

Toronto

Transit Contact: Dan Wright
Chief Financial Officer

Statistical Contact: Yoojin (Sophia) Song
Research Analyst

Phone: 416-393-3953

Fax: 416-488-4708

Email: Yoojin.Song@ttc.ca

SYSTEM HIGHLIGHTS:

- System established: 01-01-1954
- Serves: City of Toronto, Regional Municipality of York

- Municipal Population: 4,094,072
- Service Area Population: 2,932,301
- Service Area Size km²: 662.0
- Service provided by: Transit Commission

Hours of Service:

Monday	6:00 - 1:30	Friday	6:00 - 1:30
Tuesday	6:00 - 1:30	Saturday	6:00 - 1:30
Wednesday	6:00 - 1:30	Sunday	8:00 - 1:30
Thursday	6:00 - 1:30	Holidays	8:00 - 1:30

Employees Statistics:	Full-time	Part-time
Operators	5,932	
Other Transportation Operations	1,064	
Vehicle Mechanics	613	
Other Vehicle Maintenance and Servicing	2,093	
Plant and Other Maintenance	2,444	
General and Administration	1,665	1
TOTAL EMPLOYEES	13,811	1

- Union Affiliations: ATU 113 (Operators)
ATU 113 (Mechanics)

IAMAW 235/CUPE 2/CUPE 5 (Machinists/Signal Maintenance/Transit Enforcement)

- Adult Cash Fare: \$3.25
- Ridership (revenue passengers): 533,216,000
- Total Operating Revenues: \$1,208,662,097
- Total Direct Operating Expenses: \$1,647,732,590
- Active Vehicles: 3,466
 - Light Rail Vehicles: 28
 - Other Rail: 289
 - Heavy Rail Vehicles: 838
 - Standard Buses: 2,158
 - Articulated Buses: 153
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 93.31%

- Number of Fixed Routes: 160
- Number of Accessible Routes: 152

- Energy Consumption:
 - Diesel: 88,406,472 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity: 343,483,850 kilowatt-hours
 - Other:

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	456,947,461	53.58%	7,150,446	63.87%	130,615,908	57.60%	18.27
Streetcar	91,700,459	10.75%	911,674	8.14%	10,776,692	4.75%	11.82
Light Rail	14,421,887	1.69%	130,391	1.16%	3,395,954	1.50%	26.04
Heavy Rail	289,695,806	33.97%	3,002,586	26.82%	81,986,279	36.15%	27.31
TOTAL	852,765,613		11,195,097		226,774,833		20.26

REMARKS:

1. Operator Paid Hours includes Other Transport Operations Paid hours for both years. 2. Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. 3. Student and Senior Passenger Trips are combined for both years.

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FARE STRUCTURE

Effective Date:	01-01-2017	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
Adults		\$3.25	\$3.00	\$146.25	\$134	
Children						< 13 = Free
Students		\$2.10	\$2.05	\$116.75	\$107.00	13-19 with ID
Seniors		\$2.10	\$2.05	\$116.75	\$107.00	65+ with ID
Other: Day Pass		\$12.50				

VEHICLES (2017)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2,311		7.4		1,560	997	Internal Combustion
Commuter Rail							- Diesel 2,311
Ferry							- Biodiesel (all blends)
Heavy Rail	838		10.1		652	466	- Natural Gas (CNG or LNG)
Light Rail	28		32.8		20	16	- Other
Locomotive							Electric
Streetcar	57	232	0.9	35.4	166	144	- Trolley
TOTAL ACTIVE VEHICLES	3,234	232			2,398	1,623	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	2,311		Average Bus Age (years)		7.4		TOTAL 2,311

VEHICLE KILOMETRES AND HOURS

	2016	2017
Revenue Vehicle Kilometres	225,559,490	226,774,833
Total Vehicle Kilometres	240,686,496	242,138,275
Revenue Vehicle Hours	10,992,666	11,195,097
Auxiliary Revenue Vehicle Hours	110,795	105,484
Total Vehicle Hours	11,607,410	11,783,260
Operators Paid Hours	17,400,000	17,720,000
Vehicle Mechanics Paid Hours	5,850,000	6,080,000
Total Employee Paid Hours	32,110,000	32,790,540

PASSENGER DATA

Adult Passenger Trips	426,973,000	417,608,000
Concession Fare Trips	111,106,000	115,608,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	21,911,000	25,019,000
Student Passenger Trips	73,648,000	78,044,000
Senior Passenger Trips		
REGULAR SERVICE PASSENGER TRIPS	538,079,000	533,216,000
Regular Service Passenger-Kms	5,111,750,500	5,065,552,000
Auxiliary Service Passenger Trips	2,130,119	2,280,039

OPERATING EXPENSES

Transportation Operations Expenses	\$708,432,218	\$728,025,895
Fuel/Energy Exp. for Vehicles	\$132,090,309	\$127,467,199
Vehicle Maintenance Expenses	\$347,629,581	\$364,918,720
Plant Maintenance Expenses	\$240,908,222	\$243,465,734
General/Administration Expenses	\$230,696,998	\$183,855,042
TOTAL DIRECT OPERATING EXPENSES	\$1,659,757,328	\$1,647,732,590
Debt Service Payment		
Total Operating Expenses	\$1,716,246,139	\$1,700,988,311

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,125,893,310	\$1,162,915,368
TOTAL OPERATING REVENUES	\$1,169,101,541	\$1,208,662,097
Total Revenues	\$1,196,277,203	\$1,234,469,425
NET DIRECT OPERATING COST	\$490,655,787	\$439,070,493
NET OPERATING COST	\$519,968,936	\$466,518,886
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$428,368,936	\$374,918,886
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$1,221,923,000	\$1,438,185,000
Total Capital Disposals	\$117,038	\$642,103
TOTAL CAPITAL FUNDING	\$1,221,923,000	\$1,438,185,000
Federal Capital Contribution	\$365,398,000	\$425,376,000
Provincial Capital Contribution	\$211,476,000	\$129,352,000
Municipal Capital Contribution	\$495,111,000	\$826,282,000
Other Capital Contributions	\$149,938,000	\$57,175,000

PERFORMANCE INDICATORS

	2016	2017
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	70%	73%
Municipal Operating Contribution / Capita	\$148.94	\$127.86
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.91	\$0.82
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.09	\$2.18
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.08	\$3.09
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$144.45	\$141.14
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	187.09	181.84
Reg. Serv. Pass. / Rev. Veh. Hr.	48.95	47.63
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	3.82	3.82
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	20.52	20.26
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.64
TOP WAGE RATES		
Operators	\$33.32	\$34.07
Mechanics	\$38.70	\$39.57