

TORONTO

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SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Serves: City of Toronto
- Municipal Population: 2,481,494
- Service Area Population: 2,481,494
- Service area size: 632.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	06:00 - 02:00
Sunday	08:00 - 02:00
Holidays	08:00 - 02:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	4,183	
Other Transportation Operations	768	
Mechanics (Vehicle Maintenance)	406	
Other Vehicle Maintenance	2,051	
Plant Maintenance	1,531	
General and Administration	1,150	16
TOTAL EMPLOYEES	10,089	16
- Union Affiliations: ATU 113 (Operators)
ATU 113 (Mechanics)
CUPE 2 (Maintenance)
- Disruption during 2003: Energy Emergency
Start Date: 14/08/2003
End Date: 22/08/2003
Duration: 9.0 days
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 418,099,000
- Boardings (including transfers): 717,124,700
- Total Operating Revenues: \$710,075,977
- Total Direct Operating Expenses: \$901,149,495
- Active Vehicles include: 2,434

Standard Buses	1,475
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	247
Heavy Rail Vehicles	684
Commuter Rail Vehicles	
Other: SRT	28
- Percentage of accessible bus fleet: 37.83%
- Percentage of accessible transit fleet: 39.36%
- Number of Fixed Routes: 153
- Number of Accessible Routes: 44
- Energy Consumption:

Diesel	55,109,768	litres
Bio-Diesel / E-Diesel	2,179,254	litres
Gasoline		
Natural Gas	6,696,862	cubic-metres
Electricity	338,590,200	kilowatt-hours
Other:		

TORONTO



THE BETTER WAY

FARES

Effective Date: 01/01/2003	CASH	UNIT PRICE	MONTHLY PASS	OTHER		CRITERIA
				Metropass	Discount	
Adults	\$2.25	\$1.90	\$98.75	\$90.50		
Children	\$0.50	\$0.43				12 years or under
Students	\$1.50	\$1.25	\$83.25	\$76.25		Must have TTC student card
Seniors	\$1.50	\$1.25	\$83.25	\$76.25		Must have appropriate ID
Other: Day Pass: \$7.75						

VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	558	917	4.38	19.00	389	908	237	465	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 1,210
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel 167
Double-Decker Motor Buses									Natural Gas 98
Light Rail Vehicles		247		24.00		192		124	Electric Propulsion
Heavy Rail Vehicles	372	312	5.50	23.30	302	254	172	144	Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other: SRT	28		18.00		24		16		Hybrid
TOTAL ACTIVE VEHICLES	958	1,476	-	-	715	1,354	425	733	Other
Number of Stored Buses	83								TOTAL 1,475
Number of Stored Rail Vehicles	33								Total Low-Floor Buses (30'-60') 321
									Average Bus Age (years) 13.47

OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	193,191,396	195,652,144	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	196,239,339	198,592,561			
Revenue Vehicle Hours	8,579,086	8,710,954			
Auxiliary Revenue Vehicle Hours	133,300	127,746			
Total Vehicle Hours	8,712,386	8,842,311			
Operator Paid Hours *	12,020,000	12,280,000	AVERAGE FARE		
Mechanic Paid Hours *	5,090,000	5,180,000			
Total Employee Paid Hours	22,910,000	23,450,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.62	\$1.63
Adult Passenger Trips	322,824,000	334,819,000	COST EFFECTIVENESS		
Concession Fare Trips	71,176,000	83,280,000			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.15	\$2.16
Child Passenger Trips	11,987,000	12,087,000	COST EFFICIENCY		
Student Passenger Trips	36,175,000	35,340,000			
Senior Passenger Trips	23,014,000	23,764,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$101.46	\$103.38
REGULAR SERVICE PASSENGER TRIPS *	405,412,000	418,099,000	SERVICE UTILIZATION		
Regular Service Passenger Kms	3,689,249,200	3,804,700,900			
Auxiliary Serv. Pass. Trips	2,913,272	3,219,515	Reg. Serv. Pass. / Capita	163.37	168.49
Transportation Operations Expenses	\$350,653,294	\$369,641,500	Reg. Serv. Pass. / Rev. Veh. Hr.	47.26	48.00
Fuel/Energy Exp. for Vehicles	\$64,167,904	\$59,407,375	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$218,506,792	\$223,845,281			
Plant Maintenance Expenses	\$126,613,670	\$128,325,149	Rev. Veh. Hrs. / Capita	3.46	3.51
General/Administration Expenses	\$111,648,333	\$119,930,190	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$871,589,993	\$901,149,495			
Debt Service Payment			Rev. Veh. Kms. / Rev. Veh. Hr.	22.52	22.46
Total Operating Expenses	\$902,028,711	\$935,739,269	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$658,624,720	\$682,520,744			
TOTAL OPERATING REVENUES	\$683,027,942	\$710,075,977	Tot. Veh. Kms. / Active Vehicle	80,393	81,591
Total Revenues	\$702,985,684	\$731,234,612	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$188,562,051	\$191,073,518			
NET OPERATING COST	\$199,043,027	\$204,504,657	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.72
Federal Operating Contribution			TOP WAGE RATES		
Provincial Operating Contribution *		\$90,312,724			
Municipal Operating Contribution	\$182,162,100	\$114,191,933	Operators	\$23.61	\$24.32
Other Operating Contributions	\$16,880,927		Mechanics	\$27.24	\$28.06
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution			* Operator Paid Hours includes Other Transportation Operations Paid Hours for both years.		
TOTAL CAPITAL EXPENDITURES	\$233,139,000	\$291,000,000	* Mechanic Paid Hours include Other Vehicle Maintenance and Servicing Paid Hours for both years.		
Total Capital Disposals	\$131,000	\$96,000	* 2003 Ridership affected by SARS and Energy Emergency		
TOTAL CAPITAL FUNDING	\$219,439,000	\$291,000,000	* Provincial Operating Contribution included \$20,312,724 provincial gas tax allocation in 2004.		
Federal Capital Contribution	\$13,700,000	\$12,000,000	Footnote: Tot. Dir. & Aux. Op. Exp. for 2004 was \$914,136,548		
Provincial Capital Contribution	\$70,080,000	\$51,000,000	Tot. Dir. & Aux. Op. Exp. for 2003 was \$883,989,163		
Municipal Capital Contribution	\$134,578,000	\$213,000,000			
Other Capital Contributions	\$14,781,000	\$15,000,000			