

TTC (Toronto)

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SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Serves: City of Toronto
- Municipal Population: 2,503,281
- Service Area Population: 2,503,281
- Service Area Size: 632.0 square kilometres
- Service provided by: Transit Commission
- Hours of Service:

Monday	0600 - 0130	Friday	0600 - 0130
Tuesday	0600 - 0130	Saturday	0600 - 0130
Wednesday	0600 - 0130	Sunday	0800 - 0130
Thursday	0600 - 0130	Holidays	0800 - 0130
- Employees Statistics:

	Full-time	Part-time
Operators	5,097	
Other Transportation Operations	847	
Vehicle Mechanics	486	
Other Vehicle Maintenance and Servicing	2,069	
Plant and Other Maintenance	1,939	
General and Administration	1,530	14
TOTAL EMPLOYEES	11,968	14
- Union Affiliations:

ATU	113 (Operators)
ATU	113 (Mechanics)
- Disruption during 2010: G20 Summit

Start Date:	6/22/2010
End Date:	6/27/2010
Duration:	6 days
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 477,357,000
- Total Operating Revenues: \$960,883,027
- Total Direct Operating Expenses: \$1,356,325,727
- Active Vehicles: 2,766

- Light Rail Vehicles	28
- Other Rail	249
- Heavy Rail Vehicles	678
- Standard Buses	1,811
- Percentage of accessible bus fleet: 97.40%
- Percentage of accessible transit fleet: 89.30%
- Number of Fixed Routes: 156
- Number of Accessible Routes: 138
- Energy Consumption:

- Diesel:	81,786,448 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	325,338,000 kilowatt-hours
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	391,341,170	49.36%	5,904,619	61.70%	114,674,596	56.26%	19.42
Streetcar	99,615,615	12.56%	933,801	9.76%	12,210,480	5.99%	13.08
Light Rail	13,203,135	1.67%	133,429	1.39%	3,208,301	1.57%	24.05
Heavy Rail	288,740,346	36.42%	2,597,652	27.15%	73,736,806	36.18%	28.39
TOTAL	792,900,26		9,569,501		203,830,18		21.30

REMARKS:

* Operator Paid Hours includes Other Transport Operations Paid hours for both years. * Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. * Student Passenger Trips also includes Senior Passenger Trips in both years.

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FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
03/01/2010					
Adults	\$3.00	\$2.50	\$121.00	\$111.00	
Children	\$0.75	\$0.55			12 years of age or under
Students	\$2.00	\$1.65	\$99.00	\$89.00	Must have TTC student discount card
Seniors	\$2.00	\$1.65	\$99.00	\$89.00	Must have appropriate ID
Other: Day Pass \$10.00					

VEHICLES (2010)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,764	47	5.0	26.9	1,468	850	Internal Combustion
Commuter Rail							- Diesel 1,811
Ferry							- Biodiesel (all blends)
Heavy Rail	678		18.9		556	334	- Natural Gas (CNG or LNG)
Light Rail	28		25.8		24	16	- Other
Locomotive							Electric
Streetcar		249		28.6	195	146	- Trolley
TOTAL ACTIVE VEHICLES	2,470	296			2,243	1,346	- Battery
							- Fuel Cell
Total Low-Floor Bus (30'-60')	1,527		Average Bus Age (years)		5.5		TOTAL 1,811

VEHICLE KILOMETRES AND HOURS

	2009	2010
Revenue Vehicle Kilometres	202,666,567	203,830,183
Total Vehicle Kilometres	217,869,972	218,734,567
Revenue Vehicle Hours	9,516,036	9,569,501
Auxiliary Revenue Vehicle Hours	132,190	126,801
Total Vehicle Hours	10,103,040	10,140,518
Operators Paid Hours	14,610,000	14,940,000
Vehicle Mechanics Paid Hours	5,710,000	5,660,000
Total Employee Paid Hours	27,430,000	28,120,000

PASSENGER DATA

Adult Passenger Trips	381,848,000	386,351,000
Concession Fare Trips	89,385,000	91,006,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,972,000	10,826,000
Student Passenger Trips	60,346,000	62,513,000
Senior Passenger Trips		

REGULAR SERVICE PASSENGER TRIPS

	471,233,000	477,357,000
Regular Service Passenger-Kms	4,476,713,500	4,534,891,500
Auxiliary Service Passenger Trips	2,595,949	2,351,891

OPERATING EXPENSES

Transportation Operations Expenses	\$528,028,504	\$555,923,051
Fuel/Energy Exp. for Vehicles	\$109,771,991	\$105,783,330
Vehicle Maintenance Expenses	\$292,707,894	\$303,467,837
Plant Maintenance Expenses	\$162,102,635	\$169,631,254
General/Administration Expenses	\$194,346,141	\$221,520,255
TOTAL DIRECT OPERATING EXPENSES	\$1,286,957,165	\$1,356,325,727
Debt Service Payment		
Total Operating Expenses	\$1,331,788,000	\$1,388,845,705

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$834,866,799	\$929,325,272
TOTAL OPERATING REVENUES	\$859,511,656	\$960,883,027
Total Revenues	\$886,407,000	\$987,500,832
NET DIRECT OPERATING COST	\$427,445,509	\$395,442,700
NET OPERATING COST	\$445,381,000	\$401,344,873
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$353,781,000	\$309,744,873
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$762,852,000	\$1,014,600,000
Total Capital Disposals	\$118,251	\$124,616
TOTAL CAPITAL FUNDING	\$762,900,000	\$1,014,600,000
Federal Capital Contribution	\$206,500,000	\$213,800,000
Provincial Capital Contribution	\$191,000,000	\$391,800,000
Municipal Capital Contribution	\$241,500,000	\$377,200,000
Other Capital Contributions	\$123,900,000	\$31,800,000

PERFORMANCE INDICATORS

FINANCIAL	2009	2010
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	67%	71%
Municipal Operating Contribution / Capita	\$141.33	\$123.74
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.91	\$0.83

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.77	\$1.95
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COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.73	\$2.84
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COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$129.18	\$135.50
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SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	188.25	190.69
Reg. Serv. Pass. / Rev. Veh. Hr.	49.52	49.88

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	3.80	3.82
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AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.30	21.30
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LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.65
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TOP WAGE RATES

Operators	\$28.57	\$29.43
Mechanics	\$32.52	\$33.50