

TORONTO

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SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Serves: City of Toronto
- Municipal Population: 2,481,494
- Service Area Population: 2,481,494
- Service area size: 632.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	06:00 - 02:00
Sunday	08:00 - 02:00
Holidays	08:00 - 02:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	4,138	
Other Transportation Operations	778	
Mechanics (Vehicle Maintenance)	432	
Other Vehicle Maintenance	2,009	
Plant Maintenance	1,476	
General and Administration	1,147	11
TOTAL EMPLOYEES	9,980	11
- Union Affiliations: ATU 113 (Operators)
ATU 113 (Mechanics)
CUPE 2 (Maintenance)
- Disruption during 2003: Energy Emergency
Start Date: 14/08/2003
End Date: 22/08/2003
Duration: 9.0 days
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 405,412,000
- Boardings (including transfers): 703,979,413
- Total Operating Revenues: \$683,027,942
- Total Direct Operating Expenses: \$871,589,993
- Active Vehicles include: 2,441

Standard Buses	1,473
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	248
Heavy Rail Vehicles	692
Commuter Rail Vehicles	
Other: SRT	28
- Percentage of accessible bus fleet: 29.74%
- Percentage of accessible transit fleet: 33.18%
- Number of Fixed Routes: 153
- Number of Accessible Routes: 38
- Energy Consumption:

Diesel	56,685,582	litres
Bio-Diesel / E-Diesel		
Gasoline		
Natural Gas	7,319,100	cubic-metres
Electricity	331,730,500	kilowatt-hours
Other:		

TORONTO



THE BETTER WAY

FARES

Effective Date: 01/01/2003

	CASH	UNIT PRICE	MONTHLY PASS	OTHER Metropass Discount	CRITERIA
Adults	\$2.25	\$1.90	\$98.75	\$90.50	
Children	\$0.50	\$0.43			12 years and under
Students	\$1.50	\$1.25	\$83.25	\$76.25	with TTC student ID
Seniors	\$1.50	\$1.25	\$83.25	\$76.25	must have appropriate ID

Other: Day Pass - \$7.75

VEHICLES (2003)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	438	1,035	4.57	18.00	358	944	215	473	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 1,348
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 125
Light Rail Vehicles		248		22.50		198		130	Electric Propulsion
Heavy Rail Vehicles	372	320	4.50	22.30	299	257	170	146	Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other: SRT		28		18.00		24		16	Hybrid
TOTAL ACTIVE VEHICLES	810	1,631	-	-	657	1,423	385	765	Other
									TOTAL 1,473
Number of Stored Buses	13								Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles	28								Average Bus Age (years) 14.01

OPERATING DATA

	2002	2003	PERFORMANCE INDICATORS	2002	2003
Revenue Vehicle Kilometres	192,244,982	193,191,396	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	195,155,700	196,239,339			
Revenue Vehicle Hours	8,529,641	8,579,086			
Auxiliary Revenue Vehicle Hours	118,311	133,300			
Total Vehicle Hours	8,650,276	8,712,386			
Operator Paid Hours *	12,010,000	12,020,000	AVERAGE FARE		
Mechanic Paid Hours *	5,100,000	5,090,000			
Total Employee Paid Hours	22,790,000	22,910,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.62
Adult Passenger Trips	325,299,000	322,824,000	COST EFFECTIVENESS		
Concession Fare Trips	90,240,000	71,176,000			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.98	\$2.15
Child Passenger Trips	12,807,000	11,987,000	COST EFFICIENCY		
Student Passenger Trips	37,491,000	36,175,000			
Senior Passenger Trips	24,090,000	23,014,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$96.34	\$101.46
REGULAR SERVICE PASSENGER TRIPS *	415,539,000	405,412,000	SERVICE UTILIZATION		
Regular Service Passenger Kms	3,781,404,900	3,689,249,200			
Auxiliary Serv. Pass. Trips	2,596,654	2,913,272	Reg. Serv. Pass. / Capita	167.46	163.37
Transportation Operations Expenses	\$332,979,193	\$350,653,294	Reg. Serv. Pass. / Rev. Veh. Hr.	48.72	47.26
Fuel/Energy Exp. for Vehicles	\$62,332,642	\$64,167,904	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$208,282,263	\$218,506,792			
Plant Maintenance Expenses	\$112,589,052	\$126,613,670	Rev. Veh. Hrs. / Capita	3.44	3.46
General/Administration Expenses	\$106,119,299	\$111,648,333	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$822,302,449	\$871,589,993			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$864,550,790	\$902,028,711			
REGULAR SERV. PASS. REVENUES	\$646,125,714	\$658,624,720	Tot. Veh. Kms. / Active Vehicle	80,113	80,393
TOTAL OPERATING REVENUES	\$669,516,397	\$683,027,942	LABOUR PRODUCTIVITY		
Total Revenues	\$687,825,790	\$702,985,684			
NET DIRECT OPERATING COST	\$152,786,052	\$188,562,051	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. *	0.72	0.72
NET OPERATING COST	\$176,725,000	\$199,043,027	TOP WAGE RATES		
Federal Operating Contribution					
Provincial Operating Contribution			Operators	\$22.92	\$23.61
Municipal Operating Contribution	\$152,162,000	\$182,162,100	Mechanics	\$26.45	\$27.24
Other Operating Contributions	\$24,563,000	\$16,880,927	Notes:		
Provincial Debt Service Contribution			* Operator Paid Hours includes Other Transportation Operations Paid Hours in both years.		
Municipal Debt Service Contribution			* Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours in both years.		
TOTAL CAPITAL EXPENDITURES	\$227,494,000	\$233,139,000	* Ridership affected by 2002 World Youth Day, 2003 SARS and Energy Emergency. 2002 WYD 4.1 million; SARS (March 23 - July 2); Energy Emergency (Aug 14-22).		
Total Capital Disposals	\$143,000	\$131,000			
TOTAL CAPITAL FUNDING	\$165,194,000	\$233,139,000			
Federal Capital Contribution	\$62,300,000	\$13,700,000			
Provincial Capital Contribution	\$62,267,244	\$70,080,000			
Municipal Capital Contribution	\$77,431,756	\$134,578,000			
Other Capital Contributions	\$25,495,000	\$14,781,000			

Footnote: Tot. Dir. & Aux. Op. Exp. for 2003 was \$883,989,163
Tot. Dir. & Aux. Op. Exp. for 2002 was \$833,359,038