Daly City

271 92nd Street
Daly City, CA 94015
Ph. 650-301-8434
Fax 650-757-3224

San Mateo Adult School-

Satellite office

789 East Poplar Ave.
San Mateo, CA 94402
Ph. 650-301-8434
(No Representative on-site)

Belmont

400 Harbor Blvd., Bldg. B Belmont, CA 94002 Ph. 650-802-6534 Fax 650-508-0782

Redwood City-

Satellite office

2500 Middlefield Rd
Redwood City, CA 94063
Ph. 650-802-6534
(No Representative on-site)

Email
Jobsforyouth@smcgov.org



Website http://hsa.smcgov.org/jobs-youth









Non-paid internships (14-21 years)

A 3-month opportunity for JFY participants. Youth will learn important job skills; receive a letter of recommendation, and a resume highlighting their skills and qualifications.

(Available year round, flexible schedule)

For more information, please call your nearest location

Daly City office - 650-301-8434 Belmont - 650-802-6534



Summer paid internships (18-21 years)

A 10-week summer program offered to JFY participants who would like to work for the County of San Mateo. Positions can include office support or working on special projects. Positions are located throughout several County departments. Position pays \$12/hr. Recruitment begins in April.



Dear Parent or Guardian,

Thank you for allowing your teen to participate in the **Jobs for Youth** program. During our workshop your child was taught how to properly fill out a job application, how to create a resume, and how to present themselves during an employment interview. As an additional service, we have provided all participants with volunteer, Internship, and/or Job opportunities to pursue.

At **Jobs for Youth** we are dedicated to assisting students in attaining employment goals; however, the key to reaching their employment goals is a collaborative effort. While we understand that young people have busy schedules, it is their responsibility to follow through with any opportunities brought to their attention. We are more than willing to assist in the process of searching, applying and interviewing for a job and need our students to take the initiative to follow through with the employment process.

As a participant in this worthwhile program, your son/daughter has been automatically opt-in to receive job postings via text and email. They may opt-out at any time. Your son/daughter can also access employment services at any of the **Jobs for Youth** offices throughout San Mateo County.

We are asking our participants to notify Jobs for Youth once they have found employment. To continue working with the youth in the community and maximize their job-search efforts, we need additional support from our participants and parents. Please notify us of your son/daughter's job status via email, text, or telephone (see below for contact information).

If you have any questions, please feel free to contact a **Jobs for Youth** Specialist nearest you.

Daly City/San Mateo

271 92nd Street

Daly City, CA 94015

Phone: (650) 301-8434

Fax: (650) 757-3224

jobsforyouth@smchsa.org

Belmont/Redwood City

400 Harbor Blvd., Bldg. B

Belmont, CA 94002

Ph. 650-802-6534

Fax 650-508-0782

jobsforyouth@smchsa.org



APPLICATION



10 important rules about the job application form

- I. Read the question first.
- 2. Print neatly in blue or black ink.
- 3. Make sure your application is neat and everyone can read your writing; no cross outs.
- 4. Complete all information, write N/A if it doesn't apply to you.

5. Write three specific duties in phrases under duties section.

- 6. Write open for desired salary.
- 7. Write in only month and year under date started/ended
 - 8. Turn in job application without any creases. Do not fold the application.
 - 9. Most recent job is always first in employment history.
 - 10. Sign and date the job application.

Appropriate Reasons for Leaving

Seeking advancement

Career change

Seasonal/temporary

Relocation

Reduction in force

Business closed

Job ended (instead of fired)

Conflicted with school hours

Present (means that you are still

working there)

Must follow-up on an application every time you turn one in.

Refer to "speaking to employers" sheet pg.7 for more details.

Speaking to Employers

***MAKE SURE YOU ARE DRESSED APPROPRIATELY WHEN APPROACHING EM-

What to say	y when	getting	the a	pp	lication

Applicant: Hi, can I get a job application?

Employer: Sure

Applicant: Can I get the name of the hiring manager so that I know who

to follow up with?

Employer: Sure. His name is Dave. (you must remember the name and write it

<u>down)</u>

Call the emp	oloyer to follow up on applic	ation 🚗
Applicant:	Hi, my name is	I turned in my
	Application on	and I'm just following
up on	the status of it. May I please speak to	Hiring manager
Employer:	Sure. Please hold while I transfer you t	
Applicant:	Thank you.	
Employer:	Hi, this is Dave. How can I help you?	
Applicant:	Hi my name is	
Employer:	I'm sorry, I've been so busy this week a	and I haven't had the
	opportunity to look at the applications	. Why don't you try calling
	back next week.	
Applicant:	I sure will. Thank you for your time.	

Sample Application for Students with Volunteer Experience

Volunteer History

Most recent volunteer work goes first. (community service or volunteer goes here)

(Examples: If no work history: Teacher's Aide, Tutor, Babysitter/Childcare Provider, Yard Work. See sample application Job Title: Date Started: Date Ended: Name of Employer: Boys & Girls Club Recreational Assistant Present May 2005 (means that you are still working Duties: Assist youth with Supervisor's Name: Address: homework, supervise 201 West Orange Avenue children during activities, Linda Miller City, State, Zip: Starting Salary: Ending Salary: organize and set up South San Francisco, CA N/A or *N/A* or games, maintain safety. 94080 **VOLUNTEER VOLUNTEER** eans that you did not get paid) Phone number: Reason for leaving: (choose one) seeking advancement, temporary, career change, relocated, reduction in force, business closed, job ended, conflicted with school 650-589-7090 hours (no longer a problem), present. Previous employer Name of Employer: Date Ended: Date Started: Job Title: Teacher's Assistant Jefferson High School September 2004 April 2005 œ Duties: Collected papers, Address: made copies, ran errands, Supervisor's Name: 6996 Mission Boulevard Peter Doyle distributed papers to z City, State, Zip: Starting Salary: Ending Salary: students. _ N/A or VOLUNTEER *N/A* or Daly City, CA 94015 (means that you did not get paid) **VOLUNTEER** (means that you did not get paid) Phone number: Reason for leaving: (choose one) seeking advancement, temporary, career change, relocated, reduction in force, business closed, lob ended, conflicted with school hours (no 650-550-7700 longer a problem), present. Previous employer Name of Employer: Date Started: Date Ended: Job Title: Assistant Coach Jefferson High School September 2003 May 2004 Duties: Assisted in œ ш Address: Supervisor's Name: training and recruiting, ш Brenda King responsible for keeping 6996 Mission Street City, State, Zip: Starting Salary: Ending Salary: score and taking Daly City, CA 94015 N/A or VOLUNTEER *N/A* or attendance, ran errands. **VOLUNTEER** Phone number: Reason for leaving: (choose one) seeking advancement, temporary, career change, relocated, reduction in force, business closed, job ended, conflicted with school hours (no longer a problem), present. 650-550-7700

Other Activities, Certificates, & Awards (Please list any Clubs, Sports, School Activities, etc.)

Examples: Basketball, Baseball, Football, Cheerleading, Yearbook Committee, Student Government (include position held). Latin Club. Tutor (include subject - English, Spanish, Algebra, etc.). Honor Roll.

Availability: What days and times can you work? (NOTE: "OPEN" MEANS ANYTIME ON JOB APPLICATIONS)

SUN	MON	TUES	WED	THUR	FRI	SAT
OPEN	4 PM	N/A	4 PM	5 PM	N/A	OPEN
OPEN	8 PM	N/A	8 PM	9 PM	N/A	OPEN

References

(Examples: Past Supervisors, Coaches, Teachers, Career Counselors, Church Pastor, etc.)

Name of Person:	Phone #		Relationship to you
Ms. Linda Miller	650-589-7090	After school program	Supervisor
Name of Person:	Phone #	Business	Relationship to you
Peter Doyle	650-555-5555	Education	Teacher
Name of Person:	Phone #	Business	Relationship to you
Brenda King	650-555-5554	Education	Coach

TRANSPORTATION: CAR_	/BUS	/ OTHER	RLOWEST WAS	SE WILL ACCEPT _ <i>OPEN</i>
TYPE OF WORK SEEKING			IF THERE'S NO PREFERENCE WINTE	i, "OPEN")

DO YOU HAVE A CALIFORNIA DRIVERS LICENSE? NO HAVE YOU EVER BEEN CONVICTED OF A FELONY? NO

Education

School	Name & Address	Last Y	ear Co	mpleted	d (circle)	Degree Received	Subjects / Major
High School	Jefferson High School 6996 Mission Boulevard Daly City, CA 94015	1	2	3	•	If not graduated yet, write N/A, Still Attending, or Graduated (Month/Year)	It in high school, write <u>General</u> <u>Education</u>
College	N/A	1	2	3	4		
Other (Training Classes)	ROP (Regional Occupational Program) 271 - 92 nd Street Daly City, CA 94015	1) 2	3	4	If you earned a certificate, write it here: Certificate	Completion of M.5 Office

Additional Information to include on job applications:								
Skills / Qualitie	es							
☐ Customer Service	☐ Team Player	☐ Child Care (babysitting)) ☐ Stock/Inventory	☐ Hard-working	☐ Leadership			
☐ Cash handling	☐ Organized	☐ Punctual	☐ Answer phones	☐ File documents	☐ Supervision			
☐ Quick learner	☐ Bilingual	☐ Knowledgeable with off	ice machines (fax, copy)	☐ Housekeeping/ deaning	☐ Warehouse			
☐ Computer skills	☐ Tutor	☐ Data entry	☐ Landscape/Yard work	k 🗆 Works well under pressur	e 🗆 Flexible			
☐ Takes initiative	☐ Sales	☐ Positive attitude	☐ Detail-oriented	☐ Follows direction well	☐ Self-starter			
☐ Reliable	☐ Committed	☐ Dependable	☐ Mechanically inclined	I ☐ Responsible	☐ Independent			
Signature			Date					

Volunteer History

Most recent work goes first (include community service and volunteer work).

(Examples: Volunteer Work Supervisors, Teacher's Aide, Tutor (include subject), Babysitter/Childcare Provider, Yard Work. See sample applications). Name of Employer: Job Title: Date Started: Date Ended: Self-employed Childcare Provider Present May 2003 Duties: Supervise (means that you are still working Address: Supervisor's Name: siblings (2 and 4 years 412 Woodrow Street old), feed and play N/A City, State, Zip: Starting Salary: Ending Salary: with them, bathe them, South San Francisco. N/A or write pay amount N/A or write pay maintain safety. (meens that you did not get paid) amount CA 94080 Phone number. Reason for leaving: (circle one) seeking advancement, temporary, career change, relocated, reduction in force, business closed, job ended, conflicted with school hours (no 650-555-555 longer a problem), present, Previous employer

Name of Employer:	Job Title: Landscaper	Date Started:	Date Ended:	
Self-employed	Duties: Trimmed bushes,	June 2004	August 2004	
Address:	mowed lawns, raked	Supervisor's Name:	•	
Various sites	leaves, cleaned up debris,	N/A		
City, State, Zip:	fertilized plants.	Starting Salary:	Ending Salary:	
Daly City, CA 94015		\$20/day	\$20/day	
Phone number:		Reason for leaving: (circle one) seeking advancement, temporary, <u>sareer change</u> , relocated, reduction in force, business closed, job ended, conflicted with school hours (no longer a problem), school resumed.		
650-555-5555				

Previous employer

SABYSITTING JOB

GARDENING JO

HELPING FAMILY MEMBER AT JOB

Name of Employer:	Job Title: Personal	Date Started:	Date Ended:	
Myers & Associates, Inc.	Assistant	January 2004	June 2004	
	Duties: Filed paperwork,]		
Address:	organized of fice supplies,	Supervisor's Name:		
498 Mission Street	scheduled appointments,	Rita Myers		
City, State, Zip: Daly City, CA 94015	cleaned up work area.	Starting Salary: \$7.00/hr	Ending Salary: \$7.00/hr	
Phone number: (650) 555-555		Reason for leaving: (circle one) seeking advancement, temporary, career change, relocated, reduction in force, business closed, job ended, conflicted with school hours (no longer a problem), school resumed.		

Other Activities, Certificates, & Awards (Please list any Clubs, Sports, School Activities, etc.)

Examples: Basketball, Baseball, Football, Cheerleading, Yearbook Committee, Student Government (include position held), Latin Club, Tutor (include subject - English, Spanish, Algebra, etc.), Honor Roll.

Availability: What days and times can you work? (NOTE: "OPEN" MEANS ANY TIME ON JOB APPLICATIONS)

SUN	MON	TUES	WED	THUR	FRI	SAT
OPEN	4 PM	N/A	5 P.M	5 PM	4 PM	OPEN
OPEN	9 PM	N/A	8 PM	8 PM	7 PM	OPEN

References

(Examples: Coaches, Teachers, Past Supervisors, Career Counselors, Church Pastor, etc.)

Name of Person:	Phone #	Business	Relationship to you
Ms. Tiffany Dene	<i>650-555-5555</i>	Education	Teacher
Name of Person:	Phone #	Business	Relationship to you
Rita Myers	<i>650-555-5555</i>	Marketing	Supervisor
Name of Person:	Phone #	Business	Relationship to you
Dave Riley	650-555-5554	Education	Coach

TRANSPORTATION: CAR_	/BUS	_/OTHER_	LOWEST WA	AGE WILL ACCEPT_	<u>OPEN</u>
TYPE OF WORK SEEKING	Cashier, Gro	cery Store,			
	(EXAMPLE: CHILDCARE	RETAIL, FAST FOOD, with	IF THERE'S NO TREFERENCE	WIGHE, "OPEN")	

DO YOU HAVE A CALIFORNIA DRIVERS LICENSE? NO HAVE YOU EVER BEEN CONVICTED OF A FELONY? NO

Education

School	Name & Address	Last Y	Last Year Completed (circle)			Degree Received	Subjects / Major
High School	South San Francisco High School 400 B Street South San Francisco, CA 94080	1	2	3	•	If not graduated yet, write <u>Still</u> <u>Attending</u> , <u>N/A</u> or <u>Graduated</u> (<u>Month/Year</u>)	If in high school, write <u>General</u> <u>Education</u>
College	N/A	1	2	3	4		
Other (Training Classes)	ROP (Regional Occupational Program) 271 - 92 nd Street Daly City, CA 94015	1) 2	3	4	If you earned a certificate, write it here: Certificate	Completion of M.5 Office

A	dditional Info	orm	ation to i	nc	lude on job app	lic	cations:			
SI	kills / Qualitie	es								
	Customer Service		Team Player		Child Care (babysitting)		Stock/Inventory	Hard-working		Leadership
	Cash handling		Organized		Punctual		Answer phones	File documents		Supervision
	Quick learner		Bilingual		Knowledgeable with off	cen	nachines (fax, copy)	Housekeeping/ cleaning		Warehouse
	Computer skills		Tutor		Data entry		Landscape/Yard work	Works well under pressure	<u> </u>	Flexible
	Takes initiative		Sales		Positive attitude		Detail-oriented	Follows direction well		Self-starter
	Reliable		Committed		Dependable		Mechanically inclined	Responsible		Independent

Signature	Date	

Sample Application for Students with Job Experience

Employment History

JobTitle:	Date Started:	Date Ended:
Team Member		Present
Duties: Organize	May 2005	(means that you are still working then
stock room and shelves,	Supervisor's Name:	
take inventory weekly,	Vicky Luna	
customer service, cash	Starting Salary:	Ending Salary:
handling, assist in training	\$8.00 p/hr.	\$8.00 p/hr.
of new hires.		olrole one) seeking advancement,
		with school hours (no longer a
•		
Job Title: Sales Associate	Date Started:	Date Ended:
Duties: Customer service,	June 2004	March 2005
cash handling, educated	Supervisor's Name:	<u> </u>
customers on products,	Dale Cane	
regularly attended	Starting Salary:	Ending Salary:
trainings, organized store	\$7.00 p/hr.	\$7.75 p/hr.
merchandise.		olrole one) seeking advancement.
		elocated, reduction in force, business with school hours (no longer a
<u> </u>		
Job Title: Front Desk Clerk	Date Started:	Date Ended:
Duties: Greeted and	January 2004	June 2004
directed clients, schedulea	Supervisor's Name	:
appointments,	Till Assets alia	
cleaned, handled phones,	JIII Australia	
fax, client database,	Starting Salary:	Ending Salary:
and filing.	Volunteer	Volunteer
		(circle one) seeking advancement,
1	temporary, career change,	relocated, reduction in force, busines
	Duties: Organize stock room and shelves, take inventory weekly, customer service, cash handling, assist in training of new hires. Job Title: Sales Associate Duties: Customer service, cash handling, educated customers on products, regularly attended trainings, organized store merchandise. Job Title: Front Desk Clerk Duties: Greeted and directed clients, scheduled appointments, cleaned, handled phones, fax, client database,	Duties: Organize stock room and shelves, take inventory weekly, customer service, cash handling, assist in training of new hires. Duties: Customer service, cash handling, educated customers on products, regularly attended trainings, organized store Duties: Greeted and directed clients, scheduled appointments, cleaned, handled phones, fax, client database, and filing. Starting Salary: ### Augustion of Name: ### Vicky Luna Starting Salary: ### 8.00 p/hr. Beason for leaving: temporary, oareer ohange, regularly attended

Other Activities, Certificates, & Awards (Please list any Clubs, Sports, School Activities, etc.)

650-555-555

Examples: Basketball, Baseball, Football, Cheerleading, Yearbook Committee, Student Government (include position held), Latin Club, Tutor (include subject - English, Spanish, Algebra, etc.), Honor Roll.

Availability: What days and times can you work? (NOTE: "CPEN" MEANS ANY TIME ON JOB APPLICATIONS)

SUN	MON	TUES	WED	THUR	FRI	SAT
OPEN	4PM	4PM	4PM	4PM	4PM	OPEN
OPEN	9РМ	9РМ	9РМ	9РМ	OPEN	OPEN

References

(Examples: Past Supervisors, Coaches, Teachers, Career Counselors, Church Pastor, etc.)

Name of Person:	Phone #	Business	Relationship to you
Vicky Luna	<i>650-555-5555</i>	Retail	Supervisor
Name of Person:	Phone #	Business	Relationship to you
Dale Cane	650-555-5555	Retail	Supervisor
Name of Person:	Phone #	Business	Relationship to you
Jill Australia	<i>650-555-5555</i>	Cosmetology	Supervisor

TRANSPORTATION: CAR/BUS/OTHERLOWEST WAGE WILL ACCEPT _OPEN	
TYPE OF WORK SEEKING _ Administrative, Customer Service	
(EXAMPLE: CHILDCARE, RETAIL, FAST FOOD, Mr. IF I HERE'S NO INVESTERNCE WHATE, "OPEN")	
DO YOU HAVE A CALIFORNIA DRIVERS LICENSE? _ NO HAVE YOU EVER BEEN CONVICTED OF A FELONY?_	NO

Education

School	Name & Address	Last Year Completed (circle)		Degree Received	Subjects / Major		
High School	South San Francisco High School 400 B Street South San Francisco, CA 94080	1	2	3	4	If not graduated yet, write Still Attending, OR Graduated (Month/Year)	It in high school, write General Education
College	Cañada Community College 4200 Farmhill Boulevard Redwood City, CA 94061	1	2	3	4	It not graduated yet, write Still Attending, OR Graduated (Month/Year)	Spanish, Speech Communication
Other (Training Classes)	ROP (Regional Occupational Program) 271 - 92 nd 5treet Daly City, CA 94015	1	2	3	4	If you earned a certificate, write it here: Certificate	Completion of M5 Office

Skills / Qualities		
□ Customer Service □ Team Player □ Child Care (babysitting) □ Stock/Inventory	/ ☐ Hard-working ☐ Leadership)
☐ Cash handling ☐ Organized ☐ Punctual ☐ Answer phones	s □ File documents □ Supervision	n
☐ Quick learner ☐ Bilingual ☐ Knowledgeable with office machines (fax, co	py) 🗆 Housekeeping/ cleaning 🗅 Warehouse	2
☐ Computer skills ☐ Tutor ☐ Data entry ☐ Landscape/Yard	d work Works well under pressure Flexible	
☐ Takes initiative ☐ Sales ☐ Positive attitude ☐ Detail-oriented	☐ Follows direction well ☐ Self-starte	ř
☐ Reliable ☐ Committed ☐ Dependable ☐ Mechanically inc	clined Responsible Independen	nt
Cinnatura D	-4-	

Signature	Date	
_		



Master Application

Use this application to copy onto store applications

Name	First Name	Cell Phone ()	oformation only)
Street Address			
Home Phone ()	Date o	of Birth/ G	ender: M □ F □
Email	aniul		
As a participant of the Jobs for Youth progra listings via email and text. You have the oppo	m we want you to be succes	ssful in your job search. You are automa	tically opt-in to receive job
Students under 18 please	complete:		
Parent/Guardian Name		Cell Number	
Relation	Ema	il	
- Most recent employer goes f		nunity and/or volunteer we	
kamples: if no work history: Teacher's Aide, Tuto Name of Employer:	Job Title:		Date Ended:
	Duties:		
Address:		Supervisor's Name:	
City, State, Zip:		Starting Salary:	Ending Salary:
		Write N/A if volunteer work	Write N/A if volunteer work
Phone number:		Reason for leaving:	
Previous employer		I	
Name of Employer:	Job Title:	Date started:	Date Ended:
	Duties:		
Address:		Supervisor's Name:	
City, State, Zip:		Starting Salary:	Ending Salary:
Phone number:		Reason for leaving:	

Extra Curricular Activities: (Please list any Clubs, Sports, School Activities, etc.)

Availability: What days and times can you work?

	SUN	MON	TUES	WED	THUR	FRI	SAT
From							
То							

References

(Examples: Coaches, Teachers, Past Supervisors, Career Counselors, Church Pastor, etc.)

Name of Person:	Phone #	Business	Relationship to you
Name of Person:	Phone #	Business	Relationship to you
Name of Person:	Phone #	Business	Relationship to you

(I.E.: CHILDCARE, RETAIL, FAST FOOD, with		
TYPE OF WORK SEEKING	HAVE YOU EVER BEEN CONVICTED OF A FELONY?	
LOWEST WAGE WILL ACCEPTPER HR	DO YOU HAVE A CALIFORNIA DRIVERS LICENSE?	

Education

School	Name & Address	Last Year Completed (circle)			(circle)	Degree Received	Subjects / Major
High School/ GED School		1	2	3	4	If not graduated yet, write <u>Still</u> <u>Attending</u> or <u>Graduated</u> (Month/Year)	If in high school, write <u>General</u> <u>Education</u>
College		1	2	3	4		

Additional Information:

For funding purposes, we are gathering background information from the youth that we serve. Please answer the following questions as best as you can. All information will be kept confidential.

Siz	unature Date			
10.	How did you hear about us? □ Friend □ School □ Parent	□ On-line	□TV □ Newspaper	□ Jobfaiı
	□ Native Hawaiian or Other Pacific Islander □ White/	/Caucasian	□ Hispanic or Latino	
9.	Please specify your ethnicity: 🗆 American Indian or Alaska Nativ	e □ Asian	□ Black or African	American
8.	Have you ever been on probation?	□ Yes	□ No	
7.	Have you ever stayed in emergency housing?	□ Yes	□ No	
6.	Do you have any kids of your own?	□ Yes	□ No	
5.	Do or did you have foster parents?	□ Yes	□ No	
4.	Are you currently in the Independent Living Program (ILP)	□ Yes	□ No	
3.	Do you have a current Individual Educational Plan (IEP) at school	l? □Yes	□ No	
2.	Did you ever dropout of high school?	□ Yes	□ No	
1.	Are you part of the lunch program at school?	□ Yes	□ No	



The Job Interview

What to wear

Dress appropriately:
wear a clean button
up collared shirt and
slacks (no jeans)

Do not sag your pants.



Do's

Do not use strong cologne or perfume.

Wear clean dress shoes (boots are okay, no tennis shoes).

Remove piercings

Don'ts



Ensure you do not have any stains on your clothing

Tuck in your shirt

Groom yourself: \
shower, comb hair,
brush teeth, etc.

PREPARING FOR THE JOB INTERVIEW

PREPARING YOURSELF AT HOME

- * Eat something before your interview.
- Learn about the company you are applying to (review company website).
- Practice answering interview questions with friends or parents.
- View mock interviews on YouTube or other websites.
- Review application/resume.
- Prepare copies of your resume to give to the interviewer.



RIGHT BEFORE THE INTERVIEW

* Turn cell phone off completely while waiting in the lobby room.



TIPS

- Do not bring food in the interview room.
- Do not reschedule the interview, unless an emergency happens.
- Arrive early (10-15 minutes) to your interview (parking, traffic, rides from others, childcare).
- * Call in advance if you will be running late (note that this may hurt your chances of getting the job).



DURING THE JOB INTERVIEW

- Smile and introduce yourself.
- Give the employer a firm handshake at the beginning of the interview.
- Make eye contact and have good posture



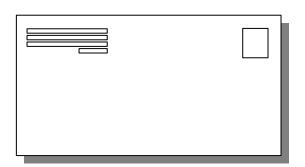


- Only say good things to the employer (even if you hated your first job).
- Answer questions with examples. Refer to a story to show the example.
- Speak clearly and slowly; speak loud enough to be heard.
- * If you don't understand a question, ask for clarification
- Do not discuss pay (unless they ask).
- You must ask questions at the end of the interview:
- ⇒ What is the schedule for this position? Is it flexible?
- ⇒ Could you describe a typical day (or week) for this job?
- ⇒ Is there a dress code?
- Give the employer a firm handshake, smile, get a card/contact info, and thank him/her at the end of the interview.



AFTER THE INTERVIEW

- * Email the employer a thank you letter right after your interview (see sample thank you letter at the end of the interview section)
- * Follow up with the employer for the status of your interview. If they have given you a specific date to follow up, contact the employer on that date. If no date was given, rule of thumb is to wait at least 4-5 business days before following up.







Sample Interview Questions

BE READY TO ANSWER THESE QUESTIONS

1. Tell me about yourself.
<u>~</u>
2. What are your strengths? What are your weaknesses?

3. Tell me about your last/current job.
4. Why should I hire you instead of someone else?
5. Do you have any questions?

Thank the employer for their time! (Get business card/contact information for "thank you" letter.) Give them a firm handshake and smile!



Sample Interview Answers !



1. Tell me about yourself.

Discuss your skills, work background, school or extra curricular.

Sample Response:

"I'm a hard worker and can juggle multiple things at once. During the week, I go to school, and participate in school government after school. On the weekends, I volunteer in the church choir and help babysit my younger siblings. I enjoy student government most because I'm the school treasurer and I get to learn how much money is on hand to host school events. We also coordinate

3. What kind of work do you like to do?

Talk about the things you like to do when you are volunteering.

Sample Response:

"Since I haven't had much work experience, I'm still exploring the different types of work. When I volunteer at church, I like to organize the songs I choose. I put book marks on the songs, I like to write page numbers on the easel for everyone to see, and I like to help set up the chairs before the choir comes in."

2. What would you say are your biggest strengths?

Say at least two or three things about yourself. You might say that you are responsible, organized, and/or dependable. Then state examples of each strength.

- "I am responsible because I am punctual for school, I attend all of my classes, and I complete my homework and school projects on time.
- "I am very organized at work as I am responsible for alphabetizing all client files. I have also learned to color code client files for easy access for staff."
- ""I am responsible because in my previous job I was never late to work, I completed all of my job duties such as inventory, clean up work area, and I was able to juggle school and extra-curricular activities at the same time."

4. How would you be able to get to work everyday?

It's really best to let the employer know that you have several ways of getting to work-car, bus, etc. Employers really like the idea of public transportation because it shows that you have other means of transportation besides your family/friends bringing you to work.



Sample Interview Answers



5. What would you say are your biggest weaknesses? Or discuss a skill that you can improve on:

Examples:

- "I tend to get bored easily. I don't like to just sit around so I find things to do to keep me busy like making collages and playing sports."
- "A weakness I have is my lack of work experience. So, to gain more experience I started volunteering at the library."
- "It's difficult for me to say no to my super-

7. Why should we hire you?

The best approach here is to state your skills, experience and enthusiasm about the job. Do not say that you're the best candidate. -**Tip:** if you had a previous job that relates to the position that you are applying for, let the employer know that it would take less time in training you because you've had previous

6. Tell me about your last current job. Discuss past work experience and volunteer experience.

Sample Response:

"I haven't had much work experience except for volunteer experience that I've had with working with the church choir and coordinating school fundraisers. At my local church, I'm very prompt in attending choir practice and help the choir leader schedule practice, and help pick songs."

8. What kind of salary are you looking for?

Find out what the going wages are for the job that you're interested in (check salary.com). For your salary, take into account: bus fare each day, work

9. Do you have references? What would previous employers say about you?

Its great to have letters of recommendation and/or references to give to the employer. Talk to your previous employers, teachers, (in classes where you've done well), church leaders, or supervisors of volunteer work know that you're applying for jobs and ask if it's okay to list them as a reference. It helps to remind your references (if its been a long time) about the work you did with them to refresh their memory.

Sample Response:

"Yes, I do have references and I can provide you with letters of recommendation. I worked as a teacher's assistant for about 2 years, and my teacher would best describe me as organized, a team player, and responsible. I helped her file student assignments, organized the class-

THANK YOU LETTER

Template

[Your Name] [Street Address] [City, St Zip] [Optional – Email Address]

[Today's Date]

[Name of Recipient], [Title] [Company] [Address] [City, St Zip]

Dear [Name of Recipient], (Consider using Mr./Ms. and their last name)

[Introduction - Start your letter off by expressing sincere appreciation for the chance to interview for the position. Also, communicate your excitement and interest in the position.]

[Use this paragraph to highlight your skills or qualifications that make you ideal for the job. This is another chance to sell yourself.]

[Conclusion – Finish by reiterating your appreciation for the interview. You can also mention that you are looking forward to hearing from them or to the next step in the hiring process. Consider adding your phone number and indicating you would be willing to answer any additional questions.]

Sincerely, [or Respectfully,]

(Signature) [Typed Name]

Sample Thank You Letter

Jill Parkins 123 Sixth St. Fresno, CA, 90568

August 7, 2014

Charles Miller, Store Manager Finish Line 123 Jallard St Fresno, CA 90568

Dear Mr. Charles Miller:

Thank you for the opportunity to speak with you today. As we discussed, my two years of retail sales experience is a perfect fit for the sales associate position at Finish Line.

I enjoyed sharing my interests and skills with you that fits well with the company's goals. As I mentioned in the interview, I enjoy establishing rapport with customers, managing inventory, and setting up displays.

Feel free to contact me at 650-123-4568 should you have additional questions. I am very interested in the position and looking forward in hearing back from you. Thank you again for your time and consideration.

Regards, Jill Parkins



Cover Letters

and

Resumes

Cover Letters

You *must* fax, send, or email a cover letter and resume when applying for a position.

Your name
Mailing Address
City, State, Zip
Telephone Number(s)
Email address (must be business appropriate)

Today's Date

Contact Name, Position Title Business/Store Name Mailing Address City, State, Zip code

Dear Contact Name, (if you don't know the name, use sir or madam)

Briefly say what position you are applying for.

The mid-section of your letter should be one or two short paragraphs that make <u>relevant</u> points about your <u>qualifications</u>. <u>Do not summarize your resume!</u> You may incorporate a column or bullet point format here.

Your last paragraph should initiate action by explaining what you will do next (e.g. call the employer or request that the reader contact you to set up an interview. Close by saying "Thank You".

Sincerely,

Your handwritten signature

Your name (typed)

Enclosure (attach your resume to this letter)

Sample Cover Letter

Name
Address
City, State, Zip Code
Phone Number
Appropriate Business Email Address

October 17, 2015

Mr. Robert Morris (Hiring manager)

Morris Construction (Business name)

123 Harbor Road (Business address)

Paterson, WI 12345 (Business city, State, and zip code)

Dear Mr. Morris,

I would like to apply for the sales clerk position that was advertised by Jobs for Youth at Peninsula Works in Daly City. Next week I will graduate from Jefferson High School and could begin to work immediately. As you will note from the enclosed resume, during the past five months I have worked as a part time clerk at Safeway Food Store. My duties included stocking shelves, assisting customers and preparing orders for delivery. As a result of my experience with customers, I feel very qualified to fill your Sales Clerk position and would like to arrange an interview with you at your earliest convenience.

Thank You.

Sincerely,

Your handwritten signature

Type your name here

Enclosure (Attach your resume to this letter)

Contact Information (C)



Full Name ____

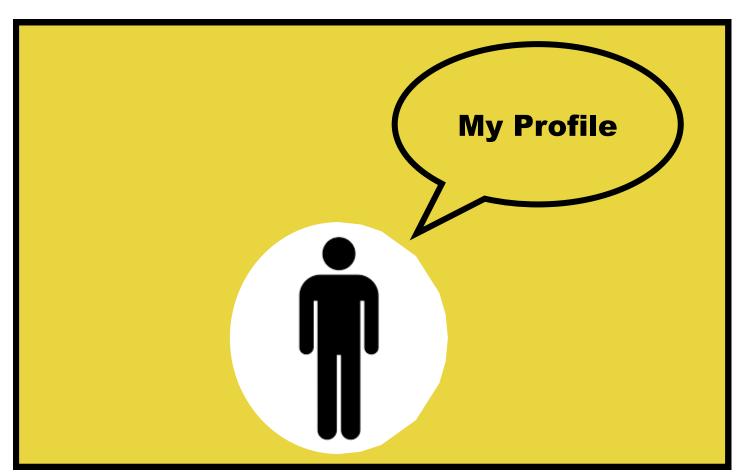
Address _____

City, State Zip _____

Home Number _____

Cell Number _____

Email _____



My Resume









Employment & Volunteer Work





School Activities and Clubs

My Profile



A profile gives you the opportunity to present your strengths at the very beginning of the resume. Your profile must fit the specific job you are applying to. Resume profiles are the first advertisement of your skills and expertise that the employer will see. Create your profile below.

Sample #1

Personable and astute student with proven time management and collaboration skills developed from sporting and volunteer engagements. Strong interpersonal skills enhanced by taking part in school activities to develop confidence and communication abilities. Understanding of general employability skills and the importance of working as part of a team, learning from others and developing as a professional.

Sample #2

An enthusiastic, dedicated and versatile young person with an outstanding academic background and excellent attitude to work. Highly motivated, reliable with experience in working in an office.

Sample #3

Highly motivated student that pays attention to detail, and manages multiple projects simultaneously meeting its deadlines. Effective team player with exceptional communication and interpersonal skills.

Create your own profile

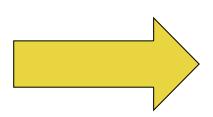
Sample #4

Recent graduate with a BA in economics. Excellent research, time management and problem solving skills. Highly organized with the ability to manage multiple projects and consistently meet deadlines.

Ability to work quickly and efficiently with little supervision.

Education (





High school

High School Name

City, State, Zip Code

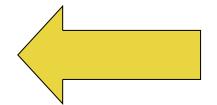
Graduation Date

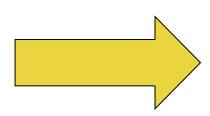
College

College Name

City, State, Zip Code

Degree Graduation Date





Other School

Other school name

City, State, Zip Code

Certificate Graduation Date

Employment and Volunteer Work



In this section, complete all information about your past jobs/volunteer work.

Remember to write down your most recent job/volunteer work information first.

Job/volunteer information

Employer Name______

Job title ______

Job duty 1 ______

Job duty 2 ______

Job duty 3 ______

Job duty 4 _____

Start date _____ End date _____

Month/year Month/Year



Job/volunteer information

Employer Name

Job title

Job duty 1

Job duty 2

Job duty 3

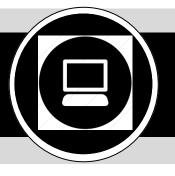
Job duty 4

Start date ______ End date _____

Month/year Month/Year

Job information sample

Skills & Qualities





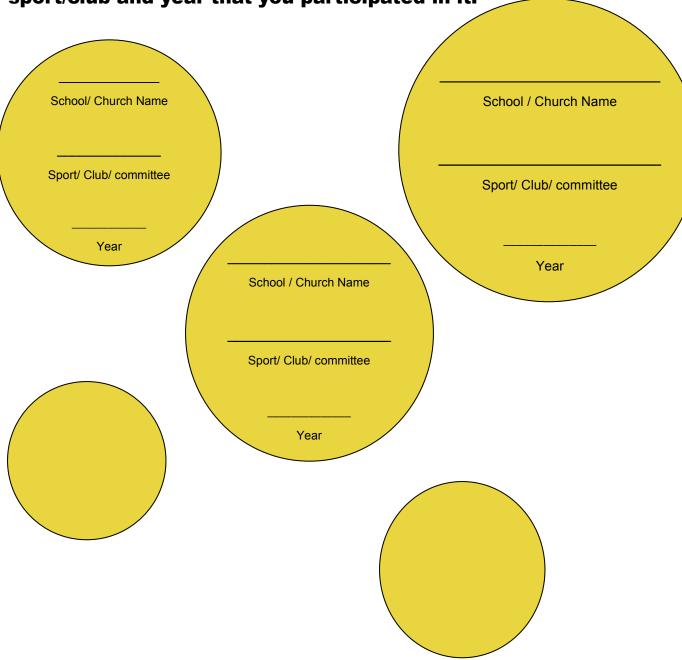
Put a check mark next to each skill/quality that applies to you. Choose as many skills and qualities.

□ Customer Service	□ Team Player	□ Child Care (babysitting	□ Stock/Inventory	□ Hard-working
□ Leadership	□ Cash handling	□ Organized	□ Punctual □	Answer phones
□ File documents	□ Supervision	□ Quick learner	□ Warehouse	□ Tutor
□ Data entry □ Re	esponsible □ Wo	orks well under press	:ure □ Dependabl	e □ Committed
□ Flexible □ S	ales □ Landscap	oe/Yard work	□ Takes initiative	□ Independent
□ Positive attitude	□ Detail oriented	□ Follows directio	n well □ Houseke	eping/ cleaning
□ Self-starter □	Reliable □ Mec	hanically inclined	⊐ Knowledgeable wit	h office machines
□ Computer Skills (w	hat programs)		□ Bilingual (what langu	ages)

School Activities and Clubs



List any sport, school/church activities, clubs, and committees that you belong to. Include school/church name, school sport/club and year that you participated in it.



SAMPLE #1:

FOR A YOUNG PERSON WHO HAS NEVER WORKED BEFORE

Mary Williams

6789 MacArthur Blvd. Oakland, CA 94616 (510) 777-1212

email: mwilliams@hotmail.com

Profile

Personable and astute student with proven time management and collaboration skills developed from sporting and volunteer engagements. Strong interpersonal skills enhanced by taking part in school activities to develop confidence and communication abilities. Understanding of general employability skills and the importance of working as part of a team, learning from others and developing as a professional.

Summary of Qualifications

- Computer literate; MS Word and Internet research
- Reliable and honest
- Good interpersonal skills
- Quick learner and ability to multi-task
- Use time effectively and manage other resources well
- Positive attitude, not easily deterred by obstacles and challenges

Work Experience

Babysitter, Self-employed, Oakland, CA

2003 - Present

- Care for small children in responsible and careful manner.
- Help children to learn while in my care.
- Work for nine different parent-clients.

Education

Castlemont High School, Oakland CA

Projected graduation date June 2009

Extracurricular Activities:

A.S.B. Vice-President; French Club; Cheerleader; Basketball

Community Involvement

- Service learning volunteer- Tree planting along MacArthur Blvd.
- Teacher's assistant Castlemont High School, Oakland, CA

Special Awards

Oakland Rotary Club - Teenager of the year, 2007 Castlemont High School Honors - 2008

SAMPLE #2:

PERSON WITH VARIOUS TYPES OF JOBS

Nina Kremer

80 Tree Grove Drive Daly City, CA 94014

Phone: 650-555-5555 Email: NKremer@hotmail.com

Profile: High-school student eager to utilize strong customer service experience and communication skills to provide outstanding service to a range of clients. Keen in developing new skills and to progress in the customer service industry.

Summary of Qualifications

- Positive team player
- Computer Literate: proficient in MS Word and Internet Research
- Hardworking and prompt
- · Works well with or without supervision
- Good sense of humor and very outgoing

Relevant Experience and Skills

Customer Service

- Provided excellent customer service
- Ensured customer satisfaction
- Dealt with irate customers
- Answered questions and resolved problems and complaints

Child Care Services

- Supervised children during lunchtime and recreational activities.
- Responsible for maintaining children in a safe and clean environment.
- Taught children ages of 5 and 12 drills for future football games.

General Office

- Corrected papers and tests
- Dealt with important student files
- Ran copies of documents on Xerox machines; refilling paper when necessary.
- Answered phones

Employment Experience

Self-Employed, Daly City, CA Childcare Provider
Make Me A Pro Sports, Daly City, CA Cheerleading Coach
Terra Nova H.S., Pacifica, CA Teacher's Assistant

June 2012- Present July 2009- May 2012 Sept. 2011- June. 2012

Projected Graduation: 2012

Education

Terra Nova High School, Pacifica, CA.

SAMPLE #3:

PERSON WITH VARIOUS TYPES OF JOBS

Michael Wilson

2147 Argent Blvd. San Bruno, CA 94025 (415) 555-5555 email: mwilson@cns.com

Profile

An enthusiastic, dedicated and versatile young person with an outstanding academic background and excellent attitude to work. Highly motivated, reliable with experience in working in an office.

Summary of Qualifications

- Computer literate; MS Word and Internet research
- Employment Communications Certificate
- Positive attitude and quick learner
- Effective team player

Employment Experience

Hostess, T.G.I.F. Restaurant, San Mateo, CA

06/2012 -12/2012

- · Provide excellent customer service
- Operated cash register
- Took and served food orders
- Ensure customer satisfaction

Supervisor, Golden Gate Bookstore, Redwood City, CA

01/2012 - 06/2012

- Responsible for maintaining cleanliness of store
- · Opened and closed store
- Updated inventory, received and checked new supplies
- Made movie labels

Portrait Photographer Sears Portrait Studio, San Bruno, CA

10/2011 - 12/2011

- Worked well with a diverse population
- Took photographs
- Stock and inventory control

Sales associate Kohls, Millbrae, CA

02/2009- 10/2011

- Inventory control
- Handle cash accurately
- Worked with public well

Education

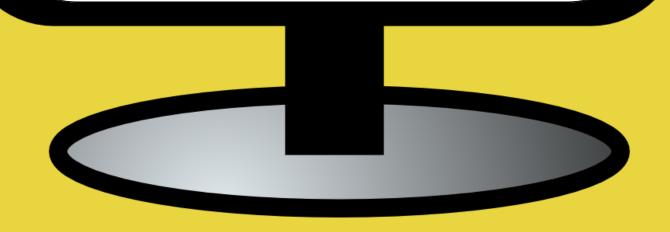
College of San Mateo, San Mateo, CA Major: Administration of Justice

Projected graduation 2015

- . Careeeronestop.org . Monster.com
- Damngood.com
- . Eresumes.com
- . Resume-help.org
- . Resumehelp.com
- Myfuture.com
- . Susanireland.com
- . Truecareers.com

- Quintcareers.com/ resres.html





Sample Reference List

Applicant name

Applicant address

650-222-3388

name@gmail.com

Reference List

Ms. Tiffany Gate
Teacher
Jefferson High School
6996 Mission Street, Daly City CA 94014
650-555-1234
tgate@jusd.org

Mr. Ben Franklin
Jefferson High School
School Resource Counselor
6996 Mission Street, Daly City, CA 94014
650-555-1230
bfranklin@jusd.org

Ms. Becky Sumner
Jobs For Youth
Program Counselor
271 92nd Street, Daly City, CA 94014
650-301-8400
E-Mail: bsumner@jfy.org

Decide who you would use as a reference then you must ask if you can use them as a reference.



Acinet.org

Ajb.dni.us

Bajobs.com

Careers.org

Craigslist.org

Dice.com

Bayareacareers.com

Caljobs.ca.gov

Careerbuilder.com

Experience.com

Glassdoor.com

Idealist.org

Website Suggestions



Indeed.com

Jobhuntersbible.com

Jobstar.org

Linkedin.com

Monster.com

Opportunitynocs.org

Simplyhired.com

Snagajob.com

Startuphire.com

Calopps.org



HOW to Keep that Job

- 1. BE ON TIME TO WORK.
- 2. SHOW UP AND CHECK IN TO WORK.
 - 3. SILENCE YOUR PHONE.
- 4. ONLY USE PHONE DURING BREAKS.
- 5. BE HONEST WITH STAFF AND SUPERVISOR.
- 6. BE WILLING TO DO MORE THAN YOU ARE ASKED TO DO.

 VOLUNTEER FOR OTHER PROJECTS/ASSIGNMENTS.
 - 7. LEAVE PERSONAL PROBLEMS AT HOME.
 - 8. FOLLOW RULES.
 - 9. WORK WELL WITH OTHERS.
 - 10. DRESS AND SPEAK APPROPRIATELY.
 - 11.ASK QUESTIONS IF YOU DON'T UNDERSTAND.
- 12. COMPLETE WORK ON DEADLINE AND LET SUPERVISOR KNOW.

Examples of a Good Employee

Once you have gotten a job you have the power to choose what kind of employee you will be. Will you choose to be a:

- 1. Poor-performing employee and soon lose your job?
- 2. Fair employee doing just enough to get by?
- 3. Good employee, working hard, doing a full day's work everyday?



A good employee is **friendly**:

- 1. Is courteous, works well with others, cooperates with supervisor and other employees.
- Respects all the other employees and welcomes suggestions.
- 3. Is willing to be flexible and open-minded (to coworkers' ideas, for example).
- Maintains a good attitude.
- 5. Helps out others where possible.

A good employee is

efficient:

- 1. Learns to do his or her job well and on time.
- 2. Does not waste time or material.
- 3. Listens carefully to assigned duties. Asks questions to get the job done well.
- 4. Follows rules.
- 5. Keeps himself/herself well groomed. Is a role model in dress and speech.
- 6. Is well organized, does neat and orderly work while keeping the workplace tidy.



A good employee

takes initiative:

- 1. Takes on new projects by his/her own choice.
- 2. Shows interest in the work he/she is doing and makes an effort to improve.
- 3. Willing to learn new things.
- 4. Is aware of his/her goals.

A good employee is

dependable/reliable:

- 1. Shows up and is punctual (on time).
- 2. If it is necessary to be absent, notifies employer in a timely manner.
- 3. Does a full day's work.
- 4. Is cooperative when there is extra work to be done.
- 5. Is honest.
- 6. Admits mistakes and does not blame others.
- 7. Leaves personal trouble at home.

10 Tips on succeeding in the New Job

1. TAKE A CALENDAR/NOTEBOOK WITH YOU TO WORK.

Record hard-to-remember information, instructions, and meetings you may have to attend.

2. ENSURE TRANSPORTATION TO WORK.

If you have a car, make sure it is dependable to drive. Allow extra driving time. If you depend on someone else for transportation, be sure he/she is always available. However, try to have a "plan b" (i.e. Public transportation). If you are going to be late, call your employer. If taking public transportation, know the bus routes and times.

3. GET PLENTY OF REST FOR WORK.

Strain and tension the first few days and weeks of a job will take more energy out of your system than you expect. Avoid a heavy social schedule and get plenty of rest.

4. ASK THE RIGHT QUESTIONS.

Try to find your own answer first. Ask questions at appropriate times. Don't be afraid to ask if you are not sure about something.

5. USE GOOD JUDGMENT IN WORKING EXTRA HOURS.

Abide by management's instructions. Working extra hours and eliminating breaks and lunch to impress management will not develop good relationships with your fellow employees.

6. DO NOT FLAUNT YOUR KNOWLEDGE AND EDUCATION.

Do not try to impress people with what you know. Until you are sure, be safe and do it the way you are instructed.

7. BUILD A RELATIONSHIP WITH ALL EMPLOYEES.

Be cautious in spending too much time with one person, too soon.





8. STAY BUSY (TAKE INITIATIVE)

Try to avoid "just sitting there." Let the supervisor know when you have completed your work to work on new projects.

9. DRESS APPROPRIATELY.

Abide by the dress code.

10. BE FAMILIAR WITH COMPANY RULES.

Review your employee handbook.