

# Toronto

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## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	525,194,000
▪ Municipal Population:	2,825,620	▪ Total Operating Revenues:	\$1,094,535,465
▪ Service Area Population:	2,825,620	▪ Total Direct Operating Expenses:	\$1,439,786,267
▪ Service Area Size:	632.0 square kilometres	▪ Active Vehicles:	2,900
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	249
		- Heavy Rail Vehicles	772
		- Standard Buses	1,848
		- Articulated Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 0130	Friday 0600 - 0130	▪ Percentage of accessible transit fleet:	91.41%
Tuesday 0600 - 0130	Saturday 0600 - 0130		
Wednesday 0600 - 0130	Sunday 0800 - 0130	▪ Number of Fixed Routes:	156
Thursday 0600 - 0130	Holidays 0800 - 0130	▪ Number of Accessible Routes:	145
▪ Employees Statistics:	Full-time	Part-time	
Operators	5,441		
Other Transportation Operations	759		
Vehicle Mechanics	567		
Other Vehicle Maintenance and Servicing	1,940		
Plant and Other Maintenance	2,310		
General and Administration	1,456	1	
TOTAL EMPLOYEES	12,473	1	
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
	IAMAW 235/CUPE (Machinists/Signals Maintenance/Transit Enforcement)		
	2/CUPE 5089		
▪ Energy Consumption:			
- Diesel:	85,744,916	litres	
- Biodiesel B5:			
- Biodiesel B20:			
- Biodiesel - Other:			
- Natural Gas:			
- Electricity:	369,773,200	kilowatt-hours	
- Other:			

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	422,947,686	50.81%	6,278,532	62.89%	119,081,448	56.06%	18.97
Streetcar	100,037,589	12.02%	936,422	9.38%	12,040,438	5.67%	12.86
Light Rail	14,030,925	1.69%	132,186	1.32%	3,485,085	1.64%	26.37
Heavy Rail	295,459,608	35.49%	2,635,645	26.40%	77,818,818	36.63%	29.53
<b>TOTAL</b>	<b>832,475,808</b>		<b>9,982,785</b>		<b>212,425,789</b>		<b>21.28</b>

## REMARKS:

1. Operator Paid Hours includes Other Transport Operations Paid hours for both years. 2. Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. 3. Student Passenger Trips also includes Senior Passenger Trips for both years.

# Toronto

## FARE STRUCTURE

Effective Date:	01/01/2013	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
Adults		\$3.00	\$2.65	\$128.50	117.75	
Children		\$0.75	\$0.60			12 years of age or under
Students		\$2.00	\$1.80	\$106.00	95.75	must have TTC discount card
Seniors		\$2.00	\$1.80	\$106.00	95.75	must have appropriate ID
Other: Day Pass \$10.75						

VEHICLES (2013)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,851		7.6		1,554	903	<b>Internal Combustion</b>
Commuter Rail							- Diesel 1,851
Ferry							- Biodiesel (all blends)
Heavy Rail	772		11.2		562	388	- Natural Gas (CNG or LNG)
Light Rail	28		28.8		24	16	- Other
Locomotive							<b>Electric</b>
Streetcar		249		31.6	194	145	- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2,651</b>	<b>249</b>			<b>2,334</b>	<b>1,452</b>	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	1,623		Average Bus Age (years)		7.6		<b>TOTAL</b> 1,851

## VEHICLE KILOMETRES AND HOURS

	2012	2013
Revenue Vehicle Kilometres	207,529,018	212,425,789
Total Vehicle Kilometres	221,995,227	227,468,310
Revenue Vehicle Hours	9,665,683	9,982,785
Auxiliary Revenue Vehicle Hours	116,244	113,160
Total Vehicle Hours	10,233,971	10,562,439
Operators Paid Hours	15,180,000	15,530,000
Vehicle Mechanics Paid Hours	5,570,000	5,560,000
Total Employee Paid Hours	28,430,000	28,980,000

## PASSENGER DATA

Adult Passenger Trips	419,118,000	431,142,000
Concession Fare Trips	94,889,000	94,052,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,518,000	10,271,000
Student Passenger Trips	65,596,000	65,059,000
Senior Passenger Trips		

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	4,883,066,500	4,989,000,000
Auxiliary Service Passenger Trips	2,275,262	2,489,367

## OPERATING EXPENSES

Transportation Operations Expenses	\$608,490,348	\$630,205,724
Fuel/Energy Exp. for Vehicles	\$122,830,661	\$130,023,978
Vehicle Maintenance Expenses	\$298,206,277	\$303,066,746
Plant Maintenance Expenses	\$191,322,370	\$195,967,737
General/Administration Expenses	\$200,606,813	\$180,522,082
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,421,456,469</b>	<b>\$1,439,786,267</b>
Debt Service Payment		
Total Operating Expenses	\$1,475,851,000	\$1,495,326,955

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,017,618,113	\$1,050,597,467
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,060,641,960</b>	<b>\$1,094,535,465</b>
Total Revenues	\$1,087,263,395	\$1,120,240,929
<b>NET DIRECT OPERATING COST</b>	<b>\$360,814,509</b>	<b>\$345,250,802</b>
<b>NET OPERATING COST</b>	<b>\$388,587,605</b>	<b>\$375,086,026</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$296,987,605	\$283,486,026
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,239,780,000</b>	<b>\$1,011,619,000</b>
Total Capital Disposals	\$1,907,394	\$1,907,394
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,239,780,000</b>	<b>\$1,011,619,000</b>
Federal Capital Contribution	\$281,921,000	\$283,928,000
Provincial Capital Contribution	\$473,595,000	\$271,812,000
Municipal Capital Contribution	\$406,455,000	\$384,067,000
Other Capital Contributions	\$77,809,000	\$71,812,000

## PERFORMANCE INDICATORS

FINANCIAL	2012	2013
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	75%	76%
Municipal Operating Contribution / Capita	\$106.40	\$100.33
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.70	\$0.66
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.98	\$2.00
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.77	\$2.74
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$140.63	\$137.91
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	184.16	185.87
Reg. Serv. Pass. / Rev. Veh. Hr.	53.18	52.61
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	3.46	3.53
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.47	21.28
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.65
<b>TOP WAGE RATES</b>		
Operators	\$30.78	\$31.40
Mechanics	\$34.85	\$37.47