Contribution	\$2,335,650	\$562,396
Provincial Capital Contribution	\$18,654,410	\$13,505,200
Municipal Capital Contribution	\$11,212,994	\$6,298,173
Other Capital Contributions	\$1,298,630	\$3,732,968

## PERFORMANCE INDICATORS

	2008	2009
<b>FINANCIAL</b>		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	41%	41%
Municipal Operating Contribution / Capita	\$53.17	\$55.63
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.13	\$2.14
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.40	\$1.38
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.58	\$3.63
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$83.56	\$85.83
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	28.78	29.31
Reg. Serv. Pass. / Rev. Veh. Hr.	24.25	24.28
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.23	1.25
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.43	21.90
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.73
<b>AVERAGE TOP WAGE RATE</b>		
Operators	\$22.25	\$22.98
Mechanics	\$26.40	\$27.31



## Population Group 4 (< 50,000)

Municipal Population:	1,054,352
Service Area Population:	798,560
Number of Fixed Routes:	137
Number of Accessible Routes:	98

FARES	Cash	Unit Price	Monthly Pass
Adults	\$2.66	\$2.40	\$66.09
Children	\$1.68	\$1.89	\$40.00
Students	\$1.92	\$1.76	\$47.62
Seniors	\$2.00	\$1.80	\$43.03

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	186	83
Other Transportation Operations	13	4
Vehicle Mechanics	19	6
Other Vehicle Maintenance and Servicing	13	5
Plant and Other Maintenance	2	3
General and Administration	26	7
TOTAL EMPLOYEES	259	108

\* Contract employees are not necessarily included in the Employee Statistics

### ENERGY CONSUMPTION

- Diesel	4,009,186	litres
- Biodiesel B5	114,786	litres
- Biodiesel B20		
- Biodiesel - Other		
- Natural Gas	19,336	cubic-metres
- Electricity		

REVENUE VEHICLES (2009)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	157	60	168 5.0 15.5
TOTAL VEHICLES	157	60	168
Total Low-Floor Bus (30'-60')	111	Percentage of accessible bus fleet: 72.35%	
Average Bus Age (years)	7.8	Percentage of accessible transit fleet: 72.35%	

OPERATING DATA	2008	2009	CAPITAL EXPENSES AND FUNDING SOURCES	2008	2009
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$9,686,805</b>	<b>\$4,814,715</b>
Number of transit systems reporting	33	34	Total Capital Disposals	\$1,830	
Revenue Vehicle Kilometres	9,690,987	10,513,251	<b>TOTAL CAPITAL FUNDING</b>	<b>\$9,074,421</b>	<b>\$4,939,761</b>
Total Vehicle Kilometres	10,563,039	11,691,849	Federal Capital Contribution	\$1,764,683	\$928,243
Revenue Vehicle Hours	397,529	459,609	Provincial Capital Contribution	\$4,500,652	\$2,672,357
Total Vehicle Hours	422,525	488,841	Municipal Capital Contribution	\$1,524,705	\$1,202,080
Operators Paid Hours	368,150	325,511	Other Capital Contributions	\$1,284,381	\$137,081
Vehicle Mechanics Paid Hours	34,943	31,435			
Total Employee Paid Hours	479,040	444,850			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2008</b>	<b>2009</b>
Adult Passenger Trips	1,845,520	1,878,722	<b>FINANCIAL</b>		
Concession Fare Trips	1,967,251	1,559,837	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	39%
<i>Concession Fare Trips Details:</i>			Municipal Operating Contribution / Capita	\$26.00	\$23.60
<i>Child Passenger Trips</i>	50,960	50,157	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.86	\$2.79
<i>Student Passenger Trips</i>	814,164	596,672	<b>AVERAGE FARE</b>		
<i>Senior Passenger Trips</i>	564,503	564,919	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.62	\$1.66
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>8,135,751</b>	<b>8,508,036</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	28,650,752	26,103,326	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.47	\$4.46
Auxiliary Service Passenger Trips	85,311	106,504	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$79.12	\$77.10
Transportation Operations Expenses	\$23,166,969	\$23,978,506	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$4,327,185	\$3,071,589	Reg. Serv. Pass. / Capita	10.48	10.65
Vehicle Maintenance Expenses	\$5,276,777	\$4,942,975	Reg. Serv. Pass. / Rev. Veh. Hr.	18.68	18.33
Plant Maintenance Expenses	\$1,367,773	\$1,222,152	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$2,683,471	\$2,603,678	Rev. Veh. Hrs. / Capita	0.57	0.58
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$36,822,175</b>	<b>\$35,818,900</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$37,509,719	\$36,408,300	Rev. Veh. Kms. / Rev. Veh. Hr.	23.04	23.11
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$13,073,614</b>	<b>\$13,121,460</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.82	0.84
<b>TOTAL OPERATING REVENUES</b>	<b>\$13,582,516</b>	<b>\$13,661,967</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$14,021,089	\$14,090,994	Operators	\$18.69	\$19.10
<b>NET DIRECT OPERATING COST</b>	<b>\$23,239,659</b>	<b>\$22,156,933</b>	Mechanics	\$24.46	\$24.95
<b>NET OPERATING COST</b>	<b>\$23,488,630</b>	<b>\$22,317,306</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$3,735,398	\$4,515,463			
Municipal Operating Contribution	\$19,669,297	\$17,632,250			
Other Operating Contributions	\$165,486	\$221,859			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					



## **IV. Summary of Revenue Buses by Accessibility**

## IV. Summary of Revenue Buses by Accessibility

Municipality	Accessible Buses		Non-Accessible Buses		Total Revenue Buses	Average Age	% Accessibility	No. of Low-Floor Buses
	Number	Avg. Age	Number	Avg. Age				
Barrie	39	5.4	1	9.0	40	5.5	97.50%	39
Belleville	10	5.8	3	19.3	13	8.9	76.92%	10
Brampton	206	4.5	32	13.8	238	5.8	86.55%	206
Brantford	25	3.4	4	25.3	29	6.4	86.21%	25
Brockville	4	2.5			4	2.5	100.00%	1
Burlington	38	2.7	14	17.9	52	6.8	73.08%	38
Chatham	5	6.8			5	6.8	100.00%	
Clarence-Rockland	3	2.7	9	9.4	12	7.8	25.00%	3
Cobourg	5	4.8			5	4.8	100.00%	5
Collingwood	3	2.0			3	2.0	100.00%	3
Cornwall	7	5.6	9	18.3	16	12.8	43.75%	5
Deseronto	2	7.5	1	6.0	3	7.0	66.67%	1
Durham Region	127	5.2	37	16.9	164	7.9	77.44%	114
Elliot Lake	3	3.3			3	3.3	100.00%	3
Fort Erie			3	3.0	3	3.0	0.00%	
GO	401	4.0			401	4.0	100.00%	49
Guelph	46	4.9	8	19.0	54	7.0	85.19%	46
Hamilton	217	5.1			217	5.1	100.00%	217
Huntsville	3	6.7			3	6.7	100.00%	3
Kawartha Lakes	4	3.0			4	3.0	100.00%	4
Kenora	2	5.5			2	5.5	100.00%	2
Kingston	35	6.2	10	20.8	45	9.4	77.78%	29
Leamington			2	13.5	2	13.5	0.00%	
London	152	3.8	34	20.2	186	6.8	81.72%	152
Loyalist Township *								
Midland	1	4.0	1	7.0	2	5.5	50.00%	
Milton	5	3.6	2	6.0	7	4.3	71.43%	5
Mississauga	388	4.0	34	12.0	422	4.6	91.94%	388
Nation **								
Niagara Falls	14	1.6	14	12.6	28	7.1	50.00%	14
North Bay	16	7.1	7	18.1	23	10.5	69.57%	12
Oakville	82	4.5	7	18.7	89	5.6	92.13%	82
Orangeville	5	2.0			5	2.0	100.00%	
Orillia	4	2.3	3	14.3	7	7.4	57.14%	4
Ottawa	765	5.7	255	15.3	1,020	8.1	75.00%	765
Owen Sound	6	3.3			6	3.3	100.00%	5
Parry Sound			1	10.0	1	10.0	0.00%	
Peterborough	34	3.3	15	20.9	49	8.7	69.39%	34
Port Colborne ***								
Port Hope	3	6.0			3	6.0	100.00%	3
Quinte West	3	2.3			3	2.3	100.00%	
Sarnia	19	7.8	4	26.5	23	11.1	82.61%	8
Sault Ste Marie	20	12.9	9	19.2	29	14.9	68.97%	13
St. Catharines	55	3.6	8	17.6	63	5.4	87.30%	55
St. Thomas	10	2.4			10	2.4	100.00%	4
Stratford	8	4.5	6	19.5	14	10.9	57.14%	8
Sudbury	47	5.5	13	15.5	60	7.7	78.33%	47
Temiskaming Shores			3	7.3	3	7.3	0.00%	
Thunder Bay	49	6.7			49	6.7	100.00%	49
Timmins	19	7.3	2	20.5	21	8.5	90.48%	19
Toronto	1,500	4.7	233	23.5	1,733	7.2	86.56%	1,263
Wasaga Beach	2	1.0			2	1.0	100.00%	
Waterloo Region	197	6.7	21	19.1	218	7.9	90.37%	197
Wawa	1	7.0			1	7.0	100.00%	1
Welland	19	6.1	3	18.7	22	7.8	86.36%	6
Windsor	68	5.1	36	20.3	104	10.4	65.38%	67
Woodstock	4	2.3	5	29.4	9	17.3	44.44%	4
York Region	426	3.7	8	20.3	434	4.0	98.16%	392
<b>Total</b>	<b>5,107</b>	<b>4.8</b>	<b>857</b>	<b>18.4</b>	<b>5,964</b>	<b>6.7</b>	<b>85.63%</b>	<b>4,400</b>

## Remarks

\* Loyalist Township: vehicles reported under Kingston Transit.

\*\* Nation: contracted out. Vehicle information not available.

\*\*\* Port Colborne: vehicles reported under Welland Transit.

## **V. Summary of Revenue Buses by Fuel Type**

## V. Summary of Revenue Buses by Fuel Type

Municipality	Conventional					Hybrid Drive				Electric			Total
	Diesel	Biodiesel	Natural Gas	Specify	Number	Diesel	Natural Gas	Specify	Number	Trolley	Battery	Fuel Cell	
Barrie	40												40
Belleville	13												13
Brampton		238											238
Brantford	29												29
Brockville	3				1								4
Burlington	52												52
Chatham	5												5
Clarence-Rockland	12												12
Cobourg	5												5
Collingwood		3											3
Cornwall	14		2										16
Deseronto	2			gasoline	1								3
Durham Region	164												164
Elliot Lake	3												3
Fort Erie	3												3
GO	401												401
Guelph		54											54
Hamilton	105		83			29							217
Huntsville	3												3
Kawartha Lakes	4												4
Kenora	2												2
Kingston	45												45
Leamington	2												2
London	186												186
Loyalist Township *													
Midland	2												2
Milton	7												7
Mississauga		422											422
Nation **													
Niagara Falls	24												24
North Bay	23												23
Oakville	89												89
Orangeville	5												5
Orillia	7												7
Ottawa	1,018					2							1,020
Owen Sound	6												6
Parry Sound	1												1
Peterborough	49												49
Port Colborne ***													
Port Hope	3												3
Quinte West	3												3
Sarnia	23												23
Sault Ste Marie	29												29
St. Catharines	44					19							63
St. Thomas	10												10
Stratford	14												14
Sudbury	57	3											60
Temiskaming Shores	3												3
Thunder Bay		49											49
Timmins	21												21
Toronto	1,083					650							1,733
Wasaga Beach	2												2
Waterloo Region	215		3										218
Wawa	1												1
Welland	22												22
Windsor	86					18							104
Woodstock	9												9
York Region	333	101											434
<b>Total</b>	<b>4,282</b>	<b>870</b>	<b>88</b>		<b>2</b>	<b>718</b>							<b>5,960</b>

## Remarks

\* Loyalist Township: vehicles reported under Kingston Transit.

\*\* Nation: contracted out. Vehicle information not available.

\*\*\* Port Colborne: vehicles reported under Welland Transit.

## **VI. Individual Transit System Data**

## Barrie Transit

Transit Contact: George Kaveckas  
Manager of Transit

Statistical Contact: Julie MacDonald  
BACTS Co-ordinator

Phone: 705-739-4220 x4497 Fax: 705-739-4238

Email: jmacdonald@barrie.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/09/1965	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Barrie	▪ Ridership (revenue passengers):	2,497,761
▪ Municipal Population:	140,000	▪ Total Operating Revenues:	\$4,955,460
▪ Service Area Population:	126,000	▪ Total Direct Operating Expenses:	\$10,511,612
▪ Service Area Size:	78.0 square kilometres	▪ Active Vehicles:	40
▪ Service provided by:	Municipal Department, under contract with First Canada ULC	- Standard Buses	40
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	97.50%
Monday 0545 - 0030	Friday 0545 - 0030	▪ Percentage of accessible transit fleet:	97.50%
Tuesday 0545 - 0030	Saturday 0715 - 0030	▪ Number of Fixed Routes:	23
Wednesday 0545 - 0030	Sunday 0900 - 1915	▪ Number of Accessible Routes:	22
Thursday 0545 - 0030	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	2,072,121 litres
Operators	115	- Biodiesel B5:	
Other Transportation Operations	8	- Biodiesel B20:	
Vehicle Mechanics	13	- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	10	- Natural Gas:	
Plant and Other Maintenance	1	- Electricity:	
General and Administration	5	- Other:	
TOTAL EMPLOYEES	152		
▪ Union Affiliations:	ATU 1415 (Operators)		
	ATU 1415 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,497,761 100.00%	142,678 100.00%	3,238,978 100.00%	22.70
<b>TOTAL</b>	<b>2,497,761</b>	<b>142,678</b>	<b>3,238,978</b>	<b>22.70</b>



## Barrie Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
01/01/2009					
Adults	\$2.50	\$2.20	\$72.00		
Children	\$2.50	\$1.90	\$49.00	\$31 (restricted)	5 & under - free; elementary (restricted pass)
Students	\$2.50	\$1.90	\$55.00		High School
Seniors	\$2.25	\$1.90	\$49.00		
Other: Student	\$2.50	\$2.20	\$55.00	\$221 (semester)	Georgian College (with valid GC photo ID)

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	39	1	5.4	9.0	31	28	<b>Internal Combustion</b>
Commuter Rail							- Diesel 40
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>39</b>	<b>1</b>			<b>31</b>	<b>28</b>	<b>TOTAL 40</b>
Total Low-Floor Bus (30'-60')	39		Average Bus Age (years)		5.5		

VEHICLE KILOMETRES AND HOURS	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	3,249,698	3,238,978	<b>FINANCIAL</b>		
Total Vehicle Kilometres	3,249,698	3,238,978	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	47%
Revenue Vehicle Hours	140,128	142,678	Municipal Operating Contribution / Capita	\$38.94	\$37.66
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.16	\$2.22
Total Vehicle Hours	140,128	147,315	<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.87	\$1.90
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.10	\$4.21
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	1,620,398	1,573,589	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$75.30	\$71.35
Concession Fare Trips	951,663	924,172	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	20.71	19.82
Child Passenger Trips	51,442	49,955	Reg. Serv. Pass. / Rev. Veh. Hr.	18.36	17.51
Student Passenger Trips	797,339	774,306	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	102,882	99,911	Rev. Veh. Hrs. / Capita	1.13	1.13
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>2,572,061</b>	<b>2,497,761</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	23.19	22.70
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$8,552,292	\$8,967,938	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$919,900	\$462,959	Operators	\$20.00	\$20.60
Vehicle Maintenance Expenses	\$38,328	\$14,355	Mechanics	\$25.70	\$26.47
Plant Maintenance Expenses	\$574,209	\$601,457			
General/Administration Expenses	\$467,407	\$464,904			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$10,552,136</b>	<b>\$10,511,612</b>			
Debt Service Payment					
Total Operating Expenses	\$10,552,136	\$10,511,612			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$4,800,756</b>	<b>\$4,741,352</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$4,991,230</b>	<b>\$4,955,460</b>			
Total Revenues	\$4,991,230	\$4,955,460			
<b>NET DIRECT OPERATING COST</b>	<b>\$5,560,906</b>	<b>\$5,556,152</b>			
<b>NET OPERATING COST</b>	<b>\$5,560,906</b>	<b>\$5,556,152</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$725,000	\$810,554			
Municipal Operating Contribution	\$4,835,906	\$4,745,598			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$447,361</b>	<b>\$1,771,753</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>	<b>\$447,361</b>	<b>\$1,771,753</b>			
Federal Capital Contribution					
Provincial Capital Contribution	\$133,045	\$591,131			
Municipal Capital Contribution	\$314,316	\$1,180,622			
Other Capital Contributions					

## Belleville Transit

Transit Contact: Peter K. Hodgson  
Manager of Transit Services

Statistical Contact: Peter K. Hodgson  
Manager of Transit Services

Phone: 613 962-4344 x 2221 Fax: 613 967-4721

Email: phodgson@city.belleville.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1960	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Belleville	▪ Ridership (revenue passengers):	911,770
▪ Municipal Population:	46,000	▪ Total Operating Revenues:	\$1,588,143
▪ Service Area Population:	37,000	▪ Total Direct Operating Expenses:	\$2,826,836
▪ Service Area Size:	241.7 square kilometres	▪ Active Vehicles:	13
▪ Service provided by:	Municipal Department	- Standard Buses	13
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	76.92%
Monday 0630 - 2230	Friday 0630 - 2230	▪ Percentage of accessible transit fleet:	76.92%
Tuesday 0630 - 2230	Saturday 0730 - 1900	▪ Number of Fixed Routes:	8
Wednesday 0630 - 2230	Sunday 0930 - 1800	▪ Number of Accessible Routes:	8
Thursday 0630 - 2230	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	25		- Diesel:
Other Transportation Operations	1		- Biodiesel B5:
Vehicle Mechanics	3		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	1		- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	3		- Electricity:
TOTAL EMPLOYEES	33		- Other:
▪ Union Affiliations:	CAW 1839 (Operators)		
	CUPE 907 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	911,770	100.00%	33,871	100.00%	750,228	100.00%	22.15
<b>TOTAL</b>	<b>911,770</b>		<b>33,871</b>		<b>750,228</b>		<b>22.15</b>

# Belleville Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester	Criteria
06/06/2009					
Adults	\$2.25	\$2.08	\$72.00		
Children	\$1.65	\$1.44			5-11 years
Students	\$1.90	\$1.73	\$57.00		12 & over with card
Seniors	\$1.90	\$1.73	\$50.00		Federal ID
Other: Student	\$2.25	\$2.08	\$65.00	\$244	Loyalist College Student ID

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	10	3	5.8	19.3	10	9	<b>Internal Combustion</b>
Commuter Rail							- Diesel 13
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>10</b>	<b>3</b>			<b>10</b>	<b>9</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	10		Average Bus Age (years)		8.9		<b>13</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres		710,832	750,228	<b>FINANCIAL</b>		
Total Vehicle Kilometres		719,427	750,228	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	56%	56%
Revenue Vehicle Hours		36,552	33,871	Municipal Operating Contribution / Capita	\$34.49	\$27.76
Auxiliary Revenue Vehicle Hours			221	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.31	\$1.36
Total Vehicle Hours		38,136	34,716	<b>AVERAGE FARE</b>		
Operators Paid Hours		52,000	52,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.61	\$1.68
Vehicle Mechanics Paid Hours		6,240	6,240	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		64,220	67,860	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.99	\$3.10
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips		676,421	596,471	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$76.78	\$81.43
Concession Fare Trips		304,345	315,299	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	26.51	24.64
Child Passenger Trips		9,953	9,503	Reg. Serv. Pass. / Rev. Veh. Hr.	26.83	26.92
Student Passenger Trips		182,919	104,942	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips			89,729	Rev. Veh. Hrs. / Capita	0.99	0.92
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>980,766</b>	<b>911,770</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	19.45	22.15
Auxiliary Service Passenger Trips		13,826		<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.66
Transportation Operations Expenses		\$1,530,434	\$1,645,347	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$496,362	\$382,918	Operators	\$20.42	\$20.42
Vehicle Maintenance Expenses		\$513,942	\$418,494	Mechanics	\$27.03	\$27.03
Plant Maintenance Expenses		\$116,340	\$132,622			
General/Administration Expenses		\$271,161	\$247,455			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$2,928,239</b>	<b>\$2,826,836</b>			
Debt Service Payment						
Total Operating Expenses		\$2,928,239	\$2,826,836			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$1,579,200</b>	<b>\$1,533,734</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$1,641,678</b>	<b>\$1,588,143</b>			
Total Revenues		\$1,651,935	\$1,599,543			
<b>NET DIRECT OPERATING COST</b>		<b>\$1,286,561</b>	<b>\$1,238,693</b>			
<b>NET OPERATING COST</b>		<b>\$1,276,304</b>	<b>\$1,227,293</b>			
Federal Operating Contribution						
Provincial Operating Contribution			\$200,000			
Municipal Operating Contribution		\$1,276,304	\$1,027,293			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$896,519</b>				
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>		<b>\$896,519</b>				
Federal Capital Contribution		\$896,519				
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

## Brampton Transit

Transit Contact: Suzanne Connor  
Director

Statistical Contact: Meva Sellars  
Manager of Administrative Services  
Phone: 905-874-2750 x2306 Fax: 905-874-2799  
Email: meva.sellars@brampton.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Brampton	▪ Ridership (revenue passengers):	12,294,230
▪ Municipal Population:	497,680	▪ Total Operating Revenues:	\$26,283,426
▪ Service Area Population:	484,690	▪ Total Direct Operating Expenses:	\$60,826,069
▪ Service Area Size:	266.8 square kilometres	▪ Active Vehicles:	238
▪ Service provided by:	Municipal Department	- Standard Buses	238
		- Double-Decker Buses	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	86.55%
Monday	0400 - 0130	▪ Percentage of accessible transit fleet:	86.55%
Tuesday	0400 - 0130		
Wednesday	0400 - 0130	▪ Number of Fixed Routes:	36
Thursday	0400 - 0130	▪ Number of Accessible Routes:	28
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	4,876,945 litres
		- Biodiesel B20:	2,154,787 litres
		- B10	1,594,524 litres
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
		Full-time	Part-time
Operators		499	
Other Transportation Operations		43	
Vehicle Mechanics		38	
Other Vehicle Maintenance and Servicing		50	
Plant and Other Maintenance		9	
General and Administration		40	55
TOTAL EMPLOYEES		679	55
▪ Union Affiliations:	ATU 1573 (Operators)		
	ATU 1573 (Mechanics)		
	ATU 1573 (PT Employees)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	19,446,401 100.00%	645,224 100.00%	14,314,607 100.00%	22.19
<b>TOTAL</b>	<b>19,446,401</b>	<b>645,224</b>	<b>14,314,607</b>	<b>22.19</b>

# Brampton Transit

## FARE STRUCTURE

Effective Date:	16/02/2009	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
Adults		\$3.00	\$2.50	\$102.00	\$26.00	Incl. College & University Students
Children		\$3.00	\$2.35	\$96.00	\$24.50	Under 16; 5 & under free
Students		\$3.00	\$2.35	\$96.00	\$24.50	19 & under attending high school
Seniors		\$3.00	\$1.50	\$47.00	\$12.00	65+ years of age with valid ID
Other: GTA Passes					\$47.00	

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	206	32	4.5	13.8	189	97	Internal Combustion - Diesel - Biodiesel (all blends) 238 - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>206</b>	<b>32</b>			<b>189</b>	<b>97</b>	
Total Low-Floor Bus (30'-60')	206		Average Bus Age (years)		5.8		<b>TOTAL 238</b>

VEHICLE KILOMETRES AND HOURS	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	12,489,707	14,314,607	<b>FINANCIAL</b>		
Total Vehicle Kilometres	13,877,452	15,869,678	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44%	43%
Revenue Vehicle Hours	616,094	645,224	Municipal Operating Contribution / Capita	\$55.36	\$56.17
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.70	\$2.81
Total Vehicle Hours	684,538	698,028	<b>AVERAGE FARE</b>		
Operators Paid Hours	921,440	1,037,920	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.05	\$2.10
Vehicle Mechanics Paid Hours	66,560	79,040	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	1,299,532	1,464,780	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.80	\$4.95
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	8,582,043	8,452,839	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$86.41	\$87.14
Concession Fare Trips	3,742,674	3,841,391	<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	25.97	25.37
<i>Child Passenger Trips</i>	157,718	221,826	Reg. Serv. Pass. / Rev. Veh. Hr.	20.00	19.05
<i>Student Passenger Trips</i>	1,862,978	1,818,211	<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>	811,542	838,015	Rev. Veh. Hrs. / Capita	1.30	1.33
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>12,324,717</b>	<b>12,294,230</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	20.27	22.19
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	0.62
Transportation Operations Expenses	\$35,144,534	\$37,474,853	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$8,381,913	\$6,219,412	Operators	\$26.49	\$27.60
Vehicle Maintenance Expenses	\$9,113,012	\$9,751,853	Mechanics	\$32.09	\$33.20
Plant Maintenance Expenses	\$2,869,497	\$3,069,005			
General/Administration Expenses	\$3,639,472	\$4,310,946			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$59,148,428</b>	<b>\$60,826,069</b>			
Debt Service Payment	\$199,617	\$199,617			
Total Operating Expenses	\$59,348,045	\$61,025,686			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$25,247,198</b>	<b>\$25,785,318</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$25,928,612</b>	<b>\$26,283,426</b>			
Total Revenues	\$26,232,393	\$26,568,057			
<b>NET DIRECT OPERATING COST</b>	<b>\$33,219,816</b>	<b>\$34,542,643</b>			
<b>NET OPERATING COST</b>	<b>\$33,115,652</b>	<b>\$34,457,629</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$6,843,401	\$7,231,598			
Municipal Operating Contribution	\$26,272,251	\$27,226,031			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$22,390,642</b>	<b>\$23,161,641</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>	<b>\$22,390,642</b>	<b>\$23,161,641</b>			
Federal Capital Contribution	\$9,321,262	\$8,644,037			
Provincial Capital Contribution	\$3,045,863	\$6,223,484			
Municipal Capital Contribution	\$1,461,670	\$1,702,990			
Other Capital Contributions	\$8,561,847	\$6,591,130			

## Brantford Transit

Transit Contact: Elisabeth van der Made  
Transit Operations Manager

Statistical Contact: Serge Belanger  
Senior Inspector

Phone: 519-753-3847 x201 Fax: 519-754-0724

Email: sbelanger@brantford.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	06/08/1886	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Brantford	▪ Ridership (revenue passengers):	1,073,849
▪ Municipal Population:	93,399	▪ Total Operating Revenues:	\$2,935,360
▪ Service Area Population:	93,399	▪ Total Direct Operating Expenses:	\$8,901,717
▪ Service Area Size:	75.1 square kilometres	▪ Active Vehicles:	29
▪ Service provided by:	Municipal Department	- Standard Buses	29
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	86.21%
Monday 0600 - 0100	Friday 0600 - 0100	▪ Percentage of accessible transit fleet:	86.21%
Tuesday 0600 - 0100	Saturday 0600 - 0100	▪ Number of Fixed Routes:	14
Wednesday 0600 - 0100	Sunday 0830 - 1830	▪ Number of Accessible Routes:	7
Thursday 0600 - 0100	Holidays 0830 - 1830	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 1,003,253 litres
Operators	41	13	- Biodiesel B5:
Other Transportation Operations	7		- Biodiesel B20:
Vehicle Mechanics	8	2	- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	3		- Natural Gas:
Plant and Other Maintenance	1		- Electricity:
General and Administration	1		- Other:
TOTAL EMPLOYEES	61	15	
▪ Union Affiliations:	ATU 685 (Operators)		
	ATU 685 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,297,773 100.00%	72,464 100.00%	1,611,557 100.00%	22.24
<b>TOTAL</b>	<b>1,297,773</b>	<b>72,464</b>	<b>1,611,557</b>	<b>22.24</b>

### REMARKS:

\* In 2008, the fleet administration and facilities business unit for \$502,140 were understated on the Transit Plant Maintenance expenses category.

\* Brantford Transit did increase service on Saturday's and ridership did increase on Saturday, however overall ridership was down due to construction at one of the high schools, and economy within the City.

## Brantford Transit

### FARE STRUCTURE

Effective Date:	01/04/2009	Cash	Tickets/Cards (unit price)	Monthly Pass	Other CNIB 3 months	Criteria
Adults		\$2.25	\$2.30	\$60.00	\$25.00	
Children		\$1.25				5 to 11
Students		\$2.25	\$2.30	\$45.00		valid student card
Seniors		\$2.25	\$2.30	\$45.00		
Other: war veteran						free ride w. paying adult & veteran pass

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	25	4	3.4	25.3	21	14	<b>Internal Combustion</b>
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>25</b>	<b>4</b>			<b>21</b>	<b>14</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	25		Average Bus Age (years)		6.4		<b>29</b>

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	1,531,536	1,611,557
Total Vehicle Kilometres	1,531,536	1,611,557
Revenue Vehicle Hours	66,000	72,464
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	66,000	72,464
Operators Paid Hours	96,983	99,027
Vehicle Mechanics Paid Hours	17,056	17,056
Total Employee Paid Hours	136,869	141,043

### PASSENGER DATA

Adult Passenger Trips	716,012	717,411
Concession Fare Trips	647,797	356,438
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	5,527	4,545
Student Passenger Trips	206,656	191,494
Senior Passenger Trips	66,152	59,711

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	1,363,809	1,073,849
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$3,019,370	\$3,553,226
Fuel/Energy Exp. for Vehicles	\$983,397	\$866,410
Vehicle Maintenance Expenses	\$2,145,773	\$2,350,267
Plant Maintenance Expenses	\$128,686	\$2,074,550
General/Administration Expenses	\$363,161	\$57,264
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$6,640,387</b>	<b>\$8,901,717</b>
Debt Service Payment		
Total Operating Expenses	\$6,640,387	\$8,901,717

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$2,325,049</b>	<b>\$2,071,734</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,346,099</b>	<b>\$2,935,360</b>
Total Revenues	\$2,346,099	\$3,025,672
<b>NET DIRECT OPERATING COST</b>	<b>\$4,294,288</b>	<b>\$5,966,357</b>
<b>NET OPERATING COST</b>	<b>\$4,294,288</b>	<b>\$5,876,045</b>
Federal Operating Contribution		
Provincial Operating Contribution		\$280,817
Municipal Operating Contribution	\$4,294,288	\$5,595,228
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$3,903,734</b>	<b>\$541,058</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$3,903,734</b>	<b>\$541,059</b>
Federal Capital Contribution	\$935,425	\$123,876
Provincial Capital Contribution	\$2,076,309	\$393,260
Municipal Capital Contribution	\$892,000	\$23,923
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	35%	33%
Municipal Operating Contribution / Capita	\$46.52	\$59.91
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.15	\$5.56

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.70	\$1.93
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.87	\$8.29
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$100.61	\$122.84
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	14.77	11.50
Reg. Serv. Pass. / Rev. Veh. Hr.	20.66	14.82

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.71	0.78
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.21	22.24
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.68	0.73
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### TOP WAGE RATES

Operators	\$22.07	\$22.72
Mechanics	\$25.98	\$26.76

## Brockville Transit

Transit Contact: Valerie Harvey  
Supervisor of Transportation Services

Statistical Contact: Valerie Harvey  
Supervisor of Transportation Services  
Phone: 613-342-8772 x8225 Fax: 613-342-5035  
Email: vharvey@brockville.com

### SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1982	▪ Adult Cash Fare:	\$2.00	
▪ Serves:	City of Brockville	▪ Ridership (revenue passengers):	95,780	
▪ Municipal Population:	19,128	▪ Total Operating Revenues:	\$166,487	
▪ Service Area Population:	19,128	▪ Total Direct Operating Expenses:	\$540,667	
▪ Service Area Size:	20.3 square kilometres	▪ Active Vehicles:	4	
▪ Service provided by:	Municipal Department	- Small Community Buses	3	
		- Standard Buses	1	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%	
Monday 0645 - 1815	Friday 0645 - 1815	▪ Percentage of accessible transit fleet:	100.00%	
Tuesday 0645 - 1815	Saturday 0845 - 1815			
Wednesday 0645 - 1815	Sunday N/A	▪ Number of Fixed Routes:	3	
Thursday 0645 - 1815	Holidays N/A	▪ Number of Accessible Routes:	0	
▪ Employees Statistics:	Full-time	Part-time	▪ Energy Consumption:	
Operators	6	7	- Diesel:	64,974 litres
Other Transportation Operations		1	- Biodiesel B5:	
Vehicle Mechanics		1	- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		2	- Biodiesel - Other:	
Plant and Other Maintenance			- Natural Gas:	
General and Administration		1	- Electricity:	
TOTAL EMPLOYEES	7	12	Gasoline	449
▪ Union Affiliations:	CUPE 115 (Operators)			
	CUPE 115 (Mechanics)			

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	117,678	100.00%	10,113	100.00%	187,972	100.00%	18.59
<b>TOTAL</b>	<b>117,678</b>		<b>10,113</b>		<b>187,972</b>		<b>18.59</b>



## Brockville Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2006				40 ride pass	
Adults	\$2.00	\$1.50	\$55.00	\$55	
Children	\$2.00	\$1.50	\$55.00	\$55	Under 6 yrs (free) - 2 children per adult
Students	\$2.00	\$1.50	\$55.00	\$55	
Seniors	\$2.00	\$1.50	\$55.00	\$55	
Other: Medical Escorts- free					

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		2.5		3	3	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 1
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>4</b>	<b>0</b>			<b>3</b>	<b>3</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		2.5		<b>4</b>

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	189,785	187,972
Total Vehicle Kilometres	205,963	190,742
Revenue Vehicle Hours	10,211	10,113
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	13,269	10,653
Operators Paid Hours	12,075	11,878
Vehicle Mechanics Paid Hours	572	726
Total Employee Paid Hours	14,847	14,467

### PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>91,231</b>	<b>95,780</b>
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$343,573	\$348,200
Fuel/Energy Exp. for Vehicles	\$61,838	\$49,264
Vehicle Maintenance Expenses	\$67,753	\$87,028
Plant Maintenance Expenses	\$40,164	\$37,874
General/Administration Expenses	\$31,868	\$18,301
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$545,196</b>	<b>\$540,667</b>
Debt Service Payment		
Total Operating Expenses	\$545,196	\$540,667

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$140,420</b>	<b>\$155,243</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$151,695</b>	<b>\$166,487</b>
Total Revenues	\$151,695	\$166,487
<b>NET DIRECT OPERATING COST</b>	<b>\$393,501</b>	<b>\$374,180</b>
<b>NET OPERATING COST</b>	<b>\$393,501</b>	<b>\$374,180</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$118,694	\$160,000
Municipal Operating Contribution	\$274,807	\$214,180
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$9,535</b>	<b>\$86,414</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$9,535</b>	<b>\$86,414</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$9,535	\$86,414
Municipal Capital Contribution		
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	31%
Municipal Operating Contribution / Capita	\$14.37	\$11.20
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.31	\$3.91

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.54	\$1.62
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.98	\$5.64
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$41.09	\$50.75
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	4.77	5.01
Reg. Serv. Pass. / Rev. Veh. Hr.	8.93	9.47

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.53	0.53
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	18.59	18.59
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.85	0.85
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### TOP WAGE RATES

Operators	\$23.59	\$24.09
Mechanics	\$25.21	\$25.74

## Burlington Transit (BT)

Transit Contact: Scott Gillner  
Supervisor of Business Services

Statistical Contact: Kelly-Ann Nelson  
Business Process Coordinator  
Phone: 905-335-3600 x7449 Fax: 905-335-7878  
Email: nelsonk@burlington.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	05/09/1975	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Burlington	▪ Ridership (revenue passengers):	1,860,825
▪ Municipal Population:	169,300	▪ Total Operating Revenues:	\$4,219,924
▪ Service Area Population:	165,435	▪ Total Direct Operating Expenses:	\$11,948,167
▪ Service Area Size:	97.8 square kilometres	▪ Active Vehicles:	52
▪ Service provided by:	Municipal Department	- Standard Buses	52
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	73.08%
Monday 0515 - 2400	Friday 0515 - 2400	▪ Percentage of accessible transit fleet:	73.08%
Tuesday 0515 - 2400	Saturday 0645 - 2400	▪ Number of Fixed Routes:	23
Wednesday 0515 - 2400	Sunday 0820 - 1900	▪ Number of Accessible Routes:	11
Thursday 0515 - 2400	Holidays 0820 - 1900	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 2,035,815 litres
Operators	76	31	- Biodiesel B5:
Other Transportation Operations	6	1	- Biodiesel B20:
Vehicle Mechanics	11		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	3		- Natural Gas:
Plant and Other Maintenance	1		- Electricity:
General and Administration	9	1	- Other:
TOTAL EMPLOYEES	106	33	
▪ Union Affiliations:	CUPE 2723 (Operators)		
	CUPE 2723 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,529,118 100.00%	161,158 100.00%	3,423,038 100.00%	21.24
<b>TOTAL</b>	<b>2,529,118</b>	<b>161,158</b>	<b>3,423,038</b>	<b>21.24</b>

## Burlington Transit (BT)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
04/01/2009					
Adults	\$2.75	\$2.30	\$83.00	\$23.75	
Children	\$1.60	\$1.40			Elementary school enrolment
Students	\$2.75	\$1.70	\$64.00	\$18.00	Secondary school only - under 21
Seniors	\$2.75	\$1.70	\$54.00	\$15.50	65 and over
Other: GO passenger	\$0.60		\$20.00		with valid GO ticket/pass

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	38	14	2.7	17.9	43	23	<b>Internal Combustion</b>
Commuter Rail							- Diesel 52
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>38</b>	<b>14</b>			<b>43</b>	<b>23</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	38		Average Bus Age (years)		6.8		<b>52</b>

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	3,102,270	3,423,038
Total Vehicle Kilometres	3,552,141	3,423,038
Revenue Vehicle Hours	147,027	161,158
Auxiliary Revenue Vehicle Hours	471	
Total Vehicle Hours	168,348	161,158
Operators Paid Hours	201,865	205,568
Vehicle Mechanics Paid Hours	25,297	23,418
Total Employee Paid Hours	261,583	268,759

### PASSENGER DATA

Adult Passenger Trips	1,066,897	1,058,096
Concession Fare Trips	784,712	802,729
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	55,733	51,681
Student Passenger Trips	319,403	380,701
Senior Passenger Trips	168,496	148,908

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	1,851,609	1,860,825
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$6,493,132	\$6,528,379
Fuel/Energy Exp. for Vehicles	\$2,264,348	\$2,010,161
Vehicle Maintenance Expenses	\$2,221,582	\$2,191,704
Plant Maintenance Expenses	\$304,275	\$272,669
General/Administration Expenses	\$1,054,753	\$945,254
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$12,338,090</b>	<b>\$11,948,167</b>
Debt Service Payment		
Total Operating Expenses	\$12,365,988	\$11,979,543

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$3,721,940</b>	<b>\$3,821,914</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$4,123,007</b>	<b>\$4,219,924</b>
Total Revenues	\$4,142,179	\$4,247,296
<b>NET DIRECT OPERATING COST</b>	<b>\$8,215,083</b>	<b>\$7,728,243</b>
<b>NET OPERATING COST</b>	<b>\$8,223,809</b>	<b>\$7,732,247</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$850,000	\$700,000
Municipal Operating Contribution	\$7,298,809	\$6,950,247
Other Operating Contributions	\$75,000	\$82,000
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$3,685,330</b>	<b>\$7,049,392</b>
Total Capital Disposals		\$1,468,060
<b>TOTAL CAPITAL FUNDING</b>	<b>\$3,685,330</b>	<b>\$7,049,391</b>
Federal Capital Contribution	\$982,815	\$2,337,600
Provincial Capital Contribution	\$2,702,515	\$3,125,558
Municipal Capital Contribution		\$1,220
Other Capital Contributions		\$1,585,013

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	35%
Municipal Operating Contribution / Capita	\$44.58	\$42.01
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.44	\$4.15

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.01	\$2.05
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.66	\$6.42
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$73.29	\$74.14
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	11.31	11.25
Reg. Serv. Pass. / Rev. Veh. Hr.	12.59	11.55

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.90	0.97
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.10	21.24
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.78
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### TOP WAGE RATES

Operators	\$22.84	\$23.41
Mechanics	\$26.76	\$29.07

## CKTransit (Chatham-Kent)

Transit Contact: Jan Metcalfe  
Engineering Technician

Statistical Contact: Jan Metcalfe  
Engineering Technician  
Phone: 519-360-1998 extensi Fax: 519-436-3284  
Email: janm@chatham-kent.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1946	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Community of Chatham	▪ Ridership (revenue passengers):	266,381
▪ Municipal Population:	110,000	▪ Total Operating Revenues:	\$422,707
▪ Service Area Population:	44,000	▪ Total Direct Operating Expenses:	\$1,331,770
▪ Service Area Size:	44.2 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with Aboutown Transit	- Small Community Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0615 - 1915	Friday 0615 - 1915	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0615 - 1915	Saturday 0615 - 1915	▪ Number of Fixed Routes:	6
Wednesday 0615 - 1915	Sunday N/A	▪ Number of Accessible Routes:	6
Thursday 0615 - 1915	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	266,381 100.00%	15,756 100.00%	433,808 100.00%	27.53
<b>TOTAL</b>	<b>266,381</b>	<b>15,756</b>	<b>433,808</b>	<b>27.53</b>

### REMARKS:

\* New Inter-Urban Bus Service: January - December 2009, 8 runs daily departing Chatham terminal at 6:15 AM, 8:45 AM, 4:15 PM and 6:45 PM. Vehicle kilometers - 128,078. Vehicle hours - 6,060. Route A: Wallaceburg/Dresden; Route D: Tilbury/Wheatley

# CKTransit (Chatham-Kent)

## FARE STRUCTURE

Effective Date:	01/01/2005	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
Adults		\$2.00	\$1.59			
Children		\$1.00	\$0.75			Under 5 yrs
Students		\$1.75	\$1.23			
Seniors		\$1.75	\$1.23			
Other: Student					\$120.00	College

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		6.8		6	6	<b>Internal Combustion</b>
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>6</b>	<b>6</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		6.8		<b>5</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres		540,563	433,808	<b>FINANCIAL</b>			
Total Vehicle Kilometres		540,563	433,808	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		37%	32%
Revenue Vehicle Hours		18,848	15,756	Municipal Operating Contribution / Capita		\$9.19	\$13.87
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.66	\$3.41
Total Vehicle Hours		18,848	15,756	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.51	\$1.56
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.20	\$5.00
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		179,360	166,347	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$66.17	\$84.52
Concession Fare Trips		117,647	100,034	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		5.15	6.05
Child Passenger Trips		17,024	8,484	Reg. Serv. Pass. / Rev. Veh. Hr.		15.76	16.91
Student Passenger Trips		69,008	53,934	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		24,928	29,088	Rev. Veh. Hrs. / Capita		0.33	0.36
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>297,007</b>	<b>266,381</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		28.68	27.53
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$1,202,638	\$1,288,701	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses							
General/Administration Expenses		\$44,618	\$43,069				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$1,247,256</b>	<b>\$1,331,770</b>				
Debt Service Payment							
Total Operating Expenses		\$1,247,256	\$1,331,770				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$448,018</b>	<b>\$415,207</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$455,893</b>	<b>\$422,707</b>				
Total Revenues		\$455,893	\$422,707				
<b>NET DIRECT OPERATING COST</b>		<b>\$791,363</b>	<b>\$909,063</b>				
<b>NET OPERATING COST</b>		<b>\$791,363</b>	<b>\$909,063</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$260,936	\$298,861				
Municipal Operating Contribution		\$530,427	\$610,202				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## Clarence-Rockland Transit

Transit Contact: Yves Rousselle  
Director of Physical Services

Statistical Contact: Yves Rousselle  
Director of Physical Services  
Phone: 613-446-6022 x2235 Fax: 613-446-1497  
Email: yrousselle@clarence-rockland.com

### SYSTEM HIGHLIGHTS:

▪ System established:	02/09/2003	▪ Adult Cash Fare:	
▪ Serves:	City of Clarence-Rockland	▪ Ridership (revenue passengers):	238,184
▪ Municipal Population:	23,733	▪ Total Operating Revenues:	\$1,413,538
▪ Service Area Population:	23,733	▪ Total Direct Operating Expenses:	\$2,140,990
▪ Service Area Size:	308.0 square kilometres	▪ Active Vehicles:	12
▪ Service provided by:	Municipal Department, under contract with Leduc Bus and Lalonde Bus Line	- Small Community Buses	2
		- Standard Buses	10
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	25.00%
Monday 0530 - 1904	Friday 0530 - 1904	▪ Percentage of accessible transit fleet:	25.00%
Tuesday 0530 - 1904	Saturday N/A		
Wednesday 0530 - 1904	Sunday N/A	▪ Number of Fixed Routes:	2
Thursday 0530 - 1904	Holidays N/A	▪ Number of Accessible Routes:	6
▪ Employees Statistics:	Full-time	Part-time	▪ Energy Consumption:
Operators			- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES			- Other:
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	238,184 100.00%	9,938 100.00%	395,000 100.00%	39.75
<b>TOTAL</b>	<b>238,184</b>	<b>9,938</b>	<b>395,000</b>	<b>39.75</b>

# Clarence-Rockland Transit

## FARE STRUCTURE

Effective Date: 01/04/2009

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$8.00	\$175.00		
Children		\$8.00			
Students		\$8.00	\$125.00		
Seniors		\$8.00			

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3	9	2.7	9.4	15	15	<b>Internal Combustion</b>
Commuter Rail							- Diesel 12
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>9</b>			<b>15</b>	<b>15</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		7.8		- Fuel Cell
							<b>TOTAL 12</b>

## VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	395,000	395,000
Total Vehicle Kilometres	790,000	790,000
Revenue Vehicle Hours	9,938	9,938
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	15,355	15,355

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>247,275</b>	<b>238,184</b>
Regular Service Passenger-Kms	14,836,500	13,100,120
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$1,918,399	\$2,031,985
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		
Plant Maintenance Expenses	\$8,627	\$11,749
General/Administration Expenses	\$34,390	\$97,256
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,961,416</b>	<b>\$2,140,990</b>
Debt Service Payment		
Total Operating Expenses	\$1,962,073	\$2,140,990

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,338,450</b>	<b>\$1,406,127</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,345,673</b>	<b>\$1,413,538</b>
Total Revenues	\$1,345,673	\$1,413,538
<b>NET DIRECT OPERATING COST</b>	<b>\$615,743</b>	<b>\$727,452</b>
<b>NET OPERATING COST</b>	<b>\$616,400</b>	<b>\$727,452</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$373,678	\$268,019
Municipal Operating Contribution	\$296,131	\$459,433
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$74,718</b>	<b>\$10,431</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$74,718</b>	<b>\$10,431</b>
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution	\$74,718	\$10,431
Other Capital Contributions		

## PERFORMANCE INDICATORS

### FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	69%	66%
Municipal Operating Contribution / Capita	\$14.10	\$19.36
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.49	\$3.05

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$5.41	\$5.90
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.93	\$8.99
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$127.74	\$139.43
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	11.78	10.04
Reg. Serv. Pass. / Rev. Veh. Hr.	24.88	23.97

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.47	0.42
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	39.75	39.75
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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### TOP WAGE RATES

Operators

Mechanics

## Cobourg Transit

Transit Contact: Teresa Behan  
Manager of Engineering

Statistical Contact: Renee Champagne  
Administrative Assistant  
Phone: 905-372-4555 Fax: 905-372-1533  
Email: rchampagne@cobourg.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1976	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Cobourg	▪ Ridership (revenue passengers):	77,014
▪ Municipal Population:	18,200	▪ Total Operating Revenues:	\$139,403
▪ Service Area Population:	10,602	▪ Total Direct Operating Expenses:	\$486,503
▪ Service Area Size:	13.0 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with Coach Canada	- Small Community Buses	1
		- Standard Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0615 - 1945	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0615 - 1945		
Wednesday	0615 - 1945	▪ Number of Fixed Routes:	3
Thursday	0615 - 1945	▪ Number of Accessible Routes:	3
Friday	0615 - 1945	▪ Energy Consumption:	
Saturday	0815 - 1845	- Diesel:	94,939 litres
Sunday	0900 - 1600	- Biodiesel B5:	
Holidays	N/A	- Biodiesel B20:	
▪ Employees Statistics:		- Biodiesel - Other:	
Operators		- Natural Gas:	
Other Transportation Operations		- Electricity:	
Vehicle Mechanics		- Other:	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	85,385 100.00%	8,781 100.00%	218,910 100.00%	24.93
<b>TOTAL</b>	<b>85,385</b>	<b>8,781</b>	<b>218,910</b>	<b>24.93</b>

### REMARKS:

Reduced Hours of Operation in August 2008; Buses broken into, missing counts and coin from March 5, 6 & 7, 2009



# Cobourg Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/09/2006					
Adults	\$2.00	\$1.60	\$60.00		
Children	\$2.00	\$1.60	\$25.00		Under 5 Free
Students	\$2.00	\$1.60	\$50.00		Student ID
Seniors	\$2.00	\$1.60	\$50.00		
Other: Student	\$2.00	\$1.60	\$15.00		After School Pass: after 4:00 p.m. & weekends

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		4.8		2	2	<b>Internal Combustion</b> - Diesel 5 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>2</b>	<b>2</b>	
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		4.8		<b>TOTAL</b> 5

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres		232,755	218,910	<b>FINANCIAL</b>		
Total Vehicle Kilometres		234,669	218,910	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	21%	29%
Revenue Vehicle Hours		9,562	8,781	Municipal Operating Contribution / Capita	\$37.07	\$36.68
Auxiliary Revenue Vehicle Hours		104		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.07	\$4.51
Total Vehicle Hours		9,666	8,781	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.77	\$1.75
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.89	\$6.32
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$73.42	\$57.68
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	7.53	7.26
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	8.35	8.77
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.90	0.83
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>79,821</b>	<b>77,014</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms		558,747	539,098	Rev. Veh. Kms. / Rev. Veh. Hr.	24.34	24.93
Auxiliary Service Passenger Trips		430	22,209	<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$705,056	\$478,008	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses		\$4,624		Mechanics		
Plant Maintenance Expenses			\$6,852			
General/Administration Expenses			\$1,643			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$709,680</b>	<b>\$486,503</b>			
Debt Service Payment						
Total Operating Expenses		\$731,466	\$528,289			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$141,595</b>	<b>\$134,653</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$145,495</b>	<b>\$139,403</b>			
Total Revenues		\$145,495	\$139,403			
<b>NET DIRECT OPERATING COST</b>		<b>\$564,185</b>	<b>\$347,100</b>			
<b>NET OPERATING COST</b>		<b>\$585,971</b>	<b>\$388,886</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$193,000				
Municipal Operating Contribution		\$392,971	\$388,886			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>			<b>\$867,458</b>			
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>			<b>\$867,458</b>			
Federal Capital Contribution			\$190,227			
Provincial Capital Contribution			\$266,400			
Municipal Capital Contribution			\$410,831			
Other Capital Contributions						

# Collingwood Transit

Transit Contact: Brian Macdonald  
Manager, Engineering Services

Statistical Contact: Kris Wiszniak  
Engineering Technician  
Phone: 705-445-1292 Fax: 705-445-1286  
Email: kwiszniak@collingwood.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	20/10/1982	▪ Adult Cash Fare:	\$1.00
▪ Serves:	Town of Collingwood	▪ Ridership (revenue passengers):	110,877
▪ Municipal Population:	17,500	▪ Total Operating Revenues:	\$101,935
▪ Service Area Population:	15,000	▪ Total Direct Operating Expenses:	\$598,931
▪ Service Area Size:	18.6 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Sinton Transportation	- Standard Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0630 - 2100	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0630 - 2100	▪ Number of Fixed Routes:	3
Wednesday	0630 - 2100	▪ Number of Accessible Routes:	3
Thursday	0630 - 2100	▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	114,786 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	110,877 100.00%	10,245 100.00%	217,240 100.00%	21.20
<b>TOTAL</b>	<b>110,877</b>	<b>10,245</b>	<b>217,240</b>	<b>21.20</b>

## REMARKS:

\* In September of 2009 Collingwood Transit extended its weekday service hours from 7:00 a.m.-6:00 p.m. to 6:30 a.m. to 9:00 p.m. \* Drivers are now taking manual passenger counts to ensure ridership accuracy.

# Collingwood Transit

## FARE STRUCTURE

Effective Date: 01/05/2003	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$1.00	\$0.90	\$30.00		
Children	\$1.00	\$0.90	\$30.00		
Students	\$1.00	\$0.90	\$30.00		
Seniors	\$1.00	\$0.90	\$30.00		

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		2.0		3	2	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends) 3
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>3</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		2.0		- Fuel Cell
							<b>TOTAL</b> 3

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres		223,077	217,240	<b>FINANCIAL</b>			
Total Vehicle Kilometres		236,056	230,240	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		19%	17%
Revenue Vehicle Hours		9,359	10,245	Municipal Operating Contribution / Capita		\$15.99	\$22.27
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$4.35	\$4.48
Total Vehicle Hours		9,584	10,470	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$0.99	\$0.92
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.34	\$5.40
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$51.77	\$57.20
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		6.19	7.39
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		9.92	10.82
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.62	0.68
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>92,857</b>	<b>110,877</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		23.84	21.20
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$373,077	\$463,352	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$100,027	\$78,092	Operators			
Vehicle Maintenance Expenses			\$26,083	Mechanics			
Plant Maintenance Expenses		\$22,379	\$24,780				
General/Administration Expenses		\$667	\$6,624				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$496,150</b>	<b>\$598,931</b>				
Debt Service Payment							
Total Operating Expenses		\$496,150	\$598,931				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$91,975</b>	<b>\$101,935</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$91,975</b>	<b>\$101,935</b>				
Total Revenues		\$91,975	\$101,935				
<b>NET DIRECT OPERATING COST</b>		<b>\$404,175</b>	<b>\$496,996</b>				
<b>NET OPERATING COST</b>		<b>\$404,175</b>	<b>\$496,996</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$164,265	\$162,974				
Municipal Operating Contribution		\$239,910	\$334,022				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$23,909</b>	<b>\$41,575</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$23,909</b>	<b>\$41,575</b>				
Federal Capital Contribution							
Provincial Capital Contribution			\$41,575				
Municipal Capital Contribution		\$23,909					
Other Capital Contributions							

## Cornwall Transit

Transit Contact: Len Tapp  
Division Manager

Statistical Contact: Len Tapp  
Division Manager

Phone: 613-930-2787 x2252 Fax: 613-932-9906

Email: ltapp@cornwall.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	11/11/1974	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Cornwall	▪ Ridership (revenue passengers):	644,862
▪ Municipal Population:	45,965	▪ Total Operating Revenues:	\$941,210
▪ Service Area Population:	45,965	▪ Total Direct Operating Expenses:	\$3,127,039
▪ Service Area Size:	61.5 square kilometres	▪ Active Vehicles:	16
▪ Service provided by:	Municipal Department	- Standard Buses	16
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	43.75%
Monday	0600 - 2345	▪ Percentage of accessible transit fleet:	43.75%
Tuesday	0600 - 2345	▪ Number of Fixed Routes:	5
Wednesday	0600 - 2345	▪ Number of Accessible Routes:	2
Thursday	0600 - 2345	▪ Energy Consumption:	
Friday	0600 - 2345	- Diesel:	390,502 litres
Saturday	0630 - 2345	- Biodiesel B5:	
Sunday	N/A	- Biodiesel B20:	
Holidays	N/A	- Biodiesel - Other:	
		- Natural Gas:	19,336 cubic-metres
		- Electricity:	
		- Other:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	18	3	
Other Transportation Operations	2		
Vehicle Mechanics	5		
Other Vehicle Maintenance and Servicing	2		
Plant and Other Maintenance	1		
General and Administration	2		
TOTAL EMPLOYEES	30	3	
▪ Union Affiliations:	ATU 946 (Operators)		
	CUPE 234 (Mechanics)		
	CUPE 3251 (Office Staff)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	735,142 100.00%	37,138 100.00%	689,388 100.00%	18.56
<b>TOTAL</b>	<b>735,142</b>	<b>37,138</b>	<b>689,388</b>	<b>18.56</b>

### REMARKS:

\* The first complete year with a 30 minute frequency. \* Read-to-Ride: free rides for children 5 to 13 years old when providing library card. \* Clean Air Day: Free rides for all boardings. \* 3 natural gas buses were dropped from service as of April 2009 and replaced with diesel.

# Cornwall Transit

## FARE STRUCTURE

Effective Date:	31/03/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.25	\$1.80	\$58.00		18-64
Children		\$2.00	\$1.40			Grade 1 to 6
Students		\$2.25	\$1.60	\$52.00		Grade 7 to 12
Seniors		\$2.25	\$1.60	\$34.00		65 + over
Other: Family Day - \$6						2 Adults, 3 children

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	7	9	5.6	18.3	10	8	<b>Internal Combustion</b>
Commuter Rail							- Diesel 14
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG) 2
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>7</b>	<b>9</b>			<b>10</b>	<b>8</b>	<b>TOTAL 16</b>
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		12.8		

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres		708,752	689,388	<b>FINANCIAL</b>		
Total Vehicle Kilometres		711,752	689,388	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	30%
Revenue Vehicle Hours		35,350	37,138	Municipal Operating Contribution / Capita	\$46.58	\$43.26
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.05	\$3.39
Total Vehicle Hours		35,350	37,138	<b>AVERAGE FARE</b>		
Operators Paid Hours		46,800	43,680	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.47	\$1.37
Vehicle Mechanics Paid Hours		10,400	10,400	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		71,565	68,380	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.63	\$4.85
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips		323,711	416,521	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$92.55	\$84.20
Concession Fare Trips		257,458	228,341	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	12.64	14.03
Child Passenger Trips		1,162	1,540	Reg. Serv. Pass. / Rev. Veh. Hr.	16.44	17.36
Student Passenger Trips		146,455	90,926	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips		109,841	105,547	Rev. Veh. Hrs. / Capita	0.77	0.81
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>581,169</b>	<b>644,862</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms		3,487,014	3,090,600	Rev. Veh. Kms. / Rev. Veh. Hr.	20.05	18.56
Auxiliary Service Passenger Trips		19,275	7,973	<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.85
Transportation Operations Expenses		\$1,686,023	\$1,627,846	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$453,882	\$330,186	Operators	\$19.86	\$20.46
Vehicle Maintenance Expenses		\$442,379	\$540,033	Mechanics	\$22.07	\$22.73
Plant Maintenance Expenses		\$294,113	\$285,828			
General/Administration Expenses		\$395,262	\$343,146			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$3,271,659</b>	<b>\$3,127,039</b>			
Debt Service Payment						
Total Operating Expenses		\$3,271,659	\$3,127,039			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$856,420</b>	<b>\$883,448</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$915,058</b>	<b>\$941,210</b>			
Total Revenues		\$915,058	\$941,210			
<b>NET DIRECT OPERATING COST</b>		<b>\$2,356,601</b>	<b>\$2,185,829</b>			
<b>NET OPERATING COST</b>		<b>\$2,356,601</b>	<b>\$2,185,829</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$215,605	\$197,456			
Municipal Operating Contribution		\$2,140,996	\$1,988,373			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>			<b>\$1,152,734</b>			
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>			<b>\$1,152,734</b>			
Federal Capital Contribution			\$307,204			
Provincial Capital Contribution			\$845,530			
Municipal Capital Contribution						
Other Capital Contributions						

## Deseronto Transit

Transit Contact: Susan Stolarchuk  
Administrator

Statistical Contact: Susan Stolarchuk  
Administrator

Phone: 613-396-4008 Fax: 613-396-3141

Email: transit@deseronto.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/08/2007	▪ Adult Cash Fare:	\$7.00
▪ Serves:	Town of Deseronto	▪ Ridership (revenue passengers):	7,157
▪ Municipal Population:	1,824	▪ Total Operating Revenues:	\$51,302
▪ Service Area Population:	1,824	▪ Total Direct Operating Expenses:	\$162,838
▪ Service Area Size:	2.5 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department	- Small Community Buses	3
		- Standard Buses	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	66.67%
Monday 0530 - 2400	Friday 0530 - 2400	▪ Percentage of accessible transit fleet:	66.67%
Tuesday 0530 - 2400	Saturday 0530 - 2400		
Wednesday 0530 - 2400	Sunday 0900 - 2250	▪ Number of Fixed Routes:	2
Thursday 0530 - 2400	Holidays N/A	▪ Number of Accessible Routes:	0
▪ Employees Statistics:	Full-time	Part-time	
Operators		7	
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration		1	
TOTAL EMPLOYEES		8	
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		
▪ Energy Consumption:			
- Diesel:	10,919	litres	
- Biodiesel B5:			
- Biodiesel B20:			
- Biodiesel - Other:			
- Natural Gas:			
- Electricity:			
Gasoline	16,671		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	7,157 100.00%	4,678 100.00%	202,615 100.00%	43.31
<b>TOTAL</b>	<b>7,157</b>	<b>4,678</b>	<b>202,615</b>	<b>43.31</b>

### REMARKS:

\* Deseronto Transit is the only public transit service that links Napanee, Belleville, Picton, Tyendinaga Territory, and Deseronto. Deseronto's primary objective is to enhance the quality of life for all individuals by providing, affordable transportation to reduce the barriers to employment, provide access to supports and services and the basic needs of life for all individuals. \* Fare (Napanee to Picton/Belleville - Adult: Cash \$9, Ticket \$8, Monthly Pass \$180; Child: Cash \$3; Student/Senior Cash \$7)

# Deseronto Transit

## FARE STRUCTURE

Effective Date:	01/08/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other to Napanee Cash / Monthly Pass	Criteria
Adults		\$7.00	\$6.00	\$160.00	\$5 / \$105	
Children		\$3.00				children under 5 - free
Students		\$5.00				
Seniors		\$5.00				

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2	1	7.5	6.0	3	2	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 1
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	2	1			3	2	- Battery
Total Low-Floor Bus (30'-60')	1						- Fuel Cell
			Average Bus Age (years)		7.0		TOTAL 3

## VEHICLE KILOMETRES AND HOURS

	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	220,339	202,615	FINANCIAL		
Total Vehicle Kilometres	220,339	215,839	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	21%	32%
Revenue Vehicle Hours	5,245	4,678	Municipal Operating Contribution / Capita	\$28.88	\$29.67
Auxiliary Revenue Vehicle Hours		7	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$17.05	\$15.58
Total Vehicle Hours	5,376	5,034	AVERAGE FARE		
Operators Paid Hours	5,376	5,034	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$4.52	\$6.84
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours	6,827	6,306	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$21.64	\$22.75
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	8,167	6,295	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$34.02	\$32.35
Concession Fare Trips	285	862	SERVICE UTILIZATION		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	4.63	3.92
Child Passenger Trips	4	63	Reg. Serv. Pass. / Rev. Veh. Hr.	1.61	1.53
Student Passenger Trips	201	533	AMOUNT OF SERVICE		
Senior Passenger Trips	80	266	Rev. Veh. Hrs. / Capita	2.88	2.56
REGULAR SERVICE PASSENGER TRIPS	8,452	7,157	AVERAGE SPEED		
Regular Service Passenger-Kms	265,224	193,105	Rev. Veh. Kms. / Rev. Veh. Hr.	42.01	43.31
Auxiliary Service Passenger Trips	98		LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.98	0.93
Transportation Operations Expenses	\$83,500	\$84,224	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$40,116	\$24,164	Operators	\$12.00	\$12.36
Vehicle Maintenance Expenses	\$18,184	\$15,982	Mechanics		
Plant Maintenance Expenses	\$5,958	\$1,655			
General/Administration Expenses	\$35,155	\$36,813			
TOTAL DIRECT OPERATING EXPENSES	\$182,913	\$162,838			
Debt Service Payment					
Total Operating Expenses	\$182,913	\$163,240			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$38,186	\$48,958			
TOTAL OPERATING REVENUES	\$38,842	\$51,302			
Total Revenues	\$45,340	\$51,302			
NET DIRECT OPERATING COST	\$144,071	\$111,536			
NET OPERATING COST	\$137,573	\$111,938			
Federal Operating Contribution					
Provincial Operating Contribution	\$44,753	\$42,718			
Municipal Operating Contribution	\$52,675	\$54,120			
Other Operating Contributions	\$40,000	\$15,100			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$76,345	\$26,450			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$76,345	\$26,450			
Federal Capital Contribution		\$20,000			
Provincial Capital Contribution					
Municipal Capital Contribution		\$1,304			
Other Capital Contributions	\$76,345	\$5,146			

## DRT (Durham Region Transit)

Transit Contact: Ted Galinis  
General Manager

Statistical Contact: Deanna Wilson  
Corporate Services Coordinator  
Phone: 905-668-7711 x3701 Fax: 905-666-6193  
Email: deanna.wilson@durham.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2006	▪ Adult Cash Fare:	\$2.90
▪ Serves:	Durham Region	▪ Ridership (revenue passengers):	8,508,958
▪ Municipal Population:	616,780	▪ Total Operating Revenues:	\$16,705,929
▪ Service Area Population:	561,270	▪ Total Direct Operating Expenses:	\$42,879,256
▪ Service Area Size:	2,590.0 square kilometres	▪ Active Vehicles:	164
▪ Service provided by:	Transit Commission, under contract with Coach Canada, Trentway-Wagar Inc.	- Small Community Buses	2
		- Standard Buses	162
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	77.44%
Monday	0600 - 0100	Friday	0600 - 0100
Tuesday	0600 - 0100	Saturday	0600 - 0100
Wednesday	0600 - 0100	Sunday	0800 - 2300
Thursday	0600 - 0100	Holidays	0800 - 2300
▪ Employees Statistics:		Full-time	Part-time
Operators		174	67
Other Transportation Operations		18	
Vehicle Mechanics		24	
Other Vehicle Maintenance and Servicing		29	17
Plant and Other Maintenance		2	
General and Administration		21	3
TOTAL EMPLOYEES		268	87
▪ Union Affiliations:	CAW 222 (Operators)		
	CAW 222 (Mechanics)		
	CAW 222 (Office Admin & Maintenance)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	9,273,999 100.00%	372,524 100.00%	8,313,871 100.00%	22.32
<b>TOTAL</b>	<b>9,273,999</b>	<b>372,524</b>	<b>8,313,871</b>	<b>22.32</b>



## DRT (Durham Region Transit)

### FARE STRUCTURE

Effective Date:	01/07/2009	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Restricted Monthly Pass	Criteria
Adults		\$2.90	\$2.63	\$97.00		
Children		\$1.90	\$1.79	\$57.65		Age 5+ attending elementary school
Students		\$2.70	\$2.42	\$81.50	68.25	with valid Student ID
Seniors		\$1.90	\$1.79	\$57.65		Age 65+ yrs
Other: Co-Fare		\$0.65		\$25.00		with valid GO Train fare

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	127	37	5.2	16.9	126	60	<b>Internal Combustion</b>
Commuter Rail							- Diesel 164
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>127</b>	<b>37</b>			<b>126</b>	<b>60</b>	<b>TOTAL 164</b>
Total Low-Floor Bus (30'-60')	114		Average Bus Age (years)		7.9		

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	8,254,848	8,313,871
Total Vehicle Kilometres	8,668,328	8,730,308
Revenue Vehicle Hours	369,824	372,524
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	388,349	392,131
Operators Paid Hours	520,507	533,762
Vehicle Mechanics Paid Hours	67,254	67,889
Total Employee Paid Hours	783,252	805,870

### PASSENGER DATA

Adult Passenger Trips	3,277,885	3,164,771
Concession Fare Trips	5,219,055	5,344,187
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	93,409	86,522
Student Passenger Trips	3,835,024	3,849,387
Senior Passenger Trips	343,314	349,190

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	8,496,940	8,508,958
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$24,402,763	\$25,226,127
Fuel/Energy Exp. for Vehicles	\$4,537,918	\$3,226,700
Vehicle Maintenance Expenses	\$6,412,314	\$7,055,351
Plant Maintenance Expenses	\$1,651,760	\$1,528,316
General/Administration Expenses	\$5,873,467	\$5,842,761
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$42,878,222</b>	<b>\$42,879,256</b>
Debt Service Payment		
Total Operating Expenses	\$44,239,035	\$46,091,335

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$16,347,530</b>	<b>\$16,093,647</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$17,192,313</b>	<b>\$16,705,929</b>
Total Revenues	\$17,972,216	\$17,813,720
<b>NET DIRECT OPERATING COST</b>	<b>\$25,685,909</b>	<b>\$26,173,327</b>
<b>NET OPERATING COST</b>	<b>\$26,266,819</b>	<b>\$28,277,615</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$4,386,949	\$1,611,000
Municipal Operating Contribution	\$21,879,870	\$26,666,615
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$8,229,300</b>	<b>\$7,263,400</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$8,229,300</b>	<b>\$7,263,400</b>
Federal Capital Contribution	\$39,813	\$34,763
Provincial Capital Contribution	\$177,111	\$4,304,956
Municipal Capital Contribution	\$6,012,376	\$2,923,681
Other Capital Contributions	\$2,000,000	

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	39%
Municipal Operating Contribution / Capita	\$39.29	\$47.51
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.02	\$3.08

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.92	\$1.89
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.05	\$5.04
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$110.41	\$109.35
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	15.26	15.16
Reg. Serv. Pass. / Rev. Veh. Hr.	22.98	22.84

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.66	0.66
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.32	22.32
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.70
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### TOP WAGE RATES

Operators	\$26.23	\$27.02
Mechanics	\$31.39	\$32.33

## Elliot Lake Transit

Transit Contact: Rob deBortoli  
Director of Operations

Statistical Contact: Rob deBortoli  
Director of Operations

Phone: 705-848-2287 Ext. 26 Fax: 405-461-7309

Email: rob.debortoli@city.elliottlake.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1984	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Elliot Lake	▪ Ridership (revenue passengers):	137,958
▪ Municipal Population:	12,000	▪ Total Operating Revenues:	\$243,369
▪ Service Area Population:	12,000	▪ Total Direct Operating Expenses:	\$418,924
▪ Service Area Size:	16.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with A.J. Bus Lines Ltd.	- Standard Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 1830	Friday	0700 - 2130
Tuesday	0700 - 1830	Saturday	0700 - 1830
Wednesday	0700 - 1830	Sunday	N/A
Thursday	0700 - 2130	Holidays	N/A
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	4	3	
Other Transportation Operations		1	
Vehicle Mechanics		1	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration		1	
TOTAL EMPLOYEES	4	6	
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		
		▪ Percentage of accessible transit fleet:	100.00%
		▪ Number of Fixed Routes:	4
		▪ Number of Accessible Routes:	0
		▪ Energy Consumption:	
		- Diesel:	94,440 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	137,958 100.00%	7,647 100.00%	173,218 100.00%	22.65
<b>TOTAL</b>	<b>137,958</b>	<b>7,647</b>	<b>173,218</b>	<b>22.65</b>

### REMARKS:

Gas Tax funding continues to be used to support transit operation. Prior to the 7AM start, transit service began at 8AM. Local business groups identified this start time as a barrier.

## Elliot Lake Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2004					
Adults	\$2.00		\$55.00		
Children					
Students	\$1.75		\$45.00		
Seniors	\$1.75		\$45.00		

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		3.3		2	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		3.3		- Fuel Cell
							<b>TOTAL 3</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres		172,560	173,218	<b>FINANCIAL</b>			
Total Vehicle Kilometres		175,945	176,603	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		58%	58%
Revenue Vehicle Hours		7,646	7,647	Municipal Operating Contribution / Capita		\$15.88	\$14.97
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.43	\$1.27
Total Vehicle Hours		7,766	7,767	<b>AVERAGE FARE</b>			
Operators Paid Hours		8,647	7,647	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.95	\$1.73
Vehicle Mechanics Paid Hours		693	775	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		11,524	10,382	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.40	\$3.04
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		63,947	63,275	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$58.31	\$53.94
Concession Fare Trips		69,113	74,683	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		11.09	11.50
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		17.40	18.04
Student Passenger Trips		20,704	26,146	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		30,296	31,026	Rev. Veh. Hrs. / Capita		0.64	0.64
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>133,060</b>	<b>137,958</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		399,180		Rev. Veh. Kms. / Rev. Veh. Hr.		22.57	22.65
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.88	1.00
Transportation Operations Expenses		\$449,086	\$414,470	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators		\$14.70	\$15.15
Vehicle Maintenance Expenses				Mechanics		\$20.00	\$20.60
Plant Maintenance Expenses							
General/Administration Expenses		\$3,777	\$4,454				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$452,863</b>	<b>\$418,924</b>				
Debt Service Payment							
Total Operating Expenses		\$494,863	\$460,924				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$260,106</b>	<b>\$238,499</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$263,148</b>	<b>\$243,369</b>				
Total Revenues		\$263,148	\$243,369				
<b>NET DIRECT OPERATING COST</b>		<b>\$189,715</b>	<b>\$175,555</b>				
<b>NET OPERATING COST</b>		<b>\$231,715</b>	<b>\$217,555</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$41,200	\$37,919				
Municipal Operating Contribution		\$190,515	\$179,636				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>			<b>\$446,702</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>			<b>\$446,702</b>				
Federal Capital Contribution							
Provincial Capital Contribution			\$446,702				
Municipal Capital Contribution							
Other Capital Contributions							

## Fort Erie Transit

Transit Contact: Linda Alringer  
Operator/Contractor

Statistical Contact: Carla Stout  
Administrative Supervisor  
Phone: 905-871-1600 Fax: 905-871-6411  
Email: cstout@forterie.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1979	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Fort Erie	▪ Ridership (revenue passengers):	47,690
▪ Municipal Population:	29,925	▪ Total Operating Revenues:	
▪ Service Area Population:	21,200	▪ Total Direct Operating Expenses:	\$429,215
▪ Service Area Size:	168.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Dunn the Mover Ltd.	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday	0730 - 1935	▪ Percentage of accessible transit fleet:	
Tuesday	0730 - 1935	▪ Number of Fixed Routes:	1
Wednesday	0730 - 1935	▪ Number of Accessible Routes:	0
Thursday	0730 - 1935	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	79,502 litres
Operators	Full-time 4	- Biodiesel B5:	
Other Transportation Operations	Part-time 2	- Biodiesel B20:	
Vehicle Mechanics	2	- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES	6		
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		
▪ Disruption during 2009:	Snow		
	Start Date: 12/10/2009		
	End Date: 12/10/2009		
	Duration: 1 days		
▪ Disruption during 2008:	weather		
	Duration: 2 days		
Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms
Bus	47,690 100.00%	6,969 100.00%	220,584 100.00%
TOTAL	47,690	6,969	220,584
			Avg. Speed (km/h)
			31.65
			31.65

### REMARKS:

\* Service disruption: December 10, 2009 for 5-hr, February 1, 2008 for 1 day, March 5, 2008 for 0.5 day, December 19, 2008 for 0.5 day. \* Starting September 2008, Fort Erie has been a recipient of cross-boundary service of Niagara Transit.

# Fort Erie Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/1999					
Adults	\$2.00				
Children	\$2.00				Under 3 yrs (Free)
Students	\$2.00				
Seniors	\$2.00				

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		3		3.0	2	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>3</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	0				3.0		- Fuel Cell
			Average Bus Age (years)				<b>TOTAL 3</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres		228,908	220,584	<b>FINANCIAL</b>			
Total Vehicle Kilometres		235,618	232,136	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)			
Revenue Vehicle Hours		6,992	6,969	Municipal Operating Contribution / Capita		\$13.09	\$13.99
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$8.76	\$9.00
Total Vehicle Hours		7,542	7,519	<b>AVERAGE FARE</b>			
Operators Paid Hours		6,992	7,519	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.			
Vehicle Mechanics Paid Hours			606	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		7,280	8,724	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$8.76	\$9.00
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$58.88	\$57.08
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		2.39	2.25
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		7.25	6.84
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.33	0.33
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>50,689</b>	<b>47,690</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		32.74	31.65
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		1.00	0.93
Transportation Operations Expenses		\$350,282	\$367,886	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses							
General/Administration Expenses		\$93,778	\$61,329				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$444,060</b>	<b>\$429,215</b>				
Debt Service Payment							
Total Operating Expenses		\$444,060	\$429,215				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>							
<b>TOTAL OPERATING REVENUES</b>							
Total Revenues							
<b>NET DIRECT OPERATING COST</b>		<b>\$444,060</b>	<b>\$429,215</b>				
<b>NET OPERATING COST</b>		<b>\$444,060</b>	<b>\$429,215</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$151,343	\$110,620				
Municipal Operating Contribution		\$277,541	\$296,686				
Other Operating Contributions		\$15,176	\$21,909				
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## GO Transit (Metrolinx)

Transit Contact: Gary McNeil  
Managing Director

Statistical Contact: Tom Aylward-Nally  
Stakeholder Relations Coordinator  
Phone: 416-874-5976 Fax: 416-869-3525  
Email: toma@metrolinx.com

### SYSTEM HIGHLIGHTS:

▪ System established:	23/05/1967	▪ Adult Cash Fare:	
▪ Serves:	City of Toronto, Hamilton; Reg. Mun. of Durham, York, Peel, Halton, Waterloo, and Niagara; and Counties of Peterborough, Simcoe, Dufferin, and Wellington	▪ Ridership (revenue passengers):	54,897,200
▪ Municipal Population:	8,500,000	▪ Total Operating Revenues:	\$295,074,837
▪ Service Area Population:	8,500,000	▪ Total Direct Operating Expenses:	\$386,103,527
▪ Service Area Size:	8,000.0 square kilometres	▪ Active Vehicles:	909
▪ Service provided by:	Crown Agency, under contract with Bombardier Transportation (6 rail corridors) and Canadian Pacific Railway (1 rail corridor)	- Commuter Rail Car	449
		- Commuter Rail Locomotive	59
		- Standard Buses	401
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0400 - 0300	Friday 0400 - 0300	▪ Percentage of accessible transit fleet:	49.17%
Tuesday 0400 - 0300	Saturday 0400 - 0300		
Wednesday 0400 - 0300	Sunday 0400 - 0300	▪ Number of Fixed Routes:	60
Thursday 0400 - 0300	Holidays 0400 - 0300	▪ Number of Accessible Routes:	36
▪ Employees Statistics:		▪ Energy Consumption:	
	<b>Full-time</b>	<b>Part-time</b>	
Operators	573	40	- Diesel: 54,402,595 litres
Other Transportation Operations	386	139	- Biodiesel B5:
Vehicle Mechanics	69		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	45		- Biodiesel - Other:
Plant and Other Maintenance	219	14	- Natural Gas:
General and Administration	304	3	- Electricity:
TOTAL EMPLOYEES	1,596	196	- Other:
▪ Union Affiliations:	ATU Local (Operators)		
	ATU Local (Mechanics)		
	ATU 1587 / IAMAW 235 (Office / Call Centre Staff)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	8,570,400	15.61%	1,338,402	90.25%	37,018,827	96.23%	27.66
Commuter Rail	46,326,800	84.39%	144,565	9.75%	1,450,755	3.77%	10.04
<b>TOTAL</b>	<b>54,897,200</b>		<b>1,482,967</b>		<b>38,469,582</b>		<b>25.94</b>

### REMARKS:

\* The Federal Operating Contribution in 2009 captured the grant from the Federal E-Mobility Grant Program. Metrolinx used the grant for the Smart Commute Operation Program which is used (by Metrolinx; not directly related to GO service) to educate the children to walk to school.

# GO Transit (Metrolinx)

## FARE STRUCTURE

Effective Date: 24/10/2009

Cash      Tickets/Cards      Monthly      Other      Criteria  
(unit price)      Pass

Adults  
Children  
Students  
Seniors

Fares vary according to zone distance travelled.

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	401		4.0		309	194	- Diesel 401
Commuter Rail	46	403	5.9	19.0	444	60	- Biodiesel (all blends)
Ferry							- Natural Gas (CNG or LNG)
Heavy Rail							- Other
Light Rail							<b>Electric</b>
Locomotive		59		10.6	42	6	- Trolley
Streetcar							- Battery
<b>TOTAL ACTIVE VEHICLES</b>	<b>447</b>	<b>462</b>			<b>795</b>	<b>260</b>	- Fuel Cell
Total Low-Floor Bus (30'-60')	49		Average Bus Age (years)		4.0		<b>TOTAL 401</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres		37,549,021	38,469,582	<b>FINANCIAL</b>			
Total Vehicle Kilometres		37,549,021	40,042,232	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		81%	76%
Revenue Vehicle Hours			1,482,967	Municipal Operating Contribution / Capita			
Auxiliary Revenue Vehicle Hours			838	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.17	\$1.66
Total Vehicle Hours			1,489,060	<b>AVERAGE FARE</b>			
Operators Paid Hours		1,256,822	1,420,312	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$5.00	\$5.29
Vehicle Mechanics Paid Hours		111,855	164,039	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		3,068,787	3,859,752	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$6.25	\$7.03
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		47,349,770	47,535,600	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.			\$259.29
Concession Fare Trips		7,332,830	7,361,600	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		9.11	6.46
Child Passenger Trips		509,904	511,100	Reg. Serv. Pass. / Rev. Veh. Hr.			37.02
Student Passenger Trips		4,710,086	5,806,700	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		2,112,840	1,043,800	Rev. Veh. Hrs. / Capita			0.17
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>54,682,600</b>	<b>54,897,200</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		1,842,803,620	1,866,504,800	Rev. Veh. Kms. / Rev. Veh. Hr.			25.94
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			1.04
Transportation Operations Expenses		\$120,706,260	\$120,290,408	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$48,956,613	\$42,394,083	Operators		\$27.95	\$27.95
Vehicle Maintenance Expenses		\$55,475,322	\$66,183,819	Mechanics		\$32.94	\$32.94
Plant Maintenance Expenses		\$69,106,165	\$85,960,764				
General/Administration Expenses		\$47,563,936	\$71,274,453				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$341,808,296</b>	<b>\$386,103,527</b>				
Debt Service Payment							
Total Operating Expenses		\$509,682,039	\$560,294,661				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$273,170,113</b>	<b>\$290,208,444</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$277,914,349</b>	<b>\$295,074,837</b>				
Total Revenues		\$288,012,783	\$308,957,870				
<b>NET DIRECT OPERATING COST</b>		<b>\$63,893,947</b>	<b>\$91,028,690</b>				
<b>NET OPERATING COST</b>		<b>\$221,669,256</b>	<b>\$251,336,791</b>				
Federal Operating Contribution			\$77,400				
Provincial Operating Contribution		\$64,705,300	\$68,426,512				
Municipal Operating Contribution							
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$732,473,287</b>	<b>\$1,215,359,922</b>				
Total Capital Disposals		\$2,022,770	\$16,201,477				
<b>TOTAL CAPITAL FUNDING</b>		<b>\$842,763,700</b>	<b>\$1,215,359,922</b>				
Federal Capital Contribution		\$58,827,900	\$37,439,766				
Provincial Capital Contribution		\$751,278,200	\$1,153,511,227				
Municipal Capital Contribution		\$32,657,600	\$24,408,929				
Other Capital Contributions							

# Guelph Transit

Transit Contact: Michael Anders  
General Manager, Community Connectivity and Tran

Statistical Contact: Elaine Noël  
Supervisor, Transit Business Services  
Phone: 519-822-1260 x2624 Fax: 519-822-1322  
Email: elaine.noel@guelph.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	30/04/1895	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Guelph	▪ Ridership (revenue passengers):	6,111,557
▪ Municipal Population:	120,000	▪ Total Operating Revenues:	\$7,996,857
▪ Service Area Population:	120,000	▪ Total Direct Operating Expenses:	\$19,663,938
▪ Service Area Size:	88.0 square kilometres	▪ Active Vehicles:	54
▪ Service provided by:	Municipal Department	- Standard Buses	54
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	85.19%
Monday	0530 - 0100	Friday	0530 - 0100
Tuesday	0530 - 0100	Saturday	0530 - 0100
Wednesday	0530 - 0100	Sunday	0900 - 1900
Thursday	0530 - 0100	Holidays	0900 - 1900
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	143	15	
Other Transportation Operations	11		
Vehicle Mechanics	14		
Other Vehicle Maintenance and Servicing	11		
Plant and Other Maintenance	1		
General and Administration	6	2	
TOTAL EMPLOYEES	186	17	
▪ Union Affiliations:	ATU 1189 (Operators)		
	ATU 1189 (Mechanics)		
	CUPE 973 (Clerical)		
		▪ Percentage of accessible transit fleet:	85.19%
		▪ Number of Fixed Routes:	23
		▪ Number of Accessible Routes:	23
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	1,167,562 litres
		- Biodiesel B20:	1,559,338 litres
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	6,708,176 100.00%	246,019 100.00%	4,484,987 100.00%	18.23
<b>TOTAL</b>	<b>6,708,176</b>	<b>246,019</b>	<b>4,484,987</b>	<b>18.23</b>

## REMARKS:

20 minute service, which was implemented in July 2008, was in place for the full calendar year 2009



# Guelph Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/02/2009					
Adults	\$2.50	\$2.20	\$68.00		
Children					
Students	\$2.50	\$1.85	\$62.00		Kindergarten to completion of HS
Seniors	\$2.50	\$1.85	\$57.00		65 years of age & older

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	46	8	4.9	19.0	51	42	<b>Internal Combustion</b>
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends) 54
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>46</b>	<b>8</b>			<b>51</b>	<b>42</b>	- Battery
Total Low-Floor Bus (30'-60')	46		Average Bus Age (years)		7.0		- Fuel Cell
							<b>TOTAL</b> 54

## VEHICLE KILOMETRES AND HOURS

	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	4,301,730	4,484,987	<b>FINANCIAL</b>		
Total Vehicle Kilometres	4,301,730	4,652,672	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	41%
Revenue Vehicle Hours	224,284	246,019	Municipal Operating Contribution / Capita	\$73.05	\$87.49
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.01	\$1.91
Total Vehicle Hours	251,153	250,746	<b>AVERAGE FARE</b>		
Operators Paid Hours	311,630	320,763	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.26	\$1.23
Vehicle Mechanics Paid Hours	34,180	48,283	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	401,970	431,698	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.31	\$3.22
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	373,952	738,231	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$70.76	\$78.42
Concession Fare Trips	5,000,703	5,373,326	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	44.79	50.93
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	23.96	24.84
Student Passenger Trips	270,400	443,236	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	89,600	168,107	Rev. Veh. Hrs. / Capita	1.87	2.05
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>5,374,655</b>	<b>6,111,557</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	75,245,170	85,561,798	Rev. Veh. Kms. / Rev. Veh. Hr.	19.18	18.23
Auxiliary Service Passenger Trips		63	<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.77
Transportation Operations Expenses	\$10,662,530	\$11,753,749	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$2,880,818	\$2,221,417	Operators	\$23.34	\$24.04
Vehicle Maintenance Expenses	\$3,100,209	\$4,486,217	Mechanics	\$27.32	\$29.04
Plant Maintenance Expenses	\$655,113	\$703,617			
General/Administration Expenses	\$473,956	\$498,938			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$17,772,626</b>	<b>\$19,663,938</b>			
Debt Service Payment	\$487,143				
Total Operating Expenses	\$18,295,102	\$21,038,493			

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$6,771,296</b>	<b>\$7,522,072</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$6,969,180</b>	<b>\$7,996,857</b>
Total Revenues	\$6,969,180	\$7,996,857
<b>NET DIRECT OPERATING COST</b>	<b>\$10,803,446</b>	<b>\$11,667,081</b>
<b>NET OPERATING COST</b>	<b>\$11,325,922</b>	<b>\$13,041,636</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$2,560,085	\$2,542,306
Municipal Operating Contribution	\$8,765,837	\$10,499,330
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$6,224,713</b>	<b>\$7,131,626</b>
Total Capital Disposals	\$3,100	\$17,642
<b>TOTAL CAPITAL FUNDING</b>	<b>\$6,224,713</b>	<b>\$7,131,626</b>
Federal Capital Contribution	\$12,374	\$419,311
Provincial Capital Contribution	\$373,237	\$1,348,449
Municipal Capital Contribution	\$4,768,309	\$2,757,642
Other Capital Contributions	\$1,070,793	\$2,606,224

## HSR (Hamilton)

Transit Contact: Don Hull  
Director of Transit

Statistical Contact: Bruce Hammell  
Program Manager - Service Performance  
Phone: 905-546-2424 x1805 Fax: 905-679-7305  
Email: bruce.hammell@hamilton.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1874	▪ Adult Cash Fare:	\$2.40	
▪ Serves:	City Of Hamilton	▪ Ridership (revenue passengers):	20,930,770	
▪ Municipal Population:	525,697	▪ Total Operating Revenues:	\$32,171,802	
▪ Service Area Population:	475,000	▪ Total Direct Operating Expenses:	\$64,511,676	
▪ Service Area Size:	235.0 square kilometres	▪ Active Vehicles:	217	
▪ Service provided by:	Municipal Department	- Standard Buses	192	
		- Articulated Buses	25	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%	
Monday 0500 - 0200	Friday 0500 - 0200	▪ Percentage of accessible transit fleet:	100.00%	
Tuesday 0500 - 0200	Saturday 0530 - 0200			
Wednesday 0500 - 0200	Sunday 0600 - 0100	▪ Number of Fixed Routes:	34	
Thursday 0500 - 0200	Holidays 0600 - 0100	▪ Number of Accessible Routes:	0	
▪ Employees Statistics:	Full-time	Part-time	▪ Energy Consumption:	
Operators	403	41	- Diesel:	5,633,167 litres
Other Transportation Operations	29		- Biodiesel B5:	
Vehicle Mechanics	54	11	- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	46	18	- Biodiesel - Other:	
Plant and Other Maintenance	5		- Natural Gas:	3,775,264 cubic-metres
General and Administration	31	8	- Electricity:	
TOTAL EMPLOYEES	568	78	- Other:	
▪ Union Affiliations:	ATU 107 (Operators)			
	ATU 107 (Mechanics)			
	ATU 107 (Admin)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	27,324,498 100.00%	657,119 100.00%	12,284,312 100.00%	18.69
<b>TOTAL</b>	<b>27,324,498</b>	<b>657,119</b>	<b>12,284,312</b>	<b>18.69</b>

## HSR (Hamilton)

### FARE STRUCTURE

Effective Date:	01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Pass	Criteria
Adults		\$2.40	\$1.85	\$79.00	\$8 Day Pass	
Children		\$2.40	\$1.50	\$63.00		5 to 14 - under 5 free
Students		\$2.40	\$1.50	\$63.00		Elem/Second with ID
Seniors		\$2.40	\$1.85	\$79.00	\$205 Annual	Over 65 (over 80 free)
Other: Student		\$2.40	\$1.85	\$79.00	\$102.70 for 8 mths	University Undergraduate

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	217		5.1		177	114	<b>Internal Combustion</b>
Commuter Rail							- Diesel 134
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG) 83
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>217</b>	<b>0</b>			<b>177</b>	<b>114</b>	<b>TOTAL 217</b>
Total Low-Floor Bus (30'-60')	217		Average Bus Age (years)		5.1		

VEHICLE KILOMETRES AND HOURS	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	12,230,372	12,284,312	<b>FINANCIAL</b>		
Total Vehicle Kilometres	13,650,650	13,711,184	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	51%	50%
Revenue Vehicle Hours	655,086	657,119	Municipal Operating Contribution / Capita	\$63.08	\$63.57
Auxiliary Revenue Vehicle Hours	2,500	2,500	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.49	\$1.55
Total Vehicle Hours	700,794	702,994	<b>AVERAGE FARE</b>		
Operators Paid Hours	1,078,191	1,097,583	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.51	\$1.50
Vehicle Mechanics Paid Hours	158,685	163,256	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	1,532,693	1,554,040	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.04	\$3.08
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	12,862,639	12,334,130	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$91.04	\$91.77
Concession Fare Trips	8,090,187	8,596,640	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	45.06	44.06
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	31.98	31.85
Student Passenger Trips	4,094,147	4,327,655	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	1,606,016	1,776,264	Rev. Veh. Hrs. / Capita	1.41	1.38
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>20,952,826</b>	<b>20,930,770</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	18.67	18.69
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.61	0.60
Transportation Operations Expenses	\$32,539,037	\$35,629,744	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$8,191,833	\$5,859,092	Operators	\$25.97	\$26.75
Vehicle Maintenance Expenses	\$15,384,876	\$16,375,049	Mechanics	\$30.92	\$31.85
Plant Maintenance Expenses	\$1,645,199	\$1,575,999			
General/Administration Expenses	\$6,039,807	\$5,071,792			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$63,800,752</b>	<b>\$64,511,676</b>			
Debt Service Payment					
Total Operating Expenses	\$67,231,582	\$66,942,506			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$31,692,311</b>	<b>\$31,309,073</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$32,586,133</b>	<b>\$32,171,802</b>			
Total Revenues	\$33,679,109	\$32,230,969			
<b>NET DIRECT OPERATING COST</b>	<b>\$31,214,619</b>	<b>\$32,339,874</b>			
<b>NET OPERATING COST</b>	<b>\$33,552,473</b>	<b>\$34,711,537</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$3,970,419	\$4,364,594			
Municipal Operating Contribution	\$29,330,991	\$30,195,382			
Other Operating Contributions	\$251,063	\$151,561			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$13,850,062</b>	<b>\$28,676,578</b>			
Total Capital Disposals	\$16,805	\$3,945			
<b>TOTAL CAPITAL FUNDING</b>	<b>\$11,047,653</b>	<b>\$28,672,633</b>			
Federal Capital Contribution	\$693,346				
Provincial Capital Contribution	\$6,312,094	\$6,954,766			
Municipal Capital Contribution	\$3,525,408	\$21,540,246			
Other Capital Contributions	\$516,805	\$177,621			

# Huntsville Transit

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Acting Director of Public Works

Statistical Contact: Julie Schell  
Administrative Assistant  
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## SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Huntsville	▪ Ridership (revenue passengers):	20,906
▪ Municipal Population:	18,280	▪ Total Operating Revenues:	\$23,306
▪ Service Area Population:	10,000	▪ Total Direct Operating Expenses:	\$203,155
▪ Service Area Size:	12.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Campbell Bus Lines Ltd.	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0750 - 1915	Friday 0750 - 1915	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0750 - 1915	Saturday 0950 - 1850	▪ Number of Fixed Routes:	2
Wednesday 0750 - 1915	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0750 - 1915	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	5	2	- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES	5	2	- Other:
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	20,906 100.00%	4,673 100.00%	83,800 100.00%	17.93
<b>TOTAL</b>	<b>20,906</b>	<b>4,673</b>	<b>83,800</b>	<b>17.93</b>

## Huntsville Transit

### FARE STRUCTURE

Effective Date: 01/07/2006	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.82	\$50.00		
Children	\$0.50				
Students	\$1.00	\$0.91	\$25.00		
Seniors	\$2.00	\$1.82	\$50.00		

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		6.7		2	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		6.7		- Fuel Cell
							<b>TOTAL 3</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres		83,800	83,800	<b>FINANCIAL</b>		
Total Vehicle Kilometres		83,800	83,800	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	14%	11%
Revenue Vehicle Hours		4,673	4,673	Municipal Operating Contribution / Capita	\$7.76	\$10.93
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.40	\$8.60
Total Vehicle Hours		4,673	4,673	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.32	\$1.11
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.72	\$9.72
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$38.28	\$43.47
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	1.84	2.09
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	3.94	4.47
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.47	0.47
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>18,406</b>	<b>20,906</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms		82,521		Rev. Veh. Kms. / Rev. Veh. Hr.	17.93	17.93
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$178,874	\$177,688	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles				Operators	\$11.75	\$11.75
Vehicle Maintenance Expenses				Mechanics	\$22.50	\$22.50
Plant Maintenance Expenses						
General/Administration Expenses			\$25,468			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$178,874</b>	<b>\$203,155</b>			
Debt Service Payment						
Total Operating Expenses		\$178,874	\$203,155			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$24,283</b>	<b>\$23,306</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$24,283</b>	<b>\$23,306</b>			
Total Revenues		\$24,283	\$23,306			
<b>NET DIRECT OPERATING COST</b>		<b>\$154,591</b>	<b>\$179,849</b>			
<b>NET OPERATING COST</b>		<b>\$154,591</b>	<b>\$179,849</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$77,004	\$70,544			
Municipal Operating Contribution		\$77,587	\$109,305			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>						
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

## Kawartha Lakes (Urban)

Transit Contact: Dean Bolton  
Manager, Fleet and Transit Services

Statistical Contact: Dean Bolton  
Manager, Fleet and Transit Services

Phone: 705-324-3401 Fax: 705-324-4167

Email: dbolton@city.kawarthalakes.on.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Serves: City of Kawartha Lakes - Lindsay
- Municipal Population: 74,561
- Service Area Population: 19,361
- Service Area Size: 25.0 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	0700 - 1900	Friday	0700 - 1900
Tuesday	0700 - 1900	Saturday	0700 - 1900
Wednesday	0700 - 1900	Sunday	N/A
Thursday	0700 - 1900	Holidays	N/A
- Employees Statistics:
 

	Full-time	Part-time
Operators		13
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		13
- Union Affiliations:
 

CUPE 855 (Operators)
CUPE 855 (Mechanics)
- Disruption during 2008:
 

Labour strike
Start Date: 2/4/2008
End Date: 3/24/2008
Duration: 35 days
- Adult Cash Fare: \$1.50
- Ridership (revenue passengers): 63,242
- Total Operating Revenues: \$98,831
- Total Direct Operating Expenses: \$504,047
- Active Vehicles: 4
 

- Small Community Buses	2
- Standard Buses	2
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:
 

- Diesel:	44,447 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	63,242 100.00%	3,744 100.00%	0 0.00%	
<b>TOTAL</b>	<b>63,242</b>	<b>3,744</b>	<b>0</b>	<b>0.00</b>

### REMARKS:

\* The 2008 data were affected by the 35-day strike from February 4 to March 24, 2008. \* Service hours was increased to 12 hours and a new marketing campaign has been implemented in 2009.

## Kawartha Lakes (Urban)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
02/07/2003					
Adults	\$1.50	\$1.30			
Children	\$0.75				
Students	\$1.25	\$1.10			
Seniors	\$1.25	\$1.10			

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		3.0		2	2	Internal Combustion
Commuter Rail							- Diesel 4
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>4</b>	<b>0</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		3.0		- Fuel Cell
							<b>TOTAL 4</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres				<b>FINANCIAL</b>		
Total Vehicle Kilometres			3,744	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	21%	20%
Revenue Vehicle Hours			3,744	Municipal Operating Contribution / Capita	\$15.18	\$20.93
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.11	\$6.41
Total Vehicle Hours				<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.33	\$1.33
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.78	\$7.97
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips		38,490	49,962	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$134.63
Concession Fare Trips		9,622	13,280	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	2.49	3.27
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		16.89
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips		9,622	13,280	Rev. Veh. Hrs. / Capita		0.19
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>48,112</b>	<b>63,242</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$151,437	\$227,728	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$42,318	\$32,780	Operators	\$18.07	\$18.67
Vehicle Maintenance Expenses		\$180,416	\$243,539	Mechanics	\$22.03	\$22.63
Plant Maintenance Expenses						
General/Administration Expenses						
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$374,171</b>	<b>\$504,047</b>			
Debt Service Payment						
Total Operating Expenses		\$374,171	\$504,047			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$63,997</b>	<b>\$83,831</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$80,255</b>	<b>\$98,831</b>			
Total Revenues		\$80,255	\$98,831			
<b>NET DIRECT OPERATING COST</b>		<b>\$293,916</b>	<b>\$405,216</b>			
<b>NET OPERATING COST</b>		<b>\$293,916</b>	<b>\$405,216</b>			
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution		\$293,916	\$405,216			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>						
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

# Kenora Transit

Transit Contact: Karen Brown  
Manager of Finance and Administration

Statistical Contact: Charlotte Edie  
Treasurer

Phone: 807-467-2013

Fax: 807-467-2141

Email: cedio@kenora.ca

## SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Kenora	▪ Ridership (revenue passengers):	57,712
▪ Municipal Population:	13,414	▪ Total Operating Revenues:	\$96,945
▪ Service Area Population:	6,700	▪ Total Direct Operating Expenses:	\$211,634
▪ Service Area Size:	16.0 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Transit Commission, under contract with Excel Coach Lines Ltd.	- Standard Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0700 - 1900	Saturday 0900 - 1900	▪ Number of Fixed Routes:	2
Wednesday 0700 - 1900	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0700 - 1900	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 27,198 litres
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES			
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	57,172 100.00%	3,189 100.00%	62,914 100.00%	19.73
<b>TOTAL</b>	<b>57,172</b>	<b>3,189</b>	<b>62,914</b>	<b>19.73</b>



# Kenora Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/09/2007					
Adults	\$2.00	\$1.80			
Children	\$2.00	\$1.80			
Students	\$2.00	\$1.80			
Seniors	\$2.00	\$1.80			

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		5.5		1	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>0</b>			<b>1</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		5.5		- Fuel Cell
							<b>TOTAL 2</b>

## VEHICLE KILOMETRES AND HOURS

	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	63,288	62,914	<b>FINANCIAL</b>		
Total Vehicle Kilometres	63,288	62,914	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	57%	46%
Revenue Vehicle Hours	3,208	3,189	Municipal Operating Contribution / Capita	\$13.64	\$17.12
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.51	\$1.99
Total Vehicle Hours	3,208	3,189	<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.96	\$1.68
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.47	\$3.67

## PASSENGER DATA

Adult Passenger Trips			<b>COST EFFICIENCY</b>		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$65.57	\$66.36
Concession Fare Trips Details:			<b>SERVICE UTILIZATION</b>		
Child Passenger Trips			Reg. Serv. Pass. / Capita	9.04	8.61
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	18.89	18.10
Senior Passenger Trips			<b>AMOUNT OF SERVICE</b>		

## REGULAR SERVICE PASSENGER TRIPS

	60,589	57,712	Rev. Veh. Hrs. / Capita	0.48	0.48
Regular Service Passenger-Kms			<b>AVERAGE SPEED</b>		
Auxiliary Service Passenger Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	19.73	19.73

## OPERATING EXPENSES

Transportation Operations Expenses	\$205,400	\$209,937	<b>LABOUR PRODUCTIVITY</b>		
Fuel/Energy Exp. for Vehicles			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Vehicle Maintenance Expenses			<b>TOP WAGE RATES</b>		
Plant Maintenance Expenses	\$4,192	\$223	Operators		
General/Administration Expenses	\$746	\$1,474	Mechanics		
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$210,338</b>	<b>\$211,634</b>			
Debt Service Payment					
Total Operating Expenses	\$210,338	\$211,634			

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$118,928	\$96,945
<b>TOTAL OPERATING REVENUES</b>	<b>\$118,928</b>	<b>\$96,945</b>
Total Revenues	\$118,928	\$96,945
<b>NET DIRECT OPERATING COST</b>	<b>\$91,410</b>	<b>\$114,689</b>
<b>NET OPERATING COST</b>	<b>\$91,410</b>	<b>\$114,689</b>
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$91,410	\$114,689
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

### TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

### TOTAL CAPITAL FUNDING

Federal Capital Contribution  
Provincial Capital Contribution  
Municipal Capital Contribution  
Other Capital Contributions

# Kingston Transit

Transit Contact: Sheila Kidd  
Director - Transportation Services

Statistical Contact: Ian Semple  
Project Manager - Transportation Services  
Phone: 613-546-4291 x2306 Fax: 613-542-1504  
Email: isemple@cityofkingston.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1962	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Kingston	▪ Ridership (revenue passengers):	3,348,503
▪ Municipal Population:	119,700	▪ Total Operating Revenues:	\$5,035,473
▪ Service Area Population:	108,545	▪ Total Direct Operating Expenses:	\$11,475,559
▪ Service Area Size:	131.7 square kilometres	▪ Active Vehicles:	45
▪ Service provided by:	Municipal Department	- Small Community Buses	3
		- Standard Buses	42
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	77.78%
Monday	0600 - 2330	Friday	0600 - 2330
Tuesday	0600 - 2330	Saturday	0600 - 2330
Wednesday	0600 - 2330	Sunday	0830 - 2030
Thursday	0600 - 2330	Holidays	0830 - 2030
▪ Employees Statistics:		Full-time	Part-time
Operators		70	31
Other Transportation Operations		5	
Vehicle Mechanics		7	
Other Vehicle Maintenance and Servicing		4	5
Plant and Other Maintenance		1	
General and Administration		5	1
TOTAL EMPLOYEES		92	37
▪ Union Affiliations:	CUPE 109 (Operators)		
	CUPE 109 (Mechanics)		
		▪ Number of Fixed Routes:	15
		▪ Number of Accessible Routes:	6
		▪ Energy Consumption:	
		- Diesel:	1,858,418 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,000,107 100.00%	144,692 100.00%	3,485,146 100.00%	24.09
<b>TOTAL</b>	<b>4,000,107</b>	<b>144,692</b>	<b>3,485,146</b>	<b>24.09</b>

## REMARKS:

In 2009, Kingston Transit launched the My Ride Online Trip Planner ([www.cityofkingston.ca/tripplanner](http://www.cityofkingston.ca/tripplanner)).

# Kingston Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2006					
Adults	\$2.25	\$2.00	\$65.00		over 18
Children					under 6 free
Students	\$2.00	\$1.50	\$48.00		6 - 18 years
Seniors	\$2.00	\$1.50	\$44.00		65 years plus
Other: disabled/visually impaired	\$0.10		\$44.00		CNIB

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	35	10	6.2	20.8	38	30	<b>Internal Combustion</b>
Commuter Rail							- Diesel 45
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>35</b>	<b>10</b>			<b>38</b>	<b>30</b>	<b>TOTAL 45</b>
Total Low-Floor Bus (30'-60')	29		Average Bus Age (years)		9.4		

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres		3,075,480	3,485,146	<b>FINANCIAL</b>			
Total Vehicle Kilometres		3,075,480	3,567,465	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		43%	44%
Revenue Vehicle Hours		151,790	144,692	Municipal Operating Contribution / Capita		\$55.37	\$67.47
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.95	\$1.92
Total Vehicle Hours		157,306	152,182	<b>AVERAGE FARE</b>			
Operators Paid Hours		211,616	202,017	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.44	\$1.48
Vehicle Mechanics Paid Hours		14,560	14,560	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		262,056	254,410	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.43	\$3.43
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		1,585,093	1,653,190	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$73.75	\$75.41
Concession Fare Trips		1,794,532	1,695,313	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		30.72	30.85
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		22.27	23.14
Student Passenger Trips		314,540	174,017	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		214,708	167,366	Rev. Veh. Hrs. / Capita		1.38	1.33
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>3,379,625</b>	<b>3,348,503</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		20.26	24.09
Auxiliary Service Passenger Trips		78,436	80,148	<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.72	0.72
Transportation Operations Expenses		\$6,404,163	\$7,045,395	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$1,977,340	\$1,436,734	Operators		\$23.30	\$24.60
Vehicle Maintenance Expenses		\$2,295,434	\$2,042,291	Mechanics		\$25.67	\$26.31
Plant Maintenance Expenses		\$427,994	\$397,963				
General/Administration Expenses		\$495,838	\$553,176				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$11,600,769</b>	<b>\$11,475,559</b>				
Debt Service Payment		\$252,436	\$306,672				
Total Operating Expenses		\$11,853,205	\$13,206,719				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$4,870,228</b>	<b>\$4,942,532</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$5,004,597</b>	<b>\$5,035,473</b>				
Total Revenues		\$5,367,944	\$5,442,823				
<b>NET DIRECT OPERATING COST</b>		<b>\$6,596,172</b>	<b>\$6,440,086</b>				
<b>NET OPERATING COST</b>		<b>\$6,485,261</b>	<b>\$7,763,896</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$394,504	\$440,553				
Municipal Operating Contribution		\$6,090,757	\$7,323,343				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$3,653,187</b>	<b>\$2,497,721</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$3,653,187</b>	<b>\$2,497,721</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$2,117,602	\$1,849,066				
Municipal Capital Contribution		\$1,535,585	\$648,655				
Other Capital Contributions							

## Leamington Transit

Transit Contact: John Pilmer  
Engineering Technologist

Statistical Contact: John Pilmer  
Engineering Technologist  
Phone: 519-326-5761 Fax: 519-326-2481  
Email: jpilmer@leamington.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	09/09/1985	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Municipality of Leamington	▪ Ridership (revenue passengers):	15,300
▪ Municipal Population:	30,000	▪ Total Operating Revenues:	\$37,041
▪ Service Area Population:	20,000	▪ Total Direct Operating Expenses:	\$161,838
▪ Service Area Size:	11.6 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with C.A Bailey	- Small Community Buses	1
		- Standard Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday 0900 - 1700	Friday 0900 - 1700	▪ Percentage of accessible transit fleet:	
Tuesday 0900 - 1700	Saturday 0900 - 1700		
Wednesday 0900 - 1700	Sunday N/A	▪ Number of Fixed Routes:	1
Thursday 0900 - 1700	Holidays N/A	▪ Number of Accessible Routes:	0
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators		- Diesel:	
Other Transportation Operations		- Biodiesel B5:	
Vehicle Mechanics		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration		- Electricity:	
TOTAL EMPLOYEES		- Other:	
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	15,300 100.00%	2,149 100.00%	58,800 100.00%	27.36
<b>TOTAL</b>	<b>15,300</b>	<b>2,149</b>	<b>58,800</b>	<b>27.36</b>

# Leamington Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2009					
Adults	\$2.00	\$1.36			
Children	\$1.00				
Students	\$1.00				
Seniors	\$1.75				

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		2		13.5	1	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	0	2			1	1	- Battery
Total Low-Floor Bus (30'-60')	0						- Fuel Cell
			Average Bus Age (years)		13.5		TOTAL 2

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres		57,120	58,800	FINANCIAL		
Total Vehicle Kilometres		62,311	61,800	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	29%	23%
Revenue Vehicle Hours		2,149	2,149	Municipal Operating Contribution / Capita	\$5.96	\$3.72
Auxiliary Revenue Vehicle Hours		364	366	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.65	\$8.16
Total Vehicle Hours		2,513	2,515	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.07	\$1.14
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.43	\$10.58
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		5,600	5,600	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$57.80	\$64.35
Concession Fare Trips		9,800	9,700	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	0.90	0.77
Child Passenger Trips		1,500	1,200	Reg. Serv. Pass. / Rev. Veh. Hr.	7.17	7.12
Student Passenger Trips		300	500	AMOUNT OF SERVICE		
Senior Passenger Trips		7,750	8,000	Rev. Veh. Hrs. / Capita	0.12	0.11
REGULAR SERVICE PASSENGER TRIPS		15,400	15,300	AVERAGE SPEED		
Regular Service Passenger-Kms		57,920	68,850	Rev. Veh. Kms. / Rev. Veh. Hr.	26.58	27.36
Auxiliary Service Passenger Trips		21,414	20,460	LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$117,330	\$125,750	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses		\$12,431		Mechanics		
Plant Maintenance Expenses		\$2,611	\$5,517			
General/Administration Expenses		\$12,874	\$30,571			
TOTAL DIRECT OPERATING EXPENSES		\$145,246	\$161,838			
Debt Service Payment						
Total Operating Expenses		\$145,246	\$161,838			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$16,510	\$17,406			
TOTAL OPERATING REVENUES		\$42,782	\$37,041			
Total Revenues		\$42,782	\$37,041			
NET DIRECT OPERATING COST		\$102,464	\$124,797			
NET OPERATING COST		\$102,464	\$124,797			
Federal Operating Contribution						
Provincial Operating Contribution			\$50,344			
Municipal Operating Contribution		\$102,464	\$74,453			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES			\$12,950			
Total Capital Disposals						
TOTAL CAPITAL FUNDING			\$12,950			
Federal Capital Contribution						
Provincial Capital Contribution			\$5,400			
Municipal Capital Contribution			\$7,550			
Other Capital Contributions						

## LTC (London)

Transit Contact: Kelly Paleczny  
Director of Finance & Administration

Statistical Contact: Kelly Paleczny  
Director of Finance & Administration  
Phone: 519-451-1340 x 366 Fax: 519-451-0153  
Email: kpaleczn@london.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/01/1875
- Serves: City of London
- Municipal Population: 359,100
- Service Area Population: 356,100
- Service Area Size: 166.0 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

Monday	0600 - 2400	Friday	0600 - 2400
Tuesday	0600 - 2400	Saturday	0600 - 2400
Wednesday	0600 - 2400	Sunday	0900 - 2300
Thursday	0600 - 2400	Holidays	0900 - 2300
- Employees Statistics:
 

	Full-time	Part-time
Operators	320	30
Other Transportation Operations	16	
Vehicle Mechanics	49	
Other Vehicle Maintenance and Servicing	31	
Plant and Other Maintenance	5	
General and Administration	37	6
TOTAL EMPLOYEES	458	36
- Union Affiliations:
 

ATU	741 (Operators)
ATU	741 (Mechanics)
- Disruption during 2009:
 

Strike
Start Date: 16/11/2009
End Date: 15/12/2009
Duration: 30 days
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 19,145,634
- Total Operating Revenues: \$25,974,012
- Total Direct Operating Expenses: \$43,526,791
- Active Vehicles: 186
 

- Standard Buses	180
- Articulated Buses	6
- Percentage of accessible bus fleet: 81.72%
- Percentage of accessible transit fleet: 81.72%
- Number of Fixed Routes: 38
- Number of Accessible Routes: 26
- Energy Consumption:
 

- Diesel:	6,280,641 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	20,030,276 100.00%	475,270 100.00%	9,407,310 100.00%	19.79
<b>TOTAL</b>	<b>20,030,276</b>	<b>475,270</b>	<b>9,407,310</b>	<b>19.79</b>

## LTC (London)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekday	Criteria
01/12/2008					
Adults	\$2.75	\$1.90	\$81.00	\$69.00	
Children	\$1.35	\$1.10			5 years to grade 6
Students	\$2.75	\$1.54			Grade 7 to 12
Seniors	\$2.75	\$1.43	\$57.50		Resident, age 65, Receipt of OAS
Other: Student			\$70.00		Post Secondary full-time @ recognized institution

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	152	34	3.8	20.2	152	105	<b>Internal Combustion</b>
Commuter Rail							- Diesel 186
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>152</b>	<b>34</b>			<b>152</b>	<b>105</b>	<b>TOTAL 186</b>
Total Low-Floor Bus (30'-60')	152		Average Bus Age (years)		6.8		

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	10,408,767	9,407,310
Total Vehicle Kilometres	11,158,500	10,185,600
Revenue Vehicle Hours	528,320	475,270
Auxiliary Revenue Vehicle Hours	1,168	717
Total Vehicle Hours	572,325	514,522
Operators Paid Hours	690,525	629,235
Vehicle Mechanics Paid Hours	120,182	84,270
Total Employee Paid Hours	1,009,286	960,660

### PASSENGER DATA

Adult Passenger Trips	10,264,924	9,129,522
Concession Fare Trips	11,301,953	10,016,112
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	129,214	108,508
Student Passenger Trips	10,422,378	9,221,227
Senior Passenger Trips	641,362	566,400

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	21,566,877	19,145,634
Auxiliary Service Passenger Trips	31,600	14,800

### OPERATING EXPENSES

Transportation Operations Expenses	\$24,645,172	\$23,518,252
Fuel/Energy Exp. for Vehicles	\$7,361,575	\$4,567,178
Vehicle Maintenance Expenses	\$9,544,157	\$9,163,346
Plant Maintenance Expenses	\$2,513,188	\$2,639,811
General/Administration Expenses	\$3,471,281	\$3,638,204
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$47,535,373</b>	<b>\$43,526,791</b>
Debt Service Payment		
Total Operating Expenses	\$50,651,511	\$47,375,909

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$26,937,884	\$25,460,347
<b>TOTAL OPERATING REVENUES</b>	<b>\$27,542,672</b>	<b>\$25,974,012</b>
Total Revenues	\$30,222,927	\$27,014,580
<b>NET DIRECT OPERATING COST</b>	<b>\$19,992,701</b>	<b>\$17,552,779</b>
<b>NET OPERATING COST</b>	<b>\$20,428,584</b>	<b>\$20,361,329</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$2,634,973	\$1,945,499
Municipal Operating Contribution	\$16,619,700	\$17,536,200
Other Operating Contributions	\$1,173,911	\$879,630
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$22,234,356</b>	<b>\$10,471,149</b>
Total Capital Disposals	\$175,114	\$147,808
<b>TOTAL CAPITAL FUNDING</b>	<b>\$22,234,356</b>	<b>\$10,471,149</b>
Federal Capital Contribution	\$2,139,407	\$2,335,792
Provincial Capital Contribution	\$10,873,332	\$2,998,687
Municipal Capital Contribution	\$7,310,767	\$4,837,043
Other Capital Contributions	\$1,910,850	\$299,627

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	58%	60%
Municipal Operating Contribution / Capita	\$46.67	\$49.25
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.93	\$0.92

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.25	\$1.33
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.20	\$2.27
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$83.06	\$84.60
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	60.56	53.76
Reg. Serv. Pass. / Rev. Veh. Hr.	40.82	40.28

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.48	1.33
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	19.70	19.79
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.76
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### TOP WAGE RATES

Operators	\$23.08	\$23.54
Mechanics	\$26.81	\$27.35

## Loyalist Township

Transit Contact: David C. Thompson, P. Eng.  
Director of Engineering Services

Statistical Contact: Edgar J. Adams, C.E.T.  
Technical Supervisor

Phone: 613-386-7351 ext 141 Fax: 613-386-7044

Email: eadams@loyalist.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1987	▪ Adult Cash Fare:	\$2.25
▪ Serves:	Loyalist Township	▪ Ridership (revenue passengers):	80,148
▪ Municipal Population:	15,616	▪ Total Operating Revenues:	\$128,854
▪ Service Area Population:	7,012	▪ Total Direct Operating Expenses:	\$456,927
▪ Service Area Size:	340.0 square kilometres		
▪ Service provided by:	Municipal Department, under contract with Kingston Transit		
▪ Hours of Service:			
Monday	0700 - 1830	Friday	0700 - 1830
Tuesday	0700 - 1830	Saturday	0900 - 1800
Wednesday	0700 - 1830	Sunday	N/A
Thursday	0700 - 1830	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	114,857 100.00%	0 0.00%	0 0.00%	
<b>TOTAL</b>	<b>114,857</b>	<b>0</b>	<b>0</b>	<b>0.00</b>

### REMARKS:

One new replacement bus shelter was installed on Route # 10 on Manitou Crescent West in front of the plaza.



## Loyalist Township

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
06/01/2008					
Adults	\$2.25	\$2.00	\$65.00		
Children					under 6 years - free
Students	\$2.00	\$1.50	\$48.00		
Seniors	\$2.00	\$1.50	\$44.00		

	Active	Average Age	Peak (Est.)	Base (Est.)
VEHICLES (2009)	Access. Non-Acc.	Access. Non-Acc.		

Bus  
Commuter Rail  
Ferry  
Heavy Rail  
Light Rail  
Locomotive  
Streetcar

### TOTAL ACTIVE VEHICLES

0 0

VEHICLE KILOMETRES AND HOURS	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres			<b>FINANCIAL</b>		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	38%	28%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$11.64	\$23.77
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.23	\$4.09
Total Vehicle Hours			<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.94	\$1.61
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.18	\$5.70
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips			<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	9.57	11.43
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.		
<i>Student Passenger Trips</i>			<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>			Rev. Veh. Hrs. / Capita		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>78,436</b>	<b>80,148</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	784,360	801,480	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$378,063	\$424,799	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses	\$2,631	\$2,339			
General/Administration Expenses	\$25,334	\$29,789			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$406,028</b>	<b>\$456,927</b>			
Debt Service Payment					
Total Operating Expenses	\$406,028	\$456,927			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$152,449</b>	<b>\$128,854</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$152,449</b>	<b>\$128,854</b>			
Total Revenues	\$152,449	\$128,854			
<b>NET DIRECT OPERATING COST</b>	<b>\$253,579</b>	<b>\$328,073</b>			
<b>NET OPERATING COST</b>	<b>\$253,579</b>	<b>\$328,073</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$158,103	\$161,377			
Municipal Operating Contribution	\$95,476	\$166,696			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$7,431</b>	<b>\$10,279</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>	<b>\$7,431</b>	<b>\$10,279</b>			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions	\$7,431	\$10,279			

## Midland Transit

Transit Contact: Mike Kenney  
Manager of Public Works/Transit Manager

Statistical Contact: Mike Kenney  
Manager of Public Works/Transit Manager

Phone: 705-526-4275 Fax: 705-526-9971

Email: mkenney@midland.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/07/1966	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Midland	▪ Ridership (revenue passengers):	45,542
▪ Municipal Population:	16,700	▪ Total Operating Revenues:	\$62,028
▪ Service Area Population:	12,500	▪ Total Direct Operating Expenses:	\$183,359
▪ Service Area Size:	30.2 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	50.00%
Monday 0645 - 1745	Friday 0645 - 1745	▪ Percentage of accessible transit fleet:	50.00%
Tuesday 0645 - 1745	Saturday 0845 - 1645	▪ Number of Fixed Routes:	2
Wednesday 0645 - 1745	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0645 - 1745	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	2	1	- Diesel: 26,773 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES	2	1	- Other:
▪ Union Affiliations:	Union Information N/A (Operators)		
	OPSEU (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	45,542	100.00%	3,140	100.00%	75,688	24.10
<b>TOTAL</b>	<b>45,542</b>		<b>3,140</b>		<b>75,688</b>	<b>24.10</b>

### REMARKS:

Midland Transit operates 2 routes with one bus on route alternating.

# Midland Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
04/01/2003					
Adults	\$2.00	\$1.25			6 to 65 yrs
Children					Under 6 yrs (free)
Students	\$1.75	\$1.00			School ID
Seniors	\$1.75	\$1.00			Over 65 yrs

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1	1	4.0	7.0	1	1	<b>Internal Combustion</b>
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>1</b>	<b>1</b>			<b>1</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		5.5		- Fuel Cell
							<b>TOTAL</b> 2

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres		67,000	75,688	<b>FINANCIAL</b>		
Total Vehicle Kilometres		67,000	76,488	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	34%
Revenue Vehicle Hours		3,064	3,140	Municipal Operating Contribution / Capita	\$11.73	\$7.19
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.16	\$2.66
Total Vehicle Hours		3,064	3,140	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.27	\$1.28
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.50	\$4.03
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips			9,108	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.45	\$58.39
Concession Fare Trips			36,434	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	3.76	3.64
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	16.55	14.50
Student Passenger Trips			4,554	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips			31,880	Rev. Veh. Hrs. / Capita	0.23	0.25
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>50,724</b>	<b>45,542</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			75,688	Rev. Veh. Kms. / Rev. Veh. Hr.	21.87	24.10
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$95,004	\$104,772	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$25,611	\$17,891	Operators	\$15.28	\$15.28
Vehicle Maintenance Expenses		\$72,820	\$42,998	Mechanics	\$24.81	\$24.81
Plant Maintenance Expenses		\$31,046	\$13,747			
General/Administration Expenses		\$3,622	\$3,951			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$228,103</b>	<b>\$183,359</b>			
Debt Service Payment						
Total Operating Expenses		\$228,103	\$183,359			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$64,420</b>	<b>\$58,393</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$68,035</b>	<b>\$62,028</b>			
Total Revenues		\$71,284	\$62,028			
<b>NET DIRECT OPERATING COST</b>		<b>\$160,068</b>	<b>\$121,331</b>			
<b>NET OPERATING COST</b>		<b>\$156,819</b>	<b>\$121,331</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$26,743	\$31,467			
Municipal Operating Contribution		\$158,363	\$89,864			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>			<b>\$67,476</b>			
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>			<b>\$67,476</b>			
Federal Capital Contribution						
Provincial Capital Contribution			\$67,476			
Municipal Capital Contribution						
Other Capital Contributions						

## Milton Transit

Transit Contact: Tony D'Alessandro  
Coordinator, Transit

Statistical Contact: Tony D'Alessandro  
Coordinator, Transit

Phone: 905-878-7252 x2548 Fax: 905-864-3222

Email: tony.dalessandro@milton.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/01/1990
- Serves: Town of Milton
- Municipal Population: 80,000
- Service Area Population: 49,700
- Service Area Size: 14.0 square kilometres
- Service provided by: Municipal Department, under contract with Oakville Transit
- Hours of Service:
 

Monday	0545 - 2030	Friday	0545 - 2030
Tuesday	0545 - 2030	Saturday	N/A
Wednesday	0545 - 2030	Sunday	N/A
Thursday	0545 - 2030	Holidays	N/A
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	2	
<b>TOTAL EMPLOYEES</b>	<b>2</b>	
- Union Affiliations:
 

CAW	1256 (Operators)
CAW	1256 (Mechanics)
- Disruption during 2008:
 

service disruption - vehicle maintenance
Start Date: 14/08/2008
End Date: 07/10/2008
Duration: 37 days
- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 102,986
- Total Operating Revenues: \$285,955
- Total Direct Operating Expenses: \$1,482,297
- Active Vehicles: 7
 

- Small Community Buses	2
- Standard Buses	5
- Percentage of accessible bus fleet: 71.43%
- Percentage of accessible transit fleet: 71.43%
- Number of Fixed Routes: 5
- Number of Accessible Routes: 0
- Energy Consumption:
 

- Diesel:	158,198 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	120,938	100.00%	14,669	100.00%	284,469	100.00%	19.39
<b>TOTAL</b>	<b>120,938</b>		<b>14,669</b>		<b>284,469</b>		<b>19.39</b>

### REMARKS:

Garage location change

## Milton Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/04/2007					
Adults	\$2.50	\$2.00	\$56.00		19-64
Children					Under 6 years - free
Students	\$2.50	\$1.60	\$45.00		6-18 years with valid student ID
Seniors	\$2.50	\$1.40	\$38.50		65 years and over
Other: GO passengers	\$0.50		\$20.00		with valid GO ticket/pass

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5	2	3.6	6.0	4	4	<b>Internal Combustion</b>
Commuter Rail							- Diesel 7
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>2</b>			<b>4</b>	<b>4</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		4.3		7

### VEHICLE KILOMETRES AND HOURS

	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	247,639	284,469	<b>FINANCIAL</b>		
Total Vehicle Kilometres	247,639	284,469	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	17%	19%
Revenue Vehicle Hours	14,809	14,669	Municipal Operating Contribution / Capita	\$18.97	\$19.96
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$9.67	\$11.62
Total Vehicle Hours	15,651	15,191	<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.78	\$2.40
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		3,528	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$11.65	\$14.39

### PASSENGER DATA

Adult Passenger Trips			<b>COST EFFICIENCY</b>		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$87.29	\$97.58
Concession Fare Trips Details:			<b>SERVICE UTILIZATION</b>		
Child Passenger Trips			Reg. Serv. Pass. / Capita	2.39	2.07
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	7.92	7.02
Senior Passenger Trips			<b>AMOUNT OF SERVICE</b>		

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	117,316	102,986	Rev. Veh. Hrs. / Capita	0.30	0.30
Auxiliary Service Passenger Trips			<b>AVERAGE SPEED</b>		

### OPERATING EXPENSES

Transportation Operations Expenses	\$866,776	\$835,447	Rev. Veh. Kms. / Rev. Veh. Hr.	16.72	19.39
Fuel/Energy Exp. for Vehicles	\$134,944	\$128,318	<b>LABOUR PRODUCTIVITY</b>		
Vehicle Maintenance Expenses	\$157,525	\$280,439	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Plant Maintenance Expenses	\$48,131	\$70,500	<b>TOP WAGE RATES</b>		
General/Administration Expenses	\$158,782	\$167,593	Operators		
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,366,158</b>	<b>\$1,482,297</b>	Mechanics		

Debt Service Payment		
Total Operating Expenses	\$1,477,686	\$1,593,825

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$209,341</b>	<b>\$247,598</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$232,276</b>	<b>\$285,955</b>
Total Revenues	\$232,276	\$285,955
<b>NET DIRECT OPERATING COST</b>	<b>\$1,133,882</b>	<b>\$1,196,342</b>
<b>NET OPERATING COST</b>	<b>\$1,245,410</b>	<b>\$1,307,870</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$316,070	\$316,058
Municipal Operating Contribution	\$929,340	\$991,811
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,634,476</b>	<b>\$46,656</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,023,270</b>	<b>\$46,656</b>
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution	\$339,242	
Other Capital Contributions	\$684,028	\$46,656

# Mississauga Transit

Transit Contact: G. Marinoff  
Director of Transit

Statistical Contact: Mirela-Liana Aparaschivei  
Acting Team Leader Data Management  
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Email: mirelaliana.aparaschivei@mississauga.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Mississauga	▪ Ridership (revenue passengers):	29,542,988
▪ Municipal Population:	731,000	▪ Total Operating Revenues:	\$59,845,830
▪ Service Area Population:	731,000	▪ Total Direct Operating Expenses:	\$126,609,961
▪ Service Area Size:	178.6 square kilometres	▪ Active Vehicles:	422
▪ Service provided by:	Municipal Department	- Standard Buses	377
		- Articulated Buses	45
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	91.94%
Monday	0353 - 0316	Friday	0353 - 0316
Tuesday	0353 - 0316	Saturday	0441 - 0246
Wednesday	0353 - 0316	Sunday	0652 - 0205
Thursday	0353 - 0316	Holidays	0652 - 0205
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	850		
Other Transportation Operations	72	5	
Vehicle Mechanics	85		
Other Vehicle Maintenance and Servicing	78	4	
Plant and Other Maintenance	10		
General and Administration	83	56	
TOTAL EMPLOYEES	1178	65	
▪ Union Affiliations:	ATU 1572 (Operators)		
	ATU 1572 (Mechanics)		
	UFCW (Call centre staff)		
		▪ Number of Fixed Routes:	85
		▪ Number of Accessible Routes:	29
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	15,903,427 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	42,788,169	100.00%	1,171,578	100.00%	27,444,605	100.00%	23.43
<b>TOTAL</b>	<b>42,788,169</b>		<b>1,171,578</b>		<b>27,444,605</b>		<b>23.43</b>

# Mississauga Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
26/01/2009					
Adults	\$3.00	\$2.40	\$107.00	\$26.00	
Children	\$3.00	\$1.65			grades 1 - 8; preschoolers ride free
Students	\$3.00	\$2.25	\$101.00	\$24.50	grades 9 - 12; full-time; University / College
Seniors	\$3.00	\$1.65	\$41.00		65 years and over; Annual Pass \$414
Other: U-Pass					U/Toronto Mississauga Campus \$97.20/8-month

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	388	34	4.0	12.0	330	208	<b>Internal Combustion</b>
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends) 422
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>388</b>	<b>34</b>			<b>330</b>	<b>208</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	388		Average Bus Age (years)		4.6		<b>422</b>

VEHICLE KILOMETRES AND HOURS	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	26,405,817	27,444,605	<b>FINANCIAL</b>		
Total Vehicle Kilometres	29,754,610	31,096,261	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	49%	47%
Revenue Vehicle Hours	1,143,919	1,171,578	Municipal Operating Contribution / Capita	\$74.62	\$68.69
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.00	\$2.26
Total Vehicle Hours	1,228,563	1,257,421	<b>AVERAGE FARE</b>		
Operators Paid Hours	1,737,309	1,836,833	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.81	\$1.91
Vehicle Mechanics Paid Hours	200,015	205,840	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	2,450,701	2,601,386	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.92	\$4.29
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	19,586,696	17,670,320	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$100.14	\$100.69
Concession Fare Trips	11,792,436	11,872,668	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	43.22	40.41
Child Passenger Trips	248,285	227,690	Reg. Serv. Pass. / Rev. Veh. Hr.	27.43	25.22
Student Passenger Trips	4,893,560	4,880,593	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	2,753,581	2,699,497	Rev. Veh. Hrs. / Capita	1.58	1.60
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>31,379,132</b>	<b>29,542,988</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	215,260,846	193,211,142	Rev. Veh. Kms. / Rev. Veh. Hr.	23.08	23.43
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.64
Transportation Operations Expenses	\$66,472,154	\$73,595,199	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$16,675,886	\$11,889,152	Operators	\$27.57	\$28.53
Vehicle Maintenance Expenses	\$16,810,080	\$17,355,809	Mechanics	\$32.41	\$33.55
Plant Maintenance Expenses	\$3,200,927	\$3,697,912			
General/Administration Expenses	\$19,867,611	\$20,071,889			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$123,026,658</b>	<b>\$126,609,961</b>			
Debt Service Payment					
Total Operating Expenses	\$123,417,334	\$127,012,396			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$56,898,043</b>	<b>\$56,453,247</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$60,134,338</b>	<b>\$59,845,830</b>			
Total Revenues	\$60,485,790	\$60,153,978			
<b>NET DIRECT OPERATING COST</b>	<b>\$62,892,320</b>	<b>\$66,764,131</b>			
<b>NET OPERATING COST</b>	<b>\$62,931,544</b>	<b>\$66,858,418</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$8,757,383	\$16,647,147			
Municipal Operating Contribution	\$54,174,163	\$50,211,275			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$97,791,139</b>	<b>\$40,052,384</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>	<b>\$97,791,139</b>	<b>\$40,563,403</b>			
Federal Capital Contribution	\$86,024,257	\$36,810,097			
Provincial Capital Contribution	\$9,736,646	\$71,732			
Municipal Capital Contribution	\$2,030,236	\$3,037,693			
Other Capital Contributions		\$643,881			

## Nation

Transit Contact: Mary McCuaig  
Executive Secretary

Statistical Contact: Mary McCuaig  
Executive Secretary  
Phone: 613-764-5444 Fax: 613-764-3310  
Email: mmccuaig@nationmun.ca

### SYSTEM HIGHLIGHTS:

- System established: 03/11/2008
- Serves: Municipality of Nation, Village of Casselman, Townships of North Glengarry and North Stormont
- Municipal Population: 31,600
- Service Area Population: 31,600
- Service Area Size: 1,820.0 square kilometres
- Service provided by: Transit Commission, under contract with 417 Bus Lines Inc.
- Adult Cash Fare: \$15.00
- Ridership (revenue passengers): 105,588
- Total Operating Revenues: \$592,810
- Total Direct Operating Expenses: \$1,252,908

### ▪ Hours of Service:

Monday	0600 - 1730	Friday	0600 - 1730
Tuesday	0600 - 1730	Saturday	N/A
Wednesday	0600 - 1730	Sunday	N/A
Thursday	0600 - 1730	Holidays	N/A

### ▪ Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	1
<b>TOTAL EMPLOYEES</b>	<b>1</b>	<b>1</b>

- Union Affiliations: non union (Operators)  
non union (Mechanics)

- Number of Fixed Routes: 9
- Number of Accessible Routes: 9
- Energy Consumption:
  - Diesel: 135,374 litres
  - Biodiesel B5:
  - Biodiesel B20:
  - Biodiesel - Other:
  - Natural Gas:
  - Electricity:
  - Other:

### Modal Statistics

	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	105,588	100.00%	4,573	100.00%	250,396	100.00%	54.76
<b>TOTAL</b>	<b>105,588</b>		<b>4,573</b>		<b>250,396</b>		<b>54.76</b>



## Nation

### FARE STRUCTURE

Effective Date: 01/01/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$15.00	\$7.50			zone 1
Children					
Students					
Seniors					
Other: other zone		\$9.50			

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
<b>VEHICLES (2009)</b>						
Bus					9	9
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
<b>TOTAL ACTIVE VEHICLES</b>					<b>9</b>	<b>9</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres			250,396	<b>FINANCIAL</b>		
Total Vehicle Kilometres			507,468	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		47%
Revenue Vehicle Hours			4,573	Municipal Operating Contribution / Capita		\$13.70
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$6.25
Total Vehicle Hours			10,049	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$5.61
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$11.87
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$124.68
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>				Reg. Serv. Pass. / Capita		3.34
<i>Child Passenger Trips</i>				Reg. Serv. Pass. / Rev. Veh. Hr.		23.09
<i>Student Passenger Trips</i>				<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>				Rev. Veh. Hrs. / Capita		0.14
<b>REGULAR SERVICE PASSENGER TRIPS</b>			<b>105,588</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		54.76
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses			\$1,137,503	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses			\$115,405			
<b>TOTAL DIRECT OPERATING EXPENSES</b>			<b>\$1,252,908</b>			
Debt Service Payment						
Total Operating Expenses			\$1,252,908			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>			<b>\$592,810</b>			
<b>TOTAL OPERATING REVENUES</b>			<b>\$592,810</b>			
Total Revenues			\$592,810			
<b>NET DIRECT OPERATING COST</b>			<b>\$660,098</b>			
<b>NET OPERATING COST</b>			<b>\$660,098</b>			
Federal Operating Contribution						
Provincial Operating Contribution			\$279,554			
Municipal Operating Contribution			\$432,766			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>			<b>\$64,831</b>			
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>			<b>\$64,831</b>			
Federal Capital Contribution			\$44,483			
Provincial Capital Contribution						
Municipal Capital Contribution			\$20,348			
Other Capital Contributions						

# Niagara Transit

Transit Contact: Dave Stuart  
General Manager

Statistical Contact: Dave Stuart  
General Manager

Phone: 905-356-7521 x4510 Fax: 905-356-5576

Email: dstuart@niagarafalls.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	19/10/1960	▪ Adult Cash Fare:	\$2.35
▪ Serves:	City of Niagara Falls	▪ Ridership (revenue passengers):	1,453,907
▪ Municipal Population:	85,000	▪ Total Operating Revenues:	\$3,062,563
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$6,846,346
▪ Service Area Size:	80.9 square kilometres	▪ Active Vehicles:	28
▪ Service provided by:	Municipal Department	- Small Community Buses	1
		- Standard Buses	27
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	50.00%
Monday	0530 - 2330	Friday	0530 - 2330
Tuesday	0530 - 2330	Saturday	0530 - 2330
Wednesday	0530 - 2330	Sunday	0700 - 1900
Thursday	0530 - 2330	Holidays	0700 - 1900
▪ Employees Statistics:	Full-time	Part-time	
Operators	31	12	
Other Transportation Operations	4		
Vehicle Mechanics	7		
Other Vehicle Maintenance and Servicing	7		
Plant and Other Maintenance	1		
General and Administration	4		
TOTAL EMPLOYEES	54	12	
▪ Union Affiliations:	ATU 1582 (Operators)		
	ATU 1582 (Mechanics)		
	CUPE 133 (Service staff)		
		▪ Number of Fixed Routes:	14
		▪ Number of Accessible Routes:	8
		▪ Energy Consumption:	
		- Diesel:	923,605 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,453,907 100.00%	65,800 100.00%	1,668,446 100.00%	25.36
<b>TOTAL</b>	<b>1,453,907</b>	<b>65,800</b>	<b>1,668,446</b>	<b>25.36</b>

# Niagara Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Passes	Criteria
01/04/2009					
Adults	\$2.35	\$2.20	\$65.00		
Children	\$2.10				
Students	\$2.10	\$1.95	\$50.00	\$180.00	
Seniors	\$2.10	\$1.95	\$50.00		
Other: Day Pass for \$6.00					Valid for 1 day for all ages

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	14	14	1.6	12.6	17	12	<b>Internal Combustion</b>
Commuter Rail							- Diesel 24
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>14</b>	<b>14</b>			<b>17</b>	<b>12</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	14		Average Bus Age (years)		7.1		<b>24</b>

## VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	1,554,873	1,668,446
Total Vehicle Kilometres	1,554,873	1,668,446
Revenue Vehicle Hours	65,800	65,800
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	65,800	65,800

Operators Paid Hours  
Vehicle Mechanics Paid Hours  
Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips  
Concession Fare Trips  
*Concession Fare Trips Details:*  
*Child Passenger Trips*  
*Student Passenger Trips*  
*Senior Passenger Trips*

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,328,991</b>	<b>1,453,907</b>
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	85,073	105,608

## OPERATING EXPENSES

Transportation Operations Expenses	\$2,443,884	\$3,400,767
Fuel/Energy Exp. for Vehicles	\$946,692	\$900,000
Vehicle Maintenance Expenses	\$1,967,376	\$1,944,935
Plant Maintenance Expenses	\$107,996	\$242,029
General/Administration Expenses	\$666,905	\$358,615
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$6,132,853</b>	<b>\$6,846,346</b>
Debt Service Payment		\$209,846
Total Operating Expenses	\$6,132,853	\$7,113,051

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,776,225</b>	<b>\$1,715,845</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,265,047</b>	<b>\$3,062,563</b>
Total Revenues	\$2,307,947	\$3,062,563
<b>NET DIRECT OPERATING COST</b>	<b>\$3,867,806</b>	<b>\$3,783,783</b>
<b>NET OPERATING COST</b>	<b>\$3,824,906</b>	<b>\$4,050,488</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$532,000	\$532,000
Municipal Operating Contribution	\$2,943,171	\$3,308,642
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		\$209,846

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,740,000</b>
Total Capital Disposals	\$2,000
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,738,000</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$611,256
Municipal Capital Contribution	
Other Capital Contributions	\$1,126,744

## PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	45%
Municipal Operating Contribution / Capita	\$36.79	\$41.36
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.91	\$2.60

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.34	\$1.18
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.61	\$4.71
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$93.20	\$104.05
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	16.61	18.17
Reg. Serv. Pass. / Rev. Veh. Hr.	20.20	22.10

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.82	0.82
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.63	25.36
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators	\$23.31	\$24.01
Mechanics	\$27.52	\$28.35

## North Bay Transit

Transit Contact: Dorothy Carvell  
Transit Manager

Statistical Contact: Joanne Beaulieu  
Transit Clerk

Phone: 705-474-0626 x2166 Fax: 705-476-5308

Email: joanne.beaulieu@cityofnorthbay.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1972	▪ Adult Cash Fare:	\$2.00
▪ Serves:	North Bay	▪ Ridership (revenue passengers):	1,886,686
▪ Municipal Population:	53,000	▪ Total Operating Revenues:	\$2,927,963
▪ Service Area Population:	49,000	▪ Total Direct Operating Expenses:	\$5,209,005
▪ Service Area Size:	314.9 square kilometres	▪ Active Vehicles:	23
▪ Service provided by:	Municipal Department	- Standard Buses	23
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	69.57%
Monday	0615 - 0015	Friday	0615 - 0015
Tuesday	0615 - 0015	Saturday	0630 - 0015
Wednesday	0615 - 0015	Sunday	0830 - 1815
Thursday	0615 - 0015	Holidays	N/A
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	44		
Other Transportation Operations	2		
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration	2		
TOTAL EMPLOYEES	48		
▪ Union Affiliations:	CUPE 122 (Operators)		
	CUPE 122 (Mechanics)		
		▪ Number of Fixed Routes:	11
		▪ Number of Accessible Routes:	7
		▪ Energy Consumption:	
		- Diesel:	810,396 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,096,318 100.00%	61,136 100.00%	1,325,000 100.00%	21.67
<b>TOTAL</b>	<b>2,096,318</b>	<b>61,136</b>	<b>1,325,000</b>	<b>21.67</b>

### REMARKS:

Family Travel Pass: from 1800 hrs. Friday until end of service on Sunday; up to three children under 16 years old ride free with fare paying parent/guardian. U Pass: Nipissing University all students/Canadore college residence students - \$131.50/8-months

## North Bay Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2009					
Adults	\$2.00	\$2.20	\$80.00		
Children	\$2.00	\$2.20	\$55.00		under 5 - Free
Students	\$2.00	\$2.20	\$65.00		
Seniors	\$2.00	\$2.20	\$55.00		over 65
Other: Disabled	\$2.00	\$2.20	\$55.00		ODSP

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	16	7	7.1	18.1	16	13	<b>Internal Combustion</b>
Commuter Rail							- Diesel 23
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>16</b>	<b>7</b>			<b>16</b>	<b>13</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	12		Average Bus Age (years)		10.5		<b>23</b>

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	1,347,749	1,325,000
Total Vehicle Kilometres	1,347,749	1,325,000
Revenue Vehicle Hours	60,606	61,136
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	60,606	61,136
Operators Paid Hours	63,515	61,136
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	71,315	68,936

### PASSENGER DATA

Adult Passenger Trips	
Concession Fare Trips	
Concession Fare Trips Details:	
Child Passenger Trips	
Student Passenger Trips	
Senior Passenger Trips	

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,824,381</b>	<b>1,886,686</b>
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$2,682,736	\$2,885,308
Fuel/Energy Exp. for Vehicles	\$997,672	\$741,294
Vehicle Maintenance Expenses	\$1,355,985	\$1,151,246
Plant Maintenance Expenses	\$116,122	\$68,022
General/Administration Expenses	\$363,708	\$363,135
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$5,516,223</b>	<b>\$5,209,005</b>
Debt Service Payment		
Total Operating Expenses	\$5,516,223	\$5,209,005

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$2,827,408</b>	<b>\$2,837,338</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,884,528</b>	<b>\$2,927,963</b>
Total Revenues	\$2,935,412	\$2,934,272
<b>NET DIRECT OPERATING COST</b>	<b>\$2,631,695</b>	<b>\$2,281,042</b>
<b>NET OPERATING COST</b>	<b>\$2,580,811</b>	<b>\$2,274,733</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$410,000	\$510,000
Municipal Operating Contribution	\$2,170,811	\$1,764,778
Other Operating Contributions		

Federal Debt Service Contribution	
Provincial Debt Service Contribution	
Municipal Debt Service Contribution	

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,600,838</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,600,838</b>
Federal Capital Contribution	\$472,356
Provincial Capital Contribution	\$945,645
Municipal Capital Contribution	\$182,837
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	52%	56%
Municipal Operating Contribution / Capita	\$44.30	\$36.02
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.44	\$1.21

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.50
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.02	\$2.76
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$91.02	\$85.20
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	37.23	38.50
Reg. Serv. Pass. / Rev. Veh. Hr.	30.10	30.86

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.24	1.25
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.24	21.67
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.95	1.00
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### TOP WAGE RATES

Operators	\$21.50	\$22.08
Mechanics	\$24.50	

## Oakville Transit

Transit Contact: Barry Cole  
Director

Statistical Contact: Ragini Govender  
Transit Analyst

Phone: 905-845-6601 x3937 Fax: 905-338-4166

Email: rgovender@oakville.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	30/09/1972	▪ Adult Cash Fare:	\$3.00
▪ Serves:	Town of Oakville	▪ Ridership (revenue passengers):	2,479,945
▪ Municipal Population:	177,200	▪ Total Operating Revenues:	\$5,702,737
▪ Service Area Population:	177,200	▪ Total Direct Operating Expenses:	\$15,480,305
▪ Service Area Size:	103.5 square kilometres	▪ Active Vehicles:	89
▪ Service provided by:	Municipal Department	- Standard Buses	89
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	92.13%
Monday 0545 - 0200	Friday 0545 - 0200	▪ Percentage of accessible transit fleet:	92.13%
Tuesday 0545 - 0200	Saturday 0700 - 0200	▪ Number of Fixed Routes:	40
Wednesday 0545 - 0200	Sunday 0800 - 2000	▪ Number of Accessible Routes:	3
Thursday 0545 - 0200	Holidays 0800 - 2000	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 2,620,088 litres
Operators	110	40	- Biodiesel B5:
Other Transportation Operations	11		- Biodiesel B20:
Vehicle Mechanics	10		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	12	2	- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	9		- Other:
TOTAL EMPLOYEES	152	42	
▪ Union Affiliations:	CAW 1256 (Operators)		
	CAW 1256 (Mechanics)		
	CUPE 1329 / CAW 136 (Admin Staff/Storekeeper)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,187,839 100.00%	180,511 100.00%	3,929,078 100.00%	21.77
<b>TOTAL</b>	<b>3,187,839</b>	<b>180,511</b>	<b>3,929,078</b>	<b>21.77</b>

### REMARKS:

September 6, 2009 - Oakville Transit launched New Grid Route System offering reduced travel time and increased coverage across town. □ March 1, 2009 - Terminated fueling and storing GO Transit buses.

# Oakville Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other ID card	Criteria
01/01/2009					
Adults	\$3.00	\$2.55	\$88.00		
Children					5 years and under free
Students	\$3.00	\$2.10	\$58.00	10.00	6-18 years with valid student ID
Seniors	\$3.00	\$1.75	\$50.00		65 years and over with valid ID
Other: GO Passenger			\$23.00	Gus Pass	GO Passenger co-fare 65 cents; Gus Pass \$23

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	82	7	4.5	18.7	68	35	<b>Internal Combustion</b>
Commuter Rail							- Diesel 89
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>82</b>	<b>7</b>			<b>68</b>	<b>35</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	82		Average Bus Age (years)		5.6		<b>89</b>

## VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	3,379,617	3,929,078
Total Vehicle Kilometres	4,099,507	4,612,834
Revenue Vehicle Hours	163,126	180,511
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	182,790	199,660
Operators Paid Hours	233,449	257,786
Vehicle Mechanics Paid Hours	20,073	21,534
Total Employee Paid Hours	313,654	345,249

## PASSENGER DATA

Adult Passenger Trips	1,162,684	1,183,843
Concession Fare Trips	1,309,743	1,296,102
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		
Student Passenger Trips	422,824	466,928
Senior Passenger Trips	159,572	158,181

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	2,472,427	2,479,945
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$7,502,946	\$8,563,241
Fuel/Energy Exp. for Vehicles	\$3,003,036	\$2,564,764
Vehicle Maintenance Expenses	\$2,619,340	\$3,156,682
Plant Maintenance Expenses	\$416,902	\$446,782
General/Administration Expenses	\$684,867	\$748,836
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$14,227,091</b>	<b>\$15,480,305</b>
Debt Service Payment		
Total Operating Expenses	\$14,227,091	\$15,480,305

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$4,877,143</b>	<b>\$5,450,093</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$5,120,231</b>	<b>\$5,702,737</b>
Total Revenues	\$5,258,329	\$5,709,382
<b>NET DIRECT OPERATING COST</b>	<b>\$9,106,860</b>	<b>\$9,777,568</b>
<b>NET OPERATING COST</b>	<b>\$8,968,762</b>	<b>\$9,770,923</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$262,803	\$262,800
Municipal Operating Contribution	\$8,676,992	\$9,479,088
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$28,967	\$29,036

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$18,529,621</b>	<b>\$11,672,517</b>
Total Capital Disposals	\$62,209	\$3,939
<b>TOTAL CAPITAL FUNDING</b>	<b>\$9,879,400</b>	<b>\$13,321,140</b>
Federal Capital Contribution	\$400,000	\$1,096,834
Provincial Capital Contribution	\$2,041,700	\$3,574,461
Municipal Capital Contribution	\$5,464,800	\$3,764,382
Other Capital Contributions	\$1,972,900	\$4,885,463

## PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	36%	37%
Municipal Operating Contribution / Capita	\$49.98	\$53.49
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.68	\$3.94

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.97	\$2.20
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.75	\$6.24
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$77.83	\$77.53
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	14.24	14.00
Reg. Serv. Pass. / Rev. Veh. Hr.	15.16	13.74

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.94	1.02
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.72	21.77
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.70
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## TOP WAGE RATES

Operators	\$22.38	\$23.16
Mechanics	\$28.14	\$29.13

## Orangeville Transit

Transit Contact: Marilyn Forestell  
Supervisor, First Student Canada

Statistical Contact: Ed Gill  
Managing Director  
Phone: 519-941-0440 x222 Fax: 519-941-5303  
Email: egill@orangeville.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	02/12/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Orangeville	▪ Ridership (revenue passengers):	99,779
▪ Municipal Population:	28,200	▪ Total Operating Revenues:	\$163,504
▪ Service Area Population:	28,200	▪ Total Direct Operating Expenses:	\$475,890
▪ Service Area Size:	14.0 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Small Community Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0715 - 1815	Friday 0715 - 1815	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0715 - 1815	Saturday 0845 - 1745	▪ Number of Fixed Routes:	3
Wednesday 0715 - 1815	Sunday N/A	▪ Number of Accessible Routes:	3
Thursday 0715 - 1815	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration	2	- Other:	
TOTAL EMPLOYEES	2		
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	120,088 100.00%	9,516 100.00%	227,600 100.00%	23.92
<b>TOTAL</b>	<b>120,088</b>	<b>9,516</b>	<b>227,600</b>	<b>23.92</b>

### REMARKS:

\* In 2009 ridership increased by 2%. All buses are wheelchair accessible and have transporter chairs.



# Orangeville Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
17/02/2003					
Adults	\$2.00	\$1.70	\$35.00		
Children					Under 6 yrs
Students	\$1.50	\$1.30	\$25.00		6 to 18 yrs
Seniors	\$1.50	\$1.30	\$25.00		Over 54 yrs
Other: Disabled			\$25.00		

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		2.0		3	3	<b>Internal Combustion</b> - Diesel 5 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other <b>Electric</b> - Trolley - Battery - Fuel Cell
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>3</b>	<b>3</b>	
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		2.0		<b>TOTAL</b> 5

## VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	227,600	227,600
Total Vehicle Kilometres	227,600	227,600
Revenue Vehicle Hours	9,516	9,516
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	9,516	9,516

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips	44,421	44,123
Concession Fare Trips	53,579	55,656

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

## REGULAR SERVICE PASSENGER TRIPS

	98,000	99,779
Regular Service Passenger-Kms	607,600	618,630
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$420,554	\$354,128
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses	\$67,182	\$74,350
Plant Maintenance Expenses		
General/Administration Expenses	\$91,864	\$47,412
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$579,600</b>	<b>\$475,890</b>
Debt Service Payment		
Total Operating Expenses	\$579,600	\$475,890

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$131,166</b>	<b>\$135,931</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$155,518</b>	<b>\$163,504</b>
Total Revenues	\$155,518	\$163,504
<b>NET DIRECT OPERATING COST</b>	<b>\$424,082</b>	<b>\$312,386</b>
<b>NET OPERATING COST</b>	<b>\$424,082</b>	<b>\$312,386</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$150,000	\$151,000
Municipal Operating Contribution	\$274,082	\$161,386
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## PERFORMANCE INDICATORS

2008	2009
<b>FINANCIAL</b>	
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%
Municipal Operating Contribution / Capita	\$9.72
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.33

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.34	\$1.36
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.91	\$4.77
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$60.91	\$50.01
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	3.47	3.54
Reg. Serv. Pass. / Rev. Veh. Hr.	10.30	10.49

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.34	0.34
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.92	23.92
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators

Mechanics

## Orillia Transit

Transit Contact: Jack Green  
Manager of Transportation

Statistical Contact: Karen Strain  
Secretary-Operations  
Phone: 705-325-8434 Fax: 705-326-3373  
Email: kstrain@city.orillia.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Orillia	▪ Ridership (revenue passengers):	336,959
▪ Municipal Population:	31,420	▪ Total Operating Revenues:	\$501,342
▪ Service Area Population:	31,420	▪ Total Direct Operating Expenses:	\$1,178,494
▪ Service Area Size:	28.8 square kilometres	▪ Active Vehicles:	7
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Standard Buses	7
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	57.14%
Monday 0615 - 1915	Friday 0615 - 1915	▪ Percentage of accessible transit fleet:	57.14%
Tuesday 0615 - 1915	Saturday 0845 - 1815	▪ Number of Fixed Routes:	5
Wednesday 0615 - 1915	Sunday N/A	▪ Number of Accessible Routes:	4
Thursday 0615 - 1915	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators			- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	1	1	- Electricity:
TOTAL EMPLOYEES	1	1	- Other:
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	336,959 100.00%	17,192 100.00%	354,485 100.00%	20.62
<b>TOTAL</b>	<b>336,959</b>	<b>17,192</b>	<b>354,485</b>	<b>20.62</b>

### REMARKS:

\* Student passenger trips also included Children passenger trips in 2009.

# Orillia Transit

## FARE STRUCTURE

Effective Date: 01/01/2006	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.25	\$2.06	\$55.00		
Children	\$1.50	\$1.38			
Students	\$1.50	\$1.38	\$40.00		
Seniors	\$1.75	\$1.60	\$45.00		

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4	3	2.3	14.3	7	5	<b>Internal Combustion</b>
Commuter Rail							- Diesel 7
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>4</b>	<b>3</b>			<b>7</b>	<b>5</b>	- Battery
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		7.4		- Fuel Cell
							<b>TOTAL</b> 7

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres		292,609	354,485	<b>FINANCIAL</b>			
Total Vehicle Kilometres		292,609	354,485	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		43%	43%
Revenue Vehicle Hours		15,898	17,192	Municipal Operating Contribution / Capita		\$11.36	\$12.65
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.18	\$2.01
Total Vehicle Hours		15,898	17,192	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.52	\$1.37
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours			2,193	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.85	\$3.50
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		89,902	99,722	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$70.36	\$68.55
Concession Fare Trips		200,317	237,237	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		9.32	10.72
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		18.26	19.60
Student Passenger Trips		88,867	140,169	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		89,306	96,468	Rev. Veh. Hrs. / Capita		0.51	0.55
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>290,219</b>	<b>336,959</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		18.41	20.62
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$1,027,111	\$1,056,780	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses			\$22,579	Mechanics			
Plant Maintenance Expenses		\$5,793	\$11,178				
General/Administration Expenses		\$85,603	\$87,957				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$1,118,507</b>	<b>\$1,178,494</b>				
Debt Service Payment							
Total Operating Expenses		\$1,118,507	\$1,178,494				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$441,910</b>	<b>\$461,800</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$484,870</b>	<b>\$501,342</b>				
Total Revenues		\$484,870	\$501,342				
<b>NET DIRECT OPERATING COST</b>		<b>\$633,637</b>	<b>\$677,152</b>				
<b>NET OPERATING COST</b>		<b>\$633,637</b>	<b>\$677,152</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$280,015	\$279,584				
Municipal Operating Contribution		\$353,622	\$397,568				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$863,560</b>	<b>\$1,206</b>				
Total Capital Disposals		\$650					
<b>TOTAL CAPITAL FUNDING</b>		<b>\$863,560</b>	<b>\$1,206</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$449,585					
Municipal Capital Contribution		\$413,975	\$1,206				
Other Capital Contributions							

## OC Transpo (Ottawa)

Transit Contact: Alain Mercier  
Director of Transit

Statistical Contact: Robert Levoir  
Financial Support Unit Account Manager  
Phone: 613-842-3636 x2255 Fax: 613-230-8425  
Email: robert.levoir@ottawa.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/08/1972
- Serves: City of Ottawa
  
- Municipal Population: 908,400
- Service Area Population: 793,400
- Service Area Size: 441.7 square kilometres
- Service provided by: Municipal Department
  
- Hours of Service:
 

Monday	0400 - 0330	Friday	0400 - 0330
Tuesday	0400 - 0330	Saturday	0430 - 0330
Wednesday	0400 - 0330	Sunday	0530 - 0230
Thursday	0400 - 0330	Holidays	0530 - 0230
  
- **Employees Statistics:**

	Full-time	Part-time
Operators	1738	
Other Transportation Operations	132	2
Vehicle Mechanics	313	
Other Vehicle Maintenance and Servicing	345	
Plant and Other Maintenance	179	15
General and Administration	119	10
<b>TOTAL EMPLOYEES</b>	<b>2826</b>	<b>27</b>
  
- Union Affiliations:
 

ATU	279 (Operators)
ATU	279 (Mechanics)
CUPE 5500 / ATU 1760	(Supervisors and Security/Office Staff)
  
- Disruption during 2009:
 

strike
Start Date: 01/01/2009
End Date: 01/02/2009
Duration: 31 days
  
- Disruption during 2008:
 

Strike
Start Date: 10/12/2008
End Date: 31/12/2008
Duration: 22 days
  
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 83,177,343
- Total Operating Revenues: \$119,825,394
- Total Direct Operating Expenses: \$276,256,904
- Active Vehicles: 1,023
 

- Light Rail Vehicles	3
- Standard Buses	746
- Articulated Buses	274
- Percentage of accessible bus fleet: 75.00%
- Percentage of accessible transit fleet: 75.07%
  
- Number of Fixed Routes: 257
- Number of Accessible Routes: 89
- Energy Consumption:
 

- Diesel:	37,154,544 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	114,599,844	98.41%	1,630,255	98.97%	43,062,409	99.18%	26.41
Light Rail	1,848,436	1.59%	16,974	1.03%	357,952	0.82%	21.09
<b>TOTAL</b>	<b>116,448,28</b>		<b>1,647,229</b>		<b>43,420,361</b>		<b>26.36</b>

# OC Transpo (Ottawa)

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Express Cash / Monthly Unipass	Criteria
01/07/2009					
Adults	\$3.00	\$2.30	\$84.75	\$4 / \$106	
Children	\$1.50	\$1.15			
Students	\$3.00	\$2.30	\$65.25	\$4 / \$76.50	
Seniors	\$3.00	\$2.30	\$31.75		65+
Other: Day Pass for \$7					

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	765	255	5.7	15.3	846	347	<b>Internal Combustion</b>
Commuter Rail							- Diesel 1,020
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail	3		9.0		2	2	- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>768</b>	<b>255</b>			<b>848</b>	<b>349</b>	- Battery
Total Low-Floor Bus (30'-60')	765		Average Bus Age (years)		8.1		- Fuel Cell
							<b>TOTAL 1,020</b>

## VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	46,136,423	43,420,361
Total Vehicle Kilometres	57,551,764	54,461,343
Revenue Vehicle Hours	1,744,416	1,647,229
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	2,395,908	2,310,393
Operators Paid Hours	3,482,143	3,261,215
Vehicle Mechanics Paid Hours	529,323	558,246
Total Employee Paid Hours	5,528,325	5,397,721

## PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>93,934,710</b>	<b>83,177,343</b>
Regular Service Passenger-Kms	907,409,299	815,137,961
Auxiliary Service Passenger Trips	70,000	70,000

## OPERATING EXPENSES

Transportation Operations Expenses	\$117,871,510	\$125,844,988
Fuel/Energy Exp. for Vehicles	\$44,875,146	\$30,181,693
Vehicle Maintenance Expenses	\$63,552,514	\$66,900,182
Plant Maintenance Expenses	\$26,615,217	\$28,240,563
General/Administration Expenses	\$26,480,002	\$25,089,478
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$279,394,389</b>	<b>\$276,256,904</b>
Debt Service Payment		
Total Operating Expenses	\$318,418,389	\$315,280,904

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$125,888,287</b>	<b>\$116,401,303</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$129,455,693</b>	<b>\$119,825,394</b>
Total Revenues	\$129,455,693	\$119,825,394
<b>NET DIRECT OPERATING COST</b>	<b>\$149,938,696</b>	<b>\$156,431,510</b>
<b>NET OPERATING COST</b>	<b>\$188,962,696</b>	<b>\$195,455,510</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$16,150,000	\$27,419,000
Municipal Operating Contribution	\$172,812,696	\$168,036,510
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$55,396,208</b>	<b>\$127,866,984</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$55,396,208</b>	<b>\$127,866,984</b>
Federal Capital Contribution	\$15,052,382	\$49,166,783
Provincial Capital Contribution	\$40,343,826	\$6,650,968
Municipal Capital Contribution		\$72,049,233
Other Capital Contributions		

## PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	46%	43%
Municipal Operating Contribution / Capita	\$220.22	\$211.79
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.60	\$1.88

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.34	\$1.40
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.97	\$3.32
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$116.61	\$119.57
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	119.70	104.84
Reg. Serv. Pass. / Rev. Veh. Hr.	53.85	50.50

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	2.22	2.08
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	26.45	26.36
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.50	0.51
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## TOP WAGE RATES

Operators	\$24.23	\$25.64
Mechanics	\$28.69	\$30.04

# Owen Sound Transit

Transit Contact: John D Johnston  
Director of Operations

Statistical Contact: Brenda Wilson  
Transit Coordinator

Phone: 519-376-3299 Fax: 519-376-5817

Email: wilson\_parkhead@hotmail.com

## SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1944	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Owen Sound	▪ Ridership (revenue passengers):	279,878
▪ Municipal Population:	22,000	▪ Total Operating Revenues:	\$363,243
▪ Service Area Population:	22,000	▪ Total Direct Operating Expenses:	\$958,379
▪ Service Area Size:	23.7 square kilometres	▪ Active Vehicles:	6
▪ Service provided by:	Municipal Department, under contract with Thomas Norris Transit	- Small Community Buses	1
		- Standard Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0630 - 1800	Friday	0630 - 1800
Tuesday	0630 - 1800	Saturday	0900 - 1730
Wednesday	0630 - 1800	Sunday	N/A
Thursday	0630 - 1800	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators	9	1	
Other Transportation Operations	3	1	
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing	1	2	
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES	13	4	
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		
		▪ Percentage of accessible transit fleet:	100.00%
		▪ Number of Fixed Routes:	4
		▪ Number of Accessible Routes:	0
		▪ Energy Consumption:	
		- Diesel:	162,020 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	279,878 100.00%	15,347 100.00%	346,800 100.00%	22.60
<b>TOTAL</b>	<b>279,878</b>	<b>15,347</b>	<b>346,800</b>	<b>22.60</b>

# Owen Sound Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2007					
Adults	\$2.00		\$55.00		
Children					Under 6 yrs (Free)
Students	\$1.50		\$25.00		Elementary School Student
Seniors	\$2.00		\$40.00		Over 64 yrs
Other: Student	\$1.50		\$30.00		High School

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	6		3.3		4		Internal Combustion
Commuter Rail							- Diesel 6
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>6</b>	<b>0</b>			<b>4</b>	<b>0</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		3.3		<b>6</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres		321,763	346,800	<b>FINANCIAL</b>		
Total Vehicle Kilometres		327,363	352,300	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	38%
Revenue Vehicle Hours		14,029	15,347	Municipal Operating Contribution / Capita	\$22.18	\$22.06
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.16	\$2.13
Total Vehicle Hours		14,289	15,607	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.16	\$1.10
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.59	\$3.42
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$69.45	\$61.41
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	12.57	12.72
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	19.72	18.24
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.64	0.70
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>276,600</b>	<b>279,878</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	22.94	22.60
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$491,757	\$507,402	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$175,151	\$127,158	Operators		
Vehicle Maintenance Expenses		\$136,663	\$142,404	Mechanics		
Plant Maintenance Expenses		\$133,289	\$135,256			
General/Administration Expenses		\$55,563	\$46,158			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$992,423</b>	<b>\$958,379</b>			
Debt Service Payment						
Total Operating Expenses		\$1,403,837	\$1,233,221			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$320,301</b>	<b>\$306,662</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$394,260</b>	<b>\$363,243</b>			
Total Revenues		\$394,260	\$363,243			
<b>NET DIRECT OPERATING COST</b>		<b>\$598,163</b>	<b>\$595,136</b>			
<b>NET OPERATING COST</b>		<b>\$1,009,577</b>	<b>\$869,978</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$411,414	\$274,842			
Municipal Operating Contribution		\$487,853	\$485,286			
Other Operating Contributions		\$110,310	\$109,850			
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>						
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

## Parry Sound Transit

Transit Contact: Rob Mens  
CAO

Statistical Contact: Rob Mens  
CAO

Phone: 705-746-2101 x15 Fax: 705-746-7461

Email: rmens@townofparrysound.com

### SYSTEM HIGHLIGHTS:

▪ System established:	01/06/2007	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Parry Sound	▪ Ridership (revenue passengers):	3,844
▪ Municipal Population:	5,900	▪ Total Operating Revenues:	\$7,688
▪ Service Area Population:	5,900	▪ Total Direct Operating Expenses:	\$53,435
▪ Service Area Size:	13.3 square kilometres	▪ Active Vehicles:	1
▪ Service provided by:	Municipal Department, under contract with Hammond Transportation	- Small Community Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday	N/A	▪ Percentage of accessible transit fleet:	
Tuesday	0900 - 1700	▪ Number of Fixed Routes:	2
Wednesday	N/A	▪ Number of Accessible Routes:	2
Thursday	N/A	▪ Energy Consumption:	
Friday	0900 - 1700	- Diesel:	
Saturday	0900 - 1700	- Biodiesel B5:	
Sunday	N/A	- Biodiesel B20:	
Holidays	N/A	- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time Part-time		
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,844 100.00%	1,040 100.00%	0 0.00%	
<b>TOTAL</b>	<b>3,844</b>	<b>1,040</b>	<b>0</b>	<b>0.00</b>



# Parry Sound Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2008					
Adults	\$2.00				
Children	\$2.00				
Students	\$2.00				
Seniors	\$2.00				

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		1		10.0	1	1	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>1</b>			<b>1</b>	<b>1</b>	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		10.0		<b>TOTAL</b>
							<b>1</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres				<b>FINANCIAL</b>			
Total Vehicle Kilometres				Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		19%	14%
Revenue Vehicle Hours		1,040	1,040	Municipal Operating Contribution / Capita		\$5.69	\$3.86
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$8.36	\$11.90
Total Vehicle Hours		1,040	1,040	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$2.01	\$2.00
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$10.37	\$13.90
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$40.03	\$51.38
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		0.68	0.65
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		3.86	3.70
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.18	0.18
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>4,014</b>	<b>3,844</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.			
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$41,635	\$53,435	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses							
General/Administration Expenses							
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$41,635</b>	<b>\$53,435</b>				
Debt Service Payment							
Total Operating Expenses		\$41,635	\$53,435				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$8,081</b>	<b>\$7,688</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$8,081</b>	<b>\$7,688</b>				
Total Revenues		\$8,081	\$7,688				
<b>NET DIRECT OPERATING COST</b>		<b>\$33,554</b>	<b>\$45,747</b>				
<b>NET OPERATING COST</b>		<b>\$33,554</b>	<b>\$45,747</b>				
Federal Operating Contribution							
Provincial Operating Contribution			\$22,998				
Municipal Operating Contribution		\$33,554	\$22,749				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## Peterborough Transit

Transit Contact: Gary Noakes  
Manager of Transit Operations

Statistical Contact: Andrew Burdett  
Operations Supervisor  
Phone: 705-742-7777 x2889 Fax: 705-742-3741  
Email: aburdett@peterborough.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1979	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Peterborough	▪ Ridership (revenue passengers):	2,836,700
▪ Municipal Population:	80,000	▪ Total Operating Revenues:	\$3,996,800
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$8,136,900
▪ Service Area Size:	62.5 square kilometres	▪ Active Vehicles:	49
▪ Service provided by:	Municipal Department	- Standard Buses	49
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	69.39%
Monday 0600 - 2320	Friday 0600 - 2320	▪ Percentage of accessible transit fleet:	69.39%
Tuesday 0600 - 2320	Saturday 0640 - 2320	▪ Number of Fixed Routes:	17
Wednesday 0600 - 2320	Sunday 0800 - 1920	▪ Number of Accessible Routes:	0
Thursday 0600 - 2320	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 1,207,600 litres
Operators	54	23	- Biodiesel B5:
Other Transportation Operations	9		- Biodiesel B20:
Vehicle Mechanics	7		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	5	1	- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	4	1	- Other:
TOTAL EMPLOYEES	79	25	
▪ Union Affiliations:	ATU 1320 (Operators)		
	CUPE 504 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,024,400	100.00%	100,000	100.00%	1,988,900	19.89
<b>TOTAL</b>	<b>3,024,400</b>		<b>100,000</b>		<b>1,988,900</b>	<b>19.89</b>

## Peterborough Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
03/05/2009					
Adults	\$2.25		\$55.00		
Children	\$2.25		\$33.00		2-12 years old
Students	\$2.25		\$50.00		high school
Seniors	\$2.25		\$33.00		
Other: Student	\$2.25			\$200/8-month	College

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	34	15	3.3	20.9	31	24	<b>Internal Combustion</b>
Commuter Rail							- Diesel 49
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>34</b>	<b>15</b>			<b>31</b>	<b>24</b>	<b>TOTAL 49</b>
Total Low-Floor Bus (30'-60')	34		Average Bus Age (years)		8.7		

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	1,957,100	1,988,900
Total Vehicle Kilometres	1,957,100	2,050,400
Revenue Vehicle Hours	107,300	100,000
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	107,300	103,100
Operators Paid Hours	131,667	160,160
Vehicle Mechanics Paid Hours	14,560	14,560
Total Employee Paid Hours	180,287	214,240

### PASSENGER DATA

Adult Passenger Trips	1,331,117	1,383,300
Concession Fare Trips	1,451,283	1,453,400
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	16,955	18,600
Student Passenger Trips	96,924	101,000
Senior Passenger Trips	214,670	219,000

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	11,964,320	12,197,810
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$5,420,700	\$5,277,700
Fuel/Energy Exp. for Vehicles	\$1,333,200	\$928,600
Vehicle Maintenance Expenses	\$999,200	\$900,300
Plant Maintenance Expenses	\$646,200	\$681,900
General/Administration Expenses	\$276,800	\$348,400
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$8,676,100</b>	<b>\$8,136,900</b>
Debt Service Payment		
Total Operating Expenses	\$8,676,100	\$8,161,000

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$3,627,092</b>	<b>\$3,952,300</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$3,684,100</b>	<b>\$3,996,800</b>
Total Revenues	\$3,684,100	\$3,996,800
<b>NET DIRECT OPERATING COST</b>	<b>\$4,992,000</b>	<b>\$4,140,100</b>
<b>NET OPERATING COST</b>	<b>\$4,992,000</b>	<b>\$4,164,200</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$1,350,000	\$1,379,500
Municipal Operating Contribution	\$3,642,000	\$2,784,000
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$6,384,000</b>	<b>\$1,848,600</b>
Total Capital Disposals	\$12,800	\$3,800
<b>TOTAL CAPITAL FUNDING</b>	<b>\$6,366,000</b>	<b>\$1,844,800</b>
Federal Capital Contribution	\$1,299,000	
Provincial Capital Contribution	\$2,729,000	\$606,400
Municipal Capital Contribution	\$2,338,000	\$1,238,400
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	42%	49%
Municipal Operating Contribution / Capita	\$45.53	\$34.80
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.79	\$1.46

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.30	\$1.39
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.12	\$2.87
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$80.86	\$79.16
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	34.78	35.46
Reg. Serv. Pass. / Rev. Veh. Hr.	25.93	28.37

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.34	1.25
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	18.24	19.89
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	0.62
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### TOP WAGE RATES

Operators	\$22.05	\$23.15
Mechanics	\$28.23	\$27.55

## Port Colborne Transit

Transit Contact: Peter Senese  
Director of Community and Corporate Services

Statistical Contact: Peter Senese  
Director of Community and Corporate Services  
Phone: 905-835-2900 x105 Fax: 905-834-5746  
Email: dccc@portcolborne.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1999	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Port Colborne	▪ Ridership (revenue passengers):	21,715
▪ Municipal Population:	18,600	▪ Total Operating Revenues:	\$36,098
▪ Service Area Population:	18,600	▪ Total Direct Operating Expenses:	\$132,595
▪ Service Area Size:	40.5 square kilometres		
▪ Service provided by:	Municipal Department, under contract with Welland Transit		
▪ Hours of Service:			
Monday	0800 - 1700	Friday	0800 - 1700
Tuesday	0800 - 1700	Saturday	N/A
Wednesday	0800 - 1700	Sunday	N/A
Thursday	0800 - 1700	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	ATU (Operators)		
	ATU (Mechanics)		
▪ Number of Fixed Routes:			3
▪ Number of Accessible Routes:			3
▪ Energy Consumption:			
- Diesel:		29,000	litres
- Biodiesel B5:			
- Biodiesel B20:			
- Biodiesel - Other:			
- Natural Gas:			
- Electricity:			
- Other:			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	21,715 100.00%	2,000 100.00%	43,000 100.00%	21.50
<b>TOTAL</b>	<b>21,715</b>	<b>2,000</b>	<b>43,000</b>	<b>21.50</b>

### REMARKS:

\* Port Colborne Transit contracts Welland Transit to provide local 5 days/week service from 8 am to 5 pm along 2 routes within the community. In addition Welland Transit provides a LINK intermunicipal service between Port Colborne and Welland 5 days/week and three times a day. \* Ticket fares: Econo Passes Adult 22 rides for \$42.00, Student/Senior 22 rides for \$33.00; 10 tickets are also available for: Adult \$22.00, Student \$19.00, Senior \$16.50.  
\* 2009 marks the second full year of transit service, therefore accounting for the large increase in ridership.

## Port Colborne Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Link Welland	Criteria
02/09/2008					
Adults	\$2.00	\$1.91	\$69.00	\$3.25	
Children					<12 yrs (free with adult)
Students	\$2.00	\$1.50	\$59.00	\$3.25	
Seniors	\$2.00	\$1.50	\$52.00	\$3.25	
Other: Intermunicipal		\$2.75			Welland

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
<b>VEHICLES (2009)</b>						
Bus					2	2
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
<b>TOTAL ACTIVE VEHICLES</b>					<b>2</b>	<b>2</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres		43,000	43,000	<b>FINANCIAL</b>		
Total Vehicle Kilometres		92,400	92,400	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	16%	27%
Revenue Vehicle Hours		2,000	2,000	Municipal Operating Contribution / Capita	\$4.50	\$4.17
Auxiliary Revenue Vehicle Hours		750	750	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$12.53	\$4.44
Total Vehicle Hours		3,250	3,250	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.36	\$1.66
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$14.89	\$6.11
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips	3,719	6,441		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$66.34	\$68.37
Concession Fare Trips	5,170	15,274		<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	0.48	1.17
Child Passenger Trips	821	5,633		Reg. Serv. Pass. / Rev. Veh. Hr.	4.44	10.86
Student Passenger Trips	662	1,102		<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	3,687	8,539		Rev. Veh. Hrs. / Capita	0.11	0.11
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>8,889</b>	<b>21,715</b>		<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	115,557	282,295		Rev. Veh. Kms. / Rev. Veh. Hr.	21.50	21.50
Auxiliary Service Passenger Trips	4,546	6,430		<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$131,667	\$132,435		<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses	\$673	\$160				
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$132,340</b>	<b>\$132,595</b>				
Debt Service Payment						
Total Operating Expenses	\$215,590	\$222,209				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$20,953</b>	<b>\$36,098</b>				
<b>TOTAL OPERATING REVENUES</b>	<b>\$20,953</b>	<b>\$36,098</b>				
Total Revenues	\$30,007	\$48,322				
<b>NET DIRECT OPERATING COST</b>	<b>\$111,387</b>	<b>\$96,497</b>				
<b>NET OPERATING COST</b>	<b>\$185,583</b>	<b>\$173,887</b>				
Federal Operating Contribution						
Provincial Operating Contribution	\$101,792	\$96,302				
Municipal Operating Contribution	\$83,791	\$77,585				
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>						
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

## Port Hope Transit

Transit Contact: Jeanette Davidson  
Engineering Services Technician

Statistical Contact: Barbara Spry  
Treasurer

Phone: 905-885-4544

Fax: 905-885-1807

Email: bspry@porthope.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	14/04/1969	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Port Hope	▪ Ridership (revenue passengers):	55,008
▪ Municipal Population:	16,390	▪ Total Operating Revenues:	\$78,588
▪ Service Area Population:	13,750	▪ Total Direct Operating Expenses:	\$514,720
▪ Service Area Size:	13.1 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Coach Canada	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0600 - 2200	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0600 - 2200	▪ Number of Fixed Routes:	2
Wednesday	0600 - 2200	▪ Number of Accessible Routes:	2
Thursday	0600 - 2200	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	55,008 100.00%	8,973 100.00%	179,763 100.00%	20.03
<b>TOTAL</b>	<b>55,008</b>	<b>8,973</b>	<b>179,763</b>	<b>20.03</b>

### REMARKS:

\* New Bus shelters were purchased and an aggressive advertising campaign was put in place.

## Port Hope Transit

### FARE STRUCTURE

Effective Date:	01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00		\$50.00		18 to 64 yrs
Children						Under 4 yrs (free)
Students		\$1.50		\$30.00		4 to 17 yrs
Seniors		\$1.50		\$30.00		Over 64 yrs
Other: Inter-municipal shuttle		\$2.00				Flat rate fee

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		6.0		2	2	<b>Internal Combustion</b>
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	<b>TOTAL 3</b>
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		6.0		

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres			179,763	<b>FINANCIAL</b>			
Total Vehicle Kilometres			179,763		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	13%	15%
Revenue Vehicle Hours			8,973		Municipal Operating Contribution / Capita	\$27.78	\$29.97
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$11.93	\$7.93
Total Vehicle Hours			8,973	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.74	\$1.43
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$13.67	\$9.36
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips	17,058		16,923	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.			\$57.36
Concession Fare Trips	14,965		38,085	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	2.33		4.00
Child Passenger Trips	2,555		3,037	Reg. Serv. Pass. / Rev. Veh. Hr.			6.13
Student Passenger Trips	5,310		7,636	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips	7,100		5,203	Rev. Veh. Hrs. / Capita			0.65
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>32,023</b>		<b>55,008</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.			20.03
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses	\$409,237		\$473,052	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses	\$10			Mechanics			
Plant Maintenance Expenses	\$5,710						
General/Administration Expenses	\$22,883		\$41,668				
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$437,840</b>		<b>\$514,720</b>				
Debt Service Payment							
Total Operating Expenses	\$437,840		\$543,948				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$55,832</b>		<b>\$78,588</b>				
<b>TOTAL OPERATING REVENUES</b>	<b>\$55,832</b>		<b>\$78,588</b>				
Total Revenues	\$55,832		\$78,588				
<b>NET DIRECT OPERATING COST</b>	<b>\$382,008</b>		<b>\$436,132</b>				
<b>NET OPERATING COST</b>	<b>\$382,008</b>		<b>\$465,360</b>				
Federal Operating Contribution							
Provincial Operating Contribution			\$53,262				
Municipal Operating Contribution	\$382,008		\$412,098				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$412,373</b>		<b>\$10,800</b>				
Total Capital Disposals	\$1,180						
<b>TOTAL CAPITAL FUNDING</b>	<b>\$411,193</b>		<b>\$10,800</b>				
Federal Capital Contribution	\$157,761						
Provincial Capital Contribution	\$230,653						
Municipal Capital Contribution			\$10,800				
Other Capital Contributions	\$22,779						

## Quinte Access (Quinte West)

Transit Contact: Nadyne Mattis  
Operations Manager

Statistical Contact: Shelly Ackers  
Administrator

Phone: 613-392-9640

Fax: 613-392-3872

Email: sackers@bellnet.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	15/09/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Quinte West - Trenton Ward	▪ Ridership (revenue passengers):	24,258
▪ Municipal Population:	42,700	▪ Total Operating Revenues:	\$46,538
▪ Service Area Population:	19,500	▪ Total Direct Operating Expenses:	\$254,913
▪ Service Area Size:	35.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Private Non-Profit Organization, under contract with Quinte Access	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0600 - 1930	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0600 - 1930	▪ Number of Fixed Routes:	2
Wednesday	0600 - 1930	▪ Number of Accessible Routes:	2
Thursday	0600 - 1930	▪ Energy Consumption:	
		- Diesel:	46,569 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	4	4	
Other Transportation Operations		1	
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration		1	
TOTAL EMPLOYEES	4	6	
▪ Union Affiliations:	Non Union (Operators)		
	Non Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	24,258 100.00%	7,282 100.00%	151,374 100.00%	20.79
<b>TOTAL</b>	<b>24,258</b>	<b>7,282</b>	<b>151,374</b>	<b>20.79</b>

### REMARKS:

\* Quinte Access started to provide the conventional transit service to Quinte West - Trenton Ward in September 2008. The 2008 data represented the service for the first three months. \* System was operated as a Pilot Project upto Sept.15/09 at which time it was approved as a permanent transit system. 2009 was the first full year of operation.



## Quinte Access (Quinte West)

### FARE STRUCTURE

Effective Date:	01/06/2009	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00		\$30.00		
Children	\$1.50		\$25.00		Preschooler - Free
Students	\$1.50		\$25.00		13 - 18
Seniors	\$1.50		\$25.00		55 +
Other: Registered w/Specialized	\$1.50		\$25.00		

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		2.3		2	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		2.3		<b>3</b>

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	37,210	151,374
Total Vehicle Kilometres	37,210	163,092
Revenue Vehicle Hours	1,990	7,282
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	2,185	7,907
Operators Paid Hours	2,180	8,142
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	2,905	9,702

### PASSENGER DATA

Adult Passenger Trips	
Concession Fare Trips	
<i>Concession Fare Trips Details:</i>	
<i>Child Passenger Trips</i>	
<i>Student Passenger Trips</i>	
<i>Senior Passenger Trips</i>	

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	24,345	121,290
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$33,432	\$161,544
Fuel/Energy Exp. for Vehicles	\$10,007	\$37,598
Vehicle Maintenance Expenses	\$13,207	\$28,433
Plant Maintenance Expenses		
General/Administration Expenses	\$23,826	\$27,338
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$80,472</b>	<b>\$254,913</b>
Debt Service Payment		
Total Operating Expenses	\$80,472	\$254,913

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$16,725</b>	<b>\$46,538</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$16,725</b>	<b>\$46,538</b>
Total Revenues	\$16,725	\$46,538
<b>NET DIRECT OPERATING COST</b>	<b>\$63,747</b>	<b>\$208,375</b>
<b>NET OPERATING COST</b>	<b>\$63,747</b>	<b>\$208,375</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$63,747	\$133,375
Municipal Operating Contribution		
Other Operating Contributions		\$75,000
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$273,838</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$273,838</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$127,007
Municipal Capital Contribution	\$71,831
Other Capital Contributions	\$75,000

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	21%	18%
Municipal Operating Contribution / Capita		
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$9.95	\$8.59
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.61	\$1.92
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$12.56	\$10.51
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$36.83	\$32.24
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	0.33	1.24
Reg. Serv. Pass. / Rev. Veh. Hr.	3.22	3.33
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	0.10	0.37
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	18.70	20.79
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.91	0.89
<b>TOP WAGE RATES</b>		
Operators	\$14.15	\$14.85
Mechanics		

## Sarnia Transit

Transit Contact: Jim Stevens  
Director of Transit

Statistical Contact: Jim Stevens  
Director of Transit

Phone: 519-336-3271 Fax: 519-336-3361

Email: jstevens@sarnia.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/04/1974	▪ Adult Cash Fare:	\$2.00	
▪ Serves:	Sarnia & Point Edward	▪ Ridership (revenue passengers):	1,063,124	
▪ Municipal Population:	71,419	▪ Total Operating Revenues:	\$1,298,681	
▪ Service Area Population:	71,419	▪ Total Direct Operating Expenses:	\$4,547,184	
▪ Service Area Size:	167.3 square kilometres	▪ Active Vehicles:	23	
▪ Service provided by:	Municipal Department	- Small Community Buses	5	
		- Standard Buses	18	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	82.61%	
Monday 0630 - 2245	Friday 0630 - 2245	▪ Percentage of accessible transit fleet:	82.61%	
Tuesday 0630 - 2245	Saturday 0800 - 2245			
Wednesday 0630 - 2245	Sunday 0830 - 1815	▪ Number of Fixed Routes:	13	
Thursday 0630 - 2245	Holidays N/A	▪ Number of Accessible Routes:	0	
▪ Employees Statistics:	Full-time	Part-time	▪ Energy Consumption:	
Operators	33	6	- Diesel:	572,519 litres
Other Transportation Operations			- Biodiesel B5:	
Vehicle Mechanics	4		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	5		- Biodiesel - Other:	
Plant and Other Maintenance			- Natural Gas:	
General and Administration	7		- Electricity:	
TOTAL EMPLOYEES	49	6	- Other:	
▪ Union Affiliations:	CAW 456 (Operators)			
	CAW 456 (Mechanics)			
	CUPE 3690 (Office)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,203,686 100.00%	0 0.00%	1,305,716 100.00%	
<b>TOTAL</b>	<b>1,203,686</b>	<b>0</b>	<b>1,305,716</b>	<b>0.00</b>

### REMARKS:

The data for Sarnia Transit also includes the regular transit service for the City of Point Edward. In 2009, they provided 20,560 passenger trips. The 2009 contract revenue was \$184,431 and its passenger revenue was \$33,531.

## Sarnia Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
01/01/2008					
Adults	\$2.00	\$1.85	\$55.00		
Children					5 & under
Students	\$2.00	\$1.85	\$55.00	\$125/5-month	6-18 yrs; Elementary & Secondary
Seniors	\$2.00	\$1.85	\$55.00		65 +
Other: Student				\$140/4-month	College

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	19	4	7.8	26.5	15	10	<b>Internal Combustion</b>
Commuter Rail							- Diesel 23
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>19</b>	<b>4</b>			<b>15</b>	<b>10</b>	<b>TOTAL 23</b>
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		11.1		

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	1,319,195	1,305,716
Total Vehicle Kilometres	1,405,386	1,394,147
Revenue Vehicle Hours		
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours		
Operators Paid Hours	74,048	76,128
Vehicle Mechanics Paid Hours	8,320	8,320
Total Employee Paid Hours	107,328	109,408

### PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
<i>Concession Fare Trips Details:</i>
<i>Child Passenger Trips</i>
<i>Student Passenger Trips</i>
<i>Senior Passenger Trips</i>

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,004,897</b>	<b>1,063,124</b>
Regular Service Passenger-Kms	15,776,883	16,691,047
Auxiliary Service Passenger Trips	20,441	14,665

### OPERATING EXPENSES

Transportation Operations Expenses	\$2,476,219	\$2,752,475
Fuel/Energy Exp. for Vehicles	\$619,337	\$442,671
Vehicle Maintenance Expenses	\$552,473	\$571,585
Plant Maintenance Expenses	\$146,939	\$170,121
General/Administration Expenses	\$584,347	\$610,332
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$4,379,315</b>	<b>\$4,547,184</b>
Debt Service Payment	\$210,686	\$197,844
Total Operating Expenses	\$4,652,806	\$4,807,833

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,202,970</b>	<b>\$1,204,202</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,339,695</b>	<b>\$1,298,681</b>
Total Revenues	\$1,551,767	\$1,520,137
<b>NET DIRECT OPERATING COST</b>	<b>\$3,039,620</b>	<b>\$3,248,503</b>
<b>NET OPERATING COST</b>	<b>\$3,101,039</b>	<b>\$3,287,696</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$520,850	\$550,615
Municipal Operating Contribution	\$2,580,189	\$2,737,082
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,580,516</b>	<b>\$128,797</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,580,516</b>	<b>\$128,797</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$1,157,281	\$110,946
Municipal Capital Contribution	\$423,235	\$17,851
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	29%
Municipal Operating Contribution / Capita	\$36.13	\$38.32
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.02	\$3.06

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.20	\$1.13
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.36	\$4.28
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	14.07	14.89
Reg. Serv. Pass. / Rev. Veh. Hr.		

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita		
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.		
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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### TOP WAGE RATES

Operators	\$21.71	\$22.36
Mechanics	\$25.30	\$26.06

## Sault Ste Marie Transit

Transit Contact: Don Scott  
Transit Manager

Statistical Contact: Sam Piraino  
Chief Inspector/Scheduler  
Phone: 705-759-5434 Fax: 705-759-5834  
Email: s.piraino@cityssm.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/11/1941	▪ Adult Cash Fare:	\$2.00	
▪ Serves:	City of Sault Ste Marie	▪ Ridership (revenue passengers):	1,904,180	
▪ Municipal Population:	74,000	▪ Total Operating Revenues:	\$2,287,982	
▪ Service Area Population:	69,900	▪ Total Direct Operating Expenses:	\$7,402,716	
▪ Service Area Size:	223.5 square kilometres	▪ Active Vehicles:	29	
▪ Service provided by:	Municipal Department	- Small Community Buses	1	
		- Standard Buses	28	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	68.97%	
Monday 0525 - 0030	Friday 0525 - 0030	▪ Percentage of accessible transit fleet:	68.97%	
Tuesday 0525 - 0030	Saturday 0530 - 0030			
Wednesday 0525 - 0030	Sunday 0530 - 0030	▪ Number of Fixed Routes:	11	
Thursday 0525 - 0030	Holidays 0530 - 0030	▪ Number of Accessible Routes:	11	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	▪ Energy Consumption:	
Operators	55		- Diesel:	1,051,855 litres
Other Transportation Operations	4		- Biodiesel B5:	1,035 litres
Vehicle Mechanics	10		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	3		- Biodiesel - Other:	
Plant and Other Maintenance	2	2	- Natural Gas:	
General and Administration	3	2	- Electricity:	
TOTAL EMPLOYEES	77	4	- Other:	
▪ Union Affiliations:	ATU 1767 (Operators)			
	USWA 2251 (Mechanics)			
	CUPE 67 (Office)			

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,119,782	100.00%	82,916	100.00%	1,781,840	21.49
<b>TOTAL</b>	<b>2,119,782</b>		<b>82,916</b>		<b>1,781,840</b>	<b>21.49</b>

## Sault Ste Marie Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2009					
Adults	\$2.00	\$1.75	\$56.00		
Children	\$2.00	\$1.75	\$46.00		
Students	\$2.00	\$1.75	\$56.00		
Seniors	\$2.00	\$1.30	\$46.00		
Other: Youth	\$1.00		\$10.00		13 to 18 years of age

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	20	9	12.9	19.2	17	16	<b>Internal Combustion</b>
Commuter Rail							- Diesel 29
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>20</b>	<b>9</b>			<b>17</b>	<b>16</b>	<b>TOTAL 29</b>
Total Low-Floor Bus (30'-60')	13		Average Bus Age (years)		14.9		

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	1,785,770	1,781,840
Total Vehicle Kilometres	1,803,984	1,794,183
Revenue Vehicle Hours	81,951	82,916
Auxiliary Revenue Vehicle Hours	1,707	955
Total Vehicle Hours	83,658	83,871
Operators Paid Hours	110,942	107,619
Vehicle Mechanics Paid Hours	17,938	19,794
Total Employee Paid Hours	152,318	153,997

### PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
<i>Concession Fare Trips Details:</i>
<i>Child Passenger Trips</i>
<i>Student Passenger Trips</i>
<i>Senior Passenger Trips</i>

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,830,535</b>	<b>1,904,180</b>
Regular Service Passenger-Kms	8,035,965	8,568,810
Auxiliary Service Passenger Trips	26,797	13,557

### OPERATING EXPENSES

Transportation Operations Expenses	\$3,693,754	\$3,776,542
Fuel/Energy Exp. for Vehicles	\$1,311,804	\$916,511
Vehicle Maintenance Expenses	\$1,466,199	\$1,497,452
Plant Maintenance Expenses	\$584,715	\$522,082
General/Administration Expenses	\$703,891	\$690,129
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$7,760,363</b>	<b>\$7,402,716</b>
Debt Service Payment		
Total Operating Expenses	\$7,760,363	\$7,402,716

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$2,160,866</b>	<b>\$2,197,947</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,258,217</b>	<b>\$2,287,982</b>
Total Revenues	\$2,258,217	\$2,295,182
<b>NET DIRECT OPERATING COST</b>	<b>\$5,502,146</b>	<b>\$5,114,734</b>
<b>NET OPERATING COST</b>	<b>\$5,502,146</b>	<b>\$5,107,534</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$1,063,055	\$1,163,723
Municipal Operating Contribution	\$4,439,091	\$3,943,811
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$17,109</b>	<b>\$350,406</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$17,109</b>	<b>\$350,406</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$17,109	\$343,055
Municipal Capital Contribution		\$7,351
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	29%	31%
Municipal Operating Contribution / Capita	\$63.51	\$56.42
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.01	\$2.69
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.18	\$1.15
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.24	\$3.89
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$92.76	\$88.26
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	26.19	27.24
Reg. Serv. Pass. / Rev. Veh. Hr.	22.34	22.97
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.17	1.19
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.79	21.49
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.78
<b>TOP WAGE RATES</b>		
Operators	\$21.03	\$21.66
Mechanics	\$24.28	\$25.01

# St. Catharines Transit

Transit Contact: Dave Sherlock  
General Manager

Statistical Contact: Graham Morrison  
Manager of Finance and Administration  
Phone: 905-685-4228 Fax: 905-685-4050  
Email: gmmorrison@yourbus.com

## SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.50
▪ Serves:	St. Catharines, Thorold	▪ Ridership (revenue passengers):	5,236,417
▪ Municipal Population:	150,000	▪ Total Operating Revenues:	\$7,262,583
▪ Service Area Population:	150,000	▪ Total Direct Operating Expenses:	\$13,411,213
▪ Service Area Size:	179.1 square kilometres	▪ Active Vehicles:	63
▪ Service provided by:	Transit Commission	- Standard Buses	63
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	87.30%
Monday 0600 - 2400	Friday 0600 - 2400	▪ Percentage of accessible transit fleet:	87.30%
Tuesday 0600 - 2400	Saturday 0600 - 2400	▪ Number of Fixed Routes:	20
Wednesday 0600 - 2400	Sunday 1030 - 1830	▪ Number of Accessible Routes:	18
Thursday 0600 - 2400	Holidays 1030 - 1830	▪ Energy Consumption:	
▪ Employees Statistics:	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 2,001,755 litres
Operators	83	10	- Biodiesel B5:
Other Transportation Operations	6		- Biodiesel B20:
Vehicle Mechanics	10		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	10	2	- Natural Gas:
Plant and Other Maintenance	2		- Electricity:
General and Administration	7	1	- Other:
TOTAL EMPLOYEES	118	13	
▪ Union Affiliations:	ATU 846 (Operators)		
	ATU 846 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	5,236,417 100.00%	149,600 100.00%	3,455,450 100.00%	23.10
<b>TOTAL</b>	<b>5,236,417</b>	<b>149,600</b>	<b>3,455,450</b>	<b>23.10</b>

## REMARKS:

The data for St. Catharines also included the regular transit service for the City of Thorold. In 2009, they provided 303,728 passenger trips. The 2009 contract revenue was \$439,134 and its passenger revenue was \$363,796.

## St. Catharines Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
01/04/2007					
Adults	\$2.50	\$2.35	\$80.00		
Children	\$1.75	\$1.75	\$50.00		Up to Grade 8
Students	\$2.50	\$2.25	\$50.00		Sec School
Seniors	\$2.50	\$1.75	\$50.00		65+
Other: Student				\$290/4-month	Post Secondary; fall, winter, summer semester

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	55	8	3.6	17.6	50	35	<b>Internal Combustion</b>
Commuter Rail							- Diesel 63
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>55</b>	<b>8</b>			<b>50</b>	<b>35</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	55		Average Bus Age (years)		5.4		<b>63</b>

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	3,432,224	3,455,450
Total Vehicle Kilometres	3,544,792	3,567,825
Revenue Vehicle Hours	148,159	149,600
Auxiliary Revenue Vehicle Hours	1,251	1,201
Total Vehicle Hours	153,035	154,429
Operators Paid Hours	192,636	195,966
Vehicle Mechanics Paid Hours	20,247	20,660
Total Employee Paid Hours	263,816	270,093

### PASSENGER DATA

Adult Passenger Trips	1,651,246	1,605,324
Concession Fare Trips	3,492,841	3,631,093
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	8,416	8,000
Student Passenger Trips	3,232,630	3,383,885
Senior Passenger Trips	251,795	239,208

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	44,239,148	45,033,186
Auxiliary Service Passenger Trips	5,478	4,890

### OPERATING EXPENSES

Transportation Operations Expenses	\$7,185,427	\$7,575,626
Fuel/Energy Exp. for Vehicles	\$2,399,018	\$1,700,029
Vehicle Maintenance Expenses	\$2,504,122	\$2,492,998
Plant Maintenance Expenses	\$717,116	\$736,727
General/Administration Expenses	\$837,688	\$905,833
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$13,643,371</b>	<b>\$13,411,213</b>
Debt Service Payment		
Total Operating Expenses	\$13,643,371	\$13,411,213

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$6,941,560</b>	<b>\$7,033,939</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$7,179,873</b>	<b>\$7,262,583</b>
Total Revenues	\$7,762,903	\$7,935,906
<b>NET DIRECT OPERATING COST</b>	<b>\$6,463,498</b>	<b>\$6,148,630</b>
<b>NET OPERATING COST</b>	<b>\$5,880,468</b>	<b>\$5,475,307</b>

Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$5,880,468	\$5,475,307
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$6,296,935</b>	<b>\$3,694,255</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$6,296,935</b>	<b>\$3,694,255</b>
Federal Capital Contribution	\$80,851	\$19,209
Provincial Capital Contribution	\$5,968,135	\$3,483,711
Municipal Capital Contribution	\$247,949	\$191,335
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	53%	54%
Municipal Operating Contribution / Capita	\$39.20	\$36.50
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.26	\$1.17

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.35	\$1.34
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.65	\$2.56
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$89.15	\$86.84
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	34.29	34.91
Reg. Serv. Pass. / Rev. Veh. Hr.	34.72	35.00

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.99	1.00
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.17	23.10
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.78	0.77
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### TOP WAGE RATES

Operators	\$23.35	\$24.05
Mechanics	\$28.11	\$28.95

## St. Thomas Transit

Transit Contact: Dave White  
Supervisor of Roads and Transportation

Statistical Contact: Dave White  
Supervisor of Roads and Transportation

Phone: 519-631-0368 x5130 Fax: 519-631-5542

Email: dwhite@city.st-thomas.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of St. Thomas	▪ Ridership (revenue passengers):	292,206
▪ Municipal Population:	36,000	▪ Total Operating Revenues:	\$304,112
▪ Service Area Population:	36,000	▪ Total Direct Operating Expenses:	\$1,147,096
▪ Service Area Size:	35.7 square kilometres	▪ Active Vehicles:	10
▪ Service provided by:	Municipal Department, under contract with Aboutown Transit	- Small Community Buses	10
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0715 - 1845	Friday 0715 - 1845	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0715 - 1845	Saturday 0915 - 1845	▪ Number of Fixed Routes:	5
Wednesday 0715 - 1845	Sunday N/A	▪ Number of Accessible Routes:	5
Thursday 0715 - 1845	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 170,875 litres
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES			
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	292,206	100.00%	17,085	100.00%	387,474	22.68
<b>TOTAL</b>	<b>292,206</b>		<b>17,085</b>		<b>387,474</b>	<b>22.68</b>



# St. Thomas Transit

## FARE STRUCTURE

Effective Date: 01/07/2007	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.00	\$60.00		
Children	\$2.50	\$1.50	\$50.00		Over 5 yrs
Students	\$2.50	\$1.50	\$50.00		
Seniors	\$2.50	\$1.50	\$50.00		

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	10		2.4		5	5	<b>Internal Combustion</b> - Diesel 10 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>10</b>	<b>0</b>			<b>5</b>	<b>5</b>	
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		2.4		<b>TOTAL 10</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres		385,000	387,474	<b>FINANCIAL</b>			
Total Vehicle Kilometres		385,000	387,474	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		31%	27%
Revenue Vehicle Hours		13,660	17,085	Municipal Operating Contribution / Capita		\$19.83	\$18.47
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.24	\$2.88
Total Vehicle Hours		13,660	17,085	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.01	\$1.04
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.24	\$3.93
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$75.77	\$67.14
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		8.86	8.12
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		23.36	17.10
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.38	0.47
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>319,063</b>	<b>292,206</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		28.18	22.68
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$865,272	\$992,591	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses		\$161,836	\$149,053	Mechanics			
Plant Maintenance Expenses		\$1,960	\$327				
General/Administration Expenses		\$5,959	\$5,125				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$1,035,027</b>	<b>\$1,147,096</b>				
Debt Service Payment							
Total Operating Expenses		\$1,035,027	\$1,147,096				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$321,013</b>	<b>\$304,112</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$321,013</b>	<b>\$304,112</b>				
Total Revenues		\$321,013	\$314,312				
<b>NET DIRECT OPERATING COST</b>		<b>\$714,014</b>	<b>\$842,984</b>				
<b>NET OPERATING COST</b>		<b>\$714,014</b>	<b>\$832,784</b>				
Federal Operating Contribution							
Provincial Operating Contribution			\$167,819				
Municipal Operating Contribution		\$714,014	\$664,965				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$380,297</b>	<b>\$96,005</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$380,297</b>	<b>\$96,005</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$380,297					
Municipal Capital Contribution			\$96,005				
Other Capital Contributions							

## Stratford Transit

Transit Contact: Michael D. Dack  
Transit Manager

Statistical Contact: Michael D. Dack  
Transit Manager

Phone: 519-271-0250 x340 Fax: 519-271-9488

Email: mdack@city.stratford.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Stratford	▪ Ridership (revenue passengers):	579,148
▪ Municipal Population:	32,000	▪ Total Operating Revenues:	
▪ Service Area Population:	32,000	▪ Total Direct Operating Expenses:	
▪ Service Area Size:	26.0 square kilometres	▪ Active Vehicles:	14
▪ Service provided by:	Municipal Department	- Standard Buses	14
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	57.14%
Monday 0600 - 2200	Friday 0600 - 2200	▪ Percentage of accessible transit fleet:	57.14%
Tuesday 0600 - 2200	Saturday 0600 - 2000	▪ Number of Fixed Routes:	6
Wednesday 0600 - 2200	Sunday N/A	▪ Number of Accessible Routes:	6
Thursday 0600 - 2200	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	15	8	- Diesel: 303,054 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics	2		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	2		- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	1		- Electricity:
TOTAL EMPLOYEES	20	8	- Other:
▪ Union Affiliations:	IBEW 636 (Operators)		
	IBEW 636 (Mechanics)		
	IBEW 636 (Dispatcher)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	579,148 100.00%	29,328 100.00%	567,032 100.00%	19.33
<b>TOTAL</b>	<b>579,148</b>	<b>29,328</b>	<b>567,032</b>	<b>19.33</b>

### REMARKS:

\* 2009 financial statistics were not available.

# Stratford Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2009					
Adults	\$2.25	\$2.00			
Children	\$2.00	\$1.75			under 5 free
Students	\$2.00	\$1.75			14-19
Seniors	\$2.00	\$1.75			over 65
Other: Special	\$2.00	\$1.75			OSDP

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	8	6	4.5	19.5	10	6	<b>Internal Combustion</b>
Commuter Rail							- Diesel 14
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>8</b>	<b>6</b>			<b>10</b>	<b>6</b>	<b>TOTAL 14</b>
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		10.9		

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres		555,283	567,032	<b>FINANCIAL</b>		
Total Vehicle Kilometres		555,283	567,032	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	
Revenue Vehicle Hours			29,328	Municipal Operating Contribution / Capita	\$41.11	
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.71	
Total Vehicle Hours			29,328	<b>AVERAGE FARE</b>		
Operators Paid Hours		45,110		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.32	
Vehicle Mechanics Paid Hours		4,418		<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		51,352		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.04	
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips		18,972		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips		528,512		<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	17.11	18.10
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		19.75
Student Passenger Trips		162,308		<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips		173,397		Rev. Veh. Hrs. / Capita		0.92
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>547,484</b>	<b>579,148</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		19.33
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$1,527,090		<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$344,545		Operators	\$23.68	\$23.68
Vehicle Maintenance Expenses		\$190,909		Mechanics	\$26.29	\$26.29
Plant Maintenance Expenses		\$66,182				
General/Administration Expenses		\$82,199				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$2,210,925</b>				
Debt Service Payment						
Total Operating Expenses		\$2,210,925				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$725,211</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$725,211</b>				
Total Revenues		\$725,211				
<b>NET DIRECT OPERATING COST</b>		<b>\$1,485,714</b>				
<b>NET OPERATING COST</b>		<b>\$1,485,714</b>				
Federal Operating Contribution						
Provincial Operating Contribution		\$170,286				
Municipal Operating Contribution		\$1,315,428				
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$512,425</b>				
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>		<b>\$512,425</b>				
Federal Capital Contribution						
Provincial Capital Contribution		\$439,099				
Municipal Capital Contribution		\$73,326				
Other Capital Contributions						

# Greater Sudbury Transit

Transit Contact: Roger Sauve  
Director Transit Services

Statistical Contact: Jody McIvor  
Administration Clerk

Phone: 705-674-4455 x 3007 Fax: 705-560-4571

Email: jody.mcivor@sudbury.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1972	▪ Adult Cash Fare:	\$2.45
▪ Serves:	City of Greater Sudbury	▪ Ridership (revenue passengers):	4,250,142
▪ Municipal Population:	160,000	▪ Total Operating Revenues:	\$5,943,667
▪ Service Area Population:	129,600	▪ Total Direct Operating Expenses:	\$16,515,064
▪ Service Area Size:	3,627.0 square kilometres	▪ Active Vehicles:	60
▪ Service provided by:	Municipal Department	- Small Community Buses	1
		- Standard Buses	59
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	78.33%
Monday	0600 - 0200	Friday	0600 - 0200
Tuesday	0600 - 0200	Saturday	0600 - 0200
Wednesday	0600 - 0200	Sunday	0600 - 0200
Thursday	0600 - 0200	Holidays	0600 - 0200
▪ Employees Statistics:	Full-time	Part-time	
Operators	76	41	
Other Transportation Operations	4	2	
Vehicle Mechanics	8		
Other Vehicle Maintenance and Servicing	10	4	
Plant and Other Maintenance			
General and Administration	12	2	
TOTAL EMPLOYEES	110	49	
▪ Union Affiliations:	CUPE 4705 (Operators)		
	CUPE 4705 (Mechanics)		
	CUPE 4705 (Clerical)		
		▪ Percentage of accessible transit fleet:	78.33%
		▪ Number of Fixed Routes:	43
		▪ Number of Accessible Routes:	26
		▪ Energy Consumption:	
		- Diesel:	2,406,864 litres
		- Biodiesel B5:	8,873 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,250,142 100.00%	161,292 100.00%	4,175,617 100.00%	25.89
<b>TOTAL</b>	<b>4,250,142</b>	<b>161,292</b>	<b>4,175,617</b>	<b>25.89</b>

## REMARKS:

Stop Announcement System installed December 2009.

# Greater Sudbury Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/03/2009					
Adults	\$2.45	\$1.90	\$70.00		
Children	\$1.90	\$1.40			from 5 years to 60" tall
Students	\$2.45	\$1.90	\$64.00		
Seniors	\$1.90	\$1.40	\$43.00		55 or older with \$20.00 annual pass
Other: Persons with disabilities	\$1.90	\$1.40	\$43.00		with \$20.00 annual pass

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	47	13	5.5	15.5	47	30	<b>Internal Combustion</b>
Commuter Rail							- Diesel 57
Ferry							- Biodiesel (all blends) 3
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>47</b>	<b>13</b>			<b>47</b>	<b>30</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	47		Average Bus Age (years)		7.7		<b>60</b>

## VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	3,951,103	4,175,617
Total Vehicle Kilometres	3,983,691	4,204,964
Revenue Vehicle Hours	161,292	161,292
Auxiliary Revenue Vehicle Hours	935	807
Total Vehicle Hours	162,227	162,099
Operators Paid Hours	219,509	231,270
Vehicle Mechanics Paid Hours	17,385	18,570
Total Employee Paid Hours	293,692	308,961

## PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>4,509,678</b>	<b>4,250,142</b>
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Regular Service Passenger-Kms
Auxiliary Service Passenger Trips

## OPERATING EXPENSES

Transportation Operations Expenses	\$8,447,398	\$8,798,428
Fuel/Energy Exp. for Vehicles	\$2,650,028	\$1,986,060
Vehicle Maintenance Expenses	\$2,523,899	\$2,786,872
Plant Maintenance Expenses	\$962,477	\$1,043,952
General/Administration Expenses	\$1,791,918	\$1,899,752
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$16,375,720</b>	<b>\$16,515,064</b>
Debt Service Payment		
Total Operating Expenses	\$16,375,720	\$16,515,064

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$6,657,824</b>	<b>\$5,800,062</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$6,818,543</b>	<b>\$5,943,667</b>
Total Revenues	\$6,868,895	\$5,988,485
<b>NET DIRECT OPERATING COST</b>	<b>\$9,557,177</b>	<b>\$10,571,397</b>
<b>NET OPERATING COST</b>	<b>\$9,506,825</b>	<b>\$10,526,579</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$743,271	\$1,677,289
Municipal Operating Contribution	\$8,756,304	\$8,849,290
Other Operating Contributions	\$7,250	
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$2,331,529</b>	<b>\$3,057,392</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$2,331,529</b>	<b>\$2,976,556</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$2,103,692	\$2,744,162
Municipal Capital Contribution		\$232,394
Other Capital Contributions	\$227,837	

## PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	42%	36%
Municipal Operating Contribution / Capita	\$67.56	\$68.28
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.12	\$2.49

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.48	\$1.36
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.63	\$3.89
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$100.94	\$101.88
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	34.80	32.79
Reg. Serv. Pass. / Rev. Veh. Hr.	27.96	26.35

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.24	1.24
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	24.50	25.89
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.70
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## TOP WAGE RATES

Operators	\$23.40	\$24.10
Mechanics	\$26.58	\$28.41

# Temiskaming Shores Transit

Transit Contact: Patrick Cormier  
Deputy Clerk

Statistical Contact: Patrick Cormier  
Deputy Clerk

Phone: 705-672-3363 Fax: 705-672-3200

Email: pcormier@temiskamingshores.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Serves: City of Temiskaming Shores, Town of Cobalt
- Municipal Population: 11,961
- Service Area Population: 11,961
- Service Area Size: 182.0 square kilometres
- Service provided by: Municipal Department, under contract with Stock Transportation Ltd

### Hours of Service:

Monday	0700 - 2200	Friday	0700 - 2400
Tuesday	0700 - 2200	Saturday	0800 - 1820
Wednesday	0700 - 2200	Sunday	N/A
Thursday	0700 - 2200	Holidays	N/A

▪ Employees Statistics:	Full-time	Part-time
Operators	5	
Other Transportation Operations	1	
Vehicle Mechanics	2	
Other Vehicle Maintenance and Servicing	1	
Plant and Other Maintenance	1	
General and Administration	4	
<b>TOTAL EMPLOYEES</b>	<b>14</b>	

- Union Affiliations: non-union (Operators)
- non-union (Mechanics)

- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 90,654
- Total Operating Revenues: \$177,268
- Total Direct Operating Expenses: \$322,977
- Active Vehicles: 3
  - Standard Buses 3

- Percentage of accessible bus fleet:
- Percentage of accessible transit fleet:

- Number of Fixed Routes: 2
- Number of Accessible Routes: 0
- Energy Consumption:

- Diesel: 68,500 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	90,654 100.00%	7,435 100.00%	237,796 100.00%	31.98
<b>TOTAL</b>	<b>90,654</b>	<b>7,435</b>	<b>237,796</b>	<b>31.98</b>

## REMARKS:

- \* Contractor retained farebox revenue.

# Temiskaming Shores Transit

## FARE STRUCTURE

Effective Date:	20/10/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.50	\$2.25			
Children		\$2.00	\$1.80			Under 7 Yrs (free); 6-12 yrs old
Students		\$2.50	\$2.25			
Seniors		\$2.00	\$1.80			Over 55 Yrs

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		3		7.3	2	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>3</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		7.3		- Fuel Cell
							<b>TOTAL 3</b>

VEHICLE KILOMETRES AND HOURS		2008	2009	PERFORMANCE INDICATORS		2008	2009
Revenue Vehicle Kilometres		237,796	237,796	<b>FINANCIAL</b>			
Total Vehicle Kilometres		237,796	237,796	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		56%	55%
Revenue Vehicle Hours		7,435	7,435	Municipal Operating Contribution / Capita		\$12.54	\$12.18
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.54	\$1.61
Total Vehicle Hours		7,435	7,435	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.96	\$1.96
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.50	\$3.56
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$45.93	\$43.44
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		8.15	7.58
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		13.12	12.19
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.62	0.62
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>97,514</b>	<b>90,654</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		31.98	31.98
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$341,466	\$322,977	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses							
General/Administration Expenses							
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$341,466</b>	<b>\$322,977</b>				
Debt Service Payment							
Total Operating Expenses		\$341,466	\$322,977				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$191,472</b>	<b>\$177,268</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$191,472</b>	<b>\$177,268</b>				
Total Revenues		\$191,472	\$177,268				
<b>NET DIRECT OPERATING COST</b>		<b>\$149,994</b>	<b>\$145,709</b>				
<b>NET OPERATING COST</b>		<b>\$149,994</b>	<b>\$145,709</b>				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$149,994	\$145,709				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

# Thunder Bay Transit

Transit Contact: Brad Loroff  
Manager - Transit

Statistical Contact: Catherine Aubut  
Supervisor - Administration  
Phone: 807-684-2188 Fax: 807-345-5744  
Email: caubut@thunderbay.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	07/03/1892	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Corporation of the City of Thunder	▪ Ridership (revenue passengers):	3,577,000
▪ Municipal Population:	110,000	▪ Total Operating Revenues:	\$4,823,740
▪ Service Area Population:	109,000	▪ Total Direct Operating Expenses:	\$13,617,389
▪ Service Area Size:	256.0 square kilometres	▪ Active Vehicles:	49
▪ Service provided by:	Municipal Department	- Standard Buses	49
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 2420	Friday 0600 - 2420	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 2420	Saturday 0600 - 2420	▪ Number of Fixed Routes:	14
Wednesday 0600 - 2420	Sunday 0900 - 2300	▪ Number of Accessible Routes:	14
Thursday 0600 - 2420	Holidays 0900 - 2300	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 843,750 litres
Operators	103	10	- Biodiesel B5: 1,076,427 litres
Other Transportation Operations	8		- Biodiesel B20:
Vehicle Mechanics	7		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	16		- Natural Gas:
Plant and Other Maintenance	2		- Electricity:
General and Administration	3		- Other:
TOTAL EMPLOYEES	139	10	
▪ Union Affiliations:	ATU 966 (Operators)		
	ATU 966 (Mechanics)		
	CUPE 87 (clerks)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,577,000 100.00%	164,614 100.00%	3,235,195 100.00%	19.65
<b>TOTAL</b>	<b>3,577,000</b>	<b>164,614</b>	<b>3,235,195</b>	<b>19.65</b>



# Thunder Bay Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other U-Pass	Criteria
01/04/2009					
Adults	\$2.50	\$2.00	\$67.00		
Children	\$2.50	\$2.00	\$57.00		
Students	\$2.50	\$2.00	\$57.00		
Seniors	\$2.50	\$2.00	\$57.00		
Other: Student				\$70	Full time University Students

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	49		6.7		36	28	<b>Internal Combustion</b> - Diesel - Biodiesel (all blends) 49 - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>49</b>	<b>0</b>			<b>36</b>	<b>28</b>	
Total Low-Floor Bus (30'-60')	49		Average Bus Age (years)		6.7		<b>TOTAL</b> 49

## VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	3,168,971	3,235,195
Total Vehicle Kilometres	3,176,051	3,241,369
Revenue Vehicle Hours	160,349	164,614
Auxiliary Revenue Vehicle Hours	268	186
Total Vehicle Hours	161,244	165,435
Operators Paid Hours	224,640	217,381
Vehicle Mechanics Paid Hours	14,560	14,560
Total Employee Paid Hours	296,660	289,401

## PASSENGER DATA

Adult Passenger Trips	2,083,838	2,123,462
Concession Fare Trips	1,326,459	1,453,538
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	235,023	252,100
Student Passenger Trips	441,034	488,180
Senior Passenger Trips	368,202	399,420

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	3,410,297	3,577,000
Auxiliary Service Passenger Trips	2,516	2,654

## OPERATING EXPENSES

Transportation Operations Expenses	\$7,215,813	\$7,339,690
Fuel/Energy Exp. for Vehicles	\$2,015,195	\$1,405,211
Vehicle Maintenance Expenses	\$1,790,924	\$2,011,000
Plant Maintenance Expenses	\$760,651	\$825,510
General/Administration Expenses	\$1,695,148	\$2,035,978
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$13,477,731</b>	<b>\$13,617,389</b>
Debt Service Payment		
Total Operating Expenses	\$13,477,731	\$13,617,389

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$4,539,378	\$4,767,220
<b>TOTAL OPERATING REVENUES</b>	<b>\$4,621,450</b>	<b>\$4,823,740</b>
Total Revenues	\$4,622,810	\$4,824,770
<b>NET DIRECT OPERATING COST</b>	<b>\$8,856,281</b>	<b>\$8,793,649</b>
<b>NET OPERATING COST</b>	<b>\$8,854,921</b>	<b>\$8,792,619</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$656,200	\$750,200
Municipal Operating Contribution	\$8,198,721	\$8,042,419
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$2,680,600</b>	<b>\$1,423,764</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$2,680,600</b>	<b>\$1,423,764</b>
Federal Capital Contribution	\$8,000	
Provincial Capital Contribution	\$1,979,000	\$1,423,764
Municipal Capital Contribution	\$693,600	
Other Capital Contributions		

## PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	35%
Municipal Operating Contribution / Capita	\$75.22	\$73.78
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.60	\$2.46

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.33	\$1.33
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.95	\$3.81
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$83.59	\$82.31
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	31.29	32.82
Reg. Serv. Pass. / Rev. Veh. Hr.	21.27	21.73

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.47	1.51
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	19.76	19.65
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.76
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## TOP WAGE RATES

Operators	\$21.20	\$21.52
Mechanics	\$25.67	\$27.55

## Timmins Transit

Transit Contact: Catherine Verreault  
Manager of Transit Operations

Statistical Contact: Catherine Verreault  
Manager of Transit Operations

Phone: 705-360-2600 x3501 Fax: 705-360-2698

Email: catherine.verreault@timmins.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1975	▪ Adult Cash Fare:	\$2.25
▪ Serves:	Timmins	▪ Ridership (revenue passengers):	973,764
▪ Municipal Population:	44,500	▪ Total Operating Revenues:	\$1,413,837
▪ Service Area Population:	38,000	▪ Total Direct Operating Expenses:	\$4,414,584
▪ Service Area Size:	24.0 square kilometres	▪ Active Vehicles:	21
▪ Service provided by:	Municipal Department	- Standard Buses	21
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	90.48%
Monday 0600 - 2330	Friday 0600 - 2330	▪ Percentage of accessible transit fleet:	90.48%
Tuesday 0600 - 2330	Saturday 0630 - 2330	▪ Number of Fixed Routes:	8
Wednesday 0600 - 2330	Sunday 0830 - 1830	▪ Number of Accessible Routes:	8
Thursday 0600 - 2330	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 623,056 litres
Operators	18	12	- Biodiesel B5:
Other Transportation Operations	3		- Biodiesel B20:
Vehicle Mechanics	4		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	5		- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	6		- Other:
TOTAL EMPLOYEES	36	12	
▪ Union Affiliations:	CUPE 1544 (Operators)		
	CUPE 1544 (Mechanics)		
	CUPE 434 (Office)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	973,764 100.00%	41,922 100.00%	1,059,176 100.00%	25.27
<b>TOTAL</b>	<b>973,764</b>	<b>41,922</b>	<b>1,059,176</b>	<b>25.27</b>

# Timmins Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2009					
Adults	\$2.25	\$2.25	\$65.00		
Children					under 9 - free
Students	\$1.75	\$1.75	\$50.00		9 and over
Seniors	\$1.75	\$1.75	\$50.00		65 and over
Other: ODSP			\$50.00		Ontario Works

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	19	2	7.3	20.5	13	13	<b>Internal Combustion</b>
Commuter Rail							- Diesel 21
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>19</b>	<b>2</b>			<b>13</b>	<b>13</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	19		Average Bus Age (years)		8.5		<b>21</b>

## VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	949,191	1,059,176
Total Vehicle Kilometres	1,101,391	1,211,376
Revenue Vehicle Hours	40,240	41,922
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	40,240	41,922
Operators Paid Hours	59,280	57,408
Vehicle Mechanics Paid Hours	8,320	8,320
Total Employee Paid Hours	92,040	94,068

## PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>900,601</b>	<b>973,764</b>
Regular Service Passenger-Kms	949,191	
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$2,101,410	\$2,121,164
Fuel/Energy Exp. for Vehicles	\$667,901	\$507,293
Vehicle Maintenance Expenses	\$1,210,049	\$1,015,854
Plant Maintenance Expenses	\$366,818	\$323,088
General/Administration Expenses	\$484,162	\$447,185
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$4,830,340</b>	<b>\$4,414,584</b>
Debt Service Payment		
Total Operating Expenses	\$4,830,340	\$4,414,584

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,362,620</b>	<b>\$1,378,968</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,374,488</b>	<b>\$1,413,837</b>
Total Revenues	\$1,374,488	\$1,413,837
<b>NET DIRECT OPERATING COST</b>	<b>\$3,455,852</b>	<b>\$3,000,747</b>
<b>NET OPERATING COST</b>	<b>\$3,455,852</b>	<b>\$3,000,747</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$6,750	\$438,370
Municipal Operating Contribution	\$3,449,102	\$2,562,377
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,284,098</b>	<b>\$1,031,420</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,284,099</b>	<b>\$1,156,466</b>
Federal Capital Contribution	\$237,695	\$366,329
Provincial Capital Contribution	\$195,763	\$268,743
Municipal Capital Contribution	\$356,843	\$521,394
Other Capital Contributions	\$493,798	

## PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	32%
Municipal Operating Contribution / Capita	\$90.77	\$67.43
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.84	\$3.08

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.51	\$1.42
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.36	\$4.53
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$120.04	\$105.30
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	23.70	25.63
Reg. Serv. Pass. / Rev. Veh. Hr.	22.38	23.23

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.06	1.10
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.59	25.27
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.68	0.73
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## TOP WAGE RATES

Operators	\$21.66	\$22.26
Mechanics	\$25.54	\$26.96

# TTC (Toronto)

Transit Contact: Vincent Rodo  
General Manager & General Secretary

Statistical Contact: Jim Rubin  
Acting Marketing Research Director  
Phone: 416-393-3640 Fax: 416-338-0127  
Email: jim.rubin@ttc.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	471,233,000
▪ Municipal Population:	2,503,281	▪ Total Operating Revenues:	\$859,511,656
▪ Service Area Population:	2,503,281	▪ Total Direct Operating Expenses:	\$1,286,957,165
▪ Service Area Size:	632.0 square kilometres	▪ Active Vehicles:	2,866
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	249
		- Heavy Rail Vehicles	678
		- Standard Buses	1,733
			178
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	86.56%
		▪ Percentage of accessible transit fleet:	83.18%
Monday	0600 - 0130		
Tuesday	0600 - 0130		
Wednesday	0600 - 0130		
Thursday	0600 - 0130		
Friday	0600 - 0130		
Saturday	0600 - 0130		
Sunday	0800 - 0130		
Holidays	0800 - 0130		
▪ Employees Statistics:	Full-time	Part-time	
Operators	5163		
Other Transportation Operations	833		
Vehicle Mechanics	470		
Other Vehicle Maintenance and Servicing	2121		
Plant and Other Maintenance	1870		
General and Administration	1429	18	
TOTAL EMPLOYEES	11886	18	
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
	CUPE 2, International Association of Machinists & Aerospace Lodge 235		
▪ Disruption during 2008:	Strike		
	Start Date: 25/04/2008		
	End Date: 27/04/2008		
	Duration: 2 days		
		▪ Number of Fixed Routes:	155
		▪ Number of Accessible Routes:	131
		▪ Energy Consumption:	
		- Diesel:	80,974,951 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	319,205,504 kilowatt-hours
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	393,380,063 50.12%	5,914,025 62.15%	114,130,801 56.31%	19.30
Streetcar	86,848,781 11.07%	906,933 9.53%	11,868,434 5.86%	13.09
Light Rail	13,589,286 1.73%	125,536 1.32%	3,193,985 1.58%	25.44
Heavy Rail	291,009,752 37.08%	2,569,542 27.00%	73,473,347 36.25%	28.59
<b>TOTAL</b>	<b>784,827,88</b>	<b>9,516,036</b>	<b>202,666,56</b>	<b>21.30</b>

## REMARKS:

\* Operator Paid Hours includes Other Transport Operations Paid hours for both years. \* Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. \* Student Passenger Trips also includes Senior Passenger Trips in both years.

## TTC (Toronto)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
04/11/2007					
Adults	\$2.75	\$2.25	\$109.00	100	
Children	\$0.70	\$0.50			12 years of age or under
Students	\$1.85	\$1.50	\$91.25	84	must have TTC student discount card
Seniors	\$1.85	\$1.50	\$91.25	84	must have appropriate ID
Other: Day Pass \$9.00	\$9.00				

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,500	233	4.7	23.5	1,482	865	<b>Internal Combustion</b>
Commuter Rail							- Diesel 1,733
Ferry							- Biodiesel (all blends)
Heavy Rail	678		17.9		556	322	- Natural Gas (CNG or LNG)
Light Rail	28		24.8		24	16	- Other
Locomotive							<b>Electric</b>
Streetcar		249		27.6	180	139	- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2,206</b>	<b>482</b>			<b>2,242</b>	<b>1,342</b>	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	1,263		Average Bus Age (years)		7.2		<b>TOTAL 1,733</b>

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	193,198,996	202,666,567
Total Vehicle Kilometres	207,713,568	217,869,972
Revenue Vehicle Hours	8,921,966	9,516,036
Auxiliary Revenue Vehicle Hours	133,616	132,190
Total Vehicle Hours	9,597,225	10,103,040
Operators Paid Hours	13,750,000	14,610,000
Vehicle Mechanics Paid Hours	5,610,000	5,710,000
Total Employee Paid Hours	26,150,000	27,430,000

### PASSENGER DATA

Adult Passenger Trips	378,893,000	381,848,000
Concession Fare Trips	87,807,000	89,385,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	11,035,000	10,972,000
Student Passenger Trips	59,994,000	60,346,000
Senior Passenger Trips		

### REGULAR SERVICE PASSENGER TRIPS

	<b>466,700,000</b>	<b>471,233,000</b>
Regular Service Passenger-Kms	4,433,650,000	4,476,713,500
Auxiliary Service Passenger Trips	2,954,115	2,595,949

### OPERATING EXPENSES

Transportation Operations Expenses	\$475,479,799	\$528,028,504
Fuel/Energy Exp. for Vehicles	\$94,930,415	\$109,771,991
Vehicle Maintenance Expenses	\$269,577,610	\$292,707,894
Plant Maintenance Expenses	\$150,059,011	\$162,102,635
General/Administration Expenses	\$182,764,913	\$194,346,141
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,172,811,748</b>	<b>\$1,286,957,165</b>
Debt Service Payment		
Total Operating Expenses	\$1,211,424,086	\$1,331,788,000

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$837,013,292</b>	<b>\$834,866,799</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$866,651,342</b>	<b>\$859,511,656</b>
Total Revenues	\$891,782,086	\$886,407,000
<b>NET DIRECT OPERATING COST</b>	<b>\$306,160,406</b>	<b>\$427,445,509</b>
<b>NET OPERATING COST</b>	<b>\$319,642,000</b>	<b>\$445,381,000</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$171,832,000	\$91,600,000
Municipal Operating Contribution	\$147,810,000	\$353,781,000
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$664,100,000</b>	<b>\$762,852,000</b>
Total Capital Disposals	\$422,843	\$118,251
<b>TOTAL CAPITAL FUNDING</b>	<b>\$664,100,000</b>	<b>\$762,900,000</b>
Federal Capital Contribution	\$251,000,000	\$206,500,000
Provincial Capital Contribution	\$209,500,000	\$191,000,000
Municipal Capital Contribution	\$161,600,000	\$241,500,000
Other Capital Contributions	\$42,000,000	\$123,900,000

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	74%	67%
Municipal Operating Contribution / Capita	\$59.05	\$141.33
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.66	\$0.91

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.79	\$1.77
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.51	\$2.73
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$123.94	\$129.18
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	186.44	188.25
Reg. Serv. Pass. / Rev. Veh. Hr.	52.31	49.52

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	3.56	3.80
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.65	21.30
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.66
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### TOP WAGE RATES

Operators	\$27.38	\$28.57
Mechanics	\$31.57	\$32.52

## Wasaga Beach Transit

Transit Contact: Doug Harrison  
President, Georgian Coachlines

Statistical Contact: Lynn Morton  
Treasurer

Phone: 705-429-3844 x2244 Fax: 705-429-6732

Email: treasurer@wasagabeach.com

### SYSTEM HIGHLIGHTS:

▪ System established:	07/07/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Wasaga Beach	▪ Ridership (revenue passengers):	25,671
▪ Municipal Population:	16,700	▪ Total Operating Revenues:	\$39,633
▪ Service Area Population:	16,700	▪ Total Direct Operating Expenses:	\$348,559
▪ Service Area Size:	59.7 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with Georgian Coachlines	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0700 - 1900	Saturday 0700 - 1900	▪ Number of Fixed Routes:	2
Wednesday 0700 - 1900	Sunday 0700 - 1900	▪ Number of Accessible Routes:	0
Thursday 0700 - 1900	Holidays 0700 - 1900	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	25,671 100.00%	8,756 100.00%	181,994 100.00%	20.79
<b>TOTAL</b>	<b>25,671</b>	<b>8,756</b>	<b>181,994</b>	<b>20.79</b>

### REMARKS:

A second transit route was added in June 2009. Council authorized the purchase of an accessible bus in the 2010 budget.

# Wasaga Beach Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
14/07/2008					
Adults	\$2.00	\$1.50			
Children	\$1.50	\$1.00			under 5 years-free
Students	\$1.50	\$1.00			
Seniors	\$1.50	\$1.00			

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		1.0		2	2	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>0</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		1.0		- Fuel Cell
							<b>TOTAL 2</b>

## VEHICLE KILOMETRES AND HOURS

	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	45,936	181,994	<b>FINANCIAL</b>		
Total Vehicle Kilometres	45,936	181,994	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	7%	11%
Revenue Vehicle Hours	2,124	8,756	Municipal Operating Contribution / Capita	\$6.40	\$18.50
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$20.26	\$12.03
Total Vehicle Hours	2,124	8,756	<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.62	\$1.54
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$21.87	\$13.58

## PASSENGER DATA

Adult Passenger Trips		10,032	<b>COST EFFICIENCY</b>		
Concession Fare Trips		15,639	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$53.28	\$39.81
Concession Fare Trips Details:			<b>SERVICE UTILIZATION</b>		
Child Passenger Trips			Reg. Serv. Pass. / Capita	0.32	1.54
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	2.44	2.93
Senior Passenger Trips			<b>AMOUNT OF SERVICE</b>		

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	5,174	25,671	Rev. Veh. Hrs. / Capita	0.13	0.52
Auxiliary Service Passenger Trips		243,875	<b>AVERAGE SPEED</b>		
			Rev. Veh. Kms. / Rev. Veh. Hr.	21.63	20.79

## OPERATING EXPENSES

Transportation Operations Expenses	\$113,174	\$348,559	<b>LABOUR PRODUCTIVITY</b>		
Fuel/Energy Exp. for Vehicles			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Vehicle Maintenance Expenses			<b>TOP WAGE RATES</b>		
Plant Maintenance Expenses			Operators		
General/Administration Expenses			Mechanics		
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$113,174</b>	<b>\$348,559</b>			
Debt Service Payment					
Total Operating Expenses	\$113,174	\$348,559			

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$8,366	\$39,633
<b>TOTAL OPERATING REVENUES</b>	<b>\$8,366</b>	<b>\$39,633</b>
Total Revenues	\$8,366	\$39,633
<b>NET DIRECT OPERATING COST</b>	<b>\$104,808</b>	<b>\$308,926</b>
<b>NET OPERATING COST</b>	<b>\$104,808</b>	<b>\$308,926</b>
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$104,808	\$308,926
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

### TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

### TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

## GRT (Waterloo Region)

Transit Contact: Eric Gillespie  
Director of Transit Services

Statistical Contact: Jill Dickinson  
Transit Analyst  
Phone: 519-575-4814 Fax: 519-575-4449  
Email: djill@region.waterloo.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/10/2000	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Regional Municipality of Waterloo, (Cambridge, Kitchener & Waterloo)	▪ Ridership (revenue passengers):	16,599,974
▪ Municipal Population:	473,700	▪ Total Operating Revenues:	\$21,480,217
▪ Service Area Population:	422,127	▪ Total Direct Operating Expenses:	\$58,143,376
▪ Service Area Size:	318.3 square kilometres	▪ Active Vehicles:	218
▪ Service provided by:	Municipal Department, under contract with Hendry Coachlines Inc.	- Standard Buses	218
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	90.37%
Monday	0600 - 0030	▪ Percentage of accessible transit fleet:	90.37%
Tuesday	0600 - 0030	▪ Number of Fixed Routes:	67
Wednesday	0600 - 0030	▪ Number of Accessible Routes:	52
Thursday	0600 - 0030	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	7,618,578 litres
Operators	Full-time 364 Part-time 47	- Biodiesel B5:	
Other Transportation Operations	25	- Biodiesel B20:	
Vehicle Mechanics	48	- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	37	- Natural Gas:	106,919 cubic-metres
Plant and Other Maintenance		- Electricity:	
General and Administration	41	- Other:	
TOTAL EMPLOYEES	515		
▪ Union Affiliations:	CAW 4304 (Operators)		
	CAW 4304 (Mechanics)		
	CUPE 1883 (Administration)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	22,921,727 100.00%	544,860 100.00%	11,271,570 100.00%	20.69
<b>TOTAL</b>	<b>22,921,727</b>	<b>544,860</b>	<b>11,271,570</b>	<b>20.69</b>

### REMARKS:

The Route 21 pilot service to Elmira began operation on April 6th 2009. This service connects the Town of Elmira, which is approximately 10 kilometres outside of the city urban area, with the Conestoga Mall transit terminal in Waterloo. The route includes stops in the Town of St. Jacobs' and at the St. Jacobs Farmer's Market. The pilot, which was recently extended until April 2011, represents the first step in a Rural Service Strategy to provide transit service to Township Urban Areas in the Region. The expansion of U-pass programs to include summer terms and co-op students contributed to steady ridership growth as service expansion slowed due to financial restrictions. GRT continued work on a Transit Network Redesign Project in collaboration with the University of Waterloo in anticipation of the implementation of a new Rapid Transit System.



## GRT (Waterloo Region)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other passes	Criteria
01/01/2009					
Adults	\$2.50	\$1.80	\$60.00	Corporate Pass \$51.05	Over 16 years
Children	\$2.50	\$1.55	\$50.00		5-16; under 5 years free
Students	\$2.50	\$1.55	\$50.00	\$220/5-month	Elementary & Secondary
Seniors	\$2.50	\$1.55	\$50.00		65 years and over
Other: U-Pass				\$49.75/\$50.42	4-month Wilfrid Laurier/U Waterloo

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	197	21	6.7	19.1	173	109	<b>Internal Combustion</b>
Commuter Rail							- Diesel 215
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG) 3
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>197</b>	<b>21</b>			<b>173</b>	<b>109</b>	<b>TOTAL 218</b>
Total Low-Floor Bus (30'-60')	197		Average Bus Age (years)		7.9		

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	10,885,687	11,271,570
Total Vehicle Kilometres	11,816,583	12,164,677
Revenue Vehicle Hours	532,091	544,860
Auxiliary Revenue Vehicle Hours	1,103	773
Total Vehicle Hours	559,226	577,814
Operators Paid Hours	856,052	899,365
Vehicle Mechanics Paid Hours	109,115	109,494
Total Employee Paid Hours	1,209,020	1,257,681

### PASSENGER DATA

Adult Passenger Trips	1,676,809	1,684,720
Concession Fare Trips	14,134,062	14,915,254
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	387,628	400,221
Student Passenger Trips	6,227,779	6,572,130
Senior Passenger Trips	519,964	548,714

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	15,810,871	16,599,974
Auxiliary Service Passenger Trips	15,153	10,281

### OPERATING EXPENSES

Transportation Operations Expenses	\$30,624,176	\$33,116,265
Fuel/Energy Exp. for Vehicles	\$8,389,819	\$6,078,937
Vehicle Maintenance Expenses	\$12,689,477	\$11,693,470
Plant Maintenance Expenses	\$3,075,724	\$3,322,225
General/Administration Expenses	\$3,429,247	\$3,932,479
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$58,208,443</b>	<b>\$58,143,376</b>
Debt Service Payment	\$3,045,001	\$3,287,629
Total Operating Expenses	\$61,275,915	\$61,610,519

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$19,434,188	\$20,665,360
<b>TOTAL OPERATING REVENUES</b>	<b>\$20,212,775</b>	<b>\$21,480,217</b>
Total Revenues	\$20,766,300	\$21,858,647
<b>NET DIRECT OPERATING COST</b>	<b>\$37,995,668</b>	<b>\$36,663,159</b>
<b>NET OPERATING COST</b>	<b>\$40,509,615</b>	<b>\$39,751,872</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$7,646,435	\$8,508,687
Municipal Operating Contribution	\$29,818,179	\$27,715,556
Other Operating Contributions		\$240,000
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$3,045,001	\$3,287,629

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$13,480,048</b>	<b>\$11,039,831</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$13,480,048</b>	<b>\$11,039,831</b>
Federal Capital Contribution	\$15,878	\$20,133
Provincial Capital Contribution	\$5,540,438	\$654,966
Municipal Capital Contribution	\$3,000,000	\$5,500,000
Other Capital Contributions	\$4,923,732	\$4,864,732

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	35%	37%
Municipal Operating Contribution / Capita	\$70.62	\$65.66
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.40	\$2.21

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.23	\$1.24
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.68	\$3.50
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$104.09	\$100.63
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	37.45	39.32
Reg. Serv. Pass. / Rev. Veh. Hr.	29.71	30.47

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.26	1.29
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.46	20.69
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.62	0.61
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### TOP WAGE RATES

Operators	\$24.80	\$25.54
Mechanics	\$28.64	\$29.50

## Wawa Transit

Transit Contact: Cathy Cyr  
Deputy Clerk

Statistical Contact: Doreen Pavlic  
Deputy Treasurer

Phone: 705-856-2244 x226 Fax: 705-856-2120

Email: dpavlic@wawa.cc

### SYSTEM HIGHLIGHTS:

▪ System established:	13/02/2006	▪ Adult Cash Fare:	\$3.75
▪ Serves:	Municipality of Wawa	▪ Ridership (revenue passengers):	2,154
▪ Municipal Population:	3,204	▪ Total Operating Revenues:	\$9,651
▪ Service Area Population:	3,204	▪ Total Direct Operating Expenses:	\$42,972
▪ Service Area Size:	3.5 square kilometres	▪ Active Vehicles:	1
▪ Service provided by:	Municipal Department, under contract with Lloyd's of Wawa	- Small Community Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0845 - 1445	Friday 0845 - 1445	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0845 - 1445	Saturday N/A	▪ Number of Fixed Routes:	0
Wednesday 0845 - 1445	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0845 - 1445	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	3,434 litres
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,154 100.00%	0 0.00%	0 0.00%	
<b>TOTAL</b>	<b>2,154</b>	<b>0</b>	<b>0</b>	<b>0.00</b>

### REMARKS:

\* Charter service available at \$40/hr by request. \* No routes are on gravel roads. \* Transit service is by appointment. \* Fares: To Mission - Adult Cash \$5.25, Ticket \$4.55; Children Cash \$3.25, Ticket \$2.73; Seniors/Disabled Cash \$3.75, Ticket \$3.18.

# Wawa Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
05/08/2008					
Adults	\$3.75	\$3.18			
Children	\$1.75	\$1.36			Under 10 yrs
Students					
Seniors	\$2.75	\$2.27			
Other: Disabled	\$2.75	\$2.27			

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1		7.0		1	1	<b>Internal Combustion</b>
Commuter Rail							- Diesel 1
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>1</b>	<b>0</b>			<b>1</b>	<b>1</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		7.0		1

## VEHICLE KILOMETRES AND HOURS

	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres			<b>FINANCIAL</b>		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	13%	22%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$17.26	\$10.40
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$20.39	\$15.47
Total Vehicle Hours					

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

## OPERATING EXPENSES

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

## TOTAL DIRECT OPERATING EXPENSES

Debt Service Payment

Total Operating Expenses

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

### REGULAR SERV. PASS. REVENUES

### TOTAL OPERATING REVENUES

Total Revenues

### NET DIRECT OPERATING COST

### NET OPERATING COST

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

## CAPITAL EXPENSES AND FUNDING SOURCES

### TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

### TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.

## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.

## COST EFFICIENCY

Tot. Dir. &amp; Aux. Oper. Exp. / Tot. Veh. Hr.

## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita

Reg. Serv. Pass. / Rev. Veh. Hr.

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita

## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.

## LABOUR PRODUCTIVITY

Rev. &amp; Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

## TOP WAGE RATES

Operators

Mechanics

## Welland Transit

Transit Contact: Margaret Fortin  
Transit Office Coordinator

Statistical Contact: Margaret Fortin  
Transit Office Coordinator  
Phone: 905-735-1700 x3031 Fax: 905-732-9422  
Email: margaret.fortin@welland.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	19/11/1973	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Welland	▪ Ridership (revenue passengers):	548,515
▪ Municipal Population:	50,331	▪ Total Operating Revenues:	\$841,456
▪ Service Area Population:	48,000	▪ Total Direct Operating Expenses:	\$2,837,538
▪ Service Area Size:	86.0 square kilometres	▪ Active Vehicles:	22
▪ Service provided by:	Municipal Department	- Small Community Buses	10
		- Standard Buses	12
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	86.36%
Monday	0700 - 1900	Friday	0700 - 1900
Tuesday	0700 - 1900	Saturday	1000 - 1900
Wednesday	0700 - 1900	Sunday	N/A
Thursday	0700 - 1900	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators	21	7	
Other Transportation Operations	1		
Vehicle Mechanics	1		
Other Vehicle Maintenance and Servicing	1	1	
Plant and Other Maintenance			
General and Administration	2	1	
TOTAL EMPLOYEES	26	9	
▪ Union Affiliations:	ATU 1633 (Operators)		
	ATU 1633 (Mechanics)		
		▪ Number of Fixed Routes:	15
		▪ Number of Accessible Routes:	9
		▪ Energy Consumption:	
		- Diesel:	396,046 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	620,648	100.00%	29,988	100.00%	679,351	100.00%	22.65
<b>TOTAL</b>	<b>620,648</b>		<b>29,988</b>		<b>679,351</b>		<b>22.65</b>

### REMARKS:

Glendale Link: Implementation May 1st to August 31st (Summer transportation from Niagara College, Welland Campus to Niagara College, Niagara on the Lake Campus)

## Welland Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
02/09/2008					
Adults	\$2.50	\$1.90	\$69.00		
Children	\$1.25				5-12 years
Students	\$2.50	\$1.50	\$59.00		
Seniors	\$2.50	\$1.50	\$52.00		65 years and over
	\$3.25	\$2.75			Inter-municipal

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	19	3	6.1	18.7	15	13	- Diesel	22
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							<b>Electric</b>	
Locomotive							- Trolley	
Streetcar							- Battery	
<b>TOTAL ACTIVE VEHICLES</b>	<b>19</b>	<b>3</b>			<b>15</b>	<b>13</b>	- Fuel Cell	
Total Low-Floor Bus (30'-60')	6		Average Bus Age (years)		7.8		<b>TOTAL</b>	<b>22</b>

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	672,632	679,351
Total Vehicle Kilometres	881,756	936,552
Revenue Vehicle Hours	30,049	29,988
Auxiliary Revenue Vehicle Hours	8,293	9,832
Total Vehicle Hours	40,763	42,486
Operators Paid Hours	43,711	48,603
Vehicle Mechanics Paid Hours	2,100	2,168
Total Employee Paid Hours	57,201	62,340

### PASSENGER DATA

Adult Passenger Trips	291,697	312,654
Concession Fare Trips	216,993	235,861
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	5,167	5,485
Student Passenger Trips	103,330	109,703
Senior Passenger Trips	108,496	120,673

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	6,480,710	6,966,141
Auxiliary Service Passenger Trips	25,670	49,380

### OPERATING EXPENSES

Transportation Operations Expenses	\$1,442,240	\$1,644,999
Fuel/Energy Exp. for Vehicles	\$509,070	\$401,701
Vehicle Maintenance Expenses	\$425,334	\$530,514
Plant Maintenance Expenses		
General/Administration Expenses	\$274,925	\$260,324
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$2,651,569</b>	<b>\$2,837,538</b>
Debt Service Payment		
Total Operating Expenses	\$2,651,569	\$2,837,538

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$738,174	\$793,957
<b>TOTAL OPERATING REVENUES</b>	<b>\$789,080</b>	<b>\$841,456</b>
Total Revenues	\$1,147,711	\$1,230,350
<b>NET DIRECT OPERATING COST</b>	<b>\$1,862,489</b>	<b>\$1,996,082</b>
<b>NET OPERATING COST</b>	<b>\$1,503,858</b>	<b>\$1,607,188</b>
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$1,503,858	\$1,607,188
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$917,883</b>	<b>\$488,916</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$917,883</b>	<b>\$488,916</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$905,000	\$488,916
Municipal Capital Contribution	\$12,883	
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	30%
Municipal Operating Contribution / Capita	\$31.33	\$33.48
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.66	\$3.64

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.45	\$1.45
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.21	\$5.17
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$65.05	\$66.79
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	10.60	11.43
Reg. Serv. Pass. / Rev. Veh. Hr.	16.93	18.29

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.63	0.62
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.38	22.65
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.88	0.82
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### TOP WAGE RATES

Operators	\$22.27	\$22.94
Mechanics	\$27.94	\$28.78

## Transit Windsor

Transit Contact: Penny Williams  
General Manager

Statistical Contact: Tony Houad  
Director of Corporate Services  
Phone: 519-944-4141 x229 Fax: 519-944-5487  
Email: thouad@city.windsor.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	29/11/1977	▪ Adult Cash Fare:	\$2.45	
▪ Serves:	City of Windsor	▪ Ridership (revenue passengers):	6,155,650	
▪ Municipal Population:	216,473	▪ Total Operating Revenues:	\$11,795,493	
▪ Service Area Population:	216,473	▪ Total Direct Operating Expenses:	\$24,414,410	
▪ Service Area Size:	146.9 square kilometres	▪ Active Vehicles:	104	
▪ Service provided by:	Transit Commission	- Small Community Buses	1	
		- Standard Buses	103	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	65.38%	
Monday	0500 - 0200	▪ Percentage of accessible transit fleet:	65.38%	
Tuesday	0500 - 0200			
Wednesday	0500 - 0200	▪ Number of Fixed Routes:	14	
Thursday	0500 - 0200	▪ Number of Accessible Routes:	14	
		▪ Energy Consumption:		
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel:	3,009,952 litres
Operators	162		- Biodiesel B5:	
Other Transportation Operations	16	1	- Biodiesel B20:	
Vehicle Mechanics	17		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	25		- Natural Gas:	
Plant and Other Maintenance	4		- Electricity:	
General and Administration	17	9	- Other:	
TOTAL EMPLOYEES	241	10		
▪ Union Affiliations:	ATU 616 (Operators)			
	ATU 616 (Mechanics)			
	ATU 616 (Office/clerical)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	6,580,558 100.00%	255,056 100.00%	4,831,333 100.00%	18.94
<b>TOTAL</b>	<b>6,580,558</b>	<b>255,056</b>	<b>4,831,333</b>	<b>18.94</b>

### REMARKS:

\* Post secondary students can purchase 4-month semester pass for \$218. \* Eighteen hybrids were added to the fleet in July 2009.

## Transit Windsor

### FARE STRUCTURE

Effective Date:	01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Pass	Criteria
Adults		\$2.45	\$2.13	\$79.00		
Children						
Students		\$1.70	\$1.64	\$55.00	\$87 July & August	Full-time Secondary & Elementary & Post Secondary
Seniors		\$1.70	\$1.64	\$40.00		60+
Other: Tunnel		\$3.75	\$3.75	\$79.00	\$130 City & Tunnel	to downtown Detroit

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	68	36	5.1	20.3	85	50	<b>Internal Combustion</b>
Commuter Rail							- Diesel 104
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>68</b>	<b>36</b>			<b>85</b>	<b>50</b>	<b>TOTAL 104</b>
Total Low-Floor Bus (30'-60')	67		Average Bus Age (years)		10.4		

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	4,977,536	4,831,333
Total Vehicle Kilometres	5,573,749	5,478,000
Revenue Vehicle Hours	260,058	255,056
Auxiliary Revenue Vehicle Hours	2,299	2,300
Total Vehicle Hours	291,005	287,322
Operators Paid Hours	349,999	349,780
Vehicle Mechanics Paid Hours	37,167	36,360
Total Employee Paid Hours	527,330	522,206

### PASSENGER DATA

Adult Passenger Trips	3,746,640	3,596,774
Concession Fare Trips	2,665,496	2,558,876
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		
Student Passenger Trips	1,765,597	1,694,973
Senior Passenger Trips	668,375	641,640

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	6,412,136	6,155,650
Auxiliary Service Passenger Trips		65,000

### OPERATING EXPENSES

Transportation Operations Expenses	\$13,990,827	\$14,336,353
Fuel/Energy Exp. for Vehicles	\$3,393,899	\$2,374,511
Vehicle Maintenance Expenses	\$4,201,873	\$4,486,147
Plant Maintenance Expenses	\$1,276,379	\$1,164,539
General/Administration Expenses	\$2,126,650	\$2,052,860
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$24,989,628</b>	<b>\$24,414,410</b>
Debt Service Payment		
Total Operating Expenses	\$25,422,642	\$25,102,784

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$11,599,854</b>	<b>\$11,088,825</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$12,412,633</b>	<b>\$11,795,493</b>
Total Revenues	\$12,412,633	\$11,795,493
<b>NET DIRECT OPERATING COST</b>	<b>\$12,576,995</b>	<b>\$12,618,917</b>
<b>NET OPERATING COST</b>	<b>\$13,010,009</b>	<b>\$13,307,291</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$2,012,000	\$2,121,000
Municipal Operating Contribution	\$10,998,009	\$11,186,291
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$445,376</b>	<b>\$11,925,237</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$445,376</b>	<b>\$11,925,237</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$310,218	\$3,574,215
Municipal Capital Contribution	\$135,158	\$8,351,022
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	48%
Municipal Operating Contribution / Capita	\$50.64	\$51.68
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.96	\$2.05

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.81	\$1.80
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.90	\$3.97
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$85.87	\$84.97
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	29.52	28.44
Reg. Serv. Pass. / Rev. Veh. Hr.	24.66	24.13

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.20	1.18
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	19.14	18.94
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.74
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### TOP WAGE RATES

Operators	\$23.51	\$25.12
Mechanics	\$28.13	\$28.84

## Woodstock Transit

Transit Contact: Richard D'Entremont  
Works and Transit Superintendent

Statistical Contact: Richard D'Entremont  
Works and Transit Superintendent  
Phone: 519-539-2382 x3140 Fax: 519-537-6984  
Email: rdentremont@city.woodstock.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1962	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Woodstock	▪ Ridership (revenue passengers):	258,700
▪ Municipal Population:	37,000	▪ Total Operating Revenues:	\$357,182
▪ Service Area Population:	37,000	▪ Total Direct Operating Expenses:	\$1,407,865
▪ Service Area Size:	52.0 square kilometres	▪ Active Vehicles:	9
▪ Service provided by:	Municipal Department	- Standard Buses	9
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	44.44%
Monday	0630 - 1830	▪ Percentage of accessible transit fleet:	44.44%
Tuesday	0630 - 1830	▪ Number of Fixed Routes:	6
Wednesday	0630 - 1830	▪ Number of Accessible Routes:	6
Thursday	0630 - 1830	▪ Energy Consumption:	
		- Diesel:	268,970 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		gasoline	1,517
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	6	13	
Other Transportation Operations			
Vehicle Mechanics		4	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance		3	
General and Administration			
TOTAL EMPLOYEES	6	20	
▪ Union Affiliations:	CUPE 1146 (Operators)		
	CUPE 1146 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	258,700	100.00%	21,336	100.00%	467,376	21.91
<b>TOTAL</b>	<b>258,700</b>		<b>21,336</b>		<b>467,376</b>	<b>21.91</b>



## Woodstock Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2008					
Adults	\$2.00	\$1.66	\$50.00		
Children					Under 6 yrs (free)
Students	\$2.00	\$1.66	\$40.00		
Seniors	\$2.00	\$1.66	\$40.00		

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4	5	2.3	29.4	7	6	<b>Internal Combustion</b>
Commuter Rail							- Diesel 9
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>4</b>	<b>5</b>			<b>7</b>	<b>6</b>	- Battery
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		17.3		- Fuel Cell
							<b>TOTAL 9</b>

### VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	433,800	467,376
Total Vehicle Kilometres	436,576	470,152
Revenue Vehicle Hours	21,336	21,336
Auxiliary Revenue Vehicle Hours	182	182
Total Vehicle Hours	21,518	21,518
Operators Paid Hours	22,464	22,464
Vehicle Mechanics Paid Hours	2,200	2,200
Total Employee Paid Hours	27,964	27,964

### PASSENGER DATA

Adult Passenger Trips	84,055	75,248
Concession Fare Trips	179,445	183,452
Concession Fare Trips Details:		
Child Passenger Trips	12,774	15,212
Student Passenger Trips	34,100	56,527
Senior Passenger Trips		25,220

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	52	52

### OPERATING EXPENSES

Transportation Operations Expenses	\$864,509	\$891,865
Fuel/Energy Exp. for Vehicles	\$264,226	\$210,096
Vehicle Maintenance Expenses	\$244,073	\$173,320
Plant Maintenance Expenses	\$95,707	\$90,595
General/Administration Expenses	\$79,401	\$41,989
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,547,916</b>	<b>\$1,407,865</b>
Debt Service Payment		
Total Operating Expenses	\$1,547,916	\$1,407,865

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$354,117	\$340,721
<b>TOTAL OPERATING REVENUES</b>	<b>\$377,687</b>	<b>\$357,182</b>
Total Revenues	\$377,687	\$357,182
<b>NET DIRECT OPERATING COST</b>	<b>\$1,170,229</b>	<b>\$1,050,683</b>
<b>NET OPERATING COST</b>	<b>\$1,170,229</b>	<b>\$1,050,683</b>
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$1,170,229	\$1,050,683
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$906,691</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$906,691</b>
Federal Capital Contribution	\$352
Provincial Capital Contribution	\$904,339
Municipal Capital Contribution	\$2,000
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	24%	25%
Municipal Operating Contribution / Capita		\$28.40
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.44	\$4.06
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.34	\$1.32
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.87	\$5.44
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$71.94	\$65.43
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	7.12	6.99
Reg. Serv. Pass. / Rev. Veh. Hr.	12.35	12.13
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	0.58	0.58
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	20.33	21.91
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.96	0.96
<b>TOP WAGE RATES</b>		
Operators	\$22.78	\$23.46
Mechanics	\$25.63	\$26.40

## YRT (York Region Transit)

Transit Contact: Rick Leary  
General Manager

Statistical Contact: Melanie Wright  
Program Manager, Service Planning  
Phone: 905-762-1282 x5631 Fax: 905-762-2113  
Email: melanie.wright@york.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/01/2001
- Serves: York Region
- Municipal Population: 1,032,606
- Service Area Population: 1,032,606
- Service Area Size: 1,776.0 square kilometres
- Service provided by: Regional, under contract with bus services
- Hours of Service:
 

Monday	0530 - 2330	Friday	0530 - 2330
Tuesday	0530 - 2330	Saturday	0600 - 2300
Wednesday	0530 - 2330	Sunday	0830 - 2300
Thursday	0530 - 2330	Holidays	0830 - 2300
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
<b>TOTAL EMPLOYEES</b>		
- Union Affiliations:
 

Union Information N/A (Operators)
Union Information N/A (Mechanics)
- Disruption during 2008:
 

Strike (VIVA Service)
Start Date: 24/09/2008
End Date: 10/10/2008
Duration: 16 days
- Adult Cash Fare: \$3.25
- Ridership (revenue passengers): 18,314,618
- Total Operating Revenues: \$47,722,292
- Total Direct Operating Expenses: \$118,751,052
- Active Vehicles: 434
 

- Small Community Buses	17
- Standard Buses	376
- Articulated Buses	41
- Percentage of accessible bus fleet: 98.16%
- Percentage of accessible transit fleet: 98.16%
- Number of Fixed Routes: 125
- Number of Accessible Routes: 0
- Energy Consumption:
 

- Diesel:	10,380,000 litres
- Biodiesel B5:	1,785,000 litres
- Biodiesel B20:	2,465,000 litres
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	25,840,176	100.00%	1,076,325	100.00%	25,382,334	23.58
<b>TOTAL</b>	<b>25,840,176</b>		<b>1,076,325</b>		<b>25,382,334</b>	<b>23.58</b>

## YRT (York Region Transit)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2009				2 zone: Cash/Ticket	
Adults	\$3.25	\$2.60	\$105.00	\$4.25/\$2.50	
Children	\$3.25	\$1.50	\$46.00	\$4.25/\$2.50	5-13 yrs; <1 - free; age 1-4 - free w. adult
Students	\$3.25	\$1.90	\$75.00	\$4.25/\$2.90	Full-time secondary w. valid ID
Seniors	\$3.25	\$1.50	\$46.00	\$4.25/\$2.50	>=65 years w. valid ID
Other: GO passengers	\$0.50				with valid GO ticket

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	426	8	3.7	20.3			<b>Internal Combustion</b>
Commuter Rail							- Diesel 333
Ferry							- Biodiesel (all blends) 101
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>426</b>	<b>8</b>			<b>0</b>	<b>0</b>	<b>TOTAL 434</b>
Total Low-Floor Bus (30'-60')	392		Average Bus Age (years)		4.0		

VEHICLE KILOMETRES AND HOURS	2008	2009	PERFORMANCE INDICATORS	2008	2009
Revenue Vehicle Kilometres	19,814,125	25,382,334	<b>FINANCIAL</b>		
Total Vehicle Kilometres	24,474,000	29,516,648	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	41%	40%
Revenue Vehicle Hours	1,040,912	1,076,325	Municipal Operating Contribution / Capita	\$67.10	\$70.23
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.58	\$3.88
Total Vehicle Hours	1,160,272	1,202,990	<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.43	\$2.54
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.07	\$6.48
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	14,822,215	14,237,294	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$98.64	\$98.71
Concession Fare Trips	4,024,429	4,077,324	<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	18.63	17.74
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.	18.11	17.02
<i>Student Passenger Trips</i>	3,090,860	3,118,759	<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>	933,569		Rev. Veh. Hrs. / Capita	1.03	1.04
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>18,846,644</b>	<b>18,314,618</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	19.04	23.58
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$101,598,075	\$105,885,011	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles			Operators	\$22.01	
Vehicle Maintenance Expenses	\$279,636	\$376,202	Mechanics	\$30.00	
Plant Maintenance Expenses	\$3,048,573	\$2,868,340			
General/Administration Expenses	\$9,521,934	\$9,621,499			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$114,448,218</b>	<b>\$118,751,052</b>			
Debt Service Payment	\$17,025,539	\$12,261,876			
Total Operating Expenses	\$135,040,680	\$134,642,047			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$45,713,737</b>	<b>\$46,559,586</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$46,937,886</b>	<b>\$47,722,292</b>			
Total Revenues	\$46,937,886	\$47,722,292			
<b>NET DIRECT OPERATING COST</b>	<b>\$67,510,332</b>	<b>\$71,028,760</b>			
<b>NET OPERATING COST</b>	<b>\$88,102,794</b>	<b>\$86,919,755</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$14,400,000	\$14,400,000			
Municipal Operating Contribution	\$67,866,834	\$72,519,755			
Other Operating Contributions					
Federal Debt Service Contribution	\$5,835,960				
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$49,552,835</b>	<b>\$107,380,002</b>			
Total Capital Disposals	\$48,656	\$44,317			
<b>TOTAL CAPITAL FUNDING</b>	<b>\$49,552,835</b>	<b>\$107,335,686</b>			
Federal Capital Contribution	\$6,806,115	\$29,311,600			
Provincial Capital Contribution	\$26,894,426	\$29,737,069			
Municipal Capital Contribution	\$15,852,294	\$48,287,017			
Other Capital Contributions					