Stefaniya Ruseva
Software Quality Assurance engineer (QA)

Detail-oriented QA Engineer with a passion for ensuring software quality. Experienced in WEB services, specializing in manual and automated testing. Proficient in identifying and resolving software defects meticulously and efficiently. Improved product quality, resulting in increased customer satisfaction.

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EDUCATION

QA Engineering
Software University
01/2023 - Present   *Sofia, Bulgaria*

Courses

- **QA Fundamentals & Manual Testing -** Fundamental knowledge of software development and testing principles, along with deep understanding of different testing techniques aimed at ensuring that software products meet specified requirements and quality standards.

- **Back-end Test Automation -** Developed and implemented automated tests using C# and JavaScript ensuring reliability, performance and functionality of back-end systems by automating tasks like data validation, API testing, CI/CD pipelines and database verification.

- **Programming Advanced for QA -** Working with advanced programming concepts including design patterns, data structures, algorithms, testing frameworks, and software architecture by mastering OOP principles, as well as unit and integration testing.

- **Front-end Test Automation -** Scripted and executed automated tests to validate user interfaces across web, mobile, and desktop platforms by using testing frameworks like Selenium WebDriver and Appium to ensure cross-browser and cross-device compatibility.

WORK EXPERIENCE

Manual QA
Optimal Trade Ltd
02/2021 - 05/2022   *Sofia, Bulgaria*
E-Commerce, management of online stores, advertising and marketing services, web design, development and maintenance of websites

Achievements/Tasks

- **Work in a team with other departments such as development, marketing and sales**
- **Design and execute test strategies for individual peaces of software and systems**
- **Ensure functionality of applications and they match the specifications**

Restaurant Manager
Sofia Balkan Palace
10/2013 - 12/2023   *Sofia, Bulgaria*
Luxury Five Star Hotel

Achievements/Tasks

- **Develop and implement strategies to achieve revenue and profit goals**
- **Respond to costumer concerns in accordance with the company experience**
- **Coach employees on effective service techniques**

TECHNICAL SKILLS

Languages
C#, JavaScript, HTML, CSS

Bug Tracking Systems
Jira, Test Rail

Tools
MS Visual Studio, VS Code, Postman, Selenium, Appium, Docker, Git

Databases
Microsoft SQL Server, Mongo DB

SOFT SKILLS

Teamwork and Collaboration

Analysis   Problem-solving

Flexibility   Customer Focus

PERSONAL PROJECTS

PetZone.bg (01/2021 - 02/2022)
- E-commerce website for Pet Supplies

CERTIFICATES

QA Fundamentals and Manual Testing (06/2023)

Programming Fundamentals and Unit Testing (09/2023)

Programming Advanced for QA (11/2023)

Back-End Test Automation (03/2024)

Front-End Test Automation (05/2024)