

# **Ontario Urban Transit Fact Book**

## **1998 Operating Data**

prepared for  
The Ontario Ministry of Transportation

by  
The Canadian Urban Transit Association

## **Abstract**

The *Ontario Urban Transit Fact Book* is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 1998, along with key performance indicators, for each of the transit systems.

Please communicate any corrections to the data to:

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## GLOSSARY

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems.

Vehicle and Employee statistics are for the Fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

### GENERAL INFORMATION

#### **Service Area Population**

Population living within the built-up area provided with regular transit service, as defined by local service standards (typically 400 metres from a service route).

#### **Fares**

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

#### **Active Vehicles**

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later).

#### **Stored Vehicles**

Revenue vehicles that were unlicensed, not being maintained or awaiting disposal.

#### **Peak Vehicles**

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

#### **Base Vehicles**

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

#### **Employees - Operators**

Operators only, does not include other transportation operations employees.

#### **Employees - Other Transportation Operations**

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

#### **Employees - Mechanics**

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

#### **Employees - Other Vehicle Maintenance**

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

#### **Employees - Plant Maintenance**

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

**Employees - General and Administration**

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

**Full-Time Employees**

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

**Part-Time Employees**

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

**Top Wage Rates**

Paid to most senior employees.

## OPERATING DATA

**Revenue Vehicle Kilometres**

Annual kilometres travelled by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

**Total Vehicle Kilometres**

Total annual kilometres travelled by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

**Revenue Vehicle Hours**

Annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

**Total Vehicle Hours**

Total annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

**Operator Paid Hours**

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

**Mechanic Paid Hours**

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

**Total Employee Paid Hours**

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

## PASSENGER DATA

### **Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passengers trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

### **Regular Service Passenger Trips**

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

### **Regular Service Passenger Kilometres**

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

### **Auxiliary Service Passenger Trips**

All passengers trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

## FINANCIAL DATA

### **Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

### **Fuel/Energy Expenses for Vehicles**

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

### **Vehicle Maintenance Expenses**

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

### **Plant Maintenance Expenses**

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

### **General and Administration Expenses**

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

### **Total Direct Operating Expenses**

The total of the above elements; includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges and depreciation.

**Debt Service Payment**

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

**Total Operating Expenses**

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

**Regular Service Passenger Revenues**

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

**Total Operating Revenues**

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

**Total Revenues**

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

**Net Direct Operating Cost**

Total direct operating expenses minus total operating revenues.

**Net Operating Cost**

Total operating expenses minus total revenues; are broken down into provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), provincial and municipal debt service contributions (where debt servicing is used).

**Total Capital Expenditures**

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

**Total Capital Funding**

Includes provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

## PERFORMANCE INDICATORS

*Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.*

### Financial Performance

#### **Revenue to Cost Ratio (R/C Ratio)**

Total operating revenues divided by total direct operating expenses.

#### **Municipal Operating Contribution per Capita**

Municipal operating contribution of net operating cost divided by service area population.

#### **Net Direct Operating Cost per Passenger**

Net direct operating cost divided by regular service passenger trips.

### Average Fare

Regular service passenger revenues divided by regular service passenger trips.

### Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

### Cost Efficiency

Total direct operating expenses divided by total vehicle hours.

### Service Utilization

#### **Passengers per Capita**

Regular service passenger trips divided by service area population.

#### **Passengers per Revenue Vehicle Hour**

Regular service passenger trips divided by revenue vehicle hours.

### Amount of Service

Revenue vehicle hours divided by service area population.

### Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

### Vehicle Utilization

Total vehicle kilometres divided by number of active vehicles.

### Labour Productivity

#### **Revenue Vehicle Hours per Operator Paid Hour**

Revenue vehicle hours divided by operator paid hours.

# ONTARIO

Municipal Population:	8,137,967			EMPLOYEES (1998)	FULL-TIME	PART-TIME
Service Area Population:	7,856,147					
FARES (1998)	CASH	UNIT PRICE	MONTHLY PASS	Operators	7,990.0	336.0
Adults	\$1.78	\$1.54	\$58.88	Other Transportation Operations	1,067.0	20.0
Children	\$1.29	\$1.17	\$43.88	Mechanics (Vehicle Maintenance)	914.0	15.0
Students	\$1.57	\$1.31	\$47.76	Other Vehicle Maintenance	2,643.0	37.0
Seniors	\$1.51	\$1.27	\$43.30	Plant Maintenance	1,864.0	18.0
				General and Administration	1,295.0	72.0
				TOTAL EMPLOYEES	16,356.0	623.0

VEHICLES (1998)	ACTIVE	STORED	PEAK	BASE
Standard Motor Buses	3,609	417	2,717	1,368
Low Floor Motor Buses	438	2	219	168
Articulated Motor Buses	230	26	151	85
Trolley Buses				
Small / Community Bus	56		27	20
Light Rail Vehicles	248		180	112
Heavy Rail Vehicles	636	4	498	276
Commuter Rail Vehicles	318		280	19
Other	36		31	17
TOTAL	5,571	459	4,471	2,216

\* contract employees are not included in the Employee Statistics

	1998	PERFORMANCE INDICATORS	1998
Number of transit systems reporting *	51		
Revenue Vehicle Kilometres	337,270,689	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	357,934,181	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	74%
Revenue Vehicle Hours	13,663,260	Municipal Operating Contribution / Capita	\$48.92
Total Vehicle Hours	14,519,484	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.53
Operator Paid Hours	18,708,866	AVERAGE FARE	
Mechanic Paid Hours	6,437,165	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.46
Total Employee Paid Hours	33,260,830		
Adult Passenger Trips	390,549,778	COST EFFECTIVENESS	
Concession Fare Trips	137,344,596	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.02
Concession Fare Trips Detail:			
Child Passenger Trips	19,573,100	COST EFFICIENCY	
Student Passenger Trips	65,775,981	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$74.75
Senior Passenger Trips	36,330,788		
REGULAR SERVICE PASSENGER TRIPS	610,209,900	SERVICE UTILIZATION	
Regular Service Passenger Kms	4,070,399	Reg. Serv. Pass. / Capita	79.54
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	41.77
Transportation Operations Expenses	\$557,132,484	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$88,140,632	Rev. Veh. Hrs. / Capita	1.81
Vehicle Maintenance Expenses	\$290,477,309		
Plant Maintenance Expenses	\$163,953,437	AVERAGE SPEED	
General/Administration Expenses	\$138,507,759	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.42
TOTAL DIRECT OPERATING EXPENSES	\$1,238,385,377	VEHICLE UTILIZATION	
Total Operating Expenses	\$1,405,001,841	Tot. Veh. Kms. / Active Vehicle	64,609
REGULAR SERV. PASS. REVENUES	\$890,227,109	LABOUR PRODUCTIVITY	
TOTAL OPERATING REVENUES	\$912,781,871	Rev. Veh. Hrs. / Operator Paid Hrs.	0.71
Total Revenues	\$944,917,423		
NET DIRECT OPERATING COST	\$325,603,506	AVERAGE TOP WAGE RATES	
NET OPERATING COST	\$460,088,817	Operators	\$16.75
Provincial Operating Contribution	\$4,056,441	Mechanics	\$19.52
Municipal Operating Contribution	\$379,055,005		
Other Operating Contributions	\$6,074,350		
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
	\$3,231,263		
TOTAL CAPITAL EXPENDITURES	\$720,705,036		
TOTAL CAPITAL FUNDING	\$720,112,517		
Provincial Capital Contribution	\$455,154,380		
Municipal Capital Contribution	\$224,442,681		
Other Capital Contributions	\$40,515,456		

\* Note that all transit systems do not always report all data items

## **Individual Transit System Data**

## AJAX

Transit Contact: Mr. Terry N. Barnett  
Director of Transit

Statistical Contact: Ms. Valerie Burgess  
Secretary

Tel: (905) 427-5710 Fax: (905) 427-3473  
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1969
- Serves: Town of Ajax
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	05:00 - 01:30
Tuesday	05:00 - 01:30
Wednesday	05:00 - 01:30
Thursday	05:00 - 01:30
Friday	05:00 - 01:30
Saturday	08:00 - 01:30
Sunday	10:30 - 05:30
Holidays	N/A
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 64,500
- Service Area Population: 50,000
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers:  
Passenger Boardings:
- Total Operating Revenues:
- Total Direct Operating Expenses:
  - Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 20 standard buses  
2 community buses

REMARKS:

- The 1998 data for Ajax Transit is incomplete because of a major financial re-organization in 1999.

**AJAX**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/05/1996				
Adults	\$1.50		\$46.00	
Children	\$0.65			5-12 years; under 5 years: free
Students	\$1.25		\$33.00	with School ID
Seniors	\$0.65		\$13.00	55 years and over
Other: Blind	Free			

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	20	2	11.0	20	6	Operators	18.0	22.0
Low Floor Motor Buses						Other Transportation Operations	2.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	2.0	
Trolley Buses						Other Vehicle Maintenance	2.0	2.0
Small / Community Bus	2		2.0	1	1	Plant Maintenance		
Light Rail Vehicles						General and Administration	3.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	27.0	24.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>22</b>	<b>2</b>	<b>N/A</b>	<b>21</b>	<b>7</b>			

**OPERATING DATA**

Revenue Vehicle Kilometres  
 Total Vehicle Kilometres  
 Revenue Vehicle Hours  
 Total Vehicle Hours

Operator Paid Hours  
 Mechanic Paid Hours  
 Total Employee Paid Hours

Adult Passenger Trips  
 Concession Fare Trips  
 Concession Fare Trips Detail:  
   Child Passenger Trips  
   Student Passenger Trips  
   Senior Passenger Trips

**REGULAR SERVICE PASSENGER TRIPS**  
 Regular Service Passenger Kms  
 Auxiliary Serv. Pass. Trips

Transportation Operations Expenses  
 Fuel/Energy Exp. for Vehicles  
 Vehicle Maintenance Expenses  
 Plant Maintenance Expenses  
 General/Administration Expenses  
**TOTAL DIRECT OPERATING EXPENSES**  
 Debt Service Payment  
 Total Operating Expenses

**REGULAR SERV. PASS. REVENUES**  
**TOTAL OPERATING REVENUES**  
 Total Revenues

NET DIRECT OPERATING COST  
**NET OPERATING COST**  
 Provincial Operating Contribution  
 Municipal Operating Contribution  
 Other Operating Contributions  
 Provincial Debt Service Contribution  
 Municipal Debt Service Contribution

**TOTAL CAPITAL EXPENDITURES**  
**TOTAL CAPITAL FUNDING**  
 Provincial Capital Contribution  
 Municipal Capital Contribution  
 Other Capital Contributions

**PERFORMANCE INDICATORS**

**FINANCIAL PERFORMANCE**  
 Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)  
 Municipal Operating Contribution / Capita  
 Net Dir. Oper. Cost / Reg. Serv. Pass.

**AVERAGE FARE**  
 Reg. Serv. Pass. Rev. / Reg. Serv. Pass.

**COST EFFECTIVENESS**  
 Tot. Dir. Oper. Exp. / Reg. Serv. Pass.

**COST EFFICIENCY**  
 Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.

**SERVICE UTILIZATION**  
 Reg. Serv. Pass. / Capita  
 Reg. Serv. Pass. / Rev. Veh. Hrs.

**AMOUNT OF SERVICE**  
 Rev. Veh. Hrs. / Capita

**AVERAGE SPEED**  
 Rev. Veh. Kms. / Rev. Veh. Hrs.

**VEHICLE UTILIZATION**  
 Tot. Veh. Kms. / Active Vehicles

**LABOUR PRODUCTIVITY**  
 Rev. Veh. Hrs. / Operator Paid Hrs.

**TOP WAGE RATES**  
 Operators  
 Mechanics

**Notes:**

\* The 1998 data for Ajax Transit is incomplete because of a major financial re-organization in 1999.

## BARRIE

Transit Contact: Mr. George Kaveckas  
Transit Manager

Statistical Contact: Mr. Ron Lemanczyk, C.E.T.  
Transportation Technologist

Tel: (705) 739-4220 x4305      Fax: (705) 739-4247  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

- System established: 01/09/1965
- Serves: City of Barrie
- Service area size: 74.00 square kilometres
- Service provided by: Municipal Department, under contract with Penetang Midland Coach Lines Ltd.
- Hours of Service:

Monday	05:45 - 23:00
Tuesday	05:45 - 23:00
Wednesday	05:45 - 23:00
Thursday	05:45 - 23:00
Friday	05:45 - 23:00
Saturday	07:15 - 23:00
Sunday	09:00 - 18:00
Holidays	N/A
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 90,000
- Service Area Population: 81,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers:

Passenger Boardings:	1,266,276
	1,557,519
- Total Operating Revenues: \$2,267,449
- Total Direct Operating Expenses: \$3,251,731
- Energy Consumption: Diesel 864,180 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 11 standard buses  
10 low floor buses

**BARRIE**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Effective Date: 01/08/1998					
Adults	\$2.00	\$2.00	\$68.00		
Children	\$1.85	\$1.85	\$46.00		6 years - grade 8; under 5 - free
Students	\$1.85	\$1.85	\$52.00		grade 9-13
Seniors	\$1.85	\$1.85	\$46.00		65 years and over
Other: College Elementary child	\$2.00 \$1.85	\$2.00 \$1.85	\$29.00	\$210/4 months	Restricted school days: 0730-1700
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	11	7	13.0		Operators
Low Floor Motor Buses	10		0.5		Other Transportation Operations
Articulated Motor Buses					Mechanics (Vehicle Maintenance)
Trolley Buses					Other Vehicle Maintenance
Small / Community Bus					Plant Maintenance
Light Rail Vehicles					General and Administration
Heavy Rail Vehicles					TOTAL EMPLOYEES
Commuter Rail Vehicles					54.0
Other:					6.0
<b>TOTAL</b>	<b>21</b>	<b>7</b>	<b>N/A</b>	<b>16</b>	<b>15</b>
OPERATING DATA	PERFORMANCE INDICATORS				
Revenue Vehicle Kilometres	1,506,735				FINANCIAL PERFORMANCE
Total Vehicle Kilometres	1,506,735				Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 70%
Revenue Vehicle Hours	71,484				Municipal Operating Contribution / Capita \$12.15
Total Vehicle Hours	71,484				Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.78
Operator Paid Hours					AVERAGE FARE
Mechanic Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.72
Total Employee Paid Hours					
Adult Passenger Trips	797,754				COST EFFECTIVENESS
Concession Fare Trips	468,522				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.57
Concession Fare Trips Detail:					
Child Passenger Trips	25,325				COST EFFICIENCY
Student Passenger Trips	392,546				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$45.49
Senior Passenger Trips	50,651				
REGULAR SERVICE PASSENGER TRIPS	1,266,276				SERVICE UTILIZATION
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita 15.63
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs. 17.71
Transportation Operations Expenses	\$3,038,562				AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles					Rev. Veh. Hrs. / Capita 0.88
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$69,920				AVERAGE SPEED
General/Administration Expenses	\$143,249				Rev. Veh. Kms. / Rev. Veh. Hrs. 21.08
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$3,251,731</b>				VEHICLE UTILIZATION
Debt Service Payment					Tot. Veh. Kms. / Active Vehicles 71,749
Total Operating Expenses	\$3,251,731				
REGULAR SERV. PASS. REVENUES	\$2,173,431				LABOUR PRODUCTIVITY
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,267,449</b>				Rev. Veh. Hrs. / Operator Paid Hrs.
Total Revenues	\$2,267,449				
NET DIRECT OPERATING COST	\$984,282				TOP WAGE RATES
NET OPERATING COST	\$984,281				Operators \$14.30
Provincial Operating Contribution					Mechanics \$18.00
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution	\$984,281				
Municipal Debt Service Contribution					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$2,685,897</b>				
<b>TOTAL CAPITAL FUNDING</b>	<b>\$2,685,897</b>				
Provincial Capital Contribution	\$2,005,487				
Municipal Capital Contribution	\$680,410				
Other Capital Contributions					

## BELLEVILLE

Transit Contact: Mr. R.E. Ladouceur  
General Manager

Statistical Contact: Ms. E. Garrison  
Office Manager

Tel: (613) 962-1925 Fax: (613) 967-3262  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/05/1960
- Serves: City of Belleville, Part of Sidney Township
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 22:00
Tuesday	06:30 - 22:00
Wednesday	06:30 - 22:00
Thursday	06:30 - 22:00
Friday	06:30 - 22:00
Saturday	07:00 - 19:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: CAW 4003 (Operators)  
CAW 4003 (Mechanics)
- Municipal Population: 50,960
- Service Area Population: 50,960
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 572,384  
Passenger Boardings: 718,408
- Total Operating Revenues: \$788,337
- Total Direct Operating Expenses: \$1,419,060
- Energy Consumption: Diesel 308,511 litres  
Gasoline 1,998 litres  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 12 standard buses  
3 low floor buses

**BELLEVILLE**

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/04/1997			
Adults	\$1.50	\$1.35	\$60.00
Children	\$0.90	\$0.80	
Students	\$1.15	\$1.05	\$44.00
Seniors	\$1.15	\$1.05	\$44.00
	\$1.15	\$1.05	\$44.00

VEHICLES	ACTIVE	STORED	Avg Age	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	12	3	14.0	9	8	Operators	14.0	4.0
Low Floor Motor Buses	3		1.0			Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	3.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	2.0	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	20.0	5.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>15</b>	<b>3</b>	<b>N/A</b>	<b>9</b>	<b>8</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	542,367	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	561,792	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	56%
Revenue Vehicle Hours	26,925	Municipal Operating Contribution / Capita	\$11.79
Total Vehicle Hours	29,059	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.10
Operator Paid Hours	36,795	AVERAGE FARE	
Mechanic Paid Hours	6,395	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.30
Total Employee Paid Hours	50,065		
Adult Passenger Trips	414,914	COST EFFECTIVENESS	
Concession Fare Trips	157,470	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.48
Concession Fare Trips Detail:			
Child Passenger Trips	12,741	COST EFFICIENCY	
Student Passenger Trips		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$48.83
Senior Passenger Trips	144,729		
REGULAR SERVICE PASSENGER TRIPS	572,384	SERVICE UTILIZATION	
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita	11.23
Auxiliary Serv. Pass. Trips	12,762	Reg. Serv. Pass. / Rev. Veh. Hrs.	21.26
Transportation Operations Expenses	\$866,350	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$136,491	Rev. Veh. Hrs. / Capita	0.53
Vehicle Maintenance Expenses	\$246,541	AVERAGE SPEED	
Plant Maintenance Expenses	\$50,145	Rev. Veh. Kms. / Rev. Veh. Hrs.	20.14
General/Administration Expenses	\$119,533	VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,419,060</b>	Tot. Veh. Kms. / Active Vehicles	37,453
Debt Service Payment		LABOUR PRODUCTIVITY	
Total Operating Expenses	\$1,419,060	Rev. Veh. Hrs. / Operator Paid Hrs.	0.73
REGULAR SERV. PASS. REVENUES	\$742,208		
<b>TOTAL OPERATING REVENUES</b>	<b>\$788,337</b>	TOP WAGE RATES	
Total Revenues	\$789,551	Operators	\$17.39
NET DIRECT OPERATING COST	\$630,723	Mechanics	\$18.34
NET OPERATING COST	\$629,509		
Provincial Operating Contribution	\$28,898		
Municipal Operating Contribution	\$600,611		
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,130,625</b>		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,130,625</b>		
Provincial Capital Contribution	\$844,701		
Municipal Capital Contribution	\$260,124		
Other Capital Contributions	\$25,800		

## BRAMPTON

Transit Contact: Mr. Glen Marshall  
Director of Transit

Statistical Contact: Mr. Glen Marshall  
Director of Transit

Tel: (905) 874-2770 Fax: (905) 874-2799  
E-mail: [glen\\_marshall@city.brampton.on.ca](mailto:glen_marshall@city.brampton.on.ca)

SYSTEM HIGHLIGHTS:

- System established: 1974
  - Serves: Brampton
  - Service area size:
  - Service provided by: Municipal Department
  - Hours of Service:

Monday	05:00 - 01:00
Tuesday	05:00 - 01:00
Wednesday	05:00 - 01:00
Thursday	05:00 - 01:00
Friday	05:00 - 01:00
Saturday	05:00 - 01:00
Sunday	08:00 - 20:00
Holidays	08:00 - 20:00
  - Union Affiliations: ATU 1573 (Operators)  
ATU 1573 (Mechanics)  
ATU 1573 (General Serviceman, Clerk Typists, Parts Keeper)
- Municipal Population: 300,000
- Service Area Population: 285,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 5,957,750  
Passenger Boardings: 8,756,670
- Total Operating Revenues: \$10,118,419
- Total Direct Operating Expenses: \$14,316,458
- Energy Consumption: Diesel 3,134,096 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 68 standard buses  
27 low floor buses  
1 Double Decker

REMARKS:

- Brampton will be increasing service by 10% in September 1999, hiring 12 additional growth operators, and leasing 8 new Orion V buses.

**BRAMPTON**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Weekly Pass	CRITERIA
<b>Effective Date: 30/12/1996</b>					
Adults	\$2.00	\$1.65		\$17.50	incl. University, College
Children	\$2.00	\$1.50		\$16.00	
Students	\$2.00	\$1.50		\$16.00	High School
Seniors	\$2.00	\$1.50		\$12.00	65 years and over
Other: GTA				\$36.25	
 <b>VEHICLES</b>					
	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	68	23	12.4		Operators
Low Floor Motor Buses	27		1.6		Other Transportation Operations
Articulated Motor Buses					Mechanics (Vehicle Maintenance)
Trolley Buses					Other Vehicle Maintenance
Small / Community Bus					Plant Maintenance
Light Rail Vehicles					General and Administration
Heavy Rail Vehicles					<b>TOTAL EMPLOYEES</b>
Commuter Rail Vehicles					187.0
Other: Double Decker	1		14.0		8.0
<b>TOTAL</b>	<b>96</b>	<b>23</b>	<b>N/A</b>	<b>84</b>	<b>36</b>
 <b>OPERATING DATA</b>					
 <b>PERFORMANCE INDICATORS</b>					
Revenue Vehicle Kilometres			5,121,231	<b>FINANCIAL PERFORMANCE</b>	
Total Vehicle Kilometres			5,578,683	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	71%
Revenue Vehicle Hours			230,898	Municipal Operating Contribution / Capita	\$12.68
Total Vehicle Hours			250,976	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.70
Operator Paid Hours			323,708	<b>AVERAGE FARE</b>	
Mechanic Paid Hours			20,034	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.61
Total Employee Paid Hours			408,357		
Adult Passenger Trips			3,246,974	<b>COST EFFECTIVENESS</b>	
Concession Fare Trips			2,710,776	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.40
Concession Fare Trips Detail:				<b>COST EFFICIENCY</b>	
Child Passenger Trips				Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$57.04
Student Passenger Trips			2,144,790		
Senior Passenger Trips			565,986	<b>SERVICE UTILIZATION</b>	
REGULAR SERVICE PASSENGER TRIPS			5,957,750	Reg. Serv. Pass. / Capita	20.90
Regular Service Passenger Kms				Reg. Serv. Pass. / Rev. Veh. Hrs.	25.80
Auxiliary Serv. Pass. Trips				<b>AMOUNT OF SERVICE</b>	
Transportation Operations Expenses			\$8,850,706	Rev. Veh. Hrs. / Capita	0.81
Fuel/Energy Exp. for Vehicles			\$1,636,379	<b>AVERAGE SPEED</b>	
Vehicle Maintenance Expenses			\$2,214,402	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.18
Plant Maintenance Expenses			\$1,038,015		
General/Administration Expenses			\$576,956	<b>VEHICLE UTILIZATION</b>	
<b>TOTAL DIRECT OPERATING EXPENSES</b>			\$14,316,458	Tot. Veh. Kms. / Active Vehicles	58,111
Debt Service Payment			\$423,915		
Total Operating Expenses			\$15,354,189	<b>LABOUR PRODUCTIVITY</b>	
REGULAR SERV. PASS. REVENUES			\$9,604,539	Rev. Veh. Hrs. / Operator Paid Hrs.	0.71
<b>TOTAL OPERATING REVENUES</b>			\$10,118,419		
Total Revenues			\$10,703,103	<b>TOP WAGE RATES</b>	
NET DIRECT OPERATING COST			\$4,198,039	Operators	\$18.95
NET OPERATING COST			\$4,651,086	Mechanics	\$20.90
Provincial Operating Contribution					
Municipal Operating Contribution			\$3,613,355		
Other Operating Contributions			\$613,816		
Provincial Debt Service Contribution					
Municipal Debt Service Contribution			\$423,915		
<b>TOTAL CAPITAL EXPENDITURES</b>			\$5,914,399		
<b>TOTAL CAPITAL FUNDING</b>			\$5,914,399		
Provincial Capital Contribution			\$5,088,610		
Municipal Capital Contribution			\$825,789		
Other Capital Contributions					

## BRANTFORD

Transit Contact: Mr. Joe Hrechanyk  
Transit Operations Manager

Statistical Contact: Mr. Joe Hrechanyk  
Transit Operations Manager

Tel: (519) 753-3847 Fax: (519) 750-0491  
E-mail: [jhrechanyk@city.brantford.on.ca](mailto:jhrechanyk@city.brantford.on.ca)

### SYSTEM HIGHLIGHTS:

- System established: 09/08/1886
- Serves: Brantford
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 23:30
Tuesday	06:00 - 23:30
Wednesday	06:00 - 23:30
Thursday	06:00 - 23:30
Friday	06:00 - 23:30
Saturday	07:30 - 22:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 685 (Operators)  
ATU 685 (Mechanics)

- Municipal Population: 86,000
- Service Area Population: 78,000
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 1,020,238  
Passenger Boardings: 1,359,964
- Total Operating Revenues: \$1,990,593
- Total Direct Operating Expenses: \$4,147,070
- Energy Consumption: Diesel 746,300 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 26 standard buses

**BRANTFORD*****Brantford Transit***

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER 10 / 45 ride card	CRITERIA
Effective Date: 01/06/1996					
Adults	\$1.60			\$13.00/\$51.75	
Children	\$1.00			\$12.50/\$45.00	5-11 years; under 5 years: free
Students	\$1.60			\$12.50/\$45.00	
Seniors	\$1.60			\$12.50/\$45.00	
Other: Blind: \$25/3 months					with CNIB card
<b>VEHICLES</b>	<b>ACTIVE</b>	<b>STORED</b>	<b>AVG AGE</b>	<b>PEAK</b>	<b>BASE</b>
Standard Motor Buses	26			19	13
Low Floor Motor Buses					
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
<b>TOTAL</b>	<b>26</b>	<b>N/A</b>	<b>19</b>	<b>13</b>	

**OPERATING DATA**

		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	1,321,600	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	1,400,100	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	48%
Revenue Vehicle Hours	60,060	Municipal Operating Contribution / Capita	\$27.64
Total Vehicle Hours	60,060	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.11
Operator Paid Hours	74,620	AVERAGE FARE	
Mechanic Paid Hours	12,480	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.40
Total Employee Paid Hours	103,740		
Adult Passenger Trips		COST EFFECTIVENESS	
Concession Fare Trips		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.06
Concession Fare Trips Detail:			
Child Passenger Trips		COST EFFICIENCY	
Student Passenger Trips		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$69.05
Senior Passenger Trips			
REGULAR SERVICE PASSENGER TRIPS	1,020,238	SERVICE UTILIZATION	
Regular Service Passenger Kms	11,222,600	Reg. Serv. Pass. / Capita	13.08
Auxiliary Serv. Pass. Trips	10,150	Reg. Serv. Pass. / Rev. Veh. Hrs.	16.99
Transportation Operations Expenses	\$2,225,522	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$324,000	Rev. Veh. Hrs. / Capita	0.77
Vehicle Maintenance Expenses	\$677,723		
Plant Maintenance Expenses	\$279,333	AVERAGE SPEED	
General/Administration Expenses	\$640,492	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.00
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$4,147,070</b>	VEHICLE UTILIZATION	
Debt Service Payment		Tot. Veh. Kms. / Active Vehicles	53,850
Total Operating Expenses	\$4,147,070		
REGULAR SERV. PASS. REVENUES	\$1,423,237	LABOUR PRODUCTIVITY	
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,990,593</b>	Rev. Veh. Hrs. / Operator Paid Hrs.	0.80
Total Revenues	\$1,990,953		
NET DIRECT OPERATING COST	\$2,156,477	TOP WAGE RATES	
NET OPERATING COST	\$2,156,117	Operators	\$16.90
Provincial Operating Contribution		Mechanics	\$20.86
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$224,478</b>		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$224,478</b>		
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

## BROCKVILLE

**Transit Contact:** Ms. Valerie B. Harvey  
Supervisor - Solid Waste/Transit

**Statistical Contact:** Ms. Valerie B. Harvey  
Supervisor - Solid Waste/Transit

Tel: (613) 342-8772      Fax: (613) 342-5035  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

- System established: 01/05/1982
- Serves: City of Brockville
- Service area size: 20.20 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:45 - 18:15
Tuesday	06:45 - 18:15
Wednesday	06:45 - 18:15
Thursday	06:45 - 18:15
Friday	06:45 - 18:15
Saturday	08:45 - 18:15
Sunday	N/A
Holidays	N/A
- Union Affiliations: CUPE 115 (Operators)  
CUPE 115 (Mechanics)
- Disruption during 1998: Ice Storm 1998  
Start Date: 08/01/98  
End Date: 15/01/98  
Duration: 6 days
- Municipal Population: 21,500
- Service Area Population: 21,500
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers:  
Passenger Boardings: 80,064  
96,077
- Total Operating Revenues: \$97,726
- Total Direct Operating Expenses: \$351,482
- Energy Consumption: Diesel 65,639 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 4 standard buses

# BROCKVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER 4 Ride Pass	CRITERIA
Effective Date: 01/06/1998					
Adults	\$2.00	\$1.82	\$70.00	\$70.00	
Children	\$2.00	\$1.82	\$70.00	\$70.00	
Students	\$2.00	\$1.82	\$70.00	\$70.00	
Seniors	\$2.00	\$1.82	\$70.00	\$70.00	
Other: 5 years & under	Free				Maximum 2 children with adult
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Motor Buses	4		15.0	2	2
Low Floor Motor Buses					
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
<b>TOTAL</b>	<b>4</b>		<b>N/A</b>	<b>2</b>	<b>2</b>
OPERATING DATA			PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres		155,333			<b>FINANCIAL PERFORMANCE</b>
Total Vehicle Kilometres		155,333			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 28%
Revenue Vehicle Hours		6,624			Municipal Operating Contribution / Capita \$11.80
Total Vehicle Hours		6,624			Net Dir. Oper. Cost / Reg. Serv. Pass. \$3.17
Operator Paid Hours		7,592			<b>AVERAGE FARE</b>
Mechanic Paid Hours		624			Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.14
Total Employee Paid Hours		9,880			
Adult Passenger Trips					<b>COST EFFECTIVENESS</b>
Concession Fare Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$4.39
Concession Fare Trips Detail:					<b>COST EFFICIENCY</b>
Child Passenger Trips					Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$53.06
Student Passenger Trips					
Senior Passenger Trips					
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>80,064</b>			<b>SERVICE UTILIZATION</b>
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita 3.72
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs. 12.09
Transportation Operations Expenses		\$191,088			
Fuel/Energy Exp. for Vehicles		\$27,030			<b>AVERAGE SPEED</b>
Vehicle Maintenance Expenses		\$89,189			Rev. Veh. Kms. / Rev. Veh. Hrs. 23.45
Plant Maintenance Expenses		\$20,313			
General/Administration Expenses		\$23,862			<b>VEHICLE UTILIZATION</b>
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$351,482</b>			Tot. Veh. Kms. / Active Vehicles 38,833
Debt Service Payment					
Total Operating Expenses		\$351,482			<b>LABOUR PRODUCTIVITY</b>
REGULAR SERV. PASS. REVENUES		\$91,106			Rev. Veh. Hrs. / Operator Paid Hrs. 0.87
<b>TOTAL OPERATING REVENUES</b>		<b>\$97,726</b>			
Total Revenues		\$97,726			<b>TOP WAGE RATES</b>
NET DIRECT OPERATING COST		\$253,756			Operators \$15.74
NET OPERATING COST		\$253,756			Mechanics \$18.90
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution		\$253,756			
Municipal Debt Service Contribution					
<b>TOTAL CAPITAL EXPENDITURES</b>					
<b>TOTAL CAPITAL FUNDING</b>					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## BURLINGTON

Transit Contact: Mrs. Donna Clegg  
Director of Transit & Traffic

Statistical Contact: Mr. Don Hammond  
Administration Supervisor

Tel: (905) 335-7797 Fax: (905) 335-7878  
E-mail: hammondd@city.burlington.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 05/09/1975
- Serves: City of Burlington
- Service area size: 97.80 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 23:00
Tuesday	06:00 - 23:00
Wednesday	06:00 - 23:00
Thursday	06:00 - 23:00
Friday	06:00 - 23:00
Saturday	06:30 - 23:30
Sunday	09:30 - 18:30
Holidays	N/A
- Union Affiliations: CUPE 2723 (Operators)  
CUPE 2723 (Mechanics)

- Municipal Population: 136,000
- Service Area Population: 130,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 1,304,384  
Passenger Boardings: 1,632,617
- Total Operating Revenues: \$2,358,671
- Total Direct Operating Expenses: \$5,425,887
- Energy Consumption: Diesel 955,552 litres  
Gasoline  
Propane  
Natural Gas 169,872 cubic-metres  
Electricity
- Active Vehicles includes: 41 standard buses

**REMARKS:**

- 20 low floor passenger buses in service for part of the year

**BURLINGTON****BURLINGTON****TRANSIT**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA				
Effective Date: 01/04/1996								
Adults	\$2.00	\$1.70	\$60.00	University and under 65 years				
Children	\$1.15	\$1.00		Grades 1-8				
Students	\$2.00	\$1.60	\$54.00	Full-time High School				
Seniors	\$2.00	\$1.32	\$42.00	65 years and over				
Other: Special rate	\$1.15	\$1.00						
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	41	3		35	16	Operators	47.0	23.0
Low Floor Motor Buses						Other Transportation Operations	3.0	3.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	4.0	
Trolley Buses						Other Vehicle Maintenance	2.0	
Small / Community Bus						Plant Maintenance	1.0	1.0
Light Rail Vehicles						General and Administration	5.0	2.0
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	<b>62.0</b>	<b>29.0</b>
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>41</b>	<b>3</b>	<b>N/A</b>	<b>35</b>	<b>16</b>			
OPERATING DATA						PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres	2,277,356					<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	2,368,450					Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	43%	
Revenue Vehicle Hours	97,140					Municipal Operating Contribution / Capita	\$25.85	
Total Vehicle Hours	105,766					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.35	
Operator Paid Hours	133,120					<b>AVERAGE FARE</b>		
Mechanic Paid Hours	8,320					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Total Employee Paid Hours	169,520						\$1.74	
Adult Passenger Trips	560,885					<b>COST EFFECTIVENESS</b>		
Concession Fare Trips	743,499					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips Detail:							\$4.16	
Child Passenger Trips	65,219							
Student Passenger Trips	286,965					<b>COST EFFICIENCY</b>		
Senior Passenger Trips	143,482					Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,304,384</b>						\$51.30	
Regular Service Passenger Kms						<b>SERVICE UTILIZATION</b>		
Auxiliary Serv. Pass. Trips						Reg. Serv. Pass. / Capita	10.03	
Transportation Operations Expenses	\$3,083,481					Reg. Serv. Pass. / Rev. Veh. Hrs.	13.43	
Fuel/Energy Exp. for Vehicles	\$495,398					<b>AMOUNT OF SERVICE</b>		
Vehicle Maintenance Expenses	\$954,290					Rev. Veh. Hrs. / Capita	0.75	
Plant Maintenance Expenses	\$259,738					<b>AVERAGE SPEED</b>		
General/Administration Expenses	\$632,980					Rev. Veh. Kms. / Rev. Veh. Hrs.	23.44	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$5,425,887</b>					<b>VEHICLE UTILIZATION</b>		
Debt Service Payment						Tot. Veh. Kms. / Active Vehicles	57,767	
Total Operating Expenses	\$5,798,329					<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$2,268,229</b>					Rev. Veh. Hrs. / Operator Paid Hrs.	0.73	
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,358,671</b>					<b>TOP WAGE RATES</b>		
Total Revenues	\$2,437,385					Operators	\$16.62	
NET DIRECT OPERATING COST	\$3,067,216					Mechanics	\$19.54	
NET OPERATING COST	\$3,360,944							
Provincial Operating Contribution								
Municipal Operating Contribution								
Other Operating Contributions								
Provincial Debt Service Contribution								
Municipal Debt Service Contribution								
<b>TOTAL CAPITAL EXPENDITURES</b>								
<b>TOTAL CAPITAL FUNDING</b>								
Provincial Capital Contribution								
Municipal Capital Contribution								
Other Capital Contributions								

## CAMBRIDGE

Transit Contact: Mr. G.N. Stockford  
Director of Transit Services

Statistical Contact: Mrs. Jean Bourdon  
Manager of Transit Operations

Tel: (519) 623-7721 Fax: (519) 623-0126  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 04/1973
- Serves: Cambridge
- Service area size: 115.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	05:40 - 23:20
Tuesday	05:40 - 23:20
Wednesday	05:40 - 23:20
Thursday	05:40 - 23:20
Friday	05:40 - 23:20
Saturday	06:10 - 23:20
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 1608 (Operators)  
ATU 1608 (Mechanics)
- Municipal Population: 103,000
- Service Area Population: 90,000
- Adult Cash Fare: \$1.85
- Ridership - Revenue Passengers: 1,080,883  
Passenger Boardings: 1,477,883
- Total Operating Revenues: \$1,723,927
- Total Direct Operating Expenses: \$3,571,845
- Energy Consumption: Diesel 973,755 litres  
Gasoline 10,537 litres  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 20 standard buses  
6 low floor buses

## CAMBRIDGE



FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/01/1998			
Adults	\$1.85	\$1.55	
Children	\$1.85	\$1.20	
Students	\$1.85	\$1.20	
Seniors	\$1.85	\$1.20	
Other: Unemployed	\$1.85	\$1.30	

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	20		12.0			Operators	33.0	3.0
Low Floor Motor Buses	6		2.0			Other Transportation Operations	2.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	4.0	
Trolley Buses						Other Vehicle Maintenance	3.0	
Small / Community Bus						Plant Maintenance	1.0	
Light Rail Vehicles						General and Administration	5.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	48.0	3.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>26</b>		<b>N/A</b>					

## OPERATING DATA

	PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	1,336,344	FINANCIAL PERFORMANCE
Total Vehicle Kilometres	1,383,116	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 48%
Revenue Vehicle Hours	59,657	Municipal Operating Contribution / Capita \$18.28
Total Vehicle Hours	61,744	Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.71
Operator Paid Hours		AVERAGE FARE
Mechanic Paid Hours		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.53
Total Employee Paid Hours		
Adult Passenger Trips	580,905	COST EFFECTIVENESS
Concession Fare Trips	499,978	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.30
Concession Fare Trips Detail:		
Child Passenger Trips		COST EFFICIENCY
Student Passenger Trips	404,984	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$57.85
Senior Passenger Trips	94,994	
REGULAR SERVICE PASSENGER TRIPS	1,080,883	SERVICE UTILIZATION
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita 12.01
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs. 18.12
Transportation Operations Expenses	\$1,817,025	AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$427,324	Rev. Veh. Hrs. / Capita 0.66
Vehicle Maintenance Expenses	\$704,002	
Plant Maintenance Expenses	\$348,885	AVERAGE SPEED
General/Administration Expenses	\$274,609	Rev. Veh. Kms. / Rev. Veh. Hrs. 22.40
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$3,571,845</b>	VEHICLE UTILIZATION
Debt Service Payment		Tot. Veh. Kms. / Active Vehicles 53,197
Total Operating Expenses	\$3,571,845	
REGULAR SERV. PASS. REVENUES	\$1,656,471	LABOUR PRODUCTIVITY
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,723,927</b>	Rev. Veh. Hrs. / Operator Paid Hrs.
Total Revenues	\$1,926,949	
NET DIRECT OPERATING COST	\$1,847,918	TOP WAGE RATES
NET OPERATING COST	\$1,644,896	Operators \$15.61
Provincial Operating Contribution		Mechanics \$17.61
Municipal Operating Contribution		
Other Operating Contributions		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,490,597</b>	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,037,755</b>	
Provincial Capital Contribution		
Municipal Capital Contribution		
Other Capital Contributions		

## COBOURG

Transit Contact: Mr. I.B. Roger  
Director of Public Works

Statistical Contact: Ms. Donna J. Lee  
Cost Control Clerk

Tel: (905) 372-4555      Fax: (905) 372-1533  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

- System established: 01/10/1976
- Serves: Town of Cobourg
- Service area size: 10.00 square kilometres
- Service provided by: Municipal Department, under contract with Trentway-Wagar
- Hours of Service:

Monday	07:22 - 18:45
Tuesday	07:22 - 18:45
Wednesday	07:22 - 18:45
Thursday	07:22 - 18:45
Friday	07:22 - 18:45
Saturday	08:22 - 18:45
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 15,600
- Service Area Population: 14,040
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 51,529  
Passenger Boardings: 51,529
- Total Operating Revenues: \$86,901
- Total Direct Operating Expenses: \$241,207
- Energy Consumption: Diesel 40,024 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 community buses

## COBOURG



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 15/07/1996				
Adults	\$1.60	\$1.50	\$55.00	
Children	Free			Preschool
Students	\$1.60	\$1.50	\$55.00	
Seniors	\$1.60	\$1.50	\$55.00	

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses			2			Operators	3.0	4.0
Low Floor Motor Buses						Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	1.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus	3		3.0	2	2	Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES	5.0	4.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>3</b>	<b>2</b>	<b>N/A</b>	<b>2</b>	<b>2</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	137,992	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	137,992	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	36%
Revenue Vehicle Hours	6,787	Municipal Operating Contribution / Capita	\$9.71
Total Vehicle Hours	6,787	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.99
Operator Paid Hours		AVERAGE FARE	
Mechanic Paid Hours		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.50
Total Employee Paid Hours			
Adult Passenger Trips	20,086	COST EFFECTIVENESS	
Concession Fare Trips	31,443	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.68
Concession Fare Trips Detail:			
Child Passenger Trips	1,967	COST EFFICIENCY	
Student Passenger Trips	16,256	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$35.54
Senior Passenger Trips	13,220	SERVICE UTILIZATION	
REGULAR SERVICE PASSENGER TRIPS	51,529	Reg. Serv. Pass. / Capita	3.67
Regular Service Passenger Kms		Reg. Serv. Pass. / Rev. Veh. Hrs.	7.59
Auxiliary Serv. Pass. Trips			
Transportation Operations Expenses	\$232,655	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles		Rev. Veh. Hrs. / Capita	0.48
Vehicle Maintenance Expenses			
Plant Maintenance Expenses	\$3,030	AVERAGE SPEED	
General/Administration Expenses	\$5,522	Rev. Veh. Kms. / Rev. Veh. Hrs.	20.33
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$241,207</b>	VEHICLE UTILIZATION	
Debt Service Payment		Tot. Veh. Kms. / Active Vehicles	45,997
Total Operating Expenses	\$241,207		
REGULAR SERV. PASS. REVENUES	\$77,351	LABOUR PRODUCTIVITY	
<b>TOTAL OPERATING REVENUES</b>	<b>\$86,901</b>	Rev. Veh. Hrs. / Operator Paid Hrs.	
Total Revenues	\$104,901		
NET DIRECT OPERATING COST	\$154,306	TOP WAGE RATES	
NET OPERATING COST	\$136,306	Operators	\$12.42
Provincial Operating Contribution		Mechanics	\$17.55
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>			
<b>TOTAL CAPITAL FUNDING</b>			
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

## COLLINGWOOD

Transit Contact: Mr. K. Astill P.Eng.  
Town Engineer

Statistical Contact: Mr. K. Astill P.Eng.  
Town Engineer

Tel: (705) 445-1292 Fax: (705) 445-1286  
E-mail: engineering@town.collingwood.on.ca

### SYSTEM HIGHLIGHTS:

- System established: 20/10/1982
- Serves: Town of Collingwood
- Service area size: 16.00 square kilometres
- Service provided by: Municipal Department, under contract with Penetang Midland Coach Lines Ltd.
- Hours of Service:

Monday	07:00 - 18:00
Tuesday	07:00 - 18:00
Wednesday	07:00 - 18:00
Thursday	07:00 - 18:00
Friday	07:00 - 18:00
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)

- Municipal Population: 16,500
- Service Area Population: 14,800
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 38,608  
Passenger Boardings: 40,538
- Total Operating Revenues: \$66,167
- Total Direct Operating Expenses: \$195,637
- Energy Consumption: Diesel 62,000 litres  
Gasoline 18,000 litres  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 2 standard buses

## COLLINGWOOD



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
<b>Effective Date: 15/06/1997</b>				
Adults	\$1.75	\$1.65		
Children	\$1.75	\$1.65		Over 48"
Students	\$1.75	\$1.65		
Seniors	\$1.75	\$1.65		

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	2		13.0	2	2	Operators	3.0	2.0
Low Floor Motor Buses						Other Transportation Operations		1.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	1.0	
Trolley Buses						Other Vehicle Maintenance		1.0
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	<b>4.0</b>	<b>4.0</b>
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>2</b>		<b>N/A</b>	<b>2</b>	<b>2</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	112,872	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	112,872	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	34 %
Revenue Vehicle Hours	4,864	Municipal Operating Contribution / Capita	\$8.75
Total Vehicle Hours	4,864	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.35
Operator Paid Hours		AVERAGE FARE	
Mechanic Paid Hours		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.71
Total Employee Paid Hours			
Adult Passenger Trips	24,638	COST EFFECTIVENESS	
Concession Fare Trips	13,970	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.07
Concession Fare Trips Detail:			
Child Passenger Trips		COST EFFICIENCY	
Student Passenger Trips		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$40.22
Senior Passenger Trips			
REGULAR SERVICE PASSENGER TRIPS	38,608	SERVICE UTILIZATION	
Regular Service Passenger Kms	887,984	Reg. Serv. Pass. / Capita	2.61
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	7.94
Transportation Operations Expenses	\$195,637	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles		Rev. Veh. Hrs. / Capita	0.33
Vehicle Maintenance Expenses		AVERAGE SPEED	
Plant Maintenance Expenses		Rev. Veh. Kms. / Rev. Veh. Hrs.	23.21
General/Administration Expenses			
TOTAL DIRECT OPERATING EXPENSES	\$195,637	VEHICLE UTILIZATION	
Debt Service Payment		Tot. Veh. Kms. / Active Vehicles	56,436
Total Operating Expenses	\$195,637		
REGULAR SERV. PASS. REVENUES	\$66,167	LABOUR PRODUCTIVITY	
TOTAL OPERATING REVENUES	\$66,167	Rev. Veh. Hrs. / Operator Paid Hrs.	
Total Revenues	\$66,167		
NET DIRECT OPERATING COST	\$129,470	TOP WAGE RATES	
NET OPERATING COST	\$129,470	Operators	
Provincial Operating Contribution		Mechanics	
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
TOTAL CAPITAL EXPENDITURES			
TOTAL CAPITAL FUNDING			
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

## CORNWALL

Transit Contact: Mr. Sherman Goodwin  
Transit Manager

Statistical Contact: Mr. Sherman Goodwin  
Transit Manager

Tel: (613) 930-2636 Fax: (613) 932-9906  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

- System established: 11/11/1974
- Serves: City of Cornwall, St. Andrews
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 23:30
Tuesday	06:30 - 23:30
Wednesday	06:30 - 23:30
Thursday	06:30 - 23:30
Friday	06:30 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 946 (Operators)  
Mechanics Union Information N/A  
CUPE 234 (Maintenance)

- Municipal Population: 54,363
- Service Area Population: 49,800
- Adult Cash Fare: \$1.55
- Ridership - Revenue Passengers: 1,195,194  
Passenger Boardings: 1,326,665
- Total Operating Revenues:
- Total Direct Operating Expenses:

Energy Consumption:	Diesel	427,139 litres
	Gasoline	
	Propane	
	Natural Gas	189,932 cubic-metres
	Electricity	
- Active Vehicles includes: 29 standard buses

## CORNWALL



FARES	CASH	UNIT PRICE	MONTHLY PASS
<b>Effective Date: 01/02/1996</b>			
Adults	\$1.55	\$1.35	\$54.00
Children	\$1.10	\$1.00	\$40.00
Students	\$1.55	\$1.15	\$40.00
Seniors	\$1.55	\$1.15	\$40.00

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	29		13.0	23	13	Operators	33.0	5.0
Low Floor Motor Buses						Other Transportation Operations	5.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	5.0	
Trolley Buses						Other Vehicle Maintenance	5.0	
Small / Community Bus						Plant Maintenance	1.0	
Light Rail Vehicles						General and Administration	2.0	1.0
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	<b>51.0</b>	<b>6.0</b>
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>29</b>		<b>N/A</b>	<b>23</b>	<b>13</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	872,347	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	872,347	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	
Revenue Vehicle Hours	48,790	Municipal Operating Contribution / Capita	
Total Vehicle Hours	48,790	Net Dir. Oper. Cost / Reg. Serv. Pass.	
Operator Paid Hours	70,405	AVERAGE FARE	
Mechanic Paid Hours	10,400	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	
Total Employee Paid Hours	107,575		
Adult Passenger Trips	333,459	COST EFFECTIVENESS	
Concession Fare Trips	861,735	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	
Concession Fare Trips Detail:			
Child Passenger Trips	15,538	COST EFFICIENCY	
Student Passenger Trips	788,828	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	
Senior Passenger Trips	57,369	SERVICE UTILIZATION	
REGULAR SERVICE PASSENGER TRIPS	1,195,194	Reg. Serv. Pass. / Capita	24.00
Regular Service Passenger Kms	7,171,164	Reg. Serv. Pass. / Rev. Veh. Hrs.	24.50
Auxiliary Serv. Pass. Trips	5,900		
Transportation Operations Expenses		AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles		Rev. Veh. Hrs. / Capita	0.98
Vehicle Maintenance Expenses		AVERAGE SPEED	
Plant Maintenance Expenses		Rev. Veh. Kms. / Rev. Veh. Hrs.	17.88
General/Administration Expenses		VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>		Tot. Veh. Kms. / Active Vehicles	30,081
Debt Service Payment		LABOUR PRODUCTIVITY	
Total Operating Expenses		Rev. Veh. Hrs. / Operator Paid Hrs.	0.69
REGULAR SERV. PASS. REVENUES		TOP WAGE RATES	
<b>TOTAL OPERATING REVENUES</b>		Operators	\$15.28
Total Revenues		Mechanics	\$16.69
NET DIRECT OPERATING COST			
NET OPERATING COST			
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>			
<b>TOTAL CAPITAL FUNDING</b>			
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

## FORT ERIE

Transit Contact: Mrs Margaret Neubauer, CA  
Director of Finance

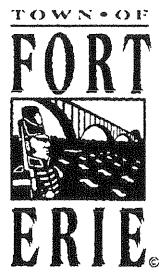
Statistical Contact: Mrs Margaret Neubauer, CA  
Director of Finance

Tel: (905) 871-1600 Fax: (905) 871-9984  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

- System established: 13/04/1981
- Serves: Town of Fort Erie
- Service area size: 150.00 square kilometres
- Service provided by: Municipal Department, under contract with Dunn the Mover
- Hours of Service:

Monday	09:00 - 18:00
Tuesday	09:00 - 18:00
Wednesday	09:00 - 18:00
Thursday	09:00 - 18:00
Friday	09:00 - 18:00
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 27,000
- Service Area Population: 20,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 42,700  
Passenger Boardings: 42,700
- Total Operating Revenues: \$85,400
- Total Direct Operating Expenses: \$143,180
- Energy Consumption: Diesel 52,500 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 2 standard buses

**FORT ERIE**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 14/04/1997				
Adults	\$2.00			
Children	\$2.00			
Students	\$2.00			
Seniors	\$2.00			
Other: Infant	Free			3 years and under

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	2		10.0	1	1	Operators	2.0	
Low Floor Motor Buses						Other Transportation Operations	2.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	2.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance	2.0	
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	9.0	
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>2</b>		<b>N/A</b>	<b>1</b>	<b>1</b>			

OPERATING DATA	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	92,400 <b>FINANCIAL PERFORMANCE</b>
Total Vehicle Kilometres	95,300 Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 60%
Revenue Vehicle Hours	2,800 Municipal Operating Contribution / Capita \$2.78
Total Vehicle Hours	2,900 Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.35
Operator Paid Hours	4,160 <b>AVERAGE FARE</b>
Mechanic Paid Hours	4,160 Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$2.00
Total Employee Paid Hours	18,720
Adult Passenger Trips	32,000 <b>COST EFFECTIVENESS</b>
Concession Fare Trips	10,700 Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.35
Concession Fare Trips Detail:	
Child Passenger Trips	200
Student Passenger Trips	10,500 Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$49.37
Senior Passenger Trips	
REGULAR SERVICE PASSENGER TRIPS	42,700 <b>SERVICE UTILIZATION</b>
Regular Service Passenger Kms	427,000 Reg. Serv. Pass. / Capita 2.14
Auxiliary Serv. Pass. Trips	Reg. Serv. Pass. / Rev. Veh. Hrs. 15.25
Transportation Operations Expenses	\$143,180 <b>AMOUNT OF SERVICE</b>
Fuel/Energy Exp. for Vehicles	Rev. Veh. Hrs. / Capita 0.14
Vehicle Maintenance Expenses	
Plant Maintenance Expenses	AVERAGE SPEED
General/Administration Expenses	Rev. Veh. Kms. / Rev. Veh. Hrs. 33.00
<b>TOTAL DIRECT OPERATING EXPENSES</b>	\$143,180 <b>VEHICLE UTILIZATION</b>
Debt Service Payment	Tot. Veh. Kms. / Active Vehicles 47,650
Total Operating Expenses	
REGULAR SERV. PASS. REVENUES	\$143,180 <b>LABOUR PRODUCTIVITY</b>
<b>TOTAL OPERATING REVENUES</b>	Rev. Veh. Hrs. / Operator Paid Hrs. 0.67
Total Revenues	\$85,400
NET DIRECT OPERATING COST	\$85,400 <b>TOP WAGE RATES</b>
NET OPERATING COST	\$85,400 Operators
Provincial Operating Contribution	Mechanics
Municipal Operating Contribution	
Other Operating Contributions	
Provincial Debt Service Contribution	\$57,780
Municipal Debt Service Contribution	\$57,780
<b>TOTAL CAPITAL EXPENDITURES</b>	\$55,620
<b>TOTAL CAPITAL FUNDING</b>	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

## GO TRANSIT

Transit Contact: vacant  
Managing Director

Statistical Contact: Mr. Edmund Shea  
Senior Information Officer

Tel: (416) 869-3600 x5328 Fax: (416) 869-3525  
E-mail: [ems@gotransit.com](mailto:ems@gotransit.com)

SYSTEM HIGHLIGHTS:

- System established: 23/05/1967
- Serves: Toronto, Durham, York, Peel, Halton, Hamilton-Wentworth
- Service area size: 8000.00 square kilometres
- Service provided by: Crown agency
- Hours of Service:

Monday	04:35 - 02:20
Tuesday	04:35 - 02:20
Wednesday	04:35 - 02:20
Thursday	04:35 - 02:20
Friday	04:35 - 02:20
Saturday	05:00 - 02:20
Sunday	05:00 - 02:20
Holidays	05:00 - 02:20
- Union Affiliations: ATU 1587 (Operators)  
ATU 1587 (Mechanics)  
IAMAW 235 (Call centre)
- Municipal Population: 4,900,000
- Service Area Population: 4,900,000
- Adult Cash Fare:
- Ridership - Revenue Passengers: 35,947,200  
Passenger Boardings: 35,947,200
- Total Operating Revenues: \$118,781,825
- Total Direct Operating Expenses: \$146,784,761
- Energy Consumption: Diesel 24,387,946 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 201 standard buses  
318 commuter rail vehicles

REMARKS:

- GO Transit is the municipally funded, interregional public transit service for the Greater Toronto Area and the neighbouring Region of Hamilton-Wentworth. Created in 1967 by the Province of Ontario, GO has grown from a single rail line along Lake Ontario's shoreline into an integrated network of trains and buses, serving communities as far away as 100 kilometres from downtown Toronto. The Province handed over funding responsibility for GO to the GTA municipalities in 1998 in exchange for assuming other financial responsibilities from municipal governments. In August 1999, GO Transit transferred fully to the municipal sector as an agency of the newly created Greater Toronto Services Board.

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date: 01/05/1998

Adults

Children

Students

Seniors

Fares vary according to distance travelled.

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	201			154	124	Operators	268.0	32.0
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES	851.0	157.0
Commuter Rail Vehicles	318			280	19			
Other:								
<b>TOTAL</b>	<b>519</b>	<b>N/A</b>	<b></b>	<b>434</b>	<b>143</b>			

**OPERATING DATA**

		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	28,894,610	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	32,238,907	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	81 %
Revenue Vehicle Hours		Municipal Operating Contribution / Capita	\$5.79
Total Vehicle Hours		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.78
Operator Paid Hours		AVERAGE FARE	
Mechanic Paid Hours		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.27
Total Employee Paid Hours			
Adult Passenger Trips	32,873,300	COST EFFECTIVENESS	
Concession Fare Trips	3,073,900	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.08
Concession Fare Trips Detail:			
Child Passenger Trips	557,700	COST EFFICIENCY	
Student Passenger Trips	349,500	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	
Senior Passenger Trips	2,166,700		
REGULAR SERVICE PASSENGER TRIPS	35,947,200	SERVICE UTILIZATION	
Regular Service Passenger Kms	1,143,120,960	Reg. Serv. Pass. / Capita	7.34
Auxiliary Serv. Pass. Trips	217,500	Reg. Serv. Pass. / Rev. Veh. Hrs.	
Transportation Operations Expenses	\$45,092,685	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$9,508,738	Rev. Veh. Hrs. / Capita	
Vehicle Maintenance Expenses	\$33,675,206	AVERAGE SPEED	
Plant Maintenance Expenses	\$38,117,635	Rev. Veh. Kms. / Rev. Veh. Hrs.	
General/Administration Expenses	\$20,390,496	VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$146,784,761</b>	Tot. Veh. Kms. / Active Vehicles	62,117
Debt Service Payment			
Total Operating Expenses	\$228,299,537	LABOUR PRODUCTIVITY	
REGULAR SERV. PASS. REVENUES	\$117,704,046	Rev. Veh. Hrs. / Operator Paid Hrs.	
<b>TOTAL OPERATING REVENUES</b>	<b>\$118,781,825</b>	TOP WAGE RATES	
Total Revenues	\$132,193,702	Operators	\$19.78
NET DIRECT OPERATING COST	\$28,002,936	Mechanics	\$22.18
NET OPERATING COST	\$96,105,835		
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution	\$28,387,000		
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$39,119,000</b>		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$39,119,000</b>		
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

## GUELPH

Transit Contact: Mr. Randall French  
Transit Manager

Statistical Contact: Mrs. Linda Hanna  
Managerial Assistant

Tel: (519) 822-1811 Fax: (519) 822-1322  
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1895
- Serves: City of Guelph
- Service area size: 88.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	06:00 - 24:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 1189 (Operators)  
ATU 1189 (Mechanics)
- Municipal Population: 100,600
- Service Area Population: 100,600
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 3,617,263  
Passenger Boardings: 4,219,265
- Total Operating Revenues: \$3,224,022
- Total Direct Operating Expenses: \$4,615,201
- Energy Consumption: Diesel 1,226,216 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 29 standard buses  
9 low floor buses

REMARKS:

- New transit facility - March 1998.

**GUELPH**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester pass	CRITERIA	FULL-TIME	PART-TIME
Effective Date: 11/02/1996							
Adults	\$1.50	\$1.25	\$50.00		Under 5 years		
Children	Free				Kindergarten to High school		
Students	\$1.50	\$1.00	\$45.00		65 years and over		
Seniors	\$1.50	\$1.00	\$45.00	\$24.00	Undergraduate		
Other: University (Guelph)					Free with CNIB card		
Blind	Free						
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	
Standard Motor Buses	29		16.0	25	6	Operators	58.0
Low Floor Motor Buses	9			9	9	Other Transportation Operations	4.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	6.0
Trolley Buses						Other Vehicle Maintenance	3.0
Small / Community Bus						Plant Maintenance	2.0
Light Rail Vehicles						General and Administration	3.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	76.0
Commuter Rail Vehicles							4.0
Other:							
<b>TOTAL</b>	<b>38</b>		<b>N/A</b>	<b>34</b>	<b>15</b>		

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	2,129,975	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	2,129,975	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	70%
Revenue Vehicle Hours		Municipal Operating Contribution / Capita	\$14.31
Total Vehicle Hours		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.38
Operator Paid Hours	128,742	AVERAGE FARE	
Mechanic Paid Hours	12,480	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.87
Total Employee Paid Hours	222,342		
Adult Passenger Trips	381,760	COST EFFECTIVENESS	
Concession Fare Trips	3,235,503	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.28
Concession Fare Trips Detail:			
Child Passenger Trips		COST EFFICIENCY	
Student Passenger Trips	304,400	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	
Senior Passenger Trips	155,200		
REGULAR SERVICE PASSENGER TRIPS	3,617,263	SERVICE UTILIZATION	
Regular Service Passenger Kms	43,407,156	Reg. Serv. Pass. / Capita	35.96
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	
Transportation Operations Expenses	\$2,947,085	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$517,750	Rev. Veh. Hrs. / Capita	
Vehicle Maintenance Expenses	\$786,087	AVERAGE SPEED	
Plant Maintenance Expenses	\$179,993	Rev. Veh. Kms. / Rev. Veh. Hrs.	
General/Administration Expenses	\$184,286	VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$4,615,201</b>	Tot. Veh. Kms. / Active Vehicles	56,052
Debt Service Payment	\$134,686		
Total Operating Expenses	\$4,751,008	LABOUR PRODUCTIVITY	
REGULAR SERV. PASS. REVENUES	\$3,144,381	Rev. Veh. Hrs. / Operator Paid Hrs.	
<b>TOTAL OPERATING REVENUES</b>	<b>\$3,224,022</b>	TOP WAGE RATES	
Total Revenues	\$3,224,022	Operators	\$16.26
NET DIRECT OPERATING COST	\$1,391,179	Mechanics	\$19.50
NET OPERATING COST	\$1,526,986		
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
	\$134,686		
TOTAL CAPITAL EXPENDITURES	\$4,135,579		
TOTAL CAPITAL FUNDING	\$4,130,579		
Provincial Capital Contribution	\$2,255,979		
Municipal Capital Contribution	\$1,874,600		
Other Capital Contributions			

## HAMILTON

Transit Contact: Mr. Bill O'Brien  
Director of Transportation Services

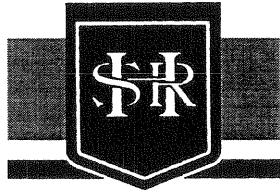
Statistical Contact: Ms. Leslie Awrey  
Accounting Co-ordinator

Tel: (905) 528-4200 x218      Fax: (905) 528-5410  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established:
  - Serves: Hamilton - Wentworth
  - Service area size: 250.00 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:
 

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	05:30 - 02:00
Sunday	06:00 - 01:00
Holidays	06:00 - 01:00
  - Union Affiliations: ATU 107 (Operators)  
ATU 107 (Mechanics)  
ATU 1585 (Support staff)
  - Disruption during 1998: Strike  
Start Date: 02/11/1998  
End Date: 22/01/1999  
Duration: 81 days
- |                                    |                                    |
|------------------------------------|------------------------------------|
| • Municipal Population:            | 467,799                            |
| • Service Area Population:         | 412,000                            |
| • Adult Cash Fare:                 | \$2.00                             |
| • Ridership - Revenue Passengers:  | 16,406,060                         |
| Passenger Boardings:               | 21,129,492                         |
| • Total Operating Revenues:        | \$19,036,284                       |
| • Total Direct Operating Expenses: | \$37,772,220                       |
| • Energy Consumption:              | Diesel 3,752,388 litres            |
|                                    | Gasoline                           |
|                                    | Propane                            |
|                                    | Natural Gas 2,873,635 cubic-metres |
|                                    | Electricity                        |
| • Active Vehicles includes:        | 119 standard buses                 |
|                                    | 55 low floor buses                 |
|                                    | 6 articulated buses                |

**HAMILTON**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester pass	CRITERIA
Effective Date: 01/07/1998					
Adults	\$2.00	\$1.50	\$58.00		
Children	Free				Under 5 years
Students	\$2.00	\$1.15	\$43.00		Elementary School / High School
Seniors	\$2.00	\$1.50	\$58.00		65 years and over; Annual Pass \$165.00
Other: College / University	\$2.00	\$1.50	\$58.00	\$195.00	

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	119	16	11.1	108	64	Operators	370.0	
Low Floor Motor Buses	55		1.5	42	31	Other Transportation Operations	17.0	
Articulated Motor Buses	6		16.3	5		Mechanics (Vehicle Maintenance)	60.0	2.0
Trolley Buses						Other Vehicle Maintenance	42.0	19.0
Small / Community Bus						Plant Maintenance	31.0	1.0
Light Rail Vehicles						General and Administration	65.0	12.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	585.0	34.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>180</b>	<b>16</b>	<b>N/A</b>	<b>155</b>	<b>95</b>			

**OPERATING DATA**

		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	9,861,410	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	10,238,722	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	50%
Revenue Vehicle Hours	524,368	Municipal Operating Contribution / Capita	\$68.72
Total Vehicle Hours	544,677	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.14
Operator Paid Hours	722,640	AVERAGE FARE	
Mechanic Paid Hours	128,960	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.12
Total Employee Paid Hours	1,178,559		
Adult Passenger Trips	9,298,286	COST EFFECTIVENESS	
Concession Fare Trips	7,107,774	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.30
Concession Fare Trips Detail:			
Child Passenger Trips		COST EFFICIENCY	
Student Passenger Trips	4,645,479	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$69.35
Senior Passenger Trips	2,259,661		
REGULAR SERVICE PASSENGER TRIPS	16,406,060	SERVICE UTILIZATION	
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita	39.82
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	31.29
Transportation Operations Expenses	\$19,807,758	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$2,041,249	Rev. Veh. Hrs. / Capita	1.27
Vehicle Maintenance Expenses	\$7,998,263	AVERAGE SPEED	
Plant Maintenance Expenses	\$3,237,913	Rev. Veh. Kms. / Rev. Veh. Hrs.	18.81
General/Administration Expenses	\$4,687,037	VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$37,772,220</b>	Tot. Veh. Kms. / Active Vehicles	<b>56,882</b>
Debt Service Payment	\$9,645,940	LABOUR PRODUCTIVITY	
Total Operating Expenses	\$47,418,160	Rev. Veh. Hrs. / Operator Paid Hrs.	0.73
REGULAR SERV. PASS. REVENUES	\$18,424,341	TOP WAGE RATES	
<b>TOTAL OPERATING REVENUES</b>	<b>\$19,036,284</b>	Operators	\$19.66
Total Revenues	\$19,106,317	Mechanics	\$21.17
NET DIRECT OPERATING COST	\$18,735,936		
NET OPERATING COST	\$28,311,843		
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
TOTAL CAPITAL EXPENDITURES	\$7,946,379		
TOTAL CAPITAL FUNDING	\$7,946,379		
Provincial Capital Contribution	\$2,607,882		
Municipal Capital Contribution	\$5,338,497		
Other Capital Contributions			

## KINGSTON

Transit Contact: Mr. Malcolm Morris  
Transit Operations Manager

Statistical Contact: Mr. Malcolm Morris  
Transit Operations Manager

Tel: (613) 546-1181 Fax: (613) 542-1504  
E-mail: m.morris@city.kingston.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/12/1962
  - Serves: City of Kingston
  - Service area size: 446.90 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:

Monday	06:30 - 22:00
Tuesday	06:30 - 22:00
Wednesday	06:30 - 22:00
Thursday	06:30 - 22:00
Friday	06:30 - 22:00
Saturday	06:30 - 19:00
Sunday	10:00 - 18:00
Holidays	N/A
  - Union Affiliations: CUPE 109 (Operators)  
CUPE 109 (Mechanics)  
CUPE 109 (Clerical Staff)
- Municipal Population: 112,605
- Service Area Population: 112,605
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers:  
Passenger Boardings:
- Total Operating Revenues: \$2,694,286
- Total Direct Operating Expenses: \$4,905,624
- Energy Consumption: Diesel 1,800,000 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 25 standard buses  
8 low floor buses

REMARKS:

- Contracted service assumed by Municipality in October for Kingston West. Introduced 8 new Orion low floor buses.

**KINGSTON**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/07/1997				
Adults	\$1.50	\$1.50	\$52.50	
Children	Free			5 years and under
Students	\$0.95	\$0.95	\$39.50	6-17 years
Seniors	\$0.95	\$0.95	\$39.50	65 years and over
Other: Vistor Pass - \$3.00				

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	25	4	13.0			Operators	49.0	5.0
Low Floor Motor Buses		8				Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	5.0	
Trolley Buses						Other Vehicle Maintenance	5.0	
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	60.0	5.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>33</b>	<b>4</b>	<b>N/A</b>					

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres		FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	2,000,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	55%
Revenue Vehicle Hours		Municipal Operating Contribution / Capita	\$19.62
Total Vehicle Hours		Net Dir. Oper. Cost / Reg. Serv. Pass.	
Operator Paid Hours		AVERAGE FARE	
Mechanic Paid Hours		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	
Total Employee Paid Hours		COST EFFECTIVENESS	
Adult Passenger Trips		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	
Concession Fare Trips		COST EFFICIENCY	
Concession Fare Trips Detail:		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	
Child Passenger Trips		SERVICE UTILIZATION	
Student Passenger Trips		Reg. Serv. Pass. / Capita	
Senior Passenger Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	
REGULAR SERVICE PASSENGER TRIPS		AMOUNT OF SERVICE	
Regular Service Passenger Kms		Rev. Veh. Hrs. / Capita	
Auxiliary Serv. Pass. Trips		AVERAGE SPEED	
Transportation Operations Expenses	\$2,993,410	Rev. Veh. Kms. / Rev. Veh. Hrs.	
Fuel/Energy Exp. for Vehicles	\$400,000	VEHICLE UTILIZATION	
Vehicle Maintenance Expenses	\$801,672	Tot. Veh. Kms. / Active Vehicles	60,606
Plant Maintenance Expenses	\$262,122		
General/Administration Expenses	\$448,420	LABOUR PRODUCTIVITY	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$4,905,624</b>	Rev. Veh. Hrs. / Operator Paid Hrs.	
Debt Service Payment		TOP WAGE RATES	
Total Operating Expenses	\$4,905,624	Operators	\$16.81
REGULAR SERV. PASS. REVENUES	\$2,684,286	Mechanics	\$18.19
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,694,286</b>		
Total Revenues	\$2,696,286		
NET DIRECT OPERATING COST	\$2,211,338		
NET OPERATING COST	\$2,209,338		
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
TOTAL CAPITAL EXPENDITURES	\$188,000		
TOTAL CAPITAL FUNDING	\$188,000		
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

## KITCHENER

Transit Contact: Mr. Ed Kovacs  
General Manager of Public Works

Statistical Contact: Ms. JoAnn Woodhall  
Transportation Planner

Tel: (519) 741-2567 Fax: (519) 741-2640  
E-mail: joann.woodhall@city.kitchener.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 13/06/1889
  - Serves: City of Kitchener, City of Waterloo
  - Service area size: 199.00 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:
 

Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	06:00 - 00:30
Sunday	08:00 - 00:30
Holidays	08:00 - 00:30
  - Union Affiliations: CAW 4304 (Operators)  
CAW 4304 (Mechanics)  
CUPE 791 (Administration)
- |                                    |   |
|------------------------------------|---|
| • Municipal Population:            | 277,100   |
| • Service Area Population:         | 276,615   |
| • Adult Cash Fare:                 | \$1.75  |
| • Ridership - Revenue Passengers:  | 8,127,433   |
| Passenger Boardings:               | 11,072,853  |
| • Total Operating Revenues:        | \$10,143,308  |
| • Total Direct Operating Expenses: | \$18,264,618  |
| • Energy Consumption:              | Diesel 2,939,139 litres<br>Gasoline<br>Propane<br>Natural Gas 1,049,913 cubic-metres<br>Electricity |
| • Active Vehicles includes:        | 52 standard buses<br>62 low floor buses   |

**REMARKS:**

- KT followed the recent trend to alternative vehicles with the introduction in February of BusPlus - a taxi, contracted by a local company, provides public transit service to residents of two new residential areas, accepting regular transit fares. In June, a new partnership was developed with a large retailer nearby who pays for transit service to their area. The Sun One was added to the fare strategy to attract students during the summer months when ridership is typically low and capacity is available. New technology was introduced with digital photo id's and digital clocks (at the garage and the terminal). Effective November, Transit is under the leadership of Don Snow - Director of Transportation in the Department of Public Works.

**KITCHENER**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester pass	CRITERIA
Effective Date: 01/02/1997					
Adults	\$1.75	\$1.40	\$54.00		
Children	\$1.75	\$1.15	\$44.00		5-16 years; under 5 years - free
Students	\$1.75	\$1.15	\$44.00		Elementary & Secondary
Seniors	\$1.75	\$1.15	\$44.00		65 years and over
Other: College Day pass - \$5.00				\$198/5 months	approved by School Board (full-time)

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	52			48	29	Operators	173.0	11.0
Low Floor Motor Buses	62			45	27	Other Transportation Operations	22.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	21.0	9.0
Trolley Buses						Other Vehicle Maintenance	17.0	
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	12.0	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	245.0	21.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>114</b>		<b>N/A</b>	<b>93</b>	<b>56</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	5,673,507	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	6,046,962	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	56%
Revenue Vehicle Hours	277,885	Municipal Operating Contribution / Capita	\$24.99
Total Vehicle Hours	291,587	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.00
Operator Paid Hours	373,568	AVERAGE FARE	
Mechanic Paid Hours	52,416	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.18
Total Employee Paid Hours	523,301		
Adult Passenger Trips	4,158,105	COST EFFECTIVENESS	
Concession Fare Trips	3,969,328	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.25
Concession Fare Trips Detail:			
Child Passenger Trips *	3,581,406	COST EFFICIENCY	
Student Passenger Trips		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$62.64
Senior Passenger Trips	387,922		
REGULAR SERVICE PASSENGER TRIPS	8,127,433	SERVICE UTILIZATION	
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita	29.38
Auxiliary Serv. Pass. Trips	51,725	Reg. Serv. Pass. / Rev. Veh. Hrs.	29.25
Transportation Operations Expenses	\$10,613,462	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$1,449,147	Rev. Veh. Hrs. / Capita	1.00
Vehicle Maintenance Expenses	\$3,607,501	AVERAGE SPEED	
Plant Maintenance Expenses	\$1,017,572	Rev. Veh. Kms. / Rev. Veh. Hrs.	20.42
General/Administration Expenses	\$1,576,936	VEHICLE UTILIZATION	
TOTAL DIRECT OPERATING EXPENSES	\$18,264,618	Tot. Veh. Kms. / Active Vehicles	53,044
Debt Service Payment	\$1,447,192	LABOUR PRODUCTIVITY	
Total Operating Expenses	\$19,711,810	Rev. Veh. Hrs. / Operator Paid Hrs.	0.74
REGULAR SERV. PASS. REVENUES	\$9,583,994	TOP WAGE RATES	
TOTAL OPERATING REVENUES	\$10,143,308	Operators	\$16.81
Total Revenues	\$10,143,308	Mechanics	\$19.51
NET DIRECT OPERATING COST	\$8,121,310	Notes:	
NET OPERATING COST	\$9,568,502	* includes Student Passenger Trips in both years.	
Provincial Operating Contribution			
Municipal Operating Contribution	\$6,912,968		
Other Operating Contributions	\$2,655,534		
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
TOTAL CAPITAL EXPENDITURES	\$628,928		
TOTAL CAPITAL FUNDING	\$628,928		
Provincial Capital Contribution			
Municipal Capital Contribution	\$628,928		
Other Capital Contributions			

## LEAMINGTON

Transit Contact: Mr. Paul Anthony  
Manager of Recreation and Culture

Statistical Contact: Mr. Paul Anthony  
Manager of Recreation and Culture

Tel: (519) 322-2346 x28      Fax: (519) 322-2714  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/10/1985
- Serves: Town of Leamington
- Service area size:
- Service provided by: Municipal Department, under contract with C.A. Bailey Ltd.
- Hours of Service:

Monday	09:00 - 17:00
Tuesday	09:00 - 17:00
Wednesday	09:00 - 17:00
Thursday	09:00 - 17:00
Friday	09:00 - 17:00
Saturday	09:00 - 17:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A

- Municipal Population: 15,000
- Service Area Population: 15,000
- Adult Cash Fare: \$1.25
- Ridership - Revenue Passengers: 17,100  
Passenger Boardings: 17,100
- Total Operating Revenues: \$62,048
- Total Direct Operating Expenses: \$98,635
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 1 standard bus  
1 Backup Bus

## LEAMINGTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA				
Effective Date: 01/08/1997								
Adults	\$1.25	\$1.14						
Children	\$0.80			12 years and under, infant - free				
Students	\$1.00							
Seniors	\$1.25			over 65 years				
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	1		8.0	1	1	Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES		
Commuter Rail Vehicles								
Other: Backup Bus	1		36.0					
TOTAL	2		N/A	1	1			
OPERATING DATA	PERFORMANCE INDICATORS							
Revenue Vehicle Kilometres	55,671					FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	62,194					Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	63%	
Revenue Vehicle Hours	2,175					Municipal Operating Contribution / Capita	\$2.44	
Total Vehicle Hours	2,513					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.14	
Operator Paid Hours						AVERAGE FARE		
Mechanic Paid Hours						Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.15	
Total Employee Paid Hours								
Adult Passenger Trips	13,400					COST EFFECTIVENESS		
Concession Fare Trips	3,700					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.77	
Concession Fare Trips Detail:								
Child Passenger Trips	3,700					COST EFFICIENCY		
Student Passenger Trips						Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$39.25	
Senior Passenger Trips								
REGULAR SERVICE PASSENGER TRIPS	17,100					SERVICE UTILIZATION		
Regular Service Passenger Kms	222,300					Reg. Serv. Pass. / Capita	1.14	
Auxiliary Serv. Pass. Trips	39,900					Reg. Serv. Pass. / Rev. Veh. Hrs.	7.86	
Transportation Operations Expenses	\$98,635					AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles *						Rev. Veh. Hrs. / Capita	0.15	
Vehicle Maintenance Expenses *								
Plant Maintenance Expenses *						AVERAGE SPEED		
General/Administration Expenses *						Rev. Veh. Kms. / Rev. Veh. Hrs.	25.60	
TOTAL DIRECT OPERATING EXPENSES	\$98,635							
Debt Service Payment	\$98,635					VEHICLE UTILIZATION		
Total Operating Expenses						Tot. Veh. Kms. / Active Vehicles	31,097	
REGULAR SERV. PASS. REVENUES	\$19,716					LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$62,048					Rev. Veh. Hrs. / Operator Paid Hrs.		
Total Revenues	\$62,048							
						TOP WAGE RATES		
NET DIRECT OPERATING COST	\$36,587					Operators		
NET OPERATING COST	\$36,587					Mechanics		
Provincial Operating Contribution								
Municipal Operating Contribution						Notes:		
Other Operating Contributions								
Provincial Debt Service Contribution						* Contracted service - figures not available		
Municipal Debt Service Contribution								
TOTAL CAPITAL EXPENDITURES								
TOTAL CAPITAL FUNDING								
Provincial Capital Contribution								
Municipal Capital Contribution								
Other Capital Contributions								

## LINDSAY

Transit Contact: Ms. Dianne Williams  
Administrative Assistant

Statistical Contact: Ms. Dianne Williams  
Administrative Assistant

Tel: (705) 324-5301 Fax: (705) 324-1155  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

- System established: 01/02/1977
- Serves: Lindsay
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 18:00
Tuesday	06:30 - 18:00
Wednesday	06:30 - 18:00
Thursday	06:30 - 18:00
Friday	06:30 - 18:00
Saturday	08:00 - 17:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)  
CUPE 855 (Mechanics)  
CUPE 855 (Administration)
- Municipal Population: 19,000
- Service Area Population: 19,000
- Adult Cash Fare: \$1.25
- Ridership - Revenue Passengers: 41,600  
Passenger Boardings: 41,600
- Total Operating Revenues: \$51,924
- Total Direct Operating Expenses: \$256,720
- Energy Consumption: Diesel 35,535 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 low floor buses  
1 community bus

**LINDSAY**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 08/07/1990				
Adults	\$1.25	\$1.10		
Children	\$0.50			5-14 years
Students	\$1.00	\$0.90		with student ID
Seniors	\$1.00	\$0.90		65 years and over

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses						Operators	1.0	11.0
Low Floor Motor Buses	3		2.0	3	3	Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	2.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus	1		12.0	1	1	Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES	4.0	11.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>4</b>		<b>N/A</b>	<b>4</b>	<b>4</b>			

**OPERATING DATA**

Revenue Vehicle Kilometres

Total Vehicle Kilometres

Revenue Vehicle Hours

Total Vehicle Hours

Operator Paid Hours

Mechanic Paid Hours

Total Employee Paid Hours

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Detail:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

**REGULAR SERVICE PASSENGER TRIPS**

Regular Service Passenger Kms

Auxiliary Serv. Pass. Trips

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

**TOTAL DIRECT OPERATING EXPENSES**

Debt Service Payment

Total Operating Expenses

**REGULAR SERV. PASS. REVENUES****TOTAL OPERATING REVENUES**

Total Revenues

NET DIRECT OPERATING COST

NET OPERATING COST

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Provincial Debt Service Contribution

Municipal Debt Service Contribution

**TOTAL CAPITAL EXPENDITURES****TOTAL CAPITAL FUNDING**

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

**PERFORMANCE INDICATORS****FINANCIAL PERFORMANCE**

Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) 20%

Municipal Operating Contribution / Capita \$10.78

Net Dir. Oper. Cost / Reg. Serv. Pass. \$4.92

**AVERAGE FARE**

Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.16

**COST EFFECTIVENESS**

Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$6.17

**COST EFFICIENCY**

Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$39.98

**SERVICE UTILIZATION**

Reg. Serv. Pass. / Capita 2.19

Reg. Serv. Pass. / Rev. Veh. Hrs. 6.48

**AMOUNT OF SERVICE**

Rev. Veh. Hrs. / Capita 0.34

**AVERAGE SPEED**

Rev. Veh. Kms. / Rev. Veh. Hrs.

**VEHICLE UTILIZATION**

Tot. Veh. Kms. / Active Vehicles

**LABOUR PRODUCTIVITY**

Rev. Veh. Hrs. / Operator Paid Hrs.

**TOP WAGE RATES**

Operators \$15.29

Mechanics \$17.83

## LONDON

Transit Contact: Mr. L.E. Ducharme  
General Manager

Statistical Contact: Ms. Jacquie Davison  
Director of Finance & Administration

Tel: (519) 451-1340 Fax: (519) 451-0153  
E-mail: ltc@golden.net

**SYSTEM HIGHLIGHTS:**

- System established:
- Serves: London
- Service area size: 166.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	08:00 - 23:00
Sunday	10:00 - 23:00
Holidays	10:00 - 23:00
- Union Affiliations: ATU 741 (Operators)  
ATU 741 (Mechanics)

- Municipal Population: 326,000
- Service Area Population: 316,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 12,842,128  
Passenger Boardings: 16,694,800
- Total Operating Revenues: \$18,206,708
- Total Direct Operating Expenses: \$26,376,598
- Energy Consumption: Diesel 4,617,877 litres  
Gasoline 9,686 litres  
Propane  
Natural Gas 1,833,905 cubic-metres  
Electricity
- Active Vehicles includes: 113 standard buses  
43 low floor buses  
14 community buses



## LONDON

**london transit**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester pass	CRITERIA				
<b>Effective Date: 01/04/1996</b>									
Adults	\$2.00	\$1.40	\$59.00						
Children	\$1.00	\$0.80			5 years to Grade 6				
Students	\$2.00	\$1.12		\$60/2 months	Grade 7 to OAC				
Seniors	\$2.00	\$1.05	\$44.00		65 years or receiving spousal allowance				
Other: Post Secondary University (UWO)	\$2.00		\$54.00	\$196/4 months	Full-time				
				\$75/8 months	Full Time (UWO) - Tuition Pass				
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME	
Standard Motor Buses	113	15	12.5	90	79	Operators	295.0		
Low Floor Motor Buses	43	1	1.5	30	20	Other Transportation Operations	18.0		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	36.0		
Trolley Buses						Other Vehicle Maintenance	36.0		
Small / Community Bus	14		1.9	10	4	Plant Maintenance	3.0		
Light Rail Vehicles						General and Administration	32.0	3.0	
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	<b>420.0</b>	<b>12.0</b>	
<b>TOTAL</b>	<b>170</b>	<b>16</b>	<b>N/A</b>	<b>130</b>	<b>103</b>				
OPERATING DATA				PERFORMANCE INDICATORS					
Revenue Vehicle Kilometres				9,331,900	<b>FINANCIAL PERFORMANCE</b>				
Total Vehicle Kilometres				10,097,100	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)				
Revenue Vehicle Hours				468,400	Municipal Operating Contribution / Capita				
Total Vehicle Hours				522,100	\$30.60				
Operator Paid Hours				593,873	Net Dir. Oper. Cost / Reg. Serv. Pass.				
Mechanic Paid Hours				63,282					
Total Employee Paid Hours				845,520	\$0.64				
Adult Passenger Trips				8,328,491	<b>AVERAGE FARE</b>				
Concession Fare Trips				4,513,637	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.				
Concession Fare Trips Detail:					\$1.33				
Child Passenger Trips				236,796	<b>COST EFFECTIVENESS</b>				
Student Passenger Trips				3,545,082	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.				
Senior Passenger Trips				731,759	\$2.05				
<b>REGULAR SERVICE PASSENGER TRIPS</b>				<b>12,842,128</b>	<b>COST EFFICIENCY</b>				
Regular Service Passenger Kms					Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.				
Auxiliary Serv. Pass. Trips				334,237	\$50.52				
Transportation Operations Expenses				\$15,396,874	<b>SERVICE UTILIZATION</b>				
Fuel/Energy Exp. for Vehicles				\$2,182,794	Reg. Serv. Pass. / Capita				
Vehicle Maintenance Expenses				\$4,924,235	40.64				
Plant Maintenance Expenses				\$1,689,480	Reg. Serv. Pass. / Rev. Veh. Hrs.				
General/Administration Expenses				\$2,183,215	27.42				
<b>TOTAL DIRECT OPERATING EXPENSES</b>				<b>\$26,376,598</b>	<b>AMOUNT OF SERVICE</b>				
Debt Service Payment				\$1,885,067	Rev. Veh. Hrs. / Capita				
Total Operating Expenses *				\$31,739,563	1.48				
<b>REGULAR SERV. PASS. REVENUES</b>				<b>\$17,051,428</b>	<b>AVERAGE SPEED</b>				
<b>TOTAL OPERATING REVENUES</b>				<b>\$18,206,708</b>	Rev. Veh. Kms. / Rev. Veh. Hrs.				
Total Revenues				\$18,383,119	19.92				
NET DIRECT OPERATING COST				\$8,169,890	<b>VEHICLE UTILIZATION</b>				
NET OPERATING COST *				\$13,356,444	Tot. Veh. Kms. / Active Vehicles				
Provincial Operating Contribution				\$3,685,675	59,395				
Municipal Operating Contribution				\$9,670,769	<b>LABOUR PRODUCTIVITY</b>				
Other Operating Contributions					Rev. Veh. Hrs. / Operator Paid Hrs.				
Provincial Debt Service Contribution					0.79				
Municipal Debt Service Contribution					<b>TOP WAGE RATES</b>				
<b>TOTAL CAPITAL EXPENDITURES</b>				<b>\$8,389,714</b>	Operators				
<b>TOTAL CAPITAL FUNDING</b>				<b>\$8,389,714</b>	\$17.03				
Provincial Capital Contribution				\$4,764,992	Mechanics				
Municipal Capital Contribution				\$210,512	\$19.04				
Other Capital Contributions				\$3,414,210	<b>Notes:</b>				
					* Includes a pension liability adjustment for 1998 of \$3,413,122.				

## LOYALIST TOWNSHIP

Transit Contact: Mr. Jim Fowler  
Engineering Technician

Statistical Contact: Mr. Jim Fowler  
Engineering Technician

Tel: (613) 386-7351 x116      Fax: (613) 386-3833  
E-mail: [loyaltwp@kos.net](mailto:loyaltwp@kos.net)

### SYSTEM HIGHLIGHTS:

- System established:
- Serves: Loyalist Township
- Service area size: 6.00 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:

Monday	07:00 - 18:15
Tuesday	07:00 - 18:15
Wednesday	07:00 - 18:15
Thursday	07:00 - 18:15
Friday	07:00 - 18:15
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A

- Municipal Population: 14,000
- Service Area Population: 8,000
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: Passenger Boardings:
- Total Operating Revenues: \$163,600
- Total Direct Operating Expenses: \$218,000
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 1 standard bus

## LOYALIST TOWNSHIP

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA				
<b>Effective Date: 01/07/1999</b>								
Adults	\$1.75	\$1.60	\$60.00	18 years and over				
Children	\$1.20	\$1.10	\$41.00	17 years and under				
Students	\$1.20	\$1.10	\$41.00	Full Time				
Seniors	\$1.20	\$1.10	\$41.00	Over 65 years				
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	1		11.0	1	1	Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>		
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	1		N/A	1	1			
OPERATING DATA						PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres			100,000			<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres			100,000			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	75%	
Revenue Vehicle Hours			3,603			Municipal Operating Contribution / Capita		
Total Vehicle Hours			3,603			Net Dir. Oper. Cost / Reg. Serv. Pass.		
Operator Paid Hours						<b>AVERAGE FARE</b>		
Mechanic Paid Hours						Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Total Employee Paid Hours								
Adult Passenger Trips						<b>COST EFFECTIVENESS</b>		
Concession Fare Trips						Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips Detail:								
Child Passenger Trips						<b>COST EFFICIENCY</b>		
Student Passenger Trips						Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$60.51	
Senior Passenger Trips								
REGULAR SERVICE PASSENGER TRIPS						<b>SERVICE UTILIZATION</b>		
Regular Service Passenger Kms						Reg. Serv. Pass. / Capita		
Auxiliary Serv. Pass. Trips						Reg. Serv. Pass. / Rev. Veh. Hrs.		
Transportation Operations Expenses		\$218,000				<b>AMOUNT OF SERVICE</b>		
Fuel/Energy Exp. for Vehicles						Rev. Veh. Hrs. / Capita	0.45	
Vehicle Maintenance Expenses								
Plant Maintenance Expenses						<b>AVERAGE SPEED</b>		
General/Administration Expenses						Rev. Veh. Kms. / Rev. Veh. Hrs.	27.75	
<b>TOTAL DIRECT OPERATING EXPENSES</b>		\$218,000						
Debt Service Payment						<b>VEHICLE UTILIZATION</b>		
Total Operating Expenses		\$218,000				Tot. Veh. Kms. / Active Vehicles	100,000	
REGULAR SERV. PASS. REVENUES								
<b>TOTAL OPERATING REVENUES</b>		\$161,200				<b>LABOUR PRODUCTIVITY</b>		
Total Revenues		\$163,600				Rev. Veh. Hrs. / Operator Paid Hrs.		
NET DIRECT OPERATING COST		\$163,600						
NET OPERATING COST		\$54,400				<b>TOP WAGE RATES</b>		
Provincial Operating Contribution		\$54,400				Operators		
Municipal Operating Contribution						Mechanics		
Other Operating Contributions								
Provincial Debt Service Contribution		\$41,300						
Municipal Debt Service Contribution								
<b>TOTAL CAPITAL EXPENDITURES</b>								
<b>TOTAL CAPITAL FUNDING</b>								
Provincial Capital Contribution								
Municipal Capital Contribution								
Other Capital Contributions								

## MARKHAM

Transit Contact: Ms. Irene McNeil  
Transit Manager

Statistical Contact: Ms. Mary-Lou Jolly  
Transit Supervisor

Tel: (905) 477-7000 x4610 Fax: (905) 475-4709  
E-mail: mjolly@city.markham.on.ca

SYSTEM HIGHLIGHTS:

- System established: 06/1973
- Serves: Town of Markham
- Service area size: 66.00 square kilometres
- Service provided by: Municipal Department, under contract with Miller Transit, Student Express, TTC
- Hours of Service:

Monday	05:45 - 24:00
Tuesday	05:45 - 24:00
Wednesday	05:45 - 24:00
Thursday	05:45 - 24:00
Friday	05:45 - 01:00
Saturday	07:30 - 01:00
Sunday	08:45 - 23:45
Holidays	08:45 - 23:45
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A  
CUPE 1219 (Administration)

- Municipal Population: 179,500
- Service Area Population: 177,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,862,292  
Passenger Boardings: 3,720,980
- Total Operating Revenues: \$5,033,066
- Total Direct Operating Expenses: \$7,294,862
- Energy Consumption: Diesel 1,152,629 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 41 standard buses  
6 low floor buses

REMARKS:

- Markham Transit operates 11 routes and contracts 6 to the TTC. We also provide funding for the Yonge 'C' and Bayview GO bus services. Off peak and evening services are operated with Student Express Transportation Services.

**MARKHAM**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER
Effective Date: 01/01/1996				
Adults	\$2.00	\$1.60	\$64.00	
Children	\$1.25	\$1.00		
Students	\$1.50	\$1.25	\$49.00	\$44.00
Seniors	\$1.25	\$1.00		
Other: GTA weekly pass - \$35				

VEHICLES *	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES *	FULL-TIME	PART-TIME
Standard Motor Buses	41		14.5	30	5	Operators	35.0	21.0
Low Floor Motor Buses	6			6	6	Other Transportation Operations	5.0	3.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	5.0	
Trolley Buses						Other Vehicle Maintenance	2.0	
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	3.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	50.0	24.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>47</b>		<b>N/A</b>	<b>36</b>	<b>11</b>			

OPERATING DATA		PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres	2,812,958	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	2,992,987	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	69 %	
Revenue Vehicle Hours	105,084	Municipal Operating Contribution / Capita	\$12.78	
Total Vehicle Hours	109,899	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.79	
Operator Paid Hours *	108,000	<b>AVERAGE FARE</b>		
Mechanic Paid Hours *	12,500	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.69	
Total Employee Paid Hours *	137,200			
Adult Passenger Trips	2,003,604	<b>COST EFFECTIVENESS</b>		
Concession Fare Trips	858,688	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.55	
Concession Fare Trips Detail:				
Child Passenger Trips	85,869	<b>COST EFFICIENCY</b>		
Student Passenger Trips	686,950	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$66.38	
Senior Passenger Trips	85,869			
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>2,862,292</b>	<b>SERVICE UTILIZATION</b>		
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita	16.17	
Auxiliary Serv. Pass. Trips	8,338	Reg. Serv. Pass. / Rev. Veh. Hrs.	27.24	
Transportation Operations Expenses	\$6,715,183	<b>AMOUNT OF SERVICE</b>		
Fuel/Energy Exp. for Vehicles		Rev. Veh. Hrs. / Capita	0.59	
Vehicle Maintenance Expenses	\$56,017	<b>AVERAGE SPEED</b>		
Plant Maintenance Expenses	\$63,342	Rev. Veh. Kms. / Rev. Veh. Hrs.	26.77	
General/Administration Expenses	\$460,320	<b>VEHICLE UTILIZATION</b>		
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$7,294,862</b>	Tot. Veh. Kms. / Active Vehicles *	49,064	
Debt Service Payment		<b>LABOUR PRODUCTIVITY</b>		
Total Operating Expenses	\$7,294,862	Rev. Veh. Hrs. / Operator Paid Hrs. *	0.77	
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$4,838,233</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$5,033,066</b>	<b>TOP WAGE RATES</b>		
Total Revenues	\$5,033,066	Operators	\$16.85	
<b>NET DIRECT OPERATING COST</b>	<b>\$2,261,796</b>	Mechanics	\$21.38	
<b>NET OPERATING COST</b>	<b>\$2,261,796</b>			
Provincial Operating Contribution		<b>Notes:</b>		
Municipal Operating Contribution		* does not include TTC contracted services for 1997 and 1998.		
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$320,896</b>			
<b>TOTAL CAPITAL FUNDING</b>	<b>\$320,896</b>			
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

## MIDLAND

Transit Contact: Mr. Shawn Berriault  
Engineering Development Manager

Statistical Contact: Mr. Mike Kenney  
Mgr. of Public Works, Transit Coordinr.

Tel: (705) 526-4275 Fax: (705) 526-9971  
E-mail: towneng@town.midland.on.ca

### SYSTEM HIGHLIGHTS:

- System established: 1974
- Serves: Town of Midland
- Service area size: 30.20 square kilometres
- Service provided by: Municipal Department, under contract with Penetang Midland Coach Lines
- Hours of Service:

Monday	07:15 - 17:45
Tuesday	07:15 - 17:45
Wednesday	07:15 - 17:45
Thursday	07:15 - 17:45
Friday	07:15 - 17:45
Saturday	08:15 - 17:45
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)

- Municipal Population: 16,500
- Service Area Population: 16,500
- Adult Cash Fare: \$1.25
- Ridership - Revenue Passengers: 42,148  
Passenger Boardings: 42,148
- Total Operating Revenues: \$47,417
- Total Direct Operating Expenses: \$175,480
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 2 standard buses

**MIDLAND**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA			
Effective Date: 01/02/1996							
Adults	\$1.25	\$1.25					
Children	\$1.00	\$1.00		under 60"			
Students	\$1.25	\$1.25					
Seniors	\$1.00	\$1.00		over 65 years			
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME PART-TIME
Standard Motor Buses	2		18.0	1	1	Operators	2.0 1.0
Low Floor Motor Buses						Other Transportation Operations	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	1.0
Trolley Buses						Other Vehicle Maintenance	
Small / Community Bus						Plant Maintenance	
Light Rail Vehicles						General and Administration	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	2.0 3.0
Commuter Rail Vehicles							
Other:							
<b>TOTAL</b>	<b>2</b>		<b>N/A</b>	<b>1</b>	<b>1</b>		
OPERATING DATA						PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres				73,362		<b>FINANCIAL PERFORMANCE</b>	
Total Vehicle Kilometres				73,362		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	27%
Revenue Vehicle Hours				3,257		Municipal Operating Contribution / Capita	\$7.76
Total Vehicle Hours				3,257		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.04
Operator Paid Hours						<b>AVERAGE FARE</b>	
Mechanic Paid Hours						Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.13
Total Employee Paid Hours							
Adult Passenger Trips						<b>COST EFFECTIVENESS</b>	
Concession Fare Trips						Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.16
Concession Fare Trips Detail:							
Child Passenger Trips						<b>COST EFFICIENCY</b>	
Student Passenger Trips						Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$53.88
Senior Passenger Trips							
REGULAR SERVICE PASSENGER TRIPS				42,148		<b>SERVICE UTILIZATION</b>	
Regular Service Passenger Kms				648,000		Reg. Serv. Pass. / Capita	2.55
Auxiliary Serv. Pass. Trips						Reg. Serv. Pass. / Rev. Veh. Hrs.	12.94
Transportation Operations Expenses					\$166,496	<b>AMOUNT OF SERVICE</b>	
Fuel/Energy Exp. for Vehicles						Rev. Veh. Hrs. / Capita	0.20
Vehicle Maintenance Expenses							
\$315						<b>AVERAGE SPEED</b>	
Plant Maintenance Expenses						Rev. Veh. Kms. / Rev. Veh. Hrs.	22.52
\$7,169							
General/Administration Expenses						<b>VEHICLE UTILIZATION</b>	
\$1,500						Tot. Veh. Kms. / Active Vehicles	36,681
<b>TOTAL DIRECT OPERATING EXPENSES</b>					\$175,480		
Debt Service Payment						<b>LABOUR PRODUCTIVITY</b>	
Total Operating Expenses					\$175,480	Rev. Veh. Hrs. / Operator Paid Hrs.	
REGULAR SERV. PASS. REVENUES							
\$47,417						<b>TOP WAGE RATES</b>	
<b>TOTAL OPERATING REVENUES</b>					\$47,417	Operators	
Total Revenues					\$47,417	Mechanics	
NET DIRECT OPERATING COST							
NET OPERATING COST					\$128,063		
Provincial Operating Contribution							
Municipal Operating Contribution							
Other Operating Contributions					\$128,063		
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>TOTAL CAPITAL EXPENDITURES</b>							
<b>TOTAL CAPITAL FUNDING</b>							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## MISSISSAUGA

Transit Contact: Mr. W. Cunningham  
Director of Transit

Statistical Contact: Mr. Patrick Chan  
Planner

Tel: (905) 615-3812 Fax: (905) 615-3218  
E-mail: patrick.chan@city.mississauga.on.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/01/1974
- Serves: City of Mississauga
- Service area size: 178.63 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	04:30 - 03:00
Tuesday	04:30 - 03:00
Wednesday	04:30 - 03:00
Thursday	04:30 - 03:00
Friday	04:30 - 03:00
Saturday	04:30 - 02:30
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Union Affiliations: ATU 1572 (Operators)  
ATU 1572 (Mechanics)
- Municipal Population: 574,200
- Service Area Population: 574,200
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 23,216,954  
Passenger Boardings: 29,527,324
- Total Operating Revenues: \$32,567,205
- Total Direct Operating Expenses: \$46,820,528
- Energy Consumption: Diesel 8,262,110 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 193 standard buses  
42 low floor buses  
56 articulated buses  
12 community buses

## MISSISSAUGA



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Weekly pass	CRITERIA
Effective Date: 08/01/1996					
Adults	\$2.00	\$1.50		\$16.00	
Children	\$2.00	\$0.85			Grades 1 to 8
Students	\$2.00	\$1.35		\$14.50	Grades 9-13, university, college
Seniors	\$2.00	\$0.85			65 years and over
Other: Preschooler / Blind GTA Weekly Pass	Free			\$35.00	Preschooler with adult; Blind with CNIB card

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	193	40	6.0			Operators	448.0	
Low Floor Motor Buses	42		10.0			Other Transportation Operations	39.0	
Articulated Motor Buses	56	9	4.0			Mechanics (Vehicle Maintenance)	56.0	
Trolley Buses						Other Vehicle Maintenance	43.0	
Small / Community Bus	12		2.0			Plant Maintenance	11.0	
Light Rail Vehicles						General and Administration	24.0	18.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	621.0	18.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>303</b>	<b>49</b>	<b>N/A</b>	<b>221</b>	<b>82</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	15,874,339	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	17,085,913	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	70%
Revenue Vehicle Hours	700,138	Municipal Operating Contribution / Capita	\$24.18
Total Vehicle Hours	766,990	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.61
Operator Paid Hours	845,109	AVERAGE FARE	
Mechanic Paid Hours	164,567	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.35
Total Employee Paid Hours	1,344,894		
Adult Passenger Trips	14,958,098	COST EFFECTIVENESS	
Concession Fare Trips	8,258,856	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.02
Concession Fare Trips Detail:			
Child Passenger Trips	348,254	COST EFFICIENCY	
Student Passenger Trips	4,179,052	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$61.04
Senior Passenger Trips	1,741,272		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>23,216,954</b>	SERVICE UTILIZATION	
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita	40.43
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	33.16
Transportation Operations Expenses	\$30,481,776	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$4,026,566	Rev. Veh. Hrs. / Capita	1.22
Vehicle Maintenance Expenses	\$8,277,731	AVERAGE SPEED	
Plant Maintenance Expenses	\$2,193,339	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.67
General/Administration Expenses	\$1,841,116	VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$46,820,528</b>	Tot. Veh. Kms. / Active Vehicles	56,389
Debt Service Payment		LABOUR PRODUCTIVITY	
Total Operating Expenses	\$46,820,528	Rev. Veh. Hrs. / Operator Paid Hrs.	0.83
REGULAR SERV. PASS. REVENUES	\$31,452,831	TOP WAGE RATES	
<b>TOTAL OPERATING REVENUES</b>	<b>\$32,567,205</b>	Operators	\$19.99
Total Revenues	\$32,938,636	Mechanics	\$21.35
NET DIRECT OPERATING COST	\$14,253,323		
NET OPERATING COST	\$13,881,892		
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$8,518,995</b>		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$8,518,995</b>		
Provincial Capital Contribution	\$4,358,974		
Municipal Capital Contribution	\$4,160,021		
Other Capital Contributions			

## NEWMARKET

Transit Contact: Mr. James M. Barber  
Transit Manager

Statistical Contact: Mr. James M. Barber  
Transit Manager

Tel: (905) 953-5316 Fax: (905) 853-9511  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/01/1967
- Serves: Newmarket
- Service area size: 41.00 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	06:00 - 24:00
Sunday	09:00 - 12:00
Holidays	09:00 - 12:00
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 60,000
- Service Area Population: 60,000
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 911,750  
Passenger Boardings: 1,413,213
- Total Operating Revenues: \$872,590
- Total Direct Operating Expenses: \$1,763,380
- Energy Consumption: Diesel 374,071 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 11 standard buses  
4 School Bus

**NEWMARKET**

Newmarket Transit

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER 3 month pass	CRITERIA			
Effective Date: 01/01/1997								
Adults	\$1.60	\$1.60	\$56.00					
Children	\$1.00	\$1.00						
Students	\$1.60	\$1.60	\$48.00					
Seniors	\$1.60	\$1.60	\$32.00					
Other: Family pass	\$3.00				1 adult and 2 or more children			
Student			\$38.00	\$105.00	Time restricted			
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	11		5.0	11	7	Operators	18.0	6.0
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	2.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance	1.0	
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	22.0	6.0
Commuter Rail Vehicles								
Other: School Bus	4		10.0	4				
TOTAL	15		N/A	15	7			

OPERATING DATA		PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres	793,027	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	793,027	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	49%	
Revenue Vehicle Hours	35,215	Municipal Operating Contribution / Capita	\$10.30	
Total Vehicle Hours	35,215	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.98	
Operator Paid Hours	43,600	AVERAGE FARE		
Mechanic Paid Hours	4,160	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.89	
Total Employee Paid Hours	51,920			
Adult Passenger Trips	218,820	COST EFFECTIVENESS		
Concession Fare Trips	692,930	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.93	
Concession Fare Trips Detail:				
Child Passenger Trips	18,235	COST EFFICIENCY		
Student Passenger Trips	619,990	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$50.07	
Senior Passenger Trips	54,705	SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS	911,750	Reg. Serv. Pass. / Capita	15.20	
Regular Service Passenger Kms	13,676,250	Reg. Serv. Pass. / Rev. Veh. Hrs.	25.89	
Auxiliary Serv. Pass. Trips		AMOUNT OF SERVICE		
Transportation Operations Expenses	\$1,531,721	Rev. Veh. Hrs. / Capita	0.59	
Fuel/Energy Exp. for Vehicles		AVERAGE SPEED		
Vehicle Maintenance Expenses		Rev. Veh. Kms. / Rev. Veh. Hrs.	22.52	
Plant Maintenance Expenses	\$65,276			
General/Administration Expenses	\$166,383	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$1,763,380	Tot. Veh. Kms. / Active Vehicles	52,868	
Debt Service Payment		LABOUR PRODUCTIVITY		
Total Operating Expenses	\$1,763,380	Rev. Veh. Hrs. / Operator Paid Hrs.	0.81	
REGULAR SERV. PASS. REVENUES	\$814,102			
TOTAL OPERATING REVENUES	\$872,590	TOP WAGE RATES		
Total Revenues	\$872,590	Operators	\$15.05	
NET DIRECT OPERATING COST	\$890,790	Mechanics	\$18.30	
NET OPERATING COST	\$890,790			
Provincial Operating Contribution	\$272,790			
Municipal Operating Contribution	\$618,000			
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES	\$850,011			
TOTAL CAPITAL FUNDING	\$850,011			
Provincial Capital Contribution	\$485,205			
Municipal Capital Contribution	\$364,806			
Other Capital Contributions				

## NIAGARA FALLS

Transit Contact: Mr. Terry Librock  
General Manager

Statistical Contact: Mr. Terry Librock  
General Manager

Tel: (905) 356-1179 Fax: (905) 356-5576  
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 15/10/1960
- Serves: City of Niagara Falls
- Service area size: 80.91 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	05:45 - 24:00
Tuesday	05:45 - 24:00
Wednesday	05:45 - 24:00
Thursday	05:45 - 24:00
Friday	05:45 - 24:00
Saturday	07:00 - 19:30
Sunday	09:30 - 18:00
Holidays	09:30 - 18:00
- Union Affiliations: ATU 1582 (Operators)  
ATU 1582 (Mechanics)
- Municipal Population: 76,895
- Service Area Population: 76,895
- Adult Cash Fare: \$1.70
- Ridership - Revenue Passengers: 1,054,819  
Passenger Boardings: 1,160,301
- Total Operating Revenues: \$2,936,204
- Total Direct Operating Expenses: \$4,745,225
- Energy Consumption: Diesel 1,042,907 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 28 standard buses

REMARKS:

- Casino Associate Shuttle - 1,000,000 passengers/year.

## NIAGARA FALLS

NIAGARA TRANSIT

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA				
Effective Date: 01/01/1998								
Adults	\$1.70	\$1.67	\$63.00					
Children	\$1.05			Under 53"				
Students	\$1.45	\$1.43	\$45.00					
Seniors	\$1.45	\$1.43	\$54.00					
Other: Unemployed	\$1.45	\$1.43	\$54.00					
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	28		16.0	21	15	Operators	40.0	3.0
Low Floor Motor Buses						Other Transportation Operations	3.0	2.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	7.0	
Trolley Buses						Other Vehicle Maintenance	9.0	2.0
Small / Community Bus						Plant Maintenance	2.0	
Light Rail Vehicles						General and Administration	4.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	65.0	7.0
Commuter Rail Vehicles								
Other:								
TOTAL	28		N/A	21	15			
OPERATING DATA						PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres					1,018,302	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres					1,818,302	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	62%	
Revenue Vehicle Hours					46,504	Municipal Operating Contribution / Capita	\$12.53	
Total Vehicle Hours					78,442	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.72	
Operator Paid Hours					87,000	AVERAGE FARE		
Mechanic Paid Hours					14,800	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.27	
Total Employee Paid Hours					133,820			
Adult Passenger Trips						COST EFFECTIVENESS		
Concession Fare Trips						Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.50	
Concession Fare Trips Detail:								
Child Passenger Trips						COST EFFICIENCY		
Student Passenger Trips						Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$60.49	
Senior Passenger Trips								
REGULAR SERVICE PASSENGER TRIPS					1,054,819	SERVICE UTILIZATION		
Regular Service Passenger Kms						Reg. Serv. Pass. / Capita	13.72	
Auxiliary Serv. Pass. Trips					1,102,568	Reg. Serv. Pass. / Rev. Veh. Hrs.	22.68	
Transportation Operations Expenses								
Fuel/Energy Exp. for Vehicles					\$2,107,458	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses					\$420,972	Rev. Veh. Hrs. / Capita	0.60	
Plant Maintenance Expenses					\$1,645,099			
General/Administration Expenses					\$238,002	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES					\$333,694	Rev. Veh. Kms. / Rev. Veh. Hrs.	21.90	
Debt Service Payment					\$4,745,225	VEHICLE UTILIZATION		
Total Operating Expenses						Tot. Veh. Kms. / Active Vehicles	64,939	
REGULAR SERV. PASS. REVENUES								
TOTAL OPERATING REVENUES					\$1,339,957	LABOUR PRODUCTIVITY		
Total Revenues					\$2,936,204	Rev. Veh. Hrs. / Operator Paid Hrs.	0.53	
NET DIRECT OPERATING COST					\$3,782,040	TOP WAGE RATES		
NET OPERATING COST					\$1,809,021	Operators	\$17.42	
Provincial Operating Contribution					\$963,185	Mechanics	\$19.51	
Municipal Operating Contribution								
Other Operating Contributions								
Provincial Debt Service Contribution					\$963,185			
Municipal Debt Service Contribution								
TOTAL CAPITAL EXPENDITURES								
TOTAL CAPITAL FUNDING					\$189,824			
Provincial Capital Contribution					\$94,912			
Municipal Capital Contribution								
Other Capital Contributions								

## NORTH BAY

Transit Contact: Mr. Terry Brent  
Transit Manager

Statistical Contact: Ms. Linda Moynes  
Assistant

Tel: (705) 474-0400 x166 Fax: (705) 474-3858  
E-mail: [lindam@mbox.city.north-bay.on.ca](mailto:lindam@mbox.city.north-bay.on.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 1985
- Serves: City of North Bay
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	06:00 - 24:00
Sunday	09:00 - 18:00
Holidays	N/A
- Union Affiliations: CUPE 122 (Operators)  
CUPE 122 (Mechanics)
- Municipal Population: 56,000
- Service Area Population: 49,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,084,976  
Passenger Boardings: 2,249,251
- Total Operating Revenues: \$2,584,452
- Total Direct Operating Expenses: \$3,999,484
- Energy Consumption: Diesel 861,611 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 25 standard buses  
3 low floor buses

**REMARKS:**

- New resident student annual pass program - \$100.00 for every residence bed for both school terms.  
Summer Day Passes - ride all day for \$4.00 (everyone).

## NORTH BAY



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA				
<b>Effective Date: 02/02/1998</b>								
Adults	\$2.00	\$2.00	\$56.00					
Children	\$1.50	\$1.50	\$40.00	Under Grade 8				
Students	\$1.75	\$1.75	\$50.00	Full-time				
Seniors	\$1.50	\$1.50	\$40.00	Over 65 years				
Other: Disabled	\$1.50	\$1.50	\$40.00					
 VEHICLES								
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	25	3	10.7	20	20	Operators	38.0	4.0
Low Floor Motor Buses		3				Other Transportation Operations	1.0	1.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	2.0	
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	<b>41.0</b>	<b>5.0</b>
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>28</b>	<b>3</b>	<b>N/A</b>	<b>20</b>	<b>20</b>			
 OPERATING DATA					 PERFORMANCE INDICATORS			
Revenue Vehicle Kilometres *						<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres *						Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	65 %	
Revenue Vehicle Hours						Municipal Operating Contribution / Capita	\$28.88	
Total Vehicle Hours						Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.68	
Operator Paid Hours						<b>AVERAGE FARE</b>		
Mechanic Paid Hours *						Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.23	
Total Employee Paid Hours *								
Adult Passenger Trips						<b>COST EFFECTIVENESS</b>		
Concession Fare Trips						Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.92	
Concession Fare Trips Detail:								
Child Passenger Trips *						<b>COST EFFICIENCY</b>		
Student Passenger Trips						Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$58.09	
Senior Passenger Trips								
REGULAR SERVICE PASSENGER TRIPS						<b>SERVICE UTILIZATION</b>		
Regular Service Passenger Kms						Reg. Serv. Pass. / Capita	42.55	
Auxiliary Serv. Pass. Trips						Reg. Serv. Pass. / Rev. Veh. Hrs.	33.31	
Transportation Operations Expenses						<b>AMOUNT OF SERVICE</b>		
Fuel/Energy Exp. for Vehicles						Rev. Veh. Hrs. / Capita	1.28	
Vehicle Maintenance Expenses						<b>AVERAGE SPEED</b>		
Plant Maintenance Expenses						Rev. Veh. Kms. / Rev. Veh. Hrs. *	25.73	
General/Administration Expenses						<b>VEHICLE UTILIZATION</b>		
<b>TOTAL DIRECT OPERATING EXPENSES</b>						Tot. Veh. Kms. / Active Vehicles *	63,269	
Debt Service Payment								
Total Operating Expenses						<b>LABOUR PRODUCTIVITY</b>		
REGULAR SERV. PASS. REVENUES						Rev. Veh. Hrs. / Operator Paid Hrs.	0.75	
<b>TOTAL OPERATING REVENUES</b>								
Total Revenues						<b>TOP WAGE RATES</b>		
NET DIRECT OPERATING COST						Operators	\$16.21	
NET OPERATING COST						Mechanics	\$18.72	
Provincial Operating Contribution						<b>Notes:</b>		
Municipal Operating Contribution						* Vehicle Kilometres were underestimated in 1997.		
Other Operating Contributions						Mechanic Paid Hours also included Other Vehicle Maintenance and Servicing in 1997.		
Provincial Debt Service Contribution						For 1998, Mechanic Paid Hours was not available, and was not included in the Total Employee Paid Hours.		
Municipal Debt Service Contribution						Child Passenger Trips also included seniors and disabled for both years.		
<b>TOTAL CAPITAL EXPENDITURES</b>								
<b>TOTAL CAPITAL FUNDING</b>								
Provincial Capital Contribution								
Municipal Capital Contribution								
Other Capital Contributions								

## NORTH HIMSWORTH

Transit Contact: Ms. Lorraine Kraemer  
Deputy Clerk / Treasurer

Statistical Contact: Mr. Mike Sanderson  
c/o Callander Taxi

Tel: (705) 752-1271 Fax:  
E-mail: [Mike\\_Sndrsn@Sympatico.ca](mailto:Mike_Sndrsn@Sympatico.ca)

### SYSTEM HIGHLIGHTS:

- System established: 22/06/1990
- Serves: Township of North Himsworth
- Service area size:
- Service provided by: Public Utility Comm., under contract with Callander Taxi
- Hours of Service:

Monday	07:30 - 21:30
Tuesday	07:30 - 21:30
Wednesday	07:30 - 21:30
Thursday	07:30 - 23:30
Friday	07:30 - 23:30
Saturday	07:30 - 23:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A

- Municipal Population: 3,000
- Service Area Population: 1,500
- Adult Cash Fare: \$3.00
- Ridership - Revenue Passengers: Passenger Boardings:
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity 3,000 litres
- Active Vehicles includes: 2 Van

## NORTH HIMSWORTH

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date: 01/01/1998

Adults	\$3.00
Children	\$3.00
Students	\$3.00
Seniors	\$3.00

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses						Operators	4.0	
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						TOTAL EMPLOYEES	4.0	
Commuter Rail Vehicles								
Other: Van	2		6.0	3	1			
<b>TOTAL</b>	<b>2</b>		<b>N/A</b>	<b>3</b>	<b>1</b>			

**OPERATING DATA**

Revenue Vehicle Kilometres

Total Vehicle Kilometres

Revenue Vehicle Hours

Total Vehicle Hours

Operator Paid Hours

Mechanic Paid Hours

Total Employee Paid Hours

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Detail:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

**REGULAR SERVICE PASSENGER TRIPS**

Regular Service Passenger Kms

Auxiliary Serv. Pass. Trips

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

**TOTAL DIRECT OPERATING EXPENSES**

Debt Service Payment

Total Operating Expenses

**REGULAR SERV. PASS. REVENUES****TOTAL OPERATING REVENUES**

Total Revenues

**NET DIRECT OPERATING COST****NET OPERATING COST**

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Provincial Debt Service Contribution

Municipal Debt Service Contribution

**TOTAL CAPITAL EXPENDITURES****TOTAL CAPITAL FUNDING**

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

**PERFORMANCE INDICATORS****FINANCIAL PERFORMANCE**

Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)

Municipal Operating Contribution / Capita

\$2.93

Net Dir. Oper. Cost / Reg. Serv. Pass.

**AVERAGE FARE**

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.

**COST EFFECTIVENESS**

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.

**COST EFFICIENCY**

Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.

**SERVICE UTILIZATION**

Reg. Serv. Pass. / Capita

Reg. Serv. Pass. / Rev. Veh. Hrs.

**AMOUNT OF SERVICE**

Rev. Veh. Hrs. / Capita

**AVERAGE SPEED**

Rev. Veh. Kms. / Rev. Veh. Hrs.

**VEHICLE UTILIZATION**

Tot. Veh. Kms. / Active Vehicles

**LABOUR PRODUCTIVITY**

Rev. Veh. Hrs. / Operator Paid Hrs.

**TOP WAGE RATES**

Operators

Mechanics

**Notes:**

\* contractor retained the passenger revenues.

## OAKVILLE

Transit Contact: Mr. Eric Pilon  
Director of Transit Services

Statistical Contact: Ms. Joanne Phoenix  
Planner / Analyst

Tel: (905) 845-6601 x3504 Fax: (905) 338-4166  
E-mail: [jphoenix@town.oakville.on.ca](mailto:jphoenix@town.oakville.on.ca)

### SYSTEM HIGHLIGHTS:

- System established: 05/09/1972
- Serves: Town of Oakville
- Service area size: 76.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 23:30
Tuesday	06:00 - 23:30
Wednesday	06:00 - 23:30
Thursday	06:00 - 23:30
Friday	06:00 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: CAW 1256 (Operators)  
CAW 1256 (Mechanics)  
CUPE 1329 (Office staff)
- Municipal Population: 135,000
- Service Area Population: 135,000
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 2,079,099  
Passenger Boardings: 2,581,704
- Total Operating Revenues: \$3,104,102
- Total Direct Operating Expenses: \$6,130,416
- Energy Consumption: Diesel 1,375,912 litres  
Gasoline 4,870 litres  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 48 standard buses  
4 low floor buses  
3 community buses

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA				
<b>Effective Date: 03/04/1994</b>								
Adults	\$1.75	\$1.50	\$56.00	19-64 years				
Children	\$1.75			Under 5 years - free				
Students	\$1.75	\$1.25	\$48.00	6-18 years				
Seniors	\$1.75	\$1.00	\$38.00	65 years and over				
Other: GO riders	\$0.50		\$20.00	"GO with Gus" monthly pass				
Day Pass - \$3.50								
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	48					Operators	69.0	
Low Floor Motor Buses	4					Other Transportation Operations	5.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	5.0	
Trolley Buses						Other Vehicle Maintenance	6.0	
Small / Community Bus	3			2	2	Plant Maintenance		
Light Rail Vehicles						General and Administration	6.0	
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	<b>91.0</b>	<b>3.0</b>
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>55</b>		<b>N/A</b>	<b>49</b>	<b>20</b>			
OPERATING DATA					PERFORMANCE INDICATORS			
Revenue Vehicle Kilometres						<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres					2,485,567	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	51 %	
Revenue Vehicle Hours					2,485,567	Municipal Operating Contribution / Capita	\$22.42	
Total Vehicle Hours					101,473	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.46	
Operator Paid Hours					134,583			
Mechanic Paid Hours								
Total Employee Paid Hours								
Adult Passenger Trips						<b>AVERAGE FARE</b>		
Concession Fare Trips						Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.41
Concession Fare Trips Detail:								
Child Passenger Trips								
Student Passenger Trips								
Senior Passenger Trips								
<b>REGULAR SERVICE PASSENGER TRIPS</b>					<b>2,079,099</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms						Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Auxiliary Serv. Pass. Trips								
Transportation Operations Expenses								
Fuel/Energy Exp. for Vehicles					\$3,744,670	<b>COST EFFICIENCY</b>		
Vehicle Maintenance Expenses					\$564,534	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		\$45.55
Plant Maintenance Expenses					\$1,279,013			
General/Administration Expenses					\$148,376			
<b>TOTAL DIRECT OPERATING EXPENSES</b>					\$393,823	<b>SERVICE UTILIZATION</b>		
Debt Service Payment					\$6,130,416	Reg. Serv. Pass. / Capita		15.40
Total Operating Expenses						Reg. Serv. Pass. / Rev. Veh. Hrs.		20.49
<b>REGULAR SERV. PASS. REVENUES</b>								
<b>TOTAL OPERATING REVENUES</b>								
Total Revenues								
NET DIRECT OPERATING COST					\$2,929,435	<b>AMOUNT OF SERVICE</b>		
NET OPERATING COST					\$3,104,102	Rev. Veh. Hrs. / Capita		0.75
Provincial Operating Contribution					\$3,104,102			
Municipal Operating Contribution						<b>AVERAGE SPEED</b>		
Other Operating Contributions						Rev. Veh. Kms. / Rev. Veh. Hrs.		24.49
Provincial Debt Service Contribution								
Municipal Debt Service Contribution						<b>VEHICLE UTILIZATION</b>		
<b>TOTAL CAPITAL EXPENDITURES</b>						Tot. Veh. Kms. / Active Vehicles		45,192
<b>TOTAL CAPITAL FUNDING</b>								
Provincial Capital Contribution						<b>LABOUR PRODUCTIVITY</b>		
Municipal Capital Contribution						Rev. Veh. Hrs. / Operator Paid Hrs.		
Other Capital Contributions								
						<b>TOP WAGE RATES</b>		
						Operators		\$17.14
						Mechanics		\$21.55

## ORANGEVILLE

Transit Contact: Mr. Bruce Taylor  
Treasurer

Statistical Contact: Mr. Bruce Taylor  
Treasurer

Tel: (519) 941-0440 Fax: (519) 941-9569  
E-mail: b.taylor@orangeville.org

**SYSTEM HIGHLIGHTS:**

- System established: 02/12/1991
- Serves: Town of Orangeville
- Service area size:
- Service provided by: Municipal Department, under contract with Charterways/Laidlaw Ltd.
- Hours of Service:

Monday	07:20 - 18:20
Tuesday	07:20 - 18:20
Wednesday	07:20 - 18:20
Thursday	07:20 - 18:20
Friday	07:20 - 18:20
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)

- Municipal Population: 23,492
- Service Area Population: 21,500
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 40,000  
Passenger Boardings: 40,000
- Total Operating Revenues: \$59,426
- Total Direct Operating Expenses: \$197,980
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 low floor buses



## ORANGEVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
<b>Effective Date:</b>				
Adults	\$1.50	\$1.30		5 - 65 years
Children	Free			Under 5 years
Students	\$1.25	\$1.10		Valid student ID
Seniors	\$1.25	\$1.10		Over 65 years

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses						Operators		
Low Floor Motor Buses	3		2.0	2	2	Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>		
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	3		N/A	2	2			

### OPERATING DATA

Revenue Vehicle Kilometres

Total Vehicle Kilometres

Revenue Vehicle Hours

Total Vehicle Hours

Operator Paid Hours

Mechanic Paid Hours

Total Employee Paid Hours

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Detail:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

**REGULAR SERVICE PASSENGER TRIPS**

Regular Service Passenger Kms

Auxiliary Serv. Pass. Trips

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

**TOTAL DIRECT OPERATING EXPENSES**

Debt Service Payment

Total Operating Expenses

**REGULAR SERV. PASS. REVENUES**

TOTAL OPERATING REVENUES

Total Revenues

NET DIRECT OPERATING COST

NET OPERATING COST

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Provincial Debt Service Contribution

Municipal Debt Service Contribution

**TOTAL CAPITAL EXPENDITURES****TOTAL CAPITAL FUNDING**

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

### PERFORMANCE INDICATORS

#### FINANCIAL PERFORMANCE

Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	30%
Municipal Operating Contribution / Capita	\$6.44
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.46

#### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.37
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#### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.
\$4.95

#### COST EFFICIENCY

Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.
1.86

#### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita
Reg. Serv. Pass. / Rev. Veh. Hrs.

#### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita
Rev. Veh. Kms. / Rev. Veh. Hrs.

#### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hrs.
1.86

#### VEHICLE UTILIZATION

Tot. Veh. Kms. / Active Vehicles
1.86

#### LABOUR PRODUCTIVITY

Rev. Veh. Hrs. / Operator Paid Hrs.
1.86

#### TOP WAGE RATES

Operators
Mechanics

## OSHAWA

Transit Contact: Mr. Norm Tweedle  
General Manager

Statistical Contact: Mr. Norm Tweedle  
General Manager

Tel: (905) 576-3075 Fax: (905) 579-1050  
E-mail: [tgm@opuc.on.ca](mailto:tgm@opuc.on.ca)

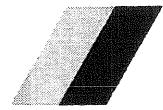
SYSTEM HIGHLIGHTS:

- System established: 01/08/1963
- Serves: City of Oshawa
- Service area size:
- Service provided by: Transit Commission
- Hours of Service:

Monday	06:00 - 01:00
Tuesday	06:00 - 01:00
Wednesday	06:00 - 01:00
Thursday	06:00 - 01:00
Friday	06:00 - 01:00
Saturday	06:30 - 01:00
Sunday	09:30 - 21:30
Holidays	09:30 - 21:30
- Union Affiliations: CAW 222 (Operators)  
CAW 222 (Mechanics)  
CAW 222 (Maintenance)
- Municipal Population: 142,000
- Service Area Population: 142,000
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 3,611,124  
Passenger Boardings: 4,109,459
- Total Operating Revenues: \$4,161,904
- Total Direct Operating Expenses: \$7,303,606
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 41 standard buses

## OSHAWA

oshawa transit



FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/01/1998			
Adults	\$1.75		\$60.00
Children	\$1.00		\$35.00
Students	\$1.50		\$50.00
Seniors	\$1.00		\$35.00

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	41		11.2	37	32	Operators	62.0	
Low Floor Motor Buses						Other Transportation Operations	7.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	8.0	
Trolley Buses						Other Vehicle Maintenance	9.0	
Small / Community Bus						Plant Maintenance	5.0	
Light Rail Vehicles						General and Administration	3.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	94.0	
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>41</b>		<b>N/A</b>	<b>37</b>	<b>32</b>			

## OPERATING DATA

Revenue Vehicle Kilometres	2,637,092
Total Vehicle Kilometres	2,637,092
Revenue Vehicle Hours	96,836
Total Vehicle Hours	96,836
Operator Paid Hours	
Mechanic Paid Hours	
Total Employee Paid Hours	
Adult Passenger Trips	1,085,105
Concession Fare Trips	2,526,019
Concession Fare Trips Detail:	
Child Passenger Trips	156,382
Student Passenger Trips	1,940,771
Senior Passenger Trips	282,287
REGULAR SERVICE PASSENGER TRIPS	3,611,124
Regular Service Passenger Kms	47,666,837
Auxiliary Serv. Pass. Trips	
Transportation Operations Expenses	\$3,984,418
Fuel/Energy Exp. for Vehicles	\$573,666
Vehicle Maintenance Expenses	\$1,617,106
Plant Maintenance Expenses	\$435,426
General/Administration Expenses	\$692,990
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$7,303,606</b>
Debt Service Payment	\$177,982
Total Operating Expenses	\$7,581,588
REGULAR SERV. PASS. REVENUES	\$3,978,752
<b>TOTAL OPERATING REVENUES</b>	<b>\$4,161,904</b>
Total Revenues	\$5,150,406
NET DIRECT OPERATING COST	\$3,141,702
NET OPERATING COST	\$2,431,182
Provincial Operating Contribution	
Municipal Operating Contribution	
Other Operating Contributions	
Provincial Debt Service Contribution	
Municipal Debt Service Contribution	
<b>TOTAL CAPITAL EXPENDITURES</b>	
<b>TOTAL CAPITAL FUNDING</b>	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

## PERFORMANCE INDICATORS

<b>FINANCIAL PERFORMANCE</b>	
Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	57%
Municipal Operating Contribution / Capita	\$17.12
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.87
<b>AVERAGE FARE</b>	
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.10
<b>COST EFFECTIVENESS</b>	
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.02
<b>COST EFFICIENCY</b>	
Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$75.42
<b>SERVICE UTILIZATION</b>	
Reg. Serv. Pass. / Capita	25.43
Reg. Serv. Pass. / Rev. Veh. Hrs.	37.29
<b>AMOUNT OF SERVICE</b>	
Rev. Veh. Hrs. / Capita	0.68
<b>AVERAGE SPEED</b>	
Rev. Veh. Kms. / Rev. Veh. Hrs.	27.23
<b>VEHICLE UTILIZATION</b>	
Tot. Veh. Kms. / Active Vehicles	64,319
<b>LABOUR PRODUCTIVITY</b>	
Rev. Veh. Hrs. / Operator Paid Hrs.	
<b>TOP WAGE RATES</b>	
Operators	\$20.09
Mechanics	\$22.67

## OTTAWA

**Transit Contact:** Mr. M. Sheflin  
Interim General Manager

**Statistical Contact:** Mr. Alfred Miller  
Operational Auditor

Tel: (613) 842-3636 x2377      Fax: (613) 230-8425  
E-mail: millcra@octranspo.com

**SYSTEM HIGHLIGHTS:**

- System established: 01/08/1972
- Municipal Population: 749,900
- Serves: Ottawa-Carleton
- Service Area Population: 660,700
- Service area size: 368.00 square kilometres
- Adult Cash Fare: \$2.25
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 70,374,163
- Hours of Service:
 

Monday	04:00 - 02:30
Tuesday	04:00 - 02:30
Wednesday	04:00 - 02:30
Thursday	04:00 - 02:30
Friday	04:00 - 02:30
Saturday	07:00 - 02:30
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Passenger Boardings: 98,523,828
- Total Operating Revenues: \$81,714,114
- Total Direct Operating Expenses: \$139,583,604
- Energy Consumption:
 

Diesel	28,651,718 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes:
 

674 standard buses
20 low floor buses
125 articulated buses
9 community buses
- Union Affiliations: ATU 279 (Operators)  
ATU 279 (Mechanics)  
CUPE 5500 (Supervisors & Security)

## OTTAWA



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Unipass	CRITERIA			
Effective Date: 31/12/1998								
Adults	\$2.25	\$1.50	\$57.00	\$72.50				
Children	\$1.25	\$0.75			6 years and over, under 6 years - free			
Students	\$1.25	\$0.75	\$46.75	\$56.75	with photo ID, Sept-Apr			
Seniors	\$2.25	\$1.50	\$28.00					
Other: Express	\$3.50	\$2.25						
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	674	61	12.7	528	128	Operators	1,234.0	
Low Floor Motor Buses	20		1.0	20	20	Other Transportation Operations	96.0	2.0
Articulated Motor Buses	125	11	11.3	114	81	Mechanics (Vehicle Maintenance)	129.0	
Trolley Buses						Other Vehicle Maintenance	248.0	2.0
Small / Community Bus	9		6.1	5	5	Plant Maintenance	108.0	16.0
Light Rail Vehicles						General and Administration	159.0	17.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	1,974.0	37.0
Commuter Rail Vehicles								
Other: Historical		10						
<b>TOTAL</b>	<b>828</b>	<b>82</b>	<b>N/A</b>	<b>667</b>	<b>234</b>			
OPERATING DATA						PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres				38,437,916		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres				46,407,374		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	59%	
Revenue Vehicle Hours				1,474,190		Municipal Operating Contribution / Capita	\$125.90	
Total Vehicle Hours				1,935,495		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.82	
Operator Paid Hours				2,550,725		AVERAGE FARE		
Mechanic Paid Hours				336,920		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.14	
Total Employee Paid Hours				4,071,681				
Adult Passenger Trips						COST EFFECTIVENESS		
Concession Fare Trips						Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.98	
Concession Fare Trips Detail:								
Child Passenger Trips						COST EFFICIENCY		
Student Passenger Trips						Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$72.12	
Senior Passenger Trips								
REGULAR SERVICE PASSENGER TRIPS				70,374,163		SERVICE UTILIZATION		
Regular Service Passenger Kms				610,847,735		Reg. Serv. Pass. / Capita	106.51	
Auxiliary Serv. Pass. Trips				63,054		Reg. Serv. Pass. / Rev. Veh. Hrs.	47.74	
Transportation Operations Expenses						AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles				\$67,036,641		Rev. Veh. Hrs. / Capita	2.23	
Vehicle Maintenance Expenses				\$11,684,560		AVERAGE SPEED		
Plant Maintenance Expenses				\$31,614,382		Rev. Veh. Kms. / Rev. Veh. Hrs.	26.07	
General/Administration Expenses				\$13,632,230				
<b>TOTAL DIRECT OPERATING EXPENSES</b>				\$15,615,791		VEHICLE UTILIZATION		
Debt Service Payment				\$139,583,604		Tot. Veh. Kms. / Active Vehicles	56,048	
Total Operating Expenses				\$2,617,014				
REGULAR SERV. PASS. REVENUES				\$170,845,833		LABOUR PRODUCTIVITY		
<b>TOTAL OPERATING REVENUES</b>						Rev. Veh. Hrs. / Operator Paid Hrs.	0.58	
Total Revenues								
NET DIRECT OPERATING COST						TOP WAGE RATES		
NET OPERATING COST				\$79,945,615		Operators	\$18.87	
Provincial Operating Contribution				\$81,714,114		Mechanics	\$21.87	
Municipal Operating Contribution				\$82,238,544				
Other Operating Contributions								
Provincial Debt Service Contribution				\$57,869,490				
Municipal Debt Service Contribution				\$88,607,289				
<b>TOTAL CAPITAL EXPENDITURES</b>								
<b>TOTAL CAPITAL FUNDING</b>				\$47,841,467				
Provincial Capital Contribution				\$47,801,702				
Municipal Capital Contribution				\$26,416,948				
Other Capital Contributions				\$9,577,308				
				\$11,807,446				

## PETERBOROUGH

Transit Contact: Mr. Jim Kimble  
Manager of Transportation

Statistical Contact: Mr. Jim Kimble  
Manager of Transportation

Tel: (705) 748-8895 Fax: (705) 742-3741  
E-mail: [jkimble@city.peterborough.on.ca](mailto:jkimble@city.peterborough.on.ca)

### SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Serves: City of Peterborough
- Service area size: 62.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:15 - 23:15
Tuesday	06:15 - 23:15
Wednesday	06:15 - 23:15
Thursday	06:15 - 23:15
Friday	06:15 - 23:15
Saturday	07:15 - 22:15
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 1320 (Operators)  
CUPE 504 (Mechanics)  
ATU 1320 / CUPE 126 (Vehicle Maintenance / Office)
- Municipal Population: 70,608
- Service Area Population: 70,608
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 1,888,600  
Passenger Boardings: 2,043,540
- Total Operating Revenues: \$2,080,800
- Total Direct Operating Expenses: \$3,720,600
- Energy Consumption: Diesel 762,500 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 30 standard buses

**PETERBOROUGH**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semi-annual pass	CRITERIA
Effective Date: 01/01/1998					
Adults	\$1.75		\$64.00		
Children	\$1.25		\$30.00		12 years and under
Students	\$1.40		\$45.00		
Seniors	\$1.25		\$30.00	\$90.00	with ID card
Other: TransCab	\$2.25				
Semester pass - \$160					

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	30		18.0	24	16	Operators	37.0	7.0
Low Floor Motor Buses						Other Transportation Operations	4.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance	3.0	1.0
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	45.0	8.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>30</b>		<b>N/A</b>	<b>24</b>	<b>16</b>			

OPERATING DATA		PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres	1,311,600	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,352,200	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	56%	
Revenue Vehicle Hours	58,850	Municipal Operating Contribution / Capita	\$23.22	
Total Vehicle Hours	60,650	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.87	
Operator Paid Hours	91,170	AVERAGE FARE		
Mechanic Paid Hours		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.07
Total Employee Paid Hours	106,960			
Adult Passenger Trips	832,300	COST EFFECTIVENESS		
Concession Fare Trips	1,056,300	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$1.97
Concession Fare Trips Detail:				
Child Passenger Trips	35,600	COST EFFICIENCY		
Student Passenger Trips	754,900	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		\$61.35
Senior Passenger Trips	265,800			
REGULAR SERVICE PASSENGER TRIPS	1,888,600	SERVICE UTILIZATION		
Regular Service Passenger Kms	7,932,100	Reg. Serv. Pass. / Capita	26.75	
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	32.09	
Transportation Operations Expenses	\$2,107,700	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$300,700	Rev. Veh. Hrs. / Capita	0.83	
Vehicle Maintenance Expenses	\$687,500	AVERAGE SPEED		
Plant Maintenance Expenses	\$465,200	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.29	
General/Administration Expenses	\$159,500	VEHICLE UTILIZATION		
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$3,720,600</b>	Tot. Veh. Kms. / Active Vehicles		45,073
Debt Service Payment		LABOUR PRODUCTIVITY		
Total Operating Expenses	\$3,720,600	Rev. Veh. Hrs. / Operator Paid Hrs.		0.65
REGULAR SERV. PASS. REVENUES	\$2,022,400	TOP WAGE RATES		
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,080,800</b>	Operators		\$16.28
Total Revenues	\$2,080,800	Mechanics		\$16.55
NET DIRECT OPERATING COST	\$1,639,800			
NET OPERATING COST	\$1,639,800			
Provincial Operating Contribution				
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,554,800</b>			
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,554,800</b>			
Provincial Capital Contribution	\$1,049,500			
Municipal Capital Contribution	\$505,300			
Other Capital Contributions				

## PICKERING

Transit Contact: Mr. N. Killens  
Manager, Transportation Dept.

Statistical Contact: Ms. Deanna Wilson  
Administrative Support Coordinator

Tel: (905) 683-4111 x236      Fax: (905) 683-5314  
E-mail: dwilson@town.pickering.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 29/01/1973
- Serves: Town of Pickering
- Service area size: 180.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:00 - 01:30
Tuesday	06:00 - 01:30
Wednesday	06:00 - 01:30
Thursday	06:00 - 01:30
Friday	06:00 - 01:30
Saturday	08:55 - 01:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: CUPE 129 (Operators)  
CUPE 129 (Mechanics)
- Disruption during 1998: School strike  
Start Date: 08/09/1998  
End Date: 28/09/1998  
Duration: 20 days

**REMARKS:**

- Recent changes: service from West Pickering to the Rouge Hill GO Station (Scarborough); increase High School service (Dual start times); leased buses awaiting arrival of 8 Orion VI (new buses for replacement) - March 1999.

**PICKERING**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA				
Effective Date: 15/06/1998								
Adults	\$1.50	\$1.50	\$50.00					
Children	\$1.00	\$1.00	\$38.00	5-13 years				
Students	\$1.00	\$1.00	\$38.00	with Student ID				
Seniors	\$0.50			65 years and over				
Other: GO riders	\$0.50	\$0.50	\$20.00					
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	16		9.0	13	2	Operators	17.0	30.0
Low Floor Motor Buses	8		1.0	8		Other Transportation Operations	7.0	2.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance	5.0	
Small / Community Bus						Plant Maintenance	2.0	
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	32.0	32.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>24</b>		<b>N/A</b>	<b>21</b>	<b>2</b>			
OPERATING DATA						PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres						<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres						Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	51%	
Revenue Vehicle Hours						Municipal Operating Contribution / Capita	\$17.09	
Total Vehicle Hours						Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.25	
Operator Paid Hours						<b>AVERAGE FARE</b>		
Mechanic Paid Hours						Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.26	
Total Employee Paid Hours								
Adult Passenger Trips						<b>COST EFFECTIVENESS</b>		
Concession Fare Trips						Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.57	
Concession Fare Trips Detail:								
Child Passenger Trips								
Student Passenger Trips								
Senior Passenger Trips								
<b>REGULAR SERVICE PASSENGER TRIPS</b>						<b>COST EFFICIENCY</b>		
Regular Service Passenger Kms						Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$59.20	
Auxiliary Serv. Pass. Trips								
Transportation Operations Expenses						<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles						Reg. Serv. Pass. / Capita	13.01	
Vehicle Maintenance Expenses						Reg. Serv. Pass. / Rev. Veh. Hrs.	26.20	
Plant Maintenance Expenses								
General/Administration Expenses								
<b>TOTAL DIRECT OPERATING EXPENSES</b>								
Debt Service Payment						<b>AMOUNT OF SERVICE</b>		
Total Operating Expenses						Rev. Veh. Hrs. / Capita	0.50	
<b>REGULAR SERV. PASS. REVENUES</b>						<b>AVERAGE SPEED</b>		
<b>TOTAL OPERATING REVENUES</b>						Rev. Veh. Kms. / Rev. Veh. Hrs.	21.46	
Total Revenues								
						<b>VEHICLE UTILIZATION</b>		
<b>NET DIRECT OPERATING COST</b>						Tot. Veh. Kms. / Active Vehicles	39,551	
<b>NET OPERATING COST</b>								
Provincial Operating Contribution						<b>LABOUR PRODUCTIVITY</b>		
Municipal Operating Contribution						Rev. Veh. Hrs. / Operator Paid Hrs.	0.56	
Other Operating Contributions								
Provincial Debt Service Contribution						<b>TOP WAGE RATES</b>		
Municipal Debt Service Contribution						Operators		
						Mechanics	\$17.96	
<b>TOTAL CAPITAL EXPENDITURES</b>								
<b>TOTAL CAPITAL FUNDING</b>								
Provincial Capital Contribution								
Municipal Capital Contribution								
Other Capital Contributions								
\$502,032								
\$502,032								
\$502,032								
\$502,032								

## PORT HOPE

Transit Contact: Mr. M. Rostetter  
Clerk

Statistical Contact: Ms. Barbara Spry  
Treasurer

Tel: (905) 885-4544 Fax: (905) 885-7698  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

- System established: 14/04/1969
- Serves: Port Hope
- Service area size:
- Service provided by: Municipal Department, under contract with DJ Travel Transit
- Hours of Service:

Monday	08:00 - 17:50
Tuesday	08:00 - 17:50
Wednesday	08:00 - 17:50
Thursday	08:00 - 17:50
Friday	08:00 - 17:50
Saturday	08:00 - 17:50
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A
- Municipal Population: 12,500
- Service Area Population: 12,500
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: Passenger Boardings:
- Total Operating Revenues: \$37,024
- Total Direct Operating Expenses: \$156,955
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

## PORT HOPE

FARES	CASH	UNIT PRICE	MONTHLY PASS
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**Effective Date:**

Adults	\$1.50
Children	\$1.00
Students	\$1.00
Seniors	\$1.00

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses						Operators		
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration		
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>		
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>			N/A					

**OPERATING DATA**

Revenue Vehicle Kilometres  
 Total Vehicle Kilometres  
 Revenue Vehicle Hours  
 Total Vehicle Hours

Operator Paid Hours  
 Mechanic Paid Hours  
 Total Employee Paid Hours

Adult Passenger Trips  
 Concession Fare Trips  
   Concession Fare Trips Detail:  
     Child Passenger Trips  
     Student Passenger Trips  
     Senior Passenger Trips

**REGULAR SERVICE PASSENGER TRIPS**  
 Regular Service Passenger Kms  
 Auxiliary Serv. Pass. Trips

Transportation Operations Expenses  
 Fuel/Energy Exp. for Vehicles  
 Vehicle Maintenance Expenses  
 Plant Maintenance Expenses  
 General/Administration Expenses  
**TOTAL DIRECT OPERATING EXPENSES**  
 Debt Service Payment  
 Total Operating Expenses

**REGULAR SERV. PASS. REVENUES**  
**TOTAL OPERATING REVENUES**  
 Total Revenues

NET DIRECT OPERATING COST  
**NET OPERATING COST**  
 Provincial Operating Contribution  
 Municipal Operating Contribution  
 Other Operating Contributions  
 Provincial Debt Service Contribution  
 Municipal Debt Service Contribution

**TOTAL CAPITAL EXPENDITURES**  
**TOTAL CAPITAL FUNDING**  
 Provincial Capital Contribution  
 Municipal Capital Contribution  
 Other Capital Contributions

**PERFORMANCE INDICATORS**

**FINANCIAL PERFORMANCE**  
 Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)  
 Municipal Operating Contribution / Capita  
 Net Dir. Oper. Cost / Reg. Serv. Pass.

24%

\$7.37

**AVERAGE FARE**  
 Reg. Serv. Pass. Rev. / Reg. Serv. Pass.

**COST EFFECTIVENESS**  
 Tot. Dir. Oper. Exp. / Reg. Serv. Pass.

**COST EFFICIENCY**  
 Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.

**SERVICE UTILIZATION**  
 Reg. Serv. Pass. / Capita  
 Reg. Serv. Pass. / Rev. Veh. Hrs.

**AMOUNT OF SERVICE**  
 Rev. Veh. Hrs. / Capita

**AVERAGE SPEED**  
 Rev. Veh. Kms. / Rev. Veh. Hrs.

**VEHICLE UTILIZATION**  
 Tot. Veh. Kms. / Active Vehicles

**LABOUR PRODUCTIVITY**  
 Rev. Veh. Hrs. / Operator Paid Hrs.

**TOP WAGE RATES**  
 Operators  
 Mechanics

## RAYSIDE-BALFOUR

Transit Contact: Mr. Maurice Montpellier  
Commissioner of Works

Statistical Contact: Mr. Maurice Montpellier  
Commissioner of Works

Tel: (705) 855-9061 x232      Fax: (705) 855-5737  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 17/08/1995
- Serves: Town of Rayside-Balfour, Azilda and Chelmsford
- Service area size: 24.00 square kilometres
- Service provided by: Municipal Department, under contract with Sookram Bus Lines
- Hours of Service:
 

Monday	06:30 - 22:15
Tuesday	06:30 - 22:15
Wednesday	06:30 - 22:15
Thursday	06:30 - 22:15
Friday	06:30 - 22:15
Saturday	07:30 - 18:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A
- Municipal Population: 16,050
- Service Area Population: 12,500
- Adult Cash Fare: \$2.15
- Ridership - Revenue Passengers: 32,760  
Passenger Boardings: 32,760
- Total Operating Revenues: \$98,000
- Total Direct Operating Expenses: \$166,780
- Energy Consumption: Diesel 50,000 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 2 low floor buses

## RAYSIDE-BALFOUR

FARES	CASH	UNIT PRICE	MONTHLY PASS
<b>Effective Date:</b>			
Adults	\$2.15	\$1.80	\$70.00
Children		\$1.50	
Students			
Seniors		\$1.50	

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses						Operators	2.0	2.0
Low Floor Motor Buses	2		4.0	2	1	Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)		
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	3.0	2.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	2		N/A	2	1			

OPERATING DATA		PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres	134,200	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	134,200	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		
Revenue Vehicle Hours	7,429	Municipal Operating Contribution / Capita		
Total Vehicle Hours	7,429	Net Dir. Oper. Cost / Reg. Serv. Pass.		
Operator Paid Hours	4,000	<b>AVERAGE FARE</b>		
Mechanic Paid Hours	6,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Total Employee Paid Hours		\$2.99		
Adult Passenger Trips	24,960	<b>COST EFFECTIVENESS</b>		
Concession Fare Trips	7,800	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips Detail:		\$5.09		
Child Passenger Trips	1,560	<b>COST EFFICIENCY</b>		
Student Passenger Trips	3,120	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		
Senior Passenger Trips	3,120	\$22.45		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	32,760	<b>SERVICE UTILIZATION</b>		
Regular Service Passenger Kms	491,400	Reg. Serv. Pass. / Capita		
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.		
Transportation Operations Expenses	\$75,780	<b>AMOUNT OF SERVICE</b>		
Fuel/Energy Exp. for Vehicles	\$37,500	Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses	\$13,000	<b>AVERAGE SPEED</b>		
Plant Maintenance Expenses	\$24,500	Rev. Veh. Kms. / Rev. Veh. Hrs.		
General/Administration Expenses	\$16,000	18.06		
<b>TOTAL DIRECT OPERATING EXPENSES</b>	\$166,780	<b>VEHICLE UTILIZATION</b>		
Debt Service Payment	\$20,600	Tot. Veh. Kms. / Active Vehicles		
Total Operating Expenses	\$187,380	67,100		
<b>REGULAR SERV. PASS. REVENUES</b>	\$98,000	<b>LABOUR PRODUCTIVITY</b>		
<b>TOTAL OPERATING REVENUES</b>	\$98,000	Rev. Veh. Hrs. / Operator Paid Hrs.		
Total Revenues	\$98,000	1.86		
NET DIRECT OPERATING COST	\$68,780	<b>TOP WAGE RATES</b>		
NET OPERATING COST	\$89,380	Operators		
Provincial Operating Contribution		Mechanics		
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
<b>TOTAL CAPITAL EXPENDITURES</b>				
<b>TOTAL CAPITAL FUNDING</b>				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

## RICHMOND HILL

Transit Contact: Mr. W.J. Newton  
Director of Transit

Statistical Contact: Mr. Steven Baldo  
Transit Planner

Tel: (905) 771-2476 Fax: (905) 771-5438  
E-mail: sjb@town.richmond-hill.on.ca

SYSTEM HIGHLIGHTS:

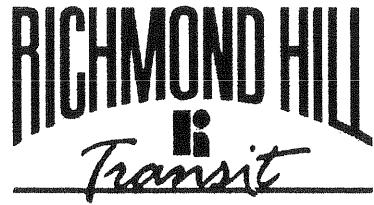
- System established: 19/04/1976
- Serves: Town of Richmond Hill
- Service area size:
- Service provided by: Municipal Department, under contract with Pacific Western
- Hours of Service:

Monday	06:00 - 19:30
Tuesday	06:00 - 19:30
Wednesday	06:00 - 19:30
Thursday	06:00 - 19:30
Friday	06:00 - 19:30
Saturday	08:00 - 18:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)

- Municipal Population: 116,000
- Service Area Population: 116,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 715,199  
Passenger Boardings: 858,675
- Total Operating Revenues: \$1,118,578
- Total Direct Operating Expenses: \$2,843,735
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 20 standard buses  
3 low floor buses  
2 community buses

REMARKS:

- Introduced 3 30' low floor Champion Buses into service.

**RICHMOND HILL**

FARES	CASH	UNIT PRICE	MONTHLY PASS		CRITERIA			
Effective Date: 03/03/1997								
Adults	\$2.00	\$1.60	\$64.00					
Children	\$1.00							
Students	\$1.50	\$1.25	\$49.00					
Seniors	\$1.00							
Other: GTA weekly pass - \$35 GO riders	\$0.25				premium fare			
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	20		11.0	17	5	Operators	25.0	
Low Floor Motor Buses	3		1.0	3	3	Other Transportation Operations	2.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	2.0	
Trolley Buses						Other Vehicle Maintenance	2.0	
Small / Community Bus	2		8.0	1	1	Plant Maintenance		
Light Rail Vehicles						General and Administration	4.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	35.0	
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>25</b>		<b>N/A</b>	<b>21</b>	<b>9</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	1,115,411	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	1,128,034	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	39 %
Revenue Vehicle Hours	45,207	Municipal Operating Contribution / Capita	\$14.63
Total Vehicle Hours	45,780	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.41
Operator Paid Hours	59,960	AVERAGE FARE	
Mechanic Paid Hours	4,776	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.24
Total Employee Paid Hours	80,652		
Adult Passenger Trips	319,875	COST EFFECTIVENESS	
Concession Fare Trips	395,324	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.98
Concession Fare Trips Detail:			
Child Passenger Trips	10,713	COST EFFICIENCY	
Student Passenger Trips	339,527	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$62.12
Senior Passenger Trips	27,809		
REGULAR SERVICE PASSENGER TRIPS	715,199	SERVICE UTILIZATION	
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita	6.17
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	15.82
Transportation Operations Expenses	\$2,439,855	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$3,148	Rev. Veh. Hrs. / Capita	0.39
Vehicle Maintenance Expenses	\$42,780	AVERAGE SPEED	
Plant Maintenance Expenses	\$26,500	Rev. Veh. Kms. / Rev. Veh. Hrs.	24.67
General/Administration Expenses	\$331,452	VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$2,843,735</b>	Tot. Veh. Kms. / Active Vehicles	45,121
Debt Service Payment		LABOUR PRODUCTIVITY	
Total Operating Expenses	\$2,843,735	Rev. Veh. Hrs. / Operator Paid Hrs.	0.75
REGULAR SERV. PASS. REVENUES	\$887,534	TOP WAGE RATES	
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,118,578</b>	Operators	\$11.31
Total Revenues	\$1,146,853	Mechanics	\$21.00
NET DIRECT OPERATING COST	\$1,725,157		
NET OPERATING COST	\$1,696,882		
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,049,206</b>		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,049,206</b>		
Provincial Capital Contribution	\$786,905		
Municipal Capital Contribution	\$262,301		
Other Capital Contributions			

## SARNIA

Transit Contact: Mr. Jim Stevens  
Transit Co-Manager

Statistical Contact: Ms. Gwen Nixon  
Secretary

Tel: (519) 336-3271      Fax: (519) 336-3361  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/04/1974
- Serves: City of Sarnia, Village of Point Edward
- Service area size: 167.25 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:30 - 22:30
Tuesday	06:30 - 22:30
Wednesday	06:30 - 22:30
Thursday	06:30 - 22:30
Friday	06:30 - 22:30
Saturday	08:00 - 18:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: CAW 4184 (Operators)  
CAW 4184 (Mechanics)  
CUPE 3690 (Administration)
- Municipal Population: 75,300
- Service Area Population: 75,300
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 993,144  
Passenger Boardings: 1,172,848
- Total Operating Revenues: \$992,830
- Total Direct Operating Expenses: \$2,388,347
- Energy Consumption: Diesel 529,145 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 22 standard buses  
4 low floor buses

**SARNIA**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester pass	CRITERIA
Effective Date: 01/01/1998					
Adults	\$1.50	\$1.25	\$48.00		
Children	Free				5 years and under
Students	\$1.00	\$0.90	\$32.00	\$110/5 months	6-18 years; student ID
Seniors	\$1.50	\$1.25	\$40.00		
Other: Post secondary				\$125/4 months	
 VEHICLES	 ACTIVE	 STORED	 AVG AGE	 PEAK	 BASE
Standard Motor Buses	22	1	16.0	15	9
Low Floor Motor Buses	4				
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
<b>TOTAL</b>	<b>26</b>	<b>1</b>	<b>N/A</b>	<b>15</b>	<b>9</b>
 OPERATING DATA					 PERFORMANCE INDICATORS
Revenue Vehicle Kilometres				1,109,596	 FINANCIAL PERFORMANCE
Total Vehicle Kilometres				1,115,518	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 42%
Revenue Vehicle Hours				47,531	Municipal Operating Contribution / Capita \$16.49
Total Vehicle Hours				47,868	Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.41
Operator Paid Hours					 AVERAGE FARE
Mechanic Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$0.91
Total Employee Paid Hours					
Adult Passenger Trips					 COST EFFECTIVENESS
Concession Fare Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.40
Concession Fare Trips Detail:					
Child Passenger Trips					 COST EFFICIENCY
Student Passenger Trips					Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$49.89
Senior Passenger Trips					
 REGULAR SERVICE PASSENGER TRIPS				993,144	 SERVICE UTILIZATION
Regular Service Passenger Kms				15,065,994	Reg. Serv. Pass. / Capita 13.19
Auxiliary Serv. Pass. Trips				5,367	Reg. Serv. Pass. / Rev. Veh. Hrs. 20.89
Transportation Operations Expenses				\$1,704,506	 AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles					Rev. Veh. Hrs. / Capita 0.63
Vehicle Maintenance Expenses					
Plant Maintenance Expenses				\$379,807	 AVERAGE SPEED
General/Administration Expenses				\$127,524	Rev. Veh. Kms. / Rev. Veh. Hrs. 23.34
<b>TOTAL DIRECT OPERATING EXPENSES</b>				\$176,510	
Debt Service Payment				\$2,388,347	 VEHICLE UTILIZATION
Total Operating Expenses					Tot. Veh. Kms. / Active Vehicles 42,905
 REGULAR SERV. PASS. REVENUES					
TOTAL OPERATING REVENUES				\$906,173	 LABOUR PRODUCTIVITY
Total Revenues				\$992,830	Rev. Veh. Hrs. / Operator Paid Hrs.
NET DIRECT OPERATING COST				\$1,146,775	 TOP WAGE RATES
NET OPERATING COST					Operators \$14.58
Provincial Operating Contribution					Mechanics \$17.48
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
 TOTAL CAPITAL EXPENDITURES				\$1,241,572	
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
				\$8,748	
				\$8,748	
				\$8,748	

## SAULT STE MARIE

**Transit Contact:** Mr. Charles Stolte  
Transit Manager - Public Works & Transit

**Statistical Contact:** Mr. Art Gagnon  
Assistant Manager

Tel: (705) 759-5438      Fax: (705) 759-4534  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/11/1941
- Municipal Population: 81,000
- Serves: Sault Ste Marie
- Service Area Population: 72,800
- Service area size:
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,255,895
- Hours of Service:
 

Monday	05:30 - 00:30
Tuesday	05:30 - 00:30
Wednesday	05:30 - 00:30
Thursday	05:30 - 00:30
Friday	05:30 - 00:30
Saturday	05:30 - 00:30
Sunday	05:30 - 00:30
Holidays	N/A
- Passenger Boardings: 1,539,939
- Total Operating Revenues: \$1,740,969
- Total Direct Operating Expenses: \$4,055,891
- Energy Consumption:
 

Diesel	805,567 litres
Gasoline	11,132 litres
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 12 standard buses  
10 low floor buses  
1 community bus
- Union Affiliations: UTU 104 (Operators)  
United Steelworkers 2251 (Mechanics)  
CUPE 67 (Administration)

## SAULT STE MARIE



FARES	CASH	UNIT PRICE	MONTHLY PASS		CRITERIA			
<b>Effective Date: 15/06/1997</b>								
Adults	\$1.50	\$1.50	\$56.00					
Children	\$1.50	\$1.50	\$46.00		Under 12 years - free with Adult			
Students	\$1.50	\$1.50	\$56.00					
Seniors	\$1.50	\$1.50	\$56.00					
Other: Mentally handicapped	\$1.50	\$1.50	\$46.00					
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	12		10.8	10	5	Operators	57.0	
Low Floor Motor Buses	10		1.2	8	8	Other Transportation Operations	3.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	8.0	
Trolley Buses						Other Vehicle Maintenance	3.0	
Small / Community Bus	1		7.0	1		Plant Maintenance	2.0	
Light Rail Vehicles						General and Administration	5.0	
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	<b>78.0</b>	
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>23</b>		<b>N/A</b>	<b>19</b>	<b>13</b>			
 						 <b>OPERATING DATA</b>		
 <b>PERFORMANCE INDICATORS</b>								
Revenue Vehicle Kilometres						<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres						Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		43%
Revenue Vehicle Hours						Municipal Operating Contribution / Capita		\$31.33
Total Vehicle Hours						Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.84
Operator Paid Hours						<b>AVERAGE FARE</b>		
Mechanic Paid Hours						Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.34
Total Employee Paid Hours						<b>COST EFFECTIVENESS</b>		
Adult Passenger Trips						Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.23
Concession Fare Trips						<b>COST EFFICIENCY</b>		
Concession Fare Trips Detail:						Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		\$58.87
Child Passenger Trips						<b>SERVICE UTILIZATION</b>		
Student Passenger Trips						Reg. Serv. Pass. / Capita		17.25
Senior Passenger Trips						Reg. Serv. Pass. / Rev. Veh. Hrs.		18.49
<b>REGULAR SERVICE PASSENGER TRIPS</b>						<b>AMOUNT OF SERVICE</b>		
Regular Service Passenger Kms						Rev. Veh. Hrs. / Capita		0.93
Auxiliary Serv. Pass. Trips						<b>AVERAGE SPEED</b>		
						Rev. Veh. Kms. / Rev. Veh. Hrs.		21.74
Transportation Operations Expenses						<b>VEHICLE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles						Tot. Veh. Kms. / Active Vehicles		66,176
Vehicle Maintenance Expenses						<b>LABOUR PRODUCTIVITY</b>		
Plant Maintenance Expenses						Rev. Veh. Hrs. / Operator Paid Hrs.		0.77
General/Administration Expenses						<b>TOP WAGE RATES</b>		
<b>TOTAL DIRECT OPERATING EXPENSES</b>						Operators		\$15.50
Debt Service Payment						Mechanics		\$17.78
Total Operating Expenses						 		
<b>REGULAR SERV. PASS. REVENUES</b>						 		
<b>TOTAL OPERATING REVENUES</b>						 		
Total Revenues						 		
<b>NET DIRECT OPERATING COST</b>						 		
<b>NET OPERATING COST</b>						 		
Provincial Operating Contribution						 		
Municipal Operating Contribution						 		
Other Operating Contributions						 		
Provincial Debt Service Contribution						 		
Municipal Debt Service Contribution						 		
<b>TOTAL CAPITAL EXPENDITURES</b>						 		
<b>TOTAL CAPITAL FUNDING</b>						 		
Provincial Capital Contribution						 		
Municipal Capital Contribution						 		
Other Capital Contributions						 		

## ST. CATHARINES

Transit Contact: Mr. Eric Gillespie  
General Manager

Statistical Contact: Mr. Graham Morrison  
Accounting Supervisor

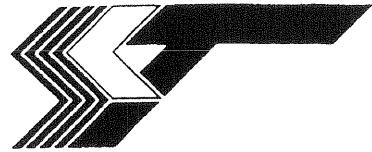
Tel: (905) 685-4228      Fax: (905) 685-4050  
E-mail: [grahamm@vaxxine.com](mailto:grahamm@vaxxine.com)

**SYSTEM HIGHLIGHTS:**

- System established: 01/09/1961
- Municipal Population: 147,000
- Serves: St. Catharines, Thorold
- Service Area Population: 147,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 2,649,856
- Hours of Service:
 

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	06:00 - 24:00
Sunday	10:45 - 18:15
Holidays	10:45 - 18:15
- Passenger Boardings: 2,649,856
- Total Operating Revenues: \$4,259,332
- Total Direct Operating Expenses: \$7,434,719
- Union Affiliations: ATU 846 (Operators)  
ATU 846 (Mechanics)
- Energy Consumption: Diesel 1,647,129 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 50 standard buses

## ST. CATHARINES



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA	FULL-TIME	PART-TIME
Effective Date: 01/09/1996							
Adults	\$2.00	\$1.85	\$70.00				
Children	\$1.25	\$1.25	\$45.00				
Students	\$2.00	\$1.75	\$45.00				
Seniors	\$2.00	\$1.25	\$45.00				
Other: University Disabled			\$250.00		CMHA		
			\$60.00				
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	
Standard Motor Buses	50		13.0	41	29	Operators	69.0
Low Floor Motor Buses						Other Transportation Operations	5.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	7.0
Trolley Buses						Other Vehicle Maintenance	10.0
Small / Community Bus						Plant Maintenance	1.0
Light Rail Vehicles						General and Administration	6.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	98.0
Commuter Rail Vehicles							10.0
Other:							
TOTAL	50	N/A		41	29		

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	2,607,538	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	2,771,981	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	57%
Revenue Vehicle Hours	119,893	Municipal Operating Contribution / Capita	\$19.99
Total Vehicle Hours	126,715	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.20
Operator Paid Hours	166,762	AVERAGE FARE	
Mechanic Paid Hours	14,630	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.54
Total Employee Paid Hours	226,891		
Adult Passenger Trips	1,197,858	COST EFFECTIVENESS	
Concession Fare Trips	1,451,998	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.81
Concession Fare Trips Detail:			
Child Passenger Trips	9,519	COST EFFICIENCY	
Student Passenger Trips	1,027,578	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$58.67
Senior Passenger Trips	322,601		
REGULAR SERVICE PASSENGER TRIPS	2,649,856	SERVICE UTILIZATION	
Regular Service Passenger Kms	21,994,982	Reg. Serv. Pass. / Capita	18.03
Auxiliary Serv. Pass. Trips	104,782	Reg. Serv. Pass. / Rev. Veh. Hrs.	22.10
Transportation Operations Expenses	\$4,276,958	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$693,165	Rev. Veh. Hrs. / Capita	0.82
Vehicle Maintenance Expenses	\$1,438,971	AVERAGE SPEED	
Plant Maintenance Expenses	\$465,768	Rev. Veh. Kms. / Rev. Veh. Hrs.	21.75
General/Administration Expenses	\$559,857		
TOTAL DIRECT OPERATING EXPENSES	\$7,434,719	VEHICLE UTILIZATION	
Debt Service Payment	\$7,434,719	Tot. Veh. Kms. / Active Vehicles	55,440
Total Operating Expenses	\$7,434,719	LABOUR PRODUCTIVITY	
REGULAR SERV. PASS. REVENUES	\$4,083,569	Rev. Veh. Hrs. / Operator Paid Hrs.	0.72
TOTAL OPERATING REVENUES	\$4,259,332		
Total Revenues	\$4,496,083	TOP WAGE RATES	
NET DIRECT OPERATING COST	\$3,175,387	Operators	\$17.15
NET OPERATING COST	\$2,938,636	Mechanics	\$19.48
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
TOTAL CAPITAL EXPENDITURES	\$387,272		
TOTAL CAPITAL FUNDING	\$387,272		
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

## ST. THOMAS

Transit Contact: Mr. John Roberts  
Traffic Coordinator

Statistical Contact: Mr. John Roberts  
Traffic Coordinator

Tel: (519) 631-1680                      Fax: (519) 633-9019  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established:
- Serves: City of St. Thomas
- Service area size: 32.53 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:
 

Monday	07:15 - 18:15
Tuesday	07:15 - 18:15
Wednesday	07:15 - 18:15
Thursday	07:15 - 18:15
Friday	07:15 - 18:15
Saturday	09:15 - 18:15
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Municipal Population: 32,000
- Service Area Population: 32,000
- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 160,811  
Passenger Boardings: 160,811
- Total Operating Revenues: \$190,637
- Total Direct Operating Expenses: \$498,422
- Energy Consumption: Diesel 84,182 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 3 standard buses  
2 low floor buses

## ST. THOMAS

FARES	CASH	UNIT PRICE	MONTHLY PASS
<b>Effective Date: 01/01/1998</b>			
Adults	\$1.60	\$1.40	\$56.00
Children	\$1.10	\$1.00	
Students	\$1.60	\$1.25	\$50.00
Seniors	\$1.60	\$1.25	\$50.00

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	3		18.0	2		Operators	3.0	1.0
Low Floor Motor Buses	2		2.0	2	2	Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	1.0	1.0
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	6.0	2.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>5</b>		<b>N/A</b>	<b>4</b>	<b>2</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	152,256	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	159,946	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	38%
Revenue Vehicle Hours	6,915	Municipal Operating Contribution / Capita	\$9.62
Total Vehicle Hours	7,115	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.91
Operator Paid Hours	7,280	AVERAGE FARE	
Mechanic Paid Hours	3,120	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.19
Total Employee Paid Hours	15,080		
Adult Passenger Trips	54,600	COST EFFECTIVENESS	
Concession Fare Trips	106,211	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.10
Concession Fare Trips Detail:			
Child Passenger Trips	63,312	COST EFFICIENCY	
Student Passenger Trips	42,899	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$70.05
Senior Passenger Trips			
REGULAR SERVICE PASSENGER TRIPS	160,811	SERVICE UTILIZATION	
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita	5.03
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	23.26
Transportation Operations Expenses	\$166,177	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$36,281	Rev. Veh. Hrs. / Capita	0.22
Vehicle Maintenance Expenses	\$142,498	AVERAGE SPEED	
Plant Maintenance Expenses	\$36,800	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.02
General/Administration Expenses	\$116,667	VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$498,422</b>	Tot. Veh. Kms. / Active Vehicles	31,989
Debt Service Payment		LABOUR PRODUCTIVITY	
Total Operating Expenses	\$498,422	Rev. Veh. Hrs. / Operator Paid Hrs.	0.95
REGULAR SERV. PASS. REVENUES	\$190,637	TOP WAGE RATES	
<b>TOTAL OPERATING REVENUES</b>	<b>\$190,637</b>	Operators	\$13.60
Total Revenues	\$190,637	Mechanics	\$16.88
NET DIRECT OPERATING COST	\$307,785		
NET OPERATING COST	\$307,785		
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution	\$307,785		
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>			
<b>TOTAL CAPITAL FUNDING</b>			
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

## STRATFORD

Transit Contact: Mr. P. Switzer  
General Manager & Secretary

Statistical Contact: Mr. William G. Zehr  
Treasurer

Tel: (519) 271-4703 x 243      Fax: (519) 271-7204  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 09/06/52
- Serves: Stratford
- Service area size: 18.90 square kilometres
- Service provided by: Public Utility Comm.
- Hours of Service:

Monday	06:30 - 20:00
Tuesday	06:30 - 20:00
Wednesday	06:30 - 20:00
Thursday	06:30 - 24:00
Friday	06:30 - 24:00
Saturday	06:30 - 20:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: IBEW 636 (Operators)  
IBEW 636 (Mechanics)
- Municipal Population: 28,650
- Service Area Population: 28,650
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 507,165  
Passenger Boardings: 652,542
- Total Operating Revenues: \$621,395
- Total Direct Operating Expenses: \$1,390,976
- Energy Consumption: Diesel 297,114 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 17 standard buses

**STRATFORD**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/02/1998				
Adults	\$2.00	\$1.75	\$40.00	
Children	\$0.80			Preschool
Students	\$1.50	\$1.40	\$40.00	
Seniors	\$1.75	\$1.60	\$40.00	with ID

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	17		13.0	11	5	Operators	15.0	
Low Floor Motor Buses						Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	2.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance	1.0	
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	20.0	
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>17</b>		<b>N/A</b>	<b>11</b>	<b>5</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	568,741	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	587,995	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	45%
Revenue Vehicle Hours	27,685	Municipal Operating Contribution / Capita	\$27.38
Total Vehicle Hours	28,632	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.52
Operator Paid Hours	36,517	AVERAGE FARE	
Mechanic Paid Hours	4,148	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.18
Total Employee Paid Hours	46,926		
Adult Passenger Trips	202,421	COST EFFECTIVENESS	
Concession Fare Trips	304,744	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.74
Concession Fare Trips Detail:			
Child Passenger Trips	4,560	COST EFFICIENCY	
Student Passenger Trips	219,317	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$48.58
Senior Passenger Trips	80,867		
REGULAR SERVICE PASSENGER TRIPS	507,165	SERVICE UTILIZATION	
Regular Service Passenger Kms	2,434,392	Reg. Serv. Pass. / Capita	17.70
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	18.32
Transportation Operations Expenses	\$764,637	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$119,518	Rev. Veh. Hrs. / Capita	0.97
Vehicle Maintenance Expenses	\$241,899	AVERAGE SPEED	
Plant Maintenance Expenses	\$90,612	Rev. Veh. Kms. / Rev. Veh. Hrs.	20.54
General/Administration Expenses	\$174,310	VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,390,976</b>	Tot. Veh. Kms. / Active Vehicles	34,588
Debt Service Payment		LABOUR PRODUCTIVITY	
Total Operating Expenses	\$1,390,976	Rev. Veh. Hrs. / Operator Paid Hrs.	0.76
REGULAR SERV. PASS. REVENUES	\$600,256	TOP WAGE RATES	
TOTAL OPERATING REVENUES	\$621,395	Operators	\$16.70
Total Revenues	\$621,395	Mechanics	\$18.39
NET DIRECT OPERATING COST	\$769,581		
NET OPERATING COST	\$769,581		
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$96,322</b>		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$96,322</b>		
Provincial Capital Contribution			
Municipal Capital Contribution			
Other Capital Contributions			

## SUDBURY

Transit Contact: Mr. B. Cottam  
Asst City Manager - Community Services

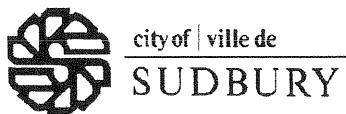
Statistical Contact: Mr . J.W. Woods  
Operations Supervisor

Tel: (705) 675-3333 Fax: (705) 560-4571  
E-mail: N/A

**SYSTEM HIGHLIGHTS:**

- System established: 01/01/1972
- Serves: City of Sudbury, Town of Nickel Centre
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 01:30
Tuesday	06:00 - 01:30
Wednesday	06:00 - 01:30
Thursday	06:00 - 01:30
Friday	06:00 - 01:30
Saturday	06:00 - 01:30
Sunday	09:30 - 20:30
Holidays	09:30 - 20:30
- Union Affiliations: CUPE 1662 (Operators)  
CUPE 1662 (Mechanics)  
CUPE 207 (Clerical)
- Municipal Population: 106,200
- Service Area Population: 106,200
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 3,190,122  
Passenger Boardings: 3,699,747
- Total Operating Revenues: \$4,593,843
- Total Direct Operating Expenses: \$7,363,365
- Energy Consumption: Diesel 1,522,423 litres  
Gasoline 17,079 litres  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 35 standard buses  
8 low floor buses

**SUDBURY**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/03/1997				
Adults	\$1.75	\$1.75	\$62.00	
Children	\$1.25	\$1.25		
Students	\$1.75	\$1.75	\$59.00	
Seniors	\$1.25	\$1.25	\$37.00	65 years and over, and with \$20 annual pass
Other: Disabled	\$1.25	\$1.25	\$37.00	With \$20 year pass

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	35			30	17	Operators	61.0	26.0
Low Floor Motor Buses	8			8	8	Other Transportation Operations	4.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	7.0	
Trolley Buses						Other Vehicle Maintenance	8.0	2.0
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	4.0	3.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	84.0	31.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>43</b>		<b>N/A</b>	<b>38</b>	<b>25</b>			

**OPERATING DATA**

	PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	2,557,535	FINANCIAL PERFORMANCE
Total Vehicle Kilometres	2,577,572	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 62%
Revenue Vehicle Hours	117,297	Municipal Operating Contribution / Capita \$24.23
Total Vehicle Hours	117,567	Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.87
Operator Paid Hours	166,937	AVERAGE FARE
Mechanic Paid Hours	13,801	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.40
Total Employee Paid Hours	221,630	
Adult Passenger Trips		COST EFFECTIVENESS
Concession Fare Trips		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.31
Concession Fare Trips Detail:		
Child Passenger Trips		COST EFFICIENCY
Student Passenger Trips		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. \$62.63
Senior Passenger Trips		
REGULAR SERVICE PASSENGER TRIPS	3,190,122	SERVICE UTILIZATION
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita 30.04
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs. 27.20
Transportation Operations Expenses	\$4,331,952	AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$651,440	Rev. Veh. Hrs. / Capita 1.10
Vehicle Maintenance Expenses	\$1,113,523	AVERAGE SPEED
Plant Maintenance Expenses	\$553,762	Rev. Veh. Kms. / Rev. Veh. Hrs. 21.80
General/Administration Expenses	\$537,133	VEHICLE UTILIZATION
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$7,363,365</b>	Tot. Veh. Kms. / Active Vehicles 59,944
Debt Service Payment		
Total Operating Expenses	\$7,363,365	LABOUR PRODUCTIVITY
REGULAR SERV. PASS. REVENUES	\$4,476,416	Rev. Veh. Hrs. / Operator Paid Hrs. 0.70
<b>TOTAL OPERATING REVENUES</b>	<b>\$4,593,843</b>	
Total Revenues	\$4,790,155	TOP WAGE RATES
NET DIRECT OPERATING COST	\$2,769,522	Operators \$17.80
NET OPERATING COST	\$2,573,210	Mechanics \$20.24
Provincial Operating Contribution		
Municipal Operating Contribution		
Other Operating Contributions		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$99,000</b>	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$99,000</b>	
Provincial Capital Contribution		
Municipal Capital Contribution		
Other Capital Contributions		

## THUNDER BAY

Transit Contact: Mr. Alex Grant  
Transit Manager

Statistical Contact: Mr. Alex Grant  
Transit Manager

Tel: (807) 684-2187  
E-mail: N/A

Fax: (807) 345-5744

**SYSTEM HIGHLIGHTS:**

- System established: 05/05/1892
- Serves: City of Thunder Bay
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	05:00 - 01:40
Tuesday	05:00 - 01:40
Wednesday	05:00 - 01:40
Thursday	05:00 - 01:40
Friday	05:00 - 01:40
Saturday	05:00 - 01:40
Sunday	05:00 - 01:40
Holidays	N/A
- Union Affiliations: ATU 966 (Operators)  
ATU 966 (Mechanics)
- Disruption during 1998: Temporary closure

- Municipal Population: 113,000
- Service Area Population: 112,000
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 3,255,936  
Passenger Boardings: 3,969,936
- Total Operating Revenues: \$3,490,912
- Total Direct Operating Expenses: \$9,605,300
- Energy Consumption: Diesel 1,683,765 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 30 standard buses  
19 low floor buses

Duration: 2 days

## THUNDER BAY

TBT  
684-3744

FARES	CASH	UNIT PRICE	MONTHLY PASS			FULL-TIME	PART-TIME
Effective Date: 20/03/1996							
VEHICLES	ACTIVE	STORED	Avg Age	PEAK	BASE	EMPLOYEES	
Standard Motor Buses	30		18.4	32	15	Operators	105.0
Low Floor Motor Buses	19		2.5	12	12	Other Transportation Operations	6.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	7.0
Trolley Buses						Other Vehicle Maintenance	23.0
Small / Community Bus						Plant Maintenance	2.0
Light Rail Vehicles						General and Administration	5.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	148.0
Commuter Rail Vehicles							
Other:							
<b>TOTAL</b>	<b>49</b>		<b>N/A</b>	<b>44</b>	<b>27</b>		
<b>OPERATING DATA</b>				<b>PERFORMANCE INDICATORS</b>			
Revenue Vehicle Kilometres				3,299,010	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres				3,311,512	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	36%	
Revenue Vehicle Hours				157,662	Municipal Operating Contribution / Capita	\$54.42	
Total Vehicle Hours				158,440	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.88	
Operator Paid Hours				218,400	<b>AVERAGE FARE</b>		
Mechanic Paid Hours				14,560	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.06
Total Employee Paid Hours				304,980			
Adult Passenger Trips				1,712,622	<b>COST EFFECTIVENESS</b>		
Concession Fare Trips				1,543,314	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$2.95
Concession Fare Trips Detail:							
Child Passenger Trips				761,889	<b>COST EFFICIENCY</b>		
Student Passenger Trips				768,400	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		\$60.62
Senior Passenger Trips							
<b>REGULAR SERVICE PASSENGER TRIPS</b>				3,255,936	<b>SERVICE UTILIZATION</b>		
Regular Service Passenger Kms				22,791,552	Reg. Serv. Pass. / Capita	29.07	
Auxiliary Serv. Pass. Trips				1,842	Reg. Serv. Pass. / Rev. Veh. Hrs.	20.65	
Transportation Operations Expenses				\$5,002,110	<b>AMOUNT OF SERVICE</b>		
Fuel/Energy Exp. for Vehicles				\$969,200	Rev. Veh. Hrs. / Capita	1.41	
Vehicle Maintenance Expenses				\$1,980,560	<b>AVERAGE SPEED</b>		
Plant Maintenance Expenses				\$715,404	Rev. Veh. Kms. / Rev. Veh. Hrs.	20.92	
General/Administration Expenses				\$938,026	<b>VEHICLE UTILIZATION</b>		
<b>TOTAL DIRECT OPERATING EXPENSES</b>				\$9,605,300	Tot. Veh. Kms. / Active Vehicles	67,582	
Debt Service Payment				\$9,605,300	<b>LABOUR PRODUCTIVITY</b>		
Total Operating Expenses					Rev. Veh. Hrs. / Operator Paid Hrs.	0.72	
<b>REGULAR SERV. PASS. REVENUES</b>				\$3,467,048			
<b>TOTAL OPERATING REVENUES</b>				\$3,490,912	<b>TOP WAGE RATES</b>		
Total Revenues				\$3,510,008	Operators	\$16.74	
NET DIRECT OPERATING COST				\$6,114,388	Mechanics	\$19.85	
NET OPERATING COST				\$6,095,292			
Provincial Operating Contribution							
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>TOTAL CAPITAL EXPENDITURES</b>							
<b>TOTAL CAPITAL FUNDING</b>							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## TIMMINS

Transit Contact: Mr. John S. Craig  
Transit Superintendent

Statistical Contact: Mr. John S. Craig  
Transit Superintendent

Tel: (705) 264-1331 Fax: (705) 360-1405  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

- System established: 01/02/1975
- Serves: City of Timmins
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	06:00 - 00:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: CUPE 1544 (Operators)  
CUPE 1544 (Mechanics)  
CUPE 434 (Administration)
- Municipal Population: 46,000
- Service Area Population: 44,629
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 663,254  
Passenger Boardings: 827,343
- Total Operating Revenues: \$1,211,546
- Total Direct Operating Expenses: \$2,527,144
- Energy Consumption: Diesel 426,633 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 14 standard buses  
7 low floor buses

**TIMMINS**

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA			
<b>Effective Date: 01/05/1997</b>							
Adults	\$2.00	\$2.00	\$80.00				
Children	\$1.70	\$1.70	\$68.00	4 years and over			
Students	\$1.70	\$1.70	\$68.00	To grade 12 and OAC			
Seniors	\$1.50	\$1.50	\$60.00	65 years and over			
Other: College	\$1.95	\$1.95	\$78.00				
Blind	Free						
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME
Standard Motor Buses	14	8	21.0	14	7	Operators	20.0
Low Floor Motor Buses	7		1.0			Other Transportation Operations	4.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	5.0
Trolley Buses						Other Vehicle Maintenance	3.0
Small / Community Bus						Plant Maintenance	1.0
Light Rail Vehicles						General and Administration	3.0
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	<b>36.0</b>
Commuter Rail Vehicles							
Other:							
<b>TOTAL</b>	<b>21</b>	<b>8</b>	<b>N/A</b>	<b>14</b>	<b>7</b>		
OPERATING DATA				PERFORMANCE INDICATORS			
Revenue Vehicle Kilometres				745,563	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres				859,822	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)		
Revenue Vehicle Hours				37,230	Municipal Operating Contribution / Capita		
Total Vehicle Hours				40,278	Net Dir. Oper. Cost / Reg. Serv. Pass.		
Operator Paid Hours				55,081	<b>AVERAGE FARE</b>		
Mechanic Paid Hours				12,914	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Total Employee Paid Hours				90,673	\$1.81		
Adult Passenger Trips				378,054	<b>COST EFFECTIVENESS</b>		
Concession Fare Trips				285,200	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips Detail:					\$3.81		
Child Passenger Trips				132,650	<b>COST EFFICIENCY</b>		
Student Passenger Trips				86,223	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.		
Senior Passenger Trips					\$62.74		
REGULAR SERVICE PASSENGER TRIPS				663,254	<b>SERVICE UTILIZATION</b>		
Regular Service Passenger Kms				2,984,643	Reg. Serv. Pass. / Capita		
Auxiliary Serv. Pass. Trips				10	Reg. Serv. Pass. / Rev. Veh. Hrs.		
Transportation Operations Expenses				\$1,383,214	<b>AMOUNT OF SERVICE</b>		
Fuel/Energy Exp. for Vehicles				\$213,507	Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses				\$600,675	0.83		
Plant Maintenance Expenses				\$153,282	<b>AVERAGE SPEED</b>		
General/Administration Expenses				\$176,466	Rev. Veh. Kms. / Rev. Veh. Hrs.		
<b>TOTAL DIRECT OPERATING EXPENSES</b>				<b>\$2,527,144</b>	20.03		
Debt Service Payment					<b>VEHICLE UTILIZATION</b>		
Total Operating Expenses				\$2,541,144	Tot. Veh. Kms. / Active Vehicles		
REGULAR SERV. PASS. REVENUES				\$1,201,551	<b>LABOUR PRODUCTIVITY</b>		
<b>TOTAL OPERATING REVENUES</b>				<b>\$1,211,546</b>	Rev. Veh. Hrs. / Operator Paid Hrs.		
Total Revenues				\$1,212,048	0.68		
NET DIRECT OPERATING COST				\$1,315,598	<b>TOP WAGE RATES</b>		
NET OPERATING COST				\$1,329,096	Operators		
Provincial Operating Contribution					\$16.83		
Municipal Operating Contribution					Mechanics		
Other Operating Contributions					\$19.55		
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>TOTAL CAPITAL EXPENDITURES</b>				\$1,084,139			
<b>TOTAL CAPITAL FUNDING</b>				\$1,084,139			
Provincial Capital Contribution				\$813,104			
Municipal Capital Contribution				\$271,035			
Other Capital Contributions							

# TORONTO

**Transit Contact:** Mr. Vincent Rodo  
Gen Manager - Executive & Gen Secretary

**Statistical Contact:** Mr. Jim Rubin  
Statistical Economist

Tel: (416) 393-3640      Fax: (416) 338-0127  
E-mail: [jim.rubin@TTC.ca](mailto:jim.rubin@TTC.ca)

**SYSTEM HIGHLIGHTS:**

- System established: 01/01/1954
- Municipal Population: 2,385,421
- Serves: City of Toronto
- Service Area Population: 2,385,421
- Service area size: 632.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 388,689,000
- Hours of Service: Passenger Boardings: 672,911,772
- Total Operating Revenues: \$550,203,733
- Total Direct Operating Expenses: \$677,587,256
- Energy Consumption: Diesel 52,376,837 litres
- Monday 06:00 - 02:00
- Tuesday 06:00 - 02:00
- Wednesday 06:00 - 02:00
- Thursday 06:00 - 02:00
- Friday 06:00 - 02:00
- Saturday 06:00 - 02:00
- Sunday 06:00 - 02:00
- Holidays 06:00 - 02:00
- Propane
- Natural Gas 4,204,000 cubic-metres
- Electricity 260,679,597 kilowatt-hours
- Active Vehicles includes: 1383 standard buses
- 51 low floor buses
- 43 articulated buses
- 6 community buses
- 248 light rail vehicles
- 636 heavy rail vehicles
- 28 SRT
- Union Affiliations: ATU 113 (Operators)
- ATU 113 (Mechanics)

## TORONTO



FARES	CASH	UNIT PRICE	MONTHLY PASS			CRITERIA			
<b>Effective Date: 01/06/1996</b>									
Adults	\$2.00	\$1.60	\$83.00	\$76.00					
Children	\$0.50	\$0.40				12 years and under			
Students	\$1.35	\$1.07	\$73.00	\$67.00		with TTC student card			
Seniors	\$1.35	\$1.07	\$73.00	\$67.00		With ID			
Other: Day pass - \$6.50									
GTA weekly pass - \$35									
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES			
Standard Motor Buses	1,383	224	11.6	1,212	633	Operators			
Low Floor Motor Buses	51	1	1.2			Other Transportation Operations			
Articulated Motor Buses	43	6	10.8	32	4	Mechanics (Vehicle Maintenance)			
Trolley Buses						Other Vehicle Maintenance			
Small / Community Bus	6		8.0	4	4	Plant Maintenance			
Light Rail Vehicles	248		19.1	180	112	General and Administration			
Heavy Rail Vehicles	636	4	16.5	498	276	TOTAL EMPLOYEES			
Commuter Rail Vehicles									
Other: SRT	28		13.0	24	16				
<b>TOTAL</b>	<b>2,395</b>	<b>235</b>	<b>N/A</b>	<b>1,950</b>	<b>1,045</b>				
OPERATING DATA	PERFORMANCE INDICATORS								
Revenue Vehicle Kilometres			178,284,000	<b>FINANCIAL PERFORMANCE</b>					
Total Vehicle Kilometres			179,935,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)					
Revenue Vehicle Hours			7,977,050	Municipal Operating Contribution / Capita					
Total Vehicle Hours			8,049,103	\$62.16					
Operator Paid Hours *			11,110,000	Net Dir. Oper. Cost / Reg. Serv. Pass.					
Mechanic Paid Hours *			5,410,000						
Total Employee Paid Hours			21,775,000						
Adult Passenger Trips			301,573,000	<b>AVERAGE FARE</b>					
Concession Fare Trips			87,116,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.					
Concession Fare Trips Detail:				\$1.39					
Child Passenger Trips			13,984,000						
Student Passenger Trips			38,210,000						
Senior Passenger Trips			24,965,000						
REGULAR SERVICE PASSENGER TRIPS			388,689,000	<b>COST EFFECTIVENESS</b>					
Regular Service Passenger Kms			3,925,758,900	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.					
Auxiliary Serv. Pass. Trips			2,058,176	\$1.74					
Transportation Operations Expenses			\$276,792,763						
Fuel/Energy Exp. for Vehicles			\$46,272,428	<b>COST EFFICIENCY</b>					
Vehicle Maintenance Expenses			\$177,021,518	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.					
Plant Maintenance Expenses			\$96,478,075	\$84.18					
General/Administration Expenses			\$81,022,472						
<b>TOTAL DIRECT OPERATING EXPENSES</b>			<b>\$677,587,256</b>	<b>SERVICE UTILIZATION</b>					
Debt Service Payment				Reg. Serv. Pass. / Capita					
Total Operating Expenses			\$712,149,994	162.94					
REGULAR SERV. PASS. REVENUES			\$539,426,906	Reg. Serv. Pass. / Rev. Veh. Hrs.					
<b>TOTAL OPERATING REVENUES</b>			<b>\$550,203,733</b>	48.73					
Total Revenues			\$563,870,906						
NET DIRECT OPERATING COST			\$127,383,523	<b>AMOUNT OF SERVICE</b>					
NET OPERATING COST			\$148,279,088	Rev. Veh. Hrs. / Capita					
Provincial Operating Contribution				3.34					
Municipal Operating Contribution				<b>AVERAGE SPEED</b>					
Other Operating Contributions				Rev. Veh. Kms. / Rev. Veh. Hrs.					
Provincial Debt Service Contribution				22.35					
Municipal Debt Service Contribution									
TOTAL CAPITAL EXPENDITURES			\$580,668,000	<b>VEHICLE UTILIZATION</b>					
TOTAL CAPITAL FUNDING			\$580,668,000	Tot. Veh. Kms. / Active Vehicles					
Provincial Capital Contribution			\$398,300,000	75,129					
Municipal Capital Contribution			\$157,100,000						
Other Capital Contributions			\$25,268,000	<b>LABOUR PRODUCTIVITY</b>					
				Rev. Veh. Hrs. / Operator Paid Hrs. *					
				0.72					
<b>Notes:</b>									
* Operator Paid Hours included Other Transportation Operations Paid Hours in both years.									
Mechanic Paid Hours included Other Vehicle Maintenance and servicing Paid Hours in both years.									

## VAUGHAN

Transit Contact: Mr. Richard Takagi, CET  
Manager of Public Transit

Statistical Contact: Mr. Robert Di Profio  
Transit Technician

Tel: (905) 832-8585 x6104 Fax: (905) 832-5680  
E-mail: [diprofir@city.vaughan.on.ca](mailto:diprofir@city.vaughan.on.ca)

### SYSTEM HIGHLIGHTS:

- System established: 1976
- Serves: Vaughan
- Service area size: 275.30 square kilometres
- Service provided by: Municipal Department, under contract with Can-Ar Coach Service and TTC
- Hours of Service:

Monday	05:30 - 23:00
Tuesday	05:30 - 23:00
Wednesday	05:30 - 23:00
Thursday	05:30 - 23:00
Friday	05:30 - 23:00
Saturday	07:00 - 19:30
Sunday	08:00 - 20:00
Holidays	08:00 - 20:00
- Union Affiliations: ATU 1587 (Operators)  
Mechanics Union Information N/A

- Municipal Population: 154,324
- Service Area Population: 154,324
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,144,234  
Passenger Boardings: 2,591,876
- Total Operating Revenues: \$4,198,417
- Total Direct Operating Expenses: \$6,070,463
- Energy Consumption: Diesel  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 18 standard buses  
3 low floor buses

## VAUGHAN



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/01/97				
Adults	\$2.00	\$1.60	\$64.00	
Children	\$1.00			Under 12 years
Students	\$1.50	\$1.25	\$49.00	12-19 years with student ID
Seniors	\$1.00			Over 65 years with ID
Other: Weekly Pass - GTA \$35				

VEHICLES *	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES *	FULL-TIME	PART-TIME
Standard Motor Buses	18		10.8	18	7	Operators	27.0	25.0
Low Floor Motor Buses	3		1.0	3		Other Transportation Operations	5.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	16.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	4.0	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	52.0	26.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>21</b>		<b>N/A</b>	<b>21</b>	<b>7</b>			

OPERATING DATA		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	2,133,952	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	2,133,952	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	69%
Revenue Vehicle Hours	92,433	Municipal Operating Contribution / Capita	\$11.67
Total Vehicle Hours	92,433	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.87
Operator Paid Hours		AVERAGE FARE	
Mechanic Paid Hours		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.92
Total Employee Paid Hours			
Adult Passenger Trips		COST EFFECTIVENESS	
Concession Fare Trips		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.83
Concession Fare Trips Detail:			
Child Passenger Trips		COST EFFICIENCY	
Student Passenger Trips		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$65.67
Senior Passenger Trips			
REGULAR SERVICE PASSENGER TRIPS	2,144,234	SERVICE UTILIZATION	
Regular Service Passenger Kms	35,165,437	Reg. Serv. Pass. / Capita	13.89
Auxiliary Serv. Pass. Trips		Reg. Serv. Pass. / Rev. Veh. Hrs.	23.20
Transportation Operations Expenses	\$5,805,956	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles		Rev. Veh. Hrs. / Capita	0.60
Vehicle Maintenance Expenses	\$27,119	AVERAGE SPEED	
Plant Maintenance Expenses	\$28,734	Rev. Veh. Kms. / Rev. Veh. Hrs.	23.09
General/Administration Expenses	\$208,654		
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$6,070,463</b>	VEHICLE UTILIZATION	
Debt Service Payment		Tot. Veh. Kms. / Active Vehicles *	59,254
Total Operating Expenses	\$6,070,463		
REGULAR SERV. PASS. REVENUES	\$4,120,632	LABOUR PRODUCTIVITY	
TOTAL OPERATING REVENUES	\$4,198,417	Rev. Veh. Hrs. / Operator Paid Hrs.	
Total Revenues	\$4,269,591		
NET DIRECT OPERATING COST	\$1,872,046	TOP WAGE RATES	
NET OPERATING COST	\$1,800,872	Operators	\$16.50
Provincial Operating Contribution		Mechanics	\$21.00
Municipal Operating Contribution			
Other Operating Contributions		Notes:	
Provincial Debt Service Contribution		* does not include TTC contracted services for 1997 and 1998.	
Municipal Debt Service Contribution			
TOTAL CAPITAL EXPENDITURES	\$17,180		
TOTAL CAPITAL FUNDING	\$17,180		
Provincial Capital Contribution			
Municipal Capital Contribution	\$17,180		
Other Capital Contributions			

## WELLAND

Transit Contact: Ms. Margaret Fortin  
Office Coordinator

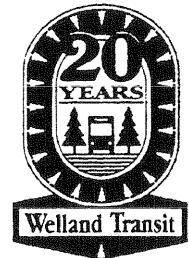
Statistical Contact: Ms. Margaret Fortin  
Office Coordinator

Tel: (905) 732-6844 Fax: (905) 732-9422  
E-mail: N/A

### SYSTEM HIGHLIGHTS:

- System established: 19/11/1973
- Serves: City of Welland
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	10:00 - 19:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 1633 (Operators)  
ATU 1633 (Mechanics)
- Municipal Population: 48,100
- Service Area Population: 46,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 341,670  
Passenger Boardings: 509,088
- Total Operating Revenues: \$510,514
- Total Direct Operating Expenses: \$1,365,593
- Energy Consumption: Diesel 326,896 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 9 standard buses  
4 low floor buses  
1 community bus

**WELLAND**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester pass	CRITERIA
Effective Date: 01/06/1998					
Adults	\$2.00	\$1.36	\$55.00		
Children	\$1.25	\$1.36	\$43.00		5-12 years; under 5 years - free
Students	\$2.00	\$1.36	\$43.00		
Seniors	\$2.00	\$1.18	\$40.00		65 years and over
Other: Niagara/Brock Blind	\$2.25	\$2.00		\$250.00/4 month	with CNIB card
	Free				

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	9		24.0	7	5	Operators	14.0	
Low Floor Motor Buses	4		8.0	4	4	Other Transportation Operations	1.0	
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	1.0	
Trolley Buses						Other Vehicle Maintenance	1.0	2.0
Small / Community Bus	1		6.0			Plant Maintenance	1.0	
Light Rail Vehicles						General and Administration	1.0	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	19.0	12.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>14</b>		<b>N/A</b>	<b>11</b>	<b>9</b>			

**OPERATING DATA**

				PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres		498,158		FINANCIAL PERFORMANCE	
Total Vehicle Kilometres		568,665		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	37%
Revenue Vehicle Hours		23,131		Municipal Operating Contribution / Capita	\$17.02
Total Vehicle Hours		27,649		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.50
Operator Paid Hours		33,726		AVERAGE FARE	
Mechanic Paid Hours		2,133		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.32
Total Employee Paid Hours		47,123			
Adult Passenger Trips		102,501		COST EFFECTIVENESS	
Concession Fare Trips		239,169		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.00
Concession Fare Trips Detail:					
Child Passenger Trips		27,333		COST EFFICIENCY	
Student Passenger Trips		92,251		Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$49.39
Senior Passenger Trips		119,585			
REGULAR SERVICE PASSENGER TRIPS		341,670		SERVICE UTILIZATION	
Regular Service Passenger Kms		3,553,368		Reg. Serv. Pass. / Capita	7.43
Auxiliary Serv. Pass. Trips		8,490		Reg. Serv. Pass. / Rev. Veh. Hrs.	14.77
Transportation Operations Expenses		\$753,146		AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles		\$180,351		Rev. Veh. Hrs. / Capita	0.50
Vehicle Maintenance Expenses		\$236,780		AVERAGE SPEED	
Plant Maintenance Expenses				Rev. Veh. Kms. / Rev. Veh. Hrs.	21.54
General/Administration Expenses		\$195,316		VEHICLE UTILIZATION	
TOTAL DIRECT OPERATING EXPENSES		\$1,365,593		Tot. Veh. Kms. / Active Vehicles	40,619
Debt Service Payment		\$55,648			
Total Operating Expenses		\$1,421,241		LABOUR PRODUCTIVITY	
REGULAR SERV. PASS. REVENUES		\$451,244		Rev. Veh. Hrs. / Operator Paid Hrs.	0.69
TOTAL OPERATING REVENUES		\$510,514			
Total Revenues		\$582,761		TOP WAGE RATES	
NET DIRECT OPERATING COST		\$855,079		Operators	\$16.86
NET OPERATING COST		\$838,480		Mechanics	\$19.12
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
		\$55,648			
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## WHITBY

**Transit Contact:** Mr. W.D. Grylls  
Superintendent of Transit & Traffic

**Statistical Contact:** Mr. Cornell Pennings  
Transit Technician

Tel: (905) 668-3544                      Fax: (905) 668-9305  
E-mail: pw.transit@town.whitby.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 15/06/1980
- Municipal Population: 75,000
- Serves: Whitby
- Service Area Population: 70,000
- Service area size: 45.00 square kilometres
- Adult Cash Fare: \$1.75
- Service provided by: Municipal Department, under contract with Trentway-Wagar Inc.
- Ridership - Revenue Passengers: 783,099  
Passenger Boardings: 889,128
- Hours of Service:
 

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	08:00 - 19:00
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$1,302,702
- Total Direct Operating Expenses: \$2,436,522
- Energy Consumption: Diesel 600,237 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Union Affiliations: CAW 222 (Operators)  
Mechanics Union Information N/A
- Active Vehicles includes: 18 standard buses  
2 low floor buses

## WHITBY



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
<b>Effective Date: 01/01/1998</b>				
Adults	\$1.75	\$1.75	\$60.00	
Children	\$1.00		\$35.00	5 years and over, attending elementary school
Students	\$1.50	\$1.50	\$50.00	with full-time student ID
Seniors	\$1.00		\$35.00	65 years or Senior Activity Center Card
Other: GO riders	\$0.50		\$20.00	
Children under 5 / Blind	Free			Blind - with CNIB card

VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	18		11.3	17	5	Operators	19.0	11.0
Low Floor Motor Buses	2		1.0	1	1	Other Transportation Operations	1.0	1.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	3.0	
Trolley Buses						Other Vehicle Maintenance		3.0
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	4.0	
Heavy Rail Vehicles						<b>TOTAL EMPLOYEES</b>	<b>27.0</b>	<b>15.0</b>
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>20</b>		<b>N/A</b>	<b>18</b>	<b>6</b>			

## OPERATING DATA

	PERFORMANCE INDICATORS		
Revenue Vehicle Kilometres	840,356	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	918,375	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	53%
Revenue Vehicle Hours	37,067	Municipal Operating Contribution / Capita	\$24.07
Total Vehicle Hours	40,488	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.45
Operator Paid Hours	40,825	AVERAGE FARE	
Mechanic Paid Hours	6,552	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.49
Total Employee Paid Hours	64,953		
Adult Passenger Trips	342,170	COST EFFECTIVENESS	
Concession Fare Trips	440,929	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.11
Concession Fare Trips Detail:			
Child Passenger Trips	15,375	COST EFFICIENCY	
Student Passenger Trips	373,581	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$60.18
Senior Passenger Trips	21,708	SERVICE UTILIZATION	
REGULAR SERVICE PASSENGER TRIPS	783,099	Reg. Serv. Pass. / Capita	11.19
Regular Service Passenger Kms	6,264,792	Reg. Serv. Pass. / Rev. Veh. Hrs.	21.13
Auxiliary Serv. Pass. Trips			
Transportation Operations Expenses	\$2,227,783	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles		Rev. Veh. Hrs. / Capita	0.53
Vehicle Maintenance Expenses			
Plant Maintenance Expenses	\$30,733	AVERAGE SPEED	
General/Administration Expenses	\$178,005	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.67
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$2,436,522</b>	VEHICLE UTILIZATION	
Debt Service Payment		Tot. Veh. Kms. / Active Vehicles	45,919
Total Operating Expenses	\$3,057,777		
REGULAR SERV. PASS. REVENUES	\$1,166,219	LABOUR PRODUCTIVITY	
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,302,702</b>	Rev. Veh. Hrs. / Operator Paid Hrs.	0.91
Total Revenues	\$1,372,906		
NET DIRECT OPERATING COST	\$1,133,820	TOP WAGE RATES	
NET OPERATING COST	\$1,684,871	Operators	\$16.96
Provincial Operating Contribution		Mechanics	\$19.23
Municipal Operating Contribution			
Other Operating Contributions	\$1,684,871		
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$750,830</b>		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$750,830</b>		
Provincial Capital Contribution	\$563,094		
Municipal Capital Contribution	\$187,736		
Other Capital Contributions			

## WINDSOR

Transit Contact: Mrs. P. Williams  
General Manager

Statistical Contact: Mr. Thomas J. Bondy  
Accounting Manager

Tel: (519) 944-4111 x246      Fax: (519) 944-5121  
E-mail: tbondy@city.windsor.on.ca

**SYSTEM HIGHLIGHTS:**

- System established: 29/11/1977
  - Serves: City of Windsor
  - Service area size: 121.00 square kilometres
  - Service provided by: Transit Commission
  - Hours of Service:
 

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	05:00 - 02:00
Sunday	08:00 - 24:00
Holidays	08:00 - 24:00
  - Union Affiliations: ATU 616 (Operators)  
ATU 616 (Mechanics)
- |                                    |  |
|------------------------------------|--|
| • Municipal Population:            | 200,000  |
| • Service Area Population:         | 200,000  |
| • Adult Cash Fare:                 | \$1.95   |
| • Ridership - Revenue Passengers:  | 5,921,972  |
| Passenger Boardings:               | 6,458,824  |
| • Total Operating Revenues:        | \$9,615,185  |
| • Total Direct Operating Expenses: | \$15,063,400   |
| • Energy Consumption:              | Diesel      2,689,362 litres<br>Gasoline      24,728 litres<br>Propane<br>Natural Gas<br>Electricity |
| • Active Vehicles includes:        | 84 standard buses<br>11 low floor buses<br>2 community buses   |

**REMARKS:**

- Feb 1, 1998 - Initiation of service at College Avenue Community Centre, our new west end terminal.
- July 26 to Aug 2, 1998 - Spectator shuttle services was provided for the L.P.G.A. Canadian Open held at Essex G.C.C.
- Aug 17 to 20, 1998 - Shuttle service was provided to 1,400 seniors participating in Actifest '98 - the Ontario Seniors' Games.
- Dec 1, 1998 - Initiation of our Casino employee shuttle service whose operating results are excluded from this report.

## WINDSOR



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester pass	CRITERIA			
Effective Date: 01/06/1998								
Adults	\$1.95		\$64.00					
Children	Free				4 years and under			
Students	\$1.35		\$44.00	\$195/5 months	5-18 years; High school with ID			
Seniors	\$1.35		\$33.50		60 years and over with ID			
Other: University / College Raceway	\$2.90			\$176/4 months	19-59 years; unrestricted with ID			
					19-59 years			
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	84	5	13.9	62	32	Operators	135.0	
Low Floor Motor Buses	11		0.5	11	11	Other Transportation Operations	20.0	5.0
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	17.0	
Trolley Buses						Other Vehicle Maintenance	18.0	
Small / Community Bus	2		10.0			Plant Maintenance	7.0	
Light Rail Vehicles						General and Administration	12.0	1.0
Heavy Rail Vehicles						TOTAL EMPLOYEES	209.0	6.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>97</b>	<b>5</b>	<b>N/A</b>	<b>73</b>	<b>43</b>			

## OPERATING DATA

		PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	4,091,000	FINANCIAL PERFORMANCE	
Total Vehicle Kilometres	4,512,311	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	64 %
Revenue Vehicle Hours	263,188	Municipal Operating Contribution / Capita	\$26.88
Total Vehicle Hours	292,611	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.92
Operator Paid Hours	354,225	AVERAGE FARE	
Mechanic Paid Hours	80,090	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.52
Total Employee Paid Hours	559,187		
Adult Passenger Trips	3,432,973	COST EFFECTIVENESS	
Concession Fare Trips	2,488,999	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.54
Concession Fare Trips Detail:			
Child Passenger Trips	1,841,087	COST EFFICIENCY	
Student Passenger Trips	636,212	Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$51.48
Senior Passenger Trips			
REGULAR SERVICE PASSENGER TRIPS	5,921,972	SERVICE UTILIZATION	
Regular Service Passenger Kms		Reg. Serv. Pass. / Capita	29.61
Auxiliary Serv. Pass. Trips	15,695	Reg. Serv. Pass. / Rev. Veh. Hrs.	22.50
Transportation Operations Expenses	\$8,679,666	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$1,080,615	Rev. Veh. Hrs. / Capita	1.32
Vehicle Maintenance Expenses	\$3,066,861	AVERAGE SPEED	
Plant Maintenance Expenses	\$708,439	Rev. Veh. Kms. / Rev. Veh. Hrs.	15.54
General/Administration Expenses	\$1,527,819	VEHICLE UTILIZATION	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$15,063,400</b>	Tot. Veh. Kms. / Active Vehicles	46,519
Debt Service Payment			
Total Operating Expenses	\$15,278,224	LABOUR PRODUCTIVITY	
REGULAR SERV. PASS. REVENUES	\$9,025,337	Rev. Veh. Hrs. / Operator Paid Hrs.	0.74
<b>TOTAL OPERATING REVENUES</b>	<b>\$9,615,185</b>		
Total Revenues	\$9,901,645	TOP WAGE RATES	
NET DIRECT OPERATING COST	\$5,448,215	Operators	\$18.45
NET OPERATING COST	\$5,376,579	Mechanics	\$20.33
Provincial Operating Contribution			
Municipal Operating Contribution			
Other Operating Contributions			
Provincial Debt Service Contribution	\$5,376,579		
Municipal Debt Service Contribution			
TOTAL CAPITAL EXPENDITURES	\$2,350,298		
TOTAL CAPITAL FUNDING	\$2,350,298		
Provincial Capital Contribution	\$1,699,982		
Municipal Capital Contribution	\$650,316		
Other Capital Contributions			

## WOODSTOCK

Transit Contact: Mr. Robin Heggie  
Superintendent of Recreation & Transit

Statistical Contact: Mr. Robin Heggie  
Superintendent of Recreation & Transit

Tel: (519) 539-2382 x804 Fax: (519) 539-3275  
E-mail: rheggie@city.woodstoc.on.ca

### SYSTEM HIGHLIGHTS:

- System established: 1961
- Serves: Woodstock, Blandford Mall
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 18:00
Tuesday	06:30 - 18:00
Wednesday	06:30 - 18:00
Thursday	06:30 - 18:00
Friday	06:30 - 18:00
Saturday	08:30 - 18:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: CUPE 1146 (Operators)  
CUPE 1146 (Mechanics)

- Municipal Population: 32,000
- Service Area Population: 32,000
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 103,090  
Passenger Boardings: 119,584
- Total Operating Revenues: \$128,535
- Total Direct Operating Expenses: \$700,690
- Energy Consumption: Diesel 149,528 litres  
Gasoline  
Propane  
Natural Gas  
Electricity
- Active Vehicles includes: 9 standard buses

## WOODSTOCK



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA				
Effective Date: 01/08/97								
Adults	\$1.50	\$1.36	\$41.00					
Children	\$0.70		\$41.00					
Students	\$1.25	\$1.18	\$41.00					
Seniors	\$1.30	\$1.23	\$41.00					
Other: Secondary school			\$25.00	Monday to Friday				
VEHICLES	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES	FULL-TIME	PART-TIME
Standard Motor Buses	9			6	3	Operators	5.0	6.0
Low Floor Motor Buses						Other Transportation Operations		
Articulated Motor Buses						Mechanics (Vehicle Maintenance)	1.0	
Trolley Buses						Other Vehicle Maintenance		
Small / Community Bus						Plant Maintenance		
Light Rail Vehicles						General and Administration	1.0	
Heavy Rail Vehicles						TOTAL EMPLOYEES	7.0	6.0
Commuter Rail Vehicles								
Other:								
<b>TOTAL</b>	<b>9</b>		<b>N/A</b>	<b>6</b>	<b>3</b>			
OPERATING DATA					PERFORMANCE INDICATORS			
Revenue Vehicle Kilometres	236,880					<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	244,080					Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	18%	
Revenue Vehicle Hours	13,364					Municipal Operating Contribution / Capita	\$17.16	
Total Vehicle Hours	13,739					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.55	
Operator Paid Hours	19,355					<b>AVERAGE FARE</b>		
Mechanic Paid Hours	1,187					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	
Total Employee Paid Hours	22,102					<b>COST EFFECTIVENESS</b>		
Adult Passenger Trips	56,594					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.80	
Concession Fare Trips	46,496					<b>COST EFFICIENCY</b>		
Concession Fare Trips Detail:						Tot. Dir. Oper. Exp. / Tot. Veh. Hrs.	\$51.00	
Child Passenger Trips	4,674					<b>SERVICE UTILIZATION</b>		
Student Passenger Trips	16,008					Reg. Serv. Pass. / Capita	3.22	
Senior Passenger Trips	25,814					Reg. Serv. Pass. / Rev. Veh. Hrs.	7.71	
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>103,090</b>					<b>AMOUNT OF SERVICE</b>		
Regular Service Passenger Kms	530,913					Rev. Veh. Hrs. / Capita	0.42	
Auxiliary Serv. Pass. Trips	3,817					<b>AVERAGE SPEED</b>		
Transportation Operations Expenses	\$429,906					Rev. Veh. Kms. / Rev. Veh. Hrs.	17.73	
Fuel/Energy Exp. for Vehicles	\$58,945					<b>VEHICLE UTILIZATION</b>		
Vehicle Maintenance Expenses	\$111,897					Tot. Veh. Kms. / Active Vehicles	27,120	
Plant Maintenance Expenses	\$21,323					<b>LABOUR PRODUCTIVITY</b>		
General/Administration Expenses	\$78,619					Rev. Veh. Hrs. / Operator Paid Hrs.	0.69	
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$700,690</b>					<b>TOP WAGE RATES</b>		
Debt Service Payment	\$700,690					Operators	\$16.79	
Total Operating Expenses	\$700,690					Mechanics	\$19.16	
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$124,235</b>							
<b>TOTAL OPERATING REVENUES</b>	<b>\$128,535</b>							
Total Revenues	\$151,436							
NET DIRECT OPERATING COST	\$572,155							
NET OPERATING COST	\$549,254							
Provincial Operating Contribution								
Municipal Operating Contribution								
Other Operating Contributions								
Provincial Debt Service Contribution								
Municipal Debt Service Contribution								
<b>TOTAL CAPITAL EXPENDITURES</b>								
<b>TOTAL CAPITAL FUNDING</b>								
Provincial Capital Contribution								
Municipal Capital Contribution								
Other Capital Contributions								