

TORONTO

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SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Serves: City of Toronto
- Service area size: 632.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	06:00 - 02:00
Sunday	08:00 - 02:00
Holidays	08:00 - 02:00
- Union Affiliations: ATU 113 (Operators)
ATU 113 (Mechanics)
CUPE 2 (Other maintenance)
- Disruption during 1999: Strike
Start Date: 19/04/1999
End Date: 21/04/1999
Duration: 3.0 days
- Municipal Population: 2,385,421
- Service Area Population: 2,385,421
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 410,558,000
- Boardings (including transfers): 711,541,520
- Total Operating Revenues: \$614,094,491
- Total Direct Operating Expenses: \$721,408,718
- Energy Consumption:

Diesel	51,606,000 litres
Gasoline	
Propane	
Natural Gas	7,021,000 cubic-metres
Electricity	324,872,000 kilowatt-hours
- Active Vehicles includes: 1365 standard buses
101 low floor buses
2 articulated buses
248 light rail vehicles
672 heavy rail vehicles
28 SRT (ICTS)

**THE BETTER WAY****TORONTO**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Monthly Subscription Pass	CRITERIA
Effective Date: 03/05/1999					
Adults	\$2.00	\$1.70	\$88.50	\$81.00	
Children	\$0.50	\$0.40			12 years and under
Students	\$1.40	\$1.13	\$75.00	\$69.00	with TTC student card
Seniors	\$1.40	\$1.13	\$75.00	\$69.00	with ID
Other: Day Pass - \$7.00					
GTA Weekly - \$36.25					

VEHICLES (2000)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2000)	FULL-TIME	PART-TIME
Standard Motor Buses	1,365	3	14.1	1,193	613	Operators	3,846.0	
Low Floor Motor Buses	101		2.5	79	56	Other Transportation Operations	775.0	
Articulated Motor Buses	2	26	13.0			Mechanics (Vehicle Maintenance)	434.0	
Trolley Buses						Other Vehicle Maintenance	1,923.0	
Small / Community Bus						Plant Maintenance	1,727.0	
Light Rail Vehicles	248		19.0	175	122	General and Administration	933.0	16.0
Heavy Rail Vehicles	672		10.6	540	300	TOTAL EMPLOYEES	9,638.0	16.0
Commuter Rail Vehicles								
Other: SRT (ICTS)	28		14.5	24	16			
TOTAL	2,416	29	N/A	2,011	1,107			

OPERATING DATA			1999	2000	PERFORMANCE INDICATORS	1999	2000
Revenue Vehicle Kilometres			177,216,045	184,901,889	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			178,850,860	186,649,675	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	84 %	85 %
Revenue Vehicle Hours			7,949,867	8,187,060	Municipal Operating Contribution / Capita	\$62.42	\$60.50
Total Vehicle Hours			8,062,523	8,302,833	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.29	\$0.26
Operator Paid Hours *			11,090,000	11,385,000	AVERAGE FARE		
Mechanic Paid Hours *			5,390,000	5,090,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42	\$1.46
Total Employee Paid Hours			21,885,000	22,010,000	COST EFFECTIVENESS		
Adult Passenger Trips			306,849,000	323,274,000	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.74	\$1.76
Concession Fare Trips			85,744,000	87,284,000	COST EFFICIENCY		
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Tot. Veh. Hrs. *	\$85.79	\$88.12
Child Passenger Trips			13,395,000	13,604,000	SERVICE UTILIZATION		
Student Passenger Trips			37,804,000	39,116,000	Reg. Serv. Pass. / Capita	164.58	172.11
Senior Passenger Trips			24,064,000	24,475,000	Reg. Serv. Pass. / Rev. Veh. Hrs.	49.38	50.15
REGULAR SERVICE PASSENGER TRIPS			392,593,000	410,558,000	AMOUNT OF SERVICE		
Regular Service Passenger Kms			3,965,189,300	4,146,635,800	Rev. Veh. Hrs. / Capita	3.33	3.43
Auxiliary Serv. Pass. Trips			2,122,961	2,392,571	AVERAGE SPEED		
Transportation Operations Expenses			\$286,085,843	\$301,708,187	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.29	22.58
Fuel/Energy Exp. for Vehicles			\$46,183,869	\$50,819,381	VEHICLE UTILIZATION		
Vehicle Maintenance Expenses			\$175,430,189	\$183,764,748	Tot. Veh. Kms. / Active Vehicles	73,936	77,256
Plant Maintenance Expenses			\$98,181,191	\$101,811,478	LABOUR PRODUCTIVITY		
General/Administration Expenses			\$76,117,131	\$83,304,924	Rev. Veh. Hrs. / Operator Paid Hrs. *	0.72	0.72
TOTAL DIRECT OPERATING EXPENSES			\$681,998,223	\$721,408,718	TOP WAGE RATES		
Debt Service Payment					Operators	\$21.02	\$21.60
Total Operating Expenses			\$734,132,176	\$776,917,183	Mechanics	\$24.26	\$24.93
REGULAR SERV. PASS. REVENUES			\$558,536,601	\$599,534,424	Notes:		
TOTAL OPERATING REVENUES			\$569,753,207	\$614,094,491	* Operator Paid Hours included Other Transportation Operations Paid Hours in both years.		
Total Revenues			\$585,244,176	\$630,154,657	Mechanic Paid Hours included Other Vehicle Maintenance and Servicing Paid Hours in both years.		
NET DIRECT OPERATING COST			\$112,245,016	\$107,314,227	The Cost Efficiency is calculated by dividing the Total Direct Operating Expense by the Revenue Vehicle Hours. It does not include any cross-boundary services provided by TTC.		
NET OPERATING COST			\$148,888,000	\$146,762,526			
Provincial Operating Contribution							
Municipal Operating Contribution			\$148,888,000	\$144,324,000			
Other Operating Contributions				\$2,438,526			
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$647,014,000	\$390,994,000			
TOTAL CAPITAL FUNDING			\$647,014,000	\$390,994,000			
Provincial Capital Contribution							
Municipal Capital Contribution			\$623,414,000	\$358,094,000			
Other Capital Contributions			\$23,600,000	\$32,900,000			