

	Category	Free?
	Monitoring	1166:
siteuptime.com	Monitoring	
browsershots.or g	Cross browser	
Google Analytics	Analytics	Yes
haveamint.com	Analytics	
kissmetrics.com	Customer Feedback	
<u>crazyegg.com</u>	Usability	
<u>clicktale.com</u>	Usability	
keyerror.com	Error tracking	
www.getexcepti onal.com	Error tracking	
http:// airbrakeapp.co m/	Error Tracking	



http:// code.google.co m/speed/page- speed/	Speed Testing	
http:// developer.yaho o.com/yslow/	Speed Testing	
http:// tools.pingdom.c om/	Speed Testing	
feedbackarmy.c om	Usability	
usertesting.com	Usability	
<u>openhallway.co</u> <u>m</u>	Usability	
whatusersdo.co m	Usability	
fivesecondtest.c om	Usability	
<u>uservoice.com</u>	Customer Service	



launchrock.com	Pre-launch	
olark.com	Live Chat	
newrelic.com	Performance	
cloudflare.com	Performance	
zendesk.com	Customer Service	
crossbrowserte sting.com	Cross browser	
https:// browserlab.ado be.com/en-us/ index.html	Cross browser	
envolve.com	Live Chat	
http:// www.kayako.com/	Customer Service	
http://gtmetrix.com/	Speed Testing	
getsatisfaction.com	Customer Service	
<u>betali.st</u>	Pre-launch	
Github		
Unfuddle		
Teambox		
Teamwordpm		



Basecamp		
Zoho		
mailchimp.com	Email newsletters	
http:// postmarkapp.com/	Email newsletters	
http:// www.kampyle.com/	Getting Feedback	
<u>Unbouce.com</u>		