

# **Ontario Urban Transit Fact Book**

## **1999 Operating Data**

prepared for  
The Ontario Ministry of Transportation

by  
The Canadian Urban Transit Association

## **Abstract**

The *Ontario Urban Transit Fact Book* is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 1998 and 1999, along with key performance indicators, for each of the transit systems.

Please communicate any corrections to the data to:

**Technical Services Section  
Canadian Urban Transit Association  
Suite 901, 55 York Street  
Toronto, Ontario  
M5J 1R7**  
Tel: (416) 365-9800 Ext 113  
Fax: (416) 365-1295  
e-mail: [canzi@cutaactu.on.ca](mailto:canzi@cutaactu.on.ca)

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## GLOSSARY

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems.

Vehicle and Employee statistics are for the Fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

### **GENERAL INFORMATION**

#### **Service Area Population**

Population living within the built-up area provided with regular transit service, as defined by local service standards (typically 400 metres from a service route).

#### **Fares**

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

#### **Active Vehicles**

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later).

#### **Stored Vehicles**

Revenue vehicles that were unlicensed, not being maintained or awaiting disposal.

#### **Peak Vehicles**

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

#### **Base Vehicles**

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

#### **Employees - Operators**

Operators only, does not include other transportation operations employees.

#### **Employees - Other Transportation Operations**

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

#### **Employees - Mechanics**

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

#### **Employees - Other Vehicle Maintenance**

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

#### **Employees - Plant Maintenance**

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

**Employees - General and Administration**

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

**Full-Time Employees**

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

**Part-Time Employees**

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

**Top Wage Rates**

Paid to most senior employees.

**OPERATING DATA****Revenue Vehicle Kilometres**

Annual kilometres travelled by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

**Total Vehicle Kilometres**

Total annual kilometres travelled by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

**Revenue Vehicle Hours**

Annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

**Total Vehicle Hours**

Total annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

**Operator Paid Hours**

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

**Mechanic Paid Hours**

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

**Total Employee Paid Hours**

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

## PASSENGER DATA

### **Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passengers trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

### **Regular Service Passenger Trips**

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

### **Regular Service Passenger Kilometres**

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

### **Auxiliary Service Passenger Trips**

All passengers trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

## FINANCIAL DATA

### **Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

### **Fuel/Energy Expenses for Vehicles**

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

### **Vehicle Maintenance Expenses**

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

### **Plant Maintenance Expenses**

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

### **General and Administration Expenses**

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

### **Total Direct Operating Expenses**

The total of the above elements; includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges and depreciation.

**Debt Service Payment**

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

**Total Operating Expenses**

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

**Regular Service Passenger Revenues**

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

**Total Operating Revenues**

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

**Total Revenues**

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

**Net Direct Operating Cost**

Total direct operating expenses minus total operating revenues.

**Net Operating Cost**

Total operating expenses minus total revenues; are broken down into provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), provincial and municipal debt service contributions (where debt servicing is used).

**Total Capital Expenditures**

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

**Total Capital Funding**

Includes provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

## PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

### Financial Performance

#### **Revenue to Cost Ratio (R/C Ratio)**

Total operating revenues divided by total direct operating expenses.

#### **Municipal Operating Contribution per Capita**

Municipal operating contribution of net operating cost divided by service area population.

#### **Net Direct Operating Cost per Passenger**

Net direct operating cost divided by regular service passenger trips.

### Average Fare

Regular service passenger revenues divided by regular service passenger trips.

### Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

### Cost Efficiency

Total direct operating expenses divided by total vehicle hours.

### Service Utilization

#### **Passengers per Capita**

Regular service passenger trips divided by service area population.

#### **Passengers per Revenue Vehicle Hour**

Regular service passenger trips divided by revenue vehicle hours.

### Amount of Service

Revenue vehicle hours divided by service area population.

### Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

### Vehicle Utilization

Total vehicle kilometres divided by number of active vehicles.

### Labour Productivity

#### **Revenue Vehicle Hours per Operator Paid Hour**

Revenue vehicle hours divided by operator paid hours.

# ONTARIO

Municipal Population: 8,369,275  
 Service Area Population: 8,040,306

| FARES (1999) | CASH   | UNIT PRICE | MONTHLY PASS |  | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|--------------|--------|------------|--------------|--|---------------------------------|-----------|-----------|
|              |        |            |              |  |                                 |           |           |
| Adults       | \$1.81 | \$1.54     | \$58.89      |  | Operators                       | 8,061.0   | 352.0     |
| Children     | \$1.33 | \$1.12     | \$42.56      |  | Other Transportation Operations | 1,072.0   | 24.0      |
| Students     | \$1.59 | \$1.33     | \$46.81      |  | Mechanics (Vehicle Maintenance) | 893.0     | 7.0       |
| Seniors      | \$1.54 | \$1.27     | \$42.29      |  | Other Vehicle Maintenance       | 2,531.0   | 47.0      |
|              |        |            |              |  | Plant Maintenance               | 1,888.0   | 23.0      |
|              |        |            |              |  | General and Administration      | 1,336.0   | 110.0     |
|              |        |            |              |  | TOTAL EMPLOYEES                 | 16,369.0  | 681.0     |

| VEHICLES (1999)         | ACTIVE | STORED | PEAK  | BASE  |
|-------------------------|--------|--------|-------|-------|
| Standard Motor Buses    | 3,431  | 259    | 2,561 | 1,255 |
| Low Floor Motor Buses   | 676    | 1      | 464   | 353   |
| Articulated Motor Buses | 213    | 21     | 132   | 71    |
| Trolley Buses           |        |        |       |       |
| Small / Community Bus   | 61     | 11     | 26    | 18    |
| Light Rail Vehicles     | 248    |        | 176   | 113   |
| Heavy Rail Vehicles     | 660    |        | 504   | 276   |
| Commuter Rail Vehicles  | 319    |        | 285   | 19    |
| Other                   | 39     |        | 28    | 16    |
| TOTAL                   | 5,647  | 292    | 4,501 | 2,286 |

| OPERATING DATA                        |                 | 1998            | 1999 | PERFORMANCE INDICATORS  |         | 1998    | 1999 |
|---------------------------------------|-----------------|-----------------|------|---|---------|---------|------|
| Number of transit systems reporting * |                 | 52              | 58   |   |         |         |      |
| Revenue Vehicle Kilometres            | 326,402,679     | 332,575,676     |      | FINANCIAL PERFORMANCE   |         |         |      |
| Total Vehicle Kilometres              | 344,002,874     | 348,775,281     |      | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)                    | 74%     | 76%     |      |
| Revenue Vehicle Hours                 | 13,669,660      | 13,919,243      |      | Municipal Operating Contribution / Capita                           | \$48.78 | \$47.29 |      |
| Total Vehicle Hours                   | 14,526,284      | 14,807,253      |      | Net Dir. Oper. Cost / Reg. Serv. Pass.                              | \$0.53  | \$0.49  |      |
| Operator Paid Hours                   | 18,824,767      | 19,631,017      |      | AVERAGE FARE  |         |         |      |
| Mechanic Paid Hours                   | 6,341,782       | 6,534,597       |      | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.                            | \$1.45  | \$1.48  |      |
| Total Employee Paid Hours             | 33,224,984      | 34,530,973      |      |   |         |         |      |
| Adult Passenger Trips                 | 390,578,441     | 404,086,218     |      | COST EFFECTIVENESS  |         |         |      |
| Concession Fare Trips                 | 138,005,278     | 140,887,191     |      | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.                             | \$2.02  | \$2.01  |      |
| Concession Fare Trips Detail:         |                 |                 |      |   |         |         |      |
| Child Passenger Trips                 | 19,573,044      | 19,236,516      |      | COST EFFICIENCY   |         |         |      |
| Student Passenger Trips               | 66,389,007      | 68,141,140      |      | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.                               | \$74.63 | \$75.36 |      |
| Senior Passenger Trips                | 36,343,500      | 35,834,806      |      |   |         |         |      |
| REGULAR SERVICE PASSENGER TRIPS       | 613,456,158     | 629,324,067     |      | SERVICE UTILIZATION   |         |         |      |
| Regular Service Passenger Kms         |                 |                 |      | Reg. Serv. Pass. / Capita   | 78.56   | 78.39   |      |
| Auxiliary Serv. Pass. Trips           | 4,070,399       | 3,997,243       |      | Reg. Serv. Pass. / Rev. Veh. Hrs.                                   | 41.81   | 42.30   |      |
| Transportation Operations Expenses    | \$558,639,203   | \$586,527,508   |      | AMOUNT OF SERVICE   |         |         |      |
| Fuel/Energy Exp. for Vehicles         | \$88,327,741    | \$91,974,785    |      | Rev. Veh. Hrs. / Capita   | 1.80    | 1.77    |      |
| Vehicle Maintenance Expenses          | \$290,697,779   | \$293,147,132   |      | AVERAGE SPEED   |         |         |      |
| Plant Maintenance Expenses            | \$164,127,848   | \$152,874,112   |      | Rev. Veh. Kms. / Rev. Veh. Hrs.                                     | 22.43   | 22.38   |      |
| General/Administration Expenses       | \$138,840,502   | \$140,775,843   |      | VEHICLE UTILIZATION   |         |         |      |
| TOTAL DIRECT OPERATING EXPENSES       | \$1,240,806,829 | \$1,265,998,779 |      | Tot. Veh. Kms. / Active Vehicle                                     | 62,133  | 61,828  |      |
| Total Operating Expenses              | \$1,408,532,293 | \$1,449,653,445 |      |   |         |         |      |
| REGULAR SERV. PASS. REVENUES          | \$891,343,401   | \$934,384,209   |      | LABOUR PRODUCTIVITY   |         |         |      |
| TOTAL OPERATING REVENUES              | \$913,943,020   | \$959,904,534   |      | Rev. Veh. Hrs. / Operator Paid Hrs.                                 | 0.70    | 0.69    |      |
| Total Revenues                        | \$945,539,292   | \$987,058,078   |      | AVERAGE TOP WAGE RATES  |         |         |      |
| NET DIRECT OPERATING COST             | \$326,863,809   | \$306,094,245   |      | Operators   | \$16.75 | \$16.72 |      |
| NET OPERATING COST                    | \$462,997,313   | \$461,851,919   |      | Mechanics   | \$19.52 | \$20.16 |      |
| Provincial Operating Contribution     | \$4,056,441     | \$51,050        |      |   |         |         |      |
| Municipal Operating Contribution      | \$381,938,789   | \$379,555,792   |      | * Note that all transit systems do not always report all data items |         |         |      |
| Other Operating Contributions         | \$6,112,250     | \$9,982,851     |      |   |         |         |      |
| Provincial Debt Service Contribution  |                 |                 |      |   |         |         |      |
| Municipal Debt Service Contribution   | \$3,231,263     | \$3,482,524     |      |   |         |         |      |
| TOTAL CAPITAL EXPENDITURES            | \$718,308,064   | \$816,592,760   |      |   |         |         |      |
| TOTAL CAPITAL FUNDING                 | \$717,715,545   | \$815,407,491   |      |   |         |         |      |
| Provincial Capital Contribution       | \$454,440,380   | \$64,594,937    |      |   |         |         |      |
| Municipal Capital Contribution        | \$224,159,709   | \$713,508,811   |      |   |         |         |      |
| Other Capital Contributions           | \$39,115,456    | \$38,096,414    |      |   |         |         |      |

## **Individual Transit System Data**

# AJAX

Transit Contact: Mr. Dick Duchemin  
Acting Director of Transit

Statistical Contact: Ms. Valerie Burgess  
Executive Assistant

Tel: (905) 427-5710 Fax: (905) 427-3473  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 1969
- Serves: Town of Ajax
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:00 - 01:30 |
| Tuesday   | 05:00 - 01:30 |
| Wednesday | 05:00 - 01:30 |
| Thursday  | 05:00 - 01:30 |
| Friday    | 05:00 - 01:30 |
| Saturday  | 07:00 - 01:30 |
| Sunday    | 10:30 - 17:30 |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)

- Municipal Population: 72,000
- Service Area Population: 60,000
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 793,494  
Passenger Boardings: 793,494
- Total Operating Revenues: \$1,426,611
- Total Direct Operating Expenses: \$2,501,492
- Energy Consumption: Diesel 587,000 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 22 standard buses  
1 community bus

**REMARKS:**

- The data for Ajax Transit was not available in 1998.

**AJAX**

| FARES                      | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA          |
|----------------------------|--------|------------|--------------|-------------------|
| Effective Date: 01/05/1996 |        |            |              |                   |
| Adults                     | \$1.50 |            | \$46.00      |                   |
| Children                   | \$0.65 |            |              | Under 12 years    |
| Students                   | \$1.25 |            | \$33.00      | With school ID    |
| Seniors                    | \$0.65 |            | \$13.00      | 55 years and over |
| Other: Blind               | Free   |            |              |                   |

| VEHICLES (1999)         | ACTIVE    | STORED   | AVG AGE    | PEAK      | BASE     | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|-----------|----------|------------|-----------|----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 22        | 2        | 12.0       | 20        | 6        | Operators                       | 18.0      | 22.0      |
| Low Floor Motor Buses   |           |          |            |           |          | Other Transportation Operations | 2.0       |           |
| Articulated Motor Buses |           |          |            |           |          | Mechanics (Vehicle Maintenance) | 2.0       |           |
| Trolley Buses           |           |          |            |           |          | Other Vehicle Maintenance       | 2.0       | 2.0       |
| Small / Community Bus   | 1         |          | 4.0        | 1         | 1        | Plant Maintenance               |           |           |
| Light Rail Vehicles     |           |          |            |           |          | General and Administration      | 3.0       |           |
| Heavy Rail Vehicles     |           |          |            |           |          | TOTAL EMPLOYEES                 | 27.0      | 24.0      |
| Commuter Rail Vehicles  |           |          |            |           |          |                                 |           |           |
| Other:                  |           |          |            |           |          |                                 |           |           |
| <b>TOTAL</b>            | <b>23</b> | <b>2</b> | <b>N/A</b> | <b>21</b> | <b>7</b> |                                 |           |           |

| OPERATING DATA                       | 1998        | 1999    | PERFORMANCE INDICATORS                                 | 1998 | 1999    |
|--------------------------------------|-------------|---------|--|------|---------|
| Revenue Vehicle Kilometres           |             | 881,000 | FINANCIAL PERFORMANCE                                  |      |         |
| Total Vehicle Kilometres             |             | 881,500 | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)       |      | 57%     |
| Revenue Vehicle Hours                |             | 46,500  | Municipal Operating Contribution / Capita              |      | \$17.91 |
| Total Vehicle Hours                  |             | 46,575  | Net Dir. Oper. Cost / Reg. Serv. Pass.                 |      | \$1.35  |
| Operator Paid Hours                  | 43,888      |         | AVERAGE FARE   |      |         |
| Mechanic Paid Hours                  | 4,160       |         | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.               |      | \$1.58  |
| Total Employee Paid Hours            | 61,828      |         |  |      |         |
| Adult Passenger Trips                | 134,911     |         | COST EFFECTIVENESS                                     |      |         |
| Concession Fare Trips                | 658,583     |         | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.                |      | \$3.15  |
| Concession Fare Trips Detail:        |             |         |  |      |         |
| Child Passenger Trips                | 20,977      |         | COST EFFICIENCY  |      |         |
| Student Passenger Trips              | 127,719     |         | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.                  |      | \$53.71 |
| Senior Passenger Trips               | 156,663     |         |  |      |         |
| REGULAR SERVICE PASSENGER TRIPS      | 793,494     |         | SERVICE UTILIZATION                                    |      |         |
| Regular Service Passenger Kms        |             |         | Reg. Serv. Pass. / Capita                              |      | 13.22   |
| Auxiliary Serv. Pass. Trips          |             |         | Reg. Serv. Pass. / Rev. Veh. Hrs.                      |      | 17.06   |
| Transportation Operations Expenses   | \$1,202,828 |         | AMOUNT OF SERVICE                                      |      |         |
| Fuel/Energy Exp. for Vehicles        | \$246,560   |         | Rev. Veh. Hrs. / Capita                                |      | 0.78    |
| Vehicle Maintenance Expenses         | \$310,832   |         | AVERAGE SPEED  |      |         |
| Plant Maintenance Expenses           | \$320,705   |         | Rev. Veh. Kms. / Rev. Veh. Hrs.                        |      | 18.95   |
| General/Administration Expenses      | \$420,567   |         | VEHICLE UTILIZATION                                    |      |         |
| TOTAL DIRECT OPERATING EXPENSES      | \$2,501,492 |         | Tot. Veh. Kms. / Active Vehicles                       |      | 38,326  |
| Debt Service Payment                 |             |         | LABOUR PRODUCTIVITY                                    |      |         |
| Total Operating Expenses             | \$2,501,492 |         | Rev. Veh. Hrs. / Operator Paid Hrs.                    |      | 1.06    |
| REGULAR SERV. PASS. REVENUES         | \$1,253,739 |         | TOP WAGE RATES   |      |         |
| TOTAL OPERATING REVENUES             | \$1,426,611 |         | Operators  |      | \$18.74 |
| Total Revenues                       | \$1,426,611 |         | Mechanics  |      | \$24.63 |
| NET DIRECT OPERATING COST            | \$1,074,881 |         | Notes:   |      |         |
| NET OPERATING COST                   | \$1,074,881 |         | * The data for Ajax Transit was not available in 1998. |      |         |
| Provincial Operating Contribution    |             |         |  |      |         |
| Municipal Operating Contribution     |             |         |  |      |         |
| Other Operating Contributions        |             |         |  |      |         |
| Provincial Debt Service Contribution |             |         |  |      |         |
| Municipal Debt Service Contribution  |             |         |  |      |         |
| TOTAL CAPITAL EXPENDITURES           | \$1,169,383 |         |  |      |         |
| TOTAL CAPITAL FUNDING                | \$1,169,383 |         |  |      |         |
| Provincial Capital Contribution      | \$397,590   |         |  |      |         |
| Municipal Capital Contribution       | \$771,793   |         |  |      |         |
| Other Capital Contributions          |             |         |  |      |         |

## AURORA

Transit Contact: Mr. Ken Lauppé  
Operations Services Manager

Statistical Contact: Mr. Ken Lauppé  
Operations Services Manager

Tel: (905) 727-1375 Fax: (905) 727-7616  
E-mail: [klauppe@town.aurora.on.ca](mailto:klauppe@town.aurora.on.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 01/07/1977
- Municipal Population: 40,000
- Serves: Town of Aurora
- Service Area Population: 39,000
- Service area size: 24.00 square kilometres
- Adult Cash Fare: \$1.60
- Service provided by: Municipal Department, under contract with Newmarket Transit
- Ridership - Revenue Passengers: 35,600
- Passenger Boardings: 41,000
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:30 - 17:00 |
| Tuesday   | 07:30 - 17:00 |
| Wednesday | 07:30 - 17:00 |
| Thursday  | 07:30 - 17:00 |
| Friday    | 07:30 - 17:00 |
| Saturday  | 08:00 - 17:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Total Operating Revenues: \$68,492
- Union Affiliations: Non-union (Operators)
- Total Direct Operating Expenses: \$368,668
- Non-union (Mechanics)
- Energy Consumption:
 

|             |
|-------------|
| Diesel      |
| Gasoline    |
| Propane     |
| Natural Gas |
| Electricity |

**REMARKS:**

- As of August 10, 1999, service provided, under contract, by Newmarket Transit. Two of three routes offer cross-boundary service between Aurora and Newmarket.

Free transfers to/from GO Transit and Richmond Hill Transit. Local fare (Yonge St.) and fare integration (GO Train) agreements with GO Transit.

**AURORA**

| FARES                                     | CASH             | UNIT PRICE       | MONTHLY PASS   | CRITERIA   |
|---|------------------|------------------|----------------|--|
| Effective Date: 01/01/1999                |                  |                  |                |  |
| Adults                                    | \$1.60           | \$1.50           | \$56.00        | Under 65   |
| Children                                  | \$1.60           | \$1.00           | \$48.00        | Primary school                                   |
| Students                                  | \$1.60           | \$1.30           | \$48.00        | Secondary school                                 |
| Seniors                                   | \$1.60           | \$1.00           | \$32.00        | 65 years and over                                |
| Other: Visually challenged                | Free             |                  |                |  |
| Infants                                   | Free             |                  |                |  |
| <b>VEHICLES (1999)</b>                    | <b>ACTIVE</b>    | <b>STORED</b>    | <b>AVG AGE</b> | <b>PEAK</b>                                      |
| Standard Motor Buses                      |                  |                  |                | BASE   |
| Low Floor Motor Buses                     |                  |                  |                | Operators  |
| Articulated Motor Buses                   |                  |                  |                | Other Transportation Operations                  |
| Trolley Buses                             |                  |                  |                | Mechanics (Vehicle Maintenance)                  |
| Small / Community Bus                     |                  |                  |                | Other Vehicle Maintenance                        |
| Light Rail Vehicles                       |                  |                  |                | Plant Maintenance                                |
| Heavy Rail Vehicles                       |                  |                  |                | General and Administration                       |
| Commuter Rail Vehicles                    |                  |                  |                | <b>TOTAL EMPLOYEES</b>                           |
| Other:                                    |                  |                  |                |  |
| <b>TOTAL</b>                              |                  |                  | <b>N/A</b>     |  |
| <b>OPERATING DATA</b>                     |                  | <b>1998</b>      | <b>1999</b>    | <b>PERFORMANCE INDICATORS</b>                    |
| Revenue Vehicle Kilometres                | 161,600          | 250,500          |                | <b>FINANCIAL PERFORMANCE</b>                     |
| Total Vehicle Kilometres                  | 161,600          | 250,500          |                | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) |
| Revenue Vehicle Hours                     | 6,400            | 8,700            |                | 24 %   |
| Total Vehicle Hours                       | 6,400            | 8,700            |                | 19 %   |
| Municipal Operating Contribution / Capita |                  |                  |                | \$4.87   |
| Net Dir. Oper. Cost / Reg. Serv. Pass.    |                  |                  |                | \$7.70   |
|   |                  |                  |                | \$4.87   |
|   |                  |                  |                | \$8.43   |
| Operator Paid Hours                       |                  |                  |                | <b>AVERAGE FARE</b>                              |
| Mechanic Paid Hours                       |                  |                  |                | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         |
| Total Employee Paid Hours                 |                  |                  |                | \$1.17   |
|   |                  |                  |                | \$1.49   |
| Adult Passenger Trips                     |                  |                  |                | <b>COST EFFECTIVENESS</b>                        |
| Concession Fare Trips                     |                  |                  |                | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          |
| Concession Fare Trips Detail:             |                  |                  |                | \$6.41   |
| Child Passenger Trips                     |                  |                  |                |  |
| Student Passenger Trips                   |                  |                  |                |  |
| Senior Passenger Trips                    |                  |                  |                |  |
|   |                  |                  |                | <b>COST EFFICIENCY</b>                           |
|   |                  |                  |                | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            |
|   |                  |                  |                | \$39.04  |
|   |                  |                  |                | \$42.38  |
|   |                  |                  |                | <b>SERVICE UTILIZATION</b>                       |
| REGULAR SERVICE PASSENGER TRIPS           | 39,000           | 35,600           |                | Reg. Serv. Pass. / Capita                        |
| Regular Service Passenger Kms             |                  |                  |                | 1.00   |
| Auxiliary Serv. Pass. Trips               |                  |                  |                | 6.09   |
|   |                  |                  |                | 4.09   |
|   |                  |                  |                | <b>AMOUNT OF SERVICE</b>                         |
| Transportation Operations Expenses        | \$233,322        | \$330,201        |                | Rev. Veh. Hrs. / Capita                          |
| Fuel/Energy Exp. for Vehicles             |                  |                  |                | 0.16   |
| Vehicle Maintenance Expenses              |                  |                  |                | 0.22   |
| Plant Maintenance Expenses                |                  |                  |                |  |
| General/Administration Expenses           | \$16,528         | \$38,467         |                | <b>AVERAGE SPEED</b>                             |
| <b>TOTAL DIRECT OPERATING EXPENSES</b>    | <b>\$249,850</b> | <b>\$368,668</b> |                | Rev. Veh. Kms. / Rev. Veh. Hrs.                  |
| Debt Service Payment                      |                  |                  |                | 25.25  |
| Total Operating Expenses                  | \$249,850        | \$368,668        |                | 28.79  |
|   |                  |                  |                |  |
| REGULAR SERV. PASS. REVENUES              | \$45,765         | \$53,084         |                | <b>VEHICLE UTILIZATION</b>                       |
| <b>TOTAL OPERATING REVENUES</b>           | <b>\$59,889</b>  | <b>\$68,492</b>  |                | Tot. Veh. Kms. / Active Vehicles                 |
| Total Revenues                            | \$59,889         | \$68,492         |                |  |
|   |                  |                  |                | <b>LABOUR PRODUCTIVITY</b>                       |
| NET DIRECT OPERATING COST                 | \$189,961        | \$300,176        |                | Rev. Veh. Hrs. / Operator Paid Hrs.              |
| NET OPERATING COST                        | \$189,961        | \$300,176        |                |  |
| Provincial Operating Contribution         |                  |                  |                | <b>TOP WAGE RATES</b>                            |
| Municipal Operating Contribution          |                  |                  |                | Operators  |
| Other Operating Contributions             |                  |                  |                | Mechanics  |
| Provincial Debt Service Contribution      |                  |                  |                |  |
| Municipal Debt Service Contribution       |                  |                  |                |  |
|   |                  |                  |                |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>         |                  |                  |                |  |
| <b>TOTAL CAPITAL FUNDING</b>              |                  |                  |                |  |
| Provincial Capital Contribution           |                  |                  |                |  |
| Municipal Capital Contribution            |                  |                  |                |  |
| Other Capital Contributions               |                  |                  |                |  |

## BARRIE

Transit Contact: Mr. George Kaveckas  
Transit Manager

Statistical Contact: Mr. Ron Lemanczyk, C.E.T.  
Transportation Technologist

Tel: (705) 739-4220 x4305 Fax: (705) 739-4247  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

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- System established: 01/09/1965
- Serves: City of Barrie
- Service area size: 74.00 square kilometres
- Service provided by: Municipal Department, under contract with Penetang Midland Coach Lines Ltd.
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:45 - 00:30 |
| Tuesday   | 05:45 - 00:30 |
| Wednesday | 05:45 - 00:30 |
| Thursday  | 05:45 - 00:30 |
| Friday    | 05:45 - 00:30 |
| Saturday  | 07:15 - 00:30 |
| Sunday    | 10:00 - 19:00 |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)

- Municipal Population: 90,000
- Service Area Population: 83,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 1,373,024  
Passenger Boardings: 1,688,820
- Total Operating Revenues: \$2,416,967
- Total Direct Operating Expenses: \$3,424,452
- Energy Consumption: Diesel 962,511 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 14 standard buses  
10 low floor buses



## BARRIE

| FARES                             | CASH   | UNIT PRICE | MONTHLY PASS | OTHER<br>Other Pass | CRITERIA   |
|-----------------------------------|--------|------------|--------------|---------------------|------------|
| <b>Effective Date: 30/08/1999</b> |        |            |              |                     |            |
| Adults                            | \$2.00 | \$1.75     | \$68.00      | \$17.00/7 days      |            |
| Children                          | \$2.00 | \$1.50     | \$46.00      | \$11.50/7 days      | Grades 5-8 |
| Students                          | \$2.00 | \$1.50     | \$52.00      | \$13.00/7 days      |            |
| Seniors                           | \$2.00 | \$1.50     | \$46.00      | \$11.50/7 days      |            |
| Other: College                    | \$2.00 | \$1.75     |              | \$210/4 months      |            |

| VEHICLES (1999)         | ACTIVE    | STORED | AVG AGE    | PEAK      | BASE      | EMPLOYEES (1999)                | FULL-TIME   | PART-TIME  |
|-------------------------|-----------|--------|------------|-----------|-----------|---------------------------------|-------------|------------|
| Standard Motor Buses    | 14        |        | 15.0       |           |           | Operators                       | 62.0        | 4.0        |
| Low Floor Motor Buses   | 10        |        | 1.3        |           |           | Other Transportation Operations | 2.0         |            |
| Articulated Motor Buses |           |        |            |           |           | Mechanics (Vehicle Maintenance) | 8.0         |            |
| Trolley Buses           |           |        |            |           |           | Other Vehicle Maintenance       | 6.0         |            |
| Small / Community Bus   |           |        |            |           |           | Plant Maintenance               | 1.0         |            |
| Light Rail Vehicles     |           |        |            |           |           | General and Administration      | 4.0         |            |
| Heavy Rail Vehicles     |           |        |            |           |           | <b>TOTAL EMPLOYEES</b>          | <b>83.0</b> | <b>4.0</b> |
| Commuter Rail Vehicles  |           |        |            |           |           |                                 |             |            |
| Other:                  |           |        |            |           |           |                                 |             |            |
| <b>TOTAL</b>            | <b>24</b> |        | <b>N/A</b> | <b>17</b> | <b>17</b> |                                 |             |            |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--------------------|--------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 1,506,735          | 1,666,067          | FINANCIAL PERFORMANCE                            |         |         |
| Total Vehicle Kilometres               | 1,506,735          | 1,666,067          | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 70%     | 71%     |
| Revenue Vehicle Hours                  | 71,484             | 75,989             | Municipal Operating Contribution / Capita        | \$12.15 | \$12.14 |
| Total Vehicle Hours                    | 71,484             | 75,989             | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$0.78  | \$0.73  |
| Operator Paid Hours                    |                    |                    | AVERAGE FARE                                     |         |         |
| Mechanic Paid Hours                    |                    |                    | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.72  | \$1.74  |
| Total Employee Paid Hours              |                    |                    |  |         |         |
| Adult Passenger Trips                  | 797,754            | 865,005            | COST EFFECTIVENESS                               |         |         |
| Concession Fare Trips                  | 468,522            | 508,019            | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$2.57  | \$2.49  |
| Concession Fare Trips Detail:          |                    |                    |  |         |         |
| Child Passenger Trips                  | 25,325             | 27,461             | COST EFFICIENCY                                  |         |         |
| Student Passenger Trips                | 392,546            | 425,637            | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$45.49 | \$45.07 |
| Senior Passenger Trips                 | 50,651             | 54,921             | SERVICE UTILIZATION                              |         |         |
| REGULAR SERVICE PASSENGER TRIPS        | 1,266,276          | 1,373,024          | Reg. Serv. Pass. / Capita                        | 15.63   | 16.54   |
| Regular Service Passenger Kms          |                    |                    | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 17.71   | 18.07   |
| Auxiliary Serv. Pass. Trips            |                    |                    | AMOUNT OF SERVICE                                |         |         |
| Transportation Operations Expenses     | \$3,038,562        | \$3,358,545        | Rev. Veh. Hrs. / Capita                          | 0.88    | 0.92    |
| Fuel/Energy Exp. for Vehicles          |                    |                    | AVERAGE SPEED                                    |         |         |
| Vehicle Maintenance Expenses           |                    |                    | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 21.08   | 21.93   |
| Plant Maintenance Expenses             | \$69,920           | \$17,490           |  |         |         |
| General/Administration Expenses        | \$143,249          | \$48,417           |  |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$3,251,731</b> | <b>\$3,424,452</b> | VEHICLE UTILIZATION                              |         |         |
| Debt Service Payment                   |                    |                    | Tot. Veh. Kms. / Active Vehicles                 | 71,749  | 69,419  |
| Total Operating Expenses               | \$3,251,731        | \$3,424,452        | LABOUR PRODUCTIVITY                              |         |         |
| REGULAR SERV. PASS. REVENUES           | \$2,173,431        | \$2,382,877        | Rev. Veh. Hrs. / Operator Paid Hrs.              |         |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$2,267,449</b> | <b>\$2,416,967</b> |  |         |         |
| Total Revenues                         | \$2,267,449        | \$2,416,967        | TOP WAGE RATES                                   |         |         |
| NET DIRECT OPERATING COST              | \$984,282          | \$1,007,485        | Operators  | \$14.30 | \$14.30 |
| NET OPERATING COST                     | \$984,281          | \$1,007,485        | Mechanics  | \$18.00 | \$18.00 |
| Provincial Operating Contribution      |                    |                    |  |         |         |
| Municipal Operating Contribution       |                    |                    |  |         |         |
| Other Operating Contributions          |                    |                    |  |         |         |
| Provincial Debt Service Contribution   |                    |                    |  |         |         |
| Municipal Debt Service Contribution    |                    |                    |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$2,685,897</b> |                    |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$2,685,897</b> |                    |  |         |         |
| Provincial Capital Contribution        |                    |                    |  |         |         |
| Municipal Capital Contribution         |                    |                    |  |         |         |
| Other Capital Contributions            |                    |                    |  |         |         |
|  |                    |                    |  |         |         |
|  |                    |                    |  |         |         |

## BELLEVILLE

Transit Contact: Mr. R.E. Ladouceur  
Manager of Fleet and Transit

Statistical Contact: Ms. E. Garrison  
Office Manager

Tel: (613) 962-1925  
E-mail: N/A

Fax: (613) 967-3262

**SYSTEM HIGHLIGHTS:**

- System established: 01/05/1960
- Municipal Population: 47,000
- Serves: City/Belleville, Township/Thurlow, Part of Sidney Township
- Service Area Population: 36,169
- Service area size:
- Adult Cash Fare: \$1.55
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 613,380  
Passenger Boardings: 763,381
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:20 - 22:00 |
| Tuesday   | 06:20 - 22:00 |
| Wednesday | 06:20 - 22:00 |
| Thursday  | 06:20 - 22:00 |
| Friday    | 06:20 - 22:00 |
| Saturday  | 07:00 - 19:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Total Operating Revenues: \$863,757
- Total Direct Operating Expenses: \$1,503,445
- Energy Consumption: Diesel 321,281 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 10 standard buses  
3 low floor buses
- Union Affiliations: CAW 4003 (Operators)  
CUPE 907 (Mechanics)

**BELLEVILLE**

| FARES                      | CASH   | UNIT PRICE | MONTHLY PASS |
|----------------------------|--------|------------|--------------|
| Effective Date: 01/06/1999 |        |            |              |
| Adults                     | \$1.55 | \$1.40     | \$60.00      |
| Children                   | \$0.95 | \$0.85     |              |
| Students                   | \$1.20 | \$1.10     | \$44.00      |
| Seniors                    | \$1.20 | \$1.10     | \$44.00      |

| VEHICLES (1999)         | ACTIVE    | STORED   | AVG AGE    | PEAK     | BASE     | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|-----------|----------|------------|----------|----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 10        | 4        | 15.0       | 6        | 5        | Operators                       | 14.0      | 4.0       |
| Low Floor Motor Buses   | 3         |          | 2.0        | 3        | 3        | Other Transportation Operations | 1.0       |           |
| Articulated Motor Buses |           |          |            |          |          | Mechanics (Vehicle Maintenance) | 3.0       |           |
| Trolley Buses           |           |          |            |          |          | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   |           |          |            |          |          | Plant Maintenance               |           |           |
| Light Rail Vehicles     |           |          |            |          |          | General and Administration      | 2.0       | 1.0       |
| Heavy Rail Vehicles     |           |          |            |          |          | TOTAL EMPLOYEES                 | 20.0      | 5.0       |
| Commuter Rail Vehicles  |           |          |            |          |          |                                 |           |           |
| Other:                  |           |          |            |          |          |                                 |           |           |
| <b>TOTAL</b>            | <b>13</b> | <b>4</b> | <b>N/A</b> | <b>9</b> | <b>8</b> |                                 |           |           |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--------------------|--------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 542,367            | 549,767            | FINANCIAL PERFORMANCE                            |         |         |
| Total Vehicle Kilometres               | 561,792            | 567,825            | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 56%     | 57%     |
| Revenue Vehicle Hours                  | 26,925             | 27,309             | Municipal Operating Contribution / Capita        | \$16.61 | \$22.05 |
| Total Vehicle Hours                    | 29,059             | 28,868             | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$1.10  | \$1.04  |
| Operator Paid Hours                    | 36,795             | 37,841             | AVERAGE FARE                                     |         |         |
| Mechanic Paid Hours                    | 6,395              | 6,380              | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.30  | \$1.32  |
| Total Employee Paid Hours              | 50,065             | 51,971             |  |         |         |
| Adult Passenger Trips                  | 414,914            | 450,673            | COST EFFECTIVENESS                               |         |         |
| Concession Fare Trips                  | 157,470            | 162,707            | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$2.48  | \$2.45  |
| Concession Fare Trips Detail:          |                    |                    |  |         |         |
| Child Passenger Trips                  | 12,741             | 14,543             | COST EFFICIENCY                                  |         |         |
| Student Passenger Trips                |                    |                    | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$48.83 | \$52.08 |
| Senior Passenger Trips                 | 144,729            | 148,164            |  |         |         |
| REGULAR SERVICE PASSENGER TRIPS        | 572,384            | 613,380            | SERVICE UTILIZATION                              |         |         |
| Regular Service Passenger Kms          |                    |                    | Reg. Serv. Pass. / Capita                        | 15.83   | 16.96   |
| Auxiliary Serv. Pass. Trips            | 12,762             | 11,609             | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 21.26   | 22.46   |
| Transportation Operations Expenses     | \$866,350          | \$913,179          | AMOUNT OF SERVICE                                |         |         |
| Fuel/Energy Exp. for Vehicles          | \$136,491          | \$142,188          | Rev. Veh. Hrs. / Capita                          | 0.74    | 0.76    |
| Vehicle Maintenance Expenses           | \$246,541          | \$233,403          | AVERAGE SPEED                                    |         |         |
| Plant Maintenance Expenses             | \$50,145           | \$72,435           | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 20.14   | 20.13   |
| General/Administration Expenses        | \$119,533          | \$142,240          |  |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$1,419,060</b> | <b>\$1,503,445</b> | VEHICLE UTILIZATION                              |         |         |
| Debt Service Payment                   |                    |                    | Tot. Veh. Kms. / Active Vehicles                 | 37,453  | 43,679  |
| Total Operating Expenses               | \$1,419,060        | \$1,661,445        |  |         |         |
| REGULAR SERV. PASS. REVENUES           | \$742,208          | \$810,921          | LABOUR PRODUCTIVITY                              |         |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$788,337</b>   | <b>\$863,757</b>   | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.73    | 0.72    |
| Total Revenues                         | \$789,551          | \$863,757          |  |         |         |
| NET DIRECT OPERATING COST              | \$630,723          | \$639,688          | TOP WAGE RATES                                   |         |         |
| NET OPERATING COST                     | \$629,509          | \$797,688          | Operators  | \$17.39 | \$17.57 |
| Provincial Operating Contribution      | \$28,898           |                    | Mechanics  | \$18.34 | \$18.53 |
| Municipal Operating Contribution       | \$600,611          | \$797,688          |  |         |         |
| Other Operating Contributions          |                    |                    |  |         |         |
| Provincial Debt Service Contribution   |                    |                    |  |         |         |
| Municipal Debt Service Contribution    |                    |                    |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$1,130,625</b> |                    |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$1,130,625</b> |                    |  |         |         |
| Provincial Capital Contribution        | \$844,701          |                    |  |         |         |
| Municipal Capital Contribution         | \$260,124          |                    |  |         |         |
| Other Capital Contributions            | \$25,800           |                    |  |         |         |

## BRAMPTON

**Transit Contact:** Mr. Glen Marshall  
Director of Transit

**Statistical Contact:** Mr. Glen Marshall  
Director of Transit

Tel: (905) 874-2770 Fax: (905) 874-2799  
E-mail: [glen\\_marshall@city.brampton.on.ca](mailto:glen_marshall@city.brampton.on.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 1974
- Serves: City of Brampton
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:00 - 01:00 |
| Tuesday   | 05:00 - 01:00 |
| Wednesday | 05:00 - 01:00 |
| Thursday  | 05:00 - 01:00 |
| Friday    | 05:00 - 01:00 |
| Saturday  | 05:00 - 01:00 |
| Sunday    | 08:00 - 22:00 |
| Holidays  | 08:00 - 22:00 |
- Union Affiliations: ATU 1573 (Operators)  
ATU 1573 (Mechanics)
- Municipal Population: 306,000
- Service Area Population: 291,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 6,618,951  
Passenger Boardings: 10,126,995
- Total Operating Revenues: \$11,399,564
- Total Direct Operating Expenses: \$15,260,040
- Energy Consumption: Diesel 3,448,843 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 65 standard buses  
27 low floor buses  
1 Leyland Double Decker

**BRAMPTON**

| FARES                                  | CASH                | UNIT PRICE    | MONTHLY PASS   | OTHER<br>Weekly Pass                          | CRITERIA   |
|--|---------------------|---------------|----------------|---|--|
| <b>Effective Date: 30/12/1996</b>      |                     |               |                |   |  |
| Adults                                 | \$2.00              | \$1.65        |                | \$17.50                                       | incl. University, College                                  |
| Children                               | \$2.00              | \$1.50        |                | \$16.00                                       |  |
| Students                               | \$2.00              | \$1.50        |                | \$16.00                                       | High School  |
| Seniors                                | \$2.00              | \$1.15        |                | \$12.00                                       | 65 years and over  |
| Other: GTA Weekly Pass                 |                     |               |                | \$36.25                                       |  |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b>       | <b>STORED</b> | <b>Avg Age</b> | <b>PEAK</b>                                   | <b>BASE</b>  |
| Standard Motor Buses                   | 65                  | 26            | 8.9            | 60  | 19   |
| Low Floor Motor Buses                  | 27                  |               | 3.5            | 25  | 19   |
| Articulated Motor Buses                |                     |               |                |   | Mechanics (Vehicle Maintenance)                            |
| Trolley Buses                          |                     |               |                |   | Other Vehicle Maintenance                                  |
| Small / Community Bus                  |                     |               |                |   | Plant Maintenance  |
| Light Rail Vehicles                    |                     |               |                |   | General and Administration                                 |
| Heavy Rail Vehicles                    |                     |               |                |   | <b>TOTAL EMPLOYEES</b>                                     |
| Commuter Rail Vehicles                 |                     |               |                |   | 201.0  |
| Other: Leyland Double                  | 1                   |               | 14.0           |   |  |
| <b>TOTAL</b>                           | <b>93</b>           | <b>26</b>     | <b>N/A</b>     | <b>85</b>                                     | <b>38</b>  |
| <b>OPERATING DATA</b>                  |                     | <b>1998</b>   |                | <b>1999</b>                                   | <b>PERFORMANCE INDICATORS</b>                              |
| Revenue Vehicle Kilometres             |                     | 5,121,231     |                | 5,587,182                                     | <b>FINANCIAL PERFORMANCE</b>                               |
| Total Vehicle Kilometres               |                     | 5,578,683     |                | 6,073,024                                     | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 73 % 75 % |
| Revenue Vehicle Hours                  |                     | 230,898       |                | 249,914                                       | Municipal Operating Contribution / Capita \$12.68 \$12.39  |
| Total Vehicle Hours                    |                     | 250,976       |                | 271,616                                       | Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.63 \$0.58       |
| Operator Paid Hours                    |                     | 323,708       |                | 371,360                                       | <b>AVERAGE FARE</b>  |
| Mechanic Paid Hours                    |                     | 20,034        |                | 22,400  | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.61 \$1.60     |
| Total Employee Paid Hours              |                     | 408,357       |                | 463,320                                       |  |
| Adult Passenger Trips                  |                     | 3,246,974     |                | 3,607,329                                     | <b>COST EFFECTIVENESS</b>                                  |
| Concession Fare Trips                  |                     | 2,710,776     |                | 3,011,622                                     | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.32 \$2.31      |
| Concession Fare Trips Detail:          |                     |               |                |   | <b>COST EFFICIENCY</b>                                     |
| Child Passenger Trips                  |                     |               |                |   | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$55.18 \$56.18      |
| Student Passenger Trips                |                     | 2,144,790     |                | 2,382,822                                     |  |
| Senior Passenger Trips                 |                     | 565,986       |                | 628,800                                       | <b>SERVICE UTILIZATION</b>                                 |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>5,957,750</b>    |               |                | <b>Reg. Serv. Pass. / Capita</b>              | <b>20.90</b> 22.75   |
| Regular Service Passenger Kms          |                     |               |                | <b>Reg. Serv. Pass. / Rev. Veh. Hrs.</b>      | <b>25.80</b> 26.48   |
| Auxiliary Serv. Pass. Trips            |                     |               |                |   |  |
| Transportation Operations Expenses     |                     | \$8,850,706   |                | \$9,956,661                                   | <b>AMOUNT OF SERVICE</b>                                   |
| Fuel/Energy Exp. for Vehicles          |                     | \$1,636,379   |                | \$1,959,558                                   | Rev. Veh. Hrs. / Capita 0.81 0.86                          |
| Vehicle Maintenance Expenses           |                     | \$1,746,655   |                | \$1,638,667                                   |  |
| Plant Maintenance Expenses             |                     | \$1,038,015   |                | \$1,002,525                                   | <b>AVERAGE SPEED</b>                                       |
| General/Administration Expenses        |                     | \$576,956     |                | \$702,629                                     | Rev. Veh. Kms. / Rev. Veh. Hrs. 22.18 22.36                |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$13,848,711</b> |               |                | <b>VEHICLE UTILIZATION</b>                    |  |
| Debt Service Payment                   |                     | \$423,915     |                | \$437,381                                     | Tot. Veh. Kms. / Active Vehicles 58,111 65,301             |
| Total Operating Expenses               |                     | \$14,886,442  |                | \$15,697,421                                  |  |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$9,604,539</b>  |               |                | <b>LABOUR PRODUCTIVITY</b>                    |  |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$10,118,419</b> |               |                | Rev. Veh. Hrs. / Operator Paid Hrs. 0.71 0.67 |  |
| Total Revenues                         |                     | \$10,235,357  |                | \$11,654,410                                  |  |
| NET DIRECT OPERATING COST              |                     | \$3,730,292   |                | \$3,860,476                                   | <b>TOP WAGE RATES</b>                                      |
| NET OPERATING COST                     |                     | \$4,651,086   |                | \$4,043,011                                   | Operators \$18.95 \$19.33                                  |
| Provincial Operating Contribution      |                     |               |                |   | Mechanics \$20.90 \$21.32                                  |
| Municipal Operating Contribution       |                     | \$3,613,355   |                | \$3,605,630                                   |  |
| Other Operating Contributions          |                     | \$613,816     |                |   |  |
| Provincial Debt Service Contribution   |                     |               |                |   |  |
| Municipal Debt Service Contribution    |                     | \$423,915     |                | \$437,381                                     |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$5,914,399</b>  |               |                |   |  |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$5,914,399</b>  |               |                |   |  |
| Provincial Capital Contribution        |                     | \$5,088,610   |                |   |  |
| Municipal Capital Contribution         |                     | \$825,789     |                |   |  |
| Other Capital Contributions            |                     |               |                | \$726,232                                     |  |

## BRANTFORD

Transit Contact: Mr. Joe Hrechanyk  
Transit Operations Manager

Statistical Contact: Mr. Joe Hrechanyk  
Transit Operations Manager

Tel: (519) 753-3847 Fax: (519) 750-0491  
E-mail: jhrechanyk@city.brantford.on.ca

SYSTEM HIGHLIGHTS:

- System established: 09/08/1886
- Serves: Brantford
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

|           |     |
|-----------|-----|
| Monday    | N/A |
| Tuesday   | N/A |
| Wednesday | N/A |
| Thursday  | N/A |
| Friday    | N/A |
| Saturday  | N/A |
| Sunday    | N/A |
| Holidays  | N/A |
- Union Affiliations: ATU 685 (Operators)  
ATU 685 (Mechanics)

- Municipal Population:
- Service Area Population:
- Adult Cash Fare:
- Ridership - Revenue Passengers:  
Passenger Boardings:
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity

REMARKS:

- The data for Brantford Transit was not available in 1999.

**BRANTFORD*****Brantford Transit***

| FARES | CASH | UNIT PRICE | MONTHLY PASS |
|-------|------|------------|--------------|
|-------|------|------------|--------------|

**Effective Date:**

Adults  
Children  
Students  
Seniors

| VEHICLES (1999) | ACTIVE | STORED | AVG AGE | PEAK | BASE | EMPLOYEES (1999) | FULL-TIME | PART-TIME |
|-----------------|--------|--------|---------|------|------|------------------|-----------|-----------|
|-----------------|--------|--------|---------|------|------|------------------|-----------|-----------|

|                         |  |  |     |  |  |                                 |  |  |
|-------------------------|--|--|-----|--|--|---------------------------------|--|--|
| Standard Motor Buses    |  |  |     |  |  | Operators                       |  |  |
| Low Floor Motor Buses   |  |  |     |  |  | Other Transportation Operations |  |  |
| Articulated Motor Buses |  |  |     |  |  | Mechanics (Vehicle Maintenance) |  |  |
| Trolley Buses           |  |  |     |  |  | Other Vehicle Maintenance       |  |  |
| Small / Community Bus   |  |  |     |  |  | Plant Maintenance               |  |  |
| Light Rail Vehicles     |  |  |     |  |  | General and Administration      |  |  |
| Heavy Rail Vehicles     |  |  |     |  |  | <b>TOTAL EMPLOYEES</b>          |  |  |
| Commuter Rail Vehicles  |  |  |     |  |  |                                 |  |  |
| Other:                  |  |  |     |  |  |                                 |  |  |
| <b>TOTAL</b>            |  |  | N/A |  |  |                                 |  |  |

| OPERATING DATA                         | 1998               | 1999 | PERFORMANCE INDICATORS                                      | 1998    | 1999 |
|--|--------------------|------|---|---------|------|
| Revenue Vehicle Kilometres             | 1,321,600          |      | FINANCIAL PERFORMANCE                                       |         |      |
| Total Vehicle Kilometres               | 1,400,100          |      | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)            | 48%     |      |
| Revenue Vehicle Hours                  | 60,060             |      | Municipal Operating Contribution / Capita                   | \$27.65 |      |
| Total Vehicle Hours                    | 60,060             |      | Net Dir. Oper. Cost / Reg. Serv. Pass.                      | \$2.11  |      |
| Operator Paid Hours                    | 74,620             |      | AVERAGE FARE  |         |      |
| Mechanic Paid Hours                    | 12,480             |      | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.                    | \$1.40  |      |
| Total Employee Paid Hours              | 103,740            |      |   |         |      |
| Adult Passenger Trips                  |                    |      | COST EFFECTIVENESS  |         |      |
| Concession Fare Trips                  |                    |      | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.                     | \$4.06  |      |
| Concession Fare Trips Detail:          |                    |      |   |         |      |
| Child Passenger Trips                  |                    |      | COST EFFICIENCY   |         |      |
| Student Passenger Trips                |                    |      | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.                       | \$69.05 |      |
| Senior Passenger Trips                 |                    |      |   |         |      |
| REGULAR SERVICE PASSENGER TRIPS        | 1,020,238          |      | SERVICE UTILIZATION   |         |      |
| Regular Service Passenger Kms          | 11,222,600         |      | Reg. Serv. Pass. / Capita                                   | 13.08   |      |
| Auxiliary Serv. Pass. Trips            | 10,150             |      | Reg. Serv. Pass. / Rev. Veh. Hrs.                           | 16.99   |      |
| Transportation Operations Expenses     | \$2,225,522        |      | AMOUNT OF SERVICE   |         |      |
| Fuel/Energy Exp. for Vehicles          | \$324,000          |      | Rev. Veh. Hrs. / Capita                                     | 0.77    |      |
| Vehicle Maintenance Expenses           | \$677,723          |      | AVERAGE SPEED   |         |      |
| Plant Maintenance Expenses             | \$279,333          |      | Rev. Veh. Kms. / Rev. Veh. Hrs.                             | 22.00   |      |
| General/Administration Expenses        | \$640,492          |      | VEHICLE UTILIZATION   |         |      |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$4,147,070</b> |      | Tot. Veh. Kms. / Active Vehicles                            | 53,850  |      |
| Debt Service Payment                   |                    |      | LABOUR PRODUCTIVITY   |         |      |
| Total Operating Expenses               | \$4,147,070        |      | Rev. Veh. Hrs. / Operator Paid Hrs.                         | 0.80    |      |
| REGULAR SERV. PASS. REVENUES           | \$1,423,237        |      | TOP WAGE RATES  |         |      |
| TOTAL OPERATING REVENUES               | \$1,990,593        |      | Operators   | \$16.90 |      |
| Total Revenues                         | \$1,990,593        |      | Mechanics   | \$20.86 |      |
| NET DIRECT OPERATING COST              | \$2,156,477        |      |   |         |      |
| NET OPERATING COST                     | \$2,156,477        |      |   |         |      |
| Provincial Operating Contribution      |                    |      | Notes:  |         |      |
| Municipal Operating Contribution       |                    |      | * The data for Brantford Transit was not available in 1999. |         |      |
| Other Operating Contributions          |                    |      |   |         |      |
| Provincial Debt Service Contribution   |                    |      |   |         |      |
| Municipal Debt Service Contribution    |                    |      |   |         |      |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$224,478</b>   |      |   |         |      |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$224,478</b>   |      |   |         |      |
| Provincial Capital Contribution        | \$14,478           |      |   |         |      |
| Municipal Capital Contribution         | \$210,000          |      |   |         |      |
| Other Capital Contributions            |                    |      |   |         |      |

## BROCKVILLE

Transit Contact: Ms. Valerie B. Harvey  
Supervisor - Solid Waste/Transit

Statistical Contact: Ms. Valerie B. Harvey  
Supervisor - Solid Waste/Transit

Tel: (613) 342-8772  
E-mail: N/A

Fax: (613) 342-5035

**SYSTEM HIGHLIGHTS:**

- System established: 01/05/1982
- Serves: City of Brockville
- Service area size: 20.20 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:45 - 18:15 |
| Tuesday   | 06:45 - 18:15 |
| Wednesday | 06:45 - 18:15 |
| Thursday  | 06:45 - 18:15 |
| Friday    | 06:45 - 18:15 |
| Saturday  | 08:45 - 18:15 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: CUPE 115 (Operators)  
CUPE 115 (Mechanics)
- Municipal Population: 21,500
- Service Area Population: 21,500
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers:  
Passenger Boardings: 70,048  
84,058
- Total Operating Revenues: \$136,395
- Total Direct Operating Expenses: \$316,036
- Energy Consumption: Diesel 59,841 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 1 standard bus  
2 community buses

**BROCKVILLE**

| FARES                                  | CASH             | UNIT PRICE    | MONTHLY PASS     | OTHER<br>40 Ride Pass | CRITERIA   |
|--|------------------|---------------|------------------|-----------------------|--|
| Effective Date: 01/06/1998             |                  |               |                  |                       |  |
| Adults                                 | \$2.00           | \$1.82        | \$70.00          | 70.00                 |  |
| Children                               | \$2.00           | \$1.82        | \$70.00          | 70.00                 |  |
| Students                               | \$2.00           | \$1.82        | \$70.00          | 70.00                 |  |
| Seniors                                | \$2.00           | \$1.82        | \$70.00          | 70.00                 |  |
| Other: 5 years and under               | Free             |               |                  |                       | Maximum two children with adult                    |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b>    | <b>STORED</b> | <b>AVG AGE</b>   | <b>PEAK</b>           | <b>BASE</b>  |
| Standard Motor Buses                   | 1                |               | 8.0              |                       | Operators  |
| Low Floor Motor Buses                  |                  |               |                  |                       | Other Transportation Operations                    |
| Articulated Motor Buses                |                  |               |                  |                       | Mechanics (Vehicle Maintenance)                    |
| Trolley Buses                          |                  |               |                  |                       | Other Vehicle Maintenance                          |
| Small / Community Bus                  | 2                |               | 1.0              | 2                     | Plant Maintenance                                  |
| Light Rail Vehicles                    |                  |               |                  |                       | General and Administration                         |
| Heavy Rail Vehicles                    |                  |               |                  |                       | <b>TOTAL EMPLOYEES</b>                             |
| Commuter Rail Vehicles                 |                  |               |                  |                       | 4.0  |
| Other:                                 |                  |               |                  |                       | 9.0  |
| <b>TOTAL</b>                           | <b>3</b>         | <b>N/A</b>    | <b>2</b>         | <b>2</b>              |  |
| <b>OPERATING DATA</b>                  |                  | <b>1998</b>   |                  | <b>1999</b>           | <b>PERFORMANCE INDICATORS</b>                      |
| Revenue Vehicle Kilometres             |                  | 155,333       |                  | 153,504               | <b>FINANCIAL PERFORMANCE</b>                       |
| Total Vehicle Kilometres               |                  | 155,333       |                  | 153,504               | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) * |
| Revenue Vehicle Hours                  |                  | 6,624         |                  | 6,546                 | Municipal Operating Contribution / Capita          |
| Total Vehicle Hours                    |                  | 6,624         |                  | 6,546                 | Net Dir. Oper. Cost / Reg. Serv. Pass. *           |
| Operator Paid Hours                    |                  | 7,592         |                  | 7,592                 | <b>AVERAGE FARE</b>                                |
| Mechanic Paid Hours                    |                  | 624           |                  | 764                   | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. *         |
| Total Employee Paid Hours              |                  | 9,880         |                  | 10,020                | \$1.14 \$1.85                                      |
| Adult Passenger Trips                  |                  |               |                  |                       | <b>COST EFFECTIVENESS</b>                          |
| Concession Fare Trips                  |                  |               |                  |                       | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. *          |
| Concession Fare Trips Detail:          |                  |               |                  |                       | \$4.39 \$4.51                                      |
| Child Passenger Trips                  |                  |               |                  |                       |  |
| Student Passenger Trips                |                  |               |                  |                       |  |
| Senior Passenger Trips                 |                  |               |                  |                       |  |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>80,064</b>    |               | <b>70,048</b>    |                       | <b>SERVICE UTILIZATION</b>                         |
| Regular Service Passenger Kms          |                  |               |                  |                       | Reg. Serv. Pass. / Capita                          |
| Auxiliary Serv. Pass. Trips            |                  |               |                  |                       | 3.72 3.26  |
| Transportation Operations Expenses     | \$191,088        |               | \$179,821        |                       | Reg. Serv. Pass. / Rev. Veh. Hrs.                  |
| Fuel/Energy Exp. for Vehicles          | \$27,030         |               | \$25,305         |                       | 12.09 10.70  |
| Vehicle Maintenance Expenses *         | \$89,189         |               | \$50,711         |                       |  |
| Plant Maintenance Expenses             | \$20,313         |               | \$36,418         |                       |  |
| General/Administration Expenses        | \$23,862         |               | \$23,782         |                       |  |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$351,482</b> |               | <b>\$316,036</b> |                       | <b>VEHICLE UTILIZATION</b>                         |
| Debt Service Payment                   |                  |               |                  |                       | Tot. Veh. Kms. / Active Vehicles                   |
| Total Operating Expenses               | \$351,482        |               | \$316,036        |                       | 38,833 51,168                                      |
| <b>REGULAR SERV. PASS. REVENUES *</b>  | <b>\$91,106</b>  |               | <b>\$129,662</b> |                       | <b>LABOUR PRODUCTIVITY</b>                         |
| <b>TOTAL OPERATING REVENUES *</b>      | <b>\$97,726</b>  |               | <b>\$136,395</b> |                       | Rev. Veh. Hrs. / Operator Paid Hrs.                |
| Total Revenues *                       | \$97,726         |               | \$136,395        |                       | 0.87 0.86  |
| <b>NET DIRECT OPERATING COST *</b>     | <b>\$253,756</b> |               | <b>\$179,641</b> |                       |  |
| <b>NET OPERATING COST *</b>            | <b>\$253,756</b> |               | <b>\$179,641</b> |                       |  |
| Provincial Operating Contribution      |                  |               |                  |                       |  |
| Municipal Operating Contribution       |                  |               |                  |                       |  |
| Other Operating Contributions          |                  |               |                  |                       |  |
| Provincial Debt Service Contribution   |                  |               |                  |                       |  |
| Municipal Debt Service Contribution    |                  |               |                  |                       |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                  |               | <b>\$160,272</b> |                       |  |
| <b>TOTAL CAPITAL FUNDING</b>           |                  |               |                  |                       |  |
| Provincial Capital Contribution        |                  |               |                  |                       |  |
| Municipal Capital Contribution         |                  |               | <b>\$160,272</b> |                       |  |
| Other Capital Contributions            |                  |               |                  |                       |  |

**Notes:**

\* Regular Service Passenger Revenue misleadingly low in 1998 due to theft.

Vehicle Maintenance Expenses lower in 1999 due to introduction of two new Community Buses to fleet.

## BURLINGTON

Transit Contact: Mrs. Donna Clegg  
Director of Transit & Traffic

Statistical Contact: Mr. Don Hammond  
Administrative Supervisor

Tel: (905) 335-7797 Fax: (905) 335-7878  
E-mail: hammondd@city.burlington.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 05/09/1975
  - Serves: City of Burlington
  - Service area size: 97.80 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 23:30 |
| Tuesday   | 06:00 - 23:30 |
| Wednesday | 06:00 - 23:30 |
| Thursday  | 06:00 - 23:30 |
| Friday    | 06:00 - 23:30 |
| Saturday  | 06:30 - 23:30 |
| Sunday    | 09:30 - 18:45 |
| Holidays  | N/A           |
  - Union Affiliations: CUPE 2723 (Operators)  
CUPE 2723 (Mechanics)
- |                                    |                                  |
|------------------------------------|----------------------------------|
| • Municipal Population:            | 141,000                          |
| • Service Area Population:         | 134,000                          |
| • Adult Cash Fare:                 | \$2.00                           |
| • Ridership - Revenue Passengers:  | 1,395,344                        |
| Passenger Boardings:               | 1,877,117                        |
| • Total Operating Revenues:        | \$2,534,107                      |
| • Total Direct Operating Expenses: | \$5,592,256                      |
| • Energy Consumption:              | Diesel 1,046,623 litres          |
|                                    | Gasoline                         |
|                                    | Propane                          |
|                                    | Natural Gas 276,892 cubic-metres |
|                                    | Electricity                      |
| • Active Vehicles includes:        | 33 standard buses                |
|                                    | 13 community buses               |

**REMARKS:**

- Burlington Transit has Smart Card Day Pass, i.e. "pay for three and the rest is free" which means that if you pay for three rides in one day using your ComboCard, the card automatically converts into a day pass that enables you to ride free for the rest of that day. They also have a weekly pass which works much the same way: If you pay for 11 trips in less than 7 days, the ComboCard automatically converts into a pass for the rest of that 7 day period.

**BURLINGTON**

| FARES                                  | CASH               | UNIT PRICE         | MONTHLY PASS   | CRITERIA   |
|--|--------------------|--------------------|----------------|--|
| Effective Date: 01/04/1996             |                    |                    |                |  |
| Adults                                 | \$2.00             | \$1.70             | \$60.00        | University and under 65 years                        |
| Children                               | \$1.15             | \$1.00             |                | Grades 1-8   |
| Students                               | \$2.00             | \$1.60             | \$54.00        | High School  |
| Seniors                                | \$2.00             | \$1.33             | \$42.00        | 65 years and over                                    |
| Other: Special rate                    | \$1.15             | \$1.00             |                |  |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b>      | <b>STORED</b>      | <b>AVG AGE</b> | <b>PEAK</b>  |
| Standard Motor Buses                   | 33                 |                    | 16.2           | BASE   |
| Low Floor Motor Buses                  |                    |                    |                | Operators  |
| Articulated Motor Buses                |                    |                    |                | Other Transportation Operations                      |
| Trolley Buses                          |                    |                    |                | Mechanics (Vehicle Maintenance)                      |
| Small / Community Bus                  | 13                 |                    | 2.0            | Other Vehicle Maintenance                            |
| Light Rail Vehicles                    |                    |                    |                | Plant Maintenance                                    |
| Heavy Rail Vehicles                    |                    |                    |                | General and Administration                           |
| Commuter Rail Vehicles                 |                    |                    |                | <b>TOTAL EMPLOYEES</b>                               |
| Other:                                 |                    |                    |                | 66.0   |
| <b>TOTAL</b>                           | <b>46</b>          | <b>N/A</b>         | <b>37</b>      | <b>18</b>  |
| <b>OPERATING DATA</b>                  |                    | <b>1998</b>        | <b>1999</b>    | <b>PERFORMANCE INDICATORS</b>                        |
| Revenue Vehicle Kilometres             | 2,277,356          | 2,142,426          |                | <b>FINANCIAL PERFORMANCE</b>                         |
| Total Vehicle Kilometres               | 2,368,450          | 2,333,562          |                | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 43% |
| Revenue Vehicle Hours                  | 97,140             | 97,383             |                | Municipal Operating Contribution / Capita \$25.85    |
| Total Vehicle Hours                    | 105,766            | 106,071            |                | Net Dir. Oper. Cost / Reg. Serv. Pass. \$2.35        |
| Operator Paid Hours                    | 133,120            | 139,360            |                | <b>AVERAGE FARE</b>                                  |
| Mechanic Paid Hours                    | 8,320              | 8,320              |                | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.74      |
| Total Employee Paid Hours              | 169,520            | 177,424            |                | \$1.74   |
| Adult Passenger Trips                  | 560,885            | 664,742            |                | <b>COST EFFECTIVENESS</b>                            |
| Concession Fare Trips                  | 743,499            | 730,602            |                | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$4.16       |
| Concession Fare Trips Detail:          |                    |                    |                | \$4.01   |
| Child Passenger Trips                  | 65,219             | 59,721             |                | <b>COST EFFICIENCY</b>                               |
| Student Passenger Trips                | 286,965            | 296,790            |                | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$51.30        |
| Senior Passenger Trips                 | 143,482            | 155,162            |                | \$52.72  |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>1,304,384</b>   | <b>1,395,344</b>   |                | <b>SERVICE UTILIZATION</b>                           |
| Regular Service Passenger Kms          |                    |                    |                | Reg. Serv. Pass. / Capita 10.03                      |
| Auxiliary Serv. Pass. Trips            |                    |                    |                | Reg. Serv. Pass. / Rev. Veh. Hrs. 13.43              |
|  |                    |                    |                | <b>AMOUNT OF SERVICE</b>                             |
| Transportation Operations Expenses     | \$3,083,481        | \$3,214,468        |                | Rev. Veh. Hrs. / Capita 0.75                         |
| Fuel/Energy Exp. for Vehicles          | \$495,398          | \$581,826          |                | 0.73   |
| Vehicle Maintenance Expenses           | \$954,290          | \$1,001,294        |                | <b>AVERAGE SPEED</b>                                 |
| Plant Maintenance Expenses             | \$259,738          | \$296,136          |                | Rev. Veh. Kms. / Rev. Veh. Hrs. 23.44                |
| General/Administration Expenses        | \$632,980          | \$498,532          |                | 22.00  |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$5,425,887</b> | <b>\$5,592,256</b> |                | <b>VEHICLE UTILIZATION</b>                           |
| Debt Service Payment                   |                    |                    |                | Tot. Veh. Kms. / Active Vehicles 57,767              |
| Total Operating Expenses               | \$5,798,329        | \$5,962,689        |                | 50,730   |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$2,268,229</b> | <b>\$2,428,242</b> |                | <b>LABOUR PRODUCTIVITY</b>                           |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$2,358,671</b> | <b>\$2,534,107</b> |                | Rev. Veh. Hrs. / Operator Paid Hrs. 0.73             |
| Total Revenues                         | \$2,437,385        | \$2,602,111        |                | 0.70   |
| <b>NET DIRECT OPERATING COST</b>       | <b>\$3,067,216</b> | <b>\$3,058,149</b> |                | <b>TOP WAGE RATES</b>                                |
| <b>NET OPERATING COST</b>              | <b>\$3,360,944</b> | <b>\$3,360,578</b> |                | Operators \$16.62                                    |
| Provincial Operating Contribution      |                    |                    |                | Mechanics \$19.54                                    |
| Municipal Operating Contribution       |                    |                    |                | \$16.95  |
| Other Operating Contributions          |                    |                    |                | \$20.15  |
| Provincial Debt Service Contribution   |                    |                    |                |  |
| Municipal Debt Service Contribution    |                    |                    |                |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                    |                    |                |  |
| <b>TOTAL CAPITAL FUNDING</b>           |                    |                    |                |  |
| Provincial Capital Contribution        |                    |                    |                |  |
| Municipal Capital Contribution         |                    |                    |                |  |
| Other Capital Contributions            |                    |                    |                |  |

## CAMBRIDGE

Transit Contact: Mr. Gary Stockford  
Assistant Director, Transit Services

Statistical Contact: Mr. Blair Allen  
Transit Planner

Tel: (519) 575-4022 Fax: (519) 575-4449  
E-mail: [ablair@region.waterloo.on.ca](mailto:ablair@region.waterloo.on.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 04/1973
- Municipal Population: 108,700
- Serves: Cambridge
- Service Area Population: 90,000
- Service area size: 115.00 square kilometres
- Adult Cash Fare: \$1.95
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,100,620  
Passenger Boardings: 1,473,976
- Hours of Service:
 

|           |               |  |
|-----------|---------------|--|
| Monday    | 05:40 - 23:20 | • Total Operating Revenues: \$2,071,793        |
| Tuesday   | 05:40 - 23:20 | • Total Direct Operating Expenses: \$4,027,005 |
| Wednesday | 05:40 - 23:20 | • Energy Consumption:                          |
| Thursday  | 05:40 - 23:20 | Diesel      963,964 litres                     |
| Friday    | 05:40 - 23:20 | Gasoline     11,154 litres                     |
| Saturday  | 06:10 - 23:20 | Propane  |
| Sunday    | N/A           | Natural Gas                                    |
| Holidays  | N/A           | Electricity                                    |
- Total Operating Revenues: \$2,071,793
- Total Direct Operating Expenses: \$4,027,005
- Active Vehicles includes: 18 standard buses  
8 low floor buses
- Union Affiliations: ATU 1608 (Operators)  
ATU 1608 (Mechanics)

**REMARKS:**

- On June 23, 1999 the Region of Waterloo Council approved the Regional assumption on January 1, 2000 of the conventional transit services and specialized transit services - including Cambridge Transit, Kitchener Transit and Project Lift. This amalgamation of the various transit systems is a significant step towards reaching the Regional goal of transit use identified in the Region of Waterloo Transportation Master Plan, adopted in April, 1999. This document adopted the goal of reducing auto use by 7% by 2016 which will be achieved by doubling transit ridership (as well as the number of walking and cycling trips). In 1999, Cambridge Transit staff spent a considerable amount of time preparing for the transition to the new organization. The results achieved in a short time period were tremendous. Cambridge Transit staff look forward to meeting customer needs in the Region of Waterloo under the new organization - GRAND RIVER TRANSIT!

## CAMBRIDGE



| FARES                      | CASH   | UNIT PRICE | MONTHLY PASS |
|----------------------------|--------|------------|--------------|
| Effective Date: 01/01/1999 |        |            |              |
| Adults                     | \$1.95 | \$1.60     |              |
| Children                   | \$1.95 | \$1.25     |              |
| Students                   | \$1.95 | \$1.25     |              |
| Seniors                    | \$1.95 | \$1.25     |              |
| Other: Unemployed          | \$1.95 | \$1.30     |              |

| VEHICLES (1999)         | ACTIVE    | STORED   | AVG AGE    | PEAK | BASE | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|-----------|----------|------------|------|------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 18        | 2        | 11.1       |      |      | Operators                       | 34.0      | 3.0       |
| Low Floor Motor Buses   | 8         |          | 2.0        |      |      | Other Transportation Operations | 2.0       |           |
| Articulated Motor Buses |           |          |            |      |      | Mechanics (Vehicle Maintenance) | 4.0       |           |
| Trolley Buses           |           |          |            |      |      | Other Vehicle Maintenance       | 3.0       |           |
| Small / Community Bus   |           |          |            |      |      | Plant Maintenance               | 1.0       |           |
| Light Rail Vehicles     |           |          |            |      |      | General and Administration      | 5.0       |           |
| Heavy Rail Vehicles     |           |          |            |      |      | TOTAL EMPLOYEES                 | 49.0      | 3.0       |
| Commuter Rail Vehicles  |           |          |            |      |      |                                 |           |           |
| Other:                  |           |          |            |      |      |                                 |           |           |
| <b>TOTAL</b>            | <b>26</b> | <b>2</b> | <b>N/A</b> |      |      |                                 |           |           |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--------------------|--------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 1,336,344          | 1,336,344          | <b>FINANCIAL PERFORMANCE</b>                     |         |         |
| Total Vehicle Kilometres               | 1,383,116          | 1,383,116          | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 48%     | 51%     |
| Revenue Vehicle Hours                  | 59,657             | 59,657             | Municipal Operating Contribution / Capita        | \$18.28 | \$19.32 |
| Total Vehicle Hours                    | 61,744             | 61,744             | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$1.71  | \$1.78  |
| Operator Paid Hours                    |                    | 76,960             | <b>AVERAGE FARE</b>                              |         |         |
| Mechanic Paid Hours                    |                    | 8,320              | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.53  | \$1.72  |
| Total Employee Paid Hours              |                    | 106,340            |  |         |         |
| Adult Passenger Trips                  | 580,905            | 528,828            | <b>COST EFFECTIVENESS</b>                        |         |         |
| Concession Fare Trips                  | 499,978            | 571,792            | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$3.30  | \$3.66  |
| Concession Fare Trips Detail:          |                    |                    |  |         |         |
| Child Passenger Trips                  |                    |                    | <b>COST EFFICIENCY</b>                           |         |         |
| Student Passenger Trips                | 404,984            | 474,751            | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$57.85 | \$65.22 |
| Senior Passenger Trips                 | 94,994             | 97,041             |  |         |         |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>1,080,883</b>   | <b>1,100,620</b>   | <b>SERVICE UTILIZATION</b>                       |         |         |
| Regular Service Passenger Kms          |                    |                    | Reg. Serv. Pass. / Capita                        | 12.01   | 12.23   |
| Auxiliary Serv. Pass. Trips            |                    |                    | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 18.12   | 18.45   |
| Transportation Operations Expenses     | \$1,817,025        | \$2,231,202        | <b>AMOUNT OF SERVICE</b>                         |         |         |
| Fuel/Energy Exp. for Vehicles          | \$427,324          | \$454,478          | Rev. Veh. Hrs. / Capita                          | 0.66    | 0.66    |
| Vehicle Maintenance Expenses           | \$704,002          | \$883,622          | <b>AVERAGE SPEED</b>                             |         |         |
| Plant Maintenance Expenses             | \$348,885          | \$268,304          | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 22.40   | 22.40   |
| General/Administration Expenses        | \$274,609          | \$189,399          | <b>VEHICLE UTILIZATION</b>                       |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$3,571,845</b> | <b>\$4,027,005</b> | Tot. Veh. Kms. / Active Vehicles                 | 53,197  | 53,197  |
| Debt Service Payment                   |                    |                    |  |         |         |
| Total Operating Expenses               | \$3,571,845        | \$4,027,005        | <b>LABOUR PRODUCTIVITY</b>                       |         |         |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$1,656,471</b> | <b>\$1,891,868</b> | Rev. Veh. Hrs. / Operator Paid Hrs.              |         | 0.78    |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$1,723,927</b> | <b>\$2,071,793</b> |  |         |         |
| Total Revenues                         | \$1,926,949        | \$2,288,128        | <b>TOP WAGE RATES</b>                            |         |         |
| <b>NET DIRECT OPERATING COST</b>       | <b>\$1,847,918</b> | <b>\$1,955,212</b> | Operators  | \$15.61 | \$16.00 |
| NET OPERATING COST                     | \$1,644,896        | \$1,738,877        | Mechanics  | \$17.61 | \$18.05 |
| Provincial Operating Contribution      |                    |                    |  |         |         |
| Municipal Operating Contribution       |                    |                    |  |         |         |
| Other Operating Contributions          |                    |                    |  |         |         |
| Provincial Debt Service Contribution   |                    |                    |  |         |         |
| Municipal Debt Service Contribution    |                    |                    |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$1,490,597</b> | <b>\$861,725</b>   |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$1,037,755</b> | <b>\$859,027</b>   |  |         |         |
| Provincial Capital Contribution        |                    |                    |  |         |         |
| Municipal Capital Contribution         |                    |                    |  |         |         |
| Other Capital Contributions            |                    |                    |  |         |         |
|  |                    | \$859,027          |  |         |         |

## COBOURG

Transit Contact: Mr. I.B. Roger  
Director of Public Works

Statistical Contact: Ms. Donna J. Lee  
Cost Control Clerk

Tel: (905) 372-4555  
E-mail: N/A

Fax: (905) 372-1533

**SYSTEM HIGHLIGHTS:**

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- System established: 01/10/1976
- Serves: Town of Cobourg
- Service area size: 10.00 square kilometres
- Service provided by: Municipal Department, under contract with Trentway-Wagar
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:22 - 18:45 |
| Tuesday   | 07:22 - 18:45 |
| Wednesday | 07:22 - 18:45 |
| Thursday  | 07:22 - 18:45 |
| Friday    | 07:22 - 18:45 |
| Saturday  | 08:22 - 18:45 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 16,000
- Service Area Population: 14,545
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 53,309  
Passenger Boardings: 53,309
- Total Operating Revenues: \$86,880
- Total Direct Operating Expenses: \$249,378
- Energy Consumption: Diesel 35,169 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 community buses

COBOURG



## COLLINGWOOD

Transit Contact: Mr. K. Astill P.Eng.  
Town Engineer

Statistical Contact: Mr. K. Astill P.Eng.  
Town Engineer

Tel: (705) 445-1292 Fax: (705) 445-1286  
E-mail: engineering@town.collingwood.on.ca

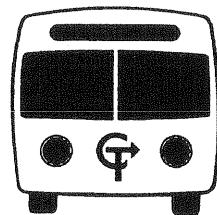
**SYSTEM HIGHLIGHTS:**

- System established: 20/10/1982
  - Serves: Town of Collingwood
  - Service area size: 16.00 square kilometres
  - Service provided by: Municipal Department, under contract with Sinton Bus Lines
  - Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:00 - 18:00 |
| Tuesday   | 07:00 - 18:00 |
| Wednesday | 07:00 - 18:00 |
| Thursday  | 07:00 - 18:00 |
| Friday    | 07:00 - 18:00 |
| Saturday  | 09:00 - 18:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
  - Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 16,500
  - Service Area Population: 14,800
  - Adult Cash Fare: \$1.75
  - Ridership - Revenue Passengers: 38,744  
Passenger Boardings: 40,681
  - Total Operating Revenues: \$66,568
  - Total Direct Operating Expenses: \$150,239
  - Energy Consumption: Diesel 19,040 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
  - Active Vehicles includes: 2 standard buses

**REMARKS:**

- Feb. 1/99 - contract change - smaller buses - now privately owned

**COLLINGWOOD**

| FARES                           | CASH   | UNIT PRICE | MONTHLY PASS |
|---------------------------------|--------|------------|--------------|
| <b>Effective Date: 15/06/97</b> |        |            |              |
| Adults                          | \$1.75 | \$1.65     |              |
| Children                        | \$1.75 | \$1.65     |              |
| Students                        | \$1.75 | \$1.65     |              |
| Seniors                         | \$1.75 | \$1.65     |              |

| VEHICLES (1999)         | ACTIVE   | STORED | AVG AGE    | PEAK     | BASE     | EMPLOYEES (1999)                | FULL-TIME  | PART-TIME  |
|-------------------------|----------|--------|------------|----------|----------|---------------------------------|------------|------------|
| Standard Motor Buses    | 2        |        | 1.0        | 2        | 2        | Operators                       | 2.0        | 2.0        |
| Low Floor Motor Buses   |          |        |            |          |          | Other Transportation Operations | 1.0        |            |
| Articulated Motor Buses |          |        |            |          |          | Mechanics (Vehicle Maintenance) |            |            |
| Trolley Buses           |          |        |            |          |          | Other Vehicle Maintenance       |            |            |
| Small / Community Bus   |          |        |            |          |          | Plant Maintenance               |            |            |
| Light Rail Vehicles     |          |        |            |          |          | General and Administration      |            |            |
| Heavy Rail Vehicles     |          |        |            |          |          | <b>TOTAL EMPLOYEES</b>          | <b>3.0</b> | <b>2.0</b> |
| Commuter Rail Vehicles  |          |        |            |          |          |                                 |            |            |
| Other:                  |          |        |            |          |          |                                 |            |            |
| <b>TOTAL</b>            | <b>2</b> |        | <b>N/A</b> | <b>2</b> | <b>2</b> |                                 |            |            |

| OPERATING DATA                         | 1998             | 1999             | PERFORMANCE INDICATORS                     | 1998    | 1999    |
|--|------------------|------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 112,872          | 116,955          | <b>FINANCIAL PERFORMANCE</b>               |         |         |
| Total Vehicle Kilometres               | 112,872          | 116,955          | Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) | 34%     | 44%     |
| Revenue Vehicle Hours                  | 4,864            | 5,085            | Municipal Operating Contribution / Capita  | \$8.75  | \$5.65  |
| Total Vehicle Hours                    | 4,864            | 5,085            | Net Dir. Oper. Cost / Reg. Serv. Pass.     | \$3.35  | \$2.16  |
| Operator Paid Hours                    |                  |                  | <b>AVERAGE FARE</b>                        |         |         |
| Mechanic Paid Hours                    |                  |                  | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   | \$1.71  | \$1.72  |
| Total Employee Paid Hours              |                  |                  |  |         |         |
| Adult Passenger Trips                  | 24,638           |                  | <b>COST EFFECTIVENESS</b>                  |         |         |
| Concession Fare Trips                  | 13,970           |                  | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.    | \$5.07  | \$3.88  |
| Concession Fare Trips Detail:          |                  |                  |  |         |         |
| Child Passenger Trips                  |                  |                  | <b>COST EFFICIENCY</b>                     |         |         |
| Student Passenger Trips                |                  |                  | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.      | \$40.22 | \$29.55 |
| Senior Passenger Trips                 |                  |                  |  |         |         |
| REGULAR SERVICE PASSENGER TRIPS        | 38,608           | 38,744           | <b>SERVICE UTILIZATION</b>                 |         |         |
| Regular Service Passenger Kms          | 887,984          | 891,112          | Reg. Serv. Pass. / Capita                  | 2.61    | 2.62    |
| Auxiliary Serv. Pass. Trips            |                  |                  | Reg. Serv. Pass. / Rev. Veh. Hrs.          | 7.94    | 7.62    |
| Transportation Operations Expenses     | \$195,637        | \$150,239        | <b>AMOUNT OF SERVICE</b>                   |         |         |
| Fuel/Energy Exp. for Vehicles          |                  |                  | Rev. Veh. Hrs. / Capita                    | 0.33    | 0.34    |
| Vehicle Maintenance Expenses           |                  |                  |  |         |         |
| Plant Maintenance Expenses             |                  |                  | <b>AVERAGE SPEED</b>                       |         |         |
| General/Administration Expenses        |                  |                  | Rev. Veh. Kms. / Rev. Veh. Hrs.            | 23.21   | 23.00   |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$195,637</b> | <b>\$150,239</b> | <b>VEHICLE UTILIZATION</b>                 |         |         |
| Debt Service Payment                   |                  |                  | Tot. Veh. Kms. / Active Vehicles           | 56,436  | 58,478  |
| Total Operating Expenses               | \$195,637        | \$150,239        |  |         |         |
| REGULAR SERV. PASS. REVENUES           | \$66,167         | \$66,568         | <b>LABOUR PRODUCTIVITY</b>                 |         |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$66,167</b>  | <b>\$66,568</b>  | Rev. Veh. Hrs. / Operator Paid Hrs.        |         |         |
| Total Revenues                         | \$66,167         | \$66,568         |  |         |         |
| NET DIRECT OPERATING COST              | \$129,470        | \$83,671         | <b>TOP WAGE RATES</b>                      |         |         |
| NET OPERATING COST                     | \$129,470        | \$83,671         | Operators                                  |         |         |
| Provincial Operating Contribution      |                  |                  | Mechanics                                  |         |         |
| Municipal Operating Contribution       |                  |                  |  |         |         |
| Other Operating Contributions          |                  |                  |  |         |         |
| Provincial Debt Service Contribution   |                  |                  |  |         |         |
| Municipal Debt Service Contribution    |                  |                  |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                  |                  |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           |                  |                  |  |         |         |
| Provincial Capital Contribution        |                  |                  |  |         |         |
| Municipal Capital Contribution         |                  |                  |  |         |         |
| Other Capital Contributions            |                  |                  |  |         |         |

## CORNWALL

Transit Contact: Mr. Sherman Goodwin  
Transit Manager

Statistical Contact: Mr. Sherman Goodwin  
Transit Manager

Tel: (613) 930-2636  
E-mail: N/A

Fax: (613) 932-9906

**SYSTEM HIGHLIGHTS:**

- System established: 11/11/1974
- Serves: City of Cornwall, St. Andrews
- Service area size: 63.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

|           |               |
|-----------|---------------|
| Monday    | 06:30 - 23:30 |
| Tuesday   | 06:30 - 23:30 |
| Wednesday | 06:30 - 23:30 |
| Thursday  | 06:30 - 23:30 |
| Friday    | 06:30 - 23:30 |
| Saturday  | 07:00 - 23:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: ATU 946 (Operators)  
CUPE 234 (Mechanics)
- Municipal Population: 54,363
- Service Area Population: 49,800
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 1,098,130  
Passenger Boardings: 1,168,173
- Total Operating Revenues: \$1,114,738
- Total Direct Operating Expenses: \$2,591,798
- Energy Consumption: Diesel 366,332 litres  
Gasoline  
Propane  
Natural Gas 230,677 cubic-metres  
Electricity
- Active Vehicles includes: 29 standard buses

## CORNWALL



| FARES                      | CASH   | UNIT PRICE | MONTHLY PASS |
|----------------------------|--------|------------|--------------|
| Effective Date: 01/07/1999 |        |            |              |
| Adults                     | \$1.60 | \$1.40     | \$56.00      |
| Children                   | \$1.15 | \$1.05     |              |
| Students                   | \$1.60 | \$1.20     | \$42.00      |
| Seniors                    | \$1.60 | \$1.20     | \$42.00      |

| VEHICLES (1999)         | ACTIVE    | STORED | AVG AGE    | PEAK      | BASE      | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|-----------|--------|------------|-----------|-----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 29        |        | 13.0       | 23        | 13        | Operators                       | 33.0      | 5.0       |
| Low Floor Motor Buses   |           |        |            |           |           | Other Transportation Operations | 4.0       |           |
| Articulated Motor Buses |           |        |            |           |           | Mechanics (Vehicle Maintenance) | 5.0       |           |
| Trolley Buses           |           |        |            |           |           | Other Vehicle Maintenance       | 5.0       |           |
| Small / Community Bus   |           |        |            |           |           | Plant Maintenance               | 1.0       |           |
| Light Rail Vehicles     |           |        |            |           |           | General and Administration      | 1.0       | 1.0       |
| Heavy Rail Vehicles     |           |        |            |           |           | TOTAL EMPLOYEES                 | 49.0      | 6.0       |
| Commuter Rail Vehicles  |           |        |            |           |           |                                 |           |           |
| Other:                  |           |        |            |           |           |                                 |           |           |
| <b>TOTAL</b>            | <b>29</b> |        | <b>N/A</b> | <b>23</b> | <b>13</b> |                                 |           |           |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--------------------|--------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 872,347            | 839,512            | FINANCIAL PERFORMANCE                            |         |         |
| Total Vehicle Kilometres               | 872,347            | 839,512            | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 44 %    | 43 %    |
| Revenue Vehicle Hours                  | 48,790             | 44,867             | Municipal Operating Contribution / Capita        | \$30.52 | \$29.66 |
| Total Vehicle Hours                    | 49,190             | 45,287             | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$1.27  | \$1.35  |
| Operator Paid Hours                    | 70,405             | 69,774             | AVERAGE FARE                                     |         |         |
| Mechanic Paid Hours                    | 10,400             | 10,400             | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$0.97  | \$0.98  |
| Total Employee Paid Hours              | 107,575            | 103,581            |  |         |         |
| Adult Passenger Trips                  | 333,459            | 306,378            | COST EFFECTIVENESS                               |         |         |
| Concession Fare Trips                  | 861,735            | 791,752            | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$2.27  | \$2.36  |
| Concession Fare Trips Detail:          |                    |                    |  |         |         |
| Child Passenger Trips                  | 15,538             | 14,276             | COST EFFICIENCY                                  |         |         |
| Student Passenger Trips                | 788,828            | 724,766            | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$55.10 | \$57.23 |
| Senior Passenger Trips                 | 57,369             | 52,710             |  |         |         |
| REGULAR SERVICE PASSENGER TRIPS        | 1,195,194          | 1,098,130          | SERVICE UTILIZATION                              |         |         |
| Regular Service Passenger Kms          | 7,171,164          | 6,588,780          | Reg. Serv. Pass. / Capita                        | 24.00   | 22.05   |
| Auxiliary Serv. Pass. Trips            | 5,900              |                    | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 24.50   | 24.48   |
| Transportation Operations Expenses     | \$1,344,571        | \$1,178,857        | AMOUNT OF SERVICE                                |         |         |
| Fuel/Energy Exp. for Vehicles          | \$187,109          | \$230,677          | Rev. Veh. Hrs. / Capita                          | 0.98    | 0.90    |
| Vehicle Maintenance Expenses           | \$688,217          | \$650,792          | AVERAGE SPEED                                    |         |         |
| Plant Maintenance Expenses             | \$174,411          | \$222,942          | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 17.88   | 18.71   |
| General/Administration Expenses        | \$316,215          | \$308,530          | VEHICLE UTILIZATION                              |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$2,710,523</b> | <b>\$2,591,798</b> | Tot. Veh. Kms. / Active Vehicles                 | 30,081  | 28,949  |
| Debt Service Payment                   |                    |                    |  |         |         |
| Total Operating Expenses               | \$2,710,523        | \$2,591,798        | LABOUR PRODUCTIVITY                              |         |         |
| REGULAR SERV. PASS. REVENUES           | \$1,160,027        | \$1,074,636        | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.69    | 0.64    |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$1,190,760</b> | <b>\$1,114,738</b> |  |         |         |
| Total Revenues                         | \$1,190,760        | \$1,114,738        | TOP WAGE RATES                                   |         |         |
| NET DIRECT OPERATING COST              | \$1,519,763        | \$1,477,060        | Operators  | \$15.28 | \$15.58 |
| NET OPERATING COST                     | \$1,519,763        | \$1,477,060        | Mechanics  | \$16.69 | \$17.40 |
| Provincial Operating Contribution      |                    |                    |  |         |         |
| Municipal Operating Contribution       |                    |                    |  |         |         |
| Other Operating Contributions          |                    |                    |  |         |         |
| Provincial Debt Service Contribution   |                    |                    |  |         |         |
| Municipal Debt Service Contribution    |                    |                    |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$432,028</b>   | <b>\$379,382</b>   |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$432,028</b>   | <b>\$379,382</b>   |  |         |         |
| Provincial Capital Contribution        |                    |                    |  |         |         |
| Municipal Capital Contribution         |                    |                    |  |         |         |
| Other Capital Contributions            |                    |                    |  |         |         |

## ELLIOT LAKE

Transit Contact: Mr. Mike Perkins  
City Engineer

Statistical Contact: Mr. Mike Perkins  
City Engineer

Tel: (705) 461-7203 Fax: (705) 461-7203  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 02/09/1984
- Serves: Elliot Lake
- Service area size:
- Service provided by: Municipal Department, under contract with A.J. Bus Lines
- Hours of Service:

|           |               |
|-----------|---------------|
| Monday    | 07:30 - 19:30 |
| Tuesday   | 07:30 - 19:30 |
| Wednesday | 07:30 - 19:30 |
| Thursday  | 07:30 - 22:30 |
| Friday    | 07:30 - 22:30 |
| Saturday  | 07:30 - 19:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 14,000
- Service Area Population: 14,000
- Adult Cash Fare: \$1.25
- Ridership - Revenue Passengers: 228,000  
Passenger Boardings: 228,000
- Total Operating Revenues: \$160,000
- Total Direct Operating Expenses: \$385,800
- Energy Consumption: Diesel 95,000 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 standard buses

## **ELLIOT LAKE**

## FORT ERIE

Transit Contact: Mrs Margaret Neubauer, CA  
Director of Finance

Statistical Contact: Mrs Margaret Neubauer, CA  
Director of Finance

Tel: (905) 871-1600  
E-mail: N/A

Fax: (905) 871-9984

**SYSTEM HIGHLIGHTS:**

- System established: 13/04/1981
- Serves: Town of Fort Erie
- Service area size: 150.00 square kilometres
- Service provided by: Municipal Department, under contract with Dunn the Mover
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 09:15 - 17:45 |
| Tuesday   | 09:15 - 17:45 |
| Wednesday | 09:15 - 17:45 |
| Thursday  | 09:15 - 17:45 |
| Friday    | 09:15 - 17:45 |
| Saturday  | 09:15 - 17:45 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 27,441
- Service Area Population: 20,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 43,200  
Passenger Boardings: 43,200
- Total Operating Revenues: \$86,400
- Total Direct Operating Expenses: \$144,180
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity 52,500 litres
- Active Vehicles includes: 2 standard buses



## FORT ERIE

| FARES                  | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA           |
|------------------------|--------|------------|--------------|--------------------|
| <b>Effective Date:</b> |        |            |              |                    |
| Adults                 | \$2.00 |            |              |                    |
| Children               | \$2.00 |            |              |                    |
| Students               | \$2.00 |            |              |                    |
| Seniors                | \$2.00 |            |              |                    |
| Other: Infant          | Free   |            |              | 3 years and under. |

| VEHICLES (1999)         | ACTIVE   | STORED | AVG AGE    | PEAK     | BASE     | EMPLOYEES (1999)                | FULL-TIME  | PART-TIME |
|-------------------------|----------|--------|------------|----------|----------|---------------------------------|------------|-----------|
| Standard Motor Buses    | 2        |        | 2.0        | 1        | 1        | Operators                       | 2.0        |           |
| Low Floor Motor Buses   |          |        |            |          |          | Other Transportation Operations | 2.0        |           |
| Articulated Motor Buses |          |        |            |          |          | Mechanics (Vehicle Maintenance) | 2.0        |           |
| Trolley Buses           |          |        |            |          |          | Other Vehicle Maintenance       |            |           |
| Small / Community Bus   |          |        |            |          |          | Plant Maintenance               | 2.0        |           |
| Light Rail Vehicles     |          |        |            |          |          | General and Administration      | 1.0        |           |
| Heavy Rail Vehicles     |          |        |            |          |          | <b>TOTAL EMPLOYEES</b>          | <b>9.0</b> |           |
| Commuter Rail Vehicles  |          |        |            |          |          |                                 |            |           |
| Other:                  |          |        |            |          |          |                                 |            |           |
| <b>TOTAL</b>            | <b>2</b> |        | <b>N/A</b> | <b>1</b> | <b>1</b> |                                 |            |           |

| OPERATING DATA                         |                  | 1998             | 1999      | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|------------------|------------------|-----------|--|---------|---------|
| Revenue Vehicle Kilometres             |                  | 92,400           | 93,300    | <b>FINANCIAL PERFORMANCE</b>                     |         |         |
| Total Vehicle Kilometres               |                  | 95,300           | 95,880    | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 60%     | 60%     |
| Revenue Vehicle Hours                  |                  | 2,800            | 2,432     | Municipal Operating Contribution / Capita        | \$2.78  | \$2.78  |
| Total Vehicle Hours                    |                  | 2,900            | 2,584     | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$1.35  | \$1.34  |
| Operator Paid Hours                    |                  | 4,160            | 4,160     | <b>AVERAGE FARE</b>                              |         |         |
| Mechanic Paid Hours                    |                  | 4,160            | 4,160     | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$2.00  | \$2.00  |
| Total Employee Paid Hours              |                  | 18,720           | 18,720    |  |         |         |
| Adult Passenger Trips                  |                  | 32,000           | 32,000    | <b>COST EFFECTIVENESS</b>                        |         |         |
| Concession Fare Trips                  |                  | 10,700           | 11,200    | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$3.35  | \$3.34  |
| Concession Fare Trips Detail:          |                  |                  |           |  |         |         |
| Child Passenger Trips                  |                  | 200              |           | <b>COST EFFICIENCY</b>                           |         |         |
| Student Passenger Trips                |                  | 10,500           | 200       | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$49.37 | \$55.80 |
| Senior Passenger Trips                 |                  |                  | 11,000    |  |         |         |
| REGULAR SERVICE PASSENGER TRIPS        |                  | 42,700           | 43,200    | <b>SERVICE UTILIZATION</b>                       |         |         |
| Regular Service Passenger Kms          |                  | 427,000          | 432,000   | Reg. Serv. Pass. / Capita                        | 2.14    | 2.16    |
| Auxiliary Serv. Pass. Trips            |                  |                  |           | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 15.25   | 17.76   |
| Transportation Operations Expenses     |                  | \$143,180        | \$144,180 | <b>AMOUNT OF SERVICE</b>                         |         |         |
| Fuel/Energy Exp. for Vehicles          |                  |                  |           | Rev. Veh. Hrs. / Capita                          | 0.14    | 0.12    |
| Vehicle Maintenance Expenses           |                  |                  |           |  |         |         |
| Plant Maintenance Expenses             |                  |                  |           | <b>AVERAGE SPEED</b>                             |         |         |
| General/Administration Expenses        |                  |                  |           | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 33.00   | 38.36   |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$143,180</b> | <b>\$144,180</b> |           | <b>VEHICLE UTILIZATION</b>                       |         |         |
| Debt Service Payment                   |                  |                  |           | Tot. Veh. Kms. / Active Vehicles                 | 47,650  | 47,940  |
| Total Operating Expenses               |                  | \$143,180        | \$144,180 |  |         |         |
| REGULAR SERV. PASS. REVENUES           |                  | \$85,400         | \$86,400  | <b>LABOUR PRODUCTIVITY</b>                       |         |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$85,400</b>  | <b>\$86,400</b>  |           | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.67    | 0.58    |
| Total Revenues                         |                  | \$85,400         | \$86,400  |  |         |         |
| NET DIRECT OPERATING COST              |                  | \$57,780         | \$57,780  | <b>TOP WAGE RATES</b>                            |         |         |
| NET OPERATING COST                     |                  | \$57,780         | \$57,780  | Operators  |         |         |
| Provincial Operating Contribution      |                  |                  |           | Mechanics  |         |         |
| Municipal Operating Contribution       |                  |                  |           |  |         |         |
| Other Operating Contributions          |                  |                  |           |  |         |         |
| Provincial Debt Service Contribution   |                  |                  |           |  |         |         |
| Municipal Debt Service Contribution    |                  |                  |           |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                  |                  |           |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           |                  |                  |           |  |         |         |
| Provincial Capital Contribution        |                  |                  |           |  |         |         |
| Municipal Capital Contribution         |                  |                  |           |  |         |         |
| Other Capital Contributions            |                  |                  |           |  |         |         |

## GO TRANSIT

Transit Contact: Mr. Gary McNeil  
Managing Director

Statistical Contact: Mr. Edmund Shea  
Senior Information Officer

Tel: (416) 869-3600 x5328 Fax: (416) 869-3525  
E-mail: [ems@gotransit.com](mailto:ems@gotransit.com)

**SYSTEM HIGHLIGHTS:**

- System established: 23/05/1967
- Municipal Population: 4,900,000
- Serves: Toronto, Durham, York, Peel, Halton, Hamilton-Wentworth
- Service Area Population: 4,900,000
- Service area size: 8000.00 square kilometres
- Adult Cash Fare:
- Service provided by: Greater Toronto Transit Authority, under contract with (Trains) CN Railway, St. Lawrence & Hudson Railway; (buses) internal
- Ridership - Revenue Passengers: 38,406,800  
Passenger Boardings: 38,406,800
- Hours of Service:
- Total Operating Revenues: \$133,181,969
- Monday 04:15 - 03:00
- Tuesday 04:15 - 03:00
- Wednesday 04:15 - 03:00
- Thursday 04:15 - 03:00
- Friday 04:15 - 03:00
- Saturday 05:30 - 02:55
- Sunday 05:30 - 02:15
- Holidays 05:30 - 02:15
- Total Direct Operating Expenses: \$143,644,500
- Energy Consumption: Diesel 25,068,812 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 201 standard buses  
319 commuter rail vehicles
- Union Affiliations: ATU 1587 (Operators)  
ATU 1587 (Mechanics)  
IAMAW 235 (Call centre)

**REMARKS:**

- GO Transit is the municipally funded, interregional public transit service for the Greater Toronto Area and the neighbouring Region of Hamilton-Wentworth. Created in 1967 by the Province of Ontario, GO has grown from a single rail line along Lake Ontario's shoreline into an integrated network of trains and buses, serving communities as far away as 100 kilometres from downtown Toronto. The Province handed over funding responsibility for GO to the GTA municipalities in 1998 in exchange for assuming other financial responsibilities from municipal governments. In August 1999, GO Transit transferred fully to the municipal sector as the Greater Toronto Transit Authority, an agency of the newly created Greater Toronto Services Board.



# GET ON THE GO

**FARES**                                   **CASH**                           **UNIT  
PRICE**                           **MONTHLY  
PASS**

Effective Date: 30/09/1999

## Adults

## Children

## Students

## Seniors

Fares vary according to zone distance travelled.

| VEHICLES (1999)         | ACTIVE     | STORED | AVG AGE    | PEAK       | BASE       | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|------------|--------|------------|------------|------------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 201        |        | 10.6       | 154        | 120        | Operators                       | 267.0     | 39.0      |
| Low Floor Motor Buses   |            |        |            |            |            | Other Transportation Operations |           |           |
| Articulated Motor Buses |            |        |            |            |            | Mechanics (Vehicle Maintenance) |           |           |
| Trolley Buses           |            |        |            |            |            | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   |            |        |            |            |            | Plant Maintenance               |           |           |
| Light Rail Vehicles     |            |        |            |            |            | General and Administration      |           |           |
| Heavy Rail Vehicles     |            |        |            |            |            | TOTAL EMPLOYEES                 | 855.0     | 157.0     |
| Commuter Rail Vehicles  | 319        |        | 10.0       | 285        | 19         |                                 |           |           |
| Other:                  |            |        |            |            |            |                                 |           |           |
| <b>TOTAL</b>            | <b>520</b> |        | <b>N/A</b> | <b>439</b> | <b>139</b> |                                 |           |           |

| OPERATING DATA                       | 1998          | 1999          | PERFORMANCE INDICATORS                     | 1998    | 1999    |
|--------------------------------------|---------------|---------------|--|---------|---------|
| Revenue Vehicle Kilometres           | 17,865,000    | 19,617,853    | FINANCIAL PERFORMANCE                      |         |         |
| Total Vehicle Kilometres             | 18,146,000    | 19,914,853    | Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) | 81 %    | 93 %    |
| Revenue Vehicle Hours                |               |               | Municipal Operating Contribution / Capita  | \$5.79  | \$3.80  |
| Total Vehicle Hours                  |               |               | Net Dir. Oper. Cost / Reg. Serv. Pass.     | \$0.78  | \$0.27  |
| Operator Paid Hours                  |               |               | AVERAGE FARE                               |         |         |
| Mechanic Paid Hours                  |               |               | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   | \$3.27  | \$3.43  |
| Total Employee Paid Hours            |               |               | COST EFFECTIVENESS                         |         |         |
| Adult Passenger Trips                | 32,873,300    | 35,238,100    | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.    | \$4.08  | \$3.74  |
| Concession Fare Trips                | 3,073,900     | 3,168,700     | COST EFFICIENCY                            |         |         |
| Concession Fare Trips Detail:        |               |               | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.      |         |         |
| Child Passenger Trips                | 557,700       | 589,200       | SERVICE UTILIZATION                        |         |         |
| Student Passenger Trips              | 349,500       | 392,200       | Reg. Serv. Pass. / Capita                  | 7.34    | 7.84    |
| Senior Passenger Trips               | 2,166,700     | 2,187,300     | Reg. Serv. Pass. / Rev. Veh. Hrs.          |         |         |
| REGULAR SERVICE PASSENGER TRIPS      | 35,947,200    | 38,406,800    | AMOUNT OF SERVICE                          |         |         |
| Regular Service Passenger Kms        | 1,143,120,960 | 1,221,336,240 | Rev. Veh. Hrs. / Capita                    |         |         |
| Auxiliary Serv. Pass. Trips          | 217,500       | 226,000       | AVERAGE SPEED                              |         |         |
| Transportation Operations Expenses   | \$45,092,685  | \$49,333,832  | Rev. Veh. Kms. / Rev. Veh. Hrs.            |         |         |
| Fuel/Energy Exp. for Vehicles        | \$9,508,738   | \$11,301,918  | VEHICLE UTILIZATION                        |         |         |
| Vehicle Maintenance Expenses         | \$33,675,206  | \$33,974,718  | Tot. Veh. Kms. / Active Vehicles           | 34,963  | 38,298  |
| Plant Maintenance Expenses           | \$38,117,635  | \$23,636,390  | LABOUR PRODUCTIVITY                        |         |         |
| General/Administration Expenses      | \$20,390,496  | \$25,397,643  | Rev. Veh. Hrs. / Operator Paid Hrs.        |         |         |
| TOTAL DIRECT OPERATING EXPENSES      | \$146,784,761 | \$143,644,500 | TOP WAGE RATES                             |         |         |
| Debt Service Payment                 |               |               | Operators                                  | \$19.78 | \$20.25 |
| Total Operating Expenses             | \$228,299,537 | \$227,815,709 | Mechanics                                  | \$22.18 | \$23.43 |
| REGULAR SERV. PASS. REVENUES         | \$117,704,046 | \$131,805,434 |  |         |         |
| TOTAL OPERATING REVENUES             | \$118,781,825 | \$133,181,969 |  |         |         |
| Total Revenues                       | \$132,193,702 | \$139,662,928 |  |         |         |
| NET DIRECT OPERATING COST            | \$28,002,936  | \$10,462,531  |  |         |         |
| NET OPERATING COST                   | \$96,105,835  | \$88,152,782  |  |         |         |
| Provincial Operating Contribution    |               |               |  |         |         |
| Municipal Operating Contribution     |               |               |  |         |         |
| Other Operating Contributions        |               |               |  |         |         |
| Provincial Debt Service Contribution |               |               |  |         |         |
| Municipal Debt Service Contribution  |               |               |  |         |         |
| TOTAL CAPITAL EXPENDITURES           | \$39,119,000  | \$57,493,188  |  |         |         |
| TOTAL CAPITAL FUNDING                | \$39,119,000  | \$57,493,188  |  |         |         |
| Provincial Capital Contribution      |               |               |  |         |         |
| Municipal Capital Contribution       |               |               |  |         |         |
| Other Capital Contributions          |               |               |  |         |         |

## GUELPH

Transit Contact: Mr. Randall French  
Transit Manager

Statistical Contact: Mrs. Linda Hanna  
Managerial Assistant

Tel: (519) 822-1811 Fax: (519) 822-1322  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 1895
- Serves: City of Guelph
- Service area size: 88.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 24:00 |
| Tuesday   | 06:00 - 24:00 |
| Wednesday | 06:00 - 24:00 |
| Thursday  | 06:00 - 24:00 |
| Friday    | 06:00 - 24:00 |
| Saturday  | 06:00 - 24:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: ATU 1189 (Operators)  
ATU 1189 (Mechanics)  
ATU 1189 (Utility cleaners)
- Municipal Population: 103,450
- Service Area Population: 103,450
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 3,885,005  
Passenger Boardings: 4,528,985
- Total Operating Revenues: \$3,546,499
- Total Direct Operating Expenses: \$4,688,631
- Energy Consumption: Diesel 1,245,354 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 29 standard buses  
9 low floor buses

**GUELPH**

| FARES                                  | CASH               | UNIT PRICE    | MONTHLY PASS       | OTHER Semester Pass | CRITERIA  |
|--|--------------------|---------------|--------------------|---------------------|---|
| Effective Date: 11/02/1996             |                    |               |                    |                     |   |
| Adults                                 | \$1.50             | \$1.25        | \$50.00            |                     |   |
| Children                               | Free               |               |                    |                     | Under 5 years                                     |
| Students                               | \$1.50             | \$1.00        | \$45.00            |                     | Kindergarten to High School                       |
| Seniors                                | \$1.50             | \$1.00        | \$45.00            |                     | 65 years and over                                 |
| Other: University                      |                    |               |                    | \$24.10             |   |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b>      | <b>STORED</b> | <b>AVG AGE</b>     | <b>PEAK</b>         | <b>BASE</b>                                       |
| Standard Motor Buses                   | 29                 |               | 17.0               | 25                  | 6   |
| Low Floor Motor Buses                  | 9                  |               | 1.0                | 9                   | 9   |
| Articulated Motor Buses                |                    |               |                    |                     | Mechanics (Vehicle Maintenance)                   |
| Trolley Buses                          |                    |               |                    |                     | Other Vehicle Maintenance                         |
| Small / Community Bus                  |                    |               |                    |                     | Plant Maintenance                                 |
| Light Rail Vehicles                    |                    |               |                    |                     | General and Administration                        |
| Heavy Rail Vehicles                    |                    |               |                    |                     | <b>TOTAL EMPLOYEES</b>                            |
| Commuter Rail Vehicles                 |                    |               |                    |                     | 77.0  |
| Other:                                 |                    |               |                    |                     | 4.0   |
| <b>TOTAL</b>                           | <b>38</b>          |               | <b>N/A</b>         | <b>34</b>           | <b>15</b>   |
| <b>OPERATING DATA</b>                  |                    | <b>1998</b>   |                    | <b>1999</b>         | <b>PERFORMANCE INDICATORS</b>                     |
| Revenue Vehicle Kilometres             | 2,129,975          |               | 2,106,924          |                     | <b>FINANCIAL PERFORMANCE</b>                      |
| Total Vehicle Kilometres               | 2,129,975          |               | 2,106,924          |                     | Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) 70%    |
| Revenue Vehicle Hours                  |                    |               | 82,080             |                     | Municipal Operating Contribution / Capita \$14.31 |
| Total Vehicle Hours                    |                    |               | 82,080             |                     | Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.38     |
| Operator Paid Hours                    | 128,742            |               | 129,417            |                     | <b>AVERAGE FARE</b>                               |
| Mechanic Paid Hours                    | 12,480             |               | 12,480             |                     | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$0.87   |
| Total Employee Paid Hours              | 222,342            |               | 166,857            |                     | \$0.87  |
| Adult Passenger Trips                  | 381,760            |               | 414,080            |                     | <b>COST EFFECTIVENESS</b>                         |
| Concession Fare Trips                  | 3,235,503          |               | 3,470,925          |                     | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$1.28    |
| Concession Fare Trips Detail:          |                    |               |                    |                     | \$1.21  |
| Child Passenger Trips                  |                    |               |                    |                     | <b>COST EFFICIENCY</b>                            |
| Student Passenger Trips                | 304,400            |               | 345,600            |                     | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$57.12     |
| Senior Passenger Trips                 | 155,200            |               | 153,200            |                     |   |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>3,617,263</b>   |               | <b>3,885,005</b>   |                     | <b>SERVICE UTILIZATION</b>                        |
| Regular Service Passenger Kms          | 43,407,156         |               | 46,620,060         |                     | Reg. Serv. Pass. / Capita 35.96                   |
| Auxiliary Serv. Pass. Trips            |                    |               |                    |                     | Reg. Serv. Pass. / Rev. Veh. Hrs. 37.55           |
| Transportation Operations Expenses     | \$2,947,085        |               | \$2,943,778        |                     | 47.33   |
| Fuel/Energy Exp. for Vehicles          | \$517,750          |               | \$567,066          |                     |   |
| Vehicle Maintenance Expenses           | \$786,087          |               | \$760,392          |                     | <b>AVERAGE SPEED</b>                              |
| Plant Maintenance Expenses             | \$179,993          |               | \$191,903          |                     | Rev. Veh. Kms. / Rev. Veh. Hrs. 25.67             |
| General/Administration Expenses        | \$184,286          |               | \$225,492          |                     |   |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$4,615,201</b> |               | <b>\$4,688,631</b> |                     | <b>VEHICLE UTILIZATION</b>                        |
| Debt Service Payment                   | \$134,686          |               | \$518,954          |                     | Tot. Veh. Kms. / Active Vehicles 56,052           |
| Total Operating Expenses *             | \$4,751,008        |               | \$6,107,585        |                     | 55,445  |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$3,144,381</b> |               | <b>\$3,373,077</b> |                     | <b>LABOUR PRODUCTIVITY</b>                        |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$3,224,022</b> |               | <b>\$3,546,499</b> |                     | Rev. Veh. Hrs. / Operator Paid Hrs. 0.63          |
| Total Revenues                         | \$3,224,022        |               | \$3,546,499        |                     |   |
| <b>NET DIRECT OPERATING COST</b>       | <b>\$1,391,179</b> |               | <b>\$1,142,132</b> |                     | <b>TOP WAGE RATES</b>                             |
| <b>NET OPERATING COST *</b>            | <b>\$1,526,986</b> |               | <b>\$2,561,086</b> |                     | Operators \$16.26                                 |
| Provincial Operating Contribution      |                    |               | \$6,750            |                     | Mechanics \$19.50                                 |
| Municipal Operating Contribution       | \$1,439,747        |               | \$1,999,985        |                     | \$16.58   |
| Other Operating Contributions          |                    |               |                    |                     | \$19.90   |
| Provincial Debt Service Contribution   |                    |               |                    |                     |   |
| Municipal Debt Service Contribution    | \$134,686          |               | \$518,954          |                     |   |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$4,135,579</b> |               | <b>\$150,000</b>   |                     |   |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$4,130,579</b> |               | <b>\$150,000</b>   |                     |   |
| Provincial Capital Contribution        | \$2,255,979        |               |                    |                     |   |
| Municipal Capital Contribution         | \$1,874,600        |               | \$150,000          |                     |   |
| Other Capital Contributions            |                    |               |                    |                     |   |

Notes:

\* Includes transfer of \$900,000 into Equipment Reserve Fund in 1999.

# HAMILTON

Transit Contact: Mr. Bill O'Brien  
Director of Transportation Services

Statistical Contact: Ms. Leslie Awrey  
Accounting Co-ordinator

Tel: (905) 540-5791 Fax: (905) 546-4494  
E-mail: N/A

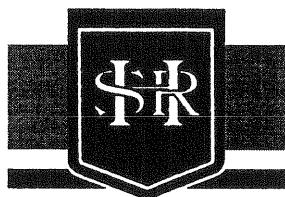
**SYSTEM HIGHLIGHTS:**

- System established: 1874
- Serves: Reg. Mun. of Hamilton - Wentworth
- Service area size: 250.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:00 - 02:00 |
| Tuesday   | 05:00 - 02:00 |
| Wednesday | 05:00 - 02:00 |
| Thursday  | 05:00 - 02:00 |
| Friday    | 05:00 - 02:00 |
| Saturday  | 05:30 - 01:00 |
| Sunday    | 06:00 - 01:00 |
| Holidays  | 06:00 - 01:00 |
- Union Affiliations: ATU 107 (Operators)  
ATU 107 (Mechanics)  
ATU 1585 (Administration)
- Disruption during 1999: Strike  
Start Date: 01/01/1999  
End Date: 22/01/1999  
Duration: 21 days
- Municipal Population: 478,000
- Service Area Population: 420,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 18,284,068  
Passenger Boardings: 23,562,077
- Total Operating Revenues: \$21,178,086
- Total Direct Operating Expenses: \$41,420,716
- Energy Consumption:
 

|             |                        |
|-------------|------------------------|
| Diesel      | 3,231,185 litres       |
| Gasoline    |                        |
| Propane     |                        |
| Natural Gas | 4,682,321 cubic-metres |
| Electricity |                        |
- Active Vehicles includes:
 

|                     |
|---------------------|
| 104 standard buses  |
| 80 low floor buses  |
| 6 articulated buses |
| 1 community bus     |

**HAMILTON**

| FARES  | CASH                | UNIT PRICE    | MONTHLY PASS        | OTHER Semester Pass | CRITERIA                                   |
|--|---------------------|---------------|---------------------|---------------------|--|
| <b>Effective Date: 01/07/1998</b>                  |                     |               |                     |                     |  |
| Adults   | \$2.00              | \$1.50        | \$58.00             |                     |  |
| Children   | Free                |               |                     |                     | Under 5 years                              |
| Students   | \$2.00              | \$1.15        | \$43.00             |                     | Elementary School / High School            |
| Seniors  | \$2.00              | \$1.50        | \$58.00             |                     | 65 years and over; Annual Pass \$165.00    |
| Other: College / University<br>McMaster University | \$2.00<br>Free      | \$1.50        | \$58.00             | \$195.00            | Full-time; student fee \$58.00             |
| <b>VEHICLES (1999)</b>                             | <b>ACTIVE</b>       | <b>STORED</b> | <b>AVG AGE</b>      | <b>PEAK</b>         | <b>BASE</b>                                |
| Standard Motor Buses                               | 104                 | 27            | 11.3                | 82                  | 44   |
| Low Floor Motor Buses                              | 80                  |               | 1.6                 | 66                  | 50   |
| Articulated Motor Buses                            | 6                   |               | 17.0                | 6                   |  |
| Trolley Buses                                      |                     |               |                     |                     |  |
| Small / Community Bus                              | 1                   |               | 8.0                 | 1                   |  |
| Light Rail Vehicles                                |                     |               |                     |                     |  |
| Heavy Rail Vehicles                                |                     |               |                     |                     |  |
| Commuter Rail Vehicles                             |                     |               |                     |                     |  |
| Other:   |                     |               |                     |                     |  |
| <b>TOTAL</b>                                       | <b>191</b>          | <b>27</b>     | <b>N/A</b>          | <b>155</b>          | <b>94</b>                                  |
| <b>OPERATING DATA</b>                              |                     | <b>1998</b>   |                     | <b>1999</b>         | <b>PERFORMANCE INDICATORS</b>              |
| Revenue Vehicle Kilometres                         |                     | 9,861,410     |                     | 10,985,291          | <b>FINANCIAL PERFORMANCE</b>               |
| Total Vehicle Kilometres                           |                     | 10,238,722    |                     | 11,419,181          | Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) |
| Revenue Vehicle Hours                              |                     | 524,368       |                     | 596,387             | Municipal Operating Contribution / Capita  |
| Total Vehicle Hours                                |                     | 544,677       |                     | 619,788             | Net Dir. Oper. Cost / Reg. Serv. Pass.     |
| Operator Paid Hours                                |                     | 722,640       |                     | 794,397             | <b>AVERAGE FARE</b>                        |
| Mechanic Paid Hours                                |                     | 128,960       |                     | 113,680             | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   |
| Total Employee Paid Hours                          |                     | 1,178,559     |                     | 1,188,617           |  |
| Adult Passenger Trips                              |                     | 9,298,286     |                     | 10,829,518          | <b>COST EFFECTIVENESS</b>                  |
| Concession Fare Trips                              |                     | 7,107,774     |                     | 7,454,550           | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.    |
| Concession Fare Trips Detail:                      |                     |               |                     |                     |  |
| Child Passenger Trips                              |                     |               |                     |                     | <b>COST EFFICIENCY</b>                     |
| Student Passenger Trips                            |                     | 4,645,479     |                     | 4,705,306           | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.      |
| Senior Passenger Trips                             |                     | 2,259,661     |                     | 2,631,105           |  |
| <b>REGULAR SERVICE PASSENGER TRIPS</b>             | <b>16,406,060</b>   |               | <b>18,284,068</b>   |                     | <b>SERVICE UTILIZATION</b>                 |
| Regular Service Passenger Kms                      |                     |               |                     |                     | Reg. Serv. Pass. / Capita                  |
| Auxiliary Serv. Pass. Trips                        |                     |               |                     |                     | 39.82                                      |
| Transportation Operations Expenses                 | \$19,807,758        |               | \$21,846,549        |                     | 43.53                                      |
| Fuel/Energy Exp. for Vehicles                      | \$2,041,249         |               | \$2,112,916         |                     | 31.29                                      |
| Vehicle Maintenance Expenses                       | \$7,998,263         |               | \$9,131,540         |                     | 30.66                                      |
| Plant Maintenance Expenses                         | \$3,237,913         |               | \$3,504,661         |                     |  |
| General/Administration Expenses                    | \$4,687,037         |               | \$4,825,050         |                     |  |
| <b>TOTAL DIRECT OPERATING EXPENSES</b>             | <b>\$37,772,220</b> |               | <b>\$41,420,716</b> |                     | <b>VEHICLE UTILIZATION</b>                 |
| Debt Service Payment                               | \$7,717,025         |               | \$7,564,419         |                     | Tot. Veh. Kms. / Active Vehicles           |
| Total Operating Expenses                           | \$47,418,160        |               | \$48,985,135        |                     | 56,882                                     |
| <b>REGULAR SERV. PASS. REVENUES</b>                | <b>\$18,424,341</b> |               | <b>\$20,712,962</b> |                     | 59,786                                     |
| <b>TOTAL OPERATING REVENUES</b>                    | <b>\$19,036,284</b> |               | <b>\$21,178,086</b> |                     |  |
| Total Revenues                                     | \$19,106,317        |               | \$21,178,086        |                     |  |
| NET DIRECT OPERATING COST                          | \$18,735,936        |               | \$20,242,630        |                     |  |
| NET OPERATING COST                                 | \$28,311,843        |               | \$27,807,049        |                     |  |
| Provincial Operating Contribution                  |                     |               |                     |                     | <b>LABOUR PRODUCTIVITY</b>                 |
| Municipal Operating Contribution                   |                     |               |                     |                     | Rev. Veh. Hrs. / Operator Paid Hrs.        |
| Other Operating Contributions                      |                     |               |                     |                     | 0.73                                       |
| Provincial Debt Service Contribution               |                     |               |                     |                     | 0.75                                       |
| Municipal Debt Service Contribution                |                     |               |                     |                     |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>                  | <b>\$7,946,379</b>  |               | <b>\$6,162,841</b>  |                     |  |
| <b>TOTAL CAPITAL FUNDING</b>                       | <b>\$7,946,379</b>  |               | <b>\$6,162,841</b>  |                     |  |
| Provincial Capital Contribution                    | \$2,607,882         |               | \$4,427,624         |                     |  |
| Municipal Capital Contribution                     | \$5,338,497         |               | \$1,735,217         |                     |  |
| Other Capital Contributions                        |                     |               |                     |                     |  |

**Notes:**

\* Data were affected by 60-day strike in late 1998 and 21-day strike in early 1999.

## HUNTSVILLE

Transit Contact: Ms. Colleen T. Veitch  
Community Development Officer

Statistical Contact: Ms. Colleen T. Veitch  
Community Development Officer

Tel: (888) 696-4255 x2229 Fax: (705) 789-6689  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/05/1991
- Serves: Town of Huntsville
- Service area size: 10.00 square kilometres
- Service provided by: Municipal Department, under contract with Campbell Bus Lines Ltd.
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 08:00 - 17:30 |
| Tuesday   | 08:00 - 17:30 |
| Wednesday | 08:00 - 17:30 |
| Thursday  | 08:00 - 17:30 |
| Friday    | 08:00 - 17:30 |
| Saturday  | N/A           |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Municipal Population: 18,000
- Service Area Population: 6,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 15,120  
Passenger Boardings: 15,120
- Total Operating Revenues: \$20,000
- Total Direct Operating Expenses: \$97,350
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 1 community bus
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)

**REMARKS:**

- Friday evening and Saturday service cancelled in January 1999 due to provincial government funding cutbacks.

## HUNTSVILLE

| FARES                                  | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA  |
|--|--------|------------|--------------|---|
| Effective Date:                        |        |            |              |   |
| Adults                                 | \$2.00 | \$1.81     | \$50.00      |   |
| Children                               |        |            |              |   |
| Students                               | \$1.00 |            | \$25.00      | Elementary and secondary.                             |
| Seniors                                | \$2.00 | \$1.81     | \$50.00      |   |
| <br>VEHICLES (1999)                    | ACTIVE | STORED     | AVG AGE      | PEAK  |
| Standard Motor Buses                   |        |            |              | BASE  |
| Low Floor Motor Buses                  |        |            |              | Operators   |
| Articulated Motor Buses                |        |            |              | Other Transportation Operations                       |
| Trolley Buses                          |        |            |              | Mechanics (Vehicle Maintenance)                       |
| Small / Community Bus                  | 1      |            |              | Other Vehicle Maintenance                             |
| Light Rail Vehicles                    |        |            |              | Plant Maintenance                                     |
| Heavy Rail Vehicles                    |        |            |              | General and Administration                            |
| Commuter Rail Vehicles                 |        |            |              | TOTAL EMPLOYEES                                       |
| Other:                                 |        |            |              |   |
| <b>TOTAL</b>                           | 1      |            | N/A          |   |
| <br>OPERATING DATA                     |        | 1998       | 1999         | PERFORMANCE INDICATORS                                |
| Revenue Vehicle Kilometres             |        |            |              | FINANCIAL PERFORMANCE                                 |
| Total Vehicle Kilometres               |        |            |              | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 21 % |
| Revenue Vehicle Hours                  |        |            |              | Municipal Operating Contribution / Capita \$12.89     |
| Total Vehicle Hours                    |        |            |              | Net Dir. Oper. Cost / Reg. Serv. Pass. \$5.12         |
| Operator Paid Hours                    |        |            |              | <br>AVERAGE FARE                                      |
| Mechanic Paid Hours                    |        |            |              | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.32       |
| Total Employee Paid Hours              |        |            |              |   |
| Adult Passenger Trips                  |        |            |              | <br>COST EFFECTIVENESS                                |
| Concession Fare Trips                  |        |            |              | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$6.44        |
| Concession Fare Trips Detail:          |        |            |              |   |
| Child Passenger Trips                  |        |            |              | <br>COST EFFICIENCY                                   |
| Student Passenger Trips                |        |            |              | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$1.32          |
| Senior Passenger Trips                 |        |            |              |   |
| <br>REGULAR SERVICE PASSENGER TRIPS    |        | 15,120     |              | <br>SERVICE UTILIZATION                               |
| Regular Service Passenger Kms          |        |            |              | Reg. Serv. Pass. / Capita 2.52                        |
| Auxiliary Serv. Pass. Trips            |        |            |              | Reg. Serv. Pass. / Rev. Veh. Hrs.                     |
| Transportation Operations Expenses     |        |            |              | <br>AMOUNT OF SERVICE                                 |
| Fuel/Energy Exp. for Vehicles          |        |            |              | Rev. Veh. Hrs. / Capita                               |
| Vehicle Maintenance Expenses           |        |            |              | <br>AVERAGE SPEED                                     |
| Plant Maintenance Expenses             |        |            |              | Rev. Veh. Kms. / Rev. Veh. Hrs.                       |
| General/Administration Expenses        |        |            |              | <br>VEHICLE UTILIZATION                               |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |        |            |              | Tot. Veh. Kms. / Active Vehicles                      |
| Debt Service Payment                   |        |            |              | <br>LABOUR PRODUCTIVITY                               |
| Total Operating Expenses               |        |            |              | Rev. Veh. Hrs. / Operator Paid Hrs.                   |
| <br>REGULAR SERV. PASS. REVENUES       |        |            |              | <br>TOP WAGE RATES                                    |
| <b>TOTAL OPERATING REVENUES</b>        |        |            |              | Operators   |
| Total Revenues                         |        |            |              | Mechanics   |
| <br>NET DIRECT OPERATING COST          |        |            |              |   |
| <b>NET OPERATING COST</b>              |        |            |              |   |
| Provincial Operating Contribution      |        |            |              |   |
| Municipal Operating Contribution       |        |            |              |   |
| Other Operating Contributions          |        |            |              |   |
| Provincial Debt Service Contribution   |        |            |              |   |
| Municipal Debt Service Contribution    |        |            |              |   |
| <br><b>TOTAL CAPITAL EXPENDITURES</b>  |        |            |              |   |
| <b>TOTAL CAPITAL FUNDING</b>           |        |            |              |   |
| Provincial Capital Contribution        |        |            |              |   |
| Municipal Capital Contribution         |        |            |              |   |
| Other Capital Contributions            |        |            |              |   |

## KENORA

Transit Contact: Mr. Daniel Reynard  
Municipal Accountant

Statistical Contact: Mr. Daniel Reynard  
Municipal Accountant

Tel: (807) 467-2013 Fax: (807) 467-2141  
E-mail: dreynard@city.kenora.com

**SYSTEM HIGHLIGHTS:**

- System established:
- Serves: Town of Kenora, Town of Keewatin, Town of Jaffray Melick
- Service area size: 16.00 square kilometres
- Service provided by: Municipal Department, under contract with Excel Coach Lines Limited
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:00 - 19:00 |
| Tuesday   | 07:00 - 19:00 |
| Wednesday | 07:00 - 19:00 |
| Thursday  | 07:00 - 19:00 |
| Friday    | 07:00 - 19:00 |
| Saturday  | 09:00 - 18:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 15,450
- Service Area Population: 9,400
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 48,056  
Passenger Boardings: 50,459
- Total Operating Revenues: \$95,977
- Total Direct Operating Expenses: \$162,520
- Energy Consumption:
 

|             |               |
|-------------|---------------|
| Diesel      | 23,900 litres |
| Gasoline    |               |
| Propane     |               |
| Natural Gas |               |
| Electricity |               |
- Active Vehicles includes: 1 standard bus  
1 low floor bus

KENORA

# KINGSTON

Transit Contact: Mr. Malcolm Morris  
Transit Manager

Statistical Contact: Mr. Malcolm Morris  
Transit Manager

Tel: (613) 546-4291 Fax: (613) 542-1504  
E-mail: mmorris@city.kingston.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 01/12/1962
- Municipal Population: 116,325
- Serves: City of Kingston
- Service Area Population: 105,060
- Service area size: 131.70 square kilometres
- Adult Cash Fare: \$1.75
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,885,410  
Passenger Boardings: 1,885,410
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:30 - 23:00 |
| Tuesday   | 06:30 - 23:00 |
| Wednesday | 06:30 - 23:00 |
| Thursday  | 06:30 - 23:00 |
| Friday    | 06:30 - 23:00 |
| Saturday  | 06:30 - 23:00 |
| Sunday    | 09:00 - 18:00 |
| Holidays  | N/A           |
- Total Operating Revenues: \$2,553,695
- Total Direct Operating Expenses: \$5,420,410
- Union Affiliations: CUPE 109 (Operators)  
CUPE 109 (Mechanics)
- Energy Consumption: Diesel 996,463 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Disruption during 1999: Strike  
Start Date: 17/09/1999  
End Date: 26/10/1999  
Duration: 39 days
- Active Vehicles includes: 25 standard buses  
8 low floor buses

**REMARKS:**

- Route changes effective June 5, 2000 in New Route and time schedule.



## KINGSTON

| FARES                             | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA          |
|-----------------------------------|--------|------------|--------------|-------------------|
| <b>Effective Date: 01/07/1999</b> |        |            |              |                   |
| Adults                            | \$1.75 | \$1.60     | \$60.00      | 19-65 years       |
| Children                          | Free   |            |              | 5 years and under |
| Students                          | \$1.20 | \$1.10     | \$41.00      | 6-18 years        |
| Seniors                           | \$1.20 | \$1.10     | \$41.00      | over 65 years     |
| Other: Disabled                   | \$1.20 | \$1.10     | \$41.00      |                   |

| VEHICLES (1999)         | ACTIVE    | STORED   | AVG AGE    | PEAK | BASE | EMPLOYEES (1999)                | FULL-TIME   | PART-TIME  |
|-------------------------|-----------|----------|------------|------|------|---------------------------------|-------------|------------|
| Standard Motor Buses    | 25        | 4        | 13.0       |      |      | Operators                       | 49.0        | 5.0        |
| Low Floor Motor Buses   | 8         |          | 2.0        |      |      | Other Transportation Operations | 3.0         |            |
| Articulated Motor Buses |           |          |            |      |      | Mechanics (Vehicle Maintenance) | 5.0         |            |
| Trolley Buses           |           |          |            |      |      | Other Vehicle Maintenance       | 4.0         |            |
| Small / Community Bus   |           |          |            |      |      | Plant Maintenance               | 3.0         | 1.0        |
| Light Rail Vehicles     |           |          |            |      |      | General and Administration      | 5.0         | 1.0        |
| Heavy Rail Vehicles     |           |          |            |      |      | <b>TOTAL EMPLOYEES</b>          | <b>69.0</b> | <b>7.0</b> |
| Commuter Rail Vehicles  |           |          |            |      |      |                                 |             |            |
| Other:                  |           |          |            |      |      |                                 |             |            |
| <b>TOTAL</b>            | <b>33</b> | <b>4</b> | <b>N/A</b> |      |      |                                 |             |            |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--------------------|--------------------|--|---------|---------|
| Revenue Vehicle Kilometres             |                    | 1,736,050          | <b>FINANCIAL PERFORMANCE</b>                     |         |         |
| Total Vehicle Kilometres               | 2,000,000          | 1,736,050          | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 55%     | 47%     |
| Revenue Vehicle Hours                  |                    |                    | Municipal Operating Contribution / Capita        | \$19.62 | \$27.29 |
| Total Vehicle Hours                    |                    |                    | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$0.88  | \$1.52  |
| Operator Paid Hours                    |                    | 111,867            | <b>AVERAGE FARE</b>                              |         |         |
| Mechanic Paid Hours                    |                    |                    | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.07  | \$1.31  |
| Total Employee Paid Hours              |                    | 125,985            |  |         |         |
| Adult Passenger Trips                  |                    | 835,926            | <b>COST EFFECTIVENESS</b>                        |         |         |
| Concession Fare Trips                  |                    | 1,049,484          | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$1.95  | \$2.87  |
| Concession Fare Trips Detail:          |                    |                    |  |         |         |
| Child Passenger Trips                  |                    |                    | <b>COST EFFICIENCY</b>                           |         |         |
| Student Passenger Trips                |                    | 249,448            | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            |         |         |
| Senior Passenger Trips                 |                    | 169,997            |  |         |         |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>2,517,913</b>   | <b>1,885,410</b>   | <b>SERVICE UTILIZATION</b>                       |         |         |
| Regular Service Passenger Kms          |                    |                    | Reg. Serv. Pass. / Capita                        | 22.36   | 17.95   |
| Auxiliary Serv. Pass. Trips            |                    | 49                 | Reg. Serv. Pass. / Rev. Veh. Hrs.                |         |         |
| Transportation Operations Expenses     | \$2,993,410        | \$2,977,101        | <b>AMOUNT OF SERVICE</b>                         |         |         |
| Fuel/Energy Exp. for Vehicles          | \$400,000          | \$467,000          | Rev. Veh. Hrs. / Capita                          |         |         |
| Vehicle Maintenance Expenses           | \$801,672          | \$1,322,990        | <b>AVERAGE SPEED</b>                             |         |         |
| Plant Maintenance Expenses             | \$262,122          | \$330,066          | Rev. Veh. Kms. / Rev. Veh. Hrs.                  |         |         |
| General/Administration Expenses        | \$448,420          | \$323,253          | <b>VEHICLE UTILIZATION</b>                       |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$4,905,624</b> | <b>\$5,420,410</b> | Tot. Veh. Kms. / Active Vehicles                 | 60,606  | 52,608  |
| Debt Service Payment                   |                    |                    |  |         |         |
| Total Operating Expenses               | \$4,905,624        | \$5,420,410        | <b>LABOUR PRODUCTIVITY</b>                       |         |         |
| REGULAR SERV. PASS. REVENUES           | \$2,684,286        | \$2,468,095        | Rev. Veh. Hrs. / Operator Paid Hrs.              |         |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$2,694,286</b> | <b>\$2,553,695</b> |  |         |         |
| Total Revenues                         | \$2,696,286        | \$2,553,695        | <b>TOP WAGE RATES</b>                            |         |         |
| NET DIRECT OPERATING COST              | \$2,211,338        | \$2,866,715        | Operators  | \$16.81 | \$17.27 |
| NET OPERATING COST                     | \$2,209,338        | \$2,866,715        | Mechanics  | \$18.19 | \$19.60 |
| Provincial Operating Contribution      |                    |                    |  |         |         |
| Municipal Operating Contribution       |                    |                    |  |         |         |
| Other Operating Contributions          |                    |                    | <b>Notes:</b>                                    |         |         |
| Provincial Debt Service Contribution   |                    |                    | * 39 day strike in 1999.                         |         |         |
| Municipal Debt Service Contribution    |                    |                    |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$188,000</b>   | <b>\$166,000</b>   |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$188,000</b>   | <b>\$166,000</b>   |  |         |         |
| Provincial Capital Contribution        |                    |                    |  |         |         |
| Municipal Capital Contribution         |                    |                    |  |         |         |
| Other Capital Contributions            |                    |                    |  |         |         |

# KITCHENER

Transit Contact: Mr. Don Snow  
Director, Transit Services

Statistical Contact: Mr. Blair Allen  
Transit Planner

Tel: (519) 575-4022 Fax: (519) 575-4449  
E-mail: ablair@region.waterloo.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 13/06/1889
- Serves: City of Kitchener, City of Waterloo
- Service area size: 199.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 00:30 |
| Tuesday   | 06:00 - 00:30 |
| Wednesday | 06:00 - 00:30 |
| Thursday  | 06:00 - 00:30 |
| Friday    | 06:00 - 00:30 |
| Saturday  | 06:00 - 00:30 |
| Sunday    | 08:00 - 00:30 |
| Holidays  | 08:00 - 00:30 |
- Union Affiliations: CAW 4304 (Operators)  
CAW 4304 (Mechanics)  
CUPE 791 (Administration)
- Municipal Population: 286,100
- Service Area Population: 276,615
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 8,237,097  
Passenger Boardings: 11,217,243
- Total Operating Revenues: \$11,115,741
- Total Direct Operating Expenses: \$18,818,789
- Energy Consumption: Diesel 2,914,525 litres  
Gasoline  
Propane  
Natural Gas 1,141,661 cubic-metres  
Electricity
- Active Vehicles includes: 52 standard buses  
62 low floor buses

**REMARKS:**

- On June 23, 1999 Region of Waterloo Council approved the Regional assumption on January 1, 2000 of the conventional transit services and specialized transit services - including Cambridge Transit, Kitchener Transit and Project Lift. This amalgamation of the various transit systems is a significant step towards reaching the Regional goal of transit use identified in the Region of Waterloo Transportation Master Plan, adopted in April, 1999. This document adopted the goal of reducing auto trips by 7% by 2016 which will be achieved by doubling transit ridership (as well as the number of walking and cycling trips). In 1999, Kitchener Transit staff spent a considerable amount of time preparing for the transition to the new organization. The results achieved in a short time period were tremendous. Kitchener Transit staff look forward to meeting customer needs in the Region of Waterloo under the new organization - GRAND RIVER TRANSIT!



## KITCHENER

| FARES                                  | CASH                | UNIT PRICE    | MONTHLY PASS        | OTHER Semester Pass | CRITERIA   |
|--|---------------------|---------------|---------------------|---------------------|--|
| Effective Date: 01/01/1999             |                     |               |                     |                     |  |
| Adults                                 | \$2.00              | \$1.40        | \$54.00             |                     |  |
| Children                               | \$2.00              | \$1.15        | \$44.00             |                     | 5-16 years; under 5 years - free                     |
| Students                               | \$2.00              | \$1.15        | \$44.00             |                     | Elementary, Secondary School                         |
| Seniors                                | \$2.00              | \$1.15        | \$44.00             |                     | 65 years and over                                    |
| Other: College Day Pass - \$5.00       |                     |               |                     | \$198/5 months      |  |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b>       | <b>STORED</b> | <b>AVG AGE</b>      | <b>PEAK</b>         | <b>BASE</b>  |
| Standard Motor Buses                   | 52                  |               | 12.2                | 48                  | 29   |
| Low Floor Motor Buses                  | 62                  |               | 4.7                 | 45                  | 27   |
| Articulated Motor Buses                |                     |               |                     |                     | Mechanics (Vehicle Maintenance)                      |
| Trolley Buses                          |                     |               |                     |                     | Other Vehicle Maintenance                            |
| Small / Community Bus                  |                     |               |                     |                     | Plant Maintenance                                    |
| Light Rail Vehicles                    |                     |               |                     |                     | General and Administration                           |
| Heavy Rail Vehicles                    |                     |               |                     |                     | <b>TOTAL EMPLOYEES</b>                               |
| Commuter Rail Vehicles                 |                     |               |                     |                     | 244.0  |
| Other:                                 |                     |               |                     |                     | 24.0   |
| <b>TOTAL</b>                           | <b>114</b>          |               | <b>N/A</b>          | <b>93</b>           | <b>56</b>  |
| <b>OPERATING DATA</b>                  |                     | <b>1998</b>   |                     | <b>1999</b>         | <b>PERFORMANCE INDICATORS</b>                        |
| Revenue Vehicle Kilometres             | 5,673,507           |               | 5,673,216           |                     | <b>FINANCIAL PERFORMANCE</b>                         |
| Total Vehicle Kilometres               | 6,046,962           |               | 5,974,180           |                     | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 56% |
| Revenue Vehicle Hours                  | 277,885             |               | 276,827             |                     | Municipal Operating Contribution / Capita \$24.99    |
| Total Vehicle Hours                    | 291,587             |               | 290,711             |                     | Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.00        |
| Operator Paid Hours                    | 373,568             |               | 380,224             |                     | <b>AVERAGE FARE</b>                                  |
| Mechanic Paid Hours                    | 52,416              |               | 41,600              |                     | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.18      |
| Total Employee Paid Hours              | 523,301             |               | 528,502             |                     | \$1.28   |
| Adult Passenger Trips                  | 4,158,105           |               | 4,231,850           |                     | <b>COST EFFECTIVENESS</b>                            |
| Concession Fare Trips                  | 3,969,328           |               | 4,005,247           |                     | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.25       |
| Concession Fare Trips Detail:          |                     |               |                     |                     | <b>COST EFFICIENCY</b>                               |
| Child Passenger Trips *                | 3,581,406           |               | 3,636,949           |                     | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$62.64        |
| Student Passenger Trips                |                     |               |                     |                     | \$64.73  |
| Senior Passenger Trips                 | 387,922             |               | 368,298             |                     |  |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>8,127,433</b>    |               | <b>8,237,097</b>    |                     | <b>SERVICE UTILIZATION</b>                           |
| Regular Service Passenger Kms          |                     |               |                     |                     | Reg. Serv. Pass. / Capita 29.38                      |
| Auxiliary Serv. Pass. Trips            | 51,725              |               | 43,976              |                     | Reg. Serv. Pass. / Rev. Veh. Hrs. 29.25              |
| Transportation Operations Expenses     | \$10,613,462        |               | \$10,705,132        |                     | <b>AMOUNT OF SERVICE</b>                             |
| Fuel/Energy Exp. for Vehicles          | \$1,449,147         |               | \$1,552,552         |                     | Rev. Veh. Hrs. / Capita 1.00                         |
| Vehicle Maintenance Expenses           | \$3,607,501         |               | \$3,929,752         |                     | <b>AVERAGE SPEED</b>                                 |
| Plant Maintenance Expenses             | \$1,017,572         |               | \$979,455           |                     | Rev. Veh. Kms. / Rev. Veh. Hrs. 20.42                |
| General/Administration Expenses        | \$1,576,936         |               | \$1,651,898         |                     | <b>VEHICLE UTILIZATION</b>                           |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$18,264,618</b> |               | <b>\$18,818,789</b> |                     | Tot. Veh. Kms. / Active Vehicles 53,044              |
| Debt Service Payment                   | \$1,447,192         |               |                     |                     | <b>LABOUR PRODUCTIVITY</b>                           |
| Total Operating Expenses               | \$19,711,810        |               | \$18,818,789        |                     | Rev. Veh. Hrs. / Operator Paid Hrs. 0.74             |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$9,583,994</b>  |               | <b>\$10,525,382</b> |                     | 0.73   |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$10,143,308</b> |               | <b>\$11,115,741</b> |                     |  |
| Total Revenues                         | \$10,143,308        |               | \$11,115,741        |                     | <b>TOP WAGE RATES</b>                                |
| NET DIRECT OPERATING COST              | \$8,121,310         |               | \$7,703,048         |                     | Operators \$16.81                                    |
| NET OPERATING COST                     | \$9,568,502         |               | \$7,703,048         |                     | Mechanics \$19.51                                    |
| Provincial Operating Contribution      |                     |               |                     |                     | \$17.15  |
| Municipal Operating Contribution       | \$6,912,968         |               | \$5,221,135         |                     | \$19.91  |
| Other Operating Contributions          | \$2,655,534         |               | \$2,481,915         |                     |  |
| Provincial Debt Service Contribution   |                     |               |                     |                     | <b>Notes:</b>  |
| Municipal Debt Service Contribution    |                     |               |                     |                     | * includes Student Passenger Trips in both years.    |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$628,928</b>    |               | <b>\$382,414</b>    |                     |  |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$628,928</b>    |               | <b>\$382,414</b>    |                     |  |
| Provincial Capital Contribution        |                     |               |                     |                     |  |
| Municipal Capital Contribution         |                     |               |                     |                     |  |
| Other Capital Contributions            |                     |               |                     |                     |  |

## LEAMINGTON

**Transit Contact:** Mr. Paul Anthony  
Manager of Culture and Recreation

**Statistical Contact:** Mr. Paul Anthony  
Manager of Culture and Recreation

Tel: (519) 322-2337 x4      Fax: (519) 322-2714  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/10/1985
  - Serves: Town of Leamington
  - Service area size:
  - Service provided by: Municipal Department, under contract with C.A. Bailey Ltd.
  - Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 09:00 - 17:00 |
| Tuesday   | 09:00 - 17:00 |
| Wednesday | 09:00 - 17:00 |
| Thursday  | 09:00 - 17:00 |
| Friday    | 09:00 - 17:00 |
| Saturday  | 09:00 - 17:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
  - Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 15,000
  - Service Area Population: 15,000
  - Adult Cash Fare: \$1.25
  - Ridership - Revenue Passengers: 16,000  
Passenger Boardings: 16,000
  - Total Operating Revenues: \$68,233
  - Total Direct Operating Expenses: \$99,000
  - Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
  - Active Vehicles includes: 1 standard bus

## LEAMINGTON

| FARES                                  | CASH            | UNIT PRICE      | MONTHLY PASS | CRITERIA   |
|--|-----------------|-----------------|--------------|--|
| Effective Date: 01/08/97               |                 |                 |              |  |
| Adults                                 | \$1.25          | \$1.14          |              |  |
| Children                               | \$0.80          |                 |              |  |
| Students                               | \$1.00          |                 |              |  |
| Seniors                                | \$1.25          |                 |              | Over 65  |
| <br>VEHICLES (1999)                    | ACTIVE          | STORED          | AVG AGE      | PEAK   |
| Standard Motor Buses                   | 1               |                 | 9.0          | 1  |
| Low Floor Motor Buses                  |                 |                 |              | 1  |
| Articulated Motor Buses                |                 |                 |              | 1  |
| Trolley Buses                          |                 |                 |              | 1  |
| Small / Community Bus                  |                 |                 |              | 1  |
| Light Rail Vehicles                    |                 |                 |              | 1  |
| Heavy Rail Vehicles                    |                 |                 |              | 1  |
| Commuter Rail Vehicles                 |                 |                 |              | 1  |
| Other:                                 |                 |                 |              | 1  |
| <b>TOTAL</b>                           | 1               | N/A             |              | 1  |
| <br>OPERATING DATA                     |                 | 1998            | 1999         | PERFORMANCE INDICATORS                                     |
| Revenue Vehicle Kilometres             | 55,671          | 55,255          |              | <b>FINANCIAL PERFORMANCE</b>                               |
| Total Vehicle Kilometres               | 62,194          | 62,550          |              | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 63 % 69 % |
| Revenue Vehicle Hours                  | 2,175           | 2,158           |              | Municipal Operating Contribution / Capita \$2.44 \$2.05    |
| Total Vehicle Hours                    | 2,513           | 2,536           |              | Net Dir. Oper. Cost / Reg. Serv. Pass. \$2.14 \$1.92       |
| Operator Paid Hours                    |                 |                 |              | <br><b>AVERAGE FARE</b>                                    |
| Mechanic Paid Hours                    |                 |                 |              | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.15 \$1.22     |
| Total Employee Paid Hours              |                 |                 |              |  |
| Adult Passenger Trips                  | 13,400          | 13,000          |              | <br><b>COST EFFECTIVENESS</b>                              |
| Concession Fare Trips                  | 3,700           | 3,000           |              | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$5.77 \$6.19      |
| Concession Fare Trips Detail:          |                 |                 |              |  |
| Child Passenger Trips                  | 3,700           | 3,000           |              | <br><b>COST EFFICIENCY</b>                                 |
| Student Passenger Trips                |                 |                 |              | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$39.25 \$39.04      |
| Senior Passenger Trips                 |                 |                 |              |  |
| <br>REGULAR SERVICE PASSENGER TRIPS    | 17,100          | 16,000          |              | <br><b>SERVICE UTILIZATION</b>                             |
| Regular Service Passenger Kms          |                 |                 |              | Reg. Serv. Pass. / Capita 1.14 1.07                        |
| Auxiliary Serv. Pass. Trips            | 39,900          | 46,000          |              | Reg. Serv. Pass. / Rev. Veh. Hrs. 7.86 7.41                |
| Transportation Operations Expenses     | \$98,635        | \$99,000        |              | <br><b>AMOUNT OF SERVICE</b>                               |
| Fuel/Energy Exp. for Vehicles          |                 |                 |              | Rev. Veh. Hrs. / Capita 0.15 0.14                          |
| Vehicle Maintenance Expenses           |                 |                 |              |  |
| Plant Maintenance Expenses             |                 |                 |              | <br><b>AVERAGE SPEED</b>                                   |
| General/Administration Expenses        |                 |                 |              | Rev. Veh. Kms. / Rev. Veh. Hrs. 25.60 25.60                |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$98,635</b> | <b>\$99,000</b> |              | <br><b>VEHICLE UTILIZATION</b>                             |
| Debt Service Payment                   |                 |                 |              | Tot. Veh. Kms. / Active Vehicles 31,097 62,550             |
| Total Operating Expenses               | \$98,635        | \$99,000        |              |  |
| <br>REGULAR SERV. PASS. REVENUES       | \$19,716        | \$19,468        |              | <br><b>LABOUR PRODUCTIVITY</b>                             |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$62,048</b> | <b>\$68,233</b> |              | Rev. Veh. Hrs. / Operator Paid Hrs.                        |
| Total Revenues                         | \$62,048        | \$68,233        |              |  |
| <br>NET DIRECT OPERATING COST          | \$36,587        | \$30,767        |              | <br><b>TOP WAGE RATES</b>                                  |
| NET OPERATING COST                     | \$36,587        | \$30,767        |              | Operators  |
| Provincial Operating Contribution      |                 |                 |              | Mechanics  |
| Municipal Operating Contribution       |                 |                 |              |  |
| Other Operating Contributions          |                 |                 |              |  |
| Provincial Debt Service Contribution   |                 |                 |              |  |
| Municipal Debt Service Contribution    |                 |                 |              |  |
| <br>TOTAL CAPITAL EXPENDITURES         |                 |                 |              |  |
| TOTAL CAPITAL FUNDING                  |                 |                 |              |  |
| Provincial Capital Contribution        |                 |                 |              |  |
| Municipal Capital Contribution         |                 |                 |              |  |
| Other Capital Contributions            |                 |                 |              |  |

## LINDSAY

**Transit Contact:** Mr. Randy Robinson  
Manager of Municipal Works

**Statistical Contact:** Ms. Dianne Williams  
Administrative Assistant

Tel: (705) 324-5301 Fax: (705) 324-1155  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/02/1977
- Serves: Lindsay
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:30 - 18:00 |
| Tuesday   | 06:30 - 18:00 |
| Wednesday | 06:30 - 18:00 |
| Thursday  | 06:30 - 18:00 |
| Friday    | 06:30 - 18:00 |
| Saturday  | 08:00 - 17:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
CUPE 855 (Mechanics)
- Municipal Population: 20,000
- Service Area Population: 20,000
- Adult Cash Fare: \$1.25
- Ridership - Revenue Passengers:  
Passenger Boardings: 48,124 48,124
- Total Operating Revenues: \$72,395
- Total Direct Operating Expenses: \$237,904
- Energy Consumption: Diesel 29,960 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 low floor buses

## LINDSAY



| FARES                                    | CASH             | UNIT PRICE       | MONTHLY PASS   | CRITERIA   |
|--|------------------|------------------|----------------|--|
| Effective Date: 01/01/1997               |                  |                  |                |  |
| Adults                                   | \$1.25           | \$1.10           |                |  |
| Children                                 | \$0.50           |                  |                | 6-14 years; under 5 years - free                         |
| Students                                 | \$1.00           | \$0.90           |                | With Student ID  |
| Seniors                                  | \$1.00           | \$0.90           |                |  |
| Other: Disabled                          | \$1.00           | \$0.90           |                |  |
| <b>VEHICLES (1999)</b>                   | <b>ACTIVE</b>    | <b>STORED</b>    | <b>AVG AGE</b> | <b>PEAK</b>  |
| Standard Motor Buses                     |                  |                  |                | BASE   |
| Low Floor Motor Buses                    | 3                |                  | 3.0            | 2  |
| Articulated Motor Buses                  |                  |                  |                | 2  |
| Trolley Buses                            |                  |                  |                |  |
| Small / Community Bus                    |                  |                  |                |  |
| Light Rail Vehicles                      |                  |                  |                |  |
| Heavy Rail Vehicles                      |                  |                  |                |  |
| Commuter Rail Vehicles                   |                  |                  |                |  |
| Other:                                   |                  |                  |                |  |
| <b>TOTAL</b>                             | <b>3</b>         | <b>N/A</b>       | <b>2</b>       | <b>2</b>   |
| <b>OPERATING DATA</b>                    |                  | <b>1998</b>      | <b>1999</b>    | <b>PERFORMANCE INDICATORS</b>                            |
| Revenue Vehicle Kilometres               |                  |                  |                | <b>FINANCIAL PERFORMANCE</b>                             |
| Total Vehicle Kilometres                 |                  |                  |                | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 20% 30% |
| Revenue Vehicle Hours                    | 6,422            |                  | 5,988          | Municipal Operating Contribution / Capita \$10.78 \$8.28 |
| Total Vehicle Hours                      | 6,422            |                  | 5,988          | Net Dir. Oper. Cost / Reg. Serv. Pass. * \$4.92 \$3.44   |
| Operator Paid Hours                      |                  |                  |                | <b>AVERAGE FARE</b>                                      |
| Mechanic Paid Hours                      |                  |                  |                | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. * \$1.16 \$1.07 |
| Total Employee Paid Hours                |                  |                  |                |  |
| Adult Passenger Trips                    |                  |                  |                | <b>COST EFFECTIVENESS</b>                                |
| Concession Fare Trips                    |                  |                  |                | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. * \$6.17 \$4.94  |
| Concession Fare Trips Detail:            |                  |                  |                |  |
| Child Passenger Trips                    |                  |                  |                | <b>COST EFFICIENCY</b>                                   |
| Student Passenger Trips                  |                  |                  |                | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$39.98 \$39.73    |
| Senior Passenger Trips                   |                  |                  |                |  |
| <b>REGULAR SERVICE PASSENGER TRIPS *</b> | <b>41,600</b>    | <b>48,124</b>    |                | <b>SERVICE UTILIZATION</b>                               |
| Regular Service Passenger Kms            |                  |                  |                | Reg. Serv. Pass. / Capita * 2.19 2.41                    |
| Auxiliary Serv. Pass. Trips              |                  |                  |                | Reg. Serv. Pass. / Rev. Veh. Hrs. * 6.48 8.04            |
| Transportation Operations Expenses       | \$184,731        | \$169,800        |                | Rev. Veh. Hrs. / Capita 0.34 0.30                        |
| Fuel/Energy Exp. for Vehicles            | \$15,103         | \$18,275         |                | <b>AVERAGE SPEED</b>                                     |
| Vehicle Maintenance Expenses             | \$31,046         | \$35,229         |                | Rev. Veh. Kms. / Rev. Veh. Hrs.                          |
| Plant Maintenance Expenses               |                  |                  |                |  |
| General/Administration Expenses          | \$25,840         | \$14,600         |                | <b>VEHICLE UTILIZATION</b>                               |
| <b>TOTAL DIRECT OPERATING EXPENSES</b>   | <b>\$256,720</b> | <b>\$237,904</b> |                | Tot. Veh. Kms. / Active Vehicles                         |
| Debt Service Payment                     |                  |                  |                |  |
| Total Operating Expenses                 | \$256,720        | \$237,904        |                | <b>LABOUR PRODUCTIVITY</b>                               |
| REGULAR SERV. PASS. REVENUES             | \$48,066         | \$51,395         |                | Rev. Veh. Hrs. / Operator Paid Hrs.                      |
| <b>TOTAL OPERATING REVENUES</b>          | <b>\$51,924</b>  | <b>\$72,395</b>  |                |  |
| Total Revenues                           | \$51,924         | \$72,395         |                | <b>TOP WAGE RATES</b>                                    |
| NET DIRECT OPERATING COST                | \$204,796        | \$165,509        |                | Operators \$15.29 \$14.38                                |
| NET OPERATING COST                       | \$204,796        | \$165,509        |                | Mechanics \$17.83 \$19.97                                |
| Provincial Operating Contribution        |                  |                  |                |  |
| Municipal Operating Contribution         |                  |                  |                |  |
| Other Operating Contributions            |                  |                  |                |  |
| Provincial Debt Service Contribution     |                  |                  |                |  |
| Municipal Debt Service Contribution      |                  |                  |                |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>        |                  |                  |                |  |
| <b>TOTAL CAPITAL FUNDING</b>             |                  |                  |                |  |
| Provincial Capital Contribution          |                  |                  |                |  |
| Municipal Capital Contribution           |                  |                  |                |  |
| Other Capital Contributions              |                  |                  |                |  |

Notes:

\* Improved timing of transfers. Free rides not offered during River Fest 1999.

# LONDON

Transit Contact: Mr. L.E. Ducharme  
General Manager

Statistical Contact: Ms. Jacquie Davison  
Director of Finance & Administration

Tel: (519) 451-1340 x336 Fax: (519) 451-0153  
E-mail: ltc@golden.net

**SYSTEM HIGHLIGHTS:**

- System established: 1875
- Serves: London
- Service area size: 166.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 24:00 |
| Tuesday   | 06:00 - 24:00 |
| Wednesday | 06:00 - 24:00 |
| Thursday  | 06:00 - 24:00 |
| Friday    | 06:00 - 24:00 |
| Saturday  | 08:00 - 23:00 |
| Sunday    | 10:00 - 23:00 |
| Holidays  | 10:00 - 23:00 |
- Union Affiliations: ATU 741 (Operators)  
ATU 741 (Mechanics)
- Municipal Population: 326,000
- Service Area Population: 316,000
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 14,613,800  
Passenger Boardings: 18,997,940
- Total Operating Revenues: \$18,258,200
- Total Direct Operating Expenses: \$27,433,600
- Energy Consumption: Diesel 4,288,520 litres  
Gasoline  
Propane  
Natural Gas 2,341,200 cubic-metres  
Electricity
- Active Vehicles includes: 118 standard buses  
43 low floor buses  
14 community buses

## LONDON



| FARES                                  | CASH       | UNIT PRICE | MONTHLY PASS        | OTHER Semester Pass             | CRITERIA                                    |  |               |               |
|--|------------|------------|---------------------|---------------------------------|---|--|---------------|---------------|
| Effective Date: 01/04/1999             |            |            |                     |                                 |   |  |               |               |
| Adults                                 | \$2.25     | \$1.40     | \$65.00             |                                 |   |  |               |               |
| Children                               | \$1.10     | \$0.80     |                     |                                 | 5 years to Grade 6                          |  |               |               |
| Students                               | \$2.25     | \$1.12     |                     |                                 | Grade 7 to OAC                              |  |               |               |
| Seniors                                | \$2.25     | \$1.05     | \$46.00             |                                 | 65 years                                    |  |               |               |
| Other: Post Secondary University (UWO) |            |            | \$57.00             | \$206/4 months<br>\$79/8 months | Full-time<br>Full-time (UWO) - Tuition Pass |  |               |               |
| VEHICLES (1999)                        | ACTIVE     | STORED     | AVG AGE             | PEAK                            | BASE  | EMPLOYEES (1999)                           | FULL-TIME     | PART-TIME     |
| Standard Motor Buses                   | 118        |            | 13.7                | 90                              | 79  | Operators                                  | 303.0         | 8.0           |
| Low Floor Motor Buses                  | 43         | 1          | 2.7                 | 30                              | 20  | Other Transportation Operations            | 18.0          |               |
| Articulated Motor Buses                |            |            |                     |                                 |   | Mechanics (Vehicle Maintenance)            | 41.0          |               |
| Trolley Buses                          |            |            |                     |                                 |   | Other Vehicle Maintenance                  | 24.0          |               |
| Small / Community Bus                  | 14         |            | 2.9                 | 10                              | 4   | Plant Maintenance                          | 4.0           |               |
| Light Rail Vehicles                    |            |            |                     |                                 |   | General and Administration                 | 38.0          |               |
| Heavy Rail Vehicles                    |            |            |                     |                                 |   | TOTAL EMPLOYEES                            | 428.0         | 8.0           |
| Commuter Rail Vehicles                 |            |            |                     |                                 |   |  |               |               |
| Other:                                 |            |            |                     |                                 |   |  |               |               |
| <b>TOTAL</b>                           | <b>175</b> | <b>1</b>   | <b>N/A</b>          | <b>130</b>                      | <b>103</b>                                  |  |               |               |
| OPERATING DATA                         |            |            | 1998                |                                 | 1999  | PERFORMANCE INDICATORS                     | 1998          | 1999          |
| Revenue Vehicle Kilometres             |            |            | 9,331,900           |                                 | 9,572,000                                   | FINANCIAL PERFORMANCE                      |               |               |
| Total Vehicle Kilometres               |            |            | 10,097,100          |                                 | 10,272,000                                  | Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) | 69%           | 67%           |
| Revenue Vehicle Hours                  |            |            | 468,400             |                                 | 479,900                                     | Municipal Operating Contribution / Capita  | \$30.60       | \$31.28       |
| Total Vehicle Hours                    |            |            | 522,100             |                                 | 534,500                                     | Net Dir. Oper. Cost / Reg. Serv. Pass.     | \$0.61        | \$0.63        |
| Operator Paid Hours                    |            |            | 593,873             |                                 | 641,042                                     | AVERAGE FARE                               |               |               |
| Mechanic Paid Hours                    |            |            | 63,282              |                                 | 97,078                                      | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   | \$1.27        | \$1.17        |
| Total Employee Paid Hours              |            |            | 845,520             |                                 | 955,663                                     |  |               |               |
| Adult Passenger Trips                  |            |            | 8,328,491           |                                 | 7,835,500                                   | COST EFFECTIVENESS                         |               |               |
| Concession Fare Trips                  |            |            | 5,091,672           |                                 | 6,778,300                                   | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.    | \$1.97        | \$1.88        |
| Concession Fare Trips Detail:          |            |            |                     |                                 |   |  |               |               |
| Child Passenger Trips                  |            |            | 236,796             |                                 | 217,600                                     | COST EFFICIENCY                            |               |               |
| Student Passenger Trips                |            |            | 4,123,117           |                                 | 5,838,900                                   | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.      | \$50.52       | \$51.33       |
| Senior Passenger Trips                 |            |            | 731,759             |                                 | 721,800                                     |  |               |               |
| REGULAR SERVICE PASSENGER TRIPS        |            |            | 13,420,163          |                                 | 14,613,800                                  | SERVICE UTILIZATION                        |               |               |
| Regular Service Passenger Kms          |            |            |                     |                                 |   | Reg. Serv. Pass. / Capita                  | 42.47         | 46.25         |
| Auxiliary Serv. Pass. Trips            |            |            | 334,237             |                                 | 348,000                                     | Reg. Serv. Pass. / Rev. Veh. Hrs.          | 28.65         | 30.45         |
| Transportation Operations Expenses     |            |            | \$15,396,874        |                                 | \$15,669,400                                |  |               |               |
| Fuel/Energy Exp. for Vehicles          |            |            | \$2,182,794         |                                 | \$2,191,100                                 | AVERAGE SPEED                              |               |               |
| Vehicle Maintenance Expenses           |            |            | \$4,924,235         |                                 | \$5,761,700                                 | Rev. Veh. Kms. / Rev. Veh. Hrs.            | 19.92         | 19.95         |
| Plant Maintenance Expenses             |            |            | \$1,689,480         |                                 | \$1,608,100                                 |  |               |               |
| General/Administration Expenses        |            |            | \$2,183,215         |                                 | \$2,203,300                                 | VEHICLE UTILIZATION                        |               |               |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |            |            | <b>\$26,376,598</b> |                                 | <b>\$27,433,600</b>                         | Tot. Veh. Kms. / Active Vehicles           | <b>59,395</b> | <b>58,697</b> |
| Debt Service Payment                   |            |            | \$1,885,067         |                                 |   |  |               |               |
| Total Operating Expenses               |            |            | \$31,739,563        |                                 | \$29,742,300                                | LABOUR PRODUCTIVITY                        |               |               |
| REGULAR SERV. PASS. REVENUES           |            |            | \$17,051,428        |                                 | \$17,125,800                                | Rev. Veh. Hrs. / Operator Paid Hrs.        | 0.79          | 0.75          |
| <b>TOTAL OPERATING REVENUES</b>        |            |            | <b>\$18,206,708</b> |                                 | <b>\$18,258,200</b>                         |  |               |               |
| Total Revenues                         |            |            | \$18,383,119        |                                 | \$19,755,200                                | TOP WAGE RATES                             |               |               |
| NET DIRECT OPERATING COST              |            |            | \$8,169,890         |                                 | \$9,175,400                                 | Operators                                  | \$17.03       | \$17.41       |
| NET OPERATING COST                     |            |            | \$13,356,444        |                                 | \$9,987,100                                 | Mechanics                                  | \$19.04       | \$19.47       |
| Provincial Operating Contribution      |            |            | \$3,685,675         |                                 |   |  |               |               |
| Municipal Operating Contribution       |            |            | \$9,670,769         |                                 | \$9,885,500                                 |  |               |               |
| Other Operating Contributions          |            |            |                     |                                 | \$101,600                                   |  |               |               |
| Provincial Debt Service Contribution   |            |            |                     |                                 |   |  |               |               |
| Municipal Debt Service Contribution    |            |            |                     |                                 |   |  |               |               |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |            |            | <b>\$8,389,714</b>  |                                 | <b>\$820,936</b>                            |  |               |               |
| <b>TOTAL CAPITAL FUNDING</b>           |            |            | <b>\$8,389,714</b>  |                                 | <b>\$820,936</b>                            |  |               |               |
| Provincial Capital Contribution        |            |            | \$4,764,992         |                                 |   |  |               |               |
| Municipal Capital Contribution         |            |            | \$210,512           |                                 |   |  |               |               |
| Other Capital Contributions            |            |            | \$3,414,210         |                                 | \$820,936                                   |  |               |               |

## LOYALIST TOWNSHIP

Transit Contact: Mr. Jim Fowler  
Engineering Technician

Statistical Contact: Mr. Jim Fowler  
Engineering Technician

Tel: (613) 386-7351 x116 Fax: (613) 386-3833  
E-mail: [loyaltwp@kos.net](mailto:loyaltwp@kos.net)

**SYSTEM HIGHLIGHTS:** \_\_\_\_\_

- System established:
- Serves: Loyalist Township
- Service area size: 6.00 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:00 - 18:15 |
| Tuesday   | 07:00 - 18:15 |
| Wednesday | 07:00 - 18:15 |
| Thursday  | 07:00 - 18:15 |
| Friday    | 07:00 - 18:15 |
| Saturday  | 09:00 - 18:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 14,000
- Service Area Population: 8,000
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 70,806  
Passenger Boardings: 70,806
- Total Operating Revenues: \$73,600
- Total Direct Operating Expenses: \$193,700
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 1 standard bus

# **LOYALIST TOWNSHIP**

| FARES                                | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA           |      |  |           |           |
|--------------------------------------|--------|------------|--------------|--------------------|------|--|-----------|-----------|
| Effective Date: 01/01/1998           |        |            |              |                    |      |  |           |           |
| Adults                               | \$1.75 | \$1.60     | \$60.00      | 18 years and over  |      |  |           |           |
| Children                             | \$1.20 | \$1.10     | \$41.00      | 17 years and under |      |  |           |           |
| Students                             | \$1.20 | \$1.10     | \$41.00      | Full time          |      |  |           |           |
| Seniors                              | \$1.20 | \$1.10     | \$41.00      | Over 65 years      |      |  |           |           |
|                                      |        |            |              |                    |      |  |           |           |
| VEHICLES (1999)                      | ACTIVE | STORED     | Avg Age      | PEAK               | BASE | EMPLOYEES (1999)   | FULL-TIME | PART-TIME |
| Standard Motor Buses                 | 1      |            | 13.0         | 1                  | 1    | Operators  |           |           |
| Low Floor Motor Buses                |        |            |              |                    |      | Other Transportation Operations  |           |           |
| Articulated Motor Buses              |        |            |              |                    |      | Mechanics (Vehicle Maintenance)  |           |           |
| Trolley Buses                        |        |            |              |                    |      | Other Vehicle Maintenance  |           |           |
| Small / Community Bus                |        |            |              |                    |      | Plant Maintenance  |           |           |
| Light Rail Vehicles                  |        |            |              |                    |      | General and Administration   |           |           |
| Heavy Rail Vehicles                  |        |            |              |                    |      | TOTAL EMPLOYEES  |           |           |
| Commuter Rail Vehicles               |        |            |              |                    |      |  |           |           |
| Other:                               |        |            |              |                    |      |  |           |           |
| <b>TOTAL</b>                         | 1      |            | N/A          | 1                  | 1    |  |           |           |
|                                      |        |            |              |                    |      |  |           |           |
| OPERATING DATA                       |        |            | 1998         |                    | 1999 | PERFORMANCE INDICATORS   | 1998      | 1999      |
| Revenue Vehicle Kilometres           |        | 100,000    |              | 100,000            |      | FINANCIAL PERFORMANCE  |           |           |
| Total Vehicle Kilometres             |        | 100,000    |              | 100,000            |      | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)   | 34%       |           |
| Revenue Vehicle Hours                |        | 3,603      |              | 3,603              |      | Municipal Operating Contribution / Capita  | \$8.09    | \$8       |
| Total Vehicle Hours                  |        | 3,603      |              | 3,603              |      | Net Dir. Oper. Cost / Reg. Serv. Pass.   |           | \$1       |
|                                      |        |            |              |                    |      |  |           |           |
| Operator Paid Hours                  |        |            |              |                    |      | AVERAGE FARE   |           |           |
| Mechanic Paid Hours                  |        |            |              |                    |      | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   |           | \$1       |
| Total Employee Paid Hours            |        |            |              |                    |      |  |           |           |
|                                      |        |            |              |                    |      |  |           |           |
| Adult Passenger Trips                |        |            |              |                    |      | COST EFFECTIVENESS   |           |           |
| Concession Fare Trips                |        |            |              |                    |      | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.  |           | \$2       |
| Concession Fare Trips Detail:        |        |            |              |                    |      |  |           |           |
| Child Passenger Trips                |        |            |              |                    |      |  |           |           |
| Student Passenger Trips              |        |            |              |                    |      |  |           |           |
| Senior Passenger Trips               |        |            |              |                    |      |  |           |           |
|                                      |        |            |              |                    |      |  |           |           |
| REGULAR SERVICE PASSENGER TRIPS      |        |            |              | 70,806             |      | COST EFFICIENCY  |           |           |
| Regular Service Passenger Kms        |        |            |              |                    |      | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.  | \$60.51   | \$53      |
| Auxiliary Serv. Pass. Trips          |        |            |              |                    |      |  |           |           |
|                                      |        |            |              |                    |      |  |           |           |
| Transportation Operations Expenses   |        | \$218,000  |              | \$193,700          |      | SERVICE UTILIZATION  |           |           |
| Fuel/Energy Exp. for Vehicles        |        |            |              |                    |      | Reg. Serv. Pass. / Capita  |           | 8         |
| Vehicle Maintenance Expenses         |        |            |              |                    |      | Reg. Serv. Pass. / Rev. Veh. Hrs.  |           | 19        |
| Plant Maintenance Expenses           |        |            |              |                    |      |  |           |           |
| General/Administration Expenses      |        |            |              |                    |      | AMOUNT OF SERVICE  |           |           |
| TOTAL DIRECT OPERATING EXPENSES      |        | \$218,000  |              | \$193,700          |      | Rev. Veh. Hrs. / Capita  | 0.45      | 0         |
| Debt Service Payment                 |        |            |              |                    |      |  |           |           |
| Total Operating Expenses             |        | \$218,000  |              | \$193,700          |      | AVERAGE SPEED  |           |           |
|                                      |        |            |              |                    |      | Rev. Veh. Kms. / Rev. Veh. Hrs.  | 27.75     | 27        |
| REGULAR SERV. PASS. REVENUES         |        | \$71,700   |              | \$71,200           |      | VEHICLE UTILIZATION  |           |           |
| TOTAL OPERATING REVENUES             |        | \$74,100   |              | \$73,600           |      | Tot. Veh. Kms. / Active Vehicles   | 100,000   | 100,      |
| Total Revenues                       |        | \$74,100   |              | \$73,600           |      |  |           |           |
|                                      |        |            |              |                    |      | LABOUR PRODUCTIVITY  |           |           |
| NET DIRECT OPERATING COST            |        | \$143,900  |              | \$120,100          |      | Rev. Veh. Hrs. / Operator Paid Hrs.  |           |           |
| NET OPERATING COST                   |        | \$143,900  |              | \$120,100          |      |  |           |           |
| Provincial Operating Contribution    |        | \$41,300   |              | \$41,300           |      | TOP WAGE RATES   |           |           |
| Municipal Operating Contribution     |        | \$64,700   |              | \$64,600           |      | Operators  |           |           |
| Other Operating Contributions        |        | \$37,900   |              | \$23,200           |      | Mechanics  |           |           |
|                                      |        |            |              |                    |      | Notes:   |           |           |
| Provincial Debt Service Contribution |        |            |              |                    |      | * Provincial Operating Contribution provided through Community Reinvestment Fund of the Ministry of Municipal Affairs and Housing. |           |           |
| Municipal Debt Service Contribution  |        |            |              |                    |      |  |           |           |
|                                      |        |            |              |                    |      |  |           |           |
| TOTAL CAPITAL EXPENDITURES           |        |            |              |                    |      |  |           |           |
| TOTAL CAPITAL FUNDING                |        |            |              |                    |      |  |           |           |
| Provincial Capital Contribution      |        |            |              |                    |      |  |           |           |
| Municipal Capital Contribution       |        |            |              |                    |      |  |           |           |
| Other Capital Contributions          |        |            |              |                    |      |  |           |           |

## MARKHAM

Transit Contact: Ms. Irene McNeil  
Transit Manager

Statistical Contact: Ms. Mary-Lou Johnston  
Transit Supervisor

Tel: (905) 477-7000 x4610 Fax: (905) 475-4709  
E-mail: [mjohnston@city.markham.on.ca](mailto:mjohnston@city.markham.on.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 06/1973
- Serves: Town of Markham
- Service area size: 66.00 square kilometres
- Service provided by: Municipal Department, under contract with Miller Transit, Student Express, TTC
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:45 - 01:00 |
| Tuesday   | 05:45 - 01:00 |
| Wednesday | 05:45 - 01:00 |
| Thursday  | 05:45 - 01:00 |
| Friday    | 05:45 - 02:00 |
| Saturday  | 07:30 - 02:00 |
| Sunday    | 08:45 - 24:00 |
| Holidays  | 08:45 - 24:00 |
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A  
CUPE 1219 (Administration)
- Disruption during 1999: TTC strike  
Start Date: 19/04/99  
End Date: 21/04/99  
Duration: 3 days

**REMARKS:**

- Markham Transit operates 7 routes and contracts 6 routes to TTC and 2 to Richmond Hill Transit. We also provide funding for the Yonge 'C' and Bayview GO bus service. Markham Transit operates 2 Express services to/from Finch. The Unionville GO Shuttle services operates to/from the GO station. Off peak and evening local services are operated by our contractor - Student Express Transportation services.
- During the TTC strike that happened in April, Markham Transit operated services on TTC routes.

MARKHAM



| FARES                       | CASH   | UNIT PRICE | MONTHLY PASS | OTHER                 |
|-----------------------------|--------|------------|--------------|-----------------------|
| Effective Date: 01/01/1996  |        |            |              | Monthly pass - 5 days |
| Adults                      | \$2.00 | \$1.60     | \$64.00      |                       |
| Children                    | \$1.25 | \$1.00     |              |                       |
| Students                    | \$1.50 | \$1.25     | \$49.00      | \$44.00               |
| Seniors                     | \$1.25 | \$1.00     |              |                       |
| Other: GTA Weekly - \$35.00 |        |            |              |                       |

| VEHICLES (1999) *       | ACTIVE    | STORED   | AVG AGE    | PEAK      | BASE      | EMPLOYEES (1999) *              | FULL-TIME | PART-TIME |
|-------------------------|-----------|----------|------------|-----------|-----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 41        | 2        | 11.0       | 39        | 10        | Operators                       | 30.0      | 28.0      |
| Low Floor Motor Buses   | 13        |          | 2.0        | 13        | 6         | Other Transportation Operations |           |           |
| Articulated Motor Buses |           |          |            |           |           | Mechanics (Vehicle Maintenance) | 5.0       |           |
| Trolley Buses           |           |          |            |           |           | Other Vehicle Maintenance       | 2.0       |           |
| Small / Community Bus   |           |          |            |           |           | Plant Maintenance               | 1.0       | 1.0       |
| Light Rail Vehicles     |           |          |            |           |           | General and Administration      | 7.0       |           |
| Heavy Rail Vehicles     |           |          |            |           |           | TOTAL EMPLOYEES                 | 45.0      | 29.0      |
| Commuter Rail Vehicles  |           |          |            |           |           |                                 |           |           |
| Other:                  |           |          |            |           |           |                                 |           |           |
| <b>TOTAL</b>            | <b>54</b> | <b>2</b> | <b>N/A</b> | <b>52</b> | <b>16</b> |                                 |           |           |

| OPERATING DATA                       | 1998        | 1999        | PERFORMANCE INDICATORS  | 1998    | 1999    |
|--------------------------------------|-------------|-------------|---|---------|---------|
| Revenue Vehicle Kilometres *         | 2,812,958   | 3,248,703   | FINANCIAL PERFORMANCE   |         |         |
| Total Vehicle Kilometres             | 2,992,987   | 3,717,503   | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)                        | 69%     | 70%     |
| Revenue Vehicle Hours *              | 105,084     | 105,894     | Municipal Operating Contribution / Capita                               | \$12.78 | \$11.52 |
| Total Vehicle Hours                  | 109,899     | 107,074     | Net Dir. Oper. Cost / Reg. Serv. Pass.                                  | \$0.79  | \$0.75  |
| Operator Paid Hours *                | 108,000     | 116,516     | AVERAGE FARE  |         |         |
| Mechanic Paid Hours *                | 12,500      | 12,000      | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.                                | \$1.69  | \$1.74  |
| Total Employee Paid Hours *          | 137,200     | 153,116     |   |         |         |
| Adult Passenger Trips                | 2,003,604   | 2,172,509   | COST EFFECTIVENESS  |         |         |
| Concession Fare Trips                | 858,688     | 758,660     | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.                                 | \$2.55  | \$2.53  |
| Concession Fare Trips Detail:        |             |             |   |         |         |
| Child Passenger Trips                | 85,869      | 101,095     | COST EFFICIENCY   |         |         |
| Student Passenger Trips              | 686,950     | 556,470     | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.                                   | \$66.38 | \$69.20 |
| Senior Passenger Trips               | 85,869      | 101,095     | SERVICE UTILIZATION   |         |         |
| REGULAR SERVICE PASSENGER TRIPS      | 2,862,292   | 2,931,169   | Reg. Serv. Pass. / Capita   | 16.17   | 15.35   |
| Regular Service Passenger Kms        |             |             | Reg. Serv. Pass. / Rev. Veh. Hrs.                                       | 27.24   | 27.68   |
| Auxiliary Serv. Pass. Trips          | 8,338       | 9,337       | AMOUNT OF SERVICE   |         |         |
| Transportation Operations Expenses   | \$6,715,183 | \$6,910,723 | Rev. Veh. Hrs. / Capita   | 0.59    | 0.55    |
| Fuel/Energy Exp. for Vehicles        |             |             |   |         |         |
| Vehicle Maintenance Expenses         | \$56,017    | \$43,437    | AVERAGE SPEED   |         |         |
| Plant Maintenance Expenses           | \$63,342    |             | Rev. Veh. Kms. / Rev. Veh. Hrs.   | 26.77   | 30.68   |
| General/Administration Expenses      | \$460,320   | \$455,149   | VEHICLE UTILIZATION   |         |         |
| TOTAL DIRECT OPERATING EXPENSES      | \$7,294,862 | \$7,409,309 | Tot. Veh. Kms. / Active Vehicles *                                      | 49,064  | 51,834  |
| Debt Service Payment                 |             |             |   |         |         |
| Total Operating Expenses             | \$7,294,862 | \$7,409,309 | LABOUR PRODUCTIVITY   |         |         |
| REGULAR SERV. PASS. REVENUES         | \$4,838,233 | \$5,091,567 | Rev. Veh. Hrs. / Operator Paid Hrs. *                                   | 0.77    | 0.75    |
| TOTAL OPERATING REVENUES             | \$5,033,066 | \$5,208,803 |   |         |         |
| Total Revenues                       | \$5,033,066 | \$5,208,803 | TOP WAGE RATES  |         |         |
| NET DIRECT OPERATING COST            | \$2,261,796 | \$2,200,506 | Operators   | \$16.85 | \$17.00 |
| NET OPERATING COST                   | \$2,261,796 | \$2,200,506 | Mechanics   | \$21.38 | \$23.00 |
| Provincial Operating Contribution    |             |             |   |         |         |
| Municipal Operating Contribution     |             |             |   |         |         |
| Other Operating Contributions        |             |             |   |         |         |
| Provincial Debt Service Contribution |             |             |   |         |         |
| Municipal Debt Service Contribution  |             |             |   |         |         |
| TOTAL CAPITAL EXPENDITURES           | \$320,896   | \$2,781,969 | Notes:  |         |         |
| TOTAL CAPITAL FUNDING                | \$320,896   | \$2,781,969 | * does not include TTC contracted services for 1998 and 1999.           |         |         |
| Provincial Capital Contribution      |             |             | * Revenue Vehicle Kilometres and Hours include Richmond Hill contracted |         |         |
| Municipal Capital Contribution       |             |             | services in 1999.   |         |         |
| Other Capital Contributions          |             |             |   |         |         |

## MIDLAND

Transit Contact: Mr. Mike Kenney  
Mgr of Public Works, Transit Coordinator

Statistical Contact: Mr. Mike Kenney  
Mgr of Public Works, Transit Coordinator

Tel: (705) 526-4275 Fax: (705) 526-9971  
E-mail: towneng@town.midland.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 1974
- Serves: Town of Midland
- Service area size: 30.20 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

|           |               |
|-----------|---------------|
| Monday    | 07:15 - 17:45 |
| Tuesday   | 07:15 - 17:45 |
| Wednesday | 07:15 - 17:45 |
| Thursday  | 07:15 - 17:45 |
| Friday    | 07:15 - 17:45 |
| Saturday  | 08:15 - 17:45 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 16,500
- Service Area Population: 13,500
- Adult Cash Fare: \$1.25
- Ridership - Revenue Passengers: 48,012  
Passenger Boardings: 48,012
- Total Operating Revenues: \$51,356
- Total Direct Operating Expenses: \$157,666
- Energy Consumption: Diesel 51,740 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 2 standard buses

MIDLAND

| FARES                                    | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA        |
|--|--------|------------|--------------|-----------------|
| Effective Date: 31/05/1999               |        |            |              |                 |
| Adults                                   | \$1.25 | \$1.00     |              |                 |
| Children                                 | \$1.00 | \$0.75     |              | Under 60"       |
| Students                                 | \$1.00 | \$0.75     |              | With Student ID |
| Seniors                                  | \$1.00 | \$0.75     |              | Over 65 years   |
| <br>VEHICLES (1999)                      | ACTIVE | STORED     | AVG AGE      | PEAK            |
| Standard Motor Buses                     | 2      |            | 18.0         | 1               |
| Low Floor Motor Buses                    |        |            |              | 1               |
| Articulated Motor Buses                  |        |            |              |                 |
| Trolley Buses                            |        |            |              |                 |
| Small / Community Bus                    |        |            |              |                 |
| Light Rail Vehicles                      |        |            |              |                 |
| Heavy Rail Vehicles                      |        |            |              |                 |
| Commuter Rail Vehicles                   |        |            |              |                 |
| Other:                                   |        |            |              |                 |
| <b>TOTAL</b>                             | 2      | N/A        |              | 1               |
| <br>OPERATING DATA                       |        | 1998       |              | 1999            |
| Revenue Vehicle Kilometres               |        | 73,362     |              | 73,362          |
| Total Vehicle Kilometres                 |        | 73,362     |              | 73,362          |
| Revenue Vehicle Hours                    |        | 3,257      |              | 3,257           |
| Total Vehicle Hours                      |        | 3,257      |              | 3,257           |
| <br>Operator Paid Hours                  |        |            |              |                 |
| Mechanic Paid Hours                      |        |            |              |                 |
| Total Employee Paid Hours                |        |            |              |                 |
| <br>Adult Passenger Trips                |        |            |              |                 |
| Concession Fare Trips                    |        |            |              |                 |
| Concession Fare Trips Detail:            |        |            |              |                 |
| Child Passenger Trips                    |        |            |              |                 |
| Student Passenger Trips                  |        |            |              |                 |
| Senior Passenger Trips                   |        |            |              |                 |
| <br>REGULAR SERVICE PASSENGER TRIPS      |        | 42,148     |              | 48,012          |
| Regular Service Passenger Kms            |        | 505,776    |              | 576,144         |
| Auxiliary Serv. Pass. Trips              |        |            |              |                 |
| <br>Transportation Operations Expenses * |        | \$166,496  |              | \$105,769       |
| Fuel/Energy Exp. for Vehicles            |        |            |              | \$17,750        |
| Vehicle Maintenance Expenses             |        | \$315      |              | \$23,425        |
| Plant Maintenance Expenses               |        | \$7,169    |              | \$6,859         |
| General/Administration Expenses          |        | \$1,500    |              | \$3,863         |
| <b>TOTAL DIRECT OPERATING EXPENSES *</b> |        | \$175,480  |              | \$157,666       |
| Debt Service Payment                     |        |            |              |                 |
| Total Operating Expenses                 |        | \$175,480  |              | \$157,666       |
| <br>REGULAR SERV. PASS. REVENUES         |        | \$47,417   |              | \$48,729        |
| <b>TOTAL OPERATING REVENUES</b>          |        | \$47,417   |              | \$51,356        |
| Total Revenues                           |        | \$47,417   |              | \$51,356        |
| <br>NET DIRECT OPERATING COST            |        | \$128,063  |              | \$106,310       |
| <b>NET OPERATING COST</b>                |        | \$128,063  |              | \$106,310       |
| Provincial Operating Contribution        |        |            |              |                 |
| Municipal Operating Contribution         |        |            |              |                 |
| Other Operating Contributions            |        |            |              |                 |
| Provincial Debt Service Contribution     |        |            |              |                 |
| Municipal Debt Service Contribution      |        |            |              |                 |
| <br><b>TOTAL CAPITAL EXPENDITURES</b>    |        |            |              |                 |
| <b>TOTAL CAPITAL FUNDING</b>             |        |            |              |                 |
| Provincial Capital Contribution          |        |            |              |                 |
| Municipal Capital Contribution           |        |            |              |                 |
| Other Capital Contributions              |        |            |              |                 |

## MISSISSAUGA

**Transit Contact:** Mr. W. Cunningham  
Director of Transit

**Statistical Contact:** Mr. Leonard Occhiogrosso  
Transit Planner

Tel: (905) 615-3812 Fax: (905) 615-3218  
E-mail: leonard.occhiogrosso@city.mississauga.on

**SYSTEM HIGHLIGHTS:**

- System established: 01/01/1974
- Municipal Population: 588,500
- Serves: City of Mississauga, Region of Peel
- Service Area Population: 588,500
- Service area size: 178.63 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 23,268,534  
Passenger Boardings: 29,551,038
- Hours of Service:
 

|           |               |   |
|-----------|---------------|---|
| Monday    | 04:30 - 03:00 | • Total Operating Revenues: \$33,014,227        |
| Tuesday   | 04:30 - 03:00 | • Total Direct Operating Expenses: \$49,614,373 |
| Wednesday | 04:30 - 03:00 | • Energy Consumption: Diesel 9,328,340 litres   |
| Thursday  | 04:30 - 03:00 | Gasoline 17,026 litres                          |
| Friday    | 04:30 - 03:00 | Propane   |
| Saturday  | 04:30 - 02:30 | Natural Gas                                     |
| Sunday    | 07:00 - 02:00 | Electricity                                     |
| Holidays  | 07:00 - 02:00 | • Active Vehicles includes: 193 standard buses  |
|           |               | 42 low floor buses                              |
|           |               | 56 articulated buses                            |
|           |               | 12 community buses                              |
- Union Affiliations: ATU 1572 (Operators)  
ATU 1572 (Mechanics)

## MISSISSAUGA



| FARES                                      | CASH                | UNIT PRICE         | MONTHLY PASS        | OTHER Weekly Pass | CRITERIA   |             |             |
|--|---------------------|--------------------|---------------------|-------------------|--|-------------|-------------|
| <b>Effective Date: 1999</b>                |                     |                    |                     |                   |  |             |             |
| Adults                                     | \$2.00              | \$1.60             |                     | \$17.00           |  |             |             |
| Children                                   | \$2.00              | \$0.95             |                     |                   | Grades 1 to 8                                    |             |             |
| Students                                   | \$2.00              | \$1.45             |                     | \$15.50           | Grades 9-13, University, College                 |             |             |
| Seniors                                    | \$2.00              | \$0.95             |                     |                   | 65 years and over                                |             |             |
| Other: Preschooler / Blind GTA Weekly Pass | Free                |                    |                     | \$36.25           | Preschooler with adult; Blind with CNIB card     |             |             |
| <b>VEHICLES (1999)</b>                     | <b>ACTIVE</b>       | <b>STORED</b>      | <b>AVG AGE</b>      | <b>PEAK</b>       | <b>BASE</b>                                      |             |             |
| Standard Motor Buses                       | 193                 | 1                  | 10.0                |                   | Operators  |             |             |
| Low Floor Motor Buses                      | 42                  |                    | 2.0                 |                   | Other Transportation Operations                  |             |             |
| Articulated Motor Buses                    | 56                  | 1                  | 4.0                 |                   | Mechanics (Vehicle Maintenance)                  |             |             |
| Trolley Buses                              |                     |                    |                     |                   | Other Vehicle Maintenance                        |             |             |
| Small / Community Bus                      |                     |                    |                     |                   | Plant Maintenance                                |             |             |
| Light Rail Vehicles                        |                     |                    |                     |                   | General and Administration                       |             |             |
| Heavy Rail Vehicles                        |                     |                    |                     |                   | <b>TOTAL EMPLOYEES</b>                           |             |             |
| Commuter Rail Vehicles                     |                     |                    |                     |                   | 634.0  |             |             |
| Other:                                     |                     |                    |                     |                   | 22.0   |             |             |
| <b>TOTAL</b>                               | <b>303</b>          | <b>2</b>           | <b>N/A</b>          | <b>225</b>        | <b>112</b>                                       | 22.0        |             |
| <b>OPERATING DATA</b>                      |                     | <b>1998</b>        |                     | <b>1999</b>       | <b>PERFORMANCE INDICATORS</b>                    | <b>1998</b> | <b>1999</b> |
| Revenue Vehicle Kilometres                 |                     | 15,874,339         |                     | 15,995,731        | <b>FINANCIAL PERFORMANCE</b>                     |             |             |
| Total Vehicle Kilometres                   |                     | 17,085,913         |                     | 17,457,697        | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 70%         | 67%         |
| Revenue Vehicle Hours                      |                     | 700,138            |                     | 730,694           | Municipal Operating Contribution / Capita        | \$24.18     | \$27.78     |
| Total Vehicle Hours                        |                     | 766,990            |                     | 786,901           | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$0.61      | \$0.71      |
| Operator Paid Hours                        |                     | 961,010            |                     | 995,506           | <b>AVERAGE FARE</b>                              |             |             |
| Mechanic Paid Hours                        |                     | 105,030            |                     | 102,261           | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.35      | \$1.37      |
| Total Employee Paid Hours                  |                     | 1,344,894          |                     | 1,377,910         |  |             |             |
| Adult Passenger Trips                      |                     | 14,958,098         |                     | 15,150,520        | <b>COST EFFECTIVENESS</b>                        |             |             |
| Concession Fare Trips                      |                     | 8,258,856          |                     | 8,118,014         | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$2.02      | \$2.13      |
| Concession Fare Trips Detail:              |                     |                    |                     |                   |  |             |             |
| Child Passenger Trips                      |                     | 348,254            |                     | 504,433           | <b>COST EFFICIENCY</b>                           |             |             |
| Student Passenger Trips                    |                     | 4,179,052          |                     | 4,514,839         | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$61.04     | \$63.05     |
| Senior Passenger Trips                     |                     | 1,741,272          |                     | 1,777,804         |  |             |             |
| <b>REGULAR SERVICE PASSENGER TRIPS</b>     | <b>23,216,954</b>   |                    | <b>23,268,534</b>   |                   | <b>SERVICE UTILIZATION</b>                       |             |             |
| Regular Service Passenger Kms              |                     |                    |                     |                   | Reg. Serv. Pass. / Capita                        | 40.43       | 39.54       |
| Auxiliary Serv. Pass. Trips                |                     |                    |                     |                   | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 33.16       | 31.84       |
| Transportation Operations Expenses         |                     | \$30,481,776       |                     | \$32,029,277      | <b>AMOUNT OF SERVICE</b>                         |             |             |
| Fuel/Energy Exp. for Vehicles              |                     | \$4,026,566        |                     | \$4,502,673       | Rev. Veh. Hrs. / Capita                          | 1.22        | 1.24        |
| Vehicle Maintenance Expenses               |                     | \$8,277,731        |                     | \$8,651,737       | <b>AVERAGE SPEED</b>                             |             |             |
| Plant Maintenance Expenses                 |                     | \$2,193,339        |                     | \$1,947,484       | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 22.67       | 21.89       |
| General/Administration Expenses            |                     | \$1,841,116        |                     | \$2,483,202       | <b>VEHICLE UTILIZATION</b>                       |             |             |
| <b>TOTAL DIRECT OPERATING EXPENSES</b>     | <b>\$46,820,528</b> |                    | <b>\$49,614,373</b> |                   | Tot. Veh. Kms. / Active Vehicles                 | 56,389      | 57,616      |
| Debt Service Payment                       |                     |                    |                     |                   |  |             |             |
| Total Operating Expenses                   |                     | \$46,820,528       |                     | \$49,614,373      | <b>LABOUR PRODUCTIVITY</b>                       |             |             |
| REGULAR SERV. PASS. REVENUES               |                     | \$31,452,831       |                     | \$31,761,451      | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.73        | 0.73        |
| <b>TOTAL OPERATING REVENUES</b>            | <b>\$32,567,205</b> |                    | <b>\$33,014,227</b> |                   |  |             |             |
| Total Revenues                             |                     | \$32,938,636       |                     | \$33,265,804      | <b>TOP WAGE RATES</b>                            |             |             |
| NET DIRECT OPERATING COST                  |                     | \$14,253,323       |                     | \$16,600,146      | Operators  | \$19.99     | \$20.39     |
| NET OPERATING COST                         |                     | \$13,881,892       |                     | \$16,348,569      | Mechanics  | \$21.35     | \$21.78     |
| Provincial Operating Contribution          |                     |                    |                     |                   |  |             |             |
| Municipal Operating Contribution           |                     |                    |                     |                   |  |             |             |
| Other Operating Contributions              |                     |                    |                     |                   |  |             |             |
| Provincial Debt Service Contribution       |                     |                    |                     |                   |  |             |             |
| Municipal Debt Service Contribution        |                     |                    |                     |                   |  |             |             |
| <b>TOTAL CAPITAL EXPENDITURES</b>          |                     | <b>\$8,518,995</b> |                     | <b>\$292,845</b>  |  |             |             |
| <b>TOTAL CAPITAL FUNDING</b>               |                     | <b>\$8,518,995</b> |                     | <b>\$292,845</b>  |  |             |             |
| Provincial Capital Contribution            |                     | \$4,358,974        |                     |                   |  |             |             |
| Municipal Capital Contribution             |                     | \$4,160,021        |                     | \$292,845         |  |             |             |
| Other Capital Contributions                |                     |                    |                     |                   |  |             |             |

## NEWMARKET

Transit Contact: Mr. James M. Barber  
Transit Manager

Statistical Contact: Mr. James M. Barber  
Manager Transit/Solid Waste

Tel: (905) 953-5316 Fax: (905) 853-9511  
E-mail: [jbarber@town.newmarket.on.ca](mailto:jbarber@town.newmarket.on.ca)

**SYSTEM HIGHLIGHTS:**

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- System established: 01/01/1967
- Serves: Newmarket
- Service area size: 41.00 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:45 - 19:00 |
| Tuesday   | 05:45 - 19:00 |
| Wednesday | 05:45 - 19:00 |
| Thursday  | 05:45 - 19:00 |
| Friday    | 05:45 - 19:00 |
| Saturday  | 05:45 - 19:00 |
| Sunday    | 09:00 - 24:00 |
| Holidays  | 09:00 - 24:00 |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 65,000
- Service Area Population: 65,000
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 816,694  
Passenger Boardings: 1,265,876
- Total Operating Revenues: \$933,872
- Total Direct Operating Expenses: \$1,677,321
- Energy Consumption: Diesel 375,118 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 11 standard buses  
4 School Bus

**NEWMARKET**

Newmarket Transit

| FARES                                  | CASH          | UNIT PRICE         | MONTHLY PASS   | OTHER<br>3-month pass | CRITERIA   |
|--|---------------|--------------------|----------------|-----------------------|--|
| <b>Effective Date: 01/01/1997</b>      |               |                    |                |                       |  |
| Adults                                 | \$1.60        | \$1.60             | \$56.00        |                       |  |
| Children                               | \$1.00        | \$1.00             |                |                       |  |
| Students                               | \$1.60        | \$1.60             | \$48.00        |                       |  |
| Seniors                                | \$1.60        | \$1.60             | \$32.00        |                       |  |
| Other: Family Student                  | \$3.00        | \$3.80             | \$105.00       |                       | 1 adult and 2 or more children<br>Time restricted    |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b> | <b>STORED</b>      | <b>AVG AGE</b> | <b>PEAK</b>           | <b>BASE</b>  |
| Standard Motor Buses                   | 11            |                    | 6.0            | 11                    | 7  |
| Low Floor Motor Buses                  |               |                    |                |                       | Operators  |
| Articulated Motor Buses                |               |                    |                |                       | Other Transportation Operations                      |
| Trolley Buses                          |               |                    |                |                       | Mechanics (Vehicle Maintenance)                      |
| Small / Community Bus                  |               |                    |                |                       | Other Vehicle Maintenance                            |
| Light Rail Vehicles                    |               |                    |                |                       | Plant Maintenance                                    |
| Heavy Rail Vehicles                    |               |                    |                |                       | General and Administration                           |
| Commuter Rail Vehicles                 |               |                    |                |                       | <b>TOTAL EMPLOYEES</b>                               |
| Other: School Bus                      | 4             |                    | 11.0           | 4                     |  |
| <b>TOTAL</b>                           | <b>15</b>     | <b>N/A</b>         | <b>15</b>      | <b>7</b>              | <b>22.0</b>  |
| <b>OPERATING DATA</b>                  |               | <b>1998</b>        |                | <b>1999</b>           | <b>PERFORMANCE INDICATORS</b>                        |
| Revenue Vehicle Kilometres             |               | 793,027            |                | 794,270               | <b>FINANCIAL PERFORMANCE</b>                         |
| Total Vehicle Kilometres               |               | 793,027            |                | 794,270               | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 49% |
| Revenue Vehicle Hours                  |               | 35,215             |                | 34,924                | Municipal Operating Contribution / Capita \$10.30    |
| Total Vehicle Hours                    |               | 35,215             |                | 34,924                | Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.98        |
| Operator Paid Hours                    |               | 43,600             |                | 43,600                | <b>AVERAGE FARE</b>                                  |
| Mechanic Paid Hours                    |               | 4,160              |                | 4,160                 | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$0.89      |
| Total Employee Paid Hours              |               | 51,920             |                | 51,920                | \$0.97   |
| Adult Passenger Trips                  |               | 218,820            |                | 196,007               | <b>COST EFFECTIVENESS</b>                            |
| Concession Fare Trips                  |               | 692,930            |                | 620,687               | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$1.93       |
| Concession Fare Trips Detail:          |               |                    |                |                       | \$2.05   |
| Child Passenger Trips                  |               | 18,235             |                | 16,334                |  |
| Student Passenger Trips                |               | 619,990            |                | 555,352               | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$50.07        |
| Senior Passenger Trips                 |               | 54,705             |                | 48,674                | \$48.03  |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> |               | <b>911,750</b>     |                | <b>816,694</b>        | <b>SERVICE UTILIZATION</b>                           |
| Regular Service Passenger Kms          |               | 13,676,250         |                | 12,250,410            | Reg. Serv. Pass. / Capita 15.20                      |
| Auxiliary Serv. Pass. Trips            |               |                    |                |                       | Reg. Serv. Pass. / Rev. Veh. Hrs. 25.89              |
| Transportation Operations Expenses     |               | \$1,531,721        |                | \$1,518,039           | <b>AMOUNT OF SERVICE</b>                             |
| Fuel/Energy Exp. for Vehicles          |               |                    |                |                       | Rev. Veh. Hrs. / Capita 0.59                         |
| Vehicle Maintenance Expenses           |               |                    |                |                       | <b>AVERAGE SPEED</b>                                 |
| Plant Maintenance Expenses             |               | \$65,276           |                | \$52,054              | Rev. Veh. Kms. / Rev. Veh. Hrs. 22.52                |
| General/Administration Expenses        |               | \$166,383          |                | \$107,228             | 22.74  |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |               | <b>\$1,763,380</b> |                | <b>\$1,677,321</b>    | <b>VEHICLE UTILIZATION</b>                           |
| Debt Service Payment                   |               |                    |                |                       | Tot. Veh. Kms. / Active Vehicles 52,868              |
| Total Operating Expenses               |               | \$1,763,380        |                | \$1,677,321           | 52,951   |
| <b>REGULAR SERV. PASS. REVENUES</b>    |               | <b>\$814,102</b>   |                | <b>\$792,193</b>      | <b>LABOUR PRODUCTIVITY</b>                           |
| <b>TOTAL OPERATING REVENUES</b>        |               | <b>\$872,590</b>   |                | <b>\$933,872</b>      | Rev. Veh. Hrs. / Operator Paid Hrs. 0.81             |
| Total Revenues                         |               | \$872,590          |                | \$933,872             | 0.80   |
| <b>NET DIRECT OPERATING COST</b>       |               | <b>\$890,790</b>   |                | <b>\$743,449</b>      | <b>TOP WAGE RATES</b>                                |
| <b>NET OPERATING COST</b>              |               | <b>\$890,790</b>   |                |                       | Operators \$15.05                                    |
| Provincial Operating Contribution      |               |                    |                |                       | Mechanics \$18.30                                    |
| Municipal Operating Contribution       |               | \$272,790          |                |                       | \$15.50  |
| Other Operating Contributions          |               | \$618,000          |                |                       | \$18.85  |
| Provincial Debt Service Contribution   |               |                    |                |                       |  |
| Municipal Debt Service Contribution    |               |                    |                |                       |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |               | <b>\$850,011</b>   |                |                       |  |
| <b>TOTAL CAPITAL FUNDING</b>           |               | <b>\$850,011</b>   |                |                       |  |
| Provincial Capital Contribution        |               |                    |                |                       |  |
| Municipal Capital Contribution         |               | \$485,205          |                |                       |  |
| Other Capital Contributions            |               | \$364,806          |                |                       |  |

## NIAGARA FALLS

Transit Contact: Mr. Terry Librock  
General Manager

Statistical Contact: Mr. Terry Librock  
General Manager

Tel: (905) 356-1179                      Fax: (905) 356-5576  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

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- System established: 15/10/1960
- Municipal Population: 76,917
- Serves: City of Niagara Falls
- Service Area Population: 76,917
- Service area size: 80.91 square kilometres
- Adult Cash Fare: \$1.70
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 1,069,401  
Passenger Boardings: 1,176,341
- Hours of Service:
 

|           |               |             |                  |
|-----------|---------------|-------------|------------------|
| Monday    | 05:35 - 24:00 | Diesel      | 1,056,789 litres |
| Tuesday   | 05:35 - 24:00 | Gasoline    |                  |
| Wednesday | 05:35 - 24:00 | Propane     |                  |
| Thursday  | 05:35 - 24:00 | Natural Gas |                  |
| Friday    | 05:35 - 24:00 | Electricity |                  |
| Saturday  | 07:00 - 19:30 |             |                  |
| Sunday    | 09:30 - 18:00 |             |                  |
| Holidays  | 09:30 - 18:00 |             |                  |
- Total Operating Revenues: \$2,917,830
- Total Direct Operating Expenses: \$4,650,243
- Union Affiliations: ATU 1582 (Operators)  
ATU 1582 (Mechanics)
- Active Vehicles includes: 28 standard buses

**REMARKS:**

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- Casino Associate Shuttle - 1,000,000 passengers per year

## NIAGARA FALLS

# NIAGARA TRANSIT

| FARES                                  | CASH               | UNIT PRICE    | MONTHLY PASS       | CRITERIA                                 |
|--|--------------------|---------------|--------------------|--|
| Effective Date: 01/01/98               |                    |               |                    |  |
| Adults                                 | \$1.70             | \$1.67        | \$63.00            |  |
| Children                               | \$1.05             |               |                    | Under 53"                                |
| Students                               | \$1.45             | \$1.43        | \$45.00            |  |
| Seniors                                | \$1.45             | \$1.43        | \$54.00            |  |
| Other: Unemployed                      | \$1.45             | \$1.43        | \$54.00            |  |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b>      | <b>STORED</b> | <b>AVG AGE</b>     | <b>PEAK</b>                              |
| Standard Motor Buses                   | 28                 |               | 16.0               | 21                                       |
| Low Floor Motor Buses                  |                    |               |                    | 15                                       |
| Articulated Motor Buses                |                    |               |                    | Operators                                |
| Trolley Buses                          |                    |               |                    | 40.0                                     |
| Small / Community Bus                  |                    |               |                    | Other Transportation Operations          |
| Light Rail Vehicles                    |                    |               |                    | 3.0                                      |
| Heavy Rail Vehicles                    |                    |               |                    | Mechanics (Vehicle Maintenance)          |
| Commuter Rail Vehicles                 |                    |               |                    | 7.0                                      |
| Other:                                 |                    |               |                    | Other Vehicle Maintenance                |
| <b>TOTAL</b>                           | <b>28</b>          | <b>N/A</b>    | <b>21</b>          | <b>9.0</b>                               |
|  |                    |               |                    | Plant Maintenance                        |
|  |                    |               |                    | General and Administration               |
|  |                    |               |                    | <b>TOTAL EMPLOYEES</b>                   |
|  |                    |               |                    | 64.0                                     |
|  |                    |               |                    | 8.0                                      |
| <b>OPERATING DATA</b>                  |                    | <b>1998</b>   |                    | <b>1999</b>                              |
| Revenue Vehicle Kilometres             |                    | 1,018,302     |                    | 1,045,436                                |
| Total Vehicle Kilometres               |                    | 1,818,302     |                    | 1,855,436                                |
| Revenue Vehicle Hours                  |                    | 46,504        |                    | 45,522                                   |
| Total Vehicle Hours                    |                    | 78,442        |                    | 78,022                                   |
| Operator Paid Hours                    |                    | 87,000        |                    | 88,184                                   |
| Mechanic Paid Hours                    |                    | 14,800        |                    | 17,192                                   |
| Total Employee Paid Hours              |                    | 133,820       |                    | 143,313                                  |
| Adult Passenger Trips                  |                    |               |                    | <b>AVERAGE FARE</b>                      |
| Concession Fare Trips                  |                    |               |                    | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. |
| Concession Fare Trips Detail:          |                    |               |                    | \$1.27                                   |
| Child Passenger Trips                  |                    |               |                    | \$1.21                                   |
| Student Passenger Trips                |                    |               |                    |  |
| Senior Passenger Trips                 |                    |               |                    |  |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>1,054,819</b>   |               | <b>1,069,401</b>   | <b>COST EFFECTIVENESS</b>                |
| Regular Service Passenger Kms          |                    |               |                    | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.  |
| Auxiliary Serv. Pass. Trips            |                    | 1,102,568     |                    | \$4.50                                   |
|  |                    |               |                    | \$4.35                                   |
| Transportation Operations Expenses     | \$2,107,458        |               | \$2,056,710        | <b>COST EFFICIENCY</b>                   |
| Fuel/Energy Exp. for Vehicles          | \$420,972          |               | \$449,768          | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.    |
| Vehicle Maintenance Expenses           | \$1,645,099        |               | \$1,624,539        | \$60.49                                  |
| Plant Maintenance Expenses             | \$238,002          |               | \$217,363          | \$59.60                                  |
| General/Administration Expenses        | \$333,694          |               | \$301,863          |  |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$4,745,225</b> |               | <b>\$4,650,243</b> | <b>SERVICE UTILIZATION</b>               |
| Debt Service Payment                   |                    |               |                    | Reg. Serv. Pass. / Capita                |
| Total Operating Expenses               |                    |               |                    | 13.71                                    |
|  |                    |               |                    | 22.68                                    |
|  |                    |               |                    | 13.90                                    |
|  |                    |               |                    | 23.49                                    |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$1,339,957</b> |               | <b>\$1,296,603</b> | <b>AMOUNT OF SERVICE</b>                 |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$2,936,204</b> |               | <b>\$2,917,830</b> | Rev. Veh. Hrs. / Capita                  |
| Total Revenues                         |                    |               |                    | 0.60                                     |
|  |                    |               |                    | 0.59                                     |
| <b>NET DIRECT OPERATING COST</b>       | <b>\$1,809,021</b> |               | <b>\$1,732,413</b> | <b>AVERAGE SPEED</b>                     |
| <b>NET OPERATING COST</b>              | <b>\$963,185</b>   |               | <b>\$887,782</b>   | Rev. Veh. Kms. / Rev. Veh. Hrs.          |
| Provincial Operating Contribution      |                    |               |                    | 21.90                                    |
| Municipal Operating Contribution       |                    |               |                    | 22.97                                    |
| Other Operating Contributions          |                    |               |                    |  |
| Provincial Debt Service Contribution   |                    |               |                    |  |
| Municipal Debt Service Contribution    |                    |               |                    |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$189,824</b>   |               | <b>\$212,709</b>   | <b>VEHICLE UTILIZATION</b>               |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$94,912</b>    |               | <b>\$212,709</b>   | Tot. Veh. Kms. / Active Vehicles         |
| Provincial Capital Contribution        |                    |               |                    | 64,939                                   |
| Municipal Capital Contribution         |                    |               |                    | 66,266                                   |
| Other Capital Contributions            |                    |               |                    |  |

## NORTH BAY

Transit Contact: Mr. Terry Brent  
Transit Manager

Statistical Contact: Ms. Jan Uyeda  
Assistant

Tel: (705) 474-0400 x166 Fax: (705) 476-5308  
E-mail: janetu@mbox.city.north-bay.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 1985
- Municipal Population: 56,000
- Serves: City of North Bay
- Service Area Population: 49,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 2,291,191  
Passenger Boardings: 2,471,737
- Hours of Service:
 

|           |               |  |
|-----------|---------------|--|
| Monday    | 06:30 - 24:00 |  |
| Tuesday   | 06:30 - 24:00 |  |
| Wednesday | 06:30 - 24:00 |  |
| Thursday  | 06:30 - 24:00 |  |
| Friday    | 06:30 - 24:00 |  |
| Saturday  | 06:30 - 24:00 |  |
| Sunday    | 09:00 - 18:00 |  |
| Holidays  | N/A           |  |
- Total Operating Revenues: \$2,479,047
- Total Direct Operating Expenses: \$3,966,132
- Union Affiliations: CUPE 122 (Operators)  
CUPE 122 (Mechanics)
- Energy Consumption: Diesel 893,820 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 25 standard buses  
3 low floor buses

**REMARKS:**

- New resident Student Annual Pass program - \$100.00 for every residence bed for both school terms.  
Summer Day Passes - ride all day for \$4.00 for everyone.

## NORTH BAY



| FARES                                  | CASH          | UNIT PRICE    | MONTHLY PASS   | CRITERIA  |
|--|---------------|---------------|----------------|---|
| <b>Effective Date: 02/02/1998</b>      |               |               |                |   |
| Adults                                 | \$2.00        | \$2.00        | \$65.00        |   |
| Children                               | \$1.50        | \$1.50        | \$40.00        | Under Grade 8   |
| Students                               | \$1.75        | \$1.75        | \$50.00        | Full-time   |
| Seniors                                | \$1.50        | \$1.50        | \$40.00        | Over 65 years   |
| Other: Disabled                        | \$1.50        | \$1.50        | \$40.00        |   |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b> | <b>STORED</b> | <b>AVG AGE</b> | <b>PEAK</b>   |
| Standard Motor Buses                   | 25            | 3             |                | 20  |
| Low Floor Motor Buses                  |               | 3             |                | 20  |
| Articulated Motor Buses                |               |               |                |   |
| Trolley Buses                          |               |               |                |   |
| Small / Community Bus                  |               |               |                |   |
| Light Rail Vehicles                    |               |               |                |   |
| Heavy Rail Vehicles                    |               |               |                |   |
| Commuter Rail Vehicles                 |               |               |                |   |
| Other:                                 |               |               |                |   |
| <b>TOTAL</b>                           | <b>28</b>     | <b>3</b>      | <b>N/A</b>     | <b>20</b>   |
| <b>BASE</b>                            |               |               |                | 20  |
| <b>EMPLOYEES (1999)</b>                |               |               |                |   |
| Operators                              |               |               |                | 38.0  |
| Other Transportation Operations        |               |               |                | 1.0   |
| Mechanics (Vehicle Maintenance)        |               |               |                |   |
| Other Vehicle Maintenance              |               |               |                |   |
| Plant Maintenance                      |               |               |                |   |
| General and Administration             |               |               |                | 2.0   |
| <b>TOTAL EMPLOYEES</b>                 |               |               |                | 41.0  |
|  |               |               |                | 5.0   |
| <b>OPERATING DATA</b>                  |               | <b>1998</b>   |                | <b>1999</b>   |
| Revenue Vehicle Kilometres             |               | 1,610,487     | 1,464,079      | <b>PERFORMANCE INDICATORS</b>                             |
| Total Vehicle Kilometres               |               | 1,771,536     | 1,610,487      | <b>FINANCIAL PERFORMANCE</b>                              |
| Revenue Vehicle Hours                  |               | 62,590        | 61,425         | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 65% 63%  |
| Total Vehicle Hours                    |               | 68,849        | 67,568         | Municipal Operating Contribution / Capita \$28.88 \$30.35 |
| Net Dir. Oper. Cost / Reg. Serv. Pass. |               |               |                | \$0.68 \$0.65   |
| <b>Operator Paid Hours</b>             |               | 83,461        | 83,479         | <b>AVERAGE FARE</b>                                       |
| Mechanic Paid Hours *                  |               |               |                | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.23 \$1.08    |
| Total Employee Paid Hours              |               | 89,661        | 90,239         |   |
| <b>Adult Passenger Trips</b>           |               | 513,127       | 664,165        | <b>COST EFFECTIVENESS</b>                                 |
| Concession Fare Trips                  |               | 1,571,849     | 1,627,026      | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$1.92 \$1.73     |
| Concession Fare Trips Detail:          |               |               |                |   |
| Child Passenger Trips *                |               | 228,042       | 210,313        | <b>COST EFFICIENCY</b>                                    |
| Student Passenger Trips                |               | 1,244,169     | 1,416,713      | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$58.09 \$58.70     |
| Senior Passenger Trips                 |               |               |                |   |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> |               | 2,084,976     | 2,291,191      | <b>SERVICE UTILIZATION</b>                                |
| Regular Service Passenger Kms          |               |               |                | Reg. Serv. Pass. / Capita 42.55 46.76                     |
| Auxiliary Serv. Pass. Trips            |               | 5,629         | 5,182          | Reg. Serv. Pass. / Rev. Veh. Hrs. 33.31 37.30             |
| Transportation Operations Expenses     |               | \$2,074,386   | \$1,995,870    | <b>AMOUNT OF SERVICE</b>                                  |
| Fuel/Energy Exp. for Vehicles          |               | \$449,515     | \$402,449      | Rev. Veh. Hrs. / Capita 1.28 1.25                         |
| Vehicle Maintenance Expenses           |               | \$1,142,566   | \$1,272,351    | <b>AVERAGE SPEED</b>                                      |
| Plant Maintenance Expenses             |               | \$197,585     | \$149,936      | Rev. Veh. Kms. / Rev. Veh. Hrs. 25.73 23.84               |
| General/Administration Expenses        |               | \$135,432     | \$145,526      |   |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |               | \$3,999,484   | \$3,966,132    | <b>VEHICLE UTILIZATION</b>                                |
| Debt Service Payment                   |               |               |                | Tot. Veh. Kms. / Active Vehicles 63,269 57,517            |
| Total Operating Expenses               |               | \$3,999,484   | \$3,966,132    | <b>LABOUR PRODUCTIVITY</b>                                |
| REGULAR SERV. PASS. REVENUES           |               | \$2,560,652   | \$2,474,258    | Rev. Veh. Hrs. / Operator Paid Hrs. 0.75 0.74             |
| <b>TOTAL OPERATING REVENUES</b>        |               | \$2,584,452   | \$2,479,047    |   |
| Total Revenues                         |               | \$2,584,452   | \$2,479,047    | <b>TOP WAGE RATES</b>                                     |
| NET DIRECT OPERATING COST              |               | \$1,415,032   | \$1,487,085    | Operators \$16.21 \$16.21                                 |
| NET OPERATING COST                     |               | \$1,415,032   | \$1,487,085    | Mechanics \$18.72 \$18.72                                 |
| Provincial Operating Contribution      |               |               |                |   |
| Municipal Operating Contribution       |               |               |                |   |
| Other Operating Contributions          |               |               |                |   |
| Provincial Debt Service Contribution   |               |               |                |   |
| Municipal Debt Service Contribution    |               |               |                |   |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |               |               |                |   |
| <b>TOTAL CAPITAL FUNDING</b>           |               |               |                |   |
| Provincial Capital Contribution        |               |               |                |   |
| Municipal Capital Contribution         |               |               |                |   |
| Other Capital Contributions            |               |               |                |   |

## Notes:

\* North Bay Transit contracted out the vehicle maintenance services; and therefore, the Total Employee Paid Hours did not include Mechanic Paid Hours.

Child Passenger Trips also included seniors and disabled for both years.

## NORTH HIMSWORTH

Transit Contact: Ms. Lorraine Kraemer  
Deputy Clerk / Treasurer

Statistical Contact: Mr. Mike Sanderson  
Owner - Callander Taxi

Tel: (705) 752-1271 Fax: (705) 752-5297  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 22/06/1990
- Municipal Population: 3,200
- Serves: Township of North Himsworth
- Service Area Population: 1,500
- Service area size:
- Adult Cash Fare: \$3.00
- Service provided by: Municipal Department, under contract with Callander Taxi
- Ridership - Revenue Passengers: 2,257  
Passenger Boardings: 2,257
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:30 - 21:30 |
| Tuesday   | 07:30 - 21:30 |
| Wednesday | 07:30 - 21:30 |
| Thursday  | 07:30 - 23:30 |
| Friday    | 07:30 - 23:30 |
| Saturday  | 07:30 - 23:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Total Operating Revenues:
- Total Direct Operating Expenses:
 

|                     |             |            |
|---------------------|-------------|------------|
| Energy Consumption: | Diesel      | 600 litres |
|                     | Gasoline    |            |
|                     | Propane     |            |
|                     | Natural Gas |            |
|                     | Electricity |            |
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A
- Active Vehicles includes: 4 Taxi cabs

## NORTH HIMSWORTH

| FARES | CASH | UNIT PRICE | MONTHLY PASS |
|-------|------|------------|--------------|
|-------|------|------------|--------------|

Effective Date: 01/01/1998

|          |        |
|----------|--------|
| Adults   | \$3.00 |
| Children | \$3.00 |
| Students | \$3.00 |
| Seniors  | \$3.00 |

| VEHICLES (1999)         | ACTIVE   | STORED | AVG AGE | PEAK | BASE | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|----------|--------|---------|------|------|---------------------------------|-----------|-----------|
| Standard Motor Buses    |          |        |         |      |      | Operators                       | 6.0       |           |
| Low Floor Motor Buses   |          |        |         |      |      | Other Transportation Operations |           |           |
| Articulated Motor Buses |          |        |         |      |      | Mechanics (Vehicle Maintenance) |           |           |
| Trolley Buses           |          |        |         |      |      | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   |          |        |         |      |      | Plant Maintenance               |           |           |
| Light Rail Vehicles     |          |        |         |      |      | General and Administration      |           |           |
| Heavy Rail Vehicles     |          |        |         |      |      | <b>TOTAL EMPLOYEES</b>          |           |           |
| Commuter Rail Vehicles  |          |        |         |      |      |                                 | 6.0       |           |
| Other: Taxi cabs        | 4        |        |         |      |      |                                 |           |           |
| <b>TOTAL</b>            | <b>4</b> |        |         |      | N/A  |                                 |           |           |

| OPERATING DATA                         | 1998           | 1999          | PERFORMANCE INDICATORS                                     | 1998   | 1999   |
|--|----------------|---------------|--|--------|--------|
| Revenue Vehicle Kilometres             |                | 10,000        | <b>FINANCIAL PERFORMANCE</b>                               |        |        |
| Total Vehicle Kilometres               |                | 10,000        | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)           |        |        |
| Revenue Vehicle Hours                  |                | 500           | Municipal Operating Contribution / Capita                  | \$2.93 | \$1.00 |
| Total Vehicle Hours                    |                | 780           | Net Dir. Oper. Cost / Reg. Serv. Pass.                     |        |        |
| Operator Paid Hours                    |                | 500           | <b>AVERAGE FARE</b>  |        |        |
| Mechanic Paid Hours                    |                | 500           | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.                   |        |        |
| Total Employee Paid Hours              |                | 2,257         | <b>COST EFFECTIVENESS</b>                                  |        |        |
| Adult Passenger Trips                  |                |               | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.                    |        |        |
| Concession Fare Trips                  |                |               | <b>COST EFFICIENCY</b>                                     |        |        |
| Concession Fare Trips Detail:          |                |               | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.                      |        |        |
| Child Passenger Trips                  |                |               | <b>SERVICE UTILIZATION</b>                                 |        |        |
| Student Passenger Trips                |                |               | Reg. Serv. Pass. / Capita                                  | 1.50   |        |
| Senior Passenger Trips                 |                |               | Reg. Serv. Pass. / Rev. Veh. Hrs.                          | 4.51   |        |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>2,257</b>   | <b>11,285</b> | <b>AMOUNT OF SERVICE</b>                                   |        |        |
| Regular Service Passenger Kms          |                |               | Rev. Veh. Hrs. / Capita                                    |        |        |
| Auxiliary Serv. Pass. Trips            |                |               | <b>AVERAGE SPEED</b>                                       |        |        |
| Transportation Operations Expenses     |                | \$1,800       | Rev. Veh. Hrs. / Rev. Veh. Hrs.                            |        |        |
| Fuel/Energy Exp. for Vehicles          |                | \$600         | <b>VEHICLE UTILIZATION</b>                                 |        |        |
| Vehicle Maintenance Expenses           |                |               | Tot. Veh. Kms. / Active Vehicles                           | 2,500  |        |
| Plant Maintenance Expenses             |                |               | <b>LABOUR PRODUCTIVITY</b>                                 |        |        |
| General/Administration Expenses        |                |               | Rev. Veh. Hrs. / Operator Paid Hrs.                        | 1.00   |        |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |                |               | <b>TOP WAGE RATES</b>                                      |        |        |
| Debt Service Payment                   |                |               | Operators  |        |        |
| Total Operating Expenses               |                |               | Mechanics  |        |        |
| <b>REGULAR SERV. PASS. REVENUES *</b>  |                |               | <b>Notes:</b>  |        |        |
| <b>TOTAL OPERATING REVENUES</b>        |                |               | * Regular Service Passenger Revenues were \$6,771 in 1999. |        |        |
| Total Revenues                         |                |               |  |        |        |
| <b>NET DIRECT OPERATING COST</b>       |                |               |  |        |        |
| <b>NET OPERATING COST</b>              | <b>\$4,400</b> |               |  |        |        |
| Provincial Operating Contribution      |                |               |  |        |        |
| Municipal Operating Contribution       |                | \$4,400       |  |        |        |
| Other Operating Contributions          |                |               |  |        |        |
| Provincial Debt Service Contribution   |                |               |  |        |        |
| Municipal Debt Service Contribution    |                |               |  |        |        |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                |               |  |        |        |
| <b>TOTAL CAPITAL FUNDING</b>           |                |               |  |        |        |
| Provincial Capital Contribution        |                |               |  |        |        |
| Municipal Capital Contribution         |                |               |  |        |        |
| Other Capital Contributions            |                |               |  |        |        |

## OAKVILLE

Transit Contact: Mr. Eric Pilon  
Director of Transit Services

Statistical Contact: Ms. Joanne Phoenix  
Planner / Analyst

Tel: (905) 845-6601 x3504 Fax: (905) 338-4166  
E-mail: [jphoenix@town.oakville.on.ca](mailto:jphoenix@town.oakville.on.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 05/09/1972
- Municipal Population: 135,000
- Serves: Town of Oakville
- Service Area Population: 135,000
- Service area size: 76.50 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,950,408  
Passenger Boardings: 2,340,490
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 23:30 |
| Tuesday   | 06:00 - 23:30 |
| Wednesday | 06:00 - 23:30 |
| Thursday  | 06:00 - 23:30 |
| Friday    | 06:00 - 23:30 |
| Saturday  | 07:00 - 23:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Total Operating Revenues: \$3,266,927
- Total Direct Operating Expenses: \$6,670,391
- Energy Consumption: Diesel 1,545,369 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 38 standard buses  
18 low floor buses  
3 community buses
- Union Affiliations: CAW 1256 (Operators)  
CAW 1256 (Mechanics)  
CUPE 1329 (Administrative staff)
- Disruption during 1999: snow storm

Duration: 1 days

**REMARKS:**

- In January, service was cancelled for one day; it impacted on ridership for a few days.

**OAKVILLE**

| FARES                                | CASH      | UNIT PRICE  | MONTHLY PASS | CRITERIA          |           |  |           |           |
|--------------------------------------|-----------|-------------|--------------|-------------------|-----------|--|-----------|-----------|
| Effective Date: 04/12/1999           |           |             |              |                   |           |  |           |           |
| Adults                               | \$2.00    | \$1.60      | \$58.00      | 19-64 years       |           |  |           |           |
| Children                             | Free      |             |              | 5 years and under |           |  |           |           |
| Students                             | \$2.00    | \$1.35      | \$50.00      | 6-18 years        |           |  |           |           |
| Seniors                              | \$2.00    | \$1.10      | \$40.00      | 65 years and over |           |  |           |           |
| <br>                                 |           |             |              |                   |           |  |           |           |
| VEHICLES (1999)                      | ACTIVE    | STORED      | AVG AGE      | PEAK              | BASE      | EMPLOYEES (1999)                                 | FULL-TIME | PART-TIME |
| Standard Motor Buses                 | 38        | 9           | 14.8         |                   |           | Operators  | 72.0      | 6.0       |
| Low Floor Motor Buses                | 18        |             | 1.8          |                   |           | Other Transportation Operations                  | 5.0       |           |
| Articulated Motor Buses              |           |             |              |                   |           | Mechanics (Vehicle Maintenance)                  | 5.0       |           |
| Trolley Buses                        |           |             |              |                   |           | Other Vehicle Maintenance                        | 6.0       |           |
| Small / Community Bus                | 3         |             | 14.0         | 2                 | 2         | Plant Maintenance                                |           |           |
| Light Rail Vehicles                  |           |             |              |                   |           | General and Administration                       | 6.0       |           |
| Heavy Rail Vehicles                  |           |             |              |                   |           | TOTAL EMPLOYEES                                  | 94.0      | 6.0       |
| Commuter Rail Vehicles               |           |             |              |                   |           |  |           |           |
| Other:                               |           |             |              |                   |           |  |           |           |
| <b>TOTAL</b>                         | <b>59</b> | <b>9</b>    | <b>N/A</b>   | <b>48</b>         | <b>20</b> |  |           |           |
| <br>                                 |           |             |              |                   |           |  |           |           |
| OPERATING DATA                       |           |             | 1998         |                   | 1999      | PERFORMANCE INDICATORS                           | 1998      | 1999      |
| Revenue Vehicle Kilometres           |           |             | 2,485,567    |                   | 2,757,162 | FINANCIAL PERFORMANCE                            |           |           |
| Total Vehicle Kilometres             |           |             | 2,485,567    |                   | 2,757,162 | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 51%       | 49%       |
| Revenue Vehicle Hours                |           |             | 101,473      |                   | 106,431   | Municipal Operating Contribution / Capita        | \$22.42   | \$25.21   |
| Total Vehicle Hours                  |           |             | 134,583      |                   | 139,431   | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$1.46    | \$1.75    |
| Operator Paid Hours                  |           |             |              |                   |           | AVERAGE FARE                                     |           |           |
| Mechanic Paid Hours                  |           |             |              |                   |           | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.41    | \$1.55    |
| Total Employee Paid Hours            |           |             |              |                   |           |  |           |           |
| Adult Passenger Trips                |           |             |              | 925,020           |           | COST EFFECTIVENESS                               |           |           |
| Concession Fare Trips                |           |             |              | 1,025,388         |           | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$2.95    | \$3.42    |
| Concession Fare Trips Detail:        |           |             |              |                   |           |  |           |           |
| Child Passenger Trips                |           |             |              |                   |           | COST EFFICIENCY                                  |           |           |
| Student Passenger Trips              |           |             |              | 218,617           |           | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$45.55   | \$47.84   |
| Senior Passenger Trips               |           |             |              | 122,953           |           |  |           |           |
| REGULAR SERVICE PASSENGER TRIPS *    | 2,079,099 |             |              | 1,950,408         |           | SERVICE UTILIZATION                              |           |           |
| Regular Service Passenger Kms        |           |             |              |                   |           | Reg. Serv. Pass. / Capita                        | 15.40     | 14.45     |
| Auxiliary Serv. Pass. Trips          |           |             |              |                   |           | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 20.49     | 18.33     |
| Transportation Operations Expenses   |           | \$3,744,670 |              | \$4,071,028       |           | AMOUNT OF SERVICE                                |           |           |
| Fuel/Energy Exp. for Vehicles        |           | \$564,534   |              | \$639,230         |           | Rev. Veh. Hrs. / Capita                          | 0.75      | 0.79      |
| Vehicle Maintenance Expenses         |           | \$1,279,013 |              | \$1,348,865       |           | AVERAGE SPEED                                    |           |           |
| Plant Maintenance Expenses           |           | \$148,376   |              | \$288,596         |           | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 24.49     | 25.91     |
| General/Administration Expenses      |           | \$393,823   |              | \$322,672         |           |  |           |           |
| TOTAL DIRECT OPERATING EXPENSES      |           | \$6,130,416 |              | \$6,670,391       |           | VEHICLE UTILIZATION                              |           |           |
| Debt Service Payment                 |           |             |              |                   |           | Tot. Veh. Kms. / Active Vehicles                 | 45,192    | 46,732    |
| Total Operating Expenses             |           | \$6,130,416 |              | \$6,670,391       |           |  |           |           |
| REGULAR SERV. PASS. REVENUES         |           | \$2,929,435 |              | \$3,014,025       |           | LABOUR PRODUCTIVITY                              |           |           |
| TOTAL OPERATING REVENUES             |           | \$3,104,102 |              | \$3,266,927       |           | Rev. Veh. Hrs. / Operator Paid Hrs.              |           |           |
| Total Revenues                       |           | \$3,104,102 |              | \$3,266,927       |           |  |           |           |
| NET DIRECT OPERATING COST            |           | \$3,026,314 |              | \$3,403,464       |           | TOP WAGE RATES                                   |           |           |
| NET OPERATING COST                   |           | \$3,026,314 |              | \$3,403,464       |           | Operators  | \$17.14   | \$17.48   |
| Provincial Operating Contribution    |           |             |              |                   |           | Mechanics  | \$21.55   | \$21.98   |
| Municipal Operating Contribution     |           |             |              |                   |           |  |           |           |
| Other Operating Contributions        |           |             |              |                   |           |  |           |           |
| Provincial Debt Service Contribution |           |             |              |                   |           |  |           |           |
| Municipal Debt Service Contribution  |           |             |              |                   |           |  |           |           |
| TOTAL CAPITAL EXPENDITURES           |           | \$1,047,580 |              | \$5,482,950       |           |  |           |           |
| TOTAL CAPITAL FUNDING                |           | \$1,047,580 |              | \$5,482,950       |           |  |           |           |
| Provincial Capital Contribution      |           | \$1,047,580 |              | \$4,089,125       |           |  |           |           |
| Municipal Capital Contribution       |           |             |              |                   |           |  |           |           |
| Other Capital Contributions          |           |             |              |                   |           |  |           |           |
|                                      |           |             |              | \$1,393,825       |           |  |           |           |

Notes:

\* In January 1999, service was cancelled for one day, it impacted ridership for a few days.

## ORANGEVILLE

**Transit Contact:** Mr. Bruce Taylor  
Treasurer

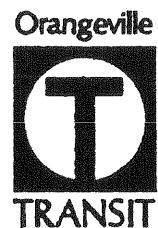
**Statistical Contact:** Ms. Sonya Pritchard  
Deputy Treasurer

Tel: (519) 941-0440 Fax: (519) 941-9569  
E-mail: spritchard@orangeville.org

**SYSTEM HIGHLIGHTS:**

- System established: 02/12/1991
- Municipal Population: 24,000
- Serves: Town of Orangeville
- Service Area Population: 24,000
- Service area size:
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department, under contract with Laidlaw Ltd.
- Ridership - Revenue Passengers: 40,000  
Passenger Boardings: 40,000
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:00 - 18:30 |
| Tuesday   | 07:00 - 18:30 |
| Wednesday | 07:00 - 18:30 |
| Thursday  | 07:00 - 18:30 |
| Friday    | 07:00 - 18:30 |
| Saturday  | 09:00 - 18:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Total Operating Revenues: \$62,295
- Total Direct Operating Expenses: \$238,583
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 low floor buses



## ORANGEVILLE

| FARES                  | CASH   | UNIT PRICE | MONTHLY PASS |
|------------------------|--------|------------|--------------|
| <b>Effective Date:</b> |        |            |              |
| Adults                 | \$1.50 |            |              |
| Children               |        |            |              |
| Students               | \$1.25 |            |              |
| Seniors                | \$1.25 |            |              |

| VEHICLES (1999)         | ACTIVE | STORED | AVG AGE | PEAK | BASE | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|--------|--------|---------|------|------|---------------------------------|-----------|-----------|
| Standard Motor Buses    |        |        |         |      |      | Operators                       |           |           |
| Low Floor Motor Buses   | 3      |        | 3.0     | 2    | 2    | Other Transportation Operations |           |           |
| Articulated Motor Buses |        |        |         |      |      | Mechanics (Vehicle Maintenance) |           |           |
| Trolley Buses           |        |        |         |      |      | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   |        |        |         |      |      | Plant Maintenance               |           |           |
| Light Rail Vehicles     |        |        |         |      |      | General and Administration      |           |           |
| Heavy Rail Vehicles     |        |        |         |      |      | <b>TOTAL EMPLOYEES</b>          |           |           |
| Commuter Rail Vehicles  |        |        |         |      |      |                                 |           |           |
| Other:                  |        |        |         |      |      |                                 |           |           |
| <b>TOTAL</b>            | 3      |        | N/A     | 2    | 2    |                                 |           |           |

| OPERATING DATA                         | 1998      | 1999      | PERFORMANCE INDICATORS  | 1998   | 1999    |
|--|-----------|-----------|---|--------|---------|
| Revenue Vehicle Kilometres             |           |           | <b>FINANCIAL PERFORMANCE</b>  |        |         |
| Total Vehicle Kilometres               |           |           | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)  | 30 %   | 26 %    |
| Revenue Vehicle Hours                  |           | 6,520     | Municipal Operating Contribution / Capita   | \$6.44 | \$7.36  |
| Total Vehicle Hours                    |           | 6,520     | Net Dir. Oper. Cost / Reg. Serv. Pass.  | \$3.46 | \$4.41  |
| Operator Paid Hours                    |           |           | <b>AVERAGE FARE</b>   |        |         |
| Mechanic Paid Hours                    |           |           | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.  | \$1.37 | \$1.40  |
| Total Employee Paid Hours              |           |           |   |        |         |
| Adult Passenger Trips                  |           |           | <b>COST EFFECTIVENESS</b>   |        |         |
| Concession Fare Trips                  |           |           | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.   | \$4.95 | \$5.96  |
| Concession Fare Trips Detail:          |           |           |   |        |         |
| Child Passenger Trips                  |           |           | <b>COST EFFICIENCY</b>  |        |         |
| Student Passenger Trips                |           |           | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.   |        | \$36.59 |
| Senior Passenger Trips                 |           |           |   |        |         |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | 40,000    | 40,000    | <b>SERVICE UTILIZATION</b>  |        |         |
| Regular Service Passenger Kms          |           |           | Reg. Serv. Pass. / Capita   | 1.86   | 1.67    |
| Auxiliary Serv. Pass. Trips            |           |           | Reg. Serv. Pass. / Rev. Veh. Hrs.   |        | 6.13    |
| Transportation Operations Expenses *   | \$188,421 | \$159,200 | <b>AMOUNT OF SERVICE</b>  |        |         |
| Fuel/Energy Exp. for Vehicles          |           |           | Rev. Veh. Hrs. / Capita   |        | 0.27    |
| Vehicle Maintenance Expenses           |           | \$69,370  | <b>AVERAGE SPEED</b>  |        |         |
| Plant Maintenance Expenses             |           |           | Rev. Veh. Kms. / Rev. Veh. Hrs.   |        |         |
| General/Administration Expenses        | \$9,559   | \$10,013  | <b>VEHICLE UTILIZATION</b>  |        |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | \$197,980 | \$238,583 | Tot. Veh. Kms. / Active Vehicles  |        |         |
| Debt Service Payment                   |           |           | <b>LABOUR PRODUCTIVITY</b>  |        |         |
| Total Operating Expenses               | \$197,980 | \$238,583 | Rev. Veh. Hrs. / Operator Paid Hrs.   |        |         |
| <b>REGULAR SERV. PASS. REVENUES</b>    | \$54,913  | \$56,075  | <b>TOP WAGE RATES</b>   |        |         |
| <b>TOTAL OPERATING REVENUES</b>        | \$59,426  | \$62,295  | Operators   |        |         |
| Total Revenues                         | \$59,426  | \$62,295  | Mechanics   |        |         |
| NET DIRECT OPERATING COST              | \$138,554 | \$176,288 | <b>Notes:</b>   |        |         |
| NET OPERATING COST                     | \$138,554 | \$176,288 |   |        |         |
| Provincial Operating Contribution      |           |           | * Transportation Operation Expenses and Vehicle Maintenance Expenses were added together in 1998. Vehicle Maintenance Expenses increased substantially from 1998 - 27%. |        |         |
| Municipal Operating Contribution       |           |           |   |        |         |
| Other Operating Contributions          |           |           |   |        |         |
| Provincial Debt Service Contribution   |           |           |   |        |         |
| Municipal Debt Service Contribution    |           |           |   |        |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |           |           |   |        |         |
| <b>TOTAL CAPITAL FUNDING</b>           |           |           |   |        |         |
| Provincial Capital Contribution        |           |           |   |        |         |
| Municipal Capital Contribution         |           |           |   |        |         |
| Other Capital Contributions            |           |           |   |        |         |

## ORILLIA

Transit Contact: Mr. Mike Cox  
Director of Administrative Services

Statistical Contact: Mr. Mike Cox  
Director of Administrative Services

Tel: (705) 329-7247 Fax: (705) 325-5178  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 1975
- Serves: City of Orillia
- Service area size:
- Service provided by: , under contract with Penetang-Midland Coach Lines Ltd.
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:15 - 18:15 |
| Tuesday   | 06:15 - 18:15 |
| Wednesday | 06:15 - 18:15 |
| Thursday  | 06:15 - 18:15 |
| Friday    | 06:15 - 18:15 |
| Saturday  | 08:45 - 17:45 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 27,000
- Service Area Population: 27,000
- Adult Cash Fare: \$1.25
- Ridership - Revenue Passengers: 192,023  
Passenger Boardings: 192,023
- Total Operating Revenues: \$234,000
- Total Direct Operating Expenses: \$627,098
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 5 standard buses  
2 low floor buses

**ORILLIA**

| FARES                      | CASH   | UNIT PRICE | MONTHLY PASS |
|----------------------------|--------|------------|--------------|
| Effective Date: 01/04/1999 |        |            |              |
| Adults                     | \$1.25 | \$1.19     |              |
| Children                   | \$1.00 | \$0.94     |              |
| Students                   | \$1.00 | \$0.94     |              |
| Seniors                    | \$1.00 | \$0.94     |              |

| VEHICLES (1999)         | ACTIVE   | STORED | AVG AGE    | PEAK     | BASE     | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|----------|--------|------------|----------|----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 5        |        | 12.0       | 4        | 3        | Operators                       |           |           |
| Low Floor Motor Buses   | 2        |        | 8.0        | 1        | 1        | Other Transportation Operations |           |           |
| Articulated Motor Buses |          |        |            |          |          | Mechanics (Vehicle Maintenance) |           |           |
| Trolley Buses           |          |        |            |          |          | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   |          |        |            |          |          | Plant Maintenance               |           |           |
| Light Rail Vehicles     |          |        |            |          |          | General and Administration      |           |           |
| Heavy Rail Vehicles     |          |        |            |          |          | <b>TOTAL EMPLOYEES</b>          |           |           |
| Commuter Rail Vehicles  |          |        |            |          |          |                                 |           |           |
| Other:                  |          |        |            |          |          |                                 |           |           |
| <b>TOTAL</b>            | <b>7</b> |        | <b>N/A</b> | <b>5</b> | <b>4</b> |                                 |           |           |

| OPERATING DATA                         |  | 1998           | 1999      | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--|----------------|-----------|--|---------|---------|
| Revenue Vehicle Kilometres             |  |                | 312,000   | <b>FINANCIAL PERFORMANCE</b>                     |         |         |
| Total Vehicle Kilometres               |  |                | 312,000   | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 37      |         |
| Revenue Vehicle Hours                  |  |                | 13,320    | Municipal Operating Contribution / Capita        | \$14.56 |         |
| Total Vehicle Hours                    |  |                | 13,320    | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$2.05  |         |
| Operator Paid Hours                    |  |                |           | <b>AVERAGE FARE</b>                              |         |         |
| Mechanic Paid Hours                    |  |                |           | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         |         | \$1.11  |
| Total Employee Paid Hours              |  |                |           |  |         |         |
| Adult Passenger Trips                  |  |                |           | <b>COST EFFECTIVENESS</b>                        |         |         |
| Concession Fare Trips                  |  |                |           | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          |         | \$3.27  |
| Concession Fare Trips Detail:          |  |                |           |  |         |         |
| Child Passenger Trips                  |  |                |           | <b>COST EFFICIENCY</b>                           |         |         |
| Student Passenger Trips                |  |                |           | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            |         | \$47.08 |
| Senior Passenger Trips                 |  |                |           |  |         |         |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> |  | <b>192,023</b> |           | <b>SERVICE UTILIZATION</b>                       |         |         |
| Regular Service Passenger Kms          |  |                |           | Reg. Serv. Pass. / Capita                        | 7.11    |         |
| Auxiliary Serv. Pass. Trips            |  |                |           | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 14.42   |         |
| Transportation Operations Expenses     |  |                | \$583,921 | <b>AMOUNT OF SERVICE</b>                         |         |         |
| Fuel/Energy Exp. for Vehicles          |  |                |           | Rev. Veh. Hrs. / Capita                          | 0.49    |         |
| Vehicle Maintenance Expenses           |  |                |           |  |         |         |
| Plant Maintenance Expenses             |  |                |           | <b>AVERAGE SPEED</b>                             |         |         |
| General/Administration Expenses        |  |                | \$43,177  | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 23.42   |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |  |                | \$627,098 | <b>VEHICLE UTILIZATION</b>                       |         |         |
| Debt Service Payment                   |  |                |           | Tot. Veh. Kms. / Active Vehicles                 | 44,571  |         |
| Total Operating Expenses               |  |                | \$627,098 |  |         |         |
| <b>REGULAR SERV. PASS. REVENUES</b>    |  |                | \$214,000 | <b>LABOUR PRODUCTIVITY</b>                       |         |         |
| <b>TOTAL OPERATING REVENUES</b>        |  |                | \$234,000 | Rev. Veh. Hrs. / Operator Paid Hrs.              |         |         |
| Total Revenues                         |  |                | \$234,000 |  |         |         |
| NET DIRECT OPERATING COST              |  |                | \$393,098 | <b>TOP WAGE RATES</b>                            |         |         |
| NET OPERATING COST                     |  |                | \$393,098 | Operators  |         |         |
| Provincial Operating Contribution      |  |                |           | Mechanics  |         |         |
| Municipal Operating Contribution       |  |                |           |  |         |         |
| Other Operating Contributions          |  |                |           |  |         |         |
| Provincial Debt Service Contribution   |  |                |           |  |         |         |
| Municipal Debt Service Contribution    |  |                |           |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |  |                |           |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           |  |                |           |  |         |         |
| Provincial Capital Contribution        |  |                |           |  |         |         |
| Municipal Capital Contribution         |  |                |           |  |         |         |
| Other Capital Contributions            |  |                |           |  |         |         |

## OSHAWA

Transit Contact: Mr. Robert K. Goody  
General Manager

Statistical Contact: Mr. Robert K. Goody  
General Manager

Tel: (905) 579-2471 x214 Fax: (905) 579-1050  
E-mail: bgoody@city.oshawa.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 01/01/1960
- Municipal Population: 142,000
- Serves: City of Oshawa
- Service Area Population: 142,000
- Service area size: 90.00 square kilometres
- Adult Cash Fare: \$1.75
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 3,690,578  
Passenger Boardings: 4,121,775
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 01:00 |
| Tuesday   | 06:00 - 01:00 |
| Wednesday | 06:00 - 01:00 |
| Thursday  | 06:00 - 01:00 |
| Friday    | 06:00 - 01:00 |
| Saturday  | 06:30 - 01:00 |
| Sunday    | 10:00 - 21:30 |
| Holidays  | 10:00 - 21:30 |
- Total Operating Revenues: \$4,278,448
- Total Direct Operating Expenses: \$7,674,581
- Union Affiliations: CAW 222 (Operators)  
CAW 222 (Mechanics)  
CAW 222 (Maintenance)
- Energy Consumption: Diesel 1,329,270 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 41 standard buses

**REMARKS:**

- Oshawa Transit will introduce 10-ride cards in February 2000.

## OSHAWA

oshawa transit



| FARES                      | CASH   | UNIT PRICE | MONTHLY PASS |
|----------------------------|--------|------------|--------------|
| Effective Date: 04/01/1998 |        |            |              |
| Adults                     | \$1.75 | \$1.50     | \$60.00      |
| Children                   | \$1.00 | \$0.88     | \$35.00      |
| Students                   | \$1.50 | \$1.25     | \$50.00      |
| Seniors                    | \$1.00 | \$0.88     | \$35.00      |

| VEHICLES (1999)         | ACTIVE    | STORED | AVG AGE    | PEAK      | BASE      | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|-----------|--------|------------|-----------|-----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 41        |        | 13.2       | 32        | 28        | Operators                       | 61.0      |           |
| Low Floor Motor Buses   |           |        |            |           |           | Other Transportation Operations | 7.0       |           |
| Articulated Motor Buses |           |        |            |           |           | Mechanics (Vehicle Maintenance) | 11.0      |           |
| Trolley Buses           |           |        |            |           |           | Other Vehicle Maintenance       | 7.0       |           |
| Small / Community Bus   |           |        |            |           |           | Plant Maintenance               | 5.0       |           |
| Light Rail Vehicles     |           |        |            |           |           | General and Administration      | 3.0       |           |
| Heavy Rail Vehicles     |           |        |            |           |           | TOTAL EMPLOYEES                 | 94.0      |           |
| Commuter Rail Vehicles  |           |        |            |           |           |                                 |           |           |
| Other:                  |           |        |            |           |           |                                 |           |           |
| <b>TOTAL</b>            | <b>41</b> |        | <b>N/A</b> | <b>32</b> | <b>28</b> |                                 |           |           |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--------------------|--------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 2,637,092          | 2,255,500          | FINANCIAL PERFORMANCE                            |         |         |
| Total Vehicle Kilometres               | 2,637,092          | 2,729,404          | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 57%     | 56%     |
| Revenue Vehicle Hours                  | 96,836             | 100,469            | Municipal Operating Contribution / Capita        | \$17.12 | \$17.81 |
| Total Vehicle Hours                    | 96,836             | 100,469            | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$0.87  | \$0.92  |
| Operator Paid Hours                    |                    | 126,880            | AVERAGE FARE                                     |         |         |
| Mechanic Paid Hours                    |                    | 22,880             | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.10  | \$1.12  |
| Total Employee Paid Hours              |                    | 195,520            |  |         |         |
| Adult Passenger Trips                  | 1,085,105          | 1,274,863          | COST EFFECTIVENESS                               |         |         |
| Concession Fare Trips                  | 2,526,019          | 2,415,715          | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$2.02  | \$2.08  |
| Concession Fare Trips Detail:          |                    |                    |  |         |         |
| Child Passenger Trips                  | 156,382            | 123,735            | COST EFFICIENCY                                  |         |         |
| Student Passenger Trips                | 1,940,771          | 1,948,776          | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$75.42 | \$76.39 |
| Senior Passenger Trips                 | 282,287            | 218,946            |  |         |         |
| REGULAR SERVICE PASSENGER TRIPS        | 3,611,124          | 3,690,578          | SERVICE UTILIZATION                              |         |         |
| Regular Service Passenger Kms          | 47,666,837         | 48,715,629         | Reg. Serv. Pass. / Capita                        | 25.43   | 25.99   |
| Auxiliary Serv. Pass. Trips            |                    |                    | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 37.29   | 36.73   |
| Transportation Operations Expenses     | \$3,984,418        | \$4,216,455        | AMOUNT OF SERVICE                                |         |         |
| Fuel/Energy Exp. for Vehicles          | \$573,666          | \$638,050          | Rev. Veh. Hrs. / Capita                          | 0.68    | 0.71    |
| Vehicle Maintenance Expenses           | \$1,617,106        | \$1,677,200        | AVERAGE SPEED                                    |         |         |
| Plant Maintenance Expenses             | \$435,426          | \$558,246          | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 27.23   | 22.45   |
| General/Administration Expenses        | \$692,990          | \$584,630          |  |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$7,303,606</b> | <b>\$7,674,581</b> | VEHICLE UTILIZATION                              |         |         |
| Debt Service Payment                   | \$177,982          | \$145,395          | Tot. Veh. Kms. / Active Vehicles                 | 64,319  | 66,571  |
| Total Operating Expenses               | \$7,581,588        | \$7,819,976        |  |         |         |
| REGULAR SERV. PASS. REVENUES           | \$3,978,752        | \$4,148,220        | LABOUR PRODUCTIVITY                              |         |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$4,161,904</b> | <b>\$4,278,448</b> | Rev. Veh. Hrs. / Operator Paid Hrs.              |         | 0.79    |
| Total Revenues                         | \$5,150,406        | \$5,291,516        |  |         |         |
| NET DIRECT OPERATING COST              | \$3,141,702        | \$3,396,133        | TOP WAGE RATES                                   |         |         |
| NET OPERATING COST                     | \$2,431,182        | \$2,528,460        | Operators  | \$20.09 | \$20.09 |
| Provincial Operating Contribution      |                    |                    | Mechanics  | \$22.67 | \$24.18 |
| Municipal Operating Contribution       |                    |                    |  |         |         |
| Other Operating Contributions          |                    |                    |  |         |         |
| Provincial Debt Service Contribution   |                    |                    |  |         |         |
| Municipal Debt Service Contribution    |                    |                    |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                    | <b>\$375,000</b>   |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           |                    | <b>\$375,000</b>   |  |         |         |
| Provincial Capital Contribution        |                    |                    |  |         |         |
| Municipal Capital Contribution         |                    |                    |  |         |         |
| Other Capital Contributions            |                    | <b>\$375,000</b>   |  |         |         |

## OTTAWA

Transit Contact: Mr. G. Diamond  
General Manager

Statistical Contact: Ms. Pat van Schie, CGA  
Supervisor of Fin. & Cost Analysis

Tel: (613) 842-3636 x2378 Fax: (613) 230-8425  
E-mail: [vanschiep@octranspo.com](mailto:vanschiep@octranspo.com)

**SYSTEM HIGHLIGHTS:**

- System established: 01/08/1972
- Municipal Population: 765,000
- Serves: Ottawa-Carleton
- Service Area Population: 673,000
- Service area size: 368.00 square kilometres
- Adult Cash Fare: \$2.25
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 74,720,954  
Passenger Boardings: 104,609,336
- Hours of Service:
 

|           |               |  |
|-----------|---------------|--|
| Monday    | 04:00 - 02:30 | • Total Operating Revenues: \$85,785,795         |
| Tuesday   | 04:00 - 02:30 | • Total Direct Operating Expenses: \$148,446,392 |
| Wednesday | 04:00 - 02:30 | • Energy Consumption: Diesel 29,363,958 litres   |
| Thursday  | 04:00 - 02:30 | Gasoline   |
| Friday    | 04:00 - 02:30 | Propane  |
| Saturday  | 07:00 - 02:30 | Natural Gas                                      |
| Sunday    | 07:00 - 02:00 | Electricity                                      |
| Holidays  | 07:00 - 02:00 | • Active Vehicles includes: 617 standard buses   |
|           |               | 110 low floor buses                              |
|           |               | 120 articulated buses                            |
|           |               | 1 community bus                                  |
|           |               | 2 vans   |
- Union Affiliations: ATU 279 (Operators)  
ATU 279 (Mechanics)  
CUPE 5500 (Supervisors & Security)

**REMARKS:**

- In 1999, the 90-minute transfer was introduced as well as the Day Pass that makes it possible to see the National Capital for \$5 a day. On Sundays, it turns into a family pass. The 1999 buses were painted in 3 new maple leaf motif suggested by an employee and new uniforms were introduced.

## OTTAWA

| FARES                                  | CASH          | UNIT PRICE           | MONTHLY PASS   | OTHER Unipass        | CRITERIA  |
|--|---------------|----------------------|----------------|----------------------|---|
| <b>Effective Date: 01/06/1999</b>      |               |                      |                |                      |   |
| Adults                                 | \$2.25        | \$1.50               | \$57.00        | \$72.50              |   |
| Children                               | \$1.25        | \$0.75               |                |                      | 6 years and over; under 6 years - free                      |
| Students                               | \$2.25        | \$1.50               | \$46.75        | \$56.75              | with photo ID, Sept.-Apr.                                   |
| Seniors                                | \$2.25        | \$1.50               | \$19.99        |                      | 65 years and over   |
| Other: Express (adult)                 | \$3.50        | \$2.25               |                |                      |   |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b> | <b>STORED</b>        | <b>AVG AGE</b> | <b>PEAK</b>          | <b>BASE</b>   |
| Standard Motor Buses                   | 617           | 62                   | 13.2           | 526                  | 112   |
| Low Floor Motor Buses                  | 110           |                      | 0.3            | 88                   | 75  |
| Articulated Motor Buses                | 120           | 3                    | 12.3           | 96                   | 68  |
| Trolley Buses                          |               |                      |                |                      | Operators   |
| Small / Community Bus                  | 1             | 7                    | 3.0            |                      | Other Transportation Operations                             |
| Light Rail Vehicles                    |               |                      |                |                      | Mechanics (Vehicle Maintenance)                             |
| Heavy Rail Vehicles                    |               |                      |                |                      | Other Vehicle Maintenance                                   |
| Commuter Rail Vehicles                 |               |                      |                |                      | Plant Maintenance   |
| Other: vans                            | 2             |                      |                |                      | General and Administration                                  |
| <b>TOTAL</b>                           | <b>850</b>    | <b>72</b>            | <b>N/A</b>     | <b>710</b>           | <b>255</b>  |
| <b>OPERATING DATA</b>                  |               | <b>1998</b>          |                | <b>1999</b>          | <b>PERFORMANCE INDICATORS</b>                               |
| Revenue Vehicle Kilometres             |               | 38,437,916           |                | 38,954,055           | <b>FINANCIAL PERFORMANCE</b>                                |
| Total Vehicle Kilometres               |               | 46,407,374           |                | 48,031,365           | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 59% 58%    |
| Revenue Vehicle Hours                  |               | 1,474,190            |                | 1,486,123            | Municipal Operating Contribution / Capita \$125.90 \$130.58 |
| Total Vehicle Hours                    |               | 1,935,495            |                | 2,040,491            | Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.82 \$0.84        |
| Operator Paid Hours *                  |               | 2,550,725            |                | 2,800,319            | <b>AVERAGE FARE</b>   |
| Mechanic Paid Hours *                  |               | 336,920              |                | 496,062              | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.14 \$1.10      |
| Total Employee Paid Hours *            |               | 4,071,681            |                | 4,608,106            |   |
| Adult Passenger Trips                  |               |                      |                |                      | <b>COST EFFECTIVENESS</b>                                   |
| Concession Fare Trips                  |               |                      |                |                      | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$1.98 \$1.99       |
| Concession Fare Trips Detail:          |               |                      |                |                      |   |
| Child Passenger Trips                  |               |                      |                |                      | <b>COST EFFICIENCY</b>                                      |
| Student Passenger Trips                |               |                      |                |                      | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$72.12 \$72.75       |
| Senior Passenger Trips                 |               |                      |                |                      |   |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> |               | <b>70,374,163</b>    |                | <b>74,720,954</b>    | <b>SERVICE UTILIZATION</b>                                  |
| Regular Service Passenger Kms          |               | 610,847,735          |                | 648,577,881          | Reg. Serv. Pass. / Capita 106.51 111.03                     |
| Auxiliary Serv. Pass. Trips            |               | 63,054               |                | 67,503               | Reg. Serv. Pass. / Rev. Veh. Hrs. 47.74 50.28               |
| Transportation Operations Expenses     |               | \$67,036,641         |                | \$73,663,903         | <b>AMOUNT OF SERVICE</b>                                    |
| Fuel/Energy Exp. for Vehicles          |               | \$11,684,560         |                | \$12,061,384         | Rev. Veh. Hrs. / Capita 2.23 2.21                           |
| Vehicle Maintenance Expenses           |               | \$31,614,382         |                | \$31,686,153         | <b>AVERAGE SPEED</b>  |
| Plant Maintenance Expenses             |               | \$13,632,230         |                | \$14,593,847         | Rev. Veh. Kms. / Rev. Veh. Hrs. 26.07 26.21                 |
| General/Administration Expenses        |               | \$15,615,791         |                | \$16,441,105         | <b>VEHICLE UTILIZATION</b>                                  |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |               | <b>\$139,583,604</b> |                | <b>\$148,446,392</b> | Tot. Veh. Kms. / Active Vehicles 56,048 56,507              |
| Debt Service Payment                   |               | \$2,617,014          |                | \$2,512,905          |   |
| Total Operating Expenses               |               | \$170,845,833        |                | \$182,534,996        |   |
| <b>REGULAR SERV. PASS. REVENUES</b>    |               | <b>\$79,945,615</b>  |                | <b>\$82,293,351</b>  | <b>LABOUR PRODUCTIVITY</b>                                  |
| <b>TOTAL OPERATING REVENUES</b>        |               | <b>\$81,714,114</b>  |                | <b>\$85,785,795</b>  | Rev. Veh. Hrs. / Operator Paid Hrs. 0.58 0.53               |
| Total Revenues                         |               | \$82,238,544         |                | \$85,887,220         |   |
| <b>NET DIRECT OPERATING COST</b>       |               | <b>\$57,869,490</b>  |                | <b>\$62,660,597</b>  | <b>TOP WAGE RATES</b>                                       |
| <b>NET OPERATING COST</b>              |               | <b>\$88,607,289</b>  |                | <b>\$96,647,776</b>  | Operators \$18.87 \$19.50                                   |
| Provincial Operating Contribution      |               |                      |                |                      | Mechanics \$21.87 \$23.10                                   |
| Municipal Operating Contribution       |               | \$83,185,275         |                | \$87,882,695         |   |
| Other Operating Contributions          |               | \$2,805,000          |                | \$6,252,176          |   |
| Provincial Debt Service Contribution   |               |                      |                |                      |   |
| Municipal Debt Service Contribution    |               | \$2,617,014          |                | \$2,512,905          |   |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |               | <b>\$47,841,467</b>  |                | <b>\$74,016,935</b>  |   |
| <b>TOTAL CAPITAL FUNDING</b>           |               | <b>\$47,801,702</b>  |                | <b>\$73,924,429</b>  |   |
| Provincial Capital Contribution        |               | \$26,416,948         |                | \$42,437,752         |   |
| Municipal Capital Contribution         |               | \$9,577,308          |                | \$19,053,533         |   |
| Other Capital Contributions            |               | \$11,807,446         |                | \$12,433,144         |   |

## Notes:

\* The tragedy on April 6, 1999 resulted in many employees working overtime to cover for those on leave due to the incident. Security staff was also reinforced after the incident.

## OWEN SOUND

**Transit Contact:** Mr. Jim Coburn  
Transit and Traffic Coordinator

**Statistical Contact:** Mr. Jim Coburn  
Transit and Traffic Coordinator

Tel: (519) 376-4440 Fax: (519) 371-0511  
E-mail: jcoburn@city.owen-sound.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 1930
- Municipal Population: 21,000
- Serves: City of Owen Sound
- Service Area Population: 21,000
- Service area size:
- Adult Cash Fare: \$1.75
- Service provided by: Municipal Department, under contract with Tom Norris Ltd.
- Ridership - Revenue Passengers: 250,808  
Passenger Boardings: 275,889
- Hours of Service:
 

|           |               |             |                |
|-----------|---------------|-------------|----------------|
| Monday    | 06:30 - 18:30 | Diesel      | 106,585 litres |
| Tuesday   | 06:30 - 18:30 | Gasoline    |                |
| Wednesday | 06:30 - 18:30 | Propane     |                |
| Thursday  | 06:30 - 18:30 | Natural Gas |                |
| Friday    | 06:30 - 18:30 | Electricity |                |
| Saturday  | 09:00 - 17:30 |             |                |
| Sunday    | N/A           |             |                |
| Holidays  | N/A           |             |                |
- Total Operating Revenues: \$234,977
- Total Direct Operating Expenses: \$651,933
- Energy Consumption:
 

|             |                |
|-------------|----------------|
| Diesel      | 106,585 litres |
| Gasoline    |                |
| Propane     |                |
| Natural Gas |                |
| Electricity |                |
- Active Vehicles includes: 4 community buses
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)

**REMARKS:**

- Implementing new routes & fare structure in year 2000.

## OWEN SOUND

| FARES                                  | CASH          | UNIT PRICE    | MONTHLY PASS   | CRITERIA                                   |
|--|---------------|---------------|----------------|--|
| Effective Date: 1995                   |               |               |                |  |
| Adults                                 | \$1.75        |               | \$46.00        |  |
| Children                               | \$1.75        |               | \$7.00         |  |
| Students                               | \$1.75        |               | \$35.00        | High School                                |
| Seniors                                | \$1.75        |               | \$35.00        |  |
| Other: College Student                 | \$1.75        |               | \$40.00        |  |
| Student                                | \$1.75        |               | \$25.00        | Elementary School                          |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b> | <b>STORED</b> | <b>AVG AGE</b> | <b>PEAK</b>                                |
| Standard Motor Buses                   |               |               |                | BASE                                       |
| Low Floor Motor Buses                  |               |               |                | EMPLOYEES (1999)                           |
| Articulated Motor Buses                |               |               |                | Operators                                  |
| Trolley Buses                          |               |               |                | Other Transportation Operations            |
| Small / Community Bus                  | 4             | 1             | 1.0            | Mechanics (Vehicle Maintenance)            |
| Light Rail Vehicles                    |               |               |                | Other Vehicle Maintenance                  |
| Heavy Rail Vehicles                    |               |               |                | Plant Maintenance                          |
| Commuter Rail Vehicles                 |               |               |                | General and Administration                 |
| Other:                                 |               |               |                | TOTAL EMPLOYEES                            |
| <b>TOTAL</b>                           | <b>4</b>      | <b>1</b>      | <b>N/A</b>     | <b>3</b>                                   |
| <b>OPERATING DATA</b>                  |               | 1998          | 1999           | <b>PERFORMANCE INDICATORS</b>              |
| Revenue Vehicle Kilometres             |               |               | 300,000        | <b>FINANCIAL PERFORMANCE</b>               |
| Total Vehicle Kilometres               |               |               | 301,000        | Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) |
| Revenue Vehicle Hours                  |               |               | 12,254         | Municipal Operating Contribution / Capita  |
| Total Vehicle Hours                    |               |               | 12,504         | Net Dir. Oper. Cost / Reg. Serv. Pass.     |
| Operator Paid Hours                    |               |               |                | <b>AVERAGE FARE</b>                        |
| Mechanic Paid Hours                    |               |               |                | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   |
| Total Employee Paid Hours              |               |               | 523            | \$0.93                                     |
| Adult Passenger Trips                  |               |               | 75,242         | <b>COST EFFECTIVENESS</b>                  |
| Concession Fare Trips                  |               |               | 175,566        | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.    |
| Concession Fare Trips Detail:          |               |               |                | <b>COST EFFICIENCY</b>                     |
| Child Passenger Trips                  |               |               |                | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.      |
| Student Passenger Trips                |               |               | 62,702         | \$52.14                                    |
| Senior Passenger Trips                 |               |               | 112,864        |  |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> |               |               | 250,808        | <b>SERVICE UTILIZATION</b>                 |
| Regular Service Passenger Kms          |               |               |                | Reg. Serv. Pass. / Capita                  |
| Auxiliary Serv. Pass. Trips            |               |               |                | Reg. Serv. Pass. / Rev. Veh. Hrs.          |
| Transportation Operations Expenses     |               |               |                | <b>AMOUNT OF SERVICE</b>                   |
| Fuel/Energy Exp. for Vehicles          |               | \$433,041     |                | Rev. Veh. Hrs. / Capita                    |
| Vehicle Maintenance Expenses           |               | \$51,016      |                | 0.58                                       |
| Plant Maintenance Expenses             |               |               |                | <b>AVERAGE SPEED</b>                       |
| General/Administration Expenses        |               | \$106,752     |                | Rev. Veh. Kms. / Rev. Veh. Hrs.            |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |               | \$61,124      |                | 24.48                                      |
| Debt Service Payment                   |               | \$651,933     |                | <b>VEHICLE UTILIZATION</b>                 |
| Total Operating Expenses               |               |               |                | Tot. Veh. Kms. / Active Vehicles           |
| <b>REGULAR SERV. PASS. REVENUES</b>    |               | \$681,933     |                | 75,250                                     |
| <b>TOTAL OPERATING REVENUES</b>        |               | \$234,227     |                |  |
| Total Revenues                         |               | \$234,977     |                |  |
|  |               | \$271,901     |                |  |
| <b>NET DIRECT OPERATING COST</b>       |               | \$416,956     |                | <b>LABOUR PRODUCTIVITY</b>                 |
| <b>NET OPERATING COST</b>              |               | \$410,032     |                | Rev. Veh. Hrs. / Operator Paid Hrs.        |
| Provincial Operating Contribution      |               |               |                |  |
| Municipal Operating Contribution       |               |               |                | <b>TOP WAGE RATES</b>                      |
| Other Operating Contributions          |               |               |                | Operators                                  |
| Provincial Debt Service Contribution   |               |               |                | Mechanics                                  |
| Municipal Debt Service Contribution    |               |               |                |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |               |               | \$632,399      |  |
| <b>TOTAL CAPITAL FUNDING</b>           |               |               |                |  |
| Provincial Capital Contribution        |               |               |                |  |
| Municipal Capital Contribution         |               |               | \$632,399      |  |
| Other Capital Contributions            |               |               |                |  |

## PEMBROKE

Transit Contact: Mr. Don Dodds  
Owner/Operator

Statistical Contact: Mr. Don Dodds  
Owner/Operator

Tel: (613) 735-8428  
E-mail: N/A

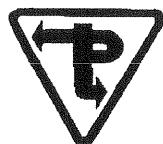
Fax: (613) 735-9642

**SYSTEM HIGHLIGHTS:**

- System established: 01/05/1998
- Serves: City of Pembroke
- Service area size: 20.00 square kilometres
- Service provided by: Private Company, under contract with Upper Valley Transit
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:00 - 17:00 |
| Tuesday   | 07:00 - 17:00 |
| Wednesday | 07:00 - 17:00 |
| Thursday  | 07:00 - 17:00 |
| Friday    | 07:00 - 17:00 |
| Saturday  | 10:00 - 15:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 14,500
- Service Area Population: 14,500
- Adult Cash Fare: \$2.50
- Ridership - Revenue Passengers: 36,374  
Passenger Boardings: 36,374
- Total Operating Revenues: \$80,072
- Total Direct Operating Expenses: \$67,692
- Energy Consumption:
 

|             |               |
|-------------|---------------|
| Diesel      | 18,000 litres |
| Gasoline    | 1,200 litres  |
| Propane     |               |
| Natural Gas |               |
| Electricity |               |
- Active Vehicles includes: 2 community buses

**PEMBROKE**

| FARES                      | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA          |
|----------------------------|--------|------------|--------------|-------------------|
| Effective Date: 01/05/1998 |        |            |              |                   |
| Adults                     | \$2.50 | \$2.00     |              |                   |
| Children                   | \$1.00 | \$0.83     |              | Under 14 years    |
| Students                   | \$2.00 | \$1.66     |              | 14 years and over |
| Seniors                    |        |            |              |                   |

| VEHICLES (1999)         | ACTIVE   | STORED | AVG AGE    | PEAK     | BASE     | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|----------|--------|------------|----------|----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    |          |        |            |          |          | Operators                       | 1.0       | 2.0       |
| Low Floor Motor Buses   |          |        |            |          |          | Other Transportation Operations |           |           |
| Articulated Motor Buses |          |        |            |          |          | Mechanics (Vehicle Maintenance) |           |           |
| Trolley Buses           |          |        |            |          |          | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   | 2        |        | 5.0        | 1        | 1        | Plant Maintenance               |           |           |
| Light Rail Vehicles     |          |        |            |          |          | General and Administration      |           |           |
| Heavy Rail Vehicles     |          |        |            |          |          | TOTAL EMPLOYEES                 | 1.0       | 2.0       |
| Commuter Rail Vehicles  |          |        |            |          |          |                                 |           |           |
| Other:                  |          |        |            |          |          |                                 |           |           |
| <b>TOTAL</b>            | <b>2</b> |        | <b>N/A</b> | <b>1</b> | <b>1</b> |                                 |           |           |

| OPERATING DATA                         | 1998            | 1999           | PERFORMANCE INDICATORS                     | 1998 | 1999    |
|--|-----------------|----------------|--|------|---------|
| Revenue Vehicle Kilometres             |                 | 58,500         | <b>FINANCIAL PERFORMANCE</b>               |      |         |
| Total Vehicle Kilometres               | 58,950          |                | Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) |      | 118%    |
| Revenue Vehicle Hours                  | 2,786           |                | Municipal Operating Contribution / Capita  |      |         |
| Total Vehicle Hours                    | 2,886           |                | Net Dir. Oper. Cost / Reg. Serv. Pass.     |      | \$-0.34 |
| Operator Paid Hours                    | 3,302           |                | <b>AVERAGE FARE</b>                        |      |         |
| Mechanic Paid Hours                    |                 |                | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   |      | \$2.20  |
| Total Employee Paid Hours              | 3,302           |                |  |      |         |
| Adult Passenger Trips                  | 28,200          |                | <b>COST EFFECTIVENESS</b>                  |      |         |
| Concession Fare Trips                  | 8,174           |                | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.    |      | \$1.86  |
| Concession Fare Trips Detail:          |                 |                |  |      |         |
| Child Passenger Trips                  | 1,724           |                | <b>COST EFFICIENCY</b>                     |      |         |
| Student Passenger Trips                | 6,450           |                | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.      |      | \$23.46 |
| Senior Passenger Trips                 |                 |                |  |      |         |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>36,374</b>   | <b>363,740</b> | <b>SERVICE UTILIZATION</b>                 |      |         |
| Regular Service Passenger Kms          |                 |                | Reg. Serv. Pass. / Capita                  |      | 2.51    |
| Auxiliary Serv. Pass. Trips            |                 |                | Reg. Serv. Pass. / Rev. Veh. Hrs.          |      | 13.06   |
| Transportation Operations Expenses     | \$46,282        |                | <b>AMOUNT OF SERVICE</b>                   |      |         |
| Fuel/Energy Exp. for Vehicles          | \$13,248        |                | Rev. Veh. Hrs. / Capita                    |      | 0.19    |
| Vehicle Maintenance Expenses           | \$3,371         |                | <b>AVERAGE SPEED</b>                       |      |         |
| Plant Maintenance Expenses             | \$711           |                | Rev. Veh. Kms. / Rev. Veh. Hrs.            |      | 21.00   |
| General/Administration Expenses        | \$4,080         |                | <b>VEHICLE UTILIZATION</b>                 |      |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$67,692</b> |                | Tot. Veh. Kms. / Active Vehicles           |      | 29,475  |
| Debt Service Payment                   | \$22,320        |                | <b>LABOUR PRODUCTIVITY</b>                 |      |         |
| Total Operating Expenses               | \$90,012        |                | Rev. Veh. Hrs. / Operator Paid Hrs.        |      | 0.84    |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$80,072</b> |                | <b>TOP WAGE RATES</b>                      |      |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$80,072</b> |                | Operators                                  |      |         |
| Total Revenues                         | \$80,072        |                | Mechanics                                  |      | \$12.00 |
| NET DIRECT OPERATING COST              | \$-12,380       |                |  |      |         |
| NET OPERATING COST                     | \$9,940         |                |  |      |         |
| Provincial Operating Contribution      |                 |                |  |      |         |
| Municipal Operating Contribution       |                 |                |  |      |         |
| Other Operating Contributions          | \$9,940         |                |  |      |         |
| Provincial Debt Service Contribution   |                 |                |  |      |         |
| Municipal Debt Service Contribution    |                 |                |  |      |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$12,500</b> |                |  |      |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$12,500</b> |                |  |      |         |
| Provincial Capital Contribution        |                 |                |  |      |         |
| Municipal Capital Contribution         |                 |                |  |      |         |
| Other Capital Contributions            | \$12,500        |                |  |      |         |

# PETERBOROUGH

Transit Contact: Mr. Jim Kimble  
Manager of Transportation

Statistical Contact: Mr. Jim Kimble  
Manager of Transportation

Tel: (705) 742-7777 x2895 Fax: (705) 742-3741  
E-mail: jkimble@city.peterborough.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 01/01/1979
- Serves: City of Peterborough
- Service area size: 62.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:15 - 23:15 |
| Tuesday   | 06:15 - 23:15 |
| Wednesday | 06:15 - 23:15 |
| Thursday  | 06:15 - 23:15 |
| Friday    | 06:15 - 23:15 |
| Saturday  | 07:15 - 22:15 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: ATU 1320 (Operators)  
CUPE 504 (Mechanics)  
CUPE 126 (Office)
- Municipal Population: 71,200
- Service Area Population: 71,200
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers:  
Passenger Boardings: 1,938,300  
2,106,100
- Total Operating Revenues: \$2,163,000
- Total Direct Operating Expenses: \$3,671,700
- Energy Consumption: Diesel 769,000 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 25 standard buses  
7 low floor buses

# PETERBOROUGH



City of  
Peterborough

| FARES | CASH | UNIT PRICE | MONTHLY PASS | OTHER<br>Semi-annual Pass | CRITERIA |
|-------|------|------------|--------------|---------------------------|----------|
|-------|------|------------|--------------|---------------------------|----------|

Effective Date: 01/01/1998

|                 |        |  |         |          |
|-----------------|--------|--|---------|----------|
| Adults          | \$1.75 |  | \$64.00 |          |
| Children        | \$1.25 |  | \$30.00 |          |
| Students        | \$1.40 |  | \$45.00 |          |
| Seniors         | \$1.25 |  | \$30.00 | \$110.00 |
| Other: TransCab | \$2.25 |  |         |          |

Semester Pass - \$180

College (SSFC)

| VEHICLES (1999)         | ACTIVE    | STORED   | AVG AGE    | PEAK      | BASE      | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|-----------|----------|------------|-----------|-----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 25        | 2        | 18.0       | 18        | 10        | Operators                       | 37.0      | 8.0       |
| Low Floor Motor Buses   | 7         |          | 1.0        | 6         | 6         | Other Transportation Operations | 4.0       |           |
| Articulated Motor Buses |           |          |            |           |           | Mechanics (Vehicle Maintenance) |           |           |
| Trolley Buses           |           |          |            |           |           | Other Vehicle Maintenance       | 3.0       | 1.0       |
| Small / Community Bus   |           |          |            |           |           | Plant Maintenance               |           |           |
| Light Rail Vehicles     |           |          |            |           |           | General and Administration      | 1.0       |           |
| Heavy Rail Vehicles     |           |          |            |           |           | TOTAL EMPLOYEES                 | 45.0      | 9.0       |
| Commuter Rail Vehicles  |           |          |            |           |           |                                 |           |           |
| Other:                  |           |          |            |           |           |                                 |           |           |
| <b>TOTAL</b>            | <b>32</b> | <b>2</b> | <b>N/A</b> | <b>24</b> | <b>16</b> |                                 |           |           |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--------------------|--------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 1,311,600          | 1,311,400          | <b>FINANCIAL PERFORMANCE</b>                     |         |         |
| Total Vehicle Kilometres               | 1,352,200          | 1,352,000          | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 56%     | 59%     |
| Revenue Vehicle Hours                  | 58,850             | 59,910             | Municipal Operating Contribution / Capita        | \$23.22 | \$21.19 |
| Total Vehicle Hours                    | 60,650             | 61,760             | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$0.87  | \$0.78  |
| Operator Paid Hours                    | 91,170             | 93,170             | <b>AVERAGE FARE</b>                              |         |         |
| Mechanic Paid Hours                    |                    |                    | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.07  | \$1.09  |
| Total Employee Paid Hours              | 106,960            | 108,960            |  |         |         |
| Adult Passenger Trips                  | 832,300            | 856,800            | <b>COST EFFECTIVENESS</b>                        |         |         |
| Concession Fare Trips                  | 1,056,300          | 1,081,500          | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$1.97  | \$1.89  |
| Concession Fare Trips Detail:          |                    |                    |  |         |         |
| Child Passenger Trips                  | 35,600             | 38,900             | <b>COST EFFICIENCY</b>                           |         |         |
| Student Passenger Trips                | 754,900            | 152,000            | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$61.35 | \$59.45 |
| Senior Passenger Trips                 | 265,800            | 279,900            |  |         |         |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>1,888,600</b>   | <b>1,938,300</b>   | <b>SERVICE UTILIZATION</b>                       |         |         |
| Regular Service Passenger Kms          | 7,932,100          | 8,140,860          | Reg. Serv. Pass. / Capita                        | 26.75   | 27.22   |
| Auxiliary Serv. Pass. Trips            |                    |                    | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 32.09   | 32.35   |
| Transportation Operations Expenses     | \$2,107,700        | \$2,108,800        | <b>AMOUNT OF SERVICE</b>                         |         |         |
| Fuel/Energy Exp. for Vehicles          | \$300,700          | \$350,100          | Rev. Veh. Hrs. / Capita                          | 0.83    | 0.84    |
| Vehicle Maintenance Expenses           | \$687,500          | \$596,500          | <b>AVERAGE SPEED</b>                             |         |         |
| Plant Maintenance Expenses             | \$465,200          | \$476,200          | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 22.29   | 21.89   |
| General/Administration Expenses        | \$159,500          | \$140,100          |  |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$3,720,600</b> | <b>\$3,671,700</b> | <b>VEHICLE UTILIZATION</b>                       |         |         |
| Debt Service Payment                   |                    |                    | Tot. Veh. Kms. / Active Vehicles                 | 45,073  | 42,250  |
| Total Operating Expenses               | \$3,720,600        | \$3,671,700        | <b>LABOUR PRODUCTIVITY</b>                       |         |         |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$2,022,400</b> | <b>\$2,104,500</b> | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.65    | 0.64    |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$2,080,800</b> | <b>\$2,163,000</b> |  |         |         |
| Total Revenues                         | \$2,080,800        | \$2,163,000        | <b>TOP WAGE RATES</b>                            |         |         |
| NET DIRECT OPERATING COST              | \$1,639,800        | \$1,508,700        | Operators  | \$16.28 | \$16.64 |
| NET OPERATING COST                     | \$1,639,800        | \$1,508,700        | Mechanics  | \$16.55 | \$19.80 |
| Provincial Operating Contribution      |                    |                    |  |         |         |
| Municipal Operating Contribution       |                    |                    |  |         |         |
| Other Operating Contributions          |                    |                    |  |         |         |
| Provincial Debt Service Contribution   |                    |                    |  |         |         |
| Municipal Debt Service Contribution    |                    |                    |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$1,554,800</b> | <b>\$617,700</b>   |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$1,554,800</b> | <b>\$617,700</b>   |  |         |         |
| Provincial Capital Contribution        |                    |                    |  |         |         |
| Municipal Capital Contribution         |                    |                    |  |         |         |
| Other Capital Contributions            |                    |                    |  |         |         |
|  |                    |                    |  |         |         |

## PICKERING

Transit Contact: Mr. N. Killens  
Manager, Transportation Dept.

Statistical Contact: Ms. Deanna Wilson  
Administrative Support Coordinator

Tel: (905) 683-4111 x236 Fax: (905) 683-5314  
E-mail: dwilson@town.pickering.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 29/01/1973
- Municipal Population: 87,058
- Serves: Town of Pickering, R-10 to Westney Rd (Ajax)
- Service Area Population: 84,000
- Service area size: 180.00 square kilometres
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,207,293  
Passenger Boardings: 1,406,372
- Hours of Service:
 

|           |               |  |
|-----------|---------------|--|
| Monday    | 06:00 - 06:00 |  |
| Tuesday   | 06:00 - 06:00 |  |
| Wednesday | 06:00 - 06:00 |  |
| Thursday  | 06:00 - 06:00 |  |
| Friday    | 06:00 - 06:00 |  |
| Saturday  | 08:55 - 01:30 |  |
| Sunday    | N/A           |  |
| Holidays  | N/A           |  |
- Total Operating Revenues: \$1,458,972
- Total Direct Operating Expenses: \$2,955,340
- Union Affiliations: CUPE 129 (Operators)  
CUPE 129 (Mechanics)
- Energy Consumption: Diesel 593,498 litres  
Gasoline 4,267 litres  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 16 standard buses  
8 low floor buses

**REMARKS:**

- Introduced half hourly service to four of six mid-day routes, effective July 5, 1999. Pickering Transit now has five buses in service during mid-day period, 0900-1600 hours.

## PICKERING

| FARES                                  | CASH               | UNIT PRICE         | MONTHLY PASS   | CRITERIA                        |          |
|--|--------------------|--------------------|--|---------------------------------|----------|
| <b>Effective Date: 15/06/1998</b>      |                    |                    |  |                                 |          |
| Adults                                 | \$1.50             | \$1.50             | \$50.00  |                                 |          |
| Children                               | \$1.00             | \$1.00             | \$38.00  | 5-13 years                      |          |
| Students                               | \$1.00             | \$1.00             | \$38.00  | with Student ID                 |          |
| Seniors                                | \$0.50             |                    |  | 65 years and over               |          |
| Other: GO riders                       | \$0.50             | \$0.50             | \$20.00  | with valid ID                   |          |
| <br>VEHICLES (1999)                    | <br>ACTIVE         | <br>STORED         | <br>AVG AGE  | <br>PEAK                        |          |
|  |                    |                    |  | BASE                            |          |
|  |                    |                    |  | EMPLOYEES (1999)                |          |
| Standard Motor Buses                   | 16                 |                    | 10.0   | 3 Operators                     |          |
| Low Floor Motor Buses                  | 8                  |                    | 2.0  | Other Transportation Operations |          |
| Articulated Motor Buses                |                    |                    |  | Mechanics (Vehicle Maintenance) |          |
| Trolley Buses                          |                    |                    |  | Other Vehicle Maintenance       |          |
| Small / Community Bus                  |                    |                    |  | Plant Maintenance               |          |
| Light Rail Vehicles                    |                    |                    |  | General and Administration      |          |
| Heavy Rail Vehicles                    |                    |                    |  | TOTAL EMPLOYEES                 |          |
| Commuter Rail Vehicles                 |                    |                    |  |                                 |          |
| Other:                                 |                    |                    |  |                                 |          |
| <b>TOTAL</b>                           | <b>24</b>          | <b>N/A</b>         | <b>20</b>  | <b>5</b>                        |          |
| <br>OPERATING DATA                     | <br>1998           | <br>1999           | <br>PERFORMANCE INDICATORS   | <br>1998                        | <br>1999 |
| Revenue Vehicle Kilometres             | 841,753            | 859,188            | FINANCIAL PERFORMANCE  |                                 |          |
| Total Vehicle Kilometres               | 949,233            | 985,850            | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)   | 51%                             | 49%      |
| Revenue Vehicle Hours                  | 39,230             | 38,909             | Municipal Operating Contribution / Capita  | \$17.09                         | \$18.41  |
| Total Vehicle Hours                    | 44,573             | 45,459             | Net Dir. Oper. Cost / Reg. Serv. Pass.   | \$1.20                          | \$1.24   |
| Operator Paid Hours                    | 69,520             | 69,514             | AVERAGE FARE   |                                 |          |
| Mechanic Paid Hours                    |                    |                    | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   | \$1.21                          | \$1.15   |
| Total Employee Paid Hours              | 94,336             | 93,060             |  |                                 |          |
| Adult Passenger Trips                  | 476,139            | 498,203            | COST EFFECTIVENESS   |                                 |          |
| Concession Fare Trips                  | 586,835            | 709,090            | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.  | \$2.48                          | \$2.45   |
| Concession Fare Trips Detail:          |                    |                    |  |                                 |          |
| Child Passenger Trips                  | 142,392            | 191,898            | COST EFFICIENCY  |                                 |          |
| Student Passenger Trips *              | 380,499            | 436,291            | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.  | \$59.20                         | \$65.01  |
| Senior Passenger Trips                 | 28,944             | 31,336             | SERVICE UTILIZATION  |                                 |          |
| REGULAR SERVICE PASSENGER TRIPS        | 1,062,974          | 1,207,293          | Reg. Serv. Pass. / Capita  | 13.46                           | 14.37    |
| Regular Service Passenger Kms          | 11,692,714         | 13,280,223         | Reg. Serv. Pass. / Rev. Veh. Hrs.  | 27.10                           | 31.03    |
| Auxiliary Serv. Pass. Trips            |                    |                    |  |                                 |          |
| Transportation Operations Expenses *   | \$1,754,835        | \$2,019,144        | AMOUNT OF SERVICE  |                                 |          |
| Fuel/Energy Exp. for Vehicles          | \$309,654          | \$260,514          | Rev. Veh. Hrs. / Capita  | 0.50                            | 0.46     |
| Vehicle Maintenance Expenses           | \$325,595          | \$453,978          |  |                                 |          |
| Plant Maintenance Expenses             | \$102,794          | \$105,312          | AVERAGE SPEED  |                                 |          |
| General/Administration Expenses *      | \$145,842          | \$116,391          | Rev. Veh. Kms. / Rev. Veh. Hrs.  | 21.46                           | 22.08    |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$2,638,720</b> | <b>\$2,955,340</b> | VEHICLE UTILIZATION  |                                 |          |
| Debt Service Payment                   |                    |                    | Tot. Veh. Kms. / Active Vehicles   | 39,551                          | 41,077   |
| Total Operating Expenses               | \$2,709,055        | \$3,005,070        |  |                                 |          |
| REGULAR SERV. PASS. REVENUES           | \$1,290,950        | \$1,393,372        | LABOUR PRODUCTIVITY  |                                 |          |
| TOTAL OPERATING REVENUES               | \$1,358,844        | \$1,458,972        | Rev. Veh. Hrs. / Operator Paid Hrs.  | 0.56                            | 0.56     |
| Total Revenues                         | \$1,358,844        | \$1,458,972        |  |                                 |          |
| NET DIRECT OPERATING COST              | \$1,279,876        | \$1,496,368        | TOP WAGE RATES   |                                 |          |
| NET OPERATING COST                     | \$1,350,211        | \$1,546,098        | Operators  | \$17.96                         | \$18.41  |
| Provincial Operating Contribution      |                    |                    | Mechanics  |                                 |          |
| Municipal Operating Contribution       |                    |                    |  |                                 |          |
| Other Operating Contributions          |                    |                    |  |                                 |          |
| Provincial Debt Service Contribution   |                    |                    |  |                                 |          |
| Municipal Debt Service Contribution    |                    |                    |  |                                 |          |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$502,032</b>   | <b>\$2,384,905</b> | Notes:   |                                 |          |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$502,032</b>   | <b>\$2,384,905</b> | * Student Passenger Trips: indicated a significant increase of use of Public High School students in 1999.   |                                 |          |
| Provincial Capital Contribution        |                    |                    | Transportation Operations Expenses: included retroactive pay to April 1, 1998, to reflect negotiation settlement.  |                                 |          |
| Municipal Capital Contribution         |                    |                    | General/Administration Expenses: included consultant cost to prepare the documentation for amalgamation of service between Pickering Transit and Ajax Transit. |                                 |          |
| Other Capital Contributions            |                    |                    |  |                                 |          |
|  |                    |                    |  |                                 |          |

## PORT HOPE

Transit Contact: Mr. M. Rostetter  
Clerk

Statistical Contact: Ms. Barbara Spry  
Treasurer

Tel: (905) 885-4544 Fax: (905) 885-7698  
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 14/04/1969
  - Serves: Port Hope
  - Service area size:
  - Service provided by: Municipal Department, under contract with Trentway Wagar
  - Hours of Service:

|           |               |
|-----------|---------------|
| Monday    | 08:00 - 17:50 |
| Tuesday   | 08:00 - 17:50 |
| Wednesday | 08:00 - 17:50 |
| Thursday  | 08:00 - 17:50 |
| Friday    | 08:00 - 17:50 |
| Saturday  | 08:00 - 17:50 |
| Sunday    | N/A           |
| Holidays  | N/A           |
  - Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A
- Municipal Population: 12,500
- Service Area Population: 12,500
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: Passenger Boardings:
- Total Operating Revenues: \$37,916
  - Total Direct Operating Expenses: \$159,711
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity

REMARKS:

- Implementing tickets in 2000.

## PORT HOPE

| FARES                       | CASH   | UNIT PRICE | MONTHLY PASS |
|-----------------------------|--------|------------|--------------|
| <b>Effective Date: 1999</b> |        |            |              |
| Adults                      | \$1.50 |            |              |
| Children                    |        |            |              |
| Students                    | \$1.00 |            |              |
| Seniors                     | \$1.00 |            |              |

| VEHICLES (1999) | ACTIVE | STORED | AVG AGE | PEAK | BASE | EMPLOYEES (1999) | FULL-TIME | PART-TIME |
|-----------------|--------|--------|---------|------|------|------------------|-----------|-----------|
|-----------------|--------|--------|---------|------|------|------------------|-----------|-----------|

|                         |  |  |     |  |  |                                 |  |  |
|-------------------------|--|--|-----|--|--|---------------------------------|--|--|
| Standard Motor Buses    |  |  |     |  |  | Operators                       |  |  |
| Low Floor Motor Buses   |  |  |     |  |  | Other Transportation Operations |  |  |
| Articulated Motor Buses |  |  |     |  |  | Mechanics (Vehicle Maintenance) |  |  |
| Trolley Buses           |  |  |     |  |  | Other Vehicle Maintenance       |  |  |
| Small / Community Bus   |  |  |     |  |  | Plant Maintenance               |  |  |
| Light Rail Vehicles     |  |  |     |  |  | General and Administration      |  |  |
| Heavy Rail Vehicles     |  |  |     |  |  | <b>TOTAL EMPLOYEES</b>          |  |  |
| Commuter Rail Vehicles  |  |  |     |  |  |                                 |  |  |
| Other:                  |  |  |     |  |  |                                 |  |  |
| <b>TOTAL</b>            |  |  | N/A |  |  |                                 |  |  |

| OPERATING DATA                         | 1998             | 1999             | PERFORMANCE INDICATORS                     | 1998   | 1999   |
|--|------------------|------------------|--|--------|--------|
| Revenue Vehicle Kilometres             |                  |                  | FINANCIAL PERFORMANCE                      |        |        |
| Total Vehicle Kilometres               |                  |                  | Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) | 24%    | 24%    |
| Revenue Vehicle Hours                  |                  |                  | Municipal Operating Contribution / Capita  | \$7.37 | \$9.74 |
| Total Vehicle Hours                    |                  |                  | Net Dir. Oper. Cost / Reg. Serv. Pass.     |        |        |
| Operator Paid Hours                    |                  |                  | AVERAGE FARE                               |        |        |
| Mechanic Paid Hours                    |                  |                  | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   |        |        |
| Total Employee Paid Hours              |                  |                  | COST EFFECTIVENESS                         |        |        |
| Adult Passenger Trips                  |                  |                  | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.    |        |        |
| Concession Fare Trips                  |                  |                  | COST EFFICIENCY                            |        |        |
| Concession Fare Trips Detail:          |                  |                  | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.      |        |        |
| Child Passenger Trips                  |                  |                  | SERVICE UTILIZATION                        |        |        |
| Student Passenger Trips                |                  |                  | Reg. Serv. Pass. / Capita                  |        |        |
| Senior Passenger Trips                 |                  |                  | Reg. Serv. Pass. / Rev. Veh. Hrs.          |        |        |
| REGULAR SERVICE PASSENGER TRIPS        |                  |                  | AMOUNT OF SERVICE                          |        |        |
| Regular Service Passenger Kms          |                  |                  | Rev. Veh. Hrs. / Capita                    |        |        |
| Auxiliary Serv. Pass. Trips            |                  |                  | AVERAGE SPEED                              |        |        |
| Transportation Operations Expenses     | \$146,433        | \$150,221        | Rev. Veh. Kms. / Rev. Veh. Hrs.            |        |        |
| Fuel/Energy Exp. for Vehicles          |                  |                  | VEHICLE UTILIZATION                        |        |        |
| Vehicle Maintenance Expenses           |                  |                  | Tot. Veh. Kms. / Active Vehicles           |        |        |
| Plant Maintenance Expenses             | \$1,071          | \$2,114          | LABOUR PRODUCTIVITY                        |        |        |
| General/Administration Expenses        | \$9,451          | \$7,376          | Rev. Veh. Hrs. / Operator Paid Hrs.        |        |        |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$156,955</b> | <b>\$159,711</b> | TOP WAGE RATES                             |        |        |
| Debt Service Payment                   |                  |                  | Operators                                  |        |        |
| Total Operating Expenses               | \$156,955        | \$159,711        | Mechanics                                  |        |        |
| REGULAR SERV. PASS. REVENUES           | \$37,024         | \$37,916         |  |        |        |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$37,024</b>  | <b>\$37,916</b>  |  |        |        |
| Total Revenues                         | \$37,024         | \$37,916         |  |        |        |
| NET DIRECT OPERATING COST              | \$119,931        | \$121,795        |  |        |        |
| NET OPERATING COST                     | \$119,931        | \$121,795        |  |        |        |
| Provincial Operating Contribution      | \$27,778         |                  |  |        |        |
| Municipal Operating Contribution       | \$92,154         | \$121,795        |  |        |        |
| Other Operating Contributions          |                  |                  |  |        |        |
| Provincial Debt Service Contribution   |                  |                  |  |        |        |
| Municipal Debt Service Contribution    |                  |                  |  |        |        |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                  |                  |  |        |        |
| <b>TOTAL CAPITAL FUNDING</b>           |                  |                  |  |        |        |
| Provincial Capital Contribution        |                  |                  |  |        |        |
| Municipal Capital Contribution         |                  |                  |  |        |        |
| Other Capital Contributions            |                  |                  |  |        |        |

## RAYSIDE-BALFOUR

Transit Contact: Mr. Maurice Montpellier  
Commissioner of Public Works

Statistical Contact: Mr. Maurice Montpellier  
Commissioner of Public Works

Tel: (705) 855-9061 x232 Fax: (705) 855-5737  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 17/08/1995
- Municipal Population: 16,050
- Serves: Town of Rayside-Balfour
- Service Area Population: 12,500
- Service area size: 24.00 square kilometres
- Adult Cash Fare:
- Service provided by: Municipal Department, under contract with Sookram Bus Lines
- Ridership - Revenue Passengers: 29,640  
Passenger Boardings: 37,050
- Hours of Service:
 

|           |               |             |               |
|-----------|---------------|-------------|---------------|
| Monday    | 06:30 - 19:15 | Diesel      | 46,800 litres |
| Tuesday   | 06:30 - 19:15 | Gasoline    |               |
| Wednesday | 06:30 - 19:15 | Propane     |               |
| Thursday  | 06:30 - 19:15 | Natural Gas |               |
| Friday    | 06:30 - 22:15 | Electricity |               |
| Saturday  | 10:00 - 19:00 |             |               |
| Sunday    | N/A           |             |               |
| Holidays  | N/A           |             |               |
- Total Operating Revenues: \$93,000
- Total Direct Operating Expenses: \$174,500
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A
- Active Vehicles includes: 2 low floor buses

## RAYSIDE-BALFOUR

| FARES           | CASH | UNIT PRICE | MONTHLY PASS | OTHER Combination Pass<br>with Sudbury Transit |
|-----------------|------|------------|--------------|--|
| Effective Date: |      |            |              |  |
| Adults          |      |            | \$70.00      | 95.00  |
| Children        |      |            |              |  |
| Students        |      |            |              |  |
| Seniors         |      |            |              |  |

| VEHICLES (1999)         | ACTIVE   | STORED | AVG AGE    | PEAK     | BASE     | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|----------|--------|------------|----------|----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    |          |        |            |          |          | Operators                       | 2.0       | 1.0       |
| Low Floor Motor Buses   | 2        |        | 5.0        | 2        | 1        | Other Transportation Operations |           |           |
| Articulated Motor Buses |          |        |            |          |          | Mechanics (Vehicle Maintenance) |           |           |
| Trolley Buses           |          |        |            |          |          | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   |          |        |            |          |          | Plant Maintenance               |           |           |
| Light Rail Vehicles     |          |        |            |          |          | General and Administration      | 1.0       |           |
| Heavy Rail Vehicles     |          |        |            |          |          | TOTAL EMPLOYEES                 | 3.0       | 1.0       |
| Commuter Rail Vehicles  |          |        |            |          |          |                                 |           |           |
| Other:                  |          |        |            |          |          |                                 |           |           |
| <b>TOTAL</b>            | <b>2</b> |        | <b>N/A</b> | <b>2</b> | <b>1</b> |                                 |           |           |

| OPERATING DATA                         | 1998             | 1999             | PERFORMANCE INDICATORS                     | 1998    | 1999    |
|--|------------------|------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 134,200          | 134,200          | <b>FINANCIAL PERFORMANCE</b>               |         |         |
| Total Vehicle Kilometres               | 134,200          | 134,200          | Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) | 59%     | 53%     |
| Revenue Vehicle Hours                  | 7,429            | 7,429            | Municipal Operating Contribution / Capita  | \$7.15  | \$8.17  |
| Total Vehicle Hours                    | 7,429            | 7,429            | Net Dir. Oper. Cost / Reg. Serv. Pass.     | \$2.10  | \$2.75  |
| Operator Paid Hours                    | 4,000            | 7,430            | <b>AVERAGE FARE</b>                        |         |         |
| Mechanic Paid Hours                    |                  |                  | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   | \$2.99  | \$3.14  |
| Total Employee Paid Hours              | 6,000            | 7,430            |  |         |         |
| Adult Passenger Trips                  | 24,960           | 23,400           | <b>COST EFFECTIVENESS</b>                  |         |         |
| Concession Fare Trips                  | 7,800            | 6,240            | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.    | \$5.09  | \$5.89  |
| Concession Fare Trips Detail:          |                  |                  |  |         |         |
| Child Passenger Trips                  | 1,560            | 3,120            | <b>COST EFFICIENCY</b>                     |         |         |
| Student Passenger Trips                | 3,120            |                  | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.      | \$22.45 | \$23.49 |
| Senior Passenger Trips                 | 3,120            | 3,120            |  |         |         |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>32,760</b>    | <b>29,640</b>    | <b>SERVICE UTILIZATION</b>                 |         |         |
| Regular Service Passenger Kms          | 491,400          | 444,600          | Reg. Serv. Pass. / Capita                  | 2.62    | 2.37    |
| Auxiliary Serv. Pass. Trips            |                  |                  | Reg. Serv. Pass. / Rev. Veh. Hrs.          | 4.41    | 3.99    |
| Transportation Operations Expenses     | \$75,780         | \$76,000         | <b>AMOUNT OF SERVICE</b>                   |         |         |
| Fuel/Energy Exp. for Vehicles          | \$37,500         | \$43,000         | Rev. Veh. Hrs. / Capita                    | 0.59    | 0.59    |
| Vehicle Maintenance Expenses           | \$13,000         | \$15,000         |  |         |         |
| Plant Maintenance Expenses             | \$24,500         | \$24,500         | <b>AVERAGE SPEED</b>                       |         |         |
| General/Administration Expenses        | \$16,000         | \$16,000         | Rev. Veh. Kms. / Rev. Veh. Hrs.            | 18.06   | 18.06   |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$166,780</b> | <b>\$174,500</b> | <b>VEHICLE UTILIZATION</b>                 |         |         |
| Debt Service Payment                   | \$20,600         | \$20,600         | Tot. Veh. Kms. / Active Vehicles           | 67,100  | 67,100  |
| Total Operating Expenses               | \$187,380        | \$195,100        | <b>LABOUR PRODUCTIVITY</b>                 |         |         |
| REGULAR SERV. PASS. REVENUES           | \$98,000         | \$93,000         | Rev. Veh. Hrs. / Operator Paid Hrs.        | 1.86    | 1.00    |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$98,000</b>  | <b>\$93,000</b>  |  |         |         |
| Total Revenues                         | \$98,000         | \$93,000         | <b>TOP WAGE RATES</b>                      |         |         |
| NET DIRECT OPERATING COST              | \$68,780         | \$81,500         | Operators                                  |         |         |
| NET OPERATING COST                     | \$89,380         | \$102,100        | Mechanics                                  |         | \$10.00 |
| Provincial Operating Contribution      |                  |                  |  |         |         |
| Municipal Operating Contribution       |                  |                  |  |         |         |
| Other Operating Contributions          |                  |                  |  |         |         |
| Provincial Debt Service Contribution   |                  |                  |  |         |         |
| Municipal Debt Service Contribution    |                  |                  |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                  |                  |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           |                  |                  |  |         |         |
| Provincial Capital Contribution        |                  |                  |  |         |         |
| Municipal Capital Contribution         |                  |                  |  |         |         |
| Other Capital Contributions            |                  |                  |  |         |         |

## RICHMOND HILL

Transit Contact: Mr. W.J. Newton  
Director of Transit

Statistical Contact: Mr. Steven Baldo  
Transit Planner

Tel: (905) 771-2476 Fax: (905) 771-5438  
E-mail: ssb@town.richmond-hill.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 19/04/1976
- Serves: Town of Richmond Hill
- Service area size:
- Service provided by: Municipal Department, under contract with Pacific Western
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 19:30 |
| Tuesday   | 06:00 - 19:30 |
| Wednesday | 06:00 - 19:30 |
| Thursday  | 06:00 - 19:30 |
| Friday    | 06:00 - 19:30 |
| Saturday  | 08:00 - 18:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
- Municipal Population: 121,000
- Service Area Population: 121,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 758,498  
Passenger Boardings: 902,644
- Total Operating Revenues: \$1,389,068
- Total Direct Operating Expenses: \$3,217,612
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 18 standard buses  
6 low floor buses  
2 community buses

**REMARKS:**

- For 1999, introduced three 40-foot Low Floor Orion VI into service.

**RICHMOND HILL**

| FARES                       | CASH   | UNIT PRICE | MONTHLY PASS |
|-----------------------------|--------|------------|--------------|
| Effective Date: 03/03/1997  |        |            |              |
| Adults                      | \$2.00 | \$1.60     | \$64.00      |
| Children                    | \$1.00 |            |              |
| Students                    | \$1.50 | \$1.25     | \$49.00      |
| Seniors                     | \$1.00 |            |              |
| Other: GTA Weekly - \$36.25 |        |            |              |
| GO riders                   | \$0.25 |            |              |

| VEHICLES (1999)         | ACTIVE    | STORED | AVG AGE    | PEAK      | BASE     | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|-----------|--------|------------|-----------|----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 18        |        | 12.0       | 15        | 2        | Operators                       | 25.0      |           |
| Low Floor Motor Buses   | 6         |        | 1.0        | 6         | 6        | Other Transportation Operations | 2.0       |           |
| Articulated Motor Buses |           |        |            |           |          | Mechanics (Vehicle Maintenance) | 3.0       |           |
| Trolley Buses           |           |        |            |           |          | Other Vehicle Maintenance       | 2.0       |           |
| Small / Community Bus   | 2         |        | 9.0        | 1         | 1        | Plant Maintenance               |           |           |
| Light Rail Vehicles     |           |        |            |           |          | General and Administration      | 4.0       |           |
| Heavy Rail Vehicles     |           |        |            |           |          | TOTAL EMPLOYEES                 | 36.0      |           |
| Commuter Rail Vehicles  |           |        |            |           |          |                                 |           |           |
| Other:                  |           |        |            |           |          |                                 |           |           |
| <b>TOTAL</b>            | <b>26</b> |        | <b>N/A</b> | <b>22</b> | <b>9</b> |                                 |           |           |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--------------------|--------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 1,115,411          | 1,169,248          | <b>FINANCIAL PERFORMANCE</b>                     |         |         |
| Total Vehicle Kilometres               | 1,128,034          | 1,205,564          | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 39%     | 43%     |
| Revenue Vehicle Hours                  | 45,207             | 48,331             | Municipal Operating Contribution / Capita        | \$14.63 | \$15.11 |
| Total Vehicle Hours                    | 45,780             | 49,834             | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$2.41  | \$2.41  |
| Operator Paid Hours                    | 59,960             |                    | <b>AVERAGE FARE</b>                              |         |         |
| Mechanic Paid Hours                    | 4,776              |                    | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.24  | \$1.65  |
| Total Employee Paid Hours              | 80,652             |                    |  |         |         |
| Adult Passenger Trips                  | 319,875            | 395,498            | <b>COST EFFECTIVENESS</b>                        |         |         |
| Concession Fare Trips                  | 395,324            | 363,000            | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$3.98  | \$4.24  |
| Concession Fare Trips Detail:          |                    |                    |  |         |         |
| Child Passenger Trips                  | 10,713             | 12,159             | <b>COST EFFICIENCY</b>                           |         |         |
| Student Passenger Trips                | 339,527            | 315,522            | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$62.12 | \$64.57 |
| Senior Passenger Trips                 | 27,809             | 35,319             |  |         |         |
| REGULAR SERVICE PASSENGER TRIPS        | 715,199            | 758,498            | <b>SERVICE UTILIZATION</b>                       |         |         |
| Regular Service Passenger Kms          |                    |                    | Reg. Serv. Pass. / Capita                        | 6.17    | 6.27    |
| Auxiliary Serv. Pass. Trips            |                    | 13,734             | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 15.82   | 15.69   |
| Transportation Operations Expenses     | \$2,439,855        | \$2,504,434        | <b>AMOUNT OF SERVICE</b>                         |         |         |
| Fuel/Energy Exp. for Vehicles          | \$3,148            |                    | Rev. Veh. Hrs. / Capita                          | 0.39    | 0.40    |
| Vehicle Maintenance Expenses           | \$42,780           | \$31,649           | <b>AVERAGE SPEED</b>                             |         |         |
| Plant Maintenance Expenses             | \$26,500           | \$27,349           | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 24.67   | 24.19   |
| General/Administration Expenses        | \$331,452          | \$654,180          | <b>VEHICLE UTILIZATION</b>                       |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$2,843,735</b> | <b>\$3,217,612</b> | Tot. Veh. Kms. / Active Vehicles                 | 45,121  | 46,368  |
| Debt Service Payment                   |                    |                    |  |         |         |
| Total Operating Expenses               | \$2,843,735        | \$3,282,877        | <b>LABOUR PRODUCTIVITY</b>                       |         |         |
| REGULAR SERV. PASS. REVENUES           | \$887,534          | \$1,250,391        | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.75    |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$1,118,578</b> | <b>\$1,389,068</b> |  |         |         |
| Total Revenues                         | \$1,146,853        | \$1,454,317        | <b>TOP WAGE RATES</b>                            |         |         |
| NET DIRECT OPERATING COST              | \$1,725,157        | \$1,828,544        | Operators  | \$11.31 | \$11.31 |
| NET OPERATING COST                     | \$1,696,882        | \$1,828,560        | Mechanics  | \$21.00 | \$21.00 |
| Provincial Operating Contribution      |                    |                    |  |         |         |
| Municipal Operating Contribution       |                    |                    |  |         |         |
| Other Operating Contributions          |                    |                    |  |         |         |
| Provincial Debt Service Contribution   |                    |                    |  |         |         |
| Municipal Debt Service Contribution    |                    |                    |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$1,049,206</b> | <b>\$42,400</b>    |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$1,049,206</b> | <b>\$42,400</b>    |  |         |         |
| Provincial Capital Contribution        | \$786,905          | \$42,400           |  |         |         |
| Municipal Capital Contribution         | \$262,301          |                    |  |         |         |
| Other Capital Contributions            |                    |                    |  |         |         |

# SARNIA

Transit Contact: Mr. Jim Stevens  
Transit Co-Manager

Statistical Contact: Ms. Gwen Nixon  
Secretary

Tel: (519) 336-3271  
E-mail: N/A

Fax: (519) 336-3361

**SYSTEM HIGHLIGHTS:**

- System established: 01/04/1974
- Serves: City of Sarnia, Village of Point Edward
- Service area size: 167.25 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:30 - 22:30 |
| Tuesday   | 06:30 - 22:30 |
| Wednesday | 06:30 - 22:30 |
| Thursday  | 06:30 - 22:30 |
| Friday    | 06:30 - 22:30 |
| Saturday  | 08:00 - 18:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: CAW 184 (Operators)  
CAW 184 (Mechanics)  
CUPE 1360 (Administration)
- Municipal Population: 77,300
- Service Area Population: 77,300
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers:  
Passenger Boardings: 910,619  
1,101,115
- Total Operating Revenues: \$1,019,325
- Total Direct Operating Expenses: \$2,429,646
- Energy Consumption: Diesel 541,356 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 22 standard buses  
4 low floor buses

**SARNIA**

| FARES                                  | CASH               | UNIT PRICE    | MONTHLY PASS       | OTHER Semester Pass | CRITERIA   |
|--|--------------------|---------------|--------------------|---------------------|--|
| <b>Effective Date: 01/01/1999</b>      |                    |               |                    |                     |  |
| Adults                                 | \$1.50             | \$1.35        | \$50.00            |                     |  |
| Children                               | Free               |               |                    |                     | 5 years and under                                    |
| Students                               | \$1.00             | \$0.90        | \$40.00            | \$110/5 months      | 6-18 years; student ID                               |
| Seniors                                | \$1.50             | \$1.35        | \$42.00            |                     | 65 years and over                                    |
| Other: College                         |                    |               |                    | \$125/4 months      |  |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b>      | <b>STORED</b> | <b>AVG AGE</b>     | <b>PEAK</b>         | <b>BASE</b>  |
| Standard Motor Buses                   | 22                 | 1             | 16.0               | 15                  | 9  |
| Low Floor Motor Buses                  | 4                  |               |                    |                     |  |
| Articulated Motor Buses                |                    |               |                    |                     | Mechanics (Vehicle Maintenance)                      |
| Trolley Buses                          |                    |               |                    |                     | Other Vehicle Maintenance                            |
| Small / Community Bus                  |                    |               |                    |                     | Plant Maintenance                                    |
| Light Rail Vehicles                    |                    |               |                    |                     | General and Administration                           |
| Heavy Rail Vehicles                    |                    |               |                    |                     | <b>TOTAL EMPLOYEES</b>                               |
| Commuter Rail Vehicles                 |                    |               |                    |                     | 46.0   |
| Other:                                 |                    |               |                    |                     | 6.0  |
| <b>TOTAL</b>                           | <b>26</b>          | <b>1</b>      | <b>N/A</b>         | <b>15</b>           | <b>9</b>   |
| <b>OPERATING DATA</b>                  |                    | 1998          |                    | 1999                | <b>PERFORMANCE INDICATORS</b>                        |
| Revenue Vehicle Kilometres             |                    | 1,109,596     |                    | 1,100,754           | <b>FINANCIAL PERFORMANCE</b>                         |
| Total Vehicle Kilometres               |                    | 1,115,518     |                    | 1,128,781           | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 42% |
| Revenue Vehicle Hours                  |                    | 47,531        |                    | 46,369              | Municipal Operating Contribution / Capita \$16.49    |
| Total Vehicle Hours                    |                    | 47,868        |                    | 47,415              | Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.41        |
| Operator Paid Hours *                  |                    |               | 116,993            |                     | <b>AVERAGE FARE</b>                                  |
| Mechanic Paid Hours *                  |                    |               | 17,802             |                     | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$0.91      |
| Total Employee Paid Hours              |                    |               | 146,861            |                     | \$0.99   |
| Adult Passenger Trips                  |                    |               |                    |                     | <b>COST EFFECTIVENESS</b>                            |
| Concession Fare Trips                  |                    |               |                    |                     | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.40       |
| Concession Fare Trips Detail:          |                    |               |                    |                     |  |
| Child Passenger Trips                  |                    |               |                    |                     | <b>COST EFFICIENCY</b>                               |
| Student Passenger Trips                |                    |               |                    |                     | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$49.89        |
| Senior Passenger Trips                 |                    |               |                    |                     | \$51.24  |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>993,144</b>     |               | <b>910,619</b>     |                     | <b>SERVICE UTILIZATION</b>                           |
| Regular Service Passenger Kms          | 15,065,994         |               | 13,814,090         |                     | Reg. Serv. Pass. / Capita 13.19                      |
| Auxiliary Serv. Pass. Trips            | 5,367              |               | 17,537             |                     | Reg. Serv. Pass. / Rev. Veh. Hrs. 20.89              |
| Transportation Operations Expenses     | \$1,704,506        |               | \$1,733,247        |                     | <b>AMOUNT OF SERVICE</b>                             |
| Fuel/Energy Exp. for Vehicles          |                    |               |                    |                     | Rev. Veh. Hrs. / Capita 0.63                         |
| Vehicle Maintenance Expenses           | \$379,807          |               | \$377,887          |                     | <b>AVERAGE SPEED</b>                                 |
| Plant Maintenance Expenses             | \$127,524          |               | \$133,008          |                     | Rev. Veh. Kms. / Rev. Veh. Hrs. 23.34                |
| General/Administration Expenses        | \$176,510          |               | \$185,504          |                     | <b>VEHICLE UTILIZATION</b>                           |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$2,388,347</b> |               | <b>\$2,429,646</b> |                     | Tot. Veh. Kms. / Active Vehicles 42,905              |
| Debt Service Payment                   |                    |               |                    |                     | 43,415   |
| Total Operating Expenses               | \$2,388,347        |               | \$2,429,646        |                     |  |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$906,173</b>   |               | <b>\$903,825</b>   |                     | <b>LABOUR PRODUCTIVITY</b>                           |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$992,830</b>   |               | <b>\$1,019,325</b> |                     | Rev. Veh. Hrs. / Operator Paid Hrs. 0.40             |
| Total Revenues                         | \$1,146,775        |               | \$1,174,173        |                     |  |
| <b>NET DIRECT OPERATING COST</b>       | <b>\$1,395,517</b> |               | <b>\$1,410,321</b> |                     | <b>TOP WAGE RATES</b>                                |
| <b>NET OPERATING COST</b>              | <b>\$1,241,572</b> |               | <b>\$1,255,473</b> |                     | Operators \$14.58                                    |
| Provincial Operating Contribution      |                    |               |                    |                     | Mechanics \$17.48                                    |
| Municipal Operating Contribution       |                    |               |                    |                     |  |
| Other Operating Contributions          |                    |               |                    |                     |  |
| Provincial Debt Service Contribution   |                    |               |                    |                     |  |
| Municipal Debt Service Contribution    |                    |               |                    |                     |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$8,748</b>     |               | <b>\$75,000</b>    |                     |  |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$8,748</b>     |               | <b>\$25,000</b>    |                     |  |
| Provincial Capital Contribution        |                    |               |                    |                     |  |
| Municipal Capital Contribution         |                    |               |                    |                     |  |
| Other Capital Contributions            |                    |               |                    |                     |  |

**Notes:**

\* Operator Paid Hours included Other Transportation Operations Paid Hours in 1999.

Mechanic Paid Hours included Other Vehicle Maintenance and Servicing Paid Hours in 1999.

## SAULT STE MARIE

Transit Contact: Mr. Charles Stoltz  
Transit Manager - Public Works & Transit

Statistical Contact: Mr. Art Gagnon  
Assistant Manager

Tel: (705) 759-5434 Fax: (705) 759-4534  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/11/1941
- Municipal Population: 81,000
- Serves: Sault Ste Marie
- Service Area Population: 72,800
- Service area size:
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,308,993  
Passenger Boardings: 1,600,779
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:25 - 00:30 |
| Tuesday   | 05:25 - 00:30 |
| Wednesday | 05:25 - 00:30 |
| Thursday  | 05:25 - 00:30 |
| Friday    | 05:30 - 00:30 |
| Saturday  | 05:30 - 00:30 |
| Sunday    | 05:30 - 00:30 |
| Holidays  | N/A           |
- Total Operating Revenues: \$1,808,087
- Total Direct Operating Expenses: \$4,281,368
- Union Affiliations: UTU 104 (Operators)  
United Steelworkers 2251 (Mechanics)  
CUPE 67 (Administration)
- Energy Consumption: Diesel 851,675 litres  
Gasoline 13,142 litres  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 15 standard buses  
10 low floor buses  
1 community bus

**SAULT STE MARIE**

| FARES                                  | CASH               | UNIT PRICE         | MONTHLY PASS | CRITERIA  |
|--|--------------------|--------------------|--------------|---|
| Effective Date: 15/06/99               |                    |                    |              |   |
| Adults                                 | \$1.50             | \$1.50             | \$56.00      |   |
| Children                               | \$1.50             | \$1.50             | \$46.00      | Under 12 years - free with adult                          |
| Students                               | \$1.50             | \$1.50             | \$56.00      |   |
| Seniors                                | \$1.50             | \$1.50             | \$46.00      |   |
| Other: Mentally handicapped            | \$1.50             | \$1.50             | \$46.00      |   |
| <br>VEHICLES (1999)                    |                    |                    |              |   |
| Standard Motor Buses                   | 15                 | 14.5               | 10           | 10 Operators  |
| Low Floor Motor Buses                  | 10                 | 2.4                | 8            | Other Transportation Operations                           |
| Articulated Motor Buses                |                    |                    |              | Mechanics (Vehicle Maintenance)                           |
| Trolley Buses                          |                    |                    |              | Other Vehicle Maintenance                                 |
| Small / Community Bus                  | 1                  | 8.0                | 1            | Plant Maintenance   |
| Light Rail Vehicles                    |                    |                    |              | General and Administration                                |
| Heavy Rail Vehicles                    |                    |                    |              | TOTAL EMPLOYEES   |
| Commuter Rail Vehicles                 |                    |                    |              |   |
| Other:                                 |                    |                    |              |   |
| <b>TOTAL</b>                           | <b>26</b>          | <b>N/A</b>         | <b>19</b>    | <b>89.0</b>   |
| <br>OPERATING DATA                     |                    |                    |              |   |
|  |                    | 1998               | 1999         | PERFORMANCE INDICATORS                                    |
| Revenue Vehicle Kilometres             | 1,476,440          | 1,516,025          |              | 1998 1999   |
| Total Vehicle Kilometres               | 1,522,045          | 1,552,910          |              |   |
| Revenue Vehicle Hours                  | 67,929             | 73,195             |              |   |
| Total Vehicle Hours                    | 68,892             | 74,634             |              |   |
| Operator Paid Hours                    | 87,990             | 94,692             |              |   |
| Mechanic Paid Hours                    | 16,756             | 16,904             |              |   |
| Total Employee Paid Hours              | 131,582            | 138,944            |              |   |
| Adult Passenger Trips                  |                    |                    |              | AVERAGE FARE  |
| Concession Fare Trips                  |                    |                    |              | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 43% 42%  |
| Concession Fare Trips Detail:          |                    |                    |              |   |
| Child Passenger Trips                  |                    |                    |              | Municipal Operating Contribution / Capita \$31.33 \$33.45 |
| Student Passenger Trips                |                    |                    |              | Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.84 \$1.89      |
| Senior Passenger Trips                 |                    |                    |              |   |
| REGULAR SERVICE PASSENGER TRIPS        | 1,255,895          | 1,308,993          |              |   |
| Regular Service Passenger Kms          | 25,117,900         | 1,570,792          |              |   |
| Auxiliary Serv. Pass. Trips            | 20,457             | 27,506             |              |   |
| Transportation Operations Expenses     | \$2,261,091        | \$2,300,933        |              |   |
| Fuel/Energy Exp. for Vehicles          | \$331,164          | \$375,333          |              |   |
| Vehicle Maintenance Expenses           | \$703,940          | \$738,344          |              |   |
| Plant Maintenance Expenses             | \$368,077          | \$439,866          |              |   |
| General/Administration Expenses        | \$391,619          | \$426,892          |              |   |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$4,055,891</b> | <b>\$4,281,368</b> |              |   |
| Debt Service Payment                   |                    |                    |              | VEHICLE UTILIZATION                                       |
| Total Operating Expenses               | \$4,055,891        | \$4,281,368        |              | Tot. Veh. Kms. / Active Vehicles 66,176 59,727            |
| REGULAR SERV. PASS. REVENUES           | \$1,679,474        | \$1,722,522        |              |   |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$1,740,969</b> | <b>\$1,808,087</b> |              |   |
| Total Revenues                         | \$1,774,967        | \$1,846,165        |              |   |
| NET DIRECT OPERATING COST              | \$2,314,922        | \$2,473,281        |              |   |
| NET OPERATING COST                     | \$2,280,924        | \$2,435,203        |              |   |
| Provincial Operating Contribution      |                    |                    |              | TOP WAGE RATES  |
| Municipal Operating Contribution       |                    |                    |              | Operators \$15.50 \$16.12                                 |
| Other Operating Contributions          |                    |                    |              | Mechanics \$17.78 \$19.08                                 |
| Provincial Debt Service Contribution   |                    |                    |              |   |
| Municipal Debt Service Contribution    |                    |                    |              |   |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$1,514,840</b> | <b>\$308,041</b>   |              |   |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$1,514,840</b> | <b>\$308,041</b>   |              |   |
| Provincial Capital Contribution        |                    |                    |              |   |
| Municipal Capital Contribution         |                    |                    |              |   |
| Other Capital Contributions            |                    |                    |              |   |

## ST. CATHARINES

Transit Contact: Mr. Eric Gillespie  
General Manager

Statistical Contact: Mr. Graham Morrison  
Accounting Supervisor

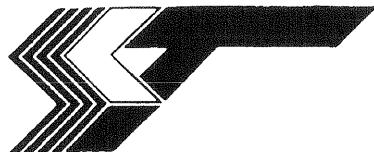
Tel: (905) 685-4228 Fax: (905) 685-4050  
E-mail: [grahamm@vaxxine.com](mailto:grahamm@vaxxine.com)

**SYSTEM HIGHLIGHTS:**

- System established: 01/09/1961
- Municipal Population: 148,000
- Serves: St. Catharines, Thorold
- Service Area Population: 148,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 2,871,639  
Passenger Boardings: 3,359,818
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 24:00 |
| Tuesday   | 06:00 - 24:00 |
| Wednesday | 06:00 - 24:00 |
| Thursday  | 06:00 - 24:00 |
| Friday    | 06:00 - 24:00 |
| Saturday  | 06:00 - 24:00 |
| Sunday    | 10:30 - 18:30 |
| Holidays  | 10:30 - 18:30 |
- Total Operating Revenues: \$4,361,036
- Total Direct Operating Expenses: \$7,779,848
- Union Affiliations: ATU 846 (Operators)  
ATU 846 (Mechanics)
- Energy Consumption: Diesel 1,749,400 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 46 standard buses  
4 low floor buses

## **ST. CATHARINES**



| FARES                        | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA          |      |                                 |           |           |
|------------------------------|--------|------------|--------------|-------------------|------|---------------------------------|-----------|-----------|
| Effective Date: 01/09/1996   |        |            |              |                   |      |                                 |           |           |
| Adults                       | \$2.00 | \$1.85     | \$70.00      |                   |      |                                 |           |           |
| Children                     | \$1.25 | \$1.25     | \$45.00      | up to grade 8     |      |                                 |           |           |
| Students                     | \$2.00 | \$1.75     | \$45.00      | Secondary School  |      |                                 |           |           |
| Seniors                      | \$1.25 | \$1.25     | \$45.00      | 65 years and over |      |                                 |           |           |
| Other: Semester Pass - \$250 |        |            |              |                   |      |                                 |           |           |
| CMHA Pass - \$60             |        |            |              |                   |      |                                 |           |           |
| VEHICLES (1999)              | ACTIVE | STORED     | AVG AGE      | PEAK              | BASE | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
| Standard Motor Buses         | 46     |            | 13.1         | 36                | 28   | Operators                       | 73.0      | 9.0       |
| Low Floor Motor Buses        | 4      |            | 0.6          | 3                 | 1    | Other Transportation Operations | 5.0       |           |
| Articulated Motor Buses      |        |            |              |                   |      | Mechanics (Vehicle Maintenance) | 7.0       |           |
| Trolley Buses                |        |            |              |                   |      | Other Vehicle Maintenance       | 10.0      |           |
| Small / Community Bus        |        |            |              |                   |      | Plant Maintenance               | 1.0       |           |
| Light Rail Vehicles          |        |            |              |                   |      | General and Administration      | 6.0       | 1.0       |
| Heavy Rail Vehicles          |        |            |              |                   |      | TOTAL EMPLOYEES                 | 102.0     | 10.0      |
| Commuter Rail Vehicles       |        |            |              |                   |      |                                 |           |           |
| Other:                       |        |            |              |                   |      |                                 |           |           |
| <b>TOTAL</b>                 | 50     |            | N/A          | 39                | 29   |                                 |           |           |

| OPERATING DATA                       | 1998        | 1999        | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--------------------------------------|-------------|-------------|--|---------|---------|
| Revenue Vehicle Kilometres           | 2,607,538   | 2,962,374   | FINANCIAL PERFORMANCE                            |         |         |
| Total Vehicle Kilometres             | 2,771,981   | 3,140,761   | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 57 %    | 56 %    |
| Revenue Vehicle Hours                | 119,893     | 126,909     | Municipal Operating Contribution / Capita        | \$19.99 | \$21.09 |
| Total Vehicle Hours                  | 126,715     | 134,355     | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$1.20  | \$1.19  |
| Operator Paid Hours                  | 166,762     | 170,200     | AVERAGE FARE                                     |         |         |
| Mechanic Paid Hours                  | 14,630      | 14,541      | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.54  | \$1.42  |
| Total Employee Paid Hours            | 226,891     | 231,576     |  |         |         |
| Adult Passenger Trips                | 1,197,858   | 1,344,303   | COST EFFECTIVENESS                               |         |         |
| Concession Fare Trips                | 1,451,998   | 1,527,336   | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$2.81  | \$2.71  |
| Concession Fare Trips Detail:        |             |             |  |         |         |
| Child Passenger Trips                | 9,519       | 7,302       | COST EFFICIENCY                                  |         |         |
| Student Passenger Trips              | 1,027,578   | 1,217,347   | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$58.67 | \$57.91 |
| Senior Passenger Trips               | 322,601     | 302,687     | SERVICE UTILIZATION                              |         |         |
| REGULAR SERVICE PASSENGER TRIPS      | 2,649,856   | 2,871,639   | Reg. Serv. Pass. / Capita                        | 18.03   | 19.40   |
| Regular Service Passenger Kms        | 21,994,982  | 24,696,095  | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 22.10   | 22.63   |
| Auxiliary Serv. Pass. Trips          | 104,782     | 14,642      | AMOUNT OF SERVICE                                |         |         |
| Transportation Operations Expenses   | \$4,276,958 | \$4,319,082 | Rev. Veh. Hrs. / Capita                          | 0.82    | 0.86    |
| Fuel/Energy Exp. for Vehicles        | \$693,165   | \$780,572   | AVERAGE SPEED                                    |         |         |
| Vehicle Maintenance Expenses         | \$1,438,971 | \$1,521,015 | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 21.75   | 23.34   |
| Plant Maintenance Expenses           | \$465,768   | \$508,697   |  |         |         |
| General/Administration Expenses      | \$559,857   | \$650,482   | VEHICLE UTILIZATION                              |         |         |
| TOTAL DIRECT OPERATING EXPENSES      | \$7,434,719 | \$7,779,848 | Tot. Veh. Kms. / Active Vehicles                 | 55,440  | 62,815  |
| Debt Service Payment                 |             |             |  |         |         |
| Total Operating Expenses             | \$7,434,719 | \$7,779,848 | LABOUR PRODUCTIVITY                              |         |         |
| REGULAR SERV. PASS. REVENUES         | \$4,083,569 | \$4,083,881 | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.72    | 0.75    |
| TOTAL OPERATING REVENUES             | \$4,259,332 | \$4,361,036 |  |         |         |
| Total Revenues                       | \$4,496,083 | \$4,658,260 | TOP WAGE RATES                                   |         |         |
| NET DIRECT OPERATING COST            | \$3,175,387 | \$3,418,812 | Operators  | \$17.15 | \$17.66 |
| NET OPERATING COST                   | \$2,938,636 | \$3,121,588 | Mechanics  | \$19.48 | \$20.06 |
| Provincial Operating Contribution    |             |             |  |         |         |
| Municipal Operating Contribution     |             |             |  |         |         |
| Other Operating Contributions        |             |             |  |         |         |
| Provincial Debt Service Contribution |             |             |  |         |         |
| Municipal Debt Service Contribution  |             |             |  |         |         |
| TOTAL CAPITAL EXPENDITURES           | \$387,272   | \$1,964,991 |  |         |         |
| TOTAL CAPITAL FUNDING                | \$387,272   | \$1,884,991 |  |         |         |
| Provincial Capital Contribution      |             | \$1,182,152 |  |         |         |
| Municipal Capital Contribution       | \$387,272   | \$289,237   |  |         |         |
| Other Capital Contributions          |             | \$413,602   |  |         |         |

## ST. THOMAS

Transit Contact: Mr. John Roberts  
Transportation Coordinator

Statistical Contact: Mr. John Roberts  
Transportation Coordinator

Tel: (519) 631-1680 x162 Fax: (519) 631-2130  
E-mail: [jroberts@city.st-thomas.on.ca](mailto:jroberts@city.st-thomas.on.ca)

**SYSTEM HIGHLIGHTS:**

- System established:
- Serves: City of St. Thomas
- Service area size: 32.53 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:15 - 18:15 |
| Tuesday   | 07:15 - 18:15 |
| Wednesday | 07:15 - 18:15 |
| Thursday  | 07:15 - 18:15 |
| Friday    | 07:15 - 18:15 |
| Saturday  | 09:15 - 18:15 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 33,000
- Service Area Population: 33,000
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 162,000  
Passenger Boardings: 162,000
- Total Operating Revenues: \$207,762
- Total Direct Operating Expenses: \$493,976
- Energy Consumption: Diesel 85,000 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 standard buses  
2 low floor buses

## ST. THOMAS

| FARES                              | CASH   | UNIT PRICE | MONTHLY PASS |
|------------------------------------|--------|------------|--------------|
| <b>Effective Date: 01/01/1998`</b> |        |            |              |
| Adults                             | \$1.60 | \$1.40     | \$56.00      |
| Children                           | \$1.10 | \$1.00     |              |
| Students                           | \$1.60 | \$1.25     | \$50.00      |
| Seniors                            | \$1.60 | \$1.25     | \$50.00      |

| VEHICLES (1999)         | ACTIVE   | STORED | AVG AGE    | PEAK | BASE     | EMPLOYEES (1999)                | FULL-TIME  | PART-TIME  |
|-------------------------|----------|--------|------------|------|----------|---------------------------------|------------|------------|
| Standard Motor Buses    | 3        |        | 19.0       | 2    |          | Operators                       | 3.0        | 2.0        |
| Low Floor Motor Buses   | 2        |        | 3.0        | 2    |          | Other Transportation Operations | 1.0        |            |
| Articulated Motor Buses |          |        |            |      |          | Mechanics (Vehicle Maintenance) | 1.0        | 1.0        |
| Trolley Buses           |          |        |            |      |          | Other Vehicle Maintenance       |            |            |
| Small / Community Bus   |          |        |            |      |          | Plant Maintenance               |            |            |
| Light Rail Vehicles     |          |        |            |      |          | General and Administration      | 1.0        | 1.0        |
| Heavy Rail Vehicles     |          |        |            |      |          | <b>TOTAL EMPLOYEES</b>          | <b>6.0</b> | <b>4.0</b> |
| Commuter Rail Vehicles  |          |        |            |      |          |                                 |            |            |
| Other:                  |          |        |            |      |          |                                 |            |            |
| <b>TOTAL</b>            | <b>5</b> |        | <b>N/A</b> |      | <b>4</b> |                                 |            |            |

| OPERATING DATA                         | 1998             | 1999             | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|------------------|------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 152,256          | 152,256          | <b>FINANCIAL PERFORMANCE</b>                     |         |         |
| Total Vehicle Kilometres               | 159,946          | 159,946          | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 38%     | 42%     |
| Revenue Vehicle Hours                  | 6,915            | 6,915            | Municipal Operating Contribution / Capita        | \$9.62  | \$8.67  |
| Total Vehicle Hours                    | 7,115            | 7,115            | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$1.91  | \$1.77  |
| Operator Paid Hours                    | 7,280            | 7,208            | <b>AVERAGE FARE</b>                              |         |         |
| Mechanic Paid Hours                    | 3,120            | 3,120            | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.19  | \$1.24  |
| Total Employee Paid Hours              | 15,080           | 15,008           |  |         |         |
| Adult Passenger Trips                  | 54,600           | 55,000           | <b>COST EFFECTIVENESS</b>                        |         |         |
| Concession Fare Trips                  | 106,211          | 106,920          | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$3.10  | \$3.05  |
| Concession Fare Trips Detail:          |                  |                  |  |         |         |
| Child Passenger Trips                  |                  |                  | <b>COST EFFICIENCY</b>                           |         |         |
| Student Passenger Trips                | 63,312           | 64,000           | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$70.05 | \$69.43 |
| Senior Passenger Trips                 | 42,899           | 43,000           |  |         |         |
| REGULAR SERVICE PASSENGER TRIPS        | 160,811          | 162,000          | <b>SERVICE UTILIZATION</b>                       |         |         |
| Regular Service Passenger Kms          |                  |                  | Reg. Serv. Pass. / Capita                        | 5.03    | 4.91    |
| Auxiliary Serv. Pass. Trips            |                  |                  | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 23.26   | 23.43   |
|  |                  |                  |  |         |         |
| Transportation Operations Expenses     | \$166,177        | \$156,906        | <b>AMOUNT OF SERVICE</b>                         |         |         |
| Fuel/Energy Exp. for Vehicles          | \$36,281         | \$37,294         | Rev. Veh. Hrs. / Capita                          | 0.22    | 0.21    |
| Vehicle Maintenance Expenses           | \$142,498        | \$142,444        |  |         |         |
| Plant Maintenance Expenses             | \$36,800         | \$41,447         | <b>AVERAGE SPEED</b>                             |         |         |
| General/Administration Expenses        | \$116,667        | \$115,885        | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 22.02   | 22.02   |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$498,422</b> | <b>\$493,976</b> | <b>VEHICLE UTILIZATION</b>                       |         |         |
| Debt Service Payment                   |                  |                  | Tot. Veh. Kms. / Active Vehicles                 | 31,989  | 31,989  |
| Total Operating Expenses               | \$498,422        | \$493,976        |  |         |         |
| REGULAR SERV. PASS. REVENUES           | \$190,637        | \$200,219        | <b>LABOUR PRODUCTIVITY</b>                       |         |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$190,637</b> | <b>\$207,762</b> | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.95    | 0.96    |
| Total Revenues                         | \$190,637        | \$207,762        |  |         |         |
| NET DIRECT OPERATING COST              | \$307,785        | \$286,214        | <b>TOP WAGE RATES</b>                            |         |         |
| NET OPERATING COST                     | \$307,785        | \$286,214        | Operators  | \$13.60 | \$13.87 |
| Provincial Operating Contribution      |                  |                  | Mechanics  | \$16.88 | \$17.20 |
| Municipal Operating Contribution       |                  |                  |  |         |         |
| Other Operating Contributions          |                  |                  |  |         |         |
| Provincial Debt Service Contribution   |                  |                  |  |         |         |
| Municipal Debt Service Contribution    |                  |                  |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                  |                  |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           |                  |                  |  |         |         |
| Provincial Capital Contribution        |                  |                  |  |         |         |
| Municipal Capital Contribution         |                  |                  |  |         |         |
| Other Capital Contributions            |                  |                  |  |         |         |

## STRATFORD

Transit Contact: Mr. P. Switzer  
General Manager & Secretary

Statistical Contact: Mr. William G. Zehr  
Treasurer

Tel: (519) 271-4703 x 243 Fax: (519) 271-7204  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 09/06/1952
- Municipal Population: 30,000
- Serves: Stratford
- Service Area Population: 30,000
- Service area size: 18.90 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Public Utility Comm.
- Ridership - Revenue Passengers: 583,631  
Passenger Boardings: 651,936
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:30 - 20:00 |
| Tuesday   | 06:30 - 20:00 |
| Wednesday | 06:30 - 20:00 |
| Thursday  | 06:30 - 24:00 |
| Friday    | 06:30 - 24:00 |
| Saturday  | 06:30 - 20:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Total Operating Revenues: \$633,291
- Total Direct Operating Expenses: \$1,434,163
- Energy Consumption:
 

|             |                |
|-------------|----------------|
| Diesel      | 294,761 litres |
| Gasoline    |                |
| Propane     |                |
| Natural Gas |                |
| Electricity |                |
- Union Affiliations: IBEW 636 (Operators)  
IBEW 636 (Mechanics)
- Active Vehicles includes: 17 standard buses

**STRATFORD**

| FARES                             | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA  |
|-----------------------------------|--------|------------|--------------|-----------|
| <b>Effective Date: 01/02/1998</b> |        |            |              |           |
| Adults                            | \$2.00 | \$1.75     | \$40.00      |           |
| Children                          | \$0.80 |            |              | Preschool |
| Students                          | \$1.50 | \$1.40     | \$40.00      |           |
| Seniors                           | \$1.75 | \$1.60     | \$40.00      | with ID   |

| VEHICLES (1999)         | ACTIVE    | STORED | AVG AGE    | PEAK      | BASE     | EMPLOYEES (1999)                | FULL-TIME   | PART-TIME  |
|-------------------------|-----------|--------|------------|-----------|----------|---------------------------------|-------------|------------|
| Standard Motor Buses    | 17        |        | 13.0       | 11        | 5        | Operators                       | 15.0        | 9.0        |
| Low Floor Motor Buses   |           |        |            |           |          | Other Transportation Operations | 1.0         |            |
| Articulated Motor Buses |           |        |            |           |          | Mechanics (Vehicle Maintenance) | 2.0         |            |
| Trolley Buses           |           |        |            |           |          | Other Vehicle Maintenance       |             |            |
| Small / Community Bus   |           |        |            |           |          | Plant Maintenance               | 1.0         |            |
| Light Rail Vehicles     |           |        |            |           |          | General and Administration      | 1.0         |            |
| Heavy Rail Vehicles     |           |        |            |           |          | <b>TOTAL EMPLOYEES</b>          | <b>20.0</b> | <b>9.0</b> |
| Commuter Rail Vehicles  |           |        |            |           |          |                                 |             |            |
| Other:                  |           |        |            |           |          |                                 |             |            |
| <b>TOTAL</b>            | <b>17</b> |        | <b>N/A</b> | <b>11</b> | <b>5</b> |                                 |             |            |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|--------------------|--------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 568,741            | 568,268            | <b>FINANCIAL PERFORMANCE</b>                     |         |         |
| Total Vehicle Kilometres               | 587,995            | 586,663            | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 45%     | 44%     |
| Revenue Vehicle Hours                  | 27,685             | 27,541             | Municipal Operating Contribution / Capita        | \$27.38 | \$26.70 |
| Total Vehicle Hours                    | 28,632             | 28,479             | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$1.32  | \$1.37  |
| Operator Paid Hours                    | 36,517             | 36,385             | <b>AVERAGE FARE</b>                              |         |         |
| Mechanic Paid Hours                    | 4,148              | 4,200              | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.03  | \$1.04  |
| Total Employee Paid Hours              | 46,926             | 46,694             |  |         |         |
| Adult Passenger Trips                  | 231,084            | 229,975            | <b>COST EFFECTIVENESS</b>                        |         |         |
| Concession Fare Trips                  | 352,391            | 353,656            | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$2.38  | \$2.46  |
| Concession Fare Trips Detail:          |                    |                    |  |         |         |
| Child Passenger Trips                  | 4,504              | 3,905              | <b>COST EFFICIENCY</b>                           |         |         |
| Student Passenger Trips                | 254,308            | 261,413            | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$48.58 | \$50.36 |
| Senior Passenger Trips                 | 93,579             | 88,338             |  |         |         |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>583,475</b>     | <b>583,631</b>     | <b>SERVICE UTILIZATION</b>                       |         |         |
| Regular Service Passenger Kms          | 4,551,105          | 4,552,322          | Reg. Serv. Pass. / Capita                        | 20.37   | 19.45   |
| Auxiliary Serv. Pass. Trips            |                    |                    | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 21.08   | 21.19   |
| Transportation Operations Expenses     | \$764,637          | \$756,169          | <b>AMOUNT OF SERVICE</b>                         |         |         |
| Fuel/Energy Exp. for Vehicles          | \$119,518          | \$121,122          | Rev. Veh. Hrs. / Capita                          | 0.97    | 0.92    |
| Vehicle Maintenance Expenses           | \$241,899          | \$272,768          | <b>AVERAGE SPEED</b>                             |         |         |
| Plant Maintenance Expenses             | \$90,612           | \$93,415           | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 20.54   | 20.63   |
| General/Administration Expenses        | \$174,310          | \$190,689          | <b>VEHICLE UTILIZATION</b>                       |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$1,390,976</b> | <b>\$1,434,163</b> | Tot. Veh. Kms. / Active Vehicles                 | 34,588  | 34,510  |
| Debt Service Payment                   |                    |                    | <b>LABOUR PRODUCTIVITY</b>                       |         |         |
| Total Operating Expenses               | \$1,390,976        | \$1,434,163        | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.76    | 0.76    |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$600,256</b>   | <b>\$607,373</b>   |  |         |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$621,395</b>   | <b>\$633,291</b>   | <b>TOP WAGE RATES</b>                            |         |         |
| Total Revenues                         | \$621,395          | \$633,291          | Operators  | \$16.70 | \$16.83 |
| NET DIRECT OPERATING COST              | \$769,581          | \$800,872          | Mechanics  | \$18.39 | \$18.54 |
| NET OPERATING COST                     | \$769,581          | \$800,872          |  |         |         |
| Provincial Operating Contribution      |                    |                    |  |         |         |
| Municipal Operating Contribution       |                    |                    |  |         |         |
| Other Operating Contributions          |                    |                    |  |         |         |
| Provincial Debt Service Contribution   |                    |                    |  |         |         |
| Municipal Debt Service Contribution    |                    |                    |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$96,322</b>    | <b>\$160,003</b>   |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$96,322</b>    | <b>\$160,003</b>   |  |         |         |
| Provincial Capital Contribution        |                    |                    |  |         |         |
| Municipal Capital Contribution         |                    |                    |  |         |         |
| Other Capital Contributions            |                    |                    |  |         |         |

## SUDBURY

Transit Contact: Mr. B. Cottam  
Asst City Manager - Community Services

Statistical Contact: Mr . J.W. Woods  
General Manager

Tel: (705) 675-3333 Fax: (705) 560-4571  
E-mail: wes.woods@city.sudbury.on.ca

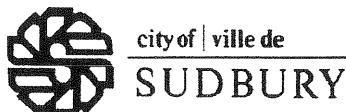
**SYSTEM HIGHLIGHTS:**

- System established: 01/01/1972
  - Serves: City of Sudbury, Town of Nickel Centre
  - Service area size:
  - Service provided by: Municipal Department
  - Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 01:30 |
| Tuesday   | 06:00 - 01:30 |
| Wednesday | 06:00 - 01:30 |
| Thursday  | 06:00 - 01:30 |
| Friday    | 06:00 - 01:30 |
| Saturday  | 06:00 - 01:30 |
| Sunday    | 09:30 - 20:30 |
| Holidays  | 09:30 - 20:30 |
  - Union Affiliations: CUPE 1662 (Operators)  
CUPE 1662 (Mechanics)  
CUPE 207 (Clerical)
- |   |  |
|---|--|
| • Municipal Population:                                   | 106,200  |
| • Service Area Population:                                | 106,200  |
| • Adult Cash Fare:  | \$2.00   |
| • Ridership - Revenue Passengers:<br>Passenger Boardings: | 3,022,863<br>3,508,745   |
| • Total Operating Revenues:                               | \$4,287,961  |
| • Total Direct Operating Expenses:                        | \$7,316,691  |
| • Energy Consumption:                                     | Diesel 1,506,422 litres<br>Gasoline 18,335 litres<br>Propane<br>Natural Gas<br>Electricity |
| • Active Vehicles includes:                               | 30 standard buses<br>13 low floor buses  |

**REMARKS:**

- Effective in May 1999, Sudbury Transit implemented deep discount ticket fare in their fare structure.

**SUDBURY**

| FARES                             | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA                                     |
|-----------------------------------|--------|------------|--------------|--|
| <b>Effective Date: 17/05/1999</b> |        |            |              |  |
| Adults                            | \$2.00 | \$1.55     | \$62.00      |  |
| Children                          | \$1.50 | \$1.05     |              |  |
| Students                          | \$2.00 | \$1.55     | \$59.00      |  |
| Seniors                           | \$1.50 | \$1.05     | \$37.00      | 65 years and over, and with \$20 annual pass |
| Other: Disabled                   | \$1.50 | \$1.05     | \$37.00      | With \$20 year pass                          |

| VEHICLES (1999)         | ACTIVE    | STORED | AVG AGE    | PEAK      | BASE      | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|-----------|--------|------------|-----------|-----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 30        |        |            | 25        | 12        | Operators                       | 57.0      | 26.0      |
| Low Floor Motor Buses   | 13        |        |            | 13        | 13        | Other Transportation Operations | 4.0       |           |
| Articulated Motor Buses |           |        |            |           |           | Mechanics (Vehicle Maintenance) | 7.0       |           |
| Trolley Buses           |           |        |            |           |           | Other Vehicle Maintenance       | 8.0       | 2.0       |
| Small / Community Bus   |           |        |            |           |           | Plant Maintenance               |           |           |
| Light Rail Vehicles     |           |        |            |           |           | General and Administration      | 4.0       | 3.0       |
| Heavy Rail Vehicles     |           |        |            |           |           | TOTAL EMPLOYEES                 | 80.0      | 31.0      |
| Commuter Rail Vehicles  |           |        |            |           |           |                                 |           |           |
| Other:                  |           |        |            |           |           |                                 |           |           |
| <b>TOTAL</b>            | <b>43</b> |        | <b>N/A</b> | <b>38</b> | <b>25</b> |                                 |           |           |

| OPERATING DATA                         | 1998               | 1999               | PERFORMANCE INDICATORS                           | 1998          | 1999          |
|--|--------------------|--------------------|--|---------------|---------------|
| Revenue Vehicle Kilometres             | 2,557,535          | 2,570,065          | FINANCIAL PERFORMANCE                            |               |               |
| Total Vehicle Kilometres               | 2,577,572          | 2,584,911          | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 62%           | 59%           |
| Revenue Vehicle Hours                  | 117,297            | 110,940            | Municipal Operating Contribution / Capita        | \$24.23       | \$28.28       |
| Total Vehicle Hours                    | 117,567            | 120,446            | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$0.87        | \$1.00        |
| Operator Paid Hours                    | 166,937            | 168,394            | AVERAGE FARE                                     |               |               |
| Mechanic Paid Hours                    | 13,801             | 19,145             | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.40        | \$1.38        |
| Total Employee Paid Hours              | 221,630            | 226,582            |  |               |               |
| Adult Passenger Trips                  |                    |                    | COST EFFECTIVENESS                               |               |               |
| Concession Fare Trips                  |                    |                    | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$2.31        | \$2.42        |
| Concession Fare Trips Detail:          |                    |                    |  |               |               |
| Child Passenger Trips                  |                    |                    | COST EFFICIENCY                                  |               |               |
| Student Passenger Trips                |                    |                    | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$62.63       | \$60.75       |
| Senior Passenger Trips                 |                    |                    |  |               |               |
| REGULAR SERVICE PASSENGER TRIPS        | 3,190,122          | 3,022,863          | SERVICE UTILIZATION                              |               |               |
| Regular Service Passenger Kms          |                    | 60,759,546         | Reg. Serv. Pass. / Capita                        | 30.04         | 28.46         |
| Auxiliary Serv. Pass. Trips            |                    |                    | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 27.20         | 27.25         |
| Transportation Operations Expenses     | \$4,331,952        | \$4,345,626        | AMOUNT OF SERVICE                                |               |               |
| Fuel/Energy Exp. for Vehicles          | \$651,440          | \$701,533          | Rev. Veh. Hrs. / Capita                          | 1.10          | 1.04          |
| Vehicle Maintenance Expenses           | \$1,113,523        | \$1,133,385        | AVERAGE SPEED                                    |               |               |
| Plant Maintenance Expenses             | \$553,762          | \$612,177          | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 21.80         | 23.17         |
| General/Administration Expenses        | \$537,133          | \$523,970          | VEHICLE UTILIZATION                              |               |               |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$7,363,365</b> | <b>\$7,316,691</b> | Tot. Veh. Kms. / Active Vehicles                 | <b>59,944</b> | <b>60,114</b> |
| Debt Service Payment                   |                    |                    | LABOUR PRODUCTIVITY                              |               |               |
| Total Operating Expenses               | \$7,363,365        | \$7,366,542        | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.70          | 0.66          |
| REGULAR SERV. PASS. REVENUES           | \$4,476,416        | \$4,175,721        |  |               |               |
| TOTAL OPERATING REVENUES               | \$4,593,843        | \$4,287,961        | TOP WAGE RATES                                   |               |               |
| Total Revenues                         | \$4,790,155        | \$4,362,987        | Operators  | \$17.80       | \$18.16       |
| NET DIRECT OPERATING COST              | \$2,769,522        | \$3,028,730        | Mechanics  | \$20.24       | \$20.64       |
| NET OPERATING COST                     | \$2,573,210        | \$3,003,555        |  |               |               |
| Provincial Operating Contribution      |                    |                    |  |               |               |
| Municipal Operating Contribution       |                    |                    |  |               |               |
| Other Operating Contributions          |                    |                    |  |               |               |
| Provincial Debt Service Contribution   |                    |                    |  |               |               |
| Municipal Debt Service Contribution    |                    |                    |  |               |               |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$99,000</b>    | <b>\$2,050,000</b> |  |               |               |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$99,000</b>    | <b>\$2,050,000</b> |  |               |               |
| Provincial Capital Contribution        |                    |                    |  |               |               |
| Municipal Capital Contribution         |                    |                    |  |               |               |
| Other Capital Contributions            |                    |                    |  |               |               |

## THUNDER BAY

Transit Contact: Mr. Alex Grant  
Transit Manager

Statistical Contact: Mr. Alex Grant  
Transit Manager

Tel: (807) 684-2187 Fax: (807) 345-5744  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 05/05/1892
- Municipal Population: 113,000
- Serves: City of Thunder Bay
- Service Area Population: 112,000
- Service area size:
- Adult Cash Fare: \$1.60
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 3,516,917  
Passenger Boardings: 4,290,639
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:00 - 01:40 |
| Tuesday   | 05:00 - 01:40 |
| Wednesday | 05:00 - 01:40 |
| Thursday  | 05:00 - 01:40 |
| Friday    | 05:00 - 01:40 |
| Saturday  | 05:00 - 01:40 |
| Sunday    | 05:00 - 01:40 |
| Holidays  | N/A           |
- Total Operating Revenues: \$3,747,003
- Total Direct Operating Expenses: \$9,911,408
- Energy Consumption: Diesel 1,630,300 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 17 standard buses  
32 low floor buses
- Union Affiliations: ATU 966 (Operators)  
ATU 966 (Mechanics)

## THUNDER BAY

| FARES                                  | CASH          | UNIT PRICE         | MONTHLY PASS   | OTHER Semester Pass |
|--|---------------|--------------------|----------------|---------------------|
| Effective Date: 01/04/1999             |               |                    |                |                     |
| Adults                                 | \$1.60        | \$1.20             | \$55.00        |                     |
| Children                               | \$1.60        | \$1.20             | \$45.00        |                     |
| Students                               | \$1.60        | \$1.20             | \$45.00        |                     |
| Seniors                                | \$1.60        | \$1.20             | \$45.00        |                     |
| Other: Disabled                        | \$1.60        | \$1.20             | \$45.00        |                     |
| Post Secondary                         | \$1.60        | \$1.20             |                | \$180/4 months      |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b> | <b>STORED</b>      | <b>AVG AGE</b> | <b>PEAK</b>         |
| Standard Motor Buses                   | 17            |                    |                | 12                  |
| Low Floor Motor Buses                  | 32            |                    |                | 32                  |
| Articulated Motor Buses                |               |                    |                | 23                  |
| Trolley Buses                          |               |                    |                |                     |
| Small / Community Bus                  |               |                    |                |                     |
| Light Rail Vehicles                    |               |                    |                |                     |
| Heavy Rail Vehicles                    |               |                    |                |                     |
| Commuter Rail Vehicles                 |               |                    |                |                     |
| Other:                                 |               |                    |                |                     |
| <b>TOTAL</b>                           | <b>49</b>     | <b>N/A</b>         | <b>44</b>      | <b>27</b>           |
| <b>OPERATING DATA</b>                  |               | <b>1998</b>        |                | <b>1999</b>         |
| Revenue Vehicle Kilometres             |               | 3,299,010          |                | 3,317,524           |
| Total Vehicle Kilometres               |               | 3,311,512          |                | 3,333,386           |
| Revenue Vehicle Hours                  |               | 157,662            |                | 157,670             |
| Total Vehicle Hours                    |               | 158,440            |                | 158,525             |
| Operator Paid Hours                    |               | 218,400            |                | 218,400             |
| Mechanic Paid Hours                    |               | 14,560             |                | 14,560              |
| Total Employee Paid Hours              |               | 304,980            |                | 298,740             |
| Adult Passenger Trips                  |               | 1,712,622          |                | 3,009,417           |
| Concession Fare Trips                  |               | 1,543,314          |                | 507,500             |
| Concession Fare Trips Detail:          |               |                    |                |                     |
| Child Passenger Trips                  |               |                    |                |                     |
| Student Passenger Trips                |               | 761,889            |                | 252,227             |
| Senior Passenger Trips                 |               | 768,400            |                | 255,273             |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> |               | <b>3,255,936</b>   |                | <b>3,516,917</b>    |
| Regular Service Passenger Kms          |               | 22,791,552         |                | 24,618,419          |
| Auxiliary Serv. Pass. Trips            |               | 1,842              |                | 2,236               |
| Transportation Operations Expenses     |               | \$5,002,110        |                | \$4,689,886         |
| Fuel/Energy Exp. for Vehicles          |               | \$969,200          |                | \$891,855           |
| Vehicle Maintenance Expenses           |               | \$1,980,560        |                | \$2,133,515         |
| Plant Maintenance Expenses             |               | \$715,404          |                | \$798,797           |
| General/Administration Expenses        |               | \$938,026          |                | \$1,397,355         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |               | <b>\$9,605,300</b> |                | <b>\$9,911,408</b>  |
| Debt Service Payment                   |               |                    |                |                     |
| Total Operating Expenses               |               | \$9,605,300        |                | \$9,911,408         |
| <b>REGULAR SERV. PASS. REVENUES</b>    |               | <b>\$3,467,048</b> |                | <b>\$3,703,787</b>  |
| <b>TOTAL OPERATING REVENUES</b>        |               | <b>\$3,490,912</b> |                | <b>\$3,747,003</b>  |
| Total Revenues                         |               | \$3,510,008        |                | \$3,747,003         |
| <b>NET DIRECT OPERATING COST</b>       |               | <b>\$6,114,388</b> |                | <b>\$6,164,405</b>  |
| <b>NET OPERATING COST</b>              |               | <b>\$6,095,292</b> |                | <b>\$6,164,405</b>  |
| Provincial Operating Contribution      |               |                    |                |                     |
| Municipal Operating Contribution       |               |                    |                |                     |
| Other Operating Contributions          |               |                    |                |                     |
| Provincial Debt Service Contribution   |               |                    |                |                     |
| Municipal Debt Service Contribution    |               |                    |                |                     |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |               |                    |                | <b>\$4,688,400</b>  |
| <b>TOTAL CAPITAL FUNDING</b>           |               |                    |                | <b>\$4,688,400</b>  |
| Provincial Capital Contribution        |               |                    |                | \$2,771,300         |
| Municipal Capital Contribution         |               |                    |                | \$1,917,100         |
| Other Capital Contributions            |               |                    |                |                     |

## TIMMINS

Transit Contact: Mr. John S. Craig  
Transit Superintendent

Statistical Contact: Mr. John S. Craig  
Transit Superintendent

Tel: (705) 264-1331 x475 Fax: (705) 360-1405  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/02/1975
- Municipal Population: 46,000
- Serves: City of Timmins
- Service Area Population: 44,629
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 630,627  
Passenger Boardings: 783,965
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 00:30 |
| Tuesday   | 06:00 - 00:30 |
| Wednesday | 06:00 - 00:30 |
| Thursday  | 06:00 - 00:30 |
| Friday    | 06:00 - 00:30 |
| Saturday  | 06:00 - 00:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Total Operating Revenues: \$1,139,474
- Total Direct Operating Expenses: \$2,741,712
- Union Affiliations: CUPE 1544 (Operators)  
CUPE 1544 (Mechanics)  
CUPE 434 (Administration)
- Energy Consumption: Diesel 442,544 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 10 standard buses  
11 low floor buses

**TIMMINS**

| FARES                                  | CASH           | UNIT PRICE         | MONTHLY PASS   | CRITERIA                             |
|--|----------------|--------------------|----------------|--------------------------------------|
| Effective Date: 01/05/1997             |                |                    |                |                                      |
| Adults                                 | \$2.00         | \$2.00             | \$80.00        |                                      |
| Children                               | \$1.70         | \$1.70             | \$68.00        |                                      |
| Students                               | \$1.70         | \$1.70             | \$68.00        | 4 years and over<br>to grade 12, OAC |
| Seniors                                | \$1.50         | \$1.50             | \$60.00        | 65 years and over                    |
| Other: College<br>Blind                | \$1.95<br>Free | \$1.95             | \$78.00        |                                      |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b>  | <b>STORED</b>      | <b>AVG AGE</b> | <b>PEAK</b>                          |
| Standard Motor Buses                   | 10             | 3                  | 22.0           | 4                                    |
| Low Floor Motor Buses                  | 11             |                    | 2.0            | 9                                    |
| Articulated Motor Buses                |                |                    |                | 6                                    |
| Trolley Buses                          |                |                    |                |                                      |
| Small / Community Bus                  |                |                    |                |                                      |
| Light Rail Vehicles                    |                |                    |                |                                      |
| Heavy Rail Vehicles                    |                |                    |                |                                      |
| Commuter Rail Vehicles                 |                |                    |                |                                      |
| Other:                                 |                |                    |                |                                      |
| <b>TOTAL</b>                           | <b>21</b>      | <b>3</b>           | <b>N/A</b>     | <b>13</b>                            |
|  |                |                    |                | <b>BASE</b>                          |
|  |                |                    |                | 2                                    |
|  |                |                    |                | Operators                            |
|  |                |                    |                | Other Transportation Operations      |
|  |                |                    |                | Mechanics (Vehicle Maintenance)      |
|  |                |                    |                | Other Vehicle Maintenance            |
|  |                |                    |                | Plant Maintenance                    |
|  |                |                    |                | General and Administration           |
|  |                |                    |                | <b>TOTAL EMPLOYEES</b>               |
|  |                |                    |                | 33.0                                 |
|  |                |                    |                | 7.0                                  |
| <b>OPERATING DATA</b>                  |                | <b>1998</b>        |                | <b>1999</b>                          |
| Revenue Vehicle Kilometres             |                | 745,563            |                | 745,767                              |
| Total Vehicle Kilometres               |                | 859,822            |                | 852,981                              |
| Revenue Vehicle Hours                  |                | 37,230             |                | 37,320                               |
| Total Vehicle Hours                    |                | 40,278             |                | 40,319                               |
| Operator Paid Hours                    |                | 55,081             |                | 50,748                               |
| Mechanic Paid Hours                    |                | 12,914             |                | 11,814                               |
| Total Employee Paid Hours              |                | 90,673             |                | 85,293                               |
| Adult Passenger Trips                  |                | 378,054            |                | 359,457                              |
| Concession Fare Trips                  |                | 285,200            |                | 271,170                              |
| Concession Fare Trips Detail:          |                |                    |                |                                      |
| Child Passenger Trips                  |                |                    |                |                                      |
| Student Passenger Trips                |                | 132,650            |                | 126,125                              |
| Senior Passenger Trips                 |                | 86,223             |                | 81,982                               |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> |                | <b>663,254</b>     |                | <b>630,627</b>                       |
| Regular Service Passenger Kms          |                | 2,984,643          |                | 2,837,822                            |
| Auxiliary Serv. Pass. Trips            |                | 10                 |                | 40                                   |
| Transportation Operations Expenses     |                | \$1,383,214        |                | \$1,374,892                          |
| Fuel/Energy Exp. for Vehicles          |                | \$213,507          |                | \$209,699                            |
| Vehicle Maintenance Expenses           |                | \$600,675          |                | \$828,972                            |
| Plant Maintenance Expenses             |                | \$153,282          |                | \$147,595                            |
| General/Administration Expenses        |                | \$176,466          |                | \$180,554                            |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |                | <b>\$2,527,144</b> |                | <b>\$2,741,712</b>                   |
| Debt Service Payment                   |                |                    |                |                                      |
| Total Operating Expenses               |                | \$2,541,144        |                | \$2,741,712                          |
| <b>REGULAR SERV. PASS. REVENUES</b>    |                | <b>\$1,201,551</b> |                | <b>\$1,133,062</b>                   |
| <b>TOTAL OPERATING REVENUES</b>        |                | <b>\$1,211,546</b> |                | <b>\$1,139,474</b>                   |
| Total Revenues                         |                | \$1,212,048        |                | \$1,139,813                          |
| <b>NET DIRECT OPERATING COST</b>       |                | <b>\$1,315,598</b> |                | <b>\$1,602,238</b>                   |
| NET OPERATING COST                     |                | \$1,329,096        |                | \$1,601,899                          |
| Provincial Operating Contribution      |                |                    |                | \$3,000                              |
| Municipal Operating Contribution       |                | \$1,329,096        |                | \$1,598,899                          |
| Other Operating Contributions          |                |                    |                |                                      |
| Provincial Debt Service Contribution   |                |                    |                |                                      |
| Municipal Debt Service Contribution    |                |                    |                |                                      |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                | <b>\$1,084,139</b> |                | <b>\$1,461,835</b>                   |
| <b>TOTAL CAPITAL FUNDING</b>           |                | <b>\$1,084,139</b> |                | <b>\$1,461,835</b>                   |
| Provincial Capital Contribution        |                | \$813,104          |                | \$1,096,376                          |
| Municipal Capital Contribution         |                | \$271,035          |                | \$365,459                            |
| Other Capital Contributions            |                |                    |                |                                      |

# TORONTO

Transit Contact: Mr. Vincent Rodo  
Gen Manager - Executive & Gen Secretary

Statistical Contact: Mr. Jim Rubin  
Statistical Economist

Tel: (416) 393-3640 Fax: (416) 338-0127  
E-mail: [jim.rubin@TTC.ca](mailto:jim.rubin@TTC.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 01/01/1954
- Serves: City of Toronto
- Service area size: 632.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 02:00 |
| Tuesday   | 06:00 - 02:00 |
| Wednesday | 06:00 - 02:00 |
| Thursday  | 06:00 - 02:00 |
| Friday    | 06:00 - 02:00 |
| Saturday  | 06:00 - 02:00 |
| Sunday    | 06:00 - 02:00 |
| Holidays  | 06:00 - 02:00 |
- Union Affiliations: ATU 113 (Operators)  
ATU 113 (Mechanics)  
CUPE 2 (Other maintenance)
- Disruption during 1999: Strike  
Start Date: 19/04/1999  
End Date: 21/04/1999  
Duration: 3 days

**REMARKS:**

- The Contributions towards the TTC Stabilization Reserve were \$1,109,000 and \$7,150,000 for 1998 and 1999 respectively.

|                                    |  |
|------------------------------------|--|
| • Municipal Population:            | 2,385,421                              |
| • Service Area Population:         | 2,385,421                              |
| • Adult Cash Fare:                 | \$2.00                                 |
| • Ridership - Revenue Passengers:  | 392,593,000                            |
| Passenger Boardings:               | 680,177,953                            |
| • Total Operating Revenues:        | \$569,753,207                          |
| • Total Direct Operating Expenses: | \$681,998,223                          |
| • Energy Consumption:              | Diesel 51,500,299 litres               |
|                                    | Gasoline                               |
|                                    | Propane                                |
|                                    | Natural Gas 5,600,000 cubic-metres     |
|                                    | Electricity 309,181,600 kilowatt-hours |
| • Active Vehicles includes:        | 1350 standard buses                    |
|                                    | 102 low floor buses                    |
|                                    | 31 articulated buses                   |
|                                    | 248 light rail vehicles                |
|                                    | 660 heavy rail vehicles                |
|                                    | 28 SRT                                 |

## TORONTO



THE BETTER WAY

| FARES                    | CASH   | UNIT PRICE | MONTHLY PASS | OTHER Monthly Subscription Pass | CRITERIA              |
|--------------------------|--------|------------|--------------|---------------------------------|-----------------------|
| Effective Date: 03/05/99 |        |            |              |                                 |                       |
| Adults                   | \$2.00 | \$1.70     | \$88.50      | \$81.00                         |                       |
| Children                 | \$0.50 | \$0.40     |              |                                 | 12 years and under    |
| Students                 | \$1.40 | \$1.13     | \$75.00      | \$69.00                         | With TTC Student card |
| Seniors                  | \$1.40 | \$1.13     | \$75.00      | \$69.00                         | With ID               |
| Other: Day Pass - \$7.00 |        |            |              |                                 |                       |
| GTA Weekly - \$36.25     |        |            |              |                                 |                       |

| VEHICLES (1999)         | ACTIVE       | STORED     | AVG AGE    | PEAK         | BASE         | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|--------------|------------|------------|--------------|--------------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 1,350        | 100        | 12.4       | 1,131        | 606          | Operators                       | 3,771.0   |           |
| Low Floor Motor Buses   | 102          |            | 1.4        | 64           | 46           | Other Transportation Operations | 748.0     |           |
| Articulated Motor Buses | 31           | 17         | 11.8       | 30           | 3            | Mechanics (Vehicle Maintenance) | 426.0     |           |
| Trolley Buses           |              |            |            |              |              | Other Vehicle Maintenance       | 2,028.0   |           |
| Small / Community Bus   |              |            |            |              |              | Plant Maintenance               | 1,687.0   |           |
| Light Rail Vehicles     | 248          |            | 19.0       | 176          | 113          | General and Administration      | 928.0     | 11.0      |
| Heavy Rail Vehicles     | 660          |            | 14.0       | 504          | 276          | TOTAL EMPLOYEES                 | 9,588.0   | 11.0      |
| Commuter Rail Vehicles  |              |            |            |              |              |                                 |           |           |
| Other: SRT              | 28           |            | 15.0       | 24           | 16           |                                 |           |           |
| <b>TOTAL</b>            | <b>2,419</b> | <b>117</b> | <b>N/A</b> | <b>1,929</b> | <b>1,060</b> |                                 |           |           |

| OPERATING DATA                         | 1998                 | 1999                 | PERFORMANCE INDICATORS   | 1998    | 1999    |
|--|----------------------|----------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 178,284,000          | 177,216,045          | FINANCIAL PERFORMANCE  |         |         |
| Total Vehicle Kilometres               | 179,935,000          | 177,275,018          | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)   | 81%     | 84%     |
| Revenue Vehicle Hours                  | 7,977,050            | 7,949,867            | Municipal Operating Contribution / Capita  | \$62.63 | \$62.42 |
| Total Vehicle Hours                    | 8,049,103            | 7,954,008            | Net Dir. Oper. Cost / Reg. Serv. Pass.   | \$0.33  | \$0.29  |
| Operator Paid Hours *                  | 11,110,000           | 11,090,000           | AVERAGE FARE   |         |         |
| Mechanic Paid Hours *                  | 5,410,000            | 5,390,000            | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.   | \$1.39  | \$1.42  |
| Total Employee Paid Hours              | 21,775,000           | 21,885,000           |  |         |         |
| Adult Passenger Trips                  | 301,573,000          | 306,849,000          | COST EFFECTIVENESS   |         |         |
| Concession Fare Trips                  | 87,116,000           | 85,744,000           | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.  | \$1.74  | \$1.74  |
| Concession Fare Trips Detail:          |                      |                      |  |         |         |
| Child Passenger Trips                  | 13,984,000           | 13,395,000           | COST EFFICIENCY  |         |         |
| Student Passenger Trips                | 38,210,000           | 37,804,000           | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.  | \$84.18 | \$85.74 |
| Senior Passenger Trips                 | 24,965,000           | 24,064,000           | SERVICE UTILIZATION  |         |         |
| REGULAR SERVICE PASSENGER TRIPS        | 388,689,000          | 392,593,000          | Reg. Serv. Pass. / Capita  | 162.94  | 164.58  |
| Regular Service Passenger Kms          | 3,925,758,900        | 3,965,189,300        | Reg. Serv. Pass. / Rev. Veh. Hrs.  | 48.73   | 49.38   |
| Auxiliary Serv. Pass. Trips            | 2,058,176            | 2,122,961            | AMOUNT OF SERVICE  |         |         |
| Transportation Operations Expenses     | \$276,792,763        | \$286,085,843        | Rev. Veh. Hrs. / Capita  | 3.34    | 3.33    |
| Fuel/Energy Exp. for Vehicles          | \$46,272,428         | \$46,183,869         | AVERAGE SPEED  |         |         |
| Vehicle Maintenance Expenses           | \$177,021,518        | \$175,430,189        | Rev. Veh. Kms. / Rev. Veh. Hrs.  | 22.35   | 22.29   |
| Plant Maintenance Expenses             | \$96,478,075         | \$98,181,191         |  |         |         |
| General/Administration Expenses        | \$81,022,472         | \$76,117,131         | VEHICLE UTILIZATION  |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$677,587,256</b> | <b>\$681,998,223</b> | Tot. Veh. Kms. / Active Vehicles   | 75,318  | 73,284  |
| Debt Service Payment                   |                      |                      | LABOUR PRODUCTIVITY  |         |         |
| Total Operating Expenses               | \$713,258,994        | \$734,132,176        | Rev. Veh. Hrs. / Operator Paid Hrs. *  | 0.72    | 0.72    |
| REGULAR SERV. PASS. REVENUES           | \$539,426,906        | \$558,536,601        |  |         |         |
| TOTAL OPERATING REVENUES               | \$550,203,733        | \$569,753,207        | TOP WAGE RATES   |         |         |
| Total Revenues                         | \$563,870,906        | \$585,244,176        | Operators  | \$20.36 | \$21.02 |
| NET DIRECT OPERATING COST              | \$127,383,523        | \$112,245,016        | Mechanics  | \$23.78 | \$24.26 |
| NET OPERATING COST                     | \$149,388,000        | \$148,888,000        |  |         |         |
| Provincial Operating Contribution      |                      |                      | Notes:   |         |         |
| Municipal Operating Contribution       |                      |                      | * Operator Paid Hours included Other Transportation Operations Paid Hours in both years.       |         |         |
| Other Operating Contributions          |                      |                      | Mechanic Paid Hours included Other Vehicle Maintenance and Servicing Paid Hours in both years. |         |         |
| Provincial Debt Service Contribution   |                      |                      |  |         |         |
| Municipal Debt Service Contribution    |                      |                      |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$577,839,000</b> | <b>\$647,014,000</b> |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$577,839,000</b> | <b>\$647,014,000</b> |  |         |         |
| Provincial Capital Contribution        | \$397,586,000        |                      |  |         |         |
| Municipal Capital Contribution         | \$156,385,000        | \$623,414,000        |  |         |         |
| Other Capital Contributions            | \$23,868,000         | \$23,600,000         |  |         |         |

## VALLEY EAST

Transit Contact: Mr. Roland Chenier  
Chief Administrative Officer

Statistical Contact: Ms. Louise Lacroix Joannis  
Manager/Owner of Northway Bus Lines

Tel: (705) 858-1320 Fax: (705) 858-1331  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established:
- Serves: City of Valley East, Town of Capreol
- Service area size:
- Service provided by: Municipal Department, under contract with Northway Bus Lines Inc.
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:45 - 22:30 |
| Tuesday   | 06:45 - 22:30 |
| Wednesday | 06:45 - 22:30 |
| Thursday  | 06:45 - 22:30 |
| Friday    | 06:45 - 22:30 |
| Saturday  | 07:45 - 22:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 29,000
- Service Area Population: 27,500
- Adult Cash Fare: \$1.70
- Ridership - Revenue Passengers:  
Passenger Boardings: 67,586
- Total Operating Revenues: \$187,119
- Total Direct Operating Expenses: \$224,627
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 standard buses

## VALLEY EAST

| FARES                      | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA          |
|----------------------------|--------|------------|--------------|-------------------|
| Effective Date: 13/04/1998 |        |            |              |                   |
| Adults                     | \$1.70 |            |              |                   |
| Children                   | Free   |            |              | 5 years and under |
| Students                   | \$1.40 |            |              | 6 years and over  |
| Seniors                    | \$1.40 |            |              |                   |

| VEHICLES (1999)         | ACTIVE   | STORED   | AVG AGE    | PEAK     | BASE     | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|----------|----------|------------|----------|----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 3        | 1        | 2.0        | 2        | 1        | Operators                       | 2.0       | 2.0       |
| Low Floor Motor Buses   |          |          |            |          |          | Other Transportation Operations |           | 1.0       |
| Articulated Motor Buses |          |          |            |          |          | Mechanics (Vehicle Maintenance) |           | 1.0       |
| Trolley Buses           |          |          |            |          |          | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   |          |          |            |          |          | Plant Maintenance               |           |           |
| Light Rail Vehicles     |          |          |            |          |          | General and Administration      |           | 1.0       |
| Heavy Rail Vehicles     |          |          |            |          |          | TOTAL EMPLOYEES                 | 2.0       | 5.0       |
| Commuter Rail Vehicles  |          |          |            |          |          |                                 |           |           |
| Other:                  |          |          |            |          |          |                                 |           |           |
| <b>TOTAL</b>            | <b>3</b> | <b>1</b> | <b>N/A</b> | <b>2</b> | <b>1</b> |                                 |           |           |

| OPERATING DATA                         | 1998             | 1999 | PERFORMANCE INDICATORS                           | 1998 | 1999    |
|--|------------------|------|--|------|---------|
| Revenue Vehicle Kilometres             |                  |      | FINANCIAL PERFORMANCE                            |      |         |
| Total Vehicle Kilometres               |                  |      | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) |      | 83 %    |
| Revenue Vehicle Hours                  |                  |      | Municipal Operating Contribution / Capita        |      | \$2.06  |
| Total Vehicle Hours                    |                  |      | Net Dir. Oper. Cost / Reg. Serv. Pass.           |      | \$0.55  |
| Operator Paid Hours                    | 5,396            |      | AVERAGE FARE                                     |      |         |
| Mechanic Paid Hours                    | 290              |      | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         |      | \$2.77  |
| Total Employee Paid Hours              | 6,001            |      |  |      |         |
| Adult Passenger Trips                  |                  |      | COST EFFECTIVENESS                               |      |         |
| Concession Fare Trips                  |                  |      | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          |      | \$3.32  |
| Concession Fare Trips Detail:          |                  |      |  |      |         |
| Child Passenger Trips                  |                  |      | COST EFFICIENCY                                  |      |         |
| Student Passenger Trips                |                  |      | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            |      |         |
| Senior Passenger Trips                 |                  |      |  |      |         |
| REGULAR SERVICE PASSENGER TRIPS        | 67,586           |      | SERVICE UTILIZATION                              |      |         |
| Regular Service Passenger Kms          |                  |      | Reg. Serv. Pass. / Capita                        |      | 2.46    |
| Auxiliary Serv. Pass. Trips            |                  |      | Reg. Serv. Pass. / Rev. Veh. Hrs.                |      |         |
| Transportation Operations Expenses     | \$90,202         |      | AMOUNT OF SERVICE                                |      |         |
| Fuel/Energy Exp. for Vehicles          | \$34,711         |      | Rev. Veh. Hrs. / Capita                          |      |         |
| Vehicle Maintenance Expenses           | \$79,293         |      |  |      |         |
| Plant Maintenance Expenses             |                  |      | AVERAGE SPEED                                    |      |         |
| General/Administration Expenses        | \$20,421         |      | Rev. Veh. Kms. / Rev. Veh. Hrs.                  |      |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$224,627</b> |      | VEHICLE UTILIZATION                              |      |         |
| Debt Service Payment                   |                  |      | Tot. Veh. Kms. / Active Vehicles                 |      |         |
| Total Operating Expenses               | \$224,627        |      |  |      |         |
| REGULAR SERV. PASS. REVENUES           | \$187,119        |      | LABOUR PRODUCTIVITY                              |      |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$187,119</b> |      | Rev. Veh. Hrs. / Operator Paid Hrs.              |      |         |
| Total Revenues                         | \$187,119        |      |  |      |         |
| NET DIRECT OPERATING COST              | \$37,508         |      | TOP WAGE RATES                                   |      |         |
| NET OPERATING COST                     | \$37,508         |      | Operators  |      | \$14.30 |
| Provincial Operating Contribution      |                  |      | Mechanics  |      | \$17.50 |
| Municipal Operating Contribution       |                  |      |  |      |         |
| Other Operating Contributions          |                  |      |  |      |         |
| Provincial Debt Service Contribution   |                  |      |  |      |         |
| Municipal Debt Service Contribution    |                  |      |  |      |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$120,000</b> |      |  |      |         |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$120,000</b> |      |  |      |         |
| Provincial Capital Contribution        |                  |      |  |      |         |
| Municipal Capital Contribution         |                  |      |  |      |         |
| Other Capital Contributions            |                  |      |  |      |         |
|  | \$30,000         |      |  |      |         |
|  | \$90,000         |      |  |      |         |

## VAUGHAN

Transit Contact: Mr. Richard Takagi, CET  
Manager of Public Transit

Statistical Contact: Mr. Robert Di Profio  
Transit Technician

Tel: (905) 832-8585 x6184 Fax: (905) 832-5680  
E-mail: [diprofir@city.vaughan.on.ca](mailto:diprofir@city.vaughan.on.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 1976
  - Serves: Vaughan
  - Service area size: 275.30 square kilometres
  - Service provided by: Municipal Department, under contract with Can-Ar Coach Service and TTC
  - Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:30 - 23:00 |
| Tuesday   | 05:30 - 23:00 |
| Wednesday | 05:30 - 23:00 |
| Thursday  | 05:30 - 23:00 |
| Friday    | 05:30 - 23:00 |
| Saturday  | 07:00 - 19:30 |
| Sunday    | 08:00 - 20:00 |
| Holidays  | 08:00 - 20:00 |
  - Union Affiliations: ATU 1587 (Operators)  
Mechanics Union Information N/A
  - Disruption during 1999: Transit strike  
Start Date: 19/04/1999  
End Date: 21/04/1999  
Duration: 3 days
- Municipal Population: 182,000
  - Service Area Population: 182,000
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 2,301,685  
Passenger Boardings: 2,805,528
  - Total Operating Revenues: \$4,340,851
  - Total Direct Operating Expenses: \$6,448,709
  - Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
  - Active Vehicles includes: 21 standard buses  
5 low floor buses

VAUGHAN



| FARES                       | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA              |
|-----------------------------|--------|------------|--------------|-----------------------|
| Effective Date: 01/01/1997  |        |            |              |                       |
| Adults                      | \$2.00 | \$1.60     | \$64.00      |                       |
| Children                    | \$1.00 |            |              | Under 12 years        |
| Students                    | \$1.50 | \$1.25     | \$49.00      | 12-19 years           |
| Seniors                     | \$1.00 |            |              | Over 65 years with ID |
| Other: GTA Weekly - \$36.25 |        |            |              |                       |

| VEHICLES (1999) *       | ACTIVE    | STORED | AVG AGE    | PEAK      | BASE     | EMPLOYEES (1999) *              | FULL-TIME | PART-TIME |
|-------------------------|-----------|--------|------------|-----------|----------|---------------------------------|-----------|-----------|
| Standard Motor Buses    | 21        |        | 11.8       | 18        | 3        | Operators                       | 28.0      | 18.0      |
| Low Floor Motor Buses   | 5         |        | 0.6        | 5         | 4        | Other Transportation Operations | 3.0       |           |
| Articulated Motor Buses |           |        |            |           |          | Mechanics (Vehicle Maintenance) | 5.0       |           |
| Trolley Buses           |           |        |            |           |          | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   |           |        |            |           |          | Plant Maintenance               |           |           |
| Light Rail Vehicles     |           |        |            |           |          | General and Administration      | 4.0       | 1.0       |
| Heavy Rail Vehicles     |           |        |            |           |          | TOTAL EMPLOYEES                 | 40.0      | 19.0      |
| Commuter Rail Vehicles  |           |        |            |           |          |                                 |           |           |
| Other:                  |           |        |            |           |          |                                 |           |           |
| <b>TOTAL</b>            | <b>26</b> |        | <b>N/A</b> | <b>23</b> | <b>7</b> |                                 |           |           |

| OPERATING DATA                       | 1998        | 1999        | PERFORMANCE INDICATORS  | 1998    | 1999    |
|--------------------------------------|-------------|-------------|---|---------|---------|
| Revenue Vehicle Kilometres           | 2,133,952   | 2,223,369   | FINANCIAL PERFORMANCE   |         |         |
| Total Vehicle Kilometres             | 2,133,952   | 2,223,369   | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)              | 70%     | 67%     |
| Revenue Vehicle Hours                | 92,433      | 95,481      | Municipal Operating Contribution / Capita                     | \$11.67 | \$11.31 |
| Total Vehicle Hours                  | 92,433      | 95,481      | Net Dir. Oper. Cost / Reg. Serv. Pass.                        | \$0.84  | \$0.92  |
| Operator Paid Hours                  |             |             | AVERAGE FARE  |         |         |
| Mechanic Paid Hours                  |             |             | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.                      | \$1.92  | \$1.86  |
| Total Employee Paid Hours            |             |             | COST EFFECTIVENESS  |         |         |
| Adult Passenger Trips                |             |             | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.                       | \$2.80  | \$2.80  |
| Concession Fare Trips                |             |             | COST EFFICIENCY   |         |         |
| Concession Fare Trips Detail:        |             |             | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.                         | \$64.90 | \$67.54 |
| Child Passenger Trips                |             |             | SERVICE UTILIZATION   |         |         |
| Student Passenger Trips              |             |             | Reg. Serv. Pass. / Capita                                     | 13.89   | 12.65   |
| Senior Passenger Trips               |             |             | Reg. Serv. Pass. / Rev. Veh. Hrs.                             | 23.20   | 24.11   |
| REGULAR SERVICE PASSENGER TRIPS      | 2,144,234   | 2,301,685   | AMOUNT OF SERVICE   |         |         |
| Regular Service Passenger Kms        | 35,165,437  | 37,747,634  | Rev. Veh. Hrs. / Capita                                       | 0.60    | 0.52    |
| Auxiliary Serv. Pass. Trips          |             |             | AVERAGE SPEED   |         |         |
| Transportation Operations Expenses   | \$5,734,782 | \$6,087,739 | Rev. Veh. Kms. / Rev. Veh. Hrs.                               | 23.09   | 23.29   |
| Fuel/Energy Exp. for Vehicles        |             |             | VEHICLE UTILIZATION   |         |         |
| Vehicle Maintenance Expenses         | \$27,119    | \$55,494    | Tot. Veh. Kms. / Active Vehicles *                            | 59,254  | 50,081  |
| Plant Maintenance Expenses           | \$28,734    | \$57,554    | LABOUR PRODUCTIVITY   |         |         |
| General/Administration Expenses      | \$208,654   | \$247,922   | Rev. Veh. Hrs. / Operator Paid Hrs.                           |         |         |
| TOTAL DIRECT OPERATING EXPENSES      | \$5,999,289 | \$6,448,709 | TOP WAGE RATES  |         |         |
| Debt Service Payment                 |             |             | Operators   | \$16.50 | \$16.50 |
| Total Operating Expenses             | \$5,999,289 | \$6,448,709 | Mechanics   | \$21.00 | \$21.00 |
| REGULAR SERV. PASS. REVENUES         | \$4,120,632 | \$4,269,832 | Notes:  |         |         |
| TOTAL OPERATING REVENUES             | \$4,198,417 | \$4,340,851 | * does not include TTC contracted services for 1998 and 1999. |         |         |
| Total Revenues                       | \$4,198,417 | \$4,340,851 |   |         |         |
| NET DIRECT OPERATING COST            | \$1,800,872 | \$2,107,858 |   |         |         |
| NET OPERATING COST                   | \$1,800,872 | \$2,107,858 |   |         |         |
| Provincial Operating Contribution    |             |             |   |         |         |
| Municipal Operating Contribution     | \$1,800,872 | \$2,057,858 |   |         |         |
| Other Operating Contributions        |             | \$50,000    |   |         |         |
| Provincial Debt Service Contribution |             |             |   |         |         |
| Municipal Debt Service Contribution  |             |             |   |         |         |

\* does not include TTC contracted services for 1998 and 1999

## WELLAND

Transit Contact: Ms. Margaret Fortin  
Office Coordinator

Statistical Contact: Ms. Margaret Fortin  
Office Coordinator

Tel: (905) 732-6844  
E-mail: N/A

Fax: (905) 732-9422

**SYSTEM HIGHLIGHTS:**

- System established: 19/11/1973
- Serves: City of Welland
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 07:00 - 19:00 |
| Tuesday   | 07:00 - 19:00 |
| Wednesday | 07:00 - 19:00 |
| Thursday  | 07:00 - 19:00 |
| Friday    | 07:00 - 19:00 |
| Saturday  | 10:00 - 19:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: ATU 1633 (Operators)  
ATU 1633 (Mechanics)
- Municipal Population: 48,100
- Service Area Population: 46,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers:  
Passenger Boardings: 322,928  
487,621
- Total Operating Revenues: \$508,262
- Total Direct Operating Expenses: \$1,389,608
- Energy Consumption: Diesel 334,138 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 9 standard buses  
4 low floor buses  
1 community bus

**WELLAND**

| FARES                                  | CASH          | UNIT PRICE         | MONTHLY PASS       | CRITERIA   |                                 |
|--|---------------|--------------------|--------------------|--|---------------------------------|
| <b>Effective Date: 01/06/1998</b>      |               |                    |                    |  |                                 |
| Adults                                 | \$2.00        | \$1.36             | \$55.00            |  |                                 |
| Children                               | \$1.25        | \$1.36             | \$43.00            | 5-12 years                                       |                                 |
| Students                               | \$2.00        | \$1.36             | \$43.00            |  |                                 |
| Seniors                                | \$2.00        | \$1.18             | \$40.00            | 65 years and over                                |                                 |
| Other: Niagara/Brock                   | \$2.25        | \$2.00             | \$250.00/4 month   |  |                                 |
| Blind                                  | Free          |                    |                    | with CNIB card                                   |                                 |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b> | <b>STORED</b>      | <b>AVG AGE</b>     | <b>PEAK</b>                                      | <b>BASE</b>                     |
| Standard Motor Buses                   | 9             |                    | 25.0               | 7  | 5                               |
| Low Floor Motor Buses                  | 4             |                    | 9.0                | 4  | 4                               |
| Articulated Motor Buses                |               |                    |                    |  | Mechanics (Vehicle Maintenance) |
| Trolley Buses                          |               |                    |                    |  | Other Vehicle Maintenance       |
| Small / Community Bus                  | 1             |                    | 7.0                | 1  | 1                               |
| Light Rail Vehicles                    |               |                    |                    |  | Plant Maintenance               |
| Heavy Rail Vehicles                    |               |                    |                    |  | General and Administration      |
| Commuter Rail Vehicles                 |               |                    |                    |  | <b>TOTAL EMPLOYEES</b>          |
| Other:                                 |               |                    |                    |  | 19.0                            |
| <b>TOTAL</b>                           | <b>14</b>     |                    | <b>N/A</b>         | <b>12</b>  | <b>10</b>                       |
| <b>OPERATING DATA</b>                  |               |                    | <b>1998</b>        | <b>1999</b>                                      | <b>PERFORMANCE INDICATORS</b>   |
| Revenue Vehicle Kilometres             |               | 498,158            | 498,463            | <b>FINANCIAL PERFORMANCE</b>                     |                                 |
| Total Vehicle Kilometres               |               | 568,665            | 578,002            | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 37%                             |
| Revenue Vehicle Hours                  |               | 23,131             | 23,152             | Municipal Operating Contribution / Capita        | \$17.02                         |
| Total Vehicle Hours                    |               | 27,649             | 27,943             | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$2.50                          |
| Operator Paid Hours                    |               | 33,726             | 33,875             | <b>AVERAGE FARE</b>                              |                                 |
| Mechanic Paid Hours                    |               | 2,133              | 2,197              | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.32                          |
| Total Employee Paid Hours              |               | 47,123             | 47,333             |  | \$1.43                          |
| Adult Passenger Trips                  |               | 102,501            | 96,878             | <b>COST EFFECTIVENESS</b>                        |                                 |
| Concession Fare Trips                  |               | 239,169            | 226,050            | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$4.00                          |
| Concession Fare Trips Detail:          |               |                    |                    | <b>COST EFFICIENCY</b>                           |                                 |
| Child Passenger Trips                  |               | 27,333             | 25,834             | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$49.39                         |
| Student Passenger Trips                |               | 92,251             | 87,191             |  | \$49.73                         |
| Senior Passenger Trips                 |               | 119,585            | 113,025            | <b>SERVICE UTILIZATION</b>                       |                                 |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> |               | <b>341,670</b>     | <b>322,928</b>     | Reg. Serv. Pass. / Capita                        | 7.43                            |
| Regular Service Passenger Kms          |               | 3,553,368          | 3,358,451          | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 14.77                           |
| Auxiliary Serv. Pass. Trips            |               | 8,490              | 14,790             | <b>AMOUNT OF SERVICE</b>                         |                                 |
| Transportation Operations Expenses     |               | \$753,146          | \$743,855          | Rev. Veh. Hrs. / Capita                          | 0.50                            |
| Fuel/Energy Exp. for Vehicles          |               | \$180,351          | \$184,816          | <b>AVERAGE SPEED</b>                             |                                 |
| Vehicle Maintenance Expenses           |               | \$236,780          | \$249,087          | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 21.54                           |
| Plant Maintenance Expenses             |               |                    |                    |  | 21.53                           |
| General/Administration Expenses        |               | \$195,316          | \$211,850          | <b>VEHICLE UTILIZATION</b>                       |                                 |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> |               | <b>\$1,365,593</b> | <b>\$1,389,608</b> | Tot. Veh. Kms. / Active Vehicles                 | 40,619                          |
| Debt Service Payment                   |               | \$55,648           |                    |  | 41,286                          |
| Total Operating Expenses               |               | \$1,421,241        | \$1,389,608        | <b>LABOUR PRODUCTIVITY</b>                       |                                 |
| REGULAR SERV. PASS. REVENUES           |               | \$451,244          | \$460,708          | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.69                            |
| <b>TOTAL OPERATING REVENUES</b>        |               | <b>\$510,514</b>   | <b>\$508,262</b>   |  | 0.68                            |
| Total Revenues                         |               | \$582,761          | \$612,785          | <b>TOP WAGE RATES</b>                            |                                 |
| NET DIRECT OPERATING COST              |               | \$855,079          | \$881,346          | Operators  | \$16.86                         |
| NET OPERATING COST                     |               | \$838,480          | \$776,823          | Mechanics  | \$19.12                         |
| Provincial Operating Contribution      |               |                    |                    |  | \$17.24                         |
| Municipal Operating Contribution       |               |                    |                    |  | \$19.55                         |
| Other Operating Contributions          |               |                    |                    |  |                                 |
| Provincial Debt Service Contribution   |               |                    |                    |  |                                 |
| Municipal Debt Service Contribution    |               |                    |                    |  |                                 |
|  |               |                    |                    |  |                                 |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |               |                    |                    |  |                                 |
| <b>TOTAL CAPITAL FUNDING</b>           |               |                    |                    |  |                                 |
| Provincial Capital Contribution        |               |                    |                    |  |                                 |
| Municipal Capital Contribution         |               |                    |                    |  |                                 |
| Other Capital Contributions            |               |                    |                    |  |                                 |

## WHITBY

**Transit Contact:** Mr. W.D. Grylls  
Superintendent of Transit & Traffic

**Statistical Contact:** Mr. Cornell Pennings  
Transit Technician

Tel: (905) 668-3544 Fax: (905) 668-9305  
E-mail: [penningsc@town.whitby.on.ca](mailto:penningsc@town.whitby.on.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 15/06/1980
- Municipal Population: 77,000
- Serves: Whitby
- Service Area Population: 72,000
- Service area size: 45.00 square kilometres
- Adult Cash Fare: \$1.75
- Service provided by: Municipal Department, under contract with Trentway-Wagar Inc.
- Ridership - Revenue Passengers: 862,765  
Passenger Boardings: 973,955
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 06:00 - 02:00 |
| Tuesday   | 06:00 - 02:00 |
| Wednesday | 06:00 - 02:00 |
| Thursday  | 06:00 - 02:00 |
| Friday    | 06:00 - 02:00 |
| Saturday  | 08:00 - 19:00 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Total Operating Revenues: \$1,389,325
- Total Direct Operating Expenses: \$2,531,677
- Union Affiliations: CAW 222 (Operators)  
Mechanics Union Information N/A
- Energy Consumption:
 

|             |                |
|-------------|----------------|
| Diesel      | 631,312 litres |
| Gasoline    |                |
| Propane     |                |
| Natural Gas |                |
| Electricity |                |
- Active Vehicles includes: 18 standard buses  
4 low floor buses

WHITBY



## WINDSOR

Transit Contact: Mrs. P. Williams  
General Manager

Statistical Contact: Mr. Thomas J. Bondy  
Accounting Manager

Tel: (519) 944-4111 x246 Fax: (519) 944-5121  
E-mail: tbondy@city.windsor.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 29/11/1977
- Serves: City of Windsor
- Service area size: 121.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

|           |               |
|-----------|---------------|
| Monday    | 05:00 - 02:00 |
| Tuesday   | 05:00 - 02:00 |
| Wednesday | 05:00 - 02:00 |
| Thursday  | 05:00 - 02:00 |
| Friday    | 05:00 - 02:00 |
| Saturday  | 05:00 - 02:00 |
| Sunday    | 08:00 - 24:00 |
| Holidays  | 08:00 - 24:00 |
- Union Affiliations: ATU 616 (Operators)  
ATU 616 (Mechanics)

- Municipal Population: 200,000
- Service Area Population: 200,000
- Adult Cash Fare: \$1.90
- Ridership - Revenue Passengers: 5,792,550  
Passenger Boardings: 6,458,733
- Total Operating Revenues: \$10,025,559
- Total Direct Operating Expenses: \$15,554,637
- Energy Consumption: Diesel 2,711,456 litres  
Gasoline 25,492 litres  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 79 standard buses  
17 low floor buses

**REMARKS:**

- For 1999, the East End Terminal has been relocated further east to the Tecumseh Mall. We are a designated Vehicle Emissions Station, acquiring six Low Floor buses. We are upgrading our fuel, payroll, scheduling, and fleet software.

## WINDSOR



| FARES                                  | CASH                | UNIT PRICE    | MONTHLY PASS        | OTHER Semester Pass | CRITERIA   |
|--|---------------------|---------------|---------------------|---------------------|--|
| <b>Effective Date: 01/01/1999</b>      |                     |               |                     |                     |  |
| Adults                                 | \$1.90              |               | \$64.00             |                     |  |
| Children                               | Free                |               |                     |                     | 4 years and under  |
| Students                               | \$1.35              |               | \$44.00             | \$195/5 months      | 5-18 years; High School with ID                            |
| Seniors                                | \$1.35              |               | \$33.50             |                     | 60 years and over with ID                                  |
| Other: University / College Raceway    | \$2.90              |               |                     | \$176/4 months      | 19-59 years; unrestricted with ID                          |
|  |                     |               |                     |                     | 19-59 years  |
| <b>VEHICLES (1999)</b>                 | <b>ACTIVE</b>       | <b>STORED</b> | <b>AVG AGE</b>      | <b>PEAK</b>         | <b>BASE</b>  |
| Standard Motor Buses                   | 79                  | 7             | 14.3                | 56                  | 26   |
| Low Floor Motor Buses                  | 17                  |               | 1.9                 | 17                  | 17   |
| Articulated Motor Buses                |                     |               |                     |                     | Mechanics (Vehicle Maintenance)                            |
| Trolley Buses                          |                     |               |                     |                     | Other Vehicle Maintenance                                  |
| Small / Community Bus                  |                     | 3             |                     |                     | Plant Maintenance  |
| Light Rail Vehicles                    |                     |               |                     |                     | General and Administration                                 |
| Heavy Rail Vehicles                    |                     |               |                     |                     | <b>TOTAL EMPLOYEES</b>                                     |
| Commuter Rail Vehicles                 |                     |               |                     |                     | 210.0  |
| Other:                                 |                     |               |                     |                     | 23.0   |
| <b>TOTAL</b>                           | <b>96</b>           | <b>10</b>     | <b>N/A</b>          | <b>73</b>           | <b>43</b>  |
| <b>OPERATING DATA</b>                  |                     | <b>1998</b>   |                     | <b>1999</b>         | <b>PERFORMANCE INDICATORS</b>                              |
| Revenue Vehicle Kilometres             | 4,091,000           |               | 4,244,000           |                     | <b>FINANCIAL PERFORMANCE</b>                               |
| Total Vehicle Kilometres               | 4,512,311           |               | 4,665,924           |                     | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 64 % 64 % |
| Revenue Vehicle Hours                  | 263,188             |               | 271,917             |                     | Municipal Operating Contribution / Capita \$26.88 \$27.55  |
| Total Vehicle Hours                    | 292,611             |               | 300,954             |                     | Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.92 \$0.95       |
| Operator Paid Hours *                  | 354,225             |               | 361,619             |                     | <b>AVERAGE FARE</b>  |
| Mechanic Paid Hours                    | 44,244              |               | 49,175              |                     | Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.52 \$1.59     |
| Total Employee Paid Hours *            | 523,341             |               | 545,261             |                     |  |
| Adult Passenger Trips                  | 3,432,973           |               | 3,467,786           |                     | <b>COST EFFECTIVENESS</b>                                  |
| Concession Fare Trips                  | 2,488,999           |               | 2,324,764           |                     | Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.54 \$2.69      |
| Concession Fare Trips Detail:          |                     |               |                     |                     |  |
| Child Passenger Trips                  |                     |               |                     |                     | <b>COST EFFICIENCY</b>                                     |
| Student Passenger Trips                | 1,841,087           |               | 1,723,233           |                     | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$51.48 \$51.68      |
| Senior Passenger Trips                 | 636,212             |               | 584,630             |                     |  |
| <b>REGULAR SERVICE PASSENGER TRIPS</b> | <b>5,921,972</b>    |               | <b>5,792,550</b>    |                     | <b>SERVICE UTILIZATION</b>                                 |
| Regular Service Passenger Kms          |                     |               |                     |                     | Reg. Serv. Pass. / Capita 29.61 28.96                      |
| Auxiliary Serv. Pass. Trips            | 15,695              |               | 21,482              |                     | Reg. Serv. Pass. / Rev. Veh. Hrs. 22.50 21.30              |
| Transportation Operations Expenses     | \$8,679,666         |               | \$9,258,966         |                     | <b>AMOUNT OF SERVICE</b>                                   |
| Fuel/Energy Exp. for Vehicles          | \$1,080,615         |               | \$1,172,780         |                     | Rev. Veh. Hrs. / Capita 1.32 1.36                          |
| Vehicle Maintenance Expenses           | \$3,066,861         |               | \$3,000,844         |                     | <b>AVERAGE SPEED</b>                                       |
| Plant Maintenance Expenses             | \$708,439           |               | \$748,791           |                     | Rev. Veh. Kms. / Rev. Veh. Hrs. 15.54 15.61                |
| General/Administration Expenses        | \$1,527,819         |               | \$1,373,256         |                     | <b>VEHICLE UTILIZATION</b>                                 |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$15,063,400</b> |               | <b>\$15,554,637</b> |                     | Tot. Veh. Kms. / Active Vehicles 46,519 48,603             |
| Debt Service Payment                   |                     |               |                     |                     |  |
| Total Operating Expenses               | \$15,278,224        |               | \$15,673,365        |                     | <b>LABOUR PRODUCTIVITY</b>                                 |
| <b>REGULAR SERV. PASS. REVENUES</b>    | <b>\$9,025,337</b>  |               | <b>\$9,230,283</b>  |                     | Rev. Veh. Hrs. / Operator Paid Hrs. * 0.74 0.75            |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$9,615,185</b>  |               | <b>\$10,025,559</b> |                     |  |
| Total Revenues                         | \$9,901,645         |               | \$10,162,878        |                     | <b>TOP WAGE RATES</b>                                      |
| NET DIRECT OPERATING COST              | \$5,448,215         |               | \$5,529,078         |                     | Operators \$18.45 \$18.82                                  |
| NET OPERATING COST                     | \$5,376,579         |               | \$5,510,487         |                     | Mechanics \$20.33 \$20.84                                  |
| Provincial Operating Contribution      |                     |               |                     |                     |  |
| Municipal Operating Contribution       |                     |               |                     |                     |  |
| Other Operating Contributions          |                     |               |                     |                     |  |
| Provincial Debt Service Contribution   |                     |               |                     |                     |  |
| Municipal Debt Service Contribution    |                     |               |                     |                     |  |
| <b>TOTAL CAPITAL EXPENDITURES</b>      | <b>\$2,350,298</b>  |               | <b>\$2,591,878</b>  |                     |  |
| <b>TOTAL CAPITAL FUNDING</b>           | <b>\$2,350,298</b>  |               | <b>\$2,424,484</b>  |                     |  |
| Provincial Capital Contribution        | \$1,699,982         |               | \$1,856,539         |                     |  |
| Municipal Capital Contribution         | \$650,316           |               | \$567,945           |                     |  |
| Other Capital Contributions            |                     |               |                     |                     |  |

## Notes:

\* Operator Paid Hours included 61,197 and 60,665 premium paid hours for 1998 and 1999.

Total Employee Paid Hours included 85,233 and 86,523 premium paid hours for 1998 and 1999.

## WOODSTOCK

Transit Contact: Mr. John Carson  
Superintendent of Engineering

Statistical Contact: Mr. John Carson  
Superintendent of Engineering

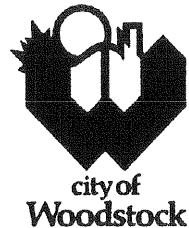
Tel: (519) 539-1291 Fax: (519) 539-3250  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 1961
- Serves: Woodstock, Blandford Mall
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

|           |               |
|-----------|---------------|
| Monday    | 06:30 - 18:30 |
| Tuesday   | 06:30 - 18:30 |
| Wednesday | 06:30 - 18:30 |
| Thursday  | 06:30 - 18:30 |
| Friday    | 06:30 - 18:30 |
| Saturday  | 08:30 - 18:30 |
| Sunday    | N/A           |
| Holidays  | N/A           |
- Union Affiliations: CUPE 1146 (Operators)  
CUPE 1146 (Mechanics)
- Municipal Population: 33,000
- Service Area Population: 33,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 162,000  
Passenger Boardings: 210,000
- Total Operating Revenues: \$210,000
- Total Direct Operating Expenses: \$700,000
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity

## WOODSTOCK



| FARES                      | CASH   | UNIT PRICE | MONTHLY PASS | CRITERIA          |
|----------------------------|--------|------------|--------------|-------------------|
| Effective Date: 01/05/1999 |        |            |              |                   |
| Adults                     | \$2.00 |            |              |                   |
| Children                   | Free   |            |              | Under 5           |
| Students                   | \$1.00 |            |              | With student card |
| Seniors                    |        |            |              |                   |

| VEHICLES (1999)         | ACTIVE | STORED | AVG AGE | PEAK | BASE | EMPLOYEES (1999)                | FULL-TIME | PART-TIME |
|-------------------------|--------|--------|---------|------|------|---------------------------------|-----------|-----------|
| Standard Motor Buses    |        |        |         |      |      | Operators                       |           |           |
| Low Floor Motor Buses   |        |        |         |      |      | Other Transportation Operations |           |           |
| Articulated Motor Buses |        |        |         |      |      | Mechanics (Vehicle Maintenance) |           |           |
| Trolley Buses           |        |        |         |      |      | Other Vehicle Maintenance       |           |           |
| Small / Community Bus   |        |        |         |      |      | Plant Maintenance               |           |           |
| Light Rail Vehicles     |        |        |         |      |      | General and Administration      |           |           |
| Heavy Rail Vehicles     |        |        |         |      |      | TOTAL EMPLOYEES                 |           |           |
| Commuter Rail Vehicles  |        |        |         |      |      |                                 |           |           |
| Other:                  |        |        |         |      |      |                                 |           |           |
| <b>TOTAL</b>            |        |        | N/A     |      |      |                                 |           |           |

| OPERATING DATA                         | 1998             | 1999             | PERFORMANCE INDICATORS                           | 1998    | 1999    |
|--|------------------|------------------|--|---------|---------|
| Revenue Vehicle Kilometres             | 236,880          |                  | FINANCIAL PERFORMANCE                            |         |         |
| Total Vehicle Kilometres               | 244,080          |                  | Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) | 18%     | 30%     |
| Revenue Vehicle Hours                  | 13,364           |                  | Municipal Operating Contribution / Capita        | \$17.16 | \$14.85 |
| Total Vehicle Hours                    | 13,739           |                  | Net Dir. Oper. Cost / Reg. Serv. Pass.           | \$5.55  | \$3.02  |
| Operator Paid Hours                    | 19,355           |                  | AVERAGE FARE                                     |         |         |
| Mechanic Paid Hours                    | 1,187            |                  | Reg. Serv. Pass. Rev. / Reg. Serv. Pass.         | \$1.21  | \$1.30  |
| Total Employee Paid Hours              | 22,102           |                  |  |         |         |
| Adult Passenger Trips                  | 56,594           |                  | COST EFFECTIVENESS                               |         |         |
| Concession Fare Trips                  | 46,496           |                  | Tot. Dir. Oper. Exp. / Reg. Serv. Pass.          | \$6.80  | \$4.32  |
| Concession Fare Trips Detail:          |                  |                  |  |         |         |
| Child Passenger Trips                  | 4,674            |                  | COST EFFICIENCY                                  |         |         |
| Student Passenger Trips                | 16,008           |                  | Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.            | \$51.00 |         |
| Senior Passenger Trips                 | 25,814           |                  |  |         |         |
| REGULAR SERVICE PASSENGER TRIPS        | 103,090          |                  | SERVICE UTILIZATION                              |         |         |
| Regular Service Passenger Kms          | 530,913          | 162,000          | Reg. Serv. Pass. / Capita                        | 3.22    | 4.91    |
| Auxiliary Serv. Pass. Trips            | 3,817            |                  | Reg. Serv. Pass. / Rev. Veh. Hrs.                | 7.71    |         |
| Transportation Operations Expenses     | \$429,906        |                  | AMOUNT OF SERVICE                                |         |         |
| Fuel/Energy Exp. for Vehicles          | \$58,945         |                  | Rev. Veh. Hrs. / Capita                          | 0.42    |         |
| Vehicle Maintenance Expenses           | \$111,897        |                  | AVERAGE SPEED                                    |         |         |
| Plant Maintenance Expenses             | \$21,323         |                  | Rev. Veh. Kms. / Rev. Veh. Hrs.                  | 17.73   |         |
| General/Administration Expenses        | \$78,619         |                  |  |         |         |
| <b>TOTAL DIRECT OPERATING EXPENSES</b> | <b>\$700,690</b> | <b>\$700,000</b> | VEHICLE UTILIZATION                              |         |         |
| Debt Service Payment                   |                  |                  | Tot. Veh. Kms. / Active Vehicles                 | 27,120  |         |
| Total Operating Expenses               | \$700,690        | \$700,000        |  |         |         |
| REGULAR SERV. PASS. REVENUES           | \$124,235        |                  | LABOUR PRODUCTIVITY                              |         |         |
| <b>TOTAL OPERATING REVENUES</b>        | <b>\$128,535</b> | <b>\$210,000</b> | Rev. Veh. Hrs. / Operator Paid Hrs.              | 0.69    |         |
| Total Revenues                         | \$151,436        | \$210,000        |  |         |         |
| NET DIRECT OPERATING COST              | \$572,155        |                  | TOP WAGE RATES                                   |         |         |
| NET OPERATING COST                     | \$549,254        |                  | Operators  | \$16.79 |         |
| Provincial Operating Contribution      |                  |                  | Mechanics  | \$19.16 |         |
| Municipal Operating Contribution       |                  |                  |  |         |         |
| Other Operating Contributions          |                  |                  |  |         |         |
| Provincial Debt Service Contribution   |                  |                  |  |         |         |
| Municipal Debt Service Contribution    |                  |                  |  |         |         |
| <b>TOTAL CAPITAL EXPENDITURES</b>      |                  |                  |  |         |         |
| <b>TOTAL CAPITAL FUNDING</b>           |                  |                  |  |         |         |
| Provincial Capital Contribution        |                  |                  |  |         |         |
| Municipal Capital Contribution         |                  |                  |  |         |         |
| Other Capital Contributions            |                  |                  |  |         |         |