

# **Ontario Urban Transit Fact Book**

## **2014 Operating Data**

prepared for  
The Ontario Ministry of Transportation

by  
The Canadian Urban Transit Association

## Abstract

The **Ontario Urban Transit Fact Book** is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2013 and 2014, along with key performance indicators, for each of the transit systems.

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## CUTA REPORT DOCUMENTATION FORM

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<p>Abstract</p> <p>The <b>Ontario Urban Transit Fact Book - 2014 Operating Data</b> contains operating statistics collected from <b>65</b> Ontario transit systems which provide transit services for the public.</p> <p>The Fact Book provides detailed data for 2013 and 2014, along with key performance indicators, for each transit system. The report also provides summary information for the province and summary reports for revenue buses by accessibility and by fuel type.</p>		
<p>Key Words</p> <p>Urban Transit; Conventional Transit; Regular Transit; Operating and Financial Statistics; Performance Indicators</p>		<p>Language</p> <p>RTS-15-20: English</p>
<p>No. of Pages</p> <p style="text-align: center;">160</p>		<p>Distribution</p> <p>Available to Ontario transit systems</p>

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Burlington .....	16	Ottawa (OC Transpo) .....	82
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Durham Region (DRT) .....	30	Russell Township .....	96
Elliot Lake .....	32	Sarnia .....	98
Fort Erie .....	34	Sault Ste Marie .....	100
GO (Metrolinx) .....	36	St. Catharines .....	102
Greater Sudbury .....	38	St. Thomas .....	104
Guelph .....	40	Stratford .....	106
Hamilton (HSR) .....	42	Tecumseh .....	108
Huntsville .....	44	Temiskaming Shores .....	110
Kawartha Lakes (Urban) (Lindsay) .....	46	Thunder Bay .....	112
Kenora .....	48	Timmins .....	114
Kingston .....	50	Toronto (TTC) .....	116
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## Notes on 2014 Data

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

The completion and submission of the annual questionnaire is required from all Ontario municipalities wishing to receive Ontario gas tax funding as part of the 2014 Dedicated Gas Tax allocation.

### What is New?

- Bradford West Gwillimbury joined the other Ontario transit system participating in the 2014 MTO Ontario Urban Transit Fact Book Project.
- Municipality of the Nation ceased to provide conventional transit service in January 2014. Their data pages were removed from this Fact Book.

### Transit Strikes / Service Interruptions:

Municipality	From	To	Days	Remarks
<b>For 2013</b>				
Deseronto	08/02/2013	08/02/2013	1	Snowstorm
Ottawa (OC Transpo)	27/04/2013	02/09/2013	128	Light Rail Service Improvements
<b>For 2014</b>				
Guelph	21/07/2014	08/08/2014	19	Lock-out
Wawa	19/02/2014	17/03/2014	27	Bus out of service



## **I. Ontario and Ontario (without GO) Summaries**

# Ontario Summary

Municipal Population:	11,455,114
Service Area Population:	10,565,169
Number of Fixed Routes:	1,283
Number of Accessible Routes:	1,128

<b>FARES</b>	Cash	Unit Price	Monthly Pass
Adults	\$3.28	\$2.75	\$81.67
Children	\$2.23	\$2.04	\$50.90
Students	\$2.74	\$2.20	\$62.95
Seniors	\$2.70	\$2.13	\$52.85

<b>EMPLOYEE STATISTICS</b>	Full-time	Part-time
Operators	12,593	694
Other Transportation Operations	2,171	210
Vehicle Mechanics	1,412	19
Other Vehicle Maintenance and Servicing	2,697	78
Plant and Other Maintenance	2,977	23
General and Administration	3,112	204
<b>TOTAL EMPLOYEES</b>	<b>24,962</b>	<b>1,228</b>

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	262,742,920	litres
- Biodiesel B5	28,836,431	litres
- Biodiesel B20	10,929,810	litres
- Biodiesel - Other		
- Natural Gas	637,450	cubic-metres
- Electricity	410,457,700	kilowatt-hours

REVENUE VEHICLES (2014)	Total Vehicles	Peak (Est.)	Avg. Age
	Access.	Non-Acc.	Access.

Ferry					
Streetcar	3	249	202	0.7	32.6
Commuter Rail	53	521	538	9.9	19.3
Light Rail	31		26	28.3	
Heavy Rail	724		586	8.5	
Locomotive		68	51		7.2
Bus	6,477	63	5,056	6.4	16.4
TOTAL VEHICLES	7,288	901	6,459		
Total Low-Floor Bus (30'-60')	5,916	Percentage of accessible bus fleet:			99.04%
Average Bus Age (years)	6.5	Percentage of accessible transit fleet:			89.00%

<b>OPERATING DATA</b>	<b>2013</b>	<b>2014</b>	<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>	<b>2013</b>	<b>2014</b>
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$3,433,863,846</b>	<b>\$4,426,173,268</b>
Number of transit systems reporting	64	65	Total Capital Disposals	\$2,608,373	\$18,629,264
Revenue Vehicle Kilometres	507,378,314	517,283,563	<b>TOTAL CAPITAL FUNDING</b>	<b>\$3,443,320,784</b>	<b>\$4,419,660,502</b>
Total Vehicle Kilometres	559,557,679	570,184,159	Federal Capital Contribution	\$364,569,885	\$587,357,416
Revenue Vehicle Hours	23,321,577	23,944,091	Provincial Capital Contribution	\$2,408,823,917	\$2,819,988,085
Total Vehicle Hours	25,032,746	25,688,519	Municipal Capital Contribution	\$551,294,302	\$906,760,356
Operators Paid Hours	29,269,439	32,236,833	Other Capital Contributions	\$118,632,680	\$105,554,645
Vehicle Mechanics Paid Hours	7,121,077	7,350,429			
Total Employee Paid Hours	48,627,862	56,412,306			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2013</b>	<b>2014</b>
Adult Passenger Trips	591,992,680	661,169,746	<b>FINANCIAL</b>		
Concession Fare Trips	235,553,314	243,248,771	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	63%	62%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$87.71	\$96.18
Child Passenger Trips	17,985,883	18,771,703	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.38	\$1.49
Student Passenger Trips	140,888,888	154,569,546	<b>AVERAGE FARE</b>		
Senior Passenger Trips	13,829,209	16,475,426	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.24	\$2.31
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>898,969,875</b>	<b>913,740,468</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	8,562,282,466	8,748,447,450	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.71	\$3.89
Auxiliary Service Passenger Trips	3,153,878	2,748,433	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$133.68	\$139.06
Transportation Operations Expenses	\$1,505,247,108	\$1,578,375,629	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$354,881,561	\$370,869,513	Reg. Serv. Pass. / Capita	82.72	83.96
Vehicle Maintenance Expenses	\$598,648,744	\$623,713,723	Reg. Serv. Pass. / Rev. Veh. Hr.	38.49	38.10
Plant Maintenance Expenses	\$382,782,344	\$411,779,090	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$493,873,894	\$573,176,709	Rev. Veh. Hrs. / Capita	2.17	2.22
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$3,335,433,652</b>	<b>\$3,557,914,664</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$3,782,833,627	\$4,077,335,314	Rev. Veh. Kms. / Rev. Veh. Hr.	21.73	21.56
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$2,014,106,006</b>	<b>\$2,113,214,960</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.70
<b>TOTAL OPERATING REVENUES</b>	<b>\$2,091,825,881</b>	<b>\$2,192,602,402</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$2,449,676,454	\$2,612,845,797	Operators	\$24.88	\$25.33
<b>NET DIRECT OPERATING COST</b>	<b>\$1,243,607,770</b>	<b>\$1,365,312,261</b>	Mechanics	\$30.53	\$31.16
<b>NET OPERATING COST</b>	<b>\$1,333,157,173</b>	<b>\$1,464,489,516</b>			
Federal Operating Contribution	\$3,031				
Provincial Operating Contribution	\$353,493,603	\$388,106,276			
Municipal Operating Contribution	\$953,158,477	\$1,046,713,983			
Other Operating Contributions	\$48,904	\$231,615			
Federal Debt Service Contribution					
Provincial Debt Service Contribution	\$433,392	\$429,419			
Municipal Debt Service Contribution	\$9,035,432	\$11,183,351			

\* Note that all transit systems do not always report all data items.

# Ontario (without GO Transit) Summary

Municipal Population:	11,455,114
Service Area Population:	10,565,169
Number of Fixed Routes:	1,231
Number of Accessible Routes:	1,076

FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.28	\$2.75	\$81.67
Children	\$2.23	\$2.04	\$50.90
Students	\$2.74	\$2.20	\$62.95
Seniors	\$2.70	\$2.13	\$52.85

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	11,778	614
Other Transportation Operations	1,386	17
Vehicle Mechanics	1,309	19
Other Vehicle Maintenance and Servicing	2,666	78
Plant and Other Maintenance	2,483	10
General and Administration	2,034	201
TOTAL EMPLOYEES	21,656	939

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	199,287,821	litres
- Biodiesel B5	28,836,431	litres
- Biodiesel B20	10,929,810	litres
- Biodiesel - Other		
- Natural Gas	637,450	cubic-metres
- Electricity	410,457,700	kilowatt-hours

REVENUE VEHICLES (2014)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
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Ferry				
Streetcar	3	249	202	0.7
Commuter Rail				
Light Rail	31		26	28.3
Heavy Rail	724		586	8.5
Locomotive				
Bus	5,977	63	4,728	6.6
TOTAL VEHICLES	6,735	312	5,542	16.4
Total Low-Floor Bus (30'-60')	5,799	Percentage of accessible bus fleet:		98.96%
Average Bus Age (years)	6.7	Percentage of accessible transit fleet:		95.57%

OPERATING DATA	2013	2014	CAPITAL EXPENSES AND FUNDING SOURCES	2013	2014
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,539,310,650</b>	<b>\$2,188,120,788</b>
Number of transit systems reporting	63	64	Total Capital Disposals	\$2,136,666	\$3,866,314
Revenue Vehicle Kilometres	442,263,056	450,350,758	<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,548,767,587</b>	<b>\$2,181,608,022</b>
Total Vehicle Kilometres	485,192,835	493,146,362	Federal Capital Contribution	\$361,851,625	\$558,920,218
Revenue Vehicle Hours	20,521,984	21,093,945	Provincial Capital Contribution	\$551,019,530	\$616,902,240
Total Vehicle Hours	22,018,237	22,608,424	Municipal Capital Contribution	\$517,983,752	\$900,230,919
Operators Paid Hours	29,269,439	30,405,193	Other Capital Contributions	\$117,912,680	\$105,554,645
Vehicle Mechanics Paid Hours	7,121,077	7,105,329			
Total Employee Paid Hours	48,627,862	50,162,994			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2013</b>	<b>2014</b>
Adult Passenger Trips	591,992,680	606,054,782	<b>FINANCIAL</b>		
Concession Fare Trips	235,553,314	233,344,292	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	62%	60%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$87.71	\$96.18
Child Passenger Trips	17,985,883	18,771,703	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.25	\$1.35
Student Passenger Trips	140,888,888	146,615,650	<b>AVERAGE FARE</b>		
Senior Passenger Trips	13,829,209	14,524,843	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.94	\$1.97
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>836,483,004</b>	<b>848,721,025</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	6,450,226,227	6,550,793,310	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.27	\$3.40
Auxiliary Service Passenger Trips	3,153,878	2,748,433	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$124.59	\$128.16
Transportation Operations Expenses	\$1,359,460,062	\$1,417,281,361	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$281,499,430	\$296,175,016	Reg. Serv. Pass. / Capita	76.97	77.99
Vehicle Maintenance Expenses	\$512,833,707	\$534,959,491	Reg. Serv. Pass. / Rev. Veh. Hr.	40.69	40.17
Plant Maintenance Expenses	\$270,114,009	\$295,782,150	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$308,417,845	\$338,933,909	Rev. Veh. Hrs. / Capita	1.91	1.96
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$2,732,325,054</b>	<b>\$2,883,131,927</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$2,874,479,682	\$3,033,199,145	Rev. Veh. Kms. / Rev. Veh. Hr.	21.52	21.30
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,620,532,268</b>	<b>\$1,675,275,748</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.66	0.65
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,686,416,643</b>	<b>\$1,739,732,660</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$1,719,759,306	\$1,776,961,206	Operators	\$24.71	\$25.15
<b>NET DIRECT OPERATING COST</b>	<b>\$1,045,908,410</b>	<b>\$1,143,399,266</b>	Mechanics	\$30.34	\$30.97
<b>NET OPERATING COST</b>	<b>\$1,154,720,376</b>	<b>\$1,256,237,939</b>			
Federal Operating Contribution	\$3,031				
Provincial Operating Contribution	\$192,013,546	\$197,666,218			
Municipal Operating Contribution	\$953,158,477	\$1,046,713,983			
Other Operating Contributions	\$48,904	\$231,615			
Federal Debt Service Contribution					
Provincial Debt Service Contribution	\$433,392	\$429,419			
Municipal Debt Service Contribution	\$9,035,432	\$11,183,351			

\* Note that all transit systems do not always report all data items.

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## II. Population Group Summaries

<b>Municipality</b>	<b>Page</b>	<b>Municipality</b>	<b>Page</b>
<b>MTO Population Group 1 (&gt;400,000)</b>		Brockville.....	14
Brampton.....	10	Chatham-Kent (CK Transit) .....	18
Durham Region (DRT) .....	30	Clarence-Rockland .....	20
GO (Metrolinx).....	36	Cobourg .....	22
Hamilton (HSR) .....	42	Collingwood .....	24
Mississauga .....	64	Cornwall .....	26
Ottawa (OC Transpo).....	82	Deseronto .....	28
Toronto (TTC) .....	116	Elliot Lake .....	32
Waterloo Region (GRT) .....	120	Fort Erie .....	34
York Region (YRT).....	130	Huntsville .....	44
<b>MTO Population Group 2 (150,001 - 400,000)</b>		Kawartha Lakes (Urban) (Lindsay) .....	46
Burlington .....	16	Kenora .....	48
London (LTC) .....	54	Leamington .....	52
Niagara Region .....	68	Loyalist Township .....	56
Oakville.....	76	Marmora and Lake.....	58
Windsor (Transit Windsor) .....	126	Midland .....	60
<b>MTO Population Group 3 (50,000 - 150,000)</b>		Niagara-on-the-Lake.....	70
Barrie.....	4	Norfolk County .....	72
Brantford.....	12	North Bay .....	74
Greater Sudbury.....	38	Orangeville.....	78
Guelph.....	40	Orillia .....	80
Kingston .....	50	Owen Sound .....	84
Milton.....	62	Parry Sound .....	86
Niagara Falls .....	66	Port Colborne .....	90
Peterborough .....	88	Port Hope.....	92
Sarnia .....	98	Quinte West - Trenton Ward (Quinte Access) .	94
Sault Ste Marie.....	100	Russell Township.....	96
St. Catharines .....	102	St. Thomas.....	104
Thunder Bay.....	112	Stratford .....	106
<b>MTO Population Group 4 (&lt;50,000)</b>		Tecumseh .....	108
Bancroft .....	2	Temiskaming Shores .....	110
Belleville .....	6	Timmins .....	114
Bradford West Gwillimbury.....	8	Wasaga Beach.....	118
		Wawa .....	122
		Welland .....	124
		Woodstock .....	128

# MTO Population Group 1 (>400,000)

Municipal Population:	10,066,336
Service Area Population:	9,892,327
Number of Fixed Routes:	766
Number of Accessible Routes:	689

FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.28	\$2.75	\$109.31
Children	\$2.57	\$1.76	\$71.40
Students	\$3.09	\$2.22	\$89.34
Seniors	\$2.44	\$1.91	\$62.56

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	10,802	305
Other Transportation Operations	2,033	201
Vehicle Mechanics	1,216	15
Other Vehicle Maintenance and Servicing	2,504	59
Plant and Other Maintenance	2,950	18
General and Administration	2,953	158
TOTAL EMPLOYEES	22,458	756

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	228,703,316	litres
- Biodiesel B5	25,396,788	litres
- Biodiesel B20	9,460,379	litres
- Biodiesel - Other		
- Natural Gas	637,450	cubic-metres
- Electricity	410,457,700	kilowatt-hours

REVENUE VEHICLES (2014)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
----------------------------	------------------------------------	-------------	------------------------------

Ferry					
Streetcar	3	249	202	0.7	32.6
Commuter Rail	53	521	538	9.9	19.3
Light Rail	31		26	28.3	
Heavy Rail	724		586	8.5	
Locomotive		68	51		7.2
Bus	5,282	16	4,130	6.3	14.0
TOTAL VEHICLES	6,093	854	5,533		
Total Low-Floor Bus (30'-60')	4,763	Percentage of accessible bus fleet:			99.70%
Average Bus Age (years)	6.3	Percentage of accessible transit fleet:			87.71%

OPERATING DATA	2013	2014	CAPITAL EXPENSES AND FUNDING SOURCES	2013	2014
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$3,374,191,035</b>	<b>\$4,380,032,441</b>
Number of transit systems reporting	9	9	Total Capital Disposals	\$2,499,541	\$15,795,412
Revenue Vehicle Kilometres	439,789,761	448,808,438	<b>TOTAL CAPITAL FUNDING</b>	<b>\$3,383,781,807</b>	<b>\$4,379,162,043</b>
Total Vehicle Kilometres	487,853,737	497,288,538	Federal Capital Contribution	\$361,440,083	\$585,175,943
Revenue Vehicle Hours	20,205,681	20,719,461	Provincial Capital Contribution	\$2,391,223,326	\$2,805,359,656
Total Vehicle Hours	21,694,729	22,234,975	Municipal Capital Contribution	\$521,056,027	\$886,711,989
Operators Paid Hours	25,310,783	28,230,744	Other Capital Contributions	\$110,062,371	\$101,914,455
Vehicle Mechanics Paid Hours	6,708,373	6,939,302			
Total Employee Paid Hours	43,226,448	50,911,800			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2013</b>	<b>2014</b>
Adult Passenger Trips	558,190,308	626,784,203	<b>FINANCIAL</b>		
Concession Fare Trips	197,211,550	204,229,899	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	65%	64%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$105.74	\$117.77
Child Passenger Trips	17,045,577	17,825,771	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.30	\$1.41
Student Passenger Trips	116,588,785	129,323,881	<b>AVERAGE FARE</b>		
Senior Passenger Trips	9,591,668	12,317,013	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.31	\$2.39
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>817,838,729</b>	<b>831,014,102</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	8,399,053,760	8,574,062,858	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.69	\$3.88
Auxiliary Service Passenger Trips	2,495,611	2,358,093	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$139.93	\$145.94
Transportation Operations Expenses	\$1,319,254,419	\$1,384,491,635	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$315,161,083	\$328,140,188	Reg. Serv. Pass. / Capita	83.57	84.01
Vehicle Maintenance Expenses	\$546,882,660	\$569,779,255	Reg. Serv. Pass. / Rev. Veh. Hr.	40.48	40.11
Plant Maintenance Expenses	\$365,764,383	\$394,433,572	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$471,749,639	\$551,048,103	Rev. Veh. Hrs. / Capita	2.06	2.09
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$3,018,812,184</b>	<b>\$3,227,892,753</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$3,457,995,990	\$3,734,257,157	Rev. Veh. Kms. / Rev. Veh. Hr.	21.77	21.66
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,887,604,758</b>	<b>\$1,982,319,109</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.69
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,958,681,534</b>	<b>\$2,055,029,223</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$2,310,855,563	\$2,468,046,990	Operators	\$29.91	\$30.47
<b>NET DIRECT OPERATING COST</b>	<b>\$1,060,130,650</b>	<b>\$1,172,863,530</b>	Mechanics	\$35.40	\$36.08
<b>NET OPERATING COST</b>	<b>\$1,147,140,427</b>	<b>\$1,266,210,167</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$327,716,289	\$357,749,596			
Municipal Operating Contribution	\$792,998,576	\$879,036,282			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution	\$433,392	\$429,419			
Municipal Debt Service Contribution	\$9,035,432	\$11,183,351			

\* Note that all transit systems do not always report all data items.

# MTO Population Group 2 (150,001 - 400,000)

Municipal Population:	1,395,254
Service Area Population:	1,274,211
Number of Fixed Routes:	133
Number of Accessible Routes:	102

FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.65	\$2.85	\$105.60
Children	\$1.63	\$1.33	\$0.00
Students	\$3.45	\$2.30	\$82.25
Seniors	\$3.45	\$2.17	\$68.00

## EMPLOYEE STATISTICS

	Full-time	Part-time
Operators	849	98
Other Transportation Operations	67	1
Vehicle Mechanics	90	
Other Vehicle Maintenance and Servicing	100	
Plant and Other Maintenance	12	2
General and Administration	76	20
TOTAL EMPLOYEES	1,193	121

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	15,389,445	litres
- Biodiesel B5		
- Biodiesel B20		
- Biodiesel - Other		
- Natural Gas		
- Electricity		

## REVENUE VEHICLES (2014)

	Total Vehicles	Peak (Est.)	Avg. Age
	Access.	Non-Acc.	Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	456	10	363 6.8 25.4
TOTAL VEHICLES	456	10	363
Total Low-Floor Bus (30'-60')	456	Percentage of accessible bus fleet: 97.85%	
Average Bus Age (years)	7.2	Percentage of accessible transit fleet: 97.85%	

## OPERATING DATA

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Number of transit systems reporting	5	5
Revenue Vehicle Kilometres	24,464,460	24,735,394
Total Vehicle Kilometres	26,673,081	27,181,383
Revenue Vehicle Hours	1,157,035	1,188,103
Total Vehicle Hours	1,301,173	1,327,624
Operators Paid Hours	1,557,254	1,580,840
Vehicle Mechanics Paid Hours	175,738	173,948
Total Employee Paid Hours	2,204,575	2,226,913

### PASSENGER DATA

Adult Passenger Trips	16,611,215	16,603,430
Concession Fare Trips	18,749,594	18,803,978

#### Concession Fare Trips Details:

Child Passenger Trips	315,905	280,959
Student Passenger Trips	15,674,651	15,675,581
Senior Passenger Trips	1,830,972	1,859,616

### REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	35,360,809	35,407,408
Auxiliary Service Passenger Trips	17,800	26,300

### OPERATING EXPENSES

Transportation Operations Expenses	\$68,451,106	\$70,486,470
Fuel/Energy Exp. for Vehicles	\$15,696,411	\$16,278,870
Vehicle Maintenance Expenses	\$21,871,149	\$23,223,458
Plant Maintenance Expenses	\$6,424,312	\$6,738,944
General/Administration Expenses	\$9,049,583	\$9,563,636
TOTAL DIRECT OPERATING EXP.	\$121,492,561	\$126,291,377
Total Operating Expenses	\$124,342,561	\$130,850,115

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$55,432,491	\$57,071,328
TOTAL OPERATING REVENUES	\$57,662,017	\$59,086,181
Total Revenues	\$59,331,089	\$62,293,844
NET DIRECT OPERATING COST	\$63,830,544	\$67,205,197
NET OPERATING COST	\$65,011,471	\$68,556,271
Federal Operating Contribution		
Provincial Operating Contribution	\$7,634,937	\$9,134,112
Municipal Operating Contribution	\$57,376,534	\$59,422,158
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

	2013	2014
TOTAL CAPITAL EXPENDITURES	\$16,458,481	\$18,298,678
Total Capital Disposals	\$77,865	\$2,634,135
TOTAL CAPITAL FUNDING	\$16,936,407	\$20,447,634
Federal Capital Contribution	\$2,482,645	\$1,061,689
Provincial Capital Contribution	\$4,106,430	\$6,643,758
Municipal Capital Contribution	\$6,824,163	\$10,193,010
Other Capital Contributions	\$3,523,169	\$2,549,177

## PERFORMANCE INDICATORS

	2013	2014
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	47%
Municipal Operating Contribution / Capita	\$45.42	\$46.63
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.81	\$1.90
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.57	\$1.61
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.44	\$3.57
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$93.37	\$95.13
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	27.99	27.79
Reg. Serv. Pass. / Rev. Veh. Hr.	30.56	29.80
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	0.92	0.93
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.14	20.82
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.76
AVERAGE TOP WAGE RATE		
Operators	\$26.39	\$26.85
Mechanics	\$31.63	\$32.17

\* Note that all transit systems do not always report all data items.

# MTO Population Group 3 (50,000 - 150,000)

Municipal Population:	1,355,722
Service Area Population:	1,252,107
Number of Fixed Routes:	207
Number of Accessible Routes:	176

FARES	Cash	Unit Price	Monthly Pass
Adults	\$2.80	\$2.35	\$72.62
Children	\$2.26	\$2.08	\$51.40
Students	\$2.75	\$2.13	\$59.03
Seniors	\$2.66	\$2.01	\$53.38

## EMPLOYEE STATISTICS

	Full-time	Part-time
Operators	912	197
Other Transportation Operations	73	7
Vehicle Mechanics	98	
Other Vehicle Maintenance and Servicing	97	12
Plant and Other Maintenance	13	
General and Administration	73	13
TOTAL EMPLOYEES	1,266	229

\* Contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

- Diesel	14,689,696	litres
- Biodiesel B5	3,439,643	litres
- Biodiesel B20	1,469,431	litres
- Biodiesel - Other		
- Natural Gas		
- Electricity		

## REVENUE VEHICLES (2014)

	Total Vehicles	Peak (Est.)	Avg. Age
	Access.	Non-Acc.	Access. Non-Acc.
Ferry			
Streetcar			
Commuter Rail			
Light Rail			
Heavy Rail			
Locomotive			
Bus	519	15	398 7.3 20.3
TOTAL VEHICLES	519	15	398
Total Low-Floor Bus (30'-60')	506	Percentage of accessible bus fleet: 97.19%	
Average Bus Age (years)	7.7	Percentage of accessible transit fleet: 97.19%	

## OPERATING DATA

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Number of transit systems reporting	12	12
Revenue Vehicle Kilometres	32,069,005	32,528,472
Total Vehicle Kilometres	33,133,477	33,565,690
Revenue Vehicle Hours	1,456,218	1,537,347
Total Vehicle Hours	1,508,472	1,590,236
Operators Paid Hours	2,006,246	2,058,832
Vehicle Mechanics Paid Hours	205,766	208,312
Total Employee Paid Hours	2,683,487	2,788,277

### PASSENGER DATA

Adult Passenger Trips	14,837,928	15,357,098
Concession Fare Trips	18,101,699	18,686,711

#### Concession Fare Trips Details:

Child Passenger Trips	569,871	610,596
Student Passenger Trips	7,985,794	8,824,970
Senior Passenger Trips	1,842,023	1,762,534

### REG. SERVICE PASSENGER TRIPS

Regular Service Passenger Kms	133,235,212	138,708,439
Auxiliary Service Passenger Trips	507,212	219,862

### OPERATING EXPENSES

Transportation Operations Expenses	\$87,659,274	\$92,598,778
Fuel/Energy Exp. for Vehicles	\$19,424,411	\$21,872,867
Vehicle Maintenance Expenses	\$23,460,917	\$24,285,005
Plant Maintenance Expenses	\$8,937,654	\$8,941,996
General/Administration Expenses	\$10,210,807	\$9,644,649
TOTAL DIRECT OPERATING EXP.	\$149,693,062	\$157,343,295
Total Operating Expenses	\$154,738,154	\$165,235,499

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$55,387,528	\$57,643,367
TOTAL OPERATING REVENUES	\$59,050,129	\$61,478,921
Total Revenues	\$62,366,044	\$64,642,046
NET DIRECT OPERATING COST	\$90,642,933	\$95,864,374
NET OPERATING COST	\$92,372,111	\$100,593,453
Federal Operating Contribution		
Provincial Operating Contribution	\$12,204,511	\$13,401,250
Municipal Operating Contribution	\$80,167,600	\$87,192,203
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

	2013	2014
TOTAL CAPITAL EXPENDITURES	\$36,315,177	\$24,843,066
Total Capital Disposals	\$28,716	\$187,266
TOTAL CAPITAL FUNDING	\$35,703,415	\$17,058,755
Federal Capital Contribution	\$169,943	\$1,119,784
Provincial Capital Contribution	\$8,688,128	\$6,432,132
Municipal Capital Contribution	\$22,442,280	\$8,561,525
Other Capital Contributions	\$4,403,064	\$945,314

## PERFORMANCE INDICATORS

	2013	2014
FINANCIAL		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	39%
Municipal Operating Contribution / Capita	\$64.31	\$69.64
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.48	\$2.54
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.52	\$1.53
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.10	\$4.17
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$96.20	\$97.94
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	29.30	30.11
Reg. Serv. Pass. / Rev. Veh. Hr.	24.20	23.70
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	1.24	1.30
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.15	20.31
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.72
AVERAGE TOP WAGE RATE		
Operators	\$25.39	\$25.86
Mechanics	\$29.97	\$30.39

\* Note that all transit systems do not always report all data items.



## MTO Population Group 4 (<50,000)

Municipal Population:	1,186,280
Service Area Population:	892,614
Number of Fixed Routes:	177
Number of Accessible Routes:	161

FARES	Cash	Unit Price	Monthly Pass
Adults	\$3.39	\$2.88	\$73.66
Children	\$2.17	\$2.25	\$41.36
Students	\$2.56	\$2.22	\$53.30
Seniors	\$2.65	\$2.22	\$46.45

EMPLOYEE STATISTICS	Full-time	Part-time
Operators	187	105
Other Transportation Operations	11	1
Vehicle Mechanics	21	4
Other Vehicle Maintenance and Servicing	10	7
Plant and Other Maintenance	2	3
General and Administration	24	13
TOTAL EMPLOYEES	255	133

\* Contract employees are not necessarily included in the Employee Statistics

### ENERGY CONSUMPTION

- Diesel	3,960,463	litres
- Biodiesel B5		
- Biodiesel B20		
- Biodiesel - Other		
- Natural Gas		
- Electricity		

REVENUE VEHICLES (2014)	Total Vehicles Access. Non-Acc.	Peak (Est.)	Avg. Age Access. Non-Acc.
----------------------------	------------------------------------	-------------	------------------------------

Ferry					
Streetcar					
Commuter Rail					
Light Rail					
Heavy Rail					
Locomotive					
Bus	220	22	165	5.9	11.4
TOTAL VEHICLES	220	22	165		
Total Low-Floor Bus (30'-60')	191	Percentage of accessible bus fleet:		90.91%	
Average Bus Age (years)	6.4	Percentage of accessible transit fleet:		90.91%	

OPERATING DATA	2013	2014	CAPITAL EXPENSES AND FUNDING SOURCES	2013	2014
<b>VEHICLE KILOMETRES AND HOURS</b>			<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$6,899,154</b>	<b>\$2,999,083</b>
Number of transit systems reporting	38	39	Total Capital Disposals	\$2,250	\$12,451
Revenue Vehicle Kilometres	11,055,088	11,211,259	<b>TOTAL CAPITAL FUNDING</b>	<b>\$6,899,155</b>	<b>\$2,992,070</b>
Total Vehicle Kilometres	11,897,384	12,148,548	Federal Capital Contribution	\$477,214	
Revenue Vehicle Hours	502,643	499,180	Provincial Capital Contribution	\$4,806,033	\$1,552,539
Total Vehicle Hours	528,372	535,684	Municipal Capital Contribution	\$971,832	\$1,293,832
Operators Paid Hours	395,156	366,417	Other Capital Contributions	\$644,076	\$145,699
Vehicle Mechanics Paid Hours	31,200	28,867			
Total Employee Paid Hours	513,352	485,316			
<b>PASSENGER DATA</b>			<b>PERFORMANCE INDICATORS</b>	<b>2013</b>	<b>2014</b>
Adult Passenger Trips	2,353,229	2,425,015	<b>FINANCIAL</b>		
Concession Fare Trips	1,490,471	1,528,183	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	36%	37%
Concession Fare Trips Details:			Municipal Operating Contribution / Capita	\$26.37	\$23.60
Child Passenger Trips	54,530	54,377	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.14	\$3.06
Student Passenger Trips	639,658	745,114	<b>AVERAGE FARE</b>		
Senior Passenger Trips	564,546	536,263	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.70	\$1.68
<b>REG. SERVICE PASSENGER TRIPS</b>	<b>9,244,948</b>	<b>9,612,637</b>	<b>COST EFFECTIVENESS</b>		
Regular Service Passenger Kms	29,993,494	35,676,153	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.91	\$4.83
Auxiliary Service Passenger Trips	133,255	144,178	<b>COST EFFICIENCY</b>		
<b>OPERATING EXPENSES</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$83.65	\$84.44
Transportation Operations Expenses	\$29,882,309	\$30,798,747	<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$4,599,657	\$4,577,588	Reg. Serv. Pass. / Capita	10.78	10.77
Vehicle Maintenance Expenses	\$6,434,019	\$6,426,006	Reg. Serv. Pass. / Rev. Veh. Hr.	18.13	18.97
Plant Maintenance Expenses	\$1,655,995	\$1,664,577	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$2,863,865	\$2,920,320	Rev. Veh. Hrs. / Capita	0.60	0.58
<b>TOTAL DIRECT OPERATING EXP.</b>	<b>\$45,435,845</b>	<b>\$46,387,238</b>	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$45,756,922	\$46,992,542	Rev. Veh. Kms. / Rev. Veh. Hr.	23.18	23.15
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>			<b>LABOUR PRODUCTIVITY</b>		
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$15,681,228</b>	<b>\$16,181,156</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.75
<b>TOTAL OPERATING REVENUES</b>	<b>\$16,432,201</b>	<b>\$17,008,077</b>	<b>AVERAGE TOP WAGE RATE</b>		
Total Revenues	\$17,123,758	\$17,862,917	Operators	\$21.64	\$22.00
<b>NET DIRECT OPERATING COST</b>	<b>\$29,003,644</b>	<b>\$29,379,161</b>	Mechanics	\$27.42	\$27.99
<b>NET OPERATING COST</b>	<b>\$28,633,164</b>	<b>\$29,129,625</b>			
Federal Operating Contribution	\$3,031				
Provincial Operating Contribution	\$5,937,867	\$7,821,318			
Municipal Operating Contribution	\$22,615,767	\$21,063,340			
Other Operating Contributions	\$48,904	\$231,615			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					

\* Note that all transit systems do not always report all data items.

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## **V. Individual Transit System Data**

## Bancroft

Transit Contact: Gord MacDonald  
Executive Director

Statistical Contact: Gord MacDonald  
Executive Director

Phone: 613 332-4700 x222 Fax: 613 332-0432

Email: gmacdonald@comcarenh.org

### SYSTEM HIGHLIGHTS:

▪ System established:	03/05/2010	▪ Adult Cash Fare:	\$10.00
▪ Serves:	North Hastings (7 Municipalities), Highlands East	▪ Ridership (revenue passengers):	2,930
▪ Municipal Population:	15,303	▪ Total Operating Revenues:	\$5,020
▪ Service Area Population:	15,303	▪ Total Direct Operating Expenses:	\$36,838
▪ Service Area Size:	3,388.0 square kilometres		
▪ Service provided by:	Not-for-Profit		
▪ Hours of Service:			
Monday	N/A	Friday	0730 - 1630
Tuesday	0730 - 1630	Saturday	N/A
Wednesday	0730 - 1630	Sunday	0900 - 1330
Thursday	N/A	Holidays	N/A
▪ Employees Statistics:			
	Full-time	Part-time	
Operators		7	
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES		7	
▪ Union Affiliations:	non-union (Operators)		
	Union Information N/A (Mechanics)		
▪ Number of Fixed Routes:		5	
▪ Number of Accessible Routes:		0	
▪ Energy Consumption:			
- Diesel:		4,420	litres
- Biodiesel B5:			
- Biodiesel B20:			
- Biodiesel - Other:			
- Natural Gas:			
- Electricity:			
- Gasoline (in litres)		6,730	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,930 100.00%	2,457 100.00%	48,506 100.00%	19.74
<b>TOTAL</b>	<b>2,930</b>	<b>2,457</b>	<b>48,506</b>	<b>19.74</b>

### REMARKS:

The Rural Overland Utility Transit (TROUT) blends a fixed route model and a specialized service model together to accommodate the needs of the community and a growing senior population.

## Bancroft

### FARE STRUCTURE

Effective Date: 03/05/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Local Fare	Criteria
Adults	\$10.00	\$5.50		\$2.00	varies by distance
Children					
Students	\$9.00	\$5.50		\$2.00	
Seniors	\$9.00	\$5.50		\$2.00	

	<b>Active</b>		<b>Average Age</b>		<b>Peak (Est.)</b>	<b>Base (Est.)</b>
<b>VEHICLES (2014)</b>	Access.	Non-Acc.	Access.	Non-Acc.		
Bus					1	1
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
<b>TOTAL ACTIVE VEHICLES</b>					<b>1</b>	<b>1</b>

<b>VEHICLE KILOMETRES AND HOURS</b>			<b>PERFORMANCE INDICATORS</b>		
	<b>2013</b>	<b>2014</b>	<b>FINANCIAL</b>	<b>2013</b>	<b>2014</b>
Revenue Vehicle Kilometres	65,075	48,506	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	38%	14%
Total Vehicle Kilometres	65,125	48,536	Municipal Operating Contribution / Capita	\$0.46	\$0.41
Revenue Vehicle Hours	3,920	2,457	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$11.21	\$10.86
Auxiliary Revenue Vehicle Hours			<b>AVERAGE FARE</b>		
Total Vehicle Hours	3,920	2,467	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.51	\$1.22
Operators Paid Hours	3,920	2,680	<b>COST EFFECTIVENESS</b>		
Vehicle Mechanics Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$17.93	\$12.57
Total Employee Paid Hours	3,920	2,680	<b>COST EFFICIENCY</b>		
<b>PASSENGER DATA</b>			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$11.67	\$14.93
Adult Passenger Trips	593		<b>SERVICE UTILIZATION</b>		
Concession Fare Trips	1,958		Reg. Serv. Pass. / Capita	0.19	0.19
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Rev. Veh. Hr.	0.65	1.19
<i>Child Passenger Trips</i>	94		<b>AMOUNT OF SERVICE</b>		
<i>Student Passenger Trips</i>			Rev. Veh. Hrs. / Capita	0.29	0.16
<i>Senior Passenger Trips</i>	1,864		<b>AVERAGE SPEED</b>		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>2,551</b>	<b>2,930</b>	Rev. Veh. Kms. / Rev. Veh. Hr.	16.60	19.74
Regular Service Passenger-Kms	66,326	58,600	<b>LABOUR PRODUCTIVITY</b>		
Auxiliary Service Passenger Trips			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.00	0.92
<b>OPERATING EXPENSES</b>			<b>TOP WAGE RATES</b>		
Transportation Operations Expenses	\$30,906	\$16,922	Operators	\$15.00	\$15.00
Fuel/Energy Exp. for Vehicles	\$9,046	\$2,681	Mechanics		
Vehicle Maintenance Expenses	\$4,509	\$3,125			
Plant Maintenance Expenses		\$3,169			
General/Administration Expenses	\$1,287	\$10,941			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$45,748</b>	<b>\$36,838</b>			
Debt Service Payment					
Total Operating Expenses	\$45,748	\$36,838			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$8,965</b>	<b>\$3,572</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$17,161</b>	<b>\$5,020</b>			
Total Revenues	\$17,161	\$5,020			
<b>NET DIRECT OPERATING COST</b>	<b>\$28,587</b>	<b>\$31,818</b>			
<b>NET OPERATING COST</b>	<b>\$28,587</b>	<b>\$31,818</b>			
Federal Operating Contribution	\$3,031				
Provincial Operating Contribution	\$19,280	\$9,680			
Municipal Operating Contribution	\$6,276	\$6,250			
Other Operating Contributions		\$20,908			
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>					
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## Barrie

Transit Contact: Daniel Burton  
Manager of Transit

Statistical Contact: Brent Forsyth  
Supervisor of Transit Business Services  
Phone: 705-739-4220 Fax: 705-739-4238  
Email: brent.forsyth@barrie.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/09/1965
- Serves: City of Barrie, Essa Township, Angus and Base Borde
- Municipal Population: 142,000
- Service Area Population: 135,543
- Service Area Size: 113.0 square kilometres
- Service provided by: Municipal Department, under contract with First Canada ULC

#### ▪ Hours of Service:

Monday	0515 - 0045	Friday	0515 - 0045
Tuesday	0515 - 0045	Saturday	0700 - 0045
Wednesday	0515 - 0045	Sunday	0830 - 2245
Thursday	0515 - 0045	Holidays	0830 - 2245

#### ▪ Employees Statistics:

	Full-time	Part-time
Operators	138	
Other Transportation Operations	10	
Vehicle Mechanics	9	
Other Vehicle Maintenance and Servicing	8	
Plant and Other Maintenance		
General and Administration	8	
<b>TOTAL EMPLOYEES</b>	<b>173</b>	

#### ▪ Union Affiliations:

ATU 1415 (Operators)  
ATU 1415 (Mechanics)

- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 2,481,681
- Total Operating Revenues: \$5,226,900
- Total Direct Operating Expenses: \$15,639,917
- Active Vehicles: 44
  - Small Community Buses 1
  - Standard Buses 43

- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 10

- Number of Accessible Routes: 10

#### ▪ Energy Consumption:

- Diesel: 1,786,330 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

### Modal Statistics

	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,565,240 100.00%	192,510 100.00%	3,428,441 100.00%	17.81
<b>TOTAL</b>	<b>2,565,240</b>	<b>192,510</b>	<b>3,428,441</b>	<b>17.81</b>

## Barrie

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
01/05/2013					
Adults	\$3.00	\$2.60	\$82.40		
Children	\$3.00	\$2.30	\$54.00		5-13 Years: Under 5 years free
Students	\$3.00	\$2.30	\$63.85		14-19 Years with valid student ID
Seniors	\$2.60	\$2.30	\$54.00		65 years and over
Other: Student	\$3.00	\$2.60	\$63.85	\$247.00	Georgian College with ID

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	44		6.0		36	19	<b>Internal Combustion</b>
Commuter Rail							- Diesel 44
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>44</b>	<b>0</b>			<b>36</b>	<b>19</b>	<b>TOTAL 44</b>
Total Low-Floor Bus (30'-60')	44		Average Bus Age (years)		6.0		

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	3,509,371	3,428,441
Total Vehicle Kilometres	3,509,371	3,428,441
Revenue Vehicle Hours	150,176	192,510
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	155,057	192,510
Operators Paid Hours	265,512	265,512
Vehicle Mechanics Paid Hours	18,720	18,720
Total Employee Paid Hours	337,064	337,064

### PASSENGER DATA

Adult Passenger Trips	1,605,166	1,566,542
Concession Fare Trips	957,957	915,139
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	50,958	49,634
Student Passenger Trips	789,844	766,238
Senior Passenger Trips	101,915	99,267

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	2,563,123	2,481,681
Auxiliary Service Passenger Trips		11,547

### OPERATING EXPENSES

Transportation Operations Expenses	\$11,301,975	\$12,493,357
Fuel/Energy Exp. for Vehicles	\$977,839	\$1,863,026
Vehicle Maintenance Expenses	\$34,174	\$36,897
Plant Maintenance Expenses	\$886,030	\$814,592
General/Administration Expenses	\$773,306	\$432,045
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$13,973,324</b>	<b>\$15,639,917</b>
Debt Service Payment		
Total Operating Expenses	\$13,993,223	\$15,639,917

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$5,366,390	\$5,013,267
<b>TOTAL OPERATING REVENUES</b>	<b>\$5,579,874</b>	<b>\$5,226,900</b>
Total Revenues	\$5,579,874	\$5,310,243
<b>NET DIRECT OPERATING COST</b>	<b>\$8,393,451</b>	<b>\$10,413,017</b>
<b>NET OPERATING COST</b>	<b>\$8,413,350</b>	<b>\$10,329,674</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$1,199,600	\$2,049,000
Municipal Operating Contribution	\$7,213,750	\$8,280,674
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$2,018,179</b>	<b>\$2,013,132</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$2,018,179</b>	<b>\$2,013,132</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$631,548	\$867,512
Municipal Capital Contribution	\$1,386,631	\$1,137,739
Other Capital Contributions		\$7,881

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	33%
Municipal Operating Contribution / Capita	\$53.22	\$61.09
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.27	\$4.20

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.09	\$2.02
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.45	\$6.30
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$90.12	\$81.24
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	18.91	18.31
Reg. Serv. Pass. / Rev. Veh. Hr.	17.07	12.89

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.11	1.42
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.37	17.81
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.57	0.73
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### TOP WAGE RATES

Operators	\$22.84	\$23.30
Mechanics	\$29.35	\$29.94

## Belleville

Transit Contact: Matt Coffey  
Manager/Planner

Statistical Contact: Matt Coffey  
Manager/Planner

Phone: 613-962-4344 Fax: 613-967-4721

Email: mcoffey@city.belleville.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1960	▪ Adult Cash Fare:	\$2.40
▪ Serves:	City of Belleville	▪ Ridership (revenue passengers):	892,842
▪ Municipal Population:	49,454	▪ Total Operating Revenues:	\$1,736,513
▪ Service Area Population:	37,000	▪ Total Direct Operating Expenses:	\$3,954,197
▪ Service Area Size:	247.2 square kilometres	▪ Active Vehicles:	15
▪ Service provided by:	Municipal Department	- Standard Buses	15
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0500 - 2200	Friday 0500 - 2200	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0500 - 2200	Saturday 0530 - 1930	▪ Number of Fixed Routes:	9
Wednesday 0500 - 2200	Sunday 0900 - 1830	▪ Number of Accessible Routes:	9
Thursday 0500 - 2200	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 740,426 litres
Operators	26	1	- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics	3		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	4		- Other:
TOTAL EMPLOYEES	33	1	
▪ Union Affiliations:	Unifor 1839 (Operators)		
	CUPE 907 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,059,339 100.00%	40,536 100.00%	740,426 100.00%	18.27
<b>TOTAL</b>	<b>1,059,339</b>	<b>40,536</b>	<b>740,426</b>	<b>18.27</b>



## Belleville

### FARE STRUCTURE

Effective Date:	03/09/2013	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
Adults		\$2.40	\$2.23	\$72.00		
Children		\$1.80	\$1.54			5-11 years; under 4 free
Students		\$2.05	\$1.83	\$57.00		12 years and over with valid ID
Seniors		\$2.05	\$1.83	\$57.00		Over 65
Other: Student		\$2.40	\$2.23	\$65.00	\$244.00	College Pass w. student ID

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	15		5.7		11	10	Internal Combustion - Diesel - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>15</b>	<b>0</b>			<b>11</b>	<b>10</b>	
Total Low-Floor Bus (30'-60')	15		Average Bus Age (years)		5.7		<b>TOTAL</b>
							<b>15</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		808,134	740,426	<b>FINANCIAL</b>			
Total Vehicle Kilometres		808,134	740,426	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		47%	44%
Revenue Vehicle Hours		40,536	40,536	Municipal Operating Contribution / Capita		\$57.24	\$37.81
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.14	\$2.48
Total Vehicle Hours		40,536	40,848	<b>AVERAGE FARE</b>			
Operators Paid Hours		58,466	60,714	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.84	\$1.86
Vehicle Mechanics Paid Hours		5,850	5,850	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		72,116	74,364	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.06	\$4.43
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		608,599	583,740	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$91.93	\$96.80
Concession Fare Trips		308,860	309,102	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		24.80	24.13
Child Passenger Trips		10,265	10,566	Reg. Serv. Pass. / Rev. Veh. Hr.		22.63	22.03
Student Passenger Trips		70,847	164,373	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		120,620	128,214	Rev. Veh. Hrs. / Capita		1.10	1.10
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>917,459</b>	<b>892,842</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		19.94	18.27
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.69	0.67
Transportation Operations Expenses		\$2,101,083	\$2,172,421	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$581,674	\$605,234	Operators		\$23.92	\$24.40
Vehicle Maintenance Expenses		\$569,810	\$571,331	Mechanics		\$30.88	\$32.17
Plant Maintenance Expenses		\$128,096	\$145,357				
General/Administration Expenses		\$345,699	\$459,854				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$3,726,362</b>	<b>\$3,954,197</b>				
Debt Service Payment							
Total Operating Expenses		\$3,884,362	\$3,954,197				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$1,691,800</b>	<b>\$1,662,063</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$1,766,469</b>	<b>\$1,736,513</b>				
Total Revenues		\$1,766,469	\$1,736,513				
<b>NET DIRECT OPERATING COST</b>		<b>\$1,959,893</b>	<b>\$2,217,684</b>				
<b>NET OPERATING COST</b>		<b>\$2,117,893</b>	<b>\$2,217,684</b>				
Federal Operating Contribution							
Provincial Operating Contribution			\$818,530				
Municipal Operating Contribution		\$2,117,893	\$1,399,154				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$471,605</b>					
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$471,605</b>					
Federal Capital Contribution							
Provincial Capital Contribution		\$471,605					
Municipal Capital Contribution							
Other Capital Contributions							

## Bradford West Gwillimbury

Transit Contact: Adam Alessandrini  
Transit Coordinator

Statistical Contact: Adam Alessandrini  
Transit Coordinator  
Phone: 905-778-2055 x2286 Fax:  
Email: aalessandrini@townofbwg.com

### SYSTEM HIGHLIGHTS:

▪ System established:	01/05/2014	▪ Adult Cash Fare:	\$3.00
▪ Serves:	Town of Bradford West Gwillimbury	▪ Ridership (revenue passengers):	16,579
▪ Municipal Population:	34,860	▪ Total Operating Revenues:	\$23,900
▪ Service Area Population:	34,860	▪ Total Direct Operating Expenses:	\$276,943
▪ Service Area Size:	17.3 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Switzer-Carty Transportation Inc.	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 1700	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0700 - 1700		
Wednesday	0700 - 1700	▪ Number of Fixed Routes:	2
Thursday	0700 - 1700	▪ Number of Accessible Routes:	2
		▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	12,840 litres
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:			
	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	12,934 100.00%	3,377 100.00%	45,767 100.00%	13.55
<b>TOTAL</b>	<b>12,934</b>	<b>3,377</b>	<b>45,767</b>	<b>13.55</b>

### REMARKS:

Bradford West Gwillimbury's municipal transit system provides bus service for residents who need transportation to appointments, shopping, amenities and more. The service is fully accessible with priority seating on the buses as well as each bus is equipped with an automatic accessibility ramp. Fare payments include cash, and/or easyPASS cards, which are reloadable balanced based cards. The transit service is operated on a two route system, and both routes operate from 7:00 am to 5:00 pm on weekdays. Additionally, a shared-ride taxi service is offered for GO Transit commuters in the mornings and evenings.

## Bradford West Gwillimbury

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/05/2014	\$3.00	\$2.00			General Fare
Adults					0-5 years - free
Children					
Students					
Seniors					

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3				2	2	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		0.0		- Fuel Cell
							<b>TOTAL 3</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres			45,767	<b>FINANCIAL</b>			
Total Vehicle Kilometres			46,682	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)			9%
Revenue Vehicle Hours			3,377	Municipal Operating Contribution / Capita			\$2.19
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.			\$15.26
Total Vehicle Hours			3,408	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.			\$1.42
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.			\$16.70
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips			12,127	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.			\$81.26
Concession Fare Trips			4,452	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita			0.48
Child Passenger Trips			807	Reg. Serv. Pass. / Rev. Veh. Hr.			4.91
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita			0.10
<b>REGULAR SERVICE PASSENGER TRIPS</b>			<b>16,579</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms			148,291	Rev. Veh. Kms. / Rev. Veh. Hr.			13.55
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses			\$224,149	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses			\$15,854				
General/Administration Expenses			\$36,940				
<b>TOTAL DIRECT OPERATING EXPENSES</b>			<b>\$276,943</b>				
Debt Service Payment							
Total Operating Expenses			\$276,943				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>			<b>\$23,500</b>				
<b>TOTAL OPERATING REVENUES</b>			<b>\$23,900</b>				
Total Revenues			\$23,900				
<b>NET DIRECT OPERATING COST</b>			<b>\$253,043</b>				
<b>NET OPERATING COST</b>			<b>\$253,043</b>				
Federal Operating Contribution							
Provincial Operating Contribution			\$176,853				
Municipal Operating Contribution			\$76,192				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>			<b>\$571,321</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>			<b>\$571,321</b>				
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution			\$571,321				
Other Capital Contributions							

# Brampton

Transit Contact: Suzanne Connor  
Executive Director

Statistical Contact: Meva Sellars  
Manager of Administrative Services  
Phone: 805-874-2750 x62306 Fax: 905-874-2799  
Email: meva.sellars@brampton.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$3.75
▪ Serves:	City of Brampton	▪ Ridership (revenue passengers):	20,411,022
▪ Municipal Population:	571,700	▪ Total Operating Revenues:	\$51,278,059
▪ Service Area Population:	563,982	▪ Total Direct Operating Expenses:	\$112,223,666
▪ Service Area Size:	266.8 square kilometres	▪ Active Vehicles:	359
▪ Service provided by:	Municipal Department	- Standard Buses	329
		- Articulated Buses	30
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	95.54%
Monday 0400 - 0200	Friday 0400 - 0200	▪ Percentage of accessible transit fleet:	95.54%
Tuesday 0400 - 0200	Saturday 0430 - 0200		
Wednesday 0400 - 0200	Sunday 0630 - 0100	▪ Number of Fixed Routes:	45
Thursday 0400 - 0200	Holidays 0630 - 0100	▪ Number of Accessible Routes:	39
▪ Employees Statistics:		▪ Energy Consumption:	
	<b>Full-time</b>	- Diesel:	
Operators	692	- Biodiesel B5:	7,281,445 litres
Other Transportation Operations	48	- Biodiesel B20:	5,287,943 litres
Vehicle Mechanics	59	- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing	67	- Natural Gas:	
Plant and Other Maintenance	12	- Electricity:	
General and Administration	47	- Other:	
TOTAL EMPLOYEES	925		
▪ Union Affiliations:	ATU 1573 (Operators)		
	ATU 1573 (Mechanics)		
	ATU 1573 (PT Employees)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	33,437,865 100.00%	953,783 100.00%	20,942,888 100.00%	21.96
<b>TOTAL</b>	<b>33,437,865</b>	<b>953,783</b>	<b>20,942,888</b>	<b>21.96</b>

## Brampton

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
31/03/2014					
Adults	\$3.75	\$2.80	\$118.00	\$31.00	>20 yrs, incl. College/University Students
Children	\$3.75	\$2.50	\$105.00	\$27.00	6-12 yrs
Students	\$3.75	\$2.50	\$105.00	\$27.00	13-19 yrs
Seniors	\$1.00	\$1.55	\$50.00	\$15.00	65+ yrs with valid ID
Other: GTA Passes				\$56.00	

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	343	16	5.9	14.0	287	130	Internal Combustion
Commuter Rail							- Diesel 73
Ferry							- Biodiesel (all blends) 286
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>343</b>	<b>16</b>			<b>287</b>	<b>130</b>	<b>TOTAL 359</b>
Total Low-Floor Bus (30'-60')	343		Average Bus Age (years)		6.3		

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	20,184,037	20,942,888
Total Vehicle Kilometres	23,324,191	23,850,394
Revenue Vehicle Hours	898,160	953,783
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	977,852	1,035,113
Operators Paid Hours	1,341,600	1,439,360
Vehicle Mechanics Paid Hours	108,160	122,720
Total Employee Paid Hours	1,860,040	1,998,880

### PASSENGER DATA

Adult Passenger Trips	15,730,638	16,294,868
Concession Fare Trips	3,675,165	4,116,154
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	365,478	362,072
Student Passenger Trips	1,328,836	1,664,418
Senior Passenger Trips	807,845	900,896

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	19,405,803	20,411,022
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$62,428,813	\$68,354,174
Fuel/Energy Exp. for Vehicles	\$12,595,864	\$13,691,288
Vehicle Maintenance Expenses	\$15,878,648	\$19,074,514
Plant Maintenance Expenses	\$4,404,773	\$4,497,534
General/Administration Expenses	\$6,273,709	\$6,606,156
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$101,581,807</b>	<b>\$112,223,666</b>
Debt Service Payment		
Total Operating Expenses	\$101,581,807	\$112,223,666

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$46,361,736	\$50,130,297
<b>TOTAL OPERATING REVENUES</b>	<b>\$47,317,463</b>	<b>\$51,278,059</b>
Total Revenues	\$47,317,463	\$51,278,059
<b>NET DIRECT OPERATING COST</b>	<b>\$54,264,344</b>	<b>\$60,945,607</b>
<b>NET OPERATING COST</b>	<b>\$54,264,344</b>	<b>\$60,945,607</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$8,144,208	\$8,710,472
Municipal Operating Contribution	\$46,120,136	\$52,235,135
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$19,848,997</b>	<b>\$41,108,615</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$19,848,997</b>	<b>\$41,108,615</b>
Federal Capital Contribution	\$1,209,318	\$17,211,579
Provincial Capital Contribution	\$13,963,862	\$2,335,536
Municipal Capital Contribution	\$4,675,817	\$21,561,500
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	46%
Municipal Operating Contribution / Capita	\$84.20	\$92.62
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.80	\$2.99

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.39	\$2.46
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.23	\$5.50
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$103.88	\$108.42
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	35.43	36.19
Reg. Serv. Pass. / Rev. Veh. Hr.	21.61	21.40

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.64	1.69
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.47	21.96
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	0.66
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### TOP WAGE RATES

Operators	\$31.21	\$31.83
Mechanics	\$37.16	\$37.90

## Brantford

Transit Contact: Mike Bradley  
Director of Fleet & Transit Services

Statistical Contact: Elisabeth van der Made  
Manager of Transit  
Phone: 519-752-4444 x4504 Fax: 519-754-0724  
Email: EvanderMade@brantford.ca

### SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Brantford	▪ Ridership (revenue passengers):	1,603,305
▪ Municipal Population:	97,499	▪ Total Operating Revenues:	\$3,100,086
▪ Service Area Population:	97,499	▪ Total Direct Operating Expenses:	\$9,155,256
▪ Service Area Size:	75.1 square kilometres	▪ Active Vehicles:	30
▪ Service provided by:	Municipal Department	- Standard Buses	30
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 0100	Friday 0600 - 0100	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 0100	Saturday 0600 - 0100	▪ Number of Fixed Routes:	15
Wednesday 0600 - 0100	Sunday 0830 - 1830	▪ Number of Accessible Routes:	15
Thursday 0600 - 0100	Holidays 0830 - 1830	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	43	12	- Diesel: 1,063,015 litres
Other Transportation Operations	7		- Biodiesel B5:
Vehicle Mechanics	7		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	4	3	- Biodiesel - Other:
Plant and Other Maintenance	5		- Natural Gas:
General and Administration	1		- Electricity:
TOTAL EMPLOYEES	67	15	- Other:
▪ Union Affiliations:	ATU 685 (Operators)		
	ATU 685 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,871,620 100.00%	76,149 100.00%	1,706,699 100.00%	22.41
<b>TOTAL</b>	<b>1,871,620</b>	<b>76,149</b>	<b>1,706,699</b>	<b>22.41</b>

## Brantford

### FARE STRUCTURE

Effective Date: 01/04/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$3.00	\$2.30	\$70.00		
Children	\$1.75	\$1.65			4 & Under - Free
Students	\$3.00	\$2.30	\$53.00		
Seniors	\$3.00	\$2.30	\$53.00		
Other: Blind w. CNIB	\$1.75		\$37.00		\$37/3-Month Pass

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	30		6.1		26	21	Internal Combustion
Commuter Rail							- Diesel 30
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>30</b>	<b>0</b>			<b>26</b>	<b>21</b>	<b>TOTAL 30</b>
Total Low-Floor Bus (30'-60')	30		Average Bus Age (years)		6.1		

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	1,731,532	1,706,699
Total Vehicle Kilometres	1,731,532	1,706,699
Revenue Vehicle Hours	76,149	76,149
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	76,149	76,149
Operators Paid Hours	108,018	108,160
Vehicle Mechanics Paid Hours	14,560	14,560
Total Employee Paid Hours	161,097	161,665

### PASSENGER DATA

Adult Passenger Trips	1,066,268	1,107,420
Concession Fare Trips	505,544	495,885
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	8,188	6,393
Student Passenger Trips	280,065	299,496
Senior Passenger Trips	72,667	63,083

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	1,571,812	1,603,305
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$4,681,957	\$4,722,526
Fuel/Energy Exp. for Vehicles	\$1,129,447	\$1,156,354
Vehicle Maintenance Expenses	\$1,479,220	\$1,625,548
Plant Maintenance Expenses	\$1,446,917	\$1,561,517
General/Administration Expenses	\$94,560	\$89,311
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$8,832,101</b>	<b>\$9,155,256</b>
Debt Service Payment		
Total Operating Expenses	\$8,832,101	\$9,155,256

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$2,916,822	\$3,083,014
<b>TOTAL OPERATING REVENUES</b>	<b>\$3,080,067</b>	<b>\$3,100,086</b>
Total Revenues	\$3,177,650	\$3,197,650
<b>NET DIRECT OPERATING COST</b>	<b>\$5,752,034</b>	<b>\$6,055,170</b>
<b>NET OPERATING COST</b>	<b>\$5,654,451</b>	<b>\$5,957,606</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$1,054,696	\$1,103,097
Municipal Operating Contribution	\$4,599,755	\$4,854,509
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$286,688</b>	<b>\$1,271,067</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$286,688</b>	<b>\$1,271,067</b>
Federal Capital Contribution	\$9,496	\$1,119,784
Provincial Capital Contribution	\$39,793	\$9,545
Municipal Capital Contribution	\$237,399	\$141,738
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	35%	34%
Municipal Operating Contribution / Capita	\$48.63	\$49.79
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.66	\$3.78

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.86	\$1.92
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.62	\$5.71
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$115.98	\$120.23
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	16.62	16.44
Reg. Serv. Pass. / Rev. Veh. Hr.	20.64	21.05

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.81	0.78
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.74	22.41
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.70
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### TOP WAGE RATES

Operators	\$24.47	\$25.33
Mechanics	\$28.81	\$30.48

# Brockville

Transit Contact: Paul McMunn C.E.T.  
Supervisor of Transportation Services

Statistical Contact: Paul McMunn C.E.T.  
Supervisor of Transportation Services  
Phone: 613-342-8772 x8225 Fax: 613-345-5035  
Email: pmcmunn@brockville.com

## SYSTEM HIGHLIGHTS:

▪ System established:	01/05/1982	▪ Adult Cash Fare:	\$2.25
▪ Serves:	City of Brockville	▪ Ridership (revenue passengers):	110,466
▪ Municipal Population:	21,870	▪ Total Operating Revenues:	\$211,817
▪ Service Area Population:	21,870	▪ Total Direct Operating Expenses:	\$706,150
▪ Service Area Size:	20.3 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department	- Small Community Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0645 - 1815	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0645 - 1818		
Wednesday	0645 - 1815	▪ Number of Fixed Routes:	3
Thursday	0645 - 1815	▪ Number of Accessible Routes:	3
Friday	0645 - 1815	▪ Energy Consumption:	
Saturday	0845 - 1815	- Diesel:	
Sunday	N/A	- Biodiesel B5:	
Holidays	N/A	- Biodiesel B20:	
▪ Employees Statistics:		- Biodiesel - Other:	
Operators	Full-time 6 Part-time 8	- Natural Gas:	
Other Transportation Operations		- Electricity:	
Vehicle Mechanics		- Gasoline (in litres)	82,657
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES	Full-time 6 Part-time 16		
▪ Union Affiliations:	CUPE 115 (Operators)		
	CUPE 115 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	134,566 100.00%	10,841 100.00%	212,944 100.00%	19.64
<b>TOTAL</b>	<b>134,566</b>	<b>10,841</b>	<b>212,944</b>	<b>19.64</b>



## Brockville

### FARE STRUCTURE

Effective Date: 01/04/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
				40 Ride Pass	
Adults	\$2.25	\$1.80	\$64.00	\$64.00	
Children	\$2.25	\$1.80	\$64.00	\$64.00	5 and under - 2 free per adult
Students	\$2.25	\$1.80	\$64.00	\$64.00	
Seniors	\$2.25	\$1.80	\$64.00	\$64.00	
Other: Support Person					Free

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		3.0		3	3	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 4
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>4</b>	<b>0</b>			<b>3</b>	<b>3</b>	<b>TOTAL</b> 4
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		3.0		

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		199,140	212,944	<b>FINANCIAL</b>			
Total Vehicle Kilometres		199,705	214,684	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		32%	30%
Revenue Vehicle Hours		10,496	10,841	Municipal Operating Contribution / Capita		\$10.92	\$14.40
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$4.07	\$4.47
Total Vehicle Hours		10,816	11,225	<b>AVERAGE FARE</b>			
Operators Paid Hours		16,678	12,013	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.81	\$1.85
Vehicle Mechanics Paid Hours		357	483	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		19,197	14,787	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.99	\$6.39
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$56.88	\$62.91
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		4.70	5.05
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		9.79	10.19
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.48	0.50
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>102,764</b>	<b>110,466</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		18.97	19.64
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.63	0.90
Transportation Operations Expenses		\$372,247	\$441,006	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$84,636	\$88,701	Operators		\$25.95	\$26.34
Vehicle Maintenance Expenses		\$60,745	\$74,105	Mechanics		\$29.67	\$30.12
Plant Maintenance Expenses		\$65,373	\$62,477				
General/Administration Expenses		\$32,258	\$39,861				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$615,259</b>	<b>\$706,150</b>				
Debt Service Payment							
Total Operating Expenses		\$615,259	\$706,150				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$186,024</b>	<b>\$203,828</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$197,206</b>	<b>\$211,817</b>				
Total Revenues		\$197,206	\$211,817				
<b>NET DIRECT OPERATING COST</b>		<b>\$418,053</b>	<b>\$494,334</b>				
<b>NET OPERATING COST</b>		<b>\$418,053</b>	<b>\$494,334</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$179,340	\$179,340				
Municipal Operating Contribution		\$238,713	\$314,994				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$83,103</b>					
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$83,103</b>					
Federal Capital Contribution		\$83,103					
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

# Burlington

Transit Contact: Mike Spicer  
Director of Transit

Statistical Contact: Charlene Sharpe  
Supervisor, Transit Business Services  
Phone: 905-335-7869 x7526 Fax: 905-335-7878  
Email: charlene.sharpe@burlington.ca

## SYSTEM HIGHLIGHTS:

- System established: 09/05/1975
- Serves: Burlington

- Municipal Population: 187,497
- Service Area Population: 180,000
- Service Area Size: 98.0 square kilometres
- Service provided by: Municipal Department

### ▪ Hours of Service:

Monday	0500 - 0100	Friday	0500 - 0100
Tuesday	0500 - 0100	Saturday	0700 - 0100
Wednesday	0500 - 0100	Sunday	0700 - 2100
Thursday	0500 - 0100	Holidays	0700 - 1900

### ▪ Employees Statistics:

	Full-time	Part-time
Operators	76	29
Other Transportation Operations	6	
Vehicle Mechanics	7	
Other Vehicle Maintenance and Servicing	7	
Plant and Other Maintenance	1	
General and Administration	12	3
<b>TOTAL EMPLOYEES</b>	<b>109</b>	<b>32</b>

- Union Affiliations: CUPE 2723 (Operators)  
CUPE 2723 (Mechanics)

- Adult Cash Fare: \$3.25
- Ridership (revenue passengers): 2,064,311
- Total Operating Revenues: \$5,285,349
- Total Direct Operating Expenses: \$14,384,124
- Active Vehicles: 54
  - Small Community Buses 3
  - Standard Buses 51
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 24
- Number of Accessible Routes: 24

### ▪ Energy Consumption:

- Diesel: 2,093,054 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

## Modal Statistics

	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,303,829 100.00%	157,885 100.00%	3,690,857 100.00%	23.38
<b>TOTAL</b>	<b>3,303,829</b>	<b>157,885</b>	<b>3,690,857</b>	<b>23.38</b>

## Burlington

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other PRESTO	Criteria
01/05/2013					
Adults	\$3.25	\$2.70	\$95.00	\$2.70	
Children	\$1.90	\$1.55		\$1.55	6-12 years
Students	\$3.25	\$1.85	\$69.00	\$1.85	13-19 years; must be in secondary school
Seniors	\$3.25	\$1.85	\$58.50	\$1.85	65+ years
Other: GO passenger	\$0.70			\$0.70	GO Co-fare

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	54		6.0		43	22	Internal Combustion - Diesel 54 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>54</b>	<b>0</b>			<b>43</b>	<b>22</b>	
Total Low-Floor Bus (30'-60')	54		Average Bus Age (years)		6.0		<b>TOTAL 54</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	3,405,905	3,690,857
Total Vehicle Kilometres	3,581,393	4,067,021
Revenue Vehicle Hours	152,647	157,885
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	159,765	163,936
Operators Paid Hours	192,966	205,580
Vehicle Mechanics Paid Hours	13,640	14,920
Total Employee Paid Hours	251,294	267,294

### PASSENGER DATA

Adult Passenger Trips	1,533,946	1,518,840
Concession Fare Trips	678,868	545,471
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	40,409	26,547
Student Passenger Trips	420,729	315,481
Senior Passenger Trips	169,615	165,685

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	2,212,814	2,064,311
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$7,448,985	\$7,878,353
Fuel/Energy Exp. for Vehicles	\$2,197,605	\$2,345,572
Vehicle Maintenance Expenses	\$2,166,039	\$2,271,312
Plant Maintenance Expenses	\$366,507	\$454,960
General/Administration Expenses	\$1,434,776	\$1,433,928
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$13,613,912</b>	<b>\$14,384,124</b>
Debt Service Payment	\$14,289	
Total Operating Expenses	\$13,633,975	\$14,388,480

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$5,076,725	\$4,937,650
<b>TOTAL OPERATING REVENUES</b>	<b>\$5,460,372</b>	<b>\$5,285,349</b>
Total Revenues	\$5,463,353	\$5,294,446
<b>NET DIRECT OPERATING COST</b>	<b>\$8,153,540</b>	<b>\$9,098,775</b>
<b>NET OPERATING COST</b>	<b>\$8,170,622</b>	<b>\$9,094,034</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$789,430	\$843,364
Municipal Operating Contribution	\$7,381,192	\$8,250,670
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,083,848</b>	<b>\$1,331,940</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,083,848</b>	<b>\$1,331,940</b>
Federal Capital Contribution	\$404,045	\$821,056
Provincial Capital Contribution	\$478,060	\$414,122
Municipal Capital Contribution		
Other Capital Contributions	\$201,743	\$96,762

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	37%
Municipal Operating Contribution / Capita	\$42.72	\$45.84
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.68	\$4.41

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.29	\$2.39
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.15	\$6.97
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$85.21	\$87.74
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	12.81	11.47
Reg. Serv. Pass. / Rev. Veh. Hr.	14.50	13.07

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.88	0.88
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.31	23.38
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.79	0.77
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### TOP WAGE RATES

Operators	\$25.29	\$25.29
Mechanics	\$31.41	\$31.41

# Chatham

Transit Contact: Jan Metcalfe  
Engineering Technologist

Statistical Contact: Jan Metcalfe  
Engineering Technologist  
Phone: 519-306-1998 Fax: 519-436-2340  
Email: janm@chatham-kent.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1946	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Community of Chatham	▪ Ridership (revenue passengers):	313,761
▪ Municipal Population:	105,000	▪ Total Operating Revenues:	\$467,250
▪ Service Area Population:	45,000	▪ Total Direct Operating Expenses:	\$1,653,159
▪ Service Area Size:	44.2 square kilometres	▪ Active Vehicles:	6
▪ Service provided by:	Municipal Department, under contract with Intouch Connection	- Small Community Buses	6
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0615 - 1915	Friday	0615 - 1915
Tuesday	0615 - 1915	Saturday	0615 - 1915
Wednesday	0615 - 1915	Sunday	N/A
Thursday	0615 - 1915	Holidays	N/A
▪ Employees Statistics:		▪ Number of Fixed Routes:	8
Operators	Full-time	Part-time	
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)	▪ Number of Accessible Routes:	8
	Union Information N/A (Mechanics)	▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	416,850 100.00%	15,756 100.00%	0 0.00%	
<b>TOTAL</b>	<b>416,850</b>	<b>15,756</b>	<b>0</b>	<b>0.00</b>

## REMARKS:

Electronic fareboxes and counters will be implemented in all buses in January/February of 2015.

# Chatham

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other passes	Criteria
01/01/2006					
Adults	\$2.00	\$1.59			
Children	\$1.00	\$0.75			under 4 years old
Students	\$1.75	\$1.23			5 - 18 years old
Seniors	\$1.75	\$1.23		\$75/annual	65 years and older
Other: semester pass				\$120/semester	FT college student

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	6				4	4	Internal Combustion - Diesel - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>6</b>	<b>0</b>			<b>4</b>	<b>4</b>	
Total Low-Floor Bus (30'-60')	6		Average Bus Age (years)		0.0		<b>TOTAL</b>
							<b>6</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres				<b>FINANCIAL</b>			
Total Vehicle Kilometres				Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		30%	28%
Revenue Vehicle Hours		15,808	15,756	Municipal Operating Contribution / Capita		\$13.18	\$13.57
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$4.14	\$3.78
Total Vehicle Hours		15,808	15,756	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.73	\$1.44
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.91	\$5.27
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		140,917	148,986	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$96.85	\$104.92
Concession Fare Trips		118,269	164,775	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		5.76	6.97
Child Passenger Trips		6,858	8,845	Reg. Serv. Pass. / Rev. Veh. Hr.		16.40	19.91
Student Passenger Trips		79,768	105,496	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		9,818	29,985	Rev. Veh. Hrs. / Capita		0.35	0.35
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>259,186</b>	<b>313,761</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.			
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$1,391,529	\$1,553,622	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$58,185		Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses		\$52,719	\$72,826				
General/Administration Expenses		\$28,650	\$26,711				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$1,531,083</b>	<b>\$1,653,159</b>				
Debt Service Payment							
Total Operating Expenses		\$1,531,083	\$1,653,159				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$448,939</b>	<b>\$452,539</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$458,419</b>	<b>\$467,250</b>				
Total Revenues		\$458,419	\$467,250				
<b>NET DIRECT OPERATING COST</b>		<b>\$1,072,664</b>	<b>\$1,185,909</b>				
<b>NET OPERATING COST</b>		<b>\$1,072,664</b>	<b>\$1,185,909</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$479,756	\$575,451				
Municipal Operating Contribution		\$592,908	\$610,457				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## Clarence-Rockland

Transit Contact: Thérèse Lefaiivre  
Director, Community Services

Statistical Contact: Thérèse Lefaiivre  
Director, Community Services  
Phone: 613-446-6022 x2226 Fax: 613-446-1497  
Email: tlefaivre@clarence-rockland.com

### SYSTEM HIGHLIGHTS:

▪ System established:				▪ Adult Cash Fare:			
▪ Serves:		City of Clarence-Rockland		▪ Ridership (revenue passengers):		237,744	
▪ Municipal Population:		22,770		▪ Total Operating Revenues:		\$1,312,610	
▪ Service Area Population:		22,770		▪ Total Direct Operating Expenses:		\$2,226,924	
▪ Service Area Size:		298.0 square kilometres		▪ Active Vehicles:		13	
▪ Service provided by:		Municipal Department, under contract with Leduc Bus Lines		- Small Community Buses		4	
				- Standard Buses		9	
▪ Hours of Service:				▪ Percentage of accessible bus fleet: 23.08%			
Monday		0530 - 1905		Friday		0530 - 1905	
Tuesday		0530 - 1905		Saturday		N/A	
Wednesday		0530 - 1905		Sunday		N/A	
Thursday		0530 - 1905		Holidays		N/A	
▪ Employees Statistics:		Full-time		Part-time			
Operators							
Other Transportation Operations							
Vehicle Mechanics							
Other Vehicle Maintenance and Servicing							
Plant and Other Maintenance							
General and Administration							
TOTAL EMPLOYEES							
▪ Union Affiliations:		non-union (Operators)					
		non-union (Mechanics)					
▪ Number of Fixed Routes:						2	
▪ Number of Accessible Routes:						1	
▪ Energy Consumption:							

## Clarence-Rockland

### FARE STRUCTURE

Effective Date: 01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$12.50			
Children		\$12.50			
Students		\$12.50			
Seniors		\$12.50			

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3	10	7.7	9.2	11	11	<b>Internal Combustion</b>
Commuter Rail							- Diesel 13
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>10</b>			<b>11</b>	<b>11</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		8.8		- Fuel Cell
							<b>TOTAL 13</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		358,930	343,750	<b>FINANCIAL</b>			
Total Vehicle Kilometres		717,860	687,500	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		60%	59%
Revenue Vehicle Hours		8,691	8,646	Municipal Operating Contribution / Capita		\$27.64	\$33.02
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$5.07	\$3.85
Total Vehicle Hours		17,426	13,359	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$7.66	\$5.47
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$12.77	\$9.37
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$130.99	\$166.70
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		7.60	10.44
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		20.57	27.50
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.37	0.38
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>178,792</b>	<b>237,744</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		9,833,560	14,859,000	Rev. Veh. Kms. / Rev. Veh. Hr.		41.30	39.76
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$2,168,791	\$2,098,173	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses		\$11,049	\$11,625				
General/Administration Expenses		\$102,738	\$117,126				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$2,282,578</b>	<b>\$2,226,924</b>				
Debt Service Payment							
Total Operating Expenses		\$2,282,578	\$2,226,924				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$1,369,103</b>	<b>\$1,299,442</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$1,375,503</b>	<b>\$1,312,610</b>				
Total Revenues		\$1,375,503	\$1,312,610				
<b>NET DIRECT OPERATING COST</b>		<b>\$907,075</b>	<b>\$914,314</b>				
<b>NET OPERATING COST</b>		<b>\$907,075</b>	<b>\$914,314</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$239,570	\$117,552				
Municipal Operating Contribution		\$650,674	\$751,945				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## Cobourg

Transit Contact: Barry Thrasher  
Deputy Director of Public Works

Statistical Contact: Renee Champagne  
Administrative Assistant  
Phone: 905-372-4555 Fax: 905-372-1533  
Email: rchampagne@cobourg.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1976	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Cobourg	▪ Ridership (revenue passengers):	109,244
▪ Municipal Population:	18,519	▪ Total Operating Revenues:	\$121,792
▪ Service Area Population:	10,741	▪ Total Direct Operating Expenses:	\$587,749
▪ Service Area Size:	13.0 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with Century Transportation	- Small Community Buses	1
		- Standard Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0615 - 1945	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0615 - 1945		
Wednesday	0615 - 1945	▪ Number of Fixed Routes:	2
Thursday	0615 - 1945	▪ Number of Accessible Routes:	2
		▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	110,880 litres
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	109,244 100.00%	8,694 100.00%	205,175 100.00%	23.60
<b>TOTAL</b>	<b>109,244</b>	<b>8,694</b>	<b>205,175</b>	<b>23.60</b>



# Cobourg

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
11/01/2011					
Adults	\$2.00	\$1.60	\$60.00		
Children	\$2.00	\$1.60	\$25.00		5 & Under Free
Students	\$2.00	\$1.60	\$50.00		14-19 with valid student ID
Seniors	\$2.00	\$1.60	\$30.00		60 and over
Other: Student	\$2.00	\$1.60	\$15.00		After 2:30 pm & Weekends

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		9.8		2	2	<b>Internal Combustion</b>
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>2</b>	<b>2</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		9.8		<b>5</b>

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	225,481	205,175
Total Vehicle Kilometres	225,481	205,175
Revenue Vehicle Hours	8,840	8,694
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	8,840	8,694

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

## REGULAR SERVICE PASSENGER TRIPS

	2013	2014
Regular Service Passenger-Kms	721,560	764,708
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$566,446	\$566,715
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		
Plant Maintenance Expenses	\$13,966	\$17,616
General/Administration Expenses	\$4,083	\$3,417
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$584,495</b>	<b>\$587,749</b>
Debt Service Payment		
Total Operating Expenses	\$691,305	\$674,559

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$117,995</b>	<b>\$118,392</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$121,395</b>	<b>\$121,792</b>
Total Revenues	\$121,395	\$121,792
<b>NET DIRECT OPERATING COST</b>	<b>\$463,100</b>	<b>\$465,957</b>
<b>NET OPERATING COST</b>	<b>\$569,910</b>	<b>\$552,767</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$186,051	\$187,000
Municipal Operating Contribution	\$383,859	\$365,767
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$8,497</b>	<b>\$11,751</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$8,497</b>	<b>\$11,751</b>
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution	\$8,497	\$11,751
Other Capital Contributions		

## PERFORMANCE INDICATORS

	2013	2014
<b>FINANCIAL</b>		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	21%	21%
Municipal Operating Contribution / Capita	\$35.74	\$34.05
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.49	\$4.27

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.14	\$1.08
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.67	\$5.38
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$68.38	\$67.60
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	9.60	10.17
Reg. Serv. Pass. / Rev. Veh. Hr.	11.66	12.57

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.82	0.81
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	25.51	23.60
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators

Mechanics

# Collingwood

Transit Contact: Brian Macdonald  
Director, Public Works and Engineering

Statistical Contact: Kris Wiszniak  
Engineering Technician  
Phone: 705-445-1292 Fax: 705-445-1286  
Email: kwiszniak@collingwood.ca

## SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Collingwood, Town of Wasaga Beach, Town of The Blue Mountains	▪ Ridership (revenue passengers):	220,755
▪ Municipal Population:	43,231	▪ Total Operating Revenues:	\$218,458
▪ Service Area Population:	19,000	▪ Total Direct Operating Expenses:	\$809,796
▪ Service Area Size:	27.1 square kilometres	▪ Active Vehicles:	6
▪ Service provided by:	Municipal Department, under contract with Sinton Landmark	- Standard Buses	6
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0630 - 2100	Friday 0630 - 2100	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0630 - 2100	Saturday 0700 - 1800		
Wednesday 0630 - 2100	Sunday 0900 - 1700	▪ Number of Fixed Routes:	5
Thursday 0630 - 2100	Holidays N/A	▪ Number of Accessible Routes:	5
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators		- Diesel:	198,447 litres
Other Transportation Operations		- Biodiesel B5:	
Vehicle Mechanics		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration		- Electricity:	
TOTAL EMPLOYEES		- Other:	
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	220,755 100.00%	11,625 100.00%	265,924 100.00%	22.88
<b>TOTAL</b>	<b>220,755</b>	<b>11,625</b>	<b>265,924</b>	<b>22.88</b>

## REMARKS:

\* The Town of Collingwood in partnership with the Town of Wasaga Beach and The Blue Mountains has been providing an inter-municipal cross boundary service among these three municipalities. Since the Town of Collingwood has been handling the administration of this joint service, it reports the operating and financial data of this service on its Fact Book pages. Two new buses were purchased in 2012 to increase its bus fleet to five full size buses. A new bus was purchased in 2013 for the Collingwood-Wasaga Beach Link.

# Collingwood

## FARE STRUCTURE

Effective Date:	05/05/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00		\$40.00		
Children						under 5 years free
Students		\$1.50		\$30.00		
Seniors		\$1.50		\$30.00		

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	6		4.3		5	3	Internal Combustion
Commuter Rail							- Diesel 6
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
TOTAL ACTIVE VEHICLES	6	0			5	3	- Battery
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		4.3		- Fuel Cell
							TOTAL 6

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	417,261	265,924
Total Vehicle Kilometres	417,261	490,485
Revenue Vehicle Hours	18,053	11,625
Auxiliary Revenue Vehicle Hours		7,399
Total Vehicle Hours	18,527	19,740

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

## REGULAR SERVICE PASSENGER TRIPS

198,448 220,755

Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

## OPERATING EXPENSES

Transportation Operations Expenses	\$768,039	\$561,443
Fuel/Energy Exp. for Vehicles	\$169,051	\$162,260
Vehicle Maintenance Expenses	\$15,497	\$48,470
Plant Maintenance Expenses	\$38,398	\$37,020
General/Administration Expenses	\$1,460	\$603
TOTAL DIRECT OPERATING EXPENSES	\$992,445	\$809,796
Debt Service Payment		
Total Operating Expenses	\$992,445	\$1,189,177

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$213,246	\$218,458
TOTAL OPERATING REVENUES	\$213,246	\$218,458
Total Revenues	\$396,272	\$379,649
NET DIRECT OPERATING COST	\$779,199	\$591,338
NET OPERATING COST	\$596,173	\$809,528

Federal Operating Contribution		
Provincial Operating Contribution	\$203,375	\$281,515
Municipal Operating Contribution	\$392,797	\$394,106
Other Operating Contributions		\$133,907
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

TOTAL CAPITAL EXPENDITURES	\$115,824	\$58,357
Total Capital Disposals		
TOTAL CAPITAL FUNDING	\$115,825	\$58,357
Federal Capital Contribution	\$33,111	
Provincial Capital Contribution		
Municipal Capital Contribution	\$82,714	
Other Capital Contributions		\$58,357

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	21%	27%
Municipal Operating Contribution / Capita	\$20.67	\$20.74
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.93	\$2.68

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.07	\$0.99
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.00	\$3.67
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$53.57	\$60.24
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	10.44	11.62
Reg. Serv. Pass. / Rev. Veh. Hr.	10.99	18.99

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.95	0.61
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.11	22.88
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators

Mechanics

## Cornwall

Transit Contact: Len Tapp  
Division Manager

Statistical Contact: Len Tapp  
Division Manager  
Phone: 613-930-2787 x2252 Fax: 613-932-9906  
Email: ltapp@cornwall.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	11/11/1974	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of Cornwall	▪ Ridership (revenue passengers):	793,422
▪ Municipal Population:	46,340	▪ Total Operating Revenues:	\$1,206,276
▪ Service Area Population:	46,340	▪ Total Direct Operating Expenses:	\$3,960,925
▪ Service Area Size:	61.5 square kilometres	▪ Active Vehicles:	16
▪ Service provided by:	Municipal Department	- Standard Buses	16
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	93.75%
Monday 0600 - 2345	Friday 0600 - 2345	▪ Percentage of accessible transit fleet:	93.75%
Tuesday 0600 - 2345	Saturday 0630 - 2345	▪ Number of Fixed Routes:	9
Wednesday 0600 - 2345	Sunday N/A	▪ Number of Accessible Routes:	9
Thursday 0600 - 2345	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	
Operators	20	4	- Diesel: 403,938 litres
Other Transportation Operations	3		- Biodiesel B5:
Vehicle Mechanics	5		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	2		- Biodiesel - Other:
Plant and Other Maintenance	1		- Natural Gas:
General and Administration	2		- Electricity:
TOTAL EMPLOYEES	33	4	- Other:
▪ Union Affiliations:	ATU 946 (Operators)		
	CUPE 234 (Mechanics)		
	CUPE 3251 (Office & Clerical)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	880,698 100.00%	37,159 100.00%	773,162 100.00%	20.81
<b>TOTAL</b>	<b>880,698</b>	<b>37,159</b>	<b>773,162</b>	<b>20.81</b>

## Cornwall

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/03/2013					
Adults	\$2.75	\$2.20	\$62.00		18-64
Children	\$2.50	\$1.90			Grades 1 to 6
Students	\$2.75	\$2.00	\$52.00		Grades 7-12 & College
Seniors	\$2.75	\$2.00	\$40.00		65 + Over
Other: Community/Family Pass for \$6.75					2 Adults & 3 Children

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	15	1	11.4	29.0	11	9	<b>Internal Combustion</b>
Commuter Rail							- Diesel 16
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>15</b>	<b>1</b>			<b>11</b>	<b>9</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	13		Average Bus Age (years)		12.5		<b>16</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	791,959	773,162
Total Vehicle Kilometres	791,959	773,162
Revenue Vehicle Hours	37,159	37,159
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	37,159	37,159
Operators Paid Hours	45,760	48,880
Vehicle Mechanics Paid Hours	10,400	10,400
Total Employee Paid Hours	72,410	75,530

### PASSENGER DATA

Adult Passenger Trips	434,713	506,203
Concession Fare Trips	320,112	287,219
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	2,194	1,587
Student Passenger Trips	192,561	191,215
Senior Passenger Trips	125,357	94,417

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	4,528,950	4,760,532
Auxiliary Service Passenger Trips	4,533	7,062

### OPERATING EXPENSES

Transportation Operations Expenses	\$1,848,286	\$1,971,678
Fuel/Energy Exp. for Vehicles	\$427,035	\$459,519
Vehicle Maintenance Expenses	\$821,596	\$963,834
Plant Maintenance Expenses	\$292,771	\$295,500
General/Administration Expenses	\$284,519	\$270,394
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$3,674,207</b>	<b>\$3,960,925</b>
Debt Service Payment		
Total Operating Expenses	\$3,674,207	\$3,960,925

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,093,608</b>	<b>\$1,156,487</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,143,877</b>	<b>\$1,206,276</b>
Total Revenues	\$1,331,400	\$1,409,065
<b>NET DIRECT OPERATING COST</b>	<b>\$2,530,330</b>	<b>\$2,754,649</b>
<b>NET OPERATING COST</b>	<b>\$2,342,807</b>	<b>\$2,551,860</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$210,216	\$216,600
Municipal Operating Contribution	\$2,132,891	\$2,335,260
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$154,753</b>	<b>\$123,534</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$154,753</b>	<b>\$123,534</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$154,753	\$123,534
Municipal Capital Contribution		
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	30%
Municipal Operating Contribution / Capita	\$46.03	\$50.39
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.35	\$3.47
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.45	\$1.46
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.87	\$4.99
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$98.88	\$106.59
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	16.29	17.12
Reg. Serv. Pass. / Rev. Veh. Hr.	20.31	21.35
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	0.80	0.80
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.31	20.81
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	0.76
<b>TOP WAGE RATES</b>		
Operators	\$22.13	\$22.60
Mechanics	\$24.12	\$25.09

## Deseronto

Transit Contact: Susan Stolarchuk  
Administrator

Statistical Contact: Susan Stolarchuk  
Administrator

Phone: 613-396-4008 Fax: 613-396-3141

Email: sstolarchuk@deseronto.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/08/2007
- Serves: Town of Deseronto, Greater Napanee, Tyendinaga Township
- Municipal Population: 21,485
- Service Area Population: 13,974
- Service Area Size: 463.8 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	0445 - 2300	Friday	0445 - 2300
Tuesday	0445 - 2300	Saturday	0445 - 2300
Wednesday	0445 - 2300	Sunday	0445 - 2300
Thursday	0445 - 2300	Holidays	N/A
- Employees Statistics:
 

	Full-time	Part-time
Operators		5
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	1
<b>TOTAL EMPLOYEES</b>	<b>1</b>	<b>6</b>
- Union Affiliations:
 

Non-Union	(Operators)
Non-Union	(Mechanics)
- Disruption during 2013:
 

snowstorm
Start Date: 08/02/2013
End Date: 08/02/2013
Duration: 1 days
- Adult Cash Fare: \$10.00
- Ridership (revenue passengers): 13,449
- Total Operating Revenues: \$106,817
- Total Direct Operating Expenses: \$296,668
- Active Vehicles: 4
  - Small Community Buses 4
  - Standard Buses
- Percentage of accessible bus fleet: 50.00%
- Percentage of accessible transit fleet: 50.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes: 2
- Energy Consumption:
 

- Diesel:	7,209 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
Gasoline (in litres)	33,896

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	13,699 100.00%	4,622 100.00%	261,183 100.00%	56.51
<b>TOTAL</b>	<b>13,699</b>	<b>4,622</b>	<b>261,183</b>	<b>56.51</b>

### REMARKS:

\* Deseronto Transit provides regional transit service linking Napanee, Belleville, Picton, Tyendinaga Territory, and Deseronto. Deseronto's primary objective is to enhance the quality of life for all individuals by providing affordable transportation to reduce the barriers to employment, providing access to supports and services and the basic needs of life for all individuals. \* Fare (Napanee to Picton/Belleville - Adult: Cash \$12, Book of Tickets \$92.25, Monthly Pass \$205; Child: Cash \$4; Student/Senior Cash \$9.50; Deseronto/Napanee - Adult: Cash \$6.50, Book of Tickets \$49, Monthly Pass \$118; Child: Cash \$3.25; Student/Senior Cash \$5.50).

## Deseronto

### FARE STRUCTURE

Effective Date: 01/04/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$10.00	\$7.00	\$180.00		Over 18
Children	\$4.00				6 - 11; under 5 - free
Students	\$6.50				12 - 18 years
Seniors	\$6.50				65 years and over

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2	2	4.0	5.0	2	2	Internal Combustion
Commuter Rail							- Diesel 1
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 3
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>2</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		4.5		- Fuel Cell
							<b>TOTAL 4</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	270,172	261,183
Total Vehicle Kilometres	284,534	281,339
Revenue Vehicle Hours	5,636	4,622
Auxiliary Revenue Vehicle Hours	96	109
Total Vehicle Hours	5,993	5,301
Operators Paid Hours	7,893	5,752
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	7,893	8,416

### PASSENGER DATA

Adult Passenger Trips	13,323	11,925
Concession Fare Trips	1,965	1,524
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	730	319
<i>Student Passenger Trips</i>	282	381
<i>Senior Passenger Trips</i>	953	824

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	428,064	346,850
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$114,258	\$128,955
Fuel/Energy Exp. for Vehicles	\$49,588	\$45,844
Vehicle Maintenance Expenses	\$21,935	\$37,965
Plant Maintenance Expenses		
General/Administration Expenses	\$67,282	\$83,904
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$253,063</b>	<b>\$296,668</b>
Debt Service Payment		
Total Operating Expenses	\$253,063	\$296,668

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$109,074</b>	<b>\$100,092</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$114,865</b>	<b>\$106,817</b>
Total Revenues	\$114,865	\$106,817
<b>NET DIRECT OPERATING COST</b>	<b>\$138,198</b>	<b>\$189,851</b>
<b>NET OPERATING COST</b>	<b>\$138,198</b>	<b>\$189,851</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$58,198	\$93,351
Municipal Operating Contribution	\$60,000	\$61,500
Other Operating Contributions	\$20,000	\$35,000
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$36,036</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$36,036</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$36,036
Municipal Capital Contribution	
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	45%	36%
Municipal Operating Contribution / Capita	\$4.29	\$4.40
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$9.04	\$14.12

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$7.13	\$7.44
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$16.55	\$22.06
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$42.23	\$55.96
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	1.09	0.96
Reg. Serv. Pass. / Rev. Veh. Hr.	2.71	2.91

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.40	0.33
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	47.94	56.51
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.73	0.82
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### TOP WAGE RATES

Operators	\$14.66	\$15.25
Mechanics		

## Durham Region

Transit Contact: Vincent Patterson  
General Manager

Statistical Contact: Deanna Wilson  
Corporate Services Coordinator  
Phone: 905-668-7711 x3701 Fax: 905-666-6193  
Email: deanna.wilson@durham.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2006	▪ Adult Cash Fare:	\$3.25
▪ Serves:	Durham Region	▪ Ridership (revenue passengers):	10,791,405
▪ Municipal Population:	656,055	▪ Total Operating Revenues:	\$23,535,559
▪ Service Area Population:	550,401	▪ Total Direct Operating Expenses:	\$66,884,593
▪ Service Area Size:	405.9 square kilometres	▪ Active Vehicles:	195
▪ Service provided by:	Transit Commission, as well as under contract with Coach Canada	- Standard Buses	195
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 0100	Friday 0600 - 0100	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 0100	Saturday 0800 - 0100	▪ Number of Fixed Routes:	58
Wednesday 0600 - 0100	Sunday 0800 - 2300	▪ Number of Accessible Routes:	1
Thursday 0600 - 0100	Holidays 0800 - 2300	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	- Diesel: 7,106,272 litres
Operators	253	64	- Biodiesel B5:
Other Transportation Operations	23	1	- Biodiesel B20:
Vehicle Mechanics	31		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	36	15	- Natural Gas:
Plant and Other Maintenance	2		- Electricity:
General and Administration	28	7	- Other:
TOTAL EMPLOYEES	373	87	
▪ Union Affiliations:	Unifor 222 (Operators)		
	Unifor 222 (Mechanics)		
	Unifor 222 (Office, Maintenance & Service)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	12,577,521 100.00%	510,018 100.00%	12,362,589 100.00%	24.24
<b>TOTAL</b>	<b>12,577,521</b>	<b>510,018</b>	<b>12,362,589</b>	<b>24.24</b>



## Durham Region

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2014					
Adults	\$3.25	\$2.85	\$106.00		
Children	\$2.10	\$1.95	\$62.00		5 & over
Students	\$3.25	\$2.64	\$86.50		13-19 attending recognized educational institutes
Seniors	\$2.10	\$1.95	\$42.75		65 & over
Other: GO Rail Passengers	\$0.70		\$42.75		Co-Fare with Valid GO Fare

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	195		5.8		142		<b>Internal Combustion</b>
Commuter Rail							- Diesel 195
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>195</b>	<b>0</b>			<b>142</b>	<b>0</b>	<b>TOTAL 195</b>
Total Low-Floor Bus (30'-60')	194		Average Bus Age (years)		5.8		

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	11,894,998	12,362,589
Total Vehicle Kilometres	12,521,051	13,013,252
Revenue Vehicle Hours	498,193	510,018
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	524,414	545,719
Operators Paid Hours	764,992	803,395
Vehicle Mechanics Paid Hours	76,929	92,761
Total Employee Paid Hours	1,092,834	1,148,873

### PASSENGER DATA

Adult Passenger Trips	4,326,428	4,932,533
Concession Fare Trips	6,299,118	5,858,872
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	96,609	89,536
Student Passenger Trips	4,685,629	4,392,224
Senior Passenger Trips	412,141	430,453
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>10,625,546</b>	<b>10,791,405</b>

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$34,873,186	\$36,553,010
Fuel/Energy Exp. for Vehicles	\$7,477,401	\$8,081,004
Vehicle Maintenance Expenses	\$10,305,891	\$10,877,095
Plant Maintenance Expenses	\$2,805,817	\$2,993,187
General/Administration Expenses	\$9,663,219	\$8,380,297
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$65,125,514</b>	<b>\$66,884,593</b>
Debt Service Payment	\$417,104	\$427,209
Total Operating Expenses	\$66,449,568	\$68,699,982

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$21,232,759</b>	<b>\$22,653,180</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$22,036,068</b>	<b>\$23,535,559</b>
Total Revenues	\$22,107,264	\$23,617,531
<b>NET DIRECT OPERATING COST</b>	<b>\$43,089,446</b>	<b>\$43,349,034</b>
<b>NET OPERATING COST</b>	<b>\$44,342,304</b>	<b>\$45,082,451</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$2,158,816	\$1,611,000
Municipal Operating Contribution	\$41,642,428	\$42,936,429
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution	\$541,060	\$535,023

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$22,298,603</b>	<b>\$11,576,373</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$22,298,603</b>	<b>\$11,576,373</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$18,749,767	\$9,092,143
Municipal Capital Contribution	\$3,548,836	\$2,466,491
Other Capital Contributions		\$17,740

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	35%
Municipal Operating Contribution / Capita	\$76.28	\$78.01
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.06	\$4.02

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.00	\$2.10
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.13	\$6.20
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$124.19	\$122.56
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	19.46	19.61
Reg. Serv. Pass. / Rev. Veh. Hr.	21.33	21.16

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.91	0.93
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.88	24.24
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.63
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### TOP WAGE RATES

Operators	\$29.41	\$29.92
Mechanics	\$35.98	\$36.61

## Elliot Lake

Transit Contact: Sean McGhee  
Director of Operations

Statistical Contact: Sean McGhee  
Director of Operations

Phone: 705-848-2287 x2601 Fax: 705-461-7309

Email: smcghee@city.elliottlake.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1984	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Elliot Lake	▪ Ridership (revenue passengers):	115,430
▪ Municipal Population:	10,226	▪ Total Operating Revenues:	\$156,507
▪ Service Area Population:	10,226	▪ Total Direct Operating Expenses:	\$472,935
▪ Service Area Size:	16.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with AJ Bus Lines	- Standard Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 1830	Friday	0700 - 2130
Tuesday	0700 - 1830	Saturday	0700 - 1830
Wednesday	0700 - 1830	Sunday	N/A
Thursday	0700 - 2130	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators	4	3	
Other Transportation Operations	1		
Vehicle Mechanics	1		
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES	6	3	
▪ Union Affiliations:	Non-union (Operators)		
	Non-union (Mechanics)		
Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms
Bus	115,430 100.00%	7,602 100.00%	171,812 100.00%
TOTAL	115,430	7,602	171,812
			Avg. Speed (km/h)
			22.60
			22.60

## Elliot Lake

### FARE STRUCTURE

Effective Date: 01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.00	\$62.00		
Children					
Students	\$2.25	\$2.00	\$52.00		
Seniors	\$2.25	\$2.00	\$52.00		

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		8.3		2	2	<b>Internal Combustion</b> - Diesel 3 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		8.3		<b>TOTAL</b> 3

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		173,093	171,812	<b>FINANCIAL</b>			
Total Vehicle Kilometres		176,478	175,322	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		36%	33%
Revenue Vehicle Hours		7,659	7,602	Municipal Operating Contribution / Capita		\$22.93	\$15.81
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.97	\$2.74
Total Vehicle Hours		7,779	7,722	<b>AVERAGE FARE</b>			
Operators Paid Hours			8,359	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.60	\$1.31
Vehicle Mechanics Paid Hours			1,550	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours			12,469	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.62	\$4.10
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		42,092	17,195	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$60.86	\$61.25
Concession Fare Trips		60,322	98,235	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		8.96	11.29
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		13.37	15.18
Student Passenger Trips		15,382	4,077	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		28,231	15,850	Rev. Veh. Hrs. / Capita		0.67	0.74
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>102,414</b>	<b>115,430</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		307,242	346,290	Rev. Veh. Kms. / Rev. Veh. Hr.		22.60	22.60
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			0.91
Transportation Operations Expenses		\$465,656	\$466,654	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators		\$16.30	\$16.90
Vehicle Maintenance Expenses				Mechanics		\$22.00	\$23.50
Plant Maintenance Expenses							
General/Administration Expenses		\$7,757	\$6,281				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$473,413</b>	<b>\$472,935</b>				
Debt Service Payment							
Total Operating Expenses		\$473,413	\$472,935				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$164,353</b>	<b>\$151,031</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$169,353</b>	<b>\$156,507</b>				
Total Revenues		\$169,353	\$156,507				
<b>NET DIRECT OPERATING COST</b>		<b>\$304,060</b>	<b>\$316,428</b>				
<b>NET OPERATING COST</b>		<b>\$304,060</b>	<b>\$316,428</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$41,805	\$154,755				
Municipal Operating Contribution		\$262,255	\$161,673				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## Fort Erie

Transit Contact: Carla Stout, DPA  
Transit Program Manager

Statistical Contact: Carla Stout, DPA  
Transit Program Manager  
Phone: 905-871-1600 x2401 Fax: 905-871-6411  
Email: cstout@forterie.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1979	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Town of Fort Erie	▪ Ridership (revenue passengers):	53,958
▪ Municipal Population:	29,960	▪ Total Operating Revenues:	\$27,013
▪ Service Area Population:	21,200	▪ Total Direct Operating Expenses:	\$629,964
▪ Service Area Size:	168.0 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with Tokmakjian Inc./ Niagara Transit	- Standard Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	75.00%
Monday 0630 - 1930	Friday 0630 - 1930	▪ Percentage of accessible transit fleet:	75.00%
Tuesday 0630 - 1930	Saturday 0630 - 1930	▪ Number of Fixed Routes:	2
Wednesday 0630 - 1930	Sunday N/A	▪ Number of Accessible Routes:	2
Thursday 0630 - 1930	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 66,641 litres
Operators	4		- Biodiesel B5:
Other Transportation Operations	1		- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	1		- Other:
TOTAL EMPLOYEES	6		
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	53,958 100.00%	7,394 100.00%	232,587 100.00%	31.46
<b>TOTAL</b>	<b>53,958</b>	<b>7,394</b>	<b>232,587</b>	<b>31.46</b>

## Fort Erie

### FARE STRUCTURE

Effective Date: 01/10/2012	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other ticket fares	Criteria
Adults	\$2.50	\$2.10	\$80.00	5 for \$11.25	
Children	\$2.50	\$2.10	\$80.00	5 for \$11.25	Under 5 - Free
Students	\$2.50	\$2.10	\$80.00	5 for \$11.25	
Seniors	\$2.50	\$2.10	\$80.00	5 for \$11.25	

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3	1	6.7	7.0	2	2	<b>Internal Combustion</b> - Diesel 4 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>1</b>			<b>2</b>	<b>2</b>	
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		6.8		<b>TOTAL</b> 4

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	231,362	232,587
Total Vehicle Kilometres	359,112	232,587
Revenue Vehicle Hours	7,394	7,394
Auxiliary Revenue Vehicle Hours	1,400	
Total Vehicle Hours	8,794	7,394
Operators Paid Hours	8,078	8,080
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours	11,978	11,980

### PASSENGER DATA

Adult Passenger Trips	
Concession Fare Trips	
Concession Fare Trips Details:	
Child Passenger Trips	
Student Passenger Trips	
Senior Passenger Trips	

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>54,485</b>	<b>53,958</b>
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	9,943	8,429

### OPERATING EXPENSES

Transportation Operations Expenses	\$489,045	\$516,566
Fuel/Energy Exp. for Vehicles	\$2,042	\$2,915
Vehicle Maintenance Expenses		
Plant Maintenance Expenses		
General/Administration Expenses	\$105,504	\$110,483
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$596,591</b>	<b>\$629,964</b>
Debt Service Payment		
Total Operating Expenses	\$596,591	\$629,964

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$26,000</b>	<b>\$26,000</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$27,013</b>	<b>\$27,013</b>
Total Revenues	\$36,957	\$39,494
<b>NET DIRECT OPERATING COST</b>	<b>\$569,578</b>	<b>\$602,951</b>
<b>NET OPERATING COST</b>	<b>\$559,634</b>	<b>\$590,470</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$113,084	\$91,500
Municipal Operating Contribution	\$446,550	\$498,970

Other Operating Contributions	
Federal Debt Service Contribution	
Provincial Debt Service Contribution	
Municipal Debt Service Contribution	

### CAPITAL EXPENSES AND FUNDING SOURCES

#### TOTAL CAPITAL EXPENDITURES

Total Capital Disposals	
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#### TOTAL CAPITAL FUNDING

Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	5%	4%
Municipal Operating Contribution / Capita	\$21.06	\$23.54
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$10.45	\$11.17

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.48	\$0.48
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$10.95	\$11.68
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$67.84	\$85.20
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	2.57	2.55
Reg. Serv. Pass. / Rev. Veh. Hr.	7.37	7.30

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.35	0.35
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	31.29	31.46
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.92
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### TOP WAGE RATES

Operators	\$15.00	\$15.00
Mechanics		

# GO (Metrolinx)

Transit Contact: Greg Percy  
President, GO Transit

Statistical Contact: Sherwin Gumbs  
Senior Planning Officer  
Phone: 416-202-5971 Fax: 416-214-0678  
Email: sherwin.gumbs@metrolinx.com

## SYSTEM HIGHLIGHTS:

▪ System established:	23/05/1967	▪ Adult Cash Fare:	
▪ Serves:	Greater Toronto and Hamilton Area	▪ Ridership (revenue passengers):	65,019,443
▪ Municipal Population:	8,600,000	▪ Total Operating Revenues:	\$452,869,742
▪ Service Area Population:	8,600,000	▪ Total Direct Operating Expenses:	\$674,782,737
▪ Service Area Size:	11,000.0 square kilometres	▪ Active Vehicles:	1,142
▪ Service provided by:	Crown Corporation, under contract with Bombardier	- Commuter Rail Car	574
		- Commuter Rail Locomotive	68
		- Standard Buses	383
		- Double-Decker Buses	117
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0400 - 0300	▪ Percentage of accessible transit fleet:	48.42%
Tuesday	0400 - 0300		
Wednesday	0400 - 0300	▪ Number of Fixed Routes:	52
Thursday	0400 - 0300	▪ Number of Accessible Routes:	52
		▪ Energy Consumption:	
		- Diesel:	63,455,099 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:			
	Full-time	Part-time	
Operators	815	80	
Other Transportation Operations	785	193	
Vehicle Mechanics	103		
Other Vehicle Maintenance and Servicing	31		
Plant and Other Maintenance	494	13	
General and Administration	1,078	3	
TOTAL EMPLOYEES	3,306	289	
▪ Union Affiliations:	ATU 1587 (Operators)		
	ATU 1587 (Mechanics)		
	IAMAW 235 (Contact centre)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	14,523,264	21.27%	1,050,146	36.85%	36,932,805	55.18%	35.17
Commuter Rail	53,744,940	78.73%	1,800,000	63.15%	30,000,000	44.82%	16.67
<b>TOTAL</b>	<b>68,268,204</b>		<b>2,850,146</b>		<b>66,932,805</b>		<b>23.48</b>

# GO (Metrolinx)

## FARE STRUCTURE

Effective Date: 01/02/2014

Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
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Adults	13-64 yrs; fares vary according to distance travel
Children	6-12 yrs
Students	Elementary/junior high, & secondary students w. ID
Seniors	65 yrs or over

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	500		4.1		328		Internal Combustion - Diesel 500 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail	53	521	9.9	19.3	538		
Ferry							
Heavy Rail							
Light Rail							
Locomotive		68		7.2	51		Electric - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>553</b>	<b>589</b>			<b>917</b>	<b>0</b>	
Total Low-Floor Bus (30'-60')	117		Average Bus Age (years)		4.1		<b>TOTAL 500</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		65,115,258	66,932,805	<b>FINANCIAL</b>			
Total Vehicle Kilometres		74,364,844	77,037,797	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		67%	67%
Revenue Vehicle Hours		2,799,593	2,850,146	Municipal Operating Contribution / Capita			
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.16	\$3.41
Total Vehicle Hours		3,014,509	3,080,095	<b>AVERAGE FARE</b>			
Operators Paid Hours			1,831,640	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$6.30	\$6.74
Vehicle Mechanics Paid Hours			245,100	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours			6,249,312	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$9.65	\$10.38
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips			55,114,964	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$200.07	\$219.08
Concession Fare Trips			9,904,479	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		7.35	7.56
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		22.32	22.81
Student Passenger Trips			7,953,896	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips			1,950,583	Rev. Veh. Hrs. / Capita		0.33	0.33
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>62,486,871</b>	<b>65,019,443</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		2,112,056,239	2,197,654,140	Rev. Veh. Kms. / Rev. Veh. Hr.		23.26	23.48
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$145,787,046	\$161,094,268	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$73,382,131	\$74,694,497	Operators		\$31.32	\$31.88
Vehicle Maintenance Expenses		\$85,815,037	\$88,754,232	Mechanics		\$37.01	\$37.68
Plant Maintenance Expenses		\$112,668,335	\$115,996,940				
General/Administration Expenses		\$185,456,049	\$234,242,800				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$603,108,598</b>	<b>\$674,782,737</b>				
Debt Service Payment							
Total Operating Expenses		\$908,353,945	\$1,044,136,169				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$393,573,738</b>	<b>\$437,939,213</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$405,409,238</b>	<b>\$452,869,742</b>				
Total Revenues		\$729,917,149	\$835,884,591				
<b>NET DIRECT OPERATING COST</b>		<b>\$197,699,360</b>	<b>\$221,912,995</b>				
<b>NET OPERATING COST</b>		<b>\$178,436,796</b>	<b>\$208,251,578</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$161,480,058	\$190,440,058				
Municipal Operating Contribution							
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$1,894,553,197</b>	<b>\$2,238,052,480</b>				
Total Capital Disposals		\$471,706	\$14,762,950				
<b>TOTAL CAPITAL FUNDING</b>		<b>\$1,894,553,197</b>	<b>\$2,238,052,480</b>				
Federal Capital Contribution		\$2,718,260	\$28,437,198				
Provincial Capital Contribution		\$1,857,804,387	\$2,203,085,845				
Municipal Capital Contribution		\$33,310,550	\$6,529,437				
Other Capital Contributions		\$720,000					

## Greater Sudbury

Transit Contact: Roger Sauve  
Director of Transit and Fleet Services

Statistical Contact: Michelle Ferrigan  
Transit Planner  
Phone: 705-674-4455 x3008 Fax: 705-560-4571  
Email: michelle.ferrigan@greatersudbury.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1972	▪ Adult Cash Fare:	\$2.90
▪ Serves:	City of Greater Sudbury	▪ Ridership (revenue passengers):	4,457,779
▪ Municipal Population:	161,900	▪ Total Operating Revenues:	\$7,927,839
▪ Service Area Population:	138,000	▪ Total Direct Operating Expenses:	\$19,419,539
▪ Service Area Size:	152.6 square kilometres	▪ Active Vehicles:	64
▪ Service provided by:	Municipal Department	- Small Community Buses	1
		- Standard Buses	63
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	98.44%
Monday 0600 - 0200	Friday 0600 - 0200	▪ Percentage of accessible transit fleet:	98.44%
Tuesday 0600 - 0200	Saturday 0600 - 0200		
Wednesday 0600 - 0200	Sunday 0600 - 0200	▪ Number of Fixed Routes:	37
Thursday 0600 - 0200	Holidays 0600 - 0200	▪ Number of Accessible Routes:	37
▪ Employees Statistics:		▪ Energy Consumption:	
	<b>Full-time</b>	<b>Part-time</b>	
Operators	74	39	- Diesel: 2,404,836 litres
Other Transportation Operations	5		- Biodiesel B5:
Vehicle Mechanics	8		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	11	3	- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	13	5	- Electricity:
TOTAL EMPLOYEES	111	47	- Other:
▪ Union Affiliations:	CUPE 4705 (Operators)		
	CUPE 4705 (Mechanics)		
	CUPE 4705 (Clerical)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,457,779 100.00%	158,756 100.00%	3,979,417 100.00%	25.07
<b>TOTAL</b>	<b>4,457,779</b>	<b>158,756</b>	<b>3,979,417</b>	<b>25.07</b>



## Greater Sudbury

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2014					
Adults	\$2.90	\$2.25	\$80.00		
Children	\$2.15	\$1.70	\$48.00		Age 5 or older, under 60" tall
Students	\$2.90	\$2.25	\$74.00		
Seniors	\$2.15	\$1.70	\$48.00		55 or older, with ID
Other: Persons with disabilities	\$2.15	\$1.70	\$48.00		w. proof of disability and valid Photo ID

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	63	1	8.3	6.0	47	30	<b>Internal Combustion</b>
Commuter Rail							- Diesel 64
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>63</b>	<b>1</b>			<b>47</b>	<b>30</b>	<b>TOTAL 64</b>
Total Low-Floor Bus (30'-60')	63		Average Bus Age (years)		8.2		

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	3,979,418	3,979,418
Total Vehicle Kilometres	4,234,790	4,244,561
Revenue Vehicle Hours	158,756	158,756
Auxiliary Revenue Vehicle Hours	356	796
Total Vehicle Hours	164,095	164,575
Operators Paid Hours	223,925	218,233
Vehicle Mechanics Paid Hours	13,591	23,619
Total Employee Paid Hours	305,272	330,653

### PASSENGER DATA

Adult Passenger Trips	2,083,526	2,018,848
Concession Fare Trips	2,279,157	2,438,931
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,186	7,855
Student Passenger Trips	1,278,371	1,373,986
Senior Passenger Trips	392,579	431,682
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>4,362,683</b>	<b>4,457,779</b>

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips		
<b>OPERATING EXPENSES</b>		
Transportation Operations Expenses	\$9,721,298	\$9,780,355
Fuel/Energy Exp. for Vehicles	\$2,666,705	\$2,890,138
Vehicle Maintenance Expenses	\$2,738,773	\$3,030,446
Plant Maintenance Expenses	\$1,301,164	\$1,276,485
General/Administration Expenses	\$2,512,866	\$2,442,115
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$18,940,806</b>	<b>\$19,419,539</b>
Debt Service Payment	\$561,168	\$572,391
Total Operating Expenses	\$19,501,974	\$19,991,930

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$7,381,107</b>	<b>\$7,583,142</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$7,601,503</b>	<b>\$7,927,839</b>
Total Revenues	\$7,688,304	\$8,007,039
<b>NET DIRECT OPERATING COST</b>	<b>\$11,339,303</b>	<b>\$11,491,700</b>
<b>NET OPERATING COST</b>	<b>\$11,813,670</b>	<b>\$11,984,891</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$891,499	\$858,666
Municipal Operating Contribution	\$10,922,172	\$11,126,225
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$6,532,637</b>	<b>\$9,007,445</b>
Total Capital Disposals		\$160,789
<b>TOTAL CAPITAL FUNDING</b>	<b>\$5,924,475</b>	<b>\$1,228,284</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$2,012,827	\$392,899
Municipal Capital Contribution	\$399,120	\$436,769
Other Capital Contributions	\$3,512,528	\$398,616

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	40%	41%
Municipal Operating Contribution / Capita	\$79.15	\$80.62
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.60	\$2.58
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.69	\$1.70
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.34	\$4.36
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$115.43	\$118.00
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	31.61	32.30
Reg. Serv. Pass. / Rev. Veh. Hr.	27.48	28.08
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.15	1.15
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	25.07	25.07
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.73
<b>TOP WAGE RATES</b>		
Operators	\$26.26	\$26.52
Mechanics	\$31.51	\$30.69

# Guelph

Transit Contact: Phil Meagher  
General Manager, Transit Services

Statistical Contact: Christine Warne  
Supervisor, Transit Business Services  
Phone: 519-822-1260 x2624 Fax: 519-822-1322  
Email: christine.warne@guelph.ca

## SYSTEM HIGHLIGHTS:

- System established: 30/04/1895
- Serves: City of Guelph
- Municipal Population: 121,688
- Service Area Population: 121,688
- Service Area Size: 87.0 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	0530 - 0100	Friday	0530 - 0100
Tuesday	0530 - 0100	Saturday	0530 - 0100
Wednesday	0530 - 0100	Sunday	0900 - 1900
Thursday	0530 - 0100	Holidays	0900 - 1900
- Employees Statistics:
 

	Full-time	Part-time
Operators	149	16
Other Transportation Operations	15	
Vehicle Mechanics	14	
Other Vehicle Maintenance and Servicing	12	
Plant and Other Maintenance	2	
General and Administration	6	2
<b>TOTAL EMPLOYEES</b>	<b>198</b>	<b>18</b>
- Union Affiliations:
 

ATU	1189 (Operators)
ATU	1189 (Mechanics)
CUPE	973 (Clerical)
- Disruption during 2014:
 

Lock out
Start Date: 21/07/2014
End Date: 08/08/2014
Duration: 19 days
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 6,334,897
- Total Operating Revenues: \$9,969,712
- Total Direct Operating Expenses: \$25,247,244
- Active Vehicles: 72
 

- Standard Buses	72
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- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 22
- Number of Accessible Routes: 22
- Energy Consumption:
 

- Diesel:	
- Biodiesel B5:	1,469,431 litres
- Biodiesel B20:	1,469,431 litres
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	6,852,097	100.00%	291,000	100.00%	4,500,000	100.00%	15.46
<b>TOTAL</b>	<b>6,852,097</b>		<b>291,000</b>		<b>4,500,000</b>		<b>15.46</b>

# Guelph

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Affordable Bus Pass	Criteria
01/09/2012					
Adults	\$3.00	\$2.40	\$75.00	\$36.00	18yrs+
Children					under 5 years free
Students	\$3.00	\$1.90	\$64.00	\$32.00	5 years to 18 years
Seniors	\$3.00	\$2.00	\$62.00	\$31.00	65 years of age +

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	72		7.5		58	38	<b>Internal Combustion</b> - Diesel - Biodiesel (all blends) 72 - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>72</b>	<b>0</b>			<b>58</b>	<b>38</b>	
Total Low-Floor Bus (30'-60')	72		Average Bus Age (years)		7.5		<b>TOTAL</b> 72

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	4,800,000	4,500,000
Total Vehicle Kilometres	4,904,000	4,604,000
Revenue Vehicle Hours	307,000	291,000
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	317,500	301,000
Operators Paid Hours	369,866	366,671
Vehicle Mechanics Paid Hours	60,632	54,294
Total Employee Paid Hours	474,451	484,498

## PASSENGER DATA

Adult Passenger Trips	1,935,224	2,181,221
Concession Fare Trips	4,512,245	4,153,676
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	492,408	464,153
<i>Senior Passenger Trips</i>	180,153	178,861

## REGULAR SERVICE PASSENGER TRIPS

	<b>6,447,469</b>	<b>6,334,897</b>
Regular Service Passenger-Kms	19,342,407	19,004,691
Auxiliary Service Passenger Trips	57	54

## OPERATING EXPENSES

Transportation Operations Expenses	\$14,894,853	\$15,329,259
Fuel/Energy Exp. for Vehicles	\$3,136,071	\$3,134,474
Vehicle Maintenance Expenses	\$4,400,435	\$4,693,303
Plant Maintenance Expenses	\$1,180,865	\$1,239,233
General/Administration Expenses	\$530,680	\$850,975
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$24,142,904</b>	<b>\$25,247,244</b>
Debt Service Payment		
Total Operating Expenses	\$24,142,904	\$25,247,244

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$9,950,869</b>	<b>\$9,712,669</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$10,208,846</b>	<b>\$9,969,712</b>
Total Revenues	\$10,215,508	\$9,969,712
<b>NET DIRECT OPERATING COST</b>	<b>\$13,934,058</b>	<b>\$15,277,532</b>
<b>NET OPERATING COST</b>	<b>\$13,927,396</b>	<b>\$15,277,532</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$2,742,300	\$2,742,300
Municipal Operating Contribution	\$11,185,096	\$12,535,232
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,782,902</b>	<b>\$880,623</b>
Total Capital Disposals		\$11,792
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,782,902</b>	<b>\$880,623</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$198,587	\$232,385
Municipal Capital Contribution	\$1,586,161	\$611,887
Other Capital Contributions	-\$1,846	\$36,351

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	42%	39%
Municipal Operating Contribution / Capita	\$91.92	\$103.01
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.16	\$2.41
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.54	\$1.53
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.74	\$3.99
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$76.04	\$83.88
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	52.98	52.06
Reg. Serv. Pass. / Rev. Veh. Hr.	21.00	21.77
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	2.52	2.39
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	15.64	15.46
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.83	0.79
<b>TOP WAGE RATES</b>		
Operators	\$26.49	\$26.95
Mechanics	\$32.10	\$31.63

# Hamilton

Transit Contact: David Dixon  
Director of Transit

Statistical Contact: Bruce Hammell  
Program Manager - Service Performance  
Phone: 905-546-2424 x1805 Fax: 905-679-7305  
Email: bruce.hammell@hamilton.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1874	▪ Adult Cash Fare:	\$2.55
▪ Serves:	City of Hamilton	▪ Ridership (revenue passengers):	22,250,052
▪ Municipal Population:	545,850	▪ Total Operating Revenues:	\$37,395,716
▪ Service Area Population:	490,000	▪ Total Direct Operating Expenses:	\$79,135,653
▪ Service Area Size:	235.0 square kilometres	▪ Active Vehicles:	221
▪ Service provided by:	Municipal Department	- Small Community Buses	5
		- Standard Buses	191
		- Articulated Buses	25
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0500 - 0200	Friday	0500 - 0200
Tuesday	0500 - 0200	Saturday	0500 - 0200
Wednesday	0500 - 0200	Sunday	0600 - 0100
Thursday	0500 - 0200	Holidays	0600 - 0100
▪ Employees Statistics:	Full-time	Part-time	
Operators	460	31	
Other Transportation Operations	32		
Vehicle Mechanics	47	15	
Other Vehicle Maintenance and Servicing	43	27	
Plant and Other Maintenance	2	2	
General and Administration	35	9	
TOTAL EMPLOYEES	619	84	
▪ Union Affiliations:	ATU 107 (Operators)		
	ATU 107 (Mechanics)		
	ATU 107 (Administration)		
		▪ Number of Fixed Routes:	34
		▪ Number of Accessible Routes:	34
		▪ Energy Consumption:	
		- Diesel:	8,582,641 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	637,450 cubic-metres
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	30,242,948 100.00%	729,302 100.00%	13,696,705 100.00%	18.78
<b>TOTAL</b>	<b>30,242,948</b>	<b>729,302</b>	<b>13,696,705</b>	<b>18.78</b>

# Hamilton

## FARE STRUCTURE

Effective Date:	01/01/2011	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
Adults		\$2.55	\$2.00	\$87.00	\$9 Day Pass	
Children		\$2.55	\$1.65	\$71.00	\$9 Day Pass	5 - 14 Under 5 Free
Students		\$2.55	\$1.65	\$71.00	\$9 Day Pass	Elementary/Secondary
Seniors		\$2.55	\$2.00	\$87.00	\$205 Annual Pass	Over 65; Over 80 free
Other: Student		\$2.55	\$2.00	\$87.00		Post Secondary/College/University

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	221		6.6		186	129	Internal Combustion
Commuter Rail							- Diesel 186
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG) 35
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>221</b>	<b>0</b>			<b>186</b>	<b>129</b>	<b>TOTAL 221</b>
Total Low-Floor Bus (30'-60')	221		Average Bus Age (years)		6.6		

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	13,055,545	13,696,705
Total Vehicle Kilometres	14,492,516	15,178,649
Revenue Vehicle Hours	710,541	729,302
Auxiliary Revenue Vehicle Hours	2,500	2,500
Total Vehicle Hours	754,772	778,393
Operators Paid Hours	1,192,755	1,214,125
Vehicle Mechanics Paid Hours	123,496	142,847
Total Employee Paid Hours	1,661,333	1,721,735

## PASSENGER DATA

Adult Passenger Trips	12,623,672	13,071,154
Concession Fare Trips	9,194,170	9,178,898
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	5,006,652	4,971,070
<i>Senior Passenger Trips</i>	1,503,508	1,510,048
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>21,817,842</b>	<b>22,250,052</b>

Regular Service Passenger-Kms	
Auxiliary Service Passenger Trips	

## OPERATING EXPENSES

Transportation Operations Expenses	\$43,673,331	\$45,855,210
Fuel/Energy Exp. for Vehicles	\$9,173,542	\$9,803,988
Vehicle Maintenance Expenses	\$13,010,339	\$15,222,082
Plant Maintenance Expenses	\$1,816,474	\$2,011,077
General/Administration Expenses	\$5,967,356	\$6,243,296
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$73,641,042</b>	<b>\$79,135,653</b>
Debt Service Payment		
Total Operating Expenses	\$76,772,172	\$82,768,333

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$36,023,427</b>	<b>\$36,607,113</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$36,777,704</b>	<b>\$37,395,716</b>
Total Revenues	\$36,836,611	\$37,453,244
<b>NET DIRECT OPERATING COST</b>	<b>\$36,863,338</b>	<b>\$41,739,937</b>
<b>NET OPERATING COST</b>	<b>\$39,935,561</b>	<b>\$45,315,089</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$7,844,892	\$9,146,800
Municipal Operating Contribution	\$32,090,669	\$36,168,289
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,370,292</b>	<b>\$1,801,607</b>
Total Capital Disposals	\$60,094	\$10,920
<b>TOTAL CAPITAL FUNDING</b>	<b>\$10,961,065</b>	<b>\$931,209</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$101,745	\$231,209
Municipal Capital Contribution	\$700,000	\$700,000
Other Capital Contributions	\$10,159,320	

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	47%
Municipal Operating Contribution / Capita	\$65.89	\$73.81
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.69	\$1.88

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.65	\$1.65
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.38	\$3.56
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$97.57	\$101.67
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	44.80	45.41
Reg. Serv. Pass. / Rev. Veh. Hr.	30.71	30.51

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.46	1.49
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	18.37	18.78
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.60	0.60
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## TOP WAGE RATES

Operators	\$28.89	\$29.44
Mechanics	\$34.07	\$34.72

# Huntsville

Transit Contact: Dean Campbell  
owner / operator

Statistical Contact: Brandon Hall, C. Tech, rcsi  
Engineering Technician  
Phone: 705-789-1751 Fax: 705-789-6689  
Email: brandon.hall@huntsville.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Huntsville	▪ Ridership (revenue passengers):	27,358
▪ Municipal Population:	19,056	▪ Total Operating Revenues:	\$33,840
▪ Service Area Population:	10,000	▪ Total Direct Operating Expenses:	\$248,681
▪ Service Area Size:	12.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Campbell Bus Lines Ltd	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0800 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0800 - 1900		
Wednesday	0800 - 1900	▪ Number of Fixed Routes:	2
Thursday	0800 - 1900	▪ Number of Accessible Routes:	2
Friday	0800 - 1900	▪ Energy Consumption:	
Saturday	1000 - 1800	- Diesel:	30,400 litres
Sunday	N/A	- Biodiesel B5:	
Holidays	N/A	- Biodiesel B20:	
▪ Employees Statistics:		- Biodiesel - Other:	
Operators	Full-time	- Natural Gas:	
Other Transportation Operations	Part-time	- Electricity:	
Vehicle Mechanics		- Other:	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	non union (Operators)		
	non union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	27,358 100.00%	5,500 100.00%	84,600 100.00%	15.38
<b>TOTAL</b>	<b>27,358</b>	<b>5,500</b>	<b>84,600</b>	<b>15.38</b>

## REMARKS:

The Town of Huntsville provides community accessible transit with unconditional eligibility

## Huntsville

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2006					
Adults	\$2.00	\$1.82	\$50.00		14 years without student card
Children	\$1.00	\$0.91			preschoolers are free
Students	\$1.00	\$0.91			
Seniors	\$2.00	\$1.82			

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		5.3		2	2	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 1
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		5.3		- Fuel Cell
							<b>TOTAL 3</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	84,600	84,600
Total Vehicle Kilometres	84,600	84,600
Revenue Vehicle Hours	5,504	5,500
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	5,504	5,500

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

### REGULAR SERVICE PASSENGER TRIPS

	25,892	27,358
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Regular Service Passenger-Kms	181,244	191,506
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Auxiliary Service Passenger Trips

### OPERATING EXPENSES

Transportation Operations Expenses	\$229,651	\$235,474
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Fuel/Energy Exp. for Vehicles

Vehicle Maintenance Expenses

Plant Maintenance Expenses

General/Administration Expenses	\$12,415	\$13,207
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<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$242,067</b>	<b>\$248,681</b>
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Debt Service Payment

Total Operating Expenses	\$242,067	\$248,681
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### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$30,354</b>	<b>\$33,840</b>
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<b>TOTAL OPERATING REVENUES</b>	<b>\$30,354</b>	<b>\$33,840</b>
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Total Revenues	\$30,354	\$33,840
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<b>NET DIRECT OPERATING COST</b>	<b>\$211,713</b>	<b>\$214,841</b>
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<b>NET OPERATING COST</b>	<b>\$211,713</b>	<b>\$214,841</b>
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Federal Operating Contribution

Provincial Operating Contribution	\$99,601	\$52,706
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Municipal Operating Contribution	\$112,112	\$162,134
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Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

### CAPITAL EXPENSES AND FUNDING SOURCES

#### TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

#### TOTAL CAPITAL FUNDING

Federal Capital Contribution

Provincial Capital Contribution

Municipal Capital Contribution

Other Capital Contributions

### PERFORMANCE INDICATORS

#### FINANCIAL

Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	13%	14%
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Municipal Operating Contribution / Capita	\$11.21	\$16.21
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Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.18	\$7.85
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#### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.17	\$1.24
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#### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.35	\$9.09
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#### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$43.98	\$45.21
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#### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	2.59	2.74
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Reg. Serv. Pass. / Rev. Veh. Hr.	4.70	4.97
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#### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.55	0.55
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#### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	15.37	15.38
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#### LABOUR PRODUCTIVITY

Rev. &amp; Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

#### TOP WAGE RATES

Operators

Mechanics

## Kawartha Lakes

Transit Contact: Todd Bryant  
Manager - Fleet Services

Statistical Contact: Enzo ingribelli  
Public Works - Transit Supervisor  
Phone: 705-324-9411 x1102 Fax: 705-324-1155  
Email: eingribelli@city.kawarthalakes.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2001	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Kawartha Lakes	▪ Ridership (revenue passengers):	98,955
▪ Municipal Population:	73,214	▪ Total Operating Revenues:	\$190,873
▪ Service Area Population:	26,490	▪ Total Direct Operating Expenses:	\$1,814,984
▪ Service Area Size:	27.0 square kilometres	▪ Active Vehicles:	8
▪ Service provided by:	Municipal Department	- Small Community Buses	8
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0700 - 1900	Saturday 0700 - 1900	▪ Number of Fixed Routes:	5
Wednesday 0700 - 1900	Sunday N/A	▪ Number of Accessible Routes:	5
Thursday 0700 - 1900	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations	15	- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES	15		
▪ Union Affiliations:	CUPE 855 (Operators)		
	CUPE 855 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	98,955 100.00%	15,027 100.00%	274,011 100.00%	18.23
<b>TOTAL</b>	<b>98,955</b>	<b>15,027</b>	<b>274,011</b>	<b>18.23</b>

### REMARKS:

The Transit Service is area rated and provides service within the geographic area of the former Town of Lindsay. Conventional and Specialized service runs Monday - Saturday from 0700 to 1900. Looking to have fully accessible stops and automated stop announcements on the conventional transit system. The Rural Route Dial-A-Ride system provides transit service that connects Lindsay - Dunsford - Bobcaygeon - Fenelon Falls - Cameron.



## Kawartha Lakes

### FARE STRUCTURE

Effective Date: 07/09/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.66	\$60.00		
Children	\$1.00				
Students	\$1.50	\$1.42	\$50.00		
Seniors	\$1.50	\$1.42	\$50.00		
Other: Rural Services	\$5.00	\$4.17			

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	8		4.4				Internal Combustion
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 3
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>8</b>	<b>0</b>			<b>0</b>	<b>0</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		4.4		<b>8</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		274,011	274,011	<b>FINANCIAL</b>			
Total Vehicle Kilometres		285,627	285,857	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		9%	11%
Revenue Vehicle Hours		15,027	15,027	Municipal Operating Contribution / Capita		\$23.94	\$22.61
Auxiliary Revenue Vehicle Hours		400	400	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$16.63	\$16.41
Total Vehicle Hours		16,295	16,295	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.72	\$1.93
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$18.35	\$18.34
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$100.21	\$111.38
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		3.36	3.74
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		5.92	6.59
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.57	0.57
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>88,974</b>	<b>98,955</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		18.23	18.23
Auxiliary Service Passenger Trips		40	28	<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$968,467	\$1,068,863	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$139,264	\$139,297	Operators		\$20.65	\$20.65
Vehicle Maintenance Expenses		\$376,705	\$368,841	Mechanics		\$24.64	\$24.65
Plant Maintenance Expenses		\$43,190	\$130,455				
General/Administration Expenses		\$105,324	\$107,528				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$1,632,950</b>	<b>\$1,814,984</b>				
Debt Service Payment							
Total Operating Expenses		\$1,632,950	\$1,814,984				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$153,259</b>	<b>\$190,873</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$153,259</b>	<b>\$190,873</b>				
Total Revenues		\$153,259	\$190,873				
<b>NET DIRECT OPERATING COST</b>		<b>\$1,479,691</b>	<b>\$1,624,111</b>				
<b>NET OPERATING COST</b>		<b>\$1,479,691</b>	<b>\$1,624,111</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$845,423	\$1,025,208				
Municipal Operating Contribution		\$634,268	\$598,903				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$82,992</b>	<b>\$51,323</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$82,992</b>	<b>\$51,323</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$82,992	\$51,323				
Municipal Capital Contribution							
Other Capital Contributions							

# Kenora

Transit Contact: Karen Brown  
Chief Administrative Officer

Statistical Contact: Charlotte Edie  
Treasurer

Phone: 807-467-2013 Fax: 807-467-2141

Email: cedie@kenora.ca

## SYSTEM HIGHLIGHTS:

▪ System established:		▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Kenora	▪ Ridership (revenue passengers):	56,350
▪ Municipal Population:	15,348	▪ Total Operating Revenues:	\$121,352
▪ Service Area Population:	7,000	▪ Total Direct Operating Expenses:	\$240,389
▪ Service Area Size:	16.0 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with First Canada ULC	- Standard Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0700 - 1900	Friday 0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0700 - 1900	Saturday 0900 - 1830	▪ Number of Fixed Routes:	6
Wednesday 0700 - 1900	Sunday N/A	▪ Number of Accessible Routes:	6
Thursday 0700 - 1900	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 39,996 litres
Operators			- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	56,350	100.00%	3,229	100.00%	211,637	100.00%	65.54
<b>TOTAL</b>	<b>56,350</b>		<b>3,229</b>		<b>211,637</b>		<b>65.54</b>

## Kenora

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/09/2007				30 for \$50	
Adults	\$2.00	\$1.80		\$1.67	All ages
Children	\$2.00	\$1.80		\$1.67	
Students	\$2.00	\$1.80		\$1.67	
Seniors	\$2.00	\$1.80		\$1.67	

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		4.0		2	1	<b>Internal Combustion</b>
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		4.0		- Fuel Cell
							<b>TOTAL</b> 3

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres			211,637	<b>FINANCIAL</b>			
Total Vehicle Kilometres			211,637	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		46%	50%
Revenue Vehicle Hours		3,238	3,229	Municipal Operating Contribution / Capita		\$26.92	\$26.74
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.34	\$2.11
Total Vehicle Hours		3,238	3,229	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.95	\$2.10
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.33	\$4.27
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$75.61	\$74.45
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		8.08	8.05
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		17.48	17.45
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.46	0.46
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>56,590</b>	<b>56,350</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.			65.54
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$232,198	\$233,267	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses		\$12,611	\$5,423				
General/Administration Expenses			\$1,699				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$244,809</b>	<b>\$240,389</b>				
Debt Service Payment							
Total Operating Expenses		\$301,055	\$308,527				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$110,380</b>	<b>\$118,352</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$112,634</b>	<b>\$121,352</b>				
Total Revenues		\$112,634	\$121,352				
<b>NET DIRECT OPERATING COST</b>		<b>\$132,175</b>	<b>\$119,037</b>				
<b>NET OPERATING COST</b>		<b>\$188,421</b>	<b>\$187,175</b>				
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution		\$188,421	\$187,175				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$356,736</b>					
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$356,736</b>					
Federal Capital Contribution							
Provincial Capital Contribution		\$356,736					
Municipal Capital Contribution							
Other Capital Contributions							

# Kingston

Transit Contact: Jeremy DaCosta  
Transit Manager

Statistical Contact: Andrew Morton  
Transit Service Project Manager  
Phone: 613-546-4291 x2303 Fax: 613-542-1504  
Email: amorton@cityofkingston.ca

## SYSTEM HIGHLIGHTS:

▪ System established:				01/01/1962	▪ Adult Cash Fare:				\$2.75		
▪ Serves:				City of Kingston		▪ Ridership (revenue passengers):				4,185,170	
▪ Municipal Population:				125,941		▪ Total Operating Revenues:				\$6,088,916	
▪ Service Area Population:				114,535		▪ Total Direct Operating Expenses:				\$17,951,800	
▪ Service Area Size:				131.7 square kilometres		▪ Active Vehicles:				58	
▪ Service provided by:				Municipal Department		- Small Community Buses				10	
						- Standard Buses				48	
▪ Hours of Service:						▪ Percentage of accessible bus fleet:				100.00%	
				Monday	0600 - 2330	Friday		0600 - 2330			
				Tuesday	0600 - 2330	Saturday		0600 - 2330		▪ Number of Fixed Routes:	19
				Wednesday	0600 - 2330	Sunday		0830 - 2030		▪ Number of Accessible Routes:	9
				Thursday	0600 - 2330	Holidays		0830 - 2030		▪ Energy Consumption:	
▪ Employees Statistics:						Full-time		Part-time		- Diesel:	2,397,311 litres
Operators						83		54		- Biodiesel B5:	126,174 litres
Other Transportation Operations						7				- Biodiesel B20:	
Vehicle Mechanics						10				- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing						5		5		- Natural Gas:	
Plant and Other Maintenance						1				- Electricity:	
General and Administration						8				- Other:	
TOTAL EMPLOYEES						114		59			
▪ Union Affiliations:				CUPE 109 (Operators)							
				CUPE 109 (Mechanics)							
				CUPE 109 (Office Staff, Driver Labourers)							

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,906,452 100.00%	196,999 100.00%	4,017,912 100.00%	20.40
<b>TOTAL</b>	<b>4,906,452</b>	<b>196,999</b>	<b>4,017,912</b>	<b>20.40</b>

## REMARKS:

First full year of Express service - incremental increase of 17,037 revenue service hours compared to 2013. A new fare structure with additional fare options was introduced on January 1, 2014.

# Kingston

## FARE STRUCTURE

Effective Date: 01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Affordable Transit Pass	Criteria
Adults	\$2.75	\$2.30	\$72.00	\$46.75	Over 18
Children					Under 6 - free
Students	\$2.50	\$1.75	\$53.50	\$34.75	Age 6-18
Seniors	\$2.50	\$1.75	\$53.50	\$34.75	Age 65+

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	58		4.3		46	37	Internal Combustion
Commuter Rail							- Diesel 58
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>58</b>	<b>0</b>			<b>46</b>	<b>37</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	58		Average Bus Age (years)		4.3		<b>58</b>

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	3,429,761	4,017,912
Total Vehicle Kilometres	3,552,259	4,158,402
Revenue Vehicle Hours	176,037	196,999
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	184,638	207,920
Operators Paid Hours	232,392	269,073
Vehicle Mechanics Paid Hours	23,784	21,040
Total Employee Paid Hours	307,870	341,772

## PASSENGER DATA

Adult Passenger Trips	1,791,460	1,917,106
Concession Fare Trips	1,911,417	2,268,064
Concession Fare Trips Details:		
Child Passenger Trips	257,795	328,604
Student Passenger Trips	1,432,853	1,719,648
Senior Passenger Trips	220,769	219,812

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	89,098	84,662

## OPERATING EXPENSES

Transportation Operations Expenses	\$9,694,707	\$11,191,350
Fuel/Energy Exp. for Vehicles	\$2,537,239	\$2,832,318
Vehicle Maintenance Expenses	\$2,561,139	\$2,880,037
Plant Maintenance Expenses	\$635,114	\$628,378
General/Administration Expenses	\$480,692	\$419,717
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$15,908,891</b>	<b>\$17,951,800</b>
Debt Service Payment	\$97,843	\$179,961
Total Operating Expenses	\$18,358,846	\$20,430,447

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$5,556,782</b>	<b>\$5,971,987</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$5,649,118</b>	<b>\$6,088,916</b>
Total Revenues	\$6,363,544	\$6,942,388
<b>NET DIRECT OPERATING COST</b>	<b>\$10,259,773</b>	<b>\$11,862,884</b>
<b>NET OPERATING COST</b>	<b>\$11,995,302</b>	<b>\$13,488,058</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$1,974,675	\$1,969,658
Municipal Operating Contribution	\$10,020,627	\$11,518,401
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$13,974,843</b>	<b>\$5,592,731</b>
Total Capital Disposals	\$3,600	\$5,150
<b>TOTAL CAPITAL FUNDING</b>	<b>\$13,971,243</b>	<b>\$5,587,581</b>
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution	\$13,971,243	\$5,587,581
Other Capital Contributions		

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	36%	34%
Municipal Operating Contribution / Capita	\$87.95	\$100.57
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.77	\$2.83
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.50	\$1.43
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.30	\$4.29
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$86.16	\$86.34
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	32.50	36.54
Reg. Serv. Pass. / Rev. Veh. Hr.	21.03	21.24
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.55	1.72
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	19.48	20.40
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.73
<b>TOP WAGE RATES</b>		
Operators	\$27.40	\$27.87
Mechanics	\$30.50	\$31.02

# Leamington

Transit Contact: John Pilmer  
Engineering Technologist

Statistical Contact: John Pilmer  
Engineering Technologist  
Phone: 519-326-5761 Fax: 519-326-2481  
Email: jpilmer@leamington.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	09/09/1985	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Leamington	▪ Ridership (revenue passengers):	23,975
▪ Municipal Population:	30,000	▪ Total Operating Revenues:	\$34,719
▪ Service Area Population:	20,000	▪ Total Direct Operating Expenses:	\$208,949
▪ Service Area Size:	11.6 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Municipal Department, under contract with Switzer-Carty	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 1900	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0700 - 1900	▪ Number of Fixed Routes:	1
Wednesday	0700 - 1900	▪ Number of Accessible Routes:	1
Thursday	0700 - 1900	▪ Energy Consumption:	
Friday	0700 - 1900	- Diesel:	
Saturday	0700 - 1900	- Biodiesel B5:	
Sunday	N/A	- Biodiesel B20:	
Holidays	N/A	- Biodiesel - Other:	
▪ Employees Statistics:	Full-time Part-time	- Natural Gas:	
Operators		- Electricity:	
Other Transportation Operations		- Other:	
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	23,975 100.00%	3,621 100.00%	88,714 100.00%	24.50
<b>TOTAL</b>	<b>23,975</b>	<b>3,621</b>	<b>88,714</b>	<b>24.50</b>

## REMARKS:

\* In 2014, a local agency that provides training and services started purchasing transit passes for their students/users in town rather than using taxis. Approximately two-thirds of these pass users were adult and the other users were student/youth.

# Leamington

## FARE STRUCTURE

Effective Date:	01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$2.00	\$1.59			
Children		\$1.00				6-12, under 6 free
Students		\$1.50				
Seniors		\$1.75	\$1.36			60 and over

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		2.0		1	1	Internal Combustion
Commuter Rail							- Diesel 2
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>0</b>			<b>1</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		2.0		- Fuel Cell
							<b>TOTAL</b> 2

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		88,445	88,714	<b>FINANCIAL</b>			
Total Vehicle Kilometres		88,445	88,714	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		13%	17%
Revenue Vehicle Hours		3,610	3,621	Municipal Operating Contribution / Capita		\$4.76	\$4.46
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$9.38	\$7.27
Total Vehicle Hours		3,610	3,621	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.13	\$1.21
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$10.75	\$8.72
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		7,100	10,225	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$57.20	\$57.70
Concession Fare Trips		12,100	13,750	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		0.96	1.20
Child Passenger Trips		1,400	1,400	Reg. Serv. Pass. / Rev. Veh. Hr.		5.32	6.62
Student Passenger Trips		600	2,250	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		10,100	10,100	Rev. Veh. Hrs. / Capita		0.18	0.18
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>19,200</b>	<b>23,975</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		86,400	107,888	Rev. Veh. Kms. / Rev. Veh. Hr.		24.50	24.50
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$189,263	\$189,764	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses		\$4,244	\$3,574				
General/Administration Expenses		\$12,982	\$15,611				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$206,489</b>	<b>\$208,949</b>				
Debt Service Payment							
Total Operating Expenses		\$206,489	\$208,949				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$21,677</b>	<b>\$29,124</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$26,387</b>	<b>\$34,719</b>				
Total Revenues		\$26,387	\$34,719				
<b>NET DIRECT OPERATING COST</b>		<b>\$180,102</b>	<b>\$174,230</b>				
<b>NET OPERATING COST</b>		<b>\$180,102</b>	<b>\$174,230</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$84,945	\$84,974				
Municipal Operating Contribution		\$95,157	\$89,256				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$16,150</b>	<b>\$59,392</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$16,150</b>	<b>\$59,392</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$16,150	\$59,392				
Municipal Capital Contribution							
Other Capital Contributions							

## London

Transit Contact: Kelly Paleczny  
General Manager

Statistical Contact: Mike Gregor  
Director of Finance  
Phone: 519-451-1340 x366 Fax: 519-451-4411  
Email: mgregor@londontransit.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1875	▪ Adult Cash Fare:	\$2.75
▪ Serves:	City of London	▪ Ridership (revenue passengers):	23,790,542
▪ Municipal Population:	377,520	▪ Total Operating Revenues:	\$33,088,864
▪ Service Area Population:	377,520	▪ Total Direct Operating Expenses:	\$58,236,007
▪ Service Area Size:	166.0 square kilometres	▪ Active Vehicles:	211
▪ Service provided by:	Transit Commission	- Standard Buses	199
		- Articulated Buses	12
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0600 - 0000	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0600 - 0000		
Wednesday	0600 - 0000	▪ Number of Fixed Routes:	43
Thursday	0600 - 0000	▪ Number of Accessible Routes:	43
		▪ Energy Consumption:	
		- Diesel:	7,170,867 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	358	37	
Other Transportation Operations	26		
Vehicle Mechanics	45		
Other Vehicle Maintenance and Servicing	45		
Plant and Other Maintenance	6	1	
General and Administration	26	3	
TOTAL EMPLOYEES	505	41	
▪ Union Affiliations:	ATU 741 (Operators)		
	ATU 741 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	24,884,907 100.00%	569,682 100.00%	10,593,610 100.00%	18.60
<b>TOTAL</b>	<b>24,884,907</b>	<b>569,682</b>	<b>10,593,610</b>	<b>18.60</b>



# London

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekday/Monthly	Criteria
01/12/2008					
Adults	\$2.75	\$1.90	\$81.00	69	
Children	\$1.35	\$1.10			5 Years to Grade 6
Students	\$2.75	\$1.54			Grades 7-12
Seniors	\$2.75	\$1.43	\$57.50		Resident, Age 65, Receipt of OAS
Other: Student			\$70.00		Post Secondary FT @ recognized institution

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	211		6.2		159	111	<b>Internal Combustion</b>
Commuter Rail							- Diesel 211
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>211</b>	<b>0</b>			<b>159</b>	<b>111</b>	<b>TOTAL 211</b>
Total Low-Floor Bus (30'-60')	211		Average Bus Age (years)		6.2		

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	10,524,480	10,593,610
Total Vehicle Kilometres	11,284,390	11,353,068
Revenue Vehicle Hours	559,518	569,682
Auxiliary Revenue Vehicle Hours	757	1,064
Total Vehicle Hours	605,641	620,284
Operators Paid Hours	726,611	742,942
Vehicle Mechanics Paid Hours	103,226	98,424
Total Employee Paid Hours	1,052,149	1,060,733

## PASSENGER DATA

Adult Passenger Trips	10,618,503	10,619,241
Concession Fare Trips	12,952,243	13,171,301
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	120,111	117,053
Student Passenger Trips	12,025,047	12,222,615
Senior Passenger Trips	684,584	702,321

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	23,570,746	23,790,542
Auxiliary Service Passenger Trips	14,800	23,300

## OPERATING EXPENSES

Transportation Operations Expenses	\$30,252,616	\$30,841,379
Fuel/Energy Exp. for Vehicles	\$7,406,202	\$7,535,026
Vehicle Maintenance Expenses	\$11,791,011	\$12,306,970
Plant Maintenance Expenses	\$3,036,206	\$3,265,602
General/Administration Expenses	\$4,045,973	\$4,287,030
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$56,532,008</b>	<b>\$58,236,007</b>
Debt Service Payment		
Total Operating Expenses	\$58,777,686	\$61,622,808

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$31,672,299	\$32,316,872
<b>TOTAL OPERATING REVENUES</b>	<b>\$32,345,123</b>	<b>\$33,088,864</b>
Total Revenues	\$33,996,325	\$35,025,205
<b>NET DIRECT OPERATING COST</b>	<b>\$24,186,885</b>	<b>\$25,147,143</b>
<b>NET OPERATING COST</b>	<b>\$24,781,361</b>	<b>\$26,597,603</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$2,917,361	\$4,363,602
Municipal Operating Contribution	\$21,864,000	\$22,234,000
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$8,100,041</b>	<b>\$11,065,697</b>
Total Capital Disposals	\$56,395	\$170,040
<b>TOTAL CAPITAL FUNDING</b>	<b>\$8,100,041</b>	<b>\$11,065,697</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$2,749,223	\$5,458,007
Municipal Capital Contribution	\$5,014,899	\$5,346,401
Other Capital Contributions	\$335,919	\$261,289

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	57%	57%
Municipal Operating Contribution / Capita	\$58.50	\$58.89
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.03	\$1.06

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.34	\$1.36
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.40	\$2.45
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$93.34	\$93.89
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	63.07	63.02
Reg. Serv. Pass. / Rev. Veh. Hr.	42.13	41.76

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.50	1.51
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	18.81	18.60
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.77
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## TOP WAGE RATES

Operators	\$26.52	\$27.05
Mechanics	\$30.81	\$31.43

# Loyalist Township

Transit Contact: David MacPherson  
Public Works Manager

Statistical Contact: David MacPherson  
Public Works Manager

Phone: 613-386-7351 x117 Fax: 613-386-3833

Email: dmacpherson@loyalist.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/01/1987
- Serves:
  - Adult Cash Fare: \$2.50
  - Ridership (revenue passengers): 84,662
  - Total Operating Revenues: \$139,532
  - Total Direct Operating Expenses: \$802,680
- Municipal Population: 16,221
- Service Area Population: 7,228
- Service Area Size: 3.0 square kilometres
- Service provided by: Municipal Department, under contract with Kingston Transit
- Hours of Service:
 

Monday	0600 - 2000	Friday	0600 - 2000
Tuesday	0600 - 2000	Saturday	0700 - 2130
Wednesday	0600 - 2000	Sunday	0800 - 1930
Thursday	0600 - 2000	Holidays	0800 - 1930
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations:
  - Union Information N/A (Operators)
  - Union Information N/A (Mechanics)
- Number of Fixed Routes: 1
- Number of Accessible Routes: 1
- Energy Consumption:
  - Diesel:
  - Biodiesel B5:
  - Biodiesel B20:
  - Biodiesel - Other:
  - Natural Gas:
  - Electricity:
  - Other:

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	84,662	100.00%	0	0.00%	0	0.00%	
<b>TOTAL</b>	<b>84,662</b>		<b>0</b>		<b>0</b>		<b>0.00</b>

## Loyalist Township

### FARE STRUCTURE

Effective Date: 01/07/2011	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.15	\$68.25		
Children					under 6 years free
Students	\$2.25	\$1.63	\$50.50		
Seniors	\$2.25	\$1.63	\$46.25		

	Active	Average Age	Peak (Est.)	Base (Est.)
	Access. Non-Acc.	Access. Non-Acc.		

### VEHICLES (2014)

Bus				
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
<b>TOTAL ACTIVE VEHICLES</b>			<b>0</b>	<b>0</b>

VEHICLE KILOMETRES AND HOURS	2013	2014	PERFORMANCE INDICATORS	2013	2014
Revenue Vehicle Kilometres			<b>FINANCIAL</b>		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	17%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$27.76	\$30.65
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.97	\$7.83
Total Vehicle Hours			<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.28	\$1.61
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.25	\$9.48
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	48,515	52,914	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips	24,669	31,748	<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	10.13	11.71
<i>Child Passenger Trips</i>			Reg. Serv. Pass. / Rev. Veh. Hr.		
<i>Student Passenger Trips</i>	20,800	27,177	<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>	3,869	4,571	Rev. Veh. Hrs. / Capita		
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>73,184</b>	<b>84,662</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	731,840	846,620	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$492,549	\$757,917	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$38,288	\$44,763			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$530,837</b>	<b>\$802,680</b>			
Debt Service Payment					
Total Operating Expenses	\$530,837	\$802,680			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$166,958</b>	<b>\$136,077</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$166,958</b>	<b>\$139,532</b>			
Total Revenues	\$166,958	\$139,532			
<b>NET DIRECT OPERATING COST</b>	<b>\$363,879</b>	<b>\$663,148</b>			
<b>NET OPERATING COST</b>	<b>\$363,879</b>	<b>\$663,148</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$163,223	\$441,639			
Municipal Operating Contribution	\$200,656	\$221,509			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>					
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## Marmora and Lake

Transit Contact: Jean McDonnell  
Managing Director

Statistical Contact: Jean McDonnell  
Managing Director

Phone: 613-473-5255 Fax: 613-473-2374

Email: jean@chsninc.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	07/04/2009	▪ Adult Cash Fare:	\$11.00
▪ Serves:	Marmora and Lake, Tweed, Central Hastings, Madoc Township, Stirling-Rawdon	▪ Ridership (revenue passengers):	4,061
▪ Municipal Population:	21,759	▪ Total Operating Revenues:	\$31,820
▪ Service Area Population:	21,759	▪ Total Direct Operating Expenses:	\$120,150
▪ Service Area Size:	.0 square kilometres	▪ Active Vehicles:	2
▪ Service provided by:	Non-profit organization	- Small Community Buses	2
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 1900	Friday	0700 - 1900
Tuesday	0700 - 1900	Saturday	N/A
Wednesday	0700 - 1900	Sunday	N/A
Thursday	0700 - 1900	Holidays	N/A
▪ Employees Statistics:	Full-time	Part-time	
Operators		4	
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration		1	
TOTAL EMPLOYEES		5	
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		
		▪ Number of Fixed Routes:	4
		▪ Number of Accessible Routes:	4
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Gasoline (in litres)	16,930

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	4,061 100.00%	5,483 100.00%	125,460 100.00%	22.88
<b>TOTAL</b>	<b>4,061</b>	<b>5,483</b>	<b>125,460</b>	<b>22.88</b>

### REMARKS:

In 2014 Central Hastings Public Transit purchased a new larger capacity vehicle which is able to carry more passengers. The new bus is also able to transport 2 wheelchair users at the same time. This new bus is also appealing to some new riders to take public transit. \* The objective of Central Hastings Public Transit is to provide safe and reliable transportation to people in our very rural communities; allowing them access to employment opportunities, higher education, medical and social needs; all of which can be greatly restricted due to lack of access to transportation.

## Marmora and Lake

### FARE STRUCTURE

Effective Date:	31/05/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults		\$11.00		\$200.00		Route 1 & 2 fares (Madoc to Belleville)
Children		\$7.00				age 6-11
Students		\$9.00				show school pass
Seniors		\$9.00				show age card

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		2.5		2	2	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							
Streetcar							2
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>0</b>			<b>2</b>	<b>2</b>	<b>Electric</b>
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		2.5		- Trolley
							- Battery
							- Fuel Cell
							<b>TOTAL</b>
							<b>2</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	125,460	125,460
Total Vehicle Kilometres	126,110	126,110
Revenue Vehicle Hours	5,483	5,483
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	5,623	5,623
Operators Paid Hours		3,120
Vehicle Mechanics Paid Hours		
Total Employee Paid Hours		3,640

### PASSENGER DATA

Adult Passenger Trips	1,441	2,068
Concession Fare Trips	1,692	1,993
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		8
<i>Student Passenger Trips</i>	1,535	1,775
<i>Senior Passenger Trips</i>	157	210

### REGULAR SERVICE PASSENGER TRIPS

	<b>3,133</b>	<b>4,061</b>
Regular Service Passenger-Kms	90,857	117,769
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$51,213	\$60,458
Fuel/Energy Exp. for Vehicles	\$19,353	\$26,172
Vehicle Maintenance Expenses	\$5,040	\$7,966
Plant Maintenance Expenses		
General/Administration Expenses	\$24,793	\$25,554
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$100,399</b>	<b>\$120,150</b>
Debt Service Payment		
Total Operating Expenses	\$100,399	\$120,150

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$22,383</b>	<b>\$31,620</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$22,383</b>	<b>\$31,820</b>
Total Revenues	\$22,383	\$31,820
<b>NET DIRECT OPERATING COST</b>	<b>\$78,016</b>	<b>\$88,330</b>
<b>NET OPERATING COST</b>	<b>\$78,016</b>	<b>\$88,330</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$26,512	\$35,830
Municipal Operating Contribution	\$34,500	\$35,500
Other Operating Contributions	\$17,004	\$17,000
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$73,563</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>		<b>\$73,563</b>
Federal Capital Contribution		
Provincial Capital Contribution		\$73,563
Municipal Capital Contribution		
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	22%	26%
Municipal Operating Contribution / Capita	\$1.63	\$1.63
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$24.90	\$21.75
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$7.14	\$7.79
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$32.05	\$29.59
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$17.86	\$21.37
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	0.15	0.19
Reg. Serv. Pass. / Rev. Veh. Hr.	0.57	0.74
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	0.26	0.25
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	22.88	22.88
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		1.76
<b>TOP WAGE RATES</b>		
Operators	\$14.00	\$14.50
Mechanics		

# Midland

Transit Contact: Shawn Berriault  
Director of Operations

Statistical Contact: Shawn Berriault  
Director of Operations

Phone: 705-526-4275 x2217 Fax: 705-526-9971

Email: operations@midland.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/07/1974	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Midland	▪ Ridership (revenue passengers):	46,299
▪ Municipal Population:	17,000	▪ Total Operating Revenues:	\$64,320
▪ Service Area Population:	12,500	▪ Total Direct Operating Expenses:	\$211,096
▪ Service Area Size:	30.2 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0645 - 1745	Friday 0645 - 1745	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0645 - 1745	Saturday 0845 - 1645	▪ Number of Fixed Routes:	2
Wednesday 0645 - 1745	Sunday N/A	▪ Number of Accessible Routes:	0
Thursday 0645 - 1745	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	34,495 litres
Operators	Full-time 2 Part-time 1	- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES	2 1		
▪ Union Affiliations:	non-union (Operators)		
	OPSEU (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	46,299 100.00%	3,155 100.00%	73,039 100.00%	23.15
<b>TOTAL</b>	<b>46,299</b>	<b>3,155</b>	<b>73,039</b>	<b>23.15</b>

## REMARKS:

Midland Transit operates 2 routes with one bus on route alternating

## Midland

### FARE STRUCTURE

Effective Date: 04/01/2003	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.25			7-65 yrs
Children					6 and under
Students	\$1.75	\$1.00			school ID
Seniors	\$1.75	\$1.00			over 65

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		5.7		1	1	Internal Combustion
Commuter Rail							- Diesel 3
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>1</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	2		Average Bus Age (years)		5.7		- Fuel Cell
							<b>TOTAL 3</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	73,388	73,039
Total Vehicle Kilometres	74,188	73,639
Revenue Vehicle Hours	3,169	3,155
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	3,169	3,155

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

*Concession Fare Trips Details:**Child Passenger Trips**Student Passenger Trips**Senior Passenger Trips*

### REGULAR SERVICE PASSENGER TRIPS

	49,147	46,299
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Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

### OPERATING EXPENSES

Transportation Operations Expenses	\$116,820	\$94,774
Fuel/Energy Exp. for Vehicles	\$36,599	\$37,920
Vehicle Maintenance Expenses	\$61,315	\$49,524
Plant Maintenance Expenses	\$18,386	\$16,012
General/Administration Expenses	\$6,534	\$12,866
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$239,654</b>	<b>\$211,096</b>
Debt Service Payment		
Total Operating Expenses	\$239,654	\$211,096

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$63,437</b>	<b>\$59,616</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$69,448</b>	<b>\$64,320</b>
Total Revenues	\$69,448	\$64,320
<b>NET DIRECT OPERATING COST</b>	<b>\$170,206</b>	<b>\$146,776</b>
<b>NET OPERATING COST</b>	<b>\$170,206</b>	<b>\$146,776</b>

Federal Operating Contribution

Provincial Operating Contribution

Municipal Operating Contribution

Other Operating Contributions

Federal Debt Service Contribution

Provincial Debt Service Contribution

Municipal Debt Service Contribution

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$8,009</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$8,009</b>
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	\$8,009
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	29%	30%
Municipal Operating Contribution / Capita	\$13.62	\$11.74
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.46	\$3.17

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.29	\$1.29
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.88	\$4.56
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$75.62	\$66.91
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	3.93	3.70
Reg. Serv. Pass. / Rev. Veh. Hr.	15.51	14.67

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.25	0.25
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.16	23.15
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### LABOUR PRODUCTIVITY

Rev. &amp; Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

### TOP WAGE RATES

Operators	\$17.37	\$17.37
Mechanics	\$28.34	

## Milton

Transit Contact: Tony D'Alessandro  
Coordinator, Transit

Statistical Contact: Tony D'Alessandro  
Coordinator, Transit

Phone: 905-878-7252 x2548 Fax: 905-876-5029

Email: tony.dalessandro@milton.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1990	▪ Adult Cash Fare:	\$3.25
▪ Serves:	Town of Milton	▪ Ridership (revenue passengers):	409,601
▪ Municipal Population:	100,743	▪ Total Operating Revenues:	\$997,686
▪ Service Area Population:	85,191	▪ Total Direct Operating Expenses:	\$3,533,962
▪ Service Area Size:	35.6 square kilometres	▪ Active Vehicles:	18
▪ Service provided by:	Municipal Department, under contract with Diversified Transportation (Pacific Western)	- Small Community Buses	3
		- Standard Buses	15
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0540 - 2030	Friday 0540 - 2030	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0540 - 2030	Saturday 0710 - 2010		
Wednesday 0540 - 2030	Sunday N/A	▪ Number of Fixed Routes:	8
Thursday 0540 - 2030	Holidays N/A	▪ Number of Accessible Routes:	0
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators		- Diesel:	407,763 litres
Other Transportation Operations		- Biodiesel B5:	
Vehicle Mechanics		- Biodiesel B20:	
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration	2	- Electricity:	
TOTAL EMPLOYEES	2	- Other:	
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	460,654 100.00%	32,996 100.00%	785,291 100.00%	23.80
<b>TOTAL</b>	<b>460,654</b>	<b>32,996</b>	<b>785,291</b>	<b>23.80</b>

### REMARKS:

2013 fuel consumption incorrectly reported. Total fuel consumption for 2013 is 385,539 litres. Starting in 2014, Milton Transit began procuring fuel separate to service contractor.



## Milton

### FARE STRUCTURE

Effective Date: 02/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Day Pass	Criteria
Adults	\$3.25	\$2.60	\$70.00	\$7.50	19-64 years
Children					5 years and under
Students	\$3.25	\$1.90	\$50.00	\$7.50	6-18 years
Seniors	\$3.25	\$1.90	\$50.00	\$7.50	65 years and over
Other: GO passenger	\$0.65		\$26.00		with valid PRESTO card, GO ticket/pass

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	18		6.9		9	5	Internal Combustion
Commuter Rail							- Diesel 18
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>18</b>	<b>0</b>			<b>9</b>	<b>5</b>	<b>TOTAL 18</b>
Total Low-Floor Bus (30'-60')	18		Average Bus Age (years)		6.9		

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS	2013	2014
Revenue Vehicle Kilometres		760,634	785,291	<b>FINANCIAL</b>		
Total Vehicle Kilometres		760,634	785,291	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	26%	28%
Revenue Vehicle Hours		29,054	32,996	Municipal Operating Contribution / Capita	\$27.18	\$27.96
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.83	\$6.19
Total Vehicle Hours		29,054	32,996	<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.22	\$2.29
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		3,258	3,258	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.18	\$8.63
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$113.79	\$108.70
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	4.25	4.81
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	12.17	12.41
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	0.35	0.39
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>353,504</b>	<b>409,601</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.	26.18	23.80
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$2,881,220	\$2,721,585	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$185	\$455,142	Operators		
Vehicle Maintenance Expenses		\$43,767	\$25,524	Mechanics		
Plant Maintenance Expenses		\$36,134	\$62,678			
General/Administration Expenses		\$283,854	\$269,033			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$3,245,161</b>	<b>\$3,533,962</b>			
Debt Service Payment						
Total Operating Expenses		\$3,665,050	\$4,008,229			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$784,019</b>	<b>\$939,232</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$832,005</b>	<b>\$997,686</b>			
Total Revenues		\$877,868	\$1,044,282			
<b>NET DIRECT OPERATING COST</b>		<b>\$2,413,156</b>	<b>\$2,536,276</b>			
<b>NET OPERATING COST</b>		<b>\$2,787,182</b>	<b>\$2,963,947</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$524,839	\$581,790			
Municipal Operating Contribution		\$2,262,343	\$2,382,157			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$577,382</b>	<b>\$303,051</b>			
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>		<b>\$577,382</b>	<b>\$303,051</b>			
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions		\$577,382	\$303,051			

# Mississauga

Transit Contact: Geoff Marinoff  
Director of Transit

Statistical Contact: Mirela-Liana Aparaschivei  
Team Leader Data Management  
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Email: mirelaliana.aparaschivei@mississauga.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1969	▪ Adult Cash Fare:	\$3.25
▪ Serves:	City of Mississauga	▪ Ridership (revenue passengers):	36,607,859
▪ Municipal Population:	756,000	▪ Total Operating Revenues:	\$79,459,402
▪ Service Area Population:	756,000	▪ Total Direct Operating Expenses:	\$162,296,271
▪ Service Area Size:	178.6 square kilometres	▪ Active Vehicles:	463
▪ Service provided by:	Municipal Department	- Standard Buses	394
		- Articulated Buses	69
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0400 - 0330	Friday	0400 - 0330
Tuesday	0400 - 0330	Saturday	0430 - 0300
Wednesday	0400 - 0330	Sunday	0700 - 0200
Thursday	0400 - 0330	Holidays	0700 - 0200
▪ Employees Statistics:	Full-time	Part-time	
Operators	964		
Other Transportation Operations	79	6	
Vehicle Mechanics	88		
Other Vehicle Maintenance and Servicing	85		
Plant and Other Maintenance	12		
General and Administration	82	31	
TOTAL EMPLOYEES	1,310	37	
▪ Union Affiliations:	ATU 1572 (Operators)		
	ATU 1572 (Mechanics)		
	UFCW 175 & (Call Centre Staff)		
		▪ Number of Fixed Routes:	84
		▪ Number of Accessible Routes:	84
		▪ Energy Consumption:	
		- Diesel:	
		- Biodiesel B5:	17,819,073 litres
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	52,034,555 100.00%	1,317,272 100.00%	28,600,196 100.00%	21.71
<b>TOTAL</b>	<b>52,034,555</b>	<b>1,317,272</b>	<b>28,600,196</b>	<b>21.71</b>

## Mississauga

### FARE STRUCTURE

Effective Date:	27/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Weekly Pass	Criteria
Adults		\$3.25	\$2.80	\$120.00	\$32.00	
Children			\$1.65			
Students			\$2.25	\$101.00	\$24.50	
Seniors			\$1.85	\$53.00		
Other: GTA Weekly Pass					\$56.00	

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	463		6.2		357	182	Internal Combustion
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							- Diesel
Locomotive							- Biodiesel (all blends)
Streetcar							- Natural Gas (CNG or LNG)
							- Other
<b>TOTAL ACTIVE VEHICLES</b>	<b>463</b>	<b>0</b>			<b>357</b>	<b>182</b>	<b>Electric</b>
Total Low-Floor Bus (30'-60')	463		Average Bus Age (years)		6.2		- Trolley
							- Battery
							- Fuel Cell
							<b>TOTAL</b>
							<b>463</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		28,259,928	28,600,196	<b>FINANCIAL</b>			
Total Vehicle Kilometres		30,669,590	30,998,549	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		49%	49%
Revenue Vehicle Hours		1,295,937	1,317,272	Municipal Operating Contribution / Capita		\$87.58	\$93.00
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.23	\$2.26
Total Vehicle Hours		1,386,971	1,409,583	<b>AVERAGE FARE</b>			
Operators Paid Hours		1,951,507	2,029,331	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.99	\$2.03
Vehicle Mechanics Paid Hours		211,466	193,744	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		2,720,164	2,783,019	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.39	\$4.43
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		15,062,299	22,101,114	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$113.23	\$115.14
Concession Fare Trips		20,776,714	14,506,745	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		47.59	48.42
Child Passenger Trips		277,658	278,117	Reg. Serv. Pass. / Rev. Veh. Hr.		27.62	27.79
Student Passenger Trips		4,239,268	6,288,296	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		2,661,002	2,866,393	Rev. Veh. Hrs. / Capita		1.72	1.74
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>35,789,013</b>	<b>36,607,859</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		339,466,322	344,055,735	Rev. Veh. Kms. / Rev. Veh. Hr.		21.81	21.71
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.66	0.65
Transportation Operations Expenses		\$90,332,968	\$95,736,680	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$18,417,106	\$19,488,500	Operators		\$31.34	\$31.97
Vehicle Maintenance Expenses		\$20,925,646	\$21,184,969	Mechanics		\$37.22	\$37.96
Plant Maintenance Expenses		\$6,194,268	\$6,758,127				
General/Administration Expenses		\$21,183,116	\$19,127,995				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$157,053,104</b>	<b>\$162,296,271</b>				
Debt Service Payment							
Total Operating Expenses		\$157,483,552	\$162,691,885				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$71,316,687</b>	<b>\$74,267,486</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$77,318,139</b>	<b>\$79,459,402</b>				
Total Revenues		\$77,394,531	\$79,484,151				
<b>NET DIRECT OPERATING COST</b>		<b>\$79,734,965</b>	<b>\$82,836,869</b>				
<b>NET OPERATING COST</b>		<b>\$80,089,021</b>	<b>\$83,207,734</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$14,225,688	\$12,897,312				
Municipal Operating Contribution		\$65,863,333	\$70,310,422				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$78,088,751</b>	<b>\$70,830,267</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$78,088,751</b>	<b>\$70,830,267</b>				
Federal Capital Contribution		\$20,561,664	\$21,098,091				
Provincial Capital Contribution		\$20,236,465	\$2,236,484				
Municipal Capital Contribution		\$31,247,595	\$45,293,178				
Other Capital Contributions		\$6,043,027	\$2,202,513				

# Niagara Falls

Transit Contact: Dave Stuart  
General Manager

Statistical Contact: Dave Stuart  
General Manager  
Phone: 905-356-7521 Fax:  
Email: dstuart@niagarafalls.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1960	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Niagara Falls	▪ Ridership (revenue passengers):	2,094,909
▪ Municipal Population:	85,000	▪ Total Operating Revenues:	\$4,219,444
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$7,819,720
▪ Service Area Size:	80.5 square kilometres	▪ Active Vehicles:	27
▪ Service provided by:	Municipal Department	- Standard Buses	27
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	85.19%
Monday 0600 - 2400	Friday 0600 - 0100	▪ Percentage of accessible transit fleet:	85.19%
Tuesday 0600 - 2400	Saturday 0600 - 0100	▪ Number of Fixed Routes:	20
Wednesday 0600 - 2400	Sunday 0700 - 2300	▪ Number of Accessible Routes:	20
Thursday 0600 - 2400	Holidays 0700 - 2300	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 1,268,120 litres
Operators	50	24	- Biodiesel B5:
Other Transportation Operations	5		- Biodiesel B20:
Vehicle Mechanics	9		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	9		- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	6		- Other:
TOTAL EMPLOYEES	79	24	
▪ Union Affiliations:	ATU 1582 (Operators)		
	ATU 1582 (Mechanics)		
	CUPE 133 (Admin.)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,094,909 100.00%	79,949 100.00%	1,990,813 100.00%	24.90
<b>TOTAL</b>	<b>2,094,909</b>	<b>79,949</b>	<b>1,990,813</b>	<b>24.90</b>

## REMARKS:

Niagara Falls Transit made extensive changes to our municipal routes and schedules in January, 2014. The WEGO Visitor Transportation System, established in August, 2012, continues to transport large loads throughout the year, in conjunction with our partner, Niagara Parks Commission.

## Niagara Falls

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2011					
Adults	\$2.50	\$2.30	\$70.00		
Children	\$1.25				6 to 12 years; under 5 free
Students	\$2.25	\$2.05	\$54.00		13-19 years
Seniors	\$2.25	\$2.05	\$54.00		65 and beyond

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	23	4	6.3	13.0	21	16	Internal Combustion
Commuter Rail							- Diesel 27
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>23</b>	<b>4</b>			<b>21</b>	<b>16</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	23		Average Bus Age (years)		7.3		27

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	1,654,359	1,990,813
Total Vehicle Kilometres	1,654,359	1,990,813
Revenue Vehicle Hours	67,778	79,949
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	67,778	79,949

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips	1,234,650	1,389,583
Concession Fare Trips	726,915	705,326
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>		
<i>Senior Passenger Trips</i>		

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,961,565</b>	<b>2,094,909</b>
Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	373,719	96,286

### OPERATING EXPENSES

Transportation Operations Expenses	\$3,746,363	\$4,413,871
Fuel/Energy Exp. for Vehicles	\$945,000	\$1,019,476
Vehicle Maintenance Expenses	\$3,167,266	\$1,912,008
Plant Maintenance Expenses	\$220,273	\$238,469
General/Administration Expenses	\$262,527	\$235,896
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$8,341,429</b>	<b>\$7,819,720</b>
Debt Service Payment	\$252,904	\$278,187
Total Operating Expenses	\$8,824,410	\$11,295,305

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,735,819</b>	<b>\$2,316,586</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$3,631,729</b>	<b>\$4,219,444</b>
Total Revenues	\$4,163,729	\$5,222,797
<b>NET DIRECT OPERATING COST</b>	<b>\$4,709,700</b>	<b>\$3,600,276</b>
<b>NET OPERATING COST</b>	<b>\$4,660,681</b>	<b>\$6,072,508</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$532,000	\$532,000
Municipal Operating Contribution	\$4,128,681	\$5,540,508
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$935,000</b>	<b>\$225,000</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$935,000</b>	<b>\$225,000</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$608,000	
Municipal Capital Contribution	\$327,000	\$225,000
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44%	54%
Municipal Operating Contribution / Capita	\$51.61	\$69.26
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.40	\$1.72

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.88	\$1.11
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.25	\$3.73
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$123.07	\$137.80
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	24.52	26.19
Reg. Serv. Pass. / Rev. Veh. Hr.	28.94	26.20

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.85	1.00
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	24.41	24.90
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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### TOP WAGE RATES

Operators	\$26.13	\$26.65
Mechanics	\$30.85	\$31.47

## Niagara Region

Transit Contact: Kumar Ranjan  
Associate Director, Transportation Planning

Statistical Contact: Greg Miller  
NRT Coordinator  
Phone: 905-980-6000 x3488 Fax: 905-685-0013  
Email: greg.miller@niagararegion.ca

### SYSTEM HIGHLIGHTS:

- System established: 16/09/2011
- Serves: Niagara Region
- Municipal Population: 431,346
- Service Area Population: 317,800
- Service Area Size: 554.5 square kilometres
- Service provided by: Municipal Department, under contract with Welland, St. Catharines and Niagara Falls Transit
- Adult Cash Fare: \$6.00
- Ridership (revenue passengers): 171,197
- Total Operating Revenues: \$577,435
- Total Direct Operating Expenses: \$2,677,940
- Hours of Service:
 

Monday	0700 - 2100	Friday	0700 - 2100
Tuesday	0700 - 2100	Saturday	0700 - 2100
Wednesday	0700 - 2100	Sunday	N/A
Thursday	0700 - 2100	Holidays	N/A
- Number of Fixed Routes: 10
- Number of Accessible Routes: 10
- Energy Consumption:
 

- Diesel:	374,207 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Union Information N/A (Operators)  
Union Information N/A (Mechanics)

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	171,297	100.00%	29,232	100.00%	784,956	100.00%	26.85
<b>TOTAL</b>	<b>171,297</b>		<b>29,232</b>		<b>784,956</b>		<b>26.85</b>

### REMARKS:

As of July 2014, travels to Niagara-on-the-Lake, sharing a stop with NOTL Transit. Niagara Region Transit now provides service to seven municipalities.

## Niagara Region

### FARE STRUCTURE

Effective Date: 01/05/2012	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$6.00	\$4.50	\$160.00		18-65 years
Children					Under 5 years - free
Students	\$5.00	\$4.00	\$130.00		6-18 years; with valid ID
Seniors	\$5.00	\$4.00	\$130.00		65 years and over

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
<b>VEHICLES (2014)</b>						
Bus					8	6
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
<b>TOTAL ACTIVE VEHICLES</b>					<b>8</b>	<b>6</b>

VEHICLE KILOMETRES AND HOURS			2013	2014	PERFORMANCE INDICATORS	2013	2014
Revenue Vehicle Kilometres			820,559	784,956	<b>FINANCIAL</b>		
Total Vehicle Kilometres			820,559	784,956	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	19%	22%
Revenue Vehicle Hours			29,350	29,232	Municipal Operating Contribution / Capita	\$7.14	\$6.61
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$12.83	\$12.27
Total Vehicle Hours			29,350	29,232	<b>AVERAGE FARE</b>		
Operators Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.10	\$3.37
Vehicle Mechanics Paid Hours					<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$15.93	\$15.64
<b>PASSENGER DATA</b>					<b>COST EFFICIENCY</b>		
Adult Passenger Trips			107,973	108,360	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$96.06	\$91.61
Concession Fare Trips			69,047	62,837	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:					Reg. Serv. Pass. / Capita	0.56	0.54
Child Passenger Trips					Reg. Serv. Pass. / Rev. Veh. Hr.	6.03	5.86
Student Passenger Trips					<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips					Rev. Veh. Hrs. / Capita	0.09	0.09
<b>REGULAR SERVICE PASSENGER TRIPS</b>			<b>177,020</b>	<b>171,197</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms					Rev. Veh. Kms. / Rev. Veh. Hr.	27.96	26.85
Auxiliary Service Passenger Trips					<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses			\$2,677,636	\$2,536,096	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles					Operators		
Vehicle Maintenance Expenses					Mechanics		
Plant Maintenance Expenses							
General/Administration Expenses			\$141,623	\$141,844			
<b>TOTAL DIRECT OPERATING EXPENSES</b>			<b>\$2,819,259</b>	<b>\$2,677,940</b>			
Debt Service Payment							
Total Operating Expenses			\$2,819,259	\$2,677,940			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>			<b>\$548,725</b>	<b>\$577,435</b>			
<b>TOTAL OPERATING REVENUES</b>			<b>\$548,725</b>	<b>\$577,435</b>			
Total Revenues			\$548,725	\$577,435			
<b>NET DIRECT OPERATING COST</b>			<b>\$2,270,534</b>	<b>\$2,100,505</b>			
<b>NET OPERATING COST</b>			<b>\$2,270,534</b>	<b>\$2,100,505</b>			
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution			\$2,270,534	\$2,100,505			
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## Niagara-on-the-Lake

Transit Contact: Marci Weston  
Engineering Technologist (Traffic)

Statistical Contact: Marci Weston  
Engineering Technologist (Traffic)  
Phone: 905-468-3278 x270 Fax: 905-468-1722  
Email: mweston@notl.org

### SYSTEM HIGHLIGHTS:

▪ System established:	04/02/2012	▪ Adult Cash Fare:	\$3.00
▪ Serves:	Town of Niagara-on-the-Lake	▪ Ridership (revenue passengers):	14,206
▪ Municipal Population:	17,720	▪ Total Operating Revenues:	\$268,576
▪ Service Area Population:	10,227	▪ Total Direct Operating Expenses:	\$441,746
▪ Service Area Size:	14.8 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with Niagara Patient Transfer Inc.	- Small Community Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0800 - 2200	Friday 0800 - 2200	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0800 - 2200	Saturday 0800 - 2200	▪ Number of Fixed Routes:	3
Wednesday 0800 - 2200	Sunday N/A	▪ Number of Accessible Routes:	3
Thursday 0800 - 2200	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration	1	- Other:	
TOTAL EMPLOYEES	1		
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	15,728 100.00%	4,931 100.00%	139,093 100.00%	28.21
<b>TOTAL</b>	<b>15,728</b>	<b>4,931</b>	<b>139,093</b>	<b>28.21</b>

### REMARKS:

Niagara-on-the-Lake Transit operates regular fare service on one route mid-October to mid-May and two routes mid-May to mid-October. We also operate an auxilliary shuttle service between Parks Canada Fort George tour bus parking lot and the Town's Historic District from April to mid-November.



## Niagara-on-the-Lake

### FARE STRUCTURE

Effective Date:	02/04/2012	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other	Criteria
Adults		\$3.00				
Children						<6 yrs free when accompanied by an adult
Students					\$3.00/trip (NCSAC)	Niagara College U-Pass holders
Seniors		\$3.00				65 years or over
Other: Visually impaired						free with CNIB card

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		4.0		4	1	Internal Combustion - Diesel - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>4</b>	<b>0</b>			<b>4</b>	<b>1</b>	
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		4.0		<b>TOTAL</b>
							<b>4</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		129,628	139,093	<b>FINANCIAL</b>			
Total Vehicle Kilometres		152,678	162,499	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		65%	61%
Revenue Vehicle Hours		4,468	4,931	Municipal Operating Contribution / Capita		\$1.49	\$4.39
Auxiliary Revenue Vehicle Hours		2,741	2,911	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$17.12	\$12.19
Total Vehicle Hours		7,233	7,854	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$2.95	\$2.86
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$48.88	\$31.10
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		3,056	5,587	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$55.28	\$56.24
Concession Fare Trips		5,124	8,619	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		0.82	1.39
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		1.83	2.88
Student Passenger Trips		5,001	8,122	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.45	0.48
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>8,180</b>	<b>14,206</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		94,724	190,929	Rev. Veh. Kms. / Rev. Veh. Hr.		29.01	28.21
Auxiliary Service Passenger Trips		73,734	84,361	<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$368,170	\$397,062	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses				Mechanics			
Plant Maintenance Expenses							
General/Administration Expenses		\$31,658	\$44,684				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$399,828</b>	<b>\$441,746</b>				
Debt Service Payment							
Total Operating Expenses		\$399,849	\$441,995				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$24,132</b>	<b>\$40,632</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$259,783</b>	<b>\$268,576</b>				
Total Revenues		\$259,783	\$268,576				
<b>NET DIRECT OPERATING COST</b>		<b>\$140,045</b>	<b>\$173,170</b>				
<b>NET OPERATING COST</b>		<b>\$140,066</b>	<b>\$173,419</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$125,239	\$128,477				
Municipal Operating Contribution		\$14,827	\$44,932				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## Norfolk County

Transit Contact: Brad Smith  
Public Transportation Coordinator

Statistical Contact: Brad Smith  
Public Transportation Coordinator  
Phone: 519-428-3178 Fax: 519-428-0074  
Email: bsmith@ridenorfolk.ca

### SYSTEM HIGHLIGHTS:

- System established: 10/11/2011
- Serves: Norfolk County
- Adult Cash Fare: \$6.00
- Ridership (revenue passengers): 5,103
- Total Operating Revenues: \$19,990
- Total Direct Operating Expenses: \$191,181
- Municipal Population: 63,175
- Service Area Population: 30,737
- Service Area Size: .0 square kilometres
- Service provided by: Municipal Department, under contract with Donnelly Transit Inc

### ▪ Hours of Service:

Monday	0800 - 1800	Friday	0800 - 1800
Tuesday	0800 - 1800	Saturday	N/A
Wednesday	0800 - 1800	Sunday	N/A
Thursday	0800 - 1800	Holidays	N/A

- Number of Fixed Routes: 6
- Number of Accessible Routes: 6

### ▪ Employees Statistics:

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	1	

### ▪ Energy Consumption:

- Diesel:
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

- Union Affiliations: Union Information N/A (Operators)
- Union Information N/A (Mechanics)

### Modal Statistics

	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	5,103	100.00%	2,440	100.00%	78,373	100.00%	32.12
<b>TOTAL</b>	<b>5,103</b>		<b>2,440</b>		<b>78,373</b>		<b>32.12</b>

## Norfolk County

### FARE STRUCTURE

Effective Date:	01/01/2012	Cash	Tickets/Cards (unit price)	Monthly Pass	Other In Town Rider Cash/Ticket	Criteria
Adults		\$6.00	\$5.00		\$2.00/\$1.66	Between Town
Children						Under 5 ride Free
Students						
Seniors						

	Active		Average Age		Peak (Est.)	Base (Est.)
	Access.	Non-Acc.	Access.	Non-Acc.		
<b>VEHICLES (2014)</b>						
Bus					1	1
Commuter Rail						
Ferry						
Heavy Rail						
Light Rail						
Locomotive						
Streetcar						
<b>TOTAL ACTIVE VEHICLES</b>					<b>1</b>	<b>1</b>

VEHICLE KILOMETRES AND HOURS			2013	2014	PERFORMANCE INDICATORS	2013	2014
Revenue Vehicle Kilometres			84,191	78,373	<b>FINANCIAL</b>		
Total Vehicle Kilometres			84,191	78,373	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	10%	10%
Revenue Vehicle Hours			2,490	2,440	Municipal Operating Contribution / Capita	\$4.93	\$1.33
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$38.44	\$33.55
Total Vehicle Hours			2,490	2,440	<b>AVERAGE FARE</b>		
Operators Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$4.25	\$3.92
Vehicle Mechanics Paid Hours					<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			1,821	1,827	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$42.69	\$37.46
<b>PASSENGER DATA</b>					<b>COST EFFICIENCY</b>		
Adult Passenger Trips			3,745	4,756	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$68.18	\$78.35
Concession Fare Trips			232	347	<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>					Reg. Serv. Pass. / Capita	0.13	0.17
<i>Child Passenger Trips</i>			232	347	Reg. Serv. Pass. / Rev. Veh. Hr.	1.60	2.09
<i>Student Passenger Trips</i>					<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>					Rev. Veh. Hrs. / Capita	0.08	0.08
<b>REGULAR SERVICE PASSENGER TRIPS</b>			<b>3,977</b>	<b>5,103</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			58,660	70,727	Rev. Veh. Kms. / Rev. Veh. Hr.	33.81	32.12
Auxiliary Service Passenger Trips					<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses			\$100,427	\$113,378	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles					Operators		
Vehicle Maintenance Expenses					Mechanics		
Plant Maintenance Expenses							
General/Administration Expenses			\$69,347	\$77,803			
<b>TOTAL DIRECT OPERATING EXPENSES</b>			<b>\$169,774</b>	<b>\$191,181</b>			
Debt Service Payment							
Total Operating Expenses			\$169,774	\$191,181			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>			<b>\$16,889</b>	<b>\$19,990</b>			
<b>TOTAL OPERATING REVENUES</b>			<b>\$16,889</b>	<b>\$19,990</b>			
Total Revenues			\$16,889	\$19,990			
<b>NET DIRECT OPERATING COST</b>			<b>\$152,885</b>	<b>\$171,191</b>			
<b>NET OPERATING COST</b>			<b>\$152,885</b>	<b>\$171,191</b>			
Federal Operating Contribution							
Provincial Operating Contribution				\$125,602			
Municipal Operating Contribution			\$151,385	\$40,789			
Other Operating Contributions			\$1,500	\$4,800			
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>							
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

## North Bay

Transit Contact: Remi Renaud  
Transit Manager

Statistical Contact: Remi Renaud  
Transit Manager

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### SYSTEM HIGHLIGHTS:

▪ System established:	25/05/1972	▪ Adult Cash Fare:	\$2.75
▪ Serves:	North Bay	▪ Ridership (revenue passengers):	1,854,518
▪ Municipal Population:	53,000	▪ Total Operating Revenues:	\$3,302,730
▪ Service Area Population:	49,000	▪ Total Direct Operating Expenses:	\$5,922,593
▪ Service Area Size:	314.9 square kilometres	▪ Active Vehicles:	22
▪ Service provided by:	Municipal Department	- Standard Buses	22
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0615 - 0015	Friday 0615 - 0015	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0615 - 0015	Saturday 0630 - 0015	▪ Number of Fixed Routes:	11
Wednesday 0615 - 0015	Sunday 0830 - 1815	▪ Number of Accessible Routes:	11
Thursday 0615 - 0015	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 730,000 litres
Operators	44		- Biodiesel B5:
Other Transportation Operations	2		- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	2		- Other:
TOTAL EMPLOYEES	48		
▪ Union Affiliations:	CUPE 122 (Operators)		
	CUPE 122 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,854,518 100.00%	63,500 100.00%	1,320,000 100.00%	20.79
<b>TOTAL</b>	<b>1,854,518</b>	<b>63,500</b>	<b>1,320,000</b>	<b>20.79</b>

### REMARKS:

1) Family Travel Program: Monday to Thursday evenings beginning at 18:00 until end of day service, up to 3 children under 16 ride free with fare parent/guardian 2) Friday evening beginning at 17:00 until end of day service Sunday, up to 3 children under 16 ride free with fare parent/guardian 3) \$7.00 day pass - unlimited rides for day purchased, 4) University/College Pass - University \$163.00/8 months, College \$203.71/8 months

## North Bay

### FARE STRUCTURE

Effective Date: 01/04/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.75	\$2.48	\$84.00		18 & older
Children	\$2.75	\$2.48	\$59.00		5-12 years; under 5 years free
Students	\$2.75	\$2.48	\$69.00		13-18/valid ID
Seniors	\$2.75	\$2.48	\$59.00		65 and older
Other: «ODSP» rider		\$2.48			

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	22		5.6		16	13	Internal Combustion - Diesel 22 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>22</b>	<b>0</b>			<b>16</b>	<b>13</b>	
Total Low-Floor Bus (30'-60')	22		Average Bus Age (years)		5.6		<b>TOTAL 22</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		1,322,964	1,320,000	<b>FINANCIAL</b>			
Total Vehicle Kilometres		1,322,964	1,335,206	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		53%	56%
Revenue Vehicle Hours		62,404	63,500	Municipal Operating Contribution / Capita		\$46.04	\$42.95
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$1.53	\$1.41
Total Vehicle Hours		62,404	69,605	<b>AVERAGE FARE</b>			
Operators Paid Hours		62,404	91,520	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.70	\$1.71
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		70,204	99,320	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.28	\$3.19
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$95.13	\$85.09
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		36.91	37.85
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		28.98	29.21
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		1.27	1.30
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>1,808,637</b>	<b>1,854,518</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		21.20	20.79
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		1.00	0.69
Transportation Operations Expenses		\$3,068,722	\$3,564,955	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$878,053	\$856,706	Operators		\$24.36	\$24.91
Vehicle Maintenance Expenses		\$1,440,734	\$1,257,926	Mechanics		\$27.36	\$27.91
Plant Maintenance Expenses		\$147,255	\$201,974				
General/Administration Expenses		\$401,464	\$41,032				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$5,936,228</b>	<b>\$5,922,593</b>				
Debt Service Payment							
Total Operating Expenses		\$5,936,228	\$5,922,593				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$3,082,886</b>	<b>\$3,165,245</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$3,169,097</b>	<b>\$3,302,730</b>				
Total Revenues		\$3,170,131	\$3,308,175				
<b>NET DIRECT OPERATING COST</b>		<b>\$2,767,131</b>	<b>\$2,619,863</b>				
<b>NET OPERATING COST</b>		<b>\$2,766,097</b>	<b>\$2,614,418</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$510,000	\$510,000				
Municipal Operating Contribution		\$2,256,097	\$2,104,418				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$906,021</b>	<b>\$40,171</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$906,021</b>	<b>\$40,171</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$482,218					
Municipal Capital Contribution		\$423,803	\$40,171				
Other Capital Contributions							

## Oakville

Transit Contact: Barry Cole  
Director

Statistical Contact: Ragini Govender  
Transit Analyst

Phone: 905-845-6601 x3937 Fax: 905-338-4703

Email: ragini.govender@oakville.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	30/09/1972	▪ Adult Cash Fare:	\$3.50
▪ Serves:	Town of Oakville	▪ Ridership (revenue passengers):	3,014,612
▪ Municipal Population:	188,000	▪ Total Operating Revenues:	\$7,499,688
▪ Service Area Population:	188,000	▪ Total Direct Operating Expenses:	\$22,041,349
▪ Service Area Size:	103.5 square kilometres	▪ Active Vehicles:	89
▪ Service provided by:	Municipal Department	- Standard Buses	89
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0545 - 0200	Friday 0545 - 0200	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0545 - 0200	Saturday 0700 - 0200	▪ Number of Fixed Routes:	43
Wednesday 0545 - 0200	Sunday 0800 - 2000	▪ Number of Accessible Routes:	12
Thursday 0545 - 0200	Holidays 0800 - 2000	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 2,812,466 litres
Operators	106	32	- Biodiesel B5:
Other Transportation Operations	9		- Biodiesel B20:
Vehicle Mechanics	11		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	16		- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	10		- Other:
TOTAL EMPLOYEES	152	32	
▪ Union Affiliations:	Unifor 1256 (Operators)		
	Unifor 1256 (Mechanics)		
	CUPE 1329 & 136 (Admin Staff/Store keeper)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,979,303 100.00%	199,383 100.00%	4,588,672 100.00%	23.01
<b>TOTAL</b>	<b>3,979,303</b>	<b>199,383</b>	<b>4,588,672</b>	<b>23.01</b>

# Oakville

## FARE STRUCTURE

Effective Date:	01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Student Freedom Pass	Criteria
Adults		\$3.50		\$105.00		20-64 years
Children						5 years and under free with fare paying adult
Students		\$3.50		\$70.00	\$15.00	6-19 years
Seniors		\$3.50	\$1.75	\$50.00		65 years and over
Other: GO passengers		\$0.75				with GO valid ticket

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	89		6.7		68	39	Internal Combustion
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>89</b>	<b>0</b>			<b>68</b>	<b>39</b>	
Total Low-Floor Bus (30'-60')	89		Average Bus Age (years)		6.7		<b>TOTAL</b>

VEHICLE KILOMETRES AND HOURS	2013	2014	PERFORMANCE INDICATORS	2013	2014
Revenue Vehicle Kilometres	4,629,427	4,588,672	<b>FINANCIAL</b>		
Total Vehicle Kilometres	5,294,248	5,259,312	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	34%
Revenue Vehicle Hours	198,812	199,383	Municipal Operating Contribution / Capita	\$69.46	\$74.13
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.60	\$4.82
Total Vehicle Hours	227,100	227,752	<b>AVERAGE FARE</b>		
Operators Paid Hours	283,069	265,767	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.25	\$2.32
Vehicle Mechanics Paid Hours	22,535	22,312	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours	376,453	359,340	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.02	\$7.31
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	1,357,658	1,425,036	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$91.53	\$96.78
Concession Fare Trips	1,604,054	1,589,576	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	15.75	16.04
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	14.90	15.12
Student Passenger Trips	636,812	552,220	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips	278,839	279,441	Rev. Veh. Hrs. / Capita	1.06	1.06
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>2,961,712</b>	<b>3,014,612</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms			Rev. Veh. Kms. / Rev. Veh. Hr.	23.29	23.01
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.75
Transportation Operations Expenses	\$11,854,275	\$12,535,978	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles	\$2,843,628	\$3,027,784	Operators	\$26.60	\$27.39
Vehicle Maintenance Expenses	\$3,648,569	\$3,971,920	Mechanics	\$33.15	\$34.07
Plant Maintenance Expenses	\$1,606,885	\$1,637,055			
General/Administration Expenses	\$832,303	\$868,613			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$20,785,660</b>	<b>\$22,041,349</b>			
Debt Service Payment					
Total Operating Expenses	\$20,785,660	\$22,041,349			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$6,650,983</b>	<b>\$7,007,563</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$7,167,431</b>	<b>\$7,499,688</b>			
Total Revenues	\$7,182,320	\$7,559,790			
<b>NET DIRECT OPERATING COST</b>	<b>\$13,618,229</b>	<b>\$14,541,662</b>			
<b>NET OPERATING COST</b>	<b>\$13,603,339</b>	<b>\$14,481,559</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$545,200	\$544,200			
Municipal Operating Contribution	\$13,058,139	\$13,937,359			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$3,197,328</b>	<b>\$1,203,032</b>			
Total Capital Disposals	\$21,470	\$2,464,095			
<b>TOTAL CAPITAL FUNDING</b>	<b>\$3,675,254</b>	<b>\$3,351,988</b>			
Federal Capital Contribution		\$7,633			
Provincial Capital Contribution	\$308,747	\$749,229			
Municipal Capital Contribution	\$381,000	\$404,000			
Other Capital Contributions	\$2,985,507	\$2,191,126			

# Orangeville

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Email: spihel@orangeville.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	12/02/1991	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Orangeville	▪ Ridership (revenue passengers):	110,254
▪ Municipal Population:	29,400	▪ Total Operating Revenues:	\$178,130
▪ Service Area Population:	29,400	▪ Total Direct Operating Expenses:	\$714,813
▪ Service Area Size:	14.0 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Small Community Buses	3
		- Standard Buses	1
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0715 - 1815	Friday 0715 - 1815	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0715 - 1815	Saturday 0715 - 1815		
Wednesday 0715 - 1815	Sunday N/A	▪ Number of Fixed Routes:	3
Thursday 0715 - 1815	Holidays N/A	▪ Number of Accessible Routes:	3
▪ Employees Statistics:	Full-time	Part-time	
Operators			
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration		1	
TOTAL EMPLOYEES		1	
▪ Union Affiliations:	non-union (Operators)		
	non-union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	125,662 100.00%	9,999 100.00%	218,470 100.00%	21.85
<b>TOTAL</b>	<b>125,662</b>	<b>9,999</b>	<b>218,470</b>	<b>21.85</b>

## REMARKS:

In 2014 purchased 2 new transit shelters to be installed in 2015.



# Orangeville

## FARE STRUCTURE

Effective Date: 01/07/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.70	\$45.00		
Children					5 yrs and under - free
Students	\$1.50	\$1.30	\$35.00		6-18 or with a valid student ID
Seniors	\$1.50	\$1.30	\$35.00		55 years and over
Other: Special needs			\$25.00		Persons with disabilities

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		4.3		3	3	Internal Combustion - Diesel - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>4</b>	<b>0</b>			<b>3</b>	<b>3</b>	
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		4.3		<b>TOTAL</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		236,220	218,470	<b>FINANCIAL</b>			
Total Vehicle Kilometres		249,520	227,560	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		25%	25%
Revenue Vehicle Hours		9,999	9,999	Municipal Operating Contribution / Capita		\$9.66	\$7.10
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$4.22	\$4.87
Total Vehicle Hours		10,351	10,317	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.27	\$1.40
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		273	275	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$5.65	\$6.48
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		42,946	44,285	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$61.24	\$69.29
Concession Fare Trips		69,154	65,969	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		3.96	3.75
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		11.21	11.03
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.35	0.34
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>112,100</b>	<b>110,254</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		695,020	683,575	Rev. Veh. Kms. / Rev. Veh. Hr.		23.62	21.85
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$459,528	\$467,409	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses		\$127,250	\$168,698	Mechanics			
Plant Maintenance Expenses			\$1,984				
General/Administration Expenses		\$47,098	\$76,723				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$633,875</b>	<b>\$714,813</b>				
Debt Service Payment							
Total Operating Expenses		\$633,875	\$714,813				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$142,641</b>	<b>\$154,505</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$160,590</b>	<b>\$178,130</b>				
Total Revenues		\$160,590	\$178,130				
<b>NET DIRECT OPERATING COST</b>		<b>\$473,285</b>	<b>\$536,683</b>				
<b>NET OPERATING COST</b>		<b>\$473,285</b>	<b>\$536,683</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$200,000	\$328,000				
Municipal Operating Contribution		\$273,285	\$208,684				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$106,498</b>	<b>\$9,055</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$106,498</b>	<b>\$9,055</b>				
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions		\$106,498	\$9,055				

## Orillia

Transit Contact: Jack Green  
Manager of Transportation

Statistical Contact: Jack Green  
Manager of Transportation  
Phone: 705-329-7255 Fax:  
Email: jgreen@orillia.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1974	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Orillia	▪ Ridership (revenue passengers):	750,000
▪ Municipal Population:	32,945	▪ Total Operating Revenues:	\$918,223
▪ Service Area Population:	32,945	▪ Total Direct Operating Expenses:	\$1,815,905
▪ Service Area Size:	28.8 square kilometres	▪ Active Vehicles:	8
▪ Service provided by:	Municipal Department, under contract with First Student Canada	- Standard Buses	8
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0615 - 2245	Friday 0615 - 2245	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0615 - 2245	Saturday 0845 - 1815	▪ Number of Fixed Routes:	5
Wednesday 0615 - 2245	Sunday 0845 - 1645	▪ Number of Accessible Routes:	5
Thursday 0615 - 2245	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time Part-time	- Diesel:	
Operators		- Biodiesel B5:	
Other Transportation Operations		- Biodiesel B20:	
Vehicle Mechanics		- Biodiesel - Other:	
Other Vehicle Maintenance and Servicing		- Natural Gas:	
Plant and Other Maintenance		- Electricity:	
General and Administration		- Other:	
TOTAL EMPLOYEES			
▪ Union Affiliations:	non-union (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	750,000 100.00%	25,881 100.00%	529,000 100.00%	20.44
<b>TOTAL</b>	<b>750,000</b>	<b>25,881</b>	<b>529,000</b>	<b>20.44</b>

### REMARKS:

Lakehead University student's ID serves as a bus pass for the entire year. 2 elementary school age children ride free with a fare paying adult.

# Orillia

## FARE STRUCTURE

Effective Date: 01/09/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$1.84	\$47.00		
Children	\$2.00	\$1.84	\$47.00		
Students	\$2.00	\$1.84	\$47.00		
Seniors	\$2.00	\$1.84	\$47.00		

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	8		5.4		6	5	Internal Combustion
Commuter Rail							- Diesel 8
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>8</b>	<b>0</b>			<b>6</b>	<b>5</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		5.4		<b>8</b>

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	518,550	529,000
Total Vehicle Kilometres	518,550	529,000
Revenue Vehicle Hours	25,379	25,881
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	25,379	25,881

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>750,000</b>	<b>750,000</b>
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Regular Service Passenger-Kms

Auxiliary Service Passenger Trips

## OPERATING EXPENSES

Transportation Operations Expenses	\$1,646,975	\$1,703,214
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses	\$1,140	\$1,415
Plant Maintenance Expenses	\$30,456	\$16,546
General/Administration Expenses	\$81,452	\$94,730
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,760,023</b>	<b>\$1,815,905</b>
Debt Service Payment		
Total Operating Expenses	\$1,760,023	\$1,815,905

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$891,251</b>	<b>\$878,622</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$911,408</b>	<b>\$918,223</b>
Total Revenues	\$911,408	\$918,223
<b>NET DIRECT OPERATING COST</b>	<b>\$848,615</b>	<b>\$897,682</b>
<b>NET OPERATING COST</b>	<b>\$848,615</b>	<b>\$897,682</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$405,000	\$437,000
Municipal Operating Contribution	\$443,615	\$460,682
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

### TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

### TOTAL CAPITAL FUNDING

Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	
Other Capital Contributions	

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	52%	51%
Municipal Operating Contribution / Capita	\$14.05	\$13.98
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.13	\$1.20

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.19	\$1.17
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.35	\$2.42
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$69.35	\$70.16
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	23.76	22.77
Reg. Serv. Pass. / Rev. Veh. Hr.	29.55	28.98

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.80	0.79
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.43	20.44
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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## TOP WAGE RATES

Operators	
Mechanics	

# Ottawa

Transit Contact: John Manconi  
General Manager

Statistical Contact: Derek Washnuk  
Program Manager, Transit Service Strategy  
Phone: 613-842-3636 x2392 Fax: 613-230-6543  
Email: derek.washnuk@ottawa.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/08/1972
- Serves: City of Ottawa
- Municipal Population: 951,725
- Service Area Population: 857,890
- Service Area Size: 466.0 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

Monday	0400 - 0200	Friday	0400 - 0200
Tuesday	0400 - 0200	Saturday	0500 - 0200
Wednesday	0400 - 0200	Sunday	0530 - 0130
Thursday	0400 - 0200	Holidays	0530 - 0130
- Employees Statistics:
 

	Full-time	Part-time
Operators	1,668	
Other Transportation Operations	139	1
Vehicle Mechanics	241	
Other Vehicle Maintenance and Servicing	326	
Plant and Other Maintenance	218	3
General and Administration	130	10
<b>TOTAL EMPLOYEES</b>	<b>2,722</b>	<b>14</b>
- Union Affiliations:
 

ATU	279 (Operators)
ATU	279 (Mechanics)
CUPE 550 / ATU 1760	(Supervisors and Security/Office Staff)
- Disruption during 2013: Light Rail Service Improvements
 

Start Date:	27/04/2013
End Date:	02/09/2013
Duration:	128 days
- Adult Cash Fare: \$3.45
- Ridership (revenue passengers): 97,076,835
- Total Operating Revenues: \$184,409,147
- Total Direct Operating Expenses: \$349,699,432
- Active Vehicles: 939
 

- Light Rail Vehicles	3
- Standard Buses	502
- Articulated Buses	359
- Double-Decker Buses	75
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 145
- Number of Accessible Routes: 145
- Energy Consumption:
 

- Diesel:	41,879,610 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
- Other:	

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	133,775,723	98.43%	2,183,938	99.52%	48,326,802	99.32%	22.13
Light Rail	2,131,846	1.57%	10,573	0.48%	331,992	0.68%	31.40
<b>TOTAL</b>	<b>135,907,569</b>		<b>2,194,511</b>		<b>48,658,794</b>		<b>22.17</b>

# Ottawa

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other E-purse	Criteria
01/07/2014					
Adults	\$3.45	\$3.10	\$100.75	\$2.77	
Children	\$1.85	\$1.55		\$1.53	6 and over; under 5 free
Students			\$80.25		
Seniors			\$40.75		valid on all routes at all times
Other: Student					Upass \$188/semester

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	936		5.5		771	336	<b>Internal Combustion</b>
Commuter Rail							- Diesel 936
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail	3		14.0		2	2	- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>939</b>	<b>0</b>			<b>773</b>	<b>338</b>	- Battery
Total Low-Floor Bus (30'-60')	936		Average Bus Age (years)		5.5		- Fuel Cell
							<b>TOTAL 936</b>

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	48,549,149	48,658,794
Total Vehicle Kilometres	60,505,637	60,623,703
Revenue Vehicle Hours	2,176,243	2,194,511
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	2,490,439	2,501,754
Operators Paid Hours	3,506,707	3,507,992
Vehicle Mechanics Paid Hours	514,764	516,097
Total Employee Paid Hours	5,584,201	5,592,435

## PASSENGER DATA

Adult Passenger Trips	59,817,535	58,586,855
Concession Fare Trips	37,991,771	38,489,980
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	5,505,785	5,795,169
Student Passenger Trips	28,919,755	28,687,304
Senior Passenger Trips	3,566,231	4,007,507

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	958,531,199	951,352,983
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$145,920,923	\$149,301,272
Fuel/Energy Exp. for Vehicles	\$42,763,791	\$44,204,698
Vehicle Maintenance Expenses	\$78,850,351	\$77,748,161
Plant Maintenance Expenses	\$32,216,502	\$33,132,978
General/Administration Expenses	\$42,598,408	\$45,312,323
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$342,349,975</b>	<b>\$349,699,432</b>
Debt Service Payment		
Total Operating Expenses	\$397,484,975	\$408,448,432

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$176,691,160	\$179,916,173
<b>TOTAL OPERATING REVENUES</b>	<b>\$181,391,216</b>	<b>\$184,409,147</b>
Total Revenues	\$181,391,216	\$184,409,147
<b>NET DIRECT OPERATING COST</b>	<b>\$160,958,759</b>	<b>\$165,290,285</b>
<b>NET OPERATING COST</b>	<b>\$216,093,759</b>	<b>\$224,039,285</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$19,363,329	\$20,148,309
Municipal Operating Contribution	\$196,730,430	\$203,890,976
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$49,406,532</b>	<b>\$545,728,078</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$49,406,532</b>	<b>\$545,728,078</b>
Federal Capital Contribution	\$23,359,207	\$204,949,263
Provincial Capital Contribution	\$7,314,370	\$174,067,804
Municipal Capital Contribution	\$3,744,023	\$147,265,791
Other Capital Contributions	\$14,988,932	\$19,445,220

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	53%	53%
Municipal Operating Contribution / Capita	\$231.42	\$237.67
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.65	\$1.70
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.81	\$1.85
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.50	\$3.60
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$137.47	\$139.78
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	115.06	113.16
Reg. Serv. Pass. / Rev. Veh. Hr.	44.94	44.24
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	2.56	2.56
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	22.31	22.17
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.62	0.63
<b>TOP WAGE RATES</b>		
Operators	\$27.89	\$28.45
Mechanics	\$32.67	\$33.33

## Owen Sound

Transit Contact: Chris Hughes  
Special Projects Manager

Statistical Contact: Chris Hughes  
Special Projects Manager  
Phone: 519-376-4440 x3223 Fax: 519-372-1209  
Email: chughes@owensound.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/12/1944	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City of Owen Sound	▪ Ridership (revenue passengers):	210,702
▪ Municipal Population:	22,000	▪ Total Operating Revenues:	\$344,807
▪ Service Area Population:	22,000	▪ Total Direct Operating Expenses:	\$1,251,073
▪ Service Area Size:	23.7 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Municipal Department, under contract with First Student	- Standard Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0630 - 1830	Friday 0630 - 1830	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0630 - 1830	Saturday 0900 - 1630	▪ Number of Fixed Routes:	4
Wednesday 0630 - 1830	Sunday N/A	▪ Number of Accessible Routes:	4
Thursday 0630 - 1830	Holidays N/A	▪ Energy Consumption:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	10	2	- Diesel:
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics	1		- Biodiesel B20:
Other Vehicle Maintenance and Servicing		3	- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration			- Electricity:
TOTAL EMPLOYEES	11	5	- Other:
▪ Union Affiliations:	Unifor 4268 (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	210,702 100.00%	13,608 100.00%	308,017 100.00%	22.63
<b>TOTAL</b>	<b>210,702</b>	<b>13,608</b>	<b>308,017</b>	<b>22.63</b>

### REMARKS:

City Council hired a consultant, Steer Davies Gleave, to review the transit routes and suggest improvements. Recommendations included smaller buses and route revisions that will be implemented in 2015.

## Owen Sound

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/08/2013					
Adults	\$2.50		\$60.00		
Children	\$2.00		\$30.00		Elementary School
Students	\$2.00		\$35.00		High School or College
Seniors	\$2.50		\$45.00		

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		8.8		4	4	Internal Combustion
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>4</b>	<b>4</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		8.8		<b>5</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	317,675	308,017
Total Vehicle Kilometres	329,795	319,167
Revenue Vehicle Hours	13,926	13,608
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	14,126	13,967

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips	158,651	124,314
Concession Fare Trips	107,989	86,388
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	60,794	48,377
<i>Senior Passenger Trips</i>	47,195	38,011

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	266,640	210,702
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$895,642	\$990,340
Fuel/Energy Exp. for Vehicles	\$170,217	\$145,330
Vehicle Maintenance Expenses		\$9,109
Plant Maintenance Expenses	\$120,008	\$53,003
General/Administration Expenses	\$17,434	\$53,291
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,203,301</b>	<b>\$1,251,073</b>
Debt Service Payment		
Total Operating Expenses	\$1,203,301	\$1,251,073

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$328,010</b>	<b>\$330,242</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$368,184</b>	<b>\$344,807</b>
Total Revenues	\$368,184	\$344,807
<b>NET DIRECT OPERATING COST</b>	<b>\$835,117</b>	<b>\$906,266</b>
<b>NET OPERATING COST</b>	<b>\$835,117</b>	<b>\$906,266</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$271,503	\$136,452
Municipal Operating Contribution	\$563,614	\$769,814
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$64,305</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$64,305</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$64,305
Municipal Capital Contribution	
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	28%
Municipal Operating Contribution / Capita	\$25.62	\$34.99
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.13	\$4.30

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.23	\$1.57
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.51	\$5.94
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$85.18	\$89.57
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	12.12	9.58
Reg. Serv. Pass. / Rev. Veh. Hr.	19.15	15.48

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.63	0.62
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.81	22.63
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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### TOP WAGE RATES

Operators	\$16.50	\$16.50
Mechanics	\$23.00	\$23.35

## Parry Sound

Transit Contact: Martha Vincent  
Public Works Administrative Assistant

Statistical Contact: Same as above  
Same as above

Phone: 705-746-2101 x236 Fax: 705-746-2506

Email: mvincent@townofparrysound.com

### SYSTEM HIGHLIGHTS:

- System established: 06/06/2007
- Serves: Parry Sound
- Municipal Population: 6,191
- Service Area Population: 6,191
- Service Area Size: 13.3 square kilometres
- Service provided by: Municipal Department, under contract with Hammond Transportation
- Hours of Service:
 

Monday	N/A	Friday	0900 - 1700
Tuesday	0900 - 1700	Saturday	N/A
Wednesday	N/A	Sunday	N/A
Thursday	N/A	Holidays	N/A
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Union Information N/A (Operators)  
Union Information N/A (Mechanics)
- Adult Cash Fare: \$3.00
- Ridership (revenue passengers): 2,989
- Total Operating Revenues: \$10,489
- Total Direct Operating Expenses: \$41,747
- Active Vehicles: 1
  - Small Community Buses 1
- Percentage of accessible bus fleet:
- Percentage of accessible transit fleet:
- Number of Fixed Routes: 1
- Number of Accessible Routes: 0
- Energy Consumption:
  - Diesel:
  - Biodiesel B5:
  - Biodiesel B20:
  - Biodiesel - Other:
  - Natural Gas:
  - Electricity:
  - Other:

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	2,989	100.00%	824	100.00%	18,334	100.00%	22.25
<b>TOTAL</b>	<b>2,989</b>		<b>824</b>		<b>18,334</b>		<b>22.25</b>



# Parry Sound

## FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2011	\$3.00	\$2.70			
Adults					
Children					
Students					
Seniors					

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		1		7.0	1	1	Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>1</b>			<b>1</b>	<b>1</b>	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		7.0		- Fuel Cell
							<b>TOTAL</b>
							<b>1</b>

VEHICLE KILOMETRES AND HOURS			PERFORMANCE INDICATORS		
	2013	2014		2013	2014
Revenue Vehicle Kilometres	18,334	18,334	<b>FINANCIAL</b>		
Total Vehicle Kilometres	18,334	18,334	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%	25%
Revenue Vehicle Hours	824	824	Municipal Operating Contribution / Capita	\$4.03	\$3.20
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$8.29	\$10.46
Total Vehicle Hours	824	824	<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.03	\$3.51
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$11.32	\$13.97
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$48.52	\$50.66
Concession Fare Trips			<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:			Reg. Serv. Pass. / Capita	0.57	0.48
Child Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	4.29	3.63
Student Passenger Trips			<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips			Rev. Veh. Hrs. / Capita	0.13	0.13
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>3,533</b>	<b>2,989</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	12,366	10,462	Rev. Veh. Kms. / Rev. Veh. Hr.	22.25	22.25
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$39,979	\$41,747	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses					
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$39,979</b>	<b>\$41,747</b>			
Debt Service Payment					
Total Operating Expenses	\$39,979	\$41,747			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$10,705</b>	<b>\$10,489</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$10,705</b>	<b>\$10,489</b>			
Total Revenues	\$10,705	\$10,489			
<b>NET DIRECT OPERATING COST</b>	<b>\$29,274</b>	<b>\$31,258</b>			
<b>NET OPERATING COST</b>	<b>\$29,274</b>	<b>\$31,258</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$4,318	\$11,449			
Municipal Operating Contribution	\$24,956	\$19,809			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>					
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## Peterborough

Transit Contact: Gary Noakes  
Transit Operations Manager

Statistical Contact: Andrew Burdett  
Transit Operations Supervisor  
Phone: 705-742-7777 x 2889 Fax: 705-742-3741  
Email: aburdett@peterborough.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1979	▪ Adult Cash Fare:	\$2.50
▪ Serves:	City Of Peterborough	▪ Ridership (revenue passengers):	3,323,170
▪ Municipal Population:	80,000	▪ Total Operating Revenues:	\$4,788,542
▪ Service Area Population:	80,000	▪ Total Direct Operating Expenses:	\$10,832,550
▪ Service Area Size:	67.4 square kilometres	▪ Active Vehicles:	50
▪ Service provided by:	Municipal Department	- Standard Buses	50
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	80.00%
Monday 0600 - 2330	Friday 0600 - 2330	▪ Percentage of accessible transit fleet:	80.00%
Tuesday 0600 - 2330	Saturday 0630 - 2330	▪ Number of Fixed Routes:	17
Wednesday 0600 - 2330	Sunday 0800 - 1930	▪ Number of Accessible Routes:	17
Thursday 0600 - 2330	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 1,383,378 litres
Operators	64	17	- Biodiesel B5:
Other Transportation Operations	3	6	- Biodiesel B20:
Vehicle Mechanics	7		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	5	1	- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	4	2	- Other:
TOTAL EMPLOYEES	83	26	
▪ Union Affiliations:	ATU 1320 (Operators)		
	CUPE 504 (Mechanics)		
	CUPE 126 (Administration / Customer Services)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	3,685,108 100.00%	122,132 100.00%	2,233,858 100.00%	18.29
<b>TOTAL</b>	<b>3,685,108</b>	<b>122,132</b>	<b>2,233,858</b>	<b>18.29</b>

## Peterborough

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
02/01/2013					
Adults	\$2.50	\$2.20	\$60.00	\$8 / Day Pass	
Children	\$2.50	\$2.20	\$40.00		2 to 12 and Under 2 Free
Students	\$2.50	\$2.20	\$55.00		High School
Seniors	\$2.50	\$2.20	\$40.00		65 +
Other: Student				\$220 / Semester	College

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	40	10	7.2	24.7	37	25	Internal Combustion
Commuter Rail							- Diesel 50
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>40</b>	<b>10</b>			<b>37</b>	<b>25</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	40		Average Bus Age (years)		10.7		<b>50</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	2,115,600	2,233,858
Total Vehicle Kilometres	2,181,000	2,302,946
Revenue Vehicle Hours	116,500	122,132
Auxiliary Revenue Vehicle Hours		2,371
Total Vehicle Hours	120,200	128,280
Operators Paid Hours	183,390	190,686
Vehicle Mechanics Paid Hours	14,560	14,560
Total Employee Paid Hours	240,330	246,643

### PASSENGER DATA

Adult Passenger Trips	1,398,277	1,410,963
Concession Fare Trips	2,019,800	1,912,207
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	27,000	23,776
Student Passenger Trips	288,000	268,787
Senior Passenger Trips	215,000	212,406

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	14,526,925	14,954,265
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$6,746,123	\$7,076,610
Fuel/Energy Exp. for Vehicles	\$1,507,000	\$1,522,110
Vehicle Maintenance Expenses	\$1,112,600	\$1,311,084
Plant Maintenance Expenses	\$631,100	\$581,170
General/Administration Expenses	\$428,054	\$341,576
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$10,424,877</b>	<b>\$10,832,550</b>
Debt Service Payment		
Total Operating Expenses	\$10,555,677	\$10,832,550

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$4,383,600	\$4,702,611
<b>TOTAL OPERATING REVENUES</b>	<b>\$4,454,000</b>	<b>\$4,788,542</b>
Total Revenues	\$4,471,200	\$4,788,542
<b>NET DIRECT OPERATING COST</b>	<b>\$5,970,877</b>	<b>\$6,044,008</b>
<b>NET OPERATING COST</b>	<b>\$6,084,477</b>	<b>\$6,044,008</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$1,380,600	\$1,380,600
Municipal Operating Contribution	\$4,703,877	\$4,663,408
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$2,793,549</b>
Total Capital Disposals	\$18,741
<b>TOTAL CAPITAL FUNDING</b>	<b>\$2,793,549</b>
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	\$2,793,549
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	43%	44%
Municipal Operating Contribution / Capita	\$58.80	\$58.29
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.75	\$1.82
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.28	\$1.42
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.05	\$3.26
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$86.86	\$84.44
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	42.73	41.54
Reg. Serv. Pass. / Rev. Veh. Hr.	29.34	27.21
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.46	1.53
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	18.16	18.29
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.65
<b>TOP WAGE RATES</b>		
Operators	\$25.94	\$26.39
Mechanics	\$29.62	\$30.14

## Port Colborne

Transit Contact: Peter Senese  
Director of Community and Corporate Services

Statistical Contact: Peter Senese  
Director of Community and Corporate Services  
Phone: 905-835-2900 x105 Fax: 905-834-5746  
Email: dccc@portcolborne.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/12/1999
- Serves: Port Colborne
- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 29,342
- Total Operating Revenues: \$61,676
- Total Direct Operating Expenses: \$291,122
- Municipal Population: 18,600
- Service Area Population: 18,600
- Service Area Size: 40.5 square kilometres
- Service provided by: Municipal Department, under contract with Welland Transit

### ▪ Hours of Service:

Monday	0700 - 1830	Friday	0700 - 1830
Tuesday	0700 - 1830	Saturday	N/A
Wednesday	0700 - 1830	Sunday	N/A
Thursday	0700 - 1830	Holidays	N/A

### ▪ Employees Statistics:

Full-time Part-time

Operators  
Other Transportation Operations  
Vehicle Mechanics  
Other Vehicle Maintenance and Servicing  
Plant and Other Maintenance  
General and Administration  
TOTAL EMPLOYEES

▪ Number of Fixed Routes: 3

▪ Number of Accessible Routes: 3

### ▪ Energy Consumption:

- Diesel: 26,198 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

### ▪ Union Affiliations:

ATU (Operators)

ATU (Mechanics)

### Modal Statistics

	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	29,342 100.00%	2,510 100.00%	53,965 100.00%	21.50
<b>TOTAL</b>	<b>29,342</b>	<b>2,510</b>	<b>53,965</b>	<b>21.50</b>

### REMARKS:

Port Colborne Transit contracts Welland Transit to provide local 5 days/week service, Monday to Friday, from 7 a.m. to 6 p.m. along 2 routes within the community. The Community Bus route times were expanded effective November 11, 2013 and became permanent effective April 1, 2015. In addition, Welland Transit provides a LINK intermunicipal service between Port Colborne and Welland 5 days/week, Monday to Friday, three times a day, 7:15am - 8:20am, 12:05pm - 1:10pm, 5:10pm - 6:15pm.

## Port Colborne

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/10/2013				Welland LINK	
Adults	\$2.75	\$2.20	\$69.00	\$3.50	
Children					under 12 ride free with adult
Students	\$2.75	\$1.90	\$59.00	\$3.50	with no UPASS
Seniors	\$2.75	\$1.65	\$52.00	\$3.50	
	\$3.50	\$3.20			Welland

	Active	Average Age	Peak (Est.)	Base (Est.)
	Access. Non-Acc.	Access. Non-Acc.		

### VEHICLES (2014)

Bus			2	2
Commuter Rail				
Ferry				
Heavy Rail				
Light Rail				
Locomotive				
Streetcar				
<b>TOTAL ACTIVE VEHICLES</b>			<b>2</b>	<b>2</b>

VEHICLE KILOMETRES AND HOURS	2013	2014	PERFORMANCE INDICATORS	2013	2014
Revenue Vehicle Kilometres	44,500	53,965	<b>FINANCIAL</b>		
Total Vehicle Kilometres	93,900	103,563	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	25%	21%
Revenue Vehicle Hours	2,070	2,510	Municipal Operating Contribution / Capita	\$5.30	\$5.08
Auxiliary Revenue Vehicle Hours	750	753	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.29	\$7.82
Total Vehicle Hours	3,320	3,764	<b>AVERAGE FARE</b>		
Operators Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.80	\$2.10
Vehicle Mechanics Paid Hours			<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.08	\$9.92
<b>PASSENGER DATA</b>			<b>COST EFFICIENCY</b>		
Adult Passenger Trips	7,675	6,614	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$75.76	\$77.34
Concession Fare Trips	27,828	22,728	<b>SERVICE UTILIZATION</b>		
<i>Concession Fare Trips Details:</i>			Reg. Serv. Pass. / Capita	1.91	1.58
<i>Child Passenger Trips</i>	5,565	3,390	Reg. Serv. Pass. / Rev. Veh. Hr.	17.15	11.69
<i>Student Passenger Trips</i>	2,652	2,156	<b>AMOUNT OF SERVICE</b>		
<i>Senior Passenger Trips</i>	10,172	8,768	Rev. Veh. Hrs. / Capita	0.11	0.13
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>35,503</b>	<b>29,342</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms	461,539	381,446	Rev. Veh. Kms. / Rev. Veh. Hr.	21.50	21.50
Auxiliary Service Passenger Trips			<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses	\$249,077	\$290,977	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles			Operators		
Vehicle Maintenance Expenses			Mechanics		
Plant Maintenance Expenses					
General/Administration Expenses	\$2,454	\$145			
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$251,531</b>	<b>\$291,122</b>			
Debt Service Payment					
Total Operating Expenses	\$251,531	\$291,122			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>					
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$63,805</b>	<b>\$61,676</b>			
<b>TOTAL OPERATING REVENUES</b>	<b>\$63,805</b>	<b>\$61,676</b>			
Total Revenues	\$63,805	\$61,676			
<b>NET DIRECT OPERATING COST</b>	<b>\$187,726</b>	<b>\$229,446</b>			
<b>NET OPERATING COST</b>	<b>\$187,726</b>	<b>\$229,446</b>			
Federal Operating Contribution					
Provincial Operating Contribution	\$89,219	\$134,972			
Municipal Operating Contribution	\$98,507	\$94,474			
Other Operating Contributions					
Federal Debt Service Contribution					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>					
<b>TOTAL CAPITAL EXPENDITURES</b>					
Total Capital Disposals					
<b>TOTAL CAPITAL FUNDING</b>					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## Port Hope

Transit Contact: Jeanette Davidson  
Engineering Services Technician

Statistical Contact: Jeanette Davidson  
Engineering Services Technician  
Phone: 905-885-2431 Fax: 905-885-0507  
Email: jdavidson@porthope.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	14/04/1969	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Municipality of Port Hope	▪ Ridership (revenue passengers):	56,895
▪ Municipal Population:	16,214	▪ Total Operating Revenues:	\$86,049
▪ Service Area Population:	12,350	▪ Total Direct Operating Expenses:	\$469,367
▪ Service Area Size:	13.1 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with The BTS Network	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 2000	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0700 - 2000		
Wednesday	0700 - 2000	▪ Number of Fixed Routes:	2
Thursday	0700 - 2000	▪ Number of Accessible Routes:	2
Friday	0700 - 2000	▪ Energy Consumption:	
Saturday	0900 - 1600	- Diesel:	40,499 litres
Sunday	N/A	- Biodiesel B5:	
Holidays	N/A	- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		Gasoline (in litres)	9,343
▪ Employees Statistics:			
Operators	Full-time	Part-time	
Other Transportation Operations			
Vehicle Mechanics			
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	56,895 100.00%	7,228 100.00%	202,769 100.00%	28.05
<b>TOTAL</b>	<b>56,895</b>	<b>7,228</b>	<b>202,769</b>	<b>28.05</b>

## Port Hope

### FARE STRUCTURE

Effective Date: 01/01/2008	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$2.00	\$50.00		18-64 yrs
Children	\$1.50	\$1.50	\$30.00		4-17 yrs; preschoolers <4 free
Students	\$1.50	\$1.50	\$30.00		4-17 yrs; special student \$15/month
Seniors	\$1.50	\$1.50	\$30.00		65+

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		2.0		3	2	<b>Internal Combustion</b> - Diesel 3 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>3</b>	<b>2</b>	
Total Low-Floor Bus (30'-60')	3		Average Bus Age (years)		2.0		<b>TOTAL</b> 3

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres			202,769	<b>FINANCIAL</b>			
Total Vehicle Kilometres			203,096	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		19%	18%
Revenue Vehicle Hours		7,466	7,228	Municipal Operating Contribution / Capita		\$16.58	\$17.27
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$6.80	\$6.74
Total Vehicle Hours		7,466	7,228	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.58	\$1.51
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$8.38	\$8.25
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips		41,079	39,315	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$69.12	\$64.94
Concession Fare Trips		20,477	17,580	<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		3.80	4.61
Child Passenger Trips		3,072	1,644	Reg. Serv. Pass. / Rev. Veh. Hr.		8.24	7.87
Student Passenger Trips		11,136	12,194	<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips		6,269	3,742	Rev. Veh. Hrs. / Capita		0.46	0.59
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>61,556</b>	<b>56,895</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.			28.05
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$483,686	\$438,737	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses		\$3,594	\$9,725	Mechanics			
Plant Maintenance Expenses		\$12,967	\$12,471				
General/Administration Expenses		\$15,805	\$8,434				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$516,052</b>	<b>\$469,367</b>				
Debt Service Payment							
Total Operating Expenses		\$516,052	\$469,367				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$97,203</b>	<b>\$86,049</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$97,203</b>	<b>\$86,049</b>				
Total Revenues		\$97,203	\$86,049				
<b>NET DIRECT OPERATING COST</b>		<b>\$418,849</b>	<b>\$383,318</b>				
<b>NET OPERATING COST</b>		<b>\$418,849</b>	<b>\$383,318</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$150,000	\$150,000				
Municipal Operating Contribution		\$268,849	\$213,318				
Other Operating Contributions			\$20,000				
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$69,234</b>	<b>\$215,922</b>				
Total Capital Disposals			\$7,014				
<b>TOTAL CAPITAL FUNDING</b>		<b>\$69,234</b>	<b>\$208,908</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$69,234	\$208,908				
Municipal Capital Contribution							
Other Capital Contributions							

## Quinte West

Transit Contact: Shelly Ackers  
Administrator

Statistical Contact: Shelly Ackers  
Administrator

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Email: sackers@bellnet.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	15/09/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Quinte West - Trenton Ward	▪ Ridership (revenue passengers):	43,200
▪ Municipal Population:	43,086	▪ Total Operating Revenues:	\$63,421
▪ Service Area Population:	19,500	▪ Total Direct Operating Expenses:	\$452,095
▪ Service Area Size:	35.0 square kilometres	▪ Active Vehicles:	5
▪ Service provided by:	Contracted Operations, under contract with Quinte Access Transportation	- Small Community Buses	5
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0500 - 2000	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0500 - 2000		
Wednesday	0500 - 2000	▪ Number of Fixed Routes:	4
Thursday	0500 - 2000	▪ Number of Accessible Routes:	4
Friday	0500 - 2000	▪ Energy Consumption:	
Saturday	0900 - 1700	- Diesel:	51,297 litres
Sunday	N/A	- Biodiesel B5:	
Holidays	0900 - 1700	- Biodiesel B20:	
▪ Employees Statistics:		- Biodiesel - Other:	
Operators	Full-time 5 Part-time 11	- Natural Gas:	
Other Transportation Operations		- Electricity:	
Vehicle Mechanics		- Other:	
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES	5 11		
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	43,200	100.00%	8,758	100.00%	184,472	100.00%	21.06
<b>TOTAL</b>	<b>43,200</b>		<b>8,758</b>		<b>184,472</b>		<b>21.06</b>

### REMARKS:

Nov/14 - started a 3rd route and it was implemented as an express and to target work places in the industrial areas



## Quinte West

### FARE STRUCTURE

Effective Date: 01/01/2013	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.00	\$2.00	\$35.00		
Children	\$1.00	\$1.00	\$15.00		5-13 years; Preschool - Free
Students	\$1.50	\$1.50	\$30.00		
Seniors	\$1.50	\$1.50	\$30.00		Age 55+
Other: Person w/Disability	\$1.50	\$1.50	\$30.00		Registered Client on Specialized

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	5		3.0		3	3	Internal Combustion
Commuter Rail							- Diesel 5
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>5</b>	<b>0</b>			<b>3</b>	<b>3</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	5		Average Bus Age (years)		3.0		<b>5</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		172,756	184,472	<b>FINANCIAL</b>			
Total Vehicle Kilometres		175,060	188,452	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		16%	14%
Revenue Vehicle Hours		7,931	8,758	Municipal Operating Contribution / Capita		\$5.64	\$5.64
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$7.08	\$9.00
Total Vehicle Hours		8,750	9,592	<b>AVERAGE FARE</b>			
Operators Paid Hours		8,783		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.33	\$1.29
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		10,056		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$8.43	\$10.47
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$40.06	\$47.13
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		2.13	2.22
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		5.24	4.93
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.41	0.45
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>41,589</b>	<b>43,200</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		291,123	378,864	Rev. Veh. Kms. / Rev. Veh. Hr.		21.78	21.06
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.90	
Transportation Operations Expenses		\$187,342	\$216,421	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$53,795	\$58,294	Operators		\$16.08	\$16.40
Vehicle Maintenance Expenses		\$72,861	\$120,496	Mechanics			
Plant Maintenance Expenses		\$1,512	\$1,506				
General/Administration Expenses		\$34,973	\$55,378				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$350,483</b>	<b>\$452,095</b>				
Debt Service Payment							
Total Operating Expenses		\$350,483	\$452,095				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$55,319</b>	<b>\$55,691</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$56,219</b>	<b>\$63,421</b>				
Total Revenues		\$56,219	\$63,421				
<b>NET DIRECT OPERATING COST</b>		<b>\$294,264</b>	<b>\$388,675</b>				
<b>NET OPERATING COST</b>		<b>\$294,264</b>	<b>\$388,675</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$184,264	\$278,675				
Municipal Operating Contribution		\$110,000	\$110,000				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>			<b>\$324,000</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>			<b>\$324,000</b>				
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution			\$324,000				
Other Capital Contributions							

# Russell

Transit Contact: Daniel Gatien  
Economic Development Director

Statistical Contact: Daniel Gatien  
Economic Development Director  
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## SYSTEM HIGHLIGHTS:

- System established: 01/11/2008
- Serves: Township of Russell
- Municipal Population: 15,247
- Service Area Population: 15,247
- Service Area Size: 198.8 square kilometres
- Service provided by: Municipal Department, under contract with 417 Bus lines
- Hours of Service:
 

Monday	0546 - 1802	Friday	0546 - 1802
Tuesday	0546 - 1802	Saturday	N/A
Wednesday	0546 - 1802	Sunday	N/A
Thursday	0546 - 1802	Holidays	N/A
- Adult Cash Fare: \$13.00
- Ridership (revenue passengers): 55,473
- Total Operating Revenues: \$478,231
- Total Direct Operating Expenses: \$673,617
- Active Vehicles: 4
  - Standard Buses 4
- Percentage of accessible bus fleet:
- Percentage of accessible transit fleet:
- Number of Fixed Routes: 8
- Number of Accessible Routes: 8
- Energy Consumption:
  - Diesel:
  - Biodiesel B5:
  - Biodiesel B20:
  - Biodiesel - Other:
  - Natural Gas:
  - Electricity:
  - Other:
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		3
TOTAL EMPLOYEES		3
- Union Affiliations:
  - Non-union (Operators)
  - Non-union (Mechanics)

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	55,703	100.00%	0	0.00%	0	0.00%	
<b>TOTAL</b>	<b>55,703</b>		<b>0</b>		<b>0</b>		<b>0.00</b>

## Russell

### FARE STRUCTURE

Effective Date: 01/04/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$13.00	\$9.00	\$237.00		
Children					
Students			\$176.00		
Seniors					

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus		4		9.5	4	4	Internal Combustion
Commuter Rail							- Diesel 4
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>0</b>	<b>4</b>			<b>4</b>	<b>4</b>	- Battery
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		9.5		- Fuel Cell
							<b>TOTAL 4</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS	2013	2014
Revenue Vehicle Kilometres				<b>FINANCIAL</b>		
Total Vehicle Kilometres				Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	67%	71%
Revenue Vehicle Hours				Municipal Operating Contribution / Capita	\$5.81	\$3.70
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.06	\$3.52
Total Vehicle Hours				<b>AVERAGE FARE</b>		
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$8.13	\$8.56
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours			236	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$12.19	\$12.14
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	3.63	3.64
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>55,309</b>	<b>55,473</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms		2,765,450	2,773,650	Rev. Veh. Kms. / Rev. Veh. Hr.		
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Transportation Operations Expenses		\$651,153	\$660,269	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles				Operators		
Vehicle Maintenance Expenses				Mechanics		
Plant Maintenance Expenses		\$561				
General/Administration Expenses		\$22,493	\$13,348			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$674,207</b>	<b>\$673,617</b>			
Debt Service Payment						
Total Operating Expenses		\$674,207	\$673,617			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$449,595</b>	<b>\$474,711</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$449,595</b>	<b>\$478,231</b>			
Total Revenues		\$449,595	\$478,231			
<b>NET DIRECT OPERATING COST</b>		<b>\$224,612</b>	<b>\$195,386</b>			
<b>NET OPERATING COST</b>		<b>\$224,612</b>	<b>\$195,386</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$136,011	\$138,990			
Municipal Operating Contribution		\$88,601	\$56,396			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>						
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

## Sarnia

Transit Contact: Jim Stevens  
Director of Transit

Statistical Contact: Jim Stevens  
Director of Transit  
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### SYSTEM HIGHLIGHTS:

▪ System established:	01/04/1974	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Sarnia & Point Edward	▪ Ridership (revenue passengers):	1,274,265
▪ Municipal Population:	71,420	▪ Total Operating Revenues:	\$1,722,694
▪ Service Area Population:	71,420	▪ Total Direct Operating Expenses:	\$5,647,921
▪ Service Area Size:	167.3 square kilometres	▪ Active Vehicles:	23
▪ Service provided by:	Municipal Department	- Small Community Buses	5
		- Standard Buses	18
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0630 - 2245	Friday 0630 - 2245	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0630 - 2245	Saturday 0800 - 2245		
Wednesday 0630 - 2245	Sunday 0830 - 1815	▪ Number of Fixed Routes:	13
Thursday 0630 - 2245	Holidays N/A	▪ Number of Accessible Routes:	0
▪ Employees Statistics:		▪ Energy Consumption:	
	<b>Full-time</b>	<b>Part-time</b>	
Operators	33	4	- Diesel: 598,579 litres
Other Transportation Operations			- Biodiesel B5:
Vehicle Mechanics	4		- Biodiesel B20:
Other Vehicle Maintenance and Servicing	5		- Biodiesel - Other:
Plant and Other Maintenance			- Natural Gas:
General and Administration	6		- Electricity:
TOTAL EMPLOYEES	48	4	- Other:
▪ Union Affiliations:	Unifor 127 (Operators)		
	Unifor 127 (Mechanics)		
	CUPE 3690 (Office)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	1,395,021 100.00%	0 0.00%	1,307,238 100.00%	
<b>TOTAL</b>	<b>1,395,021</b>	<b>0</b>	<b>1,307,238</b>	<b>0.00</b>

### REMARKS:

Point Edward Service: passenger trips 26,715, passenger revenue \$41,428, contract revenue \$173,180. May 10th Sarnia had its 100th Celebration so we gave free rides all day. October 27th was our municipal election so we gave free rides all day. St. Patrick's high school reopened in September 2014 so ridership will pick up as Sarnia closed one catholic high school and combined all students into one high school.

## Sarnia

### FARE STRUCTURE

Effective Date: 01/01/2013	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Semester Pass	Criteria
Adults	\$2.50	\$2.20	\$66.00		
Children					5 and under free
Students	\$2.50	\$2.20	\$66.00	\$148.50/5-mth	6-18 yrs; Elem/Secondary Semester pass
Seniors	\$2.50	\$2.20	\$66.00		65+
Other: Student				\$165/4-mth	College; Summer Savings Pass \$99/2-mth

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	23		10.6		15	10	Internal Combustion - Diesel 23 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>23</b>	<b>0</b>			<b>15</b>	<b>10</b>	
Total Low-Floor Bus (30'-60')	12		Average Bus Age (years)		10.6		<b>TOTAL 23</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		1,276,671	1,307,238	<b>FINANCIAL</b>			
Total Vehicle Kilometres		1,368,266	1,376,892	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		33%	31%
Revenue Vehicle Hours				Municipal Operating Contribution / Capita		\$47.31	\$46.92
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.84	\$3.08
Total Vehicle Hours				<b>AVERAGE FARE</b>			
Operators Paid Hours		73,632	73,632	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.23	\$1.21
Vehicle Mechanics Paid Hours		8,320	8,320	<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours		101,712	102,622	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.25	\$4.43
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.			
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		17.94	17.84
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.			
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita			
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>1,281,365</b>	<b>1,274,265</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms		20,117,430	20,005,960	Rev. Veh. Kms. / Rev. Veh. Hr.			
Auxiliary Service Passenger Trips		34,528	17,203	<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$3,336,943	\$3,440,104	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles		\$609,686	\$624,688	Operators		\$24.56	\$25.24
Vehicle Maintenance Expenses		\$651,909	\$662,200	Mechanics		\$28.63	\$29.42
Plant Maintenance Expenses		\$244,623	\$242,149				
General/Administration Expenses		\$605,531	\$678,780				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$5,448,692</b>	<b>\$5,647,921</b>				
Debt Service Payment		\$124,155	\$19,500				
Total Operating Expenses		\$5,635,652	\$5,730,226				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$1,571,839</b>	<b>\$1,542,416</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$1,813,617</b>	<b>\$1,722,694</b>				
Total Revenues		\$1,983,426	\$1,896,146				
<b>NET DIRECT OPERATING COST</b>		<b>\$3,635,075</b>	<b>\$3,925,227</b>				
<b>NET OPERATING COST</b>		<b>\$3,652,226</b>	<b>\$3,834,080</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$273,221	\$483,355				
Municipal Operating Contribution		\$3,379,005	\$3,350,725				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$892,389</b>	<b>\$537,069</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$892,389</b>	<b>\$537,069</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$455,000	\$481,261				
Municipal Capital Contribution		\$122,389	\$55,808				
Other Capital Contributions		\$315,000					

## Sault Ste Marie

Transit Contact: Don Scott  
Manager Transit/Parking

Statistical Contact: Sam Piraino  
Area Coordinator Transit/Parking  
Phone: 705-759-5434 Fax: 705-759-5834  
Email: s.piraino@cityssm.on.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/11/1941
- Serves: City of Sault Ste Marie
- Municipal Population: 74,200
- Service Area Population: 69,900
- Service Area Size: 223.5 square kilometres
- Service provided by: Municipal Department

#### ▪ Hours of Service:

Monday	0530 - 0030	Friday	0530 - 0030
Tuesday	0530 - 0030	Saturday	0530 - 0030
Wednesday	0530 - 0030	Sunday	0530 - 0030
Thursday	0530 - 0030	Holidays	0530 - 0030

#### ▪ Employees Statistics:

	Full-time	Part-time
Operators	52	
Other Transportation Operations	4	
Vehicle Mechanics	9	
Other Vehicle Maintenance and Servicing	3	
Plant and Other Maintenance	2	
General and Administration	3	3
<b>TOTAL EMPLOYEES</b>	<b>73</b>	<b>3</b>

#### ▪ Union Affiliations:

ATU 1767 (Operators)  
USW 2251 (Mechanics)  
CUPE 67 (Clerical)

- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 1,978,646
- Total Operating Revenues: \$2,492,368
- Total Direct Operating Expenses: \$8,325,653
- Active Vehicles: 27
  - Standard Buses 27
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 10
- Number of Accessible Routes: 10

#### ▪ Energy Consumption:

- Diesel: 1,016,105 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

### Modal Statistics

	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	2,116,888 100.00%	84,007 100.00%	1,810,899 100.00%	21.56
<b>TOTAL</b>	<b>2,116,888</b>	<b>84,007</b>	<b>1,810,899</b>	<b>21.56</b>

## Sault Ste Marie

### FARE STRUCTURE

Effective Date:	01/02/2013	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Pass	Criteria
Adults		\$2.50	\$2.00	\$60.00		
Children						
Students		\$2.50	\$2.00	\$60.00	\$160 semester pass	
Seniors		\$2.50	\$1.30	\$50.00		
Other: Youth		\$2.50		\$25.00		Under 18 years of age

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	27		11.6		17	17	<b>Internal Combustion</b>
Commuter Rail							- Diesel 27
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>27</b>	<b>0</b>			<b>17</b>	<b>17</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	25		Average Bus Age (years)		11.6		<b>27</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS	2013	2014
Revenue Vehicle Kilometres		1,782,680	1,810,899	<b>FINANCIAL</b>		
Total Vehicle Kilometres		1,789,678	1,817,555	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	29%	30%
Revenue Vehicle Hours		83,548	84,007	Municipal Operating Contribution / Capita	\$73.83	\$70.01
Auxiliary Revenue Vehicle Hours		567	509	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.07	\$2.95
Total Vehicle Hours		84,115	84,516	<b>AVERAGE FARE</b>		
Operators Paid Hours		107,978	110,827	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.22	\$1.21
Vehicle Mechanics Paid Hours		19,097	19,786	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		154,594	158,951	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.35	\$4.21
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$100.86	\$98.51
Concession Fare Trips				<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	27.91	28.31
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.	23.35	23.55
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips				Rev. Veh. Hrs. / Capita	1.20	1.20
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>1,950,893</b>	<b>1,978,646</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms		8,427,858	8,547,751	Rev. Veh. Kms. / Rev. Veh. Hr.	21.34	21.56
Auxiliary Service Passenger Trips		5,661	5,830	<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.78	0.76
Transportation Operations Expenses		\$4,331,723	\$4,305,642	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$1,274,154	\$1,376,301	Operators	\$24.49	\$25.01
Vehicle Maintenance Expenses		\$1,447,803	\$1,515,827	Mechanics	\$27.35	\$27.90
Plant Maintenance Expenses		\$619,285	\$574,954			
General/Administration Expenses		\$810,484	\$552,929			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$8,483,449</b>	<b>\$8,325,653</b>			
Debt Service Payment						
Total Operating Expenses		\$8,483,449	\$8,325,653			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$2,384,306</b>	<b>\$2,390,521</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$2,494,245</b>	<b>\$2,492,368</b>			
Total Revenues		\$2,501,591	\$2,509,503			
<b>NET DIRECT OPERATING COST</b>		<b>\$5,989,204</b>	<b>\$5,833,285</b>			
<b>NET OPERATING COST</b>		<b>\$5,981,858</b>	<b>\$5,816,150</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$820,881	\$922,785			
Municipal Operating Contribution		\$5,160,977	\$4,893,365			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$589,047</b>	<b>\$40,111</b>			
Total Capital Disposals						
<b>TOTAL CAPITAL FUNDING</b>		<b>\$589,047</b>	<b>\$40,111</b>			
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution		\$589,047	\$40,111			
Other Capital Contributions						

## St. Catharines

Transit Contact: Dave Sherlock  
General Manager

Statistical Contact: Tim Luey  
Manager of Finance and Administration  
Phone: 905-685-4228 x227 Fax: 905-685-4050  
Email: tluey@yourbus.com

### SYSTEM HIGHLIGHTS:

▪ System established:	01/09/1961	▪ Adult Cash Fare:	\$3.00
▪ Serves:	St. Catharines, Thorold	▪ Ridership (revenue passengers):	5,784,679
▪ Municipal Population:	149,331	▪ Total Operating Revenues:	\$9,535,805
▪ Service Area Population:	149,331	▪ Total Direct Operating Expenses:	\$17,893,301
▪ Service Area Size:	179.1 square kilometres	▪ Active Vehicles:	73
▪ Service provided by:	Transit Commission	- Standard Buses	67
		- Articulated Buses	6
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 0000	Friday 0600 - 0000	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 0000	Saturday 0600 - 0000		
Wednesday 0600 - 0000	Sunday 0830 - 2000	▪ Number of Fixed Routes:	21
Thursday 0600 - 0000	Holidays 1030 - 1800	▪ Number of Accessible Routes:	21
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators	103 10	- Diesel:	2,364,259 litres
Other Transportation Operations	7	- Biodiesel B5:	
Vehicle Mechanics	11	- Biodiesel B20:	
Other Vehicle Maintenance and Servicing	14	- Biodiesel - Other:	
Plant and Other Maintenance	2	- Natural Gas:	
General and Administration	7	- Electricity:	
TOTAL EMPLOYEES	144 10	- Other:	
▪ Union Affiliations:	ATU 846 (Operators)		
	ATU 846 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	5,784,679 100.00%	158,303 100.00%	3,633,014 100.00%	22.95
<b>TOTAL</b>	<b>5,784,679</b>	<b>158,303</b>	<b>3,633,014</b>	<b>22.95</b>

### REMARKS:

\* The data for St. Catharines also included the regular transit service for the City of Thorold. In 2014, they provided 359,696 passenger trips. The 2014 contract revenue was \$604,068 and its passenger revenue was \$346,451.



## St. Catharines

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/09/2014					
Adults	\$3.00	\$2.60	\$92.00		
Children	\$2.50	\$2.25	\$62.00		Up to grade 8
Students	\$3.00	\$2.25	\$62.00		High School
Seniors	\$3.00	\$2.00	\$57.00		65 years of age and older

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	73		7.4		54	36	Internal Combustion
Commuter Rail							- Diesel 73
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>73</b>	<b>0</b>			<b>54</b>	<b>36</b>	- Battery
Total Low-Floor Bus (30'-60')	73		Average Bus Age (years)		7.4		- Fuel Cell
							<b>TOTAL 73</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	3,846,407	3,633,014
Total Vehicle Kilometres	4,241,176	3,943,784
Revenue Vehicle Hours	152,069	158,303
Auxiliary Revenue Vehicle Hours	9,120	9,090
Total Vehicle Hours	165,667	172,311
Operators Paid Hours	224,163	238,663
Vehicle Mechanics Paid Hours	20,022	20,933
Total Employee Paid Hours	304,289	331,989

### PASSENGER DATA

Adult Passenger Trips	1,637,758	1,654,428
Concession Fare Trips	3,635,020	4,130,251
Concession Fare Trips Details:		
Child Passenger Trips	21,121	15,863
Student Passenger Trips	3,316,320	3,789,599
Senior Passenger Trips	289,564	305,024

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	45,345,891	49,748,239
Auxiliary Service Passenger Trips	4,029	4,206

### OPERATING EXPENSES

Transportation Operations Expenses	\$8,957,823	\$9,624,143
Fuel/Energy Exp. for Vehicles	\$2,557,137	\$2,807,812
Vehicle Maintenance Expenses	\$3,057,935	\$3,490,804
Plant Maintenance Expenses	\$835,099	\$844,383
General/Administration Expenses	\$1,084,147	\$1,126,159
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$16,492,141</b>	<b>\$17,893,301</b>
Debt Service Payment		
Total Operating Expenses	\$17,285,581	\$18,702,311

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$8,210,160</b>	<b>\$9,119,465</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$8,470,965</b>	<b>\$9,535,805</b>
Total Revenues	\$10,107,346	\$10,344,815
<b>NET DIRECT OPERATING COST</b>	<b>\$8,021,176</b>	<b>\$8,357,496</b>
<b>NET OPERATING COST</b>	<b>\$7,178,235</b>	<b>\$8,357,496</b>
Federal Operating Contribution		
Provincial Operating Contribution		\$153,199
Municipal Operating Contribution	\$7,178,235	\$8,204,297
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$3,542,648</b>	<b>\$2,954,426</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$3,542,648</b>	<b>\$2,954,426</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$3,399,878	\$2,629,534
Municipal Capital Contribution	\$142,770	\$324,892
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	51%	53%
Municipal Operating Contribution / Capita	\$48.07	\$54.94
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.52	\$1.44

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.56	\$1.58
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.13	\$3.09
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$104.34	\$108.54
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	35.31	38.74
Reg. Serv. Pass. / Rev. Veh. Hr.	34.67	36.54

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.02	1.06
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	25.29	22.95
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.70
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### TOP WAGE RATES

Operators	\$26.56	\$27.09
Mechanics	\$31.81	\$32.44

# St. Thomas

Transit Contact: Dave White  
Supervisor of Roads and Transportation

Statistical Contact: Dave White  
Supervisor of Roads and Transportation  
Phone: 519-631-0368 5130 Fax: 519-631-5542  
Email: dwhite@stthomas.ca

## SYSTEM HIGHLIGHTS:

- System established: City of St. Thomas
- Serves: City of St. Thomas
- Municipal Population: 36,000
- Service Area Population: 36,000
- Service Area Size: 35.7 square kilometres
- Service provided by: Municipal Department, under contract with Voyageur Transportation
- Hours of Service:
 

Monday	0715 - 1845	Friday	0715 - 1845
Tuesday	0715 - 1845	Saturday	0915 - 1845
Wednesday	0715 - 1845	Sunday	N/A
Thursday	0715 - 1845	Holidays	N/A
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Union Information N/A (Operators)  
Union Information N/A (Mechanics)
- Adult Cash Fare: \$2.50
- Ridership (revenue passengers): 198,400
- Total Operating Revenues: \$342,581
- Total Direct Operating Expenses: \$1,065,843
- Active Vehicles: 11
  - Small Community Buses 11
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 5
- Number of Accessible Routes: 5
- Energy Consumption:
  - Diesel:
  - Biodiesel B5:
  - Biodiesel B20:
  - Biodiesel - Other:
  - Natural Gas:
  - Electricity:
  - Other:

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	198,400	100.00%	17,017	100.00%	385,000	100.00%	22.62
<b>TOTAL</b>	<b>198,400</b>		<b>17,017</b>		<b>385,000</b>		<b>22.62</b>

# St. Thomas

## FARE STRUCTURE

Effective Date: 01/07/2007	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.00	\$60.00		
Children	\$2.50	\$1.50	\$50.00		
Students	\$2.50	\$1.50	\$50.00		
Seniors	\$2.50	\$1.50	\$50.00		

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	11		3.6		5	5	<b>Internal Combustion</b> - Diesel 11 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							
Locomotive							<b>Electric</b> - Trolley - Battery - Fuel Cell
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>11</b>	<b>0</b>			<b>5</b>	<b>5</b>	
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		3.6		<b>TOTAL 11</b>

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS		2013	2014
Revenue Vehicle Kilometres		385,000	385,000	<b>FINANCIAL</b>			
Total Vehicle Kilometres		385,000	385,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		32%	32%
Revenue Vehicle Hours		17,017	17,017	Municipal Operating Contribution / Capita		\$15.43	\$17.27
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$3.41	\$3.65
Total Vehicle Hours		17,017	17,017	<b>AVERAGE FARE</b>			
Operators Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.56	\$1.67
Vehicle Mechanics Paid Hours				<b>COST EFFECTIVENESS</b>			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.99	\$5.37
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>			
Adult Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$62.61	\$62.63
Concession Fare Trips				<b>SERVICE UTILIZATION</b>			
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita		5.93	5.51
Child Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hr.		12.53	11.66
Student Passenger Trips				<b>AMOUNT OF SERVICE</b>			
Senior Passenger Trips				Rev. Veh. Hrs. / Capita		0.47	0.47
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>213,300</b>	<b>198,400</b>	<b>AVERAGE SPEED</b>			
Regular Service Passenger-Kms				Rev. Veh. Kms. / Rev. Veh. Hr.		22.62	22.62
Auxiliary Service Passenger Trips				<b>LABOUR PRODUCTIVITY</b>			
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
Transportation Operations Expenses		\$869,850	\$815,772	<b>TOP WAGE RATES</b>			
Fuel/Energy Exp. for Vehicles				Operators			
Vehicle Maintenance Expenses		\$187,175	\$169,987	Mechanics			
Plant Maintenance Expenses		\$2,082	\$38,357				
General/Administration Expenses		\$6,298	\$41,727				
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$1,065,405</b>	<b>\$1,065,843</b>				
Debt Service Payment							
Total Operating Expenses		\$1,065,405	\$1,136,569				
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>							
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$333,408</b>	<b>\$332,104</b>				
<b>TOTAL OPERATING REVENUES</b>		<b>\$338,924</b>	<b>\$342,581</b>				
Total Revenues		\$351,105	\$354,884				
<b>NET DIRECT OPERATING COST</b>		<b>\$726,481</b>	<b>\$723,263</b>				
<b>NET OPERATING COST</b>		<b>\$714,300</b>	<b>\$781,686</b>				
Federal Operating Contribution							
Provincial Operating Contribution		\$158,799	\$160,133				
Municipal Operating Contribution		\$555,501	\$621,553				
Other Operating Contributions							
Federal Debt Service Contribution							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>							
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$59,140</b>	<b>\$579,375</b>				
Total Capital Disposals							
<b>TOTAL CAPITAL FUNDING</b>		<b>\$59,140</b>	<b>\$579,375</b>				
Federal Capital Contribution							
Provincial Capital Contribution		\$43,196	\$386,250				
Municipal Capital Contribution		\$15,944	\$193,125				
Other Capital Contributions							

## Stratford

Transit Contact: Mike Mousley  
Manager

Statistical Contact: Mike Mousley  
Manager

Phone: 519-272-7645 Fax:

Email: mmousley@stratforscanada.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	09/06/1952	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Stratford	▪ Ridership (revenue passengers):	615,745
▪ Municipal Population:	32,000	▪ Total Operating Revenues:	\$894,380
▪ Service Area Population:	32,000	▪ Total Direct Operating Expenses:	\$2,411,846
▪ Service Area Size:	27.0 square kilometres	▪ Active Vehicles:	15
▪ Service provided by:	Municipal Department	- Standard Buses	15
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 2200	Friday 0600 - 2200	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 2200	Saturday 0600 - 2000	▪ Number of Fixed Routes:	10
Wednesday 0600 - 2200	Sunday N/A	▪ Number of Accessible Routes:	10
Thursday 0600 - 2200	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel:
Operators	15	12	- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics	4	1	- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	1		- Other:
TOTAL EMPLOYEES	20	13	
▪ Union Affiliations:	IBEW 636 (Operators)		
	IBEW 636 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	615,745 100.00%	29,836 100.00%	621,554 100.00%	20.83
<b>TOTAL</b>	<b>615,745</b>	<b>29,836</b>	<b>621,554</b>	<b>20.83</b>

## Stratford

### FARE STRUCTURE

Effective Date: 01/06/2013

	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.75	\$2.50	\$57.00		
Children					under 5 years - free
Students	\$2.50	\$2.25	\$47.00		
Seniors	\$2.50	\$2.25	\$47.00		

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	15		10.4		10	6	Internal Combustion
Commuter Rail							- Diesel 15
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>15</b>	<b>0</b>			<b>10</b>	<b>6</b>	<b>TOTAL 15</b>
Total Low-Floor Bus (30'-60')	15		Average Bus Age (years)		10.4		

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	611,206	621,554
Total Vehicle Kilometres	611,206	622,964
Revenue Vehicle Hours	28,992	29,836
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	28,992	31,246
Operators Paid Hours	60,141	
Vehicle Mechanics Paid Hours	2,029	
Total Employee Paid Hours	62,170	

### PASSENGER DATA

Adult Passenger Trips	
Concession Fare Trips	
Concession Fare Trips Details:	
Child Passenger Trips	
Student Passenger Trips	
Senior Passenger Trips	

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>552,662</b>	<b>615,745</b>
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Regular Service Passenger-Kms	
Auxiliary Service Passenger Trips	

### OPERATING EXPENSES

Transportation Operations Expenses	\$2,077,426	\$1,511,254
Fuel/Energy Exp. for Vehicles	\$390,341	\$391,000
Vehicle Maintenance Expenses	\$548,628	\$420,062
Plant Maintenance Expenses	\$31,750	\$24,424
General/Administration Expenses	\$61,525	\$65,106
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$3,109,670</b>	<b>\$2,411,846</b>
Debt Service Payment		
Total Operating Expenses	\$3,109,670	\$2,411,846

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$855,515</b>	<b>\$872,591</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$879,394</b>	<b>\$894,380</b>
Total Revenues	\$879,394	\$894,380
<b>NET DIRECT OPERATING COST</b>	<b>\$2,230,276</b>	<b>\$1,517,466</b>
<b>NET OPERATING COST</b>	<b>\$2,230,276</b>	<b>\$1,517,466</b>

Federal Operating Contribution		
Provincial Operating Contribution	\$38,338	
Municipal Operating Contribution	\$2,191,938	\$1,517,466
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$453,289</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$453,289</b>
Federal Capital Contribution	
Provincial Capital Contribution	\$84,573
Municipal Capital Contribution	\$368,716
Other Capital Contributions	

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	28%	37%
Municipal Operating Contribution / Capita	\$68.50	\$47.42
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.04	\$2.46

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.55	\$1.42
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.63	\$3.92
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$107.26	\$77.19
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	17.27	19.24
Reg. Serv. Pass. / Rev. Veh. Hr.	19.06	20.64

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.91	0.93
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	21.08	20.83
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.48	
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### TOP WAGE RATES

Operators	\$26.36	\$26.94
Mechanics	\$28.46	\$29.03

## Tecumseh

Transit Contact: Chad Jeffery  
Manager, Planning Services / Senior Planner

Statistical Contact: Enrico De Cecco  
Junior Planner

Phone: 519-735-2184 x123 Fax: 519-735-6712

Email: edececco@tecumseh.ca

### SYSTEM HIGHLIGHTS:

- System established: 21/12/2009
- Serves: Tecumseh, 1 stop in Windsor, 1 stop in Lakeshore
- Municipal Population: 24,330
- Service Area Population: 17,274
- Service Area Size: 12.5 square kilometres
- Service provided by: Municipal Department, under contract with First Student Canada
- Hours of Service:
 

Monday	0600 - 1800	Friday	0600 - 1800
Tuesday	0600 - 1800	Saturday	0600 - 1800
Wednesday	0600 - 1800	Sunday	N/A
Thursday	0600 - 1800	Holidays	N/A
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Union Information N/A (Operators)  
Union Information N/A (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership (revenue passengers): 28,012
- Total Operating Revenues: \$27,384
- Total Direct Operating Expenses: \$259,705
- Active Vehicles: 2
  - Small Community Buses 2
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 1
- Number of Accessible Routes: 1
- Energy Consumption:
  - Diesel:
  - Biodiesel B5:
  - Biodiesel B20:
  - Biodiesel - Other:
  - Natural Gas:
  - Electricity:
  - Other:

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	28,012	100.00%	3,600	100.00%	99,096	100.00%	27.53
<b>TOTAL</b>	<b>28,012</b>		<b>3,600</b>		<b>99,096</b>		<b>27.53</b>

### REMARKS:

Other Fares: Veterans with identification ride free; persons assisting a rider with disability ride free.

## Tecumseh

### FARE STRUCTURE

Effective Date:	20/01/2010	Cash	Tickets/Cards (unit price)	Monthly Pass	Other 6 & 12 month pass	Criteria
Adults		\$2.00		\$35.00	\$175/\$350	
Children						Under 5 free
Students		\$1.00		\$25.00	\$125/\$250	Valid student ID
Seniors		\$1.50		\$30.00	\$150/\$300	55 and over
Other: Blind						free with CNIB card

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	2		4.0		1	1	Internal Combustion - Diesel 2 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>2</b>	<b>0</b>			<b>1</b>	<b>1</b>	
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		4.0		<b>TOTAL</b> 2

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	99,096	99,096
Total Vehicle Kilometres	99,096	99,096
Revenue Vehicle Hours	3,600	3,600
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	3,600	3,600

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips	10,832	10,912
Concession Fare Trips	17,819	17,100
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	12,322	11,301
<i>Senior Passenger Trips</i>	4,793	4,634

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	707	

### OPERATING EXPENSES

Transportation Operations Expenses	\$206,230	\$211,124
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		
Plant Maintenance Expenses	\$3,000	\$3,060
General/Administration Expenses	\$42,465	\$45,521
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$251,695</b>	<b>\$259,705</b>
Debt Service Payment		
Total Operating Expenses	\$251,695	\$259,705

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$29,888</b>	<b>\$27,384</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$29,888</b>	<b>\$27,384</b>
Total Revenues	\$29,888	\$27,384
<b>NET DIRECT OPERATING COST</b>	<b>\$221,807</b>	<b>\$232,321</b>
<b>NET OPERATING COST</b>	<b>\$221,807</b>	<b>\$232,321</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$87,666	\$43,329
Municipal Operating Contribution	\$134,141	\$188,992
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

#### TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

#### TOTAL CAPITAL FUNDING

Federal Capital Contribution  
Provincial Capital Contribution  
Municipal Capital Contribution  
Other Capital Contributions

### PERFORMANCE INDICATORS

2013	2014
<b>FINANCIAL</b>	
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	12% 11%
Municipal Operating Contribution / Capita	\$7.77 \$10.94
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.74 \$8.29

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.04	\$0.98
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$8.78	\$9.27
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$69.92	\$72.14
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	1.66	1.62
Reg. Serv. Pass. / Rev. Veh. Hr.	7.96	7.78

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.21	0.21
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	27.53	27.53
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### LABOUR PRODUCTIVITY

Rev. &amp; Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

### TOP WAGE RATES

Operators  
Mechanics

## Temiskaming Shores

Transit Contact: David B. Treen  
Municipal Clerk

Statistical Contact: David B. Treen  
Municipal Clerk

Phone: 705-672-3363 Fax: 705-672-3200

Email: dtreen@temiskamingshores.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Cobalt, Temiskaming Shores	▪ Ridership (revenue passengers):	130,657
▪ Municipal Population:	11,670	▪ Total Operating Revenues:	\$291,078
▪ Service Area Population:	11,670	▪ Total Direct Operating Expenses:	\$466,686
▪ Service Area Size:	182.0 square kilometres	▪ Active Vehicles:	4
▪ Service provided by:	Municipal Department, under contract with Stock Transportation	- Standard Buses	4
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0600 - 2300	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0600 - 2300	▪ Number of Fixed Routes:	2
Wednesday	0600 - 2300	▪ Number of Accessible Routes:	2
Thursday	0600 - 2300	▪ Energy Consumption:	
		- Diesel:	81,190 litres
		- Biodiesel B5:	
		- Biodiesel B20:	
		- Biodiesel - Other:	
		- Natural Gas:	
		- Electricity:	
		- Other:	
▪ Employees Statistics:	Full-time	Part-time	
Operators	5		
Other Transportation Operations	1		
Vehicle Mechanics	2		
Other Vehicle Maintenance and Servicing	1		
Plant and Other Maintenance	1		
General and Administration	4		
TOTAL EMPLOYEES	14		
▪ Union Affiliations:	Non-Union (Operators)		
	Non-Union (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	130,657 100.00%	12,000 100.00%	375,000 100.00%	31.25
<b>TOTAL</b>	<b>130,657</b>	<b>12,000</b>	<b>375,000</b>	<b>31.25</b>

### REMARKS:

\* In 2014 Temiskaming Shore Transit introduced the new accessible buses - previously used school buses for transit service. We also extended hours to include Sunday and an additional 2 hours per day since 2013. \* Fares will be changed in January 2015.



## Temiskaming Shores

### FARE STRUCTURE

Effective Date: 01/02/2013	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.20	\$80.00		Age 12 to 54
Children					Age 0 to 5 free
Students	\$2.00	\$1.80	\$60.00		Age 6 to 11
Seniors	\$2.00	\$1.80	\$60.00		Age 55 and up

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	4		2.0		2	2	Internal Combustion - Diesel 4 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>4</b>	<b>0</b>			<b>2</b>	<b>2</b>	<b>TOTAL 4</b>
Total Low-Floor Bus (30'-60')	4		Average Bus Age (years)		2.0		

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	375,000	375,000
Total Vehicle Kilometres	375,000	375,000
Revenue Vehicle Hours	12,000	12,000
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	12,000	12,000

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

*Concession Fare Trips Details:**Child Passenger Trips**Student Passenger Trips**Senior Passenger Trips*

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	84,931	130,657
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$354,233	\$465,000
Fuel/Energy Exp. for Vehicles		
Vehicle Maintenance Expenses		
Plant Maintenance Expenses		
General/Administration Expenses		\$1,686
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$354,233</b>	<b>\$466,686</b>
Debt Service Payment		
Total Operating Expenses	\$354,233	\$466,686

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$190,922</b>	<b>\$291,078</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$190,922</b>	<b>\$291,078</b>
Total Revenues	\$190,922	\$291,078
<b>NET DIRECT OPERATING COST</b>	<b>\$163,311</b>	<b>\$175,608</b>
<b>NET OPERATING COST</b>	<b>\$163,311</b>	<b>\$175,608</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$48,060	\$113,920
Municipal Operating Contribution	\$104,187	\$88,140
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

#### TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

#### TOTAL CAPITAL FUNDING

Federal Capital Contribution  
Provincial Capital Contribution  
Municipal Capital Contribution  
Other Capital Contributions

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	54%	62%
Municipal Operating Contribution / Capita	\$8.93	\$7.55
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.92	\$1.34

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.25	\$2.23
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.17	\$3.57
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$29.52	\$38.89
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	7.28	11.20
Reg. Serv. Pass. / Rev. Veh. Hr.	7.08	10.89

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.03	1.03
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	31.25	31.25
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### LABOUR PRODUCTIVITY

Rev. &amp; Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

### TOP WAGE RATES

Operators  
Mechanics

# Thunder Bay

Transit Contact: Brad Loroff  
Manager

Statistical Contact: Dana Earle  
Supervisor - Customer Care & Admin Services  
Phone: 807-684-3191 Fax: 807-345-5744  
Email: dearle@thunderbay.ca

## SYSTEM HIGHLIGHTS:

- System established: 07/03/1892
- Serves: City of Thunder Bay
- Municipal Population: 146,000
- Service Area Population: 109,000
- Service Area Size: 256.0 square kilometres
- Service provided by: Municipal Department

### ▪ Hours of Service:

Monday	0600 - 0030	Friday	0600 - 0030
Tuesday	0600 - 0030	Saturday	0600 - 0030
Wednesday	0600 - 0030	Sunday	0800 - 2330
Thursday	0600 - 0030	Holidays	0800 - 2330

### ▪ Employees Statistics:

	Full-time	Part-time
Operators	104	10
Other Transportation Operations	8	1
Vehicle Mechanics	6	
Other Vehicle Maintenance and Servicing	15	
Plant and Other Maintenance	1	
General and Administration	5	1
<b>TOTAL EMPLOYEES</b>	<b>139</b>	<b>12</b>

### ▪ Union Affiliations:

ATU 966 (Operators)  
ATU 966 (Mechanics)  
CUPE 87 (Office & Clerical)

- Adult Cash Fare: \$2.65
- Ridership (revenue passengers): 3,778,219
- Total Operating Revenues: \$5,408,929
- Total Direct Operating Expenses: \$15,876,431
- Active Vehicles: 48
  - Standard Buses 48
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%

- Number of Fixed Routes: 15
- Number of Accessible Routes: 15

### ▪ Energy Consumption:

- Diesel:
- Biodiesel B5: 1,844,038 litres
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

## Modal Statistics

	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	4,400,653	100.00%	144,546	100.00%	3,134,889	100.00%	21.69
<b>TOTAL</b>	<b>4,400,653</b>		<b>144,546</b>		<b>3,134,889</b>		<b>21.69</b>

## Thunder Bay

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/04/2013				20 ride punch pass	
Adults	\$2.65	\$2.40	\$74.00	\$40	19-59
Children	\$2.65	\$2.40	\$53.00	\$40	6-12 years, 5 & under free
Students	\$2.65	\$2.40	\$53.00	\$40	18 & under
Seniors	\$2.65	\$2.40	\$53.00	\$40	60+
Other: Day Pass for \$10.50					2 adults/3 children or 1 adult/4 children

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	48		8.2		32	28	Internal Combustion - Diesel - Biodiesel (all blends) 48 - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>48</b>	<b>0</b>			<b>32</b>	<b>28</b>	
Total Low-Floor Bus (30'-60')	48		Average Bus Age (years)		8.2		<b>TOTAL</b> 48

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	3,182,572	3,134,889
Total Vehicle Kilometres	3,206,412	3,206,306
Revenue Vehicle Hours	139,151	144,546
Auxiliary Revenue Vehicle Hours		247
Total Vehicle Hours	144,219	150,030
Operators Paid Hours	217,370	217,375
Vehicle Mechanics Paid Hours	12,480	12,480
Total Employee Paid Hours	293,550	289,162

### PASSENGER DATA

Adult Passenger Trips	2,085,599	2,110,987
Concession Fare Trips	1,553,644	1,667,232
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	194,623	178,471
Student Passenger Trips	107,933	143,063
Senior Passenger Trips	369,376	252,399
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>3,639,243</b>	<b>3,778,219</b>
Regular Service Passenger-Kms	25,474,701	26,447,533
Auxiliary Service Passenger Trips	120	74

### OPERATING EXPENSES

Transportation Operations Expenses	\$7,364,288	\$7,499,976
Fuel/Energy Exp. for Vehicles	\$2,083,948	\$2,191,028
Vehicle Maintenance Expenses	\$2,765,895	\$3,101,327
Plant Maintenance Expenses	\$901,049	\$877,988
General/Administration Expenses	\$2,344,106	\$2,206,112
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$15,459,287</b>	<b>\$15,876,431</b>
Debt Service Payment		
Total Operating Expenses	\$15,459,287	\$15,876,431

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$5,145,816</b>	<b>\$5,268,457</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$5,234,161</b>	<b>\$5,408,929</b>
Total Revenues	\$5,236,005	\$5,408,929
<b>NET DIRECT OPERATING COST</b>	<b>\$10,225,126</b>	<b>\$10,467,502</b>
<b>NET OPERATING COST</b>	<b>\$10,223,282</b>	<b>\$10,467,502</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$810,200	\$624,800
Municipal Operating Contribution	\$9,413,082	\$9,842,702
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$2,389,913</b>	<b>\$2,018,411</b>
Total Capital Disposals	\$6,375	\$9,535
<b>TOTAL CAPITAL FUNDING</b>	<b>\$2,389,913</b>	<b>\$2,018,411</b>
Federal Capital Contribution	\$160,447	
Provincial Capital Contribution	\$1,342,495	\$1,818,996
Municipal Capital Contribution	\$886,971	
Other Capital Contributions		\$199,415

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	34%	34%
Municipal Operating Contribution / Capita	\$86.36	\$90.30
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.81	\$2.77
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.41	\$1.39
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.25	\$4.20
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$107.19	\$105.82
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	33.39	34.66
Reg. Serv. Pass. / Rev. Veh. Hr.	26.15	26.14
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.28	1.33
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	22.87	21.69
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.67
<b>TOP WAGE RATES</b>		
Operators	\$24.15	\$24.15
Mechanics	\$29.19	\$29.19

## Timmins

Transit Contact: Catherine Verreault  
Manager of Timmins Transit

Statistical Contact: Catherine Verreault  
Manager of Timmins Transit  
Phone: 705-360-2600 x3501 Fax: 705-360-2698  
Email: catherine.verreault@timmins.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1975	▪ Adult Cash Fare:	\$2.50
▪ Serves:	Timmins	▪ Ridership (revenue passengers):	958,868
▪ Municipal Population:	43,165	▪ Total Operating Revenues:	\$1,521,117
▪ Service Area Population:	38,622	▪ Total Direct Operating Expenses:	\$4,726,880
▪ Service Area Size:	24.0 square kilometres	▪ Active Vehicles:	19
▪ Service provided by:	Municipal Department	- Standard Buses	19
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 2330	Friday 0630 - 2330	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 2330	Saturday 0630 - 2330	▪ Number of Fixed Routes:	12
Wednesday 0630 - 2330	Sunday 0830 - 1830	▪ Number of Accessible Routes:	12
Thursday 0630 - 2330	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 601,977 litres
Operators	19	11	- Biodiesel B5:
Other Transportation Operations	2		- Biodiesel B20:
Vehicle Mechanics	4		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	6		- Natural Gas:
Plant and Other Maintenance			- Electricity:
General and Administration	3		- Other:
TOTAL EMPLOYEES	34	11	
▪ Union Affiliations:	CUPE 1544 (Operators)		
	CUPE 1544 (Mechanics)		
	CUPE 434 (Office/Parts Clerk)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	958,868 100.00%	40,941 100.00%	950,751 100.00%	23.22
<b>TOTAL</b>	<b>958,868</b>	<b>40,941</b>	<b>950,751</b>	<b>23.22</b>

# Timmins

## FARE STRUCTURE

Effective Date: 01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$2.50	\$2.50	\$70.00		
Children					Under 5 free
Students	\$2.00	\$2.00	\$55.00		5 years and over
Seniors	\$2.00	\$2.00	\$55.00		Over 65
Other: Person with Disability			\$55.00		ODSP

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	19		8.4		12	12	Internal Combustion
Commuter Rail							- Diesel 19
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>19</b>	<b>0</b>			<b>12</b>	<b>12</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	19		Average Bus Age (years)		8.4		<b>19</b>

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	985,519	950,751
Total Vehicle Kilometres	1,092,519	1,049,101
Revenue Vehicle Hours	42,115	40,941
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	42,115	40,941
Operators Paid Hours	59,618	61,884
Vehicle Mechanics Paid Hours	8,320	8,420
Total Employee Paid Hours	91,338	93,976

## PASSENGER DATA

Adult Passenger Trips
Concession Fare Trips
Concession Fare Trips Details:
Child Passenger Trips
Student Passenger Trips
Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>955,190</b>	<b>958,868</b>
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Regular Service Passenger-Kms
Auxiliary Service Passenger Trips

## OPERATING EXPENSES

Transportation Operations Expenses	\$2,147,452	\$2,154,462
Fuel/Energy Exp. for Vehicles	\$652,747	\$642,243
Vehicle Maintenance Expenses	\$1,234,861	\$1,117,503
Plant Maintenance Expenses	\$504,141	\$386,433
General/Administration Expenses	\$433,622	\$426,239
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$4,972,823</b>	<b>\$4,726,880</b>
Debt Service Payment		
Total Operating Expenses	\$4,972,823	\$4,726,880

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$1,465,524</b>	<b>\$1,482,472</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,504,073</b>	<b>\$1,521,117</b>
Total Revenues	\$1,577,880	\$1,667,092
<b>NET DIRECT OPERATING COST</b>	<b>\$3,468,750</b>	<b>\$3,205,763</b>
<b>NET OPERATING COST</b>	<b>\$3,394,943</b>	<b>\$3,059,788</b>

Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$3,394,943	\$3,059,788
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,045,345</b>	<b>\$273,896</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,045,345</b>	<b>\$273,896</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$975,606	\$128,441
Municipal Capital Contribution	\$69,739	\$145,455
Other Capital Contributions		

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	32%
Municipal Operating Contribution / Capita	\$87.90	\$79.22
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.63	\$3.34

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.53	\$1.55
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.21	\$4.93
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## COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$118.08	\$115.46
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## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	24.73	24.83
Reg. Serv. Pass. / Rev. Veh. Hr.	22.68	23.42

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.09	1.06
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## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.40	23.22
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## LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.66
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## TOP WAGE RATES

Operators	\$23.92	\$24.28
Mechanics	\$29.25	\$29.69

# Toronto

Transit Contact: Vincent Rodo  
Chief Financial & Administration Officer

Statistical Contact: Lorne Massena  
Research Analyst  
Phone: 416-393-3953 Fax: 416-488-4708  
Email: lorne.massena@ttc.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1954	▪ Adult Cash Fare:	\$3.00
▪ Serves:	City of Toronto	▪ Ridership (revenue passengers):	534,815,000
▪ Municipal Population:	2,808,503	▪ Total Operating Revenues:	\$1,130,045,500
▪ Service Area Population:	2,808,503	▪ Total Direct Operating Expenses:	\$1,539,882,747
▪ Service Area Size:	632.0 square kilometres	▪ Active Vehicles:	2,873
▪ Service provided by:	Transit Commission	- Light Rail Vehicles	28
		- Other Rail	252
		- Heavy Rail Vehicles	724
		- Standard Buses	1,735
		- Articulated Buses	134
		▪ Percentage of accessible bus fleet:	100.00%
		▪ Percentage of accessible transit fleet:	91.33%
▪ Hours of Service:			
Monday	0600 - 0130	Friday	0600 - 0130
Tuesday	0600 - 0130	Saturday	0600 - 0130
Wednesday	0600 - 0130	Sunday	0800 - 0130
Thursday	0600 - 0130	Holidays	0800 - 0130
▪ Employees Statistics:	Full-time	Part-time	
Operators	5,613		
Other Transportation Operations	893		
Vehicle Mechanics	594		
Other Vehicle Maintenance and Servicing	1,875		
Plant and Other Maintenance	2,210		
General and Administration	1,503	1	
TOTAL EMPLOYEES	12,688	1	
▪ Union Affiliations:	ATU 113 (Operators)		
	ATU 113 (Mechanics)		
	IAMAW 235/CUPE 2/CUPE 508	(Machinists/Signal Maintenance/Transit Enforcement)	

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	441,525,280 51.47%	6,446,762 62.80%	120,915,443 55.87%	18.76
Streetcar	91,588,300 10.68%	970,661 9.46%	12,468,028 5.76%	12.84
Light Rail	12,507,410 1.46%	133,421 1.30%	3,487,354 1.61%	26.14
Heavy Rail	312,185,701 36.39%	2,714,761 26.45%	79,552,310 36.76%	29.30
<b>TOTAL</b>	<b>857,806,691</b>	<b>10,265,605</b>	<b>216,423,135</b>	<b>21.08</b>

## REMARKS:

\* Operator Paid Hours includes Other Transport Operations Paid hours for both years. \* Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours for both years. \* Student and Senior Passenger Trips are combined for both years.

# Toronto

## FARE STRUCTURE

Effective Date:	01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Metropass Discount Plan	Criteria
Adults		\$3.00	\$2.70	\$133.75	\$122.50	
Children		\$0.75	\$0.60			2-12 years; under 2 years - free
Students		\$2.00	\$1.85	\$108.00	\$98.00	13-19 years with valid student ID
Seniors		\$2.00	\$1.85	\$108.00	\$98.00	65 years and over with valid ID card
Other: Day Pass		\$11				

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1,869		7.4		1,518	906	Internal Combustion - Diesel 1,869 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail	724		8.5		586	400	
Light Rail	28		29.8		24	16	Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar	3	249	0.7	32.6	202	155	
<b>TOTAL ACTIVE VEHICLES</b>	<b>2,624</b>	<b>249</b>			<b>2,330</b>	<b>1,477</b>	
Total Low-Floor Bus (30'-60')	1,754		Average Bus Age (years)		7.4		<b>TOTAL 1,869</b>

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	212,425,789	216,423,135
Total Vehicle Kilometres	227,468,310	231,015,740
Revenue Vehicle Hours	9,982,785	10,265,605
Auxiliary Revenue Vehicle Hours	113,160	111,700
Total Vehicle Hours	10,562,439	10,840,610
Operators Paid Hours	15,590,000	16,380,000
Vehicle Mechanics Paid Hours	5,570,000	5,520,000
Total Employee Paid Hours	28,980,000	30,000,000

## PASSENGER DATA

Adult Passenger Trips	431,142,000	437,287,000
Concession Fare Trips	94,052,000	97,528,000
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	10,271,000	10,802,000
Student Passenger Trips	65,059,000	69,036,000
Senior Passenger Trips		

## REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	4,989,000,000	5,081,000,000
Auxiliary Service Passenger Trips	2,489,367	2,349,927

## OPERATING EXPENSES

Transportation Operations Expenses	\$630,205,724	\$653,300,534
Fuel/Energy Exp. for Vehicles	\$130,023,978	\$135,529,076
Vehicle Maintenance Expenses	\$303,066,746	\$321,500,152
Plant Maintenance Expenses	\$195,967,737	\$217,566,865
General/Administration Expenses	\$180,522,082	\$211,986,120
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,439,786,267</b>	<b>\$1,539,882,747</b>
Debt Service Payment		
Total Operating Expenses	\$1,495,326,955	\$1,593,079,400

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$1,050,597,467	\$1,086,532,942
<b>TOTAL OPERATING REVENUES</b>	<b>\$1,094,535,465</b>	<b>\$1,130,045,500</b>
Total Revenues	\$1,120,240,929	\$1,157,500,314
<b>NET DIRECT OPERATING COST</b>	<b>\$345,250,802</b>	<b>\$409,837,247</b>
<b>NET OPERATING COST</b>	<b>\$375,086,026</b>	<b>\$435,579,086</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$91,600,000	\$91,600,000
Municipal Operating Contribution	\$283,486,026	\$343,979,086
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,011,619,000</b>	<b>\$1,134,521,000</b>
Total Capital Disposals	\$1,907,394	\$946,865
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,011,619,000</b>	<b>\$1,134,521,000</b>
Federal Capital Contribution	\$283,928,000	\$223,601,000
Provincial Capital Contribution	\$271,812,000	\$212,829,000
Municipal Capital Contribution	\$384,067,000	\$623,970,000
Other Capital Contributions	\$71,812,000	\$74,121,000

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	76%	73%
Municipal Operating Contribution / Capita	\$100.33	\$122.48
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.66	\$0.77
AVERAGE FARE		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.00	\$2.03
COST EFFECTIVENESS		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.74	\$2.88
COST EFFICIENCY		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$137.91	\$143.62
SERVICE UTILIZATION		
Reg. Serv. Pass. / Capita	185.87	190.43
Reg. Serv. Pass. / Rev. Veh. Hr.	52.61	52.10
AMOUNT OF SERVICE		
Rev. Veh. Hrs. / Capita	3.53	3.66
AVERAGE SPEED		
Rev. Veh. Kms. / Rev. Veh. Hr.	21.28	21.08
LABOUR PRODUCTIVITY		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	0.63
TOP WAGE RATES		
Operators	\$31.40	\$32.03
Mechanics	\$37.47	\$37.84

## Wasaga Beach

Transit Contact: Kevin Gillis  
Vice-President - Sinton Landmark

Statistical Contact: Kevin Lalonde  
Director of Public Works  
Phone: 705-429-2540 x2302 Fax: 705-429-8226  
Email: publicworksdirector@wasagabeach.com

### SYSTEM HIGHLIGHTS:

▪ System established:	07/07/2008	▪ Adult Cash Fare:	\$2.00
▪ Serves:	Town of Wasaga Beach	▪ Ridership (revenue passengers):	84,174
▪ Municipal Population:	18,615	▪ Total Operating Revenues:	\$113,165
▪ Service Area Population:	18,615	▪ Total Direct Operating Expenses:	\$542,560
▪ Service Area Size:	59.7 square kilometres	▪ Active Vehicles:	3
▪ Service provided by:	Municipal Department, under contract with Sinton Landmark	- Small Community Buses	3
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday	0700 - 2100	▪ Percentage of accessible transit fleet:	100.00%
Tuesday	0700 - 2100		
Wednesday	0700 - 2100	▪ Number of Fixed Routes:	2
Thursday	0700 - 2100	▪ Number of Accessible Routes:	2
Friday	0700 - 2100	▪ Energy Consumption:	
Saturday	0700 - 2100	- Diesel:	31,176 litres
Sunday	0700 - 1900	- Biodiesel B5:	
Holidays	0700 - 1900	- Biodiesel B20:	
▪ Employees Statistics:		- Biodiesel - Other:	
Operators	Full-time Part-time	- Natural Gas:	
Other Transportation Operations		- Electricity:	
Vehicle Mechanics		- Gasoline (in litres)	37,566
Other Vehicle Maintenance and Servicing			
Plant and Other Maintenance			
General and Administration			
TOTAL EMPLOYEES			
▪ Union Affiliations:	Non-union (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	84,174 100.00%	9,984 100.00%	241,800 100.00%	24.22
<b>TOTAL</b>	<b>84,174</b>	<b>9,984</b>	<b>241,800</b>	<b>24.22</b>

### REMARKS:

The Town of Wasaga Beach completed a six month trial in 2014 offering a monthly Youth Pass for ages 6-19 years for \$5.00/month. The results were very successful and council approved to permanently offer the youth pass in January 2015. The Town will be purchasing a new 20 passenger bus in 2015 to replace the 2008 bus, retaining a total fleet of 3 buses.



## Wasaga Beach

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2014					
Adults	\$2.00	\$1.50	\$40.00		
Children	\$1.50	\$1.00	\$5.00		Youth (6-19); Child < 5 free
Students	\$1.50	\$1.00	\$30.00		Over 20 years with Student ID)
Seniors	\$1.50	\$1.00	\$30.00		Senior (age 60 and over)
Other: Visually Impaired					Free with CNIB card

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	3		4.0		2	2	Internal Combustion - Diesel 2 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other 1
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>3</b>	<b>0</b>			<b>2</b>	<b>2</b>	
Total Low-Floor Bus (30'-60')	0		Average Bus Age (years)		4.0		<b>TOTAL</b> 3

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	252,736	241,800
Total Vehicle Kilometres	252,736	241,800
Revenue Vehicle Hours	10,340	9,984
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	10,340	9,984

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	76,446	84,174
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$416,633	\$402,784
Fuel/Energy Exp. for Vehicles	\$67,353	\$74,241
Vehicle Maintenance Expenses	\$34,673	\$42,772
Plant Maintenance Expenses	\$8,512	\$16,607
General/Administration Expenses	\$5,293	\$6,156
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$532,464</b>	<b>\$542,560</b>
Debt Service Payment		
Total Operating Expenses	\$532,464	\$542,560

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$98,732	\$113,165
<b>TOTAL OPERATING REVENUES</b>	<b>\$98,732</b>	<b>\$113,165</b>
Total Revenues	\$98,732	\$113,165
<b>NET DIRECT OPERATING COST</b>	<b>\$433,732</b>	<b>\$429,395</b>
<b>NET OPERATING COST</b>	<b>\$433,732</b>	<b>\$429,395</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$99,246	\$75,978
Municipal Operating Contribution	\$324,086	\$353,417
Other Operating Contributions	\$10,400	
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$11,997</b>
Total Capital Disposals	
<b>TOTAL CAPITAL FUNDING</b>	<b>\$11,997</b>
Federal Capital Contribution	
Provincial Capital Contribution	
Municipal Capital Contribution	\$2,419
Other Capital Contributions	\$9,578

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	19%	21%
Municipal Operating Contribution / Capita	\$18.48	\$18.99
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.67	\$5.10

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.29	\$1.34
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.97	\$6.45
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$51.50	\$54.34
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	4.36	4.52
Reg. Serv. Pass. / Rev. Veh. Hr.	7.39	8.43

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	0.59	0.54
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	24.44	24.22
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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### TOP WAGE RATES

Operators	
Mechanics	

## Waterloo Region

Transit Contact: Eric Gillespie  
Director, Transit Services

Statistical Contact: Jill Dickinson  
Transit Analyst

Phone: 519-575-4814 Fax: 519-575-4449

Email: JDickinson@regionofwaterloo.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2000	▪ Adult Cash Fare:	\$3.00
▪ Serves:	Cities of Cambridge, Kitchener, Waterloo, St. Jacobs, and Elmira	▪ Ridership (revenue passengers):	21,596,989
▪ Municipal Population:	514,611	▪ Total Operating Revenues:	\$30,706,254
▪ Service Area Population:	434,437	▪ Total Direct Operating Expenses:	\$77,985,245
▪ Service Area Size:	217.0 square kilometres	▪ Active Vehicles:	235
▪ Service provided by:	Municipal Department, under contract with Hendry Coach Lines Inc.	- Standard Buses	235
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0600 - 0030	Friday 0600 - 0030	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0600 - 0030	Saturday 0630 - 0030	▪ Number of Fixed Routes:	62
Wednesday 0600 - 0030	Sunday 0800 - 0030	▪ Number of Accessible Routes:	59
Thursday 0600 - 0030	Holidays 0800 - 0030	▪ Energy Consumption:	
▪ Employees Statistics:		- Diesel:	8,646,057 litres
	<b>Full-time</b>	<b>Part-time</b>	
Operators	337	130	
Other Transportation Operations	34		
Vehicle Mechanics	53		
Other Vehicle Maintenance and Servicing	41	17	
Plant and Other Maintenance			
General and Administration	50	22	
TOTAL EMPLOYEES	515	169	
▪ Union Affiliations:	Unifor 4304 (Operators)		
	Unifor 4304 (Mechanics)		
	CUPE 1883 / CIPE 1656 (Administration / Stockkeepers)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	29,298,972 100.00%	669,408 100.00%	14,006,366 100.00%	20.92
<b>TOTAL</b>	<b>29,298,972</b>	<b>669,408</b>	<b>14,006,366</b>	<b>20.92</b>

### REMARKS:

Waterloo Region: GRT launched a new EasyGO mobile app, and desktop map that provides our customers with real-time bus arrivals. The partnership changed with the High School Board Transportation Services which resulted in revenue and ridership reductions. A new 203 iXpress route was implemented in April. Waterloo Region and GrandLinq began a partnership and had a ground-breaking ceremony for ION Stage 1 light rail transit (LRT) which took place on Thursday, August 21 at the future site of the ION Operations, Maintenance and Storage Facility in Waterloo.

## Waterloo Region

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
01/07/2014					
Adults	\$3.00	\$2.47	\$76.00	Corporate Pass \$64.60	Over 16 years
Children	\$3.00	\$2.14	\$64.00		5-16; under 5 years free
Students	\$3.00	\$2.14	\$64.00	\$320/5-month pass	Elementary & Secondary
Seniors	\$3.00	\$2.14	\$64.00		65 years and over
Other: U-Pass				\$77.29	4-month Wilfrid Laurier/U Waterloo

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	235		6.3		183	131	Internal Combustion
Commuter Rail							- Diesel 235
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>235</b>	<b>0</b>			<b>183</b>	<b>131</b>	<b>TOTAL 235</b>
Total Low-Floor Bus (30'-60')	235		Average Bus Age (years)		6.3		

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	13,349,614	14,006,366
Total Vehicle Kilometres	14,415,683	15,115,546
Revenue Vehicle Hours	640,620	669,408
Auxiliary Revenue Vehicle Hours	567	575
Total Vehicle Hours	678,076	705,341
Operators Paid Hours	963,222	1,024,901
Vehicle Mechanics Paid Hours	103,558	106,033
Total Employee Paid Hours	1,327,876	1,417,546

### PASSENGER DATA

Adult Passenger Trips	1,567,008	1,633,550
Concession Fare Trips	20,433,729	19,963,439
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	529,047	498,877
Student Passenger Trips	3,889,205	2,990,700
Senior Passenger Trips	640,941	651,133

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	6,244	8,166

### OPERATING EXPENSES

Transportation Operations Expenses	\$41,925,602	\$44,370,342
Fuel/Energy Exp. for Vehicles	\$9,248,604	\$9,675,116
Vehicle Maintenance Expenses	\$12,758,109	\$13,452,583
Plant Maintenance Expenses	\$4,160,310	\$4,821,421
General/Administration Expenses	\$5,419,431	\$5,665,783
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$73,512,056</b>	<b>\$77,985,245</b>
Debt Service Payment	\$8,494,372	\$10,648,328
Total Operating Expenses	\$82,006,428	\$88,633,573

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$29,028,212	\$29,878,084
<b>TOTAL OPERATING REVENUES</b>	<b>\$29,908,987</b>	<b>\$30,706,254</b>
Total Revenues	\$30,076,475	\$30,865,684
<b>NET DIRECT OPERATING COST</b>	<b>\$43,603,069</b>	<b>\$47,278,991</b>
<b>NET OPERATING COST</b>	<b>\$51,929,953</b>	<b>\$57,767,889</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$8,499,297	\$8,795,645
Municipal Operating Contribution	\$34,502,892	\$37,894,497
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution	\$433,392	\$429,419
Municipal Debt Service Contribution	\$8,494,372	\$10,648,328

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$32,579,989</b>	<b>\$21,122,127</b>
Total Capital Disposals	\$34,011	\$61,807
<b>TOTAL CAPITAL FUNDING</b>	<b>\$32,579,989</b>	<b>\$21,122,127</b>
Federal Capital Contribution		
Provincial Capital Contribution		
Municipal Capital Contribution	\$26,240,897	\$14,994,145
Other Capital Contributions	\$6,339,092	\$6,127,982

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	41%	39%
Municipal Operating Contribution / Capita	\$79.18	\$87.23
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.98	\$2.19

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.32	\$1.38
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.34	\$3.61
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$108.41	\$110.56
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	50.49	49.71
Reg. Serv. Pass. / Rev. Veh. Hr.	34.34	32.26

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.47	1.54
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	20.84	20.92
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	0.65
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### TOP WAGE RATES

Operators	\$27.85	\$28.27
Mechanics	\$31.60	\$32.57

## Wawa

Transit Contact: Cathy Cyr  
Deputy Clerk

Statistical Contact: Doreen Pavlic  
Deputy Treasurer  
Phone: 705-856-2244 Fax: 705-856-2120  
Email: dpavlic@wawa.cc

### SYSTEM HIGHLIGHTS:

- System established: 13/02/2006
- Serves: Municipality of Wawa
- Municipal Population: 2,975
- Service Area Population: 2,975
- Service Area Size: 3.5 square kilometres
- Service provided by: Municipal Department, under contract with Lloyd's of Wawa Ltd.
- Hours of Service:
 

Monday	0845 - 1445	Friday	0845 - 1445
Tuesday	0845 - 1445	Saturday	N/A
Wednesday	0845 - 1445	Sunday	N/A
Thursday	0845 - 1445	Holidays	N/A
- Employees Statistics:
 

	Full-time	Part-time
Operators		
Other Transportation Operations		
Vehicle Mechanics		
Other Vehicle Maintenance and Servicing		
Plant and Other Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations:
 

non-union (Operators)
Union Information N/A (Mechanics)
- Disruption during 2014:
 

Bus out of service
Start Date: 19/02/2014
End Date: 17/03/2014
Duration: 27 days
- Adult Cash Fare: \$4.00
- Ridership (revenue passengers): 1,356
- Total Operating Revenues: \$13,506
- Total Direct Operating Expenses: \$59,750
- Active Vehicles: 1
 

- Small Community Buses	1
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- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 0
- Number of Accessible Routes: 0
- Energy Consumption:
 

- Diesel:	565 litres
- Biodiesel B5:	
- Biodiesel B20:	
- Biodiesel - Other:	
- Natural Gas:	
- Electricity:	
Gasoline (in litres)	5,020

Modal Statistics	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	1,356	100.00%	0	0.00%	18,736	100.00%	
<b>TOTAL</b>	<b>1,356</b>		<b>0</b>		<b>18,736</b>		<b>0.00</b>

### REMARKS:

\* Charter services are available for an hourly rate (Monday-Friday \$70, Saturday-Sunday \$70, Statutory Holiday \$82). \* No travel on gravel roads. \* Fares travel to Michipicoten River Village: Cash Ticket \$6.36, Monthly Pass \$100.

# Wawa

## FARE STRUCTURE

Effective Date: 03/02/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
Adults	\$4.00	\$3.64	\$50.00		
Children	\$2.00	\$1.82	\$50.00		<10 yrs
Students					
Seniors	\$3.00	\$2.73	\$50.00		55 yrs and over
Other: Person with Disability	\$3.00	\$2.73	\$50.00		

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	1						Internal Combustion
Commuter Rail							- Diesel
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other 1
Locomotive							Electric
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>1</b>	<b>0</b>			<b>0</b>	<b>0</b>	<b>TOTAL</b>
Total Low-Floor Bus (30'-60')	1		Average Bus Age (years)		0.0		1

## VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	16,065	18,736
Total Vehicle Kilometres	16,065	18,736
Revenue Vehicle Hours		
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours		

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

## PASSENGER DATA

Adult Passenger Trips

Concession Fare Trips

Concession Fare Trips Details:

Child Passenger Trips

Student Passenger Trips

Senior Passenger Trips

<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>1,479</b>	<b>1,356</b>
Regular Service Passenger-Kms	1,479	1,356
Auxiliary Service Passenger Trips		

## OPERATING EXPENSES

Transportation Operations Expenses	\$39,891	\$45,187
Fuel/Energy Exp. for Vehicles	\$5,691	\$6,721
Vehicle Maintenance Expenses	\$5,512	\$3,777
Plant Maintenance Expenses		
General/Administration Expenses		\$4,065
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$51,094</b>	<b>\$59,750</b>
Debt Service Payment		
Total Operating Expenses	\$51,094	\$59,750

## OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$11,870</b>	<b>\$12,981</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$11,950</b>	<b>\$13,506</b>
Total Revenues	\$11,950	\$13,506
<b>NET DIRECT OPERATING COST</b>	<b>\$39,145</b>	<b>\$46,244</b>
<b>NET OPERATING COST</b>	<b>\$39,145</b>	<b>\$46,244</b>
Federal Operating Contribution		
Provincial Operating Contribution		
Municipal Operating Contribution	\$39,145	\$46,244
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

## CAPITAL EXPENSES AND FUNDING SOURCES

### TOTAL CAPITAL EXPENDITURES

Total Capital Disposals

### TOTAL CAPITAL FUNDING

Federal Capital Contribution  
 Provincial Capital Contribution  
 Municipal Capital Contribution  
 Other Capital Contributions

## PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	23%	23%
Municipal Operating Contribution / Capita	\$13.16	\$15.54
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$26.47	\$34.10

## AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$8.03	\$9.57
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## COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$34.55	\$44.06
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## COST EFFICIENCY

Tot. Dir. &amp; Aux. Oper. Exp. / Tot. Veh. Hr.

## SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	0.50	0.46
Reg. Serv. Pass. / Rev. Veh. Hr.		

## AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita

## AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.

## LABOUR PRODUCTIVITY

Rev. &amp; Aux. Rev. Veh. Hrs. / Oper. Paid Hr.

## TOP WAGE RATES

Operators

Mechanics

## Welland

Transit Contact: Alfred Stockwell  
Transit Manager

Statistical Contact: Alfred Stockwell  
Transit Manager

Phone: 905 735-1700 x3030 Fax: 905 732-9422

Email: alfred.stockwell@welland.ca

### SYSTEM HIGHLIGHTS:

- System established: 19/11/1973
- Serves: Welland

- Municipal Population: 50,331
- Service Area Population: 48,000
- Service Area Size: 86.0 square kilometres
- Service provided by: Municipal Department

#### ▪ Hours of Service:

Monday	0700 - 2300	Friday	0700 - 2300
Tuesday	0700 - 2300	Saturday	0700 - 1900
Wednesday	0700 - 2300	Sunday	N/A
Thursday	0700 - 2300	Holidays	N/A

#### ▪ Employees Statistics:

	Full-time	Part-time
Operators	21	4
Other Transportation Operations	1	
Vehicle Mechanics	1	
Other Vehicle Maintenance and Servicing	1	2
Plant and Other Maintenance		
General and Administration	2	5
<b>TOTAL EMPLOYEES</b>	<b>26</b>	<b>11</b>

- Union Affiliations: ATU 1633 (Operators)  
ATU 1633 (Mechanics)

- Adult Cash Fare: \$2.75
- Ridership (revenue passengers): 894,134
- Total Operating Revenues: \$1,346,291
- Total Direct Operating Expenses: \$3,432,181
- Active Vehicles: 22
  - Small Community Buses 3
  - Standard Buses 19
- Percentage of accessible bus fleet: 90.91%
- Percentage of accessible transit fleet: 90.91%

- Number of Fixed Routes: 15
- Number of Accessible Routes: 8

#### ▪ Energy Consumption:

- Diesel: 453,059 litres
- Biodiesel B5:
- Biodiesel B20:
- Biodiesel - Other:
- Natural Gas:
- Electricity:
- Other:

### Modal Statistics

	Boardings		Rev. Vehicle Hrs.		Rev. Vehicle Kms		Avg. Speed (km/h)
Bus	1,011,641	100.00%	32,969	100.00%	840,756	100.00%	25.50
<b>TOTAL</b>	<b>1,011,641</b>		<b>32,969</b>		<b>840,756</b>		<b>25.50</b>

## Welland

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2013					
Adults	\$2.75	\$2.20	\$69.00		
Children					5 - 12 years, under 5 free
Students	\$2.75	\$1.90	\$59.00		Youth (13 - 17)
Seniors	\$2.75	\$1.65	\$52.00		65 years and over
Other: Adult	\$3.50	\$3.20			Link services

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	20	2	5.6	21.0	15	12	<b>Internal Combustion</b>
Commuter Rail							- Diesel 22
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>20</b>	<b>2</b>			<b>15</b>	<b>12</b>	<b>TOTAL 22</b>
Total Low-Floor Bus (30'-60')	19		Average Bus Age (years)		7.0		

VEHICLE KILOMETRES AND HOURS		2013	2014	PERFORMANCE INDICATORS	2013	2014
Revenue Vehicle Kilometres		831,761	840,756	<b>FINANCIAL</b>		
Total Vehicle Kilometres		945,999	954,994	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	33%	39%
Revenue Vehicle Hours		32,969	32,969	Municipal Operating Contribution / Capita	\$41.02	\$37.52
Auxiliary Revenue Vehicle Hours		4,056	4,056	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.60	\$2.33
Total Vehicle Hours		39,856	39,856	<b>AVERAGE FARE</b>		
Operators Paid Hours		44,343	44,343	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.27	\$1.47
Vehicle Mechanics Paid Hours		2,164	2,164	<b>COST EFFECTIVENESS</b>		
Total Employee Paid Hours		63,444	63,444	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.90	\$3.84
<b>PASSENGER DATA</b>				<b>COST EFFICIENCY</b>		
Adult Passenger Trips		585,283	594,633	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$85.57	\$86.11
Concession Fare Trips		288,273	299,501	<b>SERVICE UTILIZATION</b>		
Concession Fare Trips Details:				Reg. Serv. Pass. / Capita	18.20	18.63
Child Passenger Trips		8,735	9,089	Reg. Serv. Pass. / Rev. Veh. Hr.	26.50	27.12
Student Passenger Trips		122,298	127,029	<b>AMOUNT OF SERVICE</b>		
Senior Passenger Trips		157,240	163,383	Rev. Veh. Hrs. / Capita	0.69	0.69
<b>REGULAR SERVICE PASSENGER TRIPS</b>		<b>873,556</b>	<b>894,134</b>	<b>AVERAGE SPEED</b>		
Regular Service Passenger-Kms		8,637,090	8,637,090	Rev. Veh. Kms. / Rev. Veh. Hr.	25.23	25.50
Auxiliary Service Passenger Trips		44,246	44,246	<b>LABOUR PRODUCTIVITY</b>		
<b>OPERATING EXPENSES</b>				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.83	0.83
Transportation Operations Expenses		\$1,906,917	\$1,934,687	<b>TOP WAGE RATES</b>		
Fuel/Energy Exp. for Vehicles		\$464,220	\$484,547	Operators	\$25.48	\$25.96
Vehicle Maintenance Expenses		\$651,133	\$684,368	Mechanics	\$32.58	\$33.20
Plant Maintenance Expenses						
General/Administration Expenses		\$388,030	\$328,579			
<b>TOTAL DIRECT OPERATING EXPENSES</b>		<b>\$3,410,300</b>	<b>\$3,432,181</b>			
Debt Service Payment						
Total Operating Expenses		\$3,410,300	\$3,432,181			
<b>OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS</b>						
<b>REGULAR SERV. PASS. REVENUES</b>		<b>\$1,110,409</b>	<b>\$1,315,860</b>			
<b>TOTAL OPERATING REVENUES</b>		<b>\$1,141,086</b>	<b>\$1,346,291</b>			
Total Revenues		\$1,365,128	\$1,631,371			
<b>NET DIRECT OPERATING COST</b>		<b>\$2,269,214</b>	<b>\$2,085,890</b>			
<b>NET OPERATING COST</b>		<b>\$2,045,172</b>	<b>\$1,800,810</b>			
Federal Operating Contribution						
Provincial Operating Contribution		\$76,000				
Municipal Operating Contribution		\$1,969,172	\$1,800,810			
Other Operating Contributions						
Federal Debt Service Contribution						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
<b>CAPITAL EXPENSES AND FUNDING SOURCES</b>						
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>\$1,011,629</b>	<b>\$121,128</b>			
Total Capital Disposals		\$2,250	\$5,437			
<b>TOTAL CAPITAL FUNDING</b>		<b>\$1,011,629</b>	<b>\$121,128</b>			
Federal Capital Contribution						
Provincial Capital Contribution		\$1,011,629	\$121,128			
Municipal Capital Contribution						
Other Capital Contributions						

## Windsor

Transit Contact: Patrick Delmore  
Executive Director

Statistical Contact: Helmut Parakenings  
Statistical and Transit Technology Coordinator  
Phone: 519-944-4141 x255 Fax: 519-944-5121  
Email: hparakenings@city.windsor.on.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	02/03/1872	▪ Adult Cash Fare:	\$2.75
▪ Serves:	Windsor	▪ Ridership (revenue passengers):	6,366,746
▪ Municipal Population:	210,891	▪ Total Operating Revenues:	\$12,634,845
▪ Service Area Population:	210,891	▪ Total Direct Operating Expenses:	\$28,951,957
▪ Service Area Size:	146.9 square kilometres	▪ Active Vehicles:	112
▪ Service provided by:	Transit Commission	- Standard Buses	112
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	91.07%
Monday 0500 - 0200	Friday 0500 - 0200	▪ Percentage of accessible transit fleet:	91.07%
Tuesday 0500 - 0200	Saturday 0500 - 0200	▪ Number of Fixed Routes:	13
Wednesday 0500 - 0200	Sunday 0800 - 2400	▪ Number of Accessible Routes:	13
Thursday 0500 - 0200	Holidays 0800 - 2400	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 2,938,851 litres
Operators	171		- Biodiesel B5:
Other Transportation Operations	16	1	- Biodiesel B20:
Vehicle Mechanics	18		- Biodiesel - Other:
Other Vehicle Maintenance and Servicing	24		- Natural Gas:
Plant and Other Maintenance	5	1	- Electricity:
General and Administration	20	14	- Other:
TOTAL EMPLOYEES	254	16	
▪ Union Affiliations:	ATU 616 (Operators)		
	ATU 616 (Mechanics)		
	ATU 616 (Office/Clerical)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	7,326,169 100.00%	231,920 100.00%	5,077,299 100.00%	21.89
<b>TOTAL</b>	<b>7,326,169</b>	<b>231,920</b>	<b>5,077,299</b>	<b>21.89</b>

### REMARKS:

\* Two hour open transfer to travel in any direction on any route. \* Affordable pass program for Adults and Students \$44.00 per month based on approved application. \* Day Pass (unlimited use for one day) \$8.25. Family Pass (unlimited use for one day for 1 parent and 4 children - 2 parents and 3 children) \$8.25.



## Windsor

### FARE STRUCTURE

Effective Date: 01/01/2014	Cash	Tickets/Cards (unit price)	Monthly Pass	Other Other Passes	Criteria
Adults	\$2.75	\$2.30	\$87.00		
Children					4 and younger free
Students	\$2.75	\$1.80	\$60.00	summer saver \$96	with ID, includes post secondary
Seniors	\$2.75	\$1.80	\$44.00		60+
Other: Tunnel Rider	\$4.50	\$4.50	\$87.00	combo Pass \$ 143	Combo Pass (City & Tunnel)

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	102	10	8.6	25.4	85	49	Internal Combustion - Diesel 112 - Biodiesel (all blends) - Natural Gas (CNG or LNG) - Other
Commuter Rail							
Ferry							
Heavy Rail							
Light Rail							Electric - Trolley - Battery - Fuel Cell
Locomotive							
Streetcar							
<b>TOTAL ACTIVE VEHICLES</b>	<b>102</b>	<b>10</b>			<b>85</b>	<b>49</b>	
Total Low-Floor Bus (30'-60')	102		Average Bus Age (years)		10.1		<b>TOTAL 112</b>

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	5,084,089	5,077,299
Total Vehicle Kilometres	5,692,491	5,717,026
Revenue Vehicle Hours	216,708	231,921
Auxiliary Revenue Vehicle Hours	47,187	38,796
Total Vehicle Hours	279,317	286,420
Operators Paid Hours	354,608	366,551
Vehicle Mechanics Paid Hours	36,337	38,292
Total Employee Paid Hours	524,679	539,546

### PASSENGER DATA

Adult Passenger Trips	2,993,135	2,931,953
Concession Fare Trips	3,445,382	3,434,793
<i>Concession Fare Trips Details:</i>		
Child Passenger Trips	155,385	137,359
Student Passenger Trips	2,592,063	2,585,265
Senior Passenger Trips	697,934	712,169

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	3,000	3,000

### OPERATING EXPENSES

Transportation Operations Expenses	\$16,217,594	\$16,694,664
Fuel/Energy Exp. for Vehicles	\$3,248,976	\$3,370,488
Vehicle Maintenance Expenses	\$4,265,530	\$4,673,256
Plant Maintenance Expenses	\$1,414,714	\$1,381,328
General/Administration Expenses	\$2,594,908	\$2,832,221
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$27,741,722</b>	<b>\$28,951,957</b>
Debt Service Payment		
Total Operating Expenses	\$28,325,981	\$30,119,538

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$11,483,759	\$12,231,808
<b>TOTAL OPERATING REVENUES</b>	<b>\$12,140,366</b>	<b>\$12,634,845</b>
Total Revenues	\$12,140,366	\$13,836,968
<b>NET DIRECT OPERATING COST</b>	<b>\$15,601,356</b>	<b>\$16,317,112</b>
<b>NET OPERATING COST</b>	<b>\$16,185,615</b>	<b>\$16,282,570</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$3,382,946	\$3,382,946
Municipal Operating Contribution	\$12,802,669	\$12,899,624
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$4,077,264</b>	<b>\$4,698,009</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$4,077,264</b>	<b>\$4,698,009</b>
Federal Capital Contribution	\$2,078,600	\$233,000
Provincial Capital Contribution	\$570,400	\$22,400
Municipal Capital Contribution	\$1,428,264	\$4,442,609
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44%	44%
Municipal Operating Contribution / Capita	\$60.71	\$61.17
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.42	\$2.56

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.78	\$1.92
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.31	\$4.55
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$99.32	\$101.08
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	30.53	30.19
Reg. Serv. Pass. / Rev. Veh. Hr.	29.71	27.45

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.03	1.10
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	23.46	21.89
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.74
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### TOP WAGE RATES

Operators	\$27.13	\$27.67
Mechanics	\$31.15	\$31.77

# Woodstock

Transit Contact: Wendy Strickler  
Transit Supervisor

Statistical Contact: Alex Piggott  
Works Superintendent  
Phone: 519-539-2382 x3140 Fax: 519-537-6984  
Email: apiggott@cityofwoodstock.ca

## SYSTEM HIGHLIGHTS:

▪ System established:	01/01/1962	▪ Adult Cash Fare:	\$2.00
▪ Serves:	City of Woodstock	▪ Ridership (revenue passengers):	346,369
▪ Municipal Population:	38,000	▪ Total Operating Revenues:	\$515,826
▪ Service Area Population:	38,000	▪ Total Direct Operating Expenses:	\$1,897,351
▪ Service Area Size:	39.0 square kilometres	▪ Active Vehicles:	9
▪ Service provided by:	Municipal Department	- Standard Buses	9
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	88.89%
Monday 0630 - 1830	Friday 0630 - 1830	▪ Percentage of accessible transit fleet:	88.89%
Tuesday 0630 - 1830	Saturday 0830 - 1830	▪ Number of Fixed Routes:	6
Wednesday 0630 - 1830	Sunday N/A	▪ Number of Accessible Routes:	6
Thursday 0630 - 1830	Holidays N/A	▪ Energy Consumption:	
▪ <b>Employees Statistics:</b>	<b>Full-time</b>	<b>Part-time</b>	- Diesel: 324,724 litres
Operators	6	17	- Biodiesel B5:
Other Transportation Operations			- Biodiesel B20:
Vehicle Mechanics			- Biodiesel - Other:
Other Vehicle Maintenance and Servicing			- Natural Gas:
Plant and Other Maintenance		3	- Electricity:
General and Administration			- Other:
TOTAL EMPLOYEES	6	20	
▪ Union Affiliations:	CUPE 1146 (Operators)		
	CUPE 1146 (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	346,369 100.00%	18,430 100.00%	467,376 100.00%	25.36
<b>TOTAL</b>	<b>346,369</b>	<b>18,430</b>	<b>467,376</b>	<b>25.36</b>

## Woodstock

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/07/2008					
Adults	\$2.00	\$1.66	\$50.00		
Children					under 5 free
Students	\$2.00	\$1.66	\$40.00		
Seniors	\$2.00	\$1.66	\$40.00		

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	8	1	5.4	25.0	7	6	<b>Internal Combustion</b>
Commuter Rail							- Diesel 9
Ferry							- Biodiesel (all blends)
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
<b>TOTAL ACTIVE VEHICLES</b>	<b>8</b>	<b>1</b>			<b>7</b>	<b>6</b>	- Battery
Total Low-Floor Bus (30'-60')	8		Average Bus Age (years)		7.6		- Fuel Cell
							<b>TOTAL</b> 9

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	467,376	467,376
Total Vehicle Kilometres	470,152	470,152
Revenue Vehicle Hours	18,430	18,430
Auxiliary Revenue Vehicle Hours	346	346
Total Vehicle Hours	19,072	19,072
Operators Paid Hours	19,072	19,072
Vehicle Mechanics Paid Hours	2,080	
Total Employee Paid Hours	26,532	22,372

### PASSENGER DATA

Adult Passenger Trips	202,669	249,216
Concession Fare Trips	103,628	97,153
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>	15,385	16,375
<i>Student Passenger Trips</i>	43,680	39,191
<i>Senior Passenger Trips</i>	37,908	33,554

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms		
Auxiliary Service Passenger Trips	52	52

### OPERATING EXPENSES

Transportation Operations Expenses	\$1,116,529	\$1,015,147
Fuel/Energy Exp. for Vehicles	\$340,766	\$347,964
Vehicle Maintenance Expenses	\$189,306	\$295,007
Plant Maintenance Expenses	\$112,948	\$91,303
General/Administration Expenses	\$20,882	\$147,931
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$1,780,431</b>	<b>\$1,897,351</b>
Debt Service Payment		
Total Operating Expenses	\$1,780,431	\$1,897,351

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$424,970</b>	<b>\$440,764</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$487,825</b>	<b>\$515,826</b>
Total Revenues	\$487,825	\$545,401
<b>NET DIRECT OPERATING COST</b>	<b>\$1,292,607</b>	<b>\$1,381,526</b>
<b>NET OPERATING COST</b>	<b>\$1,292,607</b>	<b>\$1,351,950</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$403,825	\$505,857
Municipal Operating Contribution	\$888,782	\$846,093
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$1,846,000</b>	<b>\$478,287</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$1,846,000</b>	<b>\$478,287</b>
Federal Capital Contribution	\$361,000	
Provincial Capital Contribution	\$957,000	\$400,000
Municipal Capital Contribution		
Other Capital Contributions	\$528,000	\$78,287

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%	27%
Municipal Operating Contribution / Capita	\$23.39	\$22.27
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.22	\$3.99
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.39	\$1.27
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.81	\$5.48
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$93.35	\$99.48
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	8.06	9.11
Reg. Serv. Pass. / Rev. Veh. Hr.	16.62	18.79
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	0.49	0.49
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	25.36	25.36
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.98	0.98
<b>TOP WAGE RATES</b>		
Operators	\$28.54	\$29.04
Mechanics	\$28.72	\$29.22

## York Region

Transit Contact: Ann Marie Carroll  
General Manager

Statistical Contact: Adrian Kawun  
Manager, Service Planning  
Phone: 905-762-1282 x75693 Fax: 905-762-2113  
Email: adrian.kawun@york.ca

### SYSTEM HIGHLIGHTS:

▪ System established:	01/01/2001	▪ Adult Cash Fare:	\$4.00
▪ Serves:	York Region	▪ Ridership (revenue passengers):	22,445,497
▪ Municipal Population:	1,144,760	▪ Total Operating Revenues:	\$65,329,844
▪ Service Area Population:	1,002,824	▪ Total Direct Operating Expenses:	\$165,002,409
▪ Service Area Size:	1,776.0 square kilometres	▪ Active Vehicles:	520
▪ Service provided by:	Regional, under contract with Miller, TOK, TTC, Veolia BRT, Veolia SW, Care Accessible, and MTS	- Small Community Buses	19
		- Standard Buses	460
		- Articulated Buses	41
▪ Hours of Service:		▪ Percentage of accessible bus fleet:	100.00%
Monday 0400 - 0330	Friday 0400 - 0330	▪ Percentage of accessible transit fleet:	100.00%
Tuesday 0400 - 0330	Saturday 0530 - 0400		
Wednesday 0400 - 0330	Sunday 0630 - 0400	▪ Number of Fixed Routes:	128
Thursday 0400 - 0330	Holidays 0630 - 0400	▪ Number of Accessible Routes:	128
▪ Employees Statistics:	Full-time Part-time	▪ Energy Consumption:	
Operators		- Diesel:	12,437,045 litres
Other Transportation Operations		- Biodiesel B5:	296,270 litres
Vehicle Mechanics		- Biodiesel B20:	4,172,436 litres
Other Vehicle Maintenance and Servicing		- Biodiesel - Other:	
Plant and Other Maintenance		- Natural Gas:	
General and Administration		- Electricity:	
TOTAL EMPLOYEES		- Other:	
▪ Union Affiliations:	Union Information N/A (Operators)		
	Union Information N/A (Mechanics)		

Modal Statistics	Boardings	Rev. Vehicle Hrs.	Rev. Vehicle Kms	Avg. Speed (km/h)
Bus	30,609,104 100.00%	1,229,416 100.00%	27,184,960 100.00%	22.11
<b>TOTAL</b>	<b>30,609,104</b>	<b>1,229,416</b>	<b>27,184,960</b>	<b>22.11</b>

## York Region

### FARE STRUCTURE

Effective Date:	Cash	Tickets/Cards (unit price)	Monthly Pass	Other	Criteria
01/01/2014				2 Zone Cash/Ticket	
Adults	\$4.00	\$3.30	\$133.00	\$5.00/\$4.30	Zone 1
Children	\$4.00	\$2.00	\$55.00	\$5.00/\$3.00	6-12 Years; <6 free with adult
Students	\$4.00	\$2.50	\$99.00	\$5.00/\$3.50	FT HS (13-19 with valid student photo ID card)
Seniors	\$4.00	\$2.00	\$55.00	\$5.00/\$3.00	65 years and over with valid ID card
Other: GO Passengers	\$0.75				GO ticket

VEHICLES (2014)	Active		Average Age		Peak (Est.)	Base (Est.)	ACTIVE BUSES BY FUEL TYPE
	Access.	Non-Acc.	Access.	Non-Acc.			
Bus	520		6.3		358	167	<b>Internal Combustion</b>
Commuter Rail							- Diesel 419
Ferry							- Biodiesel (all blends) 101
Heavy Rail							- Natural Gas (CNG or LNG)
Light Rail							- Other
Locomotive							<b>Electric</b>
Streetcar							- Trolley
							- Battery
							- Fuel Cell
<b>TOTAL ACTIVE VEHICLES</b>	<b>520</b>	<b>0</b>			<b>358</b>	<b>167</b>	<b>TOTAL 520</b>
Total Low-Floor Bus (30'-60')	500		Average Bus Age (years)		6.3		

### VEHICLE KILOMETRES AND HOURS

	2013	2014
Revenue Vehicle Kilometres	26,955,443	27,184,960
Total Vehicle Kilometres	30,091,915	30,454,908
Revenue Vehicle Hours	1,203,609	1,229,416
Auxiliary Revenue Vehicle Hours		
Total Vehicle Hours	1,305,257	1,338,367

Operators Paid Hours

Vehicle Mechanics Paid Hours

Total Employee Paid Hours

### PASSENGER DATA

Adult Passenger Trips	17,920,728	17,762,165
Concession Fare Trips	4,788,883	4,683,332
<i>Concession Fare Trips Details:</i>		
<i>Child Passenger Trips</i>		
<i>Student Passenger Trips</i>	3,460,440	3,339,973
<i>Senior Passenger Trips</i>		

### REGULAR SERVICE PASSENGER TRIPS

Regular Service Passenger-Kms	22,709,611	22,445,497
Auxiliary Service Passenger Trips		

### OPERATING EXPENSES

Transportation Operations Expenses	\$124,106,826	\$129,926,145
Fuel/Energy Exp. for Vehicles	\$12,078,666	\$12,972,021
Vehicle Maintenance Expenses	\$6,271,893	\$1,965,467
Plant Maintenance Expenses	\$5,530,167	\$6,655,443
General/Administration Expenses	\$14,666,269	\$13,483,333
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$162,653,821</b>	<b>\$165,002,409</b>
Debt Service Payment	\$5,740,003	\$4,167,910
Total Operating Expenses	\$172,536,588	\$173,575,717

### OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS

REGULAR SERV. PASS. REVENUES	\$62,779,572	\$64,394,622
<b>TOTAL OPERATING REVENUES</b>	<b>\$63,987,254</b>	<b>\$65,329,844</b>
Total Revenues	\$65,573,925	\$67,554,269
<b>NET DIRECT OPERATING COST</b>	<b>\$98,666,567</b>	<b>\$99,672,565</b>
<b>NET OPERATING COST</b>	<b>\$106,962,663</b>	<b>\$106,021,448</b>
Federal Operating Contribution		
Provincial Operating Contribution	\$14,400,001	\$14,400,000
Municipal Operating Contribution	\$92,562,662	\$91,621,448
Other Operating Contributions		
Federal Debt Service Contribution		
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		

### CAPITAL EXPENSES AND FUNDING SOURCES

<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$264,425,674</b>	<b>\$315,291,894</b>
Total Capital Disposals	\$26,336	\$12,870
<b>TOTAL CAPITAL FUNDING</b>	<b>\$264,425,673</b>	<b>\$315,291,894</b>
Federal Capital Contribution	\$29,663,634	\$89,878,812
Provincial Capital Contribution	\$201,240,730	\$201,481,635
Municipal Capital Contribution	\$33,521,309	\$23,931,447
Other Capital Contributions		

### PERFORMANCE INDICATORS

FINANCIAL	2013	2014
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	39%	40%
Municipal Operating Contribution / Capita	\$87.69	\$91.36
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.34	\$4.44

### AVERAGE FARE

Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.76	\$2.87
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### COST EFFECTIVENESS

Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.16	\$7.35
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### COST EFFICIENCY

Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$124.61	\$123.29
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### SERVICE UTILIZATION

Reg. Serv. Pass. / Capita	21.51	22.38
Reg. Serv. Pass. / Rev. Veh. Hr.	18.87	18.26

### AMOUNT OF SERVICE

Rev. Veh. Hrs. / Capita	1.14	1.23
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### AVERAGE SPEED

Rev. Veh. Kms. / Rev. Veh. Hr.	22.40	22.11
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### LABOUR PRODUCTIVITY

Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
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### TOP WAGE RATES

Operators

Mechanics

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## **IV. Summary of Revenue Buses by Accessibility**

## IV. Summary of Revenue Buses by Accessibility

Municipality	Accessible Buses		Non-Accessible Buses		Total Revenue Buses	Average Age	% Accessibility	No. of Low-Floor Buses
	Number	Avg. Age	Number	Avg. Age				
Bancroft *								
Barrie	44	6.0			44	6.0	100.00%	44
Belleville	15	5.7			15	5.7	100.00%	15
Bradford West Gwillimbury	3				3		100.00%	3
Brampton	343	5.9	16	14.0	359	6.3	95.54%	343
Brantford	30	6.1			30	6.1	100.00%	30
Brockville	4	3.0			4	3.0	100.00%	
Burlington	54	6.0			54	6.0	100.00%	54
Chatham *	6				6		100.00%	6
Clarence-Rockland	3	7.7	10	9.2	13	8.8	23.08%	3
Cobourg	5	9.8			5	9.8	100.00%	4
Collingwood	6	4.3			6	4.3	100.00%	5
Cornwall	15	11.4	1	29.0	16	12.5	93.75%	13
Deseronto	2	4.0	2	5.0	4	4.5	50.00%	2
Durham Region	195	5.8			195	5.8	100.00%	194
Elliot Lake	3	8.3			3	8.3	100.00%	3
Fort Erie	3	6.7	1	7.0	4	6.8	75.00%	2
GO (Metrolinx)	500	4.1			500	4.1	100.00%	117
Greater Sudbury	63	8.3	1	6.0	64	8.2	98.44%	63
Guelph	72	7.5			72	7.5	100.00%	72
Hamilton	221	6.6			221	6.6	100.00%	221
Huntsville	3	5.3			3	5.3	100.00%	2
Kawartha Lakes	8	4.4			8	4.4	100.00%	8
Kenora	3	4.0			3	4.0	100.00%	3
Kingston	58	4.3			58	4.3	100.00%	58
Leamington	2	2.0			2	2.0	100.00%	2
London	211	6.2			211	6.2	100.00%	211
Loyalist Township *								
Marmora and Lake	2	2.5			2	2.5	100.00%	1
Midland	3	5.7			3	5.7	100.00%	2
Milton	18	6.9			18	6.9	100.00%	18
Mississauga	463	6.2			463	6.2	100.00%	463
Niagara Falls	23	6.3	4	13.0	27	7.3	85.19%	23
Niagara Region *								
Niagara-on-the-Lake	4	4.0			4	4.0	100.00%	
Norfolk County *								
North Bay	22	5.6			22	5.6	100.00%	22
Oakville	89	6.7			89	6.7	100.00%	89
Orangeville	4	4.3			4	4.3	100.00%	
Orillia	8	5.4			8	5.4	100.00%	8
Ottawa	936	5.5			936	5.5	100.00%	936
Owen Sound	5	8.8			5	8.8	100.00%	5
Parry Sound			1	7.0	1	7.0		
Peterborough	40	7.2	10	24.7	50	10.7	80.00%	40
Port Colborne *								
Port Hope	3	2.0			3	2.0	100.00%	3
Quinte West	5	3.0			5	3.0	100.00%	5
Russell			4	9.5	4	9.5		
Sarnia	23	10.6			23	10.6	100.00%	12
Sault Ste Marie	27	11.6			27	11.6	100.00%	25
St. Catharines	73	7.4			73	7.4	100.00%	73
St. Thomas	11	3.6			11	3.6	100.00%	8
Stratford	15	10.4			15	10.4	100.00%	15
Tecumseh	2	4.0			2	4.0	100.00%	
Temiskaming Shores	4	2.0			4	2.0	100.00%	4
Thunder Bay	48	8.2			48	8.2	100.00%	48
Timmins	19	8.4			19	8.4	100.00%	19
Toronto	1,869	7.4			1,869	7.4	100.00%	1,754
Wasaga Beach	3	4.0			3	4.0	100.00%	
Waterloo Region	235	6.3			235	6.3	100.00%	235
Wawa	1				1		100.00%	1
Welland	20	5.6	2	21.0	22	7.0	90.91%	19
Windsor	102	8.6	10	25.4	112	10.1	91.07%	102
Woodstock	8	5.4	1	25.0	9	7.6	88.89%	8
York Region	520	6.3			520	6.3	100.00%	500
<b>Total</b>	<b>6,477</b>	<b>6.1</b>	<b>63</b>	<b>17.2</b>	<b>6,540</b>	<b>6.2</b>	<b>98.71%</b>	<b>5,916</b>

## Remarks

\* Bancroft: service provided by non-profit organization. Vehicle information not available.

\* Loyalist Township: vehicles reported under Kingston Transit.

\* Niagara Region: contracted out. Niagara Region provided grant for the purchase of eight fully accessible transit buses which are reported under its operators.

\* Norfolk County: contracted out. Vehicle information not available.

\* Port Colborne: vehicles reported under Welland Transit.



## **V. Summary of Revenue Buses by Fuel Type**

## V. Summary of Revenue Buses by Fuel Type

Municipality	Conventional					Hybrid Drive				Electric			Total
	Diesel	Biodiesel	Natural Gas	Other		Diesel	Natural Gas	Other		Trolley	Battery	Fuel Cell	
				Specify	Number			Specify	Number				
Bancroft *													
Barrie	44												44
Belleville	15												15
Bradford West Gwillimbury	3												3
Brampton		286				73							359
Brantford	25					5							30
Brockville				Gasoline	4								4
Burlington	54												54
Chatham *	6												6
Clarence-Rockland	13												13
Cobourg	5												5
Collingwood 6													6
Cornwall	16												16
Deseronto	1			Gasoline	3								4
Durham Region	195												195
Elliot Lake	3												3
Fort Erie	4												4
GO (Metrolinx)	500												500
Greater Sudbury	64												64
Guelph		72											72
Hamilton	158		35			28							221
Huntsville 2				Gasoline	1								3
Kawartha Lakes	5			Gasoline	3								8
Kenora 3													3
Kingston	58												58
Leamington 2													2
London	203					8							211
Loyalist Township *													
Marmora and Lake				Gasoline	2								2
Midland	3												3
Milton	18												18
Mississauga	294	169											463
Niagara Falls	27												27
Niagara Region *													
Niagara-on-the-Lake	4												4
Norfolk County *													
North Bay	22												22
Oakville	89												89
Orangeville	4												4
Orillia	8												8
Ottawa	759					177							936
Owen Sound	5												5
Parry Sound	1												1
Peterborough	50												50
Port Colborne *													
Port Hope	3												3
Quinte West	5												5
Russell	4												4
Sarnia 23													23
Sault Ste Marie	27												27
St. Catharines	51					22							73
St. Thomas	11												11
Stratford	15												15
Tecumseh	2												2
Temiskaming Shores	4												4
Thunder Bay		48											48
Timmins	19												19
Toronto	1,178					691							1,869
Wasaga Beach	2			Gasoline	1								3
Waterloo Region	229					6							235
Wawa				Gasoline	1								1
Welland	22												22
Windsor	83					29							112
Woodstock	9												9
York Region	419	101											520
Total	4,775	676	35		15	1,039							6,540

## Remarks

\* Bancroft: service provided by non-profit organization. Vehicle information not available.

\* Loyalist Township: vehicles reported under Kingston Transit.

\* Niagara Region: contracted out. Niagara Region provided grant for the purchase of eight fully accessible transit buses which are reported under its operators.

\* Norfolk County: contracted out. Vehicle information not available.

\* Port Colborne: vehicles reported under Welland Transit.

## **VI. Urban Transit Statistics Glossary**

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems. Vehicle and Employee statistics are for the fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

## **GENERAL INFORMATION**

### **Service Area**

Built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

### **Service Area Population**

Population living within the built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

### **Fares**

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

## **VEHICLE STATISTICS**

### **Active Vehicles**

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later). Excluded are revenue vehicles stored as a contingency or reserve fleet, vehicles on order and for which an order is possible, newly obtained vehicles not yet in service, old vehicles taken out of service but not yet disposed of, and old vehicles taken out of service to be used as parts sources.

### **Total Vehicles**

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later) and all such vehicles on order or for which an order is possible. Excluded are staff cars, service vehicles, vehicles leased to another transit system (these are listed under that system), vehicles converted to non-passenger use (such as buses converted to office space), and vehicles which can not or will not be repaired (such as severe wrecks and those cannibalized for parts).

### **Peak Vehicles**

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

### **Base Vehicles**

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

### **Accessibility Criteria**

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be

accessible while others are. A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

### **Revenue Passenger Service Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include layover, auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

### **Layover Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for time allocated between trips at terminals, including breaks, in regular passenger revenue service.

### **Revenue Vehicle Hours**

Sum of Revenue Passenger Service Hours and Layover Hours.

### **Deadhead Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include hours operated to and from garage.

### **Garage In and Out Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of hours to and from the garage for regular passenger revenue service.

### **Auxiliary Passenger Service Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue hours required to operate auxiliary services.

### **Other Non-Revenue Hours**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

### **Total Vehicle Hours**

Total annual vehicle hours operated by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

### **Revenue Passenger Service Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

### **Deadhead Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include kilometres operated to and from garage.

### **Garage In and Out Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of kilometres to and from the garage for regular passenger revenue service.

### **Auxiliary Passenger Service Kilometres**

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services

(cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue kilometres required to operate auxiliary services.

#### **Other Non-Revenue Kilometres**

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

#### **Total Vehicle Kilometres**

Total annual kilometres travelled by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

### **EMPLOYMENT STATISTICS**

#### **Employees - Operators**

Operators only, does not include other transportation operations employees.

#### **Employees - Other Transportation Operations**

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

#### **Employees - Vehicle Mechanics**

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

#### **Employees - Other Vehicle Maintenance and Servicing**

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

#### **Employees - Plant and Other Maintenance**

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

#### **Employees - General and Administration**

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

#### **Full-Time Employees**

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

#### **Part-Time Employees**

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

#### **Operator Paid Hours**

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

#### **Mechanic Paid Hours**

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

#### **Total Employee Paid Hours**

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

**Top Hourly Wage Rates**

Paid to most senior employees.

**PASSENGER DATA****Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

**Total Regular Service Passenger Trips**

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

**Total Regular Service Passenger Kilometres**

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

**Total Auxiliary Service Passenger Trips**

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

**OPERATING EXPENSE STATISTICS****Total Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

**Total Fuel and Energy Expenses for Vehicles**

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

**Total Vehicle Maintenance Expenses**

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

**Total Premises and Plant Maintenance Expenses**

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

**Total General and Administration Expenses**

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

**Total Direct Operating Expenses**

The total of the above elements. It includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city

charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges, depreciation, and transfers to reserves, etc.

#### **Debt Service Payment**

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

#### **Other Indirect Operating Expenses**

Includes other operating expenses not directly related to operation, e.g. Park & Ride, transfer of funds to reserves, fare integration, pension deficits, etc.

#### **Total Operating Expenses**

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

### **OPERATING REVENUE STATISTICS**

#### **Regular Service Passenger Revenues**

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

#### **Total Operating Revenues**

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

#### **Total Revenues**

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, and concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

#### **Net Direct Operating Cost**

Total direct operating expenses minus total operating revenues.

#### **Net Operating Cost**

Total operating expenses minus total revenues; are broken down into federal operating contribution, provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), federal, provincial, and municipal debt service contributions (where debt servicing is used).

### **CAPITAL EXPENSE STATISTICS**

#### **Total Capital Expenditures**

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

#### **Total Capital Funding**

Includes federal capital contribution (including federal dedicated gas tax), provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]



## PERFORMANCE INDICATORS

*Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.*

### Financial Performance

#### Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

#### Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

#### Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

### Average Fare

Regular service passenger revenues divided by regular service passenger trips.

### Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

### Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

### Service Utilization

#### Passengers per Capita

Regular service passenger trips divided by service area population.

#### Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

### Amount of Service

Revenue vehicle hours divided by service area population.

### Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

### Labour Productivity

#### Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.

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