



# John W Hancock

## Skills

User Experience (UX)  
User Interface (UI)  
Front-End Development  
Graphic Designer  
Usability  
Web Applications  
Wireframes  
Mockups  
Prototypes  
CSS/SASS  
JavaScript  
TypeScript  
Angular  
jQuery  
Adobe Illustrator  
Adobe Photoshop  
Git  
SVN  
CSS Flexbox  
CSS Grid  
Bootstrap 4  
Accessibility  
WCAG/Section 508  
Agile

## Experience

### SENIOR WEB DEVELOPER

*WA Dept. of Social and Health Services*  
04.2017–present

Designed and developed custom CSS and Angular framework for the agency, to be used for multiple internal web applications built with Angular. Worked with Business, BA, Development, and Testing teams to develop modern, responsive web applications. Mockups and prototypes shared with users and stakeholders to ensure business needs are met and a user-friendly interface is created. Maintained framework, providing bug fixes, training and support to development teams.

### WEB DEVELOPER

*3rdThird Marketing*  
07.2016–11.2016

Maintained existing client websites, updating content when requested. Designed and developed new custom, responsive websites within a CMS. Designed HTML email templates to be used for various client newsletters.

### WEB MANAGER

*U.S. General Services Administration*  
08.2015–07.2016

Maintained Internet and Intranet website content within a CMS, keeping it up to date with fresh content and updates from subject matter experts. Ensured all content added to the site was accessible according to Section 508. HTML email newsletter designed and sent weekly.

### UI DESIGNER

*NBC Universal*  
10.2014–03.2015

Worked with a team of UI designers to redesign the TODAY Show website. Followed established design guidelines and requirements from stakeholders and executives. Developed a custom slideshow widget that optimized display of images as well as advertisement integration.

### WEB DESIGNER & DEVELOPER

*BitTitan*  
10.2012–10.2014

Rebranded company with new website, logo, and application design to provide a more unified feel across company products. Designed and developed the UI for several company web applications in a mobile-friendly, responsive, user-friendly interface. Presented mockups to stakeholders during design phase.

### ECOMMERCE SPECIALIST & DESIGNER

*Complete Office*  
02.2007–10.2012

Maintained company eCommerce website including product pages, content, training, and customer support for the site. Developed an online tool for Sales staff making customer onboarding 6x faster. Designed all new, cohesive retail website and marketing materials that provided more customer interaction, and upselling opportunities.

## Education

### SELF-TAUGHT DESIGNER & DEVELOPER

2003–future

Most of my skills as a web developer have been self-taught as a hobby. Design and development are a passion of mine that I will always be looking to improve upon.

### DIGITAL DESIGN DIPLOMA

*Art Institute of Pittsburgh*  
2010

Included classes on the major aspects of design such as web and print design and typography. Also taught on the use of industry standard software such as the Adobe Creative Suite.

### HIGH SCHOOL DIPLOMA

*Auburn Riverside High School*  
2005

Industry related classes included: PC Repair, Computer Networking, Web Publishing, Microsoft Office.

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