

Software Engineering 10T Solutions

Customer Success



Agenda

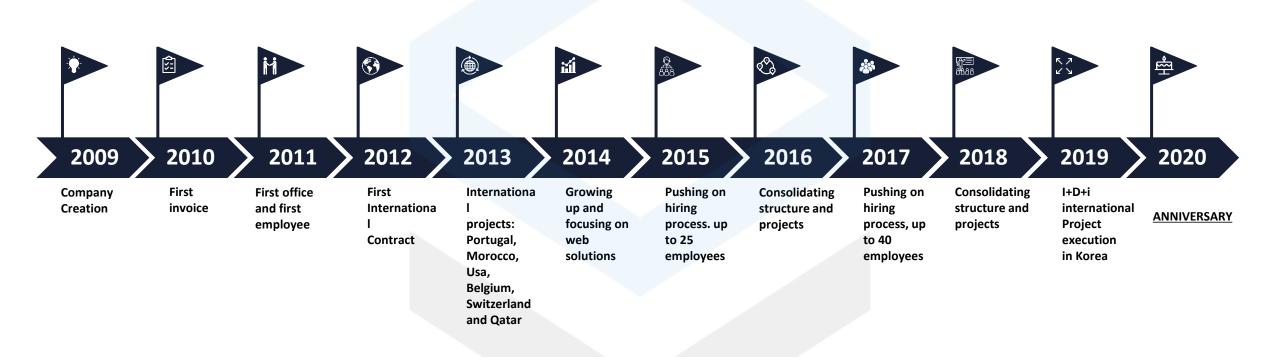
- About us
- Planning and project management
- Hiring process





About us

More than 10 years engineering your software







About us



Software Engineering

We develop tailor-made solutions for our customers.



We optimize processes and increase efficiency with the combination of sensor data and analytical algorithms.



Customer Success

Customer service in different levels and languages for own or other software service.





About us















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Project Management Tools

- JIRA
- Service Desk (Kayako / MS CRM / JIRA...)
- Share folder (Google Drive / MS OneDrive / SFTP...)
- Resources planning (Resource Guru / Excel...)





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Development Tools

- Bitbucket / Github
- IDE
- port-monitor.com
- New Relic
- Grafana





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Real projects

- Generation Adidas International
- FCB Parking
- IoT Platform





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Cost management

- Development cost
- Testing
- Bug fixing
- Backup (risks management)
- Maintenance





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Risks management

- Absence (illness)
- Costs
- Non productive hours
- Meetings





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Hiring process

CV

- Update your curriculum
- Update your Linkedin profile

Personal

- Project maintenance with Git or Bitbucket
- Resilience





Hiring process

Don't forget

70% employment is generated by SMEs 99,2% business fabric is generated by SMEs.



