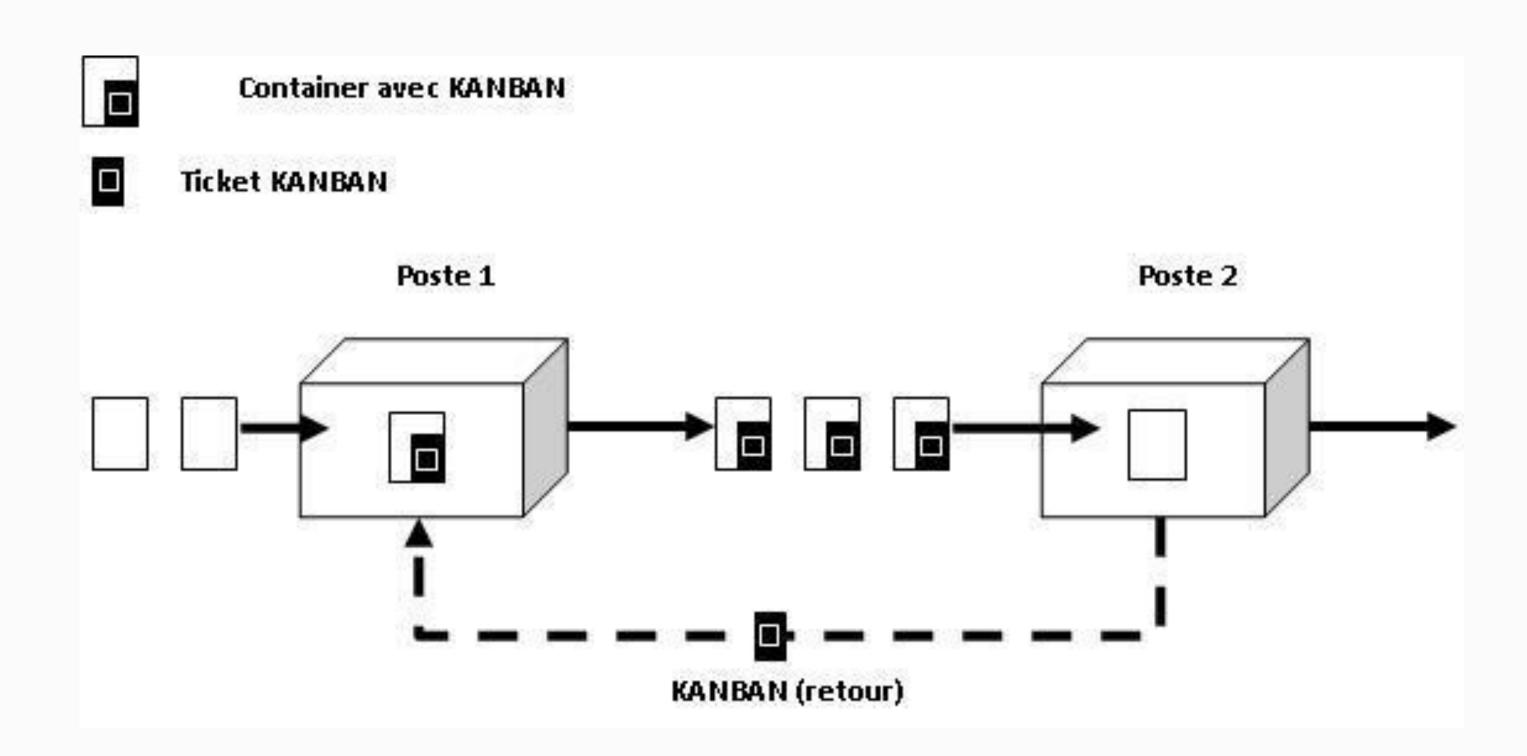
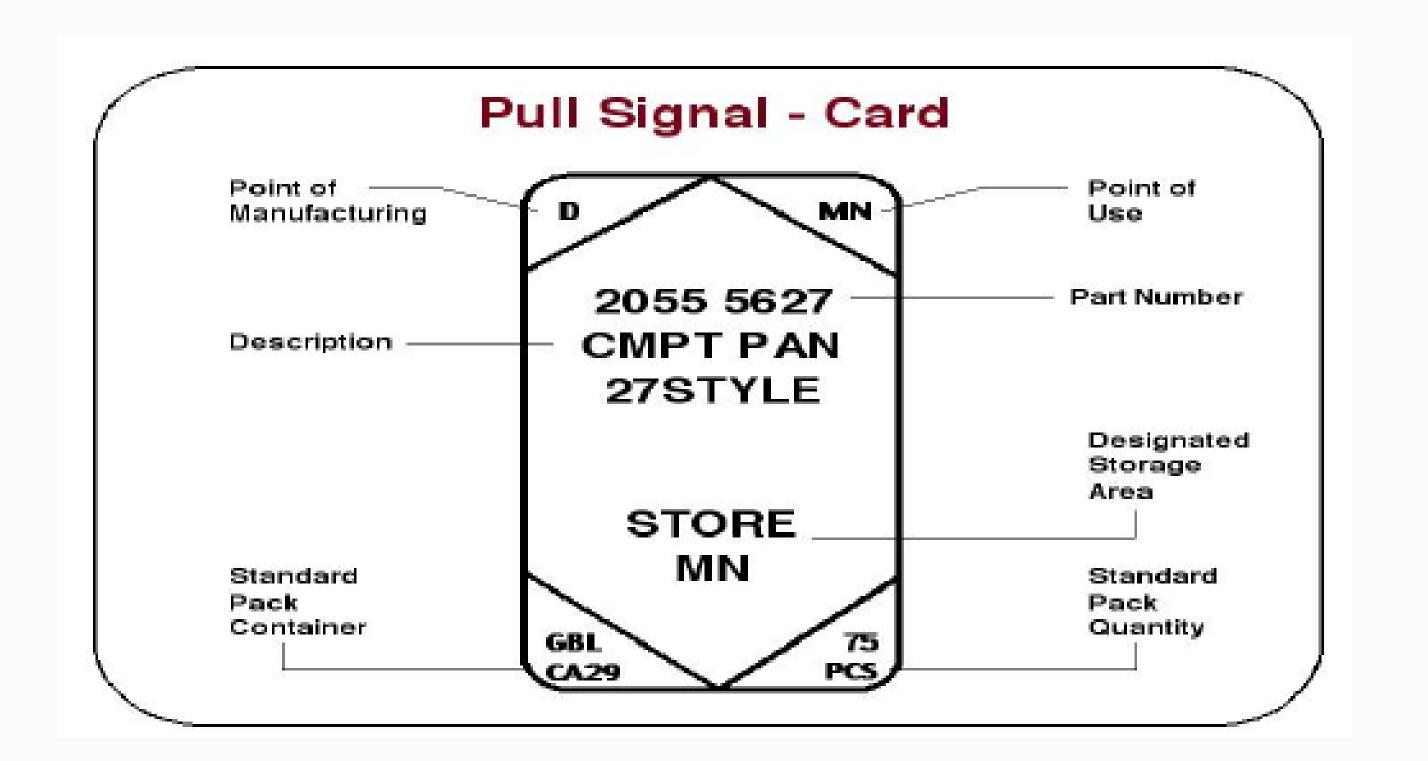
Kanban

Kanban

"signal card"









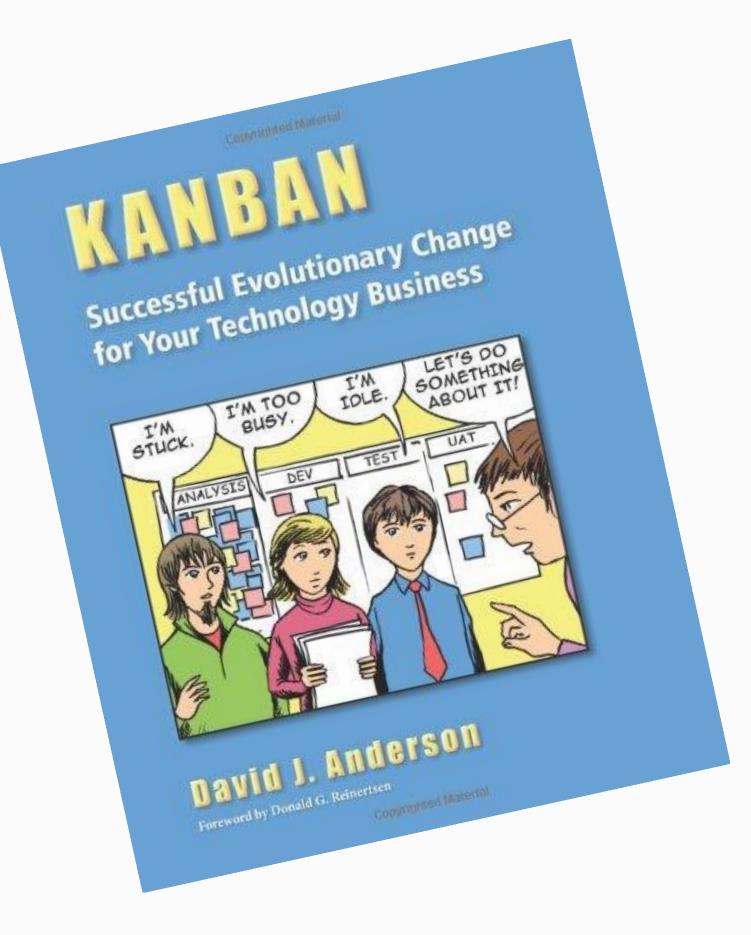
Part number	VIT0027
Part description	BOLT
Supplier	S005 Acme inc.
Customer	W001 Raw mat. warehouse
Lead Time	5 working days
Bin	CT09
Quantity	300 PCS
The state of the s	



Limits work in progress (WIP)



- - Systematic way to achieve a sustainable pace of work
 - An approach to introducing process changes that would meet with minimal resistance
- Kanban requires that process policies are defined explicitly
- First virtual Kanban system for software engineering: 2004, Microsoft

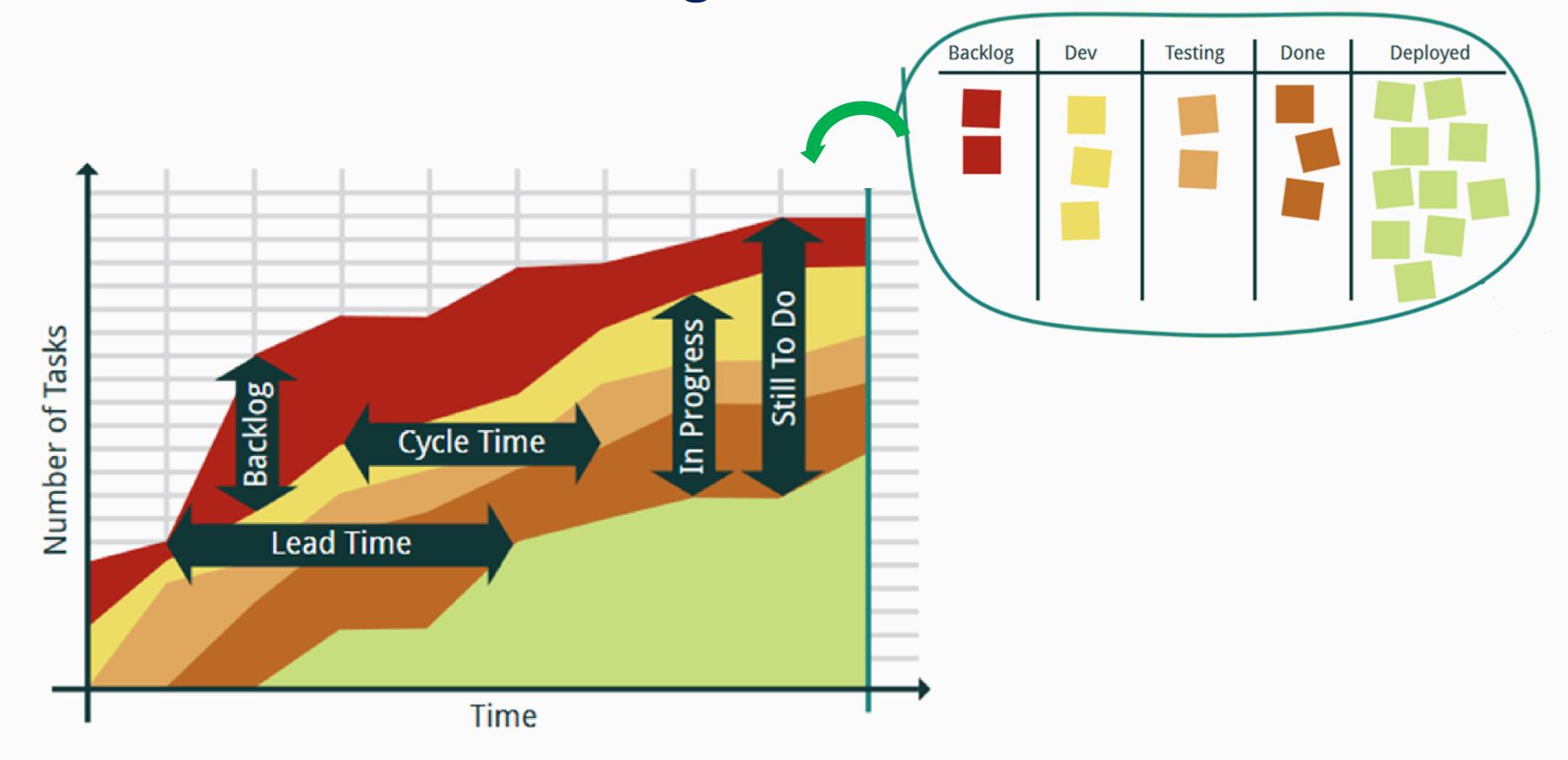


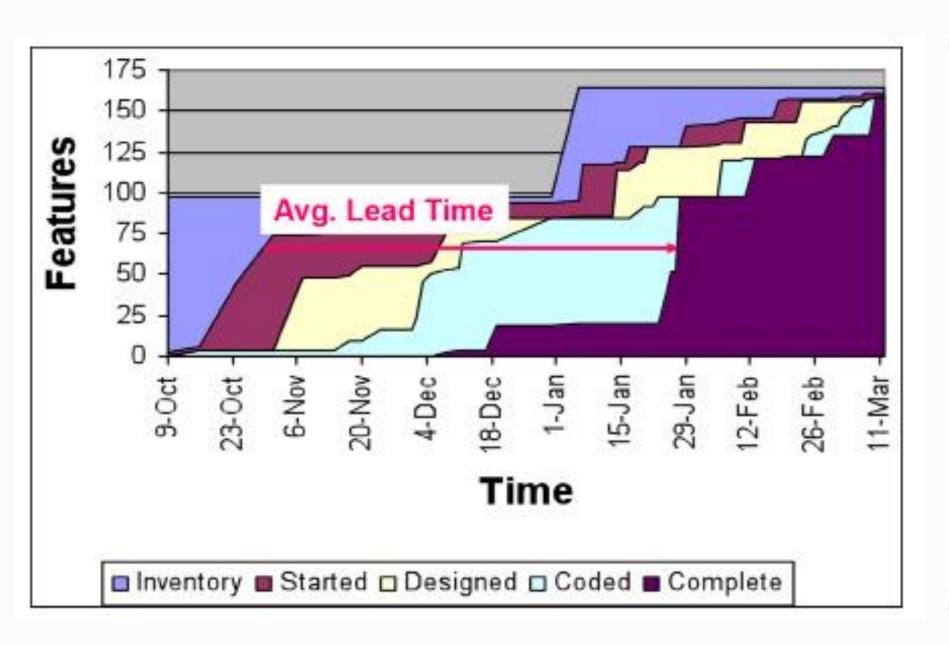
Recipe for success

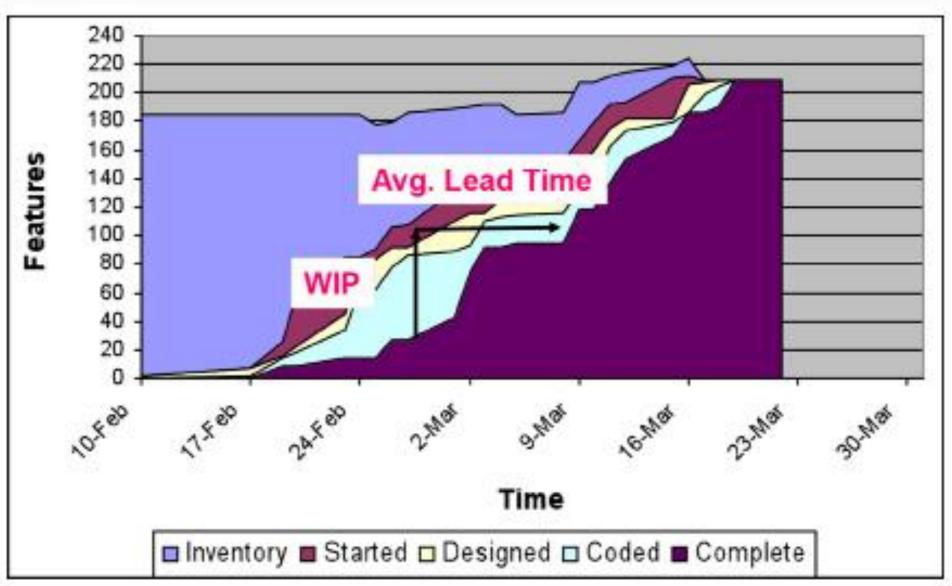
- Focus on Quality
- Reduce WIP
- Deliver Often
- Prioritize
- Attack sources of variability to improve predictability

Kanban delivers all of them!

Cumulative Flow Diagram







- 1. Longer lead times seem to be associated with significantly poorer quality!
- 2. Great amounts of WIP -> Longer lead times

Conclusion

 Reducing work-in-progress, or shortening the length of an iteration, will have a significant impact on initial quality.

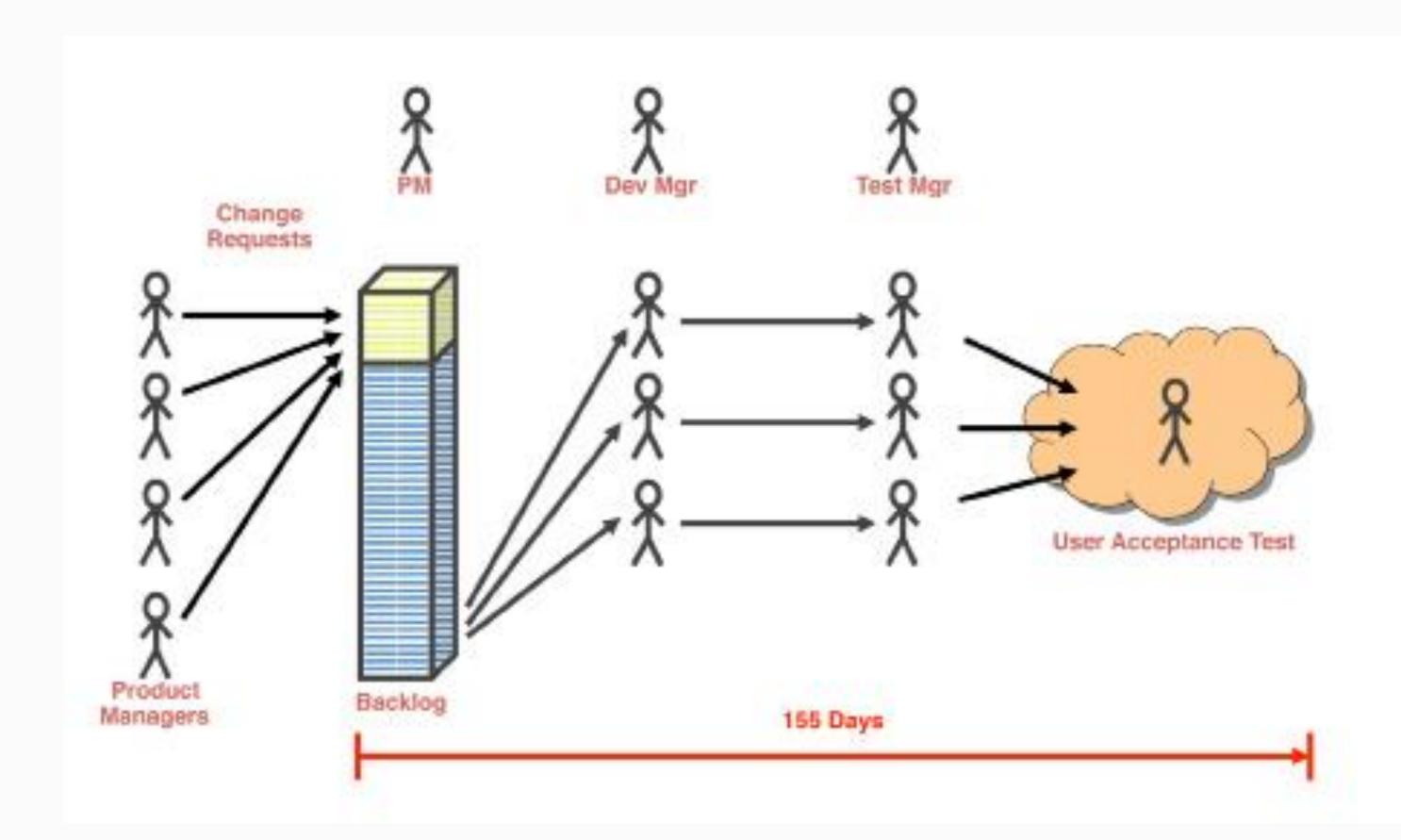
Also...

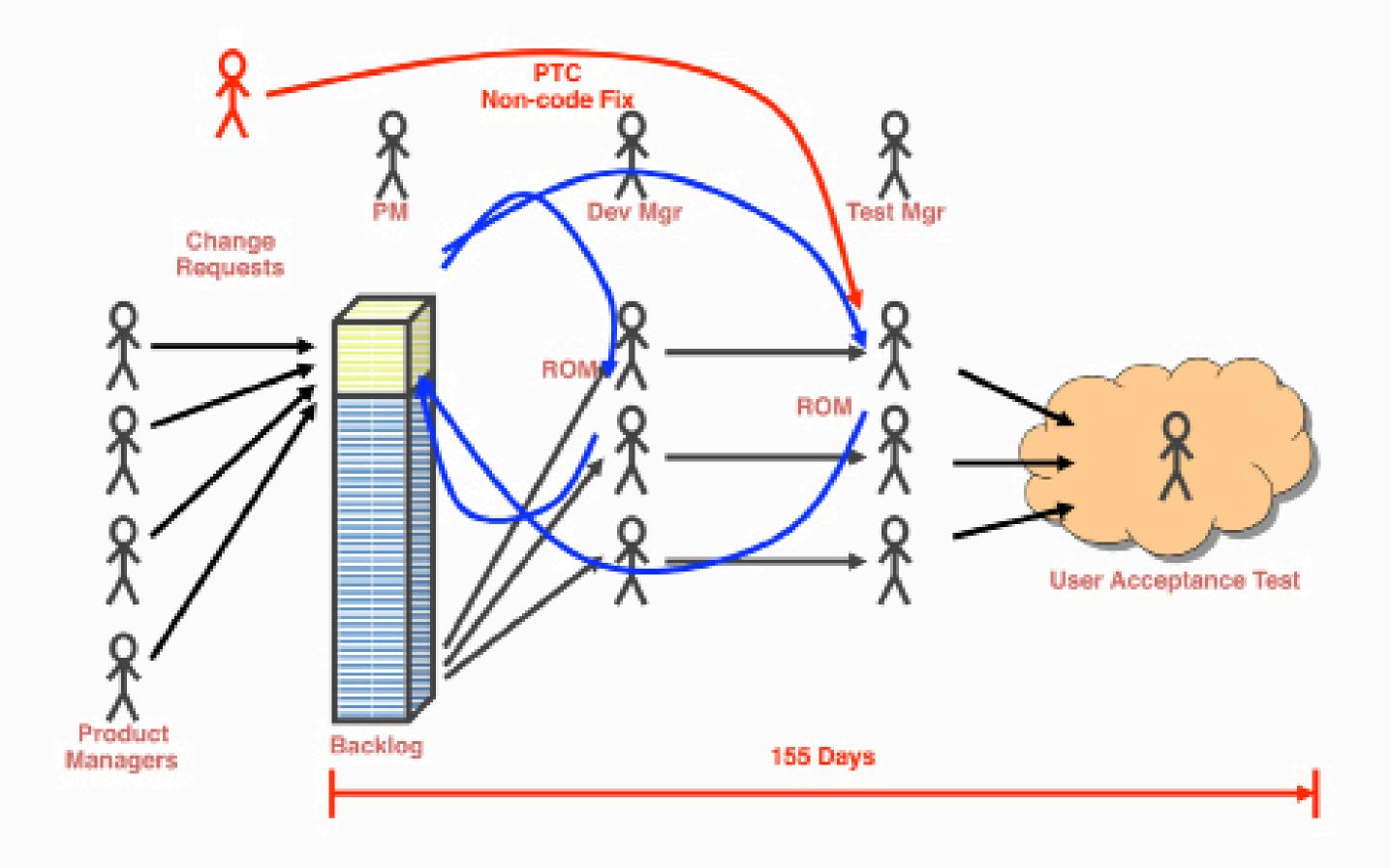
• Frequent releases build trust

- The throughput of a process is constrained by a bottleneck.
- It's unlikely we know where that bottleneck is. (all claim to be completely overloaded)
- When limiting the work-in-progress within => only the bottleneck resources will remain fully loaded.
- The other workers in the value stream will find they have slack capacity.



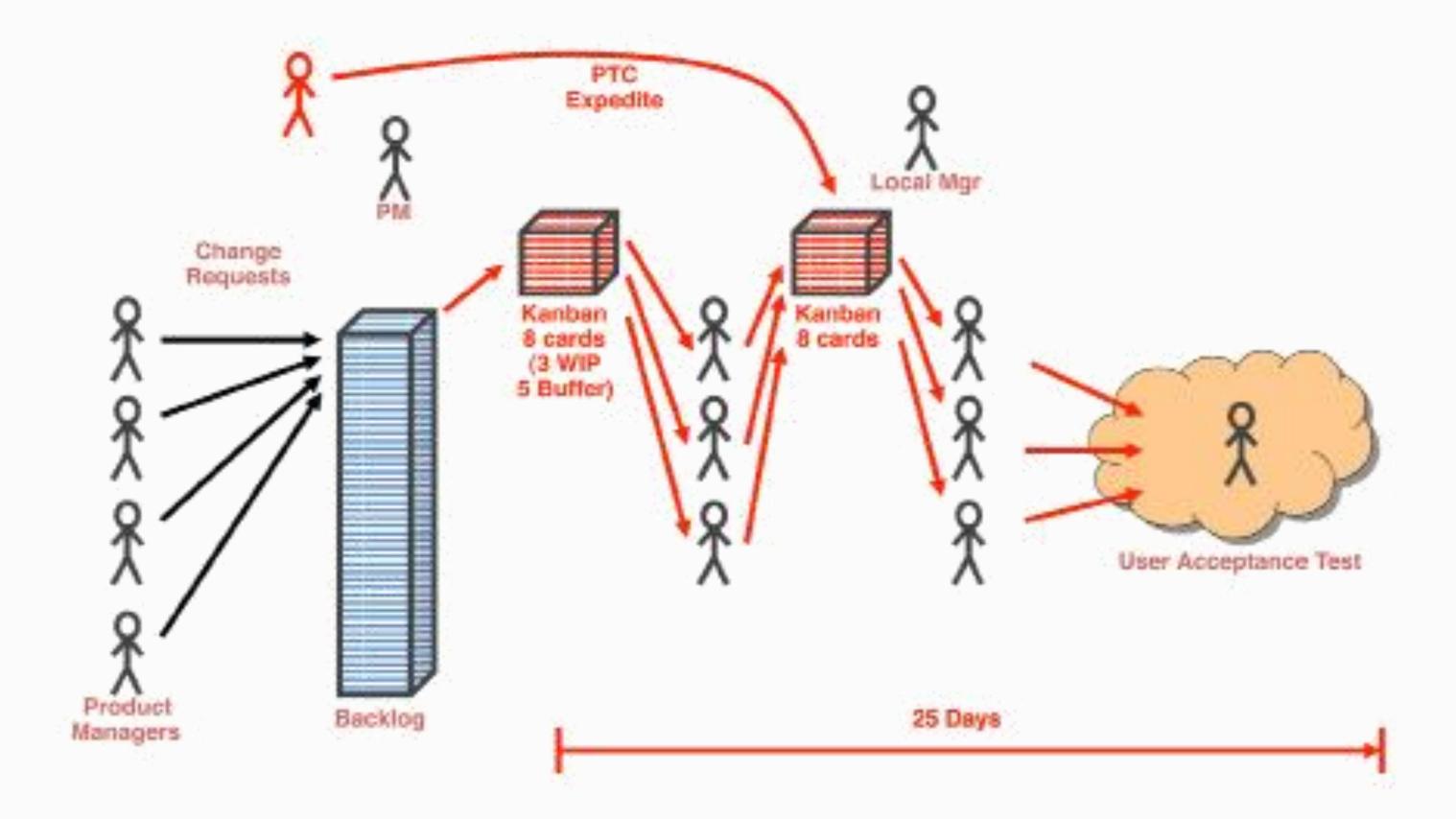
2004 - developed upgrades & fixed production bugs for about 80 cross-functional IT applications used by Microsoft

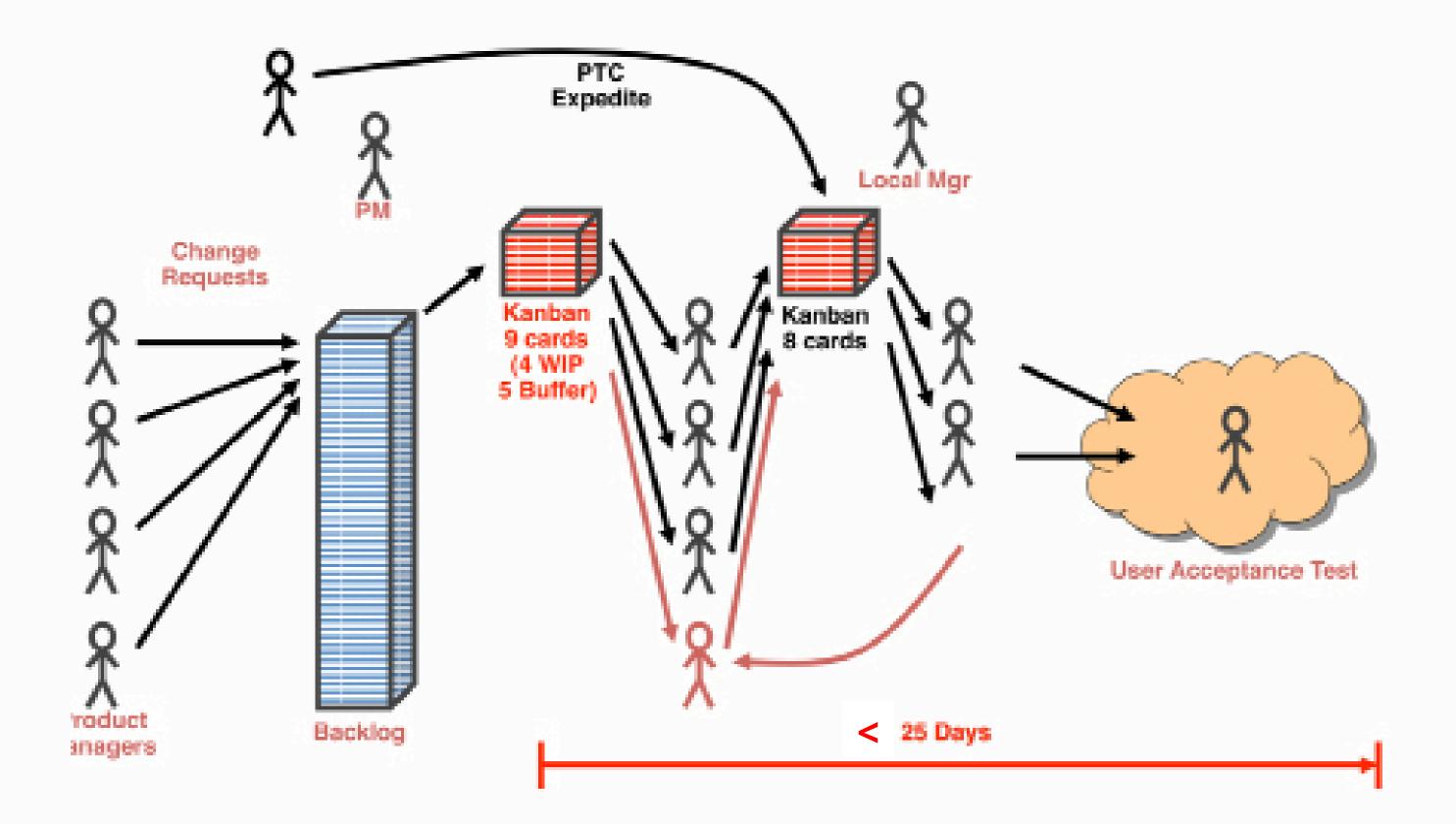


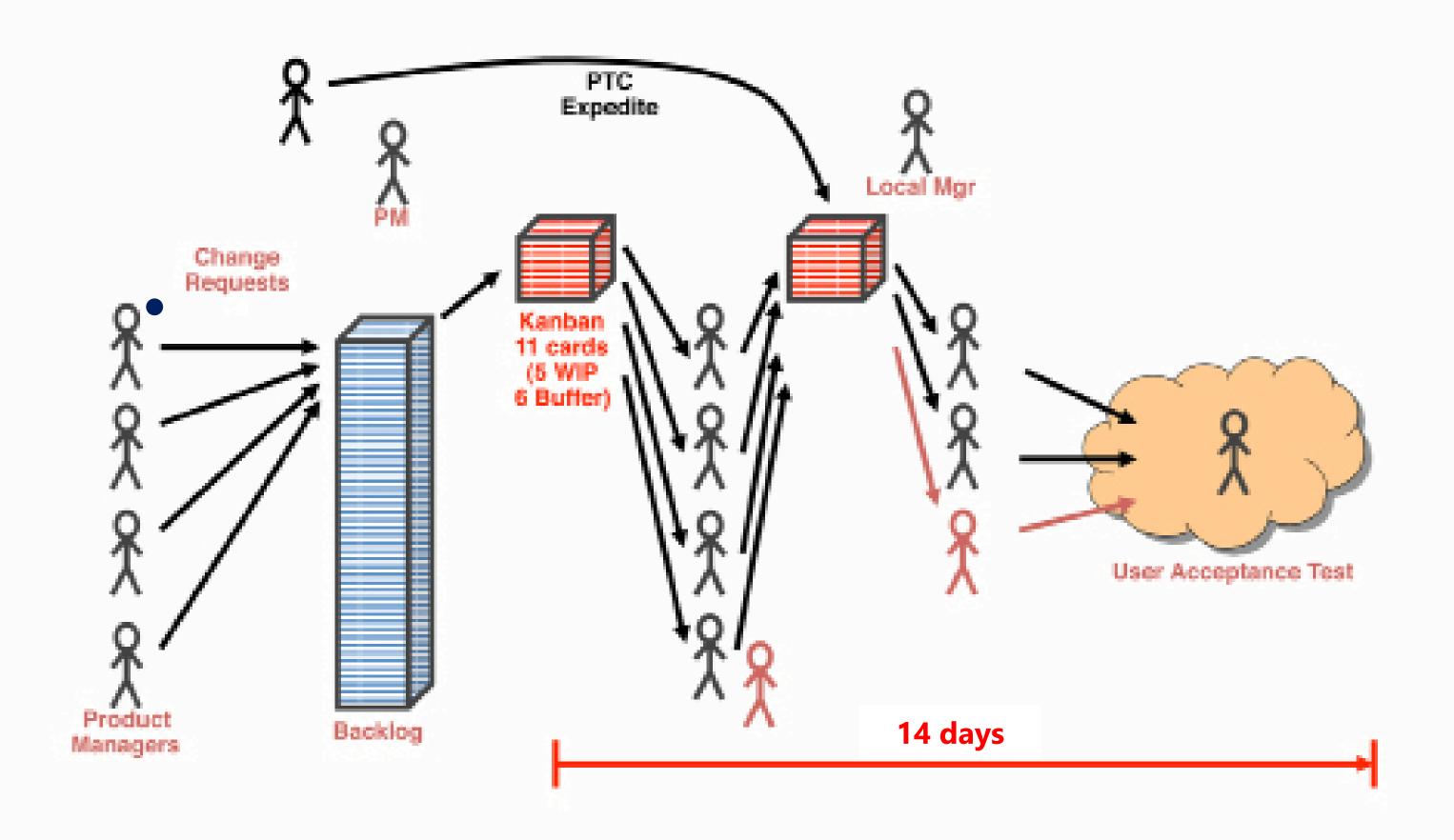


An average request took 11 days of engineering!!!

- ⇒ More than 90 percent of the lead time was queuing, or other forms of waste.
- ⇒ The estimation effort was consuming 33-40% of capacity







The backlog was eliminated entirely on November 22, 2005!

Conclusions after implementing first Kanban System

Kanban:

- enables incremental changes
- enables change with reduced political risk
- enables change with minimal resistance
- will reveal opportunities for improvement that do not involve complex changes to engineering methods

Changes can take time to take full effect!

