
Org Unit Accountability Summary Report

Accountable Organization Unit

Services

Executive Management

Service Performance Reporting
Operational Planning

I.T. Management

Financial Management
Marketing
Strategic Planning
HR Management
Practices & Methods Provision
Contract Management
Technology Enabled Opportunities Assessment
Procurement
Asset Management

Planning and Architecture

Business Architecture
Business Functionality Architecture Design
Technology Infrastructure Architecture Design
Information and Data Environment Architecture Design
Security Architecture Design

Application Delivery

Applications Functionality Provision - Major
Applications Functionality Provision - Minor
Applications Functionality Maintenance
Office Software Provision
Project Management
Office Software Maintenance
Business Tools Provision
Tools Provision
Business Tools Maintenance
Tools Maintenance

Data Administration

Accountable Organization Unit	Services
Data Administration	<ul style="list-style-type: none"> Operational Database Provision Operational Database Maintenance Information Database Provision Information Database Maintenance Repository Provision Repository Maintenance Data Analysis Capabilities Provision Data Analysis Capabilities Maintenance Information Product Provision Information Product Maintenance
Security Administration	<ul style="list-style-type: none"> Business Functionality Security Access Management Technology Infrastructure Security Access Management Information and Data Environment Security Access Management
Client Support	<ul style="list-style-type: none"> Business Functionality Training Business Functionality Assistance Office Software Training Practices & Methods Training Office Software Assistance Practices & Methods Assistance Business Tools Training Business Tools Assistance Information and Data Environment Training Tools Training Information and Data Environment Assistance Tools Assistance Business Peripherals Training Business Peripherals Assistance Customer Contact Management
I.T. Production Operations	<ul style="list-style-type: none"> Manage & Operate Business Functionality Business Functionality Problem Resolution Business Functionality Change Management

Accountable Organization Unit	Services
I.T. Production Operations	<ul style="list-style-type: none"> Manage & Operate Technology Infrastructure Technology Infrastructure Problem Resolution Technology Infrastructure Change Management Manage & Operate Information and Data Environment Information and Data Environment Problem Resolution Disaster Recovery Planning Information and Data Environment Change Management Disaster Recovery Disaster Recovery Environment Provision Disaster Recovery Environment Maintenance
Decision Support	<ul style="list-style-type: none"> Information Products Subscription
Technology Delivery	<ul style="list-style-type: none"> Telecommunications Infrastructure Provision - Major Telecommunications Infrastructure Provision - Minor Telecommunications Infrastructure Maintenance Business Functionality Hosting Environment Provision - Major Business Functionality Hosting Environment Provision - Minor Business Functionality Hosting Environment Maintenance Data Hosting Environment Provision - Major Data Hosting Environment Provision - Minor Data Hosting Environment Maintenance Development Environment Provision Development Environment Maintenance Testing Environment Provision Testing Environment Maintenance Business Peripherals Provision Business Peripherals Maintenance Configuration Management
I.T. Process Improvement	<ul style="list-style-type: none"> Research Practices & Methods Provision Practices & Methods Maintenance Business Functionality Standards Setting