

Asmayt Zeru

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EDUCATION

MS in Software Development, Boston University, Boston, MA

Expected Graduation: Fall 2023

BSBA in Computer Information Systems, Information Security, University of Louisville, Louisville, KY

May 2021

- Minors: Middle East and Islamic Studies & Arabic Language

- Summer Study Abroad (2019), Rabat, Morocco: Studied Arabic language; Developed intercultural competency via homestay

PROFESSIONAL EXPERIENCE

Data Center Technician part time, CH Reynolds Electric, Inc. San Jose, CA

May 2021 - Present

- Administrated Network and System support, Asset Management of lab and DC equipment, Test Bed Installing & Configuring, and Rack/Stack/Cabling. Coordinated Engineering Lab and DC moves.

Desktop Support Technician, San Francisco, CA

January 2022 - March 2022

- Set-up computer workstations, Repair, Test, Image & Clean PC's; Maintain, Analyze, Troubleshoot, Configure software's & PC's

Eritrean Developmental Foundation (EDF), Coordinator Louisville, KY/ Washington, DC

September 2014 - Present

- Co-coordinate 4+ annual fundraising and awareness events, including recruiting volunteers, procuring catering, and establishing meeting timelines. Participate in various local, national, and international volunteering opportunities.

- Conducted technology/supplies needs assessment at Abraha Bahta School for the Blind in Eritrea for 100+ students. Developed research report and proposal to procure school funding; Performed IT support and administrative work.

Leads Sale/ Sales Associate Retail Model No., Berkeley, CA (Popup Store)

December 2021- January 2022

- Provided excellent customer service to cultivate loyalty & satisfaction; & Received and processed cash and credit payments for in-store purchases

Remote IT Intern Greater Good Cape Town, South Africa

January 2021 - May 2021

- Analyzed problems, identified solutions, and made decisions; Analyzed source code to identify and rectify potential functionality issues. Utilized low code technologies GIT, Java, to integrate Chrome Extension with a donors database via Joget

- Worked on team of 5 as one of the team leaders to develop cloud-based IT system, Organized IT resources; Troubleshooted & provided technical support; Provided weekly reports of activities in a timely manner.

Information Technology Specialist Remote Internship, CETAT, DC

September 2020 - January 2021

- Provided virtual individual computer literacy training as well as software and technical support to seniors

Manager and Cashier Shorty Store, Louisville, KY

May 2021 - October 2021

- Analyzed data & profit & loss statement to compose store budget with \$10,000+ asset daily; Quickly, and accurately counted drawers at start and end of each shift; Provided inventory support and input to provide inventory system for 300+ customers.

Patient Service Associate, PharmaCord, Louisville, KY

November 2020 - March 2021

- Took copayments and compiled daily financial records; Investigated, triaged, and resolved patient issues during patient call.

Front-Desk University of Louisville Speed Schools of Engineering Business Center, Louisville, KY

August 2016 – March 2020

- Greet visitors to Center and connect them to appropriate resources. Manage, file, and scan HR paperwork.

SKILLS

Technical Skills: Python, Object-Oriented Programing, C#, Design, Develop, Maintain Data | Implementing Data Analysis, Risk & Data Management, Monitoring OS | Network & IT Support | Troubleshooting | Configuring | Debugging | Network Security/Protocol Provide end-to-end onboarding service

Arabic intermediate (speaking/writing/reading), Oriented & Ownership Customer Service Ethical | Goal-Ordinated | Self-Motivated | Optimistic | Organized | Analytical | Sustainable | Accountable | Reliable | Sustainable

Passionate, Collaborative, Problem Solver, Critical Thinker, Good organizational, planning & attention to detail

Tools: Eclipse IDE, Linux/Kali, Windows, VMware WorkStation 16, Visual Studio, Oracle VM VirtualBox, Access,

Relational Database, Cisco Packet Tracer, Wireshark, MySQL, MS Project, MS Vision, MS office, Excel, PP, Anaconda-Spyder

Project: Collaborated with team of 5 in the development of Louisville Wilderness Forest nonprofit Website Modernization;

Demonstrated understanding of sys Implementation practice by developing Wireframe, Prototypes, PaaS, SaaS, code versioning, software integration, testing, & applied system tech; Implemented & designed an Info Sys. Using object-oriented modeling technique

VOLUNTEERISM & COMMUNITY INVOLVEMENT

Somali Student Association (SSA), Secretary & Treasurer

August 2018 - 2020

- Organize 200+ attendee Somali Night Event. Manage SSA budget, bank transactions, and facilitate event payments

English Conversation Club, Volunteer

2013 - 2020

- Tutor 60+ new immigrant children weekly in English language, Science, and Mathematics.

HONORS & AWARDS

Cardinal Covenant Scholar, full-tuition scholarship

2016 - 2021

Benjamin A. Gilman International Scholar & University of Louisville Modern Language Fund Scholar:

May - July 2019

- Awarded the competitive scholarship to study abroad as one of the only 3 students selected from UOFL

Woodford R. Porter Scholar, full-tuition scholarship

2016 - 2021

