

Ontario Urban Transit Fact Book

2016 Operating Data

prepared for
The Ontario Ministry of Transportation

by
The Canadian Urban Transit Association

Abstract

The **Ontario Urban Transit Fact Book** is a summary of operating and financial statistics voluntarily submitted by Ontario transit systems, through the Urban Transit Statistics (UTS) questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2015 and 2016, along with key performance indicators, for each transit system.

CUTA DATA PRODUCT TERMS OF USE

COPYRIGHT

The Canadian Urban Transit Association (CUTA) is the owner of all intellectual property rights (including copyright) in this data product. Users of this data product (Users) are hereby granted a non-exclusive right to use this data product subject to the terms below.

TERMS OF USE

This data product may only be used for personal, corporate, educational or public policy research purposes. This permission includes the use of the content in analyses and the reporting of results and conclusions, including the citation of limited amounts of supporting data extracted from this data product.

The Data may not be:

- Sold, copied or otherwise traded
- Put available on the internet

When used in research:

The **source of any such data must be acknowledged** in all documents and communications by providing the following source citation at the bottom of each table and graph: Source (or “Adapted from”, if appropriate): Canadian Urban Transit Association, name of data product, catalogue number of data product, reference date of data product.

Users shall **obtain approval** from the CUTA department of Research, Technical and Member Services before distributing any material extracted from this data product in any medium outside of the CUTA member organization. Users shall not use any part of this data product to develop or derive any other data product or data service for distribution or commercial sale.

WARRANTIES AND DISCLAIMERS

This data product is provided “as-is” and CUTA makes no warranty, either express or implied, including but not limited to, warranties or merchantability and fitness for a particular purpose. In no event will CUTA be liable for any direct, special, indirect, consequential or other damages however caused.

ANY USE WHATSOEVER OF THIS DATA PRODUCT SHALL CONSTITUTE YOUR ACKNOWLEDGMENT AND ACCEPTANCE OF THE TERMS DESCRIBED ABOVE.

For further information please contact the CUTA License Administrator:

License Administrator
Canadian Urban Transit Association
Phone: 416-365-9800; extension 113
E-mail: techservices@cutaactu.ca

CUTA REPORT DOCUMENTATION FORM

CUTA Report No.	ISBN No.	Publication Date
RTS-17-20		October 2017
<p>Title and Sub-title</p> <p style="text-align: center;">ONTARIO URBAN TRANSIT FACT BOOK 2016 OPERATING DATA</p>		
<p>Prepared By</p> <p>Calvin Chia Data Analyst</p>		<p>Performing Agency</p> <p>Canadian Urban Transit Association 55 York Street, Suite 1401 Toronto, CANADA M5J 1R7 Tel: 416-365-9800 E-mail: techservices@cutaactu.ca Website: www.cutaactu.ca</p>
<p>Project Manager</p> <p>Wendy Reuter Vice President, Member Value</p>		<p>Sponsoring Agency</p> <p>Ontario Ministry of Transportation Division Services and Program Management Office Suite 2702 777 Bay Street Toronto, ON M7A 2J8 Tel: 416-585-7141 E-mail: rita.debartolo@ontario.ca Website: www.mto.gov.on.ca</p>
<p>Supplementary Notes</p> <p>Please contact CUTA's Research, Technical and Member Services Department for any corrections or comments.</p> <p>Copyright © 2017 Canadian Urban Transit Association (CUTA) - Association canadienne du transport urbain (ACTU)</p>		
<p>Abstract</p> <p>The Ontario Urban Transit Fact Book - 2016 Operating Data contains operating statistics collected from 68 Ontario transit systems which provide transit services for the public.</p> <p>The Fact Book provides detailed data for 2015 and 2016, along with key performance indicators, for each transit system. The report also provides summary information for the province and summary reports for revenue buses by accessibility and by fuel type.</p>		
<p>Key Words</p> <p>Urban Transit; Conventional Transit; Regular Transit; Operating and Financial Statistics; Performance Indicators</p>		<p>Language</p> <p>RTS-17-20: English</p>
<p>No. of Pages</p> <p>166</p>		<p>Distribution</p> <p>Available to Ontario transit systems</p>

This page is intentionally left blank.

This page is intentionally left blank.

Table of Contents

List of Transit Systems.....	iii
Notes on 2016 Data	iv
I. Ontario and Ontario (without GO Transit) Summaries	G1
II. Population Group Summaries.....	G5
• MTO Population Group 1 (population > 400,000).....	G6
• MTO Population Group 2 (population between 150,001 and 400,000).....	G7
• MTO Population Group 3 (population between 50,000 and 150,000).....	G8
• MTO Population Group 4 (population < 50,000).....	G9
III. Individual Transit System Data	1
Appendix	
IV. Summary of Revenue Buses by Accessibility.....	A1
V. Summary of Revenue Buses by Fuel Type	A3
VI. Urban Transit Statistics Glossary.....	A

This page is intentionally left blank.

List of Transit Systems

Municipality	Page #	Municipality	Page #
Bancroft	2	Niagara Falls.....	70
Barrie	4	Niagara Region.....	72
Belleville.....	6	Niagara-on-the-Lake	74
Bracebridge.....	8	Norfolk County	76
Bradford West Gwillimbury	10	North Bay.....	78
Brampton.....	12	Oakville	80
Brantford	14	Orangeville.....	82
Brockville	16	Orillia	84
Burlington	18	Ottawa (OC Transpo)	86
Chatham-Kent (CK Transit)	20	Owen Sound	88
Clarence-Rockland	22	Penetanguishene	90
Cobourg	24	Peterborough.....	92
Collingwood	26	Port Colborne	94
Cornwall.....	28	Port Hope.....	96
Deseronto	30	Quinte West - Trenton Ward.....	98
Durham Region (DRT)	32	Russell Township	100
Elliot Lake.....	34	Sarnia	102
Fort Erie	36	Sault Ste Marie	104
GO (Metrolinx).....	38	St. Catharines.....	106
Greater Sudbury	40	St. Thomas	108
Guelph	42	Stratford	110
Hamilton (HSR)	44	Tecumseh	112
Huntsville	46	Temiskaming Shores.....	114
Kawartha Lakes (Urban) (Lindsay)	48	Thunder Bay.....	116
Kenora	50	Timmins	118
Kingston	52	Toronto (TTC).....	120
Leamington	54	Wasaga Beach.....	122
London (LTC).....	56	Waterloo Region (GRT)	124
Loyalist Township	58	Wawa.....	126
Marmora and Lake.....	60	Welland.....	128
Meaford	62	Windsor (Transit Windsor)	130
Midland.....	64	Woodstock.....	132
Milton	66	York Region (YRT)	134
Mississauga.....	68		

Notes on 2016 Data

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

The completion and submission of the annual questionnaire is required from all Ontario municipalities wishing to receive Ontario gas tax funding as part of the 2015 Dedicated Gas Tax allocation.

What is New?

- Bracebridge, Meaford, and Penetanguishene begin participating in the MTO Ontario Urban Transit Fact Book Projects this year.
- Parry Sound provides service again in 2016 having stopped service from January to March 2015 due to budget constraints and AODA compliance issues.

Transit Strikes / Service Interruptions:

Municipality	From	To	Days	Remarks
For 2015				
Sarnia	Feb. 2 nd	Feb. 2 nd	1	Snow Day
For 2016				
Bradford West Gwillimbury	Dec. 16 th	Dec 16 th	1	Snowstorm
Fort Erie	Feb. 16 th	Feb. 16 th	1	Adverse Weather

I. Ontario and Ontario (without GO) Summaries

Ontario

Municipal Population:	11,709,657
Service Area Population:	10,875,532
Number of Fixed Routes:	1,338
Number of Accessible Routes:	1,059
FARES	
Adults	\$3.48
Children	\$2.36
Students	\$2.96
Seniors	\$2.88
Cash	Unit Price
	Monthly Pass
	\$85.47
	\$50.78
	\$69.11
	\$60.61

ENERGY CONSUMPTION

- Diesel	288,476,694	litres
- Biodiesel B5	23,248,202	litres
- Biodiesel B20	5,325,737	litres
- Biodiesel - Other		
- Natural Gas	2,535,069	cubic-metres
- Electricity	428,874,100	kilowatt-hours

REVENUE VEHICLES (2016)	Total Vehicles	Peak (Est.)	Avg. Age
		Access.	Non-Acc.

Ferry					
Streetcar	30	232	179	0.7	34.4
Commuter Rail	61	561	621	10.6	19.9
Light Rail	37		24	25.8	
Heavy Rail	840		610	9.1	
Locomotive		75	56		8.4
Bus	6,928	23	5,323	7.1	14.7
TOTAL VEHICLES	7,896	891	6,813		

* Contract employees are not necessarily included in the Employee Statistics

Total Low-Floor Bus (30'-60') 6,360 Percentage of accessible bus fleet: 99.67%

Average Bus Age (years) 7.1 Percentage of accessible transit fleet: 89.88%

OPERATING DATA	2015	2016	CAPITAL EXPENSES AND FUNDING SOURCES	2015	2016
VEHICLE KILOMETRES AND HOURS					
Number of transit systems reporting	65	67	TOTAL CAPITAL EXPENDITURES	\$5,024,980,181	\$5,088,303,473
Revenue Vehicle Kilometres	504,175,804	519,731,600	Total Capital Disposals	\$1,450,204	\$3,347,679
Total Vehicle Kilometres	557,396,688	576,033,529	TOTAL CAPITAL FUNDING	\$5,007,726,067	\$5,075,088,999
Revenue Vehicle Hours	22,856,680	23,995,251	Federal Capital Contribution	\$667,051,287	\$693,028,810
Total Vehicle Hours	24,629,475	26,013,496	Provincial Capital Contribution	\$3,318,244,929	\$3,410,284,763
Operators Paid Hours	32,076,272	33,154,248	Municipal Capital Contribution	\$786,248,604	\$727,788,947
Vehicle Mechanics Paid Hours	7,465,374	7,658,004	Other Capital Contributions	\$236,181,245	\$243,986,479
Total Employee Paid Hours	55,992,205	58,160,487			
PASSENGER DATA					
Adult Passenger Trips	657,906,400	593,416,012	PERFORMANCE INDICATORS		2015
Concession Fare Trips	246,590,247	249,046,558			2016
Concession Fare Trips Details:			FINANCIAL		
Child Passenger Trips	19,472,687	29,001,590	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	60%	60%
Student Passenger Trips	153,968,858	154,818,773	Municipal Operating Contribution / Capita	\$104.36	\$104.94
Senior Passenger Trips	17,709,086	15,604,428	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.65	\$1.68
REG. SERVICE PASSENGER TRIPS	913,259,675	919,691,731	AVERAGE FARE		
Regular Service Passenger Kms	8,848,552,473	8,726,482,466	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.39	\$2.45
Auxiliary Service Passenger Trips	2,526,667	2,673,722	COST EFFECTIVENESS		
OPERATING EXPENSES					
Transportation Operations Expenses	\$1,679,161,338	\$1,752,701,787	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.14	\$4.24
Fuel/Energy Exp. for Vehicles	\$338,748,957	\$314,743,070	COST EFFICIENCY		
Vehicle Maintenance Expenses	\$676,413,209	\$707,748,512	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$154.03	\$150.31
Plant Maintenance Expenses	\$446,586,945	\$467,797,777	SERVICE UTILIZATION		
General/Administration Expenses	\$640,673,130	\$655,240,002	Reg. Serv. Pass. / Capita	83.04	81.86
TOTAL DIRECT OPERATING EXP.	\$3,781,583,579	\$3,898,231,147	Reg. Serv. Pass. / Rev. Veh. Hr.	39.90	38.27
Total Operating Expenses	\$4,413,404,770	\$4,613,049,757	AMOUNT OF SERVICE		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$2,179,769,796	\$2,253,868,768	Rev. Veh. Hrs. / Capita	2.10	2.16
TOTAL OPERATING REVENUES	\$2,274,925,451	\$2,356,229,805	AVERAGE SPEED		
Total Revenues	\$2,779,614,556	\$2,929,997,507	Rev. Veh. Kms. / Rev. Veh. Hr.	22.02	21.62
NET DIRECT OPERATING COST	\$1,506,658,128	\$1,542,001,342	LABOUR PRODUCTIVITY		
NET OPERATING COST	\$1,633,790,214	\$1,683,052,249	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.68
Federal Operating Contribution	\$11,583,421	\$238	AVERAGE TOP WAGE RATE		
Provincial Operating Contribution	\$432,931,392	\$468,424,890	Operators	\$25.39	\$25.68
Municipal Operating Contribution	\$1,147,783,767	\$1,178,875,438	Mechanics	\$31.56	\$32.63
Other Operating Contributions	\$192,924	\$216,213	* Note that all transit systems do not always report all data items.		
Federal Debt Service Contribution					
Provincial Debt Service Contribution	\$425,028	\$464,473			
Municipal Debt Service Contribution	\$10,303,733	\$10,643,767			

Ontario (without GO)

Municipal Population: 11,709,657

Service Area Population: 10,875,532

Number of Fixed Routes: 1,286

Number of Accessible Routes: 1,015

FARES	Cash	Unit Price	Monthly Pass	
			\$85.47	\$50.78
Adults	\$3.48	\$2.78		
Children	\$2.36	\$1.80		
Students	\$2.96	\$2.26		
Seniors	\$2.88	\$2.17		
			\$69.11	\$60.61

EMPLOYEE STATISTICS

	Full-time	Part-time					
Operators	12,364	656					
Other Transportation Operations	1,567	15					
Vehicle Mechanics	1,363	15					
Other Vehicle Maintenance and Servicing	2,791	87					
Plant and Other Maintenance	2,705	12					
General and Administration	2,246	151					
TOTAL EMPLOYEES	23,036	936					

* Contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel	216,985,190	litres
- Biodiesel B5	23,248,202	litres
- Biodiesel B20	5,325,737	litres
- Biodiesel - Other		
- Natural Gas	2,535,069	cubic-metres
- Electricity	428,874,100	kilowatt-hours

REVENUE VEHICLES (2016)

Total Vehicles Peak (Est.) Avg. Age

Access. Non-Acc. Access. Non-Acc.

Ferry						
Streetcar	30	232	179	0.7	34.4	
Commuter Rail						
Light Rail	37		24	25.8		
Heavy Rail	840		610	9.1		
Locomotive						
Bus	6,294	23	4,970	7.3	14.7	
TOTAL VEHICLES	7,201	255	5,783			
Total Low-Floor Bus (30'-60')	6,243	Percentage of accessible bus fleet:	99.64%			
Average Bus Age (years)	7.4	Percentage of accessible transit fleet:	96.58%			

OPERATING DATA

VEHICLE KILOMETRES AND HOURS

	2015	2016
Number of transit systems reporting	64	66
Revenue Vehicle Kilometres	460,116,598	473,665,978
Total Vehicle Kilometres	503,955,142	519,225,592
Revenue Vehicle Hours	21,694,823	22,442,914
Total Vehicle Hours	23,232,921	24,081,395
Operators Paid Hours	30,817,359	31,860,420
Vehicle Mechanics Paid Hours	7,291,514	7,500,294
Total Employee Paid Hours	51,059,576	52,700,786

PASSENGER DATA

Adult Passenger Trips	600,845,731	593,416,012
Concession Fare Trips	238,104,293	249,046,558
Concession Fare Trips Details:		
Child Passenger Trips	19,472,687	29,001,590
Student Passenger Trips	147,551,710	154,818,773
Senior Passenger Trips	15,640,280	15,604,428

REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	6,493,923,434	6,240,844,135
Auxiliary Service Passenger Trips	2,526,667	2,673,722

OPERATING EXPENSES

Transportation Operations Expenses	\$1,486,548,509	\$1,540,077,429
Fuel/Energy Exp. for Vehicles	\$276,833,614	\$251,717,359
Vehicle Maintenance Expenses	\$567,320,195	\$590,242,503
Plant Maintenance Expenses	\$311,062,125	\$325,600,001
General/Administration Expenses	\$376,241,642	\$366,602,870
TOTAL DIRECT OPERATING EXP.	\$3,018,006,085	\$3,074,240,161
Total Operating Expenses	\$3,180,297,875	\$3,241,172,599

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,700,297,157	\$1,733,970,088
TOTAL OPERATING REVENUES	\$1,766,490,855	\$1,801,655,765
Total Revenues	\$1,801,831,782	\$1,837,460,509
NET DIRECT OPERATING COST	\$1,251,515,230	\$1,272,584,396
NET OPERATING COST	\$1,378,466,093	\$1,403,712,090
Federal Operating Contribution	\$11,583,421	\$238
Provincial Operating Contribution	\$199,102,273	\$205,591,335
Municipal Operating Contribution	\$1,147,783,767	\$1,178,875,438
Other Operating Contributions	\$192,924	\$216,213
Federal Debt Service Contribution		
Provincial Debt Service Contribution	\$425,028	\$464,473
Municipal Debt Service Contribution	\$10,303,733	\$10,643,767

CAPITAL EXPENSES AND FUNDING SOURCES

	2015	2016
TOTAL CAPITAL EXPENDITURES	\$2,268,615,542	\$2,294,891,310
Total Capital Disposals	\$720,204	\$2,648,073
TOTAL CAPITAL FUNDING	\$2,251,361,428	\$2,281,676,836
Federal Capital Contribution	\$632,488,741	\$666,583,494
Provincial Capital Contribution	\$606,328,997	\$650,979,640
Municipal Capital Contribution	\$776,362,444	\$720,127,223
Other Capital Contributions	\$236,181,245	\$243,986,479

PERFORMANCE INDICATORS

FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	59%	59%
Municipal Operating Contribution / Capita	\$104.36	\$104.94
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.48	\$1.50

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.01	\$2.04
--	--------	--------

COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.56	\$3.61
---	--------	--------

COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$130.43	\$128.15
---	----------	----------

SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	77.08	75.71
Reg. Serv. Pass. / Rev. Veh. Hr.	39.01	37.83

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.99	2.02
-------------------------	------	------

AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.17	21.06
--------------------------------	-------	-------

LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.66
---	------	------

AVERAGE TOP WAGE RATE

Operators	\$25.20	\$25.49
Mechanics	\$31.34	\$32.42

* Note that all transit systems do not always report all data items.

This page is intentionally left blank.

II. Population Group Summaries

Municipality	Page #	Municipality	Page #
MTO Population Group 1 (>400,000)			
Brampton	12	Brockville.....	16
Durham Region (DRT)	32	Chatham-Kent (CK Transit).....	20
GO (Metrolinx)	38	Clarence-Rockland	22
Hamilton (HSR).....	44	Cobourg.....	24
Mississauga	68	Collingwood	26
Ottawa (OC Transpo)	86	Cornwall	28
Toronto (TTC)	120	Deseronto.....	30
Waterloo Region (GRT)	124	Elliot Lake	34
York Region (YRT).....	134	Fort Erie.....	36
MTO Population Group 2 (150,001 - 400,000)			
Burlington.....	18	Huntsville	46
London (LTC)	56	Kawartha Lakes (Urban) (Lindsay).....	48
Niagara Region.....	72	Kenora	50
Oakville.....	80	Leamington	54
Windsor (Transit Windsor).....	130	Loyalist Township.....	58
MTO Population Group 3 (50,000 - 150,000)			
Barrie.....	4	Marmora and Lake	60
Brantford.....	14	Meaford	62
Greater Sudbury.....	40	Midland	64
Guelph.....	42	Niagara-on-the-Lake	74
Kingston	52	Norfolk County	76
Milton.....	66	North Bay	78
Niagara Falls	70	Orangeville	82
Peterborough.....	92	Orillia	84
Sarnia	102	Owen Sound.....	88
Sault Ste Marie.....	104	Penetanguishene.....	90
St. Catharines	106	Port Colborne	94
Thunder Bay	116	Port Hope	96
MTO Population Group 4 (<50,000)			
Bancroft.....	2	Quinte West - Trenton Ward	98
Belleville	6	Russell Township.....	100
Bracebridge	8	St. Thomas.....	108
Bradford West Gwillimbury	10	Stratford.....	110
		Tecumseh	112
		Temiskaming Shores	114
		Timmins.....	118
		Wasaga Beach	122
		Wawa	126
		Welland	128
		Woodstock	132

Population Group 1 (>400,000)

Municipal Population:	8,140,907
Service Area Population:	7,697,090
Number of Fixed Routes:	802
Number of Accessible Routes:	612

FARES	Cash	Unit Price	Monthly Pass
			\$115.06
Adults	\$3.52	\$2.95	\$74.75
Children	\$3.08	\$2.06	\$93.34
Students	\$3.34	\$2.46	\$58.32
Seniors	\$2.39	\$2.00	

EMPLOYEE STATISTICS

	Full-time	Part-time
Operators	11,275	375
Other Transportation Operations	1,991	199
Vehicle Mechanics	1,257	11
Other Vehicle Maintenance and Servicing	2,641	58
Plant and Other Maintenance	3,059	31
General and Administration	3,533	148
TOTAL EMPLOYEES	23,756	822

* Contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel	254,098,944	litres
- Biodiesel B5	19,529,570	litres
- Biodiesel B20	3,801,824	litres
- Biodiesel - Other		
- Natural Gas	2,535,069	cubic-metres
- Electricity	428,874,100	kilowatt-hours

REVENUE VEHICLES (2016)

	Total Vehicles	Peak (Est.)	Avg. Age
	Access. Non-Acc.	Access. Non-Acc.	
Ferry			
Streetcar	30	232	0.7
Commuter Rail	61	561	10.6
Light Rail	37	24	25.8
Heavy Rail	840	610	9.1
Locomotive		75	56
Bus	5,657	5	4,370
TOTAL VEHICLES	6,625	873	5,860
Total Low-Floor Bus (30'-60')	5,130	Percentage of accessible bus fleet:	99.91%
Average Bus Age (years)	7.1	Percentage of accessible transit fleet:	88.38%

OPERATING DATA

VEHICLE KILOMETRES AND HOURS

	2015	2016
Number of transit systems reporting	9	9
Revenue Vehicle Kilometres	434,029,632	447,667,209
Total Vehicle Kilometres	482,441,545	498,748,784
Revenue Vehicle Hours	19,563,090	20,709,955
Total Vehicle Hours	21,116,276	22,495,699
Operators Paid Hours	28,772,922	29,222,623
Vehicle Mechanics Paid Hours	7,123,574	7,273,744
Total Employee Paid Hours	51,406,428	52,735,757

PASSENGER DATA

Adult Passenger Trips	624,607,352	559,691,423
Concession Fare Trips	208,342,467	210,376,941
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	18,348,154	27,185,695
<i>Student Passenger Trips</i>	129,007,503	126,851,243
<i>Senior Passenger Trips</i>	13,217,150	11,096,813

REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	8,718,281,253	8,652,026,469
Auxiliary Service Passenger Trips	2,169,069	2,135,564

OPERATING EXPENSES

Transportation Operations Expenses	\$1,475,338,430	\$1,538,502,679
Fuel/Energy Exp. for Vehicles	\$303,673,266	\$283,200,148
Vehicle Maintenance Expenses	\$617,685,312	\$647,221,463
Plant Maintenance Expenses	\$429,957,569	\$450,317,202
General/Administration Expenses	\$618,336,626	\$631,790,622
TOTAL DIRECT OPERATING EXP.	\$3,444,991,203	\$3,551,032,115
Total Operating Expenses	\$4,064,689,849	\$4,254,741,863

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$2,051,644,808	\$2,122,756,374
TOTAL OPERATING REVENUES	\$2,139,113,669	\$2,216,974,063
Total Revenues	\$2,636,670,818	\$2,782,435,619
NET DIRECT OPERATING COST	\$1,305,877,534	\$1,334,058,052
NET OPERATING COST	\$1,428,019,031	\$1,472,306,245
Federal Operating Contribution	\$11,583,224	
Provincial Operating Contribution	\$403,854,113	\$436,495,092
Municipal Operating Contribution	\$971,176,109	\$1,000,007,502
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution	\$425,028	\$410,107
Municipal Debt Service Contribution	\$10,303,733	\$10,643,767

ENERGY CONSUMPTION

- Diesel	254,098,944	litres
- Biodiesel B5	19,529,570	litres
- Biodiesel B20	3,801,824	litres
- Biodiesel - Other		
- Natural Gas	2,535,069	cubic-metres
- Electricity	428,874,100	kilowatt-hours

REVENUE VEHICLES (2016)

VEHICLES (2016)

Population Group 2 (150,000 - 400,000)

Municipal Population:	975,702
Service Area Population:	971,624
Number of Fixed Routes:	136
Number of Accessible Routes:	109
FARES	
Adults	\$3.75
Children	\$2.43
Students	\$3.55
Seniors	\$3.55
	Unit Price
	\$2.83
	\$1.48
	\$2.32
	\$2.22
	Monthly Pass
	\$109.74
	\$50.00
	\$84.25
	\$69.03

ENERGY CONSUMPTION

- Diesel	15,702,456	litres
- Biodiesel B5		
- Biodiesel B20		
- Biodiesel - Other		
- Natural Gas		
- Electricity		

REVENUE VEHICLES (2016)

	Total Vehicles	Peak (Est.)	Avg. Age
Access. Non-Acc.			

Ferry

Streetcar

Commuter Rail

Light Rail

Heavy Rail

Locomotive

Bus

TOTAL VEHICLES

465

2

377

7.0

28.5

465

2

377

Total Low-Floor Bus (30'-60')

465

Percentage of accessible bus fleet:

99.57%

Average Bus Age (years)

7.1

Percentage of accessible transit fleet:

99.57%

OPERATING DATA

VEHICLE KILOMETRES AND HOURS

	2015	2016	CAPITAL EXPENSES AND FUNDING SOURCES	2015	2016
Number of transit systems reporting	5	5	TOTAL CAPITAL EXPENDITURES	\$28,532,527	\$25,259,026
Revenue Vehicle Kilometres	25,108,619	26,258,443	Total Capital Disposals	\$66,920	\$32,403
Total Vehicle Kilometres	27,315,661	28,384,273	TOTAL CAPITAL FUNDING	\$26,690,666	\$26,673,101
Revenue Vehicle Hours	1,207,738	1,245,281	Federal Capital Contribution	\$3,171,336	\$641,159
Total Vehicle Hours	1,323,269	1,363,704	Provincial Capital Contribution	\$6,690,994	\$6,478,560
Operators Paid Hours	1,607,155	1,615,510	Municipal Capital Contribution	\$12,501,811	\$14,330,505
Vehicle Mechanics Paid Hours	174,338	168,739	Other Capital Contributions	\$4,326,525	\$5,222,877
Total Employee Paid Hours	2,252,585	2,251,094			

PASSENGER DATA

Adult Passenger Trips	15,717,513	15,551,586
Concession Fare Trips	17,977,627	18,428,974

Concession Fare Trips Details:

Child Passenger Trips	281,714	271,715
Student Passenger Trips	15,534,414	15,879,288
Senior Passenger Trips	1,959,887	2,014,650

REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	33,695,140	34,092,482
Auxiliary Service Passenger Trips	12,500	3,000

OPERATING EXPENSES

Transportation Operations Expenses	\$73,075,829	\$77,912,277
Fuel/Energy Exp. for Vehicles	\$13,069,550	\$12,219,123
Vehicle Maintenance Expenses	\$24,635,327	\$26,367,748
Plant Maintenance Expenses	\$6,971,754	\$6,826,035
General/Administration Expenses	\$8,253,376	\$8,981,768
TOTAL DIRECT OPERATING EXP.	\$126,005,836	\$132,306,952
Total Operating Expenses	\$129,379,349	\$135,611,784

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$54,861,677	\$56,269,898
TOTAL OPERATING REVENUES	\$56,799,376	\$58,751,376
Total Revenues	\$58,419,762	\$60,852,769
NET DIRECT OPERATING COST	\$69,206,460	\$73,555,575
NET OPERATING COST	\$70,959,587	\$74,759,015
Federal Operating Contribution		
Provincial Operating Contribution	\$8,973,919	\$10,746,255
Municipal Operating Contribution	\$61,985,669	\$64,110,319
Other Operating Contributions		\$97,559
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

PERFORMANCE INDICATORS

2015 2016

FINANCIAL	
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	45%
Municipal Operating Contribution / Capita	\$48.38
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.05
	\$2.16

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.63	\$1.65
--	--------	--------

COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.74	\$3.88
---	--------	--------

COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$95.22	\$97.02
---	---------	---------

SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	26.30	25.63
Reg. Serv. Pass. / Rev. Veh. Hr.	27.90	27.38

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.94	0.94
-------------------------	------	------

AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.79	21.09
--------------------------------	-------	-------

LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.76
---	------	------

AVERAGE TOP WAGE RATE

Operators	\$27.46	\$27.96
Mechanics	\$33.15	\$33.50

* Note that all transit systems do not always report all data items.

Population Group 3 (50,000 - 150,000)

Municipal Population:	1,373,194
Service Area Population:	1,279,431
Number of Fixed Routes:	225
Number of Accessible Routes:	170

FARES	Cash	Unit Price	Monthly Pass
			\$75.46
Adults	\$2.88	\$2.43	\$75.46
Children	\$2.25	\$2.03	\$52.00
Students	\$2.84	\$2.21	\$61.42
Seniors	\$2.77	\$2.03	\$53.91

EMPLOYEE STATISTICS

	Full-time	Part-time
Operators	933	201
Other Transportation Operations	85	6
Vehicle Mechanics	106	
Other Vehicle Maintenance and Servicing	80	15
Plant and Other Maintenance	38	7
General and Administration	94	16
TOTAL EMPLOYEES	1,336	245

* Contract employees are not necessarily included in the Employee Statistics

ENERGY CONSUMPTION

- Diesel	14,616,424	litres
- Biodiesel B5	3,718,632	litres
- Biodiesel B20	1,523,913	litres
- Biodiesel - Other		
- Natural Gas		
- Electricity		

REVENUE VEHICLES (2016)

	Total Vehicles	Peak (Est.)	Avg. Age
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	567	1	410
TOTAL VEHICLES	567	1	410

Total Low-Floor Bus (30'-60')	555	Percentage of accessible bus fleet:	99.82%
Average Bus Age (years)	7.5	Percentage of accessible transit fleet:	99.82%

OPERATING DATA

VEHICLE KILOMETRES AND HOURS

	2015	2016
Number of transit systems reporting	12	12
Revenue Vehicle Kilometres	33,626,542	34,085,229
Total Vehicle Kilometres	35,007,756	35,964,579
Revenue Vehicle Hours	1,576,197	1,515,907
Total Vehicle Hours	1,638,418	1,585,444
Operators Paid Hours	1,462,448	1,989,410
Vehicle Mechanics Paid Hours	141,164	188,379
Total Employee Paid Hours	2,003,978	2,736,468

PASSENGER DATA

Adult Passenger Trips	15,331,352	15,443,883
Concession Fare Trips	18,791,664	18,717,573
Concession Fare Trips Details:		
Child Passenger Trips	793,187	1,494,305
Student Passenger Trips	8,810,196	11,518,717
Senior Passenger Trips	1,974,935	1,888,248

REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	108,894,704	42,711,240
Auxiliary Service Passenger Trips	225,761	354,552

OPERATING EXPENSES

Transportation Operations Expenses	\$97,816,474	\$103,407,250
Fuel/Energy Exp. for Vehicles	\$18,142,035	\$15,882,567
Vehicle Maintenance Expenses	\$27,613,461	\$27,545,122
Plant Maintenance Expenses	\$7,996,519	\$9,097,444
General/Administration Expenses	\$11,581,518	\$11,743,964
TOTAL DIRECT OPERATING EXP.	\$163,150,007	\$167,676,347
Total Operating Expenses	\$170,921,524	\$174,634,441

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$57,650,817	\$59,418,689
TOTAL OPERATING REVENUES	\$62,597,098	\$64,536,356
Total Revenues	\$66,171,313	\$68,406,669
NET DIRECT OPERATING COST	\$100,552,909	\$103,139,991
NET OPERATING COST	\$104,750,211	\$106,227,772
Federal Operating Contribution		
Provincial Operating Contribution	\$13,316,181	\$13,923,991
Municipal Operating Contribution	\$91,441,055	\$91,764,169
Other Operating Contributions		\$63,154
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

ENERGY CONSUMPTION

- Diesel	14,616,424	litres
- Biodiesel B5	3,718,632	litres
- Biodiesel B20	1,523,913	litres
- Biodiesel - Other		
- Natural Gas		
- Electricity		

REVENUE VEHICLES (2016)

	Total Vehicles	Peak (Est.)	Avg. Age
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	567	1	410
TOTAL VEHICLES	567	1	410

Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	567	1	410
TOTAL VEHICLES	567	1	410

PERFORMANCE INDICATORS

FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	38%	38%
Municipal Operating Contribution / Capita	\$71.87	\$71.72
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.67	\$2.75

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.53	\$1.58
--	--------	--------

COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.34	\$4.47
---	--------	--------

COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$97.01	\$103.34
---	---------	----------

SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	29.58	29.32
Reg. Serv. Pass. / Rev. Veh. Hr.	23.11	23.95

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.31	1.26
-------------------------	------	------

AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.54	21.66
--------------------------------	-------	-------

LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.74
---	------	------

AVERAGE TOP WAGE RATE

Operators	\$26.50	\$26.96
Mechanics	\$30.98	\$31.75

* Note that all transit systems do not always report all data items.

Population Group 4 < 50,000

Municipal Population:	1,219,854		
Service Area Population:	927,387		
Number of Fixed Routes:	175		
Number of Accessible Routes:	168		
FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.62	\$2.87	\$78.74
Children	\$2.19	\$1.61	\$39.67
Students	\$2.83	\$2.22	\$64.36
Seniors	\$2.92	\$2.26	\$62.30

EMPLOYEE STATISTICS

Operators	211	111
Other Transportation Operations	17	3
Vehicle Mechanics	26	4
Other Vehicle Maintenance and Servicing	11	10
Plant and Other Maintenance	2	
General and Administration	24	16
TOTAL EMPLOYEES	291	144

* Contract employees are not necessarily included in the Employee Statistics.

OPERATING DATA	2015	2016	CAPITAL EXPENSES AND FUNDING SOURCES	2015	2016
VEHICLE KILOMETRES AND HOURS					
Number of transit systems reporting	39	41	TOTAL CAPITAL EXPENDITURES	\$7,859,174	\$9,655,243
Revenue Vehicle Kilometres	11,411,011	11,720,719	Total Capital Disposals	\$12,058	\$11,544
Total Vehicle Kilometres	12,631,726	12,935,893	TOTAL CAPITAL FUNDING	\$4,792,682	\$8,742,357
Revenue Vehicle Hours	509,655	524,108	Federal Capital Contribution		
Total Vehicle Hours	551,512	568,649	Provincial Capital Contribution	\$2,635,581	\$3,983,354
Operators Paid Hours	233,747	326,705	Municipal Capital Contribution	\$1,722,752	\$4,079,725
Vehicle Mechanics Paid Hours	26,298	27,142	Other Capital Contributions	\$434,349	\$679,278

Total Employee Paid Hours	329,214	437,168	PERFORMANCE INDICATORS	2015	2016
PASSENGER DATA			FINANCIAL		
Adult Passenger Trips	2,250,183	2,729,120	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	35%	34%
Concession Fare Trips	1,478,489	1,523,070	Municipal Operating Contribution / Capita	\$25.88	\$24.79
Concession Fare Trips Details:			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.45	\$3.54
Child Passenger Trips	49,632	49,875			
Student Passenger Trips	616,745	569,525			
Senior Passenger Trips	557,114	604,717			
REG. SERVICE PASSENGER TRIPS	8,979,857	8,829,825			
Regular Service Passenger Kms	21,376,516	31,744,757	AVERAGE FARE		
Auxiliary Service Passenger Trips	119,337	180,606	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.74	\$1.75
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations Expenses	\$32,930,605	\$32,879,581	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.28	\$5.35
Fuel/Energy Exp. for Vehicles	\$3,864,107	\$3,441,232			
Vehicle Maintenance Expenses	\$6,479,109	\$6,614,179	COST EFFICIENCY		
Plant Maintenance Expenses	\$1,661,102	\$1,557,096	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.59	\$80.93
General/Administration Expenses	\$2,501,609	\$2,723,647			
TOTAL DIRECT OPERATING EXP.	\$47,436,533	\$47,215,734	SERVICE UTILIZATION		
Total Operating Expenses	\$48,414,047	\$48,061,669	Reg. Serv. Pass. / Capita	10.02	9.52
			Reg. Serv. Pass. / Rev. Veh. Hr.	17.32	16.40
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
REGULAR SERV. PASS. REVENUES	\$15,612,494	\$15,423,808	Rev. Veh. Hrs. / Capita	0.59	0.60
TOTAL OPERATING REVENUES	\$16,415,307	\$15,968,009			
Total Revenues	\$18,352,663	\$18,302,451	AVERAGE SPEED		
NET DIRECT OPERATING COST	\$31,021,226	\$31,247,725	Rev. Veh. Kms. / Rev. Veh. Hr.	23.07	23.04
NET OPERATING COST	\$30,061,384	\$29,759,218			
Federal Operating Contribution	\$197	\$238	LABOUR PRODUCTIVITY		
Provincial Operating Contribution	\$6,787,179	\$7,259,552	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.79	0.77
Municipal Operating Contribution	\$23,180,933	\$22,993,447			
Other Operating Contributions	\$192,924	\$55,500	AVERAGE TOP WAGE RATE		
Federal Debt Service Contribution			Operators	\$21.09	\$21.55
Provincial Debt Service Contribution			Mechanics	\$27.57	\$29.51
Municipal Debt Service Contribution					
			* Note that all transit systems do not always report all data items.		

* Note that all transit systems do not always report all data items

This page is intentionally left blank.

V. Individual Transit System Data

Bancroft

Transit Contact: Gwen Coish
Director of Operations

Statistical Contact: Gwen Coish
Director of Operations
Phone: 613-332-8291 Fax: 613-332-2760
Email: gwenc@bancroftcommunitytransit.com

System Highlights

- System established: 05/03/2010
- Serves: North Hastings 6 municipalities, Highlands East
- Municipal Population: 10,243
- Service Area Population: 10,243
- Service Area Size (km²): 2,025.0
- Service provided by: Not-for-Profit

- Adult Cash Fare: \$10.00
- Ridership (revenue passengers): 2,730
- Total Operating Revenues: \$15,587
- Total Direct Operating Expenses: \$66,013

- Hours of Service:

Monday	N/A	Friday	7:30 - 16:30
Tuesday	7:30 - 16:30	Saturday	N/A
Wednesday	7:30 - 16:30	Sunday	9:00 - 13:30
Thursday	N/A	Holidays	N/A

- Number of Fixed Routes: 3
- Number of Accessible Routes: 3
- Energy Consumption:

Employees Statistics

	Full-time	Part-time	
Operators		2	
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration	2		
TOTAL EMPLOYEES	4		

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,003 100.00%	610 100.00%	11,548 100.00%	18.93
TOTAL	3,003	610	11,548	18.93

REMARKS:

The Rural Overland Utility Transit (TROUT) blends a fixed route model and a specialized door to door service model together to accommodate the needs of the community and a growing senior population.

Bancroft

Fare Structure

Effective Date:	03/05/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Pass	Criteria
Adults		\$10.00	\$5.50			Varies by Distance
Children						
Students		\$9.00	\$5.50			
Seniors		\$9.00	\$5.50			

Vehicles (2016)

	Active Access.	Average Age Non-Acc.	Peak (Est.) Access.	Base (Est.) Non-Acc.
Bus			1	1
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			1	1

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	31,421	11,548	Financial		
Total Vehicle Kilometres	31,421	11,548	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	5%	24%
Revenue Vehicle Hours	1,638	610	Municipal Operating Contribution / Capita	\$0.58	\$0.65
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$14.29	\$18.47
Total Vehicle Hours	1,638	610	Average Fare		
Operators Paid Hours	1,540	1,650	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.76	\$4.17
Vehicle Mechanics Paid Hours			Cost Effectiveness		
Total Employee Paid Hours	1,965	2,413	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$15.09	\$24.18
Passenger Data			Cost Efficiency		
Adult Passenger Trips	496	2,694	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$21.13	\$108.10
Concession Fare Trips	1,798	36	Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	0.15	0.27
<i>Child Passenger Trips</i>	104	36	Reg. Serv. Pass. / Rev. Veh. Hr.	1.40	4.47
<i>Student Passenger Trips</i>			Amount of Service		
<i>Senior Passenger Trips</i>	1,694		Rev. Veh. Hrs. / Capita	0.11	0.06
Regular Service Passenger Trips	2,294	2,730	Average Speed		
Regular Service Passenger-Kms	29,822	6,782	Rev. Veh. Kms. / Rev. Veh. Hr.	19.18	18.91
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.06	0.37
Transportation Operations Expenses	\$31,116	\$39,030	Top Wage Rates		
Fuel/Energy Exp. for Vehicles			Operators	\$15.00	\$15.00
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$3,500	\$26,984			
Total Direct Operating Expenses	\$34,616	\$66,013			
Debt Service Payment					
Total Operating Expenses	\$34,616	\$66,013			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$1,736	\$11,387
Total Operating Revenues	\$1,844	\$15,587
Total Revenues	\$1,844	\$21,975
Net Direct Operating Cost	\$32,772	\$50,427
Net Operating Cost	\$32,772	\$44,039
Federal Operating Contribution		
Provincial Operating Contribution	\$17,577	\$26,362
Municipal Operating Contribution	\$8,827	\$6,660
Other Operating Contributions	\$6,368	
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	
Total Capital Disposals	
Total Capital Funding	
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

Barrie

Transit Contact: Michael DiGirolamo
Director of Transit and Parking Strategy

Statistical Contact: Brent Forsyth
Supervisor of Transit Business Services
Phone: 705-739-4220 x4521 Fax: 705-730-0377
Email: brent.forsyth@barrie.ca

SYSTEM HIGHLIGHTS:

- System established: 01/09/1965
- Serves: City of Barrie, Essa Township, Angus and Base Bordon
- Municipal Population: 142,000
- Service Area Population: 135,543
- Service Area Size (km²): 113.0
- Service provided by: Municipal Department, under contract with MVT Barrie Bus

Hours of Service:

Monday	4:15 - 00:45	Friday	4:15 - 00:45
Tuesday	4:15 - 00:45	Saturday	7:00 - 00:45
Wednesday	4:15 - 00:45	Sunday	8:30 - 10:45
Thursday	4:15 - 00:45	Holidays	8:30 - 10:45

Employees Statistics:

	Full-time	Part-time
Operators	110	
Other Transportation Operations	15	
Vehicle Mechanics	12	
Other Vehicle Maintenance and Servicing	11	
Plant and Other Maintenance	5	
General and Administration	23	
TOTAL EMPLOYEES	176	

- Union Affiliations: ATU 1775 (Operators)
ATU 1775 (Mechanics)

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 2,527,004
- Total Operating Revenues: \$5,688,953
- Total Direct Operating Expenses: \$18,099,154
- Active Vehicles: 50
 - Standard Buses 50

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 11
- Number of Accessible Routes: 11
- Energy Consumption:
 - Diesel: 2,005,295 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,597,004 100.00%	171,570 100.00%	3,345,094 100.00%	19.50
TOTAL	2,597,004	171,570	3,345,094	19.50

Barrie

FARE STRUCTURE

Effective Date:	01/03/2017	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
					College Semester Pass	
Adults		\$3.00	\$2.60	\$86.00		
Children		\$3.00	\$2.10	\$56.00		6-12 years; 5 and under Free
Students		\$3.00	\$2.30	\$66.00		13-18 years
Seniors		\$3.00	\$2.10	\$56.00		65 years or older
Other: Post Secondary Student		\$3.00	\$2.30	\$66.00	\$255.00	Any age with valid ID

VEHICLES (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	- Diesel
Bus	50		6.5		37	19	- Biodiesel (all blends)	50
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail							Electric	
Light Rail							- Trolley	
Locomotive							- Battery	
Streetcar							- Fuel Cell	
TOTAL ACTIVE VEHICLES	50	0			37	19	TOTAL	50
Total Low-Floor Bus (30'-60')	50		Average Bus Age (years)		6.5			

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	3,428,441	3,345,094	FINANCIAL		
Total Vehicle Kilometres	3,566,171	3,502,094	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	31%
Revenue Vehicle Hours	172,049	171,570	Municipal Operating Contribution / Capita	\$70.90	\$77.48
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.46	\$4.91
Total Vehicle Hours	177,949	177,470	AVERAGE FARE		
Operators Paid Hours	237,283	228,800	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.00	\$2.13
Vehicle Mechanics Paid Hours	16,417	24,960	COST EFFECTIVENESS		
Total Employee Paid Hours	325,058	365,720	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.61	\$7.16

PASSENGER DATA

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Adult Passenger Trips	1,594,741	1,203,071	FINANCIAL		
Concession Fare Trips	944,641	1,323,933	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	31%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$70.90	\$77.48
Child Passenger Trips	49,220	69,593	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.46	\$4.91
Student Passenger Trips	758,987	1,061,435	AVERAGE FARE		
Senior Passenger Trips	136,434	192,905	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.00	\$2.13
REGULAR SERVICE PASSENGER TRIPS	2,539,382	2,527,004	COST EFFECTIVENESS		
Regular Service Passenger-Kms			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.61	\$7.16
Auxiliary Service Passenger Trips	16,733	18,846	COST EFFICIENCY		
			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$94.30	\$101.98

OPERATING EXPENSES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Transportation Operations Expenses	\$13,889,929	\$14,436,417	FINANCIAL		
Fuel/Energy Exp. for Vehicles	\$1,793,948	\$1,690,610	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	31%
Vehicle Maintenance Expenses	\$187,392	\$23,517	Municipal Operating Contribution / Capita	\$70.90	\$77.48
Plant Maintenance Expenses	\$308,099	\$1,217,709	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.46	\$4.91
General/Administration Expenses	\$601,468	\$730,900	AVERAGE FARE		
TOTAL DIRECT OPERATING EXPENSES	\$16,780,836	\$18,099,154	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.00	\$2.13
Debt Service Payment			COST EFFICIENCY		
Total Operating Expenses	\$16,780,836	\$18,260,154	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$94.30	\$101.98
			SERVICE UTILIZATION		
			Reg. Serv. Pass. / Capita	18.73	18.64
			Reg. Serv. Pass. / Rev. Veh. Hr.	14.76	14.73
			AMOUNT OF SERVICE		
			Rev. Veh. Hrs. / Capita	1.27	1.27
			AVERAGE SPEED		
			Rev. Veh. Kms. / Rev. Veh. Hr.	19.93	19.50
			LABOUR PRODUCTIVITY		
			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.75
			TOP WAGE RATES		
			Operators	\$23.30	\$23.77
			Mechanics	\$29.94	\$30.54

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

	2015	2016
REGULAR SERV. PASS. REVENUES	\$5,069,663	\$5,385,974
TOTAL OPERATING REVENUES	\$5,458,224	\$5,688,953
Total Revenues	\$5,495,828	\$5,943,775
NET DIRECT OPERATING COST	\$11,322,612	\$12,410,201
NET OPERATING COST	\$11,285,008	\$12,316,378
Federal Operating Contribution		
Provincial Operating Contribution	\$1,675,000	\$1,815,000
Municipal Operating Contribution	\$9,610,008	\$10,501,378
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

	2015	2016
TOTAL CAPITAL EXPENDITURES	\$19,979,116	\$3,446,655
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$19,979,116	\$3,446,655
Federal Capital Contribution	\$5,749,460	
Provincial Capital Contribution	\$605,049	\$1,043,614
Municipal Capital Contribution	\$13,624,607	\$2,403,041
Other Capital Contributions		

Belleville

Transit Contact: Matt Coffey
Manager

Statistical Contact: Matt Coffey
Manager
Phone: 613-962-4344 Fax: 613-967-4721
Email: mcoffey@city.belleville.on.ca

System Highlights

- System established:
- Serves: Belleville
- Municipal Population: 49,454
- Service Area Population: 49,454
- Service Area Size (km²): 247.2
- Service provided by: Municipal Department
- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 906,267
- Total Operating Revenues: \$1,611,412
- Total Direct Operating Expenses: \$4,208,713
- Active Vehicles: 16
 - Standard Buses 16
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	5:00 - 22:30	Friday	5:00 - 22:30
Tuesday	5:00 - 22:30	Saturday	5:30 - 19:30
Wednesday	5:00 - 22:30	Sunday	8:30 - 18:30
Thursday	5:00 - 22:30	Holidays	00:00 - 00:00

	Full-time	Part-time	
Operators	32		- Diesel: 562,821 litres
Other Transportation Operations	3		- Biodiesel B5:
Vehicle Mechanics	3		- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES	38		- Other:

- Union Affiliations:
 - UNIFOR 1839 (Operators)
 - CUPE 907 (Mechanics)
 - CUPE 907 (Administration)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,066,832 100.00%	48,419 100.00%	1,004,669 100.00%	20.75
TOTAL	1,066,832	48,419	1,004,669	20.75

Belleville

Fare Structure

Effective Date:	08/09/2015	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.50	\$2.25	\$70.00		12-64
Children		\$2.00	\$1.54			5-11
Students		\$2.25	\$1.83	\$57.00		12+
Seniors		\$2.25	\$1.83	\$57.00		65+
Other: Special		\$2.25	\$1.83	\$57.00		Belleville Transit ID Card or Mobility Bus ID

Vehicles (2016)

	Active		Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Access.	Non-Acc.	Access.	Non-Acc.	16	
Bus	16		7.4		16	- Diesel
Commuter Rail						- Biodiesel (all blends)
Ferry						- Natural Gas (CNG or LNG)
Heavy Rail						- Other
Light Rail						Electric
Locomotive						- Trolley
Streetcar						- Battery
TOTAL ACTIVE VEHICLES	16	0		16	16	- Fuel Cell
Total Low-Floor Bus (30'-60')	16		Average Bus Age (years)	7.4		TOTAL
						16

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	869,890	1,004,669	Financial		
Total Vehicle Kilometres	869,890	1,007,378	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	42%	38%
Revenue Vehicle Hours	43,338	48,419	Municipal Operating Contribution / Capita	\$46.45	\$51.46
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.67	\$2.87
Total Vehicle Hours	43,338	50,769			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

Passenger Data

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	869,890	1,004,669	Financial		
Total Vehicle Kilometres	869,890	1,007,378	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	42%	38%
Revenue Vehicle Hours	43,338	48,419	Municipal Operating Contribution / Capita	\$46.45	\$51.46
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.67	\$2.87
Total Vehicle Hours	43,338	50,769			

Passenger Data

	2015	2016	Performance Indicators	2015	2016
Adult Passenger Trips	570,876	587,336	Cost Efficiency		
Concession Fare Trips	319,644	318,931	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$94.61	\$82.90
Concession Fare Trips Details:					
Child Passenger Trips	10,443	12,388	Reg. Serv. Pass. / Capita	18.01	18.33
Student Passenger Trips	47,205	42,993	Reg. Serv. Pass. / Rev. Veh. Hr.	20.55	18.72
Senior Passenger Trips	138,322	138,061			

Regular Service Passenger Trips

	2015	2016	Performance Indicators	2015	2016
Regular Service Passenger-Kms			Service Utilization		
Auxiliary Service Passenger Trips			Reg. Serv. Pass. / Capita	18.01	18.33
Operating Expenses			Reg. Serv. Pass. / Rev. Veh. Hr.	20.55	18.72
Transportation Operations Expenses	\$2,642,871	\$2,753,577	Amount of Service		
Fuel/Energy Exp. for Vehicles	\$495,131	\$477,336	Rev. Veh. Hrs. / Capita	0.88	0.98
Vehicle Maintenance Expenses	\$702,452	\$686,530			
Plant Maintenance Expenses	\$145,298	\$165,805	Average Speed		
General/Administration Expenses	\$114,365	\$125,465	Rev. Veh. Kms. / Rev. Veh. Hr.	20.07	20.75
Total Direct Operating Expenses	\$4,100,117	\$4,208,713	Labour Productivity		
Debt Service Payment			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Operating Expenses	\$4,100,117	\$4,208,713	Top Wage Rates		
			Operators	\$24.89	\$25.79
			Mechanics	\$32.17	\$33.80

Operating Revenues and Other Funding Contributions

	2015	2016
Regular Service Passenger Revenues	\$1,633,452	\$1,555,236
Total Operating Revenues	\$1,718,284	\$1,611,412
Total Revenues	\$1,718,284	\$1,611,412
Net Direct Operating Cost	\$2,381,833	\$2,597,301
Net Operating Cost	\$2,381,833	\$2,597,301
Federal Operating Contribution		
Provincial Operating Contribution	\$84,592	\$52,491
Municipal Operating Contribution	\$2,297,241	\$2,544,810
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

	2015	2016
Total Capital Expenditures	\$329,501	\$902,657
Total Capital Disposals		\$2,316
Total Capital Funding	\$329,501	\$902,657
Federal Capital Contribution		
Provincial Capital Contribution	\$139,696	\$645,434
Municipal Capital Contribution	\$189,805	\$257,223
Other Capital Contributions		

Bracebridge

Transit Contact: Walt Schmid
Director of Public Works

Statistical Contact: Walt Schmid
Director of Public Works
Phone: 705-645-5264 Fax: 705-645-7525
Email: wschmid@bracebridge.ca

SYSTEM HIGHLIGHTS:

- System established: 29/09/2016
- Serves: Town of Bracebridge
- Municipal Population: 15,405
- Service Area Population: 6,000
- Service Area Size: 8.8 square kilometres
- Service provided by: Municipal Department, under contract with Hammond Transportation Ltd.

- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 3,049
- Total Operating Revenues: \$3,839
- Total Direct Operating Expenses: \$121,792

▪ Hours of Service:

Monday	7:30 - 18:30	Friday	7:30 - 18:30
Tuesday	7:30 - 18:30	Saturday	8:30 - 18:30
Wednesday	7:30 - 18:30	Sunday	N/A
Thursday	7:30 - 18:30	Holidays	N/A

- Number of Fixed Routes: 1
- Number of Accessible Routes: 0
- Energy Consumption:

▪ Employees Statistics:	Full-time	Part-time
Operators	2	3
Other Transportation Operations		
Vehicle Mechanics	1	
Other Vehicle Maintenance and Servicing	1	
Plant and Other Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	2	7

- Diesel: 6,369 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,049 100.00%	1,126 100.00%	24,772 100.00%	22.00
TOTAL	3,049	1,126	24,772	22.00

REMARKS:

NOTE: Service area population is an ESTIMATE. Methodology for Regular Passenger trips were recorded manually in September and October. An electronic passenger trip counting system (Transit Fare) was used for the months of November and December.

FARE STRUCTURE

Effective Date: 29/09/2016
 Adults \$2.50
 Children
 Students \$2.00
 Seniors \$2.00
 Other: CNIB

	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
				18-64
				< 5 = Free
				6-17
				> 65

VEHICLES (2016)

Bus
 Commuter Rail
 Ferry
 Heavy Rail
 Light Rail
 Locomotive
 Streetcar

Active **Average Age** **Peak (Est.)** **Base (Est.)**

Access.	Non-Acc.	Access.	Non-Acc.	1	1
Bus				1	1
Commuter Rail					
Ferry					
Heavy Rail					
Light Rail					
Locomotive					
Streetcar					
TOTAL ACTIVE VEHICLES				1	1

VEHICLE KILOMETRES AND HOURS

Revenue Vehicle Kilometres
 Total Vehicle Kilometres
 Revenue Vehicle Hours
 Auxiliary Revenue Vehicle Hours
 Total Vehicle Hours
 Operators Paid Hours
 Vehicle Mechanics Paid Hours
 Total Employee Paid Hours

2015

2016

PERFORMANCE INDICATORS

2015

2016

FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)
 Municipal Operating Contribution / Capita
 Net Dir. Oper. Cost / Reg. Serv. Pass.

3%

\$7.42

\$38.69

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.

\$1.26

COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.

\$39.95

COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.

\$107.78

SERVICE UTILIZATION

Reg. Serv. Pass. / Capita

0.51

Reg. Serv. Pass. / Rev. Veh. Hr.

2.71

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita

0.19

AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.

22.00

LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

1.00

TOP WAGE RATES

Operators

Mechanics

PASSENGER DATA

Adult Passenger Trips
 Concession Fare Trips
Concession Fare Trips Details:
 Child Passenger Trips
 Student Passenger Trips
 Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms
 Auxiliary Service Passenger Trips

OPERATING EXPENSES

Transportation Operations Expenses
 Fuel/Energy Exp. for Vehicles
 Vehicle Maintenance Expenses
 Plant Maintenance Expenses
 General/Administration Expenses

TOTAL DIRECT OPERATING EXPENSES

Debt Service Payment
 Total Operating Expenses

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS**REGULAR SERV. PASS. REVENUES**

\$3,839

TOTAL OPERATING REVENUES

\$3,839

Total Revenues

\$3,839

NET DIRECT OPERATING COST

\$117,953

NET OPERATING COST

\$143,953

Federal Operating Contribution

\$73,430

Provincial Operating Contribution

\$44,523

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES**TOTAL CAPITAL EXPENDITURES**

\$172,516

Total Capital Disposals

\$172,516

TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

\$172,516

Bradford West Gwillimbury

Transit Contact: Paul Dubniak
Transportation Technician

Statistical Contact: Paul Dubniak
Transportation Technician
Phone: 905-775-5369 Fax: 905-778-4343
Email: pdubniak@townofbwg.com

System Highlights

- System established: 01/05/2014
- Serves: Bradford West Gwillimbury
- Municipal Population: 35,325
- Service Area Population: 29,862
- Service Area Size (km²): 17.3
- Service provided by: Municipal Department, under contract with Switzer-Carty Transportation Inc.
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 31,523
- Total Operating Revenues: \$47,794
- Total Direct Operating Expenses: \$291,570
- Active Vehicles: 3
 - Small Community Buses 3
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	6:45 - 17:00	Friday	6:45 - 17:00
Tuesday	6:45 - 17:00	Saturday	N/A
Wednesday	6:45 - 17:00	Sunday	N/A
Thursday	6:45 - 17:00	Holidays	N/A

- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:
 - Diesel: 23,459 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)
- Disruption during 2016: Snowstorm
Start Date: 15/12/2016
End Date: 16/12/2016
Duration: 1 days

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	31,523 100.00%	5,317 100.00%	98,518 100.00%	18.53
TOTAL	31,523	5,317	98,518	18.53

Bradford West Gwillimbury

Fare Structure

Effective Date:	01/05/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.00		\$2.00		
Children						< 5 = Free
Students						
Seniors						

Vehicles (2016)	Active		Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Access.	Non-Acc.	Access.	Non-Acc.		Internal Combustion
Bus	3		2.0		2	- Diesel
Commuter Rail						- Biodiesel (all blends)
Ferry						- Natural Gas (CNG or LNG)
Heavy Rail						- Other
Light Rail						Electric
Locomotive						- Trolley
Streetcar						- Battery
TOTAL ACTIVE VEHICLES	3	0		2	2	- Fuel Cell
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)	2.0		TOTAL
						3

Vehicle Kilometres and Hours	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	81,111	98,518	Financial		
Total Vehicle Kilometres	83,073	101,038	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10%	16%
Revenue Vehicle Hours	5,457	5,317	Municipal Operating Contribution / Capita	\$11.36	\$6.05
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$15.14	\$7.73
Total Vehicle Hours	5,534	5,568	Average Fare		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.63	\$1.52
Vehicle Mechanics Paid Hours			Cost Effectiveness		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$16.77	\$9.25
Passenger Data			Cost Efficiency		
Adult Passenger Trips	17,783		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$77.40	\$52.37
Concession Fare Trips	7,758		Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	0.73	1.06
Child Passenger Trips	468		Reg. Serv. Pass. / Rev. Veh. Hr.	4.68	5.93
Student Passenger Trips			Amount of Service		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita	0.16	0.18
Regular Service Passenger Trips	25,541	31,523	Average Speed		
Regular Service Passenger-Kms	280,700		Rev. Veh. Kms. / Rev. Veh. Hr.	14.86	18.53
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$269,613	\$268,111	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$16,711	\$23,459	Operators		
Vehicle Maintenance Expenses	\$1,172		Mechanics		
Plant Maintenance Expenses	\$63,976				
General/Administration Expenses	\$76,913				
Total Direct Operating Expenses	\$428,384	\$291,570			
Debt Service Payment					
Total Operating Expenses	\$496,454	\$291,570			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$41,658	\$47,794
Total Operating Revenues	\$41,658	\$47,794
Total Revenues	\$41,658	\$47,794
Net Direct Operating Cost	\$386,726	\$243,776
Net Operating Cost	\$454,796	\$243,776
Federal Operating Contribution		
Provincial Operating Contribution	\$58,951	\$63,197
Municipal Operating Contribution	\$395,845	\$180,579
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	
Total Capital Disposals	
Total Capital Funding	
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

Brampton

Transit Contact: Alex Milojevic
Transit General Manager

Statistical Contact: Jarrid Jensen
Manager of Transit Administrative Services
Phone: 905-874-2750 x62345 Fax: 905-874-2799
Email: jarrid.jensen@brampton.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1974
- Serves: City of Brampton
- Municipal Population: 593,638
- Service Area Population: 588,200
- Service Area Size (km²): 266.8
- Service provided by: Municipal Department
- Hours of Service:

Monday	4:00 - 2:00	Friday	4:00 - 2:00
Tuesday	4:00 - 2:00	Saturday	4:30 - 2:00
Wednesday	4:00 - 2:00	Sunday	6:30 - 1:00
Thursday	4:00 - 2:00	Holidays	6:30 - 1:00
- Employees Statistics:

	Full-time	Part-time
Operators	792	
Other Transportation Operations	53	
Vehicle Mechanics	73	
Other Vehicle Maintenance and Servicing	73	
Plant and Other Maintenance	15	
General and Administration	46	76
TOTAL EMPLOYEES	1,052	76
- Union Affiliations:

ATU 1573 (Operators)
ATU 1573 (Mechanics)
ATU 1573 (PT Employees)
- Adult Cash Fare: \$3.75
- Ridership (revenue passengers): 23,129,596
- Total Operating Revenues: \$58,998,104
- Total Direct Operating Expenses: \$128,385,138
- Active Vehicles: 407
 - Standard Buses 351
 - Articulated Buses 56
- Percentage of accessible bus fleet: 98.77%
- Percentage of accessible transit fleet: 98.77%
- Number of Fixed Routes: 68
- Number of Accessible Routes: 68
- Energy Consumption:

- Diesel:	14,186,959 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	37,673,968	100.00%	1,094,490	100.00%
TOTAL	37,673,968		1,094,490	23,470,664

Brampton

FARE STRUCTURE

Effective Date:	28/03/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly	Criteria
Adults		\$3.75	\$2.90	\$120.00	\$32.00	20+, College/University
Children		\$3.75	\$2.50	\$105.00	\$27.00	6-12
Students		\$3.75	\$2.50	\$105.00	\$27.00	13-19
Seniors		\$1.00	\$1.60	\$52.00	\$16.00	65+ w/valid ID
Other: GTA Pass					\$61.00	

VEHICLES (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	402	5	6.4	17.0	330	155	- Diesel	99
Commuter Rail							- Biodiesel (all blends)	308
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	402	5			330	155	- Fuel Cell	
Total Low-Floor Bus (30'-60')	402		Average Bus Age (years)		6.6		TOTAL	407

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	22,181,434	23,470,664	FINANCIAL		
Total Vehicle Kilometres	25,182,853	26,351,686	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	45%	46%
Revenue Vehicle Hours	1,026,617	1,094,490	Municipal Operating Contribution / Capita	\$96.83	\$100.66
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.08	\$3.00
Total Vehicle Hours	1,116,554	1,188,621	AVERAGE FARE		
Operators Paid Hours	1,566,240	1,647,360	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.46	\$2.48
Vehicle Mechanics Paid Hours	141,440	151,840	COST EFFECTIVENESS		
Total Employee Paid Hours	2,161,900	2,271,048	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.59	\$5.55

PASSENGER DATA

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Adult Passenger Trips	17,539,596	18,945,733	FINANCIAL		
Concession Fare Trips	3,638,747	4,183,863	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	45%	46%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$96.83	\$100.66
Child Passenger Trips	365,101	374,088	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.08	\$3.00
Student Passenger Trips	1,753,200	2,148,510	AVERAGE FARE		
Senior Passenger Trips	872,307	1,110,052	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.46	\$2.48

REGULAR SERVICE PASSENGER TRIPS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Regular Service Passenger-Kms			COST EFFICIENCY		
Auxiliary Service Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$106.12	\$108.01

OPERATING EXPENSES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Transportation Operations Expenses	\$72,353,266	\$79,698,151	COST EFFICIENCY		
Fuel/Energy Exp. for Vehicles	\$12,070,739	\$10,789,223	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$106.12	\$108.01
Vehicle Maintenance Expenses	\$22,386,739	\$25,504,563	SERVICE UTILIZATION		
Plant Maintenance Expenses	\$4,759,444	\$4,968,161	Reg. Serv. Pass. / Capita	36.94	39.32
General/Administration Expenses	\$6,914,140	\$7,425,041	Reg. Serv. Pass. / Rev. Veh. Hr.	20.63	21.13
TOTAL DIRECT OPERATING EXPENSES	\$118,484,328	\$128,385,138	AMOUNT OF SERVICE		
Debt Service Payment			Rev. Veh. Hrs. / Capita	1.79	1.86
Total Operating Expenses	\$118,484,328	\$128,385,138	AVERAGE SPEED		
			Rev. Veh. Kms. / Rev. Veh. Hr.	21.61	21.44

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
REGULAR SERV. PASS. REVENUES	\$52,052,778	\$57,295,701	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$53,350,680	\$58,998,104	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.66
Total Revenues	\$53,350,680	\$58,998,104	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$65,133,648	\$69,387,034	Operators	\$31.83	\$33.12
NET OPERATING COST	\$65,133,648	\$69,387,034	Mechanics	\$37.90	\$39.43
Federal Operating Contribution					
Provincial Operating Contribution	\$9,619,595	\$10,181,710			
Municipal Operating Contribution	\$55,514,053	\$59,205,324			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					

CAPITAL EXPENSES AND FUNDING SOURCES

	2015	2016
TOTAL CAPITAL EXPENDITURES	\$48,148,133	\$42,364,547
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$48,148,133	\$42,364,547
Federal Capital Contribution	\$21,369,809	\$9,186,365
Provincial Capital Contribution	\$13,302,989	\$18,938,902
Municipal Capital Contribution	\$13,475,335	\$14,239,280
Other Capital Contributions		

Brantford

Transit Contact: Mike Bradley
Director of Fleet & Transit

Statistical Contact: Elisabeth van der Made
Manager of Transit
Phone: 519-752-4444 x4504 Fax: 519-754-0724
Email: evandermade@brantford.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of Brantford
- Municipal Population: 97,496
- Service Area Population: 97,496
- Service Area Size (km²): .0
- Service provided by: Municipal Department
- Hours of Service:

Monday	6:00 - 1:00	Friday	6:00 - 1:00
Tuesday	6:00 - 1:00	Saturday	6:00 - 1:00
Wednesday	6:00 - 1:00	Sunday	8:30 - 18:30
Thursday	6:00 - 1:00	Holidays	8:30 - 18:30
- Employees Statistics:

	Full-time	Part-time
Operators	43	13
Other Transportation Operations	7	
Vehicle Mechanics	7	
Other Vehicle Maintenance and Servicing	4	3
Plant and Other Maintenance	5	
General and Administration	1	
TOTAL EMPLOYEES	67	16
- Union Affiliations:

ATU	685 (Operators)
ATU	685 (Mechanics)
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 1,432,633
- Total Operating Revenues: \$2,942,922
- Total Direct Operating Expenses: \$9,027,051
- Active Vehicles: 31
 - Standard Buses 31
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 15
- Number of Accessible Routes: 0
- Energy Consumption:

- Diesel:	1,055,440 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,891,292 100.00%	76,149 100.00%	1,824,394 100.00%	23.96
TOTAL	1,891,292	76,149	1,824,394	23.96

Brantford

FARE STRUCTURE

Effective Date:	01/04/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.00	\$2.45	\$73.50		
Children		\$1.75	\$1.75			< 5 = Free
Students		\$3.00	\$2.45	\$55.50		
Seniors		\$3.00	\$2.45	\$55.50		
Other: CNIB		\$1.75		\$39.00		

VEHICLES (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	31		6.3		21	19	- Biodiesel (all blends)	31
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail							Electric	
Light Rail							- Trolley	
Locomotive							- Battery	
Streetcar							- Fuel Cell	
TOTAL ACTIVE VEHICLES	31	0			21	19	TOTAL	31
Total Low-Floor Bus (30'-60')	31		Average Bus Age (years)		6.3			

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	1,818,765	1,824,394	FINANCIAL		
Total Vehicle Kilometres	1,818,765	1,824,394	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	35%	33%
Revenue Vehicle Hours	76,149	76,149	Municipal Operating Contribution / Capita	\$46.72	\$50.25
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.78	\$4.25
Total Vehicle Hours	76,149	76,149	AVERAGE FARE		
Operators Paid Hours	104,690	107,290	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.87	\$1.78
Vehicle Mechanics Paid Hours	14,560	14,560	COST EFFECTIVENESS		
Total Employee Paid Hours	158,195	159,040	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.78	\$6.30

PASSENGER DATA

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Adult Passenger Trips	1,045,266	963,104	FINANCIAL		
Concession Fare Trips	476,265	469,529	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	35%	33%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$46.72	\$50.25
Child Passenger Trips	5,477	5,559	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.78	\$4.25
Student Passenger Trips	268,596	249,033	AVERAGE FARE		
Senior Passenger Trips	60,816	60,540	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.87	\$1.78

REGULAR SERVICE PASSENGER TRIPS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Regular Service Passenger-Kms			COST EFFICIENCY		
Auxiliary Service Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$115.53	\$118.54

OPERATING EXPENSES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Transportation Operations Expenses	\$4,713,092	\$4,835,369	SERVICE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$883,497	\$798,140	Reg. Serv. Pass. / Capita	15.55	14.69
Vehicle Maintenance Expenses	\$2,031,918	\$2,208,149	Reg. Serv. Pass. / Rev. Veh. Hr.	19.98	18.81
Plant Maintenance Expenses	\$655,548	\$652,727	AMOUNT OF SERVICE		
General/Administration Expenses	\$513,080	\$532,666	Rev. Veh. Hrs. / Capita	0.78	0.78
TOTAL DIRECT OPERATING EXPENSES	\$8,797,135	\$9,027,051	AVERAGE SPEED		
Debt Service Payment			Rev. Veh. Kms. / Rev. Veh. Hr.	23.88	23.96
Total Operating Expenses	\$8,797,135	\$9,027,051	LABOUR PRODUCTIVITY		

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
REGULAR SERV. PASS. REVENUES	\$2,851,625	\$2,550,058	TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$3,040,425	\$2,942,922	Operators	\$25.78	\$25.78
Total Revenues	\$3,090,846	\$2,975,046	Mechanics	\$31.02	\$31.02
NET DIRECT OPERATING COST	\$5,756,710	\$6,084,129			
NET OPERATING COST	\$5,706,289	\$6,052,005			

Federal Operating Contribution

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Federal Operating Contribution					
Provincial Operating Contribution	\$1,134,581	\$1,153,067			
Municipal Operating Contribution	\$4,571,708	\$4,898,938			
Other Operating Contributions					

Federal Debt Service Contribution

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					

CAPITAL EXPENSES AND FUNDING SOURCES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
TOTAL CAPITAL EXPENDITURES	\$1,719,416	\$1,445,180	CAPITAL EXPENSES AND FUNDING SOURCES		
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$1,719,416	\$1,445,180			
Federal Capital Contribution	\$1,198,011	\$774,094			
Provincial Capital Contribution		\$56,065			
Municipal Capital Contribution	\$521,405	\$615,021			
Other Capital Contributions					

Brockville

Transit Contact: Matthew Locke
Supervisor of Transportation Services

Statistical Contact: Matthew Locke
Supervisor of Transportation Services
Phone: 613-342-8772 x3225 Fax: 613-342-5035
Email: mlocke@brockville.com

SYSTEM HIGHLIGHTS:

- System established: 01/05/1982
- Serves: City of Brockville
- Municipal Population: 21,870
- Service Area Population: 21,870
- Service Area Size: 20.3 square kilometres
- Service provided by: Municipal Department

▪ Hours of Service:

Monday	6:45 - 18:15	Friday	6:45 - 18:15
Tuesday	6:45 - 18:15	Saturday	8:45 - 18:15
Wednesday	6:45 - 18:15	Sunday	N/A
Thursday	6:45 - 18:15	Holidays	N/A

▪ Employees Statistics:

	Full-time	Part-time
Operators	6	7
Other Transportation Operations		1
Vehicle Mechanics		3
Other Vehicle Maintenance and Servicing		2
Plant and Other Maintenance		
General and Administration		2
TOTAL EMPLOYEES	6	15

- Union Affiliations:
 - CUPE 115 (Operators)
 - CUPE 115 (Mechanics)

- Adult Cash Fare: \$2.25
- Ridership (revenue passengers): 102,797
- Total Operating Revenues: \$189,715
- Total Direct Operating Expenses: \$716,669

- Number of Fixed Routes: 3
- Number of Accessible Routes: 3
- Energy Consumption:

- Diesel:
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Gasoline in litres 84,471

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	121,900 100.00%	11,005 100.00%	223,445 100.00%	20.30
TOTAL	121,900	11,005	223,445	20.30

FARE STRUCTURE

Effective Date: 10/04/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.25	\$1.80	\$64.00	\$64.00	
Children	\$2.25	\$1.80	\$64.00	\$64.00	< 5 = Free, Limit 2 per adult
Students	\$2.25	\$1.80	\$64.00	\$64.00	
Seniors	\$2.25	\$1.80	\$64.00	\$64.00	

ACTIVE VEHICLES

VEHICLES (2016)	Active Access.	Average Age Non-Acc.	Peak (Est.) Access.	Base (Est.) Non-Acc.
Bus			3	3
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			3	3

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	221,849	223,445	FINANCIAL		
Total Vehicle Kilometres	222,321	225,147	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%
Revenue Vehicle Hours	10,847	11,005	Municipal Operating Contribution / Capita	\$20.41	\$16.32
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.03	\$5.13
Total Vehicle Hours	11,379	11,355			
Operators Paid Hours	11,962	7,647	AVERAGE FARE		
Vehicle Mechanics Paid Hours	483	558	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.83	\$1.76
Total Employee Paid Hours	14,722	10,650			

PASSENGER DATA

Adult Passenger Trips	99,646	PERFORMANCE INDICATORS	2015	2016
Concession Fare Trips	3,151	FINANCIAL		
<i>Concession Fare Trips Details:</i>		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%
Child Passenger Trips	3,151	Municipal Operating Contribution / Capita	\$20.41	\$16.32
Student Passenger Trips		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.03	\$5.13
Senior Passenger Trips				

REGULAR SERVICE PASSENGER TRIPS

REGULAR SERVICE PASSENGER TRIPS	106,363	102,797	PERFORMANCE INDICATORS	2015	2016
Regular Service Passenger-Kms			FINANCIAL		
Auxiliary Service Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$64.85	\$63.11

OPERATING EXPENSES

Transportation Operations Expenses	\$477,377	\$475,503	PERFORMANCE INDICATORS	2015	2016
Fuel/Energy Exp. for Vehicles	\$76,200	\$72,859	FINANCIAL		
Vehicle Maintenance Expenses	\$98,521	\$88,578	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%
Plant Maintenance Expenses	\$53,651	\$50,391	Municipal Operating Contribution / Capita	\$20.41	\$16.32
General/Administration Expenses	\$32,159	\$29,337	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.03	\$5.13
TOTAL DIRECT OPERATING EXPENSES	\$737,908	\$716,669			

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$195,032	\$181,421	PERFORMANCE INDICATORS	2015	2016
TOTAL OPERATING REVENUES	\$203,152	\$189,715	FINANCIAL		
Total Revenues	\$203,152	\$189,715	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%
NET DIRECT OPERATING COST	\$534,756	\$526,954	Municipal Operating Contribution / Capita	\$20.41	\$16.32
NET OPERATING COST	\$534,756	\$526,954	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.03	\$5.13

FEDERAL OPERATING CONTRIBUTION

Federal Operating Contribution	\$88,100	\$169,979	PERFORMANCE INDICATORS	2015	2016
Provincial Operating Contribution	\$446,374	\$356,975	FINANCIAL		
Municipal Operating Contribution			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%

OTHER OPERATING CONTRIBUTIONS

Other Operating Contributions			PERFORMANCE INDICATORS	2015	2016
Federal Debt Service Contribution			FINANCIAL		
Provincial Debt Service Contribution			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%
Municipal Debt Service Contribution			Municipal Operating Contribution / Capita	\$20.41	\$16.32

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$86,235	\$10,000	PERFORMANCE INDICATORS	2015	2016
Total Capital Disposals			FINANCIAL		

TOTAL CAPITAL FUNDING

Federal Capital Contribution			PERFORMANCE INDICATORS	2015	2016
Provincial Capital Contribution			FINANCIAL		
Municipal Capital Contribution			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%
Other Capital Contributions			Municipal Operating Contribution / Capita	\$20.41	\$16.32

Burlington

Transit Contact: Sue Connor
Director of Transit

Statistical Contact: Colm Lynn
Manager of Business Administration
Phone: 905-335-7869 x7526 Fax: 905-335-7878
Email: colm.lynn@burlington.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: Burlington
- Municipal Population: 183,314
- Service Area Population: 179,236
- Service Area Size (km²): 98.0
- Service provided by: Municipal Department
- Hours of Service:

Monday	5:00 - 1:00	Friday	5:00 - 1:00
Tuesday	5:00 - 1:00	Saturday	5:00 - 1:00
Wednesday	5:00 - 1:00	Sunday	7:00 - 19:00
Thursday	5:00 - 1:00	Holidays	7:00 - 19:00
- Employees Statistics:

	Full-time	Part-time
Operators	78	
Other Transportation Operations	8	
Vehicle Mechanics	7	
Other Vehicle Maintenance and Servicing	7	
Plant and Other Maintenance	1	
General and Administration	10	
TOTAL EMPLOYEES	111	
- Union Affiliations:

CUPE 2723 (Operators)
CUPE 2723 (Mechanics)
- Adult Cash Fare: \$3.50
- Ridership (revenue passengers): 1,900,094
- Total Operating Revenues: \$5,224,106
- Total Direct Operating Expenses: \$14,970,409
- Active Vehicles: 55

- Small Community Buses	4
- Standard Buses	51
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 26
- Number of Accessible Routes: 24
- Energy Consumption:

- Diesel:	2,173,602 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,900,094	100.00%	164,694	100.00%
TOTAL	1,900,094		164,694	23.40

Burlington

Fare Structure

Effective Date: 01/05/2015	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$3.50	\$2.75	\$97.00		
Children	\$3.50	\$1.85	\$50.00		6-12
Students	\$3.50	\$1.90	\$71.00		13-19; must be enrolled in secondary
Seniors	\$3.50	\$1.90	\$59.25		65+
Other: GO passenger	\$0.70				GO Co-fare

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Non-Acc.	Non-Acc.			Internal Combustion
Bus	55	5.9	43	29	- Diesel
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	55	0	43	29	- Fuel Cell
Total Low-Floor Bus (30'-60')	55	Average Bus Age (years)	5.9		TOTAL
					55

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	3,744,066	3,853,617	Financial		
Total Vehicle Kilometres	3,839,376	4,027,231	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	35%
Revenue Vehicle Hours	160,072	164,694	Municipal Operating Contribution / Capita	\$48.41	\$47.61
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.65	\$5.13
Total Vehicle Hours	165,857	170,335	Average Fare		
Operators Paid Hours	220,518	233,706	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.53	\$2.53
Vehicle Mechanics Paid Hours	15,764	15,103	Cost Effectiveness		
Total Employee Paid Hours	281,569	300,269	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.39	\$7.88
Passenger Data			Cost Efficiency		
Adult Passenger Trips	1,478,233	1,483,476	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$87.02	\$87.89
Concession Fare Trips	473,953	416,618	Service Utilization		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	11.46	10.60
Child Passenger Trips	18,041	11,962	Reg. Serv. Pass. / Rev. Veh. Hr.	12.20	11.54
Student Passenger Trips	257,956	237,072	Amount of Service		
Senior Passenger Trips	197,956	167,584	Rev. Veh. Hrs. / Capita	0.94	0.92
Regular Service Passenger Trips	1,952,186	1,900,094	Average Speed		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	23.39	23.40
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.70
Transportation Operations Expenses	\$7,943,508	\$8,559,048	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$1,941,373	\$1,637,045	Operators	\$26.10	\$26.56
Vehicle Maintenance Expenses	\$2,788,885	\$2,822,225	Mechanics	\$33.42	\$32.99
Plant Maintenance Expenses	\$407,365	\$463,780			
General/Administration Expenses	\$1,351,683	\$1,488,311			
Total Direct Operating Expenses	\$14,432,814	\$14,970,409			
Debt Service Payment					
Total Operating Expenses	\$14,432,814	\$14,970,409			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$4,931,156	\$4,799,707
Total Operating Revenues	\$5,346,361	\$5,224,106
Total Revenues	\$5,346,741	\$5,494,693
Net Direct Operating Cost	\$9,086,453	\$9,746,303
Net Operating Cost	\$9,086,073	\$9,475,716
Federal Operating Contribution		
Provincial Operating Contribution	\$842,100	\$942,100
Municipal Operating Contribution	\$8,243,973	\$8,533,616
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$5,102,850	\$1,322,765
Total Capital Disposals		
Total Capital Funding	\$5,102,850	\$1,321,381
Federal Capital Contribution	\$2,043,960	\$433,137
Provincial Capital Contribution	\$2,110,523	\$778,907
Municipal Capital Contribution		
Other Capital Contributions	\$948,367	\$109,337

Chatham

Transit Contact: Jan Metcalfe
Engineering Technologist

Statistical Contact: Jan Metcalfe
Engineering Technologist
Phone: 519-3.60-1998 x3301 Fax: 519-436-2340
Email: Janm@chatham-kent.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1946
- Serves: Community of Chatham
- Municipal Population: 105,000
- Service Area Population: 45,000
- Service Area Size: 44.2 square kilometres
- Service provided by: Municipal Department, under contract with Intouch Connection

Hours of Service:

Monday	6:15 - 19:15	Friday	6:15 - 19:15
Tuesday	6:15 - 19:15	Saturday	6:15 - 19:15
Wednesday	6:15 - 19:15	Sunday	N/A
Thursday	6:15 - 19:15	Holidays	N/A

Employees Statistics:
Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 199,652
- Total Operating Revenues: \$463,854
- Total Direct Operating Expenses: \$1,507,271
- Active Vehicles: 10
 - Small Community Buses 10

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 8
- Number of Accessible Routes: 8
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	265,333 100.00%	15,808 100.00%	0 0.00%	
TOTAL	265,333	15,808	0	0.00

REMARKS:

New fare products introduced July 1, 2016: "affordable (low income) pass" \$40 per month for those who qualify (criteria - household income is equal to or less than Provincial Low Income Measure); 200 passes per year, first come first served basis; 72 applications approved in 2016. Monthly (30 day pass) for adults, students and seniors. Cash Pass (epurse) card offering 20% reduction when validated during peak service hours; 50% reduction when validated during off peak service hours.

Chatham**FARE STRUCTURE**

Effective Date: 01/07/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Cash Pass	Criteria
Adults	\$2.00		\$65.00	\$20	18 - 64
Children					< 5 = Free
Students	\$1.75		\$50.00	\$20	6 - 17
Seniors	\$1.75		\$50.00	\$20	65+
	\$2.00		\$40.00	\$120 (sem/college)	FT college student, low income pass

VEHICLES (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access. Non-Acc.	Access. Non-Acc.			Internal Combustion
Bus	10	1.6		4	- Diesel
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	10	0	4	4	- Fuel Cell
Total Low-Floor Bus (30'-60')	10	Average Bus Age (years)	1.6		TOTAL
					10

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres			FINANCIAL		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	23%	31%
Revenue Vehicle Hours	15,652	15,808	Municipal Operating Contribution / Capita	\$14.09	\$10.03
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.71	\$5.23
Total Vehicle Hours	15,652	15,808			
Operators Paid Hours			AVERAGE FARE		
Vehicle Mechanics Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.97	\$2.32
Total Employee Paid Hours					

PASSENGER DATA

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Adult Passenger Trips	130,764	141,192	FINANCIAL		
Concession Fare Trips	52,508	58,460	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	23%	31%
<i>Concession Fare Trips Details:</i>			Municipal Operating Contribution / Capita	\$14.09	\$10.03
Child Passenger Trips	4,263	1,511	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.71	\$5.23
Student Passenger Trips	13,879	15,571			
Senior Passenger Trips	13,254	32,671	AVERAGE FARE		
REGULAR SERVICE PASSENGER TRIPS	183,272	199,652	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.97	\$2.32
Regular Service Passenger-Kms					
Auxiliary Service Passenger Trips			COST EFFECTIVENESS		
			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.68	\$7.55

OPERATING EXPENSES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Transportation Operations Expenses	\$1,501,098	\$1,386,147	COST EFFICIENCY		
Fuel/Energy Exp. for Vehicles			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$101.68	\$95.35
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$70,564	\$68,143	SERVICE UTILIZATION		
General/Administration Expenses	\$19,861	\$52,981	Reg. Serv. Pass. / Capita	4.07	4.44
TOTAL DIRECT OPERATING EXPENSES	\$1,591,523	\$1,507,271	Reg. Serv. Pass. / Rev. Veh. Hr.	11.71	12.63
Debt Service Payment					
Total Operating Expenses	\$1,591,523	\$1,507,271	AMOUNT OF SERVICE		
			Rev. Veh. Hrs. / Capita	0.35	0.35

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
REGULAR SERV. PASS. REVENUES	\$361,296	\$463,854	AVERAGE SPEED		
TOTAL OPERATING REVENUES	\$361,296	\$463,854	Rev. Veh. Kms. / Rev. Veh. Hr.		
Total Revenues	\$361,296	\$463,854			
NET DIRECT OPERATING COST	\$1,230,227	\$1,043,417	LABOUR PRODUCTIVITY		
NET OPERATING COST	\$1,230,227	\$1,043,417	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Federal Operating Contribution			TOP WAGE RATES		
Provincial Operating Contribution	\$596,432	\$644,296	Operators		
Municipal Operating Contribution	\$633,845	\$451,251	Mechanics		
Other Operating Contributions					

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES**TOTAL CAPITAL EXPENDITURES**

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Clarence-Rockland

Transit Contact: Pierre Boucher
Director, Community Services

Statistical Contact: Pierre Boucher
Director, Community Services
Phone: 613-446-6022 X 2236 Fax: 613-446-1497
Email: pboucher@clarence-rockland.com

SYSTEM HIGHLIGHTS:

- System established: 09/02/2003
- Serves: City of Clarence-Rockland
- Municipal Population: 24,512
- Service Area Population: 24,512
- Service Area Size: 298.0 square kilometres
- Service provided by: Municipal Department, under contract with Leduc Bus Lines

▪ Hours of Service:

Monday	05:20 - 19:05	Friday	05:20 - 19:05
Tuesday	05:20 - 19:05	Saturday	N/A
Wednesday	05:20 - 19:05	Sunday	N/A
Thursday	05:20 - 19:05	Holidays	N/A

- **Employees Statistics:**

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Adult Cash Fare: \$14.00
- Ridership (revenue passengers): 144,269
- Total Operating Revenues: \$1,168,765
- Total Direct Operating Expenses: \$1,892,686
- Active Vehicles: 12
 - Small Community Buses 3
 - Standard Buses 9
- Percentage of accessible bus fleet: 25.00%
- Percentage of accessible transit fleet: 25.00%

- Number of Fixed Routes: 2
- Number of Accessible Routes: 1
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	144,269	100.00%	8,029	100.00%
TOTAL	144,269	8,029	293,160	36.51

Clarence-Rockland

FARE STRUCTURE

Effective Date: 01/04/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$14.00	\$10.00	\$238.00		
Children				< 6 = Free	
Students	\$14.00	\$10.00	\$171.00		with valid school, college, or university ID
Seniors	\$14.00	\$10.00	\$238.00		
Other: CNIB				free with valid ID	

VEHICLES (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.	Internal Combustion
Bus	3	9	9.7	11.4	- Diesel
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	3	9		10	- Fuel Cell
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)	11.0	TOTAL
					12

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	311,535	293,160	FINANCIAL		
Total Vehicle Kilometres	623,070	586,320	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	61%	62%
Revenue Vehicle Hours	8,580	8,029	Municipal Operating Contribution / Capita	\$23.41	\$19.73
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.27	\$5.02
Total Vehicle Hours	12,854	12,047			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS

	151,450	144,269
Regular Service Passenger-Kms	9,087,000	8,656,140

Auxiliary Service Passenger Trips

OPERATING EXPENSES

Transportation Operations Expenses	\$1,940,959	\$1,798,751	AVERAGE SPEED	
Fuel/Energy Exp. for Vehicles			Rev. Veh. Kms. / Rev. Veh. Hr.	36.31
Vehicle Maintenance Expenses				36.51
Plant Maintenance Expenses	\$11,013	\$19,689	LABOUR PRODUCTIVITY	
General/Administration Expenses	\$78,696	\$74,246	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	
TOTAL DIRECT OPERATING EXPENSES	\$2,030,668	\$1,892,686	TOP WAGE RATES	
Debt Service Payment			Operators	
Total Operating Expenses	\$2,030,668	\$1,892,686	Mechanics	

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,219,378	\$1,148,565
TOTAL OPERATING REVENUES	\$1,232,328	\$1,168,765
Total Revenues	\$1,232,328	\$1,168,765
NET DIRECT OPERATING COST	\$798,340	\$723,921
NET OPERATING COST	\$798,340	\$723,921

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$13,434
Total Capital Disposals	
TOTAL CAPITAL FUNDING	\$13,434
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	\$13,434

Cobourg

Transit Contact: Barry Thrasher
Director of Public Works

Statistical Contact: Renee Champagne
Administrative Assistant
Phone: 905-372-4555 Fax: 905-372-0009
Email: rchampagne@cobourg.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1976
- Serves: Town of Cobourg
- Municipal Population: 18,519
- Service Area Population: 10,741
- Service Area Size (km²): 13.0
- Service provided by: Municipal Department, under contract with Century Transportation

▪ Hours of Service:

Monday	6:15 - 19:45	Friday	6:15 - 19:45
Tuesday	6:15 - 19:45	Saturday	8:15 - 18:45
Wednesday	6:15 - 19:45	Sunday	8:45 - 15:45
Thursday	6:15 - 19:45	Holidays	11:15 - 17:15

▪ Employees Statistics:

Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 104,103
- Total Operating Revenues: \$118,375
- Total Direct Operating Expenses: \$607,420
- Active Vehicles: 3
 - Small Community Buses 1
 - Standard Buses 2
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	114,878 100.00%	8,704 100.00%	242,160 100.00%	27.82
TOTAL	114,878	8,704	242,160	27.82

Cobourg

FARE STRUCTURE

Effective Date:	01/09/2006	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Pass	Criteria
Adults		\$2.00	\$1.60	\$60.00		
Children		\$2.00	\$1.60	\$25.00		< 5 = Free
Students		\$2.00	\$1.60	\$50.00		
Seniors		\$2.00	\$1.60	\$30.00		
Other: Student		\$2.00	\$1.60	\$15.00		After 2:30pm week days/all weekend

VEHICLES (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	- Diesel
Bus	3		8.0		2	2	- Biodiesel (all blends)	3
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail							Electric	
Light Rail							- Trolley	
Locomotive							- Battery	
Streetcar							- Fuel Cell	
TOTAL ACTIVE VEHICLES	3	0			2	2	TOTAL	3
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		8.0			

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	205,149	242,160	FINANCIAL		
Total Vehicle Kilometres	205,149	242,160	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	19%
Revenue Vehicle Hours	8,692	8,704	Municipal Operating Contribution / Capita	\$33.05	\$39.07
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.21	\$4.70
Total Vehicle Hours	8,692	8,704			
Operators Paid Hours			AVERAGE FARE		
Vehicle Mechanics Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.39	\$1.11
Total Employee Paid Hours			COST EFFECTIVENESS		
PASSENGER DATA			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.62	\$5.83
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips		104,103	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$69.23	\$69.79
<i>Concession Fare Trips Details:</i>			SERVICE UTILIZATION		
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Capita	9.63	9.69
<i>Student Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.	11.90	11.96
<i>Senior Passenger Trips</i>			AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	103,443	104,103	Rev. Veh. Hrs. / Capita	0.81	0.81
Regular Service Passenger-Kms	775,823	780,773	AVERAGE SPEED		
Auxiliary Service Passenger Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	23.60	27.82

OPERATING EXPENSES

	2015	2016	LABOUR PRODUCTIVITY	2015	2016
Transportation Operations Expenses	\$572,160	\$575,037	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Fuel/Energy Exp. for Vehicles			TOP WAGE RATES		
Vehicle Maintenance Expenses		\$10,331	Operators		
Plant Maintenance Expenses	\$9,493	\$13,628	Mechanics		
General/Administration Expenses	\$136	\$8,423			
TOTAL DIRECT OPERATING EXPENSES	\$581,789	\$607,420			
Debt Service Payment					
Total Operating Expenses	\$688,599	\$742,490			

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

	2015	2016	2015	2016
REGULAR SERV. PASS. REVENUES	\$143,413	\$115,787		
TOTAL OPERATING REVENUES	\$146,575	\$118,375		
Total Revenues	\$146,575	\$118,375		
NET DIRECT OPERATING COST	\$435,214	\$489,046		
NET OPERATING COST	\$542,024	\$624,116		
Federal Operating Contribution				
Provincial Operating Contribution	\$187,000	\$187,000		
Municipal Operating Contribution	\$355,024	\$419,599		
Other Operating Contributions				
Federal Debt Service Contribution				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				

CAPITAL EXPENSES AND FUNDING SOURCES

	2015	2016	2015	2016
TOTAL CAPITAL EXPENDITURES	\$35,402	\$52,192		
Total Capital Disposals				
TOTAL CAPITAL FUNDING		\$52,192		
Federal Capital Contribution				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions		\$52,192		

Collingwood

Transit Contact: Kris Wiszniak
Engineering Technician

Statistical Contact: Kris Wiszniak
Engineering Technician
Phone: 705-445-1292 Fax: 705-445-1286
Email: kwiszniak@collingwood.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: Town of Collingwood, Town of Wasaga Beach, Town of The Blue Mountains
- Municipal Population: 43,231
- Service Area Population: 19,000
- Service Area Size: 27.1 square kilometres
- Service provided by: Municipal Department, under contract with Sinton Landmark

▪ Hours of Service:

Monday	6:30 - 21:00	Friday	6:30 - 21:00
Tuesday	6:30 - 21:00	Saturday	7:00 - 18:00
Wednesday	6:30 - 21:00	Sunday	9:00 - 17:00
Thursday	6:30 - 21:00	Holidays	N/A

▪ Employees Statistics:

Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 210,619
- Total Operating Revenues: \$173,835
- Total Direct Operating Expenses: \$760,158
- Active Vehicles: 7
 - Standard Buses 7

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 5
- Number of Accessible Routes: 5
- Energy Consumption:
 - Diesel: 191,068 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	0 0.00%	14,204 100.00%	238,042 100.00%	16.76
TOTAL	0	14,204	238,042	16.76

FARE STRUCTURE

Effective Date: 05/05/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00		\$40.00		
Children					< 5 = Free
Students	\$1.50		\$30.00		
Seniors	\$1.50		\$30.00		

VEHICLES (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
Bus	7	6.0	5	3	Internal Combustion
Commuter Rail					- Diesel
Ferry					- Biodiesel (all blends)
Heavy Rail					- Natural Gas (CNG or LNG)
Light Rail					- Other
Locomotive					Electric
Streetcar					- Trolley
TOTAL ACTIVE VEHICLES	7	0	5	3	- Battery
Total Low-Floor Bus (30'-60')	6	Average Bus Age (years)	6.0		- Fuel Cell
					TOTAL

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	266,841	238,042	FINANCIAL		
Total Vehicle Kilometres	494,752	392,916	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	23%
Revenue Vehicle Hours	11,641	14,204	Municipal Operating Contribution / Capita	\$22.76	\$23.71
Auxiliary Revenue Vehicle Hours	7,239	7,265	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.64	\$2.78
Total Vehicle Hours	19,717	22,624			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Adult Passenger Trips			FINANCIAL		
Concession Fare Trips			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	23%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$22.76	\$23.71
Child Passenger Trips			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.64	\$2.78
Student Passenger Trips					
Senior Passenger Trips					

REGULAR SERVICE PASSENGER TRIPS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Regular Service Passenger-Kms			FINANCIAL		
Auxiliary Service Passenger Trips			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	23%

OPERATING EXPENSES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Transportation Operations Expenses	\$551,999	\$561,742	FINANCIAL		
Fuel/Energy Exp. for Vehicles	\$121,567	\$116,394	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	23%
Vehicle Maintenance Expenses	\$39,648	\$48,879	Municipal Operating Contribution / Capita	\$22.76	\$23.71
Plant Maintenance Expenses	\$44,023	\$33,143	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.64	\$2.78
General/Administration Expenses					

TOTAL DIRECT OPERATING EXPENSES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Debt Service Payment			FINANCIAL		
Total Operating Expenses	\$1,170,710	\$1,139,321	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	23%

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
REGULAR SERV. PASS. REVENUES	\$189,547	\$173,835	FINANCIAL		
TOTAL OPERATING REVENUES	\$189,547	\$173,835	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	23%
Total Revenues	\$345,643	\$402,478	Municipal Operating Contribution / Capita	\$22.76	\$23.71
NET DIRECT OPERATING COST	\$567,690	\$586,323	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.64	\$2.78
NET OPERATING COST	\$825,067	\$736,843			

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
TOTAL CAPITAL EXPENDITURES	\$357,454	\$134,537	FINANCIAL		
Total Capital Disposals			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	23%
TOTAL CAPITAL FUNDING	\$357,454	\$134,537	Municipal Operating Contribution / Capita	\$22.76	\$23.71
Federal Capital Contribution			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.64	\$2.78
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions	\$357,454	\$134,537			

Cornwall

Transit Contact: Len Tapp
Division Manager

Statistical Contact: Len Tapp
Division Manager
Phone: 613-930-2787 x2252 Fax: 613-932-9906
Email: ltapp@cornwall.ca

System Highlights

- System established: 11/11/1974
- Serves: City of Cornwall
- Municipal Population: 46,340
- Service Area Population: 46,340
- Service Area Size (km²): 61.5
- Service provided by: Municipal Department

- Adult Cash Fare: \$2.90
- Ridership (revenue passengers): 742,228
- Total Operating Revenues: \$1,059,512
- Total Direct Operating Expenses: \$4,093,582
- Active Vehicles: 16
 - Standard Buses 16
- Percentage of accessible bus fleet: 93.75%
- Percentage of accessible transit fleet: 93.75%

- Hours of Service:

Monday	6:00 - 23:45	Friday	6:00 - 23:45
Tuesday	6:00 - 23:45	Saturday	6:30 - 23:45
Wednesday	6:00 - 23:45	Sunday	N/A
Thursday	6:00 - 23:45	Holidays	N/A

- Number of Fixed Routes: 9
- Number of Accessible Routes: 9
- Energy Consumption:
 - Diesel: 407,564 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time
Operators	20	5
Other Transportation Operations	3	
Vehicle Mechanics	5	
Other Vehicle Maintenance and Servicing	2	
Plant and Other Maintenance	1	
General and Administration	2	
TOTAL EMPLOYEES	33	5

- Union Affiliations:
 - ATU 964 (Operators)
 - CUPE 234 (Mechanics)
 - CUPE 3251 (Office Staff)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	823,873 100.00%	38,159 100.00%	848,832 100.00%	22.24
TOTAL	823,873	38,159	848,832	22.24

Cornwall

FARE STRUCTURE

Effective Date:	01/05/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Pass	Criteria
Adults		\$2.90	\$2.40	\$64.00		18 - 64
Children		\$2.75	\$2.00			Grades 1 to 6
Students		\$2.90	\$2.20	\$52.00		Grades 7 to 12 & College
Seniors		\$2.90	\$2.20	\$44.00		65 +
Other: Low Income				\$44.00		Ontario Works & ODSP

VEHICLES (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	15	1	11.1	31.0	11	9	- Biodiesel (all blends)	16
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail							Electric	
Light Rail							- Trolley	
Locomotive							- Battery	
Streetcar							- Fuel Cell	
TOTAL ACTIVE VEHICLES	15	1			11	9	TOTAL	16
Total Low-Floor Bus (30'-60')	13		Average Bus Age (years)		12.4			

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	793,072	848,832	FINANCIAL		
Total Vehicle Kilometres	793,072	848,832	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%	26%
Revenue Vehicle Hours	37,159	38,159	Municipal Operating Contribution / Capita	\$54.31	\$54.32
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.85	\$4.09
Total Vehicle Hours	37,159	38,159	AVERAGE FARE		
Operators Paid Hours	48,880	49,880	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.39	\$1.37
Vehicle Mechanics Paid Hours	10,400	10,400	COST EFFECTIVENESS		
Total Employee Paid Hours	75,530	76,530	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.29	\$5.52
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	444,948	456,470	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$108.69	\$107.28
Concession Fare Trips	318,256	285,758	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	16.47	16.02
Child Passenger Trips	1,527	2,969	Reg. Serv. Pass. / Rev. Veh. Hr.	20.54	19.45
Student Passenger Trips	225,145	172,197	AMOUNT OF SERVICE		
Senior Passenger Trips	91,584	110,592	Rev. Veh. Hrs. / Capita	0.80	0.82
REGULAR SERVICE PASSENGER TRIPS	763,204	742,228	AVERAGE SPEED		
Regular Service Passenger-Kms	4,579,224	4,453,368	Rev. Veh. Kms. / Rev. Veh. Hr.	21.34	22.24
Auxiliary Service Passenger Trips	7,062	5,604	LABOUR PRODUCTIVITY		
			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.77
OPERATING EXPENSES			TOP WAGE RATES		
Transportation Operations Expenses	\$2,062,098	\$2,151,894	Operators	\$23.05	\$23.58
Fuel/Energy Exp. for Vehicles	\$377,973	\$313,998	Mechanics	\$25.59	\$25.59
Vehicle Maintenance Expenses	\$1,011,223	\$1,006,340			
Plant Maintenance Expenses	\$311,674	\$294,923			
General/Administration Expenses	\$275,904	\$326,427			
TOTAL DIRECT OPERATING EXPENSES	\$4,038,872	\$4,093,582			
Debt Service Payment					
Total Operating Expenses	\$4,038,872	\$4,093,362			

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,060,556	\$1,019,409
TOTAL OPERATING REVENUES	\$1,100,733	\$1,059,512
Total Revenues	\$1,312,758	\$1,252,434
NET DIRECT OPERATING COST	\$2,938,139	\$3,034,070
NET OPERATING COST	\$2,726,114	\$2,840,928
Federal Operating Contribution		
Provincial Operating Contribution	\$209,417	\$269,594
Municipal Operating Contribution	\$2,516,697	\$2,516,968
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		\$54,366
Municipal Debt Service Contribution		

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$35,000	\$1,066,431
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$35,000	\$117,377
Federal Capital Contribution		
Provincial Capital Contribution	\$35,000	\$117,377
Municipal Capital Contribution		
Other Capital Contributions		

Deseronto

Transit Contact: Susan Stolarchuk
Administrator

Statistical Contact: Susan Stolarchuk
Administrator

Phone: 613-885-9352 Fax: 613-396-3141
Email: sstolarchuk@deseronto.ca

SYSTEM HIGHLIGHTS:

- System established: 08/01/2007
- Serves: Town of Deseronto, Greater Napanee, Tyendinaga Township
- Municipal Population: 21,485
- Service Area Population: 13,974
- Service Area Size (km²): 463.8
- Service provided by: Municipal Department
- Adult Cash Fare:
- Ridership (revenue passengers): 13,183
- Total Operating Revenues: \$115,115
- Total Direct Operating Expenses: \$326,324
- Active Vehicles: 3
 - Small Community Buses 2
 - Standard Buses 1
- Percentage of accessible bus fleet: 66.67%
- Percentage of accessible transit fleet: 66.67%

Hours of Service:

Monday	4:30 - 00:00	Friday	4:30 - 00:00
Tuesday	4:30 - 00:00	Saturday	4:30 - 19:00
Wednesday	4:30 - 00:00	Sunday	4:30 - 19:00
Thursday	4:30 - 00:00	Holidays	N/A

- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics:	Full-time	Part-time
Operators		6
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	1
TOTAL EMPLOYEES	1	7

▪ Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	14,108 100.00%	5,537 100.00%	279,806 100.00%	50.53
TOTAL	14,108	5,537	279,806	50.53

Deseronto

FARE STRUCTURE

Effective Date: 01/02/2016

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Pass	Criteria
--	------	-------------------------------	--------------	------------	----------

Adults
Children
Students
Seniors

VEHICLES (2016)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.	2	2	
Bus	2	1	2.0	8.0			
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							
Streetcar							
TOTAL ACTIVE VEHICLES	2	1			2	2	
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		4.0		TOTAL
							3

VEHICLE KILOMETRES AND HOURS	2015	2016	PERFORMANCE INDICATORS	2015	2016
	Revenue Vehicle Kilometres	278,729		FINANCIAL	
Total Vehicle Kilometres	297,999	309,815	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44%	35%
Revenue Vehicle Hours	5,401	5,537	Municipal Operating Contribution / Capita	\$4.83	\$4.65
Auxiliary Revenue Vehicle Hours	87	29	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$9.91	\$16.02
Total Vehicle Hours	5,993	6,331	AVERAGE FARE		
Operators Paid Hours	6,588	7,094	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$7.33	\$8.68
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours	9,319	9,455	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$17.58	\$24.75
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	15,029	11,179	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$49.99	\$51.54
Concession Fare Trips	2,011	2,004	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	1.22	0.94
Child Passenger Trips	441	215	Reg. Serv. Pass. / Rev. Veh. Hr.	3.15	2.38
Student Passenger Trips	742	435	AMOUNT OF SERVICE		
Senior Passenger Trips	828	1,354	Rev. Veh. Hrs. / Capita	0.39	0.40
REGULAR SERVICE PASSENGER TRIPS	17,040	13,183	AVERAGE SPEED		
Regular Service Passenger-Kms	391,920	329,575	Rev. Veh. Kms. / Rev. Veh. Hr.	51.61	50.53
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.83	0.78
Transportation Operations Expenses	\$138,884	\$141,740	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$44,778	\$52,250	Operators	\$15.87	\$16.49
Vehicle Maintenance Expenses	\$29,272	\$39,838	Mechanics		
Plant Maintenance Expenses	\$49				
General/Administration Expenses	\$86,623	\$92,496			
TOTAL DIRECT OPERATING EXPENSES	\$299,606	\$326,324			
Debt Service Payment					
Total Operating Expenses	\$304,743	\$326,324			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
REGULAR SERV. PASS. REVENUES	\$124,853	\$114,441			
TOTAL OPERATING REVENUES	\$130,790	\$115,115			
Total Revenues	\$130,790	\$115,115			
NET DIRECT OPERATING COST	\$168,816	\$211,209			
NET OPERATING COST	\$173,953	\$211,209			
Federal Operating Contribution					
Provincial Operating Contribution	\$71,703	\$111,709			
Municipal Operating Contribution	\$67,500	\$65,000			
Other Operating Contributions	\$34,750	\$34,500			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$104,447				
Total Capital Disposals		\$2,400			
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Durham Region

Transit Contact: Vincent Patterson
General Manager

Statistical Contact: Deanna Wilson
Corporate Services Coordinator
Phone: 905-668-7711 x3701 Fax: 905-666-6193
Email: deanna.wilson@durham.ca

System Highlights

- System established: 01/01/2006
- Serves: Durham Region
- Municipal Population: 673,075
- Service Area Population: 567,421
- Service Area Size (km²): 405.9
- Service provided by: Transit Commission, under contract with Coach Canada

Hours of Service:

Monday	4:14 - 1:51	Friday	4:14 - 1:51
Tuesday	4:14 - 1:51	Saturday	5:55 - 1:43
Wednesday	4:14 - 1:51	Sunday	5:55 - 1:47
Thursday	4:14 - 1:51	Holidays	5:55 - 1:47

Employees Statistics

	Full-time	Part-time
Operators	254	60
Other Transportation Operations	25	
Vehicle Mechanics	31	
Other Vehicle Maintenance and Servicing	32	16
Plant and Other Maintenance	2	
General and Administration	31	
TOTAL EMPLOYEES	375	76

- Union Affiliations:
 - Unifor 222 (Operators)
 - Unifor 222 (Mechanics)
 - Unifor 222 (Office, Maintenance & Service)

- Adult Cash Fare: \$3.75
- Ridership (revenue passengers): 10,192,324
- Total Operating Revenues: \$25,843,151
- Total Direct Operating Expenses: \$66,445,883
- Active Vehicles:
 - Standard Buses 186
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 53
- Number of Accessible Routes: 0
- Energy Consumption:
 - Diesel: 6,909,998 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	12,045,211 100.00%	500,249 100.00%	12,848,203 100.00%	25.68
TOTAL	12,045,211	500,249	12,848,203	25.68

Durham Region

Fare Structure

Effective Date: 01/05/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$3.75	\$3.05	\$115.00		
Children	\$2.50	\$2.05	\$65.00		6 - 12
Students	\$3.75	\$2.75	\$93.50		13 - 19
Seniors	\$2.50	\$2.05	\$46.00		65+
Other: GO Rail Passenger	\$0.75				Co-Fare with valid GO fare

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Non-Acc.	Non-Acc.			Internal Combustion
Bus	186	6.7	153	94	- Diesel 186
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	186	0	153	94	- Fuel Cell
Total Low-Floor Bus (30'-60')	186	Average Bus Age (years)	6.7		TOTAL 186

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	12,429,235	12,848,203	Financial		
Total Vehicle Kilometres	13,083,406	13,747,559	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	39%
Revenue Vehicle Hours	495,510	500,249	Municipal Operating Contribution / Capita	\$64.86	\$68.45
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.74	\$3.98
Total Vehicle Hours	530,195	535,266	Average Fare		
Operators Paid Hours	796,692	745,076	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.27	\$2.45
Vehicle Mechanics Paid Hours	93,762	89,701	Cost Effectiveness		
Total Employee Paid Hours	1,155,070	1,022,400	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.14	\$6.52
Passenger Data			Cost Efficiency		
Adult Passenger Trips	4,800,931	7,358,575	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$119.43	\$124.14
Concession Fare Trips	5,514,946	2,833,749	Service Utilization		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	18.58	17.96
Child Passenger Trips	89,310	84,877	Reg. Serv. Pass. / Rev. Veh. Hr.	20.82	20.37
Student Passenger Trips	4,040,657	1,308,451	Amount of Service		
Senior Passenger Trips	393,132	432,770	Rev. Veh. Hrs. / Capita	0.89	0.88
Regular Service Passenger Trips	10,315,877	10,192,324	Average Speed		
Regular Service Passenger-Kms		82,239,304	Rev. Veh. Kms. / Rev. Veh. Hr.	25.08	25.68
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.62	0.67
Transportation Operations Expenses	\$34,979,608	\$36,773,286	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$6,293,701	\$5,409,710	Operators	\$30.37	\$30.83
Vehicle Maintenance Expenses	\$10,916,418	\$12,138,753	Mechanics	\$37.41	\$37.97
Plant Maintenance Expenses	\$2,565,518	\$3,054,651			
General/Administration Expenses	\$8,565,766	\$9,069,484			
Total Direct Operating Expenses	\$63,321,011	\$66,445,883			
Debt Service Payment	\$440,120	\$967,144			
Total Operating Expenses	\$72,405,488	\$75,668,115			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$23,441,090	\$24,961,317
Total Operating Revenues	\$24,689,086	\$25,843,151
Total Revenues	\$24,751,000	\$25,918,630
Net Direct Operating Cost	\$38,631,924	\$40,602,732
Net Operating Cost	\$47,654,489	\$49,749,486
Federal Operating Contribution		
Provincial Operating Contribution	\$1,928,551	\$1,611,000
Municipal Operating Contribution	\$36,002,733	\$38,839,187
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$541,383	\$1,056,128

Capital Expenses and Funding Sources

Total Capital Expenditures	\$16,604,391	\$28,649,597
Total Capital Disposals		
Total Capital Funding	\$16,604,391	\$14,960,889
Federal Capital Contribution		
Provincial Capital Contribution	\$13,353,664	\$13,795,572
Municipal Capital Contribution	\$3,250,727	\$1,165,317
Other Capital Contributions		

Elliot Lake

Transit Contact: Sean McGhee
Director of Infrastructure Services

Statistical Contact: Sean McGhee
Director of Infrastructure Services
Phone: 705-848-2287 x2138 Fax: 705-461-7309
Email: smcghee@city.elliotlake.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1984
- Serves: City of Elliot Lake
- Municipal Population: 10,498
- Service Area Population: 10,498
- Service Area Size: 16.0 square kilometres
- Service provided by: Municipal Department, under contract with AJ Bus Lines

Hours of Service:

Monday	7:00 - 18:30	Friday	7:00 - 21:30
Tuesday	7:00 - 18:30	Saturday	7:00 - 18:30
Wednesday	7:00 - 18:30	Sunday	N/A
Thursday	7:00 - 21:30	Holidays	N/A

Employees Statistics:		Full-time	Part-time
Operators		4	3
Other Transportation Operations		1	
Vehicle Mechanics		3	
Other Vehicle Maintenance and Servicing			1
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES		8	4

- Union Affiliations: Union Information N/A (Operators)
CUPE 170 (Mechanics)

▪ Adult Cash Fare:	\$2.50
▪ Ridership (revenue passengers):	105,216
▪ Total Operating Revenues:	\$226,726
▪ Total Direct Operating Expenses:	\$451,399
▪ Active Vehicles: 3	3
- Small Community Buses	

▪ Percentage of accessible bus fleet:	100.00%
▪ Percentage of accessible transit fleet:	100.00%

▪ Number of Fixed Routes:	4
▪ Number of Accessible Routes:	4
▪ Energy Consumption:	
- Diesel:	67,332 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	105,216 100.00%	6,988 100.00%	173,016 100.00%	24.76
TOTAL	105,216	6,988	173,016	24.76

Elliot Lake

FARE STRUCTURE

Effective Date:	01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.50	\$2.00	\$62.00		
Children						
Students		\$2.25	\$2.00	\$52.00		
Seniors		\$2.25	\$2.00	\$52.00		

VEHICLES (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Electric
Bus	3		0.7		2	2	- Diesel	3
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							- Trolley	
Locomotive							- Battery	
Streetcar							- Fuel Cell	
TOTAL ACTIVE VEHICLES	3	0			2	2	TOTAL	3
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)	0.7				

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	179,912	173,016	FINANCIAL		
Total Vehicle Kilometres	183,656	176,416	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	50%
Revenue Vehicle Hours	7,602	6,988	Municipal Operating Contribution / Capita	\$15.18	\$21.78
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.19	\$2.14
Total Vehicle Hours	7,722	7,092	AVERAGE FARE		
Operators Paid Hours	7,931	8,472	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.80	\$1.89
Vehicle Mechanics Paid Hours	936	1,481	COST EFFECTIVENESS		
Total Employee Paid Hours	10,102	11,877	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.04	\$4.29
PASSENGER DATA			COST EFFICIENCY		
Adult Passenger Trips	33,564	52,971	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.39	\$63.65
Concession Fare Trips	60,469	52,245	SERVICE UTILIZATION		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	8.29	10.02
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	12.37	15.06
Student Passenger Trips	10,212	6,332	AMOUNT OF SERVICE		
Senior Passenger Trips	33,033	29,725	Rev. Veh. Hrs. / Capita	0.67	0.67
REGULAR SERVICE PASSENGER TRIPS	94,033	105,216	AVERAGE SPEED		
Regular Service Passenger-Kms	282,099	315,648	Rev. Veh. Kms. / Rev. Veh. Hr.	23.67	24.76
Auxiliary Service Passenger Trips			LABOUR PRODUCTIVITY		
OPERATING EXPENSES			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.96	0.82
Transportation Operations Expenses	\$438,593	\$298,592	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles	\$19,677	\$52,727	Operators	\$16.90	\$16.90
Vehicle Maintenance Expenses	\$5,422	\$75,849	Mechanics	\$28.06	\$28.99
Plant Maintenance Expenses					
General/Administration Expenses	\$10,327	\$24,231			
TOTAL DIRECT OPERATING EXPENSES	\$474,019	\$451,399			
Debt Service Payment					
Total Operating Expenses	\$474,019	\$455,399			

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$169,173	\$199,218
TOTAL OPERATING REVENUES	\$174,025	\$226,726
Total Revenues	\$174,025	\$226,726
NET DIRECT OPERATING COST	\$299,994	\$224,673
NET OPERATING COST	\$299,994	\$228,673

Federal Operating Contribution	
Provincial Operating Contribution	\$127,766
Municipal Operating Contribution	\$172,228
Other Operating Contributions	
Federal Debt Service Contribution	
Provincial Debt Service Contribution	
Municipal Debt Service Contribution	

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$385,400	\$200,437
Total Capital Disposals		
TOTAL CAPITAL FUNDING		\$200,437
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution		
Other Capital Contributions		

Fort Erie

Transit Contact: Carla Stout, DPA
Transit Program Manager

Statistical Contact: Carla Stout, DPA
Transit Program Manager
Phone: 905-871-1600 x2401 Fax: 905-871-6411
Email: cstout@forterie.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Serves: Town of Fort Erie
- Municipal Population: 30,710
- Service Area Population: 30,710
- Service Area Size: 168.0 square kilometres
- Service provided by: Municipal Department, under contract with Tokmakjian Inc./ Niagara Transit

Hours of Service:

Monday	6:30 - 19:30	Friday	6:30 - 19:30
Tuesday	6:30 - 19:30	Saturday	6:30 - 19:30
Wednesday	6:30 - 19:30	Sunday	N/A
Thursday	6:30 - 19:30	Holidays	N/A

Employees Statistics:

	Full-time	Part-time
Operators	4	
Other Transportation Operations	1	
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	6	

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Disruption during 2016: Adverse Weather
Start Date: 16/02/2016
End Date: 16/02/2016
Duration: 1 days

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	56,526 100.00%	8,791 100.00%	309,202 100.00%	35.17
TOTAL	56,526	8,791	309,202	35.17

REMARKS:

Ridership, operating vehicle statistics and operating expenses are a sum of both regular and intermunicipal conventional operations provided by the Town of Fort Erie at its cost and benefit. Employment statistics include the municipality and regular conventional contractor only.

- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 56,526
- Total Operating Revenues: \$36,972
- Total Direct Operating Expenses: \$664,370
- Active Vehicles: 4
 - Standard Buses 4

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:
 - Diesel: 129,103 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Fort Erie

FARE STRUCTURE

Effective Date:	01/10/2012	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Tickets	Criteria
Adults		\$2.50	\$2.25	\$80.00	10 for \$21.00	
Children		\$2.50	\$2.25		10 for \$21.00	< 5 = Free
Students		\$2.50	\$2.25		10 for \$21.00	
Seniors		\$2.50	\$2.25		10 for \$21.00	
Other: Fort to Falls		\$3.50				Intermunicipal fare to Niagara Falls

VEHICLES (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	
Bus	4		8.0		3	3	- Diesel	4
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	4	0			3	3	- Fuel Cell	
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		8.0		TOTAL	4

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	294,816	309,202	FINANCIAL		
Total Vehicle Kilometres	294,816	309,202	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	5%	6%
Revenue Vehicle Hours	8,749	8,791	Municipal Operating Contribution / Capita	\$23.67	\$16.56
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$10.25	\$11.10
Total Vehicle Hours	8,749	8,791	AVERAGE FARE		
Operators Paid Hours		8,080	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.55	\$0.63
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours		11,980	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$10.82	\$11.75

PASSENGER DATA

Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips		49,720	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.86	\$75.57
Concession Fare Trips Details:		6,806	SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita	2.24	1.84
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	5.44	6.43
Senior Passenger Trips			AMOUNT OF SERVICE		

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	47,558	56,526	AMOUNT OF SERVICE		
Auxiliary Service Passenger Trips	8,805	2,827	Rev. Veh. Hrs. / Capita	0.41	0.29

OPERATING EXPENSES

Transportation Operations Expenses	\$384,787	\$516,821	AVERAGE SPEED		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Kms. / Rev. Veh. Hr.	33.70	35.17
Vehicle Maintenance Expenses			LABOUR PRODUCTIVITY		
Plant Maintenance Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.09	
General/Administration Expenses	\$129,755	\$147,549	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$514,542	\$664,370	Operators		
Debt Service Payment			Mechanics		\$16.25

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$26,000	\$35,724	TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$27,006	\$36,972	Operators		
Total Revenues	\$38,557	\$36,972	Mechanics		
NET DIRECT OPERATING COST	\$487,536	\$627,398			
NET OPERATING COST	\$616,373	\$627,398			

Federal Operating Contribution

Provincial Operating Contribution	\$114,644	\$118,912
Municipal Operating Contribution	\$501,729	\$508,486

Other Operating Contributions

Federal Debt Service Contribution	
Provincial Debt Service Contribution	
Municipal Debt Service Contribution	
Other Capital Contributions	

CAPITAL EXPENSES AND FUNDING SOURCES**TOTAL CAPITAL EXPENDITURES**

Total Capital Disposals		
TOTAL CAPITAL FUNDING		\$13,834
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution		
Other Capital Contributions		

GO (Metrolinx)

Transit Contact: Greg Percy
President GO Transit

Statistical Contact: Sherwin Gumbs
Senior Planning Officer
Phone: 416-202-5971 Fax: 416-214-0678
Email: Sherwin.Gumbs@metrolinx.com

System Highlights

- System established: 23/05/1967
- Serves: Greater Golden Horseshoe
- Municipal Population: 8,974,000
- Service Area Population: 8,974,000
- Service Area Size (km²): 11,000.0
- Service provided by: Crown Corporation, under contract with Bombardier
- Adult Cash Fare:
- Ridership (revenue passengers): 69,193,574
- Total Operating Revenues: \$554,574,040
- Total Direct Operating Expenses: \$823,990,986
- Active Vehicles: 1,349
 - Commuter Rail Car 622
 - Other Rail 18
 - Commuter Rail Locomotive 75
 - Standard Buses 517
 - Double-Decker Buses 117
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 52.85%

- Hours of Service:

Monday	3:25 - 3:25	Friday	3:25 - 3:25
Tuesday	3:25 - 3:25	Saturday	3:25 - 3:25
Wednesday	3:25 - 3:25	Sunday	3:25 - 3:25
Thursday	3:25 - 3:25	Holidays	3:25 - 3:25

- Number of Fixed Routes: 52
- Number of Accessible Routes: 44
- Energy Consumption:
 - Diesel: 71,491,504 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time
Operators	773	92
Other Transportation Operations	584	195
Vehicle Mechanics	104	
Other Vehicle Maintenance and Servicing	29	
Plant and Other Maintenance	415	27
General and Administration	1,467	41
TOTAL EMPLOYEES	3,372	355

- Union Affiliations:
 - ATU 1587 (Operators)
 - ATU 1587 (Mechanics)
 - IAMAW 235 (Contact Centre)

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	16,723,342	22.85%	1,109,404	71.47%	39,766,122	86.32%	35.84
Commuter Rail	56,471,257	77.15%	442,933	28.53%	6,299,500	13.68%	14.22
TOTAL	73,194,599		1,552,337		46,065,622		29.68

REMARKS:

Revenue passenger trips for the UP Express are included in 2016.

GO (Metrolinx)

Fare Structure

Effective Date:

Adults
Children
Students
Seniors

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Pass	Criteria
--	------	-------------------------------	--------------	------------	----------

Vehicles (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	634		4.9		353	196	Biodiesel (all blends)	634
Commuter Rail	61	561	10.6	19.9	621	116	Natural Gas (CNG or LNG)	
Ferry							Other	
Heavy Rail								
Light Rail								
Locomotive		75		8.4	56	11		
Streetcar								
TOTAL ACTIVE VEHICLES	695	636			1,030	323	Electric	
Total Low-Floor Bus (30'-60')	117		Average Bus Age (years)		4.9		TOTAL	634

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	44,059,206	46,065,622	Financial		
Total Vehicle Kilometres	53,441,546	56,807,937	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	67%	67%
Revenue Vehicle Hours	1,161,857	1,552,337	Municipal Operating Contribution / Capita		
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.89	\$3.89
Total Vehicle Hours	1,396,554	1,932,101			
Operators Paid Hours	1,258,913	1,293,828	Average Fare		
Vehicle Mechanics Paid Hours	173,860	157,710	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$7.31	\$7.51
Total Employee Paid Hours	4,932,629	5,459,701	Cost Effectiveness		

Passenger Data

Adult Passenger Trips	57,060,669		Cost Efficiency		
Concession Fare Trips	8,485,954		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$546.76	\$426.47
Concession Fare Trips Details:					
Child Passenger Trips			Reg. Serv. Pass. / Capita	7.42	7.71
Student Passenger Trips	6,417,148		Reg. Serv. Pass. / Rev. Veh. Hr.	56.42	44.57
Senior Passenger Trips	2,068,806				

Regular Service Passenger Trips

Regular Service Passenger-Kms	2,354,629,039	2,485,638,331	Service Utilization		
Auxiliary Service Passenger Trips			Rev. Veh. Hrs. / Capita	0.13	0.17

Operating Expenses

Transportation Operations Expenses	\$192,612,829	\$212,624,358	Average Speed		
Fuel/Energy Exp. for Vehicles	\$61,915,343	\$63,025,711	Rev. Veh. Kms. / Rev. Veh. Hr.	37.92	29.68
Vehicle Maintenance Expenses	\$109,093,014	\$117,506,009	Labour Productivity		
Plant Maintenance Expenses	\$135,524,820	\$142,197,776	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.92	1.20
General/Administration Expenses	\$264,431,488	\$288,637,132	Top Wage Rates		
Total Direct Operating Expenses	\$763,577,494	\$823,990,986	Operators	\$32.45	\$33.20
Debt Service Payment			Mechanics	\$38.36	\$39.24
Total Operating Expenses	\$1,233,106,895	\$1,371,877,158			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$479,472,639	\$519,898,680
Total Operating Revenues	\$508,434,596	\$554,574,040
Total Revenues	\$977,782,774	\$1,092,536,998
Net Direct Operating Cost	\$255,142,898	\$269,416,946
Net Operating Cost	\$255,324,121	\$279,340,159

Federal Operating Contribution

Provincial Operating Contribution	\$233,829,119	\$262,833,554
Municipal Operating Contribution		
Other Operating Contributions		
Federal Debt Service Contribution		

Provincial Debt Service Contribution

Municipal Debt Service Contribution

Other Capital Contributions

Capital Expenses and Funding Sources

Total Capital Expenditures	\$2,756,364,639	\$2,793,412,163
Total Capital Disposals	\$730,000	\$699,606
Total Capital Funding	\$2,756,364,639	\$2,793,412,163
Federal Capital Contribution	\$34,562,546	\$26,445,316
Provincial Capital Contribution	\$2,711,915,932	\$2,759,305,123
Municipal Capital Contribution	\$9,886,160	\$7,661,724
Other Capital Contributions		

Greater Sudbury

Transit Contact: Michelle Ferrigan
Director of Transit Services

Statistical Contact: Andrew Poeta
Transit Planner
Phone: 705-674-4455 x3039 Fax: 705-560-4571
Email: andrew.poeta@greatersudbury.ca

System Highlights

- System established:
- Serves: City of Greater Sudbury
- Municipal Population: 160,274
- Service Area Population: 138,000
- Service Area Size (km²): 152.6
- Service provided by: Municipal Department
- Adult Cash Fare: \$3.10
- Ridership (revenue passengers): 4,178,983
- Total Operating Revenues: \$7,791,871
- Total Direct Operating Expenses: \$19,245,311
- Active Vehicles: 59
 - Small Community Buses 1
 - Standard Buses 58
- Percentage of accessible bus fleet: 98.31%
- Percentage of accessible transit fleet: 98.31%

- Hours of Service:

Monday	6:00 - 2:00	Friday	6:00 - 2:00
Tuesday	6:00 - 2:00	Saturday	6:00 - 2:00
Wednesday	6:00 - 2:00	Sunday	6:00 - 2:00
Thursday	6:00 - 2:00	Holidays	6:00 - 2:00

Employees Statistics	Full-time	Part-time	
Operators	73	52	- Diesel: 2,228,332 litres
Other Transportation Operations	4		- Biodiesel B5:
Vehicle Mechanics	11		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	8	9	- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	15	4	- Electricity:
TOTAL EMPLOYEES	111	65	- Other:

- Union Affiliations:
 - CUPE 4705 (Operators)
 - CUPE 4705 (Mechanics)
 - CUPE

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,613,748	100.00%	167,095	100.00% 25.23
TOTAL	4,613,748		167,095	4,215,622 25.23

Greater Sudbury

Fare Structure

Effective Date: 03/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$3.10	\$2.45	\$84.00		
Children	\$2.25	\$1.85	\$50.00		5+, under 60" tall
Students	\$3.10	\$2.45	\$78.00		
Seniors	\$2.25	\$1.85	\$50.00		65+
Other: Special Reduced	\$3.10	\$2.45	\$84.00		Disability Pensioner

Vehicles (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	58	1	6.8	8.0	46	30	- Diesel	59
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail							Electric	
Locomotive							- Trolley	
Streetcar							- Battery	
TOTAL ACTIVE VEHICLES	58	1			46	30	- Fuel Cell	
Total Low-Floor Bus (30'-60')	58		Average Bus Age (years)		6.8		TOTAL	59

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	4,206,402	4,215,622	Financial		
Total Vehicle Kilometres	4,470,045	4,478,679	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	40%
Revenue Vehicle Hours	166,715	167,095	Municipal Operating Contribution / Capita	\$77.97	\$76.21
Auxiliary Revenue Vehicle Hours	252	322	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.78	\$2.74
Total Vehicle Hours	171,264	167,567	Average Fare		
Operators Paid Hours	223,120	122,983	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.76	\$1.80
Vehicle Mechanics Paid Hours	24,690	14,887	Cost Effectiveness		
Total Employee Paid Hours	331,414	181,365	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.59	\$4.61
Passenger Data			Cost Efficiency		
Adult Passenger Trips	1,812,932	2,101,741	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$114.22	\$114.85
Concession Fare Trips	2,450,690	2,077,242	Service Utilization		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	30.90	30.28
Child Passenger Trips	7,011	6,414	Reg. Serv. Pass. / Rev. Veh. Hr.	25.57	25.01
Student Passenger Trips	1,293,882	1,186,741	Amount of Service		
Senior Passenger Trips	446,364	251,152	Rev. Veh. Hrs. / Capita	1.21	1.21
Regular Service Passenger Trips	4,263,622	4,178,983	Average Speed		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	25.23	25.23
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	1.36
Transportation Operations Expenses	\$9,738,866	\$10,012,846	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$2,247,585	\$1,830,586	Operators	\$27.23	\$27.50
Vehicle Maintenance Expenses	\$3,770,217	\$3,602,679	Mechanics	\$31.51	\$31.83
Plant Maintenance Expenses	\$1,273,873	\$1,349,008			
General/Administration Expenses	\$2,531,196	\$2,450,192			
Total Direct Operating Expenses	\$19,561,737	\$19,245,311			
Debt Service Payment	\$347,830	\$407,692			
Total Operating Expenses	\$19,909,567	\$19,657,503			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$7,492,728	\$7,528,184
Total Operating Revenues	\$7,725,074	\$7,791,871
Total Revenues	\$7,806,154	\$7,885,352
Net Direct Operating Cost	\$11,836,663	\$11,453,440
Net Operating Cost	\$12,103,413	\$11,772,151
Federal Operating Contribution		
Provincial Operating Contribution	\$1,342,957	\$1,235,806
Municipal Operating Contribution	\$10,760,456	\$10,516,345
Other Operating Contributions		\$20,000
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$2,650,255	\$3,184,613
Total Capital Disposals	\$1,931	\$1,188,644
Total Capital Funding	\$2,423,871	\$3,184,613
Federal Capital Contribution		
Provincial Capital Contribution	\$2,370,070	\$2,462,859
Municipal Capital Contribution	\$49,636	\$646,602
Other Capital Contributions	\$4,165	\$75,152

Guelph

Transit Contact: Mike Spicer
General Manager, Transit Services

Statistical Contact: Courtney McDonald
Transit Services, Business Specialist
Phone: 519-822-1811 x2708 Fax: 519-822-1322
Email: courtney.mcdonald@guelph.ca

System Highlights

- System established: 30/04/1895
 - Serves: City of Guelph
 - Municipal Population: 131,794
 - Service Area Population: 131,794
 - Service Area Size (km²): 87.0
 - Service provided by: Municipal Department
 - Adult Cash Fare: \$3.00
 - Ridership (revenue passengers): 6,109,004
 - Total Operating Revenues: \$11,296,435
 - Total Direct Operating Expenses: \$26,291,678
 - Hours of Service:
- | | | | |
|-----------|--------------|----------|--------------|
| Monday | 5:45 - 00:15 | Friday | 5:45 - 00:15 |
| Tuesday | 5:45 - 00:15 | Saturday | 5:45 - 00:15 |
| Wednesday | 5:45 - 00:15 | Sunday | 9:15 - 18:45 |
| Thursday | 5:45 - 00:15 | Holidays | 9:15 - 18:45 |

Employees Statistics

	Full-time	Part-time
Operators	150	19
Other Transportation Operations	21	
Vehicle Mechanics	15	
Other Vehicle Maintenance and Servicing	13	
Plant and Other Maintenance	2	
General and Administration	6	1
TOTAL EMPLOYEES	207	20

- Number of Fixed Routes: 26
- Number of Accessible Routes: 26
- Energy Consumption:
 - Diesel:
 - Biodiesel B5: 1,343,931 litres
 - Biodiesel B20: 1,523,913 litres
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

- Union Affiliations:
 - ATU 1189 (Operators)
 - ATU 1189 (Mechanics)
 - CUPE 973 (Clerical)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	6,577,583 100.00%	221,695 100.00%	4,503,437 100.00%	20.31
TOTAL	6,577,583	221,695	4,503,437	20.31

Guelph

Fare Structure

Effective Date:	01/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.00	\$2.80	\$80.00	\$37.50	18+
Children						< 5 = Free
Students		\$3.00	\$2.25	\$68.00	\$32.00	5-18
Seniors		\$3.00	\$2.25	\$68.00	\$31.00	65+

Vehicles (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.
Bus			58	32
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			58	32

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	4,775,500	4,503,437	Financial		
Total Vehicle Kilometres	4,885,900	4,913,555	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	43%
Revenue Vehicle Hours	308,800	221,695	Municipal Operating Contribution / Capita	\$92.12	\$94.97
Auxiliary Revenue Vehicle Hours		3,372	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.46	\$2.45
Total Vehicle Hours	319,400	236,340			
Operators Paid Hours		376,741	Average Fare		
Vehicle Mechanics Paid Hours		35,328	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.61	\$1.79
Total Employee Paid Hours		498,493			

Passenger Data

	2015	2016	Performance Indicators	2015	2016
Adult Passenger Trips	2,318,394	2,409,262	Financial		
Concession Fare Trips	4,067,710	3,699,742	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	43%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$92.12	\$94.97
Child Passenger Trips		481,106	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.46	\$2.45
Student Passenger Trips	476,753	2,999,163			
Senior Passenger Trips	207,557	219,473			
Regular Service Passenger Trips	6,386,104	6,109,004			
Regular Service Passenger-Kms	19,158,312		Average Fare		
Auxiliary Service Passenger Trips	47		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.61	\$1.79

Operating Expenses

	2015	2016	Performance Indicators	2015	2016
Transportation Operations Expenses	\$16,167,169	\$16,890,720	Financial		
Fuel/Energy Exp. for Vehicles	\$2,693,624	\$2,155,310	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	43%
Vehicle Maintenance Expenses	\$5,379,989	\$5,064,917	Municipal Operating Contribution / Capita	\$92.12	\$94.97
Plant Maintenance Expenses	\$1,069,205	\$1,106,247	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.46	\$2.45
General/Administration Expenses	\$963,570	\$1,074,483			
Total Direct Operating Expenses	\$26,273,557	\$26,291,678			
Debt Service Payment			Average Speed		
Total Operating Expenses	\$26,273,557	\$26,291,678	Rev. Veh. Kms. / Rev. Veh. Hr.	15.46	20.31

Operating Revenues and Other Funding Contributions

	2015	2016	Performance Indicators	2015	2016
Regular Service Passenger Revenues	\$10,271,993	\$10,924,835	Financial		
Total Operating Revenues	\$10,552,303	\$11,296,435	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	43%
Total Revenues	\$10,563,303	\$11,328,095	Municipal Operating Contribution / Capita	\$92.12	\$94.97
Net Direct Operating Cost	\$15,721,254	\$14,995,243	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.46	\$2.45
Net Operating Cost	\$15,710,254	\$14,963,583			
Federal Operating Contribution			Service Utilization		
Provincial Operating Contribution	\$2,712,590	\$2,446,690	Reg. Serv. Pass. / Capita	45.26	46.35
Municipal Operating Contribution	\$12,997,664	\$12,516,893	Reg. Serv. Pass. / Rev. Veh. Hr.	20.68	27.56
Other Operating Contributions					
Federal Debt Service Contribution			Amount of Service		
Provincial Debt Service Contribution			Rev. Veh. Hrs. / Capita	2.19	1.68
Municipal Debt Service Contribution					

Capital Expenses and Funding Sources

	2015	2016
Total Capital Expenditures	\$4,974,874	\$4,961,836
Total Capital Disposals		
Total Capital Funding	\$4,974,874	\$4,961,836
Federal Capital Contribution		\$982,510
Provincial Capital Contribution	\$1,482,132	\$1,488,121
Municipal Capital Contribution	\$3,258,998	\$2,249,096
Other Capital Contributions	\$233,744	\$242,109

Hamilton

Transit Contact: Debbie Dalle Vedove
Director of Transit

Statistical Contact: Nancy Purser
Manager, Transit Support Services
Phone: 905-546-2424 x1876 Fax: 905-679-7303
Email: Nancy.Purser@hamilton.ca

System Highlights

- System established: 01/01/1874
- Serves: City of Hamilton
- Municipal Population: 536,917
- Service Area Population: 490,673
- Service Area Size (km²): 243.0
- Service provided by: Municipal Department

- Hours of Service:

Monday	5:00 - 2:00	Friday	5:00 - 2:00
Tuesday	5:00 - 2:00	Saturday	5:00 - 2:00
Wednesday	5:00 - 2:00	Sunday	6:00 - 1:00
Thursday	5:00 - 2:00	Holidays	6:00 - 1:00

Employees Statistics

	Full-time	Part-time
Operators	507	34
Other Transportation Operations	35	3
Vehicle Mechanics	57	10
Other Vehicle Maintenance and Servicing	43	27
Plant and Other Maintenance	1	1
General and Administration	58	5
TOTAL EMPLOYEES	701	80

- Union Affiliations:
 - ATU 107 (Operators)
 - ATU 107 (Mechanics)
 - ATU 107 (Administration)

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 21,495,758
- Total Operating Revenues: \$39,603,830
- Total Direct Operating Expenses: \$79,135,506
- Active Vehicles: 251
 - Small Community Buses 5
 - Standard Buses 203
 - Articulated Buses 43
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 34
- Number of Accessible Routes: 0
- Energy Consumption:
 - Diesel: 7,953,823 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas: 2,535,069 cubic-metres
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	29,182,750 100.00%	810,410 100.00%	14,897,185 100.00%	18.38
TOTAL	29,182,750	810,410	14,897,185	18.38

Hamilton

Fare Structure

Effective Date:	01/09/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.00	\$2.30	\$101.20	\$13.80 Day Pass	
Children						< 5 = Free
Students		\$3.00	\$1.90	\$83.60	\$13.80 Day Pass	5-19 with valid student ID
Seniors		\$3.00	\$1.90	\$26.50	\$265 Annual	65-79, 80+ is Free

Vehicles (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Access.	Non-Acc.	Access.	Non-Acc.	Internal Combustion
Bus	251	5.0		206	144
Commuter Rail					- Diesel 166
Ferry					- Biodiesel (all blends)
Heavy Rail					- Natural Gas (CNG or LNG) 85
Light Rail					- Other
Locomotive					
Streetcar					
TOTAL ACTIVE VEHICLES	251	0	206	144	Electric
Total Low-Floor Bus (30'-60')	251	Average Bus Age (years)	5.0		- Trolley
					- Battery
					- Fuel Cell
				TOTAL	251

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	14,382,714	14,897,185	Financial		
Total Vehicle Kilometres	15,937,433	16,410,469	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	50%
Revenue Vehicle Hours	771,758	810,410	Municipal Operating Contribution / Capita	\$74.96	\$74.91
Auxiliary Revenue Vehicle Hours	1,554		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.90	\$1.84
Total Vehicle Hours	819,413	854,007			
Operators Paid Hours	1,449,144	1,093,579	Average Fare		
Vehicle Mechanics Paid Hours	171,402	122,182	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.68	\$1.80
Total Employee Paid Hours	2,035,844	1,493,874	Cost Effectiveness		

Passenger Data

Adult Passenger Trips	12,731,727	12,410,386	Cost Efficiency	2015	2016
Concession Fare Trips	9,175,035	9,085,372	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$96.49	\$92.66
Concession Fare Trips Details:					
Child Passenger Trips		21,677	Service Utilization		
Student Passenger Trips	3,233,316	2,725,768	Reg. Serv. Pass. / Capita	44.27	43.81
Senior Passenger Trips	1,527,536	1,353,590	Reg. Serv. Pass. / Rev. Veh. Hr.	28.39	26.52

Regular Service Passenger Trips

Regular Service Passenger-Kms			Amount of Service	2015	2016
Auxiliary Service Passenger Trips			Rev. Veh. Hrs. / Capita	1.56	1.65
Operating Expenses					
Transportation Operations Expenses	\$47,804,772	\$49,875,225	Average Speed		
Fuel/Energy Exp. for Vehicles	\$9,803,988	\$7,672,809	Rev. Veh. Kms. / Rev. Veh. Hr.	18.64	18.38
Vehicle Maintenance Expenses	\$15,628,813	\$15,576,194	Labour Productivity		
Plant Maintenance Expenses	\$1,883,969	\$1,783,978	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.53	0.74
General/Administration Expenses	\$3,947,292	\$4,227,300	Top Wage Rates		
Total Direct Operating Expenses	\$79,068,834	\$79,135,506	Operators	\$29.44	\$30.32
Debt Service Payment			Mechanics	\$34.72	\$35.77
Total Operating Expenses	\$83,884,734	\$85,549,346			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$36,723,824	\$38,796,836
Total Operating Revenues	\$37,510,100	\$39,603,830
Total Revenues	\$37,565,493	\$39,617,145
Net Direct Operating Cost	\$41,558,734	\$39,531,676
Net Operating Cost	\$46,319,241	\$45,932,201
Federal Operating Contribution		
Provincial Operating Contribution	\$9,227,102	\$9,176,480
Municipal Operating Contribution	\$37,092,139	\$36,755,721
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$27,000,822	\$32,639,971
Total Capital Disposals		\$140,069
Total Capital Funding	\$18,203,043	\$32,639,971
Federal Capital Contribution	\$6,000,000	\$6,155,000
Provincial Capital Contribution	\$1,213,414	\$3,712,964
Municipal Capital Contribution	\$545,000	\$775,000
Other Capital Contributions	\$10,444,629	\$21,997,007

Huntsville

Transit Contact: Dean Campbell
Owner/Operator

Statistical Contact: Brandon Hall
Engineering Technician
Phone: 705-789-1751 x2237 Fax: 705-789-6689
Email: brandon.hall@huntsville.ca

SYSTEM HIGHLIGHTS:

- System established: 13/06/1991
- Serves: Town of Huntsville
- Municipal Population: 19,816
- Service Area Population: 10,000
- Service Area Size: 12.0 square kilometres
- Service provided by: Municipal Department, under contract with Campbell Bus Lines

Hours of Service:

Monday	8:00 - 19:00	Friday	8:00 - 19:00
Tuesday	8:00 - 19:00	Saturday	10:00 - 18:00
Wednesday	8:00 - 19:00	Sunday	N/A
Thursday	8:00 - 19:00	Holidays	N/A

Employees Statistics:

Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 28,593
- Total Operating Revenues: \$28,246
- Total Direct Operating Expenses: \$273,232
- Active Vehicles: 5
 - Small Community Buses 5

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other: 34,530

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	28,593 100.00%	5,500 100.00%	84,600 100.00%	15.38
TOTAL	28,593	5,500	84,600	15.38

REMARKS:

The Town of Huntsville provides community transportation without conditional eligibility.

Huntsville

FARE STRUCTURE

Effective Date: 01/07/2006

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.82	\$50.00		14+
Children	\$1.00	\$0.91			preschool free with parent
Students	\$1.00	\$0.91			With valid ID
Seniors	\$2.00	\$1.82			

VEHICLES (2016)

	Active Access.	Average Age Non-Acc.	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
Bus	5	3.0	2	2	Internal Combustion
Commuter Rail					- Diesel
Ferry					- Biodiesel (all blends)
Heavy Rail					- Natural Gas (CNG or LNG)
Light Rail					- Other
Locomotive					4
Streetcar					Electric
TOTAL ACTIVE VEHICLES	5	0	2	2	- Trolley
Total Low-Floor Bus (30'-60')	5	Average Bus Age (years)	3.0		- Battery
					- Fuel Cell
					TOTAL
					5

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	84,600	84,600	FINANCIAL		
Total Vehicle Kilometres	84,600	84,600	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	12%	10%
Revenue Vehicle Hours	5,500	5,500	Municipal Operating Contribution / Capita	\$12.16	\$9.80
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.89	\$8.57
Total Vehicle Hours	5,500	5,500			

Operators Paid Hours

Vehicle Mechanics Paid Hours			AVERAGE FARE		
Total Employee Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.09	\$0.99

PASSENGER DATA

Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.98	\$9.56
Concession Fare Trips Details:					
Child Passenger Trips					
Student Passenger Trips					
Senior Passenger Trips					

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	28,966	28,593	AMOUNT OF SERVICE		
Auxiliary Service Passenger Trips	202,762	200,151	Rev. Veh. Hrs. / Capita	0.55	0.55

OPERATING EXPENSES

Transportation Operations Expenses	\$243,935	\$239,100	AVERAGE SPEED		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Kms. / Rev. Veh. Hr.	15.38	15.38
Vehicle Maintenance Expenses					
Plant Maintenance Expenses					
General/Administration Expenses	\$16,217	\$34,132	LABOUR PRODUCTIVITY		
TOTAL DIRECT OPERATING EXPENSES	\$260,151	\$273,232	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Debt Service Payment					
Total Operating Expenses	\$260,151	\$273,232	TOP WAGE RATES		
			Operators		
			Mechanics		

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$31,705	\$28,246	AMOUNT OF SERVICE		
TOTAL OPERATING REVENUES	\$31,705	\$28,246	Rev. Veh. Hrs. / Capita	0.55	0.55
Total Revenues	\$31,705	\$28,246			
NET DIRECT OPERATING COST	\$228,446	\$244,986			
NET OPERATING COST	\$228,446	\$244,986			
Federal Operating Contribution					
Provincial Operating Contribution	\$106,850	\$146,981			
Municipal Operating Contribution	\$121,596	\$98,004			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					

CAPITAL EXPENSES AND FUNDING SOURCES**TOTAL CAPITAL EXPENDITURES**

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Kawartha Lakes

Transit Contact: Todd Bryant
Manager - Fleet Service

Statistical Contact: Enzo Ingribelli
Public Works - Transit Supervisor
Phone: 705-324-9411 x1102 Fax: 705-324-1155
Email: eingribelli@city.kawarthalakes.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/2001
- Serves: City of Kawatha Lakes
- Municipal Population: 75,423
- Service Area Population: 20,713
- Service Area Size: 27.0 square kilometres
- Service provided by: Municipal Department

▪ Hours of Service:

Monday	7:00 - 19:00	Friday	7:00 - 19:00
Tuesday	7:00 - 19:00	Saturday	7:00 - 19:00
Wednesday	7:00 - 19:00	Sunday	N/A
Thursday	7:00 - 19:00	Holidays	N/A

▪ Employees Statistics:

	Full-time	Part-time
Operators		15
Other Transportation Operations		
Vehicle Mechanics	1	
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES	1	15

▪ Union Affiliations:

CUPE 855 (Operators)
CUPE 855 (Mechanics)

Modal Statistics

	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	94,511 100.00%	15,027 100.00%	274,011 100.00%	18.23
TOTAL	94,511	15,027	274,011	18.23

REMARKS:

The Transit Service is area rated and provides service within the geographic area of the former Town of Lindsay. Conventional and Specialized service runs Monday - Saturday from 07:00 to 19:00.

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 94,511
- Total Operating Revenues: \$158,764
- Total Direct Operating Expenses: \$1,449,007
- Active Vehicles: 8
 - Small Community Buses 8
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 3
- Number of Accessible Routes: 3
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Kawartha Lakes

FARE STRUCTURE		Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Effective Date:	07/09/2010	Cash			
Adults		\$2.00	\$1.66	\$60.00	
Children		\$1.00			
Students		\$1.50	\$1.42	\$50.00	
Seniors		\$1.50	\$1.42	\$50.00	
VEHICLES (2016)		Active Access.	Average Age Non-Acc.	Peak (Est.) Access.	Base (Est.) Non-Acc.
Bus	8		4.6		
Commuter Rail					
Ferry					
Heavy Rail					
Light Rail					
Locomotive					
Streetcar					
TOTAL ACTIVE VEHICLES	8	0		0	0
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)	4.6	
VEHICLE KILOMETRES AND HOURS		2015	2016	PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	274,011	274,011		FINANCIAL	
Total Vehicle Kilometres	286,014	286,109		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10% 11%
Revenue Vehicle Hours	15,027	15,027		Municipal Operating Contribution / Capita	\$34.92 \$31.85
Auxiliary Revenue Vehicle Hours	400	415		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$16.65 \$13.65
Total Vehicle Hours	16,299	16,344			
Operators Paid Hours				AVERAGE FARE	
Vehicle Mechanics Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.76 \$1.68
Total Employee Paid Hours					
PASSENGER DATA				COST EFFECTIVENESS	
Adult Passenger Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$18.41 \$15.33
Concession Fare Trips					
<i>Concession Fare Trips Details:</i>				COST EFFICIENCY	
Child Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$104.18 \$88.66
Student Passenger Trips					
Senior Passenger Trips				SERVICE UTILIZATION	
REGULAR SERVICE PASSENGER TRIPS	92,248	94,511		Reg. Serv. Pass. / Capita	4.53 4.56
Regular Service Passenger-Kms				Reg. Serv. Pass. / Rev. Veh. Hr.	6.14 6.29
Auxiliary Service Passenger Trips	15	15			
OPERATING EXPENSES				AMOUNT OF SERVICE	
Transportation Operations Expenses	\$944,302	\$736,460		Rev. Veh. Hrs. / Capita	0.74 0.73
Fuel/Energy Exp. for Vehicles	\$106,354	\$98,508			
Vehicle Maintenance Expenses	\$450,088	\$477,255		AVERAGE SPEED	
Plant Maintenance Expenses	\$99,769	\$100,626		Rev. Veh. Kms. / Rev. Veh. Hr.	18.23 18.23
General/Administration Expenses	\$97,533	\$36,159			
TOTAL DIRECT OPERATING EXPENSES	\$1,698,046	\$1,449,007		LABOUR PRODUCTIVITY	
Debt Service Payment				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	
Total Operating Expenses	\$1,698,046	\$1,449,007			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS				TOP WAGE RATES	
REGULAR SERV. PASS. REVENUES	\$162,302	\$158,764		Operators	\$20.85 \$21.48
TOTAL OPERATING REVENUES	\$162,302	\$158,764		Mechanics	\$24.65 \$27.04
Total Revenues	\$162,302	\$158,764			
NET DIRECT OPERATING COST	\$1,535,744	\$1,290,243			
NET OPERATING COST	\$1,535,744	\$1,290,243			
Federal Operating Contribution					
Provincial Operating Contribution	\$822,500	\$630,508			
Municipal Operating Contribution	\$710,669	\$659,735			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES	\$359,636	\$505,737			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$359,636	\$552,182			
Federal Capital Contribution					
Provincial Capital Contribution	\$359,636	\$379,827			
Municipal Capital Contribution					
Other Capital Contributions					
		\$172,355			
ACTIVE BUSES BY FUEL TYPE					
Internal Combustion					
- Diesel					4
- Biodiesel (all blends)					
- Natural Gas (CNG or LNG)					
- Other					4
Electric					
- Trolley					
- Battery					
- Fuel Cell					
TOTAL					8

Kenora

Transit Contact: Karen Brown
Chief Administrative Officer

Statistical Contact: Charlotte Edie
Treasurer
Phone: 807-467-2013
Email: cedie@kenora.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of Kenora
- Municipal Population: 15,096
- Service Area Population: 7,000
- Service Area Size: 16.0 square kilometres
- Service provided by: Municipal Department, under contract with First Canada ULC

▪ Hours of Service:

Monday	7:00 - 19:00	Friday	7:00 - 19:00
Tuesday	7:00 - 19:00	Saturday	9:00 - 18:30
Wednesday	7:00 - 19:00	Sunday	N/A
Thursday	7:00 - 19:00	Holidays	N/A

- **Employees Statistics:**

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Adult Cash Fare:
- Ridership (revenue passengers): 63,910
- Total Operating Revenues: \$116,133
- Total Direct Operating Expenses: \$249,575
- Active Vehicles: 3
 - Standard Buses 3

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 5
- Number of Accessible Routes: 5
- Energy Consumption:
 - Diesel: 44,229 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	63,910 100.00%	3,240 100.00%	86,676 100.00%	26.75
TOTAL	63,910	3,240	86,676	26.75

FARE STRUCTURE

Effective Date: 01/09/2007

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
--	------	-------------------------------	--------------	-------	----------

Adults
Children
Students
Seniors
Other: All ages

\$2.00

VEHICLES (2016)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	3		6.0		2	1	- Biodiesel (all blends)	
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail							Electric	
Light Rail							- Trolley	
Locomotive							- Battery	
Streetcar							- Fuel Cell	
TOTAL ACTIVE VEHICLES	3	0			2	1	TOTAL	3
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		6.0			

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	81,287	86,676	FINANCIAL		
Total Vehicle Kilometres	81,287	86,676	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	47%
Revenue Vehicle Hours	3,238	3,240	Municipal Operating Contribution / Capita	\$28.58	\$28.80
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.23	\$2.09
Total Vehicle Hours	3,238	3,240			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

OPERATING EXPENSES

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

TOTAL DIRECT OPERATING EXPENSES

Debt Service Payment

Total Operating Expenses

	59,074	63,910	PERFORMANCE INDICATORS	2015	2016
Transportation Operations Expenses	\$236,796	\$243,169	FINANCIAL		
Fuel/Energy Exp. for Vehicles			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	47%
Vehicle Maintenance Expenses	\$4,432		Municipal Operating Contribution / Capita	\$28.58	\$28.80
Plant Maintenance Expenses	\$4,844	\$6,406	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.23	\$2.09
General/Administration Expenses	\$1,286				
TOTAL DIRECT OPERATING EXPENSES	\$247,358	\$249,575			

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES**TOTAL CAPITAL EXPENDITURES**

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

	\$39,777	\$39,777	PERFORMANCE INDICATORS	2015	2016
Total Capital Disposals	\$39,777		FINANCIAL		
TOTAL CAPITAL FUNDING	\$39,777	\$39,777	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	47%
Federal Capital Contribution			Municipal Operating Contribution / Capita	\$28.58	\$28.80
Provincial Capital Contribution			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.23	\$2.09
Municipal Capital Contribution					
Other Capital Contributions					

Kingston

Transit Contact: Jeremy DaCosta
General Manager, Transit

Statistical Contact: Andrew Morton
Transit Service Project Manager
Phone: 613-546-4291 x2303 Fax: 613-542-1504
Email: amorton@cityofkingston.ca

System Highlights

- System established: 01/01/1962
- Serves: City of Kingston
- Municipal Population: 123,798
- Service Area Population: 120,494
- Service Area Size (km²): 131.7
- Service provided by: Municipal Department
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 5,193,481
- Total Operating Revenues: \$6,979,291
- Total Direct Operating Expenses: \$20,140,177

- Hours of Service:

Monday	6:00 - 23:30	Friday	6:00 - 23:30
Tuesday	6:00 - 23:30	Saturday	6:00 - 23:30
Wednesday	6:00 - 23:30	Sunday	8:30 - 20:30
Thursday	6:00 - 23:30	Holidays	8:30 - 20:30

- Number of Fixed Routes: 22
- Number of Accessible Routes: 11
- Energy Consumption:

Employees Statistics	Full-time	Part-time
Operators	95	50
Other Transportation Operations	8	
Vehicle Mechanics	11	
Other Vehicle Maintenance and Servicing	3	
Plant and Other Maintenance	6	5
General and Administration	8	
TOTAL EMPLOYEES	131	55

- Diesel: 2,201,892 litres
- Biodiesel B5: 550,473 litres
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

- Union Affiliations:

CUPE 109 (Operators)
CUPE 109 (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	5,987,738 100.00%	233,197 100.00%	4,656,180 100.00%	19.97
TOTAL	5,987,738	233,197	4,656,180	19.97

REMARKS:

Introduction of 10-minute peak frequency on Express Route 501/502 in September 2016 (increased from 15-minute peak frequency). Incremental increase of 11,709 revenue service hours compared to 2015.

Kingston

Fare Structure

Effective Date:	01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Affordable Transit Pass	Criteria
Adults		\$2.75	\$2.30	\$72.00	\$46.75	18+
Children						< 6 = Free
Students		\$2.50	\$1.75	\$53.50	\$34.75	6-18
Seniors		\$2.50	\$1.75	\$53.50	\$34.75	65+

Vehicles (2016)

	Active Access.	Average Age Non-Acc.	Peak (Est.)	Base (Est.)
Bus			55	44
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			55	44

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	4,373,435	4,656,180	Financial		
Total Vehicle Kilometres	4,663,360	5,011,742	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	35%
Revenue Vehicle Hours	219,323	233,197	Municipal Operating Contribution / Capita	\$111.68	\$111.08
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.83	\$2.53
Total Vehicle Hours	233,167	250,549	Average Fare		
Operators Paid Hours	276,988	312,927	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.35	\$1.32
Vehicle Mechanics Paid Hours	21,300	21,550	Cost Effectiveness		
Total Employee Paid Hours	353,081	390,680	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.22	\$3.88
Passenger Data			Cost Efficiency		
Adult Passenger Trips	2,031,187	2,147,587	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$84.34	\$80.38
Concession Fare Trips	2,628,113	3,045,894	Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	40.47	43.10
Child Passenger Trips	481,870	646,064	Reg. Serv. Pass. / Rev. Veh. Hr.	21.24	22.27
Student Passenger Trips	1,919,306	2,158,331	Amount of Service		
Senior Passenger Trips	226,937	241,499	Rev. Veh. Hrs. / Capita	1.90	1.94
Regular Service Passenger Trips	4,659,300	5,193,481	Average Speed		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	19.94	19.97
Auxiliary Service Passenger Trips	99,298	101,141	Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.79	0.75
Transportation Operations Expenses	\$12,363,556	\$13,502,074	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$2,473,351	\$2,202,897	Operators	\$28.34	\$28.82
Vehicle Maintenance Expenses	\$3,220,342	\$3,207,664	Mechanics	\$31.55	\$32.09
Plant Maintenance Expenses	\$785,258	\$705,255			
General/Administration Expenses	\$822,395	\$522,286			
Total Direct Operating Expenses	\$19,664,902	\$20,140,177			
Debt Service Payment	\$176,553	\$322,094			
Total Operating Expenses	\$22,266,257	\$23,247,440			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$6,311,792	\$6,835,435
Total Operating Revenues	\$6,473,879	\$6,979,291
Total Revenues	\$7,305,284	\$7,616,840
Net Direct Operating Cost	\$13,191,023	\$13,160,886
Net Operating Cost	\$14,960,973	\$15,630,600
Federal Operating Contribution		
Provincial Operating Contribution	\$2,102,879	\$2,246,407
Municipal Operating Contribution	\$12,859,092	\$13,384,193
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$1,409,004	\$7,809,455
Total Capital Disposals	\$8,503	\$16,902
Total Capital Funding	\$1,400,501	\$7,792,553
Federal Capital Contribution	\$248,586	\$1,809,455
Provincial Capital Contribution		
Municipal Capital Contribution	\$1,151,915	\$5,983,099
Other Capital Contributions		

Leamington

Transit Contact: John Pilmer
Engineering Technologist

Statistical Contact: John Pilmer
Engineering Technologist
Phone: 519-326-5761 Fax: 519-326-5761
Email: jpilmer@leamington.ca

System Highlights

- System established: 09/12/1985
- Serves: Leamington
- Municipal Population: 27,595
- Service Area Population: 20,000
- Service Area Size (km²): 11.6
- Service provided by: Municipal Department, under contract with Switzer-Carty
- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 20,300
- Total Operating Revenues: \$29,009
- Total Direct Operating Expenses: \$252,757
- Active Vehicles: 2
 - Small Community Buses 2
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	7:00 - 19:00	Friday	7:00 - 19:00
Tuesday	7:00 - 19:00	Saturday	7:00 - 19:00
Wednesday	7:00 - 19:00	Sunday	N/A
Thursday	7:00 - 19:00	Holidays	N/A

- Number of Fixed Routes: 2
- Number of Accessible Routes: 1
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

Full-time Part-time

Operators	
Other Transportation Operations	
Vehicle Mechanics	
Other Vehicle Maintenance and Servicing	
Plant and Other Maintenance	
General and Administration	
TOTAL EMPLOYEES	

- Diesel:

- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	20,300 100.00%	4,240 100.00%	100,513 100.00%	23.71
TOTAL	20,300	4,240	100,513	23.71

Leamington

Fare Structure

Effective Date:	01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Pass	Criteria
Adults		\$2.00				12 - 59
Children		\$1.00				6 - 13, < 6 = free with paying adult
Students		\$1.50				12+ with ID
Seniors		\$1.75				60+

Vehicles (2016)	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Electric
Bus	2		4.0		1	1	- Diesel	
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	
Light Rail								
Locomotive								
Streetcar								
TOTAL ACTIVE VEHICLES	2	0			1	1		
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		4.0		TOTAL	2

Vehicle Kilometres and Hours	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	88,494	100,513	Financial		
Total Vehicle Kilometres	88,494	100,513	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	14%	11%
Revenue Vehicle Hours	3,612	4,240	Municipal Operating Contribution / Capita	\$4.77	\$5.00
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.36	\$11.02
Total Vehicle Hours	3,612	4,240	Average Fare		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	\$1.21
Vehicle Mechanics Paid Hours			Cost Effectiveness		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.76	\$12.45
Passenger Data			Cost Efficiency		
Adult Passenger Trips	9,500	8,600	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$59.98	\$59.61
Concession Fare Trips	12,700	11,700	Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	1.11	1.02
Child Passenger Trips	1,300	1,200	Reg. Serv. Pass. / Rev. Veh. Hr.	6.15	4.79
Student Passenger Trips	2,100	2,000			
Senior Passenger Trips	9,300	8,500	Amount of Service		
Regular Service Passenger Trips	22,200	20,300	Rev. Veh. Hrs. / Capita	0.18	0.21
Regular Service Passenger-Kms	99,900	91,350	Average Speed		
Auxiliary Service Passenger Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	24.50	23.71
Operating Expenses			Labour Productivity		
Transportation Operations Expenses	\$189,600	\$226,805	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Fuel/Energy Exp. for Vehicles			Top Wage Rates		
Vehicle Maintenance Expenses			Operators		
Plant Maintenance Expenses	\$11,025	\$6,403	Mechanics		
General/Administration Expenses	\$16,011	\$19,549			
Total Direct Operating Expenses	\$216,635	\$252,757			
Debt Service Payment					
Total Operating Expenses	\$216,635	\$252,757			

Operating Revenues and Other Funding Contributions		
Regular Service Passenger Revenues	\$26,941	\$24,638
Total Operating Revenues	\$31,026	\$29,009
Total Revenues	\$31,026	\$29,009
Net Direct Operating Cost	\$185,610	\$223,748
Net Operating Cost	\$185,610	\$223,748
Federal Operating Contribution		
Provincial Operating Contribution	\$90,181	\$123,775
Municipal Operating Contribution	\$95,429	\$99,973
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources		
Total Capital Expenditures	\$50,431	\$36,677
Total Capital Disposals		
Total Capital Funding	\$50,431	\$36,677
Federal Capital Contribution		
Provincial Capital Contribution	\$50,431	\$36,677
Municipal Capital Contribution		
Other Capital Contributions		

London

Transit Contact: Kelly Paleczny
General Manager

Statistical Contact: Mike Gregor
Director of Finance
Phone: 519-451-1340 x366 Fax: 519-451-4411
Email: mgregor@londontransit.ca

System Highlights

- System established: 01/01/1875
- Serves: City of London
- Municipal Population: 385,100
- Service Area Population: 385,100
- Service Area Size (km²): 178.7
- Service provided by: Transit Commission
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 22,574,959
- Total Operating Revenues: \$31,929,863
- Total Direct Operating Expenses: \$60,949,275
- Active Vehicles: 206
 - Standard Buses 192
 - Articulated Buses 14
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	6:00 - 00:00	Friday	6:00 - 00:00
Tuesday	6:00 - 00:00	Saturday	6:00 - 00:00
Wednesday	6:00 - 00:00	Sunday	8:30 - 23:30
Thursday	6:00 - 00:00	Holidays	8:30 - 23:30

- Number of Fixed Routes: 46
- Number of Accessible Routes: 46
- Energy Consumption:
 - Diesel: 7,182,091 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time
Operators	378	38
Other Transportation Operations	24	
Vehicle Mechanics	45	
Other Vehicle Maintenance and Servicing	44	
Plant and Other Maintenance	6	1
General and Administration	29	4
TOTAL EMPLOYEES	526	43

- Union Affiliations:
 - ATU 741 (Operators)
 - ATU 741 (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	23,613,407 100.00%	602,694 100.00%	11,453,263 100.00%	19.00
TOTAL	23,613,407	602,694	11,453,263	19.00

London

Fare Structure

Effective Date:	01/12/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekday	Criteria
					Monthly	
Adults		\$2.75	\$1.50	\$81.00	\$69.00	
Children		\$1.35	\$1.10			5 years to grade 6
Students		\$2.75	\$1.54			Grades 7-12
Seniors		\$2.75	\$1.43	\$57.50		Resident, Age 65+
Other: Post Secondary					\$70.00	Full-time at recognized institution

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Non-Acc.	Non-Acc.			Internal Combustion
Bus	206	6.1	168	123	- Diesel 206
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	206	0	168	123	- Fuel Cell
Total Low-Floor Bus (30'-60')	206	Average Bus Age (years)	6.1		TOTAL 206

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	10,719,063	11,453,263	Financial		
Total Vehicle Kilometres	11,505,610	12,236,425	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	54%	52%
Revenue Vehicle Hours	581,285	602,694	Municipal Operating Contribution / Capita	\$60.01	\$61.32
Auxiliary Revenue Vehicle Hours	391		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.21	\$1.29
Total Vehicle Hours	632,223	655,102	Average Fare		
Operators Paid Hours	759,348	786,587	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.37	\$1.37
Vehicle Mechanics Paid Hours	99,005	97,600	Cost Effectiveness		
Total Employee Paid Hours	1,080,179	1,105,980	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.61	\$2.70
Passenger Data			Cost Efficiency		
Adult Passenger Trips	9,143,710	9,091,631	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$92.18	\$93.04
Concession Fare Trips	13,225,455	13,483,328	Service Utilization		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	58.67	58.62
Child Passenger Trips	118,657	113,707	Reg. Serv. Pass. / Rev. Veh. Hr.	38.48	37.46
Student Passenger Trips	12,240,405	12,454,140	Amount of Service		
Senior Passenger Trips	742,423	793,963	Rev. Veh. Hrs. / Capita	1.52	1.57
Regular Service Passenger Trips	22,369,165	22,574,959	Average Speed		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	18.44	19.00
Auxiliary Service Passenger Trips	9,500		Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.77
Transportation Operations Expenses	\$32,110,562	\$34,337,753	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$5,944,733	\$5,270,393	Operators	\$27.60	\$28.15
Vehicle Maintenance Expenses	\$12,597,763	\$13,443,360	Mechanics	\$32.06	\$32.70
Plant Maintenance Expenses	\$3,194,244	\$3,266,137			
General/Administration Expenses	\$4,430,982	\$4,631,632			
Total Direct Operating Expenses	\$58,278,284	\$60,949,275			
Debt Service Payment					
Total Operating Expenses	\$59,952,154	\$62,746,205			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$30,620,979	\$30,939,234
Total Operating Revenues	\$31,279,491	\$31,929,863
Total Revenues	\$32,867,082	\$33,738,205
Net Direct Operating Cost	\$26,998,793	\$29,019,412
Net Operating Cost	\$27,085,072	\$29,008,000
Federal Operating Contribution		
Provincial Operating Contribution	\$4,203,673	\$5,394,400
Municipal Operating Contribution	\$22,881,400	\$23,613,600
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$10,942,203	\$9,757,441
Total Capital Disposals	\$59,223	\$12,465
Total Capital Funding	\$10,942,203	\$9,757,441
Federal Capital Contribution		
Provincial Capital Contribution	\$3,606,041	\$3,116,801
Municipal Capital Contribution	\$6,938,534	\$6,374,336
Other Capital Contributions	\$397,628	\$266,304

Loyalist Township

Transit Contact: David MacPherson
Public Works Manager

Statistical Contact: David MacPherson
Public Works Manager
Phone: Fax: 613-386-3833
Email: dmacpherson@loyalist.ca

System Highlights

- System established: 01/01/1987
- Serves: Loyalist Township
- Municipal Population: 16,971
- Service Area Population: 7,445
- Service Area Size (km²): 3.0
- Service provided by: Municipal Department, under contract with Kingston Transit
- Hours of Service:

Monday	6:00 - 20:00	Friday	6:00 - 20:00
Tuesday	6:00 - 20:00	Saturday	7:00 - 21:30
Wednesday	6:00 - 20:00	Sunday	8:00 - 19:30
Thursday	6:00 - 20:00	Holidays	8:00 - 19:30
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 101,217
- Total Operating Revenues: \$122,845
- Total Direct Operating Expenses: \$711,437

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Holidays
	6:00 - 20:00	6:00 - 20:00	6:00 - 20:00	6:00 - 20:00	6:00 - 20:00	7:00 - 21:30	8:00 - 19:30	8:00 - 19:30

Employees Statistics

Full-time Part-time

- Operators
- Other Transportation Operations
- Vehicle Mechanics
- Other Vehicle Maintenance and Servicing
- Plant and Other Maintenance
- General and Administration
- TOTAL EMPLOYEES**
- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Number of Fixed Routes: 1
- Number of Accessible Routes: 1
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Loyalist Township

Fare Structure

Effective Date:	01/01/2017	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.00	\$2.50	\$76.00		
Children						Child under 14 free
Students		\$3.00	\$2.00	\$56.50		
Seniors		\$3.00	\$2.00	\$56.50		

Vehicles (2016)	Active	Average Age	Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.

Bus
Commuter Rail
Ferry
Heavy Rail
Light Rail
Locomotive
Streetcar

TOTAL ACTIVE VEHICLES

0 **0**

Vehicle Kilometres and Hours	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres			Financial		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	17%	17%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$74.32	\$75.05
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.88	\$5.82
Total Vehicle Hours			Average Fare		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.41	\$1.21
Vehicle Mechanics Paid Hours			Cost Effectiveness		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.28	\$7.03
Passenger Data			Cost Efficiency		
Adult Passenger Trips	54,699	56,279	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips	44,599	44,938	Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	13.34	13.60
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.		
<i>Student Passenger Trips</i>	41,004	41,222	Amount of Service		
<i>Senior Passenger Trips</i>	3,595	3,716	Rev. Veh. Hrs. / Capita		
Regular Service Passenger Trips	99,298	101,217	Average Speed		
Regular Service Passenger-Kms	992,980	1,012,170	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$789,069	\$655,485	Top Wage Rates		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$33,367	\$55,952			
Total Direct Operating Expenses	\$822,436	\$711,437			
Debt Service Payment					
Total Operating Expenses	\$822,436	\$711,437			
Operating Revenues and Other Funding Contributions					
Regular Service Passenger Revenues	\$139,574	\$122,845			
Total Operating Revenues	\$139,574	\$122,845			
Total Revenues	\$139,574	\$122,845			
Net Direct Operating Cost	\$682,862	\$588,592			
Net Operating Cost	\$682,862	\$588,592			
Federal Operating Contribution					
Provincial Operating Contribution	\$258,825	\$159,696			
Municipal Operating Contribution	\$553,292	\$558,766			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
Capital Expenses and Funding Sources					
Total Capital Expenditures					
Total Capital Disposals					
Total Capital Funding					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Marmora and Lake

Transit Contact: Sally Gale
Executive Director

Statistical Contact: Sally Gale
Executive Director
Phone: 613 473 5255 Ext 203 Fax: 613 473 2374
Email: sallyg@chsninc.ca

System Highlights

- System established: 07/04/2009
- Serves: Marmora and Lake, Tweed, Central Hastings, Madoc Township, Stirling-Rawdon
- Municipal Population: 21,731
- Service Area Population: 21,731
- Service Area Size (km²): .0
- Service provided by: Non-profit Organization

- Adult Cash Fare: \$11.00
- Ridership (revenue passengers): 4,917
- Total Operating Revenues: \$32,578
- Total Direct Operating Expenses: \$144,918
- Active Vehicles: 3
 - Small Community Buses 3
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	7:00 - 19:00	Friday	7:00 - 19:00
Tuesday	7:00 - 19:00	Saturday	N/A
Wednesday	7:00 - 19:00	Sunday	N/A
Thursday	7:00 - 19:00	Holidays	N/A

- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:

Employees Statistics

	Full-time	Part-time
Operators	4	
Other Transportation Operations	1	
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	7	

- Diesel:
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other: 18,965

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,971 100.00%	5,483 100.00%	125,460 100.00%	22.88
TOTAL	4,971	5,483	125,460	22.88

REMARKS:

The objective of Central Hastings Public Transit is to provide safe and reliable transportation to people in our very rural communities, allowing them access to employment opportunities, higher education, medical and social needs, all of which can be greatly restricted due to lack of access to transportation.

Marmora and Lake

Fare Structure

Effective Date:	31/05/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$11.00			\$200.00		Routes 1 & 2 Fares
Children	\$7.00					age 6-11
Students	\$9.00			\$200.00		Show Student Card
Seniors	\$9.00			\$200.00		Show proof of age

Vehicles (2016)	Active		Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Access.	Non-Acc.	Access.	Non-Acc.	2	
Bus	3		3.0		2	2
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
TOTAL ACTIVE VEHICLES	3	0		2	2	
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)	3.0		TOTAL
						3

Vehicle Kilometres and Hours	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	125,460	125,460	Financial		
Total Vehicle Kilometres	126,110	126,110	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	22%	22%
Revenue Vehicle Hours	5,483	5,483	Municipal Operating Contribution / Capita	\$1.63	\$1.59
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$24.49	\$22.85
Total Vehicle Hours	5,623	5,623	Average Fare		
Operators Paid Hours	3,120	3,250	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$6.98	\$6.63
Vehicle Mechanics Paid Hours			Cost Effectiveness		
Total Employee Paid Hours	3,640	3,250	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$31.47	\$29.47
Passenger Data			Cost Efficiency		
Adult Passenger Trips	2,072	2,213	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$25.49	\$25.77
Concession Fare Trips	2,482	2,704	Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	0.22	0.23
Child Passenger Trips	10	17	Reg. Serv. Pass. / Rev. Veh. Hr.	0.83	0.90
Student Passenger Trips	2,160	2,416	Amount of Service		
Senior Passenger Trips	312	271	Rev. Veh. Hrs. / Capita	0.26	0.25
Regular Service Passenger Trips	4,554	4,917	Average Speed		
Regular Service Passenger-Kms	125,235	135,217	Rev. Veh. Kms. / Rev. Veh. Hr.	22.88	22.88
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.76	1.69
Transportation Operations Expenses	\$68,232	\$73,314	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$26,085	\$24,180	Operators	\$15.00	\$15.50
Vehicle Maintenance Expenses	\$13,100	\$5,659	Mechanics		
Plant Maintenance Expenses		\$8,464			
General/Administration Expenses	\$35,886	\$33,301			
Total Direct Operating Expenses	\$143,303	\$144,918			
Debt Service Payment					
Total Operating Expenses	\$143,303	\$144,918			
Operating Revenues and Other Funding Contributions					
Regular Service Passenger Revenues	\$31,779	\$32,578			
Total Operating Revenues	\$31,779	\$32,578			
Total Revenues	\$38,260	\$32,578			
Net Direct Operating Cost	\$111,524	\$112,340			
Net Operating Cost	\$105,043	\$112,340			
Federal Operating Contribution	\$197	\$238			
Provincial Operating Contribution	\$55,145	\$63,240			
Municipal Operating Contribution	\$34,200	\$34,500			
Other Operating Contributions	\$15,501	\$15,000			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
Capital Expenses and Funding Sources					
Total Capital Expenditures		\$83,830			
Total Capital Disposals					
Total Capital Funding		\$83,830			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions		\$83,830			

Meaford

Transit Contact: Darcy Chapman
Treasurer / Director, Financial Services & Infrast

Statistical Contact: Bradey Carbert
Manager, Purchasing & Asset Management
Phone: 519-538-1060 x1112 Fax: 519-538-1556
Email: bcarbert@meaford.ca

SYSTEM HIGHLIGHTS:

- System established: 19/09/2016
- Serves: Municipality of Meaford
- Municipal Population: 11,000
- Service Area Population: 11,000
- Service Area Size: .0 square kilometres
- Service provided by: Municipal Department, under contract with First Student Canada

▪ Hours of Service:

Monday	8:00 - 17:00	Friday	8:00 - 17:00
Tuesday	8:00 - 17:00	Saturday	N/A
Wednesday	8:00 - 17:00	Sunday	N/A
Thursday	8:00 - 17:00	Holidays	N/A

▪ Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Adult Cash Fare: \$4.00
- Ridership (revenue passengers): 463
- Total Operating Revenues: \$1,328
- Total Direct Operating Expenses: \$19,017

- Number of Fixed Routes: 1
- Number of Accessible Routes: 1
- Energy Consumption:
 - Diesel: 2,222 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics

	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	463 100.00%	418 100.00%	6,598 100.00%	15.78
TOTAL	463	418	6,598	15.78

REMARKS:

Conventional System was not implemented until September 19, 2016. System is in its infancy.

FARE STRUCTURE

Effective Date: 19/09/2016

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$4.00				4-99
Children					< 3 = Free
Students					
Seniors					

VEHICLES (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)
	Non-Acc.	Non-Acc.		

Bus
Commuter Rail
Ferry
Heavy Rail
Light Rail
Locomotive
Streetcar

TOTAL ACTIVE VEHICLES

1	1
1	1

VEHICLE KILOMETRES AND HOURS

Revenue Vehicle Kilometres

Total Vehicle Kilometres

Revenue Vehicle Hours

Auxiliary Revenue Vehicle Hours

Total Vehicle Hours

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

*Concession Fare Trips Details:**Child Passenger Trips**Student Passenger Trips**Senior Passenger Trips***REGULAR SERVICE PASSENGER TRIPS**

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

OPERATING EXPENSES

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

TOTAL DIRECT OPERATING EXPENSES

Debt Service Payment

Total Operating Expenses

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS**REGULAR SERV. PASS. REVENUES****PERFORMANCE INDICATORS****FINANCIAL**

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	7%
Municipal Operating Contribution / Capita	\$1.15
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$38.21

AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.

\$2.87

COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.

\$41.07

COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.

\$45.50

SERVICE UTILIZATION

Reg. Serv. Pass. / Capita

0.04

Reg. Serv. Pass. / Rev. Veh. Hr.

1.11

AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita

0.04

AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.

15.78

LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

TOP WAGE RATES

Operators

Mechanics

TOTAL OPERATING REVENUES

\$1,328

TOTAL OPERATING REVENUES

\$1,328

Total Revenues

\$1,328

NET DIRECT OPERATING COST

\$17,689

NET OPERATING COST

\$17,689

Federal Operating Contribution

\$7,129

Provincial Operating Contribution

\$12,694

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES**TOTAL CAPITAL EXPENDITURES**

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Midland

Transit Contact: Shawn Berriault
Director of Operations

Statistical Contact: Shawn Berriault
Director of Operations
Phone: 705-526-4275 ext 221 Fax: 705-526-9971
Email: operations@midland.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: Town of Midland
- Municipal Population: 17,000
- Service Area Population: 12,500
- Service Area Size: 30.2 square kilometres
- Service provided by: Municipal Department

▪ Hours of Service:

Monday	6:45 - 17:45	Friday	6:45 - 17:45
Tuesday	6:45 - 17:45	Saturday	8:45 - 16:45
Wednesday	6:45 - 17:45	Sunday	N/A
Thursday	6:45 - 17:45	Holidays	N/A

▪ Employees Statistics:

	Full-time	Part-time
Operators	2	1
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES	2	1

- Union Affiliations: non-union (Operators)
OPSEU (Mechanics)

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 65,303
- Total Operating Revenues: \$78,045
- Total Direct Operating Expenses: \$188,806

- Number of Fixed Routes: 2
- Number of Accessible Routes: 0
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics

	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	65,303 100.00%	0 0.00%	0 0.00%	
TOTAL	65,303	0	0	0.00

REMARKS:

Midland Transit operates 2 routes with one bus on route alternating

Midland

Fare Structure

Effective Date:	04/01/2003	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00	\$1.25			>6>65
Children						6 and under
Students		\$1.75	\$1.00			school ID
Seniors		\$1.75	\$1.00			over 65

Vehicles (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.
Bus			1	1
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			1	1

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	72,922		Financial		
Total Vehicle Kilometres	73,522	87,783	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	41%
Revenue Vehicle Hours	3,150		Municipal Operating Contribution / Capita	\$13.22	\$8.86
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.39	\$1.70
Total Vehicle Hours	3,150				
Operators Paid Hours			Average Fare		
Vehicle Mechanics Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.32	\$1.20
Total Employee Paid Hours					
Passenger Data			Cost Effectiveness		
Adult Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.82	\$2.89
Concession Fare Trips		65,303			
<i>Concession Fare Trips Details:</i>			Cost Efficiency		
<i>Child Passenger Trips</i>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.61	
<i>Student Passenger Trips</i>					
<i>Senior Passenger Trips</i>			Service Utilization		
Regular Service Passenger Trips	48,750	65,303	Reg. Serv. Pass. / Capita	3.90	5.22
Regular Service Passenger-Kms		587,727	Reg. Serv. Pass. / Rev. Veh. Hr.	15.48	
Auxiliary Service Passenger Trips					

Operating Expenses

Transportation Operations Expenses	\$102,621	\$65,477	Amount of Service	
Fuel/Energy Exp. for Vehicles	\$33,552	\$30,887	Rev. Veh. Hrs. / Capita	0.25
Vehicle Maintenance Expenses	\$82,727	\$84,216		
Plant Maintenance Expenses	\$10,746	\$2,213	Average Speed	
General/Administration Expenses	\$5,382	\$6,013	Rev. Veh. Kms. / Rev. Veh. Hr.	23.15
Total Direct Operating Expenses	\$235,029	\$188,806	Labour Productivity	
Debt Service Payment			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	
Total Operating Expenses	\$235,029	\$188,806		

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$64,156	\$78,045	Top Wage Rates	
Total Operating Revenues	\$69,786	\$78,045	Operators	\$17.54
Total Revenues	\$69,786	\$78,045	Mechanics	\$17.54
Net Direct Operating Cost	\$165,242	\$110,761		
Net Operating Cost	\$165,242	\$110,761		

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

Capital Expenses and Funding Sources

Total Capital Expenditures	\$53,597	\$126,178
Total Capital Disposals		
Total Capital Funding	\$53,597	\$126,178
Federal Capital Contribution		
Provincial Capital Contribution	\$16,691	\$111,565
Municipal Capital Contribution	\$36,906	\$14,613
Other Capital Contributions		

Milton

Transit Contact: Tony D'Alessandro
Coordinator, Transit

Statistical Contact: Krista Short
Transit Administrator
Phone: 905-878-7252 ext 218 Fax: 905-876-5029
Email: krista.short@milton.ca

System Highlights

- System established: 01/01/1990
- Serves: Town of Milton
- Municipal Population: 110,128
- Service Area Population: 95,839
- Service Area Size (km²): 35.6
- Service provided by: Municipal Department, under contract with Diversified Transportation

Hours of Service:

Monday	5:20 - 20:10	Friday	5:20 - 20:10
Tuesday	5:20 - 20:10	Saturday	7:10 - 19:40
Wednesday	5:20 - 20:10	Sunday	N/A
Thursday	5:20 - 20:10	Holidays	N/A

Employees Statistics

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	2	

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	502,297 100.00%	36,578 100.00%	886,042 100.00%	24.22
TOTAL	502,297	36,578	886,042	24.22

REMARKS:

From May 2015 to April 2016, Milton Transit partnered with Metrolinx to deliver a Dynamic Transit Pilot Project, addressing system integration needs with enhanced passenger connectivity. The approach utilized mobile technology to provide a demand-responsive service application to connect passengers to/from Milton Transit to/from desired GO Train departures and arrivals. 2016 program expenditure, revenue and ridership have been included in the 2016 submission.

- Adult Cash Fare: \$3.50
- Ridership (revenue passengers): 455,246
- Total Operating Revenues: \$1,248,926
- Total Direct Operating Expenses: \$3,867,018
- Active Vehicles: 18
 - Small Community Buses 5
 - Standard Buses 13
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 8
- Number of Accessible Routes: 0
- Energy Consumption:
 - Diesel: 445,474 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Milton

Fare Structure

Effective Date:	04/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Day Pass	Criteria
Adults		\$3.50	\$2.80	\$77.00	\$8.00	19-64
Children						< 5 = Free
Students		\$3.50	\$2.10	\$57.00	\$8.00	6-18
Seniors		\$3.50	\$2.00	\$50.00	\$8.00	65+
Other: GO Passenger		\$0.70				with valid PRESTO card or GO fare media

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
Bus	18	8.9	15	5	Internal Combustion
Commuter Rail					- Diesel
Ferry					- Biodiesel (all blends)
Heavy Rail					- Natural Gas (CNG or LNG)
Light Rail					- Other
Locomotive					Electric
Streetcar					- Trolley
TOTAL ACTIVE VEHICLES	18	0	15	5	- Battery
Total Low-Floor Bus (30'-60')	18	Average Bus Age (years)	8.9		- Fuel Cell
					TOTAL
					18

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	797,693	886,042	Financial		
Total Vehicle Kilometres	797,693	886,042	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	32%
Revenue Vehicle Hours	33,338	36,578	Municipal Operating Contribution / Capita	\$29.09	\$28.24
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.20	\$5.75
Total Vehicle Hours	33,338	36,578			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

Passenger Data

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

Regular Service Passenger Trips

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

Operating Expenses

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

Total Direct Operating Expenses

Debt Service Payment

Total Operating Expenses

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues

Total Operating Revenues

Total Revenues

Net Direct Operating Cost

Net Operating Cost

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

Capital Expenses and Funding Sources

Total Capital Expenditures

Total Capital Disposals

Total Capital Funding

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Mississauga

Transit Contact: Geoff Marinoff
Director Transit

Statistical Contact: Mirela-Liana Aparaschivei
Team Leader Data Management
Phone: 905-615-3200 x 3816 Fax: 905-615-3218
Email: mirelaliana.aparaschivei@mississauga.ca

System Highlights

- System established: 01/01/1969
- Serves: City of Mississauga
- Municipal Population: 764,300
- Service Area Population: 764,300
- Service Area Size (km²): 178.6
- Service provided by: Municipal Department

- Hours of Service:

Monday	3:55 - 3:23	Friday	3:55 - 3:23
Tuesday	3:55 - 3:23	Saturday	4:42 - 3:01
Wednesday	3:55 - 3:23	Sunday	6:19 - 2:05
Thursday	3:55 - 3:23	Holidays	6:19 - 2:05

Employees Statistics

	Full-time	Part-time
Operators	1,001	
Other Transportation Operations	79	
Vehicle Mechanics	87	
Other Vehicle Maintenance and Servicing	86	
Plant and Other Maintenance	12	
General and Administration	83	
TOTAL EMPLOYEES	1,348	

- Union Affiliations:
 - ATU 1572 (Operators)
 - ATU 1572 (Mechanics)
 - UFCW

- Adult Cash Fare: \$3.50
- Ridership (revenue passengers): 38,597,356
- Total Operating Revenues: \$83,055,555
- Total Direct Operating Expenses: \$174,676,376
- Active Vehicles:
 - Standard Buses 400
 - Articulated Buses 67
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 85
- Number of Accessible Routes: 0
- Energy Consumption:
 - Diesel:
 - Biodiesel B5: 18,851,718 litres
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	54,858,926 100.00%	1,413,963 100.00%	30,819,486 100.00%	21.80
TOTAL	54,858,926	1,413,963	30,819,486	21.80

Mississauga

Fare Structure

Effective Date:	30/05/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Pass	Criteria
Adults		\$3.50	\$3.00			
Children			\$1.65			
Students			\$2.25			
Seniors		\$1.00	\$2.00			
Other: GTA				\$63.00		

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Non-Acc.	Non-Acc.			Internal Combustion
Bus	467	8.1	363	193	- Diesel 300
Commuter Rail					- Biodiesel (all blends) 167
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	467	0	363	193	- Fuel Cell
Total Low-Floor Bus (30'-60')	467	Average Bus Age (years)	8.1		TOTAL 467

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	30,431,755	30,819,486	Financial		
Total Vehicle Kilometres	32,977,600	33,322,866	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	48%
Revenue Vehicle Hours	1,385,964	1,413,963	Municipal Operating Contribution / Capita	\$95.19	\$99.33
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.30	\$2.37
Total Vehicle Hours	1,481,608	1,509,194	Average Fare		
Operators Paid Hours	2,095,184	2,138,718	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.01	\$2.01
Vehicle Mechanics Paid Hours	201,922	201,605	Cost Effectiveness		
Total Employee Paid Hours	2,868,925	2,912,949	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.45	\$4.53
Passenger Data			Cost Efficiency		
Adult Passenger Trips	22,743,480	23,094,777	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$112.48	\$115.74
Concession Fare Trips	14,719,946	15,502,579	Service Utilization		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	49.20	50.50
Child Passenger Trips	261,866	253,289	Reg. Serv. Pass. / Rev. Veh. Hr.	27.03	27.30
Student Passenger Trips	6,515,553	6,492,712	Amount of Service		
Senior Passenger Trips	2,389,964	2,265,466	Rev. Veh. Hrs. / Capita	1.82	1.85
Regular Service Passenger Trips	37,463,426	38,597,356	Average Speed		
Regular Service Passenger-Kms	345,023,588		Rev. Veh. Kms. / Rev. Veh. Hr.	21.96	21.80
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.66
Transportation Operations Expenses	\$100,151,350	\$104,876,469	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$16,245,824	\$14,378,825	Operators	\$32.61	\$32.77
Vehicle Maintenance Expenses	\$23,571,723	\$25,370,014	Mechanics	\$38.72	\$38.91
Plant Maintenance Expenses	\$6,446,678	\$7,558,043			
General/Administration Expenses	\$20,235,147	\$22,493,026			
Total Direct Operating Expenses	\$166,650,721	\$174,676,376			
Debt Service Payment					
Total Operating Expenses	\$167,050,056	\$175,083,738			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$75,337,696	\$77,502,349
Total Operating Revenues	\$80,619,777	\$83,055,555
Total Revenues	\$80,643,195	\$83,076,766
Net Direct Operating Cost	\$86,030,944	\$91,620,821
Net Operating Cost	\$86,406,861	\$92,006,971
Federal Operating Contribution		
Provincial Operating Contribution	\$13,932,154	\$16,092,300
Municipal Operating Contribution	\$72,474,708	\$75,914,671
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$59,397,675	\$46,329,251
Total Capital Disposals		
Total Capital Funding	\$59,397,675	\$46,329,310
Federal Capital Contribution	\$13,599,594	\$9,069,298
Provincial Capital Contribution	\$3,370,807	\$27,891,951
Municipal Capital Contribution	\$41,526,934	\$9,368,061
Other Capital Contributions	\$900,340	

Niagara Falls

Transit Contact: Bob Chambers
Manager, Operations

Statistical Contact: Bob Chambers
Manager, Operations
Phone: 905-356-7521 x4531 Fax: 905-356-5576
Email: bchambers@niagarafalls.ca

System Highlights

- System established: 19/10/1960
- Serves: City of Niagara Falls
- Municipal Population: 85,000
- Service Area Population: 80,000
- Service Area Size (km²): 80.9
- Service provided by: Municipal Department
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 2,262,103
- Total Operating Revenues: \$3,994,878
- Total Direct Operating Expenses: \$11,031,079
- Active Vehicles: 27
 - Standard Buses 27
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	6:00 - 00:00	Friday	6:00 - 1:00
Tuesday	6:00 - 00:00	Saturday	6:00 - 1:00
Wednesday	6:00 - 00:00	Sunday	7:00 - 23:00
Thursday	6:00 - 00:00	Holidays	7:00 - 23:00

Employees Statistics	Full-time	Part-time	
Operators	61	23	
Other Transportation Operations	6		▪ Number of Fixed Routes: 21
Vehicle Mechanics	9		▪ Number of Accessible Routes: 0
Other Vehicle Maintenance and Servicing	9		▪ Energy Consumption:
Plant and Other Maintenance	2		- Diesel: 1,272,846 litres
General and Administration	5		- Biodiesel B5:
TOTAL EMPLOYEES	92	23	- Biodiesel B20:
			- Biodiesel - Other:
			- Natural Gas:
			- Electricity:
			- Other:

- Union Affiliations:
 - ATU 1582 (Operators)
 - ATU 1582 (Mechanics)
 - CUPE 133 (Admin)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,262,103 100.00%	84,322 100.00%	2,280,081 100.00%	27.04
TOTAL	2,262,103	84,322	2,280,081	27.04

Niagara Falls

Fare Structure

Effective Date:

01/07/2015

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
Adults	\$2.75	\$2.50	\$75.00		
Children	\$1.50				6-12; under 6 = free
Students	\$2.50	\$2.25	\$58.00	\$216.00	13-19
Seniors	\$2.50	\$2.25	\$58.00		65+

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	
	Non-Acc.	Non-Acc.			
Bus	27	7.1	21	16	
Commuter Rail					
Ferry					
Heavy Rail					
Light Rail					
Locomotive					
Streetcar					
TOTAL ACTIVE VEHICLES	27	0	21	16	
Total Low-Floor Bus (30'-60')	27	Average Bus Age (years)	7.1		TOTAL

Active Buses By Fuel Type

Internal Combustion

- Diesel
- Biodiesel (all blends)
- Natural Gas (CNG or LNG)
- Other

27

Electric

- Trolley
- Battery
- Fuel Cell

27

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	1,990,813	2,280,081	Financial		
Total Vehicle Kilometres	1,990,813	2,280,081	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	36%
Revenue Vehicle Hours	79,949	84,322	Municipal Operating Contribution / Capita	\$73.63	\$77.28
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.95	\$3.11
Total Vehicle Hours	79,949	84,322	Average Fare		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.61	\$0.59
Vehicle Mechanics Paid Hours			Cost Effectiveness		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.76	\$4.88
Passenger Data			Cost Efficiency		
Adult Passenger Trips	1,546,050	1,679,668	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$113.88	\$139.71
Concession Fare Trips	712,505	582,435	Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	28.23	28.28
Child Passenger Trips	43,439	91,443	Reg. Serv. Pass. / Rev. Veh. Hr.	28.25	26.83
Student Passenger Trips	117,704	85,561	Amount of Service		
Senior Passenger Trips	135,092	148,312	Rev. Veh. Hrs. / Capita	1.00	1.05
Regular Service Passenger Trips	2,258,555	2,262,103	Average Speed		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	24.90	27.04
Auxiliary Service Passenger Trips	96,286	222,390	Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$4,902,699	\$6,874,284	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$797,585	\$1,012,384	Operators	\$27.19	\$27.67
Vehicle Maintenance Expenses	\$2,073,323	\$2,297,842	Mechanics	\$32.35	\$33.17
Plant Maintenance Expenses	\$486,836	\$698,799			
General/Administration Expenses	\$227,912	\$147,770			
Total Direct Operating Expenses	\$8,488,355	\$11,031,079			
Debt Service Payment	\$181,591	\$148,586			
Total Operating Expenses	\$11,878,833	\$12,516,356			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$1,371,964	\$1,328,140
Total Operating Revenues	\$4,078,626	\$3,994,878
Total Revenues	\$5,456,051	\$5,283,222
Net Direct Operating Cost	\$4,409,729	\$7,036,201
Net Operating Cost	\$6,422,782	\$7,233,134
Federal Operating Contribution		
Provincial Operating Contribution	\$532,000	\$532,000
Municipal Operating Contribution	\$5,890,782	\$6,182,283
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$105,930	\$26,292,214
Total Capital Disposals		\$949,437
Total Capital Funding	\$105,930	\$26,292,214
Federal Capital Contribution		\$24,177,449
Provincial Capital Contribution		\$1,447,348
Municipal Capital Contribution	\$105,930	\$40,196
Other Capital Contributions		\$627,222

Niagara Region

Transit Contact: Kumar Ranjan
Manager, Transportation Planning and Sustainability

Statistical Contact: Sarah Holmes
Niagara Region Transit Coordinator
Phone: 905-980-6000 x3488 Fax: 905-685-0013
Email: sarah.holmes@niagararegion.ca

System Highlights

- System established: 16/09/2011
- Serves: Niagara Region
- Municipal Population: 447,888
- Service Area Population: 358,805
- Service Area Size (km²): 555.0
- Service provided by: Municipal Department, under contract with City of Welland, City of Niagara Falls, St. Catharines Transit Commission
- Hours of Service:

Monday	7:00 - 21:00	Friday	7:00 - 21:00
Tuesday	7:00 - 21:00	Saturday	7:00 - 21:00
Wednesday	7:00 - 21:00	Sunday	N/A
Thursday	7:00 - 21:00	Holidays	N/A

- Adult Cash Fare: \$6.00
- Ridership (revenue passengers): 253,723
- Total Operating Revenues: \$911,773
- Total Direct Operating Expenses: \$3,373,077

Employees Statistics

Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

- Diesel: 460,878 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	254,803 100.00%	32,939 100.00%	886,157 100.00%	26.90
TOTAL	254,803	32,939	886,157	26.90

Niagara Region

Fare Structure

Effective Date:	01/05/2012	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$6.00	\$4.50	\$160.00		18-65
Children						< 6 = Free
Students		\$5.00	\$4.00	\$130.00		6-18; with valid ID
Seniors		\$5.00	\$4.00	\$130.00		65+
Other: U-Pass						Students with valid ID and U-Pass sticker

Vehicles (2016)

Active	Average Age	Peak (Est.)	Base (Est.)
Access.	Non-Acc.	Access.	Non-Acc.

Bus		10	8
Commuter Rail			
Ferry			
Heavy Rail			
Light Rail			
Locomotive			
Streetcar			
TOTAL ACTIVE VEHICLES		10	8

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	824,461	886,157	Financial		
Total Vehicle Kilometres	824,461	886,157	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	22%	27%
Revenue Vehicle Hours	29,042	32,939	Municipal Operating Contribution / Capita	\$6.19	\$6.12
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$11.29	\$9.70
Total Vehicle Hours	29,042	32,939			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

Passenger Data

Adult Passenger Trips	113,479		Cost Efficiency		
Concession Fare Trips	77,641	141,802	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$95.11	\$102.40
<i>Concession Fare Trips Details:</i>					
Child Passenger Trips			Reg. Serv. Pass. / Capita	0.53	0.71
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	6.58	7.70
Senior Passenger Trips					

Regular Service Passenger Trips

Regular Service Passenger-Kms	191,120	253,723	Amount of Service		
Auxiliary Service Passenger Trips			Rev. Veh. Hrs. / Capita	0.08	0.09

Operating Expenses

Transportation Operations Expenses	\$2,683,901	\$3,139,257	Average Speed		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Kms. / Rev. Veh. Hr.	28.39	26.90
Vehicle Maintenance Expenses		\$62,782	Labour Productivity		
Plant Maintenance Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
General/Administration Expenses	\$78,164	\$171,038	Top Wage Rates		
Total Direct Operating Expenses	\$2,762,065	\$3,373,077	Operators		
Debt Service Payment			Mechanics		
Total Operating Expenses	\$2,819,734	\$3,373,814			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$603,745	\$911,773
Total Operating Revenues	\$603,745	\$911,773
Total Revenues	\$603,745	\$911,773
Net Direct Operating Cost	\$2,158,320	\$2,461,304
Net Operating Cost	\$2,215,989	\$2,462,041

Federal Operating Contribution	
Provincial Operating Contribution	\$267,309
Municipal Operating Contribution	\$2,215,989
Other Operating Contributions	\$2,194,732
Federal Debt Service Contribution	
Provincial Debt Service Contribution	
Municipal Debt Service Contribution	

Capital Expenses and Funding Sources**Total Capital Expenditures**

Total Capital Disposals

Total Capital Funding

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Niagara-on-the-Lake

Transit Contact: Marci Weston
Engineering Technologist - Traffic and Transit

Statistical Contact: Marci Weston
Engineering Technologist - Traffic and Transit
Phone: 905-468-6486 Fax: 905-468-1722
Email: mweston@notl.org

System Highlights

- System established: 04/02/2012
- Serves: Town of Niagara-on-the-Lake
- Municipal Population: 17,511
- Service Area Population: 10,822
- Service Area Size (km²): 21.3
- Service provided by: Municipal Department, under contract with Niagara Patient Transfer Inc.

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 17,024
- Total Operating Revenues: \$186,622
- Total Direct Operating Expenses: \$502,854
- Active Vehicles: 5
 - Small Community Buses 5

- Hours of Service:

Monday	8:00 - 19:00	Friday	8:00 - 19:00
Tuesday	8:00 - 19:00	Saturday	8:00 - 19:00
Wednesday	8:00 - 19:00	Sunday	N/A
Thursday	8:00 - 19:00	Holidays	N/A

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

Employees Statistics

Full-time Part-time

Operators	
Other Transportation Operations	
Vehicle Mechanics	
Other Vehicle Maintenance and Servicing	
Plant and Other Maintenance	
General and Administration	1
TOTAL EMPLOYEES	1

- Diesel:
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	19,483 100.00%	5,418 100.00%	141,293 100.00%	26.08
TOTAL	19,483	5,418	141,293	26.08

REMARKS:

Service area, number of vehicles during peak and mid-day periods, revenue vehicle hours and revenue vehicle kilometres have decreased with the discontinuation of the pilot Queenston-St. Davids-Glendale route. Improvement in Niagara Regional Transit service to the Glendale area has resulted in more commuters and seasonal passengers travelling between Glendale and Old Town, increasing the average trip distance. Please note that our 2012 to 2015 CUTA surveys assumed a service area of 150 metres either side of the transit routes (300 m corridor). Our 2016 calculations are based on 400 metres either side of the routes (800 m corridor) as per 2016 CUTA Urban Transit Statistics User Guide.

Niagara-on-the-Lake

Fare Structure

Effective Date:	02/04/2012	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Pass	Criteria
Adults		\$3.00				< 6 = Free
Children						
Students						
Seniors						
Other: CNIB, selected Town prog						CNIB card or by special arrangement

Vehicles (2016)	Active		Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Access.	Non-Acc.	Access.	Non-Acc.		
Bus	5		6.0		5	- Diesel
Commuter Rail						- Biodiesel (all blends)
Ferry						- Natural Gas (CNG or LNG)
Heavy Rail						- Other
Light Rail						Electric
Locomotive						- Trolley
Streetcar						- Battery
TOTAL ACTIVE VEHICLES	5	0		5	1	- Fuel Cell
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)	6.0		TOTAL
						5

Vehicle Kilometres and Hours	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	179,133	141,293	Financial		
Total Vehicle Kilometres	202,531	166,566	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	68%	37%
Revenue Vehicle Hours	6,161	5,418	Municipal Operating Contribution / Capita	\$3.65	\$20.85
Auxiliary Revenue Vehicle Hours	2,883	2,928	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$10.77	\$18.58
Total Vehicle Hours	9,052	8,358			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

Passenger Data

Adult Passenger Trips	7,841	7,181	Performance Indicators	2015	2016
Concession Fare Trips	8,616	9,843	Financial		
Concession Fare Trips Details:			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	68%	37%
Child Passenger Trips			Municipal Operating Contribution / Capita	\$3.65	\$20.85
Student Passenger Trips	6,573	6,419	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$10.77	\$18.58
Senior Passenger Trips					

Regular Service Passenger Trips

Regular Service Passenger-Kms	264,485	232,547	Cost Efficiency	2015	2016
Auxiliary Service Passenger Trips	89,289	89,615	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.57	\$60.16

Operating Expenses

Transportation Operations Expenses	\$489,631	\$468,468	Service Utilization		
Fuel/Energy Exp. for Vehicles			Reg. Serv. Pass. / Capita	1.34	1.57
Vehicle Maintenance Expenses	\$481		Reg. Serv. Pass. / Rev. Veh. Hr.	2.67	3.14
Plant Maintenance Expenses	\$7,000				
General/Administration Expenses	\$60,232	\$34,386	Amount of Service		
Total Direct Operating Expenses	\$557,344	\$502,854	Rev. Veh. Hrs. / Capita	0.50	0.50
Debt Service Payment			Average Speed		
Total Operating Expenses	\$557,889	\$547,389	Rev. Veh. Kms. / Rev. Veh. Hr.	29.08	26.08
			Labour Productivity		
			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		

Top Wage Rates

Operators

Mechanics

			Top Wage Rates		
			Operators		
			Mechanics		

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$41,209	\$47,574
Total Operating Revenues	\$380,122	\$186,622
Total Revenues	\$380,122	\$186,622
Net Direct Operating Cost	\$177,222	\$316,232
Net Operating Cost	\$177,767	\$360,767
Federal Operating Contribution		
Provincial Operating Contribution	\$133,023	\$135,106
Municipal Operating Contribution	\$44,744	\$225,661
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources**Total Capital Expenditures**

Total Capital Disposals

Total Capital Funding

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Norfolk County

Transit Contact: Brad Smith
Public Transportation Coordinator

Statistical Contact: Brad Smith
Public Transportation Coordinator
Phone: 519-428-3178 Fax: 519-426-0059
Email: bsmith@ridenorfolk.ca

System Highlights

- System established: 11/10/2011
- Serves: Norfolk County
- Municipal Population: 63,175
- Service Area Population: 30,737
- Service Area Size (km²): 1,607.0
- Service provided by: Municipal Department, under contract with Donnelly Transportation Inc
- Hours of Service:

Monday	8:00 - 18:00	Friday	8:00 - 18:00
Tuesday	8:00 - 18:00	Saturday	11:00 - 21:00
Wednesday	8:00 - 18:00	Sunday	11:00 - 21:00
Thursday	8:00 - 18:00	Holidays	N/A
- Adult Cash Fare: \$6.00
- Ridership (revenue passengers): 8,745
- Total Operating Revenues: \$26,562
- Total Direct Operating Expenses: \$254,664

Monday	8:00 - 18:00	Friday	8:00 - 18:00
Tuesday	8:00 - 18:00	Saturday	11:00 - 21:00
Wednesday	8:00 - 18:00	Sunday	11:00 - 21:00
Thursday	8:00 - 18:00	Holidays	N/A

Employees Statistics

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	1	

- Union Affiliations:
 - Union Information N/A (Operators)
 - Union Information N/A (Mechanics)
 - CUPE 4700 (Administration)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	8,745 100.00%	3,610 100.00%	121,288 100.00%	33.60
TOTAL	8,745	3,610	121,288	33.60

Norfolk County

Fare Structure

Effective Date:	11/10/2011	Cash	Tickets/Cards (unit price)	Monthly Pass	Other In Town	Criteria
Adults	\$6.00		\$5.00		\$2.00	
Children						< 5 = Free
Students		\$2.00				6-16
Seniors						

Vehicles (2016)

	Active Access.	Average Age Non-Acc.	Peak (Est.)	Base (Est.)
Bus			1	1
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			1	1

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	114,838	121,288	Financial		
Total Vehicle Kilometres	114,838	121,288	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10%	10%
Revenue Vehicle Hours	3,287	3,610	Municipal Operating Contribution / Capita	\$1.52	\$1.79
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$30.49	\$26.08
Total Vehicle Hours	3,287	3,610	Average Fare		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.50	\$3.04
Vehicle Mechanics Paid Hours			Cost Effectiveness		
Total Employee Paid Hours		1,820	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$34.00	\$29.12
Passenger Data			Cost Efficiency		
Adult Passenger Trips	6,381	8,214	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$73.67	\$70.54
Concession Fare Trips	742	531	Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	0.23	0.28
<i>Child Passenger Trips</i>	742	531	Reg. Serv. Pass. / Rev. Veh. Hr.	2.17	2.42
<i>Student Passenger Trips</i>			Amount of Service		
<i>Senior Passenger Trips</i>			Rev. Veh. Hrs. / Capita	0.11	0.12
Regular Service Passenger Trips	7,123	8,745	Average Speed		
Regular Service Passenger-Kms	112,615	145,516	Rev. Veh. Kms. / Rev. Veh. Hr.	34.94	33.60
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$158,875	\$165,735	Top Wage Rates		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$83,292	\$88,929			
Total Direct Operating Expenses	\$242,166	\$254,664			
Debt Service Payment					
Total Operating Expenses	\$242,166	\$254,664			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$24,955	\$26,562
Total Operating Revenues	\$24,955	\$26,562
Total Revenues	\$40,705	\$44,812
Net Direct Operating Cost	\$217,211	\$228,102
Net Operating Cost	\$201,461	\$209,852
Federal Operating Contribution		
Provincial Operating Contribution	\$139,808	\$148,943
Municipal Operating Contribution	\$46,603	\$54,909
Other Operating Contributions	\$15,050	\$6,000
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	
Total Capital Disposals	
Total Capital Funding	
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

North Bay

Transit Contact: Remi Renaud
Transit Manager

Statistical Contact: Remi Renaud
Transit Manager
Phone: 705-474-0626 x2165 Fax: 705-476-5308
Email: remi.renaud@cityofnorthbay.ca

System Highlights

- System established: 25/05/1972
- Serves: North Bay
- Municipal Population: 51,553
- Service Area Population: 47,084
- Service Area Size (km²): 314.9
- Service provided by: Municipal Department

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 1,360,337
- Total Operating Revenues: \$2,819,643
- Total Direct Operating Expenses: \$5,805,565

- Hours of Service:

Monday	6:15 - 00:50	Friday	6:15 - 00:50
Tuesday	6:15 - 00:50	Saturday	6:30 - 00:50
Wednesday	6:15 - 00:50	Sunday	7:45 - 19:50
Thursday	6:15 - 00:50	Holidays	7:45 - 19:50

- Number of Fixed Routes: 8
- Number of Accessible Routes: 8
- Energy Consumption:

Employees Statistics

	Full-time	Part-time	
Operators	41		- Diesel: 716,687 litres
Other Transportation Operations	2		- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	2		- Electricity:
TOTAL EMPLOYEES	45		- Other:

- Union Affiliations:

CUPE 122 (Operators)
CUPE 122 (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,496,371	100.00%	62,400	100.00% 20.77
TOTAL	1,496,371		62,400	1,295,925 20.77

REMARKS:

Other fares: 1) Family Travel Plan: Monday to Thursday evening beginning at 17:00 until end of day service, up to 3 children under 16 ride free with fare paying parent or guardian, Friday evening beginning at 17:00 until end of day service Sunday, up to 3 children under 16 ride free with fare paying parent or guardian. 2) \$8.00 Day Pass - unlimited rides on date purchased. 3) University/College Pass

North Bay

Fare Structure

Effective Date: 01/06/2015	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$3.00		\$86.00		18+
Children	\$3.00		\$61.00		5-12; < 5 = Free
Students	\$3.00		\$71.00		13-18 with valid ID
Seniors	\$3.00		\$61.00		65+
Other: ODSP	\$3.00				

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)
	Non-Acc.	Non-Acc.		
Bus			15	12
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			15	12

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	1,254,906	1,295,925	Financial		
Total Vehicle Kilometres	1,273,241	1,314,260	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	51%	49%
Revenue Vehicle Hours	62,400	62,400	Municipal Operating Contribution / Capita	\$47.77	\$52.39
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.81	\$2.19
Total Vehicle Hours	64,699	64,699	Average Fare		
Operators Paid Hours	82,082	87,924	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.86	\$2.03
Vehicle Mechanics Paid Hours			Cost Effectiveness		
Total Employee Paid Hours	89,882	95,724	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.71	\$4.27

Passenger Data

Adult Passenger Trips			Cost Efficiency		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$90.36	\$89.73
<i>Concession Fare Trips Details:</i>					
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Capita	32.13	28.89
<i>Student Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.	25.23	21.80
<i>Senior Passenger Trips</i>					

Regular Service Passenger Trips

	1,574,545	1,360,337	Performance Indicators	2015	2016
Regular Service Passenger-Kms			Financial		
Auxiliary Service Passenger Trips			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	51%	49%
Operating Expenses			Municipal Operating Contribution / Capita	\$47.77	\$52.39
Transportation Operations Expenses	\$3,605,791	\$3,615,459	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.81	\$2.19
Fuel/Energy Exp. for Vehicles	\$675,552	\$598,269	Average Fare		
Vehicle Maintenance Expenses	\$1,321,838	\$1,172,974	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.86	\$2.03
Plant Maintenance Expenses	\$203,489	\$185,910	Cost Effectiveness		
General/Administration Expenses	\$39,437	\$232,953	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.71	\$4.27
Total Direct Operating Expenses	\$5,846,107	\$5,805,565	Cost Efficiency		
Debt Service Payment			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$90.36	\$89.73
Total Operating Expenses	\$5,846,107	\$5,805,565	Service Utilization		
			Reg. Serv. Pass. / Capita	32.13	28.89
			Reg. Serv. Pass. / Rev. Veh. Hr.	25.23	21.80

Operating Revenues and Other Funding Contributions

	2015	2016
Regular Service Passenger Revenues	\$2,934,688	\$2,764,173
Total Operating Revenues	\$2,989,894	\$2,819,643
Total Revenues	\$2,995,430	\$2,828,986
Net Direct Operating Cost	\$2,856,213	\$2,985,922
Net Operating Cost	\$2,850,677	\$2,976,579

Federal Operating Contribution

Federal Operating Contribution		
Provincial Operating Contribution	\$510,000	\$510,000
Municipal Operating Contribution	\$2,340,677	\$2,466,579
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

	2015	2016
Total Capital Expenditures	\$949,379	\$1,576,354
Total Capital Disposals		
Total Capital Funding	\$949,379	\$1,576,354
Federal Capital Contribution		
Provincial Capital Contribution		\$400,000
Municipal Capital Contribution	\$949,379	\$1,176,354
Other Capital Contributions		

Oakville

Transit Contact: Barry Cole
Director

Statistical Contact: Ragini Govender
Transit Analyst
Phone: 905-845-6601 x3937 Fax: 905-338-4703
Email: ragini.govender@oakville.ca

System Highlights

- System established: 30/09/1972
- Serves: Town of Oakville
- Municipal Population: 190,100
- Service Area Population: 190,100
- Service Area Size (km²): 103.5
- Service provided by: Municipal Department
- Adult Cash Fare: \$3.50
- Ridership (revenue passengers): 2,851,368
- Total Operating Revenues: \$7,502,592
- Total Direct Operating Expenses: \$24,616,745
- Active Vehicles: 94
 - Standard Buses 94
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	5:45 - 2:00	Friday	5:45 - 2:00
Tuesday	5:45 - 2:00	Saturday	7:00 - 2:00
Wednesday	5:45 - 2:00	Sunday	8:00 - 20:00
Thursday	5:45 - 2:00	Holidays	8:00 - 20:00

- Number of Fixed Routes: 39
- Number of Accessible Routes: 14
- Energy Consumption:
 - Diesel: 2,888,291 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time	
Operators	109	35	
Other Transportation Operations	15	1	
Vehicle Mechanics	11		
Other Vehicle Maintenance and Servicing	19	4	
Plant and Other Maintenance			
General and Administration	8		
TOTAL EMPLOYEES	162	40	

- Union Affiliations:
 - UNIFOR 1256 (Operators)
 - UNIFOR 1256 (Mechanics)
 - CUPE 1329 & (Admin Staff/Store keeper)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,813,773 100.00%	208,831 100.00%	4,923,464 100.00%	23.58
TOTAL	3,813,773	208,831	4,923,464	23.58

Oakville

Fare Structure

Effective Date:	01/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.50	\$2.85	\$115.00		20-64
Children						< 5 = Free with adult
Students		\$3.50	\$2.20	\$70.00		6-19
Seniors		\$3.50	\$1.80	\$50.00		65+
Other: Go Transit Riders		\$0.75				PRESTO Card

Vehicles (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	94		6.1		71	41	- Biodiesel (all blends)	94
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail								
Light Rail								
Locomotive								
Streetcar								
TOTAL ACTIVE VEHICLES	94	0			71	41	Electric	
Total Low-Floor Bus (30'-60')	94		Average Bus Age (years)	6.1			- Trolley	
							- Battery	
							- Fuel Cell	
							TOTAL	94

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	4,615,339	4,923,464	Financial		
Total Vehicle Kilometres	5,250,405	5,401,104	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	30%
Revenue Vehicle Hours	202,206	208,831	Municipal Operating Contribution / Capita	\$76.80	\$85.91
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.30	\$6.00
Total Vehicle Hours	227,500	241,423	Average Fare		
Operators Paid Hours	266,253	266,253	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.44	\$2.45
Vehicle Mechanics Paid Hours	21,992	21,189	Cost Effectiveness		
Total Employee Paid Hours	364,487	363,857	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.92	\$8.63
Passenger Data			Cost Efficiency		
Adult Passenger Trips	2,060,639	2,106,338	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$98.60	\$101.96
Concession Fare Trips	773,186	745,030	Service Utilization		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	15.07	15.00
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	14.01	13.65
Student Passenger Trips	499,183	459,994	Amount of Service		
Senior Passenger Trips	274,002	285,035	Rev. Veh. Hrs. / Capita	1.08	1.10
Regular Service Passenger Trips	2,833,825	2,851,368	Average Speed		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	22.82	23.58
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.78
Transportation Operations Expenses	\$13,052,637	\$14,047,821	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$2,422,328	\$2,899,148	Operators	\$27.94	\$28.64
Vehicle Maintenance Expenses	\$4,219,089	\$4,701,937	Mechanics	\$34.75	\$35.62
Plant Maintenance Expenses	\$1,798,440	\$1,757,401			
General/Administration Expenses	\$938,057	\$1,210,438			
Total Direct Operating Expenses	\$22,430,552	\$24,616,745			
Debt Service Payment					
Total Operating Expenses	\$22,430,552	\$24,616,745			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$6,919,439	\$6,981,732
Total Operating Revenues	\$7,413,884	\$7,502,592
Total Revenues	\$7,446,299	\$7,525,056
Net Direct Operating Cost	\$15,016,667	\$17,114,153
Net Operating Cost	\$14,984,253	\$17,091,689
Federal Operating Contribution		
Provincial Operating Contribution	\$545,200	\$759,500
Municipal Operating Contribution	\$14,439,053	\$16,332,189
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$7,417,197	\$7,335,351
Total Capital Disposals	\$7,697	\$19,938
Total Capital Funding	\$5,575,336	\$8,750,810
Federal Capital Contribution	\$1,127,376	\$208,022
Provincial Capital Contribution	\$974,430	\$2,582,852
Municipal Capital Contribution	\$493,000	\$1,112,700
Other Capital Contributions	\$2,980,530	\$4,847,236

Orangeville

Transit Contact: Marilyn Forestell
Assistant Location Manager

Statistical Contact: Sarah Pihel
Public Works Technician
Phone: 519-941-0440 x2292 Fax: 519-941-5303
Email: spihel@orangeville.ca

SYSTEM HIGHLIGHTS:

- System established: 12/02/1991
- Serves: Town of Orangeville
- Municipal Population: 30,734
- Service Area Population: 30,734
- Service Area Size: 14.0 square kilometres
- Service provided by: Municipal Department, under contract with First Student Canada

Hours of Service:

Monday	7:15 - 18:15	Friday	7:15 - 18:15
Tuesday	7:15 - 18:15	Saturday	7:15 - 18:15
Wednesday	7:15 - 18:15	Sunday	N/A
Thursday	7:15 - 18:15	Holidays	N/A

Employees Statistics: **Full-time** **Part-time**

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration

TOTAL EMPLOYEES

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	121,261	100.00%	10,098	100.00%
TOTAL	121,261		10,098	

REMARKS:

Completed Transit Optimization Study that provided several recommendations that will be implemented in 2017 and 2018. Purchased a used 30' low floor bus that will go into service at the start of January 2017.

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 105,688
- Total Operating Revenues: \$156,629
- Total Direct Operating Expenses: \$731,225
- Active Vehicles: 5
 - Small Community Buses 3
 - Standard Buses 2
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 3
- Number of Accessible Routes: 3
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

FARE STRUCTURE		Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Effective Date:	01/07/2016	Cash			
Adults	\$2.00	\$1.70	\$55.00		
Children				< 5 = Free	
Students	\$1.50	\$1.30	\$45.00		6-18 or with valid student ID
Seniors	\$1.50	\$1.30	\$45.00		55+
Other: Special needs			\$25.00		Persons with disabilities
VEHICLES (2016)		Active	Average Age	Peak (Est.)	Base (Est.)
		Access.	Non-Acc.	Access.	Non-Acc.
Bus	5		5.0		3
Commuter Rail					3
Ferry					
Heavy Rail					
Light Rail					
Locomotive					
Streetcar					
TOTAL ACTIVE VEHICLES	5	0		3	3
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)	5.0	
					TOTAL
					5

VEHICLE KILOMETRES AND HOURS		2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres		239,702	231,186	FINANCIAL		
Total Vehicle Kilometres		248,832	240,366	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	21%
Revenue Vehicle Hours		9,999	10,098	Municipal Operating Contribution / Capita	\$7.32	\$9.44
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.50	\$5.44
Total Vehicle Hours		10,322	10,404	AVERAGE FARE		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.36	\$1.37
Vehicle Mechanics Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours		350		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.01	\$6.92
PASSENGER DATA				COST EFFICIENCY		
Adult Passenger Trips		46,170	45,844	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$65.57	\$70.28
Concession Fare Trips		66,539	59,844	SERVICE UTILIZATION		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	3.83	3.44
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	11.27	10.47
Student Passenger Trips				AMOUNT OF SERVICE		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.34	0.33
REGULAR SERVICE PASSENGER TRIPS		112,709	105,688	AVERAGE SPEED		
Regular Service Passenger-Kms		698,796	655,265	Rev. Veh. Kms. / Rev. Veh. Hr.	23.97	22.89
Auxiliary Service Passenger Trips				LABOUR PRODUCTIVITY		
OPERATING EXPENSES				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$449,677	\$495,243	TOP WAGE RATES		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses		\$149,672	\$137,585	Mechanics		
Plant Maintenance Expenses		\$763	\$2,664			
General/Administration Expenses		\$76,714	\$95,732			
TOTAL DIRECT OPERATING EXPENSES		\$676,826	\$731,225			
Debt Service Payment						
Total Operating Expenses		\$676,826	\$731,225			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						
REGULAR SERV. PASS. REVENUES		\$153,170	\$145,295			
TOTAL OPERATING REVENUES		\$169,587	\$156,629			
Total Revenues		\$169,587	\$156,629			
NET DIRECT OPERATING COST		\$507,240	\$574,596			
NET OPERATING COST		\$507,240	\$574,596			
Federal Operating Contribution						
Provincial Operating Contribution		\$292,170	\$284,455			
Municipal Operating Contribution		\$215,070	\$290,141			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
CAPITAL EXPENSES AND FUNDING SOURCES						
TOTAL CAPITAL EXPENDITURES		\$15,817	\$392,810			
Total Capital Disposals						
TOTAL CAPITAL FUNDING		\$15,817	\$392,810			
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution			\$392,810			
Other Capital Contributions		\$15,817				

Orillia

Transit Contact: George Bowa
Director Of Public Works

Statistical Contact: George Bowa
Director Of Public Works
Phone: 705-329-7246 Fax:
Email: gbowa@orillia.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of Orillia
- Municipal Population: 31,166
- Service Area Population: 30,586
- Service Area Size: 28.8 square kilometres
- Service provided by: Municipal Department, under contract with First Student Canada

▪ Hours of Service:

Monday	6:15 - 22:45	Friday	6:15 - 22:45
Tuesday	6:15 - 22:45	Saturday	8:45 - 18:15
Wednesday	6:15 - 22:45	Sunday	8:45 - 16:45
Thursday	6:15 - 22:45	Holidays	N/A

▪ Employees Statistics: Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 827,239
- Total Operating Revenues: \$853,664
- Total Direct Operating Expenses: \$1,893,615
- Active Vehicles: 11
 - Standard Buses 11

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 5
- Number of Accessible Routes: 5
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	0 0.00%	26,520 100.00%	592,000 100.00%	22.32
TOTAL	0	26,520	592,000	22.32

FARE STRUCTURE

Effective Date: 31/12/2015

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.84	\$47.00		
Children	\$2.00	\$1.84	\$47.00		
Students	\$2.00	\$1.84	\$47.00		
Seniors	\$2.00	\$1.84	\$47.00		

VEHICLES (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
Bus	11	5.4	5	5	Internal Combustion
Commuter Rail					- Diesel
Ferry					- Biodiesel (all blends)
Heavy Rail					- Natural Gas (CNG or LNG)
Light Rail					- Other
Locomotive					Electric
Streetcar					- Trolley
TOTAL ACTIVE VEHICLES	11	0	5	5	- Battery
Total Low-Floor Bus (30'-60')	11	Average Bus Age (years)	5.4		- Fuel Cell
					TOTAL
					11

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	530,255	592,000	FINANCIAL		
Total Vehicle Kilometres	530,255	592,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	45%
Revenue Vehicle Hours	25,942	26,520	Municipal Operating Contribution / Capita	\$15.82	\$18.96
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.28	\$1.26
Total Vehicle Hours	25,942	26,520			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS

	750,000	827,239	PERFORMANCE INDICATORS	2015	2016
Regular Service Passenger-Kms			FINANCIAL		
Auxiliary Service Passenger Trips			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	45%

OPERATING EXPENSES

	\$1,721,541	\$1,757,023	PERFORMANCE INDICATORS	2015	2016
Fuel/Energy Exp. for Vehicles			FINANCIAL		
Vehicle Maintenance Expenses		\$1,811	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	45%
Plant Maintenance Expenses	\$17,351	\$16,908	Municipal Operating Contribution / Capita	\$15.82	\$18.96
General/Administration Expenses	\$99,852	\$117,873	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.28	\$1.26
TOTAL DIRECT OPERATING EXPENSES	\$1,838,744	\$1,893,615			
Debt Service Payment			AVERAGE FARE		
Total Operating Expenses	\$1,838,744	\$1,893,615	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.12	\$0.99

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

	\$836,480	\$820,418	PERFORMANCE INDICATORS	2015	2016
REGULAR SERV. PASS. REVENUES	\$836,480	\$820,418	FINANCIAL		
TOTAL OPERATING REVENUES	\$879,822	\$853,664	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	48%	45%
Total Revenues	\$879,822	\$853,664	Municipal Operating Contribution / Capita	\$15.82	\$18.96
NET DIRECT OPERATING COST	\$958,922	\$1,039,951	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.28	\$1.26
NET OPERATING COST	\$958,922	\$1,039,951			
Federal Operating Contribution			AVERAGE SPEED		
Provincial Operating Contribution	\$437,000	\$460,000	Rev. Veh. Kms. / Rev. Veh. Hr.	20.44	22.32
Municipal Operating Contribution	\$521,275	\$579,853			

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES

	\$1,516,534	PERFORMANCE INDICATORS	2015	2016
Total Capital Disposals				
TOTAL CAPITAL FUNDING	\$1,516,534			
Federal Capital Contribution				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions	\$1,516,534			

Ottawa

Transit Contact: John Manconi
General Manager

Statistical Contact: Derek Washnuk
Program Manager, Service Strategy
Phone: 613-580-2424 x52392 Fax: 613-230-6543
Email: derek.washnuk@ottawa.ca

System Highlights

- System established: 01/08/1972
- Serves: City of Ottawa
- Municipal Population: 968,580
- Service Area Population: 874,275
- Service Area Size (km²): 480.0
- Service provided by: Transit Commission

Hours of Service:

Monday	4:00 - 2:00	Friday	4:00 - 2:00
Tuesday	4:00 - 2:00	Saturday	5:00 - 2:00
Wednesday	4:00 - 2:00	Sunday	5:30 - 1:30
Thursday	4:00 - 2:00	Holidays	5:30 - 1:30

Employees Statistics

	Full-time	Part-time
Operators	1,668	64
Other Transportation Operations	139	1
Vehicle Mechanics	241	
Other Vehicle Maintenance and Servicing	326	
Plant and Other Maintenance	218	3
General and Administration	130	10
TOTAL EMPLOYEES	2,722	78

- Union Affiliations:
 - ATU 279 (Operators)
 - ATU 279 (Mechanics)
 - CUPE 550/ATU 1760 (Office/Administration)

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	131,877,705	97.65%	2,344,582	99.31%	51,021,031	21.76
Light Rail	3,177,620	2.35%	16,393	0.69%	498,915	30.43
TOTAL	135,055,325		2,360,975		51,519,946	21.82

Ottawa

Fare Structure

Effective Date:	01/07/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Day Pass	
Adults		\$3.65	\$3.30	\$105.75	\$8.50	
Children		\$1.90	\$1.65		\$8.50	< 6 = Free
Students		\$3.65	\$3.30	\$84.25	\$8.50	
Seniors					\$42.75	
Other: see attached						

Vehicles (2016)	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	970		7.2		817	363	- Biodiesel (all blends)	970
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail							Electric	
Light Rail	9		7.3		4	4	- Trolley	
Locomotive							- Battery	
Streetcar							- Fuel Cell	
TOTAL ACTIVE VEHICLES	979	0			821	367	TOTAL	970
Total Low-Floor Bus (30'-60')	970		Average Bus Age (years)		7.2			

Vehicle Kilometres and Hours	2015		2016		Performance Indicators	2015	2016
	Revenue Vehicle Kilometres	50,186,066	Revenue Vehicle Hours	51,519,946	Financial		
Total Vehicle Kilometres	62,500,194		64,161,594		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	51%
Revenue Vehicle Hours	2,261,111		2,360,975		Municipal Operating Contribution / Capita	\$247.36	\$251.68
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.90	\$1.85
Total Vehicle Hours	2,579,867		2,726,210		Average Fare		
Operators Paid Hours	3,723,274		3,833,788		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.87	\$1.85
Vehicle Mechanics Paid Hours	561,857		579,801		Cost Effectiveness		
Total Employee Paid Hours	5,853,477		5,981,389		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.82	\$3.75
Passenger Data					Cost Efficiency		
Adult Passenger Trips	55,818,997		51,927,023		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$143.00	\$132.57
Concession Fare Trips	40,673,719		44,541,066		Service Utilization		
Concession Fare Trips Details:					Reg. Serv. Pass. / Capita	111.34	110.34
Child Passenger Trips	4,617,311		4,133,392		Reg. Serv. Pass. / Rev. Veh. Hr.	42.67	40.86
Student Passenger Trips	30,727,957		35,082,265		Amount of Service		
Senior Passenger Trips	5,328,450		5,325,409		Rev. Veh. Hrs. / Capita	2.61	2.70
Regular Service Passenger Trips	96,492,716		96,468,089		Average Speed		
Regular Service Passenger-Kms	945,628,626		972,398,334		Rev. Veh. Kms. / Rev. Veh. Hr.	22.20	21.82
Auxiliary Service Passenger Trips					Labour Productivity		
Operating Expenses					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.61	0.62
Transportation Operations Expenses	\$159,089,824		\$160,408,383		Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$44,017,888		\$33,681,750		Operators	\$29.09	\$29.67
Vehicle Maintenance Expenses	\$83,230,524		\$84,513,824		Mechanics	\$34.08	\$34.76
Plant Maintenance Expenses	\$33,315,959		\$31,974,572				
General/Administration Expenses	\$49,262,931		\$50,834,395				
Total Direct Operating Expenses	\$368,917,126		\$361,412,924				
Debt Service Payment							
Total Operating Expenses	\$431,313,126		\$423,602,924				

Operating Revenues and Other Funding Contributions			
Regular Service Passenger Revenues	\$180,469,889		\$178,733,347
Total Operating Revenues	\$185,189,389		\$183,387,841
Total Revenues	\$185,189,389		\$183,387,841
Net Direct Operating Cost	\$183,727,737		\$178,025,083
Net Operating Cost	\$246,123,737		\$240,215,083
Federal Operating Contribution	\$11,583,224		
Provincial Operating Contribution	\$20,165,006		\$20,180,076
Municipal Operating Contribution	\$214,375,507		\$220,035,007
Other Operating Contributions			
Federal Debt Service Contribution			
Provincial Debt Service Contribution			
Municipal Debt Service Contribution			

Capital Expenses and Funding Sources			
Total Capital Expenditures	\$476,697,038		\$579,628,735
Total Capital Disposals			
Total Capital Funding	\$476,697,038		\$579,628,735
Federal Capital Contribution	\$177,888,197		\$247,969,667
Provincial Capital Contribution	\$157,323,800		\$153,721,131
Municipal Capital Contribution	\$77,797,273		\$117,634,739
Other Capital Contributions	\$63,687,768		\$60,303,198

Owen Sound

Transit Contact: Chris Hughes
Manager of Contract Services

Statistical Contact: Chris Hughes
Manager of Contract Services
Phone: 519-376-4440 x3223 Fax: 519-372-1209
Email: chughes@owensound.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of Owen Sound
- Municipal Population: 21,341
- Service Area Population: 21,341
- Service Area Size: 23.7 square kilometres
- Service provided by: Municipal Department, under contract with First Student

▪ Hours of Service:

Monday	6:30 - 18:30	Friday	6:30 - 18:30
Tuesday	6:30 - 18:30	Saturday	9:00 - 16:30
Wednesday	6:30 - 18:30	Sunday	N/A
Thursday	6:30 - 18:30	Holidays	N/A

▪ Employees Statistics:	Full-time	Part-time
Operators	10	2
Other Transportation Operations	1	
Vehicle Mechanics	1	
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES	12	2

- Union Affiliations: Unifor 4268 (Operators)
Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	188,005	100.00%	13,656	100.00%
TOTAL	188,005		13,656	22.45

REMARKS:

Routes restructured in June 2015 and tweaked in December 2015.

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 188,005
- Total Operating Revenues: \$312,406
- Total Direct Operating Expenses: \$1,112,225
- Active Vehicles: 6
 - Small Community Buses 6

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:
 - Diesel: 83,097 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Owen Sound

FARE STRUCTURE

Effective Date: 01/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$3.00		\$70.00		
Children	\$2.50		\$40.00		Elementary School, under 6 is free
Students	\$2.50		\$45.00		High School, College, Mature Student
Seniors	\$3.00		\$55.00		65 +

VEHICLES (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.	Internal Combustion
Bus	6		2.0	4	- Diesel
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	6	0	4	4	- Fuel Cell
Total Low-Floor Bus (30'-60')	6	Average Bus Age (years)	2.0		TOTAL
					6

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	304,809	306,512	FINANCIAL		
Total Vehicle Kilometres	315,924	317,240	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	28%
Revenue Vehicle Hours	13,325	13,656	Municipal Operating Contribution / Capita	\$25.13	\$25.61
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.10	\$4.25
Total Vehicle Hours	13,689	14,028			
Operators Paid Hours	18,287		AVERAGE FARE		
Vehicle Mechanics Paid Hours	1,662		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.56	\$1.64
Total Employee Paid Hours	21,611				

PASSENGER DATA

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Adult Passenger Trips	105,020	103,704	FINANCIAL		
Concession Fare Trips	90,673	84,301	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	28%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$25.13	\$25.61
Child Passenger Trips			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.10	\$4.25
Student Passenger Trips	48,923	37,864			
Senior Passenger Trips	41,750	46,437	AVERAGE FARE		
REGULAR SERVICE PASSENGER TRIPS	195,693	188,005	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.56	\$1.64
Regular Service Passenger-Kms					
Auxiliary Service Passenger Trips			COST EFFECTIVENESS		

OPERATING EXPENSES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Transportation Operations Expenses	\$964,722	\$963,970	FINANCIAL		
Fuel/Energy Exp. for Vehicles	\$73,512	\$59,226	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	28%
Vehicle Maintenance Expenses			Municipal Operating Contribution / Capita	\$25.13	\$25.61
Plant Maintenance Expenses	\$49,650	\$55,428	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.10	\$4.25
General/Administration Expenses	\$33,991	\$33,601			
TOTAL DIRECT OPERATING EXPENSES	\$1,121,875	\$1,112,225	AVERAGE SPEED		
Debt Service Payment			Rev. Veh. Kms. / Rev. Veh. Hr.	22.87	22.45
Total Operating Expenses	\$1,121,875	\$1,112,225			

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
REGULAR SERV. PASS. REVENUES	\$306,035	\$307,391	FINANCIAL		
TOTAL OPERATING REVENUES	\$319,323	\$312,406	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	28%
Total Revenues	\$319,323	\$314,406	Municipal Operating Contribution / Capita	\$25.13	\$25.61
NET DIRECT OPERATING COST	\$802,552	\$799,819	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.10	\$4.25
NET OPERATING COST	\$802,552	\$797,819			

Federal Operating Contribution

Federal Operating Contribution		
Provincial Operating Contribution	\$249,792	\$251,298
Municipal Operating Contribution	\$552,760	\$546,521
Other Operating Contributions		

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
TOTAL CAPITAL EXPENDITURES	\$1,002,294	\$53,169	FINANCIAL		
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$53,169			

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

\$53,169

Penetanguishene

Transit Contact: Bryan Murray
Director of Public Works

Statistical Contact: Carmen Gignac
Public Works Administrator
Phone: 705-549-7992 Fax: 705-549-4263
Email: bmurray@penetanguishene.ca

System Highlights

- System established: 02/02/2016
- Serves: Town of Penetanguishene
- Municipal Population: 8,692
- Service Area Population: 8,692
- Service Area Size (km²): .0
- Service provided by: Municipal Department
- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 12,187
- Total Operating Revenues: \$12,369
- Total Direct Operating Expenses: \$148,890
- Active Vehicles: 1
 - Standard Buses 1
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	6:00 - 17:30	Friday	6:00 - 17:30
Tuesday	6:00 - 17:30	Saturday	8:30 - 16:30
Wednesday	6:00 - 17:30	Sunday	N/A
Thursday	6:00 - 17:30	Holidays	N/A

- Number of Fixed Routes: 1
- Number of Accessible Routes: 0
- Energy Consumption:
 - Diesel: 8,114 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - unleaded gasoline 17,750

Employees Statistics

	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	12,187 100.00%	0 0.00%	0 0.00%	
TOTAL	12,187	0	0	0.00

REMARKS:

The transit cards can be continually loaded with a different ride options of 5, 10, 15, 20 to maximum of 50 rides.

Penetanguishene

Fare Structure

Effective Date:	02/02/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00	\$1.25	\$100.00		12-64
Children						<6-FREE
Students		\$1.75	\$1.00	\$100.00		
Seniors		\$1.75	\$1.00	\$100.00		65 AND UP

Vehicles (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Access.	Non-Acc.	Access.	Non-Acc.	Internal Combustion
Bus	1			1	- Diesel
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					1
Locomotive					
Streetcar					
TOTAL ACTIVE VEHICLES	1	0	1	1	Electric
Total Low-Floor Bus (30'-60')	0	Average Bus Age (years)	0.0		- Trolley
					- Battery
					- Fuel Cell
				TOTAL	1

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres			Financial		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	#Error	8%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	#Error	\$19.06
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	#Error	\$11.20
Total Vehicle Hours			Average Fare		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	#Error	\$1.01
Vehicle Mechanics Paid Hours			Cost Effectiveness		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	#Error	\$12.22
Passenger Data			Cost Efficiency		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	#Error	
Concession Fare Trips			Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	#Error	
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.	#Error	1.40
<i>Student Passenger Trips</i>			Amount of Service		
<i>Senior Passenger Trips</i>			Rev. Veh. Hrs. / Capita	#Error	
Regular Service Passenger Trips	12,187		Average Speed		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	#Error	
Auxiliary Service Passenger Trips			Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	#Error	
Transportation Operations Expenses			Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$92,794		Operators		
Vehicle Maintenance Expenses	\$22,413		Mechanics		
Plant Maintenance Expenses	\$22,538				
General/Administration Expenses	\$11,145				
Total Direct Operating Expenses	\$148,890				
Debt Service Payment					
Total Operating Expenses	\$166,490				

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$12,369
Total Operating Revenues	\$12,369
Total Revenues	\$12,369
Net Direct Operating Cost	\$136,521
Net Operating Cost	\$154,121
Federal Operating Contribution	
Provincial Operating Contribution	\$80,927
Municipal Operating Contribution	\$165,702
Other Operating Contributions	
Federal Debt Service Contribution	
Provincial Debt Service Contribution	
Municipal Debt Service Contribution	

Capital Expenses and Funding Sources

Total Capital Expenditures	\$151,311
Total Capital Disposals	
Total Capital Funding	\$151,311
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	\$151,311
Other Capital Contributions	

Peterborough

Transit Contact: Gary Noakes
Operations Manager

Statistical Contact: Andrew Burdett
Operations Supervisor
Phone: 705-742-7777 x 2889 Fax: 705-742-3741
Email: aburdett@peterborough.ca

System Highlights

- System established: 01/01/1979
- Serves: City of Peterborough
- Municipal Population: 81,000
- Service Area Population: 81,000
- Service Area Size (km²): 67.4
- Service provided by: Municipal Department
- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 3,496,366
- Total Operating Revenues: \$5,072,347
- Total Direct Operating Expenses: \$11,220,454
- Active Vehicles: 51
 - Standard Buses 51
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	6:00 - 23:20	Friday	6:00 - 23:20
Tuesday	6:00 - 23:20	Saturday	6:40 - 23:20
Wednesday	6:00 - 23:20	Sunday	8:00 - 19:20
Thursday	6:00 - 23:20	Holidays	8:00 - 19:20

- Number of Fixed Routes: 17
- Number of Accessible Routes: 17
- Energy Consumption:
 - Diesel: 1,355,217 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time
Operators	69	17
Other Transportation Operations	5	6
Vehicle Mechanics	7	
Other Vehicle Maintenance and Servicing	5	1
Plant and Other Maintenance		
General and Administration	4	2
TOTAL EMPLOYEES	90	26

- Union Affiliations:
 - ATU 1320 (Operators)
 - CUPE 504 (Mechanics)
 - CUPE 126 (Administration)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,862,720 100.00%	126,663 100.00%	2,337,482 100.00%	18.45
TOTAL	3,862,720	126,663	2,337,482	18.45

Peterborough

Fare Structure

Effective Date:	02/01/2013	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.50	\$2.20	\$60.00		
Children		\$2.50	\$2.20	\$40.00		2 - 12, Under 2 = Free
Students		\$2.50	\$2.20	\$55.00		High School
Seniors		\$2.50	\$2.20	\$40.00		65+
Other: Day Pass		\$8.00				

Vehicles (2016)

	Active		Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	51		7.3		38	27	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	51	0		38	27		- Battery
Total Low-Floor Bus (30'-60')	51		Average Bus Age (years)	7.3			- Fuel Cell
						TOTAL	51

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	2,255,799	2,337,482	Financial		
Total Vehicle Kilometres	2,325,572	2,454,658	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44%	45%
Revenue Vehicle Hours	122,639	126,663	Municipal Operating Contribution / Capita	\$60.03	\$55.45
Auxiliary Revenue Vehicle Hours	2,449	2,506	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.82	\$1.76
Total Vehicle Hours	128,957	133,823			

Operators Paid Hours

Operators Paid Hours	192,961	194,305	Average Fare		
Vehicle Mechanics Paid Hours	14,560	14,560	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.38	\$1.39
Total Employee Paid Hours	248,253	249,476	Cost Effectiveness		
			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.22	\$3.21

Passenger Data

Adult Passenger Trips	1,442,287	1,392,338	Cost Efficiency	2015	2016
Concession Fare Trips	1,962,046	2,104,028	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$85.06	\$83.85
Concession Fare Trips Details:					
Child Passenger Trips	21,095	20,898	Reg. Serv. Pass. / Capita	42.55	43.17
Student Passenger Trips	249,437	254,200	Reg. Serv. Pass. / Rev. Veh. Hr.	27.76	27.60
Senior Passenger Trips	218,821	221,347			

Regular Service Passenger Trips

Regular Service Passenger Trips	3,404,333	3,496,366	Amount of Service	2015	2016
Regular Service Passenger-Kms	15,319,498	16,607,738	Rev. Veh. Hrs. / Capita	1.53	1.56
Auxiliary Service Passenger Trips					

Operating Expenses

Transportation Operations Expenses	\$7,379,407	\$7,682,127	Average Speed		
Fuel/Energy Exp. for Vehicles	\$1,178,713	\$1,080,862	Rev. Veh. Kms. / Rev. Veh. Hr.	18.39	18.45
Vehicle Maintenance Expenses	\$1,364,985	\$1,205,067	Labour Productivity		
Plant Maintenance Expenses	\$669,460	\$632,914	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.66
General/Administration Expenses	\$376,583	\$619,484	Top Wage Rates		
Total Direct Operating Expenses	\$10,969,148	\$11,220,454	Operators	\$26.85	\$27.32
Debt Service Payment			Mechanics	\$30.67	\$31.13
Total Operating Expenses	\$10,969,148	\$11,220,454			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$4,695,545	\$4,861,209	Service Utilization		
Total Operating Revenues	\$4,785,781	\$5,072,347	Reg. Serv. Pass. / Capita	42.55	43.17
Total Revenues	\$4,785,781	\$5,074,741	Reg. Serv. Pass. / Rev. Veh. Hr.	27.76	27.60
Net Direct Operating Cost	\$6,183,367	\$6,148,107			
Net Operating Cost	\$6,183,367	\$6,145,713			

Federal Operating Contribution

Provincial Operating Contribution	\$1,380,600	\$1,656,831	Amount of Service		
Municipal Operating Contribution	\$4,802,767	\$4,491,276	Rev. Veh. Hrs. / Capita	1.53	1.56
Other Operating Contributions					
Federal Debt Service Contribution			Service Utilization		
Provincial Debt Service Contribution			Reg. Serv. Pass. / Capita	42.55	43.17
Municipal Debt Service Contribution			Reg. Serv. Pass. / Rev. Veh. Hr.	27.76	27.60

Capital Expenses and Funding Sources

Total Capital Expenditures	\$3,253,628	\$2,887,694	Labour Productivity		
Total Capital Disposals		\$10,113	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.66
Total Capital Funding		\$2,877,581	Top Wage Rates		
Federal Capital Contribution			Operators	\$26.85	\$27.32
Provincial Capital Contribution			Mechanics	\$30.67	\$31.13
Municipal Capital Contribution					
Other Capital Contributions					

Port Colborne

Transit Contact: Peter Senese
Director of Community & Corporate Services

Statistical Contact: Peter Senese
Director of Community & Corporate Services
Phone: 905-835-2901 x105 Fax: 905-834-5746
Email: dccs@portcolborne.ca

SYSTEM HIGHLIGHTS:

- System established: 01/12/1999
- Serves: Port Colborne
- Municipal Population: 18,306
- Service Area Population: 18,306
- Service Area Size: 40.5 square kilometres
- Service provided by: Municipal Department, under contract with Welland Transit

▪ Hours of Service:

Monday	7:00 - 18:30	Friday	7:00 - 18:30
Tuesday	7:00 - 18:30	Saturday	N/A
Wednesday	7:00 - 18:30	Sunday	N/A
Thursday	7:00 - 18:30	Holidays	N/A

▪ Employees Statistics:

	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			

- Union Affiliations:

ATU (Operators)	
ATU (Mechanics)	

- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 21,410
- Total Operating Revenues: \$54,870
- Total Direct Operating Expenses: \$300,826

- Number of Fixed Routes: 3
- Number of Accessible Routes: 3
- Energy Consumption:

- Diesel:	26,198 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics

	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	21,410	100.00%	2,510	100.00%	53,965	100.00%	21.50
TOTAL	21,410		2,510		53,965		21.50

REMARKS:

Port Colborne Transit contracts Welland Transit to provide local 5 days/week service, Monday to Friday, from 7am to 6pm along 2 routes within the community. The Community Bus route times were expanded effective November 11, 2013 and became permanent effective April 1, 2015 from 8am start to 7am and to 6pm from 5pm finish time. In addition, Welland Transit provides a LINK intermunicipal service between Port Colborne and Welland 5 days/week, Monday to Friday, three times a day, 7:15am - 8:20am, 12:05pm - 1:10pm, 5:10pm - 6:15pm.

Port Colborne

FARE STRUCTURE

Effective Date: 01/07/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Welland LINK	Criteria
Adults	\$2.75	\$2.40	\$78.00	\$3.50	
Children	\$1.50				< 12 with an adult
Students	\$2.75	\$2.10	\$68.00	\$3.50	with no UPASS
Seniors	\$2.75	\$1.90	\$59.00	\$3.50	
Other: Welland LINK	\$3.50	\$3.20			

VEHICLES (2016)

	Active Access.	Average Age Non-Acc.	Peak (Est.) Access.	Base (Est.) Non-Acc.
Bus			2	2
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			2	2

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	54,180	53,965	FINANCIAL		
Total Vehicle Kilometres	103,976	103,563	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	19%	18%
Revenue Vehicle Hours	2,520	2,510	Municipal Operating Contribution / Capita	\$8.14	\$8.00
Auxiliary Revenue Vehicle Hours	756	753	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$9.04	\$11.49
Total Vehicle Hours	3,777	3,764			

Operators Paid Hours

Vehicle Mechanics Paid Hours		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.18	\$2.40
Total Employee Paid Hours				

PASSENGER DATA

Adult Passenger Trips	6,138	4,755	AVERAGE FARE		
Concession Fare Trips	20,279	16,655	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.18	\$2.40
<i>Concession Fare Trips Details:</i>					
<i>Child Passenger Trips</i>	1,568	1,213			
<i>Student Passenger Trips</i>	2,238	2,004	COST EFFECTIVENESS		
<i>Senior Passenger Trips</i>	8,136	6,304	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$11.22	\$14.05

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	343,421	278,330	COST EFFICIENCY		
Auxiliary Service Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$78.51	\$79.92

OPERATING EXPENSES

Transportation Operations Expenses	\$296,409	\$300,718	SERVICE UTILIZATION		
Fuel/Energy Exp. for Vehicles			Reg. Serv. Pass. / Capita	1.42	1.17
Vehicle Maintenance Expenses			Reg. Serv. Pass. / Rev. Veh. Hr.	10.48	8.53
Plant Maintenance Expenses					
General/Administration Expenses	\$108	\$108	AMOUNT OF SERVICE		
TOTAL DIRECT OPERATING EXPENSES	\$296,517	\$300,826	Rev. Veh. Hrs. / Capita	0.14	0.14

Debt Service Payment

Total Operating Expenses	\$296,517	\$300,826	AVERAGE SPEED		
			Rev. Veh. Kms. / Rev. Veh. Hr.	21.50	21.50

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$57,705	\$51,378	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$57,705	\$54,870	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$57,705	\$54,870			
NET DIRECT OPERATING COST	\$238,812	\$245,956	TOP WAGE RATES		
NET OPERATING COST	\$238,812	\$245,956	Operators		

Federal Operating Contribution

Provincial Operating Contribution	\$87,328	\$99,465	Mechanics		
Municipal Operating Contribution	\$151,484	\$146,491			

Other Operating Contributions

Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
Other Capital Contributions					

CAPITAL EXPENSES AND FUNDING SOURCES**TOTAL CAPITAL EXPENDITURES**

Total Capital Disposals					
TOTAL CAPITAL FUNDING					

Federal Capital Contribution

Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Port Hope

Transit Contact: Warren Nicholshen
Transportation Operations Manager

Statistical Contact: Warren Nicholshen
Warren Nicholshen
Phone: 905-885-2414 Fax:
Email: wnicholshen@porthope.ca

SYSTEM HIGHLIGHTS:

- System established: 14/04/1969
- Serves: Municipality of Port Hope
- Municipal Population: 16,214
- Service Area Population: 12,350
- Service Area Size: 13.1 square kilometres
- Service provided by: Municipal Department, under contract with BTS Network Inc

▪ Hours of Service:

Monday	7:00 - 20:00	Friday	7:00 - 20:00
Tuesday	7:00 - 20:00	Saturday	9:00 - 16:00
Wednesday	7:00 - 20:00	Sunday	N/A
Thursday	7:00 - 20:00	Holidays	N/A

▪ Employees Statistics:

	Full-time	Part-time
Operators	4	2
Other Transportation Operations	2	
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance	2	
General and Administration		
TOTAL EMPLOYEES	8	2

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 61,569
- Total Operating Revenues: \$107,683
- Total Direct Operating Expenses: \$440,260

- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	61,569	100.00%	7,228	100.00%
TOTAL	61,569	7,228	205,257	28.40

FARE STRUCTURE		Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Effective Date:	01/01/2008	Cash			
Adults	\$2.00	\$2.00	\$50.00		16-64
Children					< 4 = Free
Students	\$1.50	\$1.50	\$30.00	special student-\$15	4-17
Seniors	\$1.50	\$1.50	\$30.00		65+
VEHICLES (2016)		Active	Average Age	Peak (Est.)	Base (Est.)
Access. Non-Acc.		Access. Non-Acc.			
Bus			3	2	
Commuter Rail					
Ferry					
Heavy Rail					
Light Rail					
Locomotive					
Streetcar					
TOTAL ACTIVE VEHICLES			3	2	
VEHICLE KILOMETRES AND HOURS		2015	2016	PERFORMANCE INDICATORS	
Revenue Vehicle Kilometres	205,257	205,257		FINANCIAL	
Total Vehicle Kilometres	208,626	208,626		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	23% 24%
Revenue Vehicle Hours	7,228	7,228		Municipal Operating Contribution / Capita	\$12.86 \$12.86
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.43 \$5.40
Total Vehicle Hours	7,228	7,228			
Operators Paid Hours				AVERAGE FARE	
Vehicle Mechanics Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.62 \$1.42
Total Employee Paid Hours					
PASSENGER DATA				COST EFFECTIVENESS	
Adult Passenger Trips	35,738	38,693		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.05 \$7.15
Concession Fare Trips	21,164	22,876			
Concession Fare Trips Details:				COST EFFICIENCY	
Child Passenger Trips	1,834	1,437		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$55.46 \$60.91
Student Passenger Trips	12,821	13,292			
Senior Passenger Trips	6,509	8,147		SERVICE UTILIZATION	
REGULAR SERVICE PASSENGER TRIPS	56,902	61,569		Reg. Serv. Pass. / Capita	4.61 4.99
Regular Service Passenger-Kms				Reg. Serv. Pass. / Rev. Veh. Hr.	7.87 8.52
Auxiliary Service Passenger Trips					
OPERATING EXPENSES				AMOUNT OF SERVICE	
Transportation Operations Expenses	\$378,907	\$390,283		Rev. Veh. Hrs. / Capita	0.59 0.59
Fuel/Energy Exp. for Vehicles	\$8,967	\$42,233			
Vehicle Maintenance Expenses	\$5,377			AVERAGE SPEED	
Plant Maintenance Expenses				Rev. Veh. Kms. / Rev. Veh. Hr.	28.40 28.40
General/Administration Expenses	\$7,636	\$7,744			
TOTAL DIRECT OPERATING EXPENSES	\$400,887	\$440,260		LABOUR PRODUCTIVITY	
Debt Service Payment				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	
Total Operating Expenses	\$400,887	\$440,260			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS				TOP WAGE RATES	
REGULAR SERV. PASS. REVENUES	\$92,056	\$87,683		Operators	
TOTAL OPERATING REVENUES	\$92,056	\$107,683		Mechanics	
Total Revenues	\$92,056	\$107,683			
NET DIRECT OPERATING COST	\$308,831	\$332,577			
NET OPERATING COST	\$308,831	\$332,577			
Federal Operating Contribution					
Provincial Operating Contribution	\$150,000	\$150,000			
Municipal Operating Contribution	\$158,831	\$158,831			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
CAPITAL EXPENSES AND FUNDING SOURCES					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Quinte West

Transit Contact: Shelly Ackers
Administrator

Statistical Contact: Shelly Ackers
Administrator
Phone: 613-392-9640
Email: sackers@bellnet.ca

Fax: 613-392-3872

SYSTEM HIGHLIGHTS:

- System established: 15/09/2008
- Serves: Quinte West - Trenton Ward
- Municipal Population: 43,086
- Service Area Population: 19,500
- Service Area Size: 35.0 square kilometres
- Service provided by: Contracted Operator, under contract with Quinte Access Transportation

▪ Hours of Service:

Monday	5:00 - 20:00	Friday	5:00 - 20:00
Tuesday	5:00 - 20:00	Saturday	9:00 - 17:00
Wednesday	5:00 - 20:00	Sunday	N/A
Thursday	5:00 - 20:00	Holidays	9:00 - 17:00

▪ Employees Statistics:

	Full-time	Part-time
Operators	5	10
Other Transportation Operations		1
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	5	12

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 62,435
- Total Operating Revenues: \$87,613
- Total Direct Operating Expenses: \$557,582
- Active Vehicles: 5
 - Small Community Buses 5

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:
 - Diesel: 69,344 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	62,531 100.00%	11,416 100.00%	270,576 100.00%	23.70
TOTAL	62,531	11,416	270,576	23.70

FARE STRUCTURE

Effective Date: 01/01/2015	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$2.00	\$40.00		
Children	\$1.50	\$1.50	\$15.00		Preschool Free
Students	\$1.50	\$1.50	\$15.00		
Seniors	\$1.50	\$1.50	\$30.00		Age 55+
Other: Registered Client	\$1.50	\$1.50	\$30.00		Person w/Disability

VEHICLES (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.	Internal Combustion
Bus	5	3.2		3	- Diesel
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	5	0	3	3	- Fuel Cell
Total Low-Floor Bus (30'-60')	5	Average Bus Age (years)	3.2		TOTAL
					5

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	262,669	270,576	FINANCIAL		
Total Vehicle Kilometres	268,030	275,877	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	13%	16%
Revenue Vehicle Hours	11,186	11,416	Municipal Operating Contribution / Capita	\$5.64	\$4.72
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.62	\$7.53
Total Vehicle Hours	11,762	12,958			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

OPERATING EXPENSES

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

TOTAL DIRECT OPERATING EXPENSES

Debt Service Payment

Total Operating Expenses

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Transportation Operations Expenses	\$302,113	\$305,269	FINANCIAL		
Fuel/Energy Exp. for Vehicles	\$65,112	\$59,908	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	13%	16%
Vehicle Maintenance Expenses	\$133,169	\$123,787	Municipal Operating Contribution / Capita	\$5.64	\$4.72
Plant Maintenance Expenses	\$1,598	\$1,632	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.62	\$7.53
General/Administration Expenses	\$45,411	\$66,986			
TOTAL DIRECT OPERATING EXPENSES	\$547,403	\$557,582			

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES**TOTAL CAPITAL EXPENDITURES**

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Russell

Transit Contact: Dominique Tremblay
Economic Development Director

Statistical Contact: Dominique Tremblay
Economic Development Director
Phone: 613-443-3066 x2317 Fax: 613-443-1042
Email: dominiquetremblay@russell.ca

SYSTEM HIGHLIGHTS:

- System established: 11/01/2008
- Serves: Township of Russell
- Municipal Population: 16,520
- Service Area Population: 16,520
- Service Area Size: 198.8 square kilometres
- Service provided by: Municipal Department, under contract with 417 Bus Line

▪ Hours of Service:

Monday	5:46 - 18:02	Friday	5:46 - 18:02
Tuesday	5:46 - 18:02	Saturday	N/A
Wednesday	5:46 - 18:02	Sunday	N/A
Thursday	5:46 - 18:02	Holidays	N/A

▪ Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	2	

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

- Adult Cash Fare: \$15.00
- Ridership (revenue passengers): 56,377
- Total Operating Revenues: \$458,917
- Total Direct Operating Expenses: \$639,701
- Active Vehicles: 4
 - Standard Buses 4

- Percentage of accessible bus fleet:
- Percentage of accessible transit fleet:

- Number of Fixed Routes: 8
- Number of Accessible Routes: 8
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	56,377 100.00%	0 0.00%	0 0.00%	
TOTAL	56,377	0	0	0.00

FARE STRUCTURE

Effective Date:	01/04/2015	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$15.00	\$10.20	\$245.00		
Children						
Students					\$176.00	
Seniors						

VEHICLES (2016)

	Active Access.	Average Age Non-Acc.	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
Bus	4	11.5	4	4	Internal Combustion
Commuter Rail					- Diesel
Ferry					- Biodiesel (all blends)
Heavy Rail					- Natural Gas (CNG or LNG)
Light Rail					- Other
Locomotive					Electric
Streetcar					- Trolley
TOTAL ACTIVE VEHICLES	0	4	4	4	- Battery
Total Low-Floor Bus (30'-60')	0	Average Bus Age (years)	11.5		- Fuel Cell
					TOTAL

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres			FINANCIAL		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	74%	72%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$1.71	\$2.37
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.20	\$3.21
Total Vehicle Hours			AVERAGE FARE		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$9.07	\$7.96
Vehicle Mechanics Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours	236	236	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$12.45	\$11.35

PASSENGER DATA

Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
<i>Concession Fare Trips Details:</i>			SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita	3.44	3.41
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		
Senior Passenger Trips			AMOUNT OF SERVICE		

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	52,524	56,377	AVERAGE SPEED		
Auxiliary Service Passenger Trips	2,626,217	2,818,850	Rev. Veh. Kms. / Rev. Veh. Hr.		
OPERATING EXPENSES			LABOUR PRODUCTIVITY		
Transportation Operations Expenses	\$642,177	\$632,855	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Fuel/Energy Exp. for Vehicles			TOP WAGE RATES		
Vehicle Maintenance Expenses			Operators		
Plant Maintenance Expenses	\$56		Mechanics		
General/Administration Expenses	\$11,896	\$6,846			
TOTAL DIRECT OPERATING EXPENSES	\$654,129	\$639,701			
Debt Service Payment					
Total Operating Expenses	\$654,129	\$639,701			

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$476,579	\$448,567	TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$485,821	\$458,917	Operators		
Total Revenues	\$485,821	\$458,917	Mechanics		
NET DIRECT OPERATING COST	\$168,308	\$180,784			
NET OPERATING COST	\$168,308	\$180,784			

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$9,420
Total Capital Disposals	
TOTAL CAPITAL FUNDING	\$9,420
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	\$9,420

Sarnia

Transit Contact: Mr. Lee Patterson
Deputy Director of Transit

Statistical Contact: Mr. Lee Patterson
Deputy Director of Transit
Phone: 519-336-3271 Fax: 519-336-3361
Email: lee.patterson@sarnia.ca

System Highlights

- System established: 01/04/1974
- Serves: Sarnia & Point Edward
- Municipal Population: 72,125
- Service Area Population: 72,125
- Service Area Size (km²): 167.3
- Service provided by: Municipal Department

- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 1,196,425
- Total Operating Revenues: \$1,582,432
- Total Direct Operating Expenses: \$5,647,727
- Active Vehicles: 26
 - Small Community Buses 5
 - Standard Buses 21
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	6:30 - 22:45	Friday	6:30 - 22:45
Tuesday	6:30 - 22:45	Saturday	8:00 - 22:45
Wednesday	6:30 - 22:45	Sunday	8:30 - 18:15
Thursday	6:30 - 22:45	Holidays	N/A

- Number of Fixed Routes: 13
- Number of Accessible Routes: 13
- Energy Consumption:
 - Diesel: 585,305 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time
Operators	33	5
Other Transportation Operations		
Vehicle Mechanics	4	
Other Vehicle Maintenance and Servicing	5	
Plant and Other Maintenance		
General and Administration	7	
TOTAL EMPLOYEES	49	5

- Union Affiliations:
 - Unifor 127 (Operators)
 - Unifor 127 (Mechanics)
 - CUPE 3690 (Admin)
- Disruption during 2015:
 - Snow Day
 - Start Date: 02/02/2015
 - End Date: 02/02/2015
 - Duration: 1 days

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,299,710 100.00%	0 0.00%	1,243,467 100.00%	
TOTAL	1,299,710	0	1,243,467	0.00

REMARKS:

Point Edward Service: Passenger trips 15,009, passenger revenue \$28,323.64 , Contract revenue \$177,668.00. Clean Air Day FREE RIDES passenger count was 4500

Sarnia

Fare Structure

Effective Date:	01/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other College, Elem/Sec	Criteria
Adults		\$2.75	\$2.30	\$69.00		
Children						< 5 = Free
Students		\$2.75	\$2.30	\$69.00	\$174, \$154	6+
Seniors						
Other: Blind Annual Pass		\$29.00				

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
Bus	26	10.6	15	10	Internal Combustion
Commuter Rail					- Diesel
Ferry					- Biodiesel (all blends)
Heavy Rail					- Natural Gas (CNG or LNG)
Light Rail					- Other
Locomotive					Electric
Streetcar					- Trolley
TOTAL ACTIVE VEHICLES	26	0	15	10	- Battery
Total Low-Floor Bus (30'-60')	14	Average Bus Age (years)	10.6		- Fuel Cell
					TOTAL
					26

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	1,243,632	1,243,467	Financial		
Total Vehicle Kilometres	1,298,513	1,295,544	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	28%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$49.70	\$48.40
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.33	\$3.40
Total Vehicle Hours			Average Fare		
Operators Paid Hours	74,880	74,880	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.25	\$1.24
Vehicle Mechanics Paid Hours	8,320	8,320	Cost Effectiveness		
Total Employee Paid Hours	106,600	106,600	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.65	\$4.72
Passenger Data			Cost Efficiency		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips			Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	17.03	16.59
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.		
<i>Student Passenger Trips</i>			Amount of Service		
<i>Senior Passenger Trips</i>			Rev. Veh. Hrs. / Capita		
Regular Service Passenger Trips	1,216,148	1,196,425	Average Speed		
Regular Service Passenger-Kms	19,093,524	18,783,872	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips	3,034	3,105	Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$3,583,877	\$3,607,906	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$494,607	\$429,698	Operators	\$26.07	\$26.46
Vehicle Maintenance Expenses	\$651,928	\$719,204	Mechanics	\$30.38	\$30.84
Plant Maintenance Expenses	\$219,608	\$235,057			
General/Administration Expenses	\$707,453	\$655,862			
Total Direct Operating Expenses	\$5,657,473	\$5,647,727			
Debt Service Payment	\$17,875				
Total Operating Expenses	\$5,738,164	\$5,710,532			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$1,515,028	\$1,482,788
Total Operating Revenues	\$1,611,908	\$1,582,432
Total Revenues	\$1,790,053	\$1,760,100
Net Direct Operating Cost	\$4,045,565	\$4,065,295
Net Operating Cost	\$3,948,111	\$3,950,432
Federal Operating Contribution		
Provincial Operating Contribution	\$398,785	\$459,273
Municipal Operating Contribution	\$3,549,326	\$3,491,159
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$1,114,727	\$833,595
Total Capital Disposals		
Total Capital Funding	\$1,114,727	\$833,595
Federal Capital Contribution		
Provincial Capital Contribution	\$810,304	\$770,813
Municipal Capital Contribution	\$200,000	
Other Capital Contributions	\$104,423	\$62,782

Sault Ste Marie

Transit Contact: Don Scott
Manager Transit/Parking

Statistical Contact: Sam Piraino
Area Coordinator Transit/Parking
Phone: 705-759-5434 Fax: 705-759-5834
Email: s.piraino@cityssm.on.ca

System Highlights

- System established: 01/11/1941
- Serves: City of Sault Ste Marie
- Municipal Population: 74,200
- Service Area Population: 69,900
- Service Area Size (km²): 223.5
- Service provided by: Municipal Department

- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 1,694,359
- Total Operating Revenues: \$2,309,113
- Total Direct Operating Expenses: \$7,934,113
- Active Vehicles: 28
 - Small Community Buses 2
 - Standard Buses 26
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	5:30 - 00:15	Friday	5:30 - 00:15
Tuesday	5:30 - 00:15	Saturday	6:15 - 00:15
Wednesday	5:30 - 00:15	Sunday	7:15 - 19:15
Thursday	5:30 - 00:15	Holidays	6:15 - 00:15

- Number of Fixed Routes: 10
- Number of Accessible Routes: 10
- Energy Consumption:
 - Diesel: 974,419 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - gasoline 28,125

Employees Statistics

	Full-time	Part-time
Operators	55	
Other Transportation Operations	4	
Vehicle Mechanics	8	
Other Vehicle Maintenance and Servicing	2	
Plant and Other Maintenance	3	1
General and Administration	3	3
TOTAL EMPLOYEES	75	4

- Union Affiliations:
 - ATU 1767 (Operators)
 - USW 2251 (Mechanics)
 - CUPE 67 (Office)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,813,794 100.00%	81,273 100.00%	1,809,417 100.00%	22.26
TOTAL	1,813,794	81,273	1,809,417	22.26

Sault Ste Marie

Fare Structure

Effective Date: 01/02/2013	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.00	\$60.00		
Children					
Students	\$2.50	\$2.00	\$60.00		
Seniors	\$2.50	\$1.30	\$50.00		60+
Other: Youth Pass	\$2.50		\$25.00		Under 18

Vehicles (2016)

	Active		Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	28		11.4		17	17	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							26
Streetcar							
TOTAL ACTIVE VEHICLES	28	0		17	17		Electric
Total Low-Floor Bus (30'-60')	28		Average Bus Age (years)	11.4			- Trolley
							- Battery
							- Fuel Cell
						TOTAL	28

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	1,827,986	1,809,417	Financial		
Total Vehicle Kilometres	1,836,786	1,817,613	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	29%	29%
Revenue Vehicle Hours	84,153	81,273	Municipal Operating Contribution / Capita	\$71.78	\$68.88
Auxiliary Revenue Vehicle Hours	608	600	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.10	\$3.32
Total Vehicle Hours	84,761	81,873	Average Fare		
Operators Paid Hours	103,957	107,904	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.22	\$1.28
Vehicle Mechanics Paid Hours	18,180	16,890	Cost Effectiveness		
Total Employee Paid Hours	141,873	152,863	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.38	\$4.68
Passenger Data			Cost Efficiency		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$97.04	\$96.91
Concession Fare Trips			Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	26.86	24.24
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	22.31	20.85
Student Passenger Trips			Amount of Service		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita	1.20	1.16
Regular Service Passenger Trips	1,877,639	1,694,359	Average Speed		
Regular Service Passenger-Kms	8,111,400	7,319,630	Rev. Veh. Kms. / Rev. Veh. Hr.	21.72	22.26
Auxiliary Service Passenger Trips	6,626	5,285	Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.82	0.76
Transportation Operations Expenses	\$4,348,875	\$4,215,318	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$999,454	\$830,692	Operators	\$25.39	\$25.77
Vehicle Maintenance Expenses	\$1,672,818	\$1,649,418	Mechanics	\$28.31	\$28.73
Plant Maintenance Expenses	\$568,469	\$657,962			
General/Administration Expenses	\$635,991	\$580,723			
Total Direct Operating Expenses	\$8,225,607	\$7,934,113			
Debt Service Payment					
Total Operating Expenses	\$8,225,607	\$7,934,113			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$2,285,144	\$2,166,585
Total Operating Revenues	\$2,398,860	\$2,309,113
Total Revenues	\$2,398,860	\$2,309,113
Net Direct Operating Cost	\$5,826,747	\$5,625,000
Net Operating Cost	\$5,826,747	\$5,625,000
Federal Operating Contribution		
Provincial Operating Contribution	\$809,315	\$810,215
Municipal Operating Contribution	\$5,017,432	\$4,814,785
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$174,527	\$508,955
Total Capital Disposals		
Total Capital Funding	\$174,527	\$508,955
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution	\$174,527	\$508,955
Other Capital Contributions		

St. Catharines

Transit Contact: Dave Sherlock
General Manager

Statistical Contact: Tim Luey
Manager of Finance and Administration
Phone: 905-685-4228 x227 Fax: 905-685-4050
Email: tluey@yourbus.com

System Highlights

- System established: 01/09/1961
- Serves: St. Catharines, Thorold
- Municipal Population: 149,331
- Service Area Population: 149,331
- Service Area Size (km²): 179.1
- Service provided by: Transit Commission
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 5,312,346
- Total Operating Revenues: \$10,159,319
- Total Direct Operating Expenses: \$19,344,989
- Active Vehicles: 78
 - Standard Buses 72
 - Articulated Buses 6
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	6:00 - 00:00	Friday	6:00 - 00:00
Tuesday	6:00 - 00:00	Saturday	6:00 - 00:00
Wednesday	6:00 - 00:00	Sunday	8:30 - 20:00
Thursday	6:00 - 00:00	Holidays	10:30 - 18:00

- Number of Fixed Routes: 27
- Number of Accessible Routes: 27
- Energy Consumption:
 - Diesel: 2,492,204 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time	
Operators	128		
Other Transportation Operations	7		
Vehicle Mechanics	11		
Other Vehicle Maintenance and Servicing	13	2	
Plant and Other Maintenance	2		
General and Administration	9	5	
TOTAL EMPLOYEES	170	7	

- Union Affiliations:
 - ATU 846 (Operators)
 - ATU 846 (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	6,074,036 100.00%	175,952 100.00%	3,871,089 100.00%	22.00
TOTAL	6,074,036	175,952	3,871,089	22.00

REMARKS:

The data for St. Catharines also included the regular transit service for the City of Thorold. In 2016, they provided 292,239 passenger trips. The 2016 contract revenue was \$643,569 and its passenger revenue was \$452,127.

St. Catharines

Fare Structure

Effective Date: 01/09/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$3.00	\$2.60	\$92.00		
Children	\$2.50	\$2.25	\$62.00		Up to grade 8
Students	\$3.00	\$2.25	\$62.00		High School
Seniors	\$3.00	\$2.00	\$57.00		65+

Vehicles (2016)	Active		Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	78		7.8		55	39	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	78	0		55	39		- Battery
Total Low-Floor Bus (30'-60')	78		Average Bus Age (years)	7.8		TOTAL	- Fuel Cell
							78

Vehicle Kilometres and Hours	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	3,762,288	3,871,089	Financial		
Total Vehicle Kilometres	4,135,765	4,315,821	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	53%	53%
Revenue Vehicle Hours	168,704	175,952	Municipal Operating Contribution / Capita	\$59.14	\$57.63
Auxiliary Revenue Vehicle Hours	9,090	10,799	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.63	\$1.73
Total Vehicle Hours	183,464	193,952	Average Fare		
Operators Paid Hours	248,569	252,377	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.75	\$1.86
Vehicle Mechanics Paid Hours	23,137	22,764	Cost Effectiveness		
Total Employee Paid Hours	339,504	351,378	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.47	\$3.64
Passenger Data			Cost Efficiency		
Adult Passenger Trips	1,546,641	1,577,795	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$108.35	\$104.99
Concession Fare Trips	3,943,123	3,734,551	Service Utilization		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	36.76	35.57
Child Passenger Trips	10,578	10,628	Reg. Serv. Pass. / Rev. Veh. Hr.	32.54	30.19
Student Passenger Trips	3,610,611	3,396,979	Amount of Service		
Senior Passenger Trips	295,976	300,959	Rev. Veh. Hrs. / Capita	1.13	1.18
Regular Service Passenger Trips	5,489,764	5,312,346	Average Speed		
Regular Service Passenger-Kms	47,211,970		Rev. Veh. Kms. / Rev. Veh. Hr.	22.30	22.00
Auxiliary Service Passenger Trips	3,696	3,741	Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.74
Transportation Operations Expenses	\$10,268,746	\$10,481,127	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$2,465,926	\$1,967,625	Operators	\$27.63	\$28.32
Vehicle Maintenance Expenses	\$3,997,148	\$4,401,609	Mechanics	\$33.09	\$33.93
Plant Maintenance Expenses	\$991,082	\$921,735			
General/Administration Expenses	\$1,322,918	\$1,572,893			
Total Direct Operating Expenses	\$19,045,820	\$19,344,989			
Debt Service Payment					
Total Operating Expenses	\$19,878,418	\$20,363,950			
Operating Revenues and Other Funding Contributions					
Regular Service Passenger Revenues	\$9,609,135	\$9,868,129			
Total Operating Revenues	\$10,076,489	\$10,159,319			
Total Revenues	\$11,046,660	\$11,474,290			
Net Direct Operating Cost	\$8,969,331	\$9,185,670			
Net Operating Cost	\$8,831,758	\$8,889,660			
Federal Operating Contribution					
Provincial Operating Contribution		\$284,412			
Municipal Operating Contribution	\$8,831,758	\$8,605,248			
Other Operating Contributions		\$40,000			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
Capital Expenses and Funding Sources					
Total Capital Expenditures	\$3,219,390	\$2,793,955			
Total Capital Disposals					
Total Capital Funding	\$3,219,390	\$2,793,955			
Federal Capital Contribution					
Provincial Capital Contribution	\$3,055,811	\$2,762,552			
Municipal Capital Contribution	\$163,579				
Other Capital Contributions		\$31,403			

St. Thomas

Transit Contact: Dave White
Manager of Roads and Transportation

Statistical Contact: Ross Patrick
Transportation Technician
Phone: 519-631-0368 x5133 Fax: 519-631-5542
Email: rpatrick@stthomas.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of St. Thomas
- Municipal Population: 39,909
- Service Area Population: 39,909
- Service Area Size: 35.6 square kilometres
- Service provided by: Municipal Department, under contract with Voyeur Transportation

▪ Hours of Service:

Monday	7:15 - 18:45	Friday	7:15 - 18:45
Tuesday	7:15 - 18:45	Saturday	9:15 - 18:45
Wednesday	7:15 - 18:45	Sunday	N/A
Thursday	7:15 - 18:45	Holidays	N/A

▪ Employees Statistics: Full-time Part-time

Operators
Other Transportation Operations
Vehicle Mechanics
Other Vehicle Maintenance and Servicing
Plant and Other Maintenance
General and Administration
TOTAL EMPLOYEES

- Union Affiliations: Union Information N/A (Operators)
Union Information N/A (Mechanics)

- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 223,219
- Total Operating Revenues: \$299,523
- Total Direct Operating Expenses: \$833,311
- Active Vehicles: 8
 - Small Community Buses 8

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 5
- Number of Accessible Routes: 5
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	223,219 100.00%	17,017 100.00%	385,000 100.00%	22.62
TOTAL	223,219	17,017	385,000	22.62

FARE STRUCTURE

Effective Date: 01/07/2007

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.00	\$60.00		
Children	\$2.50	\$1.50	\$50.00		
Students	\$2.50	\$1.50	\$50.00		
Seniors	\$2.50	\$1.50	\$50.00		

VEHICLES (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
Bus	8	2.9			Internal Combustion
Commuter Rail					- Diesel
Ferry					- Biodiesel (all blends)
Heavy Rail					- Natural Gas (CNG or LNG)
Light Rail					- Other
Locomotive					Electric
Streetcar					- Trolley
TOTAL ACTIVE VEHICLES	8	0	0	0	- Battery
Total Low-Floor Bus (30'-60')	8	Average Bus Age (years)	2.9		- Fuel Cell
				TOTAL	

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	385,000	385,000	FINANCIAL		
Total Vehicle Kilometres	385,000	385,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	36%
Revenue Vehicle Hours	17,017	17,017	Municipal Operating Contribution / Capita	\$15.31	\$7.43
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.17	\$2.39
Total Vehicle Hours	17,017	17,017			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

REGULAR SERVICE PASSENGER TRIPS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Regular Service Passenger-Kms	385,000	385,000	FINANCIAL		
Auxiliary Service Passenger Trips	17,017	17,017	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	36%

OPERATING EXPENSES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Transportation Operations Expenses	\$1,063,735	\$833,311	FINANCIAL		
Fuel/Energy Exp. for Vehicles			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	36%
Vehicle Maintenance Expenses			Municipal Operating Contribution / Capita	\$15.31	\$7.43

Plant Maintenance Expenses

General/Administration Expenses

TOTAL DIRECT OPERATING EXPENSES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Debt Service Payment	\$1,063,735	\$833,311	FINANCIAL		
Total Operating Expenses	\$1,063,735	\$833,311	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	36%
			Municipal Operating Contribution / Capita	\$15.31	\$7.43

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
REGULAR SERV. PASS. REVENUES	\$327,293	\$299,523	FINANCIAL		
TOTAL OPERATING REVENUES	\$335,964	\$299,523	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	36%
Total Revenues	\$348,563	\$299,523	Municipal Operating Contribution / Capita	\$15.31	\$7.43

NET DIRECT OPERATING COST

	2015	2016	PERFORMANCE INDICATORS	2015	2016
NET OPERATING COST	\$727,771	\$533,788	FINANCIAL		
Federal Operating Contribution			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	36%

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

CAPITAL EXPENSES AND FUNDING SOURCES

	2015	2016	PERFORMANCE INDICATORS	2015	2016
TOTAL CAPITAL EXPENDITURES		\$166,436	FINANCIAL		
Total Capital Disposals			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	36%

	2015	2016	PERFORMANCE INDICATORS	2015	2016
TOTAL CAPITAL FUNDING	\$180,814	\$166,436	FINANCIAL		
Federal Capital Contribution			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	36%

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Provincial Capital Contribution			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	36%
Municipal Capital Contribution			Municipal Operating Contribution / Capita	\$15.31	\$7.43
Other Capital Contributions			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.17	\$2.39

Stratford

Transit Contact: Michael Mousley
Manager of Transit

Statistical Contact: Michael Mousley
Manager of Transit
Phone: 519-271-0250 Fax:
Email: mmousley@stratfordcanada.ca

System Highlights

- System established: 09/06/1952
- Adult Cash Fare: \$2.75
- Serves: City of Stratford
- Ridership (revenue passengers): 595,412
- Municipal Population: 32,000
- Total Operating Revenues: \$876,599
- Service Area Population: 32,000
- Total Direct Operating Expenses: \$2,796,675
- Service Area Size (km²): 27.6
- Active Vehicles: 13
- Service provided by: Municipal Department, under contract with Stratford Transit
- Standard Buses 13
- Hours of Service:

Monday	6:00 - 22:00	Friday	6:00 - 22:00
Tuesday	6:00 - 22:00	Saturday	6:00 - 20:00
Wednesday	6:00 - 22:00	Sunday	10:00 - 18:00
Thursday	6:00 - 22:00	Holidays	N/A
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Holidays
	6:00 - 22:00	6:00 - 22:00	6:00 - 22:00	6:00 - 22:00	6:00 - 22:00	6:00 - 20:00	10:00 - 18:00	N/A

Employees Statistics	Full-time	Part-time	
Operators	15	10	- Diesel: 235,125 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics	3		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	1	1	- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	1		- Electricity:
TOTAL EMPLOYEES	20	11	- Other:

- Union Affiliations:
 - IBEW 636 (Operators)
 - IBEW 636 (Mechanics)
 - IBEW 636 (Maintenance)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	595,412 100.00%	33,988 100.00%	623,855 100.00%	18.36
TOTAL	595,412	33,988	623,855	18.36

Stratford

Fare Structure

Effective Date:	01/09/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Day and Family Pass	Criteria
Adults		\$2.75	\$2.50	\$61.00	\$7/\$15	18-64
Children						< 5 = Free
Students		\$2.50	\$2.25	\$59.00		6-17
Seniors		\$2.50	\$2.25	\$59.00		65+
Other: Special		\$2.50	\$2.25	\$59.00		CPP/OW/ODSP

Vehicles (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	13		10.1		10	6	- Biodiesel (all blends)	13
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail								
Light Rail								
Locomotive								
Streetcar								
TOTAL ACTIVE VEHICLES	13	0			10	6	Electric	
Total Low-Floor Bus (30'-60')	13		Average Bus Age (years)		10.1		- Trolley	
							- Battery	
							- Fuel Cell	
							TOTAL	13

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	623,117	623,855	Financial		
Total Vehicle Kilometres	624,692	625,500	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	31%
Revenue Vehicle Hours	30,017	33,988	Municipal Operating Contribution / Capita	\$56.68	\$51.38
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.32	\$3.22
Total Vehicle Hours	31,457	35,443			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

Passenger Data

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

Regular Service Passenger Trips

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

Operating Expenses

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

Total Direct Operating Expenses

Debt Service Payment

Total Operating Expenses

	605,688	595,412	Service Utilization	18.93	18.61
Regular Service Passenger-Kms			Reg. Serv. Pass. / Capita	0.94	1.06
Auxiliary Service Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	20.18	17.52
Operating Expenses					
Transportation Operations Expenses	\$2,163,442	\$2,147,204	Amount of Service	20.76	18.36
Fuel/Energy Exp. for Vehicles	\$325,416	\$286,946	Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses	\$315,245	\$304,850	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Plant Maintenance Expenses	\$43,994	\$52,857	Labour Productivity		
General/Administration Expenses	\$9,522	\$4,818	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Direct Operating Expenses	\$2,857,619	\$2,796,675	Top Wage Rates		
Debt Service Payment			Operators	\$27.34	\$27.76
Total Operating Expenses	\$2,857,619	\$2,796,675	Mechanics	\$20.33	\$30.79

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues

Total Operating Revenues

Total Revenues

Net Direct Operating Cost

Net Operating Cost

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

Capital Expenses and Funding Sources

Total Capital Expenditures

Total Capital Disposals

Total Capital Funding

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Tecumseh

Transit Contact: Chad Jeffery
Manager Planning

Statistical Contact: Enrico De Cecco
Junior Planner
Phone: 519-735-2184 x123 Fax: 519-735-6712
Email: edececco@tecumseh.ca

SYSTEM HIGHLIGHTS:

- System established: 21/12/2009
- Adult Cash Fare: \$2.00
- Serves: Town of Tecumseh, 1 stop in City of Windsor, 1 Stop in Town of Lakeshore
- Ridership (revenue passengers): 26,870
- Municipal Population: 23,229
- Total Operating Revenues: \$26,295
- Service Area Population: 17,274
- Total Direct Operating Expenses: \$271,005
- Service Area Size: 12.5 square kilometres
- Service provided by: Municipal Department, under contract with First Student Canada

Hours of Service:

Monday	6:00 - 18:00	Friday	6:00 - 18:00
Tuesday	6:00 - 18:00	Saturday	6:00 - 18:00
Wednesday	6:00 - 18:00	Sunday	N/A
Thursday	6:00 - 18:00	Holidays	N/A

- Number of Fixed Routes: 1
- Number of Accessible Routes: 1
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics:	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	26,870 100.00%	3,600 100.00%	100,800 100.00%	28.00
TOTAL	26,870	3,600	100,800	28.00

REMARKS:

Valid identification required for Student, Veteran and Blind Person fares as noted above.

Tecumseh**FARE STRUCTURE**

Effective Date:	20/01/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00		\$35.00	\$175/\$350	
Children						< 5 = Free
Students		\$1.00		\$25.00	\$125/\$250	Valid Student ID required
Seniors		\$1.50		\$30.00	\$150/\$300	55+
Other: Veteran, Blind, Companion						Free with valid ID

VEHICLES (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)
Bus			1	1
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
TOTAL ACTIVE VEHICLES			1	1

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	100,800	100,800	FINANCIAL		
Total Vehicle Kilometres	100,800	100,800	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10%	10%
Revenue Vehicle Hours	3,600	3,600	Municipal Operating Contribution / Capita	\$6.94	\$4.77
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.63	\$9.11
Total Vehicle Hours	3,600	3,600			
Operators Paid Hours			AVERAGE FARE		
Vehicle Mechanics Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.98	\$0.98
Total Employee Paid Hours					

PASSENGER DATA

Adult Passenger Trips	12,712	13,534	PERFORMANCE INDICATORS	2015	2016
Concession Fare Trips	15,422	13,336	FINANCIAL		
<i>Concession Fare Trips Details:</i>			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10%	10%
<i>Child Passenger Trips</i>			Municipal Operating Contribution / Capita	\$6.94	\$4.77
<i>Student Passenger Trips</i>	9,989	7,923	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.63	\$9.11
<i>Senior Passenger Trips</i>	4,754	4,612			

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms			PERFORMANCE INDICATORS	2015	2016
Auxiliary Service Passenger Trips	712	133	FINANCIAL		

OPERATING EXPENSES

Transportation Operations Expenses	\$214,168	\$215,394	PERFORMANCE INDICATORS	2015	2016
Fuel/Energy Exp. for Vehicles			FINANCIAL		
Vehicle Maintenance Expenses	\$6,070	\$4,589	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10%	10%
Plant Maintenance Expenses	\$3,060	\$3,180	Municipal Operating Contribution / Capita	\$6.94	\$4.77
General/Administration Expenses	\$47,070	\$47,842	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.63	\$9.11

TOTAL DIRECT OPERATING EXPENSES

TOTAL DIRECT OPERATING EXPENSES	\$270,368	\$271,005	PERFORMANCE INDICATORS	2015	2016
Debt Service Payment			FINANCIAL		
Total Operating Expenses	\$270,368	\$271,005	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10%	10%

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$27,446	\$26,295	PERFORMANCE INDICATORS	2015	2016
TOTAL OPERATING REVENUES	\$27,446	\$26,295	FINANCIAL		
Total Revenues	\$27,446	\$26,295	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10%	10%
NET DIRECT OPERATING COST	\$242,922	\$244,710	Municipal Operating Contribution / Capita	\$6.94	\$4.77
NET OPERATING COST	\$242,922	\$244,710	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.63	\$9.11

Federal Operating Contribution

Federal Operating Contribution	\$123,022	\$162,282
Provincial Operating Contribution	\$119,900	\$82,428

Municipal Operating Contribution

Other Operating Contributions	
Federal Debt Service Contribution	
Provincial Debt Service Contribution	
Municipal Debt Service Contribution	
Other Capital Contributions	

CAPITAL EXPENSES AND FUNDING SOURCES**TOTAL CAPITAL EXPENDITURES**

Total Capital Disposals

TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Temiskaming Shores

Transit Contact: Mitch Lafreniere
Manager of Physical Assets

Statistical Contact: Mitch Lafreniere
Manager of Physical Assets
Phone: 705-672-3363 Fax: 705-672-3200
Email: mlfreniere@temiskamingshores.ca

System Highlights

- System established: 01/01/1954
- Serves: Cobalt, Temiskaming Shores
- Municipal Population: 11,048
- Service Area Population: 11,667
- Service Area Size (km²): 182.0
- Service provided by: Municipal Department, under contract with Stock Transportation
- Hours of Service:

Monday	6:00 - 23:00	Friday	6:00 - 23:00
Tuesday	6:00 - 23:00	Saturday	6:00 - 23:00
Wednesday	6:00 - 23:00	Sunday	6:00 - 23:00
Thursday	6:00 - 23:00	Holidays	N/A
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 138,500
- Total Operating Revenues: \$320,988
- Total Direct Operating Expenses: \$534,397
- Active Vehicles: 6
 - Standard Buses 6
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

Employees Statistics	Full-time	Part-time	
Operators	10		- Diesel: 112,000 litres
Other Transportation Operations	1		- Biodiesel B5:
Vehicle Mechanics	3		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	1		- Biodiesel - Other:
Plant and Other Maintenance	1		- Natural Gas:
General and Administration	3		- Electricity:
TOTAL EMPLOYEES	19		- Other:
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	138,500 100.00%	12,000 100.00%	375,000 100.00%	31.25
TOTAL	138,500	12,000	375,000	31.25

Temiskaming Shores

Fare Structure

Effective Date:	01/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.75	\$2.75	\$85.00		12 - 54
Children						> 5 = Free
Students		\$2.25	\$2.25	\$65.00		6 - 11
Seniors		\$2.25	\$2.25	\$65.00		54+

Vehicles (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Access.	Non-Acc.	Access.	Non-Acc.	Internal Combustion
Bus	6	3.3	2	2	- Diesel
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	6	0	2	2	- Fuel Cell
Total Low-Floor Bus (30'-60')	6	Average Bus Age (years)	3.3		TOTAL
					6

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	375,000	375,000	Financial		
Total Vehicle Kilometres	375,000	375,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	63%	60%
Revenue Vehicle Hours	12,000	12,000	Municipal Operating Contribution / Capita	\$15.03	\$18.08
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.40	\$1.54
Total Vehicle Hours	12,000	12,000			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

Passenger Data

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

Regular Service Passenger Trips

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

Operating Expenses

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

Total Direct Operating Expenses

Debt Service Payment

Total Operating Expenses

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues

Total Operating Revenues

Total Revenues

Net Direct Operating Cost

Net Operating Cost

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

Capital Expenses and Funding Sources

Total Capital Expenditures

Total Capital Disposals

Total Capital Funding

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Thunder Bay

Transit Contact: Brad Loroff
Manager

Statistical Contact: Dana Earle
Supervisor - Customer Care & Administrative Service
Phone: 807-684-3191 Fax: 807-345-5744
Email: dearle@thunderbay.ca

System Highlights

- System established: 07/03/1892
- Serves: City of Thunder Bay
- Municipal Population: 146,048
- Service Area Population: 107,909
- Service Area Size (km²): 323.0
- Service provided by: Municipal Department

- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 3,649,536
- Total Operating Revenues: \$5,469,869
- Total Direct Operating Expenses: \$15,827,596
- Active Vehicles: 48
 - Standard Buses 48
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	6:00 - 00:30	Friday	6:00 - 00:30
Tuesday	6:00 - 00:30	Saturday	6:00 - 00:30
Wednesday	6:00 - 00:30	Sunday	8:00 - 23:30
Thursday	6:00 - 00:30	Holidays	8:00 - 23:30

- Number of Fixed Routes: 17
- Number of Accessible Routes: 17
- Energy Consumption:
 - Diesel:
 - Biodiesel B5: 1,824,228 litres
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time
Operators	97	10
Other Transportation Operations	6	
Vehicle Mechanics	7	
Other Vehicle Maintenance and Servicing	1	
Plant and Other Maintenance	13	1
General and Administration	7	1
TOTAL EMPLOYEES	131	12

- Union Affiliations:
 - ATU 966 (Operators)
 - ATU 966 (Mechanics)
 - CUPE 87 (Office & Clerical)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,237,712 100.00%	141,413 100.00%	3,112,924 100.00%	22.01
TOTAL	4,237,712	141,413	3,112,924	22.01

REMARKS:

Discount monthly pass for passengers on ODSP - \$66; Annual Senior Pass - \$495; U-Pass contract with college and university student unions - \$102.50.

Thunder Bay

Fare Structure

Effective Date:	04/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Day Pass	Criteria
Adults		\$2.75	\$2.20	\$77.00	\$11	19-59
Children						0-5 = Free
Students		\$2.75	\$2.20	\$55.00	\$11	6-18
Seniors		\$2.75	\$2.20	\$55.00	\$11	60+
Other: CNIB & support persons						free with valid ID

Vehicles (2016)	Active		Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	48		8.0		32	28	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	48	0		32	28		- Battery
Total Low-Floor Bus (30'-60')	48		Average Bus Age (years)	8.0			- Fuel Cell
						TOTAL	48

Vehicle Kilometres and Hours	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	3,145,788	3,112,924	Financial		
Total Vehicle Kilometres	3,218,373	3,184,356	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	35%
Revenue Vehicle Hours	144,378	141,413	Municipal Operating Contribution / Capita	\$92.46	\$89.48
Auxiliary Revenue Vehicle Hours	415	290	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.97	\$2.84
Total Vehicle Hours	150,020	146,821	Average Fare		
Operators Paid Hours		211,203	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.43	\$1.46
Vehicle Mechanics Paid Hours		14,560	Cost Effectiveness		
Total Employee Paid Hours		280,853	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.43	\$4.34
Passenger Data			Cost Efficiency		
Adult Passenger Trips	1,993,854	1,969,317	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$106.27	\$107.80
Concession Fare Trips	1,606,571	1,680,219	Service Utilization		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	33.03	33.82
Child Passenger Trips	174,497	162,600	Reg. Serv. Pass. / Rev. Veh. Hr.	24.94	25.81
Student Passenger Trips	114,920	127,274	Amount of Service		
Senior Passenger Trips	246,938	252,061	Rev. Veh. Hrs. / Capita	1.32	1.31
Regular Service Passenger Trips	3,600,425	3,649,536	Average Speed		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	21.79	22.01
Auxiliary Service Passenger Trips	41	44	Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	
Transportation Operations Expenses	\$7,476,522	\$7,715,364	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$1,740,657	\$1,523,894	Operators	\$26.29	\$26.82
Vehicle Maintenance Expenses	\$3,203,380	\$3,149,993	Mechanics	\$29.70	\$31.73
Plant Maintenance Expenses	\$921,923	\$851,797			
General/Administration Expenses	\$2,599,469	\$2,586,548			
Total Direct Operating Expenses	\$15,941,951	\$15,827,596			
Debt Service Payment					
Total Operating Expenses	\$15,941,951	\$15,827,596			

Operating Revenues and Other Funding Contributions		
Regular Service Passenger Revenues	\$5,142,173	\$5,325,220
Total Operating Revenues	\$5,244,809	\$5,469,869
Total Revenues	\$5,244,809	\$5,469,869
Net Direct Operating Cost	\$10,697,142	\$10,357,727
Net Operating Cost	\$10,697,142	\$10,357,727
Federal Operating Contribution		
Provincial Operating Contribution	\$624,800	\$702,500
Municipal Operating Contribution	\$10,078,369	\$9,655,226
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources		
Total Capital Expenditures	\$2,074,094	\$1,780,289
Total Capital Disposals	\$7,500	
Total Capital Funding	\$2,074,094	\$1,780,289
Federal Capital Contribution		
Provincial Capital Contribution	\$902,482	\$953,599
Municipal Capital Contribution	\$523,362	\$818,091
Other Capital Contributions	\$648,250	\$8,599

Timmins

Transit Contact: Catherine Verreault
Manager of Timmins Transit

Statistical Contact: Catheirne Verreault
Manager of Timmins Transit
Phone: 705-360-2600 x3501 Fax: 705-360-2698
Email: catherine.verreault@timmins.ca

System Highlights

- System established: 01/01/1975
- Serves: Timmins
- Municipal Population: 43,165
- Service Area Population: 38,622
- Service Area Size (km²): 24.0
- Service provided by: Municipal Department

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 859,664
- Total Operating Revenues: \$1,521,336
- Total Direct Operating Expenses: \$4,508,381
- Active Vehicles: 19
 - Standard Buses 19
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	6:00 - 23:30	Friday	6:00 - 23:30
Tuesday	6:00 - 23:30	Saturday	6:30 - 23:30
Wednesday	6:00 - 23:30	Sunday	8:30 - 18:30
Thursday	6:00 - 23:30	Holidays	N/A

- Number of Fixed Routes: 12
- Number of Accessible Routes: 12
- Energy Consumption:
 - Diesel: 535,352 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time
Operators	19	12
Other Transportation Operations	2	
Vehicle Mechanics	4	
Other Vehicle Maintenance and Servicing	6	
Plant and Other Maintenance		
General and Administration	3	
TOTAL EMPLOYEES	34	12

- Diesel: 535,352 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

- Union Affiliations:
 - CUPE 1544 (Operators)
 - CUPE 1544 (Mechanics)
 - CUPE 434 (Office/Parts Clerks)

- Disruption during 2016: N/A

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	859,664	100.00%	41,154	100.00%
TOTAL	859,664		41,154	955,578

Timmis

Fare Structure

Effective Date:	01/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.00	\$3.00	\$72.00		
Children					< 5 = Free	
Students		\$2.50	\$2.50	\$57.00	5+	
Seniors		\$2.50	\$2.50	\$55.00	65+	
Other: Person with Disability		\$2.50	\$2.50	\$55.00	ODSP	

Vehicles (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	19		8.6		12	12	- Biodiesel (all blends)	19
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail								
Light Rail								
Locomotive								
Streetcar								
TOTAL ACTIVE VEHICLES	19	0			12	12	Electric	
Total Low-Floor Bus (30'-60')	19		Average Bus Age (years)	8.6			- Trolley	
							- Battery	
							- Fuel Cell	
							TOTAL	19

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	950,946	955,578	Financial		
Total Vehicle Kilometres	1,049,173	1,047,190	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	34%
Revenue Vehicle Hours	40,942	41,154	Municipal Operating Contribution / Capita	\$74.42	\$73.77
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.23	\$3.47
Total Vehicle Hours	40,942	41,154	Average Fare		
Operators Paid Hours	53,357	60,268	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.60	\$1.75
Vehicle Mechanics Paid Hours	8,363	8,357	Cost Effectiveness		
Total Employee Paid Hours	84,566	92,658	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.86	\$5.24

Passenger Data

Adult Passenger Trips			Cost Efficiency		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$109.12	\$109.55
<i>Concession Fare Trips Details:</i>					
<i>Child Passenger Trips</i>					
<i>Student Passenger Trips</i>					
<i>Senior Passenger Trips</i>					
Regular Service Passenger Trips	919,510	859,664	Service Utilization		
Regular Service Passenger-Kms			Reg. Serv. Pass. / Capita	23.81	22.26
Auxiliary Service Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	22.46	20.89

Operating Expenses

Transportation Operations Expenses	\$2,122,737	\$2,133,133	Amount of Service		
Fuel/Energy Exp. for Vehicles	\$513,068	\$456,205	Rev. Veh. Hrs. / Capita	1.06	1.07
Vehicle Maintenance Expenses	\$1,039,759	\$1,116,506	Average Speed		
Plant Maintenance Expenses	\$369,037	\$366,904	Rev. Veh. Kms. / Rev. Veh. Hr.	23.23	23.22
General/Administration Expenses	\$422,901	\$435,633	Labour Productivity		
Total Direct Operating Expenses	\$4,467,502	\$4,508,381	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.68
Debt Service Payment			Top Wage Rates		
Total Operating Expenses	\$4,467,502	\$4,508,381	Operators	\$24.65	\$24.90
			Mechanics	\$30.14	\$30.44

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$1,470,703	\$1,503,336
Total Operating Revenues	\$1,498,323	\$1,521,336
Total Revenues	\$1,593,074	\$1,659,119
Net Direct Operating Cost	\$2,969,179	\$2,987,045
Net Operating Cost	\$2,874,428	\$2,849,262

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

Capital Expenses and Funding Sources

Total Capital Expenditures	\$849,539	\$1,029,989
Total Capital Disposals		
Total Capital Funding	\$849,539	\$1,029,989
Federal Capital Contribution		
Provincial Capital Contribution	\$493,567	\$929,675
Municipal Capital Contribution	\$355,972	\$100,314
Other Capital Contributions		

Toronto

Transit Contact: Vincent Rodo
Director - Statistics

Statistical Contact: Yoojin (Sophia) Song
Research Analyst
Phone: 416-393-3953 Fax: 416-488-4708
Email: Yoojin.Song@ttc.ca

System Highlights

- System established: 01/01/1954
- Serves: City of Toronto
- Municipal Population: 2,876,095
- Service Area Population: 2,876,095
- Service Area Size (km²): 632.0
- Service provided by: Transit Commission
- Hours of Service:

Monday	6:00 - 1:30	Friday	6:00 - 1:30
Tuesday	6:00 - 1:30	Saturday	6:00 - 1:30
Wednesday	6:00 - 1:30	Sunday	8:00 - 1:30
Thursday	6:00 - 1:30	Holidays	8:00 - 1:30
- Adult Cash Fare: \$3.25
- Ridership (revenue passengers): 538,079,000
- Total Operating Revenues: \$1,169,101,541
- Total Direct Operating Expenses: \$1,659,757,328
- Active Vehicles: 3,089
 - Light Rail Vehicles 28
 - Other Rail 262
 - Heavy Rail Vehicles 840
 - Standard Buses 1,806
 - Articulated Buses 153
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 92.49%

Employees Statistics

	Full-time	Part-time	
Operators	5,911		- Diesel: 88,618,955 litres
Other Transportation Operations	1,039		- Biodiesel B5:
Vehicle Mechanics	611		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	2,005		- Biodiesel - Other:
Plant and Other Maintenance	2,396		- Natural Gas:
General and Administration	1,665	1	- Electricity: 428,874,100 kilowatt-hours
TOTAL EMPLOYEES	13,627	1	- Other:

- Union Affiliations:
 - ATU 113 (Operators)
 - ATU 113 (Mechanics)

IAMAW 235/CUPE 2/CUPE 5089 (Machinists/Signal Maintenance/Transit Enforcement)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	462,806,197	53.73%	6,899,349	62.76%
Streetcar	95,760,958	11.12%	1,027,023	9.34%
Light Rail	10,266,839	1.19%	131,964	1.20%
Heavy Rail	292,539,711	33.96%	2,934,330	26.69%
TOTAL	861,373,705		10,992,666	225,559,490
				20.52

REMARKS:

Operator Paid Hours includes Other Transport Operations Paid hours for both years. Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. Student and Senior passenger trips are combined for both years.

Toronto

Fare Structure

Effective Date:	03/01/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass	Criteria
Adults		\$3.25	\$2.90	\$141.50	129.75	
Children						< 13 = Free
Students		\$2.00	\$1.95	\$112.00	\$102.75	13-19 with ID
Seniors		\$2.00	\$1.95	\$112.00	\$102.75	65+ with ID
Other: Day Pass		\$12.00				

Vehicles (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Diesel
Bus	1,959		7.8		1,561	971	- Biodiesel (all blends)	1,959
Commuter Rail							- Natural Gas (CNG or LNG)	
Ferry							- Other	
Heavy Rail	840		9.1		610	418	Electric	
Light Rail	28		31.8		20	16	- Trolley	
Locomotive							- Battery	
Streetcar	30	232	0.7	34.4	179	157	- Fuel Cell	
TOTAL ACTIVE VEHICLES	2,857	232			2,370	1,562	TOTAL	1,959
Total Low-Floor Bus (30'-60')	1,959		Average Bus Age (years)		7.8			

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	219,250,675	225,559,490	Financial		
Total Vehicle Kilometres	233,644,236	240,686,496	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	70%	70%
Revenue Vehicle Hours	10,552,230	10,992,666	Municipal Operating Contribution / Capita	\$149.30	\$148.94
Auxiliary Revenue Vehicle Hours	108,276	110,795	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.91	\$0.91
Total Vehicle Hours	11,132,045	11,607,410	Average Fare		
Operators Paid Hours	16,830,000	17,400,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.06	\$2.09
Vehicle Mechanics Paid Hours	5,660,000	5,850,000	Cost Effectiveness		
Total Employee Paid Hours	30,930,000	32,110,000	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.05	\$3.08

Passenger Data

Adult Passenger Trips	434,889,000	426,973,000	Cost Efficiency		
Concession Fare Trips	102,706,000	111,106,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$148.68	\$144.45
<i>Concession Fare Trips Details:</i>					
<i>Child Passenger Trips</i>	12,541,000	21,911,000	Reg. Serv. Pass. / Capita	190.20	187.09
<i>Student Passenger Trips</i>	70,967,000	73,648,000	Reg. Serv. Pass. / Rev. Veh. Hr.	50.95	48.95
<i>Senior Passenger Trips</i>					
Regular Service Passenger Trips	537,595,000	538,079,000	Amount of Service		
Regular Service Passenger-Kms	5,073,000,000	5,111,750,500	Rev. Veh. Hrs. / Capita	3.73	3.82
Auxiliary Service Passenger Trips	2,162,062	2,130,119	Average Speed		

Operating Expenses

Transportation Operations Expenses	\$690,567,842	\$708,432,218	Rev. Veh. Kms. / Rev. Veh. Hr.	20.78	20.52
Fuel/Energy Exp. for Vehicles	\$135,534,649	\$132,090,309	Labour Productivity		
Vehicle Maintenance Expenses	\$335,592,579	\$347,629,581	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.63	0.64
Plant Maintenance Expenses	\$230,450,106	\$240,908,222	Top Wage Rates		
General/Administration Expenses	\$245,821,187	\$230,696,998	Operators	\$32.67	\$33.32
Total Direct Operating Expenses	\$1,637,966,363	\$1,659,757,328	Mechanics	\$38.03	\$38.70
Debt Service Payment					
Total Operating Expenses	\$1,692,709,578	\$1,716,246,139			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$1,107,906,709	\$1,125,893,310
Total Operating Revenues	\$1,151,153,173	\$1,169,101,541
Total Revenues	\$1,179,122,183	\$1,196,277,203
Net Direct Operating Cost	\$486,813,190	\$490,655,787
Net Operating Cost	\$513,587,395	\$519,968,936
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$421,987,395	\$428,368,936
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$1,302,607,000	\$1,221,923,000
Total Capital Disposals	\$424,392	\$117,038
Total Capital Funding	\$1,302,607,000	\$1,221,923,000
Federal Capital Contribution	\$387,512,000	\$365,398,000
Provincial Capital Contribution	\$196,337,000	\$211,476,000
Municipal Capital Contribution	\$571,091,000	\$495,111,000
Other Capital Contributions	\$147,667,000	\$149,938,000

Wasaga Beach

Transit Contact: Kevin Lalonde
Director of Public Works

Statistical Contact: Mike Latimer
Project Coordinator
Phone: 705-429-2540 Fax: 705-429-8226
Email: projects@wasagabeach.com

System Highlights

- System established: 07/07/2008
- Serves: Town of Wasaga Beach
- Municipal Population: 20,675
- Service Area Population: 20,675
- Service Area Size (km²): 60.0
- Service provided by: Municipal Department, under contract with Sinton Landmark

- Hours of Service:

Monday	7:00 - 21:00	Friday	7:00 - 21:00
Tuesday	7:00 - 21:00	Saturday	7:00 - 21:00
Wednesday	7:00 - 21:00	Sunday	7:00 - 19:00
Thursday	7:00 - 21:00	Holidays	7:00 - 19:00

- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 79,459
- Total Operating Revenues: \$131,126
- Total Direct Operating Expenses: \$587,567
- Active Vehicles: 3
 - Small Community Buses 3
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

Employees Statistics

	Full-time	Part-time	
Operators			- Diesel: 9,166 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics			- Biodiesel B20:
Other Vehicle Maintenance and Servicing			- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES			Gasoline 46,272

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	79,459 100.00%	9,984 100.00%	241,800 100.00%	24.22
TOTAL	79,459	9,984	241,800	24.22

REMARKS:

In 2016 the Town of Wasaga Beach installed a smart card payment system along with an AODA compliant Next Stop Announcement System and visual signage on each of the three (3) Town owned transit vehicles. The Town was also successful with the PTIF Funding and will be purchasing two (2) replacement 20 passenger vehicles and conducting a Transit Study and Operations Review with the funding.

Wasaga Beach

Fare Structure

Effective Date:	01/07/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00	\$1.50	\$40.00		20-59
Children		\$1.50	\$1.00	\$5.00		< 5 = Free; 6-19
Students		\$1.50	\$1.00	\$30.00		20+ with Student ID
Seniors		\$1.50	\$1.00	\$30.00		60+
Other: CNIB						Free with valid ID

Vehicles (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			Internal Combustion	Electric
Bus	3		3.7		2	2	- Diesel	1
Commuter Rail							- Biodiesel (all blends)	
Ferry							- Natural Gas (CNG or LNG)	
Heavy Rail							- Other	2
Light Rail							- Trolley	
Locomotive							- Battery	
Streetcar							- Fuel Cell	
TOTAL ACTIVE VEHICLES	3	0			2	2	TOTAL	3
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		3.7			

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	241,800	241,800	Financial		
Total Vehicle Kilometres	241,800	241,800	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	23%	22%
Revenue Vehicle Hours	9,984	9,984	Municipal Operating Contribution / Capita	\$15.12	\$14.67
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.86	\$5.74
Total Vehicle Hours	9,984	9,984			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

Passenger Data

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

Regular Service Passenger Trips

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

Operating Expenses

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

Total Direct Operating Expenses

Debt Service Payment

Total Operating Expenses

	72,553	79,459	Service Utilization		
			Reg. Serv. Pass. / Capita	3.90	3.84
			Reg. Serv. Pass. / Rev. Veh. Hr.	7.27	7.96
			Amount of Service		
			Rev. Veh. Hrs. / Capita	0.54	0.48
			Average Speed		
			Rev. Veh. Kms. / Rev. Veh. Hr.	24.22	24.22

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues

Total Operating Revenues

Total Revenues

Net Direct Operating Cost

Net Operating Cost

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

Capital Expenses and Funding Sources

Total Capital Expenditures

Total Capital Disposals

Total Capital Funding

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Waterloo Region

Transit Contact: Eric Gillespie
Director, Transit Services

Statistical Contact: Jill Dickinson
Transit Analyst
Phone: 519-585-7597 x7388 Fax: 519-585-1060
Email: JDickinson@regionofwaterloo.ca

System Highlights

- System established: 01/01/2000
 - Adult Cash Fare: \$3.25
 - Serves: Cambridge, Kitchener, Waterloo, Elmira, St. Jacobs, Baden, New Hamburg, Petersburg
 - Ridership (revenue passengers): 19,691,267
 - Municipal Population: 541,395
 - Total Operating Revenues: \$32,063,197
 - Service Area Population: 452,684
 - Total Direct Operating Expenses: \$82,213,957
 - Service Area Size (km²): 231.3
 - Active Vehicles: 249
 - Service provided by: Municipal Department, under contract with Voyageur Transportation
 - Standard Buses 249
 - Percentage of accessible bus fleet: 100.00%
 - Hours of Service:
 - Percentage of accessible transit fleet: 100.00%
- | | | | |
|-----------|--------------|----------|--------------|
| Monday | 6:00 - 00:30 | Friday | 6:00 - 00:30 |
| Tuesday | 6:00 - 00:30 | Saturday | 6:30 - 00:30 |
| Wednesday | 6:00 - 00:30 | Sunday | 8:00 - 00:30 |
| Thursday | 6:00 - 00:30 | Holidays | 8:00 - 00:30 |

Employees Statistics	Full-time	Part-time	
Operators	369	125	- Diesel: 9,205,660 litres
Other Transportation Operations	37		- Biodiesel B5:
Vehicle Mechanics	53	1	- Biodiesel B20:
Other Vehicle Maintenance and Servicing	47	15	- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	53	15	- Electricity:
TOTAL EMPLOYEES	559	156	- Other:

- Union Affiliations:
 - Unifor 4304 (Operators)
 - Unifor 4304 (Mechanics)
 - CUPE/CIPE (Administration/Stockkeepers)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	26,661,256	100.00%	724,321	100.00% 20.82
TOTAL	26,661,256		724,321	15,081,062 20.82

REMARKS:

Service area size increased with the addition of a new pilot project to Wilmot Township. Route #77 Wilmot provided rural service and flex routing options. Ridership was lower because of LRT detours, highway construction.

Waterloo Region

Fare Structure

Effective Date:	01/07/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.25	\$2.66	\$82.00	Corporate Pass \$69.70	18-64
Children		\$3.25	\$2.31	\$70.00		< 5 = Free
Students		\$3.25	\$2.31	\$70.00	\$350/5-month pass	Elementary & Secondary
Seniors		\$3.25	\$2.31	\$70.00		65+
Other: U-Pass					\$85.20	4-month Wilfrid Laurier/U of Waterloo

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
Bus	249	7.3	195	139	Internal Combustion
Commuter Rail					- Diesel
Ferry					- Biodiesel (all blends)
Heavy Rail					- Natural Gas (CNG or LNG)
Light Rail					- Other
Locomotive					Electric
Streetcar					- Trolley
TOTAL ACTIVE VEHICLES	249	0	195	139	- Battery
Total Low-Floor Bus (30'-60')	249	Average Bus Age (years)	7.3		- Fuel Cell
					TOTAL
					249

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	14,351,749	15,081,062	Financial		
Total Vehicle Kilometres	15,486,434	16,291,735	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	39%
Revenue Vehicle Hours	687,560	724,321	Municipal Operating Contribution / Capita	\$87.76	\$89.34
Auxiliary Revenue Vehicle Hours	530	463	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.35	\$2.55
Total Vehicle Hours	726,737	761,911	Average Fare		
Operators Paid Hours	1,053,475	1,070,274	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.47	\$1.58
Vehicle Mechanics Paid Hours	119,331	120,905	Cost Effectiveness		
Total Employee Paid Hours	1,468,583	1,484,396	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.87	\$4.18
Passenger Data			Cost Efficiency		
Adult Passenger Trips	1,615,883	1,539,610	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$108.11	\$107.90
Concession Fare Trips	18,711,226	18,151,657	Service Utilization		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	46.73	43.50
Child Passenger Trips	473,566	407,372	Reg. Serv. Pass. / Rev. Veh. Hr.	29.56	27.19
Student Passenger Trips	2,042,219	1,964,277	Amount of Service		
Senior Passenger Trips	636,955	609,526	Rev. Veh. Hrs. / Capita	1.58	1.60
Regular Service Passenger Trips	20,327,109	19,691,267	Average Speed		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	20.87	20.82
Auxiliary Service Passenger Trips	7,007	5,445	Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.68
Transportation Operations Expenses	\$45,255,713	\$47,358,449	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$8,018,280	\$7,317,451	Operators	\$28.69	\$29.12
Vehicle Maintenance Expenses	\$13,650,901	\$15,110,522	Mechanics	\$33.05	\$33.54
Plant Maintenance Expenses	\$5,761,106	\$5,650,893			
General/Administration Expenses	\$5,879,782	\$6,776,642			
Total Direct Operating Expenses	\$78,565,782	\$82,213,957			
Debt Service Payment	\$9,762,350	\$9,997,746			
Total Operating Expenses	\$88,328,132	\$92,211,703			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$29,905,562	\$31,140,816
Total Operating Revenues	\$30,713,564	\$32,063,197
Total Revenues	\$30,812,781	\$32,276,127
Net Direct Operating Cost	\$47,852,218	\$50,150,760
Net Operating Cost	\$57,515,351	\$59,935,576
Federal Operating Contribution		
Provincial Operating Contribution	\$9,152,587	\$9,497,095
Municipal Operating Contribution	\$38,175,386	\$40,440,735
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution	\$425,028	\$410,107
Municipal Debt Service Contribution	\$9,762,350	\$9,587,639

Capital Expenses and Funding Sources

Total Capital Expenditures	\$13,057,552	\$9,996,966
Total Capital Disposals	\$167,000	\$181,924
Total Capital Funding	\$13,057,552	\$9,996,966
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution	\$5,616,451	\$6,581,581
Other Capital Contributions	\$7,441,101	\$3,415,385

Wawa

Transit Contact: Cathy Cyr
Deputy Clerk

Statistical Contact: Manuela Batovanja
Deputy Treasurer
Phone: 705-856-2244 Fax: 705-856-2021
Email: mbatovanja@wawa.cc

System Highlights

- System established:
- Serves: Municipality of Wawa
- Municipal Population: 2,975
- Service Area Population: 2,975
- Service Area Size (km²): 3.5
- Service provided by: Municipal Department, under contract with Lloyds of Wawa
- Adult Cash Fare: \$4.00
- Ridership (revenue passengers): 960
- Total Operating Revenues: \$9,118
- Total Direct Operating Expenses: \$59,346
- Active Vehicles: 1
 - Small Community Buses 1
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	8:45 - 14:45	Friday	8:45 - 14:45
Tuesday	8:45 - 14:45	Saturday	N/A
Wednesday	8:45 - 14:45	Sunday	N/A
Thursday	8:45 - 14:45	Holidays	N/A

- Number of Fixed Routes: 0
- Number of Accessible Routes: 0
- Energy Consumption:
 - Diesel:
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
- Gasoline 3,123

Employees Statistics

Full-time Part-time

Operators	
Other Transportation Operations	
Vehicle Mechanics	
Other Vehicle Maintenance and Servicing	
Plant and Other Maintenance	
General and Administration	
TOTAL EMPLOYEES	

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	960 100.00%	0 0.00%	9,227 100.00%	
TOTAL	960	0	9,227	0.00

REMARKS:

Charter services are available for an hourly rate (Monday to Sunday \$70 per hour, statutory holidays \$82 per hour, service organizations \$40 per hour; No travel on gravel roads, the fare for travel to Michipicoten Village is \$7 per rider)

Wawa

Fare Structure

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$4.00	\$3.63	\$50.00	\$7	
Children	\$2.00	\$1.81	\$50.00	\$7	less than 10 years
Students			\$35.00	\$7	
Seniors	\$3.00	\$2.72	\$50.00	\$7	55 years and over
Other: Person with disability	\$3.00	\$2.72	\$50.00	\$7	

Vehicles (2016)

	Active Access.	Average Age Access.	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Non-Acc.	Non-Acc.			Internal Combustion
Bus	1	2.0		1	- Diesel
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					1
Locomotive					
Streetcar					
TOTAL ACTIVE VEHICLES	1	0	1	1	Electric
Total Low-Floor Bus (30'-60')	1	Average Bus Age (years)	2.0		- Trolley
					- Battery
					- Fuel Cell
				TOTAL	1

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	13,078	9,227	Financial		
Total Vehicle Kilometres	13,078	9,227	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	18%	15%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$15.86	\$16.88
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$39.54	\$52.32
Total Vehicle Hours					

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

Passenger Data

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

Regular Service Passenger Trips

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

Operating Expenses

Transportation Operations Expenses

Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses

Total Direct Operating Expenses

Debt Service Payment

Total Operating Expenses

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues

Total Operating Revenues

Total Revenues

Net Direct Operating Cost

Net Operating Cost

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

Capital Expenses and Funding Sources**Total Capital Expenditures**

Total Capital Disposals

Total Capital Funding

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

Welland

Transit Contact: Alfred Stockwell
Transit Manager

Statistical Contact: Richard Bendell
Transit Office Coordinator
Phone: 905 735-1700 x3031 Fax: 905 732 9422
Email: richard.bendell@welland.ca

System Highlights

- System established: 19/11/1973
- Serves: Corporation of the City of Welland
- Municipal Population: 50,331
- Service Area Population: 48,000
- Service Area Size (km²): 86.0
- Service provided by: Municipal Department
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 816,910
- Total Operating Revenues: \$1,357,666
- Total Direct Operating Expenses: \$4,113,388
- Active Vehicles: 21
 - Small Community Buses 3
 - Standard Buses 18
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Hours of Service:

Monday	7:15 - 23:15	Friday	7:15 - 23:15
Tuesday	7:15 - 23:15	Saturday	7:15 - 18:45
Wednesday	7:15 - 23:15	Sunday	N/A
Thursday	7:15 - 23:15	Holidays	N/A

- Number of Fixed Routes: 15
- Number of Accessible Routes: 15
- Energy Consumption:
 - Diesel: 483,255 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time
Operators	31	5
Other Transportation Operations	1	
Vehicle Mechanics	2	
Other Vehicle Maintenance and Servicing	1	2
Plant and Other Maintenance		
General and Administration	2	6
TOTAL EMPLOYEES	37	13

- Union Affiliations:
 - ATU 1633 (Operators)
 - ATU 1633 (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	920,675 100.00%	35,748 100.00%	924,523 100.00%	25.86
TOTAL	920,675	35,748	924,523	25.86

REMARKS:

Evening Community bus service has been transformed into Modified Conventional Service.

Welland

Fare Structure

Effective Date:	01/07/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.75	\$2.40	\$78.00		
Children		\$1.50				
Students		\$2.75	\$2.10	\$68.00		
Seniors		\$2.75	\$1.90	\$59.00		
Other: Link Services		\$3.50	\$3.20			

Vehicles (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	21		6.8		15	12	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	21	0			15	12	- Battery
Total Low-Floor Bus (30'-60')	20		Average Bus Age (years)		6.8		- Fuel Cell
							TOTAL
							21

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	847,046	924,523	Financial		
Total Vehicle Kilometres	1,262,366	1,326,448	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	33%
Revenue Vehicle Hours	34,851	35,748	Municipal Operating Contribution / Capita	\$40.85	\$33.36
Auxiliary Revenue Vehicle Hours	14,272	13,594	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.57	\$3.37
Total Vehicle Hours	51,962	51,861	Average Fare		
Operators Paid Hours		63,114	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.52	\$1.66
Vehicle Mechanics Paid Hours	4,454	4,231	Cost Effectiveness		
Total Employee Paid Hours	17,291	84,665	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.13	\$5.04
Passenger Data			Cost Efficiency		
Adult Passenger Trips	569,616	547,330	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$87.34	\$82.62
Concession Fare Trips	280,557	269,580	Service Utilization		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	17.71	17.02
Child Passenger Trips	8,502	8,169	Reg. Serv. Pass. / Rev. Veh. Hr.	24.39	22.85
Student Passenger Trips	119,024	114,367	Amount of Service		
Senior Passenger Trips	153,031	147,044	Rev. Veh. Hrs. / Capita	0.73	0.74
Regular Service Passenger Trips	850,173	816,910	Average Speed		
Regular Service Passenger-Kms		10,619,830	Rev. Veh. Kms. / Rev. Veh. Hr.	24.30	25.86
Auxiliary Service Passenger Trips	13,402	82,348	Labour Productivity		
Operating Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.78	
Transportation Operations Expenses	\$2,740,266	\$2,649,015	Top Wage Rates		
Fuel/Energy Exp. for Vehicles	\$543,444	\$329,259	Operators	\$26.45	\$26.95
Vehicle Maintenance Expenses	\$690,765	\$748,525	Mechanics	\$33.20	\$33.83
Plant Maintenance Expenses					
General/Administration Expenses	\$389,003	\$386,589			
Total Direct Operating Expenses	\$4,363,478	\$4,113,388			
Debt Service Payment					
Total Operating Expenses	\$4,538,431	\$4,285,037			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$1,295,923	\$1,357,666
Total Operating Revenues	\$1,331,368	\$1,357,666
Total Revenues	\$2,552,184	\$3,096,779
Net Direct Operating Cost	\$3,032,110	\$2,755,722
Net Operating Cost	\$1,986,248	\$1,188,258
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$1,960,619	\$1,601,402
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

Total Capital Expenditures	\$502,570	\$1,078,687
Total Capital Disposals	\$1,558	\$6,828
Total Capital Funding	\$512,139	\$1,054,576
Federal Capital Contribution		
Provincial Capital Contribution	\$482,327	\$994,406
Municipal Capital Contribution		\$60,170
Other Capital Contributions	\$29,812	

Windsor

Transit Contact: Pat Delmore
Executive Director

Statistical Contact: Pat Delmore
Executive Director
Phone: 519-944-4141 x2232 Fax: 519-944-5121
Email: pdelmore@citywindsor.ca

System Highlights

- System established: 02/03/1872
- Serves: Windsor
- Municipal Population: 217,188
- Service Area Population: 217,188
- Service Area Size (km²): 146.9
- Service provided by: Transit Commission

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 6,512,338
- Total Operating Revenues: \$13,183,042
- Total Direct Operating Expenses: \$28,397,446
- Active Vehicles: 112
 - Standard Buses 112
- Percentage of accessible bus fleet: 98.21%
- Percentage of accessible transit fleet: 98.21%

- Hours of Service:

Monday	5:00 - 2:00	Friday	5:00 - 2:00
Tuesday	5:00 - 2:00	Saturday	5:00 - 2:00
Wednesday	5:00 - 2:00	Sunday	8:00 - 00:00
Thursday	5:00 - 2:00	Holidays	8:00 - 00:00

- Number of Fixed Routes: 13
- Number of Accessible Routes: 13
- Energy Consumption:
 - Diesel: 2,997,594 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Employees Statistics

	Full-time	Part-time
Operators	172	
Other Transportation Operations	13	1
Vehicle Mechanics	19	
Other Vehicle Maintenance and Servicing	24	
Plant and Other Maintenance	14	
General and Administration	21	8
TOTAL EMPLOYEES	263	9

- Union Affiliations:
 - ATU 616 (Operators)
 - ATU 616 (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	7,404,493	100.00%	236,123	100.00%
TOTAL	7,404,493	236,123	5,141,942	21.78

REMARKS:

Two hour open transfer to travel in any direction on any route. Affordable pass program for Adults and Students \$48.40 per month based on approved application. Day Pass (unlimited use for one day) \$9. Family Pass (unlimited use for one day for 1 Parent and 4 children - 2 Parents and 3 children) \$9.

Windsor

Fare Structure

Effective Date:	01/07/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$3.00	\$2.53	\$95.70		
Children					< 5 = Free	
Students		\$3.00	\$1.98	\$66.00	Summer Saver \$105.50 With ID, includes post secondary	
Seniors		\$3.00	\$1.98	\$48.40	60+	
Other: Tunnel Rider		\$5.00	\$5.00	\$95.70	Combo Pass \$150	

Vehicles (2016)

	Active		Average Age		Peak (Est.)	Base (Est.)	Active Buses By Fuel Type
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	110	2	9.9	28.5	85	49	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	110	2			85	49	- Battery
Total Low-Floor Bus (30'-60')	110		Average Bus Age (years)		10.3		- Fuel Cell
							TOTAL
							112

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	5,205,690	5,141,942	Financial		
Total Vehicle Kilometres	5,895,809	5,833,356	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	43%	46%
Revenue Vehicle Hours	235,133	236,123	Municipal Operating Contribution / Capita	\$67.36	\$61.86
Auxiliary Revenue Vehicle Hours	15,962	10,230	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.51	\$2.34
Total Vehicle Hours	268,647	263,905			

Operators Paid Hours

Operators Paid Hours	361,036	328,964	Average Fare		
Vehicle Mechanics Paid Hours	37,577	34,847	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.86	\$1.94
Total Employee Paid Hours	526,350	480,988	Cost Effectiveness		
			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.43	\$4.36

Passenger Data

Adult Passenger Trips	2,921,452	2,870,141	Cost Efficiency		
Concession Fare Trips	3,427,392	3,642,196	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$104.61	\$107.60
<i>Concession Fare Trips Details:</i>					
Child Passenger Trips	145,016	146,046	Reg. Serv. Pass. / Capita	30.11	29.98
Student Passenger Trips	2,536,870	2,728,082	Reg. Serv. Pass. / Rev. Veh. Hr.	27.00	27.58
Senior Passenger Trips	745,506	768,068			

Regular Service Passenger Trips

Regular Service Passenger Trips	6,348,844	6,512,338	Amount of Service		
Regular Service Passenger-Kms			Rev. Veh. Hrs. / Capita	1.12	1.09
Auxiliary Service Passenger Trips	3,000	3,000			

Operating Expenses

Transportation Operations Expenses	\$17,285,221	\$17,828,398	Average Speed		
Fuel/Energy Exp. for Vehicles	\$2,761,116	\$2,412,538	Rev. Veh. Kms. / Rev. Veh. Hr.	22.14	21.78
Vehicle Maintenance Expenses	\$5,029,589	\$5,337,444	Labour Productivity		
Plant Maintenance Expenses	\$1,571,705	\$1,338,717	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.75
General/Administration Expenses	\$1,454,490	\$1,480,349	Top Wage Rates		
Total Direct Operating Expenses	\$28,102,121	\$28,397,446	Operators	\$28.20	\$28.48
Debt Service Payment			Mechanics	\$32.37	\$32.69
Total Operating Expenses	\$29,744,095	\$29,904,611			

Operating Revenues and Other Funding Contributions

Regular Service Passenger Revenues	\$11,786,358	\$12,637,452	Service Utilization		
Total Operating Revenues	\$12,155,895	\$13,183,042	Reg. Serv. Pass. / Capita	30.11	29.98
Total Revenues	\$12,155,895	\$13,183,042	Reg. Serv. Pass. / Rev. Veh. Hr.	27.00	27.58
Net Direct Operating Cost	\$15,946,226	\$15,214,404			
Net Operating Cost	\$17,588,200	\$16,721,569			
Federal Operating Contribution					
Provincial Operating Contribution	\$3,382,946	\$3,382,946			
Municipal Operating Contribution	\$14,205,254	\$13,436,182			
Other Operating Contributions		\$97,559			

Federal Debt Service Contribution

Provincial Debt Service Contribution			Labour Productivity		
Municipal Debt Service Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.75

Municipal Debt Service Contribution

Capital Expenses and Funding Sources

Total Capital Expenditures	\$5,070,277	\$6,843,469	Service Utilization		
Total Capital Disposals			Reg. Serv. Pass. / Capita	30.11	29.98
Total Capital Funding	\$5,070,277	\$6,843,469	Reg. Serv. Pass. / Rev. Veh. Hr.	27.00	27.58
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Woodstock

Transit Contact: Wendy Strickler
Transit Supervisor

Statistical Contact: Alex Piggott
Works Superintendent
Phone: 19-539-2382 x3140 Fax: 519-537-6984
Email: apiggott@cityofwoodstock.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1962
- Serves: City of Woodstock
- Municipal Population: 41,000
- Service Area Population: 41,000
- Service Area Size: 39.0 square kilometres
- Service provided by: Municipal Department

Hours of Service:

Monday	6:00 - 22:00	Friday	6:00 - 22:00
Tuesday	6:00 - 22:00	Saturday	8:00 - 22:00
Wednesday	6:00 - 22:00	Sunday	N/A
Thursday	6:00 - 22:00	Holidays	N/A

Employees Statistics:

	Full-time	Part-time
Operators	6	24
Other Transportation Operations		
Vehicle Mechanics	1	
Other Vehicle Maintenance and Servicing		3
Plant and Other Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	8	27

- Union Affiliations:
 - CUPE 1132 (Operators)
 - CUPE 1132 (Mechanics)

- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 366,439
- Total Operating Revenues: \$549,933
- Total Direct Operating Expenses: \$2,127,540
- Active Vehicles: 11
 - Standard Buses 11

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 6
- Number of Accessible Routes: 6
- Energy Consumption:
 - Diesel: 346,365 litres
 - Biodiesel B5:
 - Biodiesel B20:
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	366,439 100.00%	21,156 100.00%	461,906 100.00%	21.83
TOTAL	366,439	21,156	461,906	21.83

FARE STRUCTURE

Effective Date: 01/08/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.08	\$60.00		
Children					< 6 = Free
Students	\$2.50	\$2.08	\$48.00		
Seniors	\$2.50	\$2.08	\$48.00		

VEHICLES (2016)

	Active	Average Age	Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.	Internal Combustion
Bus	11		5.7	6	- Diesel
Commuter Rail					- Biodiesel (all blends)
Ferry					- Natural Gas (CNG or LNG)
Heavy Rail					- Other
Light Rail					Electric
Locomotive					- Trolley
Streetcar					- Battery
TOTAL ACTIVE VEHICLES	11	0	6	6	- Fuel Cell
Total Low-Floor Bus (30'-60')	11	Average Bus Age (years)	5.7		TOTAL
					11

VEHICLE KILOMETRES AND HOURS

	2015	2016	PERFORMANCE INDICATORS	2015	2016
Revenue Vehicle Kilometres	467,376	461,906	FINANCIAL		
Total Vehicle Kilometres	474,318	471,199	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%
Revenue Vehicle Hours	18,430	21,156	Municipal Operating Contribution / Capita	\$24.69	\$28.20
Auxiliary Revenue Vehicle Hours	217	210	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.07	\$4.31
Total Vehicle Hours	18,943	21,668			
Operators Paid Hours		28,200	AVERAGE FARE		
Vehicle Mechanics Paid Hours		2,088	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.37	\$1.32
Total Employee Paid Hours		34,676			

PASSENGER DATA

Adult Passenger Trips	180,836	174,813	PERFORMANCE INDICATORS	2015	2016
Concession Fare Trips	152,272	191,626	FINANCIAL		
Concession Fare Trips Details:			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%
Child Passenger Trips	18,430	16,998	Municipal Operating Contribution / Capita	\$24.69	\$28.20
Student Passenger Trips	74,730	103,691	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.07	\$4.31
Senior Passenger Trips	51,012	65,684			

REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms			AVERAGE FARE	2015	2016
Auxiliary Service Passenger Trips	52	64	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.37	\$1.32

OPERATING EXPENSES

Transportation Operations Expenses	\$1,032,940	\$1,352,175	PERFORMANCE INDICATORS	2015	2016
Fuel/Energy Exp. for Vehicles	\$276,460	\$257,703	FINANCIAL		
Vehicle Maintenance Expenses	\$325,683	\$410,623	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	26%
Plant Maintenance Expenses	\$121,563	\$73,445	Municipal Operating Contribution / Capita	\$24.69	\$28.20
General/Administration Expenses	\$128,689	\$33,594	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.07	\$4.31
TOTAL DIRECT OPERATING EXPENSES	\$1,885,335	\$2,127,540			
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$1,885,335	\$2,127,540	Rev. Veh. Kms. / Rev. Veh. Hr.	25.36	21.83

OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$457,512	\$484,958	LABOUR PRODUCTIVITY	2015	2016
TOTAL OPERATING REVENUES	\$528,568	\$549,933	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$530,320	\$549,933			
NET DIRECT OPERATING COST	\$1,356,767	\$1,577,607	TOP WAGE RATES		
NET OPERATING COST	\$1,355,015	\$1,577,607	Operators	\$29.55	\$30.07

Federal Operating Contribution			Mechanics	\$29.73	\$30.25
Provincial Operating Contribution	\$416,791	\$421,568			
Municipal Operating Contribution	\$938,224	\$1,156,039			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					

CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$483,637	\$105,706
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$483,637	\$105,706
Federal Capital Contribution		
Provincial Capital Contribution	\$474,000	
Municipal Capital Contribution		
Other Capital Contributions	\$9,637	\$105,706

York Region

Transit Contact: Ann Marie Carroll
General Manager

Statistical Contact: Adrian Kawun
Manager, Service Planning
Phone: 905-762-1282 x75693 Fax: 905-762-2113
Email: adrian.kawun@york.ca

System Highlights

- System established: 01/01/2001
- Serves: York Region
- Municipal Population: 1,186,907
- Service Area Population: 1,083,442
- Service Area Size (km²): 1,776.0
- Service provided by: Regional, under contract with Miller, TOK North, TTC, TOK BRT, Transdev, and Care Accessible
- Hours of Service:

Monday	4:00 - 3:30	Friday	4:00 - 3:30
Tuesday	4:00 - 3:30	Saturday	5:00 - 4:00
Wednesday	4:00 - 3:30	Sunday	5:00 - 4:00
Thursday	4:00 - 3:30	Holidays	5:00 - 4:00

Employees Statistics

- Operators
- Other Transportation Operations
- Vehicle Mechanics
- Other Vehicle Maintenance and Servicing
- Plant and Other Maintenance
- General and Administration
- TOTAL EMPLOYEES**

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	30,665,704	100.00%	1,260,544	100.00%
TOTAL	30,665,704		1,260,544	21.74

- Adult Cash Fare: \$4.00
- Ridership (revenue passengers): 22,414,974
- Total Operating Revenues: \$70,346,804
- Total Direct Operating Expenses: \$175,014,016
- Active Vehicles: 539
 - Small Community Buses 18
 - Standard Buses 438
 - Articulated Buses 83
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 137
- Number of Accessible Routes: 137
- Energy Consumption:
 - Diesel: 12,195,073 litres
 - Biodiesel B5: 677,852 litres
 - Biodiesel B20: 3,801,824 litres
 - Biodiesel - Other:
 - Natural Gas:
 - Electricity:
 - Other:

York Region

Fare Structure

Effective Date:	01/07/2016	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$4.00	\$3.50	\$140.00	\$5.00/\$4.50/\$185.00	
Children		\$4.00	\$2.20	\$59.00	\$5.00/\$3.20/\$89.00	6-12; < 6 = Free with adult
Students		\$4.00	\$2.70	\$105.00	\$5.00/\$3.70/\$150.00	Full Time 13-19 with ID
Seniors		\$4.00	\$2.20	\$59.00	\$5.00/\$3.20/\$89.00	65+ with ID
Other: GO Passengers		\$0.75				Ride to GO

Vehicles (2016)

	Active		Average Age	Peak (Est.)	Base (Est.)	Active Buses By Fuel Type	
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	539		7.8		392	176	Internal Combustion
Commuter Rail							- Diesel 438
Ferry							- Biodiesel (all blends) 101
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	539	0		392	176		- Battery
Total Low-Floor Bus (30'-60')	529		Average Bus Age (years)	7.8			- Fuel Cell
						TOTAL	539

Vehicle Kilometres and Hours

	2015	2016	Performance Indicators	2015	2016
Revenue Vehicle Kilometres	26,756,798	27,405,551	Financial		
Total Vehicle Kilometres	30,187,843	30,968,442	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	40%
Revenue Vehicle Hours	1,220,483	1,260,544	Municipal Operating Contribution / Capita	\$92.22	\$92.71
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.56	\$4.67
Total Vehicle Hours	1,333,303	1,380,979			

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

Passenger Data

	2015	2016	Performance Indicators	2015	2016
Adult Passenger Trips	17,407,069	17,442,319	Financial		
Concession Fare Trips	4,716,894	4,972,655	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	40%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$92.22	\$92.71
Child Passenger Trips			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.56	\$4.67
Student Passenger Trips	3,310,453	3,481,260			
Senior Passenger Trips			Average Fare		

Regular Service Passenger Trips

	2015	2016	Performance Indicators	2015	2016
Regular Service Passenger-Kms			Cost Efficiency		
Auxiliary Service Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$126.33	\$126.73
Operating Expenses	22,123,964	22,414,974			
Transportation Operations Expenses	\$132,523,227	\$138,456,140	Service Utilization		
Fuel/Energy Exp. for Vehicles	\$9,772,854	\$8,834,361	Reg. Serv. Pass. / Capita	21.35	20.69
Vehicle Maintenance Expenses	\$3,614,600	\$3,872,003	Reg. Serv. Pass. / Rev. Veh. Hr.	18.13	17.78
Plant Maintenance Expenses	\$9,249,970	\$12,220,907			
General/Administration Expenses	\$13,278,893	\$11,630,605	Amount of Service		
Total Direct Operating Expenses	\$168,439,544	\$175,014,016	Rev. Veh. Hrs. / Capita	1.18	1.16
Debt Service Payment	\$3,761,562	\$2,815,933			
Total Operating Expenses	\$177,407,512	\$186,117,602	Average Speed		
			Rev. Veh. Kms. / Rev. Veh. Hr.	21.92	21.74

Operating Revenues and Other Funding Contributions

	2015	2016
Regular Service Passenger Revenues	\$66,334,622	\$68,534,018
Total Operating Revenues	\$67,453,304	\$70,346,804
Total Revenues	\$67,453,324	\$70,346,804
Net Direct Operating Cost	\$100,986,240	\$104,667,212
Net Operating Cost	\$109,954,188	\$115,770,798
Federal Operating Contribution		
Provincial Operating Contribution	\$14,399,999	\$15,322,877
Municipal Operating Contribution	\$95,554,189	\$100,447,921
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

Capital Expenses and Funding Sources

	2015	2016
Total Capital Expenditures	\$247,747,319	\$241,108,117
Total Capital Disposals	\$24,750	
Total Capital Funding	\$247,687,852	\$241,108,117
Federal Capital Contribution	\$15,751,748	\$420,498
Provincial Capital Contribution	\$202,874,901	\$199,996,237
Municipal Capital Contribution	\$29,061,203	\$40,691,382
Other Capital Contributions		

This page is intentionally left blank.

IV. Summary of Revenue Buses by Accessibility

IV. Summary of Revenue Buses by Accessibility

Municipality	Accessible		Non-Accessible		# of Revenue Buses	Average Age	% Accessible	# of Low-Floor Buses
	Total	Average Age	Total	Average Age				
Barrie	50	6.5	-	0.0	50	6.5	100%	50
Belleville	16	7.4	-	0.0	16	7.4	100%	16
Bradford West Gwillimbury	3	2.0	-	0.0	3	2.0	100%	3
Brampton	402	6.4	5	17.0	407	6.6	99%	402
Brantford	31	6.3	-	0.0	31	6.3	100%	31
Brockville	5	4.2	-	0.0	5	4.2	100%	-
Burlington	55	5.9	-	0.0	55	5.9	100%	55
Chatham	10	1.6	-	0.0	10	1.6	100%	10
Clarence-Rockland	3	9.7	9	11.4	12	11.0	25%	3
Cobourg	3	8.0	-	0.0	3	8.0	100%	2
Collingwood	7	6.0	-	0.0	7	6.0	100%	6
Cornwall	15	11.1	1	31.0	16	12.4	94%	13
Deseronto	2	2.0	1	8.0	3	4.0	67%	1
Durham Region	186	6.7	-	0.0	186	6.7	100%	186
Elliot Lake	3	0.7	-	0.0	3	0.7	100%	3
Fort Erie	4	8.0	-	0.0	4	8.0	100%	4
GO (Metrolinx)	634	4.9	-	0.0	634	4.9	100%	117
Greater Sudbury	58	6.8	1	8.0	59	6.8	98%	58
Guelph	78	8.4	-	0.0	78	8.4	100%	78
Hamilton	251	5.0	-	0.0	251	5.0	100%	251
Huntsville	5	3.0	-	0.0	5	3.0	100%	5
Kawartha Lakes	8	4.6	-	0.0	8	4.6	100%	8
Kenora	3	6.0	-	0.0	3	6.0	100%	3
Kingston	74	5.2	-	0.0	74	5.2	100%	74
Leamington	2	4.0	-	0.0	2	4.0	100%	2
London	206	6.1	-	0.0	206	6.1	100%	206
Marmora and Lake	3	3.0	-	0.0	3	3.0	100%	1
Meaford	1	6.0	-	0.0	1	6.0	100%	-
Milton	18	8.9	-	0.0	18	8.9	100%	18
Mississauga	467	8.1	-	0.0	467	8.1	100%	467
Niagara Falls	27	7.1	-	0.0	27	7.1	100%	27
Niagara-on-the-Lake	5	6.0	-	0.0	5	6.0	100%	-
North Bay	26	6.5	-	0.0	26	6.5	100%	26
Oakville	94	6.1	-	0.0	94	6.1	100%	94
Orgeeville	5	5.0	-	0.0	5	5.0	100%	1
Orillia	11	5.4	-	0.0	11	5.4	100%	11
Ottawa	970	7.2	-	0.0	970	7.2	100%	970
Owen Sound	6	2.0	-	0.0	6	2.0	100%	6
Penetanguishene	1	0.0	-	0.0	1	0.0	100%	-
Peterborough	51	7.3	-	0.0	51	7.3	100%	51
Port Hope	3	4.0	-	0.0	3	4.0	100%	3
Quinte West	5	3.2	-	0.0	5	3.2	100%	5
Russell	-	0.0	4	11.5	4	11.5	0%	-
Sarnia	26	10.6	-	0.0	26	10.6	100%	14
Sault Ste Marie	28	11.4	-	0.0	28	11.4	100%	28
St. Catharines	78	7.8	-	0.0	78	7.8	100%	78
St. Thomas	8	2.9	-	0.0	8	2.9	100%	8
Stratford	13	10.1	-	0.0	13	10.1	100%	13
Tecumseh	2	6.0	-	0.0	2	6.0	100%	-
Temiskaming Shores	6	3.3	-	0.0	6	3.3	100%	6
Thunder Bay	48	8.0	-	0.0	48	8.0	100%	48
Timmins	19	8.6	-	0.0	19	8.6	100%	19
Toronto	1,959	7.8	-	0.0	1,959	7.8	100%	1,959
Wasaga Beach	3	3.7	-	0.0	3	3.7	100%	-
Waterloo Region	249	7.3	-	0.0	249	7.3	100%	249
Wawa	1	2.0	-	0.0	1	2.0	100%	1
Welland	21	6.8	-	0.0	21	6.8	100%	20
Windsor	110	9.9	2	28.5	112	10.3	98%	110
Woodstock	11	5.7	-	0.0	11	5.7	100%	11
York Region	539	7.8	-	0.0	539	7.8	100%	529
TOTAL	6,928	5.9	23	1.9	6,951	6.1	96%	6,360

Remarks

Bancroft: Service provided by non-profit organization. Vehicle information not available

Loyalist Township: Vehicles reported by Kingston Transit

Niagara Region: Contracts services from Welland, St Catharines, and Niagara Falls. Vehicles reported by contractors respectively

Norfolk County: Service contracted out. Vehicle information not available

Port Colborne: Vehicles reported under Welland Transit

V. Summary of Revenue Buses by Fuel Type

V. Summary of Revenue Buses by Fuel Type

Municipality	Conventional				Hybrid			Electric			Total
	Diesel	Biodiesel	Natural Gas	Gasoline	Diesel	Natural Gas	Other	Trolley	Battery	Fuel Cell	
Barrie	50	-	-	-	-	-	-	-	-	-	50
Belleville	16	-	-	-	-	-	-	-	-	-	16
Bradford West Gwillimbury	3	-	-	-	-	-	-	-	-	-	3
Brampton	-	308	-	-	99	-	-	-	-	-	407
Brantford	26	-	-	-	5	-	-	-	-	-	31
Brockville	-	-	-	5	-	-	-	-	-	-	5
Burlington	55	-	-	-	-	-	-	-	-	-	55
Chatham	6	-	4	-	-	-	-	-	-	-	10
Clarence-Rockland	12	-	-	-	-	-	-	-	-	-	12
Cobourg	3	-	-	-	-	-	-	-	-	-	3
Collingwood	7	-	-	-	-	-	-	-	-	-	7
Cornwall	16	-	-	-	-	-	-	-	-	-	16
Deseronto	-	-	-	3	-	-	-	-	-	-	3
Durham Region	186	-	-	-	-	-	-	-	-	-	186
Elliot Lake	3	-	-	-	-	-	-	-	-	-	3
Fort Erie	4	-	-	-	-	-	-	-	-	-	4
GO (Metrolinx)	634	-	-	-	-	-	-	-	-	-	1,349
Greater Sudbury	59	-	-	-	-	-	-	-	-	-	59
Guelph	-	78	-	-	-	-	-	-	-	-	78
Hamilton	138	-	85	-	28	-	-	-	-	-	251
Huntsville	1	-	-	4	-	-	-	-	-	-	5
Kawartha Lakes	4	-	-	4	-	-	-	-	-	-	8
Kenora	3	-	-	-	-	-	-	-	-	-	3
Kingston	74	-	-	-	-	-	-	-	-	-	74
Leamington	2	-	-	-	-	-	-	-	-	-	2
London	198	-	-	-	8	-	-	-	-	-	206
Marmora and Lake	-	-	-	3	-	-	-	-	-	-	3
Meaford	1	-	-	-	-	-	-	-	-	-	1
Milton	18	-	-	-	-	-	-	-	-	-	18
Mississauga	300	167	-	-	-	-	-	-	-	-	467
Niagara Falls	27	-	-	-	-	-	-	-	-	-	27
Niagara-on-the-Lake	5	-	-	-	-	-	-	-	-	-	5
North Bay	26	-	-	-	-	-	-	-	-	-	26
Oakville	94	-	-	-	-	-	-	-	-	-	94
Orangeville	5	-	-	-	-	-	-	-	-	-	5
Orillia	11	-	-	-	-	-	-	-	-	-	11
Ottawa	795	-	-	-	175	-	-	-	-	-	979
Owen Sound	6	-	-	-	-	-	-	-	-	-	6
Penetanguishene	-	-	-	1	-	-	-	-	-	-	1
Peterborough	51	-	-	-	-	-	-	-	-	-	51
Port Hope	3	-	-	-	-	-	-	-	-	-	3
Quinte West	5	-	-	-	-	-	-	-	-	-	5
Russell	4	-	-	-	-	-	-	-	-	-	4
Sarnia	26	-	-	-	-	-	-	-	-	-	26
Sault Ste Marie	26	-	-	2	-	-	-	-	-	-	28
St. Catharines	56	-	-	-	22	-	-	-	-	-	78
St. Thomas	8	-	-	-	-	-	-	-	-	-	8
Stratford	13	-	-	-	-	-	-	-	-	-	13
Tecumseh	2	-	-	-	-	-	-	-	-	-	2
Temiskaming Shores	6	-	-	-	-	-	-	-	-	-	6
Thunder Bay	-	48	-	-	-	-	-	-	-	-	48
Timmins	19	-	-	-	-	-	-	-	-	-	19
Toronto	1,268	-	-	-	691	-	-	-	-	-	3,089
Wasaga Beach	1	-	-	2	-	-	-	-	-	-	3
Waterloo Region	243	-	-	-	6	-	-	-	-	-	249
Wawa	-	-	-	1	-	-	-	-	-	-	1
Welland	21	-	-	-	-	-	-	-	-	-	21
Windsor	83	-	-	-	29	-	-	-	-	-	112
Woodstock	11	-	-	-	-	-	-	-	-	-	11
York Region	438	101	-	-	-	-	-	-	-	-	539
TOTAL	5,072	702	89	25	1,063	-	-	-	-	-	8,805

Remarks

Bancroft: Service provided by non-profit organization. Vehicle information not available

Loyalist Township: Vehicles reported by Kingston Transit

Niagara Region: Contracts services from Welland, St Catharines, and Niagara Falls. Vehicles reported by contractors respectively

Norfolk County: Service contracted out. Vehicle information not available

Port Colborne: Vehicles reported under Welland Transit

VI. Urban Transit Statistics Glossary

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems. Vehicle and Employee statistics are for the fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

GENERAL INFORMATION

Service Area

Built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Service Area Population

Population living within the built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Fares

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

VEHICLE STATISTICS

Active Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later). Excluded are revenue vehicles stored as a contingency or reserve fleet, vehicles on order and for which an order is possible, newly obtained vehicles not yet in service, old vehicles taken out of service but not yet disposed of, and old vehicles taken out of service to be used as parts sources.

Total Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later) and all such vehicles on order or for which an order is possible. Excluded are staff cars, service vehicles, vehicles leased to another transit system (these are listed under that system), vehicles converted to non-passenger use (such as buses converted to office space), and vehicles which can not or will not be repaired (such as severe wrecks and those cannibalized for parts).

Peak Vehicles

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

Base Vehicles

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

Accessibility Criteria

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be

accessible while others are. A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

Revenue Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include layover, auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Layover Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for time allocated between trips at terminals, including breaks, in regular passenger revenue service.

Revenue Vehicle Hours

Sum of Revenue Passenger Service Hours and Layover Hours.

Deadhead Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include hours operated to and from garage.

Garage In and Out Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of hours to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue hours required to operate auxiliary services.

Other Non-Revenue Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Hours

Total annual vehicle hours operated by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

Revenue Passenger Service Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Deadhead Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include kilometres operated to and from garage.

Garage In and Out Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of kilometres to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Kilometres

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services

(cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue kilometres required to operate auxiliary services.

Other Non-Revenue Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Kilometres

Total annual kilometres travelled by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

EMPLOYMENT STATISTICS

Employees - Operators

Operators only, does not include other transportation operations employees.

Employees - Other Transportation Operations

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

Employees - Vehicle Mechanics

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

Employees - Other Vehicle Maintenance and Servicing

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

Employees - Plant and Other Maintenance

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

Employees - General and Administration

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

Full-Time Employees

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

Part-Time Employees

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

Operator Paid Hours

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

Mechanic Paid Hours

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

Total Employee Paid Hours

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

Top Hourly Wage Rates
Paid to most senior employees.

PASSENGER DATA

Passenger Trips

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

Total Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

Total Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

Total Auxiliary Service Passenger Trips

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

OPERATING EXPENSE STATISTICS

Total Transportation Operations Expenses

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

Total Fuel and Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

Total Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

Total Premises and Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

Total General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

Total Direct Operating Expenses

The total of the above elements. It includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city

charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges, depreciation, and transfers to reserves, etc.

Debt Service Payment

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

Other Indirect Operating Expenses

Includes other operating expenses not directly related to operation, e.g. Park & Ride, transfer of funds to reserves, fare integration, pension deficits, etc.

Total Operating Expenses

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

OPERATING REVENUE STATISTICS

Regular Service Passenger Revenues

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

Total Operating Revenues

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

Total Revenues

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, and concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

Net Direct Operating Cost

Total direct operating expenses minus total operating revenues.

Net Operating Cost

Total operating expenses minus total revenues; are broken down into federal operating contribution, provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), federal, provincial, and municipal debt service contributions (where debt servicing is used).

CAPITAL EXPENSE STATISTICS

Total Capital Expenditures

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

Total Capital Funding

Includes federal capital contribution (including federal dedicated gas tax), provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

Financial Performance

Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

Average Fare

Regular service passenger revenues divided by regular service passenger trips.

Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

Service Utilization

Passengers per Capita

Regular service passenger trips divided by service area population.

Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

Amount of Service

Revenue vehicle hours divided by service area population.

Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

Labour Productivity

Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.