BUS 139 Data-driven Marketing



Visualization



Six Basic Rules of Data Visualization

1. Define your intended 2. Provide clarity 3. Don't obfuscate facts message beforehand 5. Reveal something 4. Make it efficient 6. Be actionable about the data

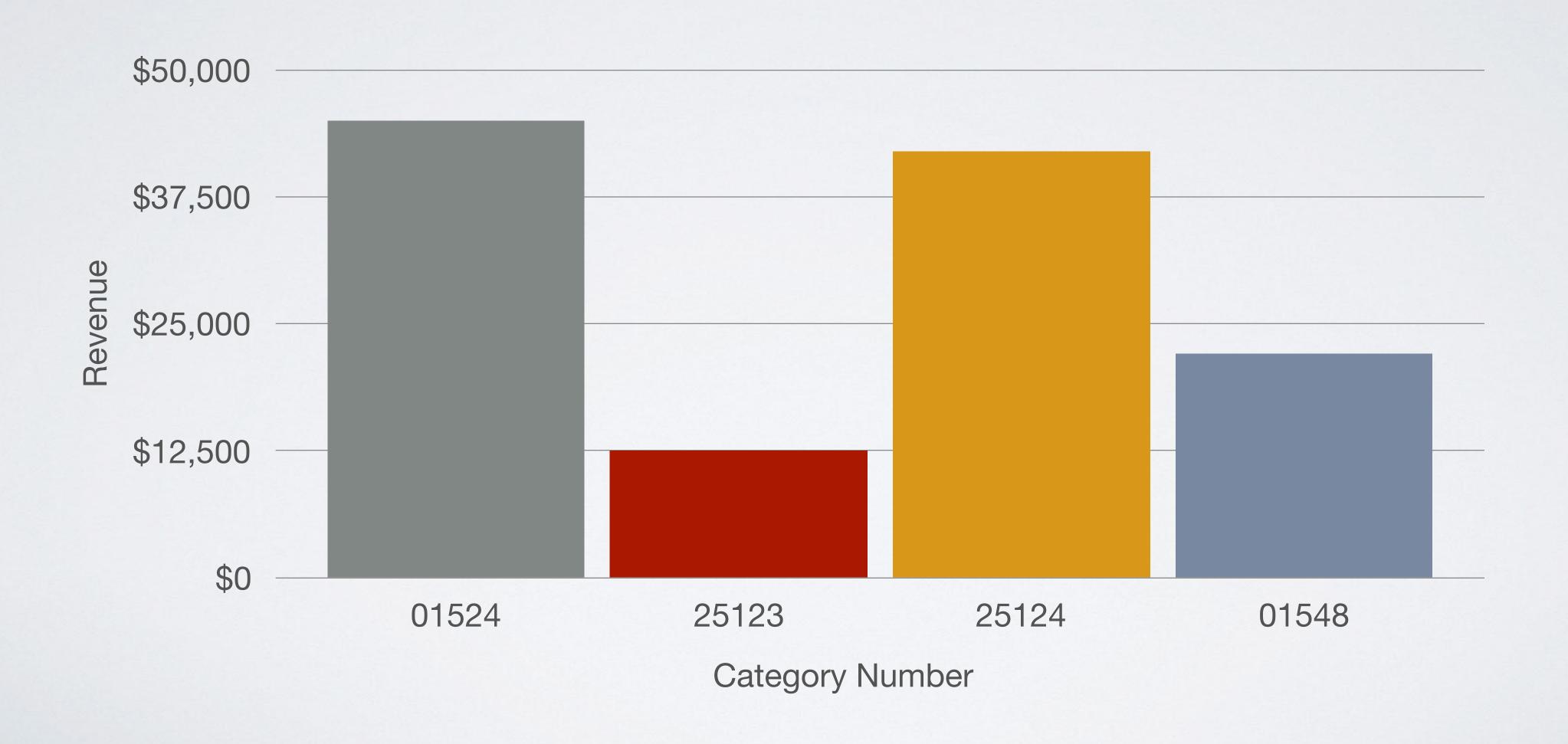
1. DEFINE YOUR INTENDED MESSAGE BEFOREHAND

Determine which relationship to convey and which data to emphasize



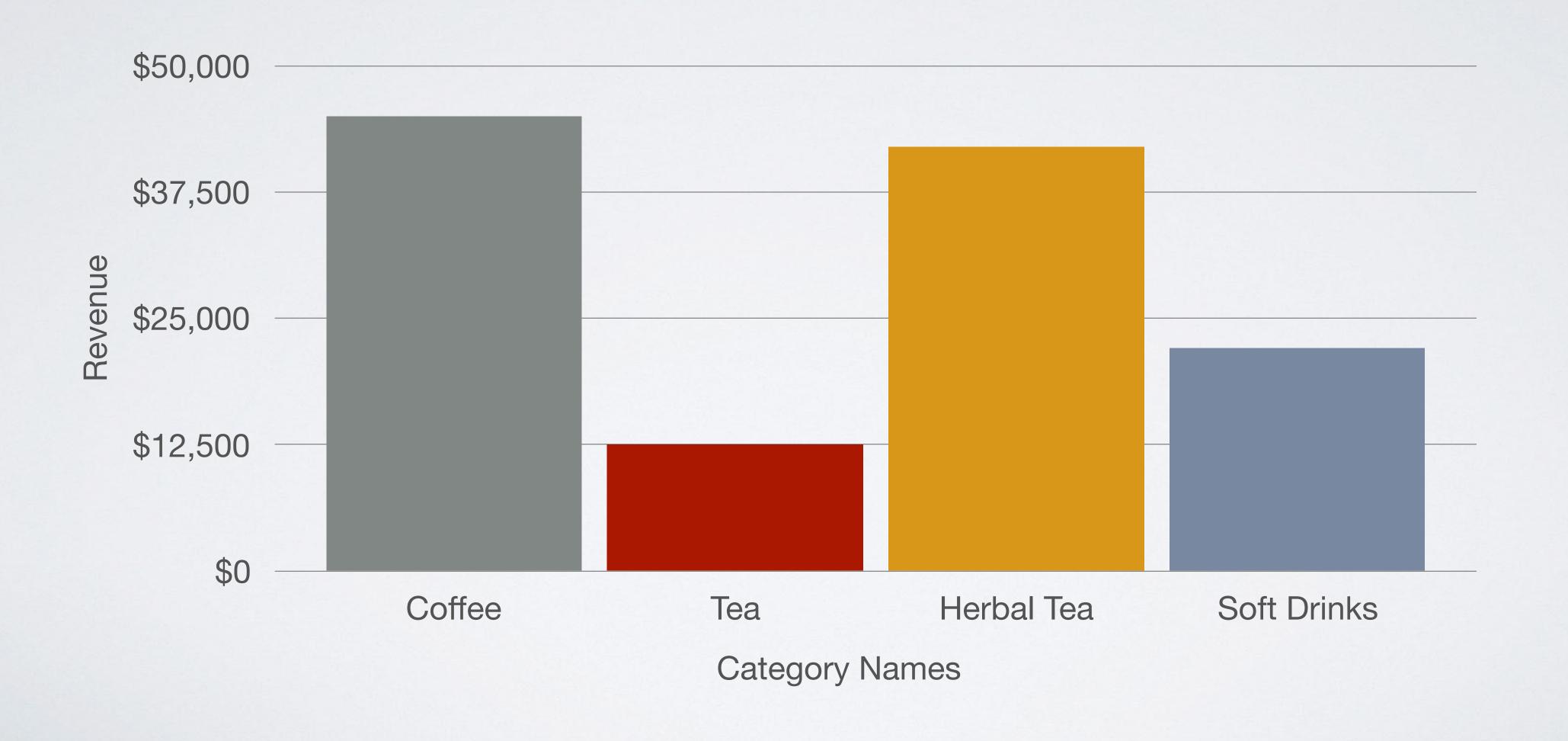
2. PROVIDE CLARITY

It can be difficult to visualize data that is purely quantitative or purely categorical.



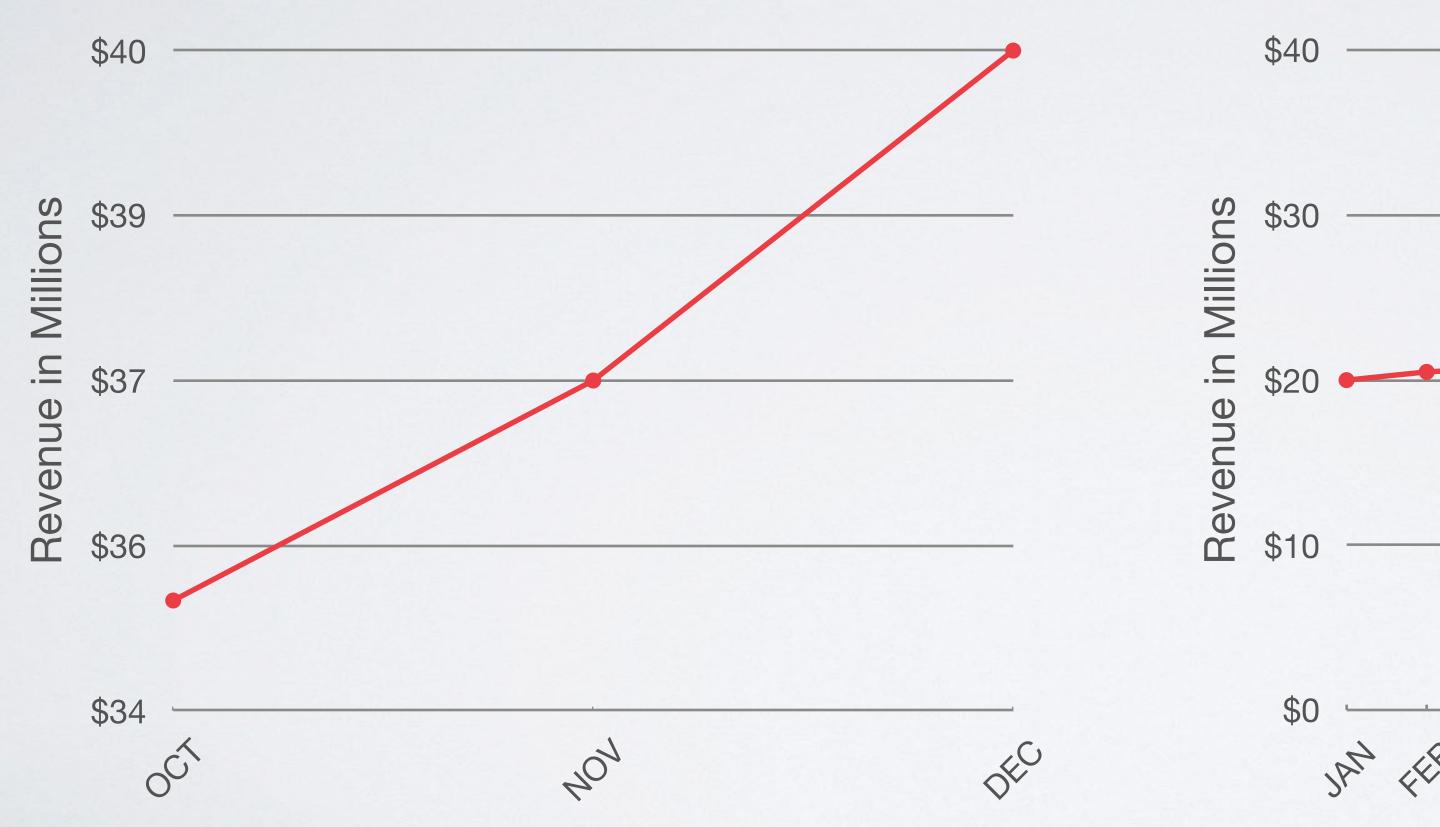
2. PROVIDE CLARITY

When representing data you must not only choose how to visualize it, but also how to describe it.



3. DON'T OBFUSCATE FACTS

Always represent complete data sets, even the data that are seemingly uninteresting.

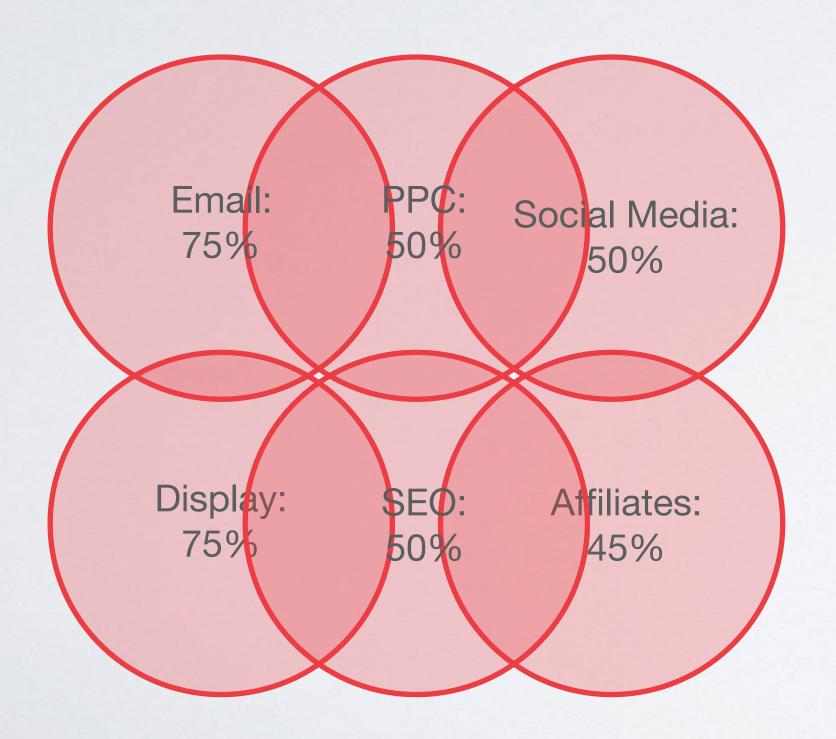




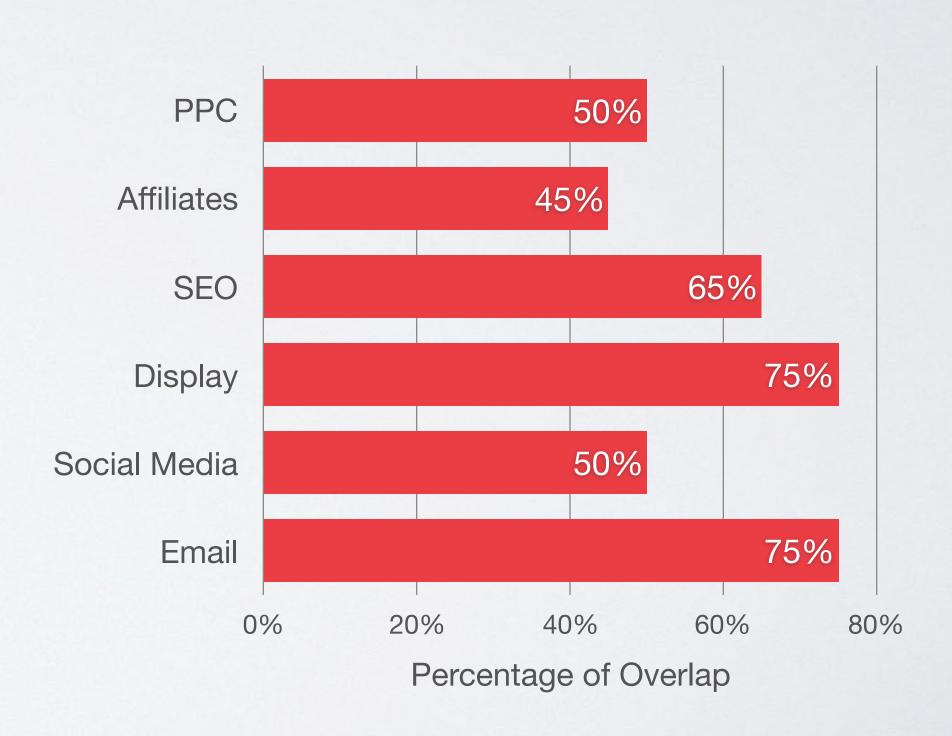
4. MAKE IT EFFICIENT

Avoid overloading views and presenting too many numbers in a small space.

Channel Overlap

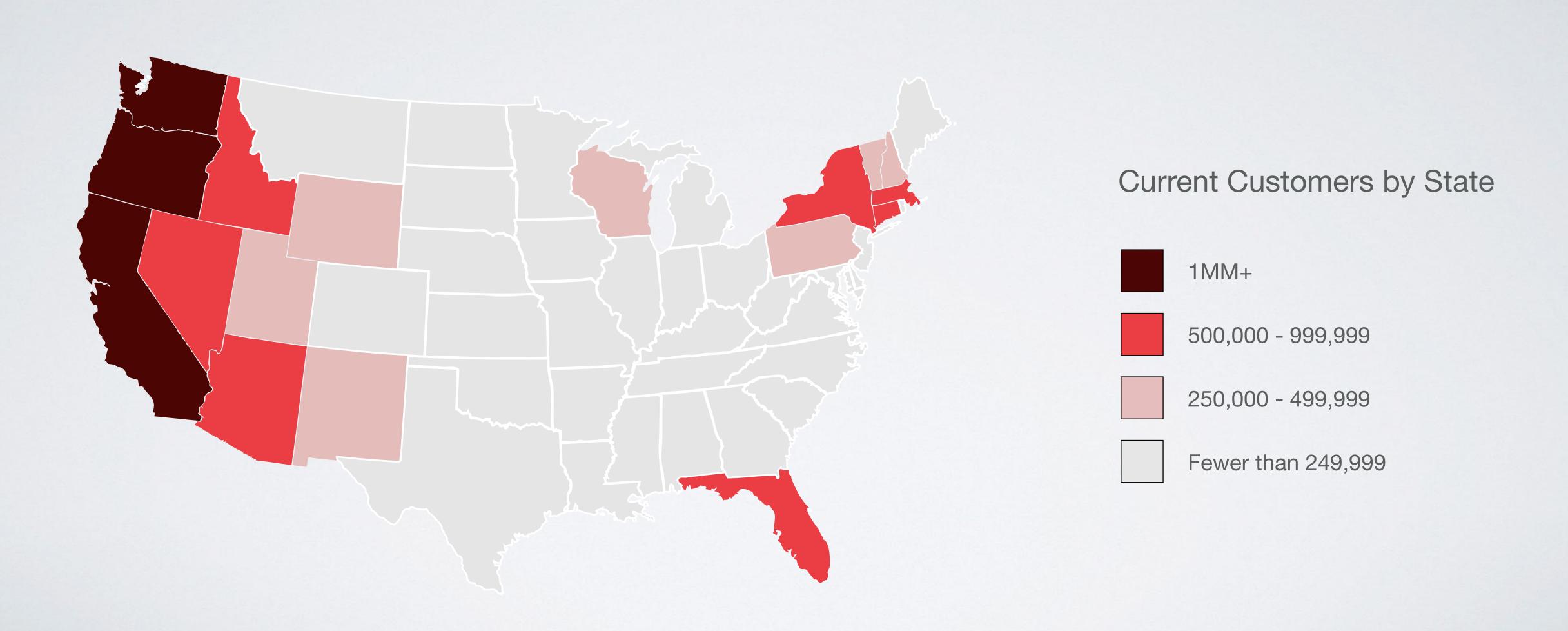


Channel Overlap



5. REVEAL SOMETHING ABOUT THE DATA

Visualize data to help people better understand complex spacial relationships.



Visualization can (and should) be used to spur action.

Top Claims for Product Returns

Product did not work as advertised 63%	Found a better price 6% Product arrived broken 12%	.3%	1%	.7%
		.3%	1%	.7%
		.4%	1%	.7%
		.3%	1%	.7%
		.3%	1%	.4%
	Changed my mind 5%	.3%	.6%	.9%

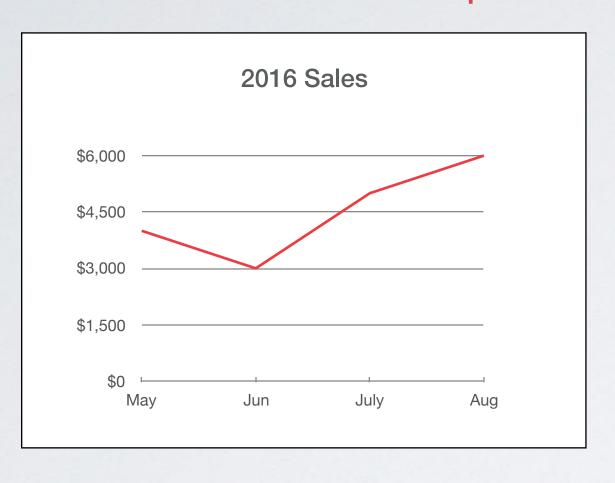
Seven tips for improving data visualization:

- 1. Always include a title that is clear and intuitive.
- 2. Put the most important data on the X or Y axis and reserve color, size, or shape for less important data.
- 3. Resist the urge to use 3-D charts and graphics.
- 4. Make sure to orient your data to maximize legibility and readability for the reader.

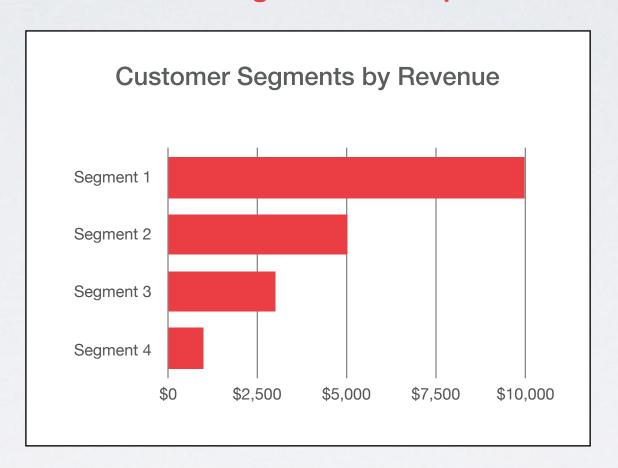
- 5. Limit your usage of colors and shapes so that your users can distinguish them and see patterns.
- 6. Make sure you can understand the visualization in :30 seconds or less.
- 7. Recognize the tradeoffs between the comprehensiveness of data and the audiences' understanding of the data.

Visualizing data really means visualizing relationships.

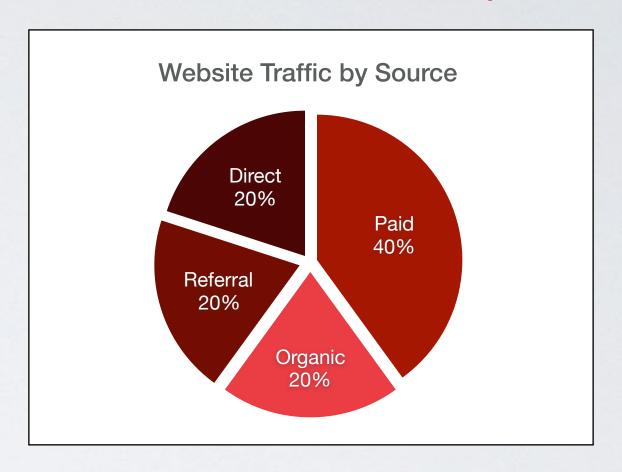
Time Series Relationship



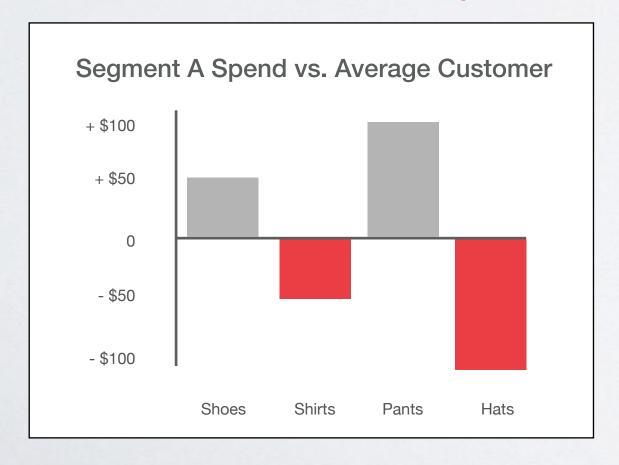
Ranking Relationship



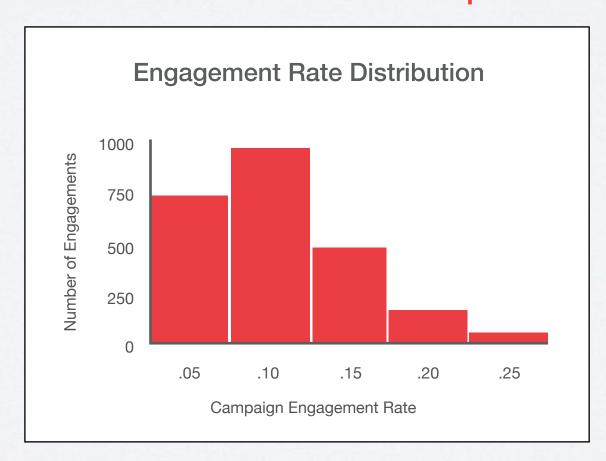
Part to Whole Relationship



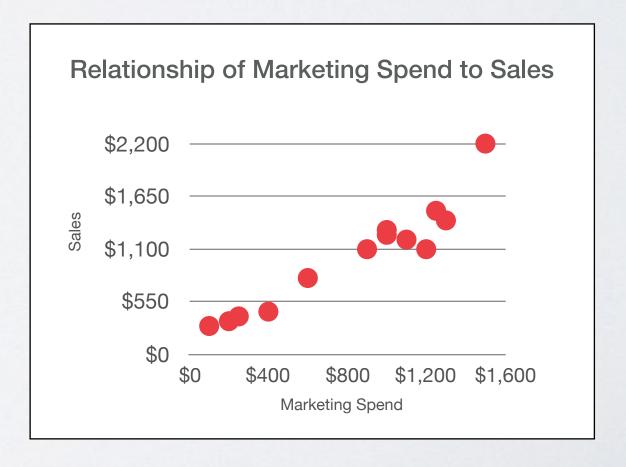
Deviation Relationship



Distribution Relationship

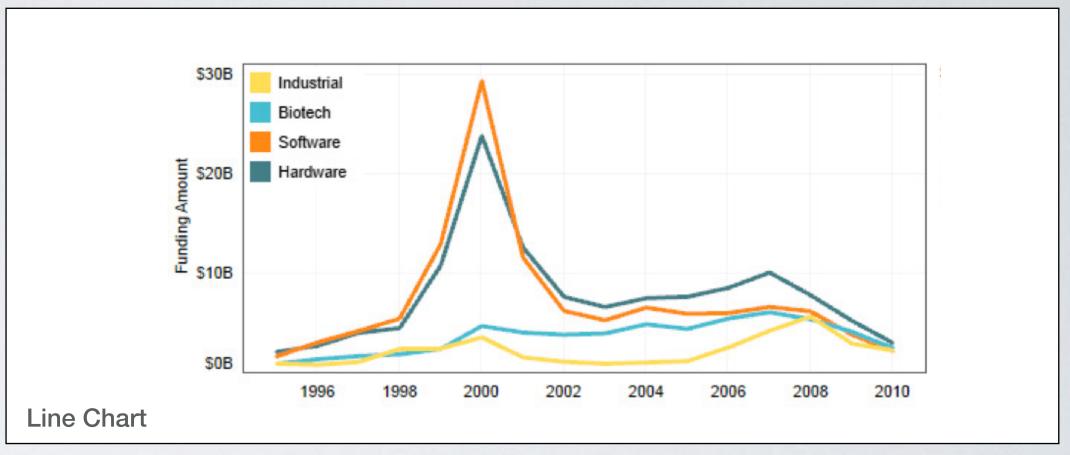


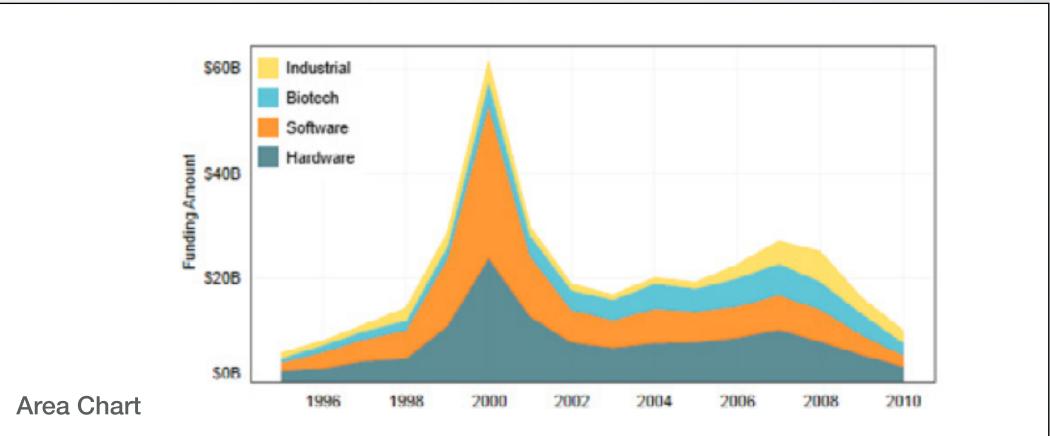
Correlation

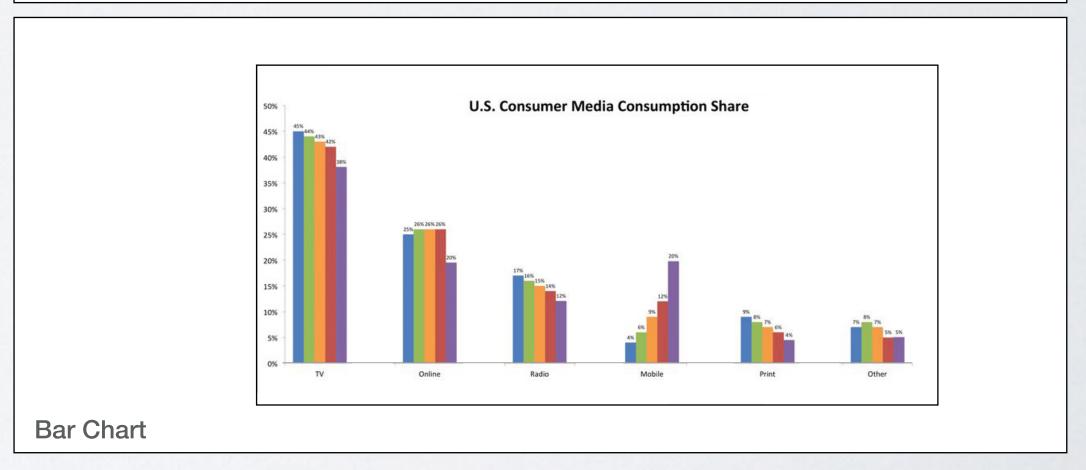


Time Series Relationships

Line charts, area charts, and bar charts are for demonstrating trends over time.

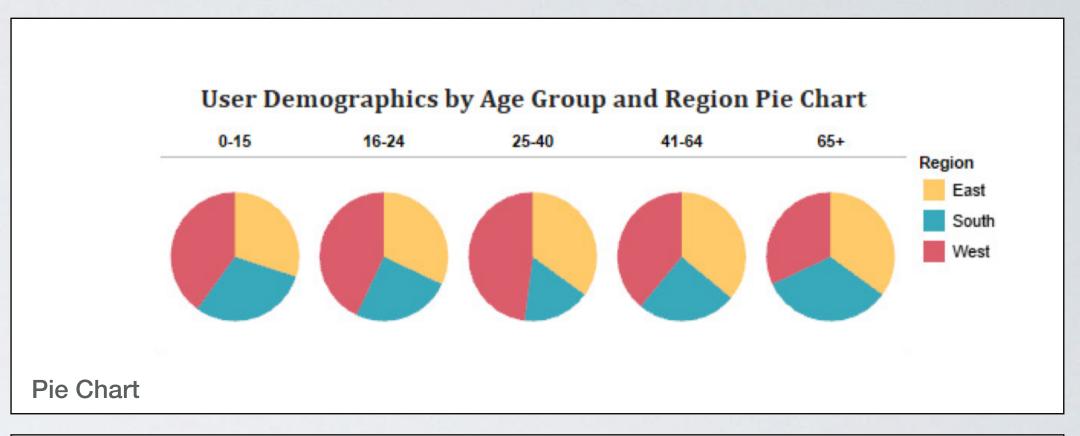


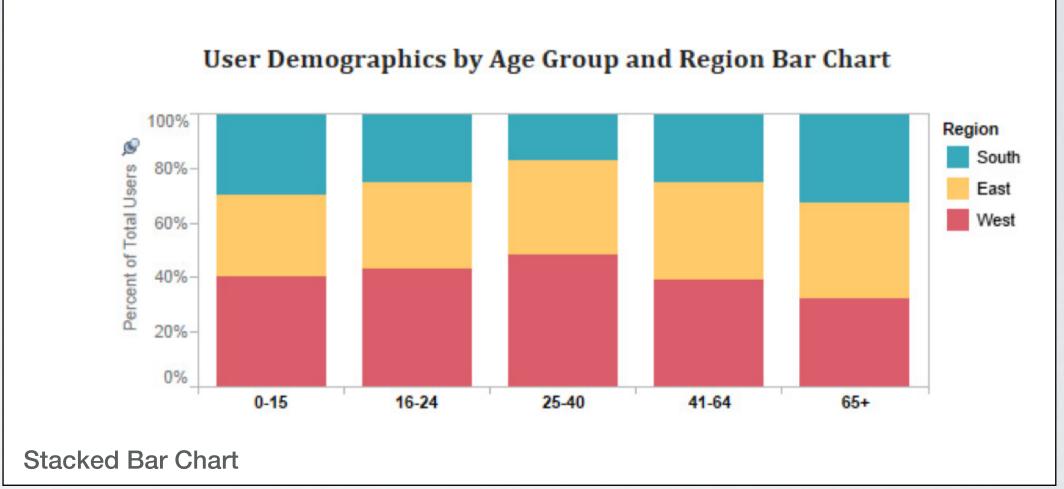


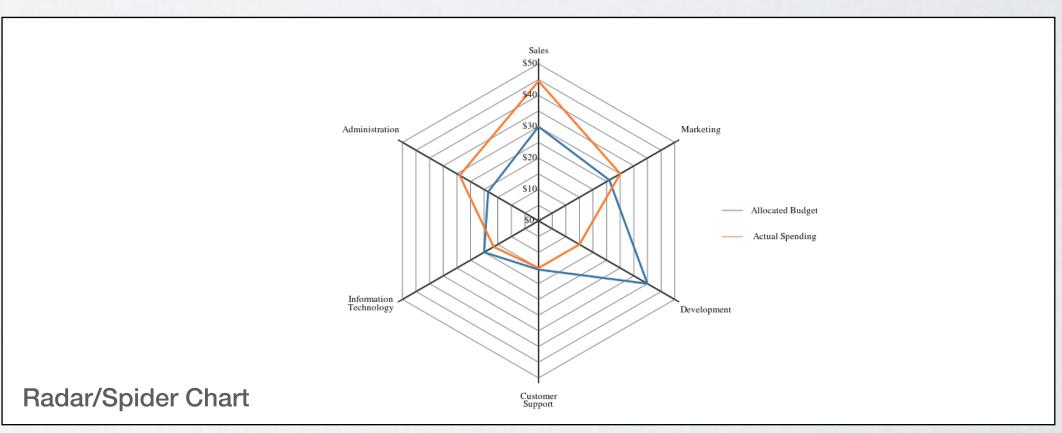


Part to Whole Relationships

Stacked Bar Charts, pie charts and radar/ spider charts are for demonstrating unique segments and attributes.

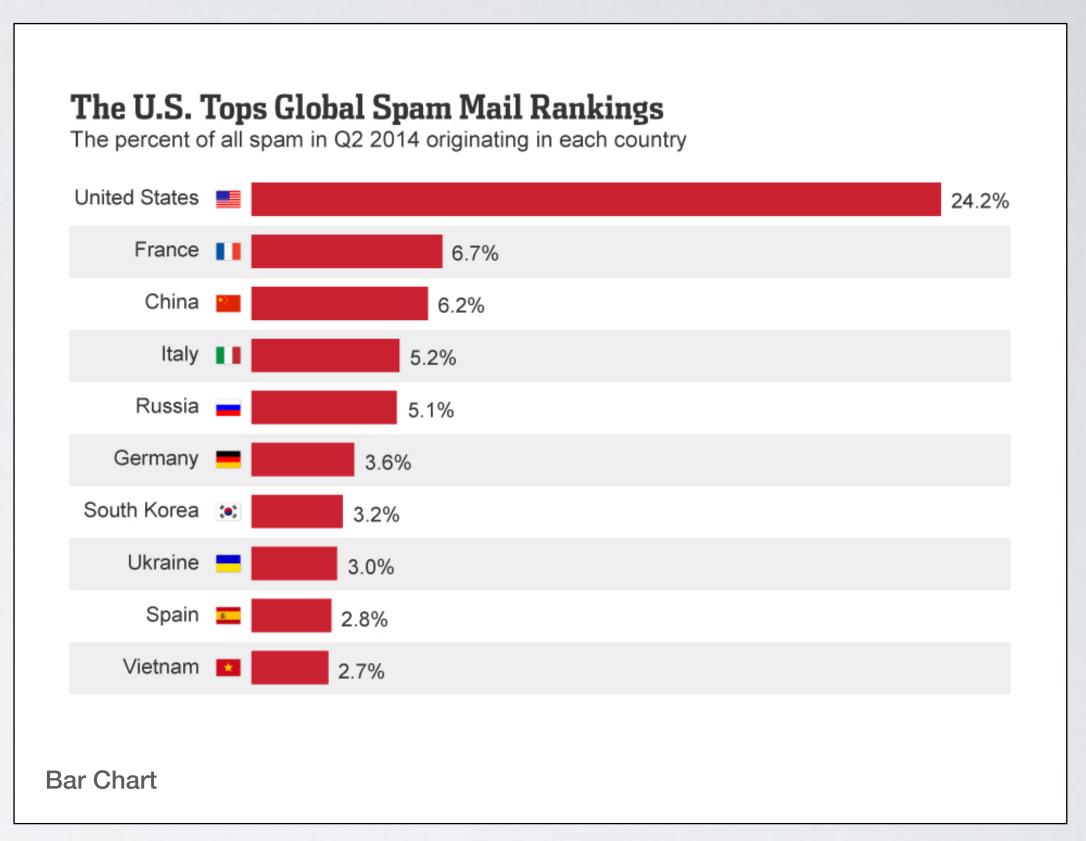


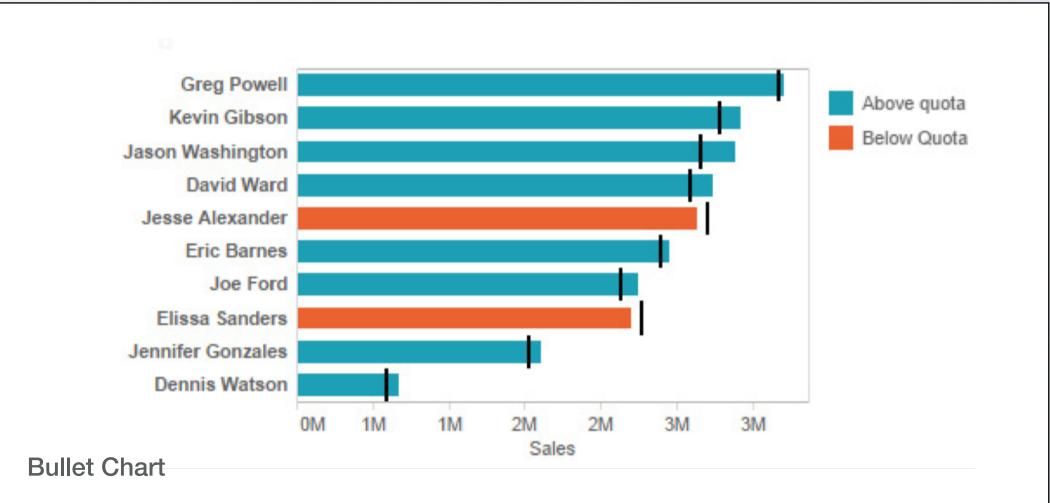




Ranking Relationships

Bar charts and bullet charts are good for creating lists of hierarchal ranking because they establish a baseline for all information.

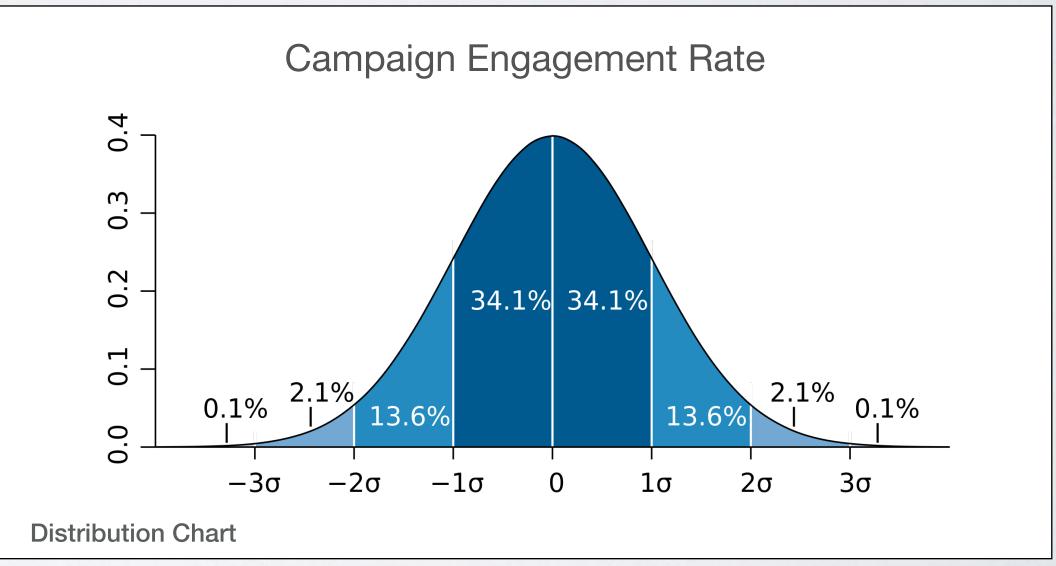




Deviation Relationships

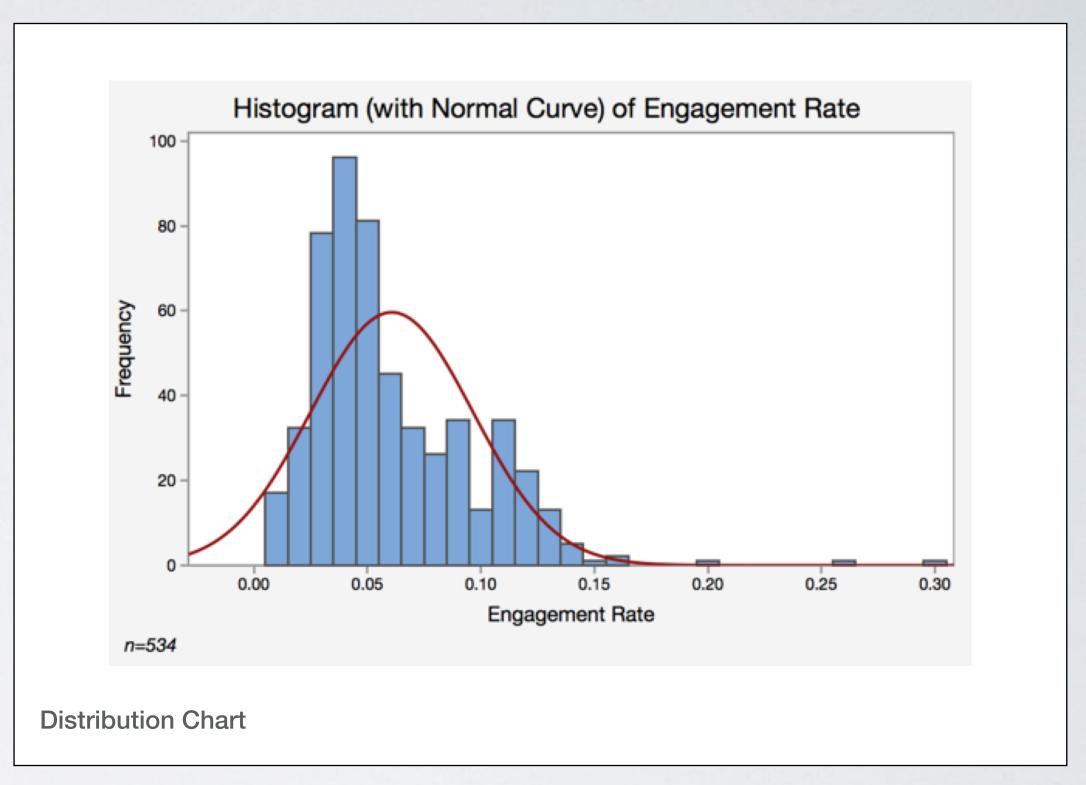
Distribution charts and deviation charts are useful when featuring how one or more sets of values differ from a reference set of values.

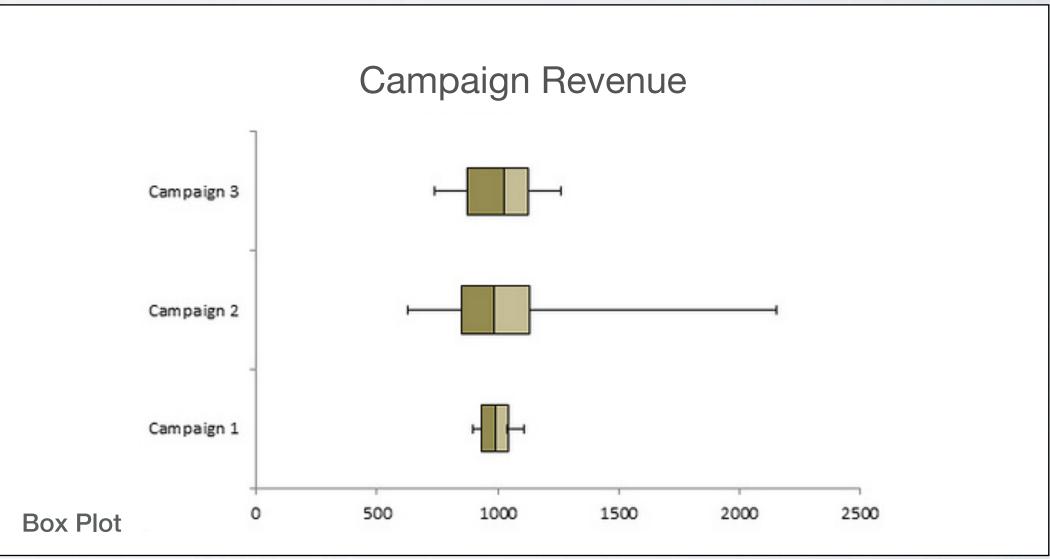




Distribution Relationships

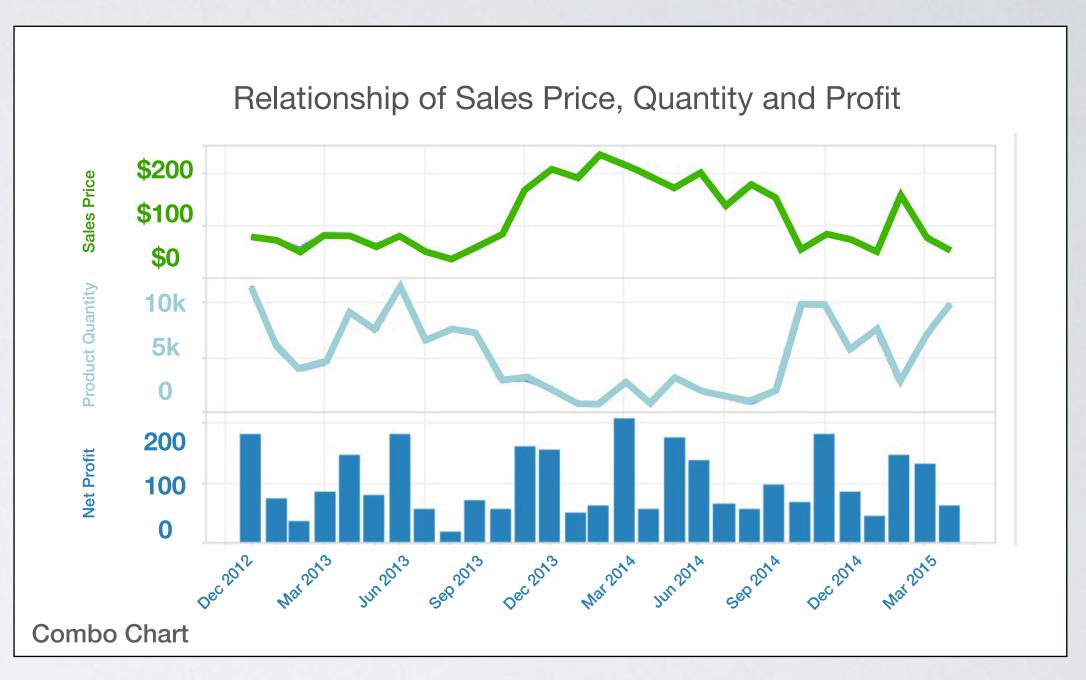
Box Plots and histograms are good for demonstrating how a population is distributed over some variable, e.g, campaign metric, time, etc.

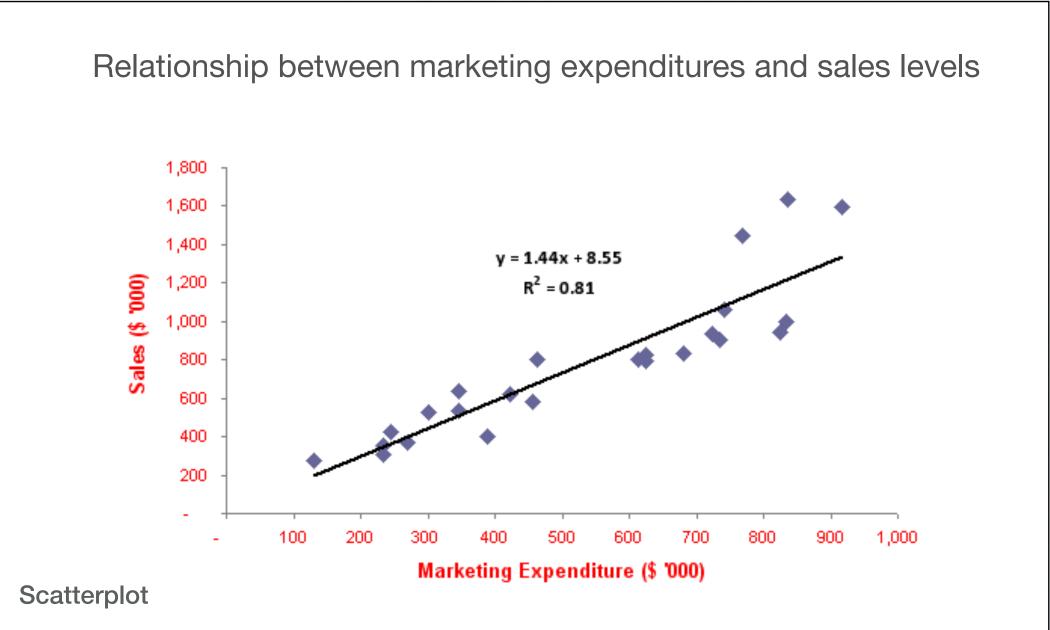




Correlation

Scatterplots and combo charts are perfect when dealing with multivariate data.





There are two uses of data visualization: to improve your own understanding and to aid the understanding of others.

