

Ontario Urban Transit Fact Book

2002 Operating Data

prepared for
The Ontario Ministry of Transportation

by
The Canadian Urban Transit Association

Abstract

The *Ontario Urban Transit Fact Book* is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2001 and 2002, along with key performance indicators, for each of the transit systems.

Please communicate any corrections to the data to:

**Technical Services Section
Canadian Urban Transit Association
Suite 1401, 55 York Street
Toronto, Ontario
M5J 1R7**
Tel: (416) 365-9800 Ext. 113
Fax: (416) 365-1295
e-mail: birk@cutaactu.ca

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Supplementary Notes

Please also note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

Missing Systems:

One of fifty-two transit systems surveyed did not respond to the Urban Transit Statistics – 2002 questionnaire: Cobalt-Dymond- Haileybury-New Liskeard. Its service population and estimated ridership in 2002 were about 11,000 and 125,000 respectively.

Two of fifty-two transit systems surveyed did not respond to the Urban Transit Statistics – 2001 questionnaire: Cobalt-Dymond- Haileybury-New Liskeard and Milton.

New to the 2002 Questionnaire and Transit Fact Book:

CUTA has revised the Vehicle Statistics and inserted a Revenue Buses by Fuel Type section in the Urban Transit Statistics questionnaires this year.

In the Transit Fact Book, we have inserted two new summaries: Summary of Revenue Buses by Category and Summary of Revenue Buses by Fuel Type. These two sections have been added to the glossary section (following the Ontario and Ontario (without GO) summaries).

The former summary outlines the revenue buses by category and province. Out of 4,656 revenues buses reported by 47 transit systems, 31.94% of them met CUTA's accessibility definition. The average age of the total bus fleet was 11.98. 1,037 of the revenue buses were low floor buses.

The latter summary outlines the revenue buses by fuel type. Out of 4,656 revenues buses, the majority (90.16%) used Low Sulphur Diesel, 2.68% of them used Ultra-Low Sulphur Diesel, 7.11% of them used Natural Gas. Only one transit system (Fort Erie) in Ontario used gasoline buses.

Riderships and Boardings:

In 2002, there were 681.7 millions revenue passenger trips taken. The ridership figure was 12% higher than the figure reported in the 1998 Ontario Transit Fact Book (610.2 millions).

The passenger boardings (unlinked trips) are the sum of the number of revenue passenger trips and the number of transfers used. If transit systems are not able to provide the estimate transfers used, we will either use the percentage of transfer rate to estimate boardings or keep the boardings the same as the ridership. Therefore, this piece of data in the Ontario Transit Fact Book might be underestimated.

2002 passenger boardings was estimated at 1.03 billions. Among these 1.03 billions trips, 71.32% rode buses, 1.54% rode light rail vehicles, 23.72% rode heavy rail vehicles, and 3.42% rode commuter rail vehicles.

I. GLOSSARY

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems.

Vehicle and Employee statistics are for the Fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

GENERAL INFORMATION

Service Area Population

Population living within the built-up area provided with regular transit service, as defined by local service standards (typically 400 metres from a service route).

Fares

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

Active Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later).

Stored Vehicles

Revenue vehicles that were unlicensed, not being maintained or awaiting disposal.

Peak Vehicles

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

Base Vehicles

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

Accessible

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be accessible while others are.

Non-Accessible

A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

Employees - Operators

Operators only, does not include other transportation operations employees.

Employees - Other Transportation Operations

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

Employees - Mechanics

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

Employees - Other Vehicle Maintenance

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

Employees - Plant Maintenance

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

Employees - General and Administration

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

Full-Time Employees

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

Part-Time Employees

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

Top Wage Rates

Paid to most senior employees.

OPERATING DATA

Revenue Vehicle Kilometres

Annual kilometres travelled by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Total Vehicle Kilometres

Total annual kilometres travelled by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

Revenue Vehicle Hours

Annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Auxiliary Revenue Vehicle Hours

Annual hours travelled by active revenue vehicles (buses, railcars, etc.) in auxiliary passenger revenue service including school contracts, charters, and cross-boundary services to adjacent municipalities.

Total Vehicle Hours

Total annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

Operator Paid Hours

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

Mechanic Paid Hours

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

Total Employee Paid Hours

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

PASSENGER DATA

Passenger Trips

Passenger Trips are broken down according to adult and concession fare categories (where available). A passengers trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

Auxiliary Service Passenger Trips

All passengers trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

FINANCIAL DATA

Transportation Operations Expenses

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

Fuel/Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

Total Direct Operating Expenses

The total of the above elements; includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges and depreciation.

Debt Service Payment

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

Total Operating Expenses

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

Regular Service Passenger Revenues

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

Total Operating Revenues

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

Total Revenues

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

Net Direct Operating Cost

Total direct operating expenses minus total operating revenues.

Net Operating Cost

Total operating expenses minus total revenues; are broken down into provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), provincial and municipal debt service contributions (where debt servicing is used).

Total Capital Expenditures

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

Total Capital Funding

Includes provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

Financial Performance

Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

Average Fare

Regular service passenger revenues divided by regular service passenger trips.

Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

Service Utilization

Passengers per Capita

Regular service passenger trips divided by service area population.

Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

Amount of Service

Revenue vehicle hours divided by service area population.

Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

Vehicle Utilization

Total vehicle kilometres divided by number of active vehicles.

Labour Productivity

Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.

II. Ontario and Ontario (without GO) Summaries

Municipal Population:	9,205,164		
Service Area Population:	8,746,315		
Number of Fixed Routes:	1,081		
Number of Accessible Routes:	257		
FARES			
	UNIT	MONTHLY	
	CASH	PRICE	PASS
Adults	\$1.93	\$1.64	\$61.77
Children	\$1.44	\$1.20	\$46.31
Students	\$1.69	\$1.40	\$50.14
Seniors	\$1.70	\$1.37	\$45.94

ENERGY CONSUMPTION

Diesel	169,296,397 litres
Bio-Diesel / E-Diesel	
Gasoline	69,008 litres
Natural Gas	15,652,280 metres
Electricity	325,322,400 kilowatt hours

EMPLOYMENT STATISTICS

	FULL-TIME	PART-TIME
Operators	8,993	442
Other Transportation Operations	1,297	120
Mechanics (Vehicle Maintenance)	979	23
Other Vehicle Maintenance	2,627	43
Plant Maintenance	1,748	35
General and Administration	1,774	172
TOTAL EMPLOYEES	17,418	835

*contract employees are not necessarily included in the Employee Statistics

REVENUE VEHICLES	Total Vehicles	Peak (Estimated)		Average Age	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.
Standard Motor Buses	1,211	3,099	939	2,398	4.49
Articulated Motor Buses	206	54	180	32	0.97
Trolley Buses					13.16
Small/Community Buses	70	15	49	10	6.05
Double-Decker Motor Buses		1			3.67
Light Rail Vehicles		248		192	18.00
Heavy Rail Vehicles	372	320	328	228	20.00
Commuter Rail Vehicles	42	299	35	284	21.30
Other:		30		24	18.00
TOTAL VEHICLES	1,901	4,066	1,531	3,168	-

Total number of low floor buses (30' - 60'): 1,037
Number of stored buses: 148
Number of stored rail vehicles: 28
Percentage of accessible bus fleet: 31.94%
Percentage of accessible transit fleet: 31.86%

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002	
Number of transit systems reporting *	50	51	PERFORMANCE INDICATORS			
Revenue Vehicle Kilometres	357,540,848	362,194,128	FINANCIAL PERFORMANCE			
Total Vehicle Kilometres	378,707,524	389,262,111	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	75%	73%	
Revenue Vehicle Hours	15,031,733	15,390,667	Municipal Operating Contribution / Capita	\$51.62	\$51.15	
Total Vehicle Hours	16,143,823	16,530,338	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.54	\$0.62	
Operator Paid Hours	21,249,849	22,114,450	AVERAGE FARE			
Mechanic Paid Hours	6,277,791	6,338,810	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.59	\$1.64	
Total Employee Paid Hours	36,355,324	37,353,713	COST EFFECTIVENESS			
Adult Passenger Trips	433,086,198	428,723,414	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.18	\$2.32	
Concession Fare Trips	145,160,946	147,022,364	COST EFFICIENCY			
Concession Fare Trips Detail:			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hrs.	\$80.98	\$83.99	
Child Passenger Trips	15,013,542	14,791,094	SERVICE UTILIZATION			
Student Passenger Trips	70,557,678	67,529,124	Reg. Serv. Pass. / Capita	80.18	77.94	
Senior Passenger Trips	35,582,731	34,875,356	Reg. Serv. Pass. / Rev. Veh. Hrs.	42.44	41.33	
REGULAR SERVICE PASSENGER TRIPS	681,322,901	681,699,403	AMOUNT OF SERVICE			
Passenger Boardings	1,053,526,860	1,033,426,523	Rev. Veh. Hrs. / Capita	1.77	1.79	
Auxiliary Serv. Pass. Trips	3,865,978	3,923,546	AVERAGE SPEED			
Transportation Operations Expenses	\$670,968,077	\$712,236,953	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.38	22.32	
Fuel/Energy Exp. for Vehicles	\$129,148,270	\$132,660,885	VEHICLE UTILIZATION			
Vehicle Maintenance Expenses	\$336,524,302	\$354,913,560	Tot. Veh. Kms. / Active Vehicle	64,324	65,417	
Plant Maintenance Expenses	\$185,476,622	\$198,521,987	LABOUR PRODUCTIVITY			
General/Administration Expenses	\$162,751,777	\$178,131,021	Rev. & Aux. Rev. Veh. Hrs. / Operator Paid Hrs.	0.69	0.67	
TOTAL DIRECT OPERATING EXPENSES	\$1,484,869,048	\$1,576,899,007	AVERAGE TOP WAGE RATES			
Total Operating Expenses	\$1,649,408,412	\$1,746,543,303	Operators	\$18.12	\$18.63	
REGULAR SERV. PASS. REVENUES	\$1,080,549,728	\$1,113,045,744	Mechanics	\$22.30	\$23.04	
TOTAL OPERATING REVENUES	\$1,115,051,013	\$1,155,642,357	* Note that all transit systems do not always report all data items			
Total Revenues	\$1,147,665,165	\$1,187,400,420				
NET DIRECT OPERATING COST	\$369,818,035	\$421,256,650				
NET OPERATING COST	\$501,743,247	\$559,142,882				
Federal Operating Contribution		\$32,173,000				
Provincial Operating Contribution		\$442,983,518				
Municipal Operating Contribution	\$439,296,486	\$25,285,900				
Other Operating Contributions	\$6,915,363					
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
	\$3,182,757	\$958,491				
TOTAL CAPITAL EXPENDITURES	\$500,068,269	\$517,489,741				
Total Capital Disposals	\$1,180,713	\$1,969,150				
TOTAL CAPITAL FUNDING	\$500,064,270	\$517,835,932				
Federal Capital Contribution		\$62,433,000				
Provincial Capital Contribution	\$860,800	\$183,866,809				
Municipal Capital Contribution	\$465,719,008	\$205,789,077				
Other Capital Contributions	\$33,484,462	\$65,747,046				

Municipal Population: 9,205,164
 Service Area Population: 8,746,315

Number of Fixed Routes: 1,050
 Number of Accessible Routes: 246

ENERGY CONSUMPTION

Diesel 146,235,227 litres
 Bio-Diesel / E-Diesel
 Gasoline 69,008 litres
 Natural Gas 15,652,280 metres
 Electricity 325,322,400 kilowatt hours

FARES	UNIT	MONTHLY		REVENUE VEHICLES	Total Vehicles		Peak (Estimated)		Average Age	
		CASH	PRICE		Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Adults	\$1.93	\$1.64	\$61.77	Standard Motor Buses	1,096	2,960	851	2,298	4.75	15.98
Children	\$1.44	\$1.20	\$46.31	Articulated Motor Buses	206	54	180	32	0.97	13.16
Students	\$1.69	\$1.40	\$50.14	Trolley Buses						
Seniors	\$1.70	\$1.37	\$45.94	Small/Community Buses	70	15	49	10	6.05	3.67
				Double-Decker Motor Buses		1				18.00
				Light Rail Vehicles			248		192	20.00
				Heavy Rail Vehicles	372	320	328	228	3.50	21.30
				Commuter Rail Vehicles						
				Other:			30	24	-	-
				TOTAL VEHICLES	1,744	3,628	1,408	2,784	-	-

EMPLOYMENT STATISTICS

	FULL-TIME	PART-TIME
Operators	8,663	380
Other Transportation Operations	1,067	27
Mechanics (Vehicle Maintenance)	937	23
Other Vehicle Maintenance	2,587	43
Plant Maintenance	1,638	35
General and Administration	1,585	172
TOTAL EMPLOYEES	16,477	680

* contract employees are not necessarily included in the Employee Statistics

Total number of low floor buses (30' - 60'): 1,037
 Number of stored buses: 110
 Number of stored rail vehicles: 28

Percentage of accessible bus fleet: 31.17% Average age of bus fleet: 12.25 years
 Percentage of accessible transit fleet: 32.46%

OPERATING DATA

2001

2002

		PERFORMANCE INDICATORS		2001	2002
		49	50		
%	Number of transit systems reporting *				
	Revenue Vehicle Kilometres	335,843,780	342,857,610		
	Total Vehicle Kilometres	356,744,955	365,516,438		
	Revenue Vehicle Hours	15,031,733	15,390,667		
	Total Vehicle Hours	16,143,823	16,530,338		
	Operator Paid Hours	21,249,849	22,114,450		
	Mechanic Paid Hours	6,277,791	6,338,810		
	Total Employee Paid Hours	36,355,324	37,353,713		
	Adult Passenger Trips	393,556,329	388,622,680		
	Concession Fare Trips	141,351,215	143,001,398		
	Concession Fare Trips Detail:				
	Child Passenger Trips	14,307,178	14,096,263		
	Student Passenger Trips	69,968,741	66,716,654		
	Senior Passenger Trips	33,068,301	32,361,691		
	REGULAR SERVICE PASSENGER TRIPS	637,983,301	637,577,703		
	Passenger Boardings	1,010,187,260	989,304,823		
	Auxiliary Serv. Pass. Trips	3,865,978	3,923,546		
	Transportation Operations Expenses	\$610,096,367	\$644,983,105		
	Fuel/Energy Exp. for Vehicles	\$111,836,620	\$112,794,119		
	Vehicle Maintenance Expenses	\$297,378,412	\$315,147,430		
	Plant Maintenance Expenses	\$144,610,101	\$153,208,131		
	General/Administration Expenses	\$136,525,359	\$151,310,045		
	TOTAL DIRECT OPERATING EXPENSES	\$1,300,446,859	\$1,377,877,431		
	Total Operating Expenses	\$1,397,670,015	\$1,473,064,715		
	REGULAR SERV. PASS. REVENUES	\$917,652,853	\$938,748,140		
	TOTAL OPERATING REVENUES	\$950,266,055	\$979,064,224		
	Total Revenues	\$972,998,318	\$1,003,826,710		
	NET DIRECT OPERATING COST	\$350,180,804	\$398,813,207		
	NET OPERATING COST	\$424,671,697	\$469,238,004		
	Federal Operating Contribution				
	Provincial Operating Contribution				
	Municipal Operating Contribution	\$414,573,549	\$442,983,518		
	Other Operating Contributions	\$6,915,363	\$25,285,900		
	Provincial Debt Service Contribution				
	Municipal Debt Service Contribution	\$3,182,757	\$958,491		
	TOTAL CAPITAL EXPENDITURES	\$387,756,027	\$388,491,803		
	Total Capital Disposals	\$1,180,713	\$1,969,150		
	TOTAL CAPITAL FUNDING	\$387,752,027	\$388,837,932		
	Federal Capital Contribution				
	Provincial Capital Contribution	\$860,800	\$87,090,809		
	Municipal Capital Contribution	\$353,406,765	\$188,939,077		
	Other Capital Contributions	\$33,484,462	\$50,508,046		
	* Note that all transit systems do not always report all data items				

III. Summary of Revenue Buses by Category and Accessibility

V. Summary of Revenue Buses by Category and Accessibility

Transit System	Standard Motor Buses			Articulated Buses			Trolley Buses		
	Acc.	Avg. Age	Non-Acc.	Avg. Age	Acc.	Avg. Age	Acc.	Avg. Age	Non-Acc.
ONTARIO									
Ajax-Pickering	11	4.00		37	15.50				
Barrie	15	2.90		16	15.50				
Belleisle	3	5.00		10	17.00				
Brampton	48	3.02		84	15.85				
Brantford									
Brockville									
Burlington									
Chatham									
Cobourg									
Collingwood									
Cornwall									
Elliot Lake									
Fort Erie	2	6.50		139	12.00				
GO Transit	115	2.00		70	14.76				
Grand River	78	7.08		33	18.00				
Guelph	9	4.00		106	15.00				
Hamilton	80	5.00					5	21.00	
Huntsville									
Kendra	3	7.00							
Kingston	8	5.00		26	13.60				
Leamington	1	12.00							
Lindsay	3	5.00							
London	58	4.50		114	16.40				
Loyalist									
Midland				1	22.00				
Milton									
Mississauga	56	2.50		193	12.50	45	3.00	21	9.00
Niagara Falls				30	17.00				
North Bay				28	16.00				
Oakville	22	4.36		37	16.86				
Orangeville									
Orillia	1	9.00		5	14.00				
Oshawa	2	1.00		38	12.68				
Ottawa	160	3.25		582	13.90	161	0.40	10	15.20
Owen Sound				5	4.00				
Peterborough	14	9.00		20	23.00				
Port Hope									
Sarnia	11	8.82		8	20.00				
Sault Ste Marie	10	5.40		15	15.93				
St. Catharines	10	1.20		41	15.04				
St. Thomas	2	5.00		2	30.00				
Stratford	3	6.00		14	18.00				
Sudbury	15	6.00		33	10.50				
Thunder Bay	34	5.32		15	18.00				
Timmins	7	4.00		13	24.90				
Toronto	338	5.97		1,112	17.80				
Welland				9	18.78				
Whitby	4	5.00		18	15.30				
Windsor	23	3.00		70	15.60				
Woodstock				11	23.00				
York Region	65	1.80		93	14.50				
Total	1,211	4.49	3,099	15.80	206	0.97			13.16

V. Summary of Revenue Buses by Category and Accessibility

Transit System		Small Community Buses			Double-Decker Buses			Total			Avg. Age Bus Fleet		% Accessibility	No. of Low-Floor Buses
		Acc.	Avg. Age	Non-Acc.	Avg. Age	Acc.	Avg. Age	Non-Acc.	Avg. Age	Rev. Buses	Total			
Ajax-Pickering	2	2.50								50	12.45	26.00	11	
Barrie										31	9.40	48.39	15	
Belleisle										13	14.23	23.08	3	
Brampton										133	11.18	36.09		48
Brantford														
Brockville	3	2.66									3	2.66	0.00	0
Burlington	10	5.00								45	14.57	22.22	0	
Chatham										8	17.00	0.00	0	
Cobourg	2	5.00	1	0.00						3	3.33	66.67	0	
Collingwood										2	4.00	0.00	0	
Cornwall	8	7.25								31	14.33	25.81	0	
Elliot Lake										3	18.00	0.00	0	
Fort Erie										2	6.50	100.00	0	
GO Transit										254	7.47	45.28	0	
Grand River										148	10.71	52.70	78	
Guelph										42	15.00	21.43	9	
Hamilton	4	1.00	3	4.00						198	10.66	42.42	80	
Huntsville	2	5.00								2	5.00	100.00	0	
Kenora										3	7.00	100.00	0	
Kingston										34	11.58	23.53	8	
Leamington										2	7.00	50.00	1	
Lindsay										3	5.00	100.00	3	
London	8	5.00								180	12.06	36.67	58	
Loyalist														
Midland										2	11.50	0.00	0	
Milton														
Mississauga	12	5.00								327	8.98	34.56	101	
Niagara Falls										30	17.00	0.00	0	
North Bay										28	16.00	0.00	0	
Oakville	3	13.67								62	12.27	40.32	22	
Orangeville	3	2.33								3	2.33	100.00	0	
Orillia										6	13.17	16.67	1	
Oshawa										40	12.10	5.00	2	
Ottawa										93	9.67	35.16	321	
Owen Sound										5	4.00	0.00	0	
Peterborough										34	17.24	41.18	7	
Port Hope														
Sarnia	5	11.00								24	13.00	66.67	7	
Sault Ste Marie	1	1.50	1	3.00						27	11.02	40.74	10	
St. Catharines										51	12.33	19.61	10	
St. Thomas	2	14.00	1	5.00						7	14.71	57.14	2	
Strafford										17	15.88	17.65	3	
Sudbury										48	9.09	31.25	0	
Thunder Bay										49	9.20	69.39	34	
Timmins										20	17.59	35.00	7	
Toronto										1,468	15.04	23.02	101	
Welland	2	1.00	4	6.00						15	13.00	13.33	0	
Whitby										22	13.43	18.18	4	
Windsor										93	12.48	24.73	23	
Woodstock										11	23.00	0.00	0	
York Region	6	8.70								164	9.25	43.29	65	
Total	70	6.05	15	3.67						1800	11.98	21.94	1,656	1,027

IV. Summary of Revenue Buses by Fuel Type

VI. Summary of Revenue Buses by Fuel Type

Transit System	Gasoline	Diesel				Electric				Other	Total
		Low Sulphur	Ultra Low Sulphur	Bio-Diesel / E-Diesel	Natural Gas	Electric Propulsion	Battery Powered	Fuel Cell	Hybrid		
ONTARIO											
Ajax-Pickering		50									50
Barrie		31									31
Belleville		13									13
Brampton		133									133
Brantford											
Brockville		3									3
Burlington		35			10						45
Chatham		8									8
Cobourg		3									3
Collingwood		2									2
Cornwall		20			11						31
Elliot Lake		3									3
Fort Erie	2										2
GO Transit		254									254
Grand River			125		23						148
Guelph		42									42
Hamilton		78			120						198
Huntsville		2									2
Kenora		3									3
Kingston		34									34
Leamington		2									2
Lindsay		3									3
London		137			43						180
Loyalist											
Midland		2									2
Milton											
Mississauga		327									327
Niagara Falls		30									30
North Bay		28									28
Oakville		62									62
Orangeville		3									3
Orillia		6									6
Oshawa		40									40
Ottawa		913									913
Owen Sound		5									5
Peterborough		34									34
Port Hope											
Samia		24									24
Sault Ste Marie		27									27
St. Catharines		51									51
St. Thomas		7									7
Stratford		17									17
Sudbury		48									48
Thunder Bay		49									49
Timmins		20									20
Toronto		1,344			124						1,468
Welland		15									15
Whitby		22									22
Windsor		93									93
Woodstock		11									11
York Region		164									164
Total		2	4,198	125		331					4,656

V. Individual Transit System Data

AJAX-PICKERING

Transit Contact: Mr. Ted Galinis
General Manager

Statistical Contact: Ms. Deanna Wilson
Administrative Operations Coordinator
Tel: (905) 683-4111 x5236 Fax: (905) 683-5314
E-mail: dwilson@city.pickering.on.ca

SYSTEM HIGHLIGHTS:

- System established: 04/09/2001
- Serves: City of Pickering, Town of Ajax
- Municipal Population: 170,300
- Service Area Population: 166,770
- Service area size: 102.00 square kilometres
- Service provided by: APTA Board

- Hours of Service:

Monday	05:00 - 01:30
Tuesday	05:00 - 01:30
Wednesday	05:00 - 01:30
Thursday	05:00 - 01:30
Friday	05:00 - 01:30
Saturday	08:00 - 01:30
Sunday	11:00 - 17:50
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	39	59
Other Transportation Operations	4	1
Mechanics (Vehicle Maintenance)	5	1
Other Vehicle Maintenance	6	2
Plant Maintenance		
General and Administration	7	
TOTAL EMPLOYEES	61	63
- Union Affiliations: CUPE 129 (Operators)
CUPE 129 (Mechanics)

REMARKS:

- Formal merger of the new Ajax Pickering Transit Authority (APTA) was effective September 4, 2001. The Ajax Pickering Transit Authority was formalized in June 2000 with a memorandum of agreement, and proceeded under the direction of a joint Interim Board of Directors formed in January 2001.

AJAX-PICKERING**OTHER**

**AJAX PICKERING
TRANSIT
AUTHORITY**

FARES	UNIT	MONTHLY	OTHER	CRITERIA
Effective Date: 02/07/2002	CASH	PRICE	PASS	
Adults	\$1.75	\$1.67	\$50.00	
Children	\$1.00	\$0.83		6-12 years
Students	\$1.25	\$1.25	\$40.00	With valid student ID
Seniors	\$0.65		\$13.00	Over 60 years
Other: GO riders	\$0.50	\$0.50	\$20.00	With valid GO tickets

VEHICLES (2002)	ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)	ACTIVE BUSES BY FUEL TYPES				
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.			
Standard Motor Buses	11	37	4.00	15.50	11	29	10	1	Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	2		2.50		1		2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	13	37	-	-	12	29	12	1	Other
NUMBER OF STORED BUSES									TOTAL ACTIVE BUSES
NUMBER OF STORED RAIL VEHICLES									50
									TOTAL LOW-FLOOR BUSES (30'-60')
									11

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	1,646,403	1,913,945	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,727,222	1,998,945	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	52%	46 %
Revenue Vehicle Hours	94,190	111,608	Municipal Operating Contribution / Capita	\$20.03	\$22.80
Auxiliary Revenue Vehicle Hours	2,280	2,000	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.34	\$1.74
Total Vehicle Hours	104,746	121,608			
Operator Paid Hours	134,887	148,319	AVERAGE FARE		
Mechanic Paid Hours	12,480	12,321	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.28	\$1.33
Total Employee Paid Hours	181,765	198,644			
Adult Passenger Trips	1,081,077	1,091,387	COST EFFECTIVENESS		
Concession Fare Trips	1,163,820	1,096,055	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.76	\$3.22
Concession Fare Trips Detail:					
Child Passenger Trips	24,404	20,077	COST EFFICIENCY		
Student Passenger Trips	983,017	963,077	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$59.21	\$58.00
Senior Passenger Trips	66,628	88,927			
REGULAR SERVICE PASSENGER TRIPS	2,244,897	2,187,442	SERVICE UTILIZATION		
Regular Service Passenger Kms	20,765,297	20,233,839	Reg. Serv. Pass. / Capita	14.03	13.12
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	23.83	19.60
Transportation Operations Expenses	\$3,217,305	\$3,934,258	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$742,298	\$669,926	Rev. Veh. Hrs. / Capita	0.59	0.67
Vehicle Maintenance Expenses	\$1,247,220	\$1,404,822			
Plant Maintenance Expenses	\$242,593	\$229,684	AVERAGE SPEED		
General/Administration Expenses	\$752,540	\$814,148	Rev. Veh. Kms. / Rev. Veh. Hr.	17.48	17.15
TOTAL DIRECT OPERATING EXPENSES	\$6,201,956	\$7,052,839	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicle		
Total Operating Expenses	\$6,409,456	\$7,052,839		34,544	39,979
REGULAR SERV. PASS. REVENUES	\$2,866,539	\$2,906,571	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$3,204,780	\$3,243,645	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.77
Total Revenues	\$3,204,780	\$3,250,673			
NET DIRECT OPERATING COST	\$2,997,176	\$3,809,194	TOP WAGE RATES		
NET OPERATING COST	\$3,204,676	\$3,802,165	Operators	\$19.40	\$19.98
Federal Operating Contribution			Mechanics	\$26.27	\$24.18
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$402,261	\$373,524			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$402,261	\$373,524			
Federal Capital Contribution					
Provincial Capital Contribution		\$67,248			
Municipal Capital Contribution		\$306,276			
Other Capital Contributions					

BARRIE

Transit Contact: Mr. George Kaveckas
Manager of Transit, Traffic and Parking

Statistical Contact: Mr. Ron Lemanczyk, C.E.T.
Transportation Technologist

Tel: (705) 739-4220 x4305 Fax: (705) 739-4245
E-mail: rlemanczyk@city.barrie.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/09/1965
- Serves: City of Barrie
- Municipal Population: 115,000
- Service Area Population: 103,500
- Service area size: 74.00 square kilometres
- Service provided by: Municipal Department, under contract with Penetang Midland Coach Lines Ltd.
- Hours of Service:

Monday	05:45 - 00:30
Tuesday	05:45 - 00:30
Wednesday	05:45 - 00:30
Thursday	05:45 - 00:30
Friday	05:45 - 00:30
Saturday	07:15 - 00:30
Sunday	10:00 - 19:00
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	63	6
Other Transportation Operations	4	
Mechanics (Vehicle Maintenance)	9	2
Other Vehicle Maintenance	11	
Plant Maintenance	1	
General and Administration	3	
TOTAL EMPLOYEES	91	8
- Union Affiliations: ATU 1587 (Operators)
ATU 1415 (Mechanics)

- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 1,706,300
- Boardings (including transfers): 2,098,700
- Total Operating Revenues: \$3,003,871
- Total Direct Operating Expenses: \$4,925,496
- Active Vehicles include: 31

Standard Buses	31
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 48.39%
- Percentage of accessible transit fleet: 48.39%
- Number of Fixed Routes: 17
- Number of Accessible Routes: 6
- Energy Consumption:

Diesel	1,224,793 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

BARRIE**FARES**

Effective Date:	1/10/2001	UNIT	MONTHLY	PRICE	PASS	OTHER	CRITERIA
Adults		\$2.00	\$1.75	\$68.00			
Children		\$2.00	\$1.50	\$46.00	\$29-restricted	Grade 1 to 8	
Students		\$2.00	\$1.50	\$52.00		including Post Secondary	
Seniors		\$2.00	\$1.50	\$46.00			

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES											
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Gasoline	Low Sulphur Diesel	Ultra Low Sulphur Diesel	Bio-Diesel/E-Diesel	Natural Gas	Electric Propulsion	Battery Powered	Fuel Cell	Hybrid	Other	TOTAL ACTIVE BUSES	31
Standard Motor Buses	15	16	2.90	15.50	10	12	9	10												
Articulated Motor Buses																				
Trolley Buses																				
Small/Community Buses																				
Double-Decker Motor Buses																				
Light Rail Vehicles																				
Heavy Rail Vehicles																				
Commuter Rail Vehicles																				
Other:																				
TOTAL ACTIVE VEHICLES	15	16	-	-	10	12	9	10	TOTAL ACTIVE BUSES											31
NUMBER OF STORED BUSES									TOTAL LOW-FLOOR BUSES											15
NUMBER OF STORED RAIL VEHICLES									(30'-60')											

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	2,068,070	2,141,759	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,068,070	2,141,759	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	63%	61%
Revenue Vehicle Hours	89,543	95,889	Municipal Operating Contribution / Capita	\$17.37	\$18.57
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.06	\$1.13
Total Vehicle Hours	89,543	95,889			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.77	\$1.71
Total Employee Paid Hours					
Adult Passenger Trips	977,760	1,075,000	COST EFFECTIVENESS		
Concession Fare Trips	574,240	631,300	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.90	\$2.89
Concession Fare Trips Detail:					
Child Passenger Trips	31,040	34,100	COST EFFICIENCY		
Student Passenger Trips	481,120	529,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.32	\$51.37
Senior Passenger Trips	62,080	68,200			
REGULAR SERVICE PASSENGER TRIPS	1,552,000	1,706,300	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	16.34	16.49
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	17.33	17.79
Transportation Operations Expenses	\$4,149,754	\$4,558,656	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$111,424	\$73,458	Rev. Veh. Hrs. / Capita	0.94	0.93
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$71,740	\$96,179	AVERAGE SPEED		
General/Administration Expenses	\$173,196	\$197,203	Rev. Veh. Kms. / Rev. Veh. Hr.	23.10	22.34
TOTAL DIRECT OPERATING EXPENSES	\$4,506,114	\$4,925,496			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$4,506,114	\$4,925,496	Tot. Veh. Kms. / Active Vehicle	73,860	69,089
REGULAR SERV. PASS. REVENUES	\$2,754,477	\$2,923,182	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$2,855,883	\$3,003,871	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$2,855,883	\$3,003,871			
NET DIRECT OPERATING COST	\$1,650,231	\$1,921,625	TOP WAGE RATES		
NET OPERATING COST	\$1,650,231	\$1,921,625	Operators	\$15.58	\$15.95
Federal Operating Contribution			Mechanics	\$20.50	\$20.98
Provincial Operating Contribution					
Municipal Operating Contribution	\$1,650,231	\$1,921,625			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$206,129	\$2,452,056			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$206,129	\$2,452,056			
Federal Capital Contribution					
Provincial Capital Contribution		\$421,593			
Municipal Capital Contribution		\$2,030,463			
Other Capital Contributions					

BELLEVILLE

Transit Contact: Mr. Peter K. Hodgson
Manager of Fleet and Transit

Statistical Contact: Mr. Peter K. Hodgson
Manager of Fleet and Transit

Tel: (613) 967-3200 x3518 Fax: (613) 967-3262
E-mail: phodgson@citybelleville.com

SYSTEM HIGHLIGHTS:

- System established: 01/05/1960

- Serves: Belleville

• Municipal Population: 46,000

• Service Area Population: 37,000

• Service area size:

• Service provided by: Municipal Department

• Hours of Service:

Monday 05:30 - 22:30

Tuesday 05:30 - 22:30

Wednesday 05:30 - 22:30

Thursday 05:30 - 22:30

Friday 05:30 - 22:30

Saturday 05:30 - 20:00

Sunday N/A

Holidays N/A

• Employees Statistics:

FULL-TIME PART-TIME

Operators	16	5
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Other Transportation Operations	1
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Mechanics (Vehicle Maintenance)	3
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Other Vehicle Maintenance	1
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Plant Maintenance	
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General and Administration	2
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TOTAL EMPLOYEES	23
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- Adult Cash Fare: \$1.85

- Ridership - Revenue Passengers: 675,798
- Boardings (including transfers): 851,167

- Total Operating Revenues: \$1,004,398

- Total Direct Operating Expenses: \$1,814,432

- Active Vehicles include: 13

Standard Buses 13

Articulated Buses

Trolley Buses

Community Buses

Double-Decker Buses

Light Rail Vehicles

Heavy Rail Vehicles

Commuter Rail Vehicles

- Percentage of accessible bus fleet: 23.08%

- Percentage of accessible transit fleet: 23.08%

- Number of Fixed Routes: 9

- Number of Accessible Routes:

- Energy Consumption:

Diesel 393,152 litres

Bio-Diesel / E-Diesel

Gasoline

Natural Gas

Electricity

- Union Affiliations: CAW 4003 (Operators)
CUPE 907 (Mechanics)

BELLEVILLE**FARES**

Effective Date: 01/06/2002	CASH	UNIT	MONTHLY	CRITERIA
Adults	\$1.85	\$1.68	\$62.00	
Children	\$1.25	\$1.04		5-11 years
Students	\$1.50	\$1.33	\$46.00	12 years and over with ID
Seniors	\$1.50	\$1.33	\$46.00	Federal ID

VEHICLES (2002)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES		
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Gasoline	Low Sulphur Diesel	Ultra Low Sulphur Diesel
Standard Motor Buses	3	10	5.00	17.00	3	6	3	6			13
Articulated Motor Buses											
Trolley Buses											
Small/Community Buses											
Double-Decker Motor Buses											
Light Rail Vehicles											
Heavy Rail Vehicles											
Commuter Rail Vehicles											
Other:											
TOTAL ACTIVE VEHICLES	3	10	-	-	3	6	3	6	TOTAL ACTIVE BUSES	13	
NUMBER OF STORED BUSES	3								TOTAL LOW-FLOOR BUSES	3	
NUMBER OF STORED RAIL VEHICLES									(30'-60')		

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	596,506	604,661	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	618,211	624,862	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	57%	55%
Revenue Vehicle Hours	29,228	29,307	Municipal Operating Contribution / Capita	\$22.94	\$21.89
Auxiliary Revenue Vehicle Hours	181	246	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.06	\$1.20
Total Vehicle Hours	30,907	31,018			
Operator Paid Hours	39,034	41,080	AVERAGE FARE		
Mechanic Paid Hours	5,287	6,240	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.36	\$1.43
Total Employee Paid Hours	51,081	56,160			
Adult Passenger Trips	507,044	489,319	COST EFFECTIVENESS		
Concession Fare Trips	159,452	186,479	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.47	\$2.68
Concession Fare Trips Detail:					
Child Passenger Trips	14,753	12,198	COST EFFICIENCY		
Student Passenger Trips	97,220		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$53.22	\$58.50
Senior Passenger Trips *	47,479	174,281			
REGULAR SERVICE PASSENGER TRIPS	666,496	675,798	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	18.01	18.26
Auxiliary Serv. Pass. Trips	13,287		Reg. Serv. Pass. / Rev. Veh. Hr.	22.80	23.06
Transportation Operations Expenses	\$947,376	\$1,078,072	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$208,038	\$225,313	Rev. Veh. Hrs. / Capita	0.79	0.79
Vehicle Maintenance Expenses	\$251,406	\$270,821			
Plant Maintenance Expenses	\$78,165	\$72,260	AVERAGE SPEED		
General/Administration Expenses	\$159,852	\$167,966	Rev. Veh. Kms. / Rev. Veh. Hr.	20.41	20.63
TOTAL DIRECT OPERATING EXPENSES	\$1,644,837	\$1,814,432			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$1,802,837	\$1,814,432	Tot. Veh. Kms. / Active Vehicle	47,555	48,066
REGULAR SERV. PASS. REVENUES	\$905,363	\$963,584	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$940,271	\$1,004,398	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.72
Total Revenues	\$953,987	\$1,004,398			
NET DIRECT OPERATING COST	\$704,566	\$810,034	TOP WAGE RATES		
NET OPERATING COST	\$848,850	\$810,034	Operators	\$17.84	\$18.81
Federal Operating Contribution			Mechanics	\$18.65	\$18.09
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$557,865	Notes:		
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$557,865			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
			* For 2002, Senior Passenger Trips also included Student Passenger Trips.		

BRAMPTON

Transit Contact: Mr. Kevin Gorman
Acting Director

Statistical Contact: Mr. Kevin Gorman
Acting Director

Tel: (905) 874-2750 Fax: (905) 874-2799
E-mail: kevin.gorman@city.brampton.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1974
- Adult Cash Fare: \$2.25
- Serves: City of Brampton
- Ridership - Revenue Passengers: 7,367,098
- Boardings (including transfers): 10,829,634
- Municipal Population: 352,986
- Service Area Population: 335,336
- Service area size: 266.75 square kilometres
- Total Operating Revenues: \$14,377,831
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$24,922,266
- Active Vehicles include: 133
 - Standard Buses 132
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	04:30 - 01:30
Tuesday	04:30 - 01:30
Wednesday	04:30 - 01:30
Thursday	04:30 - 01:30
Friday	04:30 - 01:30
Saturday	05:00 - 01:00
Sunday	07:00 - 23:00
Holidays	07:00 - 23:00
- Percentage of accessible bus fleet: 36.09%
- Percentage of accessible transit fleet: 36.09%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	203	18
Other Transportation Operations	12	
Mechanics (Vehicle Maintenance)	14	
Other Vehicle Maintenance	15	
Plant Maintenance	4	1
General and Administration	10	5
TOTAL EMPLOYEES	258	24
- Number of Fixed Routes: 29
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	4,326,629 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: ATU 1573 (Operators)
ATU 1573 (Mechanics)
ATU 1573 (Part-time employees)

BRAMPTON**BRAMPTON Transit****FARES**

	UNIT	MONTHLY PASS	OTHER Weekly Pass	CRITERIA
Effective Date: 30/04/2001	CASH	PRICE		
Adults	\$2.25	\$1.85	\$20.00	including College and University
Children	\$2.25	\$1.70	\$18.50	under 16 years
Students	\$2.25	\$1.70	\$18.50	High School
Seniors	\$2.25	\$1.25	\$13.00	
Other: GTA Weekly - \$37.25				

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Non-Acc.	ACTIVE BUSES BY FUEL TYPES
Standard Motor Buses	48	84	3.02	15.85	Gasoline
Articulated Motor Buses					Low Sulphur Diesel
Trolley Buses					Ultra Low Sulphur Diesel
Small/Community Buses					Bio-Diesel/E-Diesel
Double-Decker Motor Buses		1	18.00		Natural Gas
Light Rail Vehicles					Electric Propulsion
Heavy Rail Vehicles					Battery Powered
Commuter Rail Vehicles					Fuel Cell
Other:					Hybrid
TOTAL ACTIVE VEHICLES	48	85	-	-	Other
NUMBER OF STORED BUSES					TOTAL ACTIVE BUSES
NUMBER OF STORED RAIL VEHICLES					TOTAL LOW-FLOOR BUSES (30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	6,333,740	6,727,987	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	6,884,501	7,311,926	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	66%	58%
Revenue Vehicle Hours	294,379	300,523	Municipal Operating Contribution / Capita	\$25.38	\$38.67
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.95	\$1.43
Total Vehicle Hours	319,960	326,615	AVERAGE FARE		
Operator Paid Hours	433,568	528,632	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.78	\$1.83
Mechanic Paid Hours	28,560	33,488			
Total Employee Paid Hours	549,982	644,888			
Adult Passenger Trips	4,127,727		COST EFFECTIVENESS		
Concession Fare Trips	2,989,044		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.84	\$3.38
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	2,419,702		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$63.27	\$76.30
Senior Passenger Trips	569,342				
REGULAR SERVICE PASSENGER TRIPS	7,116,771	7,367,098	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	22.15	21.97
Auxiliary Serv. Pass. Trips		10,500	Reg. Serv. Pass. / Rev. Veh. Hr.	24.18	24.51
Transportation Operations Expenses	\$12,312,548	\$13,674,920	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$3,168,208	\$2,485,216	Rev. Veh. Hrs. / Capita	0.92	0.90
Vehicle Maintenance Expenses	\$2,465,918	\$2,979,623			
Plant Maintenance Expenses	\$1,184,731	\$4,576,983	AVERAGE SPEED		
General/Administration Expenses	\$1,112,333	\$1,205,524	Rev. Veh. Kms. / Rev. Veh. Hr.	21.52	22.39
TOTAL DIRECT OPERATING EXPENSES	\$20,243,738	\$24,922,266	VEHICLE UTILIZATION		
Debt Service Payment	\$237,453		Tot. Veh. Kms. / Active Vehicle	60,925	54,977
Total Operating Expenses	\$22,181,191	\$27,736,138			
REGULAR SERV. PASS. REVENUES	\$12,666,351	\$13,486,209	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$13,453,935	\$14,377,831	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.68	0.57
Total Revenues	\$13,789,874	\$14,768,539			
NET DIRECT OPERATING COST	\$6,789,803	\$10,544,435	TOP WAGE RATES		
NET OPERATING COST	\$8,391,317	\$12,967,599	Operators	\$20.31	\$20.92
Federal Operating Contribution			Mechanics	\$24.46	\$25.71
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$3,462,718	\$10,048,863			
Total Capital Disposals		\$3,210			
TOTAL CAPITAL FUNDING	\$3,462,718	\$10,048,863			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
		\$1,099,433			
		\$2,104,882			
		\$6,092,776			
		\$1,357,836			
		\$2,856,654			

BRANTFORD

Transit Contact: Mr. Mike Spicer
Transit Operations Manager

SYSTEM HIGHLIGHTS:

- System established: 09/08/1886
- Serves: Brantford
- Municipal Population: 86,417
- Service Area Population: 86,417
- Service area size:
- Service provided by: Municipal Department

- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

Statistical Contact: Mr. Mike Spicer
Transit Operations Manager
Tel: (519) 753-3847 x200 Fax: (519) 750-0491
E-mail: N/A

- Adult Cash Fare:
- Ridership - Revenue Passengers: 1,330,197
- Boardings (including transfers): 1,330,197
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Active Vehicles include:
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes:
- Number of Accessible Routes:
- Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity

BRANTFORD**Brantford Transit****FARES**

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS
Adults			
Children			
Students			
Seniors			

VEHICLES (2002)

	ACTIVE Access. Non-Acc.	AVG. AGE Access. Non-Acc.	PEAK (Est.) Access. Non-Acc.	BASE (Est.) Access. Non-Acc.
Standard Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small/Community Buses				
Double-Decker Motor Buses				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL ACTIVE VEHICLES	-	-	-	-

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline
Low Sulphur Diesel
Ultra Low Sulphur Diesel
Bio-Diesel/E-Diesel
Natural Gas
Electric Propulsion
Battery Powered
Fuel Cell
Hybrid
Other

TOTAL ACTIVE BUSESTOTAL LOW-FLOOR BUSES
(30'-60')

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	1,389,463		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,389,463		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	38%	
Revenue Vehicle Hours	79,092		Municipal Operating Contribution / Capita	\$28.00	
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.18	
Total Vehicle Hours	79,092		AVERAGE FARE		
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.26	
Mechanic Paid Hours					
Total Employee Paid Hours					
Adult Passenger Trips	458,767		COST EFFECTIVENESS		
Concession Fare Trips	817,190		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.52	
Concession Fare Trips Detail:					
Child Passenger Trips	12,279		COST EFFICIENCY		
Student Passenger Trips	402,741		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$56.84	
Senior Passenger Trips	379,054				
REGULAR SERVICE PASSENGER TRIPS	1,275,957	1,330,197	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	14.77	15.39
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	16.13	
Transportation Operations Expenses	\$2,242,136		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$526,593		Rev. Veh. Hrs. / Capita	0.92	
Vehicle Maintenance Expenses	\$956,262				
Plant Maintenance Expenses	\$330,957		AVERAGE SPEED		
General/Administration Expenses	\$439,327		Rev. Veh. Kms. / Rev. Veh. Hr.	17.57	
TOTAL DIRECT OPERATING EXPENSES	\$4,495,275				
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$4,495,275		Tot. Veh. Kms. / Active Vehicle	53,441	
REGULAR SERV. PASS. REVENUES	\$1,605,164				
TOTAL OPERATING REVENUES	\$1,715,013		LABOUR PRODUCTIVITY		
Total Revenues	\$2,075,827		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$2,780,262				
NET OPERATING COST	\$2,419,448		TOP WAGE RATES		
Federal Operating Contribution			Operators	\$18.48	
Provincial Operating Contribution			Mechanics	\$21.76	
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

BROCKVILLE

Transit Contact: Ms. Valerie B. Harvey
Supervisor - Solid Waste/Transit

Statistical Contact: Ms. Valerie B. Harvey
Supervisor - Solid Waste/Transit
Tel: (613) 342-8772 x8231 Fax: (613) 342-5035
E-mail: waste@brockville.com

SYSTEM HIGHLIGHTS:

- System established: 01/05/1982
- Adult Cash Fare: \$2.50
- Serves: City of Brockville
- Ridership - Revenue Passengers: 54,723
- Boardings (including transfers): 66,762
- Municipal Population: 19,970
- Service Area Population: 19,970
- Service area size: 20.25 square kilometres
- Total Operating Revenues: \$126,521
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$352,267
- Active Vehicles include: 3
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses 3
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:45 - 18:15
Tuesday	06:45 - 18:15
Wednesday	06:45 - 18:15
Thursday	06:45 - 18:15
Friday	06:45 - 18:15
Saturday	08:45 - 18:15
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	4	5
Other Transportation Operations		1
Mechanics (Vehicle Maintenance)		1
Other Vehicle Maintenance		2
Plant Maintenance		
General and Administration		1
TOTAL EMPLOYEES	4	10
- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:

Diesel	43,150 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: CUPE 115 (Operators)
CUPE 115 (Mechanics)

BROCKVILLE

FARES		UNIT	OTHER	
Effective Date:	01/06/2001		MONTHLY	40 Rides
Adults	\$2.50	\$1.82	\$70.00	\$70
Children	\$2.50	\$1.82	\$70.00	\$70
Students	\$2.50	\$1.82	\$70.00	\$70
Seniors	\$2.50	\$1.82	\$70.00	\$70

VEHICLES (2002)	ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses					Gasoline	
Articulated Motor Buses					Low Sulphur Diesel	
Trolley Buses					Ultra Low Sulphur Diesel	3
Small/Community Buses	3	2.66	2	2	Bio-Diesel/E-Diesel	
Double-Decker Motor Buses					Natural Gas	
Light Rail Vehicles					Electric Propulsion	
Heavy Rail Vehicles					Battery Powered	
Commuter Rail Vehicles					Fuel Cell	
Other:					Hybrid	
TOTAL ACTIVE VEHICLES	3	-	-	2	Other	
NUMBER OF STORED BUSES					TOTAL ACTIVE BUSES	3
NUMBER OF STORED RAIL VEHICLES					TOTAL LOW-FLOOR BUSES (30'-60')	

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	159,624	148,954	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	159,624	148,954	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	38%	36%
Revenue Vehicle Hours	6,807	6,784	Municipal Operating Contribution / Capita	\$9.80	\$11.30
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.53	\$4.13
Total Vehicle Hours	6,807	6,784			
Operator Paid Hours	8,711	8,973	AVERAGE FARE		
Mechanic Paid Hours	442	371	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.11	\$2.24
Total Employee Paid Hours	11,408	11,599			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.70	\$6.44
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.23	\$51.93
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	59,945	54,723	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	2.78	2.74
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	8.81	8.07
Transportation Operations Expenses	\$205,086	\$211,456	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$27,623	\$23,293	Rev. Veh. Hrs. / Capita	0.32	0.34
Vehicle Maintenance Expenses	\$61,089	\$64,328			
Plant Maintenance Expenses	\$27,165	\$26,443	AVERAGE SPEED		
General/Administration Expenses	\$20,958	\$26,747	Rev. Veh. Kms. / Rev. Veh. Hr.	23.45	21.96
TOTAL DIRECT OPERATING EXPENSES	\$341,921	\$352,267			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$341,921	\$352,267	Tot. Veh. Kms. / Active Vehicle	53,208	49,651
REGULAR SERV. PASS. REVENUES	\$126,760	\$122,781	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$130,428	\$126,521	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.78	0.76
Total Revenues	\$130,428	\$126,521			
NET DIRECT OPERATING COST	\$211,493	\$225,746	TOP WAGE RATES		
NET OPERATING COST	\$211,493	\$225,746	Operators	\$18.79	\$19.27
Federal Operating Contribution			Mechanics	\$19.75	\$20.65
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$87,399			
Total Capital Disposals		\$12,040			
TOTAL CAPITAL FUNDING		\$75,359			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

BURLINGTON

Transit Contact: Mrs. Donna Clegg
Director of Transit & Traffic

Statistical Contact: Mr. Don Hammond
Administrative Supervisor

Tel: (905) 335-7797 Fax: (905) 335-7878
E-mail: hammondd@burlington.ca

SYSTEM HIGHLIGHTS:

- System established: 05/09/1975
- Serves: City of Burlington
- Municipal Population: 150,836
- Service Area Population: 145,601
- Service area size: 81.10 square kilometres
- Service provided by: Municipal Department

• Hours of Service:	
Monday	05:15 - 23:45
Tuesday	05:15 - 23:45
Wednesday	05:15 - 23:45
Thursday	05:15 - 23:45
Friday	05:15 - 23:45
Saturday	06:45 - 23:45
Sunday	09:00 - 19:00
Holidays	N/A

• Employees Statistics:	FULL-TIME	PART-TIME
Operators	55	23
Other Transportation Operations	3	3
Mechanics (Vehicle Maintenance)	5	1
Other Vehicle Maintenance	3	
Plant Maintenance	3	
General and Administration	5	3
TOTAL EMPLOYEES	74	30

- Union Affiliations: CUPE 2723 (Operators)
CUPE 2723 (Mechanics)

- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 1,508,614
- Boardings (including transfers): 2,101,780
- Total Operating Revenues: \$3,143,051
- Total Direct Operating Expenses: \$6,515,352
- Active Vehicles include: 45
 - Standard Buses 35
 - Articulated Buses
 - Trolley Buses
 - Community Buses 10
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 22.22%
- Percentage of accessible transit fleet: 22.22%
- Number of Fixed Routes: 12
- Number of Accessible Routes:
- Energy Consumption:
 - Diesel 1,082,936 litres
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas 242,922 cubic-metres
 - Electricity

REMARKS:

- Burlington Transit has contract with Burlington Taxi to provide Dial-A-Ride service.

BURLINGTON**BURLINGTON TRANSIT****FARES**

Effective Date: 01/04/2002	CASH	UNIT	MONTHLY	CRITERIA
Adults	\$2.25	\$1.90	\$68.00	University and under 65 years
Children	\$1.30	\$1.15		Grades 1 to 8; under 5 - free with parent
Students	\$2.25	\$1.70	\$57.00	High School
Seniors	\$2.25	\$1.50	\$47.00	65 years and over
Other: GO passengers	\$0.50			

VEHICLES (2002)

	ACTIVE	Avg. Age	PEAK (Est.)	BASE (Est.)	ACTIVE BUSES BY FUEL TYPES
Standard Motor Buses	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Gasoline
Articulated Motor Buses	35	17.31	29	17	Low Sulphur Diesel
Trolley Buses					Ultra Low Sulphur Diesel
Small/Community Buses	10	5.00	10	9	Bio-Diesel/E-Diesel
Double-Decker Motor Buses					Natural Gas
Light Rail Vehicles					Electric Propulsion
Heavy Rail Vehicles					Battery Powered
Commuter Rail Vehicles					Fuel Cell
Other:					Hybrid
TOTAL ACTIVE VEHICLES	10	35	-	10	9
TOTAL ACTIVE BUSES	10	35	-	9	17
NUMBER OF STORED BUSES					TOTAL LOW-FLOOR BUSES
NUMBER OF STORED RAIL VEHICLES					(30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	2,477,200	2,592,518	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,725,111	2,840,429	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	47%	48%
Revenue Vehicle Hours	102,578	107,979	Municipal Operating Contribution / Capita	\$23.17	\$22.85
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.21	\$2.24
Total Vehicle Hours	111,732	117,697			
Operator Paid Hours	139,360	157,040	AVERAGE FARE		
Mechanic Paid Hours	8,320	11,440	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.79	\$1.90
Total Employee Paid Hours	177,424	203,060			
Adult Passenger Trips	812,876	808,437	COST EFFECTIVENESS		
Concession Fare Trips	727,819	700,177	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.19	\$4.32
Concession Fare Trips Detail:					
Child Passenger Trips	60,087	55,215	COST EFFICIENCY		
Student Passenger Trips	268,081	261,594	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$57.72	\$55.36
Senior Passenger Trips	149,447	139,848			
REGULAR SERVICE PASSENGER TRIPS	1,540,695	1,508,614	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	10.70	10.36
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	15.02	13.97
Transportation Operations Expenses	\$3,442,600	\$3,483,050	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$761,096	\$742,215	Rev. Veh. Hrs. / Capita	0.71	0.74
Vehicle Maintenance Expenses	\$1,442,585	\$1,360,750			
Plant Maintenance Expenses	\$557,376	\$444,928	AVERAGE SPEED		
General/Administration Expenses	\$245,322	\$484,408	Rev. Veh. Kms. / Rev. Veh. Hr.	24.15	24.01
TOTAL DIRECT OPERATING EXPENSES	\$6,448,979	\$6,515,352	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicle		
Total Operating Expenses	\$6,448,979	\$6,515,352	60,558	63,121	
REGULAR SERV. PASS. REVENUES	\$2,759,028	\$2,868,103	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$3,044,490	\$3,143,051	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.69
Total Revenues	\$3,112,385	\$3,188,477			
NET DIRECT OPERATING COST	\$3,404,489	\$3,372,301	TOP WAGE RATES		
NET OPERATING COST	\$3,336,594	\$3,326,875	Operators	\$17.81	\$18.35
Federal Operating Contribution			Mechanics	\$21.17	\$21.81
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

CHATHAM

Transit Contact: Mr. Dave White
Traffic Technician

Statistical Contact: Mr. Dave White
Traffic Technician

Tel: (519) 360-1998 x3983 Fax: (519) 436-3240
E-mail: davew@chatham-kent.ca

SYSTEM HIGHLIGHTS:

- System established: 1946
- Adult Cash Fare: \$1.50
- Serves: Community of Chatham
- Ridership - Revenue Passengers: 240,000
- Boardings (including transfers): 240,000
- Municipal Population: 44,000
- Service Area Population: 44,000
- Service area size:
- Total Operating Revenues: \$293,500
- Service provided by: Municipal Department, under contract with Laidlaw Ltd.
- Total Direct Operating Expenses: \$945,300
- Active Vehicles include: 8
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:15 - 18:45
Tuesday	06:15 - 18:45
Wednesday	06:15 - 18:45
Thursday	06:15 - 18:45
Friday	06:15 - 18:45
Saturday	09:15 - 18:00
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Employees Statistics: FULL-TIME PART-TIME

Operators	
Other Transportation Operations	
Mechanics (Vehicle Maintenance)	
Other Vehicle Maintenance	
Plant Maintenance	
General and Administration	
TOTAL EMPLOYEES	
- Number of Fixed Routes: 6
- Number of Accessible Routes:
- Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

CHATHAM

FARES		UNIT	MONTHLY PASS	OTHER
Effective Date:	01/01/1996	CASH	PRICE	Semester Pass
Adults	\$1.50	\$1.27		
Children	\$1.25	\$0.91		
Students	\$1.25	\$0.91		
Seniors	\$1.25	\$0.91		
Other: College				\$110.00

VEHICLES (2002)	ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)	ACTIVE BUSES BY FUEL TYPES		
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	8		17.00		6		4
Articulated Motor Buses							
Trolley Buses							
Small/Community Buses							
Double-Decker Motor Buses							
Light Rail Vehicles							
Heavy Rail Vehicles							
Commuter Rail Vehicles							
Other:							
TOTAL ACTIVE VEHICLES	8	-	-	6	4		

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

Gasoline		
Low Sulphur Diesel		
Ultra Low Sulphur Diesel		8
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		

TOTAL LOW-FLOOR BUSES

(30'-60')

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	33%	31%
Revenue Vehicle Hours	15,800	15,800	Municipal Operating Contribution / Capita	\$13.45	\$14.81
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.47	\$2.72
Total Vehicle Hours	15,800	15,800			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.22	\$1.22
Total Employee Paid Hours *					
Adult Passenger Trips	100,000	100,000	COST EFFECTIVENESS		
Concession Fare Trips	140,000	140,000	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.69	\$3.94
Concession Fare Trips Detail:					
Child Passenger Trips	3,000	3,000	COST EFFICIENCY		
Student Passenger Trips	110,000	110,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$56.04	\$59.83
Senior Passenger Trips	27,000	27,000			
REGULAR SERVICE PASSENGER TRIPS	240,000	240,000	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	5.45	5.45
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	15.19	15.19
Transportation Operations Expenses	\$852,500	\$912,300	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.36	0.36
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses	\$33,000	\$33,000	Rev. Veh. Kms. / Rev. Veh. Hr.		
TOTAL DIRECT OPERATING EXPENSES	\$885,500	\$945,300			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$885,500	\$945,300	Tot. Veh. Kms. / Active Vehicle		
REGULAR SERV. PASS. REVENUES	\$293,500	\$293,500			
TOTAL OPERATING REVENUES	\$293,500	\$293,500	LABOUR PRODUCTIVITY		
Total Revenues	\$293,500	\$293,500	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$592,000	\$651,800	TOP WAGE RATES		
NET OPERATING COST	\$592,000	\$651,800	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution	\$592,000	\$651,800	Notes:		
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

* Contractor provides operators for the community of Chatham.

COBOURG

Transit Contact: Mr. I.B. Roger
Director of Public Works

Statistical Contact: Ms. Wanda Whaley
Administrative Assistant

Tel: (905) 372-4555 Fax: (905) 372-1533
E-mail: wwhaley@town.cobourg.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/10/1976
- Serves: Town of Cobourg
- Municipal Population: 18,000
- Service Area Population: 18,000
- Service area size: 10.00 square kilometres
- Service provided by: Municipal Department, under contract with Coach Canada
- Hours of Service:

Monday	07:22 - 18:45
Tuesday	07:22 - 18:45
Wednesday	07:22 - 18:45
Thursday	07:22 - 18:45
Friday	07:22 - 18:45
Saturday	08:22 - 18:45
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	3	7
Other Transportation Operations	2	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	5	7
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

- Adult Cash Fare: \$1.60
- Ridership - Revenue Passengers: 69,601
- Boardings (including transfers): 69,601
- Total Operating Revenues: \$116,541
- Total Direct Operating Expenses: \$291,128
- Active Vehicles include: 3
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses 3
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 66.67%
- Percentage of accessible transit fleet: 66.67%
- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:

Diesel	29,006 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

COBOURG

**FARES**

		UNIT	MONTHLY	CRITERIA
Effective Date: 15/07/1996	CASH	PRICE	PASS	
Adults	\$1.60	\$1.50	\$55.00	
Children	Free			Preschool
Students	\$1.60	\$1.50	\$55.00	
Seniors	\$1.60	\$1.50	\$55.00	

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Non-Acc.
Standard Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small/Community Buses	2	1	5.00	2
Double-Decker Motor Buses				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL ACTIVE VEHICLES	2	1	-	2

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		3
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		3

TOTAL LOW-FLOOR BUSES
(30'-60')**OPERATING DATA**

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	138,452	123,373	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	138,452	123,373	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	43%	40%
Revenue Vehicle Hours	6,661	6,929	Municipal Operating Contribution / Capita	\$11.28	\$9.70
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.30	\$2.51
Total Vehicle Hours	6,661	6,929	AVERAGE FARE		
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.62	\$1.55
Mechanic Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.00	\$4.18
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$41.73	\$42.02
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita	4.09	3.87
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	10.44	10.04
Senior Passenger Trips			AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	69,535	69,601	Rev. Veh. Hrs. / Capita	0.39	0.38
Regular Service Passenger Kms			AVERAGE SPEED		
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	20.79	17.81
Transportation Operations Expenses	\$265,740	\$279,932	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles			Tot. Veh. Kms. / Active Vehicle	46,151	41,124
Vehicle Maintenance Expenses	\$678		LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$6,207	\$5,936	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
General/Administration Expenses	\$5,363	\$5,260			
TOTAL DIRECT OPERATING EXPENSES	\$277,988	\$291,128			
Debt Service Payment					
Total Operating Expenses	\$309,980	\$291,128			
REGULAR SERV. PASS. REVENUES	\$112,340	\$107,799			
TOTAL OPERATING REVENUES	\$118,229	\$116,541			
Total Revenues					
NET DIRECT OPERATING COST	\$159,759	\$174,587	TOP WAGE RATES		
NET OPERATING COST	\$191,751	\$174,587	Operators	\$12.85	
Federal Operating Contribution			Mechanics	\$20.20	
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

COLLINGWOOD

Transit Contact: Mr. Brian MacDonald
Engineering Technologist

Statistical Contact: Ms. Barbara Perram
Executive Assistant

Tel: (705) 445-1292 Fax: (705) 445-1286
E-mail: bperram@collingwood.ca

SYSTEM HIGHLIGHTS:

- System established: 20/10/1982
- Serves: Town of Collingwood
- Municipal Population: 15,931
- Service Area Population: 14,500
- Service area size: 16.00 square kilometres
- Service provided by: Municipal Department, under contract with Sinton Bus Lines
- Hours of Service:

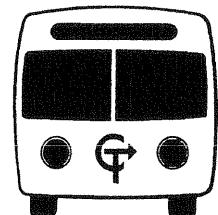
Monday	07:00 - 18:00
Tuesday	07:00 - 18:00
Wednesday	07:00 - 18:00
Thursday	07:00 - 18:00
Friday	07:00 - 18:00
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	2	2
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	3	2
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 34,748
- Boardings (including transfers): 35,790
- Total Operating Revenues: \$60,709
- Total Direct Operating Expenses: \$143,628
- Active Vehicles include: 2
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:

Diesel	19,000 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

COLLINGWOOD

**FARES**

Effective Date: 15/06/1997	CASH	UNIT	MONTHLY PASS	CRITERIA
Adults	\$1.75	\$1.65		
Children	\$1.75	\$1.65		
Students	\$1.75	\$1.65		
Seniors	\$1.75	\$1.65		Over 48"

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Access.	
	2	4.00	2	1	
Standard Motor Buses					
Articulated Motor Buses					
Trolley Buses					
Small/Community Buses					
Double-Decker Motor Buses					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL ACTIVE VEHICLES	2	-	-	2	1

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		
Ultra Low Sulphur Diesel		2
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		2

TOTAL LOW-FLOOR BUSES
(30'-60')**OPERATING DATA**

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	115,736	110,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	115,736	110,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	41%	42%
Revenue Vehicle Hours	5,032	5,016	Municipal Operating Contribution / Capita	\$5.71	\$5.72
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.44	\$2.39
Total Vehicle Hours	5,032	5,016			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.72	\$1.75
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.16	\$4.13
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips			COST EFFICIENCY		
Senior Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$28.63	\$28.63
REGULAR SERVICE PASSENGER TRIPS	34,636	34,748	SERVICE UTILIZATION		
Regular Service Passenger Kms		277,984	Reg. Serv. Pass. / Capita	2.34	2.40
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	6.88	6.93
Transportation Operations Expenses	\$144,084	\$143,628	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.34	0.35
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hr.	23.00	21.93
TOTAL DIRECT OPERATING EXPENSES	\$144,084	\$143,628			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$144,084	\$143,628	Tot. Veh. Kms. / Active Vehicle	57,868	55,000
REGULAR SERV. PASS. REVENUES	\$59,522	\$60,709	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$59,522	\$60,709	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$59,522	\$60,709			
NET DIRECT OPERATING COST	\$84,562	\$82,919	TOP WAGE RATES		
NET OPERATING COST	\$84,562	\$82,919	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

CORNWALL

Transit Contact: Mr. Fernand Hamelin
Transit Manager

Statistical Contact: Ms. Lucey Lalonde
Transit Secretary

Tel: (613) 930-2636 Fax: (613) 932-9906
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 11/11/1974
- Adult Cash Fare: \$2.00
- Serves: City of Cornwall, St. Andrews
- Ridership - Revenue Passengers: 1,078,082
- Boardings (including transfers): 1,196,671
- Municipal Population: 48,500
- Service Area Population: 48,500
- Service area size: 59.50 square kilometres
- Total Operating Revenues: \$1,438,909
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$4,629,092
- Active Vehicles include: 31
 - Standard Buses 23
 - Articulated Buses
 - Trolley Buses
 - Community Buses 8
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:30 - 23:30
Tuesday	06:30 - 23:30
Wednesday	06:30 - 23:30
Thursday	06:30 - 23:30
Friday	06:30 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 25.81%
- Percentage of accessible transit fleet: 25.81%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	27	4
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)	6	
Other Vehicle Maintenance	6	
Plant Maintenance		
General and Administration	4	1
TOTAL EMPLOYEES	48	5
- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	442,000 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	250,000 cubic-metres
Electricity	
- Union Affiliations: ATU 946 (Operators)
CUPE 294 (Mechanics)

CORNWALL**FARES**

	UNIT	MONTHLY	
Effective Date:	CASH	PRICE	PASS
Adults	\$2.00	\$1.40	\$52.00
Children	\$2.00	\$1.10	
Students	\$2.00	\$1.20	\$50.00
Seniors	\$2.00	\$1.20	\$25.00

VEHICLES (2002)	ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
				Access.	Non-Acc.	
Standard Motor Buses		23	16.79		21	10
Articulated Motor Buses						Gasoline
Trolley Buses						Low Sulphur Diesel
Small/Community Buses	8	7.25	4		1	Ultra Low Sulphur Diesel
Double-Decker Motor Buses						Bio-Diesel/E-Diesel
Light Rail Vehicles						Natural Gas
Heavy Rail Vehicles						Electric Propulsion
Commuter Rail Vehicles						Battery Powered
Other:						Fuel Cell
TOTAL ACTIVE VEHICLES	8	23	-	4	21	10
NUMBER OF STORED BUSES		2				TOTAL ACTIVE BUSES
NUMBER OF STORED RAIL VEHICLES						TOTAL LOW-FLOOR BUSES (30'-60')

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS		2001	2002
			2001	2002		
Revenue Vehicle Kilometres	832,718	1,197,000	FINANCIAL PERFORMANCE			
Total Vehicle Kilometres	832,718	1,197,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	28%	31%	
Revenue Vehicle Hours	55,658	58,748	Municipal Operating Contribution / Capita	\$56.41	\$65.78	
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.64	\$2.96	
Total Vehicle Hours	63,758	67,748				
Operator Paid Hours	78,628	72,388	AVERAGE FARE			
Mechanic Paid Hours	10,400	12,480	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.00	\$1.30	
Total Employee Paid Hours	115,798	114,068				
Adult Passenger Trips	292,125	300,785	COST EFFECTIVENESS			
Concession Fare Trips	754,920	777,297	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.69	\$4.29	
Concession Fare Trips Detail:						
Child Passenger Trips	13,612	14,015	COST EFFICIENCY			
Student Passenger Trips	691,050	711,534	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$60.55	\$68.33	
Senior Passenger Trips	50,258	51,748				
REGULAR SERVICE PASSENGER TRIPS	1,047,045	1,078,082	SERVICE UTILIZATION			
Regular Service Passenger Kms	6,282,270	6,468,492	Reg. Serv. Pass. / Capita	21.37	22.23	
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	18.81	18.35	
Transportation Operations Expenses	\$1,927,820	\$1,925,833	AMOUNT OF SERVICE			
Fuel/Energy Exp. for Vehicles	\$289,000	\$250,320	Rev. Veh. Hrs. / Capita	1.14	1.21	
Vehicle Maintenance Expenses	\$569,910	\$1,038,031				
Plant Maintenance Expenses	\$737,161	\$1,085,567	AVERAGE SPEED			
General/Administration Expenses	\$336,378	\$329,341	Rev. Veh. Kms. / Rev. Veh. Hr.	14.96	20.38	
TOTAL DIRECT OPERATING EXPENSES	\$3,860,269	\$4,629,092	VEHICLE UTILIZATION			
Debt Service Payment			Tot. Veh. Kms. / Active Vehicle	33,309	38,613	
Total Operating Expenses	\$3,860,269	\$4,629,092				
REGULAR SERV. PASS. REVENUES	\$1,051,191	\$1,399,005	LABOUR PRODUCTIVITY			
TOTAL OPERATING REVENUES	\$1,096,208	\$1,438,909	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.81	
Total Revenues	\$1,096,208	\$1,438,909				
NET DIRECT OPERATING COST	\$2,764,061	\$3,190,183	TOP WAGE RATES			
NET OPERATING COST	\$2,764,061	\$3,190,183	Operators	\$16.38	\$16.38	
Federal Operating Contribution			Mechanics	\$17.84	\$18.90	
Provincial Operating Contribution						
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES	\$43,758	\$149,000				
Total Capital Disposals						
TOTAL CAPITAL FUNDING	\$43,758	\$149,000				
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

ELLIOT LAKE

Transit Contact: Mr. Mike Perkins, P. Eng.
City Engineer

Statistical Contact: Mr. Mike Perkins, P. Eng.
City Engineer

Tel: (705) 461-7203 Fax: (705) 461-7269
E-mail: mike.perkins@city.elliottlake.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/09/1984
- Adult Cash Fare: \$2.00
- Serves: Elliot Lake
- Ridership - Revenue Passengers: 171,000
- Boardings (including transfers): 171,000
- Municipal Population: 11,000
- Service Area Population: 11,000
- Service area size: 698.00 square kilometres
- Total Operating Revenues: \$236,905
- Service provided by: Municipal Department, under contract with A.J. Bus Lines
- Total Direct Operating Expenses: \$351,478
- Active Vehicles include: 3
 - Standard Buses 3
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	08:00 - 18:30
Tuesday	08:00 - 18:30
Wednesday	08:00 - 18:30
Thursday	08:00 - 21:30
Friday	08:00 - 21:30
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Employees Statistics: FULL-TIME PART-TIME

Operators	
Other Transportation Operations	
Mechanics (Vehicle Maintenance)	
Other Vehicle Maintenance	
Plant Maintenance	
General and Administration	
TOTAL EMPLOYEES	
- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	84,864 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

ELLIOT LAKE

FARES

		UNIT	MONTHLY	CRITERIA
Effective Date: 01/06/2002	CASH	PRICE	PASS	
Adults	\$2.00	\$1.50	\$49.00	
Children	Free			Pre-School
Students	\$1.50	\$1.50	\$39.00	
Seniors	\$1.50	\$1.50	\$39.00	

VEHICLES (2002)

	ACTIVE Access.	Avg. Age Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Access.	ACTIVE BUSES BY FUEL TYPES
Standard Motor Buses	3	18.00	2	2	Gasoline
Articulated Motor Buses					Low Sulphur Diesel
Trolley Buses					Ultra Low Sulphur Diesel
Small/Community Buses					Bio-Diesel/E-Diesel
Double-Decker Motor Buses					Natural Gas
Light Rail Vehicles					Electric Propulsion
Heavy Rail Vehicles					Battery Powered
Commuter Rail Vehicles					Fuel Cell
Other:					Hybrid
TOTAL ACTIVE VEHICLES	3	-	2	2	Other
NUMBER OF STORED BUSES					TOTAL ACTIVE BUSES
NUMBER OF STORED RAIL VEHICLES					TOTAL LOW-FLOOR BUSES (30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	190,224	169,728	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	190,224	169,728	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	60%	67%
Revenue Vehicle Hours	7,926	7,072	Municipal Operating Contribution / Capita	\$11.37	\$10.42
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.73	\$0.67
Total Vehicle Hours	7,926	7,072			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.09	\$1.39
Total Employee Paid Hours					
Adult Passenger Trips	60,000		COST EFFECTIVENESS		
Concession Fare Trips	111,000		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.81	\$2.06
Concession Fare Trips Detail:					
Child Passenger Trips	6,000		COST EFFICIENCY		
Student Passenger Trips	30,000		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$48.22	\$49.70
Senior Passenger Trips	75,000				
REGULAR SERVICE PASSENGER TRIPS	210,600	171,000	SERVICE UTILIZATION		
Regular Service Passenger Kms		1,368,000	Reg. Serv. Pass. / Capita	15.60	15.55
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	26.57	24.18
Transportation Operations Expenses	\$382,200	\$351,478	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.59	0.64
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hr.	24.00	24.00
TOTAL DIRECT OPERATING EXPENSES	\$382,200	\$351,478			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$382,200	\$351,478	Tot. Veh. Kms. / Active Vehicle	63,408	56,576
REGULAR SERV. PASS. REVENUES	\$228,654	\$236,905	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$228,654	\$236,905	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$228,654	\$236,905			
NET DIRECT OPERATING COST	\$153,546	\$114,573	TOP WAGE RATES		
NET OPERATING COST	\$153,546	\$114,573	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

FORT ERIE

Transit Contact: Mr. David A. Renshaw, P.
Director of Public Works

Statistical Contact: Mr. David A. Renshaw, P.E
Director of Public Works

Tel: (905) 871-1600 Fax: (905) 871-6411
E-mail: drenshaw@forterie.on.ca

SYSTEM HIGHLIGHTS:

- System established: 13/04/1981
- Adult Cash Fare: \$2.00
- Serves: Town of Fort Erie
- Ridership - Revenue Passengers: 15,592
- Municipal Population: 28,000
- Service Area Population: 20,000
- Boardings (including transfers): 15,592
- Service area size: 150.00 square kilometres
- Total Operating Revenues:
- Service provided by: Municipal Department, under contract with Dunn the Mover
- Total Direct Operating Expenses: \$63,000
- Active Vehicles include: 2
 - Standard Buses 2
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	07:30 - 18:35
Tuesday	07:30 - 18:35
Wednesday	07:30 - 18:35
Thursday	07:30 - 18:35
Friday	07:30 - 18:35
Saturday	07:30 - 18:35
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Employees Statistics: FULL-TIME PART-TIME

Operators	2	2
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	2	
Other Vehicle Maintenance	1	
Plant Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	7	2
- Number of Fixed Routes: 6
- Number of Accessible Routes:
- Energy Consumption:

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	69,008 litres
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

FORT ERIE

**FARES**

Effective Date: 14/04/1997	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults	\$2.00			
Children	\$2.00			
Students	\$2.00			
Seniors	\$2.00			Under 3 years - free

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE	PEAK (Est.) Access.	BASE (Est.) Access.
	Non-Acc.	Access.	Non-Acc.	Non-Acc.
Standard Motor Buses	2	6.50	1	
Articulated Motor Buses				
Trolley Buses				
Small/Community Buses				
Double-Decker Motor Buses				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL ACTIVE VEHICLES	2	-	-	1

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline	2
Low Sulphur Diesel	
Ultra Low Sulphur Diesel	
Bio-Diesel/E-Diesel	
Natural Gas	
Electric Propulsion	
Battery Powered	
Fuel Cell	
Hybrid	
Other	
TOTAL ACTIVE BUSES	2

TOTAL LOW-FLOOR BUSES
(30'-60')**OPERATING DATA**

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	93,571	118,560	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	99,231	124,710	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		
Revenue Vehicle Hours	2,432	3,268	Municipal Operating Contribution / Capita	\$3.15	\$3.15
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.39	\$4.04
Total Vehicle Hours	2,760	3,268			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.39	\$4.04
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$22.83	\$19.28
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	18,600	15,592	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	0.93	0.78
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	7.65	4.77
Transportation Operations Expenses	\$63,000	\$63,000	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses				0.12	0.16
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hr.	38.47	36.28
TOTAL DIRECT OPERATING EXPENSES	\$63,000	\$63,000	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicle	49,616	62,355
Total Operating Expenses	\$63,000	\$63,000			
REGULAR SERV. PASS. REVENUES			LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues					
NET DIRECT OPERATING COST	\$63,000	\$63,000	TOP WAGE RATES		
NET OPERATING COST			Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution	\$63,000	\$63,000			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

GO TRANSIT

Transit Contact: Mr. Gary McNeil
Managing Director

Statistical Contact: Ms. Heather Burnett
SpecialEvents/Communications Coordinator
Tel: (416) 869-3600 x5456 Fax: (416) 869-1662
E-mail: heatherb@gotransit.com

SYSTEM HIGHLIGHTS:

- System established: 23/05/1967
- Serves: Toronto, Durham, York, Peel, Halton, Hamilton
- Municipal Population: 5,000,000
- Service Area Population: 5,000,000
- Service area size: 8,000.00 square kilometres
- Service provided by: Crown agency under contract with Canadian National Railway, Canadian Pacific Railway, and Bombardier
- Hours of Service:

Monday	04:00 - 03:00
Tuesday	04:00 - 03:00
Wednesday	04:00 - 03:00
Thursday	04:00 - 03:00
Friday	04:00 - 03:00
Saturday	05:30 - 03:00
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	330	62
Other Transportation Operations	230	93
Mechanics (Vehicle Maintenance)	42	
Other Vehicle Maintenance	40	
Plant Maintenance	110	
General and Administration	189	
TOTAL EMPLOYEES	941	155
- Union Affiliations: ATU 1587 (Operators)
ATU 1587 (Mechanics)
IAMAW 235 ()

REMARKS:

- GO Transit is the provincially funded, interregional public transit service for the Greater Toronto Area (GTA) and Hamilton. Created in 1967 by the Province of Ontario, GO Transit has grown from a single rail line along Lake Ontario's shoreline into an integrated network of trains and buses connecting downtown Toronto with the surrounding communities. In a transfer of responsibilities, the Province handed over the funding of GO to the GTA municipalities at the beginning of 1998. On January 1, 2002, the Province of Ontario took back responsibility of GO Transit. GO is now a Crown agency, formerly known as the Greater Toronto Transit Authority.

GO TRANSIT

FARES

Effective Date: 15/04/2002	CASH	UNIT PRICE	MONTHLY PASS
Adults			
Children			
Students			
Seniors			Fares vary according to zone distance travelled.

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	115	139	2.00	12.00	88	100	64	56
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses								
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles	42	299	7.00	18.00	35	284	6	50
Other:								
TOTAL ACTIVE VEHICLES	157	438	-	-	123	384	70	106
NUMBER OF STORED BUSES			38					
NUMBER OF STORED RAIL VEHICLES								

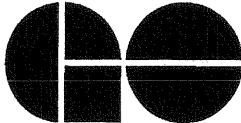
ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		254
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	254	
TOTAL LOW-FLOOR BUSES (30'-60')		

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	21,697,068	19,336,518	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	21,962,569	23,745,673	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	89%	89%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$4.94	
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.45	\$0.51
Total Vehicle Hours					
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.76	\$3.95
Total Employee Paid Hours					
Adult Passenger Trips	39,529,869	40,100,734	COST EFFECTIVENESS		
Concession Fare Trips	3,809,731	4,020,966	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.26	\$4.51
Concession Fare Trips Detail:					
Child Passenger Trips	706,364	694,831	COST EFFICIENCY		
Student Passenger Trips	588,937	812,470	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Senior Passenger Trips	2,514,430	2,513,665			
REGULAR SERVICE PASSENGER TRIPS	43,339,600	44,121,700	SERVICE UTILIZATION		
Regular Service Passenger Kms	1,378,199,280	1,403,070,060	Reg. Serv. Pass. / Capita	8.67	8.82
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		
Transportation Operations Expenses	\$60,871,710	\$67,253,848	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$17,311,650	\$19,866,766	Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses	\$39,145,890	\$39,766,130			
Plant Maintenance Expenses	\$40,866,521	\$45,313,856	AVERAGE SPEED		
General/Administration Expenses	\$26,226,418	\$26,820,976	Rev. Veh. Kms. / Rev. Veh. Hr.		
TOTAL DIRECT OPERATING EXPENSES	\$184,422,189	\$199,021,576			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$251,738,397	\$273,478,588	Tot. Veh. Kms. / Active Vehicle	39,219	39,909
REGULAR SERV. PASS. REVENUES	\$162,896,875	\$174,297,604			
TOTAL OPERATING REVENUES	\$164,784,958	\$176,578,133	LABOUR PRODUCTIVITY		
Total Revenues	\$174,666,847	\$183,573,710	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$19,637,231	\$22,443,443	TOP WAGE RATES		
NET OPERATING COST	\$77,071,550	\$89,904,878	Operators	\$21.96	\$22.62
Federal Operating Contribution			Mechanics	\$25.36	\$26.12
Provincial Operating Contribution		\$32,173,000			
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$112,312,242	\$128,997,938			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$112,312,243	\$128,998,000			
Federal Capital Contribution		\$133,000			
Provincial Capital Contribution		\$96,776,000			
Municipal Capital Contribution		\$16,850,000			
Other Capital Contributions		\$15,239,000			

GET ON THE GO



GRAND RIVER

Transit Contact: Mr. Don Snow
Director, Transit Services

Statistical Contact: Mr. Blair Allen
Transit Planner

Tel: (519) 575-4022 Fax: (519) 575-4449
E-mail: ablair@region.waterloo.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/2000
- Serves: Region Municipality of Waterloo, (including Kitchener, Waterloo, and Cambridge)
- Municipal Population: 416,900
- Service Area Population: 375,531
- Service area size: 318.26 square kilometres
- Service provided by: Municipal Department

• Hours of Service:	
Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	06:00 - 00:30
Sunday	08:00 - 00:30
Holidays	08:00 - 00:30

• Employees Statistics:	FULL-TIME	PART-TIME
Operators	231	27
Other Transportation Operations	21	
Mechanics (Vehicle Maintenance)	30	1
Other Vehicle Maintenance	25	14
Plant Maintenance		
General and Administration	31	35
TOTAL EMPLOYEES	338	77

- Union Affiliations: CAW 304 (Operators)
CAW 304 (Mechanics)
CUPE 1883 (Administration)

- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 10,646,117
- Boardings (including transfers): 14,347,242
- Total Operating Revenues: \$14,033,155
- Total Direct Operating Expenses: \$29,386,953
- Active Vehicles include: 148
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 52.70%
- Percentage of accessible transit fleet: 52.70%
- Number of Fixed Routes: 51
- Number of Accessible Routes: 21
- Energy Consumption:

Diesel	4,373,986 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	19,825 cubic-metres
Electricity	

REMARKS:

- On January 1, 2000 Cambridge and Kitchener transit services officially united to become a Regional transit system. The new name is Grand River Transit (GRT) serving the Regional Municipality of Waterloo which includes the 3 cities of Cambridge, Kitchener, and Waterloo as well as the Townships of North Dumfries, Wellesley, Wilmot, and Woophilch. Conventional service is mainly confined to the cities with future expansion planned for the townships.
- A new 8-bay terminal was built on the west side incorporating the first transit signal priority measures in the region. GRT began using ultra low sulphur diesel for its diesel buses.

GRAND RIVER



FARES		UNIT	MONTHLY	CRITERIA	GRAND RIVER TRANSIT
Effective Date:	01/01/2000	CASH	PRICE	PASS	
Adults		\$2.00	\$1.40	\$54.00	
Children		\$2.00	\$1.15	\$44.00	5-16 years
Students		\$2.00	\$1.15	\$44.00	Elementary and Secondary
Seniors		\$2.00	\$1.15	\$44.00	65 years and over

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	7,408,480	7,680,148	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	7,916,519	8,225,902	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	50%	48%
Revenue Vehicle Hours	356,592	372,870	Municipal Operating Contribution / Capita	\$37.93	\$41.01
Auxiliary Revenue Vehicle Hours	706	2,004	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.34	\$1.44
Total Vehicle Hours	373,885	392,714			
Operator Paid Hours	524,002	602,793	AVERAGE FARE		
Mechanic Paid Hours	63,910	65,431	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.24	\$1.24
Total Employee Paid Hours	744,586	830,233			
Adult Passenger Trips	2,437,365	2,500,324	COST EFFECTIVENESS		
Concession Fare Trips	7,798,681	8,145,793	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.66	\$2.76
Concession Fare Trips Detail:					
Child Passenger Trips	172,082	233,415	COST EFFICIENCY		
Student Passenger Trips	3,486,566	3,617,213	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$72.81	\$74.83
Senior Passenger Trips	291,097	302,005			
REGULAR SERVICE PASSENGER TRIPS	10,236,046	10,646,117	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	28.27	28.35
Auxiliary Serv. Pass. Trips	24,932	48,600	Reg. Serv. Pass. / Rev. Veh. Hr.	28.71	28.55
Transportation Operations Expenses	\$13,226,261	\$15,007,459	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$2,835,358	\$2,749,327	Rev. Veh. Hrs. / Capita	0.98	0.99
Vehicle Maintenance Expenses	\$5,796,103	\$6,302,908			
Plant Maintenance Expenses	\$2,498,933	\$2,603,561	AVERAGE SPEED		
General/Administration Expenses	\$2,864,596	\$2,723,698	Rev. Veh. Kms. / Rev. Veh. Hr.	20.78	20.60
TOTAL DIRECT OPERATING EXPENSES	\$27,221,251	\$29,386,953			
Debt Service Payment	\$1,066,850	\$813,901	VEHICLE UTILIZATION		
Total Operating Expenses	\$28,390,687	\$30,265,134	Tot. Veh. Kms. / Active Vehicle	55,360	55,580
REGULAR SERV. PASS. REVENUES	\$12,705,208	\$13,179,887			
TOTAL OPERATING REVENUES	\$13,500,695	\$14,033,155	LABOUR PRODUCTIVITY		
Total Revenues	\$13,587,324	\$14,050,962	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.68	0.62
NET DIRECT OPERATING COST	\$13,720,556	\$15,353,798	TOP WAGE RATES		
NET OPERATING COST	\$14,803,363	\$16,214,172	Operators	\$18.02	\$19.64
Federal Operating Contribution			Mechanics	\$21.03	\$22.92
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
	\$1,066,850	\$813,901			
TOTAL CAPITAL EXPENDITURES	\$934,311	\$5,900,825			
Total Capital Disposals	\$71,013				
TOTAL CAPITAL FUNDING	\$934,311	\$5,900,825			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
	\$860,800	\$1,286,115			
		\$1,317,265			
	\$73,511	\$3,297,445			

GUELPH

Transit Contact: Mr. Randall French
Director of Transportation

SYSTEM HIGHLIGHTS:

- System established: 1895
- Serves: City of Guelph
- Municipal Population: 110,814
- Service Area Population: 110,814
- Service area size: 88.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	05:30 - 01:00
Tuesday	05:30 - 01:00
Wednesday	05:30 - 01:00
Thursday	05:30 - 01:00
Friday	05:30 - 01:00
Saturday	05:30 - 01:00
Sunday	09:00 - 19:00
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	86	12
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)	8	
Other Vehicle Maintenance	2	
Plant Maintenance	5	
General and Administration	4	
TOTAL EMPLOYEES	110	12
- Union Affiliations: ATU 1189 (Operators)
ATU 1189 (Mechanics)
ATU 1189 (utility cleaners)

Statistical Contact: Ms. Linda Hanna
Managerial Assistant
Tel: (519) 822-1811
Fax: (519) 822-1322
E-mail: lhanna@city.guelph.on.ca

- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 4,803,776
- Boardings (including transfers): 5,507,342
- Total Operating Revenues: \$5,312,280
- Total Direct Operating Expenses: \$8,390,529
- Active Vehicles include: 42
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 21.43%
- Percentage of accessible transit fleet: 21.43%
- Number of Fixed Routes: 14
- Number of Accessible Routes:
- Energy Consumption:

Diesel	2,003,660 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

**GUELPH**

FARES		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	01/04/2001	CASH	PRICE	PASS	
Adults		\$1.75	\$1.50	\$55.00	
Children					
Students		\$1.75	\$1.25	\$50.00	Kindergarten to High School
Seniors		\$1.75	\$1.25	\$50.00	65 years and over
Other: University				\$45.97	

VEHICLES (2002)	ACTIVE	AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	9	33	4.00	18.00	9	28	9	10	Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	9	33	-	-	9	28	9	10	Other
NUMBER OF STORED BUSES									TOTAL ACTIVE BUSES
NUMBER OF STORED RAIL VEHICLES									TOTAL LOW-FLOOR BUSES (30'-60')

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	2,851,515	3,298,742	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres *	2,851,515	3,298,742	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	61%	63%
Revenue Vehicle Hours	130,012	142,391	Municipal Operating Contribution / Capita	\$30.29	\$27.78
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.70	\$0.64
Total Vehicle Hours	139,348	160,379			
Operator Paid Hours	204,513	208,155	AVERAGE FARE		
Mechanic Paid Hours	14,560	16,640	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.02	\$1.04
Total Employee Paid Hours	252,353	258,075			
Adult Passenger Trips	443,360	427,959	COST EFFECTIVENESS		
Concession Fare Trips *	4,176,383	4,375,817	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.79	\$1.75
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	404,960	378,240	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$59.20	\$52.32
Senior Passenger Trips	142,960	131,840			
REGULAR SERVICE PASSENGER TRIPS	4,619,743	4,803,776	SERVICE UTILIZATION		
Regular Service Passenger Kms	55,436,916	57,645,312	Reg. Serv. Pass. / Capita	43.51	43.35
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	35.53	33.74
Transportation Operations Expenses	\$4,504,153	\$5,027,781	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$1,012,280	\$1,059,407	Rev. Veh. Hrs. / Capita	1.22	1.28
Vehicle Maintenance Expenses	\$2,078,981	\$1,581,723			
Plant Maintenance Expenses	\$369,397	\$398,851	AVERAGE SPEED		
General/Administration Expenses	\$284,781	\$322,767	Rev. Veh. Kms. / Rev. Veh. Hr.	21.93	23.17
TOTAL DIRECT OPERATING EXPENSES	\$8,249,592	\$8,390,529	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicle	66,314	78,541
Total Operating Expenses	\$8,249,592	\$8,390,529			
REGULAR SERV. PASS. REVENUES	\$4,731,355	\$4,981,607	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$5,026,844	\$5,312,280	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.68
Total Revenues	\$5,033,644	\$5,312,280			
NET DIRECT OPERATING COST	\$3,222,748	\$3,078,249	TOP WAGE RATES		
NET OPERATING COST	\$3,215,948	\$3,078,249	Operators	\$17.48	\$18.02
Federal Operating Contribution			Mechanics	\$21.15	\$21.78
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution			* Total Vehicle Kilometres did not include deadheadings for both years.		
TOTAL CAPITAL EXPENDITURES	\$1,132,000	\$4,533	* Concession Fare Trips included Cash and Passes trips in both years.		
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$1,132,000	\$240,000			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

HAMILTON

Transit Contact: Mr. Don Hull
Director of Transit

Statistical Contact: Ms. Cathy Kenyeres
Business Administrator

Tel: (905) 528-4200 x2400 Fax: (905) 679-7305
E-mail: ckenyere@hamilton.on.ca

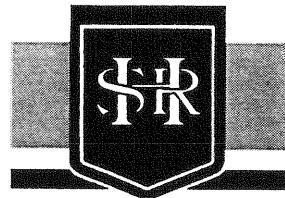
SYSTEM HIGHLIGHTS:

- System established: 1874
- Adult Cash Fare: \$2.00
- Serves: City of Hamilton
- Ridership - Revenue Passengers: 20,393,653
- Boardings (including transfers): 26,336,787
- Municipal Population: 494,756
- Service Area Population: 431,000
- Service area size: 227.00 square kilometres
- Total Operating Revenues: \$26,066,989
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$47,451,731
- Active Vehicles include: 198
 - Standard Buses 186
 - Articulated Buses 5
 - Trolley Buses
 - Community Buses 7
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	05:30 - 02:00
Sunday	06:00 - 01:00
Holidays	06:00 - 01:00
- Percentage of accessible bus fleet: 42.42%
- Percentage of accessible transit fleet: 42.42%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	369	
Other Transportation Operations	22	
Mechanics (Vehicle Maintenance)	55	
Other Vehicle Maintenance	42	
Plant Maintenance	4	
General and Administration	34	
TOTAL EMPLOYEES	526	
- Number of Fixed Routes: 30
- Number of Accessible Routes: 30
- Energy Consumption:

Diesel	3,514,559 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	5,601,215 cubic-metres
Electricity	
- Union Affiliations: ATU 107 (Operators)
ATU 107 (Mechanics)
ATU 1585 (Administration)

HAMILTON**FARES**

Effective Date: 01/09/2001	CASH	UNIT PRICE	MONTHLY PASS	OTHER Other Passes	CRITERIA
Adults	\$2.00	\$1.55	\$61.00		
Children					
Students	\$2.00	\$1.20	\$46.00		Under 19 years; Elementary/Secondary
Seniors	\$2.00	\$1.55	\$61.00	\$185/year	65 years and over
Other: College/University	\$2.00	\$1.55	\$61.00	\$207/4-month	

VEHICLES (2002)

	ACTIVE	AVG. AGE		PEAK (Est.)		BASE (Est.)		
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	80	106	5.00	15.00	64	93	52	50
Articulated Motor Buses		5		21.00		3		
Trolley Buses								
Small/Community Buses	4	3	1.00	4.00	1	2		1
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	84	114	-	-	65	98	52	51

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		78
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		120
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	198	

TOTAL LOW-FLOOR BUSES

(30'-60')

NUMBER OF STORED BUSES**NUMBER OF STORED RAIL VEHICLES**

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	11,010,947	11,467,178	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	12,267,825	12,784,286	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	58%	55%
Revenue Vehicle Hours	590,870	621,655	Municipal Operating Contribution / Capita	\$57.66	\$56.09
Auxiliary Revenue Vehicle Hours	2,500	2,500	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.91	\$1.05
Total Vehicle Hours	658,657	668,797			
Operator Paid Hours	1,004,390	1,115,680	AVERAGE FARE		
Mechanic Paid Hours	117,800	284,489	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.19	\$1.23
Total Employee Paid Hours	1,291,190	1,579,825			
Adult Passenger Trips	12,454,764	12,309,699	COST EFFECTIVENESS		
Concession Fare Trips	8,289,339	8,083,954	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.15	\$2.33
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	4,242,302	4,280,810	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$67.80	\$70.95
Senior Passenger Trips	2,434,255	2,293,477			
REGULAR SERVICE PASSENGER TRIPS	20,744,103	20,393,653	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	48.47	47.32
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	35.11	32.81
Transportation Operations Expenses	\$23,531,923	\$22,894,826	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$3,589,282	\$5,138,413	Rev. Veh. Hrs. / Capita	1.38	1.44
Vehicle Maintenance Expenses	\$10,493,089	\$11,193,740			
Plant Maintenance Expenses	\$1,695,759	\$1,577,707	AVERAGE SPEED		
General/Administration Expenses	\$5,349,225	\$6,647,046	Rev. Veh. Kms. / Rev. Veh. Hr.	18.64	18.45
TOTAL DIRECT OPERATING EXPENSES	\$44,659,278	\$47,451,731			
Debt Service Payment	\$5,950,740	\$4,569,447	VEHICLE UTILIZATION		
Total Operating Expenses	\$50,610,018	\$52,130,655	Tot. Veh. Kms. / Active Vehicle	64,568	64,567
REGULAR SERV. PASS. REVENUES	\$24,694,850	\$25,029,367			
TOTAL OPERATING REVENUES	\$25,875,690	\$26,066,989	LABOUR PRODUCTIVITY		
Total Revenues	\$25,930,950	\$27,955,601	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.59	0.56
NET DIRECT OPERATING COST	\$18,783,588	\$21,384,742	TOP WAGE RATES		
NET OPERATING COST	\$24,679,068	\$24,175,054	Operators	\$20.46	\$20.46
Federal Operating Contribution			Mechanics	\$22.03	\$22.03
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals		\$5,562,590			
TOTAL CAPITAL FUNDING		\$5,562,590			
Federal Capital Contribution					
Provincial Capital Contribution		\$3,167,513			
Municipal Capital Contribution		\$2,395,077			
Other Capital Contributions					

HUNTSVILLE

Transit Contact: Ms. Colleen Hannigan
Director of Community Services

Statistical Contact: Ms. Colleen Hannigan
Director of Community Services

Tel: (705) 789-6421 x25 Fax: (705) 789-8943
E-mail: colleen.hannigan@town.huntsville.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/05/1991
- Adult Cash Fare: \$2.00
- Serves: Town of Huntsville
- Ridership - Revenue Passengers: 13,143
- Boardings (including transfers): 13,143
- Municipal Population: 18,000
- Service Area Population: 10,000
- Service area size: 50.00 square kilometres
- Total Operating Revenues: \$19,000
- Service provided by: Municipal Department, under contract with Campbell Bus Lines Ltd.
- Total Direct Operating Expenses: \$64,000
- Active Vehicles include: 2
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses 2
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	08:00 - 17:30
Tuesday	08:00 - 17:30
Wednesday	08:00 - 17:30
Thursday	08:00 - 17:30
Friday	08:00 - 17:30
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Employees Statistics: FULL-TIME PART-TIME

Operators	1	1
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	1	1
- Number of Fixed Routes: 1
- Number of Accessible Routes: 1
- Energy Consumption:

Diesel	13,962 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

HUNTSVILLE

FARES

	UNIT	MONTHLY	CRITERIA
Effective Date: 01/02/2000	CASH	PRICE PASS	
Adults	\$2.00	\$1.82	\$50.00
Children	Free		
Students	\$1.00	\$0.91	\$25.00
Seniors	\$2.00	\$1.82	\$50.00
Other: Preschool Groups	\$0.50		

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Non-Acc.
Standard Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small/Community Buses	2	5.00	1	1
Double-Decker Motor Buses				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL ACTIVE VEHICLES	2	-	1	1

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		
Ultra Low Sulphur Diesel		2
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		2

TOTAL LOW-FLOOR BUSES
(30'-60')**OPERATING DATA**

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	51,660	51,660	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	51,660	51,660	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	30%	30%
Revenue Vehicle Hours	2,394	2,394	Municipal Operating Contribution / Capita	\$4.50	\$4.50
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.42	\$3.42
Total Vehicle Hours	2,394	2,394			
Operator Paid Hours	2,450	2,450	AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.45	\$1.45
Total Employee Paid Hours	2,450	2,450			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.87	\$4.87
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$26.73	\$26.73
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	13,143	13,143	SERVICE UTILIZATION		
Regular Service Passenger Kms	65,715	65,715	Reg. Serv. Pass. / Capita	1.31	1.31
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	5.49	5.49
Transportation Operations Expenses	\$64,000	\$64,000	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.24	0.24
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hr.	21.58	21.58
TOTAL DIRECT OPERATING EXPENSES	\$64,000	\$64,000			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$64,000	\$64,000	Tot. Veh. Kms. / Active Vehicle	25,830	25,830
REGULAR SERV. PASS. REVENUES	\$19,000	\$19,000	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$19,000	\$19,000	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.98	0.98
Total Revenues	\$19,000	\$19,000			
NET DIRECT OPERATING COST	\$45,000	\$45,000	TOP WAGE RATES		
NET OPERATING COST	\$45,000	\$45,000	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

KAWARTHA LAKES

Transit Contact: Mr. Dan Lynch
Manager

Statistical Contact: Ms. Brenda Greer
Administrative Assistant
Tel: (705) 324-5301 Fax: (705) 324-1155
E-mail: bgreer@city.kawarthalakes.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1979
- Serves: Kawartha Lakes
- Municipal Population: 72,000
- Service Area Population: 18,000
- Service area size: 25.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	08:00 - 17:00
Tuesday	08:00 - 17:00
Wednesday	08:00 - 17:00
Thursday	08:00 - 17:00
Friday	08:00 - 17:00
Saturday	10:00 - 17:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	8	
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	1	
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	10	
- Union Affiliations: CUPE 855 (Operators)
CUPE 855 (Mechanics)
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 60,482
- Boardings (including transfers): 60,482
- Total Operating Revenues: \$85,600
- Total Direct Operating Expenses: \$434,600
- Active Vehicles include: 3
 - Standard Buses 3
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity

KAWARTHAS LAKES**FARES**

	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date:				
Adults	\$1.50	\$1.30		
Children	\$0.75			Under 14 years
Students	\$1.25	\$1.10		
Seniors	\$1.25	\$1.10		

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE	PEAK (Est.) Access.	BASE (Est.) Access.
	Non-Acc.	Non-Acc.	Non-Acc.	Non-Acc.
Standard Motor Buses	3	15.00	2	2
Articulated Motor Buses				
Trolley Buses				
Small/Community Buses				
Double-Decker Motor Buses				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL ACTIVE VEHICLES	3	-	2	2
NUMBER OF STORED BUSES				
NUMBER OF STORED RAIL VEHICLES				

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		3
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	3	
NUMBER OF STORED BUSES		
(30'-60')		

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	23%	20%
Revenue Vehicle Hours	8,788		Municipal Operating Contribution / Capita	\$14.24	\$19.39
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.63	\$5.77
Total Vehicle Hours	8,788				
Operator Paid Hours	8,788		AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.11	\$1.08
Total Employee Paid Hours	8,788				
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.05	\$7.19
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$38.12	
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	55,386	60,482	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	3.08	3.36
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	6.30	
Transportation Operations Expenses	\$171,760		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$62,976		Rev. Veh. Hrs. / Capita		0.49
Vehicle Maintenance Expenses	\$86,000				
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses	\$14,243		Rev. Veh. Kms. / Rev. Veh. Hr.		
TOTAL DIRECT OPERATING EXPENSES	\$334,979	\$434,600			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$334,979	\$434,600	Tot. Veh. Kms. / Active Vehicle		
REGULAR SERV. PASS. REVENUES	\$61,721	\$65,600			
TOTAL OPERATING REVENUES	\$78,673	\$85,600	LABOUR PRODUCTIVITY		
Total Revenues	\$78,673	\$85,600	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.00	
NET DIRECT OPERATING COST	\$256,306	\$349,000	TOP WAGE RATES		
NET OPERATING COST	\$256,306	\$349,000	Operators	\$13.38	\$13.38
Federal Operating Contribution			Mechanics	\$16.85	\$16.85
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

KENORA

Transit Contact: Ms. Charlotte Edie
Municipal Accountant

Statistical Contact: Ms. Charlotte Edie
Municipal Accountant

Tel: (807) 467-2013 Fax: (807) 467-2141
E-mail: cedie@city.kenora.on.ca

SYSTEM HIGHLIGHTS:

- System established:
 - Serves: City of Kenora
 - Municipal Population: 15,450
 - Service Area Population: 9,400
 - Service area size: 16.00 square kilometres
 - Service provided by: Municipal Department, under contract with Excel Coach Lines Limited
 - Hours of Service:

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	09:00 - 19:00
Sunday	N/A
Holidays	N/A
 - Employees Statistics: FULL-TIME PART-TIME

Operators	
Other Transportation Operations	
Mechanics (Vehicle Maintenance)	
Other Vehicle Maintenance	
Plant Maintenance	
General and Administration	
TOTAL EMPLOYEES	
 - Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Adult Cash Fare: \$2.00
 - Ridership - Revenue Passengers: 51,766
- Boardings (including transfers): 51,766
 - Total Operating Revenues: \$91,966
 - Total Direct Operating Expenses: \$185,247
 - Active Vehicles include: 3

Standard Buses	3
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
 - Percentage of accessible bus fleet: 100.00%
 - Percentage of accessible transit fleet: 100.00%
 - Number of Fixed Routes: 3
 - Number of Accessible Routes: 3
 - Energy Consumption:

Diesel	24,314 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

KENORA

FARES

Effective Date: 01/06/1997	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults	\$2.00	\$1.89		19-59 years
Children				
Students	\$2.00	\$1.89		18 years and under
Seniors	\$2.00	\$1.89		60 years and over

VEHICLES (2002)

	ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	
Standard Motor Buses	3	21.00	1	1	Gasoline
Articulated Motor Buses					Low Sulphur Diesel
Trolley Buses					Ultra Low Sulphur Diesel
Small/Community Buses					Bio-Diesel/E-Diesel
Double-Decker Motor Buses					Natural Gas
Light Rail Vehicles					Electric Propulsion
Heavy Rail Vehicles					Battery Powered
Commuter Rail Vehicles					Fuel Cell
Other:					Hybrid
TOTAL ACTIVE VEHICLES	3	-	1	1	Other
NUMBER OF STORED BUSES					TOTAL ACTIVE BUSES
NUMBER OF STORED RAIL VEHICLES					TOTAL LOW-FLOOR BUSES
					(30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	78,598	78,732	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	78,598	78,732	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	56%	50%
Revenue Vehicle Hours	3,220	3,225	Municipal Operating Contribution / Capita	\$7.56	\$9.92
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.31	\$1.80
Total Vehicle Hours	3,220	3,225			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.67	\$1.78
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.98	\$3.58
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.33	\$57.44
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	54,358	51,766	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	5.78	5.51
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	16.88	16.05
Transportation Operations Expenses	\$155,856	\$156,892	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.34	0.34
Vehicle Maintenance Expenses		\$21,982			
Plant Maintenance Expenses	\$2,673	\$3,635	AVERAGE SPEED		
General/Administration Expenses	\$3,523	\$2,738	Rev. Veh. Kms. / Rev. Veh. Hr.	24.41	24.41
TOTAL DIRECT OPERATING EXPENSES	\$162,052	\$185,247	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicle	39,299	26,244
Total Operating Expenses	\$162,052	\$185,247			
REGULAR SERV. PASS. REVENUES	\$90,955	\$91,966	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$90,955	\$91,966	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$90,955	\$91,966			
NET DIRECT OPERATING COST	\$71,097	\$93,281	TOP WAGE RATES		
NET OPERATING COST	\$71,097	\$93,281	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution			Notes:		
Other Operating Contributions					
Provincial Debt Service Contribution			* Provincial capital contribution paid out over two years (\$39,960 received in 2002 and \$41,206 will be received in 2003).		
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$243,743			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$243,743			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

KINGSTON

Transit Contact: Mr. Malcolm Morris
Transit Manager

Statistical Contact: Ms. Donna Scanlan
Clerk

Tel: (613) 546-4291 x2365 Fax: (613) 542-1504
E-mail: dscanlan@city.kingston.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/12/1962
- Adult Cash Fare: \$1.75
- Serves: City of Kingston
- Ridership - Revenue Passengers: 2,560,748
- Boardings (including transfers): 2,841,165
- Municipal Population: 118,793
- Service Area Population: 107,528
- Total Operating Revenues: \$3,358,582
- Service area size: 131.70 square kilometres
- Total Direct Operating Expenses: \$6,641,124
- Service provided by: Municipal Department
- Active Vehicles include: 34
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:30 - 23:00
Tuesday	06:30 - 23:00
Wednesday	06:30 - 23:00
Thursday	06:30 - 23:00
Friday	06:30 - 23:00
Saturday	06:30 - 23:00
Sunday	09:00 - 18:00
Holidays	N/A
- Percentage of accessible bus fleet: 23.53%
- Percentage of accessible transit fleet: 23.53%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	50	15
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	5	
Other Vehicle Maintenance	4	2
Plant Maintenance	4	
General and Administration	3	
TOTAL EMPLOYEES	69	17
- Number of Fixed Routes: 15
- Number of Accessible Routes: 15
- Energy Consumption:

Diesel	1,247,716 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: CUPE 109 (Operators)
CUPE 109 (Mechanics)

KINGSTON**FARES**

Effective Date: 01/07/1999	UNIT	MONTHLY	CRITERIA
Adults	CASH PRICE	\$1.60 PASS	over 18 years
Children	\$1.20	\$1.10 \$41.00	over 6 years
Students	\$1.20	\$1.10 \$41.00	6-18 years
Seniors	\$1.20	\$1.10 \$41.00	Over 65 years
Other: Disabled	\$1.20	\$1.10 \$41.00	

VEHICLES (2002)

	ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)				
	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.				
Standard Motor Buses	8	26	5.00	13.60	8	21	8	18
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses								
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	8	26	-	-	8	21	8	18
NUMBER OF STORED BUSES								
NUMBER OF STORED RAIL VEHICLES								

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		34
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	34	
TOTAL LOW-FLOOR BUSES (30'-60')		8

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	2,060,000	2,083,630	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,098,000	2,120,630	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	59%	51 %
Revenue Vehicle Hours	100,262	101,412	Municipal Operating Contribution / Capita	\$22.17	\$29.30
Auxiliary Revenue Vehicle Hours	2,670	3,588	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.99	\$1.28
Total Vehicle Hours	102,932	105,000			
Operator Paid Hours	130,629	134,042	AVERAGE FARE		
Mechanic Paid Hours	12,480	10,400	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.33	\$1.28
Total Employee Paid Hours	168,413	176,002			
Adult Passenger Trips	999,758	1,146,009	COST EFFECTIVENESS		
Concession Fare Trips	1,355,812	1,414,739	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.38	\$2.59
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	286,545	285,365	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. *	\$55.50	\$64.25
Senior Passenger Trips	195,218	199,101			
REGULAR SERVICE PASSENGER TRIPS	2,355,570	2,560,748	SERVICE UTILIZATION		
Regular Service Passenger Kms		25,607,480	Reg. Serv. Pass. / Capita	22.42	23.81
Auxiliary Serv. Pass. Trips *	75,300	85,733	Reg. Serv. Pass. / Rev. Veh. Hr.	23.49	25.25
Transportation Operations Expenses	\$3,342,312	\$3,806,446	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$754,613	\$765,770	Rev. Veh. Hrs. / Capita	0.95	0.94
Vehicle Maintenance Expenses	\$1,039,104	\$1,376,791			
Plant Maintenance Expenses	\$312,183	\$210,688	AVERAGE SPEED		
General/Administration Expenses	\$167,572	\$481,429	Rev. Veh. Kms. / Rev. Veh. Hr.	20.55	20.55
TOTAL DIRECT OPERATING EXPENSES	\$5,615,784	\$6,641,124			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$5,721,334	\$6,787,168	Tot. Veh. Kms. / Active Vehicle	61,706	62,371
REGULAR SERV. PASS. REVENUES	\$3,134,147	\$3,285,084			
TOTAL OPERATING REVENUES	\$3,287,726	\$3,358,582	LABOUR PRODUCTIVITY		
Total Revenues	\$3,391,982	\$3,636,791	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.79	0.78
NET DIRECT OPERATING COST	\$2,328,058	\$3,282,542	TOP WAGE RATES		
NET OPERATING COST	\$2,329,352	\$3,150,377	Operators	\$17.97	\$18.51
Federal Operating Contribution			Mechanics	\$19.99	\$20.58
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions			Notes:		
Provincial Debt Service Contribution			* started to provide cross-boundary services to Loyalist Township in 2001.		
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$450,000	\$296,355			
Total Capital Disposals	\$2,500				
TOTAL CAPITAL FUNDING	\$447,500	\$296,355			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
			Footnote: Tot. Dir. & Aux. Op. Exp. for 2002 was \$6,746,474		
			Tot. Dir. & Aux. Op. Exp. for 2001 was \$5,712,884		

LEAMINGTON

Transit Contact: Mr. Paul Anthony
Manager of Culture and Recreation

Statistical Contact: Mr. Paul Anthony
Manager of Culture and Recreation
Tel: (519) 322-2337 Fax: (519) 322-2407
E-mail: pantony@leamington.ca

SYSTEM HIGHLIGHTS: _____

- System established: 01/10/1985
- Adult Cash Fare: \$1.25
- Serves: Municipality of Leamington
- Ridership - Revenue Passengers: 14,530
- Boardings (including transfers): 14,530
- Municipal Population: 25,000
- Service Area Population: 17,000
- Service area size: 262.00 square kilometres
- Total Operating Revenues: \$42,710
- Service provided by: Municipal Department, under contract with C.A. Bailey Ltd.
- Total Direct Operating Expenses: \$101,460
- Active Vehicles include: 2
 - Standard Buses 1
 - Articulated Buses
 - Trolley Buses
 - Community Buses 1
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	09:00 - 17:00
Tuesday	09:00 - 17:00
Wednesday	09:00 - 17:00
Thursday	09:00 - 17:00
Friday	09:00 - 17:00
Saturday	09:00 - 17:00
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 50.00%
- Percentage of accessible transit fleet: 50.00%
- Employees Statistics: FULL-TIME PART-TIME

Operators	
Other Transportation Operations	
Mechanics (Vehicle Maintenance)	
Other Vehicle Maintenance	
Plant Maintenance	
General and Administration	
TOTAL EMPLOYEES	
- Number of Fixed Routes: 1
- Number of Accessible Routes:
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity

REMARKS: _____

- Route was altered in 2001 to accomodate amalgamation of Mersea Township urban area.

LEAMINGTON

FARES

Effective Date: 01/01/2001	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults	\$1.25	\$1.14		
Children	\$0.80			12 years and under
Students	\$1.00			
Seniors	\$1.25			

VEHICLES (2002)	ACTIVE	Avg. Age	PEAK (Est.)	BASE (Est.)	ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	1	12.00			Gasoline	
Articulated Motor Buses					Low Sulphur Diesel	2
Trolley Buses					Ultra Low Sulphur Diesel	
Small/Community Buses	1	2.00	1	1	Bio-Diesel/E-Diesel	
Double-Decker Motor Buses					Natural Gas	
Light Rail Vehicles					Electric Propulsion	
Heavy Rail Vehicles					Battery Powered	
Commuter Rail Vehicles					Fuel Cell	
Other:					Hybrid	
TOTAL ACTIVE VEHICLES	1	1	-	-	Other	
NUMBER OF STORED BUSES					TOTAL ACTIVE BUSES	2
NUMBER OF STORED RAIL VEHICLES					TOTAL LOW-FLOOR BUSES (30'-60')	1

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	57,450	57,450	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	62,650	62,650	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	41%	42%
Revenue Vehicle Hours	2,298	2,162	Municipal Operating Contribution / Capita	\$3.41	\$3.46
Auxiliary Revenue Vehicle Hours	330	372	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.44	\$4.04
Total Vehicle Hours	2,628	2,534			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.06	\$1.17
Total Employee Paid Hours					
Adult Passenger Trips		12,000	COST EFFECTIVENESS		
Concession Fare Trips		2,530	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.84	\$6.98
Concession Fare Trips Detail:					
Child Passenger Trips		2,530	COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$37.44	\$40.04
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	16,842	14,530	SERVICE UTILIZATION		
Regular Service Passenger Kms	168,420	145,300	Reg. Serv. Pass. / Capita	0.99	0.85
Auxiliary Serv. Pass. Trips	20,790	23,436	Reg. Serv. Pass. / Rev. Veh. Hr.	7.33	6.72
Transportation Operations Expenses	\$98,401	\$99,460	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.14	0.13
Vehicle Maintenance Expenses					
Plant Maintenance Expenses		\$2,000	AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hr.	25.00	26.57
TOTAL DIRECT OPERATING EXPENSES	\$98,401	\$101,460			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$98,401	\$101,460	Tot. Veh. Kms. / Active Vehicle	31,325	31,325
REGULAR SERV. PASS. REVENUES	\$17,881	\$17,024			
TOTAL OPERATING REVENUES	\$40,515	\$42,710	LABOUR PRODUCTIVITY		
Total Revenues	\$40,515	\$42,710	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$57,886	\$58,750	TOP WAGE RATES		
NET OPERATING COST	\$57,886	\$58,750	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$77,004				
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$77,004				
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

LONDON

Transit Contact: Ms. Kelly Paleczny
Director of Finance & Administration

SYSTEM HIGHLIGHTS:

- System established: 1875
- Serves: City of London
- Municipal Population: 355,000
- Service Area Population: 344,000
- Service area size: 166.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	08:00 - 23:00
Sunday	09:00 - 23:00
Holidays	09:00 - 23:00
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	302	16
Other Transportation Operations	16	
Mechanics (Vehicle Maintenance)	50	
Other Vehicle Maintenance	28	
Plant Maintenance	4	
General and Administration	41	2
TOTAL EMPLOYEES	441	18
- Union Affiliations: ATU 741 (Operators)
ATU 741 (Mechanics)

Statistical Contact: Ms. Kelly Paleczny
Director of Finance & Administration
Tel: (519) 451-1340 x366 Fax: (519) 451-0153
E-mail: kpaleczn@londontransit.ca

- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 16,135,300
- Boardings (including transfers): 18,394,242
- Total Operating Revenues: \$21,680,200
- Total Direct Operating Expenses: \$33,457,700
- Active Vehicles include: 180

Standard Buses	172
Articulated Buses	
Trolley Buses	
Community Buses	8
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 36.67%
- Percentage of accessible transit fleet: 36.67%
- Number of Fixed Routes: 37
- Number of Accessible Routes: 10
- Energy Consumption:

Diesel	4,311,200 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	2,094,700 cubic-metres
Electricity	

LONDON

OTHER

Other Passes

	UNIT	MONTHLY	PASS	
Effective Date: 01/01/2002	CASH	PRICE	PASS	
Adults	\$2.25	\$1.65	\$69.00	\$59/mo.-weekday
Children	\$1.10	\$0.95		
Students	\$2.25	\$1.34		\$69/2mo.-summer
Seniors	\$2.25	\$1.25	\$49.00	
Other: Post Secondary			\$60.00	\$97.35-tuition

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	58	114	4.50	16.40	43	86	26	61
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses	8		5.00		6		4	
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	66	114	-	-	49	86	30	61

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		137
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		43
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		180

TOTAL LOW-FLOOR BUSES

(30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	9,656,500	9,582,200			
Total Vehicle Kilometres	10,293,400	10,192,400			
Revenue Vehicle Hours	481,000	487,300	FINANCIAL PERFORMANCE		
Auxiliary Revenue Vehicle Hours	2,300	1,900	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	65%	65%
Total Vehicle Hours	528,300	534,900	Municipal Operating Contribution / Capita	\$33.59	\$34.55
Operator Paid Hours	637,133	636,821	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.71	\$0.73
Mechanic Paid Hours	109,529	114,487			
Total Employee Paid Hours	929,097	940,805	AVERAGE FARE		
Adult Passenger Trips	8,337,600	8,518,800	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.23	\$1.27
Concession Fare Trips	7,513,000	7,616,500			
Concession Fare Trips Detail:					
Child Passenger Trips	164,000	157,800	COST EFFICIENCY		
Student Passenger Trips	6,550,400	6,684,600	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$60.35	\$62.55
Senior Passenger Trips	729,100	682,900			
REGULAR SERVICE PASSENGER TRIPS	15,850,600	16,135,300	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	47.03	46.90
Auxiliary Serv. Pass. Trips	53,700	49,000	Reg. Serv. Pass. / Rev. Veh. Hr.	32.95	33.11
Transportation Operations Expenses	\$16,763,000	\$17,324,000			
Fuel/Energy Exp. for Vehicles	\$3,157,000	\$3,060,100	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$7,625,100	\$8,382,500	Rev. Veh. Hrs. / Capita	1.43	1.42
Plant Maintenance Expenses	\$1,718,500	\$1,870,900			
General/Administration Expenses	\$2,620,700	\$2,820,200	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$31,884,300	\$33,457,700	Rev. Veh. Kms. / Rev. Veh. Hr.	20.08	19.66
Debt Service Payment					
Total Operating Expenses	\$33,443,400	\$35,344,300	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$19,429,200	\$20,523,600	Tot. Veh. Kms. / Active Vehicle	58,819	56,624
TOTAL OPERATING REVENUES	\$20,578,000	\$21,680,200			
Total Revenues	\$21,012,600	\$22,734,700	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$11,306,300	\$11,777,500	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.77
NET OPERATING COST	\$12,430,800	\$12,609,600			
Federal Operating Contribution					
Provincial Operating Contribution			TOP WAGE RATES		
Municipal Operating Contribution	\$11,319,300	\$11,886,700	Operators	\$18.53	\$19.09
Other Operating Contributions	\$1,111,500	\$722,900	Mechanics	\$20.71	\$21.33
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$3,471,800	\$8,027,500			
Total Capital Disposals	\$748,700	\$1,803,300			
TOTAL CAPITAL FUNDING	\$3,471,800	\$8,149,900			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution	\$671,500	\$4,115,300			
Other Capital Contributions	\$2,800,300	\$1,933,200			



LOYALIST TOWNSHIP

Transit Contact: Mr. David C. Thompson
Director of Engineering Services

Statistical Contact: Mr. Bruce Hughson
Supervisor/ Operator
Tel: (613) 386-7351 x118 Fax: (613) 386-3833
E-mail: bhughson@loyalist-township.on.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: Loyalist Township
- Municipal Population: 14,590
- Service Area Population: 8,000
- Service area size:
- Service provided by: Municipal Department, under contract with Kingston Transit
- Hours of Service:

Monday	07:00 - 18:30
Tuesday	07:00 - 18:30
Wednesday	07:00 - 18:30
Thursday	07:00 - 18:30
Friday	07:00 - 18:30
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
- Employees Statistics: FULL-TIME PART-TIME

Operators	
Other Transportation Operations	
Mechanics (Vehicle Maintenance)	
Other Vehicle Maintenance	
Plant Maintenance	
General and Administration	
TOTAL EMPLOYEES	
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 93,905
- Boardings (including transfers): 93,905
- Total Operating Revenues: \$89,600
- Total Direct Operating Expenses: \$206,696
- Active Vehicles include:
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 1
- Number of Accessible Routes:
- Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity

LOYALIST TOWNSHIP

FARES

		UNIT	MONTHLY
Effective Date:	01/01/1998	CASH	PRICE
Adults	\$1.75	\$1.60	PASS
Children			\$60.00
Students	\$1.20	\$1.10	\$41.00
Seniors	\$1.20	\$1.10	\$41.00

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Non-Acc.
Standard Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small/Community Buses				
Double-Decker Motor Buses				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL ACTIVE VEHICLES	-	-	-	-

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline
Low Sulphur Diesel
Ultra Low Sulphur Diesel
Bio-Diesel/E-Diesel
Natural Gas
Electric Propulsion
Battery Powered
Fuel Cell
Hybrid
Other

TOTAL ACTIVE BUSES**TOTAL LOW-FLOOR BUSES
(30'-60')****OPERATING DATA**

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	94,000	94,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	95,542	94,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	45%	43%
Revenue Vehicle Hours	3,517	3,517	Municipal Operating Contribution / Capita	\$13.29	\$13.38
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.29	\$1.25
Total Vehicle Hours	3,620	3,517	AVERAGE FARE		
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.03	\$0.93
Mechanic Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.35	\$2.20
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$55.64	\$58.77
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita	10.70	11.74
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	24.34	26.70
Senior Passenger Trips			AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	85,596	93,905	Rev. Veh. Hrs. / Capita	0.44	0.44
Regular Service Passenger Kms			AVERAGE SPEED		
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	26.73	26.73
Transportation Operations Expenses	\$177,800	\$190,396	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles			Tot. Veh. Kms. / Active Vehicle		
Vehicle Maintenance Expenses			LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$1,700	\$1,700	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
General/Administration Expenses	\$21,900	\$14,600	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$201,400	\$206,696	Operators		
Debt Service Payment			Mechanics		
Total Operating Expenses	\$205,000	\$206,696	Notes:		
REGULAR SERV. PASS. REVENUES	\$88,300	\$87,800	* The contractor (Kingston Transit) provides all vehicles. Information about the		
TOTAL OPERATING REVENUES	\$90,700	\$89,600	contractor's fleet is reported on the Kingston Transit pages.		
Total Revenues	\$98,700	\$89,600			
NET DIRECT OPERATING COST	\$110,700	\$117,096			
NET OPERATING COST	\$106,300	\$117,096			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals		\$8,000			
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

MIDLAND

Transit Contact: Mr. Mike Kenney
Transit Manager

Statistical Contact: Mr. Mike Kenney
Transit Manager

Tel: (705) 526-4275 Fax: (705) 526-9971
E-mail: towneng@town.midland.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/07/1974
- Adult Cash Fare: \$1.50
- Serves: Town of Midland
- Ridership - Revenue Passengers: 59,664
- Municipal Population: 16,430
- Service Area Population: 13,500
- Boardings (including transfers): 59,664
- Service area size: 30.20 square kilometres
- Total Operating Revenues: \$59,294
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$129,928
- Active Vehicles include: 2
 - Standard Buses 1
 - Articulated Buses
 - Trolley Buses
 - Community Buses 1
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	07:15 - 17:45
Tuesday	07:15 - 17:45
Wednesday	07:15 - 17:45
Thursday	07:15 - 17:45
Friday	07:15 - 17:45
Saturday	09:15 - 16:45
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	2	1
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		1
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		1
TOTAL EMPLOYEES	2	3
- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:

Diesel	29,000 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: Non-Union (Operators)
OPSEU 328 (Mechanics)

MIDLAND**FARES**

Effective Date: 01/12/2000	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults	\$1.50	\$1.25		
Children	\$1.25	\$1.00		Under 60" - free
Students	\$1.25	\$1.00		With valid student card
Seniors	\$1.25	\$1.00		Over 65 years

VEHICLES (2002)

	ACTIVE Access.	Avg. Age	PEAK (Est.) Access.	BASE (Est.) Access.	ACTIVE BUSES BY FUEL TYPES
	Non-Acc.	Access.	Non-Acc.	Access.	Gasoline
Standard Motor Buses	1	22.00		1	Low Sulphur Diesel
Articulated Motor Buses					Ultra Low Sulphur Diesel
Trolley Buses					Bio-Diesel/E-Diesel
Small/Community Buses	1	1.00		1	Natural Gas
Double-Decker Motor Buses					Electric Propulsion
Light Rail Vehicles					Battery Powered
Heavy Rail Vehicles					Fuel Cell
Commuter Rail Vehicles					Hybrid
Other:					Other
TOTAL ACTIVE VEHICLES	2	-	-	2	TOTAL ACTIVE BUSES
NUMBER OF STORED BUSES					TOTAL LOW-FLOOR BUSES
NUMBER OF STORED RAIL VEHICLES					(30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	73,362	73,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	73,362	73,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	38%	46%
Revenue Vehicle Hours	3,257	3,256	Municipal Operating Contribution / Capita	\$6.53	\$5.23
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.83	\$1.18
Total Vehicle Hours	3,257	3,256			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.10	\$0.99
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.94	\$2.18
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$43.38	\$39.90
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	48,086	59,664	SERVICE UTILIZATION		
Regular Service Passenger Kms		715,968	Reg. Serv. Pass. / Capita	3.56	4.42
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	14.76	18.32
Transportation Operations Expenses	\$72,111	\$78,300	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$21,095	\$19,782	Rev. Veh. Hrs. / Capita	0.24	0.24
Vehicle Maintenance Expenses	\$41,322	\$20,546			
Plant Maintenance Expenses	\$4,236	\$7,600	AVERAGE SPEED		
General/Administration Expenses	\$2,513	\$3,700	Rev. Veh. Kms. / Rev. Veh. Hr.	22.52	22.42
TOTAL DIRECT OPERATING EXPENSES	\$141,277	\$129,928			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$141,277	\$129,928	Tot. Veh. Kms. / Active Vehicle	36,681	36,500
REGULAR SERV. PASS. REVENUES	\$52,757	\$59,294			
TOTAL OPERATING REVENUES	\$53,147	\$59,294	LABOUR PRODUCTIVITY		
Total Revenues	\$53,147	\$59,294	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$88,130	\$70,634	TOP WAGE RATES		
NET OPERATING COST	\$88,130	\$70,634	Operators		\$13.18
Federal Operating Contribution			Mechanics		\$20.66
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$85,445			
Total Capital Disposals		\$5,000			
TOTAL CAPITAL FUNDING		\$85,445			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
		\$28,197			
		\$57,248			

MILTON

Transit Contact: Ms. Heide Schlegl
Coordinator, Traffic and Transit

SYSTEM HIGHLIGHTS:

- System established: 01/01/1990
- Serves: Town of Milton
- Municipal Population: 34,000
- Service Area Population: 24,000
- Service area size: 366.46 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:

Monday	08:00 - 17:00
Tuesday	08:00 - 17:00
Wednesday	08:00 - 17:00
Thursday	08:00 - 17:00
Friday	08:00 - 17:00
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Employees Statistics:

FULL-TIME	PART-TIME
Operators	
Other Transportation Operations	
Mechanics (Vehicle Maintenance)	
Other Vehicle Maintenance	
Plant Maintenance	
General and Administration	
TOTAL EMPLOYEES	
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

Statistical Contact: Ms. Heide Schlegl
Coordinator, Traffic and Transit
Tel: (905) 878-7252 x2156 Fax: (905) 878-6995
E-mail: heide.schlegl@town.milton.on.ca

- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 10,800
- Boardings (including transfers): 10,800
- Total Operating Revenues: \$51,988
- Total Direct Operating Expenses: \$231,974
- Active Vehicles include:
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes:
- Number of Accessible Routes:
- Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity



MILTON

FARES

	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
Effective Date: 01/01/2001				40 Tickets	
Adults	\$1.50	\$1.30		\$44.00	
Children	Free				Under 5 years
Students	\$1.50	\$1.20		\$40.00	
Seniors	\$1.50	\$1.00		\$30.00	65 years and over; free on Wed.

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Non-Acc.
Standard Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small/Community Buses				
Double-Decker Motor Buses				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL ACTIVE VEHICLES	-	-	-	-
NUMBER OF STORED BUSES				
NUMBER OF STORED RAIL VEHICLES				

ACTIVE BUSES BY FUEL TYPES

Gasoline
Low Sulphur Diesel
Ultra Low Sulphur Diesel
Bio-Diesel/E-Diesel
Natural Gas
Electric Propulsion
Battery Powered
Fuel Cell
Hybrid
Other
TOTAL ACTIVE BUSES
TOTAL LOW-FLOOR BUSES (30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	22%	
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$7.50	
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass. *	\$16.67	
Total Vehicle Hours			AVERAGE FARE		
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$4.81
Mechanic Paid Hours					
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips	7,200		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. *		\$21.48
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS *	10,800		SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita		0.45
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		
Transportation Operations Expenses		\$231,974	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses			AVERAGE SPEED		
Plant Maintenance Expenses			Rev. Veh. Kms. / Rev. Veh. Hr.		
General/Administration Expenses		\$231,974			
TOTAL DIRECT OPERATING EXPENSES			VEHICLE UTILIZATION		
Debt Service Payment		\$231,974	Tot. Veh. Kms. / Active Vehicle		
Total Operating Expenses					
REGULAR SERV. PASS. REVENUES		\$51,988	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES		\$51,988	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues		\$51,988			
NET DIRECT OPERATING COST		\$179,986	TOP WAGE RATES		
NET OPERATING COST		\$179,986	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution		\$179,986	Notes:		
Municipal Debt Service Contribution			* Passenger trips in 2002 did not include students trips.		
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

MISSISSAUGA

Transit Contact: Mr. W. Cunningham
Director of Transit

Statistical Contact: Mr. Leonard Occhiogrosso
Transit Planner

Tel: (905) 615-3812 Fax: (905) 615-3218
E-mail: leonard.occhiogrosso@mississauga.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1974
- Adult Cash Fare: \$2.25
- Serves: City of Mississauga
- Municipal Population: 630,000
- Service Area Population: 630,000
- Service area size: 178.63 square kilometres
- Total Operating Revenues: \$42,205,900
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$66,825,804
- Active Vehicles include: 327
 - Standard Buses 249
 - Articulated Buses 66
 - Trolley Buses
 - Community Buses 12
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	04:30 - 03:00
Tuesday	04:30 - 03:00
Wednesday	04:30 - 03:00
Thursday	04:30 - 03:00
Friday	04:30 - 03:00
Saturday	04:30 - 02:00
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Percentage of accessible bus fleet: 34.56%
- Percentage of accessible transit fleet: 34.56%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	579	1
Other Transportation Operations	49	43
Mechanics (Vehicle Maintenance)	63	44
Other Vehicle Maintenance	46	
Plant Maintenance	11	
General and Administration	49	
TOTAL EMPLOYEES	797	
- Number of Fixed Routes: 64
- Number of Accessible Routes: 5
- Energy Consumption:

Diesel	12,423,962 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: ATU 1572 (Operators)
ATU 1572 (Mechanics)

MISSISSAUGA**mississauga
transit****FARES**

Effective Date: 07/01/2002	CASH	UNIT PRICE	MONTHLY PASS	OTHER		CRITERIA
				Weekly Pass		
Adults	\$2.25	\$1.70		\$18.00		
Children	\$2.25	\$1.05				grades 1-8
Students	\$2.25	\$1.55		\$16.50		grades 9-13, Post Secondary
Seniors	\$2.25	\$1.05				65 years and over
Other: GO riders	\$0.50					

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	56	193	2.50	12.50	56	147		
Articulated Motor Buses	45	21	3.00	9.00	45	21		
Trolley Buses								
Small/Community Buses	12		5.00		12			
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	113	214	-	-	113	168		

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		327
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	327	

NUMBER OF STORED BUSES

TOTAL LOW-FLOOR BUSES

NUMBER OF STORED RAIL VEHICLES

(30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	17,931,879	18,951,855	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	21,287,733	22,607,481	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	63%	63%
Revenue Vehicle Hours	819,797	872,691	Municipal Operating Contribution / Capita	\$36.61	\$38.74
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.94	\$0.98
Total Vehicle Hours	880,437	936,610	AVERAGE FARE		
Operator Paid Hours	1,355,293	1,462,800	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.47	\$1.59
Mechanic Paid Hours	140,039	146,777	COST EFFECTIVENESS		
Total Employee Paid Hours	1,847,548	1,969,415	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.52	\$2.67
Adult Passenger Trips	16,610,561	16,775,759	COST EFFICIENCY		
Concession Fare Trips	8,030,315	8,222,552	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$70.53	\$71.35
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips	450,928	466,446	Reg. Serv. Pass. / Capita	39.55	39.68
Student Passenger Trips	4,265,207	4,219,930	Reg. Serv. Pass. / Rev. Veh. Hr.	30.06	28.65
Senior Passenger Trips	1,756,577	1,783,991	AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	24,640,876	24,998,311	Rev. Veh. Hrs. / Capita	1.32	1.39
Regular Service Passenger Kms			AVERAGE SPEED		
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	21.87	21.72
Transportation Operations Expenses	\$38,412,706	\$42,791,251	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$7,022,940	\$7,081,432	Tot. Veh. Kms. / Active Vehicle	68,012	69,136
Vehicle Maintenance Expenses	\$11,615,402	\$11,271,210	LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$2,634,177	\$3,332,624	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.60	0.60
General/Administration Expenses	\$2,409,564	\$2,349,287	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$62,094,789	\$66,825,804	Operators	\$21.32	\$22.18
Debt Service Payment			Mechanics	\$22.78	\$25.75
Total Operating Expenses	\$62,094,789	\$66,825,804	TOTAL CAPITAL EXPENDITURES		
REGULAR SERV. PASS. REVENUES	\$36,139,085	\$39,762,669	\$6,989,700	\$5,372,664	
TOTAL OPERATING REVENUES	\$39,037,211	\$42,205,900	TOTAL CAPITAL FUNDING	\$6,989,700	\$5,372,664
Total Revenues	\$39,284,243	\$42,416,781	Federal Capital Contribution		
NET DIRECT OPERATING COST	\$23,057,578	\$24,619,904	Provincial Capital Contribution		
NET OPERATING COST	\$22,810,546	\$24,409,023	Municipal Capital Contribution		
Federal Operating Contribution			Other Capital Contributions		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$6,989,700	\$5,372,664			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$6,989,700	\$5,372,664			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

NIAGARA FALLS

Transit Contact: Mr. Terry Librock
General Manager

Statistical Contact: Mr. Terry Librock
General Manager

Tel: (905) 356-1179 Fax: (905) 356-5576
E-mail: terry.librock@niagaratransit.com

SYSTEM HIGHLIGHTS:

- System established: 15/10/1960
- Adult Cash Fare: \$2.00
- Serves: City of Niagara Falls
- Ridership - Revenue Passengers: 1,038,866
- Boardings (including transfers): 1,298,583
- Municipal Population: 80,000
- Service Area Population: 80,000
- Service area size: 80.91 square kilometres
- Total Operating Revenues: \$3,157,672
- Service provided by: Transit Commission
- Total Direct Operating Expenses: \$5,256,483
- Active Vehicles include: 30
 - Standard Buses 30
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	05:35 - 24:00
Tuesday	05:35 - 24:00
Wednesday	05:35 - 24:00
Thursday	05:35 - 24:00
Friday	05:35 - 24:00
Saturday	07:00 - 19:30
Sunday	09:30 - 17:30
Holidays	09:30 - 17:30
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Employees Statistics: FULL-TIME PART-TIME

Operators	40	8
Other Transportation Operations	3	1
Mechanics (Vehicle Maintenance)	8	
Other Vehicle Maintenance	10	2
Plant Maintenance	1	
General and Administration	3	1
TOTAL EMPLOYEES	65	12
- Number of Fixed Routes: 15
- Number of Accessible Routes:
- Energy Consumption:

Diesel	998,112 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: ATU 1582 (Operators)
ATU 1582 (Mechanics)

NIAGARA FALLS**NIAGARA TRANSIT****FARES**

Effective Date: 01/01/2001	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults	\$2.00	\$1.88	\$75.00	
Children	\$0.80			Under 53"
Students	\$1.75	\$1.67	\$60.00	High School
Seniors	\$1.75	\$1.67	\$66.00	Over 65 years
Other: VIP	\$1.75	\$1.67	\$66.00	

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Non-Acc.	
Standard Motor Buses	30	17.00		21	15
Articulated Motor Buses					
Trolley Buses					
Small/Community Buses					
Double-Decker Motor Buses					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL ACTIVE VEHICLES	30	-	-	21	15

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		30
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		30

TOTAL LOW-FLOOR BUSES

(30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	1,006,722	1,012,162	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,806,722	1,812,162	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	61%	60%
Revenue Vehicle Hours	45,072	45,377	Municipal Operating Contribution / Capita	\$12.93	\$14.01
Auxiliary Revenue Vehicle Hours	31,200	31,200	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.85	\$2.02
Total Vehicle Hours	76,272	76,577			
Operator Paid Hours	91,676	91,676	AVERAGE FARE		
Mechanic Paid Hours	17,472	17,472	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.33	\$1.38
Total Employee Paid Hours	149,072	149,072			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.68	\$5.06
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$67.09	\$68.64
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	1,092,870	1,038,866	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	13.83	12.99
Auxiliary Serv. Pass. Trips	1,004,058	853,637	Reg. Serv. Pass. / Rev. Veh. Hr.	24.25	22.89
Transportation Operations Expenses	\$2,213,726	\$2,355,849	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$571,860	\$523,267	Rev. Veh. Hrs. / Capita	0.57	0.57
Vehicle Maintenance Expenses	\$1,784,270	\$1,861,970			
Plant Maintenance Expenses	\$221,514	\$202,729	AVERAGE SPEED		
General/Administration Expenses	\$325,680	\$312,668	Rev. Veh. Kms. / Rev. Veh. Hr.	22.34	22.31
TOTAL DIRECT OPERATING EXPENSES	\$5,117,050	\$5,256,483			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$5,117,050	\$5,256,483	Tot. Veh. Kms. / Active Vehicle	60,224	60,405
REGULAR SERV. PASS. REVENUES	\$1,457,528	\$1,431,687			
TOTAL OPERATING REVENUES	\$3,097,022	\$3,157,672	LABOUR PRODUCTIVITY		
Total Revenues	\$4,095,352	\$4,135,432	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.83	0.84
NET DIRECT OPERATING COST	\$2,020,028	\$2,098,811	TOP WAGE RATES		
NET OPERATING COST	\$1,021,698	\$1,121,051	Operators	\$18.72	\$19.14
Federal Operating Contribution			Mechanics	\$21.47	\$21.95
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$229,845	\$897,380			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$229,845	\$897,380			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

NORTH BAY

Transit Contact: Mr. Peter Reid
Transit Manager

Statistical Contact: Ms. Janet Uyeda
Transportation Clerk

Tel: (705) 474-0626 x165 Fax: (705) 476-5308
E-mail: peter.reid@cityofnorthbay.ca

SYSTEM HIGHLIGHTS:

- System established: 1972
- Adult Cash Fare: \$2.00
- Serves: City of North Bay
- Ridership - Revenue Passengers: 2,070,743
- Boardings (including transfers): 2,070,743
- Municipal Population: 55,000
- Service Area Population: 49,000
- Service area size: 314.92 square kilometres
- Total Operating Revenues: \$2,639,690
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$4,253,934
- Active Vehicles include: 28
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:15 - 00:15
Tuesday	06:15 - 00:15
Wednesday	06:15 - 00:15
Thursday	06:15 - 00:15
Friday	06:15 - 00:15
Saturday	06:30 - 00:15
Sunday	08:30 - 18:15
Holidays	N/A
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Employees Statistics: FULL-TIME PART-TIME

Operators	39	5
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	42	5
- Number of Fixed Routes: 13
- Number of Accessible Routes: 13
- Union Affiliations: CUPE 122 (Operators)
CUPE 122 (Mechanics)
- Energy Consumption:

Diesel	873,801 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

REMARKS:

- Family Travel Pass - from 1800 hours Friday until shut-down; on Sunday - up to three children under 16 years can ride free with fare-paying parent(s).
\$5.00 Day Pass is available in July, August, and December.

NORTH BAY**FARES**

		UNIT	MONTHLY	CRITERIA
Effective Date: 01/04/2002	CASH	PRICE	PASS	
Adults	\$2.00	\$2.00	\$75.00	
Children	\$2.00	\$2.00	\$50.00	
Students	\$2.00	\$2.00	\$60.00	Under 5 years - free
Seniors	\$2.00	\$2.00	\$50.00	

VEHICLES (2002)	ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)	ACTIVE BUSES BY FUEL TYPES	
					Access.	Non-Acc.
Standard Motor Buses	28	16.00		17	13	
Articulated Motor Buses						
Trolley Buses						
Small/Community Buses						
Double-Decker Motor Buses						
Light Rail Vehicles						
Heavy Rail Vehicles						
Commuter Rail Vehicles						
Other:						
TOTAL ACTIVE VEHICLES	28	-	-	17	13	
NUMBER OF STORED BUSES	3					
NUMBER OF STORED RAIL VEHICLES						
					TOTAL ACTIVE BUSES	28
					TOTAL LOW-FLOOR BUSES	
					(30'-60')	

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	1,383,901	1,411,254	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,383,901	1,411,254	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	57%	62%
Revenue Vehicle Hours	61,403	62,523	Municipal Operating Contribution / Capita	\$38.83	\$32.49
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.90	\$0.78
Total Vehicle Hours	61,403	62,523			
Operator Paid Hours	90,203	88,241	AVERAGE FARE		
Mechanic Paid Hours *			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.18	\$1.27
Total Employee Paid Hours *	95,923	93,961			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.09	\$2.05
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$71.45	\$68.04
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	2,101,212	2,070,743	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	42.88	42.26
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	34.22	33.12
Transportation Operations Expenses	\$2,246,380	\$2,233,617	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$516,531	\$492,176	Rev. Veh. Hrs. / Capita	1.25	1.28
Vehicle Maintenance Expenses	\$1,397,160	\$1,297,272			
Plant Maintenance Expenses	\$28,320	\$10,035	AVERAGE SPEED		
General/Administration Expenses	\$199,030	\$220,834	Rev. Veh. Kms. / Rev. Veh. Hr.	22.54	22.57
TOTAL DIRECT OPERATING EXPENSES	\$4,387,421	\$4,253,934			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$4,418,343	\$4,284,546	Tot. Veh. Kms. / Active Vehicle	49,425	50,402
REGULAR SERV. PASS. REVENUES	\$2,489,700	\$2,621,930			
TOTAL OPERATING REVENUES	\$2,494,367	\$2,639,690	LABOUR PRODUCTIVITY		
Total Revenues	\$2,515,611	\$2,692,512	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.68	0.71
NET DIRECT OPERATING COST	\$1,893,054	\$1,614,244	TOP WAGE RATES		
NET OPERATING COST	\$1,902,732	\$1,592,034	Operators		
Federal Operating Contribution			Mechanics	\$16.53	\$17.37
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$259,658	Notes:		
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$259,658	* North Bay Transit contracted out vehicle maintenance services; therefore Total Employee Paid Hours does not include Mechanic Paid Hours in either year.		
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

OAKVILLE

Transit Contact: Mr. Eric Pilon
Director of Transit Services

Statistical Contact: Ms. Joanne Phoenix
Planner / Project Coordinator

Tel: (905) 845-6601 x3504 Fax: (905) 338-4166
E-mail: jphoenix@oakville.ca

SYSTEM HIGHLIGHTS:

- System established: 05/09/1972
- Adult Cash Fare: \$2.00
- Serves: Town of Oakville
- Ridership - Revenue Passengers: 2,120,868
- Boardings (including transfers): 2,597,909
- Municipal Population: 144,738
- Service Area Population: 144,738
- Service area size: 76.50 square kilometres
- Total Operating Revenues: \$3,379,916
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$7,302,909
- Active Vehicles include: 62
 - Standard Buses 59
 - Articulated Buses
 - Trolley Buses
 - Community Buses 3
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:00 - 23:30
Tuesday	06:00 - 23:30
Wednesday	06:00 - 23:30
Thursday	06:00 - 23:30
Friday	06:00 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 40.32%
- Percentage of accessible transit fleet: 40.32%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	82	6
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)	6	
Other Vehicle Maintenance	7	
Plant Maintenance		
General and Administration	6	
TOTAL EMPLOYEES	106	6
- Number of Fixed Routes: 27
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	1,607,654 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: CAW 1256 (Operators)
CAW 1256 (Mechanics)
CUPE 1329 / CUPE 136 (Admin. Staff / Supervisor)

OAKVILLE**OAKVILLE TRANSIT****FARES**

	UNIT	MONTHLY	CRITERIA
Effective Date: 12/04/1999	CASH	PRICE	PASS
Adults	\$2.00	\$1.60	\$58.00
Children	\$2.00		19-64 years
Students	\$2.00	\$1.35	0-5 years
Seniors	\$2.00	\$1.10	6-18 years
Other: GO riders	\$0.50		65 years and over
		\$20.00	

VEHICLES (2002)

	ACTIVE	AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.
Standard Motor Buses	22	37	4.36	16.86			
Articulated Motor Buses							
Trolley Buses							
Small/Community Buses	3		13.67				
Double-Decker Motor Buses							
Light Rail Vehicles							
Heavy Rail Vehicles							
Commuter Rail Vehicles							
Other:							
TOTAL ACTIVE VEHICLES	25	37	-	-			

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		62
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		62
TOTAL LOW-FLOOR BUSES (30'-60')		22

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	2,748,590	2,423,359			
Total Vehicle Kilometres	2,748,590	2,657,778			
Revenue Vehicle Hours	112,840	113,608	FINANCIAL PERFORMANCE		
Auxiliary Revenue Vehicle Hours			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	45%	46%
Total Vehicle Hours	133,157	138,831	Municipal Operating Contribution / Capita	\$30.83	\$27.10
Operator Paid Hours	184,341	170,700	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.96	\$1.85
Mechanic Paid Hours	12,874	13,562			
Total Employee Paid Hours	236,319	225,760	AVERAGE FARE		
Adult Passenger Trips	1,063,513	1,080,544	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.50	\$1.47
Concession Fare Trips	1,064,844	1,040,324			
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.57	\$3.44
Student Passenger Trips	243,200	251,265			
Senior Passenger Trips	132,200	157,729	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	2,128,357	2,120,868	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$57.12	\$52.60
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips		9,277	SERVICE UTILIZATION		
Transportation Operations Expenses	\$4,576,210	\$4,411,621	Reg. Serv. Pass. / Capita	15.77	14.65
Fuel/Energy Exp. for Vehicles	\$922,149	\$844,716	Reg. Serv. Pass. / Rev. Veh. Hr.	18.86	18.67
Vehicle Maintenance Expenses	\$1,522,782	\$1,554,349			
Plant Maintenance Expenses	\$188,984	\$202,082	AVERAGE SPEED		
General/Administration Expenses	\$396,226	\$290,141	Rev. Veh. Kms. / Rev. Veh. Hr.	24.36	21.33
TOTAL DIRECT OPERATING EXPENSES	\$7,606,351	\$7,302,909			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$7,606,351	\$7,302,909	Tot. Veh. Kms. / Active Vehicle	45,810	42,867
REGULAR SERV. PASS. REVENUES	\$3,188,006	\$3,125,285			
TOTAL OPERATING REVENUES	\$3,444,767	\$3,379,916	LABOUR PRODUCTIVITY		
Total Revenues	\$3,444,767	\$3,379,916	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.61	0.67
NET DIRECT OPERATING COST	\$4,161,584	\$3,922,993	TOP WAGE RATES		
NET OPERATING COST	\$4,161,584	\$3,922,993	Operators	\$18.54	\$19.10
Federal Operating Contribution			Mechanics	\$23.32	\$24.02
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$1,920,000	\$1,800,000			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$1,920,000	\$1,800,000			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

ORANGEVILLE

Transit Contact: Ms. Marilyn Forestell
(Laidlaw Transit)

Statistical Contact: Mr. John Hasselbacher
Public Works Technologist
Tel: (519) 941-0440 x292 Fax: (519) 941-5303
E-mail: jhasselbacher@town.orangeville.on.ca

SYSTEM HIGHLIGHTS:

- System established: 02/12/1991
- Adult Cash Fare: \$2.00
- Serves: Town of Orangeville
- Ridership - Revenue Passengers: 38,643
- Boardings (including transfers): 38,643
- Municipal Population: 26,288
- Service Area Population: 26,288
- Service area size: 14.00 square kilometres
- Total Operating Revenues: \$65,338
- Service provided by: Municipal Department, under contract with Laidlaw Transit Ltd.
- Total Direct Operating Expenses: \$273,669
- Active Vehicles include: 3
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses 3
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	07:20 - 18:20
Tuesday	07:20 - 18:20
Wednesday	07:20 - 18:20
Thursday	07:20 - 18:20
Friday	07:20 - 18:20
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Employees Statistics: FULL-TIME PART-TIME

Operators	2
Other Transportation Operations	
Mechanics (Vehicle Maintenance)	
Other Vehicle Maintenance	
Plant Maintenance	
General and Administration	
TOTAL EMPLOYEES	2
- Number of Fixed Routes: 5
- Number of Accessible Routes: 5
- Energy Consumption:

Diesel	49,100 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: Non-Union (Operators)
Non-Union (Mechanics)

ORANGEVILLE

**FARES**

Effective Date:	01/06/2000	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults		\$2.00		\$1.70	
Children		Free			Under 5 years
Students		\$1.50		\$1.30	5-18 years
Seniors		\$1.50		\$1.30	

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Non-Acc.
Standard Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small/Community Buses	3	2.33	2	2
Double-Decker Motor Buses				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL ACTIVE VEHICLES	3	-	2	2

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		3
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		3

TOTAL LOW-FLOOR BUSES

(30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	168,000	168,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	168,000	168,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	24%	24%
Revenue Vehicle Hours	6,520	6,656	Municipal Operating Contribution / Capita	\$8.26	\$7.92
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.22	\$5.39
Total Vehicle Hours	6,520	6,656			
Operator Paid Hours		7,974	AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.49	\$1.55
Total Employee Paid Hours		7,974			
Adult Passenger Trips		19,500	COST EFFECTIVENESS		
Concession Fare Trips		19,143	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.83	\$7.08
Concession Fare Trips Detail:					
Child Passenger Trips		3,243	COST EFFICIENCY		
Student Passenger Trips		7,650	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$41.89	\$41.12
Senior Passenger Trips		8,250			
REGULAR SERVICE PASSENGER TRIPS	40,000	38,643	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	1.58	1.47
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	6.13	5.81
Transportation Operations Expenses	\$178,700	\$210,120	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.26	0.25
Vehicle Maintenance Expenses	\$83,801	\$42,145			
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses	\$10,648	\$21,404	Rev. Veh. Kms. / Rev. Veh. Hr.	25.77	25.24
TOTAL DIRECT OPERATING EXPENSES	\$273,149	\$273,669			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$273,149	\$273,669	Tot. Veh. Kms. / Active Vehicle	42,000	56,000
REGULAR SERV. PASS. REVENUES	\$59,679	\$59,993	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$64,509	\$65,338	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.83
Total Revenues	\$64,509	\$65,338			
NET DIRECT OPERATING COST	\$208,640	\$208,331	TOP WAGE RATES		
NET OPERATING COST	\$208,640	\$208,331	Operators	\$25.51	\$30.00
Federal Operating Contribution			Mechanics	\$50.00	\$55.00
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$161,200	\$83,598			
Total Capital Disposals		\$1,500			
TOTAL CAPITAL FUNDING	\$159,700	\$85,000			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution		\$35,000			
Other Capital Contributions		\$50,000			

ORILLIA

Transit Contact: Mr. Mike Cox
Director of Property Services

SYSTEM HIGHLIGHTS:

- System established: 1975
- Serves: City of Orillia
- Municipal Population: 27,000
- Service Area Population: 27,000
- Service area size: 28.60 square kilometres
- Service provided by: Municipal Department, under contract with Penetang-Midland Coach Lines Ltd.
- Hours of Service:

Monday	06:15 - 18:15
Tuesday	06:15 - 18:15
Wednesday	06:15 - 18:15
Thursday	06:15 - 18:15
Friday	06:15 - 18:15
Saturday	08:45 - 17:45
Sunday	N/A
Holidays	N/A
- Employees Statistics: FULL-TIME PART-TIME

Operators
Other Transportation Operations
Mechanics (Vehicle Maintenance)
Other Vehicle Maintenance
Plant Maintenance
General and Administration
TOTAL EMPLOYEES
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

Statistical Contact: Ms. Julia Hutchings
Administrative Assistant
Tel: (705) 325-8434 Fax: (705) 325-5178
E-mail: jhutchings@city.orillia.on.ca

- | | |
|---|-----------|
| • Adult Cash Fare: | \$1.50 |
| • Ridership - Revenue Passengers: | 245,642 |
| - Boardings (including transfers): | 245,642 |
| • Total Operating Revenues: | \$300,171 |
| • Total Direct Operating Expenses: | \$703,589 |
| • Active Vehicles include: | 6 |
| Standard Buses | 6 |
| Articulated Buses | |
| Trolley Buses | |
| Community Buses | |
| Double-Decker Buses | |
| Light Rail Vehicles | |
| Heavy Rail Vehicles | |
| Commuter Rail Vehicles | |
| • Percentage of accessible bus fleet: | 16.67 % |
| • Percentage of accessible transit fleet: | 16.67 % |
| • Number of Fixed Routes: | 4 |
| • Number of Accessible Routes: | 4 |
| • Energy Consumption: | |
| Diesel | |
| Bio-Diesel / E-Diesel | |
| Gasoline | |
| Natural Gas | |
| Electricity | |

ORILLIA

FARES

	UNIT	MONTHLY	CRITERIA
Effective Date: 07/05/2001	CASH	PRICE	PASS
Adults	\$1.50	\$1.38	
Children	\$1.25	\$1.15	
Students	\$1.25	\$1.15	With student card
Seniors	\$1.25	\$1.15	

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES		Gasoline	Low Sulphur Diesel	Ultra Low Sulphur Diesel	Bio-Diesel/E-Diesel	Natural Gas	Electric Propulsion	Battery Powered	Fuel Cell	Hybrid	Other	TOTAL ACTIVE BUSES	(30'-60')	6
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Gasoline	Low Sulphur Diesel	Ultra Low Sulphur Diesel	Bio-Diesel/E-Diesel	Natural Gas	Electric Propulsion	Battery Powered	Fuel Cell	Hybrid	Other					
Standard Motor Buses	1	5	9.00	14.00	1	4	1	3															
Articulated Motor Buses																							
Trolley Buses																							
Small/Community Buses																							
Double-Decker Motor Buses																							
Light Rail Vehicles																							
Heavy Rail Vehicles																							
Commuter Rail Vehicles																							
Other:																							
TOTAL ACTIVE VEHICLES	1	5	-	-	1	4	1	3															
NUMBER OF STORED BUSES	1																						
NUMBER OF STORED RAIL VEHICLES																							
TOTAL LOW-FLOOR BUSES (30'-60')																							

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	400,530	417,690	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	400,530	417,690	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	40%	43%
Revenue Vehicle Hours	13,351	13,923	Municipal Operating Contribution / Capita	\$14.73	\$14.94
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.08	\$1.64
Total Vehicle Hours	13,351	13,923			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.25	\$1.08
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.44	\$2.86
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$49.40	\$50.53
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	191,580	245,642	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	7.10	9.10
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	14.35	17.64
Transportation Operations Expenses	\$618,444	\$665,121	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.49	0.52
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses	\$41,040	\$38,468	Rev. Veh. Kms. / Rev. Veh. Hr.	30.00	30.00
TOTAL DIRECT OPERATING EXPENSES	\$659,484	\$703,589			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$659,484	\$703,589	Tot. Veh. Kms. / Active Vehicle	66,755	69,615
REGULAR SERV. PASS. REVENUES	\$240,263	\$266,171			
TOTAL OPERATING REVENUES	\$261,763	\$300,171	LABOUR PRODUCTIVITY		
Total Revenues	\$261,763	\$300,171	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$397,721	\$403,418	TOP WAGE RATES		
NET OPERATING COST	\$397,721	\$403,418	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

OSHAWA

Transit Contact: Mr. Bob Goody
General Manager

Statistical Contact: Mr. Peter Blanchard

Tel: (905) 725-7351 x204 Fax: (905) 579-1050
E-mail: pbblanchard@city.oshawa.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1960
- Serves: City of Oshawa
- Municipal Population: 146,000
- Service Area Population: 146,000
- Service area size: 90.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	05:40 - 00:55
Tuesday	05:40 - 00:55
Wednesday	05:40 - 00:55
Thursday	05:40 - 00:55
Friday	05:40 - 00:55
Saturday	06:25 - 00:55
Sunday	09:55 - 21:55
Holidays	09:55 - 21:55
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	72	
Other Transportation Operations	7	
Mechanics (Vehicle Maintenance)	11	
Other Vehicle Maintenance	8	
Plant Maintenance	1	
General and Administration	4	
TOTAL EMPLOYEES	103	
- Union Affiliations: CAW 222 (Operators)
CAW 222 (Mechanics)

- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,897,780
- Boardings (including transfers): 3,369,674
- Total Operating Revenues: \$4,781,621
- Total Direct Operating Expenses: \$8,942,752
- Active Vehicles include: 40

Standard Buses	40
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 5.00%
- Percentage of accessible transit fleet: 5.00%
- Number of Fixed Routes: 15
- Number of Accessible Routes:
- Energy Consumption:

Diesel	1,539,849 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

REMARKS:

- First low floor buses arrived - 2 in January and 8 in December 2002.
- * An operating agreement was signed with the Municipality of Clarington for the provision of transit service in the town of Bowanville, effect August 2002.
- * Special events increased in 2002. Most noteworthy was World Youth Day.
- * Reorganization of staff in Maintenance and Operations took place in January 2002.
- * Three studies were initiated (OTC Operation Review, Region of Durham RTTF Study, and GO Smart Card), which will impact 2003 service and operations.

OSHAWA**FARES**

Effective Date: 01/12/2002	CASH	UNIT	MONTHLY	OTHER Restricted Pass	CRITERIA
Adults	\$2.00	\$1.90	\$70.00		
Children	\$1.25	\$1.19	\$42.00		2-13 years
Students	\$1.75	\$1.68	\$62.00	\$38.50	Secondary School & Durham College
Seniors	\$1.25	\$1.19	\$42.00		65 years and over
Other: GO Connection	\$0.50		\$20.00		

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	2	38	1.00	12.68	2	29	2	20
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses								
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	2	38	-	-	2	29	2	20

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		40
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	40	
TOTAL LOW-FLOOR BUSES (30'-60')	2	

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	2,236,288	2,352,976	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,509,165	2,442,869	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	56%	53%
Revenue Vehicle Hours	102,854	107,654	Municipal Operating Contribution / Capita	\$25.08	\$25.27
Auxiliary Revenue Vehicle Hours	3,550	907	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.32	\$1.44
Total Vehicle Hours *	106,404	108,561			
Operator Paid Hours	149,967	154,440	AVERAGE FARE		
Mechanic Paid Hours	23,746	22,880	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.59	\$1.59
Total Employee Paid Hours	226,186	218,556			
Adult Passenger Trips	1,475,810	1,439,012	COST EFFECTIVENESS		
Concession Fare Trips	1,470,495	1,458,768	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.99	\$3.09
Concession Fare Trips Detail:					
Child Passenger Trips	114,728	109,964	COST EFFICIENCY		
Student Passenger Trips	1,168,580	1,107,210	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$82.69	\$82.38
Senior Passenger Trips	187,187	179,415			
REGULAR SERVICE PASSENGER TRIPS	2,946,305	2,897,780	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	20.18	19.85
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	28.65	26.92
Transportation Operations Expenses	\$4,703,484	\$4,684,248	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$896,946	\$837,852	Rev. Veh. Hrs. / Capita	0.70	0.74
Vehicle Maintenance Expenses	\$2,057,155	\$2,044,573			
Plant Maintenance Expenses	\$295,906	\$446,098	AVERAGE SPEED		
General/Administration Expenses	\$844,718	\$929,981	Rev. Veh. Kms. / Rev. Veh. Hr.	21.74	21.86
TOTAL DIRECT OPERATING EXPENSES	\$8,798,209	\$8,942,752			
Debt Service Payment	\$144,703	\$144,590	VEHICLE UTILIZATION		
Total Operating Expenses	\$8,942,912	\$9,087,342	Tot. Veh. Kms. / Active Vehicle	64,338	61,072
REGULAR SERV. PASS. REVENUES	\$4,691,914	\$4,599,180			
TOTAL OPERATING REVENUES	\$4,897,914	\$4,781,621	LABOUR PRODUCTIVITY		
Total Revenues	\$5,281,326	\$5,253,503	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.70
NET DIRECT OPERATING COST	\$3,900,295	\$4,161,131	TOP WAGE RATES		
NET OPERATING COST	\$3,661,586	\$3,833,839	Operators	\$21.49	\$21.49
Federal Operating Contribution			Mechanics	\$25.93	\$26.43
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution			* Total Vehicle Hours does not include deadheading in both years.		
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

OTTAWA-CARLETON

Transit Contact: Mr. G. Diamond
Director of Transit

Statistical Contact: Mr. Jim English
Financial Support Unit Account Manager
Tel: (613) 842-3636 x2255 Fax: (613) 230-8425
E-mail: jim.english@ottawa.ca

SYSTEM HIGHLIGHTS:

- System established: 01/08/1972
- Adult Cash Fare: \$2.50
- Serves: City of Ottawa
- Ridership - Revenue Passengers: 86,761,150
- Boardings (including transfers): 120,167,046
- Municipal Population: 822,600
- Service Area Population: 723,800
- Service area size: 397.00 square kilometres
- Total Operating Revenues: \$104,619,056
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$176,395,884
- Active Vehicles include: 915

Standard Buses	742
Articulated Buses	171
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
Other: vans	2
- Hours of Service:

Monday	04:00 - 02:30
Tuesday	04:00 - 02:30
Wednesday	04:00 - 02:30
Thursday	04:00 - 02:30
Friday	04:00 - 02:30
Saturday	07:00 - 02:30
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Percentage of accessible bus fleet: 35.16%
- Percentage of accessible transit fleet: 35.08%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	1,402	
Other Transportation Operations	95	4
Mechanics (Vehicle Maintenance)	153	
Other Vehicle Maintenance	268	11
Plant Maintenance	136	33
General and Administration	153	43
TOTAL EMPLOYEES	2,207	91
- Number of Fixed Routes: 247
- Number of Accessible Routes: 25
- Energy Consumption:

Diesel	34,848,621 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: ATU 279 (Operators)
ATU 279 (Mechanics)
CUPE 5500 (Supervisors and Security)

REMARKS:

- The City of Ottawa introduced its first light rail transit service as a pilot project in the fall of 2001. A diesel light rail transit service, O-Train, was put in place over a leased Canadian Pacific branch. The pilot project is the first step toward city-wide light rail transit. The results will help determine whether larger-scale implementation of light rail transit will occur. The data for O-Train has not been reported on this report.

OTTAWA-CARLETON

FARES		UNIT	MONTHLY	OTHER		CRITERIA	
Effective Date:	01/07/2002			CASH	PRICE	PASS	Unipass - valid all routes, times Express - Cash \$3.50, Ticket \$2.55 6 years and over; under 6 years - free
Adults	\$2.50	\$1.70	\$60.50	\$74.50			
Children	\$1.25	\$0.85					
Students	\$2.50	\$1.70	\$49.75	\$58.75			
Seniors	\$2.50	\$1.70		\$25.50			65 years and over Transpass (\$478), Unipass (\$564)
Other: University/College							
VEHICLES (2002)		ACTIVE	Avg. Age	PEAK (Est.)		BASE (Est.)	ACTIVE BUSES BY FUEL TYPES
Standard Motor Buses		Access.	Non-Acc.	Access.	Non-Acc.	Access.	Gasoline
Articulated Motor Buses	160	582	3.25	13.90	134	487	Low Sulphur Diesel
Trolley Buses	161	10	0.40	15.20	135	8	Ultra Low Sulphur Diesel
Small/Community Buses							Bio-Diesel/E-Diesel
Double-Decker Motor Buses							Natural Gas
Light Rail Vehicles							Electric Propulsion
Heavy Rail Vehicles							Battery Powered
Commuter Rail Vehicles							Fuel Cell
Other: vans		2		4.50			Hybrid
TOTAL ACTIVE VEHICLES	321	594	-	-	269	495	TOTAL ACTIVE BUSES
NUMBER OF STORED BUSES		74					913
NUMBER OF STORED RAIL VEHICLES							
OPERATING DATA		2001	2002	PERFORMANCE INDICATORS		2001	2002
Revenue Vehicle Kilometres		42,956,320	43,183,612	FINANCIAL PERFORMANCE			
Total Vehicle Kilometres		52,453,540	53,029,971	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	57 %	59 %	
Revenue Vehicle Hours		1,659,488	1,679,559	Municipal Operating Contribution / Capita	\$149.55	\$153.44	
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.89	\$0.83	
Total Vehicle Hours		2,228,024	2,249,958	AVERAGE FARE			
Operator Paid Hours		3,044,675	3,123,656	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.14	\$1.15	
Mechanic Paid Hours		462,702	362,763	COST EFFECTIVENESS			
Total Employee Paid Hours		4,976,364	4,943,614	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.07	\$2.03	
Adult Passenger Trips				COST EFFICIENCY			
Concession Fare Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$78.89	\$78.45	
Concession Fare Trips Detail:				SERVICE UTILIZATION			
Child Passenger Trips				Reg. Serv. Pass. / Capita	119.45	119.87	
Student Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	51.06	51.66	
Senior Passenger Trips				AMOUNT OF SERVICE			
REGULAR SERVICE PASSENGER TRIPS		84,735,456	86,761,150	Rev. Veh. Hrs. / Capita	2.34	2.32	
Regular Service Passenger Kms		747,366,722	765,233,343	AVERAGE SPEED			
Auxiliary Serv. Pass. Trips		65,600	65,600	Rev. Veh. Kms. / Rev. Veh. Hr.	25.89	25.71	
Transportation Operations Expenses		\$85,512,447	\$85,940,554	VEHICLE UTILIZATION			
Fuel/Energy Exp. for Vehicles		\$17,454,558	\$17,099,187	Tot. Veh. Kms. / Active Vehicle	56,402	57,956	
Vehicle Maintenance Expenses		\$37,164,262	\$39,662,379	LABOUR PRODUCTIVITY			
Plant Maintenance Expenses		\$18,131,684	\$18,403,667	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.55	0.54	
General/Administration Expenses		\$17,385,118	\$15,290,097	TOP WAGE RATES			
TOTAL DIRECT OPERATING EXPENSES		\$175,648,069	\$176,395,884	Operators	\$20.29	\$20.29	
Debt Service Payment				Mechanics	\$24.03	\$24.03	
Total Operating Expenses		\$214,964,393	\$215,675,430	Footnote: Tot. Dir. & Aux. Op. Exp. for 2002 was \$176,518,480			
REGULAR SERV. PASS. REVENUES		\$96,377,647	\$100,204,444	Footnote: Tot. Dir. & Aux. Op. Exp. for 2001 was \$175,770,665			
TOTAL OPERATING REVENUES		\$100,122,487	\$104,619,056				
Total Revenues		\$101,217,795	\$104,619,056				
NET DIRECT OPERATING COST		\$75,525,582	\$71,776,828				
NET OPERATING COST		\$113,746,598	\$111,056,374				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$106,094,281	\$111,056,374				
Other Operating Contributions		\$5,773,863					
Provincial Debt Service Contribution							
Municipal Debt Service Contribution		\$1,878,454					
TOTAL CAPITAL EXPENDITURES		\$44,382,606	\$90,529,011				
Total Capital Disposals							
TOTAL CAPITAL FUNDING		\$44,382,606	\$90,529,011				
Federal Capital Contribution							
Provincial Capital Contribution			\$12,869,717				
Municipal Capital Contribution		\$44,382,606	\$77,659,294				
Other Capital Contributions							

Footnote: Tot. Dir. & Aux. Op. Exp. for 2002 was \$176,518,480
Tot. Dir. & Aux. Op. Exp. for 2001 was \$175,770,665

OWEN SOUND

Transit Contact: Mr. John MacKay
Director of Operations

Statistical Contact: Ms. Lois O'Neill
Operations Administrative Assistant

Tel: (519) 376-1440 Fax: (519) 371-0511
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1930
- Adult Cash Fare: \$2.00
- Serves: City of Owen Sound
- Ridership - Revenue Passengers: 168,000
- Boardings (including transfers): 235,200
- Municipal Population: 21,000
- Service Area Population: 21,000
- Service area size: 23.70 square kilometres
- Total Operating Revenues: \$266,007
- Service provided by: Municipal Department, under contract with Thomas Norris Limited
- Total Direct Operating Expenses: \$709,198
- Active Vehicles include: 5
 - Standard Buses 5
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:30 - 19:00
Tuesday	06:30 - 19:00
Wednesday	06:30 - 19:00
Thursday	06:30 - 19:00
Friday	06:30 - 19:00
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Employees Statistics: FULL-TIME PART-TIME

Operators	9	1
Other Transportation Operations	3	1
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance	1	
General and Administration		2
TOTAL EMPLOYEES	13	4
- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	117,717 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: Non-Union (Operators)
Non-Union (Mechanics)

OWEN SOUND

FARES

	UNIT	MONTHLY	CRITERIA
Effective Date: 15/04/2002	CASH	PASS	
Adults	\$2.00	\$49.80	
Children	Free		1-5 years
Students	\$1.25	\$25.00	
Seniors	\$2.00	\$35.00	
Other: Elementary	\$2.00	\$20.00	

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Non-Acc.	ACTIVE BUSES BY FUEL TYPES
Standard Motor Buses	5	4.00		4	Gasoline
Articulated Motor Buses					Low Sulphur Diesel
Trolley Buses					Ultra Low Sulphur Diesel
Small/Community Buses					Bio-Diesel/E-Diesel
Double-Decker Motor Buses					Natural Gas
Light Rail Vehicles					Electric Propulsion
Heavy Rail Vehicles					Battery Powered
Commuter Rail Vehicles					Fuel Cell
Other:					Hybrid
TOTAL ACTIVE VEHICLES	5	-	-	4	Other
					TOTAL ACTIVE BUSES
					TOTAL LOW-FLOOR BUSES
					(30'-60')

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	300,000	300,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	301,200	326,000	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	28%	38%
Revenue Vehicle Hours	12,500	12,998	Municipal Operating Contribution / Capita	\$20.73	\$21.42
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.16	\$2.64
Total Vehicle Hours	13,020	13,248			
Operator Paid Hours	24,960	15,796	AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.22	\$1.21
Total Employee Paid Hours	25,740	31,994			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.38	\$4.22
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.50	\$53.53
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	150,000	168,000	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	7.14	8.00
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	12.00	12.93
Transportation Operations Expenses	\$330,288	\$380,996	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$62,936	\$66,905	Rev. Veh. Hrs. / Capita	0.60	0.62
Vehicle Maintenance Expenses	\$84,112	\$86,812			
Plant Maintenance Expenses	\$109,046	\$120,955	AVERAGE SPEED		
General/Administration Expenses	\$71,155	\$53,530	Rev. Veh. Kms. / Rev. Veh. Hr.	24.00	23.08
TOTAL DIRECT OPERATING EXPENSES	\$657,537	\$709,198			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$697,537	\$735,898	Tot. Veh. Kms. / Active Vehicle	60,240	65,200
REGULAR SERV. PASS. REVENUES	\$182,572	\$203,296			
TOTAL OPERATING REVENUES	\$183,417	\$266,007	LABOUR PRODUCTIVITY		
Total Revenues	\$232,288	\$286,007	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.50	0.82
NET DIRECT OPERATING COST	\$474,120	\$443,191	TOP WAGE RATES		
NET OPERATING COST	\$465,249	\$449,891	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

5

5

2002

38%

\$21.42

\$2.64

\$4.22

\$4.22

8.00

12.93

0.62

23.08

65,200

0.82

\$11.50

PETERBOROUGH

Transit Contact: Mr. J.N. Kimble
Manager of Transportation

Statistical Contact: Mr. J.N. Kimble
Manager of Transportation

Tel: (705) 742-7777 x2895 Fax: (705) 742-3741
E-mail: jkimble@city.peterborough.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Adult Cash Fare: \$1.75
- Serves: City of Peterborough
- Ridership - Revenue Passengers: 2,089,700
- Boardings (including transfers): 2,246,428
- Municipal Population: 74,000
- Service Area Population: 74,000
- Service area size: 62.50 square kilometres
- Total Operating Revenues: \$2,444,100
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$4,345,400
- Active Vehicles include: 34
 - Standard Buses 34
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:15 - 23:15
Tuesday	06:15 - 23:15
Wednesday	06:15 - 23:15
Thursday	06:15 - 23:15
Friday	06:15 - 23:15
Saturday	07:15 - 22:15
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 41.18%
- Percentage of accessible transit fleet: 41.18%
- Employees Statistics: FULL-TIME PART-TIME

Operators	37	8
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance	3	1
Plant Maintenance		
General and Administration	1	9
TOTAL EMPLOYEES	46	18
- Number of Fixed Routes: 13
- Number of Accessible Routes: 3
- Energy Consumption:

Diesel	779,600 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: ATU 1320 (Operators)
CUPE 504 (Mechanics)
CUPE 126 (Office)

PETERBOROUGH



City of
Peterborough

FARES

Effective Date: 01/01/1998	CASH	UNIT PRICE	MONTHLY PASS	OTHER		CRITERIA
				Other Passes		
Adults	\$1.75		\$64.00			
Children	\$1.25		\$30.00			12 years and under
Students	\$1.40		\$45.00			Secondary
Seniors	\$1.25		\$30.00	\$180/annual		Over 65 years
Other: Trans-Cab	\$2.25					

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	14	20	9.00	23.00	11	15	8	10	
Articulated Motor Buses									
Trolley Buses									
Small/Community Buses									
Double-Decker Motor Buses									
Light Rail Vehicles									
Heavy Rail Vehicles									
Commuter Rail Vehicles									
Other:									
TOTAL ACTIVE VEHICLES	14	20	-	-	11	15	8	10	
NUMBER OF STORED BUSES									
NUMBER OF STORED RAIL VEHICLES									

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		
Ultra Low Sulphur Diesel		34
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		34
NUMBER OF STORED BUSES		
(30'-60')		7

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	1,329,300	1,312,900	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,370,400	1,353,500	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	55 %	56 %
Revenue Vehicle Hours	64,200	65,100	Municipal Operating Contribution / Capita	\$26.16	\$25.95
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.94	\$0.91
Total Vehicle Hours	66,200	67,100			
Operator Paid Hours	93,250	93,250	AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.12	\$1.15
Total Employee Paid Hours	109,640	218,830			
Adult Passenger Trips	882,600	861,000	COST EFFECTIVENESS		
Concession Fare Trips	1,169,000	1,228,700	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.07	\$2.08
Concession Fare Trips Detail:					
Child Passenger Trips	45,100	46,500	COST EFFICIENCY		
Student Passenger Trips	177,300	186,100	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$64.55	\$65.04
Senior Passenger Trips	253,300	250,000			
REGULAR SERVICE PASSENGER TRIPS	2,051,600	2,089,700	SERVICE UTILIZATION		
Regular Service Passenger Kms	8,821,900	8,985,700	Reg. Serv. Pass. / Capita	27.72	28.24
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	31.96	32.10
Transportation Operations Expenses	\$2,441,700	\$2,443,000	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$450,700	\$443,800	Rev. Veh. Hrs. / Capita	0.87	0.88
Vehicle Maintenance Expenses	\$666,900	\$696,500			
Plant Maintenance Expenses	\$515,000	\$566,900	AVERAGE SPEED		
General/Administration Expenses	\$182,200	\$195,200	Rev. Veh. Kms. / Rev. Veh. Hr.	20.71	20.17
TOTAL DIRECT OPERATING EXPENSES	\$4,256,500	\$4,345,400			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$4,273,000	\$4,364,300	Tot. Veh. Kms. / Active Vehicle	42,825	39,809
REGULAR SERV. PASS. REVENUES	\$2,307,500	\$2,408,800			
TOTAL OPERATING REVENUES	\$2,337,100	\$2,444,100	LABOUR PRODUCTIVITY		
Total Revenues	\$2,337,100	\$2,444,100	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.69	0.70
NET DIRECT OPERATING COST	\$1,919,400	\$1,901,300	TOP WAGE RATES		
NET OPERATING COST	\$1,935,900	\$1,920,200	Operators	\$17.52	\$18.05
Federal Operating Contribution			Mechanics	\$20.84	\$22.64
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$510,100			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$510,100			
Federal Capital Contribution					
Provincial Capital Contribution		\$14,800			
Municipal Capital Contribution		\$495,300	Footnote: Tot. Dir. & Aux. Op. Exp. for 2002 was \$4,364,300		
Other Capital Contributions			Tot. Dir. & Aux. Op. Exp. for 2001 was \$4,273,000		

PORT HOPE

Transit Contact: Mr. John MacKay
Engineer

Statistical Contact: Ms. Barbara Spry
Treasurer

Tel: (905) 885-4544
E-mail: N/A

Fax: (905) 885-1807

SYSTEM HIGHLIGHTS:

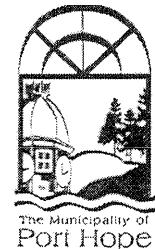
- System established: 14/04/1969
- Serves: Port Hope
- Municipal Population: 15,000
- Service Area Population: 12,500
- Service area size: 13.10 square kilometres
- Service provided by: Municipal Department, under contract with Trentway Wagar
- Hours of Service:

Monday	08:00 - 17:30
Tuesday	08:00 - 17:30
Wednesday	08:00 - 17:30
Thursday	08:00 - 17:30
Friday	08:00 - 17:30
Saturday	08:00 - 17:30
Sunday	N/A
Holidays	N/A
- Employees Statistics:

Operators	FULL-TIME	PART-TIME
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 29,000
- Boardings (including transfers): 29,000
- Total Operating Revenues: \$42,778
- Total Direct Operating Expenses: \$156,659
- Active Vehicles include:
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes:
- Number of Accessible Routes:
- Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity

PORT HOPE

**FARES**

	CASH	UNIT	MONTHLY
		PRICE	PASS
Effective Date: 01/01/1999			
Adults	\$1.50	\$1.50	
Children	\$1.00	\$1.00	
Students	\$1.00	\$1.00	
Seniors	\$1.00	\$1.00	

VEHICLES (2002)

	ACTIVE Access.	AVG. AGE Non-Acc.	PEAK (Est.) Access.	BASE (Est.) Non-Acc.
Standard Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small/Community Buses				
Double-Decker Motor Buses				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL ACTIVE VEHICLES	-	-	-	-
NUMBER OF STORED BUSES				
NUMBER OF STORED RAIL VEHICLES				

ACTIVE BUSES BY FUEL TYPES

Gasoline	
Low Sulphur Diesel	
Ultra Low Sulphur Diesel	
Bio-Diesel/E-Diesel	
Natural Gas	
Electric Propulsion	
Battery Powered	
Fuel Cell	
Hybrid	
Other	
TOTAL ACTIVE BUSES	
TOTAL LOW-FLOOR BUSES (30'-60')	

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	26%	27%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$8.96	\$9.11
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.93
Total Vehicle Hours			AVERAGE FARE		
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.48
Mechanic Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.40
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips					
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	29,000		SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita		2.32
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		
Transportation Operations Expenses	\$140,238	\$145,891	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$4,032	\$3,364	AVERAGE SPEED		
General/Administration Expenses	\$7,408	\$7,404	Rev. Veh. Kms. / Rev. Veh. Hr.		
TOTAL DIRECT OPERATING EXPENSES	\$151,678	\$156,659			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$151,678	\$156,659	Tot. Veh. Kms. / Active Vehicle		
REGULAR SERV. PASS. REVENUES	\$39,676	\$42,778	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$39,676	\$42,778	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$39,676	\$42,778			
NET DIRECT OPERATING COST	\$112,002	\$113,881	TOP WAGE RATES		
NET OPERATING COST	\$112,002	\$113,881	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

SARNIA

Transit Contact: Mr. Jim Stevens
Director of Transit

Statistical Contact: Ms. Gwen Nixon
Accounts Clerk

Tel: (519) 336-3271 Fax: (519) 336-3361
E-mail: jstevens@city.sarnia.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/04/1974
- Adult Cash Fare: \$2.00
- Serves: Sarnia, Point Edward
- Ridership - Revenue Passengers: 929,014
- Boardings (including transfers): 1,016,030
- Municipal Population: 75,300
- Service Area Population: 75,300
- Service area size: 167.25 square kilometres
- Total Operating Revenues: \$1,241,054
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$3,374,909
- Active Vehicles include: 24
 - Standard Buses 19
 - Articulated Buses
 - Trolley Buses
 - Community Buses 5
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:30 - 22:45
Tuesday	06:30 - 22:45
Wednesday	06:30 - 22:45
Thursday	06:30 - 22:45
Friday	06:30 - 22:45
Saturday	08:00 - 18:15
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 66.67%
- Percentage of accessible transit fleet: 66.67%
- Employees Statistics: FULL-TIME PART-TIME

Operators	34	6
Other Transportation Operations	2	
Mechanics (Vehicle Maintenance)	4	
Other Vehicle Maintenance	4	
Plant Maintenance		
General and Administration	5	
TOTAL EMPLOYEES	49	6
- Number of Fixed Routes: 13
- Number of Accessible Routes:
- Energy Consumption:

Diesel	575,220 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: CAW 4184 (Operators)
CAW 4184 (Mechanics)
CUPE 3690 (Office)

SARNIA**FARES**

	UNIT	MONTHLY	OTHER	CRITERIA
	CASH	PRICE	PASS	Other Pass
Effective Date: 01/01/2001				
Adults	\$2.00	\$1.50	\$55.00	
Children	Free			5 years and under
Students	\$1.50	\$1.00	\$45.00	6 -18 years
Seniors	\$2.00	\$1.50	\$45.00	65+
Other: College			\$130/4 months	College

VEHICLES (2002)

	ACTIVE		Avg. Age	PEAK (Est.)	BASE (Est.)		ACTIVE BUSES BY FUEL TYPES	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	11	8	8.82	20.00			Gasoline	
Articulated Motor Buses							Low Sulphur Diesel	
Trolley Buses							Ultra Low Sulphur Diesel	24
Small/Community Buses	5		11.00				Bio-Diesel/E-Diesel	
Double-Decker Motor Buses							Natural Gas	
Light Rail Vehicles							Electric Propulsion	
Heavy Rail Vehicles							Battery Powered	
Commuter Rail Vehicles							Fuel Cell	
Other:							Hybrid	
TOTAL ACTIVE VEHICLES	16	8	-	-			Other	
NUMBER OF STORED BUSES							TOTAL ACTIVE BUSES	24
NUMBER OF STORED RAIL VEHICLES							TOTAL LOW-FLOOR BUSES (30'-60')	7

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	1,128,012	1,151,556	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,266,318	1,287,753	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	38%	37%
Revenue Vehicle Hours	50,375	53,958	Municipal Operating Contribution / Capita	\$25.74	\$27.18
Auxiliary Revenue Vehicle Hours	4,722	5,811	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.15	\$2.30
Total Vehicle Hours	55,097	59,769			
Operator Paid Hours	74,464	78,208	AVERAGE FARE		
Mechanic Paid Hours	8,320	8,320	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.98	\$0.96
Total Employee Paid Hours	103,844	107,588			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.48	\$3.63
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$57.47	\$56.47
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	905,703	929,014	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	12.03	12.34
Auxiliary Serv. Pass. Trips	44,241	56,545	Reg. Serv. Pass. / Rev. Veh. Hr.	17.98	17.22
Transportation Operations Expenses	\$2,339,278	\$2,497,328	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.67	0.72
Vehicle Maintenance Expenses	\$474,341	\$496,716			
Plant Maintenance Expenses	\$136,156	\$167,374	AVERAGE SPEED		
General/Administration Expenses	\$201,806	\$213,491	Rev. Veh. Kms. / Rev. Veh. Hr.	22.39	21.34
TOTAL DIRECT OPERATING EXPENSES	\$3,151,581	\$3,374,909			
Debt Service Payment	\$150,839	\$70,450	VEHICLE UTILIZATION		
Total Operating Expenses	\$3,317,420	\$3,460,359	Tot. Veh. Kms. / Active Vehicle	55,057	53,656
REGULAR SERV. PASS. REVENUES	\$883,472	\$896,000	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$1,206,757	\$1,241,054	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.76
Total Revenues	\$1,379,574	\$1,413,865			
NET DIRECT OPERATING COST	\$1,944,824	\$2,133,855	TOP WAGE RATES		
NET OPERATING COST	\$1,937,846	\$2,046,494	Operators	\$16.51	\$17.57
Federal Operating Contribution			Mechanics	\$19.58	\$20.73
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$164,660	\$1,857,171			
Total Capital Disposals		\$1,100			
TOTAL CAPITAL FUNDING	\$164,660	\$1,856,071			
Federal Capital Contribution					
Provincial Capital Contribution		\$328,966			
Municipal Capital Contribution		\$1,527,105			
Other Capital Contributions					

SAULT STE MARIE

Transit Contact: Mr. Don Scott
Transit Manager

Statistical Contact: Mr. Sam Piraino
Chief Inspector / Scheduler
Tel: (705) 759-5434 Fax: (705) 759-4534
E-mail: s.piraino@cityssm.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/11/1941
- Adult Cash Fare: \$1.75
- Serves: Sault Ste Marie
- Ridership - Revenue Passengers: 1,410,216
- Boardings (including transfers): 1,704,287
- Municipal Population: 74,000
- Service Area Population: 69,900
- Service area size: 223.45 square kilometres
- Total Operating Revenues: \$2,033,541
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$4,915,662
- Active Vehicles include: 27
 - Standard Buses 25
 - Articulated Buses
 - Trolley Buses
 - Community Buses 2
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	05:25 - 00:30
Tuesday	05:25 - 00:30
Wednesday	05:25 - 00:30
Thursday	05:25 - 00:30
Friday	05:25 - 00:30
Saturday	05:30 - 00:30
Sunday	05:30 - 00:30
Holidays	N/A
- Percentage of accessible bus fleet: 40.74 %
- Percentage of accessible transit fleet: 40.74 %
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	55	
Other Transportation Operations	4	
Mechanics (Vehicle Maintenance)	8	
Other Vehicle Maintenance	3	
Plant Maintenance	2	
General and Administration	5	1
TOTAL EMPLOYEES	77	1
- Number of Fixed Routes: 8
- Number of Accessible Routes: 7
- Energy Consumption:

Diesel	864,830 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: UTU 104 (Operators)
United Steelworkers 2551 (Mechanics)
CUPE 67 (Administration)

SAULT STE MARIE**FARES**

Effective Date: 01/06/2002	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults	\$1.75	\$1.50	\$56.00	
Children	\$1.75	\$1.50	\$46.00	
Students	\$1.75	\$1.50	\$56.00	
Seniors	\$1.75	\$1.50	\$46.00	
Other: Mentally Handicapped	\$1.75	\$1.50	\$46.00	12 years and under - free with paying adult

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	10	15	5.40	15.93	10	8	10	8
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses	1	1	1.50	3.00	1		1	
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	11	16	-	-	11	8	11	8
NUMBER OF STORED BUSES								
NUMBER OF STORED RAIL VEHICLES								

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		27
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		27
TOTAL LOW-FLOOR BUSES (30'-60')		10

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	1,501,272	1,506,748	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,546,410	1,545,231	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	42%	41%
Revenue Vehicle Hours	73,593	76,564	Municipal Operating Contribution / Capita	\$37.67	\$40.29
Auxiliary Revenue Vehicle Hours	1,730	1,385	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.86	\$2.04
Total Vehicle Hours	75,323	77,949			
Operator Paid Hours	92,606	91,210	AVERAGE FARE		
Mechanic Paid Hours	16,881	16,640	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.30	\$1.38
Total Employee Paid Hours	136,201	136,710			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.23	\$3.49
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips			COST EFFICIENCY		
Senior Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$62.19	\$63.06
REGULAR SERVICE PASSENGER TRIPS	1,449,241	1,410,216	SERVICE UTILIZATION		
Regular Service Passenger Kms	1,739,089	1,692,259	Reg. Serv. Pass. / Capita	20.73	20.17
Auxiliary Serv. Pass. Trips	35,502	30,027	Reg. Serv. Pass. / Rev. Veh. Hr.	19.69	18.42
Transportation Operations Expenses	\$2,402,303	\$2,524,833	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$512,216	\$477,164	Rev. Veh. Hrs. / Capita	1.05	1.10
Vehicle Maintenance Expenses	\$900,102	\$1,024,104			
Plant Maintenance Expenses	\$461,108	\$431,849	AVERAGE SPEED		
General/Administration Expenses	\$408,693	\$457,712	Rev. Veh. Kms. / Rev. Veh. Hr.	20.40	19.68
TOTAL DIRECT OPERATING EXPENSES	\$4,684,422	\$4,915,662			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$4,684,422	\$4,915,662	Tot. Veh. Kms. / Active Vehicle	59,477	57,231
REGULAR SERV. PASS. REVENUES	\$1,884,781	\$1,950,420	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$1,987,969	\$2,033,541	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	0.85
Total Revenues	\$2,051,085	\$2,099,448			
NET DIRECT OPERATING COST	\$2,696,453	\$2,882,121	TOP WAGE RATES		
NET OPERATING COST	\$2,633,337	\$2,816,214	Operators	\$16.75	\$17.25
Federal Operating Contribution			Mechanics	\$19.83	\$20.42
Provincial Operating Contribution					
Municipal Operating Contribution	\$2,633,337	\$2,816,214			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$208,563	\$548,940			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$208,563	\$548,940			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution	\$7,748	\$279,720			
Other Capital Contributions	\$200,815	\$170,473			

ST. CATHARINES

Transit Contact: Mr. Eric Gillespie
General Manager

Statistical Contact: Mr. Graham Morrison
Manager of Administration
Tel: (905) 685-4228 Fax: (905) 685-4050
E-mail: grahamm@yourbus.com

SYSTEM HIGHLIGHTS:

- System established: 01/09/1961
- Adult Cash Fare: \$2.25
- Serves: St. Catharines, Thorold
- Ridership - Revenue Passengers: 3,091,034
- Boardings (including transfers): 3,616,510
- Municipal Population: 148,000
- Service Area Population: 148,000
- Total Operating Revenues: \$5,163,646
- Service area size:
- Active Vehicles include: 51
 - Standard Buses 51
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	06:00 - 24:00
Sunday	10:30 - 18:30
Holidays	10:30 - 18:30
- Percentage of accessible bus fleet: 19.61%
- Percentage of accessible transit fleet: 19.61%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	75	10
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)	8	
Other Vehicle Maintenance	8	4
Plant Maintenance	1	
General and Administration	6	1
TOTAL EMPLOYEES	103	15
- Number of Fixed Routes: 19
- Number of Accessible Routes: 4
- Energy Consumption:

Diesel	1,801,862 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: ATU 846 (Operators)
ATU 846 (Mechanics)



ST. CATHARINES

FARES	UNIT	MONTHLY	OTHER		CRITERIA
			PASS	Semester Pass	
Effective Date: 01/12/2001	CASH	PRICE	\$2.25	\$2.10	\$75.00
Adults			\$1.50	\$1.50	\$50.00
Children			\$2.25	\$2.00	\$50.00
Students			\$1.50	\$1.50	\$50.00
Seniors					up to grade 8
Other: University					Secondary School
					65 years and over
					\$270.00

VEHICLES (2002)	ACTIVE		Avg. Age		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	10	41	1.20	15.04	6	33	6	22	Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	10	41	-	-	6	33	6	22	Other
NUMBER OF STORED BUSES									TOTAL ACTIVE BUSES
NUMBER OF STORED RAIL VEHICLES									TOTAL LOW-FLOOR BUSES (30'-60')

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	3,007,738	3,104,831	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,187,093	3,285,504	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	57%	57%
Revenue Vehicle Hours	130,192	131,502	Municipal Operating Contribution / Capita	\$22.59	\$22.59
Auxiliary Revenue Vehicle Hours	1,750	1,801	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.18	\$1.26
Total Vehicle Hours	137,839	139,405			
Operator Paid Hours	174,334	177,469	AVERAGE FARE		
Mechanic Paid Hours	17,445	17,002	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.45	\$1.59
Total Employee Paid Hours	234,944	237,570			
Adult Passenger Trips	1,455,983	1,472,496	COST EFFECTIVENESS		
Concession Fare Trips	1,655,395	1,618,538	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.73	\$2.93
Concession Fare Trips Detail:					
Child Passenger Trips	7,472	8,819	COST EFFICIENCY		
Student Passenger Trips	1,367,579	1,353,071	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.72	\$65.07
Senior Passenger Trips	280,344	256,648			
REGULAR SERVICE PASSENGER TRIPS	3,111,378	3,091,034	SERVICE UTILIZATION		
Regular Service Passenger Kms	26,757,851	26,582,892	Reg. Serv. Pass. / Capita	21.02	20.89
Auxiliary Serv. Pass. Trips	13,541	12,841	Reg. Serv. Pass. / Rev. Veh. Hr.	23.90	23.51
Transportation Operations Expenses	\$4,595,647	\$4,814,246	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$1,064,117	\$1,017,520	Rev. Veh. Hrs. / Capita	0.88	0.89
Vehicle Maintenance Expenses	\$1,612,502	\$1,868,286			
Plant Maintenance Expenses	\$529,856	\$637,017	AVERAGE SPEED		
General/Administration Expenses	\$705,301	\$733,915	Rev. Veh. Kms. / Rev. Veh. Hr.	23.10	23.61
TOTAL DIRECT OPERATING EXPENSES	\$8,507,423	\$9,070,984			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$8,507,423	\$9,070,984	Tot. Veh. Kms. / Active Vehicle	63,742	64,422
REGULAR SERV. PASS. REVENUES	\$4,499,919	\$4,904,554			
TOTAL OPERATING REVENUES	\$4,830,849	\$5,163,646	LABOUR PRODUCTIVITY		
Total Revenues	\$5,164,437	\$5,727,789	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.75
NET DIRECT OPERATING COST	\$3,676,574	\$3,907,338	TOP WAGE RATES		
NET OPERATING COST	\$3,342,986	\$3,343,195	Operators	\$18.56	\$19.12
Federal Operating Contribution			Mechanics	\$21.34	\$21.98
Provincial Operating Contribution					
Municipal Operating Contribution	\$3,342,986	\$3,343,195			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$105,003	\$2,539,051			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$105,003	\$2,539,051			
Federal Capital Contribution					
Provincial Capital Contribution			\$478,548		
Municipal Capital Contribution			\$2,060,503		
Other Capital Contributions					

ST. THOMAS

Transit Contact: Mr. Mark Sture
Supervisor Roads and Transportation

Statistical Contact: Mr. Mark Sture
Supervisor Roads and Transportation
Tel: (519) 631-0368 Fax: (519) 631-5542
E-mail: msture@city.st-thomas.on.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of St. Thomas
- Municipal Population: 35,150
- Service Area Population: 35,150
- Service area size: 32.53 square kilometres
- Service provided by: Municipal Department, under contract with Aboutown Transportation
- Hours of Service:

Monday	07:15 - 18:45
Tuesday	07:15 - 18:45
Wednesday	07:15 - 18:45
Thursday	07:15 - 18:45
Friday	07:15 - 18:45
Saturday	09:15 - 18:45
Sunday	N/A
Holidays	N/A
- Employees Statistics: FULL-TIME PART-TIME

Operators
Other Transportation Operations
Mechanics (Vehicle Maintenance)
Other Vehicle Maintenance
Plant Maintenance
General and Administration
TOTAL EMPLOYEES
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

REMARKS:

- In 2002, St. Thomas Transit changed to provide 30 minute service on 4 routes.
Also, 1 40ft MCI bus was traded in exchange for 2 Orion II buses and 1 Ford Cutaway bus.

ST. THOMAS

FARES

	CASH	UNIT PRICE	MONTHLY PASS
Effective Date:			
Adults	\$1.75	\$1.50	\$56.00
Children	\$1.25	\$1.00	\$40.00
Students	\$1.75	\$1.30	\$50.00
Seniors	\$1.75	\$1.30	\$50.00

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	2	2	5.00	30.00	1		1	
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses	2	1	14.00	5.00	2	1	2	1
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	4	3	-	-	3	1	3	1
NUMBER OF STORED BUSES		1						
NUMBER OF STORED RAIL VEHICLES								

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		
Ultra Low Sulphur Diesel		7
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		7
TOTAL LOW-FLOOR BUSES (30'-60')		2

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	152,256		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	159,946		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	32%	24%
Revenue Vehicle Hours	6,915	13,568	Municipal Operating Contribution / Capita	\$11.31	\$17.70
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.41	\$2.15
Total Vehicle Hours	7,115	13,568			
Operator Paid Hours	7,208		AVERAGE FARE		
Mechanic Paid Hours	3,120		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.09	\$0.67
Total Employee Paid Hours	15,008				
Adult Passenger Trips	77,500	95,685	COST EFFECTIVENESS		
Concession Fare Trips	77,500	194,315	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.53	\$2.81
Concession Fare Trips Detail:					
Child Passenger Trips		112	COST EFFICIENCY		
Student Passenger Trips	46,500	121,153	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$76.95	\$60.17
Senior Passenger Trips	31,000	72,640			
REGULAR SERVICE PASSENGER TRIPS	155,000	290,000	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	4.70	8.25
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	22.42	21.37
Transportation Operations Expenses	\$145,105	\$667,689	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$49,654		Rev. Veh. Hrs. / Capita	0.21	0.39
Vehicle Maintenance Expenses	\$189,462	\$141,533			
Plant Maintenance Expenses	\$45,496	\$-860	AVERAGE SPEED		
General/Administration Expenses	\$117,785	\$7,963	Rev. Veh. Kms. / Rev. Veh. Hr.		22.02
TOTAL DIRECT OPERATING EXPENSES	\$547,502	\$816,325			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$547,502	\$816,325	Tot. Veh. Kms. / Active Vehicle		31,989
REGULAR SERV. PASS. REVENUES	\$169,379	\$193,837			
TOTAL OPERATING REVENUES	\$174,279	\$194,037	LABOUR PRODUCTIVITY		
Total Revenues	\$174,279	\$194,037	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.96
NET DIRECT OPERATING COST	\$373,223	\$622,288	TOP WAGE RATES		
NET OPERATING COST	\$373,223	\$622,288	Operators		\$14.15
Federal Operating Contribution			Mechanics		\$20.64
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

STRATFORD

Transit Contact: Mr. Ed Martin
Director of Community Services

Statistical Contact: Ms. Cheryl Matheson
Transit Supervisor

Tel: (519) 271-0250 Fax: (519) 271-6029
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 09/06/1952
- Adult Cash Fare: \$2.00
- Serves: City of Stratford
- Ridership - Revenue Passengers: 597,387
- Boardings (including transfers): 675,037
- Municipal Population: 30,000
- Service Area Population: 30,000
- Service area size: 18.90 square kilometres
- Total Operating Revenues: \$650,188
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$1,518,933
- Active Vehicles include: 17
 - Standard Buses 17
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:30 - 22:00
Tuesday	06:30 - 22:00
Wednesday	06:30 - 22:00
Thursday	06:30 - 22:00
Friday	06:30 - 22:00
Saturday	06:30 - 20:00
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 17.65%
- Percentage of accessible transit fleet: 17.65%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	15	10
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	2	
Other Vehicle Maintenance	1	
Plant Maintenance	1	
General and Administration	1	
TOTAL EMPLOYEES	21	10
- Number of Fixed Routes: 10
- Number of Accessible Routes: 10
- Energy Consumption:

Diesel	307,154 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: IBEW 626 (Operators)
IBEW 626 (Mechanics)

REMARKS:

- On December 1, 2002 our hours of operation changed to 0600-2200 hours Monday to Friday. Saturday service remained the same.

STRATFORD

**FARES**

	UNIT	MONTHLY	CRITERIA
Effective Date: 01/02/1998	CASH	PRICE PASS	
Adults	\$2.00	\$1.75	\$40.00
Children	\$0.80		
Students	\$1.50	\$1.40	\$40.00
Seniors	\$1.75	\$1.60	\$40.00
			preschool

VEHICLES (2002)

	ACTIVE	Avg. Age	PEAK (Est.)	BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.
Standard Motor Buses	3	14	6.00	18.00	1
Articulated Motor Buses					10
Trolley Buses					
Small/Community Buses					
Double-Decker Motor Buses					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL ACTIVE VEHICLES	3	14	-	1	10
NUMBER OF STORED BUSES					
NUMBER OF STORED RAIL VEHICLES					

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		
Ultra Low Sulphur Diesel		17
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	17	
TOTAL LOW-FLOOR BUSES (30'-60')	3	

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	570,619	556,216	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	590,093	575,198	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	45%	43%
Revenue Vehicle Hours	27,400	27,155	Municipal Operating Contribution / Capita	\$27.42	\$28.96
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.35	\$1.45
Total Vehicle Hours	28,167	28,080			
Operator Paid Hours	38,880	40,542	AVERAGE FARE		
Mechanic Paid Hours	4,172	4,374	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.04	\$1.06
Total Employee Paid Hours	48,509	53,815			
Adult Passenger Trips	262,946	262,941	COST EFFECTIVENESS		
Concession Fare Trips	345,962	334,446	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.45	\$2.54
Concession Fare Trips Detail:					
Child Passenger Trips	6,311	6,184	COST EFFICIENCY		
Student Passenger Trips	264,557	253,451	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$52.97	\$54.09
Senior Passenger Trips	75,094	74,811			
REGULAR SERVICE PASSENGER TRIPS	608,908	597,387	SERVICE UTILIZATION		
Regular Service Passenger Kms	4,749,484	4,659,619	Reg. Serv. Pass. / Capita	20.30	19.91
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	22.22	22.00
Transportation Operations Expenses	\$781,950	\$797,254	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$195,611	\$166,832	Rev. Veh. Hrs. / Capita	0.91	0.91
Vehicle Maintenance Expenses	\$298,955	\$300,318			
Plant Maintenance Expenses	\$85,115	\$116,617	AVERAGE SPEED		
General/Administration Expenses	\$130,235	\$137,912	Rev. Veh. Kms. / Rev. Veh. Hr.	20.83	20.48
TOTAL DIRECT OPERATING EXPENSES	\$1,491,866	\$1,518,933	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicle		
Total Operating Expenses	\$1,491,866	\$1,518,933		34,711	33,835
REGULAR SERV. PASS. REVENUES	\$634,285	\$631,018	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$669,220	\$650,188	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.67
Total Revenues	\$669,220	\$650,188			
NET DIRECT OPERATING COST	\$822,646	\$868,745	TOP WAGE RATES		
NET OPERATING COST	\$822,646	\$868,745	Operators	\$17.86	\$18.40
Federal Operating Contribution			Mechanics	\$20.60	\$21.22
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$240,000			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$240,000			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

SUDBURY, GREATER

Transit Contact: Mr. Roger Sauvé
Manager

Statistical Contact: Ms. Maureen Landriault
Secretary

Tel: (705) 675-3333 Fax: (705) 560-4571
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/01/1972
- Adult Cash Fare: \$2.05
- Serves: City of Greater Sudbury
- Ridership - Revenue Passengers: 3,486,866
- Boardings (including transfers): 4,080,012
- Municipal Population: 157,456
- Service Area Population: 127,913
- Service area size: 3,627.00 square kilometres
- Total Operating Revenues: \$5,280,586
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$10,160,070
- Active Vehicles include: 48
 - Standard Buses 48
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:00 - 01:30
Tuesday	06:00 - 01:30
Wednesday	06:00 - 01:30
Thursday	06:00 - 01:30
Friday	06:00 - 01:30
Saturday	06:00 - 01:30
Sunday	09:30 - 20:30
Holidays	N/A
- Percentage of accessible bus fleet: 31.25%
- Percentage of accessible transit fleet: 31.25%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	62	32
Other Transportation Operations	4	4
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	5	4
TOTAL EMPLOYEES	71	40
- Number of Fixed Routes: 36
- Number of Accessible Routes: 13
- Energy Consumption:

Diesel	2,122,919 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: CUPE 4705 (Operators)
CUPE 4705 (Mechanics)
CUPE 4705 (Clerical)

SUDBURY, GREATER**FARES**

Effective Date: 01/06/2002	CASH	UNIT	MONTHLY	OTHER		CRITERIA
				PASS	Annual Pass	
Adults	\$2.05	\$1.65	\$64.00			
Children	\$1.55	\$1.15				Under 60"
Students	\$2.05	\$1.65	\$61.00			full-time
Seniors	\$1.55	\$1.15	\$39.00	\$20.00		65 years and over with \$5.00 Senior Gold ID
Other: Disability pensioners	\$1.55	\$1.15	\$39.00	\$20.00		paying reduced fare with annual pass

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	15	33	6.00	10.50	13	24	13	13	Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	15	33	-	-	13	24	13	13	Other

NUMBER OF STORED BUSES

NUMBER OF STORED RAIL VEHICLES

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		48
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	48	

TOTAL LOW-FLOOR BUSES

(30'-60')

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	3,009,094	3,204,664	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,034,307	3,232,361	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	52%	52%
Revenue Vehicle Hours	130,626	134,733	Municipal Operating Contribution / Capita	\$36.34	\$38.26
Auxiliary Revenue Vehicle Hours	567	665	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.33	\$1.40
Total Vehicle Hours	131,719	136,012			
Operator Paid Hours	188,650	192,927	AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42	\$1.49
Total Employee Paid Hours	213,132	212,849			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.78	\$2.91
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$72.67	\$74.70
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	3,448,089	3,486,866	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	27.11	27.26
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	26.40	25.88
Transportation Operations Expenses	\$5,071,674	\$5,257,269	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$1,347,607	\$1,147,064	Rev. Veh. Hrs. / Capita	1.03	1.05
Vehicle Maintenance Expenses	\$1,605,107	\$2,147,500			
Plant Maintenance Expenses	\$968,436	\$924,793	AVERAGE SPEED		
General/Administration Expenses	\$579,048	\$683,444	Rev. Veh. Kms. / Rev. Veh. Hr.	23.04	23.79
TOTAL DIRECT OPERATING EXPENSES	\$9,571,872	\$10,160,070			
Debt Service Payment	\$14,630	\$14,885	VEHICLE UTILIZATION		
Total Operating Expenses	\$9,623,177	\$10,174,955	Tot. Veh. Kms. / Active Vehicle	63,215	67,341
REGULAR SERV. PASS. REVENUES	\$4,890,888	\$5,178,977	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$5,000,691	\$5,280,586	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.70
Total Revenues	\$5,000,691	\$5,280,586			
NET DIRECT OPERATING COST	\$4,571,181	\$4,879,484	TOP WAGE RATES		
NET OPERATING COST	\$4,622,486	\$4,894,369	Operators Mechanics	\$18.80	\$19.36
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

THUNDER BAY

Transit Contact: Mr. Alex Grant
Transit Manager

Statistical Contact: Mr. Alex Grant
Transit Manager

Tel: (807) 684-2187 Fax: (807) 345-5744
E-mail: agrant@city.thunder-bay.on.ca

SYSTEM HIGHLIGHTS:

- System established: 03/1892
- Adult Cash Fare: \$2.00
- Serves: City of Thunder Bay
- Ridership - Revenue Passengers: 2,621,738
- Boardings (including transfers): 3,119,868
- Municipal Population: 113,000
- Service Area Population: 112,000
- Service area size: 256.00 square kilometres
- Total Operating Revenues: \$3,749,984
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$10,030,421
- Active Vehicles include: 49
 - Standard Buses
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:00 - 00:20
Tuesday	06:00 - 00:20
Wednesday	06:00 - 00:20
Thursday	06:00 - 00:20
Friday	06:00 - 00:20
Saturday	06:00 - 00:20
Sunday	09:00 - 23:00
Holidays	09:00 - 23:00
- Percentage of accessible bus fleet: 69.39%
- Percentage of accessible transit fleet: 69.39%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	105	4
Other Transportation Operations	6	
Mechanics (Vehicle Maintenance)	7	
Other Vehicle Maintenance	20	
Plant Maintenance	2	
General and Administration	5	
TOTAL EMPLOYEES	145	4
- Number of Fixed Routes: 14
- Number of Accessible Routes: 12
- Energy Consumption:

Diesel	1,703,876 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: ATU 966 (Operators)
ATU 966 (Mechanics)
CUPE 87 (Transit Clerk / Accounts Clerk)

REMARKS:

- Labour Dispute 40 days of work to rule negatively affected passenger trips.

THUNDER BAYTB7
684-3744

FARES		UNIT	MONTHLY	OTHER	
Effective Date:				PASS	Semester Pass
Adults	\$2.00	CASH	\$1.50	\$65.00	
Children	\$2.00		\$1.50	\$55.00	
Students	\$2.00		\$1.50	\$55.00	
Seniors	\$2.00		\$1.50	\$55.00	
Other: College	\$2.00	CASH	\$1.50	\$65.00	\$180.00

VEHICLES (2002)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	34	15	5.32	18.00	25	11	22	6
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses								
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	34	15	-	-	25	11	22	6
NUMBER OF STORED BUSES								
NUMBER OF STORED RAIL VEHICLES								

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		
Ultra Low Sulphur Diesel		49
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		49
TOTAL LOW-FLOOR BUSES (30'-60')		34

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	3,473,625	3,282,649	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,487,574	3,294,229	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	36%	37%
Revenue Vehicle Hours	159,711	159,634	Municipal Operating Contribution / Capita	\$59.76	\$56.07
Auxiliary Revenue Vehicle Hours	312	194	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.27	\$2.40
Total Vehicle Hours	160,498	160,242			
Operator Paid Hours	222,560	222,560	AVERAGE FARE		
Mechanic Paid Hours	14,560	14,560	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.28	\$1.42
Total Employee Paid Hours	302,900	302,900			
Adult Passenger Trips	2,406,958	2,134,070	COST EFFECTIVENESS		
Concession Fare Trips	549,993	487,668	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.57	\$3.83
Concession Fare Trips Detail:					
Child Passenger Trips	20,698	21,000	COST EFFICIENCY		
Student Passenger Trips	289,781	254,308	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$65.80	\$62.60
Senior Passenger Trips	239,514	212,360			
REGULAR SERVICE PASSENGER TRIPS	2,956,951	2,621,738	SERVICE UTILIZATION		
Regular Service Passenger Kms	20,698,657	19,663,035	Reg. Serv. Pass. / Capita	26.40	23.41
Auxiliary Serv. Pass. Trips	769	728	Reg. Serv. Pass. / Rev. Veh. Hr.	18.51	16.42
Transportation Operations Expenses	\$5,171,863	\$5,127,577	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$1,190,867	\$935,118	Rev. Veh. Hrs. / Capita	1.43	1.43
Vehicle Maintenance Expenses	\$2,106,497	\$2,214,544			
Plant Maintenance Expenses	\$624,381	\$721,990	AVERAGE SPEED		
General/Administration Expenses	\$1,466,851	\$1,031,192	Rev. Veh. Kms. / Rev. Veh. Hr.	21.75	20.56
TOTAL DIRECT OPERATING EXPENSES	\$10,560,459	\$10,030,421			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$10,560,459	\$10,030,421	Tot. Veh. Kms. / Active Vehicle	71,175	67,229
REGULAR SERV. PASS. REVENUES	\$3,791,539	\$3,714,764	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$3,835,029	\$3,749,984	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.72
Total Revenues	\$3,866,795	\$3,751,044			
NET DIRECT OPERATING COST	\$6,725,430	\$6,280,437	TOP WAGE RATES		
NET OPERATING COST	\$6,693,664	\$6,279,377	Operators	\$17.41	\$17.41
Federal Operating Contribution			Mechanics	\$20.67	\$20.67
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

TIMMINS

Transit Contact: Mr. David Onodera
Transit Superintendent

SYSTEM HIGHLIGHTS:

- System established: 01/02/1975
- Serves: City of Timmins
- Municipal Population: 43,500
- Service Area Population: 38,000
- Service area size:
- Service provided by: Municipal Department

- Hours of Service:

Monday	05:45 - 00:30
Tuesday	05:45 - 00:30
Wednesday	05:45 - 00:30
Thursday	05:45 - 00:30
Friday	05:45 - 00:30
Saturday	06:30 - 00:30
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	20	12
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	4	
Other Vehicle Maintenance	6	
Plant Maintenance		
General and Administration	4	
TOTAL EMPLOYEES	37	12
- Union Affiliations: CUPE 1544 (Operators)
CUPE 1544 (Mechanics)
CUPE 434 (Office)

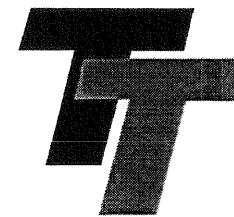
Statistical Contact: Mr. David Onodera
Transit Superintendent
Tel: (705) 360-8475 Fax: (705) 360-1405
E-mail: david.onodera@city.timmins.on.ca

- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 659,609
- Boardings (including transfers): 659,609
- Total Operating Revenues: \$1,112,218
- Total Direct Operating Expenses: \$3,150,916
- Active Vehicles include: 20
 - Standard Buses 20
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Percentage of accessible bus fleet: 35.00%
- Percentage of accessible transit fleet: 35.00%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 14
- Energy Consumption:

Diesel	575,042 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

REMARKS:

- New system logo and colours officially launched on buses in early 2002.
Six refurbished buses introduced in 2002.

TIMMINS**FARES**

Effective Date: 01/07/2001	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults	\$2.00	\$2.00	\$65.00	
Children	Free			
Students	\$1.50	\$1.50	\$50.00	9 years and under including College
Seniors	\$1.50	\$1.50	\$50.00	

VEHICLES (2002)

	ACTIVE	Avg. Age	PEAK (Est.)	BASE (Est.)	
Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	
7	13	4.00	24.90		
Standard Motor Buses					
Articulated Motor Buses					
Trolley Buses					
Small/Community Buses					
Double-Decker Motor Buses					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL ACTIVE VEHICLES	7	13	-	-	
NUMBER OF STORED BUSES		4			
NUMBER OF STORED RAIL VEHICLES					

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		20
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	20	
TOTAL LOW-FLOOR BUSES (30'-60')	7	

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	772,891	836,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	875,292	987,010	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	35%	35%
Revenue Vehicle Hours	34,493	41,000	Municipal Operating Contribution / Capita	\$45.03	\$53.65
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.35	\$3.09
Total Vehicle Hours	39,063	41,000			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.80	\$1.63
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.16	\$4.78
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$79.93	\$76.85
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	605,578	659,609	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	13.46	17.36
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	17.56	16.09
Transportation Operations Expenses	\$1,325,102	\$1,517,542	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$325,475	\$306,895	Rev. Veh. Hrs. / Capita	0.77	1.08
Vehicle Maintenance Expenses	\$922,224	\$887,166			
Plant Maintenance Expenses	\$253,671	\$213,026	AVERAGE SPEED		
General/Administration Expenses	\$295,903	\$226,287	Rev. Veh. Kms. / Rev. Veh. Hr.	22.41	20.39
TOTAL DIRECT OPERATING EXPENSES	\$3,122,375	\$3,150,916			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$3,122,375	\$3,150,916	Tot. Veh. Kms. / Active Vehicle	41,681	49,351
REGULAR SERV. PASS. REVENUES	\$1,089,387	\$1,078,252			
TOTAL OPERATING REVENUES	\$1,096,171	\$1,112,218	LABOUR PRODUCTIVITY		
Total Revenues	\$1,096,171	\$1,112,218	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$2,026,204	\$2,038,698	TOP WAGE RATES		
NET OPERATING COST	\$2,026,204	\$2,038,698	Operators	\$17.87	\$17.69
Federal Operating Contribution			Mechanics	\$20.75	\$20.54
Provincial Operating Contribution					
Municipal Operating Contribution	\$2,026,204	\$2,038,698			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$141,240	\$697,303			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$141,240	\$697,303			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution	\$141,240	\$491,442			
Other Capital Contributions					

TORONTO

Transit Contact: Mr. Vincent Rodo
Gen Manager - Executive & Gen Secretary

Statistical Contact: Mr. Jim Rubin
Statistical Economist

Tel: (416) 393-3640 Fax: (416) 338-0127
E-mail: jim.rubin@ttc.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Adult Cash Fare: \$2.25
- Serves: City of Toronto
- Municipal Population: 2,481,494
- Ridership - Revenue Passengers: 415,539,000
- Service Area Population: 2,481,494
- Service area size: 632.00 square kilometres
- Boardings (including transfers): 703,349,049
- Total Operating Revenues: \$669,516,397
- Service provided by: Transit Commission
- Total Direct Operating Expenses: \$822,302,449
- Active Vehicles include: 2,436
 - Standard Buses 1,450
 - Articulated Buses 18
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles 248
 - Heavy Rail Vehicles 692
 - Commuter Rail Vehicles
 - Other: SRT 28
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	06:00 - 02:00
Sunday	08:00 - 02:00
Holidays	08:00 - 02:00
- Percentage of accessible bus fleet: 23.02%
- Percentage of accessible transit fleet: 29.15%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	4,141	
Other Transportation Operations	756	
Mechanics (Vehicle Maintenance)	433	
Other Vehicle Maintenance	2,029	
Plant Maintenance	1,449	
General and Administration	1,122	12
TOTAL EMPLOYEES	9,930	12
- Number of Fixed Routes: 153
- Number of Accessible Routes: 36
- Energy Consumption:

Diesel	56,676,703 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	7,443,618 cubic-metres
Electricity	325,322,400 kilowatt-hours
- Union Affiliations: ATU 113 (Operators)
ATU 113 (Mechanics)
CUPE 2 (Office Maintenance)

REMARKS:

- Inclusive of World Youth Days July 22-29, 2002 (WYD Ridership 4 millions)



THE BETTER WAY

FARES

	UNIT	MONTHLY	OTHER Metropass Discount	CRITERIA
Effective Date: 03/06/2001	CASH	PRICE PASS	\$85.75	
Adults	\$2.25	\$1.80	\$93.50	
Children	\$0.50	\$0.40		12 years and under
Students	\$1.50	\$1.20	\$80.00	must have TTC student card
Seniors	\$1.50	\$1.20	\$80.00	must have appropriate ID
Other: Day Pass - \$7.50				

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES											
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Gasoline	Low Sulphur Diesel	Ultra Low Sulphur Diesel	Bio-Diesel/E-Diesel	Natural Gas	Electric Propulsion	Battery Powered	Fuel Cell	Hybrid	Other	TOTAL ACTIVE BUSES	1,344
Standard Motor Buses	338	1,112	5.97	17.80	301	989	205	481												
Articulated Motor Buses		18		14.70																
Trolley Buses																				
Small/Community Buses																				
Double-Decker Motor Buses																				
Light Rail Vehicles		248		20.00		192		122												
Heavy Rail Vehicles	372	320	3.50	21.30	328	228	208	108												
Commuter Rail Vehicles																				
Other: SRT		28		17.00		24		16												
TOTAL ACTIVE VEHICLES	710	1,726	-	-	629	1,433	413	727												
NUMBER OF STORED BUSES		16																		
NUMBER OF STORED RAIL VEHICLES		28																		
TOTAL LOW-FLOOR BUSES (30'-60')																				

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	189,327,640	192,244,982	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	191,377,527	195,155,700	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	84 %	81 %
Revenue Vehicle Hours	8,398,334	8,529,641	Municipal Operating Contribution / Capita	\$59.48	\$61.32
Auxiliary Revenue Vehicle Hours	91,634	118,311	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.29	\$0.37
Total Vehicle Hours	8,489,968	8,650,276			
Operator Paid Hours *	11,640,000	12,010,000	AVERAGE FARE		
Mechanic Paid Hours *	5,130,000	5,100,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.52	\$1.55
Total Employee Paid Hours	22,520,000	22,790,000			
Adult Passenger Trips	332,395,000	325,299,000	COST EFFECTIVENESS		
Concession Fare Trips	87,598,000	90,240,000	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.84	\$1.98
Concession Fare Trips Detail:					
Child Passenger Trips	13,132,000	12,807,000	COST EFFICIENCY		
Student Passenger Trips	39,643,000	37,491,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$91.84	\$96.34
Senior Passenger Trips	24,273,000	24,090,000			
REGULAR SERVICE PASSENGER TRIPS	419,993,000	415,539,000	SERVICE UTILIZATION		
Regular Service Passenger Kms	4,241,929,300	4,196,943,900	Reg. Serv. Pass. / Capita	169.25	167.46
Auxiliary Serv. Pass. Trips	2,396,856	2,596,654	Reg. Serv. Pass. / Rev. Veh. Hr.	50.01	48.72
Transportation Operations Expenses	\$318,436,683	\$332,979,193	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$60,087,325	\$62,332,642	Rev. Veh. Hrs. / Capita	3.38	3.44
Vehicle Maintenance Expenses	\$195,079,625	\$208,282,263			
Plant Maintenance Expenses	\$108,059,361	\$112,589,052	AVERAGE SPEED		
General/Administration Expenses	\$91,296,412	\$106,119,299	Rev. Veh. Kms. / Rev. Veh. Hr.	22.54	22.54
TOTAL DIRECT OPERATING EXPENSES	\$772,959,406	\$822,302,449			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$818,230,319	\$864,550,790	Tot. Veh. Kms. / Active Vehicle	78,177	80,113
REGULAR SERV. PASS. REVENUES	\$637,161,320	\$646,125,714	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$652,988,894	\$669,516,397	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.72
Total Revenues	\$670,623,922	\$687,825,790			
NET DIRECT OPERATING COST	\$119,970,512	\$152,786,052	TOP WAGE RATES		
NET OPERATING COST	\$147,606,397	\$176,725,000	Operators *	\$22.25	\$22.92
Federal Operating Contribution			Mechanics	\$25.68	\$26.45
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$309,950,000	\$227,494,000	Notes:		
Total Capital Disposals	\$349,000	\$143,000	* Operator Paid Hours includes Other Transportation Operations Paid Hours in both years.		
TOTAL CAPITAL FUNDING	\$309,950,000	\$227,494,000	Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours in both years.		
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
Footnote: Tot. Dir. & Aux. Op. Exp. for 2002 was \$833,359,038					
			Footnote: Tot. Dir. & Aux. Op. Exp. for 2001 was \$779,736,264		

WELLAND

Transit Contact: Ms. Margaret Fortin
Transit Office Coordinator

Statistical Contact: Ms. Margaret Fortin
Transit Office Coordinator
Tel: (905) 732-6844 Fax: (905) 732-9422
E-mail: margaret.fortin@city.welland.on.ca

SYSTEM HIGHLIGHTS:

- System established: 19/11/1973
- Serves: City of Welland
- Municipal Population: 46,965
- Service Area Population: 46,000
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	10:00 - 19:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	14	5
Other Transportation Operations		
Mechanics (Vehicle Maintenance)	1	
Other Vehicle Maintenance	1	2
Plant Maintenance	1	
General and Administration	1	1
TOTAL EMPLOYEES	18	8
- Union Affiliations: ATU 1633 (Operators)
ATU 1633 (Mechanics)

- Adult Cash Fare: \$2.20
- Ridership - Revenue Passengers: 326,989
- Boardings (including transfers): 438,165
- Total Operating Revenues: \$580,391
- Total Direct Operating Expenses: \$1,556,138
- Active Vehicles include: 15

Standard Buses	9
Articulated Buses	
Trolley Buses	
Community Buses	6
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 13.33%
- Percentage of accessible transit fleet: 13.33%
- Number of Fixed Routes: 9
- Number of Accessible Routes: 2
- Energy Consumption:

Diesel	412,305 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

WELLAND**OTHER**Semester Pass
(4-month)**CRITERIA**

FARES	UNIT	MONTHLY	
Effective Date: 01/05/2001	CASH	PRICE	PASS
Adults	\$2.20	\$1.59	\$60.00
Children	\$1.25		\$48.00
Students	\$2.20	\$1.59	\$48.00
Seniors	\$2.20	\$1.41	\$45.00
Other: Niagara / Brock U.	\$3.00	\$2.50	\$250.00



VEHICLES (2002)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES			
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Gasoline	Low Sulphur Diesel	Ultra Low Sulphur Diesel	Bio-Diesel/E-Diesel
Standard Motor Buses		9		18.78			6		4			15
Articulated Motor Buses												
Trolley Buses												
Small/Community Buses	2	4	1.00	6.00	2	3	2	3				
Double-Decker Motor Buses												
Light Rail Vehicles												
Heavy Rail Vehicles												
Commuter Rail Vehicles												
Other:												
TOTAL ACTIVE VEHICLES	2	13	-	-	2	9	2	7	TOTAL ACTIVE BUSES	15		
NUMBER OF STORED BUSES									TOTAL LOW-FLOOR BUSES			
NUMBER OF STORED RAIL VEHICLES									(30'-60')			

OPERATING DATA	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	528,509	528,509			
Total Vehicle Kilometres	579,043	578,746	FINANCIAL PERFORMANCE		
Revenue Vehicle Hours	24,459	24,459	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	37%	37%
Auxiliary Revenue Vehicle Hours	1,827	1,786	Municipal Operating Contribution / Capita	\$18.96	\$17.95
Total Vehicle Hours	27,996	27,965	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.03	\$2.98
Operator Paid Hours	34,266	34,359	AVERAGE FARE		
Mechanic Paid Hours	2,140	2,140	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.53	\$1.55
Total Employee Paid Hours	47,435	45,606			
Adult Passenger Trips	126,843	130,795	COST EFFECTIVENESS		
Concession Fare Trips	190,262	196,194	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.79	\$4.76
Concession Fare Trips Detail:					
Child Passenger Trips	15,855	16,350	COST EFFICIENCY		
Student Passenger Trips	79,276	81,747	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$54.28	\$55.65
Senior Passenger Trips	95,131	98,097			
REGULAR SERVICE PASSENGER TRIPS	317,105	326,989	SERVICE UTILIZATION		
Regular Service Passenger Kms	3,297,892	3,400,685	Reg. Serv. Pass. / Capita	6.89	7.11
Auxiliary Serv. Pass. Trips	18,600	17,370	Reg. Serv. Pass. / Rev. Veh. Hr.	12.96	13.37
Transportation Operations Expenses	\$791,628	\$818,444	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$239,081	\$241,445	Rev. Veh. Hrs. / Capita	0.53	0.53
Vehicle Maintenance Expenses	\$282,562	\$312,222			
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses	\$206,440	\$184,027	Rev. Veh. Kms. / Rev. Veh. Hr.	21.61	21.61
TOTAL DIRECT OPERATING EXPENSES	\$1,519,711	\$1,556,138			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$1,519,711	\$1,556,138	Tot. Veh. Kms. / Active Vehicle	41,360	38,583
REGULAR SERV. PASS. REVENUES	\$485,971	\$505,388			
TOTAL OPERATING REVENUES	\$558,001	\$580,391	LABOUR PRODUCTIVITY		
Total Revenues	\$647,746	\$730,388	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.76
NET DIRECT OPERATING COST	\$961,710	\$975,747	TOP WAGE RATES		
NET OPERATING COST	\$871,965	\$825,750	Operators	\$18.11	\$18.65
Federal Operating Contribution			Mechanics	\$20.23	\$20.83
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$50,025	\$163,560			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$50,025	\$163,560			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

WHITBY

Transit Contact: vacant
Superintendent of Transit & Traffic

Statistical Contact: Mr. Cornell Pennings
Transit Technician

Tel: (905) 668-3544 Fax: (905) 668-9305
E-mail: penningsc@town.whitby.on.ca

SYSTEM HIGHLIGHTS:

- System established: 15/06/1980
- Serves: Whitby
- Municipal Population: 92,000
- Service Area Population: 84,000
- Service area size: 45.00 square kilometres
- Service provided by: Municipal Department, under contract with Trentway-Wagar Inc.
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	08:00 - 19:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	21	17
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	3	
Other Vehicle Maintenance	1	
Plant Maintenance	2	1
General and Administration	4	
TOTAL EMPLOYEES	32	18
- Union Affiliations: CAW 222 (Operators)
Mechanics Union Information N/A

- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 906,936
- Boardings (including transfers): 1,023,238
- Total Operating Revenues: \$1,616,658
- Total Direct Operating Expenses: \$3,209,065
- Active Vehicles include: 22

Standard Buses	22
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 18.18%
- Percentage of accessible transit fleet: 18.18%
- Number of Fixed Routes: 7
- Number of Accessible Routes: 2
- Energy Consumption:

Diesel	730,766 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	

WHITBY**FARES**

Effective Date: 04/06/2001	CASH	UNIT PRICE	MONTHLY PASS	OTHER Other Monthly Pass	CRITERIA
Adults	\$2.00	\$2.00	\$69.00		
Children	\$1.25		\$40.00		
Students	\$1.75	\$1.75	\$60.00	\$50-restricted	Children under 5 - free
Seniors	\$1.25		\$40.00		
Other: GO Fare Integration	\$0.50		\$20.00		

VEHICLES (2002)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES											
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Gasoline	Low Sulphur Diesel	Ultra Low Sulphur Diesel	Bio-Diesel/E-Diesel	Natural Gas	Electric Propulsion	Battery Powered	Fuel Cell	Hybrid	Other	TOTAL ACTIVE BUSES	22
Standard Motor Buses	4	18	5.00	15.30	4	18	2	5												
Articulated Motor Buses																				
Trolley Buses																				
Small/Community Buses																				
Double-Decker Motor Buses																				
Light Rail Vehicles																				
Heavy Rail Vehicles																				
Commuter Rail Vehicles																				
Other:																				
TOTAL ACTIVE VEHICLES	4	18	-	-	4	18	2	5	TOTAL ACTIVE BUSES	22										
NUMBER OF STORED BUSES																				
NUMBER OF STORED RAIL VEHICLES																				

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	936,636	961,610	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,039,928	1,103,301	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	54%	50%
Revenue Vehicle Hours	41,485	44,664	Municipal Operating Contribution / Capita	\$17.23	\$24.38
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.57	\$1.76
Total Vehicle Hours	46,060	51,245			
Operator Paid Hours	53,300	64,896	AVERAGE FARE		
Mechanic Paid Hours	6,240	6,240	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.70	\$1.68
Total Employee Paid Hours	79,508	89,024			
Adult Passenger Trips	406,111	432,044	COST EFFECTIVENESS		
Concession Fare Trips	494,043	474,892	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.39	\$3.54
Concession Fare Trips Detail:					
Child Passenger Trips	12,015	12,627	COST EFFICIENCY		
Student Passenger Trips	427,679	405,243	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$66.21	\$62.62
Senior Passenger Trips	28,036	29,462			
REGULAR SERVICE PASSENGER TRIPS	900,154	906,936	SERVICE UTILIZATION		
Regular Service Passenger Kms	7,201,232	7,255,488	Reg. Serv. Pass. / Capita	10.98	10.80
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	21.70	20.31
Transportation Operations Expenses	\$2,748,421	\$2,992,664	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.51	0.53
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$39,728	\$28,033	AVERAGE SPEED		
General/Administration Expenses	\$261,268	\$188,368	Rev. Veh. Kms. / Rev. Veh. Hr.	22.58	21.53
TOTAL DIRECT OPERATING EXPENSES	\$3,049,417	\$3,209,065			
Debt Service Payment		\$455,196	VEHICLE UTILIZATION		
Total Operating Expenses	\$3,049,417	\$3,664,261	Tot. Veh. Kms. / Active Vehicle	47,269	50,150
REGULAR SERV. PASS. REVENUES	\$1,526,023	\$1,526,718	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$1,636,516	\$1,616,658	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.78	0.69
Total Revenues	\$1,636,516	\$1,616,658			
NET DIRECT OPERATING COST	\$1,412,901	\$1,592,407	TOP WAGE RATES		
NET OPERATING COST	\$1,412,901	\$2,047,603	Operators	\$18.19	\$18.39
Federal Operating Contribution			Mechanics	\$21.15	\$21.50
Provincial Operating Contribution					
Municipal Operating Contribution	\$1,412,901	\$2,047,603			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$24,109			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$24,109			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions		\$24,109			

WINDSOR

Transit Contact: Ms. Penny Williams
General Manager

Statistical Contact: Mr. Rob Larret
Planning Manager

Tel: (519) 944-4111 x230 Fax: (519) 944-5121
E-mail: rlarret@city.windsor.on.ca

SYSTEM HIGHLIGHTS:

- System established: 29/11/1977
- Adult Cash Fare: \$2.25
- Serves: City of Windsor
- Ridership - Revenue Passengers: 5,356,769
- Municipal Population: 209,000
- Service Area Population: 209,000
- Boardings (including transfers): 5,810,924
- Service area size: 121.00 square kilometres
- Total Operating Revenues: \$10,216,713
- Service provided by: Transit Commission
- Total Direct Operating Expenses: \$16,126,448
- Active Vehicles include: 93
 - Standard Buses 93
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	08:00 - 24:00
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 24.73%
- Percentage of accessible transit fleet: 24.73%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	146	
Other Transportation Operations	17	9
Mechanics (Vehicle Maintenance)	18	
Other Vehicle Maintenance	28	
Plant Maintenance	5	
General and Administration	11	
TOTAL EMPLOYEES	225	9
- Number of Fixed Routes: 13
- Number of Accessible Routes: 6
- Energy Consumption:

Diesel	2,482,688 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: ATU 616 (Operators)
 - ATU 616 (Mechanics)
 - ATU 616 (Office)

WINDSOR**FARES**

	CASH	UNIT	MONTHLY	CRITERIA
Effective Date: 06/01/2002		PRICE	PASS	
Adults	\$2.25	\$1.95	\$72.00	
Children	Free			Under 4 years
Students	\$1.55	\$1.50	\$50.00	5-18 years, High School
Seniors	\$1.55	\$1.50	\$37.00	60 years and over, with ID
Other: Tunnel Bus	\$2.60		\$66.00	

VEHICLES (2002)

	ACTIVE	AVG. AGE		PEAK (Est.)		BASE (Est.)		
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	23	70	3.00	15.60	23	60	23	36
Articulated Motor Buses								
Trolley Buses								
Small/Community Buses								
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL ACTIVE VEHICLES	23	70	-	-	23	60	23	36
NUMBER OF STORED BUSES								
NUMBER OF STORED RAIL VEHICLES								

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		
Ultra Low Sulphur Diesel		93
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES		93
TOTAL LOW-FLOOR BUSES (30'-60')		23

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	4,006,000	4,006,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	4,843,000	4,839,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	64 %	63 %
Revenue Vehicle Hours	210,328	210,328	Municipal Operating Contribution / Capita	\$33.53	\$34.77
Auxiliary Revenue Vehicle Hours	4,235	4,230	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.07	\$1.10
Total Vehicle Hours	314,176	314,413			
Operator Paid Hours	318,123	312,373	AVERAGE FARE		
Mechanic Paid Hours	32,312	36,293	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.75	\$1.80
Total Employee Paid Hours	470,916	470,866			
Adult Passenger Trips	3,290,979	3,311,845	COST EFFECTIVENESS		
Concession Fare Trips	2,128,954	2,044,924	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.98	\$3.01
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	1,539,780	1,462,820	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$51.47	\$51.29
Senior Passenger Trips	573,000	561,488			
REGULAR SERVICE PASSENGER TRIPS	5,419,933	5,356,769	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	27.10	25.63
Auxiliary Serv. Pass. Trips	95,002	60,948	Reg. Serv. Pass. / Rev. Veh. Hr.	25.77	25.47
Transportation Operations Expenses	\$9,351,513	\$9,743,374	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$1,522,561	\$1,391,582	Rev. Veh. Hrs. / Capita	1.05	1.01
Vehicle Maintenance Expenses	\$3,083,995	\$2,742,052			
Plant Maintenance Expenses	\$756,396	\$840,641	AVERAGE SPEED		
General/Administration Expenses	\$1,455,269	\$1,408,799	Rev. Veh. Kms. / Rev. Veh. Hr.	19.05	19.05
TOTAL DIRECT OPERATING EXPENSES	\$16,169,734	\$16,126,448			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$17,201,185	\$17,567,891	Tot. Veh. Kms. / Active Vehicle	51,521	52,032
REGULAR SERV. PASS. REVENUES	\$9,480,072	\$9,633,381			
TOTAL OPERATING REVENUES	\$10,380,054	\$10,216,713	LABOUR PRODUCTIVITY		
Total Revenues	\$10,495,019	\$10,300,253	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	0.69
NET DIRECT OPERATING COST	\$5,789,680	\$5,909,735	TOP WAGE RATES		
NET OPERATING COST	\$6,706,166	\$7,267,638	Operators	\$19.38	\$19.96
Federal Operating Contribution			Mechanics	\$21.56	\$22.10
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$422,563	\$2,672,707			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$422,563	\$2,672,707			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

WOODSTOCK

Transit Contact: Mr. Rick D'Entremont
Works Superintendent

Statistical Contact: Mr. Rick D'Entremont
Works Superintendent

Tel: (519) 539-2382 x 818 Fax: (519) 421-3250
E-mail: rdentremont@city.woodstock.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1962
- Adult Cash Fare: \$2.00
- Serves: Woodstock
- Municipal Population: 34,000
- Service Area Population: 34,000
- Service area size: 30.00 square kilometres
- Total Operating Revenues: \$302,317
- Service provided by: Municipal Department
- Total Direct Operating Expenses: \$1,030,610
- Active Vehicles include: 11
 - Standard Buses 11
 - Articulated Buses
 - Trolley Buses
 - Community Buses
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	06:30 - 18:30
Tuesday	06:30 - 18:30
Wednesday	06:30 - 18:30
Thursday	06:30 - 18:30
Friday	06:30 - 18:30
Saturday	08:30 - 18:30
Sunday	N/A
Holidays	N/A
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	6	13
Other Transportation Operations		1
Mechanics (Vehicle Maintenance)	3	
Other Vehicle Maintenance		3
Plant Maintenance		
General and Administration		2
TOTAL EMPLOYEES	9	19
- Number of Fixed Routes: 6
- Number of Accessible Routes:
- Energy Consumption:

Diesel	240,551 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
- Union Affiliations: CUPE 1146 (Operators)
CUPE 1146 (Mechanics)
CUPE 1146 (Bus Washers)

WOODSTOCK

**FARES**

	UNIT	MONTHLY	CRITERIA
Effective Date: 01/01/2002	CASH	PRICE	PASS
Adults	\$2.00	\$1.59	\$50.00
Children	Free		
Students	\$1.00	\$0.91	
Seniors	\$2.00	\$1.59	\$50.00

VEHICLES (2002)

	ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)	
	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	
Standard Motor Buses	11	23.00	7	6	
Articulated Motor Buses					
Trolley Buses					
Small/Community Buses					
Double-Decker Motor Buses					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL ACTIVE VEHICLES	11	-	7	6	
NUMBER OF STORED BUSES	2				
NUMBER OF STORED RAIL VEHICLES					

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		11
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	11	
TOTAL LOW-FLOOR BUSES (30'-60')		

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	400,097	411,500	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	407,367	418,700	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	31%	29%
Revenue Vehicle Hours	21,264	21,480	Municipal Operating Contribution / Capita	\$19.34	\$21.42
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.44	\$3.87
Total Vehicle Hours	21,264	21,480			
Operator Paid Hours	25,000	25,000	AVERAGE FARE		
Mechanic Paid Hours	2,000	2,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.43	\$1.51
Total Employee Paid Hours	31,800	31,800			
Adult Passenger Trips	71,302	68,933	COST EFFECTIVENESS		
Concession Fare Trips	116,752	119,046	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.02	\$5.48
Concession Fare Trips Detail:					
Child Passenger Trips	6,814	6,544	COST EFFICIENCY		
Student Passenger Trips	32,598	42,823	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$44.40	\$47.98
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	188,054	187,979	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	5.53	5.53
Auxiliary Serv. Pass. Trips	3,800	2,650	Reg. Serv. Pass. / Rev. Veh. Hr.	8.84	8.75
Transportation Operations Expenses	\$598,825	\$637,307	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$136,602	\$125,982	Rev. Veh. Hrs. / Capita	0.63	0.63
Vehicle Maintenance Expenses	\$149,975	\$214,951			
Plant Maintenance Expenses	\$35,409	\$35,523	AVERAGE SPEED		
General/Administration Expenses	\$23,240	\$16,847	Rev. Veh. Kms. / Rev. Veh. Hr.	19.16	19.16
TOTAL DIRECT OPERATING EXPENSES	\$944,051	\$1,030,610			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$954,051	\$1,030,610	Tot. Veh. Kms. / Active Vehicle	37,033	38,064
REGULAR SERV. PASS. REVENUES	\$269,584	\$283,319	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$296,434	\$302,317	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.85	0.86
Total Revenues	\$296,434	\$302,317			
NET DIRECT OPERATING COST	\$647,617	\$728,293	TOP WAGE RATES		
NET OPERATING COST	\$657,617	\$728,293	Operators	\$18.40	\$18.99
Federal Operating Contribution			Mechanics	\$20.76	\$21.36
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$53,852	\$89,613			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$53,852	\$89,613			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

YORK REGION

Transit Contact: Mr. Don Gordon
General Manager

Statistical Contact: Ms. Irene McNeil
Manager - Service Planning
Tel: (905) 762-1282 Fax: (905) 762-2113
E-mail: irene.mcneil@region.york.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/2001
- Adult Cash Fare: \$2.00
- Serves: York Region
- Ridership - Revenue Passengers: 8,432,384
- Municipal Population: 825,000
- Service Area Population: 801,865
- Boardings (including transfers): 8,432,384
- Service area size: 1,564.00 square kilometres
- Total Operating Revenues: \$15,567,000
- Service provided by: Municipal Department, under contract with TTC, Miller Transit, Laidlaw, CanAr Coach, and Student Express
- Total Direct Operating Expenses: \$36,760,000
- Active Vehicles include: 164
 - Standard Buses 158
 - Articulated Buses
 - Trolley Buses
 - Community Buses 6
 - Double-Decker Buses
 - Light Rail Vehicles
 - Heavy Rail Vehicles
 - Commuter Rail Vehicles
- Hours of Service:

Monday	05:45 - 24:00
Tuesday	05:45 - 24:00
Wednesday	05:45 - 24:00
Thursday	05:45 - 24:00
Friday	05:45 - 24:00
Saturday	07:00 - 24:00
Sunday	09:00 - 24:00
Holidays	09:00 - 24:00
- Percentage of accessible bus fleet: 43.29%
- Percentage of accessible transit fleet: 43.29%
- Employees Statistics:

	FULL-TIME	PART-TIME
Operators	252	32
Other Transportation Operations		
Mechanics (Vehicle Maintenance)	13	15
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	53	4
TOTAL EMPLOYEES	318	51
- Number of Fixed Routes: 61
- Number of Accessible Routes: 61
- Energy Consumption:
 - Diesel
 - Bio-Diesel / E-Diesel
 - Gasoline
 - Natural Gas
 - Electricity
- Union Affiliations: ATU 1587 (Operators)
Non-union (Mechanics)

REMARKS:

- YRT does not currently operate in Whitchurch-Stouffville. YRT services are contracted out - private contractors and TTC.
- * Yonge 'C' and Bayview services are operated by GO Transit and are not included.

YORK REGION**FARES**

Effective Date: 01/01/2002	CASH	UNIT	MONTHLY	OTHER Other Passes	CRITERIA
Adults	\$2.00	PRICE	\$1.70	\$68.00	
Children	\$1.00		\$1.00		
Students	\$1.50		\$1.30	\$52.00	including Elementary School
Seniors	\$1.25		\$1.10	\$33.00	full-time High School
Other: Express	\$2.25		\$2.00		65 years and over

VEHICLES (2002)

	ACTIVE	AVG. AGE		PEAK (Est.)	BASE (Est.)	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	65	93	1.80	14.50	56	8
Articulated Motor Buses						
Trolley Buses						
Small/Community Buses	6		8.70		5	
Double-Decker Motor Buses						
Light Rail Vehicles						
Heavy Rail Vehicles						
Commuter Rail Vehicles						
Other:						
TOTAL ACTIVE VEHICLES	71	93	-	-	61	8
NUMBER OF STORED BUSES		4				
NUMBER OF STORED RAIL VEHICLES						

ACTIVE BUSES BY FUEL TYPES

Gasoline		
Low Sulphur Diesel		164
Ultra Low Sulphur Diesel		
Bio-Diesel/E-Diesel		
Natural Gas		
Electric Propulsion		
Battery Powered		
Fuel Cell		
Hybrid		
Other		
TOTAL ACTIVE BUSES	164	
TOTAL LOW-FLOOR BUSES (30'-60')	65	

OPERATING DATA

	2001	2002	PERFORMANCE INDICATORS	2001	2002
Revenue Vehicle Kilometres	7,183,642	9,213,312	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	7,183,642	9,213,312	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	52%	42%
Revenue Vehicle Hours	352,997	452,787	Municipal Operating Contribution / Capita	\$18.25	\$27.72
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.63	\$2.51
Total Vehicle Hours	352,997	452,787			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.72	\$1.74
Total Employee Paid Hours					
Adult Passenger Trips		6,399,337	COST EFFECTIVENESS		
Concession Fare Trips		2,033,047	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.43	\$4.36
Concession Fare Trips Detail:					
Child Passenger Trips		53,124	COST EFFICIENCY		
Student Passenger Trips		1,627,450	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.76	\$81.19
Senior Passenger Trips		352,473			
REGULAR SERVICE PASSENGER TRIPS	7,689,301	8,432,384	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	11.18	10.52
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	21.78	18.62
Transportation Operations Expenses	\$22,702,326	\$32,848,000	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.51	0.56
Vehicle Maintenance Expenses	\$142,454				
Plant Maintenance Expenses	\$646,849		AVERAGE SPEED		
General/Administration Expenses	\$2,896,999	\$3,912,000	Rev. Veh. Kms. / Rev. Veh. Hr.	20.35	20.35
TOTAL DIRECT OPERATING EXPENSES	\$26,388,628	\$36,760,000			
Debt Service Payment	\$21,828	\$958,000	VEHICLE UTILIZATION		
Total Operating Expenses	\$26,410,456	\$37,798,000	Tot. Veh. Kms. / Active Vehicle	49,542	56,179
REGULAR SERV. PASS. REVENUES	\$13,258,400	\$14,639,000	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$13,842,100	\$15,567,000	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$13,865,232	\$15,567,000			
NET DIRECT OPERATING COST	\$12,546,528	\$21,193,000	TOP WAGE RATES		
NET OPERATING COST	\$12,545,224	\$22,231,000	Operators	\$17.45	
Federal Operating Contribution			Mechanics	\$24.00	
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$12,796,789	\$18,018,000			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$12,796,789	\$18,018,000			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					