

Ontario Urban Transit Fact Book

2001 Operating Data

prepared for
The Ontario Ministry of Transportation

by
The Canadian Urban Transit Association

Abstract

The *Ontario Urban Transit Fact Book* is a summary of operating and financial statistics and performance indicators, collected from information submitted by transit systems in Ontario, through the Urban Transit Statistics (UTS) Questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a co-operative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2000 and 2001, along with key performance indicators, for each of the transit systems.

Please communicate any corrections to the data to:

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GLOSSARY

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems.

Vehicle and Employee statistics are for the Fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

GENERAL INFORMATION

Service Area Population

Population living within the built-up area provided with regular transit service, as defined by local service standards (typically 400 metres from a service route).

Fares

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

Active Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later).

Stored Vehicles

Revenue vehicles that were unlicensed, not being maintained or awaiting disposal.

Peak Vehicles

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

Base Vehicles

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

Employees - Operators

Operators only, does not include other transportation operations employees.

Employees - Other Transportation Operations

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

Employees - Mechanics

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

Employees - Other Vehicle Maintenance

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

Employees - Plant Maintenance

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

Employees - General and Administration

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

Full-Time Employees

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

Part-Time Employees

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

Top Wage Rates

Paid to most senior employees.

OPERATING DATA**Revenue Vehicle Kilometres**

Annual kilometres travelled by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Total Vehicle Kilometres

Total annual kilometres travelled by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

Revenue Vehicle Hours

Annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Auxiliary Revenue Vehicle Hours

Annual hours travelled by active revenue vehicles (buses, railcars, etc.) in auxiliary passenger revenue service including school contracts, charters, and cross-boundary services to adjacent municipalities.

Total Vehicle Hours

Total annual vehicle hours operated by active revenue vehicles (buses, railcars, etc.), including regular passenger service, auxiliary passenger services, deadheading, training, road tests, and maintenance.

Operator Paid Hours

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

Mechanic Paid Hours

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

Total Employee Paid Hours

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

PASSENGER DATA**Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passengers trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

Auxiliary Service Passenger Trips

All passengers trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

FINANCIAL DATA**Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

Fuel/Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

Total Direct Operating Expenses

The total of the above elements; includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges and depreciation.

Debt Service Payment

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

Total Operating Expenses

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

Regular Service Passenger Revenues

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

Total Operating Revenues

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

Total Revenues

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract

revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

Net Direct Operating Cost

Total direct operating expenses minus total operating revenues.

Net Operating Cost

Total operating expenses minus total revenues; are broken down into provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), provincial and municipal debt service contributions (where debt servicing is used).

Total Capital Expenditures

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

Total Capital Funding

Includes provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

Financial Performance

Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

Average Fare

Regular service passenger revenues divided by regular service passenger trips.

Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

Service Utilization

Passengers per Capita

Regular service passenger trips divided by service area population.

Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

Amount of Service

Revenue vehicle hours divided by service area population.

Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

Vehicle Utilization

Total vehicle kilometres divided by number of active vehicles.

Labour Productivity

Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.

SUPPLEMENTARY NOTES

Missing Systems:

Two of fifty-three systems surveyed did not respond to the Urban Transit Statistics – 2001 questionnaire: **Cobalt-Dymond-Haileybury-New Liskeard** and **Milton**. Together these systems served an estimated population of 35,000 in the year 2001.

Amalgamations/Mergers:

- . The **Ajax Pickering Transit Authority (APTA)** was formalized in June 2000 with a memorandum of agreement, and proceeded under the direction of a joint Interim Board of Directors formed in January 2001. The 2001 data for APTA is under the new organization - Ajax-Pickering on pages 4 and 5.
- . On January 1, 2000 Cambridge and Kitchener transit services officially united as **Grand River Transit (GRT)**. GRT serves the Regional Municipality of Waterloo, which includes cities of Cambridge, Kitchener and Waterloo as well as the Townships of North Dumfries, Wellesley, Wilmot and Woolwich. Conventional Transit service is mainly confined to the cities with future expansion planned for the townships.
- . The new **City of Greater Sudbury** was formed on January 1, 2001 encompassing the former Regional Municipality of Sudbury, which included the Cities of Sudbury and Valley East and the Towns of Capreol, Nickel Centre, Onaping Falls, Rayside-Balfour, and Walden, as well as several unincorporated townships. Whereas 2001 data were for the new, post-amalgamation service area of Sudbury Transit, 2000 data were for the City of Sudbury and the Town of Nickel Centre only.
- . On January 1, 2001 **York Region Transit (YRT)** was established as a result of the amalgamation of the conventional and specialized transit services previously operating at the municipal level within the Region. The 5 conventional systems --Aurora Transit, Markham Transit, Richmond Hill Transit, Newmarket Transit, and Vaughan Transit-- amalgamated their transit services.

Revised Performance Indicators:

CUTA has reviewed the indicators used in the Ontario Transit Fact Book and made the following changes to the 2001 Fact Book:

- . Expenses for inter-city charters and cross-boundary services are now included in calculating **Cost Efficiency** (Total Direct Operating Expenses per Total Vehicle Hour).
- . Auxiliary revenue hours are now included in calculating **Labour Productivity**, i.e. (Revenue Vehicle Hours + Auxiliary Revenue Vehicle Hours) per Operator Paid Hour.

Please also note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

Accessibility of Bus Fleet:

New to the Ontario Summary Page this year is the indicator **Percentage of bus fleet that is accessible**. This indicator is a calculation of lift-equipped standard buses and low-floor buses (including articulated and community/small buses with low floor features) as a percentage of all buses.

Active Revenue Buses by Fuel Type:

New to the Fact Book this year is the indicator **Active Revenue Buses by Fuel Type**. Active Revenue Buses include standard motor buses, lift-equipped standard buses, low floor buses, articulated motor buses, trolley buses and small/community buses available for service at any time, including spares for non-scheduled trips, regular maintenance and rebuilding.

Active Revenue Buses by Fuel Type	Gasoline	Diesel			Natural Gas	Other
		Low Sulphur (i.e. maximum sulphur content of 500 ppm)	Ultra Low Sulphur or Reconstituted (i.e. maximum sulphur content of 40 ppm)	Bio-Diesel		
Transit Systems						
Ajax-Pickering	0	50	0	0	0	0
Barrie	0	28	0	0	0	0
Belleville	0	13	0	0	0	0
Brampton	0	113	0	0	0	0
Brantford	0	26	0	0	0	0
Brockville	0	3	0	0	0	0
Burlington	0	32	0	0	13	0
Chatham	0	8	0	0	0	0
Cobourg	0	2	0	0	0	0
Collingwood	0	2	0	0	0	0
Cornwall	0	20	0	0	5	0
Elliot Lake	0	3	0	0	0	0
Fort Erie	2	0	0	0	0	0
GO Transit	0	234	0	0	0	0
Grand River	0	120	0	0	23	0
Guelph	0	43	0	0	0	0
Hamilton	0	100	0	0	90	0
Huntsville	0	2	0	0	0	0
Kawartha Lakes	0	3	0	0	0	0
Kenora	0	2	0	0	0	0
Kingston	0	34	0	0	0	0
Leamington	1	1	0	0	0	0
London	0	130	0	0	45	0
Loyalist Township	0	0	0	0	0	0

Active Revenue Buses by Fuel Type	Gasoline	Diesel			Natural Gas	Other
		Low Sulphur (i.e. maximum sulphur content of 500 ppm)	Ultra Low Sulphur or Reconstituted (i.e. maximum sulphur content of 40 ppm)	Bio-Diesel		
Transit Systems						
Midland	0	2	0	0	0	0
Mississauga	0	313	0	0	0	0
Niagara Falls	0	30	0	0	0	0
North Bay	0	28	0	0	0	0
Oakville	0	60	0	0	0	0
Orangeville	0	4	0	0	0	0
Orillia	0	6	0	0	0	0
Oshawa	0	39	0	0	0	0
Ottawa	0	928	0	0	0	0
Owen Sound	0	5	0	0	0	0
Pembroke	1	1	0	0	0	0
Peterborough	0	32	0	0	0	0
Port Hope	0	0	0	0	0	0
Sarnia	0	23	0	0	0	0
Sault Ste. Marie	0	26	0	0	0	0
St. Catharines	0	50	0	0	0	0
St. Thomas	0	5	0	0	0	0
Stratford	0	17	0	0	0	0
Sudbury	0	48	0	0	0	0
Thunder Bay	0	49	0	0	0	0
Timmins	0	21	0	0	0	0
Toronto	0	1355	0	0	125	0
Welland	0	14	0	0	0	0
Whitby	0	22	0	0	0	0
Windsor	0	94	0	0	0	0
Woodstock	0	11	0	0	0	0
York Region	0	145	0	0	0	0
Total	4	4297	0	0	301	0

ONTARIO

Municipal Population:	9,052,520				EMPLOYEES (2001)	FULL-TIME	PART-TIME	
Service Area Population:	8,524,831				Operators	8,627.0	414.0	
Transit systems in 2001:	53	Systems reporting for 2001:				Other Transportation Operations	1,319.0	114.0
Services operated by: †						Mechanics (Vehicle Maintenance)	985.0	8.0
Transit Commission	6	Municipality				Other Vehicle Maintenance	2,528.0	46.0
Contractor	18	Private Operator				Plant Maintenance	2,015.0	2.0
Other	2					General and Administration	1,784.0	299.0
						TOTAL EMPLOYEES	17,258.0	883.0
VEHICLES (2001)	ACTIVE	STORED	PEAK	BASE	* Contract employees are not necessarily included in Employee Statistics			
Standard Buses (no lift)	3,198	83	2,339	1,087				
Lift-Equipped Motor Buses	332		212	149	ENERGY CONSUMPTION (2001)			
Low Floor Motor Buses	754	1	614	399	Diesel	174,691,948 litres		
Articulated Motor Buses	256	13	130	65	Gasoline	57,240 litres		
Trolley Buses					Natural Gas	16,251,081 cubic-metres		
Small / Community Bus	62	12	25	19	Electricity	326,174,500 kilowatt-hours		
Light Rail Vehicles	248		192	122	FARES (2001)			
Heavy Rail Vehicles	692	28	540	300	CASH	UNIT PRICE	MONTHLY PASS	
Commuter Rail Vehicles	326		296	50	Adults	\$1.92	\$1.64	\$60.61
Other	31		24	16	Children	\$1.35	\$1.17	\$45.67
TOTAL	5,899	137	4,893	2,531	Students	\$1.67	\$1.39	\$49.39
Average age of bus fleet (in years):		11.6			Seniors	\$1.67	\$1.36	\$45.40
Percentage of bus fleet that is accessible:		27.2						

%	OPERATING DATA	2000	2001	PERFORMANCE INDICATORS		2000	2001
	Number of transit systems reporting *	51	51	FINANCIAL PERFORMANCE			
	Revenue Vehicle Kilometres	344,507,984	357,601,246	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		76%	75%
	Total Vehicle Kilometres	366,095,812	378,768,372	Municipal Operating Contribution / Capita		\$50.12	\$51.55
	Revenue Vehicle Hours	14,483,422	15,034,359	Net Dir. Oper. Cost / Reg. Serv. Pass.		\$0.50	\$0.54
	Auxiliary Revenue Vehicle Hours	179,817	152,494	AVERAGE FARE			
	Total Vehicle Hours	15,618,173	16,146,549	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.			
	Operator Paid Hours	20,435,829	21,452,527	\$1.53			
	Mechanic Paid Hours	6,249,249	6,277,791	\$1.59			
	Total Employee Paid Hours	35,421,742	36,349,214	COST EFFECTIVENESS			
	Adult Passenger Trips	419,042,310	433,116,423	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$2.08	\$2.18
	Concession Fare Trips	143,602,084	145,168,502	COST EFFICIENCY			
	Concession Fare Trips Detail:			Tot. Dir. & Aux. Oper. Exp./Tot. Veh. Hrs.		\$77.41	\$80.94
	Child Passenger Trips	15,717,392	15,015,431	SERVICE UTILIZATION			
	Student Passenger Trips	68,978,486	70,563,345	Reg. Serv. Pass. / Capita		80.66	80.05
	Senior Passenger Trips	35,622,721	35,582,731	Reg. Serv. Pass. / Rev. Veh. Hrs.		42.79	42.44
	REGULAR SERVICE PASSENGER TRIPS	661,222,542	681,379,513	AMOUNT OF SERVICE			
	Regular Service Passenger Kms	6,311,741,740	6,566,227,070	Rev. Veh. Hrs. / Capita		1.78	1.77
	Auxiliary Serv. Pass. Trips	3,949,508	3,865,978	LABOUR PRODUCTIVITY			
	Transportation Operations Expenses	\$625,879,343	\$671,007,032	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hrs.			
	Fuel/Energy Exp. for Vehicles	\$115,374,606	\$129,158,176	0.69			
	Vehicle Maintenance Expenses	\$316,683,199	\$336,532,013	0.68			
	Plant Maintenance Expenses	\$171,227,409	\$185,476,822	AVERAGE SPEED			
	General/Administration Expenses	\$147,713,474	\$162,232,423	22.58			
	TOTAL DIRECT OPERATING EXPENSES	\$1,377,139,031	\$1,484,406,466	VEHICLE UTILIZATION			
	Total Operating Expenses	\$1,552,392,569	\$1,648,959,030	Tot. Veh. Kms. / Active Vehicle		64,003	64,313
	REGULAR SERV. PASS. REVENUES	\$1,012,874,841	\$1,080,636,592	LABOUR PRODUCTIVITY			
	TOTAL OPERATING REVENUES	\$1,044,470,302	\$1,115,137,877	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hrs.			
	Total Revenues	\$1,074,156,521	\$1,147,752,029	0.69			
	NET DIRECT OPERATING COST	\$332,668,729	\$369,268,589	AVERAGE TOP WAGE RATES			
	NET OPERATING COST	\$478,006,048	\$501,207,001	Operators		\$17.69	\$17.97
	Provincial Operating Contribution	\$41,300	\$41,300	Mechanics		\$20.88	\$22.30
	Municipal Operating Contribution	\$412,979,455	\$438,731,787	* Note that all transit systems do not always report all data items.			
	Other Operating Contributions	\$12,384,758	\$6,902,516	† Note that some transit systems are operated by contractors in conjunction with one of the other options.			
	Provincial Debt Service Contribution						
	Municipal Debt Service Contribution						
	TOTAL CAPITAL EXPENDITURES	\$559,576,694	\$500,068,269				
	TOTAL CAPITAL FUNDING	\$558,968,194	\$500,064,270				
	Provincial Capital Contribution						
	Municipal Capital Contribution						
	Other Capital Contributions						

ONTARIO (without GO Transit)

Municipal Population:	9,052,520				EMPLOYEES (2001)	FULL-TIME	PART-TIME
Service Area Population:	8,524,831						
Transit systems in 2001:	52	Systems reporting for 2001:	50	Operators	8,315.0	366.0	
Services operated by: †				Other Transportation Operations	1,105.0	25.0	
Transit Commission	6	Municipality	42	Mechanics (Vehicle Maintenance)	946.0	8.0	
Contractor	17	Private Operator	1	Other Vehicle Maintenance	2,494.0	46.0	
Other	1			Plant Maintenance	1,916.0	1.0	
				General and Administration	1,350.0	135.0	
				TOTAL EMPLOYEES	16,126.0	581.0	
VEHICLES (2001)	ACTIVE	STORED	PEAK	BASE	* Contract employees are not necessarily included in Employee Statistics		
Standard Buses (no lift)	3,054	83	2,339	1,087			
Lift-Equipped Motor Buses	242		212	149	ENERGY CONSUMPTION (2001)		
Low Floor Motor Buses	754	1	614	399	Diesel	147,338,951	litres
Articulated Motor Buses	256	13	130	65	Gasoline	57,240	litres
Trolley Buses					Natural Gas	16,251,081	cubic-metres
Small / Community Bus	62	12	25	19	Electricity	326,174,500	kilowatt-hours
Light Rail Vehicles	248		192	122			
Heavy Rail Vehicles	692	28	540	300	FARES (2001)	CASH	UNIT PRICE
Commuter Rail Vehicles					Adults	\$1.92	\$1.64
Other	31		24	16	Children	\$1.35	\$1.17
TOTAL	5,339	137	4,392	2,306	Students	\$1.67	\$1.39
Average age of bus fleet (in years):			11.8		Seniors	\$1.67	\$1.36
Percentage of bus fleet that is accessible:			26.6				\$45.40

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Number of transit systems reporting *	50	50			
Revenue Vehicle Kilometres	328,110,131	335,904,178	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	346,524,175	356,805,803	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	74%	73%
Revenue Vehicle Hours	14,483,422	15,034,359	Municipal Operating Contribution / Capita	\$47.28	\$48.65
Auxiliary Revenue Vehicle Hours	179,817	152,494	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.51	\$0.55
Total Vehicle Hours	15,618,173	16,146,549	AVERAGE FARE		
Operator Paid Hours	20,435,829	21,452,527	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.39	\$1.44
Mechanic Paid Hours	6,249,249	6,277,791			
Total Employee Paid Hours	35,421,742	36,349,214	COST EFFECTIVENESS		
Adult Passenger Trips	381,549,850	393,586,554	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.95	\$2.04
Concession Fare Trips	140,188,644	141,358,771	COST EFFICIENCY		
Concession Fare Trips Detail:			Tot. Dir. & Aux. Oper. Exp./Tot. Veh. Hrs.	\$77.41	\$80.94
Child Passenger Trips	15,062,253	14,309,067			
Student Passenger Trips	68,515,444	69,974,408	SERVICE UTILIZATION		
Senior Passenger Trips	33,327,462	33,068,301	Reg. Serv. Pass. / Capita	75.67	74.95
REGULAR SERVICE PASSENGER TRIPS	620,316,642	638,039,913	Reg. Serv. Pass. / Rev. Veh. Hrs.	42.79	42.44
Regular Service Passenger Kms	5,010,934,120	5,188,027,790	AMOUNT OF SERVICE		
Auxiliary Serv. Pass. Trips	3,949,508	3,865,978	Rev. Veh. Hrs. / Capita	1.78	1.77
Transportation Operations Expenses	\$572,329,237	\$610,135,322	AVERAGE SPEED		
Fuel/Energy Exp. for Vehicles	\$99,204,469	\$111,846,526	Rev. Veh. Kms. / Rev. Veh. Hrs.	22.58	22.38
Vehicle Maintenance Expenses	\$277,300,923	\$297,386,123			
Plant Maintenance Expenses	\$133,953,730	\$144,610,301	VEHICLE UTILIZATION		
General/Administration Expenses	\$125,476,099	\$136,006,005	Tot. Veh. Kms. / Active Vehicle	66,703	66,950
TOTAL DIRECT OPERATING EXPENSES	\$1,208,525,458	\$1,299,984,277	LABOUR PRODUCTIVITY		
Total Operating Expenses	\$1,320,234,215	\$1,397,220,633	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hrs.	0.69	0.68
REGULAR SERV. PASS. REVENUES	\$863,273,221	\$917,739,717			
TOTAL OPERATING REVENUES	\$893,457,532	\$950,352,919	AVERAGE TOP WAGE RATES		
Total Revenues	\$914,335,309	\$973,085,182	Operators	\$17.61	\$17.87
NET DIRECT OPERATING COST	\$315,067,926	\$349,631,358	Mechanics	\$20.80	\$22.21
NET OPERATING COST	\$405,668,906	\$424,135,451			
Provincial Operating Contribution	\$41,300	\$41,300	* Note that all transit systems do not always report all data items.		
Municipal Operating Contribution	\$389,525,122	\$414,008,850	† Note that some transit systems are operated by contractors in conjunction with one of the other options.		
Other Operating Contributions	\$12,384,758	\$6,902,516			
Provincial Debt Service Contribution	\$3,956,462	\$3,182,757			
Municipal Debt Service Contribution	\$387,404,082	\$353,363,007			
	\$33,710,174	\$33,528,220			
TOTAL CAPITAL EXPENDITURES	\$421,722,756	\$387,756,027			
TOTAL CAPITAL FUNDING	\$421,114,256	\$387,752,027			
Provincial Capital Contribution		\$860,800			
Municipal Capital Contribution		\$353,363,007			
Other Capital Contributions		\$33,528,220			

Individual Transit System Data

AJAX

Transit Contact: Mr. T. Galinis
General Manager

Statistical Contact: Ms. Valerie Burgess
Executive Assistant

Tel: (905) 427-5710 Fax: (905) 427-3473
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1969
- Municipal Population: 72,000
- Serves: Town of Ajax
- Service Area Population: 70,000
- Service area size:
- Adult Cash Fare:
- Service provided by: Municipal Department
- Ridership - Revenue Passengers:
 - Boardings (including transfers):
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Union Affiliations: Operators Union Information N/A
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity
- Mechanics Union Information N/A

REMARKS:

- The Ajax Pickering Transit Authority was formalized in June 2000 with a memorandum of agreement, and proceeded under the direction of a joint Interim Board of Directors formed in January 2001.
- * 2001 data for Ajax has been combined with the 2001 data for Pickering to form Ajax-Pickering page.

AJAX

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date:
 Adults
 Children
 Students
 Seniors

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)						Operators		
Lift-Equipped Standard Buses						Other Transportation Operations		
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES		
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	901,221			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	901,721			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	50 %	
Revenue Vehicle Hours	46,500			Municipal Operating Contribution / Capita	\$20.37	
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.51	
Total Vehicle Hours	46,575			AVERAGE FARE		
Operator Paid Hours	60,618			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.39	
Mechanic Paid Hours	9,152			COST EFFECTIVENESS		
Total Employee Paid Hours	88,022			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.03	
Adult Passenger Trips	134,505			COST EFFICIENCY		
Concession Fare Trips	809,046			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.46	
Concession Fare Trips Detail:				SERVICE UTILIZATION		
Child Passenger Trips	20,427			Reg. Serv. Pass. / Capita	13.48	
Student Passenger Trips	327,653			Reg. Serv. Pass. / Rev. Veh. Hrs.	20.29	
Senior Passenger Trips	31,070			AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	943,551			Rev. Veh. Hrs. / Capita	0.66	
Regular Service Passenger Kms				AVERAGE SPEED		
Auxiliary Serv. Pass. Trips				Rev. Veh. Kms. / Rev. Veh. Hrs.	19.38	
Transportation Operations Expenses	\$1,404,237			VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$326,134			Tot. Veh. Kms. / Active Vehicles	36,069	
Vehicle Maintenance Expenses	\$693,653			LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$129,960			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	
General/Administration Expenses	\$308,498			TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$2,862,482			Operators	\$19.20	
Debt Service Payment				Mechanics	\$25.23	
Total Operating Expenses	\$2,862,482			Notes:		
REGULAR SERV. PASS. REVENUES	\$1,315,192			* The Ajax Pickering Transit Authority was formalized in June 2000 with a memorandum of agreement, and proceeded under the direction of a joint Interim Board of Directors formed in January 2001.		
TOTAL OPERATING REVENUES	\$1,436,549			* 2001 data for Ajax has been combined with the 2001 data for Pickering to form Ajax-Pickering page.		
Total Revenues	\$1,436,549					
NET DIRECT OPERATING COST	\$1,425,933					
NET OPERATING COST	\$1,425,933					
Provincial Operating Contribution						
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES	\$397,500					
TOTAL CAPITAL FUNDING	\$397,500					
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

AJAX-PICKERING

Transit Contact: Mr. Ted Galinis
General Manager

Statistical Contact: Ms. Deanna Wilson
Administrative Operations Coordinator

Tel: (905) 420-4660 x5236 Fax: (905) 683-5314
E-mail: dwilson@city.pickering.on.ca

SYSTEM HIGHLIGHTS:

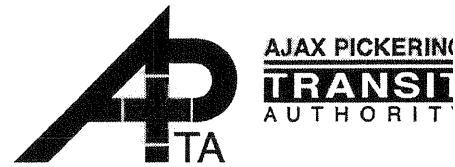
- System established: 04/09/2001
- Municipal Population: 166,000
- Serves: City of Pickering, Town of Ajax
- Service Area Population: 159,960
- Service area size: 124.52 square kilometres
- Adult Cash Fare: \$1.50
- Service provided by: APTA Board
- Ridership - Revenue Passengers: 2,244,897
- Boardings (including transfers): 2,507,972
- Hours of Service:

Monday	05:00 - 01:30
Tuesday	05:00 - 01:30
Wednesday	05:00 - 01:30
Thursday	05:00 - 01:30
Friday	05:00 - 01:30
Saturday	08:00 - 01:30
Sunday	11:00 - 17:50
Holidays	N/A
- Total Operating Revenues: \$3,204,780
- Total Direct Operating Expenses: \$6,201,956
- Energy Consumption:

Diesel	957,835 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 37 standard buses without lifts
11 low floor buses
2 community buses
- Union Affiliations: CUPE 129-01 (Operators)
CUPE 129-01 (Mechanics)

REMARKS:

- Formal merger of the new Ajax Pickering Transit Authority (APTA) was effective September 4, 2001. The Ajax Pickering Transit Authority was formalized in June 2000 with a memorandum of agreement, and proceeded under the direction of a joint Interim Board of Directors formed in January 2001.
- Under the final merger agreement between the two municipalities, the transit service is managed by the Board of Directors. The Town of Ajax provides human resources and payroll services to APTA, while the City of Pickering provides financial, accounting, auditing, budgeting, internal control, and corporate legal services.
- Merger of the two transit systems creates one of the largest transit systems in the Greater Toronto Area, with ridership of over 2 million per year. A comprehensive analysis of routes in Ajax and Pickering will be underway; riders will see route changes to improve transportation across the two municipalities.



AJAX-PICKERING

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Monthly Pass - Ajax	CRITERIA
Effective Date: 15/06/1998					
Adults	\$1.50	\$1.50	\$50.00	\$46.00	
Children	\$1.00	\$1.00	\$38.00		\$0.65 - cash (Ajax)
Students	\$1.25	\$1.00	\$38.00	\$36.00	\$1.00 - cash (Ajax)
Seniors	\$0.65		\$13.00		\$0.50 - cash (Ajax)

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	37	1	13.0	29	11	Operators	35.0	59.0
Lift-Equipped Standard Buses						Other Transportation Operations	4.0	1.0
Low Floor Motor Buses	11		2.0	12	2	Mechanics (Vehicle Maintenance)	5.0	1.0
Articulated Motor Buses						Other Vehicle Maintenance	6.0	2.0
Trolley Buses						Plant Maintenance		
Small / Community Bus	2					General and Administration	6.0	
Light Rail Vehicles						TOTAL EMPLOYEES	56.0	63.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	50	1	N/A	41	13			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres		1,646,403	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		1,727,222	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)		52%
Revenue Vehicle Hours		94,190	Municipal Operating Contribution / Capita	\$20.03	
Auxiliary Revenue Vehicle Hours		2,280	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.34	
Total Vehicle Hours		104,746			
Operator Paid Hours		134,887	AVERAGE FARE		
Mechanic Paid Hours		12,480	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.28	
Total Employee Paid Hours		181,765			
Adult Passenger Trips		1,081,077	COST EFFECTIVENESS		
Concession Fare Trips		1,163,820	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.76	
Concession Fare Trips Detail:					
Child Passenger Trips		24,404	COST EFFICIENCY		
Student Passenger Trips		983,017	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$59.21	
Senior Passenger Trips		66,628			
REGULAR SERVICE PASSENGER TRIPS		2,244,897	SERVICE UTILIZATION		
Regular Service Passenger Kms		20,765,297	Reg. Serv. Pass. / Capita	14.03	
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	23.83	
Transportation Operations Expenses		\$3,217,305	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles		\$742,298	Rev. Veh. Hrs. / Capita	0.59	
Vehicle Maintenance Expenses		\$1,247,220			
Plant Maintenance Expenses		\$242,593	AVERAGE SPEED		
General/Administration Expenses		\$752,540	Rev. Veh. Kms. / Rev. Veh. Hrs.	17.48	
TOTAL DIRECT OPERATING EXPENSES	\$6,201,956		VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	34,544	
Total Operating Expenses		\$6,409,456			
REGULAR SERV. PASS. REVENUES		\$2,866,539	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$3,204,780		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	
Total Revenues		\$3,204,780			
NET DIRECT OPERATING COST		\$2,997,176	TOP WAGE RATES		
NET OPERATING COST		\$3,204,676	Operators	\$19.40	
Provincial Operating Contribution			Mechanics	\$26.27	
Municipal Operating Contribution		\$3,204,676			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$402,261				
TOTAL CAPITAL FUNDING	\$402,261				
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
		\$402,261			

Notes:

* The Ajax Pickering Transit Authority was formalized in June 2000 with a memorandum of agreement, and proceeded under the direction of a joint Interim Board of Directors formed in January 2001.

* 2000 data for Ajax and Pickering were printed separately.

* Fares varied by municipalities. The cash, ticket (unit price), and monthly pass information were for the area of Pickering.

BARRIE

Transit Contact: Mr. George Kaveckas
Manager of Transit, Traffic and Parking

Statistical Contact: Mr. Ron Lemanczyk, C.E.T.
Transportation Technologist

Tel: (705) 739-4220 x4305 Fax: (705) 739-4247
E-mail: rlemanczyk@city.barrie.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/09/1965
- Municipal Population: 103,000
- Serves: City of Barrie
- Service Area Population: 95,000
- Service area size: 74.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department, under contract with Penetang Midland Coach Lines Ltd.
- Ridership - Revenue Passengers: 1,552,000
- Boardings (including transfers): 1,908,960
- Hours of Service:

Monday	05:45 - 00:30
Tuesday	05:45 - 00:30
Wednesday	05:45 - 00:30
Thursday	05:45 - 00:30
Friday	05:45 - 00:30
Saturday	07:15 - 00:30
Sunday	10:00 - 19:00
Holidays	N/A
- Total Operating Revenues: \$2,855,883
- Total Direct Operating Expenses: \$4,506,114
- Energy Consumption:

Diesel	1,189,077 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 17 standard buses without lifts
11 low floor buses
- Union Affiliations: ATU 1587 (Operators)
ATU (Mechanics)

**BARRIE**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Effective Date: 01/10/2001					
Adults	\$2.00	\$1.75	\$68.00		
Children	\$2.00	\$1.50	\$46.00		grades 1-8
Students	\$2.00	\$1.50	\$52.00		
Seniors	\$2.00	\$1.50	\$46.00		
Other: College Elementary	\$2.00	\$1.75	\$52.00	\$208.00	
			\$29.00		
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Buses (no lift)	17		15.0		
Lift-Equipped Standard Buses					
Low Floor Motor Buses	11		3.3		
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	28		N/A	22	19
OPERATING DATA		2000		2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		1,850,776		2,068,070	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		1,850,776		2,068,070	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 65% 63%
Revenue Vehicle Hours		84,635		89,543	Municipal Operating Contribution / Capita \$14.55 \$17.37
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.96 \$1.06
Total Vehicle Hours		84,635		89,543	AVERAGE FARE Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.75 \$1.77
Operator Paid Hours					
Mechanic Paid Hours					
Total Employee Paid Hours					COST EFFECTIVENESS Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.77 \$2.90
Adult Passenger Trips		910,350		977,760	
Concession Fare Trips		534,650		574,240	COST EFFICIENCY Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$47.29 \$50.32
Concession Fare Trips Detail:					
Child Passenger Trips		28,900		31,040	
Student Passenger Trips		447,950		481,120	SERVICE UTILIZATION Reg. Serv. Pass. / Capita 15.21 16.34
Senior Passenger Trips		57,800		62,080	Reg. Serv. Pass. / Rev. Veh. Hrs. 17.07 17.33
REGULAR SERVICE PASSENGER TRIPS		1,445,000		1,552,000	AMOUNT OF SERVICE Rev. Veh. Hrs. / Capita 0.89 0.94
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips					
Transportation Operations Expenses		\$3,804,378		\$4,149,754	AVERAGE SPEED Rev. Veh. Kms. / Rev. Veh. Hrs. 21.87 23.10
Fuel/Energy Exp. for Vehicles				\$111,424	
Vehicle Maintenance Expenses					
Plant Maintenance Expenses		\$51,536		\$71,740	VEHICLE UTILIZATION Tot. Veh. Kms. / Active Vehicles 74,031 73,860
General/Administration Expenses		\$146,526		\$173,196	
TOTAL DIRECT OPERATING EXPENSES		\$4,002,440		\$4,506,114	
Debt Service Payment					
Total Operating Expenses		\$4,002,440		\$4,506,114	LABOUR PRODUCTIVITY Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.
REGULAR SERV. PASS. REVENUES		\$2,522,360		\$2,754,477	
TOTAL OPERATING REVENUES		\$2,619,800		\$2,855,883	TOP WAGE RATES
Total Revenues		\$2,619,800		\$2,855,883	Operators \$15.18 \$15.58
NET DIRECT OPERATING COST		\$1,382,640		\$1,650,231	Mechanics \$20.00 \$20.50
NET OPERATING COST		\$1,382,640		\$1,650,231	
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$681,866		\$206,129	
TOTAL CAPITAL FUNDING		\$681,866		\$206,129	
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

BELLEVILLE

Transit Contact: Mr. Peter K. Hodgson
Manager of Fleet and Transit

Statistical Contact: Mr. Peter K. Hodgson
Manager of Fleet and Transit

Tel: (613) 967-3200 Fax: (613) 967-3262
E-mail: phodgson@citybelleville.com

SYSTEM HIGHLIGHTS:

- System established: 01/05/1960
- Municipal Population: 46,000
- Serves: City/Belleville, Township/Thurlow, Part of Sidney Township
- Service Area Population: 37,000
- Service area size:
- Adult Cash Fare: \$1.60
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 666,496
- Boardings (including transfers): 835,726
- Hours of Service:

Monday	06:20 - 22:20
Tuesday	06:20 - 22:20
Wednesday	06:20 - 22:20
Thursday	06:20 - 22:20
Friday	06:20 - 22:20
Saturday	07:00 - 19:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$940,271
- Total Direct Operating Expenses: \$1,644,837
- Energy Consumption:

Diesel	334,381 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 10 standard buses without lifts
3 low floor buses
- Union Affiliations: CAW 4003 (Operators)
CUPE 907 (Mechanics)

BELLEVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/06/2001				
Adults	\$1.60	\$1.45	\$60.00	
Children	\$1.00	\$0.90		5-11 years
Students	\$1.25	\$1.15	\$44.00	12 years and over
Seniors	\$1.25	\$1.15	\$44.00	65 years and over
Other: Disabled	\$1.25	\$1.15	\$44.00	with ID card

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	10	4	20.0	8	7	Operators	15.0	5.0
Lift-Equipped Standard Buses						Other Transportation Operations	1.0	
Low Floor Motor Buses	3		4.0	3	3	Mechanics (Vehicle Maintenance)	2.0	1.0
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration	2.0	1.0
Light Rail Vehicles						TOTAL EMPLOYEES	20.0	7.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	13	4	N/A	11	10			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	550,392	596,506	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	569,292	618,211	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	58%	57%
Revenue Vehicle Hours	27,265	29,228	Municipal Operating Contribution / Capita	\$22.26	\$22.94
Auxiliary Revenue Vehicle Hours	232	181	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.03	\$1.06
Total Vehicle Hours	28,862	30,907			
Operator Paid Hours	36,803	39,034	AVERAGE FARE		
Mechanic Paid Hours	6,672	5,287	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.34	\$1.36
Total Employee Paid Hours	50,665	51,081			
Adult Passenger Trips	465,772	507,044	COST EFFECTIVENESS		
Concession Fare Trips	177,561	159,452	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.43	\$2.47
Concession Fare Trips Detail:					
Child Passenger Trips	12,866	14,753	COST EFFICIENCY		
Student Passenger Trips		97,220	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$54.12	\$53.22
Senior Passenger Trips *	164,695	47,479			
REGULAR SERVICE PASSENGER TRIPS	643,333	666,496	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	17.79	18.01
Auxiliary Serv. Pass. Trips	12,798	13,287	Reg. Serv. Pass. / Rev. Veh. Hrs.	23.60	22.80
Transportation Operations Expenses	\$910,432	\$947,376			
Fuel/Energy Exp. for Vehicles	\$174,715	\$208,038	AVERAGE SPEED		
Vehicle Maintenance Expenses	\$240,960	\$251,406	Rev. Veh. Kms. / Rev. Veh. Hrs.	20.19	20.41
Plant Maintenance Expenses	\$76,994	\$78,165			
General/Administration Expenses	\$158,767	\$159,852	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$1,561,868	\$1,644,837	Tot. Veh. Kms. / Active Vehicles	43,792	47,555
Debt Service Payment					
Total Operating Expenses	\$1,719,868	\$1,802,837	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$863,983	\$905,363	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.75
TOTAL OPERATING REVENUES	\$901,038	\$940,271			
Total Revenues	\$914,599	\$953,987	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$660,830	\$704,566	Operators	\$17.84	\$17.84
NET OPERATING COST	\$805,269	\$848,850	Mechanics	\$18.65	\$18.65
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$178,419				
TOTAL CAPITAL FUNDING	\$178,419				
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
			Notes:		
			* For 2000, Senior Passenger Trips also included Student Passenger Trips.		

BRAMPTON

Transit Contact: Mr. Glen Marshall
Director of Transit

Statistical Contact: Mr. Glen Marshall
Director of Transit

Tel: (905) 874-2770 Fax: (905) 874-2799
E-mail: glen_marshall@city.brampton.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1974
- Municipal Population: 336,265
- Serves: City of Brampton
- Service Area Population: 321,265
- Service area size:
- Adult Cash Fare: \$2.25
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 7,116,771
- Boardings (including transfers): 10,888,660
- Hours of Service:

Monday	05:00 - 01:00
Tuesday	05:00 - 01:00
Wednesday	05:00 - 01:00
Thursday	05:00 - 01:00
Friday	05:00 - 01:00
Saturday	05:00 - 01:00
Sunday	07:10 - 23:30
Holidays	07:10 - 23:30
- Total Operating Revenues: \$13,453,935
- Total Direct Operating Expenses: \$20,243,738
- Energy Consumption:

Diesel	4,051,471 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 85 standard buses without lifts
27 low floor buses
1 double-decker
- Union Affiliations: ATU 1573 (Operators)
ATU 1573 (Mechanics)

BRAMPTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Weekly Pass
Effective Date: 30/04/2001				
Adults	\$2.25	\$1.85		\$20.00
Children	\$2.25	\$1.70		\$18.50
Students	\$2.25	\$1.70		\$18.50
Seniors	\$2.25	\$1.25		\$13.00
Other: GTA Pass				\$37.25

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	85	7	11.0			Operators	176.0	14.0
Lift-Equipped Standard Buses						Other Transportation Operations	12.0	
Low Floor Motor Buses	27		3.0			Mechanics (Vehicle Maintenance)	12.0	
Articulated Motor Buses						Other Vehicle Maintenance	13.0	
Trolley Buses						Plant Maintenance	4.0	
Small / Community Bus						General and Administration	9.0	5.0
Light Rail Vehicles						TOTAL EMPLOYEES	226.0	19.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other: double-decker	1		16.0					
TOTAL	113	7	N/A	95	40			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	6,089,041	6,333,740	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	6,618,523	6,884,501	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	74%	66%
Revenue Vehicle Hours	278,609	294,379	Municipal Operating Contribution / Capita	\$13.18	\$25.38
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.62	\$0.95
Total Vehicle Hours	302,836	319,960	AVERAGE FARE		
Operator Paid Hours	389,025	433,568	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.67	\$1.78
Mechanic Paid Hours	24,640	28,560	COST EFFECTIVENESS		
Total Employee Paid Hours	483,225	549,982	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.39	\$2.84
Adult Passenger Trips	3,889,975	4,127,727	COST EFFICIENCY		
Concession Fare Trips	3,182,706	2,989,044	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$55.84	\$63.27
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips	2,475,438	2,419,702	SERVICE UTILIZATION		
Senior Passenger Trips	707,268	569,342	Reg. Serv. Pass. / Capita	22.96	22.15
REGULAR SERVICE PASSENGER TRIPS	7,072,681	7,116,771	Reg. Serv. Pass. / Rev. Veh. Hrs.	25.39	24.18
Regular Service Passenger Kms			AMOUNT OF SERVICE		
Auxiliary Serv. Pass. Trips			Rev. Veh. Hrs. / Capita	0.90	0.92
Transportation Operations Expenses	\$10,773,022	\$12,312,548	AVERAGE SPEED		
Fuel/Energy Exp. for Vehicles	\$2,649,439	\$3,168,208	Rev. Veh. Kms. / Rev. Veh. Hrs.	21.86	21.52
Vehicle Maintenance Expenses	\$1,759,673	\$2,465,918	VEHICLE UTILIZATION		
Plant Maintenance Expenses	\$991,078	\$1,184,731	Tot. Veh. Kms. / Active Vehicles	60,720	60,925
General/Administration Expenses	\$736,479	\$1,112,333	LABOUR PRODUCTIVITY		
TOTAL DIRECT OPERATING EXPENSES	\$16,909,691	\$20,243,738	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.68
Debt Service Payment	\$280,953	\$237,453	TOP WAGE RATES		
Total Operating Expenses	\$17,190,644	\$22,181,191	Operators	\$19.72	\$20.31
REGULAR SERV. PASS. REVENUES	\$11,788,615	\$12,666,351	Mechanics	\$21.75	\$24.46
TOTAL OPERATING REVENUES	\$12,543,608	\$13,453,935			
Total Revenues	\$12,848,913	\$13,789,874			
NET DIRECT OPERATING COST	\$4,366,083	\$6,789,803			
NET OPERATING COST	\$4,341,731	\$8,391,317			
Provincial Operating Contribution					
Municipal Operating Contribution	\$4,060,778	\$8,153,864			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution	\$280,953	\$237,453			
TOTAL CAPITAL EXPENDITURES	\$3,300,281	\$3,462,718			
TOTAL CAPITAL FUNDING	\$3,300,281	\$3,462,718			
Provincial Capital Contribution					
Municipal Capital Contribution	\$3,300,281	\$2,104,882			
Other Capital Contributions		\$1,357,836			

BRANTFORD

Transit Contact: Mr. Mike Spicer
Transit Operations Manager

Statistical Contact: Mr. Mike Spicer
Transit Operations Manager

Tel: (519) 753-3847 x200 Fax: (519) 750-0491
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 09/08/1886
- Municipal Population: 86,417
- Serves: Brantford
- Service Area Population: 86,417
- Service area size:
- Adult Cash Fare: \$1.60
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,275,957
- Boardings (including transfers): 1,579,139
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	07:30 - 24:00
Sunday	09:00 - 19:30
Holidays	09:00 - 19:30
- Total Operating Revenues: \$1,715,013
- Total Direct Operating Expenses: \$4,495,275
- Energy Consumption:

Diesel	810,328 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 22 standard buses without lifts
4 low floor buses
- Union Affiliations: ATU 685 (Operators)
ATU 685 (Mechanics)

**BRANTFORD****Brantford Transit**

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/11/2001			
Adults	\$1.60	\$1.60	\$55.00
Children	\$1.00		
Students	\$1.60	\$1.25	
Seniors	\$1.60	\$1.25	\$40.00

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	22		20.0	15	12	Operators	36.0	
Lift-Equipped Standard Buses						Other Transportation Operations	3.0	
Low Floor Motor Buses	4		11.0	4	1	Mechanics (Vehicle Maintenance)	6.0	
Articulated Motor Buses						Other Vehicle Maintenance	5.0	2.0
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration	4.0	
Light Rail Vehicles						TOTAL EMPLOYEES	54.0	2.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	26		N/A	19	13			

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS		2000	2001
Revenue Vehicle Kilometres *	1,610,407	1,389,463		FINANCIAL PERFORMANCE			
Total Vehicle Kilometres *	1,610,407	1,389,463		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	36 %	38 %	
Revenue Vehicle Hours		79,092		Municipal Operating Contribution / Capita	\$33.79	\$28.00	
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.29	\$2.18	
Total Vehicle Hours		79,092		AVERAGE FARE			
Operator Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.23	\$1.26	
Mechanic Paid Hours				COST EFFECTIVENESS			
Total Employee Paid Hours				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.59	\$3.52	
Adult Passenger Trips	458,767			COST EFFICIENCY			
Concession Fare Trips	817,190			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$56.84	
Concession Fare Trips Detail:				SERVICE UTILIZATION			
Child Passenger Trips	12,279			Reg. Serv. Pass. / Capita	14.73	14.77	
Student Passenger Trips	402,741			Reg. Serv. Pass. / Rev. Veh. Hrs.		16.13	
Senior Passenger Trips	379,054			AMOUNT OF SERVICE			
REGULAR SERVICE PASSENGER TRIPS	1,252,403		1,275,957	Rev. Veh. Hrs. / Capita		0.92	
Regular Service Passenger Kms				AVERAGE SPEED			
Auxiliary Serv. Pass. Trips				Rev. Veh. Kms. / Rev. Veh. Hrs.		17.57	
Transportation Operations Expenses	\$2,149,030	\$2,242,136		VEHICLE UTILIZATION			
Fuel/Energy Exp. for Vehicles	\$493,276	\$526,593		Tot. Veh. Kms. / Active Vehicles	61,939	53,441	
Vehicle Maintenance Expenses	\$857,237	\$956,262		LABOUR PRODUCTIVITY			
Plant Maintenance Expenses	\$300,000	\$330,957		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
General/Administration Expenses	\$700,000	\$439,327		TOP WAGE RATES			
TOTAL DIRECT OPERATING EXPENSES	\$4,499,543	\$4,495,275		Operators	\$16.90	\$18.48	
Debt Service Payment				Mechanics	\$20.50	\$21.76	
Total Operating Expenses	\$4,499,543	\$4,495,275		Notes:			
REGULAR SERV. PASS. REVENUES	\$1,540,579	\$1,605,164		* Starting December 2000, Brantford Transit provides Dial-A-Bus services to			
TOTAL OPERATING REVENUES	\$1,627,063	\$1,715,013		replace the fixed route evening services.			
Total Revenues	\$1,627,063	\$2,075,827					
NET DIRECT OPERATING COST	\$2,872,480	\$2,780,262					
NET OPERATING COST	\$2,872,480	\$2,419,448					
Provincial Operating Contribution							
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
TOTAL CAPITAL FUNDING							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

BROCKVILLE

Transit Contact: Ms. Valerie B. Harvey
Supervisor - Solid Waste/Transit

Statistical Contact: Ms. Valerie B. Harvey
Supervisor - Solid Waste/Transit

Tel: (613) 342-8772 x8231 Fax: (613) 342-5035
E-mail: waste@brockville.com

SYSTEM HIGHLIGHTS:

- System established: 01/05/1982
- Serves: City of Brockville
- Service area size: 20.25 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:45 - 18:15
Tuesday	06:45 - 18:15
Wednesday	06:45 - 18:15
Thursday	06:45 - 18:15
Friday	06:45 - 18:15
Saturday	08:45 - 18:15
Sunday	N/A
Holidays	N/A
- Union Affiliations: CUPE 115 (Operators)
CUPE 115 (Mechanics)

- Municipal Population: 21,590
- Service Area Population: 21,590
- Adult Cash Fare: \$2.50
- Ridership - Revenue Passengers:
- Boardings (including transfers): 59,945
70,735
- Total Operating Revenues: \$130,428
- Total Direct Operating Expenses: \$341,921
- Energy Consumption:

Diesel	45,881 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 1 standard bus without lift
2 community buses

REMARKS:

- On June 1, 2001, cash fares were raised from \$2.00 to \$2.50 with no change in ticket or pass costs. This resulted in an 18% drop in ridership and lost revenues due to a change in purchasing habits to less costly tickets and/or passes.

BROCKVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER 40-ride
Effective Date: 01/06/2001				
Adults	\$2.50	\$1.82	\$70.00	70.00
Children	\$2.50	\$1.82	\$70.00	70.00
Students	\$2.50	\$1.82	\$70.00	70.00
Seniors	\$2.50	\$1.82	\$70.00	70.00

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	1		10.0			Operators	4.0	5.0
Lift-Equipped Standard Buses						Other Transportation Operations	1.0	
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)	1.0	
Articulated Motor Buses						Other Vehicle Maintenance	2.0	
Trolley Buses						Plant Maintenance		
Small / Community Bus	2		2.5			General and Administration	1.0	
Light Rail Vehicles						TOTAL EMPLOYEES	4.0	10.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	3		N/A	2	2			

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres		159,178	159,624	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		159,178	159,624	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	45%	38'
Revenue Vehicle Hours		6,787	6,807	Municipal Operating Contribution / Capita	\$8.30	\$9.80
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.50	\$3.53
Total Vehicle Hours		6,787	6,807	AVERAGE FARE		
Operator Paid Hours		7,592	8,711	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.96	\$2.11
Mechanic Paid Hours		764	442			
Total Employee Paid Hours		10,020	11,408	COST EFFECTIVENESS		
Adult Passenger Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.52	\$5.70
Concession Fare Trips				COST EFFICIENCY		
Concession Fare Trips Detail:				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$46.24	\$50.23
Child Passenger Trips						
Student Passenger Trips						
Senior Passenger Trips				SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS *	69,389	59,945		Reg. Serv. Pass. / Capita	3.31	2.78
Regular Service Passenger Kms				Reg. Serv. Pass. / Rev. Veh. Hrs.	10.22	8.81
Auxiliary Serv. Pass. Trips				AMOUNT OF SERVICE		
Transportation Operations Expenses	\$187,759	\$205,086		Rev. Veh. Hrs. / Capita	0.32	0.32
Fuel/Energy Exp. for Vehicles	\$23,511	\$27,623		AVERAGE SPEED		
Vehicle Maintenance Expenses	\$52,476	\$61,089		Rev. Veh. Kms. / Rev. Veh. Hrs.	23.45	23.45
Plant Maintenance Expenses	\$27,924	\$27,165				
General/Administration Expenses	\$22,157	\$20,958		VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$313,827	\$341,921		Tot. Veh. Kms. / Active Vehicles	53,059	53,208
Debt Service Payment						
Total Operating Expenses	\$313,827	\$341,921		LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$135,681	\$126,760		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.89	0.78
TOTAL OPERATING REVENUES	\$140,108	\$130,428				
Total Revenues	\$140,108	\$130,428		TOP WAGE RATES		
NET DIRECT OPERATING COST	\$173,719	\$211,493		Operators	\$18.38	\$18.79
NET OPERATING COST	\$173,719	\$211,493		Mechanics	\$19.72	\$19.75
Provincial Operating Contribution						
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES						
TOTAL CAPITAL FUNDING						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Notes:

* On June 1, 2001, cash fares were raised from \$2.00 to \$2.50 with no change in ticket or pass costs. This resulted in an 18% drop in ridership and lost revenues due to a change in purchasing habits to less costly tickets and/or passes.

BURLINGTON

Transit Contact: Mrs. Donna Clegg
Director of Transit & Traffic

Statistical Contact: Mr. Don Hammond
Administrative Supervisor

Tel: (905) 335-7797 Fax: (905) 335-7878
E-mail: hammondd@city.burlington.on.ca

SYSTEM HIGHLIGHTS:

- System established: 05/09/1975
- Municipal Population: 150,830
- Serves: City of Burlington
- Service Area Population: 144,000
- Service area size: 97.80 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,540,695
- Boardings (including transfers): 2,120,534
- Hours of Service:

Monday	06:00 - 23:30
Tuesday	06:00 - 23:30
Wednesday	06:00 - 23:30
Thursday	06:00 - 23:30
Friday	06:00 - 23:30
Saturday	06:30 - 23:30
Sunday	06:30 - 18:45
Holidays	N/A
- Total Operating Revenues: \$3,044,490
- Total Direct Operating Expenses: \$6,448,979
- Energy Consumption:

Diesel	1,084,464 litres
Gasoline	
Propane	
Natural Gas	435,902 cubic-metres
Electricity	
- Active Vehicles includes: 32 standard buses without lifts
13 community buses
- Union Affiliations: CUPE 2723 (Operators)
CUPE 2723 (Mechanics)

BURLINGTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/04/1996				
Adults	\$2.00	\$1.70	\$60.00	
Children	\$1.15	\$1.00		Grades 1-8
Students	\$2.00	\$1.60	\$54.00	High School
Seniors	\$2.00	\$1.33	\$42.00	65 years and over
Other: Special rate	\$1.15	\$1.00		
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK
Standard Buses (no lift)	32	2	16.0	30
Lift-Equipped Standard Buses				13
Low Floor Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small / Community Bus	13		3.0	7
Light Rail Vehicles				5
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	45	2	N/A	37
				BASE
				18
OPERATING DATA		2000	2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		2,477,128	2,477,200	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		2,722,119	2,725,111	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 51 % 47 %
Revenue Vehicle Hours		102,578	102,578	Municipal Operating Contribution / Capita \$23.35 \$23.17
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.90 \$2.21
Total Vehicle Hours		111,810	111,732	
Operator Paid Hours		139,360	139,360	AVERAGE FARE
Mechanic Paid Hours		8,320	8,320	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.75 \$1.79
Total Employee Paid Hours		177,424	177,424	
Adult Passenger Trips		771,681	812,876	COST EFFECTIVENESS
Concession Fare Trips		736,686	727,819	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.85 \$4.19
Concession Fare Trips Detail:				
Child Passenger Trips		58,072	60,087	COST EFFICIENCY
Student Passenger Trips		285,081	268,081	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$51.89 \$57.72
Senior Passenger Trips		152,798	149,447	
REGULAR SERVICE PASSENGER TRIPS	1,508,367	1,540,695		
Regular Service Passenger Kms				AMOUNT OF SERVICE
Auxiliary Serv. Pass. Trips				Rev. Veh. Hrs. / Capita 0.77 0.71
Transportation Operations Expenses	\$3,322,335	\$3,442,600		
Fuel/Energy Exp. for Vehicles	\$801,959	\$761,096	AVERAGE SPEED	
Vehicle Maintenance Expenses	\$1,165,696	\$1,442,585	Rev. Veh. Kms. / Rev. Veh. Hrs. 24.15 24.15	
Plant Maintenance Expenses	\$301,751	\$557,376		
General/Administration Expenses	\$210,127	\$245,322	VEHICLE UTILIZATION	
TOTAL DIRECT OPERATING EXPENSES	\$5,801,868	\$6,448,979	Tot. Veh. Kms. / Active Vehicles 60,492 60,558	
Debt Service Payment				
Total Operating Expenses	\$6,191,099	\$6,448,979	LABOUR PRODUCTIVITY	
REGULAR SERV. PASS. REVENUES	\$2,639,857	\$2,759,028	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.74 0.74	
TOTAL OPERATING REVENUES	\$2,941,147	\$3,044,490		
Total Revenues	\$3,062,386	\$3,112,385	TOP WAGE RATES	
NET DIRECT OPERATING COST	\$2,860,721	\$3,404,489	Operators \$17.29 \$17.81	
NET OPERATING COST	\$3,128,713	\$3,336,594	Mechanics \$20.55 \$21.17	
Provincial Operating Contribution				
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES				
TOTAL CAPITAL FUNDING				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

CHATHAM

Transit Contact: Mr. Blair Anderson
Manager Traffic and Transit

Statistical Contact: Mr. Dave White
Traffic Technician

Tel: (519) 436-3278 Fax: (519) 436-3283
E-mail: blaira@city.chatham-kent.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1946
- Municipal Population: 44,000
- Serves: Community of Chatham
- Service Area Population: 44,000
- Service area size:
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department, under contract with Laidlaw
- Ridership - Revenue Passengers: 240,000
 - Boardings (including transfers): 292,800
- Hours of Service:

Monday	06:15 - 18:45
Tuesday	06:15 - 18:45
Wednesday	06:15 - 18:45
Thursday	06:15 - 18:45
Friday	06:15 - 18:45
Saturday	09:15 - 18:00
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$293,500
- Total Direct Operating Expenses: \$885,500
- Union Affiliations: Operators Union Information N/A
- Mechanics Union Information N/A
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 7 standard buses without lifts
1 standard lift-equipped bus

CHATHAM

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass
Effective Date: 01/01/1996				
Adults	\$1.50	\$1.28		
Children	\$1.25	\$0.91		
Students	\$1.25	\$0.91		
Seniors	\$1.25	\$0.91		
Other: Community College				\$110.00

VEHICLES (2001) *	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001) *	FULL-TIME	PART-TIME
Standard Buses (no lift)	7		14.0		6	4		
Lift-Equipped Standard Buses	1		23.0					
Low Floor Motor Buses						Operators		
Articulated Motor Buses						Other Transportation Operations		
Trolley Buses						Mechanics (Vehicle Maintenance)		
Small / Community Bus						Other Vehicle Maintenance		
Light Rail Vehicles						Plant Maintenance		
Heavy Rail Vehicles						General and Administration		
Commuter Rail Vehicles						TOTAL EMPLOYEES		
Other:								
TOTAL	8		N/A	6	4			

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres				FINANCIAL PERFORMANCE		
Total Vehicle Kilometres				Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	34 %	33 %
Revenue Vehicle Hours	15,800		15,800	Municipal Operating Contribution / Capita	\$12.73	\$13.45
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.47
Total Vehicle Hours	15,800		15,800			
Operator Paid Hours				AVERAGE FARE		
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.22
Total Employee Paid Hours *						
Adult Passenger Trips	100,000			COST EFFECTIVENESS		
Concession Fare Trips	140,000			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$3.69
Concession Fare Trips Detail:						
Child Passenger Trips	3,000			COST EFFICIENCY		
Student Passenger Trips	110,000			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$53.80	\$56.04
Senior Passenger Trips	27,000					
REGULAR SERVICE PASSENGER TRIPS		240,000		SERVICE UTILIZATION		
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita		5.45
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs.		15.19
Transportation Operations Expenses	\$820,000		\$852,500	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles				Rev. Veh. Hrs. / Capita	0.36	0.36
Vehicle Maintenance Expenses						
Plant Maintenance Expenses				AVERAGE SPEED		
General/Administration Expenses	\$30,000		\$33,000	Rev. Veh. Kms. / Rev. Veh. Hrs.		
TOTAL DIRECT OPERATING EXPENSES	\$850,000		\$885,500	VEHICLE UTILIZATION		
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles		
Total Operating Expenses	\$850,000		\$885,500			
REGULAR SERV. PASS. REVENUES	\$290,000		\$293,500	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES	\$290,000		\$293,500	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues	\$290,000		\$293,500	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$560,000		\$592,000	Operators		
NET OPERATING COST	\$560,000		\$592,000	Mechanics		
Provincial Operating Contribution						
Municipal Operating Contribution				Notes:		
Other Operating Contributions						
Provincial Debt Service Contribution				* Contractor provides operators for the community of Chatham.		
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES						
TOTAL CAPITAL FUNDING						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

COBOURG

Transit Contact: Mr. I.B. Roger
Director of Public Works

Statistical Contact: Ms. Wanda Whaley
Administrative Assistant

Tel: (905) 372-4555 Fax: (905) 372-1533
E-mail: wwhaley@town.cobourg.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/10/1976
- Municipal Population: 17,000
- Serves: Town of Cobourg
- Service Area Population: 17,000
- Service area size: 10.00 square kilometres
- Adult Cash Fare: \$1.60
- Service provided by: Municipal Department, under contract with Coach Canada
- Ridership - Revenue Passengers: 69,535
- Boardings (including transfers): 69,535
- Hours of Service:

Monday	07:22 - 18:45
Tuesday	07:22 - 18:45
Wednesday	07:22 - 18:45
Thursday	07:22 - 18:45
Friday	07:22 - 18:45
Saturday	08:22 - 18:45
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$118,229
- Total Direct Operating Expenses: \$277,988
- Energy Consumption:

Diesel	39,426 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 3 community buses
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

COBOURG



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 17/07/1996				
Adults	\$1.60	\$1.50	\$55.00	
Children	Free			
Students	\$1.60	\$1.50	\$55.00	
Seniors	\$1.60	\$1.50	\$55.00	Preschool

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)		3				Operators	3.0	4.0
Lift-Equipped Standard Buses						Other Transportation Operations	1.0	
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)	1.0	
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus	3		4.0	2	2	General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES	5.0	4.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	3	3	N/A	2	2			

OPERATING DATA			2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres		160,144	138,452		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		160,144	138,452		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	40%	43%
Revenue Vehicle Hours		6,894	6,661		Municipal Operating Contribution / Capita	\$11.36	\$11.28
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.51	\$2.30
Total Vehicle Hours		6,894	6,661		AVERAGE FARE		
Operator Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.59	\$1.62
Mechanic Paid Hours							
Total Employee Paid Hours					COST EFFECTIVENESS		
Adult Passenger Trips		30,709			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.19	\$4.00
Concession Fare Trips		34,573					
Concession Fare Trips Detail:					COST EFFICIENCY		
Child Passenger Trips		3,590			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$39.65	\$41.73
Student Passenger Trips		15,902					
Senior Passenger Trips		15,081			SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS		65,282	69,535		Reg. Serv. Pass. / Capita	4.53	4.09
Regular Service Passenger Kms					Reg. Serv. Pass. / Rev. Veh. Hrs.	9.47	10.44
Auxiliary Serv. Pass. Trips					AMOUNT OF SERVICE		
Transportation Operations Expenses		\$255,109	\$265,740		Rev. Veh. Hrs. / Capita	0.48	0.39
Fuel/Energy Exp. for Vehicles					AVERAGE SPEED		
Vehicle Maintenance Expenses		\$278	\$678		Rev. Veh. Kms. / Rev. Veh. Hrs.	23.23	20.79
Plant Maintenance Expenses		\$3,012	\$6,207				
General/Administration Expenses		\$14,944	\$5,363		VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES		\$273,343	\$277,988		Tot. Veh. Kms. / Active Vehicles	53,381	46,151
Debt Service Payment							
Total Operating Expenses		\$273,343	\$309,980		LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES		\$103,530	\$112,340		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
TOTAL OPERATING REVENUES		\$109,543	\$118,229				
Total Revenues		\$109,543	\$118,229		TOP WAGE RATES		
NET DIRECT OPERATING COST		\$163,800	\$159,759		Operators	\$12.62	\$12.85
NET OPERATING COST		\$163,800	\$191,751		Mechanics	\$17.55	\$20.20
Provincial Operating Contribution							
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
TOTAL CAPITAL FUNDING							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

COLLINGWOOD

Transit Contact: Mr. Brian MacDonald
Engineering Technician

Statistical Contact: Ms. Barbara Perram
Executive Assistant

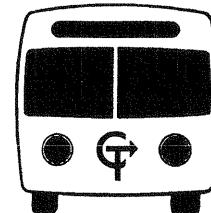
Tel: (705) 445-1292 Fax: (705) 445-1286
E-mail: engineering@town.collingwood.on.ca

SYSTEM HIGHLIGHTS:

- System established: 20/10/1982
- Municipal Population: 16,500
- Serves: Town of Collingwood
- Service Area Population: 14,800
- Service area size: 16.00 square kilometres
- Adult Cash Fare: \$1.75
- Service provided by: Municipal Department, under contract with Sinton Bus Lines
- Ridership - Revenue Passengers: 34,636
- Boardings (including transfers): 35,328
- Hours of Service:

Monday	07:00 - 18:00
Tuesday	07:00 - 18:00
Wednesday	07:00 - 18:00
Thursday	07:00 - 18:00
Friday	07:00 - 18:00
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$59,522
- Total Direct Operating Expenses: \$144,084
- Energy Consumption:

Diesel	19,040 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 2 standard buses without lifts
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

COLLINGWOOD

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 15/06/1997			
Adults	\$1.75	\$1.65	
Children	\$1.75	\$1.65	
Students	\$1.75	\$1.65	
Seniors	\$1.75	\$1.65	

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	2		3.0	2	1	Operators	2.0	2.0
Lift-Equipped Standard Buses						Other Transportation Operations	1.0	
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES	3.0	2.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	2		N/A	2	1			

OPERATING DATA			PERFORMANCE INDICATORS		2000	2001
Revenue Vehicle Kilometres	118,059	115,736	FINANCIAL PERFORMANCE			
Total Vehicle Kilometres	118,059	115,736	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)		42%	41%
Revenue Vehicle Hours	5,133	5,032	Municipal Operating Contribution / Capita		\$5.73	\$5.71
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		\$2.35	\$2.44
Total Vehicle Hours	5,133	5,032	AVERAGE FARE			
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.72	\$1.72
Mechanic Paid Hours			COST EFFECTIVENESS			
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$4.06	\$4.16
Adult Passenger Trips			COST EFFICIENCY			
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$28.63	\$28.63
Concession Fare Trips Detail:			SERVICE UTILIZATION			
Child Passenger Trips			Reg. Serv. Pass. / Capita		2.44	2.34
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.		7.04	6.88
Senior Passenger Trips			AMOUNT OF SERVICE			
REGULAR SERVICE PASSENGER TRIPS	36,155	34,636	Rev. Veh. Hrs. / Capita		0.35	0.34
Regular Service Passenger Kms			AVERAGE SPEED			
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hrs.		23.00	23.00
Transportation Operations Expenses	\$146,965	\$144,084	VEHICLE UTILIZATION			
Fuel/Energy Exp. for Vehicles			Tot. Veh. Kms. / Active Vehicles		59,030	57,868
Vehicle Maintenance Expenses			LABOUR PRODUCTIVITY			
Plant Maintenance Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.			
General/Administration Expenses			TOP WAGE RATES			
TOTAL DIRECT OPERATING EXPENSES	\$146,965	\$144,084	Operators			
Debt Service Payment			Mechanics			
Total Operating Expenses	\$146,965	\$144,084				
REGULAR SERV. PASS. REVENUES	\$62,153	\$59,522				
TOTAL OPERATING REVENUES	\$62,153	\$59,522				
Total Revenues	\$62,153	\$59,522				
NET DIRECT OPERATING COST	\$84,812	\$84,562				
NET OPERATING COST	\$84,812	\$84,562				
Provincial Operating Contribution						
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES						
TOTAL CAPITAL FUNDING						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

CORNWALL

Transit Contact: Mr. Sherman Goodwin
Transit Manager

Statistical Contact: Mr. Sherman Goodwin
Transit Manager

Tel: (613) 930-2636 Fax: (613) 932-9906
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 11/11/1974
- Serves: City of Cornwall, St. Andrews
- Service area size: 59.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 23:30
Tuesday	06:30 - 23:30
Wednesday	06:30 - 23:30
Thursday	06:30 - 23:30
Friday	06:30 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 946 (Operators)
CUPE 234 (Mechanics)
- Municipal Population: 53,300
- Service Area Population: 49,000
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 1,047,045
- Boardings (including transfers): 1,162,219
- Total Operating Revenues: \$1,096,208
- Total Direct Operating Expenses: \$3,860,269
- Energy Consumption:

Diesel	515,837 litres
Gasoline	
Propane	
Natural Gas	268,785 cubic-metres
Electricity	
- Active Vehicles includes: 25 standard buses without lifts

CORNWALL



FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/07/2000			
Adults	\$1.75	\$1.40	\$45.00
Children	\$1.25	\$1.10	
Students	\$1.75	\$1.20	\$44.00
Seniors	\$1.75	\$1.20	\$25.00

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	25		13.0	23	13	Operators	33.0	5.0
Lift-Equipped Standard Buses						Other Transportation Operations	4.0	
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)	4.0	
Articulated Motor Buses						Other Vehicle Maintenance	5.0	
Trolley Buses						Plant Maintenance	1.0	
Small / Community Bus						General and Administration	2.0	1.0
Light Rail Vehicles						TOTAL EMPLOYEES	49.0	6.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	25		N/A	23	13			

OPERATING DATA			2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	824,229	832,718			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	824,229	832,718			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	42%	28%
Revenue Vehicle Hours	45,105	55,658			Municipal Operating Contribution / Capita	\$31.69	\$56.41
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.38	\$2.64
Total Vehicle Hours	53,276	63,758			AVERAGE FARE		
Operator Paid Hours	78,628	78,628			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.96	\$1.00
Mechanic Paid Hours	10,400	10,400					
Total Employee Paid Hours	115,798	115,798			COST EFFECTIVENESS		
Adult Passenger Trips	319,288	292,125			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.37	\$3.69
Concession Fare Trips	825,112	754,920					
Concession Fare Trips Detail:					COST EFFICIENCY		
Child Passenger Trips	14,877	13,612			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.91	\$60.55
Student Passenger Trips	755,304	691,050					
Senior Passenger Trips	54,931	50,258			SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS	1,144,400	1,047,045			Reg. Serv. Pass. / Capita	22.98	21.37
Regular Service Passenger Kms	6,866,400	6,282,270			Reg. Serv. Pass. / Rev. Veh. Hrs.	25.37	18.81
Auxiliary Serv. Pass. Trips					AMOUNT OF SERVICE		
Transportation Operations Expenses	\$1,280,560	\$1,927,820			Rev. Veh. Hrs. / Capita	0.91	1.14
Fuel/Energy Exp. for Vehicles	\$237,259	\$289,000			AVERAGE SPEED		
Vehicle Maintenance Expenses	\$636,589	\$569,910			Rev. Veh. Kms. / Rev. Veh. Hrs.	18.27	14.96
Plant Maintenance Expenses	\$246,169	\$737,161					
General/Administration Expenses	\$311,820	\$336,378			VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$2,712,397	\$3,860,269			Tot. Veh. Kms. / Active Vehicles	28,422	33,309
Debt Service Payment							
Total Operating Expenses	\$2,712,397	\$3,860,269			LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$1,094,444	\$1,051,191			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.57	0.71
TOTAL OPERATING REVENUES	\$1,134,306	\$1,096,208			TOP WAGE RATES		
Total Revenues	\$1,134,306	\$1,096,208			Operators	\$16.38	\$16.38
NET DIRECT OPERATING COST	\$1,578,091	\$2,764,061			Mechanics	\$17.84	\$17.84
NET OPERATING COST	\$1,578,091	\$2,764,061					
Provincial Operating Contribution							
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES	\$358,490	\$43,758					
TOTAL CAPITAL FUNDING	\$358,490	\$43,758					
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

ELLIOT LAKE

Transit Contact: Mr. Mike Perkins, P. Eng.
City Engineer

Statistical Contact: Mr. Mike Perkins, P. Eng.
City Engineer

Tel: (705) 461-7203 Fax: (705) 461-7269
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/09/1984
- Municipal Population: 13,500
- Serves: Elliot Lake
- Service Area Population: 13,500
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department, under contract with A.J. Bus Lines
- Ridership - Revenue Passengers: 210,600
- Boardings (including transfers): 210,600
- Hours of Service:

Monday	07:30 - 19:30
Tuesday	07:30 - 19:30
Wednesday	07:30 - 19:30
Thursday	07:30 - 22:30
Friday	07:30 - 22:30
Saturday	07:30 - 19:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$228,654
- Total Direct Operating Expenses: \$382,200
- Energy Consumption:

Diesel	95,000 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 3 standard buses without lifts
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

ELLIOT LAKE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 02/07/01				
Adults	\$2.00	\$1.50	\$49.00	
Children	Free			
Students	\$1.50	\$1.50	\$39.00	Preschool
Seniors	\$1.50	\$1.50	\$39.00	
 VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK
Standard Buses (no lift)	3		18.0	2
Lift-Equipped Standard Buses				2
Low Floor Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small / Community Bus				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	3		N/A	2
OPERATING DATA		2000	2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		190,224	190,224	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		190,224	190,224	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 47%
Revenue Vehicle Hours		7,926	7,926	Municipal Operating Contribution / Capita \$14.79
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass. * \$0.85
Total Vehicle Hours		7,926	7,926	
Operator Paid Hours				AVERAGE FARE
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass. * \$0.74
Total Employee Paid Hours				
Adult Passenger Trips				COST EFFECTIVENESS
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. * \$1.59
Concession Fare Trips Detail:				
Child Passenger Trips				COST EFFICIENCY
Student Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$49.00
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS *	243,880		210,600	SERVICE UTILIZATION
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita * 17.42
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs. * 30.77
Transportation Operations Expenses	\$388,374		\$382,200	AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles				Rev. Veh. Hrs. / Capita 0.57
Vehicle Maintenance Expenses				
Plant Maintenance Expenses				AVERAGE SPEED
General/Administration Expenses				Rev. Veh. Kms. / Rev. Veh. Hrs. 24.00
TOTAL DIRECT OPERATING EXPENSES	\$388,374		\$382,200	VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 63,408
Total Operating Expenses	\$388,374		\$382,200	
REGULAR SERV. PASS. REVENUES	\$181,321		\$228,654	LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$181,321		\$228,654	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.
Total Revenues	\$181,321		\$228,654	
NET DIRECT OPERATING COST	\$207,053		\$153,546	TOP WAGE RATES
NET OPERATING COST	\$207,053		\$153,546	Operators
Provincial Operating Contribution				Mechanics
Municipal Operating Contribution				
Other Operating Contributions				Notes:
Provincial Debt Service Contribution				* Regular Service Passenger Trips includes transfers.
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES				
TOTAL CAPITAL FUNDING				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

FORT ERIE

Transit Contact: Margaret Neubauer, CA
Director of Finance

Statistical Contact: David A. Renshaw, P. Eng.
Director of Public Works

Tel: (905) 871-1600 Fax: (905) 871-6411
E-mail: drenshaw@forterie.on.ca

SYSTEM HIGHLIGHTS:

- System established: 13/04/1981
- Municipal Population: 28,000
- Serves: Town of Fort Erie
- Service Area Population: 20,000
- Service area size: 150.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department, under contract with Dunn the Mover
- Ridership - Revenue Passengers: 18,600
- Boardings (including transfers): 18,600
- Hours of Service:

Monday	09:15 - 17:45
Tuesday	09:15 - 17:45
Wednesday	09:15 - 17:45
Thursday	09:15 - 17:45
Friday	09:15 - 17:45
Saturday	09:15 - 17:45
Sunday	N/A
Holidays	N/A
- Total Operating Revenues:
- Total Direct Operating Expenses: \$63,000
- Energy Consumption:

Diesel	56,240 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 2 standard buses without lifts
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

REMARKS:

- Contractor keeps all passenger revenue.

FORT ERIE



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 14/04/1997				
Adults	\$2.00			
Children	Free			3 years and under
Students	\$2.00			
Seniors	\$2.00			

GO TRANSIT

Transit Contact: Mr. Gary McNeil
Managing Director

Statistical Contact: Ms. Heather Burnett
SpecialEvents/Communications Coordinator

Tel: (416) 869-3600 x5456 Fax: (416) 869-3525
E-mail: heatherb@gotransit.com

SYSTEM HIGHLIGHTS:

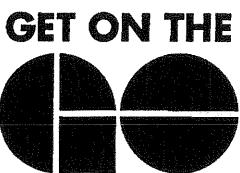
- System established: 23/05/1967
- Municipal Population: 5,000,000
- Serves: Toronto, Durham, York, Peel, Halton, Hamilton
- Service area size: 5,000,000 square kilometres
- Service provided by: Greater Toronto Transit Authority; trains under contract with Canadian National Railway, Canadian Pacific Railway; buses by own staff
- Adult Cash Fare:
- Ridership - Revenue Passengers: 43,339,600
- Boardings (including transfers): 43,339,600
- Hours of Service:

Monday	04:15 - 03:00
Tuesday	04:15 - 03:00
Wednesday	04:15 - 03:00
Thursday	04:15 - 03:00
Friday	04:15 - 03:00
Saturday	05:30 - 02:55
Sunday	05:30 - 02:15
Holidays	05:30 - 02:15
- Total Operating Revenues: \$164,784,958
- Total Direct Operating Expenses: \$184,422,189
- Energy Consumption:

Diesel	27,352,997 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 144 standard buses without lifts
90 lift-equipped standard buses
326 commuter rail vehicles
- Union Affiliations: ATU 1587 (Operators)
ATU 1587 (Mechanics)
IAMAW 235 (Call centre)

REMARKS:

- GO Transit is the provincially funded, interregional public transit service for the Greater Toronto Area (GTA) and Hamilton. Created in 1967 by the Province of Ontario, GO has grown from a single rail line along Lake Ontario's shoreline into an integrated network of trains and buses connecting downtown Toronto with the surrounding communities. In a transfer of responsibilities, the Province handed over the funding of GO to the GTA municipalities at the beginning of 1998. On January 1, 2002, the Province of Ontario took back responsibility of GO Transit. GO is now a Crown agency, formally known as the Greater Toronto Transit Authority.



GO TRANSIT

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date: 15/04/2002

Adults
Children
Students
Seniors

Fares vary according to zone distance travelled.

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	144		12.1			Operators	312.0	48.0
Lift-Equipped Standard Buses	90		2.0			Other Transportation Operations	214.0	89.0
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)	39.0	
Articulated Motor Buses						Other Vehicle Maintenance	34.0	
Trolley Buses						Plant Maintenance	99.0	1.0
Small / Community Bus						General and Administration	434.0	164.0
Light Rail Vehicles						TOTAL EMPLOYEES	1,132.0	302.0
Heavy Rail Vehicles								
Commuter Rail Vehicles	326		13.5	296	50			
Other:								
TOTAL	560		N/A	501	225			

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres		16,397,853	21,697,068	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		19,571,637	21,962,569	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	90 %	89 %
Revenue Vehicle Hours				Municipal Operating Contribution / Capita	\$4.69	\$4.94
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.43	\$0.45
Total Vehicle Hours						
Operator Paid Hours				AVERAGE FARE		
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$3.66	\$3.76
Total Employee Paid Hours						
Adult Passenger Trips	37,492,460	39,529,869		COST EFFECTIVENESS		
Concession Fare Trips	3,413,440	3,809,731		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.12	\$4.26
Concession Fare Trips Detail:				COST EFFICIENCY		
Child Passenger Trips	655,139	706,364		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Student Passenger Trips	463,042	588,937				
Senior Passenger Trips	2,295,259	2,514,430		SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS	40,905,900	43,339,600		Reg. Serv. Pass. / Capita	8.18	8.67
Regular Service Passenger Kms	1,300,807,620	1,378,199,280		Reg. Serv. Pass. / Rev. Veh. Hrs.		
Auxiliary Serv. Pass. Trips						
Transportation Operations Expenses	\$53,550,106	\$60,871,710		AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$16,170,137	\$17,311,650		Rev. Veh. Hrs. / Capita		
Vehicle Maintenance Expenses	\$39,382,276	\$39,145,890				
Plant Maintenance Expenses	\$37,273,679	\$40,866,521		AVERAGE SPEED		
General/Administration Expenses	\$22,237,375	\$26,226,418		Rev. Veh. Kms. / Rev. Veh. Hrs.		
TOTAL DIRECT OPERATING EXPENSES	\$168,613,573	\$184,422,189				
Debt Service Payment				VEHICLE UTILIZATION		
Total Operating Expenses	\$232,158,354	\$251,738,397		Tot. Veh. Kms. / Active Vehicles	37,279	39,219
REGULAR SERV. PASS. REVENUES	\$149,601,620	\$162,896,875				
TOTAL OPERATING REVENUES	\$151,012,770	\$164,784,958		LABOUR PRODUCTIVITY		
Total Revenues	\$159,821,212	\$174,666,847		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
NET DIRECT OPERATING COST	\$17,600,803	\$19,637,231				
NET OPERATING COST	\$72,337,142	\$77,071,550		TOP WAGE RATES		
Provincial Operating Contribution				Operators	\$20.55	\$21.96
Municipal Operating Contribution				Mechanics	\$23.73	\$25.36
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES	\$137,853,938	\$112,312,242				
TOTAL CAPITAL FUNDING	\$137,853,938	\$112,312,243				
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

GRAND RIVER

Transit Contact: Mr. Don Snow
Director, Transit Services

Statistical Contact: Mr. Blair Allen
Transit Planner

Tel: (519) 575-4022 Fax: (519) 575-4449
E-mail: ablair@region.waterloo.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/2000
- Municipal Population: 406,100
- Serves: Region Municipality of Waterloo, (including Kitchener, Waterloo, and Cambridge)
- Service Area Population: 362,134
- Service area size: 318.26 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 10,236,046
- Boardings (including transfers): 13,794,525
- Hours of Service:

Monday	06:00 - 00:30
Tuesday	06:00 - 00:30
Wednesday	06:00 - 00:30
Thursday	06:00 - 00:30
Friday	06:00 - 00:30
Saturday	06:00 - 00:30
Sunday	08:00 - 00:30
Holidays	08:00 - 00:30
- Total Operating Revenues: \$13,500,695
- Total Direct Operating Expenses: \$27,221,251
- Energy Consumption:

Diesel	4,177,891 litres
Gasoline	
Propane	
Natural Gas	19,494 cubic-metres
Electricity	
- Active Vehicles includes: 73 standard buses without lifts
70 low floor buses
- Union Affiliations: CAW 304 (Operators)
CAW 304 (Mechanics)
CUPE 1883 (Administration)

REMARKS:

• On January 1, 2000 Cambridge and Kitchener transit services officially united as Grand River Transit (GRT). GRT serves the Regional Municipality of Waterloo, which includes cities of Cambridge, Kitchener, and Waterloo as well as the Townships of North Dumfries, Wellesley, Wilmot, and Woolwich. Conventional Transit service is mainly confined to the cities with future expansion planned for the townships.

In 2001, a number of new services have been added providing a number of new growth areas with transit. The Five Year Business Plan for GRT was also finalized, providing a guide to transit growth in the region. This will provide our first steps to meeting the goal of doubling transit ridership by 2016 as outlined in the Region's Transportation Master Plan.



GRAND RIVER

GUELPH

Transit Contact: Mr. Randall French
Director of Transportation

Statistical Contact: Ms. Linda Hanna
Managerial Assistant

Tel: (519) 822-1811 Fax: (519) 822-1322
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1895
- Municipal Population: 106,170
- Serves: City of Guelph
- Service Area Population: 106,170
- Service area size: 88.00 square kilometres
- Adult Cash Fare: \$1.75
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 4,619,743
 - Boardings (including transfers): 5,229,941
- Hours of Service:

Monday	05:30 - 01:00
Tuesday	05:30 - 01:00
Wednesday	05:30 - 01:00
Thursday	05:30 - 01:00
Friday	05:30 - 01:00
Saturday	05:30 - 01:00
Sunday	09:00 - 19:00
Holidays	N/A
- Total Operating Revenues: \$5,026,844
- Total Direct Operating Expenses: \$8,249,592
- Energy Consumption:

Diesel	1,684,229 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 34 standard buses without lifts
9 low floor buses
- Union Affiliations: ATU 1189 (Operators)
ATU 1189 (Mechanics)
ATU 1189 (Utility Cleaners)

REMARKS:

- Starting on August 13, 2000, Guelph Transit implemented Sunday service. Daily service hours were also extended, starting earlier and finishing later. In addition, 2 new routes were introduced.



GUELPH

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass
Effective Date: 01/04/2001				
Adults	\$1.75	\$1.50	\$55.00	
Children				
Students	\$1.75	\$1.25	\$50.00	
Seniors	\$1.75	\$1.25	\$50.00	
Other: University				\$45.97

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	34		17.6	28	10	Operators	79.0	10.0
Lift-Equipped Standard Buses						Other Transportation Operations	5.0	
Low Floor Motor Buses	9		3.0	9	9	Mechanics (Vehicle Maintenance)	7.0	
Articulated Motor Buses						Other Vehicle Maintenance	2.0	
Trolley Buses						Plant Maintenance	5.0	
Small / Community Bus						General and Administration	4.0	
Light Rail Vehicles						TOTAL EMPLOYEES	102.0	10.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	43		N/A	37	19			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	2,389,383	2,851,515	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres *	2,389,383	2,851,515	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	66%	61%
Revenue Vehicle Hours	110,197	130,012	Municipal Operating Contribution / Capita	\$27.02	\$30.29
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.49	\$0.70
Total Vehicle Hours	124,845	139,348	AVERAGE FARE		
Operator Paid Hours	152,603	204,513	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$0.89	\$1.02
Mechanic Paid Hours	12,480	14,560			
Total Employee Paid Hours	196,283	252,353	COST EFFECTIVENESS		
Adult Passenger Trips	418,560	443,360	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.45	\$1.79
Concession Fare Trips *	3,832,938	4,176,383	COST EFFICIENCY		
Concession Fare Trips Detail:			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$49.39	\$59.20
Child Passenger Trips					
Student Passenger Trips	399,200	404,960	SERVICE UTILIZATION		
Senior Passenger Trips	152,800	142,960	Reg. Serv. Pass. / Capita	40.11	43.51
REGULAR SERVICE PASSENGER TRIPS	4,251,498	4,619,743	Reg. Serv. Pass. / Rev. Veh. Hrs.	38.58	35.53
Regular Service Passenger Kms	51,017,976	55,436,916	AMOUNT OF SERVICE		
Auxiliary Serv. Pass. Trips			Rev. Veh. Hrs. / Capita	1.04	1.22
Transportation Operations Expenses	\$3,731,784	\$4,504,153			
Fuel/Energy Exp. for Vehicles	\$791,271	\$1,012,280	AVERAGE SPEED		
Vehicle Maintenance Expenses	\$1,056,816	\$2,078,981	Rev. Veh. Kms. / Rev. Veh. Hrs.	21.68	21.93
Plant Maintenance Expenses	\$320,820	\$369,397			
General/Administration Expenses	\$264,818	\$284,781	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$6,165,509	\$8,249,592	Tot. Veh. Kms. / Active Vehicles	58,278	66,314
Debt Service Payment	\$520,000				
Total Operating Expenses	\$7,467,509	\$8,249,592	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$3,780,162	\$4,731,355	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.72	0.64
TOTAL OPERATING REVENUES	\$4,083,825	\$5,026,844			
Total Revenues	\$4,083,825	\$5,033,644	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$2,081,684	\$3,222,748	Operators	\$17.00	\$17.48
NET OPERATING COST	\$3,383,684	\$3,215,948	Mechanics	\$20.58	\$21.15
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$1,132,000			
TOTAL CAPITAL FUNDING		\$1,132,000			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
		\$1,132,000			

Notes:

* Total Vehicle Kilometres did not include deadheadings for both years.

* Concession Fare Trips included Cash and Passes trips in both years.

HAMILTON

Transit Contact: Mr. Don Hull
Director of Transit

Statistical Contact: Ms. Cathy Kenyeres
Business Administrator

Tel: (905) 528-4200 x2400 Fax: (905) 679-7305
E-mail: ckenyere@city.hamilton.on.ca

SYSTEM HIGHLIGHTS:

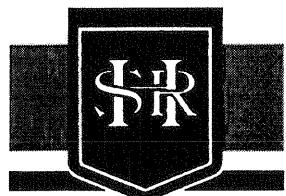
- System established: 1874
 - Serves: The New City of Hamilton
 - Service area size: 227.00 square kilometres
 - Service provided by: Municipal Department
 - Hours of Service:

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	05:30 - 02:00
Sunday	06:00 - 01:00
Holidays	06:00 - 01:00
 - Union Affiliations: ATU 107 (Operators)
ATU 107 (Mechanics)
ATU 1585 (Administration)
- Municipal Population: 490,270
 - Service Area Population: 428,000
 - Adult Cash Fare: \$2.00
 - Ridership - Revenue Passengers: 20,744,103
- Boardings (including transfers): 26,800,224
 - Total Operating Revenues: \$25,875,690
 - Total Direct Operating Expenses: \$44,659,278
 - Energy Consumption:

Diesel	3,935,949 litres
Gasoline	
Propane	
Natural Gas	5,648,900 cubic-metres
Electricity	
 - Active Vehicles includes: 103 standard buses without lifts
80 low floor buses
5 articulated buses
2 community buses

REMARKS:

- Due to the City of Hamilton/Region of Hamilton/Wentworth amalgamation and reorganization, Fleet and Facilities has been taken out of Transit and are chargebacks only.

HAMILTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Post Secondary Pass	CRITERIA		
Effective Date: 01/09/2001							
Adults	\$2.00	\$1.55	\$61.00				
Children							
Students	\$2.00	\$1.20	\$46.00		Elementary/secondary: 19 yrs and under		
Seniors	\$2.00	\$1.55	\$61.00		65 yrs and over; Annual Pass is \$185		
Other: College/University	\$2.00	\$1.55	\$61.00	\$207.00	4-month Semester Pass		
McMaster University				\$58.00	Full time; included in student fee (Sept.-Apr.)		
VEHICLES (2001)							
Standard Buses (no lift)	103	3	12.9	90	EMPLOYEES (2001)		
Lift-Equipped Standard Buses				48	FULL-TIME		
Low Floor Motor Buses	80		3.3		PART-TIME		
Articulated Motor Buses	5	1	20.0		Operators	369.0	
Trolley Buses					Other Transportation Operations	22.0	
Small / Community Bus					Mechanics (Vehicle Maintenance)	69.0	
Light Rail Vehicles					Other Vehicle Maintenance	19.0	
Heavy Rail Vehicles					Plant Maintenance	4.0	
Commuter Rail Vehicles					General and Administration	33.0	
Other:					TOTAL EMPLOYEES	516.0	
TOTAL	190	4	N/A	160			
OPERATING DATA							
			2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres *		11,704,641		11,010,947	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		12,451,746		12,267,825	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	59%	58%
Revenue Vehicle Hours *		622,351		590,870	Municipal Operating Contribution / Capita	\$57.28	\$57.66
Auxiliary Revenue Vehicle Hours				2,500	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.87	\$0.91
Total Vehicle Hours		662,076		658,657	AVERAGE FARE		
Operator Paid Hours		979,439		1,004,390	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.18	\$1.19
Mechanic Paid Hours		126,880		117,800			
Total Employee Paid Hours		1,340,449		1,291,190	COST EFFECTIVENESS		
Adult Passenger Trips		12,418,486		12,454,764	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.11	\$2.15
Concession Fare Trips		7,879,529		8,289,339	COST EFFICIENCY		
Concession Fare Trips Detail:					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.14	\$67.80
Child Passenger Trips							
Student Passenger Trips		3,870,859		4,242,302	SERVICE UTILIZATION		
Senior Passenger Trips		2,567,711		2,434,255	Reg. Serv. Pass. / Capita	48.33	48.47
REGULAR SERVICE PASSENGER TRIPS		20,298,015		20,744,103	Reg. Serv. Pass. / Rev. Veh. Hrs.	30.65	35.11
Regular Service Passenger Kms					AMOUNT OF SERVICE		
Auxiliary Serv. Pass. Trips					Rev. Veh. Hrs. / Capita	1.58	1.38
Transportation Operations Expenses		\$23,359,945		\$23,531,923	AVERAGE SPEED		
Fuel/Energy Exp. for Vehicles		\$2,888,387		\$3,589,282	Rev. Veh. Kms. / Rev. Veh. Hrs.	17.67	18.64
Vehicle Maintenance Expenses		\$10,340,354		\$10,493,089			
Plant Maintenance Expenses		\$2,407,027		\$1,695,759	VEHICLE UTILIZATION		
General/Administration Expenses		\$3,925,879		\$5,349,225	Tot. Veh. Kms. / Active Vehicles	64,853	64,568
TOTAL DIRECT OPERATING EXPENSES		\$42,921,592		\$44,659,278	LABOUR PRODUCTIVITY		
Debt Service Payment		\$6,322,558		\$5,950,740	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.68	0.59
Total Operating Expenses		\$49,244,150		\$50,610,018			
REGULAR SERV. PASS. REVENUES		\$23,940,115		\$24,694,850	TOP WAGE RATES		
TOTAL OPERATING REVENUES		\$25,188,309		\$25,875,690	Operators	\$20.46	\$20.46
Total Revenues		\$25,188,309		\$25,930,950	Mechanics	\$22.03	\$22.03
NET DIRECT OPERATING COST		\$17,733,283		\$18,783,588	Notes:		
NET OPERATING COST		\$24,055,841		\$24,679,068	* HSR moved its fleet into the Mountain Garage in June 2001, resulting in increased deadheading. Revenue service was decreased a similar amount to ensure that Total Vehicle Kilometres and Total Vehicle Hours remained stable.		
Provincial Operating Contribution							
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES		\$87,076					
TOTAL CAPITAL FUNDING		\$87,076					
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							
		\$87,076					

HUNTSVILLE

Transit Contact: Ms. Colleen Hannigan
Director of Community Services

Statistical Contact: Ms. Colleen Hannigan
Director of Community Services

Tel: (705) 789-6421 x25 Fax: (705) 789-8943
E-mail: colleen.hannigan@town.huntsville.on.ca

SYSTEM HIGHLIGHTS: _____

- System established: 01/05/1991
- Municipal Population: 18,000
- Serves: Town of Huntsville
- Service Area Population: 10,000
- Service area size: 50.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department, under contract with Campbell Bus Lines Ltd.
- Ridership - Revenue Passengers: 13,143
 - Boardings (including transfers): 13,143
- Hours of Service:

Monday	08:00 - 17:30
Tuesday	08:00 - 17:30
Wednesday	08:00 - 17:30
Thursday	08:00 - 17:30
Friday	08:00 - 17:30
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$19,000
- Total Direct Operating Expenses: \$64,000
- Energy Consumption:

Diesel	13,962 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 2 community buses
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

REMARKS: _____

- Data for Huntsville were not available in 2000.

HUNTSVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/02/2000				
Adults	\$2.00	\$1.82	\$50.00	
Children	Free			Preschool with adult
Students	\$1.00	\$0.91	\$25.00	
Seniors	\$2.00	\$1.82	\$50.00	
Other: Preschooler	\$0.50			If part of day care group
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK
Standard Buses (no lift)				
Lift-Equipped Standard Buses				
Low Floor Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small / Community Bus	2	4.0	1	1
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	2	N/A	1	1
OPERATING DATA		2000	2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		51,660		FINANCIAL PERFORMANCE
Total Vehicle Kilometres		51,660		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 30%
Revenue Vehicle Hours		2,394		Municipal Operating Contribution / Capita \$4.50
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass. \$3.42
Total Vehicle Hours		2,394		
Operator Paid Hours		2,450		AVERAGE FARE
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.45
Total Employee Paid Hours		2,450		
Adult Passenger Trips				COST EFFECTIVENESS
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$4.87
Concession Fare Trips Detail:				
Child Passenger Trips				COST EFFICIENCY
Student Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$26.73
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS		13,143		SERVICE UTILIZATION
Regular Service Passenger Kms		65,715		Reg. Serv. Pass. / Capita 1.31
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs. 5.49
Transportation Operations Expenses		\$64,000		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles				Rev. Veh. Hrs. / Capita 0.24
Vehicle Maintenance Expenses				
Plant Maintenance Expenses				AVERAGE SPEED
General/Administration Expenses				Rev. Veh. Kms. / Rev. Veh. Hrs. 21.58
TOTAL DIRECT OPERATING EXPENSES		\$64,000		
Debt Service Payment				VEHICLE UTILIZATION
Total Operating Expenses		\$64,000		Tot. Veh. Kms. / Active Vehicles 25,830
REGULAR SERV. PASS. REVENUES		\$19,000		
TOTAL OPERATING REVENUES		\$19,000		LABOUR PRODUCTIVITY
Total Revenues		\$19,000		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.98
NET DIRECT OPERATING COST		\$45,000		
NET OPERATING COST		\$45,000		TOP WAGE RATES
Provincial Operating Contribution				Operators
Municipal Operating Contribution				Mechanics \$10.00
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES				
TOTAL CAPITAL FUNDING				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

KAWARTHA LAKES

Transit Contact: Mr. Dan Lynch
Manager

Statistical Contact: Mr. Dan Lynch
Manager

Tel: (705) 324-5301 Fax: (705) 324-1155
E-mail: dlynch@city.kawarthalakes.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1979
- Serves: Kawartha Lakes
- Service area size: 25.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 18:00
Tuesday	06:30 - 18:00
Wednesday	06:30 - 18:00
Thursday	06:30 - 18:00
Friday	06:30 - 18:00
Saturday	07:30 - 17:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: CUPE 855 (Operators)
CUPE 855 (Mechanics)
- Municipal Population: 69,179
- Service Area Population: 18,000
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 55,386
- Boardings (including transfers): 56,494
- Total Operating Revenues: \$78,673
- Total Direct Operating Expenses: \$334,979
- Energy Consumption:

Diesel	46,566 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 3 low floor buses

KAWARTHA LAKES

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/07/1999			
Adults	\$1.50	\$1.30	
Children	\$0.75		
Students	\$1.25	\$1.10	
Seniors	\$1.25	\$1.10	

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)						Operators		9.0
Lift-Equipped Standard Buses						Other Transportation Operations		
Low Floor Motor Buses	3		4.0	2	2	Mechanics (Vehicle Maintenance)	1.0	
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration	1.0	
Light Rail Vehicles						TOTAL EMPLOYEES	2.0	9.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	3		N/A	2	2			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	23%	
Revenue Vehicle Hours		8,788	Municipal Operating Contribution / Capita	\$14.24	
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$4.63	
Total Vehicle Hours		8,788	AVERAGE FARE		
Operator Paid Hours		8,788	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		\$1.11
Mechanic Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		\$6.05
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		\$38.12
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita		3.08
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.		6.30
Senior Passenger Trips			AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	55,386		Rev. Veh. Hrs. / Capita		0.49
Regular Service Passenger Kms			AVERAGE SPEED		
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hrs.		
Transportation Operations Expenses	\$171,760		VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$62,976		Tot. Veh. Kms. / Active Vehicles		
Vehicle Maintenance Expenses	\$86,000		LABOUR PRODUCTIVITY		
Plant Maintenance Expenses			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		1.00
General/Administration Expenses	\$14,243		TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$334,979		Operators		\$13.38
Debt Service Payment			Mechanics		\$16.85
Total Operating Expenses	\$334,979				
REGULAR SERV. PASS. REVENUES	\$61,721				
TOTAL OPERATING REVENUES	\$78,673				
Total Revenues	\$78,673				
NET DIRECT OPERATING COST	\$256,306				
NET OPERATING COST	\$256,306				
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

KENORA

Transit Contact: Mr. Daniel Reynard
Internal Auditor

Statistical Contact: Mr. Daniel Reynard
Internal Auditor

Tel: (807) 467-2994 Fax: (807) 467-2141
E-mail: dreynard@city.kenora.on.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of Kenora
- Service area size: 16.00 square kilometres
- Service provided by: Municipal Department, under contract with Excel Coach Lines Limited
- Hours of Service:

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	09:00 - 19:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Municipal Population: 15,450
- Service Area Population: 9,400
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 54,358
- Boardings (including transfers): 54,358
- Total Operating Revenues: \$90,955
- Total Direct Operating Expenses: \$162,052
- Energy Consumption:

Diesel	23,631 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 1 standard bus without lift
1 low floor bus

KENORA

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/06/1997				
Adults	\$2.00	\$1.89		19-59 years of age
Children				
Students	\$2.00	\$1.89		18 and under
Seniors	\$2.00	\$1.89		60 and over
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK
Standard Buses (no lift)	1		8.0	1
Lift-Equipped Standard Buses				1
Low Floor Motor Buses			9.0	
Articulated Motor Buses				
Trolley Buses				
Small / Community Bus				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	2	N/A	1	1
OPERATING DATA		2000	2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		78,771	78,598	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		78,771	78,598	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 53%
Revenue Vehicle Hours		3,222	3,220	Municipal Operating Contribution / Capita \$7.88
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.48
Total Vehicle Hours		3,222	3,220	
Operator Paid Hours				AVERAGE FARE
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.65
Total Employee Paid Hours				
Adult Passenger Trips				COST EFFECTIVENESS
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.15
Concession Fare Trips Detail:				
Child Passenger Trips				COST EFFICIENCY
Student Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$48.95
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS	50,004		54,358	SERVICE UTILIZATION
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita 5.32
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs. 15.52
Transportation Operations Expenses	\$156,231		\$155,856	AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles				Rev. Veh. Hrs. / Capita 0.34
Vehicle Maintenance Expenses				
Plant Maintenance Expenses		\$2,673		AVERAGE SPEED
General/Administration Expenses	\$1,470	\$3,523		Rev. Veh. Kms. / Rev. Veh. Hrs. 24.45
TOTAL DIRECT OPERATING EXPENSES	\$157,701	\$162,052		VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 39,386
Total Operating Expenses	\$157,701	\$162,052		
REGULAR SERV. PASS. REVENUES	\$82,408	\$90,955		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$83,608	\$90,955		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.
Total Revenues	\$83,608	\$90,955		
NET DIRECT OPERATING COST	\$74,093	\$71,097		TOP WAGE RATES
NET OPERATING COST	\$74,093	\$71,097		Operators
Provincial Operating Contribution				Mechanics
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES				
TOTAL CAPITAL FUNDING				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

KINGSTON

Transit Contact: Mr. Malcolm Morris
Transit Manager

Statistical Contact: Ms. Donna Scanlan
Clerk

Tel: (613) 546-4291 x2365 Fax: (613) 542-1504
E-mail: dscanlan@city.kingston.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/12/1962
- Serves: City of Kingston
- Service area size: 131.70 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 23:00
Tuesday	06:30 - 23:00
Wednesday	06:30 - 23:00
Thursday	06:30 - 23:00
Friday	06:30 - 23:00
Saturday	06:30 - 23:00
Sunday	09:00 - 18:00
Holidays	N/A
- Union Affiliations: CUPE 109 (Operators)
CUPE 109 (Mechanics)
- Municipal Population: 116,325
- Service Area Population: 105,060
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 2,355,570
- Boardings (including transfers): 2,635,822
- Total Operating Revenues: \$3,287,726
- Total Direct Operating Expenses: \$5,615,784
- Energy Consumption:

Diesel	1,254,634 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 26 standard buses without lifts
8 low floor buses



KINGSTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA	
Effective Date: 01/07/1999					
Adults	\$1.75	\$1.60	\$60.00	over 18 years	
Children	\$1.20	\$1.10	\$41.00	over 6 years	
Students	\$1.20	\$1.10	\$41.00	6-18 years	
Seniors	\$1.20	\$1.10	\$41.00	over 65 years	
Other: Disabled	\$1.20	\$1.10	\$41.00		
Blind - 95% off	\$0.10			Student/Senior: \$0.05	
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	
Standard Buses (no lift)	26		14.0	21	
Lift-Equipped Standard Buses				18	
Low Floor Motor Buses	8		4.0	8	
Articulated Motor Buses				8	
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	34	N/A	29	26	
OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	2,083,618	2,060,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,096,708	2,098,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	56 %	59 %
Revenue Vehicle Hours	95,650	100,262	Municipal Operating Contribution / Capita	\$23.56	\$22.17
Auxiliary Revenue Vehicle Hours	238	2,670	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.05	\$0.99
Total Vehicle Hours	95,888	102,932			
Operator Paid Hours	124,800	130,629	AVERAGE FARE		
Mechanic Paid Hours	10,400	12,480	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.30	\$1.33
Total Employee Paid Hours	159,120	168,413			
Adult Passenger Trips	1,016,960	999,758	COST EFFECTIVENESS		
Concession Fare Trips	1,350,689	1,355,812	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.39	\$2.38
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips	272,469	286,545	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. *	\$58.96	\$55.50
Senior Passenger Trips	191,544	195,218			
REGULAR SERVICE PASSENGER TRIPS	2,367,649	2,355,570	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	22.54	22.42
Auxiliary Serv. Pass. Trips *	61	75,300	Reg. Serv. Pass. / Rev. Veh. Hrs.	24.75	23.49
Transportation Operations Expenses	\$2,887,660	\$3,342,312	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$648,889	\$754,613	Rev. Veh. Hrs. / Capita	0.91	0.95
Vehicle Maintenance Expenses	\$1,569,717	\$1,039,104			
Plant Maintenance Expenses	\$393,735	\$312,183	AVERAGE SPEED		
General/Administration Expenses	\$153,349	\$167,572	Rev. Veh. Kms. / Rev. Veh. Hrs.	21.78	20.55
TOTAL DIRECT OPERATING EXPENSES	\$5,653,350	\$5,615,784			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$5,653,757	\$5,721,334	Tot. Veh. Kms. / Active Vehicles	63,537	61,706
REGULAR SERV. PASS. REVENUES	\$3,072,529	\$3,134,147			
TOTAL OPERATING REVENUES	\$3,178,543	\$3,287,726	LABOUR PRODUCTIVITY		
Total Revenues	\$3,178,543	\$3,391,982	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77	0.79
NET DIRECT OPERATING COST	\$2,474,807	\$2,328,058			
NET OPERATING COST	\$2,475,214	\$2,329,352	TOP WAGE RATES		
Provincial Operating Contribution			Operators	\$17.62	\$17.97
Municipal Operating Contribution			Mechanics	\$19.59	\$19.99
Other Operating Contributions					
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution			* started to provide cross-boundary services to Loyalist Township in 2001.		
TOTAL CAPITAL EXPENDITURES	\$178,000	\$450,000			
TOTAL CAPITAL FUNDING	\$178,000	\$447,500			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
			Footnote: Tot. Dir. & Aux. Op. Exp. for 2001 was \$5,712,884		

LEAMINGTON

Transit Contact: Mr. Paul Anthony
Manager of Culture and Recreation

Statistical Contact: Mr. Paul Anthony
Manager of Culture and Recreation

Tel: (519) 322-2337 Fax: (519) 322-2407
E-mail: pantony@townofleamington.ca

SYSTEM HIGHLIGHTS:

- System established: 01/10/1985
- Municipal Population: 25,000
- Serves: Town of Leamington
- Service Area Population: 17,000
- Service area size: 9.90 square kilometres
- Adult Cash Fare: \$1.25
- Service provided by: Municipal Department, under contract with C.A. Bailey Ltd.
- Ridership - Revenue Passengers: 16,842
- Boardings (including transfers): 16,842
- Hours of Service:

Monday	09:00 - 17:00
Tuesday	09:00 - 17:00
Wednesday	09:00 - 17:00
Thursday	09:00 - 17:00
Friday	09:00 - 17:00
Saturday	09:00 - 17:00
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$40,515
- Total Direct Operating Expenses: \$98,401
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 1 standard bus without lift
1 community bus
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)

REMARKS:

- Route was changed in 2001 to accommodate amalgamation of Mersea Township and their urban area.

LEAMINGTON

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/08/1997				
Adults	\$1.25	\$1.14		
Children	\$0.80			With adult, 1st child (<13 years) rides free.
Students	\$1.00			
Seniors	\$1.25			

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	1		11.0			Operators		
Lift-Equipped Standard Buses						Other Transportation Operations		
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus	1		1.0	1	1	General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES		
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	2		N/A	1	1			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	57,664	57,450	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	62,550	62,650	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) *	60 %	41 %
Revenue Vehicle Hours	2,187	2,298	Municipal Operating Contribution / Capita *	\$2.62	\$3.41
Auxiliary Revenue Vehicle Hours	349	330	Net Dir. Oper. Cost / Reg. Serv. Pass. *	\$2.69	\$3.44
Total Vehicle Hours	2,536	2,628			
Operator Paid Hours			AVERAGE FARE		
Mechanic Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.25	\$1.06
Total Employee Paid Hours					
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass. *	\$6.78	\$5.84
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$39.04	\$37.44
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	14,600	16,842	SERVICE UTILIZATION		
Regular Service Passenger Kms		168,420	Reg. Serv. Pass. / Capita	0.97	0.99
Auxiliary Serv. Pass. Trips *	38,636	20,790	Reg. Serv. Pass. / Rev. Veh. Hrs.	6.68	7.33
Transportation Operations Expenses	\$99,000	\$98,401	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles			Rev. Veh. Hrs. / Capita	0.15	0.14
Vehicle Maintenance Expenses					
Plant Maintenance Expenses			AVERAGE SPEED		
General/Administration Expenses			Rev. Veh. Kms. / Rev. Veh. Hrs.	26.37	25.00
TOTAL DIRECT OPERATING EXPENSES	\$99,000	\$98,401			
Debt Service Payment			VEHICLE UTILIZATION		
Total Operating Expenses	\$99,000	\$98,401	Tot. Veh. Kms. / Active Vehicles	62,550	31,325
REGULAR SERV. PASS. REVENUES	\$18,280	\$17,881	LABOUR PRODUCTIVITY		
TOTAL OPERATING REVENUES *	\$59,746	\$40,515	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Revenues *	\$59,746	\$40,515			
NET DIRECT OPERATING COST *	\$39,254	\$57,886	TOP WAGE RATES		
NET OPERATING COST *	\$39,254	\$57,886	Operators		
Provincial Operating Contribution			Mechanics		
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$77,004			
TOTAL CAPITAL FUNDING		\$77,004			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions		\$77,004			

Notes:
* Effective September 2000, one local school board discontinued contract with transit service.

LONDON

Transit Contact: Mr. L.E. Ducharme
General Manager

Statistical Contact: Ms. Kelly Paleczny
Director of Finance & Administration

Tel: (519) 451-1340 x366 Fax: (519) 451-0153
E-mail: ltc@golden.net

SYSTEM HIGHLIGHTS:

- System established: 1875
- Municipal Population: 347,700
- Serves: City of London
- Service area size: 166.00 square kilometres
- Service provided by: Transit Commission
- Adult Cash Fare: \$2.25
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	08:00 - 23:00
Sunday	09:00 - 23:00
Holidays	09:00 - 23:00
- Ridership - Revenue Passengers: 15,850,600
- Boardings (including transfers): 18,069,684
- Total Operating Revenues: \$20,578,000
- Total Direct Operating Expenses: \$31,884,300
- Energy Consumption:

Diesel	4,166,600 litres
Gasoline	
Propane	
Natural Gas	2,478,000 cubic-metres
Electricity	
- Active Vehicles includes: 124 standard buses without lifts
43 low floor buses
8 community buses
- Union Affiliations: ATU 741 (Operators)
ATU 741 (Mechanics)



LONDON

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Other Passes
Effective Date: 01/09/2001				
Adults	\$2.25	\$1.55	\$65.00	\$56/mo.-weekday
Children	\$1.10	\$0.90		
Students	\$2.25	\$1.25		\$65/2mo.-summer
Seniors	\$2.25	\$1.16	\$46.00	
Other: Post Secondary			\$57.00	
UWO/Fanshawe Tuition				\$97.35/8mo.

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	124		15.5	93	69	Operators	302.0	16.0
Lift-Equipped Standard Buses						Other Transportation Operations	17.0	
Low Floor Motor Buses	43		4.6	31	18	Mechanics (Vehicle Maintenance)	50.0	
Articulated Motor Buses						Other Vehicle Maintenance	27.0	
Trolley Buses						Plant Maintenance	4.0	
Small / Community Bus	8		4.4	6	4	General and Administration	40.0	2.0
Light Rail Vehicles						TOTAL EMPLOYEES	440.0	18.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	175		N/A	130	91			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	9,599,200	9,656,500	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	10,354,000	10,293,400	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	67%	65%
Revenue Vehicle Hours	483,100	481,000	Municipal Operating Contribution / Capita	\$31.91	\$33.59
Auxiliary Revenue Vehicle Hours	6,500	2,300	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.64	\$0.71
Total Vehicle Hours	535,100	528,300			
Operator Paid Hours	641,205	637,133	AVERAGE FARE		
Mechanic Paid Hours	93,037	109,529	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	\$1.23
Total Employee Paid Hours	913,582	929,097			
Adult Passenger Trips	7,781,800	8,337,600	COST EFFECTIVENESS		
Concession Fare Trips	7,450,400	7,513,000	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.93	\$2.01
Concession Fare Trips Detail:					
Child Passenger Trips	211,700	164,000	COST EFFICIENCY		
Student Passenger Trips	6,438,400	6,550,400	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$54.99	\$60.35
Senior Passenger Trips	731,700	729,100			
REGULAR SERVICE PASSENGER TRIPS	15,232,200	15,850,600	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	45.18	47.03
Auxiliary Serv. Pass. Trips	180,100	53,700	Reg. Serv. Pass. / Rev. Veh. Hrs.	31.53	32.95
Transportation Operations Expenses	\$16,086,000	\$16,763,000	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$2,785,300	\$3,157,000	Rev. Veh. Hrs. / Capita	1.43	1.43
Vehicle Maintenance Expenses	\$6,672,700	\$7,625,100			
Plant Maintenance Expenses	\$1,665,000	\$1,718,500	AVERAGE SPEED		
General/Administration Expenses	\$2,215,400	\$2,620,700	Rev. Veh. Kms. / Rev. Veh. Hrs.	19.87	20.08
TOTAL DIRECT OPERATING EXPENSES	\$29,424,400	\$31,884,300	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	61,631	58,819
Total Operating Expenses	\$31,717,700	\$33,443,400	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$18,363,800	\$19,429,200	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.76	0.76
TOTAL OPERATING REVENUES	\$19,717,000	\$20,578,000			
Total Revenues	\$20,572,200	\$21,012,600	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$9,707,400	\$11,306,300	Operators	\$17.41	\$18.53
NET OPERATING COST	\$11,145,500	\$12,430,800	Mechanics	\$19.47	\$20.71
Provincial Operating Contribution					
Municipal Operating Contribution	\$10,757,400	\$11,319,300			
Other Operating Contributions	\$388,100	\$1,111,500			
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$1,289,200	\$3,471,800			
TOTAL CAPITAL FUNDING	\$720,600	\$3,471,800			
Provincial Capital Contribution					
Municipal Capital Contribution		\$671,500			
Other Capital Contributions	\$720,600	\$2,800,300			

LOYALIST TOWNSHIP

Transit Contact: Mr. David C. Thompson
Director of Engineering Services

Statistical Contact: Mr. David C. Thompson
Director of Engineering Services

Tel: (613) 386-7351 x118 Fax: (613) 386-3833
E-mail: N/A

SYSTEM HIGHLIGHTS: _____

- System established:
- Serves: Loyalist Township
- Service area size:
- Service provided by: Municipal Department, under contract with Kingston Transit
- Hours of Service:

Monday	07:00 - 18:30
Tuesday	07:00 - 18:30
Wednesday	07:00 - 18:30
Thursday	07:00 - 18:30
Friday	07:00 - 18:30
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

- Municipal Population: 14,590
- Service Area Population: 8,000
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 85,596
- Boardings (including transfers): 85,596
- Total Operating Revenues: \$90,700
- Total Direct Operating Expenses: \$201,400
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

REMARKS: _____

- In 2001, the transit bus was sold to Kingston Transit, which is also now the contractor.

LOYALIST TOWNSHIP

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date:			
Adults	\$1.75	\$1.60	\$60.00
Children			
Students	\$1.20	\$1.10	\$41.00
Seniors	\$1.20	\$1.10	\$41.00

VEHICLES (2001) *	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)						Operators		
Lift-Equipped Standard Buses						Other Transportation Operations		
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES		
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	93,600	94,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	101,400	95,542	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	42%	45%
Revenue Vehicle Hours	3,517	3,517	Municipal Operating Contribution / Capita	\$8.21	\$8.13
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.51	\$1.29
Total Vehicle Hours	3,829	3,620	AVERAGE FARE		
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.05	\$1.03
Mechanic Paid Hours					
Total Employee Paid Hours			COST EFFECTIVENESS		
Adult Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.59	\$2.35
Concession Fare Trips					
Concession Fare Trips Detail:			COST EFFICIENCY		
Child Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$50.35	\$55.64
Student Passenger Trips					
Senior Passenger Trips			SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS	74,429	85,596	Reg. Serv. Pass. / Capita	9.30	10.70
Regular Service Passenger Kms			Reg. Serv. Pass. / Rev. Veh. Hrs.	21.16	24.34
Auxiliary Serv. Pass. Trips			AMOUNT OF SERVICE		
Transportation Operations Expenses	\$173,600	\$177,800	Rev. Veh. Hrs. / Capita	0.44	0.44
Fuel/Energy Exp. for Vehicles					
Vehicle Maintenance Expenses			AVERAGE SPEED		
Plant Maintenance Expenses		\$1,700	Rev. Veh. Kms. / Rev. Veh. Hrs.	26.61	26.73
General/Administration Expenses	\$19,200	\$21,900			
TOTAL DIRECT OPERATING EXPENSES	\$192,800	\$201,400	VEHICLE UTILIZATION		
Debt Service Payment			Tot. Veh. Kms. / Active Vehicles	50,700	
Total Operating Expenses	\$192,800	\$205,000	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$77,800	\$88,300	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
TOTAL OPERATING REVENUES	\$80,200	\$90,700			
Total Revenues	\$80,200	\$98,700	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$112,600	\$110,700	Operators		
NET OPERATING COST	\$112,600	\$106,300	Mechanics		
Provincial Operating Contribution	\$41,300	\$41,300			
Municipal Operating Contribution	\$65,700	\$65,000			
Other Operating Contributions	\$9,500				
Provincial Debt Service Contribution			Notes:		
Municipal Debt Service Contribution			* The contractor (Kingston Transit) provides all vehicles. Information about the contractor's fleet is reported on the Kingston Transit pages.		
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

MIDLAND

Transit Contact: Mr. Mike Kenney
Mgr of Public Works, Transit Coordinator

Statistical Contact: Mr. Mike Kenney
Mgr of Public Works, Transit Coordinator

Tel: (705) 526-4275 Fax: (705) 526-9971
E-mail: towneng@town.midland.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1974
- Serves: Town of Midland
- Service area size: 30.20 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	07:15 - 17:45
Tuesday	07:15 - 17:45
Wednesday	07:15 - 17:45
Thursday	07:15 - 17:45
Friday	07:15 - 17:45
Saturday	09:15 - 16:45
Sunday	N/A
Holidays	N/A
- Active Vehicles includes: 2 lift-equipped standard buses
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A
- Municipal Population: 16,500
- Service Area Population: 13,500
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers: 48,086
- Boardings (including transfers): 48,086
- Total Operating Revenues: \$53,147
- Total Direct Operating Expenses: \$141,277
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

MIDLAND

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/12/2000				
Adults	\$1.50	\$1.25		
Children	\$1.25	\$1.00		Under 60"
Students	\$1.25	\$1.00		With student card -
Seniors	\$1.25	\$1.00		Over 65 years
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK
Standard Buses (no lift)				BASE
Lift-Equipped Standard Buses	2		20.0	1
Low Floor Motor Buses				1
Articulated Motor Buses				
Trolley Buses				
Small / Community Bus				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	2	N/A	1	1
OPERATING DATA		2000	2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		73,362	73,362	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		73,362	73,362	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) 43%
Revenue Vehicle Hours		3,257	3,257	Municipal Operating Contribution / Capita \$5.20
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.52
Total Vehicle Hours		3,257	3,257	\$1.83
Operator Paid Hours				AVERAGE FARE
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.15
Total Employee Paid Hours				\$1.10
Adult Passenger Trips				
Concession Fare Trips				COST EFFECTIVENESS
Concession Fare Trips Detail:				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$38.00
Child Passenger Trips				\$43.38
Student Passenger Trips				
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS	46,073		48,086	SERVICE UTILIZATION
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita 3.41
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs. 14.15
Transportation Operations Expenses	\$69,599	\$72,111		14.15 14.76
Fuel/Energy Exp. for Vehicles	\$22,640	\$21,095		
Vehicle Maintenance Expenses	\$16,357	\$41,322		
Plant Maintenance Expenses	\$13,592	\$4,236		
General/Administration Expenses	\$1,566	\$2,513		
TOTAL DIRECT OPERATING EXPENSES	\$123,754	\$141,277		VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 36,681 36,681
Total Operating Expenses	\$123,754	\$141,277		
REGULAR SERV. PASS. REVENUES	\$53,004	\$52,757		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$53,589	\$53,147		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 22.52 22.52
Total Revenues	\$53,589	\$53,147		
NET DIRECT OPERATING COST	\$70,165	\$88,130		TOP WAGE RATES
NET OPERATING COST	\$70,165	\$88,130		Operators
Provincial Operating Contribution				Mechanics
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES				
TOTAL CAPITAL FUNDING				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

MILTON

Transit Contact: Mr. Phillip Antoniou
Coordinator, Engineering and Transit

Statistical Contact: Mr. Phillip Antoniou
Coordinator, Engineering and Transit

Tel: (905) 878-7211 Fax: (905) 878-6995
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/01/1990
- Serves: Town of Milton
- Service area size:
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A
- Municipal Population: 34,000
- Service Area Population: 24,000
- Adult Cash Fare:
- Ridership - Revenue Passengers:
 - Boardings (including transfers):
- Total Operating Revenues:
- Total Direct Operating Expenses:
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity



MILTON

FARES **CASH** **UNIT
PRICE** **MONTHLY
PASS**

Effective Date:
Adults
Children
Students
Seniors

MISSISSAUGA

Transit Contact: Mr. W. Cunningham
Director of Transit

Statistical Contact: Mr. Leonard Occhiogrosso
Transit Planner

Tel: (905) 615-3812 Fax: (905) 615-3218
E-mail: leonard.occhiogrosso@city.mississauga.on.

SYSTEM HIGHLIGHTS:

- System established: 01/01/1974
- Serves: City of Mississauga
- Service area size: 178.63 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	04:30 - 03:00
Tuesday	04:30 - 03:00
Wednesday	04:30 - 03:00
Thursday	04:30 - 03:00
Friday	04:30 - 03:30
Saturday	04:30 - 02:00
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Union Affiliations: ATU 1572 (Operators)
ATU 1572 (Mechanics)
- Municipal Population: 623,000
- Service Area Population: 623,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 24,640,876
- Boardings (including transfers): 32,847,648
- Total Operating Revenues: \$39,037,211
- Total Direct Operating Expenses: \$62,094,789
- Energy Consumption:

Diesel	11,565,606 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 193 standard buses without lifts
42 low floor buses
66 articulated buses
12 community buses



MISSISSAUGA

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Weekly Pass	CRITERIA
Effective Date: 22/05/2001					
Adults	\$2.00	\$1.60		\$17.00	
Children	\$2.00	\$0.95			grades 1 - 8
Students	\$2.00	\$1.45		\$15.50	Grades 9-13, Post Secondary
Seniors	\$2.00	\$0.95			65 years and over
Other: GTA Weekly Pass				\$36.25	
Pre-school / Blind	Free				pre-school with adult / Blind with CNIB
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Buses (no lift)	193		11.0	167	122
Lift-Equipped Standard Buses					
Low Floor Motor Buses	42		3.0	42	
Articulated Motor Buses	66		4.0	66	
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	313	N/A	275	122	
OPERATING DATA		2000		2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	17,151,618		17,931,879		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	18,850,933		21,287,733		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 66 % 63 %
Revenue Vehicle Hours	763,048		819,797		Municipal Operating Contribution / Capita \$31.60 \$36.61
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.80 \$0.94
Total Vehicle Hours	841,103		880,437		
Operator Paid Hours	1,056,372		1,355,293		AVERAGE FARE
Mechanic Paid Hours	119,097		140,039		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.46 \$1.47
Total Employee Paid Hours	1,486,429		1,847,548		
Adult Passenger Trips	15,740,987		16,610,561		COST EFFECTIVENESS
Concession Fare Trips	8,142,611		8,030,315		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.34 \$2.52
Concession Fare Trips Detail:					
Child Passenger Trips	477,990		450,928		
Student Passenger Trips	4,473,862		4,265,207		
Senior Passenger Trips	1,741,061		1,756,577		
REGULAR SERVICE PASSENGER TRIPS	23,883,598		24,640,876		SERVICE UTILIZATION
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita 39.81 39.55
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs. 31.30 30.06
Transportation Operations Expenses	\$34,762,030		\$38,412,706		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$6,111,120		\$7,022,940		Rev. Veh. Hrs. / Capita 1.27 1.32
Vehicle Maintenance Expenses	\$10,042,746		\$11,615,402		
Plant Maintenance Expenses	\$2,413,815		\$2,634,177		AVERAGE SPEED
General/Administration Expenses	\$2,571,461		\$2,409,564		Rev. Veh. Kms. / Rev. Veh. Hrs. 22.48 21.87
TOTAL DIRECT OPERATING EXPENSES	\$55,901,172		\$62,094,789		VEHICLE UTILIZATION
Debt Service Payment					Tot. Veh. Kms. / Active Vehicles 62,214 68,012
Total Operating Expenses	\$55,901,172		\$62,094,789		
REGULAR SERV. PASS. REVENUES	\$34,840,944		\$36,139,085		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$36,704,872		\$39,037,211		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.72 0.60
Total Revenues	\$36,943,115		\$39,284,243		
NET DIRECT OPERATING COST	\$19,196,300		\$23,057,578		TOP WAGE RATES
NET OPERATING COST	\$18,958,057		\$22,810,546		Operators \$20.80 \$21.32
Provincial Operating Contribution					Mechanics \$22.22 \$22.78
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$315,992		\$6,989,700		
TOTAL CAPITAL FUNDING	\$315,992		\$6,989,700		
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

NIAGARA FALLS

Transit Contact: Mr. Terry Librock
General Manager

Statistical Contact: Mr. Terry Librock
General Manager

Tel: (905) 356-1179 Fax: (905) 356-5576
E-mail: terry.librock@niagaratransit.com

SYSTEM HIGHLIGHTS:

- System established: 15/10/1960
- Municipal Population: 79,000
- Serves: City of Niagara Falls
- Service Area Population: 79,000
- Service area size: 80.91 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 1,092,870
 - Boardings (including transfers): 1,256,800
- Hours of Service:

Monday	05:35 - 24:00
Tuesday	05:35 - 24:00
Wednesday	05:35 - 24:00
Thursday	05:35 - 24:00
Friday	05:35 - 24:00
Saturday	07:00 - 19:30
Sunday	09:30 - 18:00
Holidays	09:30 - 18:00
- Total Operating Revenues: \$3,097,022
- Total Direct Operating Expenses: \$5,117,050
- Union Affiliations: ATU 1582 (Operators)
ATU 1582 (Mechanics)
- Energy Consumption:

Diesel	1,006,058 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 30 standard buses without lifts

NIAGARA FALLS

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA	
Effective Date: 01/01/2001					
Adults	\$2.00	\$1.88	\$75.00		
Children	\$0.80			Under 53"	
Students	\$1.75	\$1.67	\$60.00	High School	
Seniors	\$1.75	\$1.67	\$66.00	65 years and over	
Other: unemployed	\$1.75	\$1.67	\$66.00		
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	
Standard Buses (no lift)	30		17.0	23	
Lift-Equipped Standard Buses				15	
Low Floor Motor Buses					
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	30	N/A	23	15	
EMPLOYEES (2001)					
Operators				40.0	
Other Transportation Operations				3.0	
Mechanics (Vehicle Maintenance)				8.0	
Other Vehicle Maintenance				10.0	
Plant Maintenance				1.0	
General and Administration				3.0	
TOTAL EMPLOYEES				65.0	
				PART-TIME	
				8.0	
				1.0	
				2.0	
				1.0	
				12.0	
OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	1,096,530	1,006,722	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	1,896,530	1,806,722	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	62%	61%
Revenue Vehicle Hours	46,546	45,072	Municipal Operating Contribution / Capita	\$12.77	\$12.93
Auxiliary Revenue Vehicle Hours	32,500	31,200	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.71	\$1.85
Total Vehicle Hours	79,046	76,272			
Operator Paid Hours	89,440	91,676	AVERAGE FARE		
Mechanic Paid Hours	17,550	17,472	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.26	\$1.33
Total Employee Paid Hours	144,755	149,072			
Adult Passenger Trips			COST EFFECTIVENESS		
Concession Fare Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.46	\$4.68
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips			COST EFFICIENCY		
Senior Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$61.52	\$67.09
REGULAR SERVICE PASSENGER TRIPS	1,089,879	1,092,870			
Regular Service Passenger Kms			SERVICE UTILIZATION		
Auxiliary Serv. Pass. Trips	1,003,396	1,004,058	Reg. Serv. Pass. / Capita	14.15	13.83
			Reg. Serv. Pass. / Rev. Veh. Hrs.	23.42	24.25
Transportation Operations Expenses	\$2,100,732	\$2,213,726			
Fuel/Energy Exp. for Vehicles	\$598,918	\$571,860	AVERAGE SPEED		
Vehicle Maintenance Expenses	\$1,662,482	\$1,784,270	Rev. Veh. Kms. / Rev. Veh. Hrs.	23.56	22.34
Plant Maintenance Expenses	\$197,941	\$221,514			
General/Administration Expenses	\$302,775	\$325,680	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$4,862,848	\$5,117,050	Tot. Veh. Kms. / Active Vehicles	65,398	60,224
Debt Service Payment					
Total Operating Expenses	\$4,862,848	\$5,117,050	LABOUR PRODUCTIVITY		
			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.88	0.83
REGULAR SERV. PASS. REVENUES	\$1,370,460	\$1,457,528			
TOTAL OPERATING REVENUES	\$3,002,577	\$3,097,022	TOP WAGE RATES		
Total Revenues	\$3,879,705	\$4,095,352	Operators	\$18.17	\$18.72
			Mechanics	\$20.60	\$21.47
NET DIRECT OPERATING COST	\$1,860,271	\$2,020,028			
NET OPERATING COST	\$983,143	\$1,021,698			
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$870,859	\$229,845			
TOTAL CAPITAL FUNDING	\$870,859	\$229,845			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

NORTH BAY

Transit Contact: Mr. Peter Reid
Transit Manager

Statistical Contact: Ms. Jan Uyeda
Transit Clerk

Tel: (705) 474-0626 Fax: (705) 476-5308
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1985
- Serves: City of North Bay
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 24:00
Tuesday	06:30 - 24:00
Wednesday	06:30 - 24:00
Thursday	06:30 - 24:00
Friday	06:30 - 24:00
Saturday	06:30 - 24:00
Sunday	09:00 - 18:00
Holidays	N/A
- Union Affiliations: CUPE 122 (Operators)
CUPE 122 (Mechanics)
- Municipal Population: 52,771
- Service Area Population: 49,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,101,212
- Boardings (including transfers): 2,626,515
- Total Operating Revenues: \$2,494,367
- Total Direct Operating Expenses: \$4,387,421
- Energy Consumption:

Diesel	863,207 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 28 standard buses without lifts

NORTH BAY

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 01/10/2001			
Adults	\$2.00	\$2.00	\$75.00
Children	\$1.50	\$1.50	\$50.00
Students	\$1.75	\$1.75	\$60.00
Seniors	\$1.50	\$1.50	\$50.00
Other: Disabled	\$1.50	\$1.50	\$50.00
Day Pass - \$5.00			

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	28	3	15.2	17	13	Operators	39.0	3.0
Lift-Equipped Standard Buses						Other Transportation Operations	1.0	
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration	2.0	
Light Rail Vehicles						TOTAL EMPLOYEES	42.0	3.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	28	3	N/A	17	13			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres *	1,625,000	1,383,901	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres *	1,625,000	1,383,901	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	62%	57%
Revenue Vehicle Hours	62,250	61,403	Municipal Operating Contribution / Capita	\$29.97	\$38.83
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.66	\$0.90
Total Vehicle Hours	62,250	61,403	AVERAGE FARE		
Operator Paid Hours	90,604	90,203	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.10	\$1.18
Mechanic Paid Hours *					
Total Employee Paid Hours *	96,324	95,923	COST EFFECTIVENESS		
Adult Passenger Trips			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.77	\$2.09
Concession Fare Trips					
Concession Fare Trips Detail:					
Child Passenger Trips			COST EFFICIENCY		
Student Passenger Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$63.87	\$71.45
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS *	2,250,000	2,101,212	SERVICE UTILIZATION		
Regular Service Passenger Kms			Reg. Serv. Pass. / Capita	45.92	42.88
Auxiliary Serv. Pass. Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	36.14	34.22
Transportation Operations Expenses	\$2,053,195	\$2,246,380	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$465,321	\$516,531	Rev. Veh. Hrs. / Capita	1.27	1.25
Vehicle Maintenance Expenses	\$1,272,468	\$1,397,160	Rev. Veh. Kms. / Rev. Veh. Hrs.		
Plant Maintenance Expenses	\$25,914	\$28,320		26.10	22.54
General/Administration Expenses	\$158,866	\$199,030	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$3,975,764	\$4,387,421	Tot. Veh. Kms. / Active Vehicles	62,500	49,425
Debt Service Payment					
Total Operating Expenses	\$3,975,764	\$4,418,343	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$2,477,261	\$2,489,700	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.69	0.68
TOTAL OPERATING REVENUES	\$2,483,296	\$2,494,367			
Total Revenues	\$2,507,455	\$2,515,611	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$1,492,468	\$1,893,054	Operators	\$16.53	\$16.53
NET OPERATING COST	\$1,468,309	\$1,902,732	Mechanics		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Notes:

* North Bay Transit contracted out vehicle maintenance services; therefore Total Employee Paid Hours does not include Mechanic Paid Hours in either year.

* Because of a computer malfunction, Revenue Vehicle Kilometres, Total Vehicle Kilometres, and Regular Service Passenger Trips are estimated for 2000.

OAKVILLE

Transit Contact: Mr. Eric Pilon
Director of Transit Services

Statistical Contact: Mr. Eric Pilon
Director of Transit Services

Tel: (905) 845-6601 x3507 Fax: (905) 338-4166
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 05/09/1972
- Municipal Population: 135,000
- Serves: Town of Oakville
- Service Area Population: 135,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 2,128,357
- Boardings (including transfers): 2,511,461
- Hours of Service:

Monday	06:00 - 23:30
Tuesday	06:00 - 23:30
Wednesday	06:00 - 23:30
Thursday	06:00 - 23:30
Friday	06:00 - 23:30
Saturday	07:00 - 23:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$3,444,767
- Total Direct Operating Expenses: \$7,606,351
- Energy Consumption:

Diesel	1,555,341 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 35 standard buses without lifts
22 low floor buses
3 community buses
- Union Affiliations: CAW 1256 (Operators)
CAW 1256 (Mechanics)
CUPE 1329 / CUPE 136 (Admin Staff/Supervisor)

OAKVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 12/04/1999				
Adults	\$2.00	\$1.60	\$58.00	19-64 years
Children	Free			5 years and under
Students	\$2.00	\$1.35	\$50.00	6-18 years
Seniors	\$2.00	\$1.10	\$40.00	65 years and over

VEHICLES (2001)	ACTIVE	STORED	Avg Age	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	35	4	15.9			Operators	80.0	6.0
Lift-Equipped Standard Buses						Other Transportation Operations	5.0	
Low Floor Motor Buses	22		3.4			Mechanics (Vehicle Maintenance)	6.0	
Articulated Motor Buses						Other Vehicle Maintenance	7.0	
Trolley Buses						Plant Maintenance		
Small / Community Bus	3		17.3			General and Administration	6.0	
Light Rail Vehicles						TOTAL EMPLOYEES	104.0	6.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	60	4	N/A	48	20			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	2,730,825	2,748,590	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,730,825	2,748,590	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	47%	45%
Revenue Vehicle Hours	113,529	112,840	Municipal Operating Contribution / Capita	\$28.36	\$30.83
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.82	\$1.96
Total Vehicle Hours	127,613	133,157	AVERAGE FARE		
Operator Paid Hours	159,622	184,341	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.49	\$1.50
Mechanic Paid Hours	12,338	12,874			
Total Employee Paid Hours	210,571	236,319	COST EFFECTIVENESS		
Adult Passenger Trips	1,051,623	1,063,513	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.43	\$3.57
Concession Fare Trips	1,048,396	1,064,844	COST EFFICIENCY		
Concession Fare Trips Detail:			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$56.51	\$57.12
Child Passenger Trips					
Student Passenger Trips	219,274	243,200	SERVICE UTILIZATION		
Senior Passenger Trips	127,269	132,200	Reg. Serv. Pass. / Capita	15.56	15.77
REGULAR SERVICE PASSENGER TRIPS	2,100,019	2,128,357	Reg. Serv. Pass. / Rev. Veh. Hrs.	18.50	18.86
Regular Service Passenger Kms			AMOUNT OF SERVICE		
Auxiliary Serv. Pass. Trips			Rev. Veh. Hrs. / Capita	0.84	0.84
Transportation Operations Expenses	\$4,362,877	\$4,576,210	AVERAGE SPEED		
Fuel/Energy Exp. for Vehicles	\$881,952	\$922,149	Rev. Veh. Kms. / Rev. Veh. Hrs.	24.05	24.36
Vehicle Maintenance Expenses	\$1,274,014	\$1,522,782			
Plant Maintenance Expenses	\$208,033	\$188,984	VEHICLE UTILIZATION		
General/Administration Expenses	\$484,412	\$396,226	Tot. Veh. Kms. / Active Vehicles	46,285	45,810
TOTAL DIRECT OPERATING EXPENSES	\$7,211,288	\$7,606,351	LABOUR PRODUCTIVITY		
Debt Service Payment			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.71	0.61
Total Operating Expenses	\$7,211,288	\$7,606,351			
REGULAR SERV. PASS. REVENUES	\$3,135,699	\$3,188,006	TOP WAGE RATES		
TOTAL OPERATING REVENUES	\$3,383,137	\$3,444,767	Operators	\$18.00	\$18.54
Total Revenues	\$3,383,137	\$3,444,767	Mechanics	\$22.64	\$23.32
NET DIRECT OPERATING COST	\$3,828,151	\$4,161,584			
NET OPERATING COST	\$3,828,151	\$4,161,584			
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$1,920,000			
TOTAL CAPITAL FUNDING		\$1,920,000			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions		\$1,920,000			

ORANGEVILLE

Transit Contact: Mr. Gary Kocialek
Managing Dir., Operations & Transport

Statistical Contact: Mr. Gary Kocialek
Managing Dir., Operations & Transport

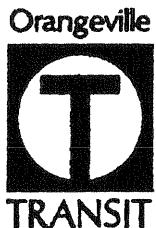
Tel: (519) 941-0440 x222 Fax: (519) 941-5303
E-mail: gkocialek@town.orangeville.on.ca

SYSTEM HIGHLIGHTS:

- System established: 02/12/1991
- Municipal Population: 25,248
- Serves: Town of Orangeville
- Service Area Population: 25,248
- Service area size: 14.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department, under contract with Laidlaw Transit Ltd.
- Ridership - Revenue Passengers: 40,000
- Boardings (including transfers): 45,600
- Hours of Service:

Monday	07:00 - 18:30
Tuesday	07:00 - 18:30
Wednesday	07:00 - 18:30
Thursday	07:00 - 18:30
Friday	07:00 - 18:30
Saturday	09:00 - 18:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$64,509
- Total Direct Operating Expenses: \$273,149
- Energy Consumption:

Diesel	49,000 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 2 lift-equipped standard buses
2 low floor buses
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)



ORANGEVILLE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/06/2000				
Adults	\$2.00	\$1.70		
Children	Free			Under 5 years.
Students	\$1.50	\$1.30		5-18 years.
Seniors	\$1.50	\$1.30		

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)						Operators		
Lift-Equipped Standard Buses	2					Other Transportation Operations		
Low Floor Motor Buses	2		5.0	2	2	Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES		
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	4		N/A	2	2			

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres			168,000	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			168,000	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	24%	24%
Revenue Vehicle Hours		6,520	6,520	Municipal Operating Contribution / Capita	\$7.93	\$8.26
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$5.22	\$5.22
Total Vehicle Hours		6,520	6,520	AVERAGE FARE		
Operator Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.48	\$1.49
Mechanic Paid Hours						
Total Employee Paid Hours				COST EFFECTIVENESS		
Adult Passenger Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$6.89	\$6.83
Concession Fare Trips				COST EFFICIENCY		
Concession Fare Trips Detail:				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$40.13	\$41.89
Child Passenger Trips						
Student Passenger Trips				SERVICE UTILIZATION		
Senior Passenger Trips				Reg. Serv. Pass. / Capita	1.52	1.58
REGULAR SERVICE PASSENGER TRIPS	38,000		40,000	Reg. Serv. Pass. / Rev. Veh. Hrs.	5.83	6.13
Regular Service Passenger Kms				AMOUNT OF SERVICE		
Auxiliary Serv. Pass. Trips				Rev. Veh. Hrs. / Capita	0.26	0.26
Transportation Operations Expenses	\$165,763		\$178,700	AVERAGE SPEED		
Fuel/Energy Exp. for Vehicles				Rev. Veh. Kms. / Rev. Veh. Hrs.		25.77
Vehicle Maintenance Expenses	\$85,454		\$83,801			
Plant Maintenance Expenses				VEHICLE UTILIZATION		
General/Administration Expenses	\$10,415		\$10,648	Tot. Veh. Kms. / Active Vehicles		42,000
TOTAL DIRECT OPERATING EXPENSES	\$261,632		\$273,149	LABOUR PRODUCTIVITY		
Debt Service Payment				Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
Total Operating Expenses	\$261,632		\$273,149	TOP WAGE RATES		
REGULAR SERV. PASS. REVENUES	\$56,285		\$59,679	Operators		
TOTAL OPERATING REVENUES	\$63,412		\$64,509	Mechanics		\$25.51
Total Revenues	\$63,412		\$64,509			\$50.00
NET DIRECT OPERATING COST	\$198,220		\$208,640			
NET OPERATING COST	\$198,220		\$208,640			
Provincial Operating Contribution						
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES			\$161,200			
TOTAL CAPITAL FUNDING			\$159,700			
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

ORILLIA

Transit Contact: Mr. Mike Cox
Director of Administrative Services

Statistical Contact: Ms. Julia Hutchings

Tel: (705) 325-8434 Fax: (705) 325-5178
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1975
- Municipal Population: 27,000
- Serves: City of Orillia
- Service Area Population: 27,000
- Service area size: \$1.50
- Adult Cash Fare: 191,580
- Service provided by: Municipal Department, under contract with Penetang-Midland Coach Lines Ltd.
- Ridership - Revenue Passengers:
- Boardings (including transfers): 222,232
- Hours of Service:

Monday	06:15 - 18:15
Tuesday	06:15 - 18:15
Wednesday	06:15 - 18:15
Thursday	06:15 - 18:15
Friday	06:15 - 18:15
Saturday	08:45 - 17:45
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$261,763
- Total Direct Operating Expenses: \$659,484
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 5 standard buses without lifts
1 low floor bus
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

ORILLIA

FARES	CASH	UNIT PRICE	MONTHLY PASS
Effective Date: 07/05/2001			
Adults	\$1.50	\$1.38	
Children	\$1.25	\$1.15	
Students	\$1.25	\$1.15	
Seniors	\$1.25	\$1.15	

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	5		13.0	4	3	Operators		
Lift-Equipped Standard Buses						Other Transportation Operations		
Low Floor Motor Buses	1	1	9.0	1	1	Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES		
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	6	1	N/A	5	4			

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres		399,330	400,530	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		399,330	400,530	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	35%	40%
Revenue Vehicle Hours		13,311	13,351	Municipal Operating Contribution / Capita	\$15.39	\$14.73
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.42	\$2.08
Total Vehicle Hours		13,311	13,351	AVERAGE FARE		
Operator Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.19	\$1.25
Mechanic Paid Hours						
Total Employee Paid Hours				COST EFFECTIVENESS		
Adult Passenger Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.73	\$3.44
Concession Fare Trips						
Concession Fare Trips Detail:				COST EFFICIENCY		
Child Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$48.43	\$49.40
Student Passenger Trips						
Senior Passenger Trips				SERVICE UTILIZATION		
REGULAR SERVICE PASSENGER TRIPS *	173,040		191,580	Reg. Serv. Pass. / Capita	6.41	7.10
Regular Service Passenger Kms				Reg. Serv. Pass. / Rev. Veh. Hrs.	13.00	14.35
Auxiliary Serv. Pass. Trips				AMOUNT OF SERVICE		
Transportation Operations Expenses	\$599,926		\$618,444	Rev. Veh. Hrs. / Capita	0.49	0.49
Fuel/Energy Exp. for Vehicles				AVERAGE SPEED		
Vehicle Maintenance Expenses				Rev. Veh. Kms. / Rev. Veh. Hrs.	30.00	30.00
Plant Maintenance Expenses						
General/Administration Expenses	\$44,738		\$41,040	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$644,664		\$659,484	Tot. Veh. Kms. / Active Vehicles	57,047	66,755
Debt Service Payment						
Total Operating Expenses	\$644,664		\$659,484	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$206,000		\$240,263	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
TOTAL OPERATING REVENUES	\$226,000		\$261,763			
Total Revenues	\$226,000		\$261,763	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$418,664		\$397,721	Operators		
NET OPERATING COST	\$418,664		\$397,721	Mechanics		
Provincial Operating Contribution						
Municipal Operating Contribution				Notes:		
Other Operating Contributions						
Provincial Debt Service Contribution				* Effective November 1, 2000, service extended on North Route to include Orillia Square Mall.		
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES						
TOTAL CAPITAL FUNDING						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

OSHAWA

Transit Contact: Mr. Robert K. Goody
General Manager

Statistical Contact: Ms. Kelly Lowe
Finance & Business Planning

Tel: (905) 725-7351 x2240 Fax: (905) 579-1050
E-mail: klowe@city.oshawa.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1960
- Municipal Population: 146,000
- Serves: City of Oshawa
- Service Area Population: 146,000
- Service area size: 90.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 2,946,305
- Boardings (including transfers): 3,439,571
- Hours of Service:

Monday	05:45 - 00:55
Tuesday	05:45 - 00:55
Wednesday	05:45 - 00:55
Thursday	05:45 - 00:55
Friday	05:45 - 00:55
Saturday	06:30 - 00:55
Sunday	10:00 - 21:30
Holidays	10:00 - 21:30
- Total Operating Revenues: \$4,897,914
- Total Direct Operating Expenses: \$8,798,209
- Energy Consumption:

Diesel	1,552,492 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 39 standard buses without lifts
- Union Affiliations: CAW 222 (Operators)
CAW 222 (Mechanics)
CAW 222 (Admin staff)

OSHAWA

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/12/2001				
Adults	\$2.00	\$1.90	\$70.00	
Children	\$1.25	\$1.19	\$42.00	Grades 1 - 8
Students	\$1.75	\$1.68	\$62.00	High school
Seniors	\$1.25	\$1.19	\$42.00	65 years and over
Other: Connections to GO	\$0.50		\$20.00	
Restricted Student Pass			\$38.50	
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK
Standard Buses (no lift)	39		13.0	33
Lift-Equipped Standard Buses				22
Low Floor Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small / Community Bus				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	39		N/A	33
				BASE
EMPLOYEES (2001)				FULL-TIME
Operators				64.0
Other Transportation Operations				7.0
Mechanics (Vehicle Maintenance)				11.0
Other Vehicle Maintenance				8.0
Plant Maintenance				5.0
General and Administration				4.0
TOTAL EMPLOYEES				99.0
				PART-TIME
				18.0
OPERATING DATA	2000		2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	2,316,477		2,236,288	FINANCIAL PERFORMANCE
Total Vehicle Kilometres	2,435,425		2,509,165	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) 50 % 56%
Revenue Vehicle Hours	102,190		102,854	Municipal Operating Contribution / Capita \$28.16 \$25.08
Auxiliary Revenue Vehicle Hours	586		3,550	Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.30 \$1.32
Total Vehicle Hours *	128,960		106,404	
Operator Paid Hours	130,347		149,967	AVERAGE FARE
Mechanic Paid Hours	22,880		23,746	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.28 \$1.59
Total Employee Paid Hours	203,147		226,186	
Adult Passenger Trips	1,496,335		1,475,810	COST EFFECTIVENESS
Concession Fare Trips	1,727,630		1,470,495	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.63 \$2.99
Concession Fare Trips Detail:				
Child Passenger Trips	120,657		114,728	COST EFFICIENCY
Student Passenger Trips	1,281,647		1,168,580	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. * \$65.72 \$82.69
Senior Passenger Trips	198,176		187,187	
REGULAR SERVICE PASSENGER TRIPS	3,223,965		2,946,305	SERVICE UTILIZATION
Regular Service Passenger Kms	42,556,338		38,891,226	Reg. Serv. Pass. / Capita 22.70 20.18
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs. 31.55 28.65
Transportation Operations Expenses	\$4,422,813		\$4,703,484	AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$1,000,713		\$896,946	Rev. Veh. Hrs. / Capita 0.72 0.70
Vehicle Maintenance Expenses	\$1,814,009		\$2,057,155	
Plant Maintenance Expenses	\$334,901		\$295,906	AVERAGE SPEED
General/Administration Expenses	\$903,447		\$844,718	Rev. Veh. Kms. / Rev. Veh. Hrs. 22.67 21.74
TOTAL DIRECT OPERATING EXPENSES	\$8,475,883		VEHICLE UTILIZATION	
Debt Service Payment	\$145,281		\$144,703	Tot. Veh. Kms. / Active Vehicles 62,447 64,338
Total Operating Expenses	\$8,642,791		\$8,942,912	
REGULAR SERV. PASS. REVENUES	\$4,117,899		LABOUR PRODUCTIVITY	
TOTAL OPERATING REVENUES	\$4,272,366		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.79 0.71	
Total Revenues	\$4,643,365			
NET DIRECT OPERATING COST	\$4,203,517		TOP WAGE RATES	
NET OPERATING COST	\$3,999,426		Operators \$20.59 \$21.49	
Provincial Operating Contribution			Mechanics \$24.78 \$25.93	
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES	\$79,810		Notes:	
TOTAL CAPITAL FUNDING	\$78,310			
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				
			* Total Vehicle Hours does not include deadheading in 2001.	

OTTAWA

Transit Contact: Mr. G. Diamond
Director of Transit

Statistical Contact: Mr. Harry Moyes

Tel: (613) 842-3636 x2333 Fax: (613) 230-8425
E-mail: harry.moyes@transpo.ottawa.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/08/1972
- Municipal Population: 810,100
- Serves: City of Ottawa
- Service Area Population: 709,400
- Service area size: 378.00 square kilometres
- Adult Cash Fare: \$2.25
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 84,735,456
- Boardings (including transfers): 118,629,638
- Hours of Service:

Monday	04:00 - 02:30
Tuesday	04:00 - 02:30
Wednesday	04:00 - 02:30
Thursday	04:00 - 02:30
Friday	04:00 - 02:30
Saturday	07:00 - 02:30
Sunday	07:00 - 02:00
Holidays	07:00 - 02:00
- Total Operating Revenues: \$100,122,487
- Total Direct Operating Expenses: \$175,648,069
- Energy Consumption:

Diesel	32,646,409 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 601 standard buses without lifts
160 low floor buses
167 articulated buses
2 vans
- Union Affiliations: ATU 279 (Operators)
ATU 279 (Mechanics)
CUPE 5500 (Supervisors and Security)

OTTAWA

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER	CRITERIA
Effective Date: 01/10/2001				Unipass - valid all routes, times	
Adults	\$2.25	\$1.70	\$59.50	\$73.50	
Children	\$1.25	\$0.85			6 years and over; under 6 years - free
Students	\$2.25	\$1.70	\$48.75	\$57.75	
Seniors	\$2.25	\$1.70		\$25.00	65 years and over
Other: Express University/College	\$3.50 Free	\$2.55			Adult Transpass (\$468); Unipass (\$554)
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Buses (no lift)	601	27	13.3	462	64
Lift-Equipped Standard Buses					
Low Floor Motor Buses	160		2.3	227	138
Articulated Motor Buses	167	3	8.5	61	65
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other: vans	2		3.5		
TOTAL	930	30	N/A	750	267
OPERATING DATA		2000		2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		41,067,502		42,956,320	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		50,167,780		52,453,540	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 55% 57%
Revenue Vehicle Hours		1,580,298		1,659,488	Municipal Operating Contribution / Capita \$152.65 \$149.55
Auxiliary Revenue Vehicle Hours		3,658			Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.94 \$0.89
Total Vehicle Hours		2,135,477		2,228,024	
Operator Paid Hours		2,991,971		3,044,675	AVERAGE FARE
Mechanic Paid Hours		443,562		462,702	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.11 \$1.14
Total Employee Paid Hours		4,897,311		4,976,364	
Adult Passenger Trips					COST EFFECTIVENESS
Concession Fare Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.09 \$2.07
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips					
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS		80,083,438		84,735,456	COST EFFICIENCY
Regular Service Passenger Kms		689,518,400		747,366,722	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$78.37 \$78.89
Auxiliary Serv. Pass. Trips		65,600		65,600	
Transportation Operations Expenses		\$79,964,303		\$85,512,447	SERVICE UTILIZATION
Fuel/Energy Exp. for Vehicles		\$17,526,997		\$17,454,558	Reg. Serv. Pass. / Capita 115.23 119.45
Vehicle Maintenance Expenses		\$35,309,738		\$37,164,262	Reg. Serv. Pass. / Rev. Veh. Hrs. 50.68 51.06
Plant Maintenance Expenses		\$16,068,043		\$18,131,684	
General/Administration Expenses		\$18,364,195		\$17,385,118	
TOTAL DIRECT OPERATING EXPENSES		\$167,233,276		\$175,648,069	VEHICLE UTILIZATION
Debt Service Payment		\$1,878,454			Tot. Veh. Kms. / Active Vehicles 57,009 56,402
Total Operating Expenses		\$210,602,900		\$214,964,393	
REGULAR SERV. PASS. REVENUES		\$88,719,887		\$96,377,647	LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES		\$92,222,511		\$100,122,487	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.53 0.55
Total Revenues		\$93,085,703		\$101,217,795	
NET DIRECT OPERATING COST		\$75,010,765		\$75,525,582	TOP WAGE RATES
NET OPERATING COST		\$117,517,197		\$113,746,598	Operators \$19.89 \$20.29
Provincial Operating Contribution		\$106,094,281		\$106,094,281	Mechanics \$23.56 \$24.03
Municipal Operating Contribution		\$9,544,462		\$5,773,863	
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$18,338,517		\$44,382,606	
TOTAL CAPITAL FUNDING		\$18,256,115		\$44,382,606	
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Footnote: Tot. Dir. & Aux. Op. Exp. for 2001 was \$175,770,665
 Tot. Dir. & Aux. Op. Exp. for 2000 was \$167,355,872

OWEN SOUND

Transit Contact: Mr. John MacKay
Director of Operations

Statistical Contact: Mr. John MacKay
Director of Operations

Tel: (519) 376-1440 x260 Fax: (519) 376-6823
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 1930
- Serves: City of Owen Sound
- Service area size: 23.70 square kilometres
- Service provided by: Municipal Department, under contract with Tom Norris Ltd.
- Hours of Service:

Monday	06:30 - 19:00
Tuesday	06:30 - 19:00
Wednesday	06:30 - 19:00
Thursday	06:30 - 19:00
Friday	06:30 - 19:00
Saturday	09:00 - 18:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Municipal Population: 21,000
- Service Area Population: 21,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 168,831
- Boardings (including transfers): 236,363
- Total Operating Revenues: \$183,417
- Total Direct Operating Expenses: \$657,537
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity
- Active Vehicles includes: 5 standard buses without lifts

OWEN SOUND

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/01/2001				
Adults	\$2.00		\$49.50	
Children	Free			Under 5 years of age.
Students	\$1.25		\$25.00	
Seniors	\$2.00		\$35.00	
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK
				BASE
Standard Buses (no lift)	5		3.0	4
Lift-Equipped Standard Buses				4
Low Floor Motor Buses				
Articulated Motor Buses				
Trolley Buses				
Small / Community Bus				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	5		N/A	4
OPERATING DATA		2000	2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		300,000	300,000	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		301,000	301,200	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 34 % 28%
Revenue Vehicle Hours		11,624	12,500	Municipal Operating Contribution / Capita \$20.32 \$20.73
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass. \$2.78 \$2.81
Total Vehicle Hours		11,874	13,020	
Operator Paid Hours			24,960	AVERAGE FARE
Mechanic Paid Hours				Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.40 \$1.08
Total Employee Paid Hours			25,740	
Adult Passenger Trips				COST EFFECTIVENESS
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$4.19 \$3.89
Concession Fare Trips Detail:				
Child Passenger Trips				
Student Passenger Trips				
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS	153,261		168,831	SERVICE UTILIZATION
Regular Service Passenger Kms				Reg. Serv. Pass. / Capita 7.30 8.04
Auxiliary Serv. Pass. Trips				Reg. Serv. Pass. / Rev. Veh. Hrs. 13.18 13.51
Transportation Operations Expenses	\$327,770		\$330,288	AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$67,643		\$62,936	Rev. Veh. Hrs. / Capita 0.55 0.60
Vehicle Maintenance Expenses	\$88,051		\$84,112	
Plant Maintenance Expenses	\$114,116		\$109,046	AVERAGE SPEED
General/Administration Expenses	\$44,910		\$71,155	Rev. Veh. Kms. / Rev. Veh. Hrs. 25.81 24.00
TOTAL DIRECT OPERATING EXPENSES	\$642,490		\$657,537	VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 75,250 60,240
Total Operating Expenses	\$682,490		\$697,537	
REGULAR SERV. PASS. REVENUES	\$215,284		\$182,572	LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$216,074		\$183,417	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.50
Total Revenues	\$255,850		\$232,288	
NET DIRECT OPERATING COST	\$426,416		\$474,120	TOP WAGE RATES
NET OPERATING COST	\$426,640		\$465,249	Operators
Provincial Operating Contribution				Mechanics
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES		\$174,447		
TOTAL CAPITAL FUNDING		\$174,447		
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

PEMBROKE

Transit Contact: Mr. Don Dodds
Owner/Operator

Statistical Contact: Mr. Don Dodds
Owner/Operator

Tel: (613) 735-8428 Fax: (613) 735-9642
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/05/1998
- Serves: City of Pembroke
- Service area size: 20.00 square kilometres
- Service provided by: Private Company - Upper Valley Transit
- Hours of Service:

Monday	07:30 - 16:30
Tuesday	07:30 - 16:30
Wednesday	07:30 - 16:30
Thursday	07:30 - 16:30
Friday	07:30 - 16:30
Saturday	10:00 - 15:30
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Mechanics Union Information N/A
- Municipal Population: 14,500
- Service Area Population: 14,500
- Adult Cash Fare: \$3.00
- Ridership - Revenue Passengers: 37,781
- Boardings (including transfers): 37,781
- Total Operating Revenues: \$86,864
- Total Direct Operating Expenses: \$60,817
- Energy Consumption:

Diesel	16,080 litres
Gasoline	1,000 litres
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 2 community buses



PEMBROKE

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/09/2001				
Adults	\$3.00	\$2.50		
Children	\$1.00	\$0.83		Under 14 years. Free when accompanied by adult.
Students	\$2.50	\$2.00		14 years and over.
Seniors				

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)						Operators	1.0	2.0
Lift-Equipped Standard Buses						Other Transportation Operations		
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus	2		7.0	1	1	General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES	1.0	2.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	2		N/A	1	1			

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres		60,398	60,398	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		60,848	60,848	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	130%	143%
Revenue Vehicle Hours		2,626	2,626	Municipal Operating Contribution / Capita		
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$-0.48	\$-0.69
Total Vehicle Hours		2,726	2,726	AVERAGE FARE		
Operator Paid Hours		2,678	2,678	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$2.06	\$2.30
Mechanic Paid Hours						
Total Employee Paid Hours		2,678	2,678	COST EFFECTIVENESS		
Adult Passenger Trips		29,100	30,225	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.58	\$1.61
Concession Fare Trips		8,742	7,556	COST EFFICIENCY		
Concession Fare Trips Detail:				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$21.94	\$22.31
Child Passenger Trips		3,286	1,889			
Student Passenger Trips		5,456	5,667	SERVICE UTILIZATION		
Senior Passenger Trips				Reg. Serv. Pass. / Capita	2.61	2.61
REGULAR SERVICE PASSENGER TRIPS	37,842	37,781	377,810	Reg. Serv. Pass. / Rev. Veh. Hrs.	14.41	14.39
Regular Service Passenger Kms				AMOUNT OF SERVICE		
Auxiliary Serv. Pass. Trips				Rev. Veh. Hrs. / Capita	0.18	0.18
Transportation Operations Expenses		\$38,584	\$38,955			
Fuel/Energy Exp. for Vehicles		\$13,020	\$9,906	AVERAGE SPEED		
Vehicle Maintenance Expenses		\$3,810	\$7,711	Rev. Veh. Kms. / Rev. Veh. Hrs.	23.00	23.00
Plant Maintenance Expenses		\$200	\$200			
General/Administration Expenses		\$4,190	\$4,045	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$59,804	\$60,817	\$60,817	Tot. Veh. Kms. / Active Vehicles	30,424	30,424
Debt Service Payment		\$22,320	\$13,200			
Total Operating Expenses		\$82,124	\$74,017	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES		\$77,954	\$86,864	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.98	0.98
TOTAL OPERATING REVENUES	\$77,954	\$86,864	\$86,864	TOP WAGE RATES		
Total Revenues		\$77,954	\$86,864	Operators		
NET DIRECT OPERATING COST		\$-18,150	\$-26,047	Mechanics		
NET OPERATING COST		\$4,170	\$-12,847			
Provincial Operating Contribution						
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES						
TOTAL CAPITAL FUNDING						
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

PETERBOROUGH

Transit Contact: Mr. J.N. Kimble
Manager of Transportation

Statistical Contact: Mr. J.N. Kimble
Manager of Transportation

Tel: (705) 742-7777 x2895 Fax: (705) 742-3741
E-mail: jkimble@city.peterborough.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1979
- Serves: City of Peterborough
- Service area size: 62.50 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:15 - 23:15
Tuesday	06:15 - 23:15
Wednesday	06:15 - 23:15
Thursday	06:15 - 23:15
Friday	06:15 - 23:15
Saturday	07:15 - 22:15
Sunday	N/A
Holidays	N/A
- Union Affiliations: ATU 1320 (Operators)
CUPE 504 (Mechanics)
CUPE 126 (Office/Clerical)
- Municipal Population: 74,000
- Service Area Population: 74,000
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 2,051,600
- Boardings (including transfers): 2,205,470
- Total Operating Revenues: \$2,337,100
- Total Direct Operating Expenses: \$4,256,500
- Energy Consumption:

Diesel	769,300 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 25 standard buses without lifts
7 low floor buses

PETERBOROUGH

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semi-annual/Annual	CRITERIA
Effective Date: 01/01/1998					
Adults	\$1.75		\$64.00		
Children	\$1.25		\$30.00		
Students	\$1.40		\$45.00		
Seniors	\$1.25		\$30.00	\$110/\$180	
Other: TransCab	\$2.25				
Trent U. - \$118.20					School year
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Buses (no lift)	25	2	21.3	18	10
Lift-Equipped Standard Buses					
Low Floor Motor Buses	7		3.4	6	6
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	32	2	N/A	24	16
OPERATING DATA		2000		2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	1,315,600		1,329,300		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	1,356,300		1,370,400		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 56%
Revenue Vehicle Hours	61,540		64,200		Municipal Operating Contribution / Capita \$23.97
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass. \$0.88
Total Vehicle Hours	63,440		66,200		
Operator Paid Hours	93,250		93,250		AVERAGE FARE
Mechanic Paid Hours					Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.09
Total Employee Paid Hours	109,640		109,640		\$1.12
Adult Passenger Trips	847,000		882,600		COST EFFECTIVENESS
Concession Fare Trips	1,135,300		1,169,000		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$1.99
Concession Fare Trips Detail:					\$2.07
Child Passenger Trips	40,300		45,100		COST EFFICIENCY
Student Passenger Trips	174,407		177,300		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$62.13
Senior Passenger Trips	271,600		253,300		\$64.55
REGULAR SERVICE PASSENGER TRIPS	1,982,300		2,051,600		SERVICE UTILIZATION
Regular Service Passenger Kms	8,325,700		8,821,900		Reg. Serv. Pass. / Capita 27.19
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs. 32.21
					31.96
Transportation Operations Expenses	\$2,252,300		\$2,441,700		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$476,400		\$450,700		Rev. Veh. Hrs. / Capita 0.84
Vehicle Maintenance Expenses	\$591,400		\$666,900		0.87
Plant Maintenance Expenses	\$477,400		\$515,000		
General/Administration Expenses	\$144,100		\$182,200		AVERAGE SPEED
TOTAL DIRECT OPERATING EXPENSES	\$3,941,600		\$4,256,500		Rev. Veh. Kms. / Rev. Veh. Hrs. 21.38
Debt Service Payment					20.71
Total Operating Expenses	\$3,941,600		\$4,273,000		VEHICLE UTILIZATION
REGULAR SERV. PASS. REVENUES	\$2,151,300		\$2,307,500		Tot. Veh. Kms. / Active Vehicles 42,384
TOTAL OPERATING REVENUES	\$2,193,900		\$2,337,100		42,825
Total Revenues	\$2,193,900		\$2,337,100		
NET DIRECT OPERATING COST	\$1,747,700		\$1,919,400		LABOUR PRODUCTIVITY
NET OPERATING COST	\$1,747,700		\$1,935,900		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.66
Provincial Operating Contribution					0.69
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					TOP WAGE RATES
Municipal Debt Service Contribution					Operators \$17.01
					Mechanics \$20.24
TOTAL CAPITAL EXPENDITURES					\$20.84
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

Footnote: Tot. Dir. & Aux. Op. Exp. for 2001 was \$4,273,000

PICKERING

Transit Contact: Mr. Ted Galinis
General Manager, Ajax-Pickering Transit

Statistical Contact: Ms. Deanna Wilson
Administrative Support Coordinator

Tel: (905) 683-4111 x236 Fax: (905) 683-5314
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 29/01/1973
- Serves: Town of Pickering, R-10 to Westney Rd (Ajax)
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	N/A
Tuesday	N/A
Wednesday	N/A
Thursday	N/A
Friday	N/A
Saturday	N/A
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

REMARKS:

- The Ajax Pickering Transit Authority was formalized in June 2000 with a memorandum of agreement, and proceeded under the direction of a joint Interim Board of Directors formed in January 2001.
- * 2001 data for Pickering has been combined with the 2001 data for Ajax to form Ajax-Pickering page.

PICKERING

FARES	CASH	UNIT PRICE	MONTHLY PASS
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Effective Date:
 Adults
 Children
 Students
 Seniors

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)						Operators		
Lift-Equipped Standard Buses						Other Transportation Operations		
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES		
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres		831,319		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		945,189		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	52%	
Revenue Vehicle Hours		42,679		Municipal Operating Contribution / Capita	\$17.52	
Auxiliary Revenue Vehicle Hours		1,524		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.18	
Total Vehicle Hours		47,953		AVERAGE FARE		
Operator Paid Hours		67,795		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.15	
Mechanic Paid Hours				COST EFFECTIVENESS		
Total Employee Paid Hours		86,975		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.47	
Adult Passenger Trips		526,616		COST EFFICIENCY		
Concession Fare Trips		720,083		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$64.22	
Concession Fare Trips Detail:				SERVICE UTILIZATION		
Child Passenger Trips		220,606		Reg. Serv. Pass. / Capita	14.84	
Student Passenger Trips		419,691		Reg. Serv. Pass. / Rev. Veh. Hrs.	29.21	
Senior Passenger Trips		33,715		Rev. Veh. Hrs. / Capita	0.51	
REGULAR SERVICE PASSENGER TRIPS	1,246,699			AVERAGE SPEED		
Regular Service Passenger Kms	6,233,495			Rev. Veh. Kms. / Rev. Veh. Hrs.	19.48	
Auxiliary Serv. Pass. Trips	46,071			VEHICLE UTILIZATION		
Transportation Operations Expenses	\$2,086,541			Tot. Veh. Kms. / Active Vehicles	39,383	
Fuel/Energy Exp. for Vehicles	\$387,020			LABOUR PRODUCTIVITY		
Vehicle Maintenance Expenses	\$443,343			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.65	
Plant Maintenance Expenses	\$103,630			TOP WAGE RATES		
General/Administration Expenses	\$58,935			Operators	\$18.87	
TOTAL DIRECT OPERATING EXPENSES	\$3,079,469			Mechanics		
Debt Service Payment						
Total Operating Expenses	\$3,082,711					
REGULAR SERV. PASS. REVENUES	\$1,434,351					
TOTAL OPERATING REVENUES	\$1,611,308					
Total Revenues	\$1,611,308					
NET DIRECT OPERATING COST	\$1,468,161					
NET OPERATING COST	\$1,471,403					
Provincial Operating Contribution						
Municipal Operating Contribution						
Other Operating Contributions						
Provincial Debt Service Contribution						
Municipal Debt Service Contribution						
TOTAL CAPITAL EXPENDITURES	\$85,104					
TOTAL CAPITAL FUNDING	\$85,104					
Provincial Capital Contribution						
Municipal Capital Contribution						
Other Capital Contributions						

Notes:

* The Ajax Pickering Transit Authority was formalized in June 2000 with a memorandum of agreement, and proceeded under the direction of a joint Interim Board of Directors formed in January 2001.

* 2001 data for Pickering has been combined with the 2001 data for Ajax to form Ajax-Pickering page.

PORT HOPE

Transit Contact: Ms. Barbara Spry
Treasurer

Statistical Contact: Ms. Barbara Spry
Treasurer

Tel: (905) 885-4544 Fax: (905) 885-1807
E-mail: bspry@town.porthope.on.ca

SYSTEM HIGHLIGHTS:

- System established: 14/04/1969
- Serves: Port Hope
- Service area size: 13.10 square kilometres
- Service provided by: Municipal Department, under contract with Trentway Wagar
- Hours of Service:

Monday	08:00 - 17:50
Tuesday	08:00 - 17:50
Wednesday	08:00 - 17:50
Thursday	08:00 - 17:50
Friday	08:00 - 17:50
Saturday	08:00 - 17:50
Sunday	N/A
Holidays	N/A
- Union Affiliations: Operators Union Information N/A
Mechanics Union Information N/A

- Municipal Population: 15,000
- Service Area Population: 12,500
- Adult Cash Fare: \$1.50
- Ridership - Revenue Passengers:
 - Boardings (including transfers):
- Total Operating Revenues: \$39,676
- Total Direct Operating Expenses: \$151,678
- Energy Consumption:

Diesel
Gasoline
Propane
Natural Gas
Electricity

PORT HOPE



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date:				
Adults	\$1.50			
Children	Free			Preschool
Students	\$1.00			
Seniors	\$1.00			With card

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)						Operators		
Lift-Equipped Standard Buses						Other Transportation Operations		
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration		
Light Rail Vehicles						TOTAL EMPLOYEES		
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL			N/A					

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres			FINANCIAL PERFORMANCE		
Total Vehicle Kilometres			Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	25%	26%
Revenue Vehicle Hours			Municipal Operating Contribution / Capita	\$9.93	\$8.96
Auxiliary Revenue Vehicle Hours			Net Dir. Oper. Cost / Reg. Serv. Pass.		
Total Vehicle Hours			AVERAGE FARE		
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.		
Mechanic Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.		
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.		
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita		
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.		
Senior Passenger Trips			AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS			Rev. Veh. Hrs. / Capita		
Regular Service Passenger Kms			AVERAGE SPEED		
Auxiliary Serv. Pass. Trips			Rev. Veh. Kms. / Rev. Veh. Hrs.		
Transportation Operations Expenses	\$150,503	\$140,238	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles			Tot. Veh. Kms. / Active Vehicles		
Vehicle Maintenance Expenses	\$4,255		LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$602	\$4,032	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
General/Administration Expenses	\$9,804	\$7,408	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$165,164	\$151,678	Operators		
Debt Service Payment			Mechanics		
Total Operating Expenses	\$165,164	\$151,678			
REGULAR SERV. PASS. REVENUES	\$41,090	\$39,676			
TOTAL OPERATING REVENUES	\$41,090	\$39,676			
Total Revenues	\$41,090	\$39,676			
NET DIRECT OPERATING COST	\$124,074	\$112,002			
NET OPERATING COST	\$124,074	\$112,002			
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

SARNIA

Transit Contact: Mr. Jim Stevens
Director of Transit

Statistical Contact: Ms. Gwen Nixon
Secretary

Tel: (519) 336-3271 Fax: (519) 336-3361
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/04/1974
- Municipal Population: 75,300
- Serves: Sarnia, Point Edward
- Service Area Population: 75,300
- Service area size: 167.25 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 905,703
- Boardings (including transfers): 949,944
- Hours of Service:

Monday	06:30 - 22:45
Tuesday	06:30 - 22:45
Wednesday	06:30 - 22:45
Thursday	06:30 - 22:45
Friday	06:30 - 22:45
Saturday	08:00 - 18:15
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$1,206,757
- Total Direct Operating Expenses: \$3,151,581
- Energy Consumption:

Diesel	556,087 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 19 standard buses without lifts
4 low floor buses
- Union Affiliations: CAW 4184 (Operators)
CAW 4184 (Mechanics)
CUPE 3690 (Administration)

**SARNIA**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Effective Date: 01/01/2001					
Adults	\$2.00	\$1.50	\$55.00		
Children					
Students	\$1.50	\$1.00	\$45.00		6-18 years
Seniors	\$2.00	\$1.50	\$45.00		65 years and over
Other: College				\$130/4 months	
Elementary High School				\$115/5 months	
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Buses (no lift)	19		18.5		
Lift-Equipped Standard Buses					
Low Floor Motor Buses	4		4.0		
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	23		N/A	15	9
OPERATING DATA		2000		2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	1,116,652		1,128,012		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	1,248,723		1,266,318		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 40% 38%
Revenue Vehicle Hours	47,639		50,375		Municipal Operating Contribution / Capita \$19.39 \$25.74
Auxiliary Revenue Vehicle Hours	4,663		4,722		Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.86 \$2.15
Total Vehicle Hours	52,302		55,097		
Operator Paid Hours	75,712		74,464		AVERAGE FARE
Mechanic Paid Hours	8,320		8,320		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.00 \$0.98
Total Employee Paid Hours	105,612		103,844		
Adult Passenger Trips					COST EFFECTIVENESS
Concession Fare Trips					Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.12 \$3.48
Concession Fare Trips Detail:					
Child Passenger Trips					COST EFFICIENCY
Student Passenger Trips					Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$51.77 \$57.47
Senior Passenger Trips					
REGULAR SERVICE PASSENGER TRIPS	868,400		905,703		SERVICE UTILIZATION
Regular Service Passenger Kms					Reg. Serv. Pass. / Capita 11.53 12.03
Auxiliary Serv. Pass. Trips	42,933		44,241		Reg. Serv. Pass. / Rev. Veh. Hrs. 18.23 17.98
Transportation Operations Expenses	\$1,950,977		\$2,339,278		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles					Rev. Veh. Hrs. / Capita 0.63 0.67
Vehicle Maintenance Expenses	\$438,062		\$474,341		AVERAGE SPEED
Plant Maintenance Expenses	\$131,740		\$136,156		Rev. Veh. Kms. / Rev. Veh. Hrs. 23.44 22.39
General/Administration Expenses	\$186,775		\$201,806		VEHICLE UTILIZATION
TOTAL DIRECT OPERATING EXPENSES	\$2,707,554		\$3,151,581		Tot. Veh. Kms. / Active Vehicles 54,292 55,057
Debt Service Payment			\$150,839		
Total Operating Expenses	\$2,707,554		\$3,317,420		LABOUR PRODUCTIVITY
REGULAR SERV. PASS. REVENUES	\$865,125		\$883,472		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.69 0.74
TOTAL OPERATING REVENUES	\$1,092,946		\$1,206,757		
Total Revenues	\$1,247,268		\$1,379,574		TOP WAGE RATES
NET DIRECT OPERATING COST	\$1,614,608		\$1,944,824		Operators \$15.61 \$16.51
NET OPERATING COST	\$1,460,286		\$1,937,846		Mechanics \$18.60 \$19.58
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$93,583		\$164,660		
TOTAL CAPITAL FUNDING	\$93,583		\$164,660		
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
	\$43,583		\$164,660		
	\$50,000				

SAULT STE MARIE

Transit Contact: Mr. Don Scott
Transit Manager

Statistical Contact: Mr. Sam Piraino
Chief Inspector / Scheduler

Tel: (705) 759-5434 Fax: (705) 759-4534
E-mail: s.piraino@cityssm.on.ca

SYSTEM HIGHLIGHTS:

- System established: 01/11/1941
- Municipal Population: 74,000
- Serves: Sault Ste Marie
- Service Area Population: 69,900
- Service area size:
- Adult Cash Fare: \$1.50
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 1,449,241
- Boardings (including transfers): 1,742,667
- Hours of Service:

Monday	05:25 - 00:30
Tuesday	05:25 - 00:30
Wednesday	05:25 - 00:30
Thursday	05:25 - 00:30
Friday	05:25 - 00:30
Saturday	05:30 - 00:30
Sunday	05:30 - 00:30
Holidays	N/A
- Total Operating Revenues: \$1,987,969
- Total Direct Operating Expenses: \$4,684,422
- Energy Consumption:

Diesel	859,733 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 15 standard buses without lifts
10 low floor buses
1 community bus
- Union Affiliations: UTU 104 (Operators)
United Steelworkers 2251 (Mechanics)
CUPE 67 (Administration)

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 15/06/1999				
Adults	\$1.50	\$1.50	\$56.00	
Children	\$1.50	\$1.50	\$46.00	12 years and under; free with paying adult
Students	\$1.50	\$1.50	\$56.00	
Seniors	\$1.50	\$1.50	\$46.00	
Other: Mentally Handicapped	\$1.50	\$1.50	\$46.00	
 VEHICLES (2001)	ACTIVE	STORED	Avg Age	PEAK
Standard Buses (no lift)	15		15.9	10
Lift-Equipped Standard Buses				10
Low Floor Motor Buses	10		4.4	8
Articulated Motor Buses				8
Trolley Buses				
Small / Community Bus	1		0.5	1
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	26	N/A	19	19
 OPERATING DATA		2000	2001	 PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	1,510,571	1,501,272		 FINANCIAL PERFORMANCE
Total Vehicle Kilometres	1,556,731	1,546,410		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 41%
Revenue Vehicle Hours	73,593	73,593		Municipal Operating Contribution / Capita \$36.04
Auxiliary Revenue Vehicle Hours	1,807	1,730		Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.97
Total Vehicle Hours	75,400	75,323		 TOTAL EMPLOYEES 77.0
Operator Paid Hours	88,272	92,606		 AVERAGE FARE
Mechanic Paid Hours	17,004	16,881		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.29
Total Employee Paid Hours	133,406	136,201		\$1.30
Adult Passenger Trips				 COST EFFECTIVENESS
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.34
Concession Fare Trips Detail:				\$3.23
Child Passenger Trips				
Student Passenger Trips				
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS	1,378,039	1,449,241		 COST EFFICIENCY
Regular Service Passenger Kms	1,653,647	1,739,089		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$61.12
Auxiliary Serv. Pass. Trips	36,311	35,502		\$62.19
Transportation Operations Expenses	\$2,315,166	\$2,402,303		 SERVICE UTILIZATION
Fuel/Energy Exp. for Vehicles	\$510,724	\$512,216		Reg. Serv. Pass. / Capita 18.74
Vehicle Maintenance Expenses	\$907,503	\$900,102		Reg. Serv. Pass. / Rev. Veh. Hrs. 18.73
Plant Maintenance Expenses	\$438,588	\$461,108		AMOUNT OF SERVICE 19.69
General/Administration Expenses	\$436,819	\$408,693		Rev. Veh. Hrs. / Capita 1.00
TOTAL DIRECT OPERATING EXPENSES	\$4,608,800	\$4,684,422		1.05
Debt Service Payment				 VEHICLE UTILIZATION
Total Operating Expenses	\$4,608,800	\$4,684,422		Tot. Veh. Kms. / Active Vehicles 59,874
REGULAR SERV. PASS. REVENUES	\$1,784,482	\$1,884,781		59,477
TOTAL OPERATING REVENUES	\$1,887,339	\$1,987,969		 LABOUR PRODUCTIVITY
Total Revenues	\$1,958,290	\$2,051,085		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.85
NET DIRECT OPERATING COST	\$2,721,461	\$2,696,453		0.81
NET OPERATING COST	\$2,650,510	\$2,633,337		 TOP WAGE RATES
Provincial Operating Contribution				Operators \$16.44
Municipal Operating Contribution				Mechanics \$19.46
Other Operating Contributions				\$16.75
Provincial Debt Service Contribution				\$19.83
Municipal Debt Service Contribution				
 TOTAL CAPITAL EXPENDITURES	\$10,383	\$208,563		
TOTAL CAPITAL FUNDING	\$10,383	\$208,563		
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				
	\$10,383	\$7,748		
		\$200,815		

ST. CATHARINES

Transit Contact: Mr. Eric Gillespie
General Manager

Statistical Contact: Mr. Graham Morrison
Accounting Manager

Tel: (905) 685-4228 x227 Fax: (905) 685-4050
E-mail: grahamm@yourbus.com

SYSTEM HIGHLIGHTS:

- System established: 01/09/1961
- Municipal Population: 148,000
- Serves: St. Catharines, Thorold
- Service Area Population: 148,000
- Service area size:
- Adult Cash Fare: \$2.25
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 3,111,378
- Boardings (including transfers): 3,640,312
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 24:00
Saturday	06:00 - 24:00
Sunday	10:30 - 18:30
Holidays	10:30 - 18:30
- Total Operating Revenues: \$4,830,849
- Total Direct Operating Expenses: \$8,507,423
- Energy Consumption:

Diesel	1,726,073 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 46 standard buses without lifts
4 low floor buses
- Union Affiliations: ATU 846 (Operators)
ATU 846 (Mechanics)

ST. CATHARINES

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/12/2001				
Adults	\$2.25	\$2.10	\$75.00	
Children	\$1.50	\$1.50	\$50.00	up to grade 8
Students	\$2.25	\$2.00	\$50.00	Secondary School -
Seniors	\$1.50	\$1.50	\$50.00	65 years and over
Other: Semester Pass - \$250				
CMHA Pass			\$60.00	

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	46		15.1	38	27	Operators	75.0	9.0
Lift-Equipped Standard Buses						Other Transportation Operations	5.0	
Low Floor Motor Buses	4		2.6	1	1	Mechanics (Vehicle Maintenance)	8.0	
Articulated Motor Buses						Other Vehicle Maintenance	8.0	3.0
Trolley Buses						Plant Maintenance	1.0	
Small / Community Bus						General and Administration	6.0	1.0
Light Rail Vehicles						TOTAL EMPLOYEES	103.0	13.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	50		N/A	39	28			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	3,017,695	3,007,738	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	3,196,462	3,187,093	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	57 %	57 %
Revenue Vehicle Hours	128,008	130,192	Municipal Operating Contribution / Capita	\$21.70	\$22.59
Auxiliary Revenue Vehicle Hours	1,582	1,750	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.14	\$1.18
Total Vehicle Hours	135,507	137,839			
Operator Paid Hours	172,896	174,334	AVERAGE FARE		
Mechanic Paid Hours	16,230	17,445	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.41	\$1.45
Total Employee Paid Hours	240,142	234,944			
Adult Passenger Trips	1,390,172	1,455,983	COST EFFECTIVENESS		
Concession Fare Trips	1,705,508	1,655,395	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.66	\$2.73
Concession Fare Trips Detail:					
Child Passenger Trips	8,659	7,472	COST EFFICIENCY		
Student Passenger Trips	1,427,365	1,367,579	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$60.72	\$61.72
Senior Passenger Trips	269,484	280,344			
REGULAR SERVICE PASSENGER TRIPS	3,095,680	3,111,378	SERVICE UTILIZATION		
Regular Service Passenger Kms	26,622,848	26,757,851	Reg. Serv. Pass. / Capita	20.92	21.02
Auxiliary Serv. Pass. Trips	12,851	13,541	Reg. Serv. Pass. / Rev. Veh. Hrs.	24.18	23.90
Transportation Operations Expenses	\$4,490,354	\$4,595,647	AMOUNT OF SERVICE		
Fuel/Energy Exp. for Vehicles	\$1,061,804	\$1,064,117	Rev. Veh. Hrs. / Capita	0.86	0.88
Vehicle Maintenance Expenses	\$1,515,096	\$1,612,502	Reg. Serv. Pass. / Rev. Veh. Hrs.		
Plant Maintenance Expenses	\$500,280	\$529,856			
General/Administration Expenses	\$659,956	\$705,301	VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$8,227,490	\$8,507,423	Tot. Veh. Kms. / Active Vehicles	63,929	63,742
Debt Service Payment					
Total Operating Expenses	\$8,227,490	\$8,507,423	LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$4,366,161	\$4,499,919	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.75	0.76
TOTAL OPERATING REVENUES	\$4,699,611	\$4,830,849			
Total Revenues	\$5,015,615	\$5,164,437	TOP WAGE RATES		
NET DIRECT OPERATING COST	\$3,527,879	\$3,676,574	Operators	\$18.02	\$18.56
NET OPERATING COST	\$3,211,875	\$3,342,986	Mechanics	\$20.48	\$21.34
Provincial Operating Contribution					
Municipal Operating Contribution	\$3,211,875	\$3,342,986			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$284,574	\$105,003			
TOTAL CAPITAL FUNDING	\$249,574	\$105,003			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

ST. THOMAS

Transit Contact: Mr. John Roberts
Transportation Coordinator

Statistical Contact: Mr. John Roberts
Transportation Coordinator

Tel: (519) 631-1680 x162 Fax: (519) 631-2130
E-mail: jroberts@city.st-thomas.on.ca

SYSTEM HIGHLIGHTS:

- System established:
- Serves: City of St. Thomas
- Service area size: 32.53 square kilometres
- Service provided by: Municipal Department, under contract with Laidlaw Transit
- Hours of Service:

Monday	07:15 - 18:15
Tuesday	07:15 - 18:15
Wednesday	07:15 - 18:15
Thursday	07:15 - 18:15
Friday	07:15 - 18:15
Saturday	09:15 - 18:15
Sunday	N/A
Holidays	N/A
- Union Affiliations: Non-union (Operators)
Non-union (Mechanics)
- Municipal Population: 33,000
- Service Area Population: 33,000
- Adult Cash Fare: \$1.75
- Ridership - Revenue Passengers: 155,000
- Boardings (including transfers): 155,000
- Total Operating Revenues: \$174,279
- Total Direct Operating Expenses: \$547,502
- Energy Consumption:

Diesel	86,000 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 3 standard buses without lifts
2 low floor buses

ST. THOMAS

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/09/2001				
Adults	\$1.75	\$1.50	\$56.00	
Children	\$1.75	\$1.00	\$40.00	5-11 years
Students	\$1.75	\$1.30	\$50.00	12 years and over
Seniors	\$1.75	\$1.30	\$50.00	65 years and over
 VEHICLES (2001)	 ACTIVE	 STORED	 AVG AGE	 PEAK
Standard Buses (no lift)	3		24.0	2
Lift-Equipped Standard Buses				1
Low Floor Motor Buses	2		5.0	2
Articulated Motor Buses				1
Trolley Buses				
Small / Community Bus				
Light Rail Vehicles				
Heavy Rail Vehicles				
Commuter Rail Vehicles				
Other:				
TOTAL	5	N/A	4	2
 OPERATING DATA		2000	2001	 PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	152,256	152,256		 FINANCIAL PERFORMANCE
Total Vehicle Kilometres	159,946	159,946		Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) 34%
Revenue Vehicle Hours	6,915	6,915		Municipal Operating Contribution / Capita \$9.75
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.94
Total Vehicle Hours	7,115	7,115		 AVERAGE FARE
Operator Paid Hours	7,208	7,208		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$0.94
Mechanic Paid Hours	3,120	3,120		 COST EFFECTIVENESS
Total Employee Paid Hours	15,008	15,008		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.92
Adult Passenger Trips	83,000	77,500		 COST EFFICIENCY
Concession Fare Trips	83,000	77,500		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$68.23
Concession Fare Trips Detail:				 \$76.95
Child Passenger Trips				
Student Passenger Trips	49,800	46,500		 SERVICE UTILIZATION
Senior Passenger Trips	33,200	31,000		Reg. Serv. Pass. / Capita 5.03
 REGULAR SERVICE PASSENGER TRIPS	 166,000	 155,000		Reg. Serv. Pass. / Rev. Veh. Hrs. 24.01
Regular Service Passenger Kms				 AMOUNT OF SERVICE
Auxiliary Serv. Pass. Trips				Rev. Veh. Hrs. / Capita 0.21
Transportation Operations Expenses	\$162,111	\$145,105		 0.21
Fuel/Energy Exp. for Vehicles	\$46,047	\$49,654		 AVERAGE SPEED
Vehicle Maintenance Expenses	\$132,169	\$189,462		Rev. Veh. Kms. / Rev. Veh. Hrs. 22.02
Plant Maintenance Expenses	\$38,087	\$45,496		 22.02
General/Administration Expenses	\$107,069	\$117,785		 22.02
TOTAL DIRECT OPERATING EXPENSES	\$485,483	\$547,502		 VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 31,989
Total Operating Expenses	\$485,483	\$547,502		 LABOUR PRODUCTIVITY
 REGULAR SERV. PASS. REVENUES	 \$156,386	 \$169,379		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.96
TOTAL OPERATING REVENUES	\$163,645	\$174,279		 TOP WAGE RATES
Total Revenues	\$163,645	\$174,279		Operators \$14.15
 NET DIRECT OPERATING COST	 \$321,838	 \$373,223		Mechanics \$20.64
NET OPERATING COST	\$321,838	\$373,223		 \$14.15
Provincial Operating Contribution				 \$20.64
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
 TOTAL CAPITAL EXPENDITURES				
 TOTAL CAPITAL FUNDING				
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions				

STRATFORD

Transit Contact: Mr. Ed Martin
Director of Community Services

Statistical Contact: Ms. Vicki Brant
Deputy Treasurer

Tel: (519) 271-0250 Fax: (519) 273-5041
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 09/06/1952
- Serves: Stratford
- Service area size: 18.90 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:30 - 20:00
Tuesday	06:30 - 20:00
Wednesday	06:30 - 20:00
Thursday	06:30 - 24:00
Friday	06:30 - 24:00
Saturday	06:30 - 20:00
Sunday	N/A
Holidays	N/A
- Union Affiliations: IBEW 636 (Operators)
IBEW 636 (Mechanics)
- Municipal Population: 30,000
- Service Area Population: 30,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 608,908
- Boardings (including transfers): 683,358
- Total Operating Revenues: \$669,220
- Total Direct Operating Expenses: \$1,491,866
- Energy Consumption:

Diesel	306,224 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 14 standard buses without lifts
3 low floor buses



STRATFORD

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/02/1998				
Adults	\$2.00	\$1.75	\$40.00	
Children	\$0.80			Preschool
Students	\$1.50	\$1.40	\$40.00	
Seniors	\$1.75	\$1.60	\$40.00	Government senior card

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	14		17.0	10	4	Operators	15.0	11.0
Lift-Equipped Standard Buses						Other Transportation Operations	1.0	
Low Floor Motor Buses	3		5.0	1	1	Mechanics (Vehicle Maintenance)	2.0	
Articulated Motor Buses						Other Vehicle Maintenance	1.0	
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration	1.0	
Light Rail Vehicles						TOTAL EMPLOYEES	20.0	11.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	17		N/A	11	5			

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS		2000	2001
Revenue Vehicle Kilometres	581,504	570,619		FINANCIAL PERFORMANCE			
Total Vehicle Kilometres	601,349	590,093		Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	47%	45%	
Revenue Vehicle Hours	27,394	27,400		Municipal Operating Contribution / Capita	\$24.09	\$27.42	
Auxiliary Revenue Vehicle Hours				Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.24	\$1.35	
Total Vehicle Hours	28,331	28,167		AVERAGE FARE			
Operator Paid Hours	33,503	38,880		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.04	\$1.04	
Mechanic Paid Hours	4,160	4,172					
Total Employee Paid Hours	43,383	48,509		COST EFFECTIVENESS			
Adult Passenger Trips	237,287	262,946		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.33	\$2.45	
Concession Fare Trips	343,991	345,962					
Concession Fare Trips Detail:				COST EFFICIENCY			
Child Passenger Trips	5,108	6,311		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$47.73	\$52.97	
Student Passenger Trips	255,933	264,557					
Senior Passenger Trips	82,950	75,094		SERVICE UTILIZATION			
REGULAR SERVICE PASSENGER TRIPS	581,278	608,908		Reg. Serv. Pass. / Capita	19.38	20.30	
Regular Service Passenger Kms	4,533,968	4,749,484		Reg. Serv. Pass. / Rev. Veh. Hrs.	21.22	22.22	
Auxiliary Serv. Pass. Trips				AMOUNT OF SERVICE			
Transportation Operations Expenses	\$729,142	\$781,950		Rev. Veh. Hrs. / Capita	0.91	0.91	
Fuel/Energy Exp. for Vehicles	\$139,938	\$195,611					
Vehicle Maintenance Expenses	\$214,048	\$298,955		AVERAGE SPEED			
Plant Maintenance Expenses	\$85,846	\$85,115		Rev. Veh. Kms. / Rev. Veh. Hrs.	21.23	20.83	
General/Administration Expenses	\$183,274	\$130,235					
TOTAL DIRECT OPERATING EXPENSES	\$1,352,248	\$1,491,866		VEHICLE UTILIZATION			
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles	35,373	34,711	
Total Operating Expenses	\$1,352,248	\$1,491,866					
REGULAR SERV. PASS. REVENUES	\$602,109	\$634,285		LABOUR PRODUCTIVITY			
TOTAL OPERATING REVENUES	\$629,685	\$669,220		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.82	0.70	
Total Revenues	\$629,685	\$669,220					
NET DIRECT OPERATING COST	\$722,563	\$822,646		TOP WAGE RATES			
NET OPERATING COST	\$722,563	\$822,646		Operators	\$17.00	\$17.86	
Provincial Operating Contribution				Mechanics	\$18.73	\$20.60	
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES	\$221,000						
TOTAL CAPITAL FUNDING	\$300,000						
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

SUDBURY, GREATER

Transit Contact: Mr. Roger Sauvé
Manager

Statistical Contact: Ms. Maureen Landriault
Secretary

Tel: (705) 675-3333 Fax: (705) 560-4571
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 01/01/1972
- Serves: City of Greater Sudbury
- Service area size: 3627.00 square kilometres
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 01:30
Tuesday	06:00 - 01:30
Wednesday	06:00 - 01:30
Thursday	06:00 - 01:30
Friday	06:00 - 01:30
Saturday	06:00 - 01:30
Sunday	09:30 - 20:30
Holidays	N/A
- Union Affiliations: CUPE 4705 (Operators)
CUPE 4705 (Mechanics)
CUPE 4705 (Clerical)
- Municipal Population: 157,456
- Service Area Population: 127,193
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 3,448,089
- Boardings (including transfers): 4,037,979
- Total Operating Revenues: \$5,000,691
- Total Direct Operating Expenses: \$9,571,872
- Energy Consumption:

Diesel	1,885,588 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 33 standard buses without lifts
15 low floor buses

REMARKS:

The new City of Greater Sudbury was formed on January 1, 2001, as recommended by the Special Advisor's Report on local government reform. The new City encompasses the former Regional Municipality of Sudbury, which included the Cities of Sudbury and Valley East and the Towns of Capreol, Nickel Centre, Onaping Falls, Rayside-Balfour, and Walden, as well as several unincorporated townships.

When the City of Greater Sudbury was formed, Sudbury Transit became "Greater Sudbury Transit", fares were reduced to the former "City of Sudbury" rates, and service to the former Regional Municipality of Sudbury were increased and gradually taken over by the one provider.

Town of Nickel Centre: Service to the Town of Nickel Centre was taken over by Greater Sudbury Transit on January 1, 2001. Service to this community was initially increased from approx. 3 trips per day to 8 trips per day and then an additional 7:00 a.m. inbound trip from Falconbridge was added in response to customer request.

Town of Walden: Service to the Town of Walden was taken over by Greater Sudbury Transit on January 1, 2001. Service to this community was increased from approx. 3 trips per day to 8 trips per day. We have been able to carry the increase in ridership without any problem.

Town of Rayside-Balfour: Service to the Town of Rayside-Balfour was taken over by Greater Sudbury Transit on April 1, 2001. Ridership figures were provided by the contractor for the months of January, February, and March, and are included in this report. In response to customers' requests, a morning trip and an additional bus have been added to the service originally provided by the contractor.

Town of Onaping Falls: In May of 2001 the Town of Onaping Falls, who originally received no bus service, was provided with Trans-Cab service, an extension to the Rayside-Balfour buses.

City of Valley East: Service for the City of Valley East was taken over on May 1, 2001. Ridership figures were provided by a contractor for the months of January, February, March, and April, and are included in this report. Service initially remained at about 8 trips per day, however, in response to customers' requests, we have added 2 additional full trips and 1 additional bus.

SUDBURY, GREATER

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 17/05/1999				
Adults	\$2.00	\$1.55	\$62.00	
Children	\$1.50	\$1.05		Under 60"
Students	\$2.00	\$1.55	\$59.00	Full-Time
Seniors	\$1.50	\$1.05	\$37.00	65 years and over with \$20 annual pass

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	33		11.8	24	13	Operators	62.0	32.0
Lift-Equipped Standard Buses						Other Transportation Operations	4.0	4.0
Low Floor Motor Buses	15		4.0	13	13	Mechanics (Vehicle Maintenance)		
Articulated Motor Buses						Other Vehicle Maintenance		
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration	5.0	4.0
Light Rail Vehicles						TOTAL EMPLOYEES	71.0	40.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	48		N/A	37	26			

OPERATING DATA		2000	2001	PERFORMANCE INDICATORS		2000	2001
Revenue Vehicle Kilometres	2,549,417	3,009,094		FINANCIAL PERFORMANCE			
Total Vehicle Kilometres	2,568,499	3,034,307		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	59 %	52	
Revenue Vehicle Hours	118,155	130,626		Municipal Operating Contribution / Capita	\$29.58	\$36.34	
Auxiliary Revenue Vehicle Hours	1,148	567		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.06	\$1.33	
Total Vehicle Hours	119,834	131,719		AVERAGE FARE			
Operator Paid Hours	168,780	188,650		Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.46	\$1.42	
Mechanic Paid Hours	14,575			COST EFFECTIVENESS			
Total Employee Paid Hours	229,651	213,132		Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.55	\$2.78	
Adult Passenger Trips				COST EFFICIENCY			
Concession Fare Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hrs.	\$64.67	\$72.67	
Concession Fare Trips Detail:				SERVICE UTILIZATION			
Child Passenger Trips				Reg. Serv. Pass. / Capita	28.58	27.11	
Student Passenger Trips				Reg. Serv. Pass. / Rev. Veh. Hrs.	25.69	26.40	
Senior Passenger Trips				AMOUNT OF SERVICE			
REGULAR SERVICE PASSENGER TRIPS	3,035,424	3,448,089		Rev. Veh. Hrs. / Capita	1.11	1.03	
Regular Service Passenger Kms				AVERAGE SPEED			
Auxiliary Serv. Pass. Trips	11,666			Rev. Veh. Kms. / Rev. Veh. Hrs.	21.58	23.04	
Transportation Operations Expenses	\$4,433,835	\$5,071,674		VEHICLE UTILIZATION			
Fuel/Energy Exp. for Vehicles	\$981,843	\$1,347,607		Tot. Veh. Kms. / Active Vehicles	59,733	63,215	
Vehicle Maintenance Expenses	\$1,180,024	\$1,605,107		LABOUR PRODUCTIVITY			
Plant Maintenance Expenses	\$584,008	\$968,436		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.70	0.70	
General/Administration Expenses	\$570,007	\$579,048		TOP WAGE RATES			
TOTAL DIRECT OPERATING EXPENSES	\$7,749,717	\$9,571,872		Operators	\$18.52	\$18.80	
Debt Service Payment		\$14,630		Mechanics	\$21.05		
Total Operating Expenses	\$7,783,062	\$9,623,177		Notes:			
REGULAR SERV. PASS. REVENUES	\$4,430,765	\$4,890,888		* Greater Sudbury was formed on January 1, 2001.			
TOTAL OPERATING REVENUES	\$4,545,828	\$5,000,691		* 2001 data included the Cities of Sudbury and Valley East and the Towns of			
Total Revenues	\$4,641,235	\$5,000,691		Capreol, Nickel Centre, Onaping Falls, Rayside-Balfour, and Walden, as well			
NET DIRECT OPERATING COST	\$3,203,889	\$4,571,181		as several unincorporated townships.			
NET OPERATING COST	\$3,141,827	\$4,622,486					
Provincial Operating Contribution							
Municipal Operating Contribution							
Other Operating Contributions							
Provincial Debt Service Contribution							
Municipal Debt Service Contribution							
TOTAL CAPITAL EXPENDITURES							
TOTAL CAPITAL FUNDING							
Provincial Capital Contribution							
Municipal Capital Contribution							
Other Capital Contributions							

THUNDER BAY

Transit Contact: Mr. Alex Grant
Transit Manager

Statistical Contact: Mr. Alex Grant
Transit Manager

Tel: (807) 684-2187 Fax: (807) 345-5744
E-mail: N/A

SYSTEM HIGHLIGHTS:

- System established: 03/1892
- Serves: City of Thunder Bay
- Service area size:
- Service provided by: Municipal Department
- Hours of Service:

Monday	06:00 - 00:20
Tuesday	06:00 - 00:20
Wednesday	06:00 - 00:20
Thursday	06:00 - 00:20
Friday	06:00 - 00:20
Saturday	06:00 - 00:20
Sunday	09:00 - 23:00
Holidays	09:00 - 23:00
- Municipal Population: 113,000
- Service Area Population: 112,000
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 2,956,951
- Boardings (including transfers): 3,518,771
- Total Operating Revenues: \$3,835,029
- Total Direct Operating Expenses: \$10,560,459
- Energy Consumption:

Diesel	1,805,434 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 17 standard buses without lifts
32 low floor buses
- Union Affiliations: ATU 966 (Operators)
ATU 966 (Mechanics)
CUPE 87 (Transit Clerk / Accounts Clerk)

REMARKS:

- November 25, 2001 route adjustments resulted in elimination of 2 routes (Victoria and Balmoral); other routes were expanded. Holiday service was implemented.

THUNDER BAY

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass
Effective Date: 01/05/2001				
Adults	\$2.00	\$1.40	\$60.00	
Children	\$2.00	\$1.40	\$50.00	
Students	\$2.00	\$1.40	\$50.00	
Seniors	\$2.00	\$1.40	\$50.00	
Other: College	\$2.00	\$1.40	\$60.00	\$180.00

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	17		17.8	11	6	Operators	105.0	4.0
Lift-Equipped Standard Buses						Other Transportation Operations	6.0	
Low Floor Motor Buses	32		4.6	25	22	Mechanics (Vehicle Maintenance)	7.0	
Articulated Motor Buses						Other Vehicle Maintenance	20.0	
Trolley Buses						Plant Maintenance	2.0	
Small / Community Bus						General and Administration	5.0	
Light Rail Vehicles						TOTAL EMPLOYEES	145.0	4.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	49		N/A	36	28			

OPERATING DATA	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	2,949,479	3,473,625	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	2,962,333	3,487,574	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	35%	36%
Revenue Vehicle Hours	150,673	159,711	Municipal Operating Contribution / Capita	\$60.01	\$59.76
Auxiliary Revenue Vehicle Hours	201	312	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.27	\$2.27
Total Vehicle Hours	151,477	160,498	AVERAGE FARE		
Operator Paid Hours	222,560	222,560	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.21	\$1.28
Mechanic Paid Hours	14,560	14,560			
Total Employee Paid Hours	302,900	302,900	COST EFFECTIVENESS		
Adult Passenger Trips	2,412,602	2,406,958	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$3.49	\$3.57
Concession Fare Trips	549,440	549,993	COST EFFICIENCY		
Concession Fare Trips Detail:			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$68.21	\$65.80
Child Passenger Trips	22,013	20,698			
Student Passenger Trips	290,579	289,781	SERVICE UTILIZATION		
Senior Passenger Trips	236,848	239,514	Reg. Serv. Pass. / Capita	26.45	26.40
REGULAR SERVICE PASSENGER TRIPS	2,962,042	2,956,951	Reg. Serv. Pass. / Rev. Veh. Hrs.	19.66	18.51
Regular Service Passenger Kms	20,734,294	20,698,657	AMOUNT OF SERVICE		
Auxiliary Serv. Pass. Trips	900	769	Rev. Veh. Hrs. / Capita	1.35	1.43
Transportation Operations Expenses	\$5,108,206	\$5,171,863	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles	\$1,201,902	\$1,190,867	Tot. Veh. Kms. / Active Vehicles	60,456	71,175
Vehicle Maintenance Expenses	\$1,814,312	\$2,106,497	LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$745,649	\$624,381	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.68	0.72
General/Administration Expenses	\$1,462,580	\$1,466,851	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$10,332,649	\$10,560,459	Operators	\$17.41	\$17.41
Debt Service Payment			Mechanics	\$20.67	\$20.67
Total Operating Expenses	\$10,332,649	\$10,560,459			
REGULAR SERV. PASS. REVENUES	\$3,576,895	\$3,791,539			
TOTAL OPERATING REVENUES	\$3,611,135	\$3,835,029			
Total Revenues	\$3,611,135	\$3,866,795			
NET DIRECT OPERATING COST	\$6,721,514	\$6,725,430			
NET OPERATING COST	\$6,721,514	\$6,693,664			
Provincial Operating Contribution					
Municipal Operating Contribution	\$6,721,514	\$6,693,664			
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$1,170,000				
TOTAL CAPITAL FUNDING	\$1,170,000				
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

TIMMINS

Transit Contact: Mr. David Onodera
Transit Superintendent

Statistical Contact: Mr. David Onodera
Transit Superintendent

Tel: (705) 360-8475 Fax: (705) 360-1405
E-mail: david.onodera@city.timmins.on.ca

SYSTEM HIGHLIGHTS:

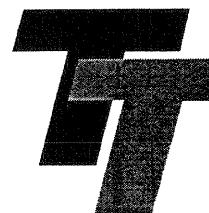
- System established: 01/02/1975
- Municipal Population: 45,000
- Serves: City of Timmins
- Service Area Population: 45,000
- Service area size:
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 605,578
 - Boardings (including transfers): 605,578
- Hours of Service:

Monday	05:45 - 01:30
Tuesday	05:45 - 01:30
Wednesday	05:45 - 01:30
Thursday	05:45 - 01:30
Friday	05:45 - 01:30
Saturday	06:05 - 01:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$1,096,171
- Total Direct Operating Expenses: \$3,122,375
- Energy Consumption:

Diesel	514,584 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 10 standard buses without lifts
11 low floor buses
- Union Affiliations: CUPE 1544 (Operators)
CUPE 1544 (Mechanics)
CUPE 434 (Administration)

REMARKS:

- Fares have been restructured and reduced since July 1, 2001.
- * Thirty minute weekday, daytime headways were re-introduced in September 2001 (from 60 minutes previously).
- * New logo was introduced in Fall 2001.

TIMMINS

FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/07/2001				
Adults	\$2.00	\$2.00	\$65.00	
Children	\$1.50	\$1.50	\$50.00	9 years and over
Students	\$1.50	\$1.50	\$50.00	Secondary & College
Seniors	\$1.50	\$1.50	\$50.00	65 years and over
VEHICLES (2001)				
Standard Buses (no lift)	10	2	23.2	EMPLOYEES (2001) FULL-TIME PART-TIME
Lift-Equipped Standard Buses				Operators 20.0 8.0
Low Floor Motor Buses	11		2.6	Other Transportation Operations 3.0
Articulated Motor Buses				Mechanics (Vehicle Maintenance) 6.0
Trolley Buses				Other Vehicle Maintenance 2.0
Small / Community Bus				Plant Maintenance
Light Rail Vehicles				General and Administration 6.0
Heavy Rail Vehicles				TOTAL EMPLOYEES 37.0 8.0
Commuter Rail Vehicles				
Other:				
TOTAL	21	2	N/A	14 11
OPERATING DATA				
		2000	2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres	761,727	772,891		FINANCIAL PERFORMANCE
Total Vehicle Kilometres	863,842	875,292		Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 40%
Revenue Vehicle Hours	38,427	34,493		Municipal Operating Contribution / Capita \$38.82 \$45.03
Auxiliary Revenue Vehicle Hours	15			Net Dir. Oper. Cost / Reg. Serv. Pass. \$2.81 \$3.36
Total Vehicle Hours	41,324	39,063		
Operator Paid Hours	53,647			AVERAGE FARE
Mechanic Paid Hours	9,439			Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.86 \$1.80
Total Employee Paid Hours	91,551			
Adult Passenger Trips				COST EFFECTIVENESS
Concession Fare Trips				Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$4.69 \$5.16
Concession Fare Trips Detail:				
Child Passenger Trips				COST EFFICIENCY
Student Passenger Trips				Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$69.90 \$79.90
Senior Passenger Trips				
REGULAR SERVICE PASSENGER TRIPS	615,843	605,578		SERVICE UTILIZATION
Regular Service Passenger Kms	2,771,294	3,478,009		Reg. Serv. Pass. / Capita 13.80 13.46
Auxiliary Serv. Pass. Trips	11			Reg. Serv. Pass. / Rev. Veh. Hrs. 16.03 17.56
Transportation Operations Expenses	\$1,462,952	\$1,325,102		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles	\$296,591	\$325,475		Rev. Veh. Hrs. / Capita 0.86 0.71
Vehicle Maintenance Expenses	\$629,220	\$922,224		
Plant Maintenance Expenses	\$297,733	\$253,671		AVERAGE SPEED
General/Administration Expenses	\$202,016	\$295,903		Rev. Veh. Kms. / Rev. Veh. Hrs. 19.82 22.41
TOTAL DIRECT OPERATING EXPENSES	\$2,888,512	\$3,122,375		VEHICLE UTILIZATION
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles 41,135 41,681
Total Operating Expenses	\$2,888,512	\$3,122,375		
REGULAR SERV. PASS. REVENUES	\$1,144,872	\$1,089,387		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$1,156,089	\$1,096,171		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.72
Total Revenues	\$1,156,220	\$1,096,171		
NET DIRECT OPERATING COST	\$1,732,423	\$2,026,204		TOP WAGE RATES
NET OPERATING COST	\$1,732,292	\$2,026,204		Operators \$17.34 \$17.81
Provincial Operating Contribution				Mechanics \$20.14 \$20.74
Municipal Operating Contribution				
Other Operating Contributions				
Provincial Debt Service Contribution				
Municipal Debt Service Contribution				
TOTAL CAPITAL EXPENDITURES		\$141,240		
TOTAL CAPITAL FUNDING		\$141,240		
Provincial Capital Contribution				
Municipal Capital Contribution				
Other Capital Contributions		\$141,240		

TORONTO

Transit Contact: Mr. Vincent Rodo
Gen Manager - Executive & Gen Secretary

Statistical Contact: Mr. Jim Rubin
Statistical Economist

Tel: (416) 393-3640 Fax: (416) 338-0127
E-mail: jim.rubin@ttc.ca

SYSTEM HIGHLIGHTS:

- System established: 01/01/1954
- Municipal Population: 2,481,494
- Serves: City of Toronto
- Service area Population: 2,481,494
- Service area size: 632.00 square kilometres
- Adult Cash Fare: \$2.25
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 419,993,000
 - Boardings (including transfers): 727,588,163
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	06:00 - 02:00
Sunday	08:00 - 02:00
Holidays	08:00 - 02:00
- Total Operating Revenues: \$652,988,894
- Total Direct Operating Expenses: \$772,959,406
- Energy Consumption:

Diesel	57,435,838 litres
Gasoline	
Propane	
Natural Gas	7,400,000 cubic-metres
Electricity	326,174,500 kilowatt-hours
- Active Vehicles includes:
 - 1124 standard buses without lifts
 - 237 lift-equipped standard buses
 - 101 low floor buses
 - 18 articulated buses
 - 248 light rail vehicles
 - 692 heavy rail vehicles
 - 28 SRT
- Union Affiliations: ATU 113 (Operators)
ATU 113 (Mechanics)
CUPE 2 (Other Maintenance)



TORONTO

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Metropass Discount Plan	CRITERIA
Effective Date: 03/06/2001					
Adults	\$2.25	\$1.80	\$93.50	\$85.75	
Children	\$0.50	\$0.40			12 years and under
Students	\$1.50	\$1.20	\$80.00	\$73.25	must have TTC student card
Seniors	\$1.50	\$1.20	\$80.00	\$73.25	must have appropriate ID
Other: Day Pass - \$7.50					
GTA Weekly - \$37.25					
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Buses (no lift)	1,124	17	16.0	1,008	477
Lift-Equipped Standard Buses	237		5.0	211	148
Low Floor Motor Buses	101		4.0	82	56
Articulated Motor Buses	18	9	13.0		
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles	248		20.0	192	122
Heavy Rail Vehicles	692	28	9.0	540	300
Commuter Rail Vehicles					
Other: SRT	28		17.0	24	16
TOTAL	2,448	54	N/A	2,057	1,119
OPERATING DATA			2000	2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		184,901,889	189,327,640		FINANCIAL PERFORMANCE
Total Vehicle Kilometres		186,649,675	191,377,527	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	85% 84%
Revenue Vehicle Hours		8,187,060	8,398,334	Municipal Operating Contribution / Capita	\$60.50 \$59.48
Auxiliary Revenue Vehicle Hours		115,773	91,634	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$0.26 \$0.29
Total Vehicle Hours		8,302,833	8,489,968		
Operator Paid Hours *		11,430,000	11,840,000	AVERAGE FARE	
Mechanic Paid Hours *		5,130,000	5,130,000	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.46 \$1.52
Total Employee Paid Hours		22,200,000	22,520,000		
Adult Passenger Trips		323,274,000	332,395,000	COST EFFECTIVENESS	
Concession Fare Trips		87,284,000	87,598,000	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$1.76 \$1.84
Concession Fare Trips Detail:					
Child Passenger Trips		13,604,000	13,132,000	COST EFFICIENCY	
Student Passenger Trips		39,116,000	39,643,000	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$87.50 \$91.84
Senior Passenger Trips		24,475,000	24,273,000		
REGULAR SERVICE PASSENGER TRIPS	410,558,000		419,993,000	SERVICE UTILIZATION	
Regular Service Passenger Kms	4,146,635,800		4,241,929,300	Reg. Serv. Pass. / Capita	172.11 169.25
Auxiliary Serv. Pass. Trips	2,392,571		2,396,856	Reg. Serv. Pass. / Rev. Veh. Hrs.	50.15 50.01
Transportation Operations Expenses	\$301,708,187		\$318,436,683	AMOUNT OF SERVICE	
Fuel/Energy Exp. for Vehicles	\$50,819,381		\$60,087,325	Rev. Veh. Hrs. / Capita	3.43 3.38
Vehicle Maintenance Expenses	\$183,764,748		\$195,079,625		
Plant Maintenance Expenses	\$101,811,478		\$108,059,361	VEHICLE UTILIZATION	
General/Administration Expenses	\$83,304,924		\$91,296,412	Tot. Veh. Kms. / Active Vehicles	77,256 77,986
TOTAL DIRECT OPERATING EXPENSES	\$721,408,718		\$772,959,406		
Debt Service Payment				LABOUR PRODUCTIVITY	
Total Operating Expenses	\$776,917,183		\$818,230,319	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. *	0.73 0.72
REGULAR SERV. PASS. REVENUES	\$599,534,424		\$637,161,320		
TOTAL OPERATING REVENUES	\$614,094,491		\$652,988,894	TOP WAGE RATES	
Total Revenues	\$630,154,657		\$670,623,922	Operators	\$21.60 \$22.25
NET DIRECT OPERATING COST	\$107,314,227		\$119,970,512	Mechanics	\$24.93 \$25.68
NET OPERATING COST	\$146,762,526		\$147,606,397		
Provincial Operating Contribution				Notes:	
Municipal Operating Contribution				* Operator Paid Hours includes Other Transportation Operations Paid Hours in both years.	
Other Operating Contributions				Mechanic Paid Hours includes Other Vehicle Maintenance and Servicing Paid Hours in both years.	
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$390,994,000		\$309,950,000		
TOTAL CAPITAL FUNDING	\$390,994,000		\$309,950,000		
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
				Footnote: Tot. Dir. & Aux. Op. Exp. for 2001 was \$779,736,264	
				Tot. Dir. & Aux. Op. Exp. for 2000 was \$726,474,877	

WELLAND

Transit Contact: Ms. Margaret Fortin
Office Coordinator

Statistical Contact: Ms. Margaret Fortin
Office Coordinator

Tel: (905) 732-6844 Fax: (905) 732-9422
E-mail: margaret.fortin@city.welland.on.ca

SYSTEM HIGHLIGHTS:

- System established: 19/11/1973
- Municipal Population: 46,965
- Serves: City of Welland
- Service Area Population: 46,000
- Service area size:
- Adult Cash Fare: \$2.20
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 317,105
- Boardings (including transfers): 481,999
- Hours of Service:

Monday	07:00 - 19:00
Tuesday	07:00 - 19:00
Wednesday	07:00 - 19:00
Thursday	07:00 - 19:00
Friday	07:00 - 19:00
Saturday	10:00 - 19:00
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$558,001
- Total Direct Operating Expenses: \$1,519,711
- Energy Consumption:

Diesel	345,669 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 9 standard buses without lifts
5 community buses
- Union Affiliations: ATU 1633 (Operators)
ATU 1633 (Mechanics)

WELLAND

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass (4-month)	CRITERIA
Effective Date: 01/05/2001					
Adults	\$2.20	\$1.59	\$60.00		
Children	\$1.25		\$48.00		5-12 years
Students	\$2.20	\$1.59	\$48.00		
Seniors	\$2.20	\$1.41	\$45.00		65 years and over
Other: Niagara / Brock U. Blind	\$3.00 Free	\$2.50	\$250.00		with CNIB card
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Buses (no lift)	9		19.3	7	5
Lift-Equipped Standard Buses					
Low Floor Motor Buses					
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus	5		6.0	4	4
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	14	N/A	11	9	
OPERATING DATA		2000		2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		528,509	528,509		FINANCIAL PERFORMANCE
Total Vehicle Kilometres		578,348	579,043	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	35% 37%
Revenue Vehicle Hours		24,459	24,459	Municipal Operating Contribution / Capita	\$18.63 \$18.96
Auxiliary Revenue Vehicle Hours		1,740	1,827	Net Dir. Oper. Cost / Reg. Serv. Pass.	\$2.94 \$3.03
Total Vehicle Hours		27,904	27,996		
Operator Paid Hours		34,178	34,266	AVERAGE FARE	
Mechanic Paid Hours		2,148	2,140	Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.42 \$1.53
Total Employee Paid Hours		47,136	47,435		
Adult Passenger Trips		113,925	126,843	COST EFFECTIVENESS	
Concession Fare Trips		211,576	190,262	Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$4.53 \$4.79
Concession Fare Trips Detail:					
Child Passenger Trips		19,531	15,855	COST EFFICIENCY	
Student Passenger Trips		81,375	79,276	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$52.90 \$54.28
Senior Passenger Trips		110,670	95,131		
REGULAR SERVICE PASSENGER TRIPS		325,501	317,105	SERVICE UTILIZATION	
Regular Service Passenger Kms		3,385,210	3,297,892	Reg. Serv. Pass. / Capita	7.08 6.89
Auxiliary Serv. Pass. Trips		15,960	18,600	Reg. Serv. Pass. / Rev. Veh. Hrs.	13.31 12.96
Transportation Operations Expenses		\$752,980	\$791,628	Rev. Veh. Hrs. / Capita	0.53 0.53
Fuel/Energy Exp. for Vehicles		\$258,096	\$239,081		
Vehicle Maintenance Expenses		\$264,052	\$282,562	AVERAGE SPEED	
Plant Maintenance Expenses				Rev. Veh. Kms. / Rev. Veh. Hrs.	21.61 21.61
General/Administration Expenses		\$200,855	\$206,440		
TOTAL DIRECT OPERATING EXPENSES		\$1,475,983	\$1,519,711	VEHICLE UTILIZATION	
Debt Service Payment				Tot. Veh. Kms. / Active Vehicles	41,311 41,360
Total Operating Expenses		\$1,475,983	\$1,519,711		
REGULAR SERV. PASS. REVENUES		\$462,997	\$485,971	LABOUR PRODUCTIVITY	
TOTAL OPERATING REVENUES		\$519,568	\$558,001	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.77 0.71
Total Revenues		\$618,980	\$647,746		
NET DIRECT OPERATING COST		\$956,415	\$961,710	TOP WAGE RATES	
NET OPERATING COST		\$857,003	\$871,965	Operators	\$17.58 \$18.11
Provincial Operating Contribution				Mechanics	\$19.64 \$20.23
Municipal Operating Contribution		\$857,003	\$871,965		
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$25,300	\$50,025		
TOTAL CAPITAL FUNDING		\$25,300	\$50,025		
Provincial Capital Contribution					
Municipal Capital Contribution		\$25,300	\$50,025		
Other Capital Contributions					

WHITBY

Transit Contact: Mr. W.D. Grylls
Superintendent of Transit & Traffic

Statistical Contact: Mr. Cornell Pennings
Transit Technician

Tel: (905) 668-3544 Fax: (905) 668-9305
E-mail: penningsc@town.whitby.on.ca

SYSTEM HIGHLIGHTS:

- System established: 15/06/1980
- Municipal Population: 92,000
- Serves: Whitby
- Service Area Population: 82,000
- Service area size: 45.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department, under contract with Trentway-Wagar Inc.
- Ridership - Revenue Passengers: 900,154
- Boardings (including transfers): 1,010,273
- Hours of Service:

Monday	06:00 - 02:00
Tuesday	06:00 - 02:00
Wednesday	06:00 - 02:00
Thursday	06:00 - 02:00
Friday	06:00 - 02:00
Saturday	08:00 - 19:00
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$1,636,516
- Total Direct Operating Expenses: \$3,049,417
- Energy Consumption:

Diesel	692,665 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 18 standard buses without lifts
4 low floor buses
- Union Affiliations: CAW 222 (Operators)
Mechanics Union Information N/A

WHITBY**Whitby Transit**

FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Other Passes	CRITERIA
Effective Date: 04/06/2001					
Adults	\$2.00	\$2.00	\$69.00		
Children	\$1.25		\$40.00		Under 5 years - free
Students	\$1.75	\$1.75	\$60.00	\$50.00	\$50 Monthly Pass is restricted to school days
Seniors	\$1.25		\$40.00		
Other: GO fare integration	\$0.50		\$20.00		
Blind	Free				with CNIB Card
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Buses (no lift)	18		14.3	16	5
Lift-Equipped Standard Buses					
Low Floor Motor Buses	4		4.0	2	2
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus					
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	22	N/A	18	7	
OPERATING DATA		2000		2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		881,666		936,636	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		1,009,985		1,039,928	Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio) 53% 54%
Revenue Vehicle Hours		38,222		41,485	Municipal Operating Contribution / Capita \$21.76 \$17.23
Auxiliary Revenue Vehicle Hours					Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.42 \$1.57
Total Vehicle Hours		43,786		46,060	
Operator Paid Hours		49,920		53,300	AVERAGE FARE
Mechanic Paid Hours		6,552		6,240	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.51 \$1.70
Total Employee Paid Hours		74,048		79,508	
Adult Passenger Trips		381,002		406,111	COST EFFECTIVENESS
Concession Fare Trips		525,286		494,043	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$3.03 \$3.39
Concession Fare Trips Detail:					
Child Passenger Trips		17,050		12,015	COST EFFICIENCY
Student Passenger Trips		455,663		427,679	Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr. \$62.75 \$66.21
Senior Passenger Trips		23,182		28,036	
REGULAR SERVICE PASSENGER TRIPS	906,288		900,154		SERVICE UTILIZATION
Regular Service Passenger Kms			7,201,232		Reg. Serv. Pass. / Capita 12.25 10.98
Auxiliary Serv. Pass. Trips					Reg. Serv. Pass. / Rev. Veh. Hrs. 23.71 21.70
Transportation Operations Expenses	\$2,507,357		\$2,748,421		AMOUNT OF SERVICE
Fuel/Energy Exp. for Vehicles					Rev. Veh. Hrs. / Capita 0.52 0.51
Vehicle Maintenance Expenses					
Plant Maintenance Expenses		\$45,987		\$39,728	AVERAGE SPEED
General/Administration Expenses		\$194,078		\$261,268	Rev. Veh. Kms. / Rev. Veh. Hrs. 23.07 22.58
TOTAL DIRECT OPERATING EXPENSES	\$2,747,422		\$3,049,417		VEHICLE UTILIZATION
Debt Service Payment					Tot. Veh. Kms. / Active Vehicles 45,908 47,269
Total Operating Expenses	\$3,074,942		\$3,049,417		
REGULAR SERV. PASS. REVENUES	\$1,371,166		\$1,526,023		LABOUR PRODUCTIVITY
TOTAL OPERATING REVENUES	\$1,464,706		\$1,636,516		Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.77 0.78
Total Revenues	\$1,464,706		\$1,636,516		
NET DIRECT OPERATING COST	\$1,282,716		\$1,412,901		TOP WAGE RATES
NET OPERATING COST	\$1,610,236		\$1,412,901		Operators \$17.73 \$18.19
Provincial Operating Contribution					Mechanics \$20.50 \$21.15
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES					
TOTAL CAPITAL FUNDING					
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

WINDSOR

Transit Contact: Mrs. P. Williams
General Manager

Statistical Contact: Mr. Thomas J. Bondy
Accounting Manager

Tel: (519) 944-4141 x246 Fax: (519) 944-5121
E-mail: tbondy@city.windsor.on.ca

SYSTEM HIGHLIGHTS:

- System established: 29/11/1977
- Municipal Population: 200,000
- Serves: City of Windsor
- Service Area Population: 200,000
- Service area size: 121.00 square kilometres
- Adult Cash Fare: \$2.15
- Service provided by: Transit Commission
- Ridership - Revenue Passengers: 5,419,933
- Boardings (including transfers): 5,854,852
- Hours of Service:

Monday	05:00 - 02:00
Tuesday	05:00 - 02:00
Wednesday	05:00 - 02:00
Thursday	05:00 - 02:00
Friday	05:00 - 02:00
Saturday	08:00 - 24:00
Sunday	08:00 - 24:00
Holidays	08:00 - 24:00
- Total Operating Revenues: \$10,380,054
- Total Direct Operating Expenses: \$16,169,734
- Energy Consumption:

Diesel	2,732,556 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 77 standard buses without lifts
17 low floor buses
- Union Affiliations: ATU 616 (Operators)
ATU 616 (Mechanics)

WINDSOR



FARES	CASH	UNIT PRICE	MONTHLY PASS	OTHER Semester Pass	CRITERIA
Effective Date: 07/01/2001					
Adults	\$2.15	\$1.85	\$69.00		
Children	Free				4 years and under
Students	\$1.50	\$1.45	\$48.00		5-18 years with ID
Seniors	\$1.50	\$1.45	\$36.00		60 years and over
Other: College/University				\$192/4 months	
Blind	Free				with CNIB Card
VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE
Standard Buses (no lift)	77	4	16.8	66	42
Lift-Equipped Standard Buses					
Low Floor Motor Buses	17		3.9	17	17
Articulated Motor Buses					
Trolley Buses					
Small / Community Bus		12	5.7		
Light Rail Vehicles					
Heavy Rail Vehicles					
Commuter Rail Vehicles					
Other:					
TOTAL	94	16	N/A	83	59
OPERATING DATA		2000		2001	PERFORMANCE INDICATORS
Revenue Vehicle Kilometres		4,049,000		4,006,000	FINANCIAL PERFORMANCE
Total Vehicle Kilometres		4,895,155		4,843,000	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio) 59 % 64 %
Revenue Vehicle Hours		206,552		210,328	Municipal Operating Contribution / Capita \$34.16 \$33.53
Auxiliary Revenue Vehicle Hours		2,806		4,235	Net Dir. Oper. Cost / Reg. Serv. Pass. \$1.20 \$1.07
Total Vehicle Hours		308,537		314,176	
Operator Paid Hours		311,953		318,123	AVERAGE FARE
Mechanic Paid Hours		32,578		32,312	Reg. Serv. Pass. Rev. / Reg. Serv. Pass. \$1.60 \$1.75
Total Employee Paid Hours		468,409		470,916	
Adult Passenger Trips		3,357,035		3,290,979	COST EFFECTIVENESS
Concession Fare Trips		2,283,372		2,128,954	Tot. Dir. Oper. Exp. / Reg. Serv. Pass. \$2.93 \$2.98
Concession Fare Trips Detail:					
Child Passenger Trips					
Student Passenger Trips		1,674,926		1,539,780	SERVICE UTILIZATION
Senior Passenger Trips		588,286		573,000	Reg. Serv. Pass. / Capita 28.20 27.10
REGULAR SERVICE PASSENGER TRIPS		5,640,407		5,419,933	Reg. Serv. Pass. / Rev. Veh. Hrs. 27.31 25.77
Regular Service Passenger Kms					
Auxiliary Serv. Pass. Trips		16,878		95,002	AMOUNT OF SERVICE
					Rev. Veh. Hrs. / Capita 1.03 1.05
Transportation Operations Expenses		\$9,591,936		\$9,351,513	
Fuel/Energy Exp. for Vehicles		\$1,572,513		\$1,522,561	AVERAGE SPEED
Vehicle Maintenance Expenses		\$3,147,951		\$3,083,995	Rev. Veh. Kms. / Rev. Veh. Hrs. 19.60 19.05
Plant Maintenance Expenses		\$817,082		\$756,396	
General/Administration Expenses		\$1,421,391		\$1,455,269	VEHICLE UTILIZATION
TOTAL DIRECT OPERATING EXPENSES		\$16,550,873		\$16,169,734	Tot. Veh. Kms. / Active Vehicles 48,952 51,521
Debt Service Payment					
Total Operating Expenses		\$16,756,702		\$17,201,185	LABOUR PRODUCTIVITY
REGULAR SERV. PASS. REVENUES		\$8,998,490		\$9,480,072	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr. 0.67 0.67
TOTAL OPERATING REVENUES		\$9,780,117		\$10,380,054	
Total Revenues		\$9,924,242		\$10,495,019	TOP WAGE RATES
NET DIRECT OPERATING COST		\$6,770,756		\$5,789,680	Operators \$19.38 \$19.38
NET OPERATING COST		\$6,832,460		\$6,706,166	Mechanics \$21.56 \$21.56
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES		\$855,559		\$422,563	
TOTAL CAPITAL FUNDING		\$855,559		\$422,563	
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					

WOODSTOCK

Transit Contact: Mr. Rick D'Entremont
Works Superintendent

Statistical Contact: Mr. Allen Hill
City Engineer

Tel: (519) 539-1291 x 818 Fax: (519) 421-3250
E-mail: rdentremont@city.woodstock.on.ca

SYSTEM HIGHLIGHTS:

- System established: 1962
- Municipal Population: 34,000
- Serves: Woodstock
- Service Area Population: 34,000
- Service area size: 30.00 square kilometres
- Adult Cash Fare: \$2.00
- Service provided by: Municipal Department
- Ridership - Revenue Passengers: 188,054
- Boardings (including transfers): 227,545
- Hours of Service:

Monday	06:30 - 18:30
Tuesday	06:30 - 18:30
Wednesday	06:30 - 18:30
Thursday	06:30 - 18:30
Friday	06:30 - 18:30
Saturday	08:30 - 18:30
Sunday	N/A
Holidays	N/A
- Total Operating Revenues: \$296,434
- Total Direct Operating Expenses: \$944,051
- Energy Consumption:

Diesel	237,925 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 11 standard buses without lifts
- Union Affiliations: CUPE 1146 (Operators)
CUPE 1146 (Mechanics)

WOODSTOCK



FARES	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/05/1999				
Adults	\$2.00	\$1.59	\$50.00	
Children	Free			
Students	\$1.00	\$0.91	\$50.00	
Seniors	\$2.00	\$1.59	\$50.00	under 5 years

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	11	2	23.0	7	6	Operators	6.0	12.0
Lift-Equipped Standard Buses						Other Transportation Operations		1.0
Low Floor Motor Buses						Mechanics (Vehicle Maintenance)	1.0	
Articulated Motor Buses						Other Vehicle Maintenance		3.0
Trolley Buses						Plant Maintenance		
Small / Community Bus						General and Administration		2.0
Light Rail Vehicles						TOTAL EMPLOYEES	7.0	18.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	11	2	N/A	7	6			
OPERATING DATA		2000		2001		PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres		404,800		400,097		FINANCIAL PERFORMANCE		
Total Vehicle Kilometres		412,000		407,367		Tot.Oper.Rev./Tot.Dir.Oper.Exp.(R/C Ratio)	31%	31%
Revenue Vehicle Hours *		21,130		21,264		Municipal Operating Contribution / Capita	\$18.85	\$19.34
Auxiliary Revenue Vehicle Hours						Net Dir. Oper. Cost / Reg. Serv. Pass. *	\$4.06	\$3.44
Total Vehicle Hours		21,430		21,264				
Operator Paid Hours		25,000		25,000		AVERAGE FARE		
Mechanic Paid Hours		2,000		2,000		Reg. Serv. Pass. Rev. / Reg. Serv. Pass. *	\$1.57	\$1.43
Total Employee Paid Hours		30,800		31,800				
Adult Passenger Trips		61,090		71,302		COST EFFECTIVENESS		
Concession Fare Trips		92,723		116,752		Tot. Dir. Oper. Exp. / Reg. Serv. Pass. *	\$5.91	\$5.02
Concession Fare Trips Detail:								
Child Passenger Trips		4,395		6,814		COST EFFICIENCY		
Student Passenger Trips		22,998		32,598		Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$42.43	\$44.40
Senior Passenger Trips								
REGULAR SERVICE PASSENGER TRIPS *	153,813		188,054			SERVICE UTILIZATION		
Regular Service Passenger Kms						Reg. Serv. Pass. / Capita *	4.52	5.53
Auxiliary Serv. Pass. Trips		2,000		3,800		Reg. Serv. Pass. / Rev. Veh. Hrs. *	7.28	8.84
Transportation Operations Expenses		\$586,683		\$598,825				
Fuel/Energy Exp. for Vehicles		\$132,481		\$136,602		AVERAGE SPEED		
Vehicle Maintenance Expenses		\$134,686		\$149,975		Rev. Veh. Kms. / Rev. Veh. Hrs.	19.16	19.16
Plant Maintenance Expenses		\$43,105		\$35,409				
General/Administration Expenses		\$12,414		\$23,240		VEHICLE UTILIZATION		
TOTAL DIRECT OPERATING EXPENSES	\$909,369		\$944,051			Tot. Veh. Kms. / Active Vehicles	41,200	37,033
Debt Service Payment								
Total Operating Expenses		\$917,369		\$954,051		LABOUR PRODUCTIVITY		
REGULAR SERV. PASS. REVENUES	\$241,463		\$269,584			Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.	0.85	0.85
TOTAL OPERATING REVENUES	\$284,365		\$296,434					
Total Revenues		\$284,365		\$296,434		TOP WAGE RATES		
NET DIRECT OPERATING COST	\$625,004		\$647,617			Operators	\$17.81	\$18.40
NET OPERATING COST	\$633,004		\$657,617			Mechanics	\$20.16	\$20.76
Provincial Operating Contribution								
Municipal Operating Contribution								
Other Operating Contributions								
Provincial Debt Service Contribution								
Municipal Debt Service Contribution								
TOTAL CAPITAL EXPENDITURES	\$35,130		\$53,852					
TOTAL CAPITAL FUNDING	\$35,130		\$53,852					
Provincial Capital Contribution								
Municipal Capital Contribution								
Other Capital Contributions								

Notes:

* Revenue Vehicle Hours includes deadheading in 2001. * Pass multiplier increased in 2001 reflecting results of passenger surveys.

YORK REGION

Transit Contact: Mr. Don Gordon
General Manager

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Manager - Service Planning

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SYSTEM HIGHLIGHTS:

- System established: 01/01/2001
- Serves: York Region including (Aurora, Markham, Newmarket, Richmond Hill, and Vaughan)
- Service area size:
- Service provided by: Municipal Department, under contract with TTC, Miller Transit, Laidlaw, CanAr Coach, Pacific Western, Student Express
- Hours of Service:

Monday	06:00 - 24:00
Tuesday	06:00 - 24:00
Wednesday	06:00 - 24:00
Thursday	06:00 - 24:00
Friday	06:00 - 01:00
Saturday	08:00 - 01:00
Sunday	09:00 - 24:00
Holidays	09:00 - 24:00
- Union Affiliations: ATU 1587 (Operators)
Non-union (Mechanics)

- Municipal Population: 792,000
- Service Area Population: 687,500
- Adult Cash Fare: \$2.00
- Ridership - Revenue Passengers: 7,689,301
- Boardings (including transfers): 7,689,301
- Total Operating Revenues: \$13,842,100
- Total Direct Operating Expenses: \$25,865,229
- Energy Consumption:

Diesel	3,684,880 litres
Gasoline	
Propane	
Natural Gas	
Electricity	
- Active Vehicles includes: 92 standard buses without lifts
47 low floor buses
6 community buses

REMARKS:

- On January 1, 2001 York Region Transit (YRT) was established as a result of the amalgamation of the conventional and specialized transit services previously operating at the municipal level within the Region. The 5 conventional systems including Aurora Transit, Markham Transit, Richmond Hill Transit, Newmarket Transit, and Vaughan Transit amalgamated their transit services. YRT is a branch within the Transportation Department of the Region of York. It has 4 main functional areas: Operations, Service Planning, Marketing and Customer Service, and Specialized (Mobility Plus for persons with disabilities).

YORK REGION



FARES *	CASH	UNIT PRICE	MONTHLY PASS	CRITERIA
Effective Date: 01/01/2000				
Adults	\$2.00	\$1.60	\$64.00	Cash \$1.60 (Aurora & Newmarket)
Children	\$1.25	\$1.00		Cash \$1.60 (Aurora), Cash \$1.00 (Newmarket)
Students	\$1.50	\$1.25	\$49.00	Cash \$1.60 (Aurora & Newmarket)
Seniors				

VEHICLES (2001)	ACTIVE	STORED	AVG AGE	PEAK	BASE	EMPLOYEES (2001)	FULL-TIME	PART-TIME
Standard Buses (no lift)	92		14.8			Operators	158.0	24.0
Lift-Equipped Standard Buses						Other Transportation Operations	21.0	2.0
Low Floor Motor Buses	47		1.9			Mechanics (Vehicle Maintenance)	23.0	
Articulated Motor Buses						Other Vehicle Maintenance	11.0	
Trolley Buses						Plant Maintenance	2.0	
Small / Community Bus	6		5.8			General and Administration	28.0	3.0
Light Rail Vehicles						TOTAL EMPLOYEES	243.0	29.0
Heavy Rail Vehicles								
Commuter Rail Vehicles								
Other:								
TOTAL	145	N/A	120	48				

	2000	2001	PERFORMANCE INDICATORS	2000	2001
Revenue Vehicle Kilometres	7,588,807	7,183,642	FINANCIAL PERFORMANCE		
Total Vehicle Kilometres	8,127,623	7,183,642	Tot. Oper. Rev./Tot. Dir. Oper. Exp. (R/C Ratio)	64 %	54 %
Revenue Vehicle Hours	307,457	352,997	Municipal Operating Contribution / Capita	\$12.13	\$17.49
Auxiliary Revenue Vehicle Hours	3,147		Net Dir. Oper. Cost / Reg. Serv. Pass.	\$1.07	\$1.56
Total Vehicle Hours	312,529	352,997	AVERAGE FARE		
Operator Paid Hours			Reg. Serv. Pass. Rev. / Reg. Serv. Pass.	\$1.78	\$1.72
Mechanic Paid Hours			COST EFFECTIVENESS		
Total Employee Paid Hours			Tot. Dir. Oper. Exp. / Reg. Serv. Pass.	\$2.94	\$3.36
Adult Passenger Trips			COST EFFICIENCY		
Concession Fare Trips			Tot. Dir. & Aux. Oper. Exp. / Tot. Veh. Hr.	\$66.76	\$73.27
Concession Fare Trips Detail:			SERVICE UTILIZATION		
Child Passenger Trips			Reg. Serv. Pass. / Capita	11.45	11.18
Student Passenger Trips			Reg. Serv. Pass. / Rev. Veh. Hrs.	23.11	21.78
Senior Passenger Trips			AMOUNT OF SERVICE		
REGULAR SERVICE PASSENGER TRIPS	7,105,891	7,689,301	Rev. Veh. Hrs. / Capita	0.50	0.51
Regular Service Passenger Kms			AVERAGE SPEED		
Auxiliary Serv. Pass. Trips	29,024		Rev. Veh. Kms. / Rev. Veh. Hrs.	24.68	20.35
Transportation Operations Expenses	\$18,913,953	\$22,702,326	VEHICLE UTILIZATION		
Fuel/Energy Exp. for Vehicles			Tot. Veh. Kms. / Active Vehicles	63,497	49,542
Vehicle Maintenance Expenses	\$127,128	\$142,454	LABOUR PRODUCTIVITY		
Plant Maintenance Expenses	\$129,305	\$646,849	Rev. & Aux. Rev. Veh. Hrs. / Oper. Paid Hr.		
General/Administration Expenses	\$1,694,886	\$2,373,600	TOP WAGE RATES		
TOTAL DIRECT OPERATING EXPENSES	\$20,865,272	\$25,865,229	Operators	\$17.50	\$17.45
Debt Service Payment		\$21,828	Mechanics	\$22.58	\$24.00
Total Operating Expenses	\$20,865,272	\$25,887,057	Notes:		
REGULAR SERV. PASS. REVENUES	\$12,674,247	\$13,258,400	* The 5 conventional systems including Aurora Transit, Markham Transit, Richmond Hill Transit, Newmarket Transit, and Vaughan Transit amalgamated their transit services to form York Region Transit in January 2001.		
TOTAL OPERATING REVENUES	\$13,256,583	\$13,842,100	* 2000 Data were created by adding together the data from the individual systems.		
Total Revenues	\$13,336,671	\$13,865,232	* Fares varied by municipalities. The cash, ticket (unit price), and monthly pass information were for the area of Markham, Richmond Hill, and Vaughan.		
NET DIRECT OPERATING COST	\$7,608,689	\$12,023,129	* Capital costs do not include buses operated by TTC under contract to York Region.		
NET OPERATING COST	\$7,528,601	\$12,021,825	* Statistics related to local bus services operated by GO Transit on Yonge Street and Bayview were not included.		
Provincial Operating Contribution					
Municipal Operating Contribution					
Other Operating Contributions					
Provincial Debt Service Contribution					
Municipal Debt Service Contribution					
TOTAL CAPITAL EXPENDITURES	\$958,646	\$12,796,789			
TOTAL CAPITAL FUNDING	\$958,646	\$12,796,789			
Provincial Capital Contribution					
Municipal Capital Contribution					
Other Capital Contributions					
	\$958,646	\$12,796,789			

Notes:

- * The 5 conventional systems including Aurora Transit, Markham Transit, Richmond Hill Transit, Newmarket Transit, and Vaughan Transit amalgamated their transit services to form York Region Transit in January 2001.
- * 2000 Data were created by adding together the data from the individual systems.
- * Fares varied by municipalities. The cash, ticket (unit price), and monthly pass information were for the area of Markham, Richmond Hill, and Vaughan.
- * Capital costs do not include buses operated by TTC under contract to York Region.
- * Statistics related to local bus services operated by GO Transit on Yonge Street and Bayview were not included.