Data Science - Major Project

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Course : Data-Science

Amazon Alexa Reviews Analysis:

- The project analyzes reviews by users of Amazon's Alexa products.
- Using Natural Language Processing on the product reviews and some additional features, a machine learning model should be able to predict if the feedback is positive (1) or negative (0).
- The primary methods used are KNN,Logistic Regression,Naïve Bayes for this dataset.
- The Count vectorize is used.

Importing Libraries

```
In [51]: import pandas as pd
   import numpy as np
   from sklearn import preprocessing
   from sklearn import metrics
   import matplotlib.pyplot as plt
   import seaborn as sns
```

In [52]: # First of all, we load given data as a csv file:
 data = pd.read_csv("/Users/Lavanya udhayakumar/OneDrive/Desktop/jupyter cod/verzeo proje
 # data set will be
 data.head()

feedback	verified_reviews	variation	date	rating	Unnamed: 0	2]:
1	Love my Echo!	Charcoal Fabric	31-Jul-18	5	0	0
1	Loved it!	Charcoal Fabric	31-Jul-18	5	1	1
1	Sometimes while playing a game, you can answer	Walnut Finish	31-Jul-18	4	2	2
1	I have had a lot of fun with this thing. My 4	Charcoal Fabric	31-Jul-18	5	3	3
1	Music	Charcoal Fabric	31-Jul-18	5	4	4

```
In [53]: data.describe()
```

count 3150.000 3150.00000 3150.000000
mean 1574.500 4.463175 0.918413
std 909.471 1.068506 0.273778
min 0.000 1.000000 0.000000
25% 787.250 4.000000 1.0000000
50% 1574.500 5.000000 1.000000

```
data.columns
In [54]:
        Index(['Unnamed: 0', 'rating', 'date', 'variation', 'verified reviews',
Out[54]:
               'feedback'],
               dtype='object')
         data.shape
In [55]:
         (3150, 6)
Out[55]:
         # To find the data type of the column
In [56]:
         data.dtypes
        Unnamed: 0
                              int64
Out[56]:
        rating
                              int64
        date
                             object
        variation
                             object
        verified reviews
                             object
        feedback
                              int64
        dtype: object
         data.info()
In [57]:
        <class 'pandas.core.frame.DataFrame'>
        RangeIndex: 3150 entries, 0 to 3149
        Data columns (total 6 columns):
            Column
                               Non-Null Count Dtype
         ____
                                _____
          0
            Unnamed: 0
                               3150 non-null int64
          1 rating
                               3150 non-null int64
                               3150 non-null object
3150 non-null object
          2
            date
          3
            variation
            verified reviews 3150 non-null object
          4
             feedback
                                3150 non-null int64
        dtypes: int64(3), object(3)
        memory usage: 147.8+ KB
        data.isnull().any()
In [58]:
        Unnamed: 0
                             False
Out[58]:
        rating
                             False
        date
                             False
        variation
                             False
        verified reviews
                            False
        feedback
                             False
        dtype: bool
        The above results implies that the dataset didn't have null values.
```

75%

max

2361.750

3149.000

5.000000

5.000000

1.000000

1.000000

```
data['verified reviews']
In [59]:
                                                      Love my Echo!
Out[59]:
                                                          Loved it!
                 Sometimes while playing a game, you can answer...
        3
                 I have had a lot of fun with this thing. My 4 ...
        4
                                                              Music
        3145
                 Perfect for kids, adults and everyone in betwe...
        3146
                Listening to music, searching locations, check...
         3147
                 I do love these things, i have them running my...
```

```
data['variation']
In [60]:
                 Charcoal Fabric
Out[60]:
                 Charcoal Fabric
                   Walnut Finish
                 Charcoal Fabric
                Charcoal Fabric
                       . . .
        3145
                       Black Dot
        3146
                       Black Dot
        3147
                       Black Dot
        3148
                       White Dot
        3149
                       Black Dot
        Name: variation, Length: 3150, dtype: object
```

Only complaint I have is that the sound qualit...

Name: verified reviews, Length: 3150, dtype: object

DATA EXPLORATION

Let's see the distribution of the all column

```
In [61]: sns.countplot(data['rating'],label='count')
```

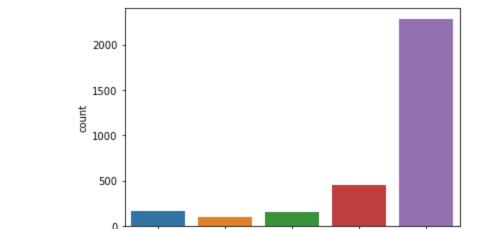
C:\anaconda\lib\site-packages\seaborn_decorators.py:36: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

warnings.warn(

3148

3149

Out[61]: <AxesSubplot:xlabel='rating', ylabel='count'>



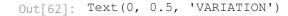
Let's see the distribution of the 'variation' column

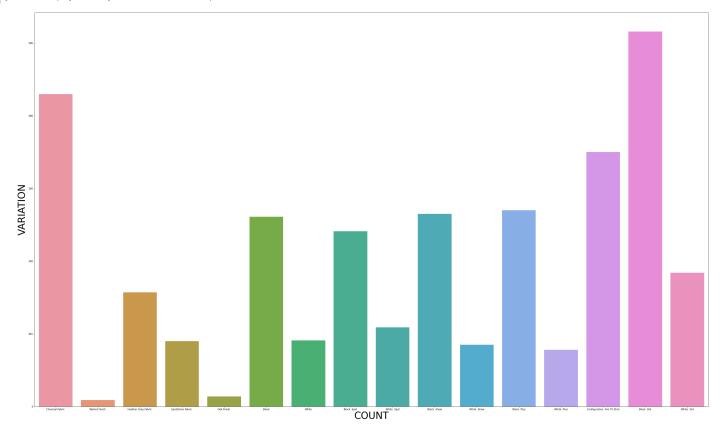
rating

```
In [62]: fig, ax = plt.subplots(figsize=(50, 30))
    sns.countplot(data['variation'],label='count',ax=ax)
    plt.xlabel('COUNT',size=40)
    plt.ylabel('VARIATION',size=40)
```

C:\anaconda\lib\site-packages\seaborn_decorators.py:36: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

```
warnings.warn(
```





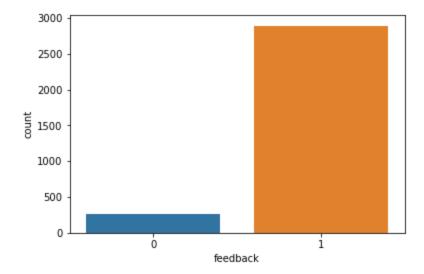
Let's see the distribution of the 'feedback' column

```
In [63]: sns.countplot(data['feedback'],label='count')
```

C:\anaconda\lib\site-packages\seaborn_decorators.py:36: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

warnings.warn(

Out[63]: <AxesSubplot:xlabel='feedback', ylabel='count'>



Adding a new column 'length' to view the length of each review

```
In [64]: data['length'] = data['verified_reviews'].apply(len)
    data['length']
```

```
Out[64]: 0
                       13
           1
                        9
                     195
           3
                     172
                        5
           3145
                       50
           3146
                     135
           3147
                     441
                     380
           3148
           3149
                        4
           Name: length, Length: 3150, dtype: int64
In [65]:
           data.head()
Out[65]:
               Unnamed:
                                                                                        verified_reviews feedback length
                           rating
                                       date
                                                 variation
                                     31-Jul-
                                                  Charcoal
                        0
                                5
           0
                                                    Fabric
                                         18
                                     31-Jul-
                                                  Charcoal
                                5
           1
                        1
                                         18
                                                    Fabric
                                                                  Sometimes while playing a game, you can
                                     31-Jul-
           2
                        2
                                4
                                              Walnut Finish
                                         18
                                     31-Jul-
                                                  Charcoal
           3
                                5
                                                               I have had a lot of fun with this thing. My 4 ...
                                                    Fabric
                                         18
                                     31-Jul-
                                                  Charcoal
                                5
           4
                        4
                                         18
                                                    Fabric
```

In [66]:

data.tail()

Out[66]:

	Unnamed:	rating	date	variation	verified_reviews	feedback	length
3145	3145	5	30-Jul- 18	Black Dot	Perfect for kids, adults and everyone in betwe	1	50
3146	3146	5	30-Jul- 18	Black Dot	Listening to music, searching locations, check	1	135
3147	3147	5	30-Jul- 18	Black Dot	I do love these things, i have them running my	1	441
3148	3148	5	30-Jul- 18	White Dot	Only complaint I have is that the sound qualit	1	380
3149	3149	4	29-Jul- 18	Black Dot	Good	1	4

Love my Echo!

Loved it!

answer...

Music

1

1

1

1

13

9

195

172

5

In [67]:

data.describe()

Out[67]:

	Unnamed: 0	rating	feedback	length
count	3150.000	3150.000000	3150.000000	3150.000000
mean	1574.500	4.463175	0.918413	132.049524
std	909.471	1.068506	0.273778	182.099952
min	0.000	1.000000	0.000000	1.000000
25%	787.250	4.000000	1.000000	30.000000

50%	1574.500	5.000000	1.000000	74.000000
75%	2361.750	5.000000	1.000000	165.000000
max	3149.000	5.000000	1.000000	2851.000000

Plotting histogram for the 'length' column to view the distribution

```
In [68]: data['length'].hist(bins=100, color ='orange')
Out[68]:

800
700
600
400
300
200
100
```

We can see that in general, a lot of customers left really short reviews

2000

1500

```
In [69]: ### Let's get the statistical summary again
data.describe()
```

2500

Out[69]:		Unnamed: 0	rating	feedback	length
	count	3150.000	3150.000000	3150.000000	3150.000000
	mean	1574.500	4.463175	0.918413	132.049524
	std	909.471	1.068506	0.273778	182.099952
	min	0.000	1.000000	0.000000	1.000000
	25%	787.250	4.000000	1.000000	30.000000
	50%	1574.500	5.000000	1.000000	74.000000
	75%	2361.750	5.000000	1.000000	165.000000
	max	3149.000	5.000000	1.000000	2851.000000

0

0

500

1000

we can see that the shortest review length was just one word, the average was 132 and the longest was 2851 characters

Lets check shortest review

```
In [70]: data[data['length'] == 2]['verified_reviews'].iloc[0]
Out[70]:
```

Let's see the first review with the average number of characters

```
In [71]: data[data['length'] == 152]['verified_reviews'].iloc[0]
```

Out[71]: "I love my Echo. It's easy to operate, loads of fun.It is everything as advertised. I us e it mainly to play my favorite tunes and test Alexa's knowledge."

Let's see the longest review

```
In [72]: data[data['length'] == 2851]['verified_reviews'].iloc[0]
```

"Incredible piece of technology. I have this right center of my living room on an island Out[72]: kitchen counter. The mic and speaker goes in every direction and the quality of the soun d is quite good. I connected the Echo via Bluetooth to my Sony soundbar on my TV but fin d the Echo placement and 360 sound more appealing. It's no audiophile equipment but ther e is good range and decent bass. The sound is more than adequate for any indoor entertai ning and loud enough to bother neighbors in my building. The knob on the top works great for adjusting volume. This is my first Echo device and I would imagine having to press v olume buttons (on the Echo 2) a large inconvenience and not as precise. For that alone I would recommend this over the regular Echo (2nd generation). The piece looks quality and is quite sturdy with some weight on it. The rubber material on the bottom has a good gri p on the granite counter -- my cat can even rub her scent on it without tipping it over. T his order came with a free Philips Hue Bulb which I installed along with an extra one I bought. I put the 2 bulbs into my living room floor lamp, turned on the light, and all I had to do was say " Alexa, connect my devices ". The default names for each bulb w as assigned as " First light" and " Second light", so I can have a dimmer floor lamp if I just turned on/off one of the lights by saying " Alexa, turn off the second light". In the Alexa app, I created a 'Group' with " First light" and " Second light" and named the group " The light", so to turn on the lamp w ith both bulbs shining I just say " Alexa, turn on The light" .I was surprised how easily the bulbs connected to the Echo Plus with its built in hub. I thought I would hav e to buy a hub bridge to connect to my floor lamp power plug. Apparently there is some t echnology built directly inside the bulb! I was surprised by that. Awesome. You will feel like Tony Stark on this device. I added quite a few " Skills" like 'Thunderstorm sounds' and 'Quote of the day' . Alexa always loads them up quickly. Adding songs that y ou hear to specific playlists on Amazon Music is also a great feature. I can go on and on and this is only my second day of ownership. I was lucky to buy this for \$100 on Prime Da y, but I think for \$150 is it pretty expensive considering the Echo 2 is only \$100. In m y opinion, you will be paying a premium for the Echo Plus and you have to decide if the value is there for you:1) Taller and 360 sound unit.2) Volume knob on top that you spin (I think this is a huge benefit over buttons) 3) Built in hub for Hue bulbs. After resear ching more, there are some cons to this setup if you plan on having more advanced light setups. For me and my floor lamp, it's just perfect. I highly recommend it and will buy a n Echo dot for my bedroom now."

PLOTTING WORDCLOUDS

First, let's split the 'feedback' column into positive and negative reviews so we can plot separate wordlcouds

```
In [73]: positive_review=data[data['feedback']==1]
    positive_review
```

Out[73]:		Unnamed: 0	rating	date	variation	verified_reviews	feedback	length
	0	0	5	31-Jul- 18	Charcoal Fabric	Love my Echo!	1	13
	1	1	5	31-Jul-	Charcoal	Loved it!	1	9

			18	Fabric			
2	2	4	31-Jul- 18	Walnut Finish	Sometimes while playing a game, you can answer	1	195
3	3	5	31-Jul- 18	Charcoal Fabric	I have had a lot of fun with this thing. My 4	1	172
4	4	5	31-Jul- 18	Charcoal Fabric	Music	1	5
•••							
3145	3145	5	30-Jul- 18	Black Dot	Perfect for kids, adults and everyone in betwe	1	50
3146	3146	5	30-Jul- 18	Black Dot	Listening to music, searching locations, check	1	135
3147	3147	5	30-Jul- 18	Black Dot	I do love these things, i have them running my	1	441
3148	3148	5	30-Jul- 18	White Dot	Only complaint I have is that the sound qualit	1	380
3149	3149	4	29-Jul- 18	Black Dot	Good	1	4

2893 rows × 7 columns

In [74]: negative_review=data[data['feedback']==0]
 negative_review

0		
Uul	/4	

	Unnamed:	rating	date	variation	verified_reviews	feedback	length
46	46	2	30-Jul- 18	Charcoal Fabric	It's like Siri, in fact, Siri answers more acc	0	163
111	111	2	30-Jul- 18	Charcoal Fabric	Sound is terrible if u want good music too get	0	53
141	141	1	30-Jul- 18	Charcoal Fabric	Not much features.	0	18
162	162	1	30-Jul- 18	Sandstone Fabric	Stopped working after 2 weeks ,didn't follow c	0	87
176	176	2	30-Jul- 18	Heather Gray Fabric	Sad joke. Worthless.	0	20
•••							
3047	3047	1	30-Jul- 18	Black Dot	Echo Dot responds to us when we aren't even ta	0	120
3048	3048	1	30-Jul- 18	White Dot	NOT CONNECTED TO MY PHONE PLAYLIST :(0	37
3067	3067	2	30-Jul- 18	Black Dot	The only negative we have on this product is t	0	240
3091	3091	1	30-Jul- 18	Black Dot	I didn't order it	0	17
3096	3096	1	30-Jul- 18	White Dot	The product sounded the same as the emoji spea	0	210

```
In [75]: reviews = data['verified_reviews'].tolist()
len(reviews)
```

Out[75]: 3150

```
In [76]: reviews_as_one_string =" ".join(reviews)
    reviews_as_one_string
```

Out[76]: 'Love my Echo! Loved it! Sometimes while playing a game, you can answer a question correctly but Alexa says you got it wrong and answers the same as you. I like being able to turn lights on and off while away from home. I have had a lot of fun with this thing. My 4 yr old learns about dinosaurs, i control the lights and play games like categories. Has nice sound when playing music as well. Music I received the echo as a gift. I needed a

4 yr old learns about dinosaurs, i control the lights and play games like categories. Ha s nice sound when playing music as well. Music I received the echo as a gift. I needed a nother Bluetooth or something to play music easily accessible, and found this smart spea ker. Can't wait to see what else it can do. Without having a cellphone, I cannot use man y of her features. I have an iPad but do not see that of any use. It IS a great alarm. If u r almost deaf, you can hear her alarm in the bedroom from out in the living room, s o that is reason enough to keep her. It is fun to ask random questions to hear her respon se. She does not seem to be very smartbon politics yet. I think this is the 5th one I \'ve purchased. I\'m working on getting one in every room of my house. I really like wha t features they offer specifily playing music on all Echos and controlling the lights th roughout my house. looks great Love it! I've listened to songs I haven't heard since chi ldhood! I get the news, weather, information! It's great! I sent it to my 85 year old Da d, and he talks to it constantly. I love it! Learning knew things with it eveyday! Still figuring out how everything works but so far it\'s been easy to use and understand. She does make me laugh at times I purchased this for my mother who is having knee problems n ow, to give her something to do while trying to over come not getting around so fast lik e she did. She enjoys all the little and big things it can do... Alexa play this song, Wha t time is it and where, and how to cook this and that! Love, Love, Love!! Just what I ex pected.... I love it, wife hates it. Really happy with this purchase. Great speaker and easy to set up. We have only been using Alexa for a couple of days and are having a lot of fun with our new toy. It like having a new household member! We are trying to learn a ll the different featues and benefits that come with it. We love the size of the 2nd gen eration echo. Still needs a little improvement on sound I liked the original Echo. This is the same but shorter and with greater fabric/color choices. I miss the volume ring on top, now it\'s just the plus/minus buttons. Not a big deal but the ring w as comforting. :) Other than that, well I do like the use of a standard USB charger /port instead of th e previous round pin. Other than that, I guess it sounds the same, seems to work the sam e, still answers to Alexa/Echo/Computer. So what\'s not to like? :) Love the Echo and ho w good the music sounds playing off it. Alexa understands most commands but it is diffic ult at times for her to find specific playlists or songs on Spotify. She is good with Am azon Music but is lacking in other major programs. We love Alexa! We use her to play mus ic, play radio through iTunes, play podcasts through Anypod, and set reminders. We liste n to our flash briefing of news and weather every morning. We rely on our custom lists. We like being able to voice control the volume. We\'re sure we\'ll continue to find new uses.Sometimes it\'s a bit frustrating when Alexa doesn\'t understand what we\'re sayin g. Have only had it set up for a few days. Still adding smart home devices to it. The sp eaker is great for playing music. I like the size, we have it stationed on the kitchen c ounter and it's not intrusive to look at. I love it. It plays my sleep sounds immediatel y when I ask I got a second unit for the bedroom, I was expecting the sounds to be impro ved but I didnt really see a difference at all. Overall, not a big improvement over the 1st generation. Amazing product I love my Echo. It\'s easy to operate, loads of fun. It i s everything as advertised. I use it mainly to play my favorite tunes and test Alexa\'s knowledge. Sounds great!! Love them! Fun item to play with and get used to using. Somet imes has hard time answering the questions you ask, but I think it will be better. Just like the other one Still learning all the capabilities...but so far pretty pretty good I like it She works well. Needs a learning command for unique, owners and users li ke. Alexa "learn" Tasha's birthday. Or Alexa "learn" my definition of Fine. Etc. other than that she is great The speakers sound pretty good for being so small and setup is pr etty easy. I bought two and the reason I only rate it a 3 is I have followed the instru

ctions for synching music to both units. I know I\'ve done it correctly but they won\'t sync. That was my primary motivation for purchasing multiple units. This device is awes

ome! I bought this to compare the speaker quality to our first generation speaker and i like the sound better. I will ship this to my daughter though because I like the fact t hat my first generation has a chargeable base that we bought which keeps it more mobile and she needs a better sound than what she has now. Love my Echo. Still learning all the things it will do. Wasn't able to follow instructions included in the package, but found a great one on U-Tube. Speaker is better than 1st generation Echo This thing is way coo 1! You should get one. If you want to be cool, that is. This is my first digital assis tant so I\'m giving this a good review. Speaker is really good for the cheap price on Pr ime day. Fun to play with and can be used as an alarm clock (That\'s what I was going to get in the first place, but I ended up with Echo). If you haven \'t had a go with one the n definitely try it!What I like best is the number of other devices that it can connect with. My purchase came with a Smart Plug for \$10 which I connect my lamp to. Alexa, turn of the lights! My husband likes being able to use it to listen to music. I wish we knew all it\'s capabilities My Android would not allow Alexa to connect. Fortunately, my sist er was here with her Apple cell. After an hour+ tech support fixed the glitches. We are up and running. So far so good Tried to play certain broadway shows like Camelot and it gives ne the group Camelot. Great Very satisfied with the Echo. Alexa now controls the 1 ights in my family room and my wife can listen to Jimmy Buffet by just asking Alexa. It \'s like Siri, in fact, Siri answers more accurately then Alexa. I don\'t see a real ne ed for it in my household, though it was a good bargain on prime day deals. Love my Ech o. Still learning how every thing works but having tons of fun. I love you so much No di fferent than Apple. To play a specific list of music you must have an Amazon of Spotify "plus/prime/etc" account. So you must pay to play "your" music. 3 stars for that reaso n. Everything else is 👍 . Excelente, lo unico es que no esta en español. I\'m still le arning how to use it, but so far my Echo is great! The sound is actually much better tha n I was expecting. Works as you'd expect and then some. Also good sound quality consider ing price (70.00 on sale) and features. The sound from this Echo 2nd Generation is pheno menal! Not to mention that I just love Alexa! She is very helpful. like google better Just had to have it and now lets play and learn how to get the most out of it. Works as advertised. Very easy to setup. Still learning what this can do. Great sound and easy to set up. Love Alexa, bought others for friends Love the echo I purchased it for company f or my husband he is 83 and Alexa is great all he has to do is say her name and she tells him a joke and plays his favorite songs 🕲 Love being able to listen to music easily. St ill learning all the features available Did t really know what I could use this device f or. Used it for a few things, but need an overview Love this just wish it had a built in hub I use it primarily to play music. It works wonderfully! Still getting used to some of the many things it will do. Amazon has sent several tips since I got it. Thanks for all your help! How easy if was to set up. Fast response which was amazing. Clear concis e answers and sound quality is fantastic. I am still getting used to Alexia and have no t usde Echo to its full extent. You're all I need...na na nana! Does everything as expec ted and more. I love my Echo! Works just like they said it would. I don\'t have a " smart" home, so I cannot speak about that function, but everything else about it is good. Great sound in a small package-easy to set up and use; fun to own. Works and sound s great. The sound is amazing and many collections of all music Setting up She doesn't a lways listen It's awesome I bought this because it can control fios television. It works well. I'm hoping over time it will do more to control fios. Then I discovered all the ot her things Alexa can do. Play music you ask for. Great sound from Alexa. Play games. Pla y radio stations. Play old time radio programs like the Long Ranger. Alexa has many "app s" you can add to her abilities. The other day I played Madlibs. Great fun. Also Alexa c an control household appliances. I just purchased Alexa compatible power strips to contr ol lighting, fans and TV components. I'm looking forward to implementing this controll. You can also add other Alexa components to have chosen music to play in all rooms where the components are located. The speaker has excellent sound and works perfectly! I LIKE IT ALL I love it. It does everything I was a little nervous when I received my new Echo as I\'m not really Tech savvy. I found it a bit intimidating at first but it didn\'t tak e me to long to figure it out!! I\'m very happy with my purchase and now thinking of add ing an echo spot!!! I like it and still learning how to use it. Great technology!! Can \'t believe the speaker volume and quality is so wonderful. Wish I had bought another on e! I purchased an echo dot for my husband for Fathers Day. He uses it constantly and af ter hearing the quality of sound of the Echo (2nd Generation), It was a no-brainer. Bes t gift ever! Works fine!! Clear music Fun to use, good sound quality The echo works we ll. I was able to sync it with my other Amazon music devices. Works great, but I don't think Amazon should charge another cent for unlimited music when you 1) Have Prime AND 2) Buy an Echo. Already had an Echo Dot. The Echo is even better with fuller sound. Also during setup it now lets phone calls to be made to my contact list which is great! The s peaker sounds really good Good sound works well Love it and Alexa. I am not very savvy b

```
ut support was very helpful and patient. Love it! I was thinking about getting one and w
hen the prime day discount was offered, I could not pass it up! It\'s fun to ask Alexa t
o play any song or group and she comes up with a playlist from Amazon Prime Music. You c
an also connect your iPhone with bluetooth and play music with Pandora or YouTube videos
using Alexa as a speaker. I\'ve been having fun asking Alexa different types of question
s or for information like weather, news or even the time in other countries. The only do
wnside is if you have limited data on your wifi plan, because Alexa uses burns it up whe
n playing music. We like it all so far, but have a lot to try out yet. Love it - am usin
g it strictly for music now and it\'s great! Love the Echo !!! I love the size, material
and speaker quality. I have it hooked up to one light easily and will work on additiona
l lights and thermostat. Next is Echo Dot for bedroom. There is a lot more to do with Ec
ho that you think. Traffic, Weather, Trivia, etc. Love it! The entire family loves Alexa
 Echo. She's now a part of this family. Great fun getting to know all the functions of t
his product. WOW -- family fun and homework help. Talking with other grandchildren, who
 also have an Echo, is a HUGE bonus. Can\'t wait to learn more and more and more Love i
t! awesome thing, love Alexa It worked exactly as expected and the speaker has great sou
nd. It is perfect for my classroom! LOVE, LOVE this new little gadget. Has made our li
ves so much easier. it\'s like having our own personal secretary living here in the hom
   We hardly need our CD\'s anymore, since ALEXA plays everything we need. Going to ge
t the Alexa DOTS soon for more rooms. Thanks!! The speaker is of surprising quality. Ha
ppy with the purchase. Very easy to set up. Works wonderful and I love it!! I\'m really
 impressed with the sound quality when playing music from this device. The bass sounds
 almost like it\'s coming from a bigger speaker so props to Amazon. It's still a great p
roduct. But the sound quality does seem worse. Don't get me wrong. You definitely get used
 to it within an hour. But it definitely feels like echo gen 1 sound quality was better.
Besides that , it's great. With the addition of being able to play Just over Bluetooth wi
th no WiFi, it's even better. The outlet does not work with it. Was disappointed in tha
t. Great device, responsive and helpful Sound is terrible if u want good music too get a
bose i liked the sound . What is troubling is that I paid extra money to have access to
 a million more songs. Sometimes it doesn\'t work. Ex. Alexa play Italian songs" .do
n\'t have or don" t understand. or play the opera Tosca, response "sorry I don&#
34; t have that. Easy to set up and use. Too bad it has to be plugged in. Would be nice t
o take it outside and operate on battery and recharged. Still learning all the ways to u
se it. It is a real hit with my grandkids who ask it to play music and then dance to i
t. (5 and 7 yrs). Very cute. 4.5 out of 5 Stars. I generally like this product. Its gr
eat at doing what you ask of it like playing music, setting timers, and making calls. Re
ason why I didn\'t rate it 5 out of 5 is that sometimes the connection dies and my Echo
 stops playing music and shows a red ring. Seems to be a connection issue. Overall, grea
t product. Works great, upgraded from echo dot to full size echo, couldn't be happier! I
t\'s Alexa.... what else can you say Upgraded from my lilttle echo dot. Happy with sound
Excellent product, set up with ease as well. I\'ve had the first gen Echo since it firs
t came out and it has worked well for me. I purchased the 2nd gen during Prime Day and s
o far I\'m happy. It seems to have an improved speaker which provides enhanced sound for
music and such. I love my Echo smart speaker. I love the volume and clarity. It was e
asy to set up. ITs a wonderful gift for any age. wonderful product and fast delivery! I
nitially harder to set up called tech wasn't that knowledgeable now working great. It wa
s very easy to set up and my family love it's! Has great sound and is very responsive my
voice and commands. How did I live this long without the Echo . You get to enjoy any mu
sic style just my asking Alexa . Going to up-greade to the wireless . Love the Echo . L
ove you too Alexa . Very cool product. Speaker sounds good with my Spotify blasting thro
ugh it. Having so much fun with Alexa. Love being able to listen to music when I'm acros
s the room or busy doing something else. So far it seems to be a very nice item. It pick
s up on my voice and understands me without any problems. The other day I asked it to tu
rn down the music from the next room and it heard me just fine. I\'ve only used it to li
sten to music and check the weather, but it has done both of those things very well. Lov
e our echo I love it, she is very helpful. I use her for remembering things and sleep. Yo
u can ask her just about anything. I have only had her for about a week so still learnin
g her. It\'s better than the 1st gen in every way except for one. I really miss the rin
g at the top for volume control. It was quicker and easier to just grab the top and twi
st without having to look at the buttons and find the "-" one and press it a few
 times. I also wish the bass was a bit better. All in all, it\'s a great device and I
\'m happy with it. I love having an Alexa! So far I like it 🌚 I am thoroughly enjoying
my Ecoo! Love to have it read my audiobook to me while in the office and then I can si
mply open the audiobook on my kindle to continue it when elsewhere. Wonderful for listen
ing to music when not in the mood for a book. Great for setting reminders for myself too
 and so much more. Still love it Love it I love the sound quality of this unit, it is a
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very clear sound. I just this for listening to talk radio in the morning and turning li
ghts on and off etc. The system does an excellent job as a full house sound system strea
ming Sirius. I have had for only a week, so I am still learning all that Alexa can do.
 It is a learning process. I love the music I can call up any time. I listen to podcas
ts and radio stations. I have just started keeping shopping lists and grocery lists, wh
ich I love. I don't have to search for paper and pencil. Getting time and temperature
are great, do not have to wait for weather reports. The sound is good. I am not fussy
about woofers, tweeters, base , etc. the Echo is fine for me. This afternoon I am goi
ng to try "dropping in".on my son when he gets home. Going to surprise him. Not much fe
atures. Great sound quality, great features, great product. Multi room music is very coo
1. Cool Everyone should have an Echo or two or three or more. I bought my Echo through Q
VC. it\'s annoying that everything they show Alexa as being able to do has to be downloa
ded. You spend so much time trying to figure out how to phrase it for the machine that
 you may as well just look it up yourself I have had Alexa since the beginning. I accid
entally spilled water on her and have replaced it with the 2nd generation. I decided I
 couldn't be without an Echo. Setup was easy and had it working within minutes. I like
being able to tell Alexia the music I want to hear, but sometimes she has trouble findi
ng the song if I am not very specific about the title. I like the looks better than the
 original echo. I moved my old echo to the basement family room. Nice sound. The Echo i
s wonderful but I\'m still learning how to use it. Music requests are somewhat limited.
 Doesn't know half the things asked. Can't recognize my sprinkler wifi controller, eve
n though product details says it is compatible. Can\'t program or change my wifi thermos
tat settings and its matched up on same wifi router. Just a handy music player. That\'s
 if you have Amazon Music. Love it awesome.understands my kids We were pleasantly surpri
sed at the sound quality and the many features. How nice to easily hear a particular art
ist or hear our books just by a simple command. Looking forward to exploring other optio
ns with this device. Met and exceeded my expectations. Easy set up and is really quick i
n responses. I like the fact that I can get any kind of music from Prime that I want on
request from Alexa. I liked the informative photo little pamphlet but wish it included
how to connect your TV etc. to the commands from Alexa. BUT, I really love having the m
usic. i have not found a way to access my echo thorough my prime account. I think it sh
ould be part of the top line with video, music, etc. I also think the setup app where i
 define, for example music i like, is not well integrated into echo. I have tried to as
k for my playlist and echo is not sure even though i set up play list in my settings. I
also do not like the fact that my words have to be exact match of my playlist names, wh
ich i can never remember. I like the ready nature of echo to respond to most any queries.
This is great item and just added audible books which makes it even better. Thank you!
 During Prime Day this 2nd gen Echo was on sale so I couldn\'t resist! This was the begi
nning to my smart home set up and I couldn't be happier to say that Alexa has done an a
mazing job connecting to all of my "smart" devices. Thanks to her, I can control my ligh
ts, smart plugs, TV, etc. I had no trouble connecting the Echo to my WiFi and my phone.
The app works perfectly fine and it let\'s you add skills, routines, smart devices, tim
ers, and so much more! Sound quality is good enough for me, since I am not an audiophil
e. Alexa can hear my voice even when watching movies at a high volume. Design is great a
nd modern, it will definitely add a nice touch to your home and you can change the cover
s if you\'d like as there are more for sale. Overall, this is a great addition to my hom
e and enables so many possibilities. If you haven \'t yet, be sure to add Alexa to your h
ome! Versatile and fun !!! Works great! Killer speaker! My wife and son love it. We regr
et waiting so long to purchase this item. We are both surprised and pleased with the sou
nd quality. Stopped working after 2 weeks ,didn\'t follow commands!? Really fun when it
was working? so far love it working on getting more things set up love the grocery list
app It performs pretty much as expected, but I am very disappointed it will not provide
me with the terminology I need to play various kinds of music without subscribing to th
e Amazon music service. I understand my music choices may be limited, but without knowi
ng HOW TO ASK, I cannot access the music that is provided free along with my Echo purcha
se. Do you have a chart showing the language I need to use? Easy to set up. I like the
product except that the speakers are not the high quality I expected A great investmen
t. Alexa has helped me out and made me laugh. Yet another Exho for our home and love the
m all!!! I love it, I can plan any gender of music from big band to jazz, not easy to fi
nd on local radio. Sound is good and I can stop it with a voice command if I get a phone
 call. Good Value Super easy set up and am loving our new Echo! Whats not to like about
 this speaker. Just ask Alexa BEST father\'s day gift. Dad joked to my mom that Alexa w
ill be the one listening to all of his (repeated) stories going forward. Great addition
 to our breakfast room kitchen. Tunes and information instantly available. Slowly lear
ning more features. Sound quality Sad joke. Worthless. Entertainment Very good quality W
orks great sounds great does not miss a beat wish it had a battery for better portabilit
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y Loved it till someone stoled it. Can\'t afford to replace it yet but I am going too. A
lexa rocks Got this as a gift and love it. I never would have bought one for myself, but
now that I have it.... Allows me to play music on it from my amozon prime music ; that
\'s worth it in and of itself. Also, gives new\'s briefs and tells jokes.
ht a few Echo Dots and repeated ask me to take one of hers because it was so great. I to
ld her "no" for two days. When she made me take it, 6 hours later I could not live my li
fe without it! It's that amazing, so now we have four large speakers and only the small
 Echo Dot, that I will be returning to her. I say if you're going to order an Alexa spea
ker, go big and get the Echo, otherwise tou'll Be returning the two Echo Dots you could
n't live without. Love it!! Great product!!! Easy set up very user friendly Really disap
pointed Alexa has to be plug-in to wall socket all the time. My fault for not checking
 this, but made the assumption that a company has technologically advanced as Amazon wou
ld sell this product with a rechargeable battery. If I could return it, I would as my A
pple music and boom speaker give me more flexibility the Alexa. I don\'t think the "
2nd gen" sounds as good as the 1st. But it does have an aux out... so you could add
 an external speaker. But if you are going to do that why wouldn\'t you just get a dot?
  2nd issue is (which isn\'t unique to this unit but I don\'t understand why I can\'t ov
erride the default that prevents you from playing a blue tooth speaker while playing thr
ough a " group ". I get there is a delay when using a BT speaker. But if the oth
er units are not where they can be heard then I should be able to play as a group while
using the BT speaker. Everything I like the interaction of asking questions. I don't li
ke that I can't ask her to setup schedule of off and on of connected lamp. Supberb soun
d! Definitely worth the extra money if you listen to lots of music. I really love my ama
zon echo. I think the sound quality is great and we have a lot of fun with it. It is rea
lly handy for music and to get updates on the weather and sports! Love it! So do the gr
andkids!! So far it has worked well. Not always intuitive as to how to link different de
vices, or "skills", but getting the hang of it. Works as advertised I love it! Love my n
ew addition to the house! Speaker quality is great and over all we love our Alexa. My on
ly two ( not complaints, more suggestions for the future series) would be better communi
cation ability. Example: For our smart lights in the house. Unless we specify kitchen Li
ght 1 or kitchen Light 2 prior to the command she either won't respond or says she does
n't recognize. It may be me, but I want my Alexa to respond when I say thank you afterwa
rds. I have to repeat Alexa thank you and there are times she won't respond to me, but w
ill my husband. I know it sounds odd. We laugh about it, but maybe it's a Southern thing
but I want my Alexa to have manners too. Like everything about it. The music, the trivi
a games, the weather. As described and received on time. Do not like automatic enrolmen
t into music. A great device I owned an echo for overa year but the new lacks the easy w
ay to increase or decrease volume without telling it to increase or decrease volume whic
h is hard to do for my wife since English is her second language she was born in korea.
But the sound from the echo is superb. So we'll keep it.. Love this! Have it in the ki
tchen and works well! Very nice! I\'m impressed - wish she had more to say though. Love
 the product. Nice to have easy access to so much info!!! It\'s got great sound and bass
but it doesn't work all of the time. Its still hot or miss when it recognizes things W
e are still discovering all that the Echo can do. Amazing paroduct Good hearing range an
d sound quality. It was a bit complicated to set up and she doesn\'t quite understand me
 a lot even when I am speaking slowly and clearly but I love the flash briefing feature
 and interfacing with my abode home security system. speaker sounds good Absolutely lov
e!! The best part of this product is you can control the thermostat and lights for your
house. There isn't anything I dislike. We\'re thoroughly enjoying our Amazon Echo. Ins
tallation was easy using the Alexa app. I purchased 2 Kasa smart plugs to control our li
ving room lights. Installation again was easy using the Kasa app. They sinqued right up
 with the Echo. We\'re enjoying playing music with the Echo and the sound quality is awe
some. We\'ve added a Kasa smart bulb for our kitchen. Setup was seamless. We\'re looking
 forward to adding more automation to our home. Home entertainment Very cool product. Ea
sy to setup, fun to use and sound quality is much better than I anticipated. Love these,
  great sound... easy to connect and use... Doesn\'t work with my fairly new smart TV, b
ut that\'s mainly the TV manufacturers(LG) fault due to not supporting anything older th
an TVs from this year. My smart locks also need an additional piece of equipment in orde
r to connect as well. Speakers sound great and works very well. Great sound from a littl
e speaker We enjoy it Cool Good quality, great sound quality Works perfectly Great pro
duct. Sometimes Alexa does not understand some commands for my Fire TV. All in all, this
 is a fabulous speaker. Love my Echo great sound very smart! Sure did !! Love it !! play
s great Works absolutely great Very amazing product. Great sound quality. Best thing I
\'ve invested in in a while thank you so much ⊜⊜⊜ B I am extremely impressed with th
is item. Bought it from the " warehouse " or " outlet " with a " minor im
perfection. Can\'t tell it even has one. works great. Didn\'t come in packaging, but it
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was sealed up and had no damage and wasn\'t missing anything. I like the sound quality,
 I see some knock it. It\'s not a BOSE but it\'s more than great for our family. Easy to
use, minor learning curve as it learns your voice. It integrates seamlessly with my oth
er amazon services.Can\'t wait to get for my classroom too! It\'s a lot of fun even just
 as a speaker, let alone what I plan to do with it. I love my Echo show! and now i have
 this in my bedroom and it\'s wonderful!, music, info, sleeping sounds! Awesome life cha
nger! Seriously, I am able to start my morning with Alexa, by having her "wake"m
e up with her alarm and then playing me some music. She has gotten used to my voice, th
at I can be in another room and she will " listen" to what I say. I love both my
 echos!!! Don\'t hesitate, get one and for the price, the speaker is unbelievable. I am
buying the cordless holder, so I can take the echo anywhere. Love my purchase and love
 alexa!!!! I am not super impressed with Alexa. When my Prime lapsed, she wouldn\'t play
 anything. She isn't smart enough to differentiate among spotify accounts so we can't
use it for that either. She randomly speaks up when nobody is talking to her. Just toda
y I unplugged her...not sure I\'ll ever use my Alexa again. I like everything about it
 !!! Liked 100% Never had ANY issue with buying use electronics as long as I get the GOO
D or LIKE NEW. Just read the comment to see why it is used. Our family really loves this
new Echo bought for my wife she loves it Fun just got it today now my I pod will go in
my car and I will use this is the house. Like it to do more This is our third echo. Wor
th every penny. It\'s like having 3 household employees for a small flat rate. We keep t
hem in the bedrooms and the living room. We can drop-in and use them as an intercom, lis
ten to music, answer quick questions, alarms to wake up for school, etc. Listen music an
d set timer I received the echo in perfect condition. The device was easy to set up and
responds quickly and without any issues. Alexa is a great addition to our family! Good
 sound. Like it for music and scheduling. Like that i can get random thoughts recorded w
hile I think about them. The jokes are cute! Purchased this for myself and am just begin
ning to learn all that it can do. So far am very pleased and amazed at the different ac
tions it can perform. Am enjoying it and looking forward to learning more about other o
ptions it provides. This echo is just as great as my others, even though it is smaller.
 Funny how you buy something just because it looks fun and it winds up being a totally u
seful part of your home!!! Loving it!! I bought this to replace a " Dot" in my l
iving room. Speaker is slightly better. It hears me better over the TV. Unfortunately, i
t doesn't understand or respond to my requests as well as the Dot. I frequently have to
 request 2 or 3 times to get it to do what I want. The Dot usually does exactly what I w
ant on the first request. I don't consider it an upgrade. I have had all good experienc
e, so far with the second generation Echo. There are so many more things to learn, but I
have not had the time yet. Right now, I am mostly enjoying the music, weather updates,
using the alarm feature, and her personality. I have also purchased some mini smart soc
ket yes. I am very excited to begin using them I'm having trouble connecting my tv to i
t, but I'm not exactly tech smart. I'm sure one of my grandsons will figure it out for m
e. So far I've been using it mostly for music. Simply love my Echo. I hardly watch any T
V at all anymore. I\'m too busy listening to music. Speaker is pretty goo for its size.
All the fun skills really make the echo fun for my whole family. Enjoyed entire echo ex
perience Easy to set up. The Echo is an amazing device. Many times it seems very intuit
ive. But at other times I ask for something that seems clear and simple and get no resu
lt. Installation was fairly straightforward, but I messed up several times simply becau
se I thought a step was complete when it wasn\'t. This actually made me lose ground unt
il I figured that out. My advice is to be patient; the app will let you know when you c
an move on to the next step.My biggest issue of the moment is that we have several Echo
devices in our home and I would like to use them as intercoms (which I am told can be d
one). However, I can't make any of the Echos aware of the others existence. When I as
k Alexa how to do this she answers about instructions how to change her name. I know th
is is likely my fault, but I would think the designers would anticipate this and make it
 easier to find the needed instructions. A small deal for many device savvy people, but
 a challenge for me. We are loving Ours very much I have the original Alexa and the Tap
 and so far the 2nd generation is the best. I\'m happy to see they are making improvemen
ts with each new one. It would be great to have updates to our little A.I. \'s, I think it
would help out a lot with the bugs in it. All in all I am very happy with her and I can
now play music throughout the whole house and adjust the bass and treble. Thank you Ver
y pleased with the Echo 2nd Generation. It is so nice to have Alexa available for music,
 weather, news, and probably a lot more we haven't discovered. I am pleasantly surprised
by the sound quality of the Echo. If you are a big fan of deep bass, this might not be
 sufficient for you though. The potential to control your home is an option I will explo
re more as I evolve my home into a "smart home". The voice recognition is very impressiv
e. It is stylish and fun. I have no regrets with this purchase. It is great for technica
lly changes people. Ask it to play a song or a movie and it responds instantly. If you h
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ave an elderly loved one, this would be a great gift. Once connected to wifi, it is very
 simple to use. If you want unlimited music control, be sure to have amazon prime or pr
emium spotify and you will be blown away with your personal dj! You can even have conver
sations with the echo. I am not embarrassed to say, that echo has made me laugh a couple
 times when I ask it to tell me a joke. It tells me where my packages are since I am an
 amazon prime addict, it comes in extremely handy! Easy to setup. Love all the things s
he does. Have Alexa throughout the house----the future has arrived! I already have an Al
exa and with Amazon find today I could not resist getting an echo also. It is the best t
hing I ever did, I use them on each side of the house! And couldn\'t be happier! Arrived
 as expected. Bought this a few weeks ago - everything about this product is excellent
 !!!!! Don\'t forget to buy a charger when ordering, it\'s a must have to take outside b
y the pool and not have to worry about hiring an electrician to put in outlets all over
 the yard. Terrific Love my Echo It's smaller than the original. Looks nicer too. Works
 great! My husband and I are what I would call " late adopters" when it come to t
echnology, but we decide we would try and Echo to serve primarily as a music source. Wo
w, were we amazed and the great sound! We\'ve also been having a great time listening t
o all of our favorite songs buy just asking Alexa. I may even buy one for my elderly Da
d - I think he will enjoy having one to listen to music or even place his calls to us! I
 really have enjoyed it. Changing the Directv channels, plays iHeartRadio and Pandora ,
 adjusts the ac thermostat and turns the living room lights and outside lights. I have b
een wanting one of these for a while now. Bought on Prime Day and absolutely love it. W
e are so glad that we got the Echo over a Bluetooth speaker. Alexa does so much more stu
ff than other non smart speakers out there. I personally love the timer feature. It has
helped me with cooking multiple things simultaneously. Pandora integration is another f
eature that I use daily. So happy with out Prime Day purchase. I will get the Echo hub a
nd a few more Echo dots in the future. See subject line. Love it Love it! Very easy set
up. I was hesitant to buy the echo because I have the echo Dot and it seems good enough.
The echo is the same except the sound quality, which I really didn\'t feel I needed. Ho
wever, I am so glad I got it. What a difference! The sound really is far superior to the
 Echo Dot! Now I can listen to The Greatest Showman with a little more power! Sound qual
ity is great. Still learning about all the different things I can do with it. FUN!!! Got
 a good deal and works great with Prime. Setup was a bit of a pain but more the fault o
f crappy internet service. Has worked great with nice sound from small speaker. I love
 it!! Works great! Perfect for my office! Love it--- have one inside house and one by ou
{\tt r} pool now . Just as good as Bose speakers around house - easy to use--amazing Nice prod
uct A+ We love our Echo! We were totally amazed at the speaker quality. Only bummed we d
idn't buy two since we got it on Prime day! Very responsive. Great sound quality for its
 size. It\'s so efficient and amazing! How COOL! We all use it often every day... I'm
 impressed with the quality of sound that the Echo has, it's definitely comparable to my
Bose Mini. I only gave 4 stars because I can't use my Apple Music account. Technology i
n such a small device. The price was good too! The sound is amazing! A must have feature
 for any home! Mainly use it for the music but I'm learning more all the time. Really n
othing bad to say about it I replaced my 1st gen, was concerned about a smaller unit not
having the same sound...I was wrong. If anything it\'s the same volume, and more clea
r. Good product. Great addition to my Echo Plus! the best Love the feature to play musi
c in every room with multiple Echos. I love Alexa! I am surprised how much I use her. I
use this product for enjoyment and I just love it Easy to use and has great sound...It
was a great purchase at a great price. Very easy to set up and have no issues. This uni
t add much pleasure to our Echo Plus. We now can have music and information through our
home. (or just in one room) It\'s extremely useful in simple things like spotify and au
dible and things like that but sometimes it doesn\'t answer everything I ask but it\'s s
till nice to use. Too difficult to set up. It keeps timing out before you can enter the
 password Just getting use to using the Echo. Used it for shopping lists, listening to m
usic and as a timer. Working great so far. Very cool and lots of fun! Used for a week an
d still learning its capabilities. Love it, love it!!!!!!!! Love it but having a hard ti
me setting up all the apps I use it in my office and another at my apartment for music a
nd information it\'s great for music, a little hard to figure out how it works. This was
given to my 7 year at the time as a birthday gift from his dad. He loves it, ask Alexa
 anything she has the answer, plus it's good for homework. So I purchased one on prime d
ay for my bathroom for when I'm getting ready for work. I listen to music at 4am and the
base it's metro booming.. Replacement for my clock radio, plus I have the echo dot on m
y night stand as my alarm clock.. Very impressed with look, clarity of sound and color.
 Alexa is amazing! Great speaker. Still getting used to Alexa, don\'t have her connected
 to our TV yet or other things right now use her for music and information, which she is
 great!! Works and sounds great! My house is barely 1100sf, and I have this sitting on m
y kitchen counter. I can hear it, and speak to it from any room. Lots of functionality s
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till to discover. I have had pure fun with my echo. Weather, jokes, news briefing, and
music but still so much more to use it for. A lot of fun for the money. Use this all t
he time and especially to communicate with kids throughout the home Love it, still learn
ing, makes a lot of things easier, like if you forget to turn a light off and your in an
other room all you do is ask Alexa to turn the light off. Bought this for my daughter wh
en she turned 9. She loves it!! I especially like the calling feature since she does
n't have a cell phone. She loves playing music and dancing and with Amazon music she ca
n play all her favorite songs ..... sometimes over and over again lol! We got
 this as a wedding gift and haven't discovered all of its features yet. Will update. Pla
ying music is great though! I am impressed with the sound quality. Very pleased with my
 purchase of Echo Smart Speaker - love the fact that I can play music of different genre
\'s whenever I want.Had some trouble at first with the WI FI, but it is now working. My
wife & I enjoy the ease of playing our music. The games are fun & entertaining, I look
 forward to adding more smart products to my home. This is my second Echo and I love how
 it helps me in the kitchen. I can set timers, listen to the news, prepare grocery list
s, and get great music. The sound quality is good just wish alexa could answer more ques
tions This is my second Echo, I have the Dot but the speaker is weak so I purchased this
 and for listening to music the speaker is great. great sound Great We really only use t
his as a speaker to stream music. We've had it 7 months and it's just kinda useless. Onc
e set up very user friendly. Set-up wasn\'t as user friendly as I\'d hoped.. The alexa a
pp should be able to download to a pc without installing [invasive ] drivers. My wife an
d I are both retired and she wouldn't have been able to install Alexa, but if my son wa
sn\'t supplying her with a smart phone we wouldn\'t be using Alexa yet. Very easy set u
p. Really enjoying it The echo doesn't come with a built in battery so it has to be plug
ged in at all times to use it, makes it quite inconvenient. more compact and a bit bette
r than the original I love it pretty cool. I having it in my living room. Music sounds r
eally good in my living room . I can hear it upstairs. This is a great product! Set up
was easy. Sound is wonderful. So far I like it. I bought it just for some music thoug
h, and it sounds pretty good. Love it Love it. Glad I bought this. Like, all types of fu
n, music, and more I like the volume up and down on the top so I can turn it down quickl
y. Beyond my capabilities to program. Grandkids lve it I love my new echo. It gives me
hours of music and help with other things. It was difficult for me to set it up, I had
 to have help from a Tekkie Almost as good as my Bose. Love the whole house music. Alexa
hardly came on.. Easy setup using the app, which was also easy to install on my phone.
The sound quality while for listening to music on Pandora is wonderful!! I'm still lear
ning how to use the Echo, but so far I love it! Works awesome! Works great. From such a
 small speaker it sounds great Great sound for the size and the prize!! And of cours
e....Alexa! if you don't have an Echo you definitely need one Great device. Seems to w
ork better than the 1st generation! Item no longer works after just 5 months of use. Wil
1 not connect to wifi and unresponsive to reset requests. I love the Echo Dot. So easy.
 So fun. I get to drop in on my Grandaughter who lives about 2000 miles away. Sounds lik
e she is right next to me. Works great no different than the new ones This one\'s going
 in the kitchen for timer/music duty. Love it but the volume could definitely use a boos
t. If it had better built in speaker\'s, would definitively be a 5 star. They thought ah
ead and put an audio auxiliary input, so I bought a dedicated speaker for the Echo. Pro
ved to be best way to go. Works just fine. Works great! Looks brand new! Love my new ech
o dot. I will be getting them for all the main rooms in the house. For a refurbished ite
m.. It works like its new... Which I love... Easy set up, which I love. The only issue
 is the volume, if you are listening while relaxing its fine, but if you are expecting
 to do anything else, I recommend purchasing a speaker. But not very loud This is our
 2nd one and we love it! So i am not sure how i feel about the echo dot, it\'s so many t
hings that i need to get used to you have to ask her the right questions or she won\'t u
nderstand you. This thing barely works. You have to select 3rd party apps to do stuff yo
u\'d think it could do out of the box. I\'m sending mine back asap. Waste of money. Gift
 for my man. He doesn't like that you have to plug it in and the pictures do not show th
e cord. Would prefer it cordless. Still works though for the purpose we bought it. This
is our 5th Amazon Echo device. We have purchased refurbished before and been satisfie
d, this time is no different. You can\'t tell this from brand new, and the price was $1
O cheaper. Our Echo\'s wake us up, keep timers, play music for us, act as encyclopedia
s, turn our lights on and off and so much more. This small echo dot is amazing the sound
s that come out are great.it changes my nest thermostat, and my Phillips hue lights.witho
ut leaving my chair. We talk to her all the time for songs and just because we can . The
re aren't dislikes about this device. I'm never disappointed with amazons technology. Wo
rked as promised. I returned 2 Echo Dots & am only getting refund for 1. I returned 2 in
 one package. I want my refunds for both of them. They are in the same package. Can you
 not see them both???!!! not working Has weird pauses in her speech pattern that are not
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present in my other echo devices. I sure love Alexa! LOL! Thank you! Great price and
 product! It works I\'m an Echo fan but this one did not work Bought for my bathroom t
o listen when I\'m in the shower. Love it. Doesn\'t always respond when spoken to with
 promp word. I thought it would connect to my echo upstairs and use it like an intercom
haven't been able to do that. Fast shipping and works well I Love it!!!! LOVE LOVE LOV
E my new and free assistant! :) Six words, " Alexa, tell me a poop joke." It wor
ked for a month or so then it stopped. I\'ve tried everything to try and make it work bu
t nothing is working. I want a refund Poor quality. Gave it away. Refurbished is the way
 to go. My Echo works just like new. love it We have five of them. Need I say more? The
 speakers arent too loud.. alexa is great though. Besides that naw It works great and so
unds good! Never could get it to work. A techie friend looked at it for me and said the
 adapter wasn\'t strong enough to power it and that it looked like it had been bought at
 a dollar store. So, I am going to replace the adapter and hope it works then. Almost li
ke having Star Trek in your home! Fun to try and outsmart! This was an add on for my e
cho system, the refurbished product works like new! Great for my office. I use this dail
y in many ways, to include spelling for me and background music. Awesome. I love Alexa.
 I wasn\'t sure I really wanted one of these, but now that I have it, it is extremely us
eful. Get one, you\'ll love it! Initially, this echo dot worked very well. Over time, t
he dot stopped responding to \'alexa\' unless you were within one foot of it yelling. Th
e other echos/echo dots in other rooms would respond without a response from this echo d
ot. Would not recommend buying refurbished. Great Product fast shipping I bought an echo
 dot that had been refurbished but its stops whatever function its performing quite ofte
n, doesn't wake up every time, randomly turns on but does nothing. Do not buy a refurbi
shed Echo dot. Perfect works great no problems with it being refurbished. Dont trust thi
s.... Perfect condition! I love my echo Love it. Beautiful experience especially if hook
ed to smart lighting and other accessories. We just got this within the last couple of w
eeks, from what we can tell no issues! My son wanted and " alexa" for his 6th bir
thday so she could tell him jokes, he could ask her questions and to listen to music she
does all of that and more. We all enjoy this one so much that I just bought a second on
e this week during Prime Deals Day! Divertido Great product and works great Bought this
 for the guest room. It\'s a radio, alarm clock, information\u200b center and so much m
ore. Great buy. Bought this to go with my Echo and love it. The speaker isn't the best f
or music but works great in a kitchen for timers or alarms. Works perfect. Save a few
bucks and buy the refurbished. Looks brand new. Looks and works perfect. Glad I got a g
ood deal. Just as good as the new one I bought but $10.00 less. I love it works very wel
1 everything perfect Good price. Prompt shipping. Has been working flawlessly. I love yo
u, Alexa! There\'s room for improvement on this. For the price, I cannot complain too mu
ch. I can still complain however, the audio is terrible. This is kind of like listening
 to a speak-n-spell from the 80s. Iove it I bought it for my son because he wanted it an
d it's awesome It\'s an echo, and it works. For the price it\'s great deal. Have had no
 issues with it. As with all dots, the speaker is a bit tinny, but good for a second un
it, or if you are like me, you can attach it to an external speaker for more sound. Good
buy Thanks I wanted to use these as a radio and intercom as we get terrible fm receptio
n where i live. The speech recognition software is horrible. My wife and i both are na
tive Americans whose language is English she is from the north i am from Texas neither
have an accent from our birth area and yet it does not do a good job understanding us.
We bought two they do the same thing. Additionally wifi reception was poor to margina
1. I had to buy Wifi range extender for office and the other is ten feet from our route
r. Both had problems Switched them around no difference. So it they are now disconnect
ed dust collectors. This is my third Dot. They all work perfectly and I use each one mul
tiple times a day. Absolutely love them. Item has never worked. Out of box it is broken.
 Spent several days trying to get it working and running same " fixes" from Amazo
n. The only thing accomplished is I will never order another refurbished device. I alrea
dy have the echo plus. Bought this one for my bedroom. Love the functions. Simple set
up. Music everywhere. Worked just like a brand new Dot ---so I am very satisfied. Grea
t product but returning for new Alexa Dot. Refurbished is already giving me problems wi
th connection. We have a few echos already. Went for this one in refurbished to save a f
ew bucks. It works great. I love this new generation one because it has a rubber bottom
 - nice. I love the fact, that I can unplug it, and take it to my basement when I want d
o laundry. Refurbished but just as good as the new ones that I\'ve bought. Good as new G
randdaughter loves it The price is great. Was having trouble with it hearing me from ac
ross a room, but after moving it to another spot, it seems to be working fine. Will buy
 some more. Want 1 in every room. We have set up alexa to blue tooth speakers and enjoy
 listening to music outdoors. Can\'t wait to try more new stuff using Alexa! Thanks Wor
ks great! " NEVER BUY CERTIFIED AND REFURBISHED ECHO DOT " I bought a " Certif
ied and Refurbished " Echo Dot. This unit is very poor in receiving command and some
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times it does not even acknowledge the command. Never buy a refurbished Echo dot. The un it I received was probably never was certified and refurbished as indicated. I also boug ht a new ECHO dot, it works perfectly. Very disappointed !!!! Started here with Amazon pr oductsAnd I regret nothing is been absolutely great journey and my products continue to improve my day-to-day life Have now used for several months without problem. This is my first smart device and I will surely be buying other devices that will be compatible wi th this one. Love Love it just as good as a new one Have had an larger echo for some tim e and love it. Bought this one for another portion of the house since we have several wi fi home devices and we wanted to voice control them from all over the house. Love the pr oduct. Use to turn on my lights and answer some quick questions. A great buy Was Leary about refurbished but work great. Very puny sound, but works great. Great Exactly like new, can tell the difference from my new dot I got prior to this one, works perfectly. LOVE Alexa Works perfect no wear and tear on the device I love Alexa working on making my home smart 😂 Works good The only thing I don\'t like is it shuts off by itself othe r than that it works great Excellent product, mint condition for a refurbished unit - yo u would never know it\'s been refurbished! Already owning a couple of Echos, I was frust rated that I couldn't also use them as intercoms. Finally Amazon enables the "drop-in" f eature so now I can use my Echos to reach out to family in remote parts of the house (an d teenagers who insist they never heard me yelling at them to come down to dinner). As fo r its other features, we mainly use our Echos for the standard stuff: playing music, set ting alarms, answering questions, etc. It\'s not the life-changing home device Amazon wo uld have you believe, but it is convenient to have around. This refurb saved me a few bu cks, looks and works the same as the other brand-new ones. Love it was worried about the refurbished part at first but this being my first echo. It is awesome have used it for everything my lights since I work nights and shopping as well as for my spotify. And pl anning on getting it for my parents to help them out for everyday things we take for gra nted when we are young... I would recommend this to everyone!!!! Love Alexa hope have he r in every room soon. The simplicity of use and setting up. This is great! Got one for m y Gazebo and one upstairs. Works great, never had any issues. Does everything I have ask ed it. Works great .. good sound I use this Echo to listen to music as well as a sort-of research tool. It can answer a variety of questions. I would like if the volume could g o just a little bit louder, but I can\'t complain. I also believe it should have an inter nal power source. In order to use the Echo, it must be plugged in at all times using the universal charging cord. It would be nice to use the Echo Dot on the go without having to buy the other product. Love it! Great fun! Love it! outstanding I use all the tim e....works just like they say saving \$10 is always nice and my son always says that buyi ng refurbished means your are getting a new device or product for less, because it has b een run through a diagnostics again and everything has been corrected. Works perfectly, Alexa turns on and off my lights, my tv, roomba! Never would know it was refurbished. S o far so good Looks and performs as new. No complaints! goes great with our echo Works great just like the new one that i already had. This item did not work. Certified refur bished should mean it works as advertised. Instead this item crashed as soon as I turned it on and plugged it in. When trying to connect from my phone to the echo dot, it crash ed, over and over. Not only would it disconnect but the orange light would freeze and th en the thing would reboot with the blue light. Alexa would tell me it's ready to connect and freeze mid sentence. Tried holding the action button for 5 seconds and it didn't do anything. Returning immediately and hope they actually fix this item when the next buye r purchases it. Very fast service, got what I ordered. Thank you Love it even though I'm still trying to figure out all the other things I can do with this item it works gr eat with my phone. None I have 2 Echos, one I bought brand new and the other is a refurb ished one. Honestly, I can\'t tell the difference in performance and looks. A GREAT PRODU CT...once we learned how to work it...this thing is awesome!!! It works Does not work al 1 the time Love it. Though, wish it was portable. of course! You could not tell this was refurbished. Works Excellent. I would highly recommended instead of purchasing new. I g ot this for my mom . She loves it ! I love my echo dot! Looks brand new and works perfec t! Very satisfied. Same as new A small problem out of the box, but a rep from Amazon cal led and walked me through a reset process which solved my issues. I was shocked to get a response so quickly and a real effort was made (including follow up email) to get this thing working. I have 6 now (and one google clone) and the more I use it, and learn abo ut it, the more I like it (them). I also plan to install one in my car, boat and garage. Alexa is my new best friend!?!? (lol)I think GF is worried that if Alexa learns to coo k, her time will be limited... I love my Alexa Dot. I play games with my son, ask how th e weather Is and I love that she works with my Amazon Fire Tv. I like it because you cou ld ask it different questions and it does different things it works intermittently with my smart TV if I ask you to change the volume it does or does it sometimes if I ask you to change the channel it does or doesn't sometimes I have to reset it I don't know if

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it\'s because it\'s refurbished but it\'s okay it\'s just not what I expected So far th
e certified refurbished Echo Dot works well. It was a little confusing to have a green r
ing on the Echo Dot and not 100% know why it was there. Asked Alexa and she said it was
because of a receiving a call or drop in. But that was not the case. Took about 10 minu
tes to figure out it was a notification that I had a delivery from amazon. I believe the
 ring is supposed to be yellow and pulsate for a message notification, but on my refurbi
shed Echo Dot it was Green and pulsed. It arrived quickly and was easy to set up ! it wa
s a refurbished amazon echo dot it was above and beyond what I expected ! Alexa and I ha
ve become buddies she is a great assistant Works as advertised. Speak clearly, and resea
rch the commands. Also. Get the wall holder, it keeps it out of the way. Set up is a bre
eze, just make sure you are close to the device initially when connecting your phone. Fo
r some reason it made set up easier...though it could be psychological haha Love my two
echo dots but the third one we ordered to give as a gift had a defective speaker. The
 return process still isn\'t done and has already taken weeks. I\'ve already returned i
t. The refurbished echo for has been wonderful. I purchased this for my mother. She love
s the ability to contact me without a phone, listen to music, weather, and ask question
s. It\'s been a wonderful gift and works excellently with no problems Works good. Howeve
r, the price went down the week after I purchased it. Works amazingly. I bought it for m
y daughter and she loves it. I love Alexa! It\'s great helping me, making my appointment
s, playing the songs I like! What else can you do? Looking forward for more. Got this fo
r the bathroom love it we can listen music whe. We showering. I have 3-Dots and 2-Origin
al and this new one works perfectly. Will buy all my future Dots reconditioned. Was a l
ittle hard to get it to pare up with the others but once it did no problems at all Now I
\'m weary about these picking up conversations when you are not actively using them - he
ard about this happening on the news. I have 3-4, so this is very concerning. I wish A
mazon would release something widespread or push some firmware to prevent this. If the
y have, I have not heard about it yet. There\'s really no dislike for Alexa( dot) I thou
ght cortna was cool but Alexa is an awesome application to the family. Unbelievable devi
ce which seems alive. A must get. I am happy with the refurbished echo dot. I've had it
 for about two weeks, and so far it is working perfectly! Even though it did not come in
its original box, it looks like new! I'm happy with this purchase! Thumbs up! Workreat
There was something wrong with the first one that no even the rep I spoke with could fi
x. The replacement was registered to someone else. When the price of the Dot went down t
o $39.99 (same price as the refurbished ones), I bought a brand, spanking new one. No pr
oblem with the new one. Works as expected! No problems Have these in almost every room.
 I really have enjoyed them. Works perfectly. Purchased for grandson. Like new Happy wit
h this as I was with the other 2 I ordered!! Love the dots, especially with the ability
 to talk from one to the other, these are really convenient. No issues with the refurbis
hed as they are like new. Started taking on her own! Haven't used it since I unplugged i
t that day. No one was talking, my daughter was laying in bed next to be and she just st
arted going on about the movie Moana and completely scared the sh*t out of my daughter n
ow. It works great the speaker sounds fine and overall would recommend Great! Just like
new! Loved the price for an essentially brand new Dot!! Opening it, you really couldn't
tell that it was refurbished. Everything looked brand new. For $20 less than a new uni
t, I couldn't consider this a better deal! I really love the versatility of the echo do
t. Get you one while you can! Pleased with the order just what I wanted!! I think I now
have 5 of these throughout the house. So convenient to set a timer or check the weather
 or whatever, wherever. Love it -- the best. My experience with refurbished devices is
 excellent. Love the echo dot This refurbished item was fine, but I wasn\'t aware that th
ere is a fee for having other echos set up in the rooms. However, it was missing the co
rdThank you Two weeks after setting it up it no longer works. No connection, no light,
 no sound. I guess I shouldn\'t have purchased a refurbished Dot. It worked like a bran
dnew unit! Great addition to my collection. Great price, works perfectly. Saved the mone
y on a refurb!! Would buy again! Very.god Not good at all! These are great. I bought o
ne and then bought another right away. Grab a few of these and a few smart switched and
 you\'re set with smart home capabilities for under $150. Highly recommended. Just like
new Worked as it should, still need to figure out how to link to other devices though,
 only set up Sonos which was pretty easy. Not the products fault, just have not had time
 to figure it out. Very useful This is the worst Amazon purchase I have made. I am big A
mazon fan...love the brand...unlimited digital music...prime videos...even buy my online
 games, music, and movies through Amazon. This app I have tried to use it make simple pu
rchases -- to do anything. It is useless. Works very well, but the microphone don"t
 pick up as well as the full size echo. Audio quality is okay for the size. I bought tw
o refurbished ones for work and home. They both work perfectly and appear brand new Amaz
on doesn\'t disappoint. Works great as a BT receiver with output connected to vintage st
ereo equipment. Working great this far. Can\'t tell it\'s not new. Will edit for longe
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vity in a year, that\'s the real test. Amazing i love everything This used "dot" works f
ine, it compliments my Echo. Works like a new one. Can tell the difference from the new
one I bough and the refurbished one. Well I'm a big fan of echoes these ones went I'm m
y bathrooms. Works just great as expected 👍 Purchased for my 83 year old mother-she lo
ves talking to Alexa! Very responsive-can detect its "name" from all over the room. This
 is just like new -- same performance as our brand new one; no problems. The echo dot di
sconnects from the speaker about 12-20 times a day. Do not buy the refurbished product.
 2 stars for effort. Love it. Great product it works good. very satisfied I love Alex
a, but the sound on the dot is not the best. I own an echo 2nd gen for the kitchen/livin
g room and got this for my bedroom, but there's a SIGNIFICANT difference in sound. The d
ot lacks a full base sound and sounds as if it's coming off a cheap portable speaker. I
 was REALLY disappointed. I returned it right away and just shelled out the money to buy
 a second echo 2 for my bedroom also. Took me awhile to get it connected. I\'m not elect
ronically savy but now that it is, I love it. cant seem to get this thing to sink with m
y wireless not sure If I will be returning it will try one more time. Absolutely love i
t! product stopped working after return time ran out Second Dot work great for refurbish
edThought it was new Love these guys they work so great I love this as a second " Ale
xa" in our bedroom. Great for checking weather, for meditation music, and as a time
r - Perfect for my husband who has to use eye drops multiple times each day and keep his
eyes closed for 5 minutes. I purchased this refurbished. Works just like brand new. 3
minute set up. Very easy. Now I have echo dot that I can command to start playing musi
c for my backyard deck sound system. Not substitute for the original. The echo dot perf
orms well but sound quality is poor. To listen it has to be at the highest level 10. Lo
ve the Echo Dot. Helps husband get Netflix and other apps on our Amazon Fire TV. No pro
blems with it being refurbished. Planning on getting another one for the Amazon Fire Sti
ck in bedroom. Stopped working after 7 months. The warranty was only good for 3 months.
 I would have assumed an amazon product sold on amazon would have had higher standards t
han guaranteeing that it would work for 3 whole months. I mean what is this product supp
osed to be, a piece of junk? They offered my a 15% discount if I wanted to buy another on
e. Why would I want to buy another one? Just like new. No problems whatsoever, Alexa. Th
ank you. I like my uncle. But sometime it goes a little Haywire Bought this for my son a
nd it didn't work. He had to return it. Bought 2 and both quit connecting to wifi and re
sponding to voice within 9 months. Hard and soft reset will not fix the problem. I recei
ved my Echo Dot today in good condition, but be advised: I paid $29.99 for it and Amazon
has (as of this writing) raised the price to $39.99, so do your research before buying
 so you can get a good deal! Set up with the Dot went simple enough - plug it in, follow
 the app instructions... except initially it took a while to actually show up in my iPho
ne's WiFi settings. I called Amazon customer service, and I dunno what it is, but lately
 I've been getting terrible support. The guy that took my call just rambled off a (compl
etely unhelpful) script and I ended up setting up the Dot while he was in the middle of
his spiel. I'm not sure if this is the norm or if it's because this is refurbished, but
 the Dot has a pretty finicky wifi range and randomly disconnects even though the app sh
ows that the range of my 5GHz connection is strong. Reconnecting is a pain each time as
 well. All that said, when Alexa works, she works amazingly well. I don't have a speaker
hooked up to it, but one thing I really enjoy is the mic's range and sensitivity. One o
f the more annoying limitations of Apple's Siri is that when she's playing audio through
device speakers (music, podcasts, etc), the "Hey Siri" feature is all but useless. Alex
a has no problem hearing me over whatever is playing at the time, and with amazingly fas
t responsiveness too. I haven't tried this with louder speakers yet, so I'm not sure if
 this will continue to hold true. Setting up Alexa to control all my wireless devices was
 a breeze, albeit with limitations - support for Arlo devices is nil, and if you have sp
ecial settings for your LED devices (eg. rainbow effects), Alexa can't handle them, she
 only knows how to change solid colors and brightness levels. All in all, my rating woul
d've been lower had I not gotten a decent price on this item. If the connectivity proble
ms persist, I may have to exchange/return this item. I don't want to though - Alexa's ki
nd of growing on me. I bought it because everyone was saying how much they love theirs.
But I have no need for it. I only used it once. The volume was not loud enough for me w
hen I played music while I was on my treadmill. So I rather use my tower speaker which i
s 3xs louder. Worked like new. Will do it again. The second one which was a refurbished
model did work-at least not in my home. Very bad this device, I don't know if it's beca
use is refurbished or what but it activated by itself , nobody is talking and he just ac
tivated and start talking. When you talk you have to yell super lauded Good as new!! Jus
t like brand new! Save yourself some money. Get one! Adding more rooms for convenience N
ice. It works good. Some times is not easy to recognize your voice and you have to repeat
 several times, some time almost screaming. I took a chance on a certified refurbished u
nit for $29. Looks brand new...no excuses or disappointments. 5 minute trouble-free set
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up! Effortless bluetooth speaker connectivity through the Alexa App on my iPhone was fl
awless. Listening to my favorite tunes through a Bose Bluetooth setup and couldn\'t be h
appier. Walk through the door and just ask Alexa to: " Play 80\'s music" and viol
a... instant atmosphere! No more opening the iPad, going to settings, turning on bluetoo
th and then accessing the Pandora app. It just makes things so effortless. A true joy ri
ght out of the box! If I didn\'t discover any other uses for this fine piece of technolo
gy it was worth every penny! Alexa\'s sister (my second dot) Love my Alexa Echo Dot - I
have two of them now - one new, one refurbished. Both work great and it has become my
go to for sooo many things. I love it as an alarm every morning or whenever. I love i
t to play music or sounds of the ocean, or nature sounds when I am trying to sleep. Jus
t love it for so many things. Bought a refurb, and its works just as my new ones I bough
t prior! Came in original packaging as well! Love it. It\'s like having a second wife. S
o far not impressed at all. Does not save groups correctly can not understand me most of
 the time I\'m not sure what the excitement is all about. Alexas voice sounds like it\'s
under water how am I supposed to understand!!!!I\'m going to return and try a google ho
me!!! Works well and has no obvious issues from being refurbished. Works great, can\'t t
ell it was refurbished and set up in kids mode. I have 3 in my home and will be adding
more. I love these things. great product, but useless overall. Too many unnecessary fea
tures. Unless you have a smart home you don\'t need it Worked just as good as the two ne
w Echo Dots i preciously purchases. I bought this for my mother and she is in love with
 it. She loves the guard dog feature. She says that it gives her a sense of security at ni
ght and when she leaves the house I bought it mainly to be a speaker when playing music
or videos on my phone. Not working for me. Read instructions but not working for me. It
works Bought two of them and both work great. I\'m not much on electronics running my h
ome, but Alexa does all that I want and need to be done. 2nd one... more to come Blue li
ght blinks all the time Fun and useful. We\'re still learning new tricks and useful func
tionalities. This is the future of human to computer interface and household automation.
 Just like Star Trek! Who knew it would be here so soon? Works great to control the TV 1
ights and various other devices. Lately I\'ve been using it when i wake up and don\'t kn
ow what time it is but don't want to open my eyes. Just shout out " Alexa, What time
 is it?" if i could just figure out how to get it to do house hold chores and walk t
he dogs it 'd be golden! sound is not that great but with its size what can you expect.
The Echo Plus has much better audio but that is what you get with the larger more expen
sive Echo. Works great! Wasn\'t sure if I\'d like this product but after having it for a
 little while I want one in every room! My daughter is constantly asking alexa how to sp
ell words. We\'ve barely tapped into all the things this product is capable of and I\'m
 looking forward to learning all of its capabilities! A++++ Great product. Works well Ab
solutly love it ! Bought my first echo dot and loved it so I got this for work. Absolute
ly love it! works as promised Works great with my existing smart home setup. Perfect. Co
uld not tell the difference from a new one. I cant figure out how to use it. Good someti
mes can't hear well I was a little apprehensive about buying a refurbished electronic pr
oduct, but with Amazon\'s guarantee, thought I would try it. Glad I did, and will probab
ly buy another refurb product form Amazon. I love the Alexa products and have several. T
his one sits on my desk. Has a small footprint, but has great sound and I use it daily.
Works great. Not bad bad speaker for sound This is a great device. We mainly use it to
verbally add things to the shopping list, but occasionally use any number of the "f
un" things you can program it to do, like go to Red Alert or make the TARDIS land (y
es, we\'re a house of geeks... we even chose the wake-word to be " Computer" inst
ead of "Alexa". Now we just need Majel Barret\'s voice and I will be in geek hea
ven.) ;) It\'s not as easy to get my Premium Spotify to work properly with it, and still
not sure how we can get multiple music accounts attached so we can listen to different
music in different rooms, but so far it\'s still been worth it. I am often asking it th
e time, the weather, it even gives us a news briefing. We also use it as an intercom sys
tem which has been really awesome. Plus it\'s fun knowing the NSA is listening to everyt
hing. We all love her! I purchased this for my daughter and we all love this!!!! its ama
zing!! we love the games! It doesn't always work Good as new! Perfectly packaged and I
have had zero issues with the dot. Love it! Bought for my granddaughter who is 3 for he
r to play music and ask questions. She is entertained for hours! Good buy in my honest o
pinion! No issues...works and looks great!!! This is a fun toy. My daughter have me it.
  It reads to me! Refurbish Echo Dot received as new condition, as new packaging, no com
plaints. Neat little gadget. (Drives my wife nuts!) I received an Echo as a gift, loved i
t so much I decided to get the Dot for my bedroom. Both very easy to set up but a big di
fference in the sound quality. I would still buy it again. Worked as advertised. Thanks
All the new Amazon products I have are great everything I bought refurbished is complet
e garbage. I will never purchase Amazon refurbished again total dissatisfaction Works go
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od. Microphone is not as good as the better Echo products Took a little work to set up

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but I finally got it. Sound quality not the best but for what I got it for it works gr
eat. I check weather and ask a few cooking questions in the kitchen with it. I do play
 the radio on it when I want some music but will probably upgrade to the Echo plus for b
etter sound. Love Alexa these are the best thing I have ever bought don\'t know how I ev
er lived with out these things amazing so happy with this product just wish it would use
google to I loved it it works great Extremely low in volume I had some trouble getting
 the program downloaded from my phone. I ended up using my computer. It is interesting t
hat the answers come from Wikipedia. However, I will give Echo dot an " A" in the
music playing department. I heard songs and music totally forgotten on the mainstream s
tations. Also amusing when Alexa responds, I don't know that. Why does she think the ya
rds of cotton fabric refer to football playing???? If I had paid full price for this gad
get I would have been sorely disappointed. Now it seems reasonable and a step above HAL.
Brought to replace one that I moved and doesn\'t have the same range as my previous (no
n refurbished) unit. It would seldom be able to find the Wi-Fi and couldn\'t connect. Go
t tired of hearing the message (" trouble connecting...check the Alexa app...") a
nd just unplugged it. I went through the troubleshooting and reconnected it several time
s, it\'s just not as strong. If you want to listen to music and have it come through sev
eral of the Echo/Dot units simultaneously, YOU MUST PAY A MONTHLY FEE. I thought this wa
s Amazon, not Apple??!! I've paid for many of these so I could have one in each room, is
 that not enough of my money??!!?? Purchased as a gift, Love it Overall good device. It
was bought for a workout room, and has issues reaching a volume that can be heard over
 a standard row machine. It could use a much better speaker. Works great and simple to s
et up. Alexa is way more accurate than I imagined so Im using it more than I thought. Wi
sh alarms could be set a bit further out but thats my only complaint. No she\'s not liste
ning when you don't say the wake word so if you're worried you can lose the conspiracy
 theories. The speaker is great too so don't hold off on getting one if you were turned
off by gen 1 like me. The voice clarity has made my eavesdropping efforts so much easie
r - the government. :) Worked perfect Had a little trouble at the beginning until I repl
aced my old router and it works good except for current temperature and at times Alexa w
ill be off by as much as 10 degrees! Like when it was 91 degrees, Alexa would say it wa
s 81 degrees. Otherwise, everything works as expected and enjoy listening to music from
Amazon and my Pandora stations and requesting my favorite song or recording artist. I b
ought three of these and all three have worked flawlessly. If they weren't labeled as r
efurbished I wouldn't have known This device works perfectly and was a good price. We
love Alexa and are having great fun with her. The music is great and we get the radio
 stations we need for our morning traffic report. I didn't think I would enjoy having A
I in the house, but it is fun, educational and entertaining even for people who aren't t
ech savvy. Eh. It's works on and off. Half the time it does not respond when you say wak
e up name. Other then that works fine Great little thing. Works better than siri. It's a
mazing I love it Bought this for my son and he loves it. I own the first and second gene
ration Echo Dot. I think I prefer the volume ring of the first gen better than the butt
ons on the second gen, but still more than does the job and great for the price I got it
 for. I/'d still definitely recommend. Very fun to use and having morning briefing Arri
ved on time and works amazing!!! Just like new, set-up was quick & easy. like new, good
 refurbishing Love it Love my echo dot!!! I like that it knows my music type. The least i
s that it isn\'t wireless and the volume is not that high. great product! It works grea
t, but the reason I\'m leaving 3 stars is because it wont play unless it plugged in the
whole time. Pretty irritating especially when there is no outlet available. Works grea
t! I love it ita like having a personal assistant and computer and everything else in on
e. The problem I have with this item could just be my inexperience. I ordered the wrong
 thing, but then decided I'd set it up and use Alexa. I was trying to replace a small Bl
uetooth speaker in my bedroom. Thought I could learn as I go. I downloaded the app, but
never could get the Echo to sync with my iPhone. I've decided to give this to one of my
kids and they will probably enjoy it and use it as it is intended. Es perfecto. Working
 good so far. Working great and my daughter loves it! Works great I love it I wanted a w
hite dot for my white bathroom. The top is black as shown, which I knew, but I did not
 realize the cord and plug were also black. I wanted a white cord and plug. WORKS GREA
T Amazing! Great product Works perfectly Perfect I set up the Echo Dot and it worked for
 an hour and then died completely. DO NOT BUY refurbished!!!! I sent back for return the
 day after I received. This Echo Dot is horrible. The volume on my phone is louder than
 than this device. My boss has one at this is not the case Overall it works very well. S
ome connectivity issues but it was definitely worth the money! Have had no issues with t
his refurbished unit. It performed expected. I would buy another one if needed. Great fo
r mom its inside an owlhead in her jacuzzi Works great - I put this in my son\'s room an
d use the drop in option to get his attention when he is gaming or watching tv. It was p
erfect It looked brand nrw!! I have nothing to.complain about!! I will defently be order
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ing more It\'s ok. The speaker is pretty terrible. Google home is a better product. I lo
ve it! I love this, answers all my stupid questions and tells me the weather for when I
 don't get off the couch The first one quit working shortly after I got it. The next one
becomes unresponsive to my voice at times and the only way to get it to work is through
 the app. I am not sure if it just this Dot or they are all this way. Bought this to go
 in my niece\'s room. You can\'t tell it\'s refurbished. It looks good and works like ne
w. Device was not working. Followed all instructions for Alexa echo dot and it did not c
ome on. Very upsetting. Sent it back due to crackling noise and turning itself off and o
n - but what can you expect with a refurbished item? Best price we could find and it is
 so useful to have her around to answer questions. It is so handy to not have to find yo
ur phone. I also now have an intercom system. I have never been more satisfied with a pr
oduct. Perfect introduction to Alexa. Works well, but the speaker is not so grand. Getti
ng another speaker to drop this into. In the future I would have just gone with the full
 size echo. Love our echo! Thing the full size version sounds better though. Works grea
t! It has all I need for my life plans time date music Seems to have trouble hearing me
 when I say the wake word despite being trained to my voice... Wonder if this has someth
ing to do with buying it refurbished. Our google home mini has no problems hearing us 😀
 and is much louder. Love it! Works perfectly! I had a brand new echo Dot and thought t
hat the refurbished would be just as good. It was quite different from my expectations.
Refurbished unit did not even turn on and after a while I realized that the power adapt
er was faulty. There is no way for me to have Amazon send me a power adapter by itself a
ccording to the return options. I love Amazon and buy even my toilet paper through them
but this was truly a let down. Update: Amazon contacted me and credited me enough to buy
a new power adapter. This is why I shop on Amazon. I can always trust them to deliver o
n their products. I bought this for a family member as a gift. I called her to see how s
he likes it & she said she loves it!! Not very loud but quality and ease of use is great.
 Sound is perfect for background music, would suggest 2-or more connected together if yo
u're trying to use for hosting a louder party Looked Brand new works great. I love these
 echo dots and the refurbished ones are like new My 2nd one and I use them all the time.
 Is working like a new one for now, 1 have another 3 alexa devices lm a fanatic Echo is
 good. Works great Great price to extend the range and super value to dot offers. Hooked
up wireless speaker to use working outside. This dot made outdoor sound range possible w
ithout disturbing indoor light control possible Amazingly fun. My daughter and I just as
ked questions on the first day. I have now set my daily alarm, weekend reminder, playlis
t, morning shows, random songs, daily bible verses, weather, and morning commute. It tel
ls me which way to go dodging traffic. You have to get one. I don't have it linked to my
 phone yet. Works perfect! There's no difference at all between this refurb one and my n
ew ones that I have in my house. I'll be buying the refurbs from here on out Great produ
ct. Wakes me up every morning on time! Like new. No difference from new unused origina
1. I have no complaints. As far as I know, these are exactly like new, just a little che
aper. Great! Perfect condition! Like new It works just as well as the new version I got
as a discount with my Echo speaker. I decided to purchase this version because Amazon s
tates it has the same warranty. I received the echo as a gift. I needed another Bluetoot
h or something to play music easily accessible, and found this smart speaker. Can't wait
 to see what else it can do. Without having a cellphone, I cannot use many of her featur
es. I have an iPad but do not see that of any use. It IS a great alarm. If u r almost
deaf, you can hear her alarm in the bedroom from out in the living room, so that is rea
son enough to keep her. It is fun to ask random questions to hear her response. She does
not seem to be very smartbon politics yet. I think this is the 5th one I\'ve purchased.
 I\'m working on getting one in every room of my house. I really like what features they
offer specifily playing music on all Echos and controlling the lights throughout my hou
se. looks great Love it! I've listened to songs I haven't heard since childhood! I get t
he news, weather, information! It's great! I sent it to my 85 year old Dad, and he talks
 to it constantly. I love it! Learning knew things with it eveyday! Still figuring out h
ow everything works but so far it\'s been easy to use and understand. She does make me 1
augh at times I purchased this for my mother who is having knee problems now, to give he
r something to do while trying to over come not getting around so fast like she did. She
enjoys all the little and big things it can do...Alexa play this song, What time is it
 and where, and how to cook this and that! Love, Love, Love!! Just what I expected.... I
 love it, wife hates it. Really happy with this purchase. Great speaker and easy to set
 up. We have only been using Alexa for a couple of days and are having a lot of fun with
 our new toy. It like having a new household member! We are trying to learn all the diff
erent featues and benefits that come with it. We love the size of the 2nd generation ech
o. Still needs a little improvement on sound I liked the original Echo. This is the same
but shorter and with greater fabric/color choices. I miss the volume ring on top, now i
t\'s just the plus/minus buttons. Not a big deal but the ring w as comforting. :) Other
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than that, well I do like the use of a standard USB charger /port instead of the previo us round pin. Other than that, I guess it sounds the same, seems to work the same, still answers to Alexa/Echo/Computer. So what\'s not to like? :) Love the Echo and how good t he music sounds playing off it. Alexa understands most commands but it is difficult at t imes for her to find specific playlists or songs on Spotify. She is good with Amazon Mus ic but is lacking in other major programs. We love Alexa! We use her to play music, play radio through iTunes, play podcasts through Anypod, and set reminders. We listen to our flash briefing of news and weather every morning. We rely on our custom lists. We like being able to voice control the volume. We\'re sure we\'ll continue to find new uses.So metimes it\'s a bit frustrating when Alexa doesn\'t understand what we\'re saying. Have only had it set up for a few days. Still adding smart home devices to it. The speaker i s great for playing music. I like the size, we have it stationed on the kitchen counter and it's not intrusive to look at. I love it. It plays my sleep sounds immediately when I ask I got a second unit for the bedroom, I was expecting the sounds to be improved bu t I didnt really see a difference at all. Overall, not a big improvement over the 1st g eneration. Amazing product I love my Echo. It\'s easy to operate, loads of fun. It is eve rything as advertised. I use it mainly to play my favorite tunes and test Alexa\'s knowl edge. Sounds great!! Love them! Fun item to play with and get used to using. Sometimes has hard time answering the questions you ask, but I think it will be better. Just like the other one Still learning all the capabilities...but so far pretty pretty goo d I like it She works well. Needs a learning command for unique, owners and users like. Alexa "learn" Tasha's birthday. Or Alexa "learn" my definition of Fine. Etc. other tha n that she is great The speakers sound pretty good for being so small and setup is prett y easy. I bought two and the reason I only rate it a 3 is I have followed the instructi ons for synching music to both units. I know I\'ve done it correctly but they won\'t sy nc. That was my primary motivation for purchasing multiple units. This device is awesom e! I bought this to compare the speaker quality to our first generation speaker and i li ke the sound better. I will ship this to my daughter though because I like the fact tha t my first generation has a chargeable base that we bought which keeps it more mobile an d she needs a better sound than what she has now. Love my Echo. Still learning all the t hings it will do. Wasn't able to follow instructions included in the package, but found a great one on U-Tube. Speaker is better than 1st generation Echo This thing is way coo 1! You should get one. If you want to be cool, that is. This is my first digital assis tant so I\'m giving this a good review. Speaker is really good for the cheap price on Pr ime day. Fun to play with and can be used as an alarm clock (That\'s what I was going to get in the first place, but I ended up with Echo). If you haven \'t had a go with one th en definitely try it!What I like best is the number of other devices that it can connect with. My purchase came with a Smart Plug for \$10 which I connect my lamp to. Alexa, tur n of the lights! My husband likes being able to use it to listen to music. I wish we kn ew all it\'s capabilities My Android would not allow Alexa to connect. Fortunately, my s ister was here with her Apple cell. After an hour+ tech support fixed the glitches. We a re up and running. So far so good Tried to play certain broadway shows like Camelot and it gives ne the group Camelot. Great Very satisfied with the Echo. Alexa now controls t he lights in my family room and my wife can listen to Jimmy Buffet by just asking Alexa. It\'s like Siri, in fact, Siri answers more accurately then Alexa. I don\'t see a real need for it in my household, though it was a good bargain on prime day deals. Love my E cho. Still learning how every thing works but having tons of fun. I love you so much No different than Apple. To play a specific list of music you must have an Amazon of Spoti fy "plus/prime/etc" account. So you must pay to play "your" music. 3 stars for that re ason. Everything else is 👍 . Excelente, lo unico es que no esta en español. I\'m still learning how to use it, but so far my Echo is great! The sound is actually much better than I was expecting. Works as you'd expect and then some. Also good sound quality cons idering price (70.00 on sale) and features. The sound from this Echo 2nd Generation is p henomenal! Not to mention that I just love Alexa! She is very helpful. like google bet ter Just had to have it and now lets play and learn how to get the most out of it. Works as advertised. Very easy to setup. Still learning what this can do. Great sound and eas y to set up. Love Alexa, bought others for friends Love the echo I purchased it for comp any for my husband he is 83 and Alexa is great all he has to do is say her name and she tells him a joke and plays his favorite songs 🕲 Love being able to listen to music eas ily. Still learning all the features available Did t really know what I could use this d evice for. Used it for a few things, but need an overview Love this just wish it had a b uilt in hub I use it primarily to play music. It works wonderfully! Still getting used to some of the many things it will do. Amazon has sent several tips since I got it. Th anks for all your help! How easy if was to set up. Fast response which was amazing. Cle ar concise answers and sound quality is fantastic. I am still getting used to Alexia an d have not usde Echo to its full extent. You're all I need...na na nana! Does everything

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as expected and more. I love my Echo! Works just like they said it would. I don\'t hav
e a " smart" home, so I cannot speak about that function, but everything else abo
ut it is good. Great sound in a small package-easy to set up and use; fun to own. Works
 and sounds great. The sound is amazing and many collections of all music Setting up She
 doesn't always listen It's awesome I bought this because it can control fios televisio
n. It works well. I'm hoping over time it will do more to control fios. Then I discovere
d all the other things Alexa can do. Play music you ask for. Great sound from Alexa. Pla
y games. Play radio stations. Play old time radio programs like the Long Ranger. Alexa h
as many "apps" you can add to her abilities. The other day I played Madlibs. Great fun.
Also Alexa can control household appliances. I just purchased Alexa compatible power st
rips to control lighting, fans and TV components. I'm looking forward to implementing th
is controll. You can also add other Alexa components to have chosen music to play in all
 rooms where the components are located. The speaker has excellent sound and works perfe
ctly! I LIKE IT ALL I love it. It does everything I was a little nervous when I received
my new Echo as I\'m not really Tech savvy. I found it a bit intimidating at first but i
t didn\'t take me to long to figure it out!! I\'m very happy with my purchase and now th
inking of adding an echo spot!!! I like it and still learning how to use it. Great techn
ology!! Can\'t believe the speaker volume and quality is so wonderful. Wish I had bought
 another one! I purchased an echo dot for my husband for Fathers Day. He uses it consta
ntly and after hearing the quality of sound of the Echo (2nd Generation), It was a no-br
ainer. Best gift ever! Works fine!! Clear music Fun to use, good sound quality The ec
ho works well. I was able to sync it with my other Amazon music devices. Works great, bu
t I don't think Amazon should charge another cent for unlimited music when you 1) Have
 Prime AND 2) Buy an Echo. Already had an Echo Dot. The Echo is even better with fuller
 sound. Also during setup it now lets phone calls to be made to my contact list which is
 great! The speaker sounds really good Good sound works well Love it and Alexa. I am not
 very savvy but support was very helpful and patient. Love it! I was thinking about gett
ing one and when the prime day discount was offered, I could not pass it up! It\'s fun t
o ask Alexa to play any song or group and she comes up with a playlist from Amazon Prime
Music. You can also connect your iPhone with bluetooth and play music with Pandora or Y
ouTube videos using Alexa as a speaker. I\'ve been having fun asking Alexa different typ
es of questions or for information like weather, news or even the time in other countrie
s. The only downside is if you have limited data on your wifi plan, because Alexa uses b
urns it up when playing music. We like it all so far, but have a lot to try out yet. Lov
e it - am using it strictly for music now and it\'s great! Love the Echo !!! I love the
size, material and speaker quality. I have it hooked up to one light easily and will wo
rk on additional lights and thermostat. Next is Echo Dot for bedroom. There is a lot mor
e to do with Echo that you think. Traffic, Weather, Trivia, etc. Love it! The entire fam
ily loves Alexa Echo. She's now a part of this family. Great fun getting to know all the
 functions of this product. WOW -- family fun and homework help. Talking with other gr
andchildren, who also have an Echo, is a HUGE bonus. Can\'t wait to learn more and more
 and more Love it! awesome thing, love Alexa It worked exactly as expected and the speak
er has great sound. It is perfect for my classroom! LOVE, LOVE this new little gadget.
Has made our lives so much easier. it\'s like having our own personal secretary livin
g here in the home. We hardly need our CD\'s anymore, since ALEXA plays everything we n
eed. Going to get the Alexa DOTS soon for more rooms. Thanks!! The speaker is of surpr
ising quality. Happy with the purchase. Very easy to set up. Works wonderful and I love
 it!! I\'m really impressed with the sound quality when playing music from this device.
The bass sounds almost like it\'s coming from a bigger speaker so props to Amazon. It's
 still a great product. But the sound quality does seem worse. Don't get me wrong. You def
initely get used to it within an hour. But it definitely feels like echo gen 1 sound qua
lity was better. Besides that , it's great. With the addition of being able to play Just o
ver Bluetooth with no WiFi, it's even better. The outlet does not work with it. Was disa
ppointed in that. Great device, responsive and helpful Sound is terrible if u want good
music too get a bose i liked the sound . what is troubling is that I paid extra money t
o have access to a million more songs. Sometimes it doesn\'t work. Ex. Alexa play Italia
n songs" .don\'t have or don" t understand. or play the opera Tosca, response &#
34; sorry I don" t have that. Easy to set up and use. Too bad it has to be plugged in.
 Would be nice to take it outside and operate on battery and recharged. Still learning a
ll the ways to use it. It is a real hit with my grandkids who ask it to play music and
 then dance to it. (5 and 7 yrs). Very cute. 4.5 out of 5 Stars. I generally like this
product. Its great at doing what you ask of it like playing music, setting timers, and
making calls. Reason why I didn\'t rate it 5 out of 5 is that sometimes the connection
 dies and my Echo stops playing music and shows a red ring. Seems to be a connection iss
ue. Overall, great product. Works great, upgraded from echo dot to full size echo, could
n't be happier! It\'s Alexa.... what else can you say Upgraded from my lilttle echo dot.
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cho since it first came out and it has worked well for me. I purchased the 2nd gen durin g Prime Day and so far I\'m happy. It seems to have an improved speaker which provides e nhanced sound for music and such. I love my Echo smart speaker. I love the volume and c larity. It was easy to set up. ITs a wonderful gift for any age. wonderful product and fast delivery! Initially harder to set up called tech wasn't that knowledgeable now wor king great. It was very easy to set up and my family love it's! Has great sound and is v ery responsive my voice and commands. How did I live this long without the Echo . You ge t to enjoy any music style just my asking Alexa . Going to up-greade to the wireless . Love the Echo . Love you too Alexa . Very cool product. Speaker sounds good with my Spo tify blasting through it. Having so much fun with Alexa. Love being able to listen to mu sic when I'm across the room or busy doing something else. So far it seems to be a very nice item. It picks up on my voice and understands me without any problems. The other d ay I asked it to turn down the music from the next room and it heard me just fine. I\'ve only used it to listen to music and check the weather, but it has done both of those th ings very well. Love our echo I love it, she is very helpful. I use her for remembering t hings and sleep. You can ask her just about anything. I have only had her for about a we ek so still learning her. It\'s better than the 1st gen in every way except for one. I really miss the ring at the top for volume control. It was quicker and easier to just grab the top and twist without having to look at the buttons and find the "-" o ne and press it a few times. I also wish the bass was a bit better. All in all, it\'s a great device and I\'m happy with it. I love having an Alexa! So far I like it 🌚 I am thoroughly enjoying my Ecoo! Love to have it read my audiobook to me while in the offi ce and then I can simply open the audiobook on my kindle to continue it when elsewhere. Wonderful for listening to music when not in the mood for a book. Great for setting rem inders for myself too and so much more. Still love it Love it I love the sound quality o f this unit, it is a very clear sound. I just this for listening to talk radio in the mo rning and turning lights on and off etc. The system does an excellent job as a full hous e sound system streaming Sirius. I have had for only a week, so I am still learning all that Alexa can do. It is a learning process. I love the music I can call up any time. I listen to podcasts and radio stations. I have just started keeping shopping lists a nd grocery lists, which I love. I don't have to search for paper and pencil. Getting t ime and temperature are great, do not have to wait for weather reports. The sound is go od. I am not fussy about woofers, tweeters, base , etc. the Echo is fine for me. This afternoon I am going to try "dropping in".on my son when he gets home. Going to surpri se him. Not much features. Great sound quality, great features, great product. Multi roo m music is very cool. Cool Everyone should have an Echo or two or three or more. I bough t my Echo through QVC. it\'s annoying that everything they show Alexa as being able to d o has to be downloaded. You spend so much time trying to figure out how to phrase it fo r the machine that you may as well just look it up yourself I have had Alexa since the b eginning. I accidentally spilled water on her and have replaced it with the 2nd generat ion. I decided I couldn't be without an Echo. Setup was easy and had it working withi n minutes. I like being able to tell Alexia the music I want to hear, but sometimes she has trouble finding the song if I am not very specific about the title. I like the look s better than the original echo. I moved my old echo to the basement family room. Nice sound. The Echo is wonderful but I\'m still learning how to use it. Music requests are somewhat limited. Doesn't know half the things asked. Can't recognize my sprinkler wi fi controller, even though product details says it is compatible. Can\'t program or chan ge my wifi thermostat settings and its matched up on same wifi router. Just a handy musi c player. That\'s if you have Amazon Music. Love it awesome.understands my kids We were pleasantly surprised at the sound quality and the many features. How nice to easily hea r a particular artist or hear our books just by a simple command. Looking forward to exp loring other options with this device. Met and exceeded my expectations. Easy set up and is really quick in responses. I like the fact that I can get any kind of music from Pri me that I want on request from Alexa. I liked the informative photo little pamphlet but wish it included how to connect your TV etc. to the commands from Alexa. BUT, I really love having the music. i have not found a way to access my echo thorough my prime accou nt. I think it should be part of the top line with video, music, etc. I also think the setup app where i define, for example music i like, is not well integrated into echo. I have tried to ask for my playlist and echo is not sure even though i set up play list in my settings. I also do not like the fact that my words have to be exact match of my playlist names, which i can never remember. I like the ready nature of echo to respond t o most any queries. This is great item and just added audible books which makes it even better. Thank you! During Prime Day this 2nd gen Echo was on sale so I couldn\'t resis t! This was the beginning to my smart home set up and I couldn\'t be happier to say that Alexa has done an amazing job connecting to all of my "smart" devices. Thanks to her, I

Happy with sound Excellent product, set up with ease as well. I\'ve had the first gen E

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can control my lights, smart plugs, TV, etc. I had no trouble connecting the Echo to my
 WiFi and my phone. The app works perfectly fine and it let\'s you add skills, routines,
 smart devices, timers, and so much more! Sound quality is good enough for me, since I a
m not an audiophile. Alexa can hear my voice even when watching movies at a high volume.
 Design is great and modern, it will definitely add a nice touch to your home and you ca
n change the covers if you\'d like as there are more for sale. Overall, this is a great
 addition to my home and enables so many possibilities. If you haven't yet, be sure to
 add Alexa to your home! Versatile and fun !!! Works great! Killer speaker! My wife and
 son love it. We regret waiting so long to purchase this item. We are both surprised and
pleased with the sound quality. Stopped working after 2 weeks ,didn\'t follow command
s!? Really fun when it was working? so far love it working on getting more things set up
 love the grocery list app It performs pretty much as expected, but I am very disappoint
ed it will not provide me with the terminology I need to play various kinds of music wit
hout subscribing to the Amazon music service. I understand my music choices may be limi
ted, but without knowing HOW TO ASK, I cannot access the music that is provided free alo
ng with my Echo purchase. Do you have a chart showing the language I need to use? Easy
 to set up. I like the product except that the speakers are not the high quality I expec
ted A great investment. Alexa has helped me out and made me laugh. Yet another Exho for
 our home and love them all!!! I love it, I can plan any gender of music from big band t
o jazz, not easy to find on local radio. Sound is good and I can stop it with a voice co
mmand if I get a phone call. Good Value Super easy set up and am loving our new Echo! Wh
ats not to like about this speaker. Just ask Alexa BEST father\'s day gift. Dad joked t
o my mom that Alexa will be the one listening to all of his (repeated) stories going for
ward. Great addition to our breakfast room kitchen. Tunes and information instantly ava
ilable. Slowly learning more features. Sound quality Sad joke. Worthless. Entertainment
Very good quality Works great sounds great does not miss a beat wish it had a battery f
or better portability Loved it till someone stoled it. Can\'t afford to replace it yet b
ut I am going too. Alexa rocks Got this as a gift and love it. I never would have bought
one for myself, but now that I have it.... Allows me to play music on it from my amozon
 prime music ; that\'s worth it in and of itself. Also, gives new\'s briefs and tells j
      My mom bought a few Echo Dots and repeated ask me to take one of hers because it
was so great. I told her "no" for two days. When she made me take it, 6 hours later I c
ould not live my life without it! It's that amazing, so now we have four large speakers
 and only the small Echo Dot, that I will be returning to her. I say if you're going to
 order an Alexa speaker, go big and get the Echo, otherwise tou'll Be returning the two
Echo Dots you couldn't live without. Love it!! Great product!!! Easy set up very user f
riendly Really disappointed Alexa has to be plug-in to wall socket all the time. My fau
lt for not checking this, but made the assumption that a company has technologically adv
anced as Amazon would sell this product with a rechargeable battery. If I could return
 it, I would as my Apple music and boom speaker give me more flexibility the Alexa. I do
n\'t think the "2nd gen" sounds as good as the 1st. But it does have an aux ou
t... so you could add an external speaker. But if you are going to do that why wouldn
\'t you just get a dot? 2nd issue is (which isn\'t unique to this unit but I don\'t und
erstand why I can \'t override the default that prevents you from playing a blue tooth sp
eaker while playing through a "group". I get there is a delay when using a BT s
peaker. But if the other units are not where they can be heard then I should be able to
play as a group while using the BT speaker. Everything I like the interaction of asking
 questions. I don't like that I can't ask her to setup schedule of off and on of connect
ed lamp. Supberb sound! Definitely worth the extra money if you listen to lots of music.
 I really love my amazon echo. I think the sound quality is great and we have a lot of f
un with it. It is really handy for music and to get updates on the weather and sports! L
ove it! So do the grandkids!! So far it has worked well. Not always intuitive as to how
 to link different devices, or "skills", but getting the hang of it. Works as advertised
 I love it! Love my new addition to the house! Speaker quality is great and over all we
 love our Alexa. My only two ( not complaints, more suggestions for the future series) w
ould be better communication ability. Example: For our smart lights in the house. Unless
 we specify kitchen Light 1 or kitchen Light 2 prior to the command she either won't res
pond or says she doesn't recognize. It may be me, but I want my Alexa to respond when I
 say thank you afterwards. I have to repeat Alexa thank you and there are times she wo
n't respond to me, but will my husband. I know it sounds odd. We laugh about it, but may
be it's a Southern thing but I want my Alexa to have manners too. Like everything about
 it. The music, the trivia games, the weather. As described and received on time. Do no
t like automatic enrolment into music. A great device I owned an echo for overa year but
 the new lacks the easy way to increase or decrease volume without telling it to increas
e or decrease volume which is hard to do for my wife since English is her second languag
e she was born in korea. But the sound from the echo is superb. So we'll keep it.. Love
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this! Have it in the kitchen and works well! Very nice! I\'m impressed - wish she had more to say though. Love the product. Nice to have easy access to so much info!!! It\'s got great sound and bass but it doesn't work all of the time. Its still hot or miss wh en it recognizes things We are still discovering all that the Echo can do. Amazing parod uct Good hearing range and sound quality. It was a bit complicated to set up and she doe sn\'t quite understand me a lot even when I am speaking slowly and clearly but I love th e flash briefing feature and interfacing with my abode home security system. speaker sou nds good Absolutely love!! The best part of this product is you can control the thermost at and lights for your house. There isn't anything I dislike. We\'re thoroughly enjoyin g our Amazon Echo. Installation was easy using the Alexa app. I purchased 2 Kasa smart p lugs to control our living room lights. Installation again was easy using the Kasa app. They sinqued right up with the Echo. We\'re enjoying playing music with the Echo and th e sound quality is awesome. We\'ve added a Kasa smart bulb for our kitchen. Setup was se amless. We\'re looking forward to adding more automation to our home. Home entertainment Very cool product. Easy to setup, fun to use and sound quality is much better than I an ticipated. Love these, great sound... easy to connect and use... Doesn't work with my fairly new smart TV, but that\'s mainly the TV manufacturers(LG) fault due to not suppo rting anything older than TVs from this year. My smart locks also need an additional pie ce of equipment in order to connect as well. Speakers sound great and works very well. G reat sound from a little speaker We enjoy it Cool Good quality, great sound quality Wo rks perfectly Great product. Sometimes Alexa does not understand some commands for my Fi re TV. All in all, this is a fabulous speaker. Love my Echo great sound very smart! Sure did !! Love it !! plays great Works absolutely great Very amazing product. Great sound quality. Best thing I\'ve invested in in a while thank you so much 🗑 🗑 🗑 I am extre mely impressed with this item. Bought it from the " warehouse " or " outlet 4; with a " minor imperfection. Can\'t tell it even has one. works great. Didn\'t com e in packaging, but it was sealed up and had no damage and wasn\'t missing anything. I l ike the sound quality, I see some knock it. It\'s not a BOSE but it\'s more than great f or our family. Easy to use, minor learning curve as it learns your voice. It integrates seamlessly with my other amazon services. Can\'t wait to get for my classroom too! It\'s a lot of fun even just as a speaker, let alone what I plan to do with it. I love my Ech o show! and now i have this in my bedroom and it\'s wonderful!, music, info, sleeping s ounds! Awesome life changer! Seriously, I am able to start my morning with Alexa, by hav ing her " wake" me up with her alarm and then playing me some music. She has gott en used to my voice, that I can be in another room and she will " listen" to what I say. I love both my echos!!! Don\'t hesitate, get one and for the price, the speaker is unbelievable. I am buying the cordless holder, so I can take the echo anywhere. Love my purchase and love alexa!!!! I am not super impressed with Alexa. When my Prime lapse d, she wouldn't play anything. She isn't smart enough to differentiate among spotify a ccounts so we can't use it for that either. She randomly speaks up when nobody is talki ng to her. Just today I unplugged her...not sure I\'ll ever use my Alexa again. I like e verything about it !!! Liked 100% Never had ANY issue with buying use electronics as lon g as I get the GOOD or LIKE NEW. Just read the comment to see why it is used. Our family really loves this new Echo bought for my wife she loves it Fun just got it today now my I pod will go in my car and I will use this is the house. Like it to do more This is ou r third echo. Worth every penny. It\'s like having 3 household employees for a small fla t rate. We keep them in the bedrooms and the living room. We can drop-in and use them as an intercom, listen to music, answer quick questions, alarms to wake up for school, et c. Listen music and set timer I received the echo in perfect condition. The device was e asy to set up and responds quickly and without any issues. Alexa is a great addition to our family! Good sound. Like it for music and scheduling. Like that i can get random th oughts recorded while I think about them. The jokes are cute! Purchased this for myself and am just beginning to learn all that it can do. So far am very pleased and amazed a t the different actions it can perform. Am enjoying it and looking forward to learning more about other options it provides. This echo is just as great as my others, even tho ugh it is smaller. Funny how you buy something just because it looks fun and it winds up being a totally useful part of your home!!! Loving it!! I bought this to replace a 4; Dot" in my living room. Speaker is slightly better. It hears me better over the T V. Unfortunately, it doesn't understand or respond to my requests as well as the Dot. I frequently have to request 2 or 3 times to get it to do what I want. The Dot usually do es exactly what I want on the first request. I don\'t consider it an upgrade. I have had all good experience, so far with the second generation Echo. There are so many more thi ngs to learn, but I have not had the time yet. Right now, I am mostly enjoying the musi c, weather updates, using the alarm feature, and her personality. I have also purchased some mini smart socket yes. I am very excited to begin using them I'm having trouble co nnecting my tv to it, but I'm not exactly tech smart. I'm sure one of my grandsons will

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figure it out for me. So far I've been using it mostly for music. Simply love my Echo.
 I hardly watch any TV at all anymore. I\'m too busy listening to music. Speaker is pret
ty goo for its size. All the fun skills really make the echo fun for my whole family. En
joyed entire echo experience Easy to set up. The Echo is an amazing device. Many times
 it seems very intuitive. But at other times I ask for something that seems clear and s
imple and get no result. Installation was fairly straightforward, but I messed up sever
al times simply because I thought a step was complete when it wasn\'t. This actually ma
de me lose ground until I figured that out. My advice is to be patient; the app will le
t you know when you can move on to the next step. My biggest issue of the moment is that
we have several Echo devices in our home and I would like to use them as intercoms (whi
ch I am told can be done). However, I can\'t make any of the Echos aware of the others
 existence. When I ask Alexa how to do this she answers about instructions how to chang
e her name. I know this is likely my fault, but I would think the designers would antic
ipate this and make it easier to find the needed instructions. A small deal for many de
vice savvy people, but a challenge for me. We are loving Ours very much I have the origi
nal Alexa and the Tap and so far the 2nd generation is the best. I'm happy to see they
are making improvements with each new one. It would be great to have updates to our litt
le A.I.\'s, I think it would help out a lot with the bugs in it. All in all I am very ha
ppy with her and I can now play music throughout the whole house and adjust the bass and
 treble. Thank you Very pleased with the Echo 2nd Generation. It is so nice to have Alex
a available for music, weather, news, and probably a lot more we haven't discovered. I a
m pleasantly surprised by the sound quality of the Echo. If you are a big fan of deep ba
ss, this might not be sufficient for you though. The potential to control your home is a
n option I will explore more as I evolve my home into a "smart home". The voice recognit
ion is very impressive. It is stylish and fun. I have no regrets with this purchase. It
 is great for technically changes people. Ask it to play a song or a movie and it respon
ds instantly. If you have an elderly loved one, this would be a great gift. Once connect
ed to wifi, it is very simple to use. If you want unlimited music control, be sure to h
ave amazon prime or premium spotify and you will be blown away with your personal dj! Yo
u can even have conversations with the echo. I am not embarrassed to say, that echo has
made me laugh a couple times when I ask it to tell me a joke. It tells me where my pack
ages are since I am an amazon prime addict, it comes in extremely handy! Easy to setup.
Love all the things she does. Have Alexa throughout the house----the future has arrive
d! I already have an Alexa and with Amazon find today I could not resist getting an echo
 also. It is the best thing I ever did, I use them on each side of the house! And couldn
\'t be happier! Arrived as expected. Bought this a few weeks ago - everything about thi
s product is excellent !!!!! Don\'t forget to buy a charger when ordering, it\'s a must
have to take outside by the pool and not have to worry about hiring an electrician to p
ut in outlets all over the yard. Terrific Love my Echo It's smaller than the original. L
ooks nicer too. Works great! My husband and I are what I would call " late adopters&#
34; when it come to technology, but we decide we would try and Echo to serve primarily a
s a music source. Wow, were we amazed and the great sound! We\'ve also been having a g
reat time listening to all of our favorite songs buy just asking Alexa. I may even buy
 one for my elderly Dad - I think he will enjoy having one to listen to music or even pl
ace his calls to us! I really have enjoyed it. Changing the Directv channels, plays iHe
artRadio and Pandora , adjusts the ac thermostat and turns the living room lights and ou
tside lights. I have been wanting one of these for a while now. Bought on Prime Day and
 absolutely love it. We are so glad that we got the Echo over a Bluetooth speaker. Alexa
does so much more stuff than other non smart speakers out there. I personally love the
 timer feature. It has helped me with cooking multiple things simultaneously. Pandora in
tegration is another feature that I use daily. So happy with out Prime Day purchase. I w
ill get the Echo hub and a few more Echo dots in the future. See subject line. Love it
Love it! Very easy setup. I was hesitant to buy the echo because I have the echo Dot an
d it seems good enough. The echo is the same except the sound quality, which I really di
dn\'t feel I needed. However, I am so glad I got it. What a difference! The sound really
 is far superior to the Echo Dot! Now I can listen to The Greatest Showman with a little
more power! Sound quality is great. Still learning about all the different things I can
 do with it. FUN!!! Got a good deal and works great with Prime. Setup was a bit of a pa
in but more the fault of crappy internet service. Has worked great with nice sound from
 small speaker. I love it!! Works great! Perfect for my office! Love it--- have one insi
de house and one by our pool now . Just as good as Bose speakers around house - easy to
use--amazing Nice product A+ We love our Echo! We were totally amazed at the speaker qu
ality. Only bummed we didn't buy two since we got it on Prime day! Very responsive. Grea
t sound quality for its size. It\'s so efficient and amazing! How COOL! We all use it
often every day... I'm impressed with the quality of sound that the Echo has, it's defi
nitely comparable to my Bose Mini. I only gave 4 stars because I can't use my Apple Musi
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c account. Technology in such a small device. The price was good too! The sound is amazi
ng! A must have feature for any home! Mainly use it for the music but I'm learning more
 all the time. Really nothing bad to say about it I replaced my 1st gen, was concerned
 about a smaller unit not having the same sound... I was wrong. If anything it\'s the sa
me volume, and more clear. Good product. Great addition to my Echo Plus! the best Love
 the feature to play music in every room with multiple Echos. I love Alexa! I am surpri
sed how much I use her. I use this product for enjoyment and I just love it Easy to use
 and has great sound... It was a great purchase at a great price. Very easy to set up and
have no issues. This unit add much pleasure to our Echo Plus. We now can have music an
d information through our home. (or just in one room) It\'s extremely useful in simple t
hings like spotify and audible and things like that but sometimes it doesn\'t answer eve
rything I ask but it\'s still nice to use. Too difficult to set up. It keeps timing out
before you can enter the password Just getting use to using the Echo. Used it for shopp
ing lists, listening to music and as a timer. Working great so far. Very cool and lots o
f fun! Used for a week and still learning its capabilities. Love it, love it!!!!!!!! Lov
e it but having a hard time setting up all the apps I use it in my office and another at
my apartment for music and information it\'s great for music, a little hard to figure o
ut how it works. This was given to my 7 year at the time as a birthday gift from his da
d. He loves it, ask Alexa anything she has the answer, plus it's good for homework. So I
purchased one on prime day for my bathroom for when I'm getting ready for work. I liste
n to music at 4am and the base it's metro booming.. Replacement for my clock radio, plus
 I have the echo dot on my night stand as my alarm clock.. Very impressed with look, cla
rity of sound and color. Alexa is amazing! Great speaker. Still getting used to Alexa, d
on \'t have her connected to our TV yet or other things right now use her for music and i
nformation, which she is great!! Works and sounds great! My house is barely 1100sf, and
 I have this sitting on my kitchen counter. I can hear it, and speak to it from any roo
m. Lots of functionality still to discover. I have had pure fun with my echo. Weather,
 jokes, news briefing, and music but still so much more to use it for. A lot of fun for
 the money. Use this all the time and especially to communicate with kids throughout the
home Love it, still learning, makes a lot of things easier, like if you forget to turn
 a light off and your in another room all you do is ask Alexa to turn the light off. Bou
ght this for my daughter when she turned 9. She loves it!! I especially like the calli
ng feature since she doesn't have a cell phone. She loves playing music and dancing and
with Amazon music she can play all her favorite songs ..... sometimes over and over an
d over again lol! We got this as a wedding gift and haven't discovered all of its featur
es yet. Will update. Playing music is great though! I am impressed with the sound qualit
y. Very pleased with my purchase of Echo Smart Speaker - love the fact that I can play m
usic of different genre\'s whenever I want. Had some trouble at first with the WI FI, but
 it is now working. My wife & I enjoy the ease of playing our music. The games are fun
 & entertaining, I look forward to adding more smart products to my home. This is my sec
ond Echo and I love how it helps me in the kitchen. I can set timers, listen to the new
s, prepare grocery lists, and get great music. The sound quality is good just wish alexa
 could answer more questions This is my second Echo, I have the Dot but the speaker is w
eak so I purchased this and for listening to music the speaker is great. great sound Gre
at We really only use this as a speaker to stream music. We've had it 7 months and it's
 just kinda useless. Once set up very user friendly. Set-up wasn\'t as user friendly as
 I\'d hoped.. The alexa app should be able to download to a pc without installing [invas
ive ] drivers. My wife and I are both retired and she wouldn\'t have been able to instal
1 Alexa, but if my son wasn\'t supplying her with a smart phone we wouldn\'t be using Al
exa yet. Very easy set up. Really enjoying it The echo doesn't come with a built in batt
ery so it has to be plugged in at all times to use it, makes it quite inconvenient. more
 compact and a bit better than the original I love it pretty cool. I having it in my liv
ing room. Music sounds really good in my living room . I can hear it upstairs. This is a
great product! Set up was easy. Sound is wonderful. So far I like it. I bought it ju
st for some music though, and it sounds pretty good. Love it Love it. Glad I bought thi
s. Like, all types of fun, music, and more I like the volume up and down on the top so I
can turn it down quickly. Beyond my capabilities to program. Grandkids lve it I love my
new echo. It gives me hours of music and help with other things. It was difficult for m
e to set it up, I had to have help from a Tekkie Almost as good as my Bose. Love the wh
ole house music. Alexa hardly came on.. Easy setup using the app, which was also easy to
 install on my phone. The sound quality while for listening to music on Pandora is wond
erful!! I'm still learning how to use the Echo, but so far I love it! Works awesome! Wor
ks great. From such a small speaker it sounds great Great sound for the size and the pri
ze!! And of course....Alexa! if you don\'t have an Echo you definitely need one Great de
vice. Seems to work better than the 1st generation! Very useful Great Prime Day Buy! I
 love Alexa! Alexa is easy to operate and set up. Have had it for about 10 days now and
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love it. Great speaker with a lot of capabilities. Very fun to learn how to use it. I u
sed the product for my phone to look up the weather and watch videos Don't use it for mu
ch as I thought we would. Synced with Kasa-Cam and use it to check up on our baby in the
 crib a lot. Lyrics for music is cool, too. Other than that it's used as a clock and sta
ndard dot'ish features. Amazing so far. Just got it the other day. I like that it\'s sma
ller, but it has never understood commands as easily as our first-gen original Echo did.
Worthy successor to the echo dot and right at home in the bed room as an alarm clock.
However, for the price it should come with the stand I love this device! All the functi
onality of an Amazon Echo with the added benefit of a video screen. It looks great on my
 nightstand as a clock (lots of faces to choose from) and displays weather, reminders, e
tc. I think it can do video calls too but I use FaceTime for that anyway. It's a great s
hape and doesn't take up a lot of room. I'm planning to get another one for my guest roo
m. Awesome for a great price! I love the Echo Spot. This bedside alarm clock size device
can do what the Echo Show can do. I was concerned because I already had a large Echo in
mybedroom that answered to "Alexa" like the other devices in my home. I wasconcerned ab
out having both devices answering at the same time when I discoveredthat I had other nam
e choices (not enough for me but just enough to avoid confusion). I named him "Echo." Now
 if I could only choose a male voice. I loved that I could link it tomy security camera
 and my new doorbell. So many more features. Don't forget to buy thestand/base. So many
 advantages to having that. Read the reviews. Highly recommend. I love this little Spot
more than I thought I would. The sound is great for such a little thing...my music play
s nice and loud and clear. The video is terrific... I was watching some Prime shows just
 for the heck of it, and I was really impressed. Immediately convinced my mom to buy my
 sister one for her birthday!Only thing that kept me from giving it 5 stars...I really w
ish it was cordless. I love having it in my kitchen but trying to find a place to plug i
t in is a pain. And it won't connect to my Bluetooth speaker while playing Amazon Prime
Music for some reason, which is a drag when I want to hear it in the dining room during
 dinner. Of course, if it was CORDLESS I could just bring it with me...otherwise, I abso
lutely love it and will probably buy another one! I bought on Prime Day and so glad I di
d. It's easy to use and lots of customization options. I know some reviews said that the
 screen was small and hard to read, but I disagree. Honestly I like it but at the same t
ime I don't I could have bought a smaller one that did the exact same thing for less the
n half I bought it for the video chat and I have never really used it Overall it\'s grea
t and I like that I can see lyrics and the time and date. However, sometimes it freezes
 and doesn\'t respond properly--no error message about lack of connectivity--it just sto
ps. Resetting resolves the problem. I love all that you can do with the Echo Spot! The t
hing I like most about my Echo Spot is the voice command feature. You can ask anything
 and get an answer or play any music without getting up to adjust the Echo. Easy to use
 Love it!! Perfect for an alarm clock replacement, plus so much more!! I love the Echo S
pot as it is great for checking the weather along with many other things, but most impor
tant it works great as your alarm clock in your bedroom! We absolutely love this produc
t!!! Wish we would have bought this instead of the dots!!! We like that we are able to g
et weather and other information quickly. You can even hear music played. The speaker i
s clear. We are enjoying it. What we did not like because it was creepy was that the d
ay before my husband played a particular song on our stereo for me. The next day, I ask
ed the Echo to play music from the same artist not specifying any particular song. The
Echo played the exact song by that same artist that my husband played on our stereo the
day before. It was a little disconcerting. I like echo spot. I bought it to use as an
 alarm clock. One negative that i didnt really think about, when you wake up in the morn
ing and are somewhat groggy, its hard to tell alexa to turn off the alarm, or hard to re
member commands to snooze for a few minutes. In this case a clock with buttons seems to
 work better This is our second Echo Spot - to go with out two Echo Dots - love the look
 and how Alexia responds. Love my Echo Spot! It is very slow compared to the echo I love
 the way it is designed. And you have choices for the face. I use it for my bed side.
 I drop in; on my echo in another part of the house frequently without yelling. Terrific
 sound for a small device, and nice form factor for the nightstand. I like the convenien
ce of seeing the time and temperature rather than asking Alexa. Not using video much, bu
t it would be nice if the device had a square/rectangular screen. New to Alexa. Like thi
s spot a lot. It\'s not perfect, but I really like this little gizmo. i bought it primar
ily for 2 purposes. First, so I could set wake-up alarms by individual days, and set the
 wake-up music individually by the day. Second, I wanted to control a bedroom light by v
oice, so I could shut it off as I was falling asleep, without having to get out of bed t
o turn a switch. The Echo Spot, together with a smart plug, has been able to accomplish t
hat. A bonus has been getting Alexa to play music from my Amazon Prime playlists. What\'s
 not so great is that sometimes Alexa has a really hard time understanding instructions,
 and repeating and altering the way you say things can get pretty frustrating. Hopefully
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the AI gets better in the future, along with added functions. I love it. It is so easy to use Put this on my night stand to use as a clock and alarm. Works great. Every morni ng I get the weather and news when I get up. Also reminds me of all the appointments my wife and I have. Love it Part of it is my fault, I thought it could be wireless. Thoug h for the price, I still feel like it should be. Also the sound quality and volume could be better. I prefer the tap. Unless you really want to have the call options but today most of us have phones, computers or iPads. Just not worth it. Very easy to use and muc h quicker then looking up everything on the cell phone. I love my new Echo Spot! I love this clock, I just have to tell it to set my alarm. No more fussing with buttons! Coul dn\'t be more pleased. Amazon hit this one out of the park. Looks great and runs great. Love it! Responds easily and like the ability to do at night. Easy setup Love it! Simp ly amazing what a awsome device. It never ceases to amaze me, wake up to big bang music, go to sleep softly falling rain. Drop in on the kids and keep in touch. I have just scr atched the surface as to what this devise can do. I was skeptical at first but "it&# 34; grows on you. It looks good, so far. I did, however, turn off the camera. Sound qu ality is disappointing. I love it! I especially love that it is so small and does so mu ch. Got rid of my old CD/Alarm clock radio. Much more room on nightstand. Great sound and video plus all the great stuff that Alexa has to offer even turns my lights on and off The ease to use product So far pretty happy with the Spot. For me it really is a gl orified alarm clock/radio and I know I could have something more cost effective but eh, I like it. I had read the reviews about the scrolling issues and saw the one about how to make that stop and it did. So far so good. I am just entering the " smart" te chnology world. I haven't figured it all out yet, but so far it's pretty cool! It was smaller than I had anticipated, and when I say that I very much mean it. However, it st ill works very well! Quality sound, easily programmed, easy to work with, but Alexa is n ot anywhere as good as other voice programs. Love my Echo Spot! Great deal, great prod uct! Perfect i had a couple of echo dots previously - bought these SPECIFICALLY for th e Ring doorbell video / cloud cam display / interface capabilities. WAS NOT DISAPPOINTE D. Love the fact that I can ask to see front yard / back yard / front door, etc.the vide o chat with the other rooms is also quite cool. BONUS: "Alexa show me Ant Man trailer, et c"i know this can all be done on laptop/desktop, but it's cool now having an 'appliance' that's always just there, and it doesn't interrupt what i'm doing. Bought this for my b edroom and the Show for my living room. Love them both. The Spot is perfect for bedside and has an impressive design. Shows lyrics, photos , etc. I paired it with a Smart Plug for the bedroom lamps " Alexa, turn off lights ", love it. Love that is can do so much! It sits on my nightstand! Only improvements I would make is having battery back u p capability and the screen could be a tad bigger. But overall I'm happy I have it! Woul d recommend! It was a gift and the recipient love love it ⊕0000♥! Cool litt le piece of tech...we're still learning some of its functions and possibilities, but I c an see some potential. Even my 'technically challenged' wife already figured out how to video call our daughter. I have been extremely impressed with the device as a whole. Co mpletely changed sleep schedule and replaced my alarm clock. It is the perfect bedside c ounter device - alarm, wake up music, weather, top news stories, etc. Perfect device for what I wanted and does so much more than I expected it to do, calling feature is also a huge selling point. This is a must own item. Probably will grab more Echos in the futur e. As an Alexa device, it works just as well as any of the other products. Unfortunatel y it doesn't go up from there. The ability to play videos is very limited. You CAN NO T play YouTube and when you can play a video the cropping of the screen makes it look ve ry strange. There is quite a selection of clock faces, and you can control what is displ ays with one glaring and VERY ANNOYING exception. You can \'t turn off the " Things t o try" screen You can turn off the screen scroll, but that defeats the purpose of ha ving the screen. I don't need to be reminded every 5 seconds what things I can do with Alexa. I don't need the advertising, especially at the cost of this device. Overall, its an expensive Alexa device with a screen that\'s not very useful and annoying. I wo uld not recommend this until the Amazon people get their act together and come up with a screen that\'s actually useful. So far so good. This device is perfect for a smart nigh tstand clock. I love how it dims based on the ambient light in the room. Its the first n ightstand clock I have had in my bedroom in years because the lighting and glow from typ ical alarm clocks bother me when trying to sleep. The screen on this dims when the light s in the room go out and is not bothersome at all. Overall a great addition to my smart h ome. Its nice to be able to tell Alexa to turn on/off the bedroom lights without even ge tting out of bed or reaching for your phone. I have a bunch of other Alexa devices, but this was the first one with a screen. I love this thing. I talk to it through walls and in other rooms. I have been an amazon lover for a while so I have amazon music unlimite d, kindle unlimited, prime video, etc., so I was ready for this when it came out. The sc reen is just so nice to have. The only thing resembling a down side is that it doesn \t 't a

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lways perfectly understand which song I want to hear, but I do have a deep southern acce
nt, lower Alabama, so I don\'t speak English anyways. Smaller than I thought it would b
e. Happy I got a stand so it sits up higher on the bedside table. Echo Spot works well e
xcept it does not work with the Ring doorbell as it states on the website. Since they we
re sold as a pair I thought that it would be app ready. Unfortunately that is not case.
 Perhaps Ring will update so that they can be integrated. Nice I like it We\'ve owned
a number of Echo devices, but have viewed them as more of a toy than a tool. Other tha
n playing music through a sound system, we haven \'t found much use for them. We just do
n\'t find the voice user interface to be all that efficient. The Echo Spot solves the e
fficiency problem by displaying the information that you\'re routinely interested in. F
urthermore, you can do some basic navigation using the touch screen as well as tailor th
e settings. We now use these as bedside clocks. I love my Echo Spot. Waking to my favo
rite music. Being able to completely turn off display at night so my bedroom is dark.
All the skills I have yet to try. Easy to use. I like how small it is, but I'm still a
ble to see my Ring cameras. Great for checking in on my son after school when I\'m still
 at work. Love getting the weather and traffic in the morning so I can plan my route ac
cordingly Love it!! Super fun! Easy to use! My three year old even gets involved I retur
nef this item because it does not speak Spanish I am a hardcore fan of Echo. Infact I
 am in love with all members of my Alexa family. I have Echo, Echo Dot, Echo Plus and no
w this new toddler Echo Spot. Every variant has its own beauty. I love feel and size of
Echo Spot. It's fabulous as far as looks are concerned. It does not have great Audio qu
ality (which I did not expect at the time of placing order because of its compact and sm
all size). I bought it to connect with my Bose SoundTouch. Love this! I love being able
 to have Alexa sing careless whisper into my ear to wake me up. Works great as a bedside
 clock but the microphone for Alexa doesn\'t work as well as the normal Echo. Sometimes
Alexa doesn't hear me when I try to interrupt her it to give new instructions. The sp
eaker also isn\'t as good as the normal Echo. Screen is small so not really useful for
 viewing any type of video or for seeing who\'s at the front door. But, it\'s great for
 the bedside. Fun tech toy Love it. Small with good sound With the combination of this,
 smart plugins, and the Alex app I can turn stuff on and off with my phone or telling Al
exa to do it. I can order stuff, get answers, watch videos, get weather, set alarms, vid
eo call, and so much more with this device! Great product In a matter of minutes it beca
me indispensable addition to our house. Extrimelly useful hub of information, music, aut
omation, communication, and assistant in basic needs. Would love to have a voice persona
lization. Some things are better not to said aloud but typed (like door unlocking codes)
but that is problem of unwitty developers. So far only positive experience. The privacy
 invasions is happened way before Alexa, it is on your phone no matter brand or carrier.
To Alexa defence at list it has a button to turn a microphone off. I love this device!
 It\'s so great. What a great alarm clock and what a surprisingly good speaker! Only rea
son I didn\'t give 5 stars was because it needs to have a few more features like playing
 YouTube videos, and Google play music. The camera is not very good in low light if you
decide to drop in and it\'s dark in the room.Other than those minor things, I love it.
 Great buy and would buy again Hands free control Great love the display and easy to us
e, though still learning what all it can do everyday. It has been able to interpret my i
nstructions pretty well right from the start, even from a distance. A lot of the skills
 are excellent. I\'ve added a few of the late shows to my flash briefing but it\'s ridic
ulous that it can't access YouTube. It might be important to note that adding an event t
o your calendar is a task; it seems to have difficulty with the time span of an event. I
 imagine this is a functionality people would use often. Setup was easy and it is a fant
astic alarm clock Great product! Highly recommend getting the stand that goes under it,
 it sits much better on the desk. Eh it's cool and all but also kinda boring I don't rea
lly know what to do with it other than it being a desk clock so 3/5 is about right. I ca
n't connect to my Spotify unless it's premium and I'm in college and I'm not paying or t
hat or amazon music so I am huge Amazon fan! First to have a kindle and the echo. I wait
ed a bit on this but have wanted it for awhile. I do love it!! My kids love it! They lov
e watching videos and the lyrics to the songs. Now the video calling feature is nothing
like how the advertisement made it out. I thought as long as someone would FaceTime me
 I could do it through that and I can't. It's Spot to Spot. Can't even Skype (which I do
often with my aunt). The is my major disappointment with it. LOVE LOVE LOVE THESE. The
 only think I notice is that it doesn't pick-up my voice and commands as well as my Ech
o and Echo Dots (we have 4 Echo products throughout our house). I have this in the kitch
en and in my bedroom as my alarm clock. I\'m no longer searching for a pen and paper to
make lists!!!! Love my Amazon products Love this Love my spot. Have that , a dot, and a
 regular echo Nice upgrade from an Echo Dot. Works decent, wish it was able to answer mo
re questions....need a better source for info but the rest works great! I can\'t live wi
thout Alexa. Really like it. The screen is a major plus. Didnt think id get an Alexa dev
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ice, but this is perfect for my home office. the screen adds just that little piece tha
t makes it worth the extra cost of the other Alexa devices. It can show lyrics of song
s, play my xm radio, can show videos of movie trailers and news. Its great! I love it.
 I made a group with my echo dot so I get music through my home. I am waiting for the t
o go on sale again so hopefully I can get another spot for my bedroom.. I love the alar
m and weather at the sound of my voice.. When we first received this product, it was gre
at. However, about a week ago, the device served up a video advertisement around 10:30p
m at night and scared myself and my family. If you want to make sure you are protected
 and don't allow video directly in your home, the spot is not a device that can keep yo
u safe. It\'s fun to use, and makes my life easier in some sense. Love it!
Echo Spot on Prime Day and love it. I think it still is a little expensive, but the cha
nce to save $30 convinced me to buy it. I basically use it as a radio alarm clock becaus
e on my old radio the stations would sometimes not come in clearly. I also like the slee
p sounds skill, and hearing the weather. I\'m still exploring the other skills...just di
scovered some Star Trek sounds (Alexa, beam me up) which are fun! Love this! Replaced an
 old alarm clock in my bedroom with this. Love that it dims at night. Very responsive t
o commands. Love my spot! She even more than I expected! Great size for a bedroom! So fa
r so good. Just got it and I am trying to figure out all the things it can do. The produ
ct itself is very well made.. And easy to set up. After only a couple of days Alexa did
not answer. I have disconnected and will see if it does any better after reconnecting.
 Perfect! May favorite Alexa device by far, specially if you own ring cameras or amazon
 cam\'s it does the job really well. We changed our echo in the main living room and it
 seems to be more reactive. Good job Amazon! Is great. Use it for music mostly. It won't
 receive calls and it's really hard to call someone who has another echo. This is our fi
rst step into a smart home. Soon as I added one item to the grocery list I started lovin
g it. My wife was so-so about it 'til I opened rain sounds. She's a convert. 😊 LOVE the
se and the dots. Like the little spot, now our guest room is Alexa enabled. We love our
 echo spots. We now have three through the house and like that you can drop in on the ot
her spots. We do wish the clock faces had more customization options and that there were
more faces in general. It's very smart and sweet design so far just ok Love this for be
dside clock/alarm/radio. Face can dimat night so it's not bright for sleeping. Love thi
s product I use it as my bedroom clock perfect size with a lot of other options. The onl
y thing I would like to see them add on to it is the ability to fall asleep to mu as if
 and set a timer for it to go off on it\'s own. Like you can with tv t hcfe sleep mode.
Love this. So glad I purchased I wanted to see my security video cameras without having
 to use my phone. Works great and extremely easy to set up. The Echo Spot is great! We b
ot 2 on Prime day one for use as a clock/radio in the bedroom and one in the family room
 to control lights and watch the front door when the doorbell rings. Music sound is ver
y good not as good as the Echo but way better than our Dots. If we could only buy 1 Ama
zon device it would be the Spot. I bought two one for my office and one for my bedside t
able. They are fantastic the screen is just big enough when using the drop in feature to
 communicate with my mom. I can't wait for prime day again to get one for my moms bedsid
e table. Fantastic product, absolutely love it! Love these! I do like the product we bou
ght it on Prime day but this week it was $30 cheaper then Prime day. Still a really cool
 device. I wish I would have waited. still learning how to ise it but is DOES NOT disapp
oint. I'm giving to everyone for Christmas so I can "check in" on them unnannounced like
 they do me...just show up with no advanced warning!!! Very helpful with daily activitie
s Exactly as advertised Its very nice More than I expected. I use it for timers, alarms,
 shopping lists, calendar events, news, weather, and so much more. Great! I really like
 it works well trivia games and shopping on it is fun. Sometimes it misunderstands what I
 say but other then that the speaker is decent video chat is good but you do need to be
 in a well lit room so the other end can see you lol. Fun to work with still learning ev
erything she can do Awesome. I love that it shows the lyrics of songs! Love the alarm fe
ature...just tell what time. I think the dot listens better than spot. Had a dot and upg
raded to this! I like it. My only complaint is the very short instructions Big step up f
rom the Dot! Dropped one star due to consistent delay in bringing up Ring Pro video, tho
ugh looks great once the feed is displayed. Easy set up and to use. I bought two one for
my house and one for my 75 year old grandfather. I set it up for him a gave him a 15 mi
nute lesson and he calls me at least once a day it's is great to be able to see him in b
etween visits. I wanted to use it as a clock in our bedroom. But the font is too small
 to see from any distance. And apparently you can't change it. Great size for bedside.
 Plus it dims at night!! I love it and it works great, the only issue is the "drop in" F
aceTime like feature sometimes lags, but that could possibly be an issue with my WiFi fo
r where we have it located in the house. Love to have meditation music, I use it as a mo
rning alarm, just to mention few in general I love it I don\'t know why I like it, but I
 do. It\'s like an all-in-one alarm clock. If you have other alexa devices, you know wh
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at it is. If you are looking to get an alarm clock, this is the one to get (yes, its mu
ch more than that). It shows you the time, it shows you the weather, its touch screen,
 it shows you music lyrics, and it does all the things your typical alexa device does.
 It\'s quite loud for its size as well (sound way better than echo dot). It also does v
ideo calling, which is pretty awesome. The viewing angle is great, so even if its sitti
ng fairly high up, you can still see the display well enough. Quick and easy to set up I
was hoping for a better clock face to make this an alarm clock replacement . The displ
ay brightness dims too much at night to accomplish this task. The display works well for
 camera viewing. It is an attractive device. and a decent value at $99 Great device I'm a
 fan of echo devices. I think it's a great alternative to a clean clock. I like using it
 to adjust the lightning in the room and listening to sounds to help sleep. My two year
 old sleeps so much better with it on. We also use it to tell my two year old stories. O
nly issue is the volume of alexa speaking when you tell her to turn off the lights is lo
ud when the volume is set to what you want to listen to the music at night I own 5 Echo
devices, consider me addicted! This little number is awesome, not only do I like that i
t displays, the sound is great and it has the same dependable functionality as other Ech
o devices. One feature I really like is how it slowly dims after I turn off my bedroom 1
ight, so I have a night light for a bit. I love Echo devices and have just about run out
 of places to put them! I enjoy this little thing a lot. Will do almost anything.
ke the jokes it tells. I'm still learning different functions Meh Best looking Echo dev
ice. Easy to use A helpful product with a few glitches eg inability to occasionally acce
ss all flash briefing stations and understand or answer certain questions but Amazon wil
l likely fix and improve it. we like it. very convenient I love the size of the echo spo
t. It fits on my nightstand but has all of the capabilities of my echo show. I like goin
g to sleep with the lightening storm. The images along with the sounds are very relaxin
g. The calling and messaging feature is great. It's small enough to take with when we tr
avel. I love and own most of the Alexa products. Our whole family uses them. The amazon
Alexa is so nice to have she wakes me up in the morning with alarms and is great if you
have prime because she can do a lot more plays any songs you want her to play and she c
an even make playlists of your favorite songs i love the Alexa because she has games you
 can play ad you can watch videos or movie trailers on the screen! love the spot Easy to
use easy to set up I love my echo spot that my daughter and son in law got me for my bi
rthday. Alexa wakes me each morning and plays music when I ask. This product currently h
as two related software flaws that make it completely unusable:1) There is a "card&#
34; on the homescreen called " Things To Try" -- it\'s an ad for other Alexa serv
ices you can try. You can turn off all the other homescreen cards, but not this one.2) B
y default, the homescreen cards "cycle" automatically, which is incredibly annoy
ing. There is a setting where you can opt to have the cards only "cycle once" in
stead of " cycle continuously", but critically *this setting does not work*. My u
nit has been set to "cycle once", and the cards still continue to cycle all the
 time. Have rebooted the device, re-set, etc etc. Until these two obvious software issues
 are fixed, in my opinion the product is useless. Great deal on prime day no problem Exc
elente su funcionamiento y llama la atención la rapidez de respuesta y el control que se
 logra a través de la utilización con Alexa. Me sorprendió gratamente. Muy recomendable.
 I love love it ! Purchased this on Prime Day and I absolutely love it! I had the Echo
 Dot on my nightstand, but I really missed a display. This is perfect and the speakers a
re excellent. Yes it met my expectations. The snooze on the alarm needs a but of work.
 Tap it and it snoozes, swipe up and it prompts you to dismiss. But without my glasses
 I can't read it and often it just snoozes. Then one day I must have dismissed tomorro
w\'s alarm because it never went off. I have it set for Mon-Thu. Fri I don\'t need to
 get up early. A more apparent indicator of the alarm set would be nice. My old alarm
had a red light. Great product, and i like the screen for a alarm clock Such a fun, eas
y, and convenient device to have around the house. No need to pick up my phone to look s
omething up, just a few words and the world is at your fingertips. The speaker puts off
 great sound and the screen is crisp. The price is right for a device like this. A great
 replacement for the bedside alarm clock, which had a funny habit of going off at 12am e
very time the cleaning ladies came through. We mostly use it to turn the ceiling fan lig
hts on and off, while leaving the fan running. Only gripe would be the mic sensitivity,
 which doesn't appear be as good as the View or Gen2. It can get a little frustrating h
aving to repeat yourself. This product has made my life much simpler with a little one.
 I use it a lot for music and when i have my hands full turning it on/off or up/down is
 a breeze. The screen is a great novelty where i can watch the news! Works well and was
 easy to set up. Love my spot, it now acts as my new alarm. This is the one of my favori
te Amazon devices. Have one in my bedroom and use as alarm clock. Perfect addition to o
ur home of Alexa devices. Wasn\'t so sure about bringing " smart technology" into
 my home, but I\'m hooked! I love the sleek look of the Echo Spot on my nightstand and h
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ow easy it was to set up and use. I also love that it scrolls the news, local weather, a nd give suggestions of what to ask Alexa. I use this as my alarm clock, speaker, and hav e it sync\'d with the Etekcity Voltson Wi-Fi Smart Plugs to control the lighting in my a partment. Love it You need a Harvard law degree to operate this thing! It\'s going back very soon! Love it getting use to it and Alexa is getting use to my voice . Sometimes s he doesn\'t answer but I think it has to do when internet is low or is updating or my vo ice isn\'t strong. Over all I haven\'t had any of the annoying stuff that everyone is co mplaining about. Thank goodness I didn\'t listen to those reviews. And paid attention t o the Apple guy . product turns on randomly and sometimes at night I used it as an alarm clock i lov it It was much smaller than I was expecting for the cost. I'm amazed Alexa wakes me up everyday for work to whatever station on Iheart radio or Spotify I want. Pl us when I do get smart home devices she'll be even more useful to me! She's really helpf ul with answering random questions. The small screen sucks for video as it is small and round but it's nice to have something to show time and pictures. Fun so far...still lea rning how it all works I purchased this on prime day mostly as a present for myself beca use I found having the echo plus on my kitchen counter to be overwhelming when cooking, cutting, cleaning, etc. especially when our counters aren't very wide to begin with. Af ter going back and forth between this and the show I decided on this because I felt it h ad all the same features but is more compact. I can honestly say I have no regrets. Whil e I probably wouldn't watch a movie I'd been dying to see on this, it's a great way to l isten to music, watch a quick YouTube video, etc. I even attempted watching "Jaws" on th is and while it wasn't the most comfortable thing for my eyes to do, it wasn't as bad as one would think. I would definitely recommend! We love the echo spot I use it on my nig htstand for alarm clock and play iHeartRadio radio while getting dressed!! It was easy s et up. I use it more than I thought. I would love this but there is no way to stop the screen from constantly scrolling through "things to try". If Amazon would make this a s etting I would change my review to 5 stars. I am a small business owner with no staff. W ith the Alexa driven Echo Spot, I feel like I\'ve hired my first assistant! My Echo Spot keeps me organized, updated, and assistance when I need information that will help my d ay run more smoothly. I love my Echo Spot so much, I bought 2 more for my kids who love their Echo Spot too! I highly recommend this product. Suggested improvement for future v ersions, make the Echo Spot wireless. 😊 Bedroom clock , ask questions, weather reports Alarm clock 💆 . Music 🖸 download music Speakers are not as loud as Google Home I haven \'t figured out how to make or receive calls. Device tells me I need to register and I do not know what to do. I need to get some better controls for custom displays and the ability to make my own clock, but that\'s asking a lot. In general, great device; glad I got it. Great buy! Gave it my daughter for her birthday, she loves it! Sound is amazi ng, she plays music on it constantly. Worth every penny. This is the third amazon device purchased, we have 2 echo shows and now the spot. I use the product as an alarm clock. I love being able to set my schedule for the week and not worry about it. When images a re shown, they are cut off. Little because its trying to fit it into a circle. Love the ease of use and convenience the echo spot has offered Great product and I would give 5 stars - but you can \'t scroll face cards without having the stupid "try and ask Ale xa" suggestions pop up. Yes you can have it scroll once, and just stay on the cloc k, but I like having other cards as well. God its the worst and SO irritating. I got it super cheap, so i just face the screen toward the wall and treat it like a Dot instead of a Spot. What a dumb move on Amazons\u200b part. Love that I have command access to news such as Bloomberg TV, NPR, etc. Highly recommend that you gain access to Alexa app before setting up Device and get familiar with key features/services...such as setting up your daily commute. If family and friends have Spot...then it's a great substitute fo r Skype and Face Time...you can always "drop in" when missing loved ones or just to catc h up. good size screen and gets good range for voice commands. sometimes it picks up wei rd commands when I\'m watching tv though. Great product for the price if you don\'t need the big show screen. It is a good addition to my small space, and it keeps me up to dat e on events and weather conditions. Best thing I have ever owned! Started with the dot a nd now added the spot and I love iy I love it the coolest thing since sliced bread This product is a complete waste of money. When you ask Alexa a question "she" either doesn \'t know the answer, gives you the wrong answer or finds information off of Wikipedia! H onestly it\'s no different from the Echo dots I already own, other then occasionally se eing the lyrics to a song I\'m listening too i really don\'t see the difference. I got t his for my husband on Prime Day. He loves it as his alarm clock and smart device. This i s our 3rd Echo device, and we have them all connected throughout the house. Although you can deactivate the camera, we also chose to cover it since the device is in our bedroo m. I\'m not comfortable with having a camera in the room (no, we don\'t bring our cell p hones in the room). Great product, what they don\'t tell you is that once you allow a &# 34; Drop In" they can drop in anytime!!! While they are sleeping, while we are yell

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ing at them, while anything. I have two. One in my computer room and the other that I mo
ve around out on the deck. Not great for watching video, but it can be done. With the ad
ded sound you don't get from the Echo Dot, it is perfect for the location I have it in.
Add whole house music, and you have just arrived in Nervana. Surprisingly handy. Wish i
t had more options geared towards it being on your nigh stand. Like an even dimmer setti
ng. I was on beta list for Alexa, Have a Show, an original Alexa, 4 Echo\'s and I actual
ly like this the best, even more than show Love it! I was contacted by people in India.
Were they suppose to charge me $79.00? It was very hard to understand their instruction
s. They did have control of my computer and network. I, also, bought a Cloud Cam but do
not know how to make it work with Alexa. I have the dot and Echo Plus, this one can\'t
 seem to " hear" me as well and doesn\'t do as much as I expected. Bought this fo
r our son as his birthday present and he loves it. Often find him jamming to music in h
is room now :) He loves the options for the alarms and we have his weekday alarms set
 to repeat and he gets to sleep in on non-school days. Great product! I love my echo spo
t! Excellent purchase!! What a great little gadget for the house. You ask and it deliver
s, period. Well done! I switched to google. The amazon helper is more for shopping, and
 google is the tasks assistant. My favorite Echo. A more than adequate replacement for a
 clock radio. The Echo Spot is compact, nice sound and camera quality. Makes it great to
 video chat with the family when I\'m travelling for work. Ease of use that the youngest
member (10 years) has no problem talking to Mama on the video chat and understands the
 important of digital security. This echo spot is great I love it The voice recognition
 is amazing, perfect companion for the bedroom. I liked it, perfect size, the screen is
 really clear, and elegant. I am not easily impressed with electronic goodies. But...OM
G this is by far the coolest thing I have ever had. It does everything short of clean y
our house... which, when I asked Alexa to clean my house.... was told she didn't have ha
nds, but instead played a fantastic playlist for cleaning! From reading books to my fiv
e year old, to video chat, to silly selfies, music that automatically goes to my Bose Bl
uetooth speaker, setting timers, alarms, changing my thermostat on voice command, tells
me the weather, sends hubby a grocery pick up list, and I am sure. Million more things!
BUY IT.....you u will not regret it. This product is beautifully designed and I no longe
r have to hide an Echo device away like I did with Dot. It would be nice if Amazon would
lose that camera though, which I have not used and might cause squirms for the privacy
 conscious. Love this little dot with a screen. Super easy to set up and easy to use.
  Instantly connected to all my other echo products. I also bought the screen cover tha
t has the blocking button for the camera if you want to use it. Recommended. ALEXA IS N
OT AS SMART AS SIRI! CANNOT CANCEL SNOOZE AFTER ALARM GOES OFF. HAVE TO CANCEL PRE-SET A
LARM FOR WEEKDAYS. Great product EXCEPT there is no possible way for it to act as a cloc
k the displays the time PERMANENTLY. When in \'Clock\' mode, the screen rotates between
 the clock face and a \'Things to Try\' screen. I intended on buying several units for
my house, but I do not need a screen in the house that is permanently trying to upset m
e. Acting as clock should be a BASIC feature of the Echo Spot. How could you get this
wrong, Amazon?? #FAIL I wanted to use this as a bedside clock with the ability to play
music and podcasts. Sadly, it continuously scrolls the " Things to try" and won
\'t stay on the clock face. Amazon is about to get this one back. Hands free calling in
 the house. I misplace my cell phone all the time so this is a real blessing. Really enj
oying the streaming music. Got for elderly parents, easy for them to use.just instruction
s could be more informative This thing is great. Fantastic alarm clock. We love using it
 for bedtime reading on Audible. It\'s very kid-friendly, and I can see liking it in the
 kitchen while I\'m cooking since it\'s small and unobtrusive. We like it better than ou
r Echo Dot. very nice gadget. love it\'s look. Not happy with the Spot. Reset numerous
 times. Seems to be in slow mode. Have to be practically on top of it for it to hear m
e. Even after talking with support I still do not have "themes" in the menu to choose f
rom! Husband loves it! ***Love it*** Love the Spot - Awesome little guy with precise vid
eo - I'm saving to buy one for my mom on the east coast - The Spot changes Everything as
 far as keeping your loved ones connected!!!Well worth every Cent!! All is fine with the
 Spot exact for one massive failing. In order to turn off a repeating alarm in the morn
ing you pretty much have to talk - which is not a thing you usually want to do when firs
t woken up and your bed partner will definitely not like. YES, you can manually swipe u
p on the alarm face to dismiss but i) swiping up rather than touching screen when you ar
e half asleep is very difficult and results in setting snooze more than half the time ev
en if you really try to swipe to dismiss and ii) if you do manage to swipe up to dismis
s, then you completely delete your recurring alarm. This is especially annoying as Amazon
 could so easily fix this by simply making touching the screen turn off the alarm but NO
T delete it or at least make it a setting to decide whether touching the screen for a re
curring alarm snoozes or turns it off. But as the clock has been out for a year now and
 they still haven't adding this setting, clearly not going to happen. This may be the
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biggest product design screw up Amazon has ever made. Excellent item returned for repai
r ,receivded item back from repair 07/23/18 . parts missing no power cord included.pleas
e advise Awesome item that I had to buy two! For as awesome as the Echo and Echo Dots ar
e, the Spot is a disappointment. There is very little control over what the screen show
s, what the clock looks like, what order things show up in, etc. At this point if I hadn
\'t thrown the box away immediately, I would have sent it back and just got another full
 size Echo. It has replaced my clock and Google Mini on my nightstand. Outstanding litt
le device. I hope an update will give a simple face and font color options for the cloc
k. I love the echo spot! It every ting I thought it would be plus more. This will be go
ing to my MOM right after I get through playing with it. The most fascinating thing I\'v
e ever bought Sound quality is less than a dot, microphones don\'t pick me up as well as
 the other models (i have Echo and Dots). Picture quality is good Awesome cute and smar
t! Product forces user to review Alexa Things to Try. There is no way to disable it. Abs
olutely love it. After much persuasion from a friend, I finally gave in and bought one.
Let\'s just say that the moment Alexa enters my life, I turn around and tell Siri to ge
t the hell out. I love love it. GREAT This is my first Alexa device and it is so fu
n to discover all of the ways to use it. The biggest con with me is the "drop-in" featur
e, it\'s pretty creepy The best thing since sliced bread! Can't be used as a baby monito
r which is why I had purchased it. I didn't realize this until I read the reviews on th
e Alexa skill for syncing the Nest Cam. Considering all of the poor reviews and the fac
t that it should be simple to fix, surprised Amazon hasn't upgraded the software to allo
w more than 39 minutes of viewing or alerts like you get on the Nest app. Would be 5 sta
rs if you could turn off the " Things to Try" screen!!! I should have read up on
 this before buying the Spot. Amazon, please update to enable us to turn this off! It
 is SO extremely annoying to look over to see the time but instead see " Things to tr
y". Love it. So great to use!!! I own 3 of these... amazon is ignoring its customer
s and using these devices as a marketing tool. You can customize the screen contents, b
ut you cannot turn off there advertising, Things to Try... People will suggest that you
 can, but you can only do so if you turn off all content changes which is not an accepta
ble option. Moreover, they should increase the size slightly, and improve the audio speak
er. That would give you a 5 star device. Right now i'm debating whether to return all 3
devices. My wife says we should. I never thought I was going to be THAT person that is
 completely connected. I purchased this and another Echo product on Prime Day and fell i
n love. I have one in my office and one in our kitchen. I have already used this for m
orning briefings from the News while I am getting ready for the day as well as look up r
ecipes. The screen is big enough for me to easily read writing (this was a concern for
me). I loved this so much I purchased it for my grandparents and parents so they can e
asily video call me as they tend to have issues with their computer and other video conf
erencing tools. Note: I did purchase camera covers (even though there is a button to &#
34; turn off the camera and microphone" and it doesn\'t impede the operations and cam
era so if that is what you are worried about, there are work around! LOVE love love thi
s! I have an echo, and several echo dots, but love the video with this and the clock.
 I no longer have to wake up and say " Alexa, what time is it?" or " Alexa, we
ather" I can even watch videos on it if i forget my kindle before bed. After purcha
sing my Echo Spot to add to our other 4 Amazon Echoes...I am very pleased with the Echo
 Spot...I use it with our Arlo Security cameras and Ring video doorbell and works witho
ut any problems... Disconnects often It does so much more than I knew when I bought it.
 It pretty much runs my house, helps me fall asleep, takes care of my schedule, and ente
rtainment Love, love so far. I just received it Thursday. I unwrapped it, set it up, & i
mmediately programmed it. No problem with the reoccurring things to try. I set it to rot
ate once and shows time like I want. I love the low ambient look at night. This is the b
est Alexa enabled device you can get, it is so versatile and useful. It sound way better
 than the dot but not as good as the regular echo. The screen makes all the difference i
n the world. I needed an alarm clock and this fit the bill perfectly. I am a believer i
n amazon echo, Alexa and fire. Great customization options and Alexa is always helpful.
  Sound quality is also surprisingly good. You\'re going to have to shell out an extra
 $20 bucks for the stand that should come with it so you can angle it best for how ever
 you are using this. My biggest gripe. I already spent an arm and a leg on this it shoul
d come with the stand. Love it except that Amazon needs a reference one cohesive link fo
r a full user manual. I don\'t have hours to research websites. Plus, more instruction f
rom Alexa on skills would be great. We often get the answer, "I don\'t know that skill"
 even though I\'ve added it in the app. I.e. Kwikset or Pizza Hut. Such a handy item to
have on my night stand. She reads to me at night and gets me all set for the day in the
morning with my calendar and weather views. I got this on Prime day and figured I\'d
 see what all the hype is about. Honestly I didn\'t really want to like it as personall
y bugging my house seems kinda weird, but honestly, I love it. Like it or not this is t
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he way the world is going, so why not. I loved it so much I ordered 2. I didn\'t get the
 Show because it looks like it came from the 1990\'s and is downright ugly. I have no i
nterest on watching anything on these devices anyway, so the Spot\'s screen does not bot
her me - although it is very clear. Alexa can hear you from pretty much everywhere. My f
avorite part about this is having it in our living room where it\'s hooked up to our blu
etooth soundbar - where I can just say play any song I want and it will. I guess I coul
d just pick up my smartphone to do that, but you don\'t know how much easier it is to in
teract with media using your voice rather than navigating through multiple pages. The one
 thing that I am not a fan of is the home screen cards do not really rotate that much -
 they also do not rotate when playing music. I\'d love for it to display the weather as
 I listen to music. The screen is clear and I also really enjoy Alexa being able to tell
me how my commute will be - there is a great skill that you can download that will tell
 you traffic to 5 different places (that you program and name) so you can say alexa give
me traffic to my parents - and she will tell you the best route and time you will arriv
e in current traffic. I have this programmed for my parents, fiances parents, work, and
her work. So it really works great. The one thing that I actually preferred the Dot ove
r the Spot is the dot will light up different colors when you have package notification
s.. I have not seen the Spot really do much for package notifications yet. The dot it w
as very easy to tell when something was delivered. I would recommend Amazon do exactly
what they did for the Dot but on the Spot - the Dot lights up colors - why can\'t the S
pot ? The same way you command alexa and you get that blue ring, just make that ring ye
llow when a package is updated for delivery. Overall it\'s a great device that I am looki
ng forward to integrating my home around. I\'m already looking at dash buttons, smart p
lugs, etc..- and = when I become a home owner instead of renting where I can\'t tinker w
ith my thermostat I will be purchasing a Nest down the road for HVAC integration. The sc
reen response time is way better than I expected. Sound quality is good too, also it's n
ot so bright that I have to turn off the screen but it is an option. I have a Dot in an
other room and which ever hears me better is the one that responds. Love it! I L0000000V
E this thing! :) Watching movies on it is a bit of a disaster because of the round scree
n, but other than that it\'s a GREAT chachki toy :) We gave the Echo Spot as a gift to m
y mother in law. She loves it. She can play music of all genres! Easy for her to use.
Very easy to set up. Does what is said it will. Very satisfied so far.. Great product,
need a bit a adjustment to set up spotify, time, weather, etc.. in Hong Kong, but works
 fine now. I used it as alarm clock + music in bedroom, love it. I bought this to replac
e a Dot in my bedroom. Already have a Show and a couple of full-sized Echo units in my h
ouse. The Spot is okay for what it is. Two issues, one minor and one major: -the minor one
 - why include the huge bezel on the front? Why not take that space and make the display
larger? A total waste of usable space.-the major one, also involves the Show: I\'m very
 used to these devices. I don't need to see " Things to Try" whenever I use a vo
ice command with it (even setting it to rotate once starts this crap over again when you
 dare to actually use the devices). I\'m not a child and I don\'t need to be told a hund
red times how to play music on it. And having this on my nightstand and seeing these hig
hly annoying tips is just outrageous for a unit meant to be used next to a bed. Why does
n\'t Amazon fix this and give us the option to turn this nonsense off? I want to see a c
lock face, period, not these silly nanny reminders. This product just looks adorable in
 any room and I love it. I recently just bought my mom one as a gift on Prime Day and sh
e can't wait to use it. love my spot Loving this way more than google home devices. I
\'ve been using for a couple months and if you\'re an amazon prime subscriber the value
here is greater than google. I\'m using to listen to free music with prime (better than
 alternatives), audible and you can even watch movies. The display is a little small for
 lots of watching, the sound should be louder, and YOUTUBE NEEDS TO BE AVAILABLE. These
 issues put this at a 3.5 to 4 stars. Fix one of them (youtube) and its a 5 star item. T
o alleviate sound I\'ve paired with a blue tooth speaker. Right now this sits in my livi
ng area. Where I think it will shine is my office desk. Once there are great offers I co
uld see purchasing additional for nightstand or other Amazon Alexa items for my househol
d. I felt happy after adding this to my house where as I felt stupid using google home.
 I like it as an Alexa device but its small. What a wonderful little Alexa enabled gadge
t at like the analog clock face the best Love it, Love it, Love it!!! Bought it on Prime
 Day, then had buyers remorse, but once I got it, it was Love at first sight. I like the
Echo Spot because it fits into my decor and I can also sing along with my favorite song
s Best bedside clock and assistant I have ever had. Omg where do I start, I LOVE THIS TH
ING! None bad to say! Works as described. A+++++ Get rid of the " Thongs To Try"
 screen!!!!!!!!! Numb nuts!!!!! Have not used it yet. But I\'m sure it\'s as great as t
he others.. I can not get over how amazing the echo , echo dots are. This has to be some
 of the greatest technology that has ever came out. I am very excited and happy with thi
s. It was a breeze to set up and my favorite feature is reading my Kindle and going to s
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leep to Thunderstorm music. Still learning to use these things. They sure are smart! h
aha She started reading a book to me yesterday. Get one. I like the way it controls t
he brightness all by itself when lights are turned off at night. I highly recommend the
 spot! I have it connected to the kasa camera and it is so convenient to just ask spot t
o, " show me the camera" when someone is at the door. Love it! As soon as amazon
has a good sale on these again I will be getting another one! Good job Amazon! The echo
works fine but then you get indundated with " Things to try". I am not a 10 year
old that needs stimulus to tell me to do things. I found there is no way to turn this o
ff except for .... turning off the screen. If I cannot find a suitable fix for this it g
oes back. Great to wake up to music and being told the weather. Bought this to replace a
 Sony Dash (remember those?) after Sony decided to pull support from it entirely. It wor
ks great for what I use it for: an alarm clock, a weather station, background music play
er and voice control of lights throughout my house. My biggest gripe about the device an
d why I knocked a star off is that you can't turn off the suggestions on " Things to
Try". It \'s an annoying and a stupid design decision since you have control to tur
n off other things you don't want to see as it cycles through content screens. A softwa
re update or two would help this improve especially full control of what we want and don
\'t want to see in the content rotation. Can\'t turn of " things to try" on the s
creen scroll. This is a big promotion device for Amazon. Packing it up and sending it
back. They really want to get in our heads. Enough already. Love everything about thi
s product I bought two one for my household and one for my mother in law just so we can
video chat with her and for emergency and it's easy to use for older folks. This thing
 woke me up in the middle of the night saying "ready for setup". It was already setup. S
hould be a simple thing to check time before asking. Wife not happy... The echo spot is
 really great. I just got it and is easy to set up. I do have one problem. When the adve
rtise it they show a screen with the time weather and your town. Sadly there is no way t
o make this the home screen. The home screen is just the time\Theta. I spoke to support and
 the wonderful lady tried and researched for 45 minutes to no avail. I am disappointed b
ecause I wanted that screen all the time not just during an occasional screen rotate. I
 am hoping they will do something about this. Other than that it's great The product is
 attractive and somewhat useful, BUT, Amazon chose to force users to view their "things
 to try" and Trending". This greatly depreciates the value of the product. Do not buy
 unless you are willing to view a billboard from Amazon. The Echo Spot has really helped
me to streamline my day and be more efficient! It reminds me of any appointments, warns
me about traffic snarls, and tells me the weather every day while suggesting new music
 and introducing me to new artists. Come on - it\'s amaonmazing! It\'s way more than
 a smart speaker. It\'s my wake-up alarm, my security blanket, and infotainment center
 all-in-one. It\'s my connection to the world during night hours when I\'m mostly sleep
y or zonked-out Zzzzzzz... I can still access the world without my reading-glasses late
 at night. It sounds amazing for its size. It can hear me when I\'m far from awake (mo
stly). As they say, "this is a must-have device". Yep, that is a true statemen
t. Got one for me and for my son on Prime Day. We love them! I want one in every room, b
ut that would be excessive. In one word: Amazing! Best tech purchase I have ever made as
 it controls all devices in my house and even my pool! I'm leaving this for those who do
n't have enough of an attention span to read instructions. You can stop the screen rota
tions.Swipe down on clock screenSelect settingsHome & clockHome cardsRotate onceProblem
 solved Very nicely constructed. My wife wanted a second for the kitchen so I order a se
cond one. I love this little gadget, replaces my old clock basically, love i can liste
n to music in the morning get weather updates, news briefs. Let\'s me know when a amazo
n order is arriving & has been delivered etc. Yes it\'s a little pricey, but purchased
 it on Amazon Prime Now during Prime Day and it was delivered same day for $99. https://
www.amazon.com/dp/B073SQYXTW/ref=cm cr ryp prd ttl sol 18 I love my little Echo Spot, I
have replaced my older full size echo with this little guy. The round screen is an inte
resting choice and I\'m not sure I like the look but it is growing on me. The speakers c
ould be slightly louder but all in all it is a solid echo product. It\'s not as good as
 Siri, BUT it still has some positives, it\'s great at playing music, and setting alarm
s. I personally felt that I paid too much for this product, as it was nearly half off on
prime day (literally the day after I purchased it). So I\'m pretty disappointed. I migh
t still return it and get my money back. . Having received this as a gift, I am writing
my initial thoughts: (compared to my google home mini)PROS: Way easier to setup than t
he google home mini. I was able to connect ALL of my smart home device (unlike google)
without any issues. Making phone calls on this was clearer for the receiver to underst
and me.CONS: Need to enable \'skills\' to get more functionality. Google home has buil
t in functionality to search the web for answer to questions easier than the amazon ech
o. Could not connect this to youtube. Love it Well-made product. Echo Spot - White Insta
lled on my back porch, works very well! I did have to get the wall mount for it, which
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also works well. Thank God, and alarm clock with an lcd that gets dim enough for me to sleep. I'm a very light sensitive sleeper and wind up taping black tape over all my ot her stuff in my bed room. Not this guy. The Alexa features are nice and listening to mus ic at night is great. We enjoy falling asleep to meditation podcasts though we have to u se the skill anypod to get the podcasts we like. Video is kinda tiny and useless at this size but that\'s to be expected. Audio quality is much better than echo dot. I love thi s thing. At first I thought it wouldn't stay on the clock and that I would have to suffe r through ads forever but when the lights are off it sits on the clock and it's very com fortable for the eyes, easy set up. Love it Got it and, as expected, ITS GREAT! Almost a swell as my SHOW. Love this thing. People think I'm crazy for paying this much for a gl orified alarm clock. But I don't care!! For me, waking up in a good mood is pretty impor tant and this helps me do it!! So glad I don't have to deal with my old EEAANH EEAANH EE AANH alarm. Very excited to say "Alexa, turn off the lights" (smart plugs get here soo n!) Got a camera privacy slide for this since it is in my bedroom. I absolutely love thi s! Very user friendly and I got the Kasa Cam to go with it to monitor my living room. Su per easy to set up and operate. I only wish it actually came with the camera privacy cov er and pivoting stand which you can buy separately. I'm looking forward to future softwa re updates for different clock faces. I like digital but I miss the colon in between the hours and minutes on most of them. I'd also like to see more celebs jump on board for t he alarm voices. I really have no complaints, I'm being nit picky at this point. Worth e very penny! Surprisingly good beefy sound out of this thing. I think it might shape up t o be one of my favorite echo devices. I have nearly all of them. ;-) Given as a gift to my wife, to compliment my echo. She loves it. This is a gift. But I have one and love it. The words to songs are great and the I live the face I chose for the clock. This is my favorite echo (unless I am listening to music). I've had this for a little over 3 weeks now and I absolutely love it! It's so easy to use. I'm basically using it as a sm art alarm but it can do way more. The screen quality is great and it looks super cute si tting on my night stand. I don't know how I lived without it so long. If you can't decid e whether to buy it or not, GO FOR IT! You won't regret it!! Fairly useless. Bought the spot and loved it. Within months it started acting funny and would stop working-called and they determined that it was overheating. I was told to unplug and technical support would call within 24-48 hours. Waited 48 hours without response and replied to email an d was asked to wait a week. A week goes by with absolutely no response so I do the inlin e chat per instructions. Told to wait longer. REALLY???? Unacceptable—expected more fro m Amazon. Find it funny how they always thank me for being a Prime member but when an is sue arises I cannot even get assistance. Much easier to use than the dot. It picks up my voice from farther away and the speakers seem a lot cleaner sounding The screen is a ni ce perk but I only use it at bed time to listen to prime shows before bed, the screen is too small to watch shows..It displays my alarm in print so I know Alexa heard me correc tly. and you can make you own clock face with personal pictures. My only complaint is t hat they don't add the stand as standard. I didn't need it for my spot at my desk but definitely needed it beside the bed. Many people complain about the basic Alexa program but it is still such new tech that I\'m not going to split hairs. The echo was not as good as my dot and the spot is better than dot. Alexa gets better over time and the sk ills are increasing weekly. Now Alexa even tells the difference between my son and my vo ice. I think Amazon is working overtime on this project. I gave feedback to ask to be ab le to have self made lists and now you can make and name lists for anything. I am so used to my Alexa that I talk to her even when I\'m staying in a hotel and she\'s no where to be found. Alexa, what time is it? ALEXA???!! When we were buying another product ther e was an option to bundle this one for an extra \$30...so we thought why not? Well, I\'m so glad we did! We are really enjoying our Echo Spot. It reads stories to our girls, pl ays music, gives us the news, and so much more! It\'s so responsive and has so many ski lls that we enjoy. For the size of the screen this thing should be \$25 This is 1 of 6 ec ho devices in the house and is currently being deployed as a bedside alarm clock. I use it basically as an echo dot with a clock attached and may occasionally pull up camera v ideo. Audio quality and screen quality are really are not appropriate for music or watc hing video. Much of the time it works well as alarm clock, but there are some serious f laws, particularly if you are the last one to bed or the first to wake. It doesn't seem like the engineers actually tested this in a bedroom with 2 people on different schedul es. Try walking into a dark bedroom with a sleeping wife and waking her up by saying "A lexa set an alarm for 5am" and then having Alexa repeat "OK alarm set for 5am." Not goo d. I suppose you could whisper then fumble for the volume down button but that is stupi Plain and simple, this device needs to be brought into the 1990's and have simple to uch screen interface added to set an alarm. I know there is a cumbersome interface for these situations where one can set an alarm from the alexa app on your phone. No thank s, if I'm picking up my phone to set an alarm I will just use its built in alarm and sav

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e a step. At least the engineers allow the alarm to be turned off from the touch scree
n, so for example if you wake up a few minutes early you can cancel the alarm without sp
eaking and waking your spouse. The interface for using the touch screen to cancel an al
arm that has gone off is however not great. There should be separate snooze and cancel
buttons. Currently a touch snoozes and a swipe cancels. It is too easy when half awak
e to snooze when you think you have cancelled. When the snoozed alarm goes off a few mi
nutes later, my not amused and no longer sleeping wife will let me know by summoning Ale
xa to turn off the bathroom lights while I'm in the shower. I bought this for my mother
 and she loves it! I want to get one for myself now! Invasive and scared the crap out
of me for speaking when it was not spoken to! CREAPY AF 4 out of 5 stars. I have the Or
iginal Tall Echo, 4 dots, 2 spots and 1 Show. The only thing I\ finding a problem wit
h is the speakers in the Spot. when using Drop In. Sometimes I\'m not being heard on th
e other spot and vice versa. The voices tends break up or the sound coming through is i
ntermittent. The optical is fine...... it\'s just the sound. Sometimes I\'ll have to r
epeat the wake word 2-3 times and I\'m only 8 feet away plus it\'s on one of those $20 s
tands. I find the ECHO DOT, Original echo and the Show has much better sound quality.
That\'s one reason I bought the Echo Show. I bought this for my 90 year old grandmother
 and she and I love it!!! She can call all her family members with just her voice, play
 games, even watch a video and I love that I can "drop in" on her any time to see how sh
e is doing. She lives all by herself. And I feel comfortable if there was an emergency s
he could call out to Alexa for help!! I love this thing! It plays my books from audibl
e or prime music and sets my alarms! If you're considering purchasing one, get it. It's
worth it. I think it can read my mind Perfect Love my spot! My favorite feature is the
 % \pm 34; Alexa, start my day. % \pm 34; I love that I can hear the weather, traffic and even the
word of the day! It even goes right into my favorite podcast while I get dressed! Work
s. Replaced my expired bedside radio/alarm. It took me a while to realize that option set
ting involved using it as a touch screen. Maybe it should said something during the setup
process. Works great I love it, grand daughter digs the watching of cartoons on it lol
Gift for husband. Great! I had just said to myself how I desired an assistant when I c
ame across the Spot! As a Mom of two things can get hectic really guickly trying to man
age everyone's schedules & my own. I just verbally tell Alexa what reminder or timer I n
eed set and Voila! Having my Spot has given me the virtual assistant I so desired without
having to actually hire someone. Not to mention the many other awesome features. I hav
e Alexa synced with my Audible & Kindle & Alex can read a book from my libraries to me.
I'm still excited to see what else my Spot can do!Side note: I had wanted to purchase a
 Show for a while & probably still will down the line however I sooooo love my sleek lit
tle Sopt! I love the product , but very disappointed once I realized I can no longer pl
ay youtube videos. I'm now past my 30 days return date. I am realizing I now have an
 expensive alarm clock. I am hoping youtube comes back. I was looking to buy an echo s
how for the kitchen during prime day. Glad I didn\'t. I'm not sure why or how Amazonia a
sking me about this purchase. I got it as a gift from my kids for Mother's Day... It wa
s not bought from my account. Lil bit creepy (=). I haven't really had much use for it as
no one calls, they text. So that part meh. The other things it does are no different th
an the other Alexa products. I love love love it! I feel like I have a talking com
puter that tells me EVERYTHING. Love the Echo Show. Being able to see the lyrics of the
 songs as they play or to be able to put a recipe up on the screen is wonderful!! It see
ms to work well. Unfortunately a lot of the functionality is lost because, as many have
mentioned, it does not work with google or Youtube any more. This problem is caused by
Google because they came up with their own devices an no longer allow access from other
 devices like these. This even effected my smart TV. Anyhow we purchased a few of thes
e to communicate with our children and grandchildren so we\'ll see what happens when we
hand them out. Love listening to music. Still trying to learn everything it does. Very
 pleasedSimple to figure out just what I expected, already have 2 other shows Very good
 Excellent to listen to my music, my audio books, and look all my cameras in and around
my house. Alexa is fun! I've added smart home aspects, my friend listens to Spotify, my
husband enjoys interacting too. Tremendous way to communicate with friends and family a
ll across the country It, is, what it is and than some. Sounds great too. On, y thing I don
t like the camera being seen by anyone working for amazon I asked echo show to show me
 camera and didn't know what I was saying but knows how to turn camera on and off but ca
n't dhiw u what's recording hmm Used for personal use. We like hearing weather, news fro
m CNN, and various playlists. Love it! I like the echo show its the best! big screen you
 can watch movies preview from the movie and alexa will answer all your question you nam
e it. Prime day pricing was good, but the show is very limited. No video services avail
able except Amazon Video. No Netflix or YouTube. Alexa is very limited also, not nearl
y as useful as Google. works great, has great picture easy to setup and use.. The fact t
hat she can help me find my phone when I am at home alone is worth the price of this dev
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ice I LOVE THIS ITEM... I UNDERESTIMATED THIS ITEM, I HAVE ANOTHER 2 IN MY CART ... BUT
 I\'M WAITING FOR THE SAME DEAL AGAIN!!!, I HIGHLY RECOMMEND THIS ITEM! I love using my
 Echo Show for music, it sounds amazing! Unfortunately the video quality when video chat
ting isnt great, my husband and I video chat often and his video comes out very clear on
my end but he says my image is very pixelated. I\'m still learning to use it but so far
 so good. Love it! Oh I love my Echo Show and the video news spots Waste of money over
the echo generation 2. You don't really get anything more from a video chat on this de
vice then you would on FaceTime or Skype and it does not cycle through your pictures whe
n you put it on slideshow mode it sticks on the first photo and will not leave it no mat
ter what you do I have even looked online to research articles and cannot find a solutio
   I have also had problems with this device shutting down and I have not had these pro
blems on any of the other echo devices. Price difference is just not worth it No you tu
be wouldn\'t have bought it if I known that This is our second echo show. We have a hom
e in Mexico and one in the USA. Now when one of us is in the other home we can easily s
tay in touch and see each other. We can also drop in on the houses when we aren't there
 to check on them. We use it to turn on and off the lights and security systems in both
homes. We also have echo dots in various rooms. We love all this technology! We ask
her many questions and she plays music for us. Needs to play YouTube and prime video an
d maybe Netflix. But it has good sound We love our Echo Show! Great product I love this
device. I upgraded from the Echo Spot. I just wish I could customize the clock on my sc
reen to analog, to mimic what I was used to in the echo spot. Also, there is better soun
d quality on this device. Love this thing.. Best toy I\'ve bought myself in awhile.. So
 far I have a smart plug connected running my Ac. And the wifi light bulbs. Baseball s
cores, weather are cool but the music is the best feature. This thing is a lot cooler t
han I thought it would be. I mostly have used it to read me audiobooks, but I also love
 that I can see into the camera while I\'m at work. I'm really enjoying this product. Lo
ve the flash briefing, the timers, the weather reports and more. We love the Show. It 1
oses the connection every now and then but not sure if that is an Show issue or our inte
rnet issue. But overall we use it for many applications. Works well with optional camer
as. Conferencing is good. Still feel like Bezos is spying on me. I can connect my smar
t lights and my phone. And any other smart device. It\'s just so convenient that I highl
y reccomend it to anyone who have the disposable income. Love, love, LOVE!!! Love all my
 Echo products. I like the video phone feature on this. Can check in on our cat when on
vacation. Works exactly how you would expect, right out of the box. I love being able t
o not only hear, but now see, what I need on this device. I loved my regular echo, but t
he Show is just so much better! It works wonderfully for music (especially paired with
 the Amazon music account) and is perfect with my ring doorbell. Love it! I absolutely L
OVE this!!! I have it in my kitchen so I can use it for cooking. The speakers are amazi
ng!!! I\'ve only had this a week but so far so good. We are enjoying it. Love the produ
ct idea. Super easy to set up & get started, a breeze to do routine tasks (set alarms, t
imers, add items to shopping/to do lists, play music, get news, just about anything it
\'s supposed to do). The sound is good where Imhave it sitting, not tinny at all as some
have found. There is one thing I HATE & it would keep me from recommending it to anyone
 - you cannot delete from the nice screen the continually running suggestions of what to
 ask Alexa. Unless you have her turn off the screen totally which I do when I go to bed.
And it\'s too bad bc it\'s like a continuously running advertisement or set-up guide. N
ot attractive. The echo show was on sale prior to Prime day for less than the Echo, so I
 figured I was getting a great deal for my money when trying to decide which device to s
tart out with. Because of the ever present script it\'s not a nice device to look at, I
would not buy it again, or recommend - go with the Echo. I may still exchange the produ
ct. Very excited to see what it can do This is great for music, video calling, kitchen t
imers, and probably a bunch more. The only reason I gave it 4 instead of 5 stars is beca
use of the ever-floating "things to try" on the home screen. This is purely an aesthetic
 complaint, but hopefully soon Amazon allows the option to shut it off. I love the idea
 is the star trek computer at home. The skills are great, but the natural language work
 is mediocre. Got this as a gift... so cool! I can view my news, recipes or shopping li
sts. And much more!!! I do love it. Was easy to set up so far, but I wish it has a litt
le more in the set up instructions. There is still a whole lot more I would like to be a
ble to do with it and I have no idea if I can or not with it. But I really do like it. T
his is my second one. I have one in the kitchen and wanted another in my home office. It
 is amazing for a quick look up while I am working. I live a very busy life and it helps
keep me on track with work and personal appointments. I will buy for holiday gifts for m
y whole family. The gift of organization and information at a voice command away.
\'t waste your money. I own an echo gen 1, and echo gen 2 and a dot. They all do a far
better job of voice recognition that the Echo Show. In fact, it is so bad that it is v
irtually useless. Also, the speaker is incredibly bass heavy....so much so that it is h
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ard to understand voices. I\'ve worked to adjust the bass and punch the mids and trebl
e, but it still sounds awful. Finally, the screen just doesn't add much. I can't see
 if from across the room, it rarely activates in any meaningful way, and when it doesn
\'t, it is more of a distraction than a help.(Using FaceTime is so much more practicalth
an using the Show.) I\'m surprised Amazon didn\'t make this a little more useful than it
is. Perhaps in the future, but for now, it is a waste of time and money. I love it. It
does everything. Thought it would be more powerful and have a lot more functionality. N
ot much better than the Echo dot. Not worth the money. I purchased echo about 2 weeks ag
o , I love this product, I would definitely recommend I\'m loving my new Echo Show. The
 video screen adds so much more value and potential. Movies, tv shows, song lyrics, all
 extra features that are available with the Echo Show. Oh, it also has a built in camera
 for taking pics. My wife has been using Skype for years to talk to her parents daily, w
ith constant technical issues. Since her father is 88, it\'s a lot to ask the man to un
install/reinstall/reconfigure Skype, but he does. When I saw these on sale, I jumped on
 them. My wife was resistant to "learn a new technology", but I told her these
 just work - like the video phones I saw at the New York World\'s Fair in 1964 - 54 year
s ago!Yesterday it set up quickly and worked fine, with no issues. My wife told her co-
worker today and she went out and bought 3 - one for herself and her husband, and one fo
r each set of parents. It just works, like a telephone - imagine that. Bluetooth sound
is great. Videos are crazy. It's an amazing device. Great item for knowledge, direction
s, music, laughter and more very nice-needs some work Very cool! Enjoy using it. Great s
ound. Love the shopping list The Echo Show is ok, however the constant suggestions abou
t what to ask Alexa are sooooo annoying and there is no way to eliminate it. Also, I tho
ught I could have the weather for an area displayed continuously, but I have to talk to
Alexa, which I don't want to do in the middle of the night. Had I payed full price it
 would have been returned. There are other features that are nice, but I may never use t
hem. We held off purchasing an Echo but couldn\'t resist during Prime Days. The Echo wo
rks great and it\'s nice to have the screen. There is still a lot more we need to learn
how to do. Love it very much, still learning everything that my Echo can do, but am r
eally enjoying the whole process. Love it!! Still learning all the possibilities. I love
 the echo show awesome speakers I love the fact when you listen to music the words come
up all around liking it so far. Also being able to read what\'s on your shopping list t
o do list and notifications Nice works great Easy to set up and sooooooo many things it
 can do. Just awesome! Met every expectation I had I like it Unit is working great, but
 it is a true PIA that products today are shipped without user manuals. Do manufacturers
 truly believe that user will magically know the full capabilities of each product purch
ased? I have no idea of the echo show\'s capabilities. I have it linked to my Hue light
s, but have no idea what commands will work, and what won\'t. I purchased a Fire TV Stic
k along with the Show, but have no idea how to maximize the two. Just a few examples. I e
ven purchased a text that other users have found to be helpful. Seems way too basic to m
e, but better than a kick in the pants. It\'s a fun item to have. Has a lot of udefulne
ss. Big negative is that it doesn't use Google (or any real search engine) to get answ
ers or find information. I was pleasantly surprised! It's awesome so far Alexa Show is a
mazing. My wife hated that I bought it, thought we didn\'t need it and after a day she f
ell in love with Alexa too lol. It is so convenient for setting timers, listening to mus
ic, playing music for the dog while im not home, connecting to bluetooth speakers for pa
rties, playing movies. I love it! Do not understand all the excitement over these alexa
 devices or the google ones either. It rarely gets what I say correct, does not control
 the Dish receiver. Yes I set it up correctly, using the alexa app on my phone. We got
 this for 129, which is a good deal, ti is definately not worth the 229 price though.
Maybe in another month it will get better, or either I have one that is just deaf and d
umb. Really can not recommend this item at the current time It makes talking with your
 grandchildren so easy, especially for the little ones. Outstanding product! Great prod
uct. I already had purchased the Echo and a couple of Dots and hesitated to purchase thi
s until the price dropped. I am very glad I did. The versatility of the video screen i
s outstanding. No regrets! I purchased the "Show" to keep in touch with my daughter an
d her family after their recent move half way across the country. It is wonderful seein
g their faces during our conversations. My difficulty is I dont have a cell phone, and no
w you cant download the alexa app on a Mac book air. SO I am stuck, unable to program m
y echo show properly. In my opinion you should be able to tell the echo show what you ne
ed done. and the echo show does it. every time i ask for something I am referred back to
 the alexa app.on your mobile device, which I cannot access. To me this is not intelagenc
e but dependence on other equipment to function. Every thing today is pushed to the phon
e, because the phone has been made accessable, to all those who wish to gather inform
ation Great in the kitchen. I love to cook and it is fun to look up recipes. Also grea
t for listening to music and watching shows on Amazon Prime Video while I cook. I subse
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quently bought an Echo Dot with the ihome clock docking station for the bedroom. I crea
ted a group so I can play music on both of them at the same time. I plan to add more sp
eakers in the future. Excellent quality, very good sound, great deal on Prime Day. So fa
r so good. Neat to have a visual version of alexa\'s responses. Nice to see the lyrics
 of music you are listening to. Flash briefings have good videos. Speaker is much bett
er than a dot but not the highest quality It's fun fun so far. learning to use her. work
s great.. nice sound and picture This product is even better than I imagined. I love the
 timer setting, it reminds me to put the clothes in the dryer if i ask it to, and i love
 shopping list feature. My family enjoys the games too! It's made my life a little more
 easy! Alexa is my personal assistant. :) I love it. Very disappointed. Alexa doesn't h
ear me and doesn't respond to my requests. Highly like my eco show.no complaints love i
t! so glad we got it on Prime Day, although now having it, I would totally pay full pric
e for it! Great addition to the Alexa family. Nice having the " visual" part of
pics, recipes, etc. We love it!! We use it every day and are finding new ways to use i
t the longer we have it! I have been through 4 Shows now. And ALL OF THEM HAVE BEEN BRO
KEN. It has been anything from screens that lose lines of resolution to timers and remi
nders going off an hour late or reminders that trigger when trying to set other reminder
s. I don't have these issues on my Dot or my Echo. Just on the Show. It would be nic
e if Amazon could get there act together and actually fix this thing. Easy set up Please
d with the Echo, it is loud and can hear my voice and understand much better than previo
us versions. Love it! Great to request music and be able to see lyrics. I had a dot, b
ut this is so much better. What we liked most was actually seeing the words to song. Lea
st would be I guess I expected a little more from her than is currently available. I'm j
ust learning about this product, but what I know I love ! Easy to use! it does what it n
eeds to. I love this product. I\'m not very computer literate but everything is voice c
ontrolled. I use this to keep in touch with my daughter, she lives out of town. Now we
 just drop in on each other. It\'s like we are living net door to each other. I enjoy se
eing lyrics on the screen for different Amazon music stations love the Echo show great i
n kitchen for recipes Alexa is pretty dumb ,,, Only problem is my slow internet. I rea
lly like the speaker on it. Having tons of fun with it Love my Echo Show. Alexa is amazi
ng and now on the Show " she" can display lyrics, photos, etc. The speakers are a
mazing and fills the room. Bought on Prime Day so got a great deal, so worth it. LOVE MY
ECHO SHOW. Everything about this device is wonderful Used to have fun with. Great to p
lay music, turn on lights and who know what else. Works great , seems to be a delay brin
ging up ring cameras but sound and video quality are good Works on great i use it with
my Arlo security system this is so fun! I really enjoy using it. I have it hooked up to
one of my lights so I just tell Alexa when I want that on and off. also, it connects to
my Spotify so I just have Alexa resume my playlist and we pick off right where we ende
d. I feel like there\'s even more I can do with this, so I\'m excited to use it more! Up
graded from an original Echo on Prime Day and so far I love it. I\'m sure I have a long
 way to go to maximize its utility, but for now I owe my marked increase in lyrical kno
wledge to this thing. Who knew Post Malone actually used words?! You can \'t access YouTu
be! Why do consumer\'s have to pay for this argument! Why can\'t we just have a good pro
duct that offers what we need? Still learning about the Echo show but so far we love i
t. My 9 year old loves to cook and especially with his Aunt that lives out of state and
now he can connect with her and they cook together. I love having this on my desk. The
 fact that I can video with friends, listen to music with the words right there, and see
my Amazon Cloud Cam feeds from one location is pretty spectacular. I got this one sale
 too, which was stellar. It has me thinking I need another one for the front room. Love
 it! Love my echo show! Great sound and picture. Does a great job thing in my entire ech
o collection! Can't change voice of Echo Does everything I could ask and more. Great pro
duct. I like how clear the screen is. Hi resolution It is so easy to use and is everythi
ng I hoped for I love the Echo Show. I'm going off to live on campus for school in the f
all and we got two of these to serve as an easy way to connect. Some people might not li
ke the camera but that makes little sense. We carry devices with cameras all the time. T
he only difference here is that the item is stationary. My family and I also find the dr
op-in feature a comfort rather than an invasion of privacy. It's definitely a source of
relief to my parents that they can so easily pop in onme and visa versa. I'd also like t
o thank Amazon for including their VoiceView screen reader on the device. The Show would
be a lot less blind friendly, even with Alexa present, if they hadn't included that. We
 are an echo-loving household with two dots, three echos, and now two Shows. I wouldn't
be surprised if we got more in the future for ourselves or loved ones. Thanks, Amazon!
 I love it it is awesome Very Good to be able to listen to Every single song at any time
 in Amazon\'s vast library. We\'re only just beginning to know everything Echo Show has
 to offer. Well worth the price!! Alexa is very helpful. Love it! Great sound and the sc
reen is nice to actually see time, trivia, etc. This has been perfect for being able to
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see my canary cameras and that's exactly what I wanted! I have been happy with all my A
lexa's because we have several and this is a great addition. I really love this item! S
o much fun! I agree ...YouTube should be on there. We like it a lot, sound is better tha
n the original echo, the bass feels deeper. The screen is cool, though, havent got a lo
t of use out of it though. Good sound! The capacity of join different apps to make work
 your smart home Great addition to the Alexa family, just wish it could use the screen m
ore than backgrounds. Don\'t get me wrong I don\'t regret buying it especially for the p
rimeday sale of $100 off sale price but for now the skills for the show are lacking. I
\'ve had previous experience with the echo Dot and this just blows all previous expectat
ions out of the water!It\'s great since it can play videos and music from multiple sourc
es and the speakers are pretty loud. Love the echo show, can keep I can video chat with
 the kids and grandkids. I have it in the kitchen, so when I run out of something I have
Alexa to add it to my grocery list. I use it for everything. Was very easy to set up
 I'm really hoping for skills that take advantage of the shows touch screen. There's an
 incredible amount of untapped potential locked behind the restrictions. Make use of the
best part of having the show and enable skills to navigate by touch please! Love it 1.
 I plan on getting an echo for the kitchen. It does not pick up my voice unless I yell m
ost times. great love it Amazing! Fire HD does so much more. Over priced pair of speake
rs. Seems to be a good product but, unable to play music in sync with my Sonos system. S
onos doesn\'t seem to recognize it at all. Great product. Like the apps that I can conn
ect to it. I love it now able to talk to my grandson with ease and the picture quality i
s great Love it! Easy setup and I can 'Drop in' on my daughter and son-in-law who live i
n St. Louis anytime. Everyone loves to have their mother drop in, right 😇 Fun I use thi
s to control my smart home. Show has been great. Still learning what it can do, but bein
g able to watch videos, talk face to face with others are not features. Wish I bought on
e for work too Very intrusive, so I turn it off Love the echo show Works well. Not thril
led that most of the apps have to be paid for seprately. Video calls to Mom Love being a
ble to see, as well as hear things. Sound is better, too! I love it Just like any other
echo. Doesn't disappoint Nice picture good sound but the mics are not as sensitive as a
dot, my dots can hear me from across the house the Show does not, that being said I LOV
E the show!!I can watch TV and movies while in tg ed kitchen, have the News playing or M
usic....love....it !! I basically use it to play music and tell me the news..its someti
mes hard to communicate with it, if i dont say the command correctly, but i realize its
 learning my style of speaking and will do some commands even though i dont say them exa
ctly as i should. Upgraded from echo to echo show. I love the Echo Show!! I have the d
ot and have been using that for the last 6 months, but the Show is so much better. The
 sound quality is amazing and the screen resolution is like watching a mini 4K tv. I lo
ve being able to see my timers, events and list instead of having them read to me. I pu
rchased this on prime day, and it is worth every penny. When the dot was given to me, I
 thought "this is a cute novelty, but I\'ll probably never use it". Was I wrong!! Echo
 is part of my daily routine, and has made my life so much easier. So far I'm very plea
sed with my Echo Show. The problem is, there's so much it can do that I haven't been ab
le to explore the extent of its abilities! I got the special price as part of the Prime
 Day promotion...and you just can't beat what you get for the price. Very pleased with
 the sound. The video screen is sharp. Sometimes it takes a few tries to get Alexa to pe
rform a command...but as I get to know the system better, I'm hoping that will improve.
One drawback in the music...I've noticed a lot of the songs from years past, are re-rec
ordings by the original artist...but not the original recording itself. Example: Secret
Agent Man by Johnny Rivers...a "live"version is used, not the original version. If I'm
 going to pay for Prime Music...I'd like to hear the original version of songs...not lat
er recordings. Or at least give me a choice of what I want to hear. Otherwise, I am ve
ry pleased with my Echo Show. So pleased in fact, that I bought a second one! I like ev
erything, about this ! Im still learning how to use it! It\'s like having another kid in
 the house; I have to constantly repeat myself. I can tell Alexa to do something clear as
 day, and according to the history, she hears something comeletely different. The device
 is really cool, and I like the concept, which is why it gets two stars. However, it jus
t doesn\'t work as intended. I find myself irritated more often than not when I use this
device. Really easy to use It\'s great sound and video quality The way the music sounds
 is poor quality It does everything the Echo does, and more. Although I haven\'t and pro
bably won\'t use the video functions. I had hoped that the display would be allow for mo
re customization. It does not and is very limited. I would like the clock and weather to
 display in large text all of the time, it only displays in very small text. It also alw
ays has a line that says " Tell Alexa to do this, or that ", tips at the bottom of
 the screen. I would like to see that go away, but it won\'t. Sound quality is good, not
 as good as the big Echo, but good enough. I bought it on sale and think I got value for
 what I paid. I would have been disappointment had I of paid full price. Love my echo sh
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ow! I enjoy this thing. Its learning Am very happy now that i can see. All of my echo de
vices stopped communicating properly with Sonos devices upon connecting the echo show to
my account. Asking any echo device to play music on Sonos baffled the system that had p
reviously worked flawlessly. This went on for two weeks until I eventually solved the pr
oblem that neither Amazon nor Sonos could figure out. So far, I like it. It is better t
han I expecting it. Doesn\'t always respond to the wake word. This is my 3rd echo produc
t and I have to say I am A little disappointed. Alexa voice assistant is great when it c
omes to controlling a connected home but has a lot to learn from google assistant when i
t comes to getting answers for search queries. Good product. After two weeks I am not s
ure if I like the ever present Alexa to have a screen as well. I bought it to be a abay
monitor combined with a wifi camera, and that works. But the screen is always on unles
s you tell it to turn it off - instead of just a talking cylinder you now have a mini sc
reen that not only talks to you but also writes out everything it says or shows accompan
ying video. There is something about only audio that made Alexa different, no I some wa
ys it is a TV that you can talk to. It f***** sucks Love being able to read the lyric
s of my favorite songs. This thing is awesome for grocery lists, paired with the AnyList
app. The flash briefing is very good too. My only complaint is that once you pause some
thing, Alexa decides that you no longer want to listen to that thing. Forever. All in al
1, definitely worth the purchase. Works great, video call function nice when communicati
ng through drop-in As you can see Echo Show is in kitchen. It far exceeds my expectati
on. There's a wealth of information about any topic. If is customizable for sound and vi
deo. I also have Echo and Echo Dot. You can group them and have hole house music. Still
 not done exploring all it can do love it. Perfect for getting recipes so you can see th
em while you're preparing to cook. Fairly easy to use Absolutely LOVE my Echo Show! It
is awesome and works great with my Ring Video Spotlight Cams! Music on demand and so m
any more features that I have yet to explore!!! Absolutely love it! I use it for everyth
ing!I tell my friends and clients that it's the daughter I never had. I ask her to do so
mething and she doesn't complain! I wish I bought the 2package deal : ( I truly needed on
e in my work room. I kick myself for it. We love having this in our kitchen! Very conven
ient to look up recipes, listen to the news, or watch prime video while I\'m cooking Alw
ays wanted one, till I got one, it\'s not at all what it\'s cracked up to be, it\'s hard
 to navigate I actually like the dot better. The greatest Love it This is my fourth Echo
 (original and two dots). It\'s the best.... Decent speaker... Fun graphics... I loved t
alking it out of the box and being able to easily set up. Easy to setup and use. The abi
lity to play video is huge addition on Alexa device family Echo Show is said to work wit
h certain apps but, NOT!!! Cozi state works with Echo Show, but the Cozi Family's doesn't
very well, Amazon needs to go back to drawing board, it would be such a needed piece of
 technology, but it lacks the essential, please fix. Cost of the Echo Show was marvelou
s . Got Echo Show to take on shopping list but that is all so far, adding items to list
has long lag, and it not my router being slow, my provider speed is !GB, speed not a pr
oblem, but before new items is updated on Cozi is very slow. Help is needed to get it up
dated to Al working conditioning. All the music I can listen too, Also the movie I can w
atch I can see my ring doorbell . No enough video options Great sound I took advantage o
f prime Friday and decided to take a chance and purchase one. I enjoy the features it c
omes with. I\'m sorry I \operatorname{didn}\'t purchase two of them Well worth the money. Its looks g
reat on my nightstand. Every night it puts me to steep with sleeping music. Happy cust
omer! The music...the shopping list and the sound.... diversity, so many things to see a
nd hear. Wealth of information Love it. Thanks Amazon. You guys rock!! Disappointed that
 this device Is not able to access youtube as of Dec 2017. I wasn't aware of that when I
purchased it. I've had problems with my device. The voice stops working throughout the
day. I can see it trying to respond to me, because the window it opens contains the inf
o I asked about, but it's like the device gets stuck in the process. It stops working, a
nd the blue bar just flashes. I keep having to unplug and restart the device. Once I do
 that, it starts working again. So irritating. This device could really be a great devic
e if Google and Amazon would act like grownups... Returned from repair with No repair do
ne. It has a problem which requires it to be on for a while for the defective part to sh
ow itself. I sent it for repair and got it back without being fixed. The site gives no o
ption to complain from the page. I have a echo spot which works perfectly in the same pos
ition. Love it! I like the design and the visuals! I haven\'t had my show very long or u
sed it a lot, but I love it! I use it to set timers when cooking because my stove is bei
ng finicky and not wanting to work most of the time. I also use it to check for differen
t recipes, listen to music and my all time favorite.... telling everyone it is time for
 dinner. My son gets a real kick out of that! I know a lot of people are expecting more o
ut of their shows then it is possible to at the moment, but remember the original echo d
idn\'t have what it has now when it first came out. I see that Amazon is adding new stuf
f all the time and soon I am sure it will have all that we want very soon.... maybe even
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things we haven't thought of! I do wish it was a bit more user friendly. I still haven
\'t figured out how to video chat with my cousin in North Carolina who also has one, and
 when I tried to call my son\'s dot it went to video chat immediately, last I looked, do
ts don\'t have video screens! Another thing that needs to be addressed is when my husband
 tried to have the one in our bedroom play thunderstorm sounds to help him go to sleep,
 it tried to get him to buy an app instead of playing the skill I had enabled that was f
ree. So now he is a bit worried to use it again. That needs to be fixed. I do have to say
 that all in all I am very happy with my Echo Show! I have not had it very long. It\'s m
y first Alexa thing. I sure like what I have done with it so far there is a lot to learn
 and play with Works great and has been fun to use. This is the best of my echo devices
 and I own a spot a dot and echo Having the large screen really majes this an enjoyable
 experience. Only thing it's missing is youtube. easy to use. I bought it to go with my
 security camera system, but it did not perform like I thought it would. It doesn't ale
rt us when someone is at the door. Also, I can\'t talk to the person at the door through
 the echo show, only through my cell phone. Great device, features are awesome, the inte
raction is fantastic. Home automation works perfect if you link up your accounts correct
ly. My only issue is out of (4) Echo Shows (2) of them have been sent off for repair bec
ause of the screen glitching!! These are less than 3 months old and already having issue
s!First repairs were sent off and they "updated the firmware" when I got the device back
nothing worked, I had to update to the newest firmware for it to work again. Then (2) w
eeks later the glitch starts up again! I love the show but I'm getting really frustrated
with the glitching. Super fun !! I ty is what I was expecting I love this so much!! A
lexa is even better when she can show you things! I have the echo but got 2 show. 1 for
my Daughter. Absolutely love it. Especially for the video chat. I\'ve had an Alexa Dot
 for some time but I\'m really enjoying the Alexa Show. It\'s great to have a visual whe
ther it\'s a song or the weather. Played Jeapordy, but I\'m not good at it. You do learn
 trivia and no one\'s watching! Love that recipes are visible and movies are available.
Haven\'t had it long enough to try everything. Got this on Amazon prime with the ring p
ro. Work really great. Being the lazy guy I am I don\'t need to go see who at my door an
ymore while I\'m gaming. We originally got the Show to video chat family members, and it
works great for that. We have found that we really like checking things hands-free like
 the weather and recipes. So far we have really liked the Show, and would recommend it!
Easy setup. Was up and running in minutes. The learning feature is outstanding. Now I k
now why Amazon is so far ahead of the competition. I bought this product hoping that Ale
xa would be pretty well developed and far enough along, therefore expecting her to be re
sponsive. This $100 piece of crap doesnt even know how to respond to a question that ama
zon themselves told me to ask her. (Echo buttons manual, see Step 3.) The device has pot
ential given it has a big screen, decent sound but for 200 bucks, I would never reccomen
d it. Even for the $100 I spent, I feel like I got shorted. Oh and lastly, the device is
pretty useless without a prime membership. I linked my personal account to it and the t
hing was literally a decorated bluetooth speaker. I went on the family account (this on
e) and got it to work minimal. Oh, and even with our prime membership, you have to have
a music pass or something that\'s an extra 3.99 a month, leaving this item a subscripti
on nightmare, and a overpriced, decorated bluetooth speaker in my eyes. I would give it
 zero stars if I could. quite nice...clear, great sound. Versatile use, can watch movies
 or news. Able to use as remote for vehicle. Or use as a communication hub for the hom
   Great produc!!! I bought two. One for me and one for my daughter who lives in anoth
er state. We love it!! Our family bought several of these to help communicate with olde
r parents and grandparents who need simpler devices than a full-fledged tablet. What fa
ntastic potential these have - for digital photo screen, video calls, easy accesss to mu
sic, audio books, etc. However, once we have them setup, we discovered the huge lurking
 negative. Amazon forces you to view continous spam on the home screen promoting all th
eir Alexa features. You can turn off many other things in settins, but you cannot turn
off " Things to Try". Instead of a beautiful digital photo screen with weather
 and time ... we now constantly have a spam ad across the home screen that says, "Tr
y .....". AMAZON, please listen to your customers and offer a setting to turn off
 this SPAM! The best part about owning this is that my mother who is anti-technology use
s this with ease everyday and finds new reasons to use it as well. Well done. It's my se
cond one, so I put this one in the kitchen for recipes. Echo Show is perfect for staging
 in the kitchen so recipes are right there. No need to print them. Wonderful device. Aco
ustical sounds are not as powerful as our tall cylindercal echo but we have that covered
 in the adjacent family room. Great fun but frustrating at times. Commands between tv an
d the show get mixed (asking to watch something will turn my directv, not display on sho
w which stinks with an 8 year old) Also would like more video options with flash briefin
gs. Still really a tech wonder for a low price. Love that you can play music and see the
 lyrics. Connected to my echo dot I enjoy listening in multiple rooms. I love Alexa and
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when I had the chance to add Show to my home... I jumped at it. But... I\'m a member a
nd my Show doesn\'t know I paid for the extras with my Echo (now in the upstairs bedroo
m. If I am supposed to pay more for having Show added to my home, then I\'m afraid to a
sk " What\'s the point?" Purchased as a more " personal" contact vehicle f
or engaging with long distance grandchildren. Works perfectly in every regard. Resolutio
n and sound both better than expected. Highly recommend. Works well, pictures awesome! S
ound could be better. Must be on the same bandwidth as other Alexa devices for whole hom
e music. 2.4ghz vs 5ghz. I am pleased with the Echo Show, from the sound of the music an
d the words to the tunes to the news and weather. The color on the screen for my photos
 could be better. Echo Show is my personal assistant! Awesome!!! The packaging was beaut
iful and then there she was!! We have 2 dots and an echo plus already. Now we have the s
how and we love it. An echo for each room! You can also say " Alexa, turn off the scre
en" and it will go black. This is good for sleeping. The ability to respond with the
 accuracy and variety of information provided by Google search has spoiled me.I had orig
inally expected to see that the same type of search engine in the Echo. Not so, the abili
ty of Alexa to provide such detailed information is not part of the package. Perhaps impr
ovements are in the offing with further updates. My daughter has an Echo Show and she to
ld me how much she loved it. I bought a white one for my kitchen and absolutely love it!
  It has all the features of the others plus great extras. The sound system is awesome.
 I also own the original Echo Tower, Dots and Spot. Each are great and have their uses a
round my house. I highly recommend all of these products. Really like the show me featur
e. I also like video calls with others. I love this device. I bought it simple so that
 I can have an alarm clock with my Amazon Echo.....and during Prime day for the price yo
u couldn\'t beat it. But, I have Sonos and Big Ass Fan lights that I am able to control
with this device. It\'s perfect and getting better all the time. The ase of participat
ing with Echo I like the weather options but Alexa search compacity needs improvement. S
he aint no Google. Alexa gets our requests probably around 20% of the time. Currently Al
exa doesn\'t do YouTube either. This is a huge drawback and why The echo show dropped in
price. International radio via tune in is awesome but again her search engine, its lik
e pulling teeth to get to anything. Love it!! LOVE!! i still haven\'t figured out all th
e best things we can do with it. Easy to use, Answers all my questions, Hands free, What
\'s not to like , It may not be perfect but it is a sign of the times to come, can be c
onnected to smart home items, I enjoy it totallly,, Keeps your home connected This produ
ct is amazing! I love it!!! Best Buy!!! Only thing missing is Bluetooth It's great The E
cho Show works great. I enjoy very much. Works with Blink video cameras. Does not work
with You Tube. I love the simple set up I love the fact that it has all the answers to
most of the questions that I have I bought one for everybody in my family so we can all
be like the Jetsons The only draw back is it stops every once in awhile in the middle o
f a song . Great product! Echo is my teacher English, he is very funny, but sometimes he
does not listen to what is said. Ight awesome product! I am in the process of having ev
ery room in my house set up with automation and The Show is now my favorite device! We'v
e had the original Echo for quite some time and just recently added the Show. It was si
mple to setup and more inviting to use with the visual interface. The Echo is being use
d as the primary interface for my connected home system which is currently only controll
ing lights and switches. I look forward to expanding on that capability. We also use i
t for maintaining lists, as a music player, general information, and entertainment. I h
aven't used the Show to shuffle through our favorite photographs but will start that so
on. These things are great! bought two of these. One for my kitchen and the other for my
 sewing room. Its great if I need a recipe or need to know how to do something. I am st
ill learning everything it can do. Love how it shows the song info on the screen if play
ing... also time, notifications, news, etc! Alexa takes some getting used to, but the pi
cture quality is great, the touch screen is very responsive and smooth. Speakers are bet
ter than expected as wellFour stars out of five Love it I like the option for white, but
 it's bizarre that it comes with a black cord. I have a white kitchen, so now I have thi
s stands-out-like-a-sore-thumb black power cord. For aesthetic purposes, I was happier w
ith my year-old white Echo (not Show) because it came with a white powercord. This seems
 like a major design flaw in the "white" option. I strongly urge Amazon to change out th
e powercord to white. I am very pleased with the Echo Show! I love that it has so many n
ice features. I highly recommend it. The ease of set up and overall functionality makes
 this Echo show worth every penny. I especially like setting my background screen and b
eing able to set affirmations that I use as personalized reminders. I love it! I wanted
 it primarily for the kitchen. In addition to other common services I wanted it to use
ALLRecipes and Cook\'s Illustrated recipes Easy to use. Great for recipes, listen to mu
sic, see movies, movie trailers, so much to do.... I love being able to see information
 that Alexa gives. When notifications are turned on it lets you know when your order wi
ll be delivered and it also tells you what the order is. You can use the Echo screen to
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pull up details of your orders. You can use the Alexa skill to make calls from uhyour E
cho. Great sound and video! really like it, Love my Echo Show!! Now I can listen to musi
c, get recipes, and so much more!!! I highly recommend the Echo for everyone!! Easy to s
et up. Plug it in then make some selections for your preferences such as language, temp
C or F etc. I am getting more familiar with it and will be adding my calendar and appoi
ntments. I like the variety of stuff that the echo show offers. I love it!!! I wish it d
id more with internet searches. I do like the feature it has I bought this after visiti
ng a friend who had one and it is great. I understand the frustration of not having You
Tube though. Still good to have-love seeing the words to songs and if you have the Ring
doorbell-you never have to get up from your chair...laziness at it\'s best! LOL All i
n all- a great product with good speakers. Good smart home gadget. Love the speakers and
 the screen. No YouTube I loved everything about this item. Quick response time and very
 sensitive to me speaking from the other end of the house. Bought it for my mother It is
 great. But it would be better there was a way to use headphones with it. So far so goo
d, much better sound than my Echo Dot Clear screen and great picture I love it. It is c
ompatible with many of my cameras and it does everything that the echo dot does. I have
 it in the kitchen. Great for news or music in the a.m. I can video call my daughter and
 grand kids. I really dig it! I absolutely love this thing. And I love AMAZON because my
 Echo Show went bonkers and all it took was a brief chat and Voila, a new one to replace
 it is on the way. I was floored when the screen started blurring and shaking and jumpin
g and missing part of its data. Alexa still talked but I couldn\'t watch movies. SO HAPP
Y that Amazon is so easy to deal with and makes good on its products without any hassle
 at all. Works well for recipes and references. Nice device, just the right size. Works
 well Works fine, I just realize I don't need this because I don't use it. It has a scre
en, microphones, speaker, and alexa lives inside. Yup it is an Echo Show. Expectations
met. This is very user friendly 👍 Let's start with.Dislikes: Now I want to buy 7 more
 to have them all over my house.Do I even need to add my likes now? HahaAwesome fun and
useful. Nothing else to say. An outstanding piece of Technology, I use it everyday for
 information, scheduling and general information. Awesome Amazon, keep improving with A
I. This was an impulse buy and I am super happy I made the purchase. I love this so much
 I immediately bought my parents one. now we can video chat easily! I love all the featu
res and how easy this is to use and set up. I like it Great product, great price on Prim
e Day. Thanks Alexa! Still trying to figure out how to link to Bluetooth speaker. Wish
 there were more skills Still learning it. We have just started integrating the smart de
vices in our home with the Echo product line. We now have the Show, the Spot, two Dots a
nd a kids Dot. Having trouble getting them to call each other but still working on it. G
reat improvement over the original Echo. Like the ability to see lyrics to songs, watch
 Prime TV and get other visuals. The little hints about things to try that appears acro
ss the bottom sparks the imagination. Love it! Sound is great, video is great. Now I just
 need to learn everything it can do. Where can I see videos (youtube), listen to music.
 watch the news Great addition to our Alexa family. Great video also. If you belong to a
mazon prime, I would think that you could watch any video on it that was in the library.
 You can with prime music Starting my day! Nothing to dislike and it does a lot more th
an I expected I bought this specifically so my wife could look at our Arlo security came
ras from the bedroom when I'm at work. The system worked for three days and now it just
gives me a error message. Very disappointed due to the fact that they advertise that th
ese systems work together. I gave four stars because it does everything else very well.
 Love it It is awesome. I love being able to turn my lights on so I don't have to walk i
nto a dark home. I also get to video chat with my nephews who live states away by just a
sking Alexa to call. Super easy set up! Great features! FUN! I love the size and the vid
eos are a good quality. The sound is awesome too. Home Bought for my older grandparent
 to help with reminders. Would recommend to anyone with someone in their life with demen
tia or memory loss. Helps my grandmother remember to take medications and do daily task.
 She loves it because she can listen to music and ask questions Kids like it for games.
 Showing the lyrics for songs is neat. Need to be able to connect to more 3rd party vice
o apps Glad I upgraded my aka Still leaning about it. The price was right! I own two dot
s, a tap and a show. I love the echo show. Sound quality is amazing compared to the dot
s. I use mine constantly to create shopping list, kitchen and laundry timer, and news up
dates. But most of all I have the all throughout the house and I play music throughout u
sing the group settings I absolutely love my Show! Echo Show - White  Great new addi
tion to our Alexa home solution and now I can call back home and video chat directly fro
m my phone. Great way to stay in touch with family. It\'s an echo with a screen, hence s
till needs work. Has me considering google home now. Great product I like the fact that
 the messages are visual now as well as audible. I am puzzled because it will light up an
d make the " notification " sound but when I ask Alexa to read my notifications,
 she tells me that there are no new notifications. This has happened at least once a da
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y for over a week now. While I loved Alexa....this is a whole new level. Love it. Fun to
 watch movie trailers. Weather is so much more complete. When you listen to music....the
 lyrics appear. Still discovering all Echo Show can do. Highly recommend. Takes Alexa to
 a completely new world. Nice product but as intelligent as we thought or had hoped. The
 tech isn't there. It doesn't understand most common words and is basically a glorified
       Love it! We have other echoes and love those so I bought this on prime day! N
o regrets. Love that I can connect to my Ring and see the front door. Yhe kids like se
eing the lyrics to songs and sing along. . I love it! Plays great music, movies, and so
much more. I does lag when u want to see your arlo security cameras thou. So far so goo
d. Wish it had a longer cord. Love the echo show. The video quality is good and of cours
e sound is good too. Love it. It is in my kitchen so I can watch Prime Video while cooki
ng. Love all of it!!! Great Product We are very pleased with this item. The display is c
lean and crisp and easy to read. We enjoy trying the suggested things to try asking Alex
a. We use the timer feature quite a bit and have added our calendars and contacts. We ar
e still exploring the many skills available. Device has great speakers and the screen qu
ality is phenomenal. We now have a dot, spot, echo and show and love the show and spot b
est. The show has great sound and my wife loves the display for weather, recipes and sin
g alongside. Super deal. It doesn't play you tube videos Was working great útil 1 week a
lgo, i have it for a month, but it started flickering, and in the support forums they s
ay it is a known isue, but it has more the 4 months reported and There is no solución.
We like the video calling feature. We got this so we can be in contact with our elderly
parents and it works well The sound on these is terrible. It's like a tin can. I love m
y echo but this item is awful. I have been waiting for the Echo Show to go on sale and i
t was worth the wait. It was easy to set up and start using Bought this on Prime day Thi
s was my 4th echo device, 1st echo show it seemed to have huge potential, and I really
 wanted to like it, but soon found out it is quite limited. A bit disappointing, but not
 the end of the world, I used it like I use my other, screenless echos.... For a little
 under 2 month, when the screen started flickering, mostly on the bottom of the screen b
ut not just. A quick look in some forums made me understand it is pointless asking for a
 replacement, as some people had 2-3 devices replaced, only to start flickering again sh
ortly after. Amazon are not providing any serious answers, and this has been going on fo
r quite some time apparently. Long story short, I moved it to the hallway, and been using
 it as a very expensive... and bulky voice activated light switch for my hue lights. So
 like the headline suggests... Meh. Love it to play music works great for finding recipe
s. Need more family to have adapted machines to see It seems a little less intuitive the
n the regular Echo Plus. It\'s also a little harder for it to pick up what you\'re sayin
g. When combined with the other four we have in the household, having to speak loud eno
ugh for it to hear was cross activating other ones, so we had to rename this one. Overa
ll it works well, but does not seem as adept at doing things as the original Echo Plus.
This is my second Show. I like them very much. I use mine for music and my Arlo secur
ity cameras. I can connect and display my outdoor cameras by voice. They are exceptiona
lly capable devices. I highly recommend them. Love seeing everything in the display! I
love this thing. I enjoy watching the daily news, play music with lyrics (most songs),
ordering my coffee..etc We use Alexa primarily for listening to music and checking the
 weather. We are still learning other ways to use her. Everything has been ready and han
ds free so far. The speaker has great volume and sound! Plug n Play set up is simple. Ad
ded battery base to make it portable. Looking forward to using the hub. Great speaker i
 n this! I love this so much more than my alexa tap! It's definitely fast in response an
d just so much prettier She\'s [Alexa] a bit dense and still learning the way I phrase t
hings with my NY/NJ regional accent. Great sound and easy to set up. Purchased the Echo
 Plus because it had a built in Hub and would make it easier to connect to devices. I am
hooked on Alexa! I like the built in hub. Plus the unit sounds great, just wish it had
 a volume control on it. Happy with Echo Plus. Having fun learning what I can do with i
t. Love my new Echo Plus Omg we love it! Have had this around a week.. I love that I can
 control items in my house even if I'm not there.. makes me feel better about being away
 from the house and people don't know that we are gone. Alexa has not disappointed! I d
id not know it needed to be plugged in to work. So far my experiences have been positiv
    Was surprised to learn this can be used as a Bluetooth speaker for phones and table
ts... it probably lists it in the description, but I missed that part! It not quite the
 surround-like quality of a Bluetooth speaker in the $100+ range, but its very good none
 the less. And with even basic access to Amazon Music there is a lot to listen to.
re\'s a huge number of things Alexa can do, learning more every day. It\'s fun to use...
 I love novelty gadgets... And Alexa really works well for me... Awesome device to hav
e in home. Full of very useful information. Don't have to us e my phone to answer spu
r of the moment questions. I like the echo plus it\'s wonderful the least thing I don\'t
 like is it doesn't turn off every We love our Echo Plus. We like listening to music,th
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e sound is great. All the features are nice! I do wish it was wireless so we could liste
n to music outside! It's a great product and easily set up just have to get it in sync w
ith your personal set up Using as a hub and music. Still need more AI built into it to i
nteract better. It needs to continue the conversation sometimes if the finding / answer
needs to be right. You can't keep stop Alexa and ask again and again. Also, it should
be able to access the wikipedia, dictionary in many areas with better and fast access.N
eeds to hear us better. Also, we should be able to name it on our own instead calling Al
exa or Echo. Price can be reduced a bit (value based) and updates should be auto and dai
ly to improve it. Connectivity to other home equipment can be improved as well. Good pr
oduct with good sound quality, but needs more AI built in. It was an excellent purchase.
Echo Plus has sound quality, good size, I love it... I it! Did take me about 6 hours to
 set it up I have a Galaxy S9 phone when I got used to the system setup it was in second
s edit my light bulbs adding a string of lights simple easy Great speaker, great microph
one response. Loving my purchase and the beginning of my smart home. This is my 3rd Ech
o and with the built in hub it works great ! Now I have an Echo in the Family Room, My
 Bedroom and My Home Office. I don\'r know how to use it yet. Need more explicit direct
ions for the electeonically challenged. I did not get the feee lifht bulb that was part
 of the package. Is amazing I have all 3 and I love this Awesome product, very responsiv
e!Alexa just needs more content and variety when it comes to music. It uses the Bing sea
rch engine instead of google. If only the two could combine. It would be a perfect produ
ct. I am pleasantly surprised at the accuracy of Alexa. The unit is very responsive and
 can easily respond even with TV or music playing. I did pair two smart bulbs and they g
o on, off and dim with ease using voice or app. Fidelity is very good for the size.My on
ly regret is that I would have liked a silver model or a fabric cover but that is an uni
mportant issue. We went to a Best Buy with the intention of buying Alexa products, inste
ad were talked into the Google Home products. Bought the Google Home and the Home Min
i... has trouble from the start setting them up, and they couldn't understand my husband
 (Scottish accent). After days of the "oops, something went wrong" command.. we returned
 them and bought the Amazon Echo Show and the Echo Plus... so easy to set up! It connect
ed immediately to my amazon account and was way easier to navigate. They both understand
 commands from my husband on the first try and have yet to give an error message. We hav
e loved these two products and should have gone with what we intended in the first plac
e! You won't regret your purchase! Tons of features and skills, and a very good speaker
 with plenty of bass for music. You still need some work on the AI, in responding to ran
dom questions though. My Android phone is far better at those... with the Echo I still g
et a lot of %434; hmm, I\'m not sure %434; or %434; I don\'t have an opinion on that. %434;
 I like Alexa So far it has been fun to use and learn how to deal with Alexa. I am still
learning and finding out what can really be done, plus I am in the process of making my
house a smart house, so there is no much to control with Alexa yet. I like the whole th
ing so far Same specs as regular echo, but easier to use than getting a separate hub for
 smart lights, etc. It\'s a great product with many good aspects, it easy to setup and c
ontrol with intuitive straight forward instructions. The included lightbulb was excellen
t and worked perfectly. I very much enjoy this product and recommend it. Not that much d
ifferent than the one we had. Alexa is still stubborn. LOL. We ordered it on the Prime
day to get the light bulbs with it i the deal but did not get the light bulbs. When we
 called she said they were sold out. Felt bad about that. Now we have to buy light bul
bs. To have ability to play Amazon Music outside for patio gatherings. I also used blue
 tooth to connect Echo Plus via Alexa App on my tablet to an external speaker when/if th
e party extends into the yard. I have plans to connect other devices such as thermostat
and other lighting and home devices. We got this mainly for our son who is currently vi
sion impaired ! it has many good things and setup was fairly easy once I did the first o
ne but they should be easier to setup and come loaded with more stuff ! it should do Tex
t messages to friends easier without them having to download something for it to work an
d it should link with email and also them common social media like facebook and twitter
 and others !the whole purpose was to get him back connected to the Web by voice so he w
ouldn't feel left out and isolated ! they should also have a tech support phone number
 to call or a way to do direct help to the Echo so tech support can help setup the devic
e ! I had to get a friend whos an IT guy to come help me setup I love every aspect of th
e Echo Plus, I wanted it for my office. The light was also for my desk lamp. Great hub T
his is very hard to review because I am part of the problem. I am 75 and got it so my do
g would have distracting noise when I am not home. I am computer literate, iTunes literat
e, Amazon literate, as well as countless other programs, but am apparently a dunce when
 it comes to talking to Alexa. I think I heard her sigh in exasperation. I tried to crea
te a playlist of songs I like only to have it ignored. I am learning workarounds but th
ey are mediocre, at best...and, as yet do not include a personal playlist. I have scoured
 the beginners section but the beginners it addresses are far more advanced in basic Ale
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xa than am I.So far, I like what I have been able to use but I\'d like it a lot more if
 I could configure it to my needs, rather than accepting the Amazon/Alexa default.Karen
Very satisfied with the purchase. The package came in good time and was just as expecte
d great sound easy set up looks cool Love the Echo Plus!! Much better versatility than t
he first generation Echo. Intercom and voice-controllable smart bulbs are awesome! My ne
w BFF! Alexa didn't know answers to many questions we asked. For example we asked how ma
ny cups in a pound and she said a pound is a form of money For now, I love everything. S
o cool with my music and flash briefings, 5 star Echo Great product. I have two and may
want to buy a third! So far we have enjoyed it. The only problem we have is I have not
been able to call one of my sons with it (the sad part is he is the one who gave it to
me:() Love it I have had no problems with my Echo Plus. Would purchase it again. Great
 I love it. You own personal secretary. Not perfect but very good! A few times Alexa pi
cked up something from TV, and has a very slight problem with smart home equipment in th
at she gets confused with what we want to call things. If you call something "light&
#34; in the app you need to say light, not " lights." Echo Plus has no problems a
s a smart hub but I could use better user directions. Well worth owning and a good step
 to making my home Smart! Pretty cool. I have only begun to figure out things she does.
 I have the google home that I really like. The Echo plus I think has even a better soun
d and am totally happy with it. I love this device. Makes life easier the more you figur
e out it can do. I love my echo plus. I haven\'t one bad thing to say. It controller m
usic when I need it too. With a great sounding 360 speaker. I also bought a 4k fire TV a
nd it can open Amazon prime video or Netflix at any moment. The included hue lighting ma
kes this product even better. I found myself with a whole array of smart lights perfect
 for any house or entertainment room. The addition of phone calls on the mic and speaker
makes it practical when your busy in the kitchen or on the computer. Alexa will control
1 it all as soon as you say "Hey Alexa". And if the always on mic concerns you well you
 can always mute the device. This is a must buy for anyone interested in ease and comfor
t. Amazon Music is great. Love the ability to create my only playlists. Has great sound,
not up to the standard of our Bose but very good. Home entertainment. Great product I j
ust wish it had some sort of equalizer... The bass is a little much Its work perfect an
 I must introduce the rest of the device to complete the functions. I decided to buy sma
rt door lock and decided on getting the Echo Plus to control it. I chose a Kwikset 888
because Amazon said it was compatible and I bought 2 Dots while I was at it. And when
 I posed the question, somebody in the community said it will work with Alexa. What I d
idn\'t know was the Z-wave lock and Zigbee Alexa hub weren\'t compatible. Does any body
 know of a lock that works seamlessly with Echo Plus? If not, I guess my choices are:
 1. Exchange the Plus for a regular Echo and buy a separate hub like Wink. 2. Return th
e whole Alexa system and get something else.I don\'t want to just buy another hub to us
e along side my Echo Plus or I\'ll be back here asking how to integrate two hubs. The rea
son I kept from buying smart systems up to this point is because I was afraid they woul
dn\'t operate seamlessly and unfortunately I only do enough research after something doe
sn\'t work. This Echo Plus has proved to be the most innovative improvement in my life!
 I purchased the Amazon Echo Plus on Amazon prime day because I need a hub. I\'m in the
process of upgrading my home into a smart home. For the same price as some hub\'s, and
 even less expensive in some other cases. I got a hub that works with my devices, plus i
t does a lot more. I haven't even had time to go through all the skills it has, but I
\'ve already found myself using many of them. When I started a search for a hub. I wasn
\'t even considering the Echo. In part, because I didn\'t know it was a hub. But also be
cause I didn\'t really think I would find much use for another AI system. If you\'re loo
king for a hub. Why settle for a plane hub, when you can get a personal assistant that d
oes so much more and yet cost\'s the same or less than other hubs? Oh! And by the way. F
or the same price as the Amazon Echo Plus alone. I found one that came bundled with a sm
art bulb & saw another that came with a smart plug. Given the price of these extras. Wel
1, that just put the Echo Plus over the top. I\'m so happy that I purchased Alexa. When
 I recently saw this at a friend\'s home, he played some music while talking about the p
roduct. I love the sound & love that all I have to do is tell Alexa or ask a question &
 she responds immediately. I haven't been able to listen to my CD's for a while since
 I have a problem within my stereo equipment for some time now so this makes me extremel
y happy that it\'s not an issue any longer. After we learned to use this (we are still 1
earning), we are very pleased with Echo Plus I Love it !! Used one like this in Philly w
hile visiting my son and decided to buy my own on Prime Day! The speakers on these devi
ces are surprisingly good. The functionality of each echo device is fantastic. As advert
ised. Connected my smart bulbs with no problems. It works perfect! Love warehouse buys.
 If this was just in good used condition, then new must be newer than new. Seriously, th
is one was perfect, not a mark on it anywhere. Great buy! Alexa is awesome! The first da
y I got my Echo Plus I found out things that she can do that I didn't think were even po
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ssible. I highly recommend this product. Along with all the accessories. Ease of set up.
 I'll have fun sitting up other features as well as making my house a smart home. I try
 use with yale lock but isn't work IT SEEMS TO BE OK BUT THE INSTRUCTIONS ARE WEAK AND I
 CAN NOT SEEM TO GET IT TO WORK. I AM GOING TO GET MY TECHY FRIEND TO HELP ME OUT AND I
WILL UPDATE YOU LATER I love everything about it. I love that the echo plus turns on an
d off my light. It can also dim them with voice commands. I also like listening to my ki
ndle books even the ones that I didn't purchased audibles for. I like that it can play
my music from Amazon music, pandora, tunein, I heart radio and Spotify. Echo can even p
lay my local radio station. I love that the echo is connected to my TiVo Bolt. This allo
ws TiVo to pause, stop and play whatever I want with a simple voice command. I love that
 I can reorder items that I purchased on Amazon and that the echo plus notifies me when
my order is mailed, when it will be delivered and when the package has been delivered.
The only three dislikes that I have is that if you're up too close or to far the echo d
oesn't respond. So I think they need to improve the microphone. And I wish the speaker w
as better. The speakers are okay but could be improved. Also I have the echo dot and it
 never has given me any problems with the internet. Well the other day I received a Red
Light Right on my Echo Plus. This error was Sorry I'm having trouble understanding you
please try again later. After research online I learned it was a problem connecting to
my internet. And it was easy to find this out. And I found it odd that my dot wasn't ha
ving this problem even though they are connected to the same network. Love everything ab
out this.... Perfect for controlling my tp-link smart devises Love this thing. Easy to s
etup and looking forward to adding more smart devices to my home. Got it specifically t
o work with the August Smart Lock and it connected to it with ease. Definitely ties the
 Smart Home together. Sound very nice perfect for the price Love it it\'s number 4! Wond
erful product. Love alexia It has a nice speaker. Music mainly but still checking other
 features Very capable. Language recognition is the best I\'ve experienced. Great soun
d, too! LOVE .. LOVE my Echo Plus ! So silly simple to set up . Alexa has now become m
y new BFF. Amazon 24/7 Support is hard to beat !! Any questions answered any time ...
What more can you ask for !!! Its got to be one of the coolest things. Awesome! Easy se
t up. Linked right up with my Nexia home automation. Hands free voice commands and inter
actions with smart devices around the house makes having an Echo Plus one of the best pu
rchases I've made! Definitely a really good buy for FIRST time buyers of smart home stuf
f =]I bought 3 =] I enjoy the various functions of the device Alread had Echos and Dots,
but the ability to control Philips Hue bulbs nudged me to buy this on Prime Day. Anoth
er fun product from Amazon. I purchased the Echo Plus with the Build-in Hub, so I could
have the convenience of asking Alexa to turn my lights and lamps on and off. Philips H
ue Light Bulbs were placed in the fixtures that I wanted Alexa to control and they all w
ork great! I already had an Echo Dot in my Kitchen/Den area, so I placed the Echo Plus
with Hub in my bedroom. My radio and lamps in my Kitchen and Den are controlled with TP
-Link plugs. But, the ceiling light fixtures and lamp in my Den and Bedroom have specia
1 Philips Hue Light Bulbs that are controlled by the Hub inside the Echo Plus. I am abl
e to play music, set my alarm, get weather reports and numerous other things on both dev
ices. The Echo Dot requires a TP-Link plug to be plugged into it and the Echo Plus requ
ires a special Philips Light Bulbs installed in each light fixture to work.. The only t
hing I dislike is the high price of the light bulbs required to make the lights work. Re
gular light bulbs placed in the ceiling light fixtures will not work with Alexa and the
Echo Plus with Hub. Other than the high price of the bulbs, I love my Echo Plus with b
uilt in hub! Easily configured hub capabilities. Excellent sound quality for the size o
f the unit. Works great in my large open room Fun This is outstanding works awesome the
music sound very clear and loud and Alexa is very smart I bought this specifically for
 the smart hub capability. So far it has been great. Easy set up instructions for all th
e various brands compatible with it. The sound is wonderful and it just plain works. I w
ish it cost less, but it is worth the cost. (especially on Prime Day) Comes with a hub.
 Got it during prime day for $99 and a hue white bulb. Works great. Now I can add more
 stuff that required a hub! Got it for the smart hub and does exactly was it says, turn
 lights on and off, arm and disarm my security system and the thermostat is next. Grea
t.product! Very easy to set up, great sound. So far it\'s been very useful. Trying to le
arn all the ways to use Alexa . works better than I thought Loved all about it, all I ca
n do with it and it looks good. Great product and fast shipping. Thank you It\'s fun to
 imagine the household management options ... Some info questions baffle Alexa, but other
 options are cool - esp. music-related ... Easy to set up and works like it\'s supposed
 to. Love it, very easy to set up.love that you can request just about anything on your
mind and it works on giving you useful information. Great product. More skills are need
ed. I love it. My first smart buy..I am loving it and all the great things Alexa can do.
This thing is awesome! I got it on Prime Day for a great deal. I wish I had purchased
 two. I also bought the Echo Show version, but the sound is not nearly as good as the E
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cho Plus. The Echo Show came dented, so I will be exchanging it. I like the screen and
 many of the features so I will not be getting a refund. It was still worth the price.
 Is great having a new friend Coop product many uses including smart devices throughout
 the home Easy setup with great sound, I would rate this unit a 10 +++++, and a must hav
e for the office and home. 1 am looking add other devices (locks, and lights) for my hom
e. Better than expected! Wonderful, still learning how to use. Had a heck of a time sett
ing it up, but is happened somehow. It\'s fantastic. Very happy with the purchase. Love
 it!!! I like the list ability and the music I can play. I do not like that I can not c
reate a playlist without using the app and even then Alexa will not play my songs I have
 to do it through my tablet or phone. I also do not like that Alex can not print again
 it has to be done through the app. It is a great bundle of fun. Music ,games, questions
 etc. I luv it turns off my smart lights. I purchase 4 more smart light for my lamps in
 the living room and my room! First time using Alexa and so far I love it. It was a litt
le hard to follow their instructions, great product This was a replacement. It was reall
y easy to set up. I had to reauthorize my smart items to work with the new hub, but inst
allation was easy and instructions were clear. Really cool device that does a ton of stu
ff. Fun games like Jeopardy. We used this to set up smart bulbs and light switches. Make
 sure you ge the stuff that corresponds with this particular hub. Had to make a few runs
back to the store for exchanges. I've been waiting for Prime Day to purchase an Echo Pl
us and now, I'm enjoying learning what Alexa can do. With a new Sonos One and an Echo Do
t, I have the makings of a really nice and well-integrated smart home. Love it! I haven
\'t had it very long, but so far our whole family is enjoying asking Alexa questions! Al
though this is my second echo device, I am still very disappointed that there is almost
 no documentation/instructions as to the many functions of the device. I purchased beca
usse of the sound quality, but only found out it has bluetooth capabilities last night b
y accident. There needs to be a manual that details all of the functionality of the dev
ice. Or at least point out where it can be found... The Echoplus is a great extension f
or the Echo Dots in our home. I am a little disappointed that Alexa is not as good at in
formation requests as Google. But as a start on home automation, she is very impressive.
 I never had ALEXA before but the biggest reason I bought it was for YOUTUBE and apparen
tly YOUTUBE stopped supporting it and that is why it will get 4 stars.... it\'s mostly Y
OUTUBE\'s FAULT but I worked around it by using my cell phone as a blue tooth connected
 to hear things but still takes the voice activate purpose away but the speaker is amazi
ng to hear my youtube watch later playlist Awesome!! Loving Alexa no habla espanol Love
 the music the stories It is fantastic. Like it but it will take time to setup all the s
kills I want simply because there are so many. I already use music and Flash Briefing da
ily. Very satisfied. I use this along with Alexa app on my Kindle hd8 Wish it would have
 came with the lightbulb, but otherwise works great, fast delivery, and I enjoy using i
t! Still haven't learn all the Echo can do, but so far, quite pleased! Love it! I can re
ceive my CPR classical station. Great sound. What I like least is the learning curve and
my mistakes. Sounds well and we find it useful overall but it can be frustrating when i
t doesn't respond or you forget the correct command. "Alexa, turn on the living room li
ghts". Oops I mean "Alexa turn on the family room lights". I also never realized I call
my couch a sofa some times. Unfortunately my Alexa is confused by my changing names fo
r where I sit. no it is broke and I can\'t get help fixing or replacing it I'm still una
ble to connect any devices although it says it has a built in hub. So bought a bridge to
 connect the devices thinking that everything would sync and my other devices are still
not discovered via my echo plus and I was looking forward to this feature. Being able t
o play music, check the weather etc is fine. sounds great have not used the hub yet Is a
s expected and more, responds very fast to given commands and was very easy to connect v
ia the Amazon App. I also bought the PhilipsHue Light Bulb and all I had to do was put i
t in my lamp and tell Alexa to find my device and it connected and the lamp now turns on
 and off with voice commands. Sound is better It is as if we are having a conversation w
ith another person. Instantaneous response. And the fact that it catches your command
 even when you\'re far from it is simply just amazing. Although I haven\'t taken advanta
ge of many of the Echo\'s features there is one that bothers me. It starts talking even
when I haven \'t said anything even close to the wake up word - ECHO - had to change fro
m Alexa due to a conflict with another device. The echo plus is very straight forward an
d easy to use. It plays great sounding music and can do lots of other things. Still le
arning what all it can do. Working very well so far. We have used for last 2 weeks. We
 like it. My children also like it. Alexa has become part of our family. Terrible. Stopp
ed working after one day. better sound than my echo dot. Simple to set up, less than 5 m
inutes. Nice toy to have around! It does not speak in Spanish,,,I bought it for my grand
mother to have someone to talk to when I'm not around,,,,,no Spanish! Love all the cool
 thing I can do! Great product Like it. Still working discovery. Really too soon to full
y evaluate. But looking forward to learning and using it. When I got this Echo I was exc
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ited to have a device with better sound than my Dot and a hub to control some Hue bulbs.
What I didn\'t realize and also wasn\'t fully communicated to me, is that you can\'t use
Hue bulbs to their full potential with this device. You can only turn on and off the li
ghts and set them to a number of preset colors. You also cannot update the bulbs to the
 newest firmare which is a security concern for me.Do not buy this if you want a full fe
atured hub for your new IoT devices. If you do, you will end up needing to update to a s
tandalone hub, which makes the hub inside this device redundant and pointless. I still lo
ve the echo and have zero complaints about the Alexa functionality or sound quality of t
his device. I\'m only disappointed with the hub\'s functionalities. Still needs some wor
k on commands. Sound is equal in the regular echo so if you don\'t need a smart hub get
 a regular echo. The sound is ok with it had as much bass as my old soundlink but I mean
hey gets loud on the treble and sounds clear. I love my echo plus. I use it with my Spo
tify account, to find my phone, make phone calls, turn our lights off and on, much mor
e. Most importantly it reads story to my children. They love it and that makes me happ
y. Excellent why didn't I think it is in the beginning I love it Bye bye Philips hub and
 expensive monthly internet charge! Took a little tinkering, had to rest the individual
bulbs, but works great! No more, " Philips hue bridge is not responding" messag
e. Works great! Exactly as described. Only complaint I have is sometimes Alexa gets conf
used with smart home product names and i had to go back and change some stuff around, bu
t i chalk that up to my inexperience with smart home stuff. I love it. Use it mostly for
the music huge repertoire to choose from Very easy to hook up. Download the app and it
walks you through the setup I am so disappointed in this product. I tried to install t
wo different units and neither one of them were successfully completed. Hours with Amaz
on technicians.. resetting each of them. The app didn\'t connect the Echo Plus to the i
nternet connection. Tried using the application on a phone, a tablet and on a Chromeboo
k... No luck. There are no clean directions on the application. Probably sending this
back to Amazon..mark this as Not ready for prime time. Well behaved device that i enjoy
using. Easy setup and sound quality. I really love the hub feature What a blast! We lo
ve Echo... Just learning all the tricks but lots of fun and helpful too! Love this! Gre
at sound quality, works well with smart home devices Use way more often than we used our
Google Home. Mic hears everything but only understands about half the first time, it of
ten takes multiple tries until it gives the correct result. Nice add on to a home. What I
 don\'t like are the limitations, for example world soccer. It won\'t give you much info
 of sport teams other than American. I was a little apprehensive about buying this becau
se I saw reviews saying it sounds like crap. I\'m no audiophile by any means so maybe it
\'s that, but I think it sounds great considering the size. It fills my living room with
 sound and gets pretty loud while remaining clear. I haven \'t had any issues pairing wit
h my devices or utilizing any of the voice commands. I have it paired to an EcoBee3, my
 Firestick, and a Phillip\'s Hue light bulb. I plan on adding devices as I go. I love th
is thing and I\'m glad I scooped it up! I have only had it around 2 weeks. Will update i
f I run into issues. I love my Echo Plus. The only drawback is that there is no battery
 so it has to be plugged in at all times which makes it inconvenient to use outdoors. G
reat device, my grandkids had a ball setting it up for me! The alexa is awesome but when
 i rcieved the light buld i did not know that u need another adapter to have the light b
uld to work. I was not aware of that. Disappointed The Echo Plus is great! So easy to s
et up and with the built in hub, it connects to other Alexa devices with a mere verbal c
ommand. I am 62 and not super techno knowledgable but this was easy for me. Have my ligh
ts integrated with Alexa and now looking at security cameras and locks. Definitely recom
mend the Echo Plus! Works as advertised! It says Alexa is always learning. That\'s great
because I am just learning all the things Alexa can do. Great , love it. wish it had a
battery or was described better as a plug in only item. Doesn\'t seem to hear as well a
s my 2nd Generation Echo and WHY is there no volume buttons on it?! A+ Worked great. The
built in hub works great. It knows everything we ask it to do. Havent smart hubbed it
yet but does exactly as advertised and am very happy with our purchase. Sound quality i
s excellent also Connecting and sound are perfect! I only give 4 because the is no inter
nal battery, if I disconnect to the power source, it will be off. It seems easy to stump
Alexa with rather simple questions that are easily googled with the correct answer. We
admit that we have not explored all that\'s available through the Echo. One irritating
 issue is that Alexa cannot answer help questions concerning how to use the system, rath
er it refers you to the Alexa app or help via a computer. It was very simple to setup a
nd use and we continue to learn how this tool can become more useful. I like how easy it
was to set up. Very easy to use and set up with other Bluetooth devices. Ease of use an
d many tasks it will perform I purchased the Echo Plus with built-in hub during Prime Da
ys sale. It was delivered very fast and was easy to link to my WiFi. Also connected it t
o a smart plug to control a light. I love telling Alexa to play music, and she hears me
 from 2 rooms away. Excited to learn new uses for it. It was harder to setup then I thou
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ght it should be, for some reason I had to default it twice. Had to go thru too many st
eps to setup and find my devices. Would be nice if it could interact with my Xfinity cab
le tv cable box and it also does not work with my Xfinity alarm for my house or my camer
as, be nice set and disarm the alarm with Alexa. Had to install a skill app to setup bul
b ??? whats that about, you ship it with your product ??? should have said (Alexa setup
bulb) or (Alexa find new bulb) ??? and (Alexa setup Nest)??? it\'s fine that you use th
ird party apps but Alexa should do the work for you. Nothing to dislike I love my new to
y that has made my house a smart home. The built in hub lacks some of the features (geo
 fencing) of the Phillips hub. Otherwise would have given it 5 stars. The Echo Plus is
used for leisure and pleasure. I absolutely love it. Easy to set up and connect. What a
 great addition to my listening pleasure. I have not used it yet for other purposes. Arr
ived right on time and works as expected It\'s like a remedial form of the Star Trek com
puter in your home The echo part works fine. The hue hub is a disaster. It worked for
 a few months and then nothing. I spent 2 hours on the phone with tech support one =y t
o have to send it in for repair. I am now trying to reconnect my lights. What a pain.
 I am having to reset each light bulb. It can take up to 5 times to get it to reset. I
have spent hours on this. I will say customer service was friendly and tried to be hel
pful. Stick with the echo and smart plugs for lamps. I love it and my family loves it a
lso we use it all the time we also like playing the games that you can get on it too!! G
reat for family game nights It was supposed to come with a free Hue lightbulb on Amazon
 Prime Day. No light bulb arrived. False advertising! Awesome! Haven\'t had it a wee
k and already it cannot connect to my network. Tried reconnecting manually and the echo
 never appears in the list of devices to connect. It will be on it\'s way back to Amazon
This is the 3rd unit I purchased all the way from gen 1 to the plus. The only reason I
purchased this is because it works so well and I wanted it in other rooms as well. All
my switches work great and I have had not issues. I the past, I did have some ghost com
mands when Alexa would answer a question when no one asked her to but I think some recen
t ipdates May have resolved this. It just keeps improving over time, not with call capab
ilities. I work with adapting smart homes and this is by far the cheapest, best way so f
ar. Can't wait to see what they come up with next. Love it. I play music everyday and vo
ice activated makes it so easy I can\'t get multiple profiles working. It just spins wh
en adding a 2nd user at pass device prompt I love it , using music and turning on and of
f light It has great sound and very responsive to commands! This thing is great. Has goo
d sound and does everything I expected. I have it linked in with my lights and use it wi
th alarm.com as well. No problems whatsoever makes life easy and sounds great. This is a
very useful device. I use it to turn my lights on and off around the house. It works
with all the other Alexa devices, so I can give a command near any of them, and this wi
ll process the request. It also handles all the functions that the other devices can d
o. I enjoy it much more than I thought I would. I love my echo plus!!! How can you not l
ike the Echo Plus. It has the built in Hub and works seamlessly with all my compatible
 devices. Amazon makes a great product and I haven\'t had a single issue with this one
 or any of the other devices (echo dots, etc.). I have been hesitant to purchase anythin
g smart home because I am just not good with electronics. However this surprised me how
 easy it is to set up and it links to the Bluetooth in my sound bar for my TV which prov
ides extra sound for music, I can make calls and finally hear people when home. I do not
have cable, only the paid apps like Netflix and Hulu so when Alexa provided me news sta
tions, weather and other updates it was really great to hear! I have linked all of my ac
counts to her, she turns on my lights before I walk through the door. She purchases re-o
rders off of Amazon for my pets and I heard if something bad happened at your home she w
ould place a call to 911 regardless if she was unplugged or not. This is important as a
n extra layer of protection for someone living alone. My tech savvy bf went out and bou
ght her after a week of me having her. Must buy!!! I love my Echo Plus and have cousins
 from Italy here visiting and they love it. I want to give them each one, however will
 it work for them in Italy. someone please answer my question ASAP. Totally enjoy our ne
w Echo Plus. Great for fast facts and listening to Beautiful Music. We are just gettin
g started with all the benefits. Device is touted as able to link to calendar on my Sams
ung phone through google, can\'t get it to work Love this product!! Music. News. Shoppin
g list. Jokes. Games Works well. Need to speak clearly but picks up commands from a good
distance and the sound is surprisingly well. I\'ll be returning it. It\'s been nothing
but annoying. The hub can't be turned off if not needed and it interferes with my Hue
Bridge. I can't even install Philips lights with it unless I unplug it to do so. The
re are plenty of other reviews that go in depth with the issues. Bottom line is it suck
s as a hub. It doesn't support z-wave and zigbee (which in fairness I knew in advanc
e), but when the one protocol it does support doesn't do many functions that a dedicate
d one will, what\'s the point? I noticed right away that my Philips Hue Bridge supports
 firmware upgrades to the light bulbs themselves and this doesn't. I found that rather
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The Echo does not link to Direct tv even though they said it would. I ha
 interesting.
ve spent multiple hours on this. Made phone calls and texts. Also is missing free bulb.
 Still learning what it can do. Amazing. Simple, works right out of a box. Only frustrat
ion is getting Amazon Alexa app t show up on my Samsung/Galaxy with Google\'s Android. w
ell what can you say, Love It Love It enough said Doesn\'t use apple music.
 It is worthless to me without it. Sound quality on it is also poor. Great product, eas
y to install and use! Not a necessity but a commodity! Works great I bought this Direc
t from amazon, and I have got to tell you, This item Echo Show and Echo Plus is the best
 item I have ever had and I am kind of a tech geek. I am a disabled person, and it helps
me turn light on and off, and schedule doctor appointments, using google voice phone, a
nd get my medical rides to and from hospitals, plays music on cue from multiple web app
s, and watch videos, as well as communicating to my Nurses aide my schedule and calendar
 of events. I wish there were programs that helped disabled people get these and smart 1
ights. They are literally the best items since chocolate to assist the disabled and lite
rally anybody else who need them. Although the echo show is not a hub once you set up th
e Echo plus hub with your lights you can use any amazon device to shut the lights off. T
hank God, no more working my ass off to turn on or off lights. Thank you Amazon. I will
 save up enough money to buy more gift cards from Affirm.com to purchase 1 more of each
and some lights for rest of the house. Jeff Bezos these are awesome items and because o
f your allowing me to get amazon prime at a lower cost due to disability I was finally a
ble to buy these items on your prime day event. really helped when all you earn a month
 is $672 on SSDI thank you all again. I\'m sure the Echo is as cool as everyone says....
but I won\'t get to try this one. Even though I have a Large covered porch....the packa
ge was left on my top step on a day forecast for 100% chance of rain....and rain it di
d, soaking the package. I\'m not even going to open it and see how bad the damage is. Th
is order has been cursed from the beginning. Ordered as a Birthday Gift and Delivery was
not made on scheduled day. Now I get it, and its rain-soaked. So far I love it. It was
 easy to set up - if I can do it anybody can. Speakers are great and its fun to play my
music with just a voice command! I am not tec smart enough to make it work at all. Will
 send it back if I cant get help. My eco dot works just fine. this is too complacated. I
 just wanted a bigger speaker. We are a long time Amazon Prime family, many years, but n
ew to the Alexa world and thought the purchase of Alexa Plus, with hub, and included Phi
llips Hue light bulb would be a great start. Alexa does a lot of good things for us like
Alarm in the morning, verbalize books, playing music on command, even linked to my Sirr
ius/xm account. Good daily stuff. Good sound, but not Bose. But, the ads say " Hub in
cluded" so don\'t need anything else to operate devices. Well, not so. I understand
 there will be some differences in product device support. The fact that it came with t
he Hue light bulb works only for on /off/ dimming of the bulb. The bulb is capable of so
much more with the Hue App but the Hue app does not recognize Alexa hub as a bridge. S
o, it appears you do have to get a Philips bridge to set the bulbs for scenes, time the
 lights when you are away, set color tones, etc. That can all be done via internet with
 your phone or tablet away from home. The list goes on for its capabilities but not with
out its own bridge. Was very disappointed to find that out after the fact, to the point
 I feel we are being misled by Amazon by included the Hue bulbs without explanation. May
be throw a good discount my way to get the Hue bridge if I keep the Echo Plus before I i
nvest in more light bulbs. I love it but does not play well with my Amazon Prime... ma
ny shortcomings and potential fees Item as described and delivered on time. Thank you I
bought 2 of these (plus 2 Echo Dot 2nd Generation) on Prime Days. Love the Echo Plus ea
sy to setup. The reason for the 4 star is the fact that one of them did not arrive with
 the free Philips Hue White A19 Single LED Bulb Works with Amazon Alexa. There is no one
 to call to find out why. Product does not. Light bar never went orange. I googled it
 and reset instructions actually differ from package instructions. I tried both. Produc
t is defective Exactly what I wanted with speedy shipping....thank you so much! Easy to
 install I have an original Echo and really like it. I wanted another one for my basemen
t. I realize it isn\'t a huge stereo with settings but it doesn\'t sound bad at all. Def
initely doesn't take up much room. Great price for the Echo Plus on Prime Day. I ordere
d two!! I bought this on prime day and saved lots. I have 3 large blue tooth speakers in
my house that I used for years, the echo plus was louder than all 3 combined at the sam
e time. Very impressed with the clarity and volume. You will need a paid subscription to
 some form of steaming audio. That's just a sad fact. It'll play pandora and Spotify but
 it's limited in skips and song selection without a subscriptionDoes not stream YouTube
music or YouTube audioApple users will be disappointed to see that it's not as convenie
nt as an apple deviceOverall, I still loved the device but I'll be getting the DOT which
has an audio out jack (as does the echo plus) and just connect to external speakers I h
ave been thinking about getting this for a long time and was excited when it arrived bun
dled with a Philip Hue bulb. The excited ended quickly. I spend about a total of 4 hou
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rs attempting to add this bulb to my Alexa Echo Plus. Everything I tried, ended in a Di
scovery Failed message. I tried to set this up over and over and over again. I watched
 YouTube videos. I read set up websites. I was the poster child of insanity (doing the
 same thing over and over again and expecting different results). The next day I went ont
o Amazon to get the tech support. I was hoping something would be done to make this thi
ng work, but also the problem not being operator error. Well after 3 tech support staff
 and 1 hr. and 19 mins. of being on the phone, it still didn\'t work. This product has
 tested my patience. So far this experience is shifting my mindset from going to a smar
t home to just kicking it old school. The only reason I gave this two stars is because Am
azon will be sending me a different Echo Plus and light bulb. The problem wasn\'t the b
ulb, because before packing up the items, I purchased another bulb and still Alexa could
n\'t locate this device.I pray the next attempt is successful and then I will revise thi
s rating, but what are the odds that I was shipped a defective Echo? The support person
had the same thought. Maybe I should be exploring the Google device but I can\'t get o
ver the look of that hub. It looks like a defuser. I can \'t believe I didn \'t find YouTu
be videos that show the problems I did. Everything looked simple and seamless...NOT the
 experience I had. OK, I\'m done with this review because I spend enough wasted time th
is weekend already. Got this in a pretty good deal during the prime day event. It sounds
 pretty good and works well so far. very nice and its does not take up space I\'m an ori
ginal purchaser of the Echo when they came out with a limited few in their test phase an
d I\'ve always loved it. I expanded my Alexa usage by adding a few Echo Dots around the
house and finally decided to jump and buy an Echo Plus. Let me tell you what, GREAT cho
ice! As much as I love my original Echo, the Plus was an obvious upgrade immediately not
iceable. The sound is great. And the fact that it\'s got a built in hub for the Philips
Hue lights is a huge plus! received the wrong product...was so excited to install it
 ...all excitement gone. Thank you Amazon. I'm having trouble with it, the alarm most of
 times doesn't work, the timer doesn't ends... and Alexa keeps saying she is unavailabl
e. Love it just wish I could play my amazon music on both my devices without having to b
uy an additional subscription Sounds a little better than the original plus it now has a
n interrogated Zigbee hub. The hub is compatible with the GE Link bulbs. I got it to tr
y side by side with the Echo originale. They are essentially the same in dimension, weig
ht and the woofer is the same save for the smaller tweeter point up instead of down and
 the built in hub. As many folks already pointed out, the hub is not a direct replacemen
t for the Philips Hue, Z wave or anything else. It provides a sub set of features availa
ble from the stand alone hub and you ended up losing functionality that you took for gra
nted on the dedicated hub. For me, the voice recognition and music play capability is th
e same, the original Echo may have an edge on the volume department due to larger speake
rs. The new Echo plus is priced lower than the original Echo with the built in hub but I
 don\'t really need the hub with less functionality. In addition, I don\'t think that Am
azon will have software updates for this hub as other dedicated hub would have so bugs c
ould end up never fixed. My Philips hub gets software update probably once every couple
months and it keeps up with the changes in the new bulbs FW and they fixes bugs. Net ne
t for me, this Echo does not do anything more than the original Echo and sound quality i
s not as good. With the original Echo available as refurbished I would check that out f
irst before considering this or the new Echo which is clearly inferior to both of these.
Why do we need to buy a $100 hub to get it to work with Samsung TV\'s and many other de
vices? I want my money back! This thing won\'t even turn on my TV unless I buy another
hub. What\'s the point of having a hub that doesn\'t support half the devices out ther
e? DON'T buy this thing unless you want to spend another $100 on another hub. It won
\'t work with many of your devices. Just by the Echo or Dot if you must but not this.
Better yet, get a Google device. They actually understand you when you talk. I love i
t, in my living room Absolutely love it.. only thing that would make it better is if wa
s rechargeable. When playing music with Bluetooth speaker outside I have to go inside
 to change songs. I only purchase the echo plus because it has a built in hub and came w
ith the free philips hue bulb. When I got everything set up, I realized the echo plus h
ub won't allow full functionality of the bulb. All it does is turn the light on/off and
dim. It will not change colors. You still have to have a Hue Bridge to have full func
tion of all the features of the bulb. I wish I'd bought the bulb and bridge separately
 to use with the echo I already had since the built in hub on this echo will essentially
be useless and I'll have to buy the hue bridge to get the full benefit of the lights. A
t a volume setting of half or less, the speaker sounds like there is something rattling,
 crackling or vibrating in it. I\'d understand if the volume was set higher. All speak
ers get distorted when over-driven. But this doesn't sound like this is an over-driven
 case; sounds like more of a rattle/crackle. Possibly because the bass is too high. Le
arned that there is no ability to adjust any of the sound characteristics (other than vo
lume). I will attempt to exchange it assuming it is just an isolated problem. the Sound
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is fantastic for the Classic music. is like you have the orchestra at your home. and y
ou can control the sound with out screamig at it you just have to twist the top, but als
o you can tell " Alexa volume 3" love Alexa, makes it fun when people are around
 and seeing it for first time I was suppose to get the "free" lightbulb with purchase. I
t did not come with Echo. Upon reading more carefully, it says to click a box to receive
 free bulb. ② of course I want the free bulb, who wouldn't? Just a sneaky way for them
 to get out of having to give so many "free" bulbs away. Disappointed! I have yet to
 set up my echo, our first purchase on any alexia device. Debating if we want to keep i
t. It did come quickly with my prime membership. I bought this for myself and i didn't r
ealize it had to be plugged in just to work. It isn't convenient to make them always hav
e to connect to a wall. It should've been more clear when i bought it. Alexa helps wit
h more than just lights or music, it helps out when your kids think they know everything
and you know nothing lol Sweet love it so much so I purchased 2, Alexa has been a g
reat purchase for my uncle whom lives by himself, when I got it he wasnt so keen on it,
but now its his best friend, he tells her goodmorning and she will say it back along wi
th a description on something that is happening today or something special that happened
 years ago on that day, as well as sang him Happy birthday lolol he now has educated h
im self on things he never knew, and laughs at the things she may say when he waits to s
ee he response to something hes asked love it, and to think I was going to hate it. Inc
redible piece of technology. I have this right center of my living room on an island kitc
hen counter. The mic and speaker goes in every direction and the quality of the sound is
 quite good. I connected the Echo via Bluetooth to my Sony soundbar on my TV but find th
e Echo placement and 360 sound more appealing. It\'s no audiophile equipment but there i
s good range and decent bass. The sound is more than adequate for any indoor entertainin
g and loud enough to bother neighbors in my building. The knob on the top works great fo
r adjusting volume. This is my first Echo device and I would imagine having to press vol
ume buttons (on the Echo 2) a large inconvenience and not as precise. For that alone I w
ould recommend this over the regular Echo (2nd generation). The piece looks quality and i
s quite sturdy with some weight on it. The rubber material on the bottom has a good grip
 on the granite counter -- my cat can even rub her scent on it without tipping it over. Th
is order came with a free Philips Hue Bulb which I installed along with an extra one I b
ought. I put the 2 bulbs into my living room floor lamp, turned on the light, and all I
had to do was say " Alexa, connect my devices ". The default names for each bulb
was assigned as \&\#34; First light\&\#34; and \&\#34; Second light\&\#34;, so I can have a dimme
r floor lamp if I just turned on/off one of the lights by saying " Alexa, turn off th
e second light". In the Alexa app, I created a \'Group\' with " First light"
 and " Second light" and named the group " The light", so to turn on the 1
amp with both bulbs shining I just say "Alexa, turn on The light".I was surprise
d how easily the bulbs connected to the Echo Plus with its built in hub. I thought I wou
ld have to buy a hub bridge to connect to my floor lamp power plug. Apparently there is
 some technology built directly inside the bulb! I was surprised by that. Awesome. You wi
ll feel like Tony Stark on this device. I added quite a few " Skills" like \'Thun
derstorm sounds\' and \'Quote of the day\' . Alexa always loads them up quickly. Adding
 songs that you hear to specific playlists on Amazon Music is also a great feature. I can
 go on and on and this is only my second day of ownership. I was lucky to buy this for $1
00 on Prime Day, but I think for $150 is it pretty expensive considering the Echo 2 is o
nly $100. In my opinion, you will be paying a premium for the Echo Plus and you have to
 decide if the value is there for you:1) Taller and 360 sound unit.2) Volume knob on top
 that you spin (I think this is a huge benefit over buttons) 3) Built in hub for Hue bulb
s. After researching more, there are some cons to this setup if you plan on having more
 advanced light setups. For me and my floor lamp, it\'s just perfect. I highly recommend
 it and will buy an Echo dot for my bedroom now. Easy to Install. Very clear speaker. I
 took one star off because it was delivered late by OnTrac-like usual. Love, Love, Love
 Good product. I would like to tell you that I have a reason to hate it like the speake
rs suck, or the color, or the shape or even the way it smells, but I can honestly say th
e number reason I hate this device is I have tried to set it up 3x's now to no avail, I
have 4 other Echo devices already that I set up and use quite regularly, I have reset m
y phone (Galaxy S8), checked the app for updates, I have cycled power to the Echo unit w
ith each attempt. I work in the network/technology industry for a living and have for ov
er 20 years now, so lack of experience or knowledge is not the problem here. I used the
 app and the device even tells me it is connected and to follow the app to continue set
 up, the set up screen just continues to roll the 3 dots around the screen for about 5 m
inutes before the app locks up on my phone and I have to force the app to close, restart
my phone and the Echo and try again. I figured 3x's was enough, it shouldn't be that
hard a techie, I can only imagine how bad this will prove to be for people whom have no
 clue about technology....I hope they won\'t call me I\'ll tell em to send the product b
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ack! Pretty cool device. Still have a lot to learn, but I\'m changing channels on my Fio s, and getting info needed. the speaker is great for what I needed it for, which mainly is music. Unit came with the wrong plug, will have to send back to Amazon. Love It The sound quality is really quite good. I also have a Dot which is Bluetooth linked to a Gr ace Digital amplifier which is driving a couple of floor standing Snell speakers, obviou s the floor standing speakers are better than this but not by much. My only complaint is that you can't customize Alexa hot words. Now that I have multiple Alexa devices there needs to be a way to direct an Alexa command to a particular device. I would like to be able to talk to a device by name. Love the light bulb feature The Echo Plus works as ex pected but I never received the Philips Hue smart bulb that was supposed to be included as part of my purchase. Please advise. very nice! everything is working fine. just have to 100% learn the commands The sound quality is great, it now replace the echo dot in m y kitchen. Just got mine last night. Played around with it for a while. Should have boug ht it a long time ago. So easy to use, non-stop music! Great product and Prime Day pri ce! Took a while to figure out how to connect to my wireless network and the other Echo devices in my home. This came with a Philips smart bulb. It\'s better than having a cla pper! I found instructions online to \'wake to music & philips light\'. Very easy to set it up with the instructions. You even have an option of what song you want to wake up t o! Exchange new color Alexa is the best smart speaker out there I\'m so glad I came acro ss it the sound is so amazing and I mostly use Amazon Alexa for music and school work he lp I love to control my room lights and the color totally recommend It get on sale after 2 days so ... CHECK EVENTS BEFORE U BUY THESE AMAZON PRODUCTS! Pros- plenty loud for a large room with high ceilings.Cons - the hub doesn't do anything. It doesn't work wi th z wave (as it states), it doesn't take voice commands for SmartThings, which I had to buy since the hub doesn't work for z wave. It also sounds muffled and there is no way to control the EQ. (Not sure if that is on all models, but the Dots we have are clear. For the money, buy an echo dot or echo (2nd generation). The echo dot takes voice commands for the smart things hub, go figure, and the audio is clear. The dot also seems to hear my voice better and almost at a whisper. Alexa is a decent speaker if that\'s all you n eed. She is terrible at most other things. She consistently answers questions that were not asked or says "hmmm I don\'t know that" for everything else. We\'ve gone ba ck to just using our phones because she can\'t really look anything up. Pretty much ever yone makes fun of me for spending money on this when I had an awesome Bose bluetooth alr eady. I bought her because my mother (who lives alone) uses hers a lot and is happy with it, but we have a full house with kids and I\'m less than impressed. I\'d never recomme nd it to anyone except for senior citizens who love alone and need to be able to shout o ut for help in the event of a fall. The setup of this device was simple and effective. I am very pleased to see all of the additional skills and add on abilities of Alexa. T his is great for my mobility issues. I now have the ability to have my shopping and com fort needs met without depending on friends and family. Perfect!!! We love it! Bought th e light bulbs as well and we use it daily! Alexa is great only she will laugh or add ran dom comments in conversations. Last night I was asking a sibling why they are using Alex a upstairs versus the one downstairs. Then the echo dot downstairs starting singing "oh technology oh technology" kind of weird but it seems to have a mind of its own. Love, L ove, Love my Amazon Echo Plus!! 💜 💜 The sound quality is not that good, especially for the price that you pay for this. I would recommend to get the Echo Dot and buy a better speaker instead. Maybe Sonos and use the Echo dot. Alexa was able to call my phone when I couldn't find it and also turned on and off the light when commanded. Then I came ho me a day later and it wouldn't turn on the light but would shut it off. Then she said I had no devices; couldn't find my phone. Now working again. We will see. Love the sel ection of music! I will be returning this piece of garbage as soon as possible. With my lifetime Amazon spending approaching nearly \$40,000, I'm sure I'm just a small customer to them, but I've rarely been so disappointed out of hundreds if not thousands of Amazo n purchases. I have 8+ echos for home automation and bought this Echo Plus specifically f or the built-in hub along with approximately \$600+ in zigbee light switches. The voice c ontrol is subpar even when it works, and that is a rarity. Most often it does nothing. I could not be more disappointed with this product and strongly discourage you from inves ting in the Amazon/Zigbee ecosystem. If you value your money, and expect a working produ ct then you need to look elsewhere I love Alexa, she works great but she not for littl e children. She doesn't understand if you don't speak clearly. She fun to have Holy so und quality batman! This thing jams. It\'s insanely helpful and just a nice gadget to ha ve around. Very easy to set up and use. Slowly adding devices to truly make our house a smart home. Both Alexa and I are learning what we can do. With each new item I am happ ier that I made the purchase. So far my only regret is I didn't do it sooner. Get this in white. I bought it for my girlfriend in white and I wish I had it in white now. Alex a is one of those devices you will always use and miss when it\'s not around. I find new

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uses for Alexa every day. I\'ve Incorporated this device into so many parts of my daily
 life. As Alexa learns more I learn more. She\'s my alarm clock, she reminds me of impor
tant dates. I\'m constantly asking her for information like travel, entertainment, scien
ce, history, politics Etc. She turns on and off lights, she\'s the core of my smart hom
e. I love it best gift I got myself I love the sound very good. We use it for home autom
ation also works well!! I really haven't found any difference between this and the origi
nal version I bought. They both work great Personal We are really enjoying the echo plu
s. It is fun too. Love Echo, everywhere I go in my house she\'s always reminding me, pla
ying music or talking to me. Love her. Very good quality and you don't have to yell or
be close for it to work and understand you properly So convenient ! I will never touch
 the remote again to shut off my tv!! We love everything Easy setup very fun to use. Con
nects with all my smart home appliances Expensive but it is a slightly better sound than
my Original Echo. The sound of the speaker is better than the other Echo I own! I\'m lo
ving my easy access to all the music and books I listen to from Amazon music and audibl
e. The treble, mid and bass sound well-equalized. I love that I can easily take it to
 any area of my house and plug it in. It\'s nice and light weight, with a good length o
f cord. This is our first Alexa.... we love it!! So far using it for lights and music. W
ill connect my tv, vacuum and doorbell soon. Love it!!!! Enjoying it so much!!! I like t
hat it's voice activated but it don't link with any other Bluetooth devices only Alexa d
evices It appears to be working fine my first Echo stopped replying to my requests and I
 received the Echo plus very happy no problems no hassel exchange. This is the best Amaz
on speaker with Alexa in it. But if you're thinking it's a good smart hub you're wrong.
Are you can do is connect your smart lights and devices to it and tell Alexa to Turn th
em on and off. That's it! You're better off buying separate hubs so you have more contro
1 of your devices. STILL TRYING TO LINK TO MY SON\'S AND DAUGHTER\'S IN THEIR ROOMS...
 Didn't really work as smooth as they make it seem like. it does everything that it offe
rs. LOVE! Besides being fun, it also has many practical aspects--a real bonus for those
 with vision issues! Works perfect Alexa us funny and enjoyable. Nice sound Echo Plus wi
th built-in Hub - Black ... Amazon Good product I like it . Thank you ! It\'s louder than
 the dot and it\'s got a built in hub for all the other wireless controls in the house.
Easy set up Was debating between a 4 and a 5 star review. The one challenge with the hu
b is that Phillips has added functionality that only works with their hub. Basic functio
nality works with this unit, but now I need two apps to set everything how I want it ins
tead of one, which has caused some user issues. It\'s woken up a couple times without th
e trigger word, which I find highly unsettling. We have minor issues with it not always
picking up what we say correctly, but it\'s usually just one or two repeats if that hap
pens. The speaker is great quality and easily covers the kitchen/living room. The sleek d
esign is not obtrusive. My girlfriend has had fun interacting with it and we\'ve had ent
ertaining conversations with it. WORKS GREAT Very happy Love this device I really like t
his item. I already had the echo dot but with this purchase the Philips Hue bulb came wi
th the plus. Just purchasing the plus I have not had time to use it to its full capabili
ties but the bulb is something else. I use that with the echo dot to turn on our bedroom
 light and I really like it. The plus is in our great room/kitchen area. So far I give t
his a 5 star. Love it!!! Convenient. Responsive. Learns voices within the household. Bes
t assistant so far! I am the Training Coordinator at my company and I have used the Amaz
on Blueprints skill with an Echo device and Echo Buttons to create my own Gameshow/Quiz
 for new hire orientation training. I\'m always looking for new ways to engage trainees
 in order to make learning more enjoyable. I believe that if someone enjoys the process
 of learning then they\'re much more likely to remember the information. So far, this ha
s been a huge success with my classes and I look forward to Amazon improving and buildin
g out the Blueprints skill further! This is a great tool (toy?), room-filling music, ver
y convenient to use, just fun to have. Why only 4 stars? Supposed to work with Logitech
 Harmony remote: nope. Supposed to work with Denon AV receivers: nope. This may not be A
mazon\'t fault, but advertised skills should actually work. We also have the Echo Show,
 and the Ring skill works correctly with that device when we want to see who is at the f
ront door. amazing product with amazing sound! I love the Echo Plus mainly because I don
\'t have to worry about putting a CD, in to play. I just command a song and it plays. Ho
wever; I was disappointed to learn later that it needed to stay plugged in unlike the Ec
ho. After consulting with Amazon and learning that I can purchase a portable Echo chargi
ng station I\'m good.Sincerely, We love this. As an echo its great, Good sound quality a
nd functionality. As a smart home hub, it sucks. No automation, no geo-fencing, no music
 syncing for hue, no z-wave. All it does is turn things on with your voice. Ended up buy
ing a smartthing hub and transferring everything over. We have a great time using this a
s a family. Even my toddler can talk to her . There are a few features I wish it would l
earn to do but overall we love it and glad we brought it over the Google home ! great G
ot this a few months ago with the idea that it will help control my smart bulbs and be u
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seful with answering questions and getting daily weather updates. It's far from being use
ful. Half the time when you "wake" the device to ask a question or initiate a command, it
 doesn't hear what you say and turns off. Basically ignoring you. Often she is unable to
 answer basic questions. It's been so frustrating. Alexa has been more work rather than m
aking my life easier. I would return it but I'm past the return period..... zzzz It is v
ery convenient but wish i could request more music. Ideal when you have Amazon Prime.. M
y very first Fire TV Stick... I should have purchased one a long time ago.... I wish I b
ought 2 or 3 on Amazon Prime Day..... And not to forget the fantastic Alexa features.. W
e love it! Finally got one for everyone in the home. Most importantly we're saving money
 that would have otherwise gone to cable. I LOVE my Firestick. I don't know why I held
out on getting this for so long. Cord cutting Works great. Bought as a gift for my bo
yfriend. Easy & fun to use. It works great Using it to stream Amazon Prime and Netfli
x. I put it on a TV that didn't have a great picture and it now looks like a new TV Work
s as expected It is much more difficult to use than the Chromecast. Fast to load. But ke
eps rebooting in middle of shows Great!! Works great and it\'s so easy to use that my 4
 year old can navigate it. I live this item. I bought several for each room in the hous
e and as a gift for my Mom. I also use mine to travel with. I love how I can just push
the microphone button on the remote and ask it to open any show and it\'ll find whether
 it\'s on Hulu or Netflix and sign me in and start the show... Pretty amazing but each n
ew technology sure is making me lazy or lol :-) A great product. I would buy another. T
he power cord attachment tends to come loose from the outlet. The adapter may be too lon
g and heavy. Not a big problem but annoying. When the unit is plugged in it works great.
 Loved it!! Wish I would have bought one sooner. Able to watch all of the shows I love a
nd more. Totally clear picture with numerous channels available. Used for my kitchen tv
Very easy to use. Easy to use Love the fire stick. I can download watch great movies. I
nstead of searching I use Alexa voice. Prime doesn\'t offer very many newer movies is t
he only negative. I also wished there was a way you could set it up to post newest movies
 first. Very easy to install. Voice control is great. Love it! Great buy at $20! I am gu
ilty of not setting this up, I had my youngest daughter do it. She did not seem to have
much trouble figuring it out. So I would have to assume it was not very difficult. I ha
ve not tried to use it yet but my oldest seems to like it so she ordered one for hersel
f. One problem you need to buy an app from amazon to mirroring your iphone .. app price
 2.99$ .. other than that the device is perfect Streaming is easy. I love it because
 I can watch Netflix in my bedroom on my TV and not my Ipad Absolutely love it Great pro
duct we listen to music all the time Ummm... TV like everyone else. We love the Fire TV
 Stick and will love it even more when we sever our cable connection when our service ag
reement expires. Love the TV/movie selection. I really like the fact that I can just ren
t a movie if they don't have it in their selection. So far no major issues I love it! S
uper easy to use. Hole the button and speak....takes you right to it without delay :-) L
ove it...so happy to have everything available through this Best streaming device I\'v
e used in 5 years just wish the remote had a headphone jack like the Roku remote does. E
xceeded my expectations New device so still learning about it but works great for us whe
n navigating Hulu. Its ok... my home screen on my fire stick is not working on my televi
sion. So by that not working...Alexa will not respond to any questions or commands....I
\'m going to reach out to Amazon this weekend. So awesome to bring my older tv to life T
his makes a big difference in searching for programs, so much easier then the older fire
 stick, faster to. Great and easy to use I used to use my laptop for anything show watch
ing, including Netflix, but I am glad I bought this. This is super easy to set up and ha
s everything you need with quick and easy access. Definitely worth the buy. I just think
 that it\'s to darn confusing. And there are parts that i would try and just wouldn\'t w
ork. I just don't like it. Not what i thought it would be. Easy to set up and use, I wi
ll never buy anything Amazon makes again! This fire stick is not even a year old and it d
oes nothing but restart and freeze up constantly. No warranty from Amazon in this should
have been my first clue that it was a horrible device. I will never buy anything built
by Amazon again. Great buy. Recommend getting Kodi with some movie addons The firestick
 is easy to use and was super easy to set up. I like the platform and feel it is better
 than I expected. I was worried about it lagging but it has not at all. I'm hoping to
utilize the firestick to eventually break away from cable and now I'm more confident th
at it can happen. Works much easier than our 3 year old one. Better internet resemption
Works amazing! I love how you can download almost anything. Some apps I couldn't downlo
ad on my Apple TV but I was able too on here!!! The Fire TV Stick was easy to set up and
use. Only downfall is, subscriptions are needed to view premium content. Prime video Lo
ve it! It\'s everything I wanted and more I like the way you can watch anything and ever
ything , for some live shows you need a cable provider Es excelente funciona genial Was
loving it but starting in June Hulu stopped working and crunchyroll doesn't work eithe
r. Probably will switch to something else soon. Puts the pep back in my old TV. All of
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the software was expired and I enjoy NETFLIX and Amazon Prime Video. Now I have all of
 my favorite Video on the TV again..... Haven\'t used it enough The Fire Stick has been
 amazing! Easy setup and easy to use! An awesome deal on Prime Day! Love the fire stick
 and the amazon customer service!!! Easy to use and setup. Great streaming device Works
 as expected, very easy to setup and use Awesome product! The selection is wonderful and
 the ease of use on the home page is nice. I wish, however, it didn\'t keep overcoming m
y settings for my other devices attached to my TV. I have to keep switching back after
 any switches in programming, including my stereo. Bought the 2nd firestick for bedroom.
 Easily installed and set up. Works great Great interface. i enjoy the voice remote I l
iked it was linked to prime It good I love it I already bought one previously to try out
 and enjoyed it. Bought these new ones during the Prime sale. Works like a charm. Fast
 delivery and no problems. ok I loved it so much on my living room TV that I bought one
 for the bedroom TV. Highly recommend this device to anyone wanting to simplify and impr
ove their online entertainment experience. Does everything I need! Love it love it love
 it awesome device CAN WATCH AMAZON PRIME SHOWS AND TALK TO ALEXUS This product replaces
 the 1st generation Fire Stick I had, and what an improvement in speed in both showing A
mazon content but ALL apps downloaded on PRODUCT! I bought in on PRIME day for $19 ....
BEST DEAL EVER ! Just as advertised, bought as a gift, great price, fast shipping!!
ery easy to set up and straight forward directions. Loads fast also. I purchased the Fir
e Stick to be able to watch movies at my convenience. I love that there is such a variet
y of genres. I also enjoy it gives you the ability to watch TV shows too. It\'s Awesome!
Being able to tell it what to go to Love this! So many options! I love it Love it. Many
 stations to choose from It was a gift. It still doesn't work. I bet if I call and let
 them know that, they will charge me for the 3rd time. Ridiculous. I love the Alexa rem
ote and easy to use. works great It is very easy to use, I can now watch my favorite mo
vies Doubtful at first, but it works a lot better than my smart devices.Plus Alexa softw
are include, that was a plus! Love our Fire Stick, easy to set up and have loads of shows
 for free and plenty to rent or buy. We also use Pluto TV and Tubi so that\'s even more T
V.Alexa makes it so easy to find any show or movie I want. We love the money we save. It
was perfect. Works like a charm. Netflix and Hulu I love this fire stick because after
 installing a few highly recommended apps, I discovered that a lot of the channels I don
\'t have with my cable provider is included, and I don\'t have to pay extra! Just subsc
ribing to a few streaming apps will do and I still come out paying way less than cable t
v. Love this wished I had gotten it sooner Makes accessing all of the Apps easy. Love th
e voice control. It\'s my second one and works well I love my fire stick! Great product.
Very versatile and easy to use Ease of usage I love this, it\'s quick and easy to use.
 I love that there are so many apps you can access but disappointed some of them cost ex
tra money to use. I also love the music app on here. I didn\'t think I would use it beca
use I have Alexa echo and listen to music all the time on there. But I tried it on the f
ire tv and it gives you the lyric as the songs play! Love it!! Love it. The only downsid
e is that you can 't download any app you want. Still learning how to use it but like it
 so far. We played music from YouTube and a couple movies on it. No complaints We are us
ing the internet for our home and loving them My Father liked the added programing in wh
ich he is interested. I love my fire stick Love it and how easy it is to use. One of the
best Prime Day purchases we have made. Satisfied with the purchase Im able to connect t
o prime quick ABSOLUTELY LOVE THIS PRODUCT SO EASY TO USE BETTER THAN SCROLLING CHANNEL
    Loved it. No more cable bills for us. I would advise anyone to get one. 2nd one bo
ught. I bought it for my sister and she hasn\'t had any complaints yet so I think it\'s
great! absolutely an amazing device, very easy to setup and use The current demand for
 this stick, was too high for the power coming out of my USB port on the TV. Had to run
 the power cable to the supplied USB adapter. Not a big deal but added another cable sho
wing on my wall mounted TV. Works very well for Amazon and Netflix but will not a let al
l viewing platforms like VUDU. It also will shut down if HULU is played for more than a
 couple minutes and yes I have it directly plugged into the wall so low power source is
not an issue (even checked outlet voltage) an issue which is typically the answer you g
et for that issue.over all the quality of the picture is quiet well and is a user friend
ly platform to use If they would fix those two issues I would have one on every tv in th
e house but as it sits this will be our only one. to bad to because I relay like amazon
 products and having Alexa is always nice Love the Firestick thinking about canceling th
e satellite I\'m amazed at how many movies, tv shows and more is available. I am plannin
g to drop cable service soon and am very happy to know I\'ll have lots of viewing pleasu
re with the Fire stick and not pay the outrageous cable bills. Easy to setup. Sometimes
 Alexis does not work the greatest. The connection fire stick and WiFi is way bettter th
an Netflix . Works great Ease of use. Finally bought one but it couldn\'t find my Wi-Fi.
Had to buy a Wi-Fi extended. My smart t.v. used the Wi-Fi just fine. This firestick is
 everything! Recently cut the cord on cable television. Needed an easy to install and re
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latively inexpensive alternative option to fill the gap. Ordered the Amazon Fire Stick f rom Best Buy. Instructions were short and easy to follow. I was going to order the Amazo n Ethernet Adapter because I was worried about wireless speeds in my area, but thought I \'d wait and see. Glad I did. Wireless connection has proved almost flawless so far. A f ew brief hiccups here and there, but I\'m convinced that was from the Apps themselves. D on \'t miss the ridiculously high cable prices and am able to watch most of what I used t o watch for a much lower price, which right now is a total of \$50 a month. Amazon Fire S tick is limited to 1GB of memory and 8GB of storage. Thought that would be a huge issue when it came to downloading Apps and recording shows. So far it hasn\'t been any issue at all. The upcoming fall tv schedule, which includes the return of NFL Football, might prove more troublesome when I need to record more often. I\'ll worry about that then. M y only real issue is that you can\'t really turn it off. The screen remains on and uses up electricity, although probably small amounts. Luckily when you unplug it, all downlo aded Apps and recorded shows stay in memory. Not sure what happens when you have somethi ng scheduled to record when it\'s unplugged. Haven\'t tried it yet, although I don\'t th ink it/'ll be an issue with DirectTV Now, which I/'m using right now. So far I/'m loving the Amazon Fire Stick. Actually love that Amazon, which I use occasionally, come pre-in stalled. Everything Love this! Really enjoying my firestick can't wait to get rid of ca ble such a waste of money. Good Love it! Easy to set up and use. WooHoo! \$20 on Prime Da y; done! Perfect Very easy to use! Makes finding shows and movies a snap. Upgraded fro m a first generation firestick. I don\'t know why I waited so long. I love it! Amazing d evice Great product. This was a replacement of an older version of Fire Stick. I haven \'t tried the Alexa voice part of this remote yet, but it works great. I bought and love them. Alexa is very convenient. Like I don\'t have Alexa, but after getting this I\'m f eeling inspired to get one. I feel this is a good gateway and or Alexa trial, and liking it so far. Channels work just fine like Apple TV, just need to check if there is a pho ne app for a keyboard typing, because spelling things out on keyboard sucks for searchin g YouTube clips I definitely like this product. Wanted to be able to watch Netflix on m y tv! Easy to install! 🛊 🛊 🛊 🛊 Great product. So many features. I like to watch ol der shows, 70\'s and 80\'s, and the firestick gives me the opportunity to find those sho ws. I really like this product and the fact that I can get apps that I am unable to get on my smart tv Works wonderfully. Use it all the time and love it. Very quality produc t. I have used Roku & Mi Tv box. This fire TV stick is very similar. Easy to use. We all just love the TV fire stick and I would buy it again. Is good. Works really well. Worke d as advertised ! It works great. Better than the previous fire stick! Very easy setup, and Alexa can be heard well and receive Very well. I like my Amazon Fire stick I use it for my TV thank you for your help when I called you to get further instructions how to use it thank you have a good evening Great ! It was the best decision ! Especially if y ou have Amazon Prime. I love everything about the fire stick. It's easy to use and Alexa makes it quicker to get to tv shows or music. Works great! Alexa finds all the goodies you could ask for! I was able to use this in another room and add Alexa in that room. W orks great, speed is fast. Exactly what we needed This was just an additional one for my other TV. Loved it so much use it on the regular TV. Easy to set up and fairly easy to navigate. I don't waste my money on regular TV cable or anything else. This is enough f or me as I don't watch too much TV. I love this! It's user friendly and better than any streaming device we have previously used. I wish we had purchased sooner and purchased more of them. My 90 year old Mom LOVES that she can watch the 1st Season of Blue Bloods lacktriangle . My one wish is that she could watch CSI:MIAMI...without having to pay for it...lacktriangle lacktrianglehe bill for OPTIMUM is already, quite high. Can you help us? We live on Long Island, NY (Suffolk County) Excellent I ABSOLUTELY LOVE IT!!! It's just what 1 needed and MOR E!!! I didn't realize that the remote included voice remote. HOW CONVENIENT!!!! I'm s o glad that I made that purchase!!!! It's better than I thought, it practically turns yo ur regular tv into a smart tv! Lovee it! It has evrything I need it, now I cant even get my dad out of my room hahahaha... movie addicts. Works great to watch youtube and amazi n video Like it alots, something different than traditional television. The use of Alexa is nice too. Works well I have several of these recommend to anyone Awesome, wish I had gotten one sooner. Great product Works great no lag and is much better than the gen 1 d evices I was using. I would recommend this if you have a 1rst gen and are tired of the 1 ag and crashes. Works great. Easy set up. Love it so easy to use I love the firestick! It\'s easy to set up and use. It rarely stops to buffer and. It would be a bargain at twice the price. I do like the Fire Stick and I'm very close to cutting the cable. I c an find many movies and shows, while keeping my budget in check. I'm learning how to ma neuver around the channels and find my shows quickly. Simple install and love the voice activation We haven't used it much yet. We like what we have used. My husband loves i t. very easy to set up and very easy to use Once connected it brought so many options to view. We connected with quite a few of the channels. Must have, Great product. Had a bit

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of a problem to download kodi but once it is done. You get all the movies Tv programs.
 Very impressed. Simple to use Perfect for streaming our shows. Ditched cable and we ar
e in love! Best streaming device on the market. I now own 3. Great product. Love the lar
ger remote! Great deal! This thing is awesome. We watch it more then the regular cable.
 Going to by more on Black Friday as Christmas gifts. Love all the options with the fire
 tv stick! Works great! The menu\'\'s are cumbersome to get your apps set up. Easy to use
Awesome Good shape I'm very unhappy with this Firestick, every time we change programs
 or channels within a program there is a very long delay. We have 2 Roku's That work jus
t fine and are very quick. Had to return it as Hulu does not work on device. It kept co
ming up with errors, and Hulu app not being able to open at times. It was hit and miss,
 and at times, Hulu will stop working right in the middle of a show or movie. Plus fire
 stick is very slow in opening the apps. I love my amazon sticks I like being able to wa
tch pretty much anything I want at anytime. Works great! I love my fire stick. It is so
 easy to use. The Firestick we were sent doesn't work. At all. Voice remote won't even
 turn on. We did all the troubleshooting steps. Didn't work. Contacted Amazon. They sent
 us a new one - with no remote/no way to control it! We gave up and got a Roku (which wo
rks great!) Just the perfect cost effective solution. Thank you Amazon. Firestick easy
 to use and I enjoyed it. i do wish the dot could connect to the fire stick but both pro
ducts still worked flawlessly My old amazon fire stick kept crashing when using Sling T
V.I bought this one thinking the old one was defective. This one is doing the same thing.
When going back into Sling, it starts up where I left off in the program. Ordered 2 on
deal day. 1 doesn't work and 2 nd just went down after 2 days 😌 Love my fire stick and
 remote, so easy to set up and use. Endless amounts of apps to download! Used it with my
 smart tv and it's 100% better than the features smart TVs offer Great easy to set up.A
little difficult to navigate and the instructions are non existent Super good! Fun taki
ng to the TV. Works good. It's a little confusing moving around the programs. That it do
esn't turn my television on or off. I loved how easy this was to install sry up, and us
e! Simply amazing. So amazing we bought two! This allowed us to officially "CUT THE CABL
E CORD".Love it! I expected to have access to more current movie instead of having to pa
y. The easy setup was helpful and I love the speedy delivery. Works great! I recommend i
t to anyone who has prime, WiFi and an hdm1 tv. That's all u need. I'm not really techno
logically savvy but even I was able to set it up with included and on screen directions.
 need a few more I love that you can watch Bob Dylan's movies Love the Alexa feature. Fi
restick is working just fine. Very easy to install. Very intuitive to use. Very happy
with the purchase. Ease of use! I don't like how I cannot load my Hulu account, it is
 also very slow. I know it is not my Internet connection because I have an Xbox One that
 works just fine, but my Fire TV Stick takes forever to load anything. Amazing for all y
our entertainment needs! It\'s constantly buffering, to the point where you can\'t watch
 anything without interruption. I purchased on Prime Day plus I used rewards to pay for
 it, so in the end I paid next to nothing. If I had paid full price for it I might want
my money back. We stopped trying to use it and went back to our old streaming device. I
 know our internet service is not the issue because we do not have this problem with any
 other devices that we stream from. I didn't realize it needed an external power source
 in order to utilize the fire stick. I thought it was more along the lines of a flash dr
ive device you Singley plugged into your tv. However, since using my amazon fire stick I
have enjoyed every moment of it and would definitely recommend this product to any and
 all. I love it!!!!!! Easy to install and operate. Works with Alexa voice commands. This
was a Prime Day purchase. I\'m still learning my way around it. So far, so good. The ad
dition of Alexa is nice. I love how it is Alexa enabled. I just say the show I want to w
atch and " she" knows how and where to find it for me! Super easy to set up. Eas
y to use. Lots of app options available. The first stick is a solid, entry level, device
 and does what it\'s supposed to do. Works fine, I wanted this for my bedroom televisio
n. Does not work with you tube tv Easy to set up; Easy to use! I love all the viewing ch
oices on FIRE STICK! Good product This is my 2nd fire TV stick with Alexa I have been ve
ry happy with my first one love that you can use so many apps with it. Big 👍 Love the F
irestick! My kids love that they can talk to Alexa and get the weather, local news, etc.
It offers hours of entertainment and it was very easy to install and activate 👍 amazon
 fire stick is amazing !!! I have 2 of them the one I have to reset it at least once a w
eek or so some times twice Awesome product more than expected I don't like that it goes
 into sleep mode after 20-30 minutes of "inactivity". I shouldn't have to "wake up" the
 fire tv to finish watching a show. availability of movies and nothing I don\'t like Ver
y satisfied, easy setup. Great product. Highly recommend. We like it better than Roku.
 Voice commands really work. Easy setup, works flawlessly! Easy to hook up. Wish I knew
all its capabilities Great Purchase Easy to set up It was easy to use for our bedroom T
V. I used Chromecast before this, it was okay. But I love the FireStick. Works great, do
esn't lag. Would recommend! I bought this fire stick for another TV! No more arguments
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about what to watch! I liked it until on day after a year it no longer worked, would no t power up and go past the firestick logo on tv. Bought a second one, will not buy a t hird if this one doesn\'t last longer.... We love our fire stick!! The Alexa voice contr ol is fantastic for my younger kids!! Setup was easy and usage was intuitive. I\'ve use d it away from home and it works great. I really love that all my apps are in one spot I love the number of movies that are available using this device. Took me a little time t o setup and learn how to work it. The only thing I miss is local channels. Love that the fire stick allows me enough choices to ditch cable! Plenty of options to choose from! I t worked as a charmed. I love it . Easy set up as well I love how fast you get a respond from Alexa. Also easy to find any thing you are looking for just speak in to the remote. Extremely easy to use! Switched away from directv and use it to stream T.V. It don't sh ow nothing Works like a charm! Works great, some of the apps will start buffering but i t's probably my internet. Love the Alexa voice control. It does what it says it will do. The picture quality is better than what I have been receiving on cable TV. Only downs ide is if you pause the movie for more than a couple minutes it takes a long time to com e back on and you often get a message that your internet speed is too slow (I\'m clockin g 300 mb at my house on a good day). Also, voice command through Alexia doesn\'t work w ell, but that could be operator error. All in all, for \$20 you can\'t beat it. I loved everything Very disappointed when we had to mandatory upgrade and when we final got don e with the upload, we had lost our local Charlotte NC channels (which are pur news and w eather also) (CBS, NBC, ABC) and 2 days later was Amazon day with discounts on what we had JUST ordered. Second one for my house. This is great... I am not tech oriented and a ll I have to do is hold down a button and talk. Now I am watching tv too much! LOL! I lo ve this thing! The Alexa feature makes it so easy to find what you want no matter which streaming service has it. No more searching Netflix then Amazon etc to see if either h as your show, Alexa finds it for you! Great product Love it! I feel that the voice feat ure is useless. Lots of channels to stream though. Garbage...Even trying to watch Amazon Prime Video this piece of garbage looses internet connection half way thru a show. The cheapest Roku works 100 time better. DO not waste your time or money on this piece of g arbage. Loved it. Love the fire stick. Alexa works well on it too. Would recommend. Just getting started with the Fire TV Stick. So far, so good. Easy to set up, lots of things to watch and program in. Have not even gotten that far into it yet. Easy to use. High ly recommended. Leaning more and more closer to cutting the cable cord for good. Was a gift This is my second Firestick, I a very pleased with the ease of use. I would not re commend this to anyone. It won't load netflix or if it does on rare occasion it won't run the program all the way thru. It tells you the we are unable to process this title at this time. Try again later. It is not the Netflix site cause I can stream it just f ine on my computer. Its the Firestick. very disappointing. Worth every cent. I like whe n thete nothing to watch on tv I can run to my firestick. Access to apps Easy to install and use. Thank you! Great Product! Purchased this for the Man cave and loving it. las p elículas no tiene o no se pueden cambiar a español o títulos en español Easy to install. Up and running in minutes. Was excited to try this on my new Element TV. Unfortunately even though my TV is 5 feet away from my router i get maddening disconnections and buff ering. Thought this little device was supposed to take care of that issue. It didn't! Easy to use, all your favorite programs. All inclusive, nothing else to buy. Fun to pla y with as of now, i love everything about it Powerful little stick Superb is all we can s ay. Plugged the unit in, set up the HDMI and boom, we were watching better TV. Thank y ou. It\'s like having your tv as a big tablet Loved them I am very pleased with the Fire Stick. works good, ni issues great price great product fire stick is the best i think w orks better then roku. Love how I can take it on vacation and use it. Very easy to set u p. As a user of Chromecast for years I have to say that the Firestick is a nice upgrade. I really like that I can download all the apps for different media sources like HBO, Sh owtime, etc. that I have free access to from my cable account but with the Firestick I g et a better picture and can go directly to the shows I want to see. The downside was the time it took to download all the apps and set them up, but the good thing is that the s etup is a onetime procedure. Currently own 3 Chromecast devices and tge Fire Stick is su perior to them. We are so pleased that we can watch programs on Netflix and Prime witho ut a smart phone or computer. Very easy to install and use! Menu doesn't work. Says it can't connect to amazon network I would love this remote if i wasnt spending so much mo ney replacing the batteries. Its upsetting that i spent money on such a great device all for the batteries not to last. This was purchased for our toy hauler, but it came the d ay before we left for a trip by plane. It was wonderful to plug into our hotel TV and w atch our normal tv shows rather than whatever was showing at the time and sit through co mmercials. Already had a firestick in our livingroom, great entertainment, had to get on e for the bedroom. very good option Purchased to use on the road in my semi. Does not wo rk in that application. Great I love my fire stick thank you so much Easy to set-up! I

am enjoying the added video choices for my television. The installation and connection to my Wi-Fi was so easy! Getting the Amazon Prime and Netflix going was a breeze. I hav e not used a voice remote before. That was amazing (yes, I am old school). I will be rev iewing more features and options as I have time, but I am very excited to own such a pro duct that lives up to the all the great things I have read and heard. I like this produc t. However, the set up was a bit difficult. I had to reset it to the factory setting abd start from scratch. I loved the I can use voice to make a request. I use it for music a nd movies. Very easy to install and am excited to use! so far, so good, works great. Gre at device, I\'m cutting my cable and watching the channels I want. If I want to add an a pp like CBS I can just pay a little extra and get it. Everything about it is great, love the Alexa voice remote Works like a charm... Thought it was pretty cool new to stream ing thing seemed easy to use Super-Easy setup, only issue i find is that it occasionally loses connection with household network. Turned our old TV into a smart TV. Really easy interface. Have bought 4 now. Easy set up, works perfect. This is an awesome product. I wanted to test out the differences between this and my Roku and both are very nice. I w ill likely be using this for traveling as well. $\widehat{\Theta}$ $\widehat{\Theta}$ Good wifi TV stick I love it Seems to work ok, but no youtube tv? Really? can\'t believe they would ban an app that so m any people want to use. I really wanted to like it, but when I couldn\'t install that p articular app it became almost useless, almost. Does most other stuff just fine, but I \'ll stick with my Roku. This thing is great if you have internet and amazon prime. Awes ome product Easy set up, nice looking interface and I like the new slightly larger remot e. I have a 1st Gen with the little remote and misplace it all the time. And great pric e! Great product and easy to use Great gadget that installs, and works easily. Nice to n ot have another box taking up space too! Excellent product and service. Very easy to in stall and my daughter is very happy. Great entertainment Being able to use it with my Al exa Echo was great! Easy to use and fast setup LOVE IT!!!!! I set her up to play through our home theater system. So fat we are just using her for weather forecasts, cooking ti mers, and we really enjoy the music! Small device that my kids like to ask questions. Ve ry handy friendly interactive beyond awesome I like that it responds every time. It was easy to set up. I\'m still learning what I can do with it. I may like a better speaker more. Family loved it! I like how it will connect to bluetooth without an adapter lik e the Google. Only reason for 4 stars is volume level without external speaker. Easy to use. Echos are great I have a few of them through out our home . All in voice range to ask a question. Say a command to turn lights on or off. Or my favorite is play music al 1 though the house. Love it , this time it\'s a gift for friend Fantastic product, I us e it as a smart home hub and to play music through speakers mainly, the customizable rou tines are so nice and very easy to program Great I am quite disappointed by this produc t. There clearly is a bug: half of the time I ask for a newsflash, two second after it st arts, the whole thing stops and reboots for a couple of minutes. Same goes when I ask to play the radio. Also, many times it get confused when I ask to switch of " the light s"...as other items are also named the same, which is not true. Clearly no AI or nat ural language, very \'beta\' stage still for me. Not impressed! Love this thing works gr eat and kids love it to Love it.. makes the simple things in life simpler I am really en joying the many different features on my Alexa, especially listening to music and audio books Echo Dot is a wonderful invention. We love it. Alexa is so smart. Alarm and musi c, information the weather Love it! Very helpful Good but it's pretty low Alarm, calenda r, reminders I have had the echo dot for about two weeks and am having fun with it. I se t morning alarms, check the weather, have Alexa play various music (I bought inexpensive speakers to connect for better sound), and I\'m learning her skills. A little tricky to connect to wifi initially, but after some trial and error it connected, and has stayed connected. So far, super satisfied. Will be buying one for my mother and one for my off ice. I AM COMPLETELY IN LOVE. DOES ABSOLUTELY EVERYTHING AND IS SO AMAZING AND GREAT Nop e. Still a lot to be improved. For most of the things we ask.. It says.. Hmmmm.. I dont know that. The speaker could be better... I love it!! 3rd Dot. Love it! works like any other one! Love my new Alexa. She works great so far. I bought the echo dot while it wa s on sale for prime day and I was excited when it came in the next day. I set it up imme diately and everything worked perfectly fine. The set up was easy and straight forward w hich I really appreciated because I am terrible with technology. The only reason why I a m not satisfied with my purchase is because of the fact that I can\'t use the Echo Dot f or more than 15 minutes without it disconnecting from the internet. I am connected to bo th 2.4GHZ and 5GHZ wifi links and neither works. It\'s very frustrating because I am not getting my use out of the Echo Dot and I really wish I could. If any one has had the sa me problems or has any solution please let me know! I got this for dad on father\'s Day! He was tickled with it! Nice product Love my echo. Love playing music in my room Still getting used to Alexa, but I think she\'s a keeper! Works good for the most part. You a

sk it some questions and she says she doesn't know. I thought she was supposed to know e

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verything my new best friend :) Absolutely love it!!!! I liked linking two more rooms in
 the home I LOVE ALEXA!! SHE ROCKS!!! I had some trouble with my echo dot when I first g
ot it because of internet connection issues. After doing research online I saw from some
 other people that they had trouble with the 2nd generation Echo Dot. However, the same
 weekend I took a trip and brought my Echo Dot along to the hotel where it seemed to wor
k just fine. Now back home, the internet connection has seemed to have gotten through it
\'s little rough patch and I haven\'t had any problems since. So, if you are having conn
ection issues with an Echo Dot then it is probably the internet and not the device. Smal
1 size works great in our sunroom. I like it and it's helful but it can only do certain
 thongs that is supported by amazon. I reached out to Amazon, because the device wanted
 to sync my phone number but it would not allow because it said my number was already in
 use. Customer service couldn\'t help they basically told me to contact Sprint to assis
t. So Echo does the bare minimum without access to my phone for set up, so its kind of
pointless to have and pay for. It won't work as a blue tooth speaker with my tv,it conn
ects but won't work I\'ve only got to use it for a couple of weeks before having to go i
nto the hospital, but had good time with it for the short time I did use it. It was fun
 trying to use Alexa This was an impulse buy but turns out I really enjoy my new dot. My
grands love requesting songs and playing games. I like listening to my audible selectio
n, keeping up with my to do lists and discovering new Alexa skills. Fun and practical, m
y echo dot has been a surprisingly welcome addition to my home. Great product at a great
price. My son loves his Echo Dot. Love these. Great in the bathroom to listen to the n
ews during showering. Or listen to CNN live with Serius SM. I like it alot. I connected
 it so I can play my Pandora and I asked about the weather & time every morning. I got r
id of my old fashioned digitol clock because I can have my music play Unlimited on this.
 I\'m going to ask it about vacations and a few other things once I get more comfortable
 with it. Definitely worth the money. It plays music that I request. I didn\'t like that
 almost everytime i asked Alexa a question she would say i dont know that or i havent le
arned that. Luv it. It\'s a great product. What can I say. Well, I'm a paranoid IT per
son of 30 years but got hooked on the idea of cloud based home control. So yes I love my
 echo stuff but, I did create a isolated VLAN on my home network to run the devices incl
uding the cheap ones that require you to sign up on some questionable website and downlo
ad their app. Be carful with these people! Entering your Wi-Fi password on a site tha
t's not vetted and your location when the app askes is not a good thing. Try to stay wit
h devices that work directly with the Alexa hub with no third-party app, Amazon has mor
e control of these types of devices and how the sensitive information is handled. Great
product Very helpful for playing music, setting alarms, and talking to you when you are
lonely. Easy to set up, can control Kasa smart plugs no problem. Even the kids have fi
gured stuff out that I would not have asked Alexa, like telling jokes and singing. The A
lexa app controls my custom spark plug and my cloud cam. I love having Alexa around the
house. My favorite features are her timers, alarms, and music. Especially her library o
f sleep sounds. I got this product as a gift for my kids, and they love her too. She is
great for reading time, and timing 30 minutes for it. The only thing I really don\'t lik
e, is that she HAS to be plugged in to an outlet to function. No ifs ands, or buts. I ge
t why, but it is minorly inconvenient, as I have to move her from room to room, or purch
ase more. Lol Alarm, bed time story, universal I am in love with alexa Its was easy to se
     Works better than anticipated. This thing is awesome. Great product Really like i
t I like that it respond most of my comands. Great product. The volume is very low so fa
r i am liking it although i am probably not using it to the full capasity My new best fr
iend!! I\'m a little behind the times I\'ve never had anything like this, another alexa
 or google home, so to me this is a super amazing useful tool. I use it to play sleep so
unds to sleep. I use it for my amazon audible books. Set alarms, reminders, receive noti
fications, play games with her. Have her tell me a short story lol. It\'s pretty fun. I
know some people complained about the speaker I\'m not sure why. I\'m sure if you have
 an open concept house all to yourself and want to blast music no this might not blast i
t around loud enough. But I rent a room and in my bedroom it\'s perfect I don\'t have an
y problems with the speaker. Love everything about it! Wish volume was capable of going
 louder I love it Best purchase this year. I love these, I have 2 dots and one echo. For
 a medium size rooms these are loud enough without external speakers although I do use e
xternal for the dots. I really love my dots! So awesome how it's connects all my rooms.
But like you've read with other reviews they are definitely lower in volume. Which I'm
 sure if I connected it to speaker or another device it would be great. But as a stand a
lone the volume is just ok. Definitely not like my tall echo. And the dots don't pick up
 voice as good as my tall echo. Still totally love them and would recommend 100% its okay
but keeps dropping wifi! Kids love it! I love it! Love my echo dot easy to use and se
t up love it as I do all of my echos Excellent product !! I love being able to control 1
ights, doors and music. Fun To interact with Very satisfied with the product We have 3 e
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chos now, even one in the barn, great idea for when I am working with my horse, can stil
1 get news flashes & my music! I bought this for my healing room. I play continuous spa
 like music. Although Alexa knows the type of music needed, the device does not deliver
 quality sound it sounds muffled. I didn\'t know I had to buy speakers too. Like having
 the music where ever I am. Hard to hear, had to blue tooth it to a better speaker. No p
roblems, works as expected. Could have a better speaker. I love it..... I want to get a
nother one very very soon Great to have along with the Echo this is my 2nd echo dot an
d it is working just as i want it to. i have it in the bedroom and i par it with a smal
1 blue tooth speaker. last nite i went to sleep with sounds of a thunderstorm as provid
ed by my echo dot. i am planning to have the dot turn my bedroom lamps on when i receiv
e the smart plugs that i ordered. daughter wanted a white boombox, nothing good out for
 11 yr old. decided to go echo dot for most any request + white BT good speaker. she l
oved the gift and nice option for many things on the internet. Cheap and cheap sound. Th
is is pretty cool Some times Alexa is a little " thick", but mostly good! Love i
t!! Don't know what took me so long to get one - and don't know why I didn't get two on
Amazon Prime Day! Up dated news Works like a champ. Clear sound, great alarm clock, pla
ys my music. What else can you ask for. Oh yeah, you can order what you need. Love tha
t you can use your cell phone to call Echo or Dot. You can also use Echo and Dot as inte
rcoms. love it...just like the other 4 I own. Great price. I love my echo dot, Excellen
t. Bought another one yesterday! works great Love this!!! My daughter enjoys telling Ale
xa what to do. Haha Purchased this for a discount on Prime Day to insert into a portable
Bluetooth speaker made specifically to work with Echo Dot. Works great, love it! Now I
 can bring Alexa out onto the patio with me, and I mostly use it for music. This is our
 3rd Echo product and we love them! Just got my third one. Love them The ease in install
ing Un excelente equipo inteligente al estar conectado al internet nos provee de múltipl
es funciones tales como, el tiempo, hora, información de cualquier estudio que estés reali
zando atrás vez del internet. For the price, the product is nice quality and has a few n
ice features. So definitely no complaints there. The reason why I only gave it 3 stars i
s because the echo dot is not what I thought it was going to be so that may just be buye
r error. First, I didn't know that the product has to be plugged in at all times to wor
k. So I really don't like that it's not a stand alone device. Also, the speaker is not v
ery loud so if you are buying it as a Bluetooth speaker, don't. Lastly, I'm sure the ech
o dot can do a lot but I haven't quite figured out how to use it fully but it just kind
 of seems like an unnecessary device to own, plus setting it up was awful. I would defin
itely save the money and buy the nicer one that is actually "Alexa". I love this product
 so far only because of the few things I can do with it...such as set a timer, a reminde
r, play music and games. I don't like that to get the full enjoyment from it that you h
ave to purchase so many things. It was also very difficult to set up. The directions mad
e it sound as simple as one, two, three but they forgot about step four, five and six. I
was almost ready to send to back. The app is extremely slow and it took hours to get thi
s thing set up. However depending on what you are going to be using it for I think it\'s
 an ok item. Love the echo dot it's amaxing!!! I like to use it for listening to podcast
s. I like to set up the greeting in the morning to tell me what \'s new. The one thing
 I don't like was getting it to recognize the radio station I wanted to listen to. I f
inally got it working, but had to work through the bugs. Just like it\'s big sister, the
Echo, only smaller, with slightly less audio fidelity, but much lower price (on amazon
prime day:-)Used in another room to add Alexa to an additional room. It does everything
  the big guy does Great product - understands my accent! Love it... can\'t stop using i
t.. Really like the availability to get instant music throughout the house. very handy
 in the kitchen, sets timer and gives me extra help on setting oven temps. Cool little s
peaker..I love her alarms and connected it to my speakers and it sounds great!! It is s
 great tool helping with information. Used twice not working!!!!!!! Awesome piece of tec
hnology that has simplified my life. Great purchase. I jumped on the bandwagon by purcha
sing an Echo. I feel like there was a struggle getting connected and then three days la
ter, the device is sharing news and weather. Now we use it some, but have not tapped in
 to all options. Still testing it out. Love Alexa. Love the Echo Dot but we have troubl
e with the speakers when using the intercom. Love it , Now if I can only find the correc
t smart (links) Plug to connect this too Work pretty well Still learning it We really lov
e our Echo Dot, we can get questions answered right away and play any music we can think
 of. Usual reliable Alexa Speaker could be better qualty This device does not interact w
ith my home filled with Apple devices. How disappointing! Have the echo wanted somethin
g smaller in another room they work together great Love it!! It is so handy and easy to
 use. Got it for my classroom, but I many need to just get another one. Very pleased Pri
marily for music in our bedroom. I wish the speaker had better fidelity. Nice Music, we
ather, time. Great, love it! Not all that happy. The speaker isn't great and for some re
ason a lot of times when I play music it will start to make some weird noise and just st
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op. My son has a google home and it is much better Not impressed I really like it . it t
akes a while to learn the uses and I\'m still learning! Alexa is phenomenal! When you th
ink about it this really doesn't do much. Play music, answer stupid questions, finally i
t was able to hook up to thermostat. I can see why price is dropping like a rock. The Ec
ho Dot (2nd Generation) Smart Speaker is very compound in size, however it projects ver
y good sound. It also has a port in which you can connect an external speaker for great
er projection of sound. I also like it size because it\'s not awkward, and it doesn\'t t
ake up a lot of space. It works great with the Alexa App. I also think the size is great
 for college students who live in dorm rooms with small limited spacing. I use the echo
dot several different ways in my home. I use it downstairs to control lighting. I also
 take it out on my deck to stream music to a Bluetooth speaker. It works great for what
 I need. I have an echo but wanted a dot for my bedroom. It was even easier to set up th
an my original echo. Makes turning on and off things in the house so simple. Great for 1
ittle updates as well, like checking the weather and such. Great product, fun to use!! N
eeds to be smarter I really enjoy being able to just make a request for my favorite mus
ic and it happens I have no complaints at this time... Love it. Works great making my ho
me a smarthome I really like the echo dot. It's amazing to be able to set an alarm or ti
mer just by talking to the echo dot. Convenient and fun. It\'s alright.... this is my fi
rst Alexa enabled device and so far its lived up to its reputation! I love searching the
Alexa skill shop on the app. Useful things like having Alexa turn my lights on and off,
listening to news updates every morning. And fun stuff like telling Alexa to make the S
tar Trek red alert nois. Or playing song quiz with friends. Second dot. Son loves it. I
 love how compact it is. This worked well for about 6 months but then stopped connecting
 to the internet (wifi) and none of the trouble shooting efforts worked. Amazon custome
r service couldn\'t help further and told me warranty was only 3 months, which was very
 disappointing, so they weren't willing to replace. It talks to me, plays the type of m
usic i want to listen to, and even turns off when I ask if to. Ask it to play Motown rad
io on Pandora and it keeps asking if I want to add a salsa station. Motown isn't close t
o salsa phonetically. Love it, we are still learning the capabilities, having a lot of f
un. Easy to set up. Still trying to get it to connect to a light bulb smart plug. Grandk
ids think Alex is cool! I love it! I use it for everything. It's a part of my daily rout
ine The Alexa program is great, but the quality is not the best. It could definitely be
 louder. Overall I like this. Though Siri on my phone can do more for what I need as I d
on't have a "smart home" and don't intend to make it one. But it's fun and I use it for
music and to have it read me my audible books. Alexa is pretty basic and almost like a
 toy. Shouldn't have been released into the market without proper development. Speech r
ecognition fails to understand basic American and British Accent. The music it can play i
s very restrictive. Speech isn't refined in a way that we understand a (almost a) human
is speaking. Linking to Youtube via amazon web services doesn\'t work. Set up is so eas
y. Love it I\ m amazed with the alarm. I tell Alexa to wake me up to a particular song a
nd it does. I love the play list if music. Not sure if i don\'t keep prime if music wil
1 still be available. However i did love the fact Amazon gave me music free for 3 month
s...they should have given prime free for 3 months as well. I love all of the things tha
t it can do. I can play with it and learn from it. Been debating on getting one, but am
happy I did! Still more to explore. Thanks! I\'m finding more and more uses for this al
1 the time. It keeps me informed with news and weather, I can get a daily Bible verse, a
nd have it play music. New skills are added all the time. The future is here! I love to
 watch my wife argue with Alexa. I woke up one night listening to Alexa talking to my c
                 Gave as a gift - they loved it. The Echo Dot was everything that I e
ell phone. ????
xpected and more. I love this its super convenient and makes my life a little easier I l
ove my echo dot. Has many features and works great. The only thing I don't like about i
t, is that I can\'t play my iMusic on it. I\'m going to have to pay for a Spotify or Ama
zon music account. Its Great. Lots Of Fun!! Easy setup. Alexa needs a lot of training, T
hird echo dot purchased. Love the product. I like the compact structure of the Dot. The
 sound is a little too low. Handy if you don't expect much out of it much "dumber" than
 the assistant in my phone. It\'s easy to set up and use. There are new features and ski
lls added all the time. Love the product but dislike that I can't sync up my Apple Music
 for Alexa to play Have had for just one week so far and I can say it is a blast to hav
e. love it Works like a charm. Good speaker for bedroom or office Small speaker tin soun
d. Great with good Bluetooth speaker. Fun and information. No dislikes so far !! Like
 the convenience!! It was easy to set up and affordable! Love it! I love that I can shut
 the microphone off at night so my children can't talk to it at bed time and she has an
 automatic sleep timer for their lullaby music. Not sure how I survived with out this fo
r so long. Echo Dot and related devices are the best thing to come in a long time. The s
ound quality wasn't great, but it was inexpensive Works great... bought it for my shop s
o that it is like an intercom to the house. It isn't bad for what it is. Have issues wit
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h it actually playing what I want. Getting it use iHeartRadio properly by playing the st
ation I want is a challenge but it's not bad for the sale price I paid. It's great but s
ound quality is very low I love it. As Always, easy to set up It works OK. This speaker
 quality is not much better than my iPhone X. I would spend the extra money to get the f
ull-size echo which has great sound quality. Very intelligent, love the songs .... Revie
w I love my Echo Dot! The price I paid during Prime Day was comparable to buying a new
digital clock with the bells and whistles, but this does so much more. I can play musi
c, set alarms, call friends, play games, set timers...the list goes on and on. Definite
ly worth the money. Sound is terrible. Cannot pair with echo to play simultaneously. Mu
st upgrade to amazon music if you want to play more than one device at a time. Easy inst
allation and set up. Better sound from the Echo Dot Smart speaker. Very satisified with
 purchase. I am spoiled by one downstairs...so got this one for upstairs to listen to mu
sic , etc. while I walked on the treadmill.   The commands Alexa requires are too specif
ic. I find Google home to be much more flexible in figuring out what I\'m asking for. H
ANDY AS HELL 10/10 RECOMMEND I am having real difficulty working with the Echo Dot. Alex
i is not very smart. 9 out of 10 questions I have asked I get the "I\'m not sure&#3
4; Half the time I am still asking the question and Alexi is saying "I\'m not sure&
#34;. The music is great and works well for that. All in All so far it\'s been a very fr
ustrating experience. We are still in the discovery phase, but so far we are enjoying th
e smart home features we have installed. Totally gets out sense of humour We put one in
the bedroom. It plays music and tells us the weather. It also is an alarm to wake us
up in the morning. It is better than a clock radio. It will play any type of music yo
u want from radio stations or your own favorites. It can even tell jokes. I don't kno
w how I got along without it before now. Amazing. I like the Echo, but not sure about t
he Dot. I use it a lot for music and Audio books. The sound quality of this smaller Echo
 is nowhere near the quality of the full sized model. I haven't decided if I'll keep
 it or not! LOVE it. I got this for my boyfriend for his birthday and his kids have a bl
ast asking Alexa all kinds of questions and having her tell silly jokes. We love it. Bet
ter sound. Got this for my 2nd Echo in the house, I already have the regular Echo. The
 Echo Dot was easy to set up but the sound is not enjoyable, wishing I would have just g
one with another regular Echo solely based on sound. I was really happy with my original
echo so i thought I\'d get an echo dot to use in my bedroom. I was really disappointed
 in the audio quality so I connected an external speaker via bluetooth. The audio was mu
ch better but I started having problems with it loosing connection with the wifi, presum
ably due to interference from the bluetooth. Then I connected a speaker via the auxilia
ry jack. when i did that, the auxiliary jack picked up interference from the wifi and I
was woken up in the middle of the night by a horrible buzzing sound. im hoping Amazon w
ill take this thing back and give me a good deal on an echo spot which I hope will be a
better nightstand device. Listens well, does way more than expected, love her! We are s
till testing this one out and so far, we like it. I was very hesitant about putting a vo
ice activated device in our home and this would be our first. Unfortunately, it sometime
s gets our WiFi light bulbs mixed up and won\'t turn them on but we\'ve been able to man
age and fix it. I mean, it's convenient, especially for those unable to reach to turn o
ff lights or electronics that you could hook up to the Dot. I do like that it plays musi
c and has reminders, alarms, etc - I\'m just still getting used to the fact that The Man
 is always listening now. Works great. Having fun playing music, checking weather, a king q
uestions. Small convenient and dependable. This dot is a cutie and Alexa does the job yo
u ask. My only issue is the fidelity which is to be expected in a such a small speaker Al
exa is perfect for people like me living alone. At least I have someone to talk to.. to
keep my sanity. 😂 Though I wish it has a powerful speaker and no need to connect it to
bluetooth speakers. small footprint. nice clarity. Easy set up Great addition to my Al
exa base. Using it in my guest bedroom for music, clock and info.Dot speaker is not as s
trong as the base but it\'s a great value I had an Alexia built into my thermostat that
just didn\'t work very well. I had to be standing right next to it for it to hear me an
d music played very choppy on it. I decided to try the Echo Dot since it was on Prime Da
y. I have not been disappointed! It hears me just fine and music plays with out any prob
lem. I really like that I can Bluetooth connect to my Bose Speaker for quality sound. I
 connected it to my whole home sound system to play prime music which my Google Home min
i can \'t do. It works well. this is so much fun to play with - I just ask to set an ala
rm to wake in the morning and when it goes off I tell Alexa to turn it of - Alexa learns
 from the questions I ask. SHe will play music that you ask her to play if its the amazo
n music domain. If I wake up in the middle of the night I do not have to turn on a light
 I just ask alexa what time is it. When I want the current weather she tells me. Ask her
what going on in the city she knows. Call a friend she will dial ( I haven\'t used that
 one yet but she said she could if its in y contacts. Easy to set up and does everything
 it's a poster. Despite its small size the speakers are adequate. Understands instructio
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ns from across the room. Very happy with the purchase. A great product for the price, wo
rks well!! Perfect for a home office Weak sound. Compared to the Google Home Mini the so
und is bad. Also you need Prime to have a small selection of music and need prime music
 to play everything. Also if you get two you need prime family music to play music on bo
th. I think it\'s lame that you need a family plan to use multiple devices. It does what
 it\'s suppose to do great product. I love this item and being able to hear any kind of
music. I enjoyed it so much that I ordered another. Love the dot Great item. I\'m so
 glad I made the purchase and on Prime day. I\'m still learning how to use it. I figure
d out it can read my kindle books to me, which is a real bonus. Love having one in our b
edroom and in the kitchen. Great to drop in on family around the house. So far so good.
Not to tech savvy so, I\'m still trying to figure out what I can do with it but, it was
 easy to set up and so far easy to use. Lots of apps that it can use. I will have to p
lay with it some more but its fun to have. Echo Dot responds to us when we aren't even
 talking to it. I\'ve unplugged it. It feels like it\'s " spying" on us. NOT CONN
ECTED TO MY PHONE PLAYLIST : ( I had put this off for awhile but finally got around to bu
ying 3 of them for my home. My wife is legally blind and cannot use the computer. This h
as been a Godsend, 100%. We have the Amazon music for her and now she can listen to musi
c, check the weather, get phone numbers, make calls, etc., etc.. We are still learning b
ut I tell you, this is absolutely amazing. I purchased 4 more for my extended family and
 the grandchildren absolutely love playing their music on Alexa. With the wifi and direc
t cable capability, the speaker/stereo options are there for the choosing. This is well
worth the money. You won't regret this at all! Perfect! Fast shipment and packaging.
Worked as intended. Alexa seems to get dumber and less useful all the time Love it! I
\'m addicted to this thing. I love my Dot and am hoping to add a couple more around the
apartment. The only reason I didn\'t give it 5 stars is because I wish the speaker woul
d be just a little better. I know Amazon probably wanted to keep costs down for this ite
m but I really like to play music around the apartment when I am busy doing things so if
 they would have added a speaker with just a little more wattage and bass response they
would have something great to put in the bathroom or kitchen where there might not be a
 lot of space for a full sized Echo. I would have been willing to pay 10 to 20 dollars m
ore if it had a better speaker. Oh well it is what it is and I still love it. I\'m just
going to have to find a Bluetooth speaker that sounds good but doesn\'t take up a whole
 lot of space. So far all.i can say is I love it Love my dots. Easy to use. I have two
 plus the Echo Spot. One of my favorite features is the ability to listen to music ...
AMAZON, IHeart Radio, Pandora. Great to play music throughout the house. Great and easi
ly fits in my decor of my home I\'m obsessed with Alexa. She tells me the weather every
morning, she can play games (we love the guess the song one!) and the one we have upsta
irs can turn off our TV downstairs which is so cool because why walk down the stairs if
Alexa will do it for you???? Works well. Just disappointed with the speaker quality. Bu
t hooked it up to old computer speakers. Easy setup, easy use, work with other smart pro
ducts, always learning what it can do We have so much fun with this! So easy to use tha
t even my four year old loves talking to Alexa!! I love my new Echo Dot! Right now, I ma
inly use it to play music at night, but it gets the job done. We love this thing! I wish
 I would have gotten it sooner. You will certainly want to go through the settings and 1
ock it down if you have kids, but it is a great additional for even unexpected things li
ke helping the kids with homework. There are loads of skills. I am very happy with this
purchase, especially since I got it on prime day for almost half price. Super easy to h
ook up and program. I use the music feature the most but I love how I can set reminders
 from my phone and my Echo will remind me at the set time. It's great for my news update
s too! It works just like my other Dots. Set up was simple. It recognizes my voice well.
 It seams very intuitive. I am enjoying its ease of use. The only negative we have on th
is product is the terrible sound quality. A massive difference from the Alexa. Which t
o us was a big reason we wanted to purchase this. Won't be buying another until the speak
er and sound quality can improve. I was hoping the cord was white also. Otherwise it is
 fine. I like that she has the ability to do multiple different things like create a to
do list, set and alarm, play any song I can think of and much more. I wish the sound co
uld be a tad louder. Too soon, I\'m still learning what I can do with it. Enjoying it an
d still learning all the commands. Ran into one frustrating issue. It was not user fri
endly when trying to set up voice recognition for a household. I love the option where u
 can play music everywhere in the house when you have multiple devices Works great! I li
ke almost everything AMAZING. It has helped me become better organized, gives me traffic
updates, weather updates, and helps me maintain a good, fast morning routine. My kids 1
ove Alexa... Skills are amazing, would like to see her get a little smarter answering ba
sic questions Great. Definitely gets a little old after a while but for $30 I can\'t rea
lly regret it at all. Love having it hooked up to my speakers via bluetooth and waking u
p to The Smiths. Love it. Added it to an upstairs bedroom Got to love Alexa she does eve
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rything around our house Works great and easy to set up! My 3rd echo device. Very easy t
o set up. Works perfectly. Easy to set up and start using.. works as advertised. Love
our little dot. I don't know what the original larger Alexa can do that the dot cannot
 do but we are pleased with our dots capabilities. Really like it Works as expected. Thi
s is our fourth one, our son loves it in his room. Easy to set an alarm and he can play
music through it. Love it Dislike the volume. It does not sound loud enough. Love Alex
a!! I own 2 and gave one for a gift which was a huge hit! as expected I didn't order it
 I love this technology. I'm older, but this is so easy to set up and use. I have the d
ot in my bedroom and use it for everything I use my echo for which is in the living roo
m. Use as my 3rd dot. Bought so my husband would be able to contact someone if he falls
 and doesn\'t have access to phone. Amazing product. Still learning all the things it ca
n do Does what I expected, and more. The product sounded the same as the emoji speaker f
rom five below my sister has ... and even that one has Bluetooth and doesn't need to be
plugged in. The only good thing about this is that you can speak to it. I have a friend
now. It's easier to do things with it Good device Overall love it. There are just some
 commands which aren't effective. It may be part user error or "Alexa" becoming accusto
m to what is being asked. these are additional alexa based devices to make access better
 from other parts of our homes rather than trying to shout questions or instructions th
rough out the house, lol. we wouldn't be without alexa for the variety of functions tha
t she performs. Works great, love the fact you can play the same music on a group of dev
ices. I love it, it is just what I thought it would be!!! I\'m addicted! Works beautifu
lly, excellent sound. Still learning everything she can do. Good for a room. Volume is
pretty good without an additional speaker neat tool we enjoy it with the family Easy to
 connect and the skills created for our Echo 2nd Gen worked fine with the Dot. I live al
one, this is the best companion! Easy to set up and connect with smart devices. Just wha
t I needed! Love it! I personally prefer Spotify music, so it's great that I was able to
 set that as default. There's not a day that goes by without music in our home. Also, th
e reason we got it is to keep our pup calm when we leave, so we tell Alexa to play some
 classical music or jazz and it works wonders. He's a lot more calmer and doesn't bark w
hen we lock the door and start walking away. It's a must have! Love it. It works great.
 Alexa still has some problems but it is getting better every day. I\'m not an expert
but I think the sound quality is fine. Not perfect but good. This is my second Echo t
o purchase -- the price was so cheap -- I\'m seriously thinking of buying 2 more -- I us
e \&#34; Alexa\&#34; for everything -- it\'s the next best thing to the internet :-* I lov
t it was going to be. I enjoy it. Still discovering new uses. Being able to add speakers
 is a plus. I take it on my deck when I am outside. Just love it. I have my big Alexia i
n my bedroom excellent device , works great, having no problems or concerns It\'s pretty
 fun and nice to have a speaker that responds to my questions but doesn\'t understand my
 commands some of the time. I like the hands free operation vs the Tap. We use both fo
r controlling smart plugs. I dislike that it confuses my requests all the time.
y Alexa! Actually have 3 throughout the house. Favorite function is lists. Great for tim
e management and if course, music. This product is easy to use and very entertaining. I
have yet to hook it up to my TV or lights but look forward to doing so. works great b
ut speaker is not the good for music. Will need to get a Bluetooth speaker. Outstanding
product - easy to use. works great We have six of these throughout our home and they a
re great. There are times when music or talking happens randomly that may be from sensi
tive listening. There should be more options to change the name of the engagement comma
nd "Alexa" or "Computer" are a little annoying. More colors then black
and white would also be a good thing. Use the product for music and it's great! Easy to
 set-up and to use. It works great!! I like having more Alexa devices in my house and th
e sales price on amazon prime day was too tempting. PHENOMENAL I loved it does exactly w
hat it says I used it to control my smart home devices. Works great. Very convenient Est
e producto llegó y a la semana se quedó sin olor, perdió toda su escencia, huele solo a
 alcohol Easy to set up Ready to use in minutes. Barry My three year old loves it. Go
od for doing basic household tasks. We\'re going to add a few smart outlets and bulbs.
Awesome device wish I bought one ages ago. love it Perfect for kids, adults and everyon
e in between!! Listening to music, searching locations, checking time, looking up weathe
r. There are many more task to learn. It was simple to set up. I do love these things, i
have them running my entire home, TV, all my lights, my thermostat, my front door dead
bolt, the cameras... and i love listening to npr. these things are well worth the value
 and they really shine once you stat adding smart devices and you can control your entir
e home like its right out of star trek.... I named mine computer to get the feel... but
 its amazing what you can do with these devices and smart systems. Only complaint I have
 is that the sound quality isn\'t great. I mostly use it for commands though, and I have
 another dot hooked up to my stereo system to play music through. I have a couple friend
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s that have a dot and don\'t mind the audio quality, but if you\'re bothered by that kin
d of thing I\'d go with the full size echo or make sure you hook the do up to some large
r speakers. Good Nice little unit no issues The echo dot was easy to set up and use. It
helps provide music, etc. to small spaces and was just what I was looking for. I set he
r up to play through our home theater system. So fat we are just using her for weather f
orecasts, cooking timers, and we really enjoy the music! Small device that my kids like
 to ask questions. Very handy friendly interactive beyond awesome I like that it respond
s every time. It was easy to set up. I\'m still learning what I can do with it. I may 1
ike a better speaker more. Family loved it! I like how it will connect to bluetooth wi
thout an adapter like the Google. Only reason for 4 stars is volume level without extern
al speaker. Easy to use. Echos are great I have a few of them through out our home . Al
l in voice range to ask a question. Say a command to turn lights on or off. Or my favori
te is play music all though the house. Love it , this time it\'s a gift for friend Fant
astic product, I use it as a smart home hub and to play music through speakers mainly, t
he customizable routines are so nice and very easy to program Great I am quite disappoin
ted by this product. There clearly is a bug: half of the time I ask for a newsflash, two
 second after it starts, the whole thing stops and reboots for a couple of minutes. Same
goes when I ask to play the radio. Also, many times it get confused when I ask to switc
h of " the lights "... as other items are also named the same, which is not true. C
learly no AI or natural language, very \'beta\' stage still for me. Not impressed! Love
 this thing works great and kids love it to Love it.. makes the simple things in life si
mpler I am really enjoying the many different features on my Alexa, especially listening
 to music and audio books Echo Dot is a wonderful invention. We love it. Alexa is so sma
rt. Alarm and music, information the weather Love it! Very helpful Good but it's pretty
low Alarm, calendar, reminders I have had the echo dot for about two weeks and am havin
g fun with it. I set morning alarms, check the weather, have Alexa play various music (I
bought inexpensive speakers to connect for better sound), and I\'m learning her skills.
A little tricky to connect to wifi initially, but after some trial and error it connect
ed, and has stayed connected. So far, super satisfied. Will be buying one for my mother
 and one for my office. I AM COMPLETELY IN LOVE. DOES ABSOLUTELY EVERYTHING AND IS SO AM
AZING AND GREAT Nope. Still a lot to be improved. For most of the things we ask.. It say
s.. Hmmmm.. I dont know that. The speaker could be better... I love it!! 3rd Dot. Love i
t! works like any other one! Love my new Alexa. She works great so far. I bought the ech
o dot while it was on sale for prime day and I was excited when it came in the next day.
 I set it up immediately and everything worked perfectly fine. The set up was easy and s
traight forward which I really appreciated because I am terrible with technology. The on
ly reason why I am not satisfied with my purchase is because of the fact that I can\'t u
se the Echo Dot for more than 15 minutes without it disconnecting from the internet. I a
m connected to both 2.4GHZ and 5GHZ wifi links and neither works. It\'s very frustrating
because I am not getting my use out of the Echo Dot and I really wish I could. If any o
ne has had the same problems or has any solution please let me know! I got this for dad
 on father\'s Day! He was tickled with it! Nice product Love my echo. Love playing musi
c in my room Still getting used to Alexa, but I think she\'s a keeper! Works good for th
e most part. You ask it some questions and she says she doesn't know. I thought she was
 supposed to know everything my new best friend :) Absolutely love it!!!! I liked linkin
g two more rooms in the home I LOVE ALEXA!! SHE ROCKS!!! I had some trouble with my echo
dot when I first got it because of internet connection issues. After doing research onl
ine I saw from some other people that they had trouble with the 2nd generation Echo Dot.
However, the same weekend I took a trip and brought my Echo Dot along to the hotel wher
e it seemed to work just fine. Now back home, the internet connection has seemed to have
gotten through it\'s little rough patch and I haven\'t had any problems since. So, if y
ou are having connection issues with an Echo Dot then it is probably the internet and no
t the device. Small size works great in our sunroom. I like it and it's helful but it ca
n only do certain thongs that is supported by amazon. I reached out to Amazon, because t
he device wanted to sync my phone number but it would not allow because it said my numbe
r was already in use. Customer service couldn\'t help they basically told me to contact
 Sprint to assist. So Echo does the bare minimum without access to my phone for set up,
 so its kind of pointless to have and pay for. It won't work as a blue tooth speaker wit
h my tv,it connects but won't work I\'ve only got to use it for a couple of weeks before
having to go into the hospital, but had good time with it for the short time I did use
 it. It was fun trying to use Alexa This was an impulse buy but turns out I really enjoy
my new dot. My grands love requesting songs and playing games. I like listening to my a
udible selection, keeping up with my to do lists and discovering new Alexa skills. Fun a
nd practical, my echo dot has been a surprisingly welcome addition to my home. Great pro
duct at a great price. My son loves his Echo Dot. Love these. Great in the bathroom to
 listen to the news during showering. Or listen to CNN live with Serius SM. I like it a
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lot. I connected it so I can play my Pandora and I asked about the weather & time every
morning. I got rid of my old fashioned digital clock because I can have my music play U
nlimited on this. I\'m going to ask it about vacations and a few other things once I get
more comfortable with it. Definitely worth the money. It plays music that I request. I
 didn\'t like that almost everytime i asked Alexa a question she would say i dont know t
hat or i havent learned that. Luv it. It\'s a great product. What can I say. Well, I'm
 a paranoid IT person of 30 years but got hooked on the idea of cloud based home contro
1. So yes I love my echo stuff but, I did create a isolated VLAN on my home network to r
un the devices including the cheap ones that require you to sign up on some questionable
website and download their app. Be carful with these people! Entering your Wi-Fi passw
ord on a site that's not vetted and your location when the app askes is not a good thin
g. Try to stay with devices that work directly with the Alexa hub with no third-party a
pp, Amazon has more control of these types of devices and how the sensitive information
is handled. Great product Very helpful for playing music, setting alarms, and talking t
o you when you are lonely. Easy to set up, can control Kasa smart plugs no problem. Eve
n the kids have figured stuff out that I would not have asked Alexa, like telling jokes
 and singing. The Alexa app controls my custom spark plug and my cloud cam. I love havin
g Alexa around the house. My favorite features are her timers, alarms, and music. Especi
ally her library of sleep sounds. I got this product as a gift for my kids, and they lov
e her too. She is great for reading time, and timing 30 minutes for it. The only thing I
 really don't like, is that she HAS to be plugged in to an outlet to function. No ifs a
nds, or buts. I get why, but it is minorly inconvenient, as I have to move her from room
 to room, or purchase more. Lol Alarm, bed time story, universal I am in love with alexa
 Its was easy to set up Works better than anticipated. This thing is awesome. Great pr
oduct Really like it I like that it respond most of my comands. Great product. The volum
e is very low so far i am liking it although i am probably not using it to the full capa
sity My new best friend!! I\'m a little behind the times I\'ve never had anything like t
his, another alexa or google home, so to me this is a super amazing useful tool. I use i
t to play sleep sounds to sleep. I use it for my amazon audible books. Set alarms, remin
ders, receive notifications, play games with her. Have her tell me a short story lol. It
\'s pretty fun. I know some people complained about the speaker I\'m not sure why. I\'m
 sure if you have an open concept house all to yourself and want to blast music no this
might not blast it around loud enough. But I rent a room and in my bedroom it\'s perfec
t I don't have any problems with the speaker. Love everything about it! Wish volume was
 capable of going louder I love it Best purchase this year. I love these, I have 2 dots
 and one echo. For a medium size rooms these are loud enough without external speakers a
lthough I do use external for the dots. I really love my dots! So awesome how it's conne
cts all my rooms. But like you've read with other reviews they are definitely lower in v
olume. Which I'm sure if I connected it to speaker or another device it would be great.
But as a stand alone the volume is just ok. Definitely not like my tall echo. And the d
ots don't pick up voice as good as my tall echo. Still totally love them and would recomm
end 100% its okay but keeps dropping wifi! Kids love it! I love it! Love my echo dot e
asy to use and set up love it as I do all of my echos Excellent product !! I love being
 able to control lights, doors and music. Fun To interact with Very satisfied with the p
roduct We have 3 echos now, even one in the barn, great idea for when I am working with
my horse, can still get news flashes & my music! I bought this for my healing room. I
play continuous spa like music. Although Alexa knows the type of music needed, the devi
ce does not deliver quality sound it sounds muffled. I didn\'t know I had to buy speake
rs too. Like having the music where ever I am. Hard to hear, had to blue tooth it to a b
etter speaker. No problems, works as expected. Could have a better speaker. I love i
t..... I want to get another one very very soon Great to have along with the Echo thi
s is my 2nd echo dot and it is working just as i want it to. i have it in the bedroom a
nd i par it with a small blue tooth speaker. last nite i went to sleep with sounds of a
 thunderstorm as provided by my echo dot. i am planning to have the dot turn my bedroom
 lamps on when i receive the smart plugs that i ordered. daughter wanted a white boombo
x, nothing good out for 11 yr old. decided to go echo dot for most any request + white
BT good speaker. she loved the gift and nice option for many things on the internet. C
heap and cheap sound. This is pretty cool Some times Alexa is a little "thick",
but mostly good! Love it!! Don't know what took me so long to get one - and don't know
why I didn't get two on Amazon Prime Day! Up dated news Works like a champ. Clear soun
d, great alarm clock, plays my music. What else can you ask for. Oh yeah, you can orde
r what you need. Love that you can use your cell phone to call Echo or Dot. You can also
 use Echo and Dot as intercoms. love it...just like the other 4 I own. Great price.
ove my echo dot, Excellent. Bought another one yesterday! works great Love this!!! My da
ughter enjoys telling Alexa what to do. Haha Purchased this for a discount on Prime Day
 to insert into a portable Bluetooth speaker made specifically to work with Echo Dot. Wo
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rks great, love it! Now I can bring Alexa out onto the patio with me, and I mostly use i
t for music. This is our 3rd Echo product and we love them! Just got my third one. Love
 them The ease in installing Un excelente equipo inteligente al estar conectado al inter
net nos provee de múltiples funciones tales como, el tiempo, hora, información de cualquie
r estudio que estés realizando atrás vez del internet. For the price, the product is nic
e quality and has a few nice features. So definitely no complaints there. The reason why
 I only gave it 3 stars is because the echo dot is not what I thought it was going to be
 so that may just be buyer error. First, I didn't know that the product has to be plugge
d in at all times to work. So I really don't like that it's not a stand alone device. Al
so, the speaker is not very loud so if you are buying it as a Bluetooth speaker, don't.
 Lastly, I'm sure the echo dot can do a lot but I haven't quite figured out how to use i
t fully but it just kind of seems like an unnecessary device to own, plus setting it up
was awful. I would definitely save the money and buy the nicer one that is actually "Al
exa". I love this product so far only because of the few things I can do with it...such
 as set a timer, a reminder, play music and games. I don't like that to get the full en
joyment from it that you have to purchase so many things. It was also very difficult to
 set up. The directions made it sound as simple as one, two, three but they forgot about
 step four, five and six. I was almost ready to send to back. The app is extremely slow a
nd it took hours to get this thing set up. However depending on what you are going to be
using it for I think it\'s an ok item. Love the echo dot it's amaxing!!! I like to use
 it for listening to podcasts. I like to set up the greeting in the morning to tell me
what\'s new. The one thing I don\'t like was getting it to recognize the radio station
 I wanted to listen to. I finally got it working, but had to work through the bugs. Jus
t like it\'s big sister, the Echo, only smaller, with slightly less audio fidelity, but
much lower price (on amazon prime day:-)Used in another room to add Alexa to an additio
nal room. It does everything the big guy does Great product - understands my accent! Lo
ve it... can't stop using it.. Really like the availability to get instant music throug
hout the house. very handy in the kitchen, sets timer and gives me extra help on setti
ng oven temps. Cool little speaker..I love her alarms and connected it to my speakers an
d it sounds great!! It is s great tool helping with information. Used twice not workin
g!!!!!!! Awesome piece of technology that has simplified my life. Great purchase. I jump
ed on the bandwagon by purchasing an Echo. I feel like there was a struggle getting con
nected and then three days later, the device is sharing news and weather. Now we use it
 some, but have not tapped in to all options. Still testing it out. Love Alexa. Love th
e Echo Dot but we have trouble with the speakers when using the intercom. Love it , Now
if I can only find the correct smart (links)Plug to connect this too Work pretty well S
till learning it We really love our Echo Dot, we can get questions answered right away a
nd play any music we can think of. Usual reliable Alexa Speaker could be better qualty T
his device does not interact with my home filled with Apple devices. How disappointing!
Have the echo wanted something smaller in another room they work together great Love i
t!! It is so handy and easy to use. Got it for my classroom, but I many need to just get
 another one. Very pleased Primarily for music in our bedroom. I wish the speaker had b
etter fidelity. Nice Music, weather, time. Great, love it! Not all that happy. The speak
er isn't great and for some reason a lot of times when I play music it will start to mak
e some weird noise and just stop. My son has a google home and it is much better Not imp
ressed I really like it . it takes a while to learn the uses and I\'m still learning! Al
exa is phenomenal! When you think about it this really doesn't do much. Play music, answ
er stupid questions, finally it was able to hook up to thermostat. I can see why price i
s dropping like a rock. The Echo Dot (2nd Generation) Smart Speaker is very compound in
 size, however it projects very good sound. It also has a port in which you can connect
 an external speaker for greater projection of sound. I also like it size because it\'s
not awkward, and it doesn't take up a lot of space. It works great with the Alexa App.
 I also think the size is great for college students who live in dorm rooms with small 1
imited spacing. I use the echo dot several different ways in my home. I use it downstair
s to control lighting. I also take it out on my deck to stream music to a Bluetooth spea
ker. It works great for what I need. I have an echo but wanted a dot for my bedroom. It
was even easier to set up than my original echo. Makes turning on and off things in the
house so simple. Great for little updates as well, like checking the weather and such.
Great product, fun to use!! Needs to be smarter I really enjoy being able to just make
 a request for my favorite music and it happens I have no complaints at this time... Lo
ve it. Works great making my home a smarthome I really like the echo dot. It's amazing t
o be able to set an alarm or timer just by talking to the echo dot. Convenient and fun.
 It\'s alright.... this is my first Alexa enabled device and so far its lived up to its
 reputation! I love searching the Alexa skill shop on the app. Useful things like having
 Alexa turn my lights on and off, listening to news updates every morning. And fun stuff
 like telling Alexa to make the Star Trek red alert nois. Or playing song quiz with frie
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nds. Second dot. Son loves it. I love how compact it is. This worked well for about 6 mo
nths but then stopped connecting to the internet (wifi) and none of the trouble shooting
 efforts worked. Amazon customer service couldn\'t help further and told me warranty wa
s only 3 months, which was very disappointing, so they weren\'t willing to replace. It t
alks to me, plays the type of music i want to listen to, and even turns off when I ask i
f to. Ask it to play Motown radio on Pandora and it keeps asking if I want to add a sals
a station. Motown isn't close to salsa phonetically. Love it, we are still learning the
 capabilities, having a lot of fun. Easy to set up. Still trying to get it to connect to
 a light bulb smart plug. Grandkids think Alex is cool! I love it! I use it for everythi
ng. It's a part of my daily routine The Alexa program is great, but the quality is not t
he best. It could definitely be louder. Overall I like this. Though Siri on my phone can
 do more for what I need as I don't have a "smart home" and don't intend to make it one.
 But it's fun and I use it for music and to have it read me my audible books. Alexa is p
retty basic and almost like a toy. Shouldn\'t have been released into the market without
 proper development. Speech recognition fails to understand basic American and British A
ccent. The music it can play is very restrictive. Speech isn\'t refined in a way that we
 understand a (almost a) human is speaking. Linking to Youtube via amazon web services d
oesn\'t work. Set up is so easy. Love it I\'m amazed with the alarm. I tell Alexa to wak
e me up to a particular song and it does. I love the play list if music. Not sure if i
don't keep prime if music will still be available. However i did love the fact Amazon
 gave me music free for 3 months...they should have given prime free for 3 months as wel
1. I love all of the things that it can do. I can play with it and learn from it. Been d
ebating on getting one, but am happy I did! Still more to explore. Thanks! I\'m finding
 more and more uses for this all the time. It keeps me informed with news and weather, I
 can get a daily Bible verse, and have it play music. New skills are added all the time.
The future is here! I love to watch my wife argue with Alexa. I woke up one night list
ening to Alexa talking to my cell phone. ???? Gave as a gift - they loved it. The Ec
ho Dot was everything that I expected and more. I love this its super convenient and mak
es my life a little easier I love my echo dot. Has many features and works great. The onl
y thing I don't like about it, is that I can't play my iMusic on it. I'm going to hav
e to pay for a Spotify or Amazon music account. Its Great. Lots Of Fun!! Easy setup. Ale
xa needs a lot of training, Third echo dot purchased. Love the product. I like the compa
ct structure of the Dot. The sound is a little too low. Handy if you don\'t expect much
 out of it much "dumber" than the assistant in my phone. It\'s easy to set up and use. T
here are new features and skills added all the time. Love the product but dislike that I
 can't sync up my Apple Music for Alexa to play Have had for just one week so far and I
 can say it is a blast to have. love it Works like a charm. Good speaker for bedroom or
 office Small speaker tin sound. Great with good Bluetooth speaker. Fun and informatio
   No dislikes so far !! Like the convenience!! It was easy to set up and affordable!
 Love it! I love that I can shut the microphone off at night so my children can't talk t
o it at bed time and she has an automatic sleep timer for their lullaby music. Not sure
how I survived with out this for so long. Echo Dot and related devices are the best thi
ng to come in a long time. The sound quality wasn't great, but it was inexpensive Works
 great... bought it for my shop so that it is like an intercom to the house. It isn't ba
d for what it is. Have issues with it actually playing what I want. Getting it use iHear
tRadio properly by playing the station I want is a challenge but it's not bad for the sa
le price I paid. It's great but sound quality is very low I love it. As Always, easy to
 set up It works OK. This speaker quality is not much better than my iPhone X. I would s
pend the extra money to get the full-size echo which has great sound quality. Very intel
ligent, love the songs .... Review I love my Echo Dot! The price I paid during Prime Da
y was comparable to buying a new digital clock with the bells and whistles, but this doe
s so much more. I can play music, set alarms, call friends, play games, set timers...th
e list goes on and on. Definitely worth the money. Sound is terrible. Cannot pair with
 echo to play simultaneously. Must upgrade to amazon music if you want to play more tha
n one device at a time. Easy installation and set up. Better sound from the Echo Dot Sma
rt speaker. Very satisified with purchase. I am spoiled by one downstairs...so got this
 one for upstairs to listen to music , etc. while I walked on the treadmill.  The comma
nds Alexa requires are too specific. I find Google home to be much more flexible in fig
uring out what I\'m asking for. HANDY AS HELL 10/10 RECOMMEND I am having real difficult
y working with the Echo Dot. Alexi is not very smart. 9 out of 10 questions I have asked
 I get the " I\'m not sure" Half the time I am still asking the question and Ale
xi is saying \"I\ m not sure \". The music is great and works well for that. All in
 All so far it\'s been a very frustrating experience. We are still in the discovery phas
e, but so far we are enjoying the smart home features we have installed. Totally gets ou
t sense of humour We put one in the bedroom. It plays music and tells us the weather.
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It also is an alarm to wake us up in the morning. It is better than a clock radio. It

will play any type of music you want from radio stations or your own favorites. It can even tell jokes. I don\'t know how I got along without it before now. Amazing. I like the Echo, but not sure about the Dot. I use it a lot for music and Audio books. The sou nd quality of this smaller Echo is nowhere near the quality of the full sized model. haven't decided if I'll keep it or not! LOVE it. I got this for my boyfriend for his birthday and his kids have a blast asking Alexa all kinds of questions and having her t ell silly jokes. We love it. Better sound. Got this for my 2nd Echo in the house, I alre ady have the regular Echo. The Echo Dot was easy to set up but the sound is not enjoyab le, wishing I would have just gone with another regular Echo solely based on sound. I wa s really happy with my original echo so i thought I\'d get an echo dot to use in my bedr oom. I was really disappointed in the audio quality so I connected an external speaker v ia bluetooth. The audio was much better but I started having problems with it loosing co nnection with the wifi, presumably due to interference from the bluetooth. Then I conne cted a speaker via the auxiliary jack. when i did that, the auxiliary jack picked up int erference from the wifi and I was woken up in the middle of the night by a horrible buzz ing sound. im hoping Amazon will take this thing back and give me a good deal on an echo spot which I hope will be a better nightstand device. Listens well, does way more than expected, love her! We are still testing this one out and so far, we like it. I was ver y hesitant about putting a voice activated device in our home and this would be our firs t. Unfortunately, it sometimes gets our WiFi light bulbs mixed up and won\'t turn them o n but we\'ve been able to manage and fix it. I mean, it\'s convenient, especially for th ose unable to reach to turn off lights or electronics that you could hook up to the Dot. I do like that it plays music and has reminders, alarms, etc - I\'m just still getting used to the fact that The Man is always listening now. Works great. Having fun playing m usic, checking weather, a king questions. Small convenient and dependable. This dot is a c utie and Alexa does the job you ask. My only issue is the fidelity which is to be expecte d in a such a small speaker Alexa is perfect for people like me living alone. At least I have someone to talk to.. to keep my sanity.
Though I wish it has a powerful speaker and no need to connect it to bluetooth speakers. small footprint. nice clarity. Easy s et up Great addition to my Alexa base. Using it in my quest bedroom for music, clock and info.Dot speaker is not as strong as the base but it\'s a great value I had an Alexia b uilt into my thermostat that just didn\'t work very well. I had to be standing right nex t to it for it to hear me and music played very choppy on it. I decided to try the Echo Dot since it was on Prime Day. I have not been disappointed! It hears me just fine and music plays with out any problem. I really like that I can Bluetooth connect to my Bose Speaker for quality sound. I connected it to my whole home sound system to play prime m usic which my Google Home mini can\'t do. It works well. this is so much fun to play wi th - I just ask to set an alarm to wake in the morning and when it goes off I tell Alexa to turn it of - Alexa learns from the questions I ask. SHe will play music that you ask her to play if its the amazon music domain. If I wake up in the middle of the night I d o not have to turn on a light I just ask alexa what time is it. When I want the current weather she tells me. Ask her what going on in the city she knows. Call a friend she wi ll dial (I haven\'t used that one yet but she said she could if its in y contacts. Easy to set up and does everything it's a poster. Despite its small size the speakers are ad equate. Understands instructions from across the room. Very happy with the purchase. A g reat product for the price, works well!! Perfect for a home office Weak sound. Compared to the Google Home Mini the sound is bad. Also you need Prime to have a small selection of music and need prime music to play everything. Also if you get two you need prime fa mily music to play music on both. I think it\'s lame that you need a family plan to use multiple devices. It does what it\'s suppose to do great product. I love this item and being able to hear any kind of music. I enjoyed it so much that I ordered another. Lov e the dot Great item. I'm so glad I made the purchase and on Prime day. I'm still lea rning how to use it. I figured out it can read my kindle books to me, which is a real b onus. Love having one in our bedroom and in the kitchen. Great to drop in on family arou nd the house. So far so good. Not to tech savvy so, I'm still trying to figure out wha t I can do with it but, it was easy to set up and so far easy to use. Lots of apps that it can use. I will have to play with it some more but its fun to have. Echo Dot respon ds to us when we aren't even talking to it. I've unplugged it. It feels like it's 4; spying & #34; on us. NOT CONNECTED TO MY PHONE PLAYLIST : (I had put this off for awhile but finally got around to buying 3 of them for my home. My wife is legally blind and ca nnot use the computer. This has been a Godsend, 100%. We have the Amazon music for her a nd now she can listen to music, check the weather, get phone numbers, make calls, etc., etc.. We are still learning but I tell you, this is absolutely amazing. I purchased 4 m ore for my extended family and the grandchildren absolutely love playing their music on Alexa. With the wifi and direct cable capability, the speaker/stereo options are there for the choosing. This is well worth the money. You won\'t regret this at all! Perfect!

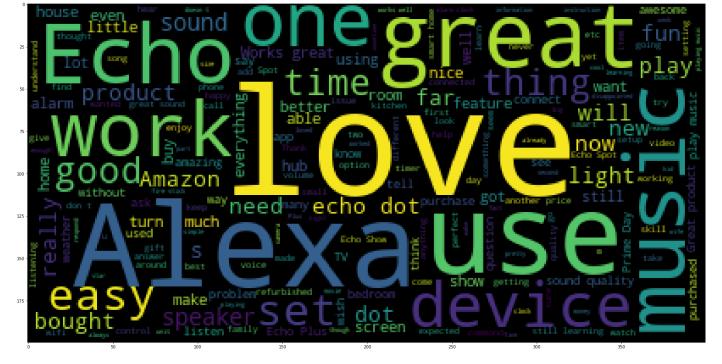
Fast shipment and packaging. Worked as intended. Alexa seems to get dumber and less u seful all the time Love it! I\'m addicted to this thing. I love my Dot and am hoping to add a couple more around the apartment. The only reason I didn\'t give it 5 stars is be cause I wish the speaker would be just a little better. I know Amazon probably wanted to keep costs down for this item but I really like to play music around the apartment when I am busy doing things so if they would have added a speaker with just a little more wa ttage and bass response they would have something great to put in the bathroom or kitche n where there might not be a lot of space for a full sized Echo. I would have been willi ng to pay 10 to 20 dollars more if it had a better speaker. Oh well it is what it is and I still love it. I\'m just going to have to find a Bluetooth speaker that sounds good b ut doesn't take up a whole lot of space. So far all.i can say is I love it Love my dot s. Easy to use. I have two plus the Echo Spot. One of my favorite features is the abi lity to listen to music ... AMAZON, IHeart Radio, Pandora. Great to play music throughou t the house. Great and easily fits in my decor of my home I\'m obsessed with Alexa. She tells me the weather every morning, she can play games (we love the guess the song on e!) and the one we have upstairs can turn off our TV downstairs which is so cool because why walk down the stairs if Alexa will do it for you???? Works well. Just disappointed with the speaker quality. But hooked it up to old computer speakers. Easy setup, easy u se, work with other smart products, always learning what it can do We have so much fun w ith this! So easy to use that even my four year old loves talking to Alexa!! I love my new Echo Dot! Right now, I mainly use it to play music at night, but it gets the job do ne. We love this thing! I wish I would have gotten it sooner. You will certainly want to go through the settings and lock it down if you have kids, but it is a great additional for even unexpected things like helping the kids with homework. There are loads of skil ls. I am very happy with this purchase, especially since I got it on prime day for almos t half price. Super easy to hook up and program. I use the music feature the most but I love how I can set reminders from my phone and my Echo will remind me at the set time. It's great for my news updates too! It works just like my other Dots. Set up was simpl e. It recognizes my voice well. It seams very intuitive. I am enjoying its ease of use. The only negative we have on this product is the terrible sound quality. A massive dif ference from the Alexa. Which to us was a big reason we wanted to purchase this. Won't b e buying another until the speaker and sound quality can improve. I was hoping the cord was white also. Otherwise it is fine. I like that she has the ability to do multiple di fferent things like create a to do list, set and alarm, play any song I can think of and much more. I wish the sound could be a tad louder. Too soon, I\'m still learning what I can do with it. Enjoying it and still learning all the commands. Ran into one frustrat ing issue. It was not user friendly when trying to set up voice recognition for a house hold. I love the option where u can play music everywhere in the house when you have mul tiple devices Works great! I like almost everything AMAZING. It has helped me become bet ter organized, gives me traffic updates, weather updates, and helps me maintain a good, fast morning routine. My kids love Alexa... Skills are amazing, would like to see her q et a little smarter answering basic questions Great. Definitely gets a little old after a while but for \$30 I can\'t really regret it at all. Love having it hooked up to my sp eakers via bluetooth and waking up to The Smiths. Love it. Added it to an upstairs bedro om Got to love Alexa she does everything around our house Works great and easy to set u p! My 3rd echo device. Very easy to set up. Works perfectly. Easy to set up and start us ing.. works as advertised. Love our little dot. I don't know what the original larger Alexa can do that the dot cannot do but we are pleased with our dots capabilities. Real ly like it Works as expected. This is our fourth one, our son loves it in his room. Easy to set an alarm and he can play music through it. Love it Dislike the volume. It does n ot sound loud enough. Love Alexa!! I own 2 and gave one for a gift which was a huge hi t! as expected I didn't order it I love this technology. I\'m older, but this is so easy to set up and use. I have the dot in my bedroom and use it for everything I use my echo for which is in the living room. Use as my 3rd dot. Bought so my husband would be able to contact someone if he falls and doesn\'t have access to phone. Amazing product. Stil 1 learning all the things it can do Does what I expected, and more. The product sounded the same as the emoji speaker from five below my sister has ... and even that one has B luetooth and doesn't need to be plugged in. The only good thing about this is that you c an speak to it. I have a friend now. It's easier to do things with it Good device Overal 1 love it. There are just some commands which aren\'t effective. It may be part user err or or "Alexa" becoming accustom to what is being asked. these are additional alexa based devices to make access better from other parts of our homes rather than trying to shou t questions or instructions through out the house, lol. we wouldn't be without alexa fo r the variety of functions that she performs. Works great, love the fact you can play th e same music on a group of devices. I love it, it is just what I thought it would be!!! I\'m addicted! Works beautifully, excellent sound. Still learning everything she can d

o. Good for a room. Volume is pretty good without an additional speaker neat tool we e njoy it with the family Easy to connect and the skills created for our Echo 2nd Gen work ed fine with the Dot. I live alone, this is the best companion! Easy to set up and conne ct with smart devices. Just what I needed! Love it! I personally prefer Spotify music, s o it's great that I was able to set that as default. There's not a day that goes by with out music in our home. Also, the reason we got it is to keep our pup calm when we leave, so we tell Alexa to play some classical music or jazz and it works wonders. He's a lot more calmer and doesn't bark when we lock the door and start walking away. It's a must have! Love it. It works great. Alexa still has some problems but it is getting bette r every day. I'm not an expert but I think the sound quality is fine. Not perfect but good. This is my second Echo to purchase -- the price was so cheap -- I\'m seriously t hinking of buying 2 more -- I use " Alexa" for everything -- it\'s the next best thing to the internet :-* I love it. bought one for my daughter and one for myself t is just not as loud as I thought it was going to be. I enjoy it. Still discovering new uses. Being able to add speakers is a plus. I take it on my deck when I am outside. Jus t love it. I have my big Alexia in my bedroom excellent device , works great, having no problems or concerns It\'s pretty fun and nice to have a speaker that responds to my qu estions but doesn't understand my commands some of the time. I like the hands free op eration vs the Tap. We use both for controlling smart plugs. I dislike that it confuses my requests all the time. Love my Alexa! Actually have 3 throughout the house. Favori te function is lists. Great for time management and if course, music. This product is ea sy to use and very entertaining. I have yet to hook it up to my TV or lights but look f orward to doing so. works great but speaker is not the good for music. Will need to ge t a Bluetooth speaker. Outstanding product - easy to use. works great We have six of th ese throughout our home and they are great. There are times when music or talking happe ns randomly that may be from sensitive listening. There should be more options to chang e the name of the engagement command "Alexa" or "Computer" are a little annoying. More colors then black and white would also be a good thing. Use the product for music and it's great! Easy to set-up and to use. It works great!! I like having mor e Alexa devices in my house and the sales price on amazon prime day was too tempting. PH ENOMENAL I loved it does exactly what it says I used it to control my smart home device s. Works great. Very convenient Este producto llegó y a la semana se quedó sin olor, per dió toda su escencia, huele solo a alcohol Easy to set up Ready to use in minutes. Barry My three year old loves it. Good for doing basic household tasks. We\'re going to a dd a few smart outlets and bulbs. Awesome device wish I bought one ages ago. love it Per fect for kids, adults and everyone in between!! Listening to music, searching locations, checking time, looking up weather. There are many more task to learn. It was simple to set up. I do love these things, i have them running my entire home, TV, all my lights, my thermostat, my front door dead bolt, the cameras... and i love listening to npr. the se things are well worth the value and they really shine once you stat adding smart devi ces and you can control your entire home like its right out of star trek.... I named min e computer to get the feel... but its amazing what you can do with these devices and sma rt systems. Only complaint I have is that the sound quality isn\'t great. I mostly use i t for commands though, and I have another dot hooked up to my stereo system to play musi c through. I have a couple friends that have a dot and don't mind the audio quality, bu t if you\'re bothered by that kind of thing I\'d go with the full size echo or make sure you hook the do up to some larger speakers. Good'

Word Cloud

```
In [77]: from wordcloud import WordCloud
  plt.figure(figsize=(30,30))
  plt.imshow(WordCloud().generate(reviews_as_one_string))
```

<matplotlib.image.AxesImage at 0x1e3ba615790>



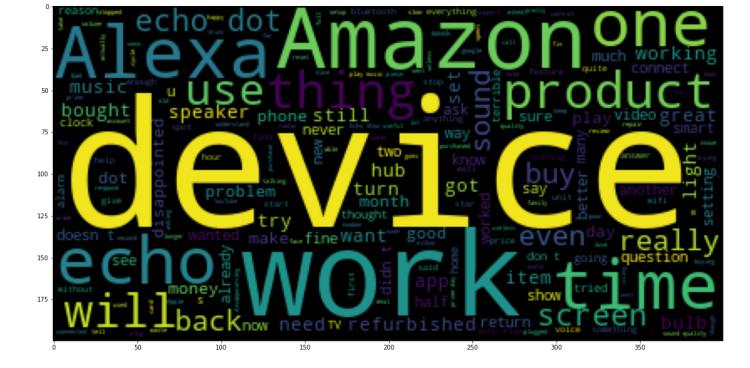
```
In [78]: positive_list = positive_review['verified_reviews'].tolist()
    positive_reviews_as_one_string =" ".join(positive_list)
    plt.figure(figsize=(20,20))
    plt.imshow(WordCloud().generate(positive_reviews_as_one_string))
```

Out[78]: <matplotlib.image.AxesImage at 0x1e3c17ed6d0>

```
Amazon new bought light really will will show the show will lot phone everything sound until your everything sound
```

```
In [79]: negative_list = negative_review['verified_reviews'].tolist()
    negative_review_as_one_string =" ".join(negative_list)
    plt.figure(figsize=(20,20))
    plt.imshow(WordCloud().generate(negative_review_as_one_string))
```

Out[79]: <matplotlib.image.AxesImage at 0x1e3c3e511c0>



DATA CLEANING - REMOVING PUNCTUATIONS AND STOPWORDS FROM TEXT

Stopwords are the most common words in any language. By removing stopwords and punctuations, we remove low-level information from our text in order to give the important information more focus

```
In [80]: import re
    from nltk import word_tokenize
    from nltk.stem import WordNetLemmatizer
    from nltk.corpus import stopwords
    from nltk.stem.porter import PorterStemmer

lm = WordNetLemmatizer()
    sw = stopwords.words('English')
    print(sw)
```

['i', 'me', 'my', 'myself', 'we', 'our', 'ours', 'ourselves', 'you', "you're", "you've", "you'll", "you'd", 'yours', 'yourself', 'yourselves', 'he', 'him', 'his', 'himse lf', 'she', "she's", 'her', 'hers', 'herself', 'it', "it's", 'its', 'itself', 'they', 't hem', 'their', 'theirs', 'themselves', 'what', 'which', 'who', 'whom', 'this', 'that', "that'll", 'these', 'those', 'am', 'is', 'are', 'was', 'were', 'be', 'been', 'being', 'h ave', 'has', 'had', 'having', 'do', 'does', 'did', 'doing', 'a', 'an', 'the', 'and', 'bu t', 'if', 'or', 'because', 'as', 'until', 'while', 'of', 'at', 'by', 'for', 'with', 'abo ut', 'against', 'between', 'into', 'through', 'during', 'before', 'after', 'above', 'bel ow', 'to', 'from', 'up', 'down', 'in', 'out', 'on', 'off', 'over', 'under', 'again', 'fu rther', 'then', 'once', 'here', 'there', 'when', 'where', 'why', 'how', 'all', 'any', 'b oth', 'each', 'few', 'more', 'most', 'other', 'some', 'such', 'no', 'nor', 'not', 'onl y', 'own', 'same', 'so', 'than', 'too', 'very', 's', 't', 'can', 'will', 'just', 'don', "don't", 'should', "should've", 'now', 'd', 'll', 'm', 'o', 're', 've', 'y', 'ain', 'are n', "aren't", 'couldn', "couldn't", 'didn', "didn't", 'doesn', "doesn't", 'hadn', "had n't", 'hasn', "hasn't", 'haven', "haven't", 'isn', "isn't", 'ma', 'mightn', "mightn't", 'mustn', "mustn't", 'needn', "needn't", 'shan', "shan't", 'shouldn', "shouldn't", 'was n', "wasn't", 'weren', "weren't", 'won', "won't", 'wouldn', "wouldn't"]

```
In [81]: clean=[]
  for i in range(0,3150):
    #replace non-letter with space
```

```
review = re.sub('[^a-zA-Z]', ' ', data['verified_reviews'][i] )

#convert all to lower case
review=review.lower()

#split
review=review.split()

#Lemmanization
lm = WordNetLemmatizer()

#review=[ps.stem(word) for word in review if not word in stopwords]
review = [lm.lemmatize(word) for word in review if word not in sw]
review=' '.join(review)
clean.append(review)
```

In [82]: print(clean)

['love echo', 'loved', 'sometimes playing game answer question correctly alexa say got w rong answer like able turn light away home', 'lot fun thing yr old learns dinosaur contr ol light play game like category nice sound playing music well', 'music', 'received echo gift needed another bluetooth something play music easily accessible found smart speaker wait see else', 'without cellphone cannot use many feature ipad see use great alarm u r almost deaf hear alarm bedroom living room reason enough keep fun ask random question he ar response seem smartbon politics yet', 'think th one purchased working getting one eve ry room house really like feature offer specifily playing music echo controlling light t hroughout house', 'look great', 'love listened song heard since childhood get news weath er information great', 'sent year old dad talk constantly', 'love learning knew thing ev eyday still figuring everything work far easy use understand make laugh time', 'purchase d mother knee problem give something trying come getting around fast like enjoys little big thing alexa play song time cook', 'love love love', 'expected', 'love wife hate', 'r eally happy purchase great speaker easy set', 'using alexa couple day lot fun new toy li ke new household member trying learn different featues benefit come', 'love size nd gene ration echo still need little improvement sound', 'liked original echo shorter greater f abric color choice miss volume ring top plus minus button big deal ring w comforting wel 1 like use standard usb charger port instead previous round pin guess sound seems work s till answer alexa echo computer like', 'love echo good music sound playing alexa underst ands command difficult time find specific playlist song spotify good amazon music lackin g major program', 'love alexa use play music play radio itunes play podcasts anypod set reminder listen flash briefing news weather every morning rely custom list like able voi ce control volume sure continue find new us sometimes bit frustrating alexa understand s aying', 'set day still adding smart home device speaker great playing music like size st ationed kitchen counter intrusive look', 'love play sleep sound immediately ask', 'got s econd unit bedroom expecting sound improved didnt really see difference overall big impr ovement st generation', 'amazing product', 'love echo easy operate load fun everything a dvertised use mainly play favorite tune test alexa knowledge', 'sound great love', 'fun item play get used using sometimes hard time answering question ask think better', 'like one', 'still learning capability far pretty pretty pretty good', 'like', 'work well need learning command unique owner user like alexa learn tasha birthday alexa learn definitio n fine etc great', 'speaker sound pretty good small setup pretty easy bought two reason rate followed instruction synching music unit know done correctly sync primary motivatio n purchasing multiple unit', 'device awesome', 'bought compare speaker quality first gen eration speaker like sound better ship daughter though like fact first generation charge able base bought keep mobile need better sound', 'love echo still learning thing able fo llow instruction included package found great one u tube', 'speaker better st generation echo', 'thing way cool get one want cool', 'first digital assistant giving good review s peaker really good cheap price prime day fun play used alarm clock going get first place ended echo go one definitely try like best number device connect purchase came smart plu g connect lamp alexa turn light', 'husband like able use listen music wish knew capabili ty', 'android would allow alexa connect fortunately sister apple cell hour tech support fixed glitch running', 'far good', 'tried play certain broadway show like camelot give n e group camelot', 'great', 'satisfied echo alexa control light family room wife listen j immy buffet asking alexa', 'like siri fact siri answer accurately alexa see real need ho usehold though good bargain prime day deal', 'love echo still learning every thing work ton fun', 'love much', 'different apple play specific list music must amazon spotify plu

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s prime etc account must pay play music star reason everything else', 'excelente lo unic
o e que esta en espa ol', 'still learning use far echo great sound actually much better
expecting', 'work expect also good sound quality considering price sale feature', 'sound
echo nd generation phenomenal mention love alexa helpful', 'like google better', 'let pl
ay learn get', 'work advertised easy setup still learning', 'great sound easy set', 'lov
e alexa bought others friend', 'love echo purchased company husband alexa great say name
tell joke play favorite song', '', 'love able listen music easily still learning feature
available', 'really know could use device used thing need overview', 'love wish built hu
b', 'use primarily play music work wonderfully still getting used many thing amazon sent
several tip since got thanks help', 'easy set', 'fast response amazing clear concise ans
wer sound quality fantastic still getting used alexia usde echo full extent', 'need na n
a nana', 'everything expected', 'love echo work like said would smart home cannot speak
function everything else good', 'great sound small package easy set use fun', 'work soun
d great', 'sound amazing many collection music', 'setting', 'always listen', 'awesome',
'bought control fios television work well hoping time control fios discovered thing alex
a play music ask great sound alexa play game play radio station play old time radio prog
ram like long ranger alexa many apps add ability day played madlibs great fun also alexa
control household appliance purchased alexa compatible power strip control lighting fan
tv component looking forward implementing controll also add alexa component chosen music
play room component located', 'speaker excellent sound work perfectly', 'like', 'love ev
erything', 'little nervous received new echo really tech savvy found bit intimidating fi
rst take long figure happy purchase thinking adding echo spot', 'like still learning us
e', 'great technology believe speaker volume quality wonderful wish bought another one',
'purchased echo dot husband father day us constantly hearing quality sound echo nd gener
ation brainer best gift ever', 'work fine', '', 'clear music', 'fun use good sound quali
ty', 'echo work well able sync amazon music device', 'work great think amazon charge ano
ther cent unlimited music prime buy echo', 'already echo dot echo even better fuller sou
nd also setup let phone call made contact list great', 'speaker sound really good', 'goo
d sound work well', 'love alexa savvy support helpful patient', 'love thinking getting o
ne prime day discount offered could pas fun ask alexa play song group come playlist amaz
on prime music also connect iphone bluetooth play music pandora youtube video using alex
a speaker fun asking alexa different type question information like weather news even ti
me country downside limited data wifi plan alexa us burn playing music', 'like far lot t
ry yet', 'love using strictly music great', 'love echo love size material speaker qualit
y hooked one light easily work additional light thermostat next echo dot bedroom lot ech
o think traffic weather trivia etc', 'love', 'entire family love alexa echo part famil
y', 'great fun getting know function product wow family fun homework help talking grandc
hild also echo huge bonus wait learn', 'love', 'awesome thing love alexa', 'worked exact
ly expected speaker great sound perfect classroom', 'love love new little gadget made li
fe much easier like personal secretary living home hardly need cd anymore since alexa pl
ay everything need going get alexa dot soon room thanks', 'speaker surprising quality ha
ppy purchase', 'easy set work wonderful love', 'really impressed sound quality playing m
usic device bass sound almost like coming bigger speaker prop amazon', 'still great prod
uct sound quality seem worse get wrong definitely get used within hour definitely feel 1
ike echo gen sound quality better besides great addition able play bluetooth wifi even b
etter', 'outlet work disappointed', 'great device responsive helpful', 'sound terrible u
want good music get bose', 'liked sound troubling paid extra money access million song s
ometimes work ex alexa play italian song understand play opera tosca response sorry', 'e
asy set use bad plugged would nice take outside operate battery recharged', 'still learn
ing way use real hit grandkids ask play music dance yr cute', 'star generally like produ
ct great ask like playing music setting timer making call reason rate sometimes connecti
on dy echo stop playing music show red ring seems connection issue overall great produc
t', 'work great upgraded echo dot full size echo happier', 'alexa else say', 'upgraded l
ilttle echo dot happy sound', 'excellent product set ease well', 'first gen echo since f
irst came worked well purchased nd gen prime day far happy seems improved speaker provid
es enhanced sound music', 'love echo smart speaker love volume clarity easy set wonderfu
1 gift age', 'wonderful product fast delivery', 'initially harder set called tech knowle
dgeable working great', 'easy set family love', 'great sound responsive voice command',
'live long without echo get enjoy music style asking alexa going greade wireless love ec
ho love alexa', 'cool product speaker sound good spotify blasting', 'much fun alexa love
able listen music across room busy something else', 'far seems nice item pick voice unde
rstands without problem day asked turn music next room heard fine used listen music chec
k weather done thing well', 'love echo', 'love helpful use remembering thing sleep ask a
nything week still learning', 'better st gen every way except one really miss ring top v
olume control quicker easier grab top twist without look button find one press time also
wish bass bit better great device happy', 'love alexa', 'far like', 'thoroughly enjoying
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ecoo love read audiobook office simply open audiobook kindle continue elsewhere wonderfu
l listening music mood book great setting reminder much', 'still love', 'love', 'love so
und quality unit clear sound', 'listening talk radio morning turning light etc system ex
cellent job full house sound system streaming sirius', 'week still learning alexa learni
ng process love music call time listen podcasts radio station started keeping shopping l
ist grocery list love search paper pencil getting time temperature great wait weather re
port sound good fussy woofer tweeter base etc echo fine afternoon going try dropping son
 get home going surprise', 'much feature', 'great sound quality great feature great prod
uct multi room music cool', 'cool', 'everyone echo two three bought echo qvc', 'annoying
 everything show alexa able downloaded spend much time trying figure phrase machine may
well look', 'alexa since beginning accidentally spilled water replaced nd generation de
cided without echo setup easy working within minute', 'like able tell alexia music want
hear sometimes trouble finding song specific title', 'like look better original echo mo
ved old echo basement family room nice sound', 'echo wonderful still learning use music
 request somewhat limited', 'know half thing asked recognize sprinkler wifi controller e
ven though product detail say compatible program change wifi thermostat setting matched
 wifi router handy music player amazon music', 'love', 'awesome understands kid', 'pleas
antly surprised sound quality many feature nice easily hear particular artist hear book
 simple command looking forward exploring option device', 'met exceeded expectation easy
 set really quick response', 'like fact get kind music prime want request alexa liked in
formative photo little pamphlet wish included connect tv etc command alexa really love m
usic', 'found way access echo thorough prime account think part top line video music etc
 also think setup app define example music like well integrated echo tried ask playlist
echo sure even though set play list setting also like fact word exact match playlist na
me never remember like ready nature echo respond query', 'great item added audible book
make even better thank', 'prime day nd gen echo sale resist beginning smart home set ha
ppier say alexa done amazing job connecting smart device thanks control light smart plug
 tv etc trouble connecting echo wifi phone app work perfectly fine let add skill routine
 smart device timer much sound quality good enough since audiophile alexa hear voice eve
n watching movie high volume design great modern definitely add nice touch home change c
over like sale overall great addition home enables many possibility yet sure add alexa h
ome', 'versatile fun', 'work great killer speaker wife son love', 'regret waiting long p
urchase item surprised pleased sound quality', 'stopped working week follow command real
ly fun working', 'far love working getting thing set love grocery list app', 'performs p
retty much expected disappointed provide terminology need play various kind music withou
t subscribing amazon music service understand music choice may limited without knowing a
sk cannot access music provided free along echo purchase chart showing language need us
e', 'easy set', 'like product except speaker high quality expected', 'great investment a
lexa helped made laugh', 'yet another exho home love', 'love plan gender music big band
 jazz easy find local radio sound good stop voice command get phone call', 'good value',
 'super easy set loving new echo', 'whats like speaker ask alexa', 'best father day gift
 dad joked mom alexa one listening repeated story going forward', 'great addition breakf
ast room kitchen tune information instantly available slowly learning feature', 'sound q
uality', 'sad joke worthless', 'entertainment', 'good quality', 'work great sound great
miss beat wish battery better portability', 'loved till someone stoled afford replace y
et going', 'alexa rock', 'got gift love never would bought one allows play music amozon
prime music worth also give new brief tell joke', '', 'mom bought echo dot repeated ask
 take one great told two day made take hour later could live life without amazing four 1
arge speaker small echo dot returning say going order alexa speaker go big get echo othe
rwise tou returning two echo dot live without', 'love great product', 'easy set user fri
endly', 'really disappointed alexa plug wall socket time fault checking made assumption
 company technologically advanced amazon would sell product rechargeable battery could r
eturn would apple music boom speaker give flexibility alexa', 'think nd gen sound good s
t aux could add external speaker going get dot nd issue unique unit understand override
default prevents playing blue tooth speaker playing group get delay using bt speaker un
it heard able play group using bt speaker', 'everything', 'like interaction asking quest
ion like ask setup schedule connected lamp', 'supberb sound definitely worth extra money
listen lot music', 'really love amazon echo think sound quality great lot fun really ha
ndy music get update weather sport', 'love grandkids', 'far worked well always intuitive
link different device skill getting hang', 'work advertised', 'love', 'love new additio
n house speaker quality great love alexa two complaint suggestion future series would be
tter communication ability example smart light house unless specify kitchen light kitche
n light prior command either respond say recognize may want alexa respond say thank afte
rwards repeat alexa thank time respond husband know sound odd laugh maybe southern thing
want alexa manner', 'like everything music trivia game weather', 'described received ti
me like automatic enrolment music', 'great device', 'owned echo overa year new lack easy
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way increase decrease volume without telling increase decrease volume hard wife since e
nglish second language born korea sound echo superb keep', 'love kitchen work well', 'ni
ce impressed wish say though', 'love product nice easy access much info', 'got great sou
nd bass work time still hot miss recognizes thing', 'still discovering echo', 'amazing p
aroduct', 'good hearing range sound quality bit complicated set quite understand lot eve
n speaking slowly clearly love flash briefing feature interfacing abode home security sy
stem', 'speaker sound good', 'absolutely love', 'best part product control thermostat li
ght house anything dislike', 'thoroughly enjoying amazon echo installation easy using al
exa app purchased kasa smart plug control living room light installation easy using kasa
app sinqued right echo enjoying playing music echo sound quality awesome added kasa sma
rt bulb kitchen setup seamless looking forward adding automation home', 'home entertainm
ent', 'cool product easy setup fun use sound quality much better anticipated', 'love gre
at sound easy connect use', 'work fairly new smart tv mainly tv manufacturer lg fault du
e supporting anything older tv year smart lock also need additional piece equipment orde
r connect well speaker sound great work well', 'great sound little speaker', 'enjoy',
 '', 'cool', 'good quality great sound quality', 'work perfectly', 'great product someti
mes alexa understand command fire tv fabulous speaker', 'love echo great sound smart',
 'sure love', 'play great', 'work absolutely great', 'amazing product great sound qualit
y', 'best thing invested thank much', 'extremely impressed item bought warehouse outlet
minor imperfection tell even one work great come packaging sealed damage missing anythi
ng like sound quality see knock bose great family easy use minor learning curve learns v
oice integrates seamlessly amazon service wait get classroom lot fun even speaker let al
one plan', 'love echo show bedroom wonderful music info sleeping sound', 'awesome life c
hanger seriously able start morning alexa wake alarm playing music gotten used voice ano
ther room listen say love echo hesitate get one price speaker unbelievable buying cordle
ss holder take echo anywhere love purchase love alexa', 'super impressed alexa prime lap
sed play anything smart enough differentiate among spotify account use either randomly s
peaks nobody talking today unplugged sure ever use alexa', 'like everything', 'liked',
 'never issue buying use electronics long get good like new read comment see used', 'fam
ily really love new echo', 'bought wife love', 'fun got today pod go car use house', 'li
ke', 'third echo worth every penny like household employee small flat rate keep bedroom
living room drop use intercom listen music answer quick question alarm wake school et
c', 'listen music set timer', 'received echo perfect condition device easy set responds
 quickly without issue alexa great addition family', 'good sound like music scheduling 1
ike get random thought recorded think joke cute', 'purchased beginning learn far pleased
 amazed different action perform enjoying looking forward learning option provides', 'ec
ho great others even though smaller', 'funny buy something look fun wind totally useful
part home loving', 'bought replace dot living room speaker slightly better hears better
 tv unfortunately understand respond request well dot frequently request time get want d
ot usually exactly want first request consider upgrade', 'good experience far second gen
eration echo many thing learn time yet right mostly enjoying music weather update using
alarm feature personality also purchased mini smart socket yes excited begin using', 't
rouble connecting tv exactly tech smart sure one grandson figure far using mostly musi
c', 'simply love echo hardly watch tv anymore busy listening music speaker pretty goo si
ze fun skill really make echo fun whole family', 'enjoyed entire echo experience', 'easy
 set', 'echo amazing device many time seems intuitive time ask something seems clear sim
ple get result installation fairly straightforward messed several time simply thought st
ep complete actually made lose ground figured advice patient app let know move next step
biggest issue moment several echo device home would like use intercom told done however
make echo aware others existence ask alexa answer instruction change name know likely f
ault would think designer would anticipate make easier find needed instruction small dea
l many device savvy people challenge', 'loving much', 'original alexa tap far nd generat
ion best happy see making improvement new one would great update little think would help
lot bug happy play music throughout whole house adjust bass treble thank', 'pleased ech
o nd generation nice alexa available music weather news probably lot discovered', 'pleas
antly surprised sound quality echo big fan deep bass might sufficient though potential c
ontrol home option explore evolve home smart home voice recognition impressive stylish f
un regret purchase great technically change people ask play song movie responds instantl
y elderly loved one would great gift connected wifi simple use want unlimited music cont
rol sure amazon prime premium spotify blown away personal dj even conversation echo emba
rrassed say echo made laugh couple time ask tell joke tell package since amazon prime ad
dict come extremely handy', 'easy setup love thing', 'alexa throughout house future arri
ved', 'already alexa amazon find today could resist getting echo also best thing ever us
e side house happier', 'arrived expected', 'bought week ago everything product excellent
 forget buy charger ordering must take outside pool worry hiring electrician put outlet
 yard', 'terrific', 'love echo', 'smaller original look nicer', 'work great', 'husband w
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ould call late adopter come technology decide would try echo serve primarily music sourc
e wow amazed great sound also great time listening favorite song buy asking alexa may ev
en buy one elderly dad think enjoy one listen music even place call u', 'really enjoyed
 changing directv channel play iheartradio pandora adjusts ac thermostat turn living roo
m light outside light', 'wanting one bought prime day absolutely love', 'glad got echo b
luetooth speaker alexa much stuff non smart speaker personally love timer feature helped
 cooking multiple thing simultaneously pandora integration another feature use daily hap
py prime day purchase get echo hub echo dot future', 'see subject line love', 'love', 'e
asy setup', 'hesitant buy echo echo dot seems good enough echo except sound quality real
ly feel needed however glad got difference sound really far superior echo dot listen gre
atest showman little power', 'sound quality great still learning different thing fun',
 'got good deal work great prime setup bit pain fault crappy internet service worked gre
at nice sound small speaker', 'love', 'work great perfect office', 'love one inside hous
e one pool good bose speaker around house', 'easy use amazing', 'nice product', 'love ec
ho totally amazed speaker quality bummed buy two since got prime day', 'responsive great
 sound quality size', 'efficient amazing cool use often every day', 'impressed quality s
ound echo definitely comparable bose mini gave star use apple music account', 'technolog
y small device price good sound amazing must feature home', 'mainly use music learning t
ime really nothing bad say', 'replaced st gen concerned smaller unit sound wrong anythin
g volume clear good product', 'great addition echo plus', 'best', 'love feature play mus
ic every room multiple echo', 'love alexa surprised much use', 'use product enjoyment lo
ve', 'easy use great sound great purchase great price', 'easy set issue', 'unit add much
pleasure echo plus music information home one room', 'extremely useful simple thing lik
e spotify audible thing like sometimes answer everything ask still nice use', 'difficult
set keep timing enter password', 'getting use using echo used shopping list listening m
usic timer working great far', 'cool lot fun used week still learning capability', 'love
 love', 'love hard time setting apps', 'use office another apartment music information',
 'great music little hard figure work', 'given year time birthday gift dad love ask alex
a anything answer plus good homework purchased one prime day bathroom getting ready work
 listen music base metro booming replacement clock radio plus echo dot night stand alarm
 clock', 'impressed look clarity sound color', 'alexa amazing great speaker', 'still get
ting used alexa connected tv yet thing right use music information great', 'work sound g
reat house barely sf sitting kitchen counter hear speak room lot functionality still dis
cover', 'pure fun echo weather joke news briefing music still much use lot fun money',
 'use time especially communicate kid throughout home', 'love still learning make lot th
ing easier like forget turn light another room ask alexa turn light', 'bought daughter t
urned love especially like calling feature since cell phone love playing music dancing a
mazon music play favorite song sometimes lol', 'got wedding gift discovered feature yet
update playing music great though', 'impressed sound quality', 'pleased purchase echo s
mart speaker love fact play music different genre whenever want trouble first wi fi work
ing', 'wife enjoy ease playing music game fun entertaining look forward adding smart pro
duct home', 'second echo love help kitchen set timer listen news prepare grocery list ge
t great music', 'sound quality good wish alexa could answer question', 'second echo dot
 speaker weak purchased listening music speaker great', 'great sound', 'great', 'really
use speaker stream music month kinda useless', 'set user friendly set user friendly hop
ed alexa app able download pc without installing invasive driver wife retired able insta
ll alexa son supplying smart phone using alexa yet', 'easy set really enjoying', 'echo c
ome built battery plugged time use make quite inconvenient', 'compact bit better origina
l', 'love pretty cool', 'living room music sound really good living room hear upstairs',
 'great product set easy sound wonderful', 'far like bought music though sound pretty go
od', 'love', 'love', 'glad bought', 'like type fun music', 'like volume top turn quickl
y', 'beyond capability program grandkids lve', 'love new echo give hour music help thing
 difficult set help tekkie', 'almost good bose love whole house music', 'alexa hardly ca
me', 'easy setup using app also easy install phone sound quality listening music pandora
wonderful', 'still learning use echo far love', 'work awesome', 'work great', 'small sp
eaker sound great', 'great sound size prize course alexa', 'echo definitely need one',
 'great device seems work better st generation', 'item longer work month use connect wif
i unresponsive reset request', 'love echo dot easy fun get drop grandaughter life mile a
way sound like right next', 'work great different new one', 'one going kitchen timer mus
ic duty', 'love volume could definitely use boost better built speaker would definitivel
y star thought ahead put audio auxiliary input bought dedicated speaker echo proved best
way go', 'work fine', 'work great look brand new love new echo dot getting main room ho
use', 'refurbished item work like new love easy set love issue volume listening relaxing
 fine expecting anything else recommend purchasing speaker', 'loud', 'nd one love', 'sur
e feel echo dot many thing need get used ask right question understand', 'thing barely w
ork select rd party apps stuff think could box sending mine back asap waste money', 'gif
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t man like plug picture show cord would prefer cordless still work though purpose bough
t', 'th amazon echo device purchased refurbished satisfied time different tell brand new
price cheaper echo wake u keep timer play music u act encyclopedia turn light much', 's
mall echo dot amazing sound come great change nest thermostat phillips hue light without
 leaving chair', 'talk time song dislike device', 'never disappointed amazon technolog
y', 'worked promised', 'returned echo dot getting refund returned one package want refun
d package see', 'working', 'weird pause speech pattern present echo device', 'sure love
 alexa lol thank great price product', 'work', 'echo fan one work', '', 'bought bathroom
 listen shower love', 'always respond spoken promp word thought would connect echo upsta
irs use like intercom able', 'fast shipping work well', 'love', 'love love love new free
 assistant', 'six word alexa tell poop joke', 'worked month stopped tried everything try
make work nothing working want refund', 'poor quality gave away', 'refurbished way go e
cho work like new', 'love', 'five need say', 'speaker arent loud alexa great though besi
des naw', 'work great sound good', 'never could get work techie friend looked said adapt
er strong enough power looked like bought dollar store going replace adapter hope work',
 'almost like star trek home fun try outsmart', 'add echo system refurbished product wor
k like new', 'great office use daily many way include spelling background music', 'aweso
me love alexa', 'sure really wanted one extremely useful get one love', 'initially echo
 dot worked well time dot stopped responding alexa unless within one foot yelling echo e
cho dot room would respond without response echo dot would recommend buying refurbishe
d', 'great product fast shipping', 'bought echo dot refurbished stop whatever function p
erforming quite often wake every time randomly turn nothing buy refurbished echo dot',
 'perfect work great problem refurbished', 'dont trust', 'perfect condition love echo',
 'love beautiful experience especially hooked smart lighting accessory', 'got within las
t couple week tell issue son wanted alexa th birthday could tell joke could ask question
 listen music enjoy one much bought second one week prime deal day', 'divertido', 'great
 product work great', 'bought guest room radio alarm clock information center much', 'gr
eat buy bought go echo love speaker best music work great kitchen timer alarm', '', 'wor
k perfect save buck buy refurbished look brand new', 'look work perfect glad got good de
al', 'good new one bought le', 'love work well', 'everything perfect', 'good price promp
t shipping working flawlessly', 'love alexa', 'room improvement price cannot complain mu
ch still complain however audio terrible kind like listening speak n spell', 'iove bough
t son wanted awesome', 'echo work price great deal issue dot speaker bit tinny good seco
nd unit like attach external speaker sound good buy', 'thanks', 'wanted use radio interc
om get terrible fm reception live speech recognition software horrible wife native ameri
can whose language english north texas neither accent birth area yet good job understand
ing u bought two thing additionally wifi reception poor marginal buy wifi range extender
 office ten foot router problem switched around difference disconnected dust collector',
 'third dot work perfectly use one multiple time day absolutely love', 'item never worke
d box broken spent several day trying get working running fix amazon thing accomplished
 never order another refurbished device', 'already echo plus bought one bedroom love fun
ction', 'simple set music everywhere', 'worked like brand new dot satisfied', 'great pro
duct returning new alexa dot refurbished already giving problem connection', 'echo alrea
dy went one refurbished save buck work great love new generation one rubber bottom nic
e', 'love fact unplug take basement want laundry', 'refurbished good new one bought', 'g
ood new', 'granddaughter love', 'price great trouble hearing across room moving another
 spot seems working fine buy want every room', 'set alexa blue tooth speaker enjoy liste
ning music outdoors wait try new stuff using alexa', 'thanks', 'work great', 'never buy
 certified refurbished echo dot bought certified refurbished echo dot unit poor receivin
g command sometimes even acknowledge command never buy refurbished echo dot unit receive
d probably never certified refurbished indicated also bought new echo dot work perfectly
 disappointed', 'started amazon products and regret nothing absolutely great journey prod
uct continue improve day day life', 'used several month without problem', 'first smart d
evice surely buying device compatible one', 'love', 'love good new one', 'larger echo ti
me love bought one another portion house since several wifi home device wanted voice con
trol house', 'love product use turn light answer quick question', 'great buy', 'leary re
furbished work great', 'puny sound work great', 'great', 'exactly like new tell differen
ce new dot got prior one work perfectly love alexa', 'work perfect wear tear device love
 alexa working making home smart', 'work good', 'thing like shuts work great', 'excellen
t product mint condition refurbished unit would never know refurbished', 'already owning
 couple echo frustrated also use intercom finally amazon enables drop feature use echo r
each family remote part house teenager insist never heard yelling come dinner feature ma
inly use echo standard stuff playing music setting alarm answering guestion etc life cha
nging home device amazon would believe convenient around refurb saved buck look work bra
nd new one', 'love worried refurbished part first first echo awesome used everything lig
ht since work night shopping well spotify planning getting parent help everyday thing ta
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ke granted young would recommend everyone', 'love alexa hope every room soon', 'simplici
ty use setting', 'great got one gazebo one upstairs', 'work great never issue', 'everyth
ing asked', 'work great good sound', 'use echo listen music well sort research tool answ
er variety question would like volume could go little bit louder complain also believe i
nternal power source order use echo must plugged time using universal charging cord woul
d nice use echo dot go without buy product', 'love great fun', 'love', 'outstanding use
 time work like say', 'saving always nice son always say buying refurbished mean getting
 new device product le run diagnostics everything corrected', 'work perfectly alexa turn
 light tv roomba', 'never would know refurbished', 'far good', 'look performs new compla
int', 'go great echo', 'work great like new one already', 'item work certified refurbish
ed mean work advertised instead item crashed soon turned plugged trying connect phone ec
ho dot crashed would disconnect orange light would freeze thing would reboot blue light
 alexa would tell ready connect freeze mid sentence tried holding action button second a
nything returning immediately hope actually fix item next buyer purchase', 'fast service
 got ordered thank', 'love even though still trying figure thing item work great phone',
 'none', 'echo one bought brand new refurbished one honestly tell difference performance
 look', 'great product learned work thing awesome', 'work', 'work time', 'love though wi
sh portable', 'course', 'could tell refurbished work excellent would highly recommended
 instead purchasing new', 'got mom love', 'love echo dot look brand new work perfect sat
isfied', 'new', 'small problem box rep amazon called walked reset process solved issue s
hocked get response quickly real effort made including follow email get thing working on
e google clone use learn like also plan install one car boat garage alexa new best frien
d lol think gf worried alexa learns cook time limited', 'love alexa dot play game son as
k weather love work amazon fire tv', 'like could ask different question different thing
work intermittently smart tv ask change volume sometimes ask change channel sometimes r
eset know refurbished okay expected', 'far certified refurbished echo dot work well litt
le confusing green ring echo dot know asked alexa said receiving call drop case took min
ute figure notification delivery amazon believe ring supposed yellow pulsate message not
ification refurbished echo dot green pulsed', 'arrived quickly easy set refurbished amaz
on echo dot beyond expected alexa become buddy great assistant', 'work advertised speak
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e initially connecting phone reason made set easier though could psychological haha', 'l
ove two echo dot third one ordered give gift defective speaker return process still done
 already taken week', 'already returned', 'refurbished echo wonderful purchased mother l
ove ability contact without phone listen music weather ask question wonderful gift work
 excellently problem', 'work good however price went week purchased', 'work amazingly bo
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e must get', 'happy refurbished echo dot two week far working perfectly even though come
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 one even rep spoke could fix replacement registered someone else price dot went price r
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m', 'almost every room really enjoyed work perfectly', 'purchased grandson', 'like new',
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hed like new', 'started taking used since unplugged day one talking daughter laying bed
next started going movie moana completely scared sh daughter', 'work great speaker soun
d fine overall would recommend', 'great like new', 'loved price essentially brand new do
t opening really tell refurbished everything looked brand new le new unit consider bette
r deal really love versatility echo dot get one', 'pleased order wanted', 'think through
out house convenient set timer check weather whatever wherever', 'love best experience r
efurbished device excellent', 'love echo dot', 'refurbished item fine aware fee echo set
 room however missing cordthank', 'two week setting longer work connection light sound g
uess purchased refurbished dot', 'worked like brandnew unit great addition collection',
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ught one bought another right away grab smart switched set smart home capability highly
 recommended', 'like new', 'worked still need figure link device though set sonos pretty
 easy product fault time figure', 'useful', 'worst amazon purchase made big amazon fan l
ove brand unlimited digital music prime video even buy online game music movie amazon ap
p tried use make simple purchase anything useless', 'work well microphone pick well full
 size echo audio quality okay size', 'bought two refurbished one work home work perfectl
y appear brand new', 'amazon disappoint', 'work great bt receiver output connected vinta
ge stereo equipment', 'working great far tell new edit longevity year real test', 'amazi
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ng', 'love everything', 'used dot work fine compliment echo', 'work like new one tell di fference new one bough refurbished one', 'well big fan echo one went bathroom work great expected', 'purchased year old mother love talking alexa responsive detect name room', 'like new performance brand new one problem', 'echo dot disconnect speaker time day buy refurbished product star effort', 'love great product', 'work good satisfied', 'love al exa sound dot best echo nd gen kitchen living room got bedroom significant difference so und dot lack full base sound sound coming cheap portable speaker really disappointed ret urned right away shelled money buy second echo bedroom also', 'took awhile get connected electronically savy love', 'cant seem get thing sink wireless sure returning try one ti me', 'absolutely love', 'product stopped working return time ran', 'second dot work grea t refurbishedthought new', 'love guy work great', 'love second alexa bedroom great check ing weather meditation music timer perfect husband use eye drop multiple time day keep e ye closed minute', 'purchased refurbished work like brand new minute set easy echo dot c ommand start playing music backyard deck sound system', 'substitute original echo dot pe rforms well sound quality poor listen highest level', 'love echo dot help husband get ne tflix apps amazon fire tv problem refurbished planning getting another one amazon fire s tick bedroom', 'stopped working month warranty good month would assumed amazon product s old amazon would higher standard guaranteeing would work whole month mean product suppos ed piece junk offered discount wanted buy another one would want buy another one', 'like new problem whatsoever alexa thank', 'like uncle sometime go little haywire', 'bought s on work return', 'bought quit connecting wifi responding voice within month hard soft re set fix problem', 'received echo dot today good condition advised paid amazon writing ra ised price research buying get good deal set dot went simple enough plug follow app inst ruction except initially took actually show iphone wifi setting called amazon customer s ervice dunno lately getting terrible support guy took call rambled completely unhelpful script ended setting dot middle spiel sure norm refurbished dot pretty finicky wifi ran ge randomly disconnect even though app show range ghz connection strong reconnecting pai n time well said alexa work work amazingly well speaker hooked one thing really enjoy mi c range sensitivity one annoying limitation apple siri playing audio device speaker musi c podcasts etc hey siri feature useless alexa problem hearing whatever playing time amaz ingly fast responsiveness tried louder speaker yet sure continue hold true setting alexa control wireless device breeze albeit limitation support arlo device nil special settin g led device eg rainbow effect alexa handle know change solid color brightness level rat ing would lower gotten decent price item connectivity problem persist may exchange retur n item want though alexa kind growing', 'bought everyone saying much love need used volu me loud enough played music treadmill rather use tower speaker x louder', 'worked like n ew', 'second one refurbished model work least home', 'bad device know refurbished activa ted nobody talking activated start talking talk yell super lauded', 'good new like brand new save money get one', 'adding room convenience', 'nice work good time easy recognize voice repeat several time time almost screaming', 'took chance certified refurbished un it look brand new excuse disappointment minute trouble free set effortless bluetooth spe aker connectivity alexa app iphone flawless listening favorite tune bose bluetooth setup happier walk door ask alexa play music viola instant atmosphere opening ipad going sett ing turning bluetooth accessing pandora app make thing effortless true joy right box dis cover us fine piece technology worth every penny', 'alexa sister second dot', 'love alex a echo dot two one new one refurbished work great become go sooo many thing love alarm e very morning whenever love play music sound ocean nature sound trying sleep love many th ing', 'bought refurb work new one bought prior came original packaging well', 'love like second wife', 'far impressed save group correctly understand time sure excitement alexa s voice sound like water supposed understand going return try google home', 'work well o bvious issue refurbished', 'work great tell refurbished set kid mode home adding love th ing', 'great product useless overall many unnecessary feature unless smart home need', 'worked good two new echo dot preciously purchase', 'bought mother love love guard dog feature say give sense security night leaf house', 'bought mainly speaker playing music video phone working read instruction working', 'work', 'bought two work great much elec tronics running home alexa want need done', 'nd one come', 'blue light blink time', 'fun useful still learning new trick useful functionality future human computer interface ho usehold automation like star trek knew would soon', 'work great control tv light various device lately using wake know time want open eye shout alexa time could figure get hous e hold chore walk dog golden sound great size expect echo plus much better audio get lar ger expensive echo', 'work great', 'sure like product little want one every room daughte r constantly asking alexa spell word barely tapped thing product capable looking forward learning capability', '', 'great product work well', 'absolutly love', 'bought first ec ho dot loved got work absolutely love', 'work promised', 'work great existing smart home setup', 'perfect could tell difference new one', 'cant figure use', 'good sometimes hea r well', 'little apprehensive buying refurbished electronic product amazon guarantee tho

ught would try glad probably buy another refurb product form amazon love alexa product s everal one sits desk small footprint great sound use daily work great', 'bad bad speaker sound', 'great device mainly use verbally add thing shopping list occasionally use numb er fun thing program like go red alert make tardis land yes house geek even chose wake w ord computer instead alexa need majel barret voice geek heaven easy get premium spotify work properly still sure get multiple music account attached listen different music dif ferent room far still worth often asking time weather even give u news briefing also use intercom system really awesome plus fun knowing nsa listening everything', 'love', 'pur chased daughter love amazing love game', 'always work', 'good new perfectly packaged zer o issue dot', 'love bought granddaughter play music ask question entertained hour good b uy honest opinion', 'issue work look great', 'fun toy daughter read', 'refurbish echo do t received new condition new packaging complaint neat little gadget drive wife nut', 're ceived echo gift loved much decided get dot bedroom easy set big difference sound qualit y would still buy', 'worked advertised thanks', 'new amazon product great everything bou ght refurbished complete garbage never purchase amazon refurbished total dissatisfactio n', 'work good microphone good better echo product', 'took little work set finally got s ound quality best got work great check weather ask cooking question kitchen play radio w ant music probably upgrade echo plus better sound', 'love alexa best thing ever bought k now ever lived thing amazing happy product wish would use google', 'loved work great', 'extremely low volume', 'trouble getting program downloaded phone ended using computer interesting answer come wikipedia however give echo dot music playing department heard song music totally forgotten mainstream station also amusing alexa responds know think yard cotton fabric refer football playing paid full price gadget would sorely disappoin ted seems reasonable step hal', 'brought replace one moved range previous non refurbishe d unit would seldom able find wi fi connect got tired hearing message trouble connecting check alexa app unplugged went troubleshooting reconnected several time strong', 'want listen music come several echo dot unit simultaneously must pay monthly fee thought ama zon apple paid many could one room enough money', 'purchased gift', 'love', 'overall goo d device bought workout room issue reaching volume heard standard row machine could use much better speaker', 'work great simple set alexa way accurate imagined im using thoug ht wish alarm could set bit thats complaint listening say wake word worried lose conspir acy theory speaker great hold getting one turned gen like', 'voice clarity made eavesdro pping effort much easier government', 'worked perfect', 'little trouble beginning replac ed old router work good except current temperature time alexa much degree like degree al exa would say degree otherwise everything work expected enjoy listening music amazon pan dora station requesting favorite song recording artist', 'bought three three worked flaw lessly labeled refurbished known', 'device work perfectly good price love alexa great fu n music great get radio station need morning traffic report think would enjoy ai house f un educational entertaining even people tech savvy', 'eh work half time respond say wake name work fine', 'great little thing work better siri', 'amazing love', 'bought son lov e', 'first second generation echo dot think prefer volume ring first gen better button s econd gen still job great price got still definitely recommend', 'fun use morning briefi ng', 'arrived time work amazing', 'like new set quick easy', 'like new good refurbishin g', 'love', 'love echo dot', 'like know music type least wireless volume high', 'great p roduct', 'work great reason leaving star wont play unless plugged whole time pretty irri tating 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attention gaming watching tv', 'perfect', 'looked bran d nrw nothing complain defently ordering', 'ok speaker pretty terrible google home bette r product', 'love', 'love answer stupid question tell weather get couch', 'first one qui t working shortly got next one becomes unresponsive voice time way get work app sure dot way', 'bought go niece room tell refurbished look good work like new', 'device working followed instruction alexa echo dot come upsetting', 'sent back due crackling noise tur ning expect refurbished item', 'best price could find useful around answer question hand y find phone also intercom system', 'never satisfied product perfect introduction alex a', 'work well speaker grand getting another speaker drop future would gone full size ec ho', 'love echo thing full size version sound better though', 'work great', 'need life p

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lan time date music', 'seems trouble hearing say wake word despite trained voice wonder
 something buying refurbished google home mini problem hearing u much louder', 'love wor
k perfectly', 'brand new echo dot thought refurbished would good quite different expecta
tion refurbished unit even turn realized power adapter faulty way amazon send power adap
ter according return option love amazon buy even toilet paper truly let update amazon co
ntacted credited enough buy new power adapter shop amazon always trust deliver product',
 'bought family member gift called see like said love', 'loud quality ease use great sou
nd perfect background music would suggest connected together trying use hosting louder p
arty', 'looked brand new work great love echo dot refurbished one like new', 'nd one use
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at', 'great price extend range super value dot offer hooked wireless speaker use working
 outside dot made outdoor sound range possible without disturbing indoor light control p
ossible', 'amazingly fun daughter asked question first day set daily alarm weekend remin
der playlist morning show random song daily bible verse weather morning commute tell way
 go dodging traffic get one linked phone yet', 'work perfect difference refurb one new o
ne house buying refurbs', 'great product wake every morning time', 'like new difference
new unused original', 'complaint far know exactly like new little cheaper great', 'perf
ect condition', 'like new', 'work well new version got discount echo speaker decided pur
chase version amazon state warranty', 'received echo gift needed another bluetooth somet
hing play music easily accessible found smart speaker wait see else', 'without cellphone
 cannot use many feature ipad see use great alarm u r almost deaf hear alarm bedroom liv
ing room reason enough keep fun ask random question hear response seem smartbon politics
 yet', 'think th one purchased working getting one every room house really like feature
offer specifily playing music echo controlling light throughout house', 'look great',
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ar old dad talk constantly', 'love learning knew thing everyday still figuring everything
 work far easy use understand make laugh time', 'purchased mother knee problem give some
thing trying come getting around fast like enjoys little big thing alexa play song time
 cook', 'love love love', 'expected', 'love wife hate', 'really happy purchase great spe
aker easy set', 'using alexa couple day lot fun new toy like new household member trying
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improvement sound', 'liked original echo shorter greater fabric color choice miss volum
e ring top plus minus button big deal ring w comforting well like use standard usb charg
er port instead previous round pin guess sound seems work still answer alexa echo comput
er like', 'love echo good music sound playing alexa understands command difficult time f
ind specific playlist song spotify good amazon music lacking major program', 'love alexa
use play music play radio itunes play podcasts anypod set reminder listen flash briefin
g news weather every morning rely custom list like able voice control volume sure contin
ue find new us sometimes bit frustrating alexa understand saying', 'set day still adding
 smart home device speaker great playing music like size stationed kitchen counter intru
sive look', 'love play sleep sound immediately ask', 'got second unit bedroom expecting
 sound improved didnt really see difference overall big improvement st generation', 'ama
zing product', 'love echo easy operate load fun everything advertised use mainly play fa
vorite tune test alexa knowledge', 'sound great love', 'fun item play get used using som
etimes hard time answering question ask think better', 'like one', 'still learning capab
ility far pretty pretty good', 'like', 'work well need learning command unique ow
ner user like alexa learn tasha birthday alexa learn definition fine etc great', 'speake
r sound pretty good small setup pretty easy bought two reason rate followed instruction
 synching music unit know done correctly sync primary motivation purchasing multiple uni
t', 'device awesome', 'bought compare speaker quality first generation speaker like soun
d better ship daughter though like fact first generation chargeable base bought keep mob
ile need better sound', 'love echo still learning thing able follow instruction included
package found great one u tube', 'speaker better st generation echo', 'thing way cool g
et one want cool', 'first digital assistant giving good review speaker really good cheap
price prime day fun play used alarm clock going get first place ended echo go one defin
itely try like best number device connect purchase came smart plug connect lamp alexa tu
rn light', 'husband like able use listen music wish knew capability', 'android would all
ow alexa connect fortunately sister apple cell hour tech support fixed glitch running',
 'far good', 'tried play certain broadway show like camelot give ne group camelot', 'gre
at', 'satisfied echo alexa control light family room wife listen jimmy buffet asking ale
xa', 'like siri fact siri answer accurately alexa see real need household though good ba
rgain prime day deal', 'love echo still learning every thing work ton fun', 'love much',
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st pay play music star reason everything else', 'excelente lo unico e que esta en espa o
l', 'still learning use far echo great sound actually much better expecting', 'work expe
ct also good sound quality considering price sale feature', 'sound echo nd generation ph
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enomenal mention love alexa helpful', 'like google better', 'let play learn get', 'work
 advertised easy setup still learning', 'great sound easy set', 'love alexa bought other
s friend', 'love echo purchased company husband alexa great say name tell joke play favo
rite song', '', 'love able listen music easily still learning feature available', 'reall
y know could use device used thing need overview', 'love wish built hub', 'use primarily
play music work wonderfully still getting used many thing amazon sent several tip since
got thanks help', 'easy set', 'fast response amazing clear concise answer sound quality
 fantastic still getting used alexia usde echo full extent', 'need na na nana', 'everyth
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ng else good', 'great sound small package easy set use fun', 'work sound great', 'sound
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k great sound alexa play game play radio station play old time radio program like long r
anger alexa many apps add ability day played madlibs great fun also alexa control househ
old appliance purchased alexa compatible power strip control lighting fan tv component l
ooking forward implementing controll also add alexa component chosen music play room com
ponent located', 'speaker excellent sound work perfectly', 'like', 'love everything', 'l
ittle nervous received new echo really tech savvy found bit intimidating first take long
 figure happy purchase thinking adding echo spot', 'like still learning use', 'great tec
hnology believe speaker volume quality wonderful wish bought another one', 'purchased ec
ho dot husband father day us constantly hearing quality sound echo nd generation brainer
best gift ever', 'work fine', '', 'clear music', 'fun use good sound quality', 'echo wo
rk well able sync amazon music device', 'work great think amazon charge another cent unl
imited music prime buy echo', 'already echo dot echo even better fuller sound also setup
let phone call made contact list great', 'speaker sound really good', 'good sound work
well', 'love alexa savvy support helpful patient', 'love thinking getting one prime day
discount offered could pas fun ask alexa play song group come playlist amazon prime mus
ic also connect iphone bluetooth play music pandora youtube video using alexa speaker fu
n asking alexa different type question information like weather news even time country d
ownside limited data wifi plan alexa us burn playing music', 'like far lot try yet', 'lo
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light easily work additional light thermostat next echo dot bedroom lot echo think traf
fic weather trivia etc', 'love', 'entire family love alexa echo part family', 'great fun
 getting know function product wow family fun homework help talking grandchild also echo
huge bonus wait learn', 'love', 'awesome thing love alexa', 'worked exactly expected sp
eaker great sound perfect classroom', 'love love new little gadget made life much easier
like personal secretary living home hardly need cd anymore since alexa play everything
need going get alexa dot soon room thanks', 'speaker surprising quality happy purchas
e', 'easy set work wonderful love', 'really impressed sound quality playing music device
bass sound almost like coming bigger speaker prop amazon', 'still great product sound q
uality seem worse get wrong definitely get used within hour definitely feel like echo ge
n sound quality better besides great addition able play bluetooth wifi even better', 'ou
tlet work disappointed', 'great device responsive helpful', 'sound terrible u want good
music get bose', 'liked sound troubling paid extra money access million song sometimes
work ex alexa play italian song understand play opera tosca response sorry', 'easy set
use bad plugged would nice take outside operate battery recharged', 'still learning way
use real hit grandkids ask play music dance yr cute', 'star generally like product grea
t ask like playing music setting timer making call reason rate sometimes connection dy e
cho stop playing music show red ring seems connection issue overall great product', 'wor
k great upgraded echo dot full size echo happier', 'alexa else say', 'upgraded lilttle e
cho dot happy sound', 'excellent product set ease well', 'first gen echo since first cam
e worked well purchased nd gen prime day far happy seems improved speaker provides enhan
ced sound music', 'love echo smart speaker love volume clarity easy set wonderful gift a
ge', 'wonderful product fast delivery', 'initially harder set called tech knowledgeable
working great', 'easy set family love', 'great sound responsive voice command', 'live 1
ong without echo get enjoy music style asking alexa going greade wireless love echo love
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isten music across room busy something else', 'far seems nice item pick voice understand
s without problem day asked turn music next room heard fine used listen music check weat
her done thing well', 'love echo', 'love helpful use remembering thing sleep ask anythin
g week still learning', 'better st gen every way except one really miss ring top volume
 control quicker easier grab top twist without look button find one press time also wish
bass bit better great device happy', 'love alexa', 'far like', 'thoroughly enjoying eco
o love read audiobook office simply open audiobook kindle continue elsewhere wonderful l
istening music mood book great setting reminder much', 'still love', 'love', 'love sound
 quality unit clear sound', 'listening talk radio morning turning light etc system excel
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lent job full house sound system streaming sirius', 'week still learning alexa learning process love music call time listen podcasts radio station started keeping shopping lis t grocery list love search paper pencil getting time temperature great wait weather repo rt sound good fussy woofer tweeter base etc echo fine afternoon going try dropping son g et home going surprise', 'much feature', 'great sound quality great feature great produc t multi room music cool', 'cool', 'everyone echo two three bought echo qvc', 'annoying e verything show alexa able downloaded spend much time trying figure phrase machine may we 11 look', 'alexa since beginning accidentally spilled water replaced nd generation decid ed without echo setup easy working within minute', 'like able tell alexia music want hea r sometimes trouble finding song specific title', 'like look better original echo moved old echo basement family room nice sound', 'echo wonderful still learning use music req uest somewhat limited', 'know half thing asked recognize sprinkler wifi controller even though product detail say compatible program change wifi thermostat setting matched wif i router handy music player amazon music', 'love', 'awesome understands kid', 'pleasantl y surprised sound quality many feature nice easily hear particular artist hear book simp le command looking forward exploring option device', 'met exceeded expectation easy set really quick response', 'like fact get kind music prime want request alexa liked inform ative photo little pamphlet wish included connect tv etc command alexa really love musi c', 'found way access echo thorough prime account think part top line video music etc al so think setup app define example music like well integrated echo tried ask playlist ech o sure even though set play list setting also like fact word exact match playlist name n ever remember like ready nature echo respond query', 'great item added audible book make even better thank', 'prime day nd gen echo sale resist beginning smart home set happier say alexa done amazing job connecting smart device thanks control light smart plug tv e tc trouble connecting echo wifi phone app work perfectly fine let add skill routine smar t device timer much sound quality good enough since audiophile alexa hear voice even wat ching movie high volume design great modern definitely add nice touch home change cover like sale overall great addition home enables many possibility yet sure add alexa hom e', 'versatile fun', 'work great killer speaker wife son love', 'regret waiting long pur chase item surprised pleased sound quality', 'stopped working week follow command really fun working', 'far love working getting thing set love grocery list app', 'performs pre tty much expected disappointed provide terminology need play various kind music without subscribing amazon music service understand music choice may limited without knowing as k cannot access music provided free along echo purchase chart showing language need us e', 'easy set', 'like product except speaker high quality expected', 'great investment a lexa helped made laugh', 'yet another exho home love', 'love plan gender music big band jazz easy find local radio sound good stop voice command get phone call', 'good value', 'super easy set loving new echo', 'whats like speaker ask alexa', 'best father day gift dad joked mom alexa one listening repeated story going forward', 'great addition breakf ast room kitchen tune information instantly available slowly learning feature', 'sound q uality', 'sad joke worthless', 'entertainment', 'good quality', 'work great sound great miss beat wish battery better portability', 'loved till someone stoled afford replace y et going', 'alexa rock', 'got gift love never would bought one allows play music amozon prime music worth also give new brief tell joke', '', 'mom bought echo dot repeated ask take one great told two day made take hour later could live life without amazing four 1 arge speaker small echo dot returning say going order alexa speaker go big get echo othe rwise tou returning two echo dot live without', 'love great product', 'easy set user fri endly', 'really disappointed alexa plug wall socket time fault checking made assumption company technologically advanced amazon would sell product rechargeable battery could r eturn would apple music boom speaker give flexibility alexa', 'think nd gen sound good s t aux could add external speaker going get dot nd issue unique unit understand override default prevents playing blue tooth speaker playing group get delay using bt speaker un it heard able play group using bt speaker', 'everything', 'like interaction asking quest ion like ask setup schedule connected lamp', 'supberb sound definitely worth extra money listen lot music', 'really love amazon echo think sound quality great lot fun really ha ndy music get update weather sport', 'love grandkids', 'far worked well always intuitive link different device skill getting hang', 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nd bass work time still hot miss recognizes thing', 'still discovering echo', 'amazing p
aroduct', 'good hearing range sound quality bit complicated set quite understand lot eve
n speaking slowly clearly love flash briefing feature interfacing abode home security sy
stem', 'speaker sound good', 'absolutely love', 'best part product control thermostat li
ght house anything dislike', 'thoroughly enjoying amazon echo installation easy using al
exa app purchased kasa smart plug control living room light installation easy using kasa
 app sinqued right echo enjoying playing music echo sound quality awesome added kasa sma
rt bulb kitchen setup seamless looking forward adding automation home', 'home entertainm
ent', 'cool product easy setup fun use sound quality much better anticipated', 'love gre
at sound easy connect use', 'work fairly new smart tv mainly tv manufacturer lg fault du
e supporting anything older tv year smart lock also need additional piece equipment orde
r connect well speaker sound great work well', 'great sound little speaker', 'enjoy',
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mes alexa understand command fire tv fabulous speaker', 'love echo great sound smart',
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y', 'best thing invested thank much', 'extremely impressed item bought warehouse outlet
minor imperfection tell even one work great come packaging sealed damage missing anythi
ng like sound quality see knock bose great family easy use minor learning curve learns v
oice integrates seamlessly amazon service wait get classroom lot fun even speaker let al
one plan', 'love echo show bedroom wonderful music info sleeping sound', 'awesome life c
hanger seriously able start morning alexa wake alarm playing music gotten used voice ano
ther room listen say love echo hesitate get one price speaker unbelievable buying cordle
ss holder take echo anywhere love purchase love alexa', 'super impressed alexa prime lap
sed play anything smart enough differentiate among spotify account use either randomly s
peaks nobody talking today unplugged sure ever use alexa', 'like everything', 'liked',
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ily really love new echo', 'bought wife love', 'fun got today pod go car use house', 'li
ke', 'third echo worth every penny like household employee small flat rate keep bedroom
 living room drop use intercom listen music answer quick question alarm wake school et
c', 'listen music set timer', 'received echo perfect condition device easy set responds
 quickly without issue alexa great addition family', 'good sound like music scheduling l
ike get random thought recorded think joke cute', 'purchased beginning learn far pleased
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ho great others even though smaller', 'funny buy something look fun wind totally useful
part home loving', 'bought replace dot living room speaker slightly better hears better
tv unfortunately understand respond request well dot frequently request time get want d
ot usually exactly want first request consider upgrade', 'good experience far second gen
eration echo many thing learn time yet right mostly enjoying music weather update using
 alarm feature personality also purchased mini smart socket yes excited begin using', 't
rouble connecting tv exactly tech smart sure one grandson figure far using mostly musi
c', 'simply love echo hardly watch tv anymore busy listening music speaker pretty goo si
ze fun skill really make echo fun whole family', 'enjoyed entire echo experience', 'easy
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ple get result installation fairly straightforward messed several time simply thought st
ep complete actually made lose ground figured advice patient app let know move next step
biggest issue moment several echo device home would like use intercom told done however
make echo aware others existence ask alexa answer instruction change name know likely f
ault would think designer would anticipate make easier find needed instruction small dea
1 many device savvy people challenge', 'loving much', 'original alexa tap far nd generat
ion best happy see making improvement new one would great update little think would help
 lot bug happy play music throughout whole house adjust bass treble thank', 'pleased ech
o nd generation nice alexa available music weather news probably lot discovered', 'pleas
antly surprised sound quality echo big fan deep bass might sufficient though potential c
ontrol home option explore evolve home smart home voice recognition impressive stylish f
un regret purchase great technically change people ask play song movie responds instantl
y elderly loved one would great gift connected wifi simple use want unlimited music cont
rol sure amazon prime premium spotify blown away personal dj even conversation echo emba
rrassed say echo made laugh couple time ask tell joke tell package since amazon prime ad
dict come extremely handy', 'easy setup love thing', 'alexa throughout house future arri
ved', 'already alexa amazon find today could resist getting echo also best thing ever us
e side house happier', 'arrived expected', 'bought week ago everything product excellent
 forget buy charger ordering must take outside pool worry hiring electrician put outlet
 yard', 'terrific', 'love echo', 'smaller original look nicer', 'work great', 'husband w
ould call late adopter come technology decide would try echo serve primarily music sourc
e wow amazed great sound also great time listening favorite song buy asking alexa may ev
en buy one elderly dad think enjoy one listen music even place call u', 'really enjoyed
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changing directv channel play iheartradio pandora adjusts ac thermostat turn living roo
m light outside light', 'wanting one bought prime day absolutely love', 'glad got echo b
luetooth speaker alexa much stuff non smart speaker personally love timer feature helped
 cooking multiple thing simultaneously pandora integration another feature use daily hap
py prime day purchase get echo hub echo dot future', 'see subject line love', 'love', 'e
asy setup', 'hesitant buy echo echo dot seems good enough echo except sound quality real
ly feel needed however glad got difference sound really far superior echo dot listen gre
atest showman little power', 'sound quality great still learning different thing fun',
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at nice sound small speaker', 'love', 'work great perfect office', 'love one inside hous
e one pool good bose speaker around house', 'easy use amazing', 'nice product', 'love ec
ho totally amazed speaker quality bummed buy two since got prime day', 'responsive great
 sound quality size', 'efficient amazing cool use often every day', 'impressed quality s
ound echo definitely comparable bose mini gave star use apple music account', 'technolog
y small device price good sound amazing must feature home', 'mainly use music learning t
ime really nothing bad say', 'replaced st gen concerned smaller unit sound wrong anythin
g volume clear good product', 'great addition echo plus', 'best', 'love feature play mus
ic every room multiple echo', 'love alexa surprised much use', 'use product enjoyment lo
ve', 'easy use great sound great purchase great price', 'easy set issue', 'unit add much
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e spotify audible thing like sometimes answer everything ask still nice use', 'difficult
 set keep timing enter password', 'getting use using echo used shopping list listening m
usic timer working great far', 'cool lot fun used week still learning capability', 'love
 love', 'love hard time setting apps', 'use office another apartment music information',
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a anything answer plus good homework purchased one prime day bathroom getting ready work
listen music base metro booming replacement clock radio plus echo dot night stand alarm
 clock', 'impressed look clarity sound color', 'alexa amazing great speaker', 'still get
ting used alexa connected tv yet thing right use music information great', 'work sound g
reat house barely sf sitting kitchen counter hear speak room lot functionality still dis
cover', 'pure fun echo weather joke news briefing music still much use lot fun money',
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ing easier like forget turn light another room ask alexa turn light', 'bought daughter t
urned love especially like calling feature since cell phone love playing music dancing a
mazon music play favorite song sometimes lol', 'got wedding gift discovered feature yet
update playing music great though', 'impressed sound quality', 'pleased purchase echo s
mart speaker love fact play music different genre whenever want trouble first wi fi work
ing', 'wife enjoy ease playing music game fun entertaining look forward adding smart pro
duct home', 'second echo love help kitchen set timer listen news prepare grocery list ge
t great music', 'sound quality good wish alexa could answer question', 'second echo dot
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use speaker stream music month kinda useless', 'set user friendly set user friendly hop
ed alexa app able download pc without installing invasive driver wife retired able insta
ll alexa son supplying smart phone using alexa yet', 'easy set really enjoying', 'echo c
ome built battery plugged time use make quite inconvenient', 'compact bit better origina
l', 'love pretty cool', 'living room music sound really good living room hear upstairs',
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od', 'love', 'love', 'glad bought', 'like type fun music', 'like volume top turn quickl
y', 'beyond capability program grandkids lve', 'love new echo give hour music help thing
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eaker sound great', 'great sound size prize course alexa', 'echo definitely need one',
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e', 'used product phone look weather watch video', 'use much thought would synced kasa c
am use check baby crib lot lyric music cool used clock standard dot ish feature', 'amazi
ng far got day', 'like smaller never understood command easily first gen original echo',
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 clock lot face choose display weather reminder etc think video call use facetime anyway
 great shape take lot room planning get another one guest room awesome great price', 'lo
ve echo spot bedside alarm clock size device theecho show concerned already large echo m
ybedroom answered alexa like device home wasconcerned device answering time discoveredth
at name choice enough enough avoid confusion named echo could choose male voice loved co
uld link tomy security camera new doorbell many feature forget buy thestand base many ad
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vantage read review highly recommend', 'love little spot thought would sound great littl
e thing music play nice loud clear video terrific watching prime show heck really impres
sed immediately convinced mom buy sister one birthday thing kept giving star really wish
 cordless love kitchen trying find place plug pain connect bluetooth speaker playing ama
zon prime music reason drag want hear dining room dinner course cordless could bring oth
erwise absolutely love probably buy another one', 'bought prime day glad easy use lot cu
stomization option know review said screen small hard read disagree', 'honestly like tim
e could bought smaller one exact thing le half bought video chat never really used', 'ov
erall great like see lyric time date however sometimes freeze respond properly error mes
sage lack connectivity stop resetting resolve problem', 'love echo spot', 'thing like ec
ho spot voice command feature ask anything get answer play music without getting adjust
 echo easy use', 'love perfect alarm clock replacement plus much', 'love echo spot great
 checking weather along many thing important work great alarm clock bedroom', 'absolutel
y love product wish would bought instead dot', 'like able get weather information quickl
y even hear music played speaker clear enjoying like creepy day husband played particula
r song stereo next day asked echo play music artist specifying particular song echo play
ed exact song artist husband played stereo day little disconcerting', 'like echo spot bo
ught use alarm clock one negative didnt really think wake morning somewhat groggy hard t
ell alexa turn alarm hard remember command snooze minute case clock button seems work be
tter', 'second echo spot go two echo dot love look alexia responds', 'love echo spot',
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e little gizmo bought primarily purpose first could set wake alarm individual day set wa
ke music individually day second wanted control bedroom light voice could shut falling a
sleep without get bed turn switch echo spot together smart plug able accomplish bonus ge
tting alexa play music amazon prime playlist great sometimes alexa really hard time unde
rstanding instruction repeating altering way say thing get pretty frustrating hopefully
 ai get better future along added function', 'love easy use', 'put night stand use clock
 alarm work great every morning get weather news get also reminds appointment wife', 'lo
ve', 'part fault thought could wireless though price still feel like also sound quality
 volume could better prefer tap unless really want call option today u phone computer ip
ads worth', 'easy use much quicker looking everything cell phone', 'love new echo spot',
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r even turn light', 'ease use product', 'far pretty happy spot really glorified alarm cl
ock radio know could something cost effective eh like read review scrolling issue saw on
e make stop far good', 'entering smart technology world figured yet far pretty cool', 's
maller anticipated say much mean however still work well quality sound easily programmed
 easy work alexa anywhere good voice program', '', 'love echo spot', 'great deal great p
roduct', 'perfect', 'couple echo dot previously bought specifically ring doorbell video
 cloud cam display interface capability disappointed love fact ask see front yard back y
ard front door etc video chat room also quite cool bonus alexa show ant man trailer etc
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 room love spot perfect bedside impressive design show lyric photo etc paired smart plug
bedroom lamp alexa turn light love', 'love much sits nightstand improvement would make
battery back capability screen could tad bigger overall happy would recommend', 'gift r
ecipient love love love', 'cool little piece tech still learning function possibility se
e potential even technically challenged wife already figured video call daughter', 'extr
emely impressed device whole completely changed sleep schedule replaced alarm clock perf
ect bedside counter device alarm wake music weather top news story etc perfect device wa
nted much expected calling feature also huge selling point must item probably grab echo
 future', 'alexa device work well product unfortunately go ability play video limited pl
ay youtube play video cropping screen make look strange quite selection clock face contr
ol display one glaring annoying exception turn thing try screen turn screen scroll defea
t purpose screen need reminded every second thing alexa need advertising especially cost
device overall expensive alexa device screen useful annoying would recommend amazon peo
ple get act together come screen actually useful', 'far good', 'device perfect smart nig
htstand clock love dims based ambient light room first nightstand clock bedroom year lig
hting glow typical alarm clock bother trying sleep screen dims light room go bothersome
 overall great addition smart home nice able tell alexa turn bedroom light without even
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getting bed reaching phone bunch alexa device first one screen', 'love thing talk wall
 room amazon lover amazon music unlimited kindle unlimited prime video etc ready came sc
reen nice thing resembling side always perfectly understand song want hear deep southern
 accent lower alabama speak english anyways', 'smaller thought would happy got stand sit
s higher bedside table', 'echo spot work well except work ring doorbell state website si
nce sold pair thought would app ready unfortunately case perhaps ring update integrate
d', 'nice', 'like', '', 'owned number echo device viewed toy tool playing music sound sy
stem found much use find voice user interface efficient echo spot solves efficiency prob
lem displaying information routinely interested furthermore basic navigation using touch
 screen well tailor setting use bedside clock', 'love echo spot waking favorite music ab
le completely turn display night bedroom dark skill yet try easy use', 'like small still
 able see ring camera', 'great checking son school still work love getting weather traff
ic morning plan route accordingly', 'love super fun easy use three year old even get inv
olved', 'returnef item speak spanish', '', 'hardcore fan echo infact love member alexa f
amily echo echo dot echo plus new toddler echo spot every variant beauty love feel size
 echo spot fabulous far look concerned great audio quality expect time placing order com
pact small size bought connect bose soundtouch', 'love', 'love able alexa sing careless
whisper ear wake', 'work great bedside clock microphone alexa work well normal echo som
etimes alexa hear try interrupt give new instruction speaker also good normal echo scree
n small really useful viewing type video seeing front door great bedside', 'fun tech to
y', 'love small good sound', 'combination smart plugins alex app turn stuff phone tellin
g alexa order stuff get answer watch video get weather set alarm video call much devic
e', 'great product', 'matter minute became indispensable addition house extrimelly usefu
1 hub information music automation communication assistant basic need would love voice p
ersonalization thing better said aloud typed like door unlocking code problem unwitty de
veloper far positive experience privacy invasion happened way alexa phone matter brand c
arrier alexa defence list button turn microphone', 'love device great great alarm clock
 surprisingly good speaker reason give star need feature like playing youtube video goog
le play music camera good low light decide drop dark room minor thing love great buy wou
ld buy', 'hand free control', 'great love display easy use though still learning everyda
y', 'able interpret instruction pretty well right start even distance lot skill excellen
t added late show flash briefing ridiculous access youtube might important note adding e
vent calendar task seems difficulty time span event imagine functionality people would u
se often', 'setup easy fantastic alarm clock', 'great product highly recommend getting s
tand go sits much better desk', 'eh cool also kinda boring really know desk clock right
connect spotify unless premium college paying amazon music', 'huge amazon fan first kin
dle echo waited bit wanted awhile love kid love love watching video lyric song video cal
ling feature nothing like advertisement made thought long someone would facetime could s
pot spot even skype often aunt major disappointment', 'love love love think notice pick
voice command well echo echo dot echo product throughout house kitchen bedroom alarm cl
ock longer searching pen paper make list', 'love amazon product', 'love', 'love spot dot
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ter source info rest work great', 'live without alexa', 'really like screen major plus',
 'didnt think id get alexa device perfect home office screen add little piece make worth
 extra cost alexa device show lyric song play xm radio show video movie trailer news gre
at', 'love made group echo dot get music home waiting go sale hopefully get another spot
bedroom love alarm weather sound voice', 'first received product great however week ago
device served video advertisement around pm night scared family want make sure protecte
d allow video directly home spot device keep safe', 'fun use make life easier sense', 'l
ove', '', '', 'got echo spot prime day love think still little expensive chance save con
vinced buy basically use radio alarm clock old radio station would sometimes come clearl
y also like sleep sound skill hearing weather still exploring skill discovered star trek
 sound alexa beam fun', 'love replaced old alarm clock bedroom love dims night responsiv
e command', 'love spot even expected great size bedroom', 'far good got trying figure th
ing product well made easy set', 'couple day alexa answer disconnected see better reconn
ecting', 'perfect may favorite alexa device far specially ring camera amazon cam job rea
lly well changed echo main living room seems reactive good job amazon', 'great use music
mostly', 'receive call really hard call someone another echo', 'first step smart home s
oon added one item grocery list started loving wife til opened rain sound convert love d
ot', 'like little spot guest room alexa enabled', 'love echo spot three house like drop
 spot wish clock face customization option face general', 'smart sweet design', 'far o
k', 'love bedside clock alarm radio face dimat night bright sleeping', 'love product use
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et timer go like tv hcfe sleep mode', 'love glad purchased', 'wanted see security video
 camera without use phone work great extremely easy set', 'echo spot great', 'bot prime
 day one use clock radio bedroom one family room control light watch front door doorbell
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ring music sound good good echo way better dot could buy amazon device would spot', 'bo
ught two one office one bedside table fantastic screen big enough using drop feature com
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ve', 'love', 'like product bought prime day week cheaper prime day still really cool dev
ice wish would waited', 'still learning ise disappoint giving everyone christmas check u
nnannounced like show advanced warning', 'helpful daily activity', 'exactly advertised',
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at', 'really like work well trivia game shopping fun sometimes misunderstands say speake
r decent video chat good need well lit room end see lol', 'fun work still learning every
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 one star due consistent delay bringing ring pro video though look great feed displaye
d', 'easy set use bought two one house one year old grandfather set gave minute lesson c
all least day great able see visit', 'wanted use clock bedroom font small see distance a
pparently change', 'great size bedside plus dims night', 'love work great issue drop fac
etime like feature sometimes lag could possibly issue wifi located house', 'love meditat
ion music use morning alarm mention general love', 'know like like one alarm clock alexa
device know looking get alarm clock one get yes much show time show weather touch scree
n show music lyric thing typical alexa device quite loud size well sound way better echo
dot also video calling pretty awesome viewing angle great even sitting fairly high stil
1 see display well enough', 'quick easy set', 'hoping better clock face make alarm clock
 replacement display brightness dims much night accomplish task display work well camera
 viewing attractive device decent value', 'great device', 'fan echo device think great a
lternative clean clock like using adjust lightning room listening sound help sleep two y
ear old sleep much better also use tell two year old story issue volume alexa speaking t
ell turn light loud volume set want listen music night', 'echo device consider addicted
little number awesome like display sound great dependable functionality echo device one
 feature really like slowly dims turn bedroom light night light bit love echo device run
place put', 'enjoy little thing lot almost anything like joke tell still learning diffe
rent function', 'meh', 'best looking echo device easy use', 'helpful product glitch eg i
nability occasionally access flash briefing station understand answer certain question a
mazon likely fix improve', 'like convenient', 'love size echo spot fit nightstand capabi
lity echo show like going sleep lightening storm image along sound relaxing calling mess
aging feature great small enough take travel love alexa product whole family us', 'amazo
n alexa nice wake morning alarm great prime lot play song want play even make playlist f
avorite song love alexa game play ad watch video movie trailer screen', 'love spot', 'ea
sy use easy set', 'love echo spot daughter son law got birthday alexa wake morning play
music ask', 'product currently two related software flaw make completely unusable card
homescreen called thing try ad alexa service try turn homescreen card one default homes
creen card cycle automatically incredibly annoying setting opt card cycle instead cycle
 continuously critically setting work unit set cycle card still continue cycle time rebo
oted device set etc two obvious software issue fixed opinion product useless', 'grea
t deal prime day', 'problem', 'excelente su funcionamiento llama la atenci n la rapidez
de respuesta el control que se logra trav de la utilizaci n con alexa sorprendi gratame
nte muy recomendable', 'love love', 'purchased prime day absolutely love echo dot nights
tand really missed display perfect speaker excellent', 'yes met expectation snooze alarm
need work tap snooze swipe prompt dismiss without glass read often snooze one day must
dismissed tomorrow alarm never went set mon thu fri need get early apparent indicator a
larm set would nice old alarm red light', 'great product like screen alarm clock', 'fun
easy convenient device around house need pick phone look something word world fingertip
 speaker put great sound screen crisp price right device like', 'great replacement bedsi
de alarm clock funny habit going every time cleaning lady came mostly use turn ceiling f
an light leaving fan running gripe would mic sensitivity appear good view gen get little
 frustrating repeat', 'product made life much simpler little one use lot music hand full
 turning breeze screen great novelty watch news', 'work well easy set', 'love spot act n
ew alarm', 'one favorite amazon device one bedroom use alarm clock perfect addition home
 alexa device', 'sure bringing smart technology home hooked love sleek look echo spot ni
ghtstand easy set use also love scroll news local weather give suggestion ask alexa use
 alarm clock speaker sync etekcity voltson wi fi smart plug control lighting apartment',
 'love', 'need harvard law degree operate thing going back soon', 'love getting use alex
a getting use voice sometimes answer think internet low updating voice strong annoying s
tuff everyone complaining thank goodness listen review paid attention apple guy', 'produ
ct turn randomly sometimes night', 'used alarm clock lov', 'much smaller expecting cos
t', 'amazed', 'alexa wake everyday work whatever station iheart radio spotify want plus
 get smart home device even useful really helpful answering random question small screen
 suck video small round nice something show time picture', 'fun far still learning wor
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king cutting cleaning etc especially counter wide begin going back forth show decided fe It feature compact honestly say regret probably watch movie dying see great way listen m usic watch quick youtube video etc even attempted watching jaw comfortable thing eye bad one would think would definitely recommend', 'love echo spot use nightstand alarm clock play iheartradio radio getting dressed', 'easy set use thought', 'would love way stop s creen constantly scrolling thing try amazon would make setting would change review sta r', 'small business owner staff alexa driven echo spot feel like hired first assistant e cho spot keep organized updated assistance need information help day run smoothly love e cho spot much bought kid love echo spot highly recommend product suggested improvement f uture version make echo spot wireless', 'bedroom clock ask question weather reportsalarm clock music download music', 'speaker loud google home', 'figured make receive call dev ice tell need register know', 'need get better control custom display ability make clock asking lot general great device glad got', 'great buy', 'gave daughter birthday love so und amazing play music constantly worth every penny third amazon device purchased echo s how spot', 'use product alarm clock love able set schedule week worry image shown cut li ttle trying fit circle', 'love ease use convenience echo spot offered', 'great product w ould give star scroll face card without stupid try ask alexa suggestion pop yes scroll s tay clock like card well god worst irritating got super cheap face screen toward wall tr eat like dot instead spot dumb move amazon part', 'love command access news bloomberg tv npr etc highly recommend gain access alexa app setting device get familiar key feature service setting daily commute family friend spot great substitute skype face time alway s drop missing loved one catch', 'good size screen get good range voice command sometime s pick weird command watching tv though great product price need big show screen', 'good addition small space keep date event weather condition', 'best thing ever owned started dot added spot love iy', 'love coolest thing since sliced bread', 'product complete was te money ask alexa question either know answer give wrong answer find information wikipe dia', 'honestly different echo dot already occasionally seeing lyric song listening real ly see difference', 'got husband prime day love alarm clock smart device rd echo device connected throughout house although deactivate camera also chose cover since device bed room comfortable camera room bring cell phone room', 'great product tell allow drop drop anytime sleeping yelling anything', 'two one computer room move around deck great watch ing video done added sound get echo dot perfect location add whole house music arrived n ervana', 'surprisingly handy wish option geared towards nigh stand like even dimmer sett ing', 'beta list alexa show original alexa echo actually like best even show', 'love', 'contacted people india suppose charge hard understand instruction control computer net work also bought cloud cam know make work alexa', 'dot echo plus one seem hear well much expected', 'bought son birthday present love often find jamming music room love option alarm weekday alarm set repeat get sleep non school day', 'great product', 'love echo s pot', 'excellent purchase', 'great little gadget house ask delivers period well done', 'switched google amazon helper shopping google task assistant', 'favorite echo adequate replacement clock radio', 'echo spot compact nice sound camera quality make great video chat family travelling work ease use youngest member year problem talking mama video ch at understands important digital security', 'echo spot great love', 'voice recognition a mazing perfect companion bedroom', 'liked perfect size screen really clear elegant', 'ea sily impressed electronic goody omg far coolest thing ever everything short clean house asked alexa clean house told hand instead played fantastic playlist cleaning reading bo ok five year old video chat silly selfies music automatically go bose bluetooth speaker setting timer alarm changing thermostat voice command tell weather sends hubby grocery pick list sure million thing buy u regret', 'product beautifully designed longer hide e cho device away like dot would nice amazon would lose camera though used might cause squ irm privacy conscious', '', 'love little dot screen super easy set easy use instantly co nnected echo product also bought screen cover blocking button camera want use recommende d', 'alexa smart siri cannot cancel snooze alarm go cancel pre set alarm weekday', 'grea t product except possible way act clock display time permanently clock mode screen rotat es clock face thing try screen intended buying several unit house need screen house perm anently trying upset acting clock basic feature echo spot could get wrong amazon fail', 'wanted use bedside clock ability play music podcasts sadly continuously scroll thing t ry stay clock face amazon get one back', 'hand free calling house misplace cell phone ti me real blessing really enjoying streaming music', 'got elderly parent easy use instruct ion could informative', 'thing great fantastic alarm clock', 'love using bedtime reading audible kid friendly see liking kitchen cooking since small unobtrusive like better ech o dot', 'nice gadget love look', 'happy spot reset numerous time seems slow mode practic ally top hear even talking support still theme menu choose', 'husband love', 'love', 'lo ve spot awesome little guy precise video saving buy one mom east coast spot change every thing far keeping loved one connected well worth every cent', 'fine spot exact one massi

k', 'purchased prime day mostly present found echo plus kitchen counter overwhelming coo

ve failing order turn repeating alarm morning pretty much talk thing usually want first woken bed partner definitely like yes manually swipe alarm face dismiss swiping rather touching screen half asleep difficult result setting snooze half time even really try s wipe dismiss ii manage swipe dismiss completely delete recurring alarm especially annoyi ng amazon could easily fix simply making touching screen turn alarm delete least make se tting decide whether touching screen recurring alarm snooze turn clock year still adding setting clearly going happen may biggest product design screw amazon ever made', 'excel lent', 'item returned repair receivded item back repair part missing power cord included please advise', 'awesome item buy two', 'awesome echo echo dot spot disappointment litt le control screen show clock look like order thing show etc point thrown box away immedi ately would sent back got another full size echo', 'replaced clock google mini nightstan d outstanding little device hope update give simple face font color option clock', 'love echo spot', 'every ting thought would plus going mom right get playing', 'fascinating t hing ever bought', 'sound quality le dot microphone pick well model echo dot picture qua lity good', 'awesome cute smart', 'product force user review alexa thing try way disabl e', 'absolutely love much persuasion friend finally gave bought one let say moment alexa enters life turn around tell siri get hell', 'love love love', 'great', 'first alexa de vice fun discover way use biggest con drop feature pretty creepy', 'best thing since sli ced bread', 'used baby monitor purchased realize read review alexa skill syncing nest ca m considering poor review fact simple fix surprised amazon upgraded software allow minut e viewing alert like get nest app', 'would star could turn thing try screen read buying spot amazon please update enable u turn extremely annoying look see time instead see th ing try', 'love great use', 'amazon ignoring customer using device marketing tool custom ize screen content cannot turn advertising thing try people suggest turn content change acceptable option moreover increase size slightly improve audio speaker would give star device right debating whether return device wife say', 'never thought going person comp letely connected purchased another echo product prime day fell love one office one kitch en already used morning briefing news getting ready day well look recipe screen big enou gh easily read writing concern loved much purchased grandparent parent easily video call tend issue computer video conferencing tool note purchase camera cover even though butt on turn camera microphone impede operation camera worried work around', 'love love love echo several echo dot love video clock longer wake say alexa time alexa weather even wa tch video forget kindle bed', 'purchasing echo spot add amazon echo pleased echo spot us e arlo security camera ring video doorbell work without problem', 'disconnect often', 'm uch knew bought pretty much run house help fall asleep take care schedule entertainmen t', 'love love far received thursday unwrapped set immediately programmed problem reoccu rring thing try set rotate show time like want love low ambient look night', 'best alexa enabled device get versatile useful sound way better dot good regular echo screen make difference world', 'needed alarm clock fit bill perfectly believer amazon echo alexa fi re great customization option alexa always helpful sound quality also surprisingly goo d', 'going shell extra buck stand come angle best ever using biggest gripe already spent arm leg come stand', 'love except amazon need reference one cohesive link full user man ual hour research website plus instruction alexa skill would great often get answer know skill even though added app e kwikset pizza hut', 'handy item night stand read night ge t set day morning calendar weather view', '', 'got prime day figured see hype honestly r eally want like personally bugging house seems kinda weird honestly love like way world going loved much ordered get show look like came downright ugly interest watching anyth ing device anyway spot screen bother although clear alexa hear pretty much everywhere fa vorite part living room hooked bluetooth soundbar say play song want guess could pick sm artphone know much easier interact medium using voice rather navigating multiple page on e thing fan home screen card really rotate much also rotate playing music love display w eather listen music screen clear also really enjoy alexa able tell commute great skill d ownload tell traffic different place program name say alexa give traffic parent tell bes t route time arrive current traffic programmed parent fiance parent work work really wor k great one thing actually preferred dot spot dot light different color package notifica tion seen spot really much package notification yet dot easy tell something delivered wo uld recommend amazon exactly dot spot dot light color spot way command alexa get blue ri ng make ring yellow package updated delivery overall great device looking forward integr ating home around already looking dash button smart plug etc become home owner instead r enting tinker thermostat purchasing nest road hvac integration', 'screen response time w ay better expected sound quality good also bright turn screen option dot another room ev er hears better one responds', 'love', 'looooooove thing watching movie bit disaster rou nd screen great chachki toy', 'gave echo spot gift mother law love play music genre easy use', 'easy set said satisfied far', 'great product need bit adjustment set spotify tim e weather etc hong kong work fine used alarm clock music bedroom love', 'bought replace dot bedroom already show couple full sized echo unit house spot okay two issue one mino

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r one major minor one include huge bezel front take space make display larger total wast
e usable space major one also involves show used device need see thing try whenever use
voice command even setting rotate start crap dare actually use device child need told h
undred time play music nightstand seeing highly annoying tip outrageous unit meant used
 next bed amazon fix give u option turn nonsense want see clock face period silly nanny
 reminder', 'product look adorable room love recently bought mom one gift prime day wait
 use', 'love spot', 'loving way google home device using couple month amazon prime subsc
riber value greater google using listen free music prime better alternative audible even
watch movie display little small lot watching sound louder youtube need available issue
put star fix one youtube star item alleviate sound paired blue tooth speaker right sits
living area think shine office desk great offer could see purchasing additional nightst
and amazon alexa item household felt happy adding house felt stupid using google home',
 'like alexa device small', 'wonderful little alexa enabled gadget like analog clock fac
e best', 'love love love bought prime day buyer remorse got love first sight', 'like ech
o spot fit decor also sing along favorite song', 'best bedside clock assistant ever', 'o
mg start love thing none bad say', 'work described', 'get rid thong try screen numb nu
t', 'used yet sure great others get amazing echo echo dot greatest technology ever cam
e', 'excited happy breeze set favorite feature reading kindle going sleep thunderstorm m
usic', 'still learning use thing sure smart haha started reading book yesterday get one
like way control brightness light turned night', 'highly recommend spot connected kasa
 camera convenient ask spot show camera someone door love soon amazon good sale getting
 another one good job amazon', 'echo work fine get indundated thing try year old need st
imulus tell thing found way turn except turning screen cannot find suitable fix go bac
k', 'great wake music told weather', 'bought replace sony dash remember sony decided pul
1 support entirely work great use alarm clock weather station background music player vo
ice control light throughout house biggest gripe device knocked star turn suggestion thi
ng try annoying stupid design decision since control turn thing want see cycle content s
creen software update two would help improve especially full control want want see conte
nt rotation', 'turn thing try screen scroll big promotion device amazon packing sending
back really want get head enough already', 'love everything product bought two one hous
ehold one mother law video chat emergency easy use older folk', 'thing woke middle night
 saying ready setup already setup simple thing check time asking wife happy', 'echo spot
 really great got easy set one problem advertise show screen time weather town sadly way
make home screen home screen time spoke support wonderful lady tried researched minute
 avail disappointed wanted screen time occasional screen rotate hoping something great',
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atly depreciates value product buy unless willing view billboard amazon', 'echo spot rea
lly helped streamline day efficient reminds appointment warns traffic snarl tell weather
 every day suggesting new music introducing new artist', '', 'come amaonmazing way smart
 speaker wake alarm security blanket infotainment center one connection world night hour
mostly sleepy zonked zzzzzzz still access world without reading glass late night sound
 amazing size hear far awake mostly say must device yep true statement', 'got one son pr
ime day love want one every room would excessive', 'one word amazing best tech purchase
 ever made control device house even pool', 'leaving enough attention span read instruct
ion stop screen rotation swipe clock screenselect settingshome clockhome cardsrotate onc
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sed amazon prime prime day delivered day', 'http www amazon com dp b sqyxtw ref cm cr ry
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reen interesting choice sure like look growing speaker could slightly louder solid echo
 product', 'good siri still positive great playing music setting alarm personally felt p
aid much product nearly half prime day literally day purchased pretty disappointed might
 still return get money back', 'received gift writing initial thought compared google ho
me mini pro way easier setup google home mini able connect smart home device unlike goog
le without issue making phone call clearer receiver understand con need enable skill get
 functionality google home built functionality search web answer question easier amazon
echo could connect youtube', 'love', 'well made product echo spot white', 'installed ba
ck porch work well get wall mount also work well', 'thank god alarm clock lcd get dim en
ough sleep light sensitive sleeper wind taping black tape stuff bed room guy alexa featu
re nice listening music night great enjoy falling asleep meditation podcasts though use
 skill anypod get podcasts like video kinda tiny useless size expected audio quality muc
h better echo dot', 'love thing first thought stay clock would suffer ad forever light s
its clock comfortable eye easy set love', 'got expected great almost swell show', 'love
 thing people think crazy paying much glorified alarm clock care waking good mood pretty
 important help glad deal old eeaanh eeaanh alarm excited say alexa turn light sm
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art plug get soon got camera privacy slide since bedroom', 'absolutely love user friendl y got kasa cam go monitor living room super easy set operate wish actually came camera p rivacy cover pivoting stand buy separately looking forward future software update differ ent clock face like digital miss colon hour minute also like see celebs jump board alarm voice really complaint nit picky point worth every penny', 'surprisingly good beefy sou nd thing think might shape one favorite echo device nearly', 'given gift wife compliment echo love', 'gift one love word song great live face chose clock favorite echo unless l istening music', 'little week absolutely love easy use basically using smart alarm way s creen quality great look super cute sitting night stand know lived without long decide w hether buy go regret', 'fairly useless', 'bought spot loved within month started acting funny would stop working called determined overheating told unplug technical support wo uld call within hour waited hour without response replied email asked wait week week go absolutely response inline chat per instruction told wait longer really unacceptable ex pected amazon find funny always thank prime member issue arises cannot even get assistan ce', 'much easier use dot pick voice farther away speaker seem lot cleaner sounding scre en nice perk use bed time listen prime show bed screen small watch show display alarm pr int know alexa heard correctly make clock face personal picture complaint add stand stan dard need spot desk definitely needed beside bed many people complain basic alexa progra m still new tech going split hair echo good dot spot better dot alexa get better time sk ill increasing weekly alexa even tell difference son voice think amazon working overtime project gave feedback ask able self made list make name list anything used alexa talk e ven staying hotel found alexa time alexa', 'buying another product option bundle one ext ra thought well glad really enjoying echo spot read story girl play music give u news mu ch responsive many skill enjoy', 'size screen thing', 'echo device house currently deplo yed bedside alarm clock use basically echo dot clock attached may occasionally pull came ra video audio quality screen quality really appropriate music watching video much time work well alarm clock serious flaw particularly last one bed first wake seem like engin eer actually tested bedroom people different schedule try walking dark bedroom sleeping wife waking saying alexa set alarm alexa repeat ok alarm set good suppose could whisper fumble volume button stupid plain simple device need brought simple touch screen interf ace added set alarm know cumbersome interface situation one set alarm alexa app phone th anks picking phone set alarm use built alarm save step least engineer allow alarm turned touch screen example wake minute early cancel alarm without speaking waking spouse inte rface using touch screen cancel alarm gone however great separate snooze cancel button c urrently touch snooze swipe cancel easy half awake snooze think cancelled snoozed alarm go minute later amused longer sleeping wife let know summoning alexa turn bathroom ligh t shower', 'bought mother love want get one', '', 'invasive scared crap speaking spoken creapy af', 'star original tall echo dot spot show thing finding problem speaker spot u sing drop sometimes heard spot vice versa voice tends break sound coming intermittent op tical fine sound sometimes repeat wake word time foot away plus one stand find echo dot original echo show much better sound quality one reason bought echo show', 'bought year old grandmother love call family member voice play game even watch video love drop time see life feel comfortable emergency could call alexa help', '', 'love thing play book a udible prime music set alarm considering purchasing one get worth', 'think read mind', 'perfect', 'love spot favorite feature alexa start day love hear weather traffic even w ord day even go right favorite podcast get dressed', 'work replaced expired bedside radi o alarm took realize option setting involved using touch screen maybe said something set up process', 'work great love grand daughter dig watching cartoon lol', 'gift husband gr eat', 'said desired assistant came across spot mom two thing get hectic really quickly t rying manage everyone schedule verbally tell alexa reminder timer need set voila spot gi ven virtual assistant desired without actually hire someone mention many awesome feature alexa synced audible kindle alex read book library still excited see else spot side not e wanted purchase show probably still line however sooooo love sleek little sopt', 'love product disappointed realized longer play youtube video past day return date realizing expensive alarm clock hoping youtube come back looking buy echo show kitchen prime day glad', 'sure amazonia asking purchase got gift kid mother day bought account lil bit cr eepy really much use one call text part meh thing different alexa product', 'love love 1 ove love feel like talking computer tell everything', 'love echo show able see lyric son g play able put recipe screen wonderful', 'seems work well unfortunately lot functionali ty lost many mentioned work google youtube problem caused google came device longer allo w access device like even effected smart tv anyhow purchased communicate child grandchil d see happens hand', 'love listening music still trying learn everything', 'pleasedsimpl e figure', 'expected already show', 'good', 'excellent listen music audio book look came ra around house', 'alexa fun added smart home aspect friend listens spotify husband enjo ys interacting', 'tremendous way communicate friend family across country', 'sound great thing dont like camera seen anyone working amazon asked echo show show camera know sayi

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ng know turn camera dhiw u recording hmm', 'used personal use like hearing weather news
 cnn various playlist', 'love', 'like echo show best big screen watch movie preview movi
e alexa answer question name', 'prime day pricing good show limited video service availa
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uld customize clock screen analog mimic used echo spot also better sound quality devic
e', 'love thing best toy bought awhile far smart plug connected running ac wifi light bu
lb baseball score weather cool music best feature', 'thing lot cooler thought would most
ly used read audiobooks also love see camera work', 'really enjoying product love flash
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net issue overall use many application', 'work well optional camera conferencing good st
ill feel like bezos spying', 'connect smart light phone smart device convenient highly r
eccomend anyone disposable income', 'love love love', 'love echo product like video phon
e feature check cat vacation', 'work exactly would expect right box love able hear see n
eed device loved regular echo show much better work wonderfully music especially paired
 amazon music account perfect ring doorbell love', 'absolutely love kitchen use cooking
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ed breeze routine task set alarm timer add item shopping list play music get news anythi
ng supposed sound good imhave sitting tinny found one thing hate would keep recommending
 anyone cannot delete nice screen continually running suggestion ask alexa unless turn s
creen totally go bed bad bc like continuously running advertisement set guide attractive
 echo show sale prior prime day le echo figured getting great deal money trying decide d
evice start ever present script nice device look would buy recommend go echo may still e
xchange product', 'excited see', 'great music video calling kitchen timer probably bunch
 reason gave instead star ever floating thing try home screen purely aesthetic complaint
hopefully soon amazon allows option shut', 'love idea star trek computer home skill gre
at natural language work mediocre', 'got gift cool view news recipe shopping list much',
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lly like', 'second one one kitchen wanted another home office amazing quick look working
 live busy life help keep track work personal appointment buy holiday gift whole family
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ot far better job voice recognition echo show fact bad virtually useless also speaker in
credibly bass heavy much hard understand voice worked adjust bass punch mids treble stil
1 sound awful finally screen add much see across room rarely activates meaningful way di
straction help using facetime much practicalthan using show surprised amazon make little
useful perhaps future waste time money', 'love everything', 'thought would powerful lot
 functionality much better echo dot worth money', 'purchased echo week ago love product
 would definitely recommend', 'loving new echo show video screen add much value potentia
1 movie tv show song lyric extra feature available echo show oh also built camera taking
pic', 'wife using skype year talk parent daily constant technical issue since father lo
t ask man uninstall reinstall reconfigure skype saw sale jumped wife resistant learn new
 technology told work like video phone saw new york world fair year ago yesterday set qu
ickly worked fine issue wife told co worker today went bought one husband one set parent
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nnoying way eliminate also thought could weather area displayed continuously talk alexa
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rchasing echo resist prime day echo work great nice screen still lot need learn', '', 'l
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nd liking far also able read shopping list list notification', 'nice work great', 'easy
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 true pia product today shipped without user manual manufacturer truly believe user magi
cally know full capability product purchased idea echo show capability linked hue light
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idea command work purchased fire tv stick along show idea maximize two example even pur
chased text user found helpful seems way basic better kick pant', 'fun item lot udefulne
ss big negative use google real search engine get answer find information', 'pleasantly
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e alexa lol convenient setting timer listening music playing music dog im home connectin
g bluetooth speaker party playing movie love', 'understand excitement alexa device googl
e one either rarely get say correct control dish receiver yes set correctly using alexa
 app phone got good deal ti definately worth price though maybe another month get better
 either one deaf dumb really recommend item current time', 'make talking grandchild easy
 especially little one outstanding product', 'great product', 'already purchased echo co
uple dot hesitated purchase price dropped glad versatility video screen outstanding regr
et', 'purchased show keep touch daughter family recent move half way across country wond
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book air stuck unable program echo show properly opinion able tell echo show need done
echo show every time ask something referred back alexa app mobile device cannot access
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essable wish gather information', 'great kitchen love cook fun look recipe also great li
stening music watching show amazon prime video cook subsequently bought echo dot ihome c
lock docking station bedroom created group play music time plan add speaker future', 'ex
cellent quality good sound great deal prime day', 'far good neat visual version alexa re
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a amazing show display lyric photo etc speaker amazing fill room bought prime day got gr
eat deal worth', 'love echo show everything device wonderful', 'used fun great play musi
c turn light know else', 'work great seems delay bringing ring camera sound video qualit
y good', 'work great use arlo security system', 'fun really enjoy using hooked one light
 tell alexa want also connects spotify alexa resume playlist pick right ended feel like
even excited use', 'upgraded original echo prime day far love sure long way go maximize
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d', 'access youtube consumer pay argument good product offer need', '', 'still learning
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r', 'love desk fact video friend listen music word right see amazon cloud cam feed one l
ocation pretty spectacular got one sale stellar thinking need another one front room',
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hange voice echo', 'everything could ask great product', 'like clear screen hi resolutio
n', 'easy use everything hoped', 'love echo show going live campus school fall got two s
erve easy way connect people might like camera make little sense carry device camera tim
e difference item stationary family also find drop feature comfort rather invasion priva
cy definitely source relief parent easily pop onme visa versa also like thank amazon inc
luding voiceview screen reader device show would lot le blind friendly even alexa presen
t included echo loving household two dot three echo two show surprised got future loved
one thanks amazon', 'love awesome', 'good able listen every single song time amazon vas
t library beginning know everything echo show offer well worth price alexa helpful', 'lo
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mera exactly wanted happy alexa several great addition', 'really love item much fun', 'a
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me', 'great addition alexa family wish could use screen background get wrong regret buyi
ng especially primeday sale sale price skill show lacking', 'previous experience echo do
t blow previous expectation water great since play video music multiple source speaker p
retty loud', 'love echo show keep video chat kid grandkids kitchen run something alexa a
dd grocery list use everything easy set', 'really hoping skill take advantage show touch
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screen incredible amount untapped potential locked behind restriction make use best par t show enable skill navigate touch please', 'love l plan getting echo kitchen', 'pick vo ice unless yell time', 'great love', 'amazing', 'fire hd much priced pair speaker', 'see ms good product unable play music sync sonos system sonos seem recognize', 'great produc t like apps connect', 'love able talk grandson ease picture quality great', 'love easy s etup drop daughter son law live st louis anytime everyone love mother drop right', 'fu n', 'use control smart home', 'show great still learning able watch video talk face face others feature', 'wish bought one work', 'intrusive turn', 'love echo show', 'work well thrilled apps paid seprately', 'video call mom', 'love able see well hear thing sound b etter', 'love', 'like echo disappoint', 'nice picture good sound mics sensitive dot dot hear across house show said love show watch tv movie tg ed kitchen news playing music l ove', 'basically use play music tell news sometimes hard communicate dont say command co rrectly realize learning style speaking command even though dont say exactly', '', 'upgr aded echo echo show', 'love echo show dot using last month show much better sound qualit y amazing screen resolution like watching mini k tv love able see timer event list inste ad read purchased prime day worth every penny dot given thought cute novelty probably ne ver use wrong echo part daily routine made life much easier', 'far pleased echo show pro blem much able explore extent ability got special price part prime day promotion beat ge t price pleased sound video screen sharp sometimes take try get alexa perform command ge t know system better hoping improve one drawback music noticed lot song year past record ing original artist original recording example secret agent man johnny river live versio n used original version going pay prime music like hear original version song later reco rding least give choice want hear otherwise pleased echo show pleased fact bought second one', 'like everything im still learning use', 'like another kid house constantly repea t tell alexa something clear day according history hears something comeletely different device really cool like concept get two star however work intended find irritated often use device', 'really easy use', 'great sound video quality', 'way music sound poor qual ity', 'everything echo although probably use video function hoped display would allow cu stomization limited would like clock weather display large text time display small text also always line say tell alexa tip bottom screen would like see go away sound quality good good big echo good enough bought sale think got value paid would disappointment pa id full price', 'love echo show', 'enjoy thing learning', 'happy see', 'echo device stop ped communicating properly sonos device upon connecting echo show account asking echo de vice play music sonos baffled system previously worked flawlessly went two week eventual ly solved problem neither amazon sonos could figure', 'far like better expecting', 'alwa ys respond wake word rd echo product say little disappointed alexa voice assistant great come controlling connected home lot learn google assistant come getting answer search q uery', 'good product', 'two week sure like ever present alexa screen well bought abay mo nitor combined wifi camera work screen always unless tell turn instead talking cylinder mini screen talk also writes everything say show accompanying video something audio mad e alexa different way tv talk', 'f suck', '', 'love able read lyric favorite song', 'thi ng awesome grocery list paired anylist app flash briefing good complaint pause something alexa decides longer want listen thing forever definitely worth purchase', 'work great video call function nice communicating drop', '', 'see echo show kitchen far exceeds ex pectation wealth information topic customizable sound video also echo echo dot group hol e house music still done exploring love perfect getting recipe see preparing cook', 'fai rly easy use', 'absolutely love echo show awesome work great ring video spotlight cam mu sic demand many feature yet explore', 'absolutely love use everything tell friend client daughter never ask something complain wish bought package deal truly needed one work ro om kick', 'love kitchen convenient look recipe listen news watch prime video cooking', 'always wanted one till got one cracked hard navigate actually like dot better', 'great est', 'love', 'fourth echo original two dot best decent speaker fun graphic', 'loved tal king box able easily set', 'easy setup use ability play video huge addition alexa device family', 'echo show said work certain apps cozi state work echo show cozi family well a mazon need go back drawing board would needed piece technology lack essential please fix cost echo show marvelous got echo show take shopping list far adding item list long lag router slow provider speed gb speed 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r done problem requires defective part show sent repair got back without fixed site give
 option complain page echo spot work perfectly position', 'love', 'like design visuals',
 'show long used lot love use set timer cooking stove finicky wanting work time also use
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 real kick know lot people expecting show possible moment remember original echo first c
ame see amazon adding new stuff time soon sure want soon maybe even thing thought wish b
it user friendly still figured video chat cousin north carolina also one tried call son
 dot went video chat immediately last looked dot video screen another thing need address
ed husband tried one bedroom play thunderstorm sound help go sleep tried get buy app ins
tead playing skill enabled free bit worried use need fixed say happy echo show', 'long f
irst alexa thing sure like done far lot learn play', 'work great fun use', 'best echo de
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teraction fantastic home automation work perfect link account correctly issue echo show
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are got device back nothing worked update newest firmware work week later glitch start l
ove show getting really frustrated glitching', 'super fun ty expecting', '', 'love much
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yed jeapordy good learn trivia one watching love recipe visible movie available long eno
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fore expecting responsive piece crap doesnt even know respond question amazon told ask e
cho button manual see step device potential given big screen decent sound buck would nev
er reccomend even spent feel like got shorted oh lastly device pretty useless without pr
ime membership linked personal account thing literally decorated bluetooth speaker went
 family account one got work minimal oh even prime membership music pas something extra
month leaving item subscription nightmare overpriced decorated bluetooth speaker eye wo
uld give zero star could', 'quite nice clear great sound', 'versatile use watch movie ne
ws able use remote vehicle use communication hub home great produc', 'bought two one one
daughter life another state love', 'family bought several help communicate older parent
 grandparent need simpler device full fledged tablet fantastic potential digital photo s
creen video call easy access music audio book etc however setup discovered huge lurking
 negative amazon force view continous spam home screen promoting alexa feature turn many
 thing settins cannot turn thing try instead beautiful digital photo screen weather time
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ng turn spam', 'best part owning mother anti technology us ease everyday find new reason
use well well done', 'second one put one kitchen recipe', 'echo show perfect staging ki
tchen recipe right need print wonderful device acoustical sound powerful tall cylinderca
1 echo covered adjacent family room', 'great fun frustrating time command tv show get mi
xed asking watch something turn directv display show stink year old also would like vide
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ped member show know paid extra echo upstairs bedroom supposed pay show added home afrai
d ask point', 'purchased personal contact vehicle engaging long distance grandchild work
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how love echo room also say alexa turn screen go black good sleeping', 'ability respond
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e search engine echo ability alexa provide detailed information part package perhaps imp
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solutely love feature others plus great extra sound system awesome also original echo to
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 day price beat sonos big as fan light able control device perfect getting better time',
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 drawback echo show dropped price international radio via tune awesome search engine lik
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llly keep home connected', 'product amazing love best buy thing missing bluetooth', 'gre
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1 interface echo used primary interface connected home system currently controlling ligh
t switch look forward expanding capability also use maintaining list music player genera
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r better expected wellfour star five', 'love', 'like option white bizarre come black cor
d white kitchen stand like sore thumb black power cord aesthetic purpose happier year ol
d white echo show came white powercord seems like major design flaw white option strongl
y urge amazon change powercord white', 'pleased echo show love many nice feature highly
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anted primarily kitchen addition common service wanted use allrecipes cook illustrated r
ecipe', 'easy use great recipe listen music see movie movie trailer much', 'love able se
e information alexa give notification turned let know order delivered also tell order us
e echo screen pull detail order use alexa skill make call uhyour echo', 'great sound vid
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r adding calendar appointment', 'like variety stuff echo show offer', 'love', 'wish inte
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ube though still good love seeing word song ring doorbell never get chair laziness best
 lol great product good speaker', 'good smart home gadget', 'love speaker screen', 'yout
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ve amazon echo show went bonkers took brief chat voila new one replace way floored scree
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y amazon easy deal make good product without hassle', 'work well recipe reference nice d
evice right size', 'work well', 'work fine realize need use', 'screen microphone speaker
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wo dot kid dot trouble getting call still working', 'great improvement original echo lik
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amera bedroom work system worked three day give error message disappointed due fact adve
rtise system work together gave four star everything else well', 'love', 'awesome love a
ble turn light walk dark home also get video chat nephew live state away asking alexa ca
11', 'super easy set great feature fun', 'love size video good quality sound awesome',
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entia memory loss help grandmother remember take medication daily task love listen music
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eo apps', 'glad upgraded aka', 'still leaning price right', 'two dot tap show love echo
 show sound quality amazing compared dot use mine constantly create shopping list kitche
n laundry timer news update throughout house play music throughout using group setting',
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ll back home video chat directly phone great way stay touch family', 'echo screen hence
 still need work considering google home', 'great product', 'like fact message visual we
ll audible puzzled light make quot notification quot sound ask alexa read notification t
ell new notification happened least day week', 'loved alexa whole new level love fun wat
ch movie trailer weather much complete listen music lyric appear still discovering echo
 show highly recommend take alexa completely new world', 'nice product intelligent thoug
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ht hoped', 'tech understand common word basically glorified radio', '', 'love echo love
bought prime day regret love connect ring see front door yhe kid like seeing lyric song
 sing along', 'love play great music movie much lag u want see arlo security camera thou
 far good wish longer cord', 'love echo show video quality good course sound good', 'lov
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an crisp easy read enjoy trying suggested thing try asking alexa use timer feature quite
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 screen quality phenomenal', 'dot spot echo show love show spot best show great sound wi
fe love display weather recipe sing alongside super deal', 'play tube video', 'working g
reat til week algo month started flickering support forum say known isue month reported
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rrible like tin love echo item awful', 'waiting echo show go sale worth wait easy set st
art using', 'bought prime day', 'th echo device st echo show seemed huge potential reall
y wanted like soon found quite limited bit disappointing end world used like use screenl
ess echo little month screen started flickering mostly bottom screen quick look forum ma
de understand pointless asking replacement people device replaced start flickering short
ly amazon providing serious answer going quite time apparently long story short moved ha
llway using expensive bulky voice activated light switch hue light like headline suggest
s meh', 'love play music work great finding recipe need family adapted machine see', 'se
ems little le intuitive regular echo plus also little harder pick saying combined four h
ousehold speak loud enough hear cross activating one rename one overall work well seem a
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ra connect display outdoor camera voice exceptionally capable device highly recommend',
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c song ordering coffee etc', 'use alexa primarily listening music checking weather still
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ay set simple added battery base make portable looking forward using hub', 'great speake
r n love much alexa tap definitely fast response much prettier', 'alexa bit dense still
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plus built hub would make easier connect device hooked alexa', 'like built hub plus uni
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ed part quite surround like quality bluetooth speaker range good none le even basic acce
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ic', 'still need ai built interact better need continue conversation sometimes finding a
nswer need right keep stop alexa ask also able access wikipedia dictionary many area bet
ter fast access need hear u better also able name instead calling alexa echo price reduc
ed bit value based update auto daily improve connectivity home equipment imrproved well
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lity good size love', 'take hour set galaxy phone got used system setup second edit ligh
t bulb adding string light simple easy', 'great speaker great microphone response loving
 purchase beginning smart home', 'rd echo built hub work great echo family room bedroom
home office', 'r know use yet need explicit direction electeonically challenged get fee
e lifht bulb part package', 'amazing love', 'awesome product responsive alexa need conte
nt variety come music us bing search engine instead google two could combine would perfe
ct product', 'pleasantly surprised accuracy alexa unit responsive easily respond even tv
music playing pair two smart bulb go dim ease using voice app fidelity good size regret
would liked silver model fabric cover unimportant issue', 'went best buy intention buyi
ng alexa product instead talked google home product bought google home home mini trouble
 start setting understand husband scottish accent day oops something went wrong command
 returned bought amazon echo show echo plus easy set connected immediately amazon accoun
t way easier navigate understand command husband first try yet give error message loved
 two product gone intended first place regret purchase', 'ton feature skill good speaker
plenty bass music still need work ai responding random question though android phone fa
r better echo still get lot hmm sure opinion', 'like alexa', 'far fun use learn deal ale
xa still learning finding really done plus process making house smart house much control
 alexa yet', 'like whole thing far', 'spec regular echo easier use getting separate hub
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 forward instruction included lightbulb excellent worked perfectly much enjoy product re
commend', 'much different one alexa still stubborn lol ordered prime day get light bulb
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deal get light bulb called said sold felt bad buy light bulb', 'ability play amazon mus
ic outside patio gathering also used blue tooth connect echo plus via alexa app tablet e
xternal speaker party extends yard plan connect device thermostat lighting home device',
 'got mainly son currently vision impaired many good thing setup fairly easy first one e
asier setup come loaded stuff text message friend easier without download something work
 link email also common social medium like facebook twitter others whole purpose get bac
k connected web voice feel left isolated also tech support phone number call way direct
help echo tech support help setup device get friend who guy come help setup', 'love eve
ry aspect echo plus wanted office light also desk lamp', 'great hub', 'hard review part
problem got dog would distracting noise home computer literate itunes literate amazon l
iterate well countless program apparently dunce come talking alexa think heard sigh exas
peration tried create playlist song like ignored learning workarounds mediocre best yet
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 alexa far like able use like lot could configure need rather accepting amazon alexa def
ault karen', 'satisfied purchase package came good time expected', 'great sound easy set
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ample asked many cup pound said pound form money', 'love everything cool music flash bri
efing star echo', 'great product two may want buy third', 'far enjoyed problem able call
one son sad part one gave', 'love', 'problem echo plus would purchase', 'great', 'love
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home equipment get confused want call thing call something light app need say light lig
ht echo plus problem smart hub could use better user direction well worth owning good st
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lus think even better sound totally happy', 'love device make life easier figure', '',
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ne call mic speaker make practical busy kitchen computer alexa controll soon say hey ale
xa always mic concern well always mute device must buy anyone interested ease comfort',
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t introduce rest device complete function', 'decided buy smart door lock decided getting
 echo plus control chose kwikset amazon said compatible bought dot posed question somebo
dy community said work alexa know z wave lock zigbee alexa hub compatible body know lock
work seamlessly echo plus guess choice exchange plus regular echo buy separate hub like
wink return whole alexa system get something else want buy another hub use along side e
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ate seamlessly unfortunately enough research something work', 'echo plus proved innovati
ve improvement life', 'purchased amazon echo plus amazon prime day need hub process upgr
ading home smart home price hub even le expensive case got hub work device plus lot even
 time go skill already found using many started search hub even considering echo part kn
ow hub also really think would find much use another ai system looking hub settle plane
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nd one came bundled smart bulb saw another came smart plug given price extra well put ec
ho plus top', 'happy purchased alexa recently saw friend home played music talking produ
ct love sound love tell alexa ask question responds immediately able listen cd since pro
blem within stereo equipment time make extremely happy issue longer', 'learned use still
learning pleased echo plus', 'love used one like philly visiting son decided buy prime
 day', 'speaker device surprisingly good functionality echo device fantastic', 'advertis
ed connected smart bulb problem', 'work perfect', 'love warehouse buy good used conditio
n new must newer new seriously one perfect mark anywhere great buy', 'alexa awesome firs
t day got echo plus found thing think even possible highly recommend product along acces
sory', 'ease set fun sitting feature well making house smart home', 'try use yale lock w
ork', 'seems ok instruction weak seem get work going get techy friend help update late
r', 'love everything love echo plus turn light also dim voice command also like listenin
g kindle book even one purchased audible like play music amazon music pandora tunein hea
rt radio spotify echo even play local radio station love echo connected tivo bolt allows
 tivo pause stop play whatever want simple voice command love reorder item purchased ama
zon echo plus notifies order mailed delivered package delivered three dislike close far
 echo respond think need improve microphone wish speaker better speaker okay could impro
ved also echo dot never given problem internet well day received red light right echo pl
us error sorry trouble understanding please try later research online learned problem co
nnecting internet easy find found odd dot problem even though connected network', 'love
 everything', 'perfect controlling tp link smart devise', 'love thing easy setup looking
 forward adding smart device home', 'got specifically work august smart lock connected e
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ase definitely tie smart home together', 'sound nice perfect price', 'love number',
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ce command interaction smart device around house make echo plus one best purchase made',
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unction device', 'alread echo dot ability control philip hue bulb nudged buy prime day a
nother fun product amazon', 'purchased echo plus build hub could convenience asking alex
a turn light lamp philip hue light bulb placed fixture wanted alexa control work great a
lready echo dot kitchen den area placed echo plus hub bedroom radio lamp kitchen den con
trolled tp link plug ceiling light fixture lamp den bedroom special philip hue light bul
b controlled hub inside echo plus able play music set alarm get weather report numerous
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ight bulb installed light fixture work thing dislike high price light bulb required make
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h price bulb love echo plus built hub', 'easily configured hub capability excellent soun
d quality size unit', 'work great large open room', 'fun', 'outstanding work awesome mus
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sy set instruction various brand compatible', 'sound wonderful plain work wish cost le w
orth cost especially prime day', 'come hub got prime day hue white bulb work great add s
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rmostat next great product', 'easy set great sound', 'far useful trying learn way use al
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eat thing alexa', 'thing awesome got prime day great deal wish purchased two also bought
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een many feature getting refund still worth price', 'great new friend', 'coop product ma
ny us including smart device throughout home', 'easy setup great sound would rate unit m
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ll learning use heck time setting happened somehow', 'fantastic happy purchase', 'love',
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ng tablet phone also like alex print done app', 'great bundle fun music game question et
c luv turn smart light purchase smart light lamp living room room', 'first time using al
exa far love', 'little hard follow instruction great product', 'replacement really easy
 set reauthorize smart item work new hub installation easy instruction clear', 'really c
ool device ton stuff fun game like jeopardy used set smart bulb light switch make sure g
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chase echo plus enjoying learning alexa new sonos one echo dot making really nice well i
ntegrated smart home love', 'long far whole family enjoying asking alexa question', 'alt
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on device purchased becausse sound quality found bluetooth capability last night acciden
t need manual detail functionality device least point found', 'echoplus great extension
 echo dot home little disappointed alexa good information request google start home auto
mation impressive', 'never alexa biggest reason bought youtube apparently youtube stoppe
d supporting get star mostly youtube fault worked around using cell phone blue tooth con
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reat fast delivery enjoy using', 'still learn echo far quite pleased', 'love', 'receive
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useful overall frustrating respond forget correct command alexa turn living room light
 oops mean alexa turn family room light also never realized call couch sofa time unfortu
nately alexa confused changing name sit', 'broke get help fixing replacing', 'still unab
le connect device although say built hub bought bridge connect device thinking everythin
g would sync device still discovered via echo plus looking forward feature able play mus
ic check weather etc fine', 'sound great used hub yet', 'expected responds fast given co
mmand easy connect via amazon app also bought philipshue light bulb put lamp tell alexa
 find device connected lamp turn voice command', 'sound better', 'conversation another p
erson instantaneous response fact catch command even far simply amazing', 'although take
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use play great sounding music lot thing still learning working well far', 'used last we
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ek like child also like alexa become part family', 'terrible stopped working one day',
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grandmother someone talk around spanish', 'love cool thing', 'great product', 'like sti
ll working discovery really soon fully evaluate looking forward learning using', 'got ec
ho excited device better sound dot hub control hue bulb realize also fully communicated
use hue bulb full potential device turn light set number preset color also cannot updat
e bulb newest firmare security concern buy want full featured hub new iot device end nee
ding update standalone hub make hub inside device redundant pointless still love echo ze
ro complaint alexa functionality sound quality device disappointed hub functionality',
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 ok much bass old soundlink mean hey get loud treble sound clear', 'love echo plus use s
potify account find phone make phone call turn light much importantly read story child 1
ove make happy', 'excellent think beginning love', 'bye bye philip hub expensive monthly
 internet charge took little tinkering rest individual bulb work great philip hue bridge
 responding message', 'work great exactly described complaint sometimes alexa get confus
ed smart home product name go back change stuff around chalk inexperience smart home stu
ff', 'love use mostly music huge repertoire choose', 'easy hook download app walk setu
p', 'disappointed product tried install two different unit neither one successfully comp
leted hour amazon technician resetting app connect echo plus internet connection tried u
sing application phone tablet chromebook luck clean direction application probably sendi
ng back amazon mark ready prime time', 'well behaved device enjoy using', 'easy setup so
und quality', 'really love hub feature', 'blast love echo learning trick lot fun helpfu
l', 'love', 'great sound quality work well smart home device', 'use way often used googl
e home', 'mic hears everything understands half first time often take multiple try give
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rt team american', 'little apprehensive buying saw review saying sound like crap audioph
ile mean maybe think sound great considering size fill living room sound get pretty loud
 remaining clear issue pairing device utilizing voice command paired ecobee firestick ph
illip hue light bulb plan adding device go love thing glad scooped around week update ru
n issue', 'love echo plus drawback battery plugged time make inconvenient use outdoors',
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other adapter light buld work aware disappointed', 'echo plus great easy set built hub c
onnects alexa device mere verbal command super techno knowledgable easy light integrated
 alexa looking security camera lock definitely recommend echo plus', 'work advertised sa
y alexa always learning great learning thing alexa', 'great love', 'wish battery describ
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at built hub work great', 'know everything ask havent smart hubbed yet exactly advertise
d happy purchase sound quality excellent also', 'connecting sound perfect give internal
battery disconnect power source', 'seems easy stump alexa rather simple question easily
googled correct answer admit explored available echo one irritating issue alexa cannot
 answer help question concerning use system rather refers alexa app help via computer si
mple setup use continue learn tool become useful', 'like easy set easy use set bluetooth
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livered fast easy link wifi also connected smart plug control light love telling alexa p
lay music hears room away excited learn new us', 'harder setup thought reason default tw
ice go thru many step setup find device would nice could interact xfinity cable tv cable
box also work xfinity alarm house camera nice set disarm alarm alexa install skill app
 setup bulb whats ship product said alexa setup bulb alexa find new bulb alexa setup nes
t fine use third party apps alexa work', 'nothing dislike love new toy made house smart
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cho plus used leisure pleasure absolutely love easy set connect great addition listening
 pleasure used yet purpose', 'arrived right time work expected', 'like remedial form sta
r trek computer home', 'echo part work fine hue hub disaster worked month nothing spent
hour phone tech support one send repair trying reconnect light pain reset light bulb ta
ke time get reset spent hour say customer service friendly tried helpful stick echo smar
t plug lamp', 'love family love also use time also like playing game get great family ga
me night', 'supposed come free hue lightbulb amazon prime day light bulb arrived false a
dvertising', '', 'awesome', 'week already cannot connect network tried reconnecting manu
ally echo never appears list device connect way back amazon', 'rd unit purchased way gen
plus reason purchased work well wanted room well switch work great issue past ghost com
mand alexa would answer question one asked think recent ipdates may resolved keep improv
ing time call capability work adapting smart home far cheapest best way far wait see com
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t link bluetooth sound bar tv provides extra sound music make call finally hear people h
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 great hear linked account turn light walk door purchase order amazon pet heard somethin
q bad happened home would place call regardless unplugged important extra layer protecti
on someone living alone tech savvy bf went bought week must buy', 'love echo plus cousin
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ed benefit', 'device touted able link calendar samsung phone google get work', 'love pro
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good distance sound surprisingly well', 'returning nothing annoying hub turned needed i
nterferes hue bridge even install philip light unless unplug plenty review go depth issu
e bottom line suck hub support z wave zigbee fairness knew advance one protocol support
many function dedicated one point noticed right away philip hue bridge support firmware
 upgrade light bulb found rather interesting', '', 'echo link direct tv even though said
 would spent multiple hour made phone call text also missing free bulb', 'still learning
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 google android', 'well say love love love enough said', 'use apple music worthless with
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tech geek disabled person help turn light schedule doctor appointment using google voic
e phone get medical ride hospital play music cue multiple web apps watch video well comm
unicating nurse aide schedule calendar event wish program helped disabled people get sma
rt light literally best item since chocolate assist disabled literally anybody else need
 although echo show hub set echo plus hub light use amazon device shut light thank god w
orking as turn light thank amazon save enough money buy gift card affirm com purchase li
ght rest house jeff bezos awesome item allowing get amazon prime lower cost due disabili
ty finally able buy item prime day event really helped earn month ssdi thank', 'sure ech
o cool everyone say get try one even though large covered porch package left top step da
y forecast chance rain rain soaking package even going open see bad damage order cursed
beginning ordered birthday gift delivery made scheduled day get rain soaked', 'far love
 easy set anybody speaker great fun play music voice command', 'tec smart enough make wo
rk send back cant get help eco dot work fine complacated wanted bigger speaker', 'long t
ime amazon prime family many year new alexa world thought purchase alexa plus hub includ
ed phillips hue light bulb would great start alexa lot good thing u like alarm morning v
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ence product device support fact came hue light bulb work dimming bulb bulb capable much
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hout explanation maybe throw good discount way get hue bridge keep echo plus invest ligh
t bulb', '', 'love play well amazon prime many shortcoming potential fee', 'item describ
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asy setup reason star fact one arrive free philip hue white single led bulb work amazon
 alexa one call find', 'product light bar never went orange googled reset instruction ac
tually differ package instruction tried product defective', 'exactly wanted speedy shipp
ing thank much', 'easy install', 'original echo really like wanted another one basement
 realize huge stereo setting sound bad definitely take much room great price echo plus p
rime day ordered two', 'bought prime day saved lot large blue tooth speaker house used y
ear echo plus louder combined time impressed clarity volume need paid subscription form
 steaming audio sad fact play pandora spotify limited skip song selection without subscr
iptiondoes stream youtube music youtube audioapple user disappointed see convenient appl
e deviceoverall still loved device getting dot audio jack echo plus connect external spe
aker', 'thinking getting long time excited arrived bundled philip hue bulb excited ended
 quickly spend total hour attempting add bulb alexa echo plus everything tried ended dis
covery failed message tried set watched youtube video read set website poster child insa
nity thing expecting different result next day went onto amazon get tech support hoping
 something would done make thing work also problem operator error well tech support staf
f hr min phone still work product tested patience far experience shifting mindset going
 smart home kicking old school reason gave two star amazon sending different echo plus 1
ight bulb problem bulb packing item purchased another bulb still alexa locate device pra
y next attempt successful revise rating odds shipped defective echo support person thoug
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ht maybe exploring google device get look hub look like defuser believe find youtube vid
eo show problem everything looked simple seamless experience ok done review spend enough
wasted time weekend already', 'got pretty good deal prime day event sound pretty good w
ork well far', 'nice take space', 'original purchaser echo came limited test phase alway
s loved expanded alexa usage adding echo dot around house finally decided jump buy echo
plus let tell great choice much love original echo plus obvious upgrade immediately not
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uct excited install excitement gone thank amazon', 'trouble alarm time work timer end al
exa keep saying unavailable', 'love wish could play amazon music device without buy addi
tional subscription', 'sound little better original plus interrogated zigbee hub hub com
patible ge link bulb', 'got try side side echo originale essentially dimension weight wo
ofer save smaller tweeter point instead built hub many folk already pointed hub direct r
eplacement philip hue z wave anything else provides sub set feature available stand alon
e hub ended losing functionality took granted dedicated hub voice recognition music play
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n software update hub dedicated hub would bug could end never fixed philip hub get softw
are update probably every couple month keep change new bulb fw fix bug net net echo anyt
hing original echo sound quality good original echo available refurbished would check fi
rst considering new echo clearly inferior', 'need buy hub get work samsung tv many devic
e want money back thing even turn tv unless buy another hub point hub support half devic
e buy thing unless want spend another another hub work many device echo dot must better
 yet get google device actually understand talk', 'love living room', 'absolutely love t
hing would make better rechargeable playing music bluetooth speaker outside go inside ch
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ealized echo plus hub allow full functionality bulb turn light dim change color still hu
e bridge full function feature bulb wish bought bulb bridge separately use echo already
 since built hub echo essentially useless buy hue bridge get full benefit light', 'volum
e setting half le speaker sound like something rattling crackling vibrating understand v
olume set higher speaker get distorted driven sound like driven case sound like rattle c
rackle possibly bass high learned ability adjust sound characteristic volume attempt exc
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trol sound screamig twist top also tell alexa volume', 'love alexa make fun people aroun
d seeing first time', 'suppose get free lightbulb purchase come echo upon reading carefu
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e quickly prime membership', 'bought realize plugged work convenient make always connect
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hing lol sweet love much purchased alexa great purchase uncle life got wasnt keen best f
riend tell goodmorning say back along description something happening today something sp
ecial happened year ago day well sang happy birthday lolol educated self thing never kne
w laugh thing may say wait see response something he asked love think going hate', 'incr
edible piece technology right center living room island kitchen counter mic speaker go e
very direction quality sound quite good connected echo via bluetooth sony soundbar tv fi
nd echo placement sound appealing audiophile equipment good range decent bass sound adeq
uate indoor entertaining loud enough bother neighbor building knob top work great adjust
ing volume first echo device would imagine press volume button echo large inconvenience
precise alone would recommend regular echo nd generation piece look quality quite sturd
y weight rubber material bottom good grip granite counter cat even rub scent without tip
ping order came free philip hue bulb installed along extra one bought put bulb living ro
om floor lamp turned light say alexa connect device default name bulb assigned first lig
ht second light dimmer floor lamp turned one light saying alexa turn second light alexa
app created group first light second light named group light turn lamp bulb shining say
 alexa turn light surprised easily bulb connected echo plus built hub thought would buy
hub bridge connect floor lamp power plug apparently technology built directly inside bu
lb surprised awesome feel like tony stark device added quite skill like thunderstorm sou
nd quote day alexa always load quickly adding song hear specific playlist amazon music a
lso great feature go second day ownership lucky buy prime day think pretty expensive con
sidering echo opinion paying premium echo plus decide value taller sound unit volume kno
b top spin think huge benefit button built hub hue bulb researching con setup plan advan
ced light setup floor lamp perfect highly recommend buy echo dot bedroom', 'easy install
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ood product', 'would like tell reason hate like speaker suck color shape even way smell
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ite regularly reset phone galaxy checked app update cycled power echo unit attempt work
 network technology industry living year lack experience knowledge problem used app devi
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ce even tell connected follow app continue set set screen continues roll dot around scre
en minute app lock phone force app close restart phone echo try figured x enough hard te
chie imagine bad prove people clue technology hope call tell em send product back', 'pre
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eally quite good also dot bluetooth linked grace digital amplifier driving couple floor
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lexa hot word multiple alexa device need way direct alexa command particular device woul
d like able talk device name', 'love light bulb feature', 'echo plus work expected never
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oduct', '', 'pro plenty loud large room high ceiling con hub anything work z wave state
 take voice command smartthings buy since hub work z wave also sound muffled way control
 eq sure model dot clear money buy echo dot echo nd generation echo dot take voice comma
nd smart thing hub go figure audio clear dot also seems hear voice better almost whispe
r', 'alexa decent speaker need terrible thing consistently answer question asked say hmm
m know everything else gone back using phone really look anything pretty much everyone m
ake fun spending money awesome bose bluetooth already bought mother life alone us lot ha
ppy full house kid le impressed never recommend anyone except senior citizen love alone
 need able shout help event fall', 'setup device simple effective pleased see additional
 skill add ability alexa great mobility issue ability shopping comfort need met without
 depending friend family', 'perfect', 'love bought light bulb well use daily', 'alexa gr
eat laugh add random comment conversation last night asking sibling using alexa upstairs
 versus one downstairs echo dot downstairs starting singing oh technology oh technology
kind weird seems mind', 'love love love amazon echo plus', 'sound quality good especial
ly price pay would recommend get echo dot buy better speaker instead maybe sonos use ech
o dot', 'alexa able call phone find also turned light commanded came home day later turn
 light would shut said device find phone working see love selection music', 'returning p
iece garbage soon possible lifetime amazon spending approaching nearly sure small custom
er rarely disappointed hundred thousand amazon purchase echo home automation bought echo
plus specifically built hub along approximately zigbee light switch voice control subpa
r even work rarity often nothing could disappointed product strongly discourage investin
g amazon zigbee ecosystem value money expect working product need look elsewhere', '',
 'love alexa work great little child understand speak clearly fun', 'holy sound quality
batman thing jam insanely helpful nice gadget around', 'easy set use slowly adding devi
ce truly make house smart home alexa learning new item happier made purchase far regret
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 around find new us alexa every day incorporated device many part daily life alexa learn
s learn alarm clock reminds important date constantly asking information like travel ent
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nal version bought work great', 'personal', 'really enjoying echo plus fun', 'love echo
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on music audible treble mid bass sound well equalized love easily take area house plug n
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v vacuum doorbell soon love', 'enjoying much', 'like voice activated link bluetooth devi
ce alexa device', 'appears working fine first echo stopped replying request received ech
o plus happy problem hassel exchange', 'best amazon speaker alexa thinking good smart hu
b wrong connect smart light device tell alexa turn better buying separate hub control de
vice', 'still trying link son daughter room', '', 'really work smooth make seem like',
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ssue', 'work perfect', 'alexa u funny enjoyable nice sound', 'echo plus built hub black
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ub basic functionality work unit need two apps set everything want instead one caused us
er issue woken couple time without trigger word find highly unsettling minor issue alway
s picking say correctly usually one two repeat happens speaker great quality easily cove
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r kitchen living room sleek design obtrusive girlfriend fun interacting entertaining con
versation', 'work great', 'happy', 'love device', 'really like item already echo dot pur
chase philip hue bulb came plus purchasing plus time use full capability bulb something
 else use echo dot turn bedroom light really like plus great room kitchen area far give
 star', 'love convenient responsive learns voice within household best assistant far',
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e gameshow quiz new hire orientation training always looking new way engage trainee orde
r make learning enjoyable believe someone enjoys process learning much likely remember i
nformation far huge success class look forward amazon improving building blueprint skil
l', 'great tool toy room filling music convenient use fun star supposed work logitech ha
rmony remote nope supposed work denon av receiver nope may amazon fault advertised skill
 actually work also echo show ring skill work correctly device want see front door', 'am
azing product amazing sound', 'love echo plus mainly worry putting cd play command song
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learning purchase portable echo charging station good sincerely', 'love', 'echo great g
ood sound quality functionality smart home hub suck automation geo fencing music syncing
hue z wave turn thing voice ended buying smartthing hub transferring everything', 'grea
t time using family even toddler talk feature wish would learn overall love glad brought
 google home', 'great', 'got month ago idea help control smart bulb useful answering que
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e command hear say turn basically ignoring often unable answer basic question frustratin
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ive also wished way could set post newest movie first', 'easy install voice control grea
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uld assume difficult tried use yet oldest seems like ordered one', 'one problem need buy
 app amazon mirroring iphone app price device perfect', '', 'streaming easy love watch n
etflix bedroom tv ipad', 'absolutely love', 'great product listen music time', 'ummm tv
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gating hulu', 'ok home screen fire stick working television working alexa respond questi
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nce searching program much easier older fire stick faster', 'great easy use', 'used use
laptop anything show watching including netflix glad bought super easy set everything n
eed quick easy access definitely worth buy', 'think darn confusing part would try work 1
ike thought would', 'easy set use', 'never buy anything amazon make fire stick even year
old nothing restart freeze constantly warranty amazon first clue horrible device never
buy anything built amazon', 'great buy recommend getting kodi movie addons', 'firestick
easy use super easy set like platform feel better expected worried lagging hoping utili
ze firestick eventually break away cable confident happen', 'work much easier year old o
ne better internet resemption', 'work amazing love download almost anything apps downloa
d apple tv able', 'fire tv stick easy set use downfall subscription needed view premium
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live show need cable provider', 'e excelente funciona genial', 'loving starting june hu
lu stopped working crunchyroll work either probably switch something else soon', 'put pe
p back old tv software expired enjoy netflix amazon prime video favorite video tv', 'use
d enough', 'fire stick amazing easy setup easy use awesome deal prime day', 'love fire s
tick amazon customer service', 'easy use setup', 'great streaming device', 'work expecte
d easy setup use', 'awesome product', 'selection wonderful ease use home page nice wish
however keep overcoming setting device attached tv keep switching back switch programmi
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ng including stereo', 'bought nd firestick bedroom easily installed set work great',
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roblem', 'ok', 'loved much living room tv bought one bedroom tv highly recommend device
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g', '', 'easy set straight forward direction load fast also', 'purchased fire stick able
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aming apps still come paying way le cable tv', 'love wished gotten sooner', 'make access
ing apps easy love voice control', 'second one work well', 'love fire stick', 'great pro
duct versatile easy use', 'ease usage', 'love quick easy use love many apps access disap
pointed cost extra money use also love music app think would use alexa echo listen music
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1 learning use like far played music youtube couple movie complaint', 'using internet ho
me loving', 'father liked added programing interested', 'love fire stick', 'love easy us
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k', 'absolutely love product easy use better scrolling channel', '', 'loved cable bill u
 would advise anyone get one nd one bought', 'bought sister complaint yet think great',
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port tv run power cable supplied usb adapter big deal added another cable showing wall
mounted tv', 'work well amazon netflix let viewing platform like vudu also shut hulu pl
ayed couple minute yes directly plugged wall low power source issue even checked outlet
voltage issue typically answer get issue quality picture quiet well user friendly platf
orm use would fix two issue would one every tv house sits one bad relay like amazon prod
uct alexa always nice', 'love firestick thinking canceling satellite', 'amazed many movi
e tv show available planning drop cable service soon happy know lot viewing pleasure fir
e stick pay outrageous cable bill', 'easy setup sometimes alexis work greatest connectio
n fire stick wifi way bettter netflix', 'work great', 'ease use', 'finally bought one fi
nd wi fi buy wi fi extended smart v used wi fi fine', 'firestick everything', 'recently
 cut cord cable television needed easy install relatively inexpensive alternative option
 fill gap ordered amazon fire stick best buy instruction short easy follow going order a
mazon ethernet adapter worried wireless speed area thought wait see glad wireless connec
tion proved almost flawless far brief hiccup convinced apps miss ridiculously high cable
price able watch used watch much lower price right total month amazon fire stick limite
d gb memory gb storage thought would huge issue came downloading apps recording show far
 issue upcoming fall tv schedule includes return nfl football might prove troublesome ne
ed record often worry real issue really turn screen remains us electricity although prob
ably small amount luckily unplug downloaded apps recorded show stay memory sure happens
 something scheduled record unplugged tried yet although think issue directtv using righ
t far loving amazon fire stick actually love amazon use occasionally come pre installe
d', 'everything', 'love', 'really enjoying firestick wait get rid cable waste money', 'g
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art remote yet work great', 'bought love alexa convenient', 'like', 'alexa getting feeli
ng inspired get one feel good gateway alexa trial liking far channel work fine like appl
e tv need check phone app keyboard typing spelling thing keyboard suck searching youtube
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product many feature', 'like watch older show firestick give opportunity find show', 'r
eally like product fact get apps unable get smart tv', 'work wonderfully', 'use time lov
e quality product', 'used roku mi tv box fire tv stick similar easy use', 'love tv fire
 stick would buy', 'good', 'work really well', 'worked advertised', 'work great better p
revious fire stick', 'easy setup alexa heard well receive well', 'like amazon fire stick
 use tv thank help called get instruction use thank good evening', 'great best decision
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v show music', 'work great alexa find goody could ask', 'able use another room add alexa
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r tv easy set fairly easy navigate waste money regular tv cable anything else enough wat
ch much tv', 'love user friendly better streaming device previously used wish purchased
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si miami without pay bill optimum already quite high help u live long island ny suffolk
 county', 'excellent', 'absolutely love 1 needed realize remote included voice remote co
nvenient glad 1 made purchase', 'better thought practically turn regular tv smart tv',
 'lovee evrything need cant even get dad room hahahaha movie addict', 'work great watch
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roduct', 'work great lag much better gen device using would recommend rst gen tired lag
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e show keeping budget check learning maneuver around channel find show quickly', 'simple
 install love voice activation', 'used much yet like used husband love', 'easy set easy
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mas gift', 'love option fire tv stick work great', 'menu cumbersome get apps set', 'easy
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hin program long delay roku work fine quick', 'return hulu work device kept coming error
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re stick slow opening apps', 'love amazon stick', 'like able watch pretty much anything
want anytime work great', 'love fire stick easy use', 'firestick sent work voice remote
even turn troubleshooting step work contacted amazon sent u new one remote way control
 gave got roku work great', 'perfect cost effective solution thank amazon', 'firestick e
asy use enjoyed', 'wish dot could connect fire stick product still worked flawlessly',
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ve one thing going back sling start left program', 'ordered deal day work nd went day',
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r feature smart tv offer', 'great easy set little difficult navigate instruction non exi
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d u officially cut cable cord love', 'expected access current movie instead pay easy set
up helpful love speedy delivery', 'work great recommend anyone prime wifi hdm tv u need
really technologically savvy even able set included screen direction', 'need', 'love wa
tch bob dylan movie', 'love alexa feature firestick working fine', 'easy install intuiti
ve use happy purchase', 'ease use', 'like cannot load hulu account also slow know intern
et connection xbox one work fine fire tv stick take forever load anything', 'amazing ent
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sed prime day plus used reward pay end paid next nothing paid full price might want mone
y back stopped trying use went back old streaming device know internet service issue pro
blem device stream', 'realize needed external power source order utilize fire stick thou
ght along line flash drive device singley plugged tv however since using amazon fire sti
ck enjoyed every moment would definitely recommend product', 'love', 'easy install opera
te work alexa voice command', 'prime day purchase still learning way around far good add
ition alexa nice', 'love alexa enabled say show want watch know find', 'super easy set e
asy use lot app option available', 'first stick solid entry level device supposed', 'wor
k fine wanted bedroom television', 'work tube tv', 'easy set easy use', 'love viewing ch
oice fire stick', 'good product', 'nd fire tv stick alexa happy first one love use many
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k time twice', 'awesome product expected', 'like go sleep mode minute inactivity wake fi
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eat product highly recommend', 'like better roku voice command really work', 'easy setup
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e stick alexa voice control fantastic younger kid', 'setup easy usage intuitive used awa
y home work great', 'really love apps one spot', 'love number movie available using devi
ce took little time setup learn work thing miss local channel', 'love fire stick allows
 enough choice ditch cable', 'plenty option choose', 'worked charmed', 'love easy set we
ll', 'love fast get respond alexa also easy find thing looking forjust speak remote', 'e
xtremely easy use switched away directv use stream v', 'show nothing', 'work like char
m', 'work great apps start buffering probably internet love alexa voice control', 'say p
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icture quality better receiving cable tv downside pause movie couple minute take long ti
me come back often get message internet speed slow clocking mb house good day also voice
 command alexia work well could operator error beat', 'loved everything', 'disappointed
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nstall use', 'thank great product', 'purchased man cave loving', 'la pel culas tiene se
pueden cambiar espa ol tulos en espa ol', 'easy install running minute', 'excited try n
ew element tv unfortunately even though tv foot away router get maddening disconnection
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nclusive nothing else buy', 'fun play', 'love everything', 'powerful little stick', 'sup
erb say plugged unit set hdmi boom watching better tv thank', 'like tv big tablet', 'lov
ed', 'pleased fire stick', 'work good ni issue', 'great price great product fire stick b
est think work better roku', 'love take vacation use easy set', 'user chromecast year sa
y firestick nice upgrade really like download apps different medium source like hbo show
time etc free access cable account firestick get better picture go directly show want se
e downside time took download apps set good thing setup onetime procedure', 'currently c
hromecast device tge fire stick superior pleased watch program netflix prime without sma
rt phone computer easy install use', 'menu work say connect amazon network', 'would love
 remote wasnt spending much money replacing battery upsetting spent money great device b
attery last', 'purchased toy hauler came day left trip plane wonderful plug hotel tv wat
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t wanted test difference roku nice likely using traveling well', '', 'good wifi tv stic
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nterface like new slightly larger remote st gen little remote misplace time great pric
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em fat using weather forecast cooking timer really enjoy music', 'small device kid like
ask question handy friendly interactive', 'beyond awesome', 'like responds every time e
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sic though house', 'love time gift friend', 'fantastic product use smart home hub play m
usic speaker mainly customizable routine nice easy program', 'great', 'quite disappointe
d product clearly bug half time ask newsflash two second start whole thing stop reboots
couple minute go ask play radio also many time get confused ask switch light item also
named true clearly ai natural language beta stage still impressed', 'love thing work gr
eat kid love', 'love make simple thing life simpler', 'really enjoying many different fe
ature alexa especially listening music audio book', 'echo dot wonderful invention love a
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m calendar reminder', 'echo dot two week fun set morning alarm check weather alexa play
various music bought inexpensive speaker connect better sound learning skill little tri
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cky connect wifi initially trial error connected stayed connected far super satisfied bu
ying one mother one office', 'completely love absolutely everything amazing great', 'nop
e still lot improved thing ask say hmmmm dont know', 'speaker could better', 'love', 'rd
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e day excited came next day set immediately everything worked perfectly fine set easy st
raight forward really appreciated terrible technology reason satisfied purchase fact use
echo dot minute without disconnecting internet connected ghz ghz wifi link neither work
 frustrating getting use echo dot really wish could one problem solution please let kno
w', 'got dad father day tickled', 'nice product', 'love echo love playing music room',
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m home', 'love alexa rock', 'trouble echo dot first got internet connection issue resear
ch online saw people trouble nd generation echo dot however weekend took trip brought ec
ho dot along hotel seemed work fine back home internet connection seemed gotten little r
ough patch problem since connection issue echo dot probably internet device', 'small siz
e work great sunroom', 'like helful certain thong supported amazon', 'reached amazon dev
ice wanted sync phone number would allow said number already use customer service help b
asically told contact sprint assist echo bare minimum without access phone set kind poin
tless pay', 'work blue tooth speaker tv connects work', 'got use couple week go hospital
good time short time use fun trying use alexa', 'impulse buy turn really enjoy new dot
grand love requesting song playing game like listening audible selection keeping list d
iscovering new alexa skill fun practical echo dot surprisingly welcome addition home',
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ering listen cnn live serius sm', 'like alot connected play pandora asked weather time e
very morning got rid old fashioned digitol clock music play unlimited going ask vacation
 thing get comfortable definitely worth money', 'play music request', 'like almost every
time asked alexa question would say dont know havent learned', 'luv great product', 'say
well paranoid person year got hooked idea cloud based home control yes love echo stuff
 create isolated vlan home network run device including cheap one require sign questiona
ble website download app carful people entering wi fi password site vetted location app
 askes good thing try stay device work directly alexa hub third party app amazon control
 type device sensitive information handled', 'great product', 'helpful playing music set
ting alarm talking lonely', 'easy set control kasa smart plug problem even kid figured s
tuff would asked alexa like telling joke singing alexa app control custom spark plug clo
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sleep sound got product gift kid love great reading time timing minute thing really lik
e plugged outlet function ifs ands buts get minorly inconvenient move room room purchase
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cipated thing awesome', 'great product', 'really like', 'like respond comands great prod
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 little behind time never anything like another alexa google home super amazing useful t
ool use play sleep sound sleep use amazon audible book set alarm reminder receive notifi
cation play game tell short story lol pretty fun know people complained speaker sure sur
e open concept house want blast music might blast around loud enough rent room bedroom p
erfect problem speaker love everything', 'wish volume capable going louder', 'love', 'be
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ker although use external dot', 'really love dot awesome connects room like read review
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olume ok definitely like tall echo dot pick voice good tall echo still totally love woul
d recommend', 'okay keep dropping wifi', 'kid love love', '', 'love echo dot easy use se
t', 'love echo', 'excellent product', 'love able control light door music', 'fun interac
t', 'satisfied product', 'echo even one barn great idea working horse still get news fla
sh music', 'bought healing room play continuous spa like music although alexa know type
music needed device deliver quality sound sound muffled know buy speaker', 'like music
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room par small blue tooth speaker last nite went sleep sound thunderstorm provided echo
dot planning dot turn bedroom lamp receive smart plug ordered', 'daughter wanted white
boombox nothing good yr old decided go echo dot request white bt good speaker loved gif
t nice option many thing internet', 'cheap cheap sound', 'pretty cool', 'time alexa litt
le thick mostly good', 'love know took long get one know get two amazon prime day', 'dat
ed news', 'work like champ', 'clear sound great alarm clock play music else ask oh yeah
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e', 'great price love echo dot', 'excellent bought another one yesterday', 'work great',
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e bluetooth speaker made specifically work echo dot work great love bring alexa onto pat
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io mostly use music rd echo product love', 'got third one love', 'ease installing', 'un
 excelente equipo inteligente al estar conectado al internet no provee de ltiples funcio
nes tale como el tiempo hora informaci n de cualquier estudio que est realizando atr vez
 del internet', 'price product nice quality nice feature definitely complaint reason gav
e star echo dot thought going may buyer error first know product plugged time work reall
y like stand alone device also speaker loud buying bluetooth speaker lastly sure echo do
t lot quite figured use fully kind seems like unnecessary device plus setting awful woul
d definitely save money buy nicer one actually alexa', 'love product far thing set timer
 reminder play music game like get full enjoyment purchase many thing also difficult set
direction made sound simple one two three forgot step four five six almost ready send b
ack app extremely slow took hour get thing set however depending going using think ok it
em', 'love echo dot amaxing', 'like use listening podcasts like set greeting morning tel
l new one thing like getting recognize radio station wanted listen finally got working w
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on prime day used another room add alexa additional room', 'everything big guy', 'great
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usic throughout house', '', 'handy kitchen set timer give extra help setting oven temp',
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er device sharing news weather use tapped option still testing', 'love alexa love echo d
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 'rd echo device easy set work perfectly', 'easy set start using work advertised', '',
 'love little dot know original larger alexa dot cannot pleased dot capability', 'really
 like', 'work expected fourth one son love room easy set alarm play music', 'love', 'dis
like volume sound loud enough', 'love alexa gave one gift huge hit', 'expected', 'orde
r', 'love technology older easy set use dot bedroom use everything use echo living roo
m', 'use rd dot bought husband would able contact someone fall access phone', 'amazing p
roduct still learning thing', 'expected', 'product sounded emoji speaker five sister eve
n one bluetooth need plugged good thing speak', 'friend', 'easier thing', 'good device',
 'overall love command effective may part user error alexa becoming accustom asked', 'ad
ditional alexa based device make access better part home rather trying shout question in
struction house lol without alexa variety function performs', 'work great love fact play
music group device', 'love thought would addicted', 'work beautifully excellent sound',
 'still learning everything good room volume pretty good without additional speaker', 'n
eat tool enjoy family', 'easy connect skill created echo nd gen worked fine dot', 'live
 alone best companion', 'easy set connect smart device needed', 'love personally prefer
 spotify music great able set default day go without music home also reason got keep pup
 calm leave tell alexa play classical music jazz work wonder lot calmer bark lock door s
tart walking away must', 'love work great alexa still problem getting better every day e
xpert think sound quality fine perfect good', 'second echo purchase price cheap seriousl
y thinking buying use alexa everything next best thing internet', 'love bought one daugh
ter one', '', 'loud thought going', 'enjoy still discovering new us', 'able add speaker
 plus take deck outside love big alexia bedroom', 'excellent device work great problem c
oncern', 'pretty fun nice speaker responds question understand command time', '', 'like
hand free operation v tap use controlling smart plug', 'dislike confuses request time',
 '', 'love alexa actually throughout house favorite function list great time management
 course music', 'product easy use entertaining yet hook tv light look forward', '', 'wor
k great speaker good music need get bluetooth speaker', 'outstanding product easy use wo
rk great', 'six throughout home great time music talking happens randomly may sensitive
 listening option change name engagement command alexa computer little annoying color bl
ack white would also good thing', 'use product music great', 'easy set use', 'work grea
t', 'like alexa device house sale price amazon prime day tempting', 'phenomenal', 'loved
exactly say', 'used control smart home device work great', 'convenient', 'este producto
 lleg la semana se qued sin olor perdi toda su escencia huele solo alcohol', 'easy set r
eady use minute', 'barry', '', 'three year old love good basic household task going add
 smart outlet bulb', 'awesome device wish bought one age ago', 'love', 'perfect kid adul
t everyone', 'listening music searching location checking time looking weather many task
```

learn simple set', 'love thing running entire home tv light thermostat front door dead bolt camera love listening npr thing well worth value really shine stat adding smart de vice control entire home like right star trek named mine computer get feel amazing devic e smart system', 'complaint sound quality great mostly use command though another dot ho oked stereo system play music couple friend dot mind audio quality bothered kind thing g o full size echo make sure hook larger speaker', 'good']

PERFORMING COUNT VECTORIZATION

```
In [83]: # creating bag of words
         from sklearn.feature extraction.text import CountVectorizer
         cv = CountVectorizer(max features = 2500)
         x = cv.fit transform(clean).toarray()
         y =data['feedback']
         print(x.shape)
         print(y.shape)
         (3150, 2500)
         (3150,)
In [84]:
         print(x)
         [[0 0 0 ... 0 0 0]
          [0 0 0 ... 0 0 0]
          [0 1 0 ... 0 0 0]
          [0 0 0 ... 0 0 0]
          [0 0 0 ... 0 0 0]
          [0 0 0 ... 0 0 0]]
         print(y)
In [85]:
         0
                  1
         1
                  1
         2
                  1
         3
                  1
         4
                  1
         3145
                 1
         3146
         3147
                  1
         3148
                  1
         3149
         Name: feedback, Length: 3150, dtype: int64
         X = pd.DataFrame(x)
In [86]:
         Χ
                                              2490 2491
                                                         2492
                                                              2493
                                                                    2494
                                                                          2495
                                                                               2496
                                                                                    2497
                                                                                          2498
                                                                                                2499
Out[86]:
                                 7 8 9
                                                                       0
                                                                            0
                                                                                  0
                                                                                        0
                                                                                                   0
                       0
                                                      0
                                                                       0
                                                                            0
                                                                                  0
                                                                                        0
                                                                                             0
                                                                                                   0
                                                                       0
                                                                            1
                                                                                  0
                                                                       0
                                                                            0
                                                                                             0
                  0 0 0
                         0
                            0
                                                 0
                                                      0
                                                            0
                                                                                  0
                                                                                        0
                                                                                                   0
                               0
                                                 0
                                                      0
                                                            0
                                                                       0
                                                                            0
                                                                                  0
                                                                                        0
                                                                                             0
                                                                                                   0
         3145
                    0
                       0
                          0
                             0
                                                                 0
         3146
               0 0 0 0 0 0 0 0 0
                                                                            0
```

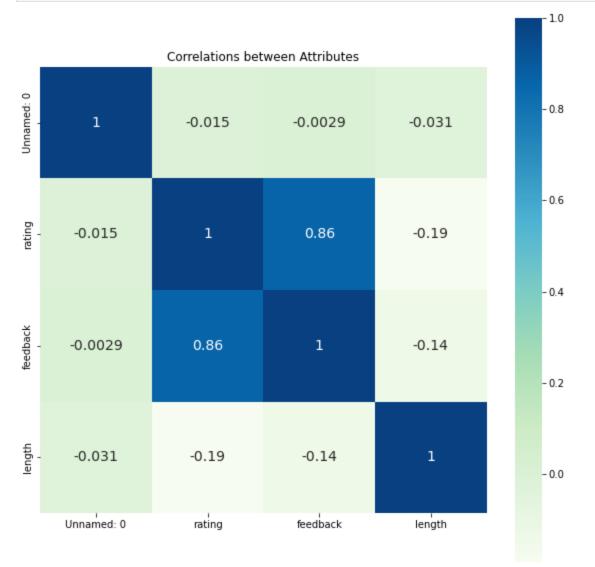
3147	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
3148	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0
3149	0	0	0	0	0	0	0	0	0	0	 0	0	0	0	0	0	0	0	0	0

3150 rows × 2500 columns

(945,)

TRAIN AND TEST ML MODELS

```
In [87]: # Before going through machine learning applications,
    fig = plt.subplots (figsize = (10, 10))
    sns.heatmap(data.corr (), square = True, cbar = True, annot = True, cmap="GnBu", annot_k
    plt.title('Correlations between Attributes')
    plt.show ()
```



```
In [88]: from sklearn.model_selection import train_test_split
x_train, x_test, y_train, y_test = train_test_split(x, y, test_size=0.3)
print(x_train.shape)
print(y_train.shape)
print(x_test.shape)

(2205, 2500)
(2205,)
(945, 2500)
```

DATA PRE-PROCESSING

```
In [89]: from sklearn.preprocessing import MinMaxScaler
    mm = MinMaxScaler()
    x_train = mm.fit_transform(x_train)
    x_test = mm.transform(x_test)
    print(x_train.shape)
    print(x_test.shape)

(2205, 2500)
    (945, 2500)
```

Multinomial Naïve Bayes

```
In [90]:
        from sklearn.naive bayes import MultinomialNB
        from sklearn.metrics import classification report, confusion matrix, accuracy score
        model NB = MultinomialNB()
        model NB.fit(x train, y train)
        y pred NB = model NB.predict(x test)
        Train acc NB = model NB.score(x train, y train)
        cm NB = confusion matrix(y test, y pred NB)
        acc NB = accuracy score(y pred NB, y test)
        print("Training Accuracy :", Train acc NB)
        print("Naive Baiyes Model accuracy is ",acc NB)
        print("Confusion Matrix is \n",cm_NB)
        print("Classification Report : \n", classification report(y test, y pred NB))
        pd.crosstab(y test, y pred NB, rownames=['Actual Class'], colnames=['Predicted Class'])
        Training Accuracy: 0.963265306122449
        Naive Baiyes Model accuracy is 0.9291005291005291
        Confusion Matrix is
         [[ 27 55]
         [ 12 851]]
        Classification Report :
                       precision recall f1-score support
                          0.69
                                   0.33
                                              0.45
                                                          82
                           0.94
                                     0.99
                                               0.96
                                                          863
                                               0.93
                                                         945
            accuracy
                         0.82
                                               0.70
                                    0.66
                                                         945
           macro avg
                          0.92
        weighted avg
                                     0.93
                                               0.92
                                                         945
Out[90]: Predicted Class 0
           Actual Class
```

Logistic Regression

0 27

1 12 851

55

```
In [91]: from sklearn.linear_model import LogisticRegression
    from sklearn.metrics import classification_report, confusion_matrix, accuracy_score
    model_LR = LogisticRegression(multi_class = 'multinomial')
```

```
model LR.fit(x train, y train)
        y pred LR = model LR.predict(x test)
        Train acc LR = model_LR.score(x_train, y_train)
        cm LR = confusion matrix(y test, y pred LR)
        acc LR = accuracy score(y pred LR,y test)
        print("Training Accuracy :",Train acc LR)
        print("Logistics Regression Model accuracy is ",acc LR)
        print("Confusion Matrix is \n",cm LR)
        print("Classification Report : \n", classification report(y test, y pred LR))
        pd.crosstab(y test, y pred LR, rownames=['Actual Class'], colnames=['Predicted Class'])
        Logistics Regression Model accuracy is 0.9322751322751323
        Confusion Matrix is
         [[ 24 58]
         [ 6 857]]
        Classification Report :
                      precision recall f1-score support
                                  0.29
                  0
                         0.80
                                             0.43
                                                         82
                  1
                          0.94
                                   0.99
                                             0.96
                                                        863
                                             0.93
                                                       945
           accuracy
                                             0.70
           macro avg
                          0.87
                                    0.64
                                                       945
        weighted avg
                         0.92
                                    0.93
                                             0.92
                                                        945
Out[91]: Predicted Class 0
                       1
          Actual Class
                 0 24
                        58
                     6 857
```

KNN Classification

```
from sklearn.neighbors import KNeighborsClassifier
In [92]:
         from sklearn.metrics import classification report, confusion matrix, accuracy score
        model KNN = KNeighborsClassifier(n neighbors=3)
        model KNN.fit(x train, y train)
         y pred KNN = model KNN.predict(x test)
         Train acc KNN = model KNN.score(x train, y train)
         cm KNN = confusion matrix(y test, y pred KNN)
         acc KNN = accuracy score(y pred KNN,y test)
         print("Training Accuracy :", Train acc KNN)
        print("K-Nearest Neighbors Model accuracy is ",acc KNN)
         print("Confusion Matrix is \n", cm LR)
        print("Classification Report : \n", classification report(y test, y pred KNN))
        pd.crosstab(y test, y pred KNN, rownames=['Actual Class'], colnames=['Predicted Class'])
        Training Accuracy : 0.9505668934240363
        K-Nearest Neighbors Model accuracy is 0.9227513227513228
        Confusion Matrix is
         [[ 24 58]
         [ 6 857]]
        Classification Report:
                       precision recall f1-score support
                    \cap
                           0.91
                                     0.12
                                                0.22
                                                            82
                   1
                           0.92
                                     1.00
                                               0.96
                                                           863
```

```
      accuracy
      0.92
      945

      macro avg
      0.92
      0.56
      0.59
      945

      weighted avg
      0.92
      0.92
      0.89
      945
```

Out[92]: Predicted Class 0 1

Actual Class

0 10 72

1 1 862

```
In [93]: models = ['LR', 'NB', 'KNN']
    acc_scores = [acc_LR,acc_NB,acc_KNN]

plt.bar(models, acc_scores, color=['blue', 'orange', 'red'])
    plt.ylabel("Accuracy Scores")
    plt.title("Which model is the most accurate?")
    plt.show()
```

Which model is the most accurate? 0.8 0.6 0.2 0.0 LR NB KNN

```
In [94]: print('Logistic Regression Accuracy : ',acc_LR*100)
    print('Multinomial Naïve Bayes Accuracy : ',acc_NB*100)
    print('KNN Classifier Accuracy : ',acc_KNN*100)
```

Logistic Regression Accuracy: 93.22751322751323 Multinomial Naïve Bayes Accuracy: 92.91005291005291 KNN Classifier Accuracy: 92.27513227513228

Logistic Regression is the best model with the best accuracy.

```
In [95]: results = pd.DataFrame(data = {'Y Test': y_test, 'Y Predictions': y_pred_LR})
results.head()
```

Out[95]:		Y Test	Y Predictions
	2293	1	1
	288	1	1
	2806	1	1
	807	1	1
	2954	1	1

In [96]: results.tail()

Out[96]:

	Y Test	Y Predictions
736	1	1
1404	1	1
2210	1	1
789	1	1
281	1	1