



Ontario Urban Transit Fact Book

2003 Operating Data

prepared for
The Ontario Ministry of Transportation

by
The Canadian Urban Transit Association

Abstract

The *Ontario Urban Transit Fact Book* is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2002 and 2003, along with key performance indicators, for each of the transit systems.

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Supplementary Notes <p>Please contact CUTA's Technical Services Department for any corrections or comments.</p> <p>© 2004 Data is not to be reproduced without CUTA's permission</p>		
Abstract <p>The Ontario Transit Fact Book - 2003 Operating Data contains operating statistics collected from 52 Ontario transit systems which provide transit services for the public.</p> <p>The Fact Book provides detailed data for 2002 and 2003, along with key performance indicators, for each transit systems. The report also provides summary information for the province and summary reports for revenue buses by category and accessibility and by fuel type.</p> <p>Please note that the 2003 data might be affected by the SARS outbreak in spring 2003 and the blackout in August 2003.</p>		
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Supplementary Notes

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

New Transit System:

Municipality of Clarington started to provide transit services in September 2002. Their data is available starting from the 2003 Ontario Transit Fact Book.

Strikes / Interruptions Information:

Transit System	From	To	Days	Remarks
Clarington	03/03/2003	18/03/2003	16 days	Strike
Oshawa	03/03/2003	18/03/2003	16 days	Strike
Toronto	14/08/2003	22/08/2004	9 days	Energy Emergency

General Remarks:

The 2003 data might be affected by the SARS outbreak in spring 2003 and the blackout in August 2003.

I. GLOSSARY

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems.

Vehicle and Employee statistics are for the Fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

GENERAL INFORMATION

Service Area Population

Population living within the built-up area provided with regular transit service, as defined by local service standards (typically 400 metres from a service route).

Fares

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

Active Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later).

Stored Vehicles

Revenue vehicles that were unlicensed, not being maintained or awaiting disposal.

Peak Vehicles

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

Base Vehicles

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

Accessible

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be accessible while others are.

Non-Accessible

A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

Employees - Operators

Operators only, does not include other transportation operations employees.

Employees - Other Transportation Operations

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

Employees - Mechanics

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

Employees - Other Vehicle Maintenance

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

Employees - Plant Maintenance

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

Employees - General and Administration

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

Full-Time Employees

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

Part-Time Employees

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

Top Wage Rates

Paid to most senior employees.

OPERATING DATA**Revenue Vehicle Kilometres**

Annual kilometres travelled by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Total Vehicle Kilometres

Total annual kilometres travelled by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

Revenue Vehicle Hours

Annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Auxiliary Revenue Vehicle Hours

Annual hours travelled by active revenue vehicles (buses, railcars, etc.) in auxiliary passenger revenue service including school contracts, charters, and cross-boundary services to adjacent municipalities.

Total Vehicle Hours

Total annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

Operator Paid Hours

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

Mechanic Paid Hours

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

Total Employee Paid Hours

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

PASSENGER DATA**Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

Regular Service Passenger Trips

All passenger trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

Auxiliary Service Passenger Trips

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

FINANCIAL DATA**Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

Fuel/Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

Total Direct Operating Expenses

The total of the above elements; includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges and depreciation.

Debt Service Payment

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

Total Operating Expenses

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

Regular Service Passenger Revenues

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

Total Operating Revenues

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

Total Revenues

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

Net Direct Operating Cost

Total direct operating expenses minus total operating revenues.

Net Operating Cost

Total operating expenses minus total revenues; are broken down into provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), provincial and municipal debt service contributions (where debt servicing is used).

Total Capital Expenditures

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

Total Capital Funding

Includes provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

Financial Performance**Revenue to Cost Ratio (R/C Ratio)**

Total operating revenues divided by total direct operating expenses.

Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

Average Fare

Regular service passenger revenues divided by regular service passenger trips.

Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

Service Utilization**Passengers per Capita**

Regular service passenger trips divided by service area population.

Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

Amount of Service

Revenue vehicle hours divided by service area population.

Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

Vehicle Utilization

Total vehicle kilometres divided by number of active vehicles.

Labour Productivity**Revenue Vehicle Hours per Operator Paid Hour**

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.

II. Ontario and Ontario (without GO) Summaries

Municipal Population: 9,436,991
Service Area Population: 8,896,843

Number of Fixed Routes: 1,106
Number of Accessible Routes: 302

FARES

	UNIT	MONTHLY
	CASH	PRICE PASS
Adults	\$1.96	\$1.68 \$62.99
Children	\$1.46	\$1.24 \$46.60
Students	\$1.72	\$1.43 \$50.19
Seniors	\$1.71	\$1.39 \$45.34

EMPLOYMENT STATISTICS

	FULL-TIME	PART-TIME
Operators	9,231	499
Other Transportation Operations	1,387	117
Mechanics (Vehicle Maintenance)	1,001	10
Other Vehicle Maintenance	2,632	44
Plant Maintenance	1,780	39
General and Administration	1,836	200
TOTAL EMPLOYEES	17,867	909

* contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

Diesel	148,135,010	litres
Bio-Diesel / E-Diesel	2,330,254	litres
Gasoline	63,960	litres
Natural Gas	17,650,913	metres
Electricity	331,730,500	kilowatt hours

REVENUE VEHICLES

	Total Vehicles		Peak (Estimated)		Average Age	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	1,582	2,873	1,294	2,460	4.03	16.21
Articulated Motor Buses	247	24	204	24	1.72	11.50
Trolley Buses						
Small/Community Buses	68	17	46	7	5.96	2.35
Double-Decker Motor Buses		1				19.00
Light Rail Vehicles		248		198		22.50
Heavy Rail Vehicles	372	320	299	257	4.50	22.30
Commuter Rail Vehicles	56	292	35	277	5.00	18.00
Other:		30		24	-	-
TOTAL VEHICLES	2,325	3,805	1,878	3,247	-	-

Total number of low floor buses (30' - 60'): 1,416

Number of stored buses: 71

Number of stored rail vehicles: 28

Percentage of accessible bus fleet: 39.42%

Percentage of accessible transit fleet: 37.93%

Average age of bus fleet: 11.24 years

OPERATING DATA

	2002	2003
Number of transit systems reporting *	51	52
Revenue Vehicle Kilometres	362,494,128	369,999,044
Total Vehicle Kilometres	389,262,111	398,392,250
Revenue Vehicle Hours	15,390,667	15,845,994
Total Vehicle Hours	16,455,338	16,967,996
Operator Paid Hours	22,114,450	22,288,426
Mechanic Paid Hours	6,338,810	6,209,097
Total Employee Paid Hours	37,353,713	37,688,100
Adult Passenger Trips	434,706,393	436,945,155
Concession Fare Trips	148,399,283	132,210,323
Concession Fare Trips Detail:		
Child Passenger Trips	14,791,094	14,036,581
Student Passenger Trips	68,597,251	68,595,424
Senior Passenger Trips	35,051,638	33,985,224
REGULAR SERVICE PASSENGER TRIPS	681,780,574	679,347,422
Passenger Boardings	1,033,426,523	1,043,331,430
Auxiliary Serv. Pass. Trips	3,923,546	3,857,355
Transportation Operations Expenses	\$712,249,687	\$765,197,484
Fuel/Energy Exp. for Vehicles	\$132,660,885	\$140,307,877
Vehicle Maintenance Expenses	\$354,913,560	\$379,093,697
Plant Maintenance Expenses	\$198,521,987	\$217,001,733
General/Administration Expenses	\$178,131,021	\$193,952,615
TOTAL DIRECT OPERATING EXPENSES	\$1,576,911,742	\$1,696,017,478
Total Operating Expenses	\$1,746,556,038	\$1,868,192,151
REGULAR SERV. PASS. REVENUES	\$1,113,035,911	\$1,153,312,391
TOTAL OPERATING REVENUES	\$1,155,632,524	\$1,194,932,363
Total Revenues	\$1,187,370,587	\$1,224,079,120
NET DIRECT OPERATING COST	\$421,279,218	\$501,085,115
NET OPERATING COST	\$559,185,450	\$644,113,031
Federal Operating Contribution		
Provincial Operating Contribution	\$32,173,000	\$34,039,590
Municipal Operating Contribution	\$443,006,086	\$518,761,069
Other Operating Contributions	\$25,305,900	\$17,398,420
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$958,491	\$1,394,007
TOTAL CAPITAL EXPENDITURES	\$517,489,741	\$633,268,963
Total Capital Disposals	\$1,969,150	\$10,659,151
TOTAL CAPITAL FUNDING	\$517,835,932	\$632,499,735
Federal Capital Contribution	\$62,433,000	\$15,812,000
Provincial Capital Contribution	\$183,866,809	\$276,840,204
Municipal Capital Contribution	\$205,789,077	\$288,413,214
Other Capital Contributions	\$65,747,046	\$51,434,317

PERFORMANCE INDICATORS

	2002	2003
Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	73%	70%
Municipal Operating Contribution / Capita	\$51.27	\$58.31
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.62	\$0.74

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.64	\$1.70
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.32	\$2.50
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hrs.	\$84.37	\$88.34
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	78.12	76.36
Reg. Serv. Pass. / Rev. Veh. Hrs.	41.34	40.07

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.79	1.79
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hrs.	22.34	22.20
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VEHICLE UTILIZATION

Tot. Veh. Kms. / Active Vehicle	65,417	65,092
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Operator Paid Hrs.	0.67	0.68
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AVERAGE TOP WAGE RATES

Operators	\$18.63	\$19.75
Mechanics	\$23.04	\$24.32

* Note that all transit systems do not always report all data items

* The 2003 data might be affected by the SARS outbreak in spring 2003 and the blackout in August 2003.

Municipal Population: 9,436,991
Service Area Population: 8,896,843

Number of Fixed Routes: 1,075
Number of Accessible Routes: 293

ENERGY CONSUMPTION

Diesel 148,135,010 litres
Bio-Diesel / E-Diesel 2,330,254 litres
Gasoline 63,960 litres
Natural Gas 17,650,913 metres
Electricity 331,730,500 kilowatt hours

FARES

	UNIT	MONTHLY
	CASH	PRICE PASS
Adults	\$1.96	\$1.68 \$62.99
Children	\$1.46	\$1.24 \$46.60
Students	\$1.72	\$1.43 \$50.19
Seniors	\$1.71	\$1.39 \$45.34

EMPLOYMENT STATISTICS

	FULL-TIME	PART-TIME
Operators	8,887	429
Other Transportation Operations	1,145	26
Mechanics (Vehicle Maintenance)	958	10
Other Vehicle Maintenance	2,567	44
Plant Maintenance	1,669	38
General and Administration	1,644	175
TOTAL EMPLOYEES	16,870	722

* contract employees are not necessarily included in the Employee Statistics

REVENUE VEHICLES

	Total Vehicles		Peak (Estimated)		Average Age	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	1,459	2,777	1,182	2,372	4.17	16.26
Articulated Motor Buses	247	24	204	24	1.72	11.50
Trolley Buses						
Small/Community Buses	68	17	46	7	5.96	2.35
Double-Decker Motor Buses		1				19.00
Light Rail Vehicles		248		198		22.50
Heavy Rail Vehicles	372	320	299	257	4.50	22.30
Commuter Rail Vehicles						
Other:		30		24	-	-
TOTAL VEHICLES	2,146	3,417	1,731	2,882	-	-

Total number of low floor buses (30' - 60'): 1,416
Number of stored buses: 71
Number of stored rail vehicles: 28
Percentage of accessible bus fleet: 38.62%
Percentage of accessible transit fleet: 38.58%

OPERATING DATA		2002	2003	PERFORMANCE INDICATORS		2002	2003
Number of transit systems reporting *		50	51	FINANCIAL PERFORMANCE			
Revenue Vehicle Kilometres		343,157,610	351,399,445	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		71%	68%
Total Vehicle Kilometres		365,516,438	374,897,884	Municipal Operating Contribution / Capita	\$51.27		\$58.31
Revenue Vehicle Hours		15,390,667	15,845,994	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.63		\$0.75
Total Vehicle Hours		16,455,338	16,967,996	AVERAGE FARE			
Operator Paid Hours		22,114,450	22,288,426	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.48		\$1.53
Mechanic Paid Hours		6,338,810	6,209,097	COST EFFECTIVENESS			
Total Employee Paid Hours		37,353,713	37,688,100	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.17		\$2.34
Adult Passenger Trips		394,605,659	396,605,104	COST EFFICIENCY			
Concession Fare Trips		144,378,317	128,253,474	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hrs.	\$84.37		\$88.34
Concession Fare Trips Detail:				SERVICE UTILIZATION			
Child Passenger Trips		14,096,263	13,352,599	Reg. Serv. Pass. / Capita	73.06		71.38
Student Passenger Trips		67,784,781	67,721,519	Reg. Serv. Pass. / Rev. Veh. Hrs.	41.34		40.07
Senior Passenger Trips		32,537,973	31,586,262	AMOUNT OF SERVICE			
REGULAR SERVICE PASSENGER TRIPS		637,658,874	635,050,522	Rev. Veh. Hrs. / Capita	1.79		1.79
Passenger Boardings		989,304,823	999,034,530	AVERAGE SPEED			
Auxiliary Serv. Pass. Trips		3,923,546	3,857,355	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.34		22.20
Transportation Operations Expenses	\$644,995,839	\$695,820,558		VEHICLE UTILIZATION			
Fuel/Energy Exp. for Vehicles	\$112,794,119	\$120,585,687		Tot. Veh. Kms. / Active Vehicle	68,252		67,508
Vehicle Maintenance Expenses	\$315,147,430	\$336,632,260		LABOUR PRODUCTIVITY			
Plant Maintenance Expenses	\$153,208,131	\$166,337,383		Rev. & Aux. Rev. Veh. Hrs. / Operator Paid Hrs.	0.67		0.68
General/Administration Expenses	\$151,310,045	\$167,430,342		AVERAGE TOP WAGE RATES			
TOTAL DIRECT OPERATING EXPENSES	\$1,377,890,166	\$1,487,270,302		Operators	\$18.52		\$19.68
Total Operating Expenses	\$1,473,077,450	\$1,573,190,574		Mechanics	\$22.94		\$24.27
REGULAR SERV. PASS. REVENUES	\$938,738,307	\$971,611,573		* Note that all transit systems do not always report all data items * The 2003 data might be affected by the SARS outbreak in spring 2003 and the blackout in August 2003.			
TOTAL OPERATING REVENUES	\$979,054,391	\$1,010,484,515					
Total Revenues	\$1,003,796,877	\$1,035,327,335					
NET DIRECT OPERATING COST	\$398,835,775	\$476,785,787					
NET OPERATING COST	\$469,280,572	\$537,863,239					
Federal Operating Contribution							
Provincial Operating Contribution		\$320,590					
Municipal Operating Contribution	\$443,006,086	\$518,761,069					
Other Operating Contributions	\$25,305,900	\$17,398,420					
Provincial Debt Service Contribution							
Municipal Debt Service Contribution	\$958,491	\$1,394,007					
TOTAL CAPITAL EXPENDITURES	\$388,491,803	\$440,566,246					
Total Capital Disposals	\$1,969,150	\$3,236,050					
TOTAL CAPITAL FUNDING	\$388,837,932	\$439,796,735					
Federal Capital Contribution	\$62,300,000	\$13,901,000					
Provincial Capital Contribution	\$87,090,809	\$107,845,204					
Municipal Capital Contribution	\$188,939,077	\$273,731,214					
Other Capital Contributions	\$50,508,046	\$44,319,317					

III. Summary of Revenue Buses by Category and Accessibility

V. Summary of Revenue Buses by Category and Accessibility

Transit System	Standard Motor Buses				Articulated Buses				Trolley Buses			
	Acc.	Avg. Age	Non-Acc.	Avg. Age	Acc.	Avg. Age	Non-Acc.	Avg. Age	Acc.	Avg. Age	Non-Acc.	Avg. Age
ONTARIO												
Ajax-Pickering	17	2.68	34	14.70								
Barrie	16	3.90	14	16.40								
Belleville	3	6.00	10	18.20								
Brampton	65	2.65	84	12.95								
Brantford	4	1.50	21	19.35								
Brockville												
Burlington	10	1.00	32	17.31								
Chatham			8	17.00								
Clarington			3	17.33								
Cobourg	1	1.00										
Collingwood			2	5.00								
Cornwall	2	1.00	24	16.60								
Elliot Lake			3	19.00								
Fort Erie			2	7.00								
GO Transit	123	2.43	96	14.66								
Guelph	17	3.00	34	18.00								
Hamilton	114	5.00	77	15.00			3	22.00				
Huntsville												
Kenora	2	16.00										
Kingston	15	3.60	24	16.70								
Leamington	1	13.00										
Lindsay												
London	78	4.40	91	17.00	3	1.00						
Loyalist												
Midland			1	23.00								
Milton												
Mississauga	100	2.50	167	11.50	45	4.00	21	10.00				
Niagara Falls	2	1.00	23	15.00								
North Bay	2	1.00	26	17.35								
Oakville	22	4.36	33	16.30								
Orangeville												
Orillia	2	7.00	4	9.00								
Oshawa	10	0.20	35	12.86								
Ottawa	160	4.25	563	14.69	199	1.22						
Owen Sound			5	5.00								
Peterborough	14	10.50	22	23.00								
Port Hope												
Sarnia	11	9.82	7	21.00								
Sault Ste Marie	12	5.00	13	16.23								
St. Catharines	13	1.62	41	15.37								
St. Thomas	2	12.00	2	33.00								
Stratford	3	1.00	13	18.00								
Sudbury	15	7.00	35	14.06								
Thunder Bay	32	6.30	17	19.00								
Timmins	7	5.01	12	27.20								
Toronto	438	4.57	1,035	18.00								
Waterloo (GRT)	108	5.44	59	14.51								
Welland	4	12.00	4	25.00								
Whitby	4	6.00	18	16.30								
Windsor	23	3.91	73	16.27								
Woodstock			11	23.00								
York Region	130	1.79	95	15.80								
Total	1,582	4.03	2,873	16.21	247	1.72	24	11.50				

V. Summary of Revenue Buses by Category and Accessibility

Transit System	Small Community Buses				Double-Decker Buses				Total	Avg. Age	%	No. of Low-
	Acc.	Avg. Age	Non-Acc.	Avg. Age	Acc.	Avg. Age	Non-Acc.	Avg. Age	Rev. Buses	Bus Fleet	Accessibility	Floor Buses
ONTARIO												
Ajax-Pickering	3	2.30							54	10.23	37.04	11
Barrie									30	9.73	53.33	16
Belleville									13	15.38	23.08	3
Brampton							1	19.00	150	8.53	43.33	65
Brantford									25	16.49	16.00	4
Brockville			3	3.66					3	3.66		
Burlington	7	6.00							49	12.37	34.69	10
Chatham									8	17.00		
Clarington									3	17.33		
Cobourg	2	5.00							3	3.67	100.00	1
Collingwood									2	5.00		
Cornwall	1	1.00							27	14.87	11.11	
Elliot Lake									3	19.00		
Fort Erie									2	7.00		
GO Transit									219	7.79	56.16	
Guelph									51	13.00	33.33	17
Hamilton	4	1.00							198	9.07	59.60	114
Huntsville	2	12.00							2	6.00	100.00	
Kenora									2	8.00	100.00	2
Kingston									39	11.66	38.46	15
Leamington			1	3.00					2	8.00	50.00	1
Lindsay	3	18.00							3	6.00	100.00	
London	6	6.00							178	10.84	48.88	81
Loyalist												
Midland			1	1.00					2	12.00		
Milton												
Mississauga	12	6.00							345	7.63	45.51	145
Niagara Falls									25	13.88	8.00	2
North Bay									28	16.18	7.14	2
Oakville	3	13.66	8						66	10.22	37.88	22
Orangeville	4	11.00							4	2.75	100.00	
Orillia									6	7.17	33.33	2
Oshawa									45	10.05	22.22	10
Ottawa									922	9.97	38.94	359
Owen Sound									5	5.00		
Peterborough									36	18.14	38.89	7
Port Hope												
Sarnia	5	12.00							23	13.70	69.57	7
Sault Ste Marie	1	2.50	1	4.00					27	10.28	48.15	12
St. Catharines									54	12.06	24.07	13
St. Thomas	5	36.00							9	12.67	77.78	2
Stratford									16	14.81	18.75	3
Sudbury									50	11.94	30.00	15
Thunder Bay									49	10.71	65.31	32
Timmins									19	19.02	36.84	7
Toronto									1,473	14.01	29.74	201
Waterloo (GRT)									167	8.64	64.67	108
Welland	4	1.50	3	7.00					15	11.67	53.33	4
Whitby									22	14.43	18.18	4
Windsor									96	13.31	23.96	23
Woodstock									11	23.00		
York Region	6	7.80							231	7.71	58.87	96
Total	68	5.96	17	2.35			1	19.00	4,812	11.24	39.42	1,416

IV. Summary of Revenue Buses by Fuel Type

VI. Summary of Revenue Buses by Fuel Type

Transit System	Gasoline	Diesel				Electric				Other	Total
		Low Sulphur	Ultra Low Sulphur	Bio-Diesel / E-Diesel	Natural Gas	Electric Propulsion	Battery Powered	Fuel Cell	Hybrid		
ONTARIO											
Ajax-Pickering		54									54
Barrie		30									30
Belleville		13									13
Brampton * (1)		150									150
Brantford		25									25
Brockville		3									3
Burlington		42			7						49
Chatham		8									8
Clarington		3									3
Cobourg		3									3
Collingwood		2									2
Cornwall		16			11						27
Elliot Lake		3									3
Fort Erie	2										2
GO Transit		219									219
Guelph				51							51
Hamilton		75			123						198
Huntsville		2									2
Kenora		2									2
Kingston * (2)		39									39
Leamington		2									2
Lindsay		3									3
London		135			43						178
Loyalist											
Midland		2									2
Milton											
Mississauga		345									345
Niagara Falls		25									25
North Bay		28									28
Oakville		66									66
Orangeville		4									4
Orillia		6									6
Oshawa		45									45
Ottawa		899	23								922
Owen Sound		5									5
Peterborough		36									36
Port Hope											
Sarnia		23									23
Sault Ste Marie		27									27
St. Catharines		54									54
St. Thomas		9									9
Stratford		16									16
Sudbury		50									50
Thunder Bay		49									49
Timmins		19									19
Toronto		1,348			125						1,473
Waterloo (GRT)			144		23						167
Welland		15									15
Whitby		22									22
Windsor		96									96
Woodstock		11									11
York Region		231									231
MTO - ONTARIO	2	4,260	167	51	332						4,812

Remarks *

(1): Brampton: Starting October 2003, Brampton Transit had a pilot test to use bio-diesel fuel on its 150 revenue vehicles.

(2): Kingston: During June - October 2003, Kingston Transit had a pilot test to use bio-diesel fuel on its 39 revenue vehicles.

V. Individual Transit System Data

AJAX-PICKERING

Transit Contact: Mr. Ted Galinis
General Manager

Statistical Contact: Ms. Deanna Wilson
Administrative/Operations Coordinator
Tel: (905) 683-4111 x5236 Fax: (905) 683-5314
E-mail: dwilson@city.pickering.on.ca

SYSTEM HIGHLIGHTS:

- System established: 04/09/2001
- Serves: City of Pickering, Town of Ajax
- Municipal Population: 175,300
- Service Area Population: 166,853
- Service area size: 102.00 square kilometres
- Service provided by: APTA Board
- Hours of Service:

Monday	05:00 - 01:30
Tuesday	05:00 - 01:30
Wednesday	05:00 - 01:30
Thursday	05:00 - 01:30
Friday	05:00 - 01:30
Saturday	08:00 - 01:30
Sunday	11:00 - 17:50
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	42	59
Other Transportation Operations	4	1
Mechanics (Vehicle Maintenance)	5	1
Other Vehicle Maintenance	7	3
Plant Maintenance		
General and Administration	8	
TOTAL EMPLOYEES	66	64
- Union Affiliations: CUPE 129 (Operators)
CUPE 129 (Mechanics)
- Adult Cash Fare: \$1.85
- Ridership - Revenue Passengers: 2,248,265
- Boardings (including transfers): 2,549,390
- Total Operating Revenues: \$3,849,010
- Total Direct Operating Expenses: \$8,171,567
- Active Vehicles include:

Standard Buses	54
Articulated Buses	51
Trolley Buses	
Community Buses	3
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 37.04%
- Percentage of accessible transit fleet: 37.04%
- Number of Fixed Routes: 26
- Number of Accessible Routes: 2
- Energy Consumption:

Diesel	1,329,219 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

- REMARKS:
- APTA commenced transit service to Durham College / University Ontario Institute of Technology in September 2003. Accepted fares include the GO Transit "D" Pass, \$3 cash fare (or \$1.50 for Senior/Child), or the College or University Student Pass. The student pass is sold exclusively at student centres on college or university premises. Purchase requires a valid DC or UOIT student ID.

AJAX-PICKERING
AJAX PICKERING
TRANSIT
 AUTHORITY
FARES

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	01/04/2003	CASH	PRICE	PASS	
Adults	\$1.85	\$1.80	\$57.50		
Children	\$1.10	\$0.95			
Students	\$1.50	\$1.50	\$47.50	\$40.00 limited	6-12 years with valid student ID
Seniors	\$0.80		\$18.00		60 years and over
Other: GO rides	\$0.50	\$0.50	\$20.00		with valid GO tickets

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	17	34	2.68	14.70	17	24	12		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 54
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	3		2.30		2		2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	20	34	-	-	19	24	14		Other
									TOTAL 54
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									11
									Average Bus Age (years) 10.23

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	1,913,945	2,105,343	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,998,945	2,185,343			
Revenue Vehicle Hours	111,608	124,289		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) 46%	47%
Auxiliary Revenue Vehicle Hours	2,000	2,000		Municipal Operating Contribution / Capita \$22.80	\$25.71
Total Vehicle Hours	121,608	134,289	Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.74	\$1.92	
Operator Paid Hours	148,319	155,671	AVERAGE FARE		
Mechanic Paid Hours	12,321	12,213		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.33	\$1.52
Total Employee Paid Hours	198,644	211,313	COST EFFECTIVENESS		
Adult Passenger Trips	1,091,387	1,129,405		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.22	\$3.63
Concession Fare Trips	1,096,055	1,118,860	COST EFFICIENCY		
Concession Fare Trips Detail:					
Child Passenger Trips	20,077	9,477			
Student Passenger Trips	963,077	970,228		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$58.00	\$60.85
Senior Passenger Trips	88,927	108,662	SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS	2,187,442	2,248,265		Reg. Serv. Pass. / Capita 13.12	13.47
Regular Service Passenger Kms	20,233,839	20,796,451		Reg. Serv. Pass. / Rev. Veh. Hr. 19.60	18.09
Auxiliary Serv. Pass. Trips			AMOUNT OF SERVICE		
Transportation Operations Expenses	\$3,934,258	\$4,626,658			
Fuel/Energy Exp. for Vehicles	\$669,926	\$769,861		Rev. Veh. Hrs. / Capita 0.67	0.74
Vehicle Maintenance Expenses	\$1,404,822	\$1,738,325	AVERAGE SPEED		
Plant Maintenance Expenses	\$229,684	\$257,156			
General/Administration Expenses	\$814,148	\$779,567		Rev. Veh. Kms. / Rev. Veh. Hr. 17.15	16.94
TOTAL DIRECT OPERATING EXPENSES	\$7,052,839	\$8,171,567	VEHICLE UTILIZATION		
Debt Service Payment					
Total Operating Expenses	\$7,052,839	\$8,171,567		Tot. Veh. Kms. / Active Vehicle 39,979	40,469
REGULAR SERV. PASS. REVENUES	\$2,906,571	\$3,412,034	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$3,243,645	\$3,849,010			
Total Revenues	\$3,250,673	\$3,881,672		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.77	0.81
NET DIRECT OPERATING COST	\$3,809,194	\$4,322,557	TOP WAGE RATES		
NET OPERATING COST	\$3,802,165	\$4,289,895			
Federal Operating Contribution				Operators \$19.98	\$20.58
Provincial Operating Contribution				Mechanics \$24.18	\$24.91
Municipal Operating Contribution	\$3,802,165	\$4,289,895			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$373,524	\$3,208,628			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$373,524	\$3,208,628			
Federal Capital Contribution					
Provincial Capital Contribution	\$67,248	\$952,888			
Municipal Capital Contribution	\$306,276	\$2,255,740			
Other Capital Contributions					

BARRIE

Transit Contact: Mr. George Kaveckas
Manager of Transit, Traffic and Parking

Statistical Contact: Mr. Ron Lemanczyk, C.E.T.
Transportation Technologist

Tel: (705) 739-4220 x4305 Fax: (705) 739-4245

E-mail: rlemanczyk@city.barrie.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/09/1965
- Serves: City of Barrie
- Municipal Population: 122,000
- Service Area Population: 109,800
- Service area size: 74.00 square kilometres
- Service provided by: Municipal Department, under contract with Penetang Midland Coach Lines Ltd.
- Hours of Service:

Monday	05:45 - 00:30
Tuesday	05:45 - 00:30
Wednesday	05:45 - 00:30
Thursday	05:45 - 00:30
Friday	05:45 - 00:30
Saturday	07:15 - 00:30
Sunday	10:00 - 19:00
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	85	
Other Transportation Operations	7	1
Mechanics (Vehicle Maintenance)	6	
Other Vehicle Maintenance	2	
Plant Maintenance	1	
General and Administration	6	
TOTAL EMPLOYEES	107	1
- Union Affiliations: ATU 1415 (Operators)
ATU 1415 (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 1,778,000
- Boardings (including transfers): 2,186,940
- Total Operating Revenues: \$3,303,765
- Total Direct Operating Expenses: \$5,506,595
- Active Vehicles include:

Standard Buses	30
Articulated Buses	30
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 53.33%
- Percentage of accessible transit fleet: 53.33%
- Number of Fixed Routes: 18
- Number of Accessible Routes: 6
- Energy Consumption:

Diesel	1,321,996 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

BARRIE**FARES**

Effective Date: 18/08/2003	CASH	UNIT	MONTHLY	OTHER
		PRICE	PASS	Other Pass
Adults	\$2.25	\$2.00	\$68.00	
Children	\$2.25	\$1.70	\$52.00	
Students	\$2.25	\$1.70	\$52.00	\$29 (limited)
Seniors	\$2.00	\$1.70	\$46.00	
Other: College	\$2.25	\$2.00	\$52.00	

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	16	14	3.90	16.40	13	11	10	11	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 30
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	16	14	-	-	13	11	10	11	Other
Number of Stored Buses									TOTAL 30
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 16
									Average Bus Age (years) 9.73

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	2,141,759	2,363,777	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,141,759	2,363,777			
Revenue Vehicle Hours	95,889	101,135			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	95,889	101,135			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.71	\$1.80
Total Employee Paid Hours					
Adult Passenger Trips	1,075,000	1,120,140	COST EFFECTIVENESS		
Concession Fare Trips	631,300	657,860	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.89	\$3.10
Concession Fare Trips Detail:					
Child Passenger Trips	34,100	35,560	COST EFFICIENCY		
Student Passenger Trips	529,000	551,180	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$51.37	\$54.45
Senior Passenger Trips	68,200	71,120			
REGULAR SERVICE PASSENGER TRIPS	1,706,300	1,778,000	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	16.49	16.19
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	17.79	17.58
Transportation Operations Expenses	\$4,558,656	\$4,978,828	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$73,458	\$122,104	Rev. Veh. Hrs. / Capita	0.93	0.92
Vehicle Maintenance Expenses		\$79,095			
Plant Maintenance Expenses	\$96,179	\$107,402	AVERAGE SPEED		
General/Administration Expenses	\$197,203	\$219,166	Rev. Veh. Kms. / Rev. Veh. Hr.	22.34	23.37
TOTAL DIRECT OPERATING EXPENSES	\$4,925,496	\$5,506,595			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$4,925,496	\$5,506,595	Tot. Veh. Kms. / Active Vehicle	69,089	78,793
REGULAR SERV. PASS. REVENUES	\$2,923,182	\$3,204,087	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$3,003,871	\$3,303,765	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$3,003,871	\$3,303,765			
NET DIRECT OPERATING COST	\$1,921,625	\$2,202,830	TOP WAGE RATES		
NET OPERATING COST	\$1,921,625	\$2,202,830	Operators	\$15.95	\$16.27
Federal Operating Contribution			Mechanics	\$20.98	\$21.61
Provincial Operating Contribution					
Municipal Operating Contribution	\$1,921,625	\$2,202,830			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$2,452,056				
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$2,452,056				
Federal Capital Contribution					
Provincial Capital Contribution	\$421,593				
Municipal Capital Contribution	\$2,030,463				
Other Capital Contributions					

BELLEVILLE

Transit Contact: Mr. Peter Hodgson
Manager of Fleet and Transit

Statistical Contact: Mr. Peter Hodgson
Manager of Fleet and Transit

Tel: (613) 967-3200 x3518 Fax: (613) 967-3262

E-mail: phodgson@citybelleville.com

SYSTEM HIGHLIGHTS:

-
- System established: 01/05/1960
 - Serves: City of Belleville
 - Municipal Population: 46,000
 - Service Area Population: 37,000
 - Service area size:
 - Service provided by: Municipal Department
 - Hours of Service:

Monday	06:20 - 22:15
Tuesday	06:20 - 22:15
Wednesday	06:20 - 22:15
Thursday	06:20 - 22:15
Friday	06:20 - 22:15
Saturday	06:50 - 19:15
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators	16	5
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	3	1
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	21	6
 - Union Affiliations: CAW 4003 (Operators)
CUPE 907 (Mechanics)
 - Adult Cash Fare: \$1.90
 - Ridership - Revenue Passengers: 754,915
- Boardings (including transfers): 943,644
 - Total Operating Revenues: \$1,172,359
 - Total Direct Operating Expenses: \$1,868,320
 - Active Vehicles include: 13

Standard Buses	13
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 23.08%
 - Percentage of accessible transit fleet: 23.08%
 - Number of Fixed Routes: 9
 - Number of Accessible Routes: 1
 - Energy Consumption:

Diesel	371,877 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

BELLEVILLE



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS
02/06/2003			
Adults	\$1.90	\$1.73	\$62.00
Children	\$1.30	\$1.09	
Students	\$1.55	\$1.38	\$46.00
Seniors	\$1.55	\$1.38	\$46.00
Other: Loyalist College			\$54.00

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	3	10	6.00	18.20	3	6		9	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 13
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	3	10	-	-	3	6		9	Other
									TOTAL 13
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 15.38

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			604,661	684,547	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			624,862	715,347			
Revenue Vehicle Hours			29,307	32,794			
Auxiliary Revenue Vehicle Hours			246	144			
Total Vehicle Hours			31,018	34,338			
Operator Paid Hours			41,080	43,160	AVERAGE FARE		
Mechanic Paid Hours			6,240	7,800	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.43	\$1.51
Total Employee Paid Hours			56,160	54,860			
Adult Passenger Trips			489,319	569,333	COST EFFECTIVENESS		
Concession Fare Trips			186,479	185,582	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.68	\$2.47
Concession Fare Trips Detail:							
Child Passenger Trips			12,198	17,516	COST EFFICIENCY		
Student Passenger Trips *			174,281	168,066	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$58.50	\$54.41
Senior Passenger Trips							
REGULAR SERVICE PASSENGER TRIPS			675,798	754,915	SERVICE UTILIZATION		
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita	18.26	20.40
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hr.	23.06	23.02
Transportation Operations Expenses	\$1,078,072	\$1,276,069			AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$225,313	\$221,669			Rev. Veh. Hrs. / Capita	0.79	0.89
Vehicle Maintenance Expenses	\$270,821	\$280,028					
Plant Maintenance Expenses	\$72,260	\$69,014			AVERAGE SPEED		
General/Administration Expenses	\$167,966	\$21,540			Rev. Veh. Kms. / Rev. Veh. Hr.	20.63	20.87
TOTAL DIRECT OPERATING EXPENSES	\$1,814,432	\$1,868,320					
Debt Service Payment					VEHICLE UTILIZATION		
Total Operating Expenses	\$1,814,432	\$1,868,320			Tot. Veh. Kms. / Active Vehicle	48,066	55,027
REGULAR SERV. PASS. REVENUES	\$963,584	\$1,138,025					
TOTAL OPERATING REVENUES	\$1,004,398	\$1,172,359			LABOUR PRODUCTIVITY		
Total Revenues	\$1,004,398	\$1,172,359			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.76
NET DIRECT OPERATING COST	\$810,034	\$695,961					
NET OPERATING COST	\$810,034	\$695,961			TOP WAGE RATES		
Federal Operating Contribution					Operators	\$18.81	\$19.06
Provincial Operating Contribution					Mechanics	\$18.09	\$19.82
Municipal Operating Contribution	\$810,034	\$695,961					
Other Operating Contributions					Notes:		
Provincial Debt Service Contribution					* Student Passenger Trips also included Senior Passenger Trips for both years.		
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES	\$557,865	\$29,000					
Total Capital Disposals							
TOTAL CAPITAL FUNDING	\$557,865	\$29,000					
Federal Capital Contribution							
Provincial Capital Contribution	\$179,308						
Municipal Capital Contribution	\$378,557	\$29,000					
Other Capital Contributions							

BRAMPTON

Transit Contact: Ms. Suzanne Bass
Director

Statistical Contact: Ms. Meva Horsten
Manager of Administrative Services

Tel: (905) 874-2750 x306 Fax: (905) 874-2799

E-mail: meva.horsten@city.brampton.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1974
- Serves: City of Brampton
- Municipal Population: 372,000
- Service Area Population: 353,400
- Service area size: 266.75 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	04:30 - 01:30
Tuesday	04:30 - 01:30
Wednesday	04:30 - 01:30
Thursday	04:30 - 01:30
Friday	04:30 - 01:30
Saturday	05:00 - 01:30
Sunday	07:00 - 23:00
Holidays	07:00 - 23:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	219	17
Other Transportation Operations	17	
Mechanics (Vehicle Maintenance)	17	
Other Vehicle Maintenance	15	
Plant Maintenance	4	1
General and Administration	8	6
TOTAL EMPLOYEES	280	24
- Union Affiliations: ATU 1573 (Operators)
ATU 1573 (Mechanics)
ATU 1573 (Part-time employee)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 7,790,540
- Boardings (including transfers): 11,452,094
- Total Operating Revenues: \$15,383,003
- Total Direct Operating Expenses: \$26,321,728
- Active Vehicles include:

Standard Buses	150
Articulated Buses	149
Trolley Buses	
Community Buses	
Double-Decker Buses	1
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 43.33%
- Percentage of accessible transit fleet: 43.33%
- Number of Fixed Routes: 30
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	4,548,351 litres
Bio-Diesel / E-Diesel	159,533 litres
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- Starting October 2003, Brampton Transit had a pilot test to use bio-diesel fuel on its 150 revenue buses.

BRAMPTON**FARES**

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	06/01/2003	CASH	PRICE	Weekly Pass	
Adults	\$2.25	\$1.90	PASS	\$21.50	including College & University
Children	\$2.25	\$1.75		\$20.00	under 16 years
Students	\$2.25	\$1.75		\$20.00	attending High School
Seniors	\$2.25	\$1.30		\$14.50	65 years and over
Other: GTA Pass - \$41.25					

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	65	84	2.65	12.95	44	58	20	26	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 150
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel *
Double-Decker Motor Buses		1		19.00					Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	65	85	-	-	44	58	20	26	Other
									TOTAL 150
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									65
									Average Bus Age (years)
									8.53

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			6,727,987	7,062,886	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			7,311,926	8,026,007			
Revenue Vehicle Hours			300,523	354,431			
Auxiliary Revenue Vehicle Hours					Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	58%	58%
Total Vehicle Hours			326,615	404,165	Municipal Operating Contribution / Capita	\$38.67	\$35.70
Operator Paid Hours			528,632	564,512	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.43	\$1.40
Mechanic Paid Hours			33,488	40,664	AVERAGE FARE		
Total Employee Paid Hours			644,888	705,662			
Adult Passenger Trips			5,982,979	6,252,055			
Concession Fare Trips			1,384,119	1,538,485	COST EFFECTIVENESS		
Concession Fare Trips Detail:							
Child Passenger Trips							
Student Passenger Trips			893,846	930,003	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.38	\$3.38
Senior Passenger Trips			350,563	364,426	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS			7,367,098	7,790,540			
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips			10,500		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$76.30	\$65.13
Transportation Operations Expenses			\$13,674,920	\$15,871,778	SERVICE UTILIZATION		
Fuel/Energy Exp. for Vehicles			\$2,485,216	\$2,681,768			
Vehicle Maintenance Expenses			\$2,979,623	\$4,397,185			
Plant Maintenance Expenses			\$4,576,983	\$2,038,712	Reg. Serv. Pass. / Capita	21.97	22.04
General/Administration Expenses			\$1,205,524	\$1,332,285	Reg. Serv. Pass. / Rev. Veh. Hr.	24.51	21.98
TOTAL DIRECT OPERATING EXPENSES			\$24,922,266	\$26,321,728	AMOUNT OF SERVICE		
Debt Service Payment							
Total Operating Expenses			\$27,736,138	\$28,021,728			
REGULAR SERV. PASS. REVENUES			\$13,486,209	\$14,731,380	AVERAGE SPEED		
TOTAL OPERATING REVENUES			\$14,377,831	\$15,383,003			
Total Revenues			\$14,768,539	\$15,406,756			
NET DIRECT OPERATING COST			\$10,544,435	\$10,938,725	VEHICLE UTILIZATION		
NET OPERATING COST			\$12,967,599	\$12,614,972			
Federal Operating Contribution							
Provincial Operating Contribution					Tot. Veh. Kms. / Active Vehicle	54,977	53,507
Municipal Operating Contribution			\$12,967,599	\$12,614,972	LABOUR PRODUCTIVITY		
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.57	0.63
TOTAL CAPITAL EXPENDITURES			\$10,048,863	\$10,389,032	TOP WAGE RATES		
Total Capital Disposals			\$3,210				
TOTAL CAPITAL FUNDING			\$10,048,863	\$10,389,032			
Federal Capital Contribution					Operators	\$20.92	\$21.55
Provincial Capital Contribution			\$1,099,433	\$1,747,418	Mechanics	\$25.71	\$27.00
Municipal Capital Contribution			\$6,092,776	\$8,641,614	Notes:		
Other Capital Contributions			\$2,856,654				

* Starting October 2003, Brampton Transit had a pilot test to use bio-diesel fuel on its 150 revenue buses.

BRANTFORD

Transit Contact: Mr. Mike Spicer
Transit Operations Manager

Statistical Contact: Mr. Mike Spicer
Transit Operations Manager

Tel: (519) 759-1350 x2288 Fax: (519) 750-0491

E-mail: mspicer@city.brantford.on.ca

SYSTEM HIGHLIGHTS:

- System established: 09/08/1886
- Serves: City of Brantford
- Municipal Population: 86,417
- Service Area Population: 86,417
- Service area size: 71.56 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	07:30 - 24:00
Sunday	09:00 - 19:30
Holidays	09:00 - 19:30
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	35	12
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	3	
TOTAL EMPLOYEES	41	12
- Union Affiliations: ATU 685 (Operators)
ATU 685 (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 1,320,925
- Boardings (including transfers): 1,320,925
- Total Operating Revenues: \$1,804,604
- Total Direct Operating Expenses: \$4,712,979
- Active Vehicles include: 25

Standard Buses	25
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 16.00%
- Percentage of accessible transit fleet: 16.00%
- Number of Fixed Routes: 13
- Number of Accessible Routes:
- Energy Consumption:

Diesel	796,541 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

BRANTFORD**FARES**

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS
01/01/2002			
Adults	\$2.00	\$1.60	\$55.00
Children	\$1.00	\$1.00	
Students	\$2.00	\$1.60	\$40.00
Seniors	\$2.00	\$1.60	\$40.00

CRITERIA

Brantford Transit

5-11 years; under 5 - free
12-17 years
65 years and over

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	4	21	1.50	19.35	3	16	3	10	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 25
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	4	21	-	-	3	16	3	10	Other
									TOTAL 25
Number of Stored Buses									Total Low-Floor Buses (30'-60') 4
Number of Stored Rail Vehicles									Average Bus Age (years) 16.49

OPERATING DATA		2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			1,111,570	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			1,111,570			
Revenue Vehicle Hours			63,388			38%
Auxiliary Revenue Vehicle Hours						
Total Vehicle Hours			63,388	Municipal Operating Contribution / Capita		\$33.66
Operator Paid Hours			78,676	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.20
Mechanic Paid Hours				AVERAGE FARE		
Total Employee Paid Hours			90,896			\$1.31
Adult Passenger Trips			430,522	COST EFFECTIVENESS		
Concession Fare Trips			890,403			\$3.57
Concession Fare Trips Detail:				COST EFFICIENCY		
Child Passenger Trips			11,502			
Student Passenger Trips			297,099			\$74.35
Senior Passenger Trips			241,463			
REGULAR SERVICE PASSENGER TRIPS	1,330,197		1,320,925	SERVICE UTILIZATION		
Regular Service Passenger Kms					15.39	15.29
Auxiliary Serv. Pass. Trips			4,836	Reg. Serv. Pass. / Rev. Veh. Hr.		20.84
Transportation Operations Expenses			\$2,397,623	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			\$487,845			0.73
Vehicle Maintenance Expenses			\$692,329	AVERAGE SPEED		
Plant Maintenance Expenses			\$603,729			17.54
General/Administration Expenses			\$531,453	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES			\$4,712,979			44,463
Debt Service Payment				LABOUR PRODUCTIVITY		
Total Operating Expenses			\$4,712,979			0.81
REGULAR SERV. PASS. REVENUES			\$1,727,124	TOP WAGE RATES		
TOTAL OPERATING REVENUES			\$1,804,604			\$19.61
Total Revenues			\$1,804,604	Operators		
NET DIRECT OPERATING COST			\$2,908,375	Mechanics		
NET OPERATING COST			\$2,908,375			
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution			\$2,908,375			
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES			\$1,060,143			
Total Capital Disposals						
TOTAL CAPITAL FUNDING			\$1,060,143			
Federal Capital Contribution						
Provincial Capital Contribution			\$35,338			
Municipal Capital Contribution			\$1,024,805			
Other Capital Contributions						

BROCKVILLE

Transit Contact: Ms. Valerie Harvey
Supervisor - Solid Waste/Transit

Statistical Contact: Ms. Valerie Harvey
Supervisor - Solid Waste/Transit

Tel: (613) 342-8772 Fax: (613) 342-5035

E-mail: waste@brockville.com

SYSTEM HIGHLIGHTS:

- System established: 01/05/1982
- Serves: City of Brockville
- Municipal Population: 19,970
- Service Area Population: 19,970
- Service area size: 20.25 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:45 - 18:15
Tuesday	06:45 - 18:15
Wednesday	06:45 - 18:15
Thursday	06:45 - 18:15
Friday	06:45 - 18:15
Saturday	08:45 - 18:15
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	4	5
Other Transportation Operations		1
Mechanics (Vehicle Maintenance)		1
Other Vehicle Maintenance		2
Plant Maintenance		
General and Administration		1
TOTAL EMPLOYEES	4	10
- Union Affiliations: CUPE 115 (Operators)
CUPE 115 (Mechanics)
- Adult Cash Fare: \$2.50
- Ridership - Revenue Passengers: 58,930
- Boardings (including transfers): 72,484
- Total Operating Revenues: \$139,689
- Total Direct Operating Expenses: \$324,890
- Active Vehicles include: 3

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	3
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes:
- Energy Consumption:

Diesel	42,519 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

BROCKVILLE

FARES

	CASH	UNIT PRICE	MONTHLY PASS	OTHER
				40-ride card
Effective Date: 01/06/2001				
Adults	\$2.50	\$1.82	\$70.00	\$70.00
Children	\$2.50	\$1.82	\$70.00	\$70.00
Students	\$2.50	\$1.82	\$70.00	\$70.00
Seniors	\$2.50	\$1.82	\$70.00	\$70.00

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses		3		3.66		2		2	Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		3	-	-		2		2	Other
Number of Stored Buses									TOTAL 3
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 3.66

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	148,954	148,954	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	148,954	148,954			
Revenue Vehicle Hours	6,784	6,784			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	6,784	6,784	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	36%	43%
Operator Paid Hours	8,973	8,973	Municipal Operating Contribution / Capita	\$11.30	\$9.27
Mechanic Paid Hours	371	371	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.13	\$3.14
Total Employee Paid Hours	11,599	11,391	AVERAGE FARE		
Adult Passenger Trips					
Concession Fare Trips			COST EFFECTIVENESS		
Concession Fare Trips Detail:					
Child Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.44	\$5.51
Student Passenger Trips			COST EFFICIENCY		
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	54,723	58,930	SERVICE UTILIZATION		
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	2.74	2.95
Transportation Operations Expenses	\$211,456	\$203,262	Reg. Serv. Pass. / Rev. Veh. Hr.	8.07	8.69
Fuel/Energy Exp. for Vehicles	\$23,293	\$28,467	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$64,328	\$42,139			
Plant Maintenance Expenses	\$26,443	\$31,010	AVERAGE SPEED		
General/Administration Expenses	\$26,747	\$20,012			
TOTAL DIRECT OPERATING EXPENSES	\$352,267	\$324,890	Rev. Veh. Kms. / Rev. Veh. Hr.	21.96	21.96
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$352,267	\$324,890			
REGULAR SERV. PASS. REVENUES	\$122,781	\$134,291	Tot. Veh. Kms. / Active Vehicle	49,651	49,651
TOTAL OPERATING REVENUES	\$126,521	\$139,689	LABOUR PRODUCTIVITY		
Total Revenues	\$126,521	\$139,689			
NET DIRECT OPERATING COST	\$225,746	\$185,201	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.76
NET OPERATING COST	\$225,746	\$185,201	TOP WAGE RATES		
Federal Operating Contribution					
Provincial Operating Contribution			Operators	\$19.27	\$19.27
Municipal Operating Contribution	\$225,746	\$185,201	Mechanics	\$20.65	\$20.65
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$87,399				
Total Capital Disposals	\$12,040				
TOTAL CAPITAL FUNDING	\$75,359				
Federal Capital Contribution					
Provincial Capital Contribution	\$24,869				
Municipal Capital Contribution	\$50,490				
Other Capital Contributions					

BURLINGTON

Transit Contact: Mr. Don Hammond
Administrative Supervisor

Statistical Contact: Mr. Don Hammond
Administrative Supervisor

Tel: (905) 335-7797 Fax: (905) 335-7878

E-mail: hammondd@burlington.on.ca

SYSTEM HIGHLIGHTS:

-
- System established: 05/09/1975
 - Serves: City of Burlington
 - Municipal Population: 150,836
 - Service Area Population: 145,601
 - Service area size: 81.10 square kilometres
 - Service provided by: Municipal Department
 - Hours of Service:

Monday	05:30 - 24:00
Tuesday	05:30 - 24:00
Wednesday	05:30 - 24:00
Thursday	05:30 - 24:00
Friday	05:30 - 24:00
Saturday	06:45 - 23:45
Sunday	09:00 - 19:00
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators	58	23
Other Transportation Operations	3	5
Mechanics (Vehicle Maintenance)	5	
Other Vehicle Maintenance	5	
Plant Maintenance	1	
General and Administration	5	2
TOTAL EMPLOYEES	77	30
 - Union Affiliations: CUPE 2723 (Operators)
CUPE 2723 (Mechanics)
 - Adult Cash Fare: \$2.35
 - Ridership - Revenue Passengers: 1,500,037
- Boardings (including transfers): 2,130,053
 - Total Operating Revenues: \$3,359,091
 - Total Direct Operating Expenses: \$7,707,225
 - Active Vehicles include:

Standard Buses	49	42
Articulated Buses		
Trolley Buses		
Community Buses		7
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
 - Percentage of accessible bus fleet: 34.69%
 - Percentage of accessible transit fleet: 34.69%
 - Number of Fixed Routes: 12
 - Number of Accessible Routes: 5
 - Energy Consumption:

Diesel	1,292,024	litres
Bio-Diesel / E-Diesel		
Gasoline		
Natural Gas	256,565	cubic-metres
Electricity		
Other:		

BURLINGTON**FARES**

	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/05/2003				
Adults	\$2.35	\$2.00	\$71.00	university and under 65 years
Children	\$1.35	\$1.20		Grades 1 to 8
Students	\$2.35	\$1.80	\$60.00	High school
Seniors	\$2.35	\$1.60	\$49.00	65 years and over
Other: GO passengers	\$0.50			with valid GO ticket

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	10	32	1.00	17.31	9	25	8	14	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 42
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	7		6.00		5		4		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 7
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	17	32	-	-	14	25	12	14	Other
Number of Stored Buses									TOTAL 49
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 10
									Average Bus Age (years) 12.37

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	2,592,518	2,801,576	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,840,429	2,901,576			
Revenue Vehicle Hours	107,979	121,882			
Auxiliary Revenue Vehicle Hours			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	44%
Total Vehicle Hours	117,697	131,882	Municipal Operating Contribution / Capita	\$22.85	\$29.56
Operator Paid Hours	157,040	162,240	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.24	\$2.90
Mechanic Paid Hours	11,440	10,400	AVERAGE FARE		
Total Employee Paid Hours	203,060	206,310			
Adult Passenger Trips	808,437	820,632	COST EFFECTIVENESS		
Concession Fare Trips	700,177	679,405			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.32	\$5.14
Child Passenger Trips	55,215	60,902	COST EFFICIENCY		
Student Passenger Trips	261,594	260,707			
Senior Passenger Trips	139,848	132,753	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$55.36	\$58.44
REGULAR SERVICE PASSENGER TRIPS	1,508,614	1,500,037	SERVICE UTILIZATION		
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	10.36	10.30
Transportation Operations Expenses	\$3,483,050	\$4,286,704	Reg. Serv. Pass. / Rev. Veh. Hr.	13.97	12.31
Fuel/Energy Exp. for Vehicles	\$742,215	\$874,943	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$1,360,750	\$1,396,931			
Plant Maintenance Expenses	\$444,928	\$503,573	Rev. Veh. Hrs. / Capita	0.74	0.84
General/Administration Expenses	\$484,408	\$645,074	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$6,515,352	\$7,707,225			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$6,515,352	\$7,707,225			
REGULAR SERV. PASS. REVENUES	\$2,868,103	\$3,117,360	Tot. Veh. Kms. / Active Vehicle	63,121	59,216
TOTAL OPERATING REVENUES	\$3,143,051	\$3,359,091	LABOUR PRODUCTIVITY		
Total Revenues	\$3,188,477	\$3,402,954			
NET DIRECT OPERATING COST	\$3,372,301	\$4,348,134	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.69	0.75
NET OPERATING COST	\$3,326,875	\$4,304,271	TOP WAGE RATES		
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$3,326,875	\$4,304,271	Operators	\$18.35	\$18.91
Other Operating Contributions			Mechanics	\$21.81	\$22.22
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$4,000,000			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$4,000,000			
Federal Capital Contribution					
Provincial Capital Contribution		\$1,333,333			
Municipal Capital Contribution		\$2,666,667			
Other Capital Contributions					

CHATHAM

Transit Contact: Mr. Stephen Jahns
Project Manager, Traffic & Infrastructure

Statistical Contact: Mr. Stephen Jahns
Project Manager, Traffic & Infrastructure

Tel: (519) 360-1998 x3342 Fax: (519) 436-3283

E-mail: stephenj@chatham-kent.ca

SYSTEM HIGHLIGHTS:

-
- System established: 1946
 - Serves: Community of Chatham
 - Municipal Population: 44,000
 - Service Area Population: 44,000
 - Service area size: 30.86 square kilometres
 - Service provided by: Municipal Department, under contract with Laidlaw Ltd.
 - Hours of Service:

Monday	06:15 - 18:45
Tuesday	06:15 - 18:45
Wednesday	06:15 - 18:45
Thursday	06:15 - 18:45
Friday	06:15 - 18:45
Saturday	06:15 - 18:45
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
 - Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
 - Adult Cash Fare: \$1.50
 - Ridership - Revenue Passengers: 255,000
- Boardings (including transfers): 255,000
 - Total Operating Revenues: \$305,000
 - Total Direct Operating Expenses: \$948,525
 - Active Vehicles include:

Standard Buses	8
Articulated Buses	8
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 0.00%
 - Percentage of accessible transit fleet: 0.00%
 - Number of Fixed Routes: 6
 - Number of Accessible Routes:
 - Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

-
- Contractor provides operators and mechanics for the community of Chatham.

CHATHAM**FARES**

Effective Date:	01/01/1996	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass
Adults		\$1.50	\$1.28		
Children		\$1.25	\$0.91		
Students		\$1.25	\$0.91		
Seniors		\$1.25	\$0.91		
Other: College					\$110.00

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		8		17.00		6		4	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 8
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		8	-	-		6		4	Other
									TOTAL 8
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 17.00

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres					FINANCIAL PERFORMANCE		
Total Vehicle Kilometres							
Revenue Vehicle Hours		15,800		15,800		31%	32%
Auxiliary Revenue Vehicle Hours					Municipal Operating Contribution / Capita	\$14.81	\$14.63
Total Vehicle Hours		15,800		15,800	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.72	\$2.52
Operator Paid Hours					AVERAGE FARE		
Mechanic Paid Hours							
Total Employee Paid Hours *					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.22	\$1.20
Adult Passenger Trips		100,000		120,000	COST EFFECTIVENESS		
Concession Fare Trips		140,000		135,000			
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.94	\$3.72
Child Passenger Trips		3,000		3,000	COST EFFICIENCY		
Student Passenger Trips		110,000		102,000			
Senior Passenger Trips		27,000		30,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$59.83	\$60.03
REGULAR SERVICE PASSENGER TRIPS		240,000		255,000	SERVICE UTILIZATION		
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	5.45	5.80
Transportation Operations Expenses	\$912,300			\$915,525	Reg. Serv. Pass. / Rev. Veh. Hr.	15.19	16.14
Fuel/Energy Exp. for Vehicles					AMOUNT OF SERVICE		
Vehicle Maintenance Expenses							
Plant Maintenance Expenses					Rev. Veh. Hrs. / Capita	0.36	0.36
General/Administration Expenses	\$33,000			\$33,000	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$945,300			\$948,525			
Debt Service Payment					VEHICLE UTILIZATION		
Total Operating Expenses	\$945,300			\$948,525			
REGULAR SERV. PASS. REVENUES	\$293,500			\$305,000	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$293,500			\$305,000			
Total Revenues	\$293,500			\$305,000	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$651,800			\$643,525	TOP WAGE RATES		
NET OPERATING COST	\$651,800			\$643,525			
Federal Operating Contribution					Operators		
Provincial Operating Contribution					Mechanics		
Municipal Operating Contribution	\$651,800			\$643,525	Notes:		
Other Operating Contributions							
Provincial Debt Service Contribution					* Contractor provides operators and mechanics for the community of Chatham.		
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

CLARINGTON

Transit Contact: Ms. Leslie Benson, P.Eng.
Manager, Transportation & Design

Statistical Contact: Ms. Jenny Bilenduke
Administrative Assistant

Tel: (905) 623-3379 x205 Fax: (905) 623-9282

E-mail: jbilenduke@municipality.clarington.on.ca

SYSTEM HIGHLIGHTS:

-
- System established: 01/09/2002
 - Serves: Municipality of Clarington
 - Municipal Population: 75,000
 - Service Area Population: 30,000
 - Service area size:
 - Service provided by: Municipal Department, under contract with Oshawa Transit
 - Hours of Service:

Monday	06:20 - 22:15
Tuesday	06:20 - 22:15
Wednesday	06:20 - 22:15
Thursday	06:20 - 22:15
Friday	06:20 - 22:15
Saturday	07:25 - 21:45
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
 - Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A
 - Disruption during 2003: strike

Start Date: 03/03/2003
End Date: 18/03/2003
Duration: 16 days
 - Adult Cash Fare: \$2.00
 - Ridership - Revenue Passengers: 105,832
- Boardings (including transfers): 105,832
 - Total Operating Revenues: \$162,313
 - Total Direct Operating Expenses: \$593,248
 - Active Vehicles include:

Standard Buses	3
Articulated Buses	3
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 0.00%
 - Percentage of accessible transit fleet: 0.00%
 - Number of Fixed Routes: 2
 - Number of Accessible Routes:
 - Energy Consumption:

Diesel
Bio-Diesel / E-Diesel
Gasoline
Natural Gas
Electricity
Other:

CLARINGTON



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/01/2003				
Adults	\$2.00	\$1.90	\$70.00	
Children	\$1.25	\$1.19	\$42.00	able to walk, up to grade 9
Students	\$1.75	\$1.68	\$62.00	full-time with ID card
Seniors	\$1.25	\$1.19	\$42.00	government ID

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		3		17.33		3		1	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		3	-	-		3		1	Other
Number of Stored Buses									TOTAL 3
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 17.33

OPERATING DATA

	2003	PERFORMANCE INDICATORS	2003
Revenue Vehicle Kilometres		FINANCIAL PERFORMANCE	
Total Vehicle Kilometres		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%
Revenue Vehicle Hours		Municipal Operating Contribution / Capita	\$14.36
Auxiliary Revenue Vehicle Hours		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.07
Total Vehicle Hours			
Operator Paid Hours		AVERAGE FARE	
Mechanic Paid Hours		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.50
Total Employee Paid Hours			
Adult Passenger Trips	29,633	COST EFFECTIVENESS	
Concession Fare Trips	76,199	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.61
Concession Fare Trips Detail:			
Child Passenger Trips	9,525	COST EFFICIENCY	
Student Passenger Trips	66,674	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	
Senior Passenger Trips			
REGULAR SERVICE PASSENGER TRIPS	105,832	SERVICE UTILIZATION	
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita	3.53
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hr.	
Transportation Operations Expenses	\$593,248	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles		Rev. Veh. Hrs. / Capita	
Vehicle Maintenance Expenses			
Plant Maintenance Expenses		AVERAGE SPEED	
General/Administration Expenses		Rev. Veh. Kms. / Rev. Veh. Hr.	
TOTAL DIRECT OPERATING EXPENSES	\$593,248		
Debt Service Payment		VEHICLE UTILIZATION	
Total Operating Expenses	\$593,248	Tot. Veh. Kms. / Active Vehicle	
REGULAR SERV. PASS. REVENUES	\$158,338	LABOUR PRODUCTIVITY	
TOTAL OPERATING REVENUES	\$162,313	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	
Total Revenues	\$162,313		
NET DIRECT OPERATING COST	\$430,935	TOP WAGE RATES	
NET OPERATING COST	\$430,935	Operators	
Federal Operating Contribution		Mechanics	
Provincial Operating Contribution			
Municipal Operating Contribution	\$430,935		
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
TOTAL CAPITAL EXPENDITURES			
Total Capital Disposals			
TOTAL CAPITAL FUNDING			
Federal Capital Contribution			
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

COBOURG

Transit Contact: Mr. Stephen Peacock, PEng
Director of Infrastructure Maintenance

Statistical Contact: Ms. Wanda Whaley
Administrative Assistant

Tel: (905) 372-4555 Fax: (905) 372-1533

E-mail: wwhealey@town.cobourg.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1976
- Serves: Town of Cobourg
- Municipal Population: 18,000
- Service Area Population: 18,000
- Service area size: 10.00 square kilometres
- Service provided by: Municipal Department, under contract with Coach Canada
- Hours of Service:

Monday	07:22 - 18:46
Tuesday	07:22 - 18:46
Wednesday	07:22 - 18:46
Thursday	07:22 - 18:46
Friday	07:22 - 18:46
Saturday	08:22 - 18:46
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	3	2
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	1	
Other Vehicle Maintenance	1	
Plant Maintenance		
General and Administration	1	2
TOTAL EMPLOYEES	7	4
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 66,512
- Boardings (including transfers): 71,167
- Total Operating Revenues: \$95,167
- Total Direct Operating Expenses: \$331,117
- Active Vehicles include:

Standard Buses	3	1
Articulated Buses		
Trolley Buses		
Community Buses	2	
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:

Diesel	34,803 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

COBourg



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
17/07/1991				
Adults	\$1.60	\$1.50		
Children	Free			Preschool
Students	\$1.60	\$1.50		
Seniors	\$1.60	\$1.50		

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	1		1.00		1		1		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	2		5.00		1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	3		-	-	2		2		Other
									TOTAL 3
Number of Stored Buses									Total Low-Floor Buses (30'-60') 1
Number of Stored Rail Vehicles									Average Bus Age (years) 3.67

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			123,373	147,085	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			123,373	147,085			
Revenue Vehicle Hours			6,929	10,608			
Auxiliary Revenue Vehicle Hours							
Total Vehicle Hours			6,929	10,608			
Operator Paid Hours					AVERAGE FARE		
Mechanic Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.33
Total Employee Paid Hours							
Adult Passenger Trips					COST EFFECTIVENESS		
Concession Fare Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.18	\$4.98
Concession Fare Trips Detail:							
Child Passenger Trips					COST EFFICIENCY		
Student Passenger Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$42.02	\$31.23
Senior Passenger Trips							
REGULAR SERVICE PASSENGER TRIPS			69,601	66,512	SERVICE UTILIZATION		
Regular Service Passenger Kms			348,005	332,560	Reg. Serv. Pass. / Capita	3.87	3.70
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hr.	10.04	6.27
Transportation Operations Expenses			\$279,932	\$314,046	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles					Rev. Veh. Hrs. / Capita	0.38	0.59
Vehicle Maintenance Expenses							
Plant Maintenance Expenses			\$5,936	\$7,781	AVERAGE SPEED		
General/Administration Expenses			\$5,260	\$9,290	Rev. Veh. Kms. / Rev. Veh. Hr.	17.81	13.87
TOTAL DIRECT OPERATING EXPENSES			\$291,128	\$331,117			
Debt Service Payment					VEHICLE UTILIZATION		
Total Operating Expenses			\$291,128	\$331,316	Tot. Veh. Kms. / Active Vehicle	41,124	49,028
REGULAR SERV. PASS. REVENUES			\$107,799	\$88,196			
TOTAL OPERATING REVENUES			\$116,541	\$95,167	LABOUR PRODUCTIVITY		
Total Revenues			\$116,541	\$95,366	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST			\$174,587	\$235,950			
NET OPERATING COST			\$174,587	\$235,950	TOP WAGE RATES		
Federal Operating Contribution					Operators		\$40.50
Provincial Operating Contribution					Mechanics		\$38.08
Municipal Operating Contribution			\$174,587	\$235,950			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

Footnote: Tot. Dir. & Aux. Op. Exp. for 2003 was \$331,316

COLLINGWOOD

Transit Contact: Mr. Brian MacDonald
Manager, Engineering Services

Statistical Contact: Ms. Barbara Perram
Administrative Assistant

Tel: (705) 445-1292 Fax: (705) 445-1286

E-mail: bperram@collingwood.ca

SYSTEM HIGHLIGHTS:

- System established: 20/10/1982
- Serves: Town of Collingwood
- Municipal Population: 15,931
- Service Area Population: 14,500
- Service area size: 16.00 square kilometres
- Service provided by: Municipal Department, under contract with
Sinton Bus Lines
- Hours of Service:

Monday	07:00 - 18:00
Tuesday	07:00 - 18:00
Wednesday	07:00 - 18:00
Thursday	07:00 - 18:00
Friday	07:00 - 18:00
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	2	2
Other Transportation Operations		1
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	2	3
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A
- Adult Cash Fare: \$1.00
- Ridership - Revenue Passengers: 42,573
- Boardings (including transfers): 42,573
- Total Operating Revenues: \$52,229
- Total Direct Operating Expenses: \$170,193
- Active Vehicles include:

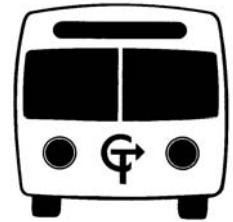
Standard Buses	2
Articulated Buses	2
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes:
- Energy Consumption:

Diesel	19,000 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- Collingwood Transit decreased its fare in May 2003.
- * Except from two standard motor buses, the contractor also provided one spare bus for maintaining the daily operations. The bus was built in 1989 and consumed propane.

COLLINGWOOD



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/05/2003				
Adults	\$1.00	\$0.90		
Children	\$1.00	\$0.90		Over 48"
Students	\$1.00	\$0.90		
Seniors	\$1.00	\$0.90		

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		2		5.00		2		1	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		2	-	-		2		1	Other
Number of Stored Buses									TOTAL 2
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 5.00

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			110,000	115,748	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			110,000	115,748			
Revenue Vehicle Hours			5,016	5,033			
Auxiliary Revenue Vehicle Hours							
Total Vehicle Hours			5,016	5,033	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	42%	31%
Operator Paid Hours					Municipal Operating Contribution / Capita	\$6.60	\$8.14
Mechanic Paid Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.75	\$2.77
Total Employee Paid Hours					AVERAGE FARE		
Adult Passenger Trips							
Concession Fare Trips					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.75	\$1.23
Concession Fare Trips Detail:					COST EFFECTIVENESS		
Child Passenger Trips							
Student Passenger Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.50	\$4.00
Senior Passenger Trips					COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS			34,748	42,573			
Regular Service Passenger Kms			277,984	340,584	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$31.17	\$33.82
Auxiliary Serv. Pass. Trips					SERVICE UTILIZATION		
Transportation Operations Expenses			\$156,362	\$170,193			
Fuel/Energy Exp. for Vehicles					Reg. Serv. Pass. / Capita	2.40	2.94
Vehicle Maintenance Expenses					Reg. Serv. Pass. / Rev. Veh. Hr.	6.93	8.46
Plant Maintenance Expenses					AMOUNT OF SERVICE		
General/Administration Expenses							
TOTAL DIRECT OPERATING EXPENSES			\$156,362	\$170,193	Rev. Veh. Hrs. / Capita	0.35	0.35
Debt Service Payment					AVERAGE SPEED		
Total Operating Expenses			\$156,362	\$170,193			
REGULAR SERV. PASS. REVENUES			\$60,709	\$52,229	Rev. Veh. Kms. / Rev. Veh. Hr.	21.93	23.00
TOTAL OPERATING REVENUES			\$60,709	\$52,229	VEHICLE UTILIZATION		
Total Revenues			\$60,709	\$52,229			
NET DIRECT OPERATING COST			\$95,653	\$117,964	Tot. Veh. Kms. / Active Vehicle	55,000	57,874
NET OPERATING COST			\$95,653	\$117,964	LABOUR PRODUCTIVITY		
Federal Operating Contribution							
Provincial Operating Contribution					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Municipal Operating Contribution			\$95,653	\$117,964	TOP WAGE RATES		
Other Operating Contributions							
Provincial Debt Service Contribution					Operators		
Municipal Debt Service Contribution					Mechanics		
TOTAL CAPITAL EXPENDITURES					Notes:		
Total Capital Disposals					* Collingwood Transit decreased its fare in May 2003.		
TOTAL CAPITAL FUNDING					* Except from two standard motor buses, the contractor also provided one spare bus for maintaining the daily operations. The bus was built in 1989 and consumed propane.		
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

CORNWALL

Transit Contact: Mr. Fernand Hamelin
Transit Manager

Statistical Contact: Mr. Gerry Godard
Senior Supervisor

Tel: (613) 930-2636 Fax: (613) 932-9906

E-mail: ggodard@city.cornwall.on.ca

SYSTEM HIGHLIGHTS:

- System established: 11/11/1974
- Serves: City of Cornwall, St. Andrews
- Municipal Population: 48,500
- Service Area Population: 48,500
- Service area size: 59.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 23:30
Tuesday	06:30 - 23:30
Wednesday	06:30 - 23:30
Thursday	06:30 - 23:30
Friday	06:30 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	31	4
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	6	
Other Vehicle Maintenance	5	
Plant Maintenance	1	
General and Administration	3	2
TOTAL EMPLOYEES	49	6
- Union Affiliations: ATU 946 (Operators)
CUPE 234 (Mechanics)
CUPE 3251 (Coordinator)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 1,399,795
- Boardings (including transfers): 1,553,772
- Total Operating Revenues: \$1,947,941
- Total Direct Operating Expenses: \$4,527,974
- Active Vehicles include:

Standard Buses	27
Articulated Buses	26
Trolley Buses	
Community Buses	1
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 11.11%
- Percentage of accessible transit fleet: 11.11%
- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	530,500 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	251,000 cubic-metres
Electricity	
Other:	

CORNWALL



FARES

		UNIT	MONTHLY
Effective Date: 02/07/03	CASH	PRICE	PASS
Adults	\$2.00	\$1.50	\$54.00
Children	\$2.00	\$1.20	
Students	\$2.00	\$1.30	\$52.00
Seniors	\$2.00	\$1.30	\$26.00

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2	24	1.00	16.60	2	17	2	8	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 16
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	1		1.00		1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 11
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	3	24	-	-	3	17	3	8	Other
Number of Stored Buses									TOTAL 27
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 14.87

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	1,197,000	1,088,554	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,197,000	1,088,554			
Revenue Vehicle Hours	58,748	58,055			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	67,748	67,055	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	43%
Operator Paid Hours	72,388	64,480	Municipal Operating Contribution / Capita	\$65.78	\$53.20
Mechanic Paid Hours	12,480	12,480	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.96	\$1.84
Total Employee Paid Hours	114,068	108,160	AVERAGE FARE		
Adult Passenger Trips	300,785	390,543			
Concession Fare Trips	777,297	1,009,252	COST EFFECTIVENESS		
Concession Fare Trips Detail:					
Child Passenger Trips	14,015	18,197	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.29	\$3.23
Student Passenger Trips	711,534	923,865	COST EFFICIENCY		
Senior Passenger Trips	51,748	67,190			
REGULAR SERVICE PASSENGER TRIPS	1,078,082	1,399,795	SERVICE UTILIZATION		
Regular Service Passenger Kms	6,468,492	8,398,770			
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	22.23	28.86
Transportation Operations Expenses	\$1,925,833	\$1,763,270	Reg. Serv. Pass. / Rev. Veh. Hr.	18.35	24.11
Fuel/Energy Exp. for Vehicles	\$250,320	\$303,699	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$1,038,031	\$992,677			
Plant Maintenance Expenses	\$1,085,567	\$1,102,419	Rev. Veh. Hrs. / Capita	1.21	1.20
General/Administration Expenses	\$329,341	\$365,909	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$4,629,092	\$4,527,974			
Debt Service Payment			Rev. Veh. Kms. / Rev. Veh. Hr.	20.38	18.75
Total Operating Expenses	\$4,629,092	\$4,527,974	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$1,399,005	\$1,909,085			
TOTAL OPERATING REVENUES	\$1,438,909	\$1,947,941	Tot. Veh. Kms. / Active Vehicle	38,613	40,317
Total Revenues	\$1,438,909	\$1,947,941	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$3,190,183	\$2,580,033			
NET OPERATING COST	\$3,190,183	\$2,580,033	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	0.90
Federal Operating Contribution			TOP WAGE RATES		
Provincial Operating Contribution					
Municipal Operating Contribution	\$3,190,183	\$2,580,033	Operators	\$16.38	\$16.38
Other Operating Contributions			Mechanics	\$18.90	\$19.42
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$149,000	\$1,253,374			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$149,000	\$1,253,374			
Federal Capital Contribution					
Provincial Capital Contribution		\$345,856			
Municipal Capital Contribution	\$149,000	\$907,518			
Other Capital Contributions					

ELLIOT LAKE

Transit Contact: Mr. M.J. Perkins, P. Eng.
City Engineer

Statistical Contact: Mr. M.J. Perkins, P. Eng.
City Engineer

Tel: (705) 461-7203 Fax: (705) 461-7269

E-mail: mike.perkins@city.elliottlake.on.ca

SYSTEM HIGHLIGHTS:

-
- System established: 01/09/1984
 - Serves: Elliot Lake
 - Municipal Population: 11,500
 - Service Area Population: 11,500
 - Service area size: 10.00 square kilometres
 - Service provided by: Municipal Department, under contract with A.J. Bus Lines
 - Hours of Service:

Monday	08:00 - 18:30
Tuesday	08:00 - 18:30
Wednesday	08:00 - 18:30
Thursday	08:00 - 21:30
Friday	08:00 - 21:30
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
 - Union Affiliations: Non-Union (Operators)
Non-Union (Mechanics)
 - Adult Cash Fare: \$2.00
 - Ridership - Revenue Passengers: 166,000
- Boardings (including transfers): 166,000
 - Total Operating Revenues: \$226,282
 - Total Direct Operating Expenses: \$351,600
 - Active Vehicles include:

Standard Buses	3	3
Articulated Buses		
Trolley Buses		
Community Buses		
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
 - Percentage of accessible bus fleet: 0.00%
 - Percentage of accessible transit fleet: 0.00%
 - Number of Fixed Routes: 4
 - Number of Accessible Routes:
 - Energy Consumption:

Diesel	84,192 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

ELLIOT LAKE

FARES

		UNIT	MONTHLY	CRITERIA
Effective Date: 01/07/2003	CASH	PRICE	PASS	
Adults	\$2.00	\$1.75	\$55.00	
Children	Free			Pre-school
Students	\$1.50		\$39.00	
Seniors	\$1.50		\$39.00	

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		3		19.00		2		2	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		3	-	-		2		2	Other
									TOTAL 3
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 19.00

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			169,728	165,984	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres			169,728	168,984			
Revenue Vehicle Hours			7,072	6,916		67%	64%
Auxiliary Revenue Vehicle Hours						\$10.42	\$14.55
Total Vehicle Hours			7,072	7,016		\$0.67	\$0.75
Operator Paid Hours					AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Mechanic Paid Hours						\$1.39	\$1.36
Total Employee Paid Hours							
Adult Passenger Trips			60,000	54,000	COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips			111,000	112,000		\$2.06	\$2.12
Concession Fare Trips Detail:							
Child Passenger Trips			6,000		COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Student Passenger Trips			30,000	69,000		\$49.70	\$50.11
Senior Passenger Trips			75,000	43,000			
REGULAR SERVICE PASSENGER TRIPS			171,000	166,000	SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.		
Regular Service Passenger Kms			1,368,000	1,328,000		15.55	14.43
Auxiliary Serv. Pass. Trips						24.18	24.00
Transportation Operations Expenses			\$351,478	\$350,600	AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita		
Fuel/Energy Exp. for Vehicles						0.64	0.60
Vehicle Maintenance Expenses							
Plant Maintenance Expenses					AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
General/Administration Expenses				\$1,000		24.00	24.00
TOTAL DIRECT OPERATING EXPENSES			\$351,478	\$351,600			
Debt Service Payment					VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle		
Total Operating Expenses			\$351,478	\$393,600		56,576	56,328
REGULAR SERV. PASS. REVENUES			\$236,905	\$226,282	LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
TOTAL OPERATING REVENUES			\$236,905	\$226,282			
Total Revenues			\$236,905	\$226,282			
NET DIRECT OPERATING COST			\$114,573	\$125,318	TOP WAGE RATES Operators Mechanics		
NET OPERATING COST			\$114,573	\$167,318			
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution			\$114,573	\$167,318			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

FORT ERIE

Transit Contact: Ms. Carla Stout
Executive Assistant / Admin. Supervisor

Statistical Contact: Ms. Carla Stout
Executive Assistant / Admin. Supervisor

Tel: (905) 871-1600 Fax: (905) 871-6411

E-mail: cstout@forterie.on.ca

SYSTEM HIGHLIGHTS:

- System established: 13/04/1981
- Serves: Town of Fort Erie
- Municipal Population: 28,000
- Service Area Population: 28,000
- Service area size: 364.00 square kilometres
- Service provided by: Municipal Department, under contract with Dunn the Mover
- Hours of Service:

Monday	07:30 - 18:35
Tuesday	07:30 - 18:35
Wednesday	07:30 - 18:35
Thursday	07:30 - 18:35
Friday	07:30 - 18:35
Saturday	07:30 - 18:35
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	2	2
Other Transportation Operations		
Mechanics (Vehicle Maintenance)	2	
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	4	2
- Union Affiliations: Non-Union (Operators)
Non-Union (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 19,065
- Boardings (including transfers): 19,065
- Total Operating Revenues:
- Total Direct Operating Expenses: \$88,500
- Active Vehicles include:

Standard Buses	2
Articulated Buses	2
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 6
- Number of Accessible Routes:
- Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	63,960 litres
Natural Gas	
Electricity	
Other:	

FORT ERIE



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS
01/01/1999			
Adults	\$2.00	\$2.00	
Children	\$2.00	\$2.00	
Students	\$2.00	\$2.00	
Seniors	\$2.00	\$2.00	

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		2		7.00		1		1	Gasoline 2
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		2	-	-		1		1	Other
Number of Stored Buses									TOTAL 2
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 7.00

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	118,560	110,656	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres	124,710	116,432			
Revenue Vehicle Hours	3,268	3,192			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	3,268	3,467			
Operator Paid Hours			AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Mechanic Paid Hours					
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips					
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Student Passenger Trips					
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	15,592	19,065	SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.		
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips					
Transportation Operations Expenses	\$63,000	\$88,500	AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita		
Fuel/Energy Exp. for Vehicles					
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
General/Administration Expenses					
TOTAL DIRECT OPERATING EXPENSES	\$63,000	\$88,500			
Debt Service Payment			VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle		
Total Operating Expenses	\$63,000	\$88,500			
REGULAR SERV. PASS. REVENUES			LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
TOTAL OPERATING REVENUES					
Total Revenues					
NET DIRECT OPERATING COST	\$63,000	\$88,500	TOP WAGE RATES Operators Mechanics		
NET OPERATING COST	\$63,000	\$88,500			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$63,000	\$88,500			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Notes:

* Contractor kept all passenger revenue.

GO TRANSIT

Transit Contact: Mr. Gary McNeil
Managing Director

Statistical Contact: Ms. Stephanie Sorensen
Special Events/Communications Coordinator

Tel: (416) 869-3600 x5231 Fax: (416) 869-1662

E-mail: sorensen@gotransit.com

SYSTEM HIGHLIGHTS:

- System established: 23/05/1967
- Serves: Toronto, Durham, York, Peel, Halton, Hamilton
- Municipal Population: 5,000,000
- Service Area Population: 5,000,000
- Service area size: 8,000.00 square kilometres
- Service provided by: Crown agency under contract with Canadian National Railway, Canadian Pacific Railway, and Bombardier
- Hours of Service:

Monday	04:00 - 03:00
Tuesday	04:00 - 03:00
Wednesday	04:00 - 03:00
Thursday	04:00 - 03:00
Friday	04:00 - 03:00
Saturday	05:00 - 03:00
Sunday	05:00 - 02:35
Holidays	05:00 - 02:35
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	344	70
Other Transportation Operations	242	91
Mechanics (Vehicle Maintenance)	43	
Other Vehicle Maintenance	65	
Plant Maintenance	111	1
General and Administration	192	25
TOTAL EMPLOYEES	997	187
- Union Affiliations: ATU 1587 (Operators)
ATU 1587 (Mechanics)
IAMAW 235 (call centre)
- Adult Cash Fare:
- Ridership - Revenue Passengers: 44,296,900
- Boardings (including transfers): 44,296,900
- Total Operating Revenues: \$184,447,848
- Total Direct Operating Expenses: \$208,747,176
- Active Vehicles include:

Standard Buses	567
Articulated Buses	219
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	348
- Percentage of accessible bus fleet: 56.16%
- Percentage of accessible transit fleet: 31.57%
- Number of Fixed Routes: 31
- Number of Accessible Routes: 9
- Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- GO Transit is the provincially funded, interregional public transit service for the Greater Toronto Area (GTA) and Hamilton. Created in 1967 by the Province of Ontario, GO Transit has grown from a single rail line along Lake Ontario's shoreline into an integrated network of trains and buses connecting downtown Toronto with the surrounding communities. In a transfer of responsibilities, the Province handed over the funding of GO to the GTA municipalities at the beginning of 1998. On January 1, 2002, the Province of Ontario took back responsibility of GO Transit. GO Transit is now a Crown agency, formerly known as the Greater Toronto Transit Authority.

GO TRANSIT



FARES

Effective Date: 17/04/2004 CASH UNIT MONTHLY
 PRICE PASS

Adults

Children

Students

Seniors

Fares vary according to zone distance travelled.

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	123	96	2.43	14.66	112	88	90	70	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 219
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles	56	292	5.00	18.00	35	277	4	52	Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	179	388	-	-	147	365	94	122	Other
Number of Stored Buses									TOTAL 219
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 7.79

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			19,336,518	18,599,599	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres			23,745,673	23,494,366		89%	88%
Revenue Vehicle Hours							
Auxiliary Revenue Vehicle Hours						\$0.51	\$0.55
Total Vehicle Hours					AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Operator Paid Hours						\$3.95	\$4.10
Mechanic Paid Hours					COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Total Employee Paid Hours						\$4.51	\$4.71
Adult Passenger Trips		40,100,734	40,340,051		COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips		4,020,966	3,956,849				
Concession Fare Trips Detail:					SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.		
Child Passenger Trips		694,831	683,982				
Student Passenger Trips		812,470	873,905		AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita		
Senior Passenger Trips		2,513,665	2,398,962				
REGULAR SERVICE PASSENGER TRIPS		44,121,700	44,296,900		AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
Regular Service Passenger Kms		1,403,070,060	1,408,641,420			8.82	8.86
Auxiliary Serv. Pass. Trips					VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle		
Transportation Operations Expenses	\$67,253,848		\$69,376,926			39,909	41,436
Fuel/Energy Exp. for Vehicles	\$19,866,766		\$19,722,190		LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Vehicle Maintenance Expenses	\$39,766,130		\$42,461,437				
Plant Maintenance Expenses	\$45,313,856		\$50,664,350		TOP WAGE RATES		
General/Administration Expenses	\$26,820,976		\$26,522,273				
TOTAL DIRECT OPERATING EXPENSES	\$199,021,576		\$208,747,176		Operators	\$22.62	\$22.62
Debt Service Payment					Mechanics	\$26.12	\$26.12
Total Operating Expenses	\$273,478,588		\$295,001,577				
REGULAR SERV. PASS. REVENUES	\$174,297,604		\$181,700,818				
TOTAL OPERATING REVENUES	\$176,578,133		\$184,447,848				
Total Revenues	\$183,573,710		\$188,751,785				
NET DIRECT OPERATING COST	\$22,443,443		\$24,299,328				
NET OPERATING COST	\$89,904,878		\$106,249,792				
Federal Operating Contribution							
Provincial Operating Contribution	\$32,173,000		\$33,719,000				
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES	\$128,997,938		\$192,702,717				
Total Capital Disposals			\$7,423,101				
TOTAL CAPITAL FUNDING	\$128,865,000		\$192,703,000				
Federal Capital Contribution	\$133,000		\$1,911,000				
Provincial Capital Contribution	\$96,776,000		\$168,995,000				
Municipal Capital Contribution	\$16,850,000		\$14,682,000				
Other Capital Contributions	\$15,239,000		\$7,115,000				

GUELPH

Transit Contact: Mr. Don Clarkson
Manager

Statistical Contact: Ms. Linda Hanna
Supervisor, Admin., Marketing & Customer Services

Tel: (519) 822-1811 Fax: (519) 822-1322

E-mail: lhanna@city.guelph.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1895
- Serves: City of Guelph
- Municipal Population: 113,110
- Service Area Population: 113,110
- Service area size: 88.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	05:30 - 01:00
Tuesday	05:30 - 01:00
Wednesday	05:30 - 01:00
Thursday	05:30 - 01:00
Friday	05:30 - 01:00
Saturday	05:30 - 01:00
Sunday	09:00 - 19:00
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	86	16
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)	8	
Other Vehicle Maintenance	2	
Plant Maintenance	5	
General and Administration	4	
TOTAL EMPLOYEES	110	16
- Union Affiliations: ATU 1189 (Operators)
ATU 1189 (Mechanics)
ATU 1189 (Maintenance Utility / Utility cleaners)
- Adult Cash Fare: \$1.85
- Ridership - Revenue Passengers: 5,165,820
- Boardings (including transfers): 5,849,628
- Total Operating Revenues: \$5,814,136
- Total Direct Operating Expenses: \$9,273,939
- Active Vehicles include: 51

Standard Buses	51
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 33.33%
- Percentage of accessible transit fleet: 33.33%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 8
- Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	2,069,718 litres
Gasoline	
Natural Gas	
Electricity	
Other:	

GUELPH**FARES**

Effective Date:	01/04/2003	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Adults		\$1.85	\$1.60	\$55.00		
Children		Free				Under 5 years
Students			\$1.30	\$50.00		Kindergarten to High School
Seniors			\$1.30	\$50.00		65 years and over
Other: University					\$45.97	

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	17	34	3.00	18.00	11	28	11	8	Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel 51
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	17	34	-	-	11	28	11	8	Other
									TOTAL 51
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									17
									Average Bus Age (years) 13.00

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	3,298,742	3,540,566	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,298,742	3,540,566			
Revenue Vehicle Hours	142,391	156,146			
Auxiliary Revenue Vehicle Hours			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	63%	63%
Total Vehicle Hours	160,379	175,595	Municipal Operating Contribution / Capita	\$27.78	\$34.99
Operator Paid Hours	208,155	209,670	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.64	\$0.67
Mechanic Paid Hours	16,640	20,447	AVERAGE FARE		
Total Employee Paid Hours	258,075	263,737			
Adult Passenger Trips	427,959	451,400	COST EFFECTIVENESS		
Concession Fare Trips *	4,375,817	4,714,420			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.75	\$1.80
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	378,240	358,000			
Senior Passenger Trips	131,840	122,600	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$52.32	\$52.81
REGULAR SERVICE PASSENGER TRIPS	4,803,776	5,165,820	SERVICE UTILIZATION		
Regular Service Passenger Kms	57,645,312	61,989,840			
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	43.35	45.67
Transportation Operations Expenses	\$5,027,781	\$5,587,927	Reg. Serv. Pass. / Rev. Veh. Hr.	33.74	33.08
Fuel/Energy Exp. for Vehicles	\$1,059,407	\$1,292,449	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$1,581,723	\$1,627,451			
Plant Maintenance Expenses	\$398,851	\$438,714	Rev. Veh. Hrs. / Capita	1.28	1.38
General/Administration Expenses	\$322,767	\$327,398	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$8,390,529	\$9,273,939			
Debt Service Payment			Rev. Veh. Kms. / Rev. Veh. Hr.	23.17	22.67
Total Operating Expenses	\$8,390,529	\$10,273,939	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$4,981,607	\$5,440,362			
TOTAL OPERATING REVENUES	\$5,312,280	\$5,814,136	Tot. Veh. Kms. / Active Vehicle	78,541	69,423
Total Revenues	\$5,312,280	\$5,814,136	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$3,078,249	\$3,459,803			
NET OPERATING COST	\$3,078,249	\$4,459,803	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.68	0.74
Federal Operating Contribution			TOP WAGE RATES		
Provincial Operating Contribution					
Municipal Operating Contribution	\$3,078,249	\$3,957,607	Operators	\$18.02	\$18.78
Other Operating Contributions			Mechanics	\$21.78	\$22.46
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution		\$502,196			
TOTAL CAPITAL EXPENDITURES	\$4,533	\$5,690,337	* Concession Fare Trips included Cash and Passes trips in both years.		
Total Capital Disposals		\$1,700			
TOTAL CAPITAL FUNDING	\$240,000	\$5,688,637			
Federal Capital Contribution					
Provincial Capital Contribution		\$289,196			
Municipal Capital Contribution	\$240,000	\$5,399,441			
Other Capital Contributions					

HAMILTON

Transit Contact: Mr. Don Hull
Director of Transit

Statistical Contact: Mr. Christopher Dale
Business Administrator

Tel: (905) 546-2424 x1870 Fax: (905) 679-7305

E-mail: cdale@hamilton.ca

SYSTEM HIGHLIGHTS:

- System established: 1874
- Serves: City of Hamilton
- Municipal Population: 498,000
- Service Area Population: 434,000
- Service area size: 227.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	05:30 - 02:00
Sunday	06:00 - 01:00
Holidays	06:00 - 01:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	368	38
Other Transportation Operations	24	
Mechanics (Vehicle Maintenance)	54	
Other Vehicle Maintenance	47	4
Plant Maintenance	10	
General and Administration	30	7
TOTAL EMPLOYEES	533	49
- Union Affiliations: ATU 107 (Operators)
ATU 107 (Mechanics)
ATU 1585 (Administration)
- Adult Cash Fare: \$2.10
- Ridership - Revenue Passengers: 20,345,382
- Boardings (including transfers): 26,301,851
- Total Operating Revenues: \$27,682,349
- Total Direct Operating Expenses: \$47,726,309
- Active Vehicles include: 198

Standard Buses	191
Articulated Buses	3
Trolley Buses	
Community Buses	4
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 59.60%
- Percentage of accessible transit fleet: 59.60%
- Number of Fixed Routes: 28
- Number of Accessible Routes: 28
- Energy Consumption:

Diesel	2,822,671 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	6,660,557 cubic-metres
Electricity	
Other:	

REMARKS:

- Number of fixed routes does not include two summer service routes.

HAMILTON**FARES**

Effective Date: 01/04/2003	CASH	UNIT	MONTHLY	OTHER	CRITERIA
		PRICE	PASS	Other Passes	
Adults	\$2.10	\$1.70	\$65.00		
Children	\$2.10	\$1.35	\$50.00		Elementary/Secondary
Students	\$2.10	\$1.50	\$50.00		Secondary with ID
Seniors	\$2.10	\$1.70	\$65.00	\$205/year	over 65 years
Other: University				\$65/semester	8 month semester - undergraduate

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	114	77	5.00	15.00	88	67	77	22	Gasoline
Articulated Motor Buses		3		22.00		3		3	Low Sulphur Diesel 75
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	4		1.00		4		2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 123
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	118	80	-	-	92	70	79	25	Other
Number of Stored Buses									TOTAL 198
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 114
									Average Bus Age (years) 9.07

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	11,467,178	11,760,722	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	12,784,286	13,107,695			
Revenue Vehicle Hours	621,655	611,649			
Auxiliary Revenue Vehicle Hours	2,500	2,500			
Total Vehicle Hours	668,797	657,862			
Operator Paid Hours	1,115,680	1,093,267	AVERAGE FARE		
Mechanic Paid Hours	284,489	159,615			
Total Employee Paid Hours	1,579,825	1,503,851	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.23	\$1.31
Adult Passenger Trips	12,309,699	12,370,099	COST EFFECTIVENESS		
Concession Fare Trips	8,083,954	7,975,283			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.33	\$2.35
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	4,280,810	3,953,078			
Senior Passenger Trips	2,293,477	2,093,218	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$70.95	\$72.55
REGULAR SERVICE PASSENGER TRIPS	20,393,653	20,345,382	SERVICE UTILIZATION		
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	47.32	46.88
Transportation Operations Expenses	\$22,894,826	\$26,125,422	Reg. Serv. Pass. / Rev. Veh. Hr.	32.81	33.26
Fuel/Energy Exp. for Vehicles	\$5,138,413	\$4,240,385	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$11,193,740	\$11,089,599			
Plant Maintenance Expenses	\$1,577,707	\$1,441,343	Rev. Veh. Hrs. / Capita	1.44	1.41
General/Administration Expenses	\$6,647,046	\$4,829,560	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$47,451,732	\$47,726,309			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$52,130,656	\$52,285,189			
REGULAR SERV. PASS. REVENUES	\$25,029,367	\$26,676,232	Tot. Veh. Kms. / Active Vehicle	64,567	66,200
TOTAL OPERATING REVENUES	\$26,066,989	\$27,682,349	LABOUR PRODUCTIVITY		
Total Revenues	\$27,955,601	\$27,743,285			
NET DIRECT OPERATING COST	\$21,384,743	\$20,043,960	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.56	0.56
NET OPERATING COST	\$24,175,055	\$24,541,904	TOP WAGE RATES		
Federal Operating Contribution					
Provincial Operating Contribution			Operators	\$20.46	\$21.93
Municipal Operating Contribution	\$24,175,055	\$24,369,011	Mechanics	\$22.03	\$23.99
Other Operating Contributions		\$172,893			
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$5,562,590	\$10,298,010			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$5,562,590	\$10,298,010			
Federal Capital Contribution					
Provincial Capital Contribution	\$3,167,513	\$3,429,238			
Municipal Capital Contribution	\$2,395,077	\$6,868,772			
Other Capital Contributions					

HUNTSVILLE

Transit Contact: Ms. Colleen Hannigan
Director of Community Services

Statistical Contact: Ms. Colleen Hannigan
Director of Community Services

Tel: (705) 789-6421 x25 Fax: (705) 789-8943

E-mail: colleen.hannigan@town.huntsville.on.ca

SYSTEM HIGHLIGHTS:

-
- System established: 01/05/1991
 - Serves: Town of Huntsville
 - Municipal Population: 18,000
 - Service Area Population: 10,000
 - Service area size: 50.00 square kilometres
 - Service provided by: Municipal Department, under contract with Campbell Bus Lines Ltd.
 - Hours of Service:

Monday	08:00 - 17:30
Tuesday	08:00 - 17:30
Wednesday	08:00 - 17:30
Thursday	08:00 - 17:30
Friday	08:00 - 17:30
Saturday	N/A
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators	1	1
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	1	1
 - Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
 - Adult Cash Fare: \$2.00
 - Ridership - Revenue Passengers: 13,143
- Boardings (including transfers): 13,143
 - Total Operating Revenues: \$19,000
 - Total Direct Operating Expenses: \$64,000
 - Active Vehicles include: 2

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	2
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 100.00%
 - Percentage of accessible transit fleet: 100.00%
 - Number of Fixed Routes: 1
 - Number of Accessible Routes: 1
 - Energy Consumption:

Diesel	13,962 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

HUNTSVILLE

FARES

		UNIT	MONTHLY	CRITERIA
Effective Date: 01/02/2000	CASH	PRICE	PASS	
Adults	\$2.00	\$1.82	\$50.00	
Children	Free			Preschool
Students	\$1.00	\$0.91	\$25.00	Elementary Student
Seniors	\$2.00	\$1.82	\$50.00	
	\$0.50			Preschool Groups

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	2		6.00		1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	2		-	-	1		1		Other
									TOTAL 2
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 6.00

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	51,660	51,660	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	51,660	51,660	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	30%
Revenue Vehicle Hours	2,394	2,394	Municipal Operating Contribution / Capita	\$4.50	\$4.50
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.42	\$3.42
Total Vehicle Hours	2,394	2,394			
Operator Paid Hours	2,450	2,450	AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.45	\$1.45
Total Employee Paid Hours	2,450	2,450			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.87	\$4.87
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$26.73	\$26.73
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	13,143	13,143	SERVICE UTILIZATION		
Regular Service Passenger Kms	65,715	65,715	Reg. Serv. Pass. / Capita	1.31	1.31
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	5.49	5.49
Transportation Operations Expenses	\$64,000	\$64,000	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.24	0.24
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hr.	21.58	21.58
TOTAL DIRECT OPERATING EXPENSES	\$64,000	\$64,000			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$64,000	\$64,000	Tot. Veh. Kms. / Active Vehicle	25,830	25,830
REGULAR SERV. PASS. REVENUES	\$19,000	\$19,000			
TOTAL OPERATING REVENUES	\$19,000	\$19,000	LABOUR PRODUCTIVITY		
Total Revenues	\$19,000	\$19,000	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.98	0.98
NET DIRECT OPERATING COST	\$45,000	\$45,000			
NET OPERATING COST	\$45,000	\$45,000	TOP WAGE RATES		
Federal Operating Contribution			Operators	\$10.00	\$10.00
Provincial Operating Contribution			Mechanics		
Municipal Operating Contribution	\$45,000	\$45,000			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

KAWARTHA LAKES

Transit Contact: Ms. Brenda Greer
Administrative Assistant

Statistical Contact: Ms. Brenda Greer
Administrative Assistant

Tel: (705) 324-5301 Fax: (705) 324-1155

E-mail: bgreer@city.kawarthalakes.on.ca

SYSTEM HIGHLIGHTS:

-
- System established: 1979
 - Serves: Kawartha Lakes
 - Municipal Population: 72,000
 - Service Area Population: 18,000
 - Service area size: 25.00 square kilometres
 - Service provided by: Municipal Department
 - Hours of Service:

Monday	08:00 - 17:00
Tuesday	08:00 - 17:00
Wednesday	08:00 - 17:00
Thursday	08:00 - 17:00
Friday	08:00 - 17:00
Saturday	08:00 - 17:00
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators		8
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		1
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		1
TOTAL EMPLOYEES		10
 - Union Affiliations: CUPE 555 (Operators)
CUPE 555 (Mechanics)
 - Adult Cash Fare: \$1.50
 - Ridership - Revenue Passengers: 58,693
- Boardings (including transfers): 58,693
 - Total Operating Revenues: \$95,425
 - Total Direct Operating Expenses: \$464,072
 - Active Vehicles include: 3

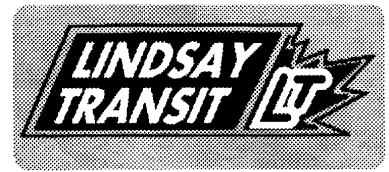
Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	3
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 100.00%
 - Percentage of accessible transit fleet: 100.00%
 - Number of Fixed Routes: 2
 - Number of Accessible Routes: 2
 - Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

-
- Service took delivery of 2 ELF 125 low-floor vehicles in March 2004.

KAWARTHA LAKES



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/07/1999				
Adults	\$1.50	\$1.30		
Children	\$0.75			Under 14 years
Students	\$1.25	\$1.10		
Seniors	\$1.25	\$1.10		

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	3		6.00		2		2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	3		-	-	2		2		Other
									TOTAL 3
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 6.00

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres		116,937	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		116,937			
Revenue Vehicle Hours		5,616			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours		5,616	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	23%	21%
Operator Paid Hours			Municipal Operating Contribution / Capita	\$18.59	\$20.48
Mechanic Paid Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.53	\$6.28
Total Employee Paid Hours			AVERAGE FARE		
Adult Passenger Trips					
Concession Fare Trips			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.32	\$1.32
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips					
Student Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.19	\$7.91
Senior Passenger Trips			COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	60,482	58,693			
Regular Service Passenger Kms			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$82.63
Auxiliary Serv. Pass. Trips			SERVICE UTILIZATION		
Transportation Operations Expenses					
Fuel/Energy Exp. for Vehicles			Reg. Serv. Pass. / Capita	3.36	3.26
Vehicle Maintenance Expenses			Reg. Serv. Pass. / Rev. Veh. Hr.		10.45
Plant Maintenance Expenses			AMOUNT OF SERVICE		
General/Administration Expenses					
TOTAL DIRECT OPERATING EXPENSES	\$434,600	\$464,072	Rev. Veh. Hrs. / Capita		0.31
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$434,600	\$464,072			
REGULAR SERV. PASS. REVENUES	\$80,006	\$77,425	Rev. Veh. Kms. / Rev. Veh. Hr.		20.82
TOTAL OPERATING REVENUES	\$100,006	\$95,425	VEHICLE UTILIZATION		
Total Revenues	\$100,006	\$95,425			
NET DIRECT OPERATING COST	\$334,594	\$368,647	Tot. Veh. Kms. / Active Vehicle		38,979
NET OPERATING COST	\$334,594	\$368,647	LABOUR PRODUCTIVITY		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Municipal Operating Contribution	\$334,594	\$368,647	TOP WAGE RATES		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$13.38	\$15.11
Municipal Debt Service Contribution			Mechanics	\$16.85	\$19.48
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

KENORA

Transit Contact: Ms. Charlotte Edie
Municipal Accountant

Statistical Contact: Ms. Charlotte Edie
Municipal Accountant

Tel: (807) 467-2013 Fax: (807) 467-2141

E-mail: cedio@city.kenora.on.ca

SYSTEM HIGHLIGHTS:

-
- System established: 1984
 - Serves: City of Kenora
 - Municipal Population: 14,846
 - Service Area Population: 6,739
 - Service area size: 16.00 square kilometres
 - Service provided by: Municipal Department, under contract with Excel Coach Lines Limited
 - Hours of Service:

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	09:00 - 19:00
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
 - Union Affiliations: Non-Union (Operators)
Non-Union (Mechanics)
 - Adult Cash Fare: \$2.00
 - Ridership - Revenue Passengers: 44,727
- Boardings (including transfers): 44,727
 - Total Operating Revenues: \$85,985
 - Total Direct Operating Expenses: \$172,152
 - Active Vehicles include:

Standard Buses	2
Articulated Buses	2
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 100.00%
 - Percentage of accessible transit fleet: 100.00%
 - Number of Fixed Routes: 3
 - Number of Accessible Routes: 3
 - Energy Consumption:

Diesel	16,536 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

KENORA

FARES

		UNIT	MONTHLY	CRITERIA
Effective Date:	01/06/1997	CASH	PRICE	PASS
Adults	\$2.00	\$1.89		19-59 years
Children				
Students	\$2.00	\$1.89		18 years and under
Seniors	\$2.00	\$1.89		60 years and over

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2		8.00						Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	2		-	-					Other
									TOTAL 2
Number of Stored Buses									Total Low-Floor Buses (30'-60') 2
Number of Stored Rail Vehicles									Average Bus Age (years) 8.00

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			78,732	78,732	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			78,732	78,732			
Revenue Vehicle Hours			3,225	3,225			
Auxiliary Revenue Vehicle Hours							
Total Vehicle Hours			3,225	3,225	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	50%
Operator Paid Hours					Municipal Operating Contribution / Capita	\$9.92	\$12.79
Mechanic Paid Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.80	\$1.93
Total Employee Paid Hours					AVERAGE FARE		
Adult Passenger Trips					COST EFFECTIVENESS		
Concession Fare Trips							
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.58	\$3.85
Child Passenger Trips					COST EFFICIENCY		
Student Passenger Trips							
Senior Passenger Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$57.44	\$53.38
REGULAR SERVICE PASSENGER TRIPS			51,766	44,727	SERVICE UTILIZATION		
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	5.51	6.64
Transportation Operations Expenses	\$156,892			\$167,676	Reg. Serv. Pass. / Rev. Veh. Hr.	16.05	13.87
Fuel/Energy Exp. for Vehicles					AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$21,982			\$178			
Plant Maintenance Expenses	\$3,635			\$1,691	Rev. Veh. Hrs. / Capita	0.34	0.48
General/Administration Expenses	\$2,738			\$2,607	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$185,247			\$172,152			
Debt Service Payment					Rev. Veh. Kms. / Rev. Veh. Hr.	24.41	24.41
Total Operating Expenses	\$185,247			\$172,152	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$91,966			\$85,985			
TOTAL OPERATING REVENUES	\$91,966			\$85,985	Tot. Veh. Kms. / Active Vehicle	26,244	39,366
Total Revenues	\$91,966			\$85,985	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$93,281			\$86,167			
NET OPERATING COST	\$93,281			\$86,167	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Federal Operating Contribution					TOP WAGE RATES		
Provincial Operating Contribution							
Municipal Operating Contribution	\$93,281			\$86,167	Operators		
Other Operating Contributions					Mechanics		
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES	\$243,743						
Total Capital Disposals				\$55,000			
TOTAL CAPITAL FUNDING	\$243,743						
Federal Capital Contribution							
Provincial Capital Contribution	\$81,166						
Municipal Capital Contribution	\$162,577						
Other Capital Contributions							

KINGSTON

Transit Contact: Mr. Malcolm Morris
Transit Manager

Statistical Contact: Ms. Donna Scanlan
Clerk

Tel: (613) 546-4291 x2365 Fax: (613) 542-1504

E-mail: dscanlan@cityofkingston.ca

SYSTEM HIGHLIGHTS:

- System established: 01/12/1962
- Serves: City of Kingston
- Municipal Population: 118,793
- Service Area Population: 107,528
- Service area size: 131.70 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 23:00
Tuesday	06:15 - 23:15
Wednesday	06:15 - 23:15
Thursday	06:15 - 23:15
Friday	06:15 - 23:15
Saturday	06:15 - 19:30
Sunday	09:00 - 18:00
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	49	19
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	5	
Other Vehicle Maintenance	3	2
Plant Maintenance	4	
General and Administration	4	
TOTAL EMPLOYEES	68	21
- Union Affiliations: CUPE 109 (Operators)
CUPE 109 (Mechanics)
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 2,734,692
- Boardings (including transfers): 3,041,932
- Total Operating Revenues: \$3,556,092
- Total Direct Operating Expenses: \$6,558,765
- Active Vehicles include: 39

Standard Buses	39
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 38.46%
- Percentage of accessible transit fleet: 38.46%
- Number of Fixed Routes: 15
- Number of Accessible Routes: 15
- Energy Consumption:

Diesel	1,102,811 litres
Bio-Diesel / E-Diesel	101,003 litres
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- Bus fleet (39 buses) used bio-diesel during June-October 2003 as a pilot test.

KINGSTON



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/07/1999				
Adults	\$1.75	\$1.60	\$60.00	Over 18 years
Children	Free			Under 6 year
Students	\$1.20	\$1.10	\$41.00	6-18 years
Seniors	\$1.20	\$1.10	\$41.00	Over 65 years
Other: Disabled	\$1.20	\$1.10	\$41.00	Blind (Cash \$0.10)

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	15	24	3.60	16.70	12	18	8	14	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 39
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	15	24	-	-	12	18	8	14	Other
									TOTAL 39
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									15
									Average Bus Age (years) 11.66

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	2,083,630	2,154,678	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,120,630	2,193,678	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	51%	54%
Revenue Vehicle Hours	101,412	104,870	Municipal Operating Contribution / Capita	\$29.30	\$26.61
Auxiliary Revenue Vehicle Hours	3,588	3,926	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.28	\$1.10
Total Vehicle Hours	105,000	108,796			
Operator Paid Hours	134,042	152,632	AVERAGE FARE		
Mechanic Paid Hours	10,400	10,400	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.28	\$1.28
Total Employee Paid Hours	176,002	193,868			
Adult Passenger Trips	1,146,009	1,209,936	COST EFFECTIVENESS		
Concession Fare Trips	1,414,739	1,524,756	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.59	\$2.40
Concession Fare Trips Detail:			COST EFFICIENCY		
Child Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$64.25	\$61.33
Student Passenger Trips	285,365	292,581	SERVICE UTILIZATION		
Senior Passenger Trips	199,101	202,686	Reg. Serv. Pass. / Capita	23.81	25.43
REGULAR SERVICE PASSENGER TRIPS	2,560,748	2,734,692	Reg. Serv. Pass. / Rev. Veh. Hr.	25.25	26.08
Regular Service Passenger Kms	25,607,480	27,346,920	AMOUNT OF SERVICE		
Auxiliary Serv. Pass. Trips	85,733	98,594	Rev. Veh. Hrs. / Capita	0.94	0.98
Transportation Operations Expenses	\$3,806,446	\$3,845,583	AVERAGE SPEED		
Fuel/Energy Exp. for Vehicles	\$765,770	\$776,858	Rev. Veh. Kms. / Rev. Veh. Hr.	20.55	20.55
Vehicle Maintenance Expenses	\$1,376,791	\$1,277,992	VEHICLE UTILIZATION		
Plant Maintenance Expenses	\$210,688	\$247,558	Tot. Veh. Kms. / Active Vehicle	62,371	56,248
General/Administration Expenses	\$481,429	\$410,774	LABOUR PRODUCTIVITY		
TOTAL DIRECT OPERATING EXPENSES	\$6,641,124	\$6,558,765	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.78	0.71
Debt Service Payment			TOP WAGE RATES		
Total Operating Expenses	\$6,787,168	\$6,709,340	Operators	\$18.51	\$19.99
REGULAR SERV. PASS. REVENUES	\$3,285,084	\$3,506,133	Mechanics	\$20.58	\$21.54
TOTAL OPERATING REVENUES	\$3,358,582	\$3,556,092			
Total Revenues	\$3,636,791	\$3,848,035			
NET DIRECT OPERATING COST	\$3,282,542	\$3,002,673			
NET OPERATING COST	\$3,150,377	\$2,861,305			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$3,150,377	\$2,861,305			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$296,355	\$4,152,620			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$296,355	\$4,152,620			
Federal Capital Contribution					
Provincial Capital Contribution	\$60,160	\$49,800			
Municipal Capital Contribution	\$236,195	\$4,102,820			
Other Capital Contributions					
			Footnote: Tot. Dir. & Aux. Op. Exp. for 2003 was	\$6,672,930	
			Tot. Dir. & Aux. Op. Exp. for 2002 was	\$6,746,474	

LEAMINGTON

Transit Contact: Mr. Paul Anthony
Manager of Culture and Recreation

Statistical Contact: Mr. Paul Anthony
Manager of Culture and Recreation

Tel: (519) 322-2337 Fax: (519) 322-2407

E-mail: panthony@leamington.ca

SYSTEM HIGHLIGHTS:

-
- System established: 01/10/1985
 - Serves: Municipality of Leamington
 - Municipal Population: 27,000
 - Service Area Population: 17,000
 - Service area size: 24.40 square kilometres
 - Service provided by: Municipal Department, under contract with C.A. Bailey Ltd.
 - Hours of Service:

Monday	09:00 - 17:00
Tuesday	09:00 - 17:00
Wednesday	09:00 - 17:00
Thursday	09:00 - 17:00
Friday	09:00 - 17:00
Saturday	09:00 - 17:00
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
 - Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
 - Adult Cash Fare: \$1.25
 - Ridership - Revenue Passengers: 14,810
- Boardings (including transfers): 14,810
 - Total Operating Revenues: \$42,282
 - Total Direct Operating Expenses: \$99,264
 - Active Vehicles include:

Standard Buses	2	1
Articulated Buses		
Trolley Buses		
Community Buses		1
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
 - Percentage of accessible bus fleet: 50.00%
 - Percentage of accessible transit fleet: 50.00%
 - Number of Fixed Routes: 1
 - Number of Accessible Routes:
 - Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

LEAMINGTON

FARES

Effective Date:	01/01/2001	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults		\$1.25	\$1.14		
Children		\$0.80			12 years and under
Students		\$1.00			
Seniors		\$1.25			

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	1		13.00						Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses		1	3.00		1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	1	1	-	-	1		1		Other
Number of Stored Buses									TOTAL 2
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 1
									Average Bus Age (years) 8.00

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			57,450	57,340	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			62,650	62,540			
Revenue Vehicle Hours			2,162	2,155			
Auxiliary Revenue Vehicle Hours			372	374			
Total Vehicle Hours			2,534	2,529			
Operator Paid Hours					AVERAGE FARE		
Mechanic Paid Hours							
Total Employee Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.17	\$1.12
Adult Passenger Trips			12,000	12,400	COST EFFECTIVENESS		
Concession Fare Trips			2,530	2,410			
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.98	\$6.70
Child Passenger Trips			2,530	2,410	COST EFFICIENCY		
Student Passenger Trips							
Senior Passenger Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$40.04	\$39.25
REGULAR SERVICE PASSENGER TRIPS			14,530	14,810	SERVICE UTILIZATION		
Regular Service Passenger Kms			145,300	148,100			
Auxiliary Serv. Pass. Trips			23,436	23,562	Reg. Serv. Pass. / Capita	0.85	0.87
Transportation Operations Expenses			\$99,460	\$99,264	Reg. Serv. Pass. / Rev. Veh. Hr.	6.72	6.87
Fuel/Energy Exp. for Vehicles					AMOUNT OF SERVICE		
Vehicle Maintenance Expenses							
Plant Maintenance Expenses			\$2,000		Rev. Veh. Hrs. / Capita	0.13	0.13
General/Administration Expenses					AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES			\$101,460	\$99,264			
Debt Service Payment					VEHICLE UTILIZATION		
Total Operating Expenses			\$101,460	\$99,264			
REGULAR SERV. PASS. REVENUES			\$17,024	\$16,550	Tot. Veh. Kms. / Active Vehicle	31,325	31,270
TOTAL OPERATING REVENUES			\$42,710	\$42,282	LABOUR PRODUCTIVITY		
Total Revenues			\$42,710	\$42,282			
NET DIRECT OPERATING COST			\$58,750	\$56,982	TOP WAGE RATES		
NET OPERATING COST			\$58,750	\$56,982			
Federal Operating Contribution					Operators		
Provincial Operating Contribution					Mechanics		
Municipal Operating Contribution			\$58,750	\$56,982			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

LONDON

Transit Contact: Ms. Kelly Paleczny
Director of Finance & Administration

Statistical Contact: Ms. Kelly Paleczny
Director of Finance & Administration
Tel: (519) 451-1340 x366 Fax: (519) 451-0153
E-mail: kpaleczn@londontransit.ca

SYSTEM HIGHLIGHTS:

-
- System established: 1875
 - Serves: City of London
 - Municipal Population: 355,000
 - Service Area Population: 344,000
 - Service area size: 166.00 square kilometres
 - Service provided by: Transit Commission
 - Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	08:00 - 23:00
Sunday	09:00 - 23:00
Holidays	09:00 - 23:00
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators	306	16
Other Transportation Operations	16	
Mechanics (Vehicle Maintenance)	50	
Other Vehicle Maintenance	27	
Plant Maintenance	4	
General and Administration	39	2
TOTAL EMPLOYEES	442	18
 - Union Affiliations: ATU 741 (Operators)
ATU 741 (Mechanics)
 - Adult Cash Fare: \$2.25
 - Ridership - Revenue Passengers: 17,084,200
- Boardings (including transfers): 19,475,988
 - Total Operating Revenues: \$22,618,100
 - Total Direct Operating Expenses: \$35,115,400
 - Active Vehicles include: 178

Standard Buses	169
Articulated Buses	3
Trolley Buses	
Community Buses	6
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 48.88%
 - Percentage of accessible transit fleet: 48.88%
 - Number of Fixed Routes: 35
 - Number of Accessible Routes: 17
 - Energy Consumption:

Diesel	4,751,100 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	2,179,000 cubic-metres
Electricity	
Other:	

LONDON**FARES**

Effective Date:	01/09/2003	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
Adults		\$2.25	\$1.65	\$69.00	Other Passes	
Children		\$1.10	\$0.95			
Students		\$2.25	\$1.34		\$69/2mo.-summer	
Seniors		\$2.25	\$1.25	\$49.00		
Other: Post Secondary				\$60.00	\$103.75/8mo.	UWO; SOGS/Fanshawe \$125/12mo.

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	78	91	4.40	17.00	59	68	40	46	Gasoline
Articulated Motor Buses	3		1.00		3		2		Low Sulphur Diesel 135
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	6		6.00		5		4		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 43
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	87	91	-	-	67	68	46	46	Other
Number of Stored Buses									TOTAL 178
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 81
									Average Bus Age (years) 10.84

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	9,582,200	9,664,900	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	10,192,400	10,306,900			
Revenue Vehicle Hours	487,300	492,000			
Auxiliary Revenue Vehicle Hours	1,900	1,200			
Total Vehicle Hours	534,900	539,400			
Operator Paid Hours	636,821	644,769	AVERAGE FARE		
Mechanic Paid Hours	114,487	114,755			
Total Employee Paid Hours	940,805	945,585	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.27	\$1.25
Adult Passenger Trips	8,518,800	8,788,700	COST EFFECTIVENESS		
Concession Fare Trips	7,616,500	8,295,500			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.07	\$2.06
Child Passenger Trips	157,800	150,900	COST EFFICIENCY		
Student Passenger Trips	6,684,600	7,393,600			
Senior Passenger Trips	682,900	653,700	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$62.55	\$65.10
REGULAR SERVICE PASSENGER TRIPS	16,135,300	17,084,200	SERVICE UTILIZATION		
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips	49,000	36,100	Reg. Serv. Pass. / Capita	46.90	49.66
Transportation Operations Expenses	\$17,324,000	\$18,318,500	Reg. Serv. Pass. / Rev. Veh. Hr.	33.11	34.72
Fuel/Energy Exp. for Vehicles	\$3,060,100	\$3,587,400	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$8,382,500	\$8,121,000			
Plant Maintenance Expenses	\$1,870,900	\$2,219,400	Rev. Veh. Hrs. / Capita	1.42	1.43
General/Administration Expenses	\$2,820,200	\$2,869,100	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$33,457,700	\$35,115,400			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$35,344,300	\$36,793,000			
REGULAR SERV. PASS. REVENUES	\$20,523,600	\$21,399,500	Tot. Veh. Kms. / Active Vehicle	56,624	57,904
TOTAL OPERATING REVENUES	\$21,680,200	\$22,618,100	LABOUR PRODUCTIVITY		
Total Revenues	\$22,734,700	\$23,817,100			
NET DIRECT OPERATING COST	\$11,777,500	\$12,497,300	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.76
NET OPERATING COST	\$12,609,600	\$12,975,900	TOP WAGE RATES		
Federal Operating Contribution					
Provincial Operating Contribution			Operators	\$19.09	\$19.66
Municipal Operating Contribution	\$11,886,700	\$12,651,300	Mechanics	\$21.33	\$21.97
Other Operating Contributions	\$722,900	\$324,600			
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$8,027,500	\$18,879,400			
Total Capital Disposals	\$1,803,300	\$3,036,700			
TOTAL CAPITAL FUNDING	\$8,149,900	\$18,879,400			
Federal Capital Contribution					
Provincial Capital Contribution	\$2,101,400	\$5,760,400			
Municipal Capital Contribution	\$4,115,300	\$12,971,900			
Other Capital Contributions	\$1,933,200	\$147,100			

LOYALIST TOWNSHIP

Transit Contact: Mr. David C. Thompson
Director of Engineering Services

Statistical Contact: Mr. Bruce Hughson
Supervisor/ Operator

Tel: (613) 386-7351 Fax: (613) 386-7044

E-mail: bhughson@loyalist-township.on.ca

SYSTEM HIGHLIGHTS:

- | | | | |
|---|---------------------|---|-----------|
| • System established: | | • Adult Cash Fare: | \$1.75 |
| • Serves: | Loyalist Township | • Ridership - Revenue Passengers: | 98,561 |
| | | - Boardings (including transfers): | 98,561 |
| • Municipal Population: | 14,590 | • Total Operating Revenues: | \$95,722 |
| • Service Area Population: | 8,000 | • Total Direct Operating Expenses: | \$214,879 |
| • Service area size: | | • Active Vehicles include: | |
| • Service provided by: Municipal Department, under contract with Kingston Transit | | Standard Buses | |
| | | Articulated Buses | |
| | | Trolley Buses | |
| | | Community Buses | |
| | | Double-Decker Buses | |
| | | Light Rail Vehicles | |
| | | Heavy Rail Vehicles | |
| | | Commuter Rail Vehicles | |
| • Hours of Service: | | • Percentage of accessible bus fleet: | 0.00% |
| Monday | 07:00 - 18:30 | • Percentage of accessible transit fleet: | 0.00% |
| Tuesday | 07:00 - 18:30 | | |
| Wednesday | 07:00 - 18:30 | • Number of Fixed Routes: | 1 |
| Thursday | 07:00 - 18:30 | • Number of Accessible Routes: | |
| Friday | 07:00 - 18:30 | • Energy Consumption: | |
| Saturday | 09:00 - 18:00 | Diesel | |
| Sunday | N/A | Bio-Diesel / E-Diesel | |
| Holidays | N/A | Gasoline | |
| • Employees Statistics: | FULL-TIME PART-TIME | Natural Gas | |
| Operators | | Electricity | |
| Other Transportation Operations | | Other: | |
| Mechanics (Vehicle Maintenance) | | | |
| Other Vehicle Maintenance | | | |
| Plant Maintenance | | | |
| General and Administration | | | |
| TOTAL EMPLOYEES | | | |
| • Union Affiliations: Operators Union Information N/A | | | |
| Mechanics Union Information N/A | | | |

REMARKS:

- Loyalist Township contracted out its service with Kingston Transit. The Township has one full-time staff who supervises the contract service and other non-transit duties.

LOYALIST TOWNSHIP

FARES

Effective Date:	01/01/1998	CASH	UNIT PRICE	MONTHLY PASS
Adults		\$1.75	\$1.60	\$60.00
Children				
Students		\$1.20	\$1.10	\$41.00
Seniors		\$1.20	\$1.10	\$41.00

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES			-	-					Other
									TOTAL
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years)

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	94,000	94,000	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres	94,000	94,000			
Revenue Vehicle Hours	3,517	3,517		43%	45%
Auxiliary Revenue Vehicle Hours				\$13.38	\$11.09
Total Vehicle Hours	3,517	3,517		\$1.25	\$1.21
Operator Paid Hours			AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Mechanic Paid Hours				\$0.93	\$0.97
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips				\$2.20	\$2.18
Concession Fare Trips Detail:			COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Child Passenger Trips					
Student Passenger Trips				\$58.77	\$61.10
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	93,905	98,561	SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.		
Regular Service Passenger Kms				11.74	12.32
Auxiliary Serv. Pass. Trips				26.70	28.02
Transportation Operations Expenses	\$190,396	\$198,709	AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita		
Fuel/Energy Exp. for Vehicles				0.44	0.44
Vehicle Maintenance Expenses			AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
Plant Maintenance Expenses	\$1,700	\$3,510		26.73	26.73
General/Administration Expenses	\$14,600	\$12,660	VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle		
TOTAL DIRECT OPERATING EXPENSES	\$206,696	\$214,879			
Debt Service Payment			LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Operating Expenses	\$206,696	\$214,879			
REGULAR SERV. PASS. REVENUES	\$87,800	\$95,722	TOP WAGE RATES Operators Mechanics		
TOTAL OPERATING REVENUES	\$89,600	\$95,722			
Total Revenues	\$89,600	\$95,722			
NET DIRECT OPERATING COST	\$117,096	\$119,157			
NET OPERATING COST	\$117,096	\$119,157			
Federal Operating Contribution					
Provincial Operating Contribution		\$41,300			
Municipal Operating Contribution	\$107,000	\$88,704			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

MIDLAND

Transit Contact: Mr. Mike Kenney
Transit Manager

Statistical Contact: Ms. Arlene Shirley
Secretary

Tel: (705) 526-4275 Fax: (705) 526-9971
E-mail: mkenney@town.midland.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/07/1974
- Serves: Town of Midland
- Municipal Population: 16,430
- Service Area Population: 13,500
- Service area size: 30.20 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	07:15 - 17:45
Tuesday	07:15 - 17:45
Wednesday	07:15 - 17:45
Thursday	07:15 - 17:45
Friday	07:15 - 17:45
Saturday	09:15 - 16:45
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	2	1
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		1
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		1
TOTAL EMPLOYEES	2	3
- Union Affiliations: Non-union (Operators)
OPSEU (Mechanics)
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 58,798
- Boardings (including transfers): 58,798
- Total Operating Revenues: \$62,856
- Total Direct Operating Expenses: \$128,870
- Active Vehicles include:

Standard Buses	2	1
Articulated Buses		
Trolley Buses		
Community Buses		1
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes:
- Energy Consumption:

Diesel	27,200 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

MIDLAND

FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS
01/01/2003			
Adults	\$1.75	\$1.25	
Children	\$1.50	\$1.00	
Students	\$1.50	\$1.00	
Seniors	\$1.50	\$1.00	

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		1		23.00					Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses		1		1.00		1		1	Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		2	-	-		1		1	Other
Number of Stored Buses									TOTAL 2
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 12.00

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			73,000	73,400	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			73,000	73,400			
Revenue Vehicle Hours			3,256	3,257			
Auxiliary Revenue Vehicle Hours							
Total Vehicle Hours			3,256	3,257	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	46%	49%
Operator Paid Hours					Municipal Operating Contribution / Capita	\$5.23	\$4.89
Mechanic Paid Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.18	\$1.12
Total Employee Paid Hours					AVERAGE FARE		
Adult Passenger Trips				23,000	COST EFFECTIVENESS		
Concession Fare Trips				35,798			
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.18	\$2.19
Child Passenger Trips				2,000	COST EFFICIENCY		
Student Passenger Trips							
Senior Passenger Trips				33,798	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$39.90	\$39.57
REGULAR SERVICE PASSENGER TRIPS			59,664	58,798	SERVICE UTILIZATION		
Regular Service Passenger Kms			715,968	705,576			
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	4.42	4.36
Transportation Operations Expenses			\$78,300	\$77,922	Reg. Serv. Pass. / Rev. Veh. Hr.	18.32	18.05
Fuel/Energy Exp. for Vehicles			\$19,782	\$19,782	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses			\$20,546	\$20,546			
Plant Maintenance Expenses			\$7,600	\$7,517	Rev. Veh. Hrs. / Capita	0.24	0.24
General/Administration Expenses			\$3,700	\$3,103	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES			\$129,928	\$128,870			
Debt Service Payment					Rev. Veh. Kms. / Rev. Veh. Hr.	22.42	22.54
Total Operating Expenses			\$129,928	\$128,870	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES			\$59,294	\$61,260			
TOTAL OPERATING REVENUES			\$59,294	\$62,856	Tot. Veh. Kms. / Active Vehicle	36,500	36,700
Total Revenues			\$59,294	\$62,856	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST			\$70,634	\$66,014			
NET OPERATING COST			\$70,634	\$66,014	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Federal Operating Contribution					TOP WAGE RATES		
Provincial Operating Contribution							
Municipal Operating Contribution			\$70,634	\$66,014	Operators	\$13.18	\$13.58
Other Operating Contributions					Mechanics	\$20.66	\$21.28
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$85,445				
Total Capital Disposals			\$5,000				
TOTAL CAPITAL FUNDING			\$85,445				
Federal Capital Contribution							
Provincial Capital Contribution			\$28,197				
Municipal Capital Contribution			\$57,248				
Other Capital Contributions							

MILTON

Transit Contact: Ms. Heide Schlegl
Coordinator, Traffic and Transit

Statistical Contact: Ms. Heide Schlegl
Coordinator, Traffic and Transit

Tel: (905) 878-7252 x2506 Fax: (905) 876-5029

E-mail: heide.schlegl@milton.ca

SYSTEM HIGHLIGHTS:

-
- System established: 01/01/1990
 - Serves: Town of Milton
 - Municipal Population: 34,000
 - Service Area Population: 24,000
 - Service area size: 366.46 square kilometres
 - Service provided by: Municipal Department, under contract with Laidlaw Transit
 - Hours of Service:

Monday	08:00 - 17:00
Tuesday	08:00 - 17:00
Wednesday	08:00 - 17:00
Thursday	08:00 - 17:00
Friday	08:00 - 17:00
Saturday	N/A
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
 - Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A
 - Adult Cash Fare: \$1.50
 - Ridership - Revenue Passengers: 20,878
- Boardings (including transfers): 20,878
 - Total Operating Revenues: \$23,148
 - Total Direct Operating Expenses: \$255,000
 - Active Vehicles include:
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
 - Percentage of accessible bus fleet: 0.00%
 - Percentage of accessible transit fleet: 0.00%
 - Number of Fixed Routes:
 - Number of Accessible Routes:
 - Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity
 - Other:

MILTON**FARES**

Effective Date: 01/01/2001	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
				40 Tickets	
Adults	\$1.50	\$1.30			
Children	Free				Under 5 years
Students	\$1.50	\$1.20		\$40.00	
Seniors	\$1.50	\$1.00		\$30.00	65 years and over; free on Wednesdays

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES			-	-					Other
									TOTAL
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years)

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres				12%	9%
Revenue Vehicle Hours				\$8.51	\$9.66
Auxiliary Revenue Vehicle Hours				\$9.17	\$11.11
Total Vehicle Hours					
Operator Paid Hours			AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Mechanic Paid Hours				\$1.25	\$1.11
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips				\$10.42	\$12.21
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Student Passenger Trips					
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	22,271	20,878	SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.		
Regular Service Passenger Kms				0.93	0.87
Auxiliary Serv. Pass. Trips					
Transportation Operations Expenses	\$231,974	\$255,000	AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita		
Fuel/Energy Exp. for Vehicles					
Vehicle Maintenance Expenses			AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
Plant Maintenance Expenses					
General/Administration Expenses			VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle		
TOTAL DIRECT OPERATING EXPENSES	\$231,974	\$255,000			
Debt Service Payment			LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Operating Expenses	\$231,974	\$255,000			
REGULAR SERV. PASS. REVENUES	\$27,749	\$23,148	TOP WAGE RATES Operators Mechanics		
TOTAL OPERATING REVENUES	\$27,749	\$23,148			
Total Revenues	\$27,749	\$23,148			
NET DIRECT OPERATING COST	\$204,225	\$231,852			
NET OPERATING COST	\$204,225	\$231,852			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$204,225	\$231,852			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

MISSISSAUGA

Transit Contact: Mr. W. Cunningham
Director of Transit

Statistical Contact: Mr. Steven Freitas
Financial Analyst

Tel: (905) 615-3847 Fax: (905) 615-3833

E-mail: steven.freitas@mississauga.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1974
- Serves: City of Mississauga
- Municipal Population: 673,000
- Service Area Population: 673,000
- Service area size: 178.63 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	04:30 - 03:00
Tuesday	04:30 - 03:00
Wednesday	04:30 - 03:00
Thursday	04:30 - 03:00
Friday	04:30 - 03:00
Saturday	04:30 - 02:00
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	599	
Other Transportation Operations	52	
Mechanics (Vehicle Maintenance)	67	
Other Vehicle Maintenance	57	2
Plant Maintenance	10	
General and Administration	57	46
TOTAL EMPLOYEES	842	48
- Union Affiliations: ATU 1572 (Operators)
ATU 1572 (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 25,017,808
- Boardings (including transfers): 33,419,983
- Total Operating Revenues: \$44,738,106
- Total Direct Operating Expenses: \$76,388,634
- Active Vehicles include: 345

Standard Buses	267
Articulated Buses	66
Trolley Buses	
Community Buses	12
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 45.51%
- Percentage of accessible transit fleet: 45.51%
- Number of Fixed Routes: 74
- Number of Accessible Routes: 8
- Energy Consumption:

Diesel	12,900,696 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

MISSISSAUGA



FARES

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	13/01/2003	CASH	PRICE	Weekly Pass	
Adults	\$2.25	\$1.80		\$19.00	
Children	\$2.25	\$1.15			grades 1-8; preschoolers - free
Students	\$2.25	\$1.65		\$17.50	grades 9-13, post secondary
Seniors	\$2.25	\$1.15			65 years and over
Other: GO passengers	\$0.50		\$22.25		with valid GO ticket

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	100	167	2.50	11.50	100	167	46	76	Gasoline
Articulated Motor Buses	45	21	4.00	10.00	45	21	20	10	Low Sulphur Diesel 345
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	12		6.00		12		5		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	157	188	-	-	157	188	71	86	Other
Number of Stored Buses									TOTAL 345
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 145
									Average Bus Age (years) 7.63

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	18,951,855	19,759,820	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	22,607,481	23,525,579	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) *	63%	59%
Revenue Vehicle Hours	872,691	903,387	Municipal Operating Contribution / Capita	\$38.74	\$47.10
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass. *	\$0.98	\$1.27
Total Vehicle Hours	936,610	971,249	AVERAGE FARE		
Operator Paid Hours	1,462,800	1,356,230	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.59	\$1.69
Mechanic Paid Hours	146,777	127,575	COST EFFECTIVENESS		
Total Employee Paid Hours	1,969,415	1,855,472	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. *	\$2.67	\$3.05
Adult Passenger Trips	16,775,759	16,892,349	COST EFFICIENCY		
Concession Fare Trips	8,222,552	8,125,459	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$71.35	\$78.65
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips	466,446	486,999	Reg. Serv. Pass. / Capita	39.68	37.17
Student Passenger Trips	4,219,930	4,225,093	Reg. Serv. Pass. / Rev. Veh. Hr.	28.65	27.69
Senior Passenger Trips	1,783,991	1,893,225	AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	24,998,311	25,017,808	Rev. Veh. Hrs. / Capita	1.39	1.34
Regular Service Passenger Kms			AVERAGE SPEED		
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	21.72	21.87
Transportation Operations Expenses	\$42,791,251	\$41,838,696	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$7,081,432	\$7,199,485	Tot. Veh. Kms. / Active Vehicle	69,136	68,190
Vehicle Maintenance Expenses	\$11,271,210	\$11,856,608	LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$3,332,624	\$3,033,011	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.60	0.67
General/Administration Expenses	\$2,349,287	\$12,460,834	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES *	\$66,825,804	\$76,388,634	Operators	\$22.18	\$22.73
Debt Service Payment			Mechanics	\$25.75	\$27.01
Total Operating Expenses *	\$66,825,804	\$76,711,298	Notes:		
REGULAR SERV. PASS. REVENUES	\$39,762,669	\$42,213,627	* For 2003, more detailed transit expenses were reported as a result of new FIR reporting as required by the Province. This reporting allocated corporate expenditures to individual programs within the City including transit. The data definitions and accounting procedures employed for 2002 and 2003 vary considerably.		
TOTAL OPERATING REVENUES	\$42,205,900	\$44,738,106			
Total Revenues	\$42,416,781	\$45,011,042			
NET DIRECT OPERATING COST	\$24,619,904	\$31,650,528			
NET OPERATING COST	\$24,409,023	\$31,700,256			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$24,409,023	\$31,700,256			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$5,372,664	\$23,166,488			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$5,372,664	\$23,166,488			
Federal Capital Contribution					
Provincial Capital Contribution		\$3,611,501			
Municipal Capital Contribution	\$5,372,664	\$19,554,987			
Other Capital Contributions					

NIAGARA FALLS

Transit Contact: Mr. Terry Librock
General Manager

Statistical Contact: Mr. Terry Librock
General Manager

Tel: (905) 356-1179 Fax: (905) 356-5576

E-mail: tlibrock@niagaratransit.com

SYSTEM HIGHLIGHTS:

- System established: 15/10/1960
- Serves: City of Niagara Falls
- Municipal Population: 80,000
- Service Area Population: 80,000
- Service area size: 80.91 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	05:35 - 24:00
Tuesday	05:35 - 24:00
Wednesday	05:35 - 24:00
Thursday	05:35 - 24:00
Friday	05:35 - 24:00
Saturday	07:00 - 19:30
Sunday	09:30 - 17:30
Holidays	09:30 - 17:30
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	22	9
Other Transportation Operations	3	1
Mechanics (Vehicle Maintenance)	7	
Other Vehicle Maintenance	9	2
Plant Maintenance	1	
General and Administration	3	1
TOTAL EMPLOYEES	45	13
- Union Affiliations: ATU 1582 (Operators)
ATU 1582 (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 1,005,293
- Boardings (including transfers): 1,156,087
- Total Operating Revenues: \$2,495,240
- Total Direct Operating Expenses: \$4,944,574
- Active Vehicles include: 25

Standard Buses	25
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 8.00%
- Percentage of accessible transit fleet: 8.00%
- Number of Fixed Routes: 12
- Number of Accessible Routes:
- Energy Consumption:

Diesel	818,215 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

NIAGARA FALLS



FARES

Effective Date: 01/01/2003	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
				Day Pass	
Adults	\$2.25	\$2.14	\$65.00	\$6.00	
Children	\$1.00			\$6.00	Under 53"
Students	\$2.00	\$1.67	\$50.00	\$6.00	High School
Seniors	\$2.00	\$1.67	\$50.00	\$6.00	Over 65 years
Other: VIP	\$2.00	\$1.67	\$50.00	\$6.00	

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2	23	1.00	15.00	1	16	1	15	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 25
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	2	23	-	-	1	16	1	15	Other
									TOTAL 25
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 13.88

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	1,012,162	1,053,441	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,812,162	1,520,109			
Revenue Vehicle Hours	45,377	46,799			
Auxiliary Revenue Vehicle Hours	31,200	18,200			
Total Vehicle Hours	76,577	64,999	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	60%	50%
Operator Paid Hours	91,676	75,601	Municipal Operating Contribution / Capita	\$14.01	\$19.85
Mechanic Paid Hours	17,472	16,016	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.02	\$2.44
Total Employee Paid Hours	149,072	131,997	AVERAGE FARE		
Adult Passenger Trips					
Concession Fare Trips			COST EFFECTIVENESS		
Concession Fare Trips Detail:					
Child Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.06	\$4.92
Student Passenger Trips			COST EFFICIENCY		
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	1,038,866	1,005,293	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$68.64	\$76.07
Regular Service Passenger Kms			SERVICE UTILIZATION		
Auxiliary Serv. Pass. Trips	853,637	459,076			
Transportation Operations Expenses	\$2,355,849	\$2,209,610	Reg. Serv. Pass. / Capita	12.99	12.57
Fuel/Energy Exp. for Vehicles	\$523,267	\$474,378	Reg. Serv. Pass. / Rev. Veh. Hr.	22.89	21.48
Vehicle Maintenance Expenses	\$1,861,970	\$1,694,751	AMOUNT OF SERVICE		
Plant Maintenance Expenses	\$202,729	\$204,796			
General/Administration Expenses	\$312,668	\$361,039	Rev. Veh. Hrs. / Capita	0.57	0.58
TOTAL DIRECT OPERATING EXPENSES	\$5,256,483	\$4,944,574	AVERAGE SPEED		
Debt Service Payment					
Total Operating Expenses	\$5,256,483	\$4,944,574	Rev. Veh. Kms. / Rev. Veh. Hr.	22.31	22.51
REGULAR SERV. PASS. REVENUES	\$1,431,687	\$1,362,712	VEHICLE UTILIZATION		
TOTAL OPERATING REVENUES	\$3,157,672	\$2,495,240			
Total Revenues	\$4,135,432	\$3,356,193	Tot. Veh. Kms. / Active Vehicle	60,405	60,804
NET DIRECT OPERATING COST	\$2,098,811	\$2,449,334	LABOUR PRODUCTIVITY		
NET OPERATING COST	\$1,121,051	\$1,588,381			
Federal Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.84	0.86
Provincial Operating Contribution			TOP WAGE RATES		
Municipal Operating Contribution	\$1,121,051	\$1,588,381			
Other Operating Contributions			Operators	\$19.14	\$19.71
Provincial Debt Service Contribution			Mechanics	\$21.95	\$22.61
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$897,380	\$1,056,929			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$897,380	\$1,056,929			
Federal Capital Contribution					
Provincial Capital Contribution	\$298,828	\$348,787			
Municipal Capital Contribution	\$598,552	\$708,142			
Other Capital Contributions					

NORTH BAY

Transit Contact: Mr. Peter Reid
Transit Manager

Statistical Contact: Ms. Janet Uyeda
Transit Clerk

Tel: (705) 474-0626 x165 Fax: (705) 476-5308

E-mail: peter.reid@cityofnorthbay.ca

SYSTEM HIGHLIGHTS:

-
- System established: 1972
 - Serves: City of North Bay
 - Municipal Population: 56,000
 - Service Area Population: 49,000
 - Service area size: 314.92 square kilometres
 - Service provided by: Municipal Department
 - Hours of Service:

Monday	06:15 - 00:15
Tuesday	06:15 - 00:15
Wednesday	06:15 - 00:15
Thursday	06:15 - 00:15
Friday	06:15 - 00:15
Saturday	06:30 - 00:15
Sunday	08:30 - 18:15
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators	39	5
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	42	5
 - Union Affiliations: CUPE 122 (Operators)
CUPE 122 (Mechanics)
 - Adult Cash Fare: \$2.00
 - Ridership - Revenue Passengers: 2,181,922
- Boardings (including transfers): 2,181,922
 - Total Operating Revenues: \$2,619,755
 - Total Direct Operating Expenses: \$4,588,571
 - Active Vehicles include:

Standard Buses	28
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 7.14%
 - Percentage of accessible transit fleet: 7.14%
 - Number of Fixed Routes: 13
 - Number of Accessible Routes:
 - Energy Consumption:

Diesel	881,472 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

-
- Family Travel Pass - from 1800 hrs Friday until shut down on Sunday - up to three children under 16 years can ride free with fare paying parent(s).

NORTH BAY



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/04/2002				
Adults	\$2.00	\$2.00	\$75.00	
Children	\$2.00	\$2.00	\$50.00	Under 5 years - free
Students	\$2.00	\$2.00	\$60.00	
Seniors	\$2.00	\$2.00	\$50.00	

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2	26	1.00	17.35	18		13		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 28
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	2	26	-	-	18		13		Other
Number of Stored Buses	2								TOTAL 28
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 2
									Average Bus Age (years) 16.18

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			1,411,254	1,432,754	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			1,411,254	1,432,754	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	62%	57%
Revenue Vehicle Hours			62,523	61,745	Municipal Operating Contribution / Capita	\$32.49	\$39.35
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.78	\$0.90
Total Vehicle Hours			62,523	61,745	AVERAGE FARE		
Operator Paid Hours			88,241	85,479	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.27	\$1.20
Mechanic Paid Hours					COST EFFECTIVENESS		
Total Employee Paid Hours			93,961	91,199	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.05	\$2.10
Adult Passenger Trips					COST EFFICIENCY		
Concession Fare Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$68.04	\$74.31
Concession Fare Trips Detail:					SERVICE UTILIZATION		
Child Passenger Trips					Reg. Serv. Pass. / Capita	42.26	44.53
Student Passenger Trips					Reg. Serv. Pass. / Rev. Veh. Hr.	33.12	35.34
Senior Passenger Trips					AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	2,070,743		2,181,922		Rev. Veh. Hrs. / Capita	1.28	1.26
Regular Service Passenger Kms					AVERAGE SPEED		
Auxiliary Serv. Pass. Trips					Rev. Veh. Kms. / Rev. Veh. Hr.	22.57	23.20
Transportation Operations Expenses	\$2,233,617		\$2,331,330		VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$492,176		\$575,089		Tot. Veh. Kms. / Active Vehicle	50,402	51,170
Vehicle Maintenance Expenses	\$1,297,272		\$1,452,028		LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$10,035		\$14,659		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.72
General/Administration Expenses	\$220,834		\$215,465		TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$4,253,934		\$4,588,571		Operators	\$17.37	\$17.80
Debt Service Payment					Mechanics		
Total Operating Expenses	\$4,284,546		\$4,619,176				
REGULAR SERV. PASS. REVENUES	\$2,621,930		\$2,607,467				
TOTAL OPERATING REVENUES	\$2,639,690		\$2,619,755				
Total Revenues	\$2,692,512		\$2,691,059				
NET DIRECT OPERATING COST	\$1,614,244		\$1,968,816				
NET OPERATING COST	\$1,592,034		\$1,928,117				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution	\$1,592,034		\$1,928,117				
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES	\$259,658		\$1,385,394				
Total Capital Disposals			\$1,150				
TOTAL CAPITAL FUNDING	\$259,658		\$1,384,244				
Federal Capital Contribution							
Provincial Capital Contribution	\$82,533		\$453,938				
Municipal Capital Contribution	\$177,125		\$930,306				
Other Capital Contributions							

OAKVILLE

Transit Contact: Mr. Eric Pilon
Director of Transit Services

Statistical Contact: Ms. Joanne Phoenix
Planner / Project Coordinator

Tel: (905) 845-6601 x3504 Fax: (905) 338-4166

E-mail: jphoenix@oakville.ca

SYSTEM HIGHLIGHTS:

- System established: 05/09/1972
- Serves: Town of Oakville
- Municipal Population: 144,738
- Service Area Population: 144,738
- Service area size: 76.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 23:30
Tuesday	06:00 - 23:30
Wednesday	06:00 - 23:30
Thursday	06:00 - 23:30
Friday	06:00 - 23:30
Saturday	07:00 - 23:30
Sunday	08:00 - 20:00
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	88	6
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)	7	
Other Vehicle Maintenance	7	
Plant Maintenance		
General and Administration	8	
TOTAL EMPLOYEES	115	6
- Union Affiliations: CAW 1256 (Operators)
CAW 1256 (Mechanics)
CUPE 1329 (Admin Staff)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,584,528
- Boardings (including transfers): 3,075,588
- Total Operating Revenues: \$3,333,738
- Total Direct Operating Expenses: \$8,837,131
- Active Vehicles include:

Standard Buses	66
Articulated Buses	55
Trolley Buses	
Community Buses	11
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 37.88%
- Percentage of accessible transit fleet: 37.88%
- Number of Fixed Routes: 31
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	1,611,697 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- Oakville Transit added new service in late 2003. Ridership had not yet had the opportunity to respond to these changes by year-end. By early 2004, ridership had already shown an increase of approximately 5%.

OAKVILLE**OAKVILLE TRANSIT****FARES**

		UNIT	MONTHLY	CRITERIA
Effective Date:	01/04/1999	CASH	PRICE	PASS
Adults	\$2.00	\$1.60	\$58.00	19-64 years
Children	\$2.00			5 years and under - free
Students	\$2.00	\$1.35	\$48.00	6-18 years with picture ID
Seniors	\$2.00	\$1.10	\$40.00	65 years and over
Other: GO Fare Integration	\$0.50		\$20.00	

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	22	33	4.36	16.30	20	30	10	14	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 66
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	3	8	13.66				2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	25	41	-	-	20	30	12	14	Other
Number of Stored Buses									TOTAL 66
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 10.22

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	2,423,359	2,458,922	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,657,778	2,733,582			
Revenue Vehicle Hours	113,608	117,903			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	138,831	144,542	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	46%	38%
Operator Paid Hours	170,700	193,659	Municipal Operating Contribution / Capita	\$27.10	\$38.02
Mechanic Paid Hours	13,562	14,826	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.85	\$2.13
Total Employee Paid Hours	225,760	264,513	AVERAGE FARE		
Adult Passenger Trips	1,080,544	1,600,545			
Concession Fare Trips	1,040,324	983,983	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.47	\$1.21
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips					
Student Passenger Trips	251,265	238,777	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.44	\$3.42
Senior Passenger Trips	157,729	143,373	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	2,120,868	2,584,528			
Regular Service Passenger Kms			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$52.60	\$61.14
Auxiliary Serv. Pass. Trips	9,277		SERVICE UTILIZATION		
Transportation Operations Expenses	\$4,411,621	\$5,011,939			
Fuel/Energy Exp. for Vehicles	\$844,716	\$987,833	Reg. Serv. Pass. / Capita	14.65	17.86
Vehicle Maintenance Expenses	\$1,554,349	\$1,947,713	Reg. Serv. Pass. / Rev. Veh. Hr.	18.67	21.92
Plant Maintenance Expenses	\$202,082	\$405,401	AMOUNT OF SERVICE		
General/Administration Expenses	\$290,141	\$484,245			
TOTAL DIRECT OPERATING EXPENSES	\$7,302,909	\$8,837,131	Rev. Veh. Hrs. / Capita	0.78	0.81
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$7,302,909	\$8,837,131			
REGULAR SERV. PASS. REVENUES	\$3,125,285	\$3,132,213	Rev. Veh. Kms. / Rev. Veh. Hr.	21.33	20.86
TOTAL OPERATING REVENUES	\$3,379,916	\$3,333,738	VEHICLE UTILIZATION		
Total Revenues	\$3,379,916	\$3,333,738			
NET DIRECT OPERATING COST	\$3,922,993	\$5,503,393	Tot. Veh. Kms. / Active Vehicle	42,867	41,418
NET OPERATING COST	\$3,922,993	\$5,503,393	LABOUR PRODUCTIVITY		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	0.61
Municipal Operating Contribution	\$3,922,993	\$5,503,393	TOP WAGE RATES		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$19.10	\$19.58
Municipal Debt Service Contribution			Mechanics	\$24.02	\$24.62
TOTAL CAPITAL EXPENDITURES	\$1,800,000	\$900,000			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$1,800,000	\$900,000			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution	\$1,800,000	\$900,000			
Other Capital Contributions					

ORANGEVILLE

Transit Contact: Ms. Marilyn Forestell
(Laidlaw Transit)

Statistical Contact: Mr. John Hasselbacher
Public Works Technologist

Tel: (519) 941-0440 x292 Fax: (519) 941-5303

E-mail: jhasselbacher@orangeville.ca

SYSTEM HIGHLIGHTS:

- System established: 02/12/1991
- Serves: Town of Orangeville
- Municipal Population: 26,886
- Service Area Population: 26,886
- Service area size: 14.00 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit Ltd.
- Hours of Service:

Monday	07:20 - 18:20
Tuesday	07:20 - 18:20
Wednesday	07:20 - 18:20
Thursday	07:20 - 18:20
Friday	07:20 - 18:20
Saturday	09:10 - 18:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	2	6
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	2	6
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 40,294
- Boardings (including transfers): 40,294
- Total Operating Revenues: \$73,963
- Total Direct Operating Expenses: \$378,134
- Active Vehicles include: 4

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	4
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 6
- Number of Accessible Routes: 6
- Energy Consumption:

Diesel	82,500 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

ORANGEVILLE



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
17/02/2003				
Adults	\$2.00	\$1.70		
Children	Free			
Students	\$1.50	\$1.30		Under 5 years
Seniors	\$1.50	\$1.30		5-18 years
				65 years and over

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 4
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	4		2.75		3		3		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	4		-	-	3		3		Other
									TOTAL 4
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 2.75

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	168,000	255,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	168,000	255,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	24%	20%
Revenue Vehicle Hours	6,656	9,693	Municipal Operating Contribution / Capita	\$7.92	\$11.31
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.39	\$7.55
Total Vehicle Hours	6,656	9,693	AVERAGE FARE		
Operator Paid Hours	7,974	9,693	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.65
Mechanic Paid Hours		200	COST EFFECTIVENESS		
Total Employee Paid Hours	7,974	10,293	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.08	\$9.38
Adult Passenger Trips	19,500	21,356	COST EFFICIENCY		
Concession Fare Trips	19,143	18,938	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$41.12	\$39.01
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips	3,243	2,417	Reg. Serv. Pass. / Capita	1.47	1.50
Student Passenger Trips	7,650	8,059	Reg. Serv. Pass. / Rev. Veh. Hr.	5.81	4.16
Senior Passenger Trips	8,250	8,462	AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	38,643	40,294	Rev. Veh. Hrs. / Capita	0.25	0.36
Regular Service Passenger Kms		201,470	AVERAGE SPEED		
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	25.24	26.31
Transportation Operations Expenses	\$210,120	\$297,319	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles *		\$6,750	Tot. Veh. Kms. / Active Vehicle	56,000	63,750
Vehicle Maintenance Expenses	\$42,145	\$66,397	LABOUR PRODUCTIVITY		
Plant Maintenance Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.83	1.00
General/Administration Expenses	\$21,404	\$7,668	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$273,669	\$378,134	Operators	\$30.00	\$30.00
Debt Service Payment			Mechanics	\$55.00	\$55.00
Total Operating Expenses	\$273,669	\$378,134	Notes:		
REGULAR SERV. PASS. REVENUES	\$59,993	\$66,486	* Indicates fuel surcharge paid in 2003 due to higher fuel costs.		
TOTAL OPERATING REVENUES	\$65,338	\$73,963			
Total Revenues	\$65,338	\$73,963			
NET DIRECT OPERATING COST	\$208,331	\$304,171			
NET OPERATING COST	\$208,331	\$304,171			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$208,331	\$304,171			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$83,598	\$74,290			
Total Capital Disposals	\$1,500	\$10,000			
TOTAL CAPITAL FUNDING	\$85,000	\$64,290			
Federal Capital Contribution					
Provincial Capital Contribution		\$27,052			
Municipal Capital Contribution	\$35,000	\$37,238			
Other Capital Contributions	\$50,000				

ORILLIA

Transit Contact: Mr. Mike Cox
Director of Real Estate

Statistical Contact: Mr. Mike Cox
Director of Real Estate

Tel: (705) 329-7247 Fax: (705) 325-5178

E-mail: mcox@city.orillia.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1975
- Serves: City of Orillia
- Municipal Population: 27,000
- Service Area Population: 27,000
- Service area size: 193.38 square kilometres
- Service provided by: Municipal Department, under contract with Penetang-Midland Coach Lines Ltd.
- Hours of Service:

Monday	06:15 - 18:15
Tuesday	06:15 - 18:15
Wednesday	06:15 - 18:15
Thursday	06:15 - 18:15
Friday	06:15 - 18:15
Saturday	08:45 - 17:45
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 247,205
- Boardings (including transfers): 247,205
- Total Operating Revenues: \$302,790
- Total Direct Operating Expenses: \$727,896
- Active Vehicles include:

Standard Buses	6
Articulated Buses	6
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 33.33%
- Percentage of accessible transit fleet: 33.33%
- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

ORILLIA

FARES

		UNIT	MONTHLY	CRITERIA
Effective Date: 07/05/2001	CASH	PRICE	PASS	
Adults	\$1.50	\$1.38		
Children	\$1.25	\$1.15		
Students	\$1.25	\$1.15	\$35.00	with student ID
Seniors	\$1.25	\$1.15		

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2	4	3.50	9.00	1	4	1	3	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 6
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	2	4	-	-	1	4	1	3	Other
Number of Stored Buses	1								TOTAL 6
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 2
									Average Bus Age (years) 7.17

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			417,690	435,900	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres			417,690	435,900		43%	42%
Revenue Vehicle Hours			13,923	14,530		\$14.94	\$15.74
Auxiliary Revenue Vehicle Hours						\$1.64	\$1.72
Total Vehicle Hours			13,923	14,530	AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Operator Paid Hours						\$1.08	\$1.08
Mechanic Paid Hours							
Total Employee Paid Hours					COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Adult Passenger Trips						\$2.86	\$2.94
Concession Fare Trips							
Concession Fare Trips Detail:					COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Child Passenger Trips						\$50.53	\$50.10
Student Passenger Trips							
Senior Passenger Trips					SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.		
REGULAR SERVICE PASSENGER TRIPS			245,642	247,205		9.10	9.16
Regular Service Passenger Kms						17.64	17.01
Auxiliary Serv. Pass. Trips					AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita		
Transportation Operations Expenses			\$665,121	\$690,908		0.52	0.54
Fuel/Energy Exp. for Vehicles							
Vehicle Maintenance Expenses					AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
Plant Maintenance Expenses						30.00	30.00
General/Administration Expenses			\$38,468	\$36,988			
TOTAL DIRECT OPERATING EXPENSES			\$703,589	\$727,896	VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle		
Debt Service Payment						69,615	72,650
Total Operating Expenses			\$703,589	\$727,896			
REGULAR SERV. PASS. REVENUES			\$266,171	\$267,790	LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
TOTAL OPERATING REVENUES			\$300,171	\$302,790			
Total Revenues			\$300,171	\$302,790			
NET DIRECT OPERATING COST			\$403,418	\$425,106	TOP WAGE RATES Operators Mechanics		
NET OPERATING COST			\$403,418	\$425,106			
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution			\$403,418	\$425,106			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

OSHAWA

Transit Contact: Mr. Philip Meagher
General Manager

Statistical Contact: Mr. Peter Blanchard
Senior Analyst

Tel: (905) 579-2471 x204 Fax: (905) 579-1050

E-mail: pblanchard@city.oshawa.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1960
- Serves: City of Oshawa
- Municipal Population: 146,000
- Service Area Population: 146,000
- Service area size: 90.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	05:40 - 00:55
Tuesday	05:40 - 00:55
Wednesday	05:40 - 00:55
Thursday	05:40 - 00:55
Friday	05:40 - 00:55
Saturday	06:25 - 00:55
Sunday	09:55 - 21:55
Holidays	09:55 - 21:55
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	73	
Other Transportation Operations	6	
Mechanics (Vehicle Maintenance)	11	
Other Vehicle Maintenance	8	
Plant Maintenance	1	
General and Administration	4	
TOTAL EMPLOYEES	103	
- Union Affiliations: CAW 222 (Operators)
CAW 222 (Mechanics)
CAW 222 (Clerks)
- Disruption during 2003: Strike

Start Date: 03/03/2003
End Date: 18/03/2003
Duration: 16 days
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,754,894
- Boardings (including transfers): 3,203,668
- Total Operating Revenues: \$4,821,199
- Total Direct Operating Expenses: \$9,764,656
- Active Vehicles include:

45	
Standard Buses	45
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 22.22%
- Percentage of accessible transit fleet: 22.22%
- Number of Fixed Routes: 16
- Number of Accessible Routes:
- Energy Consumption:

Diesel	1,483,531 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- 2003 data were affected by a 16-day strike.

OSHAWA**OTHER**

Restricted Pass

CRITERIA**FARES**

	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/12/2002			
Adults	\$2.00	\$1.90	\$70.00
Children	\$1.25	\$1.19	\$42.00
Students	\$1.75	\$1.68	\$62.00
Seniors	\$1.25	\$1.19	\$42.00
Other: GO passengers	\$0.50		\$20.00

\$38.50

2-13 years
Secondary School, Durham College / UOIT
65 years and over

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	10	35	0.20	12.86	10	27	8	14
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses								
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	10	35	-	-	10	27	8	14
Number of Stored Buses								
Number of Stored Rail Vehicles								

ACTIVE BUSES BY FUEL TYPES

Gasoline	
Low Sulphur Diesel	45
Ultra Low Sulphur Diesel	
Bio-Diesel/E-Diesel	
Natural Gas	
Electric Propulsion	
Battery Powered	
Fuel Cell	
Hybrid	
Other	
TOTAL	45
Total Low-Floor Buses (30'-60')	10
Average Bus Age (years)	10.05

OPERATING DATA

	2002	2003
Revenue Vehicle Kilometres	2,352,976	2,429,416
Total Vehicle Kilometres	2,442,869	2,476,854
Revenue Vehicle Hours	107,654	111,824
Auxiliary Revenue Vehicle Hours	907	273
Total Vehicle Hours	108,561	112,097
Operator Paid Hours	154,440	156,585
Mechanic Paid Hours	22,880	22,880
Total Employee Paid Hours	218,556	218,621
Adult Passenger Trips	1,439,012	1,416,470
Concession Fare Trips	1,458,768	1,338,424
Concession Fare Trips Detail:		
Child Passenger Trips	109,964	101,571
Student Passenger Trips	1,107,210	1,006,141
Senior Passenger Trips	179,415	165,721
REGULAR SERVICE PASSENGER TRIPS	2,897,780	2,754,894
Regular Service Passenger Kms		
Auxiliary Serv. Pass. Trips		
Transportation Operations Expenses	\$4,684,248	\$5,097,089
Fuel/Energy Exp. for Vehicles	\$837,852	\$897,282
Vehicle Maintenance Expenses	\$2,044,573	\$2,336,684
Plant Maintenance Expenses	\$446,098	\$520,769
General/Administration Expenses	\$929,981	\$912,832
TOTAL DIRECT OPERATING EXPENSES	\$8,942,752	\$9,764,656
Debt Service Payment	\$144,590	\$78,223
Total Operating Expenses	\$9,087,342	\$9,842,879
REGULAR SERV. PASS. REVENUES	\$4,599,180	\$4,701,643
TOTAL OPERATING REVENUES	\$4,781,621	\$4,821,199
Total Revenues	\$5,253,503	\$5,317,280
NET DIRECT OPERATING COST	\$4,161,131	\$4,943,457
NET OPERATING COST	\$3,833,839	\$4,525,599
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$3,689,249	\$4,447,376
Other Operating Contributions		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$144,590	\$78,223
TOTAL CAPITAL EXPENDITURES	\$905,240	\$3,575,784
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$905,240	\$3,575,784
Federal Capital Contribution		
Provincial Capital Contribution	\$539,100	\$2,852,200
Municipal Capital Contribution	\$366,140	\$723,584
Other Capital Contributions		

PERFORMANCE INDICATORS

	2002	2003
FINANCIAL PERFORMANCE		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	53%	49%
Municipal Operating Contribution / Capita	\$25.27	\$30.46
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.44	\$1.79
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.59	\$1.71
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.09	\$3.54
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$82.38	\$87.11
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	19.85	18.87
Reg. Serv. Pass. / Rev. Veh. Hr.	26.92	24.64
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	0.74	0.77
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.86	21.73
VEHICLE UTILIZATION		
Tot. Veh. Kms. / Active Vehicle	61,072	55,041
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.72
TOP WAGE RATES		
Operators	\$21.49	\$22.47
Mechanics	\$26.43	\$27.71

Notes:

* 2003 data were affected by a 16-day strike.

OTTAWA-CARLETON

Transit Contact: Mr. G. Diamond
Director of Transit

Statistical Contact: Mr. Jim English
Financial Support Unit Account Manager

Tel: (613) 842-3636 x2255 Fax: (613) 230-8425

E-mail: jim.english@ottawa.ca

SYSTEM HIGHLIGHTS:

-
- System established: 01/08/1972
 - Serves: City of Ottawa
 - Municipal Population: 839,500
 - Service Area Population: 737,000
 - Service area size: 397.00 square kilometres
 - Service provided by: Municipal Department
 - Hours of Service:

Monday	04:00 - 03:30
Tuesday	04:00 - 03:30
Wednesday	04:00 - 03:30
Thursday	04:00 - 03:30
Friday	04:00 - 03:30
Saturday	07:00 - 03:30
Sunday	07:00 - 03:00
Holidays	07:00 - 03:00
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators	1,439	
Other Transportation Operations	104	4
Mechanics (Vehicle Maintenance)	153	
Other Vehicle Maintenance	268	11
Plant Maintenance	136	33
General and Administration	168	30
TOTAL EMPLOYEES	2,268	78
 - Union Affiliations: ATU 279 (Operators)
ATU 279 (Mechanics)
CUPE 5500 (Supervisors and Security)
 - Adult Cash Fare: \$2.50
 - Ridership - Revenue Passengers: 87,941,096
- Boardings (including transfers): 121,682,789
 - Total Operating Revenues: \$105,300,829
 - Total Direct Operating Expenses: \$195,385,743
 - Active Vehicles include: 924

Standard Buses	723
Articulated Buses	199
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
Other: vans	2
 - Percentage of accessible bus fleet: 38.94%
 - Percentage of accessible transit fleet: 38.85%
 - Number of Fixed Routes: 246
 - Number of Accessible Routes: 25
 - Energy Consumption:

Diesel	36,815,166 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

OTTAWA-CARLETON



FARES

Effective Date: 01/07/2003	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
				Unipass - valid all routes, times	
Adults	\$2.50	\$1.70	\$61.75	\$76.00	Express - Cash \$3.50, ticket \$2.55
Children	\$1.25	\$0.85			6 years and over; under 6 years - free
Students	\$2.50	\$1.70	\$50.25	\$59.25	
Seniors	\$2.50	\$1.70		\$25.50	65 years and over
Other: University/College					Transpass (\$483), Unipass (\$569)

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	160	563	4.25	14.69	134	484	120	53	Gasoline
Articulated Motor Buses	199		1.22		156		101		Low Sulphur Diesel 899
Trolley Buses									Ultra Low Sulphur Diesel 23
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other: vans		2		5.50					Hybrid
TOTAL ACTIVE VEHICLES	359	565	-	-	290	484	221	53	Other
Number of Stored Buses	40								TOTAL 922
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 359
									Average Bus Age (years) 9.97

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	43,183,612	44,659,694	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	53,029,971	55,330,341			
Revenue Vehicle Hours	1,679,559	1,716,137			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	2,249,958	2,310,391	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	59%	54%
Operator Paid Hours	3,123,656	3,194,580	Municipal Operating Contribution / Capita	\$153.44	\$175.52
Mechanic Paid Hours	362,763	362,500	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.83	\$1.02
Total Employee Paid Hours	4,943,614	5,035,440	AVERAGE FARE		
Adult Passenger Trips					
Concession Fare Trips			COST EFFECTIVENESS		
Concession Fare Trips Detail:					
Child Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.03	\$2.22
Student Passenger Trips			COST EFFICIENCY		
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	86,761,150	87,941,096	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$78.45	\$84.62
Regular Service Passenger Kms	765,233,343	775,640,467	SERVICE UTILIZATION		
Auxiliary Serv. Pass. Trips	65,600	70,000			
Transportation Operations Expenses	\$85,940,554	\$93,611,005	Reg. Serv. Pass. / Capita	119.87	119.32
Fuel/Energy Exp. for Vehicles	\$17,099,187	\$20,297,844	Reg. Serv. Pass. / Rev. Veh. Hr.	51.66	51.24
Vehicle Maintenance Expenses	\$39,662,379	\$46,263,714	AMOUNT OF SERVICE		
Plant Maintenance Expenses	\$18,403,667	\$18,917,336			
General/Administration Expenses	\$15,290,097	\$16,295,844	Rev. Veh. Hrs. / Capita	2.32	2.33
TOTAL DIRECT OPERATING EXPENSES	\$176,395,884	\$195,385,743	AVERAGE SPEED		
Debt Service Payment					
Total Operating Expenses	\$215,675,430	\$234,660,191	Rev. Veh. Kms. / Rev. Veh. Hr.	25.71	26.02
REGULAR SERV. PASS. REVENUES	\$100,204,444	\$102,442,864	VEHICLE UTILIZATION		
TOTAL OPERATING REVENUES	\$104,619,056	\$105,300,829			
Total Revenues	\$104,619,056	\$105,300,829	Tot. Veh. Kms. / Active Vehicle	57,956	59,881
NET DIRECT OPERATING COST	\$71,776,828	\$90,084,914	LABOUR PRODUCTIVITY		
NET OPERATING COST	\$111,056,374	\$129,359,362			
Federal Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.54	0.54
Provincial Operating Contribution			TOP WAGE RATES		
Municipal Operating Contribution	\$111,056,374	\$129,359,362			
Other Operating Contributions			Operators	\$20.29	\$21.53
Provincial Debt Service Contribution			Mechanics	\$24.03	\$25.49
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$90,529,011	\$51,158,827			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$90,529,011	\$51,158,827			
Federal Capital Contribution					
Provincial Capital Contribution	\$12,869,717	\$11,663,782			
Municipal Capital Contribution	\$77,659,294	\$39,495,045			
Other Capital Contributions					

Footnote: Tot. Dir. & Aux. Op. Exp. for 2003 was \$195,508,339
Tot. Dir. & Aux. Op. Exp. for 2002 was \$176,518,480

OWEN SOUND

Transit Contact: Mr. John MacKay
Director of Operations

Statistical Contact: Ms. Lois O'Neill
Operations Administrative Assistant
Tel: (519) 376-1440 Fax: (519) 371-0511
E-mail: N/A

SYSTEM HIGHLIGHTS:

-
- System established: 01/12/1944
 - Serves: City of Owen Sound
 - Municipal Population: 21,000
 - Service Area Population: 21,000
 - Service area size: 23.70 square kilometres
 - Service provided by: Municipal Department, under contract with Thomas Norris Limited
 - Hours of Service:

Monday	06:30 - 19:00
Tuesday	06:30 - 19:00
Wednesday	06:30 - 19:00
Thursday	06:30 - 19:00
Friday	06:30 - 19:00
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators	9	1
Other Transportation Operations	3	1
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance	1	
General and Administration		2
TOTAL EMPLOYEES	13	4
 - Union Affiliations: Non-Union (Operators)
Non-Union (Mechanics)
 - Adult Cash Fare: \$2.00
 - Ridership - Revenue Passengers: 187,000
- Boardings (including transfers): 187,000
 - Total Operating Revenues: \$285,785
 - Total Direct Operating Expenses: \$722,253
 - Active Vehicles include:

Standard Buses	5	5
Articulated Buses		
Trolley Buses		
Community Buses		
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
 - Percentage of accessible bus fleet: 0.00%
 - Percentage of accessible transit fleet: 0.00%
 - Number of Fixed Routes: 4
 - Number of Accessible Routes:
 - Energy Consumption:

Diesel	128,949	litres
Bio-Diesel / E-Diesel		
Gasoline		
Natural Gas		
Electricity		
Other:		

OWEN SOUND

FARES

	UNIT	MONTHLY	CRITERIA
Effective Date: 15/04/2002	CASH	PASS	
Adults	\$2.00	\$49.80	
Children	Free		5 years and under
Students	\$1.25	\$25.00	
Seniors	\$2.00	\$35.00	
Other: Student	\$1.25	\$20.00	Elementary School

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		5		5.00		4		4	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 5
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		5	-	-		4		4	Other
									TOTAL 5
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 5.00

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres		300,000		300,000	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres		326,000		326,000			
Revenue Vehicle Hours		12,998		13,500		38%	40%
Auxiliary Revenue Vehicle Hours						\$21.42	\$21.10
Total Vehicle Hours		13,248		13,750	AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.64	\$2.33
Operator Paid Hours		15,796					
Mechanic Paid Hours						\$1.21	\$1.21
Total Employee Paid Hours		31,994					
Adult Passenger Trips					COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips						\$4.22	\$3.86
Concession Fare Trips Detail:							
Child Passenger Trips							
Student Passenger Trips					COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Senior Passenger Trips						\$53.53	\$52.53
REGULAR SERVICE PASSENGER TRIPS		168,000		187,000			
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips					SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.	8.00	8.90
Transportation Operations Expenses	\$380,996		\$392,211			12.93	13.85
Fuel/Energy Exp. for Vehicles	\$66,905		\$79,845				
Vehicle Maintenance Expenses	\$86,812		\$98,561			0.62	0.64
Plant Maintenance Expenses	\$120,955		\$119,178		AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
General/Administration Expenses	\$53,530		\$32,458			23.08	22.22
TOTAL DIRECT OPERATING EXPENSES	\$709,198		\$722,253				
Debt Service Payment							
Total Operating Expenses	\$735,898		\$748,953		VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle	65,200	65,200
REGULAR SERV. PASS. REVENUES	\$203,296		\$226,253				
TOTAL OPERATING REVENUES	\$266,007		\$285,785				
Total Revenues	\$266,007		\$285,785			0.82	
NET DIRECT OPERATING COST	\$443,191		\$436,468		TOP WAGE RATES Operators Mechanics		
NET OPERATING COST	\$469,891		\$463,168			\$11.50	
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution	\$449,891		\$443,168				
Other Operating Contributions	\$20,000		\$20,000				
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

PETERBOROUGH

Transit Contact: Mr. J.N. Kimble
Manager of Transportation

Statistical Contact: Mr. J.N. Kimble
Manager of Transportation

Tel: (705) 742-7777 x2895 Fax: (705) 742-3741

E-mail: jkimble@city.peterborough.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Serves: City of Peterborough
- Municipal Population: 75,500
- Service Area Population: 75,500
- Service area size: 62.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:15 - 23:15
Tuesday	06:15 - 23:15
Wednesday	06:15 - 23:15
Thursday	06:15 - 23:15
Friday	06:15 - 23:15
Saturday	07:15 - 22:15
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	37	8
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance	3	1
Plant Maintenance		
General and Administration	1	9
TOTAL EMPLOYEES	46	18
- Union Affiliations: ATU 1320 (Operators)
CUPE 504 (Mechanics)
CUPE 126 (Office/Clerical)
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 2,332,400
- Boardings (including transfers): 2,508,000
- Total Operating Revenues: \$2,749,000
- Total Direct Operating Expenses: \$4,626,300
- Active Vehicles include: 36

Standard Buses	36
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 38.89%
- Percentage of accessible transit fleet: 38.89%
- Number of Fixed Routes: 13
- Number of Accessible Routes: 3
- Energy Consumption:

Diesel	808,500 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

PETERBOROUGH



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	OTHER Other Passes	CRITERIA
Adults	\$1.75		\$64.00		
Children	\$1.25		\$30.00		12 years and under
Students	\$1.40		\$45.00		Secondary School
Seniors	\$1.25		\$30.00	\$180 - annual	Over 65 years
Other: Trans-Cab	\$2.25				

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	14	22	10.50	23.00	10	19	8	12	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 36
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	14	22	-	-	10	19	8	12	Other
									TOTAL 36
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									7
									Average Bus Age (years) 18.14

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	1,312,900	1,210,800	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,353,500	1,248,300			
Revenue Vehicle Hours	65,100	66,600			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	67,100	68,700	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	56%	59%
Operator Paid Hours	93,250	93,250	Municipal Operating Contribution / Capita	\$25.95	\$25.09
Mechanic Paid Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.91	\$0.80
Total Employee Paid Hours	218,830	218,800	AVERAGE FARE		
Adult Passenger Trips	861,000	884,800			
Concession Fare Trips	1,228,700	1,447,600	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.15	\$1.17
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips	46,500	48,800			
Student Passenger Trips	186,100	198,700	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.08	\$1.98
Senior Passenger Trips	250,000	227,800	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	2,089,700	2,332,400			
Regular Service Passenger Kms	8,985,700	10,029,300	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$65.04	\$67.59
Auxiliary Serv. Pass. Trips			SERVICE UTILIZATION		
Transportation Operations Expenses	\$2,443,000	\$2,544,800			
Fuel/Energy Exp. for Vehicles	\$443,800	\$499,700	Reg. Serv. Pass. / Capita	28.24	30.89
Vehicle Maintenance Expenses	\$696,500	\$855,700	Reg. Serv. Pass. / Rev. Veh. Hr.	32.10	35.02
Plant Maintenance Expenses	\$566,900	\$535,800	AMOUNT OF SERVICE		
General/Administration Expenses	\$195,200	\$190,300			
TOTAL DIRECT OPERATING EXPENSES	\$4,345,400	\$4,626,300	Rev. Veh. Hrs. / Capita	0.88	0.88
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$4,364,300	\$4,643,100			
REGULAR SERV. PASS. REVENUES	\$2,408,800	\$2,717,400	Rev. Veh. Kms. / Rev. Veh. Hr.	20.17	18.18
TOTAL OPERATING REVENUES	\$2,444,100	\$2,749,000	VEHICLE UTILIZATION		
Total Revenues	\$2,444,100	\$2,749,000			
NET DIRECT OPERATING COST	\$1,901,300	\$1,877,300	Tot. Veh. Kms. / Active Vehicle	39,809	34,675
NET OPERATING COST	\$1,920,200	\$1,894,100	LABOUR PRODUCTIVITY		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.71
Municipal Operating Contribution	\$1,920,200	\$1,894,100	TOP WAGE RATES		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$18.05	\$18.59
Municipal Debt Service Contribution			Mechanics	\$22.64	\$23.32
TOTAL CAPITAL EXPENDITURES	\$510,100	\$184,400	Footnote: Tot. Dir. & Aux. Op. Exp. for 2003 was \$4,643,100 Tot. Dir. & Aux. Op. Exp. for 2002 was \$4,364,300		
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$510,100	\$184,400			
Federal Capital Contribution					
Provincial Capital Contribution	\$14,800	\$17,900			
Municipal Capital Contribution	\$495,300	\$166,500			
Other Capital Contributions					

PORT HOPE

Transit Contact: Mr. John MacKay
Engineer

Statistical Contact: Ms. Barbara Spry
Treasurer

Tel: (905) 885-4544

Fax: (905) 885-1807

E-mail: N/A

SYSTEM HIGHLIGHTS:

-
- System established: 14/04/1969
 - Serves: Port Hope
 - Municipal Population: 15,000
 - Service Area Population: 12,500
 - Service area size: 13.10 square kilometres
 - Service provided by: Municipal Department, under contract with Trentway Wagar
 - Hours of Service:

Monday	08:00 - 17:30
Tuesday	08:00 - 17:30
Wednesday	08:00 - 17:30
Thursday	08:00 - 17:30
Friday	08:00 - 17:30
Saturday	08:00 - 17:30
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
 - Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A
 - Adult Cash Fare: \$1.50
 - Ridership - Revenue Passengers: 29,000
- Boardings (including transfers): 29,000
 - Total Operating Revenues: \$42,778
 - Total Direct Operating Expenses: \$156,659
 - Active Vehicles include:
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
 - Percentage of accessible bus fleet: 0.00%
 - Percentage of accessible transit fleet: 0.00%
 - Number of Fixed Routes:
 - Number of Accessible Routes:
 - Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity
 - Other:

PORT HOPE



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS
01/01/1999			
Adults	\$1.50	\$1.50	
Children	\$1.00	\$1.00	
Students	\$1.00	\$1.00	
Seniors	\$1.00	\$1.00	

VEHICLES (2003)

Standard Motor Buses
 Articulated Motor Buses
 Trolley Buses
 Small/Community Buses
 Double-Decker Motor Buses
 Light Rail Vehicles
 Heavy Rail Vehicles
 Commuter Rail Vehicles
 Other:
 TOTAL ACTIVE VEHICLES

Number of Stored Buses
 Number of Stored Rail Vehicles

ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)
Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.

- -

ACTIVE BUSES BY FUEL TYPES

Gasoline
 Low Sulphur Diesel
 Ultra Low Sulphur Diesel
 Bio-Diesel/E-Diesel
 Natural Gas
 Electric Propulsion
 Battery Powered
 Fuel Cell
 Hybrid
 Other
TOTAL
 Total Low-Floor Buses (30'-60')
 Average Bus Age (years)

OPERATING DATA

Revenue Vehicle Kilometres
 Total Vehicle Kilometres
 Revenue Vehicle Hours
 Auxiliary Revenue Vehicle Hours
 Total Vehicle Hours

Operator Paid Hours
 Mechanic Paid Hours
 Total Employee Paid Hours

Adult Passenger Trips
 Concession Fare Trips
 Concession Fare Trips Detail:
 Child Passenger Trips
 Student Passenger Trips
 Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS 29,000
 Regular Service Passenger Kms
 Auxiliary Serv. Pass. Trips

Transportation Operations Expenses \$145,891
 Fuel/Energy Exp. for Vehicles
 Vehicle Maintenance Expenses
 Plant Maintenance Expenses \$3,364
 General/Administration Expenses \$7,404
TOTAL DIRECT OPERATING EXPENSES \$156,659

Debt Service Payment
 Total Operating Expenses \$156,659

REGULAR SERV. PASS. REVENUES \$42,778
TOTAL OPERATING REVENUES \$42,778
 Total Revenues \$42,778

NET DIRECT OPERATING COST \$113,881
NET OPERATING COST \$113,881

Federal Operating Contribution
 Provincial Operating Contribution
 Municipal Operating Contribution \$113,882

Other Operating Contributions
 Provincial Debt Service Contribution
 Municipal Debt Service Contribution

TOTAL CAPITAL EXPENDITURES

Total Capital Disposals
TOTAL CAPITAL FUNDING
 Federal Capital Contribution
 Provincial Capital Contribution
 Municipal Capital Contribution
 Other Capital Contributions

2002

2003

PERFORMANCE INDICATORS

2002

2003

FINANCIAL PERFORMANCE

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) 27% 27%
 Municipal Operating Contribution / Capita \$9.11 \$9.11
 Net Dir. Oper. Cost / Reg. Serv. Pass. \$3.93 \$3.93

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.48 \$1.48

COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$5.40 \$5.40

COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.

SERVICE UTILIZATION

Reg. Serv. Pass. / Capita 2.32 2.32
 Reg. Serv. Pass. / Rev. Veh. Hr.

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita

AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.

VEHICLE UTILIZATION

Tot. Veh. Kms. / Active Vehicle

LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

TOP WAGE RATES

Operators
 Mechanics

SARNIA

Transit Contact: Mr. Jim Stevens
Director of Transit

Statistical Contact: Mr. Jim Stevens
Director of Transit

Tel: (519) 336-3271 Fax: (519) 336-3361
E-mail: jstevens@city.sarnia.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/04/1974
- Serves: Sarnia, Point Edward
- Municipal Population: 75,300
- Service Area Population: 75,300
- Service area size: 167.25 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 22:45
Tuesday	06:30 - 22:45
Wednesday	06:30 - 22:45
Thursday	06:30 - 22:45
Friday	06:30 - 22:45
Saturday	08:00 - 18:15
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	34	5
Other Transportation Operations	2	
Mechanics (Vehicle Maintenance)	4	
Other Vehicle Maintenance	4	
Plant Maintenance		
General and Administration	5	
TOTAL EMPLOYEES	49	5
- Union Affiliations: CAW 4184 (Operators)
CAW 4184 (Mechanics)
CUPE 3690 (Office)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 989,689
- Boardings (including transfers): 1,132,601
- Total Operating Revenues: \$1,307,350
- Total Direct Operating Expenses: \$3,704,215
- Active Vehicles include:

Standard Buses	23
Articulated Buses	18
Trolley Buses	
Community Buses	5
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 69.57%
- Percentage of accessible transit fleet: 69.57%
- Number of Fixed Routes: 13
- Number of Accessible Routes:
- Energy Consumption:

Diesel	549,183 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

SARNIA**FARES**

Effective Date: 01/01/2001	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
				Other Pass	
Adults	\$2.00	\$1.50	\$55.00		
Children	Free				5 years and under
Students	\$1.50	\$1.00	\$45.00		6-18 years
Seniors	\$2.00	\$1.50	\$45.00		65 years and over
Other: College				\$130/4 months	

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	11	7	9.82	21.00					Gasoline
Articulated Motor Buses									Low Sulphur Diesel 23
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	5		12.00						Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	16	7	-	-					Other
									TOTAL 23
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 13.70

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	1,151,556	1,165,676	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,287,753	1,289,588			
Revenue Vehicle Hours	53,958	53,662		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) 37%	35%
Auxiliary Revenue Vehicle Hours	5,811	5,206		Municipal Operating Contribution / Capita \$27.18	\$29.83
Total Vehicle Hours	59,769	58,868	Net Dir. Oper. Cost / Reg. Serv. Pass. \$2.30	\$2.42	
Operator Paid Hours	78,208	76,960	AVERAGE FARE		
Mechanic Paid Hours	8,320	8,320		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$0.96	\$0.97
Total Employee Paid Hours	107,588	106,340	COST EFFECTIVENESS		
Adult Passenger Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.63	\$3.74
Concession Fare Trips			COST EFFICIENCY		
Concession Fare Trips Detail:					
Child Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$56.47	\$62.92
Student Passenger Trips					
Senior Passenger Trips			SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS	929,014	989,689		Reg. Serv. Pass. / Capita 12.34	13.14
Regular Service Passenger Kms	14,585,520	15,538,117		Reg. Serv. Pass. / Rev. Veh. Hr. 17.22	18.44
Auxiliary Serv. Pass. Trips	56,545	64,995	AMOUNT OF SERVICE		
Transportation Operations Expenses	\$2,497,328	\$2,793,676		Rev. Veh. Hrs. / Capita 0.72	0.71
Fuel/Energy Exp. for Vehicles			AVERAGE SPEED		
Vehicle Maintenance Expenses	\$496,716	\$526,207		Rev. Veh. Kms. / Rev. Veh. Hr. 21.34	21.72
Plant Maintenance Expenses	\$167,374	\$166,118			
General/Administration Expenses	\$213,491	\$218,214	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$3,374,909	\$3,704,215		Tot. Veh. Kms. / Active Vehicle 53,656	56,069
Debt Service Payment	\$70,450	\$33,113			
Total Operating Expenses	\$3,460,359	\$3,734,715	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$896,000	\$963,069		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.76	0.76
TOTAL OPERATING REVENUES	\$1,241,054	\$1,307,350			
Total Revenues	\$1,413,865	\$1,488,846	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$2,133,855	\$2,396,865		Operators \$17.57	\$18.04
NET OPERATING COST	\$2,046,494	\$2,245,869		Mechanics \$20.73	\$21.10
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$2,046,494	\$2,245,869			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$1,857,171				
Total Capital Disposals	\$1,100				
TOTAL CAPITAL FUNDING	\$1,856,071				
Federal Capital Contribution					
Provincial Capital Contribution	\$328,966				
Municipal Capital Contribution	\$1,527,105				
Other Capital Contributions					

SAULT STE MARIE

Transit Contact: Mr. Don Scott
Transit Manager

Statistical Contact: Mr. Sam Piraino
Chief Inspector / Scheduler

Tel: (705) 759-5434 Fax: (705) 759-4534

E-mail: s.piraino@cityssm.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/11/1941
- Serves: Sault Ste Marie
- Municipal Population: 74,000
- Service Area Population: 69,900
- Service area size: 223.45 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	05:25 - 00:30
Tuesday	05:25 - 00:30
Wednesday	05:25 - 00:30
Thursday	05:25 - 00:30
Friday	05:25 - 00:30
Saturday	05:30 - 00:30
Sunday	05:30 - 00:30
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	55	
Other Transportation Operations	4	
Mechanics (Vehicle Maintenance)	8	
Other Vehicle Maintenance	3	
Plant Maintenance	2	3
General and Administration	4	1
TOTAL EMPLOYEES	76	4
- Union Affiliations: UTU 104 (Operators)
United Steelworkers 2551 (Mechanics)
CUPE 67 (Administration)
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 1,439,314
- Boardings (including transfers): 1,709,479
- Total Operating Revenues: \$2,121,082
- Total Direct Operating Expenses: \$5,189,700
- Active Vehicles include:

Standard Buses	27	25
Articulated Buses		
Trolley Buses		
Community Buses		2
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
- Percentage of accessible bus fleet: 48.15%
- Percentage of accessible transit fleet: 48.15%
- Number of Fixed Routes: 8
- Number of Accessible Routes: 8
- Energy Consumption:

Diesel	870,629 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

SAULT STE MARIE



FARES

		UNIT	MONTHLY
Effective Date: 01/06/2002	CASH	PRICE	PASS
Adults	\$1.75	\$1.50	\$56.00
Children	\$1.75	\$1.50	\$46.00
Students	\$1.75	\$1.50	\$56.00
Seniors	\$1.75	\$1.50	\$46.00
Other: Mentally disabled	\$1.75	\$1.50	\$46.00

CRITERIA

12 years and under ride free with paying adult

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	12	13	5.00	16.23	11	7	11	7	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 27
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	1	1	2.50	4.00	1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	13	14	-	-	12	7	12	7	Other
Number of Stored Buses									TOTAL 27
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 12
									Average Bus Age (years) 10.28

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	1,506,748	1,479,002	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,545,231	1,531,173			
Revenue Vehicle Hours	76,564	76,564		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) 41%	41%
Auxiliary Revenue Vehicle Hours	1,385	2,011		Municipal Operating Contribution / Capita \$40.29	\$43.19
Total Vehicle Hours	77,949	78,575	Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.95	\$2.13	
Operator Paid Hours	91,210	101,193	AVERAGE FARE		
Mechanic Paid Hours	16,640	16,830		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.32	\$1.39
Total Employee Paid Hours	136,710	146,469	COST EFFECTIVENESS		
Adult Passenger Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.32	\$3.61
Concession Fare Trips			COST EFFICIENCY		
Concession Fare Trips Detail:					
Child Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$63.06	\$66.05
Student Passenger Trips					
Senior Passenger Trips			SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS	1,479,916	1,439,314		Reg. Serv. Pass. / Capita 21.17	20.59
Regular Service Passenger Kms	1,775,899	1,727,177		Reg. Serv. Pass. / Rev. Veh. Hr. 19.33	18.80
Auxiliary Serv. Pass. Trips	30,027	39,837	AMOUNT OF SERVICE		
Transportation Operations Expenses	\$2,524,833	\$2,716,771		Rev. Veh. Hrs. / Capita 1.10	1.10
Fuel/Energy Exp. for Vehicles	\$477,164	\$492,216	AVERAGE SPEED		
Vehicle Maintenance Expenses	\$1,024,104	\$1,023,799		Rev. Veh. Kms. / Rev. Veh. Hr. 19.68	19.32
Plant Maintenance Expenses	\$431,849	\$505,189	VEHICLE UTILIZATION		
General/Administration Expenses	\$457,712	\$451,725		Tot. Veh. Kms. / Active Vehicle 57,231	56,710
TOTAL DIRECT OPERATING EXPENSES	\$4,915,662	\$5,189,700	LABOUR PRODUCTIVITY		
Debt Service Payment				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.85	0.78
Total Operating Expenses	\$4,915,662	\$5,189,700	TOP WAGE RATES		
REGULAR SERV. PASS. REVENUES	\$1,950,420	\$1,996,979		Operators \$17.25	\$17.77
TOTAL OPERATING REVENUES	\$2,033,541	\$2,121,082		Mechanics \$20.42	\$21.03
Total Revenues	\$2,099,448	\$2,170,789			
NET DIRECT OPERATING COST	\$2,882,121	\$3,068,618			
NET OPERATING COST	\$2,816,214	\$3,018,911			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$2,816,214	\$3,018,911			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$548,940	\$407,250			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$548,940	\$407,250			
Federal Capital Contribution					
Provincial Capital Contribution	\$279,720	\$133,583			
Municipal Capital Contribution	\$170,473	\$6,102			
Other Capital Contributions	\$98,747	\$267,565			

ST. CATHARINES

Transit Contact: Mr. David Sherlock
General Manager

Statistical Contact: Mr. Graham Morrison
Manager of Administration

Tel: (905) 685-4228 Fax: (905) 685-4050

E-mail: grahamm@yourbus.com

SYSTEM HIGHLIGHTS:

- System established: 01/09/1961
- Serves: St. Catharines, Thorold
- Municipal Population: 148,000
- Service Area Population: 148,000
- Service area size: 181.93 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	06:00 - 24:00
Sunday	10:30 - 18:30
Holidays	10:30 - 18:30
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	79	10
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)	8	
Other Vehicle Maintenance	8	3
Plant Maintenance	2	
General and Administration	7	2
TOTAL EMPLOYEES	109	15
- Union Affiliations: ATU 846 (Operators)
ATU 846 (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 3,438,744
- Boardings (including transfers): 4,023,330
- Total Operating Revenues: \$5,629,898
- Total Direct Operating Expenses: \$9,805,686
- Active Vehicles include: 54

Standard Buses	54
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 24.07%
- Percentage of accessible transit fleet: 24.07%
- Number of Fixed Routes: 19
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	1,895,987 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



ST. CATHARINES

FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
01/12/2001					
Adults	\$2.25	\$2.10	\$75.00		
Children	\$1.50	\$1.50	\$50.00		up to grade 8
Students	\$2.25	\$2.00	\$50.00		Secondary School
Seniors	\$1.50	\$1.50	\$50.00		65 years and over
Other: University				\$270.00	

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	13	41	1.62	15.37	7	41	6	29	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 54
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	13	41	-	-	7	41	6	29	Other
									TOTAL 54
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									13
									Average Bus Age (years) 12.06

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	3,104,831	3,229,731	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,285,504	3,428,126	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	57%	57%
Revenue Vehicle Hours	131,502	136,792	Municipal Operating Contribution / Capita	\$22.59	\$25.46
Auxiliary Revenue Vehicle Hours	1,801	2,102	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.26	\$1.21
Total Vehicle Hours	139,405	145,195			
Operator Paid Hours	177,469	184,014	AVERAGE FARE		
Mechanic Paid Hours	17,002	22,097	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.59	\$1.57
Total Employee Paid Hours	237,570	255,214			
Adult Passenger Trips	1,472,496	1,538,848	COST EFFECTIVENESS		
Concession Fare Trips	1,618,538	1,899,896	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.93	\$2.85
Concession Fare Trips Detail:					
Child Passenger Trips	8,819	9,928	COST EFFICIENCY		
Student Passenger Trips	1,353,071	1,638,939	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$65.07	\$67.53
Senior Passenger Trips	256,648	251,029			
REGULAR SERVICE PASSENGER TRIPS	3,091,034	3,438,744	SERVICE UTILIZATION		
Regular Service Passenger Kms	26,582,892	29,573,198	Reg. Serv. Pass. / Capita	20.89	23.23
Auxiliary Serv. Pass. Trips	12,841	12,384	Reg. Serv. Pass. / Rev. Veh. Hr.	23.51	25.14
Transportation Operations Expenses	\$4,814,246	\$5,263,016	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$1,017,520	\$1,196,677	Rev. Veh. Hrs. / Capita	0.89	0.92
Vehicle Maintenance Expenses	\$1,868,286	\$2,109,397			
Plant Maintenance Expenses	\$637,017	\$541,373	AVERAGE SPEED		
General/Administration Expenses	\$733,915	\$695,223	Rev. Veh. Kms. / Rev. Veh. Hr.	23.61	23.61
TOTAL DIRECT OPERATING EXPENSES	\$9,070,984	\$9,805,686			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$9,070,984	\$9,805,686	Tot. Veh. Kms. / Active Vehicle	64,422	63,484
REGULAR SERV. PASS. REVENUES	\$4,904,554	\$5,383,520			
TOTAL OPERATING REVENUES	\$5,163,646	\$5,629,898	LABOUR PRODUCTIVITY		
Total Revenues	\$5,727,789	\$6,036,982	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.75
NET DIRECT OPERATING COST	\$3,907,338	\$4,175,788			
NET OPERATING COST	\$3,343,195	\$3,768,704	TOP WAGE RATES		
Federal Operating Contribution			Operators	\$19.12	\$19.69
Provincial Operating Contribution			Mechanics	\$21.98	\$22.64
Municipal Operating Contribution	\$3,343,195	\$3,768,704			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$2,539,051	\$1,676,584			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$2,539,051	\$1,676,584			
Federal Capital Contribution					
Provincial Capital Contribution	\$478,548	\$433,589			
Municipal Capital Contribution	\$2,060,503	\$1,242,995			
Other Capital Contributions					

ST. THOMAS

Transit Contact: Mr. Mark Sture
Supervisor, Roads and Transportation

Statistical Contact: Mr. Mark Sture
Supervisor, Roads and Transportation
Tel: (519) 631-0368 Fax: (519) 631-5542
E-mail: msture@city.st-thomas.on.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of St. Thomas
- Municipal Population: 33,200
- Service Area Population: 33,200
- Service area size: 32.60 square kilometres
- Service provided by: Municipal Department, under contract with Aboutown Transportation
- Hours of Service:

Monday	07:15 - 18:45
Tuesday	07:15 - 18:45
Wednesday	07:15 - 18:45
Thursday	07:15 - 18:45
Friday	07:15 - 18:45
Saturday	09:15 - 18:45
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	4	4
Other Transportation Operations	1	1
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	5	5
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 294,820
- Boardings (including transfers): 294,820
- Total Operating Revenues: \$239,406
- Total Direct Operating Expenses: \$865,379
- Active Vehicles include:

Standard Buses	9
Articulated Buses	4
Trolley Buses	
Community Buses	5
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 77.78%
- Percentage of accessible transit fleet: 77.78%
- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- With the acquisition of two accessible small Community Buses in October 2003, we now have a fully accessible fleet during normal operations.

ST. THOMAS

FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS
01/09/2003			
Adults	\$2.00	\$1.75	\$64.00
Children	\$1.50	\$1.25	\$40.00
Students	\$2.00	\$1.50	\$56.00
Seniors	\$2.00	\$1.50	\$50.00

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2	2	6.00	33.00	2	1	2		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 9
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	5		7.20		1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	7	2	-	-	3	1	3		Other
									TOTAL 9
Number of Stored Buses	1								Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 12.67

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres				321,710	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres				321,710			
Revenue Vehicle Hours		13,568		13,568		24%	28%
Auxiliary Revenue Vehicle Hours				200		\$17.70	\$18.85
Total Vehicle Hours		13,568		14,068	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.15	\$2.12
Operator Paid Hours					AVERAGE FARE		
Mechanic Paid Hours							
Total Employee Paid Hours				14,068	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.67	\$0.80
Adult Passenger Trips		95,685		97,400	COST EFFECTIVENESS		
Concession Fare Trips		194,315		197,420		\$2.81	\$2.94
Concession Fare Trips Detail:					COST EFFICIENCY		
Child Passenger Trips		112		120			
Student Passenger Trips		121,153		123,300		\$60.17	\$61.51
Senior Passenger Trips		72,640		74,000			
REGULAR SERVICE PASSENGER TRIPS		290,000		294,820	SERVICE UTILIZATION		
Regular Service Passenger Kms						8.25	8.88
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hr.	21.37	21.73
Transportation Operations Expenses	\$667,689		\$693,880		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles						0.39	0.41
Vehicle Maintenance Expenses	\$141,533		\$156,629		AVERAGE SPEED		
Plant Maintenance Expenses	\$-860		\$5,673				23.71
General/Administration Expenses	\$7,963		\$9,197		VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$816,325		\$865,379				35,746
Debt Service Payment					LABOUR PRODUCTIVITY		
Total Operating Expenses	\$816,325		\$865,379				
REGULAR SERV. PASS. REVENUES	\$193,837		\$236,267		TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$194,037		\$239,406				\$12.50
Total Revenues	\$194,037		\$239,406		Operators		
NET DIRECT OPERATING COST	\$622,288		\$625,973		Mechanics		
NET OPERATING COST	\$622,288		\$625,973				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution	\$622,288		\$625,973				
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$167,670				
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$167,670				
Federal Capital Contribution							
Provincial Capital Contribution			\$55,331				
Municipal Capital Contribution			\$112,339				
Other Capital Contributions							

STRATFORD

Transit Contact: Mr. Ed Martin
Director of Community Services

Statistical Contact: Ms. Cheryl Matheson
Supervisor

Tel: (519) 271-0250

Fax: (519) 271-6029

E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 09/06/1952
- Serves: City of Stratford
- Municipal Population: 30,000
- Service Area Population: 30,000
- Service area size: 18.90 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 22:00
Tuesday	06:00 - 22:00
Wednesday	06:00 - 22:00
Thursday	06:00 - 22:00
Friday	06:00 - 22:00
Saturday	06:00 - 22:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	15	11
Other Transportation Operations		
Mechanics (Vehicle Maintenance)	2	
Other Vehicle Maintenance	1	
Plant Maintenance	1	
General and Administration	2	
TOTAL EMPLOYEES	21	11
- Union Affiliations: IBEW 626 (Operators)
IBEW 626 (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 582,807
- Boardings (including transfers): 677,794
- Total Operating Revenues: \$700,690
- Total Direct Operating Expenses: \$1,698,660
- Active Vehicles include: 16

Standard Buses	16
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 18.75%
- Percentage of accessible transit fleet: 18.75%
- Number of Fixed Routes: 6
- Number of Accessible Routes:
- Energy Consumption:

Diesel	313,936 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- On August 18, 2003 hours of operation changed to start at 6:00am. Our routes changed from 5 regular and 3 peak running on a 20/40 minute service to 6 buses running on a 30 minute service.

STRATFORD



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/01/2003				
Adults	\$2.00	\$1.75	\$45.00	
Children	\$0.80			Preschool
Students	\$1.50	\$1.40	\$45.00	
Seniors	\$1.75	\$1.60	\$45.00	

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	3	13	1.00	18.00	2	8	2	4	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 16
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	3	13	-	-	2	8	2	4	Other
									TOTAL 16
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									3
									Average Bus Age (years) 14.81

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			556,216	560,800	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			575,198	579,938			
Revenue Vehicle Hours			27,155	30,214			
Auxiliary Revenue Vehicle Hours					Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	43%	41%
Total Vehicle Hours			28,080	31,245	Municipal Operating Contribution / Capita	\$28.96	\$33.27
Operator Paid Hours			40,542	48,794	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.45	\$1.71
Mechanic Paid Hours			4,374	4,160	AVERAGE FARE		
Total Employee Paid Hours			53,815	60,754			
Adult Passenger Trips			262,941	276,115	COST EFFECTIVENESS		
Concession Fare Trips			334,446	306,692			
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.54	\$2.91
Child Passenger Trips			6,184	5,811	COST EFFICIENCY		
Student Passenger Trips			253,451	231,082			
Senior Passenger Trips			74,811	69,799	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$54.09	\$54.37
REGULAR SERVICE PASSENGER TRIPS			597,387	582,807	SERVICE UTILIZATION		
Regular Service Passenger Kms			4,659,619	5,245,263			
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	19.91	19.43
Transportation Operations Expenses			\$797,254	\$931,421	Reg. Serv. Pass. / Rev. Veh. Hr.	22.00	19.29
Fuel/Energy Exp. for Vehicles			\$166,832	\$198,322	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses			\$300,318	\$306,888			
Plant Maintenance Expenses			\$116,617	\$105,073	Rev. Veh. Hrs. / Capita	0.91	1.01
General/Administration Expenses			\$137,912	\$156,956	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES			\$1,518,933	\$1,698,660			
Debt Service Payment					Rev. Veh. Kms. / Rev. Veh. Hr.	20.48	18.56
Total Operating Expenses			\$1,518,933	\$1,698,660	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES			\$631,018	\$669,341			
TOTAL OPERATING REVENUES			\$650,188	\$700,690	Tot. Veh. Kms. / Active Vehicle	33,835	36,246
Total Revenues			\$650,188	\$700,690	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST			\$868,745	\$997,970			
NET OPERATING COST			\$868,745	\$997,970	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	0.62
Federal Operating Contribution					TOP WAGE RATES		
Provincial Operating Contribution							
Municipal Operating Contribution			\$868,745	\$997,970	Operators	\$18.40	\$19.04
Other Operating Contributions					Mechanics	\$21.22	\$21.96
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$240,000	\$1,139,339			
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$240,000	\$1,139,339			
Federal Capital Contribution							
Provincial Capital Contribution				\$357,714			
Municipal Capital Contribution			\$240,000	\$781,625			
Other Capital Contributions							

SUDBURY, GREATER

Transit Contact: Mr. Roger Sauvé
Director, Transit Services

Statistical Contact: Ms. Maureen Landriault
Secretary

Tel: (705) 675-3333

Fax: (705) 560-4571

E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/01/1972
- Serves: City of Greater Sudbury
- Municipal Population: 157,456
- Service Area Population: 127,193
- Service area size: 3,627.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 01:30
Tuesday	06:00 - 01:30
Wednesday	06:00 - 01:30
Thursday	06:00 - 01:30
Friday	06:00 - 01:30
Saturday	06:00 - 01:30
Sunday	09:30 - 20:30
Holidays	09:30 - 20:30
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	67	32
Other Transportation Operations	4	4
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	6	4
TOTAL EMPLOYEES	77	40
- Union Affiliations: CUPE 4705 (Operators)
Mechanics Union Information N/A
CUPE 4705 (Clerical)
- Adult Cash Fare: \$2.10
- Ridership - Revenue Passengers: 3,630,177
- Boardings (including transfers): 4,138,402
- Total Operating Revenues: \$5,558,452
- Total Direct Operating Expenses: \$11,037,149
- Active Vehicles include: 50

Standard Buses	50
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 30.00%
- Percentage of accessible transit fleet: 30.00%
- Number of Fixed Routes: 36
- Number of Accessible Routes: 31
- Energy Consumption:

Diesel	1,955,720 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

SUDBURY, GREATER**FARES**

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	01/01/2003	CASH	PRICE	PASS	
Adults	\$2.10	\$1.70	\$65.00		
Children	\$1.60	\$1.20	\$40.00		Under 60"
Students	\$2.10	\$1.70	\$62.00	\$20	full-time
Seniors	\$1.60	\$1.20	\$40.00		65 years and over
Other: Disability pensioners	\$1.60	\$1.20	\$40.00	\$20	pay reduced fare with Annual Pass

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	15	35	7.00	14.06	13	26	13	13	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 50
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	15	35	-	-	13	26	13	13	Other
									TOTAL 50
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 11.94

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	3,204,664	3,386,591	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,232,361	3,441,965			
Revenue Vehicle Hours	134,733	133,378			
Auxiliary Revenue Vehicle Hours	665	541			
Total Vehicle Hours	136,012	135,438	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	52%	50%
Operator Paid Hours	192,927	189,960	Municipal Operating Contribution / Capita	\$38.26	\$43.19
Mechanic Paid Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.40	\$1.51
Total Employee Paid Hours	212,849	215,280	AVERAGE FARE		
Adult Passenger Trips					
Concession Fare Trips			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.49	\$1.50
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips					
Student Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.91	\$3.04
Senior Passenger Trips			COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	3,486,866	3,630,177			
Regular Service Passenger Kms			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.70	\$81.49
Auxiliary Serv. Pass. Trips			SERVICE UTILIZATION		
Transportation Operations Expenses	\$5,257,269	\$5,680,030			
Fuel/Energy Exp. for Vehicles	\$1,147,064	\$1,280,483	Reg. Serv. Pass. / Capita	27.26	28.54
Vehicle Maintenance Expenses	\$2,147,500	\$2,549,498	Reg. Serv. Pass. / Rev. Veh. Hr.	25.88	27.22
Plant Maintenance Expenses	\$924,793	\$790,407	AMOUNT OF SERVICE		
General/Administration Expenses	\$683,444	\$736,731			
TOTAL DIRECT OPERATING EXPENSES	\$10,160,070	\$11,037,149	Rev. Veh. Hrs. / Capita	1.05	1.05
Debt Service Payment	\$14,885	\$14,630	AVERAGE SPEED		
Total Operating Expenses	\$10,174,955	\$11,051,779			
REGULAR SERV. PASS. REVENUES	\$5,178,977	\$5,453,014	Rev. Veh. Kms. / Rev. Veh. Hr.	23.79	25.39
TOTAL OPERATING REVENUES	\$5,280,586	\$5,558,452	VEHICLE UTILIZATION		
Total Revenues	\$5,280,586	\$5,558,452			
NET DIRECT OPERATING COST	\$4,879,484	\$5,478,697	Tot. Veh. Kms. / Active Vehicle	67,341	68,839
NET OPERATING COST	\$4,894,369	\$5,493,327	LABOUR PRODUCTIVITY		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.70
Municipal Operating Contribution	\$4,894,369	\$5,493,327	TOP WAGE RATES		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$19.36	\$20.04
Municipal Debt Service Contribution			Mechanics		
TOTAL CAPITAL EXPENDITURES		\$290,000			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$290,000			
Federal Capital Contribution					
Provincial Capital Contribution		\$53,333			
Municipal Capital Contribution		\$236,667			
Other Capital Contributions					

THUNDER BAY

Transit Contact: Mr. Alex Grant
Transit Manager

Statistical Contact: Mr. Alex Grant
Transit Manager

Tel: (807) 684-2187 Fax: (807) 345-5744
E-mail: agrant@thunderbay.ca

SYSTEM HIGHLIGHTS:

- System established: 03/1892
- Serves: City of Thunder Bay
- Municipal Population: 113,000
- Service Area Population: 112,000
- Service area size: 256.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 00:20
Tuesday	06:00 - 00:20
Wednesday	06:00 - 00:20
Thursday	06:00 - 00:20
Friday	06:00 - 00:20
Saturday	09:00 - 00:20
Sunday	09:00 - 23:00
Holidays	09:00 - 23:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	105	4
Other Transportation Operations	6	
Mechanics (Vehicle Maintenance)	7	
Other Vehicle Maintenance	20	
Plant Maintenance	2	
General and Administration	5	
TOTAL EMPLOYEES	145	4
- Union Affiliations: ATU 966 (Operators)
ATU 966 (Mechanics)
CUPE 87 (Transit / Accounts Clerk)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 2,807,749
- Boardings (including transfers): 3,341,221
- Total Operating Revenues: \$4,034,852
- Total Direct Operating Expenses: \$10,959,981
- Active Vehicles include: 49

Standard Buses	49
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 65.31%
- Percentage of accessible transit fleet: 65.31%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 12
- Energy Consumption:

Diesel	1,733,032 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

THUNDER BAY



FARES

Effective Date: 01/03/2003	CASH	UNIT PRICE	MONTHLY PASS	OTHER
				Semester Pass
Adults	\$2.25	\$1.50	\$65.00	
Children	\$2.25	\$1.50	\$55.00	
Students	\$2.25	\$1.50	\$55.00	
Seniors	\$2.25	\$1.50	\$55.00	
Other: College / University	\$2.25	\$1.50	\$65.00	\$180.00

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	32	17	6.30	19.00	25	11	22	6
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses								
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	32	17	-	-	25	11	22	6
Number of Stored Buses								
Number of Stored Rail Vehicles								

ACTIVE BUSES BY FUEL TYPES

Gasoline	
Low Sulphur Diesel	49
Ultra Low Sulphur Diesel	
Bio-Diesel/E-Diesel	
Natural Gas	
Electric Propulsion	
Battery Powered	
Fuel Cell	
Hybrid	
Other	
TOTAL	49
Total Low-Floor Buses (30'-60')	32
Average Bus Age (years)	10.71

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	3,282,649	3,255,732	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,294,229	3,268,808			
Revenue Vehicle Hours	159,634	159,634			
Auxiliary Revenue Vehicle Hours	194	194			
Total Vehicle Hours	160,242	160,242			
Operator Paid Hours	222,560	225,560	AVERAGE FARE		
Mechanic Paid Hours	14,560	14,560			
Total Employee Paid Hours	302,900	305,900	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42	\$1.42
Adult Passenger Trips	2,134,070	2,130,160	COST EFFECTIVENESS		
Concession Fare Trips	487,668	677,589			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.83	\$3.90
Child Passenger Trips	21,000	29,814	COST EFFICIENCY		
Student Passenger Trips	254,308	353,023			
Senior Passenger Trips	212,360	294,752	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$62.60	\$68.40
REGULAR SERVICE PASSENGER TRIPS	2,621,738	2,807,749	SERVICE UTILIZATION		
Regular Service Passenger Kms	19,663,035	21,058,118			
Auxiliary Serv. Pass. Trips	728	1,765	Reg. Serv. Pass. / Capita	23.41	25.07
Transportation Operations Expenses	\$5,127,577	\$5,485,062	Reg. Serv. Pass. / Rev. Veh. Hr.	16.42	17.59
Fuel/Energy Exp. for Vehicles	\$935,118	\$1,053,138	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$2,214,544	\$2,518,698			
Plant Maintenance Expenses	\$721,990	\$601,133	AVERAGE SPEED		
General/Administration Expenses	\$1,031,192	\$1,301,950			
TOTAL DIRECT OPERATING EXPENSES	\$10,030,421	\$10,959,981	Rev. Veh. Kms. / Rev. Veh. Hr.	20.56	20.39
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$10,030,421	\$10,959,981			
REGULAR SERV. PASS. REVENUES	\$3,714,764	\$3,999,951	Tot. Veh. Kms. / Active Vehicle	67,229	66,710
TOTAL OPERATING REVENUES	\$3,749,984	\$4,034,852	LABOUR PRODUCTIVITY		
Total Revenues	\$3,751,044	\$4,035,684			
NET DIRECT OPERATING COST	\$6,280,437	\$6,925,129	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.71
NET OPERATING COST	\$6,279,377	\$6,924,297	TOP WAGE RATES		
Federal Operating Contribution					
Provincial Operating Contribution			Operators	\$17.41	\$18.76
Municipal Operating Contribution	\$6,279,377	\$6,924,297	Mechanics	\$20.67	\$22.26
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

TIMMINS

Transit Contact: Mr. David Onodera
Transit Superintendent

Statistical Contact: Mr. David Onodera
Transit Superintendent

Tel: (705) 360-8475 Fax: (705) 360-1405

E-mail: david.onodera@city.timmins.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1972
- Serves: Timmins
- Municipal Population: 41,000
- Service Area Population: 38,000
- Service area size: 24.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	06:30 - 00:30
Sunday	08:30 - 19:00
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	20	12
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	4	
Other Vehicle Maintenance	6	
Plant Maintenance		
General and Administration	4	
TOTAL EMPLOYEES	37	12
- Union Affiliations: CUPE 1140/1544 (Operators)
CUPE 1544 (Mechanics)
CUPE 434 (Office)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 706,166
- Boardings (including transfers): 840,187
- Total Operating Revenues: \$1,121,697
- Total Direct Operating Expenses: \$2,992,685
- Active Vehicles include: 19

Standard Buses	19
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 36.84%
- Percentage of accessible transit fleet: 36.84%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 14
- Energy Consumption:

Diesel	592,900 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- Standard buses did not include 2 low-floor buses delivered in December 2003 but not in service.

TIMMINS



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/07/2001				
Adults	\$2.00	\$2.00	\$65.00	
Children	Free			Under 9 years
Students	\$1.50	\$1.50	\$50.00	Secondary and College
Seniors	\$1.50	\$1.50	\$50.00	

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	7	12	5.01	27.20	6	9	5	4	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 19
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	7	12	-	-	6	9	5	4	Other
Number of Stored Buses	2								TOTAL 19
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 7
									Average Bus Age (years) 19.02

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			836,000	863,300	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			987,010	1,048,600	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	35%	37%
Revenue Vehicle Hours			41,000	40,737	Municipal Operating Contribution / Capita	\$53.65	\$49.24
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.09	\$2.65
Total Vehicle Hours			41,000	40,737	AVERAGE FARE		
Operator Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.63	\$1.58
Mechanic Paid Hours					COST EFFECTIVENESS		
Total Employee Paid Hours					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.78	\$4.24
Adult Passenger Trips					COST EFFICIENCY		
Concession Fare Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$76.85	\$73.46
Concession Fare Trips Detail:					SERVICE UTILIZATION		
Child Passenger Trips					Reg. Serv. Pass. / Capita	17.36	18.58
Student Passenger Trips					Reg. Serv. Pass. / Rev. Veh. Hr.	16.09	17.33
Senior Passenger Trips					AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS		659,609		706,166	Rev. Veh. Hrs. / Capita	1.08	1.07
Regular Service Passenger Kms					AVERAGE SPEED		
Auxiliary Serv. Pass. Trips					Rev. Veh. Kms. / Rev. Veh. Hr.	20.39	21.19
Transportation Operations Expenses	\$1,517,542		\$1,503,744		VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$306,895		\$346,562		Tot. Veh. Kms. / Active Vehicle	49,351	55,189
Vehicle Maintenance Expenses	\$887,166		\$563,990		LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$213,026		\$266,184		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
General/Administration Expenses	\$226,287		\$312,205		TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$3,150,916		\$2,992,685		Operators	\$17.69	\$18.78
Debt Service Payment					Mechanics	\$20.54	\$21.81
Total Operating Expenses	\$3,150,916		\$2,992,685				
REGULAR SERV. PASS. REVENUES	\$1,078,252		\$1,113,809				
TOTAL OPERATING REVENUES	\$1,112,218		\$1,121,697				
Total Revenues	\$1,112,218		\$1,121,697				
NET DIRECT OPERATING COST	\$2,038,698		\$1,870,988				
NET OPERATING COST	\$2,038,698		\$1,870,988				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution	\$2,038,698		\$1,870,988				
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES	\$697,303		\$439,193				
Total Capital Disposals							
TOTAL CAPITAL FUNDING	\$697,303		\$439,193				
Federal Capital Contribution							
Provincial Capital Contribution	\$205,861		\$103,375				
Municipal Capital Contribution	\$491,442		\$335,818				
Other Capital Contributions							

TORONTO

Transit Contact: Mr. Vincent Rodó
General Manager & General Secretary

Statistical Contact: Mr. Jim Rubin
Statistical Economist

Tel: (416) 393-3640 Fax: (416) 338-0127
E-mail: jim.rubin@ttc.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Serves: City of Toronto
- Municipal Population: 2,481,494
- Service Area Population: 2,481,494
- Service area size: 632.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	06:00 - 02:00
Sunday	08:00 - 02:00
Holidays	08:00 - 02:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	4,138	
Other Transportation Operations	778	
Mechanics (Vehicle Maintenance)	432	
Other Vehicle Maintenance	2,009	
Plant Maintenance	1,476	
General and Administration	1,147	11
TOTAL EMPLOYEES	9,980	11
- Union Affiliations: ATU 113 (Operators)
ATU 113 (Mechanics)
CUPE 2 (Maintenance)
- Disruption during 2003: Energy Emergency
Start Date: 14/08/2003
End Date: 22/08/2003
Duration: 9.0 days
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 405,412,000
- Boardings (including transfers): 703,979,413
- Total Operating Revenues: \$683,027,942
- Total Direct Operating Expenses: \$871,589,993
- Active Vehicles include: 2,441

Standard Buses	1,473
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	248
Heavy Rail Vehicles	692
Commuter Rail Vehicles	
Other: SRT	28
- Percentage of accessible bus fleet: 29.74%
- Percentage of accessible transit fleet: 33.18%
- Number of Fixed Routes: 153
- Number of Accessible Routes: 38
- Energy Consumption:

Diesel	56,685,582	litres
Bio-Diesel / E-Diesel		
Gasoline		
Natural Gas	7,319,100	cubic-metres
Electricity	331,730,500	kilowatt-hours
Other:		

TORONTO



THE BETTER WAY

FARES

Effective Date: 01/01/2003

	CASH	UNIT PRICE	MONTHLY PASS	OTHER Metropass Discount	CRITERIA
Adults	\$2.25	\$1.90	\$98.75	\$90.50	
Children	\$0.50	\$0.43			12 years and under
Students	\$1.50	\$1.25	\$83.25	\$76.25	with TTC student ID
Seniors	\$1.50	\$1.25	\$83.25	\$76.25	must have appropriate ID
Other: Day Pass - \$7.75					

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	438	1,035	4.57	18.00	358	944	215	473	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 1,348
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 125
Light Rail Vehicles		248		22.50		198		130	Electric Propulsion
Heavy Rail Vehicles	372	320	4.50	22.30	299	257	170	146	Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other: SRT		28		18.00		24		16	Hybrid
TOTAL ACTIVE VEHICLES	810	1,631	-	-	657	1,423	385	765	Other
									TOTAL 1,473
Number of Stored Buses	13								Total Low-Floor Buses (30'-60') 201
Number of Stored Rail Vehicles	28								Average Bus Age (years) 14.01

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	192,244,982	193,191,396	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	195,155,700	196,239,339			
Revenue Vehicle Hours	8,529,641	8,579,086			
Auxiliary Revenue Vehicle Hours	118,311	133,300			
Total Vehicle Hours	8,650,276	8,712,386			
Operator Paid Hours *	12,010,000	12,020,000	AVERAGE FARE		
Mechanic Paid Hours *	5,100,000	5,090,000			
Total Employee Paid Hours	22,790,000	22,910,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.62
Adult Passenger Trips	325,299,000	322,824,000	COST EFFECTIVENESS		
Concession Fare Trips	90,240,000	71,176,000			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.98	\$2.15
Child Passenger Trips	12,807,000	11,987,000	COST EFFICIENCY		
Student Passenger Trips	37,491,000	36,175,000			
Senior Passenger Trips	24,090,000	23,014,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$96.34	\$101.46
REGULAR SERVICE PASSENGER TRIPS *	415,539,000	405,412,000	SERVICE UTILIZATION		
Regular Service Passenger Kms	3,781,404,900	3,689,249,200			
Auxiliary Serv. Pass. Trips	2,596,654	2,913,272	Reg. Serv. Pass. / Capita	167.46	163.37
Transportation Operations Expenses	\$332,979,193	\$350,653,294	Reg. Serv. Pass. / Rev. Veh. Hr.	48.72	47.26
Fuel/Energy Exp. for Vehicles	\$62,332,642	\$64,167,904	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$208,282,263	\$218,506,792			
Plant Maintenance Expenses	\$112,589,052	\$126,613,670	Rev. Veh. Hrs. / Capita	3.44	3.46
General/Administration Expenses	\$106,119,299	\$111,648,333	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$822,302,449	\$871,589,993			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$864,550,790	\$902,028,711			
REGULAR SERV. PASS. REVENUES	\$646,125,714	\$658,624,720	Tot. Veh. Kms. / Active Vehicle	80,113	80,393
TOTAL OPERATING REVENUES	\$669,516,397	\$683,027,942	LABOUR PRODUCTIVITY		
Total Revenues	\$687,825,790	\$702,985,684			
NET DIRECT OPERATING COST	\$152,786,052	\$188,562,051	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. *	0.72	0.72
NET OPERATING COST	\$176,725,000	\$199,043,027	TOP WAGE RATES		
Federal Operating Contribution					
Provincial Operating Contribution			Operators	\$22.92	\$23.61
Municipal Operating Contribution	\$152,162,000	\$182,162,100	Mechanics	\$26.45	\$27.24
Other Operating Contributions	\$24,563,000	\$16,880,927	Notes:		
Provincial Debt Service Contribution			* Operator Paid Hours includes Other Transportation Operations Paid Hours in both years.		
Municipal Debt Service Contribution			* Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours in both years.		
TOTAL CAPITAL EXPENDITURES	\$227,494,000	\$233,139,000	* Ridership affected by 2002 World Youth Day, 2003 SARS and Energy Emergency. 2002 WYD 4.1 million; SARS (March 23 - July 2); Energy Emergency (Aug 14-22).		
Total Capital Disposals	\$143,000	\$131,000			
TOTAL CAPITAL FUNDING	\$165,194,000	\$233,139,000			
Federal Capital Contribution	\$62,300,000	\$13,700,000			
Provincial Capital Contribution	\$62,267,244	\$70,080,000			
Municipal Capital Contribution	\$77,431,756	\$134,578,000			
Other Capital Contributions	\$25,495,000	\$14,781,000			

Footnote: Tot. Dir. & Aux. Op. Exp. for 2003 was \$883,989,163
Tot. Dir. & Aux. Op. Exp. for 2002 was \$833,359,038

WATERLOO REGION (GRAND RIVER TRANSIT)

Transit Contact: Mr. Eric Gillespie
Director of Transit Services

Statistical Contact: Mr. Blair Allen
Transit Planner

Tel: (519) 575-4022 Fax: (519) 575-4449

E-mail: ablair@region.waterloo.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/2000
- Serves: Region Municipality of Waterloo, (including Kitchener, Waterloo, and Cambridge)
- Municipal Population: 425,700
- Service Area Population: 379,298
- Service area size: 318.26 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	08:00 - 00:30
Sunday	08:00 - 00:30
Holidays	08:00 - 00:30
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	256	18
Other Transportation Operations	23	
Mechanics (Vehicle Maintenance)	31	1
Other Vehicle Maintenance	24	9
Plant Maintenance		
General and Administration	36	32
TOTAL EMPLOYEES	370	60
- Union Affiliations: CAW 304 (Operators)
CAW 304 (Mechanics)
CUPE 1883 (Administration)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 11,117,473
- Boardings (including transfers): 15,038,859
- Total Operating Revenues: \$14,473,583
- Total Direct Operating Expenses: \$32,862,453
- Active Vehicles include: 167

Standard Buses	167
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 64.67%
- Percentage of accessible transit fleet: 64.67%
- Number of Fixed Routes: 54
- Number of Accessible Routes: 22
- Energy Consumption:

Diesel	4,709,154 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	984,691 cubic-metres
Electricity	
Other:	

REMARKS:

- On January 1, 2000 Cambridge and Kitchener transit services officially united to become a Regional transit system. The new name is Grand River Transit (GRT) serving the Regional Municipality of Waterloo which includes the 3 cities of Cambridge, Kitchener and Waterloo as well as the Townships of North Dumfries, Wellesley, Wilmot and Woolwich. In 2003, the Region was one of 8 municipalities across Canada to receive funds from Transport Canada to participate in the Urban Transportation Showcase Program (UTSP). The Region's UTSP goal is to reduce Greenhouse Gas Emissions through, among other things, the implementation of an express bus service in 2005 along a Central Transit Corridor. The express will link a majority of trip generators across the entire region along major areas (e.g., universities, hospitals, shopping malls and downtown areas). As well, a 6 bay terminal was opened at the Forest Glen Plaza in Kitchener.

WATERLOO REGION (GRAND RIVER TRANSIT)



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/01/2000				
Adults	\$2.00	\$1.40	\$54.00	
Children	\$2.00	\$1.15	\$44.00	5-16 years
Students	\$2.00	\$1.15	\$44.00	Elementary & Secondary
Seniors	\$2.00	\$1.15	\$44.00	65 years and over

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	108	59	5.44	14.51	90	38	40	34	Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel 144
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 23
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	108	59	-	-	90	38	40	34	Other
Number of Stored Buses									TOTAL 167
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 108
									Average Bus Age (years) 8.64

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			7,680,148	8,120,371	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			8,225,902	8,699,556			
Revenue Vehicle Hours			372,870	398,432			
Auxiliary Revenue Vehicle Hours			2,004	1,652			
Total Vehicle Hours			392,714	419,489	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	44%
Operator Paid Hours			602,793	654,144	Municipal Operating Contribution / Capita	\$41.01	\$48.46
Mechanic Paid Hours			65,431	73,639	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.44	\$1.65
Total Employee Paid Hours			830,233	898,033	AVERAGE FARE		
Adult Passenger Trips			2,500,324	2,544,835			
Concession Fare Trips			8,145,793	8,572,638	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.24	\$1.25
Concession Fare Trips Detail:					COST EFFECTIVENESS		
Child Passenger Trips			233,415	219,542			
Student Passenger Trips			3,617,213	3,818,691	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.76	\$2.96
Senior Passenger Trips			302,005	318,827	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS			10,646,117	11,117,473			
Regular Service Passenger Kms					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.83	\$78.34
Auxiliary Serv. Pass. Trips			48,600	38,834	SERVICE UTILIZATION		
Transportation Operations Expenses			\$15,007,459	\$17,290,469			
Fuel/Energy Exp. for Vehicles			\$2,749,327	\$3,261,297	Reg. Serv. Pass. / Capita	28.35	29.31
Vehicle Maintenance Expenses			\$6,302,908	\$6,556,267	Reg. Serv. Pass. / Rev. Veh. Hr.	28.55	27.90
Plant Maintenance Expenses			\$2,603,561	\$2,916,577	AMOUNT OF SERVICE		
General/Administration Expenses			\$2,723,698	\$2,837,843			
TOTAL DIRECT OPERATING EXPENSES			\$29,386,953	\$32,862,453	Rev. Veh. Hrs. / Capita	0.99	1.05
Debt Service Payment			\$813,901	\$813,588	AVERAGE SPEED		
Total Operating Expenses			\$30,265,134	\$33,773,008			
REGULAR SERV. PASS. REVENUES			\$13,179,887	\$13,906,365	Rev. Veh. Kms. / Rev. Veh. Hr.	20.60	20.38
TOTAL OPERATING REVENUES			\$14,033,155	\$14,473,583	VEHICLE UTILIZATION		
Total Revenues			\$14,050,962	\$14,577,880			
NET DIRECT OPERATING COST			\$15,353,798	\$18,388,870	Tot. Veh. Kms. / Active Vehicle	55,580	52,093
NET OPERATING COST			\$16,214,172	\$19,195,128	LABOUR PRODUCTIVITY		
Federal Operating Contribution							
Provincial Operating Contribution					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.62	0.61
Municipal Operating Contribution			\$15,400,271	\$18,381,540	TOP WAGE RATES		
Other Operating Contributions							
Provincial Debt Service Contribution					Operators	\$19.64	\$20.03
Municipal Debt Service Contribution			\$813,901	\$813,588	Mechanics	\$22.92	\$23.38
TOTAL CAPITAL EXPENDITURES			\$5,900,825	\$15,619,036			
Total Capital Disposals				\$500			
TOTAL CAPITAL FUNDING			\$5,900,825	\$14,862,375			
Federal Capital Contribution							
Provincial Capital Contribution			\$1,286,115	\$1,700,384			
Municipal Capital Contribution			\$1,317,265	\$9,968,390			
Other Capital Contributions			\$3,297,445	\$3,193,601			

WELLAND

Transit Contact: Ms. Margaret Fortin
Transit Office Coordinator

Statistical Contact: Ms. Margaret Fortin
Transit Office Coordinator

Tel: (905) 732-6844 Fax: (905) 732-9422

E-mail: margaret.fortin@city.welland.on.ca

SYSTEM HIGHLIGHTS:

-
- System established: 19/11/1973
 - Serves: City of Welland
 - Municipal Population: 47,161
 - Service Area Population: 46,000
 - Service area size: 86.04 square kilometres
 - Service provided by: Municipal Department
 - Hours of Service:

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	10:00 - 19:00
Sunday	N/A
Holidays	N/A
 - Employees Statistics:

	FULL-TIME	PART-TIME
Operators	14	5
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	1	
Other Vehicle Maintenance	1	2
Plant Maintenance	1	
General and Administration	1	1
TOTAL EMPLOYEES	19	8
 - Union Affiliations: ATU 1633 (Operators)
ATU 1633 (Mechanics)
 - Adult Cash Fare: \$2.20
 - Ridership - Revenue Passengers: 329,806
- Boardings (including transfers): 451,834
 - Total Operating Revenues: \$661,956
 - Total Direct Operating Expenses: \$1,744,035
 - Active Vehicles include:

Standard Buses	15
Articulated Buses	8
Trolley Buses	
Community Buses	7
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 53.33%
 - Percentage of accessible transit fleet: 53.33%
 - Number of Fixed Routes: 9
 - Number of Accessible Routes: 4
 - Energy Consumption:

Diesel	519,516 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

WELLAND**Welland Transit****FARES**

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	OTHER 4 Month Semester Pass	CRITERIA
01/05/2001					
Adults	\$2.20	\$1.59	\$60.00		
Children	\$1.25		\$48.00		5-12 years
Students	\$2.20	\$1.59	\$48.00		
Seniors	\$2.20	\$1.41	\$45.00		Over 65 years
Other: Brock University	\$3.00	\$2.50		\$250.00	Welland/St. Catharines/Niagara

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	4	4	12.00	25.00	4		2		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 15
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	4	3	1.50	7.00	4	3	4	3	Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	8	7	-	-	8	3	6	3	Other
									TOTAL 15
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									4
									Average Bus Age (years) 11.67

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	528,509	528,509	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	578,746	603,190			
Revenue Vehicle Hours	24,459	24,459			
Auxiliary Revenue Vehicle Hours	1,786	2,681			
Total Vehicle Hours	27,965	28,855	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	38%
Operator Paid Hours	34,359	33,747	Municipal Operating Contribution / Capita	\$17.95	\$17.76
Mechanic Paid Hours	2,140	2,252	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.98	\$3.28
Total Employee Paid Hours	45,606	47,614	AVERAGE FARE		
Adult Passenger Trips	130,795	171,499			
Concession Fare Trips	196,194	158,307	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.77
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips	16,350	19,789			
Student Passenger Trips	81,747	72,557	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.76	\$5.29
Senior Passenger Trips	98,097	65,961	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	326,989	329,806			
Regular Service Passenger Kms	3,400,685	3,429,982	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$55.65	\$60.44
Auxiliary Serv. Pass. Trips	17,370	31,400	SERVICE UTILIZATION		
Transportation Operations Expenses	\$818,444	\$902,033			
Fuel/Energy Exp. for Vehicles	\$241,445	\$304,473	Reg. Serv. Pass. / Capita	7.11	7.17
Vehicle Maintenance Expenses	\$312,222	\$317,584	Reg. Serv. Pass. / Rev. Veh. Hr.	13.37	13.48
Plant Maintenance Expenses			AMOUNT OF SERVICE		
General/Administration Expenses	\$184,027	\$219,945			
TOTAL DIRECT OPERATING EXPENSES	\$1,556,138	\$1,744,035	Rev. Veh. Hrs. / Capita	0.53	0.53
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$1,556,138	\$1,744,035			
REGULAR SERV. PASS. REVENUES	\$505,388	\$585,222	Rev. Veh. Kms. / Rev. Veh. Hr.	21.61	21.61
TOTAL OPERATING REVENUES	\$580,391	\$661,956	VEHICLE UTILIZATION		
Total Revenues	\$730,388	\$927,059			
NET DIRECT OPERATING COST	\$975,747	\$1,082,079	Tot. Veh. Kms. / Active Vehicle	38,583	40,213
NET OPERATING COST	\$825,750	\$816,976	LABOUR PRODUCTIVITY		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.80
Municipal Operating Contribution	\$825,750	\$816,976	TOP WAGE RATES		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$18.65	\$19.16
Municipal Debt Service Contribution			Mechanics	\$20.83	\$21.07
TOTAL CAPITAL EXPENDITURES	\$163,560	\$173,551			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$163,560	\$173,551			
Federal Capital Contribution					
Provincial Capital Contribution	\$54,465	\$57,272			
Municipal Capital Contribution	\$109,095	\$116,279			
Other Capital Contributions					

WHITBY

Transit Contact: Mr. David Gooding
Superintendent of Transit & Traffic

Statistical Contact: Mr. Cornell J. Pennings
Transit Technician

Tel: (905) 668-3544 Fax: (905) 668-9305

E-mail: penningsc@town.whitby.on.ca

SYSTEM HIGHLIGHTS:

- System established: 15/06/1980
- Serves: Whitby
- Municipal Population: 100,000
- Service Area Population: 88,000
- Service area size: 45.00 square kilometres
- Service provided by: Municipal Department, under contract with Trentway-Wagar Inc., Coach Canada
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	08:00 - 19:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	23	17
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	3	
Other Vehicle Maintenance	1	
Plant Maintenance	2	1
General and Administration	6	
TOTAL EMPLOYEES	36	18
- Union Affiliations: CAW 222 (Operators)
Mechanics Union Information N/A
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 876,722
- Boardings (including transfers): 988,448
- Total Operating Revenues: \$1,678,182
- Total Direct Operating Expenses: \$3,337,785
- Active Vehicles include:

Standard Buses	22
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 18.18%
- Percentage of accessible transit fleet: 18.18%
- Number of Fixed Routes: 7
- Number of Accessible Routes: 2
- Energy Consumption:

Diesel	776,259 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

WHITBY**FARES**

Effective Date: 04/06/2001	CASH	UNIT	MONTHLY	OTHER	CRITERIA
		PRICE	PASS	Other Monthly Pass	
Adults	\$2.00	\$2.00	\$69.00		
Children	\$1.25		\$40.00		Children under 5 - Free
Students	\$1.75	\$1.75	\$60.00	\$50.00 limited	
Seniors	\$1.25		\$40.00		
Other: GO Fare Integration	\$0.50		\$20.00		

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	4	18	6.00	16.30	4	18	2	5	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 22
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	4	18	-	-	4	18	2	5	Other
Number of Stored Buses									TOTAL 22
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 4
									Average Bus Age (years) 14.43

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	961,610	978,488	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,103,301	1,131,010			
Revenue Vehicle Hours	44,664	44,464			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	51,245	51,395	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	50%
Operator Paid Hours	64,896	60,000	Municipal Operating Contribution / Capita	\$24.38	\$24.86
Mechanic Paid Hours	6,240	7,000	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.76	\$1.89
Total Employee Paid Hours	89,024	90,920	AVERAGE FARE		
Adult Passenger Trips	432,044	438,685			
Concession Fare Trips	474,892	438,037	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.68	\$1.78
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips	12,627	9,060			
Student Passenger Trips	405,243	379,536	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.54	\$3.81
Senior Passenger Trips	29,462	26,632	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	906,936	876,722			
Regular Service Passenger Kms	7,255,488	7,013,776	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$62.62	\$64.94
Auxiliary Serv. Pass. Trips			SERVICE UTILIZATION		
Transportation Operations Expenses	\$2,992,664	\$3,064,118			
Fuel/Energy Exp. for Vehicles			Reg. Serv. Pass. / Capita	10.80	9.96
Vehicle Maintenance Expenses			Reg. Serv. Pass. / Rev. Veh. Hr.	20.31	19.72
Plant Maintenance Expenses	\$28,033	\$39,285	AMOUNT OF SERVICE		
General/Administration Expenses	\$188,368	\$234,382			
TOTAL DIRECT OPERATING EXPENSES	\$3,209,065	\$3,337,785	Rev. Veh. Hrs. / Capita	0.53	0.51
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$3,664,261	\$3,865,995			
REGULAR SERV. PASS. REVENUES	\$1,526,718	\$1,560,123	Rev. Veh. Kms. / Rev. Veh. Hr.	21.53	22.01
TOTAL OPERATING REVENUES	\$1,616,658	\$1,678,182	VEHICLE UTILIZATION		
Total Revenues	\$1,616,658	\$1,678,182			
NET DIRECT OPERATING COST	\$1,592,407	\$1,659,603	Tot. Veh. Kms. / Active Vehicle	50,150	51,410
NET OPERATING COST	\$2,047,603	\$2,187,813	LABOUR PRODUCTIVITY		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.69	0.74
Municipal Operating Contribution	\$2,047,603	\$2,187,813	TOP WAGE RATES		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$18.39	\$18.76
Municipal Debt Service Contribution			Mechanics	\$21.50	\$22.00
TOTAL CAPITAL EXPENDITURES	\$24,109				
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$24,109				
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution	\$24,109				
Other Capital Contributions					

WINDSOR

Transit Contact: Ms. Penny Williams
General Manager

Statistical Contact: Mr. Rob Larret
Planning Manager

Tel: (519) 944-4141

Fax: (519) 944-5487

E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 29/11/1977
- Serves: City of Windsor
- Municipal Population: 210,000
- Service Area Population: 190,000
- Service area size: 121.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	08:00 - 24:00
Sunday	08:00 - 24:00
Holidays	08:00 - 24:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	145	
Other Transportation Operations	14	
Mechanics (Vehicle Maintenance)	17	
Other Vehicle Maintenance	24	
Plant Maintenance	4	
General and Administration	16	3
TOTAL EMPLOYEES	220	3
- Union Affiliations: ATU 616 (Operators)
ATU 616 (Mechanics)
ATU 616 (Office)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 5,507,098
- Boardings (including transfers): 6,388,234
- Total Operating Revenues: \$10,938,500
- Total Direct Operating Expenses: \$17,250,826
- Active Vehicles include: 96

Standard Buses	96
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 23.96%
- Percentage of accessible transit fleet: 23.96%
- Number of Fixed Routes: 15
- Number of Accessible Routes: 6
- Energy Consumption:

Diesel	2,656,533 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	122,658 litres

WINDSOR**FARES**

	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
				Other pass	
Effective Date: 06/01/2002					
Adults	\$2.25	\$1.95	\$72.00		19-59 years
Children	Free				Under 4 years
Students	\$1.55	\$1.50	\$50.00	\$44.75 limited	5-18 years; High School
Seniors	\$1.55	\$1.50	\$37.00		60 years and over, with ID
Other: Tunnel Bus	\$2.60		\$66.00		

VEHICLES (2003)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	23	73	3.91	16.27	18	65	11	62	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 96
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	23	73	-	-	18	65	11	62	Other
									TOTAL 96
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 13.31

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	4,306,000	4,339,615	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	4,839,000	4,824,615			
Revenue Vehicle Hours	210,328	211,214			
Auxiliary Revenue Vehicle Hours	4,230	4,150			
Total Vehicle Hours	239,413	239,936	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	63%	63%
Operator Paid Hours	312,373	323,477	Municipal Operating Contribution / Capita	\$38.25	\$41.92
Mechanic Paid Hours	36,293	35,097	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.10	\$1.15
Total Employee Paid Hours	470,866	481,290	AVERAGE FARE		
Adult Passenger Trips	3,311,845	3,511,567			
Concession Fare Trips	2,044,924	1,995,531	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.80	\$1.92
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips					
Student Passenger Trips	1,462,820	1,435,224	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.01	\$3.13
Senior Passenger Trips	561,488	560,307	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	5,356,769	5,507,098			
Regular Service Passenger Kms			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$67.36	\$71.90
Auxiliary Serv. Pass. Trips	60,948	60,000	SERVICE UTILIZATION		
Transportation Operations Expenses	\$9,743,374	\$10,074,141			
Fuel/Energy Exp. for Vehicles	\$1,391,582	\$1,725,794	Reg. Serv. Pass. / Capita	28.19	28.98
Vehicle Maintenance Expenses	\$2,742,052	\$3,028,907	Reg. Serv. Pass. / Rev. Veh. Hr.	25.47	26.07
Plant Maintenance Expenses	\$840,641	\$913,306	AMOUNT OF SERVICE		
General/Administration Expenses	\$1,408,799	\$1,508,678			
TOTAL DIRECT OPERATING EXPENSES	\$16,126,448	\$17,250,826	Rev. Veh. Hrs. / Capita	1.11	1.11
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$17,567,891	\$19,426,095			
REGULAR SERV. PASS. REVENUES	\$9,633,381	\$10,584,606	Rev. Veh. Kms. / Rev. Veh. Hr.	20.47	20.55
TOTAL OPERATING REVENUES	\$10,216,713	\$10,938,500	VEHICLE UTILIZATION		
Total Revenues	\$10,300,253	\$11,461,429			
NET DIRECT OPERATING COST	\$5,909,735	\$6,312,326	LABOUR PRODUCTIVITY		
NET OPERATING COST	\$7,267,638	\$7,964,666			
Federal Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.69	0.67
Provincial Operating Contribution			TOP WAGE RATES		
Municipal Operating Contribution	\$7,267,638	\$7,964,666			
Other Operating Contributions			Operators	\$19.96	\$20.26
Provincial Debt Service Contribution			Mechanics	\$22.10	\$22.83
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$2,672,707	\$697,721			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$2,672,707	\$697,721			
Federal Capital Contribution					
Provincial Capital Contribution	\$859,154	\$166,300			
Municipal Capital Contribution	\$1,813,553	\$531,421			
Other Capital Contributions					

WOODSTOCK

Transit Contact: Mr. Rick D'Entremont
Transit and Works Superintendent

Statistical Contact: Mr. Rick D'Entremont
Transit and Works Superintendent

Tel: (519) 539-2382 x818 Fax: (519) 421-3250

E-mail: rdentremont@city.woodstock.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1962
- Serves: Woodstock
- Municipal Population: 34,000
- Service Area Population: 34,000
- Service area size: 30.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 18:30
Tuesday	06:30 - 18:30
Wednesday	06:30 - 18:30
Thursday	06:30 - 18:30
Friday	06:30 - 18:30
Saturday	06:30 - 18:30
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	6	13
Other Transportation Operations		1
Mechanics (Vehicle Maintenance)		3
Other Vehicle Maintenance		3
Plant Maintenance		
General and Administration		2
TOTAL EMPLOYEES	6	22
- Union Affiliations: CUPE 1146 (Operators)
CUPE 1146 (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 191,811
- Boardings (including transfers): 191,811
- Total Operating Revenues: \$314,429
- Total Direct Operating Expenses: \$981,911
- Active Vehicles include: 11

Standard Buses	11
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 6
- Number of Accessible Routes:
- Energy Consumption:

Diesel	240,551 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

WOODSTOCK



FARES

Effective Date:	01/01/2002	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults		\$2.00	\$1.59	\$50.00	
Children		Free			Under 5 years
Students		\$1.00	\$0.91		
Seniors		\$2.00	\$1.59	\$50.00	

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		11		23.00		7		6	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 11
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		11	-	-		7		6	Other
Number of Stored Buses	2								TOTAL 11
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 23.00

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			411,500	414,059	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			418,700	421,259			
Revenue Vehicle Hours			21,480	21,840			
Auxiliary Revenue Vehicle Hours					Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	29%	32%
Total Vehicle Hours			21,480	21,840	Municipal Operating Contribution / Capita	\$21.42	\$19.63
Operator Paid Hours			25,000	25,000	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.87	\$3.48
Mechanic Paid Hours			2,000	2,000	AVERAGE FARE		
Total Employee Paid Hours			31,800	31,800			
Adult Passenger Trips			68,933	72,614	COST EFFECTIVENESS		
Concession Fare Trips			119,046	119,197			
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.48	\$5.12
Child Passenger Trips			6,544	8,173	COST EFFICIENCY		
Student Passenger Trips			42,823	45,110			
Senior Passenger Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$47.98	\$44.96
REGULAR SERVICE PASSENGER TRIPS			187,979	191,811	SERVICE UTILIZATION		
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips			2,650	2,700	Reg. Serv. Pass. / Capita	5.53	5.64
Transportation Operations Expenses			\$637,307	\$649,027	Reg. Serv. Pass. / Rev. Veh. Hr.	8.75	8.78
Fuel/Energy Exp. for Vehicles			\$125,982	\$133,385	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses			\$214,951	\$139,973			
Plant Maintenance Expenses			\$35,523	\$38,552	Rev. Veh. Hrs. / Capita	0.63	0.64
General/Administration Expenses			\$16,847	\$20,974	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES			\$1,030,610	\$981,911			
Debt Service Payment					Rev. Veh. Kms. / Rev. Veh. Hr.	19.16	18.96
Total Operating Expenses			\$1,030,610	\$981,911	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES			\$283,319	\$295,821			
TOTAL OPERATING REVENUES			\$302,317	\$314,429	Tot. Veh. Kms. / Active Vehicle	38,064	38,296
Total Revenues			\$302,317	\$314,429	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST			\$728,293	\$667,482			
NET OPERATING COST			\$728,293	\$667,482	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.86	0.87
Federal Operating Contribution					TOP WAGE RATES		
Provincial Operating Contribution							
Municipal Operating Contribution			\$728,293	\$667,482	Operators	\$18.99	\$18.99
Other Operating Contributions					Mechanics	\$21.36	\$21.36
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$89,613	\$91,221			
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$89,613	\$91,221			
Federal Capital Contribution							
Provincial Capital Contribution			\$29,871	\$33,722			
Municipal Capital Contribution			\$59,742	\$57,499			
Other Capital Contributions							

YORK REGION

Transit Contact: Mr. Don Gordon
General Manager

Statistical Contact: Ms. Irene McNeil
Manager - Service Planning

Tel: (905) 762-1282 Fax: (905) 762-2113

E-mail: irene.mcneil@region.york.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/2001
- Serves: York Region
- Municipal Population: 866,833
- Service Area Population: 842,416
- Service area size: 1,564.00 square kilometres
- Service provided by: Municipal Department, under contract with TTC, Miller Transit, Laidlaw, CanAr Coach, and Student Express
- Hours of Service:

Monday	05:45 - 24:00
Tuesday	05:45 - 24:00
Wednesday	05:45 - 24:00
Thursday	05:45 - 24:00
Friday	05:45 - 24:00
Saturday	07:00 - 24:00
Sunday	09:00 - 24:00
Holidays	09:00 - 24:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	309	33
Other Transportation Operations	37	5
Mechanics (Vehicle Maintenance)	34	1
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	50	7
TOTAL EMPLOYEES	430	46
- Union Affiliations: ATU (Operators)
Non-union (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 10,258,613
- Boardings (including transfers): 10,258,613
- Total Operating Revenues: \$20,017,765
- Total Direct Operating Expenses: \$45,032,182
- Active Vehicles include:

Standard Buses	231
Articulated Buses	225
Trolley Buses	
Community Buses	6
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 58.87%
- Percentage of accessible transit fleet: 58.87%
- Number of Fixed Routes: 60
- Number of Accessible Routes:
- Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

REMARKS:

- On September 1, 2003 YRT took over the responsibility to provide the Yonge "C" and Bayview GO bus services.

YORK REGION



FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	OTHER Other Passes	CRITERIA
01/01/2003					
Adults	\$2.25	\$1.90	\$72.00		
Children	\$1.00	\$1.00			
Students	\$1.60	\$1.40	\$52.00	\$48.00 limited	full-time High School
Seniors	\$1.25	\$1.10	\$33.00		65 years and over
Other: GTA Weekly - \$41.25					

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	130	95	1.79	15.80	104	76	58	43	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 231
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	6		7.80		4		2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	136	95	-	-	108	76	60	43	Other
Number of Stored Buses	10								TOTAL 231
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 96
									Average Bus Age (years) 7.71

OPERATING DATA			2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres			9,213,312	10,069,103	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			9,213,312	10,069,103	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	42%	44%
Revenue Vehicle Hours			452,787	570,696	Municipal Operating Contribution / Capita	\$27.72	\$32.86
Auxiliary Revenue Vehicle Hours				184	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.51	\$2.44
Total Vehicle Hours			452,787	570,880	AVERAGE FARE		
Operator Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.74	\$1.84
Mechanic Paid Hours					COST EFFECTIVENESS		
Total Employee Paid Hours					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.36	\$4.39
Adult Passenger Trips			6,399,337	8,412,063	COST EFFICIENCY		
Concession Fare Trips			2,033,047	1,846,550	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$81.19	\$78.88
Concession Fare Trips Detail:					SERVICE UTILIZATION		
Child Passenger Trips			53,124	102,586	Reg. Serv. Pass. / Capita	10.52	12.18
Student Passenger Trips			1,627,450	1,436,206	Reg. Serv. Pass. / Rev. Veh. Hr.	18.62	17.98
Senior Passenger Trips			352,473	307,758	AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS *			8,432,384	10,258,613	Rev. Veh. Hrs. / Capita	0.56	0.68
Regular Service Passenger Kms					AVERAGE SPEED		
Auxiliary Serv. Pass. Trips					Rev. Veh. Kms. / Rev. Veh. Hr.	20.35	17.64
Transportation Operations Expenses			\$32,848,000	\$41,372,771	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles					Tot. Veh. Kms. / Active Vehicle	56,179	43,589
Vehicle Maintenance Expenses					LABOUR PRODUCTIVITY		
Plant Maintenance Expenses					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
General/Administration Expenses			\$3,912,000	\$3,659,411	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES			\$36,760,000	\$45,032,182	Operators		\$18.45
Debt Service Payment			\$958,000	\$2,127,327	Mechanics		\$26.25
Total Operating Expenses			\$37,798,000	\$47,975,878	Notes:		
REGULAR SERV. PASS. REVENUES			\$14,639,000	\$18,852,785	* On September 1, 2003 YRT took over the responsibility to provide the Yonge "C" and Bayview GO bus services. Without GO route service, the total ridership would be 9,214,535.		
TOTAL OPERATING REVENUES			\$15,567,000	\$20,017,765	* For 2003, YRT included the capital expenditures and funding for the BRT project.		
Total Revenues			\$15,567,000	\$20,017,765			
NET DIRECT OPERATING COST			\$21,193,000	\$25,014,417			
NET OPERATING COST			\$22,231,000	\$27,958,113			
Federal Operating Contribution				\$279,290			
Provincial Operating Contribution							
Municipal Operating Contribution			\$22,231,000	\$27,678,823			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$18,018,000	\$46,263,025			
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$18,018,000	\$46,263,025			
Federal Capital Contribution				\$201,000			
Provincial Capital Contribution			\$265,000	\$1,751,974			
Municipal Capital Contribution			\$976,000	\$18,380,000			
Other Capital Contributions			\$16,777,000	\$25,930,051			