Benjamin Lloyd
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education

⊳ **B.S. Computer Science — Kutztown University**	Jan '22 - May '23
⊳ **A.S. Computer Science — Luzerne County Community College**	Aug '20 - Dec '21
⊳ **58 Credits — Penn State**	Aug '18 - Jan '20

job experience

⊳ Software Developer - Gateway Ticketing Systems Aug '22 - Present
Gilbertsville, PA

- Developing a RESTful API back end for multiple internal and external systems, aiding in design and implementing endpoints using C# and Postman.

- Refactoring a large internal tool to a newer version with C# including developing an Excel importer/exporter and a form-based UI system.

- Collaborating with a team using Scrum and Agile methods to ensure unity across each other, to effectively spread work and address stucks.

- Testing software with JMeter to find load balancing issues and reporting findings to other teams for mitigation of loss from heavy loads.

⊳ Supervisor/Customer Service Associate - Sheetz Jan '19 - May '22
Shoemakersville, PA

- Managed a team up to 6 people and ensured a safe and effective work force.

- Resolved customer concerns and complaints regarding customer retention.

⊳ Math Tutor - Luzerne County Community College Tutoring Jan '21 - May '21
Nanticoke, PA

- Tutored up to 5 students during the semester.

- Enhanced student's abilities by providing an effective teaching method that suited their learning style.

- Researched unfamiliar subject matter to provide better assistance to students.

technical skills

⊳ **Programming Languages** Rust, Python, C# + .NET, C++
⊳ **Technologies** MySQL, SQLite, Windows/Linux, JMeter, LaTeX, Visual Studio, Neovim, Git, MS Office
⊳ **Communications** Agile Scrum, Kanban, Trello, MS Teams, 98 WPM

extracurriculars and projects

YouTube Creating educational content around learning programming languages for beginners.

Game Dev. Creating games with a variety of technologies to explore unique programming challenges. Participated in Game Jams to focus on scope management and finishing projects.