

Benjamin Lloyd

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education

- **B.S. Computer Science** — Kutztown University Jan '22 - May '23
- **A.S. Computer Science** — Luzerne County Community College Aug '20 - Dec '21

technical skills

- **Programming Languages** Rust, Python, C# + .NET, C++
- **Technologies** MySQL, SQLite, Windows/Linux, JMeter, L^AT_EX, Visual Studio, Neovim, Git, MS Office
- **Communications** Agile Scrum, Kanban, Trello, MS Teams, 98 WPM

job experience

- **Software Developer - Gateway Ticketing Systems** May '22 - Present
Gilbertsville, PA

- Developing a RESTful API back end for multiple internal and external systems, aiding in design and implementing endpoints using C# + .NET 6 and Postman.
- Refactoring a large internal tool to a newer version with C# including developing an Excel importer/exporter and a form-based UI system.
- Collaborating with a team using Scrum and Agile methods to effectively communicate, spread work, and prevent blocking tasks from accruing.
- Testing software with JMeter to find load balancing issues and reporting findings to other teams for mitigation of loss from heavy loads.

- **Supervisor/Customer Service Associate - Sheetz** Jan '19 - May '22
Shoemakersville, PA

- Managed a team up to 6 people and ensured a safe and effective work force.
- Resolved customer concerns and complaints regarding customer retention.

- **Math Tutor - Luzerne County Community College Tutoring** Jan '21 - May '21
Nanticoke, PA

- Tutored up to 5 students during the semester.
- Enhanced student's abilities by providing an effective teaching method that suited their learning style.
- Researched unfamiliar subject matter to provide better assistance to students.

extracurriculars and projects

YouTube Creating educational content around learning programming languages for beginners. youtube.com/@Ben.Lloyd

Game Dev. Creating games with a variety of technologies to explore unique programming challenges. Participated in Game Jams to focus on scope management and finishing projects.