

# **Ontario Urban Transit Fact Book**

## **2004 Operating Data**

prepared for  
The Ontario Ministry of Transportation

by  
The Canadian Urban Transit Association

## **Abstract**

The *Ontario Urban Transit Fact Book* is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2003 and 2004, along with key performance indicators, for each of the transit systems.

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<p>Abstract</p> <p>The <b>Ontario Transit Fact Book - 2004 Operating Data</b> contains operating statistics collected from <b>55</b> Ontario transit systems which provide transit services for the public.</p> <p>The Fact Book provides detailed data for 2003 and 2004, along with key performance indicators, for each transit systems. The report also provides summary information for the province and summary reports for revenue buses by category and accessibility and by fuel type.</p> <p>Please note that the 2003 data might be affected by the SARS outbreak in spring 2003 and the blackout in August 2003.</p>		
<p>Key Words</p> <p>Urban Transit; Operating and Financial Statistics; Performance Indicators</p>		<p>Language</p> <p>TS-05-4E: English</p>
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## Supplementary Notes

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

The completion and submission of the annual questionnaire is required from all Ontario municipalities wishing to receive gas tax funding as part of the 2005 Dedicated Gas Tax allocation.

## New Transit Systems:

Clarence-Rockland started to provide transit service in September 2003. Its 2003 ridership were 10,614. 2003 data were suggested not publishing on the report to avoid misleading.

Port Colborne and Temiskaming Shores joined the other Ontario municipalities to participate the MTO Transit Fact Book Project. The latter one also provided the 2003 ridership for this study.

## Strikes / Interruptions Information:

Transit System	From	To	Days	Remarks
Clarington	03/03/2003	18/03/2003	16 days	Strike
Oshawa	03/03/2003	18/03/2003	16 days	Strike
Toronto	14/08/2003	22/08/2003	9 days	Energy Emergency

No strikes or service interruptions were reported in 2004.

## General Remarks:

The 2003 data might be affected by the SARS outbreak in spring 2003 and the blackout in August 2003.



## I. GLOSSARY

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems.

Vehicle and Employee statistics are for the Fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

### GENERAL INFORMATION

#### **Service Area Population**

Population living within the built-up area provided with regular transit service, as defined by local service standards (typically 400 metres from a service route).

#### **Fares**

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

#### **Active Vehicles**

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later).

#### **Stored Vehicles**

Revenue vehicles that were unlicensed, not being maintained or awaiting disposal.

#### **Peak Vehicles**

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

#### **Base Vehicles**

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

#### **Accessible**

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be accessible while others are.

#### **Non-Accessible**

A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

#### **Employees - Operators**

Operators only, does not include other transportation operations employees.

#### **Employees - Other Transportation Operations**

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

**Employees - Mechanics**

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

**Employees - Other Vehicle Maintenance**

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

**Employees - Plant Maintenance**

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

**Employees - General and Administration**

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

**Full-Time Employees**

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

**Part-Time Employees**

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

**Top Wage Rates**

Paid to most senior employees.

**OPERATING DATA****Revenue Vehicle Kilometres**

Annual kilometres travelled by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

**Total Vehicle Kilometres**

Total annual kilometres travelled by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

**Revenue Vehicle Hours**

Annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

**Auxiliary Revenue Vehicle Hours**

Annual hours travelled by active revenue vehicles (buses, railcars, etc.) in auxiliary passenger revenue service including school contracts, charters, and cross-boundary services to adjacent municipalities.

**Total Vehicle Hours**

Total annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

**Operator Paid Hours**

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

**Mechanic Paid Hours**

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

**Total Employee Paid Hours**

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

**PASSENGER DATA****Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger's trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

**Regular Service Passenger Trips**

All passenger trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

**Regular Service Passenger Kilometres**

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

**Auxiliary Service Passenger Trips**

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

**FINANCIAL DATA****Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

**Fuel/Energy Expenses for Vehicles**

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

### **Vehicle Maintenance Expenses**

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

### **Plant Maintenance Expenses**

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

### **General and Administration Expenses**

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

### **Total Direct Operating Expenses**

The total of the above elements; includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges and depreciation.

### **Debt Service Payment**

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

### **Total Operating Expenses**

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

### **Regular Service Passenger Revenues**

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

### **Total Operating Revenues**

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

### **Total Revenues**

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

### **Net Direct Operating Cost**

Total direct operating expenses minus total operating revenues.

### **Net Operating Cost**

Total operating expenses minus total revenues; are broken down into provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), provincial and municipal debt service contributions (where debt servicing is used).

**Total Capital Expenditures**

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

**Total Capital Funding**

Includes provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

**PERFORMANCE INDICATORS**

*Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.*

**Financial Performance****Revenue to Cost Ratio (R/C Ratio)**

Total operating revenues divided by total direct operating expenses.

**Municipal Operating Contribution per Capita**

Municipal operating contribution of net operating cost divided by service area population.

**Net Direct Operating Cost per Passenger**

Net direct operating cost divided by regular service passenger trips.

**Average Fare**

Regular service passenger revenues divided by regular service passenger trips.

**Cost Effectiveness**

Total direct operating expenses divided by regular service passenger trips.

**Cost Efficiency**

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

**Service Utilization****Passengers per Capita**

Regular service passenger trips divided by service area population.

**Passengers per Revenue Vehicle Hour**

Regular service passenger trips divided by revenue vehicle hours.

**Amount of Service**

Revenue vehicle hours divided by service area population.

**Average Speed**

Revenue vehicle kilometres divided by revenue vehicle hours.

**Vehicle Utilization**

Total vehicle kilometres divided by number of active vehicles.

**Labour Productivity****Revenue Vehicle Hours per Operator Paid Hour**

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.



## **II. Ontario and Ontario (without GO) Summaries**

**No. of transit systems in 2004:** 55

**No. of transit systems reporting in 2004:** 55

Municipal Population: 9,721,724

Service Area Population: 9,140,219

Number of Fixed Routes: 1,146

Number of Accessible Routes: 371

FARES	UNIT MONTHLY		
	CASH	PRICE	PASS
Adults	\$2.01	\$1.80	\$65.53
Children	\$1.43	\$1.39	\$50.07
Students	\$1.78	\$1.54	\$53.54
Seniors	\$1.78	\$1.50	\$48.64

EMPLOYMENT STATISTICS	FULL-TIME	PART-TIME
Operators	9,491	512
Other Transportation Operations	1,371	113
Mechanics (Vehicle Maintenance)	1,007	8
Other Vehicle Maintenance	2,706	50
Plant Maintenance	1,840	25
General and Administration	1,849	183
<b>TOTAL EMPLOYEES</b>	<b>18,264</b>	<b>891</b>

\* contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

Diesel 180,251,580 litres

Bio-Diesel / E-Diesel 4,656,489 litres

Gasoline

Natural Gas 17,016,913 metres

Electricity 338,590,200 kilowatt hours

REVENUE VEHICLES	Total Vehicles		Peak (Estimated)		Average Age	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	2,028	2,497	1,421	2,097	4.07	16.54
Articulated Motor Buses	274	24	200	21	2.45	12.38
Trolley Buses						
Small/Community Buses	85	18	49	10	6.09	3.22
Double-Decker Motor Buses		1				20.00
Light Rail Vehicles	3	247	2	192	4.00	24.00
Heavy Rail Vehicles	372	312	302	254	5.50	23.30
Commuter Rail Vehicles	56	319	36	287	6.00	18.00
Other:	28	47	24	36	-	-
<b>TOTAL VEHICLES</b>	<b>2,846</b>	<b>3,465</b>	<b>2,034</b>	<b>2,897</b>	<b>-</b>	<b>-</b>
Total number of low floor buses (30' - 60'): 1,787						
Number of stored buses: 222						
Number of stored rail vehicles: 33						
Percentage of accessible bus fleet: 48.45%						
Percentage of accessible transit fleet: 45.10%						
Average age of bus fleet: 10.37 years						

OPERATING DATA		2003	2004	PERFORMANCE INDICATORS		2003	2004
Number of transit systems reporting *		53	55	FINANCIAL PERFORMANCE			
Revenue Vehicle Kilometres		367,528,044	381,903,814	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		70%	70%
Total Vehicle Kilometres		395,646,250	409,504,900	Municipal Operating Contribution / Capita		\$58.47	\$52.28
Revenue Vehicle Hours		15,851,694	16,108,850	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$0.74	\$0.78
Total Vehicle Hours		16,973,796	17,391,421	AVERAGE FARE			
Operator Paid Hours		22,278,534	22,909,026	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.70	\$1.73
Mechanic Paid Hours		6,207,537	6,379,349	COST EFFECTIVENESS			
Total Employee Paid Hours		37,680,288	38,497,801	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$2.50	\$2.57
Adult Passenger Trips		436,391,059	451,773,343	COST EFFICIENCY			
Concession Fare Trips		132,405,617	149,940,763	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hrs.		\$88.35	\$90.52
Concession Fare Trips Detail:				SERVICE UTILIZATION			
Child Passenger Trips		14,024,805	14,239,673	Reg. Serv. Pass. / Capita		76.19	76.81
Student Passenger Trips		68,531,805	71,176,718	Reg. Serv. Pass. / Rev. Veh. Hrs.		40.01	40.68
Senior Passenger Trips		34,020,020	34,663,126	AMOUNT OF SERVICE			
REGULAR SERVICE PASSENGER TRIPS		678,714,660	702,016,537	Rev. Veh. Hrs. / Capita		1.80	1.79
Passenger Boardings		1,042,809,054	1,069,871,967	AVERAGE SPEED			
Auxiliary Serv. Pass. Trips		3,857,355	3,693,488	Rev. Veh. Kms. / Rev. Veh. Hrs.		22.19	22.52
Transportation Operations Expenses		\$765,178,397	\$817,984,667	VEHICLE UTILIZATION			
Fuel/Energy Exp. for Vehicles		\$140,704,073	\$143,821,789	Tot. Veh. Kms. / Active Vehicle		64,171	65,006
Vehicle Maintenance Expenses		\$379,121,233	\$394,459,830	LABOUR PRODUCTIVITY			
Plant Maintenance Expenses		\$217,059,172	\$228,874,723	Rev. & Aux. Rev. Veh. Hrs. / Operator Paid Hrs.		0.68	0.68
General/Administration Expenses		\$194,147,702	\$221,321,199	AVERAGE TOP WAGE RATES			
TOTAL DIRECT OPERATING EXPENSES		\$1,696,674,649	\$1,806,634,864	Operators		\$19.75	\$20.47
Total Operating Expenses		\$1,869,007,322	\$1,990,695,476	Mechanics		\$24.32	\$24.75
REGULAR SERV. PASS. REVENUES		\$1,152,707,861	\$1,214,515,816	* Note that all transit systems do not always report all data items			
TOTAL OPERATING REVENUES		\$1,194,340,186	\$1,257,345,880				
Total Revenues		\$1,223,496,543	\$1,290,455,653	* The 2003 data might be affected by the SARS outbreak in spring 2003 and the blackout in August 2003.			
NET DIRECT OPERATING COST		\$502,334,463	\$549,288,984				
NET OPERATING COST		\$645,510,779	\$700,239,823				
Federal Operating Contribution							
Provincial Operating Contribution		\$34,039,590	\$129,859,780				
Municipal Operating Contribution		\$520,158,817	\$477,845,813				
Other Operating Contributions		\$17,398,420	\$535,704				
Provincial Debt Service Contribution							
Municipal Debt Service Contribution		\$1,394,007	\$1,265,219				
TOTAL CAPITAL EXPENDITURES		\$633,239,963	\$636,895,735				
Total Capital Disposals		\$10,659,151	\$7,928,898				
TOTAL CAPITAL FUNDING		\$632,470,735	\$640,367,838				
Federal Capital Contribution		\$15,812,000	\$19,153,240				
Provincial Capital Contribution		\$276,840,204	\$252,072,633				
Municipal Capital Contribution		\$288,384,214	\$332,487,152				
Other Capital Contributions		\$51,434,317	\$36,654,813				



**No. of transit systems in 2004: 54**  
**No. of transit systems reporting in 2004: 54**

Municipal Population: 9,721,724  
 Service Area Population: 9,140,219

Number of Fixed Routes: 1,103  
 Number of Accessible Routes: 356

FARES	UNIT MONTHLY		
	CASH	PRICE	PASS
Adults	\$2.01	\$1.80	\$65.53
Children	\$1.43	\$1.39	\$50.07
Students	\$1.78	\$1.54	\$53.54
Seniors	\$1.78	\$1.50	\$48.64

EMPLOYMENT STATISTICS	FULL-TIME	PART-TIME
Operators	9,096	471
Other Transportation Operations	1,124	18
Mechanics (Vehicle Maintenance)	960	8
Other Vehicle Maintenance	2,633	50
Plant Maintenance	1,727	24
General and Administration	1,634	157
TOTAL EMPLOYEES	17,174	728

\* contract employees are not necessarily included in the Employee Statistics

## ENERGY CONSUMPTION

Diesel	148,720,152	litres
Bio-Diesel / E-Diesel	4,656,489	litres
Gasoline		
Natural Gas	17,016,913	metres
Electricity	338,590,200	kilowatt hours

REVENUE VEHICLES	Total Vehicles		Peak (Estimated)		Average Age	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	1,811	2,426	1,421	2,097	4.20	16.57
Articulated Motor Buses	274	24	200	21	2.45	12.38
Trolley Buses						
Small/Community Buses	85	18	49	10	6.09	3.22
Double-Decker Motor Buses		1				20.00
Light Rail Vehicles	3	247	2	192	4.00	24.00
Heavy Rail Vehicles	372	312	302	254	5.50	23.30
Commuter Rail Vehicles						
Other:	28	2	24		-	-
TOTAL VEHICLES	2,573	3,030	1,998	2,574	-	-
Total number of low floor buses (30' - 60'):	1,787					
Number of stored buses:	174					
Number of stored rail vehicles:	33					
Percentage of accessible bus fleet:	46.78%		Average age of bus fleet: 10.64 years			
Percentage of accessible transit fleet:	45.92%					

OPERATING DATA		2003	2004	PERFORMANCE INDICATORS		2003	2004
Number of transit systems reporting *		52	54	FINANCIAL PERFORMANCE			
Revenue Vehicle Kilometres	351,399,445	363,868,814		Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)		68%	68%
Total Vehicle Kilometres	374,897,884	386,304,900		Municipal Operating Contribution / Capita	\$58.47		\$52.28
Revenue Vehicle Hours	15,851,694	16,108,850		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.75		\$0.77
Total Vehicle Hours	16,973,796	17,391,421		AVERAGE FARE			
Operator Paid Hours	22,278,534	22,909,026		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.53		\$1.55
Mechanic Paid Hours	6,207,537	6,379,349		COST EFFECTIVENESS			
Total Employee Paid Hours	37,680,288	38,497,801		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.35		\$2.39
Adult Passenger Trips	396,051,008	412,102,208		COST EFFICIENCY			
Concession Fare Trips	128,448,768	144,580,598		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hrs.	\$88.35		\$90.52
Concession Fare Trips Detail:				SERVICE UTILIZATION			
Child Passenger Trips	13,340,823	13,738,435		Reg. Serv. Pass. / Capita	71.21		71.88
Student Passenger Trips	67,657,900	68,562,428		Reg. Serv. Pass. / Rev. Veh. Hrs.	40.01		40.68
Senior Passenger Trips	31,621,058	32,418,489		AMOUNT OF SERVICE			
REGULAR SERVICE PASSENGER TRIPS	634,417,760	656,985,237		Rev. Veh. Hrs. / Capita	1.80		1.79
Passenger Boardings	998,512,154	1,024,840,667		AVERAGE SPEED			
Auxiliary Serv. Pass. Trips	3,857,355	3,693,488		Rev. Veh. Kms. / Rev. Veh. Hrs.	22.19		22.52
Transportation Operations Expenses	\$695,801,471	\$743,031,690		VEHICLE UTILIZATION			
Fuel/Energy Exp. for Vehicles	\$120,981,883	\$123,418,874		Tot. Veh. Kms. / Active Vehicle	67,508		69,090
Vehicle Maintenance Expenses	\$336,659,796	\$350,107,332		LABOUR PRODUCTIVITY			
Plant Maintenance Expenses	\$166,394,822	\$172,092,470		Rev. & Aux. Rev. Veh. Hrs. / Operator Paid Hrs.	0.68		0.68
General/Administration Expenses	\$167,625,429	\$178,818,912		AVERAGE TOP WAGE RATES			
TOTAL DIRECT OPERATING EXPENSES	\$1,487,927,473	\$1,567,641,934		Operators	\$19.68		\$20.38
Total Operating Expenses	\$1,574,005,745	\$1,659,613,645		Mechanics	\$24.27		\$24.67
REGULAR SERV. PASS. REVENUES	\$971,007,043	\$1,018,769,634		* Note that all transit systems do not always report all data items * The 2003 data might be affected by the SARS outbreak in spring 2003 and the blackout in August 2003.			
TOTAL OPERATING REVENUES	\$1,009,892,338	\$1,058,565,156					
Total Revenues	\$1,034,744,758	\$1,085,025,100					
NET DIRECT OPERATING COST	\$478,035,135	\$509,076,778					
NET OPERATING COST	\$539,260,987	\$574,588,545					
Federal Operating Contribution							
Provincial Operating Contribution	\$320,590	\$94,938,780					
Municipal Operating Contribution	\$520,158,817	\$477,845,813					
Other Operating Contributions	\$17,398,420	\$535,704					
Provincial Debt Service Contribution							
Municipal Debt Service Contribution	\$1,394,007	\$1,265,219					
TOTAL CAPITAL EXPENDITURES	\$440,537,246	\$439,776,678					
Total Capital Disposals	\$3,236,050	\$7,153,013					
TOTAL CAPITAL FUNDING	\$439,767,735	\$443,248,838					
Federal Capital Contribution	\$13,901,000	\$13,260,240					
Provincial Capital Contribution	\$107,845,204	\$93,472,633					
Municipal Capital Contribution	\$273,702,214	\$299,861,152					
Other Capital Contributions	\$44,319,317	\$36,654,813					



### **III. Summary of Revenue Buses by Category and Accessibility**

**V. Summary of Revenue Buses by Category and Accessibility**

Transit System	Standard Motor Buses				Articulated Buses				Trolley Buses			
	Acc.	Avg. Age	Non-Acc.	Avg. Age	Acc.	Avg. Age	Non-Acc.	Avg. Age	Acc.	Avg. Age	Non-Acc.	Avg. Age
<b>ONTARIO</b>												
Ajax-Pickering	17	3.94	34	16.30								
Barrie	29	2.70	6	13.70								
Belleville	5	4.00	8	17.50								
Brampton	65	3.65	84	13.95								
Brantford	4	1.00	21	19.80								
Brockville												
Burlington	10	2.00	32	18.38								
Chatham												
Clarence-Rockland			6	10.00								
Clarington			3	18.33								
Cobourg	1	2.00										
Collingwood			2	6.00								
Cornwall	2	1.00	22	17.00								
Elliot Lake	2	1.00										
Fort Erie			1	8.00								
GO Transit	217	3.00	71	15.50								
Guelph	23	3.60	27	19.20								
Hamilton	114	5.00	77	15.10			3	22.00				
Huntsville												
Kenora	2	9.00										
Kingston	15	3.66	21	14.52								
Leamington	1	14.00										
Lindsay												
London	100	4.10	73	18.10	3	2.00						
Loyalist												
Midland												
Milton												
Mississauga	100	3.50	167	12.50	45	5.00	21	11.00				
Niagara Falls	4	2.00	19	15.00								
North Bay	2	2.00	26	18.34								
Oakville	35	3.37	27	15.56								
Orangeville												
Orillia	6	8.67										
Oshawa	17	1.20	35	12.76								
Ottawa	225	3.73	447	13.38	226	1.95						
Owen Sound			5	6.00								
Peterborough	22	7.45	15	21.00								
Port Colborne												
Port Hope												
Sarnia	11	10.82	7	22.00								
Sault Ste Marie	12	5.00	12	17.00								
St. Catharines	18	1.89	39	16.33								
St. Thomas	2	7.00	2	34.00								
Stratford	5	1.50	10	17.00								
Sudbury	30	6.20	21	14.70								
Temiskaming Shore			3	n/a								
Thunder Bay	41	5.50	8	15.00								
Timmins	11	4.70	10	28.18								
Toronto (TTC)	558	4.38	917	19.00								
Waterloo Region (GRT)	126	5.52	55	15.07								
Welland	4	13.50	5	27.00								
Whitby	13	5.15	16	16.00								
Windsor	37	4.00	59	16.40								
Woodstock			11	24.00								
York Region (YRT)	142	2.58	93	16.80								
<b>Total</b>	<b>2,028</b>		<b>2,497</b>	<b>16.53</b>	<b>274</b>	<b>0.01</b>	<b>24</b>	<b>12.38</b>				

**V. Summary of Revenue Buses by Category and Accessibility**

\* Low-Floor Buses: 30' - 45'

Transit System	Small Community Buses				Double-Decker Buses				Total	Avg. Age	%	No. of Low-
	Acc.	Avg. Age	Non-Acc.	Avg. Age	Acc.	Avg. Age	Non-Acc.	Avg. Age	Rev. Buses	Bus Fleet	Accessibility	Floor Buses *
<b>ONTARIO</b>												
Ajax-Pickering	4	3.80							55	11.57	38.18	11
Barrie									35	4.59	82.86	29
Belleville									13	12.31	38.46	5
Brampton							1	20.00	150	9.53	43.33	65
Brantford									25	16.79	16.00	4
Brockville			3	4.99					3	4.99	0.00	0
Burlington	6	7.00							48	13.55	33.33	10
Chatham	6	2.00							6	2.00	100.00	0
Clarence-Rockland									6	10.00	0.00	0
Clarington									3	18.33	0.00	0
Cobourg	2	6.00							3	4.67	100.00	1
Collingwood									2	6.00	0.00	0
Cornwall	8	7.34							32	13.59	31.25	0
Elliot Lake									2	1.00	100.00	2
Fort Erie	1	2.00							2	5.00	50.00	0
GO Transit									288	6.08	75.35	0
Guelph									50	12.02	46.00	23
Hamilton	4	2.00							198	9.12	59.60	114
Huntsville	2	5.50							2	5.50	100.00	0
Kenora									2	9.00	100.00	2
Kingston									36	10.00	41.67	15
Leamington			1	4.00					2	9.00	50.00	1
Lindsay	5	6.00							5	6.00	100.00	0
London	7	7.00							183	9.76	60.11	103
Loyalist									n/a			
Midland	1	1.00	1	2.00					2	1.50	50.00	0
Milton			3	1.00					3	1.00	0.00	0
Mississauga	12	7.00							345	8.63	45.51	145
Niagara Falls									23	12.74	17.39	4
North Bay									28	17.17	7.14	2
Oakville	3	14.67	5	1.00					70	8.39	54.29	35
Orangeville	4	3.25							4	3.25	100.00	0
Orillia									6	8.67	100.00	2
Oshawa									52	8.98	32.69	17
Ottawa									898	8.09	50.22	451
Owen Sound									5	6.00	0.00	0
Peterborough									37	12.95	59.46	15
Port Colborne			1	n/a					1	n/a	0.00	0
Port Hope									n/a			
Sarnia	5	13.00							23	14.70	69.57	7
Sault Ste Marie	1	3.50	1	5.00					26	10.48	50.00	12
St. Catharines									57	11.77	31.58	18
St. Thomas	5	4.80							9	11.78	77.78	2
Stratford									15	11.83	33.33	5
Sudbury									51	9.70	58.82	30
Temiskaming Shore									3	n/a	0.00	0
Thunder Bay									49	7.05	83.67	41
Timmins									21	15.88	52.38	11
Toronto (TTC)									1,475	13.47	37.83	321
Waterloo Region (GRT)									181	8.42	69.61	126
Welland	4	1.50	3	8.00					16	13.69	50.00	4
Whitby									29	11.14	44.83	9
Windsor									96	11.62	38.54	37
Woodstock									11	24.00	0.00	0
York Region (YRT)	5	7.40							240	8.19	61.25	108
<b>Total</b>	<b>85</b>	<b>0.07</b>	<b>18</b>	<b>3.22</b>			<b>1</b>	<b>20.00</b>	<b>4,927</b>	<b>10.37</b>	<b>48.45</b>	<b>1,787</b>



## **IV. Summary of Revenue Buses by Fuel Type**

**VI. Summary of Revenue Buses by Fuel Type**

Transit System	Gasoline	Diesel				Electric				Other	Total
		Low Sulphur	Ultra Low Sulphur	Bio-Diesel / E-Diesel	Natural Gas	Electric Propulsion	Battery Powered	Fuel Cell	Hybrid		
<b>ONTARIO</b>											
Ajax-Pickering		55									55
Barrie		35									35
Belleville		13									13
Brampton				150							150
Brantford		25									25
Brockville		3									3
Burlington		42			6						48
Chatham		6									6
Clarence-Rockland		6									6
Clarington		3									3
Cobourg		3									3
Collingwood		2									2
Cornwall		22			10						32
Elliot Lake		2									2
Fort Erie	1	1									2
Go Transit		288									288
Guelph				50							50
Hamilton		75			123						198
Huntsville		2									2
Kenora		2									2
Kingston * (1)		36									36
Leamington		2									2
Lindsay		5									5
London		147			36						183
Loyalist Township * (2)											n/a
Midland		2									2
Milton		3									3
Mississauga		345									345
Niagara Falls		23									23
North Bay		28									28
Oakville		70									70
Orangeville		4									4
Orillia		6									6
Oshawa		52									52
Ottawa		848	50								898
Owen Sound		5									5
Peterborough		37									37
Port Colborne	1										1
Port Hope * (3)											n/a
Sarnia		23									23
Sault Ste Marie		26									26
St. Catharines		57									57
St. Thomas		9									9
Stratford		15									15
Sudbury		49	2								51
Temiskaming Shore		3									3
Thunder Bay		49									49
Timmins		21									21
Toronto		1,210		167	98						1,475
Waterloo Region (GRT)			158		23						181
Welland		16									16
Whitby		29									29
Windsor		96									96
Woodstock		11									11
York Region (YRT)		240									240
<b>MTO - ONTARIO</b>	<b>2</b>	<b>4,052</b>	<b>210</b>	<b>367</b>	<b>296</b>						<b>4,927</b>

## Remarks \*

(1): Kingston: used bio-diesel during June - October as a pilot test.

(2): Loyalist Township: vehicles reported under Kingston Transit.

(3): Port Hope: vehicles provided by contractor - Trentway-Wager.



## **V. Individual Transit System Data**

# AJAX-PICKERING

Transit Contact: Mr. Neil Killens  
Acting General Manager

Statistical Contact: Ms. Deanna Wilson  
Administrative/Operations Coordinator  
Tel: (905) 683-4111 x5820 Fax: (905) 427-3473  
E-mail: deanna.wilson@townofajax.com

## SYSTEM HIGHLIGHTS:

- System established: 04/09/2001
- Serves: City of Pickering, Town of Ajax
- Municipal Population: 182,398
- Service Area Population: 176,398
- Service area size: 141.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	05:00 - 01:30
Tuesday	05:00 - 01:30
Wednesday	05:00 - 01:30
Thursday	05:00 - 01:30
Friday	05:00 - 01:30
Saturday	08:00 - 01:30
Sunday	11:00 - 17:50
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	43	76
Other Transportation Operations	4	1
Mechanics (Vehicle Maintenance)	5	1
Other Vehicle Maintenance	7	5
Plant Maintenance		
General and Administration	8	
TOTAL EMPLOYEES	67	83
- Union Affiliations: CUPE 129-01 (Operators)  
CUPE 129-01 (Mechanics)
- Adult Cash Fare: \$1.90
- Ridership - Revenue Passengers: 2,338,680  
- Boardings (including transfers): 2,626,926
- Total Operating Revenues: \$4,220,311
- Total Direct Operating Expenses: \$8,873,222
- Active Vehicles include:
 

Standard Buses	55
Articulated Buses	51
Trolley Buses	
Community Buses	4
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 38.18%
- Percentage of accessible transit fleet: 38.18%
- Number of Fixed Routes: 27
- Number of Accessible Routes: 3
- Energy Consumption:
 

Diesel	1,419,527 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- An additional Community Bus Route (Flag #3) was introduced in March 2004 to the Pickering area.
- \* APTA expanded service to DC/UOIT in September 2004. Accepted fares include the GO Transit "D" Pass, \$3 cash fare (or \$1.50 for Senior/Child), or the College/University Student monthly or multi-ride pass (available for sale at the College Student Centre only).

# AJAX-PICKERING



## FARES

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	01/05/2004	CASH	PRICE	PASS	
Adults	\$1.90	\$1.90	\$65.00		
Children	\$1.15	\$1.10			
Students	\$1.60	\$1.60	\$55.00	\$45 (limited)	6-12 years with valid student ID
Seniors	\$0.90	\$0.90	\$20.00		60 years and over
Other: Durham College / UOIT	\$3.00	\$3.00	\$75.00	D-Pass (GO) \$25	

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	17	34	3.94	16.30	17	26	13		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 55
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	4		3.80		3		3		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	21	34	-	-	20	26	16		Other
									TOTAL 55
Number of Stored Buses									Total Low-Floor Buses (30'-60') 11
Number of Stored Rail Vehicles									Average Bus Age (years) 11.57

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			2,105,343	2,182,510	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			2,185,343	2,262,510			
Revenue Vehicle Hours			124,289	126,833			
Auxiliary Revenue Vehicle Hours			2,000	2,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	47%	48%
Total Vehicle Hours			134,289	136,833	Municipal Operating Contribution / Capita	\$25.71	\$24.06
Operator Paid Hours			155,671	162,718	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.92	\$1.99
Mechanic Paid Hours			12,213	12,326	AVERAGE FARE		
Total Employee Paid Hours			211,313	219,172			
Adult Passenger Trips			1,129,405	1,177,650	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.52	\$1.63
Concession Fare Trips			1,118,860	1,161,030	COST EFFECTIVENESS		
Concession Fare Trips Detail:							
Child Passenger Trips			9,477	6,765	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.63	\$3.79
Student Passenger Trips			970,228	959,305	COST EFFICIENCY		
Senior Passenger Trips			108,662	119,141			
REGULAR SERVICE PASSENGER TRIPS			2,248,265	2,338,680	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$60.85	\$64.85
Regular Service Passenger Kms			20,796,451	21,632,790	SERVICE UTILIZATION		
Auxiliary Serv. Pass. Trips							
Transportation Operations Expenses			\$4,626,658	\$4,880,047	Reg. Serv. Pass. / Capita	13.47	13.26
Fuel/Energy Exp. for Vehicles			\$769,861	\$897,264	Reg. Serv. Pass. / Rev. Veh. Hr.	18.09	18.44
Vehicle Maintenance Expenses			\$1,738,325	\$1,825,407	AMOUNT OF SERVICE		
Plant Maintenance Expenses			\$257,156	\$333,119			
General/Administration Expenses			\$779,567	\$937,385	Rev. Veh. Hrs. / Capita	0.74	0.72
TOTAL DIRECT OPERATING EXPENSES			\$8,171,567	\$8,873,222	AVERAGE SPEED		
Debt Service Payment							
Total Operating Expenses			\$8,171,567	\$8,873,222	Rev. Veh. Kms. / Rev. Veh. Hr.	16.94	17.21
REGULAR SERV. PASS. REVENUES			\$3,412,034	\$3,804,500	VEHICLE UTILIZATION		
TOTAL OPERATING REVENUES			\$3,849,010	\$4,220,311			
Total Revenues			\$3,881,672	\$4,334,067	Tot. Veh. Kms. / Active Vehicle	40,469	41,137
NET DIRECT OPERATING COST			\$4,322,557	\$4,652,911	LABOUR PRODUCTIVITY		
NET OPERATING COST			\$4,289,895	\$4,539,155			
Federal Operating Contribution					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	0.79
Provincial Operating Contribution *				\$294,198	TOP WAGE RATES		
Municipal Operating Contribution			\$4,289,895	\$4,244,957			
Other Operating Contributions					Operators	\$20.58	\$21.41
Provincial Debt Service Contribution					Mechanics	\$24.91	\$25.92
Municipal Debt Service Contribution					Notes:		
TOTAL CAPITAL EXPENDITURES			\$3,208,628	\$1,257,001	* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$3,208,628	\$1,257,001			
Federal Capital Contribution							
Provincial Capital Contribution			\$952,888	\$119,777			
Municipal Capital Contribution			\$2,255,740	\$1,137,224			
Other Capital Contributions							

# BARRIE

Transit Contact: Mr. George Kaveckas  
Manager of Transit, Traffic and Parking

Statistical Contact: Mr. Ron Lemanczyk, C.E.T.  
Transportation Technologist

Tel: (705) 739-4220 x4305 Fax: (705) 739-4245

E-mail: rlemanczyk@city.barrie.on.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 01/09/1965
  - Serves: City of Barrie
  - Municipal Population: 125,000
  - Service Area Population: 112,500
  - Service area size: 74.00 square kilometres
  - Service provided by: Municipal Department, under contract with Penetang Midland Coach Lines Ltd.
  - Hours of Service:
 

Monday	05:45 - 00:30
Tuesday	05:45 - 00:30
Wednesday	05:45 - 00:30
Thursday	05:45 - 00:30
Friday	05:45 - 00:30
Saturday	07:15 - 00:30
Sunday	10:00 - 19:00
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	85	
Other Transportation Operations	3	1
Mechanics (Vehicle Maintenance)	6	
Other Vehicle Maintenance	2	
Plant Maintenance	5	
General and Administration	6	
TOTAL EMPLOYEES	107	1
  - Union Affiliations: ATU (Operators)  
ATU (Mechanics)
  - Adult Cash Fare: \$2.25
  - Ridership - Revenue Passengers: 1,906,503  
- Boardings (transfers n/a): 1,906,503
  - Total Operating Revenues: \$3,667,184
  - Total Direct Operating Expenses: \$6,536,272
  - Active Vehicles include:
 

Standard Buses	35
Articulated Buses	35
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 82.86%
  - Percentage of accessible transit fleet: 82.86%
  - Number of Fixed Routes: 20
  - Number of Accessible Routes: 7
  - Energy Consumption:
 

Diesel	1,482,883 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



# BARRIE

## FARES

Effective Date:	18/08/2003	CASH	UNIT PRICE	MONTHLY PASS	OTHER
Adults		\$2.25	\$2.00	\$68.00	
Children		\$2.25	\$1.70	\$46.00	
Students		\$2.25	\$1.70	\$52.00	\$29 (limited)
Seniors		\$2.00	\$1.70	\$46.00	
Other: College		\$2.25	\$2.00	\$52.00	\$208/4 months

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	29	6	2.70	13.70	23	3	22	1	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 35
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	29	6	-	-	23	3	22	1	Other
Number of Stored Buses									TOTAL 35
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 29
									Average Bus Age (years) 4.59

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	2,363,777	2,658,283	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,363,777	2,658,283			
Revenue Vehicle Hours	101,135	114,255			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	101,135	114,255			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.80	\$1.86
Total Employee Paid Hours					
Adult Passenger Trips	1,120,140	1,201,097	COST EFFECTIVENESS		
Concession Fare Trips	657,860	705,406	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.10	\$3.43
Concession Fare Trips Detail:					
Child Passenger Trips	35,560	38,130	COST EFFICIENCY		
Student Passenger Trips	551,180	591,016	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$54.45	\$57.21
Senior Passenger Trips	71,120	76,260			
REGULAR SERVICE PASSENGER TRIPS	1,778,000	1,906,503	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	16.19	16.95
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	17.58	16.69
Transportation Operations Expenses	\$4,978,828	\$5,975,931	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$122,104	\$222,328	Rev. Veh. Hrs. / Capita	0.92	1.02
Vehicle Maintenance Expenses	\$79,095	\$13,599			
Plant Maintenance Expenses	\$107,402	\$94,749	AVERAGE SPEED		
General/Administration Expenses	\$219,166	\$229,665	Rev. Veh. Kms. / Rev. Veh. Hr.	23.37	23.27
TOTAL DIRECT OPERATING EXPENSES	\$5,506,595	\$6,536,272			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$5,506,595	\$6,536,272	Tot. Veh. Kms. / Active Vehicle	78,793	75,951
REGULAR SERV. PASS. REVENUES	\$3,204,087	\$3,541,279	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$3,303,765	\$3,667,184	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$3,303,765	\$3,667,184			
NET DIRECT OPERATING COST	\$2,202,830	\$2,869,088	TOP WAGE RATES		
NET OPERATING COST	\$2,202,830	\$2,869,088	Operators	\$16.27	\$16.60
Federal Operating Contribution			Mechanics	\$21.61	\$22.33
Provincial Operating Contribution *		\$210,939			
Municipal Operating Contribution	\$2,202,830	\$2,658,149	Notes:		
Other Operating Contributions			* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$5,334,282			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$5,334,282			
Federal Capital Contribution					
Provincial Capital Contribution		\$2,034,919			
Municipal Capital Contribution		\$3,299,363			
Other Capital Contributions					

# BELLEVILLE

Transit Contact: Mr. Peter Hodgson  
Manager of Fleet and Transit

Statistical Contact: Mr. Peter Hodgson  
Manager of Fleet and Transit

Tel: (613) 967-3200 x3518 Fax: (613) 967-3262

E-mail: phodgson@citybelleville.com

## SYSTEM HIGHLIGHTS:

- 
- System established: 01/05/1960
  - Serves: City of Belleville
  - Municipal Population: 46,000
  - Service Area Population: 37,000
  - Service area size: 241.79 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:
 

Monday	06:20 - 22:15
Tuesday	06:20 - 22:15
Wednesday	06:20 - 22:15
Thursday	06:20 - 22:15
Friday	06:20 - 22:15
Saturday	06:50 - 19:15
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	16	5
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	3	
Other Vehicle Maintenance		1
Plant Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	22	6
  - Union Affiliations: CAW 1839 (Operators)  
CUPE 907 (Mechanics)
  - Adult Cash Fare: \$1.90
  - Ridership - Revenue Passengers: 800,715  
- Boardings (including transfers): 984,038
  - Total Operating Revenues: \$1,270,965
  - Total Direct Operating Expenses: \$2,224,994
  - Active Vehicles include: 13
 

Standard Buses	13
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 38.46%
  - Percentage of accessible transit fleet: 38.46%
  - Number of Fixed Routes: 9
  - Number of Accessible Routes: 2
  - Energy Consumption:
 

Diesel	213,915 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# BELLEVILLE



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
02/06/2003				
Adults	\$1.90	\$1.73	\$62.00	
Children	\$1.30	\$0.90		5-11 years
Students	\$1.55	\$1.38	\$46.00	12 years and over
Seniors	\$1.55	\$1.38	\$46.00	Over 65 years
Other: Student	\$1.90	\$1.73	\$54.00	Loyalist College

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	5	8	4.00	17.50	5	4	5	3	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 13
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	5	8	-	-	5	4	5	3	Other
									TOTAL 13
Number of Stored Buses									Total Low-Floor Buses (30'-60') 5
Number of Stored Rail Vehicles									Average Bus Age (years) 12.31

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			684,547	691,282	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			715,347	693,762			
Revenue Vehicle Hours			32,794	32,339			
Auxiliary Revenue Vehicle Hours			144	124			
Total Vehicle Hours			34,338	32,463			
Operator Paid Hours			42,900	42,900	AVERAGE FARE		
Mechanic Paid Hours			6,240	6,240			
Total Employee Paid Hours			56,680	56,160	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.57	\$1.53
Adult Passenger Trips			448,856	512,093	COST EFFECTIVENESS		
Concession Fare Trips			306,059	288,622			
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.87	\$2.78
Child Passenger Trips			5,740	5,388	COST EFFICIENCY		
Student Passenger Trips			78,701	71,804			
Senior Passenger Trips			14,147	10,703	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$63.08	\$68.54
REGULAR SERVICE PASSENGER TRIPS			754,915	800,715	SERVICE UTILIZATION		
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	20.40	21.64
Transportation Operations Expenses	\$1,256,982		\$1,268,813		Reg. Serv. Pass. / Rev. Veh. Hr.	23.02	24.76
Fuel/Energy Exp. for Vehicles	\$258,475		\$278,835		AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$307,564		\$326,606				
Plant Maintenance Expenses	\$126,453		\$125,501		Rev. Veh. Hrs. / Capita	0.89	0.87
General/Administration Expenses	\$216,627		\$225,239		AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$2,166,101		\$2,224,994				
Debt Service Payment					Rev. Veh. Kms. / Rev. Veh. Hr.	20.87	21.38
Total Operating Expenses	\$2,324,101		\$2,382,994		VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$1,183,495		\$1,224,628				
TOTAL OPERATING REVENUES	\$1,230,182		\$1,270,965		Tot. Veh. Kms. / Active Vehicle	55,027	53,366
Total Revenues	\$1,239,782		\$1,280,565		LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$935,919		\$954,029				
NET OPERATING COST	\$1,084,319		\$1,102,429		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.76
Federal Operating Contribution					TOP WAGE RATES		
Provincial Operating Contribution							
Municipal Operating Contribution	\$1,084,319		\$1,102,429		Operators	\$19.06	\$20.23
Other Operating Contributions					Mechanics	\$19.82	\$20.37
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$853,311				
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$853,311				
Federal Capital Contribution							
Provincial Capital Contribution			\$284,151				
Municipal Capital Contribution			\$569,160				
Other Capital Contributions							

# BRAMPTON

Transit Contact: Ms. Suzanne Bass  
Director

Statistical Contact: Ms. Meva Horsten  
Manager of Administrative Services

Tel: (905) 874-2750 x306 Fax: (905) 874-2799

E-mail: meva.horsten@brampton.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 1974
  - Serves: City of Brampton
  - Municipal Population: 400,965
  - Service Area Population: 380,917
  - Service area size: 266.75 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:
 

Monday	04:30 - 01:30
Tuesday	04:30 - 01:30
Wednesday	04:30 - 01:30
Thursday	04:30 - 01:30
Friday	04:30 - 01:30
Saturday	05:00 - 01:30
Sunday	07:00 - 23:00
Holidays	07:00 - 23:00
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	249	22
Other Transportation Operations	22	
Mechanics (Vehicle Maintenance)	19	
Other Vehicle Maintenance	21	
Plant Maintenance	5	
General and Administration	12	8
TOTAL EMPLOYEES	328	30
  - Union Affiliations: ATU 1573 (Operators)  
ATU 1573 (Mechanics)  
ATU 1573 (Part-time employees)
  - Adult Cash Fare: \$2.35
  - Ridership - Revenue Passengers: 8,381,335  
- Boardings (including transfers): 12,741,518
  - Total Operating Revenues: \$16,890,468
  - Total Direct Operating Expenses: \$30,526,473
  - Active Vehicles include:
 

Standard Buses	150
Articulated Buses	149
Trolley Buses	
Community Buses	
Double-Decker Buses	1
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 43.33%
  - Percentage of accessible transit fleet: 43.33%
  - Number of Fixed Routes: 30
  - Number of Accessible Routes: 4
  - Energy Consumption:
 

Diesel	4,836,616 litres
Bio-Diesel / E-Diesel	241,831 litres
Gasoline	
Natural Gas	
Electricity	
Other:	



**BRAMPTON****FARES**

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	05/04/2004	CASH	PRICE	Weekly Pass	
Adults	\$2.35	\$1.98	PASS	\$22.50	including College & University
Children	\$2.35	\$1.83		\$21.00	under 16 years
Students	\$2.35	\$1.83		\$21.00	attending High School
Seniors	\$2.35	\$1.35		\$15.25	65 years and over
Other: GTA Pass-\$41.25					

<b>VEHICLES (2004)</b>	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	65	84	3.65	13.95	55	71	30	39	Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel 150
Double-Decker Motor Buses		1		20.00					Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	65	85	-	-	55	71	30	39	Other
Number of Stored Buses	6								<b>TOTAL</b> 150
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 65
									Average Bus Age (years) 9.53

<b>OPERATING DATA</b>			<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres		7,062,886		7,619,060	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres		8,026,007		8,367,092			
Revenue Vehicle Hours		354,431		382,291			
Auxiliary Revenue Vehicle Hours					Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	58%	55%
Total Vehicle Hours		404,165		420,929	Municipal Operating Contribution / Capita	\$35.70	\$36.31
Operator Paid Hours		564,512		563,680	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.40	\$1.63
Mechanic Paid Hours		40,664		39,520	<b>AVERAGE FARE</b>		
Total Employee Paid Hours		705,662		733,980			
Adult Passenger Trips		6,252,055		6,360,425			
Concession Fare Trips		1,538,485		2,020,910	<b>COST EFFECTIVENESS</b>		
Concession Fare Trips Detail:							
Child Passenger Trips							
Student Passenger Trips		930,003		1,104,849	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.38	\$3.64
Senior Passenger Trips		364,426		441,303	<b>COST EFFICIENCY</b>		
REGULAR SERVICE PASSENGER TRIPS		7,790,540		8,381,335			
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$65.13	\$72.52
Transportation Operations Expenses	\$15,871,778		\$18,715,658		<b>SERVICE UTILIZATION</b>		
Fuel/Energy Exp. for Vehicles	\$2,681,768		\$3,542,417				
Vehicle Maintenance Expenses	\$4,397,185		\$4,425,922				
Plant Maintenance Expenses	\$2,038,712		\$1,984,712		Reg. Serv. Pass. / Capita	22.04	22.00
General/Administration Expenses	\$1,332,285		\$1,857,764		Reg. Serv. Pass. / Rev. Veh. Hr.	21.98	21.92
TOTAL DIRECT OPERATING EXPENSES	\$26,321,728		\$30,526,473		<b>AMOUNT OF SERVICE</b>		
Debt Service Payment							
Total Operating Expenses	\$28,021,728		\$30,557,055				
REGULAR SERV. PASS. REVENUES	\$14,731,380		\$16,515,490		<b>AVERAGE SPEED</b>		
TOTAL OPERATING REVENUES	\$15,383,003		\$16,890,468				
Total Revenues	\$15,406,756		\$16,727,772				
NET DIRECT OPERATING COST	\$10,938,725		\$13,636,005		<b>VEHICLE UTILIZATION</b>		
NET OPERATING COST	\$12,614,972		\$13,829,283				
Federal Operating Contribution							
Provincial Operating Contribution					Tot. Veh. Kms. / Active Vehicle	53,507	55,781
Municipal Operating Contribution	\$12,614,972		\$13,829,283		<b>LABOUR PRODUCTIVITY</b>		
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.63	0.68
TOTAL CAPITAL EXPENDITURES	\$10,389,032		\$18,023,577		<b>TOP WAGE RATES</b>		
Total Capital Disposals							
TOTAL CAPITAL FUNDING	\$10,389,032		\$18,023,577				
Federal Capital Contribution					Operators	\$21.55	\$22.86
Provincial Capital Contribution	\$1,747,418		\$5,083,905		Mechanics	\$27.00	\$27.91
Municipal Capital Contribution	\$8,641,614		\$4,380,904				
Other Capital Contributions			\$8,558,768				

# BRANTFORD

Transit Contact: Mr. Mike Spicer  
Transit Operations Manager

Statistical Contact: Mr. Mike Spicer  
Transit Operations Manager

Tel: (519) 759-1350 Fax: (519) 754-0724

E-mail: mspicer@brantford.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 09/08/1886
  - Serves: City of Brantford
  - Municipal Population: 86,417
  - Service Area Population: 86,417
  - Service area size: 72.56 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:
 

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	07:30 - 24:00
Sunday	09:00 - 19:00
Holidays	09:00 - 19:00
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	35	15
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	6	
Other Vehicle Maintenance	2	
Plant Maintenance		
General and Administration	6	
TOTAL EMPLOYEES	52	15
  - Union Affiliations: ATU 685 (Operators)  
ATU 685 (Mechanics)
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 1,366,576  
- Boardings (transfers n/a): 1,366,576
  - Total Operating Revenues: \$2,396,965
  - Total Direct Operating Expenses: \$5,261,262
  - Active Vehicles include: 25
 

Standard Buses	25
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 16.00%
  - Percentage of accessible transit fleet: 16.00%
  - Number of Fixed Routes: 14
  - Number of Accessible Routes:
  - Energy Consumption:
 

Diesel	772,816 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



# BRANTFORD

# Brantford Transit

## FARES

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	01/04/2004	CASH	PRICE	PASS	
Adults	\$2.00	\$2.00	\$55.00		
Children	\$1.00	\$1.00			5-11 years; under 5 - free
Students	\$2.00	\$2.00	\$40.00		12-17 years
Seniors	\$2.00	\$2.00	\$40.00		65 years and over
Other: Post Secondary				\$150	College/University

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	4	21	1.00	19.80					Gasoline
Articulated Motor Buses									Low Sulphur Diesel 25
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	4	21	-	-					Other
									TOTAL 25
Number of Stored Buses									Total Low-Floor Buses (30'-60') 4
Number of Stored Rail Vehicles									Average Bus Age (years) 16.79

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	1,111,570	1,333,929	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,111,570	1,333,929	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	38%	46%
Revenue Vehicle Hours	63,388		Municipal Operating Contribution / Capita	\$33.66	\$33.15
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.20	\$2.10
Total Vehicle Hours	63,388				
Operator Paid Hours	78,676	74,620	AVERAGE FARE		
Mechanic Paid Hours		12,480	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.31	\$1.42
Total Employee Paid Hours	90,896	111,800			
Adult Passenger Trips	430,522	437,539	COST EFFECTIVENESS		
Concession Fare Trips	890,403	929,037	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.57	\$3.85
Concession Fare Trips Detail:					
Child Passenger Trips	11,502	12,192	COST EFFICIENCY		
Student Passenger Trips	297,099		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.35	
Senior Passenger Trips	241,463				
REGULAR SERVICE PASSENGER TRIPS	1,320,925	1,366,576	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	15.29	15.81
Auxiliary Serv. Pass. Trips	4,836		Reg. Serv. Pass. / Rev. Veh. Hr.	20.84	
Transportation Operations Expenses	\$2,397,623	\$2,129,001	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$487,845	\$560,698	Rev. Veh. Hrs. / Capita	0.73	
Vehicle Maintenance Expenses	\$692,329	\$928,977			
Plant Maintenance Expenses	\$603,729	\$783,987	AVERAGE SPEED		
General/Administration Expenses	\$531,453	\$858,599	Rev. Veh. Kms. / Rev. Veh. Hr.	17.54	
TOTAL DIRECT OPERATING EXPENSES	\$4,712,979	\$5,261,262			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$4,712,979	\$5,261,262	Tot. Veh. Kms. / Active Vehicle	44,463	53,357
REGULAR SERV. PASS. REVENUES	\$1,727,124	\$1,934,559			
TOTAL OPERATING REVENUES	\$1,804,604	\$2,396,965	LABOUR PRODUCTIVITY		
Total Revenues	\$1,804,604	\$2,396,965	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.81	
NET DIRECT OPERATING COST	\$2,908,375	\$2,864,297	TOP WAGE RATES		
NET OPERATING COST	\$2,908,375	\$2,864,297	Operators	\$19.61	\$19.60
Federal Operating Contribution			Mechanics		\$23.08
Provincial Operating Contribution					
Municipal Operating Contribution	\$2,908,375	\$2,864,297			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$1,060,143	\$915,778			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$1,060,143	\$915,778			
Federal Capital Contribution					
Provincial Capital Contribution	\$35,338	\$304,954			
Municipal Capital Contribution	\$1,024,805	\$610,824			
Other Capital Contributions					

# BROCKVILLE

Transit Contact: Ms. Valerie Harvey  
Supervisor - Solid Waste/Transit

Statistical Contact: Ms. Valerie Harvey  
Supervisor - Solid Waste/Transit

Tel: (613) 342-8772 x8231 Fax: (613) 342-5035

E-mail: waste@brockville.com

## SYSTEM HIGHLIGHTS:

- 
- System established: 01/05/1982
  - Serves: City of Brockville
  - Municipal Population: 19,970
  - Service Area Population: 19,970
  - Service area size: 20.25 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:
 

Monday	06:45 - 18:15
Tuesday	06:45 - 18:15
Wednesday	06:45 - 18:15
Thursday	06:45 - 18:15
Friday	06:45 - 18:15
Saturday	08:45 - 18:15
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	4	5
Other Transportation Operations		1
Mechanics (Vehicle Maintenance)		1
Other Vehicle Maintenance		1
Plant Maintenance		
General and Administration		1
TOTAL EMPLOYEES	4	9
  - Union Affiliations: CUPE 115 (Operators)  
CUPE 115 (Mechanics)
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 57,723  
- Boardings (including transfers): 73,037
  - Total Operating Revenues: \$114,756
  - Total Direct Operating Expenses: \$366,599
  - Active Vehicles include: 3
 

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	3
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 0.00%
  - Percentage of accessible transit fleet: 0.00%
  - Number of Fixed Routes: 2
  - Number of Accessible Routes:
  - Energy Consumption:
 

Diesel	45,323 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# BROCKVILLE

## FARES

	CASH	UNIT PRICE	MONTHLY PASS	OTHER
				40-ride pass
Effective Date: 01/05/2004				
Adults	\$2.00	\$1.36	\$55.00	\$55.00
Children	\$2.00	\$1.36	\$55.00	\$55.00
Students	\$2.00	\$1.36	\$55.00	\$55.00
Seniors	\$2.00	\$1.36	\$55.00	\$55.00

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses		3		4.99		2		2	Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		3	-	-		2		2	Other
Number of Stored Buses									TOTAL 3
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 4.99

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	148,954	148,996	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.	43% \$9.27 \$3.14	31% \$12.61 \$4.36
Total Vehicle Kilometres	148,954	148,996			
Revenue Vehicle Hours	6,784	6,484			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	6,784	6,484	AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.28	\$1.81
Operator Paid Hours	8,973	8,609			
Mechanic Paid Hours	371	398	COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.51	\$6.35
Total Employee Paid Hours	11,391	11,271			
Adult Passenger Trips			COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$47.89	\$56.54
Concession Fare Trips					
Concession Fare Trips Detail:			SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.	2.95 8.69	2.89 8.90
Child Passenger Trips					
Student Passenger Trips					
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	58,930	57,723	AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita	0.34	0.32
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips			AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.	21.96	22.98
Transportation Operations Expenses	\$203,262	\$218,481			
Fuel/Energy Exp. for Vehicles	\$28,467	\$28,227	VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle	49,651	49,665
Vehicle Maintenance Expenses	\$42,139	\$59,746			
Plant Maintenance Expenses	\$31,010	\$31,271	LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.75
General/Administration Expenses	\$20,012	\$28,874			
TOTAL DIRECT OPERATING EXPENSES	\$324,890	\$366,599	TOP WAGE RATES Operators Mechanics	\$19.27 \$20.65	\$21.60 \$21.44
Debt Service Payment					
Total Operating Expenses	\$324,890	\$366,599	Notes:		
REGULAR SERV. PASS. REVENUES	\$134,291	\$104,714			
TOTAL OPERATING REVENUES	\$139,689	\$114,756	* Brockville Transit reduced its fare in May 2004.		
Total Revenues	\$139,689	\$114,756			
NET DIRECT OPERATING COST	\$185,201	\$251,843			
NET OPERATING COST	\$185,201	\$251,843			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$185,201	\$251,843			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

# BURLINGTON

Transit Contact: Mr. Al Kirkpatrick  
Transit Manager

Statistical Contact: Mr. Victor Brodeur  
Special Projects Officer

Tel: (905) 335-7797 Fax: (905) 335-7878

E-mail: brodeurv@burlington.ca

## SYSTEM HIGHLIGHTS:

- System established: 05/09/1975
- Serves: City of Burlington
- Municipal Population: 159,400
- Service Area Population: 153,980
- Service area size: 81.10 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	05:30 - 24:00
Tuesday	05:30 - 24:00
Wednesday	05:30 - 24:00
Thursday	05:30 - 24:00
Friday	05:30 - 24:00
Saturday	06:45 - 23:45
Sunday	09:00 - 19:00
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	65	23
Other Transportation Operations	4	
Mechanics (Vehicle Maintenance)	6	
Other Vehicle Maintenance	7	
Plant Maintenance	1	
General and Administration	5	2
TOTAL EMPLOYEES	88	25
- Union Affiliations: CUPE 2723 (Operators)  
CUPE 2723 (Mechanics)
- Adult Cash Fare: \$2.35
- Ridership - Revenue Passengers: 1,519,569  
- Boardings (including transfers): 2,167,504
- Total Operating Revenues: \$3,484,469
- Total Direct Operating Expenses: \$8,533,225
- Active Vehicles include:
 

Standard Buses	48
Articulated Buses	42
Trolley Buses	
Community Buses	6
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 33.33%
- Percentage of accessible transit fleet: 33.33%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 10
- Energy Consumption:
 

Diesel	1,514,175 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	165,936 cubic-metres
Electricity	
Other:	

## REMARKS:

- Burlington Transit offers the ComboCard - the most convenient way to pay your bus fare and save money at the same time. It looks and feels like a credit card. Its smart card technology includes an imbedded microchip that stores a cash value and replaces paper tickets and passes. There is no need to carry cash.

**BURLINGTON****FARES**

		UNIT	MONTHLY
Effective Date: 01/05/2003	CASH	PRICE	PASS
Adults	\$2.35	\$2.00	\$71.00
Children	\$1.35	\$1.20	
Students	\$2.35	\$1.80	\$60.00
Seniors	\$2.35	\$1.60	\$49.00
Other: GO riders	\$0.50		

<b>VEHICLES (2004)</b>	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	10	32	2.00	18.38	9	28	8	14	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 42
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	6		7.00		4		4		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 6
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	16	32	-	-	13	28	12	14	Other
Number of Stored Buses	6								<b>TOTAL</b> 48
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 10
									Average Bus Age (years) 13.55

<b>OPERATING DATA</b>			<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres			2,801,576	3,032,870	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres			2,901,576	3,142,872			
Revenue Vehicle Hours			121,882	140,164			
Auxiliary Revenue Vehicle Hours				10,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44 %	41 %
Total Vehicle Hours			131,882	150,164	Municipal Operating Contribution / Capita	\$29.56	\$30.80
Operator Paid Hours			162,240	177,060	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.90	\$3.32
Mechanic Paid Hours			10,400	12,480	<b>AVERAGE FARE</b>		
Total Employee Paid Hours			206,310	225,680			
Adult Passenger Trips			820,632	832,268	<b>COST EFFECTIVENESS</b>		
Concession Fare Trips			679,405	687,301			
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.14	\$5.62
Child Passenger Trips			60,902	67,925	<b>COST EFFICIENCY</b>		
Student Passenger Trips			260,707	246,474			
Senior Passenger Trips			132,753	140,560	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$58.44	\$56.83
REGULAR SERVICE PASSENGER TRIPS			1,500,037	1,519,569	<b>SERVICE UTILIZATION</b>		
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	10.30	9.87
Transportation Operations Expenses			\$4,286,704	\$4,742,751	Reg. Serv. Pass. / Rev. Veh. Hr.	12.31	10.84
Fuel/Energy Exp. for Vehicles			\$874,943	\$1,062,816	<b>AMOUNT OF SERVICE</b>		
Vehicle Maintenance Expenses			\$1,396,931	\$1,636,690			
Plant Maintenance Expenses			\$503,573	\$523,792	Rev. Veh. Hrs. / Capita	0.84	0.91
General/Administration Expenses			\$645,074	\$567,176	<b>AVERAGE SPEED</b>		
TOTAL DIRECT OPERATING EXPENSES			\$7,707,225	\$8,533,225			
Debt Service Payment					Rev. Veh. Kms. / Rev. Veh. Hr.	22.99	21.64
Total Operating Expenses			\$7,707,225	\$8,533,225	<b>VEHICLE UTILIZATION</b>		
REGULAR SERV. PASS. REVENUES			\$3,117,360	\$3,216,434			
TOTAL OPERATING REVENUES			\$3,359,091	\$3,484,469	Tot. Veh. Kms. / Active Vehicle	59,216	65,477
Total Revenues			\$3,402,954	\$3,539,267	<b>LABOUR PRODUCTIVITY</b>		
NET DIRECT OPERATING COST			\$4,348,134	\$5,048,756			
NET OPERATING COST			\$4,304,271	\$4,993,958	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.85
Federal Operating Contribution					<b>TOP WAGE RATES</b>		
Provincial Operating Contribution *				\$252,124			
Municipal Operating Contribution			\$4,304,271	\$4,741,834	Operators	\$18.91	\$19.54
Other Operating Contributions					Mechanics	\$22.22	\$23.15
Provincial Debt Service Contribution					<b>Notes:</b>		
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$4,000,000	\$1,773,565	* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$4,000,000	\$1,773,565			
Federal Capital Contribution							
Provincial Capital Contribution			\$1,333,333				
Municipal Capital Contribution			\$2,666,667	\$1,773,565			
Other Capital Contributions							

# CHATHAM

Transit Contact: Mr. Stephen Jahns  
Manager, Infrastructure and Traffic

Statistical Contact: Mr. Stephen Jahns  
Manager, Infrastructure and Traffic

Tel: (519) 360-1998 x3342 Fax: (519) 436-3240

E-mail: stephenj@chatham-kent.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 1946
  - Serves: Community of Chatham, Municipality, of Chatham-Kent
  - Municipal Population: 110,000
  - Service Area Population: 44,000
  - Service area size: 30.90 square kilometres
  - Service provided by: Municipal Department, under contract with Aboutown Transportation Limited
  - Hours of Service:
 

Monday	06:15 - 18:15
Tuesday	06:15 - 18:15
Wednesday	06:15 - 18:15
Thursday	06:15 - 18:15
Friday	06:15 - 18:15
Saturday	06:15 - 18:15
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
  - Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A
  - Adult Cash Fare: \$1.75
  - Ridership - Revenue Passengers: 255,500  
- Boardings (transfers n/a): 255,500
  - Total Operating Revenues: \$341,208
  - Total Direct Operating Expenses: \$825,874
  - Active Vehicles include: 6
 

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	6
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 100.00%
  - Percentage of accessible transit fleet: 100.00%
  - Number of Fixed Routes: 4
  - Number of Accessible Routes: 4
  - Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- 
- Starting January 2004, Community of Chatham contracted its transit service with Aboutown Transportation Limited.
  - \* Contracted operator provides operators and mechanics for the Community of Chatham.



# CHATHAM

## FARES

Effective Date:	01/01/2004	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Adults		\$1.75	\$1.27			
Children		\$0.75				Under 5 years
Students		\$1.50	\$0.91			
Seniors		\$1.50	\$0.91			
Other: College					\$120.00	

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 6
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	6		2.00		4		4		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	6		-	-	4		4		Other
									TOTAL 6
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 2.00

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32%	41%
Revenue Vehicle Hours	15,800	13,697	Municipal Operating Contribution / Capita	\$14.63	\$10.49
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.52	\$1.90
Total Vehicle Hours	15,800	13,697			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.20	\$1.31
Total Employee Paid Hours					
Adult Passenger Trips	120,000	124,000	COST EFFECTIVENESS		
Concession Fare Trips	135,000	131,500	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.72	\$3.23
Concession Fare Trips Detail:					
Child Passenger Trips	3,000	7,500	COST EFFICIENCY		
Student Passenger Trips	102,000	93,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$60.03	\$60.30
Senior Passenger Trips	30,000	31,000			
REGULAR SERVICE PASSENGER TRIPS	255,000	255,500	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	5.80	5.81
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	16.14	18.65
Transportation Operations Expenses *	\$915,525	\$799,473	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.36	0.31
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses	\$33,000	\$26,401	Rev. Veh. Kms. / Rev. Veh. Hr.		
TOTAL DIRECT OPERATING EXPENSES	\$948,525	\$825,874			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$948,525	\$825,874	Tot. Veh. Kms. / Active Vehicle		
REGULAR SERV. PASS. REVENUES	\$305,000	\$333,452			
TOTAL OPERATING REVENUES	\$305,000	\$341,208	LABOUR PRODUCTIVITY		
Total Revenues	\$305,000	\$341,208	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$643,525	\$484,666			
NET OPERATING COST	\$643,525	\$484,666	TOP WAGE RATES		
Federal Operating Contribution			Operators		
Provincial Operating Contribution			Mechanics		
Municipal Operating Contribution	\$643,525	\$461,550	Notes:		
Other Operating Contributions			* The 2004 contract expenses under Transportation Operations Expenses also		
Provincial Debt Service Contribution			included the capital expenditures which was funded through MTO OTVP		
Municipal Debt Service Contribution			grant.		
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$23,116			
Federal Capital Contribution					
Provincial Capital Contribution		\$23,116			
Municipal Capital Contribution					
Other Capital Contributions					

# CLARENCE-ROCKLAND

Transit Contact: Mr. Richard Sarazin  
Director of Physical Services

Statistical Contact: Mr. Richard Sarazin  
Director of Physical Services

Tel: (613) 446-6022 x2239 Fax: (613) 446-1497

E-mail: rsarazin@clarence-rockland.ca

## SYSTEM HIGHLIGHTS:

- System established: 02/09/2003
- Serves: City of Clarence-Rockland, Bourget/Hammond
- Municipal Population: 20,000
- Service Area Population: 14,000
- Service area size: 23.20 square kilometres
- Service provided by: Municipal Department, under contract with Leduc Bus Line
- Hours of Service:
 

Monday	05:34 - 18:51
Tuesday	05:34 - 18:51
Wednesday	05:34 - 18:51
Thursday	05:34 - 18:51
Friday	05:34 - 18:51
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
- Adult Cash Fare:
- Ridership - Revenue Passengers: 85,168  
- Boardings (transfers n/a): 85,168
- Total Operating Revenues: \$371,433
- Total Direct Operating Expenses: \$535,032
- Active Vehicles include:
 

Standard Buses	6
Articulated Buses	6
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 8
- Number of Accessible Routes:
- Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- The City of Clarence-Rockland offers public transportation services for Clarence Creek/Rockland and Bourget. The service began in September, 2003 with 3 buses. The 4-month ridership in 2003 were 10,614.
- \* City of Clarence-Rockland has 8 park and rides, 4 in rural sections and 4 in the urban sections.

# CLARENCE-ROCKLAND

## FARES

Effective Date:	01/01/2004	CASH	UNIT PRICE	MONTHLY PASS
Adults			\$5.00	130.00
Children			\$5.00	130.00
Students			\$5.00	130.00
Seniors			\$5.00	130.00

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		6		10.00		6			Gasoline
Articulated Motor Buses									Low Sulphur Diesel 6
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		6	-	-		6			Other
									TOTAL 6
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 10.00

OPERATING DATA		2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			156,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			156,000			
Revenue Vehicle Hours			14,820		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	69%
Auxiliary Revenue Vehicle Hours					Municipal Operating Contribution / Capita	\$9.90
Total Vehicle Hours			14,820		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.92
Operator Paid Hours				AVERAGE FARE		
Mechanic Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$4.36
Total Employee Paid Hours						
Adult Passenger Trips				COST EFFECTIVENESS		
Concession Fare Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.28
Concession Fare Trips Detail:				COST EFFICIENCY		
Child Passenger Trips						
Student Passenger Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$36.10
Senior Passenger Trips						
REGULAR SERVICE PASSENGER TRIPS			85,168	SERVICE UTILIZATION		
Regular Service Passenger Kms			4,258,400		Reg. Serv. Pass. / Capita	6.08
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hr.	5.75
Transportation Operations Expenses			\$501,280	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles					Rev. Veh. Hrs. / Capita	1.06
Vehicle Maintenance Expenses				AVERAGE SPEED		
Plant Maintenance Expenses			\$4,357		Rev. Veh. Kms. / Rev. Veh. Hr.	10.53
General/Administration Expenses			\$29,395	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES			\$535,032		Tot. Veh. Kms. / Active Vehicle	26,000
Debt Service Payment				LABOUR PRODUCTIVITY		
Total Operating Expenses			\$535,032		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	
REGULAR SERV. PASS. REVENUES			\$371,433	TOP WAGE RATES		
TOTAL OPERATING REVENUES			\$371,433		Operators	
Total Revenues			\$371,433		Mechanics	
NET DIRECT OPERATING COST			\$163,599	Notes:		
NET OPERATING COST			\$163,599			
Federal Operating Contribution				* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
Provincial Operating Contribution *			\$25,000			
Municipal Operating Contribution			\$138,599			
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES						
Total Capital Disposals						
TOTAL CAPITAL FUNDING						
Federal Capital Contribution						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

# CLARINGTON

Transit Contact: Ms. Leslie Benson, P.Eng.  
Manager, Transportation & Design

Statistical Contact: Ms. Jenny Bilenduke  
Administrative Assistant

Tel: (905) 623-3379 x205 Fax: (905) 623-9282

E-mail: jbilenduke@clarington.net

## SYSTEM HIGHLIGHTS:

- 
- System established: 01/09/2002
  - Serves: Municipality of Clarington
  - Municipal Population: 75,000
  - Service Area Population: 30,000
  - Service area size: 3,512.00 square kilometres
  - Service provided by: Municipal Department, under contract with Oshawa Transit
  - Hours of Service:
 

Monday	06:20 - 22:15
Tuesday	06:20 - 22:15
Wednesday	06:20 - 22:15
Thursday	06:20 - 22:15
Friday	06:20 - 22:15
Saturday	07:25 - 22:10
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
  - Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
  - Disruption during 2003: strike  
Start Date: 03/03/2003  
End Date: 18/03/2003  
Duration: 16 days
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 129,465  
- Boardings (including transfers): 136,257
  - Total Operating Revenues: \$238,021
  - Total Direct Operating Expenses: \$723,350
  - Active Vehicles include:
 

Standard Buses	3	3
Articulated Buses		
Trolley Buses		
Community Buses		
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
  - Percentage of accessible bus fleet: 0.00%
  - Percentage of accessible transit fleet: 0.00%
  - Number of Fixed Routes: 4
  - Number of Accessible Routes:
  - Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## CLARINGTON



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/01/2003				
Adults	\$2.00	\$1.90	\$70.00	
Children	\$1.25	\$1.19	\$42.00	5 and over, up to grade 9
Students	\$1.75	\$1.68	\$62.00	with student ID
Seniors	\$1.25	\$1.19	\$42.00	Government ID

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		3		18.33		3		1	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		3	-	-		3		1	Other
Number of Stored Buses									TOTAL 3
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 18.33

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%	33%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$14.36	\$16.18
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.07	\$3.75
Total Vehicle Hours					
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.50	\$1.77
Total Employee Paid Hours					
Adult Passenger Trips	29,633	36,899	COST EFFECTIVENESS		
Concession Fare Trips	76,199	92,566	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.61	\$5.59
Concession Fare Trips Detail:					
Child Passenger Trips	9,525	4,983	COST EFFICIENCY		
Student Passenger Trips	66,674	82,600	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Senior Passenger Trips		4,983			
REGULAR SERVICE PASSENGER TRIPS	105,832	129,465	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	3.53	4.32
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		
Transportation Operations Expenses	\$593,248	\$669,545	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses					
Plant Maintenance Expenses		\$47,985	AVERAGE SPEED		
General/Administration Expenses		\$5,820	Rev. Veh. Kms. / Rev. Veh. Hr.		
TOTAL DIRECT OPERATING EXPENSES	\$593,248	\$723,350			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$593,248	\$723,350	Tot. Veh. Kms. / Active Vehicle		
REGULAR SERV. PASS. REVENUES	\$158,338	\$229,296			
TOTAL OPERATING REVENUES	\$162,313	\$238,021	LABOUR PRODUCTIVITY		
Total Revenues	\$162,313	\$238,021	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$430,935	\$485,329			
NET OPERATING COST	\$430,935	\$485,329	TOP WAGE RATES		
Federal Operating Contribution			Operators		
Provincial Operating Contribution			Mechanics		
Municipal Operating Contribution	\$430,935	\$485,329			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

# COBOURG

Transit Contact: Mr. Stephen Peacock, PEng  
Director of Public Works

Statistical Contact: Renee Champagne  
Engineering Secretary

Tel: (905) 372-4555 Fax: (905) 372-1533

E-mail: [rchampagne@cobourg.ca](mailto:rchampagne@cobourg.ca)

## SYSTEM HIGHLIGHTS:

- 
- System established: 01/01/1976
  - Serves: Town of Cobourg
  - Municipal Population: 18,000
  - Service Area Population: 18,000
  - Service area size: 10.00 square kilometres
  - Service provided by: Municipal Department, under contract with Coach Canada
  - Hours of Service:
 

Monday	07:22 - 18:46
Tuesday	07:22 - 18:46
Wednesday	07:22 - 18:46
Thursday	07:22 - 18:46
Friday	07:22 - 18:46
Saturday	08:22 - 18:46
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	3	6
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	1	
Other Vehicle Maintenance	1	
Plant Maintenance		
General and Administration	1	
TOTAL EMPLOYEES	7	6
  - Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
  - Adult Cash Fare: \$1.75
  - Ridership - Revenue Passengers: 67,328  
- Boardings (including transfers): 74,060
  - Total Operating Revenues: \$123,556
  - Total Direct Operating Expenses: \$418,749
  - Active Vehicles include:
 

Standard Buses	3	1
Articulated Buses		
Trolley Buses		
Community Buses		2
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
  - Percentage of accessible bus fleet: 100.00%
  - Percentage of accessible transit fleet: 100.00%
  - Number of Fixed Routes: 2
  - Number of Accessible Routes: 2
  - Energy Consumption:
 

Diesel	44,021	litres
Bio-Diesel / E-Diesel		
Gasoline		
Natural Gas		
Electricity		
Other:		

## COBOURG



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
02/08/2004				
Adults	\$1.75	\$1.60	\$58.00	
Children	Free			
Students	\$1.75	\$1.60	\$58.00	Pre-school
Seniors	\$1.75	\$1.60	\$58.00	

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	1		2.00		1		1		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	2		6.00		1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	3		-	-	2		2		Other
Number of Stored Buses									TOTAL 3
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 1
									Average Bus Age (years) 4.67

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			147,085	157,003	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			147,085	157,003			
Revenue Vehicle Hours			10,608	7,077			
Auxiliary Revenue Vehicle Hours							
Total Vehicle Hours			10,608	7,077	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	29%	30%
Operator Paid Hours					Municipal Operating Contribution / Capita	\$13.11	\$16.40
Mechanic Paid Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.55	\$4.38
Total Employee Paid Hours					AVERAGE FARE		
Adult Passenger Trips							
Concession Fare Trips					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.33	\$1.80
Concession Fare Trips Detail:					COST EFFECTIVENESS		
Child Passenger Trips							
Student Passenger Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.98	\$6.22
Senior Passenger Trips					COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS			66,512	67,328			
Regular Service Passenger Kms			660,512	673,280	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$31.23	\$59.17
Auxiliary Serv. Pass. Trips					SERVICE UTILIZATION		
Transportation Operations Expenses			\$314,046	\$399,702			
Fuel/Energy Exp. for Vehicles					Reg. Serv. Pass. / Capita	3.70	3.74
Vehicle Maintenance Expenses					Reg. Serv. Pass. / Rev. Veh. Hr.	6.27	9.51
Plant Maintenance Expenses			\$7,781	\$7,191	AMOUNT OF SERVICE		
General/Administration Expenses			\$9,290	\$11,856			
TOTAL DIRECT OPERATING EXPENSES			\$331,117	\$418,749	Rev. Veh. Hrs. / Capita	0.59	0.39
Debt Service Payment					AVERAGE SPEED		
Total Operating Expenses			\$331,316	\$418,864			
REGULAR SERV. PASS. REVENUES			\$88,196	\$121,306	Rev. Veh. Kms. / Rev. Veh. Hr.	13.87	22.18
TOTAL OPERATING REVENUES			\$95,167	\$123,556	VEHICLE UTILIZATION		
Total Revenues			\$95,366	\$123,671			
NET DIRECT OPERATING COST			\$235,950	\$295,193	Tot. Veh. Kms. / Active Vehicle	49,028	52,334
NET OPERATING COST			\$235,950	\$295,193	LABOUR PRODUCTIVITY		
Federal Operating Contribution							
Provincial Operating Contribution					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Municipal Operating Contribution			\$235,950	\$295,193	TOP WAGE RATES		
Other Operating Contributions							
Provincial Debt Service Contribution					Operators	\$40.50	\$40.50
Municipal Debt Service Contribution					Mechanics	\$38.08	\$38.08
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

Footnote: Tot. Dir. & Aux. Op. Exp. for 2004 was \$418,864  
 Tot. Dir. & Aux. Op. Exp. for 2003 was \$331,316

## COLLINGWOOD

Transit Contact: Mr. Brian MacDonald  
Manager, Engineering Services

Statistical Contact: Ms. Barbara Perram  
Administrative Assistant

Tel: (705) 445-1292 Fax: (705) 445-1286

E-mail: bperram@collingwood.ca

### SYSTEM HIGHLIGHTS:

- 
- System established: 20/10/1982
  - Serves: Town of Collingwood
  - Municipal Population: 15,993
  - Service Area Population: 14,600
  - Service area size: 16.00 square kilometres
  - Service provided by: Municipal Department, under contract with Sinton Bus Lines
  - Hours of Service:
 

Monday	07:00 - 18:00
Tuesday	07:00 - 18:00
Wednesday	07:00 - 18:00
Thursday	07:00 - 18:00
Friday	07:00 - 18:00
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	2	2
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	3	2
  - Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
  - Adult Cash Fare: \$1.00
  - Ridership - Revenue Passengers: 55,997  
- Boardings (including transfers): 56,557
  - Total Operating Revenues: \$54,425
  - Total Direct Operating Expenses: \$171,372
  - Active Vehicles include:
 

Standard Buses	2
Articulated Buses	2
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 0.00%
  - Percentage of accessible transit fleet: 0.00%
  - Number of Fixed Routes: 2
  - Number of Accessible Routes:
  - Energy Consumption:
 

Diesel	33,772 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



# COLLINGWOOD



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/05/2003				
Adults	\$1.00	\$0.90		
Children	Free			Under 48"
Students	\$1.00	\$0.90		
Seniors	\$1.00	\$0.90		

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		2		6.00		2		1	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		2	-	-		2		1	Other
Number of Stored Buses									TOTAL 2
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 6.00

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			115,748	108,069	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			115,748	108,069			
Revenue Vehicle Hours			5,033	5,064			
Auxiliary Revenue Vehicle Hours							
Total Vehicle Hours			5,033	5,064	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	31%	32%
Operator Paid Hours					Municipal Operating Contribution / Capita	\$8.14	\$8.01
Mechanic Paid Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.77	\$2.09
Total Employee Paid Hours					AVERAGE FARE		
Adult Passenger Trips							
Concession Fare Trips					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.23	\$0.97
Concession Fare Trips Detail:					COST EFFECTIVENESS		
Child Passenger Trips							
Student Passenger Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.00	\$3.06
Senior Passenger Trips					COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS			42,573	55,997			
Regular Service Passenger Kms			340,584	447,976	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$33.82	\$33.84
Auxiliary Serv. Pass. Trips					SERVICE UTILIZATION		
Transportation Operations Expenses			\$170,193	\$171,372			
Fuel/Energy Exp. for Vehicles					Reg. Serv. Pass. / Capita	2.94	3.84
Vehicle Maintenance Expenses					Reg. Serv. Pass. / Rev. Veh. Hr.	8.46	11.06
Plant Maintenance Expenses					AMOUNT OF SERVICE		
General/Administration Expenses							
TOTAL DIRECT OPERATING EXPENSES			\$170,193	\$171,372	Rev. Veh. Hrs. / Capita	0.35	0.35
Debt Service Payment					AVERAGE SPEED		
Total Operating Expenses			\$170,193	\$171,372			
REGULAR SERV. PASS. REVENUES			\$52,229	\$54,425	Rev. Veh. Kms. / Rev. Veh. Hr.	23.00	21.34
TOTAL OPERATING REVENUES			\$52,229	\$54,425	VEHICLE UTILIZATION		
Total Revenues			\$52,229	\$54,425			
NET DIRECT OPERATING COST			\$117,964	\$116,947	Tot. Veh. Kms. / Active Vehicle	57,874	54,035
NET OPERATING COST			\$117,964	\$116,947	LABOUR PRODUCTIVITY		
Federal Operating Contribution							
Provincial Operating Contribution					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Municipal Operating Contribution			\$117,964	\$116,947	TOP WAGE RATES		
Other Operating Contributions							
Provincial Debt Service Contribution					Operators		
Municipal Debt Service Contribution					Mechanics		
TOTAL CAPITAL EXPENDITURES				\$4,562			
Total Capital Disposals							
TOTAL CAPITAL FUNDING				\$4,562			
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution				\$4,562			
Other Capital Contributions							

# CORNWALL

Transit Contact: Mr. Len Tapp  
Division Manager

Statistical Contact: Mr. Len Tapp  
Division Manager

Tel: (613) 930-2787 x2252 Fax: (613) 932-9906

E-mail: ltapp@city.cornwall.on.ca

## SYSTEM HIGHLIGHTS:

- System established: 11/11/1974
- Serves: City of Cornwall, St. Andrews
- Municipal Population: 48,500
- Service Area Population: 48,500
- Service area size: 59.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:30 - 23:30
Tuesday	06:30 - 23:30
Wednesday	06:30 - 23:30
Thursday	06:30 - 23:30
Friday	06:30 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	29	4
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance	11	
Plant Maintenance	1	
General and Administration	3	2
TOTAL EMPLOYEES	47	6
- Union Affiliations: ATU 946 (Operators)  
CUPE 234 (Mechanics)  
CUPE 3251 (Transit Coordinator)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 1,148,995  
- Boardings (including transfers): 1,275,387
- Total Operating Revenues: \$1,380,637
- Total Direct Operating Expenses: \$4,749,006
- Active Vehicles include:
 

Standard Buses	32	24
Articulated Buses		
Trolley Buses		
Community Buses		8
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
- Percentage of accessible bus fleet: 31.25%
- Percentage of accessible transit fleet: 31.25%
- Number of Fixed Routes: 4
- Number of Accessible Routes: 1
- Energy Consumption:
 

Diesel	487,062	litres
Bio-Diesel / E-Diesel		
Gasoline		
Natural Gas	208,213	cubic-metres
Electricity		
Other:		

## CORNWALL



## FARES

		UNIT	MONTHLY
Effective Date: 02/07/2003	CASH	PRICE	PASS
Adults	\$2.00	\$1.50	\$54.00
Children	\$2.00	\$1.20	
Students	\$2.00	\$1.30	\$52.00
Seniors	\$2.00	\$1.30	\$26.00

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2	22	1.00	17.00					Gasoline
Articulated Motor Buses									Low Sulphur Diesel 22
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	8		7.34		1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 10
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	10	22	-	-	1		1		Other
Number of Stored Buses	1								TOTAL 32
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 13.59

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			1,088,554	980,020	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			1,088,554	980,020			
Revenue Vehicle Hours			58,055	51,580			
Auxiliary Revenue Vehicle Hours					Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	43%	29%
Total Vehicle Hours			67,055	60,580	Municipal Operating Contribution / Capita	\$53.20	\$69.45
Operator Paid Hours			64,480	68,640	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.84	\$2.93
Mechanic Paid Hours			12,480		AVERAGE FARE		
Total Employee Paid Hours			108,160	110,240			
Adult Passenger Trips			390,543	320,570	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.36	\$1.17
Concession Fare Trips			1,009,252	828,425	COST EFFECTIVENESS		
Concession Fare Trips Detail:							
Child Passenger Trips			18,197	14,937	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.23	\$4.13
Student Passenger Trips			923,865	758,338	COST EFFICIENCY		
Senior Passenger Trips			67,190	55,150			
REGULAR SERVICE PASSENGER TRIPS			1,399,795	1,148,995	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$67.53	\$78.39
Regular Service Passenger Kms			8,398,770	6,893,970	SERVICE UTILIZATION		
Auxiliary Serv. Pass. Trips							
Transportation Operations Expenses			\$1,763,270	\$1,883,740	Reg. Serv. Pass. / Capita	28.86	23.69
Fuel/Energy Exp. for Vehicles			\$303,699	\$417,246	Reg. Serv. Pass. / Rev. Veh. Hr.	24.11	22.28
Vehicle Maintenance Expenses			\$992,677	\$966,428	AMOUNT OF SERVICE		
Plant Maintenance Expenses			\$1,102,419	\$1,096,274			
General/Administration Expenses			\$365,909	\$385,318	Rev. Veh. Hrs. / Capita	1.20	1.06
TOTAL DIRECT OPERATING EXPENSES			\$4,527,974	\$4,749,006	AVERAGE SPEED		
Debt Service Payment							
Total Operating Expenses			\$4,527,974	\$4,749,006	Rev. Veh. Kms. / Rev. Veh. Hr.	18.75	19.00
REGULAR SERV. PASS. REVENUES			\$1,909,085	\$1,341,340	VEHICLE UTILIZATION		
TOTAL OPERATING REVENUES			\$1,947,941	\$1,380,637			
Total Revenues			\$1,947,941	\$1,380,637	Tot. Veh. Kms. / Active Vehicle	40,317	30,626
NET DIRECT OPERATING COST			\$2,580,033	\$3,368,369	LABOUR PRODUCTIVITY		
NET OPERATING COST			\$2,580,033	\$3,368,369			
Federal Operating Contribution					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.90	0.75
Provincial Operating Contribution					TOP WAGE RATES		
Municipal Operating Contribution			\$2,580,033	\$3,368,369			
Other Operating Contributions					Operators	\$16.38	\$18.00
Provincial Debt Service Contribution					Mechanics	\$19.42	\$19.42
Municipal Debt Service Contribution					Notes:		
TOTAL CAPITAL EXPENDITURES			\$1,253,374	\$349,440	* Loss of school contracts in 2004.		
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$1,253,374	\$349,440			
Federal Capital Contribution							
Provincial Capital Contribution			\$345,856	\$117,353			
Municipal Capital Contribution			\$907,518	\$232,087			
Other Capital Contributions							

# ELLIOT LAKE

Transit Contact: Mr. Rob deBortoli  
Director of Operations

Statistical Contact: Mr. Rob deBortoli  
Director of Operations

Tel: (705) 461-7219 Fax: (705) 461-7309

E-mail: rob.debortoli@city.elliottlake.on.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 01/09/1984
  - Serves: Elliot Lake
  - Municipal Population: 12,000
  - Service Area Population: 12,000
  - Service area size: 16.00 square kilometres
  - Service provided by: Municipal Department, under contract with A.J. Bus Lines Limited
  - Hours of Service:
 

Monday	08:00 - 18:30
Tuesday	08:00 - 18:30
Wednesday	08:00 - 18:30
Thursday	08:00 - 21:30
Friday	08:00 - 21:30
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	4	
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	1	
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	8	
  - Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 129,581  
- Boardings (transfers n/a): 129,581
  - Total Operating Revenues: \$247,931
  - Total Direct Operating Expenses: \$420,760
  - Active Vehicles include:
 

Standard Buses	2
Articulated Buses	2
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 100.00%
  - Percentage of accessible transit fleet: 100.00%
  - Number of Fixed Routes: 4
  - Number of Accessible Routes: 4
  - Energy Consumption:
 

Diesel	90,000 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# ELLIOT LAKE

## FARES

		UNIT	MONTHLY	CRITERIA
Effective Date: 01/07/2004	CASH	PRICE	PASS	
Adults	\$2.00	\$1.75	\$55.00	
Children	Free			Pre-school
Students	\$1.75	\$1.75	\$45.00	
Seniors	\$1.75	\$1.75	\$45.00	

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2		1.00		2		2		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	2		-	-	2		2		Other
									<b>TOTAL</b> 2
Number of Stored Buses									Total Low-Floor Buses (30'-60') 2
Number of Stored Rail Vehicles									Average Bus Age (years) 1.00

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres		165,984		137,000	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres		168,984		140,700			
Revenue Vehicle Hours		6,916		6,718		64%	59%
Auxiliary Revenue Vehicle Hours						\$14.55	\$14.40
Total Vehicle Hours		7,016		6,918		\$0.75	\$1.33
Operator Paid Hours					AVERAGE FARE		
Mechanic Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.36	\$1.91
Total Employee Paid Hours							
Adult Passenger Trips		54,000		26,810	COST EFFECTIVENESS		
Concession Fare Trips		112,000		102,771	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.12	\$3.25
Concession Fare Trips Detail:							
Child Passenger Trips					COST EFFICIENCY		
Student Passenger Trips *		69,000		47,435	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.11	\$60.82
Senior Passenger Trips		43,000		55,336			
REGULAR SERVICE PASSENGER TRIPS		166,000		129,581	SERVICE UTILIZATION		
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita	14.43	10.80
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hr.	24.00	19.29
Transportation Operations Expenses		\$350,600		\$376,780	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles					Rev. Veh. Hrs. / Capita	0.60	0.56
Vehicle Maintenance Expenses							
Plant Maintenance Expenses					AVERAGE SPEED		
General/Administration Expenses		\$1,000		\$43,980	Rev. Veh. Kms. / Rev. Veh. Hr.	24.00	20.39
TOTAL DIRECT OPERATING EXPENSES		\$351,600		\$420,760			
Debt Service Payment					VEHICLE UTILIZATION		
Total Operating Expenses		\$393,600		\$420,760	Tot. Veh. Kms. / Active Vehicle	56,328	70,350
REGULAR SERV. PASS. REVENUES		\$226,282		\$247,931			
TOTAL OPERATING REVENUES		\$226,282		\$247,931	LABOUR PRODUCTIVITY		
Total Revenues		\$226,282		\$247,931	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST		\$125,318		\$172,829	TOP WAGE RATES		
NET OPERATING COST		\$167,318		\$172,829	Operators		\$13.75
Federal Operating Contribution					Mechanics		\$18.50
Provincial Operating Contribution							
Municipal Operating Contribution		\$167,318		\$172,829	Notes:		
Other Operating Contributions					* Student passenger trips include children for 2003 and 2004.		
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES				\$1,164,600			
Total Capital Disposals							
TOTAL CAPITAL FUNDING				\$1,164,600			
Federal Capital Contribution							
Provincial Capital Contribution				\$278,000			
Municipal Capital Contribution				\$22,000			
Other Capital Contributions				\$864,600			

## FORT ERIE

Transit Contact: Ms. Carla Stout  
Admin. Supervisor - Infrastructure Serv.

Statistical Contact: Ms. Carla Stout  
Admin. Supervisor - Infrastructure Serv.

Tel: (905) 871-1600 x206 Fax: (905) 871-6411

E-mail: cstout@town.forterie.ca

### SYSTEM HIGHLIGHTS:

- | <ul style="list-style-type: none"> <li>• System established: 13/04/1981</li> <li>• Serves: Town of Fort Erie</li> <li>• Municipal Population: 28,000</li> <li>• Service Area Population: 20,000</li> <li>• Service area size: 364.00 square kilometres</li> <li>• Service provided by: Municipal Department, under contract with Dunn the Mover</li> <li>• Hours of Service: <table border="0" style="margin-left: 20px;"> <tr><td>Monday</td><td>07:30 - 18:35</td></tr> <tr><td>Tuesday</td><td>07:30 - 18:35</td></tr> <tr><td>Wednesday</td><td>07:30 - 18:35</td></tr> <tr><td>Thursday</td><td>07:30 - 18:35</td></tr> <tr><td>Friday</td><td>07:30 - 18:35</td></tr> <tr><td>Saturday</td><td>07:30 - 18:35</td></tr> <tr><td>Sunday</td><td>N/A</td></tr> <tr><td>Holidays</td><td>N/A</td></tr> </table> </li> <li>• Employees Statistics: <table border="0" style="margin-left: 20px;"> <thead> <tr> <th></th> <th style="text-align: center;">FULL-TIME</th> <th style="text-align: center;">PART-TIME</th> </tr> </thead> <tbody> <tr><td>Operators</td><td style="text-align: center;">2</td><td style="text-align: center;">2</td></tr> <tr><td>Other Transportation Operations</td><td></td><td></td></tr> <tr><td>Mechanics (Vehicle Maintenance)</td><td style="text-align: center;">2</td><td></td></tr> <tr><td>Other Vehicle Maintenance</td><td></td><td></td></tr> <tr><td>Plant Maintenance</td><td></td><td></td></tr> <tr><td>General and Administration</td><td></td><td></td></tr> <tr><td>TOTAL EMPLOYEES</td><td style="text-align: center;">4</td><td style="text-align: center;">2</td></tr> </tbody> </table> </li> <li>• Union Affiliations: Non-Union (Operators)<br/>Non-Union (Mechanics)</li> </ul> | Monday        | 07:30 - 18:35 | Tuesday | 07:30 - 18:35 | Wednesday | 07:30 - 18:35 | Thursday | 07:30 - 18:35 | Friday | 07:30 - 18:35 | Saturday | 07:30 - 18:35 | Sunday | N/A | Holidays | N/A |  | FULL-TIME | PART-TIME | Operators | 2 | 2 | Other Transportation Operations |  |  | Mechanics (Vehicle Maintenance) | 2 |  | Other Vehicle Maintenance |  |  | Plant Maintenance |  |  | General and Administration |  |  | TOTAL EMPLOYEES | 4 | 2 | <ul style="list-style-type: none"> <li>• Adult Cash Fare: \$2.00</li> <li>• Ridership - Revenue Passengers: 20,535<br/>- Boardings (transfers n/a): 20,535</li> <li>• Total Operating Revenues:</li> <li>• Total Direct Operating Expenses: \$101,062</li> <li>• Active Vehicles include: <table border="0" style="margin-left: 20px;"> <tr><td>Standard Buses</td><td style="text-align: center;">2</td><td></td></tr> <tr><td>Articulated Buses</td><td></td><td style="text-align: center;">1</td></tr> <tr><td>Trolley Buses</td><td></td><td></td></tr> <tr><td>Community Buses</td><td></td><td style="text-align: center;">1</td></tr> <tr><td>Double-Decker Buses</td><td></td><td></td></tr> <tr><td>Light Rail Vehicles</td><td></td><td></td></tr> <tr><td>Heavy Rail Vehicles</td><td></td><td></td></tr> <tr><td>Commuter Rail Vehicles</td><td></td><td></td></tr> </table> </li> <li>• Percentage of accessible bus fleet: 50.00%</li> <li>• Percentage of accessible transit fleet: 50.00%</li> <li>• Number of Fixed Routes: 6</li> <li>• Number of Accessible Routes:</li> <li>• Energy Consumption: <table border="0" style="margin-left: 20px;"> <tr><td>Diesel</td><td style="text-align: right;">38,862 litres</td></tr> <tr><td>Bio-Diesel / E-Diesel</td><td></td></tr> <tr><td>Gasoline</td><td></td></tr> <tr><td>Natural Gas</td><td></td></tr> <tr><td>Electricity</td><td></td></tr> <tr><td>Other:</td><td></td></tr> </table> </li> </ul> | Standard Buses | 2 |  | Articulated Buses |  | 1 | Trolley Buses |  |  | Community Buses |  | 1 | Double-Decker Buses |  |  | Light Rail Vehicles |  |  | Heavy Rail Vehicles |  |  | Commuter Rail Vehicles |  |  | Diesel | 38,862 litres | Bio-Diesel / E-Diesel |  | Gasoline |  | Natural Gas |  | Electricity |  | Other: |  |
|--|---------------|---------------|---------|---------------|-----------|---------------|----------|---------------|--------|---------------|----------|---------------|--------|-----|----------|-----|--|-----------|-----------|-----------|---|---|---------------------------------|--|--|---------------------------------|---|--|---------------------------|--|--|-------------------|--|--|----------------------------|--|--|-----------------|---|---|--|----------------|---|--|-------------------|--|---|---------------|--|--|-----------------|--|---|---------------------|--|--|---------------------|--|--|---------------------|--|--|------------------------|--|--|--------|---------------|-----------------------|--|----------|--|-------------|--|-------------|--|--------|--|
| Monday   | 07:30 - 18:35 |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Tuesday  | 07:30 - 18:35 |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Wednesday  | 07:30 - 18:35 |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Thursday   | 07:30 - 18:35 |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Friday   | 07:30 - 18:35 |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Saturday   | 07:30 - 18:35 |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Sunday   | N/A           |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Holidays   | N/A           |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
|  | FULL-TIME     | PART-TIME     |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Operators  | 2             | 2             |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Other Transportation Operations  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Mechanics (Vehicle Maintenance)  | 2             |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Other Vehicle Maintenance  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Plant Maintenance  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| General and Administration   |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| TOTAL EMPLOYEES  | 4             | 2             |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Standard Buses   | 2             |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Articulated Buses  |               | 1             |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Trolley Buses  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Community Buses  |               | 1             |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Double-Decker Buses  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Light Rail Vehicles  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Heavy Rail Vehicles  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Commuter Rail Vehicles   |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Diesel   | 38,862 litres |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Bio-Diesel / E-Diesel  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Gasoline   |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Natural Gas  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Electricity  |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |
| Other:   |               |               |         |               |           |               |          |               |        |               |          |               |        |     |          |     |  |           |           |           |   |   |                                 |  |  |                                 |   |  |                           |  |  |                   |  |  |                            |  |  |                 |   |   |  |                |   |  |                   |  |   |               |  |  |                 |  |   |                     |  |  |                     |  |  |                     |  |  |                        |  |  |        |               |                       |  |          |  |             |  |             |  |        |  |

### REMARKS:

- The Accessibility Advisory Committee working with Town staff prepared and Council approved an RFP in summer 2004 that included the additional requirement of a "Mobility Assistive" bus to include a low step entry, wide aisles to accommodate assistive devices such as canes and walkers, and stanchions and grab rails for those persons who are mobility challenged.
- \* Dunn the Mover submitted the approved bid and purchased a 2003 - 22-passenger Ford diesel Girardin community shuttle bus. The bus is air-conditioned and provides more accessible seating. Dunn the Mover, in its bid has committed to purchasing another similar shuttle bus in year four of the eight-year contract with the Town of Fort Erie for providing transit service,

# FORT ERIE



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS
01/01/1999			
Adults	\$2.00		
Children	\$2.00		
Students	\$2.00		
Seniors	\$2.00		

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		1		8.00					Gasoline 1
Articulated Motor Buses									Low Sulphur Diesel 1
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	1		2.00		1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	1	1	-	-	1		1		Other
									TOTAL 2
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 5.00

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			110,656	110,656	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			116,432	116,432			
Revenue Vehicle Hours			3,192	3,192			
Auxiliary Revenue Vehicle Hours					Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		
Total Vehicle Hours			3,467	3,467	Municipal Operating Contribution / Capita	\$4.43	\$5.05
Operator Paid Hours				3,496	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.64	\$4.92
Mechanic Paid Hours					AVERAGE FARE		
Total Employee Paid Hours				3,496			
Adult Passenger Trips					COST EFFECTIVENESS		
Concession Fare Trips							
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.64	\$4.92
Child Passenger Trips					COST EFFICIENCY		
Student Passenger Trips							
Senior Passenger Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$25.53	\$29.15
REGULAR SERVICE PASSENGER TRIPS			19,065	20,535	SERVICE UTILIZATION		
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	0.95	1.03
Transportation Operations Expenses	\$88,500		\$101,062		Reg. Serv. Pass. / Rev. Veh. Hr.	5.97	6.43
Fuel/Energy Exp. for Vehicles					AMOUNT OF SERVICE		
Vehicle Maintenance Expenses							
Plant Maintenance Expenses					Rev. Veh. Hrs. / Capita	0.16	0.16
General/Administration Expenses					AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$88,500		\$101,062				
Debt Service Payment					Rev. Veh. Kms. / Rev. Veh. Hr.	34.67	34.67
Total Operating Expenses	\$88,500		\$101,062		VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES							
TOTAL OPERATING REVENUES					Tot. Veh. Kms. / Active Vehicle	58,216	58,216
Total Revenues					LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$88,500		\$101,062				
NET OPERATING COST	\$88,500		\$101,062		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.91
Federal Operating Contribution					TOP WAGE RATES		
Provincial Operating Contribution							
Municipal Operating Contribution	\$88,500		\$101,062		Operators		
Other Operating Contributions					Mechanics		
Provincial Debt Service Contribution					Notes:		
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES					* Contractor retains all passenger revenue.		
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

# GO TRANSIT

Transit Contact: Mr. Gary McNeil  
Managing Director

Statistical Contact: Ms. Andrea Gusen  
Special Events/Communications Coordinator

Tel: (416) 869-3600 x5322 Fax: (416) 869-1662

E-mail: andreag@gotransit.com

## SYSTEM HIGHLIGHTS:

- System established: 23/05/1967
- Serves: Toronto, Durham, York, Peel, Halton, Hamilton
- Municipal Population: 5,000,000
- Service Area Population: 5,000,000
- Service area size: 8,000.00 square kilometres
- Service provided by: Crown agency under contract with Canadian National Railway, Canadian Pacific Railway, and Bombardier
- Hours of Service:
 

Monday	04:15 - 03:00
Tuesday	04:15 - 03:00
Wednesday	04:15 - 03:00
Thursday	04:15 - 03:00
Friday	04:15 - 03:00
Saturday	05:30 - 03:00
Sunday	05:30 - 03:00
Holidays	05:30 - 03:00
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	395	41
Other Transportation Operations	247	95
Mechanics (Vehicle Maintenance)	47	
Other Vehicle Maintenance	73	
Plant Maintenance	113	1
General and Administration	215	26
TOTAL EMPLOYEES	1,090	163
- Union Affiliations: ATU 1587 (Operators)  
ATU 1587 (Mechanics)  
IAMAW 235 (call center)
- Adult Cash Fare:
- Ridership - Revenue Passengers: 45,031,300  
- Boardings (transfers n/a): 45,031,300
- Total Operating Revenues: \$198,780,724
- Total Direct Operating Expenses: \$238,992,930
- Active Vehicles include: 708
 

Standard Buses	288
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	375
Other: locomotives	45
- Percentage of accessible bus fleet: 75.35%
- Percentage of accessible transit fleet: 38.56%
- Number of Fixed Routes: 43
- Number of Accessible Routes: 15
- Energy Consumption:
 

Diesel	31,531,428 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- GO Transit is the provincially funded, interregional public transit service for the Greater Toronto Area (GTA) and Hamilton. Created in 1967 by the Province of Ontario, GO Transit has grown from a single rail line along Lake Ontario's shoreline into an integrated network of trains and buses connecting downtown Toronto with the surrounding communities. In a transfer of responsibilities, the Province handed over the funding of GO to the GTA municipalities at the beginning of 1998. On January 1, 2002, the Province of Ontario took back responsibility of GO Transit. GO Transit is now a Crown agency, formerly known as the Greater Toronto Transit Authority.



## GO TRANSIT



## FARES

Effective Date: 17/04/2004      CASH      UNIT      MONTHLY  
    PRICE      PASS

Adults  
 Children  
 Students  
 Seniors

Fares vary according to zone distance travelled.

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	217	71	3.00	15.50					Gasoline
Articulated Motor Buses									Low Sulphur Diesel 288
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles	56	319	6.00	18.00	36	287	4	52	Fuel Cell
Other: locomotives		45				36		4	Hybrid
TOTAL ACTIVE VEHICLES	273	435	-	-	36	323	4	56	Other
Number of Stored Buses	48								<b>TOTAL</b> 288
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 6.08

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres *			16,128,599	18,035,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres *			20,748,366	23,200,000	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	88%	83%
Revenue Vehicle Hours					Municipal Operating Contribution / Capita		
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.55	\$0.89
Total Vehicle Hours					AVERAGE FARE		
Operator Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$4.10	\$4.35
Mechanic Paid Hours					COST EFFECTIVENESS		
Total Employee Paid Hours					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.71	\$5.31
Adult Passenger Trips		40,340,051	39,671,135	COST EFFICIENCY			
Concession Fare Trips		3,956,849	5,360,165	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.			
Concession Fare Trips Detail:				SERVICE UTILIZATION			
Child Passenger Trips		683,982	501,238	Reg. Serv. Pass. / Capita	8.86	9.01	
Student Passenger Trips		873,905	2,614,290	Reg. Serv. Pass. / Rev. Veh. Hr.			
Senior Passenger Trips		2,398,962	2,244,637	AMOUNT OF SERVICE			
REGULAR SERVICE PASSENGER TRIPS *		44,296,900	45,031,300	Rev. Veh. Hrs. / Capita			
Regular Service Passenger Kms		1,408,641,420	1,431,995,340	AVERAGE SPEED			
Auxiliary Serv. Pass. Trips				Rev. Veh. Kms. / Rev. Veh. Hr.			
Transportation Operations Expenses		\$69,376,926	\$74,952,977	VEHICLE UTILIZATION			
Fuel/Energy Exp. for Vehicles		\$19,722,190	\$20,402,915	Tot. Veh. Kms. / Active Vehicle *	94,741	80,556	
Vehicle Maintenance Expenses		\$42,461,437	\$44,352,498	LABOUR PRODUCTIVITY			
Plant Maintenance Expenses		\$50,664,350	\$56,782,253	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
General/Administration Expenses		\$26,522,273	\$42,502,287	TOP WAGE RATES			
TOTAL DIRECT OPERATING EXPENSES		\$208,747,176	\$238,992,930	Operators	\$22.62	\$24.00	
Debt Service Payment				Mechanics	\$26.12	\$27.71	
Total Operating Expenses		\$295,001,577	\$331,081,831	Notes:			
REGULAR SERV. PASS. REVENUES		\$181,700,818	\$195,746,182	* Vehicle kilometres for buses only.			
TOTAL OPERATING REVENUES		\$184,447,848	\$198,780,724	* Regular Service Passenger Trips in 2003 included 2,054,000 rides for the			
Total Revenues		\$188,751,785	\$205,430,553	Yonge "C" / Bayview service, which was transferred to York Region Transit in			
NET DIRECT OPERATING COST		\$24,299,328	\$40,212,206	September 2003.			
NET OPERATING COST		\$106,249,792	\$125,651,278				
Federal Operating Contribution							
Provincial Operating Contribution		\$33,719,000	\$34,921,000				
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES		\$192,702,717	\$197,119,057				
Total Capital Disposals		\$7,423,101	\$775,885				
TOTAL CAPITAL FUNDING		\$190,792,000	\$197,119,000				
Federal Capital Contribution		\$1,911,000	\$5,893,000				
Provincial Capital Contribution		\$168,995,000	\$158,600,000				
Municipal Capital Contribution		\$14,682,000	\$32,626,000				
Other Capital Contributions		\$7,115,000					

## GUELPH

Transit Contact: Mr. Don Clarkson  
Manager

Statistical Contact: Ms. Linda Hanna  
Supervisor, Admin., Mkg. & Customer Serv  
Tel: (519) 822-1811 x221 Fax: (519) 822-1322  
E-mail: linda.hanna@guelph.ca

**SYSTEM HIGHLIGHTS:** \_\_\_\_\_

- | <ul style="list-style-type: none"> <li>• System established: 1895</li> <li>• Serves: City of Guelph</li> <li>• Municipal Population: 115,106</li> <li>• Service Area Population: 115,106</li> <li>• Service area size: 88.00 square kilometres</li> <li>• Service provided by: Municipal Department</li> <li>• Hours of Service: <table border="0" style="margin-left: 20px;"> <tr><td>Monday</td><td>05:30 - 01:00</td></tr> <tr><td>Tuesday</td><td>05:30 - 01:00</td></tr> <tr><td>Wednesday</td><td>05:30 - 01:00</td></tr> <tr><td>Thursday</td><td>05:30 - 01:00</td></tr> <tr><td>Friday</td><td>05:30 - 01:00</td></tr> <tr><td>Saturday</td><td>05:30 - 01:00</td></tr> <tr><td>Sunday</td><td>09:00 - 19:00</td></tr> <tr><td>Holidays</td><td>N/A</td></tr> </table> </li> <li>• Employees Statistics: <table border="0" style="margin-left: 20px; width: 100%;"> <thead> <tr> <th></th> <th style="text-align: right;">FULL-TIME</th> <th style="text-align: right;">PART-TIME</th> </tr> </thead> <tbody> <tr><td>Operators</td><td style="text-align: right;">91</td><td style="text-align: right;">12</td></tr> <tr><td>Other Transportation Operations</td><td style="text-align: right;">6</td><td></td></tr> <tr><td>Mechanics (Vehicle Maintenance)</td><td style="text-align: right;">10</td><td></td></tr> <tr><td>Other Vehicle Maintenance</td><td style="text-align: right;">2</td><td></td></tr> <tr><td>Plant Maintenance</td><td style="text-align: right;">5</td><td></td></tr> <tr><td>General and Administration</td><td style="text-align: right;">5</td><td></td></tr> <tr><td><b>TOTAL EMPLOYEES</b></td><td style="text-align: right;"><b>119</b></td><td style="text-align: right;"><b>12</b></td></tr> </tbody> </table> </li> <li>• Union Affiliations: ATU 1189 (Operators)<br/>ATU 1189 (Mechanics)<br/>ATU 1189 (Utility/Cleaners)</li> </ul> | Monday           | 05:30 - 01:00 | Tuesday | 05:30 - 01:00 | Wednesday | 05:30 - 01:00 | Thursday | 05:30 - 01:00 | Friday | 05:30 - 01:00 | Saturday | 05:30 - 01:00 | Sunday | 09:00 - 19:00 | Holidays | N/A |  | FULL-TIME | PART-TIME | Operators | 91 | 12 | Other Transportation Operations | 6 |  | Mechanics (Vehicle Maintenance) | 10 |  | Other Vehicle Maintenance | 2 |  | Plant Maintenance | 5 |  | General and Administration | 5 |  | <b>TOTAL EMPLOYEES</b> | <b>119</b> | <b>12</b> | <ul style="list-style-type: none"> <li>• Adult Cash Fare: \$2.00</li> <li>• Ridership - Revenue Passengers: 5,293,543<br/>- Boardings (including transfers): 5,961,315</li> <li>• Total Operating Revenues: \$6,202,517</li> <li>• Total Direct Operating Expenses: \$10,686,637</li> <li>• Active Vehicles include: 50 <table border="0" style="margin-left: 20px;"> <tr><td>Standard Buses</td><td style="text-align: right;">50</td></tr> <tr><td>Articulated Buses</td><td></td></tr> <tr><td>Trolley Buses</td><td></td></tr> <tr><td>Community Buses</td><td></td></tr> <tr><td>Double-Decker Buses</td><td></td></tr> <tr><td>Light Rail Vehicles</td><td></td></tr> <tr><td>Heavy Rail Vehicles</td><td></td></tr> <tr><td>Commuter Rail Vehicles</td><td></td></tr> </table> </li> <li>• Percentage of accessible bus fleet: 46.00%</li> <li>• Percentage of accessible transit fleet: 46.00%</li> <li>• Number of Fixed Routes: 14</li> <li>• Number of Accessible Routes: 10</li> <li>• Energy Consumption: <table border="0" style="margin-left: 20px;"> <tr><td>Diesel</td><td></td></tr> <tr><td>Bio-Diesel / E-Diesel</td><td style="text-align: right;">2,041,215 litres</td></tr> <tr><td>Gasoline</td><td></td></tr> <tr><td>Natural Gas</td><td></td></tr> <tr><td>Electricity</td><td></td></tr> <tr><td>Other:</td><td></td></tr> </table> </li> </ul> | Standard Buses | 50 | Articulated Buses |  | Trolley Buses |  | Community Buses |  | Double-Decker Buses |  | Light Rail Vehicles |  | Heavy Rail Vehicles |  | Commuter Rail Vehicles |  | Diesel |  | Bio-Diesel / E-Diesel | 2,041,215 litres | Gasoline |  | Natural Gas |  | Electricity |  | Other: |  |
|---|------------------|---------------|---------|---------------|-----------|---------------|----------|---------------|--------|---------------|----------|---------------|--------|---------------|----------|-----|--|-----------|-----------|-----------|----|----|---------------------------------|---|--|---------------------------------|----|--|---------------------------|---|--|-------------------|---|--|----------------------------|---|--|------------------------|------------|-----------|---|----------------|----|-------------------|--|---------------|--|-----------------|--|---------------------|--|---------------------|--|---------------------|--|------------------------|--|--------|--|-----------------------|------------------|----------|--|-------------|--|-------------|--|--------|--|
| Monday  | 05:30 - 01:00    |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Tuesday   | 05:30 - 01:00    |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Wednesday   | 05:30 - 01:00    |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Thursday  | 05:30 - 01:00    |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Friday  | 05:30 - 01:00    |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Saturday  | 05:30 - 01:00    |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Sunday  | 09:00 - 19:00    |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Holidays  | N/A              |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
|   | FULL-TIME        | PART-TIME     |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Operators   | 91               | 12            |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Other Transportation Operations   | 6                |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Mechanics (Vehicle Maintenance)   | 10               |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Other Vehicle Maintenance   | 2                |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Plant Maintenance   | 5                |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| General and Administration  | 5                |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| <b>TOTAL EMPLOYEES</b>  | <b>119</b>       | <b>12</b>     |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Standard Buses  | 50               |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Articulated Buses   |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Trolley Buses   |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Community Buses   |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Double-Decker Buses   |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Light Rail Vehicles   |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Heavy Rail Vehicles   |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Commuter Rail Vehicles  |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Diesel  |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Bio-Diesel / E-Diesel   | 2,041,215 litres |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Gasoline  |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Natural Gas   |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Electricity   |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |
| Other:  |                  |               |         |               |           |               |          |               |        |               |          |               |        |               |          |     |  |           |           |           |    |    |                                 |   |  |                                 |    |  |                           |   |  |                   |   |  |                            |   |  |                        |            |           |   |                |    |                   |  |               |  |                 |  |                     |  |                     |  |                     |  |                        |  |        |  |                       |                  |          |  |             |  |             |  |        |  |

**GUELPH****FARES**

Effective Date:	01/05/2004	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
Adults		\$2.00	\$1.70	\$58.00	Other Passes	
Children		Free				under 5 years
Students		\$2.00	\$1.35	\$52.00		5 years up to High School
Seniors		\$2.00	\$1.35	\$52.00		65 years and over
Other: University						\$50.23/semester

**VEHICLES (2004)**

	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	23	27	3.60	19.20	23	16	23	11	Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel 50
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	23	27	-	-	23	16	23	11	Other
									<b>TOTAL</b> 50
Number of Stored Buses									Total Low-Floor Buses (30'-60') 23
Number of Stored Rail Vehicles									Average Bus Age (years) 12.02

**OPERATING DATA**

	<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	3,540,566	3,589,286	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	3,540,566	3,589,286			
Revenue Vehicle Hours	156,146	152,474			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	175,595	171,548	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	63%	58%
Operator Paid Hours	209,670	214,194	Municipal Operating Contribution / Capita	\$34.99	\$43.42
Mechanic Paid Hours	20,447	31,142	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.67	\$0.85
Total Employee Paid Hours	263,737	282,356	<b>AVERAGE FARE</b>		
Adult Passenger Trips	451,400	440,040			
Concession Fare Trips *	4,714,420	4,853,503	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.05	\$1.11
Concession Fare Trips Detail:			<b>COST EFFECTIVENESS</b>		
Child Passenger Trips					
Student Passenger Trips	358,000	317,200	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.80	\$2.02
Senior Passenger Trips	122,600	107,600	<b>COST EFFICIENCY</b>		
REGULAR SERVICE PASSENGER TRIPS	5,165,820	5,293,543			
Regular Service Passenger Kms	61,989,840	63,522,516	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$52.81	\$62.30
Auxiliary Serv. Pass. Trips			<b>SERVICE UTILIZATION</b>		
Transportation Operations Expenses	\$5,587,927	\$6,164,065			
Fuel/Energy Exp. for Vehicles	\$1,292,449	\$1,524,644	Reg. Serv. Pass. / Capita	45.67	45.99
Vehicle Maintenance Expenses	\$1,627,451	\$2,151,941	Reg. Serv. Pass. / Rev. Veh. Hr.	33.08	34.72
Plant Maintenance Expenses	\$438,714	\$435,375	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$327,398	\$410,612			
TOTAL DIRECT OPERATING EXPENSES	\$9,273,939	\$10,686,637	Rev. Veh. Hrs. / Capita	1.38	1.32
Debt Service Payment			<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$10,273,939	\$11,720,222			
REGULAR SERV. PASS. REVENUES	\$5,440,362	\$5,899,864	Rev. Veh. Kms. / Rev. Veh. Hr.	22.67	23.54
TOTAL OPERATING REVENUES	\$5,814,136	\$6,202,517	<b>VEHICLE UTILIZATION</b>		
Total Revenues	\$5,814,136	\$6,202,517			
NET DIRECT OPERATING COST	\$3,459,803	\$4,484,120	Tot. Veh. Kms. / Active Vehicle	69,423	71,786
NET OPERATING COST	\$4,459,803	\$5,517,705	<b>LABOUR PRODUCTIVITY</b>		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.71
Municipal Operating Contribution	\$3,957,607	\$4,997,443	<b>TOP WAGE RATES</b>		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$18.78	\$19.58
Municipal Debt Service Contribution	\$502,196	\$520,262	Mechanics	\$22.46	\$23.27
TOTAL CAPITAL EXPENDITURES	\$5,690,337	\$1,538,682	<b>Notes:</b>		
Total Capital Disposals	\$1,700				
TOTAL CAPITAL FUNDING	\$5,688,637	\$1,538,682	* Concession Fare Trips included Cash and Passes trips in both years.		
Federal Capital Contribution					
Provincial Capital Contribution	\$289,196	\$1,149,901			
Municipal Capital Contribution	\$5,399,441	\$225,000			
Other Capital Contributions		\$163,781			

# HAMILTON

Transit Contact: Mr. Don Hull  
Director of Transit

Statistical Contact: Ms. Annette Caissie  
Business Administrator

Tel: (905) 546-2424 x1870 Fax: (905) 679-7305

E-mail: [acaissie@hamilton.ca](mailto:acaissie@hamilton.ca)

## SYSTEM HIGHLIGHTS:

- System established: 1874
- Serves: City of Hamilton
- Municipal Population: 513,330
- Service Area Population: 436,000
- Service area size: 227.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	05:30 - 02:00
Sunday	06:00 - 01:00
Holidays	06:00 - 01:00
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	375	38
Other Transportation Operations	25	
Mechanics (Vehicle Maintenance)	57	
Other Vehicle Maintenance	45	6
Plant Maintenance	11	
General and Administration	30	8
TOTAL EMPLOYEES	543	52
- Union Affiliations: ATU 107 (Operators)  
ATU 107 (Mechanics)  
ATU 107 (Administration)
- Adult Cash Fare: \$2.10
- Ridership - Revenue Passengers: 20,627,826  
- Boardings (including transfers): 26,687,514
- Total Operating Revenues: \$27,950,985
- Total Direct Operating Expenses: \$49,402,005
- Active Vehicles include: 198
 

Standard Buses	191
Articulated Buses	3
Trolley Buses	
Community Buses	4
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 59.60%
- Percentage of accessible transit fleet: 59.60%
- Number of Fixed Routes: 28
- Number of Accessible Routes: 28
- Energy Consumption:
 

Diesel	2,468,625 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	7,112,884 cubic-metres
Electricity	
Other:	

## REMARKS:

- Number of fixed routes does not include two summer service routes.

**HAMILTON****FARES**

Effective Date: 01/04/2003

	CASH	UNIT PRICE	MONTHLY PASS
Adults	\$2.10	\$1.70	\$65.00
Children	\$2.10	\$1.35	\$50.00
Students	\$2.10	\$1.35	\$50.00
Seniors	\$2.10	\$1.70	\$65.00
Other: University			

**OTHER**

Other passes

Day Pass:\$7.00

\$205/year

\$65/semester

**CRITERIA**

Elementary/Secondary

Secondary with ID

over 65 years

8 month semester - undergraduate

**VEHICLES (2004)**

	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>	
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.
Standard Motor Buses	114	77	5.00	15.10	89	67	78	22
Articulated Motor Buses		3		22.00		3		3
Trolley Buses								
Small/Community Buses	4		2.00		3		1	
Double-Decker Motor Buses								
Light Rail Vehicles								
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
<b>TOTAL ACTIVE VEHICLES</b>	<b>118</b>	<b>80</b>	<b>-</b>	<b>-</b>	<b>92</b>	<b>70</b>	<b>79</b>	<b>25</b>

Number of Stored Buses

Number of Stored Rail Vehicles

**ACTIVE BUSES BY FUEL TYPES**

Gasoline	
Low Sulphur Diesel	75
Ultra Low Sulphur Diesel	
Bio-Diesel/E-Diesel	
Natural Gas	123
Electric Propulsion	
Battery Powered	
Fuel Cell	
Hybrid	
Other	
<b>TOTAL</b>	<b>198</b>
Total Low-Floor Buses (30'-60')	114
Average Bus Age (years)	9.12

**OPERATING DATA**

	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	11,760,722	11,539,625
Total Vehicle Kilometres	13,107,695	12,979,289
Revenue Vehicle Hours	611,649	623,560
Auxiliary Revenue Vehicle Hours	2,500	2,500
Total Vehicle Hours	657,862	669,945
Operator Paid Hours	1,093,267	1,120,195
Mechanic Paid Hours	159,615	140,494
Total Employee Paid Hours	1,503,851	1,553,665
Adult Passenger Trips	12,370,099	12,691,298
Concession Fare Trips	7,975,283	7,936,528
Concession Fare Trips Detail:		
Child Passenger Trips		
Student Passenger Trips	3,953,078	3,896,708
Senior Passenger Trips	2,093,218	1,931,168
<b>REGULAR SERVICE PASSENGER TRIPS</b>	<b>20,345,382</b>	<b>20,627,826</b>
Regular Service Passenger Kms		
Auxiliary Serv. Pass. Trips		
Transportation Operations Expenses	\$26,125,422	\$26,966,130
Fuel/Energy Exp. for Vehicles	\$4,240,385	\$3,867,994
Vehicle Maintenance Expenses	\$11,089,599	\$12,382,857
Plant Maintenance Expenses	\$1,441,343	\$1,670,021
General/Administration Expenses	\$4,829,560	\$4,515,003
<b>TOTAL DIRECT OPERATING EXPENSES</b>	<b>\$47,726,309</b>	<b>\$49,402,005</b>
Debt Service Payment		
Total Operating Expenses	\$52,285,189	\$54,195,715
<b>REGULAR SERV. PASS. REVENUES</b>	<b>\$26,676,232</b>	<b>\$27,338,062</b>
<b>TOTAL OPERATING REVENUES</b>	<b>\$27,682,349</b>	<b>\$27,950,985</b>
Total Revenues	\$27,743,285	\$28,031,696
<b>NET DIRECT OPERATING COST</b>	<b>\$20,043,960</b>	<b>\$21,451,020</b>
<b>NET OPERATING COST</b>	<b>\$24,541,904</b>	<b>\$26,164,019</b>
Federal Operating Contribution		
Provincial Operating Contribution *		\$1,443,600
Municipal Operating Contribution	\$24,369,011	\$24,628,637
Other Operating Contributions	\$172,893	\$91,782
Provincial Debt Service Contribution		
Municipal Debt Service Contribution		
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>\$10,298,010</b>	<b>\$89,480</b>
Total Capital Disposals		
<b>TOTAL CAPITAL FUNDING</b>	<b>\$10,298,010</b>	<b>\$89,480</b>
Federal Capital Contribution		
Provincial Capital Contribution	\$3,429,238	
Municipal Capital Contribution	\$6,868,772	
Other Capital Contributions		\$89,480

**PERFORMANCE INDICATORS**

	<b>2003</b>	<b>2004</b>
<b>FINANCIAL PERFORMANCE</b>		
Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	58%	57%
Municipal Operating Contribution / Capita	\$56.15	\$56.49
Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.99	\$1.04
<b>AVERAGE FARE</b>		
Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.31	\$1.33
<b>COST EFFECTIVENESS</b>		
Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.35	\$2.39
<b>COST EFFICIENCY</b>		
Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$72.55	\$73.74
<b>SERVICE UTILIZATION</b>		
Reg. Serv. Pass. / Capita	46.88	47.31
Reg. Serv. Pass. / Rev. Veh. Hr.	33.26	33.08
<b>AMOUNT OF SERVICE</b>		
Rev. Veh. Hrs. / Capita	1.41	1.43
<b>AVERAGE SPEED</b>		
Rev. Veh. Kms. / Rev. Veh. Hr.	19.23	18.51
<b>VEHICLE UTILIZATION</b>		
Tot. Veh. Kms. / Active Vehicle	66,200	65,552
<b>LABOUR PRODUCTIVITY</b>		
Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.56	0.56
<b>TOP WAGE RATES</b>		
Operators	\$21.93	\$22.22
Mechanics	\$23.99	\$24.30

Notes:

\* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.

# HUNTSVILLE

Transit Contact: Mr. Brian Crozier  
Director of Community Services

Statistical Contact: Mr. Brian Crozier  
Director of Community Services

Tel: (705) 789-6421 x26 Fax: (705) 789-8943

E-mail: brian.crozier@town.huntsville.on.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 01/05/1991
  - Serves: Town of Huntsville
  - Municipal Population: 18,000
  - Service Area Population: 10,000
  - Service area size:
  - Service provided by: Municipal Department, under contract with Campbell Bus Lines Ltd.
  - Hours of Service:
 

Monday	08:00 - 17:30
Tuesday	08:00 - 17:30
Wednesday	08:00 - 17:30
Thursday	08:00 - 17:30
Friday	08:00 - 17:30
Saturday	N/A
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	1	1
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		1
TOTAL EMPLOYEES	1	2
  - Union Affiliations: Non-union (Operators)  
Non-union (Mechanics)
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 15,173  
- Boardings (transfers n/a): 15,173
  - Total Operating Revenues: \$19,000
  - Total Direct Operating Expenses: \$64,000
  - Active Vehicles include: 2
 

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	2
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 100.00%
  - Percentage of accessible transit fleet: 100.00%
  - Number of Fixed Routes: 1
  - Number of Accessible Routes: 1
  - Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# HUNTSVILLE

## FARES

		UNIT	MONTHLY	CRITERIA
Effective Date:	01/02/2000	CASH	PRICE	PASS
Adults	\$2.00	\$1.82	\$50.00	
Children	Free			Preschool
Students	\$1.00	\$0.91	\$25.00	Elementary School
Seniors	\$2.00	\$1.82	\$50.00	
Other: Preschool Groups	\$0.50			

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	2		5.50		1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	2		-	-	1		1		Other
									TOTAL 2
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 5.50

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			51,660	50,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			51,660	50,000			
Revenue Vehicle Hours			2,394	2,375			
Auxiliary Revenue Vehicle Hours							
Total Vehicle Hours			2,394	2,375	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	30%	30%
Operator Paid Hours			2,450		Municipal Operating Contribution / Capita	\$4.50	\$4.50
Mechanic Paid Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.42	\$2.97
Total Employee Paid Hours			2,450		AVERAGE FARE		
Adult Passenger Trips							
Concession Fare Trips					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.45	\$1.25
Concession Fare Trips Detail:					COST EFFECTIVENESS		
Child Passenger Trips							
Student Passenger Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.87	\$4.22
Senior Passenger Trips					COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS			13,143	15,173			
Regular Service Passenger Kms			65,715		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$26.73	\$26.95
Auxiliary Serv. Pass. Trips					SERVICE UTILIZATION		
Transportation Operations Expenses			\$64,000	\$64,000			
Fuel/Energy Exp. for Vehicles					Reg. Serv. Pass. / Capita	1.31	1.52
Vehicle Maintenance Expenses					Reg. Serv. Pass. / Rev. Veh. Hr.	5.49	6.39
Plant Maintenance Expenses					AMOUNT OF SERVICE		
General/Administration Expenses							
TOTAL DIRECT OPERATING EXPENSES			\$64,000	\$64,000	Rev. Veh. Hrs. / Capita	0.24	0.24
Debt Service Payment					AVERAGE SPEED		
Total Operating Expenses			\$64,000	\$64,000			
REGULAR SERV. PASS. REVENUES			\$19,000	\$19,000	Rev. Veh. Kms. / Rev. Veh. Hr.	21.58	21.05
TOTAL OPERATING REVENUES			\$19,000	\$19,000	VEHICLE UTILIZATION		
Total Revenues			\$19,000	\$19,000			
NET DIRECT OPERATING COST			\$45,000	\$45,000	Tot. Veh. Kms. / Active Vehicle	25,830	25,000
NET OPERATING COST			\$45,000	\$45,000	LABOUR PRODUCTIVITY		
Federal Operating Contribution							
Provincial Operating Contribution					Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.98	
Municipal Operating Contribution			\$45,000	\$45,000	TOP WAGE RATES		
Other Operating Contributions							
Provincial Debt Service Contribution					Operators	\$10.00	
Municipal Debt Service Contribution					Mechanics		
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

# KAWARTHA LAKES

Transit Contact: Mr. Dean Bolton  
Manager, Transit and Fleet

Statistical Contact: Ms. Brenda Greer  
Administrative Assistant

Tel: (705) 324-5301 Fax: (705) 324-1155

E-mail: bgreer@city.kawarthalakes.on.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 1979
  - Serves: Kawartha Lakes
  - Municipal Population: 72,000
  - Service Area Population: 18,000
  - Service area size: 25.00 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:
 

Monday	08:00 - 17:00
Tuesday	08:00 - 17:00
Wednesday	08:00 - 17:00
Thursday	08:00 - 17:00
Friday	08:00 - 17:00
Saturday	08:00 - 17:00
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

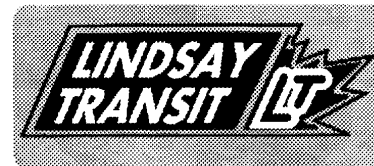
	FULL-TIME	PART-TIME
Operators		8
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		1
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		1
TOTAL EMPLOYEES		10
  - Union Affiliations: CUPE 855 (Operators)  
CUPE 855 (Mechanics)  
CUPE 855 (Administration)
  - Adult Cash Fare: \$1.50
  - Ridership - Revenue Passengers: 65,958  
- Boardings (transfers n/a): 65,958
  - Total Operating Revenues: \$103,308
  - Total Direct Operating Expenses: \$510,439
  - Active Vehicles include: 5
 

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	5
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 100.00%
  - Percentage of accessible transit fleet: 100.00%
  - Number of Fixed Routes: 2
  - Number of Accessible Routes: 2
  - Energy Consumption:
 

Diesel	48,949 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



# KAWARTHA LAKES



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
30/06/2001				
Adults	\$1.50	\$1.30		
Children	\$0.75			Under 14 years
Students	\$1.25	\$1.10		
Seniors	\$1.25	\$1.10		

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 5
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	5		6.00		2		2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	5		-	-	2		2		Other
Number of Stored Buses									TOTAL 5
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 6.00

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	116,937	100,776	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	116,937	100,776	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	21%	20%
Revenue Vehicle Hours	5,616	4,992	Municipal Operating Contribution / Capita	\$20.48	\$26.74
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$6.28	\$6.17
Total Vehicle Hours	5,616	4,992	AVERAGE FARE		
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.32	\$1.30
Mechanic Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$7.91	\$7.74
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$82.63	\$102.25
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita	3.26	3.66
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	10.45	13.21
Senior Passenger Trips		9,890	AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	58,693	65,958	Rev. Veh. Hrs. / Capita	0.31	0.28
Regular Service Passenger Kms			AVERAGE SPEED		
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	20.82	20.19
Transportation Operations Expenses		\$154,792	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles		\$31,173	Tot. Veh. Kms. / Active Vehicle	38,979	20,155
Vehicle Maintenance Expenses		\$324,474	LABOUR PRODUCTIVITY		
Plant Maintenance Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
General/Administration Expenses			TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES *	\$464,072	\$510,439	Operators	\$15.11	\$15.11
Debt Service Payment			Mechanics	\$19.48	\$19.48
Total Operating Expenses *	\$464,072	\$584,674	Notes:		
REGULAR SERV. PASS. REVENUES *	\$77,425	\$85,744	* 2004 financial statistics for conventional transit services had included the		
TOTAL OPERATING REVENUES *	\$95,425	\$103,308	expenses and revenues for specialized transit services. To compare the		
Total Revenues *	\$95,425	\$103,308	2004 data with previous year should be with caution.		
NET DIRECT OPERATING COST	\$368,647	\$407,131			
NET OPERATING COST	\$368,647	\$481,366			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$368,647	\$481,366			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$440,838			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$440,838			
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution		\$440,838			
Other Capital Contributions					

# KENORA

Transit Contact: Bill Preisentanz  
Chief Administrative Officer

Statistical Contact: Ms. Charlotte Edie  
Deputy Treasurer

Tel: (807) 467-2013 Fax: (807) 467-2141  
E-mail: cedio@city.kenora.on.ca

## SYSTEM HIGHLIGHTS:

- System established: 1984
- Serves: City of Kenora
- Municipal Population: 14,846
- Service Area Population: 6,739
- Service area size: 16.00 square kilometres
- Service provided by: Municipal Department, under contract with Excel Coach Lines Limited
- Hours of Service:
 

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	09:00 - 19:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 43,363  
- Boardings (transfers n/a): 43,363
- Total Operating Revenues: \$93,709
- Total Direct Operating Expenses: \$187,838
- Active Vehicles include:
 

Standard Buses	2
Articulated Buses	2
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 3
- Number of Accessible Routes: 3
- Energy Consumption:
 

Diesel	16,594 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- Employment statistics not available from contracted operator.

# KENORA

## FARES

Effective Date:	01/06/1997	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults		\$2.00	\$1.89		19-59 years
Children					
Students		\$2.00	\$1.89		18 years and under
Seniors		\$2.00	\$1.89		60 years and over

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2		9.00		1		1		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	2		-	-	1		1		Other
									TOTAL 2
Number of Stored Buses									Total Low-Floor Buses (30'-60') 2
Number of Stored Rail Vehicles									Average Bus Age (years) 9.00

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			78,732	79,005	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres			78,732	79,005		50%	50%
Revenue Vehicle Hours			3,225	3,236		\$12.79	\$13.97
Auxiliary Revenue Vehicle Hours						\$1.93	\$2.17
Total Vehicle Hours			3,225	3,236	AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Operator Paid Hours						\$1.92	\$2.16
Mechanic Paid Hours							
Total Employee Paid Hours					COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.85	\$4.33
Adult Passenger Trips							
Concession Fare Trips					COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips Detail:							
Child Passenger Trips						\$53.38	\$58.05
Student Passenger Trips							
Senior Passenger Trips					SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.		
REGULAR SERVICE PASSENGER TRIPS			44,727	43,363		6.64	6.43
Regular Service Passenger Kms						13.87	13.40
Auxiliary Serv. Pass. Trips					AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita		
Transportation Operations Expenses			\$167,676	\$180,435		0.48	0.48
Fuel/Energy Exp. for Vehicles							
Vehicle Maintenance Expenses			\$178		AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
Plant Maintenance Expenses			\$1,691	\$5,711		24.41	24.41
General/Administration Expenses			\$2,607	\$1,692			
TOTAL DIRECT OPERATING EXPENSES			\$172,152	\$187,838	VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle		
Debt Service Payment						39,366	39,503
Total Operating Expenses			\$172,152	\$187,838			
REGULAR SERV. PASS. REVENUES			\$85,985	\$93,709	LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
TOTAL OPERATING REVENUES			\$85,985	\$93,709			
Total Revenues			\$85,985	\$93,709			
NET DIRECT OPERATING COST			\$86,167	\$94,129	TOP WAGE RATES Operators Mechanics		
NET OPERATING COST			\$86,167	\$94,129			
Federal Operating Contribution							
Provincial Operating Contribution							
Municipal Operating Contribution			\$86,167	\$94,129			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals			\$55,000				
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

# KINGSTON

Transit Contact: Mr. Malcolm Morris  
Transit Manager

Statistical Contact: Ms. Donna Scanlan  
Secretary

Tel: (613) 546-4291 x2365 Fax: (613) 542-1504

E-mail: dscanlan@cityofkingston.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/12/1962
- Serves: City of Kingston
- Municipal Population: 117,144
- Service Area Population: 107,528
- Service area size: 131.70 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:15 - 23:30
Tuesday	06:15 - 23:30
Wednesday	06:15 - 23:30
Thursday	06:15 - 23:30
Friday	06:15 - 23:30
Saturday	09:30 - 19:30
Sunday	09:30 - 18:00
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	49	20
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	5	
Other Vehicle Maintenance	3	2
Plant Maintenance	4	
General and Administration	4	
TOTAL EMPLOYEES	68	22
- Union Affiliations: CUPE 109 (Operators)  
CUPE 109 (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,706,557  
- Boardings (including transfers): 3,009,481
- Total Operating Revenues: \$3,705,793
- Total Direct Operating Expenses: \$7,063,567
- Active Vehicles include: 36
 

Standard Buses	36
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 41.67%
- Percentage of accessible transit fleet: 41.67%
- Number of Fixed Routes: 15
- Number of Accessible Routes: 15
- Energy Consumption:
 

Diesel	1,154,527 litres
Bio-Diesel / E-Diesel	95,831 litres
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- Kingston Transit provides cross-boundary service to Loyalist Township. The vehicle, service route, and fuel consumption also include the services for the Township; however, the municipal and service area population do not include the population for the Township.

\* Used bio-diesel during June-October as a pilot test.

# KINGSTON



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/06/2004				
Adults	\$2.00	\$1.70	\$65.00	over 18 years
Children	Free			under 6 years
Students	\$1.50	\$1.30	\$48.00	6-18 years
Seniors	\$1.50	\$1.30	\$44.00	65 years and over
Other: disabled	\$1.50	\$1.30	\$44.00	Blind: Cash \$0.10 with CNIB card

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	15	21	3.66	14.52	15	14	15	6	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 36
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	15	21	-	-	15	14	15	6	Other
									<b>TOTAL</b> 36
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									15
									Average Bus Age (years) 10.00

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	2,154,678	2,200,010	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,193,678	2,239,010			
Revenue Vehicle Hours	104,870	105,100			
Auxiliary Revenue Vehicle Hours	3,926	3,926			
Total Vehicle Hours	108,796	109,026			
Operator Paid Hours	152,632	157,211	AVERAGE FARE		
Mechanic Paid Hours	10,400	12,875	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.28	\$1.34
Total Employee Paid Hours	193,868	204,065			
Adult Passenger Trips	1,209,936	1,219,392	COST EFFECTIVENESS		
Concession Fare Trips	1,524,756	1,487,165	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.40	\$2.61
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	292,581	283,575	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.33	\$65.87
Senior Passenger Trips	202,686	202,355			
REGULAR SERVICE PASSENGER TRIPS	2,734,692	2,706,557	SERVICE UTILIZATION		
Regular Service Passenger Kms	27,346,920	27,065,570	Reg. Serv. Pass. / Capita	25.43	25.17
Auxiliary Serv. Pass. Trips	98,594	92,039	Reg. Serv. Pass. / Rev. Veh. Hr.	26.08	25.75
Transportation Operations Expenses	\$3,845,583	\$4,251,300	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$776,858	\$784,909	Rev. Veh. Hrs. / Capita	0.98	0.98
Vehicle Maintenance Expenses	\$1,277,992	\$1,317,523			
Plant Maintenance Expenses	\$247,558	\$283,096	AVERAGE SPEED		
General/Administration Expenses	\$410,774	\$426,739	Rev. Veh. Kms. / Rev. Veh. Hr.	20.55	20.93
TOTAL DIRECT OPERATING EXPENSES	\$6,558,765	\$7,063,567			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$6,709,340	\$7,183,505	Tot. Veh. Kms. / Active Vehicle	56,248	62,195
REGULAR SERV. PASS. REVENUES	\$3,506,133	\$3,626,309			
TOTAL OPERATING REVENUES	\$3,556,092	\$3,705,793	LABOUR PRODUCTIVITY		
Total Revenues	\$3,848,035	\$3,913,518	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.69
NET DIRECT OPERATING COST	\$3,002,673	\$3,357,774			
NET OPERATING COST	\$2,861,305	\$3,269,987	TOP WAGE RATES		
Federal Operating Contribution			Operators	\$19.99	\$20.59
Provincial Operating Contribution			Mechanics	\$21.54	\$22.70
Municipal Operating Contribution	\$2,861,305	\$3,269,987			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$4,152,620	\$442,061			
Total Capital Disposals		\$1,198			
TOTAL CAPITAL FUNDING	\$4,152,620	\$1,537,945			
Federal Capital Contribution					
Provincial Capital Contribution	\$49,800	\$533,328			
Municipal Capital Contribution	\$4,102,820	\$1,004,617	Footnote: Tot. Dir. & Aux. Op. Exp. for 2004 was	\$7,181,157	
Other Capital Contributions			Tot. Dir. & Aux. Op. Exp. for 2003 was	\$6,672,930	

# LEAMINGTON

Transit Contact: Mr. Paul Anthony  
Manager of Culture and Recreation

Statistical Contact: Mr. Paul Anthony  
Manager of Culture and Recreation

Tel: (519) 322-2337 Fax: (519) 322-2407

E-mail: panthony@leamington.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 01/10/1985
  - Serves: Municipality of Leamington
  - Municipal Population: 27,100
  - Service Area Population: 17,000
  - Service area size: 24.40 square kilometres
  - Service provided by: Municipal Department, under contract with C.A. Bailey
  - Hours of Service:
 

Monday	09:00 - 17:00
Tuesday	09:00 - 17:00
Wednesday	09:00 - 17:00
Thursday	09:00 - 17:00
Friday	09:00 - 17:00
Saturday	09:00 - 17:00
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
  - Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
  - Adult Cash Fare: \$1.25
  - Ridership - Revenue Passengers: 16,545  
- Boardings (transfers n/a): 16,545
  - Total Operating Revenues: \$44,724
  - Total Direct Operating Expenses: \$113,769
  - Active Vehicles include:
 

Standard Buses	2	1
Articulated Buses		
Trolley Buses		
Community Buses		1
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
  - Percentage of accessible bus fleet: 50.00%
  - Percentage of accessible transit fleet: 50.00%
  - Number of Fixed Routes: 1
  - Number of Accessible Routes:
  - Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# LEAMINGTON

## FARES

Effective Date:	01/01/2001	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults		\$1.25	\$1.14		
Children		\$0.80			12 years and under
Students		\$1.00			
Seniors		\$1.25			

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	1		14.00						Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses		1		4.00					Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	1	1	-	-					Other
									TOTAL 2
Number of Stored Buses									Total Low-Floor Buses (30'-60') 1
Number of Stored Rail Vehicles									Average Bus Age (years) 9.00

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			57,340	57,216	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			62,540	62,414			
Revenue Vehicle Hours			2,155	2,151		43%	39%
Auxiliary Revenue Vehicle Hours			374	364		\$3.35	\$4.06
Total Vehicle Hours			2,529	2,515	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.85	\$4.17
Operator Paid Hours					AVERAGE FARE		
Mechanic Paid Hours							
Total Employee Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.12	\$1.10
Adult Passenger Trips			12,400	6,785	COST EFFECTIVENESS		
Concession Fare Trips			2,410	9,760		\$6.70	\$6.88
Concession Fare Trips Detail:					COST EFFICIENCY		
Child Passenger Trips			2,410	1,760			
Student Passenger Trips						\$39.25	\$45.24
Senior Passenger Trips				8,000			
REGULAR SERVICE PASSENGER TRIPS			14,810	16,545	SERVICE UTILIZATION		
Regular Service Passenger Kms						0.87	0.97
Auxiliary Serv. Pass. Trips			23,562	22,932	Reg. Serv. Pass. / Rev. Veh. Hr.	6.87	7.69
Transportation Operations Expenses			\$99,264	\$98,714	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles						0.13	0.13
Vehicle Maintenance Expenses				\$1,063	AVERAGE SPEED		
Plant Maintenance Expenses							
General/Administration Expenses				\$13,992	Rev. Veh. Kms. / Rev. Veh. Hr.	26.61	26.60
TOTAL DIRECT OPERATING EXPENSES			\$99,264	\$113,769	VEHICLE UTILIZATION		
Debt Service Payment							
Total Operating Expenses			\$99,264	\$113,769	Tot. Veh. Kms. / Active Vehicle	31,270	31,207
REGULAR SERV. PASS. REVENUES			\$16,550	\$18,242	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES			\$42,282	\$44,724			
Total Revenues			\$42,282	\$44,724	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST			\$56,982	\$69,045	TOP WAGE RATES		
NET OPERATING COST			\$56,982	\$69,045			
Federal Operating Contribution					Operators		
Provincial Operating Contribution					Mechanics		
Municipal Operating Contribution			\$56,982	\$69,045			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES				\$35,924			
Total Capital Disposals							
TOTAL CAPITAL FUNDING				\$35,924			
Federal Capital Contribution							
Provincial Capital Contribution				\$11,963			
Municipal Capital Contribution				\$23,961			
Other Capital Contributions							

# LONDON

Transit Contact: Ms. Kelly Paleczny  
Director of Finance & Administration

Statistical Contact: Ms. Kelly Paleczny  
Director of Finance & Administration

Tel: (519) 451-1340 x366 Fax: (519) 451-0153

E-mail: kpaleczn@london.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 1875
  - Serves: City of London
  - Municipal Population: 348,200
  - Service Area Population: 338,200
  - Service area size: 166.00 square kilometres
  - Service provided by: Transit Commission
  - Hours of Service:
 

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	08:00 - 23:00
Sunday	09:00 - 23:00
Holidays	09:00 - 23:00
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	303	16
Other Transportation Operations	16	
Mechanics (Vehicle Maintenance)	51	
Other Vehicle Maintenance	27	
Plant Maintenance	4	
General and Administration	36	
TOTAL EMPLOYEES	437	16
  - Union Affiliations: ATU 741 (Operators)  
ATU 741 (Mechanics)
  - Adult Cash Fare: \$2.50
  - Ridership - Revenue Passengers: 17,973,800  
- Boardings (including transfers): 20,181,800
  - Total Operating Revenues: \$24,160,500
  - Total Direct Operating Expenses: \$36,728,900
  - Active Vehicles include: 183
 

Standard Buses	173
Articulated Buses	3
Trolley Buses	
Community Buses	7
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 60.11%
  - Percentage of accessible transit fleet: 60.11%
  - Number of Fixed Routes: 35
  - Number of Accessible Routes: 21
  - Energy Consumption:
 

Diesel	5,191,900 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	1,754,200 cubic-metres
Electricity	
Other:	



**LONDON****FARES**

Effective Date:	01/09/2004	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
Adults		\$2.50	\$1.65	\$74.00	\$63/mo.-weekday	
Children		\$1.25	\$0.95			
Students		\$2.50	\$1.34		\$74/2mo.-summer	
Seniors		\$2.50	\$1.25	\$52.50		
Other: Post Secondary				\$64.00	\$109.80/8mo.	Tuition Pass \$132.30/12mo.

**VEHICLES (2004)**

	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	100	73	4.10	18.10	77	57	49	36	Gasoline
Articulated Motor Buses	3		2.00		3		2		Low Sulphur Diesel 147
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	7		7.00		6		5		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas 36
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	110	73	-	-	86	57	56	36	Other
Number of Stored Buses									<b>TOTAL</b> 183
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 103
									Average Bus Age (years) 9.76

**OPERATING DATA**

	<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	9,664,900	9,785,400	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	10,306,900	10,437,000			
Revenue Vehicle Hours	497,700	504,400		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	64 % 66 %
Auxiliary Revenue Vehicle Hours	1,300	1,200		Municipal Operating Contribution / Capita	\$36.78 \$39.89
Total Vehicle Hours	545,200	546,500		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.73 \$0.70
Operator Paid Hours	644,769	653,900	<b>AVERAGE FARE</b>		
Mechanic Paid Hours	114,755	108,616		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.25 \$1.30
Total Employee Paid Hours	945,585	955,412	<b>COST EFFECTIVENESS</b>		
Adult Passenger Trips	8,788,700	9,208,800		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.06 \$2.04
Concession Fare Trips	8,295,500	8,765,000	<b>COST EFFICIENCY</b>		
Concession Fare Trips Detail:					
Child Passenger Trips	150,900	132,300		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$65.10 \$67.21
Student Passenger Trips	7,393,600	7,861,000			
Senior Passenger Trips	653,700	661,600	<b>SERVICE UTILIZATION</b>		
REGULAR SERVICE PASSENGER TRIPS	17,084,200	17,973,800		Reg. Serv. Pass. / Capita	49.66 53.15
Regular Service Passenger Kms				Reg. Serv. Pass. / Rev. Veh. Hr.	34.72 35.63
Auxiliary Serv. Pass. Trips	36,100	18,100	<b>AMOUNT OF SERVICE</b>		
Transportation Operations Expenses	\$18,318,500	\$19,951,800		Rev. Veh. Hrs. / Capita	1.43 1.49
Fuel/Energy Exp. for Vehicles	\$3,587,400	\$3,877,700	<b>AVERAGE SPEED</b>		
Vehicle Maintenance Expenses	\$8,121,000	\$7,893,100		Rev. Veh. Kms. / Rev. Veh. Hr.	19.64 19.40
Plant Maintenance Expenses	\$2,219,400	\$2,197,200	<b>VEHICLE UTILIZATION</b>		
General/Administration Expenses	\$2,869,100	\$2,809,100		Tot. Veh. Kms. / Active Vehicle	57,904 57,033
TOTAL DIRECT OPERATING EXPENSES	\$35,115,400	\$36,728,900			
Debt Service Payment			<b>LABOUR PRODUCTIVITY</b>		
Total Operating Expenses	\$36,793,000	\$40,334,400		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77 0.77
REGULAR SERV. PASS. REVENUES	\$21,399,500	\$23,308,800			
TOTAL OPERATING REVENUES	\$22,618,100	\$24,160,500	<b>TOP WAGE RATES</b>		
Total Revenues	\$23,817,100	\$26,055,700		Operators	\$19.66 \$20.35
NET DIRECT OPERATING COST	\$12,497,300	\$12,568,400		Mechanics	\$21.97 \$22.75
NET OPERATING COST	\$12,975,900	\$14,278,700	<b>Notes:</b>		
Federal Operating Contribution					
Provincial Operating Contribution *		\$372,000			
Municipal Operating Contribution	\$12,651,300	\$13,492,000			
Other Operating Contributions	\$324,600	\$414,700			
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$18,879,400	\$9,080,400			
Total Capital Disposals	\$3,036,700	\$7,051,000			
TOTAL CAPITAL FUNDING	\$18,879,400	\$9,080,400			
Federal Capital Contribution					
Provincial Capital Contribution	\$5,760,400	\$2,253,300			
Municipal Capital Contribution	\$12,971,900	\$3,969,800			
Other Capital Contributions	\$147,100	\$2,857,300			

Notes:

\* 2003 Auxiliary Serv. Pass. Trips included 13,900 free riders paid by sponsor.

\* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.

# LOYALIST TOWNSHIP

Transit Contact: Mr. David C. Thompson  
Director of Engineering Services

Statistical Contact: Mr. Bruce Hughson  
Supervisor/ Operator

Tel: (613) 386-7351 Fax: (613) 386-7044

E-mail: bhughson@loyalist-township.on.ca

## SYSTEM HIGHLIGHTS:

- |   |                     |   |           |
|---|---------------------|---|-----------|
| • System established:   |                     | • Adult Cash Fare:                        | \$2.00    |
| • Serves:   | Loyalist Township   | • Ridership - Revenue Passengers:         | 89,712    |
|   |                     | - Boardings (transfers n/a):              | 89,712    |
| • Municipal Population:   | 14,590              | • Total Operating Revenues:               | \$83,496  |
| • Service Area Population:  | 8,000               | • Total Direct Operating Expenses:        | \$235,119 |
| • Service area size:  |                     | • Active Vehicles include:                |           |
| • Service provided by: Municipal Department, under contract with Kingston Transit |                     | Standard Buses                            |           |
|   |                     | Articulated Buses                         |           |
|   |                     | Trolley Buses                             |           |
|   |                     | Community Buses                           |           |
|   |                     | Double-Decker Buses                       |           |
|   |                     | Light Rail Vehicles                       |           |
|   |                     | Heavy Rail Vehicles                       |           |
|   |                     | Commuter Rail Vehicles                    |           |
| • Hours of Service:   |                     | • Percentage of accessible bus fleet:     | 0.00%     |
| Monday  | 07:00 - 18:30       | • Percentage of accessible transit fleet: | 0.00%     |
| Tuesday   | 07:00 - 18:30       |   |           |
| Wednesday   | 07:00 - 18:30       | • Number of Fixed Routes:                 | 1         |
| Thursday  | 07:00 - 18:30       | • Number of Accessible Routes:            |           |
| Friday  | 07:00 - 18:30       | • Energy Consumption:                     |           |
| Saturday  | 09:00 - 18:00       | Diesel                                    |           |
| Sunday  | N/A                 | Bio-Diesel / E-Diesel                     |           |
| Holidays  | N/A                 | Gasoline                                  |           |
| • Employees Statistics:   | FULL-TIME PART-TIME | Natural Gas                               |           |
| Operators   |                     | Electricity                               |           |
| Other Transportation Operations   |                     | Other:                                    |           |
| Mechanics (Vehicle Maintenance)   |                     |   |           |
| Other Vehicle Maintenance   |                     |   |           |
| Plant Maintenance   |                     |   |           |
| General and Administration  |                     |   |           |
| TOTAL EMPLOYEES   |                     |   |           |
| • Union Affiliations: Operators Union Information N/A                             |                     |   |           |
| Mechanics Union Information N/A   |                     |   |           |

## REMARKS:

- Loyalist Township contracts its service out to Kingston Transit. The Township has one full-time staff who supervises the contracted service along with other non-transit duties.

# LOYALIST TOWNSHIP

## FARES

Effective Date:	01/01/2004	CASH	UNIT PRICE	MONTHLY PASS
Adults		\$2.00	\$1.70	\$65.00
Children				
Students		\$1.50	\$1.30	\$48.00
Seniors		\$1.50	\$1.30	\$44.00

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES			-	-					Other
									<b>TOTAL</b>
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years)

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	94,000	94,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	94,000	94,000			
Revenue Vehicle Hours	3,517	3,517			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	3,517	3,517	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	45%	36%
Operator Paid Hours			Municipal Operating Contribution / Capita	\$11.09	\$9.59
Mechanic Paid Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.21	\$1.69
Total Employee Paid Hours			AVERAGE FARE		
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips					
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.18	\$2.62
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips					
Senior Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.10	\$66.85
REGULAR SERVICE PASSENGER TRIPS	98,561	89,712	SERVICE UTILIZATION		
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	12.32	11.21
Transportation Operations Expenses	\$198,709	\$214,620	Reg. Serv. Pass. / Rev. Veh. Hr.	28.02	25.51
Fuel/Energy Exp. for Vehicles			AMOUNT OF SERVICE		
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$3,510	\$1,926	Rev. Veh. Hrs. / Capita	0.44	0.44
General/Administration Expenses	\$12,660	\$18,573	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$214,879	\$235,119			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$214,879	\$235,119			
REGULAR SERV. PASS. REVENUES	\$95,722	\$83,496	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$95,722	\$83,496			
Total Revenues	\$95,722	\$83,496	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$119,157	\$151,623	TOP WAGE RATES		
NET OPERATING COST	\$119,157	\$151,623			
Federal Operating Contribution			Operators		
Provincial Operating Contribution	\$41,300	\$41,300	Mechanics		
Municipal Operating Contribution	\$88,704	\$76,717			
Other Operating Contributions		\$20,354			
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## MIDLAND

Transit Contact: Mr. Mike Kenney  
Manager of Public Works/Transit Manager

Statistical Contact: Mr. Mike Kenney  
Manager of Public Works/Transit Manager

Tel: (705) 526-4275 Fax: (705) 526-9971  
E-mail: mkenney@town.midland.on.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/07/1974
- Serves: Town of Midland
- Municipal Population: 16,700
- Service Area Population: 13,500
- Service area size: 30.20 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	07:15 - 17:45
Tuesday	07:15 - 17:45
Wednesday	07:15 - 17:45
Thursday	07:15 - 17:45
Friday	07:15 - 17:45
Saturday	09:15 - 16:45
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	2	1
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		1
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	2	2
- Union Affiliations: Operators Union Information N/A  
OPSEU (Mechanics)
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 47,800  
- Boardings (transfers n/a): 47,800
- Total Operating Revenues: \$60,924
- Total Direct Operating Expenses: \$127,012
- Active Vehicles include: 2
 

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	2
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 50.00%
- Percentage of accessible transit fleet: 50.00%
- Number of Fixed Routes: 2
- Number of Accessible Routes:
- Energy Consumption:
 

Diesel	23,559 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# MIDLAND

## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
04/01/2003				
Adults	\$1.75	\$1.25		
Children	\$1.50	\$1.00		6 years and under
Students	\$1.50	\$1.00		School ID
Seniors	\$1.50	\$1.00		over 65 years

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 2
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	1	1	1.00	2.00	1	1	1	1	Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	1	1	-	-	1	1	1	1	Other
									TOTAL 2
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 1.50

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			73,400	73,400	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			73,400	76,656			
Revenue Vehicle Hours			3,257	3,010			
Auxiliary Revenue Vehicle Hours							
Total Vehicle Hours			3,257	3,010			
Operator Paid Hours					AVERAGE FARE		
Mechanic Paid Hours							
Total Employee Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.04	\$1.27
Adult Passenger Trips			23,000	14,040	COST EFFECTIVENESS		
Concession Fare Trips			35,798	33,760			
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.19	\$2.66
Child Passenger Trips			2,000	500	COST EFFICIENCY		
Student Passenger Trips				500			
Senior Passenger Trips			33,798	32,760	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$39.57	\$42.20
REGULAR SERVICE PASSENGER TRIPS			58,798	47,800	SERVICE UTILIZATION		
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	4.36	3.54
Transportation Operations Expenses			\$77,922	\$83,335	Reg. Serv. Pass. / Rev. Veh. Hr.	18.05	15.88
Fuel/Energy Exp. for Vehicles			\$19,782	\$15,937	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses			\$20,546	\$15,095			
Plant Maintenance Expenses			\$7,517	\$10,858	Rev. Veh. Hrs. / Capita	0.24	0.22
General/Administration Expenses			\$3,103	\$1,787	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES			\$128,870	\$127,012			
Debt Service Payment					VEHICLE UTILIZATION		
Total Operating Expenses			\$128,870	\$127,012			
REGULAR SERV. PASS. REVENUES			\$61,260	\$60,524	Tot. Veh. Kms. / Active Vehicle	36,700	38,328
TOTAL OPERATING REVENUES			\$62,856	\$60,924	LABOUR PRODUCTIVITY		
Total Revenues			\$62,856	\$60,924			
NET DIRECT OPERATING COST			\$66,014	\$66,088	TOP WAGE RATES		
NET OPERATING COST			\$66,014	\$66,088			
Federal Operating Contribution					Operators	\$13.58	\$13.98
Provincial Operating Contribution					Mechanics	\$21.28	\$21.92
Municipal Operating Contribution			\$66,014	\$66,088			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

# MILTON

Transit Contact: Ms. Heide Schlegl  
Coordinator, Traffic and Transit

Statistical Contact: Ms. Heide Schlegl  
Coordinator, Traffic and Transit

Tel: (905) 878-7252 x2506 Fax: (905) 876-5029

E-mail: heide.schlegl@milton.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/01/1990
- Serves: Town of Milton
- Municipal Population: 53,000
- Service Area Population: 30,000
- Service area size: 25.96 square kilometres
- Service provided by: Municipal Department, under contract with Oakville Transit
- Hours of Service:
 

Monday	06:00 - 20:30
Tuesday	06:00 - 20:30
Wednesday	06:00 - 20:30
Thursday	06:00 - 20:30
Friday	06:00 - 20:30
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: CAW 1256 (Operators)  
CAW 1256 (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 40,378  
- Boardings (transfers n/a): 40,378
- Total Operating Revenues: \$62,581
- Total Direct Operating Expenses: \$386,868
- Active Vehicles include: 3
 

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	3
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 3
- Number of Accessible Routes:
- Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- Milton Transit is operated by Oakville Transit with service commencing August 16, 2004. Transit service prior to August 16, 2004 was Dial-A-Bus service provided by Laidlaw Transit. To publicly promote the new service provided by Oakville Transit, a free-fare period was established from August 16 to September 17. During this period, no fare was required for transit use. All free-fare ridership statistics are included in this report.

\* Fuel consumption for Milton Transit (August 16 to December 31) are encompassed within the 2004 vehicle fuel consumption total for Oakville Transit.

# MILTON



## FARES

		UNIT	MONTHLY	CRITERIA
Effective Date:	01/08/2004	CASH	PRICE	PASS
Adults	\$2.00	\$1.75		19-64 years
Children	Free			Under 5 years
Students	\$2.00	\$1.40		6-18 years
Seniors	\$2.00	\$1.20		65 years and over
Other: GO Passengers	\$0.50			

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses		3		1.00		3		3	Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		3	-	-		3		3	Other
									TOTAL 3
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 1.00

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres *		105,408	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		122,381			
Revenue Vehicle Hours *		4,128			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours		4,981			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.11	\$0.90
Total Employee Paid Hours					
Adult Passenger Trips		6,286	COST EFFECTIVENESS		
Concession Fare Trips		34,092	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$12.21	\$9.58
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips		2,614	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Senior Passenger Trips		1,424			
REGULAR SERVICE PASSENGER TRIPS *	20,878	40,378	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	0.87	1.35
Auxiliary Serv. Pass. Trips		27	Reg. Serv. Pass. / Rev. Veh. Hr. *		7.52
Transportation Operations Expenses	\$255,000	\$316,868	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		0.14
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses		\$70,000	Rev. Veh. Kms. / Rev. Veh. Hr.		25.53
TOTAL DIRECT OPERATING EXPENSES	\$255,000	\$386,868	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicle		40,794
Total Operating Expenses	\$255,000	\$388,013			
REGULAR SERV. PASS. REVENUES	\$23,148	\$36,255	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$23,148	\$62,581	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$23,148	\$62,581			
NET DIRECT OPERATING COST	\$231,852	\$324,287	TOP WAGE RATES		
NET OPERATING COST	\$231,852	\$325,432	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution	\$231,852	\$325,432	Notes:		
Other Operating Contributions			* 2004 Revenue Vehicle Kilometres and Hours are only provided by Oakville Transit.		
Provincial Debt Service Contribution			* No charge for service during the first month of service provided by Oakville Transit (Aug 16-Sep 17,2004).		
Municipal Debt Service Contribution			* Reg. Serv. Pass. / Rev. Veh. Hr. in 2004 was based on the service provided by Oakville Transit.		
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Footnote: Tot. Dir. &amp; Aux. Op. Exp. for 2004 was \$388,013

# MISSISSAUGA

Transit Contact: Mr. W. Cunningham  
Director of Transit

Statistical Contact: Mr. Sunil Kanamala  
Service Design Analyst

Tel: (905) 615-3811 Fax: (905) 615-3218

E-mail: sunil.kanamala@mississauga.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/01/1974
- Serves: City of Mississauga
- Municipal Population: 695,000
- Service Area Population: 695,000
- Service area size: 178.63 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	04:00 - 03:00
Tuesday	04:00 - 03:00
Wednesday	04:00 - 03:00
Thursday	04:00 - 03:00
Friday	04:00 - 03:00
Saturday	04:30 - 03:00
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	613	
Other Transportation Operations	51	
Mechanics (Vehicle Maintenance)	67	
Other Vehicle Maintenance	56	1
Plant Maintenance	9	
General and Administration	65	41
TOTAL EMPLOYEES	861	42
- Union Affiliations: ATU 1572 (Operators)  
ATU 1572 (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 25,433,107  
- Boardings (including transfers): 33,674,939
- Total Operating Revenues: \$48,438,486
- Total Direct Operating Expenses: \$82,226,212
- Active Vehicles include: 345
 

Standard Buses	267
Articulated Buses	66
Trolley Buses	
Community Buses	12
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 45.51 %
- Percentage of accessible transit fleet: 45.51 %
- Number of Fixed Routes: 81
- Number of Accessible Routes: 8
- Energy Consumption:
 

Diesel	13,345,038 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



## MISSISSAUGA



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
				Weekly Pass	
Adults	\$2.25	\$1.90		\$18.50	
Children	\$2.25	\$1.25			Grades 1-8; preschoolers - free
Students	\$2.25	\$1.75		\$18.50	Grades 9-12, post secondary with ID
Seniors	\$2.25	\$1.25			65 years and over; \$90/6-month, \$160/year
Other: GO passengers	\$0.50		\$23.25		with valid GO Transit ticket

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	100	167	3.50	12.50	84	139	41	66	Gasoline
Articulated Motor Buses	45	21	5.00	11.00	38	18	18	8	Low Sulphur Diesel 345
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	12		7.00		5				Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	157	188	-	-	127	157	59	74	Other
Number of Stored Buses									TOTAL 345
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 145
									Average Bus Age (years) 8.63

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	19,759,820	21,958,788	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	23,525,579	24,143,769			
Revenue Vehicle Hours	903,387	838,290			
Auxiliary Revenue Vehicle Hours			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	59%	59%
Total Vehicle Hours	971,249	1,012,976	Municipal Operating Contribution / Capita	\$47.10	\$48.66
Operator Paid Hours	1,356,230	1,407,290	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.27	\$1.33
Mechanic Paid Hours	127,575	136,574	AVERAGE FARE		
Total Employee Paid Hours	1,855,472	1,908,293			
Adult Passenger Trips	16,892,349	17,440,036	COST EFFECTIVENESS		
Concession Fare Trips	8,125,459	7,993,071			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.05	\$3.23
Child Passenger Trips	486,999	514,335	COST EFFICIENCY		
Student Passenger Trips	4,225,093	4,180,781			
Senior Passenger Trips	1,893,225	1,892,612	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$78.65	\$81.17
REGULAR SERVICE PASSENGER TRIPS	25,017,808	25,433,107	SERVICE UTILIZATION		
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	37.17	36.59
Transportation Operations Expenses	\$41,838,696	\$45,604,325	Reg. Serv. Pass. / Rev. Veh. Hr.	27.69	30.34
Fuel/Energy Exp. for Vehicles	\$7,199,485	\$8,346,023	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$11,856,608	\$13,369,359			
Plant Maintenance Expenses	\$3,033,011	\$3,180,987	Rev. Veh. Hrs. / Capita	1.34	1.21
General/Administration Expenses	\$12,460,834	\$11,725,518	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$76,388,634	\$82,226,212			
Debt Service Payment			Rev. Veh. Kms. / Rev. Veh. Hr.	21.87	26.19
Total Operating Expenses	\$76,711,298	\$82,554,753	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$42,213,627	\$45,848,610			
TOTAL OPERATING REVENUES	\$44,738,106	\$48,438,486	Tot. Veh. Kms. / Active Vehicle	68,190	69,982
Total Revenues	\$45,011,042	\$48,739,024	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$31,650,528	\$33,787,726			
NET OPERATING COST	\$31,700,256	\$33,815,729	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.67	0.60
Federal Operating Contribution			TOP WAGE RATES		
Provincial Operating Contribution					
Municipal Operating Contribution	\$31,700,256	\$33,815,729	Operators	\$22.73	\$23.66
Other Operating Contributions			Mechanics	\$27.01	\$27.69
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$23,166,488	\$3,722,931			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$23,166,488	\$3,722,931			
Federal Capital Contribution					
Provincial Capital Contribution	\$3,611,501	\$51,000			
Municipal Capital Contribution	\$19,554,987	\$3,671,931			
Other Capital Contributions					

# NIAGARA FALLS

Transit Contact: Mr. Terry Librock  
General Manager

Statistical Contact: Mr. Terry Librock  
General Manager

Tel: (905) 356-1179 Fax: (905) 356-5576

E-mail: tlibrock@niagaratransit.com

## SYSTEM HIGHLIGHTS:

- System established: 15/10/1960
- Serves: City of Niagara Falls
- Municipal Population: 80,000
- Service Area Population: 80,000
- Service area size: 80.91 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

Monday	05:35 - 24:00
Tuesday	05:35 - 24:00
Wednesday	05:35 - 24:00
Thursday	05:35 - 24:00
Friday	05:35 - 24:00
Saturday	07:00 - 19:30
Sunday	09:30 - 17:30
Holidays	09:30 - 17:30
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	22	18
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	7	
Other Vehicle Maintenance	9	2
Plant Maintenance	1	
General and Administration	3	2
TOTAL EMPLOYEES	45	22
- Union Affiliations: ATU 1582 (Operators)  
ATU 1582 (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 1,118,781  
- Boardings (including transfers): 1,398,476
- Total Operating Revenues: \$1,850,404
- Total Direct Operating Expenses: \$4,817,749
- Active Vehicles include: 23
 

Standard Buses	23
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 17.39%
- Percentage of accessible transit fleet: 17.39%
- Number of Fixed Routes: 15
- Number of Accessible Routes: 4
- Energy Consumption:
 

Diesel	646,864 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# NIAGARA FALLS



## FARES

Effective Date: 01/01/2003	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
				Day-Pass	
Adults	\$2.25	\$2.14	\$65.00	\$6.00	
Children	\$1.00			\$6.00	under 53"
Students	\$2.00	\$1.67	\$50.00	\$6.00	high school
Seniors	\$2.00	\$1.67	\$50.00	\$6.00	over 65 years
Other: Mentally challenged; War Amps	\$2.00	\$1.67	\$50.00	\$6.00	

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	4	19	2.00	15.00	4	13	4	12	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 23
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	4	19	-	-	4	13	4	12	Other
									TOTAL 23
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									4
									Average Bus Age (years) 12.74

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	1,053,441	1,209,922	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres *	1,520,109	1,209,922			
Revenue Vehicle Hours	46,799	50,269			
Auxiliary Revenue Vehicle Hours	18,200	8,421			
Total Vehicle Hours	64,999	58,690	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	38%
Operator Paid Hours	75,601	70,989	Municipal Operating Contribution / Capita	\$19.85	\$24.02
Mechanic Paid Hours	16,016	15,280	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.44	\$2.65
Total Employee Paid Hours	131,997	122,929	AVERAGE FARE		
Adult Passenger Trips					
Concession Fare Trips			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.36	\$1.39
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips					
Student Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.92	\$4.31
Senior Passenger Trips			COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	1,005,293	1,118,781			
Regular Service Passenger Kms			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$76.07	\$82.09
Auxiliary Serv. Pass. Trips *	459,076	12,994	SERVICE UTILIZATION		
Transportation Operations Expenses	\$2,209,610	\$2,056,628			
Fuel/Energy Exp. for Vehicles	\$474,378	\$402,080	Reg. Serv. Pass. / Capita	12.57	13.98
Vehicle Maintenance Expenses	\$1,694,751	\$1,709,977	Reg. Serv. Pass. / Rev. Veh. Hr.	21.48	19.06
Plant Maintenance Expenses	\$204,796	\$234,859	AMOUNT OF SERVICE		
General/Administration Expenses	\$361,039	\$414,205			
TOTAL DIRECT OPERATING EXPENSES	\$4,944,574	\$4,817,749	Rev. Veh. Hrs. / Capita	0.58	0.73
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$4,944,574	\$4,817,749			
REGULAR SERV. PASS. REVENUES	\$1,362,712	\$1,550,408	Rev. Veh. Kms. / Rev. Veh. Hr.	22.51	20.62
TOTAL OPERATING REVENUES	\$2,495,240	\$1,850,404	VEHICLE UTILIZATION		
Total Revenues	\$3,356,193	\$2,896,137			
NET DIRECT OPERATING COST	\$2,449,334	\$2,967,345	Tot. Veh. Kms. / Active Vehicle	60,804	52,605
NET OPERATING COST	\$1,588,381	\$1,921,612	LABOUR PRODUCTIVITY		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.86	0.83
Municipal Operating Contribution	\$1,588,381	\$1,921,612	TOP WAGE RATES		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$19.71	\$20.40
Municipal Debt Service Contribution			Mechanics	\$22.61	\$23.40
TOTAL CAPITAL EXPENDITURES	\$1,056,929	\$1,062,484	Notes:		
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$1,056,929	\$1,062,484	* Total Vehicle Hours in 2003 included the auxiliary vehicle hours for charter and casino shuttle services.		
Federal Capital Contribution			* Auxiliary Vehicle Kilometres was not available in 2004.		
Provincial Capital Contribution	\$348,787	\$345,754	* Auxiliary Passenger Trips in 2003 contained the ridership data for both local charters and Casino employees contract. The 2004 only contained the ridership data for local charters.		
Municipal Capital Contribution	\$708,142	\$716,730			
Other Capital Contributions					

# NORTH BAY

Transit Contact: Mr. Peter Reid  
Transit Manager

Statistical Contact: Ms. Jo-Anne Beaulieu  
Transit Clerk

Tel: (705) 474-0626 x165 Fax: (705) 476-5308  
E-mail: peter.reid@cityofnorthbay.ca

## SYSTEM HIGHLIGHTS:

- System established: 1972
- Serves: City of North Bay
- Municipal Population: 56,000
- Service Area Population: 49,000
- Service area size: 314.92 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:15 - 00:15
Tuesday	06:15 - 00:15
Wednesday	06:15 - 00:15
Thursday	06:15 - 00:15
Friday	06:15 - 00:15
Saturday	06:30 - 00:15
Sunday	08:30 - 18:15
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	39	5
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration	2	
TOTAL EMPLOYEES	42	5
- Union Affiliations: CUPE 122 (Operators)  
CUPE 122 (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,163,542  
- Boardings (including transfers): 2,380,482
- Total Operating Revenues: \$2,778,603
- Total Direct Operating Expenses: \$4,397,110
- Active Vehicles include: 28
 

Standard Buses	28
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 7.14%
- Percentage of accessible transit fleet: 7.14%
- Number of Fixed Routes: 13
- Number of Accessible Routes: 1
- Energy Consumption:
 

Diesel	882,464 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- Family Travel Pass - from 1800 hrs Friday until shut down on Sunday - up to 3 children under 16 can ride free with fare-paying parent.

## NORTH BAY



## FARES

	UNIT	MONTHLY
Effective Date: 01/04/2002	CASH PRICE	PASS
Adults	\$2.00	\$75.00
Children	\$2.00	\$50.00
Students	\$2.00	\$60.00
Seniors	\$2.00	\$50.00
Other: Blind - free w/ CNIB card	Free	

## CRITERIA

<5 yrs - free; semester: \$200/autumn; \$300/winter  
\$240/Sep-Dec or Jan-Apr; \$360/Jan-Jun

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2	26	2.00	18.34	2	16		13	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 28
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	2	26	-	-	2	16		13	Other
									TOTAL 28
Number of Stored Buses									Total Low-Floor Buses (30'-60') 2
Number of Stored Rail Vehicles									Average Bus Age (years) 17.17

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	1,432,754	1,453,747	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,432,754	1,453,747	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	57%	63%
Revenue Vehicle Hours	61,745	63,128	Municipal Operating Contribution / Capita	\$39.35	\$33.27
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.00	\$0.75
Total Vehicle Hours	61,745	63,128	AVERAGE FARE		
Operator Paid Hours	85,479	84,531	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.33	\$1.28
Mechanic Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours	91,199	90,511	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.34	\$2.03
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$74.31	\$69.65
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita	40.03	44.15
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	31.77	34.27
Senior Passenger Trips			AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS *	1,961,684	2,163,542	Rev. Veh. Hrs. / Capita	1.26	1.29
Regular Service Passenger Kms			AVERAGE SPEED		
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hr.	23.20	23.03
Transportation Operations Expenses	\$2,331,330	\$2,346,074	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$575,089	\$608,066	Tot. Veh. Kms. / Active Vehicle	51,170	51,920
Vehicle Maintenance Expenses	\$1,452,028	\$1,196,600	LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$14,659	\$16,013	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.75
General/Administration Expenses	\$215,465	\$230,357	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$4,588,571	\$4,397,110	Operators	\$17.80	\$18.54
Debt Service Payment			Mechanics		
Total Operating Expenses	\$4,619,176	\$4,430,900	Notes:		
REGULAR SERV. PASS. REVENUES	\$2,607,467	\$2,763,395	* The regular service passenger trips might be understated because the data did not include the trips for New Year's Eve Ride-the-Bus-on-Us, family travel plan (free rides for children accompanying parents on weekends from 1800 hrs Fridays until 1800 hrs Sundays) as well as day passes sold in July, August, and December in both years.		
TOTAL OPERATING REVENUES	\$2,619,755	\$2,778,603			
Total Revenues	\$2,691,059	\$2,800,750			
NET DIRECT OPERATING COST	\$1,968,816	\$1,618,507			
NET OPERATING COST	\$1,928,117	\$1,630,150			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$1,928,117	\$1,630,150			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$1,385,394				
Total Capital Disposals	\$1,150				
TOTAL CAPITAL FUNDING	\$1,384,244				
Federal Capital Contribution					
Provincial Capital Contribution	\$453,938				
Municipal Capital Contribution	\$930,306				
Other Capital Contributions					

# OAKVILLE

Transit Contact: Mr. Eric Pilon  
Director of Transit Services

Statistical Contact: Mr. Tony D'Alessandro  
Planner / Analyst

Tel: (905) 845-6601 x3508 Fax: (905) 338-4166

E-mail: td'alessandro@oakville.ca

## SYSTEM HIGHLIGHTS:

- System established: 05/09/1972
- Serves: Oakville
- Municipal Population: 152,400
- Service Area Population: 152,400
- Service area size: 76.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:00 - 23:30
Tuesday	06:00 - 23:30
Wednesday	06:00 - 23:30
Thursday	06:00 - 23:30
Friday	06:00 - 23:30
Saturday	07:00 - 23:30
Sunday	08:00 - 20:00
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	102	7
Other Transportation Operations	7	
Mechanics (Vehicle Maintenance)	7	
Other Vehicle Maintenance	8	
Plant Maintenance		
General and Administration	7	
TOTAL EMPLOYEES	131	7
- Union Affiliations: CAW 1256 (Operators)  
CAW 1256 (Mechanics)  
CUPE 1329 / CAW 136 (Administration staff/storekeeper)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,292,931  
- Boardings (including transfers): 2,816,491
- Total Operating Revenues: \$3,638,684
- Total Direct Operating Expenses: \$9,658,748
- Active Vehicles include:
 

Standard Buses	70
Articulated Buses	62
Trolley Buses	
Community Buses	8
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 54.29%
- Percentage of accessible transit fleet: 54.29%
- Number of Fixed Routes: 29
- Number of Accessible Routes: 4
- Energy Consumption:
 

Diesel	1,899,969 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- Oakville Transit added new service in late 2003.
- \* Started August 16, 2004, Oakville Transit provided weekday contract service to Town of Milton.

**OAKVILLE****OAKVILLE TRANSIT****FARES**

	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
				Day Pass	
Effective Date: 04/1999					
Adults	\$2.00	\$1.60	\$58.00	\$4	19-64 years
Children	Free				5 years and under
Students	\$2.00	\$1.35	\$50.00	\$4	6-18 years with ID card
Seniors	\$2.00	\$1.10	\$40.00	\$4	65 years and over
Other: GO riders	\$0.50		\$20.00		

**VEHICLES (2004)**

	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	35	27	3.37	15.56	30	22	15	10	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 70
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	3	5	14.67	1.00			2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	38	32	-	-	30	22	17	10	Other
Number of Stored Buses									<b>TOTAL</b> 70
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 35
									Average Bus Age (years) 8.39

**OPERATING DATA**

	<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	2,458,922	2,959,382	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	2,733,582	3,187,512			
Revenue Vehicle Hours	117,903	132,650			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	144,542	156,045	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	38%	38%
Operator Paid Hours	184,027	204,798	Municipal Operating Contribution / Capita	\$38.02	\$39.50
Mechanic Paid Hours	14,826	15,574	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.59	\$2.63
Total Employee Paid Hours	254,881	263,254	<b>AVERAGE FARE</b>		
Adult Passenger Trips	1,122,774	1,165,141			
Concession Fare Trips	1,002,483	1,127,790	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.47	\$1.49
Concession Fare Trips Detail:			<b>COST EFFECTIVENESS</b>		
Child Passenger Trips					
Student Passenger Trips	238,777	246,213	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.16	\$4.21
Senior Passenger Trips	161,873	152,087	<b>COST EFFICIENCY</b>		
REGULAR SERVICE PASSENGER TRIPS	2,125,257	2,292,931			
Regular Service Passenger Kms			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.14	\$61.90
Auxiliary Serv. Pass. Trips			<b>SERVICE UTILIZATION</b>		
Transportation Operations Expenses	\$5,011,939	\$5,369,677			
Fuel/Energy Exp. for Vehicles	\$987,833	\$1,152,265	Reg. Serv. Pass. / Capita	14.68	15.05
Vehicle Maintenance Expenses	\$1,947,713	\$2,175,589	Reg. Serv. Pass. / Rev. Veh. Hr.	18.03	17.29
Plant Maintenance Expenses	\$405,401	\$403,238	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$484,245	\$557,979			
TOTAL DIRECT OPERATING EXPENSES	\$8,837,131	\$9,658,748	Rev. Veh. Hrs. / Capita	0.81	0.87
Debt Service Payment			<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$8,837,131	\$9,658,748			
REGULAR SERV. PASS. REVENUES	\$3,132,213	\$3,421,504	Rev. Veh. Kms. / Rev. Veh. Hr.	20.86	22.31
TOTAL OPERATING REVENUES	\$3,333,738	\$3,638,684	<b>VEHICLE UTILIZATION</b>		
Total Revenues	\$3,333,738	\$3,638,684			
NET DIRECT OPERATING COST	\$5,503,393	\$6,020,064	Tot. Veh. Kms. / Active Vehicle	41,418	45,536
NET OPERATING COST	\$5,503,393	\$6,020,064	<b>LABOUR PRODUCTIVITY</b>		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.64	0.65
Municipal Operating Contribution	\$5,503,393	\$6,020,064	<b>TOP WAGE RATES</b>		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$19.58	\$20.01
Municipal Debt Service Contribution			Mechanics	\$24.62	\$25.16
TOTAL CAPITAL EXPENDITURES	\$900,000	\$2,300,000			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$900,000	\$2,300,000			
Federal Capital Contribution					
Provincial Capital Contribution		\$767,000			
Municipal Capital Contribution	\$900,000	\$1,533,000			
Other Capital Contributions					

# ORANGEVILLE

Transit Contact: Mr. John Hasselbacher  
Public Works Technologist

Statistical Contact: Mr. John Hasselbacher  
Public Works Technologist

Tel: (519) 941-0440 x292 Fax: (519) 941-5303

E-mail: jhasselbacher@orangeville.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 02/12/1991
  - Serves: Town of Orangeville
  - Municipal Population: 26,886
  - Service Area Population: 26,886
  - Service area size: 14.00 square kilometres
  - Service provided by: Municipal Department, under contract with Laidlaw Transit Ltd.
  - Hours of Service:
 

Monday	07:20 - 18:20
Tuesday	07:20 - 18:20
Wednesday	07:20 - 18:20
Thursday	07:20 - 18:20
Friday	07:20 - 18:20
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	2	6
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	2	6
  - Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 49,233  
- Boardings (transfers n/a): 49,233
  - Total Operating Revenues: \$88,001
  - Total Direct Operating Expenses: \$384,866
  - Active Vehicles include: 4
 

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	4
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 100.00%
  - Percentage of accessible transit fleet: 100.00%
  - Number of Fixed Routes: 6
  - Number of Accessible Routes: 6
  - Energy Consumption:
 

Diesel	82,350 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



# ORANGEVILLE



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
17/02/2003				
Adults	\$2.00	\$1.70		
Children	Free			Under 5 years
Students	\$1.50	\$1.30		5-18 years
Seniors	\$1.50	\$1.30		65 years and over

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline
Articulated Motor Buses									Low Sulphur Diesel 4
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	4		3.25		3		3		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	4		-	-	3		3		Other
									TOTAL 4
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 3.25

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	255,000	260,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	255,000	263,140			
Revenue Vehicle Hours	9,693	10,050			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	9,693	10,102	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	20%	23%
Operator Paid Hours	9,693	10,050	Municipal Operating Contribution / Capita	\$11.31	\$9.83
Mechanic Paid Hours	200	200	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$7.55	\$6.03
Total Employee Paid Hours	10,293	10,750	AVERAGE FARE		
Adult Passenger Trips	21,356	29,768			
Concession Fare Trips	18,938	19,465	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$9.38	\$7.82
Concession Fare Trips Detail:			COST EFFICIENCY		
Child Passenger Trips	2,417	1,969			
Student Passenger Trips	8,059	8,132			
Senior Passenger Trips	8,462	9,364			
REGULAR SERVICE PASSENGER TRIPS	40,294	49,233	SERVICE UTILIZATION		
Regular Service Passenger Kms	201,470	216,625			
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	1.50	1.83
Transportation Operations Expenses	\$297,319	\$303,079	Reg. Serv. Pass. / Rev. Veh. Hr.	4.16	4.90
Fuel/Energy Exp. for Vehicles *	\$6,750	\$6,900	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$66,397	\$67,688			
Plant Maintenance Expenses			Rev. Veh. Hrs. / Capita	0.36	0.37
General/Administration Expenses	\$7,668	\$7,199	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$378,134	\$384,866			
Debt Service Payment			Rev. Veh. Kms. / Rev. Veh. Hr.	26.31	25.87
Total Operating Expenses	\$378,134	\$384,866	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$66,486	\$78,910			
TOTAL OPERATING REVENUES	\$73,963	\$88,001	Tot. Veh. Kms. / Active Vehicle	63,750	65,785
Total Revenues	\$73,963	\$88,001	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$304,171	\$296,865			
NET OPERATING COST	\$304,171	\$296,865	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	1.00	1.00
Federal Operating Contribution			TOP WAGE RATES		
Provincial Operating Contribution *		\$32,709			
Municipal Operating Contribution	\$304,171	\$264,156	Operators	\$30.00	\$30.00
Other Operating Contributions			Mechanics	\$55.00	\$55.00
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$74,290		* Fuel/Energy Exp. for Vehicles refers to fuel surcharge paid in 2003 and 2004 due to higher fuel costs.		
Total Capital Disposals	\$10,000		* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
TOTAL CAPITAL FUNDING	\$64,290				
Federal Capital Contribution					
Provincial Capital Contribution	\$27,052				
Municipal Capital Contribution	\$37,238				
Other Capital Contributions					

# ORILLIA

Transit Contact: Mr. Mike Cox  
Director of Real Estate

Statistical Contact: Mr. Mike Cox  
Director of Real Estate

Tel: (705) 329-7247 Fax: (705) 325-5178

E-mail: mcox@city.orillia.on.ca

## SYSTEM HIGHLIGHTS:

- System established: 1975
- Serves: City of Orillia
- Municipal Population: 30,000
- Service Area Population: 30,000
- Service area size: 30.00 square kilometres
- Service provided by: Municipal Department, under contract with Penetang-Midland Coach Lines Ltd.
- Hours of Service:
 

Monday	06:15 - 18:45
Tuesday	06:15 - 18:45
Wednesday	06:15 - 18:45
Thursday	06:15 - 18:45
Friday	06:15 - 18:45
Saturday	08:45 - 17:45
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
- Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 259,670  
- Boardings (transfers n/a): 259,670
- Total Operating Revenues: \$320,442
- Total Direct Operating Expenses: \$795,275
- Active Vehicles include: 6
 

Standard Buses	6
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 100.00%
- Percentage of accessible transit fleet: 100.00%
- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- In 2004, one of the four standard routes was changed dramatically, in order to accommodate the college and high school riders. These changes resulted in the elimination of "specials" that ran Monday to Friday, in the mornings and afternoons, to accommodate these students.
- \* In September 2004, Orillia Transit implemented "Later Evening" service trial to assess needs and ridership into the evening hours, using a 2 bus system to cover the 4 regular routes.

# ORILLIA

## FARES

		UNIT	MONTHLY	CRITERIA
Effective Date:	01/05/2004	CASH	PRICE	PASS
Adults	\$2.00	\$1.83		
Children	\$1.25	\$1.15		
Students	\$1.25	\$1.15	\$35.00	
Seniors	\$1.50	\$1.38		With High School, Post Secondary ID

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	6		8.67		4		4		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 6
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	6		-	-	4		4		Other
									TOTAL 6
Number of Stored Buses									Total Low-Floor Buses (30'-60') 2
Number of Stored Rail Vehicles									Average Bus Age (years) 8.67

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			435,900	282,000	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres			435,900	282,000			
Revenue Vehicle Hours			14,530	12,749		42%	40%
Auxiliary Revenue Vehicle Hours						\$15.74	\$13.28
Total Vehicle Hours			14,530	12,749		\$1.72	\$1.83
Operator Paid Hours					AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Mechanic Paid Hours						\$1.08	\$1.09
Total Employee Paid Hours							
Adult Passenger Trips				46,973	COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Concession Fare Trips				212,697		\$2.94	\$3.06
Concession Fare Trips Detail:							
Child Passenger Trips				90,190	COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Student Passenger Trips						\$50.10	\$62.38
Senior Passenger Trips				60,127			
REGULAR SERVICE PASSENGER TRIPS			247,205	259,670	SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.		
Regular Service Passenger Kms						9.16	8.66
Auxiliary Serv. Pass. Trips						17.01	20.37
Transportation Operations Expenses		\$690,908		\$705,133	AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita		
Fuel/Energy Exp. for Vehicles						0.54	0.42
Vehicle Maintenance Expenses				\$7,655			
Plant Maintenance Expenses				\$34,450	AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
General/Administration Expenses		\$36,988		\$48,037		30.00	22.12
TOTAL DIRECT OPERATING EXPENSES		\$727,896		\$795,275			
Debt Service Payment					VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle		
Total Operating Expenses		\$727,896		\$795,275		72,650	47,000
REGULAR SERV. PASS. REVENUES		\$267,790		\$283,238	LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
TOTAL OPERATING REVENUES		\$302,790		\$320,442			
Total Revenues		\$302,790		\$351,726			
NET DIRECT OPERATING COST		\$425,106		\$474,833	TOP WAGE RATES Operators Mechanics		
NET OPERATING COST		\$425,106		\$443,549			
Federal Operating Contribution							
Provincial Operating Contribution *				\$45,244			
Municipal Operating Contribution		\$425,106		\$398,305	Notes: * Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES				\$508,030			
Total Capital Disposals							
TOTAL CAPITAL FUNDING				\$508,030			
Federal Capital Contribution							
Provincial Capital Contribution				\$168,940			
Municipal Capital Contribution				\$339,090			
Other Capital Contributions							

# OSHAWA

Transit Contact: Mr. Philip Meagher  
General Manager

Statistical Contact: Mr. Peter Blanchard  
Manager of Accounting

Tel: (905) 579-2471 x204 Fax: (905) 579-1050

E-mail: pblanchard@oshawa.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/01/1960
- Serves: City of Oshawa
- Municipal Population: 150,000
- Service Area Population: 150,000
- Service area size: 90.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

Monday	05:40 - 00:55
Tuesday	05:40 - 00:55
Wednesday	05:40 - 00:55
Thursday	05:40 - 00:55
Friday	05:40 - 00:55
Saturday	06:25 - 00:55
Sunday	09:55 - 21:55
Holidays	09:55 - 21:55
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	90	
Other Transportation Operations	7	
Mechanics (Vehicle Maintenance)	11	
Other Vehicle Maintenance	12	
Plant Maintenance	2	
General and Administration	5	
TOTAL EMPLOYEES	127	
- Union Affiliations: CAW 222 (Operators)  
CAW 222 (Mechanics)  
CAW 222 (Clerks)
- Disruption during 2003: Strike
 

Start Date:	03/03/2003
End Date:	18/03/2003
Duration:	16 days
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,976,947  
- Boardings (including transfers): 3,491,665
- Total Operating Revenues: \$5,312,160
- Total Direct Operating Expenses: \$10,771,238
- Active Vehicles include: 52
 

Standard Buses	52
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 32.69%
- Percentage of accessible transit fleet: 32.69%
- Number of Fixed Routes: 20
- Number of Accessible Routes: 1
- Energy Consumption:
 

Diesel	1,721,937 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- OTC has experienced significant growth during 2004, as a result of service enhancements and the introduction of improved labour and management practices.

# **OSHAWA**

## **OTHER**

Restricted Pass

CRITERIA



## **FARES**

Effective Date:	01/12/2002	CASH	UNIT PRICE	MONTHLY PASS		
Adults		\$2.00	\$1.90	\$70.00		
Children		\$1.25	\$1.19	\$42.00		
Students		\$1.75	\$1.68	\$62.00	\$38.50	5-13 years
Seniors		\$1.25	\$1.19	\$42.00		Secondary School, Post Secondary
Other: GO riders		\$0.50		\$20.00		65 years and over

## **VEHICLES (2004)**

	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	17	35	1.20	12.76	17	21	12	17	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 52
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	17	35	-	-	17	21	12	17	Other
									<b>TOTAL</b> 52
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 8.98

## **OPERATING DATA**

	<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	2,429,416	2,968,204	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	2,476,854	3,025,200			
Revenue Vehicle Hours	111,824	116,100			
Auxiliary Revenue Vehicle Hours	273	287			
Total Vehicle Hours	112,097	116,387	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	49%	49%
Operator Paid Hours	156,585	159,624	Municipal Operating Contribution / Capita	\$30.46	\$30.42
Mechanic Paid Hours	22,880	22,880	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.79	\$1.83
Total Employee Paid Hours	218,621	228,266	<b>AVERAGE FARE</b>		
Adult Passenger Trips	1,416,470	1,534,432			
Concession Fare Trips	1,338,424	1,442,515	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.71	\$1.72
Concession Fare Trips Detail:			<b>COST EFFECTIVENESS</b>		
Child Passenger Trips	101,571	108,995			
Student Passenger Trips	1,006,141	1,065,514	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.54	\$3.62
Senior Passenger Trips	165,721	177,834	<b>COST EFFICIENCY</b>		
REGULAR SERVICE PASSENGER TRIPS	2,754,894	2,976,947			
Regular Service Passenger Kms			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$87.11	\$92.55
Auxiliary Serv. Pass. Trips			<b>SERVICE UTILIZATION</b>		
Transportation Operations Expenses	\$5,097,089	\$5,448,258			
Fuel/Energy Exp. for Vehicles	\$897,282	\$1,042,448	Reg. Serv. Pass. / Capita	18.87	19.85
Vehicle Maintenance Expenses	\$2,336,684	\$2,477,324	Reg. Serv. Pass. / Rev. Veh. Hr.	24.64	25.64
Plant Maintenance Expenses	\$520,769	\$848,945	<b>AMOUNT OF SERVICE</b>		
General/Administration Expenses	\$912,832	\$954,264			
TOTAL DIRECT OPERATING EXPENSES	\$9,764,656	\$10,771,238	Rev. Veh. Hrs. / Capita	0.77	0.77
Debt Service Payment	\$78,223	\$27,006	<b>AVERAGE SPEED</b>		
Total Operating Expenses	\$9,842,879	\$10,798,244			
REGULAR SERV. PASS. REVENUES	\$4,701,643	\$5,134,857	Rev. Veh. Kms. / Rev. Veh. Hr.	21.73	25.57
TOTAL OPERATING REVENUES	\$4,821,199	\$5,312,160	<b>VEHICLE UTILIZATION</b>		
Total Revenues	\$5,317,280	\$5,924,653			
NET DIRECT OPERATING COST	\$4,943,457	\$5,459,078	Tot. Veh. Kms. / Active Vehicle	55,041	58,177
NET OPERATING COST	\$4,525,599	\$4,873,591	<b>LABOUR PRODUCTIVITY</b>		
Federal Operating Contribution					
Provincial Operating Contribution *		\$284,295	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.73
Municipal Operating Contribution	\$4,447,376	\$4,562,289	<b>TOP WAGE RATES</b>		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$22.47	\$22.69
Municipal Debt Service Contribution	\$78,223	\$27,006	Mechanics	\$27.71	\$27.99
TOTAL CAPITAL EXPENDITURES	\$3,575,784	\$3,153,425	<b>Notes:</b>		
Total Capital Disposals			* 2003 data were affected by a 16-day strike.		
TOTAL CAPITAL FUNDING	\$3,575,784	\$3,153,425	* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
Federal Capital Contribution					
Provincial Capital Contribution	\$2,852,200	\$1,009,901			
Municipal Capital Contribution	\$723,584	\$2,143,524			
Other Capital Contributions					

# OTTAWA

Transit Contact: Mr. G. Diamond  
Director of Transit

Statistical Contact: Mr. Jim English  
Financial Support Unit Account Manager  
Tel: (613) 842-3636 x2255 Fax: (613) 230-8425  
E-mail: jim.english@ottawa.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/08/1972
- Serves: City of Ottawa
- Municipal Population: 854,300
- Service Area Population: 751,000
- Service area size: 397.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	04:00 - 03:30
Tuesday	04:00 - 03:30
Wednesday	04:00 - 03:30
Thursday	04:00 - 03:30
Friday	04:00 - 03:30
Saturday	04:30 - 03:30
Sunday	05:30 - 02:30
Holidays	05:30 - 02:30
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	1,427	
Other Transportation Operations	104	4
Mechanics (Vehicle Maintenance)	171	
Other Vehicle Maintenance	252	11
Plant Maintenance	134	21
General and Administration	140	23
TOTAL EMPLOYEES	2,228	59
- Union Affiliations: ATU 279 (Operators)  
ATU 279 (Mechanics)  
CUPE 5500 (Supervisors & Secretarial)
- Adult Cash Fare: \$2.60
- Ridership - Revenue Passengers: 88,779,641  
- Boardings (including transfers): 124,291,497
- Total Operating Revenues: \$108,034,697
- Total Direct Operating Expenses: \$207,075,344
- Active Vehicles include: 903
 

Standard Buses	672
Articulated Buses	226
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	3
Heavy Rail Vehicles	
Commuter Rail Vehicles	
Other: Vans	2
- Percentage of accessible bus fleet: 50.22%
- Percentage of accessible transit fleet: 50.28%
- Number of Fixed Routes: 217
- Number of Accessible Routes: 48
- Energy Consumption:
 

Diesel	36,989,371 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- Number of vehicles, revenue vehicle hours and kilometres, ridership, passenger revenues for O-Train Service were included in 2004 data.

## OTTAWA



## FARES

Effective Date:	01/07/2004	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
Adults		\$2.60	\$1.80	\$63.00	Unipass - valid all routes, times	Express - Cash \$3.75, ticket \$2.70
Children		\$1.35	\$0.90			6 years and over; under 6 years - free
Students		\$2.60	\$1.80	\$51.75	\$60.00	
Seniors		\$2.60	\$1.80		\$25.75	65 years and over
Other: University/College						Transpass: \$496.68; Unipass: \$576.86
Annual						

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	225	447	3.73	13.38	189	386	123	73	Gasoline
Articulated Motor Buses	226		1.95		159		78		Low Sulphur Diesel 848
Trolley Buses									Ultra Low Sulphur Diesel 50
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles	3		4.00		2		2		Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other: Vans		2		7.00					Hybrid
TOTAL ACTIVE VEHICLES	454	449	-	-	350	386	203	73	Other
Number of Stored Buses	60								TOTAL 898
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 451
									Average Bus Age (years) 8.09

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	44,659,694	45,123,027	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres *	55,330,341	55,624,600	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) *	54%	52%
Revenue Vehicle Hours	1,716,137	1,727,089	Municipal Operating Contribution / Capita	\$175.52	\$183.70
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass. *	\$1.02	\$1.12
Total Vehicle Hours *	2,310,391	2,328,686	AVERAGE FARE		
Operator Paid Hours	3,194,580	3,279,417	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.16	\$1.19
Mechanic Paid Hours	362,500	405,440	COST EFFECTIVENESS		
Total Employee Paid Hours	5,035,440	4,930,477	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. *	\$2.22	\$2.33
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. *	\$84.62	\$88.92
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita	119.32	118.22
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hr.	51.24	51.40
Senior Passenger Trips			AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	87,941,096	88,779,641	Rev. Veh. Hrs. / Capita	2.33	2.30
Regular Service Passenger Kms	775,640,467	795,465,583	AVERAGE SPEED		
Auxiliary Serv. Pass. Trips	70,000	70,000	Rev. Veh. Kms. / Rev. Veh. Hr.	26.02	26.13
Transportation Operations Expenses	\$93,611,005	\$97,608,554	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$20,297,844	\$23,530,141	Tot. Veh. Kms. / Active Vehicle	59,881	61,600
Vehicle Maintenance Expenses	\$46,263,714	\$49,508,924	LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$18,917,336	\$19,911,268	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.54	0.53
General/Administration Expenses	\$16,295,844	\$16,516,457	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$195,385,743	\$207,075,344	Operators	\$21.53	\$22.17
Debt Service Payment			Mechanics	\$25.49	\$26.26
Total Operating Expenses	\$234,660,191	\$246,201,630	Notes:		
REGULAR SERV. PASS. REVENUES	\$102,442,864	\$105,733,881	* Number of vehicles, revenue vehicle hours and kilometres, ridership, passenger revenues for O-Train Service were included in 2004 data.		
TOTAL OPERATING REVENUES	\$105,300,829	\$108,034,697	* Total Vehicle Hours and Kilometres include revenue vehicle hours and kilometres and both garage and inter-trip deadhead hours and kilometres. OC Transpo relies on extensive peak period interlining to optimize vehicle requirements. This type of optimization naturally produces inter-trip deadhead hours to reduce the overall cost of providing the service.		
Total Revenues	\$105,300,829	\$108,242,916	Footnote:		
NET DIRECT OPERATING COST	\$90,084,914	\$99,040,647	Tot. Dir. & Aux. Op. Exp. for 2003 was \$195,508,339		
NET OPERATING COST	\$129,359,362	\$137,958,714			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$129,359,362	\$137,958,714			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$51,158,827	\$53,518,876			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$51,158,827	\$53,518,876			
Federal Capital Contribution		\$12,153			
Provincial Capital Contribution	\$11,663,782	\$14,143,753			
Municipal Capital Contribution	\$39,495,045	\$39,362,970			
Other Capital Contributions					

## OWEN SOUND

Transit Contact: Ms. Lois O'Neill  
Operations Administrative Assistant

Statistical Contact: Ms. Lois O'Neill  
Operations Administrative Assistant  
Tel: (519) 376-4440 x261 Fax: (519) 371-0511  
E-mail: loneill@e-owensound.com

### SYSTEM HIGHLIGHTS:

- 
- System established: 01/12/1944
  - Serves: City of Owen Sound
  - Municipal Population: 21,000
  - Service Area Population: 21,000
  - Service area size: 23.70 square kilometres
  - Service provided by: Municipal Department, under contract with Thomas Norris Limited
  - Hours of Service:
 

Monday	06:30 - 19:00
Tuesday	06:30 - 19:00
Wednesday	06:30 - 19:00
Thursday	06:30 - 19:00
Friday	06:30 - 19:00
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	9	1
Other Transportation Operations	3	1
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance	1	
General and Administration		2
TOTAL EMPLOYEES	13	4
  - Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 196,000  
- Boardings (transfers n/a): 196,000
  - Total Operating Revenues: \$305,651
  - Total Direct Operating Expenses: \$792,897
  - Active Vehicles include:
 

Standard Buses	5	5
Articulated Buses		
Trolley Buses		
Community Buses		
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
  - Percentage of accessible bus fleet: 0.00%
  - Percentage of accessible transit fleet: 0.00%
  - Number of Fixed Routes: 4
  - Number of Accessible Routes:
  - Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



# OWEN SOUND

## FARES

	UNIT	MONTHLY	CRITERIA
Effective Date: 05/03/2004	CASH	PRICE	PASS
Adults	\$2.00	\$55.00	
Children	\$1.25	\$25.00	Elementary School; 5 years and under - free
Students	\$1.25	\$30.00	
Seniors	\$2.00	\$40.00	65 years and over

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		5		6.00		4		4	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 5
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		5	-	-		4		4	Other
Number of Stored Buses									TOTAL 5
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 6.00

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres		300,000	300,000		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		326,000	326,000				
Revenue Vehicle Hours		13,500	13,500				
Auxiliary Revenue Vehicle Hours							
Total Vehicle Hours		13,750	13,750				
Operator Paid Hours					AVERAGE FARE		
Mechanic Paid Hours							
Total Employee Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	\$1.21
Adult Passenger Trips					COST EFFECTIVENESS		
Concession Fare Trips							
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.86	\$4.05
Child Passenger Trips					COST EFFICIENCY		
Student Passenger Trips							
Senior Passenger Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$52.53	\$57.67
REGULAR SERVICE PASSENGER TRIPS		187,000	196,000		SERVICE UTILIZATION		
Regular Service Passenger Kms							
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	8.90	9.33
Transportation Operations Expenses	\$392,211		\$402,443		Reg. Serv. Pass. / Rev. Veh. Hr.	13.85	14.52
Fuel/Energy Exp. for Vehicles	\$79,845		\$98,958		AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$98,561		\$130,525				
Plant Maintenance Expenses	\$119,178		\$126,267		Rev. Veh. Hrs. / Capita	0.64	0.64
General/Administration Expenses	\$32,458		\$34,704		AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$722,253		\$792,897				
Debt Service Payment					Rev. Veh. Kms. / Rev. Veh. Hr.	22.22	22.22
Total Operating Expenses	\$748,953		\$819,597		VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$226,253		\$236,773				
TOTAL OPERATING REVENUES	\$285,785		\$305,651		Tot. Veh. Kms. / Active Vehicle	65,200	65,200
Total Revenues	\$285,785		\$305,651		LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$436,468		\$487,246				
NET OPERATING COST	\$463,168		\$513,946		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Federal Operating Contribution					TOP WAGE RATES		
Provincial Operating Contribution *			\$33,339				
Municipal Operating Contribution	\$443,168		\$513,946		Operators		
Other Operating Contributions	\$20,000				Mechanics		
Provincial Debt Service Contribution					Notes:		
Municipal Debt Service Contribution					* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
TOTAL CAPITAL EXPENDITURES							
Total Capital Disposals							
TOTAL CAPITAL FUNDING							
Federal Capital Contribution							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

# PETERBOROUGH

Transit Contact: Mr. J.N. Kimble  
Manager of Transportation

Statistical Contact: Mr. J.N. Kimble  
Manager of Transportation

Tel: (705) 742-7777 x2895 Fax: (705) 742-3741

E-mail: jkimble@city.peterborough.on.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Serves: City of Peterborough
- Municipal Population: 76,100
- Service Area Population: 76,100
- Service area size: 62.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:15 - 23:15
Tuesday	06:15 - 23:15
Wednesday	06:15 - 23:15
Thursday	06:15 - 23:15
Friday	06:15 - 23:15
Saturday	07:15 - 22:15
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	39	8
Other Transportation Operations	5	
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance	3	1
Plant Maintenance		
General and Administration	1	9
TOTAL EMPLOYEES	48	18
- Union Affiliations: ATU 1320 (Operators)  
CUPE 504 (Mechanics)  
CUPE 126 (Clerical)
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 2,436,900  
- Boardings (including transfers): 2,619,700
- Total Operating Revenues: \$3,039,900
- Total Direct Operating Expenses: \$5,102,400
- Active Vehicles include: 37
 

Standard Buses	37
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 59.46%
- Percentage of accessible transit fleet: 59.46%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 7
- Energy Consumption:
 

Diesel	841,500 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# PETERBOROUGH



City of  
Peterborough

## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	OTHER Annual Pass	CRITERIA
Adults	\$1.75		\$64.00		
Children	\$1.25		\$30.00		12 years and under
Students	\$1.40		\$45.00		Secondary School
Seniors	\$1.25		\$30.00	\$180	65 years and over
Other: Transcab	\$2.25				

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	22	15	7.45	21.00	17	13	13	8	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 37
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	22	15	-	-	17	13	13	8	Other
									TOTAL 37
Number of Stored Buses									Total Low-Floor Buses (30'-60') 15
Number of Stored Rail Vehicles									Average Bus Age (years) 12.95

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	1,210,800	1,362,600	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.	59%	60%
Total Vehicle Kilometres	1,248,300	1,404,800		\$25.09	\$27.31
Revenue Vehicle Hours	66,600	72,900		\$0.80	\$0.85
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	68,700	75,200	AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.17	\$1.23
Operator Paid Hours	93,250	95,160			
Mechanic Paid Hours			COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.98	\$2.09
Total Employee Paid Hours	218,800	124,460			
Adult Passenger Trips	884,800	895,100	COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$67.59	\$68.06
Concession Fare Trips	1,447,600	1,541,800			
Concession Fare Trips Detail:			SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.	30.89	32.02
Child Passenger Trips	48,800	46,900		35.02	33.43
Student Passenger Trips	198,700	192,200			
Senior Passenger Trips	227,800	224,900			
REGULAR SERVICE PASSENGER TRIPS	2,332,400	2,436,900	AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita	0.88	0.96
Regular Service Passenger Kms	10,029,300	10,478,700			
Auxiliary Serv. Pass. Trips			AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.	18.18	18.69
Transportation Operations Expenses	\$2,544,800	\$3,047,900			
Fuel/Energy Exp. for Vehicles	\$499,700	\$563,800	VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle	34,675	37,968
Vehicle Maintenance Expenses	\$855,700	\$777,800			
Plant Maintenance Expenses	\$535,800	\$525,900	LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.77
General/Administration Expenses	\$190,300	\$187,000			
TOTAL DIRECT OPERATING EXPENSES	\$4,626,300	\$5,102,400	TOP WAGE RATES Operators Mechanics	\$18.59	\$19.15
Debt Service Payment				\$23.32	\$24.06
Total Operating Expenses	\$4,643,100	\$5,118,000			
REGULAR SERV. PASS. REVENUES	\$2,717,400	\$2,995,800			
TOTAL OPERATING REVENUES	\$2,749,000	\$3,039,900			
Total Revenues	\$2,749,000	\$3,039,900			
NET DIRECT OPERATING COST	\$1,877,300	\$2,062,500			
NET OPERATING COST	\$1,894,100	\$2,078,100			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$1,894,100	\$2,078,100			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$184,400	\$3,555,700			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$184,400	\$3,555,700			
Federal Capital Contribution					
Provincial Capital Contribution	\$17,900	\$1,353,200			
Municipal Capital Contribution	\$166,500	\$2,202,500			
Other Capital Contributions					
			Footnote: Tot. Dir. & Aux. Op. Exp. for 2004 was	\$5,118,000	
			Tot. Dir. & Aux. Op. Exp. for 2003 was	\$4,643,100	

## PORT COLBORNE

Transit Contact: Mayor Ron Bodner  
Mayor

Statistical Contact: Ms. Lynda Reinhart  
Executive Director

Tel: (905) 834-3629

Fax: (905) 835-6600

E-mail: lreinhart@portcares.on.ca

### SYSTEM HIGHLIGHTS:

- System established: 01/12/1999
- Serves: Port Colborne
- Municipal Population: 18,000
- Service Area Population: 18,000
- Service area size: 127.00 square kilometres
- Service provided by: Municipal Department, under contract with Port Cares
- Hours of Service:
 

Monday	08:30 - 16:30
Tuesday	08:30 - 16:30
Wednesday	08:30 - 16:30
Thursday	08:30 - 16:30
Friday	08:30 - 16:30
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		1
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		1
TOTAL EMPLOYEES		2
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 4,296  
- Boardings (transfers n/a): 4,296
- Total Operating Revenues: \$532
- Total Direct Operating Expenses: \$36,900
- Active Vehicles include: 1
 

Standard Buses	
Articulated Buses	
Trolley Buses	
Community Buses	1
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 0.00%
- Percentage of accessible transit fleet: 0.00%
- Number of Fixed Routes: 1
- Number of Accessible Routes:
- Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

### REMARKS:

- Multi Service Community organization dedicated to improving the quality of life for the residents of Port Colborne and region by undertaking initiatives and by responding to identified community needs. Port Cares is in partnership with Laidlaw and has coordinated a Friday bus with Port Colborne. Out of town transportation to Welland is available five days a week. Port Cares also sub-contracts daily taxi service for inner-city and cross-boundary transportation service to the areas of Welland and St. Catharines outside of the bus schedule.

# PORT COLBORNE

## FARES

	UNIT	MONTHLY	CRITERIA
Effective Date: 01/12/1999	CASH	PRICE	PASS
Adults	\$2.00		
Children	Free		under 12 years
Students	\$2.00		
Seniors	\$2.00		

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses									Gasoline 1
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses		1			1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	1	-	-		1		1		Other
									<b>TOTAL</b> 1
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years)

OPERATING DATA	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)		1%
Revenue Vehicle Hours		204	Municipal Operating Contribution / Capita		\$1.53
Auxiliary Revenue Vehicle Hours		1,820	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$8.47
Total Vehicle Hours		2,024			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$0.12
Total Employee Paid Hours		1,204			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$8.59
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$18.23
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS *		4,296	SERVICE UTILIZATION		
Regular Service Passenger Kms		42,960	Reg. Serv. Pass. / Capita		0.24
Auxiliary Serv. Pass. Trips		36	Reg. Serv. Pass. / Rev. Veh. Hr.		21.06
Transportation Operations Expenses		\$29,100	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		0.01
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses		\$7,800	Rev. Veh. Kms. / Rev. Veh. Hr.		
TOTAL DIRECT OPERATING EXPENSES		\$36,900			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses		\$36,900	Tot. Veh. Kms. / Active Vehicle		
REGULAR SERV. PASS. REVENUES *		\$532	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES		\$532	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues		\$532			
NET DIRECT OPERATING COST		\$36,368	TOP WAGE RATES		
NET OPERATING COST		\$36,368	Operators		
Federal Operating Contribution			Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution		\$27,500	Notes:		
Other Operating Contributions		\$8,868	* Regular Service Passenger Trips also included the passengers using the taxi service.		
Provincial Debt Service Contribution			* The taxi service was subsidized by the municipality. Regular Service		
Municipal Debt Service Contribution			Passenger Revenues only collected the revenues from the passengers using the bus service.		
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

## PORT HOPE

Transit Contact: Mr. Peter Angelo  
Director of Engineering Services

Statistical Contact: Ms. Barbara Spry  
Treasurer

Tel: (905) 885-4544

Fax: (905) 885-1807

E-mail: bspry@porthope.ca

### SYSTEM HIGHLIGHTS:

- 
- System established: 14/04/1969
  - Serves: Port Hope
  - Municipal Population: 16,500
  - Service Area Population: 12,500
  - Service area size: 13.10 square kilometres
  - Service provided by: Municipal Department, under contract with Trentway Wagar
  - Hours of Service:
 

Monday	08:00 - 17:50
Tuesday	08:00 - 17:50
Wednesday	08:00 - 17:50
Thursday	08:00 - 17:50
Friday	08:00 - 17:50
Saturday	08:00 - 17:50
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
  - Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A
  - Adult Cash Fare: \$1.50
  - Ridership - Revenue Passengers: 39,445  
- Boardings (transfers n/a): 39,445
  - Total Operating Revenues: \$37,845
  - Total Direct Operating Expenses: \$157,808
  - Active Vehicles include:
    - Standard Buses
    - Articulated Buses
    - Trolley Buses
    - Community Buses
    - Double-Decker Buses
    - Light Rail Vehicles
    - Heavy Rail Vehicles
    - Commuter Rail Vehicles
  - Percentage of accessible bus fleet: 0.00%
  - Percentage of accessible transit fleet: 0.00%
  - Number of Fixed Routes: 1
  - Number of Accessible Routes:
  - Energy Consumption:
    - Diesel
    - Bio-Diesel / E-Diesel
    - Gasoline
    - Natural Gas
    - Electricity
    - Other:

# PORT HOPE



## FARES

Effective Date:	01/01/1999	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults		\$1.50			
Children		\$1.00			Preschool - free
Students		\$1.00			
Seniors		\$1.00			

VEHICLES (2004)	ACTIVE	AVG. AGE	PEAK (Est.)	BASE (Est.)	ACTIVE BUSES BY FUEL TYPES
	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Access. Non-Acc.	Gasoline
Standard Motor Buses					Low Sulphur Diesel
Articulated Motor Buses					Ultra Low Sulphur Diesel
Trolley Buses					Bio-Diesel/E-Diesel
Small/Community Buses					Natural Gas
Double-Decker Motor Buses					Electric Propulsion
Light Rail Vehicles					Battery Powered
Heavy Rail Vehicles					Fuel Cell
Commuter Rail Vehicles					Hybrid
Other:					Other
TOTAL ACTIVE VEHICLES		-	-		TOTAL
Number of Stored Buses					Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles					Average Bus Age (years)

OPERATING DATA	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	27%	24%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$9.11	\$9.60
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.92	\$3.04
Total Vehicle Hours					
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.10	\$0.96
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.02	\$4.00
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	39,000	39,445	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	3.12	3.16
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hr.		
Transportation Operations Expenses	\$145,891	\$149,880	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$3,364	\$928	AVERAGE SPEED		
General/Administration Expenses	\$7,404	\$7,000	Rev. Veh. Kms. / Rev. Veh. Hr.		
TOTAL DIRECT OPERATING EXPENSES	\$156,659	\$157,808			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$156,659	\$157,808	Tot. Veh. Kms. / Active Vehicle		
REGULAR SERV. PASS. REVENUES	\$42,778	\$37,845			
TOTAL OPERATING REVENUES	\$42,778	\$37,845	LABOUR PRODUCTIVITY		
Total Revenues	\$42,778	\$37,845	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$113,881	\$119,963			
NET OPERATING COST	\$113,881	\$119,963	TOP WAGE RATES		
Federal Operating Contribution			Operators		
Provincial Operating Contribution			Mechanics		
Municipal Operating Contribution	\$113,881	\$119,963			
Other Operating Contributions			Notes:		
Provincial Debt Service Contribution			* All operating and financial data except ridership in 2003 were based on the		
Municipal Debt Service Contribution			2002 operating budget.		
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

# SARNIA

Transit Contact: Mr. Jim Stevens  
Director of Transit

Statistical Contact: Mr. Jim Stevens  
Director of Transit

Tel: (519) 336-3271 Fax: (519) 336-3361  
E-mail: jstevens@sarnia.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/04/1974
- Serves: Sarnia, Point Edward
- Municipal Population: 75,300
- Service Area Population: 75,300
- Service area size: 167.25 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:30 - 22:45
Tuesday	06:30 - 22:45
Wednesday	06:30 - 22:45
Thursday	06:30 - 22:45
Friday	06:30 - 22:45
Saturday	08:00 - 18:15
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	36	2
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	4	
Other Vehicle Maintenance	5	
Plant Maintenance		
General and Administration	5	
TOTAL EMPLOYEES	53	2
- Union Affiliations: CAW 4184 (Operators)  
CAW 4184 (Mechanics)  
CUPE 3691 (Office)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 896,596  
- Boardings (including transfers): 1,036,890
- Total Operating Revenues: \$1,320,500
- Total Direct Operating Expenses: \$4,300,072
- Active Vehicles include:
 

Standard Buses	23
Articulated Buses	18
Trolley Buses	
Community Buses	5
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 69.57%
- Percentage of accessible transit fleet: 69.57%
- Number of Fixed Routes: 13
- Number of Accessible Routes:
- Energy Consumption:
 

Diesel	548,169 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



**SARNIA****FARES**

Effective Date:	01/03/2004	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Adults		\$2.00	\$1.75	\$60.00		
Children		Free				5 years and under
Students		\$1.75	\$1.25	\$50.00		6-18 years; summer fun pass (July-Aug) \$50/2 month
Seniors		\$2.00	\$1.75	\$45.00		65 years and over
Other: College		\$2.00	\$1.75	\$60.00	\$130/4 months	

**VEHICLES (2004)**

	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	11	7	10.82	22.00	10	5			Gasoline
Articulated Motor Buses									Low Sulphur Diesel 23
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	5		13.00		4				Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	16	7	-	-	14	5			Other
									<b>TOTAL</b> 23
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									7
									Average Bus Age (years) 14.70

**OPERATING DATA**

	<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	1,165,676	1,146,291	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	1,289,588	1,262,928			
Revenue Vehicle Hours	53,662	54,394		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	32% 31%
Auxiliary Revenue Vehicle Hours	5,206	4,831		Municipal Operating Contribution / Capita	\$34.60 \$37.37
Total Vehicle Hours	58,868	59,225	<b>AVERAGE FARE</b>	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.27 \$3.32
Operator Paid Hours	76,960	77,376			
Mechanic Paid Hours	8,320	8,320		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.14 \$1.11
Total Employee Paid Hours	106,340	112,736			
Adult Passenger Trips			<b>COST EFFECTIVENESS</b>		
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.82 \$4.80
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips			<b>COST EFFICIENCY</b>		
Senior Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$69.03 \$72.61
REGULAR SERVICE PASSENGER TRIPS	843,778	896,596			
Regular Service Passenger Kms	13,247,315	14,076,557			
Auxiliary Serv. Pass. Trips	64,995	54,876	<b>SERVICE UTILIZATION</b>	Reg. Serv. Pass. / Capita	11.21 11.91
Transportation Operations Expenses	\$2,793,676	\$2,952,290		Reg. Serv. Pass. / Rev. Veh. Hr.	15.72 16.48
Fuel/Energy Exp. for Vehicles	\$359,390	\$373,603			
Vehicle Maintenance Expenses	\$526,207	\$527,805			
Plant Maintenance Expenses	\$166,118	\$172,183	<b>AMOUNT OF SERVICE</b>	Rev. Veh. Hrs. / Capita	0.71 0.72
General/Administration Expenses	\$218,214	\$274,191			
TOTAL DIRECT OPERATING EXPENSES	\$4,063,605	\$4,300,072			
Debt Service Payment	\$33,113	\$16,550			
Total Operating Expenses	\$4,094,105	\$4,316,622	<b>AVERAGE SPEED</b>	Rev. Veh. Kms. / Rev. Veh. Hr.	21.72 21.07
REGULAR SERV. PASS. REVENUES	\$963,069	\$995,000			
TOTAL OPERATING REVENUES	\$1,307,350	\$1,320,500			
Total Revenues	\$1,488,846	\$1,502,691			
NET DIRECT OPERATING COST	\$2,756,255	\$2,979,572	<b>VEHICLE UTILIZATION</b>	Tot. Veh. Kms. / Active Vehicle	56,069 54,910
NET OPERATING COST	\$2,605,259	\$2,813,931			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$2,605,259	\$2,813,931	<b>LABOUR PRODUCTIVITY</b>	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76 0.77
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$346,000	<b>TOP WAGE RATES</b>		
Total Capital Disposals				Operators	\$18.04 \$19.19
TOTAL CAPITAL FUNDING		\$346,000		Mechanics	\$21.10 \$22.36
Federal Capital Contribution					
Provincial Capital Contribution		\$115,333			
Municipal Capital Contribution		\$230,667			
Other Capital Contributions					

# SAULT STE MARIE

Transit Contact: Mr. Don Scott  
Transit Manager

Statistical Contact: Mr. Sam Piraino  
Chief Inspector / Scheduler

Tel: (705) 759-5434 Fax: (705) 759-5834

E-mail: s.piraino@cityssm.on.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/11/1941
- Serves: Sault Ste Marie
- Municipal Population: 74,000
- Service Area Population: 69,900
- Service area size: 223.45 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	05:25 - 00:30
Tuesday	05:25 - 00:30
Wednesday	05:25 - 00:30
Thursday	05:25 - 00:30
Friday	05:25 - 00:30
Saturday	05:30 - 00:30
Sunday	05:30 - 00:30
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	51	
Other Transportation Operations	4	
Mechanics (Vehicle Maintenance)	8	
Other Vehicle Maintenance	3	
Plant Maintenance	2	2
General and Administration	4	1
TOTAL EMPLOYEES	72	3
- Union Affiliations: UTU 104 (Operators)  
United Steelworkers 2551 (Mechanics)  
CUPE 67 (administration)
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 1,558,486  
- Boardings (including transfers): 1,790,022
- Total Operating Revenues: \$2,247,606
- Total Direct Operating Expenses: \$5,349,740
- Active Vehicles include:
 

Standard Buses	26
Articulated Buses	24
Trolley Buses	
Community Buses	2
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 50.00%
- Percentage of accessible transit fleet: 50.00%
- Number of Fixed Routes: 8
- Number of Accessible Routes: 8
- Energy Consumption:
 

Diesel	878,828 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# SAULT STE MARIE



## FARES

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	01/06/2002	CASH	PRICE	PASS	
Adults	\$1.75	\$1.50	\$56.00		
Children	\$1.75	\$1.50	\$46.00		5 years and under - free with fare paying adult
Students	\$1.75	\$1.50	\$56.00	\$160/4-month	
Seniors	\$1.75	\$1.50	\$46.00		
Other: mentally handicap	\$1.75		\$46.00		

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	12	12	5.00	17.00	11	7	11	7	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 26
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	1	1	3.50	5.00	1		1		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	13	13	-	-	12	7	12	7	Other
Number of Stored Buses									TOTAL 26
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 12
									Average Bus Age (years) 10.48

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	1,479,002	1,534,678	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,531,173	1,577,463			
Revenue Vehicle Hours	76,564	76,564		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) 41%	42%
Auxiliary Revenue Vehicle Hours	2,011	1,867		Municipal Operating Contribution / Capita \$43.19	\$44.12
Total Vehicle Hours	78,575	78,431	AVERAGE FARE	Net Dir. Oper. Cost / Reg. Serv. Pass. \$2.13	\$1.99
Operator Paid Hours	101,193	96,977			
Mechanic Paid Hours	16,830	16,218	COST EFFECTIVENESS	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.39	\$1.37
Total Employee Paid Hours	146,469	137,730			
Adult Passenger Trips			COST EFFICIENCY	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.61	\$3.43
Concession Fare Trips					
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips					
Student Passenger Trips			AMOUNT OF SERVICE	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$66.05	\$68.21
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	1,439,314	1,558,486	AVERAGE SPEED	Reg. Serv. Pass. / Capita 20.59	22.30
Regular Service Passenger Kms	1,727,177	1,870,183		Reg. Serv. Pass. / Rev. Veh. Hr. 18.80	20.36
Auxiliary Serv. Pass. Trips	39,837	32,269	VEHICLE UTILIZATION		
Transportation Operations Expenses	\$2,716,771	\$2,869,192		Tot. Veh. Kms. / Active Vehicle 56,710	60,672
Fuel/Energy Exp. for Vehicles	\$492,216	\$585,581	LABOUR PRODUCTIVITY		
Vehicle Maintenance Expenses	\$1,023,799	\$968,476		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.78	0.81
Plant Maintenance Expenses	\$505,189	\$478,533	TOP WAGE RATES		
General/Administration Expenses	\$451,725	\$447,958		Operators \$17.77	\$18.21
TOTAL DIRECT OPERATING EXPENSES	\$5,189,700	\$5,349,740		Mechanics \$21.03	\$21.56
Debt Service Payment					
Total Operating Expenses	\$5,189,700	\$5,349,740			
REGULAR SERV. PASS. REVENUES	\$1,996,979	\$2,134,973			
TOTAL OPERATING REVENUES	\$2,121,082	\$2,247,606			
Total Revenues	\$2,170,789	\$2,265,578			
NET DIRECT OPERATING COST	\$3,068,618	\$3,102,134			
NET OPERATING COST	\$3,018,911	\$3,084,162			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$3,018,911	\$3,084,162			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$407,250	\$596,702			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$407,250	\$596,702			
Federal Capital Contribution					
Provincial Capital Contribution	\$133,583	\$183,086			
Municipal Capital Contribution	\$6,102	\$413,616			
Other Capital Contributions	\$267,565				

# ST. CATHARINES

Transit Contact: Mr. David Sherlock  
General Manager

Statistical Contact: Mr. Graham Morrison  
Manager of Administration

Tel: (905) 685-4228 Fax: (905) 685-4050

E-mail: grahamm@yourbus.com

## SYSTEM HIGHLIGHTS:

- System established: 01/09/1961
- Serves: St. Catharines, Thorold
- Municipal Population: 148,000
- Service Area Population: 148,000
- Service area size: 181.93 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	06:00 - 24:00
Sunday	10:30 - 18:30
Holidays	10:30 - 18:30
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	79	10
Other Transportation Operations	6	
Mechanics (Vehicle Maintenance)	9	
Other Vehicle Maintenance	9	3
Plant Maintenance	2	
General and Administration	7	2
TOTAL EMPLOYEES	112	15
- Union Affiliations: ATU 846 (Operators)  
ATU 846 (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 4,030,566  
- Boardings (including transfers): 4,715,762
- Total Operating Revenues: \$6,093,217
- Total Direct Operating Expenses: \$10,458,131
- Active Vehicles include: 57
 

Standard Buses	57
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 31.58%
- Percentage of accessible transit fleet: 31.58%
- Number of Fixed Routes: 19
- Number of Accessible Routes: 4
- Energy Consumption:
 

Diesel	1,980,232 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



# ST. CATHARINES

## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Adults	\$2.25	\$2.10	\$75.00		
Children	\$1.50	\$1.50	\$50.00		up to grade 8
Students	\$2.25	\$2.00	\$50.00		Secondary School
Seniors	\$2.25	\$1.50	\$50.00		65 years and over
Other: University				\$270.00	CMHA Pass: \$65/month

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	18	39	1.89	16.33	14	34	10	25	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 57
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	18	39	-	-	14	34	10	25	Other
									TOTAL 57
Number of Stored Buses									Total Low-Floor Buses (30'-60') 18
Number of Stored Rail Vehicles									Average Bus Age (years) 11.77

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	3,229,731	3,339,730	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,428,126	3,534,665			
Revenue Vehicle Hours	136,792	141,448			
Auxiliary Revenue Vehicle Hours	2,102	2,062			
Total Vehicle Hours	145,195	149,704	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	57%	58%
Operator Paid Hours	184,014	185,520	Municipal Operating Contribution / Capita	\$25.46	\$26.76
Mechanic Paid Hours	22,097	19,289	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.21	\$1.08
Total Employee Paid Hours	255,214	257,004	AVERAGE FARE		
Adult Passenger Trips	1,538,848	1,552,043			
Concession Fare Trips	1,899,896	2,478,523	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.57	\$1.45
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips	9,928	10,098			
Student Passenger Trips	1,638,939	2,219,992	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.85	\$2.59
Senior Passenger Trips	251,029	248,433	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	3,438,744	4,030,566			
Regular Service Passenger Kms	29,573,198	34,662,868	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$67.53	\$69.86
Auxiliary Serv. Pass. Trips	12,384	11,908	SERVICE UTILIZATION		
Transportation Operations Expenses	\$5,263,016	\$5,733,288			
Fuel/Energy Exp. for Vehicles	\$1,196,677	\$1,323,696	Reg. Serv. Pass. / Capita	23.23	27.23
Vehicle Maintenance Expenses	\$2,109,397	\$2,147,850	Reg. Serv. Pass. / Rev. Veh. Hr.	25.14	28.50
Plant Maintenance Expenses	\$541,373	\$533,477	AMOUNT OF SERVICE		
General/Administration Expenses	\$695,223	\$719,820			
TOTAL DIRECT OPERATING EXPENSES	\$9,805,686	\$10,458,131	Rev. Veh. Hrs. / Capita	0.92	0.96
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$9,805,686	\$10,458,131			
REGULAR SERV. PASS. REVENUES	\$5,383,520	\$5,825,733	Rev. Veh. Kms. / Rev. Veh. Hr.	23.61	23.61
TOTAL OPERATING REVENUES	\$5,629,898	\$6,093,217	VEHICLE UTILIZATION		
Total Revenues	\$6,036,982	\$6,497,579			
NET DIRECT OPERATING COST	\$4,175,788	\$4,364,914	Tot. Veh. Kms. / Active Vehicle	63,484	62,012
NET OPERATING COST	\$3,768,704	\$3,960,552	LABOUR PRODUCTIVITY		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.77
Municipal Operating Contribution	\$3,768,704	\$3,960,552	TOP WAGE RATES		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$19.69	\$20.33
Municipal Debt Service Contribution			Mechanics	\$22.64	\$23.38
TOTAL CAPITAL EXPENDITURES	\$1,676,584	\$2,484,113			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$1,676,584	\$2,484,113			
Federal Capital Contribution					
Provincial Capital Contribution	\$433,589	\$736,302			
Municipal Capital Contribution	\$1,242,995	\$1,747,811			
Other Capital Contributions					

# ST. THOMAS

Transit Contact: Mr. Dave White  
Supervisor of Roads and Transportation

Statistical Contact: Mr. Dave White  
Supervisor of Roads and Transportation

Tel: (519) 631-0368 x32 Fax: (519) 631-5542

E-mail: dwhite@city.st-thomas.on.ca

## SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of St. Thomas
- Municipal Population: 33,200
- Service Area Population: 33,200
- Service area size: 32.60 square kilometres
- Service provided by: Municipal Department, under contract with Aboutown Transportation
- Hours of Service:
 

Monday	07:15 - 18:45
Tuesday	07:15 - 18:45
Wednesday	07:15 - 18:45
Thursday	07:15 - 18:45
Friday	07:15 - 18:45
Saturday	09:15 - 18:45
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	4	4
Other Transportation Operations	1	1
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES	5	5
- Union Affiliations: Operators Union Information N/A  
Mechanics Union Information N/A
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 320,355  
- Boardings (transfers n/a): 320,355
- Total Operating Revenues: \$303,067
- Total Direct Operating Expenses: \$840,211
- Active Vehicles include:
 

Standard Buses	9
Articulated Buses	4
Trolley Buses	
Community Buses	5
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 77.78%
- Percentage of accessible transit fleet: 77.78%
- Number of Fixed Routes: 4
- Number of Accessible Routes: 4
- Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- St. Thomas Transit has a fully accessible fleet during normal operations.

# ST. THOMAS

## FARES

		UNIT	MONTHLY
Effective Date: 01/09/2003	CASH	PRICE	PASS
Adults	\$2.00	\$1.75	\$64.00
Children	\$1.50	\$1.25	\$40.00
Students	\$2.00	\$1.50	\$56.00
Seniors	\$2.00	\$1.50	\$56.00

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	2	2	7.00	34.00	2	1	2		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 9
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	5		4.80		1		2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	7	2	-	-	3	1	4		Other
									<b>TOTAL</b> 9
Number of Stored Buses	1								Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 11.78

OPERATING DATA		2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres		321,710	321,710	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		321,710	321,710			
Revenue Vehicle Hours		13,568	13,568			
Auxiliary Revenue Vehicle Hours		200	200			
Total Vehicle Hours		14,068	14,068			
Operator Paid Hours				AVERAGE FARE		
Mechanic Paid Hours						
Total Employee Paid Hours		14,068	14,068	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.80	\$0.93
Adult Passenger Trips		97,400		COST EFFECTIVENESS		
Concession Fare Trips		197,420				
Concession Fare Trips Detail:				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.94	\$2.62
Child Passenger Trips		120		COST EFFICIENCY		
Student Passenger Trips		123,300				
Senior Passenger Trips		74,000		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.51	\$59.72
REGULAR SERVICE PASSENGER TRIPS		294,820	320,355	SERVICE UTILIZATION		
Regular Service Passenger Kms						
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Capita	8.88	9.65
Transportation Operations Expenses	\$693,880	\$696,831		Reg. Serv. Pass. / Rev. Veh. Hr.	21.73	23.61
Fuel/Energy Exp. for Vehicles				AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$156,629	\$135,847				
Plant Maintenance Expenses	\$5,673	\$940		Rev. Veh. Hrs. / Capita	0.41	0.41
General/Administration Expenses	\$9,197	\$6,593		AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$865,379	\$840,211				
Debt Service Payment				VEHICLE UTILIZATION		
Total Operating Expenses	\$865,379	\$840,211				
REGULAR SERV. PASS. REVENUES	\$236,267	\$296,665		Tot. Veh. Kms. / Active Vehicle	35,746	35,746
TOTAL OPERATING REVENUES	\$239,406	\$303,067		LABOUR PRODUCTIVITY		
Total Revenues	\$239,406	\$312,067				
NET DIRECT OPERATING COST	\$625,973	\$537,144		TOP WAGE RATES		
NET OPERATING COST	\$625,973	\$528,144				
Federal Operating Contribution				Operators	\$12.50	\$12.50
Provincial Operating Contribution				Mechanics		
Municipal Operating Contribution	\$625,973	\$528,144				
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES	\$167,670	\$85,000				
Total Capital Disposals						
TOTAL CAPITAL FUNDING	\$167,670	\$85,000				
Federal Capital Contribution						
Provincial Capital Contribution	\$55,331	\$26,146				
Municipal Capital Contribution	\$112,339	\$58,854				
Other Capital Contributions						

# STRATFORD

Transit Contact: Mr. Ed Martin  
Director of Community Services

Statistical Contact: Ms. Cheryl Matheson  
Transit Supervisor

Tel: (519) 271-0250 x340 Fax: (519) 271-6029

E-mail: cmatheson@city.stratford.on.ca

## SYSTEM HIGHLIGHTS:

- System established: 09/06/1952
- Serves: City of Stratford
- Municipal Population: 30,000
- Service Area Population: 30,000
- Service area size: 18.90 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:00 - 22:00
Tuesday	06:00 - 22:00
Wednesday	06:00 - 22:00
Thursday	06:00 - 22:00
Friday	06:00 - 22:00
Saturday	06:00 - 20:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	15	11
Other Transportation Operations		
Mechanics (Vehicle Maintenance)	2	
Other Vehicle Maintenance	1	
Plant Maintenance	1	
General and Administration	2	
TOTAL EMPLOYEES	21	11
- Union Affiliations: IBEW 626 (Operators)  
IBEW 626 (Mechanics)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 552,379  
- Boardings (including transfers): 644,580
- Total Operating Revenues: \$726,233
- Total Direct Operating Expenses: \$1,715,326
- Active Vehicles include: 15
 

Standard Buses	15
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 33.33%
- Percentage of accessible transit fleet: 33.33%
- Number of Fixed Routes: 6
- Number of Accessible Routes:
- Energy Consumption:
 

Diesel	260,288 litres
Bio-Diesel / E-Diesel	22,189 litres
Gasoline	
Natural Gas	
Electricity	
Other:	



# STRATFORD



## FARES

		UNIT	MONTHLY	CRITERIA
Effective Date:	01/01/2004	CASH	PRICE	PASS
Adults	\$2.00	\$1.75	\$50.00	
Children	\$0.80		\$50.00	preschool
Students	\$1.50	\$1.40	\$50.00	
Seniors	\$1.75	\$1.60	\$50.00	65 years and over

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	5	10	1.50	17.00	3	6	3	3	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 15
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	5	10	-	-	3	6	3	3	Other
									TOTAL 15
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									5
									Average Bus Age (years) 11.83

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			560,800	542,566	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			579,938	561,081			
Revenue Vehicle Hours			30,214	30,354			
Auxiliary Revenue Vehicle Hours					Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	41%	42%
Total Vehicle Hours			31,245	31,390	Municipal Operating Contribution / Capita	\$33.27	\$32.97
Operator Paid Hours			48,794	39,723	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.71	\$1.79
Mechanic Paid Hours			4,160	4,160	AVERAGE FARE		
Total Employee Paid Hours			60,754	51,683			
Adult Passenger Trips			276,115	276,851	COST EFFECTIVENESS		
Concession Fare Trips			306,692	275,528			
Concession Fare Trips Detail:					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.91	\$3.11
Child Passenger Trips			5,811	6,734	COST EFFICIENCY		
Student Passenger Trips			231,082	200,715			
Senior Passenger Trips			69,799	68,079	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$54.37	\$54.65
REGULAR SERVICE PASSENGER TRIPS			582,807	552,379	SERVICE UTILIZATION		
Regular Service Passenger Kms			5,245,263	4,701,411			
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Capita	19.43	18.41
Transportation Operations Expenses			\$931,421	\$952,154	Reg. Serv. Pass. / Rev. Veh. Hr.	19.29	18.20
Fuel/Energy Exp. for Vehicles			\$198,322	\$188,965	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses			\$306,888	\$276,851			
Plant Maintenance Expenses			\$105,073	\$135,852	Rev. Veh. Hrs. / Capita	1.01	1.01
General/Administration Expenses			\$156,956	\$161,504	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES			\$1,698,660	\$1,715,326			
Debt Service Payment					Rev. Veh. Kms. / Rev. Veh. Hr.	18.56	17.87
Total Operating Expenses			\$1,698,660	\$1,715,326	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES			\$669,341	\$697,795			
TOTAL OPERATING REVENUES			\$700,690	\$726,233	Tot. Veh. Kms. / Active Vehicle	36,246	37,405
Total Revenues			\$700,690	\$726,233	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST			\$997,970	\$989,093			
NET OPERATING COST			\$997,970	\$989,093	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.62	0.76
Federal Operating Contribution					TOP WAGE RATES		
Provincial Operating Contribution							
Municipal Operating Contribution			\$997,970	\$989,093	Operators	\$19.04	\$19.66
Other Operating Contributions					Mechanics	\$21.96	\$22.68
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$1,139,339	\$904,777			
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$1,139,339	\$904,777			
Federal Capital Contribution							
Provincial Capital Contribution			\$357,714	\$278,845			
Municipal Capital Contribution			\$781,625	\$625,932			
Other Capital Contributions							

# SUDBURY, GREATER

Transit Contact: Mr. Roger Sauvé  
Director, Transit Services

Statistical Contact: Ms. Maureen Landriault  
Secretary

Tel: (705) 675-3333

Fax: (705) 560-4571

E-mail: N/A

## SYSTEM HIGHLIGHTS:

- System established: 01/01/1972
- Serves: City of Greater Sudbury
- Municipal Population: 157,456
- Service Area Population: 127,193
- Service area size: 3,627.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:00 - 00:45
Tuesday	06:00 - 00:45
Wednesday	06:00 - 00:45
Thursday	06:00 - 00:45
Friday	06:00 - 00:45
Saturday	06:00 - 00:45
Sunday	09:00 - 20:30
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	69	29
Other Transportation Operations	4	4
Mechanics (Vehicle Maintenance)	8	
Other Vehicle Maintenance	9	1
Plant Maintenance		
General and Administration	7	4
TOTAL EMPLOYEES	97	38
- Union Affiliations: CUPE 4705 (Operators)  
CUPE 4705 (Mechanics)  
CUPE 4705 (Clerical)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 3,887,243  
- Boardings (including transfers): 4,500,843
- Total Operating Revenues: \$6,157,718
- Total Direct Operating Expenses: \$12,306,768
- Active Vehicles include: 51
 

Standard Buses	51
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 58.82%
- Percentage of accessible transit fleet: 58.82%
- Number of Fixed Routes: 42
- Number of Accessible Routes: 17
- Energy Consumption:
 

Diesel	2,139,334	litres
Bio-Diesel / E-Diesel	76,169	litres
Gasoline		
Natural Gas		
Electricity		
Other:		

# SUDBURY, GREATER



## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
01/05/2004				
Adults	\$2.25	\$1.75	\$66.00	
Children	\$1.75	\$1.25		under 60" or >5 years
Students	\$2.25	\$1.75	\$60.00	full-time
Seniors	\$1.75	\$1.25	\$41.00	65 years and over, with \$20 annual pass
Other: Persons with disabilities	\$1.75	\$1.25	\$41.00	with \$20 annual pass

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	30	21	6.20	14.70	20	19	13	13	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 49
Trolley Buses									Ultra Low Sulphur Diesel 2
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	30	21	-	-	20	19	13	13	Other
									TOTAL 51
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									30
									Average Bus Age (years)
									9.70

OPERATING DATA			2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			3,386,591	3,459,626	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			3,441,965	3,497,111			
Revenue Vehicle Hours			133,378	144,035			
Auxiliary Revenue Vehicle Hours			541	719			
Total Vehicle Hours			135,438	145,895			
Operator Paid Hours			189,960	195,319	AVERAGE FARE		
Mechanic Paid Hours				27,559	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.50	\$1.55
Total Employee Paid Hours			215,280	271,779			
Adult Passenger Trips					COST EFFECTIVENESS		
Concession Fare Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.04	\$3.17
Concession Fare Trips Detail:							
Child Passenger Trips					COST EFFICIENCY		
Student Passenger Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$81.49	\$84.35
Senior Passenger Trips							
REGULAR SERVICE PASSENGER TRIPS			3,630,177	3,887,243	SERVICE UTILIZATION		
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita	28.54	30.56
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hr.	27.22	26.99
Transportation Operations Expenses			\$5,680,030	\$6,573,011	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			\$1,280,483	\$1,435,717	Rev. Veh. Hrs. / Capita	1.05	1.13
Vehicle Maintenance Expenses			\$2,549,498	\$2,197,111			
Plant Maintenance Expenses			\$790,407	\$805,837	AVERAGE SPEED		
General/Administration Expenses			\$736,731	\$1,295,092	Rev. Veh. Kms. / Rev. Veh. Hr.	25.39	24.02
TOTAL DIRECT OPERATING EXPENSES			\$11,037,149	\$12,306,768			
Debt Service Payment			\$14,630	\$13,890	VEHICLE UTILIZATION		
Total Operating Expenses			\$11,051,779	\$12,320,658	Tot. Veh. Kms. / Active Vehicle	68,839	68,571
REGULAR SERV. PASS. REVENUES			\$5,453,014	\$6,041,727	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES			\$5,558,452	\$6,157,718	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.74
Total Revenues			\$5,558,452	\$6,207,446			
NET DIRECT OPERATING COST			\$5,478,697	\$6,149,050	TOP WAGE RATES		
NET OPERATING COST			\$5,493,327	\$6,113,212	Operators	\$20.04	\$20.64
Federal Operating Contribution					Mechanics		\$23.02
Provincial Operating Contribution							
Municipal Operating Contribution			\$5,493,327	\$6,113,212			
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES			\$290,000	\$2,558,994			
Total Capital Disposals							
TOTAL CAPITAL FUNDING			\$290,000	\$2,558,994			
Federal Capital Contribution							
Provincial Capital Contribution			\$53,333	\$805,431			
Municipal Capital Contribution			\$236,667	\$1,753,563			
Other Capital Contributions							

# TEMISKAMING SHORES

Transit Contact: Mr. Dan Harvey  
Director of Public Works

Statistical Contact: Ms Patricia Wilard-Ingris  
Director of Corporate Services/Treasurer

Tel: (705) 672-3363 Fax: (705) 672-3200

E-mail: dharvey@temiskamingshores.ca

## SYSTEM HIGHLIGHTS:

- 
- System established:
  - Serves: City of Temiskaming Shores, Town of Cobalt
  - Municipal Population: 11,718
  - Service Area Population: 11,718
  - Service area size:
  - Service provided by: Municipal Department, under contract with Walsh Transportation LPD
  - Hours of Service:
 

Monday	07:00 - 22:20
Tuesday	07:00 - 22:20
Wednesday	07:00 - 22:20
Thursday	07:00 - 22:20
Friday	07:00 - 24:00
Saturday	08:00 - 18:20
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators		
Other Transportation Operations		
Mechanics (Vehicle Maintenance)		
Other Vehicle Maintenance		
Plant Maintenance		
General and Administration		
TOTAL EMPLOYEES		
  - Union Affiliations: Non-Union (Operators)  
Non-Union (Mechanics)
  - Adult Cash Fare: \$1.90
  - Ridership - Revenue Passengers: 84,000  
- Boardings (transfers n/a): 84,000
  - Total Operating Revenues: \$183,460
  - Total Direct Operating Expenses: \$314,186
  - Active Vehicles include:
 

Standard Buses	3	3
Articulated Buses		
Trolley Buses		
Community Buses		
Double-Decker Buses		
Light Rail Vehicles		
Heavy Rail Vehicles		
Commuter Rail Vehicles		
  - Percentage of accessible bus fleet: 0.00%
  - Percentage of accessible transit fleet: 0.00%
  - Number of Fixed Routes: 1
  - Number of Accessible Routes:
  - Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# TEMISKAMING SHORES

## FARES

FARES			UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	CASH	PRICE	PASS	Out of town Cash Fare		
Adults	\$1.90			\$2.40		
Children	\$1.35			\$1.70		6-12 years
Students						
Seniors	\$1.35			\$1.90		

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		3				2		2	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 3
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		3	-	-		2		2	Other
									TOTAL 3
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years)

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres					58%
Revenue Vehicle Hours					\$11.16
Auxiliary Revenue Vehicle Hours					\$1.56
Total Vehicle Hours			AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$2.18
Operator Paid Hours					
Mechanic Paid Hours					
Total Employee Paid Hours			COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.74
Adult Passenger Trips					
Concession Fare Trips			COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips					
Senior Passenger Trips			SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.		
REGULAR SERVICE PASSENGER TRIPS	82,189	84,000		7.01	7.17
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips			AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita		
Transportation Operations Expenses		\$141,529			
Fuel/Energy Exp. for Vehicles					
Vehicle Maintenance Expenses			AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.		
Plant Maintenance Expenses					
General/Administration Expenses			VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle		
TOTAL DIRECT OPERATING EXPENSES *		\$314,186			
Debt Service Payment			LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Operating Expenses		\$314,186			
REGULAR SERV. PASS. REVENUES *		\$183,460	TOP WAGE RATES Operators Mechanics		
TOTAL OPERATING REVENUES		\$183,460			
Total Revenues		\$183,460	Notes:		
NET DIRECT OPERATING COST		\$130,726			
NET OPERATING COST		\$130,726	* Total Dir. Op. Exp. included \$172,647 inter-city charters expenses. * Reg. serv. Pass. Revenues included inter-city charters revenue.		
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution		\$130,726			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
Total Capital Disposals					
TOTAL CAPITAL FUNDING					
Federal Capital Contribution					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

# THUNDER BAY

Transit Contact: Mr. Alex Grant  
Transit Manager

Statistical Contact: Mr. Alex Grant  
Transit Manager

Tel: (807) 684-2187 Fax: (807) 345-5744  
E-mail: agrant@thunderbay.ca

## SYSTEM HIGHLIGHTS:

- System established: 03/1892
- Serves: City of Thunder Bay
- Municipal Population: 113,000
- Service Area Population: 112,000
- Service area size: 256.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:00 - 00:20
Tuesday	06:00 - 00:20
Wednesday	06:00 - 00:20
Thursday	06:00 - 00:20
Friday	06:00 - 00:20
Saturday	09:00 - 00:20
Sunday	09:00 - 23:00
Holidays	09:00 - 23:00
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	105	10
Other Transportation Operations	6	
Mechanics (Vehicle Maintenance)	7	
Other Vehicle Maintenance	20	
Plant Maintenance	2	
General and Administration	5	
TOTAL EMPLOYEES	145	10
- Union Affiliations: ATU 966 (Operators)  
ATU 966 (Mechanics)  
CUPE 87 (Transit / Accounts Clerk)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 2,945,718  
- Boardings (including transfers): 3,505,404
- Total Operating Revenues: \$4,257,965
- Total Direct Operating Expenses: \$11,529,800
- Active Vehicles include: 49
 

Standard Buses	49
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 83.67%
- Percentage of accessible transit fleet: 83.67%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 14
- Energy Consumption:
 

Diesel	1,810,692 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## THUNDER BAY

## FARES

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	OTHER
				Semester Pass
Adults	\$2.25	\$1.50	\$65.00	
Children	\$2.25	\$1.50	\$55.00	
Students	\$2.25	\$1.50	\$55.00	
Seniors	\$2.25	\$1.50	\$55.00	
Other: College or University	\$2.25	\$1.50	\$65.00	\$190.00

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	41	8	5.50	15.00	34	2	28		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 49
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	41	8	-	-	34	2	28		Other
									<b>TOTAL</b> 49
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 7.05

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	3,255,732	3,338,647	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,268,808	3,350,732			
Revenue Vehicle Hours	159,634	162,464			
Auxiliary Revenue Vehicle Hours	194	220			
Total Vehicle Hours	160,242	163,104	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	37%	37%
Operator Paid Hours	225,560	228,800	Municipal Operating Contribution / Capita	\$61.82	\$64.92
Mechanic Paid Hours	14,560	14,560	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.47	\$2.47
Total Employee Paid Hours	305,900	309,140	AVERAGE FARE		
Adult Passenger Trips	2,130,160	2,232,854			
Concession Fare Trips	677,589	712,864	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42	\$1.43
Concession Fare Trips Detail:			COST EFFECTIVENESS		
Child Passenger Trips	29,814	32,402			
Student Passenger Trips	353,023	371,162	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.90	\$3.91
Senior Passenger Trips	294,752	309,300	COST EFFICIENCY		
REGULAR SERVICE PASSENGER TRIPS	2,807,749	2,945,718			
Regular Service Passenger Kms	21,058,118	22,092,885	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$68.40	\$70.69
Auxiliary Serv. Pass. Trips	1,765	2,065	SERVICE UTILIZATION		
Transportation Operations Expenses	\$5,485,062	\$6,374,377			
Fuel/Energy Exp. for Vehicles	\$1,053,138	\$1,152,591	Reg. Serv. Pass. / Capita	25.07	26.30
Vehicle Maintenance Expenses	\$2,518,698	\$2,088,449	Reg. Serv. Pass. / Rev. Veh. Hr.	17.59	18.13
Plant Maintenance Expenses	\$601,133	\$652,100	AMOUNT OF SERVICE		
General/Administration Expenses	\$1,301,950	\$1,262,283			
TOTAL DIRECT OPERATING EXPENSES	\$10,959,981	\$11,529,800	Rev. Veh. Hrs. / Capita	1.43	1.45
Debt Service Payment			AVERAGE SPEED		
Total Operating Expenses	\$10,959,981	\$11,529,800			
REGULAR SERV. PASS. REVENUES	\$3,999,951	\$4,220,764	Rev. Veh. Kms. / Rev. Veh. Hr.	20.39	20.55
TOTAL OPERATING REVENUES	\$4,034,852	\$4,257,965	VEHICLE UTILIZATION		
Total Revenues	\$4,035,684	\$4,258,675			
NET DIRECT OPERATING COST	\$6,925,129	\$7,271,835	Tot. Veh. Kms. / Active Vehicle	66,710	68,382
NET OPERATING COST	\$6,924,297	\$7,271,125	LABOUR PRODUCTIVITY		
Federal Operating Contribution					
Provincial Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.71
Municipal Operating Contribution	\$6,924,297	\$7,271,125	TOP WAGE RATES		
Other Operating Contributions					
Provincial Debt Service Contribution			Operators	\$18.76	\$19.01
Municipal Debt Service Contribution			Mechanics	\$22.26	\$22.51
TOTAL CAPITAL EXPENDITURES		\$3,870,100			
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$3,870,100			
Federal Capital Contribution					
Provincial Capital Contribution		\$1,277,100			
Municipal Capital Contribution		\$2,593,000			
Other Capital Contributions					

# TIMMINS

Transit Contact: Mr. David Onodera  
Superintendent of Transit

Statistical Contact: Mr. David Onodera  
Superintendent of Transit

Tel: (705) 360-8475 Fax: (705) 360-1405

E-mail: david.onodera@city.timmins.on.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/01/1975
- Serves: Timmins
- Municipal Population: 41,000
- Service Area Population: 38,000
- Service area size: 24.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	06:30 - 00:30
Sunday	08:30 - 18:00
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	22	14
Other Transportation Operations	3	
Mechanics (Vehicle Maintenance)	4	
Other Vehicle Maintenance	4	
Plant Maintenance		
General and Administration	5	
TOTAL EMPLOYEES	38	14
- Union Affiliations: CUPE 1544 (Operators)  
CUPE 1544 (Mechanics)  
CUPE 434 (Office staff)
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 753,089  
- Boardings (including transfers): 919,823
- Total Operating Revenues: \$1,231,137
- Total Direct Operating Expenses: \$3,632,133
- Active Vehicles include: 21
 

Standard Buses	21
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 52.38%
- Percentage of accessible transit fleet: 52.38%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 14
- Energy Consumption:
 

Diesel	584,203 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



## TIMMINS



## FARES

Effective Date:	01/07/2001	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults		\$2.00	\$2.00	\$65.00	
Children		Free			Under 9 years
Students		\$1.50	\$1.50	\$50.00	Over 9 years; College & Secondary
Seniors		\$1.50	\$1.50	\$50.00	

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	11	10	4.70	28.18	10	5	6	3	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 21
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	11	10	-	-	10	5	6	3	Other
Number of Stored Buses									TOTAL 21
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 11
									Average Bus Age (years) 15.88

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	863,300	856,265	FINANCIAL PERFORMANCE Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) Municipal Operating Contribution / Capita Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Kilometres	1,048,600	1,089,240		37%	34%
Revenue Vehicle Hours	40,737	41,000		\$49.24	\$62.73
Auxiliary Revenue Vehicle Hours				\$2.65	\$3.19
Total Vehicle Hours	40,737	41,000	AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.58	\$1.60
Operator Paid Hours		49,600			
Mechanic Paid Hours		7,700	COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.24	\$4.82
Total Employee Paid Hours		81,900			
Adult Passenger Trips			COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$73.46	\$88.59
Concession Fare Trips					
Concession Fare Trips Detail:			SERVICE UTILIZATION Reg. Serv. Pass. / Capita Reg. Serv. Pass. / Rev. Veh. Hr.	18.58	19.82
Child Passenger Trips				17.33	18.37
Student Passenger Trips			AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita	1.07	1.08
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	706,166	753,089	AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hr.	21.19	20.88
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips			VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicle	55,189	51,869
Transportation Operations Expenses	\$1,503,744	\$1,693,959			
Fuel/Energy Exp. for Vehicles	\$346,562	\$361,630	LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		0.83
Vehicle Maintenance Expenses	\$563,990	\$916,752			
Plant Maintenance Expenses	\$266,184	\$258,722	TOP WAGE RATES Operators Mechanics	\$18.78	\$19.34
General/Administration Expenses	\$312,205	\$401,070		\$21.81	\$22.68
TOTAL DIRECT OPERATING EXPENSES	\$2,992,685	\$3,632,133			
Debt Service Payment					
Total Operating Expenses	\$2,992,685	\$3,632,133			
REGULAR SERV. PASS. REVENUES	\$1,113,809	\$1,207,356			
TOTAL OPERATING REVENUES	\$1,121,697	\$1,231,137			
Total Revenues	\$1,121,697	\$1,231,301			
NET DIRECT OPERATING COST	\$1,870,988	\$2,400,996			
NET OPERATING COST	\$1,870,988	\$2,400,832			
Federal Operating Contribution		\$16,926			
Provincial Operating Contribution					
Municipal Operating Contribution	\$1,870,988	\$2,383,906			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$439,193	\$614,664			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$439,193	\$614,664			
Federal Capital Contribution					
Provincial Capital Contribution	\$103,375	\$172,961			
Municipal Capital Contribution	\$335,818	\$331,703			
Other Capital Contributions		\$110,000			

# TORONTO

Transit Contact: Mr. Vincent Rodo  
General Secretary

Statistical Contact: Mr. Jim Rubin  
Statistical Economist

Tel: (416) 393-3640 Fax: (416) 338-0127  
E-mail: jim.rubin@ttc.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Serves: City of Toronto
- Municipal Population: 2,481,494
- Service Area Population: 2,481,494
- Service area size: 632.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	06:00 - 02:00
Sunday	08:00 - 02:00
Holidays	08:00 - 02:00
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	4,183	
Other Transportation Operations	768	
Mechanics (Vehicle Maintenance)	406	
Other Vehicle Maintenance	2,051	
Plant Maintenance	1,531	
General and Administration	1,150	16
TOTAL EMPLOYEES	10,089	16
- Union Affiliations: ATU 113 (Operators)  
ATU 113 (Mechanics)  
CUPE 2 (Maintenance)
- Disruption during 2003: Energy Emergency  
Start Date: 14/08/2003  
End Date: 22/08/2003  
Duration: 9.0 days
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 418,099,000  
- Boardings (including transfers): 717,124,700
- Total Operating Revenues: \$710,075,977
- Total Direct Operating Expenses: \$901,149,495
- Active Vehicles include: 2,434
 

Standard Buses	1,475
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	247
Heavy Rail Vehicles	684
Commuter Rail Vehicles	
Other: SRT	28
- Percentage of accessible bus fleet: 37.83%
- Percentage of accessible transit fleet: 39.36%
- Number of Fixed Routes: 153
- Number of Accessible Routes: 44
- Energy Consumption:
 

Diesel	55,109,768	litres
Bio-Diesel / E-Diesel	2,179,254	litres
Gasoline		
Natural Gas	6,696,862	cubic-metres
Electricity	338,590,200	kilowatt-hours
Other:		

## TORONTO



THE BETTER WAY

## FARES

Effective Date: 01/01/2003	CASH	UNIT PRICE	MONTHLY PASS	OTHER		CRITERIA
				Metropass	Discount	
Adults	\$2.25	\$1.90	\$98.75	\$90.50		
Children	\$0.50	\$0.43				12 years or under
Students	\$1.50	\$1.25	\$83.25	\$76.25		Must have TTC student card
Seniors	\$1.50	\$1.25	\$83.25	\$76.25		Must have appropriate ID
Other: Day Pass: \$7.75						

## VEHICLES (2004)

	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	558	917	4.38	19.00	389	908	237	465	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 1,210
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel 167
Double-Decker Motor Buses									Natural Gas 98
Light Rail Vehicles		247		24.00		192		124	Electric Propulsion
Heavy Rail Vehicles	372	312	5.50	23.30	302	254	172	144	Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other: SRT	28		18.00		24		16		Hybrid
TOTAL ACTIVE VEHICLES	958	1,476	-	-	715	1,354	425	733	Other
Number of Stored Buses	83								<b>TOTAL</b> 1,475
Number of Stored Rail Vehicles	33								Total Low-Floor Buses (30'-60') 321
									Average Bus Age (years) 13.47

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	193,191,396	195,652,144	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	196,239,339	198,592,561			
Revenue Vehicle Hours	8,579,086	8,710,954			
Auxiliary Revenue Vehicle Hours	133,300	127,746			
Total Vehicle Hours	8,712,386	8,842,311			
Operator Paid Hours *	12,020,000	12,280,000	AVERAGE FARE		
Mechanic Paid Hours *	5,090,000	5,180,000			
Total Employee Paid Hours	22,910,000	23,450,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.62	\$1.63
Adult Passenger Trips	322,824,000	334,819,000	COST EFFECTIVENESS		
Concession Fare Trips	71,176,000	83,280,000			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.15	\$2.16
Child Passenger Trips	11,987,000	12,087,000	COST EFFICIENCY		
Student Passenger Trips	36,175,000	35,340,000			
Senior Passenger Trips	23,014,000	23,764,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$101.46	\$103.38
REGULAR SERVICE PASSENGER TRIPS *	405,412,000	418,099,000	SERVICE UTILIZATION		
Regular Service Passenger Kms	3,689,249,200	3,804,700,900			
Auxiliary Serv. Pass. Trips	2,913,272	3,219,515	Reg. Serv. Pass. / Capita	163.37	168.49
Transportation Operations Expenses	\$350,653,294	\$369,641,500	Reg. Serv. Pass. / Rev. Veh. Hr.	47.26	48.00
Fuel/Energy Exp. for Vehicles	\$64,167,904	\$59,407,375	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$218,506,792	\$223,845,281			
Plant Maintenance Expenses	\$126,613,670	\$128,325,149	Rev. Veh. Hrs. / Capita	3.46	3.51
General/Administration Expenses	\$111,648,333	\$119,930,190	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$871,589,993	\$901,149,495			
Debt Service Payment			Rev. Veh. Kms. / Rev. Veh. Hr.	22.52	22.46
Total Operating Expenses	\$902,028,711	\$935,739,269	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$658,624,720	\$682,520,744			
TOTAL OPERATING REVENUES	\$683,027,942	\$710,075,977	Tot. Veh. Kms. / Active Vehicle	80,393	81,591
Total Revenues	\$702,985,684	\$731,234,612	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$188,562,051	\$191,073,518			
NET OPERATING COST	\$199,043,027	\$204,504,657	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.72
Federal Operating Contribution			TOP WAGE RATES		
Provincial Operating Contribution *		\$90,312,724			
Municipal Operating Contribution	\$182,162,100	\$114,191,933	Operators	\$23.61	\$24.32
Other Operating Contributions	\$16,880,927		Mechanics	\$27.24	\$28.06
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution			* Operator Paid Hours includes Other Transportation Operations Paid Hours for both years.		
TOTAL CAPITAL EXPENDITURES	\$233,139,000	\$291,000,000	* Mechanic Paid Hours include Other Vehicle Maintenance and Servicing Paid Hours for both years.		
Total Capital Disposals	\$131,000	\$96,000	* 2003 Ridership affected by SARS and Energy Emergency		
TOTAL CAPITAL FUNDING	\$219,439,000	\$291,000,000	* Provincial Operating Contribution included \$20,312,724 provincial gas tax allocation in 2004.		
Federal Capital Contribution	\$13,700,000	\$12,000,000	Footnote: Tot. Dir. & Aux. Op. Exp. for 2004 was \$914,136,548		
Provincial Capital Contribution	\$70,080,000	\$51,000,000	Tot. Dir. & Aux. Op. Exp. for 2003 was \$883,989,163		
Municipal Capital Contribution	\$134,578,000	\$213,000,000			
Other Capital Contributions	\$14,781,000	\$15,000,000			

# WATERLOO REGION (GRAND RIVER TRANSIT)

Transit Contact: Mr. Eric Gillespie  
Director of Transit Services

Statistical Contact: Mr. Blair Allen  
Transit Planner

Tel: (519) 575-4022 Fax: (519) 575-4449  
E-mail: [ablair@region.waterloo.on.ca](mailto:ablair@region.waterloo.on.ca)

## SYSTEM HIGHLIGHTS:

- System established: 01/01/2000
- Serves: Region Municipality of Waterloo, (including Kitchener, Waterloo, and Cambridge)
- Municipal Population: 434,000
- Service Area Population: 405,623
- Service area size: 318.26 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	08:00 - 00:30
Sunday	08:00 - 00:30
Holidays	08:00 - 00:30
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	270	18
Other Transportation Operations	23	
Mechanics (Vehicle Maintenance)	33	1
Other Vehicle Maintenance	27	11
Plant Maintenance		
General and Administration	39	20
TOTAL EMPLOYEES	392	50
- Union Affiliations: CAW 304 (Operators)  
CAW 304 (Mechanics)  
CUPE 1883 (Administration)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 11,966,048  
- Boardings (including transfers): 15,882,593
- Total Operating Revenues: \$15,285,681
- Total Direct Operating Expenses: \$37,084,792
- Active Vehicles include: 181
 

Standard Buses	181
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 69.61%
- Percentage of accessible transit fleet: 69.61%
- Number of Fixed Routes: 60
- Number of Accessible Routes: 39
- Energy Consumption:
 

Diesel	4,790,267 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	1,078,818 cubic-metres
Electricity	
Other:	

**WATERLOO REGION (GRAND RIVER TRANSIT)**

GRAND RIVER TRANSIT

**FARES**

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	01/07/2004	CASH	PRICE	PASS	Corporate Pass
Adults	\$2.25	\$1.45	\$55.00	\$46.35	
Children	Free				under 5 years
Students	\$2.25	\$1.20	\$45.00		Elementary and Secondary
Seniors	\$2.25	\$1.20	\$45.00		65 years and over
Other: Day Pass	\$5.00				

<b>VEHICLES (2004)</b>	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	126	55	5.52	15.07	92	48	53	27	Gasoline
Articulated Motor Buses									Low Sulphur Diesel
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	126	55	-	-	92	48	53	27	Other
									<b>TOTAL</b>
Number of Stored Buses									181
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									126
									Average Bus Age (years)
									8.42

**OPERATING DATA**

	<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	8,120,371	8,778,075	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	8,699,556	9,401,857			
Revenue Vehicle Hours	398,432	434,418			
Auxiliary Revenue Vehicle Hours	1,652	1,127			
Total Vehicle Hours	419,489	456,171	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	44 %	41 %
Operator Paid Hours	654,144	729,857	Municipal Operating Contribution / Capita	\$48.46	\$51.24
Mechanic Paid Hours	73,639	81,790	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.65	\$1.82
Total Employee Paid Hours	898,033	1,001,164	<b>AVERAGE FARE</b>		
Adult Passenger Trips	2,588,987	2,422,776			
Concession Fare Trips	8,628,955	9,543,272	<b>COST EFFECTIVENESS</b>		
Concession Fare Trips Detail:					
Child Passenger Trips	219,542	253,891	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.96	\$3.10
Student Passenger Trips	3,844,437	4,213,821	<b>COST EFFICIENCY</b>		
Senior Passenger Trips	320,976	351,816			
REGULAR SERVICE PASSENGER TRIPS	11,217,942	11,966,048	<b>SERVICE UTILIZATION</b>		
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips	38,834	32,803	Reg. Serv. Pass. / Capita	29.31	29.50
Transportation Operations Expenses	\$17,290,469	\$19,774,078	Reg. Serv. Pass. / Rev. Veh. Hr.	27.90	27.55
Fuel/Energy Exp. for Vehicles	\$3,261,297	\$3,827,710	<b>AMOUNT OF SERVICE</b>		
Vehicle Maintenance Expenses	\$6,556,267	\$7,341,446			
Plant Maintenance Expenses	\$2,916,577	\$2,959,467	Rev. Veh. Hrs. / Capita	1.05	1.07
General/Administration Expenses	\$2,837,843	\$3,182,091	<b>AVERAGE SPEED</b>		
TOTAL DIRECT OPERATING EXPENSES	\$32,862,453	\$37,084,792			
Debt Service Payment	\$813,588	\$717,951	Rev. Veh. Kms. / Rev. Veh. Hr.	20.38	20.21
Total Operating Expenses	\$33,773,008	\$37,811,806	<b>VEHICLE UTILIZATION</b>		
REGULAR SERV. PASS. REVENUES	\$13,906,365	\$14,734,799			
TOTAL OPERATING REVENUES	\$14,473,583	\$15,285,681	Tot. Veh. Kms. / Active Vehicle	52,093	51,944
Total Revenues	\$14,577,880	\$15,295,106	<b>LABOUR PRODUCTIVITY</b>		
NET DIRECT OPERATING COST	\$18,388,870	\$21,799,111			
NET OPERATING COST	\$19,195,128	\$22,516,700	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.61	0.60
Federal Operating Contribution			<b>TOP WAGE RATES</b>		
Provincial Operating Contribution *		\$1,014,198			
Municipal Operating Contribution	\$18,381,540	\$20,784,552	Operators	\$20.03	\$20.44
Other Operating Contributions			Mechanics	\$23.38	\$23.85
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution	\$813,588	\$717,951			
TOTAL CAPITAL EXPENDITURES	\$15,619,036	\$12,436,028	* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
Total Capital Disposals	\$500				
TOTAL CAPITAL FUNDING	\$14,862,375	\$12,436,028			
Federal Capital Contribution		\$1,248,087			
Provincial Capital Contribution	\$1,700,384	\$3,802,396			
Municipal Capital Contribution	\$9,968,390	\$4,267,096			
Other Capital Contributions	\$3,193,601	\$3,118,449			

# WELLAND

Transit Contact: Ms. Margaret Fortin  
Transit Office Coordinator

Statistical Contact: Ms. Margaret Fortin  
Transit Office Coordinator

Tel: (905) 732-6844 Fax: (905) 732-9422

E-mail: margaret.fortin@welland.ca

## SYSTEM HIGHLIGHTS:

- System established: 19/11/1973
- Serves: City of Welland
- Municipal Population: 47,161
- Service Area Population: 46,000
- Service area size: 86.04 square kilometres
- Service provided by: Municipal Department
- Hours of Service:
 

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	10:00 - 19:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	16	5
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	1	
Other Vehicle Maintenance	1	2
Plant Maintenance		1
General and Administration	1	1
TOTAL EMPLOYEES	20	9
- Union Affiliations: ATU 1633 (Operators)  
ATU 1633 (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 340,056  
- Boardings (including transfers): 459,075
- Total Operating Revenues: \$655,924
- Total Direct Operating Expenses: \$1,783,968
- Active Vehicles include:
 

Standard Buses	16
Articulated Buses	9
Trolley Buses	
Community Buses	7
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 50.00%
- Percentage of accessible transit fleet: 50.00%
- Number of Fixed Routes: 10
- Number of Accessible Routes: 2
- Energy Consumption:
 

Diesel	441,397 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## REMARKS:

- September 7, 2004 - level of service increased by 1,800 hrs.

**WELLAND****Welland Transit****FARES**

Effective Date:	CASH	UNIT PRICE	MONTHLY PASS	OTHER 4-Month Semester Pass	CRITERIA
07/09/2004					
Adults	\$2.25	\$1.73	\$63.00		
Children	\$1.25				5-12 years
Students	\$2.25	\$1.36	\$53.50		
Seniors	\$2.25	\$1.36	\$47.00		over 65 years
Other: Brock University	\$3.00	\$2.50		\$260.00	

**VEHICLES (2004)**

	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	4	5	13.50	27.00	4	1	2		Gasoline
Articulated Motor Buses									Low Sulphur Diesel 16
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	4	3	1.50	8.00	4	3	4	3	Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	8	8	-	-	8	4	6	3	Other
									<b>TOTAL</b> 16
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 13.69

**OPERATING DATA**

	<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	528,509	566,419	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	603,190	634,978			
Revenue Vehicle Hours	24,459	26,202			
Auxiliary Revenue Vehicle Hours	2,681	2,269			
Total Vehicle Hours	28,855	30,600	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	38%	37%
Operator Paid Hours	33,747	37,204	Municipal Operating Contribution / Capita	\$17.76	\$18.45
Mechanic Paid Hours	2,252	2,150	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$3.28	\$3.32
Total Employee Paid Hours	47,614	49,269	<b>AVERAGE FARE</b>		
Adult Passenger Trips	171,499	136,023			
Concession Fare Trips	158,307	204,033	<b>COST EFFECTIVENESS</b>		
Concession Fare Trips Detail:					
Child Passenger Trips	19,789	17,003	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.29	\$5.25
Student Passenger Trips	72,557	85,014	<b>COST EFFICIENCY</b>		
Senior Passenger Trips	65,961	102,016			
REGULAR SERVICE PASSENGER TRIPS	329,806	340,056	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$60.44	\$58.30
Regular Service Passenger Kms	3,429,982	3,536,582	<b>SERVICE UTILIZATION</b>		
Auxiliary Serv. Pass. Trips	31,400	14,970			
Transportation Operations Expenses	\$902,033	\$952,930	Reg. Serv. Pass. / Capita	7.17	7.39
Fuel/Energy Exp. for Vehicles	\$304,473	\$280,460	Reg. Serv. Pass. / Rev. Veh. Hr.	13.48	12.98
Vehicle Maintenance Expenses	\$317,584	\$335,673	<b>AMOUNT OF SERVICE</b>		
Plant Maintenance Expenses					
General/Administration Expenses	\$219,945	\$214,905	Rev. Veh. Hrs. / Capita	0.53	0.57
TOTAL DIRECT OPERATING EXPENSES	\$1,744,035	\$1,783,968	<b>AVERAGE SPEED</b>		
Debt Service Payment					
Total Operating Expenses	\$1,744,035	\$1,783,968	Rev. Veh. Kms. / Rev. Veh. Hr.	21.61	21.62
REGULAR SERV. PASS. REVENUES	\$585,222	\$595,998	<b>VEHICLE UTILIZATION</b>		
TOTAL OPERATING REVENUES	\$661,956	\$655,924			
Total Revenues	\$927,059	\$864,058	Tot. Veh. Kms. / Active Vehicle	40,213	39,686
NET DIRECT OPERATING COST	\$1,082,079	\$1,128,044	<b>LABOUR PRODUCTIVITY</b>		
NET OPERATING COST	\$816,976	\$919,910			
Federal Operating Contribution			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.80	0.77
Provincial Operating Contribution *		\$71,432	<b>TOP WAGE RATES</b>		
Municipal Operating Contribution	\$816,976	\$848,478			
Other Operating Contributions			Operators	\$19.16	\$19.74
Provincial Debt Service Contribution			Mechanics	\$21.07	\$22.92
Municipal Debt Service Contribution			Notes:		
TOTAL CAPITAL EXPENDITURES	\$173,551	\$130,759			
Total Capital Disposals		\$4,815	* Provincial Operating Contribution indicated the provincial gas tax allocation in 2004.		
TOTAL CAPITAL FUNDING	\$173,551	\$125,944			
Federal Capital Contribution					
Provincial Capital Contribution	\$57,272	\$40,519			
Municipal Capital Contribution	\$116,279	\$85,425			
Other Capital Contributions					

# WHITBY

Transit Contact: Mr. David Gooding  
Superintendent of Transit & Traffic

Statistical Contact: Mr. Cornell J. Pennings  
Transit Technician

Tel: (905) 668-3544 Fax: (905) 668-9305  
E-mail: penningsc@town.whitby.on.ca

## SYSTEM HIGHLIGHTS:

- System established: 15/06/1980
- Serves: Whitby
- Municipal Population: 110,000
- Service Area Population: 100,000
- Service area size: 45.00 square kilometres
- Service provided by: Municipal Department, under contract with Trentway-Wagar Inc., Coach Canada
- Hours of Service:
 

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	08:00 - 19:00
Sunday	N/A
Holidays	N/A
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	27	23
Other Transportation Operations	1	
Mechanics (Vehicle Maintenance)	3	
Other Vehicle Maintenance	3	
Plant Maintenance		
General and Administration	4	2
TOTAL EMPLOYEES	38	25
- Union Affiliations: CAW 222 (Operators)  
Mechanics Union Information N/A
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 937,591  
- Boardings (including transfers): 1,056,754
- Total Operating Revenues: \$1,738,145
- Total Direct Operating Expenses: \$3,672,112
- Active Vehicles include:
 

Standard Buses	29
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 44.83%
- Percentage of accessible transit fleet: 44.83%
- Number of Fixed Routes: 8
- Number of Accessible Routes: 4
- Energy Consumption:
 

Diesel	805,360 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	



**WHITBY****FARES**

	UNIT		MONTHLY	OTHER	CRITERIA
	CASH	PRICE	PASS		
Effective Date: 04/06/2001					
Adults	\$2.00	\$2.00	\$69.00		
Children	\$1.25		\$40.00		under 5 - free
Students	\$1.75	\$1.75	\$60.00	\$50 (limited)	
Seniors	\$1.25		\$40.00		
Other: GO riders	\$0.50		\$20.00		

**VEHICLES (2004)**

	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	13	16	5.15	16.00	13	16	6	6	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 29
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	13	16	-	-	13	16	6	6	Other
									<b>TOTAL</b> 29
Number of Stored Buses									Total Low-Floor Buses (30'-60')
Number of Stored Rail Vehicles									Average Bus Age (years) 11.14

**OPERATING DATA**

	<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	978,488	1,049,728	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	1,131,010	1,204,835			
Revenue Vehicle Hours	44,464	47,388			
Auxiliary Revenue Vehicle Hours					
Total Vehicle Hours	51,395	54,390	Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio)	50%	47%
Operator Paid Hours	60,000	68,160	Municipal Operating Contribution / Capita	\$24.86	\$22.67
Mechanic Paid Hours	7,000	6,240	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.89	\$2.06
Total Employee Paid Hours	90,920	92,760	<b>AVERAGE FARE</b>		
Adult Passenger Trips	438,685	471,648			
Concession Fare Trips	438,037	465,943	<b>COST EFFECTIVENESS</b>		
Concession Fare Trips Detail:					
Child Passenger Trips	9,060	12,143	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.81	\$3.92
Student Passenger Trips	379,536	388,571	<b>COST EFFICIENCY</b>		
Senior Passenger Trips	26,632	36,400			
REGULAR SERVICE PASSENGER TRIPS	876,722	937,591	<b>SERVICE UTILIZATION</b>		
Regular Service Passenger Kms	7,013,776	7,500,728			
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	9.96	9.38
Transportation Operations Expenses	\$3,064,118	\$3,400,217	Reg. Serv. Pass. / Rev. Veh. Hr.	19.72	19.79
Fuel/Energy Exp. for Vehicles			<b>AMOUNT OF SERVICE</b>		
Vehicle Maintenance Expenses					
Plant Maintenance Expenses	\$39,285	\$58,040	Rev. Veh. Hrs. / Capita	0.51	0.47
General/Administration Expenses	\$234,382	\$213,855	<b>AVERAGE SPEED</b>		
TOTAL DIRECT OPERATING EXPENSES	\$3,337,785	\$3,672,112			
Debt Service Payment		\$480,690	<b>VEHICLE UTILIZATION</b>		
Total Operating Expenses	\$3,865,995	\$4,152,802			
REGULAR SERV. PASS. REVENUES	\$1,560,123	\$1,618,762	Tot. Veh. Kms. / Active Vehicle	51,410	41,546
TOTAL OPERATING REVENUES	\$1,678,182	\$1,738,145	<b>LABOUR PRODUCTIVITY</b>		
Total Revenues	\$1,678,182	\$1,738,145			
NET DIRECT OPERATING COST	\$1,659,603	\$1,933,967	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.74	0.70
NET OPERATING COST	\$2,187,813	\$2,414,657	<b>TOP WAGE RATES</b>		
Federal Operating Contribution					
Provincial Operating Contribution *		\$147,334	Operators	\$18.76	\$19.32
Municipal Operating Contribution	\$2,187,813	\$2,267,323	Mechanics	\$22.00	\$22.34
Other Operating Contributions			Notes:		
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$3,515,586	* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
Total Capital Disposals					
TOTAL CAPITAL FUNDING		\$3,515,586			
Federal Capital Contribution					
Provincial Capital Contribution		\$960,000			
Municipal Capital Contribution		\$2,555,586			
Other Capital Contributions					

# WINDSOR

Transit Contact: Ms. Penny Williams  
General Manager

Statistical Contact: Ms. Gabrielle McMillan  
Director of Administration

Tel: (519) 944-4141 Fax: (519) 944-5487

E-mail: gmcmillan@city.windsor.on.ca

## SYSTEM HIGHLIGHTS:

- System established: 29/11/1977
- Serves: City of Windsor
- Municipal Population: 207,959
- Service Area Population: 207,959
- Service area size: 121.00 square kilometres
- Service provided by: Transit Commission
- Hours of Service:
 

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	08:00 - 24:00
Sunday	08:00 - 24:00
Holidays	08:00 - 24:00
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	146	
Other Transportation Operations	13	
Mechanics (Vehicle Maintenance)	17	
Other Vehicle Maintenance	24	
Plant Maintenance	4	
General and Administration	16	5
TOTAL EMPLOYEES	220	5
- Union Affiliations: ATU 616 (Operators)  
ATU 616 (Mechanics)  
ATU 616 (Office)
- Adult Cash Fare: \$2.35
- Ridership - Revenue Passengers: 5,627,428  
- Boardings (transfers n/a): 5,627,428
- Total Operating Revenues: \$10,698,571
- Total Direct Operating Expenses: \$18,435,600
- Active Vehicles include: 96
 

Standard Buses	96
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 38.54%
- Percentage of accessible transit fleet: 38.54%
- Number of Fixed Routes: 14
- Number of Accessible Routes: 6
- Energy Consumption:
 

Diesel	2,827,021 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

**WINDSOR****FARES**

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	01/07/2004	CASH	PRICE	PASS	
Adults	\$2.35	\$2.03	\$75.00		
Children	Free				
Students	\$1.60	\$1.56	\$52.00	\$83 July & Aug.	Under 4 years
Seniors	\$1.60	\$1.56	\$38.50		5-18 years; High School
Other: Detroit - Tunnel Bus	\$2.75		\$69.00		60 years and over, with ID

**VEHICLES (2004)**

	<b>ACTIVE</b>		<b>AVG. AGE</b>		<b>PEAK (Est.)</b>		<b>BASE (Est.)</b>		<b>ACTIVE BUSES BY FUEL TYPES</b>
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	37	59	4.00	16.40	37	48	32	40	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 96
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	37	59	-	-	37	48	32	40	Other
Number of Stored Buses	10								<b>TOTAL</b> 96
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 37
									Average Bus Age (years) 11.62

**OPERATING DATA**

	<b>2003</b>	<b>2004</b>	<b>PERFORMANCE INDICATORS</b>	<b>2003</b>	<b>2004</b>
Revenue Vehicle Kilometres	4,339,615	4,339,615	<b>FINANCIAL PERFORMANCE</b>		
Total Vehicle Kilometres	4,824,615	4,915,220			
Revenue Vehicle Hours	211,214	233,901		Tot. Oper. Rev. / Tot. Dir. Oper. Exp. (R/C Ratio) 60%	58%
Auxiliary Revenue Vehicle Hours	4,150	6,255		Municipal Operating Contribution / Capita \$41.42	\$47.70
Total Vehicle Hours	239,936	265,863	Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.26	\$1.37	
Operator Paid Hours	323,477	338,944	<b>AVERAGE FARE</b>		
Mechanic Paid Hours	35,097	36,644		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.80	\$1.83
Total Employee Paid Hours	481,290	491,163	<b>COST EFFECTIVENESS</b>		
Adult Passenger Trips	3,511,567	3,576,265		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.13	\$3.28
Concession Fare Trips	1,995,531	2,051,163	<b>COST EFFICIENCY</b>		
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips	1,435,224	1,485,311		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$71.90	\$69.34
Senior Passenger Trips	560,307	565,852	<b>SERVICE UTILIZATION</b>		
REGULAR SERVICE PASSENGER TRIPS	5,507,098	5,627,428		Reg. Serv. Pass. / Capita 26.48	27.06
Regular Service Passenger Kms				Reg. Serv. Pass. / Rev. Veh. Hr. 26.07	24.06
Auxiliary Serv. Pass. Trips	60,000	106,254	<b>AMOUNT OF SERVICE</b>		
Transportation Operations Expenses	\$10,074,141	\$11,089,622		Rev. Veh. Hrs. / Capita 1.02	1.12
Fuel/Energy Exp. for Vehicles	\$1,725,794	\$1,450,299	<b>AVERAGE SPEED</b>		
Vehicle Maintenance Expenses	\$3,028,907	\$3,215,068		Rev. Veh. Kms. / Rev. Veh. Hr. 20.55	18.55
Plant Maintenance Expenses	\$913,306	\$822,616			
General/Administration Expenses	\$1,508,678	\$1,857,995	<b>VEHICLE UTILIZATION</b>		
TOTAL DIRECT OPERATING EXPENSES	\$17,250,826	\$18,435,600		Tot. Veh. Kms. / Active Vehicle 50,256	51,200
Debt Service Payment			<b>LABOUR PRODUCTIVITY</b>		
Total Operating Expenses	\$19,426,095	\$20,619,116		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.67	0.71
REGULAR SERV. PASS. REVENUES	\$9,934,606	\$10,306,985			
TOTAL OPERATING REVENUES	\$10,288,500	\$10,698,571	<b>TOP WAGE RATES</b>		
Total Revenues	\$10,811,429	\$10,698,571		Operators \$20.26	\$20.87
NET DIRECT OPERATING COST	\$6,962,326	\$7,737,029		Mechanics \$22.83	\$23.52
NET OPERATING COST	\$8,614,666	\$9,920,545			
Federal Operating Contribution					
Provincial Operating Contribution					
Municipal Operating Contribution	\$8,614,666	\$9,920,545			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$697,721	\$6,713,982			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$697,721	\$6,713,982			
Federal Capital Contribution					
Provincial Capital Contribution	\$166,300	\$2,179,733			
Municipal Capital Contribution	\$531,421	\$4,534,249			
Other Capital Contributions					

# WOODSTOCK

Transit Contact: Mr. Rick D'Entremont  
Works & Transit Superintendent

Statistical Contact: Mr. Rick D'Entremont  
Works & Transit Superintendent

Tel: (519) 539-2382 x818 Fax: (519) 421-3250

E-mail: rdentremont@city.woodstock.on.ca

## SYSTEM HIGHLIGHTS:

- 
- System established: 1962
  - Serves: City of Woodstock
  - Municipal Population: 34,000
  - Service Area Population: 34,000
  - Service area size: 30.00 square kilometres
  - Service provided by: Municipal Department
  - Hours of Service:
 

Monday	06:30 - 18:30
Tuesday	06:30 - 18:30
Wednesday	06:30 - 18:30
Thursday	06:30 - 18:30
Friday	06:30 - 18:30
Saturday	08:30 - 18:30
Sunday	N/A
Holidays	N/A
  - Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	6	13
Other Transportation Operations		1
Mechanics (Vehicle Maintenance)		3
Other Vehicle Maintenance		3
Plant Maintenance		
General and Administration		2
TOTAL EMPLOYEES	6	22
  - Union Affiliations: CUPE 1146 (Operators)  
CUPE 1146 (Mechanics)
  - Adult Cash Fare: \$2.00
  - Ridership - Revenue Passengers: 236,347  
- Boardings (transfers n/a): 236,347
  - Total Operating Revenues: \$338,867
  - Total Direct Operating Expenses: \$1,107,213
  - Active Vehicles include: 11
 

Standard Buses	11
Articulated Buses	
Trolley Buses	
Community Buses	
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
  - Percentage of accessible bus fleet: 0.00%
  - Percentage of accessible transit fleet: 0.00%
  - Number of Fixed Routes: 6
  - Number of Accessible Routes:
  - Energy Consumption:
 

Diesel	251,974 litres
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

# WOODSTOCK



## FARES

Effective Date:	01/01/2002	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Adults		\$2.00	\$1.59	\$50.00	
Children		Free			Under 5 years
Students		\$1.00	\$0.91		
Seniors		\$2.00	\$1.59	\$50.00	

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses		11		24.00		7		6	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 11
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses									Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES		11	-	-		7		6	Other
Number of Stored Buses	2								TOTAL 11
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60')
									Average Bus Age (years) 24.00

OPERATING DATA		2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres		414,059	425,668	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		421,259	432,868			
Revenue Vehicle Hours		21,840	21,408			
Auxiliary Revenue Vehicle Hours						
Total Vehicle Hours		21,840	21,408			
Operator Paid Hours		25,000	22,464	AVERAGE FARE		
Mechanic Paid Hours		2,000	2,200			
Total Employee Paid Hours		31,800	29,964	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.54	\$1.36
Adult Passenger Trips		72,614	83,572	COST EFFECTIVENESS		
Concession Fare Trips		119,197	152,775			
Concession Fare Trips Detail:				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$5.12	\$4.68
Child Passenger Trips		8,173	15,716	COST EFFICIENCY		
Student Passenger Trips		45,110	51,917			
Senior Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$44.96	\$51.72
REGULAR SERVICE PASSENGER TRIPS		191,811	236,347	SERVICE UTILIZATION		
Regular Service Passenger Kms						
Auxiliary Serv. Pass. Trips		2,700	2,700	Reg. Serv. Pass. / Capita	5.64	6.95
Transportation Operations Expenses	\$649,027		\$704,755	Reg. Serv. Pass. / Rev. Veh. Hr.	8.78	11.04
Fuel/Energy Exp. for Vehicles	\$133,385		\$159,958	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses	\$139,973		\$184,582			
Plant Maintenance Expenses	\$38,552		\$33,959	Rev. Veh. Hrs. / Capita	0.64	0.63
General/Administration Expenses	\$20,974		\$23,959	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$981,911		\$1,107,213			
Debt Service Payment				Rev. Veh. Kms. / Rev. Veh. Hr.	18.96	19.88
Total Operating Expenses	\$981,911		\$1,107,213	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$295,821		\$321,553			
TOTAL OPERATING REVENUES	\$314,429		\$338,867	Tot. Veh. Kms. / Active Vehicle	38,296	39,352
Total Revenues	\$314,429		\$338,867	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$667,482		\$768,346			
NET OPERATING COST	\$667,482		\$768,346	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.87	0.95
Federal Operating Contribution				TOP WAGE RATES		
Provincial Operating Contribution *			\$47,470			
Municipal Operating Contribution	\$667,482		\$720,876	Operators	\$18.99	\$20.15
Other Operating Contributions				Mechanics	\$21.36	\$22.66
Provincial Debt Service Contribution				Notes:		
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES	\$91,221			* Provincial Operating Contribution indicated provincial gas tax allocation in 2004.		
Total Capital Disposals						
TOTAL CAPITAL FUNDING	\$91,221					
Federal Capital Contribution						
Provincial Capital Contribution	\$33,722					
Municipal Capital Contribution	\$57,499					
Other Capital Contributions						

# YORK REGION

Transit Contact: Mr. Don Gordon  
General Manager

Statistical Contact: Ms. Irene McNeil  
Manager - Service Planning

Tel: (905) 762-1282 Fax: (905) 762-2113

E-mail: irene.mcneil@york.ca

## SYSTEM HIGHLIGHTS:

- System established: 01/01/2001
- Serves: York Region
- Municipal Population: 889,591
- Service Area Population: 889,591
- Service area size: 1,775.00 square kilometres
- Service provided by: Municipal Department, under contract with TTC, Miller Transit, Laidlaw, CanAr Coach, and Student Express
- Hours of Service:
 

Monday	05:00 - 24:00
Tuesday	05:00 - 24:00
Wednesday	05:00 - 24:00
Thursday	05:00 - 24:00
Friday	05:00 - 01:00
Saturday	06:00 - 01:00
Sunday	06:00 - 24:00
Holidays	07:00 - 24:00
- Employees Statistics:
 

	FULL-TIME	PART-TIME
Operators	366	31
Other Transportation Operations	17	3
Mechanics (Vehicle Maintenance)	23	
Other Vehicle Maintenance	8	
Plant Maintenance	2	
General and Administration	46	3
TOTAL EMPLOYEES	462	37
- Union Affiliations: ATU (Operators)  
Non-Union (Mechanics)
- Adult Cash Fare: \$2.25
- Ridership - Revenue Passengers: 13,815,517  
- Boardings (including transfers): 15,656,011
- Total Operating Revenues: \$26,115,817
- Total Direct Operating Expenses: \$51,972,434
- Active Vehicles include:
 

Standard Buses	240
Articulated Buses	235
Trolley Buses	
Community Buses	5
Double-Decker Buses	
Light Rail Vehicles	
Heavy Rail Vehicles	
Commuter Rail Vehicles	
- Percentage of accessible bus fleet: 61.25%
- Percentage of accessible transit fleet: 61.25%
- Number of Fixed Routes: 71
- Number of Accessible Routes:
- Energy Consumption:
 

Diesel	
Bio-Diesel / E-Diesel	
Gasoline	
Natural Gas	
Electricity	
Other:	

## YORK REGION



## FARES

		UNIT	MONTHLY	OTHER	CRITERIA
Effective Date:	01/01/2004	CASH	PRICE	PASS	
Adults	\$2.25	\$2.10	\$74.00	41.75	
Children	\$1.00	\$1.00			Elementary School age
Students	\$1.60	\$1.40	\$52.00		Full-time High School
Seniors	\$1.30	\$1.20	\$35.00		65 years and over
Other: GO Passengers	\$0.50				with valid GO ticket

VEHICLES (2004)	ACTIVE		AVG. AGE		PEAK (Est.)		BASE (Est.)		ACTIVE BUSES BY FUEL TYPES
	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	Access.	Non-Acc.	
Standard Motor Buses	142	93	2.58	16.80	118	77	62	42	Gasoline
Articulated Motor Buses									Low Sulphur Diesel 240
Trolley Buses									Ultra Low Sulphur Diesel
Small/Community Buses	5		7.40		4		2		Bio-Diesel/E-Diesel
Double-Decker Motor Buses									Natural Gas
Light Rail Vehicles									Electric Propulsion
Heavy Rail Vehicles									Battery Powered
Commuter Rail Vehicles									Fuel Cell
Other:									Hybrid
TOTAL ACTIVE VEHICLES	147	93	-	-	122	77	64	42	Other
Number of Stored Buses	5								TOTAL 240
Number of Stored Rail Vehicles									Total Low-Floor Buses (30'-60') 108
									Average Bus Age (years) 8.19

## OPERATING DATA

	2003	2004	PERFORMANCE INDICATORS	2003	2004
Revenue Vehicle Kilometres	10,069,103	13,650,178	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	10,069,103	14,911,476			
Revenue Vehicle Hours	570,696	620,366			
Auxiliary Revenue Vehicle Hours	184	1,276			
Total Vehicle Hours	570,880	693,728			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours					
Total Employee Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.84	\$1.84
Adult Passenger Trips	8,412,063	10,803,734	COST EFFECTIVENESS		
Concession Fare Trips	1,846,550	3,011,783			
Concession Fare Trips Detail:			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.39	\$3.76
Child Passenger Trips	102,586	248,679	COST EFFICIENCY		
Student Passenger Trips	1,436,206	2,196,667			
Senior Passenger Trips	307,758	566,436	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$78.88	\$74.92
REGULAR SERVICE PASSENGER TRIPS	10,258,613	13,815,517	SERVICE UTILIZATION		
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Capita	12.18	15.53
Transportation Operations Expenses	\$41,372,771	\$45,131,211	Reg. Serv. Pass. / Rev. Veh. Hr.	17.98	22.27
Fuel/Energy Exp. for Vehicles		\$8,420	AMOUNT OF SERVICE		
Vehicle Maintenance Expenses		\$235,272			
Plant Maintenance Expenses		\$1,935,615	Rev. Veh. Hrs. / Capita	0.68	0.70
General/Administration Expenses	\$3,659,411	\$4,661,916	AVERAGE SPEED		
TOTAL DIRECT OPERATING EXPENSES	\$45,032,182	\$51,972,434			
Debt Service Payment	\$2,127,327	\$3,586,853	Rev. Veh. Kms. / Rev. Veh. Hr.	17.64	22.00
Total Operating Expenses	\$47,975,878	\$56,557,978	VEHICLE UTILIZATION		
REGULAR SERV. PASS. REVENUES	\$18,852,785	\$25,370,775			
TOTAL OPERATING REVENUES	\$20,017,765	\$26,115,817	Tot. Veh. Kms. / Active Vehicle	43,589	62,131
Total Revenues	\$20,017,765	\$26,115,817	LABOUR PRODUCTIVITY		
NET DIRECT OPERATING COST	\$25,014,417	\$25,856,617			
NET OPERATING COST	\$27,958,113	\$30,442,161	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Federal Operating Contribution			TOP WAGE RATES		
Provincial Operating Contribution	\$279,290	\$293,948			
Municipal Operating Contribution	\$27,678,823	\$30,148,213	Operators	\$18.45	\$18.69
Other Operating Contributions			Mechanics	\$26.25	\$27.00
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$46,263,025	\$5,395,026			
Total Capital Disposals					
TOTAL CAPITAL FUNDING	\$46,062,025	\$7,753,001			
Federal Capital Contribution	\$201,000				
Provincial Capital Contribution	\$1,751,974	\$1,860,566			
Municipal Capital Contribution	\$18,380,000				
Other Capital Contributions	\$25,930,051	\$5,892,435			