

University of Michigan INCOMING EXCHANGE STUDENT HANDBOOK



M | **LSA** CENTER FOR
GLOBAL AND INTERCULTURAL STUDY
UNIVERSITY OF MICHIGAN

www.lsa.umich.edu/cgis
200 Weiser Hall; 500 Church St. | Ann Arbor, MI 48109-1003
University of Michigan | Phone: 1-734-764-4311 | cgis@umich.edu

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EMERGENCY CONTACT INFORMATION

We suggest you make copies of this page: Provide one copy to your family and carry one copy with you. Dial 1 if calling from outside of the United States.

U-M Emergency Alert is a mass, urgent notification system, comprised of a variety of methods by which the University can notify students, faculty and staff of an active, major campus emergency by text messages to cell phones, voice messages to phones, and emails. To sign up for emergency alerts: <http://www.umemergencyalert.umich.edu/>

Throughout campus, use the **Emergency Blue Light** system to report suspicious behavior or request emergency assistance. The blue light receiver will connect directly with the Department of Public Safety. In addition consider using **late night transportation options**, such as Ride Home, Night Ride, or emergency transportation offered by the Department of Public Safety.

All Emergencies (Fire, Medical, or Police): 911

University of Michigan Police: (734) 763-1131

The University Of Michigan Department Of Public Safety has a 24 hour number that can be used for non-life threatening emergencies, such as reporting crime, or seeking assistance while on U-M property.

Ann Arbor Police Department (Non-Emergency): (734) 994-2911

The Ann Arbor Police Department non-emergency line is used for non-life threatening emergencies, reporting crime, or seeking assistance throughout the city of Ann Arbor.

Center for Global and Intercultural Study: (734) 764-4311

During regular business hours (Monday-Friday, 8am—5pm), call CGIS for further assistance.

Write the number for your home university:

Write your home country's nearest consulate:

Write your passport number:

CONGRATULATIONS AND WELCOME

Congratulations on being selected as an incoming exchange student at the University of Michigan-Ann Arbor! With so many great opportunities to take advantage of within our academic community, as well as in our local community, you are sure to find something that suits your interests. From our locally owned restaurants and coffee shops to our world renowned academic programs to our nationally ranked athletic teams, you will have plentiful opportunities to engage with the local culture. As you walk through campus, you might find that U-M students and faculty bring diverse perspectives and backgrounds, and we hope you will be able to contribute to this global community. You will also notice the many traditions here at U-M and probably hear a “Go Blue!” as we cheer on the university in various events around campus.

At any time, please feel free to contact our office should you need any assistance in the coming term. In this handbook, you will find information about new student orientation, course offerings, student life, housing, and general tips for acclimating to life in Ann Arbor and the United States. We look forward to providing you with many opportunities for broadening your perspectives, developing your leadership skills, and connecting with new friends.

We wish you all the best in your time here at U-M...and Go Blue!

PRE-DEPARTURE CHECKLIST

(also included in your acceptance packet)

Visa/Passport

- ☐ As soon as possible, make an appointment with the nearest U.S. consulate to begin the student visa application process. Visit these websites for more information:
 - [International Center](#)
 - [State Department](#)
- ☐ Make copies of your passport. Leave a copy at home, email yourself a copy and carry a copy with you.
- ☐ Carry your actual passport with you when you are in transit. Guard your passport at all times. Do NOT pack your passport with your checked luggage.

Communication with U-M

- ☐ Check your email for instructions containing your One-Time Identifier (OTID).
- ☐ With your OTID and UMID, create a username with U-M. Your username is required for creating a U-M email account and accessing Wolverine Access (we will provide more information on this system during orientation). For more information: see [the ITCS website](#).
- ☐ Once you have created your username, log onto [your U-M email account](#). Check this account on a regular basis for updates or announcements.
- ☐ If your address or personal information changes, change your information in Wolverine Access and notify CGIS.
- ☐ When you get a chance look over [the orientation resources](#).

Academics

As an exchange student, you will be able to register prior to your arrival on campus.

- ☐ Research updated [course offerings](#).
- ☐ Log in to Wolverine Access to see your assigned registration appointment time. You may register for courses anytime on this date or after.
- ☐ Look for additional emails detailing this process.
- ☐ The following course registration tutorials may be helpful prior to arriving on campus:
 - [Backpacking your schedule](#)
 - [Enrollment Management](#)
 - [Waitlist procedures](#)
 - [Dropping a class](#)

Housing

- ☐ Research housing options. We strongly advise against using craigslist, but instead using these resources below.
 - [On-Campus Residence Halls](#):
 - Exchange students typically enjoy residence halls (dorms) because you can share a room with another student (from all over the U.S. and world), you can purchase meal plans, and you can participate in activities (such as hall council or sponsored

trips), depending on your hall. Residence Halls are a true part of the U.S. college experience.

- Global Scholars Program:

- Exchange students are encouraged to apply to this living-learning program. The Global Scholars Program is an academically supported living-learning community that provides sophomore, junior, and senior U-M students the opportunity to engage with both U.S. and international students on campus and around the world. Students will learn about global issues from multiple cultural perspectives. Required coursework and collaborative projects will assist students as they begin to develop and hone their intercultural communication skills. The Global Scholars Program is located in North Quadrangle Residence Hall. Students must apply both to the Global Scholars Program and to the U-M Housing office.

- TESTIMONIAL: "Being a member of the Global Scholars Program was by far one of the most memorable experiences of my exchange. As a living and learning community focused on social justice and intercultural dialogue, it offers a really unique living environment....Living in such a tight-knit community truly made me feel at home in just a couple weeks, and the friendships we created have lasted well beyond our time in GSP. Living in North Quad (arguably one of the best dorms on campus) was also a great way to be a part of the U.S. campus experience. From the class-components, your engagement in an internship with an international NGO, up to the late night conversations in the lounges, being a part of GSP is a unique opportunity to talk about global issues with students from all over the world, with diverse identities and academic majors, in an inclusive environment that fosters a shared commitment towards global social justice."

- Clary Baudraz, 2017-18 exchange student from Switzerland. Please feel free to reach out (cbaud@umich.edu) with any questions about GSP or her experience in the program.

- North Campus Apartments:

- As an exchange student applying for on campus housing through U-M Housing, you will be considered similar to a "new transfer." This link will take you to the website where you can click on that category to read about the process and possible options. You may see only one residence hall is listed, but there are many more that may be offered after first year students sign up. This website will list on-campus apartments, which tend to be more independent options. On-campus apartments are located on north campus, which is about a 20 minute bus ride from central campus in a quiet area. Apartments are generally reserved for upper level students and commonly house international students, graduate students, or students with families.

- Co-Op Houses:

- Co-op houses are another option similar to residence halls, but they are not part of the U-M Housing system. Students living in a co-op share house duties, including cooking meals and maintenance. The houses are typically close to campus. Former exchange students have enjoyed this option because it offers lots of opportunity to meet other students, but you should be prepared to live collaboratively with many other students if you choose this option and think carefully about your tolerance for other personalities and living preferences. Sojourner Truth Co-op is an international house so they are particularly interested in hosting exchange students.

- [Off-Campus Apartments/Shared Houses](#):
 - Many students opt for off-campus housing throughout Ann Arbor and close to campus. We suggest finding off-campus housing through landlords registered at U-M. Prices and location can vary.
 - [Henderson House](#)
 - Female only; a small and economical co-op. The room and board plan is one of the most inexpensive housing options in Ann Arbor. Residents may sign a lease for just one semester. This option is for those students who would enjoy the convenience of having a meal plan, or the ease of a University Housing option with plenty of independence. In exchange for the low room/and board, each resident is expected to contribute 5 hours a week towards the house (which can include a wide variety of tasks from preparing the community meals to vacuuming or other house chores).
- Apply for the housing option(s) of your choice **before** arriving in Ann Arbor.
 - Fall-only students who select to live in a University Housing residence hall or apartment should remember to **complete additional paperwork during the fall term**. The University needs formal notification from the student that they will not be living at the University during the winter term. For your **winter term withdrawal/disenrollment** you must submit a **Projected Withdrawal notification** (starting November 1st). For more information please see [the housing department termination page](#). The student should select “Withdrawal from the University” as their reason.

Health Insurance

Health insurance is mandatory and is billed directly to your student bill during immigration check-in.

- Consult the International Center for information on the [required health insurance plan](#).
- If seeking a waiver to this requirement, research [acceptable alternative coverage](#) in advance.

Orientation

- Before departure, check your email for additional orientation information. You will be automatically registered for Orientation by U-M staff.
- Complete your orientation registration paperwork if requested.
- Mark your calendar for the mandatory International Undergraduate Orientation offered through the Office of New Student Programs. More details can be found in this handbook and via UMICH email. During orientation, plan to attend [optional events](#) sponsored by the International Center. Also be prepared to attend CGIS Orientation events the week before classes start.

Preparing for Orientation

- Orientation will be a busy – and possibly overwhelming – day. In order to make the most out of your orientation experience, you should do the following things before coming to orientation:

- Take the [Wolverine Access tutorial](#). Wolverine Access is the system that you will use to register for your classes. Your academic advisors will expect you to already be familiar with this system when you meet with them to discuss courses. This tutorial will introduce you to the services available through Wolverine Access, and it will prepare you for course selection and registration.
- Watch for email messages from your academic advising school/college, and follow all instructions that they may contain. Some schools and colleges send information and surveys ahead of time, and you will be expected to be familiar with the information and to have completed the surveys prior to attending orientation.
- If you are in the College of Literature, Science, and the Arts (LSA) and plan to take mathematics courses at U-M, you should take the online mathematics placement exam prior to attending orientation.
- Determine whether or not you need to take a language placement exam (if you plan to take courses in a language other than English).
- Plan to allow yourself enough time to get to your placement exam and check-in locations on time (see campus map in this handbook).
- As an F-1 visa holder, you will be required to attend a mandatory session on the first day of orientation in order to comply with Department of Homeland Security regulations. To prepare for this session, please bring the original and a photocopy of the following documents (make copies after you enter the U.S.): **(1) Your Passport (picture page and current visa page), (2) I-94 Card (small white card in passport) back and front, (3) I-20 or DS-2019.**

Travel

- Make travel arrangements. The nearest airport is [Detroit Metropolitan Wayne County Airport](#) (DTW).
- Share your travel itinerary with your family and emergency contacts.
- Make copies of emergency contact information to carry with you.
- Check with your airline about luggage restrictions and policies. When packing, make sure not to take too much. Remember you may have to carry your luggage through train stations or on buses.
- Purchase a money belt or neck pouch to protect your valuable documents and currency while in transit.
- Be prepared to purchase linens and other home necessities upon your arrival as the dormitories do not provide these to students.

Weather

- Pack a variety of weather appropriate clothing items. Michigan can be **very cold** in late fall and early winter, so pack items that you are able to layer or plan to purchase those items when you arrive. If you are arriving in August, it will be hot, but air conditioning is common in most buildings. As the semester goes on you will surely need winter weather attire such as umbrellas, winter coats, gloves or mittens, hats, scarves, warm socks and winter boots. Winter term will be coldest in February, finally approaching spring weather in late March.

Finances

- Make arrangements to ensure you will be able to access funds from within the U.S.
- Make sure your ATM card has an international pin number.

- ❑ Make arrangements for paying your U-M student account fees.
- ❑ Inform your bank or credit card company that you will be abroad for the next several months. Some companies, in an effort to protect your account, may suspend it if they see it being used in unexpected locations.
- ❑ If you plan to open an account with a local U.S. bank or credit union upon arrival in Ann Arbor you can find more information on the [International Center banking page](#).

Arriving in Ann Arbor

- ❑ Refer to your visa documentation for arrival information. If your visa allows, we encourage you to arrive earlier than the first day of orientation. Early fall students will be able to attend optional orientation events sponsored by the International Center. Early winter students are encouraged to make travel and housing reservations in advance, due to the New Year's holiday.
- ❑ Research [transportation options from the airport](#) in Detroit to Ann Arbor. The [Michigan Flyer](#) is a cost-effective way to travel from the airport to Ann Arbor.

IF YOU WILL NOT BE ATTENDING MICHIGAN

If you have decided not to attend the University of Michigan, please notify both the Center for Global and Intercultural Study and your home university. Send a message to spauling@umich.edu with *Not Attending U-M* in the subject line and include a brief explanation of your reasons for not attending. We will notify various offices on campus.

ORIENTATION

Orientation Program At-A-Glance

All CGIS exchange students are required to attend new student orientation. Orientation is a chance to begin preparing for life at Michigan and offers you the following opportunities:

- To learn about academics at the University
- To explore your interests and develop an academic plan with an advisor from your school or college
- To become familiar with the University campus, its facilities, and available resources
- Learn about life in the United States and on the U-M campus
- To meet other incoming as well as current students
- To select and register for your first semester of classes if you have not completed preregistration

Each session of your orientation program is mandatory. We believe that students who actively engage in their orientation program will be better prepared to manage their transition into the University of Michigan.

***Important: Your mandatory orientation and immigration check-in will occur on Monday, January 6th. Please refer to messages from the Office of New Student programs for more details. It is very important that you do not schedule other activities on Monday, January 6th or 7th. You will be assigned an advising time during that week as well as attend CGIS-planned orientation events throughout the whole week. Please expect further details via email.**

Note: If you cannot attend the orientation, please inform spauling@umich.edu immediately

In addition to the above activities, students are encouraged to participate in [optional workshops](#) sponsored by the International Center and optional social and cultural activities organized by CGIS and CGIS Ambassadors throughout the semester.

General Placement Exam Information

During orientation, you may be required to take one or more placement exams. These placement exams are designed to assist with placing first year students in the appropriate courses for degree requirements. As an exchange student, you may only need to take a placement exam if you are **planning on taking coursework in the specific subject area**. You can also contact departments in advance to see if your home university transcript can assist with your placement. The placement exams include: **Mathematics, Chemistry, Languages (non-English) Academic English Evaluation (only some students are required to take the AEE—see below)**.

Online Mathematics Placement Exam

Exchange students and University of Macau students are not required to take this placement exam. However, if you plan on taking math or science courses, it is strongly suggested.

The online mathematics placement is used to gauge your level of preparation for calculus. It consists of multiple-choice questions covering algebra and pre-calculus material. Your score on the online test is combined with data from your college admissions test scores (the math subsection of either the ACT or SAT) and your high school grade point average to determine what mathematics course you should take. You will be able to discuss your placement with your advisor when you meet with him or her on campus during your summer orientation program.

If you are planning to take a math and/or a chemistry course, you must take the math placement test online prior to your orientation program. All students who intend to take the chemistry placement exam must take the math exam prior to taking the chemistry placement exam.

To take the test, you need the following:

- Your username, password, and UMID number
- An hour of uninterrupted time. Make sure you eliminate all potential distractions

- It is recommended that you take the test using Firefox, version 3.0 or later, as your browser. Other supported browsers are:
 - For Windows: Internet Explorer 7+ or Opera 9.1+
 - For Macintosh OS X: Safari 3.2.1+
 - For Linux: Konqueror 3.3+
- Go to the [Mathematics Placement Test website](#). Log in using your username and password. Then follow the math placement exam instructions.

The online placement test will take no more than one hour. You may not use a calculator or other resource on the test. You must take the math placement test before coming to campus. Failure to do this will complicate or delay your course registration.

Academic English Evaluation (AEE)

Please check communications you have received from the Office of Undergraduate Admissions to see if you are required to take the AEE, which is a test of English skills.

For those with F1 or J1 status, there is also a notation in the comment section of the form I-20 if you are required to take the AEE. If you are required to take the test, you must register in advance and you will receive information when you check-in to the orientation program regarding your assigned date to take the exam.

Chemistry Placement Exam

Exchange students and University of Macau students are not required to take this placement exam. However, if you plan on taking chemistry courses, it is strongly suggested. If you plan to take the chemistry exam, you also must take the math exam to ensure accurate placement.

The chemistry exam is used to assess your knowledge of chemistry as taught in a regular high school chemistry class. It includes fundamental, physical, atomic/molecular and solution concepts. Your score on the math placement exam is a key factor in establishing your final chemistry placement. You may not use a calculator on the chemistry exam.

Language Placement Exam Information

Exchange students and University of Macau students are not required to take these placement exams. However, if you plan to take any language courses, you should plan to take the appropriate language placement exam.

At orientation we will offer exams in the following languages: French, German, Hebrew, Italian, Latin, Russian, and Spanish. If you want to take a placement exam for a language other than the ones listed above, call the appropriate language department directly to make arrangements to take the test after orientation. Please do not schedule one of these exams while you are participating in the program.

Special Arrangements

If you anticipate that you will need special assistance during orientation or during the remainder of your exchange program, please contact your CGIS Intercultural Programs Advisor **Sarah Pauling** (spauling@umich.edu) to request special accommodations. Because some arrangements take time to complete, please contact us at least two weeks in advance of your arrival.

During orientation, the Office of New Student Programs coordinates certain accommodations such as extended time testing and testing assistance. Please indicate this when registering for orientation, and we will contact you prior to your program to discuss your needs. You may also contact the Office of New Student Programs directly (phone: 1-734-764-6413; email: onsp@umich.edu) to indicate your needs.

Accommodations made during orientation do not reflect how those same accommodations will be made during the school year. It is important that students with disabilities contact the Office of Services for Students with Disabilities (phone: 1-734-763-3000) to discuss school year needs.

Orientation Accommodations

Students with Residence Hall contracts may move into their permanent assignment on **Sunday, January 5th**. **The community center will be open for check-in between 3:30pm and 9pm, or you will have to find alternate accommodations for the night.** Please contact [University Housing](#) if you have any questions about residence hall move-in dates and conditions. Students are responsible for all early move-in fees. In the Fall, standard move-in begins on August 31st; dates between the 25th and the 1st are considered “early” move-in.

If you do not live in a residence all, or if you need to stay overnight before the residence halls open, please make arrangements at a local hotel prior to your arrival on campus. Information on arrival and early arrival can be found on the housing webpage: <http://housing.umich.edu/node/7801>

Getting to Ann Arbor from Detroit Metropolitan Airport

There are [many shuttle services and cab companies](#) that provide door-to-door service from Detroit Metropolitan Airport to Ann Arbor. There is no regularly scheduled public transportation (i.e. train or bus) from Detroit Metro Airport to Ann Arbor. You must make your own travel arrangements.

Ann Arbor is accessible by both Amtrak train service and Greyhound bus. To inquire about train schedules or make reservations, you can call 1-800-872-7245 or you can book online at www.amtrak.com. The telephone number for Greyhound bus is 1-800-231-2222 or you can book online at www.greyhound.com.

Frequently Asked Orientation Questions

What do I do if my name, address or Social Security number is incorrect?

If Your Address is Incorrect: To change your address, go to Wolverine Access and click on the Student Business link. After logging in with your username and password, you will see an Addresses and Phone Numbers link under the heading “Campus Personal Information.” The system allows you to set separate current and permanent addresses and phone numbers.

Maintaining up-to-date contact information is your responsibility, and we recommend updating your address and phone number every term when you register for classes.

If Your Name, Social Security Number or Date of Birth are Incorrect: email ro.records.staff@umich.edu.

What is a OTID and where can I find it?

OTIDs are the One-Time Identifiers that new students use to create their usernames. The OTID is sent to incoming students. OTIDs are 10 characters long. Students enter their OTID, along with other information, when creating their username and UMICH Kerberos password. If you are having trouble getting an OTID (One Time Identifier) or using an OTID to create your username, you can contact the consultants at 764-HELP (734-764-4357, Option 1) or 4HELP@umich.edu for assistance.

What can I do on Wolverine Access before coming to orientation?

You should consult Wolverine Access to confirm that all personal information, such as address, phone number, and emergency contacts, is correct. Incorrect information can be changed online or by contacting the Office of the Registrar (see above).

Can my parents come to orientation?

Yes. Parents and other guests are invited to join us. Advance reservations are encouraged but not required. Parents will also find useful information on the [MParent website](#).

Can I get my MCard before Orientation?

We encourage you to get your [MCard](#) as soon as possible after arriving on campus. However, after 3PM the day before orientation, the cards will be given to the staff handling orientation. After this point you will not be able to access your card until the first day of orientation. If you are in Ann Arbor early, you may be able to go to any of the [ID Issuing Stations](#) to get your MCard. You will need to have already paid your enrollment deposit and bring with you both a photo ID (driver's license or passport) and your U-M ID number.

OVERVIEW OF IMPORTANT DEPARTMENTS

The University of Michigan is a large university consisting of several different offices serving unique roles. As you acclimate to university life, you will begin to see how our various offices affect you as a student. This guide was created to help you better understand your main resources in case you have questions or should need assistance.

[Center for Global and Intercultural Study](#)
cgis@umich.edu

200 Weiser Hall, 500 Church St., Ann Arbor, MI 48109

Phone: 1 (734) 764-4311

Incoming Exchange Coordinator: Sarah Pauling (spauling@umich.edu)

Established in July 2009, the Center for Global and Intercultural Study (CGIS) was created to provide a wide variety of global engagement and learning opportunities to the University of Michigan community. CGIS programming serves students with diverse academic interests at sites in all regions of the world, international and domestic. Our exchange programs are a main focus of our work. We manage agreements with *specific universities*, serving incoming exchange students by processing applications, coordinating the acceptance process, providing cultural and academic orientation, and by providing ongoing advising support. As a *smaller* and therefore more direct office, we hope you will consider us your primary contact, or portal, to a wide world of opportunity at the University of Michigan, both now and in the future.

CGIS provides the following services:

- Waives your tuition, registration fees, orientation fee, and international fee as required
- Helps advocate on your behalf to other offices on campus
- Connects you with current students, such as CGIS Peer Advisors or CGIS Ambassadors
- Holds walk-in advising hours with Peer Advisors
- Offers appointments by request with Sarah Pauling, the Exchange Coordinator.
- Holds intercultural events throughout the year

CGIS expects the following from you:

- Feel comfortable asking us any question! We can help point you in the right direction. Many times, your status as a non-degree exchange student is important as you seek support or assistance on campus.
- Stay in touch with us throughout the semester
- Keep accurate personal contact information on file
- Register for 12-18 credits by Drop/Add deadline
- Focus on LSA undergraduate courses
- Notify us if you find yourself in a situation affecting your academic standing
- Notify us if you find yourself in a situation affecting your ability to stay in the U.S.

International Center

icenter@umich.edu

515 E. Jefferson, Ann Arbor MI 48109-1316

Phone: (734) 764 9310

U-M Health Insurance: ihi@umich.edu

The International Center serves *all* international students, scholars, faculty, and visitors throughout the University of Michigan. The International Center should be considered your primary authority on your **visa status**. In addition, The International Center's Health Insurance Office administers the University of Michigan mandatory **health insurance** program for international students and scholars, including providing and processing forms needed for insurance enrollment, changes, and requests for waivers of the insurance requirement. This office also assists students and scholars who have questions or concerns about insurance procedures and filing insurance claims.

The International Center provides the following:

- Advises international students, scholars, their dependents, and University departments on compliance with U.S. immigration laws and regulations related to F and J visa categories
- Recommends and approves immigration benefits
- Verifies, tracks, and submits visa status notifications through the Student and Exchange Visitor Information System (SEVIS), as required by the U.S. Department of Homeland Security
- Advises on adjustment to U.S. society and American culture, academic concerns and community resources
- Processes DS-2019s, I-20s, travel signatures, and letters needed for travel, employment, maintaining status, social security numbers, and other immigration related matters.
- Conducts workshops and orientation sessions for international students, scholars, and U-M departments
- Assists with reduced credit load (if applicable)

The International Center expects the following:

- Follow regulations of your visa
- Notify the International Center if you find yourself in a situation affecting your academic standing
- Notify the International Center if you find yourself in a situation affecting your ability to stay in the U.S.

Office of New Student Programs

onsp@umich.edu

Student Activities Building Room 2011

Phone: 734-764-6413

The Office of New Student Programs is committed to ensuring your successful academic, intellectual and social transition into the University community. ONSP organizes new student orientation. ONSP staff and orientation leaders are here to help and provide guidance, to answer your questions, address your concerns, and learn from you. We sincerely believe that orientation is a process, not merely an event.

Office of the Registrar

Registration and schedule questions: wolverineservices@umich.edu

Tuition questions: ro.tuition@umich.edu

Transcript ordering questions: ro.transcript.order.questions@umich.edu

1210 LSA Building, 500 S. State St.

Phone: (734) 647-3507

The Office of the Registrar serves the entire University of Michigan campus. The Office of the Registrar is a useful resource for information related to academic policies, student rights, enrollment, and transcripts.

The Office of the Registrar provides the following services:

- Processes final grades and academic records
- Publishes the university-wide academic calendar

- Can help exchange students register for classes in person
- Online ordering of transcripts
- Stamp official document/proof of enrollment at UM

LSA Newnan Academic Advising Center

ask.lsa.advising@umich.edu; kawanish@umich.edu

1255 Angell Hall, 435 S. State St.

Phone: (734) 764-0332

Students first meet their LSA general academic advisors during the orientation period prior to their first term (though they are encouraged to be in contact beforehand via email). Student-advisor contact during orientation usually includes a group meeting, but students are encouraged to reach out for individual meetings as well. Advisors can both help with scheduling and help to explore students' intellectual interests.

Throughout the remainder of the semester, students are permitted to see any advisor they prefer, but are encouraged to find one advisor with whom they can relate well and to see that advisor on a regular basis. First- and second-year students most often see general advisors with questions about the transition to college, course elections, LSA requirements, opportunities for research, internships and study abroad, and with queries about how to choose a concentration or degree program. Exchange students may find their LSA general academic advisor to be a valuable resource on classroom expectations, finding a balanced course schedule, and understanding the U.S. academic system.

The Academic Advising Center provides the following services:

- Helps students make informed decisions about educational goals and LSA curriculum.
- Encourages students to formulate an academic program appropriate to their individual interests and abilities.
- Assists students in evaluating their academic progress and performance.
- Provides students accurate information about LSA policies and procedures.
- Furnishes students an opportunity to explore the purposes of a liberal arts and science education.

Academic Departments

You will likely find that each academic department differs by size, type of courses offered, and academic focus. Some departments may focus on theory while others may focus on graduate level research. Each academic department typically has an undergraduate program coordinator and/or a team of undergraduate advisors.

Each individual academic department may provide the following services:

- Advising specific to their field of study/concentration
- Helps students to determine course offerings and course schedules
- Authorizes overrides for classes within the department
- Assists with additional academic resources

Student Financial Services

um-sfo@umich.edu

2226 Student Activities Building, 515 E. Jefferson

Phone: (734) 764-7447

When you log onto Wolverine Access, you will see a section on your student account, which is managed by Student Financial Services. Monthly student account bills are available electronically in the form of an ebill. Payments are accepted in the form of cash, check, or e-payment (drawn from a U.S. account). Payments may also be made in person at the above office.

ACADEMIC LIFE

Academic Calendar

Click the link to the [Registrar's Calendar](#) find the academic calendar for the University of Michigan.

Selecting and Registering for Courses

Exchange students should plan on selecting undergraduate coursework from the College of Literature, Science, and Arts. Students can search the [LSA Course Guide](#) to find current course offerings. Prior to browsing the LSA Course Guide, students should consult the list of [LSA Departments](#).

Prior to arriving in Ann Arbor, students are encouraged to use Wolverine Access to look for the current course schedule. Students will receive a registration appointment date, which will allow online registration for courses prior to arriving in Ann Arbor. Registration dates are typically in December (for winter registration) and April (for fall registration). To begin preparing for your enrollment appointment, from the U-M homepage, click on Wolverine Access, located in a box in the lower right side of the screen. Next, select Students, and then select Student Business, and login using your username and password. Click Enrollment, and select Enrollment: Add Classes. Within this screen, you can add potential courses to your "Backpack". When your registration appointment is available, you will go to your Backpack in order to add courses to your schedule. At any point, you can check what classes you are actually registered for by selecting "My Class Schedule".

Please consult the CGIS Exchange Student Registration instructions emailed to your UMICH email for more information. Before departure, students will receive emails with further instructions on the process. CGIS cannot guarantee the courses listed on a student's application, but we will work with students in advance to select an appropriate course schedule.

Language of Instruction

All courses are taught in English, unless otherwise indicated. Students may also select courses from the English Language Institute. The University of Michigan offers courses in more than 65 languages.

Sweetland Center for Writing

We strongly encourage you to visit the [Sweetland Center for Writing](#), which provides writing assistance to both international and domestic students. Sweetland offers two options for in-person writing support for undergraduate students: the Writing Workshop and the Peer Writing Center. Peer Writing Consultants are upper-level undergraduates who have received extensive training to work one-on-one with other students on their writing. Undergraduates can visit the Peer Writing Center and satellite offices on a walk-in basis during their hours of operation. Additionally, undergraduates can use the Online Writing Lab (OWL) to connect live via video chat to a Sweetland Peer Writing Consultant. Sweetland provides [support for all multilingual and international undergraduate students](#) who are making the transition into the U-M community.

English Language Institute

Likewise, we encourage you to learn about the courses and other resources available at the [English Language Institute](#). ELI classes can help you to build your capability and confidence in spoken and written English, which are especially important for your successful academic and personal transition to graduate study. ELI offers a wide range of courses aimed at improving language and communication skills for participating in scholarly activities throughout your academic career at UM. By looking at your own individual TOEFL scores, ELI advisors will help you choose the most appropriate ELI courses.

Classroom Environment

The classroom experience at the University of Michigan will be different from your home university. Many classes are taught by Graduate Student Instructors (GSIs). GSIs are advanced graduate students who are obtaining their Masters or Doctorate degrees. While most professors solely lecture, the GSIs may assist the professor in holding discussion sections, which are small classes designed to reaffirm what the professor has taught during lecture. Oftentimes, there are no individual meetings with the professor unless the student attends office hours. During office hours, students have the opportunity to either talk to the professor or GSI in a private setting to get extra help with homework assignments or assistance in narrowing paper topics. Oftentimes, this is the best way to get to know your professor and GSI.

Classroom Etiquette in the United States

Students will have several classes in a lecture environment; however, there will often be a discussion meeting associated with those classes. Either in the discussion section or in a smaller classroom setting, students are expected to participate in class. Generally students will raise their hand during class if they have a question or would like to participate in a discussion. You may remain in your seat when speaking to the professor or addressing the class, unless you are making a formal presentation.

Success in the Classroom

The key to success at the University of Michigan is to work hard, complete all assignments, attend office hours, and study for all exams. Each class usually consists of weekly readings and homework assignments which may count for a large portion of your final grade. In addition to this, there are also as many as four exams per semester on top of potential quizzes. The only way to be successful taking exams and quizzes is to study for them. Some classes may also evaluate students through in-class "blue-book" exams, or through papers assigned in advance.

In addition to exams and homework assignments, students may be graded based on participation. Students should **actively go to office hours** to seek help if necessary and to get feedback on their work. It also shows the professor or GSI that you've taken a proactive approach, which could help in achieving a better grade. Many exchange students find it helpful to introduce themselves to professors early during the term.

Final Grades and Transcripts

Most professors will make grading policies readily available in their course syllabus. If you are not sure how your final grade will be evaluated, do ask your professor or GSI. Final grades are available through Wolverine Access, typically within 1-2 days of the last exam date.

The University of Michigan provides students with free official transcripts, available to order online through Wolverine Access. **CGIS will request an official transcript be sent to your home institution on your behalf.** If you decide to request a transcript by mail, please allow 3-4 weeks for international mail delivery. Also, you may request to have the transcript sent to your home institution via electronic PDF delivery. The secure official transcript will then be sent within 15 minutes after the order is placed. This option is also available online via Wolverine Access. Students are encouraged to obtain multiple copies of transcripts for future reference, prior to leaving Ann Arbor. For further instructions on ordering a transcript, consult the [Office of the Registrar](#).

FINANCES AND BUDGETING

Your U-M student account can be viewed through Wolverine Access. We encourage you to check your account on a regular basis and adhere to payment due dates in order to avoid late fees. Please contact Student Financial Services if you have questions about your bill or payment or look on the [Register's Office tuition page](#) for more information.

Assessment of Fees

Enrollment Deposit

All new students are required to pay an enrollment deposit before they can proceed in registering for courses.

Exchange students: You should not see an enrollment deposit charged to your account, as this will be waived as part of your university's exchange agreement with U-M. If you do see an enrollment deposit charged to your account, please contact CGIS.

University of Macau students: This fee will be included in your university's payment plan.

Orientation Fees

Exchange students: You should not see an orientation fee charged to your account, as this will be waived as part of your university's exchange agreement with U-M. If you do see an orientation fee charged to your account, please contact CGIS.

University of Macau students: This fee will be credited towards your account as part of your university's payment plan.

“International” Fee

U-M has added a new semester enrollment fee for international degree-seeking students. Exchange students are exempt from this fee and it *will be removed* from your account.

Early Arrival Fees for Accommodations

Any early arrival fees associated with on-campus or off-campus housing **are the responsibility of the student**. Students living on on-campus housing will begin being charged a daily rate upon check-in.

Health Insurance

You will be automatically enrolled in U-M international health insurance plan during your mandatory immigration check-in. Your insurance will be billed monthly to your student account. The International Center Health Insurance Office provides information on [health insurance coverage and rates](#). If you would like to use your private insurance plan instead, or insurance provided by a sponsor, you can [apply for an insurance waiver](#). If you have questions about your health insurance bill, please contact the [International Center Health Insurance Office](#).

Tuition

Exchange students are required to register for 12-18 credits per term. Your tuition bill will be waived *only after you are registered for classes*. We strongly encourage you to check your account at least one month prior to arrival. [Billing due dates](#) are established by Student Financial Services.

Exchange students: CGIS will apply a tuition waiver directly to your account.

Occasionally, we are unable to post a tuition waiver to your account because you have not registered for classes. For fall students, a tuition waiver will be applied in mid-August. For winter students, tuition waivers will be applied in December. If you do not see a tuition waiver when you expect one, please contact CGIS.

University of Macau students: The tuition charges will be credited towards your account as part of your university's payment plan.

Additional Fees

Students registering for more than 18 credit hours per term will be billed additional tuition per hour. Students registering for more than 18 credits are strongly encouraged to discuss plans with an academic advisor prior to registration. Additional tuition fees are assessed by the [Office of the Registrar](#).

Some courses may require an additional Lab Fee, which is not included as part of your university's agreement with U-M. Students are responsible for paying additional fees associated with these courses, explained on [RO's class fee website](#).

Final Bill

At the end of your final month in Ann Arbor, we encourage you to check your student account to ensure that you do not have any outstanding payments owed to the University.

Many students encounter small fees for overdue library books or printing charges. It will be much more difficult to make payments from your home country. Your final transcript will not be released to you if you owe payments.

Banking

Many local banks and credit unions offer student checking accounts. If you are planning to open an account with a local bank, be prepared to bring identification. More information is available from the [International Center](#).

Budgeting

We recommend budgeting for your experience. Online you can find information on the [cost of living](#) in Ann Arbor. The most common category to exceed a budget is food. Ann Arbor has many offerings for restaurants and grocery shopping, making it a “foodie” destination. Sharing meals and cooking at home can be one way to stay within a budget (while also exploring grocery stores and sharing cultural knowledge with your roommates). Many student organizations usually offer free food as part of their meetings and events. This is a great way to help with your budget, while also making new friends. Some students prefer to purchase [Blue Bucks](#), which can be used in many campus dining facilities. As a student, you will be able to participate in many events free or for reduced cost by showing your MCard.

Methods of Payment

You can convert your currency to U.S. dollars at official banks upon arrival in the airport. However, credit and debit cards are accepted at most local retailers on campus and in the Ann Arbor area. Many students rely on ATMs to access cash. Be aware that ATMs can charge a small fee.

Safety Tips

- Keep your passport and important documents in a safe place
- Notify your bank or credit card company that you will be travelling to the U.S.
- Do not share your PIN with anyone; do not write your PIN down
- Keep a list of numbers for your bank or credit card companies in the event that your card is lost or stolen
- When using an ATM, be aware of your surroundings
- Only use an ATM in well-lit areas
- Keep a small amount of cash (\$25) in small bills (\$5, \$10, \$20) available for tipping or small purchases
- Trust your instincts; only exchange currency at official banks
- Protect your MCard, especially if you decide to use it as a debit card (offered by TCF Bank)
- Keep your receipts for returns and for customs

LIFE IN ANN ARBOR

The city of Ann Arbor is just as diverse and unique as U-M's campus. Please take some time to explore the links below to learn more about our local community:

- <https://www.annarbor.org/>
- <http://www.a2gov.org>

Shopping Resources

Many small grocery stores and small boutiques are located within walking distance to campus and downtown Ann Arbor. Larger stores, such as Meijer, Target, and Briarwood Mall, are accessible by AATA bus and will have discounted prices on a variety of products. The International Center provides a comprehensive list of [Shopping in Ann Arbor](#).

Cell Phone Providers

Phone plans in the US may be more expensive than what you are used to at home. We recommend purchasing cell phones and service from official stores affiliated with cell phone companies. Many cell phone providers require two year contracts. If you will be in the U.S. for a limited time, you may want to avoid a contract and instead purchase a pay as you go. Examples of cell phone providers and retailers include: AT&T Wireless; Best Buy; Sprint/Nextel; Target; T-Mobile; Verizon Wireless; Virgin Mobile.

Public Transportation

Ann Arbor and the surrounding community is supported by a public bus system, [Ann Arbor Area Transportation Authority](#) (AAATA, otherwise known as "The Ride"). Students can ride the public buses for free with their MCard.

CAMPUS LIFE

Campus Safety

The [University of Michigan Police Department \(UMPD\)](#) is a full law enforcement agency overseeing crime prevention and protection. All students are encouraged to participate in two important ways the university can communicate with you in the case of an emergency:

- **Subscribe to [emergency alerts](#) within Wolverine Access.** The university will contact you by text, email, or phone in the event of an emergency on campus.
- **Update your emergency contact information within Wolverine Access.** The university can contact your emergency contacts if needed.

We encourage you to familiarize yourself with the [personal safety tips](#) recommended by the Student Life website.

CGIS has a no-tolerance policy for use of alcohol or illicit drugs at official CGIS events. U-M is concerned about the harmful effects of alcohol abuse and use of illicit drugs. Under Michigan law it is illegal for anyone under the age of 21 to purchase, consume or possess, or have any bodily content of alcohol. A first-time conviction may result in a fine, substance abuse education and treatment, community service and court-ordered drug screenings. There is also a provision for possible imprisonment or probation for a second or subsequent offense. Use of fake identification by minors in obtaining alcohol is punishable with a fine, loss of driver's license, probation, and community service.

While a student at the University of Michigan, you are responsible for adhering to the [Statement of Student Rights and Responsibilities](#). The Statement is created by the university community and establishes community standards and protocols. The [Office of Student Conflict Resolution](#) provides resources and services to the campus community to help prevent and resolve conflicts amongst community members.

The entire U-M and Ann Arbor community is committed to respecting diversity and creating an inclusive campus climate. If you witness or experience conduct that discriminates, stereotypes, excludes, harasses or harms anyone in our community based on their identity (such as race, color, ethnicity, national origin, sex, gender identity or expression, sexual orientation, disability, age or religion) please [report it to university authorities](#).

Get Involved: Student Organizations

The University of Michigan has a proud history of student activism and student organizations. Currently, there are over 1,100 registered student organizations on campus.

As an exchange student, you are invited to be a member of the CGIS Ambassadors. The CGIS Ambassadors' mission is to create a globally aware campus in the following ways: inform the university community of global opportunities post and pre-study abroad; welcome and host exchange students; advise current study abroad students via email, blogs, Skype and other electronic ways; and volunteer at CGIS events and fairs. To become involved in this voluntary group, contact: cgis@umich.edu.

During the beginning of the semester, the Center for Campus Involvement organizes activities that offer an opportunity to meet various organizations and learn more about the various clubs. These campus information fairs are: Festifall (occurs in September on the Diag), Northfest (occurs in September on North Campus), and WinterFest (occurs in January).

Most groups have mass meetings at the beginning of each term. These are open to any interested student. You're under no obligation to join the group if you attend - it's simply a chance for you to get more information and for the group to learn of your interest. If you miss a mass meeting or find out about a group during the year, call or email a contact person and ask when the next meeting is. If meeting times and programs are posted, you can always assume you're welcome. Of course, some organizations (such as honoraries, fraternities, and sororities), have selective memberships, so be sure to find out the particulars in these cases.

Visit [Maize Pages](#) to see the online directory for student organizations. If you know what kind of organization you would like to join, you can search for keywords or phrases. Just want to see what's available? There is also an option to browse by category. Examples of categories include:

- Service Programming: Alternative Spring Break, Do Random Acts of Kindness, Circle K, Project Flavor, Dance Marathon, Relay for Life, and Pangea World Service Team
- Governmental: LSA Student Government, Nursing Council, Michigan Student Assembly, Residence Halls Association, and Student Alliance for Global Reach
- Departmental/Academic: Creative Writing Club, Health Policy Students Association, Michigan Economics Society, and International Law Society
- Religious: Dharma on Campus, InterVarsity Christian Fellowship, Newman Catholic Student Association, and Jewish University Association
- Sports/Recreation: Bowling Club, Ballroom Dance Team, Fencing Club, Michigan Equestrian Team, Michigan SCUBA Club, Rowing Team, Swing Ann Arbor, and Waterski Club
- Political: College Democrats, College Republicans, Voice Your Vote, Students for Life, Student World Assembly, and Students for a Free Economy
- Social Issues: Students Organizing for Autism Advocacy and Research, Student Anti-Genocide Coalition, Amnesty International, and Human Rights Through Education
- Global Issues: International Friendship, Model United Nations, Society of Global Engineers, Asian American Association, and Michigan Italian-American Association

Insider Knowledge

Urban legends

- If you step on the “M” in the center of the Diag, you'll fail your first bluebook exam.
- If you kiss someone under the West Hall (Engineering) Arch at midnight, that's the person you're going to marry.
- The puma statues outside the doors of the Natural History Museum only roar on one occasion: when Michigan beats Ohio State in football.

Slang

- The Arb: Nichols Arboretum is home to many trails for hiking.
- Bluebook: An essay exam in which your answers are written in a blue booklet. With a student ID, you can get up to 6 free Bluebooks at the Alumni Center (200 Fletcher St.) 9 am- 5 pm Monday – Friday.
- Blue Bucks: Money that is stored on your M-Card that can be used at restaurants in campus buildings such as the Michigan Union.
- The Diag: The center of Central Campus; it is the crossroads of campus, bordered by the Grad Library, Mason and Haven Halls, and beautiful lawns full of trees.
- Fishbowl: The Angell Hall computing site, open 24/7.
- The Hill: This is a section of campus that houses the majority of first-year students. Residence halls here include Couzens, Alice Lloyd, Markley, Mosher-Jordan (Mo-Jo), and Stockwell.
- Maize Craze: The student section at men's basketball games in Crisler Center; students have the best seats in the house and wear maize-colored T-shirts.
- The Rock: This is a giant rock on the corner of Washtenaw and Hill St that is painted practically every night of the year by one group or another for birthdays and other events.
- The Union: Located on the intersection of State and South University, the Union houses a food court, ticket office, meeting rooms, and much more.
- Kerrytown: Located north of the Main Street area, Kerrytown is home to the Farmer's Market and Zingerman's Deli.
- The League: Located on North University Avenue, the League has a small food court, study areas, and conference rooms.
- The UGLI: The Shapiro Library, located on the Diag, offers many areas for studying and group projects.
- The Grad: The Hatcher Graduate Library, located next to Shapiro Library, offers very quiet study spaces, as well as an impressive book collection.
- GSI: Graduate Student Instructors often help faculty teach the discussion sections of the class.
- Michigan Time: Before Fall 2018, classes started 10 minutes after the official start time, in order to accommodate travel time between classes. As of Fall 2018, classes will end 10 minutes early instead. Classes will start on time now.
- Office Hours: The professors and graduate student instructors (GSIs) allow the students to come to their offices and ask questions. Usually the office hours last about 1 to 2 hours and students come and go as they please.

Lyrics to the University of Michigan fight song, “The Victors”

*Hail to the victors valiant
Hail to the conquering heroes
Hail, Hail to Michigan
The leaders and best!
Hail to the victors valiant
Hail to the conquering heroes
Hail, Hail to Michigan
The champions of the West!*

Acronym Guide

Sometimes it seems like the University of Michigan has its own language: stick two, three, or four letters and numbers together and you’ve got a brand new word that students and faculty need to know in order to get around. The following is a list of some of the most common acronyms you might encounter on campus:

A2 – Ann Arbor

AAATA – Ann Arbor Area Transportation Authority

CAPS – Counseling and Psychological Services

CCRB – Central Campus Recreational Building (gym)

CGIS – Center for Global and Intercultural Study

CHEM – Chemistry Building

GSI – Graduate Student Instructor

IM Building – Intramural Building (gym)

LRC – Language Resource Center

MLB – Modern Language Building

MoJo – Mosher Jordan Residence Hall

MUTO – Michigan Union Ticket Office

NCRB – North Campus Recreational Building (gym)

CGIS – Center for Global and Intercultural Study

ONSP – Office of New Student Programs

RC – Residential College

RO – Registrar’s Office

SAB – Student Activities Building

SAPAC – Sexual Assault Prevention and Awareness Center

SLC – Science Learning Center

UGLI – Shapiro Undergraduate Library

UHS – University Health Service

ADJUSTING TO LOCAL CULTURE

Tips from Former Exchange Students

What did you find most surprising about your academic experience?

- “high ambition level”
- “intensity of class discussions”
- “the way students were so open about sharing their thoughts with the class”
- “different culture around academic expectations...much higher...”
- “reading load--I had no idea that students were actually expected to read everything because this was not expected at my home university”
- “pop quizzes”
- “professors were very motivated”

If you were able to talk to a new exchange student, what cultural advice would you recommend?

- “To have an open heart and mind and not judge too quickly, to allow for the possibility that your own culture is not always preferable to the American or whichever ‘other’ culture.”
- “Don’t just stick with those from your home country. You will gain a lot more from the experience if you mix with those from other countries and most of all Americans.”
- “I would definitely recommend him/her to learn as much as he/she can from the various cultures he has the possibility to interact with.”
- “Not to be afraid to ask/talk to the American students to find out more, you will discover many interesting things you never knew.”
- “Word usage is different and Americans have very specific words for things that may be confusing to others.”
- “Get involved with as much as you can on campus- join clubs and sport teams. Organize tickets to football games etc.”
- “I thought I was well prepared for cold weather but it was *really cold*. Pack warm clothes for the winter.”

Helpful Coping Strategies

- Find ways to relieve stress: Understand your language and culture limits—if things get overwhelming, take a break.
- Do what you do at home or something close to it: What worked for you at home when you were feeling down? Reading? Listening to music? Watching a funny movie? Give it a try in the host country as well.
- Express yourself: Find someone who understands, such as another exchange student. Singing or dancing can also be wonderful means of expression you can do by yourself or with others.
- Connect with family and friends back home: write letters home, send emails to friends. Writing can be a valuable way to reconnect when things aren’t going so well. But set a limit; too much time sending email can make you feel you never emotionally left home, and that’s not what you want, either.
- Stay active: Take walks, bike, swim, etc. A good workout can be calming and therapeutic.

Adapted from: Paige, R.M., Cohen, A.D., Kappler, B. Chi, J.C., Lassegard, J.P. (2009) Maximizing Study Abroad: A student's guide to Strategies for language and culture learning and use, 2nd Ed, Minneapolis: University of Minnesota, pp. 98-99.

- Don't hesitate to come talk to your advisor at CGIS!!!

Quick Tips for Going Beyond Surface Adjustment

- Participate in the culture.
- Don't fight the culture; flex with it.
- Learn what is most important to the people in the culture.
- Constantly test your own ideas about the culture.
- Don't assume you understand the culture.
- Occasionally withdraw from the culture to avoid culture fatigue.
- Explain your culture to your hosts; help them understand you.
- Learn from others, but don't become dependent on them.
- Learn from TV, radio, and the press; these resources are great for cultural insights.
- When you don't know, ask.

Adapted from: Paige, R.M., Cohen, A.D., Kappler, B. Chi, J.C., Lassegard, J.P. (2009) Maximizing Study Abroad: A student's guide to Strategies for language and culture learning and use, 2nd Ed, Minneapolis: University of Minnesota, p. 102.

Cross-Cultural Activities

- Consider the programming offered on television and radio. What does it tell you about the culture and/or its values? How does this compare with your home culture?
- Take a different form of transportation whose circuit covers parts of the city that you do not normally see. What did you see/learn that travel by your traditional means has not shown you?
- Go to a grocery store or market and look around at the merchandise. In what ways is this store like/unlike a typical grocery store or market in your hometown? Create a reasonable weekly grocery shopping list, assuming that you are buying for just yourself. Include all necessities and be sure to account for main dishes, fruits, vegetables, dairy, and so on. Write the price next to each item based on the prices you encounter. Now analyze the total cost. How does it compare with what you might pay at home? How can you explain any difference?
- Tour a local museum. Choose a particular work in the museum that interests you. Would you likely find anything similar in a museum in your hometown?
- Find out how local citizens get driver's licenses. How does the process work? Where do they learn to drive? How long does the process take? How much does it cost? How does the overall process compare to the system in your home country?
- Attend a sporting event and describe it. Does this sport exist in your home country? If so, are there any differences in the way it is played, viewed, and so forth? What role does this sport seem to play in the local culture?

Adapted from: Dowell, M. & Mirsky, K.P., Study abroad: How to get the most out of your experience. (2003). Upper Saddle River, NJ: Prentice Hall, pp. 84-85.

IMPORTANT PHONE NUMBERS, EMAIL ADDRESSES, AND WEBSITES

Department of Public Safety (Emergencies)	9-1-1	In an emergency, regardless of location in the U.S., dial 911 to reach the nearest emergency response team.
Department of Public Safety (Non-emergencies)	1-734-763-1131	https://www.dpss.umich.edu/dpss-safety-security@umich.edu
Center for Global and Intercultural Study	1-734-764-4311	https://www.lsa.umich.edu/cgis/cgis@umich.edu
Office of New Student Programs	1-734-764-6413	https://www.onsp.umich.edu/onsp@umich.edu
International Center	1-734-764-9310	https://www.internationalcenter.umich.edu/center@umich.edu
Campus Information Centers	1-734-764-4636	https://campusinfo.umich.edu/info@umich.edu
Services for Students With Disabilities	1-734-763-3000	https://www.ssd.umich.edu/ssdoffice@umich.edu
Student Financial Operations (Student Accounts)	1-877-840-4738	http://www.finance.umich.edu/finops/studentum-sfo@umich.edu
University Health Service	1-734-764-8320	https://www.uhs.umich.edu/contactUHS@umich.edu
University Housing	1-734-763-3164	https://www.housing.umich.edu/housing@umich.edu
University Operator	1-734-764-1817	

CAMPUS MAPS



To search online by building, school, or college, visit campusinfo.umich.edu/campusmap



STUDENT LIFE
UNIVERSITY OF MICHIGAN

Michigan Union
530 S. State St.
Ann Arbor, MI 48109
734.764.1900 (4686)
campusinfo@umich.edu
@umichcampuslife

University Unions

Michigan Union	Cosm map	OC*
Michigan League	D3 on map	
Pearson Commons	T22 on map	OC*

*Campus Information Center

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corrections to map, please call 734.764.9270
MC 1604330 Updated July 2016

