

TTC (Toronto)

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SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	471,233,000
▪ Municipal Population:	2,503,281	▪ Total Operating Revenues:	\$859,511,656
▪ Service Area Population:	2,503,281	▪ Total Direct Operating Expenses:	\$1,286,957,165
▪ Service Area Size:	632.0 square kilometres	▪ Active Vehicles:	2,866
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	249
		- Heavy Rail Vehicles	678
		- Standard Buses	1,733
			178
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	86.56%
		▪ Percentage of accessible transit fleet:	83.18%
Monday	0600 - 0130		
Tuesday	0600 - 0130		
Wednesday	0600 - 0130		
Thursday	0600 - 0130		
Friday	0600 - 0130		
Saturday	0600 - 0130		
Sunday	0800 - 0130		
Holidays	0800 - 0130		
▪ Employees Statistics:	Full-time	Part-time	
Operators	5163		
Other Transportation Operations	833		
Vehicle Mechanics	470		
Other Vehicle Maintenance and Servicing	2121		
Plant and Other Maintenance	1870		
General and Administration	1429	18	
TOTAL EMPLOYEES	11886	18	
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
	CUPE 2, International Association of Machinists & Aerospace Lodge 235		
▪ Disruption during 2008:	Strike		
	Start Date: 25/04/2008		
	End Date: 27/04/2008		
	Duration: 2 days		
		▪ Number of Fixed Routes:	155
		▪ Number of Accessible Routes:	131
		▪ Energy Consumption:	
		- Diesel:	80,974,951 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	319,205,504 kilowatt-hours
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	393,380,063 50.12%	5,914,025 62.15%	114,130,801 56.31%	19.30
Streetcar	86,848,781 11.07%	906,933 9.53%	11,868,434 5.86%	13.09
Light Rail	13,589,286 1.73%	125,536 1.32%	3,193,985 1.58%	25.44
Heavy Rail	291,009,752 37.08%	2,569,542 27.00%	73,473,347 36.25%	28.59
TOTAL	784,827,88	9,516,036	202,666,56	21.30

REMARKS:

* Operator Paid Hours includes Other Transport Operations Paid hours for both years. * Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. * Student Passenger Trips also includes Senior Passenger Trips in both years.

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FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
04/11/2007					
Adults	\$2.75	\$2.25	\$109.00	100	
Children	\$0.70	\$0.50			12 years of age or under
Students	\$1.85	\$1.50	\$91.25	84	must have TTC student discount card
Seniors	\$1.85	\$1.50	\$91.25	84	must have appropriate ID
Other: Day Pass \$9.00	\$9.00				

VEHICLES (2009)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,500	233	4.7	23.5	1,482	865	Internal Combustion
Commuter Rail							- Diesel 1,733
Ferry							- Biodiesel (all blends)
Heavy Rail	678		17.9		556	322	- Natural Gas (CNG or LNG)
Light Rail	28		24.8		24	16	- Other
Locomotive							Electric
Streetcar		249		27.6	180	139	- Trolley
TOTAL ACTIVE VEHICLES	2,206	482			2,242	1,342	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	1,263		Average Bus Age (years)		7.2		TOTAL 1,733

VEHICLE KILOMETRES AND HOURS

	2008	2009
Revenue Vehicle Kilometres	193,198,996	202,666,567
Total Vehicle Kilometres	207,713,568	217,869,972
Revenue Vehicle Hours	8,921,966	9,516,036
Auxiliary Revenue Vehicle Hours	133,616	132,190
Total Vehicle Hours	9,597,225	10,103,040
Operators Paid Hours	13,750,000	14,610,000
Vehicle Mechanics Paid Hours	5,610,000	5,710,000
Total Employee Paid Hours	26,150,000	27,430,000

PASSENGER DATA

Adult Passenger Trips	378,893,000	381,848,000
Concession Fare Trips	87,807,000	89,385,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	11,035,000	10,972,000
Student Passenger Trips	59,994,000	60,346,000
Senior Passenger Trips		

REGULAR SERVICE PASSENGER TRIPS

	466,700,000	471,233,000
Regular Service Passenger-Kms	4,433,650,000	4,476,713,500
Auxiliary Service Passenger Trips	2,954,115	2,595,949

OPERATING EXPENSES

Transportation Operations Expenses	\$475,479,799	\$528,028,504
Fuel/Energy Exp. for Vehicles	\$94,930,415	\$109,771,991
Vehicle Maintenance Expenses	\$269,577,610	\$292,707,894
Plant Maintenance Expenses	\$150,059,011	\$162,102,635
General/Administration Expenses	\$182,764,913	\$194,346,141
TOTAL DIRECT OPERATING EXPENSES	\$1,172,811,748	\$1,286,957,165
Debt Service Payment		
Total Operating Expenses	\$1,211,424,086	\$1,331,788,000

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$837,013,292	\$834,866,799
TOTAL OPERATING REVENUES	\$866,651,342	\$859,511,656
Total Revenues	\$891,782,086	\$886,407,000
NET DIRECT OPERATING COST	\$306,160,406	\$427,445,509
NET OPERATING COST	\$319,642,000	\$445,381,000
Federal Operating Contribution		
Provincial Operating Contribution	\$171,832,000	\$91,600,000
Municipal Operating Contribution	\$147,810,000	\$353,781,000
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$664,100,000	\$762,852,000
Total Capital Disposals	\$422,843	\$118,251
TOTAL CAPITAL FUNDING	\$664,100,000	\$762,900,000
Federal Capital Contribution	\$251,000,000	\$206,500,000
Provincial Capital Contribution	\$209,500,000	\$191,000,000
Municipal Capital Contribution	\$161,600,000	\$241,500,000
Other Capital Contributions	\$42,000,000	\$123,900,000

PERFORMANCE INDICATORS

FINANCIAL	2008	2009
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	74%	67%
Municipal Operating Contribution / Capita	\$59.05	\$141.33
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.66	\$0.91

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.79	\$1.77
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.51	\$2.73
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$123.94	\$129.18
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	186.44	188.25
Reg. Serv. Pass. / Rev. Veh. Hr.	52.31	49.52

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	3.56	3.80
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.65	21.30
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.66
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TOP WAGE RATES

Operators	\$27.38	\$28.57
Mechanics	\$31.57	\$32.52