

Benoit Bourdin

(he/him - remote from Asturias, Spain)

Key roles performed	Top skills
Agile/Lean/DevOps transformation lead and coach (4 years)	Soft skills: Empathy, listening, proactivity, coaching, leadership.
Product owner - SaaS platforms (2 years) Scrum master (2 years)	Culture: Agility, product management, data-driven, transparency, teamwork, focusing business value.
Global standards, middleware/automation SME (10 years)	Practices: Scrum, Kanban, SAFe, team topologies, infrastructure as code, Value Stream Mapping.
System & network administration, software development (5 years)	Tools: Jira, GitHub, Azure DevOps, Jenkins, Power BI.



Top #1 Product Management	Top #1 Team Management
Agile/DevOps central SaaS platform (2021-2022) 28,000 users, NPS: +95%. Improved availability from 97% to 99.6%, MTTR from 7 to 1 day. Mitigated 50 knowledge risks to unlock 400 work items/features.	Agile Marathon team (organizing a global agile conference in 2020), 9 members. Huge team learning and experience, high performance. 2,348 attendees, eNPS: +90%.