

# **Ontario Urban Transit Fact Book**

## **2010 Operating Data**

prepared for  
The Ontario Ministry of Transportation

by  
The Canadian Urban Transit Association

## **Abstract**

The ***Ontario Urban Transit Fact Book*** is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2009 and 2010, along with key performance indicators, for each of the transit systems.

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Supplementary Notes  Please contact CUTA's Technical Services Department for any corrections or comments.  <b>© 2011 Data is not to be reproduced without prior approval from the Canadian Urban Transit Association</b>		
Abstract  The <b>Ontario Urban Transit Fact Book - 2010 Operating Data</b> contains operating statistics collected from <b>62</b> Ontario transit systems which provide transit services for the public.  The Fact Book provides detailed data for 2009 and 2010, along with key performance indicators, for each transit system. The report also provides summary information for the province and summary reports for revenue buses by accessibility and by fuel type.		
Key Words  Urban Transit; Operating and Financial Statistics; Performance Indicators		Language  TS-11-20: English
No. of Pages  <div style="text-align: center;">153</div>		Distribution  Available to Ontario transit systems



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## SUPPLEMENTARY NOTES

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

The completion and submission of the annual questionnaire is required from all Ontario municipalities wishing to receive gas tax funding as part of the 2011 Dedicated Gas Tax allocation.

### New Transit Systems:

Bancroft, Marmora, Russell, and Tecumseh municipalities joined the other Ontario municipalities participating in the 2010 MTO Ontario Urban Transit Fact Book Project.

### Strikes / Interruptions Information:

Transit System	From	To	Days	Remarks
<b>For 2010</b>				
Collingwood	13/12/2010	14/12/2010	1	inclement weather
Guelph	01/06/2010	31/08/2010	92	Service reduction in summer months
Toronto (TTC)	22/06/2010	27/06/2010	6	G20 Summit
<b>For 2009</b>				
Fort Erie	10/12/2009	10/12/2009	1	Snowstorm
London (LTC)	16/11/2009	15/12/2009	30	Strike
Ottawa (OC Transpo)	01/01/2009	01/02/2009	31	Strike



## **I. Urban Transit Statistics Glossary**

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems. Vehicle and Employee statistics are for the fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

## **GENERAL INFORMATION**

### **Service Area**

Built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

### **Service Area Population**

Population living within the built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

### **Fares**

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

## **VEHICLE STATISTICS**

### **Active Vehicles**

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later). Excluded are revenue vehicles stored as a contingency or reserve fleet, vehicles on order and for which an order is possible, newly obtained vehicles not yet in service, old vehicles taken out of service but not yet disposed of, and old vehicles taken out of service to be used as parts sources.

### **Total Vehicles**

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later) and all such vehicles on order or for which an order is possible. Excluded are staff cars, service vehicles, vehicles leased to another transit system (these are listed under that system), vehicles converted to non-passenger use (such as buses converted to office space), and vehicles which can not or will not be repaired (such as severe wrecks and those cannibalized for parts).

### **Peak Vehicles**

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

### **Base Vehicles**

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

### **Accessibility Criteria**

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be

accessible while others are. A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

### **Revenue Passenger Service Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include layover, auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

### **Layover Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for time allocated between trips at terminals, including breaks, in regular passenger revenue service.

### **Deadhead Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include hours operated to and from garage.

### **Garage In and Out Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of hours to and from the garage for regular passenger revenue service.

### **Auxiliary Passenger Service Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue hours required to operate auxiliary services.

### **Other Non-Revenue Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

### **Total Vehicle Hours**

Total annual vehicle hours operated by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

### **Revenue Passenger Service Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

### **Deadhead Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include kilometres operated to and from garage.

### **Garage In and Out Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of kilometres to and from the garage for regular passenger revenue service.

### **Auxiliary Passenger Service Kilometres**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue kilometres required to operate auxiliary services.

**Other Non-Revenue Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

**Total Vehicle Kilometres**

Total annual kilometres travelled by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

**EMPLOYMENT STATISTICS****Employees - Operators**

Operators only, does not include other transportation operations employees.

**Employees - Other Transportation Operations**

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

**Employees - Vehicle Mechanics**

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

**Employees - Other Vehicle Maintenance and Servicing**

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

**Employees - Plant and Other Maintenance**

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

**Employees - General and Administration**

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

**Full-Time Employees**

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

**Part-Time Employees**

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

**Operator Paid Hours**

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

**Mechanic Paid Hours**

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

**Total Employee Paid Hours**

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

**Top Hourly Wage Rates**

Paid to most senior employees.

## PASSENGER DATA

### Passenger Trips

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

### Total Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

### Total Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

### Total Auxiliary Service Passenger Trips

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

## OPERATING EXPENSE STATISTICS

### Total Transportation Operations Expenses

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

### Total Fuel and Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

### Total Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

### Total Premises and Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

### Total General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

### Total Direct Operating Expenses

The total of the above elements. It includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges, depreciation, and transfers to reserves, etc.

**Debt Service Payment**

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

**Other Indirect Operating Expenses**

Includes other operating expenses not directly related to operation, e.g. Park & Ride, transfer of funds to reserves, fare integration, pension deficits, etc.

**Total Operating Expenses**

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

**OPERATING REVENUE STATISTICS****Regular Service Passenger Revenues**

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

**Total Operating Revenues**

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

**Total Revenues**

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, and concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

**Net Direct Operating Cost**

Total direct operating expenses minus total operating revenues.

**Net Operating Cost**

Total operating expenses minus total revenues; are broken down into federal operating contribution, provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), federal, provincial, and municipal debt service contributions (where debt servicing is used).

**CAPITAL EXPENSE STATISTICS****Total Capital Expenditures**

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

**Total Capital Funding**

Includes federal capital contribution (including federal dedicated gas tax), provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

## PERFORMANCE INDICATORS

*Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.*

### Financial Performance

#### Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

#### Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

#### Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

### Average Fare

Regular service passenger revenues divided by regular service passenger trips.

### Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

### Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

### Service Utilization

#### Passengers per Capita

Regular service passenger trips divided by service area population.

#### Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

### Amount of Service

Revenue vehicle hours divided by service area population.

### Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

### Vehicle Utilization

Total vehicle kilometres divided by number of active vehicles.

### Labour Productivity

#### Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.





## **II. Ontario and Ontario (without GO) Summaries**

# Ontario Summary

Municipal Population:	10,637,687
Service Area Population:	9,984,050
Number of Fixed Routes:	1,359
Number of Accessible Routes:	743

<b>FARES</b>	Cash	Unit Price	Monthly Pass
Adults	\$2.90	\$2.42	\$76.68
Children	\$1.98	\$1.82	\$55.91
Students	\$2.28	\$1.87	\$57.33
Seniors	\$2.30	\$1.83	\$51.04

<b>EMPLOYEE STATISTICS</b>	Full-time	Part-time
Operators	11,420	555
Other Transportation Operations	1,746	195
Vehicle Mechanics	1,325	18
Other Vehicle Maintenance and Servicing	2,884	56
Plant and Other Maintenance	2,497	43
General and Administration	2,576	185
<b>TOTAL EMPLOYEES</b>	<b>22,448</b>	<b>1,051</b>

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	236,473,094	litres
- Biodiesel B5	28,983,299	litres
- Biodiesel B20	5,450,250	litres
- Biodiesel - Other		
- Natural Gas	3,116,322	cubic-metres
- Electricity	325,338,000	kilowatt-hours

<b>REVENUE VEHICLES (2010)</b>	<b>Total Vehicles</b>	<b>Peak (Est.)</b>	<b>Avg. Age</b>
	Access. Non-Acc.		Access. Non-Acc.

Ferry				
Streetcar		249	195	28.6
Commuter Rail	46	410	450	6.9
Light Rail	31		26	24.3
Heavy Rail	678		556	18.9
Locomotive		59	42	11.6
Bus	5,784	380	4,826	4.6
<b>TOTAL VEHICLES</b>	<b>6,539</b>	<b>1,098</b>	<b>6,095</b>	
Total Low-Floor Bus (30'-60')	5,072	Percentage of accessible bus fleet:		93.84%
Average Bus Age (years)	5.4	Percentage of accessible transit fleet:		85.62%

<b>OPERATING DATA</b>	<b>2009</b>	<b>2010</b>	<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>	<b>2009</b>	<b>2010</b>
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$2,393,902,782</b>	<b>\$3,025,880,739</b>
Number of transit systems reporting	59	62	Total Capital Disposals	\$18,011,239	\$9,098,610
Revenue Vehicle Kilometres	445,485,122	456,834,949	<b>TOTAL CAPITAL FUNDING</b>	<b>\$2,396,100,573</b>	<b>\$3,017,980,765</b>
Total Vehicle Kilometres	489,217,710	500,545,545	Federal Capital Contribution	\$375,188,044	\$453,154,810
Revenue Vehicle Hours	19,677,418	20,112,361	Provincial Capital Contribution	\$1,428,673,648	\$1,865,318,407
Total Vehicle Hours	21,444,692	21,979,945	Municipal Capital Contribution	\$445,421,365	\$630,151,144
Operators Paid Hours	28,075,201	28,956,338	Other Capital Contributions	\$146,817,516	\$69,356,404
Vehicle Mechanics Paid Hours	7,431,184	7,406,844			
Total Employee Paid Hours	49,086,205	51,013,816			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2009</b>	<b>2010</b>
Adult Passenger Trips	513,603,604	522,287,941	<b>FINANCIAL</b>		
Concession Fare Trips	176,515,000	185,641,381	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	59%	62%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$89.60	\$86.14
Child Passenger Trips	12,962,905	13,930,621	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.38	\$1.33
Student Passenger Trips	108,636,054	115,700,774	<b>AVERAGE FARE</b>		
Senior Passenger Trips	10,688,251	11,812,277	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.96	\$2.10
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>787,036,777</b>	<b>821,044,820</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	7,572,550,880	7,941,051,451	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.40	\$3.51
Auxiliary Service Passenger Trips	3,084,119	2,874,571	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$125.37	\$131.46
Transportation Operations Expenses	\$1,234,253,646	\$1,311,290,311	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$243,678,541	\$263,500,769	Reg. Serv. Pass. / Capita	79.75	82.24
Vehicle Maintenance Expenses	\$534,108,347	\$565,651,088	Reg. Serv. Pass. / Rev. Veh. Hr.	39.93	40.76
Plant Maintenance Expenses	\$306,166,536	\$317,023,949	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$358,107,025	\$420,570,235	Rev. Veh. Hrs. / Capita	2.02	2.04
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$2,676,314,094</b>	<b>\$2,878,036,355</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$2,968,778,600	\$3,211,909,521	Rev. Veh. Kms. / Rev. Veh. Hr.	22.57	22.65
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,544,359,677</b>	<b>\$1,728,018,545</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.65
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,590,729,856</b>	<b>\$1,783,688,432</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$1,636,595,501	\$2,044,503,338	Operators	\$22.52	\$23.02
<b>NET DIRECT OPERATING COST</b>	<b>\$1,085,584,238</b>	<b>\$1,094,347,923</b>	Mechanics	\$27.80	\$28.67
<b>NET OPERATING COST</b>	<b>\$1,332,183,099</b>	<b>\$1,167,406,184</b>			
Federal Operating Contribution	\$77,400	\$197,649			
Provincial Operating Contribution	\$260,000,425	\$289,940,974			
Municipal Operating Contribution	\$884,297,406	\$860,065,525			
Other Operating Contributions	\$1,500,050	\$1,683,363			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$3,526,511	\$4,218,050			

# Ontario (without GO) Summary

Municipal Population:	10,637,687
Service Area Population:	9,984,050
Number of Fixed Routes:	1,302
Number of Accessible Routes:	704

FARES	Cash	Unit Price	Monthly Pass
Adults	\$2.90	\$2.42	\$76.68
Children	\$1.98	\$1.82	\$55.91
Students	\$2.28	\$1.87	\$57.33
Seniors	\$2.30	\$1.83	\$51.04

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	10,841	502
Other Transportation Operations	1,294	23
Vehicle Mechanics	1,254	17
Other Vehicle Maintenance and Servicing	2,828	56
Plant and Other Maintenance	2,171	20
General and Administration	2,070	179
TOTAL EMPLOYEES	20,458	796

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	190,450,837	litres
- Biodiesel B5	28,983,299	litres
- Biodiesel B20	5,450,250	litres
- Biodiesel - Other		
- Natural Gas	3,116,322	cubic-metres
- Electricity	325,338,000	kilowatt-hours

REVENUE VEHICLES (2010)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
-------------------------	------------------------------------	-------------	------------------------------

Ferry				
Streetcar	249	195	28.6	
Commuter Rail				
Light Rail	31	26	24.3	
Heavy Rail	678	556	18.9	
Locomotive				
Bus	5,387	380	4,544	4.6
TOTAL VEHICLES	6,096	629	5,321	17.9
Total Low-Floor Bus (30'-60')	5,038	Percentage of accessible bus fleet:		93.41%
Average Bus Age (years)	5.5	Percentage of accessible transit fleet:		90.65%

OPERATING DATA	2009	2010	CAPITAL EXPENSES AND FUNDING SOURCES	2009	2010
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,178,542,859</b>	<b>\$1,692,910,398</b>
Number of transit systems reporting	58	61	Total Capital Disposals	\$1,809,762	\$5,940,246
Revenue Vehicle Kilometres	407,015,540	417,943,935	<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,180,740,651</b>	<b>\$1,685,010,424</b>
Total Vehicle Kilometres	449,175,478	459,996,751	Federal Capital Contribution	\$337,748,278	\$428,550,197
Revenue Vehicle Hours	18,488,830	19,044,987	Provincial Capital Contribution	\$275,162,421	\$586,131,317
Total Vehicle Hours	20,250,011	20,912,571	Municipal Capital Contribution	\$421,012,436	\$600,972,506
Operators Paid Hours	26,654,889	27,521,366	Other Capital Contributions	\$146,817,516	\$69,356,404
Vehicle Mechanics Paid Hours	7,267,145	7,238,736			
Total Employee Paid Hours	45,226,453	46,556,446			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2009</b>	<b>2010</b>
Adult Passenger Trips	466,068,004	474,784,570	<b>FINANCIAL</b>		
Concession Fare Trips	169,153,400	176,046,752	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	57%	60%
<i>Concession Fare Trips Details:</i>			Municipal Operating Contribution / Capita	\$89.60	\$86.14
<i>Child Passenger Trips</i>	12,451,805	13,461,311	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.36	\$1.29
<i>Student Passenger Trips</i>	102,829,354	108,673,933	<b>AVERAGE FARE</b>		
<i>Senior Passenger Trips</i>	9,644,451	9,713,799	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.71	\$1.84
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>732,139,577</b>	<b>763,946,820</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	5,706,046,080	6,005,429,251	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.13	\$3.20
Auxiliary Service Passenger Trips	3,084,119	2,874,571	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$113.70	\$117.37
Transportation Operations Expenses	\$1,113,963,238	\$1,194,643,039	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$201,284,458	\$211,761,435	Reg. Serv. Pass. / Capita	74.19	76.52
Vehicle Maintenance Expenses	\$467,924,528	\$495,166,019	Reg. Serv. Pass. / Rev. Veh. Hr.	39.53	40.04
Plant Maintenance Expenses	\$220,205,772	\$228,781,791	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$286,832,572	\$312,628,063	Rev. Veh. Hrs. / Capita	1.90	1.93
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$2,290,210,567</b>	<b>\$2,442,980,350</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$2,408,483,939	\$2,550,530,161	Rev. Veh. Kms. / Rev. Veh. Hr.	21.94	21.88
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,254,151,233</b>	<b>\$1,407,983,496</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.64
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,295,655,019</b>	<b>\$1,457,894,488</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$1,327,637,631	\$1,488,905,722	Operators	\$22.37	\$22.86
<b>NET DIRECT OPERATING COST</b>	<b>\$994,555,548</b>	<b>\$985,085,862</b>	Mechanics	\$27.65	\$28.51
<b>NET OPERATING COST</b>	<b>\$1,080,846,308</b>	<b>\$1,061,624,440</b>			
Federal Operating Contribution		\$20,604			
Provincial Operating Contribution	\$191,573,913	\$195,554,456			
Municipal Operating Contribution	\$884,297,406	\$860,065,525			
Other Operating Contributions	\$1,500,050	\$1,683,363			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$3,526,511	\$4,218,050			



### **III. Population Group Summaries**

# Population Group 1 (>400,000)

Municipal Population:	7,357,156
Service Area Population:	7,033,230
Number of Fixed Routes:	879
Number of Accessible Routes:	481

FARES	Cash	Unit Price	Monthly Pass
Adults	\$2.93	\$2.37	\$96.31
Children	\$2.32	\$1.54	\$64.13
Students	\$2.78	\$2.03	\$77.96
Seniors	\$2.68	\$1.77	\$57.96

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	9,744	214
Other Transportation Operations	1,625	179
Vehicle Mechanics	1,127	12
Other Vehicle Maintenance and Servicing	2,718	37
Plant and Other Maintenance	2,473	38
General and Administration	2,413	156
TOTAL EMPLOYEES	20,100	636

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	205,420,828	litres
- Biodiesel B5	24,953,076	litres
- Biodiesel B20	3,962,465	litres
- Biodiesel - Other		
- Natural Gas	3,103,648	cubic-metres
- Electricity	325,338,000	kilowatt-hours

REVENUE VEHICLES (2010)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
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Ferry				
Streetcar	249	195	28.6	
Commuter Rail	46	410	450	6.9
Light Rail	31		26	24.3
Heavy Rail	678		556	18.9
Locomotive		59	42	11.6
Bus	4,810	195	3,941	4.5
TOTAL VEHICLES	5,565	913	5,210	17.7
Total Low-Floor Bus (30'-60')	4,164			96.10%
Average Bus Age (years)	5.0			85.91%

OPERATING DATA	2009	2010	CAPITAL EXPENSES AND FUNDING SOURCES	2009	2010
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$2,323,652,742</b>	<b>\$2,903,807,752</b>
Number of transit systems reporting	9	9	Total Capital Disposals	\$16,367,990	\$3,463,544
Revenue Vehicle Kilometres	383,567,809	392,252,165	<b>TOTAL CAPITAL FUNDING</b>	<b>\$2,324,163,500</b>	<b>\$2,903,661,488</b>
Total Vehicle Kilometres	423,462,303	432,175,909	Federal Capital Contribution	\$367,927,179	\$427,450,977
Revenue Vehicle Hours	16,819,483	17,153,932	Provincial Capital Contribution	\$1,399,109,168	\$1,815,552,902
Total Vehicle Hours	18,439,492	18,859,381	Municipal Capital Contribution	\$420,949,789	\$594,926,690
Operators Paid Hours	24,696,990	25,528,535	Other Capital Contributions	\$136,177,364	\$65,730,919
Vehicle Mechanics Paid Hours	7,057,804	7,029,633			
Total Employee Paid Hours	44,371,230	46,307,483			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2009</b>	<b>2010</b>
Adult Passenger Trips	486,927,674	494,566,992	<b>FINANCIAL</b>		
Concession Fare Trips	145,394,064	152,118,577	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	61%	64%
<i>Concession Fare Trips Details:</i>			Municipal Operating Contribution / Capita	\$108.00	\$103.34
<i>Child Passenger Trips</i>	12,419,359	13,376,966	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.32	\$1.27
<i>Student Passenger Trips</i>	90,719,435	95,773,809	<b>AVERAGE FARE</b>		
<i>Senior Passenger Trips</i>	7,255,480	8,213,517	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.01	\$2.16
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>715,499,081</b>	<b>745,973,207</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	7,351,567,403	7,712,999,492	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.38	\$3.50
Auxiliary Service Passenger Trips	2,676,230	2,433,106	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$132.28	\$139.26
Transportation Operations Expenses	\$1,085,091,099	\$1,151,531,701	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$215,621,060	\$233,061,101	Reg. Serv. Pass. / Capita	102.16	106.06
Vehicle Maintenance Expenses	\$488,399,629	\$518,977,879	Reg. Serv. Pass. / Rev. Veh. Hr.	42.54	43.49
Plant Maintenance Expenses	\$292,365,759	\$303,458,438	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$339,561,438	\$401,585,116	Rev. Veh. Hrs. / Capita	2.40	2.44
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$2,421,038,985</b>	<b>\$2,608,614,236</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$2,704,688,054	\$2,932,035,925	Rev. Veh. Kms. / Rev. Veh. Hr.	22.80	22.87
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,438,342,777</b>	<b>\$1,614,628,052</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.63
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,478,621,383</b>	<b>\$1,663,794,076</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$1,521,537,927	\$1,921,876,084	Operators	\$27.20	\$28.16
<b>NET DIRECT OPERATING COST</b>	<b>\$942,417,602</b>	<b>\$944,820,160</b>	Mechanics	\$31.99	\$33.08
<b>NET OPERATING COST</b>	<b>\$1,183,150,127</b>	<b>\$1,010,159,841</b>			
Federal Operating Contribution	\$77,400	\$197,649			
Provincial Operating Contribution	\$240,208,538	\$267,361,136			
Municipal Operating Contribution	\$756,352,124	\$726,803,569			
Other Operating Contributions	\$391,561	\$371,620			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$3,287,629	\$4,130,379			

## Population Group 2 (150,001 - 400,000)

Municipal Population:	939,345
Service Area Population:	932,480
Number of Fixed Routes:	116
Number of Accessible Routes:	37

FARES	Cash	Unit Price	Monthly Pass
Adults	\$2.80	\$2.27	\$84.00
Children	\$1.55	\$1.25	\$0.00
Students	\$2.61	\$1.75	\$59.00
Seniors	\$2.61	\$1.63	\$50.38

### EMPLOYEE STATISTICS

	Full-time	Part-time
Operators	672	95
Other Transportation Operations	48	1
Vehicle Mechanics	87	
Other Vehicle Maintenance and Servicing	72	3
Plant and Other Maintenance	10	
General and Administration	80	10
TOTAL EMPLOYEES	969	109

\* Contract employees are not necessarily included in the Employee Statistics

### ENERGY CONSUMPTION

- Diesel	15,084,293	litres
- Biodiesel B5		
- Biodiesel B20		
- Biodiesel - Other		
- Natural Gas		
- Electricity		

### REVENUE VEHICLES (2010)

	Total Vehicles	Peak (Est.)	Avg. Age
	Access.	Non-Acc.	Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	359	77	345 4.8 20.4
TOTAL VEHICLES	359	77	345
Total Low-Floor Bus (30'-60')	358	Percentage of accessible bus fleet: 82.34%	
Average Bus Age (years)	7.5	Percentage of accessible transit fleet: 82.34%	

### OPERATING DATA

	2009	2010
<b>VEHICLE KILOMETRES AND HOURS</b>		
Number of transit systems reporting	4	4
Revenue Vehicle Kilometres	21,590,759	23,725,794
Total Vehicle Kilometres	23,699,472	25,950,508
Revenue Vehicle Hours	1,071,995	1,147,588
Total Vehicle Hours	1,162,662	1,250,928
Operators Paid Hours	1,442,369	1,527,667
Vehicle Mechanics Paid Hours	165,582	190,665
Total Employee Paid Hours	2,096,874	2,158,761

### PASSENGER DATA

Adult Passenger Trips	14,968,235	15,354,047
Concession Fare Trips	14,673,819	16,542,889
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	160,189	153,092
<i>Student Passenger Trips</i>	11,763,829	13,675,959
<i>Senior Passenger Trips</i>	1,515,129	1,621,503

### REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms		
Auxiliary Service Passenger Trips	79,800	72,224

### OPERATING EXPENSES

Transportation Operations Expenses	\$52,946,225	\$59,190,968
Fuel/Energy Exp. for Vehicles	\$11,516,614	\$12,702,809
Vehicle Maintenance Expenses	\$18,997,879	\$19,959,508
Plant Maintenance Expenses	\$4,523,801	\$4,039,071
General/Administration Expenses	\$7,385,154	\$8,047,132
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$95,369,673</b>	<b>\$103,939,488</b>
Total Operating Expenses	\$99,938,541	\$106,931,769

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$45,821,179</b>	<b>\$48,671,091</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$47,692,166</b>	<b>\$51,039,610</b>
Total Revenues	\$48,766,751	\$51,727,761
<b>NET DIRECT OPERATING COST</b>	<b>\$47,677,507</b>	<b>\$52,899,878</b>
<b>NET OPERATING COST</b>	<b>\$51,171,790</b>	<b>\$55,204,008</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$5,029,299	\$6,348,088
Municipal Operating Contribution	\$45,151,825	\$47,562,405
Other Operating Contributions	\$961,630	\$1,205,824
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$29,036	\$87,671

### CAPITAL EXPENSES AND FUNDING SOURCES

	2009	2010
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$41,118,295</b>	<b>\$82,569,437</b>
Total Capital Disposals	\$1,619,807	\$5,612,930
<b>TOTAL CAPITAL FUNDING</b>	<b>\$42,766,917</b>	<b>\$76,421,145</b>
Federal Capital Contribution	\$5,770,226	\$23,827,552
Provincial Capital Contribution	\$13,272,921	\$26,807,718
Municipal Capital Contribution	\$16,953,667	\$22,840,783
Other Capital Contributions	\$6,770,103	\$2,945,092

### PERFORMANCE INDICATORS

	2009	2010
<b>FINANCIAL</b>		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	49%
Municipal Operating Contribution / Capita	\$49.34	\$51.01
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.61	\$1.66
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.53
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.22	\$3.26
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$82.03	\$83.09
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	32.39	34.21
Reg. Serv. Pass. / Rev. Veh. Hr.	27.65	27.79
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.17	1.23
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	20.14	20.67
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.77
<b>AVERAGE TOP WAGE RATE</b>		
Operators	\$23.81	\$24.56
Mechanics	\$28.60	\$29.49

## Population Group 3 (50,000 - 150,000)

Municipal Population:	1,296,112
Service Area Population:	1,206,700
Number of Fixed Routes:	212
Number of Accessible Routes:	118

<b>FARES</b>	Cash	Unit Price	Monthly Pass
Adults	\$2.41	\$2.10	\$66.03
Children	\$2.04	\$1.79	\$44.15
Students	\$2.37	\$1.90	\$54.10
Seniors	\$2.30	\$1.81	\$48.54

### EMPLOYEE STATISTICS

	Full-time	Part-time
Operators	837	167
Other Transportation Operations	63	11
Vehicle Mechanics	94	2
Other Vehicle Maintenance and Servicing	89	13
Plant and Other Maintenance	11	2
General and Administration	62	9
<b>TOTAL EMPLOYEES</b>	<b>1,156</b>	<b>204</b>

\* Contract employees are not necessarily included in the Employee Statistics

### ENERGY CONSUMPTION

- Diesel	12,222,093	litres
- Biodiesel B5	4,030,223	litres
- Biodiesel B20	1,384,968	litres
- Biodiesel - Other		
- Natural Gas		
- Electricity		

### REVENUE VEHICLES (2010)

	Total Vehicles	Peak (Est.)	Avg. Age
	Access.	Non-Acc.	Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	444	55	368 5.5 18.5
<b>TOTAL VEHICLES</b>	<b>444</b>	<b>55</b>	<b>368</b>
Total Low-Floor Bus (30'-60')	423	Percentage of accessible bus fleet: 88.98%	
Average Bus Age (years)	6.9	Percentage of accessible transit fleet: 88.98%	

### OPERATING DATA

#### VEHICLE KILOMETRES AND HOURS

	2009	2010
Number of transit systems reporting	12	12
Revenue Vehicle Kilometres	30,097,772	29,621,842
Total Vehicle Kilometres	30,648,555	30,176,964
Revenue Vehicle Hours	1,344,744	1,340,051
Total Vehicle Hours	1,372,632	1,375,443
Operators Paid Hours	1,610,331	1,568,391
Vehicle Mechanics Paid Hours	176,363	156,913
Total Employee Paid Hours	2,176,779	2,106,436

#### PASSENGER DATA

Adult Passenger Trips	9,794,507	10,295,274
Concession Fare Trips	14,887,280	15,123,826
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	<i>333,200</i>	<i>340,457</i>
<i>Student Passenger Trips</i>	<i>5,556,118</i>	<i>5,470,470</i>
<i>Senior Passenger Trips</i>	<i>1,352,723</i>	<i>1,257,998</i>

#### REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	194,880,151	196,737,986
Auxiliary Service Passenger Trips	221,585	276,694

#### OPERATING EXPENSES

Transportation Operations Expenses	\$71,076,983	\$73,311,494
Fuel/Energy Exp. for Vehicles	\$13,394,920	\$14,272,875
Vehicle Maintenance Expenses	\$21,779,808	\$21,525,477
Plant Maintenance Expenses	\$8,070,408	\$8,107,809
General/Administration Expenses	\$8,590,914	\$8,456,885
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$122,913,032</b>	<b>\$125,674,539</b>
Total Operating Expenses	\$126,681,729	\$132,923,392

#### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$46,196,803</b>	<b>\$49,823,209</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$49,885,121</b>	<b>\$53,367,669</b>
Total Revenues	\$51,330,610	\$54,840,108
<b>NET DIRECT OPERATING COST</b>	<b>\$73,027,911</b>	<b>\$72,306,870</b>
<b>NET OPERATING COST</b>	<b>\$75,351,119</b>	<b>\$78,083,284</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$10,443,615	\$12,035,877
Municipal Operating Contribution	\$64,696,958	\$66,047,407
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$209,846	

### CAPITAL EXPENSES AND FUNDING SOURCES

	2009	2010
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$24,232,028</b>	<b>\$28,113,439</b>
Total Capital Disposals	\$23,442	\$9,994
<b>TOTAL CAPITAL FUNDING</b>	<b>\$24,145,393</b>	<b>\$26,496,978</b>
Federal Capital Contribution	\$562,396	\$1,185,706
Provincial Capital Contribution	\$13,505,200	\$14,647,690
Municipal Capital Contribution	\$6,298,173	\$10,661,854
Other Capital Contributions	\$3,779,624	\$1,728

### PERFORMANCE INDICATORS

	2009	2010
<b>FINANCIAL</b>		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	41%	42%
Municipal Operating Contribution / Capita	\$54.48	\$54.73
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.18	\$2.10
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.38	\$1.45
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.67	\$3.66
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$86.25	\$88.16
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	28.17	28.48
Reg. Serv. Pass. / Rev. Veh. Hr.	24.09	24.82
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.20	1.18
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.41	21.13
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.75
<b>AVERAGE TOP WAGE RATE</b>		
Operators	\$22.98	\$23.59
Mechanics	\$27.31	\$28.08



## Population Group 4 (<50,000)

Municipal Population:	1,045,074
Service Area Population:	811,640
Number of Fixed Routes:	152
Number of Accessible Routes:	107

<b>FARES</b>	Cash	Unit Price	Monthly Pass
Adults	\$3.08	\$2.56	\$74.42
Children	\$1.88	\$2.11	\$58.13
Students	\$2.06	\$1.82	\$52.71
Seniors	\$2.17	\$1.89	\$50.04

### EMPLOYEE STATISTICS

	Full-time	Part-time
Operators	185	92
Other Transportation Operations	13	4
Vehicle Mechanics	21	4
Other Vehicle Maintenance and Servicing	10	3
Plant and Other Maintenance	3	3
General and Administration	29	10
<b>TOTAL EMPLOYEES</b>	<b>261</b>	<b>115</b>

\* Contract employees are not necessarily included in the Employee Statistics

### ENERGY CONSUMPTION

- Diesel	3,745,880	litres
- Biodiesel B5		
- Biodiesel B20	102,817	litres
- Biodiesel - Other		
- Natural Gas	12,674	cubic-metres
- Electricity		

### REVENUE VEHICLES (2010)

	Total Vehicles	Peak (Est.)	Avg. Age
	Access.	Non-Acc.	Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	171	53	172 4.7 14.4
<b>TOTAL VEHICLES</b>	<b>171</b>	<b>53</b>	<b>172</b>
Total Low-Floor Bus (30'-60')	127	Percentage of accessible bus fleet: 76.34%	
Average Bus Age (years)	6.9	Percentage of accessible transit fleet: 76.34%	

### OPERATING DATA

#### VEHICLE KILOMETRES AND HOURS

	2009	2010
Number of transit systems reporting	34	37
Revenue Vehicle Kilometres	10,228,782	11,235,148
Total Vehicle Kilometres	11,407,380	12,242,164
Revenue Vehicle Hours	441,196	470,790
Total Vehicle Hours	469,906	494,193
Operators Paid Hours	325,511	331,745
Vehicle Mechanics Paid Hours	31,435	29,633
Total Employee Paid Hours	441,322	441,136

#### PASSENGER DATA

Adult Passenger Trips	1,913,188	2,071,628
Concession Fare Trips	1,559,837	1,856,089
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	50,157	60,106
Student Passenger Trips	596,672	780,536
Senior Passenger Trips	564,919	719,259

#### REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	26,103,326	31,313,973
Auxiliary Service Passenger Trips	106,504	92,547

#### OPERATING EXPENSES

Transportation Operations Expenses	\$25,139,339	\$27,256,149
Fuel/Energy Exp. for Vehicles	\$3,145,947	\$3,463,985
Vehicle Maintenance Expenses	\$4,931,032	\$5,188,224
Plant Maintenance Expenses	\$1,206,568	\$1,418,632
General/Administration Expenses	\$2,569,519	\$2,481,102
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$36,992,404</b>	<b>\$39,808,092</b>
Total Operating Expenses	\$37,470,276	\$40,018,436

#### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$13,998,917</b>	<b>\$14,896,192</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$14,531,186</b>	<b>\$15,487,077</b>
Total Revenues	\$14,960,213	\$16,059,385
<b>NET DIRECT OPERATING COST</b>	<b>\$22,461,218</b>	<b>\$24,321,015</b>
<b>NET OPERATING COST</b>	<b>\$22,510,063</b>	<b>\$23,959,051</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$4,318,973	\$4,195,873
Municipal Operating Contribution	\$18,096,498	\$19,652,145
Other Operating Contributions	\$146,859	\$105,919
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

	2009	2010
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$4,899,717</b>	<b>\$11,390,111</b>
Total Capital Disposals		\$12,142
<b>TOTAL CAPITAL FUNDING</b>	<b>\$5,024,763</b>	<b>\$11,401,154</b>
Federal Capital Contribution	\$928,243	\$690,575
Provincial Capital Contribution	\$2,786,359	\$8,310,097
Municipal Capital Contribution	\$1,219,736	\$1,721,817
Other Capital Contributions	\$90,425	\$678,665

### PERFORMANCE INDICATORS

	2009	2010
<b>FINANCIAL</b>		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	39%
Municipal Operating Contribution / Capita	\$23.73	\$24.21
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.66	\$2.76
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.67	\$1.70
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.33	\$4.52
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$75.59	\$77.06
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	11.06	10.85
Reg. Serv. Pass. / Rev. Veh. Hr.	18.72	18.25
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	0.61	0.61
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	23.24	23.84
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.84	0.86
<b>AVERAGE TOP WAGE RATE</b>		
Operators	\$19.10	\$19.45
Mechanics	\$24.95	\$25.74



## **IV. Summary of Revenue Buses by Accessibility**

## IV. Summary of Revenue Buses by Accessibility

Municipality	Accessible Buses		Non-Accessible Buses		Total Revenue Buses	Average Age	% Accessibility	No. of Low-Floor Buses
	Number	Avg. Age	Number	Avg. Age				
Bancroft *								
Barrie	39	6.4	1	10.0	40	6.5	97.50%	39
Belleville	14	4.0			14	4.0	100.00%	14
Brampton	231	4.9	32	14.8	263	6.1	87.83%	231
Brantford	30	3.7			30	3.7	100.00%	30
Brockville	4	3.5			4	3.5	100.00%	1
Burlington	45	3.0	7	18.0	52	5.0	86.54%	45
Chatham-Kent	5	7.8			5	7.8	100.00%	
Clarence-Rockland	3	3.7	9	9.1	12	7.8	25.00%	3
Cobourg	5	5.8			5	5.8	100.00%	4
Collingwood	3	3.0			3	3.0	100.00%	3
Cornwall	10	4.9	6	20.0	16	10.6	62.50%	8
Deseronto	2	8.5	1	7.0	3	8.0	66.67%	1
Durham Region	137	5.6	27	17.2	164	7.6	83.54%	125
Elliot Lake	3	4.3			3	4.3	100.00%	3
Fort Erie			3	4.0	3	4.0		
GO	397	4.5			397	4.5	100.00%	34
Guelph	65	4.4			65	4.4	100.00%	65
Hamilton	217	5.2			217	5.2	100.00%	217
Huntsville	3	7.7			3	7.7	100.00%	1
Kawartha Lakes	5	4.4			5	4.4	100.00%	5
Kenora	2	6.5			2	6.5	100.00%	2
Kingston	48	4.2	3	22.0	51	5.3	94.12%	45
Leamington			2	14.5	2	14.5		
London	164	4.4	27	20.0	191	6.6	85.86%	164
Loyalist Township *								
Marmora	1	1.0	1	2.0	2	1.5	50.00%	1
Midland	1	5.0	1	8.0	2	6.5	50.00%	
Milton	10	2.6			10	2.6	100.00%	10
Mississauga	409	3.6	34	13.0	443	4.3	92.33%	409
Nation *								
Niagara Falls	14	2.3	14	13.6	28	8.0	50.00%	14
North Bay	19	5.9	5	19.2	24	8.7	79.17%	16
Oakville	82	5.5	7	19.7	89	6.6	92.13%	82
Orangeville	4	2.0			4	2.0	100.00%	
Orillia	6	2.5	2	13.5	8	5.3	75.00%	6
Ottawa	1,017	3.3	38	12.2	1,055	3.6	96.40%	1,017
Owen Sound	5	4.8			5	4.8	100.00%	5
Parry Sound			1	3.0	1	3.0		
Peterborough	34	4.3	15	21.9	49	9.7	69.39%	34
Port Colborne *								
Port Hope	3	2.0			3	2.0	100.00%	3
Quinte West	3	3.3			3	3.3	100.00%	
Russell			4	8.0	4	8.0		
Samia	20	8.4	4	27.5	24	11.6	83.33%	9
Sault Ste Marie	22	12.6	8	19.3	30	14.4	73.33%	15
St. Catharines	58	4.4	5	18.6	63	5.5	92.06%	58
St. Thomas	9	3.0			9	3.0	100.00%	4
Stratford	9	5.0	5	22.0	14	11.1	64.29%	9
Sudbury	55	5.6	5	13.2	60	6.2	91.67%	55
Tecumseh	2	4.5			2	4.5	100.00%	
Temiskaming Shores			3	8.3	3	8.3		
Thunder Bay	49	7.7			49	7.7	100.00%	49
Timmins	20	7.3	1	8.0	21	7.3	95.24%	19
Toronto	1,764	5.0	47	26.9	1,811	5.5	97.40%	1,527
Wasaga Beach	2	1.0			2	1.0	100.00%	
Waterloo Region	203	7.3	15	20.3	218	8.2	93.12%	203
Wawa	1	8.0			1	8.0	100.00%	1
Welland	20	3.9	6	18.5	26	7.2	76.92%	11
Windsor	68	6.1	36	21.3	104	11.4	65.38%	67
Woodstock	7	2.1	3	29.7	10	10.4	70.00%	7
York Region	435	3.9	2	19.0	437	4.0	99.54%	401
<b>Total</b>	<b>5,784</b>	<b>4.6</b>	<b>380</b>	<b>17.9</b>	<b>6,164</b>	<b>5.4</b>	<b>93.84%</b>	<b>5,072</b>

## Remarks

\* Bancroft: service provided by non-profit organization. Vehicle information not available.

\* Loyalist Township: vehicles reported under Kingston Transit.

\* Nation: contracted out. Vehicle information not available.

\* Port Colborne: vehicles reported under Welland Transit.

## **V. Summary of Revenue Buses by Fuel Type**

## V. Summary of Revenue Buses by Fuel Type

Municipality	Conventional					Hybrid Drive				Electric			Total
	Diesel	Biodiesel	Natural Gas	Other		Diesel	Natural Gas	Other		Trolley	Battery	Fuel Cell	
				Specify	Number			Specify	Number				
Bancroft *													
Barrie	40												40
Belleville	14												14
Brampton		238				25							263
Brantford	25					5							30
Brockville	3			gasoline	1								4
Burlington	52												52
Chatham-Kent	5												5
Clarence-Rockland	12												12
Cobourg	5												5
Collingwood		3											3
Cornwall	14		2										16
Deseronto	2			gasoline	1								3
Durham Region	164												164
Elliot Lake	3												3
Fort Erie	3												3
GO	397												397
Guelph		65											65
Hamilton	112		76			29							217
Huntsville	3												3
Kawartha Lakes	5												5
Kenora	2												2
Kingston	51												51
Leamington	2												2
London	187					4							191
Loyalist Township *													
Marmora				gasoline	2								2
Midland	2												2
Milton	10												10
Mississauga		443											443
Nation *													
Niagara Falls	28												28
North Bay	24												24
Oakville	89												89
Orangeville	4												4
Orillia	8												8
Ottawa	878					177							1,055
Owen Sound	5												5
Parry Sound	1												1
Peterborough	49												49
Port Colborne *													
Port Hope	3												3
Quinte West	3												3
Russell	4												4
Sarnia	24												24
Sault Ste Marie	30												30
St. Catharines	41					22							63
St. Thomas	9												9
Stratford	14												14
Sudbury	60												60
Tecumseh	2												2
Temiskaming Shores	3												3
Thunder Bay		49											49
Timmins	21												21
Toronto	897					914							1,811
Wasaga Beach	2												2
Waterloo Region	218												218
Wawa	1												1
Welland	26												26
Windsor	86					18							104
Woodstock	10												10
York Region	336	101											437
Total	3,989	899	78		4	1,194							6,164

## Remarks

\* Bancroft: service provided by non-profit organization. Vehicle information not available.

\* Loyalist Township: vehicles reported under Kingston Transit.

\* Nation: contracted out. Vehicle information not available.

\* Port Colborne: vehicles reported under Welland Transit.

## **VI. Individual Transit System Data**

## Rural Overland Utility Transit (Bancroft)

Transit Contact: Sherry Hayes  
Manager Transportation Services

Statistical Contact: Sherry Hayes  
Manager Transportation Services  
Phone: 613-332-4700 x 28 Fax: 613-332-0432  
Email: shayes@comcarenh.org

### SYSTEM HIGHLIGHTS:

- System established: 03/05/2010
- Serves: North Hastings, Highlands East
- Municipal Population: 15,264
- Service Area Population: 13,675
- Service Area Size: 3,349.0 square kilometres
- Service provided by: Non Profit Organization
- Hours of Service:
 

Monday	0830 - 1630	Friday	0830 - 1630
Tuesday	0700 - 1900	Saturday	N/A
Wednesday	0800 - 1630	Sunday	N/A
Thursday	0800 - 1700	Holidays	N/A
- Adult Cash Fare:
- Ridership (revenue passengers): 2,135
- Total Operating Revenues: \$9,344
- Total Direct Operating Expenses: \$53,410
- Number of Fixed Routes: 6
- Number of Accessible Routes: 6
- Energy Consumption:
 

- Diesel:	
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
gasoline + diesel	9,698
- Employees Statistics:
 

	Full-time	Part-time
Operators	1	5
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	2	5
- Union Affiliations:
 

non union	non un (Operators)
Union Information N/A	(Mechanics)

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	2,135	100.00%	910	100.00%	66,888	100.00%	73.50
<b>TOTAL</b>	<b>2,135</b>		<b>910</b>		<b>66,888</b>		<b>73.50</b>

### REMARKS:

The Rural Overland Utility Transit or TROUT is the public name of our transit service. It is a unique rural service providing combined conventional and specialized transit service with one bus. The routes are organized to reach each of the 4 corners of our 3349 square KMs covering 8 municipalities on a weekly basis. Routes are standardized with flexibility to go off route for specialized needs then back on route to maintain a consistent timetable. \* Fare Structure Details: Cash - Adults \$5-\$10, Student/Seniors \$4.50-\$9; 10 Tickets - \$3-\$6.50; 20 Tickets - \$2.50-\$6.25. \* Fuel Consumption for 2 diesel buses and 1 gasoline bus.



## Rural Overland Utility Transit (Bancroft)

### FARE STRUCTURE

Effective Date: 03/05/2010

	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
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Adults				Fares vary by distance
Children				
Students				
Seniors				

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
<b>VEHICLES (2010)</b>						
Bus					1	1
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
<b>TOTAL ACTIVE VEHICLES</b>					<b>1</b>	<b>1</b>

VEHICLE KILOMETRES AND HOURS	2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres		66,888	<b>FINANCIAL</b>		
Total Vehicle Kilometres		66,964	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		17%
Revenue Vehicle Hours		910	Municipal Operating Contribution / Capita		\$0.69
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		\$20.64
Total Vehicle Hours		928	<b>AVERAGE FARE</b>		
Operators Paid Hours		4,524	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$3.89
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		4,888	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$25.02
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips		640	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$57.55
Concession Fare Trips		1,495	<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita		0.16
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.		2.35
<i>Student Passenger Trips</i>			<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>		1,495	Rev. Veh. Hrs. / Capita		0.07
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>2,135</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms		96,075	Rev. Veh. Kms. / Rev. Veh. Hr.		73.50
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.20
Transportation Operations Expenses		\$33,980	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$5,113	Operators		\$15.00
Vehicle Maintenance Expenses		\$5,292	Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses		\$9,025			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$53,410</b>			
Debt Service Payment					
Total Operating Expenses		\$53,410			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$8,303</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$9,344</b>			
Total Revenues		\$9,344			
<b>NET DIRECT OPERATING COST</b>		<b>\$44,066</b>			
<b>NET OPERATING COST</b>		<b>\$44,066</b>			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution		\$9,431			
Other Operating Contributions		\$34,635			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>					
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## Barrie Transit

Transit Contact: George Kaveckas  
Manager of Transit

Statistical Contact: Julie MacDonald  
BACTS Coordinator

Phone: 705-739-4220 x4497 Fax: 705-739-4238

Email: jmacdonald@barrie.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/09/1965	▪ Adult Cash Fare:	\$2.60
▪ Serves:	City of Barrie	▪ Ridership (revenue passengers):	2,531,337
▪ Municipal Population:	141,000	▪ Total Operating Revenues:	\$5,183,966
▪ Service Area Population:	126,900	▪ Total Direct Operating Expenses:	\$11,375,429
▪ Service Area Size:	78.0 square kilometres	▪ Active Vehicles:	40
▪ Service provided by:	Municipal Department, under contract with First Canada ULC	- Standard Buses	40
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	97.50%
Monday	0545 - 0030	▪ Percentage of accessible transit fleet:	97.50%
Tuesday	0545 - 0030	▪ Number of Fixed Routes:	22
Wednesday	0545 - 0030	▪ Number of Accessible Routes:	21
Thursday	0545 - 0030	▪ Energy Consumption:	
		- Diesel:	1,986,648 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	124		
Other Transportation Operations	7	2	
Vehicle Mechanics	10		
Other Vehicle Maintenance and Servicing	9		
Plant and Other Maintenance			
General and Administration	2	1	
TOTAL EMPLOYEES	152	3	
▪ Union Affiliations:	ATU 1415 (Operators)		
	ATU 1415 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,113,544 100.00%	143,115 100.00%	2,911,557 100.00%	20.34
<b>TOTAL</b>	<b>3,113,544</b>	<b>143,115</b>	<b>2,911,557</b>	<b>20.34</b>

# Barrie Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
01/03/2010					
Adults	\$2.60	\$2.29	\$74.85		
Children	\$2.60	\$1.97	\$32.25		5 and under - free; Elementary pass: restricted to
Students	\$2.60	\$1.97	\$57.75		High School with valid photo ID
Seniors	\$2.25	\$1.97	\$49.00		
Other: Student		\$2.29	\$57.75	\$230.00	Georgian College students with valid GC photo ID

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	39	1	6.4	10.0	30	28	<b>Internal Combustion</b>
Commuter Rail							- Diesel 40
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>39</b>	<b>1</b>			<b>30</b>	<b>28</b>	<b>TOTAL 40</b>
Total Low-Floor Bus (30'-60')	39		Average Bus Age (years)		6.5		

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	3,238,978	2,911,557
Total Vehicle Kilometres	3,238,978	2,911,557
Revenue Vehicle Hours	142,678	143,115
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	142,678	143,115

Operators Paid Hours  
Vehicle Mechanics Paid Hours  
Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips	1,573,589	1,594,743
Concession Fare Trips	924,172	936,594
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	49,955	50,627
Student Passenger Trips	774,306	784,714
Senior Passenger Trips	99,911	101,253

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	2,497,761	2,531,337
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$8,967,938	\$9,575,133
Fuel/Energy Exp. for Vehicles	\$462,959	\$582,970
Vehicle Maintenance Expenses	\$14,355	\$19,403
Plant Maintenance Expenses	\$601,457	\$719,380
General/Administration Expenses	\$464,904	\$478,543
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$10,511,612</b>	<b>\$11,375,429</b>
Debt Service Payment		
Total Operating Expenses	\$10,511,612	\$11,375,429

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$4,741,352	\$4,936,516
<b>TOTAL OPERATING REVENUES</b>	<b>\$4,955,460</b>	<b>\$5,183,966</b>
Total Revenues	\$4,955,460	\$5,183,966
<b>NET DIRECT OPERATING COST</b>	<b>\$5,556,152</b>	<b>\$6,191,463</b>
<b>NET OPERATING COST</b>	<b>\$5,556,152</b>	<b>\$6,191,463</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$810,554	\$939,682
Municipal Operating Contribution	\$4,745,598	\$5,251,781
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Other Operating Contributions  
Federal Debt Service Contribution  
Provincial Debt Service Contribution  
Municipal Debt Service Contribution

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,771,753</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,771,753</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$591,131
Municipal Capital Contribution	\$1,180,622
Other Capital Contributions	

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	46%
Municipal Operating Contribution / Capita	\$37.66	\$41.39
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.22	\$2.45

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.90	\$1.95
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.21	\$4.49
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$71.35	\$76.98
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	19.82	19.95
Reg. Serv. Pass. / Rev. Veh. Hr.	17.51	17.69

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.13	1.13
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.70	20.34
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators	\$20.60	\$21.22
Mechanics	\$26.47	\$27.27

## Belleville Transit

Transit Contact: Peter K. Hodgson  
Manager of Transit Services

Statistical Contact: Peter K. Hodgson  
Manager of Transit Services  
Phone: 613 967-3200 x 3518 Fax: 613 967-4721  
Email: phodgson@city.belleville.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1960	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Belleville	▪ Ridership (revenue passengers):	863,922
▪ Municipal Population:	46,000	▪ Total Operating Revenues:	\$1,646,682
▪ Service Area Population:	37,000	▪ Total Direct Operating Expenses:	\$3,101,175
▪ Service Area Size:	36.0 square kilometres	▪ Active Vehicles:	14
▪ Service provided by:	Municipal Department	- Standard Buses	14
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0630 - 2230	Friday 0630 - 2230	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0630 - 2230	Saturday 0730 - 1900	▪ Number of Fixed Routes:	8
Wednesday 0630 - 2230	Sunday 0930 - 1800	▪ Number of Accessible Routes:	8
Thursday 0630 - 2230	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel:
Operators	25		- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics	3		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	3	1	- Other:
TOTAL EMPLOYEES	31	1	
▪ Union Affiliations:	CAW 1839 (Operators)		
	CUPE (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,037,218 100.00%	38,052 100.00%	774,852 100.00%	20.36
<b>TOTAL</b>	<b>1,037,218</b>	<b>38,052</b>	<b>774,852</b>	<b>20.36</b>

# Belleville Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
06/06/2009					
Adults	\$2.25	\$2.08	\$72.00		
Children	\$1.65	\$1.44			5-11 years
Students	\$1.90	\$1.73	\$57.00		12 & over with card
Seniors	\$1.90	\$1.73	\$50.00		Federal ID card
Other: Loyalist College	\$2.25	\$2.08	\$65.00		Student card

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	14		4.0		10	9	<b>Internal Combustion</b>
Commuter Rail							- Diesel 14
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>14</b>	<b>0</b>			<b>10</b>	<b>9</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	14		Average Bus Age (years)		4.0		<b>14</b>

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	750,228	774,852
Total Vehicle Kilometres	750,228	774,852
Revenue Vehicle Hours	33,871	38,052
Auxiliary Revenue Vehicle Hours	221	270
Total Vehicle Hours	34,716	39,778
Operators Paid Hours	52,000	52,000
Vehicle Mechanics Paid Hours	6,240	6,240
Total Employee Paid Hours	67,860	65,000

## PASSENGER DATA

Adult Passenger Trips	596,471	571,822
Concession Fare Trips	315,299	292,100
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	9,503	9,405
Student Passenger Trips	104,942	77,229
Senior Passenger Trips	89,729	113,007

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	911,770	863,922
Auxiliary Service Passenger Trips		16,706

## OPERATING EXPENSES

Transportation Operations Expenses	\$1,645,347	\$1,851,594
Fuel/Energy Exp. for Vehicles	\$382,918	\$468,688
Vehicle Maintenance Expenses	\$418,494	\$440,974
Plant Maintenance Expenses	\$132,622	\$114,238
General/Administration Expenses	\$247,455	\$225,681
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$2,826,836</b>	<b>\$3,101,175</b>
Debt Service Payment		
Total Operating Expenses	\$2,826,836	\$3,101,175

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,533,734	\$1,581,849
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,588,143</b>	<b>\$1,646,682</b>
Total Revenues	\$1,599,543	\$1,658,847
<b>NET DIRECT OPERATING COST</b>	<b>\$1,238,693</b>	<b>\$1,454,493</b>
<b>NET OPERATING COST</b>	<b>\$1,227,293</b>	<b>\$1,442,328</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$200,000	
Municipal Operating Contribution	\$1,027,293	\$1,442,328
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,865,651</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,865,651</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$1,865,651
Municipal Capital Contribution	
Other Capital Contributions	

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	56%	53%
Municipal Operating Contribution / Capita	\$27.76	\$38.98
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.36	\$1.68
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.68	\$1.83
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.10	\$3.59
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$81.43	\$77.96
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	24.64	23.35
Reg. Serv. Pass. / Rev. Veh. Hr.	26.92	22.70
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	0.92	1.03
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	22.15	20.36
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.74
TOP WAGE RATES		
Operators	\$20.42	\$22.42
Mechanics	\$27.03	\$28.53

## Brampton Transit

Transit Contact: Suzanne Connor  
Executive Director

Statistical Contact: Meva Sellars  
Manager of Administrative Services  
Phone: 905-874-2750 x62306 Fax: 905-874-2799  
Email: meva.sellars@brampton.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Brampton	▪ Ridership (revenue passengers):	13,843,278
▪ Municipal Population:	504,600	▪ Total Operating Revenues:	\$29,993,183
▪ Service Area Population:	491,580	▪ Total Direct Operating Expenses:	\$69,145,641
▪ Service Area Size:	266.8 square kilometres	▪ Active Vehicles:	263
▪ Service provided by:	Municipal Department	- Standard Buses	263
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	87.83%
Monday	0400 - 0200	▪ Percentage of accessible transit fleet:	87.83%
Tuesday	0400 - 0200		
Wednesday	0400 - 0200	▪ Number of Fixed Routes:	37
Thursday	0400 - 0200	▪ Number of Accessible Routes:	31
		▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	
Operators	Full-time	522	
Other Transportation Operations	Part-time	43	
Vehicle Mechanics		38	
Other Vehicle Maintenance and Servicing		50	
Plant and Other Maintenance		9	
General and Administration		40	55
TOTAL EMPLOYEES		702	55
▪ Union Affiliations:	ATU 1573 (Operators)		
	ATU 1573 (Mechanics)		
	ATU 1573 (PT Employees)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	21,891,298 100.00%	696,420 100.00%	15,526,883 100.00%	22.30
<b>TOTAL</b>	<b>21,891,298</b>	<b>696,420</b>	<b>15,526,883</b>	<b>22.30</b>

# Brampton Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
16/02/2009					
Adults	\$3.00	\$2.50	\$102.00	\$26.00	Incl. College & University Students
Children	\$3.00	\$2.35	\$96.00	\$24.50	Under 16; 5 & Under Free
Students	\$3.00	\$2.35	\$96.00	\$24.50	19 & Under attending high school
Seniors	\$3.00	\$1.50	\$47.00	\$12.00	65+ years of age with valid ID
Other: GTA Passes				\$52.00	

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	231	32	4.9	14.8	204	99	Internal Combustion
Commuter Rail							- Diesel 25
Ferry							- Biodiesel (all blends) 238
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>231</b>	<b>32</b>			<b>204</b>	<b>99</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	231		Average Bus Age (years)		6.1		<b>263</b>

VEHICLE KILOMETRES AND HOURS	2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres	14,314,607	15,526,883	<b>FINANCIAL</b>		
Total Vehicle Kilometres	15,869,678	17,441,619	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	43%	43%
Revenue Vehicle Hours	645,224	696,420	Municipal Operating Contribution / Capita	\$56.17	\$63.47
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.81	\$2.83
Total Vehicle Hours	698,028	760,939	<b>AVERAGE FARE</b>		
Operators Paid Hours	1,037,920	1,085,760	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.10	\$2.11
Vehicle Mechanics Paid Hours	79,040	79,040	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	1,464,780	1,512,420	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.95	\$4.99
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	8,452,839	9,784,365	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$87.14	\$90.87
Concession Fare Trips	3,841,391	4,058,913	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	25.37	28.16
Child Passenger Trips	221,826	264,694	Reg. Serv. Pass. / Rev. Veh. Hr.	19.05	19.88
Student Passenger Trips	1,818,211	1,893,874	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	838,015	958,173	Rev. Veh. Hrs. / Capita	1.33	1.42
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>12,294,230</b>	<b>13,843,278</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	22.19	22.30
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.62	0.64
Transportation Operations Expenses	\$37,474,853	\$42,428,349	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$6,219,412	\$7,487,633	Operators	\$27.60	\$29.41
Vehicle Maintenance Expenses	\$9,751,853	\$11,219,575	Mechanics	\$33.20	\$35.02
Plant Maintenance Expenses	\$3,069,005	\$3,289,075			
General/Administration Expenses	\$4,310,946	\$4,721,009			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$60,826,069</b>	<b>\$69,145,641</b>			
Debt Service Payment	\$199,617				
Total Operating Expenses	\$61,025,686	\$69,145,641			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$25,785,318</b>	<b>\$29,260,831</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$26,283,426</b>	<b>\$29,993,183</b>			
Total Revenues	\$26,568,057	\$30,311,310			
<b>NET DIRECT OPERATING COST</b>	<b>\$34,542,643</b>	<b>\$39,152,458</b>			
<b>NET OPERATING COST</b>	<b>\$34,457,629</b>	<b>\$38,834,331</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$7,231,598	\$7,632,000			
Municipal Operating Contribution	\$27,226,031	\$31,202,331			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$23,161,641</b>	<b>\$48,565,101</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>	<b>\$23,161,641</b>	<b>\$48,565,101</b>			
Federal Capital Contribution	\$8,644,037	\$13,624,372			
Provincial Capital Contribution	\$6,223,484	\$5,872,448			
Municipal Capital Contribution	\$1,702,990	\$622,693			
Other Capital Contributions	\$6,591,130	\$28,445,588			

## Brantford Transit

Transit Contact: Elisabeth van der Made  
Operations Manager

Statistical Contact: Serge Belanger  
Senior Transit Inspector

Phone: 519-753-3847 Fax: 519-750-0491

Email: sbelanger@brantford.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	06/08/1886	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Brantford	▪ Ridership (revenue passengers):	1,417,977
▪ Municipal Population:	94,493	▪ Total Operating Revenues:	\$3,118,941
▪ Service Area Population:	94,493	▪ Total Direct Operating Expenses:	\$9,200,118
▪ Service Area Size:	75.1 square kilometres	▪ Active Vehicles:	30
▪ Service provided by:	Municipal Department	- Standard Buses	30
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 0100	Friday 0600 - 0100	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 0100	Saturday 0600 - 0100	▪ Number of Fixed Routes:	14
Wednesday 0600 - 0100	Sunday 0830 - 1830	▪ Number of Accessible Routes:	14
Thursday 0600 - 0100	Holidays 0830 - 1830	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 1,032,377 litres
Operators	43	11	- Biodiesel B5:
Other Transportation Operations	7		- Biodiesel B20:
Vehicle Mechanics	9	2	- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	3		- Natural Gas:
Plant and Other Maintenance	1		- Electricity:
General and Administration	1		- Other: 5,461
TOTAL EMPLOYEES	64	13	
▪ Union Affiliations:	ATU 685 (Operators)		
	ATU 685 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,662,922 100.00%	73,156 100.00%	1,684,947 100.00%	23.03
<b>TOTAL</b>	<b>1,662,922</b>	<b>73,156</b>	<b>1,684,947</b>	<b>23.03</b>



## Brantford Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/04/2009				July and August summer pass	
Adults	\$2.25	\$2.30	\$63.00		
Children	\$1.25				5 - 11 Yrs. Under 5 yrs. Free
Students	\$2.25	\$2.30	\$45.00	\$60.00	
Seniors	\$2.25	\$2.30	\$45.00		
Other: Day Pass \$7.00					

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	30		3.7		23	15	Internal Combustion
Commuter Rail							- Diesel 30
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>30</b>	<b>0</b>			<b>23</b>	<b>15</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	30		Average Bus Age (years)		3.7		<b>30</b>

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	1,611,557	1,684,947
Total Vehicle Kilometres	1,611,557	1,684,947
Revenue Vehicle Hours	72,464	73,156
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	72,464	73,156
Operators Paid Hours	99,027	101,113
Vehicle Mechanics Paid Hours	17,056	19,968
Total Employee Paid Hours	141,043	146,561

### PASSENGER DATA

Adult Passenger Trips	717,411	897,361
Concession Fare Trips	356,438	520,616
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	4,545	4,072
Student Passenger Trips	191,494	329,145
Senior Passenger Trips	59,711	58,246

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	1,073,849	1,417,977
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$3,553,226	\$3,881,899
Fuel/Energy Exp. for Vehicles	\$866,410	\$990,099
Vehicle Maintenance Expenses	\$2,350,267	\$2,119,314
Plant Maintenance Expenses	\$2,074,550	\$2,164,728
General/Administration Expenses	\$57,264	\$44,078
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$8,901,717</b>	<b>\$9,200,118</b>
Debt Service Payment		
Total Operating Expenses	\$8,901,717	\$9,200,118

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$2,071,734	\$2,379,335
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,935,360</b>	<b>\$3,118,941</b>
Total Revenues	\$3,025,672	\$3,213,744
<b>NET DIRECT OPERATING COST</b>	<b>\$5,966,357</b>	<b>\$6,081,177</b>
<b>NET OPERATING COST</b>	<b>\$5,876,045</b>	<b>\$5,986,374</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$280,817	\$787,333
Municipal Operating Contribution	\$5,595,228	\$5,199,041
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$541,058</b>	<b>\$3,799,440</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$541,059</b>	<b>\$3,799,440</b>
Federal Capital Contribution	\$123,876	\$915,752
Provincial Capital Contribution	\$393,260	\$2,018,556
Municipal Capital Contribution	\$23,923	\$865,132
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	34%
Municipal Operating Contribution / Capita	\$59.91	\$55.02
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.56	\$4.29
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.93	\$1.68
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.29	\$6.49
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$122.84	\$125.76
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	11.50	15.01
Reg. Serv. Pass. / Rev. Veh. Hr.	14.82	19.38
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	0.78	0.77
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	22.24	23.03
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.72
TOP WAGE RATES		
Operators	\$22.72	\$23.41
Mechanics	\$26.76	\$27.56

## Brockville Transit

Transit Contact: Valerie Harvey  
Supervisor of Transportation Services

Statistical Contact: Valerie Harvey  
Supervisor of Transportation Services  
Phone: 613-342-8772 x8225 Fax: 613-342-5035  
Email: vharvey@brockville.com

### SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1982	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Brockville	▪ Ridership (revenue passengers):	103,201
▪ Municipal Population:	18,104	▪ Total Operating Revenues:	\$180,683
▪ Service Area Population:	18,104	▪ Total Direct Operating Expenses:	\$553,495
▪ Service Area Size:	20.3 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department	- Small Community Buses	3
		- Standard Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0645 - 1815	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0645 - 1815		
Wednesday	0645 - 1815	▪ Number of Fixed Routes:	3
Thursday	0645 - 1815	▪ Number of Accessible Routes:	0
Friday	0645 - 1815	▪ Energy Consumption:	
Saturday	0845 - 1815	- Diesel:	44,798 litres
Sunday	N/A	- Biodiesel B5:	
Holidays	N/A	- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		gasoline	21,422
▪ Employees Statistics:	Full-time	Part-time	
Operators	6	7	
Other Transportation Operations		1	
Vehicle Mechanics		1	
Other Vehicle Maintenance and Servicing		2	
Plant and Other Maintenance			
General and Administration		2	
TOTAL EMPLOYEES	6	13	
▪ Union Affiliations:	CUPE 115 (Operators)		
	CUPE 115 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	125,962	100.00%	10,182	100.00%	197,441	100.00%	19.39
<b>TOTAL</b>	<b>125,962</b>		<b>10,182</b>		<b>197,441</b>		<b>19.39</b>

## Brockville Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other 40 Ride Pass	Criteria
01/01/2006					
Adults	\$2.00	\$1.50	\$55.00	\$55.00	
Children	\$2.00	\$1.50	\$55.00	\$55.00	under 6 - 2 free per passenger
Students	\$2.00	\$1.50	\$55.00	\$55.00	
Seniors	\$2.00	\$1.50	\$55.00	\$55.00	

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		3.5		3	3	<b>Internal Combustion</b>
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 1
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>4</b>	<b>0</b>			<b>3</b>	<b>3</b>	- Battery
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		3.5		- Fuel Cell
							<b>TOTAL 4</b>

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	187,972	197,441
Total Vehicle Kilometres	190,742	197,441
Revenue Vehicle Hours	10,113	10,182
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	10,653	10,182
Operators Paid Hours	11,878	12,877
Vehicle Mechanics Paid Hours	726	821
Total Employee Paid Hours	14,467	15,864

### PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>95,780</b>	<b>103,201</b>
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$348,200	\$344,165
Fuel/Energy Exp. for Vehicles	\$49,264	\$55,921
Vehicle Maintenance Expenses	\$87,028	\$98,026
Plant Maintenance Expenses	\$37,874	\$34,791
General/Administration Expenses	\$18,301	\$20,592
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$540,667</b>	<b>\$553,495</b>
Debt Service Payment		
Total Operating Expenses	\$540,667	\$553,495

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$155,243</b>	<b>\$169,321</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$166,487</b>	<b>\$180,683</b>
Total Revenues	\$166,487	\$180,683
<b>NET DIRECT OPERATING COST</b>	<b>\$374,180</b>	<b>\$372,812</b>
<b>NET OPERATING COST</b>	<b>\$374,180</b>	<b>\$372,812</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$160,000	\$160,000
Municipal Operating Contribution	\$214,180	\$212,812
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$86,414</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$86,414</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$86,414
Municipal Capital Contribution	
Other Capital Contributions	

### PERFORMANCE INDICATORS

	2009	2010
<b>FINANCIAL</b>		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	33%
Municipal Operating Contribution / Capita	\$11.20	\$11.75
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.91	\$3.61
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.62	\$1.64
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.64	\$5.36
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.75	\$54.36
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	5.01	5.70
Reg. Serv. Pass. / Rev. Veh. Hr.	9.47	10.14
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	0.53	0.56
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	18.59	19.39
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.85	0.79
<b>TOP WAGE RATES</b>		
Operators	\$24.09	\$25.07
Mechanics	\$25.74	\$26.75

## Burlington Transit (BT)

Transit Contact: Donna Shepherd  
Director of Transit

Statistical Contact: Scott Gillner  
Supervisor of Business Services  
Phone: 905-335-7600 ext.752 Fax: 905-335-7878  
Email: gillners@burlington.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	05/09/1975	▪ Adult Cash Fare:	\$3.00
▪ Serves:	Burlington	▪ Ridership (revenue passengers):	1,960,205
▪ Municipal Population:	174,300	▪ Total Operating Revenues:	\$4,581,716
▪ Service Area Population:	170,435	▪ Total Direct Operating Expenses:	\$12,514,263
▪ Service Area Size:	97.8 square kilometres	▪ Active Vehicles:	52
▪ Service provided by:	Municipal Department	- Standard Buses	52
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	86.54%
Monday 0515 - 0010	Friday 0515 - 0010	▪ Percentage of accessible transit fleet:	86.54%
Tuesday 0515 - 0010	Saturday 0645 - 2340	▪ Number of Fixed Routes:	23
Wednesday 0515 - 0010	Sunday 0746 - 1919	▪ Number of Accessible Routes:	0
Thursday 0515 - 0010	Holidays 0746 - 1919	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 2,106,748 litres
Operators	70	24	- Biodiesel B5:
Other Transportation Operations	4		- Biodiesel B20:
Vehicle Mechanics	11		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	3		- Natural Gas:
Plant and Other Maintenance	1		- Electricity:
General and Administration	14	2	- Other:
TOTAL EMPLOYEES	103	26	
▪ Union Affiliations:	CUPE 2723 (Operators)		
	CUPE 2723 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,829,721 100.00%	144,706 100.00%	3,343,771 100.00%	23.11
<b>TOTAL</b>	<b>2,829,721</b>	<b>144,706</b>	<b>3,343,771</b>	<b>23.11</b>

### REMARKS:

Burlington Transit officially launched the PRESTO (Greater Toronto & Hamilton Area) Fare System on May 10, 2010 by introducing adult concession and corresponding loyalty program. The PRESTO fare system is a smart card fare payment system ([www.prestocard.ca](http://www.prestocard.ca)). Burlington Transit, Oakville Transit, and GO Transit are the early adopters of the PRESTO system. Burlington Transit is in the process of implementing Trapeze F/X scheduling software for our conventional service which will aid in providing enhanced reporting going forward.

## Burlington Transit (BT)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/04/2010					
Adults	\$3.00	\$2.50	\$88.00		21-64 years
Children	\$1.75	\$1.40			grades 1 to 8; under 6 - free with adult
Students	\$3.00	\$1.70	\$64.00		Secondary School, aged under 21 years
Seniors	\$3.00	\$1.70	\$54.00		Over 65 years
Other: GO Passenger	\$0.65		\$26.00		with valid GO ticket/pass

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	45	7	3.0	18.0	43	23	<b>Internal Combustion</b>
Commuter Rail							- Diesel 52
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>45</b>	<b>7</b>			<b>43</b>	<b>23</b>	<b>TOTAL 52</b>
Total Low-Floor Bus (30'-60')	45		Average Bus Age (years)		5.0		

VEHICLE KILOMETRES AND HOURS	2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres	3,423,038	3,343,771	<b>FINANCIAL</b>		
Total Vehicle Kilometres	3,423,038	3,532,638	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	35%	37%
Revenue Vehicle Hours	161,158	144,706	Municipal Operating Contribution / Capita	\$42.01	\$41.92
Auxiliary Revenue Vehicle Hours		357	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.15	\$4.05
Total Vehicle Hours	161,158	151,422	<b>AVERAGE FARE</b>		
Operators Paid Hours	205,568	207,995	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.05	\$2.18
Vehicle Mechanics Paid Hours	23,418	17,911	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	268,759	264,083	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.42	\$6.38
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	1,058,096	1,075,678	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.14	\$82.64
Concession Fare Trips	802,729	884,527	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	11.25	11.50
Child Passenger Trips	51,681	43,168	Reg. Serv. Pass. / Rev. Veh. Hr.	11.55	13.55
Student Passenger Trips	380,701	390,274	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	148,908	147,613	Rev. Veh. Hrs. / Capita	0.97	0.85
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,860,825</b>	<b>1,960,205</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	21.24	23.11
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.78	0.70
Transportation Operations Expenses	\$6,528,379	\$6,789,144	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$2,010,161	\$1,889,612	Operators	\$23.41	\$24.00
Vehicle Maintenance Expenses	\$2,191,704	\$2,204,045	Mechanics	\$29.07	\$29.80
Plant Maintenance Expenses	\$272,669	\$263,781			
General/Administration Expenses	\$945,254	\$1,367,681			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$11,948,167</b>	<b>\$12,514,263</b>			
Debt Service Payment					
Total Operating Expenses	\$11,979,543	\$12,517,947			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$3,821,914</b>	<b>\$4,272,088</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$4,219,924</b>	<b>\$4,581,716</b>			
Total Revenues	\$4,247,296	\$4,603,594			
<b>NET DIRECT OPERATING COST</b>	<b>\$7,728,243</b>	<b>\$7,932,547</b>			
<b>NET OPERATING COST</b>	<b>\$7,732,247</b>	<b>\$7,914,353</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$700,000	\$700,000			
Municipal Operating Contribution	\$6,950,247	\$7,144,353			
Other Operating Contributions	\$82,000	\$70,000			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$7,049,392</b>	<b>\$10,494,181</b>			
Total Capital Disposals	\$1,468,060	\$18,200			
<b>TOTAL CAPITAL FUNDING</b>	<b>\$7,049,391</b>	<b>\$10,475,981</b>			
Federal Capital Contribution	\$2,337,600	\$1,474,165			
Provincial Capital Contribution	\$3,125,558	\$618,165			
Municipal Capital Contribution	\$1,220	\$8,383,651			
Other Capital Contributions	\$1,585,013				

## CKTransit (Chatham-Kent)

Transit Contact: Stephen Jahns, P.Eng,  
Manager, Infrastructure and Transportation

Statistical Contact: Jan Metcalfe  
Eng Technician

Phone: 519-360-1998 x 3301 Fax: 519-436-3240

Email: janm@chatham-kent.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1946	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Community of Chatham	▪ Ridership (revenue passengers):	254,267
▪ Municipal Population:	110,000	▪ Total Operating Revenues:	\$493,670
▪ Service Area Population:	44,000	▪ Total Direct Operating Expenses:	\$1,683,796
▪ Service Area Size:	44.2 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with Aboutown Transportation	- Small Community Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0615 - 1915	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0615 - 1915	▪ Number of Fixed Routes:	8
Wednesday	0615 - 1915	▪ Number of Accessible Routes:	8
Thursday	0615 - 1915	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:			
Non-Union (Operators)			
Non-Union (Mechanics)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	364,132 100.00%	16,068 100.00%	431,588 100.00%	26.86
<b>TOTAL</b>	<b>364,132</b>	<b>16,068</b>	<b>431,588</b>	<b>26.86</b>

### REMARKS:

New/Expanded Inter-Urban Bus Service (4 buses): January - December 2009, 4 runs each day per route, departing Chatham terminal at 6:15 AM, 8:45 AM, 4:15 PM and 6:45 PM. Vehicle hours - 9,710. Route A: Wallaceburg/Dresden; Route D: Tilbury/Wheatley; Route C: Blenheim/Ridgetown; Route S1: Seasonal Beach Bus - operates May to September only.

# CKTransit (Chatham-Kent)

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
01/01/2005					
Adults	\$2.00	\$1.59			
Children	\$1.00				under 5 years old
Students	\$1.75				
Seniors	\$1.75				
Other: Student				120.00	College

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		7.8		4	4	Internal Combustion
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>4</b>	<b>4</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		7.8		<b>5</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres		433,808	431,588	<b>FINANCIAL</b>			
Total Vehicle Kilometres		433,808	431,588	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		32%	29%
Revenue Vehicle Hours		15,756	16,068	Municipal Operating Contribution / Capita		\$13.87	\$17.01
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.41	\$4.68
Total Vehicle Hours		15,756	16,068	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.56	\$1.91
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.00	\$6.62
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		166,347	145,383	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$84.52	\$104.79
Concession Fare Trips		100,034	108,884	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		6.05	5.78
Child Passenger Trips		8,484	12,642	Reg. Serv. Pass. / Rev. Veh. Hr.		16.91	15.82
Student Passenger Trips		53,934	40,635	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		29,088	33,712	Rev. Veh. Hrs. / Capita		0.36	0.37
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>266,381</b>	<b>254,267</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		27.53	26.86
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$1,288,701	\$1,524,347	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles			\$47,320	Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses			\$73,404				
General/Administration Expenses		\$43,069	\$38,725				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$1,331,770</b>	<b>\$1,683,796</b>				
Debt Service Payment							
Total Operating Expenses		\$1,331,770	\$1,683,796				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$415,207</b>	<b>\$486,170</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$422,707</b>	<b>\$493,670</b>				
Total Revenues		\$422,707	\$493,670				
<b>NET DIRECT OPERATING COST</b>		<b>\$909,063</b>	<b>\$1,190,126</b>				
<b>NET OPERATING COST</b>		<b>\$909,063</b>	<b>\$1,190,126</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$298,861	\$441,743				
Municipal Operating Contribution		\$610,202	\$748,383				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## Clarence-Rockland Transit

Transit Contact: Yves Rousselle  
Director of Physical Services

Statistical Contact: Yves Rousselle  
Director of Physical Services  
Phone: 613-446-6022 x2235 Fax: 613-446-1497  
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### SYSTEM HIGHLIGHTS:

▪ System established:	02/09/2003	▪ Adult Cash Fare:	
▪ Serves:	City of Clarence-Rockland	▪ Ridership (revenue passengers):	222,608
▪ Municipal Population:	24,904	▪ Total Operating Revenues:	\$1,449,287
▪ Service Area Population:	24,904	▪ Total Direct Operating Expenses:	\$2,149,677
▪ Service Area Size:	308.0 square kilometres	▪ Active Vehicles:	12
▪ Service provided by:	Municipal Department, under contract with Leduc Bus Line	- Small Community Buses	2
		- Standard Buses	10
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	25.00%
Monday 0530 - 1904	Friday 0530 - 1904	▪ Percentage of accessible transit fleet:	25.00%
Tuesday 0530 - 1904	Saturday N/A		
Wednesday 0530 - 1904	Sunday N/A	▪ Number of Fixed Routes:	2
Thursday 0530 - 1904	Holidays N/A	▪ Number of Accessible Routes:	2
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration		2	
TOTAL EMPLOYEES		2	
▪ Union Affiliations:	Non Union (Operators)		
	Non Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	222,608 100.00%	9,938 100.00%	395,000 100.00%	39.75
<b>TOTAL</b>	<b>222,608</b>	<b>9,938</b>	<b>395,000</b>	<b>39.75</b>



# Clarence-Rockland Transit

## FARE STRUCTURE

Effective Date: 01/04/2010

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$8.00	\$180.00		
Children		\$8.00			
Students		\$8.00	\$129.00		
Seniors		\$8.00			

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3	9	3.7	9.1	15	15	<b>Internal Combustion</b>
Commuter Rail							- Diesel 12
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>9</b>			<b>15</b>	<b>15</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		7.8		- Fuel Cell
							<b>TOTAL 12</b>

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	395,000	395,000
Total Vehicle Kilometres	790,000	790,000
Revenue Vehicle Hours	9,938	9,938
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	15,355	15,355

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>238,184</b>	<b>222,608</b>
Regular Service Passenger-Kms	13,100,120	12,243,440
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$2,031,985	\$2,057,997
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		
Plant Maintenance Expenses	\$11,749	\$9,167
General/Administration Expenses	\$97,256	\$82,513
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$2,140,990</b>	<b>\$2,149,677</b>
Debt Service Payment		
Total Operating Expenses	\$2,140,990	\$2,149,677

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,406,127</b>	<b>\$1,439,412</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,413,538</b>	<b>\$1,449,287</b>
Total Revenues	\$1,413,538	\$1,449,287
<b>NET DIRECT OPERATING COST</b>	<b>\$727,452</b>	<b>\$700,390</b>
<b>NET OPERATING COST</b>	<b>\$727,452</b>	<b>\$700,390</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$268,019	\$252,000
Municipal Operating Contribution	\$459,433	\$448,390
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$10,431</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$10,431</b>
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	\$10,431
Other Capital Contributions	

## PERFORMANCE INDICATORS

### FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	66%	67%
Municipal Operating Contribution / Capita	\$19.36	\$18.00
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.05	\$3.15

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$5.90	\$6.47
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.99	\$9.66
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$139.43	\$140.00
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	10.04	8.94
Reg. Serv. Pass. / Rev. Veh. Hr.	23.97	22.40

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.42	0.40
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	39.75	39.75
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### LABOUR PRODUCTIVITY

Rev. &amp; Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

### TOP WAGE RATES

Operators

Mechanics

## Cobourg Transit

Transit Contact: Teresa Behan  
Manager of Engineering

Statistical Contact: Renee Champagne  
Admin Assistant

Phone: 905-372-4555 Fax: 905-372-1533

Email: rchampagne@cobourg.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1976	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Cobourg	▪ Ridership (revenue passengers):	95,319
▪ Municipal Population:	18,200	▪ Total Operating Revenues:	\$151,885
▪ Service Area Population:	10,602	▪ Total Direct Operating Expenses:	\$520,767
▪ Service Area Size:	13.0 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with Coach Canada	- Small Community Buses	1
		- Standard Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0615 - 1945	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0615 - 1945		
Wednesday	0615 - 1945	▪ Number of Fixed Routes:	3
Thursday	0615 - 1945	▪ Number of Accessible Routes:	3
Friday	0615 - 1945	▪ Energy Consumption:	
Saturday	0815 - 1845	- Diesel:	99,686 litres
Sunday	0845 - 1600	- Biodiesel B5:	
Holidays	1100 - 1700	- Biodiesel B20:	
▪ Employees Statistics:		- Biodiesel - Other:	
Operators		- Natural Gas:	
Other Transportation Operations		- Electricity:	
Vehicle Mechanics		- Other:	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	95,319 100.00%	8,730 100.00%	218,250 100.00%	25.00
<b>TOTAL</b>	<b>95,319</b>	<b>8,730</b>	<b>218,250</b>	<b>25.00</b>

### REMARKS:

Will change fare in 2011.

# Cobourg Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/09/2006					
Adults	\$2.00	\$1.60	\$60.00		
Children	\$2.00	\$1.60	\$25.00		Under 5 - Free
Students	\$2.00	\$1.60	\$50.00		Student ID
Seniors	\$2.00	\$1.60	\$50.00		
Other: Student	\$2.00	\$1.60	\$15.00		After school pass: 4:00 p.m. & Weekends

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		5.8		2	2	<b>Internal Combustion</b>
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>2</b>	<b>2</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		5.8		<b>5</b>

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	218,910	218,250
Total Vehicle Kilometres	218,910	218,250
Revenue Vehicle Hours	8,781	8,730
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	8,781	8,730

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

## REGULAR SERVICE PASSENGER TRIPS

	77,014	95,319
Regular Service Passenger-Kms	539,098	667,233
Auxiliary Service Passenger Trips	22,209	

## OPERATING EXPENSES

Transportation Operations Expenses	\$478,008	\$493,279
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		
Plant Maintenance Expenses	\$6,852	\$21,461
General/Administration Expenses	\$1,643	\$6,027
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$486,503</b>	<b>\$520,767</b>
Debt Service Payment		
Total Operating Expenses	\$528,289	\$597,269

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$134,653</b>	<b>\$148,207</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$139,403</b>	<b>\$151,885</b>
Total Revenues	\$139,403	\$151,885
<b>NET DIRECT OPERATING COST</b>	<b>\$347,100</b>	<b>\$368,883</b>
<b>NET OPERATING COST</b>	<b>\$388,886</b>	<b>\$445,385</b>

Federal Operating Contribution		
Provincial Operating Contribution		\$187,000
Municipal Operating Contribution	\$388,886	\$258,385
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$867,458</b>	<b>\$867,458</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$867,458</b>	<b>\$880,000</b>
Federal Capital Contribution	\$190,227	\$23,000
Provincial Capital Contribution	\$266,400	\$280,000
Municipal Capital Contribution	\$410,831	
Other Capital Contributions		\$577,000

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	29%	29%
Municipal Operating Contribution / Capita	\$36.68	\$24.37
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.51	\$3.87

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.75	\$1.55
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.32	\$5.46
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$57.68	\$61.94
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	7.26	8.99
Reg. Serv. Pass. / Rev. Veh. Hr.	8.77	10.92

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.83	0.82
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	24.93	25.00
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators	
Mechanics	

## Collingwood Transit

Transit Contact: Brian Macdonald  
Manager, Engineering Services

Statistical Contact: Kris Wiszniak  
Engineering Technician  
Phone: 705-445-1292 Fax: 705-445-1286  
Email: kwiszniak@collingwood.ca

### SYSTEM HIGHLIGHTS:

- System established: 20/10/1982
- Serves: Town of Collingwood
- Municipal Population: 17,500
- Service Area Population: 15,000
- Service Area Size: 18.6 square kilometres
- Service provided by: Municipal Department, under contract with Sinton Transportation
- Hours of Service:
 

Monday	0630 - 2100	Friday	0630 - 2100
Tuesday	0630 - 2100	Saturday	0730 - 1800
Wednesday	0630 - 2100	Sunday	0900 - 1700
Thursday	0630 - 2100	Holidays	N/A
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
<b>TOTAL EMPLOYEES</b>		
- Union Affiliations:
 

Non-union (Operators)
Non-union (Mechanics)
- Disruption during 2010: inclement weather  
Start Date: 12/13/2010  
End Date: 12/14/2010  
Duration: 1 days
- Adult Cash Fare: \$1.00
- Ridership (revenue passengers): 145,278
- Total Operating Revenues: \$116,183
- Total Direct Operating Expenses: \$657,744
- Active Vehicles: 3
  - Standard Buses 3
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 3
- Number of Accessible Routes: 3
- Energy Consumption:
 

- Diesel:	12,500 litres
- Biodiesel B5:	
- Biodiesel B20:	102,817 litres
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	145,278	100.00%	11,510	100.00%	260,140	100.00%	22.60
<b>TOTAL</b>	<b>145,278</b>		<b>11,510</b>		<b>260,140</b>		<b>22.60</b>

# Collingwood Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2003					
Adults	\$1.00	\$0.90	\$30.00		
Children					Under 4ft (122cm) - Free
Students	\$1.00	\$0.90	\$30.00		
Seniors	\$1.00	\$0.90	\$30.00		

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		3.0		3	2	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends) 3
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>3</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		3.0		- Fuel Cell
							<b>TOTAL</b> 3

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres		217,240	260,140	<b>FINANCIAL</b>			
Total Vehicle Kilometres		230,240	274,140	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		17%	18%
Revenue Vehicle Hours		10,245	11,510	Municipal Operating Contribution / Capita		\$22.27	\$23.83
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$4.48	\$3.73
Total Vehicle Hours		10,470	11,760	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$0.92	\$0.80
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.40	\$4.53
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$57.20	\$55.93
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		7.39	9.69
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		10.82	12.62
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.68	0.77
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>110,877</b>	<b>145,278</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		21.20	22.60
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$463,352	\$517,895	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$78,092	\$99,656	Operators			
Vehicle Maintenance Expenses		\$26,083	\$9,144	Mechanics			
Plant Maintenance Expenses		\$24,780	\$27,165				
General/Administration Expenses		\$6,624	\$3,884				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$598,931</b>	<b>\$657,744</b>				
Debt Service Payment							
Total Operating Expenses		\$598,931	\$657,744				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$101,935</b>	<b>\$116,183</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$101,935</b>	<b>\$116,183</b>				
Total Revenues		\$101,935	\$116,183				
<b>NET DIRECT OPERATING COST</b>		<b>\$496,996</b>	<b>\$541,561</b>				
<b>NET OPERATING COST</b>		<b>\$496,996</b>	<b>\$541,561</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$162,974	\$184,173				
Municipal Operating Contribution		\$334,022	\$357,388				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$41,575</b>	<b>\$9,789</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$41,575</b>	<b>\$9,789</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$41,575	\$1,891				
Municipal Capital Contribution							
Other Capital Contributions			\$7,898				

# Cornwall Transit

Transit Contact: Len Tapp  
Division Manager

Statistical Contact: Len Tapp  
Division Manager

Phone: 613-930-2787 x2252 Fax: 613-932-9906

Email: ltapp@cornwall.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	11/11/1974	▪ Adult Cash Fare:	\$2.40
▪ Serves:	City of Cornwall	▪ Ridership (revenue passengers):	702,212
▪ Municipal Population:	45,965	▪ Total Operating Revenues:	\$1,051,592
▪ Service Area Population:	45,965	▪ Total Direct Operating Expenses:	\$3,288,897
▪ Service Area Size:	61.5 square kilometres	▪ Active Vehicles:	16
▪ Service provided by:	Municipal Department	- Standard Buses	16
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	62.50%
Monday	0600 - 2345	Friday	0600 - 2345
Tuesday	0600 - 2345	Saturday	0630 - 2345
Wednesday	0600 - 2345	Sunday	N/A
Thursday	0600 - 2345	Holidays	N/A
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	18	3	
Other Transportation Operations	2		
Vehicle Mechanics	5		
Other Vehicle Maintenance and Servicing	2		
Plant and Other Maintenance	1		
General and Administration	2		
TOTAL EMPLOYEES	30	3	
▪ Union Affiliations:	ATU 946 (Operators)		
	CUPE 234 (Mechanics)		
	CUPE 3251 (Office Staff)		
		▪ Percentage of accessible transit fleet:	62.50%
		▪ Number of Fixed Routes:	5
		▪ Number of Accessible Routes:	2
		▪ Energy Consumption:	
		- Diesel:	341,608 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	12,674 cubic-metres
		- Electricity:	
		- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	800,522	100.00%	37,138	100.00%	816,522	100.00%	21.99
<b>TOTAL</b>	<b>800,522</b>		<b>37,138</b>		<b>816,522</b>		<b>21.99</b>

## REMARKS:

\* Read-to-ride program: free fare for children 5 to 13 with a library card during the months of July and August. \* Clean Air Day promotion: free rides for all passengers on Wednesday, June 7, 2010.

# Cornwall Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Community Pass	Criteria
01/05/2010					
Adults	\$2.40	\$1.90	\$59.00	\$36	18-64
Children	\$2.15	\$1.50			Grades 1 - 6
Students	\$2.40	\$1.70	\$52.00		Grades 7 - 12 + college
Seniors	\$2.40	\$1.70	\$52.00		65 + over
Other: Family Day \$6.25					2 adults + 3 children

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	10	6	4.9	20.0	10	8	<b>Internal Combustion</b>
Commuter Rail							- Diesel 14
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG) 2
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>10</b>	<b>6</b>			<b>10</b>	<b>8</b>	<b>TOTAL</b> 16
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		10.6		

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres		689,388	816,522	<b>FINANCIAL</b>		
Total Vehicle Kilometres		689,388	816,522	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	32%
Revenue Vehicle Hours		37,138	37,138	Municipal Operating Contribution / Capita	\$43.26	\$38.90
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.39	\$3.19
Total Vehicle Hours		37,138	37,138	<b>AVERAGE FARE</b>		
Operators Paid Hours		43,680	43,680	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.37	\$1.40
Vehicle Mechanics Paid Hours		10,400	10,400	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		68,380	68,380	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.85	\$4.68
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips		416,521	434,669	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.20	\$88.56
Concession Fare Trips		228,341	267,543	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	14.03	15.28
Child Passenger Trips		1,540	3,511	Reg. Serv. Pass. / Rev. Veh. Hr.	17.36	18.91
Student Passenger Trips		90,926	160,104	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips		105,547	103,928	Rev. Veh. Hrs. / Capita	0.81	0.81
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>644,862</b>	<b>702,212</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms		3,090,600	4,213,372	Rev. Veh. Kms. / Rev. Veh. Hr.	18.56	21.99
Auxiliary Service Passenger Trips		7,973	5,454	<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.85	0.85
Transportation Operations Expenses		\$1,627,846	\$1,642,742	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$330,186	\$352,080	Operators	\$20.46	\$20.46
Vehicle Maintenance Expenses		\$540,033	\$687,047	Mechanics	\$22.73	\$22.73
Plant Maintenance Expenses		\$285,828	\$354,171			
General/Administration Expenses		\$343,146	\$252,857			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$3,127,039</b>	<b>\$3,288,897</b>			
Debt Service Payment						
Total Operating Expenses		\$3,127,039	\$3,288,897			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$883,448</b>	<b>\$983,675</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$941,210</b>	<b>\$1,051,592</b>			
Total Revenues		\$941,210	\$1,313,060			
<b>NET DIRECT OPERATING COST</b>		<b>\$2,185,829</b>	<b>\$2,237,305</b>			
<b>NET OPERATING COST</b>		<b>\$2,185,829</b>	<b>\$1,975,837</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$197,456	\$187,619			
Municipal Operating Contribution		\$1,988,373	\$1,788,218			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$1,152,734</b>	<b>\$1,421,532</b>			
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>		<b>\$1,152,734</b>	<b>\$1,421,532</b>			
Federal Capital Contribution		\$307,204	\$254,116			
Provincial Capital Contribution		\$845,530	\$1,167,416			
Municipal Capital Contribution						
Other Capital Contributions						

## Deseronto Transit

Transit Contact: Susan Stolarchuk  
Administrator

Statistical Contact: Susan Stolarchuk  
Administrator

Phone: 613-396-4008 Fax: 613-396-3141

Email: transit@deseronto.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/08/2007	▪ Adult Cash Fare:	\$7.00
▪ Serves:	Town of Deseronto	▪ Ridership (revenue passengers):	8,835
▪ Municipal Population:	1,824	▪ Total Operating Revenues:	\$80,425
▪ Service Area Population:	1,824	▪ Total Direct Operating Expenses:	\$183,322
▪ Service Area Size:	2.5 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	66.67%
Monday 0500 - 2400	Friday 0500 - 2400	▪ Percentage of accessible transit fleet:	66.67%
Tuesday 0500 - 2400	Saturday 0500 - 2400	▪ Number of Fixed Routes:	2
Wednesday 0500 - 2400	Sunday 0900 - 2250	▪ Number of Accessible Routes:	0
Thursday 0500 - 2400	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators		5	- Diesel: 7,336 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	1		- Electricity:
TOTAL EMPLOYEES	1	5	Gasoline 22,623
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	8,835 100.00%	4,785 100.00%	212,832 100.00%	44.48
<b>TOTAL</b>	<b>8,835</b>	<b>4,785</b>	<b>212,832</b>	<b>44.48</b>

### REMARKS:

\* Deseronto Transit is the only public transit service that links Napanee, Belleville, Picton, Tyendinaga Territory, and Deseronto. Its primary objective is to enhance the quality of life for all individuals by providing affordable transportation to reduce the barriers to employment and the basic needs of life for all individuals. \* Fare (Napanee to Picton/Belleville - Adult: Cash \$9, Ticket \$8, Monthly Pass \$180; Child: Cash \$3; Student/Senior Cash \$7).



## Deseronto Transit

### FARE STRUCTURE

Effective Date:	01/08/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Deseronto to Napanee	Criteria
Adults		\$7.00	\$6.00	\$160.00	\$5 / \$105	
Children		\$3.00				children under 5 - Free
Students		\$5.00				
Seniors		\$5.00				

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2	1	8.5	7.0	3	2	<b>Internal Combustion</b>
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 1
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>1</b>			<b>3</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		8.0		- Fuel Cell
							<b>TOTAL</b> 3

VEHICLE KILOMETRES AND HOURS			PERFORMANCE INDICATORS		
	2009	2010		2009	2010
Revenue Vehicle Kilometres	202,615	212,832	<b>FINANCIAL</b>		
Total Vehicle Kilometres	215,839	234,009	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	44%
Revenue Vehicle Hours	4,678	4,785	Municipal Operating Contribution / Capita	\$29.67	\$21.75
Auxiliary Revenue Vehicle Hours	7	187	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$15.58	\$11.65
Total Vehicle Hours	5,034	5,337	<b>AVERAGE FARE</b>		
Operators Paid Hours	5,034	5,337	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$6.84	\$8.15
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	6,306	6,989	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$22.75	\$20.75
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	6,295	7,052	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$32.35	\$34.35
Concession Fare Trips	862	1,783	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	3.92	4.84
Child Passenger Trips	63	140	Reg. Serv. Pass. / Rev. Veh. Hr.	1.53	1.85
Student Passenger Trips	533	937	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	266	706	Rev. Veh. Hrs. / Capita	2.56	2.62
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>7,157</b>	<b>8,835</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	193,105	283,604	Rev. Veh. Kms. / Rev. Veh. Hr.	43.31	44.48
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.93	0.93
Transportation Operations Expenses	\$84,224	\$96,066	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$24,164	\$27,193	Operators	\$12.36	\$12.61
Vehicle Maintenance Expenses	\$15,982	\$13,568	Mechanics		
Plant Maintenance Expenses	\$1,655				
General/Administration Expenses	\$36,813	\$46,495			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$162,838</b>	<b>\$183,322</b>			
Debt Service Payment					
Total Operating Expenses	\$163,240	\$183,322			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$48,958</b>	<b>\$72,028</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$51,302</b>	<b>\$80,425</b>			
Total Revenues	\$51,302	\$80,425			
<b>NET DIRECT OPERATING COST</b>	<b>\$111,536</b>	<b>\$102,897</b>			
<b>NET OPERATING COST</b>	<b>\$111,938</b>	<b>\$102,897</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$42,718	\$43,224			
Municipal Operating Contribution	\$54,120	\$39,673			
Other Operating Contributions	\$15,100	\$20,000			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$26,450</b>	<b>\$20,669</b>			
Total Capital Disposals		\$4,500			
<b>TOTAL CAPITAL FUNDING</b>	<b>\$26,450</b>	<b>\$20,669</b>			
Federal Capital Contribution	\$20,000				
Provincial Capital Contribution					
Municipal Capital Contribution	\$1,304	\$17,159			
Other Capital Contributions	\$5,146	\$3,510			

## DRT (Durham Region Transit)

Transit Contact: Ted Galinis  
General Manager

Statistical Contact: Deanna Wilson  
Corporate Services Coordinator  
Phone: 905-668-4113 x3701 Fax: 905-666-6193  
Email: deanna.wilson@durham.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2006	▪ Adult Cash Fare:	\$2.90
▪ Serves:	Durham Region	▪ Ridership (revenue passengers):	9,120,880
▪ Municipal Population:	621,420	▪ Total Operating Revenues:	\$17,941,802
▪ Service Area Population:	565,492	▪ Total Direct Operating Expenses:	\$47,090,948
▪ Service Area Size:	2,535.0 square kilometres	▪ Active Vehicles:	164
▪ Service provided by:	Transit Commission, under contract with Coach Canada, Trentway-Wagar Inc	- Small Community Buses	1
		- Standard Buses	163
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	83.54%
Monday	0600 - 0100	▪ Percentage of accessible transit fleet:	83.54%
Tuesday	0600 - 0100		
Wednesday	0600 - 0100	▪ Number of Fixed Routes:	76
Thursday	0600 - 0100	▪ Number of Accessible Routes:	25
Friday	0600 - 0100	▪ Energy Consumption:	
Saturday	0600 - 0100	- Diesel:	5,067,023 litres
Sunday	0800 - 2300	- Biodiesel B5:	
Holidays	0800 - 2300	- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
Operators	Full-time	Part-time	
	175	66	
Other Transportation Operations	18		
Vehicle Mechanics	27		
Other Vehicle Maintenance and Servicing	32		
Plant and Other Maintenance	2		
General and Administration	24		
TOTAL EMPLOYEES	278	66	
▪ Union Affiliations:	CAW 222 (Operators)		
	CAW 222 (Mechanics)		
	CAW 222 (Office Admin/Mtc/Ops)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	9,896,675 100.00%	376,035 100.00%	8,595,705 100.00%	22.86
<b>TOTAL</b>	<b>9,896,675</b>	<b>376,035</b>	<b>8,595,705</b>	<b>22.86</b>

## DRT (Durham Region Transit)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Restricted Monthly Pass	Criteria
01/07/2010					
Adults	\$2.90	\$2.63	\$97.00		
Children	\$1.90	\$1.79	\$57.65		Age 5+ attending elementary school
Students	\$2.70	\$2.42	\$81.50	68.25	with valid Student ID
Seniors	\$1.90	\$1.79	\$57.65		Age 65+ yrs
Other: Co-Fare	\$0.65		\$25.00		with valid GO Train fare

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	137	27	5.6	17.2	119	54	<b>Internal Combustion</b>
Commuter Rail							- Diesel 164
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>137</b>	<b>27</b>			<b>119</b>	<b>54</b>	<b>TOTAL 164</b>
Total Low-Floor Bus (30'-60')	125		Average Bus Age (years)		7.6		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	8,313,871	8,595,705
Total Vehicle Kilometres	8,730,308	9,048,111
Revenue Vehicle Hours	372,524	376,035
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	392,131	395,827
Operators Paid Hours	533,762	530,782
Vehicle Mechanics Paid Hours	67,889	74,604
Total Employee Paid Hours	805,870	815,262

### PASSENGER DATA

Adult Passenger Trips	3,164,771	3,302,744
Concession Fare Trips	5,344,187	5,818,136
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	86,522	95,390
Student Passenger Trips	3,849,387	4,103,640
Senior Passenger Trips	349,190	361,087

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	8,508,958	9,120,880
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$25,226,127	\$27,607,912
Fuel/Energy Exp. for Vehicles	\$3,226,700	\$3,524,550
Vehicle Maintenance Expenses	\$7,055,351	\$7,345,558
Plant Maintenance Expenses	\$1,528,316	\$1,553,708
General/Administration Expenses	\$5,842,761	\$7,059,219
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$42,879,256</b>	<b>\$47,090,948</b>
Debt Service Payment		\$9,514
Total Operating Expenses	\$46,091,335	\$49,139,903

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$16,093,647	\$17,235,298
<b>TOTAL OPERATING REVENUES</b>	<b>\$16,705,929</b>	<b>\$17,941,802</b>
Total Revenues	\$17,813,720	\$18,877,785
<b>NET DIRECT OPERATING COST</b>	<b>\$26,173,327</b>	<b>\$29,149,146</b>
<b>NET OPERATING COST</b>	<b>\$28,277,615</b>	<b>\$30,262,118</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$1,611,000	\$1,903,273
Municipal Operating Contribution	\$26,666,615	\$28,358,845
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$7,263,400</b>	<b>\$10,174,936</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$7,263,400</b>	<b>\$10,174,936</b>
Federal Capital Contribution	\$34,763	\$1,638,940
Provincial Capital Contribution	\$4,304,956	\$2,506,204
Municipal Capital Contribution	\$2,923,681	\$6,029,792
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	38%
Municipal Operating Contribution / Capita	\$47.51	\$50.15
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.08	\$3.20

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.89	\$1.89
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.04	\$5.16
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$109.35	\$118.97
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	15.16	16.13
Reg. Serv. Pass. / Rev. Veh. Hr.	22.84	24.26

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.66	0.66
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.32	22.86
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.71
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### TOP WAGE RATES

Operators	\$27.02	\$27.76
Mechanics	\$32.33	\$33.22

## Elliot Lake Transit

Transit Contact: Rob deBortoli  
CAO

Statistical Contact: Rob deBortoli  
CAO

Phone: 705-848-2287 x2601 Fax: 705-461-7309

Email: rob.debortoli@city.elliottlake.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1984	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Elliot Lake	▪ Ridership (revenue passengers):	135,634
▪ Municipal Population:	12,000	▪ Total Operating Revenues:	\$216,313
▪ Service Area Population:	12,000	▪ Total Direct Operating Expenses:	\$433,858
▪ Service Area Size:	16.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with A.J. Bus Lines Ltd	- Standard Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 1830	Friday	0700 - 2130
Tuesday	0700 - 1830	Saturday	0700 - 1830
Wednesday	0700 - 1830	Sunday	N/A
Thursday	0700 - 2130	Holidays	N/A
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	4	4	
Other Transportation Operations		1	
Vehicle Mechanics		1	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration		1	
TOTAL EMPLOYEES	4	7	
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		
		▪ Percentage of accessible transit fleet:	100.00%
		▪ Number of Fixed Routes:	4
		▪ Number of Accessible Routes:	4
		▪ Energy Consumption:	
		- Diesel:	88,418 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	135,634 100.00%	7,691 100.00%	173,459 100.00%	22.55
<b>TOTAL</b>	<b>135,634</b>	<b>7,691</b>	<b>173,459</b>	<b>22.55</b>

### REMARKS:

Gas Tax funding continues to be used to support transit operation. Prior to the 7AM start, transit service began at 8AM. Local business groups identified this start time as a barrier.

## Elliot Lake Transit

### FARE STRUCTURE

Effective Date: 01/04/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.25	\$1.92	\$60.00		
Children					
Students	\$2.00	\$1.92	\$50.00		
Seniors	\$2.00	\$1.92	\$50.00		

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		4.3		2	2	<b>Internal Combustion</b>
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		4.3		- Fuel Cell
							<b>TOTAL 3</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres		173,218	173,459	<b>FINANCIAL</b>		
Total Vehicle Kilometres		176,603	176,844	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	58%	50%
Revenue Vehicle Hours		7,647	7,691	Municipal Operating Contribution / Capita	\$14.97	\$14.88
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.27	\$1.60
Total Vehicle Hours		7,767	7,811	<b>AVERAGE FARE</b>		
Operators Paid Hours		7,647	7,787	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.73	\$1.56
Vehicle Mechanics Paid Hours		775	775	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		10,382	10,522	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.04	\$3.20
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips		63,275	63,217	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$53.94	\$55.54
Concession Fare Trips		74,683	72,417	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	11.50	11.30
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	18.04	17.64
Student Passenger Trips		26,146	18,748	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips		31,026	38,396	Rev. Veh. Hrs. / Capita	0.64	0.64
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>137,958</b>	<b>135,634</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			406,902	Rev. Veh. Kms. / Rev. Veh. Hr.	22.65	22.55
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.00	0.99
Transportation Operations Expenses		\$414,470	\$428,426	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles				Operators	\$15.15	\$15.90
Vehicle Maintenance Expenses				Mechanics	\$20.60	\$21.65
Plant Maintenance Expenses						
General/Administration Expenses		\$4,454	\$5,432			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$418,924</b>	<b>\$433,858</b>			
Debt Service Payment						
Total Operating Expenses		\$460,924	\$433,858			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$238,499</b>	<b>\$211,081</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$243,369</b>	<b>\$216,313</b>			
Total Revenues		\$243,369	\$216,313			
<b>NET DIRECT OPERATING COST</b>		<b>\$175,555</b>	<b>\$217,545</b>			
<b>NET OPERATING COST</b>		<b>\$217,555</b>	<b>\$217,545</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$37,919	\$39,002			
Municipal Operating Contribution		\$179,636	\$178,543			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$446,702</b>				
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>		<b>\$446,702</b>				
Federal Capital Contribution						
Provincial Capital Contribution		\$446,702				
Municipal Capital Contribution						
Other Capital Contributions						

## Fort Erie Transit

Transit Contact: Carla Stout  
Administrative Supervisor

Statistical Contact: Carla Stout  
Administrative Supervisor  
Phone: 905-871-1600 Fax: 905-871-6411  
Email: cstout@forterie.on.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Serves: Town of Fort Erie
- Municipal Population: 29,925
- Service Area Population: 21,200
- Service Area Size: 168.0 square kilometres
- Service provided by: Municipal Department, under contract with Dunn The Mover Ltd./ Niagara Transit
- Hours of Service:
 

Monday	0730 - 1935	Friday	0730 - 1935
Tuesday	0730 - 1935	Saturday	0730 - 1935
Wednesday	0730 - 1935	Sunday	N/A
Thursday	0730 - 1935	Holidays	N/A
- Employees Statistics:
 

	Full-time	Part-time
Operators	4	2
Other Transportation Operations		
Vehicle Mechanics		2
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		1
<b>TOTAL EMPLOYEES</b>	<b>4</b>	<b>5</b>
- Union Affiliations:
 

Non-Union	(Operators)
Non-Union	(Mechanics)
- Disruption during 2009:
 

Snow
Start Date: 10/12/2009
End Date: 10/12/2009
Duration: 1 days
- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 49,261
- Total Operating Revenues: \$1,057
- Total Direct Operating Expenses: \$476,857
- Active Vehicles: 3
  - Small Community Buses 3
- Percentage of accessible bus fleet:
- Percentage of accessible transit fleet:
- Number of Fixed Routes: 2
- Number of Accessible Routes: 0
- Energy Consumption:
 

- Diesel:	79,502 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	49,261	100.00%	8,358	100.00%	300,114	100.00%	35.91
<b>TOTAL</b>	<b>49,261</b>		<b>8,358</b>		<b>300,114</b>		<b>35.91</b>

### REMARKS:

The "Fort to Falls" link was provided under contract with Niagara Transit to continue the Town's Fort Erie to Niagara Falls service in the summer of 2010. Funding was provided by a one-time grant through the Business Education Council Niagara. Our partners in this project were the BEC and the John Howard Society (Job Gym Fort Erie). In total 5,411 rides were provided on the link service for 2010. \* 2010 Operator Paid Hours only represents the contracted service hours provided by Dunn the Mover Ltd. The paid hours for the Niagara contract service are not available.

# Fort Erie Transit

## FARE STRUCTURE

Effective Date:	01/01/1999	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Niagara Falls	Criteria
Adults		\$2.00			\$3.75	
Children		\$2.00			\$3.75	Under 3 yrs - free
Students		\$2.00			free	Brock or Niagara College UPASS
Seniors		\$2.00			\$3.75	

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		3		4.0	3	3	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>3</b>			<b>3</b>	<b>3</b>	- Battery
Total Low-Floor Bus (30'-60')	0				4.0		- Fuel Cell
			Average Bus Age (years)				<b>TOTAL 3</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres		220,584	300,114	<b>FINANCIAL</b>			
Total Vehicle Kilometres		232,136	311,666	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)			
Revenue Vehicle Hours		6,969	8,358	Municipal Operating Contribution / Capita		\$13.99	\$16.23
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$9.00	\$9.66
Total Vehicle Hours		7,519	8,908	<b>AVERAGE FARE</b>			
Operators Paid Hours		7,519	7,519	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.			
Vehicle Mechanics Paid Hours		606	606	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		8,724	8,724	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$9.00	\$9.68
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$57.08	\$53.53
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		2.25	2.32
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		6.84	5.89
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.33	0.39
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>47,690</b>	<b>49,261</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		31.65	35.91
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.93	1.11
Transportation Operations Expenses		\$367,886	\$377,509	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles			\$16,148	Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses							
General/Administration Expenses		\$61,329	\$83,200				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$429,215</b>	<b>\$476,857</b>				
Debt Service Payment							
Total Operating Expenses		\$429,215	\$476,857				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>							
<b>TOTAL OPERATING REVENUES</b>			<b>\$1,057</b>				
Total Revenues			\$1,057				
<b>NET DIRECT OPERATING COST</b>		<b>\$429,215</b>	<b>\$475,800</b>				
<b>NET OPERATING COST</b>		<b>\$429,215</b>	<b>\$475,800</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$110,620	\$110,620				
Municipal Operating Contribution		\$296,686	\$344,180				
Other Operating Contributions		\$21,909	\$21,000				
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## GO Transit (Metrolinx)

Transit Contact: Gary McNeil  
President, GO Transit

Statistical Contact: Manu Dalsania  
Transportation Planner  
Phone: 416-869-3600 x5423 Fax: 416-869-1794  
Email: manud@gotransit.com

### SYSTEM HIGHLIGHTS:

▪ System established:	23/05/1967	▪ Adult Cash Fare:	
▪ Serves:	City of Toronto, Halton, Peel, York, Durham, Kitchener-Waterloo, Newcastle, Peterborough & Niagara F	▪ Ridership (revenue passengers):	57,098,000
▪ Municipal Population:	8,500,000	▪ Total Operating Revenues:	\$325,793,944
▪ Service Area Population:	8,500,000	▪ Total Direct Operating Expenses:	\$435,056,005
▪ Service Area Size:	11,000.0 square kilometres	▪ Active Vehicles:	912
▪ Service provided by:	Provincial Agency, under contract with Bombardier	- Commuter Rail Car	456
		- Commuter Rail Locomotive	59
		- Standard Buses	397
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0415 - 0255	Friday	0415 - 0255
Tuesday	0415 - 0255	Saturday	0415 - 0250
Wednesday	0415 - 0255	Sunday	0415 - 0255
Thursday	0415 - 0255	Holidays	0415 - 0255
▪ Employees Statistics:		Full-time	Part-time
Operators		579	53
Other Transportation Operations		452	172
Vehicle Mechanics		71	1
Other Vehicle Maintenance and Servicing		56	
Plant and Other Maintenance		326	23
General and Administration		506	6
TOTAL EMPLOYEES		1,990	255
▪ Union Affiliations:	ATU 1587 (Operators)		
	ATU 1587 (Mechanics)		
		▪ Number of Fixed Routes:	57
		▪ Number of Accessible Routes:	39
		▪ Energy Consumption:	
		- Diesel:	46,022,257 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	9,056,100	15.86%	1,015,252	95.12%	37,361,727	96.07%	36.80
Commuter Rail	48,041,900	84.14%	52,122	4.88%	1,529,287	3.93%	29.34
<b>TOTAL</b>	<b>57,098,000</b>		<b>1,067,374</b>		<b>38,891,014</b>		<b>36.44</b>

### REMARKS:

GO Transit is the regional public transit service for the Greater Toronto and Hamilton Area, with routes extending to communities across the Greater Golden Horseshoe. GO's distinctive green and white trains and buses serve a population of more than seven million across more than 11,000 square kilometres, stretching from Hamilton and Kitchener-Waterloo in the west to Newcastle and Peterborough in the east, and from Orangeville, Barrie and Beaverton in the north to Niagara Falls in the south. \* In 2009, Metrolinx grew to include GO Transit as an operating division, benefiting from its four decades of prior success. In operation since 1967, GO has evolved from a single train line along Lake Ontario's shoreline into an extensive network of train lines and bus routes that now delivers over 57 million bus and rail trips every year. In October 2010, GO Transit made a public pledge to customer service excellence with the release of its first Passenger Charter. \* The Federal Operating Contribution in both years captured the grant from the Federal E-Mobility Grant Program. Metrolinx used the grant for the Smart Commute Operation Program which is used (by Metrolinx; not directly related to GO service) to educate the children to walk to school. \* In 2010, the general administration expense also included Presto Operations cost.



# GO Transit (Metrolinx)

## FARE STRUCTURE

Effective Date: 24/10/2009

Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
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Adults  
Children  
Students  
Seniors

Fares vary according to zone distance travelled.

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	397		4.5		282	238	Internal Combustion - Diesel 397 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail	46	410	6.9	18.9	450	50	
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive		59		11.6	42	5	
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>443</b>	<b>469</b>			<b>774</b>	<b>293</b>	
Total Low-Floor Bus (30'-60')	34		Average Bus Age (years)		4.5		<b>TOTAL 397</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres		38,469,582	38,891,014	<b>FINANCIAL</b>			
Total Vehicle Kilometres		40,042,232	40,548,794	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		76%	75%
Revenue Vehicle Hours		1,188,588	1,067,374	Municipal Operating Contribution / Capita			
Auxiliary Revenue Vehicle Hours		838		Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.66	\$1.91
Total Vehicle Hours		1,194,681	1,067,374	<b>AVERAGE FARE</b>			
Operators Paid Hours		1,420,312	1,434,972	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$5.29	\$5.61
Vehicle Mechanics Paid Hours		164,039	168,108	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		3,859,752	4,457,370	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$7.03	\$7.62
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		47,535,600	47,503,371	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$323.19	\$407.59
Concession Fare Trips		7,361,600	9,594,629	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		6.46	6.72
Child Passenger Trips		511,100	469,310	Reg. Serv. Pass. / Rev. Veh. Hr.		46.19	53.49
Student Passenger Trips		5,806,700	7,026,841	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		1,043,800	2,098,478	Rev. Veh. Hrs. / Capita		0.14	0.13
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>54,897,200</b>	<b>57,098,000</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		1,866,504,800	1,935,622,200	Rev. Veh. Kms. / Rev. Veh. Hr.		32.37	36.44
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.84	0.74
Transportation Operations Expenses		\$120,290,408	\$116,647,272	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$42,394,083	\$51,739,334	Operators		\$27.95	\$28.79
Vehicle Maintenance Expenses		\$66,183,819	\$70,485,069	Mechanics		\$32.94	\$33.93
Plant Maintenance Expenses		\$85,960,764	\$88,242,158				
General/Administration Expenses		\$71,274,453	\$107,942,172				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$386,103,527</b>	<b>\$435,056,005</b>				
Debt Service Payment							
Total Operating Expenses		\$560,294,661	\$661,379,360				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$290,208,444</b>	<b>\$320,035,049</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$295,074,837</b>	<b>\$325,793,944</b>				
Total Revenues		\$308,957,870	\$555,597,616				
<b>NET DIRECT OPERATING COST</b>		<b>\$91,028,690</b>	<b>\$109,262,061</b>				
<b>NET OPERATING COST</b>		<b>\$251,336,791</b>	<b>\$105,781,744</b>				
Federal Operating Contribution		\$77,400	\$177,045				
Provincial Operating Contribution		\$68,426,512	\$94,386,518				
Municipal Operating Contribution							
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$1,215,359,922</b>	<b>\$1,332,970,341</b>				
Total Capital Disposals		\$16,201,477	\$3,158,364				
<b>TOTAL CAPITAL FUNDING</b>		<b>\$1,215,359,922</b>	<b>\$1,332,970,341</b>				
Federal Capital Contribution		\$37,439,766	\$24,604,613				
Provincial Capital Contribution		\$1,153,511,227	\$1,279,187,090				
Municipal Capital Contribution		\$24,408,929	\$29,178,638				
Other Capital Contributions							

# Guelph Transit

Transit Contact: Michael Anders  
GM, Community Connectivity and Transit

Statistical Contact: Elaine Noël  
Supervisor, Transit Business Services  
Phone: 519-822-1260 x2624 Fax: 519-822-1322  
Email: elaine.noel@guelph.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	30/04/1895	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Guelph	▪ Ridership (revenue passengers):	6,158,245
▪ Municipal Population:	120,000	▪ Total Operating Revenues:	\$8,994,837
▪ Service Area Population:	120,000	▪ Total Direct Operating Expenses:	\$18,844,669
▪ Service Area Size:	88.0 square kilometres	▪ Active Vehicles:	65
▪ Service provided by:	Municipal Department	- Standard Buses	65
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0530 - 0100	Friday	0530 - 0100
Tuesday	0530 - 0100	Saturday	0530 - 0100
Wednesday	0530 - 0100	Sunday	0900 - 1900
Thursday	0530 - 0100	Holidays	N/A
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	143	15	
Other Transportation Operations	11		
Vehicle Mechanics	14		
Other Vehicle Maintenance and Servicing	13		
Plant and Other Maintenance	2		
General and Administration	6	2	
TOTAL EMPLOYEES	189	17	
▪ Union Affiliations:	ATU 1189 (Operators)		
	ATU 1189 (Mechanics)		
	CUPE 973 (Clerical)		
▪ Disruption during 2010:	Service reduction in summer months		
	Start Date: 6/1/2010		
	End Date: 8/31/2010		
	Duration: 92 days		
		▪ Number of Fixed Routes:	23
		▪ Number of Accessible Routes:	0
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	1,145,404 litres
		- Biodiesel B20:	1,384,968 litres
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	6,742,447 100.00%	241,964 100.00%	4,306,950 100.00%	17.80
<b>TOTAL</b>	<b>6,742,447</b>	<b>241,964</b>	<b>4,306,950</b>	<b>17.80</b>

## REMARKS:

\* Service frequency was reduced from 20 minute to 30 minute for the months of June, July & August 2010. No service was provided on statutory holidays throughout 2010. No service was provided on the five Sundays in August 2010. \* U-Pass priced at \$82 per semester as of Fall 2010.

# Guelph Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Day Pass	Criteria
01/02/2010					
Adults	\$2.75	\$2.30	\$72.00	\$7.00	18 to 64 years
Children					Under 5 years - free
Students	\$2.75	\$1.85	\$62.00		5 to 17 years, 18+ years in full-time high school
Seniors	\$2.75	\$1.95	\$60.00		65 years and up
Other: Subsidized monthly pass			\$30.00		disabled & low income

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	65		4.4		52	42	Internal Combustion - Diesel - Biodiesel (all blends) 65 - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>65</b>	<b>0</b>			<b>52</b>	<b>42</b>	<b>TOTAL</b> 65
Total Low-Floor Bus (30'-60')	65		Average Bus Age (years)		4.4		

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	4,484,987	4,306,950
Total Vehicle Kilometres	4,652,672	4,451,160
Revenue Vehicle Hours	246,019	241,964
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	250,746	245,954
Operators Paid Hours	320,763	283,558
Vehicle Mechanics Paid Hours	48,283	30,129
Total Employee Paid Hours	431,698	372,008

## PASSENGER DATA

Adult Passenger Trips	738,231	945,803
Concession Fare Trips	5,373,326	5,212,442
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		
Student Passenger Trips	443,236	234,172
Senior Passenger Trips	168,107	91,107

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	85,561,798	86,215,430
Auxiliary Service Passenger Trips	63	63

## OPERATING EXPENSES

Transportation Operations Expenses	\$11,753,749	\$11,748,919
Fuel/Energy Exp. for Vehicles	\$2,221,417	\$2,191,402
Vehicle Maintenance Expenses	\$4,486,217	\$3,605,356
Plant Maintenance Expenses	\$703,617	\$716,105
General/Administration Expenses	\$498,938	\$582,887
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$19,663,938</b>	<b>\$18,844,669</b>
Debt Service Payment		
Total Operating Expenses	\$21,038,493	\$23,664,089

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$7,522,072</b>	<b>\$8,377,880</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$7,996,857</b>	<b>\$8,994,837</b>
Total Revenues	\$7,996,857	\$8,994,837
<b>NET DIRECT OPERATING COST</b>	<b>\$11,667,081</b>	<b>\$9,849,832</b>
<b>NET OPERATING COST</b>	<b>\$13,041,636</b>	<b>\$14,669,252</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$2,542,306	\$2,314,538
Municipal Operating Contribution	\$10,499,330	\$12,354,714
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$7,131,626</b>	<b>\$1,932,617</b>
Total Capital Disposals	\$17,642	\$8,494
<b>TOTAL CAPITAL FUNDING</b>	<b>\$7,131,626</b>	<b>\$1,932,617</b>
Federal Capital Contribution	\$419,311	
Provincial Capital Contribution	\$1,348,449	\$481,863
Municipal Capital Contribution	\$2,757,642	\$1,449,026
Other Capital Contributions	\$2,606,224	\$1,728

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	41%	48%
Municipal Operating Contribution / Capita	\$87.49	\$102.96
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.91	\$1.60

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.23	\$1.36
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.22	\$3.06
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$78.42	\$76.62
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	50.93	51.32
Reg. Serv. Pass. / Rev. Veh. Hr.	24.84	25.45

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	2.05	2.02
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	18.23	17.80
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.85
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## TOP WAGE RATES

Operators	\$24.04	\$24.76
Mechanics	\$29.04	\$30.00

## HSR (Hamilton)

Transit Contact: Don Hull  
Director of Transit

Statistical Contact: Bruce Hammell  
Program Manager , Service Performance  
Phone: 905-546-2424 x1805 Fax:  
Email: bruce.hammell@hamilton.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1874	▪ Adult Cash Fare:	\$2.55	
▪ Serves:	City Of Hamilton	▪ Ridership (revenue passengers):	21,226,393	
▪ Municipal Population:	528,502	▪ Total Operating Revenues:	\$34,853,496	
▪ Service Area Population:	478,000	▪ Total Direct Operating Expenses:	\$67,776,313	
▪ Service Area Size:	235.0 square kilometres	▪ Active Vehicles:	217	
▪ Service provided by:	Municipal Department	- Standard Buses	192	
		- Articulated Buses	25	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%	
Monday 0500 - 0200	Friday 0500 - 0200	▪ Percentage of accessible transit fleet:	100.00%	
Tuesday 0500 - 0200	Saturday 0530 - 0200			
Wednesday 0500 - 0200	Sunday 0600 - 0100	▪ Number of Fixed Routes:	34	
Thursday 0500 - 0200	Holidays 0600 - 0100	▪ Number of Accessible Routes:	0	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	▪ Energy Consumption:	
Operators	406	40	- Diesel:	6,494,436 litres
Other Transportation Operations	30		- Biodiesel B5:	
Vehicle Mechanics	52	11	- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	49	18	- Biodiesel - Other:	
Plant and Other Maintenance	5		- Natural Gas:	3,103,648 cubic-metres
General and Administration	48	7	- Electricity:	
TOTAL EMPLOYEES	590	76	- Other:	
▪ Union Affiliations:	ATU 107 (Operators)			
	ATU 107 (Mechanics)			
	ATU 107 (Admin)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	27,768,228 100.00%	666,644 100.00%	12,454,662 100.00%	18.68
<b>TOTAL</b>	<b>27,768,228</b>	<b>666,644</b>	<b>12,454,662</b>	<b>18.68</b>

## HSR (Hamilton)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Pass	Criteria
01/01/2010					
Adults	\$2.55	\$2.00	\$87.00	\$9 Day pass	
Children	\$2.55	\$1.65	\$71.00	\$9 Day pass	5 to 14, under 5 free
Students	\$2.55	\$1.65	\$71.00	\$9 Day pass	Elem / Second
Seniors	\$2.55	\$2.00	\$87.00	\$205 Annual	Over 65 / Over 80 free
Other: Student	\$2.55	\$2.00	\$87.00	\$121.80 for 8 Mths	College / University

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	217		5.2		177	114	<b>Internal Combustion</b>
Commuter Rail							- Diesel 141
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG) 76
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>217</b>	<b>0</b>			<b>177</b>	<b>114</b>	<b>TOTAL 217</b>
Total Low-Floor Bus (30'-60')	217		Average Bus Age (years)		5.2		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	12,284,312	12,454,662
Total Vehicle Kilometres	13,711,184	13,899,818
Revenue Vehicle Hours	657,119	666,644
Auxiliary Revenue Vehicle Hours	2,500	2,500
Total Vehicle Hours	702,994	713,094
Operators Paid Hours	1,097,583	1,089,716
Vehicle Mechanics Paid Hours	163,256	102,431
Total Employee Paid Hours	1,554,040	1,574,396

### PASSENGER DATA

Adult Passenger Trips	12,334,130	12,338,880
Concession Fare Trips	8,596,640	8,887,513
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	4,327,655	4,650,524
<i>Senior Passenger Trips</i>	1,776,264	1,700,442

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	20,930,770	21,226,393
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$35,629,744	\$37,435,668
Fuel/Energy Exp. for Vehicles	\$5,859,092	\$6,418,771
Vehicle Maintenance Expenses	\$16,375,049	\$16,893,325
Plant Maintenance Expenses	\$1,575,999	\$1,443,367
General/Administration Expenses	\$5,071,792	\$5,585,182
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$64,511,676</b>	<b>\$67,776,313</b>
Debt Service Payment		
Total Operating Expenses	\$66,942,506	\$69,757,143

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$31,309,073</b>	<b>\$33,817,954</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$32,171,802</b>	<b>\$34,853,496</b>
Total Revenues	\$32,230,969	\$34,914,726
<b>NET DIRECT OPERATING COST</b>	<b>\$32,339,874</b>	<b>\$32,922,817</b>
<b>NET OPERATING COST</b>	<b>\$34,711,537</b>	<b>\$34,842,417</b>
Federal Operating Contribution		\$20,604
Provincial Operating Contribution	\$4,364,594	\$3,121,042
Municipal Operating Contribution	\$30,195,382	\$31,409,151
Other Operating Contributions	\$151,561	\$291,620
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$28,676,578</b>	<b>\$17,419,843</b>
Total Capital Disposals	\$3,945	\$62,062
<b>TOTAL CAPITAL FUNDING</b>	<b>\$28,672,633</b>	<b>\$17,273,582</b>
Federal Capital Contribution		\$4,252,388
Provincial Capital Contribution	\$6,954,766	\$11,489,233
Municipal Capital Contribution	\$21,540,246	\$1,531,961
Other Capital Contributions	\$177,621	

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	51%
Municipal Operating Contribution / Capita	\$63.57	\$65.71
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.55	\$1.55

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.50	\$1.59
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.08	\$3.19
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$91.77	\$95.05
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	44.06	44.41
Reg. Serv. Pass. / Rev. Veh. Hr.	31.85	31.84

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.38	1.39
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	18.69	18.68
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.60	0.61
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### TOP WAGE RATES

Operators	\$26.75	\$27.82
Mechanics	\$31.85	\$32.81

# Huntsville Transit

Transit Contact: Stephen Keeley  
Director of Public Works

Statistical Contact: Julie Schell  
Administrative Assistant  
Phone: 705-734-0932 x3821 Fax: 705-789-2742  
Email: julie.schell@huntsville.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Huntsville	▪ Ridership (revenue passengers):	23,664
▪ Municipal Population:	18,280	▪ Total Operating Revenues:	\$27,893
▪ Service Area Population:	10,000	▪ Total Direct Operating Expenses:	\$208,756
▪ Service Area Size:	12.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Campbell Bus Lines Ltd.	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0800 - 1900	Friday 0800 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0800 - 1900	Saturday 1000 - 1730	▪ Number of Fixed Routes:	2
Wednesday 0800 - 1900	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0800 - 1900	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel:
Operators	5	2	- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
<b>TOTAL EMPLOYEES</b>	<b>5</b>	<b>2</b>	
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	23,664 100.00%	4,623 100.00%	83,800 100.00%	18.13
<b>TOTAL</b>	<b>23,664</b>	<b>4,623</b>	<b>83,800</b>	<b>18.13</b>

## REMARKS:

The Town of Huntsville provides a regularly scheduled public transit service as well as a specialized public transit service which will pick you up and drop you off anywhere within the service area. Both services are fully accessible.

# Huntsville Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2006					
Adults	\$2.00	\$1.82	\$50.00		
Children	\$0.50				5 - 14 years
Students	\$1.00	\$0.91	\$25.00		14 - 20 years with valid Student ID
Seniors	\$2.00	\$1.82	\$50.00		
Other: Preschool					Under 5 years - Free

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		7.7		2	2	<b>Internal Combustion</b>
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		7.7		<b>3</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres		83,800	83,800	<b>FINANCIAL</b>		
Total Vehicle Kilometres		83,800	83,800	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	11%	13%
Revenue Vehicle Hours		4,673	4,623	Municipal Operating Contribution / Capita	\$10.93	\$10.45
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.60	\$7.64
Total Vehicle Hours		4,673	4,623	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.11	\$1.18
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.72	\$8.82
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$43.47	\$45.16
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	2.09	2.37
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	4.47	5.12
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.47	0.46
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>20,906</b>	<b>23,664</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	17.93	18.13
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$177,688		\$183,288	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles				Operators	\$11.75	\$11.99
Vehicle Maintenance Expenses				Mechanics	\$22.50	\$22.95
Plant Maintenance Expenses						
General/Administration Expenses	\$25,468		\$25,468			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$203,155</b>		<b>\$208,756</b>			
Debt Service Payment						
Total Operating Expenses	\$203,155		\$208,756			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$23,306</b>		<b>\$27,893</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$23,306</b>		<b>\$27,893</b>			
Total Revenues	\$23,306		\$27,893			
<b>NET DIRECT OPERATING COST</b>	<b>\$179,849</b>		<b>\$180,863</b>			
<b>NET OPERATING COST</b>	<b>\$179,849</b>		<b>\$180,863</b>			
Federal Operating Contribution						
Provincial Operating Contribution	\$70,544		\$76,403			
Municipal Operating Contribution	\$109,305		\$104,460			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>						
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

## Kawartha Lakes (Urban)

Transit Contact: Dean Bolton  
Manager of Fleet Services

Statistical Contact: Dean Bolton  
Manager of Fleet Services  
Phone: 705-324-3401 Fax: 705-324-4167  
Email: dbolton@city.kawarthalakes.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	13/09/4670	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Kawartha lakes - Lindsay	▪ Ridership (revenue passengers):	67,808
▪ Municipal Population:	74,561	▪ Total Operating Revenues:	\$109,451
▪ Service Area Population:	19,361	▪ Total Direct Operating Expenses:	\$771,464
▪ Service Area Size:	25.0 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department	- Small Community Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0700 - 1900	Saturday 0700 - 1900	▪ Number of Fixed Routes:	3
Wednesday 0700 - 1900	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0700 - 1900	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators		15	- Diesel: 59,143 litres
Other Transportation Operations		2	- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES		17	- Other:
▪ Union Affiliations:	CUPE 855 (Operators)		
	CUPE 855 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	67,808	100.00%	0	0.00%	0	0.00%	
<b>TOTAL</b>	<b>67,808</b>		<b>0</b>		<b>0</b>		<b>0.00</b>



## Kawartha Lakes (Urban)

### FARE STRUCTURE

Effective Date:	19/07/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00	\$1.66	\$60.00		
Children		\$1.00				5 - 13 years under 5 free
Students		\$1.50	\$1.43	\$50.00		14 and over
Seniors		\$1.50	\$1.43	\$50.00		65 and over

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		4.4		3	3	Internal Combustion
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>3</b>	<b>3</b>	- Battery
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		4.4		- Fuel Cell
							<b>TOTAL</b> 5

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres				<b>FINANCIAL</b>			
Total Vehicle Kilometres				Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		20%	14%
Revenue Vehicle Hours				Municipal Operating Contribution / Capita		\$20.93	\$34.19
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$6.41	\$9.76
Total Vehicle Hours				<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.33	\$1.39
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$7.97	\$11.38
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		49,962		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.			
Concession Fare Trips		13,280		<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		3.27	3.50
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.			
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		13,280		Rev. Veh. Hrs. / Capita			
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>63,242</b>	<b>67,808</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.			
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$227,728	\$368,596	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$32,780	\$48,710	Operators		\$18.67	\$19.27
Vehicle Maintenance Expenses		\$243,539	\$354,158	Mechanics		\$22.63	\$23.23
Plant Maintenance Expenses							
General/Administration Expenses							
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$504,047</b>	<b>\$771,464</b>				
Debt Service Payment							
Total Operating Expenses		\$504,047	\$771,464				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$83,831</b>	<b>\$94,451</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$98,831</b>	<b>\$109,451</b>				
Total Revenues		\$98,831	\$109,451				
<b>NET DIRECT OPERATING COST</b>		<b>\$405,216</b>	<b>\$662,013</b>				
<b>NET OPERATING COST</b>		<b>\$405,216</b>	<b>\$662,013</b>				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$405,216	\$662,013				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

# Kenora Transit

Transit Contact: Karen Brown  
Chief Administrative Officer

Statistical Contact: Charlotte Edie  
Treasurer

Phone: 807-467-2013

Fax: 807-467-2141

Email: cedio@kenora.ca

## SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Kenora	▪ Ridership (revenue passengers):	55,390
▪ Municipal Population:	12,401	▪ Total Operating Revenues:	\$73,974
▪ Service Area Population:	6,500	▪ Total Direct Operating Expenses:	\$224,724
▪ Service Area Size:	16.0 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Transit Commission, under contract with Excel Coach Lines Ltd.	- Standard Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0700 - 1900	Saturday 0900 - 1900	▪ Number of Fixed Routes:	2
Wednesday 0700 - 1900	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0700 - 1900	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 27,599 litres
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES			
▪ Union Affiliations:	non union (Operators)		
	non union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	55,390 100.00%	3,195 100.00%	63,843 100.00%	19.98
<b>TOTAL</b>	<b>55,390</b>	<b>3,195</b>	<b>63,843</b>	<b>19.98</b>

# Kenora Transit

## FARE STRUCTURE

Effective Date:	01/09/2007	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00	\$1.80			all ages
Children						
Students						
Seniors						

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		6.5		1	1	<b>Internal Combustion</b>
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>0</b>			<b>1</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		6.5		- Fuel Cell
							<b>TOTAL</b> 2

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres		62,914	63,843	<b>FINANCIAL</b>			
Total Vehicle Kilometres		62,914	63,843	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		46%	33%
Revenue Vehicle Hours		3,189	3,195	Municipal Operating Contribution / Capita		\$17.12	\$28.97
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.99	\$2.72
Total Vehicle Hours		3,189	3,195	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.68	\$1.34
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.67	\$4.06
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$66.36	\$70.34
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		8.61	8.52
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		18.10	17.34
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.48	0.49
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>57,712</b>	<b>55,390</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		19.73	19.98
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$209,937	\$220,306	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses			\$2,175	Mechanics			
Plant Maintenance Expenses		\$223	\$43				
General/Administration Expenses		\$1,474	\$2,200				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$211,634</b>	<b>\$224,724</b>				
Debt Service Payment							
Total Operating Expenses		\$211,634	\$262,267				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$96,945</b>	<b>\$73,974</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$96,945</b>	<b>\$73,974</b>				
Total Revenues		\$96,945	\$73,974				
<b>NET DIRECT OPERATING COST</b>		<b>\$114,689</b>	<b>\$150,750</b>				
<b>NET OPERATING COST</b>		<b>\$114,689</b>	<b>\$188,293</b>				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$114,689	\$188,293				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

# Kingston Transit

Transit Contact: Jeremy DaCosta  
Transit Manager

Statistical Contact: Ian Semple  
Transportation Project Manager  
Phone: 613-546-4291 x2306 Fax: 613-542-1504  
Email: isemple@cityofkingston.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1962	▪ Adult Cash Fare:	\$2.25	
▪ Serves:	City of Kingston	▪ Ridership (revenue passengers):	3,478,610	
▪ Municipal Population:	119,700	▪ Total Operating Revenues:	\$5,193,667	
▪ Service Area Population:	112,088	▪ Total Direct Operating Expenses:	\$12,067,813	
▪ Service Area Size:	131.7 square kilometres	▪ Active Vehicles:	51	
▪ Service provided by:	Municipal Department	- Small Community Buses	3	
		- Standard Buses	48	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	94.12%	
Monday 0600 - 2330	Friday 0600 - 2330	▪ Percentage of accessible transit fleet:	94.12%	
Tuesday 0600 - 2330	Saturday 0600 - 2330			
Wednesday 0600 - 2330	Sunday 0830 - 2030	▪ Number of Fixed Routes:	16	
Thursday 0600 - 2330	Holidays 0830 - 2030	▪ Number of Accessible Routes:	6	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	▪ <b>Energy Consumption:</b>	
Operators	74	30	- Diesel:	1,833,367 litres
Other Transportation Operations	7		- Biodiesel B5:	
Vehicle Mechanics	7		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	4	6	- Biodiesel - Other:	
Plant and Other Maintenance	1		- Natural Gas:	
General and Administration	5		- Electricity:	
TOTAL EMPLOYEES	98	36	- Other:	
▪ Union Affiliations:	CUPE 109 (Operators)			
	CUPE 109 (Mechanics)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,187,608 100.00%	150,622 100.00%	3,043,969 100.00%	20.21
<b>TOTAL</b>	<b>4,187,608</b>	<b>150,622</b>	<b>3,043,969</b>	<b>20.21</b>

## REMARKS:

Added 2 new routes in 2010 including a dedicated shuttle loop linking the downtown and students areas with the train and bus coach station.

# Kingston Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2006					
Adults	\$2.25	\$2.00	\$65.00		Over 18
Children					Under 6 free
Students	\$2.00	\$1.50	\$48.00		Age 6 - 18
Seniors	\$2.00	\$1.50	\$44.00		Age 65+
Other: Affordable Transit Pass			\$44.00		ODSP or low income receive 32% reduction on monthl

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	48	3	4.2	22.0	39	35	<b>Internal Combustion</b>
Commuter Rail							- Diesel 51
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>48</b>	<b>3</b>			<b>39</b>	<b>35</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	45		Average Bus Age (years)		5.3		<b>51</b>

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	2,866,617	3,043,969
Total Vehicle Kilometres	2,939,545	3,115,832
Revenue Vehicle Hours	144,692	150,622
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	152,182	160,430
Operators Paid Hours	202,017	197,475
Vehicle Mechanics Paid Hours	14,560	15,476
Total Employee Paid Hours	254,410	255,699

## PASSENGER DATA

Adult Passenger Trips	1,653,190	1,729,060
Concession Fare Trips	1,695,313	1,749,550
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		
Student Passenger Trips	174,017	163,627
Senior Passenger Trips	167,366	165,524

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	3,348,503	3,478,610
Auxiliary Service Passenger Trips	80,148	80,604

## OPERATING EXPENSES

Transportation Operations Expenses	\$7,045,395	\$7,281,197
Fuel/Energy Exp. for Vehicles	\$1,436,734	\$1,438,057
Vehicle Maintenance Expenses	\$2,042,291	\$2,495,666
Plant Maintenance Expenses	\$397,963	\$392,194
General/Administration Expenses	\$553,176	\$460,699
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$11,475,559</b>	<b>\$12,067,813</b>
Debt Service Payment	\$306,672	\$144,931
Total Operating Expenses	\$13,206,719	\$13,633,884

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$4,942,532	\$5,152,002
<b>TOTAL OPERATING REVENUES</b>	<b>\$5,035,473</b>	<b>\$5,193,667</b>
Total Revenues	\$5,442,823	\$5,651,930
<b>NET DIRECT OPERATING COST</b>	<b>\$6,440,086</b>	<b>\$6,874,146</b>
<b>NET OPERATING COST</b>	<b>\$7,763,896</b>	<b>\$7,981,954</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$440,553	\$1,690,250
Municipal Operating Contribution	\$7,323,343	\$6,291,704
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$2,497,721</b>	<b>\$3,670,323</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$2,497,721</b>	<b>\$3,670,323</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$1,849,066	\$936,962
Municipal Capital Contribution	\$648,655	\$2,733,361
Other Capital Contributions		

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44%	43%
Municipal Operating Contribution / Capita	\$67.47	\$56.13
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.92	\$1.98
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.48	\$1.48
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.43	\$3.47
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$75.41	\$75.22
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	30.85	31.03
Reg. Serv. Pass. / Rev. Veh. Hr.	23.14	23.09
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.33	1.34
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	19.81	20.21
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.76
<b>TOP WAGE RATES</b>		
Operators	\$24.60	\$24.60
Mechanics	\$26.31	\$27.10

## Leamington Transit

Transit Contact: John Pilmer  
Engineering Technologist

Statistical Contact: John Pilmer  
Engineering Technologist  
Phone: 519-326-5761 Fax: 519-326-2481  
Email: jpilmer@leamington.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	09/09/1985	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Leamington	▪ Ridership (revenue passengers):	15,200
▪ Municipal Population:	30,000	▪ Total Operating Revenues:	\$31,970
▪ Service Area Population:	20,000	▪ Total Direct Operating Expenses:	\$156,436
▪ Service Area Size:	11.6 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with C.A. Bailey	- Small Community Buses	1
		- Standard Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday 0900 - 1700	Friday 0900 - 1700	▪ Percentage of accessible transit fleet:	
Tuesday 0900 - 1700	Saturday 0900 - 1700		
Wednesday 0900 - 1700	Sunday N/A	▪ Number of Fixed Routes:	1
Thursday 0900 - 1700	Holidays N/A	▪ Number of Accessible Routes:	0
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	15,200	100.00%	2,163	100.00%	56,238	100.00%	26.00
<b>TOTAL</b>	<b>15,200</b>		<b>2,163</b>		<b>56,238</b>		<b>26.00</b>

# Leamington Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2009					
Adults	\$2.00	\$1.36			
Children	\$1.00				
Students	\$1.00				
Seniors	\$1.75				

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		2		14.5	1	1	<b>Internal Combustion</b>
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>2</b>			<b>1</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	0						- Fuel Cell
			Average Bus Age (years)		14.5		<b>TOTAL</b> 2

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	58,800	56,238
Total Vehicle Kilometres	61,800	58,062
Revenue Vehicle Hours	2,149	2,163
Auxiliary Revenue Vehicle Hours	366	228
Total Vehicle Hours	2,515	2,391

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips	5,600	5,600
Concession Fare Trips	9,700	9,600
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	1,200	1,100
Student Passenger Trips	500	500
Senior Passenger Trips	8,000	8,000

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	68,850	68,400
Auxiliary Service Passenger Trips	20,460	12,540

## OPERATING EXPENSES

Transportation Operations Expenses	\$125,750	\$120,517
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		\$2,882
Plant Maintenance Expenses	\$5,517	\$3,024
General/Administration Expenses	\$30,571	\$30,013
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$161,838</b>	<b>\$156,436</b>
Debt Service Payment		
Total Operating Expenses	\$161,838	\$156,436

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$17,406</b>	<b>\$17,124</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$37,041</b>	<b>\$31,970</b>
Total Revenues	\$37,041	\$31,970
<b>NET DIRECT OPERATING COST</b>	<b>\$124,797</b>	<b>\$124,466</b>
<b>NET OPERATING COST</b>	<b>\$124,797</b>	<b>\$124,466</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$50,344	\$41,902
Municipal Operating Contribution	\$74,453	\$82,564
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$12,950</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$12,950</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$5,400
Municipal Capital Contribution	\$7,550
Other Capital Contributions	

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	23%	20%
Municipal Operating Contribution / Capita	\$3.72	\$4.13
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.16	\$8.19

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.14	\$1.13
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$10.58	\$10.29
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$64.35	\$65.43
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	0.77	0.76
Reg. Serv. Pass. / Rev. Veh. Hr.	7.12	7.03

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.11	0.11
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	27.36	26.00
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	
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## TOP WAGE RATES

Operators
Mechanics

## LTC (London)

Transit Contact: Kelly Paleczny  
Director of Finance & Administration

Statistical Contact: Kelly Paleczny  
Director of Finance & Administration  
Phone: 519-451-1340 x366 Fax: 519-451-0153  
Email: kpaleczn@london.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/01/1875
- Serves: City of London
- Municipal Population: 365,200
- Service Area Population: 362,200
- Service Area Size: 166.0 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

Monday	0600 - 2400	Friday	0600 - 2400
Tuesday	0600 - 2400	Saturday	0600 - 2400
Wednesday	0600 - 2400	Sunday	0900 - 2300
Thursday	0600 - 2400	Holidays	0900 - 2300
- Employees Statistics:
 

	Full-time	Part-time
Operators	327	35
Other Transportation Operations	16	
Vehicle Mechanics	49	
Other Vehicle Maintenance and Servicing	31	
Plant and Other Maintenance	5	
General and Administration	39	7
TOTAL EMPLOYEES	467	42
- Union Affiliations:
 

ATU	741 (Operators)
ATU	741 (Mechanics)
- Disruption during 2009:
 

Strike
Start Date: 11/16/2009
End Date: 12/15/2009
Duration: 30 days
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 21,204,220
- Total Operating Revenues: \$28,693,249
- Total Direct Operating Expenses: \$49,316,222
- Active Vehicles: 191
 

- Standard Buses	185
- Articulated Buses	6
- Percentage of accessible bus fleet: 85.86%
- Percentage of accessible transit fleet: 85.86%
- Number of Fixed Routes: 40
- Number of Accessible Routes: 34
- Energy Consumption:
 

- Diesel:	7,030,657 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	22,179,593 100.00%	537,436 100.00%	10,724,389 100.00%	19.95
<b>TOTAL</b>	<b>22,179,593</b>	<b>537,436</b>	<b>10,724,389</b>	<b>19.95</b>



## LTC (London)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekday	Criteria
01/12/2008					
Adults	\$2.75	\$1.90	\$81.00	\$69.00	
Children	\$1.35	\$1.10			5 yers to grade 6
Students	\$2.75	\$1.54			Grade 7 to 12
Seniors	\$2.75	\$1.43	\$57.50		Resident, age 65, Receipt of OAS
Other: Student			\$70.00		Post Secondary full-time at recognized institution

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	164	27	4.4	20.0	152	108	<b>Internal Combustion</b>
Commuter Rail							- Diesel 191
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>164</b>	<b>27</b>			<b>152</b>	<b>108</b>	<b>TOTAL 191</b>
Total Low-Floor Bus (30'-60')	164		Average Bus Age (years)		6.6		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	9,407,310	10,724,389
Total Vehicle Kilometres	10,185,600	11,452,998
Revenue Vehicle Hours	475,270	537,436
Auxiliary Revenue Vehicle Hours	717	923
Total Vehicle Hours	514,522	581,935
Operators Paid Hours	629,235	702,058
Vehicle Mechanics Paid Hours	84,270	117,810
Total Employee Paid Hours	960,660	1,028,112

### PASSENGER DATA

Adult Passenger Trips	9,129,522	9,750,356
Concession Fare Trips	10,016,112	11,453,864
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	108,508	109,924
Student Passenger Trips	9,221,227	10,626,727
Senior Passenger Trips	566,400	598,164

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	14,800	7,224

### OPERATING EXPENSES

Transportation Operations Expenses	\$23,518,252	\$27,233,486
Fuel/Energy Exp. for Vehicles	\$4,567,178	\$5,670,482
Vehicle Maintenance Expenses	\$9,163,346	\$10,279,397
Plant Maintenance Expenses	\$2,639,811	\$2,320,096
General/Administration Expenses	\$3,638,204	\$3,812,761
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$43,526,791</b>	<b>\$49,316,222</b>
Debt Service Payment		
Total Operating Expenses	\$47,375,909	\$51,289,315

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$25,460,347	\$27,960,278
<b>TOTAL OPERATING REVENUES</b>	<b>\$25,974,012</b>	<b>\$28,693,249</b>
Total Revenues	\$27,014,580	\$29,352,807
<b>NET DIRECT OPERATING COST</b>	<b>\$17,552,779</b>	<b>\$20,622,973</b>
<b>NET OPERATING COST</b>	<b>\$20,361,329</b>	<b>\$21,936,508</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$1,945,499	\$2,472,984
Municipal Operating Contribution	\$17,536,200	\$18,327,700
Other Operating Contributions	\$879,630	\$1,135,824
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$10,471,149</b>	<b>\$36,462,105</b>
Total Capital Disposals	\$147,808	\$5,594,730
<b>TOTAL CAPITAL FUNDING</b>	<b>\$10,471,149</b>	<b>\$36,462,105</b>
Federal Capital Contribution	\$2,335,792	\$12,973,962
Provincial Capital Contribution	\$2,998,687	\$13,960,278
Municipal Capital Contribution	\$4,837,043	\$7,966,964
Other Capital Contributions	\$299,627	\$1,560,901

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	60%	58%
Municipal Operating Contribution / Capita	\$49.25	\$50.60
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.92	\$0.97

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.33	\$1.32
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.27	\$2.33
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.60	\$84.75
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	53.76	58.54
Reg. Serv. Pass. / Rev. Veh. Hr.	40.28	39.45

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.33	1.48
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	19.79	19.95
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.77
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### TOP WAGE RATES

Operators	\$23.54	\$24.25
Mechanics	\$27.35	\$28.17

## Loyalist Township

Transit Contact: David C. Thompson, P.Eng.  
Director of Engineering Services

Statistical Contact: Edgar J. Adams, C.E.T.  
Transportation & Solid Waste Manager  
Phone: 613-386-7351 x117 Fax: 613-386-3833  
Email: eadams@loyalist.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1987	▪ Adult Cash Fare:	\$2.25
▪ Serves:	Loyalist Township	▪ Ridership (revenue passengers):	80,604
▪ Municipal Population:	15,616	▪ Total Operating Revenues:	\$130,087
▪ Service Area Population:	7,012	▪ Total Direct Operating Expenses:	\$431,856
▪ Service Area Size:	340.0 square kilometres		
▪ Service provided by:	Municipal Department, under contract with Kingston Transit		
▪ Hours of Service:			
Monday	0700 - 1830	Friday	0700 - 1830
Tuesday	0700 - 1830	Saturday	0900 - 1800
Wednesday	0700 - 1830	Sunday	N/A
Thursday	0700 - 1830	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	80,604 100.00%	0 0.00%	0 0.00%	
<b>TOTAL</b>	<b>80,604</b>	<b>0</b>	<b>0</b>	<b>0.00</b>

# Loyalist Township

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
06/01/2008					
Adults	\$2.25	\$2.00	\$65.00		
Children					under 6 years - free
Students	\$2.00	\$1.50	\$48.00		
Seniors	\$2.00	\$1.50	\$44.00		

	Active	Average Age	Peak (Est.)	Base (Est.)
	Access. Non-Acc.	Access. Non-Acc.		
<b>VEHICLES (2010)</b>				
Bus				
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
<b>TOTAL ACTIVE VEHICLES</b>			<b>0</b>	<b>0</b>

<b>VEHICLE KILOMETRES AND HOURS</b>	<b>2009</b>	<b>2010</b>	<b>PERFORMANCE INDICATORS</b>	<b>2009</b>	<b>2010</b>
Revenue Vehicle Kilometres			<b>FINANCIAL</b>		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	30%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$23.77	\$21.41
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.09	\$3.74
Total Vehicle Hours			<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.61	\$1.61
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.70	\$5.36
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips			<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	11.43	11.50
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.		
<i>Student Passenger Trips</i>			<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>			Rev. Veh. Hrs. / Capita		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>80,148</b>	<b>80,604</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	801,480	806,040	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$424,799	\$399,987	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses	\$2,339	\$2,311			
General/Administration Expenses	\$29,789	\$29,558			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$456,927</b>	<b>\$431,856</b>			
Debt Service Payment					
Total Operating Expenses	\$456,927	\$434,185			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$128,854</b>	<b>\$130,087</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$128,854</b>	<b>\$130,087</b>			
Total Revenues	\$128,854	\$130,087			
<b>NET DIRECT OPERATING COST</b>	<b>\$328,073</b>	<b>\$301,769</b>			
<b>NET OPERATING COST</b>	<b>\$328,073</b>	<b>\$304,098</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$161,377	\$153,955			
Municipal Operating Contribution	\$166,696	\$150,143			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$10,279</b>	<b>\$18,009</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>	<b>\$10,279</b>	<b>\$18,009</b>			
Federal Capital Contribution		\$18,009			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions	\$10,279				

## Marmora and Lake

Transit Contact: Ron Chittick (Marmora and Lake  
CAO)

Statistical Contact: Pat Shannon  
Managing Director

Phone: 613-473-5355 Fax: 613-473-2374

Email: pats@chsninc.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	04/07/2009	▪ Adult Cash Fare:	\$9.00
▪ Serves:	Municipalities of Marmora and Lake., Tweed, Central Hastings, Stirling-R, and Madoc Township	▪ Ridership (revenue passengers):	1,495
▪ Municipal Population:	18,120	▪ Total Operating Revenues:	\$17,330
▪ Service Area Population:	18,120	▪ Total Direct Operating Expenses:	\$85,757
▪ Service Area Size:	.0 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Non-Profit Organization, under contract with Central Hastings Support Network Inc. (Central Hastings Public Transit)	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	50.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	50.00%
Tuesday 0700 - 1900	Saturday N/A		
Wednesday 070 - 1900	Sunday N/A	▪ Number of Fixed Routes:	5
Thursday 0700 - 1900	Holidays 0700 - 1900	▪ Number of Accessible Routes:	5
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators	4	- Diesel:	
Other Transportation Operations		- Biodiesel B5:	
Vehicle Mechanics		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration	1	- Electricity:	
TOTAL EMPLOYEES	5	Gasoline	15,741
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,861 100.00%	3,113 100.00%	113,490 100.00%	36.46
<b>TOTAL</b>	<b>1,861</b>	<b>3,113</b>	<b>113,490</b>	<b>36.46</b>

### REMARKS:

The objective of Central Hastings Public Transit is to provide safe and reliable transportation to people in our very rural communities; allowing them access to employment opportunities, higher education, medical and social needs; all of which can be greatly restricted due to lack of access to transportation. \*

The fare on the report indicates the fare from Madoc/Marmora to Belleville. Other fares: from Springbrook/Vanhoe to Belleville - Adult \$8, Children \$4, Students/Seniors \$6, monthly pass \$160; Stirling to Belleville - Adult \$7, Children \$3, Students/Seniors \$5, monthly pass \$140.

## Marmora and Lake

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
04/07/2009					
Adults	\$9.00		\$180.00		
Children	\$5.00		\$180.00		< 5 yrs free; 6-11 yrs
Students	\$7.00		\$180.00		
Seniors	\$7.00		\$180.00		

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1	1	1.0	2.0	2	2	<b>Internal Combustion</b>
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							
Streetcar							<b>Electric</b>
							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>1</b>	<b>1</b>			<b>2</b>	<b>2</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		1.5		2

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres		113,490
Total Vehicle Kilometres		115,230
Revenue Vehicle Hours		3,113
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours		3,173

Operators Paid Hours	
Vehicle Mechanics Paid Hours	
Total Employee Paid Hours	

### PASSENGER DATA

Adult Passenger Trips	1,178
Concession Fare Trips	317
Concession Fare Trips Details:	
Child Passenger Trips	123
Student Passenger Trips	119
Senior Passenger Trips	75
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,495</b>

Regular Service Passenger-Kms	49,335
Auxiliary Service Passenger Trips	

### OPERATING EXPENSES

Transportation Operations Expenses	\$47,707
Fuel/Energy Exp. for Vehicles	\$15,000
Vehicle Maintenance Expenses	\$3,000
Plant Maintenance Expenses	
General/Administration Expenses	\$20,050
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$85,757</b>
Debt Service Payment	
Total Operating Expenses	\$85,757

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$17,165</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$17,330</b>
Total Revenues	\$17,330
<b>NET DIRECT OPERATING COST</b>	<b>\$68,427</b>
<b>NET OPERATING COST</b>	<b>\$68,427</b>
Federal Operating Contribution	
Provincial Operating Contribution	
Municipal Operating Contribution	\$33,000
Other Operating Contributions	\$30,284
Federal Debt Service Contribution	
Provincial Debt Service Contribution	
Municipal Debt Service Contribution	

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

### PERFORMANCE INDICATORS

2009	2010
<b>FINANCIAL</b>	
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	20%
Municipal Operating Contribution / Capita	\$1.82
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$45.77

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$11.48
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$57.36
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$27.03
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	0.08
Reg. Serv. Pass. / Rev. Veh. Hr.	0.48

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.17
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	36.46
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	
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### TOP WAGE RATES

Operators	
Mechanics	

## Midland Transit

Transit Contact: Laura Arlidge  
Administrative Assistant

Statistical Contact: Laura Arlidge  
Administrative Assistant  
Phone: 705-526-4275 Fax: 705-526-9971  
Email: larlidge@midland.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/07/1974	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Midland	▪ Ridership (revenue passengers):	45,542
▪ Municipal Population:	16,700	▪ Total Operating Revenues:	\$58,714
▪ Service Area Population:	12,500	▪ Total Direct Operating Expenses:	\$206,362
▪ Service Area Size:	30.2 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	50.00%
Monday 0645 - 1745	Friday 0645 - 1745	▪ Percentage of accessible transit fleet:	50.00%
Tuesday 0645 - 1745	Saturday 0845 - 1645	▪ Number of Fixed Routes:	2
Wednesday 0645 - 1745	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0645 - 1745	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	2	1	- Diesel: 26,773 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES	2	1	- Other:
▪ Union Affiliations:	Union Information N/A (Operators)		
	OPSEU (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	45,542	100.00%	3,140	100.00%	75,688	24.10
<b>TOTAL</b>	<b>45,542</b>		<b>3,140</b>		<b>75,688</b>	<b>24.10</b>

### REMARKS:

Midland Transit operates 2 routes with one bus on route alternating.

## Midland Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
04/01/2003					
Adults	\$2.00	\$1.25			Aged 6-65
Children					under 6
Students	\$1.75	\$1.00			school ID
Seniors	\$1.75	\$1.00			over 65

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1	1	5.0	8.0	1	1	<b>Internal Combustion</b>
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>1</b>	<b>1</b>			<b>1</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		6.5		- Fuel Cell
							<b>TOTAL</b> 2

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres		75,688	75,688	<b>FINANCIAL</b>			
Total Vehicle Kilometres		76,488	76,488	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		34%	28%
Revenue Vehicle Hours		3,140	3,140	Municipal Operating Contribution / Capita		\$7.19	\$10.90
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.66	\$3.24
Total Vehicle Hours		3,140	3,140	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.28	\$1.22
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.03	\$4.53
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		9,108	9,108	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$58.39	\$65.72
Concession Fare Trips		36,434	36,434	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		3.64	3.64
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		14.50	14.50
Student Passenger Trips		4,554	4,554	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		31,880	31,880	Rev. Veh. Hrs. / Capita		0.25	0.25
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>45,542</b>	<b>45,542</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		75,688	409,878	Rev. Veh. Kms. / Rev. Veh. Hr.		24.10	24.10
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$104,772	\$109,144	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$17,891	\$23,783	Operators		\$15.28	\$15.28
Vehicle Maintenance Expenses		\$42,998	\$57,752	Mechanics		\$24.81	\$24.81
Plant Maintenance Expenses		\$13,747	\$13,880				
General/Administration Expenses		\$3,951	\$1,803				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$183,359</b>	<b>\$206,362</b>				
Debt Service Payment							
Total Operating Expenses		\$183,359	\$206,362				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$58,393</b>	<b>\$55,554</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$62,028</b>	<b>\$58,714</b>				
Total Revenues		\$62,028	\$58,714				
<b>NET DIRECT OPERATING COST</b>		<b>\$121,331</b>	<b>\$147,648</b>				
<b>NET OPERATING COST</b>		<b>\$121,331</b>	<b>\$147,648</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$31,467	\$11,338				
Municipal Operating Contribution		\$89,864	\$136,310				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$67,476</b>					
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$67,476</b>					
Federal Capital Contribution							
Provincial Capital Contribution		\$67,476					
Municipal Capital Contribution							
Other Capital Contributions							

## Milton Transit

Transit Contact: Tony D'Alessandro  
Coordinator, Transit

Statistical Contact: Tony D'Alessandro  
Coordinator, Transit

Phone: 905-878-7252 x2548 Fax: 905-876-5029

Email: tony.dalessandro@milton.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1990	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Town of Milton	▪ Ridership (revenue passengers):	138,052
▪ Municipal Population:	90,000	▪ Total Operating Revenues:	\$353,649
▪ Service Area Population:	62,800	▪ Total Direct Operating Expenses:	\$1,943,465
▪ Service Area Size:	14.0 square kilometres	▪ Active Vehicles:	10
▪ Service provided by:	Municipal Department, under contract with Pacific Western Transportation	- Standard Buses	10
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0545 - 2030	Friday 0545 - 2030	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0545 - 2030	Saturday N/A	▪ Number of Fixed Routes:	6
Wednesday 0545 - 2030	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0545 - 2030	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 227,385 litres
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	2		- Other:
<b>TOTAL EMPLOYEES</b>	<b>2</b>		
▪ Union Affiliations:	Pacific Western (Operators)		
	Transport		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	158,639 100.00%	15,527 100.00%	398,374 100.00%	25.66
<b>TOTAL</b>	<b>158,639</b>	<b>15,527</b>	<b>398,374</b>	<b>25.66</b>

### REMARKS:

\* Milton Transit changed its contracted operator to Pacific Western Transportation on March 8, 2010. Its contract includes service delivery, operations, fuel, maintenance, and customer service. \* Service expansion in March 2010 and new system-wide service redesign in September 2010. \* Fare changed on March 8, 2010. In July 2, 2010, Milton Transit introduced Day Pass which costs \$7.00 for travel by one (1) Adult or Senior and up to three (3) youth (18 years and younger).



## Milton Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Day Pass	Criteria
02/07/2010					
Adults	\$2.75	\$2.20	\$60.00	\$7.00	19-64
Children					Under 6 years - free
Students	\$2.75	\$1.70	\$45.00		6-18 years; with valid student ID
Seniors	\$2.75	\$1.70	\$42.00		65 years and over
Other: GO Passenger	\$0.55		\$22.00		with valid GO ticket/pass

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	10		2.6		7	4	<b>Internal Combustion</b>
Commuter Rail							- Diesel 10
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>10</b>	<b>0</b>			<b>7</b>	<b>4</b>	<b>TOTAL 10</b>
Total Low-Floor Bus (30'-60')	10		Average Bus Age (years)		2.6		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	284,469	398,374
Total Vehicle Kilometres	284,469	416,875
Revenue Vehicle Hours	14,669	15,527
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	15,191	17,276
Operators Paid Hours		
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	3,528	3,528

### PASSENGER DATA

Adult Passenger Trips		
Concession Fare Trips		
Concession Fare Trips Details:		
Child Passenger Trips		
Student Passenger Trips		
Senior Passenger Trips		

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>102,986</b>	<b>138,052</b>
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$835,447	\$1,710,778
Fuel/Energy Exp. for Vehicles	\$128,318	
Vehicle Maintenance Expenses	\$280,439	
Plant Maintenance Expenses	\$70,500	\$20,785
General/Administration Expenses	\$167,593	\$211,902
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,482,297</b>	<b>\$1,943,465</b>
Debt Service Payment		
Total Operating Expenses	\$1,593,825	\$2,178,525

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$247,598</b>	<b>\$301,113</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$285,955</b>	<b>\$353,649</b>
Total Revenues	\$285,955	\$353,649
<b>NET DIRECT OPERATING COST</b>	<b>\$1,196,342</b>	<b>\$1,589,816</b>
<b>NET OPERATING COST</b>	<b>\$1,307,870</b>	<b>\$1,824,876</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$316,058	\$316,058
Municipal Operating Contribution	\$991,811	\$1,508,818
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$46,656</b>	<b>\$2,538,218</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$46,656</b>	<b>\$2,013,579</b>
Federal Capital Contribution		\$269,954
Provincial Capital Contribution		\$444,039
Municipal Capital Contribution		\$1,299,586
Other Capital Contributions	\$46,656	

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	19%	18%
Municipal Operating Contribution / Capita	\$19.96	\$24.03
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$11.62	\$11.52

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.40	\$2.18
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$14.39	\$14.08
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$97.58	\$112.49
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	2.07	2.20
Reg. Serv. Pass. / Rev. Veh. Hr.	7.02	8.89

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.30	0.25
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	19.39	25.66
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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### TOP WAGE RATES

Operators	
Mechanics	

## MiWay (Mississauga Transit)

Transit Contact: Geoff Marinoff  
Director of Transit

Statistical Contact: Mirela-Liana Aparaschivei  
Team Leader Data Management  
Phone: 905-615-3200 x3816 Fax: 905- 615-3218  
Email: mirelaliana.aparaschivei@mississauga.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Mississauga	▪ Ridership (revenue passengers):	30,589,359
▪ Municipal Population:	738,000	▪ Total Operating Revenues:	\$62,809,668
▪ Service Area Population:	738,000	▪ Total Direct Operating Expenses:	\$134,638,294
▪ Service Area Size:	178.6 square kilometres	▪ Active Vehicles:	443
▪ Service provided by:	Municipal Department	- Standard Buses	376
		- Articulated Buses	67
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	92.33%
		▪ Percentage of accessible transit fleet:	92.33%
Monday	0353 - 0316		
Tuesday	0353 - 0316		
Wednesday	0353 - 0316		
Thursday	0353 - 0316		
Friday	0353 - 0316		
Saturday	0441 - 0246		
Sunday	0652 - 0205		
Holidays	0652 - 0205		
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	885		
Other Transportation Operations	72	5	
Vehicle Mechanics	92		
Other Vehicle Maintenance and Servicing	80	4	
Plant and Other Maintenance	12		
General and Administration	95	56	
TOTAL EMPLOYEES	1,236	65	
▪ Union Affiliations:	ATU 885 (Operators)		
	ATU 85 (Mechanics)		
	UFCW 31 (call centre staff)		
		▪ Number of Fixed Routes:	88
		▪ Number of Accessible Routes:	39
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	15,694,060 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	44,963,121 100.00%	1,207,979 100.00%	26,180,890 100.00%	21.67
<b>TOTAL</b>	<b>44,963,121</b>	<b>1,207,979</b>	<b>26,180,890</b>	<b>21.67</b>

### REMARKS:

\* Beginning October 4, 2010, new blue express buses with the new MiWay identity began serving passengers travelling on our current express routes serving Islington Subway Station, Westwood Mall, Meadowvale Town Centre, City Centre Transit Terminal, Clarkson GO Station, University of Toronto Mississauga campus and the Airport Corporate Centre. Customers can choose from two types of service - MiExpress for express travel on blue buses and MiLocal for local travel on orange buses. When the BRT (bus rapid transit) corridor is operational in 2013, more express service is planned to reduce passenger travel times and improve schedule reliability, since trips on Mississauga's BRT corridor are less likely to be affected by traffic congestion. \* In the meantime watch for automated next stop announcements, real time schedules, the Presto automated farecard, onboard security cameras and the introduction of a transit travel app and Mobile Site for viewing scheduled departure times on a smartphone.

## MiWay (Mississauga Transit)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
03/01/2010					
Adults	\$3.00	\$2.40	\$107.00	\$26.00	
Children	\$3.00	\$1.65			grades 1-8; preschoolers - free
Students	\$3.00	\$2.25		\$24.50	grades 9-12; full-time university/college students
Seniors	\$3.00	\$1.65	\$41.00		65 years, with Mississauga Transit Photo ID (\$5)
Other: GO passengers	\$0.60		\$24.00		GO users, to and from GO station

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	409	34	3.6	13.0	335	151	<b>Internal Combustion</b> - Diesel - Biodiesel (all blends) 443 - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>409</b>	<b>34</b>			<b>335</b>	<b>151</b>	
Total Low-Floor Bus (30'-60')	409		Average Bus Age (years)		4.3		<b>TOTAL 443</b>

VEHICLE KILOMETRES AND HOURS	2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres	27,444,605	26,180,890	<b>FINANCIAL</b>		
Total Vehicle Kilometres	31,096,261	28,430,113	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	47%
Revenue Vehicle Hours	1,171,578	1,207,979	Municipal Operating Contribution / Capita	\$68.69	\$69.05
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.26	\$2.35
Total Vehicle Hours	1,257,421	1,291,801	<b>AVERAGE FARE</b>		
Operators Paid Hours	1,836,833	1,892,024	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.91	\$1.94
Vehicle Mechanics Paid Hours	205,840	212,808	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	2,601,386	2,691,977	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.29	\$4.40
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	17,670,320	18,630,237	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$100.69	\$104.23
Concession Fare Trips	11,872,668	11,959,122	<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	40.41	41.45
<i>Child Passenger Trips</i>	227,690	238,463	Reg. Serv. Pass. / Rev. Veh. Hr.	25.22	25.32
<i>Student Passenger Trips</i>	4,880,593	4,958,422	<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>	2,699,497	2,496,167	Rev. Veh. Hrs. / Capita	1.60	1.64
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>29,542,988</b>	<b>30,589,359</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	193,211,142	269,466,940	Rev. Veh. Kms. / Rev. Veh. Hr.	23.43	21.67
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.64
Transportation Operations Expenses	\$73,595,199	\$78,605,423	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$11,889,152	\$13,543,063	Operators	\$28.53	\$29.54
Vehicle Maintenance Expenses	\$17,355,809	\$19,037,769	Mechanics	\$33.55	\$35.07
Plant Maintenance Expenses	\$3,697,912	\$4,572,829			
General/Administration Expenses	\$20,071,889	\$18,879,210			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$126,609,961</b>	<b>\$134,638,294</b>			
Debt Service Payment					
Total Operating Expenses	\$127,012,396	\$135,040,135			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$56,453,247</b>	<b>\$59,202,051</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$59,845,830</b>	<b>\$62,809,668</b>			
Total Revenues	\$60,153,978	\$62,907,957			
<b>NET DIRECT OPERATING COST</b>	<b>\$66,764,131</b>	<b>\$71,828,626</b>			
<b>NET OPERATING COST</b>	<b>\$66,858,418</b>	<b>\$72,132,178</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$16,647,147	\$21,098,195			
Municipal Operating Contribution	\$50,211,275	\$50,956,675			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$40,052,384</b>	<b>\$50,581,646</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>	<b>\$40,563,403</b>	<b>\$50,581,646</b>			
Federal Capital Contribution	\$36,810,097	\$33,930,552			
Provincial Capital Contribution	\$71,732	\$8,637,867			
Municipal Capital Contribution	\$3,037,693	\$8,013,227			
Other Capital Contributions	\$643,881				

## Nation

Transit Contact: Mary McCuaig  
Executive Secretary

Statistical Contact: Mary McCuaig  
Executive Secretary

Phone: 613-764-5444 Fax: 613-764-3310

Email: mmccuaig@nationmun.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	03/11/2008	▪ Adult Cash Fare:	\$15.00
▪ Serves:	Nation, Casselman, North Stormont, North Glengarry	▪ Ridership (revenue passengers):	121,987
▪ Municipal Population:	31,600	▪ Total Operating Revenues:	\$738,584
▪ Service Area Population:	31,600	▪ Total Direct Operating Expenses:	\$1,511,940
▪ Service Area Size:	1,820.0 square kilometres		
▪ Service provided by:	Transit Commission, under contract with 417 Bus Line Ltd.		
▪ Hours of Service:			
Monday	0600 - 1730	Friday	0600 - 1730
Tuesday	0600 - 1730	Saturday	N/A
Wednesday	0600 - 1730	Sunday	N/A
Thursday	0600 - 1730	Holidays	N/A
▪ Employees Statistics:			
	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	non union (Operators)		
	non union (Mechanics)		
▪ Number of Fixed Routes:			8
▪ Number of Accessible Routes:			8
▪ Energy Consumption:			
- Diesel:		182,200	litres
- Biodiesel B5:			
- Biodiesel B20:			
- Biodiesel - Other:			
- Natural Gas:			
- Electricity:			
- Other:			

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	121,987	100.00%	4,763	100.00%	329,030	69.08
<b>TOTAL</b>	<b>121,987</b>		<b>4,763</b>		<b>329,030</b>	<b>69.08</b>

## Nation

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2010					
Adults	\$15.00	\$7.50			zone 1
Children					
Students					
Seniors					
Other: Other Zone		\$9.50			

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
<b>VEHICLES (2010)</b>						
Bus					9	9
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
<b>TOTAL ACTIVE VEHICLES</b>					<b>9</b>	<b>9</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres		250,396	329,030	<b>FINANCIAL</b>		
Total Vehicle Kilometres		507,468	580,038	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	49%
Revenue Vehicle Hours		4,573	4,763	Municipal Operating Contribution / Capita	\$13.70	\$15.78
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.25	\$6.34
Total Vehicle Hours		10,049	10,400	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$5.61	\$6.05
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$11.87	\$12.39
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$124.68	\$145.38
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>				Reg. Serv. Pass. / Capita	3.34	3.86
<i>Child Passenger Trips</i>				Reg. Serv. Pass. / Rev. Veh. Hr.	23.09	25.61
<i>Student Passenger Trips</i>				<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>				Rev. Veh. Hrs. / Capita	0.14	0.15
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>105,588</b>	<b>121,987</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	54.76	69.08
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$1,137,503		\$1,390,456	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses	\$115,405		\$121,484			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,252,908</b>		<b>\$1,511,940</b>			
Debt Service Payment						
Total Operating Expenses	\$1,252,908		\$1,511,940			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$592,810</b>		<b>\$738,584</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$592,810</b>		<b>\$738,584</b>			
Total Revenues	\$592,810		\$739,339			
<b>NET DIRECT OPERATING COST</b>	<b>\$660,098</b>		<b>\$773,356</b>			
<b>NET OPERATING COST</b>	<b>\$660,098</b>		<b>\$772,601</b>			
Federal Operating Contribution						
Provincial Operating Contribution	\$279,554		\$273,911			
Municipal Operating Contribution	\$432,766		\$498,690			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$64,831</b>		<b>\$54,307</b>			
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>	<b>\$64,831</b>		<b>\$54,307</b>			
Federal Capital Contribution	\$44,483		\$52,000			
Provincial Capital Contribution						
Municipal Capital Contribution	\$20,348		\$2,307			
Other Capital Contributions						

# Niagara Transit

Transit Contact: Dave Stuart  
General Manager

Statistical Contact: Dave Stuart  
General Manager

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Email: dstuart@niagarafalls.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	19/10/1960	▪ Adult Cash Fare:	\$2.35	
▪ Serves:	City of Niagara Falls	▪ Ridership (revenue passengers):	1,478,100	
▪ Municipal Population:	85,000	▪ Total Operating Revenues:	\$3,494,963	
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$7,010,674	
▪ Service Area Size:	80.9 square kilometres	▪ Active Vehicles:	28	
▪ Service provided by:	Municipal Department	- Small Community Buses	1	
		- Standard Buses	27	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	50.00%	
Monday 0530 - 2330	Friday 0530 - 2330	▪ Percentage of accessible transit fleet:	50.00%	
Tuesday 0530 - 2330	Saturday 0530 - 2330			
Wednesday 0530 - 2330	Sunday 0700 - 1900	▪ Number of Fixed Routes:	14	
Thursday 0530 - 2330	Holidays 0700 - 1900	▪ Number of Accessible Routes:	8	
▪ Employees Statistics:	Full-time	Part-time	▪ Energy Consumption:	
Operators	31	12	- Diesel:	956,100 litres
Other Transportation Operations	4		- Biodiesel B5:	
Vehicle Mechanics	7		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	7		- Biodiesel - Other:	
Plant and Other Maintenance	1		- Natural Gas:	
General and Administration	4		- Electricity:	
TOTAL EMPLOYEES	54	12	- Other:	
▪ Union Affiliations:	ATU 1582 (Operators)			
	ATU 1582 (Mechanics)			
	CUPE 133 (Service Staff)			

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	1,478,100	100.00%	65,800	100.00%	1,611,660	100.00%	24.49
<b>TOTAL</b>	<b>1,478,100</b>		<b>65,800</b>		<b>1,611,660</b>		<b>24.49</b>

# Niagara Transit

## FARE STRUCTURE

Effective Date: 01/01/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
Adults	\$2.35	\$2.20	\$65.00		
Children					under 6 - free
Students	\$2.10	\$1.95	\$50.00	\$180.00	
Seniors	\$2.10	\$1.95	\$50.00		
Other: U-Pass					Brock University / Niagara College \$280

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	14	14	2.3	13.6	18	14	<b>Internal Combustion</b>
Commuter Rail							- Diesel 28
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>14</b>	<b>14</b>			<b>18</b>	<b>14</b>	<b>TOTAL 28</b>
Total Low-Floor Bus (30'-60')	14		Average Bus Age (years)		8.0		

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	1,668,446	1,611,660
Total Vehicle Kilometres	1,668,446	1,611,660
Revenue Vehicle Hours	65,800	65,800
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	65,800	65,800

Operators Paid Hours  
Vehicle Mechanics Paid Hours  
Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips  
Concession Fare Trips  
*Concession Fare Trips Details:*  
*Child Passenger Trips*  
*Student Passenger Trips*  
*Senior Passenger Trips*

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,453,907</b>	<b>1,478,100</b>
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	105,608	163,064

## OPERATING EXPENSES

Transportation Operations Expenses	\$3,400,767	\$3,213,478
Fuel/Energy Exp. for Vehicles	\$900,000	\$855,500
Vehicle Maintenance Expenses	\$1,944,935	\$2,420,874
Plant Maintenance Expenses	\$242,029	\$153,595
General/Administration Expenses	\$358,615	\$367,227
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$6,846,346</b>	<b>\$7,010,674</b>
Debt Service Payment	\$209,846	\$341,273
Total Operating Expenses	\$7,113,051	\$7,351,947

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,715,845</b>	<b>\$2,399,431</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$3,062,563</b>	<b>\$3,494,963</b>
Total Revenues	\$3,062,563	\$3,494,963
<b>NET DIRECT OPERATING COST</b>	<b>\$3,783,783</b>	<b>\$3,515,711</b>
<b>NET OPERATING COST</b>	<b>\$4,050,488</b>	<b>\$3,856,984</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$532,000	\$532,000
Municipal Operating Contribution	\$3,308,642	\$3,324,984
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$209,846	

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,740,000</b>	<b>\$780,000</b>
Total Capital Disposals	\$2,000	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,738,000</b>	<b>\$780,000</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$611,256	\$568,000
Municipal Capital Contribution		\$212,000
Other Capital Contributions	\$1,126,744	

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	45%	50%
Municipal Operating Contribution / Capita	\$41.36	\$41.56
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.60	\$2.38

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.18	\$1.62
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.71	\$4.74
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$104.05	\$106.55
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	18.17	18.48
Reg. Serv. Pass. / Rev. Veh. Hr.	22.10	22.46

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.82	0.82
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	25.36	24.49
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators	\$24.01	\$24.61
Mechanics	\$28.35	\$29.06

## North Bay Transit

Transit Contact: Dorothea Carvell  
Transit Manager

Statistical Contact: Joanne Beaulieu  
Transit Clerk

Phone: 705-474-0626 x2166 Fax: 705-476-5308

Email: joanne.beaulieu@cityofnorthbay.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1972	▪ Adult Cash Fare:	\$2.25
▪ Serves:	North Bay	▪ Ridership (revenue passengers):	1,932,462
▪ Municipal Population:	53,000	▪ Total Operating Revenues:	\$3,015,336
▪ Service Area Population:	49,000	▪ Total Direct Operating Expenses:	\$5,416,281
▪ Service Area Size:	314.9 square kilometres	▪ Active Vehicles:	24
▪ Service provided by:	Municipal Department	- Standard Buses	24
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	79.17%
Monday	0615 - 0015	Friday	0615 - 0015
Tuesday	0615 - 0015	Saturday	0630 - 0015
Wednesday	0615 - 0015	Sunday	0830 - 1815
Thursday	0615 - 0015	Holidays	N/A
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	44		
Other Transportation Operations	2		
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration	2		
TOTAL EMPLOYEES	48		
▪ Union Affiliations:	CUPE 122 (Operators)		
	CUPE 122 (Mechanics)		
		▪ Number of Fixed Routes:	11
		▪ Number of Accessible Routes:	7
		▪ Energy Consumption:	
		- Diesel:	793,454 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,147,180 100.00%	63,065 100.00%	1,350,000 100.00%	21.41
<b>TOTAL</b>	<b>2,147,180</b>	<b>63,065</b>	<b>1,350,000</b>	<b>21.41</b>

### REMARKS:

Family travel pass - from 1800hrs Friday until end of service on Sunday, up to 3 children under 16 yrs old ride free with fare paying parent/guardian. U pass - Nipissing U all students/Canadore College residents \$131.50/8 months



## North Bay Transit

### FARE STRUCTURE

Effective Date: 01/01/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.25	\$2.20	\$80.00		
Children	\$2.25	\$2.20	\$55.00		under 5 free
Students	\$2.25	\$2.20	\$65.00		
Seniors	\$2.25	\$2.20	\$55.00		65
	\$2.25	\$2.20	\$55.00		ODSP

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	19	5	5.9	19.2	16	13	<b>Internal Combustion</b>
Commuter Rail							- Diesel 24
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>19</b>	<b>5</b>			<b>16</b>	<b>13</b>	- Battery
Total Low-Floor Bus (30'-60')	16		Average Bus Age (years)		8.7		- Fuel Cell
							<b>TOTAL 24</b>

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	1,325,000	1,350,000
Total Vehicle Kilometres	1,325,000	1,350,000
Revenue Vehicle Hours	61,136	63,065
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	61,136	63,065
Operators Paid Hours	61,136	63,065
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	68,936	70,865

### PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,886,686</b>	<b>1,932,462</b>
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$2,885,308	\$3,035,933
Fuel/Energy Exp. for Vehicles	\$741,294	\$725,066
Vehicle Maintenance Expenses	\$1,151,246	\$1,206,867
Plant Maintenance Expenses	\$68,022	\$56,305
General/Administration Expenses	\$363,135	\$392,110
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$5,209,005</b>	<b>\$5,416,281</b>
Debt Service Payment		
Total Operating Expenses	\$5,209,005	\$5,416,281

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$2,837,338</b>	<b>\$2,935,984</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,927,963</b>	<b>\$3,015,336</b>
Total Revenues	\$2,934,272	\$3,020,695
<b>NET DIRECT OPERATING COST</b>	<b>\$2,281,042</b>	<b>\$2,400,945</b>
<b>NET OPERATING COST</b>	<b>\$2,274,733</b>	<b>\$2,395,586</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$510,000	\$590,640
Municipal Operating Contribution	\$1,764,778	\$1,804,946
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,922,787</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,922,787</b>
Federal Capital Contribution	\$169,000
Provincial Capital Contribution	\$1,515,265
Municipal Capital Contribution	\$238,522
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	56%	56%
Municipal Operating Contribution / Capita	\$36.02	\$36.84
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.21	\$1.24
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.50	\$1.52
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.76	\$2.80
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$85.20	\$85.88
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	38.50	39.44
Reg. Serv. Pass. / Rev. Veh. Hr.	30.86	30.64
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.25	1.29
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.67	21.41
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.00	1.00
<b>TOP WAGE RATES</b>		
Operators	\$22.08	\$22.66
Mechanics		

## Oakville Transit

Transit Contact: Barry Cole  
Director

Statistical Contact: Ragini Govender  
Transit Analyst

Phone: 905-845-6601 x 3937 Fax: 905-338-4166

Email: rgovender@oakville.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	30/09/1972	▪ Adult Cash Fare:	\$3.00
▪ Serves:	Town of Oakville	▪ Ridership (revenue passengers):	2,633,166
▪ Municipal Population:	180,500	▪ Total Operating Revenues:	\$5,962,236
▪ Service Area Population:	180,500	▪ Total Direct Operating Expenses:	\$17,216,301
▪ Service Area Size:	103.5 square kilometres	▪ Active Vehicles:	89
▪ Service provided by:	Municipal Department	- Standard Buses	89
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	92.13%
Monday 0545 - 0200	Friday 0545 - 0200	▪ Percentage of accessible transit fleet:	92.13%
Tuesday 0545 - 0200	Saturday 0700 - 0200	▪ Number of Fixed Routes:	39
Wednesday 0545 - 0200	Sunday 0800 - 2000	▪ Number of Accessible Routes:	3
Thursday 0545 - 0200	Holidays 0800 - 2000	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 2,953,281 litres
Operators	110	36	- Biodiesel B5:
Other Transportation Operations	11		- Biodiesel B20:
Vehicle Mechanics	10		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	13	3	- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	9	1	- Other:
TOTAL EMPLOYEES	153	40	
▪ Union Affiliations:	CAW 1256 (Operators)		
	CAW 1256 (Mechanics)		
	CUPE 1329/ CAW 136 (Admin Staff/Storekeeper)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,421,413 100.00%	211,055 100.00%	4,671,532 100.00%	22.13
<b>TOTAL</b>	<b>3,421,413</b>	<b>211,055</b>	<b>4,671,532</b>	<b>22.13</b>

### REMARKS:

March 2010 - Oakville Transit no longer provides transit service to The Town of Milton.

# Oakville Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Pass	Criteria
01/01/2009					
Adults	\$3.00	\$2.55	\$88.00		
Children					5 years and under free
Students	\$3.00	\$2.10	\$58.00	\$10.00 - I.D. card	6-18 years with valid student ID
Seniors	\$3.00	\$1.75	\$50.00		65 years and over with valid ID
Other: Go Passenger	\$0.65		\$23.00	\$23 Gus Pass	Co-fare

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	82	7	5.5	19.7	65	36	<b>Internal Combustion</b>
Commuter Rail							- Diesel 89
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>82</b>	<b>7</b>			<b>65</b>	<b>36</b>	<b>TOTAL 89</b>
Total Low-Floor Bus (30'-60')	82		Average Bus Age (years)		6.6		

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	3,929,078	4,671,532
Total Vehicle Kilometres	4,612,834	5,372,240
Revenue Vehicle Hours	180,511	211,055
Auxiliary Revenue Vehicle Hours		19,063
Total Vehicle Hours	199,660	230,118
Operators Paid Hours	257,786	275,898
Vehicle Mechanics Paid Hours	21,534	20,915
Total Employee Paid Hours	345,249	364,104

## PASSENGER DATA

Adult Passenger Trips	1,183,843	1,305,165
Concession Fare Trips	1,296,102	1,328,001
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		
Student Passenger Trips	466,928	494,889
Senior Passenger Trips	158,181	163,298

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	2,479,945	2,633,166
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$8,563,241	\$10,346,725
Fuel/Energy Exp. for Vehicles	\$2,564,764	\$2,556,796
Vehicle Maintenance Expenses	\$3,156,682	\$3,180,993
Plant Maintenance Expenses	\$446,782	\$385,523
General/Administration Expenses	\$748,836	\$746,264
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$15,480,305</b>	<b>\$17,216,301</b>
Debt Service Payment		
Total Operating Expenses	\$15,480,305	\$17,216,301

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$5,450,093	\$5,712,477
<b>TOTAL OPERATING REVENUES</b>	<b>\$5,702,737</b>	<b>\$5,962,236</b>
Total Revenues	\$5,709,382	\$5,968,951
<b>NET DIRECT OPERATING COST</b>	<b>\$9,777,568</b>	<b>\$11,254,065</b>
<b>NET OPERATING COST</b>	<b>\$9,770,923</b>	<b>\$11,247,350</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$262,800	\$463,104
Municipal Operating Contribution	\$9,479,088	\$10,696,575
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$29,036	\$87,671

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$11,672,517</b>	<b>\$35,057,095</b>
Total Capital Disposals	\$3,939	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$13,321,140</b>	<b>\$28,938,481</b>
Federal Capital Contribution	\$1,096,834	\$9,379,425
Provincial Capital Contribution	\$3,574,461	\$12,229,275
Municipal Capital Contribution	\$3,764,382	\$5,945,590
Other Capital Contributions	\$4,885,463	\$1,384,191

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	35%
Municipal Operating Contribution / Capita	\$53.49	\$59.26
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.94	\$4.27

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.20	\$2.17
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.24	\$6.54
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$77.53	\$74.82
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	14.00	14.59
Reg. Serv. Pass. / Rev. Veh. Hr.	13.74	12.48

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.02	1.17
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.77	22.13
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.83
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## TOP WAGE RATES

Operators	\$23.16	\$24.38
Mechanics	\$29.13	\$30.55

# Orangeville Transit

Transit Contact: Marilyn Forestell  
Supervisor, First Student Canada

Statistical Contact: Ed Gill  
Managing Director  
Phone: 519-941-0440 x222 Fax: 519-941-5303  
Email: egill@orangeville.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	02/12/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Orangeville	▪ Ridership (revenue passengers):	101,822
▪ Municipal Population:	28,300	▪ Total Operating Revenues:	\$170,851
▪ Service Area Population:	28,300	▪ Total Direct Operating Expenses:	\$532,488
▪ Service Area Size:	14.0 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Small Community Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0715 - 1815	Friday 0715 - 1815	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0715 - 1815	Saturday 0845 - 1745	▪ Number of Fixed Routes:	3
Wednesday 0715 - 1815	Sunday N/A	▪ Number of Accessible Routes:	3
Thursday 0715 - 1815	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel:
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	2		- Other:
<b>TOTAL EMPLOYEES</b>	<b>2</b>		
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	119,531 100.00%	9,516 100.00%	227,600 100.00%	23.92
<b>TOTAL</b>	<b>119,531</b>	<b>9,516</b>	<b>227,600</b>	<b>23.92</b>

## REMARKS:

In 2010 ridership increased by 2%. All buses are wheelchair accessible and have transporter chairs.

# Orangeville Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
17/02/2003					
Adults	\$2.00	\$1.70	\$35.00		
Children					5 years and under
Students	\$1.50	\$1.30	\$25.00		6 to 18 years
Seniors	\$1.50	\$1.30	\$25.00		55+ years
			\$25.00		Disability

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		2.0		3	3	Internal Combustion
Commuter Rail							- Diesel 4
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	4	0			3	3	- Battery
Total Low-Floor Bus (30'-60')	0				2.0		- Fuel Cell
			Average Bus Age (years)				TOTAL 4

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	227,600	227,600
Total Vehicle Kilometres	227,600	227,600
Revenue Vehicle Hours	9,516	9,516
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	9,516	9,516

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips	44,123	42,836
Concession Fare Trips	55,656	58,986
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>		
<i>Senior Passenger Trips</i>		

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>99,779</b>	<b>101,822</b>
Regular Service Passenger-Kms	618,630	618,630
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$354,128	\$388,192
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses	\$74,350	\$65,747
Plant Maintenance Expenses		
General/Administration Expenses	\$47,412	\$78,549
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$475,890</b>	<b>\$532,488</b>
Debt Service Payment		
Total Operating Expenses	\$475,890	\$532,488

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$135,931</b>	<b>\$138,733</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$163,504</b>	<b>\$170,851</b>
Total Revenues	\$163,504	\$170,851
<b>NET DIRECT OPERATING COST</b>	<b>\$312,386</b>	<b>\$361,637</b>
<b>NET OPERATING COST</b>	<b>\$312,386</b>	<b>\$361,637</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$151,000	\$151,000
Municipal Operating Contribution	\$161,386	\$210,637
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$78,574</b>	<b>\$75,106</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$78,574</b>	<b>\$75,106</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$28,194	\$34,058
Municipal Capital Contribution	\$50,380	\$41,048
Other Capital Contributions		

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	32%
Municipal Operating Contribution / Capita	\$5.72	\$7.44
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.13	\$3.55

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.36	\$1.36
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.77	\$5.23
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.01	\$55.96
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	3.54	3.60
Reg. Serv. Pass. / Rev. Veh. Hr.	10.49	10.70

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.34	0.34
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.92	23.92
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators	
Mechanics	

## Orillia Transit

Transit Contact: Jack Green  
Manager of Transportation

Statistical Contact: Karen Strain  
Secretary-Operations  
Phone: 705-325-8434 Fax: 705-326-3373  
Email: kstrain@orillia.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Orillia	▪ Ridership (revenue passengers):	449,388
▪ Municipal Population:	31,716	▪ Total Operating Revenues:	\$627,173
▪ Service Area Population:	31,716	▪ Total Direct Operating Expenses:	\$1,419,667
▪ Service Area Size:	28.8 square kilometres	▪ Active Vehicles:	8
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Standard Buses	8
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	75.00%
Monday 0615 - 2245	Friday 0615 - 2245	▪ Percentage of accessible transit fleet:	75.00%
Tuesday 0615 - 2245	Saturday 0845 - 1815	▪ Number of Fixed Routes:	5
Wednesday 0615 - 2245	Sunday N/A	▪ Number of Accessible Routes:	4
Thursday 0615 - 2245	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration	1	- Other:	
TOTAL EMPLOYEES	1		
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	449,388 100.00%	20,567 100.00%	437,908 100.00%	21.29
<b>TOTAL</b>	<b>449,388</b>	<b>20,567</b>	<b>437,908</b>	<b>21.29</b>

### REMARKS:

\* Student passenger trips include children passenger trips. \* Ridership increased in 2010, due to some changes and enhancements to the transit system that were implemented in late 2009 and 2010: Late Evening Bus Service implemented September 2010 (service extended from 7:15pm to 10:45pm); various route modifications in 2010; New University opened September 2010; Local College enrollment increased in 2010; two new buses delivered Spring 2010; and ODSP Reduced Fare Program implemented in late 2009. In Fall of 2009, the City of Orillia changed the transit routing significantly from hourly routes to half hourly routes and added one additional route in the West Ridge area due to new residential subdivision, new retail stores and new university built and opened in 2010.

# Orillia Transit

## FARE STRUCTURE

Effective Date: 01/01/2006	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.25	\$2.06	\$55.00		
Children	\$1.50	\$1.37			
Students	\$1.50	\$1.37	\$40.00		
Seniors	\$1.75	\$1.60	\$45.00		

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	6	2	2.5	13.5	7	5	<b>Internal Combustion</b>
Commuter Rail							- Diesel 8
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>6</b>	<b>2</b>			<b>7</b>	<b>5</b>	- Battery
Total Low-Floor Bus (30'-60')	6		Average Bus Age (years)		5.3		- Fuel Cell
							<b>TOTAL</b> 8

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	354,485	437,908
Total Vehicle Kilometres	354,485	437,908
Revenue Vehicle Hours	17,192	20,567
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	17,192	20,567

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours 2,193

## PASSENGER DATA

Adult Passenger Trips	99,722	124,242
Concession Fare Trips	237,237	325,146
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
Student Passenger Trips	140,169	192,207
Senior Passenger Trips	96,468	132,339

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	336,959	449,388
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$1,056,780	\$1,277,734
Fuel/Energy Exp. for Vehicles		\$51,078
Vehicle Maintenance Expenses	\$22,579	\$1,671
Plant Maintenance Expenses	\$11,178	\$3,756
General/Administration Expenses	\$87,957	\$85,428
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,178,494</b>	<b>\$1,419,667</b>
Debt Service Payment		
Total Operating Expenses	\$1,178,494	\$1,419,667

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$461,800</b>	<b>\$549,735</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$501,342</b>	<b>\$627,173</b>
Total Revenues	\$501,342	\$627,173
<b>NET DIRECT OPERATING COST</b>	<b>\$677,152</b>	<b>\$792,494</b>
<b>NET OPERATING COST</b>	<b>\$677,152</b>	<b>\$792,494</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$279,584	\$352,178
Municipal Operating Contribution	\$397,568	\$440,316
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,206</b>	<b>\$909,022</b>
Total Capital Disposals		\$3,632
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,206</b>	<b>\$907,522</b>
Federal Capital Contribution		
Provincial Capital Contribution		\$337,846
Municipal Capital Contribution	\$1,206	\$569,676
Other Capital Contributions		

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	43%	44%
Municipal Operating Contribution / Capita	\$12.65	\$13.88
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.01	\$1.76

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.37	\$1.22
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.50	\$3.16
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$68.55	\$69.03
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	10.72	14.17
Reg. Serv. Pass. / Rev. Veh. Hr.	19.60	21.85

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.55	0.65
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.62	21.29
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators

Mechanics

# OC Transpo (Ottawa)

Transit Contact: Alain Mercier  
Director of Transit

Statistical Contact: Adeline Cumming  
Financial Support Unit Account Manager  
Phone: 613-842-3636 x2688 Fax: 613-230-8425  
Email: adeline.cumming@ottawa.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/08/1972	▪ Adult Cash Fare:	\$3.25
▪ Serves:	City of Ottawa	▪ Ridership (revenue passengers):	99,287,638
▪ Municipal Population:	917,570	▪ Total Operating Revenues:	\$157,137,827
▪ Service Area Population:	800,300	▪ Total Direct Operating Expenses:	\$304,547,906
▪ Service Area Size:	454.9 square kilometres	▪ Active Vehicles:	1,058
▪ Service provided by:	Municipal Department	- Light Rail Vehicles	3
		- Standard Buses	698
		- Articulated Buses	354
		- Double-Decker Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	96.40%
Monday	0400 - 0330	▪ Percentage of accessible transit fleet:	96.41%
Tuesday	0400 - 0330		
Wednesday	0400 - 0330	▪ Number of Fixed Routes:	246
Thursday	0400 - 0330	▪ Number of Accessible Routes:	155
		▪ Energy Consumption:	
		- Diesel:	42,321,951 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
		Full-time	Part-time
Operators		1,710	
Other Transportation Operations		135	2
Vehicle Mechanics		313	
Other Vehicle Maintenance and Servicing		345	
Plant and Other Maintenance		180	15
General and Administration		122	10
TOTAL EMPLOYEES		2,805	27
▪ Union Affiliations:			
	ATU	279 (Operators)	
	ATU	279 (Mechanics)	
	CUPE 5500/ATU 1760	(Supervisors and Security/Office Staff)	
▪ Disruption during 2009:	strike		
	Start Date: 1/1/2009		
	End Date: 2/1/2009		
	Duration: 31 days		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	136,733,122	98.37%	1,892,089	99.45%	48,729,948	99.30%	25.75
Light Rail	2,269,571	1.63%	10,383	0.55%	343,664	0.70%	33.10
<b>TOTAL</b>	<b>139,002,69</b>		<b>1,902,472</b>		<b>49,073,612</b>		<b>25.79</b>



## OC Transpo (Ottawa)

### FARE STRUCTURE

Effective Date:	01/03/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Express Cash/ Monthly Unipass	Criteria
Adults		\$3.25	\$2.50	\$91.50	\$4.25/\$114.00	
Children		\$1.60	\$1.25			children under 5 - free
Students		\$3.25	\$2.50	\$73.25	\$4.25/ \$85.50	
Seniors		\$3.25	\$2.50	\$36.00		65 years and over
Other: Day Pass \$7.50						

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,017	38	3.3	12.2	853	361	<b>Internal Combustion</b>
Commuter Rail							- Diesel 1,055
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail	3		10.0		2	2	- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>1,020</b>	<b>38</b>			<b>855</b>	<b>363</b>	- Battery
Total Low-Floor Bus (30'-60')	1,017		Average Bus Age (years)		3.6		- Fuel Cell
							<b>TOTAL 1,055</b>

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	43,420,361	49,073,612
Total Vehicle Kilometres	54,461,343	61,187,133
Revenue Vehicle Hours	1,647,229	1,902,472
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	2,310,393	2,661,395
Operators Paid Hours	3,261,215	3,671,616
Vehicle Mechanics Paid Hours	558,246	626,611
Total Employee Paid Hours	5,397,721	5,889,227

### PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>83,177,343</b>	<b>99,287,638</b>
Regular Service Passenger-Kms	815,137,961	973,018,852
Auxiliary Service Passenger Trips	70,000	70,000

### OPERATING EXPENSES

Transportation Operations Expenses	\$125,844,988	\$141,701,400
Fuel/Energy Exp. for Vehicles	\$30,181,693	\$34,956,327
Vehicle Maintenance Expenses	\$66,900,182	\$78,088,931
Plant Maintenance Expenses	\$28,240,563	\$27,987,317
General/Administration Expenses	\$25,089,478	\$21,813,931
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$276,256,904</b>	<b>\$304,547,906</b>
Debt Service Payment		
Total Operating Expenses	\$315,280,904	\$344,466,906

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$116,401,303</b>	<b>\$153,361,400</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$119,825,394</b>	<b>\$157,137,827</b>
Total Revenues	\$119,825,394	\$157,137,827
<b>NET DIRECT OPERATING COST</b>	<b>\$156,431,510</b>	<b>\$147,410,079</b>
<b>NET OPERATING COST</b>	<b>\$195,455,510</b>	<b>\$187,329,079</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$27,419,000	\$24,954,000
Municipal Operating Contribution	\$168,036,510	\$162,375,079
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$127,866,984</b>	<b>\$293,968,069</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$127,866,984</b>	<b>\$293,968,066</b>
Federal Capital Contribution	\$49,166,783	\$105,495,821
Provincial Capital Contribution	\$6,650,968	\$36,092,319
Municipal Capital Contribution	\$72,049,233	\$152,379,926
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	43%	52%
Municipal Operating Contribution / Capita	\$211.79	\$202.89
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.88	\$1.48

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.40	\$1.54
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.32	\$3.07
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$119.57	\$114.43
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	104.84	124.06
Reg. Serv. Pass. / Rev. Veh. Hr.	50.50	52.19

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	2.08	2.38
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	26.36	25.79
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.51	0.52
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### TOP WAGE RATES

Operators	\$25.64	\$26.28
Mechanics	\$30.04	\$30.79

## Owen Sound Transit

Transit Contact: Brad McRoberts  
Director Of Operations

Statistical Contact: Brenda Wilson  
Transit Manager

Phone: 519-376-3299 Fax: 519-376-5817

Email: [brenda.wilson@millergroup.ca](mailto:brenda.wilson@millergroup.ca)

### SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1944	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City Of Owen Sound	▪ Ridership (revenue passengers):	311,083
▪ Municipal Population:	22,000	▪ Total Operating Revenues:	\$351,753
▪ Service Area Population:	22,000	▪ Total Direct Operating Expenses:	\$1,052,381
▪ Service Area Size:	23.7 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with Miller Transit	- Standard Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0630 - 1800	Friday 0630 - 1800	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0630 - 1800	Saturday 0900 - 1730	▪ Number of Fixed Routes:	4
Wednesday 0630 - 1800	Sunday N/A	▪ Number of Accessible Routes:	4
Thursday 0630 - 1800	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 153,807 litres
Operators	9		- Biodiesel B5:
Other Transportation Operations	3		- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance	1		- Electricity:
General and Administration	2		- Other:
TOTAL EMPLOYEES	15		
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	323,978 100.00%	14,141 100.00%	321,677 100.00%	22.75
<b>TOTAL</b>	<b>323,978</b>	<b>14,141</b>	<b>321,677</b>	<b>22.75</b>

### REMARKS:

All conventional transit buses in Owen Sound are fully accessible.

# Owen Sound Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2007					
Adults	\$2.00		\$55.00		
Children					free
Students	\$1.50		\$25.00		
Seniors	\$2.00		\$40.00		
Other: Student	\$1.50		\$30.00		high school/college

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		4.8		4	4	<b>Internal Combustion</b>
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>4</b>	<b>4</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		4.8		<b>5</b>

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	346,800	321,677
Total Vehicle Kilometres	352,300	327,137
Revenue Vehicle Hours	15,347	14,141
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	15,607	14,429

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips		166,130
Concession Fare Trips		144,953
Concession Fare Trips Details:		
Child Passenger Trips		
Student Passenger Trips		82,164
Senior Passenger Trips		62,789

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	279,878	311,083
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$507,402	\$529,596
Fuel/Energy Exp. for Vehicles	\$127,158	\$141,724
Vehicle Maintenance Expenses	\$142,404	\$174,860
Plant Maintenance Expenses	\$135,256	\$156,602
General/Administration Expenses	\$46,158	\$49,599
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$958,379</b>	<b>\$1,052,381</b>

Debt Service Payment

Total Operating Expenses	\$1,233,221	\$1,052,381
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## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$306,662	\$309,627
<b>TOTAL OPERATING REVENUES</b>	<b>\$363,243</b>	<b>\$351,753</b>
Total Revenues	\$363,243	\$351,753
<b>NET DIRECT OPERATING COST</b>	<b>\$595,136</b>	<b>\$700,628</b>
<b>NET OPERATING COST</b>	<b>\$869,978</b>	<b>\$700,628</b>

Federal Operating Contribution

Provincial Operating Contribution	\$274,842	\$201,822
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Municipal Operating Contribution	\$485,286	\$498,806
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Other Operating Contributions	\$109,850	
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Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$44,874</b>	
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Total Capital Disposals

<b>TOTAL CAPITAL FUNDING</b>	<b>\$44,874</b>	
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Federal Capital Contribution	\$19,918	
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Provincial Capital Contribution	\$24,956	
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Municipal Capital Contribution

Other Capital Contributions

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	38%	33%
Municipal Operating Contribution / Capita	\$22.06	\$22.67
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.13	\$2.25

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.10	\$1.00
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.42	\$3.38
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.41	\$72.94
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	12.72	14.14
Reg. Serv. Pass. / Rev. Veh. Hr.	18.24	22.00

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.70	0.64
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.60	22.75
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators

Mechanics

## Parry Sound Transit

Transit Contact: Brian Fisher  
Compliance Officer

Statistical Contact: Brian Fisher  
Compliance Officer

Phone: 705-746-2101 Fax: 705 746 2506

Email: bfisher@townofparrysound.com

### SYSTEM HIGHLIGHTS:

▪ System established:	06/06/2007	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Parry Sound, N/A, N/A	▪ Ridership (revenue passengers):	4,224
▪ Municipal Population:	5,818	▪ Total Operating Revenues:	\$8,257
▪ Service Area Population:	5,818	▪ Total Direct Operating Expenses:	\$54,808
▪ Service Area Size:	13.3 square kilometres	▪ Active Vehicles:	1
▪ Service provided by:	Municipal Department, under contract with Hammond Trans. Ltd.	- Small Community Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday	N/A	▪ Percentage of accessible transit fleet:	
Tuesday	0900 - 1700	▪ Number of Fixed Routes:	4
Wednesday	N/A	▪ Number of Accessible Routes:	0
Thursday	N/A	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,224 100.00%	1,248 100.00%	23,400 100.00%	18.75
<b>TOTAL</b>	<b>4,224</b>	<b>1,248</b>	<b>23,400</b>	<b>18.75</b>

# Parry Sound Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2008					
Adults	\$2.00				All Fares
Children	\$2.00				
Students	\$2.00				
Seniors	\$2.00				

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		1		3.0	1	1	<b>Internal Combustion</b>
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>1</b>			<b>1</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	0						- Fuel Cell
			Average Bus Age (years)		3.0		<b>TOTAL</b>
							<b>1</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres			23,400	<b>FINANCIAL</b>			
Total Vehicle Kilometres			23,400	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		14%	15%
Revenue Vehicle Hours		1,040	1,248	Municipal Operating Contribution / Capita		\$3.86	\$5.74
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$11.90	\$11.02
Total Vehicle Hours		1,040	1,248	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$2.00	\$1.95
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$13.90	\$12.98
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$51.38	\$43.92
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		0.65	0.73
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		3.70	3.38
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.18	0.21
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>3,844</b>	<b>4,224</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.			18.75
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$53,435	\$54,241	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses							
General/Administration Expenses			\$567				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$53,435</b>	<b>\$54,808</b>				
Debt Service Payment							
Total Operating Expenses		\$53,435	\$54,808				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$7,688</b>	<b>\$8,257</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$7,688</b>	<b>\$8,257</b>				
Total Revenues		\$7,688	\$8,257				
<b>NET DIRECT OPERATING COST</b>		<b>\$45,747</b>	<b>\$46,551</b>				
<b>NET OPERATING COST</b>		<b>\$45,747</b>	<b>\$46,551</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$22,998	\$13,154				
Municipal Operating Contribution		\$22,749	\$33,397				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## Peterborough Transit

Transit Contact: Gary Noakes  
Transit Operations Manager

Statistical Contact: Andrew Burdett  
Operations Supervisor  
Phone: 704-742-7777 x2889 Fax: 705-742-3741  
Email: aburdett@peterborough.ca

### SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.25
▪ Serves:	City Of Peterborough	▪ Ridership (revenue passengers):	3,033,700
▪ Municipal Population:	80,000	▪ Total Operating Revenues:	\$4,096,837
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$8,304,611
▪ Service Area Size:	66.9 square kilometres	▪ Active Vehicles:	49
▪ Service provided by:	Municipal Department	- Standard Buses	49
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	69.39%
Monday 0600 - 2320	Friday 0600 - 2320	▪ Percentage of accessible transit fleet:	69.39%
Tuesday 0600 - 2320	Saturday 0640 - 2320	▪ Number of Fixed Routes:	16
Wednesday 0600 - 2320	Sunday 0800 - 1920	▪ Number of Accessible Routes:	0
Thursday 0600 - 2320	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	54	22	- Diesel: 1,205,500 litres
Other Transportation Operations	3	6	- Biodiesel B5:
Vehicle Mechanics	7		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	5	1	- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	4		- Electricity:
TOTAL EMPLOYEES	73	29	- Other:
▪ Union Affiliations:	ATU 1320 (Operators)		
	CUPE 504 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,200,200	100.00%	103,800	100.00%	1,914,000	18.44
<b>TOTAL</b>	<b>3,200,200</b>		<b>103,800</b>		<b>1,914,000</b>	<b>18.44</b>

## Peterborough Transit

### FARE STRUCTURE

Effective Date:	03/05/2009	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
Adults	\$2.25		\$55.00		
Children	\$2.25		\$33.00		2-12 years
Students	\$2.25		\$50.00		High School
Seniors	\$2.25		\$33.00		65 years and over
Other: Student	\$2.25			\$200.00	Fleming College

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	34	15	4.3	21.9	31	24	Internal Combustion
Commuter Rail							- Diesel 49
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>34</b>	<b>15</b>			<b>31</b>	<b>24</b>	<b>TOTAL 49</b>
Total Low-Floor Bus (30'-60')	34		Average Bus Age (years)		9.7		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	1,988,900	1,914,000
Total Vehicle Kilometres	2,050,400	1,973,000
Revenue Vehicle Hours	100,000	103,800
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	103,100	107,000
Operators Paid Hours	160,160	169,351
Vehicle Mechanics Paid Hours	14,560	14,560
Total Employee Paid Hours	214,240	218,131

### PASSENGER DATA

Adult Passenger Trips	1,383,300	1,467,500
Concession Fare Trips	1,453,400	1,566,200
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	18,600	21,700
Student Passenger Trips	101,000	114,000
Senior Passenger Trips	219,000	240,000

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	12,197,810	12,438,170
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$5,277,700	\$5,386,875
Fuel/Energy Exp. for Vehicles	\$928,600	\$1,027,900
Vehicle Maintenance Expenses	\$900,300	\$807,389
Plant Maintenance Expenses	\$681,900	\$738,247
General/Administration Expenses	\$348,400	\$344,200
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$8,136,900</b>	<b>\$8,304,611</b>
Debt Service Payment		
Total Operating Expenses	\$8,161,000	\$8,330,052

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$3,952,300	\$4,040,792
<b>TOTAL OPERATING REVENUES</b>	<b>\$3,996,800</b>	<b>\$4,096,837</b>
Total Revenues	\$3,996,800	\$4,096,837
<b>NET DIRECT OPERATING COST</b>	<b>\$4,140,100</b>	<b>\$4,207,774</b>
<b>NET OPERATING COST</b>	<b>\$4,164,200</b>	<b>\$4,233,215</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$1,379,500	\$1,421,330
Municipal Operating Contribution	\$2,784,000	\$2,811,885
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,848,600</b>	<b>\$25,656</b>
Total Capital Disposals	\$3,800	\$1,500
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,844,800</b>	<b>\$24,156</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$606,400	
Municipal Capital Contribution	\$1,238,400	\$24,156
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	49%	49%
Municipal Operating Contribution / Capita	\$34.80	\$35.15
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.46	\$1.39
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.39	\$1.33
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.87	\$2.74
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$79.16	\$77.85
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	35.46	37.92
Reg. Serv. Pass. / Rev. Veh. Hr.	28.37	29.23
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.25	1.30
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	19.89	18.44
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.62	0.61
<b>TOP WAGE RATES</b>		
Operators	\$23.15	\$23.95
Mechanics	\$27.55	\$28.04

## Port Colborne Transit

Transit Contact: Peter Senese  
Director of Community and Corporate Services

Statistical Contact: Peter Senese  
Director of Community and Corporate Services  
Phone: 905-835-2900 x105 Fax: 905-834-5746  
Email: dccc@portcolborne.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1999	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Port Colborne	▪ Ridership (revenue passengers):	25,393
▪ Municipal Population:	18,600	▪ Total Operating Revenues:	\$34,441
▪ Service Area Population:	18,600	▪ Total Direct Operating Expenses:	\$137,273
▪ Service Area Size:	40.5 square kilometres		
▪ Service provided by:	Municipal Department, under contract with Welland Transit		
▪ Hours of Service:			
Monday	0800 - 1700	Friday	0800 - 1700
Tuesday	0800 - 1700	Saturday	N/A
Wednesday	0800 - 1700	Sunday	N/A
Thursday	0800 - 1700	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	ATU (Operators)		
	ATU (Mechanics)		
▪ Number of Fixed Routes:			3
▪ Number of Accessible Routes:			3
▪ Energy Consumption:			
- Diesel:		29,000	litres
- Biodiesel B5:			
- Biodiesel B20:			
- Biodiesel - Other:			
- Natural Gas:			
- Electricity:			
- Other:			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	25,393 100.00%	2,000 100.00%	43,000 100.00%	21.50
<b>TOTAL</b>	<b>25,393</b>	<b>2,000</b>	<b>43,000</b>	<b>21.50</b>

### REMARKS:

Port Colborne Transit contracts Welland Transit to provide local 5 days/week service from 8 am to 5 pm along 2 routes within the community. In addition Welland Transit provides a LINK intermunicipal service between Port Colborne and Welland 5 days/week and three times a day.



## Port Colborne Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Link Welland	Criteria
02/09/2008					
Adults	\$2.00	\$1.91	\$69.00	\$3.25	
Children					under 12 ride free with adult
Students	\$2.00	\$1.50	\$59.00	\$3.25	with no UPASS
Seniors	\$2.00	\$1.50	\$52.00	\$3.25	
Other: Intermunicipal		\$2.75			Welland

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
<b>VEHICLES (2010)</b>						
Bus					2	2
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
<b>TOTAL ACTIVE VEHICLES</b>					<b>2</b>	<b>2</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres		43,000	43,000	<b>FINANCIAL</b>		
Total Vehicle Kilometres		92,400	92,400	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%	25%
Revenue Vehicle Hours		2,000	2,000	Municipal Operating Contribution / Capita	\$4.17	\$5.66
Auxiliary Revenue Vehicle Hours		750	750	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.44	\$4.05
Total Vehicle Hours		3,250	3,250	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.66	\$1.36
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.11	\$5.41
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips	6,441	7,560		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$68.37	\$70.82
Concession Fare Trips	15,274	17,833		<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	1.17	1.37
Child Passenger Trips	5,633	4,865		Reg. Serv. Pass. / Rev. Veh. Hr.	10.86	12.70
Student Passenger Trips	1,102	2,948		<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	8,539	10,020		Rev. Veh. Hrs. / Capita	0.11	0.11
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>21,715</b>	<b>25,393</b>		<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	282,295	330,109		Rev. Veh. Kms. / Rev. Veh. Hr.	21.50	21.50
Auxiliary Service Passenger Trips	6,430	7,327		<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$132,435	\$137,273		<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses	\$160					
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$132,595</b>	<b>\$137,273</b>				
Debt Service Payment						
Total Operating Expenses	\$222,209	\$230,157				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$36,098</b>	<b>\$34,441</b>				
<b>TOTAL OPERATING REVENUES</b>	<b>\$36,098</b>	<b>\$34,441</b>				
Total Revenues	\$48,322	\$46,393				
<b>NET DIRECT OPERATING COST</b>	<b>\$96,497</b>	<b>\$102,832</b>				
<b>NET OPERATING COST</b>	<b>\$173,887</b>	<b>\$183,764</b>				
Federal Operating Contribution						
Provincial Operating Contribution	\$96,302	\$78,558				
Municipal Operating Contribution	\$77,585	\$105,206				
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>						
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

## Port Hope Transit

Transit Contact: Jeanette Davidson  
Engineering Services Technician

Statistical Contact: Jeanette Davidson  
Engineering Services Technician  
Phone: 905-885-2431 Fax: 905-885-0507  
Email: jdavidson@porthope.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	14/04/1969	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Municipality of Port Hope	▪ Ridership (revenue passengers):	60,572
▪ Municipal Population:	16,500	▪ Total Operating Revenues:	\$94,855
▪ Service Area Population:	13,750	▪ Total Direct Operating Expenses:	\$546,447
▪ Service Area Size:	13.1 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Coach Canada	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 2200	Friday 0600 - 2200	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 2200	Saturday 0800 - 1700	▪ Number of Fixed Routes:	2
Wednesday 0600 - 2200	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0600 - 2200	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	60,572 100.00%	8,973 100.00%	179,763 100.00%	20.03
<b>TOTAL</b>	<b>60,572</b>	<b>8,973</b>	<b>179,763</b>	<b>20.03</b>

### REMARKS:

New Bus shelters were purchased and an aggressive advertising campaign was put in place.

## Port Hope Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2008					
Adults	\$2.00		\$50.00		18-64 years of age
Children	\$1.50		\$30.00		under 4 years of age
Students	\$1.50		\$30.00		4-17 years of age
Seniors	\$1.50		\$30.00		65+ years of age
Other: Inter-municipal shuttle	\$2.00				Flat rate fee

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		2.0		2	2	<b>Internal Combustion</b>
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		2.0		<b>3</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres		179,763	179,763	<b>FINANCIAL</b>		
Total Vehicle Kilometres		179,763	179,763	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	15%	17%
Revenue Vehicle Hours		8,973	8,973	Municipal Operating Contribution / Capita	\$29.97	\$27.39
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.93	\$7.46
Total Vehicle Hours		8,973	8,973	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.43	\$1.57
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.36	\$9.02
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips		16,923	38,894	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$57.36	\$60.90
Concession Fare Trips		38,085	21,678	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	4.00	4.41
Child Passenger Trips		3,037	4,224	Reg. Serv. Pass. / Rev. Veh. Hr.	6.13	6.75
Student Passenger Trips		7,636	9,164	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips		5,203	8,290	Rev. Veh. Hrs. / Capita	0.65	0.65
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>55,008</b>	<b>60,572</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	20.03	20.03
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$473,052	\$513,294	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles			\$4,447	Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses		\$41,668	\$28,706			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$514,720</b>	<b>\$546,447</b>			
Debt Service Payment						
Total Operating Expenses		\$543,948	\$546,447			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$78,588</b>	<b>\$94,855</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$78,588</b>	<b>\$94,855</b>			
Total Revenues		\$78,588	\$94,855			
<b>NET DIRECT OPERATING COST</b>		<b>\$436,132</b>	<b>\$451,592</b>			
<b>NET OPERATING COST</b>		<b>\$465,360</b>	<b>\$451,592</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$53,262	\$75,000			
Municipal Operating Contribution		\$412,098	\$376,592			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$10,800</b>	<b>\$150,125</b>			
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>		<b>\$10,800</b>	<b>\$150,125</b>			
Federal Capital Contribution						
Provincial Capital Contribution			\$59,261			
Municipal Capital Contribution		\$10,800	\$90,864			
Other Capital Contributions						

## Quinte Access (Quinte West)

Transit Contact: Nadyne Mattis  
Director of Operations

Statistical Contact: Shelly Ackers  
Administrator

Phone: 613-392-9640 Fax: 613-392-3872

Email: sackers@bellnet.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	15/09/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Quinte West - Trenton Ward	▪ Ridership (revenue passengers):	30,573
▪ Municipal Population:	42,700	▪ Total Operating Revenues:	\$53,944
▪ Service Area Population:	19,500	▪ Total Direct Operating Expenses:	\$254,827
▪ Service Area Size:	35.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Private Non-Profit	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 1930	Friday 0600 - 1930	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 1930	Saturday 0900 - 1630	▪ Number of Fixed Routes:	2
Wednesday 0600 - 1930	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0600 - 1930	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	4	4	- Diesel: 57,442 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES	4	4	- Other:
▪ Union Affiliations:	Non Union (Operators)		
	Non Union (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	30,573	100.00%	7,407	100.00%	172,701	100.00%	23.32
<b>TOTAL</b>	<b>30,573</b>		<b>7,407</b>		<b>172,701</b>		<b>23.32</b>

## Quinte Access (Quinte West)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/06/2009					
Adults	\$2.00		\$30.00		
Children	\$1.50		\$25.00		Preschooler - Free
Students	\$1.50		\$25.00		
Seniors	\$1.50		\$25.00		
Other: Registrant	\$1.50		\$25.00		Registered w/ Specialized Service

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		3.3		2	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		3.3		<b>3</b>

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	151,374	172,701
Total Vehicle Kilometres	163,092	176,122
Revenue Vehicle Hours	7,282	7,407
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	7,907	7,847
Operators Paid Hours	8,142	9,689
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	9,702	9,923

### PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>24,258</b>	<b>30,573</b>
Regular Service Passenger-Kms	121,290	152,865
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$161,544	\$161,162
Fuel/Energy Exp. for Vehicles	\$37,598	\$47,140
Vehicle Maintenance Expenses	\$28,433	\$25,514
Plant Maintenance Expenses		
General/Administration Expenses	\$27,338	\$21,011
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$254,913</b>	<b>\$254,827</b>
Debt Service Payment		
Total Operating Expenses	\$254,913	\$255,913

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$46,538</b>	<b>\$49,124</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$46,538</b>	<b>\$53,944</b>
Total Revenues	\$46,538	\$53,944
<b>NET DIRECT OPERATING COST</b>	<b>\$208,375</b>	<b>\$200,883</b>
<b>NET OPERATING COST</b>	<b>\$208,375</b>	<b>\$201,969</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$133,375	\$126,969
Municipal Operating Contribution	\$75,000	\$75,000
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$273,838</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$273,838</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$127,007
Municipal Capital Contribution	\$71,831
Other Capital Contributions	\$75,000

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	18%	21%
Municipal Operating Contribution / Capita	\$3.85	\$3.85
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.59	\$6.57

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.92	\$1.61
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$10.51	\$8.34
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$32.24	\$32.47
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	1.24	1.57
Reg. Serv. Pass. / Rev. Veh. Hr.	3.33	4.13

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.37	0.38
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.79	23.32
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.89	0.76
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### TOP WAGE RATES

Operators	\$14.85	\$15.15
Mechanics		

## Russell

Transit Contact: Melany Chretien  
Communication and Marketing Officer

Statistical Contact: Claudette Landry  
Treasurer and Interim Director of Finances  
Phone: 613-443-3066 x2342 Fax: 613-443-1042  
Email: melanychretien@russell.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/11/2008	▪ Adult Cash Fare:	\$10.00
▪ Serves:	Township of Russell	▪ Ridership (revenue passengers):	61,046
▪ Municipal Population:	13,883	▪ Total Operating Revenues:	\$411,552
▪ Service Area Population:	13,883	▪ Total Direct Operating Expenses:	\$586,261
▪ Service Area Size:	198.6 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with Bergeron Autobus Bus Lines	- Standard Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday 0550 - 1745	Friday 0550 - 1745	▪ Percentage of accessible transit fleet:	
Tuesday 0550 - 1745	Saturday N/A	▪ Number of Fixed Routes:	4
Wednesday 0550 - 1745	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0550 - 1745	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	61,046 100.00%	0 0.00%	0 0.00%	
<b>TOTAL</b>	<b>61,046</b>	<b>0</b>	<b>0</b>	<b>0.00</b>

# Russell

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Pass with OC Transpo	Criteria
01/01/2009					
Adults	\$10.00	\$6.50	\$195.00	\$203.00	Semi -Coach
Children					
Students					
Seniors					
Other: Adult	\$10.00	\$7.00	\$225.00	\$233.00	Coach

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		4		8.0	4	4	<b>Internal Combustion</b> - Diesel 4 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							<b>Electric</b> - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>4</b>			<b>4</b>	<b>4</b>	
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		8.0		<b>TOTAL</b> 4

VEHICLE KILOMETRES AND HOURS	2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres			<b>FINANCIAL</b>		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	69%	70%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$4.28	\$3.77
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.19	\$2.86
Total Vehicle Hours			<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$11.35	\$6.74
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$16.82	\$9.60
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	34,466	61,046	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips			<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	2.48	4.40
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.		
<i>Student Passenger Trips</i>			<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>			Rev. Veh. Hrs. / Capita		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>34,466</b>	<b>61,046</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$567,693	\$580,374	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses	\$9,504	\$118			
General/Administration Expenses	\$2,452	\$5,769			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$579,649</b>	<b>\$586,261</b>			
Debt Service Payment					
Total Operating Expenses	\$579,649	\$586,261			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$391,084</b>	<b>\$411,552</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$400,684</b>	<b>\$411,552</b>			
Total Revenues	\$400,684	\$411,552			
<b>NET DIRECT OPERATING COST</b>	<b>\$178,965</b>	<b>\$174,709</b>			
<b>NET OPERATING COST</b>	<b>\$178,965</b>	<b>\$174,709</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$119,568	\$122,422			
Municipal Operating Contribution	\$59,397	\$52,287			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>					
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## Sarnia Transit

Transit Contact: Jim Stevens  
Director of Transit

Statistical Contact: Jim Stevens  
Director of Transit

Phone: 519-336-3271 Fax: 519-336-3361

Email: jim.stevens@sarnia.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/04/1974	▪ Adult Cash Fare:	\$2.25	
▪ Serves:	Sarnia & Point Edward	▪ Ridership (revenue passengers):	1,107,614	
▪ Municipal Population:	71,919	▪ Total Operating Revenues:	\$1,460,727	
▪ Service Area Population:	71,919	▪ Total Direct Operating Expenses:	\$4,445,141	
▪ Service Area Size:	167.3 square kilometres	▪ Active Vehicles:	24	
▪ Service provided by:	Municipal Department	- Small Community Buses	5	
		- Standard Buses	19	
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	83.33%	
Monday 0630 - 2245	Friday 0630 - 2245	▪ Percentage of accessible transit fleet:	83.33%	
Tuesday 0630 - 2245	Saturday 0800 - 2245			
Wednesday 0630 - 2245	Sunday 0830 - 1815	▪ Number of Fixed Routes:	13	
Thursday 0630 - 2245	Holidays N/A	▪ Number of Accessible Routes:	0	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	▪ Energy Consumption:	
Operators	33	6	- Diesel:	592,362 litres
Other Transportation Operations			- Biodiesel B5:	
Vehicle Mechanics	4		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	5		- Biodiesel - Other:	
Plant and Other Maintenance			- Natural Gas:	
General and Administration	7		- Electricity:	
TOTAL EMPLOYEES	49	6	- Other:	
▪ Union Affiliations:	CAW 456 (Operators)			
	CAW 456 (Mechanics)			
	CUPE 3690 (Office)			

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,233,317 100.00%	0 0.00%	1,305,232 100.00%	
<b>TOTAL</b>	<b>1,233,317</b>	<b>0</b>	<b>1,305,232</b>	<b>0.00</b>

### REMARKS:

The data for Sarnia Transit also includes the regular transit service for the City of Point Edward. In 2010, they provided 21,614 passenger trips. The 2010 contract revenue was \$190,518 and its passenger revenue was \$34,647.



## Sarnia Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
01/01/2010					
Adults	\$2.25	\$2.00	\$60.00		
Children					5 & under free
Students	\$2.25	\$2.00	\$60.00	\$135/5-month	6-18yrs; Elementary and High School
Seniors	\$2.25	\$2.00	\$60.00		65+
Other: Student				\$150/4-month	College

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	20	4	8.4	27.5	15	10	<b>Internal Combustion</b>
Commuter Rail							- Diesel 24
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>20</b>	<b>4</b>			<b>15</b>	<b>10</b>	<b>TOTAL 24</b>
Total Low-Floor Bus (30'-60')	9		Average Bus Age (years)		11.6		

VEHICLE KILOMETRES AND HOURS	2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres	1,305,716	1,305,232	<b>FINANCIAL</b>		
Total Vehicle Kilometres	1,394,147	1,392,682	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	29%	33%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$38.32	\$38.04
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.06	\$2.69
Total Vehicle Hours			<b>AVERAGE FARE</b>		
Operators Paid Hours	76,128	76,128	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.13	\$1.20
Vehicle Mechanics Paid Hours	8,320	8,320	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	109,408	109,408	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.28	\$4.01
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips			<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	14.89	15.40
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.		
<i>Student Passenger Trips</i>			<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>			Rev. Veh. Hrs. / Capita		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,063,124</b>	<b>1,107,614</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	16,691,047	17,389,540	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips	14,665	13,854	<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$2,752,475	\$2,553,744	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$442,671	\$516,506	Operators	\$22.36	\$23.03
Vehicle Maintenance Expenses	\$571,585	\$596,410	Mechanics	\$26.06	\$26.84
Plant Maintenance Expenses	\$170,121	\$156,163			
General/Administration Expenses	\$610,332	\$622,318			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$4,547,184</b>	<b>\$4,445,141</b>			
Debt Service Payment	\$197,844	\$198,783			
Total Operating Expenses	\$4,807,833	\$4,706,729			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,204,202</b>	<b>\$1,333,809</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,298,681</b>	<b>\$1,460,727</b>			
Total Revenues	\$1,520,137	\$1,706,274			
<b>NET DIRECT OPERATING COST</b>	<b>\$3,248,503</b>	<b>\$2,984,414</b>			
<b>NET OPERATING COST</b>	<b>\$3,287,696</b>	<b>\$3,000,455</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$550,615	\$264,395			
Municipal Operating Contribution	\$2,737,082	\$2,736,060			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$128,797</b>	<b>\$1,663,998</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>	<b>\$128,797</b>	<b>\$1,663,998</b>			
Federal Capital Contribution					
Provincial Capital Contribution	\$110,946	\$1,066,718			
Municipal Capital Contribution	\$17,851	\$597,280			
Other Capital Contributions					

## Sault Ste Marie Transit

Transit Contact: Don Scott  
Manager Transit/Parking

Statistical Contact: Sam Piraino  
Area Coordinator Transit/Parking Operations  
Phone: 705-759-5434 Fax: 705-759-5834  
Email: s.piraino@cityssm.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/11/1941	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Sault Ste Marie	▪ Ridership (revenue passengers):	1,962,881
▪ Municipal Population:	74,000	▪ Total Operating Revenues:	\$2,222,812
▪ Service Area Population:	69,900	▪ Total Direct Operating Expenses:	\$7,933,546
▪ Service Area Size:	223.5 square kilometres	▪ Active Vehicles:	30
▪ Service provided by:	Municipal Department	- Small Community Buses	1
		- Standard Buses	29
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	73.33%
Monday 0525 - 0030	Friday 0525 - 0030	▪ Percentage of accessible transit fleet:	73.33%
Tuesday 0525 - 0030	Saturday 0530 - 0030		
Wednesday 0525 - 0030	Sunday 0530 - 0030	▪ Number of Fixed Routes:	10
Thursday 0525 - 0030	Holidays 0530 - 0030	▪ Number of Accessible Routes:	10
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	▪ Energy Consumption:
Operators	54		- Diesel:
Other Transportation Operations	3	1	- Biodiesel B5:
Vehicle Mechanics	9		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	3		- Biodiesel - Other:
Plant and Other Maintenance	2	2	- Natural Gas:
General and Administration	3	2	- Electricity:
TOTAL EMPLOYEES	74	5	- Other:
▪ Union Affiliations:	ATU 1767 (Operators)		
	USWA 2251 (Mechanics)		
	CUPE 67 (Office)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,154,569 100.00%	83,063 100.00%	1,769,428 100.00%	21.30
<b>TOTAL</b>	<b>2,154,569</b>	<b>83,063</b>	<b>1,769,428</b>	<b>21.30</b>

## Sault Ste Marie Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2009					
Adults	\$2.00	\$1.75	\$56.00		
Children	\$2.00	\$1.75	\$46.00		
Students	\$2.00	\$1.75	\$56.00		
Seniors	\$2.00	\$1.30	\$46.00		
Other: Youth	\$1.00		\$10.00		13 to 18 years of age

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	22	8	12.6	19.3	17	16	<b>Internal Combustion</b>
Commuter Rail							- Diesel 30
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>22</b>	<b>8</b>			<b>17</b>	<b>16</b>	<b>TOTAL 30</b>
Total Low-Floor Bus (30'-60')	15		Average Bus Age (years)		14.4		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	1,781,840	1,769,428
Total Vehicle Kilometres	1,794,183	1,778,444
Revenue Vehicle Hours	82,916	83,063
Auxiliary Revenue Vehicle Hours	955	790
Total Vehicle Hours	83,871	83,853
Operators Paid Hours	107,619	103,763
Vehicle Mechanics Paid Hours	19,794	19,275
Total Employee Paid Hours	153,997	144,742

### PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
<i>Concession Fare Trips Details:</i>
<i>Child Passenger Trips</i>
<i>Student Passenger Trips</i>
<i>Senior Passenger Trips</i>

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,904,180</b>	<b>1,962,881</b>
Regular Service Passenger-Kms	8,568,810	8,832,964
Auxiliary Service Passenger Trips	13,557	12,214

### OPERATING EXPENSES

Transportation Operations Expenses	\$3,776,542	\$3,870,642
Fuel/Energy Exp. for Vehicles	\$916,511	\$1,239,385
Vehicle Maintenance Expenses	\$1,497,452	\$1,629,776
Plant Maintenance Expenses	\$522,082	\$503,669
General/Administration Expenses	\$690,129	\$690,074
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$7,402,716</b>	<b>\$7,933,546</b>
Debt Service Payment		
Total Operating Expenses	\$7,402,716	\$7,933,546

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$2,197,947</b>	<b>\$2,151,356</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,287,982</b>	<b>\$2,222,812</b>
Total Revenues	\$2,295,182	\$2,222,812
<b>NET DIRECT OPERATING COST</b>	<b>\$5,114,734</b>	<b>\$5,710,734</b>
<b>NET OPERATING COST</b>	<b>\$5,107,534</b>	<b>\$5,710,734</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$1,163,723	\$1,207,099
Municipal Operating Contribution	\$3,943,811	\$4,503,635
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$350,406</b>	<b>\$796,623</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$350,406</b>	<b>\$796,623</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$343,055	\$488,981
Municipal Capital Contribution	\$7,351	\$307,642
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	28%
Municipal Operating Contribution / Capita	\$56.42	\$64.43
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.69	\$2.91
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.15	\$1.10
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.89	\$4.04
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$88.26	\$94.61
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	27.24	28.08
Reg. Serv. Pass. / Rev. Veh. Hr.	22.97	23.63
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.19	1.19
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.49	21.30
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.78	0.81
<b>TOP WAGE RATES</b>		
Operators	\$21.66	\$22.20
Mechanics	\$25.01	\$25.64

# St. Catharines Transit

Transit Contact: Dave Sherlock  
General Manager

Statistical Contact: Graham Morrison  
Manager of Finance and Administration  
Phone: 905-685-4228 x 227 Fax: 905-685-4050  
Email: gmorrison@yourbus.com

## SYSTEM HIGHLIGHTS:

▪ System established:	01/09/1961	▪ Adult Cash Fare:	\$2.50
▪ Serves:	St. Catharines, Thorold	▪ Ridership (revenue passengers):	5,334,220
▪ Municipal Population:	150,000	▪ Total Operating Revenues:	\$7,667,474
▪ Service Area Population:	150,000	▪ Total Direct Operating Expenses:	\$13,661,335
▪ Service Area Size:	179.1 square kilometres	▪ Active Vehicles:	63
▪ Service provided by:	Transit Commission	- Standard Buses	63
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	92.06%
Monday 6:00 - 24:00	Friday 6:00 - 24:00	▪ Percentage of accessible transit fleet:	92.06%
Tuesday 6:00 - 24:00	Saturday 6:00 - 24:00	▪ Number of Fixed Routes:	20
Wednesday 6:00 - 24:00	Sunday 10:45 - 6:45	▪ Number of Accessible Routes:	19
Thursday 6:00 - 24:00	Holidays 10:45 - 6:45	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 2,070,424 litres
Operators	85	10	- Biodiesel B5:
Other Transportation Operations	6		- Biodiesel B20:
Vehicle Mechanics	9		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	10	2	- Natural Gas:
Plant and Other Maintenance	2		- Electricity:
General and Administration	7	2	- Other:
TOTAL EMPLOYEES	119	14	
▪ Union Affiliations:	ATU 846 (Operators)		
	ATU 846 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	5,334,220 100.00%	150,687 100.00%	3,474,246 100.00%	23.06
<b>TOTAL</b>	<b>5,334,220</b>	<b>150,687</b>	<b>3,474,246</b>	<b>23.06</b>

## REMARKS:

\* The data for St. Catharines also included the regular transit service for the City of Thorold. In 2010, they provided 309,807 passenger trips. The 2010 contract revenue was \$455,334 and its passenger revenue was \$377,848.

## St. Catharines Transit

### FARE STRUCTURE

Effective Date:	01/04/2007	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
Adults	\$2.50		\$80.00		
Children	\$1.75		\$50.00		Up to Gr 8
Students	\$2.50		\$50.00		Sec School
Seniors	\$2.50		\$50.00		65+
Other: Student				\$290/month	Post-Secondary

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	58	5	4.4	18.6	53	35	<b>Internal Combustion</b>
Commuter Rail							- Diesel 63
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>58</b>	<b>5</b>			<b>53</b>	<b>35</b>	<b>TOTAL 63</b>
Total Low-Floor Bus (30'-60')	58		Average Bus Age (years)		5.5		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	3,455,450	3,474,246
Total Vehicle Kilometres	3,567,825	3,585,481
Revenue Vehicle Hours	149,600	150,687
Auxiliary Revenue Vehicle Hours	1,201	1,156
Total Vehicle Hours	154,429	155,471
Operators Paid Hours	195,966	203,437
Vehicle Mechanics Paid Hours	20,660	19,834
Total Employee Paid Hours	270,093	278,473

### PASSENGER DATA

Adult Passenger Trips	1,605,324	1,667,647
Concession Fare Trips	3,631,093	3,666,572
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	8,000	7,035
Student Passenger Trips	3,383,885	3,422,343
Senior Passenger Trips	239,208	237,194

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	45,033,186	45,874,292
Auxiliary Service Passenger Trips	4,890	4,201

### OPERATING EXPENSES

Transportation Operations Expenses	\$7,575,626	\$7,542,692
Fuel/Energy Exp. for Vehicles	\$1,700,029	\$1,792,026
Vehicle Maintenance Expenses	\$2,492,998	\$2,717,106
Plant Maintenance Expenses	\$736,727	\$740,628
General/Administration Expenses	\$905,833	\$868,884
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$13,411,213</b>	<b>\$13,661,335</b>
Debt Service Payment		
Total Operating Expenses	\$13,411,213	\$13,661,335

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$7,033,939</b>	<b>\$7,426,786</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$7,262,583</b>	<b>\$7,667,474</b>
Total Revenues	\$7,935,906	\$8,245,517
<b>NET DIRECT OPERATING COST</b>	<b>\$6,148,630</b>	<b>\$5,993,861</b>
<b>NET OPERATING COST</b>	<b>\$5,475,307</b>	<b>\$5,415,818</b>
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$5,475,307	\$5,415,818
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$3,694,255</b>	<b>\$4,209,560</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$3,694,255</b>	<b>\$4,209,560</b>
Federal Capital Contribution	\$19,209	
Provincial Capital Contribution	\$3,483,711	\$3,876,538
Municipal Capital Contribution	\$191,335	\$333,022
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	54%	56%
Municipal Operating Contribution / Capita	\$36.50	\$36.11
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.17	\$1.12

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.34	\$1.39
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.56	\$2.56
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$86.84	\$87.87
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	34.91	35.56
Reg. Serv. Pass. / Rev. Veh. Hr.	35.00	35.40

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.00	1.00
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.10	23.06
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.75
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### TOP WAGE RATES

Operators	\$24.05	\$24.65
Mechanics	\$28.95	\$29.67

## St. Thomas Transit

Transit Contact: Dave White  
Supervisor of Roads and Transportation

Statistical Contact: Dave White  
Supervisor of Roads and Transportation

Phone: 519-631-0368 x5130 Fax: 519-631-5542

Email: dwhite@city.st-thomas.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.50
▪ Serves:	Corporation of City of St. Thomas	▪ Ridership (revenue passengers):	284,163
▪ Municipal Population:	36,000	▪ Total Operating Revenues:	\$282,172
▪ Service Area Population:	36,000	▪ Total Direct Operating Expenses:	\$1,193,146
▪ Service Area Size:	35.7 square kilometres	▪ Active Vehicles:	9
▪ Service provided by:	Municipal Department, under contract with Aboutown Transit	- Small Community Buses	9
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0715 - 1845	Friday 0715 - 1845	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0715 - 1845	Saturday 0915 - 1845	▪ Number of Fixed Routes:	5
Wednesday 0715 - 1845	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0715 - 1845	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	284,163 100.00%	17,085 100.00%	387,474 100.00%	22.68
<b>TOTAL</b>	<b>284,163</b>	<b>17,085</b>	<b>387,474</b>	<b>22.68</b>

# St. Thomas Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2007					
Adults	\$2.50	\$2.00	\$60.00		
Children	\$2.50	\$1.50	\$50.00		Child over 5
Students	\$2.50	\$1.50	\$50.00		
Seniors	\$2.50	\$1.50	\$50.00		

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	9		3.0		5	5	Internal Combustion
Commuter Rail							- Diesel 9
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>9</b>	<b>0</b>			<b>5</b>	<b>5</b>	- Battery
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		3.0		- Fuel Cell
							<b>TOTAL 9</b>

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres		387,474	387,474	<b>FINANCIAL</b>			
Total Vehicle Kilometres		387,474	387,474	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		27%	24%
Revenue Vehicle Hours		17,085	17,085	Municipal Operating Contribution / Capita		\$18.47	\$19.81
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.88	\$3.21
Total Vehicle Hours		17,085	17,085	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.04	\$0.99
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.93	\$4.20
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$67.14	\$69.84
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		8.12	7.89
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		17.10	16.63
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.47	0.47
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>292,206</b>	<b>284,163</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		22.68	22.68
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$992,591	\$1,032,943	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses		\$149,053	\$154,291	Mechanics			
Plant Maintenance Expenses		\$327	\$2,275				
General/Administration Expenses		\$5,125	\$3,637				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$1,147,096</b>	<b>\$1,193,146</b>				
Debt Service Payment							
Total Operating Expenses		\$1,147,096	\$1,193,146				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$304,112</b>	<b>\$282,172</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$304,112</b>	<b>\$282,172</b>				
Total Revenues		\$314,312	\$296,184				
<b>NET DIRECT OPERATING COST</b>		<b>\$842,984</b>	<b>\$910,975</b>				
<b>NET OPERATING COST</b>		<b>\$832,784</b>	<b>\$896,963</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$167,819	\$184,005				
Municipal Operating Contribution		\$664,965	\$712,986				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$96,005</b>					
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$96,005</b>					
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution		\$96,005					
Other Capital Contributions							

## Stratford Transit

Transit Contact: Michael D. Dack  
Transit Manager

Statistical Contact: Michael D. Dack  
Transit Manager

Phone: 519-271-0250 x340 Fax: 519-271-9488

Email: mdack@city.stratford.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Stratford	▪ Ridership (revenue passengers):	593,323
▪ Municipal Population:	32,000	▪ Total Operating Revenues:	\$823,675
▪ Service Area Population:	32,000	▪ Total Direct Operating Expenses:	\$2,062,022
▪ Service Area Size:	25.9 square kilometres	▪ Active Vehicles:	14
▪ Service provided by:	Municipal Department	- Standard Buses	14
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	64.29%
Monday 0600 - 2200	Friday 0600 - 2200	▪ Percentage of accessible transit fleet:	64.29%
Tuesday 0600 - 2200	Saturday 0600 - 2000	▪ Number of Fixed Routes:	6
Wednesday 0600 - 2200	Sunday N/A	▪ Number of Accessible Routes:	6
Thursday 0600 - 2200	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	14	8	- Diesel: 340,380 litres
Other Transportation Operations	1		- Biodiesel B5:
Vehicle Mechanics	2		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	1		- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	1		- Electricity:
TOTAL EMPLOYEES	19	8	- Other:
▪ Union Affiliations:	IBEW 636 (Operators)		
	IBEW 636 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	593,323	100.00%	29,328	100.00%	572,398	100.00%	19.52
<b>TOTAL</b>	<b>593,323</b>		<b>29,328</b>		<b>572,398</b>		<b>19.52</b>



# Stratford Transit

## FARE STRUCTURE

Effective Date:	18/10/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.50	\$2.25	\$55.00		
Children		\$2.25	\$2.00	\$45.00		5-13 years; under 5 free
Students		\$2.25	\$2.00	\$45.00		14-19 years, student card
Seniors		\$2.25	\$2.00	\$45.00		
Other: ODSP, Ontario Works		\$2.25	\$2.00	\$45.00		

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	9	5	5.0	22.0	10	6	<b>Internal Combustion</b>
Commuter Rail							- Diesel 14
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>9</b>	<b>5</b>			<b>10</b>	<b>6</b>	- Battery
Total Low-Floor Bus (30'-60')	9		Average Bus Age (years)		11.1		- Fuel Cell
							<b>TOTAL 14</b>

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	567,032	572,398
Total Vehicle Kilometres	567,032	572,398
Revenue Vehicle Hours	29,328	29,328
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	29,328	29,328

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	579,148	593,323
Auxiliary Service Passenger Trips		3,263,277

## OPERATING EXPENSES

Transportation Operations Expenses	\$1,428,587	\$1,613,458
Fuel/Energy Exp. for Vehicles	\$202,676	\$266,742
Vehicle Maintenance Expenses	\$268,496	\$91,445
Plant Maintenance Expenses	\$45,412	\$59,867
General/Administration Expenses	\$130,982	\$30,510
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$2,076,152</b>	<b>\$2,062,022</b>
Debt Service Payment		
Total Operating Expenses	\$2,076,152	\$2,062,022

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$733,971	\$808,509
<b>TOTAL OPERATING REVENUES</b>	<b>\$754,490</b>	<b>\$823,675</b>
Total Revenues	\$754,490	\$823,675
<b>NET DIRECT OPERATING COST</b>	<b>\$1,321,662</b>	<b>\$1,238,347</b>
<b>NET OPERATING COST</b>	<b>\$1,321,662</b>	<b>\$1,238,347</b>

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$131,658</b>	<b>\$621,855</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$131,658</b>	<b>\$621,856</b>
Federal Capital Contribution		\$154,532
Provincial Capital Contribution	\$114,002	\$466,501
Municipal Capital Contribution	\$17,656	\$823
Other Capital Contributions		

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	36%	40%
Municipal Operating Contribution / Capita	\$41.30	\$38.70
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.28	\$2.09

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.27	\$1.36
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.58	\$3.48
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$70.79	\$70.31
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	18.10	18.54
Reg. Serv. Pass. / Rev. Veh. Hr.	19.75	20.23

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.92	0.92
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	19.33	19.52
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators	\$23.68	\$24.89
Mechanics	\$26.29	\$28.45

## Greater Sudbury Transit

Transit Contact: Roger Sauve  
Director Transit Services

Statistical Contact: Jody McIvor  
Administration Clerk  
Phone: 705-674-4455 x3007 Fax: 705-560-4571  
Email: jody.mcivor@sudbury.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1972	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Greater Sudbury	▪ Ridership (revenue passengers):	4,265,928
▪ Municipal Population:	160,000	▪ Total Operating Revenues:	\$6,614,659
▪ Service Area Population:	129,600	▪ Total Direct Operating Expenses:	\$16,527,330
▪ Service Area Size:	3,627.0 square kilometres	▪ Active Vehicles:	60
▪ Service provided by:	Municipal Department	- Small Community Buses	1
		- Standard Buses	59
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	91.67%
		▪ Percentage of accessible transit fleet:	91.67%
		▪ Number of Fixed Routes:	44
		▪ Number of Accessible Routes:	26
		▪ Energy Consumption:	
		- Diesel:	2,317,930 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
		Full-time	Part-time
Operators		74	38
Other Transportation Operations		4	2
Vehicle Mechanics		8	
Other Vehicle Maintenance and Servicing		9	4
Plant and Other Maintenance			
General and Administration		12	2
TOTAL EMPLOYEES		107	46
▪ Union Affiliations:			
	CUPE 4705 (Operators)		
	CUPE 4705 (Mechanics)		
	CUPE 4705 (Clerical)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,265,928 100.00%	161,292 100.00%	3,959,100 100.00%	24.55
<b>TOTAL</b>	<b>4,265,928</b>	<b>161,292</b>	<b>3,959,100</b>	<b>24.55</b>

# Greater Sudbury Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/03/2010					
Adults	\$2.50	\$1.95	\$72.00		
Children	\$1.95	\$1.45			from 5 yrs to 60" tall
Students	\$2.50	\$1.95	\$66.00		
Seniors	\$1.95	\$1.45	\$44.00		55 or older with \$20 annual pass
Other: Persons with disabilities	\$1.95	\$1.45	\$44.00		with \$20 annual pass

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	55	5	5.6	13.2	47	30	<b>Internal Combustion</b>
Commuter Rail							- Diesel 60
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>55</b>	<b>5</b>			<b>47</b>	<b>30</b>	<b>TOTAL 60</b>
Total Low-Floor Bus (30'-60')	55		Average Bus Age (years)		6.2		

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS		2009	2010
Revenue Vehicle Kilometres		4,175,617	3,959,100	<b>FINANCIAL</b>			
Total Vehicle Kilometres		4,204,964	3,986,398	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		36%	40%
Revenue Vehicle Hours		161,292	161,292	Municipal Operating Contribution / Capita		\$68.28	\$61.77
Auxiliary Revenue Vehicle Hours		807	783	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.49	\$2.32
Total Vehicle Hours		162,099	162,075	<b>AVERAGE FARE</b>			
Operators Paid Hours		231,270	216,185	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.36	\$1.51
Vehicle Mechanics Paid Hours		18,570	16,871	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		308,961	291,085	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.89	\$3.87
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$101.88	\$101.97
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		32.79	32.92
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		26.35	26.45
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		1.24	1.24
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>4,250,142</b>	<b>4,265,928</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		25.89	24.55
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.70	0.75
Transportation Operations Expenses		\$8,798,428	\$8,939,879	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$1,986,060	\$2,108,570	Operators		\$24.10	\$24.70
Vehicle Maintenance Expenses		\$2,786,872	\$2,623,519	Mechanics		\$28.41	\$28.58
Plant Maintenance Expenses		\$1,043,952	\$991,345				
General/Administration Expenses		\$1,899,752	\$1,864,017				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$16,515,064</b>	<b>\$16,527,330</b>				
Debt Service Payment							
Total Operating Expenses		\$16,515,064	\$16,527,330				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$5,800,062</b>	<b>\$6,448,910</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$5,943,667</b>	<b>\$6,614,659</b>				
Total Revenues		\$5,988,485	\$6,709,562				
<b>NET DIRECT OPERATING COST</b>		<b>\$10,571,397</b>	<b>\$9,912,671</b>				
<b>NET OPERATING COST</b>		<b>\$10,526,579</b>	<b>\$9,817,768</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$1,677,289	\$1,812,992				
Municipal Operating Contribution		\$8,849,290	\$8,004,776				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$3,057,392</b>	<b>\$7,378,937</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$2,976,556</b>	<b>\$6,350,583</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$2,744,162	\$3,509,934				
Municipal Capital Contribution		\$232,394	\$2,840,649				
Other Capital Contributions							

## Tecumseh

Transit Contact: Chad Jeffery  
Manager, Planning Services / Senior Planner

Statistical Contact: Enrico De Cecco  
Junior Planner

Phone: 519-775-2184 Fax: 519-735-6712

Email: edececco@tecumseh.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	21/12/2009	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Tecumseh, (with 1 stop in City of Windsor)	▪ Ridership (revenue passengers):	9,209
▪ Municipal Population:	24,330	▪ Total Operating Revenues:	\$9,998
▪ Service Area Population:	17,274	▪ Total Direct Operating Expenses:	\$281,030
▪ Service Area Size:	12.5 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 1800	Friday 0600 - 1800	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 1800	Saturday 0600 - 1800	▪ Number of Fixed Routes:	1
Wednesday 0600 - 1800	Sunday N/A	▪ Number of Accessible Routes:	1
Thursday 0600 - 1800	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	9,209 100.00%	3,600 100.00%	99,096 100.00%	27.53
<b>TOTAL</b>	<b>9,209</b>	<b>3,600</b>	<b>99,096</b>	<b>27.53</b>

### REMARKS:

Tecumseh Transit Service (TTS) started their service in December 2009. It has one stop in City of Windsor. Free service for veterans, blind persons and persons accompanying a disabled rider.

## Tecumseh

### FARE STRUCTURE

Effective Date:	20/01/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other 6 & 12 month pass	Criteria
Adults		\$2.00		\$35.00	\$175 / \$350	
Children						Under 5 free
Students		\$1.00		\$25.00	\$125 / \$250	Valid studen ID
Seniors		\$1.50		\$30.00	\$150 / \$300	55 and over
Other: Veterans/Blind						Valid ID

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		4.5		1	1	<b>Internal Combustion</b>
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>0</b>			<b>1</b>	<b>1</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		4.5		<b>2</b>

VEHICLE KILOMETRES AND HOURS	2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres		99,096	<b>FINANCIAL</b>		
Total Vehicle Kilometres		99,096	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		4%
Revenue Vehicle Hours		3,600	Municipal Operating Contribution / Capita		\$7.75
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		\$29.43
Total Vehicle Hours		3,600	<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.09
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$30.52
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips		4,144	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$78.06
Concession Fare Trips		5,065	<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita		0.53
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.		2.56
<i>Student Passenger Trips</i>		2,763	<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>		2,026	Rev. Veh. Hrs. / Capita		0.21
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>9,209</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.		27.53
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$192,916	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses		\$11,923	Mechanics		
Plant Maintenance Expenses		\$1,620			
General/Administration Expenses		\$74,571			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$281,030</b>			
Debt Service Payment					
Total Operating Expenses		\$281,030			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$9,998</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$9,998</b>			
Total Revenues		\$9,998			
<b>NET DIRECT OPERATING COST</b>		<b>\$271,032</b>			
<b>NET OPERATING COST</b>		<b>\$271,032</b>			
Federal Operating Contribution					
Provincial Operating Contribution		\$137,235			
Municipal Operating Contribution		\$133,797			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$96,984</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>		<b>\$96,984</b>			
Federal Capital Contribution					
Provincial Capital Contribution		\$67,500			
Municipal Capital Contribution		\$29,484			
Other Capital Contributions					

## Tri Town Transit (Temiskaming Shores)

Transit Contact: Suzanne M. Weiss  
City Clerk

Statistical Contact: Suzanne M. Weiss  
City Clerk

Phone: 705-672-3363 Fax: 705-672-3200

Email: sweiss@temiskamingshores.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Cobalt, Temiskaming Shores	▪ Ridership (revenue passengers):	88,724
▪ Municipal Population:	11,228	▪ Total Operating Revenues:	\$199,629
▪ Service Area Population:	11,228	▪ Total Direct Operating Expenses:	\$357,480
▪ Service Area Size:	182.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Stock Transportation	- Standard Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	
Monday	0700 - 2220	▪ Percentage of accessible transit fleet:	
Tuesday	0700 - 2220	▪ Number of Fixed Routes:	2
Wednesday	0700 - 2220	▪ Number of Accessible Routes:	0
Thursday	0700 - 2220	▪ Energy Consumption:	
Friday	0700 - 2400	- Diesel:	68,500 litres
Saturday	0800 - 1820	- Biodiesel B5:	
Sunday	N/A	- Biodiesel B20:	
Holidays	N/A	- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	5		
Other Transportation Operations	1		
Vehicle Mechanics	2		
Other Vehicle Maintenance and Servicing	1		
Plant and Other Maintenance	1		
General and Administration	4		
TOTAL EMPLOYEES	14		
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	88,724 100.00%	7,435 100.00%	237,796 100.00%	31.98
<b>TOTAL</b>	<b>88,724</b>	<b>7,435</b>	<b>237,796</b>	<b>31.98</b>

### REMARKS:

Contractor retained farebox revenue.

## Tri Town Transit (Temiskaming Shores)

### FARE STRUCTURE

Effective Date:	20/10/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.50	\$2.25			Age 12 to 54
Children		\$2.00	\$1.80			Age 6 to 11
Students						
Seniors		\$2.00	\$1.80			Age 55 or older

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		3		8.3	2	2	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>3</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	0						- Fuel Cell
			Average Bus Age (years)		8.3		<b>TOTAL</b>
							<b>3</b>

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	237,796	237,796
Total Vehicle Kilometres	237,796	237,796
Revenue Vehicle Hours	7,435	7,435
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	7,435	7,435

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

### OPERATING EXPENSES

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

### TOTAL DIRECT OPERATING EXPENSES

Debt Service Payment

Total Operating Expenses

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES

TOTAL OPERATING REVENUES

Total Revenues

NET DIRECT OPERATING COST

NET OPERATING COST

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

### PERFORMANCE INDICATORS

#### FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)

Municipal Operating Contribution / Capita

Net Dir. Oper. Cost / Reg. Serv. Pass.

### 2009 2010

55% 56%

\$12.18 \$14.06

\$1.61 \$1.78

# Thunder Bay Transit

Transit Contact: Brad Loroff  
Manager - Transit

Statistical Contact: Catherine Aubut  
Supervisor - Financial & Admin Support Services  
Phone: 807-684-2188 Fax: 807-345-5744  
Email: caubut@thunderbay.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	07/03/1892	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Corporation of the City of Thunder	▪ Ridership (revenue passengers):	3,465,012
▪ Municipal Population:	110,000	▪ Total Operating Revenues:	\$4,965,137
▪ Service Area Population:	109,000	▪ Total Direct Operating Expenses:	\$14,360,408
▪ Service Area Size:	256.0 square kilometres	▪ Active Vehicles:	49
▪ Service provided by:	Municipal Department	- Standard Buses	49
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0600 - 0020	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0600 - 0020	▪ Number of Fixed Routes:	14
Wednesday	0600 - 0020	▪ Number of Accessible Routes:	14
Thursday	0600 - 0020	▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	1,857,281 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	104	10	
Other Transportation Operations	8		
Vehicle Mechanics	6		
Other Vehicle Maintenance and Servicing	16		
Plant and Other Maintenance	2		
General and Administration	3		
TOTAL EMPLOYEES	139	10	
▪ Union Affiliations:	ATU 966 (Operators)		
	ATU 966 (Mechanics)		
	CUPE 87 (Office & Clerical)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,134,472 100.00%	151,025 100.00%	3,242,379 100.00%	21.47
<b>TOTAL</b>	<b>4,134,472</b>	<b>151,025</b>	<b>3,242,379</b>	<b>21.47</b>



# Thunder Bay Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/04/2010					
Adults	\$2.50	\$2.00	\$69.50		
Children	\$2.50	\$2.00	\$59.50		Ages 9 - 12 - Under 8 free with adult
Students	\$2.50	\$2.00	\$59.50		18 years and under
Seniors	\$2.50	\$2.00	\$59.50		Over 65
Other: Day Pass	\$6.00				

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	49		7.7		36	28	<b>Internal Combustion</b> - Diesel - Biodiesel (all blends) 49 - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>49</b>	<b>0</b>			<b>36</b>	<b>28</b>	
Total Low-Floor Bus (30'-60')	49		Average Bus Age (years)		7.7		<b>TOTAL</b> 49

VEHICLE KILOMETRES AND HOURS	2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres	3,235,195	3,242,379	<b>FINANCIAL</b>		
Total Vehicle Kilometres	3,241,369	3,268,928	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	35%
Revenue Vehicle Hours	164,614	151,025	Municipal Operating Contribution / Capita	\$77.46	\$79.30
Auxiliary Revenue Vehicle Hours	186	238	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.57	\$2.71
Total Vehicle Hours	165,435	156,662	<b>AVERAGE FARE</b>		
Operators Paid Hours	217,381	217,381	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.33	\$1.41
Vehicle Mechanics Paid Hours	14,560	12,480	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	289,401	286,801	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.92	\$4.14
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	2,123,462	1,993,160	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.74	\$91.66
Concession Fare Trips	1,453,538	1,471,852	<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	32.82	31.79
<i>Child Passenger Trips</i>	252,100	257,023	Reg. Serv. Pass. / Rev. Veh. Hr.	21.73	22.94
<i>Student Passenger Trips</i>	488,180	422,469	<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>	399,420	364,674	Rev. Veh. Hrs. / Capita	1.51	1.39
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>3,577,000</b>	<b>3,465,012</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	26,827,500	25,987,590	Rev. Veh. Kms. / Rev. Veh. Hr.	19.65	21.47
Auxiliary Service Passenger Trips	2,654	2,694	<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.70
Transportation Operations Expenses	\$7,339,690	\$7,606,258	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$1,405,211	\$1,530,460	Operators	\$21.52	\$22.33
Vehicle Maintenance Expenses	\$2,412,097	\$2,490,665	Mechanics	\$27.55	\$29.10
Plant Maintenance Expenses	\$825,510	\$810,969			
General/Administration Expenses	\$2,035,978	\$1,922,056			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$14,018,486</b>	<b>\$14,360,408</b>			
Debt Service Payment					
Total Operating Expenses	\$14,018,486	\$14,360,408			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$4,767,220</b>	<b>\$4,875,279</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$4,823,740</b>	<b>\$4,965,137</b>			
Total Revenues	\$4,824,770	\$4,966,017			
<b>NET DIRECT OPERATING COST</b>	<b>\$9,194,746</b>	<b>\$9,395,271</b>			
<b>NET OPERATING COST</b>	<b>\$9,193,716</b>	<b>\$9,394,391</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$750,200	\$750,200			
Municipal Operating Contribution	\$8,443,516	\$8,644,191			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,423,764</b>	<b>\$1,318,067</b>			
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,423,764</b>	<b>\$1,256,099</b>			
Federal Capital Contribution					
Provincial Capital Contribution	\$1,423,764	\$1,256,099			
Municipal Capital Contribution					
Other Capital Contributions					

## Timmins Transit

Transit Contact: Catherine Verreault  
Manager of Transit Operations

Statistical Contact: Catherine Verreault  
Manager of Transit Operations

Phone: 705-360-2600 x3501 Fax: 705-360-2698

Email: catherine.verreault@timmins.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1975	▪ Adult Cash Fare:	\$2.25
▪ Serves:	Timmins	▪ Ridership (revenue passengers):	974,201
▪ Municipal Population:	44,500	▪ Total Operating Revenues:	\$1,417,359
▪ Service Area Population:	38,000	▪ Total Direct Operating Expenses:	\$4,477,976
▪ Service Area Size:	24.0 square kilometres	▪ Active Vehicles:	21
▪ Service provided by:	Municipal Department	- Small Community Buses	1
		- Standard Buses	20
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	95.24%
Monday	0600 - 2330	▪ Percentage of accessible transit fleet:	95.24%
Tuesday	0600 - 2330		
Wednesday	0600 - 2330	▪ Number of Fixed Routes:	8
Thursday	0600 - 2330	▪ Number of Accessible Routes:	8
		▪ Energy Consumption:	
		- Diesel:	634,675 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
		Full-time	Part-time
Operators		18	13
Other Transportation Operations		3	
Vehicle Mechanics		4	
Other Vehicle Maintenance and Servicing		5	
Plant and Other Maintenance			
General and Administration		6	
TOTAL EMPLOYEES		36	13
▪ Union Affiliations:	CUPE 1544 (Operators)		
	CUPE 1544 (Mechanics)		
	CUPE 434 (Office)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	974,201	100.00%	46,536	100.00%	1,097,129	23.58
<b>TOTAL</b>	<b>974,201</b>		<b>46,536</b>		<b>1,097,129</b>	<b>23.58</b>

# Timmins Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2010					
Adults	\$2.25	\$2.25	\$66.00		
Children					Under 5 - free
Students	\$2.00	\$2.00	\$51.00		5 years and over
Seniors	\$2.00	\$2.00	\$51.00		Over 65
Other: ODSP			\$51.00		

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	20	1	7.3	8.0	13	13	<b>Internal Combustion</b>
Commuter Rail							- Diesel 21
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>20</b>	<b>1</b>			<b>13</b>	<b>13</b>	<b>TOTAL 21</b>
Total Low-Floor Bus (30'-60')	19		Average Bus Age (years)		7.3		

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	1,059,176	1,097,129
Total Vehicle Kilometres	1,211,376	1,233,329
Revenue Vehicle Hours	41,922	46,536
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	41,922	46,536
Operators Paid Hours	57,408	54,808
Vehicle Mechanics Paid Hours	8,320	6,388
Total Employee Paid Hours	94,068	88,890

## PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>973,764</b>	<b>974,201</b>
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Regular Service Passenger-Kms
Auxiliary Service Passenger Trips

## OPERATING EXPENSES

Transportation Operations Expenses	\$2,121,164	\$2,075,028
Fuel/Energy Exp. for Vehicles	\$507,293	\$530,144
Vehicle Maintenance Expenses	\$1,015,854	\$1,059,844
Plant Maintenance Expenses	\$323,088	\$398,072
General/Administration Expenses	\$447,185	\$414,888
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$4,414,584</b>	<b>\$4,477,976</b>
Debt Service Payment		
Total Operating Expenses	\$4,414,584	\$4,477,976

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,378,968</b>	<b>\$1,387,529</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,413,837</b>	<b>\$1,417,359</b>
Total Revenues	\$1,413,837	\$1,448,940
<b>NET DIRECT OPERATING COST</b>	<b>\$3,000,747</b>	<b>\$3,060,617</b>
<b>NET OPERATING COST</b>	<b>\$3,000,747</b>	<b>\$3,029,036</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$438,370	
Municipal Operating Contribution	\$2,562,377	\$3,029,036
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,031,420</b>	<b>\$2,351,294</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,156,466</b>	<b>\$2,351,294</b>
Federal Capital Contribution	\$366,329	
Provincial Capital Contribution	\$268,743	\$1,666,087
Municipal Capital Contribution	\$521,394	\$685,207
Other Capital Contributions		

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	32%
Municipal Operating Contribution / Capita	\$67.43	\$79.71
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.08	\$3.14

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42	\$1.42
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.53	\$4.60
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$105.30	\$96.23
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	25.63	25.64
Reg. Serv. Pass. / Rev. Veh. Hr.	23.23	20.93

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.10	1.22
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	25.27	23.58
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.85
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## TOP WAGE RATES

Operators	\$22.26	\$22.70
Mechanics	\$26.96	\$27.50

## TTC (Toronto)

Transit Contact: Vincent Rodo  
General manager & General Secretary

Statistical Contact: Jim Rubin  
Acting Fare Policy & Marketing Research Director  
Phone: 416-393-3640 Fax: 416-338-0127  
Email: jim.rubin@ttc.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	477,357,000
▪ Municipal Population:	2,503,281	▪ Total Operating Revenues:	\$960,883,027
▪ Service Area Population:	2,503,281	▪ Total Direct Operating Expenses:	\$1,356,325,727
▪ Service Area Size:	632.0 square kilometres	▪ Active Vehicles:	2,766
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	249
		- Heavy Rail Vehicles	678
		- Standard Buses	1,811
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	97.40%
Monday	0600 - 0130	▪ Percentage of accessible transit fleet:	89.30%
Tuesday	0600 - 0130		
Wednesday	0600 - 0130	▪ Number of Fixed Routes:	156
Thursday	0600 - 0130	▪ Number of Accessible Routes:	138
		▪ Energy Consumption:	
		- Diesel:	81,786,448 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	325,338,000 kilowatt-hours
		- Other:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	5,097		
Other Transportation Operations	847		
Vehicle Mechanics	486		
Other Vehicle Maintenance and Servicing	2,069		
Plant and Other Maintenance	1,939		
General and Administration	1,530	14	
TOTAL EMPLOYEES	11,968	14	
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
▪ Disruption during 2010:	G20 Summit		
	Start Date: 6/22/2010		
	End Date: 6/27/2010		
	Duration: 6 days		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	391,341,170	49.36%	5,904,619	61.70%	114,674,596	56.26%	19.42
Streetcar	99,615,615	12.56%	933,801	9.76%	12,210,480	5.99%	13.08
Light Rail	13,203,135	1.67%	133,429	1.39%	3,208,301	1.57%	24.05
Heavy Rail	288,740,346	36.42%	2,597,652	27.15%	73,736,806	36.18%	28.39
<b>TOTAL</b>	<b>792,900,26</b>		<b>9,569,501</b>		<b>203,830,18</b>		<b>21.30</b>

### REMARKS:

\* Operator Paid Hours includes Other Transport Operations Paid hours for both years. \* Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. \* Student Passenger Trips also includes Senior Passenger Trips in both years.

## TTC (Toronto)

### FARE STRUCTURE

Effective Date:	03/01/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
Adults		\$3.00	\$2.50	\$121.00	\$111.00	
Children		\$0.75	\$0.55			12 years of age or under
Students		\$2.00	\$1.65	\$99.00	\$89.00	Must have TTC student discount card
Seniors		\$2.00	\$1.65	\$99.00	\$89.00	Must have appropriate ID
Other: Day Pass \$10.00						

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,764	47	5.0	26.9	1,468	850	<b>Internal Combustion</b>
Commuter Rail							- Diesel 1,811
Ferry							- Biodiesel (all blends)
Heavy Rail	678		18.9		556	334	- Natural Gas (CNG or LNG)
Light Rail	28		25.8		24	16	- Other
Locomotive							<b>Electric</b>
Streetcar		249		28.6	195	146	- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2,470</b>	<b>296</b>			<b>2,243</b>	<b>1,346</b>	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	1,527		Average Bus Age (years)		5.5		<b>TOTAL 1,811</b>

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	202,666,567	203,830,183
Total Vehicle Kilometres	217,869,972	218,734,567
Revenue Vehicle Hours	9,516,036	9,569,501
Auxiliary Revenue Vehicle Hours	132,190	126,801
Total Vehicle Hours	10,103,040	10,140,518
Operators Paid Hours	14,610,000	14,940,000
Vehicle Mechanics Paid Hours	5,710,000	5,660,000
Total Employee Paid Hours	27,430,000	28,120,000

### PASSENGER DATA

Adult Passenger Trips	381,848,000	386,351,000
Concession Fare Trips	89,385,000	91,006,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,972,000	10,826,000
Student Passenger Trips	60,346,000	62,513,000
Senior Passenger Trips		

### REGULAR SERVICE PASSENGER TRIPS

	<b>471,233,000</b>	<b>477,357,000</b>
Regular Service Passenger-Kms	4,476,713,500	4,534,891,500
Auxiliary Service Passenger Trips	2,595,949	2,351,891

### OPERATING EXPENSES

Transportation Operations Expenses	\$528,028,504	\$555,923,051
Fuel/Energy Exp. for Vehicles	\$109,771,991	\$105,783,330
Vehicle Maintenance Expenses	\$292,707,894	\$303,467,837
Plant Maintenance Expenses	\$162,102,635	\$169,631,254
General/Administration Expenses	\$194,346,141	\$221,520,255
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,286,957,165</b>	<b>\$1,356,325,727</b>
Debt Service Payment		
Total Operating Expenses	\$1,331,788,000	\$1,388,845,705

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$834,866,799</b>	<b>\$929,325,272</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$859,511,656</b>	<b>\$960,883,027</b>
Total Revenues	\$886,407,000	\$987,500,832
<b>NET DIRECT OPERATING COST</b>	<b>\$427,445,509</b>	<b>\$395,442,700</b>
<b>NET OPERATING COST</b>	<b>\$445,381,000</b>	<b>\$401,344,873</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$353,781,000	\$309,744,873
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$762,852,000</b>	<b>\$1,014,600,000</b>
Total Capital Disposals	\$118,251	\$124,616
<b>TOTAL CAPITAL FUNDING</b>	<b>\$762,900,000</b>	<b>\$1,014,600,000</b>
Federal Capital Contribution	\$206,500,000	\$213,800,000
Provincial Capital Contribution	\$191,000,000	\$391,800,000
Municipal Capital Contribution	\$241,500,000	\$377,200,000
Other Capital Contributions	\$123,900,000	\$31,800,000

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	67%	71%
Municipal Operating Contribution / Capita	\$141.33	\$123.74
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.91	\$0.83

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.77	\$1.95
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.73	\$2.84
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$129.18	\$135.50
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	188.25	190.69
Reg. Serv. Pass. / Rev. Veh. Hr.	49.52	49.88

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	3.80	3.82
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.30	21.30
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.65
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### TOP WAGE RATES

Operators	\$28.57	\$29.43
Mechanics	\$32.52	\$33.50

## Wasaga Beach Transit

Transit Contact: Doug Harrison  
President, Georgian Coachlines

Statistical Contact: George Vadeboncoeur  
Chief Administrative Officer  
Phone: 705-429-3844 x2222 Fax: 705-429-6732  
Email: cao@wasagabeach.com

### SYSTEM HIGHLIGHTS:

▪ System established:	07/07/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Wasaga Beach	▪ Ridership (revenue passengers):	33,832
▪ Municipal Population:	17,000	▪ Total Operating Revenues:	\$52,129
▪ Service Area Population:	17,000	▪ Total Direct Operating Expenses:	\$451,989
▪ Service Area Size:	59.7 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with Georgian Coachlines	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0700 - 1900	Saturday 0700 - 1900	▪ Number of Fixed Routes:	2
Wednesday 0700 - 1900	Sunday 0700 - 1900	▪ Number of Accessible Routes:	0
Thursday 0700 - 1900	Holidays 0700 - 1900	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel:
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	33,832 100.00%	8,756 100.00%	181,994 100.00%	20.79
<b>TOTAL</b>	<b>33,832</b>	<b>8,756</b>	<b>181,994</b>	<b>20.79</b>

### REMARKS:

\* Since June 2009, the Town added a second bus and a second route to the service. This shortened the waiting time and enabled the town to provide more efficient service for its passengers. \* In 2010, the Town purchased a second accessible bus.

# Wasaga Beach Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
14/07/2008					
Adults	\$2.00	\$1.50			
Children	\$1.50	\$1.00			<5 yrs - free
Students	\$1.50	\$1.00			
Seniors	\$1.50	\$1.00			
Other: Blind					with CNIB Card - free

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		1.0		2	2	<b>Internal Combustion</b>
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>0</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		1.0		- Fuel Cell
							<b>TOTAL</b> 2

## VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	181,994	181,994
Total Vehicle Kilometres	181,994	181,994
Revenue Vehicle Hours	8,756	8,756
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	8,756	8,756

Operators Paid Hours  
Vehicle Mechanics Paid Hours  
Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips	10,032	17,851
Concession Fare Trips	15,639	15,981
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>		
<i>Senior Passenger Trips</i>		

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>25,671</b>	<b>33,832</b>
Regular Service Passenger-Kms	243.875	321.404
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$348,559	\$447,907
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		\$401
Plant Maintenance Expenses		
General/Administration Expenses		\$3,681
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$348,559</b>	<b>\$451,989</b>
Debt Service Payment		
Total Operating Expenses	\$348,559	\$451,989

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$39,633</b>	<b>\$52,129</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$39,633</b>	<b>\$52,129</b>
Total Revenues	\$39,633	\$52,572
<b>NET DIRECT OPERATING COST</b>	<b>\$308,926</b>	<b>\$399,860</b>
<b>NET OPERATING COST</b>	<b>\$308,926</b>	<b>\$399,417</b>
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$308,926	\$399,417
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$90,257</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>		<b>\$90,257</b>
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution		
Other Capital Contributions		\$90,257

## PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	11%	12%
Municipal Operating Contribution / Capita	\$18.50	\$23.50
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$12.03	\$11.82

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.54	\$1.54
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$13.58	\$13.36
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$39.81	\$51.62
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	1.54	1.99
Reg. Serv. Pass. / Rev. Veh. Hr.	2.93	3.86

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.52	0.52
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.79	20.79
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators  
Mechanics

## GRT (Waterloo Region)

Transit Contact: Eric Gillespie  
Director of Transit Services

Statistical Contact: Jill Dickinson  
Transit Analyst

Phone: 519-575-4814 Fax: 519-575-4449

Email: JDickinson@regionofwaterloo.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/10/2000	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Regional Municipality of Waterloo, (Cambridge, Kitchener & Waterloo)	▪ Ridership (revenue passengers):	18,054,938
▪ Municipal Population:	481,800	▪ Total Operating Revenues:	\$22,913,446
▪ Service Area Population:	423,971	▪ Total Direct Operating Expenses:	\$61,011,962
▪ Service Area Size:	318.3 square kilometres	▪ Active Vehicles:	218
▪ Service provided by:	Municipal Department, under contract with Hendry Coachlines Inc.	- Standard Buses	218
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	93.12%
Monday 0600 - 0030	Friday 0600 - 0030	▪ Percentage of accessible transit fleet:	93.12%
Tuesday 0600 - 0030	Saturday 0600 - 0030	▪ Number of Fixed Routes:	64
Wednesday 0600 - 0030	Sunday 0800 - 0030	▪ Number of Accessible Routes:	54
Thursday 0600 - 0030	Holidays 0800 - 0030	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 8,158,913 litres
Operators	370	55	- Biodiesel B5:
Other Transportation Operations	28		- Biodiesel B20:
Vehicle Mechanics	48		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	37	15	- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	48	8	- Other:
<b>TOTAL EMPLOYEES</b>	<b>531</b>	<b>78</b>	
▪ Union Affiliations:	CAW 4304 (Operators)		
	CAW 4304 (Mechanics)		
	CUPE 1883 (Administration)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	24,937,911 100.00%	549,928 100.00%	11,332,020 100.00%	20.61
<b>TOTAL</b>	<b>24,937,911</b>	<b>549,928</b>	<b>11,332,020</b>	<b>20.61</b>

### REMARKS:

In 2010, GRT completed rollout of AVL/ APC systems to 75% of the fleet. An automated stop announcement system was included in the system. GRT also connected to the Google Transit trip planner in summer 2010. With the completion of the Regional Transportation Master Plan there will be an emphasis placed on walking, cycling and transit over the next 20 years.



## GRT (Waterloo Region)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
01/09/2010					
Adults	\$2.50	\$1.80	\$60.00	Corporate Pass \$51.05	Over 16 years
Children	\$2.50	\$1.55	\$50.00		5-16; under 5 years free
Students	\$2.50	\$1.55	\$50.00	\$220/5-month	Elementary & Secondary
Seniors	\$2.50	\$1.55	\$50.00		65 years and over
Other: U-Pass				\$51.75/ \$52.94	4-month Wilfrid Laurier/U Waterloo

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	203	15	7.3	20.3	165	104	<b>Internal Combustion</b>
Commuter Rail							- Diesel 218
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>203</b>	<b>15</b>			<b>165</b>	<b>104</b>	<b>TOTAL 218</b>
Total Low-Floor Bus (30'-60')	203		Average Bus Age (years)		8.2		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	11,271,570	11,332,020
Total Vehicle Kilometres	12,164,677	12,278,140
Revenue Vehicle Hours	544,860	549,928
Auxiliary Revenue Vehicle Hours	773	1,099
Total Vehicle Hours	577,814	584,367
Operators Paid Hours	899,365	883,665
Vehicle Mechanics Paid Hours	109,494	106,031
Total Employee Paid Hours	1,257,681	1,246,831

### PASSENGER DATA

Adult Passenger Trips	1,684,720	1,770,725
Concession Fare Trips	14,915,254	16,284,213
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	400,221	424,108
Student Passenger Trips	6,572,130	7,176,458
Senior Passenger Trips	548,714	599,170

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	10,281	11,215

### OPERATING EXPENSES

Transportation Operations Expenses	\$33,116,265	\$34,652,935
Fuel/Energy Exp. for Vehicles	\$6,078,937	\$6,615,920
Vehicle Maintenance Expenses	\$11,693,470	\$11,718,721
Plant Maintenance Expenses	\$3,322,225	\$3,505,323
General/Administration Expenses	\$3,932,479	\$4,519,063
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$58,143,376</b>	<b>\$61,011,962</b>
Debt Service Payment	\$3,287,629	\$4,130,379
Total Operating Expenses	\$61,610,519	\$65,165,814

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$20,665,360</b>	<b>\$22,075,241</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$21,480,217</b>	<b>\$22,913,446</b>
Total Revenues	\$21,858,647	\$23,160,348
<b>NET DIRECT OPERATING COST</b>	<b>\$36,663,159</b>	<b>\$38,098,516</b>
<b>NET OPERATING COST</b>	<b>\$39,751,872</b>	<b>\$42,005,466</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$8,508,687	\$8,266,108
Municipal Operating Contribution	\$27,715,556	\$29,528,979
Other Operating Contributions	\$240,000	\$80,000
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$3,287,629	\$4,130,379

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$11,039,831</b>	<b>\$10,085,137</b>
Total Capital Disposals		\$118,502
<b>TOTAL CAPITAL FUNDING</b>	<b>\$11,039,831</b>	<b>\$10,085,137</b>
Federal Capital Contribution	\$20,133	\$3,123,590
Provincial Capital Contribution	\$654,966	\$1,476,216
Municipal Capital Contribution	\$5,500,000	
Other Capital Contributions	\$4,864,732	\$5,485,331

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	38%
Municipal Operating Contribution / Capita	\$65.66	\$69.65
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.21	\$2.11

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.24	\$1.22
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.50	\$3.38
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$100.63	\$104.41
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	39.32	42.59
Reg. Serv. Pass. / Rev. Veh. Hr.	30.47	32.83

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.29	1.30
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.69	20.61
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.61	0.62
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### TOP WAGE RATES

Operators	\$25.54	\$26.24
Mechanics	\$29.50	\$30.31

## Wawa Transit

Transit Contact: Cathy Cyr  
Deputy Clerk

Statistical Contact: Doreen Pavlic  
Deputy Treasurer

Phone: 705-856-2244 x226 Fax: 705-856-2120

Email: dpavlic@wawa.cc

### SYSTEM HIGHLIGHTS:

▪ System established:	13/02/2006	▪ Adult Cash Fare:	\$3.75
▪ Serves:	Municipality of Wawa	▪ Ridership (revenue passengers):	2,494
▪ Municipal Population:	3,204	▪ Total Operating Revenues:	\$11,144
▪ Service Area Population:	3,204	▪ Total Direct Operating Expenses:	\$48,667
▪ Service Area Size:	3.5 square kilometres	▪ Active Vehicles:	1
▪ Service provided by:	Municipal Department, under contract with Lloyd's of Wawa	- Small Community Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0845 - 1445	Friday 0845 - 1445	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0845 - 1445	Saturday N/A	▪ Number of Fixed Routes:	0
Wednesday 0845 - 1445	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0845 - 1445	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 3,569 litres
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES			
▪ Union Affiliations:	non-union (Operators)		
	USW 9246 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,494 100.00%	0 0.00%	13,593 100.00%	
<b>TOTAL</b>	<b>2,494</b>	<b>0</b>	<b>13,593</b>	<b>0.00</b>

### REMARKS:

There is a charter service available at an hourly rate of \$40.00. Bookings must be made by appointment/request. No route on gravel roads. \* Fares: To Mission - Adult Cash \$5.25, Ticket \$4.55; Children Cash \$3.25, Ticket \$2.73; Seniors/Disabled Cash \$3.75, Ticket \$3.18.

# Wawa Transit

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
05/08/2008					
Adults	\$3.75	\$3.18			
Children	\$1.75	\$1.36			Under ten years of age
Students					
Seniors	\$2.75	\$2.27			Seniors
Other: Disabled	\$2.75	\$2.27			

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1		8.0		1	1	Internal Combustion
Commuter Rail							- Diesel 1
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>1</b>	<b>0</b>			<b>1</b>	<b>1</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		8.0		1

VEHICLE KILOMETRES AND HOURS		2009	2010	PERFORMANCE INDICATORS	2009	2010
Revenue Vehicle Kilometres			13,593	<b>FINANCIAL</b>		
Total Vehicle Kilometres			13,593	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	22%	23%
Revenue Vehicle Hours				Municipal Operating Contribution / Capita	\$10.40	\$11.71
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$15.47	\$15.05
Total Vehicle Hours				<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$4.28	\$4.04
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$19.95	\$19.51
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>				Reg. Serv. Pass. / Capita	0.67	0.78
<i>Child Passenger Trips</i>				Reg. Serv. Pass. / Rev. Veh. Hr.		
<i>Student Passenger Trips</i>				<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>				Rev. Veh. Hrs. / Capita		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>2,154</b>	<b>2,494</b>		<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	2,154	2,494		Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$38,624	\$39,338		<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$2,836	\$3,357		Operators		
Vehicle Maintenance Expenses	\$626	\$5,483		Mechanics		
Plant Maintenance Expenses						
General/Administration Expenses	\$886	\$489				
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$42,972</b>	<b>\$48,667</b>				
Debt Service Payment						
Total Operating Expenses	\$42,972	\$48,667				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$9,211</b>	<b>\$10,064</b>				
<b>TOTAL OPERATING REVENUES</b>	<b>\$9,651</b>	<b>\$11,144</b>				
Total Revenues	\$9,651	\$11,144				
<b>NET DIRECT OPERATING COST</b>	<b>\$33,321</b>	<b>\$37,523</b>				
<b>NET OPERATING COST</b>	<b>\$33,321</b>	<b>\$37,523</b>				
Federal Operating Contribution						
Provincial Operating Contribution						
Municipal Operating Contribution	\$33,321	\$37,523				
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>						
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

## Welland Transit

Transit Contact: Margaret Fortin  
Transit Office Coordinator

Statistical Contact: Margaret Fortin  
Transit Office Coordinator  
Phone: 905-735-1700 x3031 Fax: 905-732-9422  
Email: margaret.fortin@welland.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	19/11/1973	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Welland	▪ Ridership (revenue passengers):	576,634
▪ Municipal Population:	50,331	▪ Total Operating Revenues:	\$939,235
▪ Service Area Population:	48,000	▪ Total Direct Operating Expenses:	\$2,811,165
▪ Service Area Size:	86.0 square kilometres	▪ Active Vehicles:	26
▪ Service provided by:	Municipal Department	- Small Community Buses	11
		- Standard Buses	15
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	76.92%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	76.92%
Tuesday 0700 - 1900	Saturday 1000 - 1900		
Wednesday 0700 - 1900	Sunday N/A	▪ Number of Fixed Routes:	14
Thursday 0700 - 1900	Holidays N/A	▪ Number of Accessible Routes:	8
▪ Employees Statistics:	Full-time	Part-time	
Operators	20	6	
Other Transportation Operations	1		
Vehicle Mechanics	1		
Other Vehicle Maintenance and Servicing	1	1	
Plant and Other Maintenance			
General and Administration	2	1	
TOTAL EMPLOYEES	25	8	
▪ Union Affiliations:	ATU 1633 (Operators)		
	ATU 1633 (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	686,574	100.00%	35,438	100.00%	853,068	100.00%	24.07
<b>TOTAL</b>	<b>686,574</b>		<b>35,438</b>		<b>853,068</b>		<b>24.07</b>

## Welland Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Punch Pass	Criteria
02/09/2008					
Adults	\$2.50	\$1.90	\$69.00	10 for \$22.00	
Children	\$1.25				5-12 years
Students	\$2.50	\$1.50	\$59.00	10 for \$19.00	Secondary High School
Seniors	\$2.50	\$1.50	\$52.00	10 for \$16.50	65 years and over
	\$3.25	\$2.75			Inter-municipal

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	20	6	3.9	18.5	15	12	<b>Internal Combustion</b>
Commuter Rail							- Diesel 26
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>20</b>	<b>6</b>			<b>15</b>	<b>12</b>	- Battery
Total Low-Floor Bus (30'-60')	11		Average Bus Age (years)		7.2		- Fuel Cell
							<b>TOTAL 26</b>

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	679,351	853,068
Total Vehicle Kilometres	936,552	962,265
Revenue Vehicle Hours	29,988	35,438
Auxiliary Revenue Vehicle Hours	9,832	4,269
Total Vehicle Hours	42,486	42,123
Operators Paid Hours	48,603	47,995
Vehicle Mechanics Paid Hours	2,168	2,203
Total Employee Paid Hours	62,340	62,299

### PASSENGER DATA

Adult Passenger Trips	312,654	317,149
Concession Fare Trips	235,861	259,485
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	5,485	5,766
Student Passenger Trips	109,703	121,093
Senior Passenger Trips	120,673	132,626

### REGULAR SERVICE PASSENGER TRIPS

	<b>548,515</b>	<b>576,634</b>
Regular Service Passenger-Kms	6,966,141	7,380,915
Auxiliary Service Passenger Trips	49,380	50,468

### OPERATING EXPENSES

Transportation Operations Expenses	\$1,644,999	\$1,708,429
Fuel/Energy Exp. for Vehicles	\$401,701	\$357,817
Vehicle Maintenance Expenses	\$530,514	\$480,258
Plant Maintenance Expenses		
General/Administration Expenses	\$260,324	\$264,661
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$2,837,538</b>	<b>\$2,811,165</b>
Debt Service Payment		
Total Operating Expenses	\$2,837,538	\$2,811,165

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$793,957</b>	<b>\$885,017</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$841,456</b>	<b>\$939,235</b>
Total Revenues	\$1,230,350	\$1,173,808
<b>NET DIRECT OPERATING COST</b>	<b>\$1,996,082</b>	<b>\$1,871,930</b>
<b>NET OPERATING COST</b>	<b>\$1,607,188</b>	<b>\$1,637,357</b>

Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$1,607,188	\$1,637,357
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$488,916</b>	<b>\$425,436</b>
Total Capital Disposals		\$4,010
<b>TOTAL CAPITAL FUNDING</b>	<b>\$488,916</b>	<b>\$425,436</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$488,916	\$425,436
Municipal Capital Contribution		
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	33%
Municipal Operating Contribution / Capita	\$33.48	\$34.11
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.64	\$3.25

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.45	\$1.53
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.17	\$4.88
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$66.79	\$66.74
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	11.43	12.01
Reg. Serv. Pass. / Rev. Veh. Hr.	18.29	16.27

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.62	0.74
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.65	24.07
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.82	0.83
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### TOP WAGE RATES

Operators	\$22.94	\$23.63
Mechanics	\$28.78	\$29.64

## Transit Windsor

Transit Contact: Penny Williams  
General Manager

Statistical Contact: Tony Houad  
Director of Corporate Services  
Phone: 519-944-4141 x229 Fax: 519-944-5487  
Email: thouad@city.windsor.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	02/03/1872	▪ Adult Cash Fare:	\$2.45
▪ Serves:	City of Windsor	▪ Ridership (revenue passengers):	6,099,345
▪ Municipal Population:	219,345	▪ Total Operating Revenues:	\$11,802,409
▪ Service Area Population:	219,345	▪ Total Direct Operating Expenses:	\$24,892,702
▪ Service Area Size:	146.9 square kilometres	▪ Active Vehicles:	104
▪ Service provided by:	Transit Commission	- Small Community Buses	1
		- Standard Buses	103
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	65.38%
Monday	0500 - 0200	▪ Percentage of accessible transit fleet:	65.38%
Tuesday	0500 - 0200		
Wednesday	0500 - 0200	▪ Number of Fixed Routes:	14
Thursday	0500 - 0200	▪ Number of Accessible Routes:	0
		▪ Energy Consumption:	
		- Diesel:	2,993,607 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
Operators	Full-time	Part-time	
Other Transportation Operations	165		
Vehicle Mechanics	17	1	
Other Vehicle Maintenance and Servicing	17		
Plant and Other Maintenance	25		
General and Administration	4		
TOTAL EMPLOYEES	18		
	246	1	
▪ Union Affiliations:	ATU 616 (Operators)		
	ATU 616 (Mechanics)		
	ATU 616 (Office/Clerical)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	6,537,416 100.00%	254,391 100.00%	4,986,102 100.00%	19.60
<b>TOTAL</b>	<b>6,537,416</b>	<b>254,391</b>	<b>4,986,102</b>	<b>19.60</b>

## Transit Windsor

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Pass	Criteria
01/09/2009					
Adults	\$2.45	\$2.13	\$79.00		
Children					4 years and younger - free
Students	\$1.70	\$1.64	\$55.00	\$87 Summer (Jul&Aug)	With Student ID
Seniors	\$1.70	\$1.64	\$40.00		60 + years
Other: Tunnel	\$3.75	\$3.75	\$79.00	\$130 Combo Pass	City & Tunnel

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	68	36	6.1	21.3	85	50	<b>Internal Combustion</b>
Commuter Rail							- Diesel 104
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>68</b>	<b>36</b>			<b>85</b>	<b>50</b>	<b>TOTAL 104</b>
Total Low-Floor Bus (30'-60')	67		Average Bus Age (years)		11.4		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	4,831,333	4,986,102
Total Vehicle Kilometres	5,478,000	5,592,632
Revenue Vehicle Hours	255,056	254,391
Auxiliary Revenue Vehicle Hours	2,300	2,500
Total Vehicle Hours	287,322	287,453
Operators Paid Hours	349,780	341,716
Vehicle Mechanics Paid Hours	36,360	34,029
Total Employee Paid Hours	522,206	502,462

### PASSENGER DATA

Adult Passenger Trips	3,596,774	3,222,848
Concession Fare Trips	2,558,876	2,876,497
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		
Student Passenger Trips	1,694,973	2,164,069
Senior Passenger Trips	641,640	712,428

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	6,155,650	6,099,345
Auxiliary Service Passenger Trips	65,000	65,000

### OPERATING EXPENSES

Transportation Operations Expenses	\$14,336,353	\$14,821,613
Fuel/Energy Exp. for Vehicles	\$2,374,511	\$2,585,919
Vehicle Maintenance Expenses	\$4,486,147	\$4,295,073
Plant Maintenance Expenses	\$1,164,539	\$1,069,671
General/Administration Expenses	\$2,052,860	\$2,120,426
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$24,414,410</b>	<b>\$24,892,702</b>
Debt Service Payment		\$701,797
Total Operating Expenses	\$25,102,784	\$25,908,206

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$11,088,825	\$10,726,248
<b>TOTAL OPERATING REVENUES</b>	<b>\$11,795,493</b>	<b>\$11,802,409</b>
Total Revenues	\$11,795,493	\$11,802,409
<b>NET DIRECT OPERATING COST</b>	<b>\$12,618,917</b>	<b>\$13,090,293</b>
<b>NET OPERATING COST</b>	<b>\$13,307,291</b>	<b>\$14,105,797</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$2,121,000	\$2,712,000
Municipal Operating Contribution	\$11,186,291	\$11,393,777
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$11,925,237</b>	<b>\$556,056</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$11,925,237</b>	<b>\$544,578</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$3,574,215	
Municipal Capital Contribution	\$8,351,022	\$544,578
Other Capital Contributions		

### PERFORMANCE INDICATORS

#### FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	47%
Municipal Operating Contribution / Capita	\$51.68	\$51.94
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.05	\$2.15

#### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.80	\$1.76
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#### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.97	\$4.08
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#### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.97	\$86.60
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#### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	28.44	27.81
Reg. Serv. Pass. / Rev. Veh. Hr.	24.13	23.98

#### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.18	1.16
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#### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	18.94	19.60
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#### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.75
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#### TOP WAGE RATES

Operators	\$25.12	\$25.62
Mechanics	\$28.84	\$29.42

## Woodstock Transit

Transit Contact: Alex Piggott  
Works Superintendent

Statistical Contact: Alex Piggott  
Works Superintendent  
Phone: 519-539-2382 x3140 Fax: 519-537-6984  
Email: apiggott@city.woodstock.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1962	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Woodstock	▪ Ridership (revenue passengers):	269,496
▪ Municipal Population:	37,000	▪ Total Operating Revenues:	\$398,450
▪ Service Area Population:	37,000	▪ Total Direct Operating Expenses:	\$1,423,890
▪ Service Area Size:	52.0 square kilometres	▪ Active Vehicles:	10
▪ Service provided by:	Municipal Department	- Standard Buses	10
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	70.00%
Monday	0630 - 1830	Friday	0630 - 1830
Tuesday	0630 - 1830	Saturday	0630 - 1830
Wednesday	0630 - 1830	Sunday	N/A
Thursday	0630 - 1830	Holidays	N/A
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	6	13	
Other Transportation Operations			
Vehicle Mechanics	4		
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance		3	
General and Administration			
TOTAL EMPLOYEES	10	16	
▪ Union Affiliations:	CUPE 1146 (Operators)		
	CUPE 1146 (Mechanics)		
▪ Disruption during 2010:	None		
		▪ Number of Fixed Routes:	6
		▪ Number of Accessible Routes:	6
		▪ Energy Consumption:	
		- Diesel:	281,229 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	269,496	100.00%	21,336	100.00%	467,376	21.91
<b>TOTAL</b>	<b>269,496</b>		<b>21,336</b>		<b>467,376</b>	<b>21.91</b>



## Woodstock Transit

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2008					
Adults	\$2.00	\$1.67	\$50.00		
Children					5 and under - Free
Students	\$2.00	\$1.67	\$40.00		
Seniors	\$2.00	\$1.67	\$40.00		

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	7	3	2.1	29.7	7	6	<b>Internal Combustion</b>
Commuter Rail							- Diesel 10
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>7</b>	<b>3</b>			<b>7</b>	<b>6</b>	- Battery
Total Low-Floor Bus (30'-60')	7		Average Bus Age (years)		10.4		- Fuel Cell
							<b>TOTAL 10</b>

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	467,376	467,376
Total Vehicle Kilometres	470,152	470,152
Revenue Vehicle Hours	21,336	21,336
Auxiliary Revenue Vehicle Hours	182	182
Total Vehicle Hours	21,518	21,518
Operators Paid Hours	22,464	22,464
Vehicle Mechanics Paid Hours	2,200	2,200
Total Employee Paid Hours	27,964	27,964

### PASSENGER DATA

Adult Passenger Trips	75,248	53,107
Concession Fare Trips	183,452	216,389
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	15,212	18,330
Student Passenger Trips	56,527	67,371
Senior Passenger Trips	25,220	39,970

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	52	52

### OPERATING EXPENSES

Transportation Operations Expenses	\$891,865	\$902,849
Fuel/Energy Exp. for Vehicles	\$210,096	\$181,305
Vehicle Maintenance Expenses	\$173,320	\$231,455
Plant Maintenance Expenses	\$90,595	\$86,362
General/Administration Expenses	\$41,989	\$21,919
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,407,865</b>	<b>\$1,423,890</b>
Debt Service Payment		
Total Operating Expenses	\$1,407,865	\$1,423,890

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$340,721</b>	<b>\$357,777</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$357,182</b>	<b>\$398,450</b>
Total Revenues	\$357,182	\$398,450
<b>NET DIRECT OPERATING COST</b>	<b>\$1,050,683</b>	<b>\$1,025,440</b>
<b>NET OPERATING COST</b>	<b>\$1,050,683</b>	<b>\$1,025,440</b>

Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$1,050,683	\$1,025,440
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$444,956</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$444,956</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$398,229
Municipal Capital Contribution	\$46,727
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	28%
Municipal Operating Contribution / Capita	\$28.40	\$27.71
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.06	\$3.81

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.32	\$1.33
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.44	\$5.28
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$65.43	\$66.17
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	6.99	7.28
Reg. Serv. Pass. / Rev. Veh. Hr.	12.13	12.63

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.58	0.58
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.91	21.91
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.96	0.96
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### TOP WAGE RATES

Operators	\$23.46	\$24.71
Mechanics	\$26.40	\$26.93

## YRT (York Region Transit)

Transit Contact: Richard J Leary  
General Manager

Statistical Contact: Melanie Wright  
Program Manager, Service Planning  
Phone: 905-762-1282 x5631 Fax: 905-762-2113  
Email: melanie.wright@york.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2001	▪ Adult Cash Fare:	\$3.25
▪ Serves:	York Region	▪ Ridership (revenue passengers):	19,395,721
▪ Municipal Population:	1,061,983	▪ Total Operating Revenues:	\$51,467,683
▪ Service Area Population:	1,032,606	▪ Total Direct Operating Expenses:	\$133,021,440
▪ Service Area Size:	1,776.0 square kilometres	▪ Active Vehicles:	437
▪ Service provided by:	Regional, under contract with Bus Services	- Small Community Buses	17
		- Standard Buses	379
		- Articulated Buses	41
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	99.54%
Monday	0400 - 0330	Friday	0400 - 0330
Tuesday	0400 - 0330	Saturday	0530 - 0400
Wednesday	0400 - 0330	Sunday	0530 - 0400
Thursday	0400 - 0330	Holidays	0530 - 0400
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		
		▪ Number of Fixed Routes:	121
		▪ Number of Accessible Routes:	0
		▪ Energy Consumption:	
		- Diesel:	15,569,800 litres
		- Biodiesel B5:	3,763,000 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	27,363,229	100.00%	1,117,579	100.00%	26,367,196	23.59
<b>TOTAL</b>	<b>27,363,229</b>		<b>1,117,579</b>		<b>26,367,196</b>	<b>23.59</b>

## YRT (York Region Transit)

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other 2 Zone: Cash/ Tickets	Criteria
01/01/2010					
Adults	\$3.25	\$2.60	\$105.00	\$4.25/\$2.50	
Children	\$3.25	\$1.50	\$46.00	\$4.25/\$2.50	5-13 yrs; <1 - free; age 1-4 - free w. adult
Students	\$3.25	\$1.90	\$75.00	\$4.25/\$2.50	Full-time secondary w. valid ID
Seniors	\$3.25	\$1.50	\$46.00	\$4.25/\$2.50	>=65 years w. valid ID
Other: GO Passengers	\$0.50			\$4.25/\$2.50	with valid GO ticket

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	435	2	3.9	19.0	338	130	<b>Internal Combustion</b>
Commuter Rail							- Diesel 336
Ferry							- Biodiesel (all blends) 101
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>435</b>	<b>2</b>			<b>338</b>	<b>130</b>	<b>TOTAL 437</b>
Total Low-Floor Bus (30'-60')	401		Average Bus Age (years)		4.0		

### VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	25,382,334	26,367,196
Total Vehicle Kilometres	29,516,648	30,607,614
Revenue Vehicle Hours	1,076,325	1,117,579
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	1,202,990	1,244,066

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips	14,237,294	14,885,670
Concession Fare Trips	4,077,324	4,510,051
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips		1,059,001
Student Passenger Trips	3,118,759	3,451,050
Senior Passenger Trips		

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	18,314,618	19,395,721
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$105,885,011	\$116,529,691
Fuel/Energy Exp. for Vehicles		\$2,992,173
Vehicle Maintenance Expenses	\$376,202	\$721,094
Plant Maintenance Expenses	\$2,868,340	\$3,233,407
General/Administration Expenses	\$9,621,499	\$9,545,075
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$118,751,052</b>	<b>\$133,021,440</b>
Debt Service Payment	\$12,261,876	\$12,215,333
Total Operating Expenses	\$134,642,047	\$149,095,318

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$46,559,586	\$50,314,956
<b>TOTAL OPERATING REVENUES</b>	<b>\$47,722,292</b>	<b>\$51,467,683</b>
Total Revenues	\$47,722,292	\$51,467,683
<b>NET DIRECT OPERATING COST</b>	<b>\$71,028,760</b>	<b>\$81,553,757</b>
<b>NET OPERATING COST</b>	<b>\$86,919,755</b>	<b>\$97,627,635</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$14,400,000	\$14,400,000
Municipal Operating Contribution	\$72,519,755	\$83,227,636
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$107,380,002</b>	<b>\$125,442,679</b>
Total Capital Disposals	\$44,317	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$107,335,686</b>	<b>\$125,442,679</b>
Federal Capital Contribution	\$29,311,600	\$26,980,701
Provincial Capital Contribution	\$29,737,069	\$78,491,525
Municipal Capital Contribution	\$48,287,017	\$19,970,453
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	39%
Municipal Operating Contribution / Capita	\$70.23	\$80.60
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.88	\$4.20

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.54	\$2.59
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.48	\$6.86
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$98.71	\$106.92
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	17.74	18.78
Reg. Serv. Pass. / Rev. Veh. Hr.	17.02	17.36

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.04	1.08
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.58	23.59
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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### TOP WAGE RATES

Operators	
Mechanics	