Wireframes - Student Views

In this document, we describe the wireframes for the views that are intended for the students.

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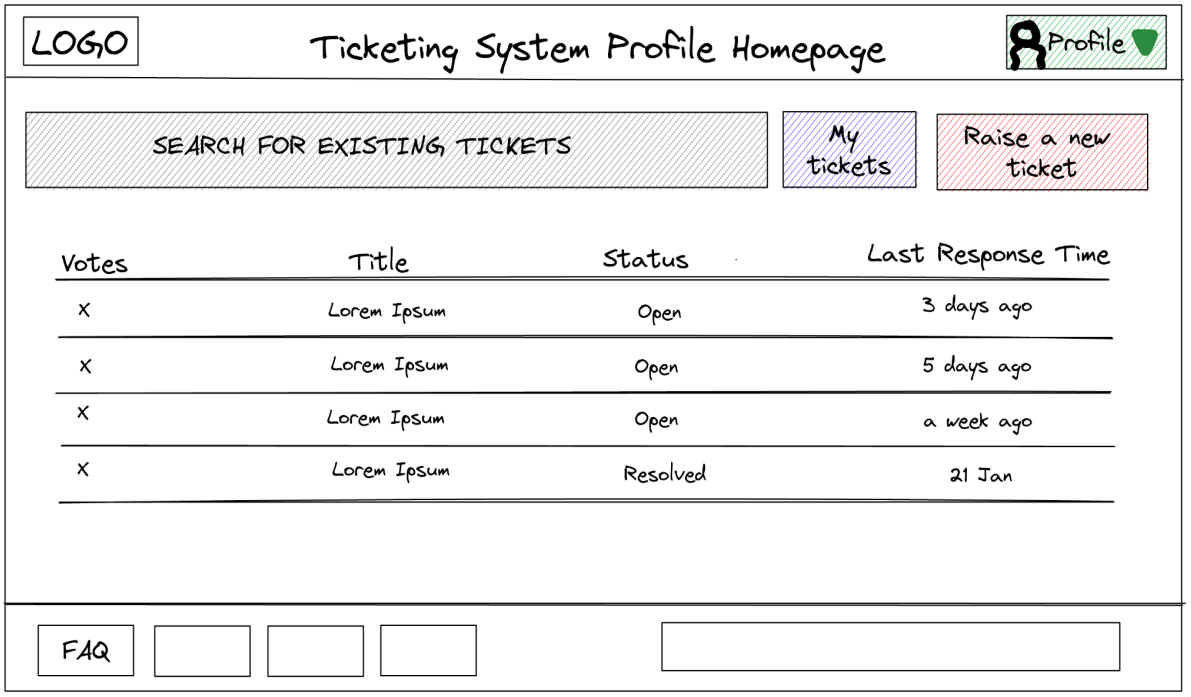

Description: This is the view that will come up when a student logs in to his/her profile (the profile homepage). This page provides a list of all publicly viewable tickets in a tabular format, as well as options for viewing tickets raised by the student himself/herself, and raising a new ticket.

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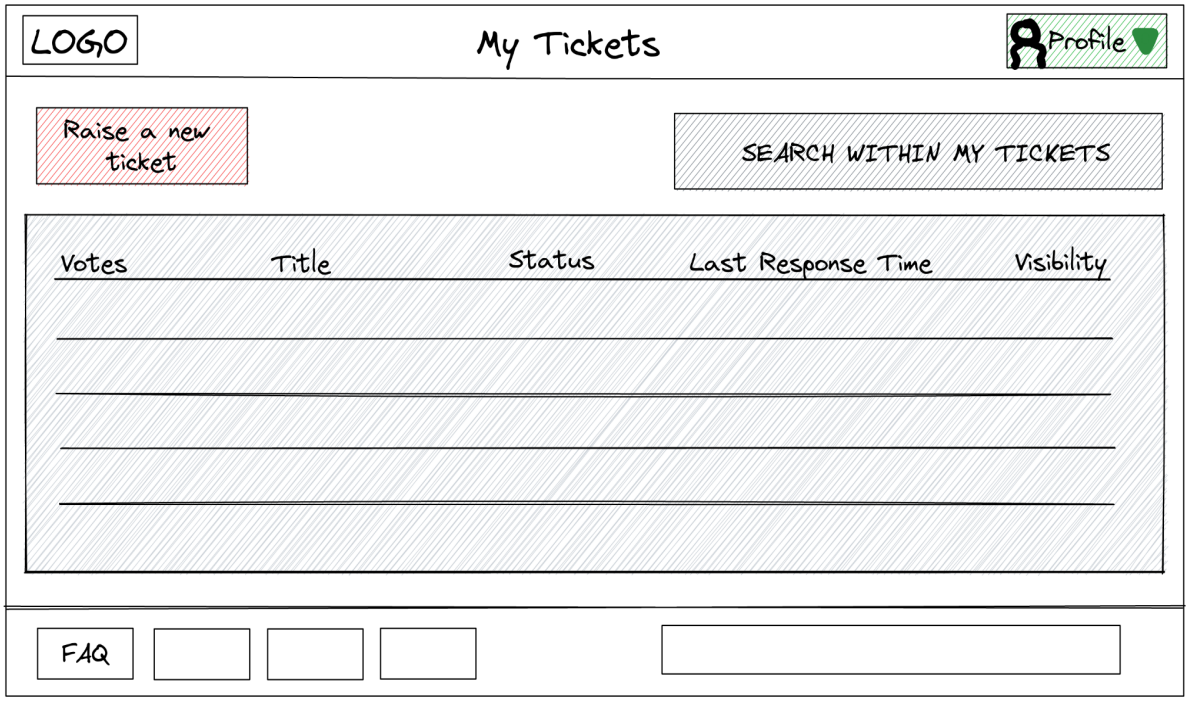

Description: This is the view that will come up when a student clicks on the “My tickets” button from the homepage. This is the page that lists all tickets raised by the logged-in student in a tabular format. Both public and private tickets raised by the student will be listed here. This page also provides options for searching within the preexisting tickets raised by the student.

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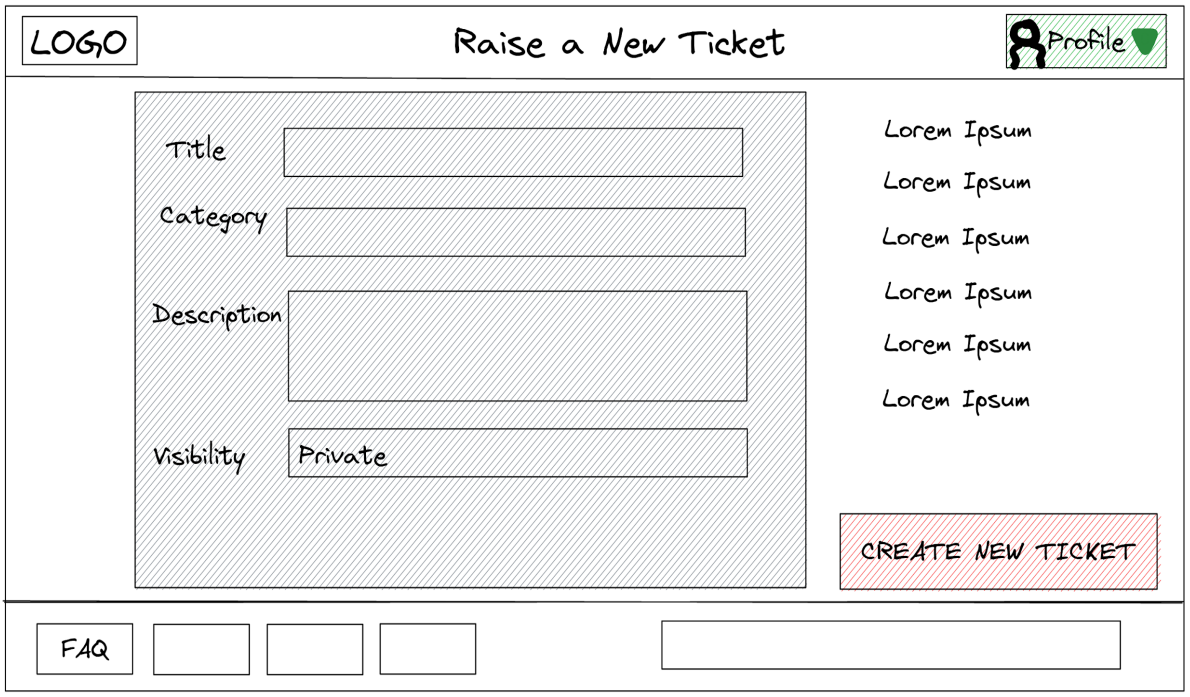

Description: This is the view that will come up when a student clicks on the “Raise new ticket” button from the homepage. This is the page that allows a student to create a new support ticket, and collects all the necessary data associated with a ticket. Various other options related to ticket creation (file uploads, visibility settings, etc.) are also present therein.

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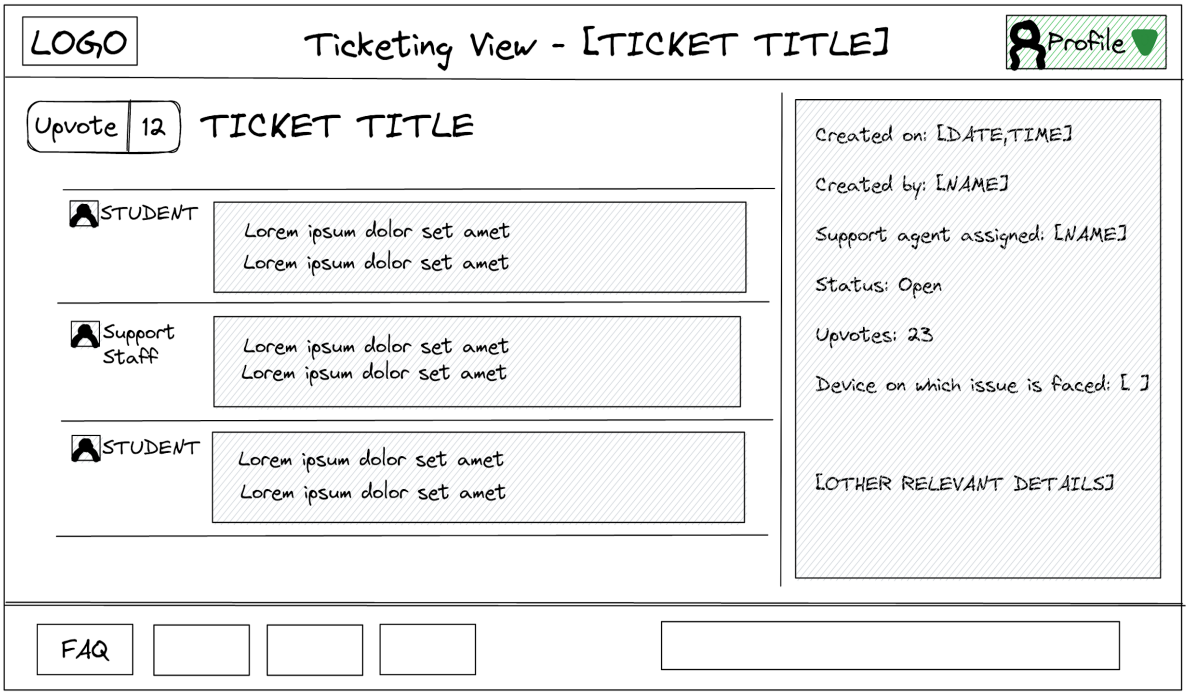

Description: This is the view that will come up when a student clicks on one of the public tickets listed on the homepage. This page allows a student to view a support ticket raised by another student, and upvote it if he/she wishes to. Only publicly-viewable tickets will be visible this way. Other relevant details of the public ticket will be visible on the sidebar, as indicated.

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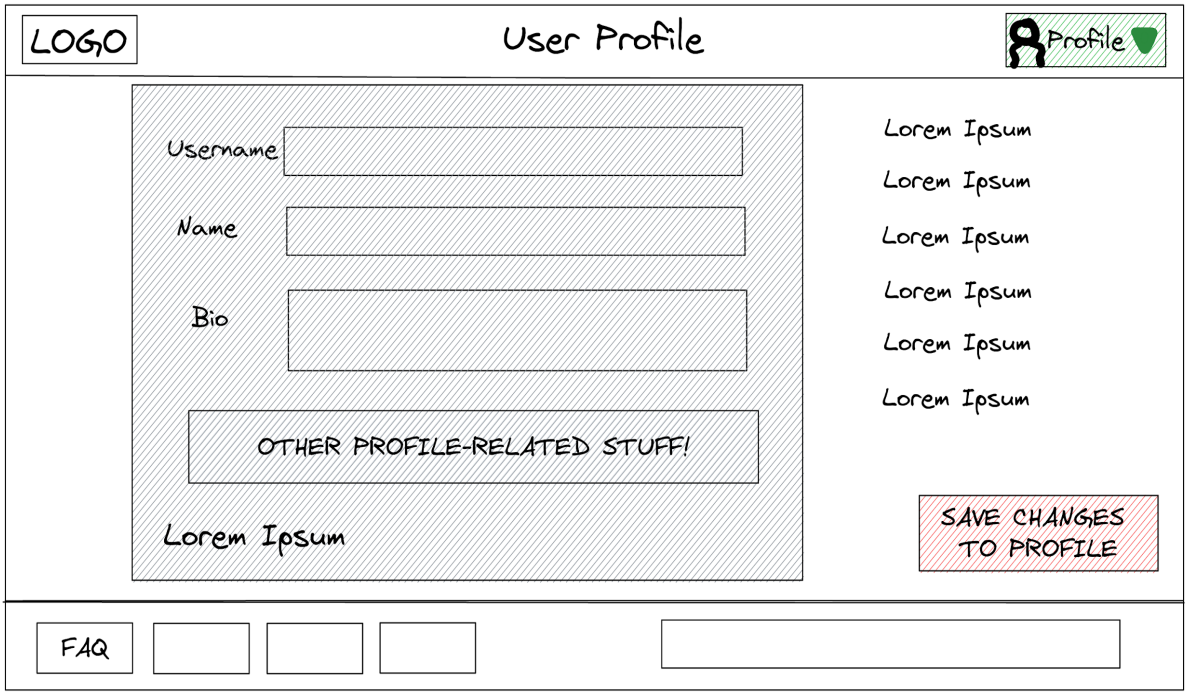

Description: This is the view that will come up when a student clicks on the “Profile” drop-down button from the homepage. This page allows a student to edit various attributes associated with his/her profile, such as profile picture, username, name, biography, etc.

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