

Service Name	Direct Client
Abandoned Vehicle Removal	Abandoned Vehicle Owner
Abused Woman Assessment and Referral	Abused Woman
Abused Woman Counseling	Abused Woman
Abused Woman Home Accommodation	Abused Woman
Abused Woman Shelter Counseling	Abused Woman
Abused Woman Sheltering	Abused Woman
Abused Woman Subsidy	Abused Woman
Addiction Assessment and Referral	Substance Abuse Addict
Addiction Counseling	Substance Abuse Addict
Adolescent Parent Counseling	Adolescent Parent
Adoption Assessment and Referral	Adoptive Parent
Adoption Placement	Foster Child
Aerobic Instruction	Athlete
Air Emission Control	Toxic Air Emitter
Air Quality Monitoring	Toxic Air Emitter
Air Traffic Vehicle Patrolling	Vehicle Commuter
Airport Access	Traveller
Alzheimer's Disease Registration	Alzheimer's Victim
Ambulance Response	Emergency Victim
Animal Care	Abused Animal Owner
Animal Neutering	Animal Owner
Animal Registration	Animal Owner
Animal Sheltering	Animal Owner
Art Grant Awarding	Artist
Barbecue Pit Permission	Park User
Baseball League Recreation	Baseball League
Basic and Advanced Life Support Training	Resident
Beach Access - Supervised	Beach Abuser
Beach Access - Unsupervised	Beach User

Service Name	Direct Client
Bereavement Counselling	Bereaved Family
Bicycle Access	Bicyclist
Bicycle Registration	Bicycle Owner
Billboard Permission	Billboard Owner
Birth Registration	Birth Registrant
Blue Box Distribution	Waste Recycler
Building Code Inspection	Building Owner
Building Construction Permission	Building Contractor
Building Demolition Permission	Building Contractor
Building Permit Inspection	Building Owner
Burial	Family of Deceased
Burial Plot Provision	Family of Deceased
Burning Permission	Property Owner
Business Licensing	Business Owner
Business Taxation	Business Tenant
Cable Communication Distribution	Cable Television User
Cardiopulmonary Resuscitation Training	Health Care Provider
Chartered Air Transit	Traveller
Chartered Bus Transit	Traveller
Chartered Water Transit	Traveller
Child Care Assessment and Referral	Challenged Child
Child Care Counselling	Challenged Child
Child Care Subsidy	Challenged Child
Child Day Care	Parent
Christmas Donations Distribution	Christmas Donation Recipient
Christmas Tree Collection	Christmas Tree Owner
Commercial Area Assistance	Business
Composter Acquisition Counselling	Waste Producer
Composter Acquisition Subsidy	Waste Producer

Service Name	Direct Client
Cremation	Family of Deceased
Crime Prevention Education	Crime Prevention Student
Crime Report Hotline Advisory	Criminal
Crime Victim Assessment and Referral	Crime Victim
Cross-walk Access	Pedestrian
Crowd Control	Property Owner
Cultural Event Coordination	Cultural Group
Cultural Facilities Access	Cultural Group
Cultural Heritage Designation	Property Owner
Cultural Instruction	Cultural Student
Curfew Enforcement	Curfew Violator
Dead Animal Removal	Commuter
Death Registration	Deceased Person
Defensive Driving Education	Vehicle Driver
Dental Care	Resident
Development Review	Developer
Dial-a-Ride	Commuter
Dignitary Security Protection	Dignitary
Disaster Recovery Coordination	Disaster Victim
Distress Hotline	Distress Victim
Drinking Water Analysis	Property Owner
Driver Licensing	Vehicle Driver
Driver Training	Student Driver
Dust Control	Property Owner
Ecological/Conservation Education	Conservation Student
Election Event Coordination	Voter
Election Registration	Voter
Electric Power Consumption Auditing	Electrical Power Consumer
Electric Power Distribution	Electrical Power Consumer

Service Name	Direct Client
Electric Power Generation	Electrical Power Supplier
Emergency Fund Granting	Emergency Victim
Emergency Housing	Displaced Person
Emergency Response	Emergency Victim
Emergency Response Coordination	Emergency Victim
Emergency Shelter Assessment and Referral	Displaced Person
Emergency Shelter Placement	Displaced Person
Emergency Victim Assistance and Referral	Emergency Victim
Employment Assessment and Referral	Unemployed Person
Employment Counselling	Unemployed Person
Employment Subsidy	Unemployed Person
Errands and Shopping for Seniors	Senior Citizen
Family Planning	Young Family
Family Support Counselling	Family
Fence Permission	Property Owner
Ferry Access	Commuter
Field Hockey League Recreation	Field Hockey League
Film / Motion Picture Permission	Film Crew
Fire Safety Education	Fire Safety Student
Fire Safety Inspection	Property Owner
Fire Suppression	Fire Victim
Flood Control	Property Owner
Food Distribution	Hungry Resident
Football League Recreation	Football League
Foster Home Accommodation	Foster Child
Foster Home Assessment and Referral	Foster Child
Foster Home Counselling	Foster Parent
Foster Home Licensing	Foster Home Provider
Foster Home Placement	Foster Child

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Foster Home Subsidy	Foster Home Provider
Friendly Visiting	Homebound Person
Gang Hotline	Gang
General Health Immunization	Immunization Recipient
Golfing Training	Golfer
Graffiti Control	Graffiti Violator
Gun / Fire Arm Permission	Gun/Arms Owner
Gymnasium Facility Access	Gymnasium User
Gymnastic Training	Gymnast
Handicapped Health Care Assessment and Referr	Handicapped Person
Handicapped Health Care Counselling	Handicapped Person
Handicapped Parking	Handicapped Person
Handicapped Ramp Building Access	Handicapped Person
Handicapped Ramp Intersection Access	Handicapped Person
Hazardous Material Spill Control	Hazardous Waste Producer
Hazardous Waste Collection - On-Request	Hazardous Waste Producer
Hazardous Waste Collection - Scheduled	Hazardous Waste Producer
Hazardous Waste Disposal	Hazardous Waste Collector
Health Patient Transfer	Health Patient
Historical Building Designation	Historical Building Owner
Home Hair Care	Homebound Resident
Home Meal Delivery	Homebound Person
Home Safety Inspection	Home Owner
Home Winterization Subsidy	Home Owner
Homebound Care	Homebound Patient
Homeless Assessment and Referral	Homeless Person
Homeless Placement	Homeless Person
Homeless Shelter Counselling	Homeless Person
Homeless Sheltering	Homeless Person

Service Name	Direct Client
Homesharing Placement	Challenged Resident
Ice Hockey League Recreation	Ice Hockey League
Industrial Discharge Inspection	Industrial Discharger
Insect Control	Public
Intake Community Nursing Care	Sick Person
International Marketing Campaign	Public
Irrigation Distribution	Farmer
Job Training	Unemployed Person
Landlord Counselling	Landlord
Large Appliance Removal	Resident
Legal Counselling	Victim of Crime
Legal Services Subsidy	Victim of Crime
Library Circulation Control	Library Material User
Library Facility Booking	Library Facility User
Library Research	Library User
Liquid Waste Collection	Liquid Waste Producer
Liquid Waste Treatment	Liquid Waste Collector
Liquor Licensing	Liquor Establishment
Local Arts in Construction Subsidy	Developer
Marriage Certification	Prospective Married Couple
Martial Arts Training	Judo/Karate Student
Medical Assessment and Referral	Sick Person
Medical Placement Coordination	Sick Person
Mobile Home Permission	Mobile Home Owner
Natural Gas Consumption Auditing	Natural Gas Consumer
Natural Gas Distribution	Natural Gas Consumer
Nature Trail Access	Naturalist
Neighbourhood Watch Patrolling	Neighbour
New Business Recruiting	Business

Service Name	Direct Client
New Business Subsidy	Business
Night Soil Collection	Night Soil Producer
Night Soil Disposal	Night Soil Collector
Night Soil Treatment	Night Soil Collector
Noise Abatement Control	Noise Producer
Noise Monitoring	Noise Producer
Non-Profit Housing Accommodation	Financially Challenged Resident
Non-Profit Housing Assessment and Referral	Financially Challenged Resident
Non-Profit Housing Placement	Financially Challenged Resident
Odour Control	Odour Producer
Official Plan Amendment Permission	Developer
Paint Booth Permission	Automobile Painter
Parade Permission	Parade Organizer
Paramedic Response	Accident Victim
Park Access	Park User
Parking Lot Attendant Parking	Vehicle Commuter
Parking Lot Metered Parking	Vehicle Commuter
Parking Violation Enforcement	Vehicle Commuter
Pedestrian Access	Pedestrian
Police Intervention	Ratepayer
Police Investigation	Law Enforcement Violator
Police Traffic Control	Vehicle Commuter
Post-Natal Counseling	New Mother
Potable Water Consumption Auditing	Water Consumer
Potable Water Distribution	Water Consumer
Pre-School Health Screening	New Student
Prescription Drugs Dispensing	Financially Challenged Sick Person
Private Child Day Care Licensing	Day Care Child
Property Taxation	Property Owner

Service Name	Direct Client
Prosecution Support	Perpetrator
Public Event Permission	Public Event Coordinator
Public Facility Inspection	Facility Owner
Public Health Education	Public Health Student
Public Safety Education	Public Safety Student
Rabies Vaccination	Victim of Animal Bite
Recreational Facility Booking	Recreational Facility User
Recycled Waste Collection - On-Request	Waste Producer
Recycled Waste Collection - Scheduled	Waste Producer
Recycled Waste Composting	Waste Collector
Reproductive Health Counseling	Reproductive Adult
Reproductive Health Education	Reproductive Adult
Residential Bulk Waste Collection	Waste Producer
Retail Sales Taxation	Retail Business Tenant
Ride Sharing	Vehicle Commuter
Roach Hotline	Victim of Roach Infestation
Road Access	Vehicle Commuter
Road Allowance Control Permission	Roadway User
Roadside Vendor Permission	Roadside Vendor
Roadway Illumination	Roadway User
Roadway Limited Period Parking	Vehicle Commuter
Roadway Metered Parking	Vehicle Commuter
Roadway Parking Permission	Vehicle Commuter
Roadway Salting/Sanding	Vehicle Commuter
Roadway Snow Disposal	Snow Collector
Roadway Snow Melting	Vehicle Commuter
Roadway Snow Removal	Vehicle Commuter
Scheduled Air Transit	Air Traveller
Scheduled Bus Transit	Transit Rider

Service Name	Direct Client
Scheduled Commuter Rail Transit	Transit Rider
Scheduled Ferry Transit	Transit Rider
School Crossing Guard Monitoring	School Child
Senior Assessment and Referral	Senior Citizen
Senior Citizen Companionship	Senior Citizen
Senior Citizen Counseling	Senior Citizen
Senior Citizen Facility Booking	Senior Citizen Facility User
Senior Citizen Health Monitoring	Homebound Senior Citizen
Senior Citizen Housing	Senior Citizen
Senior Citizen Housing Placement	Senior Citizen
Senior Citizen Registration	Senior Citizen
Senior Placement	Senior Citizen
Senior Residential Care	Senior Citizen
Sidewalk Illumination	Pedestrian
Sidewalk Snow Removal	Pedestrian
Skating Rink Facility Access	Skater
Snow Shovelling for Seniors	Senior Citizen
Soccer League Recreation	Competitive Soccer League
Social Assistance Assessment and Referral	Victim of Social Inequity
Social Assistance Placement	Victim of Social Inequity
Social Assistance Subsidy	Victim of Social Inequity
Social Case Emergency Response	Victim of Stress
Soil Testing	Property Owner
Solid Waste Collection - On-Request	Waste Producer
Solid Waste Collection - Scheduled	Waste Producer
Solid Waste Disposal	Waste Collector
Solid Waste Incineration	Waste Collector
Storm Water Drainage/Control	Ratepayer
Stray Animal Collection	Animal Owner

Service Name	Direct Client
Subdivision Permission	Developer
Subway/Light Rail Transit	Transit Commuter
Swimming Pool Facility Access - Supervised	Swimmer
Swimming Pool Facility Access - Unsupervised	Swimmer
Swimming Training	Swimmer
Tax Certification	Prospective Ratepayer
Taxi Cab Licensing	Taxi Cab Owner
Taxi Driver Licensing	Taxi Driver
Telephone Communication Distribution	Telephone User
Tenant Counseling	Tenant
Tennis Court Facility Access	Tennis Player
Termite Control Subsidy	Home Owner
Tour Coordination	Tourist
Tourism Information	Tourist
Traffic Flow Control	Vehicle Commuter
Traffic Signal Control	Vehicle Commuter
Travellers Immunization	Traveller
Underground / Above Ground Walkway Access	Pedestrian
Urban Forest Improvement	Pedestrian
Vehicle Emission Testing	Vehicle Owner
Water Quality Monitoring	Water User
Water Saving Device Installation	Swimmer
Water Treatment	Water Distributor
Weed Control	Property Owner
Wheel Trans / Handicapped Transit	Handicapped Person
Zoning By-Law/Ordinance Amendment Permissi	Developer
Zoo Facility Access	Zoo User