

8:30

9:30

10:30

11:30

12:30

2:00

3:00

4:00

5:00

WELCOME!

9:00

KEYNOTE:
DESIGNING
SERVICES
TOGETHER

CHELSEA
MAULDIN

SKILLS

IDEAS

PROJECTS

JOURNEY MAPPING FOR
PUBLIC SERVICES
KRIS DRURY

WHY LOCAL
GOVERNMENT BETS
ON CIVIC INNOVATION
MATTHEW WEINBERG
& SEEMA SHAH

STORYTELLING
FOR CIVICS
JEREMY CANFIELD

RE-DESIGNING SCHOOL
ENROLLMENT FORMS
ANNA-MARIE PANLILIO

THE INTERNET OF
EVERYTHING AND
THE PUBLIC SECTOR
HALLIE APPLEBAUM

WHO ARE
NEW YORK CITY'S
220,000 DROP OUTS?
ALEX MEIS

HOST A LIGHTNING
TALK ON YOUR PROJECT

HOST A LIGHTNING
TALK ON YOUR PROJECT

USER RESEARCH 101
CYD HARRELL

EMBEDDING
SOCIAL INNOVATION
LAUREN COAKLEY-VINCENT

SHARING INFORMATION
IN PUBLIC SPACES
LAETITIA WOLFF

YOU CAN MAKE
THINGS BETTER
VICTORIA MILNE

SAFE SERVICE
BEN WINTER &
ELLIOTT MONTGOMERY

HOST A LIGHTNING
TALK ON YOUR PROJECT

HOST A LIGHTNING
TALK ON YOUR PROJECT

HOST A LIGHTNING
TALK ON YOUR PROJECT

VISUAL STORYTELLING
WITH URBAN DATA
CHRIS WHONG

THE TALK: HOW TO
INCREASE DIVERSITY
IN CIVIC EXPERIENCES
LAURENELLEN MCCANN

TRANSPORTATION
NETWORKS AND
INFORMATION DESIGN
KIRK HOVENKOTTER

DESIGNING
GOVERNMENT
FORMS PEOPLE
ACTUALLY ENJOY
JONATHAN ENDE

HOST A LIGHTNING
TALK ON YOUR PROJECT

HOST A LIGHTNING
TALK ON YOUR PROJECT

HOST A LIGHTNING
TALK ON YOUR PROJECT

LUNCH

1:30

KEYNOTE:
THE NEXT
GENERATION
OF CIVIC
DESIGNERS

DANA
CHISNELL



PROTOTYPING
PUBLIC SERVICES
ALAN WILLIAMS

HOST A DISCUSSION
ON YOUR IDEA

HOST A DISCUSSION
ON YOUR IDEA

BUILDING BETTER
EDTECH PRODUCTS
ALANA LAUDONE

USER-CENTERED DESIGN
FOR SCHOOLS
ANGELINA LOPEZ

CREATING A CULTURE
OF INNOVATION
CYNTHIA WARNER

INCUBATING IDEAS
FOR BIG CHANGE
KARA CHESAL

HOST A LIGHTNING
TALK ON YOUR PROJECT

DESIGN, AGILE, AND
THE ZEN OF PRODUCT
DEVELOPMENT
HARLAN WEBER

HOW TO BE
INTRAPRENEURIAL AND
STOP WORRYING ABOUT
GETTING FIRED
DAVE SELIGER

ENGAGING YOUTH ON
THEIR OWN TERMS
DEEPTHI WELARATNA

HUMAN-CENTERED
DESIGN FOR THE
NON-BELIEVER
LULU MICKELSON

HOST A LIGHTNING
TALK ON YOUR PROJECT

HOST A LIGHTNING
TALK ON YOUR PROJECT

HOST A LIGHTNING
TALK ON YOUR PROJECT

VISUAL DESIGN FOR
THE REST OF US
MOLLIE RUSKIN

HOST A DISCUSSION
ON YOUR IDEA

HOST A DISCUSSION
ON YOUR IDEA

CIVIC ENGAGEMENT FOR
NYC GOVERNMENT
DAVID MOORE

THE MAKING AND
MISSION OF
CIVIC QUARTERLY
ANDREW MAIER

HOST A LIGHTNING
TALK ON YOUR PROJECT

HOST A LIGHTNING
TALK ON YOUR PROJECT

HOST A LIGHTNING
TALK ON YOUR PROJECT

SKILLS

IDEAS

PROJECTS

WRAP-UP

5:45

PARTY!

Use the sticky
notes to add
your session to
an open spot on
the schedule

Use the sticky
notes to add
your session to
an open spot on
the schedule

GET THE SCHEDULE ONLINE AT [BIT.LY/CIVICDESIGNNYC](http://bit.ly/civicdesignnyc)