

# Car.ly - Vehicle Insurance Claim Fraud Detection

Machine Learning Strategies for Detecting Vehicle Insurance Claim Fraud

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Group No.: 30

Department of CS 4th Year

Project [PROJ-CS801]

University of Engineering and Management, Kolkata

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Car.ly
Vehicle Insurance Claim Fraud Detection

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# Why this Project Work!?

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Let's find out...

#### **OBJECTIVE**

- The goal is to develop and implement a fraud detection system that leverages advanced technologies such as data analytics, machine learning algorithms, and predictive modeling.
- Such a system can analyze large volumes of claims data to identify patterns and anomalies that indicate potential fraud.

# **Exploratory Data Analysis**

- The original dataset(Kaggle) contains vehicle dataset attribute, model, accident details etc along with policy details policy type, tenure.
- The data first analyzed the missing values then the categorical and continuous data were separated. Then Exploratory data analysis was performed.

▲ Month	F	# WeekOfMonth	F	▲ DayOfWeek	F	△ Make	F	▲ AccidentArea	F	Δ [
Jan May Other (12642)	9% 9% 82%		5	Monday Friday Other (10359)	17% 16% 67%	Pontiac Toyota Other (8462)	25% 20% 55%	Urban Rural	90%	Mor Tue Oth
Dec		5		Wednesday		Honda		Urban		Tue
Jan		3		Wednesday		Honda		Urban		Mon
Oct		5		Friday		Honda		Urban		Thu
Jun		2		Saturday		Toyota		Rural		Fri
Jan		5		Monday		Honda		Urban		Tue
Oct		4		Friday		Honda		Urban		Wed
Feb		1		Saturday		Honda		Urban		Mon
Nov		1		Friday		Honda		Urban		Tue
Dec		4		Saturday		Honda		Urban		Wed
Apr		3		Tuesday		Ford		Urban		Wed
Mar		2		Sunday		Mazda		Urban		Wed

Dataset used for Vehicle Insurance Fraud

## **Methods and Technologies**

- Dataset Collection
  - > Kaggle
- Algorithm Used to train the Model
  - Random Forest Classifier.
  - Support Vector Classifier.
  - K Nearest Neighbour.
  - > Naive Bayes Classifier.
  - Logistic Regression.
  - Decision Tree.
  - > XGBoost Classifier.



# **Result Analysis**

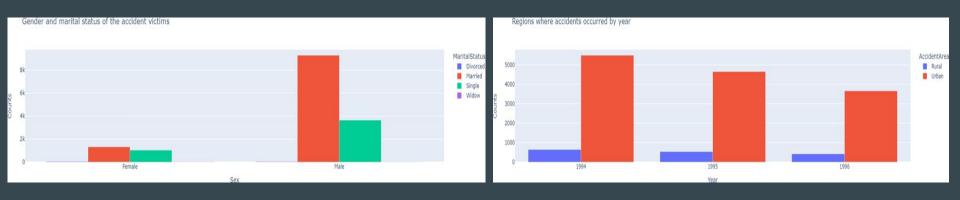
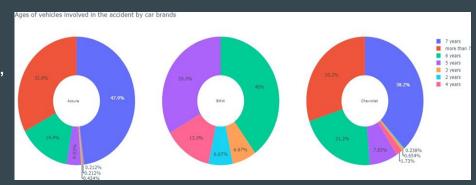


Fig: Gender and marital status of the accident victims

Fig: Regions where accidents occurred by year

### **Result Analysis**

Age of the vehicle is also a cause of an accident. Different car brands have varying longevity of their vehicles, like, Toyota, Honda, and Subaru are generally considered to produce vehicles with longevity and proper maintenance. But luxury brands like BMW, Audi, and Mercedes-Benz may have higher maintenance costs and may not last as long as some other brands.



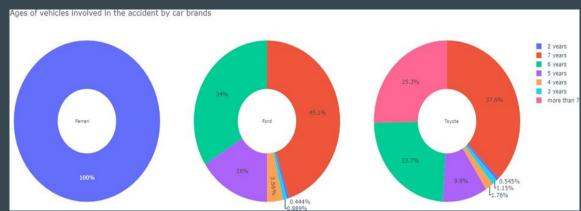


Fig : Ages of vehicles involved in the accident by car brands

#### **Accuracy scores**

In our model Random Forest had the highest accuracy out of all the others, followed by Support Vector and K Nearest Neighbour.

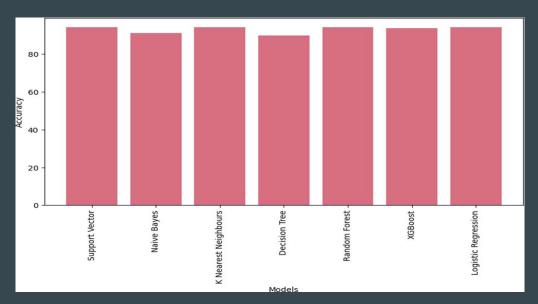


Fig: Accuracy	scores of different models
0	

Support Vector	94.0337224383916		
Naive Bayes	90.9208819714656		
KNN	94.0337224383916		
Decision Tree	89.7751837440553		
Random Forest	94.1634241245136		
XGBoost	94.1634241245136		
Logistic Regression	94.0337224383916		

## Why we are preferring Random Forest Classifier!

#### Well the answer is simple,

- Accuracy of this algorithm, is way better than any other algorithm.
- Easy to implement and easy to demonstrate.
- Last but not the least, this also shows the capability of Random Forest Classifier.

Hope, this will make you to support the Random Forest Classifier for this special framework!

#### **Conclusion**

• A Vehicle Insurance Claim Fraud Detection system can significantly reduce losses incurred by insurance companies due to fraudulent claims, thereby improving the company's profitability and financial stability.

• By automating the process of detecting fraudulent claims and improving the efficiency of the claims process, a Vehicle Insurance Claim Fraud Detection system can enhance customer satisfaction by providing a faster, smoother, and more hassle-free claims experience.

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# Thank You!



Adieu.