



John W Hancock

Skills

User Experience
User Interface
Front-End Development
Graphic Designer
Usability
Web Applications
Wireframes
Mockups
Prototypes
CSS/SASS
JavaScript
TypeScript
Angular
jQuery
Adobe Illustrator
Adobe Photoshop
Git
SVN
CSS Flexbox
CSS Grid
Bootstrap 4
Accessibility
WCAG/Section 508
Agile

Experience

UX/UI DESIGNER & DEVELOPER

WA Dept. of Social and Health Services
04.2017–present

Designed and developed custom CSS and Angular framework for the agency, to be used for multiple internal web applications built with Angular. Worked with Business, BA, Development, and Testing teams to develop modern, responsive web applications. Mockups and prototypes shared with users and stakeholders to ensure business needs are met and a user-friendly interface is created. Maintained framework, providing bug fixes, training and support to development teams.

WEB MANAGER

U.S. General Services Administration
08.2015–07.2016

Maintained Internet and Intranet website content within a CMS, keeping it up to date with fresh content and updates from subject matter experts. Ensured all content added to the site was accessible according to Section 508. HTML email newsletter designed and sent weekly.

WEB DEVELOPER

3rdThird Marketing
07.2016–11.2016

Maintained existing client websites, updating content when requested. Designed and developed new custom, responsive websites within in a CMS. Designed HTML email templates to be used for various client newsletters.

UI DESIGNER

NBC Universal
10.2014–03.2015

Worked with a team of UI designers to redesign the TODAY Show website. Followed established design guidelines and requirements from stakeholders and executives. Developed a custom slideshow widget that optimized display of images as well as advertisement integration.

WEB DESIGNER & DEVELOPER

BitTitan
10.2012–10.2014

Rebranded company with new website, logo, and application design to provide a more unified feel across company products. Designed and developed the UI for several company web applications in a mobile-friendly, responsive, user-friendly interface. Presented mockups to stakeholders during design phase.

ECOMMERCE SPECIALIST & DESIGNER

Complete Office
02.2007–10.2012

Maintained company eCommerce website including product pages, content, training, and customer support for the site. Developed an online tool for Sales staff making customer onboarding 6x faster. Designed all new, cohesive retail website and marketing materials that provided more customer interaction, and upselling opportunities.

Education

SELF-TAUGHT DESIGNER & DEVELOPER

2003–future

Most of my skills as a web developer have been self-taught as a hobby. Design and development are a passion of mine that I will always be looking to improve upon.

DIGITAL DESIGN DIPLOMA

Art Institute of Pittsburgh
2010

Included classes on the major aspects of design such as web and print design and typography. Also taught on the use of industry standard software such as the Adobe Creative Suite.

HIGH SCHOOL DIPLOMA

Auburn Riverside High School
2005

Industry related classes included: PC Repair, Computer Networking, Web Publishing, Microsoft Office

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