

Chatbot survey

Survey Flow

EmbeddedData

PROLIFIC_PIDValue will be set from Panel or URL.

STUDY_IDValue will be set from Panel or URL.

SESSION_IDValue will be set from Panel or URL.

rdValue will be set from Panel or URL.

Branch: New Branch

If

If PROLIFIC_PID Is Empty

Or STUDY_ID Is Empty

Or SESSION_ID Is Empty

Standard: No Prolific ID detected (1 Question)

Block: Consent (4 Questions)**Branch: New Branch**

If

If I am age 18 or older. Yes Is Not Selected

Or I have read and understand the information above. Yes Is Not Selected

Or I want to participate in this research and continue with the survey. Yes Is Not Selected

EndSurvey: Advanced

Standard: Intro (1 Question)

BlockRandomizer: 1 - Evenly Present Elements**Group: Prototype 1****EmbeddedData**

prototype_version = 1

Standard: Prototype 1 (2 Questions)

Group: Prototype 2**EmbeddedData**

prototype_version = 2

Standard: Prototype 2 (2 Questions)

Group: Prototype 3**EmbeddedData**

prototype_version = 3

Standard: Prototype 3 (2 Questions)

Group: Prototype 4	
EmbeddedData prototype_version = 4	
Standard: Prototype 4 (2 Questions)	
Standard: Task completion (1 Question) Standard: Followup questions after task: Would or would not use (5 Questions) Standard: Reading questions (2 Questions) Standard: Followup questions after task: Likert usability/satisfaction questions (11 Questions) Standard: Followup questions after task: Understandings of privacy details (10 Questions) Standard: Followup questions after task: HIPAA (5 Questions)	
Branch: New Branch	
If If prototype_version Is Equal to 1	
Standard: Text Review 1 (2 Questions)	
Branch: New Branch	
If If prototype_version Is Equal to 2	
Standard: Text Review 2 (2 Questions)	
Branch: New Branch	
If If prototype_version Is Equal to 3	
Standard: Text Review 3 (2 Questions)	
Branch: New Branch	
If If prototype_version Is Equal to 4	
Standard: Text Review 4 (2 Questions)	
Standard: Repeat questions (1 Question) Standard: REPEAT would use (4 Questions) Standard: REPEAT Likert (6 Questions) Standard: REPEAT understandings (10 Questions) Standard: Almost done (2 Questions) Standard: Final questions (3 Questions) Standard: Device/healthcare questions (2 Questions) Standard: Demographics (8 Questions)	

Page Break

Start of Block: No Prolific ID detected

Q127 Warning: Prolific ID information was not properly detected. This should have happened automatically if you entered this study from Prolific. If you believe you are seeing this message in error, please send us a message through Prolific. If you continue, you will not be paid.

If you are a researcher taking this survey to test it, you can ignore this message.

End of Block: No Prolific ID detected

Start of Block: Consent

Q2 [...]

Online Consent for Participation in Research **Title: Feedback on Online Healthcare Information Tools** This survey is part of a research study conducted by [...] and is funded by [...]. **Purpose** The purpose of this research is to study how people interact with, feel about, and understand an online tool being created for a health insurance website. **Procedures** The survey should take about 20 minutes to complete. **Participant Requirements** Participation in this study is limited to individuals age 18 and older. Participants must reside in the United States, must be able to read and write English, and must be able to open and view images and text on the screen of a tablet, desktop, or laptop computer. **Risks** The risks and discomfort associated with participation in this study are no greater than those ordinarily encountered in daily life or during other online activities. **Benefits** There may be no personal benefit from your participation in the study, but the knowledge received may be of value to humanity. **Compensation & Costs** Participants will receive \$5.00 as compensation for participation in this online study. There will be no cost to you if you participate in this study. **Future Use of Information and/or Bio-Specimens** This study does not collect any personally identifiable information about you. In the future, we may use the data for our future research studies, or we may distribute the data to other researchers for their research studies. We would do this without getting additional informed consent from you (or your legally authorized representative). **Sharing of data with other researchers** will only be done in such a manner that you will not be identified. **Confidentiality** The data captured for the research does not include any personally identifiable information about you other than your Prolific ID. Your IP address will not be captured. **Right to Ask Questions & Contact Information** If you have any questions about this study, desire additional information, or wish to withdraw your participation after beginning the survey, please contact [...]. If you have questions pertaining to your rights as a research participant; or to report concerns to this study, you should contact [institutional IRB]. **Voluntary Participation** Your participation in this research is voluntary. You may discontinue participation at any time during the research activity. You may print a copy of this consent form for your records.

Q3 I am age 18 or older.

☐ Yes (1)

☐ No (2)

Q4 I have read and understand the information above.

☐ Yes (1)

☐ No (2)

Q5 I want to participate in this research and continue with the survey.

☐ Yes (1)

☐ No (2)

End of Block: Consent

Start of Block: Intro

Q28 HealthCo is a fictional health insurance company. You will be viewing a prototype of HealthCo's website. "Prototype" means that it mostly looks like a real website and that you will be able to click or scroll on some important parts of the website to interact with it. However, it's still being tested, and not all of the parts work yet.

HealthCo has a chatbot on their website that can answer questions about health insurance coverage.

End of Block: Intro

Start of Block: Prototype 1

JS

Q52 Please imagine yourself in the following scenario: ***You have health insurance company from the company HealthCo. Your ankle has been hurting for a while. You would like to visit a doctor to get it checked out, and you are trying to figure out how much of the cost of that visit your health insurance will cover You would like to find the chatbot on HealthCo's website and use it to ask that question.***

Open the link below to visit a prototype of HealthCo's website, and try to find the chatbot and use it to ask your question.

Return to this page when you see a "Task Complete" message.

If you get stuck, please keep trying different options to complete the task for at least one minute before giving up. If you can't find a way to complete the task, return to this page.

[Click here to open HealthCo's website](#) (This link will open in a new tab)

Q116 Timing
First Click (1)
Last Click (2)
Page Submit (3)
Click Count (4)

End of Block: Prototype 1

Start of Block: Prototype 2

JS

Q53 Please imagine yourself in the following scenario: ***You have health insurance company from the company HealthCo. Your ankle has been hurting for a while. You would like to visit a doctor to get it checked out, and you are trying to figure out how much of the cost of that visit your health insurance will cover You would like to find the chatbot on HealthCo's website and use it to ask that question.***

Open the link below to visit a prototype of HealthCo's website, and try to find the chatbot and use it to ask your question.

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If you get stuck, please keep trying different options to complete the task for at least one minute before giving up. If you can't find a way to complete the task, return to this page.

[Click here to open HealthCo's website](#) (This link will open in a new tab)

Q117 Timing
First Click (1)
Last Click (2)
Page Submit (3)
Click Count (4)

End of Block: Prototype 2

Start of Block: Prototype 3

JS

Q54 Please imagine yourself in the following scenario: You have health insurance company from the company HealthCo. Your ankle has been hurting for a while. You would like to visit a doctor to get it checked out, and you are trying to figure out how much of the cost of that visit your health insurance will cover You would like to find the chatbot on HealthCo's website and use it to ask that question.

Open the link below to visit a prototype of HealthCo's website, and try to find the chatbot and use it to ask your question.

Return to this page when you see a "Task Complete" message.

If you get stuck, please keep trying different options to complete the task for at least one minute before giving up. If you can't find a way to complete the task, return to this page.

[Click here to open HealthCo's website](#) (This link will open in a new tab)

Q118 Timing
First Click (1)
Last Click (2)
Page Submit (3)
Click Count (4)

End of Block: Prototype 3

Start of Block: Prototype 4

Q55 Please imagine yourself in the following scenario: ***You have health insurance company from the company HealthCo. Your ankle has been hurting for a while. You would like to visit a doctor to get it checked out, and you are trying to figure out how much of the cost of that visit your health insurance will cover You would like to find the chatbot on HealthCo's website and use it to ask that question.***

Open the link below to visit a prototype of HealthCo's website, and try to find the chatbot and use it to ask your question.

Return to this page when you see a "Task Complete" message.

If you get stuck, please keep trying different options to complete the task for at least one minute before giving up. If you can't find a way to complete the task, return to this page.

[Click here to open HealthCo's website](#) (This link will open in a new tab)

Q119 Timing
First Click (1)
Last Click (2)
Page Submit (3)
Click Count (4)

End of Block: Prototype 4

Start of Block: Task completion

Q97 Did you see the pink "Task Complete" box, meaning that you successfully agreed to the chatbot legal information and enabled the chatbot?

- ☐ Yes, I saw the box (1)
 - ☐ No, I got stuck and couldn't figure out how to get there (2)
 - ☐ No, I had a technical problem (Please describe) (3)
-

End of Block: Task completion

Start of Block: Followup questions after task: Would or would not use

Q20 We'll stop here and talk about your experience with the process of finding and agreeing to use the chatbot.

Please do not reveal any information in your responses that is identifiable and private. When typing answers to open-ended questions, please do not include personal information such as names, email addresses, your health information, or anyone else's health information.

Q21 Based on the information you saw, would you use this chatbot in real life?

- ☐ Yes (1)
- ☐ No (2)
- ☐ Not sure (3)
-

Display This Question:

If Based on the information you saw, would you use this chatbot in real life? = Yes



Q22 Please explain why you would use the chatbot.

Display This Question:

If Based on the information you saw, would you use this chatbot in real life? = No



Q23 Please explain why you would not use the chatbot.

Display This Question:

If Based on the information you saw, would you use this chatbot in real life? = Not sure



Q24 Please explain why you are not sure if you would use the chatbot.

End of Block: Followup questions after task: Would or would not use

Start of Block: Reading questions

Q57 How much did you read of the information provided during the consent process?

- ☐ I did not read any of it (1)
- ☐ I only read the titles or headlines (2)
- ☐ I skimmed it (3)
- ☐ I read most of it (4)
- ☐ I read all of it (5)

Q58 When you see legal documents like this related to healthcare, how much of them do you usually read?

- ☐ I never see legal documents related to healthcare (1)
- ☐ I do not read them at all (2)
- ☐ I read titles/headlines (3)
- ☐ I skim them (4)
- ☐ I read most of them (5)
- ☐ I read all of them (6)

End of Block: Reading questions

Start of Block: Followup questions after task: Likert usability/satisfaction questions



Q26 Please rate your agreement with this statement:

I found it easy to access the chatbot.

- ☐ Strongly disagree (1)
- ☐ Disagree (2)
- ☐ Neutral (3)
- ☐ Agree (4)
- ☐ Strongly agree (5)



Q27 What did you find easy or hard about accessing the chatbot?

Page Break



Q64 Please rate your agreement with this statement:

The process to get to the chatbot took too long.

- ☐ Strongly disagree (1)
 - ☐ Disagree (2)
 - ☐ Neutral (3)
 - ☐ Agree (4)
 - ☐ Strongly agree (5)
-

Q29 Please describe anything you would have changed about the process to get to the chatbot.

Page Break



Q65

Please rate your agreement with this statement:

I felt like I had the information I needed to decide whether to use the chatbot.

- ☐ Strongly disagree (1)
- ☐ Disagree (2)
- ☐ Neutral (3)
- ☐ Agree (4)
- ☐ Strongly agree (5)
-



Q59 What parts of the included information were most useful?

Q60 What additional information would have been helpful?

Page Break



Q66

Please rate your agreement with this statement:

I would prefer to find health insurance information in another way instead of using the chatbot.

- ☐ Strongly disagree (1)
 - ☐ Disagree (2)
 - ☐ Neutral (3)
 - ☐ Agree (4)
 - ☐ Strongly agree (5)
-

Q62 When you need information about health insurance coverage, what do you usually do first to try to find it?

- ☐ I contact my doctor's office (1)
 - ☐ I search online (2)
 - ☐ I call the insurance company on the phone (3)
 - ☐ I look on the insurance company's website (4)
 - ☐ I look at coverage documents sent to me by the company (5)
 - ☐ I ask friends or family for help (6)
 - ☐ Other (7) _____
 - ☐ I never look for health insurance information (8)
-

Page Break



Q67

Please rate your agreement with this statement:

I am confident that the privacy of my data will be protected if I use the chatbot.

☐ Strongly disagree (1)

☐ Disagree (2)

☐ Neutral (3)

☐ Agree (4)

☐ Strongly agree (5)



Q35 What makes you feel that way?

End of Block: Followup questions after task: Likert usability/satisfaction questions

Start of Block: Followup questions after task: Understandings of privacy details

Q102 Please make sure you have closed the HealthCo website tab before answering the next set of questions.

Q120 Timing
First Click (1)
Last Click (2)
Page Submit (3)
Click Count (4)

Page Break

Q36 What data do you think could be stored as a result of someone using this chatbot? (Check all that apply)

- ☐ Basic information such as name and date of birth (1)
 - ☐ Medical information such as medical conditions and dates of past medical appointments (2)
 - ☐ Financial or bank information (3)
 - ☐ Information about the user's computer and internet connection, such as IP address (4)
 - ☐ Social media profile information (5)
 - ☐ Information about what the user types into the chatbot (6)
 - ☐ GPS location (7)
 - ☐ Other (Please describe) (8)
-
- ☐ ☒ No data would be stored (9)

Skip To: End of Block If What data do you think could be stored as a result of someone using this chatbot? (Check all that... = No data would be stored

Q37 If you used the chatbot, who or what companies would get copies of the data discussed above? (Check all that apply)

☐

My doctor(s) or other healthcare provider(s) (1)

☐

HealthCo (2)

☐

Amazon Web Services (3)

☐

Facebook (4)

☐

Google Cloud (5)

☐

Other (Please describe) (6)

☐

No people or companies would have these records (7)

Skip To: Q40 If If you used the chatbot, who or what companies would get copies of the data discussed above? (Che... = No people or companies would have these records

Q38 If you used the chatbot, who would be able to look at copies of your chatbot data without additional permission? (Check all that apply)

☐ My doctor or people at my doctor's office (1)

☐ HealthCo employees (2)

☐ Amazon Web Services employees (3)

☐ Facebook employees (4)

☐ Google Cloud employees (5)

☐ Other (Please describe) (6)

☐ ☒ No one would look at the data (7)



Q40 If you used the chatbot, what do you think your chatbot-related data would be used for?
(Check all that apply)

- ☐ Giving chatbot answers (9)
 - ☐ Improving the chatbot (2)
 - ☐ Personalizing the chatbot to me (3)
 - ☐ Customer service (10)
 - ☐ Research / aggregate metrics about customers (1)
 - ☐ Advertising (4)
 - ☐ Building a profile about me (5)
 - ☐ Selling it to other companies (6)
 - ☐ Sharing it with other companies (without selling it for money) (7)
 - ☐ Other (Please describe) (8)
-

Display This Question:

*If If you used the chatbot, what do you think your chatbot-related data would be used for? (Check al...
= Selling it to other companies*

Q41 Who or what companies do you think data would be sold to?

Display This Question:

*If If you used the chatbot, what do you think your chatbot-related data would be used for? (Check al...
= Sharing it with other companies (without selling it for money)*



Q42 Who or what companies do you think data would be shared with?

Page Break

Q63 How do you think the answers shown to you by the chatbot would be created?

- ☐ Automatically generated by a computer program (1)
 - ☐ Typed by a human (2)
 - ☐ Other (Please describe) (3)
-



Q43 What is your understanding of why a legal agreement is necessary to use this chatbot?

End of Block: Followup questions after task: Understandings of privacy details

Start of Block: Followup questions after task: HIPAA

Q44 What is HIPAA?

- ☐ A U.S. federal law that prevents anyone or any company from sharing health data without the patient's permission (9)
 - ☐ A U.S. federal law that established the American Health Benefits Exchange (8)
 - ☐ A U.S. federal law that regulates how healthcare data can be shared (7)
 - ☐ A U.S. federal law that requires that emergency rooms treat all patients regardless of whether they can pay (5)
 - ☐ I don't know (6)
-

Page Break

Q110 If HIPAA defines a piece of information as Protected Health Information, what does that mean?

- ☐ That no person or company can share it without the patient's permission (8)
 - ☐ That a healthcare provider can only share it with another person or organization under certain conditions (1)
 - ☐ That a healthcare provider can't share it with a third-party company even with the patient's permission (2)
 - ☐ That I can't share that data with anyone without my doctor's permission (6)
 - ☐ I don't know (5)
-

Q45 Is data about your use of this chatbot always subject to HIPAA?

- ☐ Yes (1)
 - ☐ No (2)
 - ☐ I don't know (3)
-

Display This Question:

If Is data about your use of this chatbot always subject to HIPAA? = No



Q114 Under what circumstances would data about your use of the chatbot not be subject to HIPAA?



Q121 Part 1: hidden text entry: records timestamp on submit

End of Block: Followup questions after task: HIPAA

Start of Block: Text Review 1

JS

Q98 Please click the link below to re-open the documents with information about the chatbot. Review them again, more carefully this time. You can keep this tab open while answering the questions that follow.

[Click here to open HealthCo's website](#) (This link will open in a new tab)

Q122 Timing

First Click (1)

Last Click (2)

Page Submit (3)

Click Count (4)

End of Block: Text Review 1

Start of Block: Text Review 2

JS

Q103 Please click the link below to re-open the documents information about the chatbot. Review them again, more carefully this time. You can keep this tab open while answering the questions that follow.

[Click here to open HealthCo's website](#) (This link will open in a new tab)

Q125 Timing

First Click (1)

Last Click (2)

Page Submit (3)

Click Count (4)

End of Block: Text Review 2

Start of Block: Text Review 3

JS

Q104 Please click the link below to re-open the documents with information about the chatbot. Review them again, more carefully this time. You can keep this tab open while answering the questions that follow.

[Click here to open HealthCo's website](#) (This link will open in a new tab)

Q123 Timing
First Click (1)
Last Click (2)
Page Submit (3)
Click Count (4)

End of Block: Text Review 3

Start of Block: Text Review 4

JS

Q105 Please click the link below to re-open the documents with information about the chatbot. Review them again, more carefully this time. You can keep this tab open while answering the questions that follow.

[Click here to open HealthCo's website](#) (This link will open in a new tab)

Q124 Timing
First Click (1)
Last Click (2)
Page Submit (3)
Click Count (4)

End of Block: Text Review 4

Start of Block: Repeat questions

Q8 In the next set of questions, you will see some questions that you already answered. Please change your answers if looking at the chatbot information again changed any of your feelings or understandings about the chatbot.

End of Block: Repeat questions

Start of Block: REPEAT would use



Q92 Would you use this chatbot in real life?

- ☐ Yes (1)
- ☐ No (2)
- ☐ Not sure (3)

Display This Question:

If Would you use this chatbot in real life? = Yes



Q93 Please explain why you would use the chatbot.

Display This Question:

If Would you use this chatbot in real life? = No



Q94 Please explain why you would not use the chatbot.

Display This Question:

If Would you use this chatbot in real life? = Not sure



Q95 Please explain why you are not sure if you would use the chatbot.

End of Block: REPEAT would use

Start of Block: REPEAT Likert



Q73

Please rate your agreement with this statement:

I felt like I had the information I needed to decide whether to use the chatbot.

- ☐ Strongly disagree (1)
- ☐ Disagree (2)
- ☐ Neutral (3)
- ☐ Agree (4)
- ☐ Strongly agree (5)



Q107 What parts of the included information were most useful?



Q108 What additional information would have been helpful?

Page Break



Q81

Please rate your agreement with this statement:

I would prefer to find health insurance information in another way instead of using the chatbot.

- ☐ Strongly disagree (1)
- ☐ Disagree (2)
- ☐ Neutral (3)
- ☐ Agree (4)
- ☐ Strongly agree (5)

Page Break



Q78 Please rate your agreement with this statement:

I am confident that the privacy of my data will be protected if I use the chatbot.

- ☐ Strongly disagree (1)
- ☐ Disagree (2)
- ☐ Neutral (3)
- ☐ Agree (4)
- ☐ Strongly agree (5)



Q79 What makes you feel that way?

End of Block: REPEAT Likert

Start of Block: REPEAT understandings



Q83 What data do you think could be stored as a result of someone using this chatbot? (Check all that apply)

- ☐ Basic information such as name and date of birth (1)
- ☐ Medical information such as medical conditions and dates of past medical appointments (2)
- ☐ Financial or bank information (3)
- ☐ Information about the user's computer and internet connection, such as IP address (4)
- ☐ Social media profile information (5)
- ☐ Information about what the user types into the chatbot (6)
- ☐ GPS location (7)
- ☐ Other (Please describe) (8)
-
- ☐ ☒ No data would be stored (9)

Skip To: End of Block If What data do you think could be stored as a result of someone using this chatbot? (Check all that... = No data would be stored



Q84 If you used the chatbot, who or what companies would get copies of the data discussed above? (Check all that apply)

☐ My doctor(s) or other healthcare provider(s) (1)

☐ HealthCo (2)

☐ Amazon Web Services (3)

☐ Facebook (4)

☐ Google Cloud (5)

☐ Other (Please describe) (6)

☒ No people or companies would have these records (7)

Skip To: Q86 If If you used the chatbot, who or what companies would get copies of the data discussed above? (Che... = No people or companies would have these records



Q85 If you used the chatbot, who would be able to look at copies of your chatbot data without additional permission? (Check all that apply)

☐ My doctor or people at my doctor's office (1)

☐ HealthCo employees (2)

☐ Amazon Web Services employees (3)

☐ Facebook employees (4)

☐ Google Cloud employees (5)

☐ Other (Please describe) (6)

☐ ☒ No one would look at the data (7)



Q86 If you used the chatbot, what do you think your chatbot-related data would be used for?
(Check all that apply)

- ☐ Giving chatbot answers (9)
 - ☐ Improving the chatbot (2)
 - ☐ Personalizing the chatbot to me (3)
 - ☐ Customer service (10)
 - ☐ Research / aggregate metrics about customers (1)
 - ☐ Advertising (4)
 - ☐ Building a profile about me (5)
 - ☐ Selling it to other companies (6)
 - ☐ Sharing it with other companies (without selling it for money) (7)
 - ☐ Other (Please describe) (8)
-

Display This Question:

*If If you used the chatbot, what do you think your chatbot-related data would be used for? (Check al...
= Selling it to other companies*



Q87 Who or what companies do you think data would be sold to?

Display This Question:

If If you used the chatbot, what do you think your chatbot-related data would be used for? (Check al...
= Sharing it with other companies (without selling it for money)



Q88 Who or what companies do you think data would be shared with?

Page Break



Q89 How do you think the answers shown to you by the chatbot would be created?

- ☐ Automatically generated by a computer program (1)
- ☐ Typed by a human (2)
- ☐ Other (Please describe) (3)



Q90 What is your understanding of why a legal agreement is necessary to use this chatbot?



Q109 Is data about your use of this chatbot always subject to HIPAA?

- ☐ Yes (1)
- ☐ No (2)
- ☐ I don't know (3)

Display This Question:

If Is data about your use of this chatbot always subject to HIPAA? = No



Q115 Under what circumstances would data about your use of the chatbot not be subject to HIPAA?

End of Block: REPEAT understandings

Start of Block: Almost done

Q111 Almost done! We just have a few final questions about what you have seen today, and then a few demographic questions.



Q126 Part 2: hidden text entry: records timestamp on submit

End of Block: Almost done

Start of Block: Final questions



Q47 What is your understanding of why HealthCo has partnered with Google Cloud for this chatbot?

Page Break



Q106 What does the following sentence mean to you?

"Data stored by Google Cloud is not subject to HIPAA."

Page Break

Q48 If you have any other thoughts or feedback about this process or the information you viewed, please let us know here.

End of Block: Final questions

Start of Block: Device/healthcare questions

Q49 What device do you use most frequently to access the internet?

- ☐ iPhone (1)
- ☐ Android smartphone (2)
- ☐ Other smartphone (3)
- ☐ iPad (4)
- ☐ Other tablet (5)
- ☐ Desktop computer (6)
- ☐ Laptop computer (7)
- ☐ Other type of device (please describe) (8)

Q51 How often do you use a health insurance company's website or app to get health insurance information?

- ☐ At least once a month (1)
- ☐ Less than once a month, but at least once a year (2)
- ☐ Less than once a year (3)
- ☐ I have never used a health insurance company's website or app (4)

End of Block: Device/healthcare questions

Start of Block: Demographics



Q10 What is your age in years?

Q12 What is your gender identity? (You may select more than one option.)

☐

Man (1)

☐

Woman (2)

☐

Agender (3)

☐

Non-binary (4)

☐

Genderqueer (5)

☐

Not sure (6)

☐

Not listed above (you may describe if you wish) (7)

☐

Prefer not to respond (8)

Q14 How do you describe your race or ethnic identity? (You may select more than one option.)

☐

White (1)

☐

Black or African American (2)

☐

American Indian or Alaska Native (3)

☐

Asian (4)

☐

Native Hawaiian or Pacific Islander (5)

☐

Not listed above (you may describe if you wish) (6)

☐

Prefer not to respond (7)

Q16 Do you identify as Hispanic and/or Latino/Latina/Latinx?

☐

Yes (1)

☐

No (2)

☐

Prefer not to respond (3)

Q18 What is the highest level of school you have completed or the highest degree you have received?

- ☐ Less than high school degree (1)
 - ☐ High school graduate (high school diploma or equivalent including GED) (2)
 - ☐ Some college but no degree (3)
 - ☐ Associate degree in college (2-year) (4)
 - ☐ Bachelor's degree in college (4-year) (5)
 - ☐ Master's degree (6)
 - ☐ Research doctorate (PhD or similar) (7)
 - ☐ Professional doctorate (JD, MD, or similar) (8)
 - ☐ Prefer not to respond (9)
-

Q20 Do you have a formal education in any of the following fields?

("Formal education" could mean a completed degree or certificate, or classes or trainings you took towards a degree or certificate.)

- ☐ Computer-related fields (e.g., computer science, computer engineering, programming, development, IT) (4)
- ☐ Law or legal services (5)
- ☐ Healthcare practice (e.g., medical assistant training, nursing school, medical school) (6)
- ☐ Healthcare administration (9)
- ☐ ☒ None of the above (7)

Q22 Do you have work experience in any of the following fields?

Check the boxes for any fields you work in now or have worked in previously.

- ☐ Computer-related fields (e.g., have worked as a programmer or in IT) (1)
 - ☐ Law or legal services (e.g., have worked as a paralegal or lawyer) (2)
 - ☐ Healthcare practice (e.g., have worked as a medical assistant, nurse, doctor) (3)
 - ☐ Healthcare administration (4)
 - ☒ None of the above (5)
-

Q24 What was your approximate household income in 2019?

Please answer based on your entire household's income in 2019, before taxes.

- ☐ Less than \$10,000 (1)
- ☐ \$10,000 to \$19,999 (2)
- ☐ \$20,000 to \$29,999 (3)
- ☐ \$30,000 to \$39,999 (4)
- ☐ \$40,000 to \$49,999 (5)
- ☐ \$50,000 to \$59,999 (6)
- ☐ \$60,000 to \$69,999 (7)
- ☐ \$70,000 to \$79,999 (8)
- ☐ \$80,000 to \$89,999 (9)
- ☐ \$90,000 to \$99,999 (10)
- ☐ \$100,000 to \$149,999 (11)
- ☐ \$150,000 or more (12)
- ☐ Prefer not to respond (13)

End of Block: Demographics
