

BASIC USE CASE DIAGRAM

1- Customer Case:

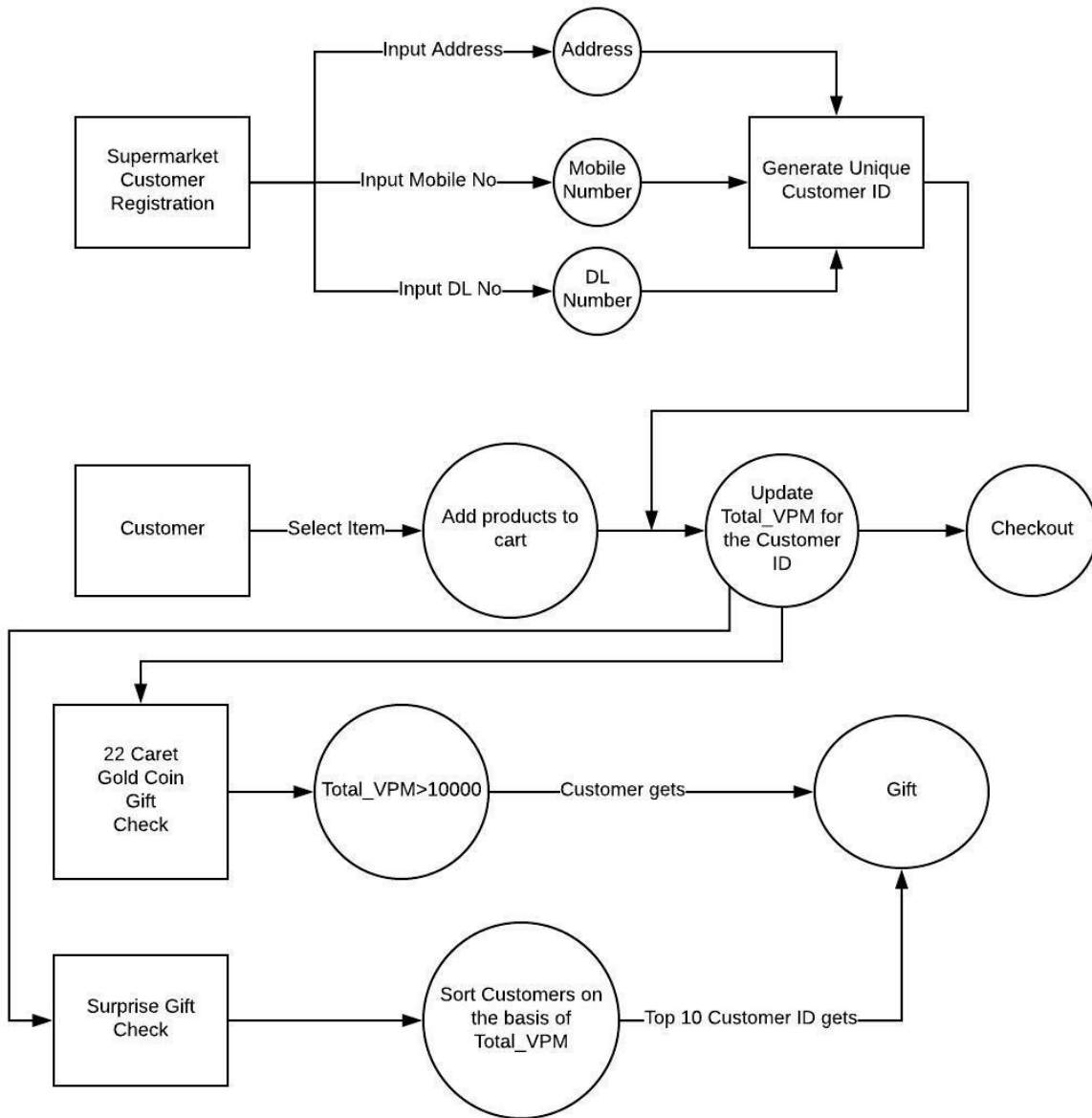
- Open Account verified by Bank Employee.
- Deposit Funds.
- Withdraw Funds.

Deposit and Withdraw funds include the functionality at update balance.

2- NRFC Customer Case:

These customers can avail all the above functionality + Currency Exchange functionality.

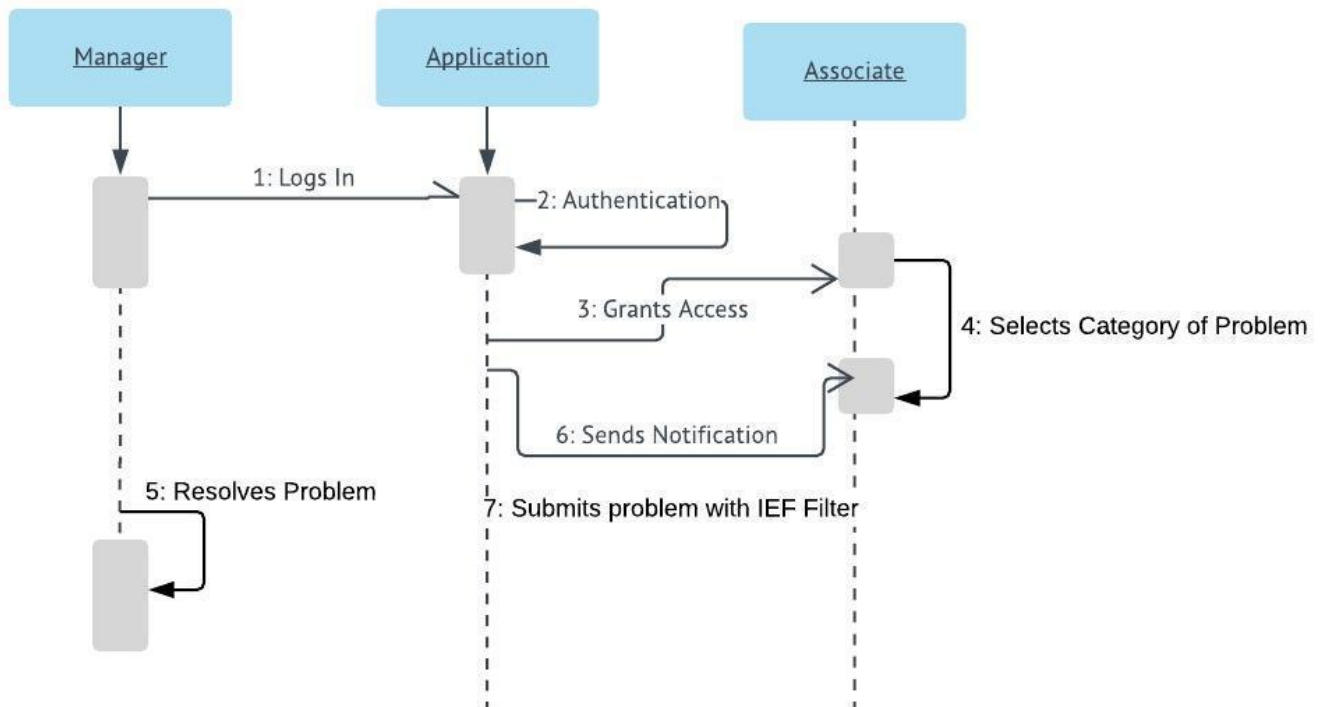
Level 0 of DFD



DATA FLOW DIAGRAM

SuperMarket Prize Scheme

- 1) Input Address, Mobile Number, Driving License Number and Generate Unique Customer ID.
- 2) Select Products and Update Total Value and Checkout.
- 3) If Total Value > 10000 then Customer gets 22 Caret Gold Coin.
- 4) For top 10 customers, the customer gets Surprise Gift.



Sequence Diagram

- 1) Associate logs into application.
- 2) Application performs authentication at its end and grant access to associate.
- 3) Associate selects category of the problem:
 - a) Submit problem with IEF filters.
 - b) View/Edits the problem.
 - c) Provides Suggestion.
- 4) Application send notification to associate.
- 5) Manager resolves problem:
 - a) Performs discussion with other managers through forums.