

Ontario Urban Transit Fact Book

2000 Operating Data

prepared for
The Ontario Ministry of Transportation

by
The Canadian Urban Transit Association

Abstract

The *Ontario Urban Transit Fact Book* is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 1999 and 2000, along with key performance indicators, for each of the transit systems.

Please communicate any corrections to the data to:

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GLOSSARY

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems.

Vehicle and Employee statistics are for the Fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

GENERAL INFORMATION

Service Area Population

Population living within the built-up area provided with regular transit service, as defined by local service standards (typically 400 metres from a service route).

Fares

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

Active Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later).

Stored Vehicles

Revenue vehicles that were unlicensed, not being maintained or awaiting disposal.

Peak Vehicles

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

Base Vehicles

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

Employees - Operators

Operators only, does not include other transportation operations employees.

Employees - Other Transportation Operations

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

Employees - Mechanics

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

Employees - Other Vehicle Maintenance

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

Employees - Plant Maintenance

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

Employees - General and Administration

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

Full-Time Employees

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

Part-Time Employees

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

Top Wage Rates

Paid to most senior employees.

OPERATING DATA**Revenue Vehicle Kilometres**

Annual kilometres travelled by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Total Vehicle Kilometres

Total annual kilometres travelled by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

Revenue Vehicle Hours

Annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Total Vehicle Hours

Total annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

Operator Paid Hours

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

Mechanic Paid Hours

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

Total Employee Paid Hours

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

PASSENGER DATA**Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passengers trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

Auxiliary Service Passenger Trips

All passengers trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

FINANCIAL DATA**Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

Fuel/Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

Total Direct Operating Expenses

The total of the above elements; includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges and depreciation.

Debt Service Payment

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

Total Operating Expenses

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

Regular Service Passenger Revenues

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

Total Operating Revenues

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

Total Revenues

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

Net Direct Operating Cost

Total direct operating expenses minus total operating revenues.

Net Operating Cost

Total operating expenses minus total revenues; are broken down into provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), provincial and municipal debt service contributions (where debt servicing is used).

Total Capital Expenditures

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

Total Capital Funding

Includes provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

Financial Performance

Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

Average Fare

Regular service passenger revenues divided by regular service passenger trips.

Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

Cost Efficiency

Total direct operating expenses divided by total vehicle hours.

Service Utilization

Passengers per Capita

Regular service passenger trips divided by service area population.

Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

Amount of Service

Revenue vehicle hours divided by service area population.

Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

Vehicle Utilization

Total vehicle kilometres divided by number of active vehicles.

Labour Productivity

Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours divided by operator paid hours.

SUPPLEMENTARY NOTES

Missing Systems:

6 of 60 systems surveyed did not respond to the Urban Transit Statistics – 2000 questionnaire: Aurora, Haileybury, Huntsville, Lindsay, Paris and Tillsonburg. Together these systems served an estimated population of 100,000 in the year 2000.

Special Remarks:

On January 1, 2000 Cambridge and Kitchener transit services officially united to become a Regional transit system, Grand River Transit.

Disruptions of Services:

2000

No disruptions were reported.

1999

Transit System	Type of Disruption	Start Date	End Date	No. of days
HAMILTON	Strike	01/01/1999	22/01/1999	21
KINGSTON	Strike	17/09/1999	26/10/1999	39
MARKHAM	TTC strike	19/04/1999	21/04/1999	3
OAKVILLE	snow storm			1
TORONTO	Strike	19/04/1999	21/04/1999	3
VAUGHAN	Transit strike	19/04/1999	21/04/1999	3

ONTARIO

Municipal Population:	8,511,670
Service Area Population:	8,214,706
No. of transit systems in 2000:	60
No. of transit systems reporting in 2000:	54
Their services were operated by:	
Transit Commission:	6
Municipality:	46
- contracted:	20
Private Operator:	1
Other:	1

	FULL-TIME	PART-TIME
Operators	8,294.0	455.0
Other Transportation Operations	1,086.0	30.0
Mechanics (Vehicle Maintenance)	934.0	11.0
Other Vehicle Maintenance	2,458.0	45.0
Plant Maintenance	1,921.0	35.0
General and Administration	1,358.0	124.0
TOTAL EMPLOYEES	16,816.0	790.0

* contract employees are not included in the Employee Statistics

VEHICLES (2000)	ACTIVE	STORED	PEAK	BASE
Standard Motor Buses	3,486	83	2,825	1,282
Low Floor Motor Buses	725		540	363
Articulated Motor Buses	182	33	155	68
Trolley Buses				
Small / Community Bus	62	3	34	28
Light Rail Vehicles	248		175	122
Heavy Rail Vehicles	672		540	300
Commuter Rail Vehicles	319		285	19
Other	35		28	16
TOTAL	5,729	119	4,681	2,386

ENERGY CONSUMPTION (2000)

Diesel	161,745,207	litres
Gasoline	204,126	litres
Natural Gas	16,041,290	cubic-metres
Electricity	324,872,000	kilowatt-hours

FARES (2000)	CASH	UNIT PRICE	MONTHLY PASS
Adults	\$1.81	\$1.56	\$58.37
Children	\$1.22	\$1.10	\$40.79
Students	\$1.57	\$1.33	\$47.20
Seniors	\$1.50	\$1.27	\$42.76

OPERATING DATA		1999	2000	PERFORMANCE INDICATORS		1999	2000
Number of transit systems reporting *		57	54				
Revenue Vehicle Kilometres	332,565,676	344,661,484		FINANCIAL PERFORMANCE			
Total Vehicle Kilometres	350,341,123	365,845,312		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		76%	76%
Revenue Vehicle Hours	13,922,452	14,595,568		Municipal Operating Contribution / Capita		\$47.22	\$50.33
Total Vehicle Hours	14,901,899	15,655,473		Net Dir. Oper. Cost / Reg. Serv. Pass.		\$0.49	\$0.50
Operator Paid Hours	19,755,008	20,628,397		AVERAGE FARE			
Mechanic Paid Hours	6,549,594	6,240,886		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.48	\$1.53
Total Employee Paid Hours	34,668,782	35,510,007					
Adult Passenger Trips	403,933,335	421,815,740		COST EFFECTIVENESS			
Concession Fare Trips	140,697,625	144,835,350		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$2.01	\$2.08
Concession Fare Trips Detail:							
Child Passenger Trips	19,233,716	15,852,561		COST EFFICIENCY			
Student Passenger Trips	68,078,238	69,929,056		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		\$74.86	\$76.90
Senior Passenger Trips	35,710,942	35,770,248					
REGULAR SERVICE PASSENGER TRIPS	629,228,072	661,473,902		SERVICE UTILIZATION			
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita		78.26	80.63
Auxiliary Serv. Pass. Trips	3,962,743	3,920,531		Reg. Serv. Pass. / Rev. Veh. Hrs.		42.28	42.43
Transportation Operations Expenses	\$586,389,062	\$625,876,915		AMOUNT OF SERVICE			
Fuel/Energy Exp. for Vehicles	\$91,974,085	\$115,374,606		Rev. Veh. Hrs. / Capita		1.77	1.80
Vehicle Maintenance Expenses	\$293,129,866	\$316,689,199					
Plant Maintenance Expenses	\$152,870,878	\$171,227,409		AVERAGE SPEED			
General/Administration Expenses	\$140,768,933	\$147,753,462		Rev. Veh. Kms. / Rev. Veh. Hrs.		22.37	22.43
TOTAL DIRECT OPERATING EXPENSES	\$1,265,832,823	\$1,377,182,591		VEHICLE UTILIZATION			
Total Operating Expenses	\$1,449,487,589	\$1,552,334,028		Tot. Veh. Kms. / Active Vehicle		62,139	63,925
REGULAR SERV. PASS. REVENUES	\$934,357,753	\$1,012,857,029		LABOUR PRODUCTIVITY			
TOTAL OPERATING REVENUES	\$959,878,178	\$1,044,711,937		Rev. Veh. Hrs. / Operator Paid Hrs.		0.69	0.69
Total Revenues	\$986,892,322	\$1,074,398,156					
NET DIRECT OPERATING COST	\$305,954,645	\$332,470,654		AVERAGE TOP WAGE RATES			
NET OPERATING COST	\$462,595,268	\$477,705,872		Operators		\$16.72	\$17.49
Provincial Operating Contribution	\$51,050	\$41,300		Mechanics		\$20.16	\$20.86
Municipal Operating Contribution	\$379,554,292	\$412,679,279					
Other Operating Contributions	\$9,980,951	\$12,384,758		* Note that all transit systems do not always report all data items			
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES	\$816,592,760	\$559,576,694					
TOTAL CAPITAL FUNDING	\$816,200,162	\$558,968,194					
Provincial Capital Contribution	\$64,552,537						
Municipal Capital Contribution	\$713,551,211	\$525,258,020					
Other Capital Contributions	\$38,096,414	\$33,710,174					

Individual Transit System Data

AJAX

Transit Contact: Mr. T. Galinis
General Manager

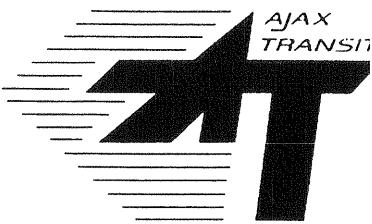
Statistical Contact: Ms. Valerie Burgess
Executive Assistant

Tel: (905) 427-5710 Fax: (905) 427-3473
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1969
- Municipal Population: 72,000
- Serves: Town of Ajax
- Service Area Population: 70,000
- Service area size:
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 943,551
- Boardings (including transfers): 1,085,084
- Hours of Service:

Monday	05:00 - 01:30
Tuesday	05:00 - 01:30
Wednesday	05:00 - 01:30
Thursday	05:00 - 01:30
Friday	05:00 - 01:30
Saturday	08:00 - 01:30
Sunday	10:30 - 05:30
Holidays	N/A
- Total Operating Revenues: \$1,436,549
- Total Direct Operating Expenses: \$2,862,482
- Energy Consumption: Diesel 586,640 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 23 standard buses
2 community buses
- Union Affiliations: CAW (Operators)
Non-union (Mechanics)

AJAX

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Time restricted	CRITERIA	FULL-TIME	PART-TIME
Effective Date: 01/05/1996							
Adults	\$1.50		\$46.00				
Children	\$0.65		\$13.00		Under 12 years		
Students	\$1.25		\$36.00	\$33.00	with ID		
Seniors	\$0.65		\$13.00		55 years and over		
Other: Blind	Free						
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	
Standard Motor Buses	23	1	13.0	23	6	Operators	17.0
Low Floor Motor Buses						Other Transportation Operations	1.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	4.0
Trolley Buses						Other Vehicle Maintenance	4.0
Small / Community Bus	2		5.0	2	2	Plant Maintenance	
Light Rail Vehicles						General and Administration	3.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	29.0
Commuter Rail Vehicles							32.0
Other:							
TOTAL	25	1	N/A	25	8		
OPERATING DATA		1999		2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres		881,000		901,221	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		881,500		901,721	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	57%	50%
Revenue Vehicle Hours		46,500		46,500	Municipal Operating Contribution / Capita	\$17.91	\$20.37
Total Vehicle Hours		46,575		46,575	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.35	\$1.51
Operator Paid Hours		50,349		60,618	AVERAGE FARE		
Mechanic Paid Hours		4,160		9,152	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.58	\$1.39
Total Employee Paid Hours		68,289		88,022			
Adult Passenger Trips		134,911		134,505	COST EFFECTIVENESS		
Concession Fare Trips		658,583		809,046	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.15	\$3.03
Concession Fare Trips Detail:							
Child Passenger Trips		20,977		20,427	COST EFFICIENCY		
Student Passenger Trips		127,719		327,653	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$53.71	\$61.46
Senior Passenger Trips		156,663		31,070			
REGULAR SERVICE PASSENGER TRIPS		793,494		943,551	SERVICE UTILIZATION		
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita	13.22	13.48
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs.	17.06	20.29
Transportation Operations Expenses		\$1,202,828		\$1,404,237	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles		\$246,560		\$326,134	Rev. Veh. Hrs. / Capita	0.78	0.66
Vehicle Maintenance Expenses		\$310,832		\$693,653	AVERAGE SPEED		
Plant Maintenance Expenses		\$320,705		\$129,960	Rev. Veh. Kms. / Rev. Veh. Hrs.	18.95	19.38
General/Administration Expenses		\$420,567		\$308,498	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES		\$2,501,492		\$2,862,482	Tot. Veh. Kms. / Active Vehicles	38,326	36,069
Debt Service Payment					LABOUR PRODUCTIVITY		
Total Operating Expenses		\$2,501,492		\$2,862,482	Rev. Veh. Hrs. / Operator Paid Hrs.	0.92	0.77
REGULAR SERV. PASS. REVENUES		\$1,253,739		\$1,315,192			
TOTAL OPERATING REVENUES		\$1,426,611		\$1,436,549	TOP WAGE RATES		
Total Revenues		\$1,426,611		\$1,436,549	Operators	\$18.74	\$19.20
NET DIRECT OPERATING COST		\$1,074,881		\$1,425,933	Mechanics	\$24.63	\$25.23
NET OPERATING COST		\$1,074,881		\$1,425,933			
Provincial Operating Contribution							
Municipal Operating Contribution		\$1,074,881		\$1,425,933			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES		\$1,169,383		\$397,500			
TOTAL CAPITAL FUNDING		\$1,169,383		\$397,500			
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

AURORA

Transit Contact: Mr. Ken Lauppé
Operations Services Manager

Statistical Contact: Mr. Ken Lauppé
Operations Services Manager

Tel: (905) 727-1375 Fax: (905) 727-7616
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/07/1977
- Serves: Town of Aurora
- Service area size:
- Service provided by: Municipal Department, under contract with Newmarket Transit
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

- Municipal Population: 40,000
- Service Area Population: 39,000
- Adult Cash Fare:
- Ridership - Revenue Passengers:
 - Boardings (including transfers):
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

REMARKS:

- On January 1, 2001 York Region took over the day-to-day operations and funding commitments for local public transit services from the area municipalities, including Aurora.

Data for the year 2000 were not available.

AURORA

FARES	CASH	UNIT PRICE	MONTHLY PASS
-------	------	------------	--------------

Effective Date:
 Adults
 Children
 Students
 Seniors

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
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Standard Motor Buses						Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	250,500		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	250,500		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	19%	
Revenue Vehicle Hours	8,700		Municipal Operating Contribution / Capita	\$7.70	
Total Vehicle Hours	8,700		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.43	
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.49	
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$10.36	
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$42.38	
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	35,600		SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	0.91	
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	4.09	
Transportation Operations Expenses	\$330,201		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.22	
Vehicle Maintenance Expenses			AVERAGE SPEED		
Plant Maintenance Expenses			Rev. Veh. Kms. / Rev. Veh. Hrs.	28.79	
General/Administration Expenses	\$38,467		VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$368,668		Tot. Veh. Kms. / Active Vehicles		
Debt Service Payment			LABOUR PRODUCTIVITY		
Total Operating Expenses	\$368,668		Rev. Veh. Hrs. / Operator Paid Hrs.		
REGULAR SERV. PASS. REVENUES	\$53,084		TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$68,492		Operators		
Total Revenues	\$68,492		Mechanics		
NET DIRECT OPERATING COST	\$300,176		Notes:		
NET OPERATING COST	\$300,176		* On January 1, 2001 York Region took over the day-to-day operations and funding commitments for local public transit services from the area municipalities, including Aurora.		
Provincial Operating Contribution					
Municipal Operating Contribution			Data for the year 2000 were not available.		
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

BARRIE

Transit Contact: Mr. George Kaveckas
Transit Manager

Statistical Contact: Mr. Ron Lemanczyk, C.E.T.
Transportation Technologist

Tel: (705) 739-4220 x4305 Fax: (705) 739-4247
E-mail: rlemanczyk@city.barrie.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/09/1965
- Serves: City of Barrie
- Service area size: 74.00 square kilometres
- Service provided by: Municipal Department, under contract with Penetang Midland Coach Lines Ltd.
- Hours of Service:

Monday	05:45 - 00:30
Tuesday	05:45 - 00:30
Wednesday	05:45 - 00:30
Thursday	05:45 - 00:30
Friday	05:45 - 00:30
Saturday	07:15 - 00:30
Sunday	10:00 - 19:00
Holidays	N/A
- Union Affiliations: ATU 1587 (Operators)
Non-union (Mechanics)

- Municipal Population: 100,000
- Service Area Population: 95,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 1,445,000
- Boardings (including transfers): 1,777,350
- Total Operating Revenues: \$2,619,800
- Total Direct Operating Expenses: \$4,002,440
- Energy Consumption: Diesel 1,117,672 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 14 standard buses
11 low floor buses

BARRIE

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Other Pass	CRITERIA
Effective Date: 30/08/1999					
Adults	\$2.00	\$1.75	\$68.00	\$17.00/7 days	
Children	\$2.00	\$1.50	\$46.00		Grade 1 to 8
Students	\$2.00	\$1.50	\$52.00	\$13.00/7 days	
Seniors	\$2.00	\$1.50	\$46.00	\$11.50/7days	
Other: College Elementary	\$2.00	\$1.75		\$210/4 months	
			\$29.00		Restricted use
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	14		14.6		
Low Floor Motor Buses	11		2.3		
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	25		N/A	18	18
OPERATING DATA		1999		2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	1,666,067		1,850,776		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	1,666,067		1,850,776		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 71%
Revenue Vehicle Hours	75,989		84,635		Municipal Operating Contribution / Capita \$12.14
Total Vehicle Hours	75,989		84,635		Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.73
Operator Paid Hours					AVERAGE FARE
Mechanic Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.74
Total Employee Paid Hours					\$1.75
Adult Passenger Trips	865,005		910,350		COST EFFECTIVENESS
Concession Fare Trips	508,019		534,650		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.49
Concession Fare Trips Detail:					\$2.77
Child Passenger Trips	27,461		28,900		COST EFFICIENCY
Student Passenger Trips	425,637		447,950		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$45.07
Senior Passenger Trips	54,921		57,800		\$47.29
REGULAR SERVICE PASSENGER TRIPS	1,373,024		1,445,000		SERVICE UTILIZATION
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita 16.54
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs. 18.07
					15.21
Transportation Operations Expenses	\$3,358,545		\$3,804,378		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles					Rev. Veh. Hrs. / Capita 0.92
Vehicle Maintenance Expenses					0.89
Plant Maintenance Expenses	\$17,490		\$51,536		AVERAGE SPEED
General/Administration Expenses	\$48,417		\$146,526		Rev. Veh. Kms. / Rev. Veh. Hrs. 21.93
TOTAL DIRECT OPERATING EXPENSES	\$3,424,452		\$4,002,440		21.87
Debt Service Payment					VEHICLE UTILIZATION
Total Operating Expenses	\$3,424,452		\$4,002,440		Tot. Veh. Kms. / Active Vehicles 69,419
					74,031
REGULAR SERV. PASS. REVENUES	\$2,382,877		\$2,522,360		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$2,416,967		\$2,619,800		Rev. Veh. Hrs. / Operator Paid Hrs.
Total Revenues	\$2,416,967		\$2,619,800		TOP WAGE RATES
NET DIRECT OPERATING COST	\$1,007,485		\$1,382,640		Operators \$14.30
NET OPERATING COST	\$1,007,485		\$1,382,640		Mechanics \$18.00
Provincial Operating Contribution					\$15.18
Municipal Operating Contribution					\$20.00
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES			\$681,866		
TOTAL CAPITAL FUNDING			\$681,866		
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions			\$681,866		

BELLEVILLE

Transit Contact: Mr. R.E. Ladouceur
Manager of Fleet and Transit

Statistical Contact: Ms. Elizabeth Garrison
Office Manager

Tel: (613) 962-1925 Fax: (613) 967-3262
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/05/1960
- Municipal Population: 47,000
- Serves: City/Belleville, Township/Thurlow, Part of Sidney Township
- Service Area Population: 36,169
- Service area size:
- Adult Cash Fare: \$1.55
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 643,333
- Boardings (including transfers): 844,297
- Hours of Service:

Monday	06:20 - 22:00
Tuesday	06:20 - 22:00
Wednesday	06:20 - 22:00
Thursday	06:20 - 22:00
Friday	06:20 - 22:00
Saturday	07:00 - 19:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$901,038
- Total Direct Operating Expenses: \$1,561,868
- Union Affiliations: CAW 4003 (Operators)
CUPE 907 (Mechanics)
- Energy Consumption: Diesel 339,341 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 10 standard buses
3 low floor buses

REMARKS:

- Belleville Transit will implement trial route to Thurlow Ward - July 3 to Dec 31, 2001, Route 9 - Thurlow Ward, and extending the service to Loyalist College in June-August 2001.

BELLEVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/06/1999				
Adults	\$1.55	\$1.40	\$60.00	
Children	\$0.95	\$0.85		5-11 years
Students	\$1.20	\$1.10	\$44.00	12 years and over; Secondary ID
Seniors	\$1.20	\$1.10	\$44.00	65 years and over
Other: Disabled	\$1.20	\$1.10	\$44.00	with ID card
VEHICLES (2000)				
Standard Motor Buses	10	4	19.0	6
Low Floor Motor Buses	3		3.0	3
Articulated Motor Buses				5
Trolley Buses				Operators
Small / Community Bus				Other Transportation Operations
Light Rail Vehicles				Mechanics (Vehicle Maintenance)
Heavy Rail Vehicles				Other Vehicle Maintenance
Commuter Rail Vehicles				Plant Maintenance
Other:				General and Administration
TOTAL	13	4	N/A	8
EMPLOYEES (2000)				FULL-TIME
Operators				14.0
Other Transportation Operations				1.0
Mechanics (Vehicle Maintenance)				2.0
Other Vehicle Maintenance				1.0
Plant Maintenance				2.0
General and Administration				1.0
TOTAL EMPLOYEES				19.0
				PART-TIME
				6.0
OPERATING DATA				
		1999	2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	549,767	550,392		1999
Total Vehicle Kilometres	567,825	569,292	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	2000
Revenue Vehicle Hours	27,309	27,265	Municipal Operating Contribution / Capita	\$22.05
Total Vehicle Hours	28,868	28,862	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.04
Operator Paid Hours	37,841	36,803	AVERAGE FARE	
Mechanic Paid Hours	6,380	6,672	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.32
Total Employee Paid Hours	51,971	50,665		\$1.34
Adult Passenger Trips	450,673	465,772	COST EFFECTIVENESS	
Concession Fare Trips	162,707	177,561	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.45
Concession Fare Trips Detail:				\$2.43
Child Passenger Trips	14,543	12,866	COST EFFICIENCY	
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$52.08
Senior Passenger Trips *	148,164	164,695		\$54.12
REGULAR SERVICE PASSENGER TRIPS	613,380	643,333	SERVICE UTILIZATION	
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	16.96
Auxiliary Serv. Pass. Trips	11,609	12,798	Reg. Serv. Pass. / Rev. Veh. Hrs.	17.79
Transportation Operations Expenses	\$913,179	\$910,432	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$142,188	\$174,715	Rev. Veh. Hrs. / Capita	0.76
Vehicle Maintenance Expenses	\$233,403	\$240,960	AVERAGE SPEED	
Plant Maintenance Expenses	\$72,435	\$76,994	Rev. Veh. Kms. / Rev. Veh. Hrs.	20.13
General/Administration Expenses	\$142,240	\$158,767	VEHICLE UTILIZATION	
TOTAL DIRECT OPERATING EXPENSES	\$1,503,445	\$1,561,868	Tot. Veh. Kms. / Active Vehicles	43,679
Debt Service Payment				43,792
Total Operating Expenses	\$1,661,445	\$1,719,868	LABOUR PRODUCTIVITY	
REGULAR SERV. PASS. REVENUES	\$810,921	\$863,983	Rev. Veh. Hrs. / Operator Paid Hrs.	0.72
TOTAL OPERATING REVENUES	\$863,757	\$901,038		0.74
Total Revenues	\$863,757	\$914,599	TOP WAGE RATES	
NET DIRECT OPERATING COST	\$639,688	\$660,830	Operators	\$17.57
NET OPERATING COST	\$797,688	\$805,269	Mechanics	\$18.53
Provincial Operating Contribution				\$17.84
Municipal Operating Contribution				\$18.65
Other Operating Contributions			Notes:	
Provincial Debt Service Contribution			* Senior Passenger Trips also include Student Passenger Trips for both years.	
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES		\$178,419		
TOTAL CAPITAL FUNDING		\$178,419		
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions		\$178,419		

BRAMPTON

Transit Contact: Mr. Glen Marshall
Director of Transit

Statistical Contact: Mr. Glen Marshall
Director of Transit

Tel: (905) 874-2770 Fax: (905) 874-2799
E-mail: glen_marshall@city.brampton.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1974
- Municipal Population: 315,000
- Serves: City of Brampton
- Service Area Population: 308,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 7,072,681
- Boardings (including transfers): 10,268,550
- Hours of Service:

Monday	05:00 - 01:00
Tuesday	05:00 - 01:00
Wednesday	05:00 - 01:00
Thursday	05:00 - 01:00
Friday	05:00 - 01:00
Saturday	05:00 - 01:00
Sunday	08:00 - 20:00
Holidays	08:00 - 20:00
- Total Operating Revenues: \$12,543,608
- Total Direct Operating Expenses: \$16,909,691
- Energy Consumption: Diesel 3,864,467 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 81 standard buses
27 low floor buses
1 Double decker
- Union Affiliations: ATU 1573 (Operators)
ATU 1573 (Mechanics)

BRAMPTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Weekly Pass	CRITERIA
Effective Date: 01/12/2000					
Adults	\$2.00	\$1.80		\$19.00	incl. University, College
Children	\$2.00	\$1.65		\$17.50	
Students	\$2.00	\$1.65		\$17.50	High School
Seniors	\$2.00	\$1.25		\$13.00	65 years and over
Other: GTA Weekly Pass				\$36.25	
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	81		11.9	76	19
Low Floor Motor Buses	27		4.5	22	19
Articulated Motor Buses					Mechanics (Vehicle Maintenance)
Trolley Buses					Other Vehicle Maintenance
Small / Community Bus					Plant Maintenance
Light Rail Vehicles					General and Administration
Heavy Rail Vehicles					TOTAL EMPLOYEES
Commuter Rail Vehicles					210.0
Other: Double deckers	1		15.0		
TOTAL	109	N/A		98	38
OPERATING DATA		1999		2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	5,587,182		6,089,041		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	6,073,024		6,618,523		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 75%
Revenue Vehicle Hours	249,914		278,609		Municipal Operating Contribution / Capita \$12.39
Total Vehicle Hours	271,616		302,836		Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.58
Operator Paid Hours	371,360		389,025		AVERAGE FARE
Mechanic Paid Hours	22,400		24,640		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.60
Total Employee Paid Hours	463,320		483,225		
Adult Passenger Trips	3,607,329		3,889,975		COST EFFECTIVENESS
Concession Fare Trips	3,011,622		3,182,706		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.31
Concession Fare Trips Detail:					COST EFFICIENCY
Child Passenger Trips					Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$56.18
Student Passenger Trips	2,382,822		2,475,438		
Senior Passenger Trips	628,800		707,268		SERVICE UTILIZATION
REGULAR SERVICE PASSENGER TRIPS	6,618,951		7,072,681		Reg. Serv. Pass. / Capita 22.75
Regular Service Passenger Kms					Reg. Serv. Pass. / Rev. Veh. Hrs. 26.48
Auxiliary Serv. Pass. Trips					AMOUNT OF SERVICE
Transportation Operations Expenses	\$9,956,661		\$10,773,022		Rev. Veh. Hrs. / Capita 0.86
Fuel/Energy Exp. for Vehicles	\$1,959,558		\$2,649,439		AVERAGE SPEED
Vehicle Maintenance Expenses	\$1,638,667		\$1,759,673		Rev. Veh. Kms. / Rev. Veh. Hrs. 22.36
Plant Maintenance Expenses	\$1,002,525		\$991,078		
General/Administration Expenses	\$702,629		\$736,479		VEHICLE UTILIZATION
TOTAL DIRECT OPERATING EXPENSES	\$15,260,040		\$16,909,691		Tot. Veh. Kms. / Active Vehicles 65,301
Debt Service Payment	\$437,381		\$280,953		
Total Operating Expenses	\$15,697,421		\$17,190,644		LABOUR PRODUCTIVITY
REGULAR SERV. PASS. REVENUES	\$10,600,622		\$11,788,615		Rev. Veh. Hrs. / Operator Paid Hrs. 0.67
TOTAL OPERATING REVENUES	\$11,399,564		\$12,543,608		
Total Revenues	\$11,654,410		\$12,848,913		TOP WAGE RATES
NET DIRECT OPERATING COST	\$3,860,476		\$4,366,083		Operators \$19.33
NET OPERATING COST	\$4,043,011		\$4,341,731		Mechanics \$21.32
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$726,232		\$3,300,281		
TOTAL CAPITAL FUNDING	\$726,232		\$3,300,281		
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
	\$726,232		\$3,300,281		

BRANTFORD

Transit Contact: Mr. Mike Spicer
Transit Operations Manager

Statistical Contact: Mr. Mike Spicer
Transit Operations Manager

Tel: (519) 753-3847 x200 Fax: (519) 750-0491
E-mail: mspicer@city.brantford.on.ca

SYSTEM HIGHLIGHTS: _____

- System established: 09/08/1886
- Municipal Population: 86,000
- Serves: Brantford
- Service Area Population: 85,000
- Service area size:
- Adult Cash Fare: \$1.60
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,252,403
- Boardings (including transfers): 1,529,151
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	07:00 - 24:00
Sunday	09:00 - 19:30
Holidays	09:00 - 19:30
- Total Operating Revenues: \$1,627,063
- Total Direct Operating Expenses: \$4,499,543
- Union Affiliations: ATU 685 (Operators)
ATU 685 (Mechanics)
- Energy Consumption: Diesel 846,101 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 22 standard buses
4 low floor buses

REMARKS: _____

- 1999 data for Brantford Transit was not available.

**BRANTFORD*****Brantford Transit***

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA	FULL-TIME	PART-TIME
Effective Date: 01/09/1999							
Adults	\$1.60	\$1.30	\$55.00				
Children	\$1.00	\$1.25					
Students	\$1.60	\$1.25		\$110/\$135	High School, full-time (limited)		
Seniors	\$1.60	\$1.25	\$40.00				
Other: Blind	\$1.00		\$25.00		with CNIB card		
Post secondary				\$150			
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME
Standard Motor Buses	22		17.0	19	13	Operators	36.0
Low Floor Motor Buses	4		10.0	1	1	Other Transportation Operations	10.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	8.0
Trolley Buses						Other Vehicle Maintenance	2.0
Small / Community Bus						Plant Maintenance	2.0
Light Rail Vehicles						General and Administration	6.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	54.0
Commuter Rail Vehicles							10.0
Other:							
TOTAL	26	N/A	20	14			
OPERATING DATA		1999		2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres			1,610,407		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			1,610,407		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	36%	
Revenue Vehicle Hours					Municipal Operating Contribution / Capita	\$33.79	
Total Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.29	
Operator Paid Hours					AVERAGE FARE		
Mechanic Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.23
Total Employee Paid Hours							
Adult Passenger Trips					COST EFFECTIVENESS		
Concession Fare Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.59
Concession Fare Trips Detail:							
Child Passenger Trips					COST EFFICIENCY		
Student Passenger Trips					Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		
Senior Passenger Trips							
REGULAR SERVICE PASSENGER TRIPS			1,252,403		SERVICE UTILIZATION		
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita		14.73
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs.		
Transportation Operations Expenses			\$2,149,030		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			\$493,276		Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses			\$857,237		AVERAGE SPEED		
Plant Maintenance Expenses			\$300,000		Rev. Veh. Kms. / Rev. Veh. Hrs.		
General/Administration Expenses			\$700,000		VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES			\$4,499,543		Tot. Veh. Kms. / Active Vehicles		61,939
Debt Service Payment							
Total Operating Expenses			\$4,499,543		LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES			\$1,540,579		Rev. Veh. Hrs. / Operator Paid Hrs.		
TOTAL OPERATING REVENUES			\$1,627,063				
Total Revenues			\$1,627,063		TOP WAGE RATES		
NET DIRECT OPERATING COST			\$2,872,480		Operators	\$16.90	
NET OPERATING COST			\$2,872,480		Mechanics	\$20.50	
Provincial Operating Contribution					Notes:		
Municipal Operating Contribution					* 1999 data for Brantford Transit was not available.		
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
TOTAL CAPITAL FUNDING							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

BROCKVILLE

Transit Contact: Ms. Valerie B. Harvey
Supervisor - Solid Waste/Transit

Statistical Contact: Ms. Valerie B. Harvey
Supervisor - Solid Waste/Transit

Tel: (613) 342-8772 Fax: (613) 342-5035
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/05/1982
- Serves: City of Brockville
- Service area size: 20.25 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:45 - 18:15
Tuesday	06:45 - 18:15
Wednesday	06:45 - 18:15
Thursday	06:45 - 18:15
Friday	06:45 - 18:15
Saturday	08:45 - 18:15
Sunday	N/A
Holidays	N/A
- Union Affiliations: CUPE 115 (Operators)
CUPE 115 (Mechanics)

- Municipal Population: 20,942
- Service Area Population: 20,942
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 69,389
- Boardings (including transfers): 83,267
- Total Operating Revenues: \$140,108
- Total Direct Operating Expenses: \$313,827
- Energy Consumption: Diesel 49,944 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 1 standard bus
2 community buses

BROCKVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER 40-ride	CRITERIA
Effective Date: 01/06/1998					
Adults	\$2.00	\$1.82	\$70.00	\$70	
Children	Free				5 years and under. Maximum 2 per adult.
Students	\$2.00	\$1.82	\$70.00	\$70	
Seniors	\$2.00	\$1.82	\$70.00	\$70	
VEHICLES (2000)					
Standard Motor Buses	1		9.0		Operators 4.0 5.0
Low Floor Motor Buses					Other Transportation Operations
Articulated Motor Buses					Mechanics (Vehicle Maintenance) 1.0
Trolley Buses					Other Vehicle Maintenance 2.0
Small / Community Bus	2		2.0	2	Plant Maintenance
Light Rail Vehicles					General and Administration 1.0
Heavy Rail Vehicles					TOTAL EMPLOYEES 4.0 9.0
Commuter Rail Vehicles					
Other:					
TOTAL	3	N/A	2	2	
OPERATING DATA					
		1999	2000	PERFORMANCE INDICATORS	1999 2000
Revenue Vehicle Kilometres	153,504	159,178		FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	153,504	159,178		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	43% 45%
Revenue Vehicle Hours	6,546	6,787		Municipal Operating Contribution / Capita	\$8.36 \$8.30
Total Vehicle Hours	6,546	6,787		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.56 \$2.50
Operator Paid Hours	7,592	7,592		AVERAGE FARE	
Mechanic Paid Hours	764	764		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.85 \$1.96
Total Employee Paid Hours	10,020	10,020			
Adult Passenger Trips				COST EFFECTIVENESS	
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.51 \$4.52
Concession Fare Trips Detail:					
Child Passenger Trips				COST EFFICIENCY	
Student Passenger Trips				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$48.28 \$46.24
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	70,048	69,389		SERVICE UTILIZATION	
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita	3.26 3.31
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs.	10.70 10.22
Transportation Operations Expenses	\$179,821	\$187,759		AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles *	\$25,305	\$23,511		Rev. Veh. Hrs. / Capita	0.30 0.32
Vehicle Maintenance Expenses	\$50,711	\$52,476		AVERAGE SPEED	
Plant Maintenance Expenses	\$36,418	\$27,924		Rev. Veh. Kms. / Rev. Veh. Hrs.	23.45 23.45
General/Administration Expenses	\$23,782	\$22,157		VEHICLE UTILIZATION	
TOTAL DIRECT OPERATING EXPENSES	\$316,036	\$313,827		Tot. Veh. Kms. / Active Vehicles	51,168 53,059
Debt Service Payment				LABOUR PRODUCTIVITY	
Total Operating Expenses	\$316,036	\$313,827		Rev. Veh. Hrs. / Operator Paid Hrs.	0.86 0.89
REGULAR SERV. PASS. REVENUES	\$129,662	\$135,681		TOP WAGE RATES	
TOTAL OPERATING REVENUES	\$136,395	\$140,108		Operators	\$16.05 \$18.38
Total Revenues	\$136,395	\$140,108		Mechanics	\$19.28 \$19.72
NET DIRECT OPERATING COST	\$179,641	\$173,719		Notes:	
NET OPERATING COST	\$179,641	\$173,719		* In June 1999, Brockville introduced two smaller Bluebird Girardin buses into service, replacing two larger Orion buses. Year 2000 was the first full year with smaller buses.	
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$160,272				
TOTAL CAPITAL FUNDING	\$160,272				
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

BURLINGTON

Transit Contact: Mrs. Donna Clegg
Director of Transit & Traffic

Statistical Contact: Mr. Don Hammond
Administrative Supervisor

Tel: (905) 335-7797 Fax: (905) 335-7878
E-mail: hammondd@city.burlington.on.ca

SYSTEM HIGHLIGHTS:

- System established: 05/09/1975
- Serves: City of Burlington
- Service area size: 97.80 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 23:30
Tuesday	06:00 - 23:30
Wednesday	06:00 - 23:30
Thursday	06:00 - 23:30
Friday	06:00 - 23:30
Saturday	06:30 - 23:30
Sunday	06:30 - 18:45
Holidays	N/A
- Union Affiliations: CUPE 2723 (Operators)
CUPE 2723 (Mechanics)

- Municipal Population: 141,000
- Service Area Population: 134,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 1,508,367
- Boardings (including transfers): 1,900,542
- Total Operating Revenues: \$2,941,147
- Total Direct Operating Expenses: \$5,801,868
- Energy Consumption: Diesel 1,021,074 litres
Gasoline
Propane
Natural Gas 460,239 cubic-metres
Electricity
- Active Vehicles includes: 32 standard buses
13 community buses

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA			
Effective Date: 01/04/1996							
Adults	\$2.00	\$1.70	\$60.00	University and under 65 years			
Children	\$1.15	\$1.00		Grade 1-8			
Students	\$2.00	\$1.60	\$54.00	High School			
Seniors	\$2.00	\$1.33	\$42.00	65 years and over			
Other: special rate	\$1.15	\$1.00					
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK			
Standard Motor Buses	32	8	15.8	28			
Low Floor Motor Buses				10			
Articulated Motor Buses							
Trolley Buses							
Small / Community Bus	13		3.0	9			
Light Rail Vehicles				8			
Heavy Rail Vehicles							
Commuter Rail Vehicles							
Other:							
TOTAL	45	8	N/A	37			
				BASE			
				18			
OPERATING DATA		1999		2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	2,142,426	2,477,128			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,333,562	2,722,119			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	45%	51%
Revenue Vehicle Hours	97,383	102,578			Municipal Operating Contribution / Capita	\$25.08	\$23.35
Total Vehicle Hours	106,071	111,810			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.19	\$1.90
Operator Paid Hours	139,360	139,360			AVERAGE FARE		
Mechanic Paid Hours	8,320	8,320			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.74	\$1.75
Total Employee Paid Hours	177,424	177,424					
Adult Passenger Trips	664,742	771,681			COST EFFECTIVENESS		
Concession Fare Trips	730,602	736,686			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.01	\$3.85
Concession Fare Trips Detail:							
Child Passenger Trips	59,721	58,072			COST EFFICIENCY		
Student Passenger Trips	296,790	285,081			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$52.72	\$51.89
Senior Passenger Trips	155,162	152,798					
REGULAR SERVICE PASSENGER TRIPS	1,395,344	1,508,367			SERVICE UTILIZATION		
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita	10.41	11.26
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs.	14.33	14.70
Transportation Operations Expenses	\$3,214,468	\$3,322,335			AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$581,826	\$801,959			Rev. Veh. Hrs. / Capita	0.73	0.77
Vehicle Maintenance Expenses	\$1,001,294	\$1,165,696			AVERAGE SPEED		
Plant Maintenance Expenses	\$296,136	\$301,751			Rev. Veh. Kms. / Rev. Veh. Hrs.	22.00	24.15
General/Administration Expenses	\$498,532	\$210,127			VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$5,592,256	\$5,801,868			Tot. Veh. Kms. / Active Vehicles	50,730	60,492
Debt Service Payment							
Total Operating Expenses	\$5,962,689	\$6,191,099			LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$2,428,242	\$2,639,857			Rev. Veh. Hrs. / Operator Paid Hrs.	0.70	0.74
TOTAL OPERATING REVENUES	\$2,534,107	\$2,941,147					
Total Revenues	\$2,602,111	\$3,062,386			TOP WAGE RATES		
NET DIRECT OPERATING COST	\$3,058,149	\$2,860,721			Operators	\$16.95	\$17.29
NET OPERATING COST	\$3,360,578	\$3,128,713			Mechanics	\$20.15	\$20.55
Provincial Operating Contribution							
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
TOTAL CAPITAL FUNDING							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

CAMBRIDGE

Transit Contact: Mr. Gary Stockford
Assistant Director, Transit Services

Statistical Contact: Mr. Blair Allen
Transit Planner

Tel: (519) 575-4022 Fax: (519) 575-4449
E-mail: N/A

SYSTEM HIGHLIGHTS: _____

- System established: 04/1973
- Serves: Cambridge
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 1608 (Operators)
ATU 1608 (Mechanics)

- Municipal Population: 108,700
- Service Area Population: 90,000
- Adult Cash Fare:
- Ridership - Revenue Passengers:
- Boardings (including transfers):
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

REMARKS: _____

- On June 23, 1999 the Region of Waterloo Council approved the Regional assumption on January 1, 2000 of the conventional transit services and specialized transit services - including Cambridge Transit, Kitchener Transit and Project Lift.

CAMBRIDGE



FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date:
 Adults
 Children
 Students
 Seniors

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
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Standard Motor Buses						Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	1,336,344		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,383,116		Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	51 %	
Revenue Vehicle Hours	59,657		Municipal Operating Contribution / Capita	\$19.32	
Total Vehicle Hours	61,744		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.78	
Operator Paid Hours	76,960		AVERAGE FARE		
Mechanic Paid Hours	8,320		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.72	
Total Employee Paid Hours	106,340				
Adult Passenger Trips	528,828		COST EFFECTIVENESS		
Concession Fare Trips	571,792		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.66	
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	474,751		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$65.22	
Senior Passenger Trips	97,041				
REGULAR SERVICE PASSENGER TRIPS	1,100,620		SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	12.23	
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	18.45	
Transportation Operations Expenses	\$2,231,202		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$454,478		Rev. Veh. Hrs. / Capita	0.66	
Vehicle Maintenance Expenses	\$883,622		AVERAGE SPEED		
Plant Maintenance Expenses	\$268,304		Rev. Veh. Kms. / Rev. Veh. Hrs.	22.40	
General/Administration Expenses	\$189,399		VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$4,027,005		Tot. Veh. Kms. / Active Vehicles	53,197	
Debt Service Payment			LABOUR PRODUCTIVITY		
Total Operating Expenses	\$4,027,005		Rev. Veh. Hrs. / Operator Paid Hrs.	0.78	
REGULAR SERV. PASS. REVENUES	\$1,891,868		TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$2,071,793		Operators	\$16.00	
Total Revenues	\$2,288,128		Mechanics	\$18.05	
NET DIRECT OPERATING COST	\$1,955,212		Notes:		
NET OPERATING COST	\$1,738,877				
Provincial Operating Contribution			* On June 23, 1999 the Region of Waterloo Council approved the Regional		
Municipal Operating Contribution			assumption on January 1, 2000 of the conventional transit services and		
Other Operating Contributions	\$1,738,877		specialized transit services - including Cambridge Transit, Kitchener Transit		
Provincial Debt Service Contribution			and Project Lift.		
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$861,725				
TOTAL CAPITAL FUNDING	\$859,027				
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions	\$859,027				

CHATHAM

Transit Contact: Mr. Blair Anderson
Manager Traffic and Transit

Statistical Contact: Mr. Blair Anderson
Manager Traffic and Transit

Tel: (519) 436-3224 Fax: (519) 436-3283
E-mail: blaira@city.chatham-kent.on.ca

SYSTEM HIGHLIGHTS: _____

- System established: 1948
- Municipal Population: 44,000
- Serves: Chatham
- Service Area Population: 44,000
- Service area size:
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department, under contract with Laidlaw
- Ridership - Revenue Passengers: 240,000
- Boardings (including transfers): 300,000
- Hours of Service:

Monday	06:15 - 18:30
Tuesday	06:15 - 18:30
Wednesday	06:15 - 18:30
Thursday	06:15 - 18:30
Friday	06:15 - 18:30
Saturday	09:15 - 17:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$290,000
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A
- Total Direct Operating Expenses: \$850,000
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

REMARKS: _____

- The data for Chatham Transit was not available in 1999.

CHATHAM

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass
Effective Date: 01/01/1998				
Adults	\$1.50	\$1.27		
Children	\$1.25			
Students	\$1.25	\$0.91		
Seniors	\$1.25	\$0.91		
Other: St. Clair College			\$110.00	

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses						Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	34%	
Revenue Vehicle Hours	21,800		Municipal Operating Contribution / Capita	\$12.73	
Total Vehicle Hours	21,800		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.33	
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	
Total Employee Paid Hours					
Adult Passenger Trips	120,000		COST EFFECTIVENESS		
Concession Fare Trips	120,000		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.54	
Concession Fare Trips Detail:					
Child Passenger Trips	25,000		COST EFFICIENCY		
Student Passenger Trips	80,000		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$38.99	
Senior Passenger Trips	15,000				
REGULAR SERVICE PASSENGER TRIPS	240,000		SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	5.45	
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	11.01	
Transportation Operations Expenses	\$820,000		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.50	
Vehicle Maintenance Expenses			AVERAGE SPEED		
Plant Maintenance Expenses			Rev. Veh. Kms. / Rev. Veh. Hrs.		
General/Administration Expenses	\$30,000				
TOTAL DIRECT OPERATING EXPENSES	\$850,000		VEHICLE UTILIZATION		
Debt Service Payment	\$850,000		Tot. Veh. Kms. / Active Vehicles		
Total Operating Expenses			LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$290,000		Rev. Veh. Hrs. / Operator Paid Hrs.		
TOTAL OPERATING REVENUES	\$290,000				
Total Revenues	\$290,000		TOP WAGE RATES		
NET DIRECT OPERATING COST	\$560,000		Operators		
NET OPERATING COST	\$560,000		Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution			Notes:		
Other Operating Contributions					
Provincial Debt Service Contribution			* The data for Chatham Transit was not available in 1999.		
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

COBOURG

Transit Contact: Mr. I.B. Roger
Director of Public Works

Statistical Contact: Ms. Donna Lee
Cost Control Clerk

Tel: (905) 372-4555 Fax: (905) 372-1533
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/10/1976
- Serves: Town of Cobourg
- Service area size: 10.00 square kilometres
- Service provided by: Municipal Department, under contract with Trentway-Wagar
- Hours of Service:

Monday	07:22 - 18:45
Tuesday	07:22 - 18:45
Wednesday	07:22 - 18:45
Thursday	07:22 - 18:45
Friday	07:22 - 18:45
Saturday	08:22 - 18:45
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

- Municipal Population: 16,027
- Service Area Population: 14,425
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers:
- Boardings (including transfers): 65,282
- Total Operating Revenues: \$109,543
- Total Direct Operating Expenses: \$273,343
- Energy Consumption: Diesel 39,629 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 3 community buses

REMARKS:

- In 2000, Cobourg Transit began to provide service to a plaza in Port Hope four times a day. This is being done during what was formerly a 20-minute layover period. Passengers can transfer between Cobourg and Port Hope buses at the plaza without paying a second fare.

COBOURG



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 15/07/1996				
Adults	\$1.60	\$1.50	\$55.00	
Children	Free			preschool
Students	\$1.60	\$1.50	\$55.00	
Seniors	\$1.60	\$1.50	\$55.00	
VEHICLES (2000)	ACTIVE	STORED	Avg Age	PEAK BASE
Standard Motor Buses		3		
Low Floor Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small / Community Bus	3		5.0	2 2
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	3	3	N/A	2 2
OPERATING DATA		1999	2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	138,452	160,144		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	138,452	160,144		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 35% 40%
Revenue Vehicle Hours	6,661	6,894		Municipal Operating Contribution / Capita \$9.44 \$11.36
Total Vehicle Hours	6,661	6,894		Net Dir. Oper. Cost / Reg. Serv. Pass. \$3.05 \$2.51
Operator Paid Hours				AVERAGE FARE
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.56 \$1.59
Total Employee Paid Hours				
Adult Passenger Trips	25,683	30,709		COST EFFECTIVENESS
Concession Fare Trips	27,626	34,573		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$4.68 \$4.19
Concession Fare Trips Detail:				
Child Passenger Trips	2,037	3,590		COST EFFICIENCY
Student Passenger Trips	12,801	15,902		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$37.44 \$39.65
Senior Passenger Trips	12,788	15,081		
REGULAR SERVICE PASSENGER TRIPS	53,309	65,282		SERVICE UTILIZATION
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita 3.67 4.53
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs. 8.00 9.47
Transportation Operations Expenses	\$239,562	\$255,109		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles				Rev. Veh. Hrs. / Capita 0.46 0.48
Vehicle Maintenance Expenses	\$678	\$278		AVERAGE SPEED
Plant Maintenance Expenses	\$4,281	\$3,012		Rev. Veh. Kms. / Rev. Veh. Hrs. 20.79 23.23
General/Administration Expenses	\$4,857	\$14,944		
TOTAL DIRECT OPERATING EXPENSES	\$249,378	\$273,343		VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 46,151 53,381
Total Operating Expenses	\$249,378	\$273,343		
REGULAR SERV. PASS. REVENUES	\$83,084	\$103,530		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$86,880	\$109,543		Rev. Veh. Hrs. / Operator Paid Hrs.
Total Revenues	\$112,080	\$109,543		
NET DIRECT OPERATING COST	\$162,498	\$163,800		TOP WAGE RATES
NET OPERATING COST	\$137,298	\$163,800		Operators \$12.42 \$12.62
Provincial Operating Contribution				Mechanics \$17.55 \$17.55
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES				
TOTAL CAPITAL FUNDING				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

Notes:

* In 2000, Cobourg Transit began to provide service to a plaza in Port Hope four times a day. This is being done during what was formerly a 20-minute layover period.

COLLINGWOOD

Transit Contact: Ms. Barbara Perram
Executive Assistant

Statistical Contact: Ms. Barbara Perram
Executive Assistant

Tel: (705) 445-1292 Fax: (705) 445-1286
E-mail: engineering@town.collingwood.on.ca

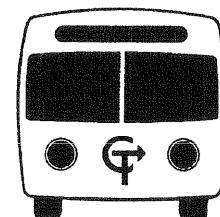
SYSTEM HIGHLIGHTS:

- System established: 20/10/1982
- Serves: Town of Collingwood
- Service area size: 16.00 square kilometres
- Service provided by: Municipal Department, under contract with Sinton Bus Lines
- Hours of Service:

Monday	07:00 - 18:00
Tuesday	07:00 - 18:00
Wednesday	07:00 - 18:00
Thursday	07:00 - 18:00
Friday	07:00 - 18:00
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

- Municipal Population: 16,500
- Service Area Population: 14,800
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 36,155
- Boardings (including transfers): 37,601
- Total Operating Revenues: \$62,153
- Total Direct Operating Expenses: \$146,965
- Energy Consumption: Diesel 19,040 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 2 standard buses

COLLINGWOOD



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 15/06/1997				
Adults	\$1.75	\$1.65		
Children	Free			Under 48"
Students	\$1.75	\$1.65		
Seniors	\$1.75	\$1.65		

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	2		2.0	2	2	Operators	2.0	2.0
Low Floor Motor Buses						Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES	3.0	2.0
Commuter Rail Vehicles								
Other:								
TOTAL	2		N/A	2	2			

		1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres		116,955	118,059	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		116,955	118,059	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	44%	42%
Revenue Vehicle Hours		5,085	5,133	Municipal Operating Contribution / Capita	\$5.65	\$5.73
Total Vehicle Hours		5,085	5,133	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.16	\$2.35
Operator Paid Hours				AVERAGE FARE		
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.72	\$1.72
Total Employee Paid Hours						
Adult Passenger Trips				COST EFFECTIVENESS		
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.88	\$4.06
Concession Fare Trips Detail:						
Child Passenger Trips				COST EFFICIENCY		
Student Passenger Trips				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$29.55	\$28.63
Senior Passenger Trips						
REGULAR SERVICE PASSENGER TRIPS	38,744	36,155		SERVICE UTILIZATION		
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita	2.62	2.44
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs.	7.62	7.04
Transportation Operations Expenses	\$150,239	\$146,965		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles				Rev. Veh. Hrs. / Capita	0.34	0.35
Vehicle Maintenance Expenses						
Plant Maintenance Expenses				AVERAGE SPEED		
General/Administration Expenses				Rev. Veh. Kms. / Rev. Veh. Hrs.	23.00	23.00
TOTAL DIRECT OPERATING EXPENSES	\$150,239	\$146,965		VEHICLE UTILIZATION		
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles	58,478	59,030
Total Operating Expenses	\$150,239	\$146,965				
REGULAR SERV. PASS. REVENUES	\$66,568	\$62,153		LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$66,568	\$62,153		Rev. Veh. Hrs. / Operator Paid Hrs.		
Total Revenues	\$66,568	\$62,153				
NET DIRECT OPERATING COST	\$83,671	\$84,812		TOP WAGE RATES		
NET OPERATING COST	\$83,671	\$84,812		Operators		
Provincial Operating Contribution				Mechanics		
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES						
TOTAL CAPITAL FUNDING						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

CORNWALL

Transit Contact: Mr. Sherman Goodwin
Transit Manager

Statistical Contact: Ms. Lucey Lalonde
Transit Secretary

Tel: (613) 930-2636 x2550 Fax: (613) 932-9906
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 11/11/1974
 - Serves: City of Cornwall, St. Andrews
 - Service area size: 63.50 square kilometres
 - Service provided by: Municipal Department
 - Hours of Service:

Monday	06:30 - 23:30
Tuesday	06:30 - 23:30
Wednesday	06:30 - 23:30
Thursday	06:30 - 23:30
Friday	06:30 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
 - Union Affiliations: ATU 946 (Operators)
CUPE 234 (Mechanics)
- | | |
|------------------------------------|----------------------------------|
| • Municipal Population: | 54,300 |
| • Service Area Population: | 49,800 |
| • Adult Cash Fare: | \$1.65 |
| • Ridership - Revenue Passengers: | 1,144,400 |
| - Boardings (including transfers): | 1,270,284 |
| • Total Operating Revenues: | \$1,134,306 |
| • Total Direct Operating Expenses: | \$2,712,397 |
| • Energy Consumption: | Diesel 367,626 litres |
| | Gasoline |
| | Propane |
| | Natural Gas 203,060 cubic-metres |
| | Electricity |
| • Active Vehicles includes: | 29 standard buses |

CORNWALL



FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/07/2000			
Adults	\$1.65	\$1.45	\$45.00
Children	\$1.25	\$1.10	
Students	\$1.65	\$1.25	\$44.00
Seniors	\$1.65	\$1.25	\$25.00

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	29		13.0	23	13	Operators	33.0	5.0
Low Floor Motor Buses						Other Transportation Operations	4.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	5.0	
Trolley Buses						Other Vehicle Maintenance	5.0	
Small / Community Bus						Plant Maintenance	1.0	
Light Rail Vehicles						General and Administration	2.0	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	50.0	6.0
Commuter Rail Vehicles								
Other:								
TOTAL	29		N/A	23	13			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	839,512	824,229	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	839,512	824,229	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	43%	42%
Revenue Vehicle Hours	44,867	45,105	Municipal Operating Contribution / Capita	\$29.66	\$31.69
Total Vehicle Hours *	45,287	53,276	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.35	\$1.38
Operator Paid Hours	69,774	78,628	AVERAGE FARE		
Mechanic Paid Hours	10,400	10,400	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.98	\$0.96
Total Employee Paid Hours	103,581	115,798			
Adult Passenger Trips	306,378	319,288	COST EFFECTIVENESS		
Concession Fare Trips	791,752	825,112	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.36	\$2.37
Concession Fare Trips Detail:					
Child Passenger Trips	14,276	14,877	COST EFFICIENCY		
Student Passenger Trips	724,766	755,304	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$57.23	\$50.91
Senior Passenger Trips	52,710	54,931			
REGULAR SERVICE PASSENGER TRIPS	1,098,130	1,144,400	SERVICE UTILIZATION		
Regular Service Passenger Kms	6,588,780	6,866,400	Reg. Serv. Pass. / Capita	22.05	22.98
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	24.48	25.37
Transportation Operations Expenses	\$1,178,857	\$1,280,560	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$230,677	\$237,259	Rev. Veh. Hrs. / Capita	0.90	0.91
Vehicle Maintenance Expenses	\$650,792	\$636,589			
Plant Maintenance Expenses	\$222,942	\$246,169	AVERAGE SPEED		
General/Administration Expenses	\$308,530	\$311,820	Rev. Veh. Kms. / Rev. Veh. Hrs.	18.71	18.27
TOTAL DIRECT OPERATING EXPENSES	\$2,591,798	\$2,712,397	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	28,949	28,422
Total Operating Expenses	\$2,591,798	\$2,712,397			
REGULAR SERV. PASS. REVENUES	\$1,074,636	\$1,094,444	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$1,114,738	\$1,134,306	Rev. Veh. Hrs. / Operator Paid Hrs.	0.64	0.57
Total Revenues	\$1,114,738	\$1,134,306			
NET DIRECT OPERATING COST	\$1,477,060	\$1,578,091	TOP WAGE RATES		
NET OPERATING COST	\$1,477,060	\$1,578,091	Operators	\$15.58	\$16.38
Provincial Operating Contribution			Mechanics	\$17.40	\$17.84
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$379,382	\$358,490	Notes:		
TOTAL CAPITAL FUNDING	\$379,382	\$358,490			
Provincial Capital Contribution			* For 2000, Cornwall Transit included road tests and deadheading hours in the		
Municipal Capital Contribution			Total Vehicle Hours.		
Other Capital Contributions					

ELLIOT LAKE

Transit Contact: Mr. Mike Perkins, P. Eng.
City Engineer

Statistical Contact: Mr. Mike Perkins, P. Eng.
City Engineer

Tel: (705) 461-7203 Fax: (705) 461-7269
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 02/09/1984
- Municipal Population: 14,000
- Serves: Elliot Lake
- Service Area Population: 14,000
- Service area size:
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department, under contract with A.J. Bus Lines
- Ridership - Revenue Passengers: 243,880
- Boardings (including transfers): 243,880
- Hours of Service:

Monday	07:30 - 19:30
Tuesday	07:30 - 19:30
Wednesday	07:30 - 19:30
Thursday	07:30 - 22:30
Friday	07:30 - 22:30
Saturday	07:30 - 19:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$181,321
- Total Direct Operating Expenses: \$388,374
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Energy Consumption: Diesel 95,000 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 3 standard buses

ELLIOT LAKE

FORT ERIE

Transit Contact: Mrs Margaret Neubauer, CA
Director of Finance

Statistical Contact: Mrs Margaret Neubauer, CA
Director of Finance

Tel: (905) 871-1600 Fax: (905) 871-9984
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 13/04/1981
- Municipal Population: 27,291
- Serves: Town of Fort Erie
- Service Area Population: 20,000
- Service area size: 150.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department, under contract with Dunn the Mover
- Ridership - Revenue Passengers: 17,836
- Boardings (including transfers): 17,836
- Hours of Service:

Monday	09:15 - 17:45
Tuesday	09:15 - 17:45
Wednesday	09:15 - 17:45
Thursday	09:15 - 17:45
Friday	09:15 - 17:45
Saturday	09:15 - 17:45
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$35,272
- Total Direct Operating Expenses: \$98,272
- Energy Consumption:

Diesel	
Gasoline	
Propane	
Natural Gas	
Electricity	52,300 litres
- Active Vehicles includes: 2 standard buses
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

FORT ERIE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 14/04/1997				
Adults	\$2.00			
Children	Free			3 years and under
Students	\$2.00			
Seniors	\$2.00			

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	2		3.0	1	1	Operators	2.0	
Low Floor Motor Buses						Other Transportation Operations	3.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	2.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	3.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	10.0	
Commuter Rail Vehicles								
Other:								
TOTAL	2		N/A	1	1			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	93,300	93,600	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	95,880	96,180	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	38%	36%
Revenue Vehicle Hours	2,432	2,432	Municipal Operating Contribution / Capita	\$2.78	\$3.15
Total Vehicle Hours	2,584	2,584	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.23	\$3.53
Operator Paid Hours *		2,500	AVERAGE FARE		
Mechanic Paid Hours *		500	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.98	\$1.98
Total Employee Paid Hours *		3,510			
Adult Passenger Trips	17,672	17,636	COST EFFECTIVENESS		
Concession Fare Trips	200	200	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.21	\$5.51
Concession Fare Trips Detail:					
Child Passenger Trips	200	200	COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$36.04	\$38.03
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	17,872	17,836	SERVICE UTILIZATION		
Regular Service Passenger Kms	432,000		Reg. Serv. Pass. / Capita	0.89	0.89
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	7.35	7.33
Transportation Operations Expenses	\$93,124	\$98,272	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.12	0.12
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hrs.	38.36	38.49
TOTAL DIRECT OPERATING EXPENSES	\$93,124	\$98,272	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	47,940	48,090
Total Operating Expenses	\$93,124	\$98,272			
REGULAR SERV. PASS. REVENUES	\$35,344	\$35,272	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$35,344	\$35,272	Rev. Veh. Hrs. / Operator Paid Hrs.		0.97
Total Revenues	\$35,344	\$35,272			
NET DIRECT OPERATING COST	\$57,780	\$63,000	TOP WAGE RATES		
NET OPERATING COST	\$57,780	\$63,000	Operators		
Provincial Operating Contribution			Mechanics		
Municipal Operating Contribution					
Other Operating Contributions			Notes:		
Provincial Debt Service Contribution					
Municipal Debt Service Contribution			* Estimated.		
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

GO TRANSIT

Transit Contact: Mr. Gary McNeil
Managing Director

Statistical Contact: Mr. Edmund Shea
Senior Information Officer

Tel: (416) 869-3600 x5328 Fax: (416) 869-3525
E-mail: ems@gotransit.com

SYSTEM HIGHLIGHTS:

- System established: 23/05/1967
- Serves: Toronto, Durham, York, Peel, Halton, Hamilton
- Service area size: 8000.00 square kilometres
- Service provided by: Greater Toronto Transit Authority: trains under contract with Canadian National Railway, Canadian Pacific Railway; buses by own staff
- Hours of Service:

Monday	04:15 - 03:00
Tuesday	04:15 - 03:00
Wednesday	04:15 - 03:00
Thursday	04:15 - 03:00
Friday	05:30 - 03:00
Saturday	05:30 - 02:55
Sunday	05:30 - 02:15
Holidays	05:30 - 02:15
- Union Affiliations: ATU 1587 (Operators)
ATU 1587 (Mechanics)
IAMAW 235 (Call centre)

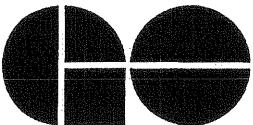
- Municipal Population: 5,000,000
- Service Area Population: 5,000,000
- Adult Cash Fare:
- Ridership - Revenue Passengers: 40,905,900
- Boardings (including transfers): 40,905,900
- Total Operating Revenues: \$151,012,770
- Total Direct Operating Expenses: \$168,613,573
- Energy Consumption: Diesel 26,293,687 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 206 standard buses
319 commuter rail vehicles

REMARKS:

- GO Transit is the municipally funded, interregional public transit service for the Greater Toronto Area (GTA) and Hamilton. Created in 1967 by the Province of Ontario, GO has grown from a single rail line along Lake Ontario's shoreline into an integrated network of trains and buses serving communities as far away as 100 kilometres from downtown Toronto. In a transfer of responsibilities, the Province handed over the funding of GO to the GTA municipalities at the beginning of 1998. In mid-1999, GO Transit ceased to be a Crown agency and became a municipal one, formally known as the Greater Toronto Transit Authority and reporting to the newly created Greater Toronto Services Board. GO's capital and operating requirements are cost-shared by its funding municipalities: the Cities of Toronto and Hamilton, and the Regions of Halton, Peel, York, and Durham.



GET ON THE



Effective Date: 17/04/2000

Adults
Children
Students
Seniors

Fares vary according to zone distance travelled.

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	206		9.6	160	123	Operators	288.0	45.0
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES	1,053.0	135.0
Commuter Rail Vehicles	319		10.0	285	19			
Other:								
TOTAL	525		N/A	445	142			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	19,617,853	16,397,853	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	19,914,853	19,571,637	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	93%	90%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$3.80	\$4.69
Total Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.27	\$0.43
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.43	\$3.66
Total Employee Paid Hours			COST EFFECTIVENESS		
Adult Passenger Trips	35,238,100	37,492,460	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.74	\$4.12
Concession Fare Trips	3,168,700	3,413,440	COST EFFICIENCY		
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		
Child Passenger Trips	589,200	655,139	SERVICE UTILIZATION		
Student Passenger Trips	392,200	463,042	Reg. Serv. Pass. / Capita	7.84	8.18
Senior Passenger Trips	2,187,300	2,295,259	Reg. Serv. Pass. / Rev. Veh. Hrs.		
REGULAR SERVICE PASSENGER TRIPS	38,406,800	40,905,900	AMOUNT OF SERVICE		
Regular Service Passenger Kms	1,221,336,240	1,300,807,620	Rev. Veh. Hrs. / Capita		
Auxiliary Serv. Pass. Trips	226,000		AVERAGE SPEED		
Transportation Operations Expenses	\$49,333,832	\$53,550,106	Rev. Veh. Kms. / Rev. Veh. Hrs.		
Fuel/Energy Exp. for Vehicles	\$11,301,918	\$16,170,137	VEHICLE UTILIZATION		
Vehicle Maintenance Expenses	\$33,974,718	\$39,382,276	Tot. Veh. Kms. / Active Vehicles	38,298	37,279
Plant Maintenance Expenses	\$23,636,390	\$37,273,679	LABOUR PRODUCTIVITY		
General/Administration Expenses	\$25,397,643	\$22,237,375	Rev. Veh. Hrs. / Operator Paid Hrs.		
TOTAL DIRECT OPERATING EXPENSES	\$143,644,500	\$168,613,573	TOP WAGE RATES		
Debt Service Payment			Operators	\$20.25	\$20.55
Total Operating Expenses	\$227,815,709	\$232,158,354	Mechanics	\$23.43	\$23.73
REGULAR SERV. PASS. REVENUES	\$131,805,434	\$149,601,620			
TOTAL OPERATING REVENUES	\$133,181,969	\$151,012,770			
Total Revenues	\$139,662,928	\$159,821,212			
NET DIRECT OPERATING COST	\$10,462,531	\$17,600,803			
NET OPERATING COST	\$88,152,782	\$72,337,142			
Provincial Operating Contribution					
Municipal Operating Contribution	\$18,637,051	\$23,454,333			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$57,493,188	\$137,853,938			
TOTAL CAPITAL FUNDING	\$57,493,188	\$137,853,938			
Provincial Capital Contribution					
Municipal Capital Contribution	\$57,493,188	\$137,853,938			
Other Capital Contributions					

GRAND RIVER

Transit Contact: Mr. Don Snow
Director, Transit Services

Statistical Contact: Mr. Blair Allen
Transit Planner

Tel: (519) 575-4022 Fax: (519) 575-4449
E-mail: ablair@region.waterloo.on.ca

SYSTEM HIGHLIGHTS: _____

- System established: 01/01/2000
- Municipal Population: 400,700
- Serves: Region Municipality of Waterloo, (including Kitchener, Waterloo, Cambridge)
- Service Area Population: 372,000
- Service area size: 318.26 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 9,867,750
- Boardings (including transfers): 13,291,004
- Hours of Service:

Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	06:00 - 00:30
Sunday	08:00 - 00:30
Holidays	08:00 - 00:30
- Total Operating Revenues: \$13,310,471
- Total Direct Operating Expenses: \$24,375,410
- Union Affiliations: CAW 4304 (Operators)
CAW 4304 (Mechanics)
CUPE 1883 (Administration)
- Energy Consumption: Diesel 3,766,690 litres
Gasoline
Propane
Natural Gas 676,824 cubic-metres
Electricity
- Active Vehicles includes: 70 standard buses
70 low floor buses

REMARKS: _____

- On January 1, 2000 Cambridge and Kitchener transit services officially united to become a Regional transit system. The new name is Grand River Transit (GRT). The name has a historical connection with the Grand River Railway which ran an interurban electric railway in Waterloo County from 1919 to 1955. The Grand River is also the most significant natural feature in the Waterloo Region and each area municipality is connected through its watershed. The amalgamation of both the conventional and specialized transit services is a significant step towards the Regional Transportation Master Plan goal of doubling ridership and reducing the automobile modal share by 7% by 2016.

GRAND RIVER

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA	GRAND RIVER TRANSIT	
Effective Date: 01/01/2000						
Adults	\$2.00	\$1.40	\$54.00			
Children	\$2.00	\$1.15	\$44.00			
Students	\$2.00	\$1.15	\$44.00	5-16 years; under 5 - free with paying customer Elementary and Secondary		
Seniors	\$2.00	\$1.15	\$44.00	65 years and over		
 VEHICLES (2000)						
Standard Motor Buses	70	13.0	63	30	Operators	216.0
Low Floor Motor Buses	70	5.3	51	34	Other Transportation Operations	23.0
Articulated Motor Buses					Mechanics (Vehicle Maintenance)	35.0
Trolley Buses					Other Vehicle Maintenance	19.0
Small / Community Bus					Plant Maintenance	
Light Rail Vehicles					General and Administration	25.0
Heavy Rail Vehicles					TOTAL EMPLOYEES	318.0
Commuter Rail Vehicles						40.0
Other:						
TOTAL	140	N/A	114	64		
 OPERATING DATA						
		1999	2000	PERFORMANCE INDICATORS		1999
Revenue Vehicle Kilometres			7,116,922	FINANCIAL PERFORMANCE		2000
Total Vehicle Kilometres			7,495,572	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		55%
Revenue Vehicle Hours			345,520	Municipal Operating Contribution / Capita		\$29.35
Total Vehicle Hours			362,808	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.12
Operator Paid Hours			467,548	AVERAGE FARE		
Mechanic Paid Hours			69,891	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.24
Total Employee Paid Hours			663,768			
Adult Passenger Trips			2,363,254	COST EFFECTIVENESS		
Concession Fare Trips			7,504,496	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$2.47
Concession Fare Trips Detail:						
Child Passenger Trips			168,026	COST EFFICIENCY		
Student Passenger Trips			3,278,212	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		\$67.19
Senior Passenger Trips			308,623			
REGULAR SERVICE PASSENGER TRIPS			9,867,750	SERVICE UTILIZATION		
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita		26.53
Auxiliary Serv. Pass. Trips			41,741	Reg. Serv. Pass. / Rev. Veh. Hrs.		28.56
Transportation Operations Expenses			\$12,259,041	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			\$2,811,265	Rev. Veh. Hrs. / Capita		0.93
Vehicle Maintenance Expenses			\$5,377,648	AVERAGE SPEED		
Plant Maintenance Expenses			\$1,411,649	Rev. Veh. Kms. / Rev. Veh. Hrs.		20.60
General/Administration Expenses			\$2,515,807	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES			\$24,375,410	Tot. Veh. Kms. / Active Vehicles		53,540
Debt Service Payment			\$1,277,055			
Total Operating Expenses			\$25,652,465	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES			\$12,268,412	Rev. Veh. Hrs. / Operator Paid Hrs.		0.74
TOTAL OPERATING REVENUES			\$13,310,471			
Total Revenues			\$13,458,840	TOP WAGE RATES		
NET DIRECT OPERATING COST			\$11,064,939	Operators		\$17.66
NET OPERATING COST			\$12,193,625	Mechanics		\$20.51
Provincial Operating Contribution						
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution			\$10,916,570			
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES			\$1,277,055			
TOTAL CAPITAL FUNDING						
Provincial Capital Contribution			\$739,020			
Municipal Capital Contribution			\$739,022			
Other Capital Contributions			\$739,022			

Notes:

* On January 1, 2000 Cambridge and Kitchener transit services officially united to become a Regional transit system.

GUELPH

Transit Contact: Mr. Randall French
Transit Manager

Statistical Contact: Mrs. Linda Hanna
Managerial Assistant

Tel: (519) 822-1811 Fax: (519) 822-1322
E-mail: lhanna@city.guelph.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1895
- Serves: City of Guelph
- Service area size: 88.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	05:30 - 01:00
Tuesday	05:30 - 01:00
Wednesday	05:30 - 01:00
Thursday	05:30 - 01:00
Friday	05:30 - 01:00
Saturday	05:30 - 01:00
Sunday	09:00 - 19:00
Holidays	N/A
- Union Affiliations: ATU 1189 (Operators)
ATU 1189 (Mechanics)
ATU 1189 (Utility cleaners)

- Municipal Population: 106,000
- Service Area Population: 106,000
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 4,251,498
- Boardings (including transfers): 4,949,239
- Total Operating Revenues: \$4,083,825
- Total Direct Operating Expenses: \$6,165,509
- Energy Consumption: Diesel 1,431,495 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 32 standard buses
9 low floor buses

REMARKS:

- Starting on August 13, 2000, Guelph Transit implemented Sunday service. Daily service hours were also extended, starting earlier and finishing later. In addition, 2 new routes were introduced.

GUELPH

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Effective Date: 11/02/1996					
Adults	\$1.50	\$1.25	\$50.00		
Children	Free				Under 5 years
Students	\$1.50	\$1.00	\$45.00		Kindergarten to High School
Seniors	\$1.50	\$1.00	\$45.00		65 years and over
Other: University				\$34.10	

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	32		18.0	28	8	Operators	79.0	
Low Floor Motor Buses	9		2.0	9	9	Other Transportation Operations	5.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	6.0	
Trolley Buses						Other Vehicle Maintenance	2.0	
Small / Community Bus						Plant Maintenance	5.0	
Light Rail Vehicles						General and Administration	3.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	100.0	
Commuter Rail Vehicles								
Other:								
TOTAL	41		N/A	37	17			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	2,106,924	2,389,383	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,106,924	2,389,383	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	76%	66%
Revenue Vehicle Hours	82,080	110,197	Municipal Operating Contribution / Capita	\$19.33	\$27.02
Total Vehicle Hours	82,080	124,845	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.29	\$0.49
Operator Paid Hours	129,417	152,603	AVERAGE FARE		
Mechanic Paid Hours	12,480	12,480	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.87	\$0.89
Total Employee Paid Hours	166,857	196,283			
Adult Passenger Trips	414,080	418,560	COST EFFECTIVENESS		
Concession Fare Trips	3,470,925	3,832,938	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.21	\$1.45
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	345,600	399,200	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$57.12	\$49.39
Senior Passenger Trips	153,200	152,800			
REGULAR SERVICE PASSENGER TRIPS	3,885,005	4,251,498	SERVICE UTILIZATION		
Regular Service Passenger Kms	46,620,060	51,017,976	Reg. Serv. Pass. / Capita	37.55	40.11
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	47.33	38.58
Transportation Operations Expenses	\$2,943,778	\$3,731,784	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$567,066	\$791,271	Rev. Veh. Hrs. / Capita	0.79	1.04
Vehicle Maintenance Expenses	\$760,392	\$1,056,816			
Plant Maintenance Expenses	\$191,903	\$320,820	AVERAGE SPEED		
General/Administration Expenses	\$225,492	\$264,818	Rev. Veh. Kms. / Rev. Veh. Hrs.	25.67	21.68
TOTAL DIRECT OPERATING EXPENSES	\$4,688,631	\$6,165,509	VEHICLE UTILIZATION		
Debt Service Payment	\$518,954	\$520,000	Tot. Veh. Kms. / Active Vehicles	55,445	58,278
Total Operating Expenses	\$6,107,585	\$7,467,509			
REGULAR SERV. PASS. REVENUES	\$3,373,077	\$3,780,162	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$3,546,499	\$4,083,825	Rev. Veh. Hrs. / Operator Paid Hrs.	0.63	0.72
Total Revenues	\$3,546,499	\$4,083,825			
NET DIRECT OPERATING COST	\$1,142,132	\$2,081,684	TOP WAGE RATES		
NET OPERATING COST	\$2,561,086	\$3,383,684	Operators	\$16.58	\$17.00
Provincial Operating Contribution		\$6,750	Mechanics	\$19.90	\$20.58
Municipal Operating Contribution	\$1,999,985	\$2,863,684			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$150,000				
TOTAL CAPITAL FUNDING	\$150,000				
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

HAMILTON

Transit Contact: Mr. Don Hull
Director of Transit

Statistical Contact: Ms. Carol Ames
Accounting Clerk

Tel: (905) 540-5792 Fax: (905) 546-4494
E-mail: cames@city.hamilton.on.ca

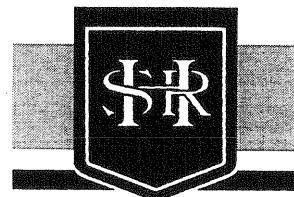
SYSTEM HIGHLIGHTS:

- System established: 1874
- Municipal Population: 478,000
- Serves: Reg. Mun. of Hamilton - Wentworth
- Service Area Population: 420,000
- Service area size: 250.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 20,298,015
- Boardings (including transfers): 26,240,370
- Hours of Service:

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	05:30 - 02:00
Sunday	06:00 - 01:00
Holidays	06:00 - 01:00
- Total Operating Revenues: \$25,188,309
- Total Direct Operating Expenses: \$42,921,592
- Energy Consumption: Diesel 3,192,690 litres
Gasoline
Propane
Natural Gas 5,166,567 cubic-metres
Electricity
- Active Vehicles includes: 104 standard buses
80 low floor buses
6 articulated buses
2 community buses
- Union Affiliations: ATU 107 (Operators)
ATU 107 (Mechanics)
ATU 1585 (Administration)
- Disruption during 1999: Strike
Start Date: 01/01/1999
End Date: 22/01/1999
Duration: 21 days

REMARKS:

- Strike began on November 11, 1998 and ended January 22, 1999. Data was affected by a 60-day strike in late 1998 and a 21-day strike in early 1999.

HAMILTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Effective Date: 01/07/1998					
Adults	\$2.00	\$1.50	\$58.00		
Children	Free				Under 5 years
Students	\$2.00	\$1.15	\$43.00		
Seniors	\$2.00	\$1.50	\$58.00		65 years and over; Annual Pass is \$165
Other: College / University McMaster U. - \$58	\$2.00	\$1.50	\$58.00	\$195.00	Full-time; included in student fee (Sept.-Apr.)
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	104	3	11.9	89	48
Low Floor Motor Buses	80		2.3	64	52
Articulated Motor Buses	6	1	18.0	3	
Trolley Buses					
Small / Community Bus	2			1	
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	192	4	N/A	157	100
OPERATING DATA		1999		2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	10,985,291		11,704,641		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	11,419,181		12,451,746		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 51% 59%
Revenue Vehicle Hours	596,387		662,351		Municipal Operating Contribution / Capita \$63.67 \$57.28
Total Vehicle Hours	619,788		702,076		Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.11 \$0.87
Operator Paid Hours	794,397		979,439		AVERAGE FARE
Mechanic Paid Hours	113,680		126,880		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.13 \$1.18
Total Employee Paid Hours	1,188,617		1,340,449		
Adult Passenger Trips	10,829,518		12,418,486		COST EFFECTIVENESS
Concession Fare Trips	7,454,550		7,879,529		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.27 \$2.11
Concession Fare Trips Detail:					COST EFFICIENCY
Child Passenger Trips					Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$66.83 \$61.14
Student Passenger Trips	4,705,306		3,870,859		
Senior Passenger Trips	2,631,105		2,567,711		
REGULAR SERVICE PASSENGER TRIPS	18,284,068		20,298,015		SERVICE UTILIZATION
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita 43.53 48.33
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs. 30.66 30.65
Transportation Operations Expenses	\$21,846,549		\$23,359,945		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$2,112,916		\$2,888,387		Rev. Veh. Hrs. / Capita 1.42 1.58
Vehicle Maintenance Expenses	\$9,131,540		\$10,340,354		AVERAGE SPEED
Plant Maintenance Expenses	\$3,504,661		\$2,407,027		Rev. Veh. Kms. / Rev. Veh. Hrs. 18.42 17.67
General/Administration Expenses	\$4,825,050		\$3,925,879		VEHICLE UTILIZATION
TOTAL DIRECT OPERATING EXPENSES	\$41,420,716		\$42,921,592		Tot. Veh. Kms. / Active Vehicles 59,786 64,853
Debt Service Payment	\$7,564,419		\$6,322,558		LABOUR PRODUCTIVITY
Total Operating Expenses	\$48,985,135		\$49,244,150		Rev. Veh. Hrs. / Operator Paid Hrs. 0.75 0.68
REGULAR SERV. PASS. REVENUES	\$20,712,962		\$23,940,115		TOP WAGE RATES
TOTAL OPERATING REVENUES	\$21,178,086		\$25,188,309		Operators \$20.16 \$20.46
Total Revenues	\$21,178,086		\$25,188,309		Mechanics \$21.70 \$22.03
NET DIRECT OPERATING COST	\$20,242,630		\$17,733,283		Notes:
NET OPERATING COST	\$27,807,049		\$24,055,841		* Data was affected by a 60-day strike in late 1998 and a 21-day strike in early 1999.
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution	\$26,743,029		\$24,055,841		
Municipal Debt Service Contribution	\$1,064,020				
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution	\$6,162,841		\$87,076		
Municipal Capital Contribution	\$4,427,624				
Other Capital Contributions	\$1,735,217		\$87,076		

HUNTSVILLE

Transit Contact: Ms. Colleen T. Veitch
Community Development Officer

Statistical Contact: Ms. Colleen T. Veitch
Community Development Officer

Tel: (888) 696-4255 x2229 Fax: (705) 789-6689
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/05/1991
- Serves: Town of Huntsville
- Service area size:
- Service provided by: Municipal Department, under contract with Campbell Bus Lines Ltd.
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

- Municipal Population: 18,000
- Service Area Population: 6,000
- Adult Cash Fare:
- Ridership - Revenue Passengers:
- Boardings (including transfers):
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

REMARKS:

- The data for Huntsville Transit was not available in 2000.

HUNTSVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date:

Adults
Children
Students
Seniors

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
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Standard Motor Buses						Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
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Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		21 %
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$12.89	
Total Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.12	

Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.32
Total Employee Paid Hours					

Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$6.44
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		
Senior Passenger Trips					

REGULAR SERVICE PASSENGER TRIPS	15,120		SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita		2.52
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.		

Transportation Operations Expenses	\$65,000		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		

Vehicle Maintenance Expenses				AVERAGE SPEED	
Plant Maintenance Expenses				Rev. Veh. Kms. / Rev. Veh. Hrs.	

General/Administration Expenses	\$32,350			VEHICLE UTILIZATION	
TOTAL DIRECT OPERATING EXPENSES	\$97,350			Tot. Veh. Kms. / Active Vehicles	

Debt Service Payment					
Total Operating Expenses	\$97,350			LABOUR PRODUCTIVITY	

REGULAR SERV. PASS. REVENUES	\$20,000			Rev. Veh. Hrs. / Operator Paid Hrs.	
TOTAL OPERATING REVENUES	\$20,000				
Total Revenues	\$20,000			TOP WAGE RATES	

NET DIRECT OPERATING COST	\$77,350			Operators	
NET OPERATING COST	\$77,350			Mechanics	

Notes:
* The data for Huntsville Transit was not available in 2000.

TOTAL CAPITAL EXPENDITURES**TOTAL CAPITAL FUNDING**

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

KENORA

Transit Contact: Mr. Daniel Reynard
Municipal Accountant

Statistical Contact: Mr. Daniel Reynard
Municipal Accountant

Tel: (807) 467-2013 Fax: (807) 467-2141
E-mail: dreynard@city.kenora.on.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of Kenora
- Service area size: 16.00 square kilometres
- Service provided by: Municipal Department, under contract with Excel Coach Lines Limited
- Hours of Service:

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Municipal Population: 15,450
- Service Area Population: 9,400
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 50,004
- Boardings (including transfers): 50,004
- Total Operating Revenues: \$83,608
- Total Direct Operating Expenses: \$157,701
- Energy Consumption: Diesel 23,682 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 1 standard bus
1 low floor bus

REMARKS:

- On January 1, 2000, the former Towns of Keewatin, Kenora and Jaffray Melick amalgamated into the new City of Kenora.

KENORA

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/06/1997				
Adults	\$2.00	\$1.89		19-59 years
Children				
Students	\$2.00	\$1.89		18 years and under
Seniors	\$2.00	\$1.89		60 years and over
 VEHICLES (2000)				
Standard Motor Buses	1	7.0	1	1
Low Floor Motor Buses	1	8.0		
Articulated Motor Buses				Mechanics (Vehicle Maintenance)
Trolley Buses				Other Vehicle Maintenance
Small / Community Bus				Plant Maintenance
Light Rail Vehicles				General and Administration
Heavy Rail Vehicles				TOTAL EMPLOYEES
Commuter Rail Vehicles				
Other:				
TOTAL	2	N/A	1	1
 OPERATING DATA				
	1999	2000	PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	79,500	78,771	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	79,500	78,771	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	59%
Revenue Vehicle Hours	3,250	3,222	Municipal Operating Contribution / Capita	\$7.08
Total Vehicle Hours	3,250	3,222	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.38
Operator Paid Hours			AVERAGE FARE	
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.99
Total Employee Paid Hours				\$1.65
Adult Passenger Trips			COST EFFECTIVENESS	
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.38
Concession Fare Trips Detail:				\$3.15
Child Passenger Trips			COST EFFICIENCY	
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$50.01
Senior Passenger Trips				\$48.95
REGULAR SERVICE PASSENGER TRIPS	48,056	50,004	SERVICE UTILIZATION	
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	5.11
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	14.79
Transportation Operations Expenses	\$162,520	\$156,231	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.35
Vehicle Maintenance Expenses			AVERAGE SPEED	
Plant Maintenance Expenses			Rev. Veh. Kms. / Rev. Veh. Hrs.	24.46
General/Administration Expenses		\$1,470	24.45	
TOTAL DIRECT OPERATING EXPENSES	\$162,520	\$157,701	VEHICLE UTILIZATION	
Debt Service Payment	\$13,284		Tot. Veh. Kms. / Active Vehicles	39,750
Total Operating Expenses	\$175,804	\$157,701		39,386
REGULAR SERV. PASS. REVENUES	\$95,577	\$82,408	LABOUR PRODUCTIVITY	
TOTAL OPERATING REVENUES	\$95,977	\$83,608	Rev. Veh. Hrs. / Operator Paid Hrs.	
Total Revenues	\$95,977	\$83,608	TOP WAGE RATES	
NET DIRECT OPERATING COST	\$66,543	\$74,093	Operators	
NET OPERATING COST	\$79,827	\$74,093	Mechanics	
Provincial Operating Contribution				
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES				
TOTAL CAPITAL FUNDING				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

KINGSTON

Transit Contact: Mr. Malcolm Morris
Transit Manager

Statistical Contact: Ms. Donna Scanlan
Clerk

Tel: (613) 546-4291 x2365 Fax: (613) 542-1504
E-mail: dscanlan@city.kingston.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/12/1962
- Municipal Population: 116,325
- Serves: City of Kingston
- Service Area Population: 105,060
- Service area size: 131.70 square kilometres
- Adult Cash Fare: \$1.75
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 2,367,649
- Boardings (including transfers): 2,741,078
- Hours of Service:

Monday	06:30 - 23:00
Tuesday	06:30 - 23:00
Wednesday	06:30 - 23:00
Thursday	06:30 - 23:00
Friday	06:30 - 23:00
Saturday	06:30 - 23:00
Sunday	09:00 - 18:00
Holidays	N/A
- Total Operating Revenues: \$3,178,543
- Total Direct Operating Expenses: \$5,653,350
- Union Affiliations: CUPE 109 (Operators)
CUPE 109 (Mechanics)
- Energy Consumption: Diesel 1,292,035 litres
Gasoline
Propane
Natural Gas
Electricity
- Disruption during 1999: Strike
Start Date: 17/09/1999
End Date: 26/10/1999
Duration: 39 days
- Active Vehicles includes: 25 standard buses
8 low floor buses

KINGSTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/07/1999				
Adults	\$1.75	\$1.60	\$60.00	Over 18 years
Children	Free			5 years and under
Students	\$1.20	\$1.10	\$41.00	6-18 years
Seniors	\$1.20	\$1.10	\$41.00	Over 65 years
Other: Disabled	\$1.20	\$1.10	\$41.00	
Blind - 95% off	Free			
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK
Standard Motor Buses	25	4	14.0	
Low Floor Motor Buses	8		3.0	
Articulated Motor Buses				Mechanics (Vehicle Maintenance)
Trolley Buses				Other Vehicle Maintenance
Small / Community Bus				Plant Maintenance
Light Rail Vehicles				General and Administration
Heavy Rail Vehicles				TOTAL EMPLOYEES
Commuter Rail Vehicles				68.0
Other:				12.0
TOTAL	33	4	N/A	
OPERATING DATA		1999	2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	1,736,050	2,083,618		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	1,736,050	2,096,708		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 47%
Revenue Vehicle Hours		95,650		Municipal Operating Contribution / Capita \$27.29
Total Vehicle Hours		95,888		Net Dir. Oper. Cost / Reg. Serv. Pass. * \$1.52
Operator Paid Hours	111,867	124,800		AVERAGE FARE
Mechanic Paid Hours	10,400	10,400		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. * \$1.31
Total Employee Paid Hours	144,705	159,120		\$1.30
Adult Passenger Trips	835,926	1,016,960		COST EFFECTIVENESS
Concession Fare Trips	1,049,484	1,350,689		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. * \$2.87
Concession Fare Trips Detail:				\$2.39
Child Passenger Trips				
Student Passenger Trips	249,448	272,469		
Senior Passenger Trips	169,997	191,544		
REGULAR SERVICE PASSENGER TRIPS *	1,885,410	2,367,649		COST EFFICIENCY
Regular Service Passenger Kms				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$58.96
Auxiliary Serv. Pass. Trips	49	61		
Transportation Operations Expenses	\$2,977,101	\$2,887,660		SERVICE UTILIZATION
Fuel/Energy Exp. for Vehicles	\$467,000	\$648,889		Reg. Serv. Pass. / Capita 17.95
Vehicle Maintenance Expenses	\$1,322,990	\$1,569,717		Reg. Serv. Pass. / Rev. Veh. Hrs. 22.54
Plant Maintenance Expenses	\$330,066	\$393,735		24.75
General/Administration Expenses	\$323,253	\$153,349		
TOTAL DIRECT OPERATING EXPENSES	\$5,420,410	\$5,653,350		VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 52,608
Total Operating Expenses	\$5,420,410	\$5,653,757		63,537
REGULAR SERV. PASS. REVENUES	\$2,468,095	\$3,072,529		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$2,553,695	\$3,178,543		Rev. Veh. Hrs. / Operator Paid Hrs. 0.77
Total Revenues	\$2,553,695	\$3,178,543		
NET DIRECT OPERATING COST	\$2,866,715	\$2,474,807		TOP WAGE RATES
NET OPERATING COST	\$2,866,715	\$2,475,214		Operators \$17.27
Provincial Operating Contribution				Mechanics \$19.60
Municipal Operating Contribution				\$17.62
Other Operating Contributions				\$19.59
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES	\$166,000	\$178,000		
TOTAL CAPITAL FUNDING	\$166,000	\$178,000		
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				
				Notes:
				* 39 day strike in 1999. Some routes streamlined during June 2000.

KITCHENER

Transit Contact: Mr. Don Snow
Director, Transit Services

Statistical Contact: Mr. Blair Allen
Transit Planner

Tel: (519) 575-4022 Fax: (519) 575-4449
E-mail: N/A

SYSTEM HIGHLIGHTS: _____

- System established: 13/06/1889
- Municipal Population: 286,100
- Serves: City of Kitchener, City of Waterloo
- Service Area Population: 276,615
- Service area size:
- Adult Cash Fare:
- Service provided by: Municipal Department
- Ridership - Revenue Passengers:
- Boardings (including transfers):
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity
- Union Affiliations: CAW 4304 (Operators)
CAW 4304 (Mechanics)
CUPE 791 (Administration)

REMARKS: _____

- On June 23, 1999 the Region of Waterloo Council approved the Regional assumption on January 1, 2000 of the conventional transit services and specialized transit services - including Cambridge Transit, Kitchener Transit and Project Lift.

KITCHENER

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date:

Adults
Children
Students
Seniors



VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
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Standard Motor Buses						Operators	
Low Floor Motor Buses						Other Transportation Operations	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	
Trolley Buses						Other Vehicle Maintenance	
Small / Community Bus						Plant Maintenance	
Light Rail Vehicles						General and Administration	
Heavy Rail Vehicles						TOTAL EMPLOYEES	
Commuter Rail Vehicles							
Other:							
TOTAL			N/A				

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
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Revenue Vehicle Kilometres	5,673,216		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	5,974,180		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	59%	
Revenue Vehicle Hours	276,827		Municipal Operating Contribution / Capita	\$18.88	
Total Vehicle Hours	290,711		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.94	

Operator Paid Hours	380,224		AVERAGE FARE		
Mechanic Paid Hours	41,600		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.28	
Total Employee Paid Hours	528,502				

Adult Passenger Trips	4,231,850		COST EFFECTIVENESS		
Concession Fare Trips	4,005,247		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.28	
Concession Fare Trips Detail:					
Child Passenger Trips	3,636,949		COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$64.73	
Senior Passenger Trips	368,298				

REGULAR SERVICE PASSENGER TRIPS	8,237,097		SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	29.78	
Auxiliary Serv. Pass. Trips	43,976		Reg. Serv. Pass. / Rev. Veh. Hrs.	29.76	

Transportation Operations Expenses	\$10,705,132		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$1,552,552		Rev. Veh. Hrs. / Capita	1.00	
Vehicle Maintenance Expenses	\$3,929,752				
Plant Maintenance Expenses	\$979,455		AVERAGE SPEED		
General/Administration Expenses	\$1,651,898		Rev. Veh. Kms. / Rev. Veh. Hrs.	20.49	
TOTAL DIRECT OPERATING EXPENSES	\$18,818,789				

Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$18,818,789		Tot. Veh. Kms. / Active Vehicles	52,405	

REGULAR SERV. PASS. REVENUES	\$10,525,382		LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$11,115,741		Rev. Veh. Hrs. / Operator Paid Hrs.	0.73	
Total Revenues	\$11,115,741				

NET DIRECT OPERATING COST	\$7,703,048		TOP WAGE RATES		
NET OPERATING COST	\$7,703,048		Operators	\$17.15	

Provincial Operating Contribution			Mechanics	\$19.91	
Municipal Operating Contribution	\$5,221,135				
Other Operating Contributions	\$2,481,915				
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					

TOTAL CAPITAL EXPENDITURES	\$382,414	
TOTAL CAPITAL FUNDING	\$382,414	
Provincial Capital Contribution		
Municipal Capital Contribution	\$382,414	
Other Capital Contributions		

Notes:

* On June 23, 1999 the Region of Waterloo Council approved the Regional assumption on January 1, 2000 of the conventional transit services and specialized transit services - including Cambridge Transit, Kitchener Transit and Project Lift.

LEAMINGTON

Transit Contact: Mr. Paul Anthony
Manager of Culture and Recreation

Statistical Contact: Mr. Paul Anthony
Manager of Culture and Recreation

Tel: (519) 322-2337 Fax: (519) 322-2407
E-mail: leamtown@mnsi.net

SYSTEM HIGHLIGHTS:

- System established: 01/10/1985
- Municipal Population: 15,000
- Serves: Town of Leamington
- Service Area Population: 15,000
- Service area size:
- Adult Cash Fare: \$1.25
- Service provided by: Municipal Department, under contract with C.A. Bailey Ltd.
- Ridership - Revenue Passengers: 14,600
- Boardings (including transfers): 14,600
- Hours of Service:

Monday	09:00 - 17:00
Tuesday	09:00 - 17:00
Wednesday	09:00 - 17:00
Thursday	09:00 - 17:00
Friday	09:00 - 17:00
Saturday	09:00 - 17:00
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$59,746
- Total Direct Operating Expenses: \$99,000
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Energy Consumption: Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 1 standard bus

LEAMINGTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/08/1997				
Adults	\$1.25	\$1.14		
Children	\$0.80			12 years and under; if with adult 1st child free
Students	\$1.00			
Seniors	\$1.25			

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	1		10.0	1	1	Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL	1		N/A	1	1			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	55,255	57,664	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	62,550	62,550	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	69%	60%
Revenue Vehicle Hours	2,158	2,187	Municipal Operating Contribution / Capita	\$2.05	\$2.62
Total Vehicle Hours	2,536	2,536	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.92	\$2.69
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.22	\$1.25
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.19	\$6.78
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$39.04	\$39.04
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	16,000	14,600	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	1.07	0.97
Auxiliary Serv. Pass. Trips *	11,500	9,659	Reg. Serv. Pass. / Rev. Veh. Hrs.	7.41	6.68
Transportation Operations Expenses	\$99,000	\$99,000	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.14	0.15
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hrs.	25.60	26.37
TOTAL DIRECT OPERATING EXPENSES	\$99,000	\$99,000	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	62,550	62,550
Total Operating Expenses	\$99,000	\$99,000			
REGULAR SERV. PASS. REVENUES	\$19,468	\$18,280	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$68,233	\$59,746	Rev. Veh. Hrs. / Operator Paid Hrs.		
Total Revenues	\$68,233	\$59,746			
NET DIRECT OPERATING COST	\$30,767	\$39,254	TOP WAGE RATES		
NET OPERATING COST	\$30,767	\$39,254	Operators		
Provincial Operating Contribution			Mechanics		
Municipal Operating Contribution					
Other Operating Contributions			Notes:		
Provincial Debt Service Contribution					
Municipal Debt Service Contribution			* Effective September 2000, one local school board discontinued contract with transit service.		
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

LINDSAY

Transit Contact: Mr. Randy Robinson
Manager of Municipal Works

Statistical Contact: Ms. Dianne Williams
Administrative Assistant

Tel: (705) 324-5301 Fax: (705) 324-1155
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/02/1977
- Serves: Lindsay
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
CUPE 855 (Mechanics)

- Municipal Population: 20,000
- Service Area Population: 20,000
- Adult Cash Fare:
- Ridership - Revenue Passengers:
- Boardings (including transfers):
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

REMARKS:

- 2000 data for Lindsay Transit were not available.

LINDSAY

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date:

Adults
Children
Students
Seniors

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
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Standard Motor Buses						Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
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Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		30%
Revenue Vehicle Hours	5,988		Municipal Operating Contribution / Capita		\$8.28
Total Vehicle Hours	5,988		Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.44

Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.07
Total Employee Paid Hours					

Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.94
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		\$39.73
Senior Passenger Trips					

REGULAR SERVICE PASSENGER TRIPS	48,124		SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita		2.41
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.		8.04

Transportation Operations Expenses	\$169,800		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$18,275		Rev. Veh. Hrs. / Capita		0.30
Vehicle Maintenance Expenses	\$35,229				

Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses	\$14,600		Rev. Veh. Kms. / Rev. Veh. Hrs.		

TOTAL DIRECT OPERATING EXPENSES	\$237,904		VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles		

Total Operating Expenses	\$237,904		LABOUR PRODUCTIVITY		
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REGULAR SERV. PASS. REVENUES	\$51,395		Rev. Veh. Hrs. / Operator Paid Hrs.		
TOTAL OPERATING REVENUES	\$72,395				

Total Revenues	\$72,395		TOP WAGE RATES		
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NET DIRECT OPERATING COST	\$165,509		Operators		\$14.38
NET OPERATING COST	\$165,509		Mechanics		\$19.97

Provincial Operating Contribution					
Municipal Operating Contribution					

Other Operating Contributions					
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Provincial Debt Service Contribution					
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Municipal Debt Service Contribution					
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TOTAL CAPITAL EXPENDITURES					
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TOTAL CAPITAL FUNDING					
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Provincial Capital Contribution					
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Municipal Capital Contribution					
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Other Capital Contributions					
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Notes:

* 2000 data for Lindsay Transit were not available.

LONDON

Transit Contact: Mr. L.E. Ducharme
General Manager

Statistical Contact: Ms. Kelly Paleczny
Director of Finance & Administration

Tel: (519) 451-1340 x366 Fax: (519) 451-0153
E-mail: ltc@golden.net

SYSTEM HIGHLIGHTS:

- System established: 1875
- Municipal Population: 343,270
- Serves: City of London
- Service Area Population: 337,111
- Service area size: 166.00 square kilometres
- Adult Cash Fare: \$2.25
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 15,232,200
- Boardings (including transfers): 17,364,708
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	08:00 - 23:00
Sunday	09:00 - 23:00
Holidays	09:00 - 23:00
- Total Operating Revenues: \$19,717,000
- Total Direct Operating Expenses: \$29,424,400
- Energy Consumption:

Diesel	4,301,400 litres
Gasoline	
Propane	
Natural Gas	2,513,600 cubic-metres
Electricity	
- Active Vehicles includes: 117 standard buses
43 low floor buses
8 community buses
- Union Affiliations: ATU 741 (Operators)
ATU 741 (Mechanics)

LONDON



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester pass	CRITERIA
Effective Date: 01/03/2000					
Adults	\$2.25	\$1.55	\$65.00		
Children	\$1.10	\$0.85			5 years to Grade 6
Students	\$2.25	\$1.25			Grade 7 to OAC
Seniors	\$2.25	\$1.15	\$46.00		65 years and over
Other: Post-secondary Tuition pass			\$57.00	8 months - \$95	Full time UWO + Fanshawe; Full-time
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	117	7	14.9	97	79
Low Floor Motor Buses	43		3.6	30	20
Articulated Motor Buses					Mechanics (Vehicle Maintenance)
Trolley Buses					Other Vehicle Maintenance
Small / Community Bus	8		3.4	6	4
Light Rail Vehicles					Plant Maintenance
Heavy Rail Vehicles					General and Administration
Commuter Rail Vehicles					TOTAL EMPLOYEES
Other:					434.0
TOTAL	168	7	N/A	133	103
OPERATING DATA		1999		2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		9,572,000		9,599,200	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		10,272,000		10,354,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 67% 67%
Revenue Vehicle Hours		479,900		483,100	Municipal Operating Contribution / Capita \$30.08 \$31.91
Total Vehicle Hours		534,500		535,100	Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.62 \$0.64
Operator Paid Hours		641,042		641,205	AVERAGE FARE
Mechanic Paid Hours		90,709		93,037	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.17 \$1.21
Total Employee Paid Hours		914,469		913,582	
Adult Passenger Trips		7,835,500		7,781,800	COST EFFECTIVENESS
Concession Fare Trips		6,778,300		7,450,400	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$1.87 \$1.93
Concession Fare Trips Detail:					
Child Passenger Trips		217,600		211,700	COST EFFICIENCY
Student Passenger Trips		5,838,900		6,438,400	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$51.11 \$54.99
Senior Passenger Trips		721,800		731,700	
REGULAR SERVICE PASSENGER TRIPS	14,613,800		15,232,200		SERVICE UTILIZATION
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita 44.47 45.18
Auxiliary Serv. Pass. Trips		348,000		180,100	Reg. Serv. Pass. / Rev. Veh. Hrs. 30.45 31.53
Transportation Operations Expenses		\$15,601,300		\$16,086,000	AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles		\$2,191,000		\$2,785,300	Rev. Veh. Hrs. / Capita 1.46 1.43
Vehicle Maintenance Expenses		\$5,742,900		\$6,672,700	AVERAGE SPEED
Plant Maintenance Expenses		\$1,606,400		\$1,665,000	Rev. Veh. Kms. / Rev. Veh. Hrs. 19.95 19.87
General/Administration Expenses		\$2,177,100		\$2,215,400	
TOTAL DIRECT OPERATING EXPENSES	\$27,318,700		\$29,424,400		VEHICLE UTILIZATION
Debt Service Payment					Tot. Veh. Kms. / Active Vehicles 58,697 61,631
Total Operating Expenses		\$29,627,500		\$31,717,700	
REGULAR SERV. PASS. REVENUES	\$17,150,400		\$18,363,800		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$18,282,900		\$19,717,000		Rev. Veh. Hrs. / Operator Paid Hrs. 0.75 0.75
Total Revenues		\$19,640,500		\$20,572,200	
NET DIRECT OPERATING COST		\$9,035,800		\$9,707,400	TOP WAGE RATES
NET OPERATING COST		\$9,987,000		\$11,145,500	Operators \$17.41 \$17.41
Provincial Operating Contribution					Mechanics \$19.47 \$19.47
Municipal Operating Contribution		\$9,885,500		\$10,757,400	
Other Operating Contributions		\$101,500		\$388,100	
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$820,936		\$1,289,200	
TOTAL CAPITAL FUNDING		\$820,936		\$720,600	
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
		\$820,936		\$720,600	

LOYALIST TOWNSHIP

Transit Contact: Mr. David C. Thompson
Township Engineer

Statistical Contact: Mr. David C. Thompson
Township Engineer

Tel: (613) 386-7351 x118 Fax: (613) 386-3833
E-mail: engineer@loyalist-township.on.ca

SYSTEM HIGHLIGHTS:

- System established:
 - Serves: Loyalist Township
 - Service area size:
 - Service provided by: Municipal Department, under contract with Laidlaw Transit
 - Hours of Service:

Monday	07:00 - 18:30
Tuesday	07:00 - 18:30
Wednesday	07:00 - 18:30
Thursday	07:00 - 18:30
Friday	07:00 - 18:30
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
 - Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- | | |
|------------------------------------|---|
| • Municipal Population: | 14,551 |
| • Service Area Population: | 8,000 |
| • Adult Cash Fare: | \$1.75 |
| • Ridership - Revenue Passengers: | 74,429 |
| - Boardings (including transfers): | 74,429 |
| • Total Operating Revenues: | \$80,200 |
| • Total Direct Operating Expenses: | \$192,800 |
| • Energy Consumption: | Diesel
Gasoline
Propane
Natural Gas
Electricity |
| • Active Vehicles includes: | 1 standard bus
1 community bus |

REMARKS:

- Effective June 4, 2001, operation of system (one bus) will be contracted to the City of Kingston. For the duration of this contract, Loyalist Township will not own a bus as the existing bus will be sold to the City of Kingston.

LOYALIST TOWNSHIP

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: / /			
Adults	\$1.75	\$1.60	\$60.00
Children			
Students	\$1.20	\$1.10	\$41.00
Seniors	\$1.20	\$1.10	\$41.00

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	1		15.0	1	1	Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus	1		26.0			Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL	2		N/A	1	1			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	100,000	93,600	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	100,000	101,400	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	38 %	42 %
Revenue Vehicle Hours	3,603	3,517	Municipal Operating Contribution / Capita	\$8.08	\$8.21
Total Vehicle Hours	3,603	3,829	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.70	\$1.51
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.01	\$1.05
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.74	\$2.59
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$53.76	\$50.35
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	70,806	74,429	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	8.85	9.30
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	19.65	21.16
Transportation Operations Expenses	\$174,410	\$173,600	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.45	0.44
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses	\$19,290	\$19,200	Rev. Veh. Kms. / Rev. Veh. Hrs.	27.75	26.61
TOTAL DIRECT OPERATING EXPENSES	\$193,700	\$192,800	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	50,000	50,700
Total Operating Expenses	\$193,700	\$192,800	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$71,200	\$77,800	Rev. Veh. Hrs. / Operator Paid Hrs.		
TOTAL OPERATING REVENUES	\$73,600	\$80,200	TOP WAGE RATES		
Total Revenues	\$73,600	\$80,200	Operators		
NET DIRECT OPERATING COST	\$120,100	\$112,600	Mechanics		
NET OPERATING COST	\$120,100	\$112,600			
Provincial Operating Contribution	\$41,300	\$41,300			
Municipal Operating Contribution	\$64,600	\$65,700			
Other Operating Contributions	\$21,400	\$9,500			
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

MARKHAM

Transit Contact: Ms. Irene McNeil
Transit Manager

Statistical Contact: Ms. Mary-Lou Johnston
Transit Supervisor

Tel: (905) 477-7000 x4610 Fax: (905) 475-4709
E-mail: mjohnston@city.markham.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/06/1973
- Municipal Population: 197,500
- Serves: Town of Markham
- Service Area Population: 197,500
- Service area size: 66.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department, under contract with Miller Transit, Student Express, TTC, Richmond Hill Transit
- Ridership - Revenue Passengers: 3,007,308
- Boardings (including transfers): 4,007,238
- Hours of Service:

Monday	05:45 - 01:00
Tuesday	05:45 - 01:00
Wednesday	05:45 - 01:00
Thursday	05:45 - 01:00
Friday	05:45 - 02:00
Saturday	07:30 - 02:00
Sunday	08:45 - 24:00
Holidays	08:45 - 24:00
- Total Operating Revenues: \$5,744,334
- Total Direct Operating Expenses: \$8,105,665
- Energy Consumption: Diesel 1,354,973 litres
Gasoline
Propane
Natural Gas
Electricity
- Union Affiliations: non-Union (Operators)
non-Union (Mechanics)
CUPE 1219 (Administration)
- Active Vehicles includes: 41 standard buses
13 low floor buses
- Disruption during 1999: TTC strike
Start Date: 19/04/1999
End Date: 21/04/1999
Duration: 3.0 days

REMARKS:

- Markham Transit operates 7 routes and contracts 6 routes to the TTC and 2 to Richmond Hill Transit. GO Transit operates the Yonge 'C' and Bayview GO bus service. Markham Transit operates 2 Express Services operating to/from Finch. There are Unionville GO and Markham GO shuttles. Off-peak and evening local services are operated by our contractor - Student Express Transportation services.

MARKHAM

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Monthly pass - 5 days
Effective Date: 01/01/1996				
Adults	\$2.00	\$1.60	\$64.00	
Children	\$1.25	\$1.00		
Students	\$1.50	\$1.25	\$49.00	\$44
Seniors	\$1.25	\$1.25		
Other: Express tickets	\$2.40	\$2.00		
GTA Weekly - \$36.25				

VEHICLES (2000) *	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000) *	FULL-TIME	PART-TIME
Standard Motor Buses	41	2	11.0	39	10	Operators	29.0	34.0
Low Floor Motor Buses	13		2.0	13	6	Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	5.0	
Trolley Buses						Other Vehicle Maintenance	2.0	
Small / Community Bus						Plant Maintenance	1.0	1.0
Light Rail Vehicles						General and Administration	7.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	44.0	35.0
Commuter Rail Vehicles								
Other:								
TOTAL	54	2	N/A	52	16			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres *	3,248,703	3,002,752	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,717,503	3,482,752	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	70 %	71 %
Revenue Vehicle Hours *	105,894	112,765	Municipal Operating Contribution / Capita	\$11.52	\$11.96
Total Vehicle Hours	107,074	113,733	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.75	\$0.79
Operator Paid Hours *	116,516	126,560	AVERAGE FARE		
Mechanic Paid Hours *	12,000	12,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.74	\$1.84
Total Employee Paid Hours *	153,116	159,400			
Adult Passenger Trips	2,172,509	2,228,415	COST EFFECTIVENESS		
Concession Fare Trips	758,660	778,893	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.53	\$2.70
Concession Fare Trips Detail:					
Child Passenger Trips	101,095	103,593	COST EFFICIENCY		
Student Passenger Trips	556,470	571,707	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$69.20	\$71.27
Senior Passenger Trips	101,095	103,593			
REGULAR SERVICE PASSENGER TRIPS	2,931,169	3,007,308	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	15.35	15.23
Auxiliary Serv. Pass. Trips	9,337	8,050	Reg. Serv. Pass. / Rev. Veh. Hrs.	27.68	26.67
Transportation Operations Expenses	\$6,910,723	\$7,416,280	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.55	0.57
Vehicle Maintenance Expenses	\$43,437	\$58,297	AVERAGE SPEED		
Plant Maintenance Expenses			Rev. Veh. Kms. / Rev. Veh. Hrs.	30.68	26.63
General/Administration Expenses	\$455,149	\$631,088	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$7,409,309	\$8,105,665	Tot. Veh. Kms. / Active Vehicles *	51,834	47,787
Debt Service Payment					
Total Operating Expenses	\$7,409,309	\$8,105,665	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$5,091,567	\$5,548,188	Rev. Veh. Hrs. / Operator Paid Hrs. *	0.76	0.73
TOTAL OPERATING REVENUES	\$5,208,803	\$5,744,334			
Total Revenues	\$5,208,803	\$5,744,334	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$2,200,506	\$2,361,331	Operators	\$17.00	\$17.10
NET OPERATING COST	\$2,200,506	\$2,361,331	Mechanics	\$23.00	\$22.58
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution			* Does not include TTC and Richmond Hill contracted services for 1999 and 2000.		
TOTAL CAPITAL EXPENDITURES	\$2,781,969	\$531,608			
TOTAL CAPITAL FUNDING	\$2,781,969	\$531,608			
Provincial Capital Contribution			* Revenue Vehicle Kilometres and Hours include Miller Transit, TTC, Student Express, and Richmond Hill contracted services.		
Municipal Capital Contribution					
Other Capital Contributions					

MIDLAND

Transit Contact: Mr. Mike Kenney
Mgr of Public Works, Transit Coordinator

Statistical Contact: Mr. Mike Kenney
Mgr of Public Works, Transit Coordinator

Tel: (705) 526-4275 Fax: (705) 526-9971
E-mail: towneng@town.midland.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1974
- Serves: Town of Midland
- Service area size: 30.20 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	07:15 - 17:15
Tuesday	07:15 - 17:15
Wednesday	07:15 - 17:15
Thursday	07:15 - 17:15
Friday	07:15 - 17:15
Saturday	09:15 - 16:15
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
OPSEU 328 (Mechanics)

- Municipal Population: 16,500
- Service Area Population: 13,500
- Adult Cash Fare: \$1.25
- Ridership - Revenue Passengers: 46,073
- Boardings (including transfers): 46,073
- Total Operating Revenues: \$53,589
- Total Direct Operating Expenses: \$123,754
- Energy Consumption: Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 2 standard buses

REMARKS:

- On May 31, 1999, the Town of Midland assumed full operations of the transit system, terminating its contract with Penetang Midland Coach Lines.

MIDLAND

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 31/05/1999				
Adults	\$1.25	\$1.00		
Children	\$1.00	\$0.75		under 60"
Students	\$1.00	\$0.75		student card
Seniors	\$1.00	\$0.75		over 65 years
VEHICLES (2000)				
Standard Motor Buses	2	19.0	1	1
Low Floor Motor Buses				Operators
Articulated Motor Buses				Other Transportation Operations
Trolley Buses				Mechanics (Vehicle Maintenance)
Small / Community Bus				Other Vehicle Maintenance
Light Rail Vehicles				Plant Maintenance
Heavy Rail Vehicles				General and Administration
Commuter Rail Vehicles				TOTAL EMPLOYEES
Other:				
TOTAL	2	N/A	1	1
OPERATING DATA				
		1999	2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	73,362	73,362		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	73,362	73,362		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 33 % 43 %
Revenue Vehicle Hours	3,257	3,257		Municipal Operating Contribution / Capita \$7.87 \$5.20
Total Vehicle Hours	3,257	3,257		Net Dir. Oper. Cost / Reg. Serv. Pass. \$2.21 \$1.52
Operator Paid Hours				AVERAGE FARE
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.01 \$1.15
Total Employee Paid Hours				
Adult Passenger Trips				COST EFFECTIVENESS
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.28 \$2.69
Concession Fare Trips Detail:				
Child Passenger Trips				COST EFFICIENCY
Student Passenger Trips				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$48.41 \$38.00
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS	48,012	46,073		SERVICE UTILIZATION
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita 3.56 3.41
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs. 14.74 14.15
Transportation Operations Expenses *	\$105,769	\$69,599		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$17,750	\$22,640		Rev. Veh. Hrs. / Capita 0.24 0.24
Vehicle Maintenance Expenses	\$23,425	\$16,357		AVERAGE SPEED
Plant Maintenance Expenses	\$6,859	\$13,592		Rev. Veh. Kms. / Rev. Veh. Hrs. 22.52 22.52
General/Administration Expenses	\$3,863	\$1,566		
TOTAL DIRECT OPERATING EXPENSES *	\$157,666	\$123,754		VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 36,681 36,681
Total Operating Expenses	\$157,666	\$123,754		
REGULAR SERV. PASS. REVENUES	\$48,729	\$53,004		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$51,356	\$53,589		Rev. Veh. Hrs. / Operator Paid Hrs.
Total Revenues	\$51,356	\$53,589		
NET DIRECT OPERATING COST	\$106,310	\$70,165		TOP WAGE RATES
NET OPERATING COST	\$106,310	\$70,165		Operators
Provincial Operating Contribution				Mechanics
Municipal Operating Contribution				
Other Operating Contributions				Notes:
Provincial Debt Service Contribution				* On May 31, 1999, the Town of Midland assumed full operations of the transit system, terminating its contract with Penetang Midland Coach Lines.
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES				
TOTAL CAPITAL FUNDING				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

MILTON

Transit Contact: Mr. Phillip Antoniow
Coordinator, Engineering and Transit

Statistical Contact: Mr. Phillip Antoniow
Coordinator, Engineering and Transit

Tel: (905) 878-7211 Fax: (905) 878-6995
E-mail: phiant@town.milton.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1990
- Serves: Town of Milton
- Service area size:
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:

Monday	06:00 - 19:30
Tuesday	06:00 - 19:30
Wednesday	06:00 - 19:30
Thursday	06:00 - 19:30
Friday	06:00 - 19:30
Saturday	09:00 - 15:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-Union (Operators)
Non-Union (Mechanics)

- Municipal Population: 34,000
- Service Area Population: 24,000
- Adult Cash Fare: \$1.50
- Ridership:
 - Revenue Passengers: 17,500
 - Boardings (including transfers):
- Total Operating Revenues: \$31,000
- Total Direct Operating Expenses: \$261,000
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 3 community buses

REMARKS:

- Dial-a-bus has replaced fixed route service between 9 a.m. and 3 p.m. 1999 data for Milton Transit was not available.

MILTON



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: / /1998				
Adults	\$1.50	\$1.30	\$44.00	
Children	Free			Under 5 years
Students	\$1.50	\$1.00	\$30.00	
Seniors	\$1.50	\$1.20	\$40.00	

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses						Operators		2.0
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus	3			2	1	Plant Maintenance		
Light Rail Vehicles						General and Administration		1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES		3.0
Commuter Rail Vehicles								
Other:								
TOTAL	3		N/A	2	1			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)		12%
Revenue Vehicle Hours	2,912	2,912	Municipal Operating Contribution / Capita	\$9.58	
Total Vehicle Hours	2,912	2,912	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$13.14	
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.43
Total Employee Paid Hours					
Adult Passenger Trips	9,100	8,400	COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$14.91
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		\$89.63
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	17,500	78,750	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita		0.73
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.		6.01
Transportation Operations Expenses			AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		0.12
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hrs.		
TOTAL DIRECT OPERATING EXPENSES *	\$261,000		VEHICLE UTILIZATION		
Debt Service Payment	\$261,000		Tot. Veh. Kms. / Active Vehicles		
Total Operating Expenses *					
REGULAR SERV. PASS. REVENUES	\$25,000		LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$31,000		Rev. Veh. Hrs. / Operator Paid Hrs.		
Total Revenues	\$31,000				
NET DIRECT OPERATING COST			TOP WAGE RATES		
NET OPERATING COST			Operators		
Provincial Operating Contribution			Mechanics		
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

MISSISSAUGA

Transit Contact: Mr. W. Cunningham
Director of Transit

Statistical Contact: Mr. Leonard Occhiogrosso
Transit Planner

Tel: (905) 615-3812 Fax: (905) 615-3218
E-mail: leonard.occhiogrosso@city.mississauga.on

SYSTEM HIGHLIGHTS:

- System established: 01/01/1974
- Municipal Population: 600,000
- Serves: City of Mississauga
- Service Area Population: 600,000
- Service area size: 178.63 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 23,883,598
- Boardings (including transfers): 30,959,215
- Hours of Service:

Monday	04:30 - 03:00
Tuesday	04:30 - 03:00
Wednesday	04:30 - 03:00
Thursday	04:30 - 03:00
Friday	04:30 - 03:00
Saturday	04:30 - 02:00
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Total Operating Revenues: \$36,704,872
- Total Direct Operating Expenses: \$55,901,172
- Energy Consumption:

Diesel	10,779,288 litres
Gasoline	94,711 litres
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes:

193 standard buses
42 low floor buses
56 articulated buses
12 community buses
- Union Affiliations: ATU 1572 (Operators)
ATU 1572 (Mechanics)

MISSISSAUGA



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Weekly Pass	CRITERIA
Effective Date: 01/01/1999					
Adults	\$2.00	\$1.60		\$17.00	
Children	\$2.00	\$0.95			Grades 1 to 8
Students	\$2.00	\$1.45		\$15.50	Grades 9-13, University and College
Seniors	\$2.00	\$0.95			65 years and over
Other: Pre-schooler / Blind	Free				Preschooler with adult / Blind with CNIB card
GTA Weekly Pass				\$36.25	

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	193	1	11.0	159		Operators	504.0	
Low Floor Motor Buses	42		3.0	42		Other Transportation Operations	45.0	
Articulated Motor Buses	56		5.5	56		Mechanics (Vehicle Maintenance)	60.0	
Trolley Buses						Other Vehicle Maintenance	41.0	
Small / Community Bus	12		4.0			Plant Maintenance	12.0	
Light Rail Vehicles						General and Administration	48.0	22.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	710.0	22.0
Commuter Rail Vehicles								
Other:								
TOTAL	303	1	N/A	257	138			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	15,995,731	17,151,618	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	17,457,697	18,850,933	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	67%	66%
Revenue Vehicle Hours	730,694	763,048	Municipal Operating Contribution / Capita	\$27.78	\$31.60
Total Vehicle Hours	786,901	841,103	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.71	\$0.80
Operator Paid Hours	995,506	1,056,372	AVERAGE FARE		
Mechanic Paid Hours	102,261	119,097	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.37	\$1.46
Total Employee Paid Hours	1,377,910	1,486,429			
Adult Passenger Trips *	15,150,520	15,740,987	COST EFFECTIVENESS		
Concession Fare Trips	8,118,014	8,142,611	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.13	\$2.34
Concession Fare Trips Detail:					
Child Passenger Trips	504,433	477,990	COST EFFICIENCY		
Student Passenger Trips	4,514,839	4,473,862	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$63.05	\$66.46
Senior Passenger Trips	1,777,804	1,741,061			
REGULAR SERVICE PASSENGER TRIPS	23,268,534	23,883,598	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	39.54	39.81
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	31.84	31.30
			AMOUNT OF SERVICE		
Transportation Operations Expenses	\$32,029,277	\$34,762,030	Rev. Veh. Hrs. / Capita	1.24	1.27
Fuel/Energy Exp. for Vehicles	\$4,502,673	\$6,111,120			
Vehicle Maintenance Expenses	\$8,651,737	\$10,042,746	AVERAGE SPEED		
Plant Maintenance Expenses	\$1,947,484	\$2,413,815	Rev. Veh. Kms. / Rev. Veh. Hrs.	21.89	22.48
General/Administration Expenses	\$2,483,202	\$2,571,461			
TOTAL DIRECT OPERATING EXPENSES	\$49,614,373	\$55,901,172	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	57,616	62,214
Total Operating Expenses	\$49,614,373	\$55,901,172			
REGULAR SERV. PASS. REVENUES	\$31,761,451	\$34,840,944	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$33,014,227	\$36,704,872	Rev. Veh. Hrs. / Operator Paid Hrs.	0.73	0.72
Total Revenues	\$33,265,804	\$36,943,115			
NET DIRECT OPERATING COST	\$16,600,146	\$19,196,300	TOP WAGE RATES		
NET OPERATING COST	\$16,348,569	\$18,958,057	Operators	\$20.39	\$20.80
Provincial Operating Contribution			Mechanics	\$21.78	\$22.22
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution			* Adult Passenger Trips include cash paid riders for both years.		
TOTAL CAPITAL EXPENDITURES	\$292,845	\$315,992			
TOTAL CAPITAL FUNDING	\$292,845	\$315,992			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

NEWMARKET

Transit Contact: Ms. Sharon Doyle
Area Manager

Statistical Contact: Ms. Sharon Doyle
Area Manager

Tel: (905) 895-5193 Fax: (905) 853-9511
E-mail: sdoyle@town.newmarket.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1967
- Municipal Population: 65,000
- Serves: Newmarket
- Service Area Population: 65,000
- Service area size: 41.00 square kilometres
- Adult Cash Fare: \$1.60
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Ridership - Revenue Passengers: 822,000
- Boardings (including transfers): 1,274,100
- Hours of Service:

Monday	05:45 - 19:00
Tuesday	05:45 - 19:00
Wednesday	05:45 - 19:00
Thursday	05:45 - 19:00
Friday	05:45 - 19:00
Saturday	05:45 - 19:00
Sunday	09:00 - 24:00
Holidays	09:00 - 24:00
- Total Operating Revenues: \$933,872
- Total Direct Operating Expenses: \$1,677,321
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Energy Consumption: Diesel 375,118 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 11 standard buses
4 School Bus

NEWMARKET

Newmarket Transi

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER 3-month pass	CRITERIA
Effective Date: 01/01/1997					
Adults	\$1.60	\$1.60	\$56.00		
Children	\$1.00	\$1.00			
Students	\$1.60	\$1.60	\$48.00		
Seniors	\$1.60	\$1.60	\$32.00		
Other: Family Student	\$3.00				1 adult and 2 or more children Time restricted
		\$3.80		\$105.00	
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	11		6.0	11	7
Low Floor Motor Buses					Operators
Articulated Motor Buses					Other Transportation Operations
Trolley Buses					Mechanics (Vehicle Maintenance)
Small / Community Bus					Other Vehicle Maintenance
Light Rail Vehicles					Plant Maintenance
Heavy Rail Vehicles					General and Administration
Commuter Rail Vehicles					TOTAL EMPLOYEES
Other: School Bus	4		11.0	4	
TOTAL	15	N/A	11.0	15	7
OPERATING DATA		1999		2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		794,270		794,270	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		794,270		794,270	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)
Revenue Vehicle Hours		34,924		34,924	Municipal Operating Contribution / Capita
Total Vehicle Hours		34,924		34,924	Net Dir. Oper. Cost / Reg. Serv. Pass.
Operator Paid Hours		43,600		43,600	AVERAGE FARE
Mechanic Paid Hours		4,160		4,160	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.
Total Employee Paid Hours		51,920		51,920	
Adult Passenger Trips		196,007			COST EFFECTIVENESS
Concession Fare Trips		620,687			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.
Concession Fare Trips Detail:					
Child Passenger Trips		16,334			COST EFFICIENCY
Student Passenger Trips		555,352			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.
Senior Passenger Trips		48,674			
REGULAR SERVICE PASSENGER TRIPS	816,694		822,000		SERVICE UTILIZATION
Regular Service Passenger Kms	12,250,410		12,330,000		Reg. Serv. Pass. / Capita
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs.
Transportation Operations Expenses	\$1,518,039		\$1,518,039		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles					Rev. Veh. Hrs. / Capita
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$52,054		\$52,054		AVERAGE SPEED
General/Administration Expenses	\$107,228		\$107,228		Rev. Veh. Kms. / Rev. Veh. Hrs.
TOTAL DIRECT OPERATING EXPENSES	\$1,677,321		\$1,677,321		VEHICLE UTILIZATION
Debt Service Payment					Tot. Veh. Kms. / Active Vehicles
Total Operating Expenses	\$1,677,321		\$1,677,321		
REGULAR SERV. PASS. REVENUES	\$792,193		\$792,193		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$933,872		\$933,872		Rev. Veh. Hrs. / Operator Paid Hrs.
Total Revenues	\$933,872		\$933,872		
NET DIRECT OPERATING COST	\$743,449		\$743,449		TOP WAGE RATES
NET OPERATING COST	\$743,449		\$743,449		Operators
Provincial Operating Contribution					\$15.50
Municipal Operating Contribution					Mechanics
Other Operating Contributions					\$18.85
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					Notes:
TOTAL CAPITAL FUNDING					* The 2000 data for Newmarket Transit is based on the 1999 budget.
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

NIAGARA FALLS

Transit Contact: Mr. Terry Librock
General Manager

Statistical Contact: Mr. Terry Librock
General Manager

Tel: (905) 356-1179
E-mail: N/A

Fax: (905) 356-5576

SYSTEM HIGHLIGHTS:

- System established: 15/10/1960
- Municipal Population: 77,000
- Serves: City of Niagara Falls
- Service Area Population: 77,000
- Service area size: 80.91 square kilometres
- Adult Cash Fare: \$1.80
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 1,089,879
- Boardings (including transfers): 1,253,361
- Hours of Service:

Monday	05:35 - 24:00
Tuesday	05:35 - 24:00
Wednesday	05:35 - 24:00
Thursday	05:35 - 24:00
Friday	05:35 - 24:00
Saturday	07:00 - 19:30
Sunday	09:30 - 18:00
Holidays	09:30 - 18:00
- Total Operating Revenues: \$3,002,577
- Total Direct Operating Expenses: \$4,862,848
- Union Affiliations: ATU 1582 (Operators)
ATU 1582 (Mechanics)
- Energy Consumption: Diesel 1,040,073 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 29 standard buses

REMARKS:

- Casino Associate Shuttle - 1,000,000 passengers per year.

NIAGARA FALLS

NIAGARA TRANSIT

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/01/2000			
Adults	\$1.80	\$1.67	\$67.00
Children	\$0.80		
Students	\$1.55	\$1.43	\$52.00
Seniors	\$1.55	\$1.43	\$58.00
Other: Unemployed	\$1.55		

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	29		15.0	21	15	Operators	40.0	8.0
Low Floor Motor Buses						Other Transportation Operations	3.0	2.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	7.0	1.0
Trolley Buses						Other Vehicle Maintenance	9.0	2.0
Small / Community Bus						Plant Maintenance	1.0	
Light Rail Vehicles						General and Administration	3.0	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	63.0	14.0
Commuter Rail Vehicles								
Other:								
TOTAL	29		N/A	21	15			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	1,045,436	1,096,530	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,855,436	1,896,530	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	63%	62%
Revenue Vehicle Hours	45,522	46,546	Municipal Operating Contribution / Capita	\$11.54	\$12.77
Total Vehicle Hours	78,022	79,046	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.62	\$1.71
Operator Paid Hours	88,184	89,440	AVERAGE FARE		
Mechanic Paid Hours	17,192	17,550	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	\$1.26
Total Employee Paid Hours	143,313	144,755			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.35	\$4.46
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$59.60	\$61.52
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	1,069,401	1,089,879	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	13.90	14.15
Auxiliary Serv. Pass. Trips	1,004,659	1,003,396	Reg. Serv. Pass. / Rev. Veh. Hrs.	23.49	23.42
Transportation Operations Expenses	\$2,056,710	\$2,100,732	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$449,768	\$598,918	Rev. Veh. Hrs. / Capita	0.59	0.60
Vehicle Maintenance Expenses	\$1,624,539	\$1,662,482	AVERAGE SPEED		
Plant Maintenance Expenses	\$217,363	\$197,941	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.97	23.56
General/Administration Expenses	\$301,863	\$302,775			
TOTAL DIRECT OPERATING EXPENSES	\$4,650,243	\$4,862,848	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	66,266	65,398
Total Operating Expenses	\$4,650,243	\$4,862,848			
REGULAR SERV. PASS. REVENUES	\$1,296,603	\$1,370,460	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$2,917,830	\$3,002,577	Rev. Veh. Hrs. / Operator Paid Hrs.	0.52	0.52
Total Revenues	\$3,762,461	\$3,879,705			
NET DIRECT OPERATING COST	\$1,732,413	\$1,860,271	TOP WAGE RATES		
NET OPERATING COST	\$887,782	\$983,143	Operators	\$17.60	\$18.17
Provincial Operating Contribution			Mechanics	\$19.76	\$20.60
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$212,709	\$870,859			
TOTAL CAPITAL FUNDING	\$212,709	\$870,859			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

NORTH BAY

Transit Contact: Mr. Tim Jackson
Acting Manager of Transit

Statistical Contact: Ms. Jan Uyeda
Transportation Clerk

Tel: (705) 474-0626 Fax: (705) 476-5308
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1985
- Municipal Population: 56,000
- Serves: City of North Bay
- Service Area Population: 49,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 2,250,000
- Boardings (including transfers): 2,812,500
- Hours of Service:

Monday	06:30 - 24:00
Tuesday	06:30 - 24:00
Wednesday	06:30 - 24:00
Thursday	06:30 - 24:00
Friday	06:30 - 24:00
Saturday	06:30 - 24:00
Sunday	09:00 - 18:00
Holidays	N/A
- Total Operating Revenues: \$2,483,296
- Total Direct Operating Expenses: \$3,975,764
- Union Affiliations: CUPE 122 (Operators)
CUPE 122 (Mechanics)
- Energy Consumption: Diesel 1,229,503 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 26 standard buses

NORTH BAY

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 02/02/1998				
Adults	\$2.00	\$2.00	\$65.00	
Children	\$1.50	\$1.50	\$40.00	Under Grade 8
Students	\$1.75	\$1.75	\$50.00	Full-time
Seniors	\$1.50	\$1.50	\$40.00	Over 65 years
Other: Disabled	\$1.50	\$1.50	\$40.00	
Summer Day Pass - \$5				

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	26	2	12.1	16	13	Operators	38.0	9.0
Low Floor Motor Buses						Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	2.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	41.0	9.0
Commuter Rail Vehicles								
Other:								
TOTAL	26	2	N/A	16	13			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres *	1,464,079	1,625,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres *	1,610,487	1,625,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	63%	62%
Revenue Vehicle Hours	61,425	62,250	Municipal Operating Contribution / Capita	\$30.35	\$29.97
Total Vehicle Hours	67,568	62,250	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.65	\$0.66
Operator Paid Hours	83,479	90,604	AVERAGE FARE		
Mechanic Paid Hours *			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.08	\$1.10
Total Employee Paid Hours *	90,239	96,324			
Adult Passenger Trips	664,165		COST EFFECTIVENESS		
Concession Fare Trips	1,627,026		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.73	\$1.77
Concession Fare Trips Detail:					
Child Passenger Trips	210,313		COST EFFICIENCY		
Student Passenger Trips	1,416,713		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$58.70	\$63.87
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS *	2,291,191	2,250,000	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	46.76	45.92
Auxiliary Serv. Pass. Trips	5,182		Reg. Serv. Pass. / Rev. Veh. Hrs.	37.30	36.14
Transportation Operations Expenses	\$1,995,870	\$2,053,195	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$402,449	\$465,321	Rev. Veh. Hrs. / Capita	1.25	1.27
Vehicle Maintenance Expenses	\$1,272,351	\$1,272,468	AVERAGE SPEED		
Plant Maintenance Expenses	\$149,936	\$25,914	Rev. Veh. Kms. / Rev. Veh. Hrs.	23.84	26.10
General/Administration Expenses	\$145,526	\$158,866	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$3,966,132	\$3,975,764	Tot. Veh. Kms. / Active Vehicles	57,517	62,500
Debt Service Payment					
Total Operating Expenses	\$3,966,132	\$3,975,764	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$2,474,258	\$2,477,261	Rev. Veh. Hrs. / Operator Paid Hrs.	0.74	0.69
TOTAL OPERATING REVENUES	\$2,479,047	\$2,483,296			
Total Revenues	\$2,479,047	\$2,507,455	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$1,487,085	\$1,492,468	Operators	\$16.21	\$16.53
NET OPERATING COST	\$1,487,085	\$1,468,309	Mechanics	\$18.72	
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Notes:
* North Bay Transit contracted out vehicle maintenance services; therefore Total Employee Paid Hours does not include Mechanic Paid Hours in either year.

* Because of a computer malfunction, Revenue Vehicle Kilometres, Total Vehicle Kilometres and Regular Service Passenger Trips are estimated for 2000.

OAKVILLE

Transit Contact: Mr. Eric Pilon
Director of Transit Services

Statistical Contact: Ms. Joanne Phoenix
Planner / Analyst

Tel: (905) 845-6601 x3504 Fax: (905) 338-4166
E-mail: jphoenix@town.oakville.on.ca

SYSTEM HIGHLIGHTS:

- System established: 05/09/1972
- Municipal Population: 135,000
- Serves: Town of Oakville
- Service Area Population: 135,000
- Service area size: 76.50 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 2,100,019
- Boardings (including transfers): 2,520,023
- Hours of Service:

Monday	06:00 - 23:30
Tuesday	06:00 - 23:30
Wednesday	06:00 - 23:30
Thursday	06:00 - 23:30
Friday	06:00 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$3,383,137
- Total Direct Operating Expenses: \$7,211,288
- Energy Consumption: Diesel 1,544,383 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 38 standard buses
18 low floor buses
3 community buses

- Union Affiliations: CAW 1256 (Operators)
CAW 1256 (Mechanics)
CUPE 1329 (Administrative staff)

- Disruption during 1999: snow storm

Duration: 1.0 days

OAKVILLE**OAKVILLE TRANSIT**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 12/04/1999				
Adults	\$2.00	\$1.60	\$58.00	19-64 years
Children	Free			5 years and below
Students	\$2.00	\$1.35	\$50.00	6-18 years
Seniors	\$2.00	\$1.10	\$40.00	65 years and over
Other: Day Pass - \$4 GO with Gus Pass			\$20.00	GO Integration
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK
Standard Motor Buses	38	9		BASE
Low Floor Motor Buses	18		1.8	
Articulated Motor Buses				
Trolley Buses				
Small / Community Bus	3		11.7	2
Light Rail Vehicles				2
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	59	9	N/A	48
				20
OPERATING DATA		1999		2000
Revenue Vehicle Kilometres	2,757,162	2,730,825	PERFORMANCE INDICATORS	
Total Vehicle Kilometres	2,757,162	2,730,825	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	49%
Revenue Vehicle Hours	110,140	113,529	Municipal Operating Contribution / Capita	\$25.21
Total Vehicle Hours	126,342	127,613	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.75
Operator Paid Hours	157,808	159,622	AVERAGE FARE	
Mechanic Paid Hours	12,128	12,338	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55
Total Employee Paid Hours	208,628	210,571		\$1.49
Adult Passenger Trips	925,020	1,051,623	COST EFFECTIVENESS	
Concession Fare Trips	1,025,388	1,048,396	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.42
Concession Fare Trips Detail:				\$3.43
Child Passenger Trips			COST EFFICIENCY	
Student Passenger Trips	218,617	219,274	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$52.80
Senior Passenger Trips	122,953	127,269		\$56.51
REGULAR SERVICE PASSENGER TRIPS *	1,950,408	2,100,019	SERVICE UTILIZATION	
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	14.45
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	17.71
Transportation Operations Expenses	\$4,071,028	\$4,362,877	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$639,230	\$881,952	Rev. Veh. Hrs. / Capita	0.82
Vehicle Maintenance Expenses	\$1,348,865	\$1,274,014	AVERAGE SPEED	
Plant Maintenance Expenses	\$288,596	\$208,033	Rev. Veh. Kms. / Rev. Veh. Hrs.	25.03
General/Administration Expenses	\$322,672	\$484,412	VEHICLE UTILIZATION	
TOTAL DIRECT OPERATING EXPENSES	\$6,670,391	\$7,211,288	Tot. Veh. Kms. / Active Vehicles	46,732
Debt Service Payment				46,285
Total Operating Expenses	\$6,670,391	\$7,211,288	LABOUR PRODUCTIVITY	
REGULAR SERV. PASS. REVENUES	\$3,014,025	\$3,135,699	Rev. Veh. Hrs. / Operator Paid Hrs.	0.70
TOTAL OPERATING REVENUES	\$3,266,927	\$3,383,137		0.71
Total Revenues	\$3,266,927	\$3,383,137	TOP WAGE RATES	
NET DIRECT OPERATING COST	\$3,403,464	\$3,828,151	Operators	\$17.48
NET OPERATING COST	\$3,403,464	\$3,828,151	Mechanics	\$21.98
Provincial Operating Contribution				\$22.64
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES	\$5,482,950		Notes:	
TOTAL CAPITAL FUNDING	\$5,482,950			
Provincial Capital Contribution	\$4,089,125		* In January 1999, service was cancelled for one day, it impacted ridership for a few days.	
Municipal Capital Contribution	\$1,393,825			
Other Capital Contributions				

ORANGEVILLE

Transit Contact: Ms. Sonya Pritchard
Deputy Treasurer

Statistical Contact: Ms. Sonya Pritchard
Deputy Treasurer

Tel: (519) 941-0440 x235 Fax: (519) 941-9569
E-mail: spritchard@town.orangeville.on.ca

SYSTEM HIGHLIGHTS:

- System established: 02/12/1991
- Municipal Population: 25,000
- Serves: Town of Orangeville
- Service Area Population: 25,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department, under contract with Laidlaw Ltd.
- Ridership - Revenue Passengers: 38,000
- Boardings (including transfers): 38,000
- Hours of Service:

Monday	07:00 - 18:30
Tuesday	07:00 - 18:30
Wednesday	07:00 - 18:30
Thursday	07:00 - 18:30
Friday	07:00 - 18:30
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$63,412
- Total Direct Operating Expenses: \$261,632
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Active Vehicles includes: 3 low floor buses

ORANGEVILLE



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/06/2000				
Adults	\$2.00	\$1.70		
Children	Free			Under 5 years
Students	\$1.50	\$1.30		5-18 years old
Seniors	\$1.50	\$1.30		

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses						Operators		
Low Floor Motor Buses	3		4.0	2	2	Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL	3		N/A	2	2			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	26%	24%
Revenue Vehicle Hours	6,520	6,520	Municipal Operating Contribution / Capita	\$7.36	\$7.93
Total Vehicle Hours	6,520	6,520	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.41	\$5.22
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.40	\$1.48
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.96	\$6.89
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$36.59	\$40.13
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	40,000	38,000	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	1.67	1.52
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	6.13	5.83
Transportation Operations Expenses	\$159,200	\$165,763	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.27	0.26
Vehicle Maintenance Expenses	\$69,370	\$85,454	AVERAGE SPEED		
Plant Maintenance Expenses			Rev. Veh. Kms. / Rev. Veh. Hrs.		
General/Administration Expenses	\$10,013	\$10,415	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$238,583	\$261,632	Tot. Veh. Kms. / Active Vehicles		
Debt Service Payment			LABOUR PRODUCTIVITY		
Total Operating Expenses	\$238,583	\$261,632	Rev. Veh. Hrs. / Operator Paid Hrs.		
REGULAR SERV. PASS. REVENUES	\$56,075	\$56,285	TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$62,295	\$63,412	Operators		
Total Revenues	\$62,295	\$63,412	Mechanics		
NET DIRECT OPERATING COST	\$176,288	\$198,220			
NET OPERATING COST	\$176,288	\$198,220			
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

ORILLIA

Transit Contact: Mr. Mike Cox
Director of Administrative Services

Statistical Contact: Ms. Julia Hutchings

Tel: (705) 325-8434 Fax: (705) 325-5178
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1975
- Serves: City of Orillia
- Service area size:
- Service provided by: Municipal Department, under contract with Penetang-Midland Coach Lines Ltd.
- Hours of Service:

Monday	06:15 - 18:15
Tuesday	06:15 - 18:15
Wednesday	06:15 - 18:15
Thursday	06:15 - 18:15
Friday	06:15 - 18:15
Saturday	08:45 - 17:45
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

- Municipal Population: 27,000
- Service Area Population: 27,000
- Adult Cash Fare: \$1.25
- Ridership - Revenue Passengers: 220,000
- Boardings (including transfers): 220,000
- Total Operating Revenues: \$226,000
- Total Direct Operating Expenses: \$644,664
- Energy Consumption: Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 5 standard buses
2 low floor buses

ORILLIA

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/04/1999			
Adults	\$1.25	\$1.19	
Children	\$1.00	\$0.94	
Students	\$1.00	\$0.94	
Seniors	\$1.00	\$0.94	

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	5		12.0	4	3	Operators		
Low Floor Motor Buses	2		8.0	1	1	Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL	7		N/A	5	4			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	312,000	399,330	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	312,000	399,330	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	37 %	35 %
Revenue Vehicle Hours	13,320	13,311	Municipal Operating Contribution / Capita	\$14.56	\$15.39
Total Vehicle Hours	13,320	13,311	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.05	\$1.90
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.11	\$0.94
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.27	\$2.93
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$47.08	\$48.43
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	192,023	220,000	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	7.11	8.15
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	14.42	16.53
Transportation Operations Expenses	\$583,921	\$599,926	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.49	0.49
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses	\$43,177	\$44,738	Rev. Veh. Kms. / Rev. Veh. Hrs.	23.42	30.00
TOTAL DIRECT OPERATING EXPENSES	\$627,098	\$644,664	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	44,571	57,047
Total Operating Expenses	\$627,098	\$644,664			
REGULAR SERV. PASS. REVENUES	\$214,000	\$206,000	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$234,000	\$226,000	Rev. Veh. Hrs. / Operator Paid Hrs.		
Total Revenues	\$234,000	\$226,000			
NET DIRECT OPERATING COST	\$393,098	\$418,664	TOP WAGE RATES		
NET OPERATING COST	\$393,098	\$418,664	Operators		
Provincial Operating Contribution			Mechanics		
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

OSHAWA

Transit Contact: Mr. Robert K. Goody
General Manager

Statistical Contact: Mr. Robert K. Goody
General Manager

Tel: (905) 579-2471 x214 Fax: (905) 579-1050
E-mail: bgoody@city.oshawa.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1960
- Municipal Population: 142,000
- Serves: City of Oshawa
- Service Area Population: 142,000
- Service area size: 90.00 square kilometres
- Adult Cash Fare: \$1.75
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 3,223,965
- Boardings (including transfers): 3,691,750
- Hours of Service:

Monday	06:00 - 01:00
Tuesday	06:00 - 01:00
Wednesday	06:00 - 01:00
Thursday	06:00 - 01:00
Friday	06:00 - 01:00
Saturday	06:30 - 01:00
Sunday	10:00 - 21:30
Holidays	10:00 - 21:30
- Total Operating Revenues: \$4,272,366
- Total Direct Operating Expenses: \$8,475,883
- Union Affiliations: CAW 222 (Operators)
CAW 222 (Mechanics)
CAW 222 (Administration)
- Energy Consumption: Diesel 1,482,572 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 39 standard buses

REMARKS:

- New route: 15 Taunton was initiated on September 5, 2000 and then expanded to mid-day, evenings and Saturday on October 30, 2000.

OSHAWA

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/02/2000			
Adults	\$1.75	\$1.50	\$60.00
Children	\$1.00	\$0.88	\$35.00
Students	\$1.50	\$1.25	\$50.00
Seniors	\$1.00	\$0.88	\$35.00

VEHICLES (2000)	ACTIVE	STORED	Avg Age	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	39		12.0	31	22	Operators	62.0	2.0
Low Floor Motor Buses						Other Transportation Operations	7.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	11.0	
Trolley Buses						Other Vehicle Maintenance	8.0	
Small / Community Bus						Plant Maintenance	5.0	
Light Rail Vehicles						General and Administration	4.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	97.0	2.0
Commuter Rail Vehicles								
Other:								
TOTAL	39		N/A	31	22			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	2,255,500	2,316,477	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,729,404	2,435,425	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	56%	50%
Revenue Vehicle Hours	100,469	102,190	Municipal Operating Contribution / Capita	\$17.81	\$28.16
Total Vehicle Hours	100,469	128,960	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.92	\$1.30
Operator Paid Hours	126,880	130,347	AVERAGE FARE		
Mechanic Paid Hours	22,880	22,880	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.12	\$1.28
Total Employee Paid Hours	195,520	203,147			
Adult Passenger Trips	1,274,863	1,496,335	COST EFFECTIVENESS		
Concession Fare Trips	2,415,715	1,727,630	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.08	\$2.63
Concession Fare Trips Detail:					
Child Passenger Trips	123,735	120,657	COST EFFICIENCY		
Student Passenger Trips	1,948,776	1,281,647	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$76.39	\$65.72
Senior Passenger Trips	218,946	198,176			
REGULAR SERVICE PASSENGER TRIPS	3,690,578	3,223,965	SERVICE UTILIZATION		
Regular Service Passenger Kms	48,715,629	42,556,338	Reg. Serv. Pass. / Capita	25.99	22.70
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	36.73	31.55
Transportation Operations Expenses	\$4,216,455	\$4,422,813	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$638,050	\$1,000,713	Rev. Veh. Hrs. / Capita	0.71	0.72
Vehicle Maintenance Expenses	\$1,677,200	\$1,814,009			
Plant Maintenance Expenses	\$558,246	\$334,901	AVERAGE SPEED		
General/Administration Expenses	\$584,630	\$903,447	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.45	22.67
TOTAL DIRECT OPERATING EXPENSES	\$7,674,581	\$8,475,883	VEHICLE UTILIZATION		
Debt Service Payment	\$145,395	\$145,281	Tot. Veh. Kms. / Active Vehicles	66,571	62,447
Total Operating Expenses	\$7,819,976	\$8,642,791			
REGULAR SERV. PASS. REVENUES	\$4,148,220	\$4,117,899	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$4,278,448	\$4,272,366	Rev. Veh. Hrs. / Operator Paid Hrs.	0.79	0.78
Total Revenues	\$5,291,516	\$4,643,365			
NET DIRECT OPERATING COST	\$3,396,133	\$4,203,517	TOP WAGE RATES		
NET OPERATING COST	\$2,528,460	\$3,999,426	Operators	\$20.09	\$20.59
Provincial Operating Contribution			Mechanics	\$24.18	\$24.78
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$375,000	\$79,810			
TOTAL CAPITAL FUNDING	\$375,000	\$78,310			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

OTTAWA

Transit Contact: Mr. G. Diamond
Director

Statistical Contact: Ms. Pat van Schie, CGA
Supervisor of Fin. & Cost Analysis

Tel: (613) 842-3636 x2378 Fax: (613) 230-8425
E-mail: Pat.VanSchie@transpo.ottawa.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/08/1972
- Municipal Population: 791,000
- Serves: Ottawa-Carleton
- Service Area Population: 695,000
- Service area size: 368.00 square kilometres
- Adult Cash Fare: \$2.25
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 80,083,438
- Boardings (including transfers): 112,116,813
- Hours of Service:

Monday	04:00 - 02:30
Tuesday	04:00 - 02:30
Wednesday	04:00 - 02:30
Thursday	04:00 - 02:30
Friday	04:00 - 02:30
Saturday	07:00 - 02:30
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Total Operating Revenues: \$92,222,511
- Total Direct Operating Expenses: \$167,233,276
- Energy Consumption: Diesel 30,766,002 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 599 standard buses
160 low floor buses
118 articulated buses
1 community bus
2 vans
- Union Affiliations: ATU 279 (Operators)
ATU 279 (Mechanics)
CUPE 5500 (Supervisors & Security)

OTTAWA



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
Effective Date: 31/12/2000				Unipass - valid all routes, times	
Adults	\$2.25	\$1.60	\$57.00	\$72.50	
Children	\$1.25	\$0.80			6 years and over; under 6 years - free
Students			\$46.75	\$56.75	
Seniors				\$24.00	
Other: Express (adult)	\$3.50	\$2.40			
University/College	Free				Annual Transpass - \$450; Annual Unipass - \$545
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	599	29	11.7	486	112
Low Floor Motor Buses	160		1.3	128	75
Articulated Motor Buses	118	6	13.0	96	68
Trolley Buses					
Small / Community Bus	1		3.0		
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other: vans	2		2.5		
TOTAL	880	35	N/A	710	255
OPERATING DATA			1999	2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	38,954,055		41,067,502		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	48,031,365		50,167,780		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 58 % 55 %
Revenue Vehicle Hours	1,486,123		1,580,298		Municipal Operating Contribution / Capita \$130.58 \$152.65
Total Vehicle Hours	2,040,491		2,135,477		Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.84 \$0.94
Operator Paid Hours *	2,800,319		2,991,971		AVERAGE FARE
Mechanic Paid Hours *	496,062		443,562		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.10 \$1.11
Total Employee Paid Hours *	4,608,106		4,897,311		
Adult Passenger Trips					COST EFFECTIVENESS
Concession Fare Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$1.99 \$2.09
Concession Fare Trips Detail:					
Child Passenger Trips					COST EFFICIENCY
Student Passenger Trips					Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$72.75 \$78.31
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	74,720,954		80,083,438		SERVICE UTILIZATION
Regular Service Passenger Kms	648,577,881		689,518,400		Reg. Serv. Pass. / Capita 111.03 115.23
Auxiliary Serv. Pass. Trips	67,503		65,600		Reg. Serv. Pass. / Rev. Veh. Hrs. 50.28 50.68
Transportation Operations Expenses	\$73,663,903		\$79,964,303		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$12,061,384		\$17,526,997		Rev. Veh. Hrs. / Capita 2.21 2.27
Vehicle Maintenance Expenses	\$31,686,153		\$35,309,738		AVERAGE SPEED
Plant Maintenance Expenses	\$14,593,847		\$16,068,043		Rev. Veh. Kms. / Rev. Veh. Hrs. 26.21 25.99
General/Administration Expenses	\$16,441,105		\$18,364,195		
TOTAL DIRECT OPERATING EXPENSES	\$148,446,392		\$167,233,276		VEHICLE UTILIZATION
Debt Service Payment	\$2,512,905		\$1,878,454		Tot. Veh. Kms. / Active Vehicles 56,507 57,009
Total Operating Expenses	\$182,534,996		\$210,602,900		
REGULAR SERV. PASS. REVENUES	\$82,293,351		\$88,719,887		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$85,785,795		\$92,222,511		Rev. Veh. Hrs. / Operator Paid Hrs. 0.53 0.53
Total Revenues	\$85,887,220		\$93,085,703		
NET DIRECT OPERATING COST	\$62,660,597		\$75,010,765		TOP WAGE RATES
NET OPERATING COST	\$96,647,776		\$117,517,197		Operators \$19.50 \$19.89
Provincial Operating Contribution					Mechanics \$23.10 \$23.56
Municipal Operating Contribution	\$87,882,695		\$106,094,281		
Other Operating Contributions	\$6,252,176		\$9,544,462		
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$2,512,905		\$1,878,454		
TOTAL CAPITAL EXPENDITURES	\$74,016,935		\$18,338,517		
TOTAL CAPITAL FUNDING	\$73,924,429		\$18,256,115		
Provincial Capital Contribution	\$42,437,752				
Municipal Capital Contribution	\$19,053,533		\$18,256,115		
Other Capital Contributions	\$12,433,144				

Notes:

* The tragedy on April 6, 1999 resulted in many employees working overtime to cover for those on leave due to the incident. Security staff was also reinforced after the incident.

OWEN SOUND

Transit Contact: Mr. Jim Coburn
Transit and Traffic Coordinator

Statistical Contact: Mr. Jim Coburn
Transit and Traffic Coordinator

Tel: (519) 376-4440 x265 Fax: (519) 371-0511
E-mail: jcoburn@city.owen-sound.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1930
- Municipal Population: 21,000
- Serves: City of Owen Sound
- Service Area Population: 21,000
- Service area size:
- Adult Cash Fare: \$1.75
- Service provided by: Municipal Department, under contract with Tom Norris Ltd.
- Ridership - Revenue Passengers: 153,261
- Boardings (including transfers): 170,120
- Hours of Service:

Monday	06:30 - 18:30
Tuesday	06:30 - 18:30
Wednesday	06:30 - 18:30
Thursday	06:30 - 18:30
Friday	06:30 - 18:30
Saturday	09:00 - 17:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$216,074
- Total Direct Operating Expenses: \$642,490
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Energy Consumption: Diesel 112,947 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 4 community buses

OWEN SOUND

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/06/1999				
Adults	\$1.75		\$49.80	
Children	Free			Under 5 years
Students	\$1.25		\$25.00	
Seniors	\$1.75		\$35.00	65 years and over
Other: Elementary school			\$20.00	
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK
Standard Motor Buses				BASE
Low Floor Motor Buses				EMPLOYEES (2000)
Articulated Motor Buses				FULL-TIME
Trolley Buses				PART-TIME
Small / Community Bus	4	1	2.0	4
Light Rail Vehicles				3
Heavy Rail Vehicles				Operators
Commuter Rail Vehicles				Other Transportation Operations
Other:				Mechanics (Vehicle Maintenance)
TOTAL	4	1	N/A	4
				Other Vehicle Maintenance
				Plant Maintenance
				General and Administration
				TOTAL EMPLOYEES
OPERATING DATA		1999		2000
Revenue Vehicle Kilometres		300,000	300,000	PERFORMANCE INDICATORS
Total Vehicle Kilometres		301,000	301,000	1999
Revenue Vehicle Hours		12,254	11,624	2000
Total Vehicle Hours		12,504	11,874	FINANCIAL PERFORMANCE
Operator Paid Hours				Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 36 % 34 %
Mechanic Paid Hours				Municipal Operating Contribution / Capita \$19.53 \$20.32
Total Employee Paid Hours *		523		Net Dir. Oper. Cost / Reg. Serv. Pass. \$2.29 \$2.78
Adult Passenger Trips				AVERAGE FARE
Concession Fare Trips				Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.28 \$1.40
Concession Fare Trips Detail:				
Child Passenger Trips				
Student Passenger Trips				
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS	182,398		153,261	COST EFFECTIVENESS
Regular Service Passenger Kms				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$52.14 \$54.11
Auxiliary Serv. Pass. Trips				
Transportation Operations Expenses	\$433,041	\$327,770		COST EFFICIENCY
Fuel/Energy Exp. for Vehicles	\$51,016	\$67,643		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$52.14 \$54.11
Vehicle Maintenance Expenses		\$88,051		
Plant Maintenance Expenses	\$106,752	\$114,116		
General/Administration Expenses	\$61,124	\$44,910		
TOTAL DIRECT OPERATING EXPENSES	\$651,933	\$642,490		SERVICE UTILIZATION
Debt Service Payment				Reg. Serv. Pass. / Capita 8.69 7.30
Total Operating Expenses	\$681,933	\$682,490		Reg. Serv. Pass. / Rev. Veh. Hrs. 14.88 13.18
REGULAR SERV. PASS. REVENUES	\$234,227		AMOUNT OF SERVICE	
TOTAL OPERATING REVENUES	\$234,977		Rev. Veh. Hrs. / Capita 0.58 0.55	
Total Revenues	\$271,901	\$255,850		
NET DIRECT OPERATING COST	\$416,956	\$426,416	AVERAGE SPEED	
NET OPERATING COST	\$410,032	\$426,640	Rev. Veh. Kms. / Rev. Veh. Hrs. 24.48 25.81	
Provincial Operating Contribution				
Municipal Operating Contribution			VEHICLE UTILIZATION	
Other Operating Contributions	\$410,032	\$426,640	Tot. Veh. Kms. / Active Vehicles 75,250 75,250	
Provincial Debt Service Contribution				
Municipal Debt Service Contribution			LABOUR PRODUCTIVITY	
TOTAL CAPITAL EXPENDITURES	\$632,399		Rev. Veh. Hrs. / Operator Paid Hrs.	
TOTAL CAPITAL FUNDING	\$632,399			
Provincial Capital Contribution			TOP WAGE RATES	
Municipal Capital Contribution			Operators	
Other Capital Contributions			Mechanics	
			Notes:	
			* For 1999, Total Employee Paid Hours included paid hours for Adminstrative staff only .	

PEMBROKE

Transit Contact: Mr. Don Dodds
Owner/Operator

Statistical Contact: Mr. Don Dodds
Owner/Operator

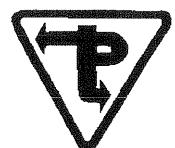
Tel: (613) 735-8428 Fax: (613) 735-9642
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/05/1998
- Municipal Population: 14,500
- Serves: City of Pembroke
- Service Area Population: 14,500
- Service area size: 20.00 square kilometres
- Adult Cash Fare: \$2.50
- Service provided by: Private Company - Upper Valley Transit
- Ridership - Revenue Passengers: 37,842
- Boardings (including transfers): 37,842
- Hours of Service:

Monday	07:30 - 16:30
Tuesday	07:30 - 16:30
Wednesday	07:30 - 16:30
Thursday	07:30 - 16:30
Friday	07:30 - 16:30
Saturday	10:00 - 15:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$77,954
- Total Direct Operating Expenses: \$59,804
- Energy Consumption:

Diesel	18,600 litres
Gasoline	1,000 litres
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 2 community buses
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

PEMBROKE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/05/1998				
Adults	\$2.50	\$2.00		
Children	\$1.00	\$0.83		Under 14 years
Students	\$2.00	\$1.66		14 years and over
Seniors				

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses						Operators	1.0	2.0
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus	2		6.0	1	1	Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES	1.0	2.0
Commuter Rail Vehicles								
Other:								
TOTAL	2		N/A	1	1			
OPERATING DATA		1999		2000		PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres		58,500		60,398		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		58,950		60,848		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	118%	130%
Revenue Vehicle Hours		2,786		2,626		Municipal Operating Contribution / Capita		
Total Vehicle Hours		2,886		2,726		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$-0.34	\$-0.48
Operator Paid Hours		3,302		2,678		AVERAGE FARE		
Mechanic Paid Hours						Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.20	\$2.06
Total Employee Paid Hours		3,302		2,678				
Adult Passenger Trips		28,200		29,100		COST EFFECTIVENESS		
Concession Fare Trips		8,174		8,742		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.86	\$1.58
Concession Fare Trips Detail:								
Child Passenger Trips		1,724		3,286		COST EFFICIENCY		
Student Passenger Trips		6,450		5,456		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$23.46	\$21.94
Senior Passenger Trips								
REGULAR SERVICE PASSENGER TRIPS	36,374		37,842			SERVICE UTILIZATION		
Regular Service Passenger Kms						Reg. Serv. Pass. / Capita	2.51	2.61
Auxiliary Serv. Pass. Trips						Reg. Serv. Pass. / Rev. Veh. Hrs.	13.06	14.41
Transportation Operations Expenses		\$46,282		\$38,584		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles		\$13,248		\$13,020		Rev. Veh. Hrs. / Capita	0.19	0.18
Vehicle Maintenance Expenses		\$3,371		\$3,810		AVERAGE SPEED		
Plant Maintenance Expenses		\$711		\$200		Rev. Veh. Kms. / Rev. Veh. Hrs.	21.00	23.00
General/Administration Expenses		\$4,080		\$4,190		VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$67,692		\$59,804			Tot. Veh. Kms. / Active Vehicles	29,475	30,424
Debt Service Payment		\$22,320		\$22,320		LABOUR PRODUCTIVITY		
Total Operating Expenses		\$90,012		\$82,124		Rev. Veh. Hrs. / Operator Paid Hrs.	0.84	0.98
REGULAR SERV. PASS. REVENUES	\$80,072		\$77,954					
TOTAL OPERATING REVENUES	\$80,072		\$77,954			TOP WAGE RATES		
Total Revenues		\$80,072		\$77,954		Operators		
NET DIRECT OPERATING COST		\$-12,380		\$-18,150		Mechanics	\$12.00	\$12.00
NET OPERATING COST		\$9,940		\$4,170				
Provincial Operating Contribution								
Municipal Operating Contribution								
Other Operating Contributions		\$9,940		\$4,170				
Provincial Debt Service Contribution								
Municipal Debt Service Contribution								
TOTAL CAPITAL EXPENDITURES		\$12,500						
TOTAL CAPITAL FUNDING		\$12,500						
Provincial Capital Contribution								
Municipal Capital Contribution								
Other Capital Contributions								
		\$12,500						

PETERBOROUGH

Transit Contact: Mr. Jim Kimble
Manager of Transportation

Statistical Contact: Mr. Jim Kimble
Manager of Transportation

Tel: (705) 742-7777 x2895 Fax: (705) 742-3741
E-mail: jkimble@city.peterborough.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Municipal Population: 72,900
- Serves: City of Peterborough
- Service Area Population: 72,900
- Service area size: 62.50 square kilometres
- Adult Cash Fare: \$1.75
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,982,300
- Boardings (including transfers): 2,159,000
- Hours of Service:

Monday	06:15 - 23:15
Tuesday	06:15 - 23:15
Wednesday	06:15 - 23:15
Thursday	06:15 - 23:15
Friday	06:15 - 23:15
Saturday	07:15 - 22:15
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$2,193,900
- Total Direct Operating Expenses: \$3,941,600
- Energy Consumption:

Diesel	782,700 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 25 standard buses
7 low floor buses
- Union Affiliations: ATU 1320 (Operators)
CUPE 504 (Mechanics)
CUPE 126 (Office)

PETERBOROUGH

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/01/1998				
Adults	\$1.75		\$64.00	
Children	\$1.25		\$30.00	
Students	\$1.40		\$45.00	
Seniors	\$1.25		\$30.00	
Other: TransCab	\$2.25			
Semester Pass - \$180				College (SSFC)

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	25	2	20.5	18	10	Operators	37.0	8.0
Low Floor Motor Buses	7		2.6	6	6	Other Transportation Operations	5.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance	3.0	1.0
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	46.0	9.0
Commuter Rail Vehicles								
Other:								
TOTAL	32	2	N/A	24	16			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	1,311,400	1,315,600	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,352,000	1,356,300	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	59%	56%
Revenue Vehicle Hours	59,910	61,540	Municipal Operating Contribution / Capita	\$21.19	\$23.97
Total Vehicle Hours	61,760	63,440	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.78	\$0.88
Operator Paid Hours	93,170	93,250	AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.09	\$1.09
Total Employee Paid Hours	108,960	109,640			
Adult Passenger Trips	856,800	847,000	COST EFFECTIVENESS		
Concession Fare Trips	1,081,500	1,135,300	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.89	\$1.99
Concession Fare Trips Detail:					
Child Passenger Trips	38,900	40,300	COST EFFICIENCY		
Student Passenger Trips	152,000	174,407	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$59.45	\$62.13
Senior Passenger Trips	279,900	271,600			
REGULAR SERVICE PASSENGER TRIPS	1,938,300	1,982,300	SERVICE UTILIZATION		
Regular Service Passenger Kms	8,140,860	8,325,700	Reg. Serv. Pass. / Capita	27.22	27.19
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	32.35	32.21
Transportation Operations Expenses	\$2,108,800	\$2,252,300	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$350,100	\$476,400	Rev. Veh. Hrs. / Capita	0.84	0.84
Vehicle Maintenance Expenses	\$596,500	\$591,400	AVERAGE SPEED		
Plant Maintenance Expenses	\$476,200	\$477,400	Rev. Veh. Kms. / Rev. Veh. Hrs.	21.89	21.38
General/Administration Expenses	\$140,100	\$144,100			
TOTAL DIRECT OPERATING EXPENSES	\$3,671,700	\$3,941,600	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	42,250	42,384
Total Operating Expenses	\$3,671,700	\$3,941,600	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$2,104,500	\$2,151,300	Rev. Veh. Hrs. / Operator Paid Hrs.	0.64	0.66
TOTAL OPERATING REVENUES	\$2,163,000	\$2,193,900	TOP WAGE RATES		
Total Revenues	\$2,163,000	\$2,193,900	Operators	\$16.64	\$17.01
NET DIRECT OPERATING COST	\$1,508,700	\$1,747,700	Mechanics	\$19.80	\$20.24
NET OPERATING COST	\$1,508,700	\$1,747,700			
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$617,700				
TOTAL CAPITAL FUNDING	\$617,700				
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

PICKERING

Transit Contact: Mr. Ted Galinis
General Manager, Ajax-Pickering Transit

Statistical Contact: Ms. Deanna Wilson
Administrative Support Coordinator

Tel: (905) 683-4111 x236 Fax: (905) 683-5314
E-mail: dwilson@city.pickering.on.ca

SYSTEM HIGHLIGHTS:

- System established: 29/01/1973
- Municipal Population: 87,058
- Serves: Town of Pickering, R-10 to Westney Rd (Ajax)
- Service Area Population: 84,000
- Service area size: 58.00 square kilometres
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,246,699
- Boardings (including transfers): 1,409,353
- Hours of Service:

Monday	06:00 - 01:30
Tuesday	06:00 - 01:30
Wednesday	06:00 - 01:30
Thursday	06:00 - 01:30
Friday	06:00 - 01:30
Saturday	08:55 - 01:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$1,611,308
- Total Direct Operating Expenses: \$3,079,469
- Union Affiliations: CUPE 129 (Operators)
CUPE 129 (Mechanics)
- Energy Consumption:

Diesel	661,873 litres
Gasoline	4,702 litres
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 16 standard buses
8 low floor buses

PICKERING

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 15/06/1998				
Adults	\$1.50	\$1.50	\$50.00	
Children	\$1.00	\$1.00	\$38.00	5-13 years
Students	\$1.00	\$1.00	\$38.00	with Student ID
Seniors	\$0.50			65 years and over
Other: GO riders	\$0.50			with valid ID
	\$0.50	\$0.50	\$20.00	
VEHICLES (2000)	ACTIVE	STORED	Avg Age	PEAK BASE
Standard Motor Buses	16		10.5	
Low Floor Motor Buses	8		1.0	
Articulated Motor Buses				Operators
Trolley Buses				Other Transportation Operations
Small / Community Bus				Mechanics (Vehicle Maintenance)
Light Rail Vehicles				Other Vehicle Maintenance
Heavy Rail Vehicles				Plant Maintenance
Commuter Rail Vehicles				General and Administration
Other:				TOTAL EMPLOYEES
TOTAL	24	N/A	20	5
OPERATING DATA		1999	2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	859,188	831,319		1999
Total Vehicle Kilometres	985,850	945,189		2000
Revenue Vehicle Hours	38,909	42,679		
Total Vehicle Hours	45,459	47,953		
Operator Paid Hours	69,514	67,795		
Mechanic Paid Hours				
Total Employee Paid Hours	93,060	86,975		
Adult Passenger Trips	498,203	526,616		
Concession Fare Trips	709,090	720,083		
Concession Fare Trips Detail:				
Child Passenger Trips	191,898	220,606		
Student Passenger Trips	436,291	419,691		
Senior Passenger Trips	31,336	33,715		
REGULAR SERVICE PASSENGER TRIPS	1,207,293	1,246,699		
Regular Service Passenger Kms	13,280,223	6,233,495		
Auxiliary Serv. Pass. Trips		46,071		
Transportation Operations Expenses	\$2,019,144	\$2,086,541		
Fuel/Energy Exp. for Vehicles	\$260,514	\$387,020		
Vehicle Maintenance Expenses	\$453,978	\$443,343		
Plant Maintenance Expenses	\$105,312	\$103,630		
General/Administration Expenses *	\$116,391	\$58,935		
TOTAL DIRECT OPERATING EXPENSES	\$2,955,340	\$3,079,469		
Debt Service Payment				
Total Operating Expenses	\$3,005,070	\$3,082,711		
REGULAR SERV. PASS. REVENUES	\$1,393,372	\$1,434,351		
TOTAL OPERATING REVENUES	\$1,458,972	\$1,611,308		
Total Revenues	\$1,458,972	\$1,611,308		
NET DIRECT OPERATING COST	\$1,496,368	\$1,468,161		
NET OPERATING COST	\$1,546,098	\$1,471,403		
Provincial Operating Contribution				
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES	\$2,384,905	\$85,104		
TOTAL CAPITAL FUNDING	\$2,384,905	\$85,104		
Provincial Capital Contribution	\$2,273,327			
Municipal Capital Contribution	\$111,578			
Other Capital Contributions				

Notes:

* General/Administration Expenses: included consultant cost to prepare the documentation for amalgamation of service between Pickering Transit and Ajax Transit in 1999.

PORT HOPE

Transit Contact: Mr. M. Rostetter
CAO/Clerk

Statistical Contact: Ms. Barbara Spry
Treasurer

Tel: (905) 885-4544 Fax: (905) 885-7698
E-mail: finance.dept@town.porthope.on.ca

SYSTEM HIGHLIGHTS:

- System established: 14/04/1969
- Serves: Port Hope
- Service area size:
- Service provided by: Municipal Department, under contract with Trentway Wagar
- Hours of Service:

Monday	08:00 - 17:50
Tuesday	08:00 - 17:50
Wednesday	08:00 - 17:50
Thursday	08:00 - 17:50
Friday	08:00 - 17:50
Saturday	08:00 - 17:50
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

- Municipal Population: 12,500
- Service Area Population: 12,500
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers:
- Boardings (including transfers):
- Total Operating Revenues: \$41,090
- Total Direct Operating Expenses: \$165,164
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

PORT HOPE

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/01/1999			
Adults		\$1.50	
Children			
Students		\$1.00	
Seniors		\$1.00	

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses						Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	24 %	25 %
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$9.74	\$9.93
Total Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS			SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita		
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.		
Transportation Operations Expenses	\$150,221	\$150,503	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses	\$1,534	\$4,255	AVERAGE SPEED		
Plant Maintenance Expenses	\$580	\$602	Rev. Veh. Kms. / Rev. Veh. Hrs.		
General/Administration Expenses	\$7,376	\$9,804	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$159,711	\$165,164	Tot. Veh. Kms. / Active Vehicles		
Debt Service Payment			LABOUR PRODUCTIVITY		
Total Operating Expenses	\$159,711	\$165,164	Rev. Veh. Hrs. / Operator Paid Hrs.		
REGULAR SERV. PASS. REVENUES	\$37,916	\$41,090	TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$37,916	\$41,090	Operators		
Total Revenues	\$37,916	\$41,090	Mechanics		
NET DIRECT OPERATING COST	\$121,795	\$124,074			
NET OPERATING COST	\$121,795	\$124,074			
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

RAYSIDE-BALFOUR

Transit Contact: Mr. Maurice Montpellier
Commissioner of Public Works

Statistical Contact: Mr. Maurice Montpellier
Commissioner of Public Works

Tel: (705) 855-9061 x232 Fax: (705) 855-5737
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 17/08/1995
- Serves: Town of Rayside-Balfour
- Service area size:
- Service provided by: Municipal Department, under contract with Sookram Bus Lines
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

- Municipal Population: 16,050
- Service Area Population: 12,500
- Adult Cash Fare:
- Ridership - Revenue Passengers:
- Boardings (including transfers):
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

REMARKS:

- Effective January 1, 2001, the Towns of Capreol, Nickel Centre, Onaping Falls, Rayside-Balfour, Walden, the Cities of Sudbury and Valley East and the Regional Municipality of Sudbury became the new City of Greater Sudbury. Greater Sudbury has taken over the day-to-day operations and funding commitments for local public transit services from the former municipalities, including Rayside-Balfour.
- 2000 Data was not available.

RAYSIDE-BALFOUR

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date:
 Adults
 Children
 Students
 Seniors

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
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Standard Motor Buses						Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA		1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres		134,200		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		134,200		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	53 %	
Revenue Vehicle Hours		7,429		Municipal Operating Contribution / Capita	\$8.17	
Total Vehicle Hours		7,429		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.75	
Operator Paid Hours		7,430		AVERAGE FARE		
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.14	
Total Employee Paid Hours		7,430				
Adult Passenger Trips		23,400		COST EFFECTIVENESS		
Concession Fare Trips		6,240		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.89	
Concession Fare Trips Detail:						
Child Passenger Trips		3,120		COST EFFICIENCY		
Student Passenger Trips				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$23.49	
Senior Passenger Trips		3,120				
REGULAR SERVICE PASSENGER TRIPS		29,640		SERVICE UTILIZATION		
Regular Service Passenger Kms		444,600		Reg. Serv. Pass. / Capita	2.37	
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs.	3.99	
Transportation Operations Expenses		\$76,000		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles		\$43,000		Rev. Veh. Hrs. / Capita	0.59	
Vehicle Maintenance Expenses		\$15,000				
Plant Maintenance Expenses		\$24,500		AVERAGE SPEED		
General/Administration Expenses		\$16,000		Rev. Veh. Kms. / Rev. Veh. Hrs.	18.06	
TOTAL DIRECT OPERATING EXPENSES		\$174,500		VEHICLE UTILIZATION		
Debt Service Payment		\$20,600		Tot. Veh. Kms. / Active Vehicles	67,100	
Total Operating Expenses		\$195,100				
REGULAR SERV. PASS. REVENUES		\$93,000		LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES		\$93,000		Rev. Veh. Hrs. / Operator Paid Hrs.	1.00	
Total Revenues		\$93,000				
NET DIRECT OPERATING COST		\$81,500		TOP WAGE RATES		
NET OPERATING COST		\$102,100		Operators	\$10.00	
Provincial Operating Contribution				Mechanics		
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES						
TOTAL CAPITAL FUNDING						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Notes:

* Effective January 1, 2001, the Towns of Capreol, Nickel Centre, Onaping Falls, Rayside-Balfour, Walden, the Cities of Sudbury and Valley East and the Regional Municipality of Sudbury became the new City of Greater Sudbury. Greater Sudbury has taken over the day-to-day operations and funding commitments for local public transit services from the former municipalities, including RAYSIDE-BALFOUR.

2000 Data was not available.

RICHMOND HILL

Transit Contact: Mr. W.J. Newton
Director of Transit

Statistical Contact: Mr. Steven Baldo
Transit Planner

Tel: (905) 771-2476 Fax: (905) 771-5438
E-mail: sjb@town.richmond-hill.on.ca

SYSTEM HIGHLIGHTS:

- System established: 19/04/1976
- Serves: Town of Richmond Hill
- Service area size:
- Service provided by: Municipal Department, under contract with Pacific Western
- Hours of Service:

Monday	06:00 - 20:30
Tuesday	06:00 - 20:30
Wednesday	06:00 - 20:30
Thursday	06:00 - 20:30
Friday	06:00 - 20:30
Saturday	08:00 - 18:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-Union (Operators)
Non-Union (Mechanics)

- Municipal Population: 138,000
- Service Area Population: 138,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 759,388
- Boardings (including transfers): 921,008
- Total Operating Revenues: \$1,618,534
- Total Direct Operating Expenses: \$3,680,300
- Energy Consumption: Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 18 standard buses
6 low floor buses
3 community buses

REMARKS:

- The introduction of a second Orion II doubled the Richmond Hill Transit Community Bus service.

RICHMOND HILL

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 03/03/1997			
Adults	\$2.00	\$1.60	\$64.00
Children	\$1.00		
Students	\$1.50	\$1.25	\$49.00
Seniors	\$1.00		
Other: GTA Weekly - \$36.25			
GO Riders	\$0.25		

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	18	1	13.0	15	2	Operators	27.0	
Low Floor Motor Buses	6		2.0	6	6	Other Transportation Operations	2.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	3.0	
Trolley Buses						Other Vehicle Maintenance	2.0	
Small / Community Bus	3		8.0	2	2	Plant Maintenance		
Light Rail Vehicles						General and Administration	4.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	38.0	
Commuter Rail Vehicles								
Other:								
TOTAL	27	1	N/A	23	10			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	1,169,248	1,215,770	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,205,564	1,274,586	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	43%	44%
Revenue Vehicle Hours	48,331	49,783	Municipal Operating Contribution / Capita	\$15.11	\$14.36
Total Vehicle Hours	49,834	53,887	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.41	\$2.72
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.65	\$1.91
Total Employee Paid Hours					
Adult Passenger Trips	395,498	425,015	COST EFFECTIVENESS		
Concession Fare Trips	363,000	334,373	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.24	\$4.85
Concession Fare Trips Detail:					
Child Passenger Trips	12,159	6,576	COST EFFICIENCY		
Student Passenger Trips	315,522	298,863	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$64.57	\$68.30
Senior Passenger Trips	35,319	28,934	SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS	758,498	759,388	Reg. Serv. Pass. / Capita	6.27	5.50
Regular Service Passenger Kms			Reg. Serv. Pass. / Rev. Veh. Hrs.	15.69	15.25
Auxiliary Serv. Pass. Trips	13,734	20,974	AMOUNT OF SERVICE		
Transportation Operations Expenses	\$2,504,434	\$2,875,986	Rev. Veh. Hrs. / Capita	0.40	0.36
Fuel/Energy Exp. for Vehicles					
Vehicle Maintenance Expenses	\$31,649	\$58,837	AVERAGE SPEED		
Plant Maintenance Expenses	\$27,349	\$20,467	Rev. Veh. Kms. / Rev. Veh. Hrs.	24.19	24.42
General/Administration Expenses	\$654,180	\$725,010			
TOTAL DIRECT OPERATING EXPENSES	\$3,217,612	\$3,680,300	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	46,368	47,207
Total Operating Expenses	\$3,282,877	\$3,680,300	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$1,250,391	\$1,452,094	Rev. Veh. Hrs. / Operator Paid Hrs.		
TOTAL OPERATING REVENUES	\$1,389,068	\$1,618,534	TOP WAGE RATES		
Total Revenues	\$1,454,317	\$1,698,622	Operators	\$11.31	\$12.49
NET DIRECT OPERATING COST	\$1,828,544	\$2,061,766	Mechanics	\$21.00	\$21.00
NET OPERATING COST	\$1,828,560	\$1,981,678			
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$42,400	\$372,121			
TOTAL CAPITAL FUNDING	\$42,400	\$372,121			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

SARNIA

Transit Contact: Mr. Jim Stevens
Director of Transit

Statistical Contact: Ms. Gwen Nixon
Secretary

Tel: (519) 336-3271 Fax: (519) 336-3361
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/04/1974
- Municipal Population: 75,300
- Serves: City of Sarnia, Village of Point Edward
- Service Area Population: 75,300
- Service area size: 167.25 square kilometres
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 868,400
- Boardings (including transfers): 1,029,565
- Hours of Service:

Monday	06:30 - 22:45
Tuesday	06:30 - 22:45
Wednesday	06:30 - 22:45
Thursday	06:30 - 22:45
Friday	06:30 - 22:45
Saturday	08:00 - 18:15
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$1,092,946
- Total Direct Operating Expenses: \$2,707,554
- Energy Consumption: Diesel 570,206 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 22 standard buses
4 low floor buses
- Union Affiliations: CAW 4184 (Operators)
CAW 4184 (Mechanics)
CUPE 3690 (Office Staff)

SARNIA

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/01/1999				
Adults	\$1.50	\$1.35	\$50.00	
Children	Free			5 years and under
Students	\$1.00	\$0.90	\$40.00	6-18 years
Seniors	\$1.50	\$1.35	\$42.00	65 years and over

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	22	1	16.0			Operators	34.0	4.0
Low Floor Motor Buses		4				Other Transportation Operations	2.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	4.0	
Trolley Buses						Other Vehicle Maintenance	4.0	
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	5.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	49.0	4.0
Commuter Rail Vehicles								
Other:								
TOTAL	26	1	N/A	15	9			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	1,100,754	1,116,652	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,128,781	1,248,723	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	42%	40%
Revenue Vehicle Hours	46,369	47,639	Municipal Operating Contribution / Capita	\$16.24	\$19.39
Total Vehicle Hours	47,415	52,302	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.55	\$1.86
Operator Paid Hours *	72,280	75,712	AVERAGE FARE		
Mechanic Paid Hours *	20,800	8,320	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.99	\$1.00
Total Employee Paid Hours	102,180	105,612			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.67	\$3.12
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$51.24	\$51.77
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	910,619	868,400	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	11.78	11.53
Auxiliary Serv. Pass. Trips	17,537	42,933	Reg. Serv. Pass. / Rev. Veh. Hrs.	19.64	18.23
Transportation Operations Expenses	\$1,733,247	\$1,950,977	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.60	0.63
Vehicle Maintenance Expenses	\$377,887	\$438,062	AVERAGE SPEED		
Plant Maintenance Expenses	\$133,008	\$131,740	Rev. Veh. Kms. / Rev. Veh. Hrs.	23.74	23.44
General/Administration Expenses	\$185,504	\$186,775			
TOTAL DIRECT OPERATING EXPENSES	\$2,429,646	\$2,707,554	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	43,415	48,028
Total Operating Expenses	\$2,429,646	\$2,707,554	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$903,825	\$865,125	Rev. Veh. Hrs. / Operator Paid Hrs. *	0.64	0.63
TOTAL OPERATING REVENUES	\$1,019,325	\$1,092,946	TOP WAGE RATES		
Total Revenues	\$1,174,173	\$1,247,268	Operators	\$14.58	\$15.61
NET DIRECT OPERATING COST	\$1,410,321	\$1,614,608	Mechanics	\$17.48	\$18.60
NET OPERATING COST	\$1,255,473	\$1,460,286			
Provincial Operating Contribution			Notes:		
Municipal Operating Contribution			* Operator Paid Hours included Other Transportation Operations Paid Hours in 1999.		
Other Operating Contributions			Mechanic Paid Hours included Other Vehicle Maintenance and Servicing Paid Hours in 1999.		
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$75,000	\$93,583			
TOTAL CAPITAL FUNDING	\$25,000	\$93,583			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

SAULT STE MARIE

Transit Contact: Mr. Art Gagnon
Assistant Manager

Statistical Contact: Mr. Art Gagnon
Assistant Manager

Tel: (705) 759-5434 Fax: (705) 759-4534
E-mail: a.gagnon@cityssm.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/11/1941
- Serves: Sault Ste Marie
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	05:25 - 00:30
Tuesday	05:25 - 00:30
Wednesday	05:25 - 00:30
Thursday	05:25 - 00:30
Friday	05:25 - 00:30
Saturday	05:30 - 00:30
Sunday	05:30 - 00:30
Holidays	N/A
- Union Affiliations: UTU 104 (Operators)
United Steelworkers 2251 (Mechanics)
CUPE 67 (Administration)

- Municipal Population: 78,470
- Service Area Population: 73,549
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 1,378,039
- Boardings (including transfers): 1,656,683
- Total Operating Revenues: \$1,887,339
- Total Direct Operating Expenses: \$4,608,800
- Energy Consumption: Diesel 942,731 litres
Gasoline 6,301 litres
Propane
Natural Gas
Electricity
- Active Vehicles includes: 15 standard buses
10 low floor buses
1 community bus

SAULT STE MARIE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 15/06/1999				
Adults	\$1.50	\$1.50	\$56.00	
Children	\$1.50	\$1.50	\$46.00	12 years and under - free with fare paying adult
Students	\$1.50	\$1.50	\$56.00	
Seniors	\$1.50	\$1.50	\$46.00	
Other: Mentally handicapped	\$1.50	\$1.50	\$46.00	
VEHICLES (2000)				
Standard Motor Buses	15	14.9	10	10
Low Floor Motor Buses	10	3.4	8	8
Articulated Motor Buses				Mechanics (Vehicle Maintenance)
Trolley Buses				Other Vehicle Maintenance
Small / Community Bus	1	9.0	1	Plant Maintenance
Light Rail Vehicles				General and Administration
Heavy Rail Vehicles				TOTAL EMPLOYEES
Commuter Rail Vehicles				77.0
Other:				
TOTAL	26	N/A	19	19
OPERATING DATA				
		1999	2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	1,516,025	1,510,571		1999
Total Vehicle Kilometres	1,552,910	1,556,731		2000
Revenue Vehicle Hours	73,195	73,593		
Total Vehicle Hours	74,634	75,400		
Operator Paid Hours	94,692	88,272	AVERAGE FARE	
Mechanic Paid Hours	16,904	17,004	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	
Total Employee Paid Hours	138,944	133,406		\$1.32
Adult Passenger Trips			COST EFFECTIVENESS	
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	
Concession Fare Trips Detail:				\$3.27
Child Passenger Trips				\$3.34
Student Passenger Trips				
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS	1,308,993	1,378,039	COST EFFICIENCY	
Regular Service Passenger Kms	1,570,792	1,653,647	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	
Auxiliary Serv. Pass. Trips	27,506	36,311		\$57.36
Transportation Operations Expenses	\$2,300,933	\$2,315,166	SERVICE UTILIZATION	
Fuel/Energy Exp. for Vehicles	\$375,333	\$510,724	Reg. Serv. Pass. / Capita	
Vehicle Maintenance Expenses	\$738,344	\$907,503	Reg. Serv. Pass. / Rev. Veh. Hrs.	
Plant Maintenance Expenses	\$439,866	\$438,588	AMOUNT OF SERVICE	
General/Administration Expenses	\$426,892	\$436,819	Rev. Veh. Hrs. / Capita	
TOTAL DIRECT OPERATING EXPENSES	\$4,281,368	\$4,608,800		1.01
Debt Service Payment			AVERAGE SPEED	
Total Operating Expenses	\$4,281,368	\$4,608,800	Rev. Veh. Kms. / Rev. Veh. Hrs.	
REGULAR SERV. PASS. REVENUES	\$1,722,522	\$1,784,482		20.71
TOTAL OPERATING REVENUES	\$1,808,087	\$1,887,339		20.53
Total Revenues	\$1,846,165	\$1,958,290	VEHICLE UTILIZATION	
NET DIRECT OPERATING COST	\$2,473,281	\$2,721,461	Tot. Veh. Kms. / Active Vehicles	
NET OPERATING COST	\$2,435,203	\$2,650,510		59,727
Provincial Operating Contribution			LABOUR PRODUCTIVITY	
Municipal Operating Contribution			Rev. Veh. Hrs. / Operator Paid Hrs.	
Other Operating Contributions				0.77
Provincial Debt Service Contribution				0.83
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES	\$308,041	\$10,383	TOP WAGE RATES	
TOTAL CAPITAL FUNDING	\$308,041	\$10,383	Operators	
Provincial Capital Contribution				\$16.12
Municipal Capital Contribution				\$19.08
Other Capital Contributions			Mechanics	
				\$19.46

ST. CATHARINES

Transit Contact: Mr. Eric Gillespie
General Manager

Statistical Contact: Mr. Graham Morrison
Accounting Supervisor

Tel: (905) 685-4228 Fax: (905) 685-4050
E-mail: grahamm@vaxxine.com

SYSTEM HIGHLIGHTS:

- System established: 01/09/1961
- Municipal Population: 148,000
- Serves: St. Catharines, Thorold
- Service Area Population: 148,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 3,095,680
- Boardings (including transfers): 3,621,946
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	06:00 - 24:00
Sunday	10:30 - 18:30
Holidays	10:30 - 18:30
- Total Operating Revenues: \$4,699,611
- Total Direct Operating Expenses: \$8,227,490
- Union Affiliations: ATU 846 (Operators)
ATU 846 (Mechanics)
- Energy Consumption: Diesel 1,722,535 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 46 standard buses
4 low floor buses

ST. CATHARINES

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/09/1996				
Adults	\$2.00	\$1.85	\$70.00	
Children	\$1.25	\$1.25	\$45.00	up to grade 8
Students	\$2.00	\$1.75	\$45.00	High School
Seniors	\$1.25	\$1.25	\$45.00	65 years and over
Other: Semester Pass - \$250				
CMHA Pass - \$60				

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	46		14.1	39	28	Operators	75.0	9.0
Low Floor Motor Buses	4		1.6			Other Transportation Operations	5.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	8.0	
Trolley Buses						Other Vehicle Maintenance	8.0	
Small / Community Bus						Plant Maintenance	1.0	
Light Rail Vehicles						General and Administration	6.0	2.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	103.0	11.0
Commuter Rail Vehicles								
Other:								
TOTAL	50		N/A	39	28			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	2,962,374	3,017,695	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,140,761	3,196,462	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	56%	57%
Revenue Vehicle Hours	126,909	128,008	Municipal Operating Contribution / Capita	\$21.09	\$21.70
Total Vehicle Hours	134,355	135,507	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.19	\$1.14
Operator Paid Hours	170,200	172,896	AVERAGE FARE		
Mechanic Paid Hours	14,541	16,230	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42	\$1.41
Total Employee Paid Hours	231,576	240,142			
Adult Passenger Trips	1,344,303	1,390,172	COST EFFECTIVENESS		
Concession Fare Trips	1,527,336	1,705,508	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.71	\$2.66
Concession Fare Trips Detail:					
Child Passenger Trips	7,302	8,659	COST EFFICIENCY		
Student Passenger Trips	1,217,347	1,427,365	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$57.91	\$60.72
Senior Passenger Trips	302,687	269,484			
REGULAR SERVICE PASSENGER TRIPS	2,871,639	3,095,680	SERVICE UTILIZATION		
Regular Service Passenger Kms	24,696,095	26,622,848	Reg. Serv. Pass. / Capita	19.40	20.92
Auxiliary Serv. Pass. Trips	14,642	12,851	Reg. Serv. Pass. / Rev. Veh. Hrs.	22.63	24.18
Transportation Operations Expenses	\$4,319,082	\$4,490,354	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$780,572	\$1,061,804	Rev. Veh. Hrs. / Capita	0.86	0.86
Vehicle Maintenance Expenses	\$1,521,015	\$1,515,096	AVERAGE SPEED		
Plant Maintenance Expenses	\$508,697	\$500,280	Rev. Veh. Kms. / Rev. Veh. Hrs.	23.34	23.57
General/Administration Expenses	\$650,482	\$659,956			
TOTAL DIRECT OPERATING EXPENSES	\$7,779,848	\$8,227,490	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	62,815	63,929
Total Operating Expenses	\$7,779,848	\$8,227,490	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$4,083,881	\$4,366,161	Rev. Veh. Hrs. / Operator Paid Hrs.	0.75	0.74
TOTAL OPERATING REVENUES	\$4,361,036	\$4,699,611	TOP WAGE RATES		
Total Revenues	\$4,658,260	\$5,015,615	Operators	\$17.66	\$18.02
NET DIRECT OPERATING COST	\$3,418,812	\$3,527,879	Mechanics	\$20.06	\$20.48
NET OPERATING COST	\$3,121,588	\$3,211,875			
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$1,964,991	\$284,574			
TOTAL CAPITAL FUNDING	\$1,884,991	\$249,574			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

ST. THOMAS

Transit Contact: Mr. John Roberts
Transportation Coordinator

Statistical Contact: Mr. John Roberts
Transportation Coordinator

Tel: (519) 631-1680 x162 Fax: (519) 631-2130
E-mail: jroberts@city.st-thomas.on.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of St. Thomas
- Service area size: 32.53 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:

Monday	07:15 - 18:15
Tuesday	07:15 - 18:15
Wednesday	07:15 - 18:15
Thursday	07:15 - 18:15
Friday	07:15 - 18:15
Saturday	09:15 - 18:15
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

- Municipal Population: 33,000
- Service Area Population: 33,000
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 166,000
- Boardings (including transfers): 166,000
- Total Operating Revenues: \$163,645
- Total Direct Operating Expenses: \$485,483
- Energy Consumption: Diesel 85,000 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 3 standard buses
2 low floor buses

REMARKS:

- Transit improvement study underway to increase service to half-hour frequency from one hour frequency.

ST. THOMAS

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/01/1997				
Adults	\$1.60	\$1.40	\$56.00	
Children	\$1.10	\$1.00	\$40.00	5-12 years
Students	\$1.60	\$1.25	\$50.00	12 years and over with a student card
Seniors	\$1.60	\$1.25	\$50.00	65 years and over

VEHICLES (2000)	ACTIVE	STORED	Avg Age	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	3		23.0	2	1	Operators	3.0	1.0
Low Floor Motor Buses	2		4.0	2	1	Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	1.0	1.0
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	1.0	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	6.0	3.0
Commuter Rail Vehicles								
Other:								
TOTAL	5		N/A	4	2			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	152,256	152,256	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	159,946	159,946	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	42%	34%
Revenue Vehicle Hours	6,915	6,915	Municipal Operating Contribution / Capita	\$8.67	\$9.75
Total Vehicle Hours	7,115	7,115	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.77	\$1.94
Operator Paid Hours	7,208	7,208	AVERAGE FARE		
Mechanic Paid Hours	3,120	3,120	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.24	\$0.94
Total Employee Paid Hours	15,008	15,008			
Adult Passenger Trips	55,000	83,000	COST EFFECTIVENESS		
Concession Fare Trips	106,920	83,000	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.05	\$2.92
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	64,000	49,800	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$69.43	\$68.23
Senior Passenger Trips	43,000	33,200			
REGULAR SERVICE PASSENGER TRIPS	162,000	166,000	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	4.91	5.03
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	23.43	24.01
Transportation Operations Expenses	\$156,906	\$162,111	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$37,294	\$46,047	Rev. Veh. Hrs. / Capita	0.21	0.21
Vehicle Maintenance Expenses	\$142,444	\$132,169	AVERAGE SPEED		
Plant Maintenance Expenses	\$41,447	\$38,087	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.02	22.02
General/Administration Expenses	\$115,885	\$107,069			
TOTAL DIRECT OPERATING EXPENSES	\$493,976	\$485,483	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	31,989	31,989
Total Operating Expenses	\$493,976	\$485,483	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$200,219	\$156,386	Rev. Veh. Hrs. / Operator Paid Hrs.	0.96	0.96
TOTAL OPERATING REVENUES	\$207,762	\$163,645			
Total Revenues	\$207,762	\$163,645	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$286,214	\$321,838	Operators	\$13.87	\$14.15
NET OPERATING COST	\$286,214	\$321,838	Mechanics	\$17.20	\$20.64
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

STRATFORD

Transit Contact: Mr. B. Schaefer
Transit Manager

Statistical Contact: Ms. Vicki Brant
Deputy Treasurer

Tel: (519) 271-0250 Fax: (519) 273-5041
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 09/06/1952
- Municipal Population: 30,000
- Serves: Stratford
- Service Area Population: 30,000
- Service area size: 18.90 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 581,278
- Boardings (including transfers): 651,530
- Hours of Service:

Monday	06:30 - 20:00
Tuesday	06:30 - 20:00
Wednesday	06:30 - 20:00
Thursday	06:30 - 24:00
Friday	06:30 - 24:00
Saturday	06:30 - 20:00
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$629,685
- Total Direct Operating Expenses: \$1,352,248
- Energy Consumption:

Diesel	298,154 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 17 standard buses
- Union Affiliations: IBEW 636 (Operators)
IBEW 636 (Mechanics)

STRATFORD

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/02/1998				
Adults	\$2.00	\$1.75	\$40.00	
Children	\$0.80			Preschool
Students	\$1.50	\$1.40	\$40.00	
Seniors	\$1.75	\$1.60	\$40.00	Government senior card

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	17		13.0	11	5	Operators	15.0	9.0
Low Floor Motor Buses						Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	2.0	
Trolley Buses						Other Vehicle Maintenance	1.0	
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	20.0	9.0
Commuter Rail Vehicles								
Other:								
TOTAL	17		N/A	11	5			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	568,268	581,504	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	586,663	601,349	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	44%	47%
Revenue Vehicle Hours	27,541	27,394	Municipal Operating Contribution / Capita	\$26.70	\$24.09
Total Vehicle Hours	28,479	28,331	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.37	\$1.24
Operator Paid Hours	36,385	33,503	AVERAGE FARE		
Mechanic Paid Hours	4,200	4,160	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.04	\$1.04
Total Employee Paid Hours	46,694	43,383			
Adult Passenger Trips	229,975	237,287	COST EFFECTIVENESS		
Concession Fare Trips	353,656	343,991	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.46	\$2.33
Concession Fare Trips Detail:					
Child Passenger Trips	3,905	5,108	COST EFFICIENCY		
Student Passenger Trips	261,413	255,933	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$50.36	\$47.73
Senior Passenger Trips	88,338	82,950			
REGULAR SERVICE PASSENGER TRIPS	583,631	581,278	SERVICE UTILIZATION		
Regular Service Passenger Kms	4,552,322	4,533,968	Reg. Serv. Pass. / Capita	19.45	19.38
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	21.19	21.22
Transportation Operations Expenses	\$756,169	\$729,142	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$121,122	\$139,938	Rev. Veh. Hrs. / Capita	0.92	0.91
Vehicle Maintenance Expenses	\$272,768	\$214,048	AVERAGE SPEED		
Plant Maintenance Expenses	\$93,415	\$85,846	Rev. Veh. Kms. / Rev. Veh. Hrs.	20.63	21.23
General/Administration Expenses	\$190,689	\$183,274	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$1,434,163	\$1,352,248	Tot. Veh. Kms. / Active Vehicles	34,510	35,373
Debt Service Payment			LABOUR PRODUCTIVITY		
Total Operating Expenses	\$1,434,163	\$1,352,248	Rev. Veh. Hrs. / Operator Paid Hrs.	0.76	0.82
REGULAR SERV. PASS. REVENUES	\$607,373	\$602,109			
TOTAL OPERATING REVENUES	\$633,291	\$629,685	TOP WAGE RATES		
Total Revenues	\$633,291	\$629,685	Operators	\$16.83	\$17.00
NET DIRECT OPERATING COST	\$800,872	\$722,563	Mechanics	\$18.54	\$18.73
NET OPERATING COST	\$800,872	\$722,563			
Provincial Operating Contribution					
Municipal Operating Contribution	\$800,872	\$722,563			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$160,003	\$221,000			
TOTAL CAPITAL FUNDING	\$160,003	\$300,000			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

SUDBURY

Transit Contact: Mr. J.W. Woods
General Manager

Statistical Contact: Mr . J.W. Woods
General Manager

Tel: (705) 675-3333 Fax: (705) 560-4571
E-mail: wes.woods@city.sudbury.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1972
- Municipal Population: 106,200
- Serves: City of Sudbury, Town of Nickel Centre
- Service Area Population: 106,200
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 3,035,424
- Boardings (including transfers): 3,545,548
- Hours of Service:

Monday	06:00 - 01:30
Tuesday	06:00 - 01:30
Wednesday	06:00 - 01:30
Thursday	06:00 - 01:30
Friday	06:00 - 01:30
Saturday	06:00 - 01:30
Sunday	09:30 - 20:30
Holidays	09:30 - 20:30
- Total Operating Revenues: \$4,545,828
- Total Direct Operating Expenses: \$7,749,717
- Union Affiliations: CUPE 1662 (Operators)
CUPE 1662 (Mechanics)
CUPE 207 (Clerical)
- Energy Consumption: Diesel 1,579,557 litres
Gasoline 16,192 litres
Propane
Natural Gas
Electricity
- Active Vehicles includes: 30 standard buses
13 low floor buses

SUDBURY



city of | ville de
SUDBURY

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 17/05/1999				
Adults	\$2.00	\$1.55	\$62.00	
Children	\$1.50	\$1.05		Under 60"
Students	\$2.00	\$1.55	\$59.00	
Seniors	\$1.50	\$1.05	\$37.00	65 years and over with \$20 Annual Pass
Other: Disabled	\$1.50	\$1.05	\$37.00	with \$20 Annual Pass
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK
Standard Motor Buses	30		27	14
Low Floor Motor Buses		13		11
Articulated Motor Buses				Mechanics (Vehicle Maintenance)
Trolley Buses				Other Vehicle Maintenance
Small / Community Bus				Plant Maintenance
Light Rail Vehicles				General and Administration
Heavy Rail Vehicles				TOTAL EMPLOYEES
Commuter Rail Vehicles				84.0
Other:				31.0
TOTAL	43	N/A	38	25
OPERATING DATA		1999	2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		2,570,065	2,549,417	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		2,584,911	2,568,499	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) 59%
Revenue Vehicle Hours		110,940	118,155	Municipal Operating Contribution / Capita \$28.28
Total Vehicle Hours		120,446	119,834	Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.00
Operator Paid Hours		168,394	168,780	AVERAGE FARE
Mechanic Paid Hours		19,145	14,575	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.38
Total Employee Paid Hours		226,582	229,651	\$1.46
Adult Passenger Trips				COST EFFECTIVENESS
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.42
Concession Fare Trips Detail:				\$2.55
Child Passenger Trips				
Student Passenger Trips				
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS	3,022,863	3,035,424		COST EFFICIENCY
Regular Service Passenger Kms				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$60.75
Auxiliary Serv. Pass. Trips			11,666	\$64.67
Transportation Operations Expenses	\$4,345,626	\$4,433,835		SERVICE UTILIZATION
Fuel/Energy Exp. for Vehicles	\$701,533	\$981,843		Reg. Serv. Pass. / Capita 28.46
Vehicle Maintenance Expenses	\$1,133,385	\$1,180,024		Reg. Serv. Pass. / Rev. Veh. Hrs. 27.25
Plant Maintenance Expenses	\$612,177	\$584,008		
General/Administration Expenses	\$523,970	\$570,007		
TOTAL DIRECT OPERATING EXPENSES	\$7,316,691	\$7,749,717		VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 60,114
Total Operating Expenses	\$7,366,542	\$7,783,062		59,733
REGULAR SERV. PASS. REVENUES	\$4,175,721	\$4,430,765		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$4,287,961	\$4,545,828		Rev. Veh. Hrs. / Operator Paid Hrs. 0.66
Total Revenues	\$4,362,987	\$4,641,235		0.70
NET DIRECT OPERATING COST	\$3,028,730	\$3,203,889		TOP WAGE RATES
NET OPERATING COST	\$3,003,555	\$3,141,827		Operators \$18.16
Provincial Operating Contribution				Mechanics \$20.64
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES	\$2,050,000			
TOTAL CAPITAL FUNDING	\$2,050,000			
Provincial Capital Contribution		\$1,537,500		
Municipal Capital Contribution		\$512,500		
Other Capital Contributions				

THUNDER BAY

Transit Contact: Mr. Alex Grant
Transit Manager

Statistical Contact: Mr. Alex Grant
Transit Manager

Tel: (807) 684-2187 Fax: (807) 345-5744
E-mail: agrant@city.thunder-bay.on.ca

SYSTEM HIGHLIGHTS:

- System established: 03/1892
- Municipal Population: 113,000
- Serves: City of Thunder Bay
- Service Area Population: 112,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 2,962,042
- Boardings (including transfers): 3,584,070
- Hours of Service:

Monday	06:00 - 00:20
Tuesday	06:00 - 00:20
Wednesday	06:00 - 00:20
Thursday	06:00 - 00:20
Friday	06:00 - 00:20
Saturday	06:00 - 00:20
Sunday	09:00 - 23:00
Holidays	N/A
- Total Operating Revenues: \$3,611,135
- Total Direct Operating Expenses: \$10,332,649
- Union Affiliations: ATU 966 (Operators)
ATU 966 (Mechanics)
- Energy Consumption: Diesel 1,717,384 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 17 standard buses
32 low floor buses

REMARKS:

- Thunder Bay Transit restructured its routes and schedules in late May 2000.

THUNDER BAY

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass
Effective Date: 01/06/2000				
Adults	\$2.00	\$1.30	\$58.00	
Children	\$2.00	\$1.30	\$48.00	
Students	\$2.00	\$1.30	\$48.00	
Seniors	\$2.00	\$1.30	\$48.00	
Other: Disabled	\$2.00	\$1.30	\$48.00	
Post secondary	\$2.00	\$1.30		180.00

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	17		17.4	11	6	Operators	105.0	
Low Floor Motor Buses	32		4.8	25	22	Other Transportation Operations	6.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	7.0	
Trolley Buses						Other Vehicle Maintenance	20.0	
Small / Community Bus						Plant Maintenance	2.0	
Light Rail Vehicles						General and Administration	5.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	145.0	4.0
Commuter Rail Vehicles								
Other:								
TOTAL	49		N/A	36	28			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres *	3,317,524	2,949,479	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres *	3,333,386	2,962,333	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) *	38%	35%
Revenue Vehicle Hours *	157,670	150,673	Municipal Operating Contribution / Capita	\$55.04	\$60.01
Total Vehicle Hours *	158,525	151,477	Net Dir. Oper. Cost / Reg. Serv. Pass. *	\$1.75	\$2.27
Operator Paid Hours	218,400	222,560	AVERAGE FARE		
Mechanic Paid Hours	14,560	14,560	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.05	\$1.21
Total Employee Paid Hours	298,740	302,900			
Adult Passenger Trips	3,009,417	2,412,602	COST EFFECTIVENESS		
Concession Fare Trips	507,500	549,440	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. *	\$2.82	\$3.49
Concession Fare Trips Detail:					
Child Passenger Trips		22,013	COST EFFICIENCY		
Student Passenger Trips	252,227	290,579	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$62.52	\$68.21
Senior Passenger Trips	255,273	236,848			
REGULAR SERVICE PASSENGER TRIPS *	3,516,917	2,962,042	SERVICE UTILIZATION		
Regular Service Passenger Kms	24,618,419	20,734,294	Reg. Serv. Pass. / Capita *	31.40	26.45
Auxiliary Serv. Pass. Trips	2,236	900	Reg. Serv. Pass. / Rev. Veh. Hrs. *	22.31	19.66
Transportation Operations Expenses	\$4,689,886	\$5,108,206	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles *	\$891,855	\$1,201,902	Rev. Veh. Hrs. / Capita	1.41	1.35
Vehicle Maintenance Expenses	\$2,133,515	\$1,814,312	AVERAGE SPEED		
Plant Maintenance Expenses	\$798,797	\$745,649	Rev. Veh. Kms. / Rev. Veh. Hrs. *	21.04	19.58
General/Administration Expenses	\$1,397,355	\$1,462,580			
TOTAL DIRECT OPERATING EXPENSES	\$9,911,408	\$10,332,649	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	68,028	60,456
Total Operating Expenses	\$9,911,408	\$10,332,649			
REGULAR SERV. PASS. REVENUES *	\$3,703,787	\$3,576,895	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$3,747,003	\$3,611,135	Rev. Veh. Hrs. / Operator Paid Hrs. *	0.72	0.68
Total Revenues	\$3,747,003	\$3,611,135			
NET DIRECT OPERATING COST	\$6,164,405	\$6,721,514	TOP WAGE RATES		
NET OPERATING COST	\$6,164,405	\$6,721,514	Operators	\$17.07	\$17.41
Provincial Operating Contribution			Mechanics	\$20.26	\$20.67
Municipal Operating Contribution					
Other Operating Contributions	\$6,164,405	\$6,721,514			
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$4,688,400	\$1,170,000	Notes:		
TOTAL CAPITAL FUNDING	\$4,688,400	\$1,170,000			
Provincial Capital Contribution			* Thunder Bay Transit restructured its routes and schedules in late May 2000.		
Municipal Capital Contribution			Fuel prices had a significant negative impact on the 2000 Operating Budget		
Other Capital Contributions			compared to 1999.		

TIMMINS

Transit Contact: Mr. John S. Craig
Transit Superintendent

Statistical Contact: Mr. John S. Craig
Transit Superintendent

Tel: (705) 360-8475 Fax: (705) 360-1405
E-mail: jcraig@city.timmins.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/02/1975
- Serves: City of Timmins
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	06:00 - 00:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: CUPE 1544 (Operators)
CUPE 1544 (Mechanics)
CUPE 434 (Administration)

- Municipal Population: 46,000
- Service Area Population: 44,629
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 615,843
- Boardings (including transfers): 756,408
- Total Operating Revenues: \$1,156,089
- Total Direct Operating Expenses: \$2,888,512
- Energy Consumption: Diesel 461,618 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 10 standard buses
11 low floor buses

TIMMINS

TORONTO

Transit Contact: Mr. Vincent Rodo
Gen Manager - Executive & Gen Secretary

Statistical Contact: Mr. Jim Rubin
Statistical Economist

Tel: (416) 393-3640 Fax: (416) 338-0127
E-mail: jim.rubin@ttc.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Municipal Population: 2,385,421
- Serves: City of Toronto
- Service Area Population: 2,385,421
- Service area size: 632.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 410,558,000
- Boardings (including transfers): 711,541,520
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	06:00 - 02:00
Sunday	08:00 - 02:00
Holidays	08:00 - 02:00
- Total Operating Revenues: \$614,094,491
- Total Direct Operating Expenses: \$721,408,718
- Energy Consumption:

Diesel	51,606,000 litres
Gasoline	
Propane	
Natural Gas	7,021,000 cubic-metres
Electricity	324,872,000 kilowatt-hours
- Active Vehicles includes:

1365 standard buses
101 low floor buses
2 articulated buses
248 light rail vehicles
672 heavy rail vehicles
28 SRT (ICTS)
- Union Affiliations: ATU 113 (Operators)
ATU 113 (Mechanics)
CUPE 2 (Other maintenance)
- Disruption during 1999: Strike
Start Date: 19/04/1999
End Date: 21/04/1999
Duration: 3.0 days

TORONTO



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Monthly Subscription Pass	CRITERIA
Effective Date: 03/05/1999					
Adults	\$2.00	\$1.70	\$88.50	\$81.00	
Children	\$0.50	\$0.40			12 years and under
Students	\$1.40	\$1.13	\$75.00	\$69.00	with TTC student card
Seniors	\$1.40	\$1.13	\$75.00	\$69.00	with ID
Other: Day Pass - \$7.00					
GTA Weekly - \$36.25					
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	1,365	3	14.1	1,193	613
Low Floor Motor Buses	101		2.5	79	56
Articulated Motor Buses	2	26	13.0		
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles	248		19.0	175	122
Heavy Rail Vehicles	672		10.6	540	300
Commuter Rail Vehicles					
Other: SRT (ICTS)	28		14.5	24	16
TOTAL	2,416	29	N/A	2,011	1,107
OPERATING DATA			1999	2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		177,216,045	184,901,889		FINANCIAL PERFORMANCE
Total Vehicle Kilometres		178,850,860	186,649,675	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	84%
Revenue Vehicle Hours		7,949,867	8,187,060	Municipal Operating Contribution / Capita	\$62.42
Total Vehicle Hours		8,062,523	8,302,833	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.29
Operator Paid Hours *		11,090,000	11,385,000	AVERAGE FARE	
Mechanic Paid Hours *		5,390,000	5,090,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42
Total Employee Paid Hours		21,885,000	22,010,000		\$1.46
Adult Passenger Trips		306,849,000	323,274,000	COST EFFECTIVENESS	
Concession Fare Trips		85,744,000	87,284,000	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.74
Concession Fare Trips Detail:					\$1.76
Child Passenger Trips		13,395,000	13,604,000	COST EFFICIENCY	
Student Passenger Trips		37,804,000	39,116,000	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. *	\$85.79
Senior Passenger Trips		24,064,000	24,475,000		\$88.12
REGULAR SERVICE PASSENGER TRIPS		392,593,000	410,558,000	SERVICE UTILIZATION	
Regular Service Passenger Kms		3,965,189,300	4,146,635,800	Reg. Serv. Pass. / Capita	164.58
Auxiliary Serv. Pass. Trips		2,122,961	2,392,571	Reg. Serv. Pass. / Rev. Veh. Hrs.	49.38
Transportation Operations Expenses		\$286,085,843	\$301,708,187	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles		\$46,183,869	\$50,819,381	Rev. Veh. Hrs. / Capita	3.33
Vehicle Maintenance Expenses		\$175,430,189	\$183,764,748		3.43
Plant Maintenance Expenses		\$98,181,191	\$101,811,478	AVERAGE SPEED	
General/Administration Expenses		\$76,117,131	\$83,304,924	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.29
TOTAL DIRECT OPERATING EXPENSES		\$681,998,223	\$721,408,718	VEHICLE UTILIZATION	
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles	73,936
Total Operating Expenses		\$734,132,176	\$776,917,183		77,256
REGULAR SERV. PASS. REVENUES		\$558,536,601	\$599,534,424	LABOUR PRODUCTIVITY	
TOTAL OPERATING REVENUES		\$569,753,207	\$614,094,491	Rev. Veh. Hrs. / Operator Paid Hrs. *	0.72
Total Revenues		\$585,244,176	\$630,154,657		0.72
NET DIRECT OPERATING COST		\$112,245,016	\$107,314,227	TOP WAGE RATES	
NET OPERATING COST		\$148,888,000	\$146,762,526	Operators	\$21.02
Provincial Operating Contribution				Mechanics	\$24.26
Municipal Operating Contribution					\$24.93
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$647,014,000	\$390,994,000	Notes:	
TOTAL CAPITAL FUNDING		\$647,014,000	\$390,994,000	* Operator Paid Hours included Other Transportation Operations Paid Hours in both years.	
Provincial Capital Contribution				Mechanic Paid Hours included Other Vehicle Maintenance and Servicing Paid Hours in both years.	
Municipal Capital Contribution				The Cost Efficiency is calculated by dividing the Total Direct Operating Expense by the Revenue Vehicle Hours. It does not include any cross-boundary services provided by TTC.	
Other Capital Contributions					

VALLEY EAST

Transit Contact: Mr. Roland Chenier
Chief Administrative Officer

Statistical Contact: Ms. Louise Lacroix Joanis
Manager/Owner of Northway Bus Lines

Tel: (705) 858-1320 Fax: (705) 858-1331
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of Valley East, Town of Capreol
- Service area size:
- Service provided by: Municipal Department, under contract with Northway Bus Lines Inc.
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

- Municipal Population: 29,000
- Service Area Population: 27,500
- Adult Cash Fare:
- Ridership - Revenue Passengers:
- Boardings (including transfers):
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

REMARKS:

- Effective January 1, 2001, the Towns of Capreol, Nickel Centre, Onaping Falls, Rayside-Balfour, Walden, the Cities of Sudbury and Valley East and the Regional Municipality of Sudbury became the new City of Greater Sudbury. Greater Sudbury has taken over the day-to-day operations and funding commitments for local public transit services from the former municipalities, including Valley East.
- 2000 Data was not available.

VALLEY EAST

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date:

Adults
Children
Students
Seniors

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses						Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA		1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres				FINANCIAL PERFORMANCE		
Total Vehicle Kilometres				Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	83%	
Revenue Vehicle Hours				Municipal Operating Contribution / Capita	\$2.06	
Total Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.55	
Operator Paid Hours	5,396			AVERAGE FARE		
Mechanic Paid Hours	290			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.77	
Total Employee Paid Hours	6,001					
Adult Passenger Trips				COST EFFECTIVENESS		
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.32	
Concession Fare Trips Detail:						
Child Passenger Trips				COST EFFICIENCY		
Student Passenger Trips				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		
Senior Passenger Trips						
REGULAR SERVICE PASSENGER TRIPS	67,586			SERVICE UTILIZATION		
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita		2.46
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs.		
Transportation Operations Expenses	\$90,202			AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$34,711			Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses	\$79,293			AVERAGE SPEED		
Plant Maintenance Expenses				Rev. Veh. Kms. / Rev. Veh. Hrs.		
General/Administration Expenses	\$20,421			VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$224,627			Tot. Veh. Kms. / Active Vehicles		
Debt Service Payment				LABOUR PRODUCTIVITY		
Total Operating Expenses	\$224,627			Rev. Veh. Hrs. / Operator Paid Hrs.		
REGULAR SERV. PASS. REVENUES	\$187,119			TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$187,119			Operators	\$14.30	
Total Revenues	\$187,119			Mechanics	\$17.50	
NET DIRECT OPERATING COST	\$37,508			Notes:		
NET OPERATING COST	\$37,508			* Effective January 1, 2001, the Towns of Capreol, Nickel Centre, Onaping Falls, Rayside-Balfour, Walden, the Cities of Sudbury and Valley East and the Regional Municipality of Sudbury became the new City of Greater Sudbury. Greater Sudbury has taken over the day-to-day operations and funding commitments for local public transit services from the former municipalities, including Valley East.		
Provincial Operating Contribution				2000 Data was not available.		
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES	\$120,000					
TOTAL CAPITAL FUNDING	\$120,000					
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						
	\$30,000					
	\$90,000					

VAUGHAN

Transit Contact: Mr. Rick Takagi, CET
Manager of Public Transit

Statistical Contact: Mr. Robert Di Profio
Transit Technician

Tel: (905) 832-8585 x6104 Fax: (905) 832-5680
E-mail: diprofir@city.vaughan.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1976
- Serves: Vaughan
- Service area size: 275.30 square kilometres
- Service provided by: Municipal Department, under contract with Can-Ar Coach/TTC
- Hours of Service:

Monday	05:30 - 23:15
Tuesday	05:30 - 23:15
Wednesday	05:30 - 23:15
Thursday	05:30 - 23:15
Friday	05:30 - 23:15
Saturday	06:45 - 19:45
Sunday	08:00 - 19:30
Holidays	08:00 - 19:30
- Union Affiliations: ATU 1587 (Operators)
non-union (Mechanics)
- Disruption during 1999: Transit strike
Start Date: 19/04/1999
End Date: 21/04/1999
Duration: 3.0 days

- Municipal Population: 181,000
- Service Area Population: 181,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,481,595
- Boardings (including transfers): 2,814,112
- Total Operating Revenues: \$4,891,351
- Total Direct Operating Expenses: \$7,033,318
- Energy Consumption: Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 24 standard buses
8 low floor buses

VAUGHAN



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/01/1997				
Adults	\$2.00	\$1.60	\$64.00	
Children	\$1.00			Under 12 years
Students	\$1.50	\$1.25	\$49.00	12-19 years, with student ID
Seniors	\$1.00			65 years and over with ID
Other: GTA - Weekly	\$36.25			

VEHICLES (2000) *	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000) *	FULL-TIME	PART-TIME
Standard Motor Buses	24		12.8	22	5	Operators	33.0	22.0
Low Floor Motor Buses	8		1.6	5	2	Other Transportation Operations	3.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	5.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	6.0	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	47.0	23.0
Commuter Rail Vehicles								
Other:								
TOTAL	32		N/A	27	7			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	2,223,369	2,325,515	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,223,369	2,325,515	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	67%	70%
Revenue Vehicle Hours	95,481	101,285	Municipal Operating Contribution / Capita	\$11.31	\$11.83
Total Vehicle Hours	95,481	101,285	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.92	\$0.86
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.86	\$1.95
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.80	\$2.83
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$67.54	\$69.44
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	2,301,685	2,481,595	SERVICE UTILIZATION		
Regular Service Passenger Kms	37,747,634	40,698,158	Reg. Serv. Pass. / Capita	12.65	13.71
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	24.11	24.50
Transportation Operations Expenses	\$6,087,739	\$6,773,447	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.52	0.56
Vehicle Maintenance Expenses	\$55,494	\$9,994	AVERAGE SPEED		
Plant Maintenance Expenses	\$57,554	\$56,784	Rev. Veh. Kms. / Rev. Veh. Hrs.	23.29	22.96
General/Administration Expenses	\$247,922	\$193,093			
TOTAL DIRECT OPERATING EXPENSES	\$6,448,709	\$7,033,318	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles *	50,081	41,249
Total Operating Expenses	\$6,448,709	\$7,033,318			
REGULAR SERV. PASS. REVENUES	\$4,269,832	\$4,828,688	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$4,340,851	\$4,891,351	Rev. Veh. Hrs. / Operator Paid Hrs.		
Total Revenues	\$4,340,851	\$4,891,351			
NET DIRECT OPERATING COST	\$2,107,858	\$2,141,967	TOP WAGE RATES		
NET OPERATING COST	\$2,107,858	\$2,141,967	Operators	\$16.50	\$17.50
Provincial Operating Contribution			Mechanics	\$21.00	\$22.00
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution	\$2,057,858	\$2,141,967	Notes:		
Municipal Debt Service Contribution	\$50,000		* does not include TTC contracted services for 1999 and 2000.		
TOTAL CAPITAL EXPENDITURES	\$833,927	\$54,917			
TOTAL CAPITAL FUNDING	\$833,927	\$54,917			
Provincial Capital Contribution	\$522,912				
Municipal Capital Contribution	\$311,015	\$54,917			
Other Capital Contributions					

WELLAND

Transit Contact: Ms. Margaret Fortin
Office Coordinator

Statistical Contact: Ms. Margaret Fortin
Office Coordinator

Tel: (905) 732-6844 Fax: (905) 732-9422
E-mail: marg.fortin@city.welland.on.ca

SYSTEM HIGHLIGHTS:

- System established: 19/11/1973
- Serves: City of Welland
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	10:00 - 19:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 1633 (Operators)
ATU 1633 (Mechanics)

- Municipal Population: 46,965
- Service Area Population: 46,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 325,501
- Boardings (including transfers): 494,762
- Total Operating Revenues: \$519,568
- Total Direct Operating Expenses: \$1,475,983
- Energy Consumption: Diesel 323,110 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 8 standard buses
4 low floor buses
2 community buses

WELLAND

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Effective Date: 01/06/1998					
Adults	\$2.00	\$1.36	\$55.00		
Children	\$1.25	\$1.36	\$43.00		5-12 years; under 5 years - free with adult
Students	\$2.00	\$1.36	\$43.00		
Seniors	\$2.00	\$1.18	\$40.00		65 years and over
Other: Niagara/Brock Blind	\$2.25 Free	\$2.00	\$250.00/4 month		Semester Pass With CNIB card
VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	8		25.0	7	5
Low Floor Motor Buses	4		10.0	4	4
Articulated Motor Buses					Mechanics (Vehicle Maintenance)
Trolley Buses					Other Vehicle Maintenance
Small / Community Bus	2		5.0		Plant Maintenance
Light Rail Vehicles					General and Administration
Heavy Rail Vehicles					TOTAL EMPLOYEES
Commuter Rail Vehicles					
Other:					
TOTAL	14		N/A	11	9
OPERATING DATA		1999		2000	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		498,463		528,509	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		578,002		578,348	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 37%
Revenue Vehicle Hours		23,152		24,459	Municipal Operating Contribution / Capita \$16.89
Total Vehicle Hours		27,943		27,904	Net Dir. Oper. Cost / Reg. Serv. Pass. \$2.73
Operator Paid Hours		33,875		34,178	AVERAGE FARE
Mechanic Paid Hours		2,197		2,148	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.43
Total Employee Paid Hours		47,333		47,136	\$1.42
Adult Passenger Trips		96,878		113,925	COST EFFECTIVENESS
Concession Fare Trips		226,050		211,576	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$4.30
Concession Fare Trips Detail:					\$4.53
Child Passenger Trips		25,834		19,531	COST EFFICIENCY
Student Passenger Trips		87,191		81,375	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$49.73
Senior Passenger Trips		113,025		110,670	\$52.90
REGULAR SERVICE PASSENGER TRIPS		322,928		325,501	SERVICE UTILIZATION
Regular Service Passenger Kms		3,358,451		3,385,210	Reg. Serv. Pass. / Capita 7.02
Auxiliary Serv. Pass. Trips		14,790		15,960	Reg. Serv. Pass. / Rev. Veh. Hrs. 13.95
Transportation Operations Expenses		\$743,855		\$752,980	AMOUNT OF SERVICE 13.31
Fuel/Energy Exp. for Vehicles		\$184,816		\$258,096	Rev. Veh. Hrs. / Capita 7.08
Vehicle Maintenance Expenses		\$249,087		\$264,052	Rev. Veh. Kms. / Rev. Veh. Hrs. 21.53
Plant Maintenance Expenses		\$211,850		\$200,855	VEHICLE UTILIZATION 21.61
General/Administration Expenses		\$1,389,608		\$1,475,983	Tot. Veh. Kms. / Active Vehicles 41,286
TOTAL DIRECT OPERATING EXPENSES		\$1,389,608		\$1,475,983	41,311
Debt Service Payment					
Total Operating Expenses		\$1,389,608		\$1,475,983	LABOUR PRODUCTIVITY
REGULAR SERV. PASS. REVENUES		\$460,708		\$462,997	Rev. Veh. Hrs. / Operator Paid Hrs. 0.68
TOTAL OPERATING REVENUES		\$508,262		\$519,568	0.72
Total Revenues		\$612,785		\$618,980	TOP WAGE RATES
NET DIRECT OPERATING COST		\$881,346		\$956,415	Operators \$17.24
NET OPERATING COST		\$776,823		\$857,003	Mechanics \$19.55
Provincial Operating Contribution					\$17.58
Municipal Operating Contribution					\$19.64
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES				\$25,300	
TOTAL CAPITAL FUNDING				\$25,300	
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions				\$25,300	

WHITBY

Transit Contact: Mr. W.D. Grylls
Superintendent of Transit & Traffic

Statistical Contact: Mr. Cornell Pennings
Transit Technician

Tel: (905) 668-3544 Fax: (905) 668-9305
E-mail: penningsc@town.whitby.on.ca

SYSTEM HIGHLIGHTS:

- System established: 15/06/1980
- Serves: Whitby
- Service area size: 45.00 square kilometres
- Service provided by: Municipal Department, under contract with Trentway-Wagar Inc.
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	08:00 - 19:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: CAW 222 (Operators)
Mechanics Union Information N/A

- Municipal Population: 79,000
- Service Area Population: 74,000
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 906,288
- Boardings (including transfers): 1,022,025
- Total Operating Revenues: \$1,464,706
- Total Direct Operating Expenses: \$2,747,422
- Energy Consumption: Diesel 651,705 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 18 standard buses
4 low floor buses

WHITBY**Whitby Transit**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/01/1998				
Adults	\$1.75	\$1.75	\$60.00	
Children	\$1.00		\$35.00	5 years or over (attending elementary school)
Students	\$1.50	\$1.50	\$50.00	with full-time student ID
Seniors	\$1.00		\$35.00	65+ or Senior Activity Centre card
Other: GO fare integration	\$0.50		\$20.00	
Children under 5 & Blind	Free			

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	18		13.3	16	4	Operators	19.0	11.0
Low Floor Motor Buses	4		3.0	2	2	Other Transportation Operations	1.0	1.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	3.0	
Trolley Buses						Other Vehicle Maintenance	3.0	
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	4.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	30.0	12.0
Commuter Rail Vehicles								
Other:								
TOTAL	22		N/A	18	6			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres	846,610	881,666	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	951,020	1,009,985	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	55 %	53 %
Revenue Vehicle Hours	38,107	38,222	Municipal Operating Contribution / Capita	\$22.64	\$21.76
Total Vehicle Hours	42,842	43,786	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.32	\$1.42
Operator Paid Hours	49,920	49,920	AVERAGE FARE		
Mechanic Paid Hours	6,552	6,552	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.49	\$1.51
Total Employee Paid Hours	74,048	74,048			
Adult Passenger Trips	350,139	381,002	COST EFFECTIVENESS		
Concession Fare Trips	512,626	525,286	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.93	\$3.03
Concession Fare Trips Detail:					
Child Passenger Trips	15,000	17,050	COST EFFICIENCY		
Student Passenger Trips	444,932	455,663	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$59.09	\$62.75
Senior Passenger Trips	20,911	23,182	SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS	862,765	906,288	Reg. Serv. Pass. / Capita	11.98	12.25
Regular Service Passenger Kms			Reg. Serv. Pass. / Rev. Veh. Hrs.	22.64	23.71
Auxiliary Serv. Pass. Trips					
Transportation Operations Expenses	\$2,283,990	\$2,507,357	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.53	0.52
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$62,440	\$45,987	AVERAGE SPEED		
General/Administration Expenses	\$185,247	\$194,078	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.22	23.07
TOTAL DIRECT OPERATING EXPENSES	\$2,531,677	\$2,747,422	VEHICLE UTILIZATION		
Debt Service Payment	\$11,445		Tot. Veh. Kms. / Active Vehicles	43,228	45,908
Total Operating Expenses	\$3,019,517	\$3,074,942			
REGULAR SERV. PASS. REVENUES	\$1,285,233	\$1,371,166	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$1,389,325	\$1,464,706	Rev. Veh. Hrs. / Operator Paid Hrs.	0.76	0.77
Total Revenues	\$1,389,325	\$1,464,706			
NET DIRECT OPERATING COST	\$1,142,352	\$1,282,716	TOP WAGE RATES		
NET OPERATING COST	\$1,630,192	\$1,610,236	Operators	\$17.30	\$17.73
Provincial Operating Contribution			Mechanics	\$19.23	\$20.50
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

WINDSOR

Transit Contact: Mrs. P. Williams
General Manager

Statistical Contact: Mr. Thomas J. Bondy
Accounting Manager

Tel: (519) 944-4141 x246 Fax: (519) 944-5121
E-mail: tbondy@city.windsor.on.ca

SYSTEM HIGHLIGHTS:

- System established: 29/11/1977
- Municipal Population: 200,000
- Serves: City of Windsor
- Service Area Population: 200,000
- Service area size: 121.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 5,640,407
- Boardings (including transfers): 6,117,610
- Hours of Service:

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	05:00 - 02:00
Sunday	08:00 - 24:00
Holidays	08:00 - 24:00
- Total Operating Revenues: \$10,054,972
- Total Direct Operating Expenses: \$16,927,829
- Union Affiliations: ATU 616 (Operators)
ATU 616 (Mechanics)
- Energy Consumption: Diesel 2,753,962 litres
Gasoline 28,920 litres
Propane
Natural Gas
Electricity
- Active Vehicles includes: 83 standard buses
17 low floor buses

REMARKS:

- All fuel tanks were replaced. Transit Windsor operated Diesel Emissions Testing Station. Ridership decrease was due to Detroit casinos and reduced support for the Social Services pass program.

WINDSOR



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA			
Effective Date: 01/01/2000								
Adults	\$2.00	\$1.70	\$64.00					
Children	Free				4 years and under			
Students	\$1.35		\$44.00	\$195/5 months	5-18 years with ID			
Seniors	\$1.35		\$33.50		60 years and over with ID			
Other: College/University Raceway	\$2.90			\$176/4 months	19-59 years with ID			
					19-59 years			
VEHICLES (2000)	ACTIVE	STORED	Avg Age	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME PART-TIME	
Standard Motor Buses	83		15.9	56	26	Operators	135.0	
Low Floor Motor Buses	17		2.9	17	17	Other Transportation Operations	18.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	24.0	
Trolley Buses						Other Vehicle Maintenance	21.0	
Small / Community Bus		2	13.0			Plant Maintenance	4.0	
Light Rail Vehicles						General and Administration	8.0	
Heavy Rail Vehicles							5.0	
Commuter Rail Vehicles						TOTAL EMPLOYEES	210.0	
Other:							16.0	
TOTAL	100	2	N/A	73	43			
OPERATING DATA			1999		2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres		4,244,000		4,453,000		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		4,665,924		4,895,155		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	64 %	59 %
Revenue Vehicle Hours		271,917		281,398		Municipal Operating Contribution / Capita	\$27.55	\$34.16
Total Vehicle Hours		300,954		308,537		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.95	\$1.22
Operator Paid Hours *		361,619		379,361		AVERAGE FARE		
Mechanic Paid Hours		49,175		48,055		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.59	\$1.60
Total Employee Paid Hours *		545,261		535,354				
Adult Passenger Trips		3,467,786		3,357,035		COST EFFECTIVENESS		
Concession Fare Trips		2,324,764		2,283,372		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.69	\$3.00
Concession Fare Trips Detail:								
Child Passenger Trips						COST EFFICIENCY		
Student Passenger Trips		1,723,233		1,674,926		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$51.68	\$54.86
Senior Passenger Trips		584,630		588,286				
REGULAR SERVICE PASSENGER TRIPS		5,792,550		5,640,407		SERVICE UTILIZATION		
Regular Service Passenger Kms						Reg. Serv. Pass. / Capita	28.96	28.20
Auxiliary Serv. Pass. Trips		21,482		16,878		Reg. Serv. Pass. / Rev. Veh. Hrs.	21.30	20.04
Transportation Operations Expenses		\$9,258,966		\$9,884,437		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles		\$1,172,780		\$1,572,513		Rev. Veh. Hrs. / Capita	1.36	1.41
Vehicle Maintenance Expenses		\$3,000,844		\$3,153,951				
Plant Maintenance Expenses		\$748,791		\$817,082		AVERAGE SPEED		
General/Administration Expenses		\$1,373,256		\$1,499,846		Rev. Veh. Kms. / Rev. Veh. Hrs.	15.61	15.82
TOTAL DIRECT OPERATING EXPENSES		\$15,554,637		\$16,927,829		VEHICLE UTILIZATION		
Debt Service Payment						Tot. Veh. Kms. / Active Vehicles	48,603	48,952
Total Operating Expenses		\$15,673,365		\$17,031,557				
REGULAR SERV. PASS. REVENUES		\$9,230,283		\$8,998,490		LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES		\$10,025,559		\$10,054,972		Rev. Veh. Hrs. / Operator Paid Hrs. *	0.75	0.74
Total Revenues		\$10,162,878		\$10,199,097				
NET DIRECT OPERATING COST		\$5,529,078		\$6,872,857		TOP WAGE RATES		
NET OPERATING COST		\$5,510,487		\$6,832,460		Operators	\$18.82	\$19.38
Provincial Operating Contribution						Mechanics	\$20.84	\$21.56
Municipal Operating Contribution								
Other Operating Contributions								
Provincial Debt Service Contribution								
Municipal Debt Service Contribution								
TOTAL CAPITAL EXPENDITURES		\$2,591,878		\$855,559				
TOTAL CAPITAL FUNDING		\$2,424,484		\$855,559				
Provincial Capital Contribution								
Municipal Capital Contribution								
Other Capital Contributions								

Notes:

* Operator Paid Hours included 60,665 and 71,004 premium paid hours for 1999 and 2000.

Total Employee Paid Hours included 86,523 and 97,852 premium paid hours for 1999 and 2000.

WOODSTOCK

Transit Contact: Mr. John Carson
Superintendent of Engineering

Statistical Contact: Mr. J. Allen Hill
City Engineer

Tel: (519) 539-2382 x 826 Fax: (519) 421-3250
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1961
- Serves: Woodstock
- Service area size: 30.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 18:30
Tuesday	06:30 - 18:30
Wednesday	06:30 - 18:30
Thursday	06:30 - 18:30
Friday	06:30 - 18:30
Saturday	08:30 - 18:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: CUPE 1146 (Operators)
CUPE 1146 (Mechanics)

- Municipal Population: 34,000
- Service Area Population: 34,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 153,813
- Boardings (including transfers): 190,963
- Total Operating Revenues: \$284,365
- Total Direct Operating Expenses: \$909,369
- Energy Consumption: Diesel 237,000 litres
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 10 standard buses

REMARKS:

- Scheduled service - 1/2 hour frequency.

WOODSTOCK



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/05/1999				
Adults	\$2.00	\$1.59	\$50.00	
Children	Free			under 5 years
Students	\$1.00			
Seniors				

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	10	1	20.0	6	6	Operators	6.0	12.0
Low Floor Motor Buses						Other Transportation Operations		1.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	1.0	
Trolley Buses						Other Vehicle Maintenance		3.0
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES	7.0	16.0
Commuter Rail Vehicles								
Other:								
TOTAL	10	1	N/A	6	6			

OPERATING DATA	1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres		404,800	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	412,000		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	30%	31%
Revenue Vehicle Hours	21,130		Municipal Operating Contribution / Capita	\$14.85	\$18.85
Total Vehicle Hours	21,430		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.02	\$4.06
Operator Paid Hours	25,000		AVERAGE FARE		
Mechanic Paid Hours	2,000		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.30	\$1.57
Total Employee Paid Hours	30,800				
Adult Passenger Trips	61,090		COST EFFECTIVENESS		
Concession Fare Trips	92,723		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.32	\$5.91
Concession Fare Trips Detail:					
Child Passenger Trips	4,395		COST EFFICIENCY		
Student Passenger Trips	22,998		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		\$42.43
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	162,000	153,813	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	4.91	4.52
Auxiliary Serv. Pass. Trips		2,000	Reg. Serv. Pass. / Rev. Veh. Hrs.		7.28
Transportation Operations Expenses		\$586,683	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles		\$132,481	Rev. Veh. Hrs. / Capita		0.62
Vehicle Maintenance Expenses		\$134,686	AVERAGE SPEED		
Plant Maintenance Expenses		\$43,105	Rev. Veh. Kms. / Rev. Veh. Hrs.		19.16
General/Administration Expenses		\$12,414			
TOTAL DIRECT OPERATING EXPENSES	\$700,000	\$909,369	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles		41,200
Total Operating Expenses	\$700,000	\$917,369			
REGULAR SERV. PASS. REVENUES	\$210,000	\$241,463	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$210,000	\$284,365	Rev. Veh. Hrs. / Operator Paid Hrs.		0.85
Total Revenues	\$210,000	\$284,365			
NET DIRECT OPERATING COST	\$490,000	\$625,004	TOP WAGE RATES		
NET OPERATING COST	\$490,000	\$633,004	Operators		\$17.81
Provincial Operating Contribution			Mechanics		\$20.16
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$35,130			
TOTAL CAPITAL FUNDING		\$35,130			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
		\$35,130			