

Benoit Bourdin

(he/him - remote from Asturias, Spain)

| Key roles performed | Top skills |
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| Agile/Lean/DevOps transformation lead and coach (4 years) | Soft skills: Empathy, listening, proactivity, coaching, leadership. |
| Product owner - SaaS platforms (2 years) Scrum master (2 years) | Culture: Agility, product management, data-driven, transparency, teamwork, focusing business value. |
| Global standards, middleware/automation SME (10 years) | Practices: Scrum, Kanban, SAFe, team topologies, infrastructure as code, Value Stream Mapping. |
| System & network administration, software development (5 years) | Tools: Jira, GitHub, Azure DevOps, Jenkins, Power BI. |



| Top #1 Product Management | Top #1 Team Management |
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| Agile/DevOps central SaaS platform (2021-2022) 28,000 users, NPS: +95%. Improved availability from 97% to 99.6%, MTTR from 7 to 1 day, monetization by 25%. Mitigated 100 knowledge risks, unblocking 300 features. | Agile Marathon team (organizing a global agile conference in 2020), 9 members. Huge team learning and experience, high performance. 2,348 attendees, eNPS: +90%. |