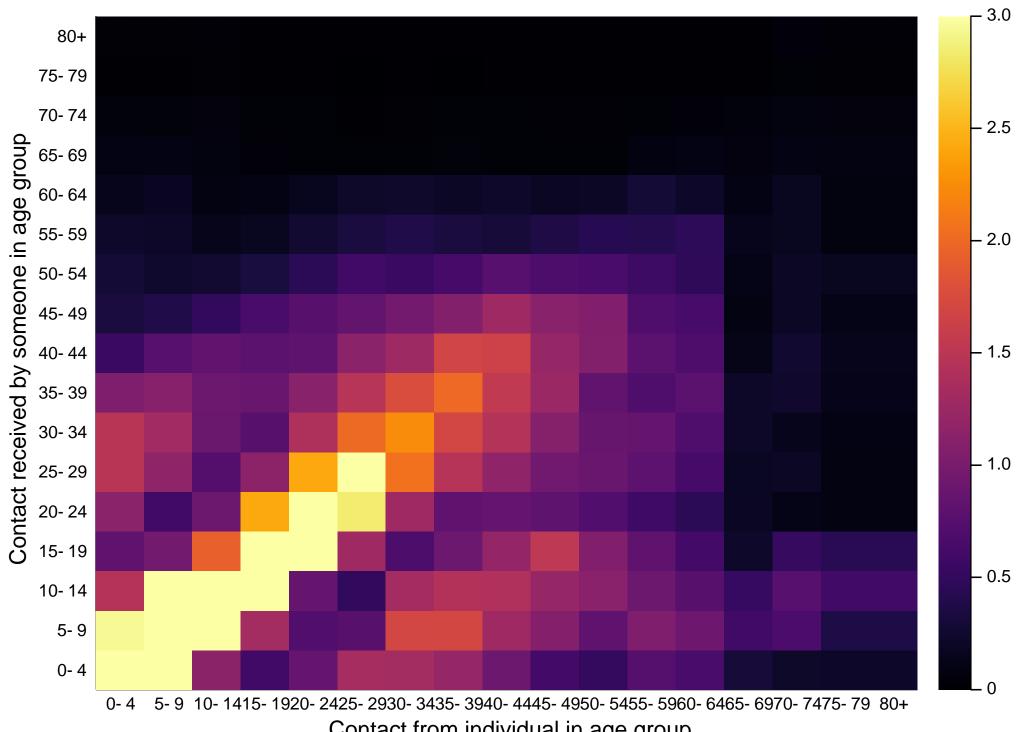Estimated contacts (normal baseline)